

PAPYRUS PREVENTION OF YOUNG SUICIDE

England & Wales · Charity number 1070896

Details

Other names	PAPYRUS (PREVENTION OF SUICIDES), PAPYRUS
Status	Registered
Legal form	Charitable company
Company number	03555482
Registered	1998-08-06
Register	View on the Charity Commission register

Contact

Address	PAPYRUS Prevention Of Young Suicide 2 Bankside Crosfield Street Warrington WA1 1UP
Phone	01925572444
Email	admin@papyrus-uk.org
Website	www.papyrus-uk.org

Activities

Objects: TO ADVANCE THE EDUCATION OF THE PUBLIC INTO THE CAUSES AND EFFECT OF SUICIDE, ESPECIALLY BUT NOT EXCLUSIVELY CONCERNING YOUNG PEOPLE TO CONTRIBUTE TO THE PREVENTION OF SUICIDE BY YOUNG PEOPLE, AND WHERE POSSIBLE, TO OFFER ASSISTANCE TO THEM, THEIR FAMILIES AND/OR THEIR CARERS

Activities: The PAPYRUS helpline, HOPELINE247 (0800 068 41 41), provides information and practical advice to any young person who is feeling suicidal and to anyone who is worried that a young person they know may be suicidal. PAPYRUS also produces suicide prevention information and resources. PAPYRUS offers a number of community-based and online education programme focusing on young suicide prevention.

Classification

- **How:** Provides Advocacy/advice/information, Sponsors Or Undertakes Research
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives
- **Who:** Children/young People, Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- Northern Ireland
- Scotland
- Throughout England And Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£5,308,845	£6,895,422	£1,103,560	124
2024-03-31	£5,617,690	£5,447,661	£2,690,137	103
2023-03-31	£4,500,926	£4,606,703	£2,520,108	88
2022-03-31	£4,370,816	£3,762,474	£2,625,885	78
2021-03-31	£2,831,298	£2,732,818	£2,017,544	62

Trustees

Name	Role	Appointed
HARRY JOHN HESKETH BIGGS-DAVISON	Chair	2017-07-08
Alexandra Gemma Bowen		2021-02-08
Amy Hart		2026-03-30
Andrew Airey		2022-01-08
Helen McKenzie-Smith		2026-03-30
Jacob Wood		2026-03-30
Karen Jane Smith		2024-06-13
Ludo Henry Poultney		2024-06-13
Nathan Sherratt		2026-03-30
Phoebe Olivia Torrance		2021-11-06

Accounts

Company registration number: 03555482

Charity registration number: 1070896

Charity registration number: SC052556

PAPYRUS Prevention of Young Suicide

(A company limited by guarantee)

Annual Report and Financial Statements

for the Year Ended 31 March 2025



KM
Chartered Accountants
1st Floor, Block C
The Wharf
Manchester Road
Burnley
Lancashire
BB11 1JG

PAPYRUS Prevention of Young Suicide

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PAPYRUS Prevention of Young Suicide

Reference and Administrative Details

Trustees	Mr A Airey
	Mr H J H Biggs-Davison
	Mrs A G Bowen
	Ms H Denny
	Ms S J Fitchett
	Mr L H Poultney
	Dr A C Rebar
	Mrs K J Smith
	Mrs P Torrance
Secretary	Mr G Flynn
Senior Management / Leadership Team	Mr G Flynn, CEO
	Miss L Kerrigan, Head of People and Culture
Charity Registration Number	1070896
Scotland Charity Registration Number	SC052556
Company Registration Number	03555482
Registered Office	2 Bankside Crosfield Street Warrington WA1 1UP
Auditor	KM Chartered Accountants 1st Floor, Block C The Wharf Manchester Road Burnley Lancashire BB11 1JG

PAPYRUS Prevention of Young Suicide

Reference and Administrative Details

Bankers

CAF Bank
25 Kings Hill Avenue
Kings Hill
West Malling
Kent
ME19 4JQ

HSBC
107 Blackburn Road
Accrington
Lancashire
BB5 1JP

Nationwide Building Society
22 Sankey Street
Warrington
Cheshire
WA1 1TD

Virgin Money
1st Floor
40 St. Vincent Place
Glasgow
G1 2HL

PAPYRUS Prevention of Young Suicide

Trustees Report

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements and auditors' report of the charitable company for the year ended 31 March 2025.

Trustees

Mr A Airey

Mr H J H Biggs-Davison

Mrs A G Bowen

Ms H Denny

Ms S J Fitchett

Mr L H Poultney (appointed 13/06/2024)

Dr A C Rebar

Mrs K J Smith (appointed 13/06/2024)

Mrs P Torrance

OBJECTIVES AND ACTIVITIES

Objects

The objects of the charity as set out in the Articles of Association are:

To advance the education of the public into the causes and effects of suicide, especially, but not exclusively, concerning young people.

To contribute to the prevention of suicide by young people, and where possible, to offer assistance to them, their families and/or their carers.

Aims and activities

Campaigning for effective and accessible services for young people.

To promote public awareness of the importance of emotional well-being and positive mental health.

Co-operating with professional and voluntary bodies working in the suicide prevention field.

Encouraging the promotion of emotional well-being and positive mental health at all levels of education.

Promoting awareness of the risk of mental or emotional distress during adolescence and throughout life, and helping to remove the stigma of such occurrences.

Encouraging and disseminating examples of good practice in suicide prevention.

ACHIEVEMENTS AND PERFORMANCE

PAPYRUS had a good year in 2024-25. Our planned growth to reach the parts of the UK that hitherto we had often been unable to, our long-standing aim to have a 24/7 helpline and our desire to grow our volunteering offer were our three key goals for this and the previous year. The first and second of these three were achieved. The last one, volunteering, remains a challenge and we mean to continue to hold this out as a goal for the coming years.

PAPYRUS Prevention of Young Suicide

Trustees Report

Strategic Direction

Our overall strategy was set out under three headings at a time when the suicide prevention 'sector' becomes ever busier and competition creeps in for ever-decreasing pots of funding and depleting budgets:

o **Be sustainable**

o **Be innovative**

o **Be a leader**

We also set a high bar in defining our preferred culture:

o **Belong and Connect**

o **Make mindful decisions**

o **Strive for Excellence**

During this year, PAPYRUS had 124 colleagues on payroll and engaged with hundreds of volunteers who work collaboratively across the UK to reduce the number of young people who take their own lives. We continued to achieve this by shattering the stigma surrounding suicide and equipping young people and their communities with the skills to recognise and respond to emotional distress.

Volunteering

During the year, we appointed a new Volunteering Manager to support our volunteer coordinators across the UK. Together, the team wants to engage with more volunteers to aid our life-savings work. We are indebted to those who gave their time, skills, ideas, support and lived experience during the year 2024-25. We are looking forward to growing our offer and engaging more people who can help young people relate better to PAPYRUS in their own communities and help us to learn how to develop and shape our suicide prevention efforts to meet their needs.

HOPELINE247

- Total interactions – 40,653 - 101% increase from 23-24
- Calls – 16,403 – 39% increase from 23-24
- Chats – 2,668 – 780% increase from 23-24
- Emails – 2,896
- SMS – 10,270
- Safety plans – 1,527 – 24% increase from 23-24

HOPELINK safety plans were viewed a total of 10,570 times during this period. It is powerful to know we are not just creating these plans alongside our young people, but they are using them independently to keep themselves safe from suicide.

Language Line - we had 300 Language Line calls during this period – the most requested language by far was Arabic (66 calls).

ORCHA – we saw an increased use of our app library during this period as our contacts explore different support options to manage their wellbeing. Over the year there were 9,847 visits to our app library website. 1,385 apps were downloaded from the library to help support our contacts with a range of different factors including anxiety, depression, self-harm, neurodiversity, and sleep.

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The Student Room - In September 2024 we were asked by The Student Room to provide 8 weeks of support on their online discussion forum as students navigated receiving results for their exams. Our suicide prevention advisers visited the forum each day to provide support to anyone disclosing thoughts of suicide. After the success of the eight-week project we now have a full-time presence on the forum offering support every day to students struggling with thoughts of suicide.

Our night team on HOPELINE247 grew which led to the introduction of webchat during the night service meaning we were able to support beneficiaries across all platforms 24/7 and a contributing factor to the increase in webchat stats.

We launched our partnership with Sheffield CAMHS in August 2024 enabling us to reach more young people with out of hours support.

Feedback from April 24 – March 25:

- "I phoned you feeling suicidal and now I am celebrating life, thank you."
- "I love this service it has given me a safe space to turn to tonight. I now have hope."
"The kindness you have shown me today has made me feel better than I have in a long time. You've kept me safe with your kindness and I can't thank you enough for that. Thank you for your time and for understanding, this has been the best conversation I've had with a service - ever."
- "Thank you for calling me back tonight and talking me through what I need to do. It is still scary having that conversation with her, but you have helped me see a different view to how I need to approach this and that has already made me feel more comfortable. Thank you for being so kind and helping me tonight." (Concerned Other).
- "If you hadn't picked up my call, I wouldn't be here anymore."
- "You are the first person to actually listen to me in years."
"You guys have been so helpful in the past and I knew that you'd be there to help again. I have advised others at my daughter's school to please contact PAPYRUS. You have always been practical and supportive and calming for me. Thank you" (Concerned Other).
- "If I hadn't called and spoken to you, I'd be dead."
- "You have saved my life."
- "I don't have to die for this feeling to go away."
- "It's been good to actually talk about this and say it out loud."
- "With your advice I feel so much lighter and ready for my son to help him tomorrow. I didn't realise how much I needed to hear those words until I spoke to you. Truly, thank you."
- "Thank you for talking to me and making me feel better. I've never reached out for help before. You've been lovely. I'm looking forward to tomorrow for the first time in such a long time."
- "I feel safer knowing I can call back and get the support I need."
- "After being on the phone to you for 30 minutes, I feel my thoughts of suicide are further away and there is hope. I can see now there are reasons big and small to live and fight for, one day tomorrow will be bigger and brighter and I'll feel less depressed!"
- "After this call I feel so much lighter, and things feel brighter."
- "There are people that come and go in your life, and you've made an impact on mine. You could be one of the reasons why I have a future and have a life ahead, thank you from the bottom of my heart."
- "PAPYRUS has kept me alive in the past, and you've done it again, Thank you."
- "Never in a million years did I think I'd pick up the phone and speak to you, but you've made all the difference, and I now see a future."

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- “Back in March of this year, this charity was my last resort. I was at my very lowest, and without your help I genuinely do not know where I would be now. I felt so heard and the person guiding me on anonymous phone calls gave me the first glimmer of hope I’d had since beginning my long battle with depression.”
- “Thank you for offering such selfless support in the most difficult point in my life; words can’t articulate how much you have made a difference for the youth in the UK, and I hope you continue to do such incredible work.”

People and Culture

We have continued to deliver against our progressive People and Culture Strategy focused on enabling and equipping all colleagues to be empowered to deliver their roles.

Organisational design and change management

There have been significant changes in the funding landscape across the voluntary sector. These impacted directly on our charity this year. We undertook a change management process which resulted in changes to the focus and expectations of roles and the removal of some roles across the charity. We have worked to create a sustainable business model and an organisational structure and new ways of working which underpin and enable this.

Employee wellbeing and support

We have an excellent employee wellbeing provision and support all colleagues in their roles through effective one to one meetings, debrief sessions and reflective practice along with Clinical Supervision and the Simply Health Scheme which provides access to an Employee Assistance Programme, counselling sessions, wellbeing guidance and financial support with medical costs. We have enhanced this with the introduction of wellbeing action plans designed to help employees to manage their mental health, physical health and wellbeing at work, and to set out how the charity and their manager can support them. We have also partnered with Money First Aid and have a certified Money First Aider in the charity who can assist colleagues in overcoming financial difficulties and help to create a supportive and understanding work environment.

Policies and working arrangements

We want to be an Employer of Choice and to attract and retain employees who support us to successfully achieve our mission. We operate an effective hybrid working policy across the charity and offer flexible working opportunities. In April 2024 we enhanced our family friendly policies increasing our maternity and paternity pay and leave arrangements to support our employees. We have also introduced a Carers Policy and Menopause Policy in line with good employment practice.

Leadership and Management Development

We have delivered a Leadership and Development Management Programme focused on equipping leaders and managers with the capability and confidence to manage their teams and business areas. We have introduced coaching into our people management practices as part of developing our workplace culture. We will continue to focus on the development of our leadership team to aid growth, innovation and overall organisational success.

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Employee Engagement and Employee Voice

We held two employee events focused on creating connection and belonging. These events were successful and provided all colleagues with the opportunity to engage with others and our future strategy. As part of these events, we consulted with all employees to identify our internal values which underpin who we are, how we work and how we behave. We have completed our annual Employee Engagement Survey and are taking steps to address any areas for improvement.

Performance Management

We continued to embed a new Performance Development Review Process across the charity. All employees were provided with a toolkit to support them with this process. This process is key to providing clarity of expectations to all employees ensuring these are aligned directly with our strategy.

Learning and Development

We have continued to invest in the ongoing development of our teams through tailored mandatory and job specific training. We are continuing to develop our manager and colleague toolkits providing resources including podcasts, reading materials, tools, and techniques to support individual and team development alongside more formal learning and development opportunities. We will continue to do this in the year ahead.

Safeguarding

We recognise the inextricable link between suicide and safeguarding. As a charity dedicated to the prevention of suicide, suicide prevention will always be our primary focus. However, we recognise that those affected by suicide or those who have been thinking about ending their life may have suffered or be suffering from abuse. We are committed to ensuring we take the appropriate steps to safeguard all those who come into contact with us. We will work with young people to empower them to seek the necessary support, ensure their immediate safety, and we will share information with statutory services when we believe someone is suffering, or has suffered, significant harm. When sharing information, we will always seek to inform the person who is at the centre of the safeguarding concern.

We have continued to review and enhance our practices and tailored training packages for all staff and volunteers to enable this. We use the MyConcern software package to capture all safeguarding concerns across the charity and use the anonymised data from this system to review our practices and inform our services, products, and interventions.

Health and Safety and Facilities

Working with our Health and Safety Competent Person (Risk Support Services Ltd) we have reviewed our Health and Safety policies and practices across all sites. In the last 3 months we have moved our Community Services team to home working, and we have ended the leases on a number of office spaces across the UK refocusing our resources on delivery. We have implemented new policies, health and safety arrangements and risk assessments to ensure that safe working practices are in place for these new working arrangements. We have implemented new risk assessment processes for all our activities ensuring that the safety of those we work with, and employ is paramount in our decision-making processes and delivery.

Includability Committed Employer and Equality Diversity and Inclusion

We are an Includability Committed Employer. Committed Employer Status is a standard of workplace certification, designed for businesses to demonstrate real commitment to inclusion, sustainability, wellbeing and ethical leadership which is awarded following an external verification process.

PAPYRUS Prevention of Young Suicide

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In October 2024 we were nominated for four awards following our successful achievement of Includability Committed Employer status

We were nominated for:

- The Mental Health Award
- The ED and I (Equality, Diversity and Inclusion) Award
- The Leadership and Governance Award
- The Inclusive Committed Employer of the Year Award

We won the ED&I Award and the verification partner stated that we gave an excellent insight into our work across all six of the key areas, in particular advocacy at the leadership level and the inclusion of ED&I into day-to-day activities. ED&I is incorporated into our business strategy along with the values and culture ensuring it is at the heart of everything that the organisation delivers. We have an ED&I working group in place supporting the development and delivery of our ED&I action plan.

We continue to work hard together, learning and improving.

These nominations reflect the excellent work we already do and have done and our unwavering commitment to building a better, more inclusive future at PAPYRUS.

Preventing Young Suicide in Communities

Across the UK, we achieved a great deal. What follows is a snapshot of our activities which come together to achieve our vision of few young suicides.

Scotland

- Education and Training Delivery: 22 SPARKs / 27 SPOTs / 27 SPEAKs reaching 1,011 people.
- Awareness-Raising / Presence: 107 events attended / 3 Office bases across the Area (Glasgow, Stirling, Aberdeen).
- Staffing (at its peak): 1 Administration Officer, 1 Volunteer Coordinator, 6 CDOs (2x Glasgow, 2x Stirling, 2x Aberdeen).
- Media/Influence: BBC Radio Scotland, Stirling Community radio, BBC Breakfast/ITV (Three dads), Alumni Interviews (University of the West of Scotland).
- Spotlight on Project: Edinburgh University training, developed training relationship. Delivering SPEAK sessions to 309 members of staff over 17 sessions. This has resulted in an ongoing training relationship with the university.
- Spotlight on Project: Stirling Project, received National Lottery Funding to train members of the public in areas of high deprivation. Raised awareness of Papyrus and Hopeline247 across key workers in these areas but found it challenging to recruit participants for training. Although not the success that we hoped I feel a good amount of learning has been developed around how we can best support these communities. For example, focusing primarily on key workers (council workers, pharmacists, midwives, health-visitors, etc.), with a smaller focus on community members.

England South

- Education and Training Delivery: 138 SPARKs (inc. Volunteer delivery) 72 SPOTs / 91 SPEAKs / 17 ASISTs reaching 6,769 people.
- Awareness-Raising / Presence: 151 events attended / 4 Office bases across the Area (Truro, Southampton, Swindon, London).
- Staffing (at its peak): 1 Area Manager, 1 Administration Officer, 1 Volunteer Coordinator, 7 CDOs (5 x London, 1 x Swindon, 1 x Truro).

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- Media/Influence: BBC Radio Surrey, BBC Radio Devon, BBC News online, That's TV, Greatest Hits Radio, CHAOS Radio.

Spotlight on Project: Swindon Borough Council commissioned delivery of 10 SPOTs and 6 SPEAKs August 2024 - February 2025; 332 participants trained, 100% of survey respondents felt more confident in discussion suicide prevention, 99.2% of respondents felt better informed about the topic. This project has led to the creation of a Forum for those who attended the training, which continues to meet (we jointly run this with Swindon Borough Council).

- Spotlight on Project: 2024-25 was the first year of our Mental Health Investment Fund project in Surrey. We were commissioned to work with 32 education settings across Surrey (Primaries, Secondaries and 16+) to deliver suicide prevention training (SPOT, SPEAK, ASIST), support development of a suicide-safer policy per setting, roll out Toolkit (Surrey Young Suicide Prevention Toolkit), and deliver parents/carers sessions (SPARKS).

England Central

- Community Engagement: Delivered SP-OT training to elected councillors and SP-EAK sessions in Punjabi across the West Midlands and Leeds, expanding reach to underrepresented communities.
- Cultural Outreach: Participated as guest speaker at major events including the Sikh Women's Aid Conference, Bangladeshi Community gathering, and Jetsingh Trust dinner, strengthening partnerships with diverse groups.
- Media Presence: Featured on Punjabi Broadcasting Channel (PBC) and Raaj Radio health shows, promoting mental health awareness and SP-EAK resources in Punjabi, generating significant community response.
- Youth and Sports Initiatives: Collaborated with Albion FC Academy to deliver SP-ARK sessions for parents/coaches and SP-EAK training for staff.
- Pride Events: Represented at Birmingham Pride and Malvern Pride, marking first engagement in Malvern and fostering inclusivity.
- Academic and Professional Development: Contributed to Self-Harm Conference and delivered ASIST training at Birmingham and Warwick universities.
- Resource Accessibility: Produced bilingual leaflets for Sikh Women's Aid, ensuring culturally sensitive support materials.

Northern Ireland

Across Northern Ireland, we have:

- Delivered 48 training sessions to schools, universities, and community groups, equipping 726 young people and adults across NI.
- Delivered 16 SPARKs / 25 SPOTs / 7 SPEAKs.
- Funded Project: Girl Guiding Ulster commissioned delivery of 7 SPOT and 1 SPEAK across Southeastern, Southern and Belfast Trust Areas.
- Engaged 106 young people directly by delivering 6 HOPEBOX sessions across the Southeastern Trust Area.
- Represented at the Regional Protect Life Implementation Group as well as 3 of the 5 Trust Area Groups. (Belfast, SE, W).
- Represented at Belfast Community of Interest and Locality Planning Groups across 3 of the 5 Trust Areas. (Belfast, SE, S) as well as 4 Local Suicide Prevention Task Groups across the SE Trust.
- Represented at Joint APG on Suicide Prevention and Mental Health and APG on Dual Diagnosis.

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- Staffing at peak: 1 AM, 1 Admin, 3 CDO and 1 VC across 2 sites Belfast and Foyle.
- Hosted 44 information stands at community events including:
 - Balmoral Show
 - All Regional College Freshers Fayres
 - PIPS Wellbeing event
 - Baton of Hope event
 - Survivors of Suicide event for WSPD
- Attended seven conferences including:
 - o Safeguarding Board NI - Young People's Relationship with Technology: Risks & Gains at Queens University Belfast.
 - o Community Connections Conference - hosted by Business in the Community at Allstate NI.
 - o Domestic and Sexual Violence Conference- keynote speaker
- Fundraising Challenge Events
- o 4 HOPEWALK events:
 - ☐ One jointly hosted by Queens University Belfast and the University of Ulster.
 - ☐ One in Belfast Titanic Quay supported by Lagan Search and Rescue.
 - ☐ One in Foyle supported by the Mayor of Derry & Strabane District Council.
 - ☐ One hosted by Resurgam Trust in Lisburn - PAPYRUS was their Charity of the Year.

These is a selection of quotes given by HL247 contacts from Northern Ireland:

- “Thank you, your advice has been so useful. You have really supported us to understand what our 10-year-old daughter may be experiencing, in a very gentle way.”
- “Thank you so much. It has made me feel a lot better talking to somebody. I now understand that I need to talk to people.”
- “I’ve had bad experiences calling helplines before, but this webchat has actually been really helpful.”
- “I feel so much better about speaking to my son after this conversation; I feel empowered and can understand what I need to ask and now understand why.”
- “Thank you for listening to me. You don’t realise how much you listening to me has helped me tonight. No one else has wanted to listen to what I have been through, it has really helped me stay safe tonight.”

England North

- Delivered 21 ASISTS / 97 SPARKS / 48 SPOTs /114 SPEAKs
- 4,425 participants trained in suicide prevention
- 42 Suicide prevention meetings attended across EN
- 6 Pride events attended
- Contracts in Doncaster, Rotherham, West Yorkshire, North Yorkshire, York,
- MAPSS Project with Liverpool John Moores University
- HOPEWALKS – This year we have seen four office HOPEWALKS in Leeds, Hull, Newcastle and Warrington. Attendance has increased at all walks, connections made, and relationships maintained. We also support a huge HOPEWALK in Preston where we have been working with the Mary O’Gara Foundation. There were more than 250 attendees at the walk.

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Trustees Report

- Unipol Student Wellbeing roadshow - We attended seven university sites across Leeds over approximately a four-week period as part of a Wellbeing Roadshow, organised by student housing organisation Unipol.
- Leeds Beckett University – City Campus & Headingley Campus
- University of Leeds
- Leeds Trinity University – Main Campus (Horsforth)
- University of Law
- Leeds Conservatoire
- Leeds Arts University
- Lots of students said how great it was that PAPYRUS existed and showed gratitude for the support that we offer, with many reflecting on their own experiences of suicide and how the service would have made a huge difference to them. Several students asked about fundraising – with one student thinking of hosting a live music event and many were interested in potential volunteering opportunities.
- Great Yorkshire Show - A four-day agricultural show, in partnership with Yorkshire Young Farmers provided an opportunity to speak with hundreds of attendees of all ages to promote the work of PAPYRUS.
- Attendance at events including the Coronation Street Staff and Family Wellbeing Day, Keswick Mountain Festival, Northumberland Show
- Support 3 Dads Walking in Newcastle, Leeds and Hull where they visited PAPYRUS offices.

Grants and Commissioned Income

- Success rate for grant applications is 52% - well above the sector average.
- Number of commissioned contracts with local authorities to deliver training – 6 in England and 2 in Wales.
- Galvanising Communities grant from UK Government Suicide Prevention Fund to expand our presence in communities across England.
- 9 Restricted grants for training
- 10 Restricted grants for HOPELINE
- Received funding for adapted training to Veterans
- Received funding for specific training in rural communities

Individual Giving

We saw a 14% increase in regular givers, reaching 732 monthly supporters in 2024/25. This growth strengthens our foundation of sustainable and predictable income.

Successful emergency appeal launched

For the first time PAPYRUS Launched an Emergency Appeal at the end of January to respond to rising costs and demand for our services. By end of March 2025, we had received 2,758 donations, raising £123,654.

Big Give Christmas Challenge success

During the Big Give Christmas Challenge 2024, we achieved our target in less than 12 hours. In total, we raised £89,568.

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Legacies

We launched a Free Will Offer partnering with Octopus Legacy and received seven legacies.

Challenge Events

We improved our processes in order to launch the Move Towards Hope 247km Challenge in line with Emergency Appeal – 51 fundraisers and raised £23,816. Our most successful online fundraising campaign via Facebook ads, with very low spend.

Great North Run 2024, biggest event yet raising £49,434 with 54 runners.

Community

A team JustGiving page was set up in memory of 16-year-old Max Turton, friends, family members, and fellow school pupils came together fundraising through various events and have raised £51,182.

HOPEWALK 2024 – raised in total £15,304 and we had the mayor of Warrington attend.

Nathan's Run is an annual event organised by Gail and Len Wilson in Crosby in loving memory of their son, Nathan. The event raised an incredible £6,753 in 2024.

Corporate Partnerships

- Developed a new tiered partnership model (Gold, Silver, Bronze) and started working towards enhancing the corporate volunteering offer to better align with CSR priorities, increasing the appeal of PAPYRUS as a charity partner. This has contributed to a higher success rate in partnership applications and Charity of the Year selections.
- Secured 25 new partnerships/supporters across the year.
- Achieved significant income from major corporate donors and partnerships including:
 - £68k from Taylor Rose LLP
 - £35k from Emperor, with £25k ringfenced for the Big Give Christmas campaign
- Successfully obtained a major 12-month partnership with Macfarlanes, including an exceptional initial quarterly donation of £106k.
- Won the Food and Drink Federation Charity of the Year partnership and represented PAPYRUS at a high-profile awards dinner in March 2024, resulting in valuable networking and new business connections.
- Coordinated corporate engagement in PAPYRUS-led challenge events, with 35 participants taking part to support fundraising and awareness.
- Supported Wates Group in delivering PAPYRUS's first-ever National 3 Peaks Challenge event, which generated approximately £42k, strengthening both partnership relations and corporate fundraising innovation.

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Social Media

We retained and grew our presence on social media across various platforms. This remains a key point of information and communication for many of our stakeholders. It is always important to remember that some people will never contact a helpline or interface directly with a charity but will benefit greatly from its messages online. This makes social media a lifesaver for many.

Print and Broadcast Media

We continue to monitor how young suicide is portrayed by the media and try to educate journalists to write and broadcast in a safe and sensitive way.

From April 2024 through to March 2025, PAPYRUS featured in 15,362 separate media stories. Around 88% of that coverage (13,516 stories) was online with a readership of 10.6 billion. Broadcast media accounted for 12% of our coverage (1,846 stories) with a combined radio and television audience of almost 1.5 billion.

Around 71% of the online coverage was attributed to local and regional outlets, with national coverage making up 15%, international coverage was 8% and trade/industry press accounting for 6%.

We had some fabulous media coverage and the highlights included:

- Katy Roberts from Cornwall cycling 3,500 miles around the coast of the UK in memory of the father she lost to suicide
- Bereaved mother Lisa Franklin walking 400 miles along the Southwest Coastal Path in memory of her teenage daughter Charlotte
- 3 Dads Walking completing their third national walk, from Scotland down the east coast of England to Norwich
- Seven year-old Bobby Joyce from Devon walking up Mount Snowdon with his mum to raise £420 in memory of his uncle
- Emma Webb taking on another challenge, pulling her life-sized model horse from South Wales to Birmingham
- The launch of our Emergency Appeal was shared by the Press Association on 30 January, featuring in more than 160 local, regional and national newspaper titles
- American pop star Sabrina Carpenter gave a percentage of her Short 'n Sweet Tour to PAPYRUS, attracting global publicity including Rolling Stone and Billboard magazines!

Trustees

The PAPYRUS Board of Trustees met consistently throughout the year, receiving reports from the senior leadership team on progress against our strategy. From January to March 2025, given that finances were depleting, an oversight group of trustees and members of the senior leadership team met very regularly to monitor progress in the process of change which reduced our overheads and staff costs, bringing the charity into a stronger position going forward.

The Trustees are grateful to everybody who makes PAPYRUS the charity that it is; our staff, our volunteers and the myriad supporters across the country. With our funders, they help us to keep children and young adults suicide safer. Many of them offer their time, skills and financial support to PAPYRUS have themselves be touched by a young suicide in their lives.

As we move forward into 2025, we remain hopeful that PAPYRUS can, in many ways, be **here for life**.

PAPYRUS Prevention of Young Suicide

Trustees Report

Public benefit

PAPYRUS Prevention of Young Suicide has complied with the duty in section 4 of the Charities Act 2006.

Through our charitable activities PAPYRUS aims to directly benefit young people who are feeling suicidal or give practical advice and support to the friends or families of such a young person. We also benefit young people who may not be in immediate need and those who work with, or otherwise come into contact with, young people.

Though we are not a bereavement support charity, we work closely with people who have been touched by young suicide, both those who have been bereaved and others who support a young person who is struggling with life or who may be at risk of suicide.

The Trustees consider that the work of the charity over successive years has significantly contributed to the prevention of suicide among young people and has given considerable support to those who have been personally affected by a suicide in their families or in their own communities.

Through our work on relevant committees, through government departments, with mental health workers, other charities, educational professionals and the media, we aim to reduce stigma, increase help-seeking behaviour, and improve access to mental health services for young people in the UK and thereby reduce the number of young people who take their own life.

FINANCIAL REVIEW

Financial position

The Statement of Financial Activities shows total income of £5.31m (2024: £5.62m), which is a decrease of £0.31m. Whilst this does show a reduction in income, in the last financial year the charity did account for a one-off legacy of £0.75m.

The main way income is generated is through donations, legacies, grants and fundraising activities.

Expenditure of £6.90m includes staff costs of £4.90m (71%), compared with £5.45m in 2024 with staff costs of £3.79m (69%). The increase in costs is largely due to the expansion of the services PAPYRUS provide, including the recruitment of additional staff and the new offices spread across the UK.

Due to the expansion of the charity, this year the financial statements show a deficit of £1.59m (2024: surplus of £0.17m), an outcome the Trustees are aware of and have acted to ensure continued running of the charity moving forward.

Reserves policy

The trustees have agreed a policy on the analysis and use of reserves.

At the financial year end reserves are as follows:

Closedown reserve £940,000 - based on the greater of £0.15m or 25% of budgeted expenditure.

General reserve £28,598 - remainder and to include within budgeted spend in the current year.

Restricted fund balances at the year end amounted to £134,962.

PAPYRUS Prevention of Young Suicide

Trustees Report

Fundraising

The charity is registered with the Fundraising Regulator and as such is required to report on how we comply with the standards established by the Regulator and advise as follows:

We do not engage professional fund raisers or have commercial participators.

There are no failures to comply with the Fundraising Regulator's standards.

The charity engages with supporters who wish to fundraise for us and follows up their activities.

There have been no complaints about our fundraising activities.

Papyrus by its very nature is sensitive to both the public and our supporters with full compliance with GDPR in the way we communicate with them.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

PAPYRUS Prevention of Young Suicide is a company limited by guarantee governed by its Memorandum and Articles of Association dated 29 April 1998 and amended by a number of Special Resolutions since that date, the most recent being 27 November 2020, to allow for current governance arrangements. It is registered as a charity with the Charity Commission.

Appointment of Trustees

As set out in the Articles of Association, the Chair of the Trustees is nominated by the Trustees. All Trustees serve for a period of three years, up to a maximum of nine years.

Organisation

The Board of Trustees/Directors, which can have up to 13 members, administers the charity. The Board meets bi-monthly. The Chief Executive directs and manages the day to day operations of the charity and has delegated authority.

Risk Management

The charity confirms that the major risks to which the charity is exposed, as identified by the Trustees, have been reviewed and that systems have been established to manage those risks. The Trustees have a risk management strategy which comprises:

Finance and strategic resources committee that meets regularly and monitors risk and report to the Board of Trustees as a standing item at each board meeting.

An annual review of the risks the charity may face.

The establishment of systems and procedures to mitigate those risks identified.

The implementation of procedures designed to minimise any potential impact on the Charity should those risks materialise.

Comprehensive insurance cover which includes employer's liability, professional indemnity and public liability as well as usual material insurance cover.

PAPYRUS Prevention of Young Suicide

Trustees Report

Disclosure of information to auditor

Each trustee has taken steps that they ought to have taken as a trustee in order to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information. The trustees confirm that there is no relevant information that they know of and of which they know the auditor is unaware.

The annual report was approved by the trustees of the charity on 15 December 2025 and signed on its behalf by:

.....
Mr H J H Biggs-Davison
Trustee

PAPYRUS Prevention of Young Suicide

Statement of Trustees' Responsibilities

The trustees (who are also the directors of PAPYRUS Prevention of Young Suicide for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including its income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards, comprising FRS 102 have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that can disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Approved by the trustees of the charity on 15 December 2025 and signed on its behalf by:

.....
Mr H J H Biggs-Davison
Trustee

PAPYRUS Prevention of Young Suicide

Independent Auditor's Report to the Members of PAPYRUS Prevention of Young Suicide

Opinion

We have audited the financial statements of PAPYRUS Prevention of Young Suicide (the 'charity') for the year ended 31 March 2025, which comprise the Statement of Financial Activities, Balance Sheet, Statement of Cash Flows, and Notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is United Kingdom Accounting Standards, comprising Charities SORP - FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and applicable law (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the original financial statements were authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

PAPYRUS Prevention of Young Suicide

Independent Auditor's Report to the Members of PAPYRUS Prevention of Young Suicide

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matter prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees Report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities (set out on page 17), the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

PAPYRUS Prevention of Young Suicide

Independent Auditor's Report to the Members of PAPYRUS Prevention of Young Suicide

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The specific procedures for this engagement and the extent to which these are capable of detecting irregularities, including fraud is detailed below.

Our approach to identifying and assessing the risks of material misstatement respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the charity through discussions with trustees and other management, and from our knowledge and experience of the charity sector;
- we focussed on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the charity, including the Charities Act 2011;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence; and
- we identified laws and regulations which were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the charity's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures on material balances for which robust, substantive analytical procedures have been undertaken to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions; and
- investigated the rationale behind significant or unusual transactions.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of noncompliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

PAPYRUS Prevention of Young Suicide

Independent Auditor's Report to the Members of PAPYRUS Prevention of Young Suicide

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its trustees as a body, for our audit work, for this report, or for the opinions we have formed.

.....
Mark Heaton FCCA DchA (Senior Statutory Auditor)
For and on behalf of KM, Statutory Auditor
1st Floor, Block C
The Wharf
Manchester Road
Burnley
Lancashire
BB11 1JG

15 December 2025

PAPYRUS Prevention of Young Suicide

Statement of Financial Activities for the Year Ended 31 March 2025 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted £	Restricted £	Total 2025 £	Unrestricted £	Restricted £	Total 2024 £
Income from:							
Donations and legacies	4	1,678,517	-	1,678,517	2,428,319	-	2,428,319
Charitable activities	5	1,170,603	923,961	2,094,564	1,283,516	-	1,283,516
Other trading activities	6	1,487,214	-	1,487,214	1,841,666	-	1,841,666
Investment income	7	48,550	-	48,550	64,189	-	64,189
Total income		<u>4,384,884</u>	<u>923,961</u>	<u>5,308,845</u>	<u>5,617,690</u>	<u>-</u>	<u>5,617,690</u>
Expenditure on:							
Raising funds	8	(471,123)	-	(471,123)	(473,371)	-	(473,371)
Policy, Education and Hopeline	9	<u>(5,630,800)</u>	<u>(793,499)</u>	<u>(6,424,299)</u>	<u>(4,974,289)</u>	<u>-</u>	<u>(4,974,289)</u>
Total expenditure		<u>(6,101,923)</u>	<u>(793,499)</u>	<u>(6,895,422)</u>	<u>(5,447,660)</u>	<u>-</u>	<u>(5,447,660)</u>
Net (expenditure)/income		<u>(1,717,039)</u>	<u>130,462</u>	<u>(1,586,577)</u>	<u>170,030</u>	<u>-</u>	<u>170,030</u>
Net movement in funds		(1,717,039)	130,462	(1,586,577)	170,030	-	170,030
Reconciliation of funds							
Total funds brought forward		<u>2,685,637</u>	<u>4,500</u>	<u>2,690,137</u>	<u>2,515,608</u>	<u>4,500</u>	<u>2,520,108</u>
Total funds carried forward	20	<u><u>968,598</u></u>	<u><u>134,962</u></u>	<u><u>1,103,560</u></u>	<u><u>2,685,638</u></u>	<u><u>4,500</u></u>	<u><u>2,690,138</u></u>

All of the charity's activities derive from continuing operations during the above two periods.

The funds breakdown for 2024 is shown in note 20.

The notes on pages 25 to 33 form an integral part of these financial statements.

PAPYRUS Prevention of Young Suicide

(Registration number: 03555482)
Balance Sheet as at 31 March 2025

	Note	2025 £	2024 £
Current assets			
Stocks	15	36,154	42,750
Debtors	16	767,781	1,092,095
Cash at bank and in hand		<u>932,805</u>	<u>1,965,999</u>
		1,736,740	3,100,844
Creditors: Amounts falling due within one year	17	<u>(633,180)</u>	<u>(410,706)</u>
Net assets		<u>1,103,560</u>	<u>2,690,138</u>
Funds of the charity:			
Restricted income funds			
Restricted funds		134,962	4,500
Unrestricted income funds			
Unrestricted funds		<u>968,598</u>	<u>2,685,638</u>
Total funds	20	<u>1,103,560</u>	<u>2,690,138</u>

The financial statements on pages 22 to 33 were approved by the trustees, and authorised for issue on 15 December 2025 and signed on their behalf by:

.....
Mr H J H Biggs-Davison
Trustee

The notes on pages 25 to 33 form an integral part of these financial statements.

PAPYRUS Prevention of Young Suicide

Statement of Cash Flows for the Year Ended 31 March 2025

	Note	2025 £	2024 £
Cash flows from operating activities			
Net (expenditure)/income		(1,586,577)	170,030
Adjustments to cash flows from non-cash items			
Investment income	7	<u>(48,550)</u>	<u>(64,189)</u>
		(1,635,127)	105,841
Working capital adjustments			
Decrease/(increase) in stocks	15	6,596	(6,749)
Decrease/(increase) in debtors	16	324,314	(866,927)
Increase in creditors	17	<u>222,473</u>	<u>111,335</u>
Net cash flows from operating activities		(1,081,744)	(656,500)
Cash flows from investing activities			
Interest receivable	7	<u>48,550</u>	<u>64,189</u>
Net decrease in cash and cash equivalents		(1,033,194)	(592,311)
Cash and cash equivalents at 1 April		<u>1,965,999</u>	<u>2,558,310</u>
Cash and cash equivalents at 31 March		<u><u>932,805</u></u>	<u><u>1,965,999</u></u>

All of the cash flows are derived from continuing operations during the above two periods.

The notes on pages 25 to 33 form an integral part of these financial statements.

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2025

1 Charity status

The charity is limited by guarantee, incorporated in England and Wales, and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £10 towards the assets of the charity in the event of liquidation.

The address of its registered office is:

2 Bankside
Crosfield Street
Warrington
WA1 1UP

These financial statements were authorised for issue by the trustees on 15 December 2025.

2 Accounting policies

Summary of significant accounting policies and key accounting estimates

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)) (issued in October 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Basis of preparation

PAPYRUS Prevention of Young Suicide meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Going concern

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern nor any significant areas of uncertainty that affect the carrying value of assets held by the charity.

Income

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of the income receivable can be measured reliably.

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that these conditions will be fulfilled in the reporting period.

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2025

Legacy gifts are recognised on a case by case basis following the grant of probate when the administrator or executor for the estate has communicated in writing both the amount and settlement date. In the event that the gift is in the form of an asset other than cash or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title to the asset having been transferred to the charity.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

These are costs incurred in attracting voluntary income, the management of investments and those incurred in trading activities that raise funds.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Support costs

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating staff costs by the time spent and other costs by their usage.

Governance costs

These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including audit, strategic management and trustees meetings and reimbursed expenses.

Stock

Stock is valued at the lower of cost and estimated selling price less costs to complete and sell, after due regard for obsolete and slow moving stocks.

Fund structure

Unrestricted income funds are general funds that are available for use at the trustees discretion in furtherance of the objectives of the charity.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pensions and other post retirement obligations

The charity operates a defined contribution pension scheme which is a pension plan under which fixed contributions are paid into a pension fund and the charity has no legal or constructive obligation to pay further contributions even if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods.

Contributions to defined contribution plans are recognised in the Statement of Financial Activities when they are due. If contribution payments exceed the contribution due for service, the excess is recognised as a prepayment.

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2025

3 Judgements and key sources of estimation uncertainty

Judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both periods.

Key sources of estimation uncertainty

The estimates and assumptions which have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities are as follows.

Deferred and accrued income

Deferred and accrued income is based on the assumption that the amounts received or to be received are recognised in the period in which the work was done. Any amounts estimated are based on past experiences and amounts received after the year end. These judgements are regularly reviewed to reflect the changing environment.

4 Income from donations and legacies

	Unrestricted		
	General	Total	Total
	£	2025	2024
	£	£	£
Legacies	110,309	110,309	793,632
Donations from individuals	1,264,072	1,264,072	1,367,640
Gift aid reclaimed	304,136	304,136	267,047
	<u>1,678,517</u>	<u>1,678,517</u>	<u>2,428,319</u>

5 Income from charitable activities

	Unrestricted		
	General	Restricted	Total
	£	£	2025
	£	£	£
Sale of merchandise	14,327	-	14,327
Suicide prevention training	321,304	-	321,304
Grants	834,972	923,961	1,758,933
	<u>1,170,603</u>	<u>923,961</u>	<u>2,094,564</u>
			<u>1,283,516</u>

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2025

6 Income from other trading activities

	Unrestricted		
	General	Total	Total
	£	2025	2024
	£	£	£
Fundraising	<u>1,487,214</u>	<u>1,487,214</u>	<u>1,841,666</u>

7 Investment income

	Unrestricted		
	General	Total	Total
	£	2025	2024
	£	£	£
Interest receivable on bank deposits	<u>48,550</u>	<u>48,550</u>	<u>64,189</u>

8 Expenditure on raising funds

	Unrestricted		
	General	Total	Total
	£	2025	2024
	£	£	£
Costs of generating donations and legacies	177,182	177,182	156,235
Staff costs	<u>293,941</u>	<u>293,941</u>	<u>317,136</u>
	<u>471,123</u>	<u>471,123</u>	<u>473,371</u>

9 Expenditure on charitable activities

		Unrestricted			
	Note	General	Restricted	Total	Total
		£	£	2025	2024
		£	£	£	£
Governance and support costs	10	684,226	-	684,226	564,783
Policy, Education and Hopeline		<u>4,946,574</u>	<u>793,499</u>	<u>5,740,073</u>	<u>4,409,506</u>
		<u>5,630,800</u>	<u>793,499</u>	<u>6,424,299</u>	<u>4,974,289</u>

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2025

10 Analysis of governance and support costs

Support costs

	Unrestricted		
	General	Total	Total
	£	2025	2024
		£	£
Wages and salaries	489,523	489,523	410,453
Social security costs	53,679	53,679	47,722
Pension costs	65,233	65,233	54,820
	<u>608,435</u>	<u>608,435</u>	<u>512,995</u>

Governance costs

	Unrestricted		
	General	Total	Total
	£	2025	2024
		£	£
Audit of the financial statements	6,600	6,600	6,000
Other fees paid to auditors	960	960	1,620
Legal fees	45,633	45,633	20,220
Bank charges	5,965	5,965	6,599
Other governance costs	16,633	16,633	17,349
	<u>75,791</u>	<u>75,791</u>	<u>51,788</u>

11 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year.

During the year, the trustees were reimbursed £2,906 (2024: £413) for the cost of travel to attend trustee meetings and £99 (2024: £43) for refreshments.

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2025

12 Staff costs

The aggregate payroll costs were as follows:

	2025 £	2024 £
Staff costs during the year were:		
Wages and salaries	4,214,212	3,264,299
Social security costs	416,826	327,614
Pension costs	228,413	199,694
	<u>4,859,451</u>	<u>3,791,607</u>

The monthly average number of persons (including senior management team) employed by the charity during the year expressed as full time equivalents was as follows:

	2025 No	2024 No
Charitable activities	<u>124</u>	<u>103</u>

The number of employees whose emoluments fell within the following bands was:

	2025 No	2024 No
£60,001 - £70,000	3	3
£70,001 - £80,000	1	1
£80,001 - £90,000	1	-
£90,001 - £100,000	-	1
£100,001 - £110,000	<u>1</u>	<u>-</u>

The total employee benefits of the key management personnel of the charity were £493,324 (2024 - £441,434).

13 Auditors' remuneration

	2025 £	2024 £
Audit of the financial statements	<u>6,600</u>	<u>6,000</u>
Other fees to auditors		
Accountancy support	<u>960</u>	<u>1,620</u>

14 Taxation

The charity is a registered charity and is therefore exempt from taxation.

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2025

15 Stock

	2025 £	2024 £
Merchandise	<u>36,154</u>	<u>42,750</u>

16 Debtors

	2025 £	2024 £
Trade debtors	172,700	187,428
Prepayments	170,264	144,571
Other debtors	<u>424,817</u>	<u>760,096</u>
	<u>767,781</u>	<u>1,092,095</u>

17 Creditors

	2025 £	2024 £
Trade creditors	123,674	110,764
Other taxation and social security	102,967	80,808
Other creditors	27,958	27,554
Accruals	<u>378,581</u>	<u>191,580</u>
	<u>633,180</u>	<u>410,706</u>

18 Obligations under leases and hire purchase contracts

The total value of future minimum lease payments was as follows:

	2025 £	2024 £
Within one year	155,105	155,105
In two to five years	<u>59,207</u>	<u>214,311</u>
	<u>214,312</u>	<u>369,416</u>

19 Pension and other schemes

Defined contribution pension scheme

The charity operates a defined contribution pension scheme. The pension cost charge for the year represents contributions payable by the charity to the scheme and amounted to £153,716 (2024 - £137,440).

Contributions totalling £27,958 (2024 - £25,354) were payable to the scheme at the end of the year and are included in creditors.

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2025

20 Funds

	Balance at 1 April 2024 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 March 2025 £
Unrestricted					
General fund	1,645,637	4,384,884	(6,101,923)	100,000	28,598
Contingency	100,000	-	-	(100,000)	-
Close down reserve	940,000	-	-	-	940,000
	<u>2,685,637</u>	<u>4,384,884</u>	<u>(6,101,923)</u>	<u>-</u>	<u>968,598</u>
Restricted funds	<u>4,500</u>	<u>923,961</u>	<u>(793,499)</u>	<u>-</u>	<u>134,962</u>
Total funds	<u><u>2,690,137</u></u>	<u><u>5,308,845</u></u>	<u><u>(6,895,422)</u></u>	<u><u>-</u></u>	<u><u>1,103,560</u></u>

	Balance at 1 April 2023 £	Incoming resources £	Resources expended £	Balance at 31 March 2024 £
Unrestricted				
General fund	1,475,608	5,617,690	(5,447,660)	1,645,638
Contingency	100,000	-	-	100,000
Close down reserve	940,000	-	-	940,000
	<u>2,515,608</u>	<u>5,617,690</u>	<u>(5,447,660)</u>	<u>2,685,638</u>
Restricted funds	<u>4,500</u>	<u>-</u>	<u>-</u>	<u>4,500</u>
Total funds	<u><u>2,520,108</u></u>	<u><u>5,617,690</u></u>	<u><u>(5,447,660)</u></u>	<u><u>2,690,138</u></u>

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2025

21 Analysis of net assets between funds

	Unrestricted			Total funds at 2025
	General £	Designated £	Restricted £	£
Current assets	661,778	940,000	134,962	1,736,740
Current liabilities	(633,180)	-	-	(633,180)
Total net assets	<u>28,598</u>	<u>940,000</u>	<u>134,962</u>	<u>1,103,560</u>

	Unrestricted			Total funds at 2024
	General £	Designated £	Restricted £	£
Current assets	2,056,344	1,040,000	4,500	3,100,844
Current liabilities	(410,706)	-	-	(410,706)
Total net assets	<u>1,645,638</u>	<u>1,040,000</u>	<u>4,500</u>	<u>2,690,138</u>

22 Related party transactions

There were no related party transactions in the year.

Accounts



PAPYRUS

PREVENTION OF YOUNG SUICIDE

**Annual Report and Financial Statements
for the Year Ended 31 March 2024**

KM
Chartered Accountants
1st Floor, Block C
The Wharf
Manchester Road
Burnley
Lancashire
BB11 1JG

PAPYRUS Prevention of Young Suicide

Company registration number: 03555482

Charity registration number: 1070896 / SC052556

Reference and Administrative Details

Trustees

Mr Harry J H Biggs-Davison (Chair)
Ms Helen Denny
Ms Sarah J Fitchett
Ms A Gemma Bowen
Ms Phoebe Torrance
Mr Andrew Airey
Dr Annessa C Rebar (Vice-Chair)
Mr Brian Pelan (resigned 24 June 2023)
Mr Henry Poultney (appointed 1 April 2024)
Mrs Karen Smith (appointed 1 April 2024)

Secretary

Mr Gerard Flynn, Chief Executive

Principal Office

PAPYRUS Prevention of Young Suicide
2 Bankside, Crosfield Street, Warrington, Cheshire, WA1 1UP

Company Registration Number 03555482

Charity Registration Number 1070896

Bankers

CAF Bank
25 Kings Hill Avenue, Kings Hill,
West Malling, Kent, ME19 4JQ

HSBC
107 Blackburn Road
Accrington, Lancashire, BB5 1JP

Redwood Bank
The Nexus Building, Broadway
Letchworth Garden City, SG6 3TA

Auditors

KM, Chartered Accountants
1st Floor, Block C, The Wharf, Manchester Road
Burnley, Lancashire, BB11 1JG

Statement of Trustees' Responsibilities

The trustees (who are also the directors of PAPYRUS Prevention of Young Suicide for the purposes of company law) are responsible for preparing the financial statements in accordance with the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and applicable law and regulations.

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.



Trustees' Report

OBJECTIVES AND ACTIVITIES

Objects

The objects of the charity as set out in the **Articles of Association** are:

-  To advance the education of the public into the causes and effects of suicide, especially, but not exclusively, concerning young people.
-  To contribute to the prevention of suicide by young people, and where possible, to offer assistance to them, their families and/or their caregivers.

Aims and activities

The charity's aims, including the changes or differences it seeks to make through its activities, are:

-  Promote an understanding of the unique contribution that parents, families, young people, friends, and carers can make to suicide prevention.
-  Provide assistance to vulnerable young people, parents, families, friends, carers, and those who work with them, being represented in policy making decisions at all levels and monitoring their implementation.
-  Initiate and promote suicide prevention training for all.
-  Initiate, commission and/or take part in new research into suicide prevention and to comment on appropriate current research.
-  Campaign for effective and accessible services for young people.
-  Promote public awareness of the importance of emotional well-being and positive mental health.
-  Co-operate with professional and voluntary bodies working in the suicide prevention field.
-  Encourage the promotion of emotional well-being and positive mental health in education.
-  Promote awareness of the risk of mental or emotional distress during adolescence and throughout life and help to remove the stigma of such occurrences.
-  Encourage and disseminate examples of good practice in suicide prevention.

PUBLIC BENEFIT

PAPYRUS Prevention of Young Suicide has complied with the duty in section 4 of the Charities Act 2006. Through its charitable activities, PAPYRUS aims to directly benefit young people who are feeling suicidal or give practical advice and support to the friends or families of such a young person. PAPYRUS also benefits young people who may not be in immediate need and those who work with, or otherwise come into contact with, young people.

Though not a bereavement support charity, PAPYRUS works closely with people who have been touched by young suicide, both those who have been bereaved and others who support a young person who is struggling with life or who may be at risk of suicide. The Trustees consider that the work of the charity over successive years has significantly contributed to the prevention of suicide among young people and has given considerable support to those who have been personally affected by a suicide in their families or in their own communities.

Through its work on relevant committees, through government departments, with mental health workers, other charities, educational professionals, and the media, PAPYRUS reduces stigma, increases help-seeking behaviour, and improves access to mental health services for young people in the UK. Through this, PAPYRUS helps to reduce the number of young people who take their own life.

FINANCIAL REVIEW

Financial position

The Statement of Financial Activities shows **total income** of £5.6m (2023: £4.5m)

Income is generated through donations, legacies, grants, and fundraising activities.

Expenditure of £5.4m (2023: £4.6m) includes staff costs of £3.7m (£3.1m: 2023)

The Trustees are pleased with the financial performance of the charity over the year.

Reserves policy

The trustees have agreed a policy on the analysis and use of reserves.

At the financial year end reserves are as follows:

Closedown reserve: £940,000

to allow for potential employment and lease commitments in the event of a closedown.

Contingency: £100,000

to allow for investment in new projects and areas of work.

General reserve: £1,645,637

remainder and to include within budgeted spend in the current year.

Restricted fund balances at the year-end amounted to £4,500.

Fundraising

The charity is registered with the Fundraising Regulator and as such is required to report on how we comply with the standards established by the Regulator and advise as follows:

-  The Head of Income Generation is a member of the [Chartered Institute of Fundraising](#), and is on our Senior Management Team which looks at all aspects of the charity's activities.
-  We do not engage third-party professional fund raisers or have commercial participators.
-  There are no failures to comply with the Fundraising Regulator's standards.
-  The charity engages with supporters wishing to fundraise for us and follows their activities.
-  There have been no complaints about our fundraising activities.
-  PAPYRUS, by its very nature, is sensitive to both the public and our supporters with full compliance with GDPR in the way we communicate with them.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

PAPYRUS Prevention of Young Suicide is a company limited by guarantee governed by its Memorandum and Articles of Association dated 29 April 1998 and amended by a number of Special Resolutions since that date, the most recent being 27 November 2020, to allow for current governance arrangements. It is registered as a charity with the Charity Commission.

Appointment of Trustees

As set out in the Articles of Association, the Chair of the Trustees is nominated by the Trustees. All Trustees serve for a period of three years, up to a maximum of nine years.

Organisation

The Board of Trustees/Directors, which can have up to 13 members, administers the charity. The Board meets quarterly. The Chief Executive (CEO) oversees the Charity and has delegated authority. The Chief Operating Officer (COO) directs and manages the day-to-day operations of the charity. The Head of People of Culture sits alongside the CEO and COO within the Senior Leadership Team (SLT).

Risk Management

The charity confirms that the major risks to which the charity is exposed, as identified by the Trustees, have been reviewed and that systems have been established to manage those risks. The Trustees have a risk management strategy which comprises these measures:

- A Finance and Strategic Resources Committee that meets regularly and monitors risk and report to the Board of Trustees as a standing item at each board meeting.
- An annual review of the risks the charity may face.
- The establishment of systems and procedures to mitigate those risks identified.
- The implementation of procedures designed to minimise any potential impact on the Charity should those risks materialise.
- Comprehensive insurance cover which includes employer's liability, professional indemnity, and public liability as well as usual material insurance cover.



PAPYRUS
PREVENTION OF YOUNG SUICIDE

ACHIEVEMENT AND PERFORMANCE

Suicide remains the leading cause of death in our young people. We remain committed to breaking social taboos and stigma around talking about around suicidality, suicide, death, dying, and mental health.

PAPYRUS continued to grow throughout 2023/24. We achieved this by:

- 🗨️ reaching new communities,
- 🗨️ making our services more inclusive,
- 🗨️ growing our volunteering offer, and
- 🗨️ supporting people *around the clock* who may need us in their darkest hour.

At the same time, our strategy recognises our commitment to strengthen our people, their knowledge, and skills - to be their best, to help them listen to and learn from others in these ever-changing and often challenging time for charities and their beneficiaries. It also set out how we will strengthen our resolve to continue our excellent stewardship of our hard-earned income and ensure that this is used wisely in our work to prevent young suicide.

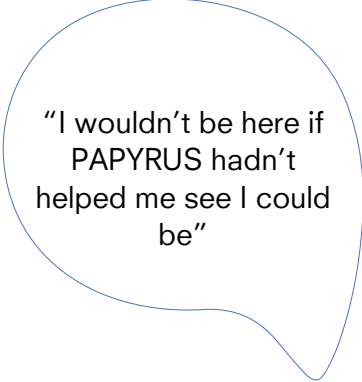
This year (November 2023) we strengthened our senior management team with the appointment of a Chief Operating Officer.

We continued to make progress in all areas. Whilst there is still more to achieve, we are confident that our strategy is helping to save young lives. What follows is a summary of our activities against each of our five strategic pillars that were the mainstay of this year's activities.





The PAPYRUS helpline, **HOPELINEUK**, **started operating in 2005**. It began as a telephone advice and information service to help parents and caregivers navigate their concerns about suicide risk in their own children. From there it has grown into a helpline for children, young people and those who care about them: friends, family, professionals, strangers access the service to seek advice for any young person they are concerned about.



"I wouldn't be here if PAPYRUS hadn't helped me see I could be"

In 2011, PAPYRUS introduced two further channels to the service: **text and email advice** were made available alongside the telephone service. These were added in recognition of the differing needs of our service users.

Always **staffed by paid, trained professionals**, the service maintained throughout its history the aim to give suicide prevention advice to prevent young suicide and to aid improved mental health. It has always shared information with emergency services where lives may be at immediate risk. We are and always have been committed to this **intervention policy** which is made clear to all with whom we work.

In 2023/24 **HOPELINE247** supported more young people and those who are concerned about them than ever before. We saw the popularity of our online safety planning tool which is evidence that once equipped with the necessary skills, advice and guidance, young people are able to confidently keep themselves safe from suicide.

We successfully extended our opening hours which meant for the first time in our history we were able to provide twenty-four-hour support.

We celebrated this positive change with a rebrand from **HOPELINEUK** to **HOPELINE247** and the external 'Dark Place' campaign to promote this shift. Navigating Night working recruitment, induction and retention initially proved challenging. We implemented solutions like night working allowances and committed to a complete overhaul of the 24/7 rota which proved to be successful.

HOPELINE247 migrated from our Oracle database providers, Connect Assist, and completed a lengthy and complex shift to Max Contact who now provide us with a fully integrated omnichannel solution, ensuring a smoother journey for advisers and those they are supporting across all channels.

We maintained accreditation with **Helplines Partnership** and **Child Helplines International**, excelling in areas such as risk managing operations in emergencies, utilising a child centred approach (where applicable), high quality approach to safeguarding and overall reliability.

Our partnership work with **Sign Solutions** has further progressed, with the aim of providing interpretation services for those who are d/Deaf. Packages of Deaf Awareness training were delivered to our team, and we reciprocated with Suicide Awareness training. This built the foundations of what is now a successful partnership. **Two** contacts used the service resulting in **3** BSL calls. Our Language Line provision saw increased demand with **21** contacts using the service making **71** calls in total.



“They made it easy.
They didn’t judge me.
They just helped me see
I had a choice”

During the year we managed **24,252** telephone calls and **566** Webchats. In addition, we responded to **4,822** emails, mostly from concerned others. 2023/2024 saw **HOPELINE247** launch a short text code (**88247**) which saw a significant increase in contacts in this reporting year via this medium, from **4288** to **4886**. We also signpost to other organisations from different sectors and specialisms for longer term support. Around **18%** percent of our contacts are from concerned others - predominantly parents - who are looking for advice and guidance of how to keep their children safe from suicide. Most of the young people who reach out to us are aged between 14 and 25.

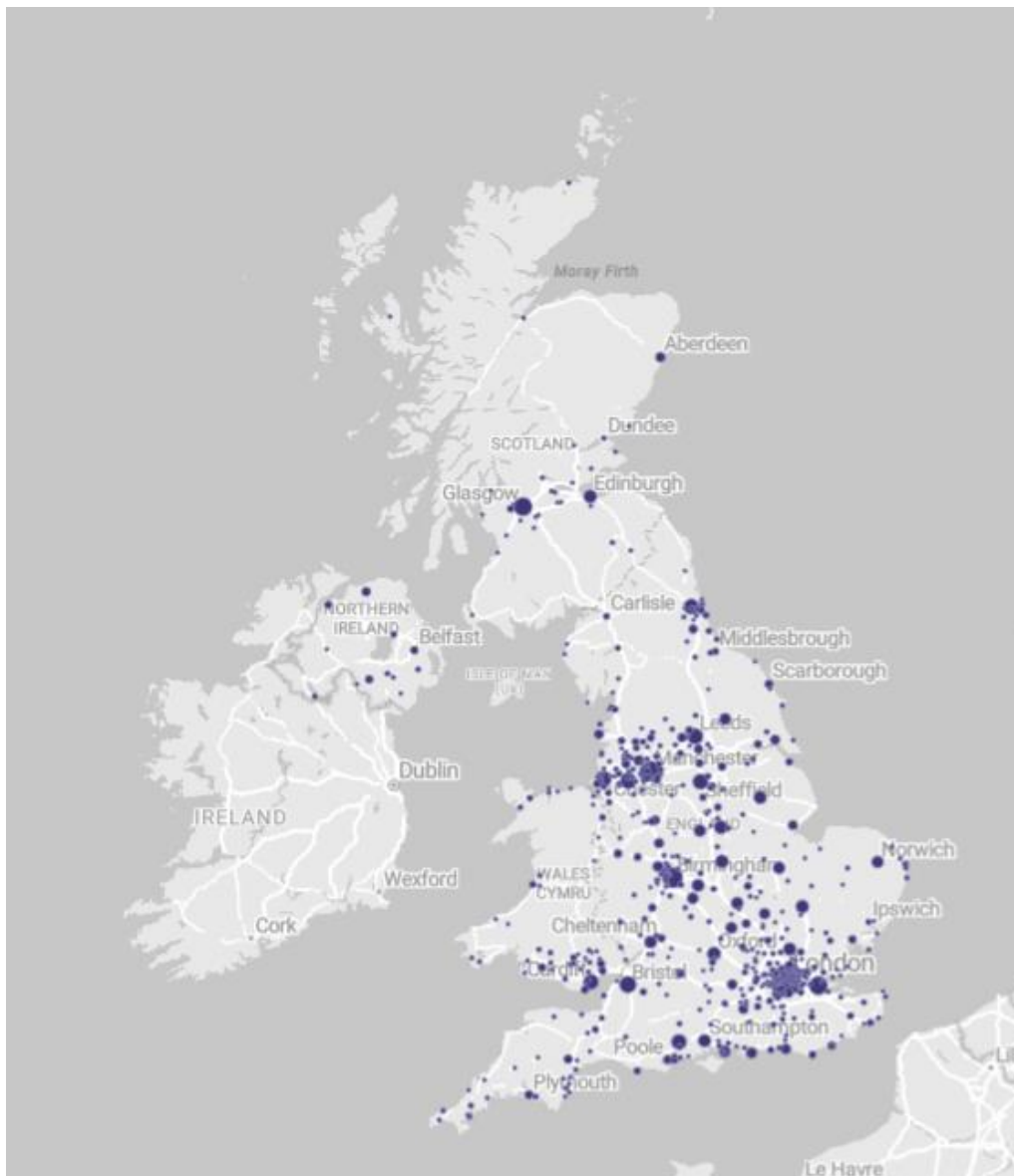
Our unique digital safety plan offer – **HOPELINK** - continues to show that empowered young people work to stay safe from suicide long after any conversations with an adviser. **1931** collaborative safety plans were created with them being viewed an average of **4** times thereafter at many different times of the day. This collaborative digital safety planning tool is a first and its success is its continued use by young people working together to update these frequently with our trained professionals by their side. The desire for safety usually outweighs any intention to die. Many need our support to realise this.

Suicidal thinking is a very individual experience. However, we can recognise quite **common contributory factors to suicide ideation**. Whilst never an exhaustive list, we can identify some themes across the volume of contacts we engage with and, sadly, in our work with those who have been bereaved by suicide. We do know there are some similar experiences that contribute to young people’s thoughts about ending their life.

During the year, we saw a number of common ‘contributories’, things that can contribute to or cause suicide ideation:

-  Lack of support available
-  Adverse Childhood Experiences (ACEs)
-  Sexual Assault/Rape
-  Waiting-list concerns
-  Social Isolation
-  Prior attempts
-  Bereavement (Suicide)
-  Education-related problems
-  Work-related stress
-  Depression
-  Gender and identity issues
-  Relationship issues

HOPELINE247
0800 068 41 41



HOPELINE247 contacts

(*Image:* Heatmap showing approximate areas from which contacts are made to our helpline services. Callers are asked if they would like to share their postcode. Some do not and therefore are not represented on the map here.)

We now have a strong evidence base which shows a clear correlation, and increase in contacts, between our work across communities in the UK and traffic to our helpline services.



PAPYRUS continued to grow throughout 2023-24. This included the opening of numerous new community bases throughout the United Kingdom. This expansion has allowed us to significantly enhance our community services and further improve our engagement efforts in communities across England, Wales, Scotland, and Northern Ireland.

Adding to the current provision, a sixth geographical area (England Central) was added to our existing model. This was done by splitting England North and England South and adding another Area as follows:

-  England North
-  England South
-  Wales
-  Northern Ireland
-  Scotland
-  **England Central**

We maintained our bases and staff teams in Warrington, Birmingham, London, Cardiff, Belfast, and Glasgow. We opened and staffed new community hubs in Newcastle, Stirling, Truro, Swindon, Foyle, Carmarthen, Aberystwyth, and Conwy.

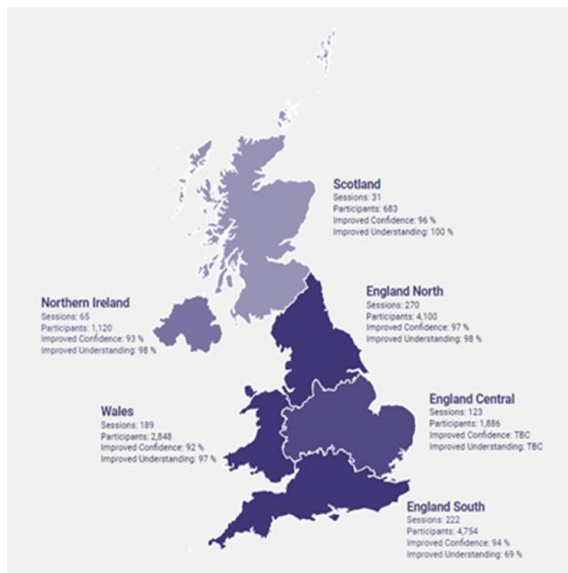


Three key areas of our work have been instrumental in our growth and impact

1) Suicide Prevention Awareness Raising and Training

During 2023/24, we continued to focus on suicide prevention awareness and training within new communities. This initiative encompassed several essential components, including our SPARK, SPOT, and SPEAK accredited products, as well as Living Works' two days ASIST workshop (Applied Suicide Intervention Skills Training). Throughout the year, over **16,000** people were trained.

	Sessions	Participants
ASIST	57	1097
SPARK	299	7462
SPEAK	332	4659
SPOT	236	2995



Over **99%** of feedback from training sessions was positive:

"I feel confident to be able to help if I ever see anyone in need"

"Training was helpful and informative"

"Definitely recommend. Staff who delivered were fantastic!"

We trained people from over **1000** different organisations with over **1600** different job titles. The top sectors attendees came from were Universities, the Third Sector, NHS, Further Education, Local Authorities and Schools.

2) Volunteering Engagement and Management

Our volunteer offer has continued to develop throughout the past year, and we have seen an increase in those wishing to help and join the PAPYRUS team. Our recruitment processes have been improved and we now adhere to the same procedure as a paid staff member. Our induction package is robust, and we have a comprehensive ongoing support package in place for every volunteer. At the end of 2023/2024 we had **332** active volunteers registered.

Increased volunteer engagement has played a pivotal role in improving access to support for young people and concerned individuals. The dedication and commitment of our volunteers have been instrumental in our ability to reach more individuals in need. We will invest further in our volunteering offer in the forthcoming year, with the recruitment of a national Volunteering Manager to oversee our strategic approach and provide invaluable support to our Volunteer Coordinator team.



3) Community Engagement and Expansion

As we have grown, our commitment to working with communities has been unwavering. We are clear that our work is driven by those who need it most. At all levels we have engaged with stakeholders and beneficiaries alike. Our response to need has been driven by those within a community, and our team of Community Development workers have established strong partnerships resulting in positive outcomes. In 2023/24 we attended over **550** community events:

- 29 Conferences
- 28 Fresher's Fayres
- 58 Wellbeing events
- 347 Miscellaneous
- 9 Pride Events
- 46 Stalls
- 36 Volunteering Events

We have further invested in these roles across the UK, widening our footprint and establishing roots. As a result, we have witnessed a surge in community engagement, heightened demand for our training programmes, and a subsequent increase in contacts to our helpline.

Our strategy of broader reach and enhanced community engagement has led to a tangible impact on the lives of individuals in various communities, making it easier for them to access the support and resources they require.

The strategic growth under the EQUIP strategy has undeniably transformed our organisation's ability to serve communities across the UK. Our efforts in suicide prevention awareness and training, volunteer engagement, and community expansion have all contributed to this positive trajectory. As we continue to expand our reach and improve our services, we remain committed to making a lasting difference in the lives of individuals and communities in need.

INFLUENCE

During 2023/24, PAPYRUS continued to increase its visibility and deepen engagement with key audiences through strategic marketing, communications, and media efforts. This year, we focused on amplifying our mission, driving support for our initiatives, and ensuring our stakeholders remained well-informed and inspired by the impact of their contributions.

Marketing Campaigns

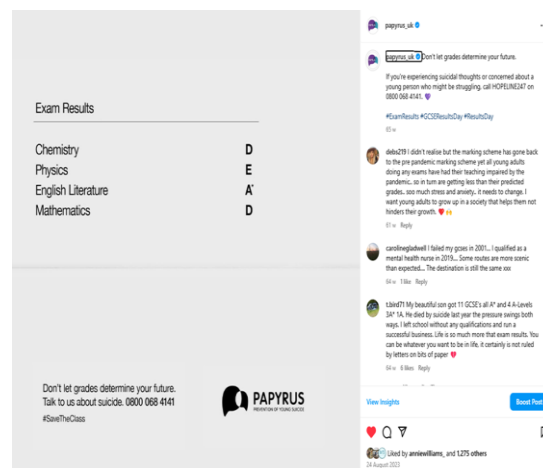


We worked with agency, TBWA Manchester, to create our launch campaign for HOPELINE247 in May 2023. The cinemographs, above, were released across Meta platforms, picking up the most traction on Instagram. The most popular tagline from the launch campaign was "Because suicide isn't 9-5" - a line we have since revisited outside of this campaign.

- Reach: 24,271
- Impressions: 25,186
- Likes: 1,818

We consistently find that our hard-hitting awareness-raising campaigns perform well on Instagram, as demonstrated by the DEA*D campaign gaining so much positive attention from our audience. The DEA*D campaign had the tagline, "Don't let grades determine your future. Talk to us about suicide." and was launched to mark A Level results day 2023:

- Reach: 18,332 (followers 80.5%, non-followers 19.5%)
- Impressions: 19,140
- Accounts engaged: 1,482
- Likes: 1,276

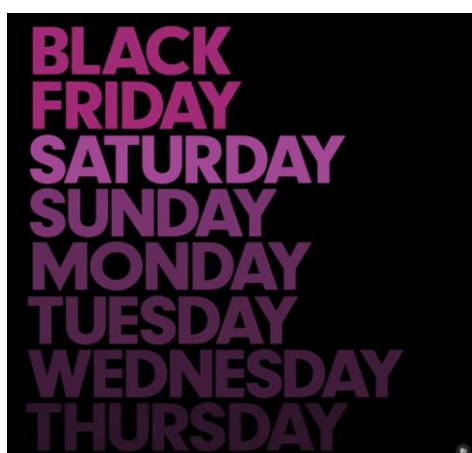


"Wow this really stopped me in my tracks! Very powerful, thank you for this ❤️"

"This is such a powerful campaign!! Well done all 🙌"

"It is never too late ❤️ I had no GCSE's in 2008 and graduated with a first last year as a mature student whilst receiving student of the year award! There's always time 🧠"

It does get better! Experienced this twice in school. Failed out of two programs at different times. Was grateful to family and friends who saw me through. Now I have a job I love in a field I enjoy 🍷

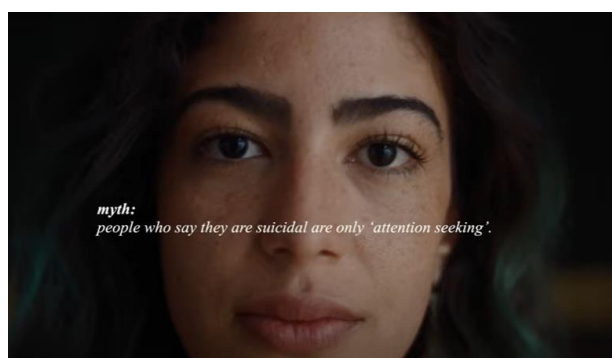


Another collaboration with TBWA Manchester on our Black Friday campaign, which played on the semantics of 'Black Friday' to talk about how for some people, every day is a dark day. This hard-hitting campaign, built up across the week, with a new post each day "Black Monday" "Black Tuesday" "Black Wednesday" culminating in the above posts being shared on our Instagram channel

- Reach: 23,419 accounts
- Impressions: 28,749

PAPYRUS collaborated with Survivors of Bereavement by Suicide (SoBS) on a Suicide Myths campaign, which culminated with a five-minute short film featuring real people, sharing their lived experience of suicide. The film, which we filmed on location in London with Brother Film, represented a diverse range of 'myths' about suicide, many of which we share in our suicide prevention training.

- Reach: 48,829 people
- Minutes viewed: 165+ hours
- Reactions, comments and shares: 2,220



"This is inspirational to hear; the telling of these stories helps me help others understand and break the myths surrounding the act of suicide. It is an amazing film to watch. Papyrus is a fantastic charity; stay safe."

"What a beautiful film - thank you to all of you for sharing your stories to help those who are struggling with suicidal thoughts ideations and intentions ✨💙👏"

"I lost my little brother in 2018 to suicide, he was 31. This video is so true. 💙"

"Thank you. When someone dies by suicide their whole community is affected so deeply in so many unique ways and this illustrates this so beautifully."

As ever, our campaigns had significant impact, generating interest and challenge across our following. Our messaging was clear and driven by strategy, ensuring it was understandable, transparent, and relatable, leading to lasting impact.

Social Media

Social media was again an essential tool PAPYRUS, offering an efficient and cost-effective way to connect with audiences, raise awareness, and drive donations. Platforms such as Facebook, Instagram, Twitter, and TikTok enabled us to increase our reach and impact.

Total number of followers across all channels: **199,932**

Instagram: **36,282**

Facebook: **65,237**

X: **41,298**

LinkedIn: **49,672**

TikTok: **7,443**

We continue to enjoy a high profile with the media sharing stories and signposting to our services across the UK. From April 2023 through to March 2024, PAPYRUS featured in **14,232** separate media stories. Around **82%** of that coverage was online with a readership of almost **6.2 billion**. Broadcast media accounted for **18%** of our coverage with a combined radio and television audience of almost **1.1 billion**.

Around **66%** of online coverage was attributed to local and regional outlets, with national coverage making up **13%**, international coverage was **12%** and trade/industry press accounting for **8%**.

Headlines from some of our most popular stories and media releases during the year included:

- Suicide Charity Urges More Haste in Saving Young Lives
- 3 Mums Walking Challenge
- Len's Light Shines Hope (national tractor rally)
- Xani Byrne's Tribute to Beloved Sister (national tandem against suicide)
- Mum's Moving Tribute to Horse Loving Daughter (Emma Web's Walk from Wales to London)
- Charity Welcomes Parliamentary Debate on Suicide and School Curriculum
- Open Water Swimmer Faces Monster Challenge

As we move into 2024/2025, PAPYRUS will build on the momentum of this year by focusing on innovative digital strategies, deeper community partnerships, and more compelling storytelling. Our goal is to continue inspiring action and expanding our reach to support even more individuals and communities in need.

Finance & Strategic Resource Management

2023/24 saw an overhaul of our finance structure, processes and systems. A new Finance Manager was appointed in October 2023 and much work was undertaken with the COO (appointed Nov 23) and Head of Income Generation to ensure our financial function was sufficiently robust to support organisational growth.

We strengthened our commitment to delivering high-quality financial management to support the sustainability and impact of our charity's mission. Our focus remained on transparency, accountability, and strategic resource allocation to maximise the value of all monies received.

Key achievements included the implementation of robust financial controls, the adoption of detailed budgeting processes, and regular financial performance reviews to ensure funds were utilised effectively and aligned with our goals. We also invested in training for our finance team, equipping them with the latest tools and knowledge to uphold best practices.

Moving forward, we aim to further enhance our financial systems, diversify income streams, and embed resilience into our financial planning to sustain and expand our charitable impact. We continue to move towards a paperless system within the finance team, with emphasis placed on systems and appropriate software to support our ambition. Our banking provision was reviewed to ensure we were achieving a maximum return on investment and overall efficiency in service provided. It was recognised that additional capacity may be needed within the team, with plans to recruit an additional support officer in the coming year.

We are indebted to the members of our Finance and Strategic Resources Subcommittee for their service in scrutinising our management accounts throughout the year.

Income Generation

PAPYRUS was set up as a charity in 1997, and we have never forgotten the inspiration and passion of our founders who had had all lost a child or young person to suicide and were determined shine a light on the issue and prevalence of young suicide, in order to prevent other families from going through the pain they had, that of losing a loved one to young suicide. In terms of income generation and growth, these remain our drivers today.

As in previous years, most of our donations and fundraised income again came from the friends and families of those young people who have sadly lost their lives to suicide, and they all have a very personal reason for supporting PAPYRUS. Indeed, they often report finding new purpose and meaning in belonging to the charity.

Behind every donation there is a very sad story and a family or a community in pain. We pride ourselves on the service and stewardship we give to them, we remain extremely grateful to each one of them - those who do the big high-profile events, those who engage with their employers to deliver corporate partnership and those that quietly just give week after week month after month in memory of somebody they have lost.

Many supporters have been with us for years. Some come, do something amazing and just quietly move on. We are aware that we are part of their individual grief journey, and we understand that each of them has a very different way of supporting and engaging with us.

In 2023/24, we continued to diversify and strengthen our income generation efforts to support our mission. The financial landscape posed both challenges and opportunities, and through strategic planning and dedicated efforts, we achieved significant milestones.

We believe every single penny raised is equally as important and we supported over **400** participants in PAPYRUS organised major challenge events and **440** participants in other community events. The team responded to **1100** individual fundraising enquiries, sent **746** follow up emails and/or phone calls, over **800** supporters were sent 'thank you' correspondence. We recognise and appreciate each and every supporter, and we would not be able to provide support to those who need it without the fantastic effort of all.



Our Corporate offer continued to develop, collaborations with businesses key, through sponsorships, employee fundraising, and matched giving schemes. Highlights included partnerships with the **JD Sports Foundation, Wates Construction Group, Julia and Hans Rausing Trust** and **Field Fisher**, amongst others.

Applications to grant-making bodies and trusts were largely positive, with a success rate of **33%**, much higher than the sector average of **19%**. This is particularly significant as many awarding organisations have changed the way they fund creating an even more competitive process. In January 2023, the Department for Health and Social Care awarded us £625,000 for our Galvanising

Communities project. This enabled us to continue our growth plan and reach more young people.

Legacy donations increased in the year, a testament to the enduring impact of our work on the lives of our supporters. We recognised this was an area of much needed focus moving forward and the recruitment of a specialist legacy fundraiser was planned for in early 2024/25. While income generation remained robust, we faced challenges such as economic downturn, donor fatigue, and rising operational costs. In response, we adapted by adopting a flexible approach without compromising our person-centred approach.

Looking ahead, we aim to build on our successes by expanding digital fundraising and improving supporter engagement, growing sustainable income streams, such as trading and legacy giving and strengthening relationships with corporate and grant-making partners.



This year's achievements reflect the unwavering generosity of our supporters and the dedication of our team. Together, we are creating lasting change for those who need us.

Data Management and Use

We continued to ensure that we remain compliant with the Information Commissioner's Office (ICO) in terms of General Data Protection Regulations (GDPR). Our cyber-safety protocols were challenged more than in recent years with the advance of new risks which are affecting many organisations. We strengthened our risk management here and are pleased to have had no material breaches.

In this reporting period, we focused on ensuring accuracy, accessibility, and security across all operational and strategic activities. Key achievements included the implementation of updated data governance policies and the integration of advanced tools for data analysis and visualization.

We prioritized data quality improvement through routine audits and cleansing processes, reducing inconsistencies and duplication. Additionally, the deployment of cloud-based storage solutions enhanced collaboration and data accessibility while optimizing costs. Security measures were fortified with updated encryption protocols and access controls, ensuring protection against cyber threats.

Moving forward, our strategy includes developing a data-driven culture across the organization. We will aim to maximise the value of our data which will be used to drive innovation and informed decision-making, ensuring we are responsive and able to direct our resources where they are most needed.



During 2023-24, PAPYRUS grew its staffing to well over 100 staff and engaged with **750** volunteers who work collaboratively across the UK to reduce the number of young people who take their own lives, by shattering the stigma surrounding suicide and equipping young people and their communities with the skills to recognise and respond to emotional distress.

We have continued to deliver against our progressive People Strategy focused on enabling and equipping all colleagues to be empowered to deliver their roles.

Performance Management

We have introduced a new Performance Development Review Process to provide clarity of purpose and objectives linked to our 2024-2026 strategy for each role along with identifying development needs and goals.

Learning and Development

We are in the process of creating a manager and colleague toolkit providing resources including podcasts, reading materials, tools, and techniques to support individual and team development alongside more formal learning and development opportunities.

Leadership and Management Development

We have delivered a Leadership and Development Management Programme to enable and equip leaders and managers with the capability and confidence to manage their teams and business areas. We have introduced coaching into our people management practices and will continue to build on this as a key tool in the development and management of all employees. We will continue to build on this in the year ahead.

Organisational design

We have and will continue to review our structure and working arrangements to ensure they support the charity now and into the future. Over the last 12 months we have realised our plans to grow our presence across the UK and have just opened our twentieth office.

Safeguarding

We have reviewed our safeguarding practices to ensure they continue to reflect best practice and meet the evolving needs of the charity. We have invested in specific training for all managers to support them with the management and escalation of the safeguarding concerns through our robust safeguarding policy and process. We continue to provide regular safeguarding training to all employees and are in the process of updating this informed by legislation and what our data tells us about the needs of those who contact us through HOPELINE247 and those we engage with through our Community Services team and all touch points across the charity.

Employee Engagement and Employee Voice

We held two employee events focused on creating connection and belonging. These events were successful and provided all colleagues with the opportunity to engage with others and our future strategy. As part of these events, we consulted with all employees to identify new values which underpin who we are, how we work and how we behave. Our Employee Champions Group have been focused on wellbeing and building on current initiatives and support to enhance our wellbeing offer. We have completed our annual Employee Engagement Survey, and the Employee Champions Group are reviewing the results and developing an action plan to address any areas for improvement.

Health and Safety and Facilities

We have reviewed our Health and Safety and Facilities arrangements and policies and introduced new tools and training to support the effective management of health and safety across our twenty sites and all activities.

Employee wellbeing

We have an excellent employee wellbeing provision and support all colleagues in their roles through effective one to one meeting's, debrief sessions and reflective practice along with Clinical Supervision and the Simply Health Scheme which provides access to an Employee Assistance Programme, counselling sessions, wellbeing guidance and financial support with medical costs.

Includability Committed Employer



We have successfully achieved Includability Committed Employer Status following an external verification process. Through this standard we have assessed in six areas Mental Health; Wellbeing; Equality Diversity and Inclusion; Leadership and Governance; Sustainability and Talent Management. These are all key areas of our 2024-2026 strategy. We have been recognised for the good practices we have in place across the charity and have an action plan to build on areas for further development.

Equality, Diversity and Inclusion (EDI)

PAPYRUS is committed to continuing to develop and embed EDI in what we do and how we do it. We have an EDI working group which consists of employee representatives from each department. The group meets to share EDI practices in their areas and to identify opportunities for further developments. The EDI working group have engaged with all employees, volunteers and trustees to gather their views and feedback on EDI in practice and this data is being used to inform our activities. We have enhanced our services including the provision of information both digitally and in print in different formats and languages along with providing a BSL translation service to enable members of the deaf community to access our HOPELINE247 service.

THANK YOU

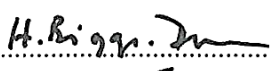
We would like to thank everyone who has made the work of PAPYRUS a success. Every suicide is a tragedy. Every suicide diminishes a community, a family, our society. With your continued help and support, we can help to save young lives. PAPYRUS is about LIFE.

PAPYRUS is here for LIFE.

Disclosure of information to auditor

Each trustee has taken steps that they ought to have taken as a trustee in order to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information. The trustees confirm that there is no relevant information that they know of and of which they know the auditor is unaware.

The annual report was approved by the trustees of the charity on ... 2024 and signed on its behalf by:


.....

Mr H J H Biggs-Davison
Chair of Trustees

Independent Auditor's Report to the Members of PAPYRUS Prevention of Young Suicide

Opinion

We have audited the financial statements of PAPYRUS Prevention of Young Suicide (the 'charity') for the year ended 31 March 2024, which comprise the Statement of Financial Activities, Balance Sheet, Statement of Cash Flows, and Notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is United Kingdom Accounting Standards, comprising Charities SORP - FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and applicable law (United Kingdom Generally Accepted Accounting Practice). In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate. Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the original financial statements were authorised for issue. Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the .

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities (set out on page 3), the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The specific procedures for this engagement and the extent to which these are capable of detecting irregularities, including fraud is detailed below.

Our approach to identifying and assessing the risks of material misstatement respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the charity through discussions with trustees and other management, and from our knowledge and experience of the charity sector;
- we focussed on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the charity, including the Charities Act 2011;

- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence; and
- we identified laws and regulations which were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the charity's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures on material balances for which robust, substantive analytical procedures have been undertaken to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions; and
- investigated the rationale behind significant or unusual transactions.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of noncompliance.

Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any. Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website [here](#). This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its trustees as a body, for our audit work, for this report, or for the opinions we have formed.



Mark Heaton FCCA DchA (Senior Statutory Auditor)
For and on behalf of KM, Statutory Auditor

1st Floor, Block C
The Wharf
Manchester Road
Burnley Lancashire BB11 1JG

2 December 2024

PAPYRUS Prevention of Young Suicide

Statement of Financial Activities for the Year Ended 31 March 2024 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted funds £	Restricted funds £	Total 2024 £	Unrestricted funds £	Restricted funds £	Total 2023 £
Income from:							
Donations and legacies	4	2,428,319	-	2,428,319	2,003,283	-	2,003,283
Charitable activities	5	1,283,516	-	1,283,516	901,981	48,390	950,371
Other trading activities	6	1,841,666	-	1,841,666	1,515,537	-	1,515,537
Investment income	7	64,189	-	64,189	31,735	-	31,735
Total income		5,617,690	-	5,617,690	4,452,536	48,390	4,500,926
Expenditure on:							
Raising funds	8	(473,371)	-	(473,371)	(326,259)	-	(326,259)
Policy and Education	9	(4,974,290)	-	(4,974,290)	(4,232,054)	(48,390)	(4,280,444)
Total expenditure		(5,447,661)	-	(5,447,661)	(4,558,313)	(48,390)	(4,606,703)
Net income/(expenditure)		170,029	-	170,029	(105,777)	-	(105,777)
Net movement in funds		170,029	-	170,029	(105,777)	-	(105,777)
Reconciliation of funds							
Total funds brought forward		2,515,608	4,500	2,520,108	2,621,385	4,500	2,625,885
Total funds carried forward	19	2,685,637	4,500	2,690,137	2,515,608	4,500	2,520,108

All the charity's activities derive from continuing operations during the above two periods.

The funds breakdown for 2023 is shown in note 19.

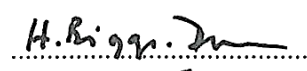
PAPYRUS PREVENTION OF Young Suicide

Registration number: 03555482

Balance Sheet as at 31 March 2024

	Note	2024 £	2023 £
Current assets			
Stocks	15	42,750	36,001
Debtors	16	1,092,095	225,168
Cash at bank and in hand		1,965,999	2,558,310
		<u>3,100,844</u>	<u>2,819,479</u>
Creditors: Amounts falling due within one year	17	<u>(410,707)</u>	<u>(299,371)</u>
Net assets		<u>2,690,137</u>	<u>2,520,108</u>
Funds of the charity:			
Restricted income funds			
Restricted funds		4,500	4,500
Unrestricted income funds			
Unrestricted funds		<u>2,685,637</u>	<u>2,515,608</u>
Total funds	19	<u>2,690,137</u>	<u>2,520,108</u>

The financial statements on pages 8 to 19 were approved by the trustees, and authorised for issue on 2 December 2024 and signed on their behalf by:



Mr H J H Biggs-Davison
Chair of Trustees

Statement of Cash Flows for the Year Ended 31 March 2024

	Note	2024 £	2023 £
Cash flows from operating activities			
Net income/(expenditure)		170,029	(105,777)
Adjustments to cash flows from non-cash items			
Investment income	7	(64,189)	(31,735)
		105,840	(137,512)
Working capital adjustments			
Increase in stocks	15	(6,749)	(12,974)
(Increase)/decrease in debtors	16	(866,927)	148,876
Increase in creditors	17	111,336	66,459
Net cash flows from operating activities		(656,500)	64,849
Cash flows from investing activities			
Interest receivable	7	64,189	31,735
Net (decrease)/increase in cash and cash equivalents		(592,311)	96,584
Cash and cash equivalents at 1 April		2,558,310	2,461,726
Cash and cash equivalents at 31 March		1,965,999	2,558,310

All the cash flows are derived from continuing operations during the above two periods.

Notes to the Financial Statements for the Year Ended 31 March 2024

1 Charity Status

The charity is limited by guarantee, incorporated in England, and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £10 towards the assets of the charity in the event of liquidation.

The address of its registered office is: 2 Bankside, Crosfield Street, Warrington, Cheshire WA1 1UP
These financial statements were authorised for issue by the trustees on 2 December 2024.

2 Accounting policies

Summary of significant accounting policies and key accounting estimates

The principal accounting policies applied in the preparation of these financial statements follow. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102). They also comply with the Companies Act 2006 and Charities Act 2011.

Basis of preparation

PAPYRUS Prevention of Young Suicide meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Going concern

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern nor any significant areas of uncertainty that affect the carrying value of assets held by the charity.

Income

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received, and the amount of the income receivable can be measured reliably.

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity, and it is probable that these conditions will be fulfilled in the reporting period.

Legacy gifts are recognised on a case-by-case basis following the grant of probate when the administrator/executor for the estate has communicated in writing both the amount and settlement date. In the event that the gift is in the form of an asset other than cash, or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title to the asset having been transferred to the charity.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required, and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings, they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

These are costs incurred in attracting voluntary income, the management of investments and those incurred in trading activities that raise funds.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs

These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including audit, strategic management and trustees' meetings and reimbursed expenses.

Tangible fixed assets

Tangible assets are stated at cost, less any accumulated depreciation and accumulated impairment losses.

Depreciation

Asset class

Furniture and equipment

Depreciation method and rate

25% on straight line basis

Stock

Stock is valued at the lower of cost and estimated selling price less costs to complete and sell, after due regard for obsolete and slow-moving stocks.

Fund structure

Unrestricted income funds are general funds that are available for use at the trustees' discretion in furtherance of the objectives of the charity.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pensions and other post-retirement obligations

The charity operates a defined contribution pension scheme which is a pension plan under which fixed contributions are paid into a pension fund and the charity has no legal or constructive obligation to pay further contributions even if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods.

Contributions to defined contribution plans are recognised in the Statement of Financial Activities when they are due. If contribution payments exceed the contribution due for service, the excess is recognised as a prepayment.

Notes to the Financial Statements for the Year Ended 31 March 2024

3 Judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both periods.

Key sources of estimation uncertainty

The estimates and assumptions which have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities are as follows.

Deferred and accrued income

Deferred and accrued income is based on the assumption that the amounts received or to be received are recognised in the period in which the work was done. Any amounts estimated are based on past experiences and amounts received after the year end. These judgements are regularly reviewed to reflect the changing environment.

4 Income from donations and legacies

	Unrestricted funds		
	General £	Total 2024 £	Total 2023 £
Legacies	793,632	793,632	60,012
Donations from individuals	1,367,640	1,367,640	1,710,013
Gift aid reclaimed	267,047	267,047	233,258
	<u>2,428,319</u>	<u>2,428,319</u>	<u>2,003,283</u>

5 Income from charitable activities

	Unrestricted funds		
	General £	Total 2024 £	Total 2023 £
Sale of leaflets	12,181	12,181	13,479
Provision of training	316,910	316,910	332,328
Grants	954,425	954,425	604,564
	<u>1,283,516</u>	<u>1,283,516</u>	<u>950,371</u>

Notes to the Financial Statements for the Year Ended 31 March 2024

6 Income from other trading activities

	Unrestricted funds		
	General	Total	Total
	£	2024	2023
	£	£	£
Fundraising	1,841,666	1,841,666	1,515,537

7 Investment income

	Unrestricted funds		
	General	Total	Total
	£	2024	2023
	£	£	£
Interest receivable	2,310	2,310	31,735
Interest receivable on bank deposits	61,879	61,879	-
	64,189	64,189	31,735

8 Expenditure on raising funds

	Unrestricted funds		
	General	Total	Total
	£	2024	2023
	£	£	£
Costs of generating donations and legacies	156,235	156,235	117,891
Staff costs	317,136	317,136	208,368
	473,371	473,371	326,259

Notes to the Financial Statements for the Year Ended 31 March 2024

9 Expenditure on charitable activities

Governance costs		Unrestricted funds		
		General £	Total 2024 £	Total 2023 £
Governance costs	10	51,789	51,789	34,538
Policy and Education		4,922,501	4,922,501	4,245,906
Total		4,974,290	4,974,290	4,280,444

10 Analysis of governance and support costs

Governance costs	Unrestricted funds		
	General £	Total 2024 £	Total 2023 £
Audit of the financial statements	6,000	6,000	7,028
Other fees paid to auditors	1,620	1,620	900
Legal fees	20,220	20,220	8,357
Bank charges	13,404	13,404	8,020
Other governance costs	10,545	10,545	10,233
Total	51,789	51,789	34,538

11 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year.

No trustees have received any reimbursed expenses from the charity during the year.

Notes to the Financial Statements for the Year Ended 31 March 2024

12 Staff costs

The aggregate payroll costs were as follows:

	2024 £	2023 £
Staff costs during the year were:		
Wages and salaries	3,264,299	2,674,130
Social security costs	327,615	278,222
Pension costs	199,693	153,716
	<u>3,791,607</u>	<u>3,106,068</u>

The monthly average number of persons (including senior management team) employed by the charity during the year expressed as full-time equivalents was as follows:

	2024 No	2023 No
Charitable activities	<u>103</u>	<u>88</u>

The number of employees whose emoluments fell within the following bands was:

	2024 No	2023 No
£60,001 - £70,000	3	1
£70,001 - £80,000	1	-
£90,001 - £100,000	<u>1</u>	<u>-</u>

The total employee benefits of the key management personnel of the charity were £486,875 (2023 - £429,348).

13 Auditor's remuneration

	2024 £	2023 £
Audit of the financial statements	<u>6,000</u>	<u>7,028</u>
Other fees to auditors		
Accountancy support	<u>1,620</u>	<u>900</u>

14 Taxation

The charity is a registered charity and is therefore exempt from taxation.

15 Stock

	2024 £	2023 £
Publications, leaflets, etc.	<u>42,750</u>	<u>36,001</u>

Notes to the Financial Statements for the Year Ended 31 March 2024

16 Debtors

	2024 £	2023 £
Trade debtors	187,428	109,163
Prepayments	144,571	113,583
Other debtors	760,096	2,422
	<u>1,092,095</u>	<u>225,168</u>

17 Creditors

	2024 £	2023 £
Trade creditors	110,764	49,258
Other taxation and social security	80,808	71,819
Other creditors	27,554	-
Accruals	191,581	178,294
	<u>410,707</u>	<u>299,371</u>

18 Pension and other schemes

Defined contribution pension scheme

The charity operates a defined contribution pension scheme. The pension cost charge for the year represents contributions payable by the charity to the scheme and amounted to £153,716 (2023 - £137,440).

Contributions totalling £25,354 (2023 - £Nil) were payable to the scheme at the end of the year and are included in creditors.

Notes to the Financial Statements for the Year Ended 31 March 2024

19 Funds

	Balance at 1 April 2023 £	Incoming resources £	Resources expended £	Balance at 31 March 2024 £
Unrestricted funds				
General fund	1,475,608	5,617,690	(5,447,661)	1,645,637
Contingency	100,000	-	-	100,000
Close down reserve	940,000	-	-	940,000
	2,515,608	5,617,690	(5,447,661)	2,685,637
Restricted funds				
Hopeline247	4,500	-	-	4,500
Total funds	2,520,108	5,617,690	(5,447,661)	2,690,137

	Balance at 1 April 2022 £	Incoming resources £	Resources expended £	Balance at 31 March 2023 £
Unrestricted funds				
General fund	1,581,385	4,452,536	(4,558,313)	1,475,608
Contingency	100,000	-	-	100,000
Close down reserve	940,000	-	-	940,000
	2,621,385	4,452,536	(4,558,313)	2,515,608
Restricted funds				
Hopeline247	4,500	48,390	(48,390)	4,500
Total funds	2,625,885	4,500,926	(4,606,703)	2,520,108

Notes to the Financial Statements for the Year Ended 31 March 2024

20 Analysis of net assets between funds

	Unrestricted funds		Restricted funds	Total funds
	General £	Designated £	£	at 2024 £
Current assets	2,056,344	1,040,000	4,500	3,100,844
Current liabilities	(410,707)	-	-	(410,707)
Total net assets	1,645,637	1,040,000	4,500	2,690,137
	Unrestricted funds		Restricted funds	Total funds
	General £	Designated £	£	at 2023 £
Current assets	1,774,979	1,040,000	4,500	2,819,479
Current liabilities	(299,371)	-	-	(299,371)
Total net assets	1,475,608	1,040,000	4,500	2,520,108

21 Related party transactions

There were no related party transactions in the year.

Accounts



PAPYRUS

PREVENTION OF YOUNG SUICIDE

**Annual Report and Financial Statements
for the Year Ended 31 March 2023**

KM
Chartered Accountants
1st Floor, Block C
The Wharf
Manchester Road
Burnley
Lancashire
BB11 1JG

PAPYRUS Prevention of Young Suicide

Company registration number: 03555482

Charity registration number: 1070896

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Reference and Administrative Details

Trustees

Mr H J H Biggs-Davison

Ms H Denny

Ms S J Fitchett

Mrs A G Bowen

Mrs P Torrance

Mr A Airey

Mr B Pelan

Mr T Smith (resigned on 27 January 2023)

Dr A C Rebar (appointed on 12 November 2022)

Secretary Mr G Flynn

Principal Office PAPYRUS Prevention of Young Suicide
2 Bankside, Crosfield Street, Warrington, Cheshire, WA1 1UP

Company Registration Number 03555482

Charity Registration Number 1070896

Bankers

CAF Bank
25 Kings Hill Avenue, Kings Hill,
West Malling, Kent, ME19 4JQ

HSBC
107 Blackburn Road
Accrington, Lancashire, BB5 1JP

Nationwide Building Society
22 Sankey Street
Warrington, Cheshire, WA1 1TD

Virgin Money
1st Floor, 40 St. Vincent Place
Glasgow, G1 2HL

Redwood Bank
The Nexus Building, Broadway
Letchworth Garden City, SG6 3TA

Auditors

KM, Chartered Accountants
1st Floor, Block C, The Wharf, Manchester Road
Burnley, Lancashire, BB11 1JG

Statement of Trustees' Responsibilities

The trustees (who are also the directors of PAPYRUS Prevention of Young Suicide for the purposes of company law) are responsible for preparing the financial statements in accordance with the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and applicable law and regulations.

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the trustees are required to:

-  select suitable accounting policies and apply them consistently;
-  observe the methods and principles in the Charities SORP;
-  make judgements and estimates that are reasonable and prudent;
-  state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
-  prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.



Trustees' Report

OBJECTIVES AND ACTIVITIES

Objects

The objects of the charity as set out in the **Articles of Association** are:

-  To advance the education of the public into the causes and effects of suicide, especially, but not exclusively, concerning young people.
-  To contribute to the prevention of suicide by young people, and where possible, to offer assistance to them, their families and/or their caregivers.

Aims and activities

The charity's aims, including the changes or differences it seeks to make through its activities, are:

-  To promote an understanding of the unique contribution that parents, families, young people, friends, and carers can make to suicide prevention.
-  To provide assistance to vulnerable young people, parents, families, friends, carers, and those who work with them, being represented in policy making decisions at all levels and monitoring their implementation.
-  To initiate and promote suicide prevention training for all.
-  To initiate, commission and / or take part in new research into suicide prevention and to comment on appropriate current research.
-  Campaigning for effective and accessible services for young people.
-  To promote public awareness of the importance of emotional well-being and positive mental health.
-  Co-operating with professional and voluntary bodies working in the suicide prevention field.
-  Encouraging the promotion of emotional well-being and positive mental health at all levels of education.
-  Promoting awareness of the risk of mental or emotional distress during adolescence and throughout life and helping to remove the stigma of such occurrences.
-  Encouraging and disseminating examples of good practice in suicide prevention.

PUBLIC BENEFIT

PAPYRUS Prevention of Young Suicide has complied with the duty in section 4 of the Charities Act 2006. Through its charitable activities, PAPYRUS aims to directly benefit young people who are feeling suicidal or give practical advice and support to the friends or families of such a young person. PAPYRUS also benefits young people who may not be in immediate need and those who work with, or otherwise come into contact with, young people.

Though not a bereavement support charity, PAPYRUS works closely with people who have been touched by young suicide, both those who have been bereaved and others who support a young person who is struggling with life or who may be at risk of suicide.

The Trustees consider that the work of the charity over successive years has significantly contributed to the prevention of suicide among young people and has given considerable support to those who have been personally affected by a suicide in their families or in their own communities.

Through its work on relevant committees, through government departments, with mental health workers, other charities, educational professionals, and the media, PAPYRUS reduces stigma, increases help-seeking behaviour, and improves access to mental health services for young people in the UK. Through this, PAPYRUS helps to reduce the number of young people who take their own life.

FINANCIAL REVIEW

Financial position

The Statement of Financial Activities shows **total income** of £4.5m (2022: £4.37m)

Income is generated through donations, legacies, grants, and fundraising activities.

Expenditure of £4.6m (2022: £3.76m) includes staff costs of £3.1m compared with £2.6m in 2022 (staff costs 73%).

Excess of expenditure over income on unrestricted funds amounted to £106k (2022: surplus of £684k) which has reduced reserves brought forward.

The Trustees are pleased with the financial performance of the charity over the year.

Reserves policy

The trustees have agreed a policy on the analysis and use of reserves.

At the financial year end reserves are as follows:

Closedown reserve:	£940,000 based on the greater of £150k or 25% of budgeted expenditure.
Contingency:	£100,000 (reduction from £250,000) to allow for investment in new projects and areas of work.
General reserve:	£1,475m remainder and to include within budgeted spend in the current year.

Restricted fund balances at the year-end amounted to £4,500.

Fundraising

The charity is registered with the Fundraising Regulator and as such is required to report on how we comply with the standards established by the Regulator and advise as follows:

-  The Head of Business Support Services is a member of the [Chartered Institute of Fundraising](#), and is on our Senior Management Team which looks at all aspects of the charity's activities.
-  We do not engage third-party professional fund raisers or have commercial participators.
-  There are no failures to comply with the Fundraising Regulator's standards.
-  The charity engages with supporters wishing to fundraise for us and follows their activities.
-  There have been no complaints about our fundraising activities.
-  PAPYRUS, by its very nature, is sensitive to both the public and our supporters with full compliance with GDPR in the way we communicate with them.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

PAPYRUS Prevention of Young Suicide is a company limited by guarantee governed by its Memorandum and Articles of Association dated 29 April 1998 and amended by a number of Special Resolutions since that date, the most recent being 27 November 2020, to allow for current governance arrangements. It is registered as a charity with the Charity Commission.

Appointment of Trustees

As set out in the Articles of Association, the Chair of the Trustees is nominated by the Trustees. All Trustees serve for a period of three years, up to a maximum of nine years.

Organisation

The Board of Trustees/Directors, which can have up to 13 members, administers the charity. The Board meets bi-monthly. The Chief Executive directs and manages the day-to-day operations of the charity and has delegated authority.

Risk Management

The charity confirms that the major risks to which the charity is exposed, as identified by the Trustees, have been reviewed and that systems have been established to manage those risks. The Trustees have a risk management strategy which comprises these measures:

-  A Finance and Strategic Resources Committee that meets regularly and monitors risk and report to the Board of Trustees as a standing item at each board meeting.
-  An annual review of the risks the charity may face.
-  The establishment of systems and procedures to mitigate those risks identified.
-  The implementation of procedures designed to minimise any potential impact on the Charity should those risks materialise.
-  Comprehensive insurance cover which includes employer's liability, professional indemnity, and public liability as well as usual material insurance cover.



PAPYRUS
PREVENTION OF YOUNG SUICIDE

ACHIEVEMENT AND PERFORMANCE

Perhaps the most significant national event of the year was the death of Her Majesty the Queen on 8 September 2022. Upon hearing the news, PAPYRUS published this social media post:

In a time of national mourning, we have the opportunity to look out for each other in new ways. If you're struggling today or you see someone who is, take special care.

Suicide remains the leading cause of death in our young people. We remain committed to breaking social taboos and stigma around talking about around suicidality, suicide, death, dying, and mental health.

At the end of last year's annual report, we captured some of our ambitions under five strategic pillars:

"We will increase our SUPPORT in the coming months by providing HOPELINEUK 24/7 every day of the year. Our EQUIP agenda will enable us to reach all parts of the UK in the year ahead and be able to respond to the needs of diverse communities to help prevent young suicide. Working together our INFLUENCE will increase as we grow in new areas of the UK and engage with new partners. We will continue to rely on a diverse income portfolio to ensure that we can SUSTAIN our work. We will continue to ENABLE our people to do what they are best at: helping to save young lives." (cf. 2021-2022 Annual Report)

This **growth strategy** was adopted to enable us to have more presence across the United Kingdom:

-  reaching new communities,
-  growing our volunteering offer, and
-  supporting people *around the clock* who may need us in their darkest hour.

At the same time, our strategy recognises our commitment to strengthen our people, their knowledge, and skills - to be their best, to help them listen to and learn from others in these ever-changing and often challenging time for charities and their beneficiaries. It also sets out how we will strengthen our resolve to continue our excellent stewardship of our hard-earned income and ensure that this is used wisely in our work to prevent young suicide.

We are pleased to report that, in 2022-23, **we made significant progress in this strategy**. Whilst there is still more to achieve, we are confident that our strategy is helping to save young lives.

2022-23 was a year of growth and significant development within the charity. What follows is a summary of our activities against each of our five strategic pillars were the mainstay of this year's activities.



SUPPORT

The PAPYRUS helpline, **HOPELINEUK**, started operating in 2005. It began as a telephone advice and information service to help parents and caregivers navigate their concerns about suicide risk in their own children. From there it has grown into a helpline for children, young people and those who care about them: friends, family, professionals, strangers access the service to seek advice for any young person they are concerned about.

In 2011, PAPYRUS introduced two further channels to the service, responding to requests for alternative means of *reaching out for help*: **text and email advice** were made available alongside the telephone service. These were added in recognition of the differing needs of our service users.

Always **staffed by paid, trained professionals**, the service maintained throughout its history the aim to give suicide prevention advice to prevent young suicide and to aid improved mental health. It has always shared information with emergency services where lives may be at immediate risk. We are and always have been committed to this **intervention policy** which is made clear to all with whom we work.

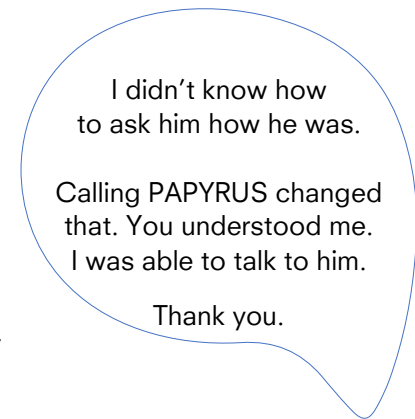
In recent years we have trialled a **fourth channel** of accessing the service, namely **webchat**. This enables service-users to type into a window on their own device and get immediate typed responses from a real human being, in real time. This has been very popular and ensures we deliver the privacy that some people require that they may feel is not afforded them by using their voice on a difficult telephone call. Like all our conversations be they on telephone or via the written word, we endeavour to create hope and safety. Contacts find it helpful to engage with us in **collaborative safety planning**.

Over the years PAPYRUS has extended the opening hours of HOPELINEUK incrementally. This was to meet increasing demand whilst ensuring that our available resources could meet that demand. HOPELINEUK was open from 9 a.m. through midnight every day of the year until January 2023. We were delighted to be able this year to staff and resource the opening of **a night service**. In the current year, we were delighted to be able to open the service and to rebrand HOPELINEUK to become **HOPELINE247**.



During the year we managed 20,022 telephone calls and 1,031 Webchats which means 21,054 real time life-saving conversations. Each channel tells its own story in some ways. Webchat, for instance, is predominantly used by teenagers. We managed 84,335 individual text and emails, each of them forming wider conversations about life, death, hope and staying safe from suicide. We also signpost to other organisations from different sectors and specialisms for longer term support. Around 15% percent of our contacts are from concerned others - predominantly parents - who are looking for advice and guidance of how to keep their children safe from suicide. A majority of the young people who reach out to us are aged between 14 and 25.

Our unique digital safety plan offer – **HOPELINK** - continues to show that empowered young people work to stay safe from suicide long after any conversations with an adviser. 1762 collaborative safety plans were created with them being viewed an average of 4 times thereafter at many different times of the day. This **collaborative digital safety planning tool** is a first and its success is its continued use by young people working together to update these frequently with our trained professionals by their side. The desire for safety usually outweighs any intention to die. Many need our support to realise this.



Suicidal thinking is a very individual experience. However, we can recognise quite **common contributory factors to suicide ideation**. Whilst never an exhaustive list, we can identify some themes across the volume of contacts we engage with and, sadly, in our work with those who have been bereaved by suicide. We do know there are some similar experiences that contribute to young people's thoughts about ending their life.

During the year, we saw a number of common 'contributories':

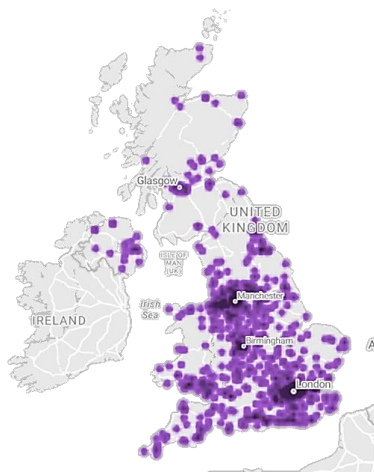
-  Issues with or lack of support for emotional wellbeing – NHS/Charities
-  Adverse Childhood Experiences (ACEs)
-  Sexual Assault/Rape
-  Waiting-list concerns
-  Relationship breakdown
-  Domestic Abuse and Violence
-  Bereavement (Suicide)
-  Education-related problems
-  Work-related stress
-  Neurodiversity and attitudes of 'others' on this
-  Gender and identity issues
-  Environmental concerns

HOPELINE247
0800 068 41 41

Throughout this year we have heard how many young people are feeling the negative effects of the **Cost-of-Living Crisis**. For some this means an existential fear.

We are also aware that, this year, we started to see some helplines fold, reduce hours of opening, or raise the threshold for access. It may well be that our increase in demand is due to this. Certainly, callers speak regularly about their frustrations in having little or **no other mental health resources** available to them or that previous services are no longer available.

Improving Accessibility is and has been throughout our history a key objective. In recent years, we have retained our collaboration with **Language Line**, an in telephone-based interpreter service for those whose first language is other than English. During this year, we strengthened this relationship and augmented previous provision. We have had contacts from people using many different languages, reflecting our increased reach across communities within the UK. We have been keenly exploring accessibility for those who use **British Sign Language** and hope to offer a service to d/Deaf users in the future. We have been exploring using a **more memorable text number** for those who access us in this way. We have learned that our webchat service is also benefiting those who may be non-verbal or prefer a service that is not dependent on the spoken word.



Conscious that many people never contact us directly but use our website as a source of life-saving support, we also improved our **website** (papyrus-uk.org) to make it more visually accessible and so that people can read it in many different languages.

(Image: Heatmap showing approximate areas from which contacts are made to our helpline services. Callers are asked if they would like to share their postcode. Some do not and therefore are not represented on the map here.)

There is real evidence of our work across our communities in the UK translating to more traffic to our helpline services.

See  EQUIP.



PAPYRUS embarked in 2022 on a path of planned strategic growth, including the establishment of numerous new community bases throughout the United Kingdom. This expansion has allowed us to significantly enhance our community services and improve our engagement efforts in communities across England, Wales, Scotland, and Northern Ireland.

To enable this expansion, we implemented a management restructure. Our new Head of Community Services would oversee Area Managers and Community Development, Volunteer Support and Administrative staff in five “Areas”:

-  England North
-  England South
-  Wales
-  Northern Ireland
-  Scotland

We maintained our bases and staff teams in Warrington, Birmingham, London, Cardiff, Belfast, Glasgow. We opened and staffed new bases in Foyle, Leeds, Carmarthen, Truro, and Conwy.



Three key areas of our work have been instrumental in our growth and impact.

1) Suicide Prevention Awareness Raising and Training

During 2022/23, a primary focus was on suicide prevention awareness and training within new communities, **always trying to engage communities before assuming what they need**. This initiative encompassed several essential components, including our SPARK, SPOT, and SPEAK accredited products, as well as Living Works’ two days ASIST workshop (Applied Suicide Intervention Skills Training). These programmes were successfully implemented in a greater variety of communities of interest such as schools, further education colleges, universities, and workplaces, delivered both online and in-person. Feedback from many participants underscored the positive impact of our training programmes and engagement in communities that precedes and enables them.

“The training was excellent, and the trainer was very informative and dealt with a delicate issue with empathy. Brilliant. Would strongly recommend the course.”

“There were a couple of key elements related to language that were very informative.”

“The focus of the PAPYRUS training was on young people, however in my current position the session made me think more of colleagues and the need for me to gain further training in that area. this is an action I will take forward - thanks!”

“The SPEAK session really opened up important overdue conversations in our school. Eye opening information.”

Participants Organisations Type	Total
Secondary School	1181
Mental Health Organisation	1096
Local Authority	796
FE College	584
University	578
Youth Services (Statutory)	535
Third Sector	315
NHS	271
Social Services	252
Housing Organisation	204
Medical/Dental Professionals	138
Addiction/Recovery Organisations	134

During the year, we received a lot of feedback from people saying they valued the fact that we offer training in the context of also having connections in their community. The link with our campaign work is attractive to communities as we try to voice their concerns to those who currently hold power to change people's lives for the better. Many participants also value the links we make between our training and HOPELINE247 service.

PAPYRUS continued to work hard at making people see their place in suicide prevention. Different levels of training are made available, enabling people to do a short session or a more intensive exposure to intervention.

The PAPYRUS training was the best ever.
I cried a lot - but I learned even more.

So grateful.

Thank you.

2) Volunteering Engagement and Governance

In the past year, we made significant improvements to our volunteer recruitment process and enhanced our volunteer offering. This resulted in a notable increase in the number of volunteers across our communities. As a result, our volunteers have been able to support a greater number of events and activities than ever before.

This increase in volunteer engagement has played a pivotal role in raising awareness about where to access support for young people and concerned individuals in our communities. The dedication and commitment of our volunteers have been instrumental in our organisations growth and ability to reach more individuals in need.

3) Community Engagement and Expansion

Our commitment to expanding our geographical footprint across the UK has allowed us to engage with a broader range of communities than ever before. This expansion has been complemented by a substantial investment in the recruitment of Community Development Officers across the country. As a result, we have witnessed a surge in community engagement, heightened demand for our training programmes, and a subsequent increase in contacts to our helpline.

Our strategy of broader reach and enhanced community engagement has led to a tangible impact on the lives of individuals in various communities, making it easier for them to access the support and resources they require.



During the year we made successful bids to various local partnership opportunities including new work in Kirklees, Surrey, and Carmarthenshire.

We also piloted a new resource for schools using our award-winning film, [*Sinking Feelings*](#).

The strategic growth under the EQUIP strategy has undeniably transformed our organisation's ability to serve communities across the UK. Our efforts in suicide prevention awareness and training, volunteer engagement, and community expansion have all contributed to this positive trajectory. As we continue to expand our reach and improve our services, we remain committed to making a lasting difference in the lives of individuals and communities in need.

The image shows our eleven community bases at the end of 2022-23.

INFLUENCE

PAPYRUS continued to work with HM Government and the devolved administrations. During the year, PAPYRUS remained an active member of the **National Suicide Prevention Strategy Advisory Group** in the Westminster parliament and the **Welsh Government's National Advisory Group on Suicide Prevention and Self-Harm Reduction**. PAPYRUS contributed to several of the regional **Protect Life Implementation Groups** across Northern Ireland and continued to support the call for a return of the Stormont Assembly which stills needs to sign off on the NI suicide prevention strategy. We began this year to build on our long-standing relationships with colleagues in Scotland regarding working together to prevent young suicide. PAPYRUS is a regular attendee and active participant in many of the local and regional suicide prevention groups and partnerships across UK communities. These vital agencies can enable cohesion in local communities' efforts to reduce suicide rates.

On 24 June 2022, PAPYRUS hosted at its London Office a Roundtable with the Secretary of State for Health and Social Care, Rt. Hon. Sajid Javid MP and a small group of academics, charity leaders and people with lived experience. After this, a group of over 200 people listened to our chief executive, Ged Flynn, speaking about our work and mission and then from the Secretary of State who shared his own lived experience after losing his brother to suicide. The Minister also said he was keen to see more urgency in parliament about suicide prevention and commended PAPYRUS and others in the sector "for their life-saving work".

During 2022-23, PAPYRUS was proud to host several England-wide consultation round-table exercises around one of the two proposed themes for the long-awaited new national suicide prevention strategy for England: *children & young people*. We hosted four round tables in all for those working directly with children and young people and reported our findings to the National Suicide Prevention Strategy Advisory Group. We also engaged young people in research online, asking them what it was like to be a child or young adult in 2022. We asked what they would do if they were Prime Minister in terms of suicide prevention. We engaged them directly in anonymous surveys and through TikTok campaigns. The most common themes reported from those surveyed were academic pressure, anxiety, relationships, and family concerns. **Children and young people wanted to talk to adults about suicide but not vice versa**. Children reported speaking about it to their peers but not to adults who often dismissed them if it was raised or dissuaded such conversations.

Our influence is also manifest in our campaigns, both those targeting political leaders to effect change, and those which educate the public about the preventability of young suicide and the often-complex nature of its contributory factors. This year, our online [To My Fellow](#) video campaign showed individual stories around suicide which can affect anybody across a range of groups and communities. The campaign also acted as a tool to promote lived and living experience of suicide and encouraged people to talk openly about suicide to help break down the stigma surrounding it. The campaign featured parents, siblings, faith leaders, artists, and migrants, just to name a few. The feedback around the campaign was positive and a second phase launched with new contributors sharing their stories.

Our [Exam Results campaign](#) featured a powerful image which depicted DEA*D as achieved grades and was accompanied with the tag line 'Don't let your grades determine your future'. This campaign was promoted across social media as well as forming part of an out of home campaign with imagery featured on buses that ran along school and college routes, as well as bus stops near to schools and colleges. The focus of this campaign was to encourage young people not to place too much importance on their results and to reach out for support if they were to think about suicide. The inclusion of top grades along with lower grades highlights that it is not just those who are struggling academically or underperforming who are at risk of suicide.

On World Suicide Prevention Day 2022 (10 September), we launched [our PAPYRUS Manifesto](#) which was a short film (available, as are all our films, on our [PAPYRUS YouTube channel](#)) that outlined who we are as a charity, what our goals are, who we support and why we are passionate about the prevention of young suicide. This was hugely successful and has been widely shared and used as part of our ongoing awareness raising across the charity.

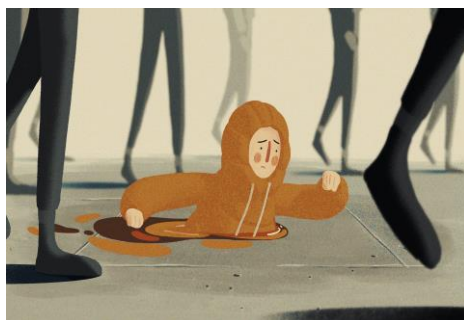
[The PAPYRUS website](#) was visited most by 25–35-year-olds, with 18–24-year-olds and 35–44-year-olds following closely behind. During this financial year we saw 397,307 visitors to the PAPYRUS website of which most were brand new visitors. **PAPYRUS social media** continue to be a success with 153,000 new fans and followers over the 12-months period. This is an increase of 222% on the previous year. The reach of our pages and profiles was 4.3 million (an increase of 498%) with impressions on our pages hitting 4.3 million (up 515%). During the year, PAPYRUS continued to maintain a profile on Facebook, Twitter, YouTube, Pinterest, TikTok, LinkedIn and Instagram.

In terms of [print and broadcast media](#), we continued to increase our reach to new communities, readers, and audiences. From April 2022 through to March 2023 we featured 14,561 separate media stories. Around 83% of that coverage was online with a combined readership of 10.6 billion. Broadcast media accounted for 17% of our coverage with a radio and TV combined audience of 3.1 billion.

Around 61% of the coverage can be attributed to local and regional outlets, with national coverage making up 15%, international coverage was 12% as was trade/industry press.

-  Headlines of our most popular media releases during the year included:
-  Three Dads take UK in their stride.
-  Hero dads hit million-pound mark.
-  Daniel Craig sends hero dads a message of hope.
-  Suicide prevention charity praises parents for breaking the silence.
-  Praise as health secretary breaks silence around suicide (Rt Hon Sajid Javid MP)
-  How brave stories of suicide could save young lives (To my fellow...)
-  Rising star becomes ambassador of hope.
-  Struggling schoolchildren want lessons in life

In September 2022, the [3 Dads Walking](#) began their second walk across the UK taking in all parliaments and hitting the £1million mark with their fundraising for PAPYRUS. Awareness of the charity increased significantly. The 3 Dads enabled so many to share their own story of suicide and loss and so influence national awareness.



Our new campaign film, [‘Sinking Feeling’](#) was awarded ‘Best Charity Film’ at the national Third Sector Awards 2022, fighting off tough competition from huge charities within the UK.



Governance

We have continued to ensure that governance arrangements are fit for purpose. We regularly review our Constitution to that end. We also remain indebted to a group of very dedicated trustees who also act as directors of the company.

During 2022-23, two issues affected our sustainability and our young people in particular:

-  post-Covid19-pandemic uncertainty
-  the continuing financial downturn in the UK

We know that, when times get tough financially and where there is increased uncertainty “out there”, young people feel that acutely and many experience increased suicidality. PAPYRUS continued to work with and sometimes challenge HM Government (and where appropriate, the devolved administrations) about both these issues.

Finance & Strategic Resource Management

During the year we reviewed several of our bank arrangements and rationalised the number of accounts we had open. We streamlined what all our systems around finance to provide a clear audit trail and to ensure best value.

We reviewed the leases for the buildings we occupy. We looked at our suppliers to ensure that we are compliant and securing best value for monies expended.

We have made a concerted effort to move towards a paperless system in managing our finances. Improved use of new software and electronic systems will continue to be a preference going forward.

We are indebted to the members of our Finance and Strategic Resources Subcommittee for their service in scrutinising our management accounts throughout the year.

Income Generation

PAPYRUS was set up as a charity in 1997, and we have never forgotten the inspiration and passion of our founders who had had all lost a child or young person to suicide and were determined shine a light on the issue and prevalence of young suicide, in order to prevent other families from going through the pain they had, that of losing a loved one to young suicide. In terms of income generation and growth, these remain our drivers today.

As in previous years, most of our donations and fundraised income again came from the friends and families of those young people who have sadly lost their lives to suicide, and they all have a very personal reason for supporting PAPYRUS. Indeed, they often report finding new purpose and meaning in belonging to the charity.

Behind every donation there is a very sad story and a family or a community in pain. We pride ourselves on the service and stewardship we give to them, we remain extremely grateful to each one of them - those who do the big high-profile events, those who engage with their employers to deliver corporate partnership and those that quietly just give week after week month after month in memory of somebody they have lost.

Many of us supporters have been with us for years. Some come, do something amazing and just quietly move on. We are aware that we are part of their individual grief journey, and we understand that each of them has a very different way of supporting and engaging with us.

3 Dads Walking continued to raise money, and most significantly our profile not only with the public, but also with the Government, having undertaken a second and longer walk in September 2022. They were the winners of the special recognition award at the JustGiving awards the following month and awarded a Pride of Britain awards.

Parachute for PAPYRUS continued to be very popular with our many supporters as did other challenge events.

We completed our charity partnership with **Vistry Group** which raised over £250,000 and in March 2023 were confirmed as the official charity partner for **Wates Construction Group**. These are our two biggest partnerships to date and are indicative of our expanding reach across the whole country. We are indebted to several charitable and grant-making trusts like **Beacon Owl Trust** and the **Julia and Hans Rausing Trust** for their support during the year. BBC Children in Need have supported us thus far for over a decade and we are very grateful to them for this.

We firmly believe that people do not give to charities for those charities to build up massive reserves, and although we have a healthy level of reserves to protect ourselves, we do have an ambitious physical expansion plan in place as part of our strategy to grow services across the whole of the UK.

Data Management and Use

We continued to ensure that we remain compliant with the Information Commissioner's Office (ICO) in terms of General Data Protection Regulations (GDPR). Our cyber-safety protocols were challenged more than in recent years with the advance of new risks which are affecting many organisations. We strengthened our risk management here and are pleased to have had no material breaches.

Using new software and tech, we were better able this year to demonstrate real-time outputs through instant infographics. This enabled timelier analysis and management of issues arising. Maps of our activity readily identified gaps in our provision which helped with planning.



[Secretary of State for Health and Social Care, Sajid Javid MP speaking at our London office in June 2022](#)

ENABLE

During 2022-23, PAPYRUS employed 88 paid staff and engaged with c.350 volunteers, working collaboratively across the UK. We have developed a progressive People Strategy, focused on enabling and equipping all colleagues to be empowered to deliver their roles effectively. To enable this, we committed to three key objectives for our 2022 - 2024 People Strategy.

1) Embed a culture in which our people have the right knowledge, attitude, and skills.

Recruitment practices

We implemented an online recruitment package with application tracking. This supports us to enhance applicants' experience of the application process and to implement more modern and efficient recruitment practices. As the charity grows and reaches new communities, we continue to review our recruitment practices, seeking to ensure we reach the best candidates across the UK.

Contracts, policies, and procedures

We reviewed and updated all our contractual documents and policies to ensure that they reflect and support modern and proactive people management practices and the culture of the charity.

Employee wellbeing

We have always had a strong employee wellbeing provision and support all colleagues in their roles through effective individual management support meetings, debriefing sessions, and Clinical Supervision as appropriate. The introduction of a health support scheme this year improved this further, augmenting our use of an employee assistance programme to support all employees.

Employee benefits

Like many organisations we reviewed and maintained our hybrid working arrangements this year and continued to promote agile working opportunities for all colleagues. We enhanced some core benefits including the ability to purchase additional annual leave, and we continue to look at our overall offer which helps to attract and retain our people.

Employee engagement and employee voice

We established Employee Champions Group which has an active role in helping to implement new and upcoming People projects by encouraging employee engagement and offering valuable feedback and suggestions. The group contributed significantly to the introduction of new policies and enhancements to some of our benefit arrangements. A key and successful outcome from this group was the introduction of Workplace by Meta to support internal communication and facilitate greater inter-departmental engagement. We have undertaken an employee engagement survey with all colleagues and identified areas of good practice and areas for further development.

Learning and Development

We introduced core mandatory training for all colleagues covering equality and diversity, health and safety, data protection and safeguarding. This is completed as part of onboarding and is supplemented with additional training to ensure we remain current and can assess our practices.

Organisational design

We have and will continue to review our structure and working arrangements to ensure they support the charity now and into the future. In 2022-23, we focused on growing our presence into new communities across the UK and we continue to ensure that our structure and the capacity within departments enable us to achieve this.

Safeguarding

We are committed to continuous improvement and have quality assured our approach to Safeguarding ensuring that the safety of all those we work with, and support remains paramount. Our safeguarding policy and practices reflect best practice and we have implemented the *My Concern* reporting tool. All colleagues continue to receive regular safeguarding and professional boundaries training tailored to their roles.

2) Demonstrate and strengthen our ongoing commitment to Equality, Diversity, and Inclusion (EDI) across PAPYRUS.

PAPYRUS is committed to continuing to develop and embed these important principles in what we do and how we do it. Here are some examples of how we positively considered EDI in our practices during 2022-23:

Inclusive recruitment practices

We have adopted anonymised shortlisting for all vacancies. This means all personal information is removed from applications to ensure shortlisting decisions are made based on knowledge, skills, and experience only. In addition, we ensure that our vacancies are advertised in various media as well as through colleagues and partners.

Equality, Diversity, and Inclusion training

All colleagues have mandatory Equality, Diversity and Inclusion training and we are enhancing this by adding specific training on Cultural Awareness and Cultural Competence along with specific training to support us to work alongside all communities.

HL247 service provisions

Working with British Sign Language users and organisations which work with d/Deaf people to ensure our offer is accessible to those who are hearing impaired, d/Deaf or use BSL as their preferred language.

Community development

Making a concerted efforts to work in new communities and learning from them, their culture, their norms, their needs.

Communications

Implementation of *Recite* on our website and additional accessibility tools to make the user experience a more effective one.

To build on our existing work we have created an internal Equality, Diversity, and Inclusion Working Group. The group is focused on developing and supporting the delivery of our Equality, Diversity, and Inclusion action plan. The EDI working group will assess our practices and identify potential development areas through staff surveys and analysis.

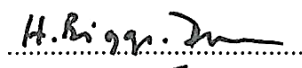
3) Ensure engaging and competent leadership and management throughout the organisation.

We initiated a Leadership and Management development programme focused on equipping all leaders and managers with the capability and confidence to manage their teams and business areas. We believe that coaching is a key element of our culture and are embedding this into people management practices underpinned by the necessary skills and knowledge.

Disclosure of information to auditor

Each trustee has taken steps that they ought to have taken as a trustee in order to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information. The trustees confirm that there is no relevant information that they know of and of which they know the auditor is unaware.

The annual report was approved by the trustees of the charity on 21 October 2023 and signed on its behalf by:



Mr H J H Biggs-Davison
Chair of Trustees

Independent Auditor's Report

Opinion

We have audited the financial statements of PAPYRUS Prevention of Young Suicide (the 'charity') for the year ended 31 March 2023, which comprise the Statement of Financial Activities, Balance Sheet, Statement of Cash Flows, and Notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is United Kingdom Accounting Standards, comprising Charities SORP - FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and applicable law (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

-  give a true and fair view of the state of the charity's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
-  have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
-  have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the original financial statements were authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken during the audit:

-  the information given in the for the financial year for which the financial statements are prepared is consistent with the financial statements; and
-  the information has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the company and its environment obtained during the audit, we have not identified material misstatements in the .

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

-  adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
-  the financial statements are not in agreement with the accounting records and returns; or
-  certain disclosures of trustees' remuneration specified by law are not made; or
-  we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities (set out on page 3), the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The specific procedures for this engagement and the extent to which these are capable of detecting irregularities, including fraud is detailed below.

Our approach to identifying and assessing the risks of material misstatement respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

-  the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities, and skills to identify or recognise non-compliance with applicable laws and regulations;
-  we identified the laws and regulations applicable to the charity through discussions with trustees and other management, and from our knowledge and experience of the charity sector;
-  we focussed on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the charity, including the Charities Act 2011;
-  we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence; and
-  we identified laws and regulations which were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the charity's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

-  making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected, and alleged fraud; and
-  considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

-  performed analytical procedures on material balances for which robust, substantive analytical procedures have been undertaken to identify any unusual or unexpected relationships;
-  tested journal entries to identify unusual transactions; and
-  investigated the rationale behind significant or unusual transactions.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its trustees as a body, for our audit work, for this report, or for the opinions we have formed.



Mark Heaton FCCA DchA (Senior Statutory Auditor)

For and on behalf of

KM, Statutory Auditor
1st Floor, Block C
The Wharf
Manchester Road
Burnley
Lancashire
BB11 1JG

Date: 21 October 2023

Statement of Financial Activities for the Year Ended 31 March 2023

(Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

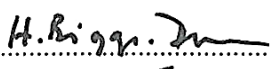
	Note	Unrestricted funds £	Restricted funds £	Total 2023 £	Unrestricted funds £	Restricted funds £	Total 2022 £
Income from:							
Donations and legacies	3	2,003,283	-	2,003,283	1,722,177	-	1,722,177
Charitable activities	4	901,981	48,390	950,371	704,851	344,055	1,048,906
Other trading activities	5	1,515,537	-	1,515,537	1,588,792	-	1,588,792
Investment income	6	31,735	-	31,735	10,941	-	10,941
Total income		4,452,536	48,390	4,500,926	4,026,761	344,055	4,370,816
Expenditure on:							
Raising funds	7	(326,259)	-	(326,259)	(327,591)	-	(327,591)
Policy and Education	8	(4,232,054)	(48,390)	(4,280,444)	(3,014,647)	(420,236)	(3,434,883)
Total expenditure		(4,558,313)	(48,390)	(4,606,703)	(3,342,238)	(420,236)	(3,762,474)
Net (expenditure)/income		(105,777)	-	(105,777)	684,523	(76,181)	608,342
Net movement in funds		(105,777)	-	(105,777)	684,523	(76,181)	608,342
Reconciliation of funds							
Total funds brought forward		2,621,385	4,500	2,625,885	1,936,862	80,681	2,017,543
Total funds carried forward	18	2,515,608	4,500	2,520,108	2,621,385	4,500	2,625,885

All the charity's activities derive from continuing operations during the above two periods. The funds breakdown for 2022 is shown in note 18.

Balance Sheet as at 31 March 2023

	Note	2023 £	2022 £
Current assets:			
Stocks	14	36,001	23,027
Debtors	15	225,168	374,044
Cash at bank and in hand		2,558,310	2,461,726
		2,819,479	2,858,797
Creditors: Amounts falling due within one year	16	(299,371)	(232,912)
Net assets		2,520,108	2,625,885
Funds of the charity:			
Restricted income funds			
Restricted funds		4,500	4,500
Unrestricted income funds			
Unrestricted funds		2,515,608	2,621,385
Total funds	18	2,520,108	2,625,885

The financial statements in this report were approved by the trustees and authorised for issue on **21 October 2023** and signed on their behalf by:



Mr. H J H Biggs-Davison
 Chair of Trustees

Statement of Cash Flows for the Year Ended 31 March 2023

	Note	2023 £	2022 £
Cash flows from operating activities			
Net (expenditure)/income		(105,777)	608,342
Adjustments to cash flows from non-cash items			
Investment income	6	(31,735)	(10,941)
		<u>(137,512)</u>	<u>597,401</u>
Working capital adjustments			
(Increase)/decrease in stocks	14	(12,974)	11,557
Decrease/(increase) in debtors	15	148,876	(239,660)
Increase in creditors	16	66,459	146,254
Net cash flows from operating activities		<u>64,849</u>	<u>515,552</u>
 Cash flows from investing activities			
Interest receivable	6	31,735	10,941
Net increase in cash and cash equivalents		<u>96,584</u>	<u>526,493</u>
Cash and cash equivalents at 1 April		2,461,726	1,935,233
Cash and cash equivalents at 31 March		<u>2,558,310</u>	<u>2,461,726</u>

All the cash flows are derived from continuing operations during the above two periods.

Notes to the Financial Statements for the Year Ended 31 March 2023

1 Charity status

The charity is limited by guarantee, incorporated in England, and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £10 towards the assets of the charity in the event of liquidation.

The registered office address is: 2 Bankside, Crosfield Street, Warrington, Cheshire, WA1 1UP.

2 Accounting policies

Summary of significant accounting policies and key accounting estimates

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102). They also comply with the Companies Act 2006 and Charities Act 2011.

Basis of preparation

PAPYRUS Prevention of Young Suicide meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Going concern

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern nor any significant areas of uncertainty that affect the carrying value of assets held by the charity.

Income

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received, and the amount of the income receivable can be measured reliably.

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity, and it is probable that these conditions will be fulfilled in the reporting period.

Legacy gifts are recognised on a case-by-case basis following the grant of probate when the administrator/executor for the estate has communicated in writing both the amount and settlement date. In the event that the gift is in the form of an asset other than cash, or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title to the asset having been transferred to the charity.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading those aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings, they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

These are costs incurred in attracting voluntary income, the management of investments and those incurred in trading activities that raise funds.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs

These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including audit, strategic management and trustees' meetings and reimbursed expenses.

Tangible fixed assets

Tangible assets are stated at cost, less any accumulated depreciation and accumulated impairment losses.

Depreciation

Asset class	Depreciation method and rate
Furniture and equipment	25% on straight line basis

Stock

Stock is valued at the lower of cost and estimated selling price less costs to complete and sell, after due regard for obsolete and slow-moving stocks.

Fund structure

Unrestricted income funds are general funds that are available for use at the trustees' discretion in furtherance of the objectives of the charity.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pensions and other post-retirement obligations

The charity operates a defined contribution pension scheme which is a pension plan under which fixed contributions are paid into a pension fund and the charity has no legal or constructive obligation to pay further contributions even if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods.

Contributions to defined contribution plans are recognised in the Statement of Financial Activities when they are due. If contribution payments exceed the contribution due for service, the excess is recognised as a prepayment.

3 Income from donations and legacies

	Unrestricted funds General £	Total 2023 £	Total 2022 £
Legacies	60,012	60,012	110,694
Donations	1,710,013	1,710,013	1,275,256
Gift aid reclaimed	233,258	233,258	336,227
	<u>2,003,283</u>	<u>2,003,283</u>	<u>1,722,177</u>

4 Income from charitable activities

	Unrestricted funds General £	Restricted Funds £	Total 2023 £	Total 2022 £
Sale of leaflets	13,479	-	13,479	15,109
Provision of training	332,328	-	332,328	350,961
Grants	556,174	48,390	604,564	682,836
	<u>901,981</u>	<u>48,390</u>	<u>950,371</u>	<u>1,048,906</u>

5 Income from other trading activities

	Unrestricted funds General £	Total 2023 £	Total 2022 £
Fundraising			
	<u>1,515,537</u>	<u>1,515,537</u>	<u>1,588,792</u>

6 Investment income

	Unrestricted funds General £	Total 2023 £	Total 2022 £
Interest receivable			
	<u>31,735</u>	<u>31,735</u>	<u>10,941</u>

7 Expenditure on raising funds

	Unrestricted funds General £	Total 2023 £	Total 2022 £
Costs of generating donations and legacies	117,891	117,891	119,228
Staff costs	208,368	208,368	208,363
	<u>326,259</u>	<u>326,259</u>	<u>327,591</u>

8 Expenditure on charitable activities

		Unrestricted funds			
	Note	General £	Restricted Funds £	Total 2023 £	Total 2022 £
Governance costs	9	34,538	-	34,538	18,515
Policy and Education		4,197,516	48,390	4,245,906	3,416,368
		<u>4,232,054</u>	<u>48,390</u>	<u>4,280,444</u>	<u>3,434,883</u>

9 Analysis of governance and support cost

	Unrestricted funds		
	General £	Total 2023 £	Total 2022 £
Audit of the financial statements	7,028	7,028	5,014
Other fees paid to auditors	900	900	-
Legal fees	8,357	8,357	2,465
Bank charges	8,020	8,020	2,870
Other governance costs	10,233	10,233	8,166
	<u>34,538</u>	<u>34,538</u>	<u>18,515</u>

10 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year. No trustees received any reimbursed expenses from the charity during the year.

11 Staff costs

The aggregate payroll costs were as follows:

	2023 £	2022 £
Staff costs during the year were:		
Wages and salaries	2,674,130	2,245,267
Social security costs	278,222	218,950
Pension costs	153,716	137,440
	<u>3,106,068</u>	<u>2,601,657</u>

The monthly average number of persons (including senior management team) employed by the charity during the year expressed as full-time equivalents was as follows:

	2023	2022
Charitable activities	88	78

The number of employees whose emoluments fell within the following bands was:

	2023	2022
£80-90,000	1	0

The total employee benefits of the key management personnel of the charity were £429,348 (2022 - £466,911).

12 Auditors' remuneration

	2023 £	2022 £
Audit of the financial statements	7,028	5,014
Other fees to auditors:		
Accountancy support	900	-
	<u>7,928</u>	<u>5,014</u>

13 Taxation

PAPYRUS is a registered charity and is exempt from taxation.

14 Stock

	2023 £	2022 £
Publications, leaflets, etc.	<u>36,001</u>	<u>23,027</u>

15 Debtors

	2023 £	2022 £
Trade debtors	109,163	191,509
Prepayments	113,583	120,353
Other debtors	2,422	62,182
	<u>225,168</u>	<u>374,044</u>

16 Creditors

	2023 £	2022 £
Trade creditors	49,258	17,488
Other taxation and social security	71,819	57,549
Other creditors	-	17,405
Accruals	178,294	140,470
	<u>299,371</u>	<u>232,912</u>

17 Pension and other schemes

Defined contribution pension scheme

The charity operates a defined contribution pension scheme. The pension cost charge for the year represents contributions payable by the charity to the scheme and amounted to £153,716 (2022 - £137,440). Contributions totalling £Nil (2022 - £17,405) were payable to the scheme at the end of the year and are included in creditors.

18 Funds

	Balance at 1 April 2022 £	Incoming Resources £	Resources Expended £	Balance at 31 March 2023 £
Unrestricted funds				
General fund	1,581,385	4,452,536	(4,558,313)	1,475,608
Contingency	100,000	-	-	100,000
Close down reserve	940,000	-	-	940,000
	2,621,385	4,452,536	(4,558,313)	2,515,608
Restricted funds				
HOPELINEUK	4,500	48,390	(48,390)	4,500
Total funds	2,625,885	4,500,926	(4,606,703)	2,520,108

	Balance at April 2022 £	Incoming Resources £	Resources Expended £	Transfers £	Balance at 1 31 March 2023 £
Unrestricted funds					
General fund	968,626	4,026,761	(3,342,238)	(71,764)	1,581,38
Contingency	250,000	-	-	(150,000)	100,000
Close down reserve	718,236	-	-	221,764	940,000
	1,936,862	4,026,761	(3,342,238)	-	2,621,385
Restricted funds					
HOPELINEUK	80,681	344,055	(420,236)	-	4,500
Total funds	2,017,543	4,370,816	(3,762,474)	-	2,625,885

19 Analysis of net assets between funds

	General £	Designated £	Restricted Funds £	Total Funds £
Current assets	1,774,979	1,040,000	4,500	2,819,479
Current liabilities	(299,371)	-	-	(299,371)
Total net assets	1,475,608	1,040,000	4,500	2,520,108

	General £	Designated £	Restricted Funds £	Total Funds £
Current assets	1,814,297	1,040,000	4,500	2,858,797
Current liabilities	(232,912)	-	-	(232,912)
Total net assets	1,581,385	1,040,000	4,500	2,625,885

20 Related party transactions

There were no related party transactions in the year.

Accounts

Company registration number: 03555482

Charity registration number: 1070896

PAPYRUS Prevention of Young Suicide

(A company limited by guarantee)

Annual Report and Financial Statements

for the Year Ended 31 March 2022



KM
Chartered Accountants
1st Floor, Block C
The Wharf
Manchester Road
Burnley
Lancashire
BB11 1JG

PAPYRUS Prevention of Young Suicide

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PAPYRUS Prevention of Young Suicide

Reference and Administrative Details

Trustees	Mr H J H Biggs-Davison
	Ms H Denny
	Ms S J Fitchett
	Dr S Mahajan
	Mr T W Smith
	Mr B J Pelan
	Mrs A G Bowen
	Mrs P Torrance
	Mr A Airey
Secretary	Mr G Flynn
Principal Office	2 Bankside Crosfield Street Warrington WA1 1UP
Company Registration Number	03555482
Charity Registration Number	1070896
Bankers	CAF Bank 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ
	HSBC 107 Blackburn Road Accrington Lancashire BB5 1JP
	Nationwide Building Society 22 Sankey Street Warrington Cheshire WA1 1TD
	Virgin Money 1st Floor 40 St. Vincent Place Glasgow G1 2HL
	Redwood Bank The Nexus Building Broadway Letchworth Garden City SG6 3TA

PAPYRUS Prevention of Young Suicide

Reference and Administrative Details

Auditor

KM
Chartered Accountants
1st Floor, Block C
The Wharf
Manchester Road
Burnley
Lancashire
BB11 1JG

PAPYRUS Prevention of Young Suicide

Trustees' Report

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements and auditors' report of the charitable company for the year ended 31 March 2022.

Trustees

Mr H J H Biggs-Davison

Ms H Denny

Ms S J Fitchett

Mr D Hart (resigned 17 July 2021)

Dr S Mahajan

Mr T W Smith

Mr B J Pelan (appointed 8 May 2021)

Mrs A G Bowen

Mr J Haskey (resigned 11 September 2021)

Mrs P Torrance (appointed 6 November 2021)

Mr A Airey (appointed 8 January 2022)

OBJECTIVES AND ACTIVITIES

Objects

The objects of the charity as set out in the Articles of Association are:

To advance the education of the public into the causes and effects of suicide, especially, but not exclusively, concerning young people.

To contribute to the prevention of suicide by young people, and where possible, to offer assistance to them, their families and/or their carers.

Aims and activities

The charity's aims including the changes or differences it seeks to make through its activities:

To promote an understanding of the unique contribution that parents, families, young people, friends and carers can make to suicide prevention.

Providing assistance to vulnerable young people, parents, families, friends, carers and those who work with them.

Being represented in policy making decisions at all levels and monitoring their implementation.

Initiating and promoting suicide prevention training for all.

To initiate, commission and / or take part in new research into suicide prevention and to comment on appropriate current research.

PAPYRUS Prevention of Young Suicide

Trustees' Report

Campaigning for effective and accessible services for young people.

To promote public awareness of the importance of emotional well-being and positive mental health.

Co-operating with professional and voluntary bodies working in the suicide prevention field.

Encouraging the promotion of emotional well-being and positive mental health at all levels of education.

Promoting awareness of the risk of mental or emotional distress during adolescence and throughout life, and helping to remove the stigma of such occurrences.

Encouraging and disseminating examples of good practice in suicide prevention.

Public benefit

PAPYRUS Prevention of Young Suicide has complied with the duty in section 4 of the Charities Act 2006. Through our charitable activities PAPYRUS aims to directly benefit young people who are feeling suicidal or give practical advice and support to the friends or families of such a young person. We also benefit young people who may not be in immediate need and those who work with, or otherwise come into contact with, young people.

Though we are not a bereavement support charity, we work closely with people who have been touched by young suicide, both those who have been bereaved and others who support a young person who is struggling with life or who may be at risk of suicide.

The Trustees consider that the work of the charity over successive years has significantly contributed to the prevention of suicide among young people and has given considerable support to those who have been personally affected by a suicide in their families or in their own communities.

Through our work on relevant committees, through government departments, with mental health workers, other charities, educational professionals and the media, we aim to reduce stigma, increase help-seeking behaviour, and improve access to mental health services for young people in the UK and thereby reduce the number of young people who take their own life.

ACHIEVEMENT AND PERFORMANCE

A Year of enabling life

2021-2022 was another year of growth across PAPYRUS. We worked hard to make up ground lost due to the Covid-19 pandemic and experienced a real thirst for our education and training, as well as a huge increase in the demand for our helpline services.

25 years on from our foundation, we continued to prevent suicide by supporting those with thoughts of suicide to stay suicide-safer, by equipping communities with the skills to intervene where suicide is a real risk and we have continued to use our voice to influence at a local, regional and national level across the four home nations of the UK.

As was the case across the wider mental health sector in the UK, our HOPELINEUK services attracted an unprecedented volume of calls, texts and emails during the year. We have maintained our purpose to support young people and those who are worried about them to promote and ensure suicide-safety. We regularly found ourselves supporting professionals who were often on the frontline, battling the impact of the pandemic in their own roles. Our debriefing service enabled many of them to offload and assimilate learning after an intervention with a young person with thoughts of suicide.

PAPYRUS Prevention of Young Suicide

Trustees' Report

During the year we continued to expand the use of our unique online safety-planning tool, HOPELINK. This enables our advisors to work hand-in-hand with a caller to create together a bespoke safety-plan which enables the contact to stay suicide-safe. We know young people continue to use their safety plan when their interaction with HOPELINEUK has finished. The individual can then, by using their log in details (2 word authentication), reconnect with an adviser confidentially and anonymously in order to amend their plan to ensure it is relevant as their lives change.

We recently received this feedback from somebody who uses the tool regularly.

"I was feeling worthless before this call. Thank you for picking up the phone and for being here for me - you have saved my life three times so far by just picking up the phone, but the HOPELINK we made usually saves my life every day. I use it a lot - you don't know the impact it has on my life".

There was much debate and speculation in the media and elsewhere about the impact of the pandemic on suicide and an assumption that young people would be at heightened risk of suicide because of lockdown. We found many young people experienced increased anxiety, reduced privacy and a cessation of their normal supports such as mental health services and connections with friends and family. Predominantly, we were able to reaffirm that young people are very resilient and coped admirably with the new challenges that the pandemic put before them. As did their parents and caregivers and those who were charged with providing other services to support them. We did notice that many of our contacts presented with more acute mental health concerns, often reporting that they had held back from calling in the face of the public messaging about Covid-19. We were able to feed this learning into policy-makers through the National Advisory Groups and regional suicide prevention strategy groups.

There was no significant increase in the number of UK deaths recorded as suicide during the pandemic, though we worked closely during the year with many families for whom suicide was partly attributed to being faced with lockdown. Grieving for such losses took on a particular hue, where many families were unable to gather with family and friends to mourn the person they had lost. Some had to make do with very small funerals or brief services which were held within the public health restrictions at that time. PAPYRUS worked with a number of families to help them cope and make sense of their loss in these very strange circumstances.

As well as taking calls, texts and emails, we grew our new webchat service during the year. This service enables young people who may be having thoughts of suicide to type a conversation with one of our trained suicide prevention advisers and offers a similar service to the helpline itself - including the ability to create a safety plan. Some young people often prefer the written conversation to spoken interaction. Webchat is an accessible safety planning service for those who are non-verbal or don't want to phone us. The service continued to be popular and has attracted new users month-on-month. We hope to roll this out to be available more often during our opening hours, which we continued to monitor throughout the year.

In England we maintained our offices in Warrington which serve as headquarters and our office in London. We took the opportunity during the lockdown period to vacate our premises in Digbeth, Birmingham and to find new premises to be at the heart of our growing work in the West Midlands. As the finance year ended we had identified a property in Edgbaston which is due to open in Summer 2022.

Working from home as well as from the office bases throughout the year, the teams engaged with various communities in our work, delivered training both on and offline. They supported individuals and families affected by suicide and spoke out on their behalf at the various local and regional suicide prevention groups across England.

Some examples of our work in England this year included the following:

- PAPYRUS was commissioned by Blackburn with Darwen Borough Council to deliver a project aimed at high schools, with funding from Public Health England. The project began by delivering suicide prevention training to school staff and professionals that support the high school children. The evaluation shows a wide-reaching project which depended on great co-working between organisations, school staff and, chiefly, young people themselves.

PAPYRUS Prevention of Young Suicide

Trustees' Report

- We secured funding from the Warwickshire County Council Covid-19 Mental Wellbeing and Resilience Fund to build suicide-safer communities across the whole county over a twelve-month period. The work was well received and enables us to be part of new communities across the county.

- In the South West of England, we were busy delivering a large-scale suicide prevention training project with Swindon Borough Council which is a total of 57 sessions and the aim of delivering training to over 1,700 individuals. We've also been working in collaboration with the University of Bristol and University of Exeter, raising awareness at several wellbeing and suicide prevention events.

- The London team successfully completed the London-wide Suicide Safer Schools project with Thrive LDN. The project saw the delivery of 62 Suicide Prevention Overview Training (SP-OT) sessions, eight SP-EAK sessions (Suicide Prevention - Explore, Ask, Keep Safe) and four Applied Suicide Prevention Skills Training (ASIST) workshops to staff and professionals working with young people in education in every London borough. Over 1,140 professionals were trained in vital suicide prevention skills vastly increasing the number of suicide-safer schools across London.

- In the West Midlands, Public Health England commissioned PAPYRUS to deliver universal suicide prevention training to identified staff in middle, secondary, special, medical education, and alternative provision schools plus further education colleges. Over a six-month period, PAPYRUS delivered SP-OT, SP-EAK and ASIST training sessions to 224 staff and youth workers.

PAPYRUS sits on the National Suicide Prevention Strategy Advisory Group in Westminster, chaired by the Suicide Prevention Minister. In turn, our teams are represented on many of the local groups that work to implement the national strategy in their own local authorities or subregions. We also attended regular sessions to the All-Party Parliamentary Group on Suicide Prevention during the year, albeit online because of public health restrictions due to Covid-19.

We continued to be a member of the National Suicide Prevention Alliance and supported the work of the Support After Suicide Partnership too.

In Wales, our Cardiff office remained open throughout the pandemic as it houses part of the HOPELINEUK team as well as our outreach team in South Wales. During the year we started working in North Wales and West Wales to engage local communities there in our work to prevent young suicide.

We are an active and founder member of the National Advisory Group on Suicide Prevention and Self-Harm Reduction, chaired by Public Health Wales, and we maintained our contribution to this important group throughout the year.

Some examples of our work in Wales this year included the following:

- PAPYRUS delivered suicide prevention training to over 1,200 people across Wales. This included a mixture of commissioned work through Local Health Boards and Councils, working closely with the Healthy Schools Teams in Cwm Taf Morgannwg, Gwent, Cardiff and the Vale of Glamorgan. Also included in our trainings were staff from Further Education establishments from across South East Wales and South Wales and Gwent Police Forces.

- PAPYRUS staff based in Cardiff developed a new resource for schools based on one of our PAPYRUS films. Through partnership working with the Cardiff and Vale Regional Safeguarding Board and the Cardiff Healthy Schools Team schools in the area were asked to pilot the resource. The pilot will run into next year when it will be evaluated. If successful, it will be made available to other schools across the UK.

Our team in Northern Ireland is based in East Belfast and our office there was opened when public health restrictions allowed. Training and engagement in new communities has been an interesting journey, where many people were largely forced to stay safe by remaining at home.

PAPYRUS Prevention of Young Suicide

Trustees' Report

Our team in Northern Ireland is based in East Belfast and our office there was opened when public health restrictions allowed. Training and engagement in new communities has been an interesting journey, where many people were largely forced to stay safe by remaining at home.

The team reached out across Northern Ireland wherever possible and engaged several regional Protect Life Implementation Groups (PLIGs) that exist to bring Northern Ireland's suicide prevention strategy to fulfilment. We also attended several meetings of the Cross-Party Group on Suicide Prevention, working alongside dozens of charities, organisations and individuals who are passionate about preventing suicide in Northern Ireland.

During lockdown, we identified and secured a base in Glasgow to help kickstart our physical presence in Scotland. We will recruit staff for Scotland there in the coming finance year.

We take Charity Governance very seriously. During the year, our trustees took part in a series of workshops to reflect in their roles and strengthen oversight as the charity grows. During the year, we identified a key trustee for various aspects of governance, e.g. safeguarding, health and safety, finance and risk management. We also set up a People and Remuneration Subcommittee to sit alongside the existing subcommittee which looks at Finance and Strategic Resources.

We have continued to focus on enabling our staff to be the best they can be. Regular line-management and team meetings give opportunities for goal-setting and improved planning to deliver our organisational strategy. Clinical Supervision is mandatory for those who regularly interface with those with thoughts of suicide. This gives an important safe-space for staff to offload, decompress and learn from their own experiences in helping others who may be in acute distress. We offer this service to other staff who may need it on occasion. We also strengthened our support for staff this year in terms of enhancing our Employee Benefits Programme. Engaging our Employee Champion Group has helped strengthen our People and Organisational Culture Strategy.

Our volunteers are a vital part of our PAPYRUS family, helping us bring different gifts, varied experiences and skills to our common endeavour. We are all the richer for their participation, generosity and perspective. This year we introduced an online Volunteer Hub to capture some of that experience and associated data. Many of our volunteers and supporters join or come to know PAPYRUS having had personal or professional experience of a young suicide. This can help recovery, enhance purpose and meaning, and enable others to walk with us as a charity. The courage of those who share their story is a wonderful thing: it enables life and models good grief.

We are and always have been a safeguarding charity. Our very purpose impels us to prize and ensure safety for children, young people and adults at risk. As well as keeping people safe from suicide, we also strive to keep them safe from all harms and all forms of abuse. To that end, we invested a lot of time and effort during the year revisiting and updating our policy and practice in this area. We worked with external consultants to enhance our thinking and we ensured that all staff and volunteers were given appropriate training and channels for raising concerns.

We continued to be worried by the rate of teenage suicide in the UK. This has been steadily rising for some 12 or so years. We commissioned some research where young people could speak to us anonymously about how they are, what pressures they experience, how common thoughts of suicide are and how they seek and find help. The research used Click Rooms and avatars, enabling young people - a representative demographic of UK teenagers - to express themselves freely in a tech-environment; something they had told us they prefer than more traditional modes of data gathering.

Our research confirmed some assumptions we had and surprised in other areas. It confirmed that young people often find adults to be the problem: many said they were prepared to talk about suicide and suicidal feelings but thought that parents and professionals often dissuaded them from doing so.

The pressure that teenagers often experience at school to perform academically and to achieve was significant and stood out as a key finding from the research. We have continued to use this learning in our work with schools and particularly in helping the use our Building Suicide-Safer School and Colleges guide.

PAPYRUS Prevention of Young Suicide

Trustees' Report

During the year we launched our TikTok campaign, Ask PAPYRUS Anything, where we actively engaged young people on the platform to come directly to us with questions about our service. We were almost overwhelmed by the volume of responses and by the fact that a huge majority asked about what would happen to their information when they shared it with us on our helpline services. Rather than being dissuaded from contacting us because of our interventionist stance, young people were pleased to hear about it and our call rate certainly reflected an increase in demand at the time of this TikTok campaign.

We continued to use sometimes challenging out-of-home and online advertising during the year, such as our campaign to support young people navigate exam pressure during spring 2022. This was something that came through from the young people themselves in the research we had led on.

We collaborated with BAFTA Award-winning animation studio Blue Zoo on our Sinking Feeling film, which tells the story of a young person supporting their friend through thoughts of suicide. We were delighted that Sinking Feeling gained acclaim internationally, as well as being incredibly popular in the UK.

Our work with universities continued to develop. Many Higher Education Institutes (HEIs) across the UK use Building Suicide-Safer Universities as their mainstay in keeping students and staff suicide-aware and suicide-safe. This was developed by PAPYRUS and Universities UK.

Towards the end of the year, we began work on a supplement to our Universities Guide which focuses on postvention, what the university community might do in the event of a suicide. This is being led by the HEI sector for its own peers with our support. It will be launched later in 2022.

We could not do our work without our fantastic supporters, funders and sponsors. Most of our income is from voluntary fundraising, third parties doing all sorts of activities to raise our profile and keep us financially viable. This year, we tried new things including our first ever Parachute for PAPYRUS, a skydiving event which attracted dozens of brave people to jump from an aeroplane strapped to an instructor and landing in a field some time later. This was a great success in terms of income and generated such a good energy among teams and organisations taking part.

One of the most moving parts of our work is to witness and be part of the daily transformation of grief into hope. Those who have been touched by a young suicide and come to be part of the PAPYRUS 'movement', share great courage and a willingness to prevent future deaths in communities across the UK.

Among these was the story of 3 Dads Walking who were determined to raise awareness of PAPYRUS but surpassed everyone's expectations in terms of the impact the events had on so many. Their 300-mile walk attracted many others who shared their own stories of suicide loss. This enabled a collective determination to help prevent other tragedies across the UK. The Dads had raised over £800,000 as the year came to an end and the total continued to rise. Mothers, too, like Emma Webb in Wales, who walked every day to reach her target of 285 miles to represent the number of deaths that year to suicide in Wales, showed tremendous tenacity and great vision, raising our profile considerably.

PAPYRUS is indebted to all who enable its work to prevent suicide among young people. A huge THANK YOU to those who work for, volunteer, fund, fundraise for, promote and raise awareness of this wonderful organisation.

At the end of the year 2021-22, we revisited our strategy. We wanted to maintain SUPPORT, EQUIP and INFLUENCE as our main outward-facing pillars and to add in two more: SUSTAIN and ENABLE. These ensure that our organisation is financially sustainable and that our culture continues to be based on our values and core beliefs.

SUPPORT - EQUIP - INFLUENCE - SUSTAIN - ENABLE

PAPYRUS Prevention of Young Suicide

Trustees' Report

We will increase our SUPPORT in the coming months by providing HOPELINEUK 24/7 every day of the year. Our EQUIP agenda will enable us to reach all parts of the UK in the year ahead and be able to respond to the needs of diverse communities to help prevent young suicide. Working together our INFLUENCE will increase as we grow in new areas of the UK and engage with new partners. We will continue to rely on a diverse income portfolio to ensure that we can SUSTAIN our work. We will continue to ENABLE our people to do what they are best at: helping to save young lives.

FINANCIAL REVIEW

Financial position

The Statement of Financial Activities shows total income of £4.37m (2021: £2.83m)

Income is generated through donations, legacies, grants and fundraising activities.

Expenditure of £3.76m includes staff costs of £2.6m (68%), compared with £2.73m in 2021 (staff costs 73%).

Surplus generated on unrestricted funds amounted to £684k which has been added to reserves brought forward.

The Trustees are pleased with the financial performance of the charity over the year.

Reserves policy

The trustees have agreed a policy on the analysis and use of reserves.

At the financial year end reserves are as follows:

Closedown reserve £940k - based on the greater of £150k or 25% of budgeted expenditure

Contingency £100k (reduction from £250k)- to allow for investment in new projects and areas of work, as referred to earlier

General reserve £1,581k - remainder and to include within budgeted spend in the current year

Restricted fund balances at the year end amounted to £4,500.

PAPYRUS Prevention of Young Suicide

Trustees' Report

Fundraising

The charity is registered with the Fundraising Regulator and as such is required to report on how we comply with the standards established by the Regulator and advise as follows:

The head of fundraising is a member of the Institute of Fundraising, and is a key part of our Senior Management Team which looks at all aspects of the charity's activities.

We do not engage professional fund raisers or have commercial participators.

There are no failures to comply with the Fundraising Regulator's standards.

The charity engages with supporters who wish to fundraise for us and follows up their activities.

There have been no complaints about our fundraising activities.

Papyrus by its very nature is sensitive to both the public and our supporters with full compliance with GDPR in the way we communicate with them.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

PAPYRUS Prevention of Young Suicide is a company limited by guarantee governed by its Memorandum and Articles of Association dated 29 April 1998 and amended by a number of Special Resolutions since that date, the most recent being 27 November 2020, to allow for current governance arrangements. It is registered as a charity with the Charity Commission.

Appointment of Trustees

As set out in the Articles of Association, the Chair of the Trustees is nominated by the Trustees. All Trustees serve for a period of three years, up to a maximum of nine years.

Organisation

The Board of Trustees/Directors, which can have up to 13 members, administers the charity. The Board meets bi-monthly. The Chief Executive directs and manages the day to day operations of the charity and has delegated authority.

PAPYRUS Prevention of Young Suicide

Trustees' Report

Risk Management

The charity confirms that the major risks to which the charity is exposed, as identified by the Trustees, have been reviewed and that systems have been established to manage those risks. The Trustees have a risk management strategy which comprises:

Finance and strategic resources committee that meets regularly and monitors risk and report to the Board of Trustees as a standing item at each board meeting.

An annual review of the risks the charity may face.

The establishment of systems and procedures to mitigate those risks identified.

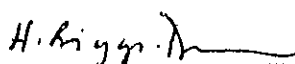
The implementation of procedures designed to minimise any potential impact on the Charity should those risks materialise.

Comprehensive insurance cover which includes employer's liability, professional indemnity and public liability as well as usual material insurance cover.

Disclosure of information to auditor

Each trustee has taken steps that they ought to have taken as a trustee in order to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information. The trustees confirm that there is no relevant information that they know of and of which they know the auditor is unaware.

The annual report was approved by the trustees of the charity on 17 September 2022 and signed on its behalf by:



Mr H J H Biggs-Davison
Trustee

PAPYRUS Prevention of Young Suicide

Statement of Trustees' Responsibilities

The trustees (who are also the directors of PAPYRUS Prevention of Young Suicide for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and applicable law and regulations.

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

PAPYRUS Prevention of Young Suicide

Independent Auditor's Report to the Members of PAPYRUS Prevention of Young Suicide

Opinion

We have audited the financial statements of PAPYRUS Prevention of Young Suicide (the 'charity') for the year ended 31 March 2022, which comprise the Statement of Financial Activities, Balance Sheet, Statement of Cash Flows, and Notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is United Kingdom Accounting Standards, comprising Charities SORP - FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and applicable law (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2022 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the original financial statements were authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

PAPYRUS Prevention of Young Suicide

Independent Auditor's Report to the Members of PAPYRUS Prevention of Young Suicide

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities (set out on page 12), the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

PAPYRUS Prevention of Young Suicide

Independent Auditor's Report to the Members of PAPYRUS Prevention of Young Suicide

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The specific procedures for this engagement and the extent to which these are capable of detecting irregularities, including fraud is detailed below.

Our approach to identifying and assessing the risks of material misstatement respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the charity through discussions with trustees and other management, and from our knowledge and experience of the charity sector;
- we focussed on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the charity, including the Charities Act 2011;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence; and
- we identified laws and regulations which were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the charity's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures on material balances for which robust, substantive analytical procedures have been undertaken to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions; and
- investigated the rationale behind significant or unusual transactions.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of noncompliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

PAPYRUS Prevention of Young Suicide

Independent Auditor's Report to the Members of PAPYRUS Prevention of Young Suicide

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its trustees as a body, for our audit work, for this report, or for the opinions we have formed.



.....
Mark Heaton FCCA DchA (Senior Statutory Auditor)
For and on behalf of KM, Statutory Auditor
1st Floor, Block C
The Wharf
Manchester Road
Burnley
Lancashire
BB11 1JG

17 September 2022

PAPYRUS Prevention of Young Suicide

Statement of Financial Activities for the Year Ended 31 March 2022 (Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted funds £	Restricted funds £	Total 2022 £	Unrestricted funds £	Restricted funds £	Total 2021 £
Income and Endowments from:							
Donations and legacies	3	1,722,177	-	1,722,177	1,265,929	-	1,265,929
Charitable activities	4	704,851	344,055	1,048,906	187,219	427,698	614,917
Other trading activities	5	1,588,792	-	1,588,792	942,339	-	942,339
Investment income	6	10,941	-	10,941	8,113	-	8,113
Total income		4,026,761	344,055	4,370,816	2,403,600	427,698	2,831,298
Expenditure on:							
Raising funds	7	(327,591)	-	(327,591)	(183,647)	-	(183,647)
Policy and Education	8	(3,014,647)	(420,236)	(3,434,883)	(2,014,608)	(534,564)	(2,549,172)
Total expenditure		(3,342,238)	(420,236)	(3,762,474)	(2,198,255)	(534,564)	(2,732,819)
Net income/(expenditure)		684,523	(76,181)	608,342	205,345	(106,866)	98,479
Net movement in funds		684,523	(76,181)	608,342	205,345	(106,866)	98,479
Reconciliation of funds							
Total funds brought forward		1,936,862	80,681	2,017,543	1,731,517	187,547	1,919,064
Total funds carried forward	19	2,621,385	4,500	2,625,885	1,936,862	80,681	2,017,543

All of the charity's activities derive from continuing operations during the above two periods.

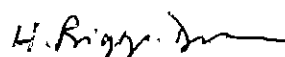
The funds breakdown for 2021 is shown in note 19.

PAPYRUS Prevention of Young Suicide

(Registration number: 03555482)
Balance Sheet as at 31 March 2022

	Note	2022 £	2021 £
Current assets			
Stocks	15	23,027	34,584
Debtors	16	374,044	134,384
Cash at bank and in hand		<u>2,461,726</u>	<u>1,935,233</u>
		2,858,797	2,104,201
Creditors: Amounts falling due within one year	17	<u>(232,912)</u>	<u>(86,658)</u>
Net assets		<u>2,625,885</u>	<u>2,017,543</u>
Funds of the charity:			
Restricted income funds			
Restricted funds		4,500	80,681
Unrestricted income funds			
Unrestricted funds		<u>2,621,385</u>	<u>1,936,862</u>
Total funds	19	<u>2,625,885</u>	<u>2,017,543</u>

The financial statements on pages 17 to 28 were approved by the trustees, and authorised for issue on 17 September 2022 and signed on their behalf by:



Mr H J H Biggs-Davison
Trustee

PAPYRUS Prevention of Young Suicide

Statement of Cash Flows for the Year Ended 31 March 2022

	Note	2022 £	2021 £
Cash flows from operating activities			
Net income		608,342	98,479
Adjustments to cash flows from non-cash items			
Investment income	6	<u>(10,941)</u>	<u>(8,113)</u>
		597,401	90,366
Working capital adjustments			
Decrease in stocks	15	11,557	3,113
Increase in debtors	16	(239,660)	(45,887)
Increase/(decrease) in creditors	17	<u>146,254</u>	<u>(285)</u>
Net cash flows from operating activities		515,552	47,307
Cash flows from investing activities			
Interest receivable	6	<u>10,941</u>	<u>8,113</u>
Net increase in cash and cash equivalents		526,493	55,420
Cash and cash equivalents at 1 April		<u>1,935,233</u>	<u>1,879,813</u>
Cash and cash equivalents at 31 March		<u><u>2,461,726</u></u>	<u><u>1,935,233</u></u>

All of the cash flows are derived from continuing operations during the above two periods.

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2022

1 Charity status

The charity is limited by guarantee, incorporated in England, and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £10 towards the assets of the charity in the event of liquidation.

The address of its registered office is:

2 Bankside
Crosfield Street
Warrington
WA1 1UP

These financial statements were authorised for issue by the trustees on 17 September 2022.

2 Accounting policies

Summary of significant accounting policies and key accounting estimates

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102). They also comply with the Companies Act 2006 and Charities Act 2011.

Basis of preparation

PAPYRUS Prevention of Young Suicide meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Going concern

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern nor any significant areas of uncertainty that affect the carrying value of assets held by the charity.

Income

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of the income receivable can be measured reliably.

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2022

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that these conditions will be fulfilled in the reporting period.

Legacy gifts are recognised on a case by case basis following the grant of probate when the administrator/executor for the estate has communicated in writing both the amount and settlement date. In the event that the gift is in the form of an asset other than cash or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title to the asset having been transferred to the charity.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

These are costs incurred in attracting voluntary income, the management of investments and those incurred in trading activities that raise funds.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs

These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including audit, strategic management and trustees's meetings and reimbursed expenses.

Tangible fixed assets

Tangible assets are stated at cost, less any accumulated depreciation and accumulated impairment losses.

Depreciation

Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Furniture and equipment	25% on straight line basis

Stock

Stock is valued at the lower of cost and estimated selling price less costs to complete and sell, after due regard for obsolete and slow moving stocks.

Fund structure

Unrestricted income funds are general funds that are available for use at the trustees's discretion in furtherance of the objectives of the charity.

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2022

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pensions and other post retirement obligations

The charity operates a defined contribution pension scheme which is a pension plan under which fixed contributions are paid into a pension fund and the charity has no legal or constructive obligation to pay further contributions even if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods.

Contributions to defined contribution plans are recognised in the Statement of Financial Activities when they are due. If contribution payments exceed the contribution due for service, the excess is recognised as a prepayment.

3 Income from donations and legacies

	Unrestricted funds		
	General	Total	Total
	£	2022	2021
	£	£	£
Legacies	110,694	110,694	14,100
Donations from individuals	1,275,256	1,275,256	1,123,696
Gift aid reclaimed	336,227	336,227	128,133
	<u>1,722,177</u>	<u>1,722,177</u>	<u>1,265,929</u>

4 Income from charitable activities

	Unrestricted funds		
	General	Restricted	
	£	funds	Total
	£	£	2022
	£	£	£
Sale of leaflets	15,109	-	15,109
Provision of training	350,961	-	350,961
Grants	338,781	344,055	682,836
	<u>704,851</u>	<u>344,055</u>	<u>1,048,906</u>
			<u>614,917</u>

5 Income from other trading activities

	Unrestricted funds		
	General	Total	Total
	£	2022	2021
	£	£	£
Fundraising	1,588,792	1,588,792	942,339

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2022

6 Investment income

	Unrestricted funds	Total 2022	Total 2021
	General £	£	£
Interest receivable	10,941	10,941	8,113

7 Expenditure on raising funds

	Unrestricted funds	Total 2022	Total 2021
	General £	£	£
Costs of generating donations and legacies	119,228	119,228	-
Costs of trading activities	9,101	9,101	-
Staff costs	199,262	199,262	183,647
	<u>327,591</u>	<u>327,591</u>	<u>183,647</u>

8 Expenditure on charitable activities

		Unrestricted funds	Restricted funds	Total 2022	Total 2021
	Note	General £	£	£	£
Governance costs	9	18,515	-	18,515	33,704
Policy and Education		<u>2,996,132</u>	<u>420,236</u>	<u>3,416,368</u>	<u>2,515,468</u>
		<u>3,014,647</u>	<u>420,236</u>	<u>3,434,883</u>	<u>2,549,172</u>

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2022

9 Analysis of governance and support costs

Governance costs

	Unrestricted funds		
	General	Total	Total
	£	2022	2021
		£	£
Audit of the financial statements	5,014	5,014	3,900
Legal fees	2,465	2,465	17,715
Bank charges	1,063	1,063	688
Other governance costs	8,166	8,166	11,401
	<u>16,708</u>	<u>16,708</u>	<u>33,704</u>

10 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year.

No trustees have received any reimbursed expenses from the charity during the year.

11 Staff costs

The aggregate payroll costs were as follows:

	2022	2021
	£	£
Staff costs during the year were:		
Wages and salaries	2,245,267	1,838,349
Social security costs	218,950	105,588
Pension costs	128,339	66,973
	<u>2,592,556</u>	<u>2,010,910</u>

The monthly average number of persons (including senior management team) employed by the charity during the year expressed as full time equivalents was as follows:

	2022	2021
	No	No
Charitable activities	<u>78</u>	<u>62</u>

No employee received emoluments of more than £60,000 during the year.

The total employee benefits of the key management personnel of the charity were £466,911 (2021 - £355,583).

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2022

12 Auditors' remuneration

	2022 £	2021 £
Audit of the financial statements	<u>5,014</u>	<u>3,900</u>

13 Taxation

The charity is a registered charity and is therefore exempt from taxation.

14 Tangible fixed assets

	Furniture and equipment £	Total £
Cost		
At 1 April 2021	7,968	7,968
Disposals	<u>(7,968)</u>	<u>(7,968)</u>
At 31 March 2022	<u>-</u>	<u>-</u>
Depreciation		
At 1 April 2021	7,968	7,968
Eliminated on disposals	<u>(7,968)</u>	<u>(7,968)</u>
At 31 March 2022	<u>-</u>	<u>-</u>
Net book value		
At 31 March 2022	<u>-</u>	<u>-</u>
At 31 March 2021	<u>-</u>	<u>-</u>

15 Stock

	2022 £	2021 £
Publications, leaflets, etc.	<u>23,027</u>	<u>34,584</u>

16 Debtors

	2022 £	2021 £
Trade debtors	191,509	51,086
Prepayments	120,353	83,298
Other debtors	<u>62,182</u>	<u>-</u>
	<u>374,044</u>	<u>134,384</u>

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2022

17 Creditors

	2022	2021
	£	£
Trade creditors	17,488	6,597
Other taxation and social security	57,549	49,417
Other creditors	17,405	14,582
Accruals	140,470	16,062
	<u>232,912</u>	<u>86,658</u>

18 Pension and other schemes

Defined contribution pension scheme

The charity operates a defined contribution pension scheme. The pension cost charge for the year represents contributions payable by the charity to the scheme and amounted to £128,339 (2021 - £66,973).

Contributions totalling £17,405 (2021 - £14,583) were payable to the scheme at the end of the year and are included in creditors.

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2022

19 Funds

	Balance at 1 April 2021 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 March 2022 £
Unrestricted funds					
General fund	968,626	4,026,761	(3,342,238)	(71,764)	1,581,385
Contingency	250,000	-	-	(150,000)	100,000
Close down reserve	718,236	-	-	221,764	940,000
	<u>1,936,862</u>	<u>4,026,761</u>	<u>(3,342,238)</u>	<u>-</u>	<u>2,621,385</u>
Restricted funds					
Hopeline	<u>80,681</u>	<u>344,055</u>	<u>(420,236)</u>	<u>-</u>	<u>4,500</u>
Total funds	<u>2,017,543</u>	<u>4,370,816</u>	<u>(3,762,474)</u>	<u>-</u>	<u>2,625,885</u>

	Balance at 1 April 2020 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 March 2021 £
Unrestricted funds					
General fund	1,171,517	2,403,600	(2,198,255)	(408,236)	968,626
Contingency	50,000	-	-	200,000	250,000
Close down reserve	510,000	-	-	208,236	718,236
	<u>1,731,517</u>	<u>2,403,600</u>	<u>(2,198,255)</u>	<u>-</u>	<u>1,936,862</u>
Restricted funds					
Hopeline	80,685	367,334	(448,019)	-	-
Policy and Education	106,862	60,364	(86,545)	-	80,681
	<u>187,547</u>	<u>427,698</u>	<u>(534,564)</u>	<u>-</u>	<u>80,681</u>
Total funds	<u>1,919,064</u>	<u>2,831,298</u>	<u>(2,732,819)</u>	<u>-</u>	<u>2,017,543</u>

PAPYRUS Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2022

20 Analysis of net assets between funds

	Unrestricted funds		Restricted funds	Total funds
	General £	Designated £	£	£
Current assets	1,814,297	1,040,000	4,500	2,858,797
Current liabilities	(232,912)	-	-	(232,912)
Total net assets	<u>1,581,385</u>	<u>1,040,000</u>	<u>4,500</u>	<u>2,625,885</u>

	Unrestricted funds		Restricted funds	Total funds
	General £	Designated £	£	£
Current assets	1,055,284	968,236	80,681	2,104,201
Current liabilities	(86,658)	-	-	(86,658)
Total net assets	<u>968,626</u>	<u>968,236</u>	<u>80,681</u>	<u>2,017,543</u>

21 Related party transactions

There were no related party transactions in the year.

Accounts

Company registration number: 03555482

Charity registration number: 1070896

Papyrus Prevention of Young Suicide

(A company limited by guarantee)

Annual Report and Financial Statements

for the Year Ended 31 March 2021



PAPYRUS
PREVENTION OF YOUNG SUICIDE

KM
Chartered Accountants
1st Floor
Block C The Wharf
Manchester Road
Burnley
Lancashire
BB11 1JG

Papyrus Prevention of Young Suicide

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Papyrus Prevention of Young Suicide

Reference and Administrative Details

Trustees	Mr H J H Biggs-Davison
	Ms H Denny
	Ms S J Fitchett
	Mr D Hart
	Dr S Mahajan
	Mr T W Smith
	Mr B J Pelan
	Mrs A G Bowen
	Mr J Haskey
Secretary	Mr G Flynn
Principal Office	2 Bankside Crosfield Street Warrington WA1 1UP
Company Registration Number	03555482
Charity Registration Number	1070896
Bankers	CAF Bank 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ
	HSBC 107 Blackburn Road Accrington Lancashire BB5 1JP
	Nationwide Building Society 22 Sankey Street Warrington Cheshire WA1 1TD
	Yorkshire Bank 1st Floor 40 St. Vincent Place Glasgow G1 2HL
	Redwood Bank The Nexus Building Broadway Letchworth Garden City SG6 3TA

Papyrus Prevention of Young Suicide

Reference and Administrative Details

Auditor

KM
Chartered Accountants
1st Floor
Block C The Wharf
Manchester Road
Burnley
Lancashire
BB11 1JG

Papyrus Prevention of Young Suicide

Trustees' Report

The trustees, who are directors for the purposes of company law, present the annual report together with the financial statements and auditors' report of the charitable company for the year ended 31 March 2021.

Trustees

Mr H J H Biggs-Davison

Ms M Crofts (resigned 1 August 2020)

Ms H Denny

Ms S J Fitchett

Mr A J Harrison (resigned 5 February 2021)

Mr D Hart

Dr S Mahajan

Mr T W Smith (appointed 7 November 2020)

Mr B J Pelan (appointed 8 May 2021)

Mrs A G Bowen (appointed 8 February 2021)

Mr J Haskey (appointed 1 June 2020)

OBJECTIVES AND ACTIVITIES

Objects

The objects of the charity as set out in the Articles of Association are:

To advance the education of the public into the causes and effects of suicide, especially, but not exclusively, concerning young people.

To contribute to the prevention of suicide by young people, and where possible, to offer assistance to them, their families and/or their carers.

Aims and activities

The charity's aims including the changes or differences it seeks to make through its activities:

To promote an understanding of the unique contribution that parents, families, young people, friends and carers can make to suicide prevention.

Providing assistance to vulnerable young people, parents, families, friends, carers and those who work with them.

Being represented in policy making decisions at all levels and monitoring their implementation.

Initiating and promoting suicide prevention training for all.

To initiate, commission and / or take part in new research into suicide prevention and to comment on appropriate current research.

Papyrus Prevention of Young Suicide

Trustees' Report

Campaigning for effective and accessible services for young people.

To promote public awareness of the importance of emotional well-being and positive mental health.

Co-operating with professional and voluntary bodies working in the suicide prevention field.

Encouraging the promotion of emotional well-being and positive mental health at all levels of education.

Promoting awareness of the risk of mental or emotional distress during adolescence and throughout life, and helping to remove the stigma of such occurrences.

Encouraging and disseminating examples of good practice in suicide prevention.

Public benefit

PAPYRUS Prevention of Young Suicide has complied with the duty in section 4 of the Charities Act 2006. Through our charitable activities PAPYRUS aims to directly benefit young people who are feeling suicidal or give practical advice and support to the friends or families of such a young person. We also benefit young people who may not be in immediate need and those who work with, or otherwise come into contact with, young people.

Though we are not a bereavement support charity, we work closely with people who have been touched by young suicide, both those who have been bereaved and others who support a young person who is struggling with life or who may be at risk of suicide.

The Trustees consider that the work of the charity over successive years has significantly contributed to the prevention of suicide among young people and has given considerable support to those who have been personally affected by a suicide in their families or in their own communities.

Through our work on relevant committees, through government departments, with mental health workers, other charities, educational professionals and the media, we aim to reduce stigma, increase help-seeking behaviour, and improve access to mental health services for young people in the UK and thereby reduce the number of young people who take their own life.

ACHIEVEMENT AND PERFORMANCE

Achievements 2020-21

Because of the Coronavirus Pandemic, 2020-21 was a tough year for charities but an ever more challenging time for those they support.

PAPYRUS had previously worked hard to build up its financial reserves to enable more and more young people to access our services. We had great plans to extend services and to grow our footprint. The pandemic hit us suddenly and we were quick to act, shelving many of our plans in order to maintain our essential offer.

We set our course to protect our much-valued HOPELINEUK service, a unique response to young people with thoughts of suicide and those concerned about them. Throughout various lockdowns and tightening social restrictions, we were able to answer thousands of calls, texts and emails about suicide and work towards safety with children and young people across the UK and with their caregivers, to enable life and provide hope again where it was often so very fragile.

Our SMS service has remained popular throughout this year, many young people sharing they were unable to call due to lack of privacy because of the restrictions. Our advisers have remained busy on calls and into 2021 we have seen a significant increase in traffic to our phone lines, with us consistently seeing over 2,000 calls taken a month for the first time ever.

Papyrus Prevention of Young Suicide

Trustees' Report

In November, we responded to the needs of young people and those concerned for them by introducing our pilot Webchat project. It is already proving to be a popular mode of communication and ensured young people were able to get immediate support when the pandemic restricted staffing numbers in the office.

In June 2020 we launched our unique virtual safety planning tool, HOPELINK. This is the first time we have been able to see how young people continue to work hard to stay safe long after their contact to HOPELINEUK. Our data suggests that HOPELINK safety plans are being accessed regularly by young people.

In September 2020 we increased our opening hours to 9am through midnight every day of the year. This enables us to meet increased demand.

20% of our callers during the year were Concerned Others. We are proud to provide this support to those who can then share our advice with the young person directly. Many young carers call us about another young person.

We were successful in gaining membership with Child Helplines International and we look forward to working and learning together throughout the coming months.

As people began to work from home, so we needed to meet their needs in new ways. Our suicide prevention training programme was adapted to include an online offer. Where possible we were able to continue some face-to-face work in delivering our training programmes too.

Our work with local authorities and national governments found a renewed focus, often highlighting the needs of the charitable sector as it found itself in totally uncharted waters due to the pandemic.

Research showed that, thus far, there was no significant increase during the lockdown periods in deaths by suicide in the UK. That said, the increase on demand for services and support from charities like ours has been very significant. We contributed to many discussions with HM Government and the devolved administrations about the response we may need in the months ahead as, hopefully, lockdown gives way to a new order of living alongside the virus in our communities.

Rather than ask for money during this period, PAPYRUS focused on the emerging needs of young people: we asked people to share messages of hope; we praise the resilience of young people and those who supported them in these unprecedented times.

During Lockdown, PAPYRUS voiced its concerns that young people had often been forgotten in the national response to the Covid crisis:

- we paid a lot of attention in our communications work to university and FE students who were in halls, often alone and with little support. We also redoubled our efforts to support universities in their work to prevent young suicides;
- we continued to support schools who were working through online learning, helping them to reconnect with the work we had done with them previously using our Building Suicide Safer Schools resources;
- we renewed our grassroots connections across the UK with partner agencies in the communities across the nation. They know their children and young people best - they shared our messages of hope and connected their young people to HOPELINEUK and our education resources.

We were delighted to open our first PAPYRUS office in Northern Ireland. Our new Head of Service in Northern Ireland started in May 2020, and we took on a lease property in East Belfast with a view to growing our presence in the North in the years to come.

Papyrus Prevention of Young Suicide

Trustees' Report

Volunteers have been unrelenting in their commitment to make PAPYRUS known in so many creative ways. Despite lockdown, the year saw many new people join the charity as volunteers and give so much of their time and skills to help deliver our prevention agenda.

For all of us, safeguarding is something we must keep as a priority and a mindset. PAPYRUS believes that all children, young people, and adults who are vulnerable deserve nothing less than excellence when it comes to protecting them from harm, abuse, violence, and any danger to life. This year, we undertook a systematic safeguarding review and a full audit. This led to a renewed PAPYRUS safeguarding framework and strategy to provide us with confidence in our aim to protect those we work with and those we employ or work alongside. Our trustees have renewed their safeguarding training as have all our staff and volunteers. We have strengthened our safeguarding leadership in appointing a new Designated Safeguarding Lead and several Designated Safeguarding Officers throughout the charity.

We strengthened our Senior Management Team with two posts this year:

- Head of People
- Head of Finance and Strategic Resources
- Head of PAPYRUS in Northern Ireland

As we grow, we want to support our staff and ensure their wellbeing, improving our care for them and making PAPYRUS an employer of choice.

We have strengthened our Data Management systems this year and look forward to being able better to use the data for further growth and, as important, to help us evidence how young suicide might be prevented.

Our Trustee Board is made up of people with different skills and experience which help us to ensure compliance, safety, and oversight. This year, the Board has undertaken a programme of governance training to enable even safer practice. We have worked closely with an external provider to strengthen our compliance and ensure excellence in our governance.

We consulted our members about our Constitution (Articles of Association) over this and the previous year. As a result, this year we changed our governing document to make it more fit-for-purpose for our growing charity.

PAPYRUS would be nothing without those who turn tragedy into hope, rooted in personal experiences of suicide loss, mental illness, or emotional distress. In terms of funding and fundraising, most of our income comes from those who want no child or young person to suffer what they or their loved ones have been through in terms of anguish and suffering, often hidden from sight because of social stigma. With them, our charity partners enable our life-promoting services.

Many of our partners not only give us financial support; they work with us to link more people to what we can bring to them and they to us. Suicide prevention is best delivered by communities themselves, when resources are shared, and people are made aware of what help can be given. PAPYRUS could not do its work without such vital support.

As a Board of Trustees, we are very proud of our staff and volunteers who, alongside us, have worked so very hard throughout 2020-21 to meet the needs of young people and to keep them suicide-safer. The teams have done well to model self-care and mutual support throughout one of our toughest-ever years.

We were very saddened by the death, during this year, of two of our trustees: Lauren Williams and Tony Harrison. Each had made a very significant contribution to PAPYRUS over the years, each having lost a child to suicide. Their loss is deeply felt, and we want to record our thanks to them for their service, their courage, and their determination to prevent further suicides among the young.

Papyrus Prevention of Young Suicide

Trustees' Report

Looking ahead, we have great hope for new development of our services, and for a return to working towards extending our footprint across the UK, and to engaging with more and more communities to keep them suicide-safe. We hope to have a presence in other regions of the UK and, for the first time, to open a national office in Scotland.

We know that the year ahead may well be tough for many young people as we emerge from the pandemic in the UK. We anticipate ever-greater demands on our charity as we walk alongside many of them who struggle to access support, make ends meet, have a place to call home, fight stigma and injustice, suffer violence and lose the will to live.

We can and do give hope.
We will keep fighting.
We can help to save young lives.

FINANCIAL REVIEW

Financial position

The Statement of Financial Activities shows total income of £2,831,298 (2020: £3,172,824).

Income is generated through donations and legacies, grants and fundraising activities.

Expenditure of £2,732,818 includes staff costs of £2m (73%), compared with £2,765,531 in 2020 (staff costs 61%).

Surplus generated on unrestricted funds amounted to £205,346 which has been added to reserves brought forward.

The Trustees are pleased with the financial performance of the charity over the year.

Reserves policy

The trustees have agreed a policy on the analysis and use of reserves.

At the financial year end reserves are as follows:

Closedown reserve £718k - based on the greater of £150k or 25% of budgeted expenditure
Contingency £250k - to allow for investment in new projects and areas of work, as referred to earlier
General reserve £968k - remainder and to include within budgeted spend in the current year

Restricted funds £81k - as per the accounts

Papyrus Prevention of Young Suicide

Trustees' Report

Fundraising

The charity is registered with the Fundraising Regulator and as such is required to report on how we comply with the standards established by the Regulator and advise as follows:

The head of fundraising is a member of the Institute of Fundraising, and is a key part of our Senior Management Team which looks at all aspects of the charity's activities.

We do not engage professional fund raisers or have commercial participators.

There are no failures to comply with the Fundraising Regulator's standards.

The charity engages with supporters who wish to fundraise for us and follows up their activities.

There have been no complaints about our fundraising activities.

Papyrus by its very nature is sensitive to both the public and our supporters with full compliance with GDPR in the way we communicate with them.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

PAPYRUS Prevention of Young Suicide is a company limited by guarantee governed by its Memorandum and Articles of Association dated 29 April 1998 and amended by a number of Special Resolutions since that date, the most recent being 27 November 2020, to allow for current governance arrangements. It is registered as a charity with the Charity Commission.

Appointment of Trustees

As set out in the Articles of Association, the Chair of the Trustees is nominated by the Trustees. All Trustees serve for a period of three years, up to a maximum of nine years.

Organisation

The Board of Trustees/Directors, which can have up to 13 members, administers the charity. The Board meets bi-monthly. The Executive Director directs and manages the day to day operations of the charity and has delegated authority.

Papyrus Prevention of Young Suicide

Trustees' Report

Risk Management

The charity confirms that the major risks to which the charity is exposed, as identified by the Trustees, have been reviewed and that systems have been established to manage those risks. The Trustees have a risk management strategy which comprises:

- The formation of a Risk and Audit Committee to meet bi-monthly to monitor risk and report to the Board of Trustees.

- An annual review of the risks the charity may face.

- The establishment of systems and procedures to mitigate those risks identified.

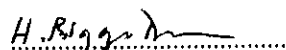
- The implementation of procedures designed to minimise any potential impact on the Charity should those risks materialise.

- Comprehensive insurance cover which includes employer's liability, professional indemnity and public liability as well as usual material insurance cover.

Disclosure of information to auditor

Each trustee has taken steps that they ought to have taken as a trustee in order to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information. The trustees confirm that there is no relevant information that they know of and of which they know the auditor is unaware.

The annual report was approved by the trustees of the charity on 17 July 2021 and signed on its behalf by:



Mr H J H Biggs-Davison
Trustee

Papyrus Prevention of Young Suicide

Statement of Trustees' Responsibilities

The trustees (who are also the directors of Papyrus Prevention of Young Suicide for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and applicable law and regulations.

Company law requires the trustees to prepare financial statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the trustees of the charity on 17 July 2021 and signed on its behalf by:


Mr H J H Biggs-Davison
Trustee

Papyrus Prevention of Young Suicide

Independent Auditor's Report to the Members of Papyrus Prevention of Young Suicide

Opinion

We have audited the financial statements of Papyrus Prevention of Young Suicide (the 'charity') for the year ended 31 March 2021, which comprise the Statement of Financial Activities, Balance Sheet, Statement of Cash Flows, and Notes to the Financial Statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is United Kingdom Accounting Standards, comprising Charities SORP - FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and applicable law (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Papyrus Prevention of Young Suicide

Independent Auditor's Report to the Members of Papyrus Prevention of Young Suicide

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities (set out on page 10), the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the charity's internal control.

Papyrus Prevention of Young Suicide

Independent Auditor's Report to the Members of Papyrus Prevention of Young Suicide

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the charity to express an opinion on the financial statements. We are responsible for the direction, supervision and performance of the charity audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its trustees as a body, for our audit work, for this report, or for the opinions we have formed.

.....
Mark Heaton FCCA DchA (Senior Statutory Auditor)
For and on behalf of KM, Statutory Auditor
1st Floor
Block C The Wharf
Manchester Road
Burnley
Lancashire
BB11 1JG

17 July 2021

Papyrus Prevention of Young Suicide

Statement of Financial Activities for the Year Ended 31 March 2021

(Including Income and Expenditure Account and Statement of Total Recognised Gains and Losses)

	Note	Unrestricted funds £	Restricted funds £	Total 2021 £	Unrestricted funds £	Restricted funds £	Total 2020 £
Income and Endowments from:							
Donations and legacies	3	1,265,929	-	1,265,929	655,029	-	655,029
Charitable activities	4	187,219	427,698	614,917	373,919	356,456	730,375
Other trading activities	5	942,339	-	942,339	1,783,409	-	1,783,409
Investment income	6	8,113	-	8,113	4,011	-	4,011
Total income		2,403,600	427,698	2,831,298	2,816,368	356,456	3,172,824
Expenditure on:							
Raising funds	7	(183,647)	-	(183,647)	(141,956)	-	(141,956)
Policy and Education	8	(1,395,637)	(86,545)	(1,482,182)	(1,408,758)	(61,250)	(1,470,008)
Hopeline	8	(618,970)	(448,019)	(1,066,989)	(872,838)	(279,729)	(1,152,567)
Total expenditure		(2,198,254)	(534,564)	(2,732,818)	(2,423,552)	(340,979)	(2,764,531)
Net income/(expenditure)		205,346	(106,866)	98,480	392,816	15,477	408,293
Net movement in funds		205,346	(106,866)	98,480	392,816	15,477	408,293
Reconciliation of funds							
Total funds brought forward		1,731,517	187,547	1,919,064	1,338,701	172,070	1,510,771
Total funds carried forward	19	1,936,863	80,681	2,017,544	1,731,517	187,547	1,919,064

All of the charity's activities derive from continuing operations during the above two periods.

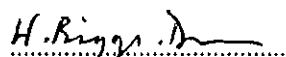
The funds breakdown for 2020 is shown in note 19.

Papyrus Prevention of Young Suicide

(Registration number: 03555482)
Balance Sheet as at 31 March 2021

	Note	2021 £	2020 £
Current assets			
Stocks	15	34,584	37,697
Debtors	16	134,384	88,497
Cash at bank and in hand		1,935,233	1,879,813
		<u>2,104,201</u>	<u>2,006,007</u>
Creditors: Amounts falling due within one year	17	<u>(86,657)</u>	<u>(86,943)</u>
Net assets		<u>2,017,544</u>	<u>1,919,064</u>
Funds of the charity:			
Restricted income funds			
Restricted funds		80,681	187,547
Unrestricted income funds			
Unrestricted funds		<u>1,936,863</u>	<u>1,731,517</u>
Total funds	19	<u>2,017,544</u>	<u>1,919,064</u>

The financial statements on pages 14 to 25 were approved by the trustees, and authorised for issue on 17 July 2021 and signed on their behalf by:


Mr H J H Biggs-Davison
Trustee

Papyrus Prevention of Young Suicide

Statement of Cash Flows for the Year Ended 31 March 2021

	Note	2021 £	2020 £
Cash flows from operating activities			
Net income		98,480	408,293
Adjustments to cash flows from non-cash items			
Investment income	6	<u>(8,113)</u>	<u>(4,011)</u>
		90,367	404,282
Working capital adjustments			
Decrease/(increase) in stocks	15	3,113	(10,375)
Increase in debtors	16	(45,887)	(60,592)
(Decrease)/increase in creditors	17	<u>(286)</u>	<u>16,960</u>
Net cash flows from operating activities		47,307	350,275
Cash flows from investing activities			
Interest receivable	6	<u>8,113</u>	<u>4,011</u>
Net increase in cash and cash equivalents		55,420	354,286
Cash and cash equivalents at 1 April		<u>1,879,813</u>	<u>1,525,527</u>
Cash and cash equivalents at 31 March		<u><u>1,935,233</u></u>	<u><u>1,879,813</u></u>

All of the cash flows are derived from continuing operations during the above two periods.

Papyrus Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2021

1 Charity status

The charity is limited by guarantee, incorporated in England, and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £10 towards the assets of the charity in the event of liquidation.

The address of its registered office is:

2 Bankside
Crosfield Street
Warrington
WA1 1UP

These financial statements were authorised for issue by the trustees on 17 July 2021.

2 Accounting policies

Summary of significant accounting policies and key accounting estimates

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102). They also comply with the Companies Act 2006 and Charities Act 2011.

Basis of preparation

Papyrus Prevention of Young Suicide meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Going concern

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern nor any significant areas of uncertainty that affect the carrying value of assets held by the charity.

Income

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of the income receivable can be measured reliably.

Papyrus Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2021

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that these conditions will be fulfilled in the reporting period.

Legacy gifts are recognised on a case by case basis following the grant of probate when the administrator/executor for the estate has communicated in writing both the amount and settlement date. In the event that the gift is in the form of an asset other than cash or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title to the asset having been transferred to the charity.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

These are costs incurred in attracting voluntary income, the management of investments and those incurred in trading activities that raise funds.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs

These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including audit, strategic management and trustees's meetings and reimbursed expenses.

Tangible fixed assets

Tangible assets are stated at cost, less any accumulated depreciation and accumulated impairment losses.

Depreciation

Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Furniture and equipment	25% on straight line basis

Stock

Stock is valued at the lower of cost and estimated selling price less costs to complete and sell, after due regard for obsolete and slow moving stocks.

Fund structure

Unrestricted income funds are general funds that are available for use at the trustees's discretion in furtherance of the objectives of the charity.

Papyrus Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2021

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pensions and other post retirement obligations

The charity operates a defined contribution pension scheme which is a pension plan under which fixed contributions are paid into a pension fund and the charity has no legal or constructive obligation to pay further contributions even if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods.

Contributions to defined contribution plans are recognised in the Statement of Financial Activities when they are due. If contribution payments exceed the contribution due for service, the excess is recognised as a prepayment.

3 Income from donations and legacies

	Unrestricted funds	Total 2021	Total 2020
	General £	£	£
Legacies	14,100	14,100	14,837
Donations from individuals	1,123,696	1,123,696	527,422
Gift aid reclaimed	128,133	128,133	112,770
	<u>1,265,929</u>	<u>1,265,929</u>	<u>655,029</u>

4 Income from charitable activities

	Unrestricted funds	Restricted funds	Total 2021	Total 2020
	General £	£	£	£
Sale of leaflets	5,149	-	5,149	11,652
Provision of training	90,010	-	90,010	236,674
Grants (analysed below)	92,060	427,698	519,758	482,049
	<u>187,219</u>	<u>427,698</u>	<u>614,917</u>	<u>730,375</u>

	2021 £	2020 £
Hopeline	367,334	239,596
Policy and Education	60,364	116,860
Training	92,060	125,593
	<u>519,758</u>	<u>482,049</u>

Papyrus Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2021

5 Income from other trading activities

	Unrestricted funds	Total 2021	Total 2020
	General £	£	£
Fundraising	942,339	942,339	1,783,409

6 Investment income

	Unrestricted funds	Total 2021	Total 2020
	General £	£	£
Interest receivable	8,113	8,113	4,011

7 Expenditure on raising funds

	Unrestricted funds	Total 2021	Total 2020
	General £	£	£
Staff costs	183,647	183,647	141,956
	183,647	183,647	141,956

8 Expenditure on charitable activities

	Unrestricted funds	Restricted funds	Total 2021	Total 2020
	General £	£	£	£
Governance costs	33,704	-	33,704	45,618
Policy and Education	1,361,933	86,545	1,448,478	1,424,390
Hopeline	618,970	448,019	1,066,989	1,152,567
	2,014,607	534,564	2,549,171	2,622,575

Note

9

Papyrus Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2021

9 Analysis of governance and support costs

Governance costs

	Unrestricted funds		
	General	Total	Total
	£	2021	2020
		£	£
Audit of the financial statements	3,900	3,900	3,990
Legal fees	17,715	17,715	24,709
Bank charges	688	688	617
Other governance costs	11,401	11,401	16,302
	<u>33,704</u>	<u>33,704</u>	<u>45,618</u>

10 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year.

Trustees' expenses amounted to £Nil (2020 £7,874)

11 Staff costs

The aggregate payroll costs were as follows:

	2021	2020
	£	£
Staff costs during the year were:		
Wages and salaries	1,731,419	1,496,578
Social security costs	171,182	117,597
Pension costs	108,308	72,400
	<u>2,010,909</u>	<u>1,686,575</u>

The monthly average number of persons (including senior management team) employed by the charity during the year expressed as full time equivalents was as follows:

	2021	2020
	No	No
Charitable activities	<u>62</u>	<u>55</u>

No employee received emoluments of more than £60,000 during the year.

Papyrus Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2021

12 Auditors' remuneration

	2021 £	2020 £
Audit of the financial statements	<u>3,900</u>	<u>3,990</u>

13 Taxation

The charity is a registered charity and is therefore exempt from taxation.

14 Tangible fixed assets

	Furniture and equipment £	Total £
Cost		
At 1 April 2020	<u>7,898</u>	<u>7,898</u>
At 31 March 2021	<u>7,898</u>	<u>7,898</u>
Depreciation		
At 1 April 2020	<u>7,898</u>	<u>7,898</u>
At 31 March 2021	<u>7,898</u>	<u>7,898</u>
Net book value		
At 31 March 2021	<u>-</u>	<u>-</u>
At 31 March 2020	<u>-</u>	<u>-</u>

15 Stock

	2021 £	2020 £
Publications, leaflets, etc.	<u>34,584</u>	<u>37,697</u>

16 Debtors

	2021 £	2020 £
Trade debtors	51,086	68,451
Prepayments	<u>83,298</u>	<u>20,046</u>
	<u>134,384</u>	<u>88,497</u>

Papyrus Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2021

17 Creditors

	2021	2020
	£	£
Trade creditors	6,597	12,774
Other taxation and social security	49,417	40,404
Other creditors	14,581	10,402
Accruals	16,062	23,363
	<u>86,657</u>	<u>86,943</u>

18 Pension and other schemes

Defined contribution pension scheme

The charity operates a defined contribution pension scheme. The pension cost charge for the year represents contributions payable by the charity to the scheme and amounted to £108,307 (2020 - £72,401).

Contributions totalling £14,583 (2020 - £10,029) were payable to the scheme at the end of the year and are included in creditors.

Papyrus Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2021

19 Funds

	Balance at 1 April 2020 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 March 2021 £
Unrestricted funds					
General fund	1,171,517	2,403,600	(2,198,254)	(408,236)	968,627
Contingency	50,000	-	-	200,000	250,000
Close down reserve	510,000	-	-	208,236	718,236
	<u>1,731,517</u>	<u>2,403,600</u>	<u>(2,198,254)</u>	<u>-</u>	<u>1,936,863</u>
Restricted funds					
Hopeline	80,685	367,334	(448,019)	-	-
Policy and Education	106,862	60,364	(86,545)	-	80,681
	<u>187,547</u>	<u>427,698</u>	<u>(534,564)</u>	<u>-</u>	<u>80,681</u>
Total funds	<u>1,919,064</u>	<u>2,831,298</u>	<u>(2,732,818)</u>	<u>-</u>	<u>2,017,544</u>

	Balance at 1 April 2019 £	Incoming resources £	Resources expended £	Balance at 31 March 2020 £
Unrestricted funds				
General fund	778,701	2,816,368	(2,423,552)	1,171,517
Contingency	50,000	-	-	50,000
Close down reserve	510,000	-	-	510,000
	<u>1,338,701</u>	<u>2,816,368</u>	<u>(2,423,552)</u>	<u>1,731,517</u>
Restricted funds				
Hopeline	120,818	239,596	(279,729)	80,685
Policy and Education	51,252	116,860	(61,250)	106,862
	<u>172,070</u>	<u>356,456</u>	<u>(340,979)</u>	<u>187,547</u>
Total funds	<u>1,510,771</u>	<u>3,172,824</u>	<u>(2,764,531)</u>	<u>1,919,064</u>

Papyrus Prevention of Young Suicide

Notes to the Financial Statements for the Year Ended 31 March 2021

20 Related party transactions

There were no related party transactions in the year.

21 Members Liability

Each member of the charitable company undertakes to contribute to the assets of the company in the event of it being wound up while he/she is a member, or within one year after he/she ceases to be a member, such amount as may be required, not exceeding £10 for the debts and liabilities contracted before he/she ceases to be a member.