

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

England & Wales · Charity number 1071955

Details

Status Registered

Legal form Other

Registered 1998-10-13

Register [View on the Charity Commission register](#)

Contact

Address Bosnia & Herzegovina Centre
99 Curzon Street
Derby
DE1 1LN

Phone 01332294436

Email bihcommderby@hotmail.com

Website www.bosniancentre.org

Activities

Objects: THE RELIEF OF POVERTY, SICKNESS AND DISTRESS ARISING THERE FROM OF THE REFUGEES AND OTHER FROM THE FORMER YUGOSLAVIA, REGARDLESS OF THEIR ETHNIC ORIGIN, BACKGROUND AND RELIGION, NOW RESIDING IN EAST MIDLANDS.

Activities: Advice, signposting, in office translating, immigration advice Level 1, advice on training, benefits, housing. Pre-school activities, Outreach work to no mobile Roma and elderly/disabled Bosnian in needs, Supplementary schools, cultural, social gathering. Inter community work and bridge building Serbian, Albanian, Croatian, Bosnian, "One stop shop" support Ethnic Comm. Groups in East Midlands.

Classification

- **How:** Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information, Other Charitable Activities
- **What:** General Charitable Purposes, Education/training, Disability, The Prevention Or Relief Of Poverty, Other Charitable Purposes
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Defined Groups

Geography

- **Area of benefit:** EAST MIDLANDS
- Derby City
- Derbyshire
- Leicester City
- Nottingham City

Finances

Period end	Income	Expenditure	Assets	Employees
2025-08-31	£281,173	£237,669	-	-
2024-08-31	£281,599	£243,724	-	-
2023-08-31	£181,427	£187,048	-	-
2022-08-31	£182,553	£192,034	-	-
2021-08-31	£121,403	£119,537	-	-

Trustees

Name	Role	Appointed
Mirza Ghounem	Chair	2022-12-09
Ahmed Gopo		2025-12-11
Ahmet Halaba		2022-12-09
Aida Rajic		2025-12-11
Berna Djinaj		2025-12-11
HAJRIJA HALILOVIC		2019-12-14
Mersad Porovic		2023-12-15
Mualja Karahasani		2017-12-15
Muhamed Siranovic		
Ramiz Zahirovic		2025-12-11
Sanjin Hamza		2023-12-15
Zoran Rajic		2022-12-09

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

England & Wales - Charity number 1071955

Accounts



2024/25

ANNUAL REPORT

30 Years of Making a Difference Together

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DE1 1LN



www.bosniancentre.org



[bosnian_centre_derby](https://www.instagram.com/bosnian_centre_derby)



[Bosnian Centre Derby](https://www.facebook.com/BosnianCentreDerby)

ABOUT US | COMMITTEE 2024/25

The Derby Bosnia-Herzegovina Community Association has been a place of support, belonging, and community since 1995. Formed during the Bosnian war to help refugees rebuild their lives in the UK, the Association became a registered charity in 1998 and opened its Centre in 2001. Since then, it has grown into a welcoming hub for people from Bosnia, the wider former Yugoslavia, and refugees and asylum seekers from around the world.

Working closely with the Derby Refugee Forum and local partners, we provide practical support that helps people settle and thrive. Our services include food parcels, clothing, English language classes, help with travel documents, medical appointments, interpreting, and guidance into work or training. Thanks to our volunteers—many of whom were once supported by the Centre—we are able to offer advice in Bosnian, Serbian, Croatian, Arabic, Farsi, Kurdish, Urdu, Punjabi, and other languages, helping remove barriers and ensuring everyone feels understood and supported.

As we approach our 30th anniversary in 2025, we remain grateful to our volunteers, partners, and supporters. Their dedication allows us to continue welcoming new arrivals and strengthening community connections.

Our Management Committee, elected at the AGM in December 2024, brings together a diverse range of experience and professional skills. Meeting regularly throughout the year, the committee works to strengthen governance, improve policies, and guide the strategic direction of the Organisation.

Current Committee Members 2024/25:

- **Mualja Karahasani** - Project Manager at Refugee Action
- **Zoran Rajic** - Head of Complex Cyber Security Solutions; MEng (Hons) Electronics & Telecommunications Engineering
- **Sanjin Hamza** - Area Sales Manager; Marketing, Advertising & PR degree; CIM Postgraduate Diploma
- **Hajrija Halilovic** - Retired Social Worker; Adviser at Derby Refugee Forum
- **Mirza Ghounem** - Electromechanical Service Engineer in automation and robotics
- **Mersad Porovic** - Qualified Accountant at GTT Communications
- **Ahmet Halaba** - Lead Engineer at Fischer Farms
- **Muhamed Siranovic** - Degree in Mining; experienced treasurer for DBHCA and Bosnia UK Network

Together, the committee's skills, commitment, and lived experience ensure our Organisation continues to grow, adapt, and serve the communities that rely on us.



CHAIR SUMMARY

Dear all,

It has been yet another successful year behind us - a year that also marks the 30th anniversary since the formation of the Bosnia and Herzegovina Community Association in Derby and our continued support for the community.

All of this has only been possible thanks to the incredible dedication and kindness of our volunteers and staff members.

Without your hard work, commitment, and compassion, none of this would have been achievable.



Your efforts have not gone unnoticed - this year, our organisation was nominated for The King's Award in the Volunteering sector.

Although we were not selected as final award recipients, reaching the final stage of this highly prestigious recognition is an achievement in itself, and something we should all be extremely proud of. Thank you once again to every one of you for your continued effort and contribution.

This year, we achieved the following:

- Welcomed 11,994 visitors to the Bosnian Centre.
- Together with our partner DRAC, through the Caring for Refugees project, we delivered 3,294 advice sessions, equating to 3,703 hours of support.
 - (DBHCA: 1,170 sessions | DRAC: 2,124 sessions)
- The most common reasons for visits included:
 - Benefits (754 visits)
 - Housing (510 visits)
 - Homelessness (403 visits)
 - E-visa Support (223 visits)
 - And many others.
- Conducted 220 outreach visits supporting 105 individuals.
- Delivered 421 immigration advice sessions to 131 people through our IAA-accredited services.

We would also like to express our sincere gratitude to our funders and partners:

The National Lottery – Caring for Refugees (partner: Derby Refugee Forum)

Tudor Trust – Health Without Borders (partners: Sahakra & Hadhari Project)

UK Shared Prosperity Fund – Career Compass (partner: Artcore)

The Baring Foundation – The Untold Stories (partners: Artcore & Sahakra)

Energy Saving Trust – Warmer Derby & Derbyshire 4 (partners: Marches Energy Agency, Citizens Advice Mid Mercia, Shropshire Supports Refugees)

Derbyshire Community Health Services NHS Foundation Trust – Safe Space Sexual Health Initiative

UK Research and Innovation – Connecting Solidarities (partner: University of Derby)

Thank you all for your continued support, hard work, and compassion. Together, we have made a real difference - and we look forward to building on this success in the years ahead.

With gratitude,

Mirza Ghounem
Chair
Derby Bosnia Herzegovina
Community Association

DERBY REFUGEE FORUM | OUR NETWORK PARTNER

CHAIR SUMMARY

Derby Refugee Forum has continued to go from strength to strength over the past year, providing individual advice sessions, education, well-being workshops and community events. There is a growing demand for services with 2,124 one-to-one advice sessions taking place for 811 individuals. This is an increase of 71 over the previous year. Our staff and volunteers have worked tirelessly to ensure that everyone who seeks help is supported with empathy, understanding, and practical solutions to their challenges.



Asylum seekers are largely from Sudan, Iran, Eritrea and Iraq. They often arrive with limited or no English, but joining our classes soon begin to learn and are able to integrate into the community. There were 206 education classes last year, and the feedback has been overwhelmingly positive.

Many participants have gone on to find volunteering opportunities, employment, or further education, demonstrating how powerful access to learning can be. These classes not only build language skills but also help individuals gain confidence and a sense of belonging in their new environment.

Derby Refugee Forum has hosted 28 workshops, including eye tests, hate crime awareness and prevention, financial literacy, art, CV writing, health and housing support. Gardening sessions have resulted in the beautiful flower boxes you will have seen around the centre. These activities have provided opportunities for social connection, creativity, and improved well-being, especially for those who might otherwise feel isolated.

Fun was had by all who attended the Eid and Christmas parties, Halloween event, trip to Morley church with a walk and lunch, and to Derby County, to name but a few. These community gatherings continue to bring people together, fostering friendships and mutual respect among individuals from diverse backgrounds. They remind us of the importance of celebration, joy and shared experiences in helping people heal and thrive.

A huge thank you must be sent to all our volunteers and workers at DRF, without whom none of this would be possible.

There have been changes in our staffing this year. Ruth Long left to take up another job. She gave eight years of great service, building up the activities and links with other organisations as volunteer co-ordinator and leader, to make it the successful place we have.

The baton of leadership was taken up by Selma Todorovac in February, and she is doing amazing work, too. We were also sorry to lose the services of Caroline Pulfrey, who became the friendly face at the reception. We have successfully recruited Mojgan and Alisha and look forward to working closely with them over the next years.

We would also like to thank Nedzad and Ferid, and all at the Bosnia Herzegovina Centre for their unfailing support of DRF. Our shared funding bids, especially the National Lottery, have enabled us to continue our work, along with your generosity in sharing the community centre itself.

The refugees are incredibly grateful. They have stated, 'They (DRAC) respect us and treat us as family.' Also, 'If Drac stop providing help, where will we go and who will help us?'

Long may we continue our partnership to enable these things to happen.

Joan Stannard
Chairperson and Volunteer Advisor
Derby Refugee Forum

CARING FOR REFUGEES

In its first year, the Caring for Refugees Project has delivered vital support to refugees, asylum seekers, and vulnerable migrants in Derby, combining practical assistance with education, wellbeing, and community integration. Between 1 September 2024 and 31 August 2025, the Derby Bosnia-Herzegovina Community Association and our project partner, Derby Refugee Forum, provided 3,294 advice sessions to 1,023 unique beneficiaries, helping people navigate complex welfare, housing, and immigration systems. Our IAA-regulated adviser alone delivered 421 sessions to 131 clients, completing applications for settlement, travel documents, naturalisation, and fee waivers, reducing stress, preventing delays, and safeguarding legal status.



Homelessness emerged as a significant challenge this year. With limited housing and an increase in positive immigration decisions, some clients were left without accommodation. In response, we partnered with a local housing agency and distributed 126 emergency sleeping bags to those in urgent need, ensuring safety and dignity while awaiting permanent housing.

Education and skills development have been central to the project. Participants attended maths, ESOL, ICT, and vocational courses, including food hygiene and SIA security training, building confidence, independence, and employability. Career support workshops, job fairs, and employer partnerships helped clients explore realistic employment pathways. Wellbeing initiatives, including haircuts, massage therapy, creative arts, theatre visits, gardening, and community trips, promoted mental health, social connection, and inclusion. School engagement projects allowed children and clients to interact through art, music, and cultural activities, fostering understanding and empathy.

The Bosnia & Herzegovina Centre continues to be a focal point for refugees and asylum seekers, providing a welcoming space where individuals can access advice, education, social activities, and practical support. Over the year, the Centre recorded more than 12,000 attendances across various programs and activities, highlighting its central role in the community. The food bank also remained a vital lifeline, supporting 68 individuals across 146 visits, alongside distributing £3,270 in vouchers for food, clothing, and household items.

Volunteers, many of whom are themselves refugees, played a key role in delivering services and strengthening community cohesion.

Year 1 has taught us the importance of flexibility, strong volunteer engagement, partnership working, and culturally sensitive support. Lessons learned, such as managing staff turnover, adapting services to urgent needs, and responding to high demand for immigration and housing advice, will guide our future planning.

Looking ahead, we plan to expand volunteer involvement, increase outreach visits, train additional IAA advisers, and continue providing ESOL, skills, and vocational programs. By combining practical support with empowerment and community engagement, the project enables refugees and asylum seekers to live with dignity, develop skills, access essential services, and integrate more fully into Derby's community.

We would like to extend our sincere thanks to The National Lottery for their generous funding, which has made this project possible. Their support has enabled us to provide practical assistance, educational opportunities, wellbeing initiatives, and community engagement to hundreds of refugees, asylum seekers, and vulnerable migrants in Derby. The impact of their funding is felt every day in the lives of those we support, helping people live with dignity, access essential services, build skills, and integrate into the community.

Nedžad Salkic
Executive Operations Manager

BOSNIAN SUPPLEMENTARY SCHOOL

SATURDAY CHILDREN'S ACTIVITIES 2024-2025

This year, the Saturday Children's Activities ran for three hours each week, with 18 regular participants attending 36 sessions. Activities included educational games, discussion groups, films, homework support, cultural activities, and dance, providing children with a rich combination of learning, creativity, and social engagement.

A highlight of the year was the annual Bosnian Saturday Activities Gathering, hosted by DBHCA at Alestree Woodlands School. The event attracted over 400 attendees from Bosnian communities across the country, offering children the opportunity to showcase their skills, connect with peers, and celebrate their culture. Interest in the program has continued to grow, with new children signing up throughout the year. Following the success of the annual gathering, over 20 children are expected to participate from September 2025, demonstrating the program's increasing reach and impact.



Through these activities, the Supplementary School continues to be a valuable space for educational support, cultural enrichment, and community building, helping children develop confidence, maintain their heritage, and strengthen connections within the wider Bosnian community in the UK.

OUTREACH WORK

In the first year of the *Caring for Refugees* project, we provided 220 outreach visits, and we offered vital support to 105 individuals. These visits played a key role in helping vulnerable refugees and migrants navigate complex systems, access essential services, and improve their overall wellbeing.

Out of the total visits, 144 were delivered to former Yugoslavian clients, whilst 76 visits were carried out as part of the Warmer Derby and Derbyshire project, which helped us support refugees from diverse backgrounds, including Sudan, Iran, Eritrea, Syria, Afghanistan, and other countries affected by conflict.

Each visit lasted an average of 2 hours, totalling 445 hours of dedicated support throughout the year.

Breakdown of Outreach Support Provided:

- 77 individuals were supported with benefits-related issues, including form completion, appeals, and navigating changes to entitlement.

- 47 people received interpreting support in various professional settings such as GP surgeries, hospitals, and Job Centres.
- 47 individuals were assisted with contacting GPs to register, arrange appointments, or follow up on medical concerns.
- 19 people were supported with E-visa applications and related digital access needs.
- 13 individuals received help with bills and utilities, ensuring they could manage essential household costs.
- 12 people were supported with housing issues, including homelessness prevention and communication with local authorities.
- Other visits addressed a range of additional needs, from emotional wellbeing support to accessing education and community activities.

Outreach workers continued to reach the most vulnerable service users from Former Yugoslavia, particularly elderly and isolated, or newly arrived refugees, whilst helping them overcome barriers, reduce isolation, and improve quality of life.

HEALTH WITHOUT BORDERS

The four-year Health Without Borders initiative, delivered in collaboration with Sahara (serving the South Asian community) and Hadhari (serving the Afro-Caribbean community), set out to reduce health inequalities, improve health knowledge, and empower marginalised communities across Derby and Nottingham.

Over the course of the project, fifteen Community Health Educators (CHEs) were trained and supported across the three organisations. Their multilingual skills - including Bosnian, Urdu, Farsi, Arabic, Kurdish Sorani, Punjabi, and Afro-Caribbean languages - enabled them to reach diverse groups effectively.

Through workshops, awareness sessions, and one-to-one outreach, more than a thousand people were directly supported, helping individuals gain confidence in accessing NHS services, managing health conditions, and addressing sensitive issues such as mental and sexual health.

The programme also strengthened cross-community connections, bringing together Bosnian, South Asian, and Afro-Caribbean communities to share knowledge and build mutual understanding. Practical training in First Aid, Dementia Awareness, and Mental Health equipped participants with essential, life-saving skills.

Although the funding has now ended, the project's legacy remains strong. It created a dedicated network of Health Educators, established lasting partnerships with organisations such as SV2 and local health providers, and reinforced DBHCA's role as a trusted community health hub.

Looking ahead, we will continue supporting vulnerable people, promoting vaccination awareness, and providing culturally sensitive health education for asylum seekers, refugees, and the wider community - ensuring the progress made continues to grow.

CAREER COMPASS

This year in March we completed the UKSPF project which was highly successful in meeting and in some areas exceeding its main objectives. A total of 50 participants were enrolled, reflecting strong community interest in improving language, skills, and employment opportunities.

8 participants successfully secured employment, including 1 who became self-employed, while others achieved valuable vocational qualifications. 4 participants obtained their SIA Security Industry Authority badges, and several completed a Food Hygiene course, providing practical credentials for entry into the workforce.

The ESOL for Employability class was particularly impactful. Participation grew steadily throughout the year, and learners made remarkable progress—from speaking minimal English to confidently forming sentences and communicating effectively. The tutor tailored lessons to individual needs, combining language

learning with employability skills and real-world practice, which greatly enhanced confidence and social integration.

Personalised one-to-one sessions also played a key role, helping participants improve their CVs, prepare job applications, and strengthen interview skills. Collaboration with the National Careers Service provided valuable insights into further employment support and career development opportunities.

Overall, the project had a positive impact on the community. It has not only improved individuals' employability but also enabled participants to integrate more confidently into society, overcome language barriers, and engage more actively in everyday life. The project has strengthened community cohesion, empowered participants to become more independent, and demonstrated the lasting benefits of targeted, community-based support. Its success highlights the importance of accessible, inclusive initiatives that promote both personal growth and social inclusion.

THE UNTOLD STORIES

In March 2025, we celebrated the launch of the Untold Stories Exhibition at Artcore Gallery, where we marked the conclusion of our two-year partnership project with Artcore and Sahahra, supported by The Baring Foundation. The exhibition showed the powerful and deeply personal artwork created by service users across all three organisations, which shared experiences that are often left untold.

Since its launch in February 2023 at the Bosnia & Herzegovina Centre, Untold Stories has provided a safe and creative space for refugees, asylum seekers, and members of Derby's Bosnian and South Asian communities to express themselves through art. Over two years, participants took part in regular workshops led by artists including Chris Wright, Kathryn Borg, Neil Rowley, and Jon Legge. These sessions became a space for connection, healing, and self-expression, and they enabled participants to tell their stories through painting, photography, and craft.

Many of our service users come from countries such as Afghanistan, Sudan, Eritrea, Syria, Ethiopia, Iran, and Iraq, and they carry memories of hardship and displacement.

Through art, they found new ways to communicate emotions and experiences that are difficult to put into words. As trust grew, so did confidence and a sense of belonging.

For DBHCA, Untold Stories was more than an art project. It was about rebuilding hope, celebrating resilience, and demonstrating the power of creativity to bring people together.



ENERGY ADVICE WITH COMMUNITY CONNECTORS

The Energy Advice with Community Connectors project began in February 2025 as a continuation of Warmer Derby & Derbyshire project and will run until February 2027. It supports residents across Derby and Derbyshire to reduce energy costs, improve home safety, and increase awareness of carbon monoxide (CO) risks.

In the first quarter, we focused on setting up the project, including designing posters and sourcing stock for Warm Packs and CO alarms. Despite being in the preparation stage, we provided one-to-one advice to 35 service users. The second quarter focused on outreach, with 34 home visits delivering Warm Packs, CO alarms, and vouchers. Households received practical guidance to reduce damp and energy use, leading to estimated annual bill savings of £9,240 and financial gains of £6,305 through benefits and debt support. In the third quarter, we

completed more outreach visits and introduced monthly Q&A sessions, distributing energy-saving items and providing education on CO safety. Across the first three quarters, the project delivered 45 home visits and 119 face-to-face advice sessions, achieving estimated annual savings exceeding £10,000.



CONNECTING SOLIDARITIES

The Connecting Solidarities project is a community-based research initiative exploring refugee-led solidarity and the ways in which refugee communities support each other, build networks, and contribute to wider society. The project is led by the University of Derby, with the Derby Bosnia-Herzegovina Community Association (DBHCA) as a key project partner, and is generously funded by the AHRC Curiosity Award.

The project was officially launched in June 2025, with a well-attended event bringing together community members, partners, and stakeholders. Guests enjoyed traditional Bosnian food, reflecting the cultural heritage at the heart of the project and creating a welcoming space for discussion and networking.

A mapping workshop was held with DBHCA staff in July to identify key community networks and areas of focus for the research. This workshop informed the next phase of the project, which involved interviews with participants identified as key community members, starting in August.

These interviews are helping to capture first-

hand experiences of refugee solidarity and document the role of DBHCA as a hub for community-building.

Through community archiving, social mapping, and engagement with participants, the project aims to document the 30-year history of DBHCA, strengthen local networks, and showcase the contributions of refugee communities in Derby. By combining academic research with community knowledge, Connecting Solidarities ensures that the voices and experiences of refugees are at the centre of the project, challenging stereotypes and celebrating acts of solidarity and mutual support.



SAFE SPACE SEXUAL HEALTH INITIATIVE

We launched the Safe Space Sexual Health Initiative at the DBHCA after completing several NHS-led training programmes for Sexual Health Champions. The project promotes sexual health education, awareness, and overall wellbeing among refugees, asylum seekers, and migrants in Derby. It provides a safe and inclusive space where people can openly discuss sensitive topics such as sexual health, consent, gender identity, and relationships.

Through regular workshops, one-to-one sessions, and community outreach, the project supports participants in understanding sexual health, including STI prevention, HIV awareness, and information on PrEP and PEP. In collaboration with Charles, monthly visits from the NHS mobile health van provide free testing for HIV, gonorrhoea, chlamydia, and syphilis. Promotion is ongoing through posters, noticeboards, and free condom dispensers (C-Scheme) throughout the centre, alongside

updates on our website, social media channels, and regular email newsletters. Participants are also guided on how to order free home testing kits and access multilingual information online. The project's growing impact is reflected in personal stories of individuals who overcome fear, gain confidence, and take active steps to protect their health.



EVENTS AND WORKSHOPS

SATURDAY CHILDREN'S ACTIVITIES 2024-2025

In June 2025, the Derby Bosnia-Herzegovina Community Association (DBHCA) hosted another unforgettable gathering at Alestree Woodlands School, welcoming children, parents, and teachers from Bosnian supplementary schools in London, Birmingham, Coventry, and Hertfordshire.

It was a day filled with joy, emotion, and pride. The children delighted everyone with songs, poetry recitals, folklore performances, and creative work, highlighting the importance of preserving the Bosnian language, culture, and identity, no matter where we live.

The event featured speeches from distinguished guests, including Mirza Ghounem, Chair of DBHCA; Zaim Pašić, Chair of the BiH UK Network; Elizabeth Fothergill CBE, Lord Lieutenant of Derbyshire; Ajit Atwal, Mayor of Derby; Samra Koričić Mujkić, First Secretary of the BiH Embassy in London and Coordinator for Supplementary Schools; and Waqar Azmi OBE, friend of the community and advocate for intercultural dialogue. Their warm, inspiring messages left a strong impression on all attendees.

We are especially grateful to Samra Koričić Mujkić, who presented our association with a beautiful painting she created to mark our 30th anniversary. This gift holds deep emotional value and occupies a special place in our space and hearts. The program was confidently and charmingly hosted by Adna Bjelobrić and Aldijana Pobrić in Bosnian, and Sana and Sara Akram in English, all four are former students of the Derby supplementary school. We are proud of their dedication and achievements!

We extend our thanks to all participating schools, teachers for their hard work, parents for their support, and everyone who came to celebrate our children. Special gratitude goes to our volunteers, whose tireless efforts ensured the event ran flawlessly - without them, it would not have been possible.

Together, we once again demonstrated the power of community, collaboration, and shared purpose. Proud, grateful, and motivated, we look forward to continuing this journey.



EVENTS AND WORKSHOPS

SREBRENICA FLAG RAISING CEREMONY

In July 2025, the DBHCA organised a Srebrenica memorial flag raising outside Derby City Council. The flag, a symbol of remembrance, solidarity, and the collective promise that “Never Again” means never again for everyone, was raised jointly by Mayor Ajit Atwal and Nedzad Salkic, Operations Manager at the Bosnia & Herzegovina Centre. DBHCA would like to thank Derby City Council for providing the opportunity to host this important commemoration. The flag remained flying for several days, serving as a visible reminder of the 8,372 lives lost in the Srebrenica genocide and a symbol of resilience, hope, and our ongoing commitment to remembrance.



ANNUAL GENERAL MEETING 2024

On 20th December 2024, the Derby Bosnia-Herzegovina Community Association held its Annual General Meeting, celebrating what has been our most successful year to date. The event reflected on a year of remarkable progress, including the delivery of multiple impactful projects, the securing of new and diversified funding, and the strengthening of partnerships and collaborations.

We extend our heartfelt thanks to our dedicated committee, hardworking staff, and passionate volunteers whose ongoing commitment and enthusiasm made these achievements possible.



SREBRENICA MEMORIAL DAY – 30 YEARS ON

In July 2025, the Derby Bosnia-Herzegovina Community Association hosted the Srebrenica Memorial Day at the Bosnia & Herzegovina Centre, Derby, marking 30 years since the genocide in Srebrenica.

The event comprised a moving programme of reflections, poetry readings, personal testimonies, and prayers, honouring the victims and reinforcing the importance of remembrance, solidarity, and resilience. The day concluded with a flower-laying ceremony at the memorial monument, paying tribute to the 8,372 lives lost. The commemoration was attended by dignitaries and community leaders, highlighting the significance of remembering Srebrenica and educating the wider community about the consequences of hatred, and the ongoing commitment to peace, justice, and unity.

Through this event, DBHCA continues to foster community cohesion, cultural awareness, and intergenerational remembrance, ensuring that Srebrenica is never forgotten.



EVENTS AND WORKSHOPS

WHITE ARMBAND DAY COMMEMORATION

In May 2025, the Bosnia & Herzegovina Centre, Derby, hosted a White Armband Day commemoration, marked by the students of the supplementary school and their parents. Members of the community and friends gathered to honour the innocent civilians of Prijedor, remembering 31 May 1992, when the non-Serb population was ordered to wear white armbands and display white sheets on their homes—symbols of discrimination, persecution, and atrocity.

The event emphasised the importance of remembering the past, paying respect to the victims, and educating new generations to ensure that such injustice never happens again.



HOLOCAUST MEMORIAL DAY – HONOURING THE VICTIMS OF THE BOSNIAN WAR

On 27 January 2025, the Bosnia & Herzegovina Centre, Derby, hosted its traditional Holocaust Memorial Day event, focusing on honouring the victims of the Bosnian War. Community members came together to remember the innocent lives lost and to reaffirm our collective commitment to never forget.

The commemoration provided an important space for reflection, education, and solidarity, ensuring that the lessons of history continue to inform our work for peace, justice, and human rights.



NEW YEAR CELEBRATIONS – SUPPLEMENTARY SCHOOL

In December 2024, the Derby Bosnia-Herzegovina Community Association organised a festive New Year party for the children of the supplementary school. During the event, 25 New Year presents were distributed to the children. The celebration featured entertainment and fun activities, with a highlight of the day being the arrival of Santa Claus.

Special thanks were extended to the staff who kindly prepared the presents and to all those who helped make the event possible. The day brought joy and excitement to the children, strengthened community bonds, and created cherished memories, with everyone looking forward to future gatherings in 2025.





REFLECTING ON THE 30 YEARS

1995 - 2012



Bosnian community shows off its culture



AN open day was staged by Derby's Bosnian community to raise public awareness about their culture and homeland. The event was at the St James' Centre, Malcolm Street, on Friday.

It was organised by Derby Bosnia Herzegovina Community Association which represents more than 350 Bosnians living in Derby.

Visitors were able to sample traditional foods and music and to see the Bosnian national costume and dances.

The event was opened by Mayor of Derby Councillor John Fuller, who stressed the importance of raising awareness about Bosnians in the city.

Pictured are Nottingham Bosnian Community Dance Group members (front) Sarabela Isic (back row) Admina Isic, Fahira Hasedzic, Albijana Becirevic and Admela Isic.

● Bosnians in Derby are hoping to raise funds to set up a community support system involving advocacy and interpreting.



REFLECTING ON THE 30 YEARS

2013



2016



2017

2018



2019



REFLECTING ON THE 30 YEARS

2020

2021



2022



2023



REFLECTING ON THE 30 YEARS

2024



2025



REMEMBERING JANET & ANNE

In 2024, we were deeply saddened by the loss of two much-loved volunteers whose dedication, kindness, and commitment shaped the heart of the Derby Refugee Forum and Bosnian Centre. Both Janet Fuller and Anne Wigley gave many years of their lives to supporting others, and embodied the compassion and community spirit that define our organisations.

Janet Fuller (Volunteer, 2014–2024)

Janet joined Derby Refugee Forum in 2014 and quickly became one of our most dedicated volunteers. Over more than a decade of service, she gave countless hours of her time and brought warmth, empathy, and care to everything she did. Janet touched many lives, always going above and beyond to make people feel supported and valued.

In November, we gathered to celebrate Janet’s life and her extraordinary contribution. The day was filled with music, speeches, and shared memories of her generosity and humour. To honour her, we planted a rose named Dear Janet and tulips called Janet, kindly gifted by the British Red Cross Derby. In keeping with her love for Derby County, guests embraced a black-and-white theme and took home packets of Forget-Me-Not seeds to plant in remembrance of both Janet and Anne.



Anne Wigley (Volunteer, 2010–2024)

Anne began volunteering with DRF in 2010 and was known for her strong will, deep compassion, and clear sense of purpose. She was driven by a sincere desire to help others and brought strength, determination, and heart to everything she did. Anne made a lasting difference in the lives of many and played an important role in shaping the ethos of care and inclusion that continues within our organisation today.

To honour Anne, we planted a Hebe named Lady Ann, a living tribute to her spirit and the love she shared so freely with others.



We remember Janet and Anne not only for their years of service, but for the humanity, friendship, and love they brought into our shared mission. They will be dearly missed, but their legacy will continue to bloom within the Derby Refugee Forum and Bosnian Centre community.



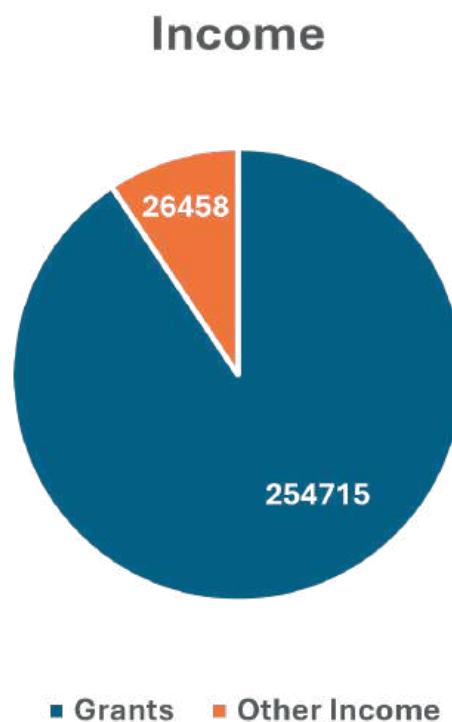
FINANCES

INCOME OVERVIEW

During the financial year ending 31 August 2025, the organisation generated a total income of £281,173. Of this amount, £254,715 (over 90%) came through a range of grants that enabled us to continue delivering vital programmes and expanding support for our communities. The remaining £26,458 was raised through other fundraising activities.

This represents another successful year of securing the resources needed to meet growing demand for our services. We are deeply grateful to all our funders, donors, partners, and supporters whose commitment makes our work possible. Their continued trust in our mission has allowed us to strengthen existing projects and invest in new initiatives that promote inclusion, empowerment, and community wellbeing.

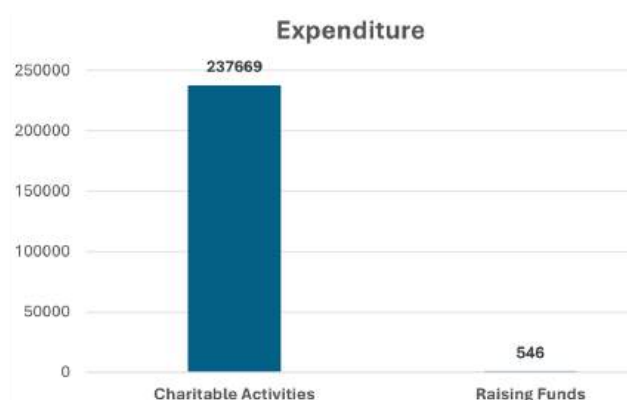
As the accompanying pie chart illustrates, grant funding remains our core income stream, while diversified fundraising continues to play an important role in sustaining and growing our work. We look forward to building on this success in the year ahead.



EXPENDITURE OVERVIEW

Total expenditure for the financial year was £238,215, with £237,669 invested directly in charitable activities. Just £546 was spent on fundraising costs, meaning that virtually all of our resources continued to support frontline services and community programmes.

As in previous years, the majority of our spending went towards staffing, which accounted for approximately 68% of total expenditure. This reflects the people-focused nature of our work and the importance of having a skilled, dedicated team to deliver advice, education, outreach, and community support.



Overall, expenditure was £6,000 lower than the previous year, demonstrating strong financial management and our ongoing commitment to directing funds where they create the greatest impact. The accompanying chart provides a breakdown of how resources were allocated throughout the year.

IMPACT REPORT

 **11,994**
Visitors

 **3,294**
Advice Sessions

 **220**
Outreach Visits to Former Yugoslavia individuals

 **421**
IAA Immigration Advice Sessions


 **102**
Referrals

 **1,069**
Followers on Social Media Platforms

 **7**
Funders

 **8**
Partnerships


 **44**
Debt-Related Sessions

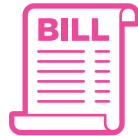
 **145**
Gas and Electricity-Related Sessions

 **£3,270**
Worth of Vouchers Distributed for Food, Clothing and Household Items

 **87**
Interpreting Sessions

 **754**
Benefit-Related Sessions

 **579**
Individuals Supported with Form-Filling

 **135**
Sessions for Bills/Utilities Issues

 **454**
Housing-Related Sessions

 **126**
Emergency Sleeping Bags Distributed

 **332**
Sessions Related to Homelessness

Our Mission and Vision

Our mission is to provide support and confidential service to alleviate the effects of poverty, sickness and distress of refugees from the Former Yugoslavia and the rest of the world, regardless of their ethnic origin and background. We believe that all refugees have the right to live in a just and equal society. We aim to achieve this by providing information, support, training and educational opportunities for all of them.

Aims and Objectives

- to provide practical and social support to all refugees.
- to provide advice services, support and reliable information.
- to elevate the effects of poverty and distress on refugees.
- to equally provide independent and impartial advice and support refugees and asylum seekers, who are on benefits or low income, disabled, elderly and vulnerable, residing in East Midlands.
- further development of the BH Community Centre as a "One Stop Shop" place, as an efficient service for refugees and asylum seekers from all over the world.

We would like to express our gratitude to:

- **Derby Refugee Forum**
- **Our Staff and Volunteers**
- **Embassy of Bosnia and Herzegovina in London**
- **Statutory or voluntary organisations we have been working with during 2024-2025**

A special thank you goes to our funders:

**The National Lottery,
Tudor Trust,
UK Shared Prosperity Fund
The Baring Foundation,
Energy Saving Trust,
Derbyshire Community Health
Services NHS Foundation Trust,
and
UK Research and Innovation**

Your support keeps our organisation progressing and allows us to help countless of people in need of our services. Thank you for understanding our vision behind each project.

With the help of our funders, we as an organisation have extended the range of services we provide, and we hope to continue to do so in the future.



Derby City Council



Contact Us

The Derby Bosnia-Herzegovina Community Association is a charity registered organisation. Registered number in England and Wales is 1071955.

Bosnia & Herzegovina Centre
99 Curzon Street
Derby
DE1 1LN

t: +44 (0)1332 294 436
e: info@bosniancentre.org
w: www.bosniancentre.org

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

FINANCIAL STATEMENTS

FOR

31 AUGUST 2025

Charity Number 1071955

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

FINANCIAL STATEMENTS

YEAR ENDED 31 AUGUST 2025

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Independent examiner's report	7
Statement of financial activities	8
Balance Sheet	9
Notes to the financial statements	10-17

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

MEMBERS OF THE BOARD AND PROFESSIONAL ADVISORS

The Board of Trustees

Mirza Ghounem (Chair)
Sanjin Hlamza (Vice Chair)
Zoran Rajic (Treasurer)
Mualja Karahasani
Hajrija Hallovic
Mersad Porovic
Ahmet Halaba
Muhammed Siranovic
Midhat Kapetanovic

Chief Executive Officer

Nedžad Salkić

Registered office

99 Curzon Street
Derby
DE1 1LN

Independent Examiner

Derby Community Accountancy Service
Babington Lodge
128 Green Lane
Derby
DE1 1RY

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

TRUSTEES' ANNUAL REPORT

YEAR ENDED 31st AUGUST 2025

OBJECTIVES AND ACTIVITIES

Advice, signposting, in office translating, immigration advice Level 1, advice on training, benefits, housing. Pre-school activities, Outreach work to no mobile Roma and elderly/disabled Bosnian in needs, Supplementary schools, cultural, social gathering. Inter community work and bridge building Serbian, Albanian, Croatian, Bosnian, "One stop shop" support Ethnic Comm. Groups in East Midlands.

SUMMARY OF THE MAIN ACTIVITIES UNDERTAKEN FOR THE PUBLIC BENEFIT IN RELATION TO THESE OBJECTS

In planning our activities for the year we kept in mind the Charity Commission's guidance on public benefit at our trustees meetings.

ACHIEVEMENTS AND PERFORMANCE

Over the past year, the Derby Bosnia Herzegovina Community Association has continued to provide vital support to refugees, asylum seekers, and migrant communities across Derby and Derbyshire. Through a range of funded projects and community partnerships, we have helped individuals improve their health, wellbeing, employability, and social inclusion while promoting cultural understanding and solidarity.

1. Career Compass (UKSPF Funded)

Our *Career Compass* project, funded through the UK Shared Prosperity Fund, has provided tailored employability support to refugees and migrants facing barriers to work. Activities included one-to-one career advice, CV preparation, interview coaching, and ESOL for employability sessions.

- 50 participants engaged in classes and workshops.
- 8 people moved into employment, and further 7 people into volunteering roles.
- 11 people ended up with a vocational qualification.
- Participants reported increased self-confidence and better understanding of the UK job market.

This project has made a significant difference for individuals re-entering work after long-term absence and for those seeking to transfer skills gained abroad into meaningful employment in the UK.

2. Health Without Borders (Tudor Trust Funded)

Our *Health Without Borders* project, supported by the Tudor Trust, has continued to bridge gaps in healthcare access for refugees and asylum seekers. We have provided advocacy, translation, and culturally sensitive guidance to help people register with GPs, access dental care, and understand their health rights.

- Regular outreach to vulnerable groups, including Roma and Bosnian elderly communities.
- Workshops delivered on mental health, end-of-life care, and navigating NHS services.
- Reduction in isolation through group sessions and community health events.

This project remains a cornerstone of our approach to health equality.

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

TRUSTEES' ANNUAL REPORT

YEAR ENDED 31st AUGUST 2025

3. Caring for Refugees (National Lottery Funded)

Our *Caring for Refugees* project, funded by The National Lottery Community Fund, continues to provide vital welfare, housing, and integration support to asylum seekers and refugees in Derby and Derbyshire. The project focuses on helping families settle safely, access essential services, and build independent lives.

Key activities and outcomes included:

- Assistance with Universal Credit, benefits, and housing applications.
- Help with school placements, free school meals, bus passes, and uniforms for children.
- Delivery of English, ICT, and employability workshops to build skills and confidence.
- Organisation of family activities, cultural events, and outings to reduce isolation and promote social inclusion.
- Trained volunteers with lived experience supported others through advocacy and interpreting.

The project has made a lasting difference for many families — helping parents gain confidence to find work, children settle successfully into schools, and individuals become active members of the community.

4. Warmer Derby and Derbyshire (Energy Saving Trust Funded)

Through the *Warmer Derby and Derbyshire* partnership, we have delivered energy advice and practical assistance to low-income households, including refugees and asylum seekers living in energy-inefficient homes.

- Provided home energy assessments and advice on cost-saving measures.
- Distributed energy-saving kits and connected clients to available grants and schemes.
- Helped households reduce energy costs and improve living conditions.

The project contributes directly to tackling fuel poverty and promoting environmental sustainability across our community.

5. Sexual Health Project (NHS Derbyshire Funded)

Our *Sexual Health and Wellbeing* project, funded by NHS Derbyshire, has addressed a sensitive but vital area of public health among refugee and migrant groups, many of whom come from cultures where sex education is limited or taboo.

- Delivered monthly awareness sessions on sexual health, contraception, consent, and healthy relationships.
- Provided confidential advice and referrals to local clinics.
- Trained a Sexual Health Lead who completed the RSPH Level 2 Understanding Health Improvement course to ensure the project is led with professionalism and empathy.

The project has successfully opened conversations around sexual health and helped improve access to services in a culturally appropriate way.

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

TRUSTEES' ANNUAL REPORT

YEAR ENDED 31st AUGUST 2025

6. Connecting Solidarities – Research Project with the University of Derby

We have also taken part in a community-based research collaboration with the University of Derby called *Connecting Solidarities*. The project explores the 30-year history of the Derby Bosnia-Herzegovina Association and its role in refugee-led community building.

- Co-produced research highlighting refugee-led solidarity and social integration.
- Contributed to the development of a public exhibition and archive celebrating the contribution of the Bosnian community to Derby's civic life.
This partnership has strengthened our links with academia and showcased the value of community knowledge in shaping more inclusive futures.

7. The Untold Stories (Baring Foundation Funded)

The Untold Stories project, funded by the Baring Foundation and delivered in partnership with Artcore, provided a creative platform for refugees and migrants to share their lived experiences through art, storytelling, and exhibitions. The project encouraged participants to express their personal journeys of displacement and resilience, helping to challenge stereotypes and promote understanding within the wider community. It also strengthened collaboration between cultural and community sectors, ensuring that refugee voices are represented and celebrated in Derby's artistic landscape.

Summary and Impact

Across all projects, our work has reached hundreds of individuals and families in Derby and Derbyshire. The combination of health, employment, welfare, and cultural initiatives has created a holistic network of support that empowers people to lead independent, fulfilling lives.

Our achievements this year reflect the dedication of our staff, volunteers, and community partners. We continue to operate as a non-profit, IAA Level 1 accredited organisation, providing free immigration advice and practical support to those most in need.

Together, these initiatives demonstrate the ongoing commitment of the Derby Bosnia-Herzegovina Association to promoting inclusion, dignity, and opportunity for all.

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

TRUSTEES' ANNUAL REPORT

YEAR ENDED 31st AUGUST 2025

Acknowledgement of Management Committee

The successes of the Derby Bosnia-Herzegovina Association over the past year would not have been possible without the commitment, expertise, and guidance of our Management Committee. We are grateful for their dedication, which has ensured the smooth running of our projects and the continued support of our communities.

The committee members who served during this year are:

1. **Mirza Ghounem (Chair)** – Electromechanical Service Engineer at a leading automation and robotics manufacturer.
2. **Sanjin Hamza (Vice Chair)** – Area Sales Manager, degree in Marketing, Advertising, and Public Relations, and Chartered Institute of Marketing postgraduate diploma.
3. **Zoran Rajic (Treasurer)** – Head of Complex Cyber Security Solutions for multinational companies, Meng (Hons) in Electronics and Telecommunications Engineering.
4. **Mualja Karahasani** – Project Manager at Refugee Action.
5. **Haira Halilovic** – Retired social worker, currently volunteering as an adviser at Derby Refugee Forum.
6. **Mersad Porovic** – Qualified accountant working for GTT Communications.
7. **Ahmet Halaba** – Lead engineer at Nestle.
8. **Muhamed Siranovic** – Degree in Mining with extensive experience as Treasurer for DBHCA and the Bosnia UK Network.
9. **Midhat Kapetanovic** – Founding member and honorary committee member, providing wisdom and historical context from 30 years of service (sadly passed away during the year).

Their expertise, time, and commitment have been invaluable in shaping the success and impact of our work.

STRUCTURE , GOVERNANCE AND MANAGEMENT

Governing document

The Derby Bosnia Hercegovina Community Association operates from 99 Curzon Street, Derby, Derbyshire which is the registered office and the principal address of the charity. The Derby Bosnia Hercegovina Community Association is a Registered Charity (No. 1071955). The date of its registration was 16th August 1998 as amended on 25th June 2005.

Trustee selection methods

A skills audit has been undertaken to discover those skills which are required by the trustee body. Efforts are made to recruit trustees who meet the skill requirement.

Risk management policy

The trustees examine the major risks that the charity faces each financial year when preparing and updating the strategic plan. The charity has developed systems to monitor and control these risks to mitigate any impact that they may have on the charity in the future.

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

TRUSTEES' ANNUAL REPORT

YEAR ENDED 31st AUGUST 2025

FINANCIAL ACTIVITIES AND RESULTS

RESERVES

The Association aims to build up reserves to cover 6 months operating costs in the event of a drop in income. Unrestricted Reserves held as at 31st August 2025 were £124,809

Independent Examiner

Mark Newey of Derby Community Accountancy Service and will be in office as independent examiner for the ensuing year.

Registered office
99 Cuzon Street
Derby
DE1 1LN

Signed on behalf of the trustees

Mirza Ghounem
Chair

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES

YEAR ENDED 31st AUGUST 2025

Independent Examiner's Report to the Trustees of The Derby Bosnia Hercegovina Community Association

I report on the accounts of the company for the year ended 31 August 2025 which are set out on pages 8 to 17.

Respective responsibilities of the trustees and examiner

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Mark Newey ACMA
Derby Community Accountancy Service
Babington Lodge
128 Green Lane
Derby
DE1 1RY

Date

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

STATEMENT OF FINANCIAL ACTIVITY

YEAR ENDED 31st AUGUST 2025

	Note	Unrestricted Funds £	Restricted Funds £	Total Funds Year to 31 Aug 2025 £	Total Funds Year to 31 Aug 2024 £
Income from:					
Generated funds					
Donations	3	-	-	-	-
Grants	4	-	254,715	254,715	278,211
Other income	6	26,458	-	26,458	28,459
Investment income	5	-	-	-	-
Total incoming resources		<u>26,458</u>	<u>254,715</u>	<u>281,173</u>	<u>306,670</u>
<u>Expenditure on:</u>					
Raising funds		-	546	546	2,100
Charitable activities		13,490	223,633	237,123	241,624
Total resources expended	7	<u>13,490</u>	<u>224,179</u>	<u>237,669</u>	<u>243,724</u>
Net incoming/(outgoing) resources before transfers		12,968	30,536	43,504	62,946
Transfer between funds		(16,905)	16,905	-	-
Net incoming/(outgoing) resources for the year		(3,937)	47,441	43,504	62,946
Balances brought forward		428,746	14,049	442,795	379,849
Balances carried forward		<u>424,809</u>	<u>61,490</u>	<u>486,299</u>	<u>442,795</u>

The charity has no recognised gains or losses other than the results for the year as set out above.

All of the activities of the charity are classed as continuing.

The notes on pages 10 to 17 form part of these financial statements.

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

BALANCE SHEET

31 AUGUST 2025

		2025		2024	
	Note	£	£	£	£
Fixed assets					
Tangible assets	11	300,000		300,000	
Current assets					
Debtors	12	-		25,071	
Cash at bank and in hand		186,299		117,724	
		186,299		142,795	
Creditors: amounts falling due within one year	13	-		-	
Net current assets			186,299		142,795
Creditors: amounts falling due after one year	14		-		-
Total assets less current liabilities			186,299		142,795
Net assets			486,299		442,795
Funds					
Restricted	15		61,490		14,049
Unrestricted	15		424,809		428,746
TOTAL FUNDS			486,299		442,795

The financial statements were approved by the members of the committee on the and signed on their behalf by:

Mirza Ghounem
Chair

Date:

The notes on pages 10 to 17 form part of these financial statements.

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 AUGUST 2025

1. Accounting policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

Charity information

The Derby Bosnia Hercegovina Community Association is a registered charity. The charity's registered office is 99 Curzon Street, Derby, DE1 1LN. At the end of the year there were 9 Trustees.

1.1 Accounting convention

These accounts have been prepared in accordance with FRS 102, "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102"), "Accounting and Reporting by Charities" the Statement of Recommended Practice for charities applying FRS 102, the Companies Act 2006 and UK Generally Accepted Accounting Practice as it applies from 1 January 2015. The charity is a Public Benefit Entity as defined by FRS 102.

The accounts are prepared in Sterling which is the functional currency of the charity. Monetary amounts in these financial statements to the nearest £.

The accounts have been prepared on historical cost convention apart from freehold property that is carried at market value. The principal accounting policies adopted are set out below.

These are accounts for the year ended 31 August 2025 are the first accounts Derby Bosnia Hercegovina Community Association prepared in accordance with FRS 102, The Financial Reporting Standard applicable in the UK and Republic of Ireland.

1.2 Going concern

At the time of approving the accounts, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the accounts.

1.3 Charitable Funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Designated funds are unrestricted funds earmarked by the trustees for particular purposes.

Restricted funds are subjected to restrictions on their expenditure imposed by the donor or through the terms of an appeal.

1.4 Incoming resources

All incoming resources are included in the SOFA when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy. Gifts in kind have been included at market value of gifts received and in assets acquired. No amounts are included in the financial statements for services donated by volunteers.

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 AUGUST 2025

1.5 Resources expended

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs relating to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with use of the resources. Fund-raising costs are those incurred in seeking voluntary contributions and do not include the costs of disseminating information in the support of the charitable activities.

1.6 Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discounts offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

1.7 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.8 Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

1.9 Financial instruments

The charity has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Taxation

The charity is exempt from tax on income and gains falling with section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION
NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 AUGUST 2025

1.12 Depreciation

Individual fixed assets costing £1,000 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a reducing balance basis as follows:-

Asset category	Annual rate
Equipment	20%
Buildings	0%

2. Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimated and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

3. Donations

	Unrestricted Funds	Restricted Funds	Total Funds Year to 31 Aug 2025	Year to 31 Aug 2024
	£	£	£	£
Donations from individuals	-	-	-	-
	-	-	-	-
	<u> </u>	<u> </u>	<u> </u>	<u> </u>

4. Grants receivable

	Unrestricted Funds	Restricted Funds	Total Funds Year to 31 August 2025	Year to 31 August 2024
	£	£	£	£
National Lottery Community Fund	-	141,571	141,571	96,184
The Tudor Trust	-	40,000	40,000	40,000
Energy Redress	-	42,584	42,584	35,505
Art Core	-	4,144	4,144	2,272
CAF - Sexual Health	-	4,938	4,938	-
NHS	-	-	-	4,780
UK SPF	-	20,562	20,562	73,202
Connecting Solidarities	-	916	916	-
TNL Cost of Living	-	-	-	22,902
SANA Project	-	-	-	3,366
	<u> </u>	<u> </u>	<u> </u>	<u> </u>
	-	254,715	254,715	278,211
	<u> </u>	<u> </u>	<u> </u>	<u> </u>

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION
NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 AUGUST 2025

5. Interest receivable

	Year to 31 August 2025 £	Year to 31 August 2024 £
Bank interest receivable	-	-

6. Sundry Income

	Year to 31 August 2025 £	Year to 31 August 2024 £
Invoiced income	5,830	7,219
Fundraising & Miscellaneous	20,288	20,840
Subscriptions	340	400
	26,458	28,459

7. Total resources expended

	Total Funds Year to 31 Aug 2025 £	Total Funds Year to 31 Aug 2024 £
Staff costs	161,717	148,525
Travel expenses	1,808	8,856
Training	704	1,840
Telephone	1,336	1,311
Fees	33,933	31,459
Postage and stationery	2,756	3,112
Maintenance	10,371	5,682
Office Equipment	1,294	2,318
Insurance and tax	3,724	3,346
Electricity, gas, water	6,472	6,323
Sundries	13,008	28,852
Publicity and promotion	546	2,100
	237,669	243,724

Expenditure on charitable activities was £237,123 (2024: £241,624) of which £223,633 was restricted (2024: £232,260)

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION
NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 AUGUST 2025

8. Net (expenditure)/income

Net (expenditure)/income for the year is stated after charging/(crediting):

	2025	2024
	£	£
Independent Examiner's Fees	520	490
Depreciation	-	-

9. Trustees and key management personnel

During the year trustees did not receive remuneration

The key management personnel of the charity consist of the trustees, the Chief Executive Officer and other members of the senior management team.

10. Employees

The average monthly number of persons employed during the year was

	Year to 31 August 2025	Year to 31 August 2024
	No	No
Direct Charitable Staff	7	6
Administration	-	-
	<u>7</u>	<u>6</u>

Employment costs

	Year to 31 Aug 2025	Year to 31 Aug 2024
	£	£
Salary costs	146,630	138,652
Employers National Insurance	6,878	5,168
Pension costs	8,209	4,705
	<u>161,717</u>	<u>148,525</u>

No employee earned more than £60,000 per annum.

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION
NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 AUGUST 2025

11. Tangible fixed assets

	Equipment	Building	Total
	£	£	£
Cost			
At 31 August 2024	-	300,000	300,000
Additions	-	-	-
Disposals	-	-	-
	<hr/>	<hr/>	<hr/>
At 31 August 2025	-	300,000	300,000
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>
Depreciation			
At 31 August 2024	-	-	-
Depreciation on Disposal	-	-	-
Charge for the year	-	-	-
	<hr/>	<hr/>	<hr/>
At 31 August 2025	-	-	-
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>
Net book value			
At 31 August 2025	-	300,000	300,000
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>
At 31 August 2024	-	300,000	300,000
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

12. Debtors

	2025	2024
	£	£
UK SPF Project	-	25,071
	<hr/>	<hr/>
	-	25,071
	<hr/> <hr/>	<hr/> <hr/>

13. Creditors: Amounts falling due within one year

	2025	2024
	£	£
Sundry	-	-
	<hr/>	<hr/>
	-	-
	<hr/> <hr/>	<hr/> <hr/>

14. Creditors: Amounts falling due after one year

	2025	2024
	£	£
Sundry	-	-
	<hr/>	<hr/>
	-	-
	<hr/> <hr/>	<hr/> <hr/>

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION
NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 AUGUST 2025

15. Statement of funds

	At 1 Sept 2024	Incoming £	Outgoing £	Transfers £	At 31 Aug 2025 £
General reserve	428,746	26,458	(13,490)	(16,905)	424,809
Total unrestricted funds	428,746	26,458	(13,490)	(16,905)	424,809
National Lottery Community Fund	-	141,571	(131,575)	16,905	26,901
The Tudor Trust Fund	2,000	40,000	(42,000)	-	-
Energy Redress	(592)	42,584	(19,070)	-	22,922
Art Core	1,426	4,144	-	-	5,570
NHS	2,947	4,938	(2,621)	-	5,264
UK SPF Project	8,268	20,562	(28,815)	-	15
Connecting Solidarities	-	916	(98)	-	818
Total restricted funds	14,049	254,715	(224,179)	16,905	61,490
Total funds	442,795	281,173	(237,669)	-	486,299

Restricted Funds

The National Lottery Community Fund was spent on to providing vital welfare, housing, and integration support to asylum seekers and refugees in Derby and Derbyshire.

The Tudor Trust Fund, Our *Health Without Borders* project, supported by the Tudor Trust, has continued to bridge gaps in healthcare access for refugees and asylum seekers. We have provided advocacy, translation, and culturally sensitive guidance to help people register with GPs, access dental care, and understand their health rights.

Energy Redress delivered energy advice and practical assistance to low-income households, including refugees and asylum seekers living in energy-inefficient homes.

Art Core *The Untold Stories* project, funded by the Baring Foundation and delivered in partnership with Artcore, provided a creative platform for refugees and migrants to share their lived experiences through art, storytelling, and exhibitions.

NHS Sexual Health and Wellbeing project, funded by NHS Derbyshire, has addressed a sensitive but vital area of public health among refugee and migrant groups, many of whom come from cultures where sex education is limited or taboo.

UK SPF Project *Career Compass* project, funded through the UK Shared Prosperity Fund, has provided tailored employability support to refugees and migrants facing barriers to work. Activities included one-to-one career advice, CV preparation, interview coaching, and ESOL for employability sessions.

The Connecting Solidarities project explores the 30-year history of the Derby Bosnia-Herzegovina Association and its role in refugee-led community building.

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION
NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 AUGUST 2025

15. Analysis of net assets

	Tangible fixed assets less associated loan	Other net assets	Total
	£	£	£
Unrestricted Funds	300,000	124,809	424,809
Restricted Funds			
National Lottery Community Fund	-	26,901	26,901
Energy Redress	-	22,922	22,922
Art Core	-	5,570	5,570
NHS	-	5,264	5,264
UK SPF Project	-	15	15
Connecting Solidarities	-	818	818
	300,000	186,299	486,299
	300,000	186,299	486,299

16. Related party transactions

The charity had no related party transactions that required disclosure.

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES

YEAR ENDED 31st AUGUST 2025

Independent Examiner's Report to the Trustees of The Derby Bosnia Hercegovina Community Association

I report on the accounts of the company for the year ended 31 August 2025 which are set out on pages 8 to 17.

Respective responsibilities of the trustees and examiner

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

M. Newey

26/11/2025

Mark Newey ACMA
Derby Community Accountancy Service
Babington Lodge
128 Green Lane
Derby
DE1 1RY

Date

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

England & Wales - Charity number 1071955

Accounts



ANNUAL REPORT



 01332 294 436

 info@bosniancentre.org

 **Bosnia & Herzegovina Centre**
99 Curzon Street, Derby
DE1 1LN

2023 / 2024

ABOUT US

Established in 1995, The Derby Bosnia-Herzegovina Community Association stands as a testament to the power of compassion, community, and the commitment to assisting those in need. Our journey began with a profound understanding of the challenges faced by refugees from Bosnia and Herzegovina who sought solace on the shores of the United Kingdom during the challenging 1990s. Formally recognised as a charitable organisation in 1998, our Centre became a symbol of unity and support when officially opened in 2001. Serving as a communal hub for Bosnians and others from ex-Yugoslavia, our doors opened wide to those who sought support during their transition to a new life.

At the heart of our mission is the commitment to assist every asylum seeker and refugee who reaches out for our support. In collaboration with the Derby Refugee Forum, we have cultivated a diverse list of services tailored to address the unique needs of those entrusted to our care. Our offerings include the provision of essential resources such as food parcels and clothing, English language classes, preparation for the theory driving test, support with travel document applications, arrangement of

various appointments, and invaluable insights into career opportunities. In recognising the importance of effective communication, we proudly offer interpreting services facilitated by dedicated volunteers who, having integrated into the community with our support, continue to make a difference.

One distinctive aspect that sets us apart is our commitment to linguistic inclusivity. As the sole Centre of its kind, we provide advice and services not only in Bosnian, Serbian, and Croatian languages but also in Arabic, Farsi, Kurdish, Urdu, Punjabi, and a range of other languages. This commitment reflects our belief in the strength of diversity and our dedication to ensuring that no one is left unheard.

As we reflect on our journey, we extend our deep gratitude to our supporters, volunteers, and the community. Together, we continue to change lives and embody the spirit of compassion that defines The Derby Bosnia-Herzegovina Community Association.



COMMITTEE 2023/24

Committee Report

The Committee of the Derby Bosnia Herzegovina Community Association, composed of twelve dedicated members, represents a diverse mix of ages, experiences, and professional backgrounds. With an average age of 42 and a range from 21 to 87, our committee benefits from both seasoned professionals and emerging talents. The committee's gender balance, with seven men and five women, ensures a variety of perspectives in our decision-making processes. Notably, each member brings lived experience related to our work, deeply aligning with the organization's mission and values.

The current committee members were elected during the most recent Annual General Meeting in December 2023, which welcomed three new members: Sanjin Hamza, Mersad Porovic, and Adna Bjelobrvic. These additions brought fresh ideas and innovation to the organization. Long-time member Ahmo Salkic stepped down to allow for newer voices, while Midhat Kapetanovic, a founding member unable to attend future meetings due to health reasons, was honoured as an honorary committee member.

Mirza Ghounem was re-elected as Chair, Ivan Mihanovic as Vice Chair, and Zoran Rajic continued as Treasurer. In April, however, Ivan stepped down from his role and committee position due to relocation, with Sanjin Hamza stepping in as Vice Chair. Adna also stepped down in October, resulting in a current total of ten committee members.

The committee held four meetings throughout the year with a consistent attendance of seven members per meeting, ensuring a quorum for effective decision-making. The team comprises professionals from various fields, including project management, cybersecurity, healthcare, law, sales, social work, engineering, and finance, providing valuable expertise across multiple domains.

We would like to extend our sincere gratitude to all committee members for their dedication and hard work over the past year. Their commitment and energy have been instrumental in advancing our mission and driving the success of our organization. Thank you for your invaluable contributions.

Our current Management Committee comprises of the following professionals:

1. **Mualja Karahasani**, Project Manager at Refugee Action.
2. **Zoran Rajic**, Head of Complex Cyber Security Solutions for large multinational companies. Meng (Hons) in Electronics and Telecommunications Engineering.
3. **Alma Pasic**, a Registered Nurse at the University Hospital of Derby and Burton.
4. **Adna Bjelobrvic**, Law student at De Montfort University and a recent legal intern at Duncan Lewis Solicitors.
5. **Sanjin Hamza**, an Area Sales Manager with a degree in marketing, advertising, and public relations. Also has a chartered institute of Marketing post graduate diploma.
6. **Haira Halilovic**, a retired social worker currently volunteering as an adviser at Derby Refugee Forum.
7. **Mirza Ghounem**, an Electromechanical Service Engineer working for a leading manufacturer of automation and robotics systems.
8. **Mersad Porovic**, a qualified accountant working for GTT Communications.
9. **Ahmet Halaba**, lead engineer at Fischer Farms.
10. **Ivan Mihanovic**, self-employed Mechanical Engineer who runs his own car repairs garage.
11. **Muhamed Siranovic**, degree in mining and extensive experience as a treasurer for DBHCA and Bosnia UK Network.
12. **Midhat Kapetanovic**, a founding member of DBHCA and honorary committee member, provides wisdom and historical context from his 29 years of service.

CHAIR SUMMARY

As the Chair of the Derby Bosnia Herzegovina Community Association I am pleased to reflect on another year of dedication and growth, as we continue to provide crucial support to those most in need. Over the past year, we've made great strides in assisting refugees, asylum seekers, and vulnerable individuals within the community, helping them navigate difficult circumstances through direct services, outreach, and partnerships.



A highlight of the year has been our ability to reach 12,709 visitors to the Bosnian Centre, offering a safe and supportive environment for those seeking help. Our flagship project, Refugees Support Refugees Plus, delivered in collaboration with DRAC, resulted in 3,361 advice sessions—1,133 through the DBHCA and 2,228 through DRAC. These sessions provided much-needed assistance in a wide range of areas, addressing critical issues such as benefits (781 visits), immigration (692 visits), housing (625 visits), and homelessness (419 visits), among many others.

Our outreach efforts have also expanded, with 291 visits to elderly individuals from the former Yugoslavia, as well as those with mobility issues and mental health challenges. Additionally, 116 outreach sessions were extended to individuals of other ethnicities and nationalities, reflecting our commitment to inclusivity and support for all. Through our services, 130 referrals were made to various organizations, ensuring our beneficiaries have access to the specialized help they need.

Immigration support remains one of our core services, and this year we had 671 attendances, out of which 202 were Level 1 OISC Immigration Advice sessions. This work continues to be essential for the many individuals and families facing uncertainty in their immigration status.

None of these achievements would have been possible without the tireless dedication of our volunteers. Their passion, time, and commitment have been the backbone of our operations. Whether assisting with advice sessions, outreach, or day-to-day support at the Bosnian Centre, they have gone above and

beyond to make a real difference in the lives of those we serve. We extend our heartfelt thanks to each and every volunteer for their invaluable contributions.

Our achievements this year would also not have been possible without the generous support of our funders. We extend our sincere thanks to The National Lottery Community Fund for their support of the Refugees Support Refugees Plus project, as well as to The Tudor Trust (for Health Without Borders), Derby City Council and the UK Government (for Empowerment for Employment and Career Compass), Energy Saving Trust (for Warmer Derby and Derbyshire 3), The Baring Foundation (for The Untold Stories), Community Action Fund (for Breaking Barriers to Sexual Wellness), and The National Lottery Cost of Living Fund (for Thriving on a Tight Budget).

I would also like to highlight our ongoing partnerships with Derby Refugee Forum, Sahahra, Artcore, Marches Energy Agency, Citizens Advice Mid Mercia, and our new partners, Hadhari Project and Derby City Council. These collaborations have been vital in extending our reach and enhancing the services we provide to the community.

As we look ahead, our commitment to supporting vulnerable individuals remains unwavering. We will continue to adapt and grow, ensuring that we meet the changing needs of our community and offer a lifeline to those who need it most.

Mirza Ghounem
Chair

DERBY REFUGEE FORUM | OUR NETWORK PARTNER

CHAIR SUMMARY

Derby Refugee Forum has had a really busy and successful year. They have supported 740 individual service users and their families with 2124 face to face sessions for advice. This is the core of our work and it is an essential service for these people. Derby is supporting a huge number of asylum seekers and refugees in housing, hostels and hotels. We are also seeing many street homeless as there continues to be a huge shortage of places available to live once clients get leave to remain and are forced to leave their asylum accommodation. This year I have ordered over 100 sleeping bags and others have been donated to give out to those who have no place to rest their head at night.



The Bosnia Herzegovina Centre has become a social hub where these people can come for fun events, to learn English and maths, to take part in workshops giving information about health issues, housing, British law, create outdoor planters etc. Forty six different nationalities gather together sharing ideas, problems, chatter and supporting each other. It is a delight to be part of that group of people. Drinks and food are always available and it is a warm space where people can relax and meet others. We are lucky to have our workers and volunteers who are so welcoming and make these wonderful things happen.

Our National Lottery Community Fund projects have been really successful over the five year period. This year there have been many activities based around healthcare. We have worked with Richmond Fellowship who provided mental health workshops, Red Cross who taught emergency first aid, the sexual health team and Royal Derby Hospital. We register many clients each year with GPs and dentists.

Workshops have been popular again with 58 sessions for 665 attendees. Parties for Eid, Christmas and visits to Derby County have been particularly enjoyed.

None of the work that we do at Derby Refugee Forum would be possible without the dedication and commitment of our volunteers and staff.

This year 44 volunteers have given their time to our work.

This year we were devastated by the sudden death of Janet Fuller, one of long standing, most knowledgeable and dedicated volunteers. She is missed so much. Also missed will be Anne Wigley a volunteer with us for about 12 years until her health failed.

We are very grateful to those who have made donations of money, food, clothing and household items to assist those in need. We are delighted that a further Lottery bid means that we can work together for another five years.

Without the Bosnia Herzegovina Association our work would not be possible. Their shared funding bids, generosity in providing space in their beautiful centre, and their encouragement for the work we do for so many vulnerable people, is amazing. I wish you too could hear the heartfelt thanks we receive from so many of our clients.

Joan Stannard
Chairperson and Volunteer Advisor
Derby Refugee Forum

REFUGEES SUPPORT REFUGEES PLUS

In the fifth and final year of the Refugees Support Refugees Plus project, a collaborative partnership between the Derby Bosnia Herzegovina Community Association and Derby Refugee Forum, we have had a profound impact by prioritising early intervention, community engagement, and strong partnerships. Through a proactive approach, we have prevented crises related to housing and financial instability, as demonstrated by 291 outreach visits and 3,361 advice sessions.



Our Level 1 immigration support eliminated financial barriers to essential Home Office applications, accelerating access to services and enhancing stability for individuals and families in need.

The active involvement of volunteers and community members has been central to our success. Volunteers have established connections with schools, churches, and local groups, expanding access to resources and support. They've provided crucial feedback on community needs, helping us tailor our services effectively.

Over 1,600 individuals benefited from our support this year, with more than 12,126 visits to the Bosnia & Herzegovina Centre. Events like International Women's Day, Eid celebrations, and Bosnian Coffee Nights provided vital social connections, reducing isolation and fostering a sense of belonging. These gatherings reinforced our role as a hub for integration and community support.

Collaborations with organizations such as the Citizens Advice Bureau, Marches Energy Agency, Artcore, and local housing providers strengthened our capacity to address diverse needs. Through our partnership with the Citizens Advice Bureau and Marches Energy Agency, we supported low-income households with energy conservation and expense management. Our collaboration with Artcore promoted mental well-being for refugees and asylum seekers. Strong relationships with Derby City Council, local care agencies, schools, and health providers ensured that our clients received well-rounded, comprehensive support.

While we are proud of our achievements, we also faced significant challenges this year. A severe shortage of housing in Derby led to an increase

in homelessness, putting a strain on our resources. To address this, we provided sleeping and essentials despite limited funding, highlighting the urgent need for sustainable support. The departure of three key volunteers impacted our drop-in services, but our recruitment efforts brought in new, dedicated volunteers. However, volunteer burnout and the challenge of finding individuals with the necessary skills persist. Additionally, many clients faced complex, overlapping issues such as legal and financial difficulties, requiring coordinated support. From this, we learned the importance of improving collaboration across organizations to effectively address these multifaceted needs.

Our project has made a lasting difference by focusing on early action, building community resilience, and fostering social connections. Looking ahead, we aim to secure sustainable resources, enhance volunteer support, and deepen our partnerships, ensuring continued, impactful service for our community.

We are deeply grateful to The National Lottery Community Fund for funding our project over the past five years and for extending this support for the next five years. This generous commitment has enabled us to provide vital services to those most in need in our community, helping individuals and families overcome challenges, build resilience, and thrive. With this continued support, we can further expand our impact, offering critical assistance to vulnerable community members and working to create a more inclusive, connected, and supportive environment for all. Thank you for empowering us to make a difference.

Nedzad Salkic
Executive Operations Manager

BOSNIAN SUPPLEMENTARY SCHOOL

Supplementary School Activities

Over the course of the 2023-2024 academic year, a total of 38 supplementary school sessions were held, with an average of 12 children attending each session. Sixteen children were enrolled, and a wide variety of activities, including school trip to enrich the children's learning experiences.

The program successfully fostered increased self-confidence and cultural competence in participants. It provided comprehensive learning opportunities across various subjects, supporting the development of both mother-tongue proficiency and bilingualism. The children also had the chance to serve as role models, enhancing their leadership skills and self-assurance.

In addition to academic support, the program assisted children with mainstream school, helping bridge educational gaps. Parents were encouraged to take an active role in their child's education, with opportunities to attend activities and discuss their children's progress.

A highlight of the year was in June when our school participated in the traditional supplementary school gathering event in Hertfordshire. This event gave the children the opportunity to stand in front of an audience of a few hundred, where they spoke, sang, and read poems. This experience was invaluable in boosting their confidence from a young age.

In December 2023, we continued with our much-loved tradition of throwing a New Year's celebration for the little ones in our community. It was a fun and festive day filled with laughter. Santa stopped by with presents for all the kids, making it a magical event and bringing everyone closer together.

This project played an essential role in community and social integration, helping families connect and establish a sense of belonging. The active involvement of parents in planning and delivering activities further strengthened the program's impact.

Overall, the Supplementary School activities have proven to be a valuable resource for both the children and their families, providing educational, cultural, and social benefits.



HEALTH WITHOUT BORDERS

It's been three years since we started this project, and a lot of achievements have been made. The main aim was to recruit and train Community Health Educators from disadvantaged communities, for them to transmit reliable information and raise awareness about key health issues to community members, whether it's friends, families, or anyone else in their community.

By now including another small organisation, we have widened the project to reach more communities. Since our last AGM, we have recruited more CHE (Community Health Educators) and have arranged for different trainings to be conducted. So far, we have completed training such as Mental Health Awareness, Dementia Awareness, Sickle Cells and Lupus Training. All these trainings have widened the knowledge of our CHE's which means they can recognise symptoms early and refer accordingly. All three organisations have then individually carried out different workshops in accordance with their client base. We at DBHCA have done workshops such as:

- Mental Health – discussed stress awareness, symptoms and how to deal and cope with it
- SV2 (Supporting Victims of Sexual Violence) – spoke of Sexual Domestic Abuse
- Sexual Health Matters – Educating and Informing staff to promote a comprehensive understanding of various aspects related to sexual health. Some of the key components that were covered, Contraception, STI's, FGM, LGBTQ+ Inclusivity, Mental Health and Wellbeing, Reproductive Health.
- First Aid workshop – discussing the basics of first aid, how to respond etc
- Derby County Community Trust – health awareness workshops, how to stay fit and healthy
- Hospital feedback workshops with Royal Derby Hospital and PALS.

Looking ahead, we remain committed to this project's growth and are planning additional training sessions in the upcoming year to further complement and enhance the project outcomes.

BREAKING BARRIERS TO SEXUAL WELLNESS

Building on the success of last year, we continued our impactful Sexual Health Re-Education project, furthering our efforts to break down barriers and stigmas surrounding sexual health.

We continued with our monthly sexual health drop-in clinic at the B&H Centre, led by Charles Dewa, a Sexual Health Promotion Practitioner. These sessions offered a confidential and supportive space where individuals could ask questions and seek guidance. This year, we expanded the discussions to include topics such as HIV/AIDS awareness, prevention strategies, and steps to take if individuals suspect they may be affected.

To promote responsible sexual health practices, we also continued to provide resource stations in our centre's toilets. These stations, stocked with free condoms and lubricants and accompanied by educational posters, ensure our community has access to both practical tools and reliable information. Staff training sessions

were another key focus this year. These refresher sessions enhanced our team's knowledge of general sexual health, the importance of screenings, identifying signs and symptoms, and how to assist individuals in using self-testing kits. Staff also learned about the variety of kits available and effective ways to signpost clients to additional support.

This ongoing project reflects our unwavering commitment to empowering the community through education, resources, and support in addressing sexual health challenges.



WARMER DERBY AND DERBYSHIRE 3

Since its launch in February 2023, the Warmer Derby and Derbyshire 3 (WDD3) project has made significant strides in supporting vulnerable households in Derby and Derbyshire with energy efficiency advice and practical measures to reduce fuel poverty. Over the course of the project, we have conducted numerous home visits and offered personalised guidance on reducing energy consumption and bills. Our team has completed 65 home visits in Year 1 and an impressive 26 visits just in the first quarter of Year 2, providing essential services to households from diverse communities.

The introduction of Warm Packs made possible through the Community Matters Fund (National Grid), helped improve household warmth and reduce energy bills. Furthermore, we have achieved substantial savings for our service users through energy-saving measures such as bulb replacements, draught-proofing and successful applications for financial support schemes. We also hosted energy-saving workshops and drop-in sessions to help households manage their energy use and debts. Through our home visits, we have gained crucial insights into the living conditions and

challenges faced by many of our clients. A common issue is the poor state of housing, where homes are difficult to keep warm due to a lack of insulation, and some clients even resort to using bed sheets as draught-proofing. These conditions often leave people unaware of available support, such as government grants for new boilers, small practical measures we can provide or referrals for Energy Support Scheme. We learned that many clients do not know how to check and send meter readings, contributing to inaccurate bills and higher costs. Additionally, there is limited understanding of how small, practical changes, like switching to LED bulbs, can help reduce energy consumption. A significant takeaway has been that practical demonstrations are much more effective than simply sharing information, especially in overcoming language barriers. These learnings emphasise the importance of support and education in empowering clients to take control of their energy usage and reduce their bills.

With the project nearing its conclusion, we are proud of the impact we have made and remain committed to further supporting our community as winter approaches.

THRIVING ON A TIGHT BUDGET

We are immensely grateful to The National Lottery Cost of Living Fund for their generous grant of £22,902, which enabled the successful delivery of the "Thriving on a Tight Budget" project. This funding allowed us to support 1,075 individuals. With this support, we alleviated financial strain for many in our community. We distributed 254 food parcels to 208 households, £3,000 worth of Aldi gift cards, and £4,800 worth of Primark vouchers, helping individuals manage their expenses and prioritise essential bills. The funding also allowed us to extend the hours of our volunteer coordinator, leading to the recruitment of five new volunteers, who contributed to enhanced service delivery.

Additionally, we provided travel assistance for essential appointments, easing the burden of transportation costs for those in need. Training for staff and volunteers was another key focus, improving our capacity to meet the diverse needs of the community. The funding also contributed to operational costs, helping us

manage high energy bills and ensuring the sustainability of our services. We were also able to distribute 31 additional sleeping bags to those experiencing homelessness, providing comfort and support while we worked with local authorities to secure stable housing solutions. Overall, the funding has made a significant difference, addressing immediate needs and strengthening our organisation's ability to deliver lasting impact. We extend our heartfelt thanks to The National Lottery Cost of Living Fund for their invaluable support.



EMPOWERMENT FOR EMPLOYMENT

In March 2024, we successfully completed the first phase of our UK Shared Prosperity Fund (UKSPF) project, Employment for Empowerment. This initiative has been a remarkable success, with outcomes that not only met but, in most cases, exceeded our targets. Our focus for this project was employability, which we successfully achieved.

Throughout this project, we have managed to get 11 participants into employment. 24 participants were able to gain a qualification by completing a course and 13 participants achieved a vocational qualification/license such as the Community Interpreting L2, which was a fully accredited course. Six participants have managed to find voluntary work in different areas such as retail and admin. One participant, earlier on in the project, managed to achieve Level 2 in Hygiene Certificate which enabled her to get a job in a restaurant. We successfully engaged 64 participants through this project where our total was 41.

These outcomes highlight the effectiveness of our approach in empowering participants and enhancing their employability prospects.



CAREER COMPASS

Following the success of our initial UKSPF project, we were awarded an additional year of funding to launch the Careers Compass project. This initiative continues to focus on employment and is already delivering positive outcomes.

To date, we have supported two individuals in securing employment and facilitated vocational training for four participants who completed the requirements for the SIA Badge. These participants are now awaiting their badges to begin employment in the security sector.

We have also extended our ESOL program from the previous year, welcoming new participants eager to enhance their language skills. While the project is still underway, we are on track to achieve all set outcomes and outputs,

demonstrating steady progress toward our goals. We plan to offer another round of the highly sought-after Community Interpreting Level 2 course.

Additionally, our one-to-one support sessions in CV writing and job search remain incredibly popular. These sessions provide participants with essential skills such as interview techniques, improving CVs from basic to professional standards, and identifying job opportunities aligned with their qualifications and experience.

Our focus remains on empowering participants to succeed in their career aspirations and building on the momentum of our ongoing success.

THE UNTOLD STORIES

The Untold Stories project continued to thrive, offering a welcoming space where participants of all ages could explore self-expression through art. In December 2023, we celebrated with a Christmas-themed arts & crafts session, bringing warmth and creativity to the season. The new year began with three engaging art sessions in January, followed by another three sessions in April 2024.

Throughout these gatherings, participants found peace and connection in artistic way of expressing. The process fostered a therapeutic environment where individuals could openly share, creating a strong sense of community. The positive impact of these sessions remains evident as participants repeatedly express how the creative process brings them comfort, confidence, and joy.



OUTREACH WORK

In Year 5 of the Lottery funded project, we conducted 291 Outreach Visits, providing vital support to former Yugoslavian elderly, immobile individuals, and those with mental health challenges.

These visits served over 600 attendances, often supporting multiple family members. Outreach reached 94 individuals, with visits lasting an average of 2 hours, totalling 593 hours (excluding travel). Of these, 160 visits were home-based, whilst 131 took place primarily at GP surgeries and hospitals for interpreting and other support.

Weekly visits averaged 5.6, a decrease from 8.4 in Year 4, yet we continued to deliver impactful support, including assisting a homebound client with regular shopping, hospital appointments, and transitioning to a

care home. Outreach also targeted loneliness and isolation, helping clients stay emotionally engaged and improving their mental well-being. We organised 87 social gatherings, including Eid, International Women's Day, and Bosnian Night, attended by up to 100 people. Our services supported various communities:

- **41 outreach visits** to 12 Yugoslavian Roma individuals.
- **134 outreach visits** for Balkan families.
- **116 outreach visits** for clients from diverse nationalities.

Challenges for Roma families often involved health, benefits, and literacy issues, highlighting the ongoing need for digital education. Outreach visits continue to ensure community connection and address critical needs.

EVENTS AND WORKSHOPS

In 2023 and 2024, we held a range of workshops and events as part of our many projects, including some that were organised in partnerships with Derby Refugee Advice Centre, Artcore and Marches Energy Agency.

OCTOBER 2023

Gardening Club



Halloween Event



Bosnian Night



Sexual Health Drop-In Clinic



EVENTS AND WORKSHOPS

NOVEMBER 2023

Managing Wellbeing For Our Mental Health



Self-Care With Lush



DECEMBER 2023

Christmas Crafts with Artcore



Christmas Party at the Bosnian Centre



EVENTS AND WORKSHOPS

Annual General Meeting December 2023



JANUARY 2024

HMD: Srebrenica Memorial Event



EVENTS AND WORKSHOPS

FEBRUARY 2024

Self-Care With Lush



Untold Stories Art Sessions



MARCH 2024

International Women's Day



EVENTS AND WORKSHOPS

APRIL 2024

Eid Celebration With The Bosnian Community



JUNE 2024

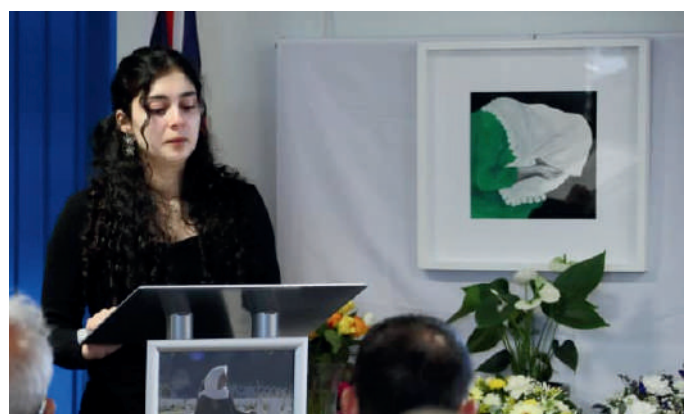
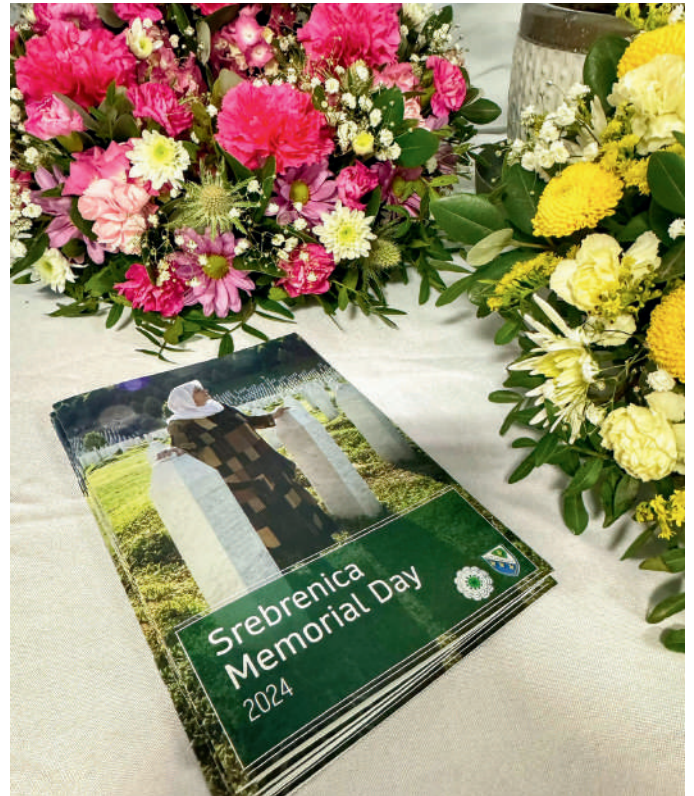
Eid Party With Our Service Users



EVENTS AND WORKSHOPS

JULY 2024

Srebrenica Memorial Day

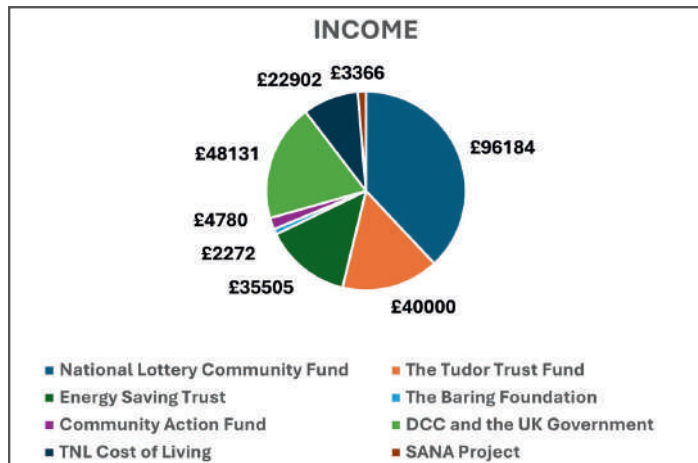


FINANCES

DERBY BOSNIA HERZEGOVINA COMMUNITY ASSOCIATION RECEIPTS AND PAYMENTS ACCOUNT YEAR ENDED 31 AUGUST 2024

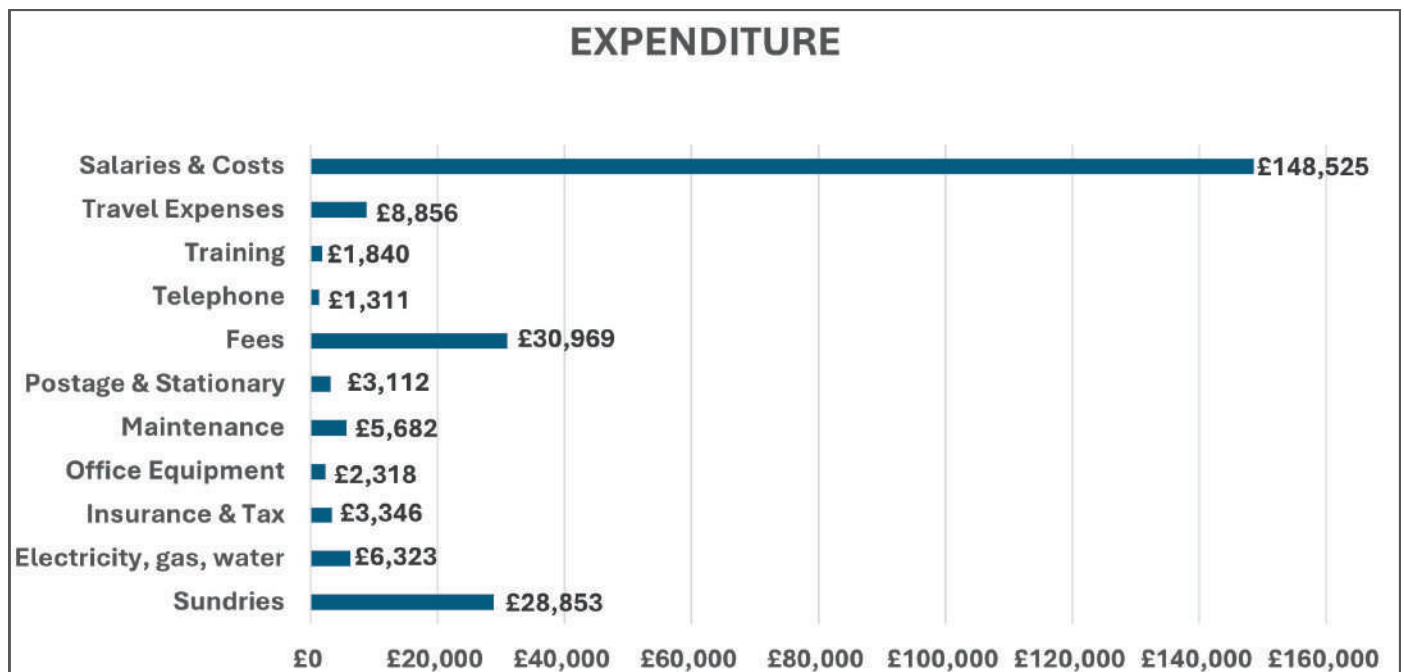
2023		Unrestricted Funds	Restricted Funds	2024
Total £		£	£	Total £
	Income			
143115	Grants	3366	249774	253140
5259	Donation & Invoiced Income	7219	0	7219
995	Subscriptions	400	0	400
32057	Fundraising & Miscellaneous	20840	0	20840
181427		31825	249774	281599
	Charitable Expenditure			
144928	Salaries & Associated Cost	1410	147115	148525
4336	Travel Expenses	3365	5491	8856
48	Training	0	1840	1840
1940	Telephone	0	1311	1311
974	Fees	0	30969	30969
2768	Postage and Stationary	0	3112	3112
2473	Maintenance	0	5682	5682
7626	Office Equipment	0	2318	2318
3108	Insurance & Tax	0	3346	3346
4920	Electricity, Gas, Water	0	6323	6323
12735	Sundries	4589	24264	28853
185856		9364	231770	241134
732	Cost of General Funds	0	2100	2100
460	Managing & administering the charity	0	490	490
187048	Total Expenditure	9364	234360	243724
-5622	Surplus (Deficit) for year	22460	15415	37875
0	Transfer Between Funds	0	0	0
85471	Funds Brought Forward	106286	-26437	79849
79849	Closing Balance	128746	-11022	117724

FINANCE OVERVIEW



Income

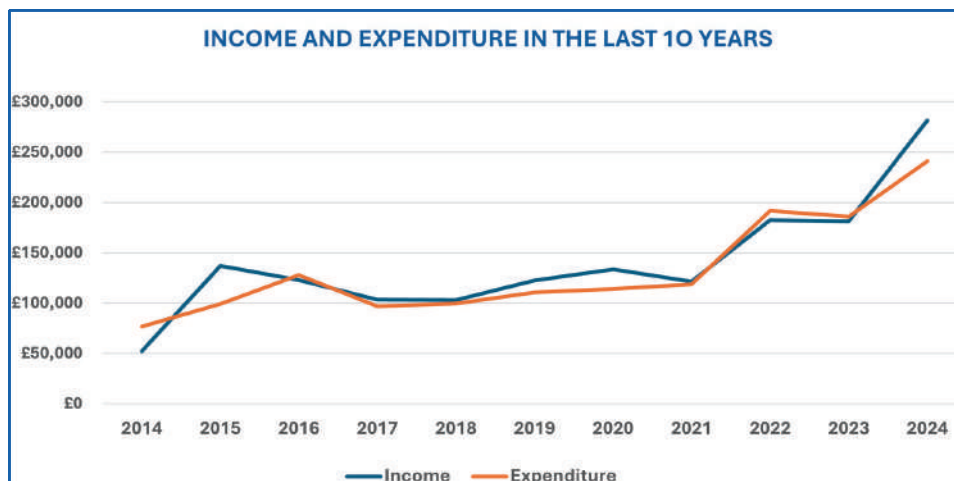
This year, our income grew by 55% to £281,599, with 89% coming from grants. Key funders included the National Lottery Community Fund, Tudor Trust, Energy Saving Trust, Derby City Council, Barring Foundation, Cost of Living Fund, and NHS/Community Action Fund. The remaining 11% came from invoiced income, donations, fundraising, and subscriptions. This diverse funding highlights our



commitment to financial sustainability and reflects our continued growth and stability.

Expenditure

While income grew by 55%, expenditure rose by 30%, with 61% allocated to salaries and associated costs, reflecting our investment in a skilled team, and 39% covering operational and project expenses. Financial oversight by Derby Community Accountancy Services



confirmed compliance with best practices, and our Annual Return will be submitted after the AGM. We are pleased with our financial performance, driven by diverse income streams and prudent management. This ensures responsible stewardship and positions us for continued stability and growth.

IMPACT REPORT



12,709
Visitors



1,133
Advice Sessions



291
Outreach Visits to Former Yugoslavia families and individuals



116
Outreach Visits to individuals and families with other ethnicities and nationalities



29
Referrals



202
Level 1 OISC Immigration Advice Sessions



254
Food Parcels Distributed



10
Staff and Volunteer Trainings

- Level 3 Award In Energy Awareness
- Basic Energy Training Delivered by MEA
- Two Safeguarding for Vulnerable Adults Trainings
- Data Protection and Regulatory Law Training
- Sexual Health Refreshers Course
- Lupus Training
- Sickle Cell Training
- Dementia Awareness Training
- Mental Health First Aid Training



7
Funders



7
Partnerships



808
Facebook Followers



165
Instagram Followers



14,900
Facebook Reach



174
Balkan Families and Individuals Supported Face-To-Face



£1,520
Worth of Primark and Aldi Vouchers Provided



129
Interpreting Sessions



86
Balkan Individuals Supported with Medical-Related Issues



19
Befriending Sessions



82
Gas and Electricity-Related Sessions

IMPACT REPORT



33

People Were Supported With Emailing On Their Behalf



72

Calls on Behalf of Clients



191

Forms Filled-In



90

Benefit-Related Sessions



43

Community Gatherings and Events



38

Bosnian Supplementary School Sessions

Most Viewed Content on Social Media:



30

Letters Written On Behalf Of Clients



21

People Supported With Bills/Utilities Issues



17

Referrals for Energy Support Scheme and Household Support Scheme



48

Housing-Related Sessions



10

Individuals Supported With Education



12

Individuals Supported With Letter Translation

VOICES OF THE COMMUNITY



“

One of the most visited Centres by Refugees and Asylum Seekers, as the Centre is very welcoming and friendly with their visitors. Also, it provides lots of help to the new arrivals and those who need advice and support. Initially, I joined the Centre as a volunteer at the reception for more than 3 years, and it was the first step to learning about the work environment in the UK. The Centre was so helpful and supported me in getting a home, which was a second step of my life in the UK.

—
Ahmed

“

This is a beautiful place that helps people. Staff is helpful and I like everyone. I'm thankful for this wonderful Centre. Thank you very much everyone.

—
Anwar

“

Bosnia & Herzegovina Centre is the best place for people who need help and struggle with problems. They try to make a welcoming place for them. As a volunteer, I have had an amazing experience at this place. I found many friends and learnt many things from them. This place gave me confidence to contribute and communicate with people. Since I started to work, I've learnt many things, such as how to help people and how to make a warm and comfortable place for them.

—
Mojgan

VOICES OF THE COMMUNITY



“

Friendly, extremely helpful people who do not judge and will do everything in their power to help anybody regardless of race, creed or colour in a safe environment. From form filling, English lessons or help find work, these people are amazing.

-
Tania

“

This Centre has been helpful for a lot of people. I have received a lot of helpful information and I found out about my rights in the UK. Thank you for your help!

-
Moussa

“

I always come here to solve my problems. The staff have helped me with my problems and I am coming for English classes here. Everything here is great!

-
Salah

“

The Centre is very helpful for refugees and asylum seekers. It's like home where people can find support, love and care. I am a volunteer and I am very glad to be part of the team. I am involved in assisting in trainings, English classes and workshops on different topics. I feel honoured to be here as I can be part of giving hope to people in need. The atmosphere in the Centre and devotion of the staff and volunteers to the people coming for help brings forward human values as a priority.

-
Susanna

OUR MISSION AND VISION

Our mission is to provide support and confidential service to alleviate the effects of poverty, sickness and distress of refugees from the Former Yugoslavia and the rest of the world, regardless of their ethnic origin and background. We believe that all refugees have the right to live in a just and equal society. We aim to achieve this by providing information, support, training and educational opportunities for all of them.

Aims and Objectives

- to provide practical and social support to all refugees.
- to provide advice services, support and reliable information.
- to elevate the effects of poverty and distress on refugees.
- to equally provide independent and impartial advice and support refugees and asylum seekers, who are on benefits or low income, disabled, elderly and vulnerable, residing in East Midlands.
- further development of the BH Community Centre as a "One Stop Shop" place, as an efficient service for refugees and asylum seekers from all over the world.

We would like to express our gratitude to :

- Derby Refugee Forum
- Our Staff and Volunteers
- Embassy of Bosnia and Herzegovina in London
- Statutory or voluntary organisations we have been working with during 2023-2024

A special thank you goes to our funders:

- The National Lottery,
- Tudor Trust,
- TNL Cost of Living Fund,
- Derby City Council and the UK Government,
- Energy Saving Trust,
- The Baring Foundation,
- and
- Community Action Fund.

Your support keeps our organisation progressing and allows us to help countless of people in need of our services. Thank you for understanding our vision behind each project.

With the help of our funders, we as an organisation have extended the range of services we provide, and we hope to continue to do so in the future.



Contact Us

The Derby Bosnia-Herzegovina Community Association is a charity registered organisation. Registered number in England and Wales is 1071955.

Bosnia & Herzegovina Centre
99 Curzon Street
Derby
DE1 1LN

t: +44 (0)1332 294 436
e: info@bosniancentre.org
w: www.bosniancentre.org

Derby Bosnia-Herzegovina Community Association

Statement of Financial Activity (01.09.2023 - 31.08.2024)

	B-H Comm. Centre No restrc.	National Lottery Fund Restricted	Tudortrust Fund Restricted	ART Core Untold Story Restricted	SANA Project Restricted	TNL COL Fund Restrict.	Energy Re Address Restrict.	NHS Fund Sex. Health Restricted	UK SPF Fund Restricted	TOTAL	
2022/2023											
£	RECEIPTS										
88,000.00	Big Lottery Funding	0.00	96184.00	0.00	0.00	0.00	0.00	0.00	0.00	96184.00	
34,600.00	The Tudor Trust Fund	0.00	0.00	40000.00	0.00	0.00	0.00	0.00	0.00	40000.00	
2272.00	Artcore - The Untold Stories	0.00	0.00	0.00	2272.00	0.00	0.00	0.00	0.00	2272.00	
4,757.00	CAF Sexual Health	0.00	0.00	0.00	0.00	0.00	0.00	4780.00	0.00	4780.00	
0.00	EFIF Partnership DCC	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
9736.24	Energy Redress Project	0.00	0.00	0.00	0.00	0.00	35505.28	0.00	0.00	35505.28	
0.00	UK SPF	0.00	0.00	0.00	0.00	0.00	0.00	0.00	48131.00	48131.00	
3,750.00	ESF Futures Round 5	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
0.00	TNL Cost of Living	0.00	0.00	0.00	0.00	22902.00	0.00	0.00	0.00	22902.00	
0.00	SANA Project	0.00	0.00	0.00	3365.40	0.00	0.00	0.00	0.00	3365.40	
9,183.86	Subscriptions-Room rent	400.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	400.00	
5,259.39	Contract - Income generated	7219.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	7219.00	
13,868.38	Fundrising - Miscellaneous	20839.59	0.00	0.00	0.00	0.00	0.00	0.00	0.00	20839.59	
171,426.87	Income	28,458.59	96,184.00	40,000.00	2,272.00	3,365.40	22,902.00	35,505.28	4,780.00	48,131.00	281,598.27
DIRECT CHARITABLE EXPENDITURE											
140,951.94	Salaries & Associated cost	1410.00	73037.56	23543.11	0.00	0.00	5691.84	28308.41	2359.40	38636.47	172986.79
0.00	Recruitment Cost	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2,165.42	Travel for volunteers & staff	0.00	643.20	0.00	0.00	3365.40	601.30	50.00	0.00	113.70	4773.60
2,170.75	Beneficiaries travel epenses	0.00	1123.74	2499.25	0.00	0.00	118.70	0.00	0.00	0.00	3741.69
47.70	Training for volunteers&staff	0.00	40.00	0.00	0.00	0.00	1800.00	0.00	0.00	0.00	1840.00
1,149.89	Telephone-fax-web cost	0.00	1022.38	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1022.38
2,646.12	Freelance, mentor, manag fees	0.00	890.00	150.00	0.00	0.00	0.00	0.00	0.00	0.00	1040.00
2,675.20	Stationary	0.00	1123.88	140.48	0.00	0.00	0.00	0.00	0.00	437.18	1701.54
93.10	Postage-Stamps	0.00	400.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	400.00
144.00	Evaluation & consult.fees	0.00	72.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	72.00
2,472.67	General Maintenance cost	0.00	3734.92	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3734.92
1,357.12	Rent&Room Equipment Hire	0.00	504.49	0.00	0.00	0.00	0.00	0.00	0.00	0.00	504.49
7,379.30	Office & General Equipment	0.00	397.93	579.99	0.00	0.00	0.00	0.00	0.00	835.10	1813.02
0.00	Learning Materials	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
0.00	Insurances	0.00	3346.38	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3346.38
429.33	Council Tax & disp.-certif.	0.00	349.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	349.52
5,713.46	Heating & Lighting & Water	0.00	2352.64	500.00	2.65	0.00	900.00	917.62	710.72	2340.46	7724.09
0.00	Membership and Donations	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
331.99	Publicity&Information. cost	0.00	320.31	0.00	0.00	0.00	0.00	0.00	0.00	0.00	320.31
6,327.52	Other Related cost-COVID-19	0.00	1437.56	4721.76	0.00	0.00	0.00	0.00	0.00	0.00	6159.32
7,612.94	Sundries (Miscleauos)	6193.15	3288.49	341.03	10.00	0.00	13790.16	584.32	362.37	0.00	24569.52
183,668.45	Expenditure	7603.15	94085.00	32475.62	12.65	3365.40	22902.00	29860.35	3432.49	42362.91	236099.57
400.00	Cost of generating Funds	0.00	2100.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2100.00
2,980.00	Management & administrtation	0.00	0.00	5524.38	0.00	0.00	0.00	0.00	0.00	0.00	5524.38
0.00	Creditors	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
187,048.45	Total Expenditure	7603.15	96185.00	38000.00	12.65	3365.40	22902.00	29860.35	3432.49	42362.91	243723.95
-15,621.58	Surplus/(Deficit) for year	20855.44	-1.00	2000.00	2259.35	0.00	0.00	5644.93	1347.51	5768.09	37874.32
0.00		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
379,849.49	Fund balance brought forw.	406285.92	0.00	0.00	-833.06	0.00	0.00	-6236.68	3203.80	-22570.49	379849.49
0.00	Transfer between Funds	1604.35	1.00	0.00	0.00	0.00	0.00	0.00	-1605.35	0	0.00
364,227.91	Fund balance carried forw.	428745.71	0.00	2000.00	1426.29	0.00	0.00	-591.75	2945.96	-16802.40	417723.81

Balance Sheet for year - ended 31 August 2023

£	£	£
0.00 Fixed Assets		
300,000.00	Building (at cost)	0.00 300000.00
0.00	less depreciation	0.00 0.00
		300000.00
Current Assets		
79549.49	Balance at Bank	117424.81
300.00	Petty Cash	300.00
0.00	Debtors	25070.74
379849.49	Total Asset Value	442795.55
0.00	Liabilities	0.00
0.00	Creditors	0.00
379849.49	Total Net Assets	442795.55

CURRENT FINANCES

-26,436.43	Restricted Funds	-11417.55
406,285.92	Unrestricted Funds	447141.36
379,849.49		435723.81

Derby Bosnia-Herzegovina Community Association

Notes to the Accounts

Note 1	Restricted Fund	Income	Bal B/Fwd	Total	Expenditure	Transfer	Balance
Grant	National Lottery Comm. Fund	96184.00	0.00	96184.00	96185.00	0	-1.00
consisted	Tudor Trust	40000.00	0.00	40000.00	38000.00	0	0.00
of	Artcore - The Untold Stories	2272.00	-833.06	1438.94	12.65	0	1426.29
	TNL Cost of Living	22902.00	0.00	22902.00	22902.00	0	0.00
	Energy Re-address Project	35505.28	-6236.68	29268.60	29860.35	0	-591.75
	NHS Sexual Health Project	4780.00	3203.80	7983.80	3432.49	0	4551.31
	UK SPF Project	48131.00	-22570.49	25560.51	42362.91	0	-16802.40
	ESF Futures Round 5	0.00	0.00	0.00	0.00	0	0.00
	Total restricted Funds	249774.28	-26436.43	223337.85	232755.40	0.00	-11417.55
Note 2	No restricted Fund	Income	Bal B/Fwd	Total	Expenditure	Transfer	Balance
Comm.	Subscriptions-Sundries	400.00	16918.43	17318.43	6193.15	0	11125.28
Money	DBHCS - addit. contract I.G.	6000.00	10379.76	16379.76	0.00	0	16379.76
	Contract - Income generated	1219.00	29989.17	31208.17	0.00	0	31208.17
	Fundraising - Donations - Ref.	20839.59	18698.56	39538.15	1410.00	0	38128.15
	SANA Project	3365.40	0.00	3365.40	3365.40	0	0.00
	Petty Cash	0.00	300.00	300.00	0.00	0	300.00
	Reserves Restricted	0.00	30000.00	30000.00	0.00	20000	50000.00
	Building at Cost of:	0.00	300000.00	300000.00	0.00	0	300000.00
	Total No restricted	31823.99	406285.92	438109.91	10968.55	20000.00	447141.36
	Reserves - Restricted by funders						-11,417.55
	Balance - Unrestricted (Building + B-H Associ.)						447141.36
	Reserves Designated - Critical running Cost BH Centre						50,000.00
	B-H Centre - Building at cost						300,000.00
	Reserves unrestricted-BH Community						97,141.36
	Total Reserves at the end of year 2024 August						135,723.81
	Free reserves at the End 2024 August						85,723.81

Signed by: **Treasurer**
Zoran Rajic

Chairman
Mirza Ghounem

Vice Chair
Sanjin Hamza

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

FINANCIAL STATEMENTS

FOR

31 AUGUST 2024

Charity Number 1071955

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

FINANCIAL STATEMENTS YEAR ENDED 31 AUGUST 2024

Contents	Page
Independent Examiner's Report	1
Receipts and Payments Account	2
Statement of Assets and Liabilities	3
Notes to the Accounts	4-6

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

INDEPENDENT EXAMINER'S REPORT

Independent Examiner's Report to the trustees of Derby Bosnia Hercegovina Community Association.

I report on the accounts for the year ended 31 August 2024 which are set out on pages 2 to 6.

Respective responsibilities of the trustees and examiner

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

M Newey

Mark Newey ACMA
Derby Community Accountancy Service
Babington Lodge
128 Green Lane
Derby
DE1 1RY

12/11/2024

Date

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

RECEIPTS AND PAYMENTS ACCOUNT

FOR THE YEAR ENDED AUGUST 31st 2024


2023			2024	
Total £		Unrestricted Funds £	Restricted Funds £	Total £
	Income			
143115	Grants	note 1 3366	249774	253140
5259	Donations & invoiced income	7219	0	7219
995	Subscriptions	400	0	400
32057	Fundraising & Miscellaneous	note 2 20840	0	20840
181427		31825	249774	281599
	Charitable Expenditure			
144928	Salaries & Associated Costs	1410	147115	148525
4336	Travel Expenses	3365	5491	8856
48	Training	0	1840	1840
1940	Telephone	0	1311	1311
974	Fees	0	30969	30969
2768	Postage and stationery	0	3112	3112
2473	Maintenance	0	5682	5682
7626	Office Equipment	0	2318	2318
3108	Insurance & tax	0	3346	3346
4920	Electricity gas, water	0	6323	6323
12735	Sundries	note 3 4589	24264	28853
185856		9364	231770	241134
732	Cost of Generating Funds	0	2100	2100
460	Managing & administering the charity	0	490	490
187048	Total Expenditure	9364	234360	243724
-5622	Surplus/(Deficit) for year	22460	15415	37875
0	Transfer Between Funds	0	0	0
85471	Funds Brought Forward	106286	-26437	79849
79849	Closing Balance	128746	-11022	117724

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

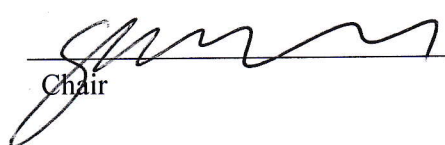
STATEMENT OF ASSETS AND LIABILITIES

AS AT 31 AUGUST 2024

2023		2024
£		£
	Fixed Assets	
300000	Building <small>note 4</small>	300000
0	Depreciation <small>note 4</small>	0
<u>300000</u>		<u>300000</u>
	Current Assets	
75549	Balance at Bank	117424
300	Cash	300
0	Debtors <small>note 5</small>	25071
<u>75849</u>		<u>142795</u>
	Liabilities	
2045	Creditors <small>note 6</small>	0
<u>373805</u>	Total Net Assets	<u>442795</u>


Treasurer

20.12.2024
Date


Chair

20.12.2024
Date

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

NOTES TO THE ACCOUNTS

Note 1

Grants consisted of:-

	Unrestricted	Restricted	2024 Total	2023 Total
	£	£	£	£
National Lottery Community Fund	0	96184	96184	88000
The Tudor Trust Fund	0	40000	40000	34600
Energy Re Address	0	35505	35505	9736
Art Core	0	2272	2272	2272
NHS	0	4780	4780	4757
UK SPF	0	48131	48131	0
TNL Cost of Living	0	22902	22902	0
SANA Project	3366	0	3366	0
ESF Futures Round 5	0	0	0	3750
	3366	249774	253140	143115

Note 2

Fundraising & Miscellaneous

	2024	2023
	£	£
Refunds	4494	18189
Fundraising and sundry	16346	13868
	20840	32057

Note 3

Sundry costs

	2024	2023
	£	£
Other Projects related costs	16928	5255
Other sundry costs	11925	7480
	28853	12735

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

NOTES TO THE ACCOUNTS

Note 4

Fixed Assets

	Building
	£
Cost as at September 1st 2023	300000
Additions during the year	0
Cost as at August 31st 2024	<u>300000</u>
Depreciation as at September 1st 2023	0
Charge for the year	0
Total depreciation as at August 31st 2024	<u>0</u>
Net value as at August 31st 2024	<u>300000</u>

Note 5

Debtors

	2024	2023
	£	£
UK SPF Project	<u>25071</u>	<u>0</u>

Note 6

Creditors

	2024	2023
	£	£
HMRC	<u>0</u>	<u>2045</u>

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

NOTES TO THE ACCOUNTS

Note 7

Restricted funds consisted of:-

	Opening Balance	Income	Expenditure	Transfer Between Funds	Closing Balance
	£	£	£	£	£
National Lottery Community Fund	0	96184	96184	0	0
The Tudor Trust Fund	0	40000	38000	0	2000
ESF Futures Round 5	0	0	0	0	0
Energy Re Address	-6237	35505	29860	0	-592
Art Core	-833	2272	13	0	1426
NHS	3204	4780	5037	0	2947
UK SPF Project	-22570	48131	42363	0	-16802
TNL Cost of Living	0	22902	22902	0	0
	-26437	249774	234360	0	-11022

The fund balances for UK SPF Project and Energy Re Address will be re-imbursed to Derby Bosnia Hercegovina Community Association in the next financial year,

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

England & Wales - Charity number 1071955

Accounts



ANNUAL REPORT

2022 - 2023



+44 (0)1332 294436



info@bosniancentre.org



Bosnia & Herzegovina Centre
99 Curzon Street, Derby, DE1 1LN

ABOUT US

Building Bridges, Changing Lives

Established in 1995, The Derby Bosnia-Herzegovina Community Association stands as a testament to the power of compassion, community, and the commitment to assisting those in need. Our journey began with a profound understanding of the challenges faced by refugees from Bosnia and Herzegovina who sought solace on the shores of the United Kingdom during the challenging 1990s. Formally recognised as a charitable organisation in 1998, our Centre became a symbol of unity and support when officially opened in 2001. Serving as a communal hub for Bosnians and others from ex-Yugoslavia, our doors opened wide to those who sought support during their transition to a new life.

A Legacy of Service

At the heart of our mission is the commitment to assist every asylum seeker and refugee who reaches out for our support. In collaboration with the Derby Refugee Forum, we have cultivated a diverse list of services tailored to address the unique needs of those entrusted to our care. Our offerings include the provision of essential resources such as food parcels and clothing, English language classes,

preparation for the theory driving test, support with travel document applications, arrangement of various appointments, and invaluable insights into career opportunities. In recognising the importance of effective communication, we proudly offer interpreting services facilitated by dedicated volunteers who, having integrated into the community with our support, continue to make a difference.

Diversity

One distinctive aspect that sets us apart is our commitment to linguistic inclusivity. As the sole Centre of its kind, we provide advice and services not only in Bosnian, Serbian, and Croatian languages but also in Arabic, Farsi, Kurdish, Urdu, Punjabi, and a range of other languages. This commitment reflects our belief in the strength of diversity and our dedication to ensuring that no one is left unheard.

As we reflect on our journey, we extend our heartfelt gratitude to our supporters, volunteers, and the community. Together, we continue to build bridges, change lives, and embody the spirit of compassion that defines The Derby Bosnia-Herzegovina Community Association.



Bosnia & Herzegovina
Centre

COMMITTEE 2022/2023

The Committee of the Derby Bosnia Herzegovina Community Association is composed of eleven members elected during the most recent Annual General Meeting in December 2022. At this meeting, four new members - Zoran Rajic, Mirza Ghounem, Ahmet Halaba, and Ivan Mihanovic - joined the committee, infusing it with new and innovative ideas for the organisation's development.

After an extended tenure as the committee chair, Nermina Webster had to step down in May of this year due to personal reasons, leaving the committee with ten active members for the remainder of the year. Nermina's nearly decade-long contribution to our committee was invaluable, significantly impacting the development and growth of our organisation. We extend sincere gratitude to Nermina for her dedicated service.

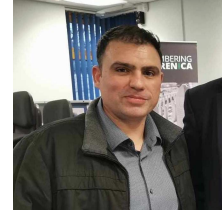
Whilst Mrs Webster's departure was disappointing, we enthusiastically welcomed Mr Mirza Ghounem as our new Chair. Mirza, who initially joined the committee in December 2022 as a trustee, brought a wealth of new ideas and has proven to be a highly active member. We wish Mirza the best of luck in his new role as Chair of our organisation.

Throughout the year, five meetings were held with satisfactory attendance, averaging seven members present and three absent per meeting. This consistent attendance ensured that the committee always had a sufficient number of members present to make decisions.

We take this opportunity to express our gratitude and appreciation to all the remarkable committee members for their hard work and efforts over the past twelve months. Thank you for your support. Your personal commitment and energy have significantly contributed to the overwhelming success of our organisation.



Nermina Webster
Former Chair



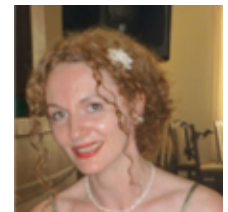
Mirza Ghounem
Current Chair



Ivan Mihanovic
Vice Chair



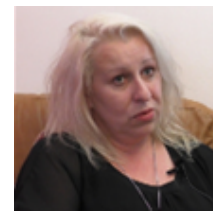
Zoran Rajic
Treasurer



Mualja Karahasani
Committee Member



Hajra Halilovic
Committee Member



Alma Pasic
Committee Member



Ahmo Salkic
Committee Member



Muhamed Siranovic
Committee Member



Ahmet Halaba
Committee Member



Midhat Kapetanovic
Committee Member

CHAIR SUMMARY

OUR YEAR 2022-2023

Becoming the Chair of the Board at the Bosnian Centre is a great honour, and I'm thankful for the trust my fellow board members have placed in me. This role comes with challenges, but it's also a chance to make a meaningful contribution to our community. Our regular board meetings provide a platform for in-depth discussions about how the Bosnian Centre operates, with a focus on strategies to improve and better serve our community.



From 1. September 2022 to 31. August 2023, the Bosnian Centre achieved significant milestones by assisting 9,869 individuals. We concentrated our efforts on addressing critical issues like homelessness, benefits, housing, food parcels, immigration, debt/bills, and more. Collaborating with DRAC under the Refugees Support Refugees Plus project, we held 2,813 advice sessions, with valuable contributions from DBHCA and DRAC. Our commitment to community outreach is evident in 437 visits and 171 referrals to various organisations. Additionally, we provided 267 Level 1 Immigration advice sessions, ensuring comprehensive support for those navigating complex immigration processes.

The success of the Bosnian Centre wouldn't be possible without the generous support of our esteemed funders: The National Lottery, Tudor Trust, European Social Fund (ESF), Derby City Council, Energy Saving Trust, The Baring Foundation, Derbyshire Community Health Services, and Community Action Fund. We also appreciate the collaboration of our partners, including Derby Refugee Forum, Sahahra, Artcore, Marches Energy Agency, Citizens Advice Mid Mercia, and Baby People. This year, we welcome Artcore, MEA, Citizens Advice Mid Mercia, and Baby People as new partners in projects, while expressing continued appreciation for the support of DRAC and Sahahra.

Guided by a dedicated committee of 10 members, the Bosnian Centre actively participated in various events, including Holocaust Memorial Day, Eid Celebrations, monthly gatherings for children from the Bosnian community, and the solemn Srebrenica Memorial Day. Our commitment to education materialized through English classes and a driving theory class, empowering members of our community with essential skills for personal and professional development.

Reflecting on the accomplishments of the past year, I want to express our deepest gratitude to all the staff and volunteers. Your unwavering dedication and tireless efforts have been the driving force behind our success. Your commitment to making a positive impact in the lives of those we serve has been instrumental in the achievements outlined in this report.

Thank you for your passion, hard work, and resilience. Together, we look forward to continuing our mission to support and uplift our community. The coming year holds new opportunities and challenges, and with the collective efforts of our team, I am confident that we will build upon our successes and create a lasting impact.

Chair
Mirza Ghounem

DERBY REFUGEE FORUM | OUR NETWORK PARTNER

CHAIR SUMMARY

Derby Refugee Forum is supporting large numbers of people with new refugee status as well as asylum seekers in Derby and surrounding areas. This year we have had great support from around 40 volunteers, in many roles, delivering our work with asylum seekers and refugees. The core of our work is the advice sessions of which there were 1436 visits by 486 service users from 46 different nationalities between May 2022 and May 2023. The daily visits have increased significantly since that time. Incredibly, there have been 35,805 sessions since the relationship between Derby Refugee Advice Centre and the Bosnia Herzegovina Community began in 2002.



This is a phenomenal achievement! Volunteers also ensure that there is a constant supply of tea, coffee and snacks to keep us all going. Translators are also the key, working with professionalism and dedication.

We have been lucky this year to employ an additional part-time worker and to increase the hours of the other members of staff thanks to successful funding bids. This was much needed due to the demanding work of running or organising workshops each week, ensuring the smooth running of day-to-day activities including the presence, recruitment and induction of volunteers. Networking with other organisations is also important to improve outcomes for our service users. We work closely with the Red Cross, Refugee Solidarity, Upbeat Communities, Derby City Council and DWP.

There has been great pressure over the last few months due to large numbers of asylum seekers receiving positive decisions on their asylum claims. They now have only 7 days to leave their accommodation and find an alternative place to stay. In this period, when they can provide proof of address, they also need to get a bank account and apply for Universal Credit. Unfortunately, despite signposting and completing applications for housing, there is insufficient provision either with Derby Homes, in hostels or in the private rented sector for them. Families are placed in hotels, bed and breakfast and temporary homes far from their schools. In the last 3 months we have purchased around 20 sleeping bags to give to those individuals who are street homeless. Many more are sofa-surfing with friends.

This situation is distressing and likely to continue. Our work is crucial to help them understand the best ways to secure a home.

Our lottery projects have continued to go from strength to strength. Gardening workshops have been supported by Derbyshire Wildlife Trust and tools have been given out so that clients can maintain their own gardens. Health checks and Sexual Health workshops have been well attended including one on FGM for women only. These have led to positive follow-up appointments on an individual basis. We have continued to work closely with schools and theatre groups Maison Foo, Derby Theatre and Deda. Free tickets for the theatre and dance classes have been well received. English classes are held 4 times each week enabling not only with language barriers, but also with adapting to life in the UK. A maths class has also proved popular.

It is a pleasure to work with the people at the Bosnia Herzegovina Centre. There is always a smiling welcome, whether from other volunteers, asylum seekers and refugees, staff or members of the Bosnian Herzegovina Community. Big thanks to Nedzad and Ferid for supporting our funding bids and the work they have done in making the applications to keep us all functioning, and to all their community who do so much to support our work.

Joan Stannard
Chairperson and Volunteer Advisor
Derby Refugee Forum

REFUGEES SUPPORT REFUGEES PLUS

We have successfully completed fourth year of the “Refugees Supporting Refugees Plus” project. We are now in our fifth and final year of this project funded by The National Lottery Community Fund, who continue to be our core funder. It is noteworthy that this project is a collaborative effort between our organisation and our partner, Derby Refugee Forum. Over the past twelve months, our services have experienced a significant increase in activity



We conducted 437 outreach visits to the elderly and housebound individuals, providing a spectrum of services. Notably, we played a pivotal role in coordinating care plans for those confined to their homes, collaborating closely with various health agencies.

Our commitment to enhancing the quality of life and fostering the integration of Refugees and Asylum Seekers persisted through diverse in-person services. This included offering advice, assisting with form filling, organising diverse learning activities and informational sessions, conducting integration workshops, arranging enjoyable activities, and providing multifaceted support to families.

Additionally, we sustained the provision of food and vouchers from Aldi and Primark, securing financial contributions, food donations, and establishing connections with local cultural groups. In response to the rising cost of living, we introduced a pick-n-mix table service, benefitting all service users in need, in contrast to our food bank, which primarily serves destitute asylum seekers and refugees.

Thanks to the continued support of The National Lottery, our organisation has leveraged additional funding opportunities, securing a grant from Derby City Council for the UKSPF employability program.

Collaborating with local organisations such as Artcore and Baby People, we also established partnerships with Marches Energy Agency and Citizens Advice Bureau, securing funding from the Energy Saving Trust. Furthermore, we successfully secured a two-year extension of our Health Without Borders project funded by Tudor Trust. These diverse funding sources have significantly enhanced our capabilities and the quality of services we offer, including various courses, workshops, one-to-one advisory sessions, training programs, and advocacy contributing to the improved integration and overall well-being of our clients. Over the reporting period, we conducted 507

Immigration Advice sessions, benefiting over 200 individuals, with 267 Level 1 OISC advises provided to 117 individuals.

In Year 4, our commitment to enhancing the life opportunities of Refugees and Asylum Seekers through employment, training, and education continued to build upon the progress made in the previous year. Our dedication to improving language skills persisted, evidenced by the delivery of 156 English classes with a total of 1015 attendances. In July 2023, we introduced a new initiative called ESOL for Employability, focusing on equipping participants with skills highly sought after by employers in today's competitive job market.

We extended our support on an individualised basis, assisting individuals in crafting their CVs and facilitating their registration on job search platforms like Indeed. This personalised approach aims to empower our clients with the tools and resources necessary for success in their pursuit of employment and improved life prospects.

Throughout the fourth year of the project, the invaluable contributions of our volunteers have been truly exceptional. Engaging in a wide range of tasks, including teaching, interpreting, cleaning, reception and administrative work, kitchen services, advisory roles, and more, our volunteers play a crucial role in the work we do. Without their dedication, we would be unable to offer the vital support and services that define our mission.

In conclusion, I want to say thank you to The National Lottery for their unwavering support, which has empowered us to create meaningful and positive changes in the lives of individuals within our community.

Nedzad Salkic
Executive Operations Manager

HEALTH WITHOUT BORDERS

In September 2021, we secured a two-year funding grant from Tudor Trust for a health initiative we named 'Health Without Borders.' This collaborative endeavour involves three partner organisations, with DBHCA taking charge of leadership role and project management responsibilities. Derby Refugee Forum and Sahahra are our esteemed partner organisations, all of which operate under a community-led framework, addressing daily health challenges faced by individuals from diverse communities. The unifying factor that has brought us together is the pervasive lack of understanding regarding general health issues prevalent in our communities.



The primary objective of the project is to recruit and train mentors, designated as Community Health Educators (CHEs), drawn from minority and disadvantaged communities we serve. These individuals are empowered to disseminate accurate information and lead discussions on specific key health issues. Our goal is to enhance the quality of life for community members, with a paramount focus on early prevention.

In the second year of the project, we successfully recruited 16 CHEs who expressed a genuine commitment to making a positive impact on their communities. These individuals underwent comprehensive training in various health backgrounds, aimed at broadening their knowledge and providing a nuanced understanding of signs and symptoms associated with different health conditions. The training modules covered the following:

- Cancer Awareness:** Equipped our CHEs with in-depth knowledge of various types of cancers, emphasizing awareness, early detection, and lifestyle factors contributing to cancer prevention.
- Diabetes Awareness:** Focused on understanding diabetes, its types, management, and promoting awareness of lifestyle modifications for diabetes prevention.
- Cardiac Disease Awareness:** Provided comprehensive insights into cardiovascular health, covering risk factors, prevention strategies, and early signs of cardiac diseases.
- Stroke Awareness:** Empowered our CHEs with knowledge on recognizing and responding to the early signs of stroke, emphasizing the importance of timely intervention.
- Respiratory Awareness:** Covered various respiratory conditions, enhancing awareness about triggers, prevention, and management strategies.
- Diabetes Management:** Focused on practical aspects of diabetes management, including lifestyle modifications, medication adherence, and monitoring techniques.

Completion of these training programs equipped our CHEs with a comprehensive understanding of the diverse physical conditions prevalent in their respective communities. They gained proficiency in recognizing risk factors, implementing preventative measures, and identifying early signs and symptoms associated with each health condition. Furthermore, all our health educators successfully completed the training sessions and received certificates as recognition of their accomplishments.

In addition to these trainings, we have completed a variety of Health and Wellbeing workshops, which all address issues we have identified in our research project. Some of the workshops are Health Watch Derby, Well for Life, Urgent Care Pathways, Sexual Health Matters, SV2 (Supporting Victims of Sexual Violence). Given the limited knowledge in these communities about leading a safe, healthy life, our workshops provide a valuable opportunity for learning and knowledge acquisition. It also gave an insight about the services available to Asylum Seekers and Refugees who are unfamiliar with UK's NHS System. These workshops contribute to our overarching goal of increasing health awareness in disadvantaged communities.

To top these achievements, we successfully concluded the project in August 2023 and subsequently applied for and received an extension, ensuring the continuity of the project for an additional two years, where we have now included Hadhari another small community organisation in our project. The plan is to recruit more CHE's, and further widen this project by reaching out to more communities.

Alisha Sajid
Monitoring and Learning Coordinator

WARMER DERBY AND DERBYSHIRE 3

In February 2023, we embarked on a journey with our new partners – Marches Energy Agency, Citizens Advice Mid Mercia, and our existing partner Sahahra – under the banner of Warmer Derby and Derbyshire 3 (WDD3). The main goal of WDD3 is to empower vulnerable householders, whilst addressing fuel poverty and improving overall health and well-being. Derby Bosnia Herzegovina Community Association has come up with a plan on home visits and small measures that can be implemented in vulnerable households. Here is our progress in Year 1 of the project.



Project Launch

The project was officially launched on the 14th of March at Arboretum Park, the home of Sahahra. The event included the participation of representatives from diverse organisations across Derbyshire. Some of the speakers were Pete Burgess-Allen and Simon Ross from the Marches Energy Agency, Emma Herron from Citizens Advice Mid Mercia, Aleksandra Kovacic from the Derby Bosnia Herzegovina Community Association, Jangir Khan from Sahahra, and Dr Chui Lai-Fong alongside Prof. Robert Lowe.

Achievements and Impact

Although the beginning of the project seemed slow whilst we mainly focused on the promotion and raising awareness of our new services, we are on track with our targets. Between February and August 2023, our dedicated team provided energy-related advice to 231 households, conducting home visits for 24 of them. We also produced a comprehensive informational video in multiple languages, enhancing accessibility and awareness of the services we provide for the clients who come to our Centre. We actively promoted the project to our target groups, whilst three staff members completed a **Delivering High Quality Domestic Energy Advice** training and one staff member completed the **Level 3 City & Guilds Course**. In collaboration with 15 volunteers proficient in various languages, we have been successfully providing face-to-face advice to our clients.

Our Findings

Our home visits revealed valuable insights into the living conditions of our clients. Many face challenges such as inadequate lighting, poor home insulation, and outdated heating systems.

Through our partnerships and outreach work we managed to support our clients with measures including a successful application for a boiler grant, significantly impacting their future energy bills. We have also provided 242 referrals to the Derby City Council for the Energy Support Scheme and 48 referrals for the Household Support Scheme.

Overcoming Barriers

Recognising the importance of overcoming language barriers, we have engaged volunteers fluent in English, Farsi, Arabic, Kurdish Sorani, Bosnian, Urdu, Punjabi, and other languages. This not only facilitates effective communication during advice sessions but also enables us to identify and address potential issues comprehensively.

Furthermore, from our outreach work, we have uncovered a lack of awareness among clients regarding available support, government grants, and simple energy-saving measures. Practical demonstrations, such as explaining the energy efficiency of LED bulbs, proved essential in bridging this knowledge gap. Our experience so far highlights the need for the promotion of available support and education of our clients on practical energy-saving measures. As we move forward and embrace the coming winter months, we remain committed to providing the necessary support in order to alleviate the pressures of vulnerable households.

Aleksandra Kovacic
Project and Outreach Coordinator

EMPOWERMENT FOR EMPLOYMENT

In March 2023 we received funding from UKSPF (United Kingdom Shared Prosperity Fund), for a partnership project called 'Empowerment for Employment'. It's a collaborative project which involves 2 other community organisations that share similar interests as us, called Artcore and Baby People with Artcore taking the lead in steering the project. The project delivers a range of creative and accessible activities targeted at communities living in the most disadvantaged areas of Derby to help support them in developing their skills in life which will give them a chance to progress into employment.



As part of our commitment to preparing clients for successful employment, we at the DBHCA are offering a range of courses tailored to meet diverse needs.

These courses include:

ESOL (English for Speakers of Other Languages): Enhancing language proficiency to improve communication skills in English-speaking workplaces to participants who have recently moved to the UK and have no idea of the language.

Community Interpreting L2: Giving a chance to participants who speak more than one language to make use of their language skills in professional settings where they can help bridge language gaps and facilitate effective communication.

One-to-One support in CV Writing and Job Search: Equipping participants with the essential skills by teaching them interview skills, turning CVs from being basic to more enhanced and helping them in finding jobs based on their qualifications and experience. For crafting compelling CVs and navigating the job search process.

Driving Theory: Supporting individuals in acquiring the knowledge needed to pursue driving qualifications, expanding their employment opportunities.

Life in the UK: Providing valuable insights into British culture, society, and legal systems to enhance integration into society and understanding.

In addition to the courses, we have successfully managed to make contacts with several employment agencies and organisations who we are working closely with in helping our participants to gain employment. This was partly achieved by attending a Jobs Fair which was organised by Derby City Council. We successfully managed to refer 5 participants to recruitment agencies and help another 5 to secure a job at HelloFresh.

Despite the initial paperwork-related setback of 3 months at the start of the project, the project has achieved notable achievements since its commencement. Although Artcore is leading the project, each organisation is expected to meet individual targets which will be collectively used as our overall targets. We at DBHCA have made tremendous efforts in achieving our personal goals and targets which were set for us as an organisation. We have managed to extend our numbers greatly which will contribute further to achieving our overall collaborative targets for this project.

Our core objective is facilitating the transition of clients, particularly those who are disadvantaged into employment. By empowering individuals and training them with basic skills and offering a range of diverse courses, and with each organisation contributing unique perspectives and resources to the initiative, we have so far been successful in achieving the project aims and hope to successfully apply for another round in April 2024.

Alisha Sajid
Monitoring and Learning Coordinator

EUROPEAN SOCIAL FUND | WARM WELCOME

REFUGEE FUTURES

In reflection of the past year, we are delighted to share the outcomes of our collaborative efforts and the transformative impact we've had on our local community, thanks to the steadfast support of the European Social Fund Futures Group (ESF Futures). Over the course of four successful funding rounds, we witnessed the transformation of 94 learners, each stepping closer to a brighter future.

Our commitment to empowering individuals led us to design comprehensive learning opportunities aimed at equipping our participants with the essential skills necessary for employment. Throughout these rounds, we offered a diverse array of courses, including English for Speakers of Other Languages (ESOL) classes, Accredited Level 2 in Community Interpreting, Driving and Life in the UK classes, as well as Job Search and Interview Techniques workshops, among others.

Last year marked the conclusion of our journey with ESF, but not the end of our mission. Whilst ESF funding is no longer available, we are pleased to say that our dedication and successful track record led us to be recommended for the UK SPF fund.

We want to say thank you to the ESF Futures for their generous funding and unwavering support over the course of two years. Their belief in our vision has paved the way for countless individuals to acquire valuable skills and seize promising employment opportunities. As we transition to a new chapter with the UK SPF fund, we remain committed to our goal of fostering growth, empowerment, and success within our community.

Thank you for being part of our journey. Together, we are shaping a future filled with endless possibilities.

WARM WELCOME

The Warm Welcome project has extended a helping hand to the vulnerable in our community. With this project, our focus was on creating warm and welcoming spaces for everyone, providing comfort, connection, and a sense of belonging.

Thanks to the generous funding we received, we were able to alleviate the pressure on many of our clients, especially during the ongoing cost of living crisis, with a particular emphasis on the challenging winter months. The Warm Welcome extends an open invitation to all, urging them to access a warm and inviting space in their local community, fostering connections, new friendships, and a deeper sense of community.

Our efforts were channeled into providing not only physical warmth but also emotional support.

Weekly gatherings were organised at our Centre, offering a safe space for conversations, warm meals, and drinks. In these moments, individuals had the opportunity to seek advice, guidance, and reliable information on critical issues such as energy and the cost of living crisis.

This funding enabled us to reassure our community members, offering comfort, a familiar environment, and relief from financial pressures. The Warm Welcome Project strives to make a lasting positive impact on our often overlooked and misunderstood community. As we move forward, we remain dedicated to providing not just warmth but a genuine sense of belonging, ensuring that no one feels alone in the face of life's challenges.

UNTOLD STORIES | SEXUAL HEALTH

UNTOLD STORIES



In collaboration with Artcore and Sahahra, the Untold Stories project embarked on a journey that officially launched in February 2023, at the Bosnia & Herzegovina Centre. This project aims to amplify unheard narratives, providing a platform for individuals to express their unique stories through the language of art.

The launch event marked the commencement of the project with an inspiring art session. Participants, whilst sharing their personal stories, engaged in a creative process, crafting objects with paper under the guidance of the talented artist, Chris. It was a celebration of diversity, creativity, and the power of storytelling through artistic expression.

Over the course of February, March, and April,

our Centre became a hub for artistic exploration, hosting a total of five art sessions. Each session unfolded as a collaborative effort, full of diverse experiences and perspectives. The participants were able to discover the therapeutic and empowering nature of artistic creation. Chris, Artcore's dedicated artist facilitator, played an essential role in nurturing the participants' talents and guiding them through the various artistic techniques.

We look forward with anticipation to the continuation of art sessions in early 2024. The positive impact of this project is evident not only in the artworks created but also in the sense of community and understanding that has blossomed among participants.

SEXUAL HEALTH

This year was also marked by the initiation of our impactful Sexual Health Re-Education project, a commitment to breaking down the barriers surrounding sexual health.

As a part of this project, we provided a monthly sexual health drop-in clinic held at the B&H Centre to our service users. Charles Dewa, a Sexual Health Promotion Practitioner, led the sessions, offering a confidential space where individuals could freely ask questions and seek guidance on various aspects of sexual health. This proactive approach ensured that our service users had access to reliable information, helping to overcome the stigma associated with sexual health.

We have installed stations in our facility's toilets, stocked with free condoms and lubricants, accompanied by informative posters to further educate and empower our community. This reflects our dedication to providing not only knowledge but also practical resources for responsible sexual health practices.

In response to the diverse needs of our community, we organised a ladies-only session in March 2023, accommodating 31 participants. This session led to the identification of five cases of Female Genital Mutilation (FGM), highlighting the vital role our project plays in addressing specific health concerns and facilitating early intervention.

OUTREACH WORK

PROJECT AND OUTREACH COORDINATOR'S REMARKS

The past year has been a journey of continued dedication and service at our community centre. Each interaction and every visit have contributed to the evolving purpose of the Bosnian Centre. Having in mind the significant events that unfolded within our community and our society, the Centre emerged as a dynamic hub, pulsating with activity and purpose. I am honoured to present the highlights and experiences of the Outreach department for the year 2022 - 2023.



Outreach Initiatives

From the busy streets of Derby to the peaceful corners of Nottingham, our outreach work transcended geographical boundaries, engaging individuals of different age groups, genders, and religious affiliations. Our outreach work fostered inclusivity, reaching the lives of many across the East Midlands. We conducted an impressive 437 visits, primarily catering to the elderly and homebound members of our community, whilst also supporting the members of the Bosnian Roma community. These visits played an essential role in addressing various challenges faced by our clients, including issues related to health, financial concerns, and general well-being. A substantial portion of these visits involved reaching out to healthcare professionals on behalf of our clients, resolving problems with bills and benefits, and providing essential support such as weekly shopping, medication collection, and general advice. A certain number of visits were conducted as part of our Warmer Derby and Derbyshire 3 project, where homes were assessed for energy efficiency, and tailored solutions for small measures were implemented.

Mental Health

Outreach visits served as more than just a means of assistance; they provided a safe space for individuals to share their concerns, challenges, and experiences. These encounters, whether at homes or hospitals, were invaluable opportunities for our community members to open up, knowing that they have someone they trust to turn to.

As someone deeply engaged in numerous outreach visits throughout the year, I observed the transformative power of creating a non-judgmental space. Even in moments where the answers sought may not have been what they wished to hear, being simply a listener even for only five minutes, made a crucial difference in providing the support our community members needed.

The Cost of Living Crisis

The challenges posed by the energy and cost of living crisis were evident in the increasing number of appointments sought by our clients. Many reached out seeking information on energy support schemes and other ways of support for the cost of living. I am proud to report that our team effectively supported these inquiries, offering reliable information, referrals and guidance to alleviate the concerns of those seeking assistance.

Acknowledgements

As we draw the curtains on another impactful year, I extend my heartfelt gratitude to the dedicated staff and volunteers. I would also like to congratulate everyone on their accomplishments in ongoing and new projects. As we approach the holiday season, I wish everyone joy and fulfilment.

Aleksandra Kovacic
Project and Outreach Coordinator

EVENTS AND WORKSHOPS

ANNUAL GENERAL MEETING 2022



We are delighted to share the key highlights from our Annual General Meeting held in December 2022.

At the meeting, Nedzad Salkic, Executive Operations Manager, provided a detailed report of the Association's achievements. From projects that underscore our mission to financial insights shaping our sustainability, Nedzad's presentation encapsulated the complex nature of our work. Aleksandra Kovacic, Outreach Support Officer, presented the variety of events, trainings, and workshops which were organised as integral components of our projects.

Our committee, the backbone of our organisation, witnessed a notable commitment and achievements of the organisation. Out of the previous twelve committee members, seven have chosen to extend their service for the forthcoming year. Additionally, we received 4 nominations for new members, resulting in a dynamic committee of eleven members, set up to navigate and support us through another year.

Nermina Webster, our Chair of the Board, announced her decision to continue in her pivotal role for a limited period. This decision, made with the unanimous consent of those present, was set to be followed by a review later

in the following year due to Nermina's personal commitments.

The presentation of our achievements was highlighted by the presence of our dear guests from Birmingham. Anes Cerić, Manager of BH UK Network, honoured us with heartfelt congratulations for another year of impactful work.

In a touching gesture, Ferid Kevric, our previous Centre Manager, was acknowledged for his many years of dedicated service and celebrated for achieving an Honorary Master of the University. Anes and Mirza, representing BH UK Network, presented Ferid with a stunning painting by the talented artist Emira Ramic, symbolising their gratitude for his altruistic contributions.

As we compile our Annual Report for year 2022 - 2023, we are pleased to announce a recent development. In May 2023, Mirza Ghounem was elected as the new Chair. This transition became necessary as Nermina decided to step down due to personal commitments. We wish to express our deepest gratitude to Nermina for her selfless support throughout many years as the Chair. Mirza, who has demonstrated his dedication in the months of his work, was warmly welcomed into the team.

EVENTS AND WORKSHOPS

FERID'S RECOGNITION FROM THE UNIVERSITY OF DERBY



In this year's Annual Report, we take immense pride in spotlighting an individual whose incredible commitment to altruistic causes has not only earned him the admiration of our community but also the recognition of the University of Derby. Mr. Ferid Kevric was awarded the Honorary Master of the University (HonMUniv) in 2022, as a testament to his outstanding achievements in supporting refugees and asylum seekers in Derby.

Born and educated in the Former Republic of Yugoslavia, Mr. Kevric completed his education at Sarajevo University of Economics before embarking on a path that would define his life's purpose. Serving as a major in the Yugoslav People's Army until 1992, the onset of the Bosnian war compelled Ferid to make a courageous decision – to secretly desert from the Army. In May 1992, escaping assassination, he arrived in the United Kingdom as an asylum seeker, landing in Derby with no knowledge of the English language.

Ferid, with the support of his compatriots, established the Derby Bosnia & Herzegovina Community Association. This initiative aimed to aid the people of Former Yugoslavia, welcoming individuals regardless of their religion or ethnicity. Under Ferid's compassionate guidance, the Bosnian Centre evolved into a haven offering social support, networking opportunities, and crucial domestic and legal advice. It became not only a sanctuary but also a reminder of Bosnia on English soil. With the influx of recent refugees

and asylum seekers to Derby, Ferid, displaying his resettlement knowledge, opened the doors of the Bosnian Centre to all, transcending barriers of race, colour, and creed. This act of inclusivity transformed the Centre into a second home for those compelled to leave behind their loved ones, often fleeing the imminent threat of torture or death.

This recognition not only celebrates Ferid's outstanding achievements but also serves as a testament to the power of selfless dedication in fostering positive change within our community. We express our immense pride and gratitude for Ferid Kevric's contributions to our community. We extend heartfelt thanks to the University of Derby for recognising and honouring his altruistic achievements, acknowledging that such recognition amplifies the importance of humanitarian efforts in building a compassionate and inclusive society.

GARDENING CLUB



In the past year, our Gardening Club has thrived with multiple engaging sessions, fostering a sense of community and connection with nature. We also collaborated with the Wildlife Trust, bringing a special touch to the several sessions. We extend our deep appreciation to the Wildlife Trust for their support during these memorable sessions.

Our Gardening Club is not just about the present; it is a year-round commitment. We diligently prepare our garden for winter and summer, ensuring a vibrant array of flowers, herbs, and vegetables. The best part? Once these greens flourish, they become a gift to our service users, providing a sense of pride and connection to the natural world.

EVENTS AND WORKSHOPS

HOLOCAUST MEMORIAL DAY

In January 2023, the Bosnian Centre marked the Holocaust Memorial Day to honour the memory of all victims of the Nazi regime during the Second World War and other genocides, including the tragic events in Srebrenica in July 1995. Under the theme "Ordinary People," the day provided a platform to reflect on the choices made by individuals in the face of such atrocities.

The event was graced by the presence of dignitaries, including the Lord Lieutenant, Dean of Derby, His Excellency the Ambassador of Bosnia and Herzegovina in the United Kingdom, Vanja Filipovic, and Member of Parliament, Amanda Solloway. Their attendance was greatly appreciated and valued.

The commemoration featured a thought-provoking short film, "Sarajevo Safari," followed by a moving recitation of a poem dedicated to Hava Tatarevic, a Bosnian mother, by Ruth Long. A symbolic gesture of remembrance was made



through the laying of flowers on the monument. The day concluded with a gathering at the QUAD Centre, where former students of the Bosnian Supplementary School delivered a wonderful performance.

We extend our sincere appreciation to all who contributed to the organisation of this significant day, especially our distinguished guests, staff and volunteers. The presence of each individual played a crucial role in making this commemoration a deeply meaningful and respectful tribute.

SREBRENICA MEMORIAL DAY



On the 11th of July, we gathered to commemorate the 28th anniversary of the Srebrenica genocide. This day was marked by a series of events held at the Bosnian Centre, where our community came together to pay respects to the lives lost.

Traditionally, the gathering at the Bosnian Centre involved a heartfelt ceremony of laying flowers on the monument, an expression of our collective remembrance. Ruth Long's moving recital of the "Prayer" resonated deeply, encapsulating the shared grief and remembrance that unites us.

Our appreciation extends to the Mayor of the City of Derby, Alan Graves, for gracing the event

with his presence. We are equally thankful to Vice Lord-Lieutenant of Derbyshire, Colonel John S Wilson, as well as the University of Derby's Secretary and Registrar, June Hughes for joining us in this solemn commemoration.

This year, the commemoration took on an additional layer of significance as we had the privilege of witnessing the powerful play, "My Thousand Year Old Land," written by Aida Salkic Houghton and Sue Moffat. We extend our heartfelt gratitude to the New Vic Theatre, New Vic Borderlines, and all those involved in bringing this impactful production to our community. Your contribution elevated this important day, allowing us to engage with the narrative in a profound and meaningful way.



EVENTS AND WORKSHOPS

EID CELEBRATIONS IN APRIL AND JULY



In the spirit of gratitude and joy, we at the Bosnia and Herzegovina Centre and Derby Refugee Advice Centre hosted two wonderful Eid celebrations in April and July, extending our deep appreciation to our service users and dedicated supporters.

Our passionate team of staff and volunteers had an important role in making these occasions truly special. The aroma of traditional delicacies

filled the air as our talented culinary enthusiasts prepared a feast that transcended cultural boundaries. From mouth-watering biryanis to the variety of sweets, every dish carried the essence of Eid, creating an authentic and memorable experience for all. The beats of Middle Eastern music echoed through the building, setting the stage for a joyous atmosphere.

A sincere appreciation goes out to our incredible volunteers and staff, whose dedication and hard work made these celebrations possible. To our valued supporters, we extend a special thank you. Your commitment enables us to continue our services and make a positive impact in communities. It is through your generosity and support that we can create moments of joy and connection, fostering a sense of belonging for all.

HEALTHY EATING AND LIFESTYLE CHOICES



In May, we teamed up with Derby County Community Trust for a Healthy Eating & Lifestyle Choices session. It was a fantastic opportunity for our service users to gain insights into healthier living.

The session not only sparked conversations about nutritious choices but also highlighted the importance of overall wellbeing. We extend our sincere thanks to the dedicated team at Derby County Community Trust for their ongoing support in fostering a culture of healthier living in our community.

This friendship has truly made a positive impact, fostering a culture of healthier living within our community and we are excited about the positive impact it continues to make. We collaborated with Derby County Community Trust a number of times and we thank them for their continuous support.

Sep 2022 - Aug 2023

- **Advice Sessions**
 - DBHCA 1130
 - DRAC 1683
- **40 Workshops And Activities**
- **12 Training Sessions For Staff And Volunteers**
- **437 Outreach Visits**
- **9,869 Centre Visits**
- **101 Advice Sessions Were Provided To The Roma Families/Individuals**
- **267 OISC Level 1 Immigration Advice Sessions Provided**
- **171 Referrals Were Provided To The Various Organisations**

STAFF AND VOLUNTEER TRAINING

Over the past year, our organisation has undertaken a diverse array of comprehensive training programs, which have enhanced the proficiency of our team and have contributed meaningfully to the successful execution of specific projects.

The various training sessions were tailored for both staff and volunteers to help foster a skilled and knowledgeable workforce. The spectrum of completed trainings encompasses a variety of topics, addressing both project-specific requirements and the professional development needs of our dedicated team.



Detailed below are the specific training modules that were successfully undertaken:

- Emergency First Aid at Work - Level 3:** Equipping our team with crucial emergency response skills to ensure a safe working environment.
- Food Hygiene and Safety for Catering - Level 2:** Ensuring our team is well-versed in industry-standard practices to maintain the highest standards of food hygiene and safety in catering operations.
- Delivering High-Quality Domestic Energy Advice:** Empowering our staff with the knowledge and expertise to provide superior domestic energy advice, aligning with our commitment to sustainability.
- Getting to Grips with Excel Data:** Encouraging our team to further advance their skills by making the most out of Excel at the workplace to help improve efficiency.
- Hypertension Training:** Enhancing our team's understanding of hypertension, a vital aspect of promoting overall health and well-being.
- Sexual Health Training:** Educating and informing staff to promote a comprehensive understanding of various aspects related to sexual health. Some of the key components that were covered: Contraception, STI's, FGM, LGBTQ+ Inclusivity, Mental Health and Wellbeing, Reproductive Health.

In addition to these trainings, we also completed the 6 health-related trainings mentioned previously for our Health without Borders project.



These particularly curated training programs for both staff and volunteers not only demonstrate our dedication to maintaining high standards but also showcase our proactive approach to the comprehensive development of our entire team.

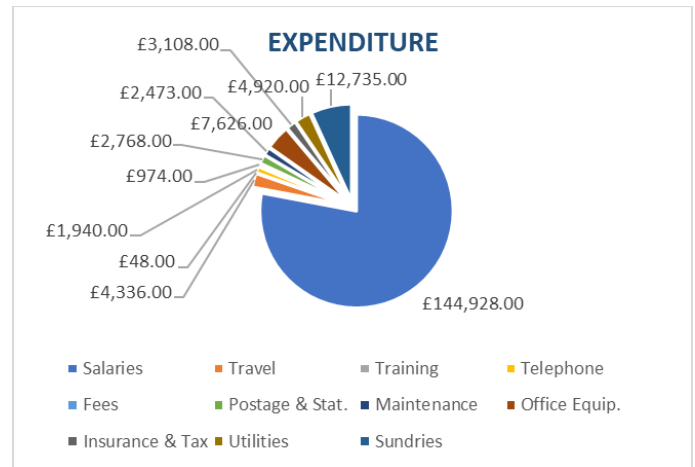
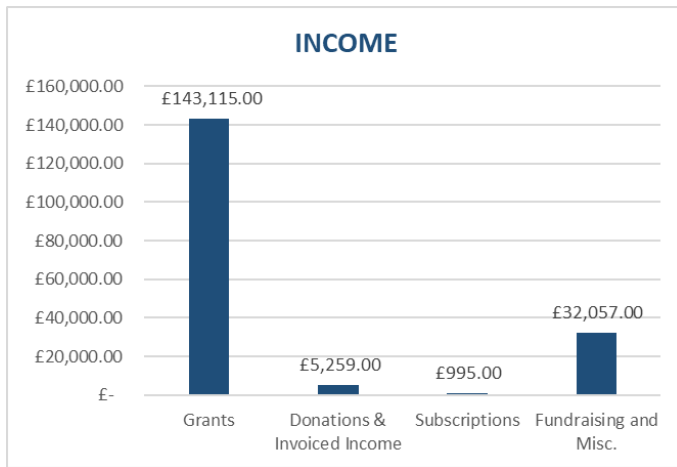
By having an empowered and knowledgeable team, inclusive of both staff and volunteers, we are successful in achieving yet another great organisational year.

FINANCES

DERBY BOSNIA HERZEGOVINA COMMUNITY ASSOCIATION RECEIPTS AND PAYMENTS ACCOUNT YEAR ENDED 31 AUGUST 2023

2022		Unrestricted Funds £	Restricted Funds £	2023 Total £
	Income			
173383	Grants	0	143115	143115
3738	Donation & Invoiced Income	5259	0	5259
763	Subscriptions	995	0	995
4670	Fundraising & Miscellaneous	32057	0	32057
182553		38312	143115	181427
	Charitable Expenditure			
138220	Salaries & Associated Cost	9465	135463	144928
3349	Travel Expenses	0	4336	4336
4989	Training	0	48	48
1506	Telephone	0	1940	1940
12266	Fees	0	974	974
4833	Postage and Stationary	0	2768	2768
2045	Maintenance	0	2473	2473
4804	Office Equipment	0	7626	7626
3442	Insurance & Tax	0	3108	3108
7312	Electricity, Gas, Water	0	4920	4920
8810	Sundries	5034	7701	12735
191574		14499	171357	185856
0	Cost of General Funds	0	732	732
460	Managing & administering the charity	0	460	460
192034	Total Expenditure	14499	172549	187048
-9481	Surplus (Deficit) for the year	23812	-29434	-5622
0	Transfer Between Funds	-400	400	0
94952	Funds Brought Forward	82874	2597	85471
85471	Closing Balance	106286	-26437	79849

FINANCE OVERVIEW

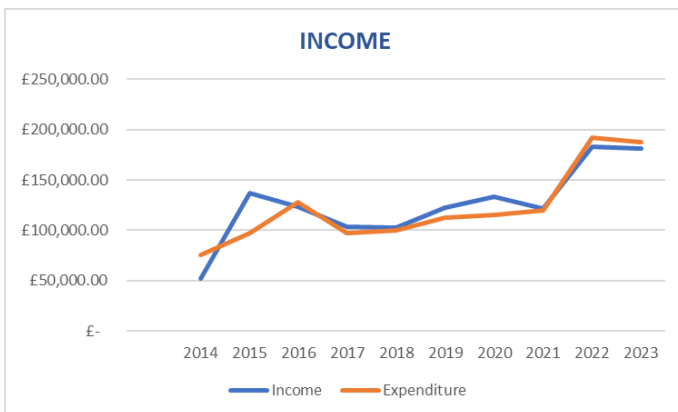


During the reporting year, our organisation continued a steady income, totalling £181,427. The majority of our income, constituting 78%, was derived from various grants. The National Lottery Community Fund remained our primary funding provider, contributing a significant portion. Additionally, we secured substantial funding from Tudor Trust, Energy Saving Trust, Derby City Council – Shared Prosperity Fund, Barring Foundation, and NHS/Community Action Fund. The remaining 22% of our income was generated through invoiced income, donations, fundraising, subscriptions, and similar avenues. This diversified funding approach reflects our commitment to financial sustainability and resilience. Our ability to attract diverse funding sources has contributed to the substantial growth in income over the past few years, underscoring the development and stability of our organisation.

Expenditure during the reporting year closely mirrored that of the previous year. A significant portion, comprising 77% of our expenditure, was allocated to salaries and associated costs. This investment reflects our commitment to maintaining a skilled and dedicated team to carry out our organisational mission effectively. The remaining 23% of expenditure covered various operational expenses and project-related costs. Our commitment to prudent financial management ensured that expenditure was kept to a minimum wherever possible.

Financial oversight was conducted by Derby Community Accountancy Services, ensuring a thorough examination of our finances. We are pleased to report that our financial practices align with best practices and regulatory standards. The Annual Return to the Charity Commission will be submitted following the Annual General Meeting (AGM), further reinforcing our commitment to transparency and compliance.

In conclusion, we are satisfied with the financial performance during the reporting year. Our diversified income streams and strategic financial management have contributed to the organisation's growth. The prudent allocation of funds and adherence to financial best practices reinforce our commitment to responsible stewardship. We look forward to continued financial stability and sustained growth in the coming years.



OUR MISSION AND VISION

Our mission is to provide support and confidential service to alleviate the effects of poverty, sickness and distress of refugees from the Former Yugoslavia and the rest of the world, regardless of their ethnic origin and background. We believe that all refugees have the right to live in a just and equal society. We aim to achieve this by providing information, support, training and educational opportunities for all of them.

Aims and Objectives

- to provide practical and social support to all refugees.
- to provide advice services, support and reliable information.
- to alleviate the effects of poverty and distress on refugees.
- to equally provide independent and impartial advice and support refugees and asylum seekers, who are on benefits or low income, disabled, elderly and vulnerable, residing in East Midlands.
- further development of the B-H Community Centre as a "One Stop Shop" place, as an efficient service for refugees and asylum seekers from all over the world.

We would like to express our gratitude to :

- Derby Refugee Forum
- Embassy of Bosnia and Herzegovina in London
- Our Volunteers
- Statutory or voluntary organisations we have been working with during 2022-2023

A special thank you goes to our funders:

- The National Lottery,
- Tudor Trust,
- European Social Fund (ESF),
- Derby City Council,
- Energy Saving Trust,
- The Baring Foundation,
- Derbyshire Community Health Services, and
- Community Action.

Your support keeps our organisation progressing and allows us to help countless of people in need of our services. Thank you for understanding our vision behind each project.

With the help of our funders, we as an organisation have extended the range of services we provide, and we hope to continue to do so in the future.



Contact us

The Derby Bosnia-Herzegovina Community Association is a charity registered organisation. Registered number in England and Wales is 1071955.

Bosnia & Herzegovina Centre
99 Curzon Street
Derby
DE1 1LN

t: +44 (0)1332 294 436
e: info@bosniancentre.org
w: www.bosniancentre.org

Derby Bosnia-Herzegovina Community Association

Statement of Financial Activity (01.09.2022 - 31.08.2023)

	B-H Comm. Centre	National Lottery Fund	Tudortrust Fund	ART Core Untold Story	Running School	ESF Futures Round 5	Energy Re Address	NHS Fund Sex. Health	UK SPF Fund	TOTAL	
	No restrict.	Restricted	Restricted	Restricted	No restrictd	Restrict.	Restrict.	Restricted	Restricted		
2021/2022											
£	RECEIPTS	£	£	£	£	£	£	£	£	£	
86,000.00	Big Lottery Funding	0.00	88000.00	0.00	0.00	0.00	0.00	0.00	0.00	88000.00	
36,400.00	The Tudor Trust Fund	0.00	0.00	34600.00	0.00	0.00	0.00	0.00	0.00	34600.00	
0.00	Artcore - The Untold Story	0.00	0.00	0.00	2272.00	0.00	0.00	0.00	0.00	2272.00	
0.00	NHS Sexual Health	0.00	0.00	0.00	0.00	0.00	0.00	4757.00	0.00	4757.00	
24,800.00	EFIF Partnership DCC	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
0.00	Energy Re-address Proj	0.00	0.00	0.00	0.00	0.00	9736.24	0.00	0.00	9736.24	
0.00	UK SPF	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
14,932.50	ESF Futures Round 4	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
11,250.00	ESF Futures Round 5	0.00	0.00	0.00	0.00	3750.00	0.00	0.00	0.00	3750.00	
0.00	Suplem. School - collect	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
762.66	Subscriptions-Room rent	9183.86	0.00	0.00	0.00	0.00	0.00	0.00	0.00	9183.86	
3,737.92	Contract - In	5259.39	0.00	0.00	0.00	0.00	0.00	0.00	0.00	5259.39	
4,670.05	Fundraising - Miscellaneous	13868.38	0.00	0.00	0.00	0.00	0.00	0.00	0.00	13868.38	
182,553.13	In c o m e	28,311.63	88,000.00	34,600.00	2,272.00	0.00	3,750.00	9,736.24	4,757.00	171,426.87	
DIRECT CHARITABLE EXPENDITURE											
136,347.50	Salaries & Associated costs	9465.25	74176.57	22988.55	2786.19	0.00	1812.73	13294.40	1191.80	15236.45	140951.94
0.00	Recruitment Cost	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
3,054.51	Travel for volunteers & staff	0.00	1465.42	0.00	0.00	0.00	0.00	700.00	0.00	0.00	2165.42
294.20	Beneficiaries travel expenses	0.00	0.00	2170.75	0.00	0.00	0.00	0.00	0.00	0.00	2170.75
4,988.67	Training for volunteers & staff	0.00	47.70	0.00	0.00	0.00	0.00	0.00	0.00	0.00	47.70
1,506.17	Telephone-fax-web cost	0.00	1149.89	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1149.89
2,261.85	Freelance, mentor, management	0.00	670.00	1580.12	0.00	0.00	396.00	0.00	0.00	0.00	2646.12
3,663.20	Stationary	0.00	1124.29	961.43	0.00	0.00	589.48	0.00	0.00	0.00	2675.20
425.42	Postage-Stamps	0.00	93.10	0.00	0.00	0.00	0.00	0.00	0.00	0.00	93.10
36.00	Evaluation & consult.fees	0.00	144.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	144.00
2,044.63	General Maintenance costs	0.00	2472.67	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2472.67
506.47	Rent&Room Equipment Hire	0.00	1357.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1357.12
4,593.70	Office & General Equipment	0.00	149.99	0.00	0.00	0.00	0.00	712.41	0.00	6516.90	7379.30
744.00	Learning Materials	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2,399.56	Insurances	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1,042.19	Council Tax & disp.-certif.	0.00	429.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	429.33
7,312.15	Heating & Lighting & Water	0.00	2527.36	225.16	195.00	0.00	645.28	1102.20	201.32	817.14	5713.46
210.00	Membership and Donations	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
0.00	Publicity&Information. costs	0.00	331.99	0.00	0.00	0.00	0.00	0.00	0.00	0.00	331.99
3,623.37	Other Related cost-COVID	0.00	360.56	5966.96	0.00	0.00	0.00	0.00	0.00	0.00	6327.52
4,680.61	Sundries (Miscellaneous)	5034.21	1100.01	724.35	123.87	0.00	306.51	163.91	160.08	0.00	7612.94
179,734.20	Expenditure	14499.46	87600.00	34617.32	3105.06	0.00	3750.00	15972.92	1553.20	22570.49	183668.45
0.00	Cost of generating Funds	0.00	400.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	400.00
2,300.00	Management & administration	0.00	0.00	2980.00	0.00	0.00	0.00	0.00	0.00	0.00	2980.00
0.00	Creditors	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
182,034.20	Total Expenditure	14499.46	88000.00	37597.32	3105.06	0.00	3750.00	15972.92	1553.20	22570.49	187048.45
										0.00	
518.93	Surplus/(Deficit) for year	13812.17	0.00	-2997.32	-833.06	0.00	0.00	-6236.68	3203.80	-22570.49	-15621.58
0.00	Transfer between Funds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
394,952.14	Fund balance brought forward	392873.48	0.00	2997.32	0.00	0.00	-399.73	0.00	0.00	0.00	395471.07
0.00		0.00								0.00	
395,471.07	Fund balance carried forward	406685.65	0.00	0.00	-833.06	0.00	-399.73	-6236.68	3203.80	-22570.49	379849.49

Balance Sheet for year - ended 31 August 2023

£		£	£
0.00	Fixed Assets		
300,000.00	Building (at cost)	0.00	300000.00
0.00	less depreciation	0.00	0.00
			300000.00
	Current Assets		
95171.07	Balance at Bank		79549.49
300.00	Petty Cash		300.00
0.00	Debtors		0.00
395471.07	Total Asset Value		379849.49
0.00	Liabilities		0.00
0.00	Creditors		0.00
395471.07	Total Net Assets		379849.49

CURRENT FINANCES

2,597.59	Restricted Funds	-26436.43
392,873.48	Unrestricted Funds	406285.92
395,471.07		379849.49

Derby Bosnia-Herzegovina Community Association

Notes to the Accounts

Note 1	Restricted Fund	Income	Bal B/Fwd	Total	Expenditure	Transfer	Balance
Grant	National Lottery Comm. Fund	88000.00	0.00	88000.00	88000.00	0	0.00
consisted of	Tudor Trust	34600.00	2997.32	37597.32	37597.32	0	0.00
	Artcore - The Untold Stories	2272.00	0.00	2272.00	3105.06	0	-833.06
	ESF Futures Round 5	3750.00	0.00	3750.00	3750.00	0	0.00
	Energy Re-address Project	9736.24	0.00	9736.24	15972.92	0	-6236.68
	NHS Sexual Health Project	4757.00	0.00	4757.00	1553.20	0	3203.80
	UK SPF Project	0.00	0.00	0.00	22570.49	0	-22570.49
	Total restricted Funds	143115.24	2997.32	146112.56	172548.99	0.00	-26436.43

Note 2	Restricted Fund	Income	Bal B/Fwd	Total	Expenditure	Transfer	Balance
Comm.	Subscriptions-Sundries	9183.86	12768.78	21952.64	5034.21	0	16918.43
Money	DBHCS - addit. contract I.G	4233.74	6146.02	10379.76	0.00	0	10379.76
	Contract - Income generator	1025.65	28963.52	29989.17	0.00	0	29989.17
	Fundraising - Donations - Re	13868.38	14295.43	28163.81	9465.25	0	18698.56
	Derby Parents - collection	0.00	0.00	0.00	0.00	0	0.00
	Petty Cash	0.00	300.00	300.00	0.00	0	300.00
	Reserves Restricted	0.00	30000.00	30000.00	0.00	0	30000.00
	Building at Cost of:	0.00	300000.00	300000.00	0.00	0	300000.00
	Total No restricted	28311.63	392473.75	420785.38	14499.46	0.00	406285.92

Reserves - Restricted by funders	-26,436.43
Balance - Unrestricted (Building + B-H Associ.)	406,285.92
Reserves Designated - Critical running Cost BH Centre	30,000.00
B-H Centre - Building at cost	300,000.00
Reserves unrestricted-BH Community	76,285.92
Total Reserves at the end of year 2023 August	79,849.49
Free reserves at the End 2023 August	49,849.49

The Finance Report has been accepted by the Management Committee of the Derby Bosnia-Herzegovina Community Association, held in September 2023

Signed by:	Treasurer	Chairman	Vice Chair
	Zoran Rajic	Mirza Ghounem	Ivan Mihanovic

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

FINANCIAL STATEMENTS

FOR

31 AUGUST 2023

Charity Number 1071955

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

FINANCIAL STATEMENTS

YEAR ENDED 31 AUGUST 2023

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DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

INDEPENDENT EXAMINER'S REPORT

Independent Examiner's Report to the trustees of Derby Bosnia Hercegovina Community Association.

I report on the accounts for the year ended 31 August 2023 which are set out on pages 2 to 6.

Respective responsibilities of the trustees and examiner

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Mark Newey ACMA
Derby Community Accountancy Service
Babington Lodge
128 Green Lane
Derby
DE1 1RY

Date

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

RECEIPTS AND PAYMENTS ACCOUNT

FOR THE YEAR ENDED AUGUST 31st 2023

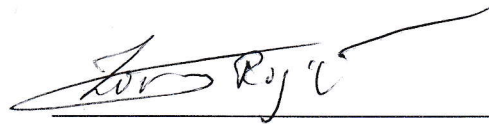
2022			2023	
Total £		Unrestricted Funds £	Restricted Funds £	Total £
	Income			
173383	Grants	0	143115	143115
3738	Donations & invoiced income	5259	0	5259
763	Subscriptions	995	0	995
4670	Fundraising & Miscellaneous	32057	0	32057
182553		38312	143115	181427
	Charitable Expenditure			
138220	Salaries & Associated Costs	9465	135463	144928
3349	Travel Expenses	0	4336	4336
4989	Training	0	48	48
1506	Telephone	0	1940	1940
12266	Fees	0	974	974
4833	Postage and stationery	0	2768	2768
2045	Maintenance	0	2473	2473
4804	Office Equipment	0	7626	7626
3442	Insurance & tax	0	3108	3108
7312	Electricity gas, water	0	4920	4920
8810	Sundries	5034	7701	12735
191574		14499	171357	185856
0	Cost of Generating Funds	0	732	732
460	Managing & administering the charity	0	460	460
192034	Total Expenditure	14499	172549	187048
-9481	Surplus/(Deficit) for year	23812	-29434	-5622
0	Transfer Between Funds	-400	400	0
94952	Funds Brought Forward	82874	2597	85471
85471	Closing Balance	106286	-26437	79849

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

STATEMENT OF ASSETS AND LIABILITIES

AS AT 31 AUGUST 2023

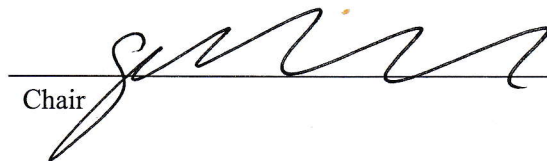
2022			2023
£			£
	Fixed Assets		
300000	Building	note 4	300000
<u>0</u>	Depreciation	note 4	<u>0</u>
300000			300000
	Current Assets		
85171	Balance at Bank		75549
300	Cash		300
<u>10000</u>	Debtors	note 5	<u>0</u>
95471			75849
	Liabilities		
0	Creditors	note 6	2045
<u>395471</u>	Total Net Assets		<u>373805</u>



Treasurer

Date

07.03.2024



Chair

Date

17.02.2024

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

NOTES TO THE ACCOUNTS

Note 1

Grants consisted of:-

	Unrestricted	Restricted	2023	2022
	£	£	£	£
National Lottery Community Fund	0	88000	88000	86000
The Tudor Trust Fund	0	34600	34600	36400
Energy Re Address	0	9736	9736	0
Art Core	0	2272	2272	0
NHS	0	4757	4757	0
EFIF-DCC Partnership	0	0	0	24800
ESF Futures Round 4	0	0	0	14933
ESF Futures Round 5	0	3750	3750	11250
	0	143115	143115	173383

Note 2

Fundraising & Miscellaneous

	2023	2022
	£	£
Refunds	18189	0
Fundraising and sundry	13868	4670
	32057	4670

Note 3

Sundry costs

	2023	2022
	£	£
Other Projects related costs	5255	2700
Other sundry costs	7480	6110
	12735	8810

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

NOTES TO THE ACCOUNTS

Note 4

Fixed Assets

	Building
	£
Cost as at September 1st 2022	300000
Additions during the year	0
Cost as at August 31st 2023	<u>300000</u>
Depreciation as at September 1st 2022	0
Charge for the year	0
Total depreciation as at August 31st 2023	<u>0</u>
Net value as at August 31st 2023	<u><u>300000</u></u>

Note 5

Debtors	2023	2022
	£	£
HMRC	<u>0</u>	<u>10000</u>

An error by the Charity's bank resulted in an overpayment to HM Revenue and Customs

Note 6

Creditors	2023	2022
	£	£
HMRC	<u>2045</u>	<u>0</u>

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

NOTES TO THE ACCOUNTS

Note 6

Restricted funds consisted of:

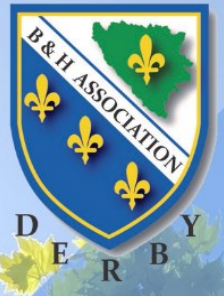
	Opening Balance	Income	Expenditure	Transfer Between Funds	Closing Balance
	£	£	£	£	£
National Lottery Community Fund	0	88000	88000	0	0
The Tudor Trust Fund	2997	34600	37597	0	0
ESF Futures Round 5	-400	3750	3750	400	0
Energy Re Address	0	9736	15973	0	-6237
Art Core	0	2272	3105	0	-833
NHS	0	4757	1553	0	3204
UK SPF Project	0	0	22570	0	-22570
	2597	143115	172549	400	-26437

The fund balances for UK SPF Project, Energy Re Address and Art Core will be re-imbursed to Derby Bosnia Hercegovina Community Association in the next financial year.

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

England & Wales - Charity number 1071955

Accounts



Bosnia &
Herzegovina
Centre

ANNUAL REPORT

2021 - 2022



+44 (0)1332 294436



bihcommderby@hotmail.com



Bosnia & Herzegovina Centre
99 Curzon Street, Derby, DE1 1LN

OUR ORGANISATION AND COMMITTEE

Committee 2021/2022

The Derby Bosnia Herzegovina Community Association Committee is made up of twelve members who were elected during the last Annual General Meeting which was held in December 2021.

Over the past twelve months, the committee worked particularly hard to help the new Executive Operations Manager in the transition and adjustment into the new role. They appointed Nedzad Salkic into this role, whilst Ferid Kevric decided to retire and reduce the amount of his hours in the Centre. The committee appointed Ferid to the new part time temporary role of Project Consultant. They also improved the quality of all of the employees' contracts which now include particularly detailed role descriptions and the Centre's policies.

The committee implemented new changes when it comes to supervision, meaning that their meetings are more frequent now. This will ensure that the performance and quality of the Centre's work are monitored more closely.

We would like to take this opportunity to express our gratitude and appreciation to all the incredible committee members for their hard work and efforts during the past twelve months. Thank you for your support. Your personal commitment and energy have greatly contributed to the overwhelming success of our organisation.



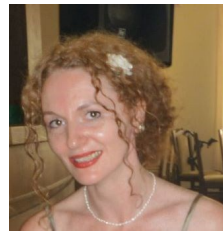
Nermina Webster
Chair



Alma Pasic
Vice Chair



Muhamed Siranovic
Treasurer



Mualja Karahasani
Committee Member



Hajra Halilovic
Committee Member



Midhat Kapetanovic
Committee Member



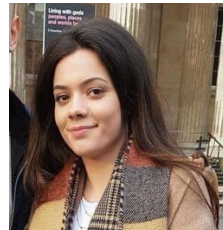
Ahmo Salkic
Committee Member



Elma Gopo
Committee Member



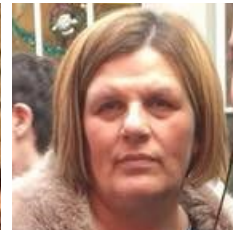
Amra Bjelobrvic
Committee Member



Ajsa Cenanovic
Committee Member



Alen Cenanovic
Committee Member



Irfeta Pobric
Committee Member

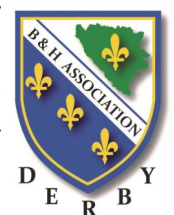
About Us

The Derby Bosnia-Herzegovina Community Association took its first steps towards establishing itself as an organisation in 1995. The initial focus was improving the difficult situation of refugees from Bosnia and Herzegovina that arrived in the UK in the 1990s. Our Centre was registered as a charity in 1998, but it was officially opened in 2001. The Centre represented a place of gathering for Bosnians & Herzegovinians and others from ex-Yugoslavia that wanted to socialise and seek advice.

Nowadays, we are proud to be able to help every asylum seeker and refugee who seek our help, in partnership with Derby Refugee Forum. Some of our services

include providing food parcels and clothing, English classes, preparation for the theory driving test, applying for travel documents, arranging different types of appointments, providing insight on career opportunities, and offering advice.

We also offer interpreting services thanks to our volunteers who integrated into this country with some of our help. Until this day we remain the only Centre of this kind offering advice and services in Bosnian/Serbian/Croatian languages, but also Arabic, Farsi, Kurdish, Urdu, Punjabi, Romanian, Tigrinya, and many other languages.



CHAIR SUMMARY

Our Year 2021-2022

About 7 years ago whilst heavily pregnant with my second child I agreed to join the Board of Trustee at the Bosnian Community Centre and help where I could. My tenure was only going to be short but 7 years later I am still here. Due to my strenuous work and family commitment the time has come for me to step down from the Committee and I will not be renewing my tenure after end of this year.



I must admit that the past 7 years have gone extremely fast and so much good work has been done. We recently said farewell to Ferid Kevric who has been with the Centre as a Project Manager since the very first start, mid 90's. I firmly believe that had it not been Ferid's hard work and determination we would not have achieved what we proudly can show today so once again I personally thank Ferid for all his hard work and the success he has made in his role. Although Ferid has retired, you can still find him at the Centre helping where he can.

We appointed Nedzad Salkic into the role of Executive Operations Manager and it is always a pleasure to see how Nedzad has immersed himself into this role. Nedzad has worked with Ferid over the last 8 years and has successfully taken over Ferid's role surrounded by an amazing team of professionals who make this Centre a success.

Our committee consists of 12 members with a number of our committee members holding professional roles within the City of Derby. Their knowledge and experience continues to benefit our Centre greatly.

During our last project year, over 7,000 people visited our Centre for various reasons. These include Advice was provided on the following: Benefits issues including Job Centre (575), housing (424), immigration (564), food parcels (250), GP/Hospital related issues (157), debt/bills (131), education (90), interpreting outside office (96), multiple issues (73), etc.

We held and attended a number of events which included Holocaust Memorial Day, Srebrenica Memorial Day, Health without Borders Conference, Supplementary School Gathering, Bosnia & Herzegovina National Independence Day to name a few. We also continue to hold weekly Saturday activities and supplementary school for children. We also managed to arrange and run Level 2 in Community Interpreting course with accreditation. 4 people attended and all passed including one staff member.

As a charitable entity we rely on funding from various sources in order to carry out the work that we do at the Centre. This is how our financial situation has revolved over the last year:

Our Saturday activities have been and continue to be funded solely by the Centre reserve funds as our funding ran out in 2019. We will continue to support this wonderful

activity as it benefits the children greatly.

Further two rounds funding was secured from European Social Fund (ESF) for rounds four and five. Various courses were provided for 43 learners.

Funding was also secured from Tudor Trust for our new project which involves joint working between The Derby Bosnia Herzegovina Community Association, Derby Refugee Forum and Sahahra. The aim of the project is a better understanding in different communities about health issues and what they mean for individuals and their families, earlier interventions to prevent treatable health conditions from escalating into more serious conditions, early identification of serious conditions and signposting to appropriate medical support and similar. It's a two-year-long project. Funding secured from the Derby City Council Adult Learning for ESOL for Integration. 43 sessions were delivered to 62 students.

I would like to take this opportunity to firstly thank our partners, Derby Refugee Forum who have worked with us for another successful year. This partnership works extremely well and the people we helped has only been possible in partnership with this amazing organisation and their staff and volunteers. Secondly, I would like to thank Sahahra for continuing to work with us to support our communities, we very much look forward to working with you in the coming years. Being part of the UK Bosnia Network is invaluable and I would like to thank their Committee members, employees and volunteers for their continued support as a member of this organisation.

Lastly and very importantly I would like to thank all the people who are involved in making our Centre a success story in our City of Derby. This is our employees, volunteers, Bosnian community residents and our Committee. With this being my final year to write this summary I would like to take this opportunity to thank the Committee members who dedicate their time on voluntary basis. Each one of you have amazed me with your skills, knowledge and experience. It is these qualities and strengths that have ensured our Charity is run in line with rules and regulations of the Charity Commission, law, regulations, and rules of project funding to name a few.

Nermine Webster
Chair

Summary - Derby Refugee Forum

Derby Refugee Forum is starting to get back to normal after a frustrating and demanding year of covid restrictions.



Since March we have been offering workshops, full English classes and the chance for people to come in, relax and chat over a drink and snacks. Our volunteers who are based in the kitchen and reception areas are making the Centre a hive of welcoming activity again, which is great to see.

We have continued, and over the year expanded, our core service of providing individual advice sessions, with our dedicated and professional advisors and interpreters now averaging over 30 sessions per week. Everyone has responded so positively to returning to a more normal regime. We can now run with 5 advisors at once and have been able to move on from an appointment system back to drop in, which generally means we can see more people in one day. Over the year we have given 1595 advice sessions to 477 different service users. We saw an incredible 45 different nationalities.

Visits by refugees have again outnumbered those by asylum seekers. For refugees, issues relating to housing and more recently the cost of living are creating major concerns. The general expectation is still that a council house will be available but the council's accommodation supply is extremely limited. It is very unlikely that a single man and increasingly couples with no vulnerability will be offered housing and families are likely to be in temporary accommodation for a much longer period of time. Private renting is the only option for many but again difficult to access and limited availability. For the last couple of months the cost of gas and electricity often coupled with some outstanding utility debt is creating distress and concern. For new refugees who have not had to ration gas and electricity use in Serco accommodation, the transfer to budgeting is massive. Council tax support applications, especially for those on casual employment contracts, often need

to be completed on a regular basis which is time consuming and frustrating.

We have continued to build on good professional working relationships with other organisations in Derby, especially the British Red Cross, to whom we refer many asylum issues, Upbeat Communities, Derby City Council and Derbyshire Refugee Solidarity as well as groups within City of Sanctuary. This has been essential to ensure people access the service most appropriate to their needs.

Our lottery project work has picked up again We have held 14 wildlife gardening sessions at the Centre filling planters with vegetables, herbs and spices for use by our service users. Healthcare work was particularly important earlier in the year ensuring that current covid guidance and advice was communicated clearly and effectively, plus support with making vaccination appointments. We have also carried out 2 training sessions with staff at St Thomas Road Surgery, and one GP general training class supporting them to understand the specific issues faced by asylum seekers and refugees. 'Well for Life' and the Sexual Health support team have each run 2 drop-in sessions to offer individual and confidential advice. Our work with Maison Foo and Derby Theatre has continued to be very positive. We have been with service users to 5 different theatrical performances and a 'Meet your Neighbor' social event and art installation

A massive thank you to Ferid, Nedzad and staff at the Bosnia & Herzegovina Centre for their incredible support and to all our volunteers for being so cheerful and committed.

Janet Fuller
Derby Refugee Forum

THE NATIONAL LOTTERY COMMUNITY FUND

Refugees Support Refugees Plus



The National Lottery continues to be our core funder. We are now in year four of the Refugees Supporting Refugees Plus project which is a five-year project. This is one of our main projects which we are doing in partnership with Derby Refugee Forum.

As measures were being relaxed, our service provision started to increase. More than 270 outreach visits took place and those included, shopping for those who are homebound and immobile, interpreting at hospitals, GP Surgeries, Schools, and other places. Social gatherings were restarted following the rules being relaxed again and we are pleased to say that 65 social events took place during year three of the project.

We continued to improve the quality of life and integration of Refugees and Asylum Seekers by providing a range of face-to-face services including advice, filling in forms, different learning activities and information sessions, various face-to-face workshops aimed at improving integration, fun activities and supporting families in a variety of other ways. We continued with the provision of food and vouchers (Aldi and Primark) by attracting money and food/toiletry donations from various individuals and linking with local cultural groups.

We are well known Focal point for Refugees in Derby from all around the world. These people have nowhere to go once they face difficulties but to us, whether it is about benefits, housing, an extension of their Leave to Remain, letter translation etc. In the opinion of many of them, this is their second home and the only place they feel like their homeland.

Thanks to National Lottery Project, we were able to attract other funding. ESF Futures rounds 4 and 5, The Tudor Trust and Derby City Council Adult Learning. All of the above-mentioned funds improved our abilities and qualities in providing various courses, workshops, and activities, one-to-one advice sessions, training sessions, advocacy, etc. All helped improve the integration and well-being of our clients. More than 550 Immigration Advice sessions took place with over 200 different people and in excess of 500 hours spent.

We are proud to be providing major volunteering opportunities to Refugees and Asylum Seekers in Derby. These opportunities are open to everyone and are not limited to just Refugees and Asylum Seekers. This is a huge opportunity for some of our former clients as well as the opportunity to make difference in their local community.

Throughout year three of the project, the volunteer's contribution has been monumental. They carried out various tasks including teaching, interpreting, cleaning, reception and admin work, kitchen staff, advisors, etc. Without our volunteers, we would not be able to provide the support and service that we provide, particularly sorting out food bank, giving advice or meeting people.

Both Management Committees (DBHCA and DRF) consist of people from different professional, ethnicity, sex and age background. The service users and volunteers are also included in both Committees.

We would like to express our gratitude to National Lottery Community Fund and to everyone who supports our service at Bosnia & Herzegovina Centre (DBHCA and DRF).



THE TUDOR TRUST

In September 2021 we received 2-year funding from Tudor Trust for a health project, which we called 'Health Without Borders'. It's a joint initiative between three partner organisations with DBHCA leading and taking charge of the project and Derby Refugee Forum and Sahakra as partner organisations. All three organisations are community-led and on a daily basis are helping people from various communities with their health issues. The common thread that has pulled us together is the lack of understanding of general health issues in our communities.



The project aims in recruiting and training mentors (Community Health Educators) drawn from the minority and disadvantaged communities we serve, to be able to transmit reliable information and lead discussions about specific key health issues. We aim to improve the quality of life for members in our communities, with the key objective being early prevention.

We are now halfway through the project and into our second year. The first year of the project was very successful in terms of delivery. We started the project by going out into our communities with the help of well-known community members where we were able to introduce our project and learn more about the types of health issues and concerns individuals were facing. After a few visits and after familiarising ourselves with the community we moved onto the next stage which was gathering data via a questionnaire for a conference we were planning. We gained enough qualitative and quantitative data to present at a conference that we held in June 2022.

For our conference, we invited key speakers, members of the communities, community leaders and healthcare professionals and we raised our concerns and issues that our communities were facing. The conference was a success, which followed a lot of positive feedback and praise not just from our audience but even after from different health departments.

Our key speakers were:

- ♦ Roy Webb - Cabinet member for Adults, Health and Housing
- ♦ Sajda Kausar - Public Health Community Engagement Manager
- ♦ Clive Newman - Director of GP Development Derby and Derbyshire

- ♦ Adam Williams - Community Development Officer Derby County Community Trust

Post-conference we had meetings with healthcare professionals who wanted to help and get involved as they recognised the seriousness of issues that were faced by communities due to the lack of interest of these health professionals. We are now at a stage where we have recruited CHEs from various communities and we have training organised for them in December.

The plan is to get them trained and get them out into our communities to help the disadvantaged in getting the help and care they deserve.

Alisha Sajid
Monitoring & Learning Coordinator



the
Tudortrust

Refugee Futures During - After Pandemic

We have now come to an end of working alongside Futures where we offered clients a chance to engage in some form of learning which allows them to enter the labour market. Our main target audience was Refugees with a status of Leave to Remain or Settlement and those who are disadvantaged from attending college. We successfully engaged and completed all 4 rounds of the training project, even throughout the pandemic and national lockdowns.



We ran a range of courses in each round such as ESOL, from Pre-entry to Entry Level 3, Life in the UK, Driving Theory, Community Interpreting L2, Office of immigration L1, CV and IT skills. We made good use of the SMART board that we had invested in through the previous round. We found by using the SMART board we were able to boost learner engagement, as well as accommodate different learning styles. The SMART board enabled learners to take charge by teaching each other different features they discovered whilst using the it, which then helped each learner in succeeding and achieving their goals.

In each round, we found what worked well and what didn't which then helped us in delivering and successfully achieving the next round. We found face-to-face learning worked best for our participants especially as their English and IT levels were quite low.

By Futures offering us the chance to manage and undertake this project, we found how successful it has been with all the participants involved. The project has enabled participants in becoming more confident and independent. A lot of them were lacking these skills especially as English was not their first language, however, taking courses has given them that confidence boost to begin conversations and deal with simple things such as making appointments, paying bills etc. It's given participants the chance to further enhance their skills not only needed to enter the labour market but also to increase their knowledge academically which will help them gain personal achievement. It's also refreshed their skills which will enable them to compete in the labour market.

We've also pushed them towards using more ICT technology by instilling such methods into the teaching programme. Also helped them in learning how to use a smartphone in ways they never knew.

As mentioned this was our last round of funding with ESF. It's a project that will truly be missed and we hope new learning opportunities open up for us soon. The positive impact this project had on our learners was immense. We found a lot of our learners left larger colleges to attend courses at The Bosnian Centre as they felt a sense of belonging here, also felt more valued and felt like we were able to understand them more especially due to other services/activities we offered at the centre that was aimed at Refugees and Asylum Seekers.

Alisha Sajid
Monitoring & Learning Coordinator



In January we secured Funding from Derby City Council Adult Learning for a 5-month ESOL for integration course. The aim of this project was to enable asylum seekers to integrate well into society. The project was aimed at those who could not speak the language or those who spoke very little. Through this funding, we managed to find a free-lance ESOL tutor for 7 hours a week where she delivered 'high standard' classes throughout the course. Each week the lessons provided opportunities for the learners to learn a new language connected to community cohesion and increasing a sense of belonging to the local area.

The target was 40 students, however, due to the class being very popular and our funders recognising this through monthly reports, they gave us the opportunity for further funding to support the extra learners. We ended up delivering 43 sessions to 62 learners by the time we finished the course which was an exceptional number according to our funding partners. As well as standard classroom learning we organised workshops for our learners such as:

Football Sessions

We invited Derby County Football Club to attend a workshop where they promoted health and well-being sessions in the form of football activities. This was quite popular as we had many of our learners who went to DCFC on a weekly basis to play football, socialise and have some fun.



Field Trip

Towards the end of the course, we took our students on a field trip to Nottingham castle where they were able to experience the adventures of Robin Hood and roam Nottingham Castle. We travelled by bus so that our students could learn how to use a bus service. Everyone, including staff, really enjoyed this trip.



Sexual Health

With the majority of our clients coming from deprived countries where sexual health is a taboo topic, we found it necessary to educate them in this field. We organised a Sexual Health workshop where our learners discovered tools to keep them safe. They received supplies, promotional materials, helpline numbers and further information on how to be safe, but also have fun.



Certificate Ceremony

We ended the course by having a celebratory certificate ceremony. We had an attendance certificate for everyone who attended and then a recognition of hard work certificate for those who worked really hard and were able to achieve and progress further. Students were delighted to receive these certificates and those who received 2 were really proud, as they should be.



Outreach Support Officer's Remarks

Last year was marked by significant events in our community Centre and the country. As a result, our Centre was busier than ever. From an outreach perspective, over the last twelve months, we carried out 270 sessions with many different clients.



The majority of our clients live in Derby, however, few of them live in Nottingham. They are from different age groups, gender, and religion, however, most of them are elderly and members of the Bosnian Roma Community, many of whom suffer from various levels of physical and mental health issues.

We slowly established a certain level of normality after a long battle with Covid-19 and restrictions which finally allowed us to safely continue conducting outreach home visits. We continued to support our clients who rely on our help on weekly basis, especially when it comes to food shopping and paying bills on their behalf.

I feel the need to mention a particularly difficult case we had in the first half of the year. One of our clients received a serious health diagnosis and did not take the news very well, which unfortunately resulted in them attempting to end their life. Our staff member, Nedzad, arrived at their home before anyone else and he was by their side until the help arrived. Afterwards, we used all of our resources and knowledge to support this client mentally and emotionally in their recovery whilst providing them with all of the available information regarding the care options. I am proud of our staff for the way they dealt with this situation, especially Nedzad who demonstrated mental and emotional strength in

such a difficult and burdensome time. I strongly believe that our help contributed significantly to our client's improvement in their mental health stability, especially in the last months of their life.

Throughout the year, we provided support to our clients in many different areas, such as interpreting, offering advice, making telephone calls on their behalf, offering a listening ear and understanding for their concerns, filling forms, liaising with local authorities, GPs, housing agencies, schools, health professionals, pharmacies, and care agencies. This year was also marked by the energy and cost of living crisis which contributed to the increasing number of appointments we were giving out to our clients. Many clients called and visited us enquiring about energy rebate schemes and the government's cost of living support. We were able to support them with reliable information and guidance on this matter.

I would like to use this opportunity to thank all of the staff and volunteers for supporting me in my first year in this role and helping me settle at the Bosnian Centre so quickly. I would also like to congratulate everyone on a successful year in current and new projects, and I wish you happy holidays.

Aleksandra Kovacic
Outreach Support Officer

Saturday Activities

One of the key objectives of the Derby Bosnia-Herzegovina Community Association is to continue providing mother-tongue classes in Bosnian language whilst concentrating on the core curriculum and cultural activities alongside activities such as music and dance.

Wherever possible we concentrated on making a link with National Curriculum and supporting pupils' overall attainment and progress. However, we also recognise that the impact of the supplementary school on our pupils is not limited to their academic attainment, and indeed, there may be many wider benefits to their confidence, well-being, and development of character and skills

which are likely to be as important to the pupils and their parents.

We would like to say a big thank you to all the parents and tutors for their support and efforts to keep the supplementary school successful. We would also like to thank our wonderful students for their hard work and achievements.

EVENTS

AGM and The New Year's Celebration for Students



In December 2021, the Derby Bosnia-Herzegovina Community Association held its regular Annual General Meeting where the Organisation's work for the past 12 months was presented.

The response was satisfactory, especially when taking into account the COVID situation at the time. Using a PowerPoint presentation, Ferid Kevrić, Centre Manager, briefly presented the organisation's work for the past year.

All twelve members of the Management Committee have decided to stay on for another twelve months. There were no proposals or nominations for new members, so the composition of the Board remained unchanged.

The gathering was magnified by our dear guests from Birmingham. Anes Ceric, manager of BH UK Network, briefly addressed the audience and congratulated us on another year of successful work and stated that the Derby Bosnia Herzegovina Community Association is the best example for all Bosnian Community Associations in Great Britain and a proof that everything can be achieved with hard work. Emir Bolic also praised our Centre, our work and leadership, and invited BH Derby Supplementary School to visit Bosnia UK Network as soon as COVID conditions improved. On behalf of the BH UK Network, Anes and Emir presented our organisation with a silver jubilee award on the occasion of 25 years of existence and work.

At the end of the Annual general Meeting, the distribution of New Year's presents for the students of the Supplementary School took place.

We would like to thank all of the attendees for coming to the event, as well as all those who support the work of our organisation does.

Holocaust Memorial Day 2022



On 27th January 2022, the Derby Bosnia and Herzegovina Community Association marked the Holocaust Memorial Day - the remembrance day of all the victims of Nazi regime during the Second World War as well as those genocides that occurred before and after, including the one that occurred in July 1995 in Srebrenica.

Our organisation's contribution to the program consisted of valuable speeches that were given by His Excellency Vanja Filipović, Ambassador of Bosnia and Herzegovina in Great Britain, alongside representatives of the Ukrainian and Armenian embassies, and Mualja Karahasani as a representative of the Management Committee. The rest of the day was marked by laying flowers on a monument outside our Centre and watching a short film based on the consequences about the genocide in Bosnia and Herzegovina.

We traditionally finished the program at the QUAD Centre, where we were represented by a group of students from the Derby Bosnian Supplementary school took part, as well as the Bosnian cultural and artistic society "Mladost" from Birmingham. On this occasion, we would like to express our special thanks to them, alongside the BH Network, for their cooperation and support.

EVENTS

Srebrenica Memorial Day



Derby Bosnia Herzegovina Community Association marked the 27th anniversary of the Srebrenica Genocide. The Srebrenica Commemoration Event took place on 11th July 2022 at the Bosnia & Herzegovina Centre.

This year's programme featured speeches and prayers, and we traditionally laid flowers on the monument. During the programme, attendees had the opportunity to watch a film that was based on people's testimonies and experiences. The event was finished with refreshments that were provided.

Bosnia & Herzegovina Statehood Day



On the 25th of November 2021, we celebrated the Bosnia and Herzegovina statehood day. We organised a small event where the students of the supplementary school participated.

The program began by the intonation of the national anthem of Bosnia and Herzegovina, followed by poems about Bosnia and Herzegovina prepared by our Supplementary School pupils. We also set up a small exhibition of their handcrafts on the theme of our homeland, Bosnia and Herzegovina.

Health Without Borders



In June 2022, we hosted our first conference called "Health Without Borders". This was done in partnership with Sahakra, and as a part of our Tudor Trust project. The conference was held at the Derby West-Indian Community Association.

Alisha Sajid, our Project Coordinator and Ria Pahwa, Sahakra's Project Officer, presented the issues that people from the Balkan and Asian communities face when it comes to health and health services, along with the research findings.

Throughout the conference, we had the opportunity to hear from many speakers, such as Roy Webb, a Cabinet Member for Adults, Health and Housing; Sajda Kausar, a Public Health Community Engagement Manager; Clive Newman, a Director of GP Development Derby and Derbyshire CCG; alongside Adam Williams, a Community Development Officer from the Derby County Community Trust.

Our aim of the conference was to promote the role of community health educators, which Ferid Kevric and Jangir Khan highlighted as the main focus of the second stage of the project.

We are tremendously proud of the outcome of our first conference as it opened doors to possible future funding and cooperation with various organisations. This is a credit to our staff who ensured that the conference is a success.

We would like to thank everyone for attending and supporting our cause, and a special thanks to our volunteers for supporting us in such an important event.

EVENTS

Refugee Week 2022



In June 2022, we traditionally celebrated the Refugee Week. This year we organised an art exhibition.

Our artist Emira Ramic from Huddersfield presented her art pieces and organised a workshop where refugees and asylum seekers had the opportunity to learn art techniques and to even paint their own canvas. Mirko Cupkovic from Derby exhibited his artwork alongside Emira, and attendees had the opportunity to purchase them. Event was visited by Robin Wood, the Mayor of the City of Derby.



Our partner Derby Refugee Forum also held a Refugee Week event. Attendees had the opportunity to join creative activities such as rock painting. Participants mostly painted flags as a representation of the diversity of nations in Great Britain.

Our special thanks go to the mayor of the city of Derby and the students of St. Mary's School from Derby.

23rd Meeting of Bosnian Supplementary Schools in Great Britain

In June 2022, the 23rd meeting of the Bosnian Supplementary Schools in Great Britain was held in Coventry. During the event, students had the opportunity to socialise with students from other Supplementary

Schools and to compete. Our students from the Bosnia-Herzegovina Centre in Derby worked hard every Saturday on the art and rich program they presented on the day.



Sports activities including football and running were organised, alongside the workshops such as jewellery making, drawing on stones and face painting.

We would like to thank Coventry School for the invitation and a successful organisation of the event.

Ferid's Retirement Party

On 25th of June 2022, we celebrated Ferid's retirement, a long term Centre manager who selflessly and wholeheartedly helped others.

We organised a community event where everyone had the opportunity to celebrate Ferid's selfless and altruistic

work. We are grateful that Ferid will continue to support the Centre in the reduced amount of hours as a Project Consultant.

Many thanks to Ferid for the dedication and loyalty he has shown to his community countless times, and to everyone else, especially those who came to England as refugees and asylum seekers. His work has left a great mark that will be forever cherished and never forgotten.



STAFF AND VOLUNTEER TRAINING

OISC Level 1 Training



In October 2021, our staff and volunteers attended OISC Level 1 training which was carried out online and the staff had the opportunity to watch the presentation from the Bosnian Centre. This training was carried out as a part of our ESF project.

Alongside the induction training, we received the learning materials which will allow our staff to prepare themselves for the exam. Passing the exam will allow them to become registered Immigration Advisors.

Community Interpreting Level 2 Training



As a part of the ESF project, we were able to offer a Community Interpreting Level 2 Training in the Bosnian Centre. This was an 8-week course, which started in October and ended in December.

We were pleased with the interest this training raised in our community. After the assessment day, we registered four attendees, including one staff member. They attended the training six hours per week. Throughout the course, refreshments were provided for each ses-

sion. All of our attendees completed the training successfully and received their fully accredited certificates.

Safeguarding



Towards the end of 2021, we organised Safeguarding training for our staff and volunteers. We had 17 attendees who had the opportunity to learn about safeguarding and refresh their knowledge on how to keep children and vulnerable adults safe. The feedback we received from the attendees was that they found this training to be informative and valuable.

Workshops

During this busy year, we hosted a variety of workshops for staff and volunteers, however, they were also open to everyone else who was interested in them.

Two recruitment events were organised in cooperation with the Derby City Council. One was a Hello Fresh workshop, and the second one was Balfour Beatty. The purpose of these events were to give our service users a taste of what it's like to be working for these companies and to recruit. These events were open to everyone, and we were pleased with the attendance. We are pleased to say that a number of our service users ended up working for Hello Fresh as a result of attending the event that we organised.

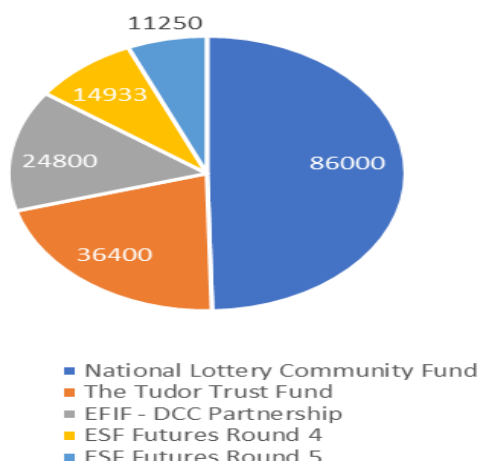
We also hosted a workshop which was organised by the Derbyshire Fire & Rescue Service. This workshop included a free safe & well check, alongside insightful information regarding the smoke alarms.

Many other workshops were organised at the Centre in cooperation with our partner Derby Refugee Forum whom we are working on a combining project with.

DERBY BOSNIA HERZEGOVINA COMMUNITY ASSOCIATION
RECEIPTS AND PAYMENTS ACCOUNT
YEAR ENDED 31 AUGUST 2022

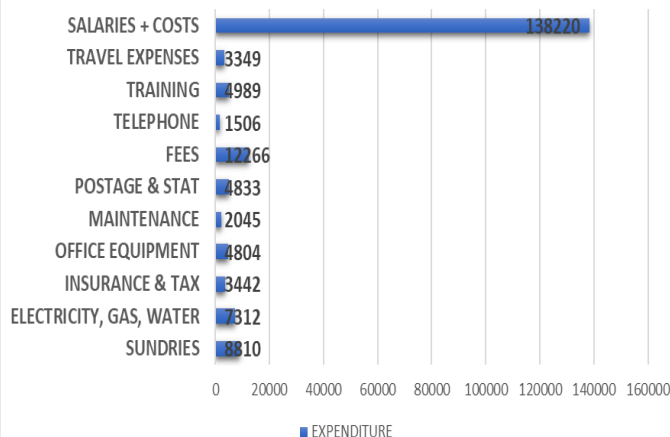
2021	Unrestricted Funds £	Restricted Funds £	2022 Total £
Income			
111668 Grants	0	173383	173383
9455 Donation & Invoiced Income	3738	0	3738
0 Subscriptions	763	0	763
280 Fundraising & Miscellaneous	4670	0	4670
121403	9171	173383	182553
Charitable Expenditure			
91817 Salaries & Associated Cost	16917	121303	138220
1581 Travel Expenses	1683	1666	3349
4645 Training	0	4989	4989
2336 Telephone	0	1506	1506
1081 Fees	0	12266	12266
1599 Postage and Stationary	0	4833	4833
2372 Maintenance	0	2045	2045
1125 Office Equipment	0	4804	4804
2519 Insurance & Tax	0	3442	3442
3339 Electricity, Gas, Water	1080	6232	7312
6139 Sundries	1447	7364	8810
118552	21126	170448	191574
525 Cost of General Funds	0	0	0
460 Managing & administering the charity	0	460	460
119537 Total Expenditure	21126	170908	192034
1866 Surplus (Deficit) for year	-11956	2474-	-9481
0 Transfer Between Funds	4236	-4236	0
93086 Funds Brought Forward	90593	4359	94952
94952 Closing Balance	82873	2598	85471

INCOME



We continued to receive funding from more than one source. The National Lottery Community Fund continues to be our core funding. We have also managed to secure a considerable amount of funding from The Tudor Trust, whilst also receiving funding from the ESF and Derby City Council Adult Learning. This kept us on track with planned long-term objectives. We consider ourselves extremely lucky for being able to keep our financial sustainability very healthy, especially during these very difficult times when many others are finding it hard.

EXPENDITURE



The expenditure came to around £73,000 higher than the previous year. This is mainly down to increased staffing levels due to additional projects. The expenditure was kept to a minimum level wherever possible. The building expenditure was planned as part of the Projects' delivery. As always, finances were examined by Derby Community Accountancy Services and the Annual Return to the Charity Commission will be submitted after AGM. We are satisfied with the level of spending compared to the work carried out.

Statement of Assets and Liabilities as at 31 August 2022

2021		2022
	Fixed Assets	
300000	Building	300000
0	Depreciation	0
300000		300000
	Current Assets	
94652	Balance at Bank	85171
300	Cash	300
0	Debtors	10000
94952		95471
	Liabilities	
0	Creditors	0
394952	Total Net Assets	395471

OUR MISSION AND VISION

Our mission is to provide support and confidential service to elevate the effects of poverty, sickness and distress of refugees from the Former Yugoslavia and the rest of the world, regardless of their ethnic origin and background. We believe that all refugees have the right to live in a just and equal society. We aim to achieve this by providing information, support, training and educational opportunities for all of them.

Aims and Objectives

- to provide practical and social support to all refugees.
- to provide advice services, support and reliable information.
- to elevate the effects of poverty and distress on refugees.
- to equally provide independent and impartial advice and support refugees and asylum seekers, who are on benefits or low income, disabled, elderly and vulnerable, residing in East Midlands.
- further development of the B-H Community Centre as a "One Stop Shop" place, as an efficient service for refugees and asylum seekers from all over the world.

We would like to express our gratitude to :

- Derby Refugee Forum
- Embassy of Bosnia and Herzegovina in London
- Parents of Children attending Saturday Activities
- BH UK Network
- Our Volunteers
- Statutory or voluntary organisations we have been working with during 2021-2022

A special thank you goes to our funders

- The National Lottery Community Fund
- ESF Community Fund
- Derby City Council
- The Tudor Trust

Your support keeps our organisation progressing and allows us to help countless people in need of our services. Thank you for understanding our vision behind each project.

With the help of our funders, we as an organisation have extended the range of services we provide, and we hope to continue to do so in the future.



Futures



the Tudor trust

Contact us

The Derby Bosnia-Herzegovina Community Association is a charity registered organisation. Registered in England and Wales number 1071955

The Derby Bosnia-Herzegovina Community Association
Bosnia & Herzegovina Centre
99 Curzon Street
Derby
DE1 1LN

t: +44 (0)1332 294 436

e: bihcommderby@hotmail.com

w: www.bihcommunityderby.co.uk



Balance Sheet for year - ended 31 August 2022

£	£	£
0.00 Fixed Assets		
300,000.00	Building (at cost)	0.00 300000.00
0.00	less depreciation	0.00 0.00
		300000.00
Current Assets		
94652.14	Balance at Bank	85171.07
300.00	Petty Cash	300.00
0.00	Debtors	10000.00
394952.14	Total Asset Value	395471.07
0.00	Liabilities	0.00
0.00	Creditors	0.00
394952.14	Total Net Assets	395471.07

CURRENT FINANCES

4,358.92	Restricted Funds	2997.32
390,593.22	Unrestricted Funds	392473.75
394,952.14		395471.07

Derby Bosnia-Herzegovina Community Association

Notes to the Accounts

Note 1	Restricted Fund	Income	Bal B/Fwd	Total	Expenditure	Transfer	Balance
Grant	National Lottery Comm. F	86000.00	0.00	86000.00	86000.00	0	0.00
consisted	Tudor Trust	36400.00	0.00	36400.00	33402.68	0	2997.32
of	EFIF with DCC Partner	24800.00	0.00	24800.00	21655.36	3144.64	0.00
	ESF Futures Round 5	11250.00	0.00	11250.00	11250.00	0	0.00
	ESF Futures Round 4	14932.50	3267.80	18200.30	18200.30	0	0.00
	Comm. Fund Severn Tre	0.00	1091.12	1091.12	0.00	1091.12	0.00
	Total restricted Funds	173382.50	4358.92	177741.42	170508.34	4235.76	2997.32

Note 2	No restricted Fund	Income	Bal B/Fwd	Total	Expenditure	Transfer	Balance
Money	Subscriptions-Room rent	762.66	3786.02	4548.68	1846.48	2553.59	5255.79
	DBHCS - addit. contract l	0.00	16110.87	16110.87	0.00	-0.42	16110.45
	Contract - Income gener	3737.92	26305.60	30043.52	1080.00	0	28963.52
	Fundraising - Donations - l	4670.05	14090.73	18760.78	16916.79	10000	11843.99
	Derby Parents - collecti	0.00	0.00	0.00	1682.59	1682.59	0.00
	Petty Cash	0.00	300.00	300.00	0.00	0	300.00
	Reserves Restricted	0.00	30000.00	30000.00	0.00	0	30000.00
	Building at Cost of:	0.00	300000.00	300000.00	0.00	0	300000.00
	Total No restricted	9170.63	390593.22	399763.85	21525.86	14235.76	392473.75

Reserves - Restricted by funders	2,997.32
Balance - Unrestricted (Building + B-H Associ.)	392473.75
Reserves Designated - Critical running Cost BH Centre	30,000.00
B-H Centre - Building at cost	300,000.00
Reserves unrestricted-BH Community	62,473.75

The Finance Report has been accepted by the Management Committee of the Derby Bosnia-Herzegovina Community Association, held in September 2022

Signed by: Treasurer	Chairman	Vice Chair
Muhamed Siranovic	Nermina Webster	Alma Pasic

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

FINANCIAL STATEMENTS

FOR

31 AUGUST 2022

Charity Number 1071955

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

FINANCIAL STATEMENTS YEAR ENDED 31 AUGUST 2021

Contents	Page
Independent Examiner's Report	1
Receipts and Payments Account	2
Statement of Assets and Liabilities	3
Notes to the Accounts	4-5

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

INDEPENDENT EXAMINER'S REPORT

Independent Examiner's Report to the trustees of Derby Bosnia Hercegovina Community Association.

I report on the accounts for the year ended 31 August 2022 which are set out on pages 2 to 5.

Respective responsibilities of the trustees and examiner

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

M Newey

Mark Newey ACMA
Derby Community Accountancy Service
Babington Lodge
128 Green Lane
Derby
DE1 1RY

18/10/2022

Date

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

RECEIPTS AND PAYMENTS ACCOUNT

FOR THE YEAR ENDED AUGUST 31st 2022

2021			2022	
Total £		Unrestricted Funds £	Restricted Funds £	Total £
	Income			
111668	Grants	0	173383	173383
9455	Donations & invoiced income	3738	0	3738
0	Subscriptions	763	0	763
280	Fundraising & Miscellaneous	4670	0	4670
121403		9171	173383	182553
	Charitable Expenditure			
91817	Salaries & Associated Costs	16917	121303	138220
1581	Travel Expenses	1683	1666	3349
4645	Training	0	4989	4989
2336	Telephone	0	1506	1506
1081	Fees	0	12266	12266
1599	Postage and stationery	0	4833	4833
2372	Maintenance	0	2045	2045
1125	Office Equipment	0	4804	4804
2519	Insurance & tax	0	3442	3442
3339	Electricity gas, water	1080	6232	7312
6139	Sundries	1447	7364	8810
118552		21126	170448	191574
525	Cost of Generating Funds	0	0	0
460	Managing & administering the charity	0	460	460
119537	Total Expenditure	21126	170908	192034
1866	Surplus/(Deficit) for year	-11956	2474	-9481
0	Transfer Between Funds	4236	-4236	0
93086	Funds Brought Forward	90593	4359	94952
94952	Closing Balance	82873	2598	85471

note 1

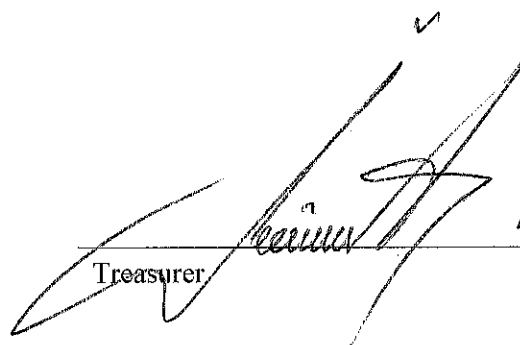
note 2

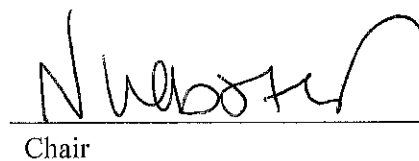
DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

STATEMENT OF ASSETS AND LIABILITIES

AS AT 31 AUGUST 2022

2021		2022
£		£
	Fixed Assets	
300000	Building note 3	300000
<u>0</u>	Depreciation note 3	<u>0</u>
300000		300000
	Current Assets	
94652	Balance at Bank	85171
300	Cash	300
<u>0</u>	Debtors note 4	<u>10000</u>
94952		95471
	Liabilities	
0	Creditors	0
394952	Total Net Assets	395471


Treasurer 21/01/23
Date


Chair 21/11/2022
Date

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

NOTES TO THE ACCOUNTS

Note 1

Grants consisted of:-

	Restricted	Unrestricted	2022 Total	2021 Total
	£	£	£	£
National Lottery Community Fund	86000	0	86000	85000
The Tudor Trust Fund	36400	0	36400	4590
EFIF-DCC Partnership	24800	0	24800	0
ESF Futures Round 4	14933	0	14933	17100
ESF Futures Round 5	11250	0	11250	4978
	173383	0	173383	111668

Note 2

Sundry costs

	2022	2021
	£	£
Memberships & Donations	0	316
Publicity and information	0	219
Other Projects related costs	2700	1906
Other sundry costs	6110	3698
	8810	6139

Note 3

Fixed Assets

	Building
	£
Cost as at September 1st 2021	300000
Additions during the year	0
Cost as at August 31st 2022	300000
Depreciation as at September 1st 2021	0
Charge for the year	0
Total depreciation as at August 31st 2022	0
Net value as at August 31st 2022	300000

DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

NOTES TO THE ACCOUNTS

Note 4

Debtors	2022	2021
	£	£
HMRC	<u>10000</u>	<u>0</u>

An error by the Charity's bank resulted in an overpayment to HM Revenue and Customs

Note 5

Restricted funds consisted of:-

	Opening Balance	Income	Expenditure	Transfer Between Funds	Closing Balance
	£	£	£	£	£
National Lottery Community Fund	0	86000	86000	0	0
The Tudor Trust Fund	0	36400	33403	0	2997
Severn Trent Community Fund	1091	0	0	-1091	0
EFIF-DCC Partnership	0	24800	21655	-3145	0
ESF Futures Round 4	3268	14933	18200	0	0
ESF Futures Round 5	0	11250	11650	0	-400
	<u>4359</u>	<u>173383</u>	<u>170908</u>	<u>-4236</u>	<u>2598</u>

THE DERBY BOSNIA HERCEGOVINA COMMUNITY ASSOCIATION

England & Wales - Charity number 1071955

Accounts



Annual Report

2020-2021

The Derby
Bosnia-Herzegovina
Community Association



Bosnia & Herzegovina Centre



+44 (0)1332 294436



bihcommderby@hotmail.com



OUR ORGANISATION AND COMMITTEE

Committee 2020/2021

The Derby Bosnia Herzegovina Community Association Committee is made up of twelve members who were elected during the last Annual General Meeting which was held in December 2020.

Due to the coronavirus pandemic and following government guidelines, over the past twelve months, committee held their meetings mainly via Zoom platform, however, face to face meetings have been reintroduced from November 2021.

Response to meetings was not always as we would have wished, averaging around six members attending and six being absent per meeting. This is mainly down to some of the committee members not being equipped with technical knowledge and unable to use Zoom. Most importantly, low attendance didn't affect the meetings and the committee always had a sufficient number of members present in order to be able to make decisions. One of the main reasons for not as good

I would like to take this opportunity to express my gratitude and appreciation to all the members of our incredible committee for all their hard work and efforts during the past twelve months.

Thank you for your support. Your personal commitment and energy have greatly contributed to the overwhelming success of our organisation.



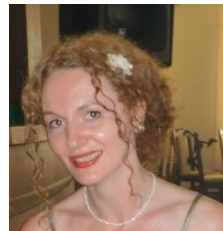
Nermina Webster
Chair



Alma Pasic
Vice Chair



Muhamed Siranovic
Treasurer



Mualja Karahasani
Committee Member



Hajra Halilovic
Committee Member



Midhat Kapetanovic
Committee Member



Ahmo Salkic
Committee Member



Elma Gopo
Committee Member



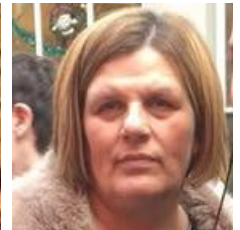
Amra Bjelobrvic
Committee Member



Ajsa Cenanovic
Committee Member



Alen Cenanovic
Committee Member



Irfeta Pobric
Committee Member

About Us

On the initiative of Bosnian refugees sheltered from the war in Bosnia and Herzegovina, ex camp prisoners and their families, medical evacuees and others in 1994, work on establishing organization started in order to improve difficult situation of refugees from Bosnia and Herzegovina.

Association was established in January 1995, and registered as Charity in 1998. Former premises were secured using acquired grant from Lottery coupled by great voluntary work of Bosnia and Herzegovina refugees settled in Derby. Centre was officially opened

in 2001. It was a place of gathering for Bosnians & Herzegovinians and others from ex-Yugoslavia that wanted to socialise and seek advice.

We have managed to start "One Stop Shop" in order to provide full set of different services via our partners organisation Derby Refugee Forum. It is necessary and vital for our "One Stop Shop" to be open to all people and on daily basis for clients irrelevant of securing the necessary core funding for workplace or not.



Our Year 2020-2021

Just when we thought we were starting to go past the interruption of COVID 19, on 4th January 2021 we were thrown into yet another lockdown and the uncertainties that came with the lockdown were once again upon us.



I am pleased to report that we were better prepared to cope with further lockdowns and were able to roll out the necessary precautions which enabled us to stay open and to provide our services to those mostly in need.

Our committee consists of 12 members with a number of our committee members holding professional roles within the City of Derby. Their knowledge and experience continues to benefit our Centre greatly.

2,549 people visited the Centre. 1081 advice sessions were done and we dealt with different issues including, Benefits issues, Housing/Council Tax Benefit, Immigration, Interpreting Outside Office and many other issues.

We held and attended a number of events which included online Holocaust Memorial Day 2021, Srebrenica Memorial Day 2021 held outside our Centre, Supplementary School Gathering, Bosnia & Herzegovina National Independence Day to name a few. We also continue to hold weekly Saturday activities and supplementary school for children. I am pleased to report that 14 children enrolled in September 2021 and we will continue to encourage other children to join us in the coming year. We surprised our children with Santa delivery of presents during the Christmas and New Year Period in 2020 and are working towards doing the same this year.

We also managed to arrange and run a Level 2 Interpretation course with 7 people attending and passing the course, including two of our staff members.

Funding

As a charitable entity we rely on funding from various sources in order to carry out the work that we do at the Centre. This is how our financial situation has revolved over the last year:

Saturday Activities

Our Saturday activities have been and continue to be funded solely by the Centre reserve funds as our funding ran out in 2019. We will continue to support this wonderful activity as it benefits the children greatly. I would encourage anyone who is able to provide further support in obtaining funding for this activity to contact myself or another committee member.

Successful Application

Lastly, as we reported previously, we were successful in obtaining funding from the National Lottery Funding in partnership with DRAC in 2019. During the second year of the project, Centre provided over 357 food parcels and more than £2,590.00 worth of food and clothes vouchers to those most vulnerable.

COVID-19

Centre remained open during both lockdowns, our staff at the Centre continued working and dealing with emergency cases.

A huge “**thank you**” to Centre staff including staff at DRAC, volunteers, parents, children, B&H UK Network, Remembering Srebrenica staff, and lastly our committee members for all the amazing work that you all did and continue to do.

Nermina Webster
Chair

Summary - Derby Refugee Forum

This has been another difficult and frustrating year for Derby Refugee Forum. We have been keen to return to offering positive social activities, trips and workshops, but ongoing covid restrictions have made this impossible.



We want to see the Centre full and buzzing, with refreshments, conversations and mutual support as soon as it is safe to do so. Let's hope we can achieve that in 2022.

We have continued our core service of providing individual advice sessions, averaging 15 sessions on Tuesdays and on Thursdays with our dedicated and professional group of volunteers; who have been brilliant throughout the pandemic. To maintain social distancing we can only operate with 4 advisors at any one time which limits the number of sessions we can offer. We are still using an appointment system rather than drop in, to control numbers, but we would like to return to some drop in services as soon as practicable. We do try to ensure that we respond to people in emergency situations if they come on spec. Over the year we have given just over 1000 advice sessions to many different service users of whom 170 were new clients this year. We saw an incredible 36 different nationalities.

Visits by refugees have again just outnumbered those by asylum seekers. For refugees issues relating to benefits and housing have been the main focus, with council tax debt being a major concern. During the pandemic many who work through an agency have had intermittent employment, leading to variable income, plus the cut back of £20 weekly in Universal Credit has really made for financial difficulties for many people. A major issue for asylum seekers in May of this year was the changeover to new aspen cards. For many the transition did not go smoothly, leading to days and occasionally weeks without money. We were able to provide supermarket vouchers and extra food, and staff and volunteers in reception responded quickly and efficiently to numerous enquiries from stressed and desperate service users. Burton and Burton and

IAS Solicitors have continued to support us whilst working from home.

We have continued to build on good professional working relationship with other organisations in Derby, especially the British Red Cross, Upbeat Communities, Derby City Council and Derbyshire Refugee Solidarity as well as groups within City of Sanctuary. This has been essential to ensure people access the service most appropriate to their needs at a time when support has been needed more than ever.

Three English and one Math's class started again in March with an additional English conversation group held on Monday afternoons. These are limited to 12 participants at the moment but are popular, especially with asylum seekers based in local hotels and the Initial Accommodation Centre.

Our lottery projects have been seriously curtailed, but we have remained actively involved with theatre projects: thank you Nasrin for all your hard work and liaison with Maison Foo, plus one of our ex volunteers, Adam, starred in an excellent award winning production of 'Destinies' at Derby Theatre. We have carried out a training session with staff at St Thomas Road Surgery, supporting them to understand the specific issues faced by asylum seekers and we contributed to a report by Healthwatch Derby concerning access to GPS.

Thank you to all our volunteers who give so much of their time, energy and skills and a very special thank you to the Bosnia-Herzegovina Community Association and Ferid and Nedzad who provide the basis for everything we do.

Janet Fuller
Manager - Derby Refugee Forum

Refugees Support Refugees Plus



Despite all the difficulties we faced with two national lockdowns and COVID-19 restrictions in place, we have still managed to successfully complete the second year of our five-years long Refugees Support Refugees Plus project. This is our main project which we are doing in partnership with Derby Refugee Forum and is funded by the National Lottery Community Fund who continues to provide our core funding.

When UK entered national lockdown in March 2020, we saw an increased demand for food which put Centres' Food Bank under strain. Many people were losing jobs. Some were caught in transition from Asylum Seeker to being granted Refugee Status with their support being stopped. There was huge pressure on DWP with many people applying for Universal Credit meaning that people had to wait for several weeks for their first payment so they had no choice but to turn to food banks.

In addition to our five-year project, The National Lottery Community Fund kindly provided us with an additional £17,000 to help our organisation through the COVID-19 pandemic, £5,500 of which was to be spent on food for those in need. Thanks to this support, during September and October last year, we were able to provide 200 food parcels worth £15 each accompanied by a £10 Primark Gift Card taking the

total of each donation to £25. Remaining £500 was spent on Aldi vouchers worth £10 each. These were handed out to destitute Asylum Seekers with no support and they accompanied regular weekly food parcels which we provide from Centre's Food Bank.

Decision for clothes vouchers to accompany food parcels was made based on findings during a previous pilot project with our partner organisation Derby Refugee Forum following which was concluded that newly arriving Asylum Seekers lack funds to buy basic necessities such as underwear, socks and other essentials.

We continued to provide regular advice sessions almost to the same capacity that we were doing before the pandemic. During the second year of the project, our organisation carried out 1081 advice sessions and Derby Refugee Forum did 1000 exactly, making the project total of 2081, out of which, 239 were outreach visits to those who are homebound, elderly and unable to come to the centre for different reasons. In order to operate safely, Tuesday's and Thursday's drop-in sessions were replaced with an appointment based system in order to avoid crowding at the Centre.

Classes and trainings were reintroduced first in September 2020 and then again at the beginning of March following government's relaxation of rules for education sector. We are pleased to say that seven people attended and successfully passed the Level 2 Community Interpreting course, some of whom are now working as paid interpreters.

There has been support available for writing CVs to improve work chances and we hope to expand other social activities again in the near future. This does much to support the health and wellbeing of clients who feel very isolated. Many have been waiting two years or more for Home Office decisions and it can be soul destroying, especially when they see others arriving much later being processed more quickly in the system.

At the moment, we have returned to a much greater capacity than we were at this time last year. Huge thank you to all the people involved in the project will continue to provide a great service to those in need.



Refugee Futures During - After Pandemic

Working with Futures during the period of September 2020 and August 2021, we were able to successfully engage 50+ learners, where over 35 successfully finished the programme despite the global pandemic and national lockdowns. We initially interviewed approximately 80-100 people, where we picked out those who met the ESF requirements and enrolled them onto a course that was most suited for them.



We ran a range of courses such as ESOL from pre-entry to Entry Level 3, Life in the UK, Driving Theory, Community Interpreting L2, Office of immigration L1, CV and IT skills. We have an 86inch SMART board, along with new laptops to further cultivate our courses and to ensure they are delivered to a high standard.



Although during lockdown we had a few issues in completing the courses face-to-face we soon overcome this obstacle as we introduced online learning via zoom, through WhatsApp sessions, and finally we reduced class sizes to ensure the safety of all employees and students in the class. This is still practised today as we still believe everyone should be kept safe and at a distance from one another.

By Futures offering us the chance to manage and undertake this project we have found how successful it has been with all the participants involved. The project has enabled participants in becoming more confident and independent. A lot of all learners were lacking these skills especially as English was not their first language however by taking courses has given them that confidence boost to begin conversations and deal with simple things such as making appointments, paying bills etc. It's given participants the chance to further enhance their skills not only needed to enter the labour market but also to increase their knowledge academically which will help them gain a personal achievement. It's also refreshed their skills which will enable them to compete in the labour market.

We've also pushed them towards using more ICT technology by instilling such methods into the teaching programme. Also helped them in learning how to use a smartphone in ways they never knew.

We hope to carry on working in partnership with ESF and Futures to ensure all Refugees and Asylum seekers are given the chance to progress further which will allow them to enter the labour market and give something back to the community.

Alisha Sajid
Project Coordinator

Funded by



Fu+ures



Saturday Activities

One of the key objectives of Derby Bosnia-Herzegovina Community Association is to continue to provide mother-tongue classes in Bosnian concentrating on language, core curriculum and cultural activities alongside activities such as music and dance.

As with everything else, COVID-19 pandemic had a huge impact on our Supplementary School. We were not able to offer face to face classes to pupils due to government restrictions and, after consultations with parents, we started with online lessons instead which were very popular and children really enjoyed it.

Wherever possible we concentrated on making link with National Curriculum and supporting pupils' overall attainment and progress, however we also recognise that the impact of supplementary school on our pupils is not limited to their academic attainment, and indeed, there may be many wider benefits to their confidence, well-being, development of character and skills which are likely to be as important to the pupils and their parents.

Lastly, we would like to say a big thank you to all the parents and tutors for providing support.

BH UK Network

We would like to sincerely thank BH UK Network for their support, cooperation and idea sharing during the last twelve months. It has been a very successful year for both Organizations.

We assure you that this venture between Derby Bosnia-Herzegovina Community Association and BH UK Network work will benefit both organizations for a very long period of time.

It is encouraging to see the employees from both Organisations maintaining the already established good working relationships between themselves. These are inevitable factors to both, positive workplace and success of the organisations.



Outreach Worker's Remarks

Last year turned out to be a bit more challenging than the previous years. Two lockdowns impacted number of visits that we do as we followed government guidelines and reduced home visits to only those absolutely essential. Support was provided over the phone whenever possible. On the other side, a good proportion of our clients were reluctant to have home visits due to fear of infection.



During the second year of the project, 239 outreach visits were carried out, out of which, 226 were home visits while the other 13 were the outreach visits to GP Surgeries, Hospitals, Schools etc. Support was provided in many different areas; interpreting, advice, providing a listening ear and understanding their concerns, making telephone calls on their behalf, filling forms, liaising with local authorities; GP's, housing agencies, schools, health professionals, pharmacies and care agencies, spending an estimated 200 hours during the 12 month period.

Majority of clients live in Derby, however, few of them live in Nottingham. They are all of different age groups, gender and beliefs, however, most of them are elderly or members of Bosnian Roma Community, many of whom suffer from various levels of physical or mental health issues.

Going forward, we have a new Outreach Worker who will be working closely with our frail and elderly. Aleksandra is the latest addition to our team and is very talented young individual who is looking forward to continuing to deliver the excellent level of service that our organisation has been doing for many past years.

I would like to take this opportunity to welcome Aleksandra to the team and wish her a good luck and many successful years with our organisation.

Nedžad Salkic
Outreach Worker

Holocaust Memorial Day 2021



On 27th January 2021, Derby Bosnia and Herzegovina Community Association marked the Holocaust Memorial Day, the Day of remembrance of all those innocent victims from WW2 and all victims from conflicts after that, including victims from Bosnian civil war.

Due to Covid-19 restrictions, were not able to organize the event in the way we usually do. Instead, the whole program was pre-recorded and made available to general public on the HMD Derby YouTube channel and on our Facebook page.

Our organisation’s contribution to the whole program consisted of the address of the Chair of our Association, Nermina Webster, a survivor testimony by Samir Dizdarevic, laying flowers at the monument outside the Bosnia & Herzegovina Centre, recording of the last broadcast of Srebrenica reporter Nihad Nino Catic and the address of Bosnia and Herzegovina Ambassador in London, His Excellency Vanja Filipovic.



Srebrenica Memorial Day 2021



Derby Bosnia-Herzegovina Community Association marked the 26th anniversary since Srebrenica Genocide. Event took place on 10th July 2021. Due to public safety, most of the event was held outside and limited to a maximum of 30 people.

The event featured speeches, prayers and laying flowers on the monument outside the Centre followed by screening of an award winning movie “Quo Vadis, Aida?”, a Bosnian war film written, produced and directed by Jasmila Žbanić .

Refreshments were provided but limited to only certain items having in mind safety of everyone involved.

Bosnia & Herzegovina Statehood Day



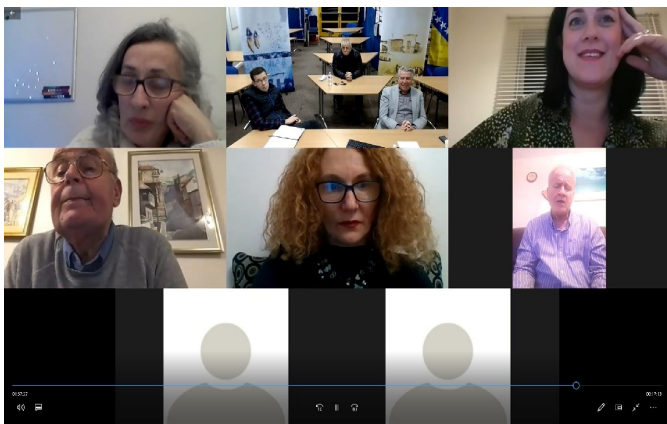
In November 2020, an online event was organised to mark the Statehood Day of Bosnia and Herzegovina. Extensive programme was prepared and pre-recorded by the pupils of Derby Supplementary School and broadcast through our Facebook page on the day.

Celebrating Independence Day



In March 2021, online event was organised by The Derby Bosnia Herzegovina Community Association to celebrate the independence day. Extensive program was prepared by the pupils of Bosnian Supplementary School featuring poems and songs. Program was pre-recorded and broadcast on our Facebook page.

Annual General Meeting 2020



Derby Bosnia-Herzegovina Community Association's Annual General Meeting was held in December 2020 where work for the past twelve months was presented.

Due to situation with the Corona virus pandemic, we were not able to hold the Annual General Meeting at our premises as we would normally do, therefore, the meeting was organized online via the Zoom application. All our partners and community members were informed of the meeting in advance and sent detailed instructions on how to join the meeting.

During the meeting, Ferid and Nedžad presented the

work of the organisation during the past 12 months as well as Annual and Financial Reports. All reports including minutes from the previous AGM were unanimously adopted and there were no objections.

New committee of twelve members was elected for the 2021 Management Committee.

New Year's Presents for Students of Supplementary School



As we traditionally do, we provided all the children who attend Bosnia and Herzegovina Supplementary School with New Year's presents.

This time, it had to be organised in a different way than we would normally do. Being unable to organise a celebration at the Centre, we decided that Santa should visit and greet children at their own homes and hand over the presents.

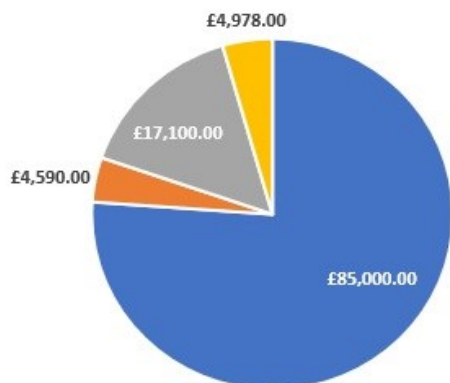
For most, it was a perfect way of ending a difficult year with the pandemic and everything else that has gone on.



DERBY BOSNIA HERZEGOVINA COMMUNITY ASSOCIATION
RECEIPTS AND PAYMENTS ACCOUNT
YEAR ENDED 31 AUGUST 2021

2019		Unrestricted Funds £	Restricted Funds £	2020 Total £
Total £				
	Income			
115771	Grants	0	111668	111668
17416	Donation & Invoiced Income	9455	0	9455
360	Subscriptions	0	0	0
00	Fundraising & Miscellaneous	280	0	280
133547		9735	111668	121403
	Charitable Expenditure			
85357	Salaries & Associated Cost	1000	90817	91817
2870	Travel Expenses	280	1301	1581
131	Training	0	4645	4645
2148	Telephone	0	2336	2336
2299	Fees	0	1081	1081
2064	Postage and Stationary	0	1599	1599
598	Maintenance	0	2372	2372
4648	Office Equipment	0	1125	1125
2437	Insurance & Tax	0	2519	2519
4201	Electricity, Gas, Water	0	3339	3339
7292	Sundries	690	5449	6139
114045		1970	116582	118552
450	Cost of General Funds	0	525	525
450	Managing & administering the charity	0	460	460
114945	Total Expenditure	1970	117567	119537
18602	Surplus (Deficit) for year	7765	-5899	1866
74484	Funds Brought Forward	82828	10258	93086
93086	Closing Balance	90593	4359	94952

INCOME



- Big Lottery Fund
- ESF Futures Round 2
- ESF Futures Round 3
- ESF Futures Round 4

We continued to receive funding from more than one sources. The National Lottery Community Fund continues to be our core funding. We have also managed to secure considerable amount of funding from the ESF Community Fund. This kept us on track with planned long term objectives. We consider ourselves extremely lucky for being able to keep our financial sustainability very healthy, especially during this very difficult times when many others are finding it hard.

EXPENDITURE



The expenditure came around £4,500 higher then the previous year. This is mainly down to annual salary increases. The expenditure was kept to a minimum level wherever possible. The building expenditure was planned as part of Projects’ delivery. As always, finances were examined by Derby Community Accountancy Services and the Annual Return to the Charity Commission will be submitted after AGM. We are satisfied with the level of spending comparing to the work carried out.

Statement of Assets and Liabilities as at 31 August 2021

2020		2021	
	Fixed Assets		
300000	Building	300000	
0	Depreciation	0	
300000		300000	
	Current Assets		
92786	Balance at Bank	94652	
300	Cash	300	
0	Debitors	0	
93086		94952	
	Liabilities		
0	Creditors	0	
393086	Total Net Assets	394952	



OUR MISSION AND VISION

Our mission and aim is to provide support and confidential service to alleviate effects of poverty, sickness and distress of Refugees from Bosnia-Herzegovina and from the Former Yugoslavia and others, regardless of their ethnic origin and background. We believe that all refugees have the right to live in a just and equal society. We aim to achieve this by providing information, support, training and educational opportunity for all of them.

ACKNOWLEDGEMENTS

We would like to say a special thank you to the following:

- The National Lottery Community Fund
- ESF Community Fund
- Derby City Council
- Derby Refugee Forum
- Embassy of Bosnia and Herzegovina in London
- Parents of Children attending Saturday Activities
- BH UK Network
- Our Volunteers
- Statutory or voluntary organisations we have been working with during 2020-2021

Aims and Objectives

- ◇ to provide practical and social support to all refugees and others from Bosnia and Herzegovina and Former Yugoslavia, now settled in East Midlands.
- ◇ to provide advice services, support and a confidential information.
- ◇ to alleviate effects of poverty and distress to Refugees mainly from Bosnia-Herzegovina and refugees from the Former Yugoslavia, regardless of their ethnic origin residing in East Midlands.
- ◇ to equally provide independent and impartial advice and support those mentioned above people, who are on benefits or low income, disabled, elderly and vulnerable, residing in East Midlands.
- ◇ further development of the B-H Community Centre as a "One Stop Shop" place, as an efficient service for the Refugees and Asylum Seekers from all over the World.



Funded by



Futures



Contact us

The Derby Bosnia-Herzegovina Community Association is a charity registered organisation. Registered in England and Wales number 1071955

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Derby Bosnia-Herzegovina Community Association

Statement of Financial Activity (01.09.2020 - 31.08.2021)

2019/2020		B-H Comm. Centre	National Lottery Fund	ESF Futures Round 2	Student Solidarity	Running School	ESF Futures Round 3	ESF Futures Round 4	Comm. F. Severn Trent	TOTAL
		No restrc.	Restricted	Restricted	Restricted	No restrict	Restrict.	Restrict.	Restricted	
£	RECEIPTS	£	£	£	£	£	£	£		£
100,000.00	Big Lottery Funding	0.00	85000.00	0.00	0.00	0.00	0.00	0.00	0.00	85000.00
13,770.75	ESF Futures Round 2	0.00	0.00	4590.25	0.00	0.00	0.00	0.00	0.00	4590.25
0.00	Student Solidarity Group	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2,000.00	Comm. Fund Severn Trent	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
0.00	ESF Futures Round 3	0.00	0.00	0.00	0.00	0.00	17100.00	0.00	0.00	17100.00
0.00	ESF Futures Round 4	0.00	0.00	0.00	0.00	0.00	0.00	4977.50	0.00	4977.50
1,940.00	Suplem. School - collection	0.00	0.00	0.00	0.00	280.00	0.00	0.00	0.00	280.00
2,626.76	Subscriptions-Room rent	1668.08	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1668.08
4,730.00	Contract - Incor	3620.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3620.00
8,479.61	Fundrising - Miscellaneous	4167.36	0.00	0.00	0.00	0.00	0.00	0.00	0.00	4167.36
133,547.12	Income	9,455.44	85,000.00	4,590.25	0.00	280.00	17,100.00	4,977.50	0.00	121,403.19
	DIRECT CHARITABLE EXPENDITURE									
82,836.94	Salaries & Associated cost	1000.00	78021.36	983.80	0.00	0.00	10281.25	1409.70	0.00	91696.11
0.00	Recruitment Cost	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2,869.82	Travel for volunteers & staff	0.00	1300.90	0.00	0.00	280.00	0.00	0.00	0.00	1580.90
0.00	Beneficiaries travel epenses	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
131.33	Training for volunteers&staff	0.00	244.78	0.00	0.00	0.00	4400.00	0.00	0.00	4644.78
2,148.32	Telephone-fax-web cost	0.00	2152.05	0.00	0.00	0.00	0.00	0.00	0.00	2152.05
2,225.00	Freelance, mentor, manag fee	0.00	415.00	75.00	0.00	0.00	251.14	300.00	0.00	1041.14
1,788.20	Stationary	0.00	1018.65	79.45	0.00	0.00	238.60	0.00	0.00	1336.70
287.80	Postage-Stamps	0.00	262.25	0.00	0.00	0.00	0.00	0.00	0.00	262.25
524.00	Evaluation & consult.fees	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
598.46	General Maintenance cost	0.00	1810.00	0.00	0.00	0.00	0.00	0.00	0.00	1810.00
393.05	Rent&Room Equipment Hire	0.00	1124.51	0.00	0.00	0.00	0.00	0.00	0.00	1124.51
3,306.20	Office & General Equipment	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
0.00	Learning Materials	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1,483.53	Insurances	0.00	1982.26	0.00	0.00	0.00	0.00	0.00	0.00	1982.26
953.12	Council Tax & disp.-certif.	0.00	537.06	0.00	0.00	0.00	0.00	0.00	0.00	537.06
4,200.96	Heating & Lighting & Water	0.00	1875.36	0.00	0.00	0.00	1408.38	0.00	0.00	3283.74
0.00	Membership and Donations	0.00	316.00	0.00	0.00	0.00	0.00	0.00	0.00	316.00
186.00	Publicity&Information. cost	0.00	218.90	0.00	0.00	0.00	0.00	0.00	0.00	218.90
1,169.98	Other Related cost-COVID-19	0.00	828.06	211.42	0.00	0.00	0.00	0.00	500.00	1539.48
6,750.39	Sundries (Miscleanos)	690.59	3286.64	364.67	133.13	0.00	520.63	0.00	0.00	4995.66
111,853.10	Expenditure	1690.59	95393.78	1714.34	133.13	280.00	17100.00	1709.70	500.00	118521.54
450.00	Cost of generating Funds	0.00	525.00	0.00	0.00	0.00	0.00	0.00	0.00	525.00
2,642.75	Management & administratior	0.00	130.53	360.00	0.00	0.00	0.00	0.00	0.00	490.53
0.00	Creditors	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
114,945.85	Total Expenditure	1690.59	96049.31	2074.34	133.13	280.00	17100.00	1709.70	500.00	119537.07
18,601.27	Surplus/(Deficit) for year	7764.85	-11049.31	2515.91	-133.13	0.00	0.00	3267.80	-500.00	1866.12
0.00	Transfer between Funds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
374,484.39	Fund balance brought forw.	382827.95	11049.31	-2515.91	133.13	0.00	0.00	0.00	1591.12	393085.60
393,085.66	Fund balance carried forw.	390592.80	0.00	0.00	0.00	0.00	0.00	3267.80	1091.12	394951.72

Balance Sheet for year - ended 31 August 2021

	£	£	£
0.00 Fixed Assets			
300,000.00 Building (at cost)	0.00		300000.00
0.00 less depreciation	0.00		0.00
			300000.00
Current Assets			
92525.66 Balance at Bank		94651.72	
300.00 Petty Cash		300.00	
40.00 Debtors		0.00	
392865.66 Total Asset Value			394951.72
0.00 Liabilities		0.00	
300.00 Creditors		0.00	
392565.66 Total Net Assets			394951.72

CURRENT FINANCES

11,206.71 Restricted Funds	4358.92
381,878.95 Unrestricted Funds	390592.80
393,085.66	394951.72

Notes to the Accounts

Note 1		Restricted Fund					
		Income	Bal B/Fwd	Total	Expenditure	Transfer	Balance
Grant	National Lottery Comm. Fund	85000.00	11049.31	96049.31	96049.31	0	0.00
consisted	ESF Futures Round 2	4590.25	-2515.91	2074.34	2074.34	0	0.00
of	Student solidarity group	0.00	133.13	133.13	133.13	0	0.00
	ESF Futures Round 3	17100.00	0.00	17100.00	17100.00	0	0.00
	ESF Futures Round 4	4977.50	0.00	4977.50	1709.70	0	3267.80
	Comm. Fund Severn Trent	0.00	1591.12	1591.12	500.00	0	1091.12
	Total restricted Funds	111667.75	10257.65	121925.40	117566.48	0.00	4358.92

Note 2		No restricted Fund					
		Income	Bal B/Fwd	Total	Expenditure	Transfer	Balance
Money	Subscriptions-Room rent	1668.08	3296.02	4964.10	690.59	0	4273.51
	DBHCS - addit. contract I.G.	0.00	15622.96	15622.96	0.00	0	15622.96
	Contract - Income generated	3620.00	22685.60	26305.60	0.00	0	26305.60
	Fundraising - Donations - Ref.	4167.36	10923.37	15090.73	1000.00	0	14090.73
	Derby Parents - collection	280.00	0.00	280.00	280.00	0	0.00
	Petty Cash	0.00	300.00	300.00	0.00	0	300.00
	Reserves Restricted	0.00	30000.00	30000.00	0.00	0	30000.00
	Building at Cost of:	0.00	300000.00	300000.00	0.00	0	300000.00
	Total No restricted	9735.44	382827.95	392563.39	1970.59	0.00	390592.80

Reserves - Restricted by funders	4,358.92
Balance - Unrestricted (Building + B-H Associ.)	390592.80
Reserves Designated - Critical running Cost BH Centre	30,000.00
B-H Centre - Building at cost	300,000.00
Reserves unrestricted-BH Community	60,592.80

The Finance Report has been accepted by the Management Committee of the Derby Bosnia-Herzegovina Community Association, held in September 2021

Signed by: Treasurer	Chairman	Vice Chair
Muhamed Siranovic	Nermina Webster	Alma Pasic