

COVENTRY HAVEN

England & Wales · Charity number 1074897

Details

Other names	Coventry Haven Women`s Aid
Status	Registered
Legal form	Charitable company
Company number	03692353
Registered	1999-03-26
Register	View on the Charity Commission register

Contact

Address	22 Marlborough Road Coventry CV2 4EP
Phone	02476444077
Email	EYATES@COVENTRYHAVEN.CO.UK
Website	www.coventryhaven.co.uk

Activities

Objects: THE RELIEF OF MENTAL, PHYSICAL AND FINANCIAL DISTRESS AMONG WOMEN OF ALL AGES AND/OR THEIR CHILDREN WHO HAVE BEEN MALTREATED BY THEIR PARTNERS OR FAMILY MEMBERS OR PERSONS WITH WHOM THEY ARE OR WERE LIVING OR HAVING A RELATIONSHIP WITH OR WOMEN/GIRLS EXPERIENCING GENDER ABUSE OR VIOLENCE.

Activities: Refuge,advise, and support services provided to women and children fleeing all forms of Domestic Violence and Abuse including Forced Marriage, Honour Based Violence and FGM. Support & advise includes Counselling, Legal, Community Outreach Support, IDVA service and Specialist FGM service.

Classification

- **How:** Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information
- **What:** The Prevention Or Relief Of Poverty, Accommodation/housing, Economic/community Development/employment, Human Rights/religious Or Racial Harmony/equality Or Diversity
- **Who:** Other Defined Groups

Geography

- Coventry City

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£2,086,008	£1,919,945	£1,206,807	33
2024-03-31	£1,581,751	£1,874,771	£1,040,744	30
2023-03-31	£1,761,581	£1,702,471	£1,037,944	33
2022-03-31	£1,522,016	£1,483,510	£978,834	27
2021-03-31	£127,955	£1,261,639	£795,986	27

Trustees

Name	Role	Appointed
Abby Simkin		2025-09-24
Emma Stephens		2019-07-14
HARPREET SOHAL		2013-08-19
Hazel Rose Barrett		2021-03-31
Jennie Devine		2025-09-24
LINDSAY CURRIE		
Lauren Szablowska		2025-09-24
Louise Gill		2021-03-31
Thea Raisbeck		2019-04-10

COVENTRY HAVEN

England & Wales - Charity number 1074897

Accounts

REGISTERED COMPANY NUMBER: 03692353 (England and Wales)
REGISTERED CHARITY NUMBER: 1074897

**REPORT OF THE TRUSTEES AND
AUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025
FOR
COVENTRY HAVEN WOMENS AID**

Luckmans Duckett Parker Limited
1110 Elliott Court
Coventry Business Park
Herald Avenue
Coventry
West Midlands
CV5 6UB

COVENTRY HAVEN WOMENS AID

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**REPORT OF THE TRUSTEES
for the year ended 31 March 2025**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

CHAIR'S OVERVIEW

I am pleased to present the Annual Report for Coventry Haven Domestic Women's Aid for the year ending 31 March 2025. This year has been marked by significant progress in delivering our charitable objectives, despite continued pressures on funding and increasing demand for services. Our core purpose remains unchanged: to provide safe accommodation, advocacy, and practical support for women and children experiencing domestic abuse.

Despite ongoing challenges in the wider economic and social landscape, Coventry Haven has continued to provide life-saving services and empower survivors to rebuild their lives. Yet again, we have seen an increase in demand for our services, reflecting both the persistent prevalence of domestic abuse and the trust placed in our organisation by the community and wider partner agencies.

There is no doubt that the increasing cost of living has impacted on our fund-raising activities, but despite this we have been able to secure new funding to continue our Early Intervention Team and improve access to Legal rights and entitlements through funding from Access To Justice monies.

Financially, we have maintained stability through prudent management and successful grant applications.

We continue to monitor risks closely, particularly around funding volatility and rising operational costs, and have implemented measures to safeguard service continuity.

Our helpline, refuge and advocacy and outreach services have remained at the heart of our work, offering safety, advocacy, and practical support to those in crisis.

We take pride in all that we do and remain completely committed to delivering services to the highest standard.

Our achievements would not have been possible without the dedication of our staff, volunteers, and trustees, whose passion and professionalism underpin everything we do. I also extend heartfelt thanks to our funders and supporters, whose generosity enables us to continue this vital work.

Looking ahead, we remain committed to continuing to amplify the voices of survivors, influence policy, and develop services that respond to emerging needs. Together, we strive for a future where every woman and child can live free from fear and harm.

OBJECTIVES AND ACTIVITIES

Objectives and aims

The Charity's object is to provide a Public Benefit through:

"The relief of mental, physical and financial distress among women of all ages and/or their children who have been maltreated by their partners or family members or persons with whom they are or were living or having a relationship with or women/girls experiencing gender abuse or violence."

**REPORT OF THE TRUSTEES
for the year ended 31 March 2025**

OBJECTIVES AND ACTIVITIES

Significant activities

To achieve our objectives, we provide a range of specialist support and innovative services for the public benefit including:

- Refuge service for women and children escaping domestic abuse.
- Community based services including Independent Domestic Violence Advisors (IDVAs), DA Practitioners, FGM service, and Sanctuary Scheme, Drop Ins and clinics.
- Groups including our own One Step Forward (Structured Programme of Support), You and Me, Mum and peer support groups
- Free, confidential helplines available 7 days a week.
- Training
- Access to counselling
- Access to support via Live Chat.
- A website, resources and Social Media

Early Intervention Pilot

We have a dedicated team of Practitioners based within Coventry Central Police Station, who provide first follow - up and contact to Standard and Medium Risk assessed victims of DVA who have reported an incident to the Police. The Practitioners offer advice, support, information and advocacy at the earliest point in a victims journey. The Service has received 3 year grant funding from National Lotteries to continue.

Refuge Service

We provide refuge services to approx. 60 families each year in Coventry.

In our refuges, every family has access to their own bedrooms and bathrooms with some shared facilities including kitchens, lounges and playrooms. We have a range of different sized units to accommodate people with or without children. In addition to accommodating people locally we are able to access other refuges across the UK via the 'refuges online' service. Our refuges are WAFE (Women's Aid Federation of England) affiliated which means that we fully support the principle of an open-door policy, believing victims accounts of their experiences rather than requiring proof of domestic abuse.

Community services

Our Community Team have continued to deliver a range of community based interventions as part of our Coventry City Council contract. Community Team deliver our Safetotalk helpline, we have Community IDVAs, Sanctuary Scheme Practitioners, and Community DA Practitioners with various community language specialisms between them. They provide advice, support and advocacy to victims living in our community, through helpline, 1:2:1 support sessions, drop ins at community venues, Family Hubs and clinics, or in their own homes for safety and security installations. Groupwork programmes and parenting programmes have been embedded now as part of this service offer, with good participation and successful outcomes.

Advocacy Services

The Independent Domestic Violence Advisors (IDVA) continued to receive high numbers of referrals of high risk victims and their children into service this year. These women are supported by the IDVAs with risk assessments and safety planning, and representation at Multi Agency Risk Assessment Conferences (MARAC). We have been able to extend the team further this year to include specialist COURT support for women going through the court process.

IRIS Service has progressed the number of GP practices signed up to the scheme, and continues to train GPs to identify DA and make referrals in for support by an AE.

**REPORT OF THE TRUSTEES
for the year ended 31 March 2025**

OBJECTIVES AND ACTIVITIES

Safetotalk helpline

Our free to use, multi lingual and confidential helplines continues to be busy. It is the primary point of contact for all professionals, victims, perpetrators and children experiencing abuse in the city. It is also accompanied by a website. The Helpline has a dedicated co-ordinator and is supported by qualified staff and volunteers to meet demand. The helpline is delivered in partnership with Panahghar

FGM

Funded by the WMPCC, this service is specifically for to provide a support service to women and girls affected by FGM -through 1:2:1 support, group work and a friendship group delivered by our Co-ordinator and Champions, Our FGM worker has also presented training and awareness to schools and professionals.

Perpetrator Interventions

In Partnership with Relate we offer victim support services to their Perpetrator Programme "Choose to Change". We also delivered as part of a regional perpetrator intervention called "Pathways to Change", funded through OPPC

**REPORT OF THE TRUSTEES
for the year ended 31 March 2025**

OBJECTIVES AND ACTIVITIES

Training, consultancy and awareness raising

We continue to educate, inform and train people about how best to support people subject to abuse and violence. Over the year we have provided training to hundreds of professionals, including GPs, housing teams and key stakeholders such as police and social workers.

Awareness and Publicity

CHWA is committed to raising awareness of the causes and impacts of domestic abuse and VAWG as widely as possible and we have featured on radio interviews, local television news programmes and received widespread press coverage. We have trained a brilliant team of domestic abuse champions, through this we are able to reach people living in local communities to help spread the word about CHWA and the services we provide. Throughout the year we have engaged with students, health teams, local businesses and community members to build further awareness of what we do.

In November and December, we use the 16 days of action against violence against women to support a series of local online and public activities to raise awareness. We have supported National campaigns alongside other sector leaders - family courts and child contact have been key issues.

Fundraising activity

We organise fundraising events and co-ordinate the activities of our supporters both in the services we provide and in the wider community. We have a full time Funding and development officer to support this work. CHWA adheres to the guidance contained in the Fundraising Regulator's Code of Fundraising Practice

We have continued to receive funding from the West Midlands Police and Crime Commissioner for our IDVA service as part of a regional IDVA response for the highest risk victims of Domestic Violence & Abuse (DVA), this extends our service to include a dedicated Court IDVA. The WMPCC has also funded Perpetrator work in Coventry as part of a regional pilot, and this has enabled us to provide victim parallel support.

WMPCC have continued to provide funding for our Specialist Support Service for Women and Girls affected by FGM.

The now named ICB (Integrated Care Board, Cov & Warks) continued to fund our IRIS programme, which is a DVA programme which trains GP practices to identify and respond to DVA, and a referral pathway into a specialist support worker known as an AE (Advocate Educator).

We still receive significant funding from Coventry City Council, to deliver the contract for Community Based Services in the city, including Perpetrator programme (C2C) and support for child victims of DA alongside our consortia partners, Relate and Panahghar.

In addition to the core contract from Coventry City Council, "New Burdens" Funding to Local Authorities was allocated for a further year and we have received additional funds to enhance our Sanctuary Services, and Children's and Families Support intervention in our refuge service.

Smallwood Trust Funding to further develop our Coventry Women's Partnership agenda promoting strategic links with wider stakeholders across the city.

Public benefit

Coventry Haven provides a Public Benefit for the relief of mental, physical and financial distress among women of all ages and/or their children who have been maltreated by their partners or family members or persons with whom they are or were living or having a relationship with or women/girls experiencing gender abuse or violence.

The Public Benefit is served by providing a safe refuge, counselling and support, telephone help, and support through legal services.

The trustees also have had due regard to guidance published by the Charity Commission on public benefit.

**REPORT OF THE TRUSTEES
for the year ended 31 March 2025**

OBJECTIVES AND ACTIVITIES

Volunteers

Our Volunteers

Coventry Haven Women's Aid would like to extend our heartfelt thanks and appreciation to the women who give their time to volunteer with us

Volunteer Activity - April 2024-March 2025

Helpline duty - answering calls and managing email contact boxes

Processing referrals into service

Proactively contacting clients awaiting counselling support - checking in and ensuring safe and well

Helping out on Pending Duty

Supporting staff at One Step Forward (Groupwork) sessions and Family Hub community Drop-ins as well as Just for Me sessions.

Volunteer attendance at numerous awareness and fundraising events throughout the year

Christmas Wrapping at Hen Lane for Refuge Residents was well attended by volunteers

Volunteers remain crucial to the work we do at Coventry Haven Women's Aid (CHWA). Our huge thanks and appreciation to all our volunteers and student placements.

Amy Smith
Natalie Wintle
Aby Mur
Leanne Cox
Val Baker
Marion Corroon
Anne Pluska
Joyce Keng
Beth Caller
Skye Shepherd
Saddiqua Sheikh
Malaika Kalsoom
Jane Swain
Amerie Jeffers
Sapphire Bridge

The Charity attracts in kind support from a number of volunteers and donors; so many thanks for your kind donations and time.

Our benefactors included:

1st for Cleaner Carpets
Allesley Festival
Alsters Kelly
Amazon
Buddy Bags Foundation
Church MCCMC
Coventry Building Society
Coventry Comfort Carers
Coventry College
Coventry University
Crystal Clear Estate Planning
Earlsdon Methodist Church
Escape Games
Heart Of England Foundation
Henley Netball Club
Jaguar Land Rover
Jan Rawnsley
Keller
Kids Out

**REPORT OF THE TRUSTEES
for the year ended 31 March 2025**

OBJECTIVES AND ACTIVITIES

Kite Packaging
Martin Bates Claverdon Fields
Masonic Foundation
Morrisons
Mothers Union
National Express
Rotary Club
Sainsburys
Seimens - energy
Soroptomists
Stelantis
St Michaels Church Stoke
Tesco
Tom Soprano
The Bell, Keresley
The Newlands Public House
The Sisters of the PCJ SRS
Tisski
University of Warwick - Mixed Hockey
University of Warwick - Medical School
University of Warwick - Tennis
Warwick Castle
Women's Institute
Women In Law
Youell Fund HoEF

These are just some of our generous benefactors and we know there are many more, which we would like to thank sincerely for the numerous ways that they support Coventry Haven Women's Aid.

**REPORT OF THE TRUSTEES
for the year ended 31 March 2025**

ACHIEVEMENTS AND PERFORMANCE

Charitable activities

The numbers of women benefiting from the charities services for the year ended 31st March 2024 are detailed below.

Coventry Haven Service data 2024-25

Refuge Service

- 121 new applications for refuge accommodation.
- We accommodated a further 43 women and their 40 children into a full refuge service. The refuge was fully occupied on 31/3/25 with 17 families already in residence.
- We were unable to accommodate 96 of the referrals received during the period, The majority of these were because our accommodation was full on the day of enquiry. Demand for refuge was very high during the year.
- We were therefore only able to accept 20% of all the women who applied for a refuge space.
- 44% White British, 56% BAMER (Black, Asian, Minority, Ethnic and Refugee),
- 13 differing languages were supported

Outreach advice and Advocacy Support Services

Safetotalk Helpline

- An increase from 3073 to 4624 contacts were received by Safetotalk helpline during 2024-25
- A huge percentage rise in calls from professionals seeking help and advice on DVA or making referrals into services

IDVA Service

- We received an increase in referrals this year - rising from 1063 to 1323 for High Risk Victims requiring Marac IDVA intervention .
- 443 women received a full package of IDVA intervention
- The numbers of High Risk victims continues to be increasing year on year - a triage model for managing high demand of MARACs has been implemented and is proving to be effective..

IRIS Service

- 272 new referrals were received, following GP practice centres completing the IRIS training package.
- Advocate Educator case worked 143 clients
- 96% of practices have been trained in IRIS
- 90% of referrals made from GP's, 10% self referrals.

FGM Service

- 67 women received specialist FGM support during the year, they had 66 associated children and 5 women were pregnant
- 80% of women accessing service were Africa ethnicity
- Other Ethnicities recorded include were Arab, Indian, other Black African/Caribbean
- Women were supported with needs around FGM and the law, Health, Safeguarding, Finances, Immigration, Housing, Criminal and civil law, Children, Safety, Emotional health and wellbeing, Sexual health, working, training and education, children, and parenting.

Community Outreach Team

- 958 referrals into Outreach this year.
- 496 went into ongoing casework, 3.4 month average length of time in service
- 584 women exited service, 65% completed programme of support.
- We have increased the number of hubs and community venues we provide drop in from to improve access to service for victims,
- Groupwork programmes have been delivered

Early Intervention Team

- 1,768 victims have been identified by the EIP team, and contacted following reporting DVA incident to the police
- 1,688 female victims
- 80 male victims (followed up by Panahghar)

**REPORT OF THE TRUSTEES
for the year ended 31 March 2025**

Sanctuary Service

- 265 referrals in to Sanctuary Support Service
- 191 Completed home safety installations were completed for victims of DVA staying in their own homes

FINANCIAL REVIEW

Principal funding sources

Our largest contract is with Coventry City Council, which funds our range of Community Based Services.

Housing Benefits continue to be funded by Coventry City Council, to deliver our refuge services.

IRIS funding continues to be received from Coventry & Warwickshire Integrated Care Board (ICB).

We received funding through West Midlands Police and Crime Commission for our FGM specialist support services, IDVA Services, and Victim Support alongside Perpetrator Programmes.

Investment policy and objectives

Under the memorandum and articles of association, the charity has the powers to make any investment that the trustees consider appropriate.

Reserves policy

The trustees regularly review the amount of funds that the charity requires to ensure that they are adequate to fulfil the charity's continuing obligations.

These reviews encompass the nature of the income and expenditure streams, the need to match variable income with fixed commitments and the nature of the reserves.

The financial reserves required to enable the charity to be managed efficiently and to provide a buffer for uninterrupted services are:

- A general reserve equivalent to 6 months unrestricted operating costs (currently £600,000)
- A fund for the emergency or extraordinary needs of clients of £15,000
- A property maintenance fund of £35,000
- A property reserve of £250,000. The Charity is planning on buying its own refuge and relocating Head Office at an additional investment of around £250,000.

This amounts to £900,000.

The current level of unrestricted free reserves is £869,029 (2024: £634,833). The charity is currently slightly under its target reserves and will continue to fund raise to aim to meet its target reserves. The charity will re-assess its reserves policy once the tendering process is complete for its main contract that is due by March 2028.

**REPORT OF THE TRUSTEES
for the year ended 31 March 2025**

FUTURE PLANS

We have a change in government, to Labour - who have an ambitious plan to halve VAWG in a decade. We find ourselves in an uncertain position in terms of funding available, and await publication of a new VAWG Strategy which is expected in autumn 2025.

Existing bodies within government are subject to change, as are the infrastructures around systems such as The Office of Police & Crime Commissioners and NHS England. We must work closely with Commissioners and partners to ensure that we are prepared for significant future changes.

We have made great progress with our Governance review exercise, establishing new systems such as sub groups which examine areas of business such as Finance and Quality and Standards, and we are now ready to recruit new Trustees, and develop our new Strategic Plan.

We hope to seize new opportunities within responses to service users calling 999 services as we prepare to partner with BSWA and WMP to support the Home Office initiative "Raneems Law"

We will continuously review our service offer to victims in the city, and also support our partner agencies .

We are committed to continual improvement and to developing new and unique services where we identify gaps in provision - demonstrated, for example, in our support of Relationships C&W bid to Lotteries to improve male victim support in the city.

We will :

Further develop our work with local large businesses and employers and offer HR support and training and development for professionals

Having now completed the governance review and review of our organisational values and mission, we will be moving forward with new branding and marketing exercise.

We will be embedding a new way of working for Trustees, and developing our sub group activities.

We continue in our success in building corporate relationships, with growing interest from employers and banking institutions who want to financially or benevolently support our work.

Continue to support LA Partners and Commissioners in their duties around the DA Act

We will continue to seek funding opportunities and diversify our income to create further resilience.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a Memorandum and Articles of Association, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Recruitment and appointment of new trustees

New trustees generally come forward through volunteering and are trained in all aspects of the organisation.

**REPORT OF THE TRUSTEES
for the year ended 31 March 2025**

STRUCTURE, GOVERNANCE AND MANAGEMENT

Organisational structure

The charity has been in existence since the early seventies and is a charitable company limited by guarantee having been incorporated in England on 6th January 1999.

The Board of Directors meets approximately bi-monthly to monitor work and oversee the delivery of the charity's objectives. An Annual General Meeting is held where the wider membership of the charity are invited to attend.

Employees have been consulted on issues of concern to them by means of regular consultative committee and staff meetings and have been kept informed on specific matters directly by management.

Staff at 31st March 2025

Elaine Yates	CEO/ Company Secretary
Jaime Richards	Funding and Development Officer
Tessa Stewart	Volunteers / Champions
Elizabeth Cooke	IRIS AE
Abigail Frost	IRIS AE
Danielle Furlong	Finance Worker
Jane Collins	IDVA
Sharon Miller	DVA Practitioner (Refuge Based)
Holly Harrison	DVA Practitioner/ CF Worker (Refuge Based)
Lucky Basra	DVA Worker (Refuge based)
Amanpreet Sandhu	DVA Practitioner (Refuge Based)
Sarah Bhayat	Champions Network Co-ordinator
Esther Okonkwo	DVA Practitioner (Community Based FGM)
Kelsey Hughes	DVA Practitioner (Refuge Based)
Seto Sullivan	Service Manager (Community contract)
Michelle Eales	IDVA
Connie Hunter	IDVA
Jen Lawton	Service Manager
Baljit Kaur	IDVA (Sanctuary)
Sophie Montgomery	DVA Practitioner (Community)
Lianne Fox	DVA Practitioner (EIP)
Karolina Leclerc	IDVA (Polish Women)
Sophie Hadlum	DVA Practitioner (EIP)
Beverly Rowan	DVA practitioner (DVPP)
Sanita Sahota	Administration
Channiece French	DVA Practitioner (Community)
Natalia Puczynska	DVA Practitioner (Community / CFW)
Hayley Lenton	Service Manager
Amerie Jeffers	DVA Practitioner (Community / helpline)
Jasbinder Kaur	DVA Practitioner (EIP)
Amrit Bassi	DVA Practitioner (Refuge Based)
Javeria Ijaz	IDVA
Jody Watson	DVA Practitioner (Community)

Induction and training of new trustees

New trustees are generally co-opted and elected at the following AGM.

Key management remuneration

The arrangements for setting pay of key management personnel subject to benchmarking against similar roles in the local area and the achievement of performance objectives.

**REPORT OF THE TRUSTEES
for the year ended 31 March 2025**

STRUCTURE, GOVERNANCE AND MANAGEMENT

Wider network

We are a member of the Women's Aid Federation of England and adhere to their policy and practices including the principle of a women only organisation, services are delivered "for women by women".

Partnership working

Coventry Haven WA are widely represented at a range of local strategic and partnership Boards and Fora -which includes the Coventry Police and Crime Board, Safeguarding Partnerships, MARAC and Marac Governance Group, Coventry DVA Operational Group, Supported Housing sub group, Hidden Harms Steering group, Sexual Abuse Board and IRIS Steering group, Domestic Homicide Review Panels, Domestic Abuse Local Partnership Board (DALP).

We are founder members of the West Midlands Regional Women's Aid Consortia, meeting regularly to work collaboratively on funding bids. CEO is a representative on the Regional DA Board, and contributes to the work and agendas such as WMPCC Victims Commission and WM Perpetrator Forum.

We are working locally to develop stronger, collaborative partnerships to deliver the Councils contracts on DVA in the city. We are leading a consortia of partners (Coventry Haven, Panahghar, Relate) in the delivery of community DA services for Coventry City Council.

We continue to be members of Coventry Women's Partnership, VCSE Leaders Forum and The Poverty Alliance.

Related parties

Trustees are not permitted to be involved in any financial relationship with the charity as this would be a conflict of interest.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The management committee are aware of the major strategic, business and operational risks the charity faces and have a business continuity plan which is reviewed annually.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03692353 (England and Wales)

Registered Charity number

1074897

Registered office

22 Marlborough Road
Stoke
Coventry
West Midlands
CV2 4EP

Trustees

L Currie Treasurer
V E Williams (resigned 14.8.24)
H K Sohal
T J Raisbeck Chair
E J Stephens
H R Barrett
L E Gill Vice Chair
J Devine (appointed 24.9.25)
A Simkin (appointed 24.9.25)

**REPORT OF THE TRUSTEES
for the year ended 31 March 2025**

REFERENCE AND ADMINISTRATIVE DETAILS

Company Secretary

E Yates

Auditors

Luckmans Duckett Parker Limited
1110 Elliott Court
Coventry Business Park
Herald Avenue
Coventry
West Midlands
CV5 6UB

Bankers

Lloyds Bank PLC
30 High Street
Coventry
West Midlands
CV1 5RA

Solicitors

Band Hatton Button
25 Warwick Road
Coventry
CV1 2EZ

Advisers

Legal Clinic

Kunderts Solicitors

Key Management Personnel

E Yates (CEO)

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of Coventry Haven Womens Aid for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year. Under that law, the trustees have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law).

Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

**REPORT OF THE TRUSTEES
for the year ended 31 March 2025**

STATEMENT OF TRUSTEES' RESPONSIBILITIES - continued

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, Luckmans Duckett Parker Limited, have indicated their willingness to be proposed for re-appointment at the forthcoming Annual General Meeting.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 22 December 2025 and signed on its behalf by:

T J Raisbeck - Trustee

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Opinion

We have audited the financial statements of Coventry Haven Womens Aid (the 'charitable company') for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Enquiring of management and employees, including obtaining and reviewing supporting documentation, concerning the charity's policies and procedures relating to:-

- Identifying, evaluating, and complying with laws and regulations and whether they were aware of any instances of non-compliance.
- Detecting and responding to the risks of fraud and whether they were aware of any actual, suspected, or alleged fraud and.
- The internal controls established to mitigate risk relating to fraud or non-compliance with laws and regulations.

We identified areas of law and regulation that could reasonably be expected to have a material effect on the financial statements from our general commercial and sector experience, discussions with management (as required by auditing standards) and discussed with management the policies and procedures regarding compliance with laws and regulations.

All identified laws and regulations were communicated throughout the audit team, and they remained alert to any indications of non-compliance throughout the audit.

The most significant considerations for the charitable company were as follows:-

- The Charity is subject to laws and regulations that affect the financial statements which include financial reporting legislation (namely The Companies Act 2006), taxation legislation and the Charities Act. We assessed the extent of compliance with these laws and regulations as part of our audit procedures concerning items recorded in the financial statements.
- The charity is also subject to other operational laws and regulations where the consequences of non-compliance could have material effect on the amounts or disclosures in the financial statements through imposing fines or withdrawal of funding contracts. Areas where this would have an effect include health and safety, Bribery Act 2010, employment law, data protections and child protection legislation (DBS checks for staff and volunteers).

Auditing standards limit the audit procedures to identifying non-compliance of these laws and regulations to enquiry of management and inspection of regulatory and legal correspondence, if there is any. Therefore, if a breach of operational regulations is not disclosed to us or evident from relevant correspondence, and audit will not detect the breach.

To identify risk of material misstatement due to fraud, we carried out discussions amongst the audit team to assess areas where and how fraud might occur in the financial statements and any potential indicators. The following areas were identified :-

- Management override of controls through the posting of inappropriate accounting entries or journals
- We do not believe there is a fraud risk relating the revenue recognition as the revenue is straightforward, with limited opportunity for manipulation.

We did not identify any additional fraud risks.

We tested the appropriateness of accounting journals and other adjustments made in the accounts preparation based on a risk criteria.

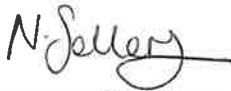
REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Owing to the inherent limitation of the audit, there is an unavoidable risk that we may not have detected some material misstatements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, the further removed non-compliance with laws and regulation is from the events and transaction reflected in the financial statement, the less likely in the inherently limited procedure required by auditing standards would identify it. In addition, as with any audit, there remained a higher risk of non-detection of fraud, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. Our audit procedures are designed to detect material misstatement. We are not responsible for preventing non-compliance or fraud and cannot be expected to detect non-compliance with all laws and regulations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Natalie Sellers FCCA (Senior Statutory Auditor)
for and on behalf of Luckmans Duckett Parker Limited
1110 Elliott Court
Coventry Business Park
Herald Avenue
Coventry
West Midlands
CV5 6UB

Date: 27th December 2025 .

COVENTRY HAVEN WOMENS AID

**STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)
for the year ended 31 March 2025**

	Notes	Unrestricted funds £	Restricted funds £	2025 Total funds £	2024 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	53,807	-	53,807	49,231
Charitable activities	4				
Support services		1,381,454	343,762	1,725,216	1,577,985
Independent Domestic Violence Advisors		151,290	-	151,290	140,581
FGM & FM/HBA		-	38,278	38,278	36,455
Parallel support		-	105,824	105,824	65,924
Investment income	3	11,593	-	11,593	7,395
Total		<u>1,598,144</u>	<u>487,864</u>	<u>2,086,008</u>	<u>1,877,571</u>
EXPENDITURE ON					
Charitable activities	5				
Support services		1,141,416	424,710	1,566,126	1,669,554
Independent Domestic Violence Advisors		200,118	-	200,118	136,886
FGM & FM/HBA		-	23,170	23,170	27,113
Parallel support		-	130,531	130,531	41,218
Total		<u>1,341,534</u>	<u>578,411</u>	<u>1,919,945</u>	<u>1,874,771</u>
NET INCOME/(EXPENDITURE)		256,610	(90,547)	166,063	2,800
Transfers between funds	15	<u>(28,052)</u>	<u>28,052</u>	<u>-</u>	<u>-</u>
Net movement in funds		228,558	(62,495)	166,063	2,800
RECONCILIATION OF FUNDS					
Total funds brought forward		914,833	125,911	1,040,744	1,037,944
TOTAL FUNDS CARRIED FORWARD		<u><u>1,143,391</u></u>	<u><u>63,416</u></u>	<u><u>1,206,807</u></u>	<u><u>1,040,744</u></u>

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID (REGISTERED NUMBER: 03692353)

**BALANCE SHEET
31 March 2025**

	Notes	Unrestricted funds £	Restricted funds £	2025 Total funds £	2024 Total funds £
FIXED ASSETS					
Intangible assets	11	91	-	91	121
Tangible assets	12	274,271	-	274,271	265,837
		<u>274,362</u>	<u>-</u>	<u>274,362</u>	<u>265,958</u>
CURRENT ASSETS					
Debtors	13	134,024	7,739	141,763	106,040
Cash at bank and in hand		893,973	133,332	1,027,305	724,208
		<u>1,027,997</u>	<u>141,071</u>	<u>1,169,068</u>	<u>830,248</u>
CREDITORS					
Amounts falling due within one year	14	(158,968)	(77,655)	(236,623)	(55,462)
		<u>869,029</u>	<u>63,416</u>	<u>932,445</u>	<u>774,786</u>
NET CURRENT ASSETS					
		<u>869,029</u>	<u>63,416</u>	<u>932,445</u>	<u>774,786</u>
TOTAL ASSETS LESS CURRENT LIABILITIES					
		<u>1,143,391</u>	<u>63,416</u>	<u>1,206,807</u>	<u>1,040,744</u>
NET ASSETS					
		<u>1,143,391</u>	<u>63,416</u>	<u>1,206,807</u>	<u>1,040,744</u>
FUNDS	15				
Unrestricted funds				1,143,391	914,833
Restricted funds				63,416	125,911
TOTAL FUNDS				<u>1,206,807</u>	<u>1,040,744</u>

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 22 December 2025 and were signed on its behalf by:

T J Raisbeck - Trustee

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID

**CASH FLOW STATEMENT
for the year ended 31 March 2025**

	Notes	2025 £	2024 £
Cash flows from operating activities			
Cash generated from operations	1	305,564	177,004
Net cash provided by operating activities		305,564	177,004
Cash flows from investing activities			
Purchase of tangible fixed assets		(14,060)	-
Interest received		11,593	7,395
Net cash (used in)/provided by investing activities		(2,467)	7,395
Change in cash and cash equivalents in the reporting period		303,097	184,399
Cash and cash equivalents at the beginning of the reporting period		724,208	539,809
Cash and cash equivalents at the end of the reporting period		1,027,305	724,208

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID

**NOTES TO THE CASH FLOW STATEMENT
for the year ended 31 March 2025**

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2025 £	2024 £
Net income for the reporting period (as per the Statement of Financial Activities)	166,063	2,800
Adjustments for:		
Depreciation charges	5,656	2,832
Interest received	(11,593)	(7,395)
(Increase)/decrease in debtors	(35,723)	221,325
Increase/(decrease) in creditors	181,161	(42,558)
Net cash provided by operations	<u>305,564</u>	<u>177,004</u>

2. ANALYSIS OF CHANGES IN NET FUNDS

	At 1.4.24 £	Cash flow £	At 31.3.25 £
Net cash			
Cash at bank and in hand	724,208	303,097	1,027,305
	<u>724,208</u>	<u>303,097</u>	<u>1,027,305</u>
Total	<u>724,208</u>	<u>303,097</u>	<u>1,027,305</u>

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2025

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The financial statements have been prepared on a going concern basis. The charitable company does not have long term secured funding streams and like many other charities currently is subject to annual or two yearly funding cycles. The charity has a designated funding officer and a funding strategy which seeks to diversify funding sources and work towards generating more sustainable funding, for example by developing a training package and increasing fundraising activities. The charity has sufficient funding to be able to continue for at least 12 months from the date of approval of the balance sheet despite the uncertainty regarding future funding. The Directors expect the Charity to continue providing its services.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Allocation and apportionment of costs

Apportioned on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Freehold property	- at varying rates on cost
Improvements to property	- 10% on reducing balance
Fixtures and fittings	- 25% on reducing balance
Computer equipment	- 25% on reducing balance

Freehold property is not depreciated as it is considered that the residual value of the property, taking into account all the relevant factors will exceed the original cost of the property which is the value carried in the financial statements.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued for the year ended 31 March 2025

1. ACCOUNTING POLICIES - continued

Fund accounting

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Deferral of incoming resources

Income will be deferred to a future accounting period where the income specifically relates to a time period beyond the balance sheet date.

Service level agreements

Where the outcomes of a service level agreement or performance related grant have been met, the restriction on the income is released and subsequently recognised as unrestricted.

Central overhead costs

Central overhead costs as agreed in the individual project budget/contract are released to unrestricted reserves on receipt of funds.

2. DONATIONS AND LEGACIES

	2025 £	2024 £
Donations	<u>53,807</u>	<u>49,231</u>

3. INVESTMENT INCOME

	2025 £	2024 £
Deposit account interest	<u>11,593</u>	<u>7,395</u>

4. INCOME FROM CHARITABLE ACTIVITIES

	Activity	2025 £	2024 £
Housing benefit & social care	Support services	261,199	176,751
Grants	Support services	316,875	133,047
Other rents received	Support services	11,495	14,857
Service Level Agreements	Support services	1,135,647	1,253,330
	Independent Domestic Violence		
Grants	Advisors	151,290	140,581
Grants	FGM & FM/HBA	38,278	36,455
Grants	Parallel support	105,824	65,924
		<u>2,020,608</u>	<u>1,820,945</u>

Grants received, included in the above, are as follows:

	2025 £	2024 £
Home Office	257,114	206,505
West Midlands Police & Crime Commissioner	<u>38,278</u>	<u>36,455</u>
Carried forward	295,392	242,960

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2025**

4. INCOME FROM CHARITABLE ACTIVITIES - continued

	2025 £	2024 £
Brought forward	295,392	242,960
Coventry City Council	30,000	-
National Lottery Community Fund	123,872	105,315
Other	71,373	27,732
Access for Justice Foundation	91,630	-
	<u>612,267</u>	<u>376,007</u>

5. CHARITABLE ACTIVITIES COSTS

	Direct Costs £	Support costs (see note 6) £	Totals £
Support services	1,472,798	93,328	1,566,126
Independent Domestic Violence Advisors	196,266	3,852	200,118
FGM & FM/HBA	22,916	254	23,170
Parallel support	130,065	466	130,531
	<u>1,822,045</u>	<u>97,900</u>	<u>1,919,945</u>

6. SUPPORT COSTS

	Management £	Governance costs £	Totals £
Support services	80,595	12,733	93,328
Independent Domestic Violence Advisors	3,852	-	3,852
FGM & FM/HBA	254	-	254
Parallel support	466	-	466
	<u>85,167</u>	<u>12,733</u>	<u>97,900</u>

7. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2025 £	2024 £
The auditing of accounts of any associate of the charity	9,020	7,706
Other non-audit services	3,520	1,550
Depreciation - owned assets	5,626	2,790
Computer software amortisation	30	40
	<u></u>	<u></u>

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued for the year ended 31 March 2025

8. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2025 nor for the year ended 31 March 2024.

9. STAFF COSTS

	2025 £	2024 £
Wages and salaries	886,260	838,775
Social security costs	77,360	69,147
Other pension costs	19,979	17,627
	<u>983,599</u>	<u>925,549</u>

The average monthly number of employees during the year was as follows:

	2025	2024
Charitable activities	31	30
Administration	2	2
	<u>33</u>	<u>32</u>

The number of employees whose employee benefits (excluding employer pension costs) exceeded £60,000 was:

	2025	2024
£70,001 - £80,000	1	1

Total trustee and key management personnel remuneration benefits totalled £81,762 (2024: £81,143)

10. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	49,229	2	49,231
Charitable activities			
Support services	1,384,544	193,441	1,577,985
Independent Domestic Violence Advisors	140,581	-	140,581
FGM & FM/HBA	-	36,455	36,455
Parallel support	-	65,924	65,924
Investment income	7,395	-	7,395
Total	<u>1,581,749</u>	<u>295,822</u>	<u>1,877,571</u>
EXPENDITURE ON			
Charitable activities			
Support services	1,463,709	205,845	1,669,554
Independent Domestic Violence Advisors	136,886	-	136,886

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2025**

10. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

	Unrestricted funds £	Restricted funds £	Total funds £
FGM & FM/HBA	-	27,113	27,113
Parallel support	-	41,218	41,218
Total	1,600,595	274,176	1,874,771
NET INCOME/(EXPENDITURE)	(18,846)	21,646	2,800
Transfers between funds	(2,224)	2,224	-
Net movement in funds	(21,070)	23,870	2,800
RECONCILIATION OF FUNDS			
Total funds brought forward	935,903	102,041	1,037,944
TOTAL FUNDS CARRIED FORWARD	914,833	125,911	1,040,744

11. INTANGIBLE FIXED ASSETS

	Computer software £
COST	
At 1 April 2024 and 31 March 2025	4,039
AMORTISATION	
At 1 April 2024	3,918
Charge for year	30
At 31 March 2025	3,948
NET BOOK VALUE	
At 31 March 2025	91
At 31 March 2024	121

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2025**

12. TANGIBLE FIXED ASSETS

	Freehold property £	Improvements to property £	Fixtures and fittings £	Computer equipment £	Totals £
COST					
At 1 April 2024	257,303	5,306	113,544	45,138	421,291
Additions	-	-	-	14,060	14,060
At 31 March 2025	257,303	5,306	113,544	59,198	435,351
DEPRECIATION					
At 1 April 2024	-	4,481	112,333	38,640	155,454
Charge for year	-	83	400	5,143	5,626
At 31 March 2025	-	4,564	112,733	43,783	161,080
NET BOOK VALUE					
At 31 March 2025	257,303	742	811	15,415	274,271
At 31 March 2024	257,303	825	1,211	6,498	265,837

13. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025 £	2024 £
Trade debtors	103,566	79,733
Accrued income	23,873	14,935
Prepayments	14,324	11,372
	<u>141,763</u>	<u>106,040</u>

14. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025 £	2024 £
Trade creditors	31,372	23,420
Social security and other taxes	18,507	17,987
Other creditors	7,340	7,115
Accruals and deferred income	179,404	6,940
	<u>236,623</u>	<u>55,462</u>

Deferred income

	2025 £	2024 £
Deferred income at 1st April 2024	100	100
Released from previous years	(100)	(100)
Income deferred in the year	169,384	100
Deferred income at 31st March 2025	<u>169,384</u>	<u>100</u>

Deferred income relates to grant income deferred to future periods as the income received relates specifically to the 2025/26 accounting period.

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2025**

15. MOVEMENT IN FUNDS

	At 1.4.24 £	Net movement in funds £	Transfers between funds £	At 31.3.25 £
Unrestricted funds				
General fund	654,833	256,610	(28,052)	883,391
Premises Fund	260,000	-	-	260,000
	<u>914,833</u>	<u>256,610</u>	<u>(28,052)</u>	<u>1,143,391</u>
Restricted funds				
Donation for House maintenance	20	-	(20)	-
FGM	9,293	15,106	-	24,399
IRIS Advocate Educator	-	(4,708)	4,708	-
The National Lottery	91,892	(85,816)	-	6,076
PCC - Domestic Abuse Perpetrator Interventions	24,706	(24,706)	-	-
The National Lottery - Prevention/ Early help	-	2,279	-	2,279
Sanctuary of Support	-	(37,464)	37,464	-
Clothworkers Foundation	-	14,100	(14,100)	-
Access to Justice Foundation	-	30,662	-	30,662
	<u>125,911</u>	<u>(90,547)</u>	<u>28,052</u>	<u>63,416</u>
TOTAL FUNDS	<u>1,040,744</u>	<u>166,063</u>	<u>-</u>	<u>1,206,807</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	1,598,143	(1,341,533)	256,610
Restricted funds			
FGM	38,276	(23,170)	15,106
IRIS Advocate Educator	88,175	(92,883)	(4,708)
The National Lottery	33,345	(119,161)	(85,816)
PCC - Domestic Abuse Perpetrator Interventions	105,825	(130,531)	(24,706)
The National Lottery - Prevention/ Early help	90,529	(88,250)	2,279
Sanctuary of Support	25,986	(63,450)	(37,464)
Clothworkers Foundation	14,100	-	14,100
Access to Justice Foundation	91,629	(60,967)	30,662
	<u>487,865</u>	<u>(578,412)</u>	<u>(90,547)</u>
TOTAL FUNDS	<u>2,086,008</u>	<u>(1,919,945)</u>	<u>166,063</u>

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2025

15. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
Unrestricted funds				
General fund	675,903	(18,846)	(2,224)	654,833
Premises Fund	260,000	-	-	260,000
	<u>935,903</u>	<u>(18,846)</u>	<u>(2,224)</u>	<u>914,833</u>
Restricted funds				
Donation for House maintenance	27	(7)	-	20
FGM	-	9,293	-	9,293
IRIS Advocate Educator	-	(2,224)	2,224	-
Tampon Tax Fund	34,887	(34,887)	-	-
Lloyds Bank Foundation	9,156	(9,156)	-	-
LiveChat	4,918	(4,918)	-	-
The National Lottery	53,053	38,839	-	91,892
PCC - Domestic Abuse Perpetrator Interventions	-	24,706	-	24,706
	<u>102,041</u>	<u>21,646</u>	<u>2,224</u>	<u>125,911</u>
TOTAL FUNDS	<u>1,037,944</u>	<u>2,800</u>	<u>-</u>	<u>1,040,744</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	1,581,749	(1,600,595)	(18,846)
Restricted funds			
Donation for House maintenance	-	(7)	(7)
FGM	36,406	(27,113)	9,293
IRIS Advocate Educator	88,177	(90,401)	(2,224)
Tampon Tax Fund	-	(34,887)	(34,887)
Lloyds Bank Foundation	-	(9,156)	(9,156)
LiveChat	-	(4,918)	(4,918)
The National Lottery	105,315	(66,476)	38,839
PCC - Domestic Abuse Perpetrator Interventions	65,924	(41,218)	24,706
	<u>295,822</u>	<u>(274,176)</u>	<u>21,646</u>
TOTAL FUNDS	<u>1,877,571</u>	<u>(1,874,771)</u>	<u>2,800</u>

The Donation for House Equipment and Donation for House Maintenance relate to donations provided to acquire and maintain fixed assets.

FGM (Female Genital Mutilation) is a Public Health funded project to deliver awareness raising and specialist training to individual's groups and professionals in Coventry. Public Health funding ceased in June 2017. The Police and Crime Commissioner has funded a specialist FGM support service since.

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued for the year ended 31 March 2025

15. MOVEMENT IN FUNDS - continued

IRIS Advocate Educator funding has been provided by th CCG/Public Health to train GPs and improve referrals into service.

The National Lottery have awarded us 2 years funding to provide DA specialist support for women and their children in Refuge Service. The fund covers the salary of 2 Refuge Based DA Practitioners.

Domestic Abuse Perpetrator Interventions is the women's support service that runs parallel to the West Midlands Police and Crime Commissioners perpetrator programme.

The National Lottery - Prevention and Early Help funding is to provide support for the Early Intervention Project that aims to provide specialist DA victim support within the first 24 hours of an incident.

Sanctuary of Support is funding to empower children affected by DA by supporting a Children and Young People Refuge Worker.

Clothworkers Foundation provided funding to purchase computer equipment for use by staff within the charity.

The Access to Justice Foundation - Improving Lives Through Advice - funding provided to support the delivery of free legal advice to marginalised people and communities across England.

Transfers between funds

During the year, there were transfers totalling £28,052 relating to overspend on restricted funds (2024: £2,224).

16. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2025.

COVENTRY HAVEN

England & Wales - Charity number 1074897

Accounts

REGISTERED COMPANY NUMBER: 03692353 (England and Wales)
REGISTERED CHARITY NUMBER: 1074897

**REPORT OF THE TRUSTEES AND
AUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024
FOR
COVENTRY HAVEN WOMENS AID**

Luckmans Duckett Parker Limited
Chartered Accountants
Statutory Auditors
1110 Elliott Court
Herald Avenue
Coventry Business Park
Coventry
West Midlands
CV5 6UB

COVENTRY HAVEN WOMENS AID

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for the year ended 31 March 2024

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COVENTRY HAVEN WOMENS AID (REGISTERED NUMBER: 03692353)

**REPORT OF THE TRUSTEES
for the year ended 31 March 2024**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

CHAIR'S OVERVIEW

Throughout the year our dedicated staff, volunteers and Trustees have continued to provide transformational services for thousands of victims and survivors across Coventry. Our vital, and often life changing services have helped over 8,000 people, supported over 3,000 helpline callers, accommodated 74 families who needed to escape abuse. There is no doubt that the increasing cost of living has impacted on our fund-raising activities, but despite this we have been able to employ more staff and secure additional funds. We continue to provide our helpline support 365 days a year in partnership with Panahghar.

During the year we have developed our approach across Coventry, supporting survivors and their children to rebuild their relationships through our trauma informed programmes.

We take pride in all that we do and remain completely committed to delivering services to the highest standard. As a specialist organisation, raising awareness and educating people about the causes and impacts of abuse and violence is a key activity. This year we provided training to thousands of professionals and recruited more than 150 professional champions to our network, helping to ensure people know about the help we offer. We have also worked with colleagues in the sector to influence national policy and to lobby on key issues that impact survivors, for example the family courts.

We place the needs of victims and survivors at the heart of everything we do. We want a world where domestic abuse, sexual violence as well as all forms of violence against women and girls are not tolerated and we will work tirelessly to achieve this goal.

Finally, everyone at CHWA plays a vital role in helping us provide the very best services and support. I give our thanks to our loyal team of staff, volunteers, champions, trustees and committee members for their fortitude and commitment throughout the year. Together we make a huge difference to thousands of people every year.

OBJECTIVES AND ACTIVITIES

Objectives and aims

The Charity's object is to provide a Public Benefit through:

"The relief of mental, physical and financial distress among women of all ages and/or their children who have been maltreated by their partners or family members or persons with whom they are or were living or having a relationship with or women/girls experiencing gender abuse or violence."

**REPORT OF THE TRUSTEES
for the year ended 31 March 2024**

OBJECTIVES AND ACTIVITIES

Significant activities

To achieve our objectives, we provide a range of specialist support and innovative services for the public benefit including:

- Refuge service for women and children escaping domestic abuse.
- Community based services including Independent Domestic Violence Advisors (IDVAs), DA Practitioners, FGM service, and Sanctuary Scheme, Drop Ins and clinics.
- Groups including our own One Step Forward (Structured Programme of Support), You and Me, Mum and peer support groups
- Free, confidential helplines available 7 days a week.
- Training
- Access to counselling
- Access to support via Live Chat.
- A website, resources and Social Media

Early Intervention Pilot

We have a dedicated team of Practitioners based within Coventry Central Police Station, who provide first follow - up and contact to Standard and Medium Risk assessed victims of DVA who have reported an incident to the Police. The Practitioners offer advice, support, information and advocacy at the earliest point in a victims journey. The Service is funded as a pilot by CCC, and has been evaluated by Public Health - demonstrating impactful outcomes.

Refuge Service

We provide refuge services to approx. 60-70 families each year in Coventry.

In our refuges, every family has access to their own bedrooms and bathrooms with some shared facilities including kitchens, lounges and playrooms. We have a range of different sized units to accommodate people with or without children. In addition to accommodating people locally we are able to access other refuges across the UK via the 'refuges online' service. Our refuges are WAFE (Women's Aid Federation of England) affiliated which means that we fully support the principle of an open-door policy, believing victims accounts of their experiences rather than requiring proof of domestic abuse.

Community services

Our Community Team have continued to deliver a range of community based interventions as part of our Coventry City Council contract. Community Team deliver our Safetotalk helpline, we have Community IDVAs, Sanctuary Scheme Practitioners, and Community DA Practitioners with various community language specialisms between them. They provide advice, support and advocacy to victims living in our community, through helpline, 1:2:1 support sessions, drop ins at community venues, Family Hubs and clinics, or in their own homes for safety and security installations. Groupwork programmes and parenting programmes have been embedded now as part of this service offer, with good participation and successful outcomes.

Advocacy Services

The Independent Domestic Violence Advisors (IDVA) continued to receive high numbers of referrals of high risk victims and their children into service this year. These women are supported by the IDVAs with risk assessments and safety planning, and representation at Multi Agency Risk Assessment Conferences (MARAC). We have been able to extend the team further this year to include specialist COURT support for women going through the court process.

IRIS Service has progressed the number of GP practices signed up to the scheme, and continues to train GPs to identify DA and make referrals in for support by an AE.

**REPORT OF THE TRUSTEES
for the year ended 31 March 2024**

OBJECTIVES AND ACTIVITIES

Safetotalk helpline

Our free to use, multi lingual and confidential helplines continues to be busy. It is the primary point of contact for all professionals, victims, perpetrators and children experiencing abuse in the city. It is also accompanied by a website. The Helpline has a dedicated co-ordinator and is supported by qualified staff and volunteers to meet demand. The helpline is delivered in partnership with Panahghar.

FGM

Funded by the WMPCC, this service is specifically for to provide a support service to women and girls affected by FGM -through 1:2:1 support, group work and a friendship group delivered by our Co-ordinator and Champions, Our FGM worker has also presented training and awareness to schools and professionals.

Perpetrator Interventions

In Partnership with Relate Coventry & Warwickshire we offer victim support services to their Perpetrator Programme "Choose to Change".

**REPORT OF THE TRUSTEES
for the year ended 31 March 2024**

OBJECTIVES AND ACTIVITIES

Training, consultancy and awareness raising

We continue to educate, inform and train people about how best to support people subject to abuse and violence. Over the year we have provided training to hundreds of professionals, including GPs, housing teams and key stakeholders such as police and social workers.

Awareness and Publicity

CHWA is committed to raising awareness of the causes and impacts of domestic abuse and VAWG as widely as possible and we have featured on radio interviews, local television news programmes and received widespread press coverage. We have trained a brilliant team of domestic abuse champions, through this we are able to reach people living in local communities to help spread the word about CHWA and the services we provide. Throughout the year we have engaged with students, health teams, local businesses and community members to build further awareness of what we do.

In November and December, we use the 16 days of action against violence against women to support a series of local online and public activities to raise awareness. We have supported National campaigns alongside other sector leaders calling for legislation on non-fatal strangulation, lobbying for improvements in the family courts and demanding an extension of funding to support domestic abuse victims who do not have recourse to public funds.

Fundraising activity

We organise fundraising events and co-ordinate the activities of our supporters both in the services we provide and in the wider community. We have a full time Funding and development officer to support this work. CHWA adheres to the guidance contained in the Fundraising Regulator's Code of Fundraising Practice.

WMPCC have continued to provide funding for our Specialist Support Service for Women and Girls affected by FGM.

We have been funded again by the West Midlands Police and Crime Commissioner for our IDVA service as part of a regional IDVA response for the highest risk victims of Domestic Violence & Abuse (DVA), this extends our service to include a dedicated Court IDVA. The WMPCC has also funded Perpetrator work in Coventry as part of a regional pilot, and this has enabled us to provide victim parallel support.

Lloyds Bank Foundation offered an extended year of funding to fund our Volunteer Co-ordinator post and volunteers programme,

The now named ICB (Integrated Care Board, Cov & Warks) continued to fund our IRIS programme, which is a DVA programme which trains GP practices to identify and respond to DVA, and a referral pathway into a specialist support worker known as an AE (Advocate Educator).

We still receive significant funding from Coventry City Council, to deliver the contract for Community Based Services in the city, including Perpetrator programme and support for child victims of DA alongside our consortia partners, Relate and Panahghar.

In addition to the core contract from Coventry City Council, The DA Act provided some "New Burdens" Funding to Local Authorities, and we have received additional funds to enhance our Sanctuary Services, and Children's and Families Support intervention in our refuge service.

A continuation of funding from Smallwood Trust to further develop our Coventry Women's Partnership agenda promoting strategic links with wider stakeholders across the city.

REPORT OF THE TRUSTEES
for the year ended 31 March 2024

OBJECTIVES AND ACTIVITIES

Public benefit

Coventry Haven provides a Public Benefit for the relief of mental, physical and financial distress among women of all ages and/or their children who have been maltreated by their partners or family members or persons with whom they are or were living or having a relationship with or women/girls experiencing gender abuse or violence.

The Public Benefit is served by providing a safe refuge, counselling and support, telephone help, and support through legal services.

The trustees also have had due regard to guidance published by the Charity Commission on public benefit.

**REPORT OF THE TRUSTEES
for the year ended 31 March 2024**

OBJECTIVES AND ACTIVITIES

Volunteers

Our Volunteers

Coventry Haven Women's Aid welcomes and encourages the involvement of volunteers in the provision and delivery of services and after a challenging period for Volunteer activity during and immediately following the Covid19 pandemic, Volunteers are once again regaining their place at the heart of our organisation. Our volunteers are genuinely committed to our Aim of ensuring the safety and empowerment for women and children who are experiencing Domestic Violence and Abuse (DVA) in any form. They give their precious gift of time and bring with them experience and skills to enhance our own and play a valuable role in assisting with the delivery of our support services to women in need.

We recognise that our volunteers offer a legitimate and complementary resource pool that brings real benefit to us and our service users, however, we also recognise that this is a two-way relationship and in order to deliver an effective volunteer service, we must strive to ensure that the volunteer experience is both enjoyable, rewarding and, of course, valued.

The focus in the period April 2023 to March 2024 has been to retain and build on a core volunteer base - with a concentrated effort on the 'Safe to Talk' Helpline but also enabling established volunteers to support staff undertaking community support activities such as Group Work, Just for Me and Drop-in services at Family Hubs across the city. Volunteers are also encouraged to attend fund/awareness raising events if they can spare the time. This variety in volunteer duties helps to build on their skills and experience and makes them feel 'included' as they work alongside different staff members.

Volunteer Activity - April 2023-March 2024

Helpline duty - answering calls and managing email contact boxes

Processing referrals into service

Proactively contacting clients awaiting counselling support - checking in and ensuring safe and well

Helping out on Pending Duty

Supporting staff at One Step Forward (Groupwork) sessions and Family Hub community Drop-ins as well as Just for Me sessions.

Volunteer attendance at numerous awareness and fundraising events throughout the year

Christmas Wrapping at Hen Lane for Refuge Residents was well attended by volunteers

Highlights

Over 2,000 hours of volunteer activity has been delivered since May 2023.

2 further ex-volunteers have successfully transitioned to staff positions in our Community Outreach team

Vol Coordinator continues to meet with peers across the city (Including CGL, Valley House, St Giles trust and Voluntary Action Coventry - VAC) to share experience and ideas regarding volunteer activity.

Successful outcome from running a Volunteer stand at Coventry University - resulting in 2 successful volunteer applications.

In October 2023 Volunteer Val was nominated as 'Volunteer of the Month' by Volunteer Action Coventry (VAC).

Volunteers remain crucial to the work we do at Coventry Haven Women's Aid (CHWA). Our huge thanks and appreciation to all our volunteers and student placements.

The Charity attracts in kind support from a number of volunteers and donors; so many thanks for your kind donations and time.

Our benefactors included:

1st for Cleaner Carpets

Allesley Festival

Alsters Kelly

Amazon

Buddy Bags Foundation

Church MCCMC

REPORT OF THE TRUSTEES
for the year ended 31 March 2024

OBJECTIVES AND ACTIVITIES

Coventry Building Society
Coventry Comfort Carers
Coventry College
Coventry University
Crystal Clear Estate Planning
Earlsdon Methodist Church
Heart Of England Foundation
Henley Netball Club
Jaguar Land Rover
Jan Rawnsley
Keller
Kids Out
Kite Packaging
Martin Bates Claverdon Fields
Masonic Foundation
Morrisons
Mothers Union
National Express
Rotary Club
Sainsburys
Soroptomists
St Michaels Church Stoke
Tesco
Tom Soprano
The Newlands Public House
The Sisters of the PCJ SRS
Tisski
University of Warwick - Mixed Hockey
University of Warwick - Medical School
University of Warwick - Tennis
Women's Institute
Youell Fund HoEF

These are just some of our generous benefactors and we know there are many more, which we would like to thank sincerely for the numerous ways that they support Coventry Haven Women's Aid.

We extend huge gratitude to our donors and supporters whose invaluable contributions have enabled us to continue our mission of supporting survivors of domestic abuse across Coventry. During the 2023-2024 period, we received generous funding from various individual donors, local businesses, and charitable foundations, allowing us to expand our services and maintain vital programs for women and families in need. We worked hard to secure essential grants, raising awareness of our cause and building partnerships that will continue to strengthen our community outreach. Thanks to these dedicated supporters, we have been able to respond to increased demand, provide refuge, and promote lasting change in the lives of those affected by domestic abuse.

**REPORT OF THE TRUSTEES
for the year ended 31 March 2024**

ACHIEVEMENT AND PERFORMANCE

Charitable activities

The numbers of women benefiting from the charities services for the year ended 31st March 2024 are detailed below.

Coventry Haven Service data 2023-24

Refuge Service

- 136 new applications for refuge accommodation.(23 more than previous year)
- We accommodated a further 57 women and their children into a full refuge service. The refuge was fully occupied on 31/3/22 with 17 families already in residence.
- We were unable to accommodate 96 of the referrals received during the period,(this doubles the number of women we had to decline compared to 2023) the majority of these were because our accommodation was full on the day of enquiry. Demand for refuge was very high during the year.
- We were therefore only able to accept 30%of all the women who applied for a refuge space.
- 35%White British, 65% BAMER (Black, Asian, Minority, Ethnic and Refugee),
- 13 differing languages were supported

Outreach advice and Advocacy Support Services

Safetotalk Helpline

- 3,073 contacts were received by Safetotalk helpline during 2023-24
- 968 contacts (30%) were from professionals seeking help and advice on DVA

IDVA Service

- We received an increase in referrals this year - 1063 for High Risk Victims requiring Marac IDVA intervention and an additional 50 requiring support from our specialist Court IDVA through CJS process.
- The numbers of High Risk victims continues to be increasing year on year - a triage model for managing high demand of MARACs has been implemented and is proving to be effective..

IRIS Service

- 228 new referrals were received, following GP practice centres completing the IRIS training package.
- Advocate Educator case worked 175 clients
- 96% of practices have been trained in IRIS
- 96% of referrals made from GP's

FGM Service

- 45 women received specialist FGM support during the year, they had 40 associated children.
- 78% of women accessing service were Africa ethnicity
- Other Ethnicities recorded include were Arab, Indian, other Black African/Caribbean
- 40% women accessed further support for Domestic abuse, sexual offences, and stalking
- Women were supported with needs around FGM and the law, Health, Safeguarding, Finances, Immigration, Housing, Criminal and civil law, Children, Safety, Emotional health and wellbeing, Sexual health, working, training and education, children, and parenting.

Community Outreach Team

- 1,186 referrals into Outreach this year compared to 1001 referrals in the previous year.
- We have increased the number of hubs and community venues we provide drop in from to improve access to service for victims,
- More groupwork programmes have been delivered throughout this year

Early Intervention Team

- 2,304 victims have been identified by the EIP team, and contacted following reporting DVA incident to the police
- 2,102 female victims
- 202 male victims (followed up by Panahghar)

Sanctuary Service

- 320 referrals in to Sanctuary Support Service
- 142 Completed home safety installations were completed for victims of DVA staying in their own homes

REPORT OF THE TRUSTEES
for the year ended 31 March 2024

FINANCIAL REVIEW

Principal funding sources

Our largest contract is with Coventry City Council, which funds our range of Community Based Services.

Housing Benefits continue to be funded by Coventry City Council, to deliver our refuge services and was reviewed in Mar 24.

IRIS funding continues to be received from Coventry & Warwickshire Integrated Care Board (ICB).

We received funding through West Midlands Police and Crime Commission for our FGM specialist support services, IDVA Services, and Victim Support alongside Perpetrator Programmes.

Investment policy and objectives

Under the memorandum and articles of association, the charity has the powers to make any investment that the trustees consider appropriate.

Reserves policy

The trustees regularly review the amount of funds that the charity requires to ensure that they are adequate to fulfil the charity's continuing obligations.

These reviews encompass the nature of the income and expenditure streams, the need to match variable income with fixed commitments and the nature of the reserves.

The financial reserves required to enable the charity to be managed efficiently and to provide a buffer for uninterrupted services are:

- A general reserve equivalent to 6 months unrestricted operating costs (currently £215,000)
- A redundancy fund of £30,000
- A fund for the emergency or extraordinary needs of clients of £15,000
- A property maintenance fund of £20,000

This amounts to £280,000.

The current level of unrestricted free reserves is £654,833 (2023: £675,903). Reserves are currently above the target level; however, there are budgeted over-spends in 2024/25 and 2025/26.

**REPORT OF THE TRUSTEES
for the year ended 31 March 2024**

FUTURE PLANS

The General Election in July 2024 resulted in a change in government - which could impact on government policies and future funding arrangements. We will continue to work closely with our commissioners and partners to prepare for this activity. We have begun our work around governance and strategy and have commissioned a consultant to deliver some focussed workshops throughout the year with our Trustees, in response to the swift and rapid growth of the organisation over the last few years - and subsequently consider our priorities for our next strategic plan.

Service delivery staff have fully returned to office working and face to face interventions, Managers continue to offer some opportunities for home working where the operational needs of the organisation afford this to be possible.

We will continue to deliver and develop services that we know are essential for the safety and well-being of thousands of victims and survivors living within Coventry. We are committed to continual improvement and to developing new and unique services where we identify gaps in provision.

We will :

- Seek to secure further funding to continue to deliver our Early Intervention Project within the police station
- Further develop our work with local large businesses and employers and offer HR support and training and development for professionals
- Following on from our work with the consultant, review our organisational values and mission, which will be used to inform new branding and marketing
- We continue in our success in building corporate relationships, with growing interest from employers and banking institutions who want to financially or benevolently support our work.
- Continue to support LA Partners and Commissioners in their duties around the DA Act
- We will continue to seek funding opportunities and diversify our income to create further resilience.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a Memorandum and Articles of Association, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Recruitment and appointment of new trustees

New trustees generally come forward through volunteering and are trained in all aspects of the organisation.

Organisational structure

The charity has been in existence since the early seventies and is a charitable company limited by guarantee having been incorporated in England on 6th January 1999.

The Board of Directors meets approximately bi-monthly to monitor work and oversee the delivery of the charity's objectives. An Annual General Meeting is held where the wider membership of the charity are invited to attend.

Employees have been consulted on issues of concern to them by means of regular consultative committee and staff meetings and have been kept informed on specific matters directly by management.

Induction and training of new trustees

New trustees are generally co-opted and elected at the following AGM.

Key management remuneration

The arrangements for setting pay of key management personnel subject to benchmarking against similar roles in the local area and the achievement of performance objectives.

REPORT OF THE TRUSTEES
for the year ended 31 March 2024

STRUCTURE, GOVERNANCE AND MANAGEMENT

Wider network

We are a member of the Women's Aid Federation of England and adhere to their policy and practices including the principle of a women only organisation, services are delivered "for women by women".

Partnership working

Coventry Haven WA are widely represented at a range of local strategic and partnership Boards and Fora -which includes the Coventry Police and Crime Board, Safeguarding Partnerships, MARAC and Marac Governance Group, Coventry DVA Operational Group, Supported Housing sub group, Hidden Harms Steering group, Sexual Abuse Board and IRIS Steering group, Domestic Homicide Review Panels, Domestic Abuse Local Partnership Board (DALP).

We are founder members of the West Midlands Regional Women's Aid Consortia, meeting regularly to work collaboratively on funding bids. CEO is a representative on the Regional DA Board, and contributes to the work and agendas such as WMPCC Victims Commission and WM Perpetrator Forum.

We are working locally to develop stronger, collaborative partnerships to deliver the Councils contracts on DVA in the city. We are leading a consortia of partners (Coventry Haven, Panahghar, Relate) in the delivery of community DA services for Coventry City Council.

We continue to be members of Coventry Women's Partnership, VCSE Leaders Forum and The Poverty Alliance.

Related parties

Trustees are not permitted to be involved in any financial relationship with the charity as this would be a conflict of interest.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The management committee are aware of the major strategic, business and operational risks the charity faces and have a business continuity plan which is reviewed annually.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03692353 (England and Wales)

Registered Charity number

1074897

Registered office

22 Marlborough Road
Stoke
Coventry
West Midlands
CV2 4EP

Trustees

L Currie Treasurer
V E Williams Chair (resigned 14.8.24)
H K Sohal Vice Chair
T J Raisbeck
E J Stephens
R Gittins (resigned 1.3.24)
H R Barrett
L E Gill
A Wahidin (resigned 14.3.24)

REPORT OF THE TRUSTEES
for the year ended 31 March 2024

REFERENCE AND ADMINISTRATIVE DETAILS

Company Secretary

E Yates

Auditors

Luckmans Duckett Parker Limited
Chartered Accountants
Statutory Auditors
1110 Elliott Court
Herald Avenue
Coventry Business Park
Coventry
West Midlands
CV5 6UB

Bankers

Lloyds Bank PLC
30 High Street
Coventry
West Midlands
CV1 5RA

Solicitors

Band Hatton Button
25 Warwick Road
Coventry
CV1 2EZ

Advisers

Legal Clinic

Kunderts Solicitors

Key Management Personnel

E Yates

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of Coventry Haven Womens Aid for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

COVENTRY HAVEN WOMENS AID (REGISTERED NUMBER: 03692353)

**REPORT OF THE TRUSTEES
for the year ended 31 March 2024**

STATEMENT OF TRUSTEES' RESPONSIBILITIES - continued

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, Luckmans Duckett Parker Limited, have indicated their willingness to be proposed for re-appointment at the forthcoming Annual General Meeting.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 30TH DECEMBER 2024 and signed on its behalf by:

.....
T J Raisbeck - Trustee

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Opinion

We have audited the financial statements of Coventry Haven Womens Aid (the 'charitable company') for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Enquiring of management and employees, including obtaining and reviewing supporting documentation, concerning the charity's policies and procedures relating to:-

- Identifying, evaluating, and complying with laws and regulations and whether they were aware of any instances of non-compliance.
- Detecting and responding to the risks of fraud and whether they were aware of any actual, suspected, or alleged fraud and.
- The internal controls established to mitigate risk relating to fraud or non-compliance with laws and regulations.

We identified areas of law and regulation that could reasonably be expected to have a material effect on the financial statements from our general commercial and sector experience, discussions with management (as required by auditing standards) and discussed with management the policies and procedures regarding compliance with laws and regulations.

All identified laws and regulations were communicated throughout the audit team, and they remained alert to any indications of non-compliance throughout the audit.

The most significant considerations for the charitable company were as follows:-

- The Charity is subject to laws and regulations that affect the financial statements which include financial reporting legislation (namely The Companies Act 2006), taxation legislation and the Charities Act. We assessed the extent of compliance with these laws and regulations as part of our audit procedures concerning items recorded in the financial statements.
- The charity is also subject to other operational laws and regulations where the consequences of non-compliance could have material effect on the amounts or disclosures in the financial statements through imposing fines or withdrawal of funding contracts. Areas where this would have an effect include health and safety, Bribery Act 2010, employment law, data protections and child protection legislation (DBS checks for staff and volunteers).

Auditing standards limit the audit procedures to identifying non-compliance of these laws and regulations to enquiry of management and inspection of regulatory and legal correspondence, if there is any. Therefore, if a breach of operational regulations is not disclosed to us or evident from relevant correspondence, and audit will not detect the breach.

To identify risk of material misstatement due to fraud, we carried out discussions amongst the audit team to assess areas where and how fraud might occur in the financial statements and any potential indicators. The following areas were identified :-

- Management override of controls through the posting of inappropriate accounting entries or journals
- We do not believe there is a fraud risk relating the revenue recognition as the revenue is straightforward, with limited opportunity for manipulation.

We did not identify any additional fraud risks.

We tested the appropriateness of accounting journals and other adjustments made in the accounts preparation based on a risk criteria.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Owing to the inherent limitation of the audit, there is an unavoidable risk that we may not have detected some material misstatements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, the further removed non-compliance with laws and regulation is from the events and transaction reflected in the financial statement, the less likely in the inherently limited procedure required by auditing standards would identify it. In addition, as with any audit, there remained a higher risk of non-detection of fraud, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. Our audit procedures are designed to detect material misstatement. We are not responsible for preventing non-compliance or fraud and cannot be expected to detect non-compliance with all laws and regulations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Mark Spafford FCA FCCA (Senior Statutory Auditor)
for and on behalf of Luckmans Duckett Parker Limited
Chartered Accountants
Statutory Auditors
1110 Elliott Court
Herald Avenue
Coventry Business Park
Coventry
West Midlands
CV5 6UB

Date: 30th December 2024

COVENTRY HAVEN WOMENS AID

**STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)
for the year ended 31 March 2024**

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	49,229	2	49,231	39,803
Charitable activities	5				
Support services		1,384,544	193,441	1,577,985	1,595,329
Independent Domestic Violence Advisors		140,581	-	140,581	86,396
FGM & FM/HBA		-	36,455	36,455	36,455
Parallel support		-	65,924	65,924	-
Other trading activities	3	-	-	-	2,280
Investment income	4	7,395	-	7,395	1,318
Total		<u>1,581,749</u>	<u>295,822</u>	<u>1,877,571</u>	<u>1,761,581</u>
EXPENDITURE ON					
Charitable activities	6				
Support services		1,463,709	205,845	1,669,554	1,577,699
Independent Domestic Violence Advisors		136,886	-	136,886	79,333
FGM & FM/HBA		-	27,113	27,113	45,439
Parallel support		-	41,218	41,218	-
Total		<u>1,600,595</u>	<u>274,176</u>	<u>1,874,771</u>	<u>1,702,471</u>
NET INCOME/(EXPENDITURE)		(18,846)	21,646	2,800	59,110
Transfers between funds	16	(2,224)	2,224	-	-
Net movement in funds		(21,070)	23,870	2,800	59,110
RECONCILIATION OF FUNDS					
Total funds brought forward		935,903	102,041	1,037,944	978,834
TOTAL FUNDS CARRIED FORWARD		<u><u>914,833</u></u>	<u><u>125,911</u></u>	<u><u>1,040,744</u></u>	<u><u>1,037,944</u></u>

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID (REGISTERED NUMBER: 03692353)

BALANCE SHEET
31 March 2024

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
FIXED ASSETS					
Intangible assets	12	121	-	121	161
Tangible assets	13	265,824	13	265,837	268,627
		<u>265,945</u>	<u>13</u>	<u>265,958</u>	<u>268,788</u>
CURRENT ASSETS					
Debtors	14	98,301	7,739	106,040	327,365
Cash at bank and in hand		606,048	118,160	724,208	539,809
		<u>704,349</u>	<u>125,899</u>	<u>830,248</u>	<u>867,174</u>
CREDITORS					
Amounts falling due within one year	15	(55,461)	(1)	(55,462)	(98,018)
NET CURRENT ASSETS		<u>648,888</u>	<u>125,898</u>	<u>774,786</u>	<u>769,156</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>914,833</u>	<u>125,911</u>	<u>1,040,744</u>	<u>1,037,944</u>
NET ASSETS		<u>914,833</u>	<u>125,911</u>	<u>1,040,744</u>	<u>1,037,944</u>
FUNDS	16				
Unrestricted funds				914,833	935,903
Restricted funds				125,911	102,041
TOTAL FUNDS				<u>1,040,744</u>	<u>1,037,944</u>

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on ~~30th December 2024~~ and were signed on its behalf by:

.....
T J Raisbeck - Trustee

COVENTRY HAVEN WOMENS AID

**CASH FLOW STATEMENT
for the year ended 31 March 2024**

	Notes	2024 £	2023 £
Cash flows from operating activities			
Cash generated from operations	1	<u>177,004</u>	<u>(159,360)</u>
Net cash provided by/(used in) operating activities		<u>177,004</u>	<u>(159,360)</u>
 Cash flows from investing activities			
Interest received		<u>7,395</u>	<u>1,318</u>
Net cash provided by investing activities		<u>7,395</u>	<u>1,318</u>
 Change in cash and cash equivalents in the reporting period		<u>184,399</u>	<u>(158,042)</u>
Cash and cash equivalents at the beginning of the reporting period		<u>539,809</u>	<u>697,851</u>
 Cash and cash equivalents at the end of the reporting period		<u><u>724,208</u></u>	<u><u>539,809</u></u>

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID

**NOTES TO THE CASH FLOW STATEMENT
for the year ended 31 March 2024**

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2024 £	2023 £
Net income for the reporting period (as per the Statement of Financial Activities)	2,800	59,110
Adjustments for:		
Depreciation charges	2,832	3,760
Interest received	(7,395)	(1,318)
Decrease/(increase) in debtors	221,325	(120,541)
Decrease in creditors	(42,558)	(100,371)
Net cash provided by/(used in) operations	<u>177,004</u>	<u>(159,360)</u>

2. ANALYSIS OF CHANGES IN NET FUNDS

	At 1.4.23 £	Cash flow £	At 31.3.24 £
Net cash			
Cash at bank and in hand	539,809	184,399	724,208
	<u>539,809</u>	<u>184,399</u>	<u>724,208</u>
Total	<u>539,809</u>	<u>184,399</u>	<u>724,208</u>

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2024

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The financial statements have been prepared on a going concern basis. The charitable company does not have long term secured funding streams and like many other charities currently is subject to annual or two yearly funding cycles. The charity has a designated funding officer and a funding strategy which seeks to diversify funding sources and work towards generating more sustainable funding, for example by developing a training package and increasing fundraising activities. The charity has sufficient funding to be able to continue for at least 12 months from the date of approval of the balance sheet despite the uncertainty regarding future funding. The Directors expect the Charity to continue providing its services.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Allocation and apportionment of costs

Apportioned on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Freehold property	- at varying rates on cost
Improvements to property	- 10% on reducing balance
Fixtures and fittings	- 25% on reducing balance
Computer equipment	- 25% on reducing balance

Freehold property is not depreciated as it is considered that the residual value of the property, taking into account all the relevant factors will exceed the original cost of the property which is the value carried in the financial statements.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued for the year ended 31 March 2024

1. ACCOUNTING POLICIES - continued

Fund accounting

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Deferral of incoming resources

Income will be deferred to a future accounting period where the income specifically relates to a time period beyond the balance sheet date.

Service level agreements

Where the outcomes of a service level agreement or performance related grant have been met, the restriction on the income is released and subsequently recognised as unrestricted.

Central overhead costs

Central overhead costs as agreed in the individual project budget/contract are released to unrestricted reserves on receipt of funds.

2. DONATIONS AND LEGACIES

	2024	2023
	£	£
Donations	49,231	39,803

3. OTHER TRADING ACTIVITIES

	2024	2023
	£	£
Other income	-	2,280

4. INVESTMENT INCOME

	2024	2023
	£	£
Deposit account interest	7,395	1,318

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2024

5. INCOME FROM CHARITABLE ACTIVITIES

		2024 £	2023 £
Housing benefit & social care	Support services	176,751	178,152
Grants	Support services	133,047	184,008
Other rents received	Support services	14,857	12,590
Service Level Agreements	Support services	1,253,330	1,220,579
	Independent Domestic Violence		
Grants	Advisors	140,581	86,396
Grants	FGM & FM/HBA	36,455	36,455
Grants	Parallel support	65,924	-
		<u>1,820,945</u>	<u>1,718,180</u>

Grants received, included in the above, are as follows:

	2024 £	2023 £
Home Office	206,505	140,581
West Midlands Police & Crime Commissioner	36,455	46,089
Lloyds Bank Foundation	-	31,167
National Lottery Community Fund	105,315	65,376
Other	27,732	23,646
	<u>376,007</u>	<u>306,859</u>

6. CHARITABLE ACTIVITIES COSTS

	Direct Costs £	Support costs (see note 7) £	Totals £
Support services	1,572,337	97,217	1,669,554
Independent Domestic Violence			
Advisors	133,259	3,627	136,886
FGM & FM/HBA	26,185	928	27,113
Parallel support	41,218	-	41,218
	<u>1,772,999</u>	<u>101,772</u>	<u>1,874,771</u>

7. SUPPORT COSTS

	Management £	Governance costs £	Totals £
Support services	87,961	9,256	97,217
Independent Domestic Violence			
Advisors	3,627	-	3,627
FGM & FM/HBA	928	-	928
	<u>92,516</u>	<u>9,256</u>	<u>101,772</u>

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2024**

8. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2024	2023
	£	£
The auditing of accounts of any associate of the charity	7,706	7,036
Other non-audit services	1,550	1,500
Depreciation - owned assets	2,790	3,706
Computer software amortisation	40	54
	<u> </u>	<u> </u>

9. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

Trustees' expenses

	2024	2023
	£	£
Trustees' expenses	-	60
	<u> </u>	<u> </u>

10. STAFF COSTS

	2024	2023
	£	£
Wages and salaries	838,775	790,152
Social security costs	69,147	69,934
Other pension costs	17,627	16,593
	<u> </u>	<u> </u>
	925,549	876,679
	<u> </u>	<u> </u>

The average monthly number of employees during the year was as follows:

	2024	2023
Charitable activities	30	29
Administration	2	2
	<u> </u>	<u> </u>
	32	31
	<u> </u>	<u> </u>

The number of employees whose employee benefits (excluding employer pension costs) exceeded £60,000 was:

	2024	2023
£60,001 - £70,000	-	1
£70,001 - £80,000	1	-
	<u> </u>	<u> </u>
	1	1
	<u> </u>	<u> </u>

Total trustee and key management personnel remuneration benefits totalled £71,243 (2023: £67,941).

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2024

11. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	39,803	-	39,803
Charitable activities			
Support services	1,399,792	195,537	1,595,329
Independent Domestic Violence Advisors	86,396	-	86,396
FGM & FM/HBA	-	36,455	36,455
Other trading activities	2,280	-	2,280
Investment income	1,318	-	1,318
Total	<u>1,529,589</u>	<u>231,992</u>	<u>1,761,581</u>
EXPENDITURE ON			
Charitable activities			
Support services	1,410,503	167,196	1,577,699
Independent Domestic Violence Advisors	79,333	-	79,333
FGM & FM/HBA	-	45,439	45,439
Total	<u>1,489,836</u>	<u>212,635</u>	<u>1,702,471</u>
NET INCOME	39,753	19,357	59,110
Transfers between funds	<u>(19,766)</u>	<u>19,766</u>	<u>-</u>
Net movement in funds	19,987	39,123	59,110
RECONCILIATION OF FUNDS			
Total funds brought forward	915,915	62,919	978,834
TOTAL FUNDS CARRIED FORWARD	<u><u>935,902</u></u>	<u><u>102,042</u></u>	<u><u>1,037,944</u></u>

12. INTANGIBLE FIXED ASSETS

	Computer software £
COST	
At 1 April 2023 and 31 March 2024	<u>4,039</u>
AMORTISATION	
At 1 April 2023	3,878
Charge for year	<u>40</u>
At 31 March 2024	<u>3,918</u>
NET BOOK VALUE	
At 31 March 2024	<u><u>121</u></u>
At 31 March 2023	<u><u>161</u></u>

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2024**

13. TANGIBLE FIXED ASSETS

	Freehold property £	Improvements to property £	Fixtures and fittings £	Computer equipment £	Totals £
COST					
At 1 April 2023 and 31 March 2024	257,303	5,306	113,544	45,138	421,291
DEPRECIATION					
At 1 April 2023	-	4,389	111,805	36,470	152,664
Charge for year	-	92	528	2,170	2,790
At 31 March 2024	-	4,481	112,333	38,640	155,454
NET BOOK VALUE					
At 31 March 2024	257,303	825	1,211	6,498	265,837
At 31 March 2023	257,303	917	1,739	8,668	268,627

14. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024 £	2023 £
Trade debtors	79,733	297,858
Accrued income	14,935	17,981
Prepayments	11,372	11,526
	<u>106,040</u>	<u>327,365</u>

15. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024 £	2023 £
Trade creditors	23,420	31,955
Social security and other taxes	17,987	14,599
Other creditors	7,115	3,017
Accruals and deferred income	6,940	48,447
	<u>55,462</u>	<u>98,018</u>

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2024

16. MOVEMENT IN FUNDS

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
Unrestricted funds				
General fund	675,903	(18,846)	(2,224)	654,833
Premises Fund	260,000	-	-	260,000
	<u>935,903</u>	<u>(18,846)</u>	<u>(2,224)</u>	<u>914,833</u>
Restricted funds				
Donation for House maintenance	27	(7)	-	20
FGM	-	9,293	-	9,293
IRIS Advocate Educator	-	(2,224)	2,224	-
Tampon Tax Fund	34,887	(34,887)	-	-
Lloyds Bank Foundation	9,156	(9,156)	-	-
LiveChat	4,918	(4,918)	-	-
The National Lottery	53,053	38,839	-	91,892
PCC - Domestic Abuse Perpetrator Interventions	-	24,706	-	24,706
	<u>102,041</u>	<u>21,646</u>	<u>2,224</u>	<u>125,911</u>
TOTAL FUNDS	<u>1,037,944</u>	<u>2,800</u>	<u>-</u>	<u>1,040,744</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	1,581,749	(1,600,595)	(18,846)
Restricted funds			
Donation for House maintenance	-	(7)	(7)
FGM	36,406	(27,113)	9,293
IRIS Advocate Educator	88,177	(90,401)	(2,224)
Tampon Tax Fund	-	(34,887)	(34,887)
Lloyds Bank Foundation	-	(9,156)	(9,156)
LiveChat	-	(4,918)	(4,918)
The National Lottery	105,315	(66,476)	38,839
PCC - Domestic Abuse Perpetrator Interventions	65,924	(41,218)	24,706
	<u>295,822</u>	<u>(274,176)</u>	<u>21,646</u>
TOTAL FUNDS	<u>1,877,571</u>	<u>(1,874,771)</u>	<u>2,800</u>

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2024

16. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.22 £	Net movement in funds £	Transfers between funds £	At 31.3.23 £
Unrestricted funds				
General fund	655,915	39,754	(19,766)	675,903
Premises Fund	260,000	-	-	260,000
	<u>915,915</u>	<u>39,754</u>	<u>(19,766)</u>	<u>935,903</u>
Restricted funds				
Donation for House maintenance	36	(9)	-	27
FGM	-	(8,984)	8,984	-
PCC - Victims Fund - Integrated				
Support Service	250	9,543	(9,793)	-
Smallwood Trust	8,961	(8,961)	-	-
IRIS Advocate Educator	4,728	(25,303)	20,575	-
Tampon Tax Fund	35,187	(300)	-	34,887
Lloyds Bank Foundation	8,839	317	-	9,156
LiveChat	4,918	-	-	4,918
The National Lottery	-	53,053	-	53,053
	<u>62,919</u>	<u>19,356</u>	<u>19,766</u>	<u>102,041</u>
TOTAL FUNDS	<u>978,834</u>	<u>59,110</u>	<u>-</u>	<u>1,037,944</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	1,529,589	(1,489,835)	39,754
Restricted funds			
Donation for House maintenance	-	(9)	(9)
FGM	36,455	(45,439)	(8,984)
PCC - Victims Fund - Integrated			
Support Service	9,634	(91)	9,543
Smallwood Trust	-	(8,961)	(8,961)
IRIS Advocate Educator	89,360	(114,663)	(25,303)
Tampon Tax Fund	-	(300)	(300)
Lloyds Bank Foundation	31,167	(30,850)	317
The National Lottery	65,376	(12,323)	53,053
	<u>231,992</u>	<u>(212,636)</u>	<u>19,356</u>
TOTAL FUNDS	<u>1,761,581</u>	<u>(1,702,471)</u>	<u>59,110</u>

The Donation for House Equipment and Donation for House Maintenance relate to donations provided to acquire and maintain fixed assets.

FGM (Female Genital Mutilation) is a Public Health funded project to deliver awareness raising and specialist training to individual's groups and professionals in Coventry. Public Health funding ceased in June 2017. The Police and Crime Commissioner has funded a specialist FGM support service since.

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued for the year ended 31 March 2024

16. MOVEMENT IN FUNDS - continued

Smallwood Trust is funding a partnership programme of work around improving economic outcomes for women using our services.

IRIS Advocate Educator funding has been provided by th CCG/Public Health to train GPs and improve referrals into service.

Tampon Tax fund has been provided to enable a closed survivor/thriver support group to be set up and supported by a facilitator.

Lloyds Bank Foundation provides funding to support specific posts within the organisation.

LiveChat fund has been provided to enable an online LiveChat option to be added to the services offering.

The National Lottery have awarded us 2 years funding to provide DA specialist support for women and their children in Refuge Service. The fund covers the salary of 2 Refuge Based DA Practitioners.

Domestic Abuse Perpetrator Interventions is the women's support service that runs parallel to the West Midlands Police and Crime Commissioners perpetrator programme.

Transfers between funds

During the year, there were transfers totalling £2,224 relating to overspend on restricted funds (2023: £19,766).

17. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2024.

Accounts

REGISTERED COMPANY NUMBER: 03692353 (England and Wales)
REGISTERED CHARITY NUMBER: 1074897

**REPORT OF THE TRUSTEES AND
AUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023
FOR
COVENTRY HAVEN WOMENS AID**

Luckmans Duckett Parker Limited
Chartered Accountants
Statutory Auditors
1110 Elliott Court
Herald Avenue
Coventry Business Park
Coventry
West Midlands
CV5 6UB

COVENTRY HAVEN WOMENS AID

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COVENTRY HAVEN WOMENS AID

REPORT OF THE TRUSTEES for the year ended 31 March 2023

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The Charity's object is to provide a Public Benefit through:

"The relief of mental, physical and financial distress among women of all ages and/or their children who have been maltreated by their partners or family members or persons with whom they are or were living or having a relationship with or women/girls experiencing gender abuse or violence."

COVENTRY HAVEN WOMENS AID

REPORT OF THE TRUSTEES for the year ended 31 March 2023

OBJECTIVES AND ACTIVITIES

Significant activities

To achieve our objectives, we provide a range of specialist support and innovative services for the public benefit including:

- Refuge service for women and children escaping domestic abuse.
- Community based services including Independent Domestic Violence Advisors (IDVAs), DA Practitioners, FGM service, and Sanctuary Scheme, Drop Ins and clinics.
- Groups including our own One Step Forward (Structured Programme of Support), You and Me, Mum and peer support groups
- Free, confidential helplines available 7 days a week.
- Training
- Access to counselling
- Access to support via Live Chat.
- A website, resources and Social Media

Refuge Service

We provide refuge services to approx. 60-70 families each year in Coventry.

In our refuges, every family has access to their own bedrooms and bathrooms with some shared facilities including kitchens, lounges and playrooms. We have a range of different sized units to accommodate people with or without children. In addition to accommodating people locally we are able to access other refuges across the UK via the 'refuges online' service. Our refuges are WAFE (Women's Aid Federation of England) affiliated which means that we fully support the principle of an open-door policy, believing victims accounts of their experiences rather than requiring proof of domestic abuse.

Coventry Haven received 113 applications/ referrals for a refuge space and we accepted 64 new admittances and their children (see below data).

Community services

Our Community Team have continued to deliver a range of community based interventions as part of our Coventry City Council contract. Community Team deliver our Safetotalk helpline, we have Community IDVAs, Sanctuary Scheme Practitioners, and Community DA Practitioners with various community language specialisms between them. They provide advice, support and advocacy to victims living in our community, through helpline, 1:2:1 support sessions, drop ins at community venues, Family Hubs and clinics, or in their own homes for safety and security installations.

The Independent Domestic Violence Advisors (IDVA) continued to receive high numbers of referrals of high risk victims and their children into service this year. These women are supported by the IDVAs with risk assessments and safety planning, and representation at Multi Agency Risk Assessment Conferences (MARAC). We have been able to extend the team this year to include specialist IDVA support for women going through the court process.

Safetotalk helpline

Our free to use, confidential helplines become busier every year. It is the primary point of contact for all professionals, victims, perpetrators and children experiencing abuse in the city. It is also accompanied by a website. The Helpline has a dedicated co-ordinator and is supported by qualified staff and volunteers to meet demand.

FGM

Funded by the WMPCC, this service is specifically for to provide a support service to women and girls affected by FGM -through 1:2:1 support, group work and a friendship group delivered by our Co-ordinator and Champions. Our FGM worker has also presented training and awareness to schools and professionals.

COVENTRY HAVEN WOMENS AID

REPORT OF THE TRUSTEES for the year ended 31 March 2023

OBJECTIVES AND ACTIVITIES

Training, consultancy and awareness raising

We continue to educate, inform and train people about how best to support people subject to abuse and violence. Over the year we have provided training to hundreds of professionals, including GPs, housing teams and key stakeholders such as police and social workers.

Awareness and Publicity

CHWA is committed to raising awareness of the causes and impacts of domestic abuse and VAWG as widely as possible and we have featured on radio interviews, local television news programmes and received widespread press coverage. We have trained a brilliant team of domestic abuse champions, through this we are able to reach people living in local communities to help spread the word about CHWA and the services we provide. Throughout the year we have engaged with students, health teams, local businesses and community members to build further awareness of what we do.

In November and December, we use the 16 days of action against violence against women to support a series of local online and public activities to raise awareness. We have supported National campaigns alongside other sector leaders calling for legislation on non-fatal strangulation, lobbying for improvements in the family courts and demanding an extension of funding to support domestic abuse victims who do not have recourse to public funds.

Fundraising activity

We organise fundraising events and co-ordinate the activities of our supporters both in the services we provide and in the wider community. We have a full time Funding and development officer to support this work. CHWA adheres to the guidance contained in the Fundraising Regulator's Code of Fundraising Practice.

WMPCC have continued to provide funding for our Specialist Support Service for Women and Girls affected by FGM.

We have been funded again by the West Midlands Police and Crime Commissioner for our IDVA service as part of a regional IDVA response for the highest risk victims of Domestic Violence & Abuse (DVA), this extends our service to include a dedicated Court IDVA.

Lloyds Bank Foundation offered an extended year of funding to fund our Volunteer Co-ordinator post and volunteers programme,

The CCG continued to fund our IRIS programme, which is a DVA programme which trains GP practices to identify and respond to DVA, and a referral pathway into a specialist support worker known as an AE (Advocate Educator).

We still receive significant funding from Coventry City Council, to deliver the contract for Community Based Services in the city, including Perpetrator programme and support for child victims of DA alongside our consortia partners, Relate and Panahghar.

In addition to the core contract from Coventry City Council, The DA Act provided some "New Burdens" Funding to Local Authorities, and we have received additional funds to enhance our Sanctuary Services, and Children's and Families Support intervention in our refuge service.

A continuation of funding from Smallwood Trust to further develop our Coventry Women's Partnership agenda promoting strategic links with wider stakeholders across the city.

COVENTRY HAVEN WOMENS AID

REPORT OF THE TRUSTEES for the year ended 31 March 2023

OBJECTIVES AND ACTIVITIES

Public benefit

Coventry Haven provides a Public Benefit for the relief of mental, physical and financial distress among women of all ages and/or their children who have been maltreated by their partners or family members or persons with whom they are or were living or having a relationship with or women/girls experiencing gender abuse or violence.

The Public Benefit is served by providing a safe refuge, counselling and support, telephone help, and support through legal services.

The trustees also have had due regard to guidance published by the Charity Commission on public benefit.

COVENTRY HAVEN WOMENS AID

REPORT OF THE TRUSTEES for the year ended 31 March 2023

OBJECTIVES AND ACTIVITIES

Volunteers

Our Volunteers

CHWA is proud of the role volunteers play in our organisation. From Trustees, raising funds, managing donations, publicising our services, delivering groups and helping across our services, our teams are supported by our amazing pool of volunteers.

Coventry Haven Women's Aid welcomes and encourages the involvement of volunteers in the provision and delivery of services and after a challenging period for Volunteer activity during and immediately following the Covid19 pandemic, Volunteers are once again regaining their place at the heart of our organisation. Our volunteers are genuinely committed to our Aim of ensuring the safety and empowerment for women and children who are experiencing Domestic Violence and Abuse (DVA) in any form. They give their precious gift of time and bring with them experience and skills to enhance our own and play a valuable role in assisting with the delivery of our support services to women in need.

We recognise that our volunteers offer a legitimate and complementary resource pool that brings real benefit to us and our service users, however, we also recognise that this is a two-way relationship and in order to deliver an effective volunteer service, we must strive to ensure that the volunteer experience is both enjoyable, rewarding and, of course, valued.

The focus in the period April 2022 to March 2023 has been to re-establish a core volunteer base - with a concentrated effort on the 'Safe to Talk' Helpline - plans for April 2023 onward involves broadening the scope of volunteer activity to deliver further value add across our range of services and provide additional opportunities for volunteers.

Volunteers remain crucial to the work we do at Coventry Haven Women's Aid (CHWA). Our huge thanks and appreciation to the following volunteers and student placements:

Beverly Rowan
Reena Padan
Neisha Padan
Abby Frost
Lisa Marsh
Josephine M
Rebecca Fitzsimons
Kuljit Kaur
Lucy Hull
Sireen Idris
Sarah Masih
Marion
Jennifer Norris

The Charity attracts in kind support from a number of volunteers and donors; so many thanks for your kind donations and time.

Our benefactors included:

Allesley Festival
Alsters Kelly
Amazon
Asda
Buddy Bags
Cosaraf Charitable
Coventry Building Society

COVENTRY HAVEN WOMENS AID

REPORT OF THE TRUSTEES for the year ended 31 March 2023

OBJECTIVES AND ACTIVITIES

Coventry Comfort Carers
Coventry College
Coventry University
CWU South Midlands
Earlsdon Elevate Festival
Earlsdon Methodist Church
Heart Of England Foundation
Henley Netball Club
Jan Rawnsley
Kids Out
Liz McCurry
Morrisons
Mothers Union
National Express
Rotary
Simply Gym
Soroptimists
St Michaels Church Stoke
Swann Systems
Tesco
Tom Soprano
The Newlands Public House
Tisski
University of Warwick - Mixed Hockey
Vasisht
Women's Institute
Yorkshire Building Society
Youell Fund HoEF

These are just some of our generous benefactors and we know there are many more, which we would like to thank sincerely for the numerous ways that they support Coventry Haven Women's Aid.

We are delighted to receive such amazing support from our volunteers, champions and fundraisers. It is a pleasure to work with you all, thank you for your continued support.

COVENTRY HAVEN WOMENS AID

REPORT OF THE TRUSTEES for the year ended 31 March 2023

ACHIEVEMENT AND PERFORMANCE

Charitable activities

The numbers of women benefiting from the charities services for the year ended 31st March 2023 are detailed below.

Coventry Haven Service data 2022-23

Refuge Service

- Coventry Haven received 113 new applications for refuge accommodation.
- During 2022-23 we accommodated a further 64 women and 56 children into a full refuge service. The refuge was fully occupied on 31/3/22 with 17 families already in residence.
- We were unable to accommodate 49 of the referrals received during the period, majority of these were because our accommodation was full on the day of enquiry.
- We were therefore only able to accept 56% of all the women who applied for a refuge space.
- The ethnic origin of all women who accessed our refuge accommodation throughout the year was analysed as 36% White British, 64% BAMER (Black, Asian, Minority, Ethnic and Refugee), constituting 13 differing languages. We saw an increase in women from Eastern European backgrounds
- 34% of women entered service with a diagnosed mental health issue.
- 47% of new women were non-British nationals and needed support with immigration issues
- All women described multiple types of abuse experienced, DVA, FM, HBA, Rape, sexual offences and stalking were the highest recorded.
- our Emergency Bedspace was occupied 117 nights, by 9 women and 5 children.

Outreach advice and Advocacy Support Services

Safetotalk Helpline

*(data for days/times delivered by CHWA, does not include data for Panahghar cover duties - 319)

- 4,684 contacts were made to CHWA on the days we operate the safetotalk helpline
- 70% of contacts received immediate advice, support and information from our helpline staff on the telephone.
- 73% of contacts were received from Professionals seeking advice, support, referrals for clients into services
- 1,171 (25%) contacts were received from survivors
- We noted a reduction in contacts were from third parties seeking advice and support for a friend, neighbour or relative that they were concerned about.
- The demographic data collected around helpline suggests that it has increased access to services for BAME victims, women who are not known to other services, and also older women.

IDVA Service

- Received a total of 980 referrals for High Risk Victims
- The numbers of High Risk victims identified by Police is increasing year on year - and referrals for MARAC exceeded previous years and required additional MARAC meetings to meet demand.
- We introduced new specialisms into our IDVA service - specialist eastern European worker and a dedicated Court IDVA
- 318 Women were accepted into the IDVA service for full case work (some victims were referred into other outreach services where more appropriate to their needs)

IRIS Service

- 180 new referrals were received, following GP practice centres completing the IRIS training package.
- Length of support increased to an average of 6 months per patient
- Full Advocate Educator case work completed with 91 women
- Victims referred onwards to IDVA service, Refuge, Panahghar (male victim), some referred clients were already in service.
- 96% of practices have been trained in IRIS

COVENTRY HAVEN WOMENS AID

REPORT OF THE TRUSTEES for the year ended 31 March 2023

FGM Service

- 58 women received specialist FGM support during the year, they had 54 associated children.
- 78% of women accessing service were Africa ethnicity
- 6% of women were Arab, 4% Pakistani, 12% other included British, Eastern European and other Black African/Caribbean
- 40% women accessed further support for Domestic abuse, sexual offences, and stalking
- Women were supported with needs around FGM and the law, Health, Safeguarding, Finances, Immigration, Housing, Criminal and civil law, Children, Safety, Emotional health and wellbeing, Sexual health, working, training and education, children, and parenting.

Community Outreach Team

- 1,001 referrals in total were received requesting support in the community from our outreach team,
- 553 women were accepted into full casework (similar to 2022)
- 468 women had children, associated children in households was 1,003
- 20 different case languages were recorded, more than previous year
- 67% British women, 33% BAME women accessing support across a range of community settings and family hubs.
- We were able to deliver more groupwork programmes and have commenced delivering wellbeing groupwork for women accessing community venues.

FINANCIAL REVIEW

Principal funding sources

Our largest contract is with Coventry City Council, which funds our range of Community Based Services.

Housing Benefits continue to be funded by Coventry City Council, to deliver our refuge services.

IRIS funding continues to be received from Coventry & Warwickshire Clinical Commissioning Group (CCG).

We received funding through West Midlands Police and Crime Commission for our FGM specialist support services, and MARAC IDVA Service.

Investment policy and objectives

Under the memorandum and articles of association, the charity has the powers to make any investment that the trustees consider appropriate.

Reserves policy

The trustees regularly review the amount of funds that the charity requires to ensure that they are adequate to fulfil the charity's continuing obligations.

These reviews encompass the nature of the income and expenditure streams, the need to match variable income with fixed commitments and the nature of the reserves.

The financial reserves required to enable the charity to be managed efficiently and to provide a buffer for uninterrupted services are:

- A general reserve equivalent to 6 months unrestricted operating costs (currently £215,000)
- A redundancy fund of £30,000
- A fund for the emergency or extraordinary needs of clients of £15,000
- A property maintenance fund of £20,000

This amounts to £280,000.

The current level of unrestricted free reserves is £667,135 (2022: £643,403). Unrestricted free reserves are unrestricted net current assets. This is below the target level the Trustees wish to hold and the Trustees are working towards stabilising funding sources for future years.

COVENTRY HAVEN WOMENS AID

REPORT OF THE TRUSTEES for the year ended 31 March 2023

FUTURE PLANS

This year marks our 50th Anniversary and we have several events and activities planned to recognise the success of the organisation over the years, and to refresh and focus on why we are still needed and what we have to prioritise going forwards.

We will begin to think about our strategic planning, and seek a consultant to guide the organisation through this process, consulting with Trustees, staff members and service users to develop our next set of priorities and set our direction.

We continue to work a hybrid model - staff have returned to office working and face to face interventions, but we recognise the benefits of some of our online working arrangements too.

We will continue to deliver and develop services that we know are essential for the safety and well-being of thousands of victims and survivors living within Coventry. We are committed to continual improvement and to developing new and unique services.

We will :

Further develop our structured online programme for survivors of domestic abuse, extending reach to all communities

To develop our work with local large businesses and employers and offer HR support and DA policy development

To begin to review our branding and marketing

To continue to train a wide champions network of professionals and support them in their work and understanding of DA

We continue in our success in building corporate relationships, with growing interest from employers and banking institutions who want to financially or benevolently support our work.

Continue to support LA Partners and Commissioners in their duties around the DA Act

We will continue to seek funding opportunities and diversify our income to create further resilience.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a Memorandum and Articles of Association, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Recruitment and appointment of new trustees

New trustees generally come forward through volunteering and are trained in all aspects of the organisation.

COVENTRY HAVEN WOMENS AID

REPORT OF THE TRUSTEES for the year ended 31 March 2023

STRUCTURE, GOVERNANCE AND MANAGEMENT

Organisational structure

The charity has been in existence since the early seventies and is a charitable company limited by guarantee having been incorporated in England on 6th January 1999.

The Board of Directors meets approximately bi-monthly to monitor work and oversee the delivery of the charity's objectives. An Annual General Meeting is held where the wider membership of the charity are invited to attend.

Employees have been consulted on issues of concern to them by means of regular consultative committee and staff meetings and have been kept informed on specific matters directly by management.

Staff at 31st March 2023

Elaine Yates	Executive Head of Services/ Company Secretary
Jaime Richards	Funding and Development Officer
Tessa Stewart	Volunteers/ Helpline worker
Elizabeth Cooke	IRIS AE
Jemma Lindsay	IRIS AE
Danielle Furlong	Finance Worker
Jane Collins	IDVA
Sharon Miller	DVPP / DVA Practitioner - (Refuge Based)
Holly Harrison	DVA Practitioner/ CF Worker - (Refuge Based)
Lucky Basra	DVA Worker (Refuge based)
Sarah Bhayat	ASK ME Co-ordinator
Nene Ojawo	DVA Practitioner - (Community Based FGM)
Kelsey Hughes	DVA Practitioner - (Refuge Based)
Seto Sullivan	Service Manager (Community contract)
Michelle Eales	IDVA
Connie Hunter	IDVA
Jen Lawton	Service Manager
Baljit Kaur	IDVA (Sanctuary)
Sophie Montgomery	DVA Practitioner (Community)
Lianne Fox	DVA Practitioner (Community / EIP)
Karolina Leclerc	DVA Practitioner (Community)
Gags Leil	DVA Practitioner (Community)
Sophie Hadlum	DVA Practitioner (Community/EIP)
Shareen Hamid	DVA practitioner (DVPP)
Sarah Bhayat	Community Champions Network Co-ord
Natalia Puczynska	DVA Practitioner - (Community)
Hayley Lenton	Service Manager
Sanita Sahota	Admin

Induction and training of new trustees

New trustees are generally co-opted and elected at the following AGM.

Key management remuneration

The arrangements for setting pay of key management personnel subject to benchmarking against similar roles in the local area and the achievement of performance objectives.

COVENTRY HAVEN WOMENS AID

REPORT OF THE TRUSTEES for the year ended 31 March 2023

STRUCTURE, GOVERNANCE AND MANAGEMENT

Wider network

We are a member of the Women's Aid Federation of England and adhere to their policy and practices including the principle of a women only organisation, services are delivered "for women by women".

Partnership working

Coventry Haven WA are widely represented at a range of local strategic and partnership Boards and Fora -which includes the Local Strategic Victims and Harm Reduction Partnership, Coventry Police and Crime Board, Early Years Partnership, Coventry DVA Operational Group, Supported Housing sub group, FGM Steering group, Sexual Abuse Board and IRIS Steering group, Domestic Homicide Review Panels, and the newly formed Domestic Abuse Local Partnership Board (as required by the DA Act).

We are founder members of the West Midlands Regional Women's Aid Consortia, meeting regularly to work collaboratively on funding bids. CEO is a representative on the Regional DA Board, and contributes to the work and agendas such as WMPCC Victims Commission and WMP IAG.

We are working locally to develop stronger, collaborative partnerships to deliver the Councils contracts on DVA in the city. We are leading a consortia of partners (Coventry Haven, Panahghar, Relate) in the delivery of community DA services for Coventry City Council.

We continue to be members of Coventry Women's Partnership

Related parties

Trustees are not permitted to be involved in any financial relationship with the charity as this would be a conflict of interest.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The management committee are aware of the major strategic, business and operational risks the charity faces and have a business continuity plan which is reviewed annually.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03692353 (England and Wales)

Registered Charity number

1074897

Registered office

22 Marlborough Road
Stoke
Coventry
West Midlands
CV2 4EP

COVENTRY HAVEN WOMENS AID

REPORT OF THE TRUSTEES for the year ended 31 March 2023

Trustees

L Currie Treasurer
V E Williams Chair
H K Sohal Vice Chair
T J Raisbeck
E J Stephens
R Gittins
A M MacDonald (resigned 4.4.22)
H R Barrett
L E Gill
A Wahidin

Company Secretary

E Yates

Auditors

Luckmans Duckett Parker Limited
Chartered Accountants
Statutory Auditors
1110 Elliott Court
Herald Avenue
Coventry Business Park
Coventry
West Midlands
CV5 6UB

Bankers

Lloyds Bank PLC
30 High Street
Coventry
West Midlands
CV1 5RA

Solicitors

Band Hatton Button
25 Warwick Road
Coventry
CV1 2EZ

Advisers

Legal Clinic	Kunderts Solicitors
	Penmans Solicitors

Key Management Personnel

E Yates

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of Coventry Haven Womens Aid for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

COVENTRY HAVEN WOMENS AID

REPORT OF THE TRUSTEES for the year ended 31 March 2023

STATEMENT OF TRUSTEES' RESPONSIBILITIES - continued

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, Luckmans Duckett Parker Limited, have indicated their willingness to be proposed for re-appointment at the forthcoming Annual General Meeting.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 22nd December 2023 and signed on its behalf by:

.....
T J Raisbeck - Trustee

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Opinion

We have audited the financial statements of Coventry Haven Womens Aid (the 'charitable company') for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
COVENTRY HAVEN WOMENS AID**

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Enquiring of management and employees, including obtaining and reviewing supporting documentation, concerning the charity's policies and procedures relating to:-

- Identifying, evaluating, and complying with laws and regulations and whether they were aware of any instances of non-compliance.
- Detecting and responding to the risks of fraud and whether they were aware of any actual, suspected, or alleged fraud and.
- The internal controls established to mitigate risk relating to fraud or non-compliance with laws and regulations.

We identified areas of law and regulation that could reasonably be expected to have a material effect on the financial statements from our general commercial and sector experience, discussions with management (as required by auditing standards) and discussed with management the policies and procedures regarding compliance with laws and regulations.

All identified laws and regulations were communicated throughout the audit team, and they remained alert to any indications of non-compliance throughout the audit.

The most significant considerations for the charitable company were as follows:-

- The Charity is subject to laws and regulations that affect the financial statements which include financial reporting legislation (namely The Companies Act 2006), taxation legislation and the Charities Act. We assessed the extent of compliance with these laws and regulations as part of our audit procedures concerning items recorded in the financial statements.
- The charity is also subject to other operational laws and regulations where the consequences of non-compliance could have material effect on the amounts or disclosures in the financial statements through imposing fines or withdrawal of funding contracts. Areas where this would have an effect include health and safety, Bribery Act 2010, employment law, data protections and child protection legislation (DBS checks for staff and volunteers).

Auditing standards limit the audit procedures to identifying non-compliance of these laws and regulations to enquiry of management and inspection of regulatory and legal correspondence, if there is any. Therefore, if a breach of operational regulations is not disclosed to us or evident from relevant correspondence, and audit will not detect the breach.

To identify risk of material misstatement due to fraud, we carried out discussions amongst the audit team to assess areas where and how fraud might occur in the financial statements and any potential indicators. The following areas were identified :-

- Management override of controls through the posting of inappropriate accounting entries or journals
- We do not believe there is a fraud risk relating the revenue recognition as the revenue is straightforward, with limited opportunity for manipulation.

We did not identify any additional fraud risks.

We tested the appropriateness of accounting journals and other adjustments made in the accounts preparation based on a risk criteria.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
COVENTRY HAVEN WOMENS AID**

Owing to the inherent limitation of the audit, there is an unavoidable risk that we may not have detected some material misstatements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, the further removed non-compliance with laws and regulation is from the events and transaction reflected in the financial statement, the less likely in the inherently limited procedure required by auditing standards would identify it. In addition, as with any audit, there remained a higher risk of non-detection of fraud, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. Our audit procedures are designed to detect material misstatement. We are not responsible for preventing non-compliance or fraud and cannot be expected to detect non-compliance with all laws and regulations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Mark Spafford (Senior Statutory Auditor)
for and on behalf of Luckmans Duckett Parker Limited
Chartered Accountants
Statutory Auditors
1110 Elliott Court
Herald Avenue
Coventry Business Park
Coventry
West Midlands
CV5 6UB

Date: 28 December 2022

COVENTRY HAVEN WOMENS AID

**STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)
for the year ended 31 March 2023**

	Notes	Unrestricted funds £	Restricted funds £	2023 Total funds £	2022 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	39,803	-	39,803	60,594
Charitable activities	5				
Support services		1,399,792	195,537	1,595,329	1,461,355
Independent Domestic Violence Advisors		86,396	-	86,396	107,841
FGM & FM/HBA		-	36,455	36,455	36,505
Other trading activities	3	2,280	-	2,280	-
Investment income	4	1,318	-	1,318	63
Total		<u>1,529,589</u>	<u>231,992</u>	<u>1,761,581</u>	<u>1,666,358</u>
EXPENDITURE ON					
Charitable activities	6				
Support services		1,410,503	167,196	1,577,699	1,376,529
Independent Domestic Violence Advisors		79,333	-	79,333	59,676
FGM & FM/HBA		-	45,439	45,439	47,305
Total		<u>1,489,836</u>	<u>212,635</u>	<u>1,702,471</u>	<u>1,483,510</u>
NET INCOME		39,753	19,357	59,110	182,848
Transfers between funds	16	(19,766)	19,766	-	-
Net movement in funds		19,987	39,123	59,110	182,848
RECONCILIATION OF FUNDS					
Total funds brought forward		915,915	62,919	978,834	795,986
TOTAL FUNDS CARRIED FORWARD		<u>935,902</u>	<u>102,042</u>	<u>1,037,944</u>	<u>978,834</u>

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID

**BALANCE SHEET
31 March 2023**

	Notes	Unrestricted funds £	Restricted funds £	2023 Total funds £	2022 Total funds £
FIXED ASSETS					
Intangible assets	12	161	-	161	215
Tangible assets	13	268,607	20	268,627	272,333
		<u>268,768</u>	<u>20</u>	<u>268,788</u>	<u>272,548</u>
CURRENT ASSETS					
Debtors	14	319,576	7,789	327,365	206,824
Cash at bank and in hand		445,577	94,232	539,809	697,851
		<u>765,153</u>	<u>102,021</u>	<u>867,174</u>	<u>904,675</u>
CREDITORS					
Amounts falling due within one year	15	(98,018)	-	(98,018)	(198,389)
NET CURRENT ASSETS		<u>667,135</u>	<u>102,021</u>	<u>769,156</u>	<u>706,286</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>935,903</u>	<u>102,041</u>	<u>1,037,944</u>	<u>978,834</u>
NET ASSETS		<u>935,903</u>	<u>102,041</u>	<u>1,037,944</u>	<u>978,834</u>
FUNDS	16				
Unrestricted funds				935,903	915,915
Restricted funds				102,041	62,919
TOTAL FUNDS				<u>1,037,944</u>	<u>978,834</u>

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 22 December 2023 and were signed on its behalf by:

.....
T J Raisbeck - Trustee

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID

**CASH FLOW STATEMENT
for the year ended 31 March 2023**

	Notes	2023 £	2022 £
Cash flows from operating activities			
Cash generated from operations	1	(159,360)	217,388
Net cash (used in)/provided by operating activities		<u>(159,360)</u>	<u>217,388</u>
Cash flows from investing activities			
Purchase of tangible fixed assets		-	(2,252)
Interest received		1,318	63
Net cash provided by/(used in) investing activities		<u>1,318</u>	<u>(2,189)</u>
Change in cash and cash equivalents in the reporting period		<u>(158,042)</u>	<u>215,199</u>
Cash and cash equivalents at the beginning of the reporting period		<u>697,851</u>	<u>482,652</u>
Cash and cash equivalents at the end of the reporting period		<u><u>539,809</u></u>	<u><u>697,851</u></u>

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID

**NOTES TO THE CASH FLOW STATEMENT
for the year ended 31 March 2023**

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2023 £	2022 £
Net income for the reporting period (as per the Statement of Financial Activities)	59,110	182,848
Adjustments for:		
Depreciation charges	3,761	4,989
Interest received	(1,318)	(63)
Increase in debtors	(120,541)	(137,588)
(Decrease)/increase in creditors	(100,372)	167,202
Net cash (used in)/provided by operations	<u>(159,360)</u>	<u>217,388</u>

2. ANALYSIS OF CHANGES IN NET FUNDS

	At 1.4.22 £	Cash flow £	At 31.3.23 £
Net cash			
Cash at bank and in hand	697,851	(158,042)	539,809
	<u>697,851</u>	<u>(158,042)</u>	<u>539,809</u>
Total	<u>697,851</u>	<u>(158,042)</u>	<u>539,809</u>

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The financial statements have been prepared on a going concern basis. The charitable company does not have long term secured funding streams and like many other charities currently is subject to annual or two yearly funding cycles. The charity has a designated funding officer and a funding strategy which seeks to diversify funding sources and work towards generating more sustainable funding, for example by developing a training package and increasing fundraising activities. The charity has sufficient funding to be able to continue for at least 12 months from the date of approval of the balance sheet despite the uncertainty regarding future funding. The Directors expect the Charity to continue providing its services.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Allocation and apportionment of costs

Apportioned on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Freehold property	- at varying rates on cost
Improvements to property	- 10% on reducing balance
Fixtures and fittings	- 25% on reducing balance
Computer equipment	- 25% on reducing balance

Freehold property is not depreciated as it is considered that the residual value of the property, taking into account all the relevant factors will exceed the original cost of the property which is the value carried in the financial statements.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2023**

1. ACCOUNTING POLICIES - continued

Fund accounting

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Deferral of Incoming resources

Income will be deferred to a future accounting period where the income specifically relates to a time period beyond the balance sheet date.

Service level agreements

Where the outcomes of a service level agreement or performance related grant have been met, the restriction on the income is released and subsequently recognised as unrestricted.

Central overhead costs

Central overhead costs as agreed in the individual project budget/contract are released to unrestricted reserves on receipt of funds.

2. DONATIONS AND LEGACIES

	2023	2022
	£	£
Donations	39,803	60,594
	<u> </u>	<u> </u>

3. OTHER TRADING ACTIVITIES

	2023	2022
	£	£
Other income	2,280	-
	<u> </u>	<u> </u>

4. INVESTMENT INCOME

	2023	2022
	£	£
Deposit account interest	1,318	63
	<u> </u>	<u> </u>

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2023**

5. INCOME FROM CHARITABLE ACTIVITIES

		2023 £	2022 £
Housing benefit & social care	Support services	178,152	195,478
Grants	Support services	184,008	114,858
Other rents received	Support services	12,590	12,890
Service Level Agreements	Support services	1,220,579	1,138,129
Grants	Independent Domestic Violence Advisors	86,396	107,841
Grants	FGM & FM/HBA	36,455	36,505
		<u>1,718,180</u>	<u>1,605,701</u>

Grants received, included in the above, are as follows:

	2023 £	2022 £
Home Office	140,581	107,841
West Midlands Police & Crime Commissioner	46,089	36,505
Lloyds Bank Foundation	31,167	62,950
National Lottery Community Fund	65,376	-
Garfield Weston	-	30,000
Other	23,646	21,908
	<u>306,859</u>	<u>259,204</u>

6. CHARITABLE ACTIVITIES COSTS

	Direct Costs £	Support costs (see note 7) £	Totals £
Support services	1,490,569	87,130	1,577,699
Independent Domestic Violence Advisors	79,333	-	79,333
FGM & FM/HBA	45,074	365	45,439
	<u>1,614,976</u>	<u>87,495</u>	<u>1,702,471</u>

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2023**

7. SUPPORT COSTS

	Management £	Other £	Governance costs £	Totals £
Support services	78,534	60	8,536	87,130
FGM & FM/HBA	365	-	-	365
	<u>78,899</u>	<u>60</u>	<u>8,536</u>	<u>87,495</u>

8. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2023 £	2022 £
The auditing of accounts of any associate of the charity	7,036	6,664
Other non-audit services	1,500	1,500
Depreciation - owned assets	3,706	4,919
Computer software amortisation	54	72
	<u>12,302</u>	<u>13,055</u>

9. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

Trustees' expenses

	2023 £	2022 £
Trustees' expenses	<u>60</u>	<u>-</u>

10. STAFF COSTS

	2023 £	2022 £
Wages and salaries	790,152	623,750
Social security costs	69,934	48,941
Other pension costs	16,593	14,783
	<u>876,679</u>	<u>687,474</u>

The average monthly number of employees during the year was as follows:

	2023	2022
Charitable activities	29	25
Administration	2	2
	<u>31</u>	<u>27</u>

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2023**

10. STAFF COSTS - continued

The number of employees whose employee benefits (excluding employer pension costs) exceeded £60,000 was:

	2023	2022
£60,001 - £70,000	<u>1</u>	<u>1</u>

Total trustee and key management personnel remuneration benefits totalled £67,941 (2022: £62,261).

11. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	60,256	338	60,594
Charitable activities			
Support services	1,310,642	150,713	1,461,355
Independent Domestic Violence Advisors	107,841	-	107,841
FGM & FM/HBA	-	36,505	36,505
Investment income	<u>63</u>	<u>-</u>	<u>63</u>
Total	<u>1,478,802</u>	<u>187,556</u>	<u>1,666,358</u>
EXPENDITURE ON			
Charitable activities			
Support services	1,231,079	145,450	1,376,529
Independent Domestic Violence Advisors	59,676	-	59,676
FGM & FM/HBA	<u>-</u>	<u>47,305</u>	<u>47,305</u>
Total	<u>1,290,755</u>	<u>192,755</u>	<u>1,483,510</u>
NET INCOME/(EXPENDITURE)	188,047	(5,199)	182,848
Transfers between funds	<u>(10,801)</u>	<u>10,801</u>	<u>-</u>
Net movement in funds	177,246	5,602	182,848
RECONCILIATION OF FUNDS			
Total funds brought forward	738,670	57,316	795,986
TOTAL FUNDS CARRIED FORWARD	<u>915,916</u>	<u>62,918</u>	<u>978,834</u>

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2023**

12. INTANGIBLE FIXED ASSETS

	Computer software £
COST	
At 1 April 2022 and 31 March 2023	4,039
AMORTISATION	
At 1 April 2022	3,824
Charge for year	54
At 31 March 2023	3,878
NET BOOK VALUE	
At 31 March 2023	161
At 31 March 2022	215

13. TANGIBLE FIXED ASSETS

	Freehold property £	Improvements to property £	Fixtures and fittings £	Computer equipment £	Totals £
COST					
At 1 April 2022 and 31 March 2023	257,303	5,306	113,544	45,138	421,291
DEPRECIATION					
At 1 April 2022	-	4,288	111,100	33,570	148,958
Charge for year	-	101	705	2,900	3,706
At 31 March 2023	-	4,389	111,805	36,470	152,664
NET BOOK VALUE					
At 31 March 2023	257,303	917	1,739	8,668	268,627
At 31 March 2022	257,303	1,018	2,444	11,568	272,333

14. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023 £	2022 £
Trade debtors	297,858	109,823
Accrued income	17,981	92,928
Prepayments	11,526	4,073
	327,365	206,824

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2023**

15. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023	2022
	£	£
Trade creditors	31,955	92,219
Social security and other taxes	14,599	14,363
Other creditors	3,017	2,679
Accruals and deferred income	48,447	89,128
	<u>98,018</u>	<u>198,389</u>

16. MOVEMENT IN FUNDS

	At 1.4.22	Net movement in funds	Transfers between funds	At 31.3.23
	£	£	£	£
Unrestricted funds				
General fund	655,915	39,754	(19,766)	675,903
Premises Fund	260,000	-	-	260,000
	<u>915,915</u>	<u>39,754</u>	<u>(19,766)</u>	<u>935,903</u>
Restricted funds				
Donation for House maintenance	36	(9)	-	27
FGM	-	(8,984)	8,984	-
PCC - Victims Fund - Integrated Support				
Service	250	9,543	(9,793)	-
Smallwood Trust	8,961	(8,961)	-	-
IRIS Advocate Educator	4,728	(25,303)	20,575	-
Tampon Tax Fund	35,187	(300)	-	34,887
Lloyds Bank Foundation	8,839	317	-	9,156
LiveChat	4,918	-	-	4,918
The National Lottery	-	53,053	-	53,053
	<u>62,919</u>	<u>19,356</u>	<u>19,766</u>	<u>102,041</u>
TOTAL FUNDS	<u>978,834</u>	<u>59,110</u>	<u>-</u>	<u>1,037,944</u>

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2023**

16. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	1,529,589	(1,489,835)	39,754
Restricted funds			
Donation for House maintenance	-	(9)	(9)
FGM	36,455	(45,439)	(8,984)
PCC - Victims Fund - Integrated Support Service	9,634	(91)	9,543
Smallwood Trust	-	(8,961)	(8,961)
IRIS Advocate Educator	89,360	(114,663)	(25,303)
Tampon Tax Fund	-	(300)	(300)
Lloyds Bank Foundation	31,167	(30,850)	317
The National Lottery	65,376	(12,323)	53,053
	<u>231,992</u>	<u>(212,636)</u>	<u>19,356</u>
TOTAL FUNDS	<u>1,761,581</u>	<u>(1,702,471)</u>	<u>59,110</u>

Comparatives for movement in funds

	At 1.4.21 £	Net movement in funds £	Transfers between funds £	At 31.3.22 £
Unrestricted funds				
General fund	478,670	188,046	(10,801)	655,915
Premises Fund	260,000	-	-	260,000
	<u>738,670</u>	<u>188,046</u>	<u>(10,801)</u>	<u>915,915</u>
Restricted funds				
Donation for House Equip - Computers	7	(7)	-	-
Donation for House maintenance	48	(12)	-	36
FGM	-	(10,801)	10,801	-
PCC - Victims Fund - Integrated Support Service	-	250	-	250
Smallwood Trust	8,961	-	-	8,961
IRIS Advocate Educator	8,195	(3,467)	-	4,728
Tampon Tax Fund	35,187	-	-	35,187
Lloyds Bank Foundation	-	8,839	-	8,839
LiveChat	4,918	-	-	4,918
	<u>57,316</u>	<u>(5,198)</u>	<u>10,801</u>	<u>62,919</u>
TOTAL FUNDS	<u>795,986</u>	<u>182,848</u>	<u>-</u>	<u>978,834</u>

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued for the year ended 31 March 2023

16. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	1,478,802	(1,290,756)	188,046
Restricted funds			
Donation for House Equip - Computers	-	(7)	(7)
Donation for House maintenance	-	(12)	(12)
FGM	36,504	(47,305)	(10,801)
PCC - Victims Fund - Integrated Support Service	250	-	250
IRIS Advocate Educator	87,853	(91,320)	(3,467)
Lloyds Bank Foundation	62,949	(54,110)	8,839
	<u>187,556</u>	<u>(192,754)</u>	<u>(5,198)</u>
TOTAL FUNDS	<u>1,666,358</u>	<u>(1,483,510)</u>	<u>182,848</u>

The Donation for House Equipment and Donation for House Maintenance relate to donations provided to acquire and maintain fixed assets.

FGM (Female Genital Mutilation) is a Public Health funded project to deliver awareness raising and specialist training to individual's groups and professionals in Coventry. Public Health funding ceased in June 2017. The Police and Crime Commissioner has funded a specialist FGM support service since.

ISS is the women's support service that runs parallel to the West Midlands Police and Crime Commissioners perpetrator programme.

Smallwood Trust is funding a partnership programme of work around improving economic outcomes for women using our services.

IRIS Advocate Educator funding has been provided by the CCG/Public Health to train GPs and improve referrals into service.

Tampon Tax fund has been provided to enable a closed survivor/thriver support group to be set up and supported by a facilitator.

Lloyds Bank Foundation provides funding to support specific posts within the organisation.

LiveChat fund has been provided to enable an online LiveChat option to be added to the services offering.

The National Lottery have awarded us 2 years funding to provide DA specialist support for women and their children in Refuge Service. The fund covers the salary of 2 Refuge Based DA Practitioners.

Transfers between funds

During the year, there were transfers totalling £19,766 relating to overspend on restricted funds (2022: £10,801).

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2023

17. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2023.

COVENTRY HAVEN WOMENS AID

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES
for the year ended 31 March 2023**

	2023 £	2022 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	39,803	60,594
Other trading activities		
Other income	2,280	-
Investment income		
Deposit account interest	1,318	63
Charitable activities		
Housing benefit & social care	178,152	195,478
Grants	306,859	259,204
Other rents received	12,590	12,890
Service Level Agreements	1,220,579	1,138,129
	1,718,180	1,605,701
Total incoming resources	1,761,581	1,666,358
EXPENDITURE		
Charitable activities		
Wages	790,152	623,750
Social security	69,934	48,941
Pensions	16,593	14,783
Rates and water	3,344	3,236
Light and heat	15,628	20,756
Telephone	1,233	849
Sundries	892	2,028
Rent	66,791	66,538
Repairs, consumables, etc.	16,871	16,633
Volunteers expenses	18	7
Travel costs	3,818	3,115
Training	7,978	7,741
Service delivery	621,724	597,383
	1,614,976	1,405,760
Support costs		
Management		
Rates and water	3,213	2,156
Insurance	12,519	11,226
Light and heat	7,421	7,697
Telephone	27,789	25,327
Carried forward	50,942	46,406

This page does not form part of the statutory financial statements

COVENTRY HAVEN WOMENS AID

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES
for the year ended 31 March 2023**

	2023 £	2022 £
Management		
Brought forward	50,942	46,406
Postage and stationery	1,850	4,466
Legal and professional charges	3,535	300
Publications and subscriptions	10,107	6,322
Repairs and renewals	3,423	2,253
Bank charges	361	266
IT systems	4,920	4,549
Computer software	54	72
Improvements to property	102	113
Fixtures and fittings	705	940
Computer equipment	2,900	3,864
	78,899	69,551
Other		
Trustees' expenses	60	-
Governance costs		
Auditors remuneration	8,536	8,164
Accountancy and legal fees	-	35
	8,536	8,199
Total resources expended	1,702,471	1,483,510
Net income	59,110	182,848

This page does not form part of the statutory financial statements

Accounts

REGISTERED COMPANY NUMBER: 03692353 (England and Wales)
REGISTERED CHARITY NUMBER: 1074897

REPORT OF THE TRUSTEES AND
AUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022
FOR
COVENTRY HAVEN WOMENS AID

Luckmans Duckett Parker Limited
Chartered Accountants
Statutory Auditors
1110 Elliott Court
Herald Avenue
Coventry Business Park
Coventry
West Midlands
CV5 6UB

COVENTRY HAVEN WOMENS AID

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**REPORT OF THE TRUSTEES
for the year ended 31 March 2022**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The Charity's object is to provide a Public Benefit through:

"The relief of mental, physical and financial distress among women of all ages and/or their children who have been maltreated by their partners or family members or persons with whom they are or were living or having a relationship with or women/girls experiencing gender abuse or violence."

**REPORT OF THE TRUSTEES
for the year ended 31 March 2022**

OBJECTIVES AND ACTIVITIES

Significant activities

To achieve our objectives, we provide a range of specialist support and innovative services for the public benefit including:

- Refuge service for women and children escaping domestic abuse.
- Community based services including Independent Domestic Violence Advisors (IDVAs), DA Practitioners, FGM service, and Sanctuary Scheme, Drop Ins and clinics.
- Groups including our own One Step Forward (Structured Programme of Support), You and Me, Mum and peer support groups
- Free, confidential helplines available 7 days a week.
- Training
- Access to counselling
- Access to support via Live Chat.
- A website, resources and Social Media

Refuge Service

We provide refuge services to approx. 60-70 families each year in Coventry

We pride ourselves on the standard of our accommodation and the units were all managed and maintained to a high standard as part of a refuge improvement plan throughout 2020-22,

In our refuges, every family has access to their own bedrooms and bathrooms with some shared facilities including kitchens, lounges and playrooms. We have a range of different sized units to accommodate people with or without children. In addition to accommodating people locally we are able to access other refuges across the UK via the 'refuges online' service. Our refuges are WAFE (Women's Aid Federation of England) affiliated which means that we fully support the principle of an open-door policy, believing victims accounts of their experiences rather than requiring proof of domestic abuse

Coventry Haven received 142 applications/ referrals for a refuge space and an additional 36 general refuge space searches (we did not undertake full assessments on these) last year totalling 178 women considering Coventry Haven WA as a place of safety. We were able to accommodate 51 new families during the year. With families already in residence at the start of the year the total number of women receiving specialist women's refuge based support was 64 Women and 45 children.

Women in refuge were supported in a range of support needs, 46% Mental health, 25% Physical health, 8% alcohol, 6 % drug/substance misuse.

62 % described themselves as British Nationals, 38% Non - British Nationals, 40% British, 60% BME
51% of families were residing in Coventry before entering the safe house, 49 % were families fleeing from another regional LA.

Community services

Our Community Team have continued to deliver a range of community based interventions as part of our Coventry City Council contract. Community Team deliver our Safetotalk helpline, we have Community IDVAs, Sanctuary Scheme Practitioners, and Community DA Practitioners with various community language specialisms between them. They provide advice, support and advocacy to victims living in our community, through helpline, 1:2:1 support sessions, drop ins at community venues, Family Hubs and clinics, or in their own homes for safety and security installations.

The Independent Domestic Violence Advisors (IDVA) continued to receive high numbers of referrals of high risk victims and their children into service this year. These women are supported by the IDVAs with risk assessments and safety planning, and representation at Multi Agency Risk Assessment Conferences (MARAC). The number and frequency of MARACs increased significantly over the year, and the need for more IDVA resources to meet capacity was identified as a priority.

Safetotalk helpline

Our free to use, confidential helplines become busier every year. It is the primary point of contact for all professionals, victims, perpetrators and children experiencing abuse in the city. It is also accompanied by a website. The Helpline has a dedicated co-ordinator and is supported by qualified staff and volunteers to meet demand.

**REPORT OF THE TRUSTEES
for the year ended 31 March 2022**

OBJECTIVES AND ACTIVITIES

FGM

Funded by the WMPCC, this service is specifically for to provide a support service to women and girls affected by FGM -through 1:2:1 support, group work and a friendship group delivered by our Co-ordinator and Champions, Our FGM worker has also presented training and awareness to schools and professionals.

Training, consultancy and awareness raising

We continue to educate, inform and train people about how best to support people subject to abuse and violence. Over the year we have provided training to hundreds of professionals, including GPs, housing teams and key stakeholders such as police and social workers.

Awareness and Publicity

CHWA is committed to raising awareness of the causes and impacts of domestic abuse and VAWG as widely as possible and we have featured on radio interviews, local television news programmes and received widespread press coverage. We have trained a brilliant team of domestic abuse champions, through this we are able to reach people living in local communities to help spread the word about CHWA and the services we provide. Throughout the year we have engaged with students, health teams, local businesses and community members to build further awareness of what we do.

In November and December, we use the 16 days of action against violence against women to support a series of local online and public activities to raise awareness. We have supported National campaigns alongside other sector leaders calling for legislation on non-fatal strangulation, lobbying for improvements in the family courts and demanding an extension of funding to support domestic abuse victims who do not have recourse to public funds.

Fundraising activity

We organise fundraising events and co-ordinate the activities of our supporters both in the services we provide and in the wider community. We have a full time Funding and development officer to support this work. CHWA adheres to the guidance contained in the Fundraising Regulator's Code of Fundraising Practice

WMPCC have continued to provide funding for our Specialist Support Service for Women and Girls affected by FGM.

We have been funded again by the West Midlands Police and Crime Commissioner for our IDVA service as part of a regional IDVA response for the highest risk victims of Domestic Violence & Abuse (DVA).

Lloyds Bank Foundation continued to fund our Volunteer Co-ordinator post and volunteers programme,

The CCG continued to fund our IRIS programme, which is a DVA programme which trains GP practices to identify and respond to DVA, and a referral pathway into a specialist support worker known as an AE (Advocate Educator).

We still receive significant funding from Coventry City Council, to deliver the contract for Community Based Services in the city, including Perpetrator programme and support for child victims of DA alongside our consortia partners, Relate and Panahghar.

In addition to the core contract from Coventry City Council, The DA Act will provide some "New Burdens" Funding to Local Authorities, and we will receive additional funds to enhance our Sanctuary Services, and Children's and Families Support intervention in our refuge service.

A continuation of funding from Smallwood Trust to further develop our Coventry Women's Partnership agenda promoting strategic links with wider stakeholders across the city.

**REPORT OF THE TRUSTEES
for the year ended 31 March 2022**

OBJECTIVES AND ACTIVITIES

Public benefit

Coventry Haven provides a Public Benefit for the relief of mental, physical and financial distress among women of all ages and/or their children who have been maltreated by their partners or family members or persons with whom they are or were living or having a relationship with or women/girls experiencing gender abuse or violence.

The Public Benefit is served by providing a safe refuge, counselling and support, telephone help, and support through legal services.

The trustees also have had due regard to guidance published by the Charity Commission on public benefit.

REPORT OF THE TRUSTEES
for the year ended 31 March 2022

OBJECTIVES AND ACTIVITIES

Volunteers

Our Volunteers

CHWA is proud of the role volunteers play in our organisation. From Trustees, raising funds, managing donations, publicising our services, delivering groups and helping across our services, our teams are supported by our amazing pool of volunteers.

Many thanks for all the energy, passion, time, commitment and dedication of our volunteers and student placements during 2021-22

Volunteers remain crucial to the work we do at Coventry Haven Women's Aid (CHWA). Our huge thanks and appreciation to the following volunteers during 2021-22

Neisha Padan
Tessa Stewart
Lisa Marsh
Josephine M
Beverly Rowan
Rebecca Fitzsimons
Reena Padan
Kuljit Kaur
Lucy Hull
Sireen Idris
Sarah Masih
Magdalena Danielak
Jennifer Norris

The Charity attracts in kind support from a number of volunteers and donors; so many thanks for your kind donations and time.

Our benefactors included:

A McFarlane
Adair Richards
Alsters Kelly
Amazon
Asda
Big Give
Celesio
Claverdon Fields Charitable Trust
Coventry Building Society
Coventry Comfort Carers
Coventry University
CWU South Midlands
Godiva BNI
Heart Of England Foundation
Jan Rawnsley
Justin Filby - Kite Packaging
Kids Out
Liz McCurry
Lush
Morrisons
Mothers Union
Mr Heard
National Express
Niki Doughty-Lee - Blankets for the Homeless
Sainsburys
Sathya Sai Organisation

REPORT OF THE TRUSTEES
for the year ended 31 March 2022

OBJECTIVES AND ACTIVITIES

Severn Trent
Soroptimists
St Michaels Church Stoke
Susan Morton
Tesco
Tom Soprano
The Newlands Public House
Tisski
University of Warwick - Mixed Hockey
Women's Institute
Yorkshire Building Society
Youell Fund HoEF

These are just some of our generous benefactors and we know there are many more, which we would like to thank sincerely for the numerous ways that they support Coventry Haven Women's Aid.

We are delighted to receive such amazing support from our volunteers, champions and fundraisers. It is a pleasure to work with you all, thank you for your continued support

**REPORT OF THE TRUSTEES
for the year ended 31 March 2022**

ACHIEVEMENT AND PERFORMANCE

Charitable activities

The numbers of women benefiting from the charities services for the year ended 31st March 2022 are detailed below.

Coventry Haven Service data 2021-22

The overall numbers of victims referred into Coventry Haven Women's Aid for specialist advice, support or refuge accommodation during the year was 2,704 women and their children, compared to 1,821 women in 2020-21.

Contacts and enquiries responded to by CHWA helpline staff on our Safetotalk Helpline/website were 5,144, a marked increase on the 3439 previous year's contacts.

Refuge Service

- Coventry Haven received 142 new applications last year for refuge accommodation.
- During 2021-22 we accommodated 64 women and 45 children into a full refuge service.
- We were unable to accommodate 78 of the referrals received during the period, majority of these were because our accommodation was full on the day of enquiry.
- 7 were pregnant on arrival
- We were therefore only able to accept 45% of all the women who applied for a refuge space.
- 44 families were supported in their planned return to the community, either into new tenancies or returning safely to their own homes.
- The ethnic origin of all women who accessed our refuge accommodation throughout the year was analysed as 41% White British, 59% BAME (Black, Asian, Minority, Ethnic and Refugee), constituting 11 different nationalities, 9 women required interpreters
- 47% of women entered service with a diagnosed mental health issue.
- 46% of new women were non-British nationals and needed support with immigration issues
- All women described multiple types of abuse experienced, DVA, FM, HBA, Rape, sexual offences and stalking were the highest recorded.
- 20% subjected to attempted strangulation/suffocation
- 16% subjected to threats to kill
- 13 No Recourse to Public Funds (NRPF)

Outreach advice and Advocacy Support Services

Safetotalk Helpline

*(data for days/times delivered by CHWA, does not include data for Panahghar cover duties - 319)

- 5144 contacts were made to CHWA on the days they operate the safetotalk helpline
- 2093 children included in those households
- 70% of contacts received immediate advice, support and information from our helpline staff on the telephone.
- 3669 (67%) contacts were received from Professionals seeking advice, support, referrals for clients into services
- 1551 (29%) contacts were received from survivors
- 66 contacts were from third parties seeking advice and support for a friend, neighbour or relative that they were concerned about.
- The demographic data collected around helpline suggests that it has increased access to services for BAME victims, women who are not known to other services, and also older women.
- 75 different client nationalities were recorded by helpline staff.
- The helpline continues to be an effective route into specialist help and support services across our partnership.
- 53% of issues were dealt with at first contact
- 46% were referred into specialist services internally at CHWA

IDVA Service

- Received a total of 727 referrals for High Risk Victims
- An increase of 29% on previous year
- 306 Women were accepted into the IDVA service for full case work (some victims were referred into other outreach services where more appropriate to their needs)

**REPORT OF THE TRUSTEES
for the year ended 31 March 2022**

- 209 received short term work intervention (1-3 contacts), or were referred into other areas of service
- Covid impact on CJS and courts has resulted in women being in service for longer than usual, with higher levels of emotional support needs to keep them engaged in CJS process.
- 402 children were indirectly supported through their mother's support plans, advocacy and support services provided.

IRIS Service

- 219 new referrals were received, following GP practice centres completing the IRIS training package.
- 45% increase on previous year
- Length of support increased to an average of 6 months per patient
- 592 support hours delivered
- 133 children living in the households of victims referred in by GPs
- 94% of practices have been trained in IRIS and refresher training continues

FGM Service

- 53 women received specialist FGM support during the year, they had 47 associated children.
- 28 new referrals were assessed and entered FGM support service
- 7 were pregnant
- 70% of women accessing service were Africa ethnicity
- 24% other included British, Eastern European and other Black African/Caribbean
- 8 women accessed further support for Domestic abuse, sexual offences, and stalking
- Women were supported with needs around FGM and the law, Health, Safeguarding, Finances, Immigration, Housing, Criminal and civil law, Children, Safety, Emotional health and wellbeing, Sexual health, working, training and education, children, and parenting.

Community Outreach Team

- 1057 referrals in total were received requesting support in the community from our outreach team,
- 23% increase in referrals on previous year figure (865)
- 558 women were accepted into full casework
- 395 women had children, associated children in households was 859.
- 230 women received a short-term intervention (1-3 contacts from us/support sessions, usually via our drop ins)
- 15 different case languages were recorded, external interpreter services required for 26 women
- 30% of all referrals were self-referrals
- 69% British women, 31% BAME women accessing support across a range of community settings and family hubs.
- Our "One Step Forward" Programme moved to hybrid with both online and face-to-face courses and groups were extended to out of hours and offered in different community languages.

Early Intervention Project

This is a pilot project that enables an early access to victims at their time of crisis. The project has received 1563 referrals in total since inception In March 2021.

FINANCIAL REVIEW

Principal funding sources

Our largest contract is with Coventry City Council, which funds our range of Community Based Services

Housing Benefits continue to be funded by Coventry City Council, to deliver our refuge services

IRIS funding continues to be received from Coventry & Warwickshire Clinical Commissioning Group (CCG)

We received funding through West Midlands Police and Crime Commission for our FGM specialist support services, and MARAC IDVA Service.

Investment policy and objectives

Under the memorandum and articles of association, the charity has the powers to make any investment that the trustees consider appropriate.

REPORT OF THE TRUSTEES
for the year ended 31 March 2022

FINANCIAL REVIEW

Reserves policy

The trustees regularly review the amount of funds that the charity requires to ensure that they are adequate to fulfil the charity's continuing obligations.

These reviews encompass the nature of the income and expenditure streams, the need to match variable income with fixed commitments and the nature of the reserves.

The financial reserves required to enable the charity to be managed efficiently and to provide a buffer for uninterrupted services are:

- A general reserve equivalent to 6 months unrestricted operating costs (currently £355,686)
- A redundancy fund of £30,000
- A fund for the emergency or extraordinary needs of clients of £15,000
- A property maintenance fund of £20,000

This amounts to £420,686.

The current level of unrestricted free reserves is £643,403 (2021: £463,438). Unrestricted free reserves are unrestricted net current assets. This is now above the target level the Trustees wish to hold and the Trustees are working towards stabilising funding sources for future years, and reviewing the level of reserves as part of the upcoming strategic review.

FUTURE PLANS

We will be working on our next strategic plan post Covid recovery to identify our priorities for the future.

We have had to continue to operate within our organisations Covid Continuity Plan for longer than initially anticipated, as full recovery was not possible as quickly as we had hoped. It is still highly likely that our future plans will result in a hybrid service model.

We will continue to deliver and develop services that we know are essential for the safety and well-being of thousands of victims and survivors living within Coventry. We are committed to continual improvement and to developing new and unique services.

Specifically, during 2022, we aim to:-

- Further develop our structured online programme for survivors of domestic abuse
- To develop our work with local large businesses and employers.
- To review our web and social media offers.
- To develop our online training packages and champions programmes to potentially generate an income from this area of work

We continue in our success in building corporate relationships, with growing interest from employers and banking institutions who want to financially or benevolently support our work.

We look forwards to working with Commissioners and local partners to implement the upcoming requirements expected within the new DA Act.

We will continue to seek funding opportunities and diversify our income to create further resilience.

We strive to building further upon the partnerships we have, and developing new ones to deliver high quality services.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a Memorandum and Articles of Association, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Recruitment and appointment of new trustees

New trustees generally come forward through volunteering and are trained in all aspects of the organisation.

**REPORT OF THE TRUSTEES
for the year ended 31 March 2022**

STRUCTURE, GOVERNANCE AND MANAGEMENT

Organisational structure

The charity has been in existence since the early seventies and is a charitable company limited by guarantee having been incorporated in England on 6th January 1999.

The Board of Directors meets approximately bi-monthly to monitor work and oversee the delivery of the charity's objectives. An Annual General Meeting is held where the wider membership of the charity are invited to attend.

Employees have been consulted on issues of concern to them by means of regular consultative committee and staff meetings and have been kept informed on specific matters directly by management.

Staff at 31st March 2022

Elaine Yates	Executive Head of Services/ Company Secretary
Jaime Richards	Funding and Development Officer
Tessa Stewart	Volunteers/ Helpline worker
Elizabeth Cooke	IRIS AE
Haniya Chauhan	IRIS AE
Rana Matti	Finance Worker
Jane Collins	IDVA
Sharon Miller	DVPP / DVA Practitioner - (Refuge Based)
Holly Harrison	DVA Practitioner/ CF Worker - (Refuge Based)
Lucky Basra	DVA Worker (Refuge based)
Nin Dhesi	DVA Practitioner - (Community Based HBA/FM)
Sarah Bhayat	ASK ME Co-ordinator
Nene Ojawa	DVA Practitioner - (Community Based FGM)
Kelsey Hughes	DVA Practitioner - (Refuge Based)
Seto Sullivan	Service Manager (Community contract)
Michelle Eales	IDVA
Lisa Powell	IDVA (Sanctuary)
Connie Hunter	IDVA
Jen Lawton	DA Trainer / Service Manager
Baljit Kaur	IDVA (Sanctuary)
Sophie Montgomery	DVA Practitioner (Community)
Lianne Fox	DVA Practitioner (Community / EIP)
Karolina Leclerc	DVA Practitioner (Community)
Gags Leil	DVA Practitioner (Community)
Sophie Hadlum	DVA Practitioner (Community/EIP)
Shareen Hamid	DVA practitioner (DVPP)
Jackie O'Brien	Administration
Sarah Bhayat	Community Champions Network Co-ord
Natalia Puczynska	DVA Practitioner - (Community)
Hayley Lenton	Service Manager
Sanita Sahota	DVA Practitioner -(Community)

Induction and training of new trustees

New trustees are generally co-opted and elected at the following AGM.

Key management remuneration

The arrangements for setting pay of key management personnel subject to benchmarking against similar roles in the local area and the achievement of performance objectives.

REPORT OF THE TRUSTEES
for the year ended 31 March 2022

STRUCTURE, GOVERNANCE AND MANAGEMENT

Wider network

We are a member of the Women's Aid Federation of England and adhere to their policy and practices including the principle of a women only organisation, services are delivered "for women by women".

Partnership working

Coventry Haven WA are widely represented at a range of local strategic and partnership Boards and Fora -which includes the Local Strategic Victims and Harm Reduction Partnership, Coventry Police and Crime Board, Early Years Partnership, Coventry DVA Operational Group, Supported Housing sub group, FGM Steering group, Sexual Abuse Board and IRIS Steering group, Domestic Homicide Review Panels, and the newly formed Domestic Abuse Local Partnership Board (as required by the DA Act)

We are founder members of the West Midlands Regional Women's Aid Consortia, meeting regularly to work collaboratively on funding bids. CEO is a representative on the Regional DA Board, and contributes to the work and agendas such as WMPCC Victims Commission and WMP IAG.

We are working locally to develop stronger, collaborative partnerships to deliver the Councils contracts on DVA in the city. We are leading a consortia of partners (Coventry Haven, Panahghar, Relate) in the delivery of community DA services for Coventry City Council

We continue to be members of Coventry Women's Partnership

Related parties

Trustees are not permitted to be involved in any financial relationship with the charity as this would be a conflict of interest.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The management committee are aware of the major strategic, business and operational risks the charity faces and have a business continuity plan which is reviewed annually.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03692353 (England and Wales)

Registered Charity number

1074897

Registered office

22 Marlborough Road
Stoke
Coventry
West Midlands
CV2 4EP

Trustees

L Currie Treasurer
V E Williams Chair
H K Sohal Vice Chair
T J Raisbeck
E J Stephens
R Gittins
A M MacDonald (resigned 4.4.22)
H R Barrett
L E Gill
A Wahidin

REPORT OF THE TRUSTEES
for the year ended 31 March 2022

REFERENCE AND ADMINISTRATIVE DETAILS

Company Secretary
E Yates

Auditors

Luckmans Duckett Parker Limited
Chartered Accountants
Statutory Auditors
1110 Elliott Court
Herald Avenue
Coventry Business Park
Coventry
West Midlands
CV5 6UB

Bankers

Lloyds Bank PLC
30 High Street
Coventry
West Midlands
CV1 5RA

Solicitors

Band Hatton Button
25 Warwick Road
Coventry
CV1 2EZ

Advisers

Legal Clinic

Kunderts Solicitors
Penmans Solicitors

Key Management Personnel

E Yates

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of Coventry Haven Womens Aid for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

REPORT OF THE TRUSTEES
for the year ended 31 March 2022

STATEMENT OF TRUSTEES' RESPONSIBILITIES - continued

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, Luckmans Duckett Parker Limited, have indicated their willingness to be proposed for re-appointment at the forthcoming Annual General Meeting.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 20 December 2022 and signed on its behalf by:



V E Williams - Trustee

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Opinion

We have audited the financial statements of Coventry Haven Womens Aid (the 'charitable company') for the year ended 31 March 2022 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Enquiring of management and employees, including obtaining and reviewing supporting documentation, concerning the charity's policies and procedures relating to:-

- Identifying, evaluating, and complying with laws and regulations and whether they were aware of any instances of non-compliance.
- Detecting and responding to the risks of fraud and whether they were aware of any actual, suspected, or alleged fraud and.
- The internal controls established to mitigate risk relating to fraud or non-compliance with laws and regulations.

We identified areas of law and regulation that could reasonably be expected to have a material effect on the financial statements from our general commercial and sector experience, discussions with management (as required by auditing standards) and discussed with management the policies and procedures regarding compliance with laws and regulations.

All identified laws and regulations were communicated throughout the audit team, and they remained alert to any indications of non-compliance throughout the audit.

The most significant considerations for the charitable company were as follows:-

- The Charity is subject to laws and regulations that affect the financial statements which include financial reporting legislation (namely The Companies Act 2006), taxation legislation and the Charities Act. We assessed the extent of compliance with these laws and regulations as part of our audit procedures concerning items recorded in the financial statements.
- The charity is also subject to other operational laws and regulations where the consequences of non-compliance could have material effect on the amounts or disclosures in the financial statements through imposing fines or withdrawal of funding contracts. Areas where this would have an effect include health and safety, Bribery Act 2010, employment law, data protections and child protection legislation (DBS checks for staff and volunteers).

Auditing standards limit the audit procedures to identifying non-compliance of these laws and regulations to enquiry of management and inspection of regulatory and legal correspondence, if there is any. Therefore, if a breach of operational regulations is not disclosed to us or evident from relevant correspondence, and audit will not detect the breach.

To identify risk of material misstatement due to fraud, we carried out discussions amongst the audit team to assess areas where and how fraud might occur in the financial statements and any potential indicators. The following areas were identified :-

- Management override of controls through the posting of inappropriate accounting entries or journals
- We do not believe there is a fraud risk relating the revenue recognition as the revenue is straightforward, with limited opportunity for manipulation.

We did not identify any additional fraud risks.

We tested the appropriateness of accounting journals and other adjustments made in the accounts preparation based on a risk criteria.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Owing to the inherent limitation of the audit, there is an unavoidable risk that we may not have detected some material misstatements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, the further removed non-compliance with laws and regulation is from the events and transaction reflected in the financial statement, the less likely in the inherently limited procedure required by auditing standards would identify it. In addition, as with any audit, there remained a higher risk of non-detection of fraud, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. Our audit procedures are designed to detect material misstatement. We are not responsible for preventing non-compliance or fraud and cannot be expected to detect non-compliance with all laws and regulations

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Mark Spafford (Senior Statutory Auditor)
for and on behalf of Luckmans Duckett Parker Limited
Chartered Accountants
Statutory Auditors
1110 Elliott Court
Herald Avenue
Coventry Business Park
Coventry
West Midlands
CV5 6UB

21 December 2022

COVENTRY HAVEN WOMENS AID

**STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)
for the year ended 31 March 2022**

	Notes	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	60,256	338	60,594	120,163
Charitable activities					
Support services		1,310,642	150,713	1,461,355	1,197,204
Independent Domestic Violence Advisors		107,841	-	107,841	71,062
FGM & FM/HBA		-	36,505	36,505	35,063
Training Services		-	-	-	35,423
Other trading activities	3	-	-	-	7,665
Investment income	4	63	-	63	127
Total		<u>1,478,802</u>	<u>187,556</u>	<u>1,666,358</u>	<u>1,466,707</u>
EXPENDITURE ON					
Charitable activities	6				
Support services		1,231,079	145,450	1,376,529	1,105,252
Independent Domestic Violence Advisors		59,676	-	59,676	78,788
FGM & FM/HBA		-	47,305	47,305	40,289
Training Services		-	-	-	37,310
Total		<u>1,290,755</u>	<u>192,755</u>	<u>1,483,510</u>	<u>1,261,639</u>
NET INCOME/(EXPENDITURE)		188,047	(5,199)	182,848	205,068
Transfers between funds	16	(10,801)	10,801	-	-
Net movement in funds		<u>177,246</u>	<u>5,602</u>	<u>182,848</u>	<u>205,068</u>
RECONCILIATION OF FUNDS					
Total funds brought forward		738,670	57,316	795,986	590,918
TOTAL FUNDS CARRIED FORWARD		<u><u>915,916</u></u>	<u><u>62,918</u></u>	<u><u>978,834</u></u>	<u><u>795,986</u></u>

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID (REGISTERED NUMBER: 03692353)

**BALANCE SHEET
31 March 2022**

	Notes	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
FIXED ASSETS					
Intangible assets	12	215	-	215	287
Tangible assets	13	272,297	36	272,333	275,000
		<u>272,512</u>	<u>36</u>	<u>272,548</u>	<u>275,287</u>
CURRENT ASSETS					
Debtors	14	180,808	26,016	206,824	69,234
Cash at bank and in hand		660,984	36,867	697,851	482,652
		<u>841,792</u>	<u>62,883</u>	<u>904,675</u>	<u>551,886</u>
CREDITORS					
Amounts falling due within one year	15	(198,389)	-	(198,389)	(31,187)
		<u>643,403</u>	<u>62,883</u>	<u>706,286</u>	<u>520,699</u>
NET CURRENT ASSETS					
		<u>643,403</u>	<u>62,883</u>	<u>706,286</u>	<u>520,699</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>915,915</u>	<u>62,919</u>	<u>978,834</u>	<u>795,986</u>
NET ASSETS		<u>915,915</u>	<u>62,919</u>	<u>978,834</u>	<u>795,986</u>
FUNDS	16				
Unrestricted funds				915,915	738,670
Restricted funds				62,919	57,316
TOTAL FUNDS				<u>978,834</u>	<u>795,986</u>

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 20 December 2022 and were signed on its behalf by:



V E Williams - Trustee

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID

**CASH FLOW STATEMENT
for the year ended 31 March 2022**

	Notes	2022 £	2021 £
Cash flows from operating activities			
Cash generated from operations	1	217,388	223,526
Net cash provided by operating activities		<u>217,388</u>	<u>223,526</u>
Cash flows from investing activities			
Purchase of tangible fixed assets		(2,252)	(8,512)
Interest received		63	127
Net cash used in investing activities		<u>(2,189)</u>	<u>(8,385)</u>
Change in cash and cash equivalents in the reporting period		<u>215,199</u>	<u>215,141</u>
Cash and cash equivalents at the beginning of the reporting period		<u>482,652</u>	<u>267,511</u>
Cash and cash equivalents at the end of the reporting period		<u><u>697,851</u></u>	<u><u>482,652</u></u>

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID

**NOTES TO THE CASH FLOW STATEMENT
for the year ended 31 March 2022**

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2022	2021
	£	£
Net income for the reporting period (as per the Statement of Financial Activities)	182,848	205,068
Adjustments for:		
Depreciation charges	4,989	5,786
Interest received	(63)	(127)
(Increase)/decrease in debtors	(137,588)	90,032
Increase/(decrease) in creditors	167,202	(77,233)
Net cash provided by operations	<u>217,388</u>	<u>223,526</u>

2. ANALYSIS OF CHANGES IN NET FUNDS

	At 1.4.21	Cash flow	At 31.3.22
	£	£	£
Net cash			
Cash at bank and in hand	482,652	215,199	697,851
	<u>482,652</u>	<u>215,199</u>	<u>697,851</u>
Total	<u>482,652</u>	<u>215,199</u>	<u>697,851</u>

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2022

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The financial statements have been prepared on a going concern basis. The charitable company does not have long term secured funding streams and like many other charities currently is subject to annual or two yearly funding cycles. The charity has a designated funding officer and a funding strategy which seeks to diversify funding sources and work towards generating more sustainable funding, for example by developing a training package and increasing fundraising activities. The charity has sufficient funding to be able to continue for at least 12 months from the date of approval of the balance sheet despite the uncertainty regarding future funding. The Directors expect the Charity to continue providing its services.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Allocation and apportionment of costs

Apportioned on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Freehold property	- at varying rates on cost
Improvements to property	- 10% on reducing balance
Fixtures and fittings	- 25% on reducing balance
Computer equipment	- 25% on reducing balance

Freehold property is not depreciated as it is considered that the residual value of the property, taking into account all the relevant factors will exceed the original cost of the property which is the value carried in the financial statements.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2022

1. ACCOUNTING POLICIES - continued

Fund accounting

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Deferral of incoming resources

Income will be deferred to a future accounting period where the income specifically relates to a time period beyond the balance sheet date.

Service level agreements

Where the outcomes of a service level agreement or performance related grant have been met, the restriction on the income is released and subsequently recognised as unrestricted.

Central overhead costs

Central overhead costs as agreed in the individual project budget/contract are released to unrestricted reserves on receipt of funds.

2. DONATIONS AND LEGACIES

	2022	2021
	£	£
Donations	60,594	120,163
	<u>60,594</u>	<u>120,163</u>

3. OTHER TRADING ACTIVITIES

	2022	2021
	£	£
Other income	-	7,665
	<u>-</u>	<u>7,665</u>

4. INVESTMENT INCOME

	2022	2021
	£	£
Deposit account interest	63	127
	<u>63</u>	<u>127</u>

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2022**

5. INCOME FROM CHARITABLE ACTIVITIES

		2022 £	2021 £
Housing benefit & social care	Support services	195,478	171,098
Grants	Support services	114,858	204,985
Other rents received	Support services	12,890	12,718
Service Level Agreements	Support services	1,138,129	808,403
	Independent Domestic Violence		
Grants	Advisors	107,841	71,062
Grants	FGM & FM/HBA	36,505	35,063
Service Level Agreements	Training Services	-	35,423
		<u>1,605,701</u>	<u>1,338,752</u>

Grants received, included in the above, are as follows:

	2022 £	2021 £
Public Health	-	53,697
Home Office	107,841	71,062
West Midlands Police & Crime Commissioner	36,505	118,261
Smallwood Trust	-	11,146
Lloyds Bank Foundation	62,950	-
Heart of England	-	30,000
National Lottery Community Fund	-	26,944
Garfield Weston	30,000	-
Other	21,908	-
	<u>259,204</u>	<u>311,110</u>

6. CHARITABLE ACTIVITIES COSTS

	Direct Costs £	Support costs (see note 7) £	Totals £
Support services	1,300,709	75,820	1,376,529
Independent Domestic Violence			
Advisors	58,288	1,388	59,676
FGM & FM/HBA	46,763	542	47,305
	<u>1,405,760</u>	<u>77,750</u>	<u>1,483,510</u>

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2022

7. SUPPORT COSTS

	Management	Governance	Totals
	£	costs	£
Support services	67,621	8,199	75,820
Independent Domestic Violence			
Advisors	1,388	-	1,388
FGM & FM/HBA	542	-	542
	<u>69,551</u>	<u>8,199</u>	<u>77,750</u>

8. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2022	2021
	£	£
The auditing of accounts of any associate of the charity	6,664	5,056
Other non-audit services	1,500	1,500
Depreciation - owned assets	4,919	5,689
Computer software amortisation	72	96
	<u>13,165</u>	<u>12,241</u>

9. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2022 nor for the year ended 31 March 2021.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2022 nor for the year ended 31 March 2021.

10. STAFF COSTS

	2022	2021
	£	£
Wages and salaries	623,750	626,651
Social security costs	48,941	45,982
Other pension costs	14,783	13,615
	<u>687,474</u>	<u>686,248</u>

The average monthly number of employees during the year was as follows:

	2022	2021
Charitable activities	25	25
Administration	2	2
	<u>27</u>	<u>27</u>

The number of employees whose employee benefits (excluding employer pension costs) exceeded £60,000 was:

	2022	2021
£60,001 - £70,000	<u>1</u>	<u>1</u>

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2022

10. STAFF COSTS - continued

Total trustee and key management personnel remuneration benefits totalled £62,261 (2021: £60,761).

11. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	105,167	14,996	120,163
Charitable activities			
Support services	1,086,686	110,518	1,197,204
Independent Domestic Violence Advisors	71,062	-	71,062
FGM & FM/HBA	-	35,063	35,063
Training Services	-	35,423	35,423
Other trading activities	2,315	5,350	7,665
Investment income	127	-	127
Total	<u>1,265,357</u>	<u>201,350</u>	<u>1,466,707</u>
EXPENDITURE ON			
Charitable activities			
Support services	1,001,829	103,423	1,105,252
Independent Domestic Violence Advisors	78,788	-	78,788
FGM & FM/HBA	-	40,289	40,289
Training Services	-	37,310	37,310
Total	<u>1,080,617</u>	<u>181,022</u>	<u>1,261,639</u>
NET INCOME	184,740	20,328	205,068
Transfers between funds	<u>(11,151)</u>	<u>11,151</u>	<u>-</u>
Net movement in funds	173,589	31,479	205,068
RECONCILIATION OF FUNDS			
Total funds brought forward	565,082	25,836	590,918
TOTAL FUNDS CARRIED FORWARD	<u><u>738,671</u></u>	<u><u>57,315</u></u>	<u><u>795,986</u></u>

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2022**

12. INTANGIBLE FIXED ASSETS

	Computer software £
COST	
At 1 April 2021 and 31 March 2022	4,039
AMORTISATION	
At 1 April 2021	3,752
Charge for year	72
At 31 March 2022	3,824
NET BOOK VALUE	
At 31 March 2022	215
At 31 March 2021	287

13. TANGIBLE FIXED ASSETS

	Freehold property £	Improvements to property £	Fixtures and fittings £	Computer equipment £	Totals £
COST					
At 1 April 2021	257,303	5,306	113,544	42,886	419,039
Additions	-	-	-	2,252	2,252
At 31 March 2022	257,303	5,306	113,544	45,138	421,291
DEPRECIATION					
At 1 April 2021	-	4,174	110,159	29,706	144,039
Charge for year	-	114	941	3,864	4,919
At 31 March 2022	-	4,288	111,100	33,570	148,958
NET BOOK VALUE					
At 31 March 2022	257,303	1,018	2,444	11,568	272,333
At 31 March 2021	257,303	1,132	3,385	13,180	275,000

14. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022	2021
	£	£
Trade debtors	109,823	5,871
Accrued income	92,928	58,897
Prepayments	4,073	4,466
	206,824	69,234

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2022**

15. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022 £	2021 £
Trade creditors	92,219	9,159
Social security and other taxes	14,363	12,615
Other creditors	2,679	2,475
Accruals and deferred income	89,128	6,938
	<u>198,389</u>	<u>31,187</u>

16. MOVEMENT IN FUNDS

	At 1.4.21 £	Net movement in funds £	Transfers between funds £	At 31.3.22 £
Unrestricted funds				
General fund	478,670	188,046	(10,801)	655,915
Premises Fund	260,000	-	-	260,000
	<u>738,670</u>	<u>188,046</u>	<u>(10,801)</u>	<u>915,915</u>
Restricted funds				
Donation for House Equip - Computers	7	(7)	-	-
Donation for House maintenance	48	(12)	-	36
FGM	-	(10,801)	10,801	-
PCC - Victims Fund - Integrated				
Support Service	-	250	-	250
Smallwood Trust	8,961	-	-	8,961
IRIS Advocate Educator	8,195	(3,467)	-	4,728
Tampon Tax Fund	35,187	-	-	35,187
Lloyds Bank Foundation	-	8,839	-	8,839
LiveChat	4,918	-	-	4,918
	<u>57,316</u>	<u>(5,198)</u>	<u>10,801</u>	<u>62,919</u>
TOTAL FUNDS	<u>795,986</u>	<u>182,848</u>	<u>-</u>	<u>978,834</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	1,478,802	(1,290,756)	188,046
Restricted funds			
Donation for House Equip - Computers	-	(7)	(7)
Donation for House maintenance	-	(12)	(12)
FGM	36,504	(47,305)	(10,801)
PCC - Victims Fund - Integrated			
Support Service	250	-	250
IRIS Advocate Educator	87,853	(91,320)	(3,467)
Lloyds Bank Foundation	62,949	(54,110)	8,839
	<u>187,556</u>	<u>(192,754)</u>	<u>(5,198)</u>
TOTAL FUNDS	<u>1,666,358</u>	<u>(1,483,510)</u>	<u>182,848</u>

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2022**

16. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.20 £	Net movement in funds £	Transfers between funds £	At 31.3.21 £
Unrestricted funds				
General fund	305,082	184,739	(11,151)	478,670
Premises Fund	260,000	-	-	260,000
	<u>565,082</u>	<u>184,739</u>	<u>(11,151)</u>	<u>738,670</u>
Restricted funds				
Donation for House Equip - Computers	13	(6)	-	7
Donation for House maintenance	75	(27)	-	48
FGM	-	(5,228)	5,228	-
PCC - Victims Fund - Integrated				
Support Service	63	(5,986)	5,923	-
Smallwood Trust	8,961	-	-	8,961
IRIS Advocate Educator	-	8,195	-	8,195
Tampon Tax Fund	16,724	18,463	-	35,187
LiveChat	-	4,918	-	4,918
	<u>25,836</u>	<u>20,329</u>	<u>11,151</u>	<u>57,316</u>
TOTAL FUNDS	<u>590,918</u>	<u>205,068</u>	<u>-</u>	<u>795,986</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	1,265,357	(1,080,618)	184,739
Restricted funds			
Donation for House Equip - Computers	-	(6)	(6)
Donation for House maintenance	-	(27)	(27)
FGM	35,061	(40,289)	(5,228)
PCC - Victims Fund - Integrated			
Support Service	15,416	(21,402)	(5,986)
IRIS Advocate Educator	85,284	(77,089)	8,195
Tampon Tax Fund	55,773	(37,310)	18,463
LiveChat	9,816	(4,898)	4,918
	<u>201,350</u>	<u>(181,021)</u>	<u>20,329</u>
TOTAL FUNDS	<u>1,466,707</u>	<u>(1,261,639)</u>	<u>205,068</u>

The Donation for House Equipment and Donation for House Maintenance relate to donations provided to acquire and maintain fixed assets.

FGM (Female Genital Mutilation) is a Public Health funded project to deliver awareness raising and specialist training to individual's groups and professionals in Coventry. Public Health funding ceased in June 2017. The Police and Crime Commissioner has funded a specialist FGM support service since.

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2022**

16. MOVEMENT IN FUNDS - continued

ISS is the women's support service that runs parallel to the West Midlands Police and Crime Commissioners perpetrator programme.

Smallwood Trust is funding a partnership programme of work around improving economic outcomes for women using our services.

IRIS Advocate Educator funding has been provided by th CCG/Public Health to train GPs and improve referrals into service.

Tampon Tax fund has been provided to enable a closed survivor/thriver support group to be set up and supported by a facilitator.

Lloyds Bank Foundation provides funding to support specific posts within the organisation.

LiveChat fund has been provided to enable an online LiveChat option to be added to the services offering.

Transfers between funds

During the year, there were transfers totalling £10,801 relating to overspend on restricted funds (2021: £11,151 relating to completion of outcomes on service level agreements)

17. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2022.

COVENTRY HAVEN

England & Wales - Charity number 1074897

Accounts

REGISTERED COMPANY NUMBER: 03692353 (England and Wales)
REGISTERED CHARITY NUMBER: 1074897

**REPORT OF THE TRUSTEES AND
AUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021
FOR
COVENTRY HAVEN WOMENS AID**

Luckmans Duckett Parker Limited
Chartered Accountants
Statutory Auditors
1110 Elliott Court
Herald Avenue
Coventry Business Park
Coventry
West Midlands
CV5 6UB

COVENTRY HAVEN WOMENS AID

**CONTENTS OF THE FINANCIAL STATEMENTS
for the year ended 31 March 2021**

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**REPORT OF THE TRUSTEES
for the year ended 31 March 2021**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The Charity's object is to provide a Public Benefit through:

"The relief of mental, physical and financial distress among women of all ages and/or their children who have been maltreated by their partners or family members or persons with whom they are or were living or having a relationship with or women/girls experiencing gender abuse or violence."

**REPORT OF THE TRUSTEES
for the year ended 31 March 2021**

OBJECTIVES AND ACTIVITIES

Significant activities

An extraordinary year!

The global pandemic, and a series of lockdowns meant that we had to change the way we worked, and develop new and innovative ways to keep our services accessible for the most vulnerable victims and their children, many of whom were suddenly locked in their homes with their abusers without access to support.

We established additional online training and information sessions for stakeholders and professionals and introduced a new live-chat provision. Face to face support and drop in provisions reduced overall, but we continued to be available for any woman who needed to see and speak to a specialist worker in person, where urgently requested.

Like all DA services across the country we faced an exceptional demand for accommodation during the year and we worked hard to ensure that all our refuges remained fully open throughout the year.

Working closely with commissioners we were given some flexibility in our contracts to design new and creative ways to reach victims during lockdowns. The move out of lockdown has meant that many are now able to seek support again, or for the first time - we anticipate a continued increase in demand for our services for some time to come.

Over the next year we look forward to the finalisation of the DA Act and opportunities within it to continue to expand our life changing support services and to working with partners to help embed the many positive aspects of the Domestic Abuse Act.

Our work would not be possible without the dedication, determination and support of our whole team, our committed trustees, our commissioners, volunteers, funders and champions.

Refuge Service 2020-21

Coventry Haven received 139 referrals for a refuge space and an additional 74 general refuge space searches (we did not undertake full assessments on these) last year totalling 213, compared to 233 during 2019-20. We were able to accommodate 54 new women and their 58 children. With 15 families (15 women, 6 children) in residence at the start of the year the total number of women receiving specialist women's refuge based support was 69 Women and 64 children.

Demand for refuge provision still remains high. We were unable to accommodate 159 women, the main reason for declining was because we were full on the day that they needed a safe space. Covid and lockdowns meant that we had to keep women in refuge longer, and availability of rooms was subject to Covid regulations on room turnarounds.

Women in refuge were supported in a range of support needs, 46% Mental health, 16% Physical health, 7% alcohol, 5 % drug/substance misuse.

65% had access to Public Funds, 35% entered refuge with no access to public funds.

39% of residents described themselves as non-British Nationals, and we have recorded 12 different first languages.

46% of families were residing in Coventry before entering the safe house, 54% were families fleeing from another LA.

Community services

We have a team who deliver a range of community based interventions as part of our Coventry City Council contract. Community Team deliver our Safetotalk helpline, we have Community IDVAs, Sanctuary Scheme Practitioners, and Community DA Practitioners with various community language specialisms between them. Ordinarily they provide advice, support and advocacy to victims living in our community, through helpline, 1:2:1 support sessions, drop ins at community venues, Family Hubs and clinics. During lockdown this service has been under considerable pressure. The Community team swiftly developed an online package of support sessions and set up and delivered new groups in different languages to ensure that victims could still access specialist support from their homes (where safe to do so)

**REPORT OF THE TRUSTEES
for the year ended 31 March 2021**

OBJECTIVES AND ACTIVITIES

The Independent Domestic Violence Advisors (IDVA) continued to receive high numbers of referrals of high risk victims and their children into service this year. These women are supported by the IDVAs with risk assessments and safety planning, and representation at Multi Agency Risk Assessment Conferences (MARAC). This year saw higher numbers of victims contacting WMP for assistance following high profile campaigns across the region to promote safety for DA victims during lockdown, we saw higher risk victims coming forward for support.

Safetotalk helpline (run in partnership with Panahghar) is the primary point of contact for all professionals, victims, perpetrators and children experiencing abuse in the city. It is also accompanied by a website. The helpline saw some periods of low demand at the start of Covid-19 lockdowns, but at each point of restrictions being lifted we experienced huge surge in demand for phone support or live chat facility. The Helpline has a dedicated co-ordinator and is supported by qualified staff and volunteers to meet demand.

FGM funding from the West Midlands Police & Crime Commissioner (WMPCC) is specifically for provision of a support service to women and girls, women and girls affected by FGM received 1:2:1 support from our Co-ordinator and Champions, through lockdowns many of these women experienced severe hardship and the co-ordinator provided a lot of support around food bank, access to toiletries and basic items. The FGM service also worked to support key messages about Covid-19 to some of the hardest to reach communities in the city. Additionally, OPCC agreed to some flexibility within our SLA and the FGM worker presented training and awareness to support schools and professionals who may have concerns around not seeing potential victims within usual settings and school environments.

WMPCC have continued to provide funding for our Specialist Support Service for Women and Girls affected by FGM.

We have been funded again by the West Midlands Police and Crime Commissioner for our IDVA service as part of a regional IDVA response for the highest risk victims of Domestic Violence & Abuse (DVA).

Lloyds Bank Foundation continued to fund our Volunteer Co-ordinator post and volunteers programme,

The CCG continued to fund our IRIS programme, which is a DVA programme which trains GP practices to identify and respond to DVA, and a referral pathway into a specialist support worker known as an AE (Advocate Educator).

We still receive significant funding from Coventry City Council, to deliver the contract for Community Based Services in the city, including Perpetrator programme and support for child victims of DA alongside our consortia partners, Relate and Panahghar.

Emergency funding from a number of sources was gratefully received to assist us with the impact of Covid-19 on our organisation, to support increased demand on services, additional costs of moving staff to working from home arrangements, PPE costs and essential and urgent improvements to our IT and infrastructure

We received Ministry of Housing, Communities and Local Government (MHCLG) Covid Emergency Funding as part of a regional funded response to the accommodation needs of victims during lockdowns..

Our Coventry Women's Partnership has successfully secured further funding for 3 years from Smallwood Trust to further develop our strategic links with wider stakeholders across the city.

**REPORT OF THE TRUSTEES
for the year ended 31 March 2021**

OBJECTIVES AND ACTIVITIES

Public benefit

Coventry Haven provides a Public Benefit for the relief of mental, physical and financial distress among women of all ages and/or their children who have been maltreated by their partners or family members or persons with whom they are or were living or having a relationship with or women/girls experiencing gender abuse or violence.

The Public Benefit is served by providing a safe refuge, counselling and support, telephone help, and support through legal services.

The trustees also have had due regard to guidance published by the Charity Commission on public benefit.

REPORT OF THE TRUSTEES
for the year ended 31 March 2021

OBJECTIVES AND ACTIVITIES

Volunteers

Many thanks for all the energy, passion, time, commitment and dedication of our volunteers and student placements during 2020/21.

Volunteers 2020-21

Volunteers remain crucial to the work we do at Coventry Haven Women's Aid (CHWA). Our huge thanks and appreciation to the following volunteers during 2020-21

Neisha Padan

Tessa Stewart

Lisa Marsh

Josephine M

Kuljit Kaur

Michaela Williams

Lucy Hull

Sireen Idris

Sarah Masih

Sam Kerr

Magdalena Danielak

Jennifer Norris

Activities supported during lockdown

Mosaic Just 4 Me group is now a Zoom coffee n chat every week. May/June 2020

Admin role, supporting volunteer coordinator

Volunteer training held

Completed COVID-19 course - Volunteers

Zoom Safeguarding Awareness delivered for Ambassadors

One delivery of new online volunteer induction training - March 2021

Throughout the pandemic and lockdowns all volunteers were invited to regular online meetings to keep in contact and to support each other.

The Charity attracts in kind support from a number of volunteers and donors; so many thanks for your kind donations and time.

Our benefactors included:

Sainsburys

Coventry Comfort Carers

Tesco

Soroptomists

Coventry Building Society

Heart Of England Foundation

Coventry United Ladies Football Club

University of Warwick - Mixed Hockey

Celesio

St Michaels Church Stoke

The Newlands Public House

Sathya Sai Organisation

Jan Rawnsley

Mothers Union

Women's Institute

Niki Doughty-Lee - Blankets for the Homeless

Alsters Kelly

Liz McCurry

Severn Trent

Morrisons

Asda

REPORT OF THE TRUSTEES
for the year ended 31 March 2021

OBJECTIVES AND ACTIVITIES

Tom Soprano
Vinci UK Ltd
Victoria Padmore - More to Her Life
Colin Differ - Cov Rad
Amazon
National Express
Sam Harvey-Owen
Kids Out
Ellie McCann & Flo Swann
CWU South Midlands
Mike Ashmore Surveyors
Bauer Radio
Alan Higgs Charity
Maidenhead Malachi Trust

These are just some of our generous benefactors and we know there are many more, which we would like to thank sincerely for the numerous ways that they support Coventry Haven Women's Aid.

We are delighted to receive such amazing support from our volunteers, champions and fundraisers. It is a pleasure to work with you all, thank you for your continued support.

**REPORT OF THE TRUSTEES
for the year ended 31 March 2021**

ACHIEVEMENT AND PERFORMANCE

Charitable activities

The numbers of women benefiting from the charities services for the year ended 31st March 2021 are detailed below.

Coventry Haven Service data 2020-21

The overall numbers of victims referred into Coventry Haven Women's Aid for specialist advice, support or refuge accommodation during the year was 1,821 women and their children. Of which, 1194 women and their 1,502 children were provided full case work, advice, support, advocacy and safety from specialist services at CHWA.

Contacts and enquiries responded to by CHWA helpline staff on our Safetotalk Helpline/website were 3439

Refuge Service

- Coventry Haven received 213 new applications last year for refuge accommodation.
- During 2020-21 we accommodated 69 women and 64 children into a full refuge service.
- We were unable to accommodate 85 of the referrals received during the period, majority of these were because our accommodation was full on the day of enquiry.
- We were therefore only able to accept 38% of all the women who applied for a refuge space.
- 40 Families were supported in their planned return to the community, either into new tenancies or returning safely to their own homes.
- The ethnic origin of all women who accessed our refuge accommodation throughout the year was analysed as 40% White British, 60% BAME (Black, Asian, Minority, Ethnic and Refugee), constituting 12 different nationalities, 9 women required interpreters
- 46% of women entered service with a diagnosed mental health issue.
- 39% of new women were non British nationals and needed support with immigration issues
- All women described multiple types of abuse experienced, DVA, HBA, Rape, sexual exploitation and stalking were the highest recorded.

Outreach advice and Advocacy Support Services

- Safetotalk Helpline
- *(data for days/times delivered by CHWA, does not include data for Panahghar cover duties)
- 3439 contacts were made to CHWA on the days they operate the safetotalk helpline
- 70% of contacts received immediate advice, support and information from our helpline staff on the telephone.
- 1980 (57%) contacts were received from Professionals seeking advice, support, referrals for clients into services
- 1213 (35%) contacts were received from survivors
- 82 contacts were from third parties seeking advice and support for a friend, neighbour or relative that they were concerned about.
- The demographic data collected around helpline suggests that it has increased access to services for BAME victims, and women who are not known to other services.
- 60 different client nationalities were recorded by helpline staff.
- The helpline continues to be an effective route into specialist help and support services across our partnership.
- 40% of issues were dealt with at first contact
- 45% were referred into specialist services internally at CHWA

IDVA Service

- Received a total of 564 referrals for High Risk Victims
- 289 Women were accepted into the IDVA service for full case work (some victims were referred into other outreach services where more appropriate to their needs)
- 275 received short term work intervention (1-3 contacts), or were referred into other areas of service
- Covid impact on CJS and courts has resulted in women being in service for longer than usual, with higher levels of emotional support needs to keep them engaged in CJS process.
- 394 children were indirectly supported through their mother's support plans, advocacy and support services provided.

**REPORT OF THE TRUSTEES
for the year ended 31 March 2021**

IRIS Service

- 151 new referrals were received, following GP practice centres completing the IRIS training package.
- 140% increase on previous year
- Length of support increased to an average of 6 months per patient
- 85% increase in support hours delivered
- 136 children living in the households of victims referred in by GPs
- Over 80% of practices were trained in IRIS, despite the pandemic presenting new priorities and challenges for them

FGM Service

- 45 women received specialist FGM support during the year, they had 47 associated children.
- 28 new referrals were assessed and entered FGM support service
- 78% of women accessing service were African ethnicity
- 22% other included British, Eastern European and other Black African/Caribbean
- 6 Women were pregnant
- 15 women accessed further support for Domestic abuse, stalking and FM
- Women were supported with needs around FGM and the law, Health, Safeguarding, Finances, Immigration, Housing, Criminal and civil law, Children, Safety, Emotional health and wellbeing and sexual health.

Community Outreach Team

- 865 referrals in total were received requesting support in the community from our outreach team,
- 34% increase in referrals on previous year figure (648)
- 640 women were accepted into full casework, marking a 63% increase on 2019-20 figures
- 407 women had children, associated children in households was 861.
- 225 women received a short term intervention (1-3 contacts from us/support sessions, usually via our drop ins)
- 22 different case languages were recorded, external interpreter services required for just 17 women
- 40% of all referrals were self-referrals
- 65% British women, 35% BAME women accessing support across a range of community settings and family hubs.
- Our new "One Step Forward" Programme went online in response to Covid challenges, and groups were extended to out of hours and offered in community languages.

FINANCIAL REVIEW

Principal funding sources

Housing Benefits continue to be funded by Coventry City Council.

We received funding through West Midlands Police and Crime Commission for our Forced Marriage and FGM specialist support services, IDVA and ISS (parallel support to the perpetrator programme). We received funding to support refuge service from MHCLG as part of a regional provision.

IRIS funding continued from Coventry Clinical Commissioning Group

Investment policy and objectives

Under the memorandum and articles of association, the charity has the powers to make any investment that the trustees consider appropriate.

REPORT OF THE TRUSTEES
for the year ended 31 March 2021

FINANCIAL REVIEW

Reserves policy

The trustees regularly review the amount of funds that the charity requires to ensure that they are adequate to fulfil the charity's continuing obligations.

These reviews encompass the nature of the income and expenditure streams, the need to match variable income with fixed commitments and the nature of the reserves.

The financial reserves required to enable the charity to be managed efficiently and to provide a buffer for uninterrupted services are:

- A general reserve equivalent to 6 months unrestricted operating costs (currently £466,000)
- A redundancy fund of £30,000
- A fund for the emergency or extraordinary needs of clients of £15,000
- A property maintenance fund of £20,000

This amounts to £531,000.

The current level of unrestricted free reserves is £433,156 (2020 : £292,523). Unrestricted free reserves are unrestricted net current assets. This is below the target level the Trustees wish to hold and the Trustees are working towards stabilising funding sources for future years.

FUTURE PLANS

Our current strategic plan is due to be reviewed during 2022, as a result of the global pandemic we are currently operating within our organisations Covid Continuity Plan, hoping to reach full recovery stage during 2021-22. Changes to service delivery and organisational functions due to Covid-19 have resulted in some unexpected successes and new and innovative methods of support for clients which we will review and evaluate fully next year. It is likely that our future plans will result in some hybrid delivery approaches as we assess aspects of our covid strategy for learning and successes that we can take forwards within the agency.

We look forwards to continuing to hold a strong working relationship with our commissioners, and using our expertise to influence and shape local strategic priorities around DA.

As the DA Bill was ratified in April 2021, with new statutory duties for local authorities we look forward to working with key strategic partners to prepare the City for their new responsibilities, alongside a strategic needs assessment around housing and accommodation support for victims, and new duties to support children and young people affected by domestic abuse. It is expected that there will be government funding available to prepare and implement the priorities locally.

We continue in our success in building corporate relationships, with growing interest from employers and banking institutions who want to support our work.

We will continue to seek funding opportunities and diversify our income to create further resilience.

We strive to building further upon the partnerships we have and developing new ones to deliver high quality services.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a Memorandum and Articles of Association, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Recruitment and appointment of new trustees

New trustees generally come forward through volunteering and are trained in all aspects of the organisation.

REPORT OF THE TRUSTEES
for the year ended 31 March 2021

STRUCTURE, GOVERNANCE AND MANAGEMENT

Organisational structure

The charity has been in existence since the early seventies and is a charitable company limited by guarantee having been incorporated in England on 6th January 1999.

The Board of Directors meets approximately bi-monthly to monitor work and oversee the delivery of the charity's objectives. An Annual General Meeting is held where the wider membership of the charity are invited to attend.

Employees have been consulted on issues of concern to them by means of regular consultative committee and staff meetings and have been kept informed on specific matters directly by management.

Induction and training of new trustees

New trustees are generally co-opted and elected at the following AGM.

Key management remuneration

The arrangements for setting pay of key management personnel subject to benchmarking against similar roles in the local area and the achievement of performance objectives.

Wider network

We are a member of the Women's Aid Federation of England and adhere to their policy and practices including the principle of a women only organisation, services are delivered "for women by women".

Partnership working

Coventry Haven continued its representation on the Local Strategic Victims and Harm Reduction Partnership, Coventry Police and Crime Board, Early Years Partnership, Coventry DVA Operational Group, FGM Steering group and IRIS Steering group.

We are founder members of the West Midlands Regional Women's Aid Consortia, meeting regularly to work collaboratively on funding bids. Our consortia are highlighted as a successful model of DVA services working together regionally, has representation and contributes to regional Board DVA agendas such as WMPCC Victims Commission and WMP IAG.

We are members of Coventry Women's Partnership, bringing together key women's organisations to deliver an exciting programme of work to improve the economic outcomes of women in the city, this partnership has delivered a programme of work together which improves access to services for women in the city, and has been the evidence base for a series of highly influential reports and research undertaken by the Women's Budget Group.

We are working locally to develop stronger, collaborative partnerships to deliver the Councils contracts on DVA in the city. We are leading a consortia of partners in the delivery of community DA services for Coventry City Council

Related parties

Trustees are not permitted to be involved in any financial relationship with the charity as this would be a conflict of interest.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The management committee are aware of the major strategic, business and operational risks the charity faces and have a business continuity plan which is reviewed annually.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03692353 (England and Wales)

REPORT OF THE TRUSTEES
for the year ended 31 March 2021

Registered Charity number
1074897

Registered office
22 Marlborough Road
Stoke
Coventry
West Midlands
CV2 4EP

Trustees
L Currie Treasurer
V E Williams Chair
J Wale (resigned 20.5.20)
H K Sohal Vice Chair
J M Sant (resigned 20.5.20)
K Maguire (resigned 20.5.20)
T J Raisbeck
L H M Fisher (resigned 20.5.20)
E J Stephens
R Gittins
A M MacDonald (appointed 1.11.20)
H R Barrett (appointed 31.3.21)
L E Gill (appointed 31.3.21)
A Wahidin (appointed 31.3.21)

Company Secretary
E Yates

Auditors
Luckmans Duckett Parker Limited
Chartered Accountants
Statutory Auditors
1110 Elliott Court
Herald Avenue
Coventry Business Park
Coventry
West Midlands
CV5 6UB

Bankers
Lloyds Bank PLC
30 High Street
Coventry
West Midlands
CV1 5RA

Solicitors
Band Hatton Button
25 Warwick Road
Coventry
CV1 2EZ

Advisers
Legal Clinic

Kunderts Solicitors
Penmans Solicitors

Key Management Personnel

E Yates

REPORT OF THE TRUSTEES
for the year ended 31 March 2021

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of Coventry Haven Womens Aid for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

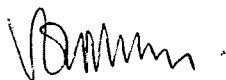
- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, Luckmans Duckett Parker Limited, have indicated their willingness to be proposed for re-appointment at the forthcoming Annual General Meeting.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 22 December 2021 and signed on its behalf by:



V E Williams - Trustee

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Opinion

We have audited the financial statements of Coventry Haven Womens Aid (the 'charitable company') for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Enquiring of management and employees, including obtaining and reviewing supporting documentation, concerning the charity's policies and procedures relating to:-

- Identifying, evaluating, and complying with laws and regulations and whether they were aware of any instances of non-compliance.
- Detecting and responding to the risks of fraud and whether they were aware of any actual, suspected, or alleged fraud and.
- The internal controls established to mitigate risk relating to fraud or non-compliance with laws and regulations.

We identified areas of law and regulation that could reasonably be expected to have a material effect on the financial statements from our general commercial and sector experience, discussions with management (as required by auditing standards) and discussed with management the policies and procedures regarding compliance with laws and regulations.

All identified laws and regulations were communicated throughout the audit team, and they remained alert to any indications of non-compliance throughout the audit.

The most significant considerations for the charitable company were as follows:-

- The Charity is subject to laws and regulations that affect the financial statements which include financial reporting legislation (namely The Companies Act 2006), taxation legislation and the Charities Act. We assessed the extent of compliance with these laws and regulations as part of our audit procedures concerning items recorded in the financial statements.
- The charity is also subject to other operational laws and regulations where the consequences of non-compliance could have material effect on the amounts or disclosures in the financial statements through imposing fines or withdrawal of funding contracts. Areas where this would have an effect include health and safety, Bribery Act 2010, employment law, data protections and child protection legislation (DBS checks for staff and volunteers).

Auditing standards limit the audit procedures to identifying non-compliance of these laws and regulations to enquiry of management and inspection of regulatory and legal correspondence, if there is any. Therefore, if a breach of operational regulations is not disclosed to us or evident from relevant correspondence, and audit will not detect the breach.

To identify risk of material misstatement due to fraud, we carried out discussions amongst the audit team to assess areas where and how fraud might occur in the financial statements and any potential indicators. The following areas were identified :-

- Management override of controls through the posting of inappropriate accounting entries or journals
- We do not believe there is a fraud risk relating the revenue recognition as the revenue is straightforward, with limited opportunity for manipulation.

We did not identify any additional fraud risks.

We tested the appropriateness of accounting journals and other adjustments made in the accounts preparation based on a risk criteria.

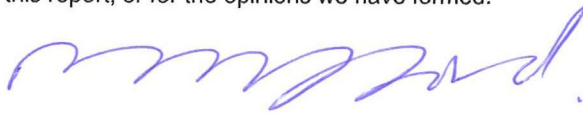
REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF COVENTRY HAVEN WOMENS AID

Owing to the inherent limitation of the audit, there is an unavoidable risk that we may not have detected some material misstatements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, the further removed non-compliance with laws and regulation is from the events and transaction reflected in the financial statement, the less likely in the inherently limited procedure required by auditing standards would identify it. In addition, as with any audit, there remained a higher risk of non-detection of fraud, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. Our audit procedures are designed to detect material misstatement. We are not responsible for preventing non-compliance or fraud and cannot be expected to detect non-compliance with all laws and regulations

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Mark Spafford (Senior Statutory Auditor)
for and on behalf of Luckmans Duckett Parker Limited
Chartered Accountants
Statutory Auditors
1110 Elliott Court
Herald Avenue
Coventry Business Park
Coventry
West Midlands
CV5 6UB

23 December 2021

COVENTRY HAVEN WOMENS AID

**STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)
for the year ended 31 March 2021**

	Notes	Unrestricted funds £	Restricted funds £	2021 Total funds £	2020 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	105,167	14,996	120,163	64,245
Charitable activities					
Support services	5	1,086,686	110,518	1,197,204	886,662
Independent Domestic Violence Advisors		71,062	-	71,062	71,062
FGM & FM/HBA		-	35,063	35,063	82,871
Multi Agency Co-ordination		-	-	-	7,007
Training Services		-	35,423	35,423	-
Other trading activities	3	2,315	5,350	7,665	140
Investment income	4	127	-	127	140
Total		1,265,357	201,350	1,466,707	1,112,127
EXPENDITURE ON					
Charitable activities					
Support services	6	1,001,829	103,417	1,105,246	941,192
Computer equipment		-	6	6	-
Independent Domestic Violence Advisors		78,788	-	78,788	70,843
FGM		-	38,489	38,489	-
FGM & FM/HBA		-	1,800	1,800	72,725
Multi Agency Co-ordination		-	-	-	38
Training Services		-	37,310	37,310	-
Total		1,080,617	181,022	1,261,639	1,084,798
NET INCOME		184,740	20,328	205,068	27,329
Transfers between funds	16	(11,151)	11,151	-	-
Net movement in funds		173,589	31,479	205,068	27,329
RECONCILIATION OF FUNDS					
Total funds brought forward		565,082	25,836	590,918	563,590
TOTAL FUNDS CARRIED FORWARD		738,671	57,315	795,986	590,919

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID (REGISTERED NUMBER: 03692353)

BALANCE SHEET
31 March 2021

	Notes	Unrestricted funds £	Restricted funds £	2021 Total funds £	2020 Total funds £
FIXED ASSETS					
Intangible assets	12	287	-	287	383
Tangible assets	13	274,945	55	275,000	272,177
		<u>275,232</u>	<u>55</u>	<u>275,287</u>	<u>272,560</u>
CURRENT ASSETS					
Debtors	14	32,615	36,619	69,234	159,268
Cash at bank and in hand		400,541	82,111	482,652	267,511
		<u>433,156</u>	<u>118,730</u>	<u>551,886</u>	<u>426,779</u>
CREDITORS					
Amounts falling due within one year	15	30,282	(61,469)	(31,187)	(108,420)
NET CURRENT ASSETS		<u>463,438</u>	<u>57,261</u>	<u>520,699</u>	<u>318,359</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>738,670</u>	<u>57,316</u>	<u>795,986</u>	<u>590,919</u>
NET ASSETS		<u>738,670</u>	<u>57,316</u>	<u>795,986</u>	<u>590,919</u>
FUNDS	16				
Unrestricted funds				738,670	565,083
Restricted funds				57,316	25,836
TOTAL FUNDS				<u>795,986</u>	<u>590,919</u>

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 22 December 2021 and were signed on its behalf by:

V E Williams - Trustee

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID

**CASH FLOW STATEMENT
for the year ended 31 March 2021**

	Notes	2021 £	2020 £
Cash flows from operating activities			
Cash generated from operations	1	223,526	(455)
Net cash provided by/(used in) operating activities		<u>223,526</u>	<u>(455)</u>
Cash flows from investing activities			
Purchase of tangible fixed assets		(8,512)	(7,974)
Interest received		127	140
Net cash used in investing activities		<u>(8,385)</u>	<u>(7,834)</u>
Change in cash and cash equivalents in the reporting period		<u>215,141</u>	<u>(8,289)</u>
Cash and cash equivalents at the beginning of the reporting period		<u>267,511</u>	<u>275,800</u>
Cash and cash equivalents at the end of the reporting period		<u><u>482,652</u></u>	<u><u>267,511</u></u>

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID

**NOTES TO THE CASH FLOW STATEMENT
for the year ended 31 March 2021**

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2021 £	2020 £
Net income for the reporting period (as per the Statement of Financial Activities)	205,068	27,329
Adjustments for:		
Depreciation charges	5,785	4,833
Interest received	(127)	(140)
Decrease/(increase) in debtors	90,034	(48,462)
(Decrease)/increase in creditors	(77,234)	15,985
Net cash provided by/(used in) operations	<u>223,526</u>	<u>(455)</u>

2. ANALYSIS OF CHANGES IN NET FUNDS

	At 1.4.20 £	Cash flow £	At 31.3.21 £
Net cash			
Cash at bank and in hand	267,511	215,141	482,652
	<u>267,511</u>	<u>215,141</u>	<u>482,652</u>
Total	<u>267,511</u>	<u>215,141</u>	<u>482,652</u>

The notes form part of these financial statements

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The financial statements have been prepared on a going concern basis. The charitable company does not have long term secured funding streams and like many other charities currently is subject to annual or two yearly funding cycles. The charity has a designated funding officer and a funding strategy which seeks to diversify funding sources and work towards generating more sustainable funding, for example by developing a training package and increasing fundraising activities. The charity has sufficient funding to be able to continue for at least 12 months from the date of approval of the balance sheet despite the uncertainty regarding future funding. The Directors expect the Charity to continue providing its services.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Allocation and apportionment of costs

Apportioned on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Freehold property	- at varying rates on cost
Improvements to property	- 10% on reducing balance
Fixtures and fittings	- 25% on reducing balance
Computer equipment	- 25% on reducing balance

Freehold property is not depreciated as it is considered that the residual value of the property, taking into account all the relevant factors will exceed the original cost of the property which is the value carried in the financial statements.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2021**

1. ACCOUNTING POLICIES - continued

Fund accounting

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Deferral of incoming resources

Income will be deferred to a future accounting period where the income specifically relates to a time period beyond the balance sheet date.

Service level agreements

Where the outcomes of a service level agreement or performance related grant have been met, the restriction on the income is released and subsequently recognised as unrestricted.

Central overhead costs

Central overhead costs as agreed in the individual project budget/contract are released to unrestricted reserves on receipt of funds.

2. DONATIONS AND LEGACIES

	2021	2020
	£	£
Donations	120,163	64,245
	<u> </u>	<u> </u>

3. OTHER TRADING ACTIVITIES

	2021	2020
	£	£
Other income	7,665	140
	<u> </u>	<u> </u>

4. INVESTMENT INCOME

	2021	2020
	£	£
Deposit account interest	127	140
	<u> </u>	<u> </u>

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2021**

5. INCOME FROM CHARITABLE ACTIVITIES

	Activity	2021 £	2020 £
Housing benefit & social care	Support services	171,098	178,823
Grants	Support services	204,985	72,583
Other rents received	Support services	12,718	12,657
Service Level Agreements	Support services	808,403	622,599
	Independent Domestic Violence		
Grants	Advisors	71,062	71,062
Grants	FGM & FM/HBA	35,063	82,871
Service Level Agreements	Multi Agency Co-ordination	-	7,007
Service Level Agreements	Training Services	35,423	-
		<u>1,338,752</u>	<u>1,047,602</u>

Grants received, included in the above, are as follows:

	2021 £	2020 £
Public Health	53,697	-
Home Office	71,062	71,062
West Midlands Police & Crime Commissioner	67,781	107,871
Smallwood Trust	11,146	17,032
Lloyds Bank Foundation	-	30,551
Heart of England	30,000	-
National Lottery Community Fund	26,944	-
	<u>260,630</u>	<u>226,516</u>

6. CHARITABLE ACTIVITIES COSTS

	Direct Costs £	Support costs (see note 7) £	Totals £
Support services	1,040,530	64,716	1,105,246
Computer equipment	-	6	6
Independent Domestic Violence			
Advisors	76,555	2,233	78,788
FGM	38,489	-	38,489
FGM & FM/HBA	1,019	781	1,800
Training Services	31,383	5,927	37,310
	<u>1,187,976</u>	<u>73,663</u>	<u>1,261,639</u>

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2021**

7. SUPPORT COSTS

	Management £	Governance costs £	Totals £
Support services	58,160	6,556	64,716
Computer equipment	6	-	6
Independent Domestic Violence Advisors	2,233	-	2,233
FGM & FM/HBA	781	-	781
Training Services	5,927	-	5,927
	<u>67,107</u>	<u>6,556</u>	<u>73,663</u>

8. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2021 £	2020 £
The auditing of accounts of any associate of the charity	5,056	4,800
Other non-audit services	1,500	1,500
Depreciation - owned assets	5,689	4,707
Computer software amortisation	96	128
	<u>12,340</u>	<u>11,135</u>

9. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

10. STAFF COSTS

	2021 £	2020 £
Wages and salaries	626,651	522,726
Social security costs	45,982	42,289
Other pension costs	13,615	12,607
	<u>686,248</u>	<u>577,622</u>

The average monthly number of employees during the year was as follows:

	2021	2020
Charitable activities	25	21
Administration	2	2
	<u>27</u>	<u>23</u>

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2021

10. STAFF COSTS - continued

The number of employees whose employee benefits (excluding employer pension costs) exceeded £60,000 was:

	2021	2020
£60,001 - £70,000	<u>1</u>	<u>-</u>

Total trustee and key management personnel remuneration benefits totalled £60,761 (2020: £58,538).

11. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	64,141	104	64,245
Charitable activities			
Support services	768,144	118,518	886,662
Independent Domestic Violence Advisors	71,062	-	71,062
FGM & FM/HBA	47,808	35,063	82,871
Multi Agency Co-ordination	7,007	-	7,007
Other trading activities	140	-	140
Investment income	140	-	140
Total	<u>958,442</u>	<u>153,685</u>	<u>1,112,127</u>
EXPENDITURE ON			
Charitable activities			
Support services	777,087	164,105	941,192
Independent Domestic Violence Advisors	70,843	-	70,843
FGM & FM/HBA	35,132	37,593	72,725
Multi Agency Co-ordination	38	-	38
Total	<u>883,100</u>	<u>201,698</u>	<u>1,084,798</u>
NET INCOME/(EXPENDITURE)	<u>75,342</u>	<u>(48,013)</u>	<u>27,329</u>
Transfers between funds	<u>(12,792)</u>	<u>12,792</u>	<u>-</u>
Net movement in funds	62,550	(35,221)	27,329
RECONCILIATION OF FUNDS			
Total funds brought forward	502,535	61,055	563,590
TOTAL FUNDS CARRIED FORWARD	<u><u>565,085</u></u>	<u><u>25,834</u></u>	<u><u>590,919</u></u>

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2021

12. INTANGIBLE FIXED ASSETS

	Computer software £
COST	
At 1 April 2020 and 31 March 2021	4,039
AMORTISATION	
At 1 April 2020	3,656
Charge for year	96
At 31 March 2021	3,752
NET BOOK VALUE	
At 31 March 2021	287
At 31 March 2020	383

13. TANGIBLE FIXED ASSETS

	Freehold property £	Improvements to property £	Fixtures and fittings £	Computer equipment £	Totals £
COST					
At 1 April 2020	257,303	5,306	113,123	34,795	410,527
Additions	-	-	421	8,091	8,512
At 31 March 2021	257,303	5,306	113,544	42,886	419,039
DEPRECIATION					
At 1 April 2020	-	4,049	108,993	25,308	138,350
Charge for year	-	125	1,166	4,398	5,689
At 31 March 2021	-	4,174	110,159	29,706	144,039
NET BOOK VALUE					
At 31 March 2021	257,303	1,132	3,385	13,180	275,000
At 31 March 2020	257,303	1,257	4,130	9,487	272,177

14. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021	2020
	£	£
Trade debtors	5,871	74,489
Other debtors	-	73,968
Accrued income	58,897	5,947
Prepayments	4,466	4,864
	69,234	159,268

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2021

15. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021	2020
	£	£
Trade creditors	9,159	7,414
Social security and other taxes	12,615	11,138
Other creditors	2,475	73,968
Accruals and deferred income	6,938	15,900
	<u>31,187</u>	<u>108,420</u>

During the year, £nil (2020 £8,962) was deferred to later periods with the permission of the grant provider.

16. MOVEMENT IN FUNDS

	At 1.4.20	Net movement in funds	Transfers between funds	At 31.3.21
	£	£	£	£
Unrestricted funds				
General fund	305,082	184,739	(11,151)	478,670
Premises Fund	260,000	-	-	260,000
	<u>565,082</u>	<u>184,739</u>	<u>(11,151)</u>	<u>738,670</u>
Restricted funds				
Donation for House Equip - Computers	13	(6)	-	7
Donation for House maintenance	75	(27)	-	48
FGM	-	(5,228)	5,228	-
PCC - Victims Fund - Integrated				
Support Service	63	(5,986)	5,923	-
Smallwood Trust	8,961	-	-	8,961
IRIS Advocate Educator	-	8,195	-	8,195
Tampon Tax Fund	16,724	18,463	-	35,187
LiveChat	-	4,918	-	4,918
	<u>25,836</u>	<u>20,329</u>	<u>11,151</u>	<u>57,316</u>
TOTAL FUNDS	<u>590,918</u>	<u>205,068</u>	<u>-</u>	<u>795,986</u>

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2021

16. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	1,265,357	(1,080,618)	184,739
Restricted funds			
Donation for House Equip - Computers	-	(6)	(6)
Donation for House maintenance	-	(27)	(27)
FGM	35,061	(40,289)	(5,228)
PCC - Victims Fund - Integrated			
Support Service	15,416	(21,402)	(5,986)
IRIS Advocate Educator	85,284	(77,089)	8,195
Tampon Tax Fund	55,773	(37,310)	18,463
LiveChat	9,816	(4,898)	4,918
	<u>201,350</u>	<u>(181,021)</u>	<u>20,329</u>
TOTAL FUNDS	<u>1,466,707</u>	<u>(1,261,639)</u>	<u>205,068</u>

Comparatives for movement in funds

	At 1.4.19 £	Net movement in funds £	Transfers between funds £	At 31.3.20 £
Unrestricted funds				
General fund	242,535	75,340	(12,792)	305,083
Premises Fund	260,000	-	-	260,000
	<u>502,535</u>	<u>75,340</u>	<u>(12,792)</u>	<u>565,083</u>
Restricted funds				
Donation for House Equip - Computers	13	-	-	13
Donation for House maintenance	75	-	-	75
FGM	-	(2,529)	2,529	-
PCC - Victims Fund - Integrated				
Support Service	1,429	(1,366)	-	63
Smallwood Trust	8,907	54	-	8,961
IRIS Advocate Educator	631	(10,894)	10,263	-
Tampon Tax Fund	50,000	(33,276)	-	16,724
	<u>61,055</u>	<u>(48,011)</u>	<u>12,792</u>	<u>25,836</u>
TOTAL FUNDS	<u>563,590</u>	<u>27,329</u>	<u>-</u>	<u>590,919</u>

COVENTRY HAVEN WOMENS AID

NOTES TO THE FINANCIAL STATEMENTS - continued for the year ended 31 March 2021

16. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	958,442	(883,102)	75,340
Restricted funds			
FGM	35,063	(37,592)	(2,529)
PCC - Victims Fund - Integrated			
Support Service	25,000	(26,366)	(1,366)
Smallwood Trust	17,032	(16,978)	54
IRIS Advocate Educator	45,934	(56,828)	(10,894)
Tampon Tax Fund	105	(33,381)	(33,276)
Lloyds Bank Foundation	30,551	(30,551)	-
	<u>153,685</u>	<u>(201,696)</u>	<u>(48,011)</u>
TOTAL FUNDS	<u>1,112,127</u>	<u>(1,084,798)</u>	<u>27,329</u>

New premises were purchased in 2018, providing a base for business functions, community team, meetings and training.

Donations for House equipment and maintenance were grants for specific capital items that are being depreciated over their estimated useful life.

The Police and Crime Commissioner's Independent Domestic Violence Advisor (IDVA) fund is to cover the employment and support costs of the 2 post holders.

FGM (Female Genital Mutilation) is a Public Health funded project to deliver awareness raising and specialist training to individual's groups and professionals in Coventry. Public Health funding ceased in June 2017. The Police and Crime Commissioner has funded a specialist FGM support service since.

ISS is the women's support service that runs parallel to the West Midlands Police and Crime Commissioners perpetrator programme.

Smallwood Trust is funding a partnership programme of work around improving economic outcomes for women using our services.

IRIS Advocate Educator funding has been provided by th CCG/Public Health to train GPs and improve referrals into service.

Tampon Tax fund has been provided to enable a closed survivor/thriver support group to be set up and supported by a facilitator.

LiveChat fund has been provided to enable an online LiveChat option to be added to the services offering.

Transfers between funds

During the year, there were transfers totalling £11,151 relating to completion of outcomes on service level agreements.

COVENTRY HAVEN WOMENS AID

**NOTES TO THE FINANCIAL STATEMENTS - continued
for the year ended 31 March 2021**

17. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2021.