

**REGISTERED COMPANY NUMBER: 03453149 (England and Wales)**  
**REGISTERED CHARITY NUMBER: 1071132**

**Report of the Trustees and**  
**Unaudited Financial Statements**  
**for the Year Ended 31 March 2021**  
**for**  
**Impact Family Services**

TTR Barnes Limited  
Chartered Accountants  
3-5 Grange Terrace  
Stockton Road  
Sunderland  
Tyne & Wear  
SR2 7DG

## **Impact Family Services**

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**Impact Family Services**  
**Report of the Trustees**  
**for the year ended 31 March 2021**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

**OBJECTIVES AND ACTIVITIES**

**Objectives and aims**

Our Vision is 'To enable all children and families to have opportunities to make the most of their life chances, help children speak out and adults take action'.

We believe that strong and well-functioning families play a crucial role in achieving our vision.

Our Mission is 'When you nurture a family, you strengthen a community'.

Our objectives support our work towards achieving our mission. Our objectives are:

- a) To provide bespoke children's services and specialist domestic violence and abuse services;
- b) To provide voluntary programmes to support men to change their behaviour when they have behaved abusively in their intimate relationships with women;
- c) To promote and encourage contact between children and their families through the provision of facilities known as "Child Contact Centres";
- d) To provide advice and assistance through mediation to couples whose relationships have broken down, to promote settlement of disputes or potential disputes between such couples with regard to any matters associated with the break-up of the relationship and more particularly but without prejudice to the generality of the foregoing:
  - i) Disputes relating to access to and custody of children and other matters affecting the welfare of any child;
  - ii) Disputes relating to financial matters

**Public benefit**

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the aims and objectives and in planning future. The charitable objectives are also set out in order to provide a clear and demonstrable public benefit. All our charitable activities focus on reducing the harm caused to those affected by Domestic Abuse and Separation and Divorce. By providing these activities they further our charitable purpose for the public benefit.

The Charity reviews its aims, objectives and activities each year and updates both the strategic development and operational delivery plans to reflect the decisions taken. The review considers the achievements and outcomes of the work over the previous 12 months. It evaluates the success of each key activity and the benefits brought to the communities we serve. It also considers barriers, challenges and failures experienced to ensure our services are effective and fit for purpose. In addition, it helps us ensure our aim, objectives and activities remain focussed on our purpose.

The Charity has referred to the Charity Commission's guidance on Public Benefit when reviewing our aims and objectives, and in planning our future activities. In particular, the Trustees consider how planned activities will contribute to the Charity's aims and objectives.

**Impact Family Services**  
**Report of the Trustees**  
**for the year ended 31 March 2021**

**ACHIEVEMENT AND PERFORMANCE**

The objects of the Charity do not restrict the delivery of activities to a geographical area, however some of the funding we currently receive limits the services we are able to provide to residents in Sunderland and South Tyneside. The North East still has some of the worst domestic violence and separation and divorce rates in the UK. The North East is a region who, prior to the coronavirus pandemic, had already felt some of the harshest impacts of austerity through cuts to local authority funding. We work with families and individuals from every socioeconomic background and see higher referral rates from areas with high levels of social deprivation. In 2020/21 work has continued to develop a framework to better understand the impact of the pandemic alongside our current work to help us improve outcomes for those who use our services and increase accessibility across communities.

We continue to deliver programmes of support that keep families and individuals safe and achieve self-directed outcomes based on expressed needs and wishes of those who use our services. In the year to 31 March 2021, Impact Family Services has:

- Supported 377 survivors of Domestic Abuse (2020; 595)
- Supported 57 men (2020; 32) to change their behaviour through completing our perpetrator programme.
- Supported 300 (2020; 450) child contact sessions and supported 508 (2020; 613) individuals to address their behaviour through the facilitation of SPIP program; and all service level agreements have been maintained throughout the financial year.

In addition, we have continued the development of our client record system and introduced a balance scorecard to assess performance and measure success. Measuring and reporting on impact allows IFS to better articulate the difference we are making to our beneficiaries, provide an evidence-base to help external stakeholders engage with and understand our work and helps us work more effectively, whilst providing useful information to evaluate and perfect our services to the needs of our service users.

The charity has also been re-accredited by the "Cyber Essential Scheme", a Government backed scheme that certifies that the Charity adequately protects its data from common online threats.

A more detailed description of our activities and achievements for the year ended 31 March 2021 is provided below.

**Domestic Violence Abuse Services**

**Support for Victims**

The Domestic Abuse team provide support and guidance to women and men who are living with or have experienced domestic abuse. Our focus is on increasing the safety and welfare of victims of domestic violence and any children and on empowering them to make positive changes in their lives.

Following a needs and risk assessment, we work with the service user to develop an individual support plan, covering topics such as safety, legal issues, health, parenting, self-esteem/confidence and employment/education. The service is delivered one-to-one and through group work.

We currently deliver domestic abuse services in South Tyneside and Sunderland.

Impact Family Services also delivers the IDVA (Independent Domestic Violence Advisor) service to high-risk victims of domestic abuse in South Tyneside. We support clients at the specialist domestic violence courts in South Tyneside, working closely with colleagues in the Police and criminal justice agencies. The teams work collaboratively with other specialist organisations to help victims reduce the potential for harm.

During the year, Impact Family Services have supported 377 victims of domestic violence and abuse to increase their safety, reduce the risks they are facing and in turn improve the quality of their lives.

**Behaviour Change Programme for those using violence in their intimate relationships**

Impact Family Service's prevention service works with men, who are abusive or controlling towards their partners, offering a range of interventions including awareness raising sessions and full behaviour change programmes. Our programme is accredited by 'Respect', indicating that it operates to the highest professional standards and puts victim safety at the heart of its operation. Impact Family Services currently offers these services in Sunderland.

**Impact Family Services**  
**Report of the Trustees**  
**for the year ended 31 March 2021**

The behaviour change programme is offered alongside Impact Family Services Domestic Abuse Support Service, and the views of the victim are reflected in the initial assessment process and the measurement of the service's impact.

Our behaviour change programme has seen 57 abusive men engage in the program where they are being given the tools and support, they need to make changes in their lives which will have a positive impact on them, their families and the wider community.

Impact Family Services have been selected the delivery partner by Respect and Women's Aid for the delivery of Make a Change and the delivery of friends and family work across Sunderland.

**Separation / Divorce**

**Child Contact and Information for separated parents**

Impact Family Services provides a range of child-centred contact activities, delivered by our trained and experienced staff team. We support children to re-establish key relationships and help them to better understand their situation. This work aims to minimise the impacts of separation and conflict on children. Our Contact Centres are accredited by the National Association of Child Contact Centres, demonstrating the high quality of services provided, including the services' safety. We currently operate a Child Contact Centre in South Tyneside.

In addition, Impact Family Services are contracted through CAF/CASS to deliver; the Separated Parents Information Programme (SPIP). The programme is designed to enable separated parents, or those who have responsibility for children, to better understand conflicts related to their children. The programme supports separated parents to respond to these conflicts more diplomatically and to communicate more effectively with their ex-partner, their children and others involved in family related conflicts. We deliver the SPIP programme in partnership with Relate and cover the following areas; Newcastle, Gateshead, Northumberland, North Tyneside, South Tyneside, Sunderland, Durham and Darlington.

We have supported 508 families to feel safer and reduce parental conflict through either support with contact arrangements or attendance in the Separated Parent Information Program.

**Our Staff and Volunteers**

The quality and effectiveness of our services is significantly influenced by the attitude and competence of the staff we employ, hence our commitment to recruiting the best candidates and then inducting, training, supervising and supporting colleagues effectively. We employ 16 staff who are committed and passionate about the work we deliver and provide them with ongoing personal and professional development throughout their employment. This directly impacts upon our ability to provide a quality service which delivers outcomes for clients.

In addition, we currently have 2 volunteers who support our work in the child contact centre in South Tyneside and in our domestic violence and abuse services in South Tyneside and Sunderland.

We aim to provide the best volunteering opportunities and high-quality support for those who volunteer with us. We provide a supervisor, who provides them with a clear role, explaining what is expected and when they are needed to volunteer. They will be offered an induction to their role and any relevant training required will be provided. IFS values the involvement of local people as volunteers in activities that enhance the experience of those who use our services. Without volunteers, we wouldn't be able to deliver the outstanding services that we do today.

The Charity's continued success in meeting its aims and objectives is a testament to our people. We are grateful for their passion and commitment in their work and their sense of responsibility to the communities we exist to serve.

**Compliments, concerns and complaints**

**Impact Family Services**  
**Report of the Trustees**  
**for the year ended 31 March 2021**

We genuinely want to hear feedback, compliments help us to do more of what works, concerns and complaints help us improve. Impact Family Services aims to give a good experience, most of the time we do this but unfortunately sometimes we don't get it right. If anyone accessing our service feel that's the case, we encourage them to tell us straight away or as soon as they can. We operate a three-stage process, after which, if we still haven't found a resolution to the problem, there are various options external to Impact Family Services that can be pursued. During this reporting period IFS have received 1 complaint which was resolved at the first stage. We know that raising a concern can be difficult, IFS have a robust policy and procedure in place and we ensure those accessing our services and other members of the public that they have the support to feedback to us and are protected from behaviour in the course of, or in connection with, raising a complaint.

### **Partnership Work**

Impact Family Services is committed to the principle of partnership working to maximise the effectiveness of our own services and we are keen to work with and learn from other organisations. In each of the areas in which we work. We have developed strong links at practitioner and strategic levels to ensure we can offer the best service to clients. During the year we have seen several IFS staff working on secondment to provide specialist domestic abuse advice within multi agency teams including South Tyneside Children's Services.

### **FINANCIAL REVIEW**

#### **Principle sources of funding**

During the year, the following funding providers provided significant funding to the charity -

- CAFCASS
- Police Crime Commissioners Office
- South Tyneside Local Authority
- Big Lottery Fund
- Community Foundation
- Suicide Prevention Fund
- Sunderland Local Authority
- Together for Children

We would like to give thanks to the individuals who have made personal donations to the charity over this year whose contributions allow us to make essential purchases for our services.

#### **Reserves policy**

The policy of the trustees is to ensure the general reserve is sufficient to cover up to a maximum of two months running cost which is estimated to be £30,000. The reserves policy is reviewed annually and amended by the trustees if necessary. The trustees have the power to invest in such assets they see fit.

The unrestricted reserves of the charity amount to £114,047 (2020: £20,479) at the year end. The trustees have restructured the budgets for the coming year and believe that this is sufficient to meet the running costs of the Charity. We want to strengthen the reserves to make the charity more resilient to unexpected development.

The amount of funds which are restricted and not available for general purposes of the charity at the end of the reporting period is £101,478 (2020: £18,332).

This gives total funds the charity holds at the end of the reporting period of £215,525 (2020: £38,811).

**Impact Family Services**  
**Report of the Trustees**  
**for the year ended 31 March 2021**

**FINANCIAL REVIEW**

Services provided by Impact Family Services remain vital to service users and our local communities. However, obtaining funding for the charity's work continues to be challenging. The charity's main funding sources are commissioned work and grant.

The charity or any person acting on behalf of the charity have not been subject to an undertaking to be bound by any voluntary scheme for regulating fund-raising, or any voluntary standard of fund-raising, in respect of activities on behalf of the charity,

The austerity measures of the previous years have led to reductions in funding to local authorities, social care and the justice system. As a result, funding for commissioned services has reduced, leading to lower and in some cases negative margins for such work. Correspondingly, competition for grant funding is considerable.

Within this environment, Impact Family Services continue to successfully navigate the fine line between protecting the interests of service users, by continuing to offer vital services within our communities, whilst protecting the charity's financial integrity by ensuring that any service offered is financially viable. The consolidation of services in the past four years, including the discontinuation of the mediation service in the previous financial year, is a result of these considerations, and leaves the charity with a more focussed range of services that are financially and operationally feasible.

Against this background, we are pleased that we have been able to retain funding for core services and have been awarded additional funding to expand our domestic violence behaviour change service, strengthen our reserves and expand our domestic violence victim service. On the other hand, some grant and commissioned funding ended in the current or previous year where continuation was not an option and alternative funding was not readily available. Together with the charity's exit from some services no longer considered viable, and additional funding related to Covid 19 this has led to an increase in total income from £577,136 in 2020 to £691,286 in the current financial year. A reduction in expenses from £626,279 in 2020 to £514,572. This resulted in a net income of £176,714 (2020: net expense of £49,143).

Trustees and managers continue to review and regularly monitor progress against the strategic, operational and financial plans through Trustee meetings, Manager Meetings and the finance committee.

**FUTURE PLANS**

Following our organisational review, trustees are committed in continuing to invest time in strategic development. The true impact of the devastating Coronavirus pandemic on communities is yet to be realised; however, we will continue to work alongside partners and adapt to any social changes we may encounter. Due to increasing the accessibility of our services and becoming more digital, we have assessed and revised our cyber security processes to ensure the charity and the community data remains secure.

We are in the process of preparing for post lockdown movement to ensure the families we serve can access face to face support safely in our community hubs.

We will continue to focus on generating unrestricted income to allow the charity to remain agile in responding to the needs of those we serve in an even greater climate of uncertainty. There appears to be growing acknowledgment of the value of 'charity' fuelled by the sector wide response meeting the needs of the most vulnerable citizens in our country. We expect to see a rise in government spending to support the recovery of communities from the pandemic and that we are already experiencing the effects of ten years of austerity which may present new opportunities for IFS in the coming years.

In looking to the future we will continue to work with current and potential new partners in developing agile and innovative solutions to complex problems. We will continue to explore new markets and develop new services ensuring that those who use and purchase our services have excellent experiences of our work. The Charity will focus on the following areas:

- Strengthen organisational infrastructure and systems
- Maintain existing contracts with South Tyneside Council and Sunderland Council
- Development of new partnership responses and approaches
- Develop and expand the reach of our specialist services
- Improve the communication and marketing our offer to all stakeholders
- Explore sustainable income streams

**Impact Family Services**  
**Report of the Trustees**  
**for the year ended 31 March 2021**

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Governing document**

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

The charity has had a qualifying third-party indemnity provision for the benefit of all directors in force throughout the financial year.

**Recruitment and appointment of new trustees**

Trustees/directors are appointed from people who have a specific interest in the operation of the Charity and its activities and are elected by the existing members. IFS have recruited 2 additional trustees during this reporting period.

**Organisational structure**

The Charity is run under the management of the Chief Executive Officer on a day to day operational basis, with specially trained workers dealing with the individual service users and/or families. The trustees oversee the strategic developments.

**Induction and training of new trustees**

As an introduction, new trustees are provided with details of the services provided, copies of the minutes of recent meetings, the latest accounts and a copy of the publication "Responsibilities of Charity Trustees" issued by the Charity Commission.

**Pay Policy for Senior Staff**

The board, who give their time freely and no trustees received remuneration in the year, have considered who the Key Management Personnel (KMP) of the charitable company are, as noted in the Reference and Administration section. Together with the board, these KMP are those in charge of directing and controlling, running and operating the activities of the charitable company on a day to day basis. The pay of the KMP is reviewed annually. The trustee's benchmark against pay levels of other charities and similar organisations within the sector and the region. Pay levels are set using information together with budget and forecast information, ensuring that the charitable company.

**REFERENCE AND ADMINISTRATIVE DETAILS**

**Registered Company number**

03453149 (England and Wales)

**Registered Charity number**

1071132

**Registered office**

Hope Street X Change  
1-3 Hind Street  
Sunderland  
Tyne & Wear  
SR1 3QD

**Trustees**

J Heckels Vice Chair  
S F Lincoln  
K Younghusband  
U Reichard Treasurer  
M Christianson  
K Hannon (27/11/20)  
N Bradbury Chair (27/11/20)



**Impact Family Services**  
**Report of the Trustees**  
**for the year ended 31 March 2021**

**REFERENCE AND ADMINISTRATIVE DETAILS**

**Independent Examiner**

TTR Barnes Limited  
Chartered Accountants  
3-5 Grange Terrace  
Stockton Road  
Sunderland  
Tyne & Wear  
SR2 7DG

**Bankers**

Lloyds TSB Bank plc  
PO Box 45  
Fawcett Street  
Sunderland  
Tyne and Wear  
SR1 1SF

**Chief Executive Officer**

Nicola Turnbull

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 11 November 2021 and signed on its behalf by:

J Heckels - Trustee

## **Independent Examiner's Report to the Trustees of Impact Family Services**

### **Independent examiner's report to the trustees of Impact Family Services ('the Company')**

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2021.

#### **Responsibilities and basis of report**

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

#### **Independent examiner's statement**

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of FCCA which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

David Cook  
FCCA  
TTR Barnes Limited  
Chartered Accountants  
3-5 Grange Terrace  
Stockton Road  
Sunderland  
Tyne & Wear  
SR2 7DG

12 November 2021

## Impact Family Services

### Statement of Financial Activities (Incorporating an Income and Expenditure Account) for the year ended 31 March 2021

|                                    | Notes | Unrestricted<br>funds<br>£ | Restricted<br>funds<br>£ | 2021<br>Total<br>funds<br>£ | 2020<br>Total<br>funds<br>£ |
|------------------------------------|-------|----------------------------|--------------------------|-----------------------------|-----------------------------|
| <b>INCOME AND ENDOWMENTS FROM</b>  |       |                            |                          |                             |                             |
| Donations, legacies and grants     | 2     | 21,892                     | 373,011                  | 394,903                     | 447,045                     |
| <b>Charitable activities</b>       | 4     |                            |                          |                             |                             |
| Family Mediation                   |       | -                          | -                        | -                           | 7,334                       |
| Family Support                     |       | 122,187                    | 77,809                   | 199,996                     | 109,841                     |
| Suicide Prevention                 |       | -                          | 4,849                    | 4,849                       | -                           |
| Investment income                  | 3     | 28                         | -                        | 28                          | 55                          |
| Other income                       |       | 61,080                     | 30,430                   | 91,510                      | 12,861                      |
| <b>Total</b>                       |       | <u>205,187</u>             | <u>486,099</u>           | <u>691,286</u>              | <u>577,136</u>              |
| <b>EXPENDITURE ON</b>              |       |                            |                          |                             |                             |
| <b>Charitable activities</b>       | 5     |                            |                          |                             |                             |
| Family Mediation                   |       | -                          | -                        | -                           | 15,438                      |
| Family Support                     |       | 105,752                    | 398,125                  | 503,877                     | 603,675                     |
| Options Emergency Fund             |       | 5,809                      | -                        | 5,809                       | 7,166                       |
| Suicide Prevention                 |       | 56                         | 4,830                    | 4,886                       | -                           |
| <b>Total</b>                       |       | <u>111,617</u>             | <u>402,955</u>           | <u>514,572</u>              | <u>626,279</u>              |
| <b>NET INCOME/(EXPENDITURE)</b>    |       | <u>93,570</u>              | <u>83,144</u>            | <u>176,714</u>              | <u>(49,143)</u>             |
| <b>RECONCILIATION OF FUNDS</b>     |       |                            |                          |                             |                             |
| <b>Total funds brought forward</b> |       | 20,479                     | 18,332                   | 38,811                      | 87,954                      |
| <b>TOTAL FUNDS CARRIED FORWARD</b> |       | <u><u>114,049</u></u>      | <u><u>101,476</u></u>    | <u><u>215,525</u></u>       | <u><u>38,811</u></u>        |

The notes form part of these financial statements

**Impact Family Services**  
**Statement of Financial Position**  
**31 March 2021**

|  | Notes | Unrestricted<br>funds<br>£ | Restricted<br>funds<br>£ | 2021<br>Total<br>funds<br>£ | 2020<br>Total<br>funds<br>£ |
|--|-------|----------------------------|--------------------------|-----------------------------|-----------------------------|
| <b>FIXED ASSETS</b>                          |       |                            |                          |                             |                             |
| Tangible assets                              | 12    | 4,887                      | -                        | 4,887                       | 2,752                       |
| <b>CURRENT ASSETS</b>                        |       |                            |                          |                             |                             |
| Debtors                                      | 13    | 14,880                     | 37,040                   | 51,920                      | 31,299                      |
| Cash at bank and in hand                     |       | 114,590                    | 64,438                   | 179,028                     | 54,357                      |
|  |       | <u>129,470</u>             | <u>101,478</u>           | <u>230,948</u>              | <u>85,656</u>               |
| <b>CREDITORS</b>                             |       |                            |                          |                             |                             |
| Amounts falling due within one year          | 14    | (20,310)                   | -                        | (20,310)                    | (49,597)                    |
| <b>NET CURRENT ASSETS</b>                    |       | <u>109,160</u>             | <u>101,478</u>           | <u>210,638</u>              | <u>36,059</u>               |
| <b>TOTAL ASSETS LESS CURRENT LIABILITIES</b> |       | <u>114,047</u>             | <u>101,478</u>           | <u>215,525</u>              | <u>38,811</u>               |
| <b>NET ASSETS</b>                            |       | <u>114,047</u>             | <u>101,478</u>           | <u>215,525</u>              | <u>38,811</u>               |
| <b>FUNDS</b>                                 | 15    |                            |                          |                             |                             |
| Unrestricted funds                           |       |                            |                          | 114,047                     | 20,479                      |
| Restricted funds                             |       |                            |                          | 101,478                     | 18,332                      |
| <b>TOTAL FUNDS</b>                           |       |                            |                          | <u>215,525</u>              | <u>38,811</u>               |

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2021 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 11 November 2021 and were signed on its behalf by:

J Heckels - Trustee

The notes form part of these financial statements

# Impact Family Services

## Statement of Cash Flows for the year ended 31 March 2021

|   | Notes | 2021<br>£ | 2020<br>£ |
|---|-------|-----------|-----------|
| <b>Cash flows from operating activities</b>                               |       |           |           |
| Cash generated from operations  | 1     | 130,195   | (53,468)  |
| Interest paid   |       | (781)     | (1,090)   |
|   |       | <hr/>     | <hr/>     |
| Net cash provided by/(used in) operating activities                       |       | 129,414   | (54,558)  |
|   |       | <hr/>     | <hr/>     |
| <b>Cash flows from investing activities</b>                               |       |           |           |
| Purchase of tangible fixed assets   |       | (4,771)   | (962)     |
| Interest received   |       | 28        | 55        |
|   |       | <hr/>     | <hr/>     |
| Net cash used in investing activities                                     |       | (4,743)   | (907)     |
|   |       | <hr/>     | <hr/>     |
| <b>Change in cash and cash equivalents in the reporting period</b>        |       | 124,671   | (55,465)  |
| <b>Cash and cash equivalents at the beginning of the reporting period</b> |       | 54,357    | 109,822   |
|   |       | <hr/>     | <hr/>     |
| <b>Cash and cash equivalents at the end of the reporting period</b>       |       | 179,028   | 54,357    |
|   |       | <hr/>     | <hr/>     |

The notes form part of these financial statements

# Impact Family Services

## Notes to the Statement of Cash Flows for the year ended 31 March 2021

### 1. RECONCILIATION OF NET INCOME/(EXPENDITURE) TO NET CASH FLOW FROM OPERATING ACTIVITIES

|   | 2021<br>£      | 2020<br>£       |
|---|----------------|-----------------|
| <b>Net income/(expenditure) for the reporting period (as per the Statement of Financial Activities)</b> | 176,714        | (49,143)        |
| <b>Adjustments for:</b>   |                |                 |
| Depreciation charges  | 2,636          | 1,932           |
| Interest received   | (28)           | (55)            |
| Interest paid   | 781            | 1,090           |
| (Increase)/decrease in debtors  | (20,621)       | 19,693          |
| Decrease in creditors   | (29,287)       | (26,985)        |
| <b>Net cash provided by/(used in) operations</b>  | <u>130,195</u> | <u>(53,468)</u> |

### 2. ANALYSIS OF CHANGES IN NET FUNDS

|                          | At 1/4/20<br>£ | Cash flow<br>£ | At 31/3/21<br>£ |
|--------------------------|----------------|----------------|-----------------|
| <b>Net cash</b>          |                |                |                 |
| Cash at bank and in hand | <u>54,357</u>  | <u>124,671</u> | <u>179,028</u>  |
|                          | <u>54,357</u>  | <u>124,671</u> | <u>179,028</u>  |
| <b>Total</b>             | <u>54,357</u>  | <u>124,671</u> | <u>179,028</u>  |

The notes form part of these financial statements

## Impact Family Services

### Notes to the Financial Statements for the year ended 31 March 2021

#### 1. ACCOUNTING POLICIES

##### **Basis of preparing the financial statements**

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The charity is also a private limited company by guarantee, without share capital, using the 'Limited' exemption, incorporated in the UK.

The financial statements have been prepared on the going concern basis, which assumes the Charity will continue in operational existence for the foreseeable future, which the trustees consider to be appropriate.

##### **Income**

Income is recognised in the Statement of Financial Activities once the charity has entitlement to the fund and it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' or 'revenue' grants, are recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Interest receivable on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank

##### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

##### **Charitable activities**

Expenditure on charitable activities includes grants payable to individuals and expenses incurred by the charity, analysed between the activities it undertakes (see note 5 for details).

##### **Governance costs**

Governance costs include the general running costs of the charity. These costs provide the governance infrastructure to allow the charity to operate and to generate the information required for public accountability (see note 7 for further details).

##### **Allocation and apportionment of support costs**

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include office costs, finance, personnel, payroll and governance costs which support the Charity's programmes and activities. These costs have been allocated between the cost of raising funds and charitable activities. The basis on which support costs have been allocated are set out in note 7.

##### **Tangible fixed assets**

Tangible fixed assets are measured at cost less accumulated depreciation. Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Computer Equipment - 25% Straight line

## Impact Family Services

### Notes to the Financial Statements - continued for the year ended 31 March 2021

#### 1. ACCOUNTING POLICIES - continued

##### **Tangible fixed assets**

Fixtures & Fittings - 25% Straight line

##### **Taxation**

The charity is exempt from corporation tax on its charitable activities.

##### **Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Transfers from restricted funds to unrestricted funds, to cover salaries and running costs, will only occur where the funding agreements allow and with the approval of the Trustees.

##### **Pension costs and other post-retirement benefits**

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

##### **Cash at bank and in hand**

Cash at bank and cash in hand includes cash and short term highly liquid investments which are instantly accessible from the opening of the deposit or similar account.

##### **Creditors and provisions**

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any discounts due.

##### **Financial instruments**

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

#### 2. DONATIONS, LEGACIES AND GRANTS

|  | 2021           | 2020           |
|--|----------------|----------------|
|  | £              | £              |
| Donations  | 4,028          | 6,695          |
| Grants   | -              | 4,000          |
| CAFCASS  | 20,536         | 47,045         |
| South Tyneside Council                             | 137,007        | 141,328        |
| Northumbria Police and Crime Commissioner's Office | -              | 50,472         |
| Big Lottery BIG Project                            | -              | 113,954        |
| Big Lottery Reaching Communities                   | 111,215        | 40,282         |
| Barnardos  | -              | 769            |
| BIG Project Sunderland City Council                | -              | 42,500         |
| PCC Community Response                             | 4,849          | -              |
| Respect  | 32,268         | -              |
| Together for Children                              | 85,000         | -              |
|  | <u>394,903</u> | <u>447,045</u> |



## Impact Family Services

### Notes to the Financial Statements - continued for the year ended 31 March 2021

#### 3. INVESTMENT INCOME

|                          | 2021      | 2020      |
|--------------------------|-----------|-----------|
|                          | £         | £         |
| Deposit account interest | 28        | 55        |
|                          | <u>28</u> | <u>55</u> |

#### 4. INCOME FROM CHARITABLE ACTIVITIES

|                    |                    | 2021           | 2020           |
|--------------------|--------------------|----------------|----------------|
|                    | Activity           | £              | £              |
| Private Mediation  | Family Mediation   | -              | 7,334          |
| Grants             | Family Support     | 112,129        | -              |
| CAFCASS            | Family Support     | 81,422         | 92,588         |
| Private Mediation  | Family Support     | 6,445          | -              |
| Barnardos Recharge | Family Support     | -              | 17,253         |
| Northumbria PCC    | Suicide Prevention | 4,849          | -              |
|                    |                    | <u>204,845</u> | <u>117,175</u> |

Government grants are recognised when there is reasonable assurance that the company will comply to the conditions attached to them and that the grants will be received or will not need to be repaid.

#### 5. CHARITABLE ACTIVITIES COSTS

|                        | Direct<br>Costs<br>£ | Grant<br>funding of<br>activities<br>(see note<br>6)<br>£ | Support<br>costs (see<br>note 7)<br>£ | Totals<br>£    |
|------------------------|----------------------|---|---------------------------------------|----------------|
| Family Support         | 406,510              | -   | 97,367                                | 503,877        |
| Options Emergency Fund | 240                  | 5,569   | -                                     | 5,809          |
| Suicide Prevention     | 4,886                | -   | -                                     | 4,886          |
|                        | <u>411,636</u>       | <u>5,569</u>  | <u>97,367</u>                         | <u>514,572</u> |

#### 6. GRANTS PAYABLE

|                        | 2021         | 2020         |
|------------------------|--------------|--------------|
|                        | £            | £            |
| Options Emergency Fund | 5,569        | 7,025        |
|                        | <u>5,569</u> | <u>7,025</u> |

The grants payable to individuals are directly associated with the charitable company's principal activity of providing assistance to families whose relationships are breaking down. The expenditure incurred is associated with the charitable company carrying on these activities.

## Impact Family Services

### Notes to the Financial Statements - continued for the year ended 31 March 2021

#### 7. SUPPORT COSTS

|                |                  |
|----------------|------------------|
|                | Governance costs |
|                | £                |
| Family Support | <u>97,367</u>    |

Support costs, included in the above, are as follows:

#### Governance costs

|                            | 2021<br>Family Support<br>£ | 2020<br>Total activities<br>£ |
|----------------------------|-----------------------------|-------------------------------|
| Wages                      | 78,593                      | 76,875                        |
| Social security            | 7,105                       | 6,202                         |
| Pensions                   | 2,252                       | -                             |
| Auditors' remuneration     | -                           | 7,334                         |
| Rates and water            | 261                         | 150                           |
| Insurance                  | 46                          | 48                            |
| Light and heat             | 30                          | 62                            |
| Telephone                  | 49                          | 33                            |
| Postage and stationery     | 19                          | 36                            |
| Sundries                   | 34                          | 29                            |
| Accountancy and legal fees | 8,655                       | -                             |
| Maintenance costs          | 79                          | 83                            |
| IT Costs                   | 241                         | 170                           |
| Refreshments               | 3                           | 8                             |
|                            | <u>97,367</u>               | <u>91,030</u>                 |

#### 8. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

|                             | 2021<br>£    | 2020<br>£    |
|-----------------------------|--------------|--------------|
| Auditors' remuneration      | -            | 7,334        |
| Depreciation - owned assets | <u>2,636</u> | <u>1,932</u> |

#### 9. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

#### Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

# Impact Family Services

## Notes to the Financial Statements - continued for the year ended 31 March 2021

### 10. STAFF COSTS

|                       | 2021<br>£      | 2020<br>£      |
|-----------------------|----------------|----------------|
| Wages and salaries    | 338,253        | 398,889        |
| Social security costs | 21,194         | 22,972         |
| Other pension costs   | 8,215          | 8,913          |
|                       | <u>367,662</u> | <u>430,774</u> |

The average monthly number of employees during the year was as follows:

|                | 2021      | 2020      |
|----------------|-----------|-----------|
| Administrative | 2         | 2         |
| Finance        | 2         | 2         |
| Support        | 14        | 20        |
|                | <u>18</u> | <u>24</u> |

No employees received emoluments in excess of £60,000.

The key management personnel of the charity comprise the trustees and the Chief Executive Officer. The total employee remuneration of the key management personnel of the charity were £58,516 (2020: £57,035).

### 11. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

|                                    | Unrestricted<br>funds<br>£ | Restricted<br>funds<br>£ | Total<br>funds<br>£ |
|------------------------------------|----------------------------|--------------------------|---------------------|
| <b>INCOME AND ENDOWMENTS FROM</b>  |                            |                          |                     |
| Donations, legacies and grants     | 50,936                     | 396,109                  | 447,045             |
| <b>Charitable activities</b>       |                            |                          |                     |
| Family Mediation                   | 7,334                      | -                        | 7,334               |
| Family Support                     | 109,841                    | -                        | 109,841             |
| Investment income                  | 55                         | -                        | 55                  |
| Other income                       | 12,861                     | -                        | 12,861              |
| <b>Total</b>                       | <u>181,027</u>             | <u>396,109</u>           | <u>577,136</u>      |
| <b>EXPENDITURE ON</b>              |                            |                          |                     |
| <b>Charitable activities</b>       |                            |                          |                     |
| Family Mediation                   | 15,438                     | -                        | 15,438              |
| Family Support                     | 170,182                    | 433,493                  | 603,675             |
| Options Emergency Fund             | 7,166                      | -                        | 7,166               |
| <b>Total</b>                       | <u>192,786</u>             | <u>433,493</u>           | <u>626,279</u>      |
| <b>NET INCOME/(EXPENDITURE)</b>    | <u>(11,759)</u>            | <u>(37,384)</u>          | <u>(49,143)</u>     |
| <b>RECONCILIATION OF FUNDS</b>     |                            |                          |                     |
| <b>Total funds brought forward</b> | 32,243                     | 55,711                   | 87,954              |

# Impact Family Services

## Notes to the Financial Statements - continued for the year ended 31 March 2021

### 11. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

|                                    | Unrestricted<br>funds<br>£ | Restricted<br>funds<br>£ | Total<br>funds<br>£ |
|------------------------------------|----------------------------|--------------------------|---------------------|
| <b>TOTAL FUNDS CARRIED FORWARD</b> | <b>20,484</b>              | <b>18,327</b>            | <b>38,811</b>       |

### 12. TANGIBLE FIXED ASSETS

|                       | Fixtures<br>and<br>fittings<br>£ | Computer<br>equipment<br>£ | Totals<br>£ |
|-----------------------|----------------------------------|----------------------------|-------------|
| <b>COST</b>           |                                  |                            |             |
| At 1 April 2020       | 4,530                            | 30,777                     | 35,307      |
| Additions             | -                                | 4,771                      | 4,771       |
| At 31 March 2021      | 4,530                            | 35,548                     | 40,078      |
| <b>DEPRECIATION</b>   |                                  |                            |             |
| At 1 April 2020       | 4,530                            | 28,025                     | 32,555      |
| Charge for year       | -                                | 2,636                      | 2,636       |
| At 31 March 2021      | 4,530                            | 30,661                     | 35,191      |
| <b>NET BOOK VALUE</b> |                                  |                            |             |
| At 31 March 2021      | -                                | 4,887                      | 4,887       |
| At 31 March 2020      | -                                | 2,752                      | 2,752       |

### 13. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

|               | 2021<br>£     | 2020<br>£     |
|---------------|---------------|---------------|
| Trade debtors | 26,993        | 15,355        |
| Other debtors | 10,212        | 4,144         |
| Prepayments   | 14,715        | 11,800        |
|               | <b>51,920</b> | <b>31,299</b> |

# Impact Family Services

## Notes to the Financial Statements - continued for the year ended 31 March 2021

### 14. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

|                                 | 2021          | 2020          |
|---------------------------------|---------------|---------------|
|                                 | £             | £             |
| Trade creditors                 | 8,457         | 20,171        |
| Social security and other taxes | 202           | 7,943         |
| Accruals and deferred income    | 11,651        | 21,483        |
|                                 | <u>20,310</u> | <u>49,597</u> |

### 15. MOVEMENT IN FUNDS

|  | At 1/4/20<br>£ | Net<br>movement<br>in funds<br>£ | At<br>31/3/21<br>£ |
|--|----------------|----------------------------------|--------------------|
| <b>Unrestricted funds</b>              |                |                                  |                    |
| General Fund                           | (584)          | (1,993)                          | (2,577)            |
| Options Emergency Fund                 | 4,892          | (1,781)                          | 3,111              |
| Trustees Contingency Fund              | 30,000         | -                                | 30,000             |
| Core Assets                            | (11,426)       | (6,907)                          | (18,333)           |
| Relate- SPIP                           | (2,403)        | 2,403                            | -                  |
| Covid-19 Grants South Tyneside Council |                |                                  |                    |
| Business Rates Team                    | -              | 26,244                           | 26,244             |
| TNL Covid-19 Response 20139281         |                |                                  |                    |
| TNL Community Fund via Big Lottery     | -              | 75,602                           | 75,602             |
|  | <u>20,479</u>  | <u>93,568</u>                    | <u>114,047</u>     |
| <b>Restricted funds</b>                |                |                                  |                    |
| Family Support Grants                  | -              | 3                                | 3                  |
| IDVA Services                          | 5,363          | 4,379                            | 9,742              |
| Respect                                | -              | 18,823                           | 18,823             |
| Options                                | 3,893          | (502)                            | 3,391              |
| Big Lottery Awards for All             | -              | 16,392                           | 16,392             |
| Big Lottery Reaching Communities       | 1,492          | -                                | 1,492              |
| Relate SPIP                            | -              | 21,110                           | 21,110             |
| P&G via Community Foundation           | 954            | (954)                            | -                  |
| DV Worker                              | -              | 1,939                            | 1,939              |
| BIG Sunderland City Council            | 6,630          | -                                | 6,630              |
| MOJ Covid Extraordinary Funding        | -              | 15,683                           | 15,683             |
| LA Childrens Service                   | -              | 6,273                            | 6,273              |
|  | <u>18,332</u>  | <u>83,146</u>                    | <u>101,478</u>     |
| <b>TOTAL FUNDS</b>                     | <u>38,811</u>  | <u>176,714</u>                   | <u>215,525</u>     |

## Impact Family Services

### Notes to the Financial Statements - continued for the year ended 31 March 2021

#### 15. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

|  | Incoming<br>resources<br>£ | Resources<br>expended<br>£ | Movement<br>in funds<br>£ |
|--|----------------------------|----------------------------|---------------------------|
| <b>Unrestricted funds</b>              |                            |                            |                           |
| General Fund                           | 9,973                      | (11,966)                   | (1,993)                   |
| Options Emergency Fund                 | 4,028                      | (5,809)                    | (1,781)                   |
| Core Assets                            | 26,652                     | (33,559)                   | (6,907)                   |
| Relate- SPIP                           | 2,403                      | -                          | 2,403                     |
| Covid-19 Grants South Tyneside Council |                            |                            |                           |
| Business Rates Team                    | 40,000                     | (13,756)                   | 26,244                    |
| TNL Covid-19 Response 20139281         |                            |                            |                           |
| TNL Community Fund via Big Lottery     | 112,129                    | (36,527)                   | 75,602                    |
| Community Foundation                   | 10,002                     | (10,002)                   | -                         |
|  | <hr/>                      | <hr/>                      | <hr/>                     |
|  | 205,187                    | (111,619)                  | 93,568                    |
| <b>Restricted funds</b>                |                            |                            |                           |
| Family Support Grants                  | 2,673                      | (2,670)                    | 3                         |
| IDVA Services                          | 47,139                     | (42,760)                   | 4,379                     |
| Respect                                | 32,269                     | (13,446)                   | 18,823                    |
| Options                                | 53,336                     | (53,838)                   | (502)                     |
| Big Lottery Awards for All             | 111,215                    | (94,823)                   | 16,392                    |
| Relate SPIP                            | 91,222                     | (70,112)                   | 21,110                    |
| P&G via Community Foundation           | -                          | (954)                      | (954)                     |
| DV Worker                              | 36,531                     | (34,592)                   | 1,939                     |
| PCC Grassroots Suicide Prevention      | 4,850                      | (4,850)                    | -                         |
| PCC Coronavirus Fund                   | 4,849                      | (4,849)                    | -                         |
| MOJ Covid Extraordinary Funding        | 17,016                     | (1,333)                    | 15,683                    |
| LA Childrens Service                   | 84,999                     | (78,726)                   | 6,273                     |
|  | <hr/>                      | <hr/>                      | <hr/>                     |
|  | 486,099                    | (402,953)                  | 83,146                    |
| <b>TOTAL FUNDS</b>                     | <hr/> <hr/>                | <hr/> <hr/>                | <hr/> <hr/>               |
|  | 691,286                    | (514,572)                  | 176,714                   |

# Impact Family Services

## Notes to the Financial Statements - continued for the year ended 31 March 2021

### 15. MOVEMENT IN FUNDS - continued

#### Comparatives for movement in funds

|  | At 1/4/19<br>£ | Net<br>movement<br>in funds<br>£ | At<br>31/3/20<br>£ |
|--|----------------|----------------------------------|--------------------|
| <b>Unrestricted funds</b>                      |                |                                  |                    |
| General Fund                                   | (8,374)        | 7,790                            | (584)              |
| Options Emergency Fund                         | 5,619          | (727)                            | 4,892              |
| Trustees Contingency Fund                      | 30,000         | -                                | 30,000             |
| Core Assets                                    | 1,873          | (13,299)                         | (11,426)           |
| Relate- SPIP                                   | 3,125          | (5,528)                          | (2,403)            |
|  | <u>32,243</u>  | <u>(11,764)</u>                  | <u>20,479</u>      |
| <b>Restricted funds</b>                        |                |                                  |                    |
| IDVA Services                                  | 1,911          | 3,452                            | 5,363              |
| Options  | 2,452          | 1,441                            | 3,893              |
| Big Lottery Awards for All                     | 36,418         | (36,418)                         | -                  |
| Big Lottery Reaching Communities               | -              | 1,492                            | 1,492              |
| Lloyds Bank Foundation                         | 12,482         | (12,482)                         | -                  |
| Commissioners community Fund                   | 1,448          | (1,448)                          | -                  |
| P&G via Community Foundation                   | -              | 954                              | 954                |
| Northumbrian Water via Community<br>Foundation | 1,000          | (1,000)                          | -                  |
| BIG Sunderland City Council                    | -              | 6,630                            | 6,630              |
|  | <u>55,711</u>  | <u>(37,379)</u>                  | <u>18,332</u>      |
| <b>TOTAL FUNDS</b>                             | <u>87,954</u>  | <u>(49,143)</u>                  | <u>38,811</u>      |

# Impact Family Services

## Notes to the Financial Statements - continued for the year ended 31 March 2021

### 15. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

|                                  | Incoming<br>resources<br>£ | Resources<br>expended<br>£ | Movement<br>in funds<br>£ |
|----------------------------------|----------------------------|----------------------------|---------------------------|
| <b>Unrestricted funds</b>        |                            |                            |                           |
| General Fund                     | 34,559                     | (26,769)                   | 7,790                     |
| Options Emergency Fund           | 6,696                      | (7,423)                    | (727)                     |
| Core Assets                      | 46,239                     | (59,538)                   | (13,299)                  |
| Relate- SPIP                     | 93,533                     | (99,061)                   | (5,528)                   |
|                                  | <hr/>                      | <hr/>                      | <hr/>                     |
|                                  | 181,027                    | (192,791)                  | (11,764)                  |
| <b>Restricted funds</b>          |                            |                            |                           |
| Family Support Grants            | 2,804                      | (2,804)                    | -                         |
| IDVA Services                    | 53,681                     | (50,229)                   | 3,452                     |
| Options                          | 87,647                     | (86,206)                   | 1,441                     |
| Big Lottery Awards for All       | 40,284                     | (76,702)                   | (36,418)                  |
| Northumbria Police and Crime     |                            |                            |                           |
| Commission                       | 50,470                     | (50,470)                   | -                         |
| Big Lottery Reaching Communities | 113,954                    | (112,462)                  | 1,492                     |
| Barnardos                        | 769                        | (769)                      | -                         |
| Lloyds Bank Foundation           | (1)                        | (12,481)                   | (12,482)                  |
| Commissioners community Fund     | -                          | (1,448)                    | (1,448)                   |
| P&G via Community Foundation     | 4,000                      | (3,046)                    | 954                       |
| Northumbrian Water via Community |                            |                            |                           |
| Foundation                       | -                          | (1,000)                    | (1,000)                   |
| BIG Sunderland City Council      | 42,501                     | (35,871)                   | 6,630                     |
|                                  | <hr/>                      | <hr/>                      | <hr/>                     |
|                                  | 396,109                    | (433,488)                  | (37,379)                  |
|                                  | <hr/>                      | <hr/>                      | <hr/>                     |
| <b>TOTAL FUNDS</b>               | <u>577,136</u>             | <u>(626,279)</u>           | <u>(49,143)</u>           |



# Impact Family Services

## Notes to the Financial Statements - continued for the year ended 31 March 2021

### 15. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

|  | At 1/4/19<br>£ | Net<br>movement<br>in funds<br>£ | At<br>31/3/21<br>£ |
|--|----------------|----------------------------------|--------------------|
| <b>Unrestricted funds</b>                      |                |                                  |                    |
| General Fund                                   | (8,374)        | 5,797                            | (2,577)            |
| Options Emergency Fund                         | 5,619          | (2,508)                          | 3,111              |
| Trustees Contingency Fund                      | 30,000         | -                                | 30,000             |
| Core Assets                                    | 1,873          | (20,206)                         | (18,333)           |
| Relate- SPIP                                   | 3,125          | (3,125)                          | -                  |
| Covid-19 Grants South Tyneside Council         |                |                                  |                    |
| Business Rates Team                            | -              | 26,244                           | 26,244             |
| TNL Covid-19 Response 20139281                 |                |                                  |                    |
| TNL Community Fund via Big Lottery             | -              | 75,602                           | 75,602             |
|  | <u>32,243</u>  | <u>81,804</u>                    | <u>114,047</u>     |
| <b>Restricted funds</b>                        |                |                                  |                    |
| Family Support Grants                          | -              | 3                                | 3                  |
| IDVA Services                                  | 1,911          | 7,831                            | 9,742              |
| Respect  | -              | 18,823                           | 18,823             |
| Options  | 2,452          | 939                              | 3,391              |
| Big Lottery Awards for All                     | 36,418         | (20,026)                         | 16,392             |
| Big Lottery Reaching Communities               | -              | 1,492                            | 1,492              |
| Relate SPIP                                    | -              | 21,110                           | 21,110             |
| Lloyds Bank Foundation                         | 12,482         | (12,482)                         | -                  |
| Commissioners community Fund                   | 1,448          | (1,448)                          | -                  |
| Northumbrian Water via Community<br>Foundation | 1,000          | (1,000)                          | -                  |
| DV Worker                                      | -              | 1,939                            | 1,939              |
| BIG Sunderland City Council                    | -              | 6,630                            | 6,630              |
| MOJ Covid Extraordinary Funding                | -              | 15,683                           | 15,683             |
| LA Childrens Service                           | -              | 6,273                            | 6,273              |
|  | <u>55,711</u>  | <u>45,767</u>                    | <u>101,478</u>     |
| <b>TOTAL FUNDS</b>                             | <u>87,954</u>  | <u>127,571</u>                   | <u>215,525</u>     |

## Impact Family Services

### Notes to the Financial Statements - continued for the year ended 31 March 2021

#### 15. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

|  | Incoming<br>resources<br>£ | Resources<br>expended<br>£ | Movement<br>in funds<br>£ |
|--|----------------------------|----------------------------|---------------------------|
| <b>Unrestricted funds</b>              |                            |                            |                           |
| General Fund                           | 44,532                     | (38,735)                   | 5,797                     |
| Options Emergency Fund                 | 10,724                     | (13,232)                   | (2,508)                   |
| Core Assets                            | 72,891                     | (93,097)                   | (20,206)                  |
| Relate- SPIP                           | 95,936                     | (99,061)                   | (3,125)                   |
| Covid-19 Grants South Tyneside Council |                            |                            |                           |
| Business Rates Team                    | 40,000                     | (13,756)                   | 26,244                    |
| TNL Covid-19 Response 20139281         |                            |                            |                           |
| TNL Community Fund via Big Lottery     | 112,129                    | (36,527)                   | 75,602                    |
| Community Foundation                   | 10,002                     | (10,002)                   | -                         |
|  | <hr/>                      | <hr/>                      | <hr/>                     |
|  | 386,214                    | (304,410)                  | 81,804                    |
| <b>Restricted funds</b>                |                            |                            |                           |
| Family Support Grants                  | 5,477                      | (5,474)                    | 3                         |
| IDVA Services                          | 100,820                    | (92,989)                   | 7,831                     |
| Respect                                | 32,269                     | (13,446)                   | 18,823                    |
| Options                                | 140,983                    | (140,044)                  | 939                       |
| Big Lottery Awards for All             | 151,499                    | (171,525)                  | (20,026)                  |
| Northumbria Police and Crime           |                            |                            |                           |
| Commission                             | 50,470                     | (50,470)                   | -                         |
| Big Lottery Reaching Communities       | 113,954                    | (112,462)                  | 1,492                     |
| Barnardos                              | 769                        | (769)                      | -                         |
| Relate SPIP                            | 91,222                     | (70,112)                   | 21,110                    |
| Lloyds Bank Foundation                 | (1)                        | (12,481)                   | (12,482)                  |
| Commissioners community Fund           | -                          | (1,448)                    | (1,448)                   |
| P&G via Community Foundation           | 4,000                      | (4,000)                    | -                         |
| Northumbrian Water via Community       |                            |                            |                           |
| Foundation                             | -                          | (1,000)                    | (1,000)                   |
| DV Worker                              | 36,531                     | (34,592)                   | 1,939                     |
| BIG Sunderland City Council            | 42,501                     | (35,871)                   | 6,630                     |
| PCC Grassroots Suicide Prevention      | 4,850                      | (4,850)                    | -                         |
| PCC Coronavirus Fund                   | 4,849                      | (4,849)                    | -                         |
| MOJ Covid Extraordinary Funding        | 17,016                     | (1,333)                    | 15,683                    |
| LA Childrens Service                   | 84,999                     | (78,726)                   | 6,273                     |
|  | <hr/>                      | <hr/>                      | <hr/>                     |
|  | 882,208                    | (836,441)                  | 45,767                    |
| <b>TOTAL FUNDS</b>                     | <hr/> <hr/>                | <hr/> <hr/>                | <hr/> <hr/>               |
|  | 1,268,422                  | (1,140,851)                | 127,571                   |

#### Options Emergency Fund

This fund is generated through fundraising to provide emergency aid to women fleeing domestic violence. Examples would be to change locks, a taxi to refuge, removal van and paying for a pet to stay in kennels whilst the family are in a refuge.

#### Family Support Grants

This fund consists of a mixture of grants and is to run child contact centres and a range of child contact interventions.

## **Impact Family Services**

### **Notes to the Financial Statements - continued for the year ended 31 March 2021**

#### **15. MOVEMENT IN FUNDS - continued**

##### **Trustees Contingency Fund**

This is a designated fund, assigned by the trustees for potential future expenditure which may or may not be incurred on costs such as redundancy, rent or in the event of the winding up of the Charity.

##### **Options**

This fund is for the provision of the Options service to support women who are victims of domestic violence and abuse and provides them with information and advice on how they can end this cycle.

##### **Northumbria Police and Crime Commission**

This funding was to assist the set up of a multi agency team responding to perpetrators of domestic violence in Sunderland.

##### **Big Lottery**

This funding was towards core running costs of the Options service, including the setting up of a children's service for children affected by domestic violence.

##### **Lloyds Bank Foundation**

This fund is to cover the salary costs of the Project worker and any supervision costs.

##### **Community Foundation**

This fund is to go towards the re-homing of vulnerable women and children.

##### **IDVA**

This fund is to go towards the supporting victims of domestic violence and abuse.

##### **Barnardos**

This fund is to go towards providing support to vulnerable women and children.

##### **Core Assets**

Impact Family Services' work with Core Assets to deliver Cafcass child contact interventions.

##### **Relate-SPIP**

This fund goes towards the delivery of Cafcass SPIP sessions in partnership with relate.

##### **Northumbrian Water**

The fund is to assist the clients with essential items.

##### **Commissioners Community Fund**

This was awarded to Impact Family Services' from the Police and Crime Commissioner's Community Fund.

##### **P&G via Community Foundation**

This fund is to assist women moving to safe accommodation and improving security measures in current properties.

##### **DV Worker**

This fund is from South Tyneside Council for a DV worker based within south Tyneside Local Authority Children's Services.

##### **Respect**

This fund is for the delivery of the MAC program.

##### **Big Lottery Awards for All**

This fund is to assist in the Safe Hand's Children's program.

##### **BIG Sunderland City Council**

Additional funding capacity for the BIG project.

**Impact Family Services**

**Notes to the Financial Statements - continued  
for the year ended 31 March 2021**

**15. MOVEMENT IN FUNDS - continued**

**MOJ Covid extraordinary funding**

Additional funding and support due to the covid pandemic.

**Sunderland Local Authority Together for Children**

This fund is an additional to the MOJ Covid extraordinary funding.

**16. RELATED PARTY DISCLOSURES**

There were no related party transactions for the year ended 31 March 2021.

## Impact Family Services

### Detailed Statement of Financial Activities for the year ended 31 March 2021

|  | 2021<br>£     | 2020<br>£     |
|--|---------------|---------------|
| <b>INCOME AND ENDOWMENTS</b>                       |               |               |
| <b>Donations, legacies and grants</b>              |               |               |
| Donations  | 4,028         | 6,695         |
| Grants   | -             | 4,000         |
| CAFCASS  | 20,536        | 47,045        |
| South Tyneside Council                             | 137,007       | 141,328       |
| Northumbria Police and Crime Commissioner's Office | -             | 50,472        |
| Big Lottery BIG Project                            | -             | 113,954       |
| Big Lottery Reaching Communities                   | 111,215       | 40,282        |
| Barnardos  | -             | 769           |
| BIG Project Sunderland City Council                | -             | 42,500        |
| PCC Community Response                             | 4,849         | -             |
| Respect  | 32,268        | -             |
| Together for Children                              | 85,000        | -             |
|  | <hr/> 394,903 | <hr/> 447,045 |
| <b>Investment income</b>                           |               |               |
| Deposit account interest                           | 28            | 55            |
| <b>Charitable activities</b>                       |               |               |
| Grants   | 112,129       | -             |
| CAFCASS  | 81,422        | 92,588        |
| Private Mediation                                  | 6,445         | 7,334         |
| Barnardos Recharge                                 | -             | 17,253        |
| Northumbria PCC                                    | 4,849         | -             |
|  | <hr/> 204,845 | <hr/> 117,175 |
| <b>Other income</b>                                |               |               |
| Other Income                                       | 2,290         | 12,861        |
| CAFCASS SPIP Covid                                 | 7,715         | -             |
| Coronavirus JRS                                    | 14,490        | -             |
| Community Foundation                               | 10,000        | -             |
| Covid 19 Business                                  | 40,000        | -             |
| MOJ Coronavirus Funding                            | 17,015        | -             |
|  | <hr/> 91,510  | <hr/> 12,861  |
| <b>Total incoming resources</b>                    | <hr/> 691,286 | <hr/> 577,136 |
| <b>EXPENDITURE</b>                                 |               |               |
| <b>Charitable activities</b>                       |               |               |
| Wages  | 259,660       | 322,014       |
| Social security                                    | 14,089        | 16,770        |
| Pensions   | 5,963         | 8,913         |
| Carried forward                                    | 279,712       | 347,697       |

This page does not form part of the statutory financial statements

## Impact Family Services

### Detailed Statement of Financial Activities for the year ended 31 March 2021

|                                 | 2021<br>£           | 2020<br>£            |
|---------------------------------|---------------------|----------------------|
| <b>Charitable activities</b>    |                     |                      |
| Brought forward                 | 279,712             | 347,697              |
| Rent and Rates                  | 25,825              | 29,476               |
| Insurance                       | 4,565               | 4,726                |
| Light and heat                  | 2,928               | 6,137                |
| Telephone                       | 4,861               | 6,623                |
| Postage and stationery          | 1,892               | 4,201                |
| Advertising                     | 900                 | 2,090                |
| Sundries                        | 517                 | 93                   |
| Travelling Expenses             | 296                 | 9,643                |
| Training Costs                  | 1,691               | 2,188                |
| IT Costs                        | 23,823              | 28,608               |
| Maintenance Costs               | 10,700              | 8,693                |
| Refreshments                    | -                   | 983                  |
| Professional Fees               | 10,810              | 12,504               |
| Subscriptions                   | 318                 | 310                  |
| Fundraising Costs               | 1,670               | 4,510                |
| Consultancy Fees                | -                   | 1,290                |
| Redundancy costs                | -                   | 1,661                |
| Direct Project Fees             | 21,331              | 37,389               |
| Sub contractors                 | 16,380              | 16,380               |
| Depreciation                    | 2,636               | 1,932                |
| Bank Charges and Interest       | 781                 | 1,090                |
| Grants Payable                  | 5,569               | 7,025                |
|                                 | <hr/> 417,205       | <hr/> 535,249        |
| <b>Support costs</b>            |                     |                      |
| <b>Governance costs</b>         |                     |                      |
| Wages                           | 78,593              | 76,875               |
| Social security                 | 7,105               | 6,202                |
| Pensions                        | 2,252               | -                    |
| Auditors' remuneration          | -                   | 7,334                |
| Rates and water                 | 261                 | 150                  |
| Insurance                       | 46                  | 48                   |
| Light and heat                  | 30                  | 62                   |
| Telephone                       | 49                  | 33                   |
| Postage and stationery          | 19                  | 36                   |
| Sundries                        | 34                  | 29                   |
| Accountancy and legal fees      | 8,655               | -                    |
| Maintenance costs               | 79                  | 83                   |
| IT Costs                        | 241                 | 170                  |
| Refreshments                    | 3                   | 8                    |
|                                 | <hr/> 97,367        | <hr/> 91,030         |
| Total resources expended        | <hr/> 514,572       | <hr/> 626,279        |
| <b>Net income/(expenditure)</b> | <hr/> <hr/> 176,714 | <hr/> <hr/> (49,143) |

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