

REGISTERED COMPANY NUMBER: 03453149 (England and Wales)
REGISTERED CHARITY NUMBER: 1071132

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Revised

**Report of the Trustees and
Unaudited Financial Statements
for the Year Ended 31 March 2023
for
Impact Family Services**

TTR Barnes Limited
Chartered Accountants
3-5 Grange Terrace
Stockton Road
Sunderland
Tyne & Wear
SR2 7DG

Impact Family Services

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Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2023

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

Our Vision is 'To enable all children and families to have opportunities to make the most of their life chances, help children speak out and adults take action'.

We believe that strong and well-functioning families play a crucial role in achieving our vision.

Our Mission is 'When you nurture a family, you strengthen a community'.

Our objectives support our work towards achieving our mission. Our objectives are:

- a) To provide bespoke children's services and specialist domestic violence and abuse services.
- b) To provide voluntary programmes to support men to change their behaviour when they have behaved abusively in their intimate relationships with women.
- c) To promote and encourage contact between children and their families through the provision of facilities known as "Child Contact Centres".
- d) To provide advice and assistance through mediation to couples whose relationships have broken down, to promote settlement of disputes or potential disputes between such couples with regard to any matters associated with the break-up of the relationship and more particularly but without prejudice to the generality of the foregoing:
 - i) Disputes relating to access to and custody of children and other matters affecting the welfare of any child.
 - ii) Disputes relating to financial matters.

Public benefit

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the aims and objectives and in planning future. The charitable objectives are also set out in order to provide a clear and demonstrable public benefit. All our charitable activities focus on reducing the harm caused to those affected by Domestic Abuse and Separation and Divorce. By providing these activities they further our charitable purpose for the public benefit.

The Charity reviews its aims, objectives, and activities each year and updates both the strategic development and operational delivery plans to reflect the decisions taken. The review considers the achievements and outcomes of the work over the previous 12 months. It evaluates the success of each key activity and the benefits brought to the communities we serve. It also considers barriers, challenges and failures experienced to ensure our services are effective and fit for purpose. In addition, it helps us ensure our aim, objectives and activities remain focussed on our purpose.

The Charity has referred to the Charity Commission's guidance on Public Benefit when reviewing our aims and objectives, and in planning our future activities. In particular, the Trustees consider how planned activities will contribute to the Charity's aims and objectives.

Impact Family Services

Report of the Trustees for the Year Ended 31 March 2023

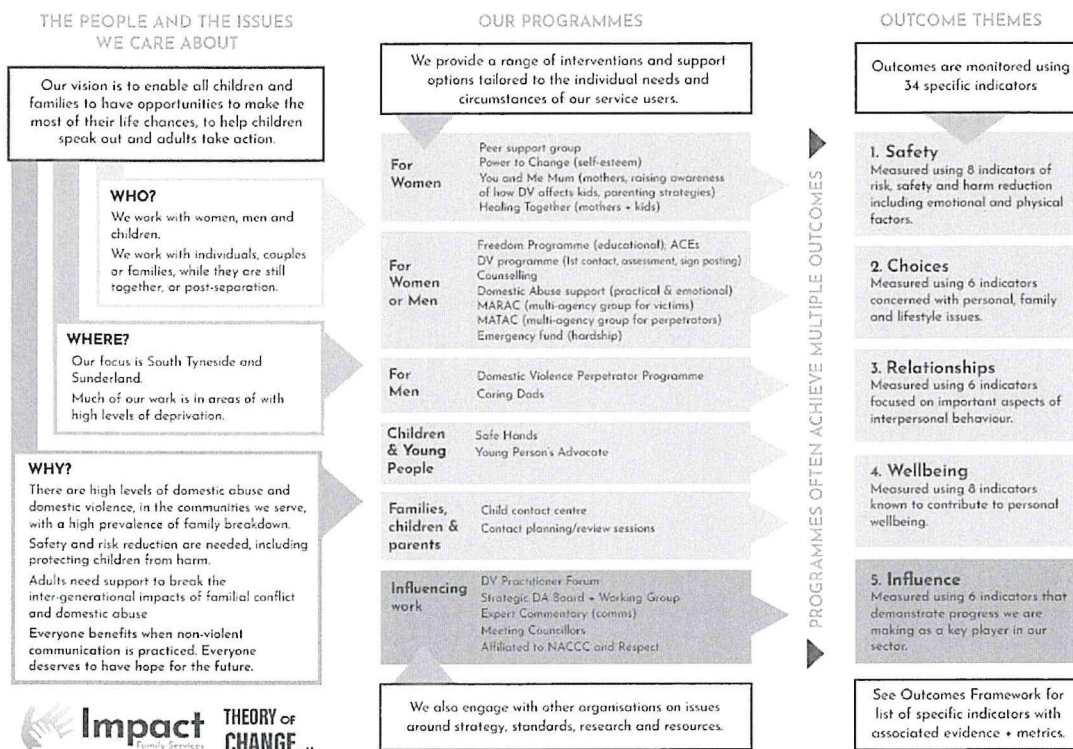
ACHIEVEMENT AND PERFORMANCE

The North East still has some of the worst domestic violence and separation and divorce rates in the UK. The North East is a region that continues to feel some of the harshest impacts of austerity through cuts to local authority funding, and the energy and cost-of-living crises. We work with families and individuals from every socioeconomic background and see higher referral rates from areas with high levels of social deprivation.

We continue to deliver programmes of support that keep families and individuals safe and achieve self-directed outcomes based on expressed needs and wishes of those who use our services.

In addition, we have opened new premises allowing us to re-introduce and deliver valuable and effective group and individual support programmes. These programmes have been tremendously successful and are very much valued by our clients.

With support from the Lloyds Bank Foundation, Enhance Programme, we have developed our Theory of Change. Measuring and reporting on impact allows IFS to better articulate the positive difference we are making to the lives of our beneficiaries. It also provides an evidence-base to help external stakeholders engage with and understand our work and helps us work more effectively, whilst providing useful information to evaluate and develop our services to the needs of our service users.



5 OUTCOME THEMES	34 PROGRESS INDICATORS	EVIDENCE METHOD*
1. Safety Measured using 8 indicators of risk, safety and harm reduction including emotional and physical factors.	1.1 Improved feeling of personal safety 1.2 Reduction in risk (e.g. emotional harm, physical injury, suicide, homicide) 1.3 (a) Client leaves their abuser (b) Client maintains separation 1.4 (a) Perpetrator held to account (b) Harm by perpetrator reduces/stops 1.5 Children not witnessing/experiencing DV 1.6 Improve children's awareness of domestic abuse 1.7 Children understands how to stay safe and recognise who is a safe person 1.8 Children responding well to being in our safe spaces	1.1 SQ 1.2 PO 1.3 (a) + (b) MM 1.4 (a) + (b) PO 1.5 PO? 1.6 SQ 1.7 SQ 1.8 PO
2. Choices Measured using 6 indicators concerned with personal, family and lifestyle issues.	2.1 Increased self-referrals 2.2 Improved confidence in contacting police 2.3 Improved informed lifestyle choices made 2.4 Improved family and relationship choices made 2.5 Improved school attendance 2.6 Children choosing to explore and understand their experiences	2.1 MM 2.2 SQ 2.3 SQ 2.4 SQ 2.5 PO 2.6 PO
3. Relationships Measured using 6 indicators focused on important aspects of interpersonal behaviour.	3.1 Displaying more positive behaviours (perpetrator) 3.2 Children maintain significant relationships 3.3 Strengthen child-parent (survivor) relationship 3.4 More positive familial relationships 3.5 Parent has better understanding of child's experiences 3.6 Develops positive networks	3.1 PO 3.2 PO 3.3 SQ 3.4 SQ 3.5 SQ 3.6 SQ
4. Wellbeing Measured using 8 indicators known to contribute to personal wellbeing.	4.1 Improved self-esteem / confidence 4.2 Improved resilience (i.e. more able to cope) 4.3 Improved mental health (inc. improved mood) 4.4 Decreased drug and alcohol 4.5 Increased children's access to the arts #metric 4.6 Reduced isolation / Improved sense of belonging 4.7 Reduced shame / self-blame 4.8 Reduce vulnerability to exploitation	4.1 SQ 4.2 SQ 4.3 SQ 4.4 SQ 4.5 MM 4.6 SQ 4.7 SQ 4.8 PO
5. Influence Measured using 6 indicators that demonstrate progress we are making as a key player in our sector.	5.1 Diversified funding 5.2 Decision-makers paying attention to views/experiences of service users 5.3 Victims shaping services (lived experience on board) 5.4 Stronger relationships within the sector 5.5 Improved IFS profile in the community 5.6 Enhanced IFS reputation as a great employer	5.1 MM 5.2 PO 5.3 PO 5.4 PO 5.5 PO 5.6 PO

***Key to evidence methods**

SQ = Survey Question. Surveys named + anonymous, simple feedback or Pre-Post
 MM = Management Metric. Relevant counts of participation and/or attainment
 PO = Professional Observation, with staff assessing progress per indicator

Through the Enhance Programme, we have also developed a communications strategy, that focuses on how we better tell our story, share our experiences and influence change.

As a result of generous funding from The Vardy Foundation and The Barbour Foundation we have started the pilot of a new, virtual behaviour change programme for domestic abuse perpetrators, Step-up 4 Change. At the half-way point of the pilot, we have been delighted with the results of the programme, which so far has seen a 98% attendance rate. We are excited at the prospect of sharing the results of the completed pilot during 2023.

In November 2022 we held our first, open AGM. Hosted by South Tyneside Council at the Town Hall in South Shields, we welcomed users, partners funders and wider stakeholders to share with them our recent achievements and plans for the future. We were privileged to have Councillors Tracey Dixon and Ruth Berkley speak at our event and we were incredibly proud and humbled to have several clients bravely talk of their experiences and how, with our help, they have changed their lives.

The charity has once again been re-accredited by the "Cyber Essential Scheme", a government-backed scheme that certifies that the Charity adequately protects its data from common online threats.

In summary, in the year to 31 March 2023, Impact Family Services has:

Supported 432 survivors of Domestic Abuse (2022; 341)

Supported 226 (2022; 192) child contact sessions, working with 26 families and 35 children this year

Supported 774 (2022; 882) individuals to address their behaviour through the facilitation of SPIP programme.

Domestic Violence Abuse Services

Victim Support Services

The Domestic Abuse team provide support and guidance to women and men who are living with or have experienced domestic abuse. Our focus is on increasing the safety and welfare of victims of domestic violence and any children and on empowering them to make positive changes in their lives.

Following a needs and risk assessment, we work with the service user to develop an individual support plan, covering topics such as safety, legal issues, health, parenting, self-esteem/confidence, and employment/education. The service is delivered one-to-one and through group work.

Impact Family Services delivers the IDVA (Independent Domestic Violence Advisor) service to high-risk victims of domestic abuse in South Tyneside. We support clients at the specialist domestic violence courts in South Tyneside, working closely with colleagues in the Police and criminal justice agencies. The teams work collaboratively with other specialist organisations to help victims reduce the potential for harm.

Impact Family Services

Report of the Trustees for the Year Ended 31 March 2023

During the year, Impact Family Services have supported hundreds of victims of domestic violence and abuse to increase their safety, reduce the risks they are facing and in turn improve the quality of their lives. Our monthly monitoring is shown below:

Month	Referrals	Engaged	Female	Male	High	Medium	Standard	WB	BAMM	Pregnant
April	56	37	34	3	21	13	3	37	0	0
May	72	47	44	3	28	16	3	47	0	1
June	63	39	35	4	23	14	2	38	1	0
July	54	29	29	0	18	10	1	29	0	0
Aug	56	37	37	0	24	10	3	37	0	0
Sept	66	38	38	0	24	11	3	38	0	0
Oct	63	45	42	3	25	18	2	44	1	0
Nov	64	40	37	3	21	16	3	38	2	0
Dec	51	28	28	0	11	15	2	28	0	0
Jan	76	51	48	3	26	21	4	50	1	1
Feb	62	41	39	2	21	17	3	40	1	1
March	79	52	48	4	27	25	0	52	0	0
	683	432	411	21	242	161	29	426	6	3
		63%	95%	5%	56%	37%	7%	99%	1%	1%

The table shows our referrals increased by 11% last year compared to 2021/22, and engagement was up by 31.5%. While still a very small proportion of our clients, male victims increased by 200%. Our high risk cases jumped by 64% and accounted for 56% of all clients, compared with 45% the previous year.

In addition to our monthly monitoring, during the year we commissioned a user-survey to fully understand the outcomes and impact of our work with victims. We are thrilled with the results.

Individuals working with our domestic abuse service are asked to score themselves on a scale from 1 (extremely low) to 5 (high) on entry to and exit from the service and we see improvements to confidence and self-esteem, safety skills and feeling safe.

Of 52 survey responses received during 2022, 100% agree/ strongly agree that they felt supported at the point of crisis, are now better able to cope with their experiences with reduced feelings of shame / guilt, are stronger and more confident with more people to turn to for support. In addition, 98% felt more optimistic and able to set boundaries and move forward positively with their lives, 96% had improved mental health and wellbeing and/or felt more equipped to leave the perpetrator / identify unhealthy relationships. Survivors report significant positive changes since accessing support:

'I'm back at university and have moved out of my mother's house and into a flat of my own. I have also reduced my anti-depressants.'

'I am now able to recognise my relationship with my ex was very abusive and I am not to blame for the abuse. We now live in a happy home and the children can enjoy being children and are not worried anymore.'

Family Support Services

Child Contact and Information for separated parents

Impact Family Services provides a range of child-centred contact activities, delivered by our trained and experienced staff team. We support children to re-establish key relationships and help them to better understand their situation. This work aims to minimise the impacts of separation and conflict on children.

We facilitated 226 child contact sessions and supported 26 families and 35 children to feel safer and reduce parental conflict through support with contact arrangements. Our Contact Centres are accredited by the National Association of Child Contact Centres, demonstrating the high quality of services provided, including the services' safety.

In addition, Impact Family Services are contracted through CAF/CASS to deliver; the Separated Parents Information

Programme (SPIP). The programme is designed to enable separated parents, or those who have responsibility for children, to better understand conflicts related to their children. The programme supports separated parents to respond to these conflicts more diplomatically and to communicate more effectively with their ex-partner, their children and others involved in family related conflicts. We delivered the SPIP programme in partnership with Relate and cover the following areas: Newcastle, Gateshead, Northumberland, North Tyneside, South Tyneside, Sunderland, Durham and Darlington. We supported 774 individuals in the Separated Parent Information Programme.

Having re-commissioned the SPIP service, in April 2023 CAFCASS transferred our SPIP service to Action for Children who won the tendering process across the country.

Support for Young People

Our YPDVA service worked with 17 children between Oct'22 - Mar'23 (2 quarters only). Ten female and seven males aged 14-17. Five experienced abuse by a parent, ten by a partner, and one by a sibling. Two referred for perpetrating abusive behaviours.

Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2023

Safe Hands

50 children attended our project last financial year and we have worked on developing the evidence base of the programmes content and parent-engagement the following over the last 12 months:

'[My son] came out happier...back to being a child again and not overwhelmed by [his experiences].'

" We had a 100% completion rate for children who were accepted onto the programme which indicative of the staff's abilities to engage the children and parents and the quality of the programme.

" Positive impact scores, which aim to evidence children's increased understanding are attached. Of the 50 children who attended we could evidence positive impact scores for the majority; based on their responses, pre and post programme. This suggests the children are engaging meaningfully and learning about domestic abuse and making sense of their own experiences and feelings in relation to this.

" All children that have completed the programme want to receive quarterly newsletter and be invited to quarterly safe hands events in the future.

Other outputs:

¢ All the **parents** whose child has attended Safe Hands had their own initial **assessment** before the children attended; so, 50 parents assessed and had 1:1 session with staff this quarter. In these initial assessments we are able to take the time to explore what support they have had or feel they may need but crucially enabled us to gain insight into what they understand of their child's experiences of domestic abuse; any concerns the parent might have in relation to this, explaining what we do and how this supports children. We explore with them how we work with them to strengthen their parent-child relationship and the work with their child, is for their child, but also for the betterment of the family unit.

¢ Parents attend a **joint video-call** with their child prior to group starting to meet staff and for staff and the parent to explain to the child together why they are coming on to the programme; 50 parents had a joint call with their child/ren this financial year. We also plan to have a joint video call at the end of the programme in the coming year, to check for unmet need and support closure for the child.

¢ We have been developing our **social media content specifically for parents** (tik-tok) which enables them to see and engage with programme content. As well as giving them 'a window' into what their child has been doing, we share the evidence base for interventions, helping to explore information and resources further (if they wish to). This medium also helps us to gently advocate for the children about what they need in a way (and explaining why) that is disarming and non-judgemental. The content is fun and positive, whilst being honest. Parents can continue to have access to this - new materials that are shared, newsletters and upcoming engagement events after the children have left the programme. Parents can comment on content and engage with other parents.

¢ We are in regular communication with parents, with parents primarily choosing to text staff to ask questions or requesting a call.

¢ We have held **parent-child engagement events** at the end of every quarter; these included a summer arts day, a Halloween party, a trip to the theatre and a spring workshop in partnership with Creative Village. We are currently working in partnership with Sport Works to host a family sports day for all the children who have attended this financial year and in Q1 (23-24).

¢ Quarterly zoom sessions were offered to **Early Help** staff and other social work teams to discuss programme, potential referral queries. This has had a positive impact and we have currently received a significant increase in Early help referrals going into this new financial year.

¢ The Early Help workers who are attached to **schools** are also supporting us to make links and in-roads into some of the schools that were less receptive, or more difficult to gain access to. We find once a school has referred into the programme they will continue to do so.

¢ We are working closely with the PCC to develop **parental engagement work** alongside the work we do with children.

¢ We have put ourselves forward to be part of an **evaluation, funded by the MOJ** to explore the work we do, the evidence of impact and this research will form part of a wider national study to evaluate best practice in relation to working with children who have lived experience of domestic abuse.

Perpetrator Behaviour Change Programme

Impact Family Service's prevention service has historically worked with men, who are abusive or controlling towards their partners, by offering a range of interventions including awareness raising sessions and full behaviour change programmes.

Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2023

Having transferred our Sunderland-based programme to another provider in April 2022, we secured funding to pilot an innovative virtual programme to complement perpetrators services in South Tyneside. The pilot is due to complete in June 2023, when we will share the findings of our evaluation.

Our Staff and Volunteers

The quality and effectiveness of our services is significantly influenced by the attitude and competence of the staff we employ. This year we have invested heavily in the development and wellbeing of our staff members, ensuring we continue to provide the highest quality of support for those who need our services.

In recognition of the value we place upon the work of our staff members, we have reviewed our salary levels across the organisation. A new, discretionary, performance-related pay framework, with incremental pay bands, will be introduced in April 2023, providing a transparent salary offer to help retain and attract talent. The framework can be further supplemented by discretionary cost-of-living pay awards approved by the trustees.

We were pleased to continue to be led by our Interim CEO, Catherine Marchant, during the year. With her wealth of experience and her sound leadership we have driven the development and improvement of our operations and our services. We are further pleased to secure Catherine's leadership on a permanent basis from 1st April.

We are extremely proud of the expertise, commitment, resilience and passion of each of the 16 members of staff we employ and we fully recognise that the continued success of what we do is a testament to their hard work and their sense of responsibility to the communities we exist to serve.

Compliments, concerns and complaints

We genuinely want to hear feedback, compliments help us to do more of what works, concerns and complaints help us improve. Impact Family Services aims to give a good experience, most of the time we do this but unfortunately sometimes we don't get it right. If anyone accessing our service feel that's the case, we encourage them to tell us straight away or as soon as they can. We operate a three-stage process, after which, if we still haven't found a resolution to the problem, there are various options external to Impact Family Services that can be pursued. During this reporting period IFS have received 1 complaint which was resolved at the first stage. We know that raising a concern can be difficult, IFS have a robust policy and procedure in place, and we ensure those accessing our services and other members of the public that they have the support to feedback to us and are protected from behaviour in the course of, or in connection with, raising a complaint.

Partnership Work

Impact Family Services is committed to the principle of partnership working to maximise the effectiveness of our own services and ensure the best possible outcomes for our clients. We remain keen to work with and learn from other organisations in all areas in which we work. We continue to develop strong links at practitioner and strategic levels to ensure we can offer the best service to clients.

Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2023

FINANCIAL REVIEW

Principle sources of funding

We have diversified our income streams, successfully applying for grant funding and new contracts, thereby reducing our reliance on one or two commissioned contracts. During the year, the following funding providers provided essential funding to the charity -

- " CAFCASS
- " Police Crime Commissioners Office
- " South Tyneside Council
- " Big Lottery Fund
- " Lloyds Bank Foundation
- " The Vardy Foundation
- " The Barbour Foundation
- " Garfield Weston Foundation
- " Together for Children

We would like to give thanks to the individuals who have made personal donations to the charity over this year whose contributions allow us to make essential purchases for our services.

Reserves policy

The policy of the trustees is to ensure the general reserve is sufficient to cover the financial obligations and a seamless transition for clients to other services, should the charity close. Trustees believe this would equate to three to six months running cost which is estimated to be £100,000 to £200,000. The reserves policy is reviewed annually and amended by the trustees if necessary. The trustees have the power to invest in such assets they see fit.

The unrestricted reserves of the charity amount to £218,210 (2022: £58,070) at the year end. The trustees have restructured the budgets for the coming year and believe that this is sufficient to meet the running costs of the Charity. We want to strengthen the reserves to make the charity more resilient to unexpected development.

The amount of funds which are restricted and not available for general purposes of the charity at the end of the reporting period is £53,695 (2022: £182,448).

This gives total funds the charity holds at the end of the reporting period of £271,905 (2022: £240,518).

Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2023

FINANCIAL REVIEW

Services provided by Impact Family Services remain vital to service users and our local communities. However, obtaining funding for the charity's work continues to be challenging. The charity's main funding sources are commissioned work and grants.

The charity or any person acting on behalf of the charity have not been subject to an undertaking to be bound by any voluntary scheme for regulating fund-raising, or any voluntary standard of fund-raising, in respect of activities on behalf of the charity,

The austerity measures of the previous years have led to reductions in funding to local authorities, social care and the justice system. As a result, funding for commissioned services has reduced, leading to lower and in some cases negative margins for such work. Correspondingly, competition for grant funding is considerable.

Within this environment, Impact Family Services continue to successfully navigate the fine line between protecting the interests of service users, by continuing to offer vital services within our communities, whilst protecting the charity's financial integrity by ensuring that any service offered is financially viable. The consolidation of services in the past four years, including the discontinuation of the mediation service in the previous financial year, is a result of these considerations, and leaves the charity with a more focussed range of services that are financially and operationally feasible.

Against this background, we are pleased that we have been able to retain funding for core services and have been awarded additional funding to expand our domestic violence behaviour change service, strengthen our reserves and expand our domestic violence victim service. On the other hand, some grant and commissioned funding ended in the current or previous year where continuation was not an option and alternative funding was not readily available. Together with the charity's exit from some services no longer considered viable, and additional funding related to Covid 19 this has led to an decrease in total income from £590,670 in 2022 to £464,631 in the current financial year. An fall in expenses from £565,677 in 2022 to £433,244. This resulted in a net income of £31,387 (2022: net income of £24,993).

Trustees and managers continue to review and regularly monitor progress against the strategic, operational and financial plans through Trustee meetings, Manager Meetings and the finance committee.

FUTURE PLANS

Our Trustees are committed in continuing to invest time in strategic development.

We will continue to focus on generating unrestricted income to allow the charity to remain agile in responding to the needs of those we serve in an even greater climate of uncertainty and increased demand.

Looking ahead, we will continue to work with current and potential new partners in developing agile and innovative solutions to complex problems. We will continue to explore new markets and develop new services ensuring that those who use and purchase our services have excellent experiences of our work.

The Charity will focus on the following areas:

- Strengthen organisational infrastructure and systems.
- Maintain existing contracts with South Tyneside Council.
- Development of new partnership responses and approaches
- Develop and expand the reach of our specialist services.
- To map what service provision exists in South Tyneside for young people and link with these agencies to enable referral pathways that support young people through their journey to healthy relationships with others, but also with themselves.
- Further the reach in YPDVA service in South Tyneside, embedding service in schools - notably in Rekendyke and Simonside which we know are hot spots for domestic abuse in the Borough.
- For us to explore peer support, potentially via an online support group.
- For us to make concerted efforts to link in with and support universal services that engage young people in sporting activities, and the arts within South Tyneside; to improve young people's engagement in local communities and help them develop interpersonal skills and have new life experiences.
- Improve the communication and marketing our offer to all stakeholders.
- Explore sustainable income streams.

Impact Family Services

Report of the Trustees for the Year Ended 31 March 2023

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

The charity has had a qualifying third-party indemnity provision for the benefit of all directors in force throughout the financial year.

Recruitment and appointment of new trustees

Trustees/directors are appointed from people who have a specific interest in the operation of the Charity and its activities and are elected by the existing members. IFS have recruited 3 additional trustees during this reporting period.

Organisational structure

The Charity is run under the management of the Chief Executive Officer on a day to day operational basis, with specially trained workers dealing with the individual service users and/or families. The trustees oversee the strategic developments.

Induction and training of new trustees

As an introduction, new trustees are provided with details of the services provided, copies of the minutes of recent meetings, the latest accounts and a copy of the publication "Responsibilities of Charity Trustees" issued by the Charity Commission.

Pay Policy for Senior Staff

The board, who give their time freely and no trustees received remuneration in the year, have considered who the Key Management Personnel (KMP) of the charitable company are, as noted in the Reference and Administration section. Together with the board, these KMP are those in charge of directing and controlling, running and operating the activities of the charitable company on a day to day basis. The pay of the KMP is reviewed annually. The trustee's benchmark against pay levels of other charities and similar organisations within the sector and the region. Pay levels are set using information together with budget and forecast information, ensuring that the charitable company.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03453149 (England and Wales)

Registered Charity number

1071132

Registered office

Unit 122
South Shields Business Works
Henry Robson Way
South Shields
Tyne & Wear
NE33 1RF

Trustees

J Heckels Vice Chair
S F Lincoln
U Reichard Treasurer
M Christianson
T Liddle (joined 16/03/23)
I Farrar (joined 16/03/23)
L Davidson (joined 16/03/23)
N Bradbury Chair

Impact Family Services
Report of the Trustees
for the Year Ended 31 March 2023

REFERENCE AND ADMINISTRATIVE DETAILS

Independent Examiner

TTR Barnes Limited
Chartered Accountants
3-5 Grange Terrace
Stockton Road
Sunderland
Tyne & Wear
SR2 7DG

Bankers

Lloyds TSB Bank plc
PO Box 45
Fawcett Street
Sunderland
Tyne and Wear
SR1 1SF

Chief Executive Officer

Catherine Marchant

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 28 September 2023 and signed on its behalf by:

A handwritten signature in black ink, appearing to read 'NJB', followed by a long horizontal flourish.

N J Bradbury - Trustee

Independent Examiner's Report to the Trustees of Impact Family Services

Independent examiner's report to the trustees of Impact Family Services ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2023.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



David Cook

TTR Barnes Limited
Chartered Accountants
3-5 Grange Terrace
Stockton Road
Sunderland
Tyne & Wear
SR2 7DG

29 September 2023

Impact Family Services

Statement of Financial Activities (Incorporating an Income and Expenditure Account) for the Year Ended 31 March 2023

	Notes	Unrestricted funds £	Restricted funds £	2023 Total funds £	2022 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations, legacies and grants	2	130,479	243,993	374,472	466,605
Charitable activities	4				
Family Support		1,283	87,075	88,358	105,574
Investment income	3	552	-	552	17
Other income	5	<u>1,249</u>	<u>-</u>	<u>1,249</u>	<u>18,474</u>
Total		<u>133,563</u>	<u>331,068</u>	<u>464,631</u>	<u>590,670</u>
 EXPENDITURE ON					
Raising funds		1,656	-	1,656	-
Charitable activities	6				
Family Mediation		-	-	-	9,865
Family Support		109,943	319,266	429,209	553,987
Options Emergency Fund		<u>2,379</u>	<u>-</u>	<u>2,379</u>	<u>1,825</u>
Total		<u>113,978</u>	<u>319,266</u>	<u>433,244</u>	<u>565,677</u>
 NET INCOME		19,585	11,802	31,387	24,993
Transfers between funds	17	<u>140,555</u>	<u>(140,555)</u>	<u>-</u>	<u>-</u>
Net movement in funds		160,140	(128,753)	31,387	24,993
 RECONCILIATION OF FUNDS					
Total funds brought forward		<u>58,070</u>	<u>182,448</u>	<u>240,518</u>	<u>215,525</u>
 TOTAL FUNDS CARRIED FORWARD		<u>218,210</u>	<u>53,695</u>	<u>271,905</u>	<u>240,518</u>

Impact Family Services

Statement of Financial Position 31 March 2023

	Notes	Unrestricted funds £	Restricted funds £	2023 Total funds £	2022 Total funds £
FIXED ASSETS					
Tangible assets	14	1,009	3,705	4,714	5,788
CURRENT ASSETS					
Debtors	15	11,439	10,359	21,798	63,371
Cash at bank and in hand		<u>230,296</u>	<u>57,971</u>	<u>288,267</u>	<u>215,342</u>
		241,735	68,330	310,065	278,713
CREDITORS					
Amounts falling due within one year	16	(24,533)	(18,341)	(42,874)	(43,983)
NET CURRENT ASSETS		<u>217,202</u>	<u>49,989</u>	<u>267,191</u>	<u>234,730</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>218,211</u>	<u>53,694</u>	<u>271,905</u>	<u>240,518</u>
NET ASSETS		<u>218,211</u>	<u>53,694</u>	<u>271,905</u>	<u>240,518</u>
FUNDS	17				
Unrestricted funds				218,211	58,070
Restricted funds				<u>53,694</u>	<u>182,448</u>
TOTAL FUNDS				<u>271,905</u>	<u>240,518</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2023.


The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2023 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 28 September 2023 and were signed on its behalf by:


N J Bradbury - Trustee

The notes form part of these financial statements

Impact Family Services
Statement of Cash Flows
for the Year Ended 31 March 2023

	Notes	2023 £	2022 £
Cash flows from operating activities			
Cash generated from operations	1	73,856	39,846
Interest paid		<u>(293)</u>	<u>(1,025)</u>
Net cash provided by operating activities		<u>73,563</u>	<u>38,821</u>
 Cash flows from investing activities			
Purchase of tangible fixed assets		(1,191)	(2,524)
Sale of tangible fixed assets		1	-
Interest received		<u>552</u>	<u>17</u>
Net cash used in investing activities		<u>(638)</u>	<u>(2,507)</u>
		<hr/>	<hr/>
Change in cash and cash equivalents in the reporting period		72,925	36,314
Cash and cash equivalents at the beginning of the reporting period		<u>215,342</u>	<u>179,028</u>
 Cash and cash equivalents at the end of the reporting period		<u><u>288,267</u></u>	<u><u>215,342</u></u>

The notes form part of these financial statements

Impact Family Services

Notes to the Statement of Cash Flows for the Year Ended 31 March 2023

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2023 £	2022 £
Net income for the reporting period (as per the Statement of Financial Activities)	31,387	24,993
Adjustments for:		
Depreciation charges	2,264	1,623
Interest received	(552)	(17)
Interest paid	293	1,025
Decrease/(increase) in debtors	41,573	(11,451)
(Decrease)/increase in creditors	<u>(1,109)</u>	<u>23,673</u>
Net cash provided by operations	<u>73,856</u>	<u>39,846</u>

2. ANALYSIS OF CHANGES IN NET FUNDS

	At 1/4/22 £	Cash flow £	At 31/3/23 £
Net cash			
Cash at bank and in hand	<u>215,342</u>	<u>72,925</u>	<u>288,267</u>
	<u>215,342</u>	<u>72,925</u>	<u>288,267</u>
Total	<u>215,342</u>	<u>72,925</u>	<u>288,267</u>

The notes form part of these financial statements

Impact Family Services

Notes to the Financial Statements for the Year Ended 31 March 2023

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The charity is also a private limited company by guarantee, without share capital, using the 'Limited' exemption, incorporated in the UK.

The financial statements have been prepared on the going concern basis, which assumes the Charity will continue in operational existence for the foreseeable future, which the trustees consider to be appropriate.

Income

Income is recognised in the Statement of Financial Activities once the charity has entitlement to the fund and it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' or 'revenue' grants, are recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Interest receivable on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

Charitable activities

Expenditure on charitable activities includes grants payable to individuals and expenses incurred by the charity, analysed between the activities it undertakes (see note 5 for details).

Governance costs

Governance costs include the general running costs of the charity. These costs provide the governance infrastructure to allow the charity to operate and to generate the information required for public accountability (see note 7 for further details).

Allocation and apportionment of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include office costs, finance, personnel, payroll and governance costs which support the Charity's programmes and activities. These costs have been allocated between the cost of raising funds and charitable activities. The basis on which support costs have been allocated are set out in note 7.

Tangible fixed assets

Tangible fixed assets are measured at cost less accumulated depreciation. Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Computer Equipment - 25% Straight line

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

1. ACCOUNTING POLICIES - continued

Tangible fixed assets

Fixtures & Fittings - 25% Straight line

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Transfers from restricted funds to unrestricted funds, to cover salaries and running costs, will only occur where the funding agreements allow and with the approval of the Trustees.

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments which are instantly accessible from the opening of the deposit or similar account.

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any discounts due.

Financial instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

2. DONATIONS, LEGACIES AND GRANTS

	2023	2022
	£	£
Donations	8,428	1,339
CAFCASS	-	2,500
South Tyneside Council	159,375	132,249
Tescos	1,080	-
Hadrians Trust	1,000	-
NACCC	2,500	-
Contact Centre	20,401	-
Big Lottery Reaching Communities	-	111,149
Global North	3,000	-
Garfield Weston	<u>10,000</u>	<u>-</u>
Carried forward	205,784	247,237

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

2. DONATIONS, LEGACIES AND GRANTS - continued

	2023	2022
	£	£
Brought forward	205,784	247,237
Lloyds Bank Foundation	27,250	-
Barbour Foundation	10,000	-
Northumbrian PCC	113,517	22,128
Respect	3,371	30,240
Together for Children	-	167,000
Vardy Foundation	5,000	-
1989 Willan Charitable Trust	9,550	-
	<u>374,472</u>	<u>466,605</u>

3. INVESTMENT INCOME

	2023	2022
	£	£
Deposit account interest	<u>552</u>	<u>17</u>

4. INCOME FROM CHARITABLE ACTIVITIES

	Activity	2023	2022
		£	£
CAFCASS	Family Support	87,075	90,030
Private Mediation	Family Support	<u>1,283</u>	<u>15,544</u>
		<u>88,358</u>	<u>105,574</u>

5. OTHER INCOME

	2023	2022
	£	£
Student placement	1,080	3,474
MOJ Coronavirus Funding	-	15,000
Xmas Raffle	159	-
Compensation	<u>10</u>	<u>-</u>
	<u>1,249</u>	<u>18,474</u>

6. CHARITABLE ACTIVITIES COSTS

	Direct Costs	Grant funding of activities (see note 7)	Support costs (see note 8)	Totals
	£	£	£	£
Family Support	408,220	-	20,989	429,209
Options Emergency Fund	<u>42</u>	<u>2,337</u>	<u>-</u>	<u>2,379</u>
	<u>408,262</u>	<u>2,337</u>	<u>20,989</u>	<u>431,588</u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

7. GRANTS PAYABLE

	2023	2022
	£	£
Options Emergency Fund	<u>2,337</u>	<u>1,690</u>

The grants payable to individuals are directly associated with the charitable company's principal activity of providing assistance to families whose relationships are breaking down. The expenditure incurred is associated with the charitable company carrying on these activities.

8. SUPPORT COSTS

	Governance costs
	£
Family Support	<u>20,989</u>

Support costs, included in the above, are as follows:

Governance costs

	2023	2022
	Family Support	Total activities
	£	£
Wages	14,221	68,265
Social security	464	6,063
Pensions	-	1,725
Rates and water	37	89
Insurance	36	38
Light and heat	-	8
Telephone	7	10
Postage and stationery	5	14
Sundries	23	37
Accountancy and legal fees	6,013	7,466
Maintenance costs	12	66
IT Costs	<u>171</u>	<u>159</u>
	<u>20,989</u>	<u>83,940</u>

9. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2023	2022
	£	£
Depreciation - owned assets	2,264	1,623
Hire of plant and machinery	<u>44,700</u>	<u>-</u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

10. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

During the year the Chief Executive Officer received £44,700 in consultancy fees (2022: £16,500 from Dec 21)

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2023 nor for the year ended 31 March 2022.

11. STAFF COSTS

	2023	2022
	£	£
Wages and salaries	245,661	341,270
Social security costs	13,920	21,600
Other pension costs	<u>3,077</u>	<u>7,136</u>
	<u>262,658</u>	<u>370,006</u>

The average monthly number of employees during the year was as follows:

	2023	2022
Administrative	2	2
Finance	1	1
Support	<u>15</u>	<u>17</u>
	<u>18</u>	<u>20</u>

No employees received emoluments in excess of £60,000.

The key management personnel of the charity comprise the trustees and the Chief Executive Officer. The total employee remuneration of the key management personnel of the charity were £nil (2022: £57,254).

12. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations, legacies and grants	1,336	465,269	466,605
Charitable activities			
Family Support	16,584	88,990	105,574
Investment income	17	-	17
Other income	<u>3,474</u>	<u>15,000</u>	<u>18,474</u>
Total	<u>21,411</u>	<u>569,259</u>	<u>590,670</u>
EXPENDITURE ON			
Charitable activities			
Family Mediation	9,865	-	9,865
Family Support	79,330	474,657	553,987
Options Emergency Fund	<u>1,825</u>	<u>-</u>	<u>1,825</u>
Total	91,020	474,657	565,677

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

12. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

	Unrestricted funds £	Restricted funds £	Total funds £
NET INCOME/(EXPENDITURE)	(69,609)	94,602	24,993
Transfers between funds	<u>13,632</u>	<u>(13,632)</u>	<u>-</u>
Net movement in funds	(55,977)	80,970	24,993
RECONCILIATION OF FUNDS			
Total funds brought forward	<u>114,047</u>	<u>101,478</u>	<u>215,525</u>
TOTAL FUNDS CARRIED FORWARD	<u><u>58,070</u></u>	<u><u>182,448</u></u>	<u><u>240,518</u></u>

13. AUDIT, INDEPENDENT EXAMINATION AND OTHER FINANCIAL SERVICES FEES

During the year the following fees were paid to TTR Barnes Limited (the Charity's Independent Examiners):

	2023 £	2022 £
Payroll charges	1,184	1,218
Independent examiner fee	<u>6,480</u>	<u>8,280</u>

14. TANGIBLE FIXED ASSETS

	Fixtures and fittings £	Computer equipment £	Totals £
COST			
At 1 April 2022	4,815	37,787	42,602
Additions	-	1,191	1,191
Disposals	<u>(4,531)</u>	<u>(29,815)</u>	<u>(34,346)</u>
At 31 March 2023	<u>284</u>	<u>9,163</u>	<u>9,447</u>
DEPRECIATION			
At 1 April 2022	4,554	32,260	36,814
Charge for year	71	2,193	2,264
Eliminated on disposal	<u>(4,530)</u>	<u>(29,815)</u>	<u>(34,345)</u>
At 31 March 2023	<u>95</u>	<u>4,638</u>	<u>4,733</u>
NET BOOK VALUE			
At 31 March 2023	<u><u>189</u></u>	<u><u>4,525</u></u>	<u><u>4,714</u></u>
At 31 March 2022	<u><u>261</u></u>	<u><u>5,527</u></u>	<u><u>5,788</u></u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

15. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023	2022
	£	£
Trade debtors	10,444	48,164
Other debtors	686	2,848
Prepayments	<u>10,668</u>	<u>12,359</u>
	<u>21,798</u>	<u>63,371</u>

16. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023	2022
	£	£
Trade creditors	8,510	8,424
Social security and other taxes	-	453
Other creditors	10,032	7,625
Accruals and deferred income	<u>24,332</u>	<u>27,481</u>
	<u>42,874</u>	<u>43,983</u>

17. MOVEMENT IN FUNDS

	At 1/4/22	Net movement in funds	Transfers between funds	At 31/3/23
	£	£	£	£
Unrestricted funds				
General Fund	15,745	9,358	151,079	176,182
Options Emergency Fund	1,925	1,661	-	3,586
Trustees Contingency Fund	30,000	-	-	30,000
TNL Covid-19 Response 20139281				
TNL Community Fund via Big Lottery	10,400	-	(10,400)	-
DVPP Unrestricted	<u>-</u>	<u>8,567</u>	<u>(124)</u>	<u>8,443</u>
	58,070	19,586	140,555	218,211
Restricted funds				
IDVA Services	37,942	3,550	(34,312)	7,180
Respect	17,846	901	(18,023)	724
Options	12,160	10,087	(3,391)	18,856
Big Lottery Reaching Communities	1,492	-	(1,492)	-
Relate SPIP	31,475	10,347	(41,822)	-
DV Worker	5,454	5,904	(1,939)	9,419
BIG Sunderland City Council	15,050	-	(15,050)	-
MOJ Covid Extraordinary Funding	7,894	(6,905)	-	989
LA Childrens Service	38,484	(3,974)	(17,984)	16,526
Home Office Domestic Abuse Perpetrator Fund (IDVA)	6,666	-	(6,666)	-
CADA Safe Hands	7,985	(7,985)	-	-
DVPP	<u>-</u>	<u>(124)</u>	<u>124</u>	<u>-</u>
	<u>182,448</u>	<u>11,801</u>	<u>(140,555)</u>	<u>53,694</u>
TOTAL FUNDS	<u>240,518</u>	<u>31,387</u>	<u>-</u>	<u>271,905</u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

17. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General Fund	109,972	(100,614)	9,358
Options Emergency Fund	4,040	(2,379)	1,661
DVPP Unrestricted	<u>19,551</u>	<u>(10,984)</u>	<u>8,567</u>
	133,563	(113,977)	19,586
Restricted funds			
IDVA Services	75,747	(72,197)	3,550
Respect	3,371	(2,470)	901
Options	72,006	(61,919)	10,087
Relate SPIP	87,075	(76,728)	10,347
DV Worker	38,156	(32,252)	5,904
MOJ Covid Extraordinary Funding	1	(6,906)	(6,905)
LA Childrens Service	46,213	(50,187)	(3,974)
CADA Safe Hands	-	(7,985)	(7,985)
Contact Centre Services	3,500	(3,500)	-
DVPP	<u>4,999</u>	<u>(5,123)</u>	<u>(124)</u>
	<u>331,068</u>	<u>(319,267)</u>	<u>11,801</u>
TOTAL FUNDS	<u><u>464,631</u></u>	<u><u>(433,244)</u></u>	<u><u>31,387</u></u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

17. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1/4/21 £	Net movement in funds £	Transfers between funds £	At 31/3/22 £
Unrestricted funds				
General Fund	(2,577)	(56,554)	74,876	15,745
Options Emergency Fund	3,111	(1,186)	-	1,925
Trustees Contingency Fund	30,000	-	-	30,000
Core Assets	(18,333)	(145)	18,478	-
Covid-19 Grants South Tyneside Council Business Rates Team	26,244	-	(26,244)	-
TNL Covid-19 Response 20139281				
TNL Community Fund via Big Lottery	<u>75,602</u>	<u>(11,724)</u>	<u>(53,478)</u>	<u>10,400</u>
	114,047	(69,609)	13,632	58,070
Restricted funds				
Family Support Grants	3	-	(3)	-
IDVA Services	9,742	28,200	-	37,942
Respect	18,823	(977)	-	17,846
Options	3,391	9,019	(250)	12,160
Big Lottery Awards for All	16,392	(16,392)	-	-
Big Lottery Reaching Communities	1,492	-	-	1,492
Relate SPIP	21,110	10,365	-	31,475
DV Worker	1,939	3,515	-	5,454
BIG Sunderland City Council	6,630	8,420	-	15,050
MOJ Covid Extraordinary Funding	15,683	5,590	(13,379)	7,894
LA Childrens Service	6,273	32,211	-	38,484
Home Office Domestic Abuse Perpetrator Fund (IDVA)	-	6,666	-	6,666
CADA Safe Hands	<u>-</u>	<u>7,985</u>	<u>-</u>	<u>7,985</u>
	<u>101,478</u>	<u>94,602</u>	<u>(13,632)</u>	<u>182,448</u>
TOTAL FUNDS	<u>215,525</u>	<u>24,993</u>	<u>-</u>	<u>240,518</u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

17. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General Fund	20,377	(76,931)	(56,554)
Options Emergency Fund	639	(1,825)	(1,186)
Core Assets	396	(541)	(145)
TNL Covid-19 Response 20139281			
TNL Community Fund via Big Lottery			
	<u>(1)</u>	<u>(11,723)</u>	<u>(11,724)</u>
	21,411	(91,020)	(69,609)
Restricted funds			
IDVA Services	37,936	(9,736)	28,200
Respect	30,239	(31,216)	(977)
Options	53,336	(44,317)	9,019
Big Lottery Awards for All	111,150	(127,542)	(16,392)
Relate SPIP	88,990	(78,625)	10,365
DV Worker	34,312	(30,797)	3,515
BIG Sunderland City Council	85,001	(76,581)	8,420
MOJ Covid Extraordinary Funding	15,000	(9,410)	5,590
LA Childrens Service	82,000	(49,789)	32,211
Home Office Domestic Abuse Perpetrator Fund (IDVA)	6,666	-	6,666
CAFCASS Supported Contact Services	2,500	(2,500)	-
CADA Safe Hands	<u>22,129</u>	<u>(14,144)</u>	<u>7,985</u>
	<u>569,259</u>	<u>(474,657)</u>	<u>94,602</u>
TOTAL FUNDS	<u>590,670</u>	<u>(565,677)</u>	<u>24,993</u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

17. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

	At 1/4/21 £	Net movement in funds £	Transfers between funds £	At 31/3/23 £
Unrestricted funds				
General Fund	(2,577)	(47,196)	225,955	176,182
Options Emergency Fund	3,111	475	-	3,586
Trustees Contingency Fund	30,000	-	-	30,000
Core Assets	(18,333)	(145)	18,478	-
Covid-19 Grants South Tyneside Council Business Rates Team	26,244	-	(26,244)	-
TNL Covid-19 Response 20139281				
TNL Community Fund via Big Lottery	75,602	(11,724)	(63,878)	-
DVPP Unrestricted	<u>-</u>	<u>8,567</u>	<u>(124)</u>	<u>8,443</u>
	114,047	(50,023)	154,187	218,211
Restricted funds				
Family Support Grants	3	-	(3)	-
IDVA Services	9,742	31,750	(34,312)	7,180
Respect	18,823	(76)	(18,023)	724
Options	3,391	19,106	(3,641)	18,856
Big Lottery Awards for All	16,392	(16,392)	-	-
Big Lottery Reaching Communities	1,492	-	(1,492)	-
Relate SPIP	21,110	20,712	(41,822)	-
DV Worker	1,939	9,419	(1,939)	9,419
BIG Sunderland City Council	6,630	8,420	(15,050)	-
MOJ Covid Extraordinary Funding	15,683	(1,315)	(13,379)	989
LA Childrens Service	6,273	28,237	(17,984)	16,526
Home Office Domestice Abuse Perpetrator Fund (IDVA)	-	6,666	(6,666)	-
DVPP	<u>-</u>	<u>(124)</u>	<u>124</u>	<u>-</u>
	<u>101,478</u>	<u>106,403</u>	<u>(154,187)</u>	<u>53,694</u>
TOTAL FUNDS	<u>215,525</u>	<u>56,380</u>	<u>-</u>	<u>271,905</u>

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

17. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General Fund	130,349	(177,545)	(47,196)
Options Emergency Fund	4,679	(4,204)	475
Core Assets	396	(541)	(145)
TNL Covid-19 Response 20139281			
TNL Community Fund via Big Lottery	(1)	(11,723)	(11,724)
DVPP Unrestricted	<u>19,551</u>	<u>(10,984)</u>	<u>8,567</u>
	154,974	(204,997)	(50,023)
Restricted funds			
IDVA Services	113,683	(81,933)	31,750
Respect	33,610	(33,686)	(76)
Options	125,342	(106,236)	19,106
Big Lottery Awards for All	111,150	(127,542)	(16,392)
Relate SPIP	176,065	(155,353)	20,712
DV Worker	72,468	(63,049)	9,419
BIG Sunderland City Council	85,001	(76,581)	8,420
MOJ Covid Extraordinary Funding	15,001	(16,316)	(1,315)
LA Childrens Service	128,213	(99,976)	28,237
Home Office Domestic Abuse Perpetrator Fund (IDVA)	6,666	-	6,666
CAFCASS Supported Contact Services	2,500	(2,500)	-
CADA Safe Hands	22,129	(22,129)	-
Contact Centre Services	3,500	(3,500)	-
DVPP	<u>4,999</u>	<u>(5,123)</u>	<u>(124)</u>
	<u>900,327</u>	<u>(793,924)</u>	<u>106,403</u>
TOTAL FUNDS	<u>1,055,301</u>	<u>(998,921)</u>	<u>56,380</u>

Options Emergency Fund

This fund is generated through fundraising to provide emergency aid to women fleeing domestic violence. Examples would be to change locks, a taxi to refuge, removal van and paying for a pet to stay in kennels whilst the family are in a refuge.

Core Assets

Impact Family Services' work with Core Assets to deliver Cafcass child contact interventions.

Trustees Contingency Fund

This is a designated fund, assigned by the trustees for potential future expenditure which may or may not be incurred on costs such as redundancy, rent or in the event of the winding up of the Charity.

TNL Covid- 19 response

Fund provided by the National Lottery to help support during Covid-19.

DVPP Unrestricted

Unrestricted funding for the DVPP Pilot

IDVA

Impact Family Services

Notes to the Financial Statements - continued for the Year Ended 31 March 2023

17. MOVEMENT IN FUNDS - continued

This fund is to go towards the supporting victims of domestic violence and abuse.

Respect

This fund is for the delivery of the MAC program.

Options

This fund is for the provision of the Options service to support women who are victims of domestic violence and abuse and provides them with information and advice on how they can end this cycle.

Big Lottery Awards for All

This fund is to assist in the Safe Hand's Children's program.

Relate-SPIP

This fund goes towards the delivery of Cafcass SPIP sessions in partnership with relate.

DV Worker

This fund is from South Tyneside Council for a DV worker based within south Tyneside Local Authority Children's Services.

BIG Sunderland City Council

Additional funding capacity for the BIG project.

MOJ Covid extraordinary funding

Additional funding and support due to the covid pandemic.

Northumbria Police and Crime Commission

This funding was to assist the set up of a multi agency team responding to perpetrators of domestic violence in Sunderland.

Big Lottery

This funding was towards core running costs of the Options service, including the setting up of a children's service for children affected by domestic violence.

Community Foundation

This fund is to go towards the re-homing of vulnerable women and children.

CADA Safe Hands funding

The fund goes towards supporting children who have been affected by domestic abuse.

DVPP

Restricted funding for progression of the DVPP Pilot

Transfers between funds

Funds have been transferred from restricted funding to the general fund where money had not been called upon and had remained outstanding for several years. This was approved by the Trustees on the 26th January 2023.

Impact Family Services

**Notes to the Financial Statements - continued
for the Year Ended 31 March 2023**

18. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2023.

Impact Family Services

Detailed Statement of Financial Activities for the Year Ended 31 March 2023

	2023 £	2022 £
INCOME AND ENDOWMENTS		
Donations, legacies and grants		
Donations	8,428	1,339
CAFCASS	-	2,500
South Tyneside Council	159,375	132,249
Tescos	1,080	-
Hadrians Trust	1,000	-
NACCC	2,500	-
Contact Centre	20,401	-
Big Lottery Reaching Communities	-	111,149
Global North	3,000	-
Garfield Weston	10,000	-
Lloyds Bank Foundation	27,250	-
Barbour Foundation	10,000	-
Northumbrian PCC	113,517	22,128
Respect	3,371	30,240
Together for Children	-	167,000
Vardy Foundation	5,000	-
1989 Willan Charitable Trust	<u>9,550</u>	<u>-</u>
	374,472	466,605
Investment income		
Deposit account interest	552	17
Charitable activities		
CAFCASS	87,075	90,030
Private Mediation	<u>1,283</u>	<u>15,544</u>
	88,358	105,574
Other income		
Student placement	1,080	3,474
MOJ Coronavirus Funding	-	15,000
Xmas Raffle	159	-
Compensation	<u>10</u>	<u>-</u>
	<u>1,249</u>	<u>18,474</u>
Total incoming resources	464,631	590,670
EXPENDITURE		
Other trading activities		
Bad debts	1,656	-
Charitable activities		
Wages	231,440	273,005
Carried forward	231,440	273,005

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Impact Family Services

Detailed Statement of Financial Activities for the Year Ended 31 March 2023

	2023 £	2022 £
Charitable activities		
Brought forward	231,440	273,005
Social security	13,456	15,537
Pensions	3,077	5,411
Interim CEO	44,700	-
Rent and Rates	15,442	28,248
Insurance	3,528	4,008
Light and heat	8	749
Telephone	3,082	3,710
Postage and stationery	532	5,284
Advertising	638	2,580
Sundries	1,660	1,300
Travelling Expenses	3,486	2,404
Training Costs	11,302	11,560
IT Costs	17,266	18,095
Maintenance Costs	1,447	11,862
Professional Fees	10,349	16,985
Subscriptions	915	328
Fundraising Costs	5,065	6,198
Direct Project Fees	31,112	35,798
Interim CEO	-	16,500
Recruitment costs	7,200	3,600
Project evaluations	-	14,237
Depreciation	-	1,623
Fixtures and fittings	71	-
Computer equipment	2,193	-
Bank Charges and Interest	293	1,025
Grants Payable	<u>2,337</u>	<u>1,690</u>
	410,599	481,737
Support costs		
Governance costs		
Wages	14,221	68,265
Social security	464	6,063
Pensions	-	1,725
Rates and water	37	89
Insurance	36	38
Light and heat	-	8
Telephone	7	10
Postage and stationery	5	14
Sundries	23	37
Accountancy and legal fees	6,013	7,466
Maintenance costs	12	66
IT Costs	<u>171</u>	<u>159</u>
	<u>20,989</u>	<u>83,940</u>
Total resources expended	<u>433,244</u>	<u>565,677</u>
Net income	<u><u>31,387</u></u>	<u><u>24,993</u></u>

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