

Company registration number: 03555482

Charity registration number: 1070896

Charity registration number: SC052556

# PAPYRUS Prevention of Young Suicide

(A company limited by guarantee)

Annual Report and Financial Statements

for the Year Ended 31 March 2025



KM  
Chartered Accountants  
1st Floor, Block C  
The Wharf  
Manchester Road  
Burnley  
Lancashire  
BB11 1JG

# **PAPYRUS Prevention of Young Suicide**

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# **PAPYRUS Prevention of Young Suicide**

## **Reference and Administrative Details**

<b>Trustees</b>	Mr A Airey
	Mr H J H Biggs-Davison
	Mrs A G Bowen
	Ms H Denny
	Ms S J Fitchett
	Mr L H Poultney
	Dr A C Rebar
	Mrs K J Smith
	Mrs P Torrance
<b>Secretary</b>	Mr G Flynn
<b>Senior Management / Leadership Team</b>	Mr G Flynn, CEO
	Miss L Kerrigan, Head of People and Culture
<b>Charity Registration Number</b>	1070896
<b>Scotland Charity Registration Number</b>	SC052556
<b>Company Registration Number</b>	03555482
<b>Registered Office</b>	2 Bankside Crosfield Street Warrington WA1 1UP
<b>Auditor</b>	KM Chartered Accountants 1st Floor, Block C The Wharf Manchester Road Burnley Lancashire BB11 1JG

# **PAPYRUS Prevention of Young Suicide**

## **Reference and Administrative Details**

### **Bankers**

CAF Bank  
25 Kings Hill Avenue  
Kings Hill  
West Malling  
Kent  
ME19 4JQ

HSBC  
107 Blackburn Road  
Accrington  
Lancashire  
BB5 1JP

Nationwide Building Society  
22 Sankey Street  
Warrington  
Cheshire  
WA1 1TD

Virgin Money  
1st Floor  
40 St. Vincent Place  
Glasgow  
G1 2HL

# **PAPYRUS Prevention of Young Suicide**

## **Trustees Report**

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements and auditors' report of the charitable company for the year ended 31 March 2025.

### **Trustees**

Mr A Airey

Mr H J H Biggs-Davison

Mrs A G Bowen

Ms H Denny

Ms S J Fitchett

Mr L H Poultney (appointed 13/06/2024)

Dr A C Rebar

Mrs K J Smith (appointed 13/06/2024)

Mrs P Torrance

### **OBJECTIVES AND ACTIVITIES**

#### **Objects**

The objects of the charity as set out in the Articles of Association are:

To advance the education of the public into the causes and effects of suicide, especially, but not exclusively, concerning young people.

To contribute to the prevention of suicide by young people, and where possible, to offer assistance to them, their families and/or their carers.

#### **Aims and activities**

Campaigning for effective and accessible services for young people.

To promote public awareness of the importance of emotional well-being and positive mental health.

Co-operating with professional and voluntary bodies working in the suicide prevention field.

Encouraging the promotion of emotional well-being and positive mental health at all levels of education.

Promoting awareness of the risk of mental or emotional distress during adolescence and throughout life, and helping to remove the stigma of such occurrences.

Encouraging and disseminating examples of good practice in suicide prevention.

### **ACHIEVEMENTS AND PERFORMANCE**

PAPYRUS had a good year in 2024-25. Our planned growth to reach the parts of the UK that hitherto we had often been unable to, our long-standing aim to have a 24/7 helpline and our desire to grow our volunteering offer were our three key goals for this and the previous year. The first and second of these three were achieved. The last one, volunteering, remains a challenge and we mean to continue to hold this out as a goal for the coming years.

# **PAPYRUS Prevention of Young Suicide**

## **Trustees Report**

### **Strategic Direction**

Our overall strategy was set out under three headings at a time when the suicide prevention 'sector' becomes ever busier and competition creeps in for ever-decreasing pots of funding and depleting budgets:

o **Be sustainable**

o **Be innovative**

o **Be a leader**

We also set a high bar in defining our preferred culture:

o **Belong and Connect**

o **Make mindful decisions**

o **Strive for Excellence**

During this year, PAPYRUS had 124 colleagues on payroll and engaged with hundreds of volunteers who work collaboratively across the UK to reduce the number of young people who take their own lives. We continued to achieve this by shattering the stigma surrounding suicide and equipping young people and their communities with the skills to recognise and respond to emotional distress.

### **Volunteering**

During the year, we appointed a new Volunteering Manager to support our volunteer coordinators across the UK. Together, the team wants to engage with more volunteers to aid our life-savings work. We are indebted to those who gave their time, skills, ideas, support and lived experience during the year 2024-25. We are looking forward to growing our offer and engaging more people who can help young people relate better to PAPYRUS in their own communities and help us to learn how to develop and shape our suicide prevention efforts to meet their needs.

### **HOPELINE247**

- Total interactions – 40,653 - 101% increase from 23-24
- Calls – 16,403 – 39% increase from 23-24
- Chats – 2,668 – 780% increase from 23-24
- Emails – 2,896
- SMS – 10,270
- Safety plans – 1,527 – 24% increase from 23-24

**HOPELINK** safety plans were viewed a total of 10,570 times during this period. It is powerful to know we are not just creating these plans alongside our young people, but they are using them independently to keep themselves safe from suicide.

**Language Line** - we had 300 Language Line calls during this period – the most requested language by far was Arabic (66 calls).

**ORCHA** – we saw an increased use of our app library during this period as our contacts explore different support options to manage their wellbeing. Over the year there were 9,847 visits to our app library website. 1,385 apps were downloaded from the library to help support our contacts with a range of different factors including anxiety, depression, self-harm, neurodiversity, and sleep.

# PAPYRUS Prevention of Young Suicide

## Trustees Report

**The Student Room** - In September 2024 we were asked by The Student Room to provide 8 weeks of support on their online discussion forum as students navigated receiving results for their exams. Our suicide prevention advisers visited the forum each day to provide support to anyone disclosing thoughts of suicide. After the success of the eight-week project we now have a full-time presence on the forum offering support every day to students struggling with thoughts of suicide.

Our night team on HOPELINE247 grew which led to the introduction of webchat during the night service meaning we were able to support beneficiaries across all platforms 24/7 and a contributing factor to the increase in webchat stats.

We launched our partnership with Sheffield CAMHS in August 2024 enabling us to reach more young people with out of hours support.

Feedback from April 24 – March 25:

- "I phoned you feeling suicidal and now I am celebrating life, thank you."
- "I love this service it has given me a safe space to turn to tonight. I now have hope."  
"The kindness you have shown me today has made me feel better than I have in a long time. You've kept me safe with your kindness and I can't thank you enough for that. Thank you for your time and for understanding, this has been the best conversation I've had with a service - ever."
- "Thank you for calling me back tonight and talking me through what I need to do. It is still scary having that conversation with her, but you have helped me see a different view to how I need to approach this and that has already made me feel more comfortable. Thank you for being so kind and helping me tonight." (Concerned Other).
- "If you hadn't picked up my call, I wouldn't be here anymore."
- "You are the first person to actually listen to me in years."  
"You guys have been so helpful in the past and I knew that you'd be there to help again. I have advised others at my daughter's school to please contact PAPYRUS. You have always been practical and supportive and calming for me. Thank you" (Concerned Other).
- "If I hadn't called and spoken to you, I'd be dead."
- "You have saved my life."
- "I don't have to die for this feeling to go away."
- "It's been good to actually talk about this and say it out loud."
- "With your advice I feel so much lighter and ready for my son to help him tomorrow. I didn't realise how much I needed to hear those words until I spoke to you. Truly, thank you."
- "Thank you for talking to me and making me feel better. I've never reached out for help before. You've been lovely. I'm looking forward to tomorrow for the first time in such a long time."
- "I feel safer knowing I can call back and get the support I need."
- "After being on the phone to you for 30 minutes, I feel my thoughts of suicide are further away and there is hope. I can see now there are reasons big and small to live and fight for, one day tomorrow will be bigger and brighter and I'll feel less depressed!"
- "After this call I feel so much lighter, and things feel brighter."
- "There are people that come and go in your life, and you've made an impact on mine. You could be one of the reasons why I have a future and have a life ahead, thank you from the bottom of my heart."
- "PAPYRUS has kept me alive in the past, and you've done it again, Thank you."
- "Never in a million years did I think I'd pick up the phone and speak to you, but you've made all the difference, and I now see a future."

# **PAPYRUS Prevention of Young Suicide**

## **Trustees Report**

- “Back in March of this year, this charity was my last resort. I was at my very lowest, and without your help I genuinely do not know where I would be now. I felt so heard and the person guiding me on anonymous phone calls gave me the first glimmer of hope I’d had since beginning my long battle with depression.”
- “Thank you for offering such selfless support in the most difficult point in my life; words can’t articulate how much you have made a difference for the youth in the UK, and I hope you continue to do such incredible work.”

### **People and Culture**

We have continued to deliver against our progressive People and Culture Strategy focused on enabling and equipping all colleagues to be empowered to deliver their roles.

### **Organisational design and change management**

There have been significant changes in the funding landscape across the voluntary sector. These impacted directly on our charity this year. We undertook a change management process which resulted in changes to the focus and expectations of roles and the removal of some roles across the charity. We have worked to create a sustainable business model and an organisational structure and new ways of working which underpin and enable this.

### **Employee wellbeing and support**

We have an excellent employee wellbeing provision and support all colleagues in their roles through effective one to one meetings, debrief sessions and reflective practice along with Clinical Supervision and the Simply Health Scheme which provides access to an Employee Assistance Programme, counselling sessions, wellbeing guidance and financial support with medical costs. We have enhanced this with the introduction of wellbeing action plans designed to help employees to manage their mental health, physical health and wellbeing at work, and to set out how the charity and their manager can support them. We have also partnered with Money First Aid and have a certified Money First Aider in the charity who can assist colleagues in overcoming financial difficulties and help to create a supportive and understanding work environment.

### **Policies and working arrangements**

We want to be an Employer of Choice and to attract and retain employees who support us to successfully achieve our mission. We operate an effective hybrid working policy across the charity and offer flexible working opportunities. In April 2024 we enhanced our family friendly policies increasing our maternity and paternity pay and leave arrangements to support our employees. We have also introduced a Carers Policy and Menopause Policy in line with good employment practice.

### **Leadership and Management Development**

We have delivered a Leadership and Development Management Programme focused on equipping leaders and managers with the capability and confidence to manage their teams and business areas. We have introduced coaching into our people management practices as part of developing our workplace culture. We will continue to focus on the development of our leadership team to aid growth, innovation and overall organisational success.



# **PAPYRUS Prevention of Young Suicide**

## **Trustees Report**

### **Employee Engagement and Employee Voice**

We held two employee events focused on creating connection and belonging. These events were successful and provided all colleagues with the opportunity to engage with others and our future strategy. As part of these events, we consulted with all employees to identify our internal values which underpin who we are, how we work and how we behave. We have completed our annual Employee Engagement Survey and are taking steps to address any areas for improvement.

### **Performance Management**

We continued to embed a new Performance Development Review Process across the charity. All employees were provided with a toolkit to support them with this process. This process is key to providing clarity of expectations to all employees ensuring these are aligned directly with our strategy.

### **Learning and Development**

We have continued to invest in the ongoing development of our teams through tailored mandatory and job specific training. We are continuing to develop our manager and colleague toolkits providing resources including podcasts, reading materials, tools, and techniques to support individual and team development alongside more formal learning and development opportunities. We will continue to do this in the year ahead.

### **Safeguarding**

We recognise the inextricable link between suicide and safeguarding. As a charity dedicated to the prevention of suicide, suicide prevention will always be our primary focus. However, we recognise that those affected by suicide or those who have been thinking about ending their life may have suffered or be suffering from abuse. We are committed to ensuring we take the appropriate steps to safeguard all those who come into contact with us. We will work with young people to empower them to seek the necessary support, ensure their immediate safety, and we will share information with statutory services when we believe someone is suffering, or has suffered, significant harm. When sharing information, we will always seek to inform the person who is at the centre of the safeguarding concern.

We have continued to review and enhance our practices and tailored training packages for all staff and volunteers to enable this. We use the MyConcern software package to capture all safeguarding concerns across the charity and use the anonymised data from this system to review our practices and inform our services, products, and interventions.

### **Health and Safety and Facilities**

Working with our Health and Safety Competent Person (Risk Support Services Ltd) we have reviewed our Health and Safety policies and practices across all sites. In the last 3 months we have moved our Community Services team to home working, and we have ended the leases on a number of office spaces across the UK refocusing our resources on delivery. We have implemented new policies, health and safety arrangements and risk assessments to ensure that safe working practices are in place for these new working arrangements. We have implemented new risk assessment processes for all our activities ensuring that the safety of those we work with, and employ is paramount in our decision-making processes and delivery.

### **Includability Committed Employer and Equality Diversity and Inclusion**

We are an Includability Committed Employer. Committed Employer Status is a standard of workplace certification, designed for businesses to demonstrate real commitment to inclusion, sustainability, wellbeing and ethical leadership which is awarded following an external verification process.

# **PAPYRUS Prevention of Young Suicide**

## **Trustees Report**

In October 2024 we were nominated for four awards following our successful achievement of Includability Committed Employer status

We were nominated for:

- The Mental Health Award
- The ED and I (Equality, Diversity and Inclusion) Award
- The Leadership and Governance Award
- The Inclusive Committed Employer of the Year Award

We won the ED&I Award and the verification partner stated that we gave an excellent insight into our work across all six of the key areas, in particular advocacy at the leadership level and the inclusion of ED&I into day-to-day activities. ED&I is incorporated into our business strategy along with the values and culture ensuring it is at the heart of everything that the organisation delivers. We have an ED&I working group in place supporting the development and delivery of our ED&I action plan.

We continue to work hard together, learning and improving.

These nominations reflect the excellent work we already do and have done and our unwavering commitment to building a better, more inclusive future at PAPYRUS.

### **Preventing Young Suicide in Communities**

Across the UK, we achieved a great deal. What follows is a snapshot of our activities which come together to achieve our vision of few young suicides.

#### **Scotland**

- Education and Training Delivery: 22 SPARKs / 27 SPOTs / 27 SPEAKs reaching 1,011 people.
- Awareness-Raising / Presence: 107 events attended / 3 Office bases across the Area (Glasgow, Stirling, Aberdeen).
- Staffing (at its peak): 1 Administration Officer, 1 Volunteer Coordinator, 6 CDOs (2x Glasgow, 2x Stirling, 2x Aberdeen).
- Media/Influence: BBC Radio Scotland, Stirling Community radio, BBC Breakfast/ITV (Three dads), Alumni Interviews (University of the West of Scotland).
- Spotlight on Project: Edinburgh University training, developed training relationship. Delivering SPEAK sessions to 309 members of staff over 17 sessions. This has resulted in an ongoing training relationship with the university.
- Spotlight on Project: Stirling Project, received National Lottery Funding to train members of the public in areas of high deprivation. Raised awareness of Papyrus and Hopeline247 across key workers in these areas but found it challenging to recruit participants for training. Although not the success that we hoped I feel a good amount of learning has been developed around how we can best support these communities. For example, focusing primarily on key workers (council workers, pharmacists, midwives, health-visitors, etc.), with a smaller focus on community members.

#### **England South**

- Education and Training Delivery: 138 SPARKs (inc. Volunteer delivery) 72 SPOTs / 91 SPEAKs / 17 ASISTs reaching 6,769 people.
- Awareness-Raising / Presence: 151 events attended / 4 Office bases across the Area (Truro, Southampton, Swindon, London).
- Staffing (at its peak): 1 Area Manager, 1 Administration Officer, 1 Volunteer Coordinator, 7 CDOs (5 x London, 1 x Swindon, 1 x Truro).

# **PAPYRUS Prevention of Young Suicide**

## **Trustees Report**

- Media/Influence: BBC Radio Surrey, BBC Radio Devon, BBC News online, That's TV, Greatest Hits Radio, CHAOS Radio.  
Spotlight on Project: Swindon Borough Council commissioned delivery of 10 SPOTs and 6 SPEAKs August 2024 - February 2025; 332 participants trained, 100% of survey respondents felt more confident in discussion suicide prevention, 99.2% of respondents felt better informed about the topic. This project has led to the creation of a Forum for those who attended the training, which continues to meet (we jointly run this with Swindon Borough Council).
- Spotlight on Project: 2024-25 was the first year of our Mental Health Investment Fund project in Surrey. We were commissioned to work with 32 education settings across Surrey (Primaries, Secondaries and 16+) to deliver suicide prevention training (SPOT, SPEAK, ASIST), support development of a suicide-safer policy per setting, roll out Toolkit (Surrey Young Suicide Prevention Toolkit), and deliver parents/carers sessions (SPARKS).

### **England Central**

- Community Engagement: Delivered SP-OT training to elected councillors and SP-EAK sessions in Punjabi across the West Midlands and Leeds, expanding reach to underrepresented communities.  
Cultural Outreach: Participated as guest speaker at major events including the Sikh Women's Aid Conference, Bangladeshi Community gathering, and Jetsingh Trust dinner, strengthening partnerships with diverse groups.
- Media Presence: Featured on Punjabi Broadcasting Channel (PBC) and Raaj Radio health shows, promoting mental health awareness and SP-EAK resources in Punjabi, generating significant community response.
- Youth and Sports Initiatives: Collaborated with Albion FC Academy to deliver SP-ARK sessions for parents/coaches and SP-EAK training for staff.
- Pride Events: Represented at Birmingham Pride and Malvern Pride, marking first engagement in Malvern and fostering inclusivity.
- Academic and Professional Development: Contributed to Self-Harm Conference and delivered ASIST training at Birmingham and Warwick universities.
- Resource Accessibility: Produced bilingual leaflets for Sikh Women's Aid, ensuring culturally sensitive support materials.

### **Northern Ireland**

Across Northern Ireland, we have:

- Delivered 48 training sessions to schools, universities, and community groups, equipping 726 young people and adults across NI.
- Delivered 16 SPARKs / 25 SPOTs / 7 SPEAKs.
- Funded Project: Girl Guiding Ulster commissioned delivery of 7 SPOT and 1 SPEAK across Southeastern, Southern and Belfast Trust Areas.
- Engaged 106 young people directly by delivering 6 HOPEBOX sessions across the Southeastern Trust Area.
- Represented at the Regional Protect Life Implementation Group as well as 3 of the 5 Trust Area Groups. (Belfast, SE, W).
- Represented at Belfast Community of Interest and Locality Planning Groups across 3 of the 5 Trust Areas. (Belfast, SE, S) as well as 4 Local Suicide Prevention Task Groups across the SE Trust.
- Represented at Joint APG on Suicide Prevention and Mental Health and APG on Dual Diagnosis.

# **PAPYRUS Prevention of Young Suicide**

## **Trustees Report**

- Staffing at peak: 1 AM, 1 Admin, 3 CDO and 1 VC across 2 sites Belfast and Foyle.
- Hosted 44 information stands at community events including:
  - Balmoral Show
  - All Regional College Freshers Fayres
  - PIPS Wellbeing event
  - Baton of Hope event
  - Survivors of Suicide event for WSPD
- Attended seven conferences including:
  - o Safeguarding Board NI - Young People's Relationship with Technology: Risks & Gains at Queens University Belfast.
  - o Community Connections Conference - hosted by Business in the Community at Allstate NI.
  - o Domestic and Sexual Violence Conference- keynote speaker
- Fundraising Challenge Events
- o 4 HOPEWALK events:
  - ☐ One jointly hosted by Queens University Belfast and the University of Ulster.
  - ☐ One in Belfast Titanic Quay supported by Lagan Search and Rescue.
  - ☐ One in Foyle supported by the Mayor of Derry & Strabane District Council.
  - ☐ One hosted by Resurgam Trust in Lisburn - PAPYRUS was their Charity of the Year.

These is a selection of quotes given by HL247 contacts from Northern Ireland:

- “Thank you, your advice has been so useful. You have really supported us to understand what our 10-year-old daughter may be experiencing, in a very gentle way.”
- “Thank you so much. It has made me feel a lot better talking to somebody. I now understand that I need to talk to people.”
- “I’ve had bad experiences calling helplines before, but this webchat has actually been really helpful.”
- “I feel so much better about speaking to my son after this conversation; I feel empowered and can understand what I need to ask and now understand why.”
- “Thank you for listening to me. You don’t realise how much you listening to me has helped me tonight. No one else has wanted to listen to what I have been through, it has really helped me stay safe tonight.”

### **England North**

- Delivered 21 ASISTS / 97 SPARKS / 48 SPOTs /114 SPEAKs
- 4,425 participants trained in suicide prevention
- 42 Suicide prevention meetings attended across EN
- 6 Pride events attended
- Contracts in Doncaster, Rotherham, West Yorkshire, North Yorkshire, York,
- MAPSS Project with Liverpool John Moores University
- HOPEWALKS – This year we have seen four office HOPEWALKS in Leeds, Hull, Newcastle and Warrington. Attendance has increased at all walks, connections made, and relationships maintained. We also support a huge HOPEWALK in Preston where we have been working with the Mary O’Gara Foundation. There were more than 250 attendees at the walk.

# **PAPYRUS Prevention of Young Suicide**

## **Trustees Report**

- Unipol Student Wellbeing roadshow - We attended seven university sites across Leeds over approximately a four-week period as part of a Wellbeing Roadshow, organised by student housing organisation Unipol.
- Leeds Beckett University – City Campus & Headingley Campus
- University of Leeds
- Leeds Trinity University – Main Campus (Horsforth)
- University of Law
- Leeds Conservatoire
- Leeds Arts University
- Lots of students said how great it was that PAPYRUS existed and showed gratitude for the support that we offer, with many reflecting on their own experiences of suicide and how the service would have made a huge difference to them. Several students asked about fundraising – with one student thinking of hosting a live music event and many were interested in potential volunteering opportunities.
- Great Yorkshire Show - A four-day agricultural show, in partnership with Yorkshire Young Farmers provided an opportunity to speak with hundreds of attendees of all ages to promote the work of PAPYRUS.
- Attendance at events including the Coronation Street Staff and Family Wellbeing Day, Keswick Mountain Festival, Northumberland Show
- Support 3 Dads Walking in Newcastle, Leeds and Hull where they visited PAPYRUS offices.

### **Grants and Commissioned Income**

- Success rate for grant applications is 52% - well above the sector average.
- Number of commissioned contracts with local authorities to deliver training – 6 in England and 2 in Wales.
- Galvanising Communities grant from UK Government Suicide Prevention Fund to expand our presence in communities across England.
- 9 Restricted grants for training
- 10 Restricted grants for HOPELINE
- Received funding for adapted training to Veterans
- Received funding for specific training in rural communities

### **Individual Giving**

We saw a 14% increase in regular givers, reaching 732 monthly supporters in 2024/25. This growth strengthens our foundation of sustainable and predictable income.

### **Successful emergency appeal launched**

For the first time PAPYRUS Launched an Emergency Appeal at the end of January to respond to rising costs and demand for our services. By end of March 2025, we had received 2,758 donations, raising £123,654.

### **Big Give Christmas Challenge success**

During the Big Give Christmas Challenge 2024, we achieved our target in less than 12 hours. In total, we raised £89,568.

# **PAPYRUS Prevention of Young Suicide**

## **Trustees Report**

### **Legacies**

We launched a Free Will Offer partnering with Octopus Legacy and received seven legacies.

### **Challenge Events**

We improved our processes in order to launch the Move Towards Hope 247km Challenge in line with Emergency Appeal – 51 fundraisers and raised £23,816. Our most successful online fundraising campaign via Facebook ads, with very low spend.

Great North Run 2024, biggest event yet raising £49,434 with 54 runners.

### **Community**

A team JustGiving page was set up in memory of 16-year-old Max Turton, friends, family members, and fellow school pupils came together fundraising through various events and have raised £51,182.

HOPEWALK 2024 – raised in total £15,304 and we had the mayor of Warrington attend.

Nathan's Run is an annual event organised by Gail and Len Wilson in Crosby in loving memory of their son, Nathan. The event raised an incredible £6,753 in 2024.

### **Corporate Partnerships**

- Developed a new tiered partnership model (Gold, Silver, Bronze) and started working towards enhancing the corporate volunteering offer to better align with CSR priorities, increasing the appeal of PAPYRUS as a charity partner. This has contributed to a higher success rate in partnership applications and Charity of the Year selections.
- Secured 25 new partnerships/supporters across the year.
- Achieved significant income from major corporate donors and partnerships including:
  - £68k from Taylor Rose LLP
  - £35k from Emperor, with £25k ringfenced for the Big Give Christmas campaign
- Successfully obtained a major 12-month partnership with Macfarlanes, including an exceptional initial quarterly donation of £106k.
- Won the Food and Drink Federation Charity of the Year partnership and represented PAPYRUS at a high-profile awards dinner in March 2024, resulting in valuable networking and new business connections.
- Coordinated corporate engagement in PAPYRUS-led challenge events, with 35 participants taking part to support fundraising and awareness.
- Supported Wates Group in delivering PAPYRUS's first-ever National 3 Peaks Challenge event, which generated approximately £42k, strengthening both partnership relations and corporate fundraising innovation.

# **PAPYRUS Prevention of Young Suicide**

## **Trustees Report**

### **Social Media**

We retained and grew our presence on social media across various platforms. This remains a key point of information and communication for many of our stakeholders. It is always important to remember that some people will never contact a helpline or interface directly with a charity but will benefit greatly from its messages online. This makes social media a lifesaver for many.

### **Print and Broadcast Media**

We continue to monitor how young suicide is portrayed by the media and try to educate journalists to write and broadcast in a safe and sensitive way.

From April 2024 through to March 2025, PAPYRUS featured in 15,362 separate media stories. Around 88% of that coverage (13,516 stories) was online with a readership of 10.6 billion. Broadcast media accounted for 12% of our coverage (1,846 stories) with a combined radio and television audience of almost 1.5 billion.

Around 71% of the online coverage was attributed to local and regional outlets, with national coverage making up 15%, international coverage was 8% and trade/industry press accounting for 6%.

We had some fabulous media coverage and the highlights included:

- Katy Roberts from Cornwall cycling 3,500 miles around the coast of the UK in memory of the father she lost to suicide
- Bereaved mother Lisa Franklin walking 400 miles along the Southwest Coastal Path in memory of her teenage daughter Charlotte
- 3 Dads Walking completing their third national walk, from Scotland down the east coast of England to Norwich
- Seven year-old Bobby Joyce from Devon walking up Mount Snowdon with his mum to raise £420 in memory of his uncle
- Emma Webb taking on another challenge, pulling her life-sized model horse from South Wales to Birmingham
- The launch of our Emergency Appeal was shared by the Press Association on 30 January, featuring in more than 160 local, regional and national newspaper titles
- American pop star Sabrina Carpenter gave a percentage of her Short 'n Sweet Tour to PAPYRUS, attracting global publicity including Rolling Stone and Billboard magazines!

### **Trustees**

The PAPYRUS Board of Trustees met consistently throughout the year, receiving reports from the senior leadership team on progress against our strategy. From January to March 2025, given that finances were depleting, an oversight group of trustees and members of the senior leadership team met very regularly to monitor progress in the process of change which reduced our overheads and staff costs, bringing the charity into a stronger position going forward.

The Trustees are grateful to everybody who makes PAPYRUS the charity that it is; our staff, our volunteers and the myriad supporters across the country. With our funders, they help us to keep children and young adults suicide safer. Many of them offer their time, skills and financial support to PAPYRUS have themselves be touched by a young suicide in their lives.

As we move forward into 2025, we remain hopeful that PAPYRUS can, in many ways, be **here for life**.

# **PAPYRUS Prevention of Young Suicide**

## **Trustees Report**

### **Public benefit**

PAPYRUS Prevention of Young Suicide has complied with the duty in section 4 of the Charities Act 2006.

Through our charitable activities PAPYRUS aims to directly benefit young people who are feeling suicidal or give practical advice and support to the friends or families of such a young person. We also benefit young people who may not be in immediate need and those who work with, or otherwise come into contact with, young people.

Though we are not a bereavement support charity, we work closely with people who have been touched by young suicide, both those who have been bereaved and others who support a young person who is struggling with life or who may be at risk of suicide.

The Trustees consider that the work of the charity over successive years has significantly contributed to the prevention of suicide among young people and has given considerable support to those who have been personally affected by a suicide in their families or in their own communities.

Through our work on relevant committees, through government departments, with mental health workers, other charities, educational professionals and the media, we aim to reduce stigma, increase help-seeking behaviour, and improve access to mental health services for young people in the UK and thereby reduce the number of young people who take their own life.

### **FINANCIAL REVIEW**

#### **Financial position**

The Statement of Financial Activities shows total income of £5.31m (2024: £5.62m), which is a decrease of £0.31m. Whilst this does show a reduction in income, in the last financial year the charity did account for a one-off legacy of £0.75m.

The main way income is generated is through donations, legacies, grants and fundraising activities.

Expenditure of £6.90m includes staff costs of £4.90m (71%), compared with £5.45m in 2024 with staff costs of £3.79m (69%). The increase in costs is largely due to the expansion of the services PAPYRUS provide, including the recruitment of additional staff and the new offices spread across the UK.

Due to the expansion of the charity, this year the financial statements show a deficit of £1.59m (2024: surplus of £0.17m), an outcome the Trustees are aware of and have acted to ensure continued running of the charity moving forward.

#### **Reserves policy**

The trustees have agreed a policy on the analysis and use of reserves.

At the financial year end reserves are as follows:

Closedown reserve £940,000 - based on the greater of £0.15m or 25% of budgeted expenditure.

General reserve £28,598 - remainder and to include within budgeted spend in the current year.

Restricted fund balances at the year end amounted to £134,962.



# **PAPYRUS Prevention of Young Suicide**

## **Trustees Report**

### **Fundraising**

The charity is registered with the Fundraising Regulator and as such is required to report on how we comply with the standards established by the Regulator and advise as follows:

We do not engage professional fund raisers or have commercial participators.

There are no failures to comply with the Fundraising Regulator's standards.

The charity engages with supporters who wish to fundraise for us and follows up their activities.

There have been no complaints about our fundraising activities.

Papyrus by its very nature is sensitive to both the public and our supporters with full compliance with GDPR in the way we communicate with them.

### **STRUCTURE, GOVERNANCE AND MANAGEMENT**

#### **Governing document**

PAPYRUS Prevention of Young Suicide is a company limited by guarantee governed by its Memorandum and Articles of Association dated 29 April 1998 and amended by a number of Special Resolutions since that date, the most recent being 27 November 2020, to allow for current governance arrangements. It is registered as a charity with the Charity Commission.

#### **Appointment of Trustees**

As set out in the Articles of Association, the Chair of the Trustees is nominated by the Trustees. All Trustees serve for a period of three years, up to a maximum of nine years.

#### **Organisation**

The Board of Trustees/Directors, which can have up to 13 members, administers the charity. The Board meets bi-monthly. The Chief Executive directs and manages the day to day operations of the charity and has delegated authority.

#### **Risk Management**

The charity confirms that the major risks to which the charity is exposed, as identified by the Trustees, have been reviewed and that systems have been established to manage those risks. The Trustees have a risk management strategy which comprises:

Finance and strategic resources committee that meets regularly and monitors risk and report to the Board of Trustees as a standing item at each board meeting.

An annual review of the risks the charity may face.

The establishment of systems and procedures to mitigate those risks identified.

The implementation of procedures designed to minimise any potential impact on the Charity should those risks materialise.

Comprehensive insurance cover which includes employer's liability, professional indemnity and public liability as well as usual material insurance cover.

## **PAPYRUS Prevention of Young Suicide**

### **Trustees Report**

#### **Disclosure of information to auditor**

Each trustee has taken steps that they ought to have taken as a trustee in order to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information. The trustees confirm that there is no relevant information that they know of and of which they know the auditor is unaware.

The annual report was approved by the trustees of the charity on 15 December 2025 and signed on its behalf by:

.....  
Mr H J H Biggs-Davison  
Trustee

## **PAPYRUS Prevention of Young Suicide**

### **Statement of Trustees' Responsibilities**

The trustees (who are also the directors of PAPYRUS Prevention of Young Suicide for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including its income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards, comprising FRS 102 have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that can disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Approved by the trustees of the charity on 15 December 2025 and signed on its behalf by:

.....  
Mr H J H Biggs-Davison  
Trustee

## **PAPYRUS Prevention of Young Suicide**

### **Independent Auditor's Report to the Members of PAPYRUS Prevention of Young Suicide**

#### **Opinion**

We have audited the financial statements of PAPYRUS Prevention of Young Suicide (the 'charity') for the year ended 31 March 2025, which comprise the Statement of Financial Activities, Balance Sheet, Statement of Cash Flows, and Notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is United Kingdom Accounting Standards, comprising Charities SORP - FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and applicable law (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

#### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the original financial statements were authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

#### **Other information**

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

## **PAPYRUS Prevention of Young Suicide**

### **Independent Auditor's Report to the Members of PAPYRUS Prevention of Young Suicide**

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

#### **Opinion on other matter prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees Report has been prepared in accordance with applicable legal requirements.

#### **Matters on which we are required to report by exception**

In the light of our knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees Report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

#### **Responsibilities of trustees**

As explained more fully in the Statement of Trustees' Responsibilities (set out on page 17), the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

#### **Auditor responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

## **PAPYRUS Prevention of Young Suicide**

### **Independent Auditor's Report to the Members of PAPYRUS Prevention of Young Suicide**

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The specific procedures for this engagement and the extent to which these are capable of detecting irregularities, including fraud is detailed below.

Our approach to identifying and assessing the risks of material misstatement respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the charity through discussions with trustees and other management, and from our knowledge and experience of the charity sector;
- we focussed on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the charity, including the Charities Act 2011;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence; and
- we identified laws and regulations which were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the charity's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures on material balances for which robust, substantive analytical procedures have been undertaken to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions; and
- investigated the rationale behind significant or unusual transactions.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of noncompliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditor's report.

## **PAPYRUS Prevention of Young Suicide**

### **Independent Auditor's Report to the Members of PAPYRUS Prevention of Young Suicide**

#### **Use of our report**

This report is made solely to the charitable company's trustees, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its trustees as a body, for our audit work, for this report, or for the opinions we have formed.

.....  
Mark Heaton FCCA DchA (Senior Statutory Auditor)  
For and on behalf of KM, Statutory Auditor  
1st Floor, Block C  
The Wharf  
Manchester Road  
Burnley  
Lancashire  
BB11 1JG

15 December 2025

## PAPYRUS Prevention of Young Suicide

### Statement of Financial Activities for the Year Ended 31 March 2025 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted £	Restricted £	Total 2025 £	Unrestricted £	Restricted £	Total 2024 £
<b>Income from:</b>							
Donations and legacies	4	1,678,517	-	1,678,517	2,428,319	-	2,428,319
Charitable activities	5	1,170,603	923,961	2,094,564	1,283,516	-	1,283,516
Other trading activities	6	1,487,214	-	1,487,214	1,841,666	-	1,841,666
Investment income	7	48,550	-	48,550	64,189	-	64,189
Total income		<u>4,384,884</u>	<u>923,961</u>	<u>5,308,845</u>	<u>5,617,690</u>	<u>-</u>	<u>5,617,690</u>
<b>Expenditure on:</b>							
Raising funds	8	(471,123)	-	(471,123)	(473,371)	-	(473,371)
Policy, Education and Hopeline	9	<u>(5,630,800)</u>	<u>(793,499)</u>	<u>(6,424,299)</u>	<u>(4,974,289)</u>	<u>-</u>	<u>(4,974,289)</u>
Total expenditure		<u>(6,101,923)</u>	<u>(793,499)</u>	<u>(6,895,422)</u>	<u>(5,447,660)</u>	<u>-</u>	<u>(5,447,660)</u>
Net (expenditure)/income		<u>(1,717,039)</u>	<u>130,462</u>	<u>(1,586,577)</u>	<u>170,030</u>	<u>-</u>	<u>170,030</u>
Net movement in funds		(1,717,039)	130,462	(1,586,577)	170,030	-	170,030
<b>Reconciliation of funds</b>							
Total funds brought forward		<u>2,685,637</u>	<u>4,500</u>	<u>2,690,137</u>	<u>2,515,608</u>	<u>4,500</u>	<u>2,520,108</u>
Total funds carried forward	20	<u><u>968,598</u></u>	<u><u>134,962</u></u>	<u><u>1,103,560</u></u>	<u><u>2,685,638</u></u>	<u><u>4,500</u></u>	<u><u>2,690,138</u></u>

All of the charity's activities derive from continuing operations during the above two periods.

The funds breakdown for 2024 is shown in note 20.

The notes on pages 25 to 33 form an integral part of these financial statements.



# PAPYRUS Prevention of Young Suicide

(Registration number: 03555482)  
Balance Sheet as at 31 March 2025

	Note	2025 £	2024 £
<b>Current assets</b>			
Stocks	15	36,154	42,750
Debtors	16	767,781	1,092,095
Cash at bank and in hand		<u>932,805</u>	<u>1,965,999</u>
		1,736,740	3,100,844
<b>Creditors: Amounts falling due within one year</b>	17	<u>(633,180)</u>	<u>(410,706)</u>
<b>Net assets</b>		<u>1,103,560</u>	<u>2,690,138</u>
<b>Funds of the charity:</b>			
<b>Restricted income funds</b>			
Restricted funds		134,962	4,500
<b>Unrestricted income funds</b>			
Unrestricted funds		<u>968,598</u>	<u>2,685,638</u>
<b>Total funds</b>	20	<u>1,103,560</u>	<u>2,690,138</u>

The financial statements on pages 22 to 33 were approved by the trustees, and authorised for issue on 15 December 2025 and signed on their behalf by:

.....  
Mr H J H Biggs-Davison  
Trustee

The notes on pages 25 to 33 form an integral part of these financial statements.

# PAPYRUS Prevention of Young Suicide

## Statement of Cash Flows for the Year Ended 31 March 2025

	Note	2025 £	2024 £
<b>Cash flows from operating activities</b>			
Net (expenditure)/income		(1,586,577)	170,030
<b>Adjustments to cash flows from non-cash items</b>			
Investment income	7	<u>(48,550)</u>	<u>(64,189)</u>
		(1,635,127)	105,841
<b>Working capital adjustments</b>			
Decrease/(increase) in stocks	15	6,596	(6,749)
Decrease/(increase) in debtors	16	324,314	(866,927)
Increase in creditors	17	<u>222,473</u>	<u>111,335</u>
Net cash flows from operating activities		(1,081,744)	(656,500)
<b>Cash flows from investing activities</b>			
Interest receivable	7	<u>48,550</u>	<u>64,189</u>
Net decrease in cash and cash equivalents		(1,033,194)	(592,311)
Cash and cash equivalents at 1 April		<u>1,965,999</u>	<u>2,558,310</u>
Cash and cash equivalents at 31 March		<u><u>932,805</u></u>	<u><u>1,965,999</u></u>

All of the cash flows are derived from continuing operations during the above two periods.

The notes on pages 25 to 33 form an integral part of these financial statements.

# **PAPYRUS Prevention of Young Suicide**

## **Notes to the Financial Statements for the Year Ended 31 March 2025**

### **1 Charity status**

The charity is limited by guarantee, incorporated in England and Wales, and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £10 towards the assets of the charity in the event of liquidation.

The address of its registered office is:

2 Bankside  
Crosfield Street  
Warrington  
WA1 1UP

These financial statements were authorised for issue by the trustees on 15 December 2025.

### **2 Accounting policies**

#### **Summary of significant accounting policies and key accounting estimates**

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

#### **Statement of compliance**

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)) (issued in October 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

#### **Basis of preparation**

PAPYRUS Prevention of Young Suicide meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

#### **Going concern**

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern nor any significant areas of uncertainty that affect the carrying value of assets held by the charity.

#### **Income**

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of the income receivable can be measured reliably.

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that these conditions will be fulfilled in the reporting period.

# **PAPYRUS Prevention of Young Suicide**

## **Notes to the Financial Statements for the Year Ended 31 March 2025**

Legacy gifts are recognised on a case by case basis following the grant of probate when the administrator or executor for the estate has communicated in writing both the amount and settlement date. In the event that the gift is in the form of an asset other than cash or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title to the asset having been transferred to the charity.

### **Expenditure**

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

These are costs incurred in attracting voluntary income, the management of investments and those incurred in trading activities that raise funds.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

### **Support costs**

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating staff costs by the time spent and other costs by their usage.

### **Governance costs**

These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including audit, strategic management and trustees meetings and reimbursed expenses.

### **Stock**

Stock is valued at the lower of cost and estimated selling price less costs to complete and sell, after due regard for obsolete and slow moving stocks.

### **Fund structure**

Unrestricted income funds are general funds that are available for use at the trustees discretion in furtherance of the objectives of the charity.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

### **Pensions and other post retirement obligations**

The charity operates a defined contribution pension scheme which is a pension plan under which fixed contributions are paid into a pension fund and the charity has no legal or constructive obligation to pay further contributions even if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods.

Contributions to defined contribution plans are recognised in the Statement of Financial Activities when they are due. If contribution payments exceed the contribution due for service, the excess is recognised as a prepayment.

# PAPYRUS Prevention of Young Suicide

## Notes to the Financial Statements for the Year Ended 31 March 2025

### 3 Judgements and key sources of estimation uncertainty

#### Judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both periods.

#### Key sources of estimation uncertainty

The estimates and assumptions which have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities are as follows.

#### Deferred and accrued income

Deferred and accrued income is based on the assumption that the amounts received or to be received are recognised in the period in which the work was done. Any amounts estimated are based on past experiences and amounts received after the year end. These judgements are regularly reviewed to reflect the changing environment.

### 4 Income from donations and legacies

	Unrestricted		
	General	Total	Total
	£	2025	2024
	£	£	£
Legacies	110,309	110,309	793,632
Donations from individuals	1,264,072	1,264,072	1,367,640
Gift aid reclaimed	304,136	304,136	267,047
	<u>1,678,517</u>	<u>1,678,517</u>	<u>2,428,319</u>

### 5 Income from charitable activities

	Unrestricted		
	General	Restricted	Total
	£	£	2025
	£	£	£
Sale of merchandise	14,327	-	14,327
Suicide prevention training	321,304	-	321,304
Grants	834,972	923,961	1,758,933
	<u>1,170,603</u>	<u>923,961</u>	<u>2,094,564</u>
			<u>1,283,516</u>

# PAPYRUS Prevention of Young Suicide

## Notes to the Financial Statements for the Year Ended 31 March 2025

### 6 Income from other trading activities

	Unrestricted		
	General	Total	Total
	£	2025	2024
	£	£	£
Fundraising	<u>1,487,214</u>	<u>1,487,214</u>	<u>1,841,666</u>

### 7 Investment income

	Unrestricted		
	General	Total	Total
	£	2025	2024
	£	£	£
Interest receivable on bank deposits	<u>48,550</u>	<u>48,550</u>	<u>64,189</u>

### 8 Expenditure on raising funds

	Unrestricted		
	General	Total	Total
	£	2025	2024
	£	£	£
Costs of generating donations and legacies	177,182	177,182	156,235
Staff costs	<u>293,941</u>	<u>293,941</u>	<u>317,136</u>
	<u>471,123</u>	<u>471,123</u>	<u>473,371</u>

### 9 Expenditure on charitable activities

		Unrestricted			
	Note	General	Restricted	Total	Total
		£	£	2025	2024
		£	£	£	£
Governance and support costs	10	684,226	-	684,226	564,783
Policy, Education and Hopeline		<u>4,946,574</u>	<u>793,499</u>	<u>5,740,073</u>	<u>4,409,506</u>
		<u>5,630,800</u>	<u>793,499</u>	<u>6,424,299</u>	<u>4,974,289</u>

# PAPYRUS Prevention of Young Suicide

## Notes to the Financial Statements for the Year Ended 31 March 2025

### 10 Analysis of governance and support costs

#### Support costs

	Unrestricted		
	General	Total	Total
	£	2025	2024
		£	£
Wages and salaries	489,523	489,523	410,453
Social security costs	53,679	53,679	47,722
Pension costs	65,233	65,233	54,820
	<u>608,435</u>	<u>608,435</u>	<u>512,995</u>

#### Governance costs

	Unrestricted		
	General	Total	Total
	£	2025	2024
		£	£
Audit of the financial statements	6,600	6,600	6,000
Other fees paid to auditors	960	960	1,620
Legal fees	45,633	45,633	20,220
Bank charges	5,965	5,965	6,599
Other governance costs	16,633	16,633	17,349
	<u>75,791</u>	<u>75,791</u>	<u>51,788</u>

### 11 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year.

During the year, the trustees were reimbursed £2,906 (2024: £413) for the cost of travel to attend trustee meetings and £99 (2024: £43) for refreshments.

# PAPYRUS Prevention of Young Suicide

## Notes to the Financial Statements for the Year Ended 31 March 2025

### 12 Staff costs

The aggregate payroll costs were as follows:

	2025 £	2024 £
<b>Staff costs during the year were:</b>		
Wages and salaries	4,214,212	3,264,299
Social security costs	416,826	327,614
Pension costs	228,413	199,694
	<u>4,859,451</u>	<u>3,791,607</u>

The monthly average number of persons (including senior management team) employed by the charity during the year expressed as full time equivalents was as follows:

	2025 No	2024 No
Charitable activities	<u>124</u>	<u>103</u>

The number of employees whose emoluments fell within the following bands was:

	2025 No	2024 No
£60,001 - £70,000	3	3
£70,001 - £80,000	1	1
£80,001 - £90,000	1	-
£90,001 - £100,000	-	1
£100,001 - £110,000	<u>1</u>	<u>-</u>

The total employee benefits of the key management personnel of the charity were £493,324 (2024 - £441,434).

### 13 Auditors' remuneration

	2025 £	2024 £
Audit of the financial statements	<u>6,600</u>	<u>6,000</u>
<b>Other fees to auditors</b>		
Accountancy support	<u>960</u>	<u>1,620</u>

### 14 Taxation

The charity is a registered charity and is therefore exempt from taxation.



# PAPYRUS Prevention of Young Suicide

## Notes to the Financial Statements for the Year Ended 31 March 2025

### 15 Stock

	2025 £	2024 £
Merchandise	<u>36,154</u>	<u>42,750</u>

### 16 Debtors

	2025 £	2024 £
Trade debtors	172,700	187,428
Prepayments	170,264	144,571
Other debtors	<u>424,817</u>	<u>760,096</u>
	<u>767,781</u>	<u>1,092,095</u>

### 17 Creditors

	2025 £	2024 £
Trade creditors	123,674	110,764
Other taxation and social security	102,967	80,808
Other creditors	27,958	27,554
Accruals	<u>378,581</u>	<u>191,580</u>
	<u>633,180</u>	<u>410,706</u>

### 18 Obligations under leases and hire purchase contracts

The total value of future minimum lease payments was as follows:

	2025 £	2024 £
Within one year	155,105	155,105
In two to five years	<u>59,207</u>	<u>214,311</u>
	<u>214,312</u>	<u>369,416</u>

### 19 Pension and other schemes

#### Defined contribution pension scheme

The charity operates a defined contribution pension scheme. The pension cost charge for the year represents contributions payable by the charity to the scheme and amounted to £153,716 (2024 - £137,440).

Contributions totalling £27,958 (2024 - £25,354) were payable to the scheme at the end of the year and are included in creditors.

# PAPYRUS Prevention of Young Suicide

## Notes to the Financial Statements for the Year Ended 31 March 2025

### 20 Funds

	Balance at 1 April 2024 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 March 2025 £
<b>Unrestricted</b>					
General fund	1,645,637	4,384,884	(6,101,923)	100,000	28,598
Contingency	100,000	-	-	(100,000)	-
Close down reserve	940,000	-	-	-	940,000
	<u>2,685,637</u>	<u>4,384,884</u>	<u>(6,101,923)</u>	<u>-</u>	<u>968,598</u>
<b>Restricted funds</b>	<u>4,500</u>	<u>923,961</u>	<u>(793,499)</u>	<u>-</u>	<u>134,962</u>
<b>Total funds</b>	<u><u>2,690,137</u></u>	<u><u>5,308,845</u></u>	<u><u>(6,895,422)</u></u>	<u><u>-</u></u>	<u><u>1,103,560</u></u>

  

	Balance at 1 April 2023 £	Incoming resources £	Resources expended £	Balance at 31 March 2024 £
<b>Unrestricted</b>				
General fund	1,475,608	5,617,690	(5,447,660)	1,645,638
Contingency	100,000	-	-	100,000
Close down reserve	940,000	-	-	940,000
	<u>2,515,608</u>	<u>5,617,690</u>	<u>(5,447,660)</u>	<u>2,685,638</u>
<b>Restricted funds</b>	<u>4,500</u>	<u>-</u>	<u>-</u>	<u>4,500</u>
<b>Total funds</b>	<u><u>2,520,108</u></u>	<u><u>5,617,690</u></u>	<u><u>(5,447,660)</u></u>	<u><u>2,690,138</u></u>

# PAPYRUS Prevention of Young Suicide

## Notes to the Financial Statements for the Year Ended 31 March 2025

### 21 Analysis of net assets between funds

	Unrestricted			Total funds at 2025
	General £	Designated £	Restricted £	£
Current assets	661,778	940,000	134,962	1,736,740
Current liabilities	(633,180)	-	-	(633,180)
Total net assets	<u>28,598</u>	<u>940,000</u>	<u>134,962</u>	<u>1,103,560</u>

	Unrestricted			Total funds at 2024
	General £	Designated £	Restricted £	£
Current assets	2,056,344	1,040,000	4,500	3,100,844
Current liabilities	(410,706)	-	-	(410,706)
Total net assets	<u>1,645,638</u>	<u>1,040,000</u>	<u>4,500</u>	<u>2,690,138</u>

### 22 Related party transactions

There were no related party transactions in the year.