

REGISTERED COMPANY NUMBER: 03453149 (England and Wales)
REGISTERED CHARITY NUMBER: 1071132

Report of the Trustees and
Unaudited Financial Statements
for the Year Ended 31 March 2024
for
Impact Family Services

TTR Barnes Limited
Chartered Accountants
3-5 Grange Terrace
Stockton Road
Sunderland
Tyne & Wear
SR2 7DG

Impact Family Services

Contents of the Financial Statements for the Year Ended 31 March 2024

	Page
Report of the Trustees	1 to 8
Independent Examiner's Report	9
Statement of Financial Activities	10
Statement of Financial Position	11
Notes to the Financial Statements	12 to 22
Detailed Statement of Financial Activities	23 to 25

Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2024

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

Our Vision is 'To enable all children and families to have opportunities to make the most of their life chances, help children speak out and adults take action'.

We believe that strong and well-functioning families play a crucial role in achieving our vision.

Our Mission is 'When you nurture a family, you strengthen a community'.

Our objectives support our work towards achieving our mission. Our objectives are:

- a) To provide bespoke children's services and specialist domestic violence and abuse services.
- b) To provide voluntary programmes to support men to change their behaviour when they have behaved abusively in their intimate relationships with women.
- c) To promote and encourage contact between children and their families through the provision of facilities known as "Child Contact Centres".
- d) To provide advice and assistance through mediation to couples whose relationships have broken down, to promote settlement of disputes or potential disputes between such couples with regard to any matters associated with the break-up of the relationship and more particularly but without prejudice to the generality of the foregoing:
 - i) Disputes relating to access to and custody of children and other matters affecting the welfare of any child.
 - ii) Disputes relating to financial matters.

Public benefit

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the aims and objectives and in planning future. The charitable objectives are also set out in order to provide a clear and demonstrable public benefit. All our charitable activities focus on reducing the harm caused to those affected by Domestic Abuse and Separation. By providing these activities they further our charitable purpose for the public benefit.

The Charity reviews its aims, objectives, and activities each year and updates both the strategic development and operational delivery plans to reflect the decisions taken. The review considers the achievements and outcomes of the work over the previous 12 months. It evaluates the success of each key activity and the benefits brought to the communities we serve. It also considers barriers, challenges and failures experienced to ensure our services are effective and fit for purpose. In addition, it helps us ensure our aim, objectives and activities remain focussed on our purpose.

The Charity has referred to the Charity Commission's guidance on Public Benefit when reviewing our aims and objectives, and in planning our future activities. In particular, the Trustees consider how planned activities will contribute to the Charity's aims and objectives.

Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2024

ACHIEVEMENT AND PERFORMANCE

South Tyneside still has some of the worst domestic violence and separation rates in the UK. The North East is a region that continues to feel some of the harshest impacts of austerity through cuts to local authority funding, and the energy and cost-of-living crises. We work with families and individuals from every socioeconomic background and see higher referral rates from areas with high levels of social deprivation.

We continue to deliver programmes of support that keep families and individuals safe and achieve self-directed outcomes based on expressed needs and wishes of those who use our services. In addition, we have opened a new children's space allowing us to bring all of our services together in one place.

As a result of generous 3-year funding from The Garfield Weston Foundation we started a new, out of hours victim support service. This has since been expanded due to receiving a significant 3-year grant from Henry Smith Charity to supplement the Garfield Weston support.

With funding from The Sir James Knott Trust, we successfully piloted the delivery of healthy relationships workshops to students in local schools and colleges. The sessions aim to tackle misogynistic behaviours and beliefs, as well as raising awareness of the different types of domestic abuse and what a healthy relationship looks like.

During the year, we were delighted to agree to an external evaluation of our Safe Hands programme, which is funded via the Northumbria Police and Crime Commission. The evaluation is being undertaken by Lancaster University and will also consider our work with parents as part of the programme.

We were delighted to have staff trained on delivering Adverse Childhood Experiences (ACEs) programmes and as a result, introduced ACEs programmes for adults and young people. These programmes have superb, positive impacts on participants, and we are thrilled that our programmes will be evaluated by Sunderland University during 2024.

"I came along to ACES scared and confused. This group has made me learn to cry/laugh overcome my demons. To look at life in a more positive mind set. Amazing group that made me smile".

In September 2023 we held our AGM at One Trinity Green in South Shields. We welcomed service users, partners funders and wider stakeholders to share with them our recent achievements and future plans, and we were incredibly proud and humbled to have several adult and young clients bravely talk of their experiences and how, with our help, they have changed their lives.

The charity has once again been re-accredited by the "Cyber Essential Scheme", a government-backed scheme that certifies that the Charity adequately protects its data from common online threats.

In summary, in the year to 31 March 2024, Impact Family Services has:

- Supported 403 survivors of Domestic Abuse with one-to-one support, from 606 referrals.
- Delivered group programmes to 145 survivors of domestic abuse.
- Held 900 drop-in sessions with survivors of domestic abuse.
- Supported 36 families (47 children and 72 parents) with supervised/supported child contact sessions.
- Supported 98 children experiencing domestic abuse or conflict.
- Supported 37 young people experiencing abuse
- Delivered healthy relationship workshops to 500 students in local schools and colleges.

Victim Support Services

The Domestic Abuse team provide support and guidance to women and men who are living with or have experienced domestic abuse via our Options service. Our focus is on increasing the safety and welfare of victims of domestic violence and any children and on empowering them to make positive changes in their lives.

Following a needs and risk assessment, we work with the service user to develop an individual support plan, covering topics such as safety, legal issues, health, parenting, self-esteem/confidence, and employment/education. The service is delivered one-to-one and through group work, which includes Freedom Programme, DA Toolkit, Hope 2 Recovery, You and Me, Mum and Adverse Childhood Experiences (ACEs).

Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2024

Impact Family Services delivers an IDVA (Independent Domestic Violence Advisor) service to victims of domestic abuse in South Tyneside. We support clients at the specialist domestic violence courts in South Tyneside, working closely with colleagues in the Police and criminal justice agencies. The teams work collaboratively with other specialist organisations to help victims reduce the potential for harm.

During the year, Impact Family Services have supported hundreds of victims of domestic violence and abuse to increase their safety, reduce the risks they are facing and in turn improve the quality of their lives. Our monthly monitoring is shown below:

2023/24

Month	Referrals	Engaged	Female	Male	High	Medium	Standard	WB	BAMM	Pregnant	self referral
April	58	26	25	1	15	8	3	25	1	0	11
May	55	35	35	0	22	11	2	35	0	0	11
June	65	39	30	9	28	7	4	37	2	1	8
July	57	47	46	1	22	18	7	46	1	1	7
Aug	56	32	30	2	11	16	5	32	0	1	15
Sept	78	45	43	2	12	23	10	43	2	0	14
Oct	60	35	34	1	13	10	12	34	1	0	14
Nov	59	42	38	4	15	12	15	40	2	0	22
Dec	22	18	16	2	7	8	3	17	1	0	19
Jan	38	30	28	2	10	5	15	29	1	0	24
Feb	29	25	22	3	12	9	4	25	0	0	16
March	29	29	27	2	6	13	10	29	0	0	16
Total	606	403	374	29	173	140	90	392	11	3	177
		67%	93%	7%	43%	35%	22%	97%	3%	1%	44%
Jan - Mar	96	84	77	7	28	27	29	83	1	0	56
		87.50%	92%	8%	33%	32%	35%	99%	1%	0	67%

From January 2024 we no longer provided the statutory DA support for South Tyneside Council. As a result, we experienced a drop in referrals, however our engagement rate increased. While the annual engagement rate for 2023/24 stood at 67%, engagement from January to March 2024 increased to 87.5% and this trend has continued through the first quarter of 2024/25.

Results of our client support survey show:

- 96% felt supported at the point of crisis.
- 80.9% of those accessing support while going through the criminal justice system rated it as Excellent.
- 93.8% Stated they were more likely to report future incidents to the police.
- Almost 99% of respondents felt safer as a result of being supported by our service.
- 95.8% Felt more confident after receiving support.
- 92.3% felt their mental health and wellbeing has improved.
- 97% felt better equipped to leave the perpetrator/maintain separation.
- 88.3% felt less guilty or ashamed since involvement with services.

"I have felt so much better knowing I have a point of contact whenever I feel vulnerable or afraid".

"Impact's support each week, gives me strength to continue. Without this service I have no one to listen to me".

"I love coming to group and have made a lovely set of friends. Being male and entering a group which was filled with women was hard but only for about 30 seconds, I was immediately accepted. This gave me confidence".

"I can honestly say that attending Impact and the friends I have made as a result has saved my life. I have learned a lot about myself for the better and improving my knowledge of Domestic Abuse and associated topics. But most of all I have learned that I'm not a bad person and can make a new life for myself and my daughter. It wasn't my fault, and it will get better."

"The support I have received helped me to prepare to leave and deal with the consequences of doing so, I do not believe I would have had the strength and courage to leave without your support. The support I have received since

leaving to go through the courts system including for child arrangements has been amazing, I don't think I would have coped very well without your support."

Young People

This year we recruited a new Young Person's Domestic Abuse Advocate. As well as supporting young people aged 12-18 years, who have experienced domestic abuse, our YPDAA also delivered healthy relationships workshops in local schools. As a result of these sessions, more young people recognised and disclosed they were victims of abuse and were therefore referred to our service for support.

During the year we supported 37 young people with one-to-one support and reached 500 young people through our education programme.

Safe Hands

Our Safe Hands programme is aimed at children aged 5-12 years who have experienced or witnessed domestic abuse of severe familial conflict at home. We also engage with parents as part of the support process. This year we worked with 98 children.

Child Contact Centre

Impact Family Services provides a range of child-centred contact activities, delivered by our trained and experienced staff team. We support children to re-establish key relationships and help them to better understand their situation. This work aims to minimise the impacts of separation and conflict on children.

Our Contact Centres are accredited by the National Association of Child Contact Centres, demonstrating the high quality of services provided, including the services' safety. In October we opened a children's room next door to our main office from which we now operate all our children's services including our Child Contact Centre in South Tyneside. Having our own venue means we can expand our services to support more families, and we have built this into our plans for 2024/25.

During the year, 36 families were supported with supervised or supported child contact arrangements.

Perpetrator Behaviour Change Programme

Impact Family Service's prevention service has historically worked with men, who are abusive or controlling towards their partners, by offering a range of interventions including awareness raising sessions and full behaviour change programmes.

During this year we completed our pilot of an innovative virtual programme to complement perpetrators services in South Tyneside, Step Up 4 Change. The evaluation showed that the programme achieved some positive outcomes relating to all attendees; whether this was a positive outcome for the men, having engaged in behaviour change, or a positive outcome because it kept ex-partners and children updated, helping them to be safer. Both are of the upmost importance, and both are key reasons why domestic abuse perpetrator programmes (DAPP) should be considered an important part of service provision for families where domestic abuse has taken place. We feel virtual delivery, if done with great care, could be a viable and valuable part of a wider DAPP service offer.

Our Staff and Volunteers

The quality and effectiveness of our services is significantly influenced by the attitude and competence of the staff we employ. This year we have invested heavily in the development and wellbeing of our staff members, ensuring we continue to provide the highest quality of support for those who need our services.

In recognition of the value we place upon the incredible work of our staff members, we have reviewed our salary levels across the organisation. A new, discretionary, performance-related pay framework, with incremental pay bands, was introduced in April 2023, providing a transparent salary offer to help retain and attract talent. The framework can be further supplemented by discretionary cost-of-living pay awards approved by the trustees.

Catherine Marchant became our permanent CEO on 1st April 2024. With her wealth of experience and her sound leadership we have continued to drive the development and improvement of our operations and our services.

During the year, we were delighted to announce Therese Liddle as our new Chair, following the decision by our previous Chair, Neil Bradbury to relinquish the role due to work commitments and the need required for the charity in the coming years.

Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2024

In addition, we currently have 4 volunteers who support our work in in South Tyneside.

We aim to provide the best volunteering opportunities and high-quality support for those who volunteer with us. We provide a supervisor, who provides them with a clear role, explaining what is expected and when they are needed to volunteer. They are given an induction to their role and any relevant training required is provided. IFS values the involvement of local people as volunteers in activities that enhance the experience of those who use our services. Without volunteers, we wouldn't be able to deliver the outstanding services that we do today.

We are extremely proud of the expertise, commitment, resilience and passion of each of the 13 members of staff we employ, and we fully recognise that the continued success of what we do is a testament to their hard work and their sense of responsibility to the communities we exist to serve.

Compliments, concerns and complaints

We genuinely want to hear feedback, compliments help us to do more of what works, concerns and complaints help us improve. Impact Family Services aims to give a good experience, most of the time we do this but unfortunately sometimes we don't get it right. If anyone accessing our service feel that's the case, we encourage them to tell us straight away or as soon as they can. We operate a three-stage process, after which, if we still haven't found a resolution to the problem, there are various options external to Impact Family Services that can be pursued. During this reporting period IFS has not received and complaints. We know that raising a concern can be difficult, IFS have a robust policy and procedure in place, and we ensure those accessing our services and other members of the public that they have the support to feedback to us and are protected from behaviour in the course of, or in connection with, raising a complaint.

Partnership Work

Impact Family Services is committed to the principle of partnership working to maximise the effectiveness of our own services and ensure the best possible outcomes for our clients. We remain keen to work with and learn from other organisations in all areas in which we work. We continue to develop strong links at practitioner and strategic levels to ensure we can offer the best service to clients.

Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2024

FINANCIAL REVIEW

Principle sources of funding

We have diversified our income streams, successfully applying for grant funding and new contracts, thereby reducing our reliance on one or two commissioned contracts. During the year, the following funding providers provided essential funding to the charity –

- CAFCASS
- Police Crime Commissioners Office
- South Tyneside Council
- Lloyds Bank Foundation
- The Sir James Knott Trust
- The Ballinger Charitable Trust
- Garfield Weston Foundation
- LGA Foundation
- Bernicia Foundation
- The 1989 Willan Charitable Trust at the Community Foundation Northumberland, Tyne & Wear.

We would like to give thanks to the individuals who have made personal donations to the charity over this year whose contributions allow us to make essential purchases for our services.

Reserves policy

The policy of the trustees is to ensure the general reserve is sufficient to cover a minimum of 3 months up to a maximum of six months running cost which is estimated to be £210,000. The reserves policy is reviewed annually and amended by the trustees if necessary. The trustees have the power to invest in such assets they see fit.

The unrestricted reserves of the charity amount to £238,521 (2023: £218,211) at the year end. The trustees have restructured the budgets for the coming year and believe that this is sufficient to meet the running costs of the Charity. We want to strengthen the reserves to make the charity more resilient to unexpected development.

The amount of funds which are restricted and not available for general purposes of the charity at the end of the reporting period is £14,963 (2023: £53,694).

This gives total funds the charity holds at the end of the reporting period of £253,214 (2023: £271,905).

Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2024

FINANCIAL REVIEW

Services provided by Impact Family Services remain vital to service users and our local communities. However, obtaining funding for the charity's work continues to be challenging. The charity's main funding sources are commissioned work and grants.

The charity or any person acting on behalf of the charity have not been subject to an undertaking to be bound by any voluntary scheme for regulating fund-raising, or any voluntary standard of fund-raising, in respect of activities on behalf of the charity,

The austerity measures of the previous years have led to reductions in funding to local authorities, social care and the justice system. As a result, funding for commissioned services has reduced, leading to lower and in some cases negative margins for such work. Correspondingly, competition for grant funding is considerable.

Within this environment, Impact Family Services continue to successfully navigate the fine line between protecting the interests of service users, by continuing to offer vital services within our communities, whilst protecting the charity's financial integrity by ensuring that any service offered is financially viable. The charity now has a more focused range of services that are financially and operationally feasible. In January 2023 our contract with South Tyneside Council ended and the service was taken in-house rather than tendered, as had been suggested and expected. The contract was of significant financial value to the charity and adds to the income generation challenges.

Against this background, we are pleased that we have been able to retain funding for core services and have been awarded additional grant funding to expand some of our services and strengthen our reserves. On the other hand, some grant and commissioned funding ended in the current year where continuation was not an option and alternative funding was not readily available. This has led to a decrease in total income from £464,631 in 2023 to £423,475 in the current financial year, and an increase in expenses from £433,244 in 2023 to £442,166. This resulted in a net deficit of £18,691 (2023: net income of £31,387).

Trustees and managers continue to review and regularly monitor progress against the strategic, operational and financial plans through Trustee meetings, Senior Management meetings and Finance meetings.

FUTURE PLANS

Our Trustees are committed in continuing to invest time in strategic development.

We will continue to focus on generating unrestricted income to allow the charity to remain agile in responding to the needs of those we serve in an even greater climate of uncertainty and increased demand.

The end of the contract from South Tyneside Council led to a significant strategic review of the charity. Looking ahead, we will continue to work with current and potential new partners in developing agile and innovative solutions to complex problems. We will continue to explore and develop new services ensuring that those who use and purchase our services have excellent experiences of our work.

A key development for the charity in the early part of 2024/25 is the introduction of a new Community Interest Company, Connected Families CIC. Our Child Contact Centre will transfer to and operate within the CIC. The move will allow us to expand our Child Contact service beyond the geography of South Tyneside to meet a gap in provision across the North East region. The CIC will also allow us to develop new monetised services for families, and other agencies working with families.

The Charity will continue to support residents of South Tyneside and will focus on the following areas:

- Strengthen organisational infrastructure and systems
- Development of new partnership responses and approaches
- Develop and expand the reach of our specialist services within South Tyneside.
- Improve the communication and marketing our offer to all stakeholders
- Explore sustainable income streams.

Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2024

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

The charity has had a qualifying third-party indemnity provision for the benefit of all directors in force throughout the financial year.

Recruitment and appointment of new trustees

Trustees/directors are appointed from people who have a specific interest in the operation of the Charity and its activities and are elected by the existing members. IFS have recruited 2 additional trustees during this reporting period.

Organisational structure

The Charity is run under the management of the Chief Executive Officer on a day to day operational basis, with specially trained workers dealing with the individual service users and/or families. The trustees oversee the strategic developments.

Induction and training of new trustees

As an introduction, new trustees are provided with details of the services provided, copies of the minutes of recent meetings, the latest accounts and a copy of the publication "Responsibilities of Charity Trustees" issued by the Charity Commission.

Pay Policy for Senior Staff

The board, who give their time freely and no trustees received remuneration in the year, have considered who the Key Management Personnel (KMP) of the charitable company are, as noted in the Reference and Administration section. Together with the board, these KMP are those in charge of directing and controlling, running and operating the activities of the charitable company on a day-to-day basis. The pay of the KMP is reviewed annually. The trustee's benchmark against pay levels of other charities and similar organisations within the sector and the region. Pay levels are set using information together with budget and forecast information.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03453149 (England and Wales)

Registered Charity number

1071132

Registered office

Unit 122
South Shields Business Works
Henry Robson Way
South Shields
Tyne & Wear
NE33 1RF

Trustees

J Heckels Vice Chair
S F Lincoln
U Reichard (Resigned 28/09/23)
M Christianson
D Harker Treasurer (Joined 28/09/23)
T Liddle Chair
I Farrar
L Davidson
N Bradbury
A Whalley (Joined 28/09/23)

Impact Family Services

**Report of the Trustees
for the Year Ended 31 March 2024**

REFERENCE AND ADMINISTRATIVE DETAILS

Independent Examiner

TTR Barnes Limited
Chartered Accountants
3-5 Grange Terrace
Stockton Road
Sunderland
Tyne & Wear
SR2 7DG

Bankers

Lloyds TSB Bank plc
PO Box 45
Fawcett Street
Sunderland
Tyne and Wear
SR1 1SF

Chief Executive Officer

Catherine Marchant

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 12 Sept 24 and signed on its behalf by:



.....
T Liddle - Trustee

**Independent Examiner's Report to the Trustees of
Impact Family Services**

Independent examiner's report to the trustees of Impact Family Services ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2024.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

D. Cook

David Cook

TTR Barnes Limited
Chartered Accountants
3-5 Grange Terrace
Stockton Road
Sunderland
Tyne & Wear
SR2 7DG

Date: *13/09/2024*

Impact Family Services

Statement of Financial Activities (Incorporating an Income and Expenditure Account) for the Year Ended 31 March 2024

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations, legacies and grants		187,637	220,628	408,265	374,472
Charitable activities					
Family Support		3,163	-	3,163	88,358
Investment income	2	10,497	-	10,497	552
Other income	3	<u>1,550</u>	<u>-</u>	<u>1,550</u>	<u>1,249</u>
Total		<u>202,847</u>	<u>220,628</u>	<u>423,475</u>	<u>464,631</u>
 EXPENDITURE ON					
Raising funds		14,964	-	14,964	1,656
Charitable activities					
Family Support		161,026	262,692	423,718	429,209
Options Emergency Fund		<u>3,484</u>	<u>-</u>	<u>3,484</u>	<u>2,379</u>
Total		<u>179,474</u>	<u>262,692</u>	<u>442,166</u>	<u>433,244</u>
 NET INCOME/(EXPENDITURE)					
Transfers between funds	12	<u>23,373</u> <u>(3,333)</u>	<u>(42,064)</u> <u>3,333</u>	<u>(18,691)</u> <u>-</u>	<u>31,387</u> <u>-</u>
Net movement in funds		20,040	(38,731)	(18,691)	31,387
 RECONCILIATION OF FUNDS					
Total funds brought forward		<u>218,211</u>	<u>53,694</u>	<u>271,905</u>	<u>240,518</u>
 TOTAL FUNDS CARRIED FORWARD		<u><u>238,251</u></u>	<u><u>14,963</u></u>	<u><u>253,214</u></u>	<u><u>271,905</u></u>

The notes form part of these financial statements

Impact Family Services

Statement of Financial Position 31 March 2024

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
FIXED ASSETS					
Tangible assets	9	666	1,695	2,361	4,714
CURRENT ASSETS					
Debtors	10	18,270	298	18,568	21,798
Cash at bank		<u>232,651</u>	<u>13,683</u>	<u>246,334</u>	<u>288,267</u>
		250,921	13,981	264,902	310,065
CREDITORS					
Amounts falling due within one year	11	(13,336)	(713)	(14,049)	(42,874)
NET CURRENT ASSETS		<u>237,585</u>	<u>13,268</u>	<u>250,853</u>	<u>267,191</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>238,251</u>	<u>14,963</u>	<u>253,214</u>	<u>271,905</u>
NET ASSETS		<u>238,251</u>	<u>14,963</u>	<u>253,214</u>	<u>271,905</u>
FUNDS	12				
Unrestricted funds				238,251	218,211
Restricted funds				<u>14,963</u>	<u>53,694</u>
TOTAL FUNDS				<u>253,214</u>	<u>271,905</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2024.


The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2024 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 12 Sept 24 and were signed on its behalf by:


T Liddle - Trustee

The notes form part of these financial statements

Impact Family Services

Notes to the Financial Statements for the Year Ended 31 March 2024

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The charity is also a private limited company by guarantee, without share capital, using the 'Limited' exemption, incorporated in the UK.

The financial statements have been prepared on the going concern basis, which assumes the Charity will continue in operational existence for the foreseeable future, which the trustees consider to be appropriate.

Income

Income is recognised in the Statement of Financial Activities once the charity has entitlement to the fund and it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' or 'revenue' grants, are recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Interest receivable on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

Charitable activities

Expenditure on charitable activities includes grants payable to individuals and expenses incurred by the charity, analysed between the activities it undertakes (see note 5 for details).

Governance costs

Governance costs include the general running costs of the charity. These costs provide the governance infrastructure to allow the charity to operate and to generate the information required for public accountability (see note 7 for further details).

Allocation and apportionment of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include office costs, finance, personnel, payroll and governance costs which support the Charity's programmes and activities. These costs have been allocated between the cost of raising funds and charitable activities. The basis on which support costs have been allocated are set out in note 7.

Tangible fixed assets

Tangible fixed assets are measured at cost less accumulated depreciation. Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Computer Equipment - 25% Straight line

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

1. ACCOUNTING POLICIES - continued

Tangible fixed assets

Fixtures & Fittings - 25% Straight line

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Transfers from restricted funds to unrestricted funds, to cover salaries and running costs, will only occur where the funding agreements allow and with the approval of the Trustees.

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments which are instantly accessible from the opening of the deposit or similar account.

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any discounts due.

Financial instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

2. INVESTMENT INCOME

	2024	2023
	£	£
Deposit account interest	<u>10,497</u>	<u>552</u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

3. OTHER INCOME

	2024	2023
	£	£
Student placement	1,400	1,080
Xmas Raffle	150	159
Compensation	<u>-</u>	<u>10</u>
	<u>1,550</u>	<u>1,249</u>

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2024	2023
	£	£
Depreciation - owned assets	<u>2,353</u>	<u>2,264</u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

During the year the Chief Executive Officer received £49,800 in consultancy fees (2023: £44,700)

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2024 nor for the year ended 31 March 2023.

6. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2024	2023
Administrative	2	2
Finance	1	1
Support	<u>12</u>	<u>15</u>
	<u>15</u>	<u>18</u>

No employees received emoluments in excess of £60,000.

The key management personnel of the charity comprise the trustees and the Chief Executive Officer. The total employee remuneration of the key management personnel of the charity were £nil (2023: £nil).

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations, legacies and grants	130,479	243,993	374,472
Charitable activities			
Family Support	1,283	87,075	88,358
Investment income	552	-	552
Other income	<u>1,249</u>	<u>-</u>	<u>1,249</u>
Total	<u>133,563</u>	<u>331,068</u>	<u>464,631</u>
EXPENDITURE ON			
Raising funds	1,656	-	1,656
Charitable activities			
Family Support	109,943	319,266	429,209
Options Emergency Fund	<u>2,379</u>	<u>-</u>	<u>2,379</u>
Total	<u>113,978</u>	<u>319,266</u>	<u>433,244</u>
NET INCOME	19,585	11,802	31,387
Transfers between funds	<u>140,555</u>	<u>(140,555)</u>	<u>-</u>
Net movement in funds	160,140	(128,753)	31,387
RECONCILIATION OF FUNDS			
Total funds brought forward	<u>58,070</u>	<u>182,448</u>	<u>240,518</u>
TOTAL FUNDS CARRIED FORWARD	<u>218,210</u>	<u>53,695</u>	<u>271,905</u>

8. AUDIT, INDEPENDENT EXAMINATION AND OTHER FINANCIAL SERVICES FEES

During the year the following fees were paid to TTR Barnes Limited (the Charity's Independent Examiners):

	2024 £	2023 £
Payroll charges	1,240	1,184
Independent examiner fee	<u>4,200</u>	<u>6,480</u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

9. TANGIBLE FIXED ASSETS

	Fixtures and fittings £	Computer equipment £	Totals £
COST			
At 1 April 2023 and 31 March 2024	<u>284</u>	<u>9,163</u>	<u>9,447</u>
DEPRECIATION			
At 1 April 2023	95	4,638	4,733
Charge for year	<u>71</u>	<u>2,282</u>	<u>2,353</u>
At 31 March 2024	<u>166</u>	<u>6,920</u>	<u>7,086</u>
NET BOOK VALUE			
At 31 March 2024	<u>118</u>	<u>2,243</u>	<u>2,361</u>
At 31 March 2023	<u>189</u>	<u>4,525</u>	<u>4,714</u>

10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024 £	2023 £
Trade debtors	4,237	10,444
Other debtors	1,692	686
Prepayments	<u>12,639</u>	<u>10,668</u>
	<u>18,568</u>	<u>21,798</u>

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024 £	2023 £
Trade creditors	6,243	8,510
Other creditors	36	10,032
Accruals and deferred income	<u>7,770</u>	<u>24,332</u>
	<u>14,049</u>	<u>42,874</u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

12. MOVEMENT IN FUNDS

	At 1/4/23 £	Net movement in funds £	Transfers between funds £	At 31/3/24 £
Unrestricted funds				
General Fund	176,182	30,814	(5,559)	201,437
Options Emergency Fund	3,586	3,227	-	6,813
Trustees Contingency Fund	30,000	-	-	30,000
DVPP Unrestricted	8,443	(11,300)	2,857	-
Police Control Room	-	631	(631)	-
	218,211	23,372	(3,333)	238,250
Restricted funds				
IDVA Services	7,180	(6,099)	-	1,081
Respect	724	-	(724)	-
Options	18,856	(18,856)	-	-
Relate SPIP	-	(358)	942	584
DV Worker	9,419	(4,445)	-	4,974
MOJ Covid Extraordinary Funding	989	(593)	-	396
LA Childrens Service	16,526	(16,589)	63	-
School's Pilot	-	(3,052)	3,052	-
Out of Hours	-	7,929	-	7,929
	53,694	(42,063)	3,333	14,964
TOTAL FUNDS	<u>271,905</u>	<u>(18,691)</u>	<u>-</u>	<u>253,214</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General Fund	193,762	(162,948)	30,814
Options Emergency Fund	6,711	(3,484)	3,227
DVPP Unrestricted	(1)	(11,299)	(11,300)
Police Control Room	2,375	(1,744)	631
	202,847	(179,475)	23,372
Restricted funds			
IDVA Services	60,497	(66,596)	(6,099)
Options	77,717	(96,573)	(18,856)
Relate SPIP	-	(358)	(358)
DV Worker	20,999	(25,444)	(4,445)
MOJ Covid Extraordinary Funding	-	(593)	(593)
LA Childrens Service	42,414	(59,003)	(16,589)
School's Pilot	10,000	(13,052)	(3,052)
Out of Hours	9,001	(1,072)	7,929
	220,628	(262,691)	(42,063)
TOTAL FUNDS	<u>423,475</u>	<u>(442,166)</u>	<u>(18,691)</u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

12. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1/4/22 £	Net movement in funds £	Transfers between funds £	At 31/3/23 £
Unrestricted funds				
General Fund	15,745	9,358	151,079	176,182
Options Emergency Fund	1,925	1,661	-	3,586
Trustees Contingency Fund	30,000	-	-	30,000
TNL Covid-19 Response 20139281				
TNL Community Fund via Big Lottery	10,400	-	(10,400)	-
DVPP Unrestricted	-	8,567	(124)	8,443
	58,070	19,586	140,555	218,211
Restricted funds				
IDVA Services	37,942	3,550	(34,312)	7,180
Respect	17,846	901	(18,023)	724
Options	12,160	10,087	(3,391)	18,856
Big Lottery Reaching Communities	1,492	-	(1,492)	-
Relate SPIP	31,475	10,347	(41,822)	-
DV Worker	5,454	5,904	(1,939)	9,419
BIG Sunderland City Council	15,050	-	(15,050)	-
MOJ Covid Extraordinary Funding	7,894	(6,905)	-	989
LA Childrens Service	38,484	(3,974)	(17,984)	16,526
Home Office Domestice Abuse Perpetrator Fund (IDVA)	6,666	-	(6,666)	-
CADA Safe Hands	7,985	(7,985)	-	-
DVPP	-	(124)	124	-
	182,448	11,801	(140,555)	53,694
TOTAL FUNDS	<u>240,518</u>	<u>31,387</u>	<u>-</u>	<u>271,905</u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

12. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General Fund	109,972	(100,614)	9,358
Options Emergency Fund	4,040	(2,379)	1,661
DVPP Unrestricted	<u>19,551</u>	<u>(10,984)</u>	<u>8,567</u>
	133,563	(113,977)	19,586
Restricted funds			
IDVA Services	75,747	(72,197)	3,550
Respect	3,371	(2,470)	901
Options	72,006	(61,919)	10,087
Relate SPIP	87,075	(76,728)	10,347
DV Worker	38,156	(32,252)	5,904
MOJ Covid Extraordinary Funding	1	(6,906)	(6,905)
LA Childrens Service	46,213	(50,187)	(3,974)
CADA Safe Hands	-	(7,985)	(7,985)
Contact Centre Services	3,500	(3,500)	-
DVPP	<u>4,999</u>	<u>(5,123)</u>	<u>(124)</u>
	<u>331,068</u>	<u>(319,267)</u>	<u>11,801</u>
TOTAL FUNDS	<u><u>464,631</u></u>	<u><u>(433,244)</u></u>	<u><u>31,387</u></u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

12. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

	At 1/4/22 £	Net movement in funds £	Transfers between funds £	At 31/3/24 £
Unrestricted funds				
General Fund	15,745	40,172	145,520	201,437
Options Emergency Fund	1,925	4,888	-	6,813
Trustees Contingency Fund	30,000	-	-	30,000
TNL Covid-19 Response 20139281				
TNL Community Fund via Big Lottery	10,400	-	(10,400)	-
DVPP Unrestricted	-	(2,733)	2,733	-
Police Control Room	-	631	(631)	-
	58,070	42,958	137,222	238,250
Restricted funds				
IDVA Services	37,942	(2,549)	(34,312)	1,081
Respect	17,846	901	(18,747)	-
Options	12,160	(8,769)	(3,391)	-
Big Lottery Reaching Communities	1,492	-	(1,492)	-
Relate SPIP	31,475	9,989	(40,880)	584
DV Worker	5,454	1,459	(1,939)	4,974
BIG Sunderland City Council	15,050	-	(15,050)	-
MOJ Covid Extraordinary Funding	7,894	(7,498)	-	396
LA Childrens Service	38,484	(20,563)	(17,921)	-
Home Office Domestic Abuse Perpetrator Fund (IDVA)	6,666	-	(6,666)	-
CADA Safe Hands	7,985	(7,985)	-	-
DVPP	-	(124)	124	-
School's Pilot	-	(3,052)	3,052	-
Out of Hours	-	7,929	-	7,929
	182,448	(30,262)	(137,222)	14,964
TOTAL FUNDS	<u>240,518</u>	<u>12,696</u>	<u>-</u>	<u>253,214</u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

12. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General Fund	303,734	(263,562)	40,172
Options Emergency Fund	10,751	(5,863)	4,888
DVPP Unrestricted	19,550	(22,283)	(2,733)
Police Control Room	<u>2,375</u>	<u>(1,744)</u>	<u>631</u>
	336,410	(293,452)	42,958
Restricted funds			
IDVA Services	136,244	(138,793)	(2,549)
Respect	3,371	(2,470)	901
Options	149,723	(158,492)	(8,769)
Relate SPIP	87,075	(77,086)	9,989
DV Worker	59,155	(57,696)	1,459
MOJ Covid Extraordinary Funding	1	(7,499)	(7,498)
LA Childrens Service	88,627	(109,190)	(20,563)
CADA Safe Hands	-	(7,985)	(7,985)
Contact Centre Services	3,500	(3,500)	-
DVPP	4,999	(5,123)	(124)
School's Pilot	10,000	(13,052)	(3,052)
Out of Hours	<u>9,001</u>	<u>(1,072)</u>	<u>7,929</u>
	<u>551,696</u>	<u>(581,958)</u>	<u>(30,262)</u>
TOTAL FUNDS	<u><u>888,106</u></u>	<u><u>(875,410)</u></u>	<u><u>12,696</u></u>

Options Emergency Fund

This fund is generated through fundraising to provide emergency aid to women fleeing domestic violence. Examples would be to change locks, a taxi to refuge, removal van and paying for a pet to stay in kennels whilst the family are in a refuge.

Trustees Contingency Fund

This is a designated fund, assigned by the trustees for potential future expenditure which may or may not be incurred on costs such as redundancy, rent or in the event of the winding up of the Charity.

IDVA

This fund is to go towards the supporting victims of domestic violence and abuse.

Respect

This fund is for the delivery of the MAC program.

Options

This fund is for the provision of the Options service to support women who are victims of domestic violence and abuse and provides them with information and advice on how they can end this cycle.

Relate-SPIP

This fund goes towards the delivery of Cafcass SPIP sessions in partnership with relate.

DV Worker

This fund is from South Tyneside Council for a DV worker based within south Tyneside Local Authority Children's Services.

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

12. MOVEMENT IN FUNDS - continued

MOJ extraordinary funding

Additional funding and support due to the covid pandemic.

DVPP

Restricted funding for progression of the DVPP Pilot

Schools

Restricted funding for progression of the Schools Pilot Scheme

Out of Hours

Restricted funding to aid in the support of victims outside of normal office working hours

LA Children Services

The fund is for the provision of young persons domestic violence support.

Transfers between funds

Funds have been transferred from unrestricted funding to restricted funding where costs had exceeded income and reserves in such funds. This was approved by the Trustees.

13. EMPLOYEE BENEFIT OBLIGATIONS

Defined Contribution Scheme

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the company. The pension cost charges represent contributions payable by the company to the fund. Total cost charge recognised in 2024 is £4,545 (2024: £3,077)

14. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2024.

Impact Family Services

Detailed Statement of Financial Activities for the Year Ended 31 March 2024

	2024 £	2023 £
INCOME AND ENDOWMENTS		
Donations, legacies and grants		
Gift aid	303	-
Donations	9,017	8,428
Bentley Small Grants	500	-
Coalfields Regeneration	5,000	-
Bernicia Foundation	10,000	-
South Tyneside Council	120,132	159,375
Tesco	360	1,080
Ballinger Trust	15,000	-
Hadrians Trust	-	1,000
NACCC	-	2,500
Contact Centre	26,920	20,401
Global North	-	3,000
Cost of Living	35,641	-
Garfield Weston	9,000	10,000
James Knott Foundation	10,000	-
LGA Foundation	5,000	-
Lloyds Bank Foundation	25,000	27,250
Barbour Foundation	-	10,000
Northumbrian PCC	133,892	113,517
P&G via Community Foundation	2,500	-
Respect	-	3,371
Vardy Foundation	-	5,000
1989 Willan Charitable Trust	-	9,550
	<u>408,265</u>	<u>374,472</u>
Investment income		
Deposit account interest	10,497	552
Charitable activities		
CAFCASS	788	87,075
Private Mediation	-	1,283
Drive Pilot	<u>2,375</u>	<u>-</u>
	3,163	88,358
Other income		
Student placement	1,400	1,080
Xmas Raffle	150	159
Compensation	<u>-</u>	<u>10</u>
	<u>1,550</u>	<u>1,249</u>
Total incoming resources	423,475	464,631

Impact Family Services

Detailed Statement of Financial Activities for the Year Ended 31 March 2024

	2024 £	2023 £
EXPENDITURE		
Raising donations and legacies		
Wages	14,034	-
Social security	890	-
Pensions	<u>160</u>	<u>-</u>
	15,084	-
Other trading activities		
Bad debts	(120)	1,656
Charitable activities		
Wages	238,652	231,440
Social security	15,104	13,456
Pensions	4,384	3,077
Interim CEO	49,800	44,700
Rent and Rates	19,687	15,442
Insurance	2,525	3,528
Light and heat	64	8
Telephone	3,878	3,082
Postage and stationery	300	532
Advertising	395	638
Sundries	2,455	1,660
Travelling Expenses	2,809	3,486
Training Costs	967	11,302
IT Costs	23,709	17,266
Maintenance Costs	1,852	1,447
Professional Fees	11,054	10,349
Subscriptions	1,215	915
Fundraising Costs	9,885	5,065
Direct Project Fees	9,358	31,112
Recruitment costs	4,100	7,200
Fixtures and fittings	71	71
Computer equipment	2,282	2,193
Bank Charges and Interest	795	293
Grants Payable	<u>3,484</u>	<u>2,337</u>
	408,825	410,599
Support costs		
Governance costs		
Wages	14,265	14,221
Social security	517	464
Rates and water	199	37
Insurance	25	36
Telephone	39	7
Postage and stationery	3	5
Sundries	76	23
Accountancy and legal fees	2,893	6,013
Carried forward	18,017	20,806

This page does not form part of the statutory financial statements

Impact Family Services

Detailed Statement of Financial Activities for the Year Ended 31 March 2024

	2024 £	2023 £
Governance costs		
Brought forward	18,017	20,806
Maintenance costs	229	12
Legal fees	112	-
IT Costs	<u>19</u>	<u>171</u>
	<u>18,377</u>	<u>20,989</u>
Total resources expended	<u>442,166</u>	<u>433,244</u>
Net (expenditure)/income	<u>(18,691)</u>	<u>31,387</u>