

REGISTERED COMPANY NUMBER: 03453149 (England and Wales)
REGISTERED CHARITY NUMBER: 1071132

Report of the Trustees and
Unaudited Financial Statements
for the Year Ended 31 March 2025
for
Impact Family Services

TTR Barnes Limited
Chartered Accountants
3-5 Grange Terrace
Stockton Road
Sunderland
Tyne & Wear
SR2 7DG

Impact Family Services

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Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2025

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

In response to a new 3-year strategy, in January 2025 we amended our objects to better reflect the work and direction of our charity.

Our aim is to relieve every member of the family from the lifelong impacts of domestic abuse.

We believe that strong and well-functioning families play a crucial role in achieving our vision.

Our objectives support our work towards achieving our mission. Our objectives are:

To provide, for the benefit of the public, assistance through mediation, advice and guidance for adults and/or children in relation to any aspect of relationship breakdown and related issues in the North East of England, including, without limitation, by

- (a) providing advice and assistance through mediation to couples whose relationships have broken down;
- (b) providing support and specialist services to any adults, young people and children whose lives are affected by domestic abuse;
- (c) providing preventative services to schools, children, young people, and parents to help combat issues linked to healthy relationships, misogyny, violence against women and girls, and domestic abuse;
- (d) promoting and encouraging contact between children and their families through the provision of facilities known as "Contact Centres", and
- (e) providing training and support to agencies and organisations working with families, and with businesses to understand, manage and support people experiencing domestic abuse.?

Public benefit

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the aims and objectives and in planning future. The charitable objectives are also set out in order to provide a clear and demonstrable public benefit. All our charitable activities focus on reducing the harm caused to those affected by Domestic Abuse and Separation. By providing these activities they further our charitable purpose for the public benefit.

The Charity reviews its aims, objectives, and activities each year and updates both the strategic development and operational delivery plans to reflect the decisions taken. The review considers the achievements and outcomes of the work over the previous 12 months. It evaluates the success of each key activity and the benefits brought to the communities we serve. It also considers barriers, challenges and failures experienced to ensure our services are effective and fit for purpose. In addition, it helps us ensure our aim, objectives and activities remain focussed on our purpose.

The Charity has referred to the Charity Commission's guidance on Public Benefit when reviewing our aims and objectives, and in planning our future activities. In particular, the Trustees consider how planned activities will contribute to the Charity's aims and objectives.

Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2025

ACHIEVEMENTS AND PERFORMANCE

South Tyneside still has some of the worst domestic violence and separation rates in the UK. The North East is a region that continues to feel some of the harshest impacts of austerity through cuts to local authority funding, and the energy and cost-of-living crises. We work with families and individuals from every socioeconomic background and see higher referral rates from areas with high levels of social deprivation.

In 2024 we launched our new three-year strategy. The changes experienced during 2023 provided the opportunity for trustees to take stock of the charity's strategic positioning and its medium-term goals for the next 3 years, within the scope of its existing charitable objects.

Alongside 'steadyding the ship' during a period of significant change the staff and trustees have invested their time and knowledge in the development of a new strategic framework for the next 3 years up to 2027. This has provided the opportunity to understand the life challenges being faced by the people we aspire to support, to evaluate the causes and effects of domestic abuse on families, and to debate where IFS should position itself in the future to have maximum effect.

The strategic review, superbly facilitated by external consultant, Jayne Graham, also served to broaden the strategic context for our work. The charity has historically focused on evidencing its impact on individuals; however, the effects of DA are far-reaching, affecting every aspect of people's lives. Therefore, ensuring that the DA narrative is embedded into initiatives associated with key policy priorities such as health and wellbeing, education, inclusion and skills, as well as building a story around the public value benefit of IFS's work, will elevate the charity's perceived impact and its ability to influence in the areas that really matter.

Recognising that national and local policy are tending to focus attention on the consequences of DA (eg providing safe housing) rather than tackling the root cause, the review identified that our charity has a clear role to play locally to redress this balance.

Impact Family Services will position itself in future to support adults, children, and young people to ensure that their lives are not destroyed in the long-term by harmful relationships, through helping them to access the knowledge, tools and support to ultimately breaking the cycle of domestic abuse.

Statement of purpose

Impact Family Services is a local charity that supports every member of the family to ultimately break the cycle of domestic abuse, relieving adults, children, and young people from the lifelong impacts of harmful relationships.

Values

A revision of our values was informed through the extensive discussions that took place during the strategic review, leading to the following new values for the charity moving forward that are now embedded into the charity's culture and communications:

Nurture our service users.

We are not interested in short-lived involvement. When a family member reaches out for help, they can rely on us to support them for the long-term.

Add to what already exists.

Our limited resources will be used to improve access to existing support, and we will only deliver services that add to what already exists, avoiding duplication at all costs.

Generously share knowledge.

Education is the foundation of everything we do. By advancing and sharing knowledge, amongst staff, clients, and 'the system', everyone can raise their game.

Be quick to respond.

We will set an agenda for change, adopting an agile approach to leadership, governance, and service delivery, and be quick to respond to challenges we face.

Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2025

Strategic priorities

For the 3-year period to 2027 our strategic priorities are as follows:

1. Core minimum service

Develop and commit to delivering a core minimum service model that can be sustained despite stop-start funding, designed to make a material difference to adults, children and young people at risk from harmful relationships.

2. Boomerang support methodology

Introduce a boomerang support methodology which maximises service users' access to appropriate support across the full extent of the life challenges they face, whilst reassuring service users that they will continue to be supported by IFS, never ending up 'lost in the system'.

3. Family education programme

Formalise and deliver an educational programme for men, women, children and young people that prioritises prevention of, and recovery from, domestic abuse, and introduce qualifications where feasible and appropriate.

4. Educate the system

Develop a menu-based programme of continuous professional development to upskill professionals across the formal and informal support system and the business community, to broaden and deepen awareness and understanding of DA and its impacts on families.

5. Stability and resilience

Continue to strengthen the charity's strategic leadership and governance, and strive for a robust, diverse income model with an evolving bias towards sustainable contract and trading income.

A key change resulting from our strategic review, was the setting up of a wholly owned subsidiary, **Connected Families CIC**. The CIC allows us to extend our reach with paid-for services that utilise our extensive knowledge and skills while contributing to our charitable and social objectives. The first service offered by the CIC is our Child Contact Centre, which was transferred out of the charity and into the new organisation. As a result, the reach of the Contact Centre has expanded across the North East. In 2025/26 we plan to introduce a new domestic abuse workplace training offer for employers.

We continue to deliver programmes of support that keep families and individuals safe and achieve self-directed outcomes based on expressed needs and wishes of those who use our services, providing a safe space for adults and for children and young people, including via our out-of-hours service.

During the year, we continued to support an external evaluation of our Safe Hands programme, which is funded via the Northumbria Police and Crime Commission. The evaluation is being undertaken by Lancaster University and will also consider our work with parents as part of the programme.

We were delighted to have Professor Sarah Lonbay and Dr Angie Wilcock of University of Sunderland, Faculty of Education, Society and Creative Industries evaluate our Adverse Childhood Experiences (ACEs) programme for adults. The key findings from the evaluation include:

" Clients described the ACEs programme as transformative and "life changing", reporting significant growth in their understanding of how past experiences shaped their behaviours and relationships, particularly in parenting.

" The supportive environment fostered by the practitioners and the programme helped to reduce feelings of isolation among clients, allowing them to share experiences and build strong relationships with peers and practitioners.

" Clients developed healthier relationships and noted a positive impact on their interaction with children and others, highlighting the importance of the programme in breaking patterns of abuse and trauma.

" The programme integrated a trauma-informed approach, which was crucial in avoiding re-traumatisation and ensuring a safe space for clients to explore sensitive topics.

" Positive relationships built through other Impact FS programmes supported the transition to ACEs, cementing a depth of trust and respect, which was instrumental in the success of the programme.

In September 2024 we held our AGM at South Shields Town Hall. We welcomed service users, partners, funders and wider stakeholders to share with them our recent achievements and our future plans, and we were incredibly proud and humbled to have several clients bravely talk of their experiences and how, with our help, they have changed their lives.

The charity has once again been re-accredited by the "Cyber Essential Scheme", a government-backed scheme that certifies that the Charity adequately protects its data from common online threats.

In summary, in the year to 31 March 2025, Impact Family Services has:

Impact Family Services

Report of the Trustees for the Year Ended 31 March 2025

- " Supported 339 survivors of Domestic Abuse with one-to-one support, from 399 referrals.
- " Delivered group programmes to 220 survivors of domestic abuse.
- " Held 600 drop-in sessions with survivors of domestic abuse.
- " Supported 87 children experiencing domestic abuse or conflict.
- " Supported 40 young people experiencing abuse.
- " Delivered healthy relationship workshops to 300 students in local schools and colleges.

Victim Support Services

The Domestic Abuse team provide support and guidance to women and men who are living with or have experienced domestic abuse. Our focus is on increasing the safety and welfare of victims of domestic violence and any children and on empowering them to make positive changes in their lives.

Following a needs and risk assessment, we work with the service user to develop an individual support plan, covering topics such as safety, legal issues, health, parenting, self-esteem/confidence, and employment/education. The service is delivered one-to-one and through group work.

Impact Family Services delivers an IDVA (Independent Domestic Violence Advisor) service to victims of domestic abuse in South Tyneside. We support clients at the specialist domestic violence courts in South Tyneside, working closely with colleagues in the Police and criminal justice agencies. The teams work collaboratively with other specialist organisations to help victims reduce the potential for harm.

During the year, Impact Family Services have supported hundreds of victims of domestic violence and abuse to increase their safety, reduce the risks they are facing and in turn improve the quality of their lives. Our monthly monitoring is shown below:

Month	Referrals	Engaged	Female	Male	High	Medium	Standard	WB	BAMM	Pregnant	self referral
May	25	23	22	1	9	8	6	23	0	0	15
June	32	25	21	4	8	10	7	23	2	0	18
July	31	29	25	4	7	9	9	24	1	0	11
Aug	23	19	18	1	7	9	3	19	0	0	12
Sept	50	40	35	5	14	21	5	40	0	0	23
Oct	40	33	29	4	9	18	6	33	0	0	18
Nove	59	42	38	4	15	8	15	36	2	0	24
Dec	22	18	20	2	7	12	3	21	1	0	16
Jan	30	30	28	2	2	22	6	28	2	0	17
Feb	25	21	19	2	3	13	3	21	0	0	13
March	30	29	26	3	5	11	13	25	4	0	6
April	32	30	27	3	8	17	5	27	0	0	17
	399	339	308	35	94	158	81	320	12	0	190
		85%	91%	9%	28%	47%	24%	94%	6%	0%	56%

Over half of our clients are self-referred, reflecting the confidence in and awareness of our service. We are proud to have increased our annual engagement rate from 67% in 2023/24 to 85% for 2024/25. Notably, male clients have increased from 7% in 2023/24 to 9%.

We supported 220 adults across 4 different group programmes and delivered over 600 one-to-one sessions.

Young People

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As well as supporting young people aged 12-18 years, who have experienced domestic abuse, our YPDVA also delivered healthy relationships workshops in local schools. As a result of these sessions, more young people recognised and disclosed they were victims of abuse and were therefore referred to our service for support.

During the year we supported 40 young people with one-to-one support and reached 300 young people through our education programme. We also delivered a NPCC funded workshop focused on knife crime and serious violence to 30 young people.

Our YPDVA also spends one a day a month in South Tyneside College providing a drop-in to students. We have recently witnessed a spike in the number of young people disclosing abuse within their intimate relationships and as a result, we have added capacity to our young people's team for 2025/26.

Safe Hands

Our Safe Hands programme is aimed at children aged 5-12 years who have experienced or witnessed domestic abuse of severe familial conflict at home. We also engage with parents as part of the support process. This year we worked with 72 children in group work and an additional 15 on a one-to-one basis.

Our Staff and Volunteers

The quality and effectiveness of our services is significantly influenced by the attitude and competence of the staff we employ. This year we have invested heavily in the development and wellbeing of our staff members, ensuring we continue to provide the highest quality of support for those who need our services.

In recognition of the value we place upon the work of our staff members, we have reviewed our salary levels across the organisation. We are proud to be an accredited National Living Wage employer.

During the year, we were delighted to add 3 new trustees to our board, bringing the number of trustees to 10.

In addition, we currently have 6 volunteers who support our work in in South Tyneside.

We aim to provide the best volunteering opportunities and high-quality support for those who volunteer with us. We provide a supervisor, who provides them with a clear role, explaining what is expected and when they are needed to volunteer. They are given an induction to their role and any relevant training required is provided. IFS values the involvement of local people as volunteers in activities that enhance the experience of those who use our services. Without volunteers, we wouldn't be able to deliver the outstanding services that we do today.

We are extremely proud of the expertise, commitment, resilience and passion of each of the 13 members of staff we employ, and we fully recognise that the continued success of what we do is a testament to their hard work and their sense of responsibility to the communities we exist to serve.

Compliments, concerns and complaints

We genuinely want to hear feedback, compliments help us to do more of what works, concerns and complaints help us improve. Impact Family Services aims to give a good experience, most of the time we do this but unfortunately sometimes we don't get it right. If anyone accessing our service feel that's the case, we encourage them to tell us straight away or as soon as they can. We operate a three-stage process, after which, if we still haven't found a resolution to the problem, there are various options external to Impact Family Services that can be pursued. During this reporting period IFS has not received and complaints. We know that raising a concern can be difficult, IFS have a robust policy and procedure in place, and we ensure those accessing our services and other members of the public that they have the support to feedback to us and are protected from behaviour in the course of, or in connection with, raising a complaint.

Partnership Work

Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2025

Impact Family Services is committed to the principle of partnership working to maximise the effectiveness of our own services and ensure the best possible outcomes for our clients. We remain keen to work with and learn from other organisations in all areas in which we work. We continue to develop strong links at practitioner and strategic levels to ensure we can offer the best service to clients.

FINANCIAL REVIEW

Principal sources of funding

2024/25 was an incredibly successful year for our grant income. We invested in a Head of Fundraising in April who, alongside our CEO, helped to secure a significant increase in grant funding, including more multi-year and unrestricted grants

We enjoyed continued funding from Northumbria PCC, LGA Foundation, Ballinger Charitable Trust, Garfield Weston Foundation, and The Henry Smith Charity.

We were thrilled to secure a second, new 3-year grant from Lloyds Bank Foundation and privileged to receive new grants from The Masonic Charitable Foundation (2 years), 29th May 1961 Charitable Trust (2 years), Community Foundation Northumberland Tyne & Wear, Charles Hayward Foundation, The 1989 Willan Charitable Trust, South Tyneside Holiday Activities Fund, St James's Place, The Rothley Trust, Newcastle Building Society, Bentley Foundation, The Barratt Foundation, Hadrian Trust, Joicey Trust, TNL Awards 4 All, Wellbank Foundation, The Roy and Pixie Baker Charitable Trust, The Barbour Foundation, Northumbria PCC VRU Fund, The Anton Jurgens Charitable Trust, The Robert McAlpine Foundation, Sir James Knott Trust (2 years) and Trusthouse Charitable Foundation (2 years).

Thank you to all of our funders without whom our services would not be so far-reaching or impactful.

We would like to give thanks to the individuals who have made personal donations to the charity over this year whose contributions allow us to make essential purchases for our services.

Reserves policy

The policy of the trustees is to ensure the general reserve is sufficient to cover a minimum of 3 months up to a maximum of six months running cost which is estimated to be £210,000. The reserves policy is reviewed annually and amended by the trustees if necessary. The trustees have the power to invest in such assets they see fit.

The unrestricted reserves of the charity amount to £220,124 (2024: £238,250) at the year end. The trustees have restructured the budgets for the coming year and believe that this is sufficient to meet the running costs of the Charity. The trustees are happy that our current reserves meet the levels anticipated in our reserves policy.

The amount of funds which are restricted and not available for general purposes of the charity at the end of the reporting period is £68,671 (2024: £14,964).

This gives total funds the charity holds at the end of the reporting period of £288,795 (2024: 253,214).

Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2025

FINANCIAL REVIEW

Services provided by Impact Family Services remain vital to service users and our local communities. However, obtaining funding for the charity's work continues to be challenging. The charity's main funding sources are commissioned work and grants.

The charity or any person acting on behalf of the charity have not been subject to an undertaking to be bound by any voluntary scheme for regulating fund-raising, or any voluntary standard of fund-raising, in respect of activities on behalf of the charity,

The austerity measures of the previous years have led to reductions in funding to local authorities, social care and the justice system. As a result, funding for commissioned services has reduced, leading to lower and in some cases negative margins for such work. Correspondingly, competition for grant funding is considerable.

Within this environment, Impact Family Services continue to successfully navigate the fine line between protecting the interests of service users, by continuing to offer vital services within our communities, whilst protecting the charity's financial integrity by ensuring that any service offered is financially viable.

Against this background, we are delighted that we have been able to retain funding for core services and have been awarded significant additional grant funding to expand some of our services and strengthen our reserves. This has led to an increase in total income from £423,475 in 2023/24 to £448,477 in the current financial year, and a decrease in expenses from £442,166 in 2023/24 to £412,896. This resulted in a net income of £35,581 (2024: net loss of £18,961).

Trustees and managers continue to review and regularly monitor progress against the strategic, operational and financial plans through Trustee meetings, Senior Management meetings and Finance meetings.

FUTURE PLANS

Our Trustees are committed in continuing to invest time in strategic development. We will continue to focus on generating unrestricted income to allow the charity to remain agile in responding to the needs of those we serve in an even greater climate of uncertainty and increased demand.

A key development for the charity in the early part of 2025/26 is the introduction of a new partnership between our charity and Reducing the Risk of Domestic Abuse, which gives us the license to offer, via Connected Families CIC, CIPD accredited workplace DA Champions training across the North East.

As one of the key priorities in our strategic plan, 2025/26 will see a focus on working with the corporate community to raise awareness and develop our corporate fundraising in order to diversify our income streams.

A new Ambassadors programme will be launched during 2025/26, providing the charity with a pool of volunteers willing to give their time and skills to support developments when needed.

The Charity will continue to support residents of South Tyneside and beyond and will focus on the following areas:

- Development of new partnership responses and approaches
- Develop and expand the reach of our specialist services within the North East.
- Improve the communication and marketing our offer to all stakeholders
- Explore sustainable income streams.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

The charity has had a qualifying third-party indemnity provision for the benefit of all directors in force throughout the financial year.

Recruitment and appointment of new trustees

Trustees/directors are appointed from people who have a specific interest in the operation of the Charity and its activities and are elected by the existing members. IFS have recruited 3 additional trustees during this reporting period.

Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2025

STRUCTURE, GOVERNANCE AND MANAGEMENT

Organisational structure

The Charity is run under the management of the Chief Executive Officer on a day-to-day operational basis, with specially trained workers dealing with the individual service users and/or families. The trustees oversee the strategic developments.

Induction and training of new trustees

As an introduction, new trustees are provided with details of the services provided, copies of the minutes of recent meetings, the latest accounts and a copy of the publication "Responsibilities of Charity Trustees" issued by the Charity Commission.

Pay Policy for Senior Staff

The board, who give their time freely and no trustees received remuneration in the year, have considered who the Key Management Personnel (KMP) of the charitable company are, as noted in the Reference and Administration section. Together with the board, these KMP are those in charge of directing and controlling, running and operating the activities of the charitable company on a day-to-day basis. The pay of the KMP is reviewed annually. The trustee's benchmark against pay levels of other charities and similar organisations within the sector and the region. Pay levels are set using information together with budget and forecast information, ensuring that the charitable company.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03453149 (England and Wales)

Registered Charity number

1071132

Registered office

Unit 122
South Shields Business Works
Henry Robson Way
South Shields
Tyne & Wear
NE33 1RF

Trustees

J Heckels
S F Lincoln
M Christianson (Vice Chair)
D Harker (Treasurer)
T Liddle (Chair)
I Farrar
L Davidson (resigned 12/9/24)
N Bradbury (resigned 8/8/24)
A Whalley
Z Blakemore (joined 21/11/24)
A Preacher (joined 21/11/24)
K Wilson (joined 21/11/24).

Independent Examiner

TTR Barnes Limited
Chartered Accountants
3-5 Grange Terrace
Stockton Road
Sunderland
Tyne & Wear
SR2 7DG

Impact Family Services
Report of the Trustees
for the year ended 31 March 2025

REFERENCE AND ADMINISTRATIVE DETAILS

Independent Examiner

TTR Barnes Limited
Chartered Accountants
3-5 Grange Terrace
Stockton Road
Sunderland
Tyne & Wear
SR2 7DG

Bankers

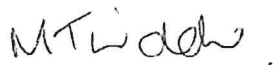
Lloyds TSB Bank plc
PO Box 45
Fawcett Street
Sunderland
Tyne and Wear
SR1 1SF

Chief Executive Officer

Catherine Marchant

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 11 September 2025 and signed on its behalf by:



M T Liddle - Trustee

**Independent Examiner's Report to the Trustees of
Impact Family Services**

Independent examiner's report to the trustees of Impact Family Services ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2025.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



David Cook

TTR Barnes Limited
Chartered Accountants
3-5 Grange Terrace
Stockton Road
Sunderland
Tyne & Wear
SR2 7DG

12 September 2025

Impact Family Services

Statement of Financial Activities (Incorporating an Income and Expenditure Account) for the Year Ended 31 March 2025

	Notes	Unrestricted funds £	Restricted funds £	2025 Total funds £	2024 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations, legacies and grants		130,005	294,125	424,130	408,265
Charitable activities					
Family Support		4,910	-	4,910	3,163
Investment income	2	14,619	-	14,619	10,497
Other income	3	<u>4,818</u>	<u>-</u>	<u>4,818</u>	<u>1,550</u>
Total		<u>154,352</u>	<u>294,125</u>	<u>448,477</u>	<u>423,475</u>
EXPENDITURE ON					
Raising funds		44,329	-	44,329	14,964
Charitable activities					
Family Support		120,139	248,428	368,567	423,718
Options Emergency Fund		<u>-</u>	<u>-</u>	<u>-</u>	<u>3,484</u>
Total		<u>164,468</u>	<u>248,428</u>	<u>412,896</u>	<u>442,166</u>
NET INCOME/(EXPENDITURE)					
Transfers between funds	14	(10,116) <u>(8,010)</u>	45,697 <u>8,010</u>	35,581 <u>-</u>	(18,691) <u>-</u>
Net movement in funds		(18,126)	53,707	35,581	(18,691)
RECONCILIATION OF FUNDS					
Total funds brought forward		238,250	14,964	253,214	271,905
TOTAL FUNDS CARRIED FORWARD		<u>220,124</u>	<u>68,671</u>	<u>288,795</u>	<u>253,214</u>

The notes form part of these financial statements

Impact Family Services

Statement of Financial Position 31 March 2025

	Notes	Unrestricted funds £	Restricted funds £	2025 Total funds £	2024 Total funds £
FIXED ASSETS					
Tangible assets	9	1,418	789	2,207	2,361
CURRENT ASSETS					
Debtors	10	36,901	-	36,901	18,568
Cash at bank		<u>235,813</u>	<u>67,882</u>	<u>303,695</u>	<u>246,334</u>
		272,714	67,882	340,596	264,902
CREDITORS					
Amounts falling due within one year	11	(19,841)	-	(19,841)	(14,049)
NET CURRENT ASSETS		<u>252,873</u>	<u>67,882</u>	<u>320,755</u>	<u>250,853</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		254,291	68,671	322,962	253,214
CREDITORS					
Amounts falling due after more than one year	12	(34,167)	-	(34,167)	-
NET ASSETS		<u>220,124</u>	<u>68,671</u>	<u>288,795</u>	<u>253,214</u>
FUNDS	14				
Unrestricted funds				220,124	238,250
Restricted funds				<u>68,671</u>	<u>14,964</u>
TOTAL FUNDS				<u>288,795</u>	<u>253,214</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2025.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2025 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

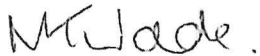
The notes form part of these financial statements

Impact Family Services

Statement of Financial Position - continued
31 March 2025

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 11 September 2025 and were signed on its behalf by:

A handwritten signature in black ink, appearing to read 'MT Liddle'.

M T Liddle - Trustee

The notes form part of these financial statements

Impact Family Services

Notes to the Financial Statements for the Year Ended 31 March 2025

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The charity is also a private limited company by guarantee, without share capital, using the 'Limited' exemption, incorporated in the UK.

The financial statements have been prepared on the going concern basis, which assumes the Charity will continue in operational existence for the foreseeable future, which the trustees consider to be appropriate.

Income

Income is recognised in the Statement of Financial Activities once the charity has entitlement to the fund and it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' or 'revenue' grants, are recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Interest receivable on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

Charitable activities

Expenditure on charitable activities includes grants payable to individuals and expenses incurred by the charity, analysed between the activities it undertakes (see note 5 for details).

Governance costs

Governance costs include the general running costs of the charity. These costs provide the governance infrastructure to allow the charity to operate and to generate the information required for public accountability (see note 7 for further details).

Allocation and apportionment of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include office costs, finance, personnel, payroll and governance costs which support the Charity's programmes and activities. These costs have been allocated between the cost of raising funds and charitable activities. The basis on which support costs have been allocated are set out in note 7.

Tangible fixed assets

Tangible fixed assets are measured at cost less accumulated depreciation. Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Computer Equipment - 25% Straight line

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2025

1. ACCOUNTING POLICIES - continued

Tangible fixed assets

Fixtures & Fittings - 25% Straight line

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Transfers from restricted funds to unrestricted funds, to cover salaries and running costs, will only occur where the funding agreements allow and with the approval of the Trustees.

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments which are instantly accessible from the opening of the deposit or similar account.

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any discounts due.

Financial instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

2. INVESTMENT INCOME

	2025	2024
	£	£
Deposit account interest	12,223	10,497
Loan Interest Recharge	<u>2,396</u>	<u>-</u>
	<u>14,619</u>	<u>10,497</u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2025

3. OTHER INCOME

	2025	2024
	£	£
Student placement	1,400	1,400
Xmas Raffle	-	150
Great North Swim	1,683	-
Great North Run	965	-
Charity Golf Day	260	-
Prince of Wales Charity Fun Day	<u>510</u>	<u>-</u>
	<u>4,818</u>	<u>1,550</u>

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2025	2024
	£	£
Depreciation - owned assets	1,682	2,353
Consultancy fees	<u>550</u>	<u>49,800</u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

During the year the Chief Executive Officer received £0 in consultancy fees (2024: £49,800)

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2025 nor for the year ended 31 March 2024.

6. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2025	2024
Administrative	2	2
Finance	1	1
Support	<u>10</u>	<u>12</u>
	<u>13</u>	<u>15</u>

No employees received emoluments in excess of £60,000.

The key management personnel of the charity comprise the trustees and the Chief Executive Officer. The total employee remuneration of the key management personnel of the charity were £49,955 (2024: £nil).

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2025

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations, legacies and grants	187,637	220,628	408,265
Charitable activities			
Family Support	3,163	-	3,163
Investment income	10,497	-	10,497
Other income	<u>1,550</u>	<u>-</u>	<u>1,550</u>
Total	<u>202,847</u>	<u>220,628</u>	<u>423,475</u>
 EXPENDITURE ON			
Raising funds	14,964	-	14,964
Charitable activities			
Family Support	161,026	262,692	423,718
Options Emergency Fund	<u>3,484</u>	<u>-</u>	<u>3,484</u>
Total	<u>179,474</u>	<u>262,692</u>	<u>442,166</u>
 NET INCOME/(EXPENDITURE)	23,373	(42,064)	(18,691)
Transfers between funds	<u>(3,333)</u>	<u>3,333</u>	<u>-</u>
Net movement in funds	20,040	(38,731)	(18,691)
 RECONCILIATION OF FUNDS			
Total funds brought forward	<u>218,211</u>	<u>53,694</u>	<u>271,905</u>
 TOTAL FUNDS CARRIED FORWARD	<u><u>238,251</u></u>	<u><u>14,963</u></u>	<u><u>253,214</u></u>

8. AUDIT, INDEPENDENT EXAMINATION AND OTHER FINANCIAL SERVICES FEES

During the year the following fees were paid to TTR Barnes Limited (the Charity's Independent Examiners):

	2025 £	2024 £
Payroll charges	917	1,240
Independent examiner fee	<u><u>4,680</u></u>	<u><u>4,200</u></u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2025

9. TANGIBLE FIXED ASSETS

	Fixtures and fittings £	Computer equipment £	Totals £
COST			
At 1 April 2024	284	9,163	9,447
Additions	<u>351</u>	<u>1,177</u>	<u>1,528</u>
At 31 March 2025	<u>635</u>	<u>10,340</u>	<u>10,975</u>
DEPRECIATION			
At 1 April 2024	166	6,920	7,086
Charge for year	<u>137</u>	<u>1,545</u>	<u>1,682</u>
At 31 March 2025	<u>303</u>	<u>8,465</u>	<u>8,768</u>
NET BOOK VALUE			
At 31 March 2025	<u>332</u>	<u>1,875</u>	<u>2,207</u>
At 31 March 2024	<u>118</u>	<u>2,243</u>	<u>2,361</u>

10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025 £	2024 £
Trade debtors	877	4,237
Amounts owed by participating interests	20,000	-
Other debtors	1,757	1,692
Prepayments	<u>14,267</u>	<u>12,639</u>
	<u>36,901</u>	<u>18,568</u>

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025 £	2024 £
Bank loans and overdrafts (see note 13)	10,000	-
Trade creditors	2,148	6,243
Other creditors	-	36
Accruals and deferred income	<u>7,693</u>	<u>7,770</u>
	<u>19,841</u>	<u>14,049</u>

Deferred income relates to sponsorships taken in advance for events post year end.

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2025

12. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	2025	2024
	£	£
Bank loans (see note 13)	<u>34,167</u>	<u>-</u>

13. LOANS

An analysis of the maturity of loans is given below:

	2025	2024
	£	£
Amounts falling due within one year on demand:		
Loans	<u>10,000</u>	<u>-</u>
Amounts falling between one and two years:		
Loans - 1-2 years	<u>10,000</u>	<u>-</u>
Amounts falling due between two and five years:		
Loans - 2-5 years	<u>24,167</u>	<u>-</u>

14. MOVEMENT IN FUNDS

	At 1/4/24	Net movement in funds	Transfers between funds	At 31/3/25
	£	£	£	£
Unrestricted funds				
General Fund	201,437	(3,303)	(8,010)	190,124
Options Emergency Fund	6,813	(6,813)	-	-
Trustees Contingency Fund	<u>30,000</u>	<u>-</u>	<u>-</u>	<u>30,000</u>
	238,250	(10,116)	(8,010)	220,124
Restricted funds				
IDVA Services - NPCC	1,081	(1,390)	309	-
Henry Smith	-	2,479	-	2,479
Relate SPIP	584	(584)	-	-
Community Foundation	-	1,740	-	1,740
DV Worker - NPCC	4,974	(4,974)	-	-
MOJ Covid Extraordinary Funding	396	(396)	-	-
Safe Hands - NPCC	-	(7,701)	7,701	-
Garfield Weston	7,929	(4,007)	-	3,922
Willan Charitable Trust	-	1,728	-	1,728
National Lottery Awards for All	-	6,937	-	6,937
Wellbank Foundation	-	5,589	-	5,589
Sir Robert McAlpine	-	10,000	-	10,000
Anton Jurgen	-	9,174	-	9,174
Community Foundation - High Sherrif	-	1,000	-	1,000
Trusthouse	-	23,451	-	23,451
7 Stars	-	2,500	-	2,500
South Tyneside Council - HAF	<u>-</u>	<u>151</u>	<u>-</u>	<u>151</u>
	<u>14,964</u>	<u>45,697</u>	<u>8,010</u>	<u>68,671</u>
TOTAL FUNDS	<u>253,214</u>	<u>35,581</u>	<u>-</u>	<u>288,795</u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2025

14. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General Fund	154,352	(157,655)	(3,303)
Options Emergency Fund	-	(6,813)	(6,813)
	154,352	(164,468)	(10,116)
Restricted funds			
IDVA Services - NPCC	60,498	(61,888)	(1,390)
Henry Smith	45,999	(43,520)	2,479
Relate SPIP	-	(584)	(584)
Community Foundation	4,500	(2,760)	1,740
DV Worker - NPCC	20,999	(25,973)	(4,974)
MOJ Covid Extraordinary Funding	-	(396)	(396)
Safe Hands - NPCC	52,395	(60,096)	(7,701)
Garfield Weston	9,000	(13,007)	(4,007)
Newcastle Building Society	5,000	(5,000)	-
Willan Charitable Trust	10,000	(8,272)	1,728
National Lottery Awards for All	19,951	(13,014)	6,937
Wellbank Foundation	10,970	(5,381)	5,589
NPCC VRU Fund	1,250	(1,250)	-
Sir Robert McAlpine	10,000	-	10,000
Anton Jurgen	10,000	(826)	9,174
Community Foundation - High Sherrif	1,000	-	1,000
Trusthouse	26,749	(3,298)	23,451
7 Stars	2,500	-	2,500
Happy Days	364	(364)	-
South Tyneside Council - HAF	2,950	(2,799)	151
	294,125	(248,428)	45,697
TOTAL FUNDS	<u>448,477</u>	<u>(412,896)</u>	<u>35,581</u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2025

14. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1/4/23 £	Net movement in funds £	Transfers between funds £	At 31/3/24 £
Unrestricted funds				
General Fund	176,182	30,814	(5,559)	201,437
Options Emergency Fund	3,586	3,227	-	6,813
Trustees Contingency Fund	30,000	-	-	30,000
DVPP Unrestricted	8,443	(11,300)	2,857	-
Police Control Room	-	631	(631)	-
	218,211	23,372	(3,333)	238,250
Restricted funds				
IDVA Services - NPCC	7,180	(6,099)	-	1,081
Respect	724	-	(724)	-
Options	18,856	(18,856)	-	-
Relate SPIP	-	(358)	942	584
DV Worker - NPCC	9,419	(4,445)	-	4,974
MOJ Covid Extraordinary Funding	989	(593)	-	396
LA Childrens Service	16,526	(16,589)	63	-
School's Pilot	-	(3,052)	3,052	-
Garfield Weston	-	7,929	-	7,929
	53,694	(42,063)	3,333	14,964
TOTAL FUNDS	<u>271,905</u>	<u>(18,691)</u>	<u>-</u>	<u>253,214</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General Fund	193,762	(162,948)	30,814
Options Emergency Fund	6,711	(3,484)	3,227
DVPP Unrestricted	(1)	(11,299)	(11,300)
Police Control Room	2,375	(1,744)	631
	202,847	(179,475)	23,372
Restricted funds			
IDVA Services - NPCC	60,497	(66,596)	(6,099)
Options	77,717	(96,573)	(18,856)
Relate SPIP	-	(358)	(358)
DV Worker - NPCC	20,999	(25,444)	(4,445)
MOJ Covid Extraordinary Funding	-	(593)	(593)
LA Childrens Service	42,414	(59,003)	(16,589)
School's Pilot	10,000	(13,052)	(3,052)
Garfield Weston	9,001	(1,072)	7,929
	220,628	(262,691)	(42,063)
TOTAL FUNDS	<u>423,475</u>	<u>(442,166)</u>	<u>(18,691)</u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2025

14. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

	At 1/4/23 £	Net movement in funds £	Transfers between funds £	At 31/3/25 £
Unrestricted funds				
General Fund	176,182	27,511	(13,569)	190,124
Options Emergency Fund	3,586	(3,586)	-	-
Trustees Contingency Fund	30,000	-	-	30,000
DVPP Unrestricted	8,443	(11,300)	2,857	-
Police Control Room	-	631	(631)	-
	218,211	13,256	(11,343)	220,124
Restricted funds				
IDVA Services - NPCC	7,180	(7,489)	309	-
Respect	724	-	(724)	-
Options	18,856	(18,856)	-	-
Henry Smith	-	2,479	-	2,479
Relate SPIP	-	(942)	942	-
Community Foundation	-	1,740	-	1,740
DV Worker - NPCC	9,419	(9,419)	-	-
MOJ Covid Extraordinary Funding	989	(989)	-	-
LA Childrens Service	16,526	(16,589)	63	-
Safe Hands - NPCC	-	(7,701)	7,701	-
School's Pilot	-	(3,052)	3,052	-
Garfield Weston	-	3,922	-	3,922
Willan Charitable Trust	-	1,728	-	1,728
National Lottery Awards for All	-	6,937	-	6,937
Wellbank Foundation	-	5,589	-	5,589
Sir Robert McAlpine	-	10,000	-	10,000
Anton Jurgen	-	9,174	-	9,174
Community Foundation - High Sherrif	-	1,000	-	1,000
Trusthouse	-	23,451	-	23,451
7 Stars	-	2,500	-	2,500
South Tyneside Council - HAF	-	151	-	151
	53,694	3,634	11,343	68,671
TOTAL FUNDS	<u>271,905</u>	<u>16,890</u>	<u>-</u>	<u>288,795</u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2025

14. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General Fund	348,114	(320,603)	27,511
Options Emergency Fund	6,711	(10,297)	(3,586)
DVPP Unrestricted	(1)	(11,299)	(11,300)
Police Control Room	<u>2,375</u>	<u>(1,744)</u>	<u>631</u>
	357,199	(343,943)	13,256
Restricted funds			
IDVA Services - NPCC	120,995	(128,484)	(7,489)
Options	77,717	(96,573)	(18,856)
Henry Smith	45,999	(43,520)	2,479
Relate SPIP	-	(942)	(942)
Community Foundation	4,500	(2,760)	1,740
DV Worker - NPCC	41,998	(51,417)	(9,419)
MOJ Covid Extraordinary Funding	-	(989)	(989)
LA Childrens Service	42,414	(59,003)	(16,589)
Safe Hands - NPCC	52,395	(60,096)	(7,701)
School's Pilot	10,000	(13,052)	(3,052)
Garfield Weston	18,001	(14,079)	3,922
Newcastle Building Society	5,000	(5,000)	-
Willan Charitable Trust	10,000	(8,272)	1,728
National Lottery Awards for All	19,951	(13,014)	6,937
Wellbank Foundation	10,970	(5,381)	5,589
NPCC VRU Fund	1,250	(1,250)	-
Sir Robert McAlpine	10,000	-	10,000
Anton Jorgen	10,000	(826)	9,174
Community Foundation - High Sherrif	1,000	-	1,000
Trusthouse	26,749	(3,298)	23,451
7 Stars	2,500	-	2,500
Happy Days	364	(364)	-
South Tyneside Council - HAF	<u>2,950</u>	<u>(2,799)</u>	<u>151</u>
	<u>514,753</u>	<u>(511,119)</u>	<u>3,634</u>
TOTAL FUNDS	<u>871,952</u>	<u>(855,062)</u>	<u>16,890</u>

Options Emergency Fund

This fund is generated through fundraising to provide emergency aid to women fleeing domestic violence. Examples would be to change locks, a taxi to refuge, removal van and paying for a pet to stay in kennels whilst the family are in a refuge.

Trustees Contingency Fund

This is a designated fund, assigned by the trustees for potential future expenditure which may or may not be incurred on costs such as redundancy, rent or in the event of the winding up of the Charity.

IDVA - NPCC

This fund is to go towards the supporting victims of domestic violence and abuse.

Respect

This fund is for the delivery of the MAC program.

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2025

14. MOVEMENT IN FUNDS - continued

Relate-SPIP

This fund goes towards the delivery of Cafcass SPIP sessions in partnership with relate.

DV Worker - NPCC

Restricted funding to support a DV worker based within south Tyneside Local Authority Children's Services.

MOJ extraordinary funding

Additional funding and support due to the covid pandemic.

Garfield Weston

Restricted funding to aid in the support of victims outside of normal office working hours

Henry Smith Fund

Restricted funding to aid in the support of families and children affected by domestic abuse across Tyne and Wear.

Community Foundation

Restricted funding from the National Lottery to assist in the advocacy support of the behavioural change in youth.

National Lottery Awards for All

Restricted funding from the National Lottery to assist in the advocacy support of the behavioural change in youth.

High Sheriff

Restricted funding from the High Sheriff to assist in the advocacy support of the behavioural change in youth.

Willan Charitable Trust

Restricted funding from the 1989 Willan Trust to assist in the advocacy support of the behavioural change in youth for support of young people between 12-17 year old.

Wellbank Foundation

Restricted funding from the the Wellbank Foundation to deliver a range of Adverse Childhood Experience Courses and Healthy Relationship Workshops for 12-17 year olds in South Tyneside.

Safe Hands - NPCC

Restricted funding to support children aged 5 - 12 years old who have experience of witnessed domestic abuse.

Robert McAlpine

Additional funding to the Safe Hands project from Robert McAlpine to support children aged 5-12 years old who have experience of witnessed domestic abuse.

Antony Jurgens

Additional funding to the Safe Hands and Helping Hands project from Antony Jurgens to support children aged 5-12 years old who have experience of witnessed domestic abuse.

Trusthouse

Restricted funding towards salaries and running costs to support children and families impacted by domestic abuse.

7 Stars

Restricted funding to support children vulnerable and overlooked young people.

South Tyneside Council - HAF

Restricted funding for holiday activities and food programme.

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2025

14. MOVEMENT IN FUNDS - continued

Transfers between funds

Funds have been transferred from unrestricted funding to restricted funding where costs had exceeded income and reserves in such funds. This was approved by the Trustees.

15. EMPLOYEE BENEFIT OBLIGATIONS

Defined Contribution Scheme

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the company. The pension cost charges represent contributions payable by the company to the fund. Total cost charge recognised in 2025 is £7,563 (2024: £4,545)

16. RELATED PARTY DISCLOSURES

The Connected Families CIC is a wholly owned subsidiary of Impact Family Services.

The service of the Child Contact Centre has been undertaken by this new organisation and as such relevant income and expenses recharged.

At the year end, there exists an outstanding creditor of £20,000 for a loan provided to Connected Families CIC.

Impact Family Services

Detailed Statement of Financial Activities for the Year Ended 31 March 2025

	2025 £	2024 £
INCOME AND ENDOWMENTS		
Donations, legacies and grants		
Gift aid	620	303
Donations	3,693	9,017
Barratt's Charitable Giving	1,500	-
The 29th May 1961	5,000	-
Bentley Small Grants	500	500
Charles Hayward Foundation	10,000	-
Coalfields Regeneration	-	5,000
Bernicia Foundation	-	10,000
Masonic Charitable Trust	5,000	-
Roy & Pixie Baker	1,000	-
St. James Place	2,500	-
South Tyneside Council	2,950	120,132
Joicey Trust	2,000	-
Rothley Trust	1,000	-
Tesco	-	360
Ballinger Trust	15,000	15,000
Hadrians Trust	1,000	-
Big Lottery	1,000	-
Community Foundation - High Sheriff Award	3,000	-
Henry Smith	46,000	-
Contact Centre	18,191	26,920
Wellbank Foundation	10,970	-
Sir Robert McAlpine	10,000	-
Cost of Living	19,951	35,641
Garfield Weston	9,000	9,000
Anton Jurgen	10,000	-
James Knott Foundation	10,000	10,000
LGA Foundation	5,000	5,000
Lloyds Bank Foundation	25,000	25,000
Barbour Foundation	20,000	-
Northumbrian PCC	135,142	133,892
P&G via Community Foundation	-	2,500
High Sheriff	4,500	-
Trusthouse	26,750	-
7 Stars	2,500	-
Happy Days	364	-
Newcastle Building Society - Community Foundation	4,999	-
1989 Willan Charitable Trust	<u>10,000</u>	<u>-</u>
	424,130	408,265
Investment income		
Deposit account interest	12,223	10,497
Loan Interest Recharge	<u>2,396</u>	<u>-</u>
	14,619	10,497

This page does not form part of the statutory financial statements

Impact Family Services
Detailed Statement of Financial Activities
for the Year Ended 31 March 2025

	2025 £	2024 £
Investment income		
Charitable activities		
CAFCASS	-	788
Drive Pilot	<u>4,910</u>	<u>2,375</u>
	4,910	3,163
Other income		
Student placement	1,400	1,400
Xmas Raffle	-	150
Great North Swim	1,683	-
Great North Run	965	-
Charity Golf Day	260	-
Prince of Wales Charity Fun Day	<u>510</u>	<u>-</u>
	<u>4,818</u>	<u>1,550</u>
Total incoming resources	448,477	423,475
EXPENDITURE		
Raising donations and legacies		
Wages	39,693	14,034
Social security	2,380	890
Pensions	<u>819</u>	<u>160</u>
	42,892	15,084
Other trading activities		
Bad debts	1,437	(120)
Charitable activities		
Wages	231,887	238,652
Social security	21,280	15,104
Pensions	6,745	4,384
Interim CEO	550	49,800
Rent and Rates	14,914	19,687
Insurance	2,451	2,525
Light and heat	78	64
Telephone	3,616	3,878
Postage and stationery	645	300
Advertising	951	395
Sundries	2,016	2,455
Travelling Expenses	4,038	2,809
Training Costs	3,349	967
IT Costs	26,395	23,709
Maintenance Costs	1,140	1,852
Professional Fees	7,186	11,054
Subscriptions	1,277	1,215
Fundraising Costs	1,923	9,885
Carried forward	330,441	388,735

This page does not form part of the statutory financial statements

Impact Family Services
Detailed Statement of Financial Activities
for the Year Ended 31 March 2025

	2025 £	2024 £
Charitable activities		
Brought forward	330,441	388,735
Direct Project Fees	4,031	9,358
Recruitment costs	6,677	4,100
Fixtures and fittings	137	71
Computer equipment	1,545	2,282
Bank Charges and Interest	222	795
Bank loan interest	2,517	-
Grants Payable	<u>2,714</u>	<u>3,484</u>
	348,284	408,825
Support costs		
Governance costs		
Wages	14,461	14,265
Social security	583	517
Rates and water	151	199
Insurance	25	25
Telephone	37	39
Postage and stationery	7	3
Sundries	20	76
Accountancy and legal fees	4,680	2,893
Maintenance costs	12	229
Legal fees	40	112
IT Costs	<u>267</u>	<u>19</u>
	<u>20,283</u>	<u>18,377</u>
Total resources expended	<u>412,896</u>	<u>442,166</u>
Net income/(expenditure)	<u><u>35,581</u></u>	<u><u>(18,691)</u></u>