

NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE

England & Wales · Charity number 1070741

Details

Other names NORTHAMPTON WOMEN'S AID

Status Registered

Legal form Charitable company

Company number [02978532](#)

Registered 1998-07-28

Register [View on the Charity Commission register](#)

Contact

Address 124 High Street
Wollaston
Wellingborough
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Phone 03000120154

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Website www.ndas.co

Activities

Objects: THE OBJECTS OF THE COMPANY SHALL BE THE RELIEF OF POVERTY AND THE RELIEF OF MENTAL AND PHYSICAL DISTRESS AMONGST PERSONS AFFECTED BY DOMESTIC ABUSE THOSE WHO HAVE BEEN ABUSED BY PERSON(S) WITH WHOM THEY ARE OR HAVE BEEN LIVING. SERVICES WILL INCLUDE PROVISION OF TEMPORARY ACCOMMODATION, SUPPORT TO THE WHOLE FAMILY INCLUDING THE CHILDREN AND BY SUCH OTHER MEANS AS SHALL FURTHER THE SAID OBJECTS.

Activities: The charity provides immediate safety and support to victims and their children who have experienced domestic violence or abuse. This is done primarily through the provision of an advice centre and telephone helpline, refuge accommodation, including a substance misuse refuge and group work for victims and perpetrators.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** The Prevention Or Relief Of Poverty, Accommodation/housing
- **Who:** Other Defined Groups

Geography

- **Area of benefit:** NOT DEFINED - IN PRACTICE NORTHAMPTONSHIRE
- Northamptonshire

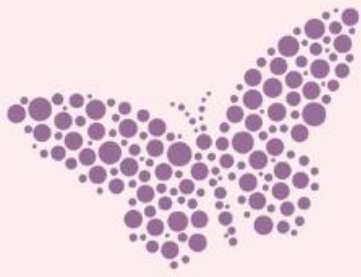
Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£1,658,300	£1,682,266	£854,696	33
2024-03-31	£1,399,073	£1,467,418	£878,662	39
2023-03-31	£1,244,065	£1,245,126	£947,007	28
2022-03-31	£1,040,783	£1,125,818	£948,068	27
2021-03-31	£250,474	£993,341	£1,033,103	24

Trustees

Name	Role	Appointed
GLYNIS BLISS	Chair	2015-06-19
BEVERLEY McConnell		2014-06-01
Felicity Lister		2024-01-31
Jaime O'Beirne		2024-09-11
Jessica Rose Brosnan		2025-11-12
Joanna Burns		2020-05-11
Karen Maria Kerr		2025-11-12
Marianne Tyrell		2025-09-10
Ranaz Ruby Ali-Newman		2025-11-12

Accounts



**Northamptonshire
Domestic Abuse Service**

IMPACT REPORT 2024-2025



**www.ndas.co
Tel: 0300 0120154**

A MESSAGE FROM OUR CHAIR

Last year I wrote about the passion and commitment that our staff and volunteers bring to their work every day and the courage and determination of our clients, to change their lives and those of their children; to escape domestic abuse and secure a safer and better future. That work is ongoing, relentless, challenging and difficult. I am constantly amazed and humbled by the sheer amount of effort and hard work that goes into providing our Service and once again I thank all those people who make it possible and salute the courage of our clients.

The front-line services are delivered by trained and highly experienced caseworkers. We have dedicated teams for both adult and children's work, female only refuges and male refuge; specialist workers within our Substance Misuse Refuge, our Diverse Needs Refuge, Perpetrator programme and Healthcare Project. Our Refuges are spread across the county and we have single accommodation flats to meet particular needs, as well out outreach and groupwork.

These workers deserve to be recognised, thanked and congratulated for the work they do, but they cannot do it without the support of our 'backroom' and management teams. These teams also work very hard to ensure that there is proper supervision and management, financial control, income generation, estate management, volunteer recruitment, training, and the whole range of HR, Health & Safety, technology and telephony needed to support services and workers and ensure all of our premises are not just fit for purpose, but provide a welcoming environment for clients and children. They rarely get the recognition they deserve, their work is not so easily seen and valued, but without them the service couldn't operate. So, this year I particularly want to recognise their contributions and thank them for their expertise and careful management.

This past year we have continued to review our services, identifying opportunities for development. These reviews have fed into our renewed Vision of a society free from domestic abuse and our Values of being empowering, accountable, professional, evidence led and innovative. Our new 5-year Strategic Plan outlines our ambitions for the future - to lead the sector, ensure diversity & accessibility, invest in our people, develop services delivering proven excellence, build stronger partnerships and drive towards financial sustainability.

Everything is focused on delivering quality services that improve the lives of people in Northamptonshire affected by domestic abuse. Please take the time to read through this Impact Report to see how we do it and what we achieve. We cannot do this without the wonderful support of our funders, fundraisers and donors – Thank you for supporting us.



Glynis Bliss, MBE
NDAS Chair

A MESSAGE FROM OUR CEO

In March 2025, we agreed a new strategic plan for Northamptonshire Domestic Abuse Service.

Coming from months of engagement with staff, volunteers, trustees and service users we refreshed our vision and mission, explored values that were important to us and what our strategic priorities should be for the next 5 years.



Vision: A society free from all forms of domestic abuse

Mission: To address harm caused by domestic abuse and work with others to reduce and prevent it.

In this plan, we have recommitted ourselves to our vision of a world free from all forms of domestic abuse and to address the harm caused by domestic abuse, working with others to reduce and prevent it. Within this commitment we have pledged to provide diverse, accessible and quality services and deliver support that empowers, innovates and seeks to prevent and educate on domestic abuse, as a respected and trusted local specialist and as a steadfast county partner and collaborator.

And this is the foundation of all our hard work, not just on paper but throughout every layer of our team and every process and procedure we follow.

Whilst we have reflected on our past and future, with renewed purpose, this year has also represented one of uncertainty and introspection. The much-anticipated recommissioning of domestic abuse services has been announced and with it, excitement for the future but trepidation about the possibility of significant changes to services and our financial security for the future.

Entering this new commissioning process has consolidated existing partnerships and opened the door to fresh opportunities to strengthen how we safeguard, support and empower those affected by domestic abuse across Northamptonshire. Alongside this, we have continued to develop our strategy that looks firmly to the future regardless of the outcome of the tender: One that prioritises sustainability and the resilience needed to stand strong for victim survivors in an increasingly complex landscape.

Throughout this period of uncertainty, our teams have shown extraordinary courage, adaptability and commitment. Their compassion and professionalism have continued to shine through, regardless of the wider funding challenges, even as demand grows and the needs of the individuals and families we support become more complex. None of our work would be possible without this amazing staff team, who are supported by an equally amazing Board of Trustees.

With the dedication of our staff, trustees, an ever-growing body of volunteers and corporate partners, and supporters, I am confident that we are not only prepared for the challenges ahead but energised and determined to create lasting, positive change for those who turn to us in their most vulnerable moments.

And to those victim survivors who are brave enough to seek help, who use our services and who trust us to help them stay safe and rebuild their lives free from fear - your bravery and courage continue to inspire us every day.

A handwritten signature in black ink that reads "Rachel." with a period at the end. The script is cursive and elegant.

Dr Rachel Duncan
Chief Executive

OUR VISION AND MISSION

Our Vision

A society free from all forms of domestic abuse.



Our Mission

To address harm caused by domestic abuse and work with others to reduce and prevent it.



Our Values

- Empowering
- Accountable
- Professional
- Evidence led
- Innovative



OUR YEAR IN NUMBERS

This Year's Impact...

2049 Adults Supported

320 Children Supported

98 Families Supported
in Refuge

133 Average number of
days in refuge

599 Clients Attended
Groupwork

Client Feedback

89%

of our clients said that NDAS have made a positive difference in their lives

89%

of our clients said that they felt listened to and believed by staff

89%

of our clients said that they would ask NDAS for support again if they needed to

89%

of our clients said that they received non-judgmental support from NDAS

It's vital that we listen to clients and act on any feedback we are given. We have quarterly meetings in each refuge where residents can speak to our Operations Manager and tell us how we are doing.

SAFE ACCOMMODATION

Safe Accommodation

Keeping you safe

Refuge saves lives and has done in thousands upon thousands of cases. It works by providing temporary accommodation, security and specialist support for families fleeing domestic abuse and operates as a safety network available across the UK.

When clients first arrive in refuge, we offer them a package that contains toiletries, bedding and other essential items. We also provide emotional support and listen whilst they talk through the trauma they have suffered. Within the first two weeks of being admitted into refuge a comprehensive support and safety plan is put together.

I now understand how a person should be treated in a relationship. You have given me the tools to spot warning signs.

I am now able to walk outside without fear and anxiety. I have been given a fresh start.

NDAS currently run **9** refuges in Northamptonshire providing safe accommodation to **34** adults and **49** children at any one time. Within this portfolio, we have provision for **men** (**3** units) and for **women** (**20** units) with specific units for women with **substance misuse** issues (**5** units) and women from **diverse communities** (**3** units).

Two of our refuges are independent flats (comprising of **3** units), which enable us to respond to a wider variety of clients including trans and non-binary survivors, larger families and clients with specific or complex needs that we would struggle to respond to in existing refuge provision.





Linda



Linda had been with her husband since she was 16. In the final five years of her marriage, her experience of domestic abuse escalated. Her husband was alcohol dependent, financially controlling, and left Linda isolated from family and friends. Despite trying to leave several times, she was manipulated into returning.

When Linda was referred to refuge, she faced significant barriers: she was a homeowner with a mortgage, she was married, and she was also living with a disability. These factors can often make it difficult for victims to access refuge, but with the right support from our team, she was admitted the very next day. This marked the first step towards safety and change for Linda.

While in refuge, NDAS worked closely with other professionals to ensure Linda had the holistic support she needed. Together, we helped her apply for benefits, secure housing, and access to legal advice. With this multi-agency support, Linda successfully applied for divorce, had her former home sold, and was nominated a new property within sheltered accommodation for over-55s.

Eight months after arriving in refuge, Linda moved into her new home and began to rebuild her independence. Linda reflects that her life has "improved in many ways, including my physical health."

Her story demonstrates that refuge is not only a lifeline for those renting or without housing. Even where there are complex barriers such as homeownership or disability, it can provide safety, stability, and the opportunity for a fresh start.



INCLUSIVITY



What Survivors Say:

"I have learnt so much. I feel more optimistic."

"Coming here has taught me that there are still nice people who can help you get back on your feet despite cultural differences."

"NDAS gave me legal, moral and emotional support to stay in this country which is what I desire with my grateful heart."



Inclusivity

At NDAS, we are passionate about diversity and ensuring that anyone, regardless of their gender identity, sexual orientation, race or religion, has the same access to support when they need it. We know that it is extremely difficult to break free from domestic abuse.

On average, someone will try to leave at least 5 times before they are successful. Imagine trying to do this when you don't speak any English, or if you don't have the right to basic financial support. This is the case for many people who are trying to leave abusive and controlling relationships.

In addition to our male refuge, opened in 2018 and our diverse needs refuge in 2020, we opened two new flats in late 2022. These flats allow us to provide dispersed accommodation to a range of clients including transgender and gender fluid individuals.

We also provide a group work programme designed specifically for black and brown victims of abuse.

We have a Diversity Lead who is dedicated to these specialist cases and helps us build relationships with diverse communities.



“
I went from feeling lost
and alone to becoming
part of a community
where I belong.
”

Aisha



Aisha was referred to us by Southall Black Sisters after fleeing her abusive husband's family home several months earlier. She had experienced physical, emotional, financial, and sexual abuse at the hands of her husband and his immediate family. Having arrived in the UK with no family, limited funds, and little knowledge of the systems around her, Aisha didn't know where to turn for support.

From the start, NDAS provided Aisha with the support she needed to feel safe and secure. We assisted her with benefit and housing applications, while also guiding her through her Indefinite Leave to Remain application and divorce proceedings. With our support, she engaged with the police regarding the abuse she had experienced and began taking steps to hold her abusers accountable.

Aisha was determined to integrate into her new community and improve her prospects. She began attending English conversation classes, joined local women's groups, volunteered at the library, and participated in cultural activities. She also received counselling and completed our Recovery Toolkit programme, helping her process her experiences and regain confidence.

Over the months, Aisha has achieved remarkable progress. She has been granted Indefinite Leave to Remain and is preparing for independent living. She has enrolled in IT, ESOL, and maths courses, while continuing to volunteer. She has proactively engaged with legal processes, supporting her divorce and potential prosecution proceedings, and has become a valued member of her community, offering guidance and support to others.



PROFESSIONAL ADVICE AND SUPPORT

Advice line

Our specialist advice workers are available 24/7 via our Advice Line and are on hand to provide guidance and support to a range of people. We provide advice to people experiencing domestic abuse and those who have concerns about someone they know as well as professionals working with a family that need expert help.

We can also offer advice through our online chat facility on our website which is available from 9.00am to midnight every day, through Facebook Messenger and directly by email.

*Calls up from
409 in 2023-24*

Face-to-face drop-in appointments are available at a range of partner agency locations throughout Northamptonshire as well as online virtual drop-in sessions twice a week, where clients can video call our advice workers if safe to do so.

Even if victim survivors are not ready or able to move on, we always highly recommend speaking to one of our workers, who can tell them what their options are, provide advice on how to stay safe – and importantly, just be there and listen.

1252

Contacts
received 

665

Survivors
Supported 

385

Emails
Received 

461

Professionals
Advised 

758

Phone
Calls Received 

86

Online
Chats 

18

Face To
Face
Advice 

TRAINING

Training



Supporting professionals

- We offer specialist training in various aspects of domestic abuse to professionals that work with families impacted by abuse.
- Our training courses Domestic Abuse Awareness and The Impact of Abuse on Children and Young People are CPD accredited.
- As well as delivering bespoke courses to a range of providers including those in housing and in education settings, we provide tailored training programmes to HR departments and Line Managers of a variety of corporate businesses.



This training is essential so everyone has a good understanding of how to support those impacted



The trainer's enthusiasm, passion and knowledge shone throughout the day.



The Benefits For Your Organisation

- Increased awareness of domestic abuse in the workplace
- How to spot the signs of abuse
- How to "ask the question" and respond to the answer
- Ensure your staff feel safe at work and increase productivity
- Reduce staff absences due to domestic abuse
- Save your company money
- Provide vital funding to support a local charity



**DOMESTIC ABUSE
IN THE WORKPLACE**
TRAINING FOR HR & LINE MANAGERS



Email info@ndas-org.co.uk
to book your place!

CHILDREN'S WORK

Working with children

We provide outreach support to children and young people in the community as well as to those that stay with us in refuge. Sessions are offered to all children in refuge, with support provided to access school and nursery places. We also plan and deliver a range of activities throughout the year.



Our support programmes for children use age-appropriate, trauma-informed approaches to help them safely share their experiences, understand they are not to blame and not alone. We introduce ways to stay safe and how to trust again, and help to build self-confidence, independence, support networks and positive relationships.



Sessions are tailored to the needs of each child but always include safety planning, thoughts and feelings, healthy/unhealthy relationships, support networks and understanding the different types of abuse. They also empower parents to manage trauma associated behaviours in a safe way.

We have worked hard to build on the range of groupwork sessions we offer to parents and children and our specialist workers have devised two in house programmes, 'Me and Others' and 'Me and Us'.

Me and Others

This programme aims to provide young people aged 11-16 with an opportunity to explore and learn what healthy relationships are all about.

It highlights what healthy and unhealthy relationships look like, our personal boundaries within these relationships and where to go if we need help regarding this.



Me and Us

This programme aims to provide children aged 5-11 with an opportunity to explore and learn what relationships are all about and considers what makes a relationship healthy or unhealthy.

We want to equip children with the knowledge to make safe choices and have the confidence to share concerns with their trusted adults.



CHILDREN'S WORK



Jake



"I feel good about making progress from where I started."

Jake and his family fled domestic abuse just as the COVID-19 lockdown began. Without access to face-to-face support, they were left to cope alone. By 2023, Jake was struggling to come to terms with his experiences and suffered with severe anxiety, school refusal and suicidal thoughts.

When referred to our children's outreach service, Jake disclosed feelings of shame, anger and being "unsafe most of the time." His anxiety made it very difficult for him to attend school, and he often missed support sessions too. Rather than close the referral, our children's worker used a trauma-informed, flexible approach to maintain contact and build trust at Jake's pace.



Partnership working was vital: we advocated for Jake in school, arranged online learning when he could not attend, and secured a donated laptop so he could study from home. Regular online sessions became a lifeline, helping Jake re-engage with education and explore his hopes for the future. Over time, Jake began going out more, reported less anxiety, and spoke proudly of his progress: "I feel good about making progress from where I started."



He also found the courage to share his experiences with the police, knowing it could help protect others. Jake still faces challenges, but he now has grounding techniques, renewed confidence and a more positive outlook. Jake has learnt to recognise his resilience and now hopes to attend college in the future.

VOLUNTEERS



Volunteering

Volunteers are at the heart of everything we do at NDAS.

We are proud to say that our volunteer team has increased significantly this year and the ongoing commitment of our volunteers plays a crucial role in helping us to deliver high-quality support to individuals and families affected by domestic abuse.

Each volunteer contributes an average of two hours per week in roles which support every aspect of our delivery from befriending to gardening, admin support to advice line support, and children's activities to maintenance. Volunteers provide us with a significant contribution of time and expertise that strengthens the capacity of our services and enhances outcomes for those we support.

We regard volunteers as an essential part of our wider team, bringing fresh perspectives, lived experience, and valuable insights that can help shape and improve our services. We invite volunteers to attend team meetings to ensure they are informed, included, and able to contribute to discussions about service delivery and development.

As well as a dedicated induction programme, volunteers are offered access to staff training and professional development opportunities, reflecting our commitment to investing in their growth. We deeply value their contribution, not only for the time they give but for the compassion, skill, and perspective they bring to our work every week.

What Volunteers Say:

"I really value giving a little bit back, to know that my small input could help someone escape from the horror of domestic abuse means so very much to me."

"I feel completely supported by the entire team and always receive a warm welcome from clients and staff."

"I would, without hesitation, suggest and encourage others to volunteer with NDAS"

CORPORATE VOLUNTEERS



Corporate Support



Many local businesses provide their employees with up to two days of paid volunteering leave each year, enabling them to support community projects that make a real difference. These partnerships strengthen our capacity to maintain safe, welcoming environments for service users and ensure that our limited resources can be focused where they are needed most.



Over the past year, corporate volunteer teams have supported us in a variety of practical and creative ways – from gardening makeovers and fence painting to administrative support, Christmas campaigns, and fundraising activities. Their efforts have transformed our spaces, enhanced the experience of the families who use our services, and provided much-needed additional support during busy periods.

"The experience strengthened our sense of community and reminded us of the power we have to make a difference"



We place great value on the relationships we build with our corporate partners. These collaborations not only deliver immediate practical benefits but also help raise awareness of domestic abuse and the importance of community-based support. By volunteering their time, corporate teams demonstrate social responsibility in action – making a tangible difference for survivors and their families while strengthening the connection between business and community.

FUNDRAISING

Fundraising

Last year, our amazing supporters raised an amazing...

£26,097.84!!



SUPPORTERS

Thank you to all our supporters!

Holy Cross Church
Jasmine McNamee
Futures Housing
Jane Orr
Karen Tweedale
Penny Cory

Laura Giddings
Heather Wilkins
Emma Houston
Eydon Ladies
Pamela Pringle

St Andrew's Church, Kettering
Charlotte Varnsvery
Brigstock Knit and Natter
Holy Cross Church
Rushden Golf Club Ladies



We would like to make a special thank you to a local family who make a regular donation allowing us to provide crisis vouchers for families coming into refuge with nothing.

TRUSTEES' REPORT

The Trustees, who are also Directors of the Northamptonshire Domestic Abuse Service (NDAS) charity for the purpose of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2025. The Trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

The objectives of the charity are:

- a) The relief of those in need who have experienced domestic abuse,
- b) The saving of lives, and
- c) The prevention or relief of poverty for people affected by domestic abuse.

To achieve these objectives, we:

- a) Provide for the relief of all victims, survivors, their children and other people who have been affected by domestic abuse, as defined in the Domestic Abuse Act 2021.
- b) Raise awareness and understanding of domestic abuse in all of its forms, in order to educate, prevent and eradicate.
- c) Work towards the eradication of domestic abuse and gender-based violence, recognising the impact of gender inequalities on victimisation.
- d) Provide places of safety where people and their children can be protected from abuse or persecution.
- e) Provide temporary accommodation, wrap around services and aftercare.
- f) Facilitate access to appropriate trauma-informed support including for those with complex needs.
- g) Provide services which include information, advice, signposting and referral, counselling, support and groupwork.
- h) Work with perpetrators of domestic abuse to reduce harm and offending.
- i) Engage the wider public through awareness raising and training.
- j) Deliver a service to all including men, women, non-binary clients and trans clients.
- k) Deliver a service across Northamptonshire to clients whether locally based or where they have relocated to Northamptonshire for safety reasons.

The general aim of the charity is to:

Use the expertise gained over forty years of experience in providing for the relief of all victims, survivors, their children and other people who have been affected by domestic abuse; provide places of safety and temporary accommodation, wrap around services and aftercare; provide information, advice, signposting and referral, counselling, support and groupwork, including for those with complex needs; working towards services for perpetrators to reduce harm and offending; raise awareness and understanding of domestic abuse; undertake awareness raising and training; ensure the service is non-discriminatory and based on need and enabling independence.

The charity's achievements and plans for the future are detailed in the reports from the Chairperson and Chief Executive in previous annual reports and more information can be found at www.ndas.co.

STRUCTURE GOVERNANCE AND MANAGEMENT

Governing Document

Northamptonshire Domestic Abuse Service (NDAS) is a company limited by guarantee governed by its Memorandum and Articles of Association dated 22nd June 1994 and amended to allow for current governance in 1998, 2001, 2012, 2016 and 2024. Exemption from the requirement to use the word "Limited" has been obtained. It remains a registered charity. The Trustees have the discretion to admit to membership any person over the age of 18 years who supports the objects of the company.

TRUSTEES' REPORT

Recruitment and Appointment of Trustees

Membership of the Board is by application. When considering co-opting members, the Board takes into consideration the requirements for any specialist skills that may be required to enhance its work.

The process for recruitment and appointment is laid down in the NDAS's policies and procedures.

Director Induction and Training

New Trustees attend a Board meeting as an observer and receive an induction pack to brief them on their legal obligations under charity and company law, the content of the Memorandum and Articles of Association, the committee and decision-making processes, the strategic and delivery plans and financial information relating to the performance of the charity.

During induction they meet key employees and other Trustees and have the opportunity to appropriately visit our Refuge provision. Trustees are encouraged to attend appropriate internal and external training and other events where these will facilitate the undertaking of their role.

Organisational Structure

The Board of Trustees, which can have between 5 and 15 members, administers the charity. The Board meets every 6 weeks. Dr Rachel Duncan is the Chief Executive, who works with the Board of Trustees to set the strategic direction and is responsible for its management and delivery and the income generation to support it. The senior management team comprises the Business, Operations and Finance Managers who oversee the day-to-day operations of the charity, with delegated authority within a scheme of delegation approved by the Trustees, for operational matters including finance, employment and the delivery of services.

Key Management Remuneration

The remuneration and pay of management roles are reviewed annually by the trustees giving regards to similar roles elsewhere in the charity sector, cost of living using national indicator sets, financial position and also considering the relationship with the salaries of other staff members.

Related Parties

- The Charity has close working relationships with Orbit Heart of England Housing Association, PA Housing, Amplius, West Northamptonshire Council, North Northamptonshire Council and Northamptonshire Quakers who own the properties managed by the charity as refuge accommodation (alongside 2 flats owned by NDAS) for the purpose of provision of safe accommodation.
- A grant agreement is in place with West Northamptonshire Council but funded by WNC and NNC (applying DLUHC safe accommodation funding) in fulfilment of the Local Authority duties in the Domestic Abuse Act 2021 (Part 4 Section 57).
- A separate contract is held with North Northamptonshire Council but funded by both NNC and WNC (through DLUHC safe accommodation monies) that supports the Substance Misuse Refuge.

Multi-agency work with both statutory and voluntary agencies continues on a daily basis to enhance the services available to our mutual service users throughout the county. In particular, partner agencies include West and North Northamptonshire Councils, the Northamptonshire Office of the Police, Fire and Crime Commissioner, Northamptonshire Police, Northamptonshire Integrated Care Board, Northamptonshire Children's Trust, EVE, Service Six, Northamptonshire Rape Crisis, S2S, Family Support Link, Voice and the Sunflower Centre.

TRUSTEES' REPORT

RISK MANAGEMENT

The Trustees have a risk management strategy that comprises:

- a quarterly review of the risks the charity may face.
- the establishment of system and procedures to mitigate those risks identified.
- the implementation of procedures designed to minimise any potential impact on the charity should those risks materialise.
- Nominated Trustee Champions providing support to the management team who have delegated day to day oversight of the risk register.

The Board of Trustees has conducted its own review of the major risks to which the charity is exposed, and systems have been established to mitigate those risks. External risks to funding have been considered and internal risks minimised by the use of procedures for the authorisation of all transactions and projects to ensure consistent quality for all operational aspects of the charity. These procedures are reviewed annually to ensure they still meet the needs of the charity.

Demand for our adult and child services and associated waiting lists continue to grow and be subject to risk and service overview with a strongly managed plan; Dr Duncan continues to work with commissioners to address the resources needed.

Risk management was further strengthened during the year through the Board's development of a Critical Incident Plan, which sits alongside the Business Continuity Plan.

FINANCIAL REVIEW

Reserves Policy

The total reserves as at 31 March 2025 were £567,031 The total funds as at 31 March 2025 were £854,696. The Board of Trustees have designated funds for use in 2024-2025 as per Note 10 to the accounts.

The Charity's unrestricted liquid reserves as at March 2025 were above the necessary reserves policy of 4 months running costs at the 2024-2025 level of expenditure. As at 31 March 2025 the amount of restricted funds held within the reserve policy is £47,275 in respect of grants for outstanding hardship funds, recourse to public funds and employing volunteer co-ordinator. The amount of reserves after making allowances for the restricted and designated reserve is £782,421, the designated are to be spent in 2025/26.

The Board of Trustees have reviewed their reserves policy. Maintaining the level of reserves at the equivalent of four months running costs is considered to be prudent to ensure that:

- the running costs of the charity are met in the event that the charity is forced through lack of funding to discontinue, and its affairs wound up;
- a project can be continued for a short term, when project funding is unexpectedly withdrawn or discontinued, in order to explore the possibility of maintaining the project in the longer term through an alternative funding stream;
- long term commitments which extend beyond the term of secured funding can be covered should continuation funding not be available e.g. lease commitments;
- one off pieces of work to promote or develop the charity's work can be undertaken as opportunities present themselves without the requisite funding being available.

TRUSTEES' REPORT

Significant Events

This has been a very busy and productive year, with demand for our services increasing by 18% from the previous year.

The Board has continued to focus on its income strategy, aiming for a diverse spread of income. We are pleased with increased success of our fundraising plan and particularly links with corporate support. Volunteer recruitment has also been developed and increased through dedicated resources, which has led to significant additional support for staff and clients.

Some re-alignment of resources has increased the capacity and strength of our Business Support Team to meet the increasing challenges of, and needs for, ITC, HR, H&S and financial management, without adversely affecting client services.

We were particularly pleased to support and manage a partnership project with Health, which has been identified nationally as best practice; the project will continue to be funded for next year.

During the year the Board embarked on a wholesale review of services, which is ongoing, with the aim of ensuring we were meeting our objectives and to identify development needs and opportunities, which will feed into future strategic and delivery plans.

The Board continues to ensure insight into services and client needs through alternating thematic meetings where staff can showcase their work, promote development opportunities and highlight local and national projects and trends. It continues to have regular development sessions where risks, challenges and good governance practice can be presented and discussed in depth. Joint Away Days with staff are held twice annually, including this year the development of the new 5 year Strategic Plan.

The Board has a Skills Register whereby it can review the experience and expertise of trustees and the board collectively, and effectively identify and target trustee recruitment. This year we recruited a new Non Executive Financial Director who has started work to support the development and improvement of financial management and board oversight.

The Trustees greatly value and recognise the commitment and hard work of their staff. Although constrained by finances, we have continued to review staff benefits and terms and conditions and award a cost of living annual increase so that, although we cannot always match public and private sector funding, our aim is that staff will consider NDAS an excellent place to work, which is evidenced through our excellent retention rate and staff surveys.

Plans for the Future

Our Income Generation Strategy will continue to be robustly implemented, with constant focus on diversified income, fundraising, corporate partnership support and volunteer resources to support our staff and services. We will continue to be innovative and creative in how we develop and deliver services, keeping updated with national initiatives and programmes and always aiming to achieve and surpass best practice.

In the next year we will continue with our Service Reviews to ensure that what we are doing, we are doing well and to feed into future planning

TRUSTEES' REPORT

We will deliver our new Strategic Plan through key objectives:

1. Leading the Sector, ensuring a strong voice in local plans to address domestic abuse and safe accommodation;
2. Ensuring diversity and accessibility across our services;
3. Investing in staff and volunteers;
4. Improving and developing services;
5. Delivering proven excellence;
6. Building stronger partnerships;
7. Driving financial sustainability.

Our annual delivery plan will identify and deliver how we will achieve these. It is managed by the Chief Executive with regular reports to the Board.

A key and important challenge for 2025-26 will be the intention of the Unitary Authorities to move from commissioning to tendering of supported accommodation services. Dr Duncan and her team will work with the Board to ensure a strong and competitive tender is made.

Fundraising Standards Information

The Fundraising Coordinator continues to play an important role in our Income Strategy. Whilst we will inevitably continue to rely on significant commissioning to help deliver statutory duties and local strategic plans, we continue to strive to achieve a significant level of independent funding that enables us to develop and deliver services to meet local needs, with flexibility to be innovative and creative, and recruit and retain excellent staff and volunteers.

With fundraising focussing on income through small and medium grants and corporate partnerships, nevertheless, we continue to support and encourage individual and group fundraising activities and we will continue to hold and participate in awareness raising events countywide, for which our staff, volunteers and supporters continue to go above and beyond to raise much needed funds.

We comply with the standards set out in the Code of Fundraising Practice, as set and applied by the Fundraising Regulator, and ensure all of our work includes treating people fairly and with respect, explaining our cause clearly and honestly, outlining what money raised can pay for; and in particular being sensitive to people who may be in vulnerable circumstances

There were no compliance issues, and we received no complaints related to fundraising activity in the last financial year. Compliance with the code is carefully monitored through robust supervision and line management and overview at Board level.

Benefit Statement

The charity continues to work to identify, develop and deliver safe services to victims of domestic abuse and their children across Northamptonshire and provides refuge provision to victims countrywide. We provide 9 refuges that include 2 independent flats across the county, including a specialist substance misuse refuge, a Diversity refuge with Diversity workers, and one of the very few male refuges in the country. We provide a 24/7 advice line, child centred services and outreach in accessible venues across the county. On our own and in partnership with other key services, we deliver a full programme of enabling courses aimed at adults, children and families and we hope to further develop work in schools during the next year. Through effective partnership working we influence domestic abuse strategy and planning. In line with our commitment to reduce offending and eliminate domestic abuse, we have been modestly successful in securing funding for Voluntary Perpetrator Programmes and we are hopeful that this will continue to be further developed.

TRUSTEES' REPORT

Our services and facilities are monitored and reviewed by the Board of Trustees to ensure they remain fit for purpose and are provided appropriately to enable the furtherance of the charity's objectives and for the public benefit.

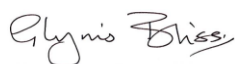
The Trustees have had regard to the Charity Commission's guidance on public benefit.

Principal Funding Sources

The principal funding sources and how expenses have supported the key objectives of the charity for the year are detailed within this report and the financial statements.

Approved on 14th January 2026 by:

Glynis Bliss, MBE (Chair, Board of Trustees)



STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of Northamptonshire Domestic Abuse Service for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

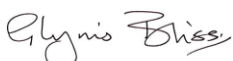
- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, Shaw Gibbs (Audit) Limited, will be proposed for re-appointment at the forthcoming Annual General Meeting.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 14th January 2026 and signed on its behalf by: Glynis Bliss (Chair, Board of Trustees)



REPORT OF THE INDEPENDENT AUDITORS

TO THE TRUSTEES OF NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE

Opinion

We have audited the financial statements of Northamptonshire Domestic Abuse Service (the 'charitable company') for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information

REPORT OF THE INDEPENDENT AUDITORS

TO THE TRUSTEES OF NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE

and, in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

REPORT OF THE INDEPENDENT AUDITORS

TO THE TRUSTEES OF NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below: We obtained an understanding of the legal and regulatory frameworks within which the charity operates, focusing on those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements. The laws and regulations we considered in this context were the Charities Act 2011, Companies Act 2006, United Kingdom Generally Accepted Accounting Practice and relevant Taxation legislation.

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be the override of controls by management and the understatement of revenue. Our audit procedures to respond to these risks included inquiries of management about their own identification and assessment of the risks of irregularities, sample testing on the posting of journals, reviewing meeting minutes, regulatory correspondence and professional fees, detailed substantive testing on the completeness of income, and reviewing accounting estimates for biases. We will also review the regulatory correspondence with the Charity Commission.

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

These inherent limitations are particularly significant in the case of misstatement resulting from fraud as this may involve sophisticated schemes designed to avoid detection, including deliberate failure to record transactions, collusion or the provision of intentional misrepresentations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Nicola Fox FCA (Senior Statutory Auditor)
for and on behalf of Shaw Gibbs (Audit) Limited
Chartered Certified Accountants
Statutory Auditor
Eagle House
28 Billing Road
Northampton
Northamptonshire
NN1 5AJ
Date: 16 January 2026

STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31ST MARCH 2025 INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT

	<i>NOTE</i>	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2025 £	TOTAL 2024 £
Incoming Resources					
Donations and legacies	1	73,045	-	73,045	56,467
Investment Income	2	17,195	-	17,195	18,905
Other Incoming Resources	3	2,560	-	2,560	11,870
Incoming resources from charitable activities:					
Rent received		476,382	-	476,382	394,943
West Northants Council Community Support Grant		393,983	-	393,983	373,273
North Northants Council Community Support Grant		-	414,290	414,290	334,609
North Northants Council – Children’s DA support work		-	63,050	63,050	10,710
West Northants Council support work		-	69,387	69,387	31,525
PFCC Funding – BAME & Child		-	57,254	57,254	57,255
NNC Targeted support worker		-	-	-	15,000
Standing Together – Crossing pathways initiative		-	8,846	8,846	45,682
PFCC-Serious Violence Duty Funding		-	18,585	18,585	17,877
The National Lottery Community Fund		-	22,195	22,195	11,000
NNC Household Support Fund		-	-	-	4,000
NRPF – WNC		-	10,000	10,000	-
Thomas Brington Foundation		-	7,600	7,600	10,000
Scott Bader		-	3,000	3,000	-
Kingsthorpe Parish Community Grant		-	-	-	2,000
Screwfix Foundation		-	5,250	5,250	-
Global Giving Foundation Grant		-	15,678	15,678	3,957
Total incoming resources		963,165	695,135	1,658,300	1,399,073

STATEMENT OF FINANCIAL ACTIVITIES (continued)

FOR THE YEAR ENDED 31ST MARCH 2025 INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT

Resources Expended

Charitable activities

Provision of refuges and supporting services	4	1,009,759	672,507	1,682,266	1,467,418
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Total resources expended

1,009,759	672,507	1,682,266	1,467,418
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Net incoming resources for the year

5	(46,594)	22,628	(23,966)	(68,345)
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Transfers

10	-	-	-	-
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Net movement in funds

(46,594)	22,628	(23,966)	(68,345)
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Reconciliation of Funds

Balances brought forward at 1 April 2024

854,015	24,647	878,662	947,007
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Balances carried forward at 31 March 2025

807,421	47,275	854,696	878,662
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The company has no recognised gains or losses other than those included in the surplus above.

There were no discontinued operations.

The notes on the following pages form part of these financial statements.

STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31ST MARCH 2024. INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT

	NOTE	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2024 £
Incoming Resources				
Donations and legacies	1	56,467	-	56,467
Investment Income	2	18,905	-	18,905
Other Incoming Resources	3	11,870	-	11,870
Incoming resources from charitable activities:				
Rent received		394,943	-	394,943
West Northants Council Community Support Grant		373,273	-	373,273
North Northants Council Community Support Grant		334,609	-	334,609
North Northants Council - Children's DA support work		-	10,710	10,710
West Northants Council support work		-	31,525	31,525
PFCC Funding – BAME & Child		-	57,255	57,255
NNC Targeted support worker		-	15,000	15,000
Standing Together - Crossing pathways initiative		-	45,682	45,682
PFCC-Serious Violence Duty Funding		-	17,877	17,877
The National Lottery Community Fund		-	11,000	11,000
NNC Household Support Fund		-	4,000	4,000
Thomas Brington Foundation		-	10,000	10,000
Kingsthorpe Parish Community Grant		-	2,000	2,000
Global Giving Foundation Grant		3,957	-	3,957
Total incoming resources		1,194,024	205,049	1,399,073
Resources Expended				
Charitable activities				
Provision of refuges and supporting services	4	1,260,700	206,718	1,467,418
Total resources expended		1,260,700	206,718	1,467,418
Net incoming resources for the year	5	(66,676)	(1,669)	(68,345)
Transfers	10	-	-	-
Net movement in funds		(66,676)	(1,669)	(68,345)
Reconciliation of Funds				
Balances brought forward at 1 April 2023		920,691	26,316	947,007
Balances carried forward at 31 March 2024		854,015	24,647	878,662

The company has no recognised gains or losses other than those included in the surplus above.

There were no discontinued operations.

The notes on the following pages form part of these financial Statements.

BALANCE SHEET AS AT 31ST MARCH 2025

NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE. COMPANY NUMBER 2978532

	NOTE	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2025 £	TOTAL 2024 £
Fixed Assets					
Tangible Assets	7	240,390	-	240,390	238,944
Current Assets					
Debtors, Prepayment and Accrued Income	8	44,775	11,750	56,525	84,995
Cash at bank and in hand		556,273	44,775	601,048	681,718
		601,048	56,525	657,573	766,713
Creditors					
Amounts falling due within one year	9	34,017	9,250	43,267	126,995
Net current assets		567,031	47,275	614,306	639,718
Total assets less current liabilities		807,421	47,275	854,696	878,662
Creditors					
Amounts falling due after more than one year		-	-	-	-
Net assets	10	807,421	47,275	854,696	878,662
Funds					
Restricted funds					
Community Fund		-	-	-	1,150
NNC Hardship (3)		-	-	-	9,977
NNC Hardship (2)		-	-	-	1,425
West Northants Council		-	10,000	10,000	-
Thomas Brington Foundation		-	13,220	13,220	2,650
Goodwill Solutions		-	11,597	11,597	7,445
Global Giving		-	7,458	7,458	-
Scott Bader		-	3,000	3,000	-
Kingsthorpe PC		-	2,000	2,000	2,000
Designated funds					
Refuge refurbishment		25,000	-	25,000	25,000
Other unrestricted funds		782,421	-	782,421	829,015
Total Funds		807,421	47,275	854,696	878,662

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small company's regime.

The financial statements were approved by the Board of Trustees on 14th January 2026 and were signed on its behalf by: Glynis Bliss (Chair, Board of Trustees)

Glynis Bliss

CASH FLOW STATEMENT

For the Year Ended 31st March 2025

	2025 £	2024 £
Cash flows from operating activities		
Net cash provided by (used in) operating activities	(79,722)	(7,690)
Cash flows from investing activities		
Purchase of tangible fixed assets	(18,143)	(8,974)
Interest received	17,195	18,905
Net cash provided by (used in) investing activities	(948)	9,931
Cash flows from financing activities		
Repayments of borrowings	-	-
Net cash provided by (used in) financing activities	-	-
Change in cash and cash equivalents in the reporting period	(80,670)	2,241
Cash and cash equivalents at the beginning of the reporting period	681,718	679,477
Cash and cash equivalents at the end of the reporting period	601,048	681,718
<u>Reconciliation of net income/(expenditure) to net cash inflow from operating activities</u>		
Net income/(expenditure) for the reporting period	(23,966)	(68,345)
Depreciation charge	16,697	7,972
Finance income	(17,195)	(18,905)
(Increase)/Decrease in debtors	28,473	(31,370)
Increase/(Decrease) in creditors	(83,731)	102,958
	(79,722)	(7,690)

NOTES TO THE ACCOUNTS

ACCOUNTING POLICIES For the Year Ended 31st March 2025

a. Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS102)' Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting standard 102'The Financial Reporting Standard applicable in the UK and Republic of Ireland', and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Northamptonshire Domestic Abuse Service is an incorporated charity limited by guarantee, registered in England and Wales. The charity's number and registered office address can be found on the Company Information page.

b. Taxation

The charity is exempt from corporation tax on its charitable activities.

c. Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

d. Financial instruments

Cash and cash equivalents in the balance sheet comprise cash at banks and in hand and short-term deposits with an original maturity date of three months or less.

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in the statement of comprehensive income under administrative expenses.

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the entity after deducting all of its financial liabilities.

Where the contractual obligations of financial instruments are equivalent to a similar debt instrument, those financial instruments are classed as financial liabilities. Financial liabilities are presented as such in the balance sheet. Finance costs and gains or losses relating to financial liabilities are included in the profit and loss account. Finance costs are calculated so as to produce a constant rate of return on the outstanding liability.

e. Recognition of Incoming Resources

These are included in the Statement of Financial Activities (SOFA) when:

- the Charity becomes entitled to the resources
- the Trustees are virtually certain they will receive the resources; and
- the monetary value can be measured with sufficient reliability.

NOTES TO THE ACCOUNTS

ACCOUNTING POLICIES For the Year Ended 31st March 2025

f. Donations and Gifts

All monetary donations are included in full in the statement of financial activities when receivable.

g. Investment Income

Investment income is recognised when receivable.

h. Grants Receivable

Revenue grants are credited as incoming resources when they are receivable provided conditions for receipt have been complied with.

i. Liability Recognition

Liabilities are recognised as soon as there is a legal or constructive obligation committing the Charity to pay out resources

j. Resources Expended

Expenditure is allocated in the statement of financial activities between restricted funds and unrestricted funds and is further analysed between charitable activities and governance costs.

k. Fund Accounting

Restricted funds are to be used for specific purposes laid down by the donor. Expenditures for those purposes is charged to the fund, together with a fair allocation of overheads and support costs.

Unrestricted funds are incoming resources received and generated for expenditure on the general objectives of the charity. Where appropriate, funds are designated by the trustees for specific projects or anticipated major expenditure.

l. Fixed Assets

Fixed assets are stated at cost less accumulated depreciation and accumulated impairment losses. Where parts of an item of property, plant and equipment have different useful lives, they are accounted for as separate items of property, plant and equipment.

Depreciation methods, useful lives and residual values are reviewed at each balance sheet date. The selection of these residual values and estimated lives requires the exercise of judgement. The trustees are required to assess whether there is an indication of impairment to the carrying value of assets. In making that assessment, judgements are made in estimating value use. The trustees consider that the individual carrying values of assets are supportable by their value in use.

Depreciation is provided at the following rates to write off all tangible fixed assets with the exception of freehold land, over their expected useful lives.

NOTES TO THE ACCOUNTS

ACCOUNTING POLICIES For the Year Ended 31st March 2025

Leasehold Property	2% straight line
Office Equipment	25% straight line
Other Equipment	25% straight line

As from 2024/25 both Office Equipment and Other Equipment rates have increased from 15% to 25% and have been reflected in the accounts, this is due to previous policy not reflecting the true asset life. The Property rate of 2% remains the same. Note, additional depreciation has not been done retrospectively, only going forward.

m. Operating Leases

Rentals paid under operating leases are charged to statement of financial activities on a straight-line basis over the period of the lease.

n. Intangible Income

Intangible income, which comprises donated services, is recognised in the notes to the accounts at a valuation which is an estimate of the financial cost borne by the donor where such a cost is quantifiable and measurable.

o. Presentational Currency

The presentation currency of the financial statements is the Pound Sterling (£).

p. Going Concern

The Trustees have considered a period of 12 months from the date of approval of these financial statements and have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus, they continue to adopt the going concern basis of accounting in preparing the annual statements.

q. Significant judgement and estimates

The preparation of financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the company accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed within the individual accounting policies above.

r. Government grant policy

Government grants are recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received, and the amount can be measured reliably.

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2025

	UNRESTRICTED	RESTRICTED	TOTAL	TOTAL
	FUNDS	FUNDS	2025	2024
	£	£	£	£
1. Donations and Legacies				
Donations	73,045	-	73,045	56,467
	73,045	-	73,045	56,467
2. Investment Income			17,195	18,905
			17,195	18,905
3. Other Incoming Resources				
Student Fees			700	4,700
Training			1,860	7,035
Misc. Sales			-	135
			2,560	11,870
	UNRESTRICTED	RESTRICTED	TOTAL	TOTAL
	FUNDS	FUNDS	2025	2024
	£	£	£	£
4. Resources Expended				
Charitable Activities				
Salaries and related costs	729,916	236,996	966,912	831,516
Employer pension	11,872	3,640	15,512	14,652
Rent and rates	92,463	-	92,463	92,052
Heat and Light	91,372	-	91,372	85,393
Telephone	14,645	1,644	16,289	19,314
Insurance, repairs and maintenance	39,745	9,638	49,383	40,000
Hire of rooms	3,047	-	3,047	1,707
Cleaning materials and supplies	1,093	-	1,093	1,147
Furniture and equipment	8,898	-	8,898	9,268

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2025

Television rental and TV licences	2,226	-	2,226	2,120
Motor vehicle and travel expenses	13,012	6,125	19,137	14,029
Equipment servicing	4,998	-	4,998	2,207
Sundry expenses	2,927	1,842	4,769	2,534
IT, Stationery, books and postage	37,432	-	37,432	34,530
Consultancy/Agency	1,775	-	1,775	9,476
Training and consultancy	12,314	-	12,314	9,385
Advertising	981	-	981	107
Interpreting expenses	4,550	-	4,550	4,588
Cleaning	5,807	-	5,807	6,352
HA Management Charges	125,206	-	125,206	100,132
Children's work resources	2,332	-	2,332	603
Counselling Therapist	9,855	-	9,855	8,730
Refuge refurbishment	30,691	-	30,691	25,697
DBS checks and Recruitment	1,112	-	1,112	1,301
Multi Occupancy Licence	616	-	616	-
No Recourse to public funds	-	4,357	4,357	10,997
Equipment Replacement	8,144	9,058	17,202	-
Hardship Expenditure	76	-	76	7,205
	1,257,105	273,300	1,530,405	1,335,042

	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2025 £	TOTAL 2024 £
Governance Costs of the Charity				
Auditor's remuneration – for audit work	7,200	-	7,200	6,066
Auditor's remuneration–non audit work	-	-	-	360
Depreciation - Owned Assets	16,697	-	16,697	7,972
Professional fees	627	-	627	20
	24,524	-	24,524	14,418
Support Costs allocated to activities				
Staff costs	113,085	-	113,085	106,491
Employer pension	4,235	-	4,235	2,205
Office expenses	9,092	-	9,092	8,689
Bank charges	925	-	925	573
	127,337	-	127,337	117,958
Total Resources Expended	1,408,966	273,300	1,682,266	1,467,418

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2025

	2025	2024
	£	£
5. Net Income/(Expenditure)		
Net income/(expenditure) is stated after charging/(crediting):		
Auditor's remuneration for audit work	7,200	6,066
Auditor's remuneration for non-audit work	-	360
Depreciation – owned assets	16,697	7,972
	23,897	14,398
6. Staff Costs and Trustees Remuneration	2025	2024
	£	£
Wages and salaries	1,001,513	870,814
Social security costs	77,498	66,023
Pension costs	19,747	16,857
	1,098,758	953,694

The average monthly head count was 46 (2024:39) and the average number of employees was 33 (2024:39) on a full-time basis.

No employee received remuneration amounting to more than £60k (2024:nil).

No Trustees received any remuneration in the year.

During the year two Trustees received travel expenses of £482 only (2024: £36).

The total employee remuneration of key management personnel was £62,680 (2024:£59,789).

	OFFICE EQUIPMENT	OTHER EQUIPMENT	LEASEHOLD BUILDINGS	TOTAL
	£	£	£	£
7. Tangible Fixed Assets				
At 1 April 2024	116,870	76,268	233,925	427,063
Additions	10,758	7,385	-	18,143
Disposals	-	-	-	-
At 31 March 2025	127,628	83,653	233,925	445,206
Depreciation				
At April 2024	107,958	70,804	9,357	188,119

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2025

Charge for the year	6,564	5,454	4,679	16,697
Disposals	-	-	-	-
At 31 March 2025	114,522	76,258	14,036	204,816
Net Book Value				
At 31 March 2025	13,106	7,395	219,889	240,390
At 31 March 2024	8,912	5,464	224,568	238,944
8. Debtors			2025	2024
			£	£
Debtors			12,826	26,865
Prepayments and accrued income			43,699	58,130
			56,525	84,995
			2025	2024
			£	£
9. Creditors: amounts due less than one year				
Accruals and deferred income			43,267	126,995
			43,267	126,995

The deferred income at the Balance sheet date relates to invoiced contracted services during the previous year that have not been completed.

	2025	2024
Deferred income as at 1 st April 2024	105,330	-
Income deferred in the current year	£9,250	£116,242
Deferred income released in the year	£105,330	£10,912
Deferred income as at 31st March 2025	£9,250	£105,330

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2025

10. Funds				2025	2024
				£	£
Unrestricted funds					
General fund				782,421	829,015
Designated funds:					
Refuge Refurbishment				25,000	25,000
Total				807,421	854,015
Restricted funds					
NNC – Hardship Fund (1)				-	1,425
HSF Winter Grant (2)				-	2,650
Thomas Brington Foundation				13,220	9,977
NNC – Hardship Fund (3)				-	1,150
Community Grant				11,597	7,445
West Northants Council - NRPF				10,000	-
Global Giving				7,458	-
Scott Bader				3,000	-
Kingsthorpe PC				2,000	2,000
				47,275	24,647
Movement in Funds					
Year ended 31 March 2025					
Funds	AT 1 APRIL	INCOMING RESOURCES	EXPENDITURE	TRANSFERS	AT 31 MARCH
Unrestricted:					
General	829,015	963,165	(979,068)	(30,691)	782,421
	829,015	963,165	(979,068)	(30,691)	782,421
Designated					
Refuge refurbishment	25,000	-	(30,691)	30,691	25,000
	25,000	-	(30,691)	30691	25,000
Total Unrestricted Funds	854,015	963,165	(1,009,759)	-	807,421
Restricted:					
North Northants Council - Community Support	-	414,290	(414,290)	-	-
North Northants Council - Children's DA support	-	69,387	(69,387)	-	-
West Northants Council - Children's DA support	-	63,050	(63,050)	-	-
PFCC Funding BAME & child	-	57,254	(57,254)	-	-
West Northants Council - NRPF	-	10,000	-	-	10,000

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2025

Standing Together - Crossing pathways	-	8,846	(8,846)	-	-
NNC Hardship Fund (1)	1,425	-	(1,425)	-	-
NNC Hardship Fund (2)	2,650	-	(2,650)	-	-
Thomas Brington Foundation	9,977	7,600	(4,357)	-	13,220
NNC Hardship Fund (3)	1,150	-	(1,150)	-	-
Community Fund	7,445	22,195	(18,043)	-	11,597
PFCC & serious Violence Duty Funding	-	18,585	(18,585)	-	-
Kingsthorpe Parish LG	2,000	-	-	-	2,000
Global Giving	-	15,678	(8,220)	-	7,458
Scott Bader	-	3,000	-	-	3,000
Screwfix Foundation	-	5,250	(5,250)	-	-
	24,647	695,135	(672,507)	-	47,275
Total Funds	878,662	1,658,300	(1,682,266)	-	854,696

Designated

The Refuge refurbishment is funding for planned decoration, replacement carpets on a cyclic rota of all refuges. The Transfer balance relates to expenditure of decoration in a particular refuge.

Restricted

North Northants Council Community Support Grant is specific to overall DA support service provided in the area.

North and West Northants Council is in respect of specific children's work in Northamptonshire.

PFCC Funding is specific for provision BAME and Children work.

West Northants Council is specifically for clients who enter refuge with no recourse to public funds.

Standing Together pathways is in respect of health provisions for victims of DA in local region.

NNC Hardship 1,2 & 3, funds relate to service charge relief and winter clothing/bedding for NNC area clients.

Thomas Brington Foundation relates to funding for clients with no recourse to public funding.

Community fund grant is specific for funding of our Volunteer Co-ordinator post, over a 3 year period.

PFCC Serious Violence Duty Funding is specific for perpetrator work.

Kingsthorpe Parish Community grant is in respect of rear garden fencing work at one of our refuges in Northampton, to reestablish a car park area.

Global Giving is for conversion of back garden area to parking and move on packs for clients leaving refuge.

Scott Bader grant is funding for providing a client counselling.

Screwfix Foundation is conversion of play area in North area refuge to rubber matting on Health and safety grounds.

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2025

Movement in Funds

Year ended 31 March 2024

<u>Funds</u>	<u>AT 1 APRIL</u>	<u>INCOMING RESOURCES</u>	<u>EXPENDITURE</u>	<u>TRANSFERS</u>	<u>AT 31 MARCH</u>
Unrestricted:					
General	895,691	1,194,024	(1,235,700)	(25,000)	829,015
	895,691	1,194,024	(1,235,700)	(25,000)	829,015
Designated					
Refuge refurbishment	25,000	-	(25,000)	25,000	25,000
	25,000	-	(25,000)	25,000	25,000
Total Unrestricted Funds	920,691	1,194,024	(1,260,700)	-	854,015
Restricted:					
North Northants Council - Children's DA support	-	10,710	(10,710)	-	-
West Northants Council - Children's DA support		31,525	(31,525)	-	-
PFCC Funding BAME & child		57,255	(57,255)	-	-
North Northants Council - Target support worker	-	15,000	(15,000)	-	-
Standing Together - Crossing pathways		45,682	(45,682)	-	-
Northampton Town Council	1,444	-	(1,444)	-	-
NNC Hardship Fund (1)	4,872	-	(3,447)	-	1,425
NNC Hardship Fund (2)	10,000	-	(7,350)	-	2,650
Thomas Brington Foundation	10,000	10,000	(10,023)	-	9,977
NNC Hardship Fund (3)	-	4,000	(2,850)	-	1,150
Community Fund	-	11,000	(3,555)	-	7,445
PFCC & serious Violence Duty Funding	-	17,877	(17,877)	-	-
Kingsthorpe Parish LG	-	2,000	-	-	2,000
	26,316	205,049	(206,718)	-	24,647
Total Funds	947,007	1,399,073	(1,467,418)	-	878,662

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2025

Designated

The Refuge refurbishment is funding for planned decoration, replacement carpets on a cyclic rota of all refuges. The Transfer balance relates to expenditure of decoration in a particular refuge.

Restricted

North and West Northants Council is in respect of specific children's work in Northamptonshire.

PFCC Funding is specific for provision BAME and Children work.

North Northants Council is in respect of specific perpetrator work.

Standing Together pathways is in respect of health provisions for victims of DA in local region.

Northampton Town Council grant is in respect of purchasing move on packs for outgoing clients.

NNC Hardship 1,2 & 3, funds relate to service charge relief and winter clothing/bedding for NNC area clients.

Thomas Brington Foundation relates to funding for clients with no recourse to public funding.

Community fund grant is specific for funding of our Volunteer Co-ordinator post, over a 3-year period.

PFCC Serious Violence Duty Funding is specific for perpetrator work.

Kingsthorpe Parish Community grant is in respect of rear garden grounds work at one of our refuges in Northampton, to reestablish a car park area.

11. Related Party Transactions

There were no related party transactions during the year (2024: 0).

12. Called up Share Capital

The company is limited by guarantee and does not have any issued share capital. Every member of the company undertakes to contribute to the assets of the company (should this be wound up during membership or within one year after ceasing to be a member), for payment of debts and liabilities of the Company contracted before ceasing to be a member. The contribution is limited to a sum not exceeding £1.

13. Contingent Liabilities and Capital Commitments

The company had no contingent liabilities or capital commitments as at 31 March 2025 or 31 March 2024.

14. Leasing Agreements

Minimum lease payments under non-cancellable operating leases as they fall due as follows.

	2025	2024
Expiring	£	£
Within 1 year	57,579	52,893
2- 5 years	14,734	2,776
Total	72,313	55,669

LEGAL AND ADMINISTRATIVE DETAILS

Northamptonshire Domestic**Abuse Service**

Registered Charity No: 1070741

Registered Company No: 2978532

(A Company Limited by Guarantee)

Registered Office address:

Keep House

124 High Street

Wollaston

Wellingborough

NN29 7RJ

Telephone Number: 0300 0120154

Email address: info@ndas.co

Website: www.ndas.co

Auditors:

Shaw Gibbs (Audit) Limited

Eagle House, 28 Billing Road

Northampton, NN1 5AJ

Bankers:

Barclays Bank

PO Box 23

Northampton

NN1 4YD

Investment Management:

CCLA Investment Management Ltd

COIF Charities Deposit Fund

One Angel Lane

London

EC4R 3AB

United Trust bank Ltd

One Ropemaker Street

London

EC2Y 9AW

Solicitors:

Wilson Browne Solicitors

60b Oxford Street

Wellingborough

Northants

NN8 4JJ

Company Secretary:**Chief Executive:****Board of Trustees & Directors:**

Dr Rachel Duncan

Dr Rachel Duncan

Glynis Bliss (Chairperson)

Jo Burns (co-Vice-Chair)

Felicity Lister (co-Vice Chair)

David Loyd-Hearn - resigned 21st December 2024

Beverley McConnell

Rufia Ashraf

Marianne Tyrell - appointed 10th September 2025

Karen Kerr - appointed 12th November 2025

Jessica Brosnan - appointed 12th November 2025

Ruby Ali-Newman - appointed 12th November 2025

Lynda Cox - resigned 26th March 2025

Eric Lennox - resigned 8th July 2024

Mark Behan

Andrea Gomm - resigned 30th July 2025

Sarah Woodward - appointed 23rd May 2024, resigned 30th January 2025

Shahnaz Zaman - appointed 20th June 2024, resigned 8th September 2025

Jaime O'Beirne - appointed 11th September 2024

Accounts



**Northamptonshire
Domestic Abuse Service**

IMPACT REPORT 2023-24



A MESSAGE FROM OUR CHAIR

When we think about domestic abuse, what words come to mind? Violence, fear, intimidation, despair, hopelessness – the language of abuse, but there is another side of the coin – go to the next page and read the message from Rachel, our Chief Officer, then come back.

Now, what words are conjured up by her message? Passion, Inspiration, hope, determination, vision, persistence – these are the words and messages from those who work for us day to day, week to week, month to month, year to year, to help adults and children affected by domestic abuse, striving to make their lives safer, better, healthier and hopeful.

No matter that the work is hard, challenging, frustrating; that at times it's one step forward and three back. No matter that it's made all the harder by the relentless pursuit of funding that won't disappear after 12 months and will meet the ever-increasing need for our service (which grew again this year by 8.4%). Still the work is done, the victims are seen, heard, helped, supported, and, in some cases, housed for the safety of them and their children.

Please read through our Impact Report – it will give you a real sense of the work our staff and volunteers do, the services they provide, the victims' stories, their needs, their fears, their triumphs when their lives are turned around – somewhere to live, an income, a job, confidence to face the world, and their abuser; their joy when their children can play again, go to school, thrive and grow in a more secure, safe and happy environment.

Their joys and triumphs are shared by our workers – it doesn't matter if they are front line, back office or management, what keeps them going is the knowledge and belief that what they do makes a difference – it helps save and rebuild lives.

And, goodness, they need that belief. Working in the voluntary sector isn't going to make them rich, they won't have a gold-plated pension, they don't get free health insurance or gym passes, although we so wish we could give them what they truly deserve. But we strive to give the very best pay and conditions we can afford and a supportive, friendly structure to work in that values what they do, whatever their role.

And those roles are so varied – a 24/7 advice & helpline; safe accommodation across the county that caters for specialist need; housekeepers; case workers for adults and children; diversity workers; a health coordinator; outreach; groupwork; training; partnership work; fundraising and all the back-office functions.

We thank the victims, who have the courage to seek our help; we thank our workers, who have the strength to give it; we thank our commissioners and funders, who believe in what we do and achieve. The work won't stop, the need for help will continue and NDAS will be there to give it.



Glynis Bliss, MBE
NDAS Chair

A MESSAGE FROM OUR CEO

In March 2024, I celebrated five years as the Chief Executive of Northamptonshire Domestic Abuse Service. Ending this financial year with such a milestone has prompted me to reflect on where NDAS started in 2019 when I came into post and how far we have come.

I definitely had big boots to fill!

Under the expert leadership of Ann Bodsworth and Chris Starmer before me, the staff and trustee team at NDAS had achieved so much and weathered numerous storms, from positively and bravely adapting to a wider range of clients (opening our male refuge in 2017 and changing our name from Northampton Women's Aid) to sadly and sensitively responding to the local authority decommissioning of services with redundancies.

In my five years tenure, we have as a team focused on rebuilding and redeveloping; expanding and growing:

- Together we have increased our income from £935,000 in 2018/19 to £1,390,000 for 23/24, diversifying our income by investing in a Training Coordinator (2020) and Fundraising Coordinator (2022).
- We have moved from 19 staff in 2019 to 39 in March 2024 and we have increased our volunteer base by 200%, who are now supported by a Volunteer Coordinator (started in January 2024).
- We have opened 3 new refuges, 2 of which we own; expanding provision for clients with diverse and/or complex needs including black and global majority clients, clients impacted by no recourse to public funds and so-called honour-based violence (2020), as well as trans and non-binary clients (2022).
- We have also continued to grow delivery that was cultivated by Ann and Chris, such as reintroducing our children's work and expanding the group work portfolio, including inhouse children's programmes; and this year has also seen the refresh and return of *Your Power to Change*, our perpetrator programme.

But there is still so much to do.

After reopening a closed waiting list for children's outreach referrals in January 2024, we have steadily seen our waiting lists increase to higher than ever before and we are, on average, receiving one hundred more calls to our advice line every month than in previous years. We continue to have to decline requests for refuge due to capacity and not being able to respond to the level and reality of the complex needs we are seeing, and we cannot keep up with the demand for group work.

This is an epidemic, and one that is not currently resourced appropriately or sustainably to meet the tragic and heartbreaking levels of demand being seen by specialist providers across the country. Five years on, we now have specialist and relevant legislation supporting our work, including the Domestic Abuse Act, the Victim and Prisoners Act and the introduction of Serious Violence Duties across the country – but many services still grapple with short-term funding and demand outstripping supply.

Locally we are working with partners to address this. We are working closely with schools to try and prevent domestic abuse. We are collaborating to maximise the group work we can provide for victim survivors as a multi-agency collective. We are hosting a Domestic Abuse Health Coordinator to support the health response to domestic abuse. We have worked with partners on funding for clients with no recourse to public funds.

And still, there is so much more to do.

As we prepare for the challenges ahead with passion and enthusiasm, I want to extend my thanks to those partners we work with and who, alongside us, strive to make a difference and tackle this epidemic.

I also don't think it is possible to convey just how grateful I am for our amazing staff and trustees at NDAS, and I want to express thanks for all their hard work, commitment, kindness and creativity. We really do have the most amazing team, who continue to astound me with their passion, dedication and resilience.

I would also like to take the opportunity to honour the courage of victim survivors, who continue to reach out for support and take those first steps towards a life free from abuse despite the trauma, difficulty and risk that this represents.

Their bravery is remarkable and inspiring; and helps us to tenaciously keep going in all of the work we do.

A handwritten signature in black ink that reads "Rachel." with a period at the end. The script is elegant and cursive.

Dr Rachel Duncan
Chief Executive

OUR VISION

“A world without domestic abuse where everyone is free from fear.”

OUR MISSION

“Abolishing abuse for all.”

SAVING LIVES
RECLAIMING LIVES
REBUILDING LIVES

OUR VALUES

Building on our successes over the past 3 years, we will focus on the following priorities and aspirations to maintain our strategic and improvement journey, and continue to develop our staff and services by ensuring that:

1. NDAS is a great place to work
2. NDAS is a responsive organisation
3. NDAS is a resilient organisation
4. NDAS is a professional organisation
5. NDAS is a well-respected and trusted local organisation

OUR YEAR IN NUMBERS

2067

Clients supported



117

Families supported in refuge



498

Clients attended group programmes



247

Children supported



97

Average number of days spent in refuge



SAFE ACCOMMODATION

Refuge saves lives and has done in thousands upon thousands of cases. It works by providing temporary accommodation, security and specialist support for families fleeing domestic abuse and operates as a safety network available across the UK.

When clients first arrive in refuge, we offer them a package that contains toiletries, bedding and other essential items. We also provide emotional support and listen whilst they talk through the trauma they have suffered. Within the first two weeks of being admitted into refuge a comprehensive support and safety plan is put together.

NDAS currently run 9 refuges in Northamptonshire providing safe accommodation to 34 adults and 49 children at any one time. Within this portfolio, we have provision for men (3 units) and for women (20 units) with specific units for women with substance misuse issues (5 units) and women from diverse communities (3 units).

We opened 2 new flats in November 2022 (comprising of 3 units), which enable us to respond to a wider variety of clients including trans and non-binary survivors, larger families and clients with specific or complex needs that we would struggle to respond to in existing refuge provision.

I leave the refuge with tears of gratitude and love.

I now understand how a person should be treated in a relationship. You have given me the tools to spot warning signs.

I am now able to walk outside without fear and anxiety. I have been given a fresh start.





Cynthia

I feel as if I have a new lease of life

Cynthia is 69 and has been married to her husband Simon for 40 years. When they were first married they moved to Devon, far from friends and family. From the start of their marriage Simon was very controlling.

In the last couple of years, they moved closed to friends and family but lived in a rural community where Cynthia was isolated as Simon never allowed her learn to drive. As she had no means of accessing shops and support, she could not go out without him and sometimes had to stay at home for a long period of time whilst Simon was away on trips. He would not allow her to work and make money for herself. She was also not allowed to have a bank account and he had her pension paid into his account, refusing to give her access to this money. Simon controlled the finances in the home making her solely dependent on him.

Cynthia tried to leave several times without success. Her sister called NDAS and we arranged for Cynthia to come into refuge two days later. Cynthia arrived very shaken and tearful but relieved to be taking steps to improve her life.

NDAS supported Cynthia in emotional and practical ways. She was helped to realise that the abuse was not her fault and that she did not cause her husband to act in this way. We helped her to register for her local GP and apply for supported accommodation.

Six months after moving into refuge, Cynthia was able to move into her own flat in a retirement complex. NDAS supported her further with our resettlement program to ensure that she was coping with living independently. We are pleased that Cynthia is now thriving, making new friends and enjoying the freedom she was denied for so long.



INCLUSIVITY



Inclusivity



At NDAS, we are passionate about diversity and ensuring that anyone, regardless of their gender identity, sexual orientation, race or religion, has the same access to support when they need it. We know that it is extremely difficult to break free from domestic abuse.

On average, someone will try to leave at least 5 times before they are successful. Imagine trying to do this when you don't speak any English, or if you don't have the right to basic financial support. This is the case for many people who are trying to leave abusive and controlling relationships.

In addition to our male refuge, opened in 2018 and our diverse needs refuge in 2020, we opened two new flats in late 2022. These flats allow us to provide dispersed accommodation to a range of clients including transgender and gender fluid individuals.

We also provide a group work programme designed specifically for black and brown victims of abuse.

We have a Diversity Lead who is dedicated to these specialist cases and helps us build relationships with diverse communities.

NDAS gave me legal, moral and emotional support to stay in this country which is what I desire with my grateful heart.

Coming here has taught me that there are still nice people who can help you get back on your feet despite cultural differences.

I have learnt so much. I feel more optimistic.



PROFESSIONAL ADVICE AND SUPPORT

Our specialist advice workers are available 24/7 via our Advice Line and are on hand to provide guidance and support to a range of people - whether you are experiencing domestic abuse yourself, or you have concerns about someone you know, or you are a professional working with a family and need expert help.

We can also offer advice through our online chat facility on our website which is available from 9.00am to midnight every day, through Facebook Messenger and directly by email.

Face-to-face drop-in appointments are available at a range of partner agency locations throughout Northamptonshire as well as online virtual drop-in sessions twice a week, where clients can video call our advice workers if safe to do so.

Even if victim survivors are not ready or able to move on, we always highly recommend speaking to one of our workers, who can tell you what your options are, give you advice on how to stay safe – and importantly, just be there and listen.



TRAINING

Supporting professionals

- We offer specialist training in various aspects of domestic abuse to professionals that work with families impacted by abuse.
- Our training courses **Domestic Abuse Awareness** and **The Impact of Abuse on children and young people** are CPD accredited.
- We also deliver bespoke courses to a range of providers including those in housing and in education settings.

The trainer's enthusiasm, passion and knowledge shone throughout the day.

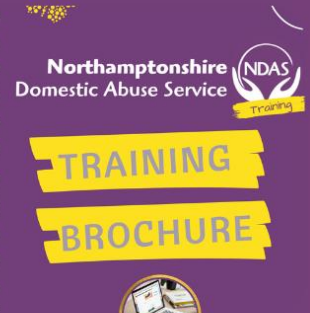
This training is essential so everyone has a good understanding of how to support those impacted

The course was informative and enjoyable and the delivery and information were excellent.

We also provide tailored training programmes to HR departments and/or Line Managers.

This training will result in:

- Increased awareness of domestic abuse in the workplace
- How to spot the signs of abuse
- How to "ask the question" and respond to the answer
- Ensure your staff feel safe at work and increase productivity
- Save your company money
- Provide vital funding to support a local charity



CHILDREN'S WORK

<https://www.givey.com/northamptontopariscyclingchallenge>

We provide outreach support to children and young people in the community as well as to those that stay with us in refuge. Sessions are offered to all children in refuge, with support provided to access school and nursery places. We also plan and deliver a range of activities throughout the year.

Our support programmes for children use age-appropriate, trauma-informed approaches to help them to safely share their experiences, understand that they are not to blame and not alone. We introduce ways to stay safe and start trusting again, and help to build self-confidence, independence, support networks and positive relationships.

Sessions are tailored to the needs of each child but always include safety planning, thoughts and feelings, healthy/unhealthy relationships, support networks and understanding the different types of abuse, and also empower parents to manage behaviours that can be associated with trauma in a safe way.

We have been working hard to build on the range of groupwork sessions we offer to parents and children. To that end, our specialist workers have devised two brand new in house programmes, 'Me and Others' and 'Me and Us'.

Me and Others

This programme aims to provide young people aged 11-16 with an opportunity to explore and learn about what relationships are all about.

It highlights what healthy and unhealthy relationships look like, our personal boundaries within these relationships and where to go if we need help regarding this.

Me and Us

This programme aims to provide children aged 5-11 with an opportunity to explore and learn what relationships are all about and considers what makes a relationship healthy or unhealthy.

We want to equip children with the knowledge to make safe choices and have the confidence to share concerns with their trusted adults.





Owen

*I didn't like it when
Mummy and Daddy did
loud voices*

Owen witnessed his father physically abuse his mother throughout his life and came into refuge aged 5. He was clearly unsettled and confused about why they had left his Daddy and toys behind. He began to hit his mum Carmen and became angry and aggressive regularly, which she struggled to deal with.

Our children's worker spent time with Owen playing and talking about his feelings. He describes his parents 'loud talking' which he didn't like. Owen was taught some breathing techniques to use when he was feeling cross. She also spent time talking to him about how sad it made his mum when he hit her. Further work was done around understanding healthy relationships and learning about how our body sensations can tell us we are unsafe.

Owen's mum Carmen was given the tools to be able to deal with Owen's aggressive behavior, using information from the 'Who's in Charge?' group work programme. She was taught about being consistent, giving consequences and helped to realise that the abuse and the impact that it has had on Owen was not her fault.

When Owen started school, shortly after coming to refuge, he didn't have many friends, preferring to spend play times on his own. 2 months later he has new friends he enjoys playing with. The school reported that he had 'grown in confidence' and that he was 'kind and conscientious towards his peers'. He rarely hits his mum now and is looking forward to going back to school after the summer.



FUNDRAISING



Last year, our amazing supporters raised a whopping..... **£56,467 !!**



<https://www.givey.com/northamptontopariscyclingchallenge>
<https://www.givey.com/northamptontopariscyclingchallenge>

SUPPORTERS

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SOLICITORS



Department for Levelling Up,
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Pam Adams
Adrian Harr
Helen Perumalla
Heather Wilkins

Eydon Ladies
Kimberlea
Church of Jesus Christ of Latter Day Saints
Holy Cross Church, Daventry
Project Linus
Queens Park Dental Practice
Claire Lovitt



CLEANING SERVICES
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Cleaning in Northamptonshire



West
Northamptonshire
Council



NORTHAMPTONSHIRE
QUAKERS

We are extremely grateful for the ongoing support of two local benefactors who have gifted us a very generous donation for the last 3 years. This money covers over half of the yearly cost of providing support in our male refuge.



pg Personal
Group

jobcentreplus



Morrisons
Since 1899



We would like to make a special thank you to a local family who make a large regular donation which allows us to provide crisis vouchers for families who come into refuge with nothing.

TRUSTEES REPORT

The Trustees, who are also Directors of the Northamptonshire Domestic Abuse Service (NDAS) charity for the purpose of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2024. The Trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

The objectives of the charity are:

- a) The relief of those in need who have experienced domestic abuse,
- b) The saving of lives, and
- c) The prevention or relief of poverty for people affected by domestic abuse.

To achieve these objectives, we:

- a) Provide for the relief of all victims, survivors, their children and other people who have been affected by domestic abuse, as defined in the Domestic Abuse Act 2021.
- b) Raise awareness and understanding of domestic abuse in all of its forms, in order to educate, prevent and eradicate.
- c) Work towards the eradication of domestic abuse and gender-based violence, recognising the impact of gender inequalities on victimisation.
- d) Provide places of safety where people and their children can be protected from abuse or persecution.
- e) Provide temporary accommodation, wrap around services and aftercare.
- f) Facilitate access to appropriate trauma-informed support including for those with complex needs.
- g) Provide services which include information, advice, signposting and referral, counselling, support and groupwork.
- h) Work with perpetrators of domestic abuse to reduce harm and offending.
- i) Engage the wider public through awareness raising and training.
- j) Deliver a service to all including men, women, non-binary clients and trans clients.
- k) Deliver a service across Northamptonshire to clients whether locally based or where they have relocated to Northamptonshire for safety reasons.

The general aim of the charity is to:

Use the expertise gained over forty years of experience in providing for the relief of all victims, survivors, their children and other people who have been affected by domestic abuse; provide places of safety and temporary accommodation, wrap around services and aftercare; provide information, advice, signposting and referral, counselling, support and groupwork, including for those with complex needs; working towards services for perpetrators to reduce harm and offending; raise awareness and understanding of domestic abuse; undertake awareness raising and training; ensure the service is non-discriminatory and based on need and enabling independence.

The charity's achievements and plans for the future are detailed in the reports from the Chairperson and Chief Executive in previous annual reports and more information can be found at www.ndas.co.

STRUCTURE GOVERNANCE AND MANAGEMENT

Governing Document

Northamptonshire Domestic Abuse Service (NDAS) is a company limited by guarantee governed by its Memorandum and Articles of Association dated 22nd June 1994 and amended to allow for current governance in 1998, 2001, 2012, 2016 and 2024. Exemption from the requirement to use the word "Limited" has been obtained. It remains a registered charity. The Trustees have the discretion to admit to membership any person over the age of 18 years who supports the objects of the company.

TRUSTEES REPORT

Recruitment and Appointment of Trustees

Membership of the Board is by application. When considering co-opting members, the Board takes into consideration the requirements for any specialist skills that may be required to enhance its work.

The process for recruitment and appointment is laid down in the NDAS's policies and procedures.

Director Induction and Training

New Trustees attend a Board meeting as an observer and receive an induction pack to brief them on their legal obligations under charity and company law, the content of the Memorandum and Articles of Association, the committee and decision-making processes, the business plan and financial information relating to the performance of the charity. During an induction day, they meet key employees and other Trustees. Trustees are encouraged to attend appropriate internal and external training events where these will facilitate the undertaking of their role.

Organisational Structure

The Board of Trustees, which can have between 5 and 15 members, administers the charity. The Board meets every 6 weeks. Dr Rachel Duncan is the Chief Executive, who works with the Board of Trustees to set the strategic direction and is responsible for its management and delivery and the income generation to support it. The senior management team comprises the Business, Operations and Finance Managers who oversee the day-to-day operations of the charity, with delegated authority, within a scheme of delegation approved by the Trustees, for operational matters including finance, employment and the delivery of services.

Key Management Remuneration

The remuneration and pay of management roles are reviewed annually by the trustee's giving regards to similar roles elsewhere in the charity sector, cost of living using national indicator sets, and also considering the relationship with the salaries of other staff members.

Related Parties

- The Charity has close working relationships with Orbit Heart of England Housing Association, PA Housing, Grand Union Housing, West Northamptonshire Council, North Northamptonshire Council and Northamptonshire Quakers who own the properties managed by the charity as refuge accommodation (alongside 2 flats owned by NDAS) for the purpose of provision of safe accommodation.
- A grant agreement is in place with West Northamptonshire Council but funded by WNC and NNC (applying DLUHC safe accommodation funding) in fulfilment of the Local Authority duties in the Domestic Abuse Act 2021 (Part 4 Section 57).
- A separate contract is held with North Northamptonshire Council but funded by both NNC and WNC (through DLUHC safe accommodation monies) that supports the Substance Misuse Refuge.

Multi-agency work with both statutory and voluntary agencies continues on a daily basis to enhance the services available to our mutual service users throughout the county. In particular, partner agencies include West and North Northamptonshire Councils, the Northamptonshire Office of the Police, Fire and Crime Commissioner, Northamptonshire Police, Northamptonshire Integrated Care Board, Northamptonshire Children's Trust, EVE, Service Six, Northamptonshire Rape Crisis, S2S, Family Support Link, Voice and the Sunflower Centre.

RISK MANAGEMENT

The Trustees have a risk management strategy that comprises:

- a quarterly review of the risks the charity may face.
- the establishment of system and procedures to mitigate those risks identified.

TRUSTEES REPORT

- the implementation of procedures designed to minimise any potential impact on the charity should those risks materialise.
- a nominated Trustee for each risk domain to provide additional accountability and assurance to the Board and providing support to the management team who have delegated day to day oversight of the risk register.

The Board of Trustees has conducted its own review of the major risks to which the charity is exposed, and systems have been established to mitigate those risks. External risks to funding have been considered and internal risks minimised by the use of procedures for the authorisation of all transactions and projects to ensure consistent quality for all operational aspects of the charity. These procedures are reviewed annually to ensure they still meet the needs of the charity.

Last year demand for our child services exceeded our resources and a management plan, which included temporary closure of the list, was implemented. The issue was retained as a risk and successful mitigation and some additional funding enabled the list to be reopened during the year; however, demand for our child services continues to grow and Dr Duncan will continue to work with commissioners to address the resources needed.

We continue to develop our health and safety compliance and monitoring, with a trustee championing that area of work. Recruitment for out of hours workers continue to be challenging, and the trustees have undertaken work during the year to address this.

FINANCIAL REVIEW

Reserves Policy

The total reserves as at 31 March 2024 were £615,071. The total funds as at 31 March 2024 were £878,662. The Board of Trustees have designated funds for use in 2023-2024 as per Note 10 to the accounts.

The Charity's unrestricted liquid reserves as at March 2024 were above the necessary reserves policy of 4 months running costs at the 2023-2024 level of expenditure. As at 31 March 2024 the amount of restricted funds held within the reserve policy is £ £24,647 in respect of grants for outstanding hardship funds, recourse to public funds and employing volunteer co-ordinator. The amount of reserves after making allowances for the restricted and designated reserve is £829,015, the designated are to be spent in 2024/25.

The Board of Trustees believe that it is good financial practice and incumbent on them for the charity to establish and maintain a level of reserves as insurance against future uncertainties and in order to take advantage of change and opportunities.

The Board of Trustees have reviewed their reserves policy. Maintaining the level of reserves at the equivalent of four months running costs is considered to be prudent to ensure that:

- the running costs of the charity are met in the event that the charity is forced through lack of funding to discontinue, and its affairs wound up;
- a project can be continued for a short term, when project funding is unexpectedly withdrawn or discontinued, in order to explore the possibility of maintaining the project in the longer term through an alternative funding stream;
- long term commitments which extend beyond the term of secured funding can be covered should continuation funding not be available e.g. lease commitments;
- one off pieces of work to promote or develop the charity's work can be undertaken as opportunities present themselves without the requisite funding being available.

TRUSTEES REPORT

Significant Events

This has been a very busy and productive year, with demand for our services increasing by 8.5% from the previous year, and an ambitious delivery plan. The Child Service has grown and there is a full programme of enabling courses for adults and children as well as the one-to-one work.

The Board has focussed on improving its own understanding of the frontline service with the introduction of alternating Thematic Board meetings where staff can showcase their work. The Board has also actively recruited more trustees with expertise in Health & Safety & Estates, law, Human Resources and Finance (Hon. Treasurer), and has also developed the role of Vice Chair. Several Board Development Sessions have been held, as well as Away Days, so that trustees can have training and discussions of greater depth. The Board has started work on a process for annual reviews of the Board, named officers and trustees and these will be done in the next year.

The CEO and her team led the work on applying for accreditation with the Women's Aid Federation Quality Standards; however, late in the process WAF suspended the process whilst it reviewed the standards. We hope to complete the process during 2024.

There was a focus on reviewing the functions of the Finance and Estates Office and the Health & Safety policy and process.

The Memorandum of Association was amended during the year to reflect changing practices that embraced diversity.

Performance information for the Board was further developed, including client feedback and how we responded to it. This information feeds directly into service provision and planning.

We also reviewed the Scheme of Delegation to ensure clarity and the Business Continuity Plan.

The Trustees greatly value and recognise the commitment and hard work of their staff. Although severely constrained by finances, we have continued to develop staff benefits and terms and conditions and a cost-of-living annual increase so that, although we cannot always match public and private sector funding, our aim is that staff will consider NDAS an excellent place to work.

Plans for the Future

Our Income Generation Strategy will continue to be robustly implemented, with constant focus on diversified income, both through our funding applications to national and local statutory funds, bids for non-statutory grants, links with the private and commercial sector, local fundraising through individual and group effort and donations. We will continue to be innovative and creative in how we develop and deliver services, keeping updated with national initiatives and programmes and always aiming to achieve and surpass best practice.

In the next year we will be focussing on reviewing all elements of our service, including back-office functions, to ensure that what we are doing, we are doing well. The reviews will feed into the development during the year of our next Strategic Plan.

The Annual Delivery Plan, through which we achieve our strategic objectives, is always ambitious but overall achieved. It is carefully managed by the CEO and management team, with close oversight by the Board.

The plan focuses on delivering our 5 key priorities as outlined in our Strategic Plan:

1. NDAS is a great place to work – staff wellbeing offer, incentives and rewards, development and training;
2. NDAS is a responsive organisation – services that meet local needs including diversity, continue work to evidence our value, benefit and success, extend services to families, schools, perpetrators and volunteers;
3. NDAS is a responsive organisation – services that meet local needs including diversity, continue work to evidence our value, benefit and success, extend services to families, schools, perpetrators and volunteers;

TRUSTEES REPORT

4. NDAS is a responsive organisation – services that meet local needs including diversity, continue work to evidence our value, benefit and success, extend services to families, schools, perpetrators and volunteers;
5. NDAS is a resilient organisation – deliver Income Strategy, improve resilience in senior team, maximise benefit from assets and investments, review and develop Governance arrangements;
6. NDAS is a professional organisation – communication plan, branding and merchandising, training offer, infrastructure that meets needs of the organisation;
7. NDAS is a well-respected and trusted local organisation – quality standards and accredited services.

Fundraising Standards Information

The Fundraising Coordinator continues to play an important role in our Income Strategy. Whilst we will inevitably continue to rely on significant commissioning to help deliver statutory duties and local strategic plans, we continue to strive to achieve a significant level of independent funding that enables us to develop and deliver services to meet local needs, with flexibility to be innovative and creative, and recruit and retain excellent staff.

With fundraising focussing on income through small and medium grants, nevertheless, we continue to support and encourage individual and group fundraising activities and we will continue to hold and participate in profile and awareness raising events countywide, for which our staff, volunteers and supporters continue to go above and beyond to raise much needed funds.

We comply with the standards set out in the Code of Fundraising Practice, as set and applied by the Fundraising Regulator, and ensure all of our work includes treating people fairly and with respect, explaining our cause clearly and honestly, outlining what money raised can pay for; and in particular being sensitive to people who may be in vulnerable circumstances

There were no compliance issues, and we received no complaints related to fundraising activity in the last financial year. Compliance with the code is carefully monitored through robust supervision and line management and overview at Board level.

Benefit Statement

The charity continues to work to identify, develop and deliver safe services to victims of domestic abuse and their children across Northamptonshire and provides refuge provision to victims countrywide. We provide 7 refuges and 2 independent flats across the county, including a specialist substance misuse refuge, a Diversity refuge with Diversity workers, and one of the very few male refuges in the country. We provide a 24/7 advice line, child centred services and outreach in accessible venues across the county. On our own and in partnership with other key services, we deliver a full programme of enabling courses aimed at adults, children and families and we hope to further develop work in schools during the next year. Through effective partnership working we influence domestic abuse strategy and planning. In line with our commitment to reduce offending and eliminate domestic abuse, we have been modestly successful in securing funding for Voluntary Perpetrator Programmes, and we are hopeful that this will be further developed in the next year.

Our services and facilities are monitored and reviewed by the Board of Trustees to ensure they remain fit for purpose and are provided appropriately to enable the furtherance of the charity's objectives and for the public benefit.

The Trustees have had regard to the Charity Commission's guidance on public benefit.

Principal Funding Sources

The principal funding sources and how expenses have supported the key objectives of the charity for the year are detailed within this report and the financial statements.

Approved on 30th October 2024 by:

Glynis Bliss, MBE (Chair, Board of Trustees)



STATEMENT OF TRUSTEES RESPONSIBILITIES

The trustees (who are also the directors of Northamptonshire Domestic Abuse Service for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

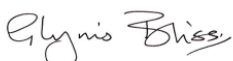
- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, Shaw Gibbs (Audit) Limited, will be proposed for re-appointment at the forthcoming Annual General Meeting.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 30th October 2024 and signed on its behalf by: Glynis Bliss
(Chair, Board of Trustees)



REPORT OF THE INDEPENDENT AUDITORS

TO THE TRUSTEES OF NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE

Opinion

We have audited the financial statements of Northamptonshire Domestic Abuse Service (the 'charitable company') for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

REPORT OF THE INDEPENDENT AUDITORS

TO THE TRUSTEES OF NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

REPORT OF THE INDEPENDENT AUDITORS

TO THE TRUSTEES OF NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We obtained an understanding of the legal and regulatory frameworks within which the charity operates, focusing on those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements. The laws and regulations we considered in this context were the Charities Act 2011, United Kingdom Generally Accepted Accounting Practice and relevant Taxation legislation.

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be the override of controls by management and the understatement of revenue. Our audit procedures to respond to these risks included inquiries of management about their own identification and assessment of the risks of irregularities, sample testing on the posting of journals, reviewing meeting minutes, regulatory correspondence and professional fees, detailed substantive testing on the completeness of income, and reviewing accounting estimates for biases. We will also review the regulatory correspondence with the Charity Commission.

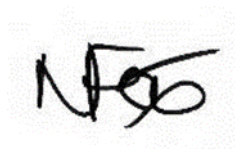
Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

These inherent limitations are particularly significant in the case of misstatement resulting from fraud as this may involve sophisticated schemes designed to avoid detection, including deliberate failure to record transactions, collusion or the provision of intentional misrepresentations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Nicola Fox FCA (Senior Statutory Auditor)
for and on behalf of Shaw Gibbs (Audit) Limited
Chartered Certified Accountants
Statutory Auditor
Eagle House
28 Billing Road
Northampton
Northamptonshire
NN1 5AJ

Date: 5 November 2024

STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31ST MARCH 2024 INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT

	NOTE	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2024 £	TOTAL 2023 £
Incoming Resources					
Donations and legacies	1	56,467	-	56,467	132,976
Investment Income	2	18,905	-	18,905	8,353
Other Incoming Resources	3	11,870	-	11,870	8,514
Incoming resources from charitable activities:					
Rent received		394,943	-	394,943	368,803
The National Lottery Com.Fund		-	-	-	25,999
West Northants Council Community Support Grant		373,273	-	373,273	-
NCC Contract Drug and Alcohol (now included within NNC and WNC funding)		-	-	-	130,000
MOJ Funding – General (now included within NNC and WNC funding)		-	-	-	396,978
North Northants Council Community Support Grant		334,609	-	334,609	-
North Northants Council - Children's DA support work		-	10,710	10,710	-
West Northants Council support work		-	31,525	31,525	-
PFCC Funding – BAME & Child		-	57,255	57,255	129,158
NNC Targeted support worker		-	15,000	15,000	-
Standing Together - Crossing pathways initiative		-	45,682	45,682	-
PFCC-Serious Violence Duty Funding		-	17,877	17,877	-
The National Lottery Community Fund		-	11,000	11,000	-
Northampton TC		-	-	-	2,284
NNC Household Support Fund		-	4,000	4,000	20,000
ASDA Foundation		-	-	-	1,000
Thomas Brington Foundation		-	10,000	10,000	10,000
Northants Police -PCC		-	-	-	10,000
Kingsthorpe Parish Community Grant		-	2,000	2,000	-
Global Giving Foundation Grant		3,957	-	3,957	-
Total incoming resources		1,194,024	205,049	1,399,073	1,244,065
Resources Expended					
Charitable activities					
Provision of refugees and supporting services	4	1,260,700	206,718	1,467,418	1,245,126
Total resources expended		1,260,700	206,718	1,467,418	1,245,126

STATEMENT OF FINANCIAL ACTIVITIES (continued)

FOR THE YEAR ENDED 31ST MARCH 2024 INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT

Net incoming resources for the year	5	(66,676)	(1,669)	(68,345)	(1,061)
Transfers	10	-	-	-	-
Net movement in funds		(66,676)	(1,669)	(68,345)	(1,061)
Reconciliation of Funds					
Balances brought forward at 1 April 2023		920,691	26,316	947,007	948,068
Balances carried forward at 31 March 2024		854,015	24,647	878,662	947,007

The company has no recognised gains or losses other than those included in the surplus above.

There were no discontinued operations.

The notes on the following pages form part of these financial statements.

STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31ST MARCH 2023. INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT

	NOTE	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	Total 2023 £
Incoming Resources				
Donations and legacies	1	117,976	-	132,976
Investment income	2	8,353	-	8,353
Other Incoming Resources	3	8,514	-	8,514
Incoming resources from charitable activities:				
NCC Contract Drug & Alcohol		130,000	-	130,000
Rent Received		368,803	-	368,803
The National Lottery Com.Fund		-	25,999	25,999
DLUHC Funding- General		396,978	-	396,978
DLUHC Funding- BAME & Child		-	129,158	129,158
Northampton TC		-	2,284	2,284
North Northants Council		-	20,000	20,000
ASDA Foundation		-	1,000	1,000
Thomas Brington FG		-	10,000	10,000
Northants Police -PCC		-	10,000	10,000
Total incoming resources		1,045,624	198,441	1,244,065
Resources Expended				
Charitable activities				
Provision of refuges and supporting services				
	4	1,055,499	189,627	1,245,126
Total resources expended		1,055,499	189,627	1,245,126
Net incoming resources for the year	5	(9,875)	8,814	(1,061)
Balances brought forward at 1 April 2022		930,566	17,502	948,068
Balances carried forward at 31 March 2023		920,691	26,316	947,007

The company has no recognised gains or losses other than those included in the surplus above.

There were no discontinued operations.

The notes on the following pages form part of these financial Statements.

BALANCE SHEET AS AT 31ST MARCH 2024

NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE. COMPANY NUMBER 2978532

	NOTE	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2024 £	TOTAL 2023 £
Fixed Assets					
Tangible Assets	7	238,944	-	238,944	237,943
Current Assets					
Debtors, Prepayment and Accrued Income	8	62,154	22,841	84,995	53,625
Cash at bank and in hand		574,628	107,090	681,718	679,477
		636,782	129,931	766,713	733,102
Creditors					
Amounts falling due within one year	9	21,711	105,284	126,995	24,038
Net current assets		615,071	24,647	639,718	709,064
Total assets less current liabilities		854,015	24,647	878,662	947,007
Creditors					
Amounts falling due after more than one year		-	-	-	-
Net assets	10	854,015	24,647	878,662	947,007
Funds					
Restricted funds					
NCC Hardship (1)		-	-	-	1,444
NCC Hardship (2)		-	1,425	1,425	4,872
Thomas Brington Foundation		-	2,650	2,650	10,000
NCC Hardship (3)		-	9,977	9,977	10,000
Community Fund		-	1,150	1,150	-
Goodwill Solutions		-	7,445	7,445	-
		-	2,000	2,000	-
Designated funds					
Refuge refurbishment		25,000	-	25,000	25,000
Other unrestricted funds		829,015	-	829,015	895,691
Total Funds		854,015	24,647	878,662	947,007

BALANCE SHEET AS AT 31ST MARCH 2024

NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE. COMPANY NUMBER 2978532

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees on 30th October 2024 and were signed on its behalf by: Glynis Bliss (Chair, Board of Trustees)



CASH FLOW STATEMENT

For the Year Ended 31st March 2024

	2024	2023
	£	£
Cash flows from operating activities		
Net cash provided by (used in) operating activities	(7,690)	(23,562)
Cash flows from investing activities		
Purchase of tangible fixed assets	(8,974)	(239,091)
Interest received	18,905	8,353
Sale of Tangible Fixed Asset	-	-
Net cash provided by (used in) investing activities	9,931	(230,738)
Cash flows from financing activities		
Repayments of borrowings	-	-
Net cash provided by (used in) financing activities	-	-
Change in cash and cash equivalents in the reporting period	2,241	(254,300)
Cash and cash equivalents at the beginning of the reporting period	679,477	933,777
Cash and cash equivalents at the end of the reporting period	681,718	679,477
<u>Reconciliation of net income/(expenditure) to net cash inflow from operating activities</u>		
Net income/(expenditure) for the reporting period	(68,345)	(1,061)
Depreciation charge	7,972	6,846
Profit/Loss on disposal of Fixed Asset	-	-
Finance income	(18,905)	(8,353)
(Increase)/Decrease in debtors	(31,370)	1,923
Increase/(Decrease) in creditors	102,958	(22,917)
	(7,690)	(23,562)

NOTES TO THE ACCOUNTS

ACCOUNTING POLICIES For the Year Ended 31st March 2024

a. Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland', and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Northamptonshire Domestic Abuse Service is an incorporated charity limited by guarantee, registered in England and Wales. The charity's number and registered office address can be found on the Company Information page.

b. Taxation

The charity is exempt from corporation tax on its charitable activities.

c. Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

d. Financial instruments

Cash and cash equivalents in the balance sheet comprise cash at banks and in hand and short-term deposits with an original maturity date of three months or less.

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in the statement of comprehensive income under administrative expenses.

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the entity after deducting all of its financial liabilities.

Where the contractual obligations of financial instruments are equivalent to a similar debt instrument, those financial instruments are classed as financial liabilities. Financial liabilities are presented as such in the balance sheet. Finance costs and gains or losses relating to financial liabilities are included in the profit and loss account. Finance costs are calculated so as to produce a constant rate of return on the outstanding liability.

e. Recognition of Incoming Resources

These are included in the Statement of Financial Activities (SOFA) when:

- the Charity becomes entitled to the resources
- the Trustees are virtually certain they will receive the resources; and
- the monetary value can be measured with sufficient reliability.

f. Donations and Gifts

All monetary donations are included in full in the statement of financial activities when receivable.

NOTES TO THE ACCOUNTS

ACCOUNTING POLICIES For the Year Ended 31st March 2024

g. Investment Income

Investment income is recognised when receivable.

h. Grants Receivable

Revenue grants are credited as incoming resources when they are receivable provided conditions for receipt have been complied with.

i. Liability Recognition

Liabilities are recognised as soon as there is a legal or constructive obligation committing the Charity to pay out resources

j. Resources Expended

Expenditure is allocated in the statement of financial activities between restricted funds and unrestricted funds and is further analysed between charitable activities and governance costs.

k. Fund Accounting

Restricted funds are to be used for specific purposes laid down by the donor. Expenditure for those purposes is charged to the fund, together with a fair allocation of overheads and support costs.

Unrestricted funds are incoming resources received and generated for expenditure on the general objectives of the charity. Where appropriate, funds are designated by the trustees for specific projects or anticipated major expenditure.

l. Fixed Assets

Fixed assets are stated at cost, less accumulated depreciation and accumulated impairment losses. Where parts of an item of property, plant and equipment have different useful lives, they are accounted for as separate items of property, plant and equipment.

Depreciation methods, useful lives and residual values are reviewed at each balance sheet date. The selection of these residual values and estimated lives requires the exercise of judgement. The trustees are required to assess whether there is an indication of impairment to the carrying value of assets. In making that assessment, judgements are made in estimating value use. The trustees consider that the individual carrying values of assets are supportable by their value in use.

Depreciation is provided at the following rates to write off all tangible fixed assets with the exception of freehold land, over their expected useful lives.

Office Equipment	15% straight line
Other Equipment	15% straight line

NOTES TO THE ACCOUNTS

ACCOUNTING POLICIES For the Year Ended 31st March 2024

m. Operating Leases

Rentals paid under operating leases are charged to statement of financial activities on a straight-line basis over the period of the lease.

n. Intangible Income

Intangible income, which comprises donated services, is recognised in the notes to the accounts at a valuation which is an estimate of the financial cost borne by the donor where such a cost is quantifiable and measurable.

o. Presentational Currency

The presentation currency of the financial statements is the Pound Sterling (£)

p. Going Concern

The Trustees have considered a period of 12 months from the date of approval of these financial statements and have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus, they continue to adopt the going concern basis of accounting in preparing the annual statements.

q. Significant judgement and estimates

The preparation of financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the company accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed within the individual accounting policies above.

r. Government grant policy

Government grants are recognized in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received, and the amount can be measured reliably.

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2024

	UNRESTRICTED	RESTRICTED	TOTAL	TOTAL
	FUNDS	FUNDS	2024	2023
	£	£	£	£
1. Donations and Legacies				
Donations	56,467	-	56,467	82,976
West Northants Council	-	-	-	20,000
East Northants Council				15,000
South Northants Council CSP	-	-	-	15,000
	56,467	0	56,467	132,976
2. Investment Income			18,905	8,353
			18,905	8,353
3. Other Incoming Resources				
Student Fees			4,700	3,400
Training			7,035	4,935
Misc. Sales			135	179
			11,870	8,514
	UNRESTRICTED	RESTRICTED	TOTAL	TOTAL
	FUNDS	FUNDS	2024	2023
	£	£	£	£
4. Resources Expended				
Charitable Activities				
Salaries and related costs	653,465	178,051	831,516	711,513
Employer pension	11,457	3,195	14,652	12,403
Rent and rates	92,052	-	92,052	83,566
Heat and Light	85,393	-	85,393	30,461
Telephone	19,257	57	19,314	14,238
Insurance, repairs and maintenance	40,000	-	40,000	37,126
Hire of rooms	1,707	-	1,707	1,930
Cleaning materials and supplies	1,147	-	1,147	454
Furniture and equipment	2,106	7,162	9,268	15,283
Television rental and TV licences	2,120	-	2,120	2,226
Motor vehicle and travel expenses	14,029	-	14,029	13,287
Equipment servicing	2,207	-	2,207	2,303
Depreciation	7,972	-	7,972	6,846
Sundry expenses	2,534	-	2,534	8,070
IT, Stationery, books and postage	34,530	-	34,530	34,934
Consultancy/Agency	9,476	-	9,476	22,517

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2024

	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2024 £	TOTAL 2023 £
Resources Expended (cont.)				
Training and consultancy	9,385	-	9,385	7,531
Advertising	107	-	107	578
Interpreting expenses	4,588	-	4,588	2,912
Cleaning	6,352	-	6,352	4,587
HA Management Charges	100,132	-	100,132	87,626
Children's work resources	603	-	603	1,273
Counselling Therapist	8,730	-	8,730	10,546
Refuge refurbishment	25,697	-	25,697	16,017
DBS checks and Recruitment	1,250	51	1,301	1,108
Multi Occupancy Licence	-	-	-	735
No Recourse to public funds	-	10,997	10,997	-
Hardship Expenditure	-	7,205	7,205	2,024
	1,136,296	206,718	1,343,014	1,132,094
Governance Costs of the Charity				
Auditor's remuneration – for audit work	6,066	-	6,066	5,100
Auditor's remuneration–non audit work	360	-	360	-
Professional fees	20	-	20	1,352
	6,446	-	6,446	6,452
Support Costs allocated to activities				
Staff costs	106,491	-	106,491	96,344
Employer pension	2,205	-	2,205	1,954
Office expenses	8,689	-	8,689	7,673
Bank charges	573	-	573	609
	117,958	-	117,958	106,580
Total Resources Expended	1,260,700	206,718	1,467,418	1,245,126
5. Net Income/(Expenditure)			2024	2023
			£	£
Net income/(expenditure) is stated after charging/(crediting):				

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2024

Auditor's remuneration for audit work	6,066	5,100
Auditor's remuneration–non audit work	360	-
Depreciation – owned assets	7,972	6,846
	14,398	11,946
	2024	2023
6. Staff Costs and Trustees Remuneration	£	£
Wages and salaries	870,814	748,482
Social security costs	66,023	58,997
Pension costs	16,857	14,358
	953,694	821,837

The average monthly head count was 39 (2023:34) and the average number of employees was 39 (2023:28) on a full-time basis.

No employee received remuneration amounting to more than £60k (2023: nil).

No Trustees received any remuneration in the year.

During the year one Trustee received expenses of £36 only (2023: nil)

The total employee remuneration of key management personnel was £59,789 (2023: £55,360).

7. Tangible Fixed Assets	OFFICE EQUIPMENT £	OTHER EQUIPMENT £	LEASEHOLD BUILDINGS £	TOTAL £
At 1 April 2023	109,488	74,676	233,925	418,089
Additions	7,382	1,592	-	8,974
Disposals	-	-	-	-
At 31 March 2024	116,870	76,268	233,925	427,063

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2024

Depreciation

At April 2023	106,093	69,375	4,678	180,146
Charge for the year	1,865	1,428	4,679	7,972
Disposals	-	-	-	-
At 31 March 2024	107,958	70,803	9,357	188,118
Net Book Value				
At 31 March 2024	8,912	5,464	224,568	238,944
At 31 March 2023	3,396	5,301	229,246	237,943

8. Debtors

	2024 £	2023 £
Debtors	26,865	11,950
Prepayments and accrued income	58,130	41,675
	84,995	53,625

9. Creditors: amounts due less than one year

	2024 £	2023 £
Accruals and deferred income	126,995	24,038
	126,995	24,038

The deferred income at the Balance sheet date relates to invoiced contracted services during the previous year that have not been completed.

	2024	2023
Deferred income as at 1 st April 2023	-	£29,200
Income deferred in the current year	£116,242	-
Deferred income released in the year	£10,912	£29,200
Deferred income as at 31 st March 2024	£105,330	-

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2024

10. Funds	2024 £	2023 £
Unrestricted funds		
General fund	829,015	895,691
Designated funds:		
Refuge Refurbishment	25,000	25,000
Sale of Head Office	-	-
Total	854,015	920,691
Restricted funds		
Northampton Town Council	-	1,444
NNC – Hardship Fund (1)	1,425	4,872
HSF Winter Grant (2)	2,650	10,000
Thomas Brington Foundation	9,977	10,000
NNC – Hardship Fund (3)	1,150	-
Community Grant	7,445	-
Kingsthorpe PC	2,000	-
	24,647	26,316

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2024

Movement in Funds

Year ended 31 March 2024

<u>Funds</u>	<u>AT 1 APRIL</u>	<u>INCOMING RESOURCES</u>	<u>EXPENDITURE</u>	<u>TRANSFERS</u>	<u>AT 31 MARCH</u>
Unrestricted:					
General	895,691	1,194,024	(1,235,700)	(25,000)	829,015
	895,691	1,194,024	(1,235,700)	(25,000)	829,015
Designated					
Refuge refurbishment	25,000	-	(25,000)	25,000	25,000
	25,000	-	(25,000)	25,000	25,000
Total Unrestricted Funds	920,691	1,194,024	(1,260,700)	-	854,015
Restricted:					
North Northants Council - Children's DA support	-	10,710	(10,710)	-	-
West Northants Council - Children's DA support		31,525	(31,525)	-	-
PFCC Funding BAME & child		57,255	(57,255)	-	-
North Northants Council - Target support worker	-	15,000	(15,000)	-	-
Standing Together - Crossing pathways		45,682	(45,682)	-	-
Northampton Town Council	1,444	-	(1,444)	-	-
NNC Hardship Fund (1)	4,872	-	(3,447)	-	1,425
NNC Hardship Fund (2)	10,000	-	(7,350)	-	2,650
Thomas Brington Foundation	10,000	10,000	(10,023)	-	9,977
NNC Hardship Fund (3)	-	4,000	(2,850)	-	1,150
Community Fund	-	11,000	(3,555)	-	7,445
PFCC & serious Violence Duty Funding	-	17,877	(17,877)	-	-
Kingsthorpe Parish LG	-	2,000	-	-	2,000
	26,316	205,049	(206,718)	-	24,647
Total Funds	947,007	1,399,073	(1,467,418)	-	878,662

Designated

The Refuge refurbishment is funding for planned decoration, replacement carpets on a cyclic rota of all refuges. The Transfer balance relates to expenditure of decoration in a particular refuge.

Restricted

North and West Northants Council is in respect of specific children's work in Northamptonshire.

PFCC Funding is specific for provision BAME and Children work

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2024

North Northants Council is in respect of specific perpetrator work .

Standing Together pathways is in respect of health provisions for victims of DA in local region.

Northampton Town Council grant is in respect of purchasing move on packs for outgoing clients.

NNC Hardship 1,2 & 3, funds relate to service charge relief and winter clothing/bedding for NNC area clients.

Thomas Brington Foundation relates to funding for clients with no recourse to public funding.

Community fund grant is specific for funding of our Volunteer Co-ordinator post , over a 3 year period.

PFCC Serious Violence Duty Funding is specific for perpetrator work.

Kingsthorpe Parish Community grant is in respect of rear garden grounds work at one of our refuges

in Northampton, to reestablish a car park area.

Movement in Funds

Year ended 31 March 2023

<u>Funds</u>	<u>AT 1 APRIL</u>	<u>INCOMING RESOURCES</u>	<u>EXPENDITURE</u>	<u>TRANSFERS</u>	<u>AT 31 MARCH</u>
Unrestricted:					
General	738,376	1,045,624	(1,039,483)	(151,174)	895,691
	738,376	1,030,624	(1,024,483)	(151,704)	895,691
Designated					
Refuge refurbishment	25,000	-	(16,016)	16,016	25,000
Sale Of Head Office	167,190	-	-	(167,190)	-
	192,190	-	(16,016)	(151,174)	25,000
Total Unrestricted Funds	930,566	1,045,624	(1,055,499)	-	920,691
Restricted:					
MOJ Funding BAME & Child	-	129,158	(129,158)	-	-
PCC Northants Police Funding	-	10,000	(10,000)	-	-
Northampton Town Council	-	2,284	(840)	-	1,444
NNC Hardship Fund (1)	-	10,000	(5,128)	-	4,872
ASDA Foundation	-	1,000	(1,000)	-	-
NNC Hardship Fund (2)	-	10,000	-	-	10,000
Thomas Brington Foundation	-	10,000	-	-	10,000
Scott Bader	3,839	-	(3,839)	-	-
National Lottery Community Fund -Ace Project	3,663	25,999	(29,662)	-	-
Goodwill Solutions	10,000	-	(10,000)	-	-
	17,502	198,441	(189,627)	-	26,316
Total Funds	948,068	1,244,065	(1,245,126)	-	947,007

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2024

Designated

The refuge refurbishment is funding for planned decoration, replacement carpets on a cyclic rota of all refuges.

The transfer balance relates to expenditure of decoration in a particular refuge.

MHCLG is contract funding specific Domestic abuse service as a whole.

The sale of Head Office proceeds were used in 2022/23 to purchase two new flats.

Restricted

MOJ Funding is specific for provision BAME and Children work.

PCC Northants Police was used to partly fund our Training Co-ordinator role.

Northampton Town Council grant is in respect of purchasing move on packs for outgoing clients.

NNC Hardship funds relate to service charge relief and winter clothing/bedding For NNC area clients.

Thomas Brington Foundation relates to funding for clients with no recourse to public funding.

ASDA Foundation grant relates to service charge relief for clients in WNC area.

Scott Bader grant is funding for providing a counselling service to our clients, this work has now concluded.

National Lottery Community (ACE) grant is funding to work in partnership with other agencies to work with children affected by Domestic Abuse, this work is planned was completed in 2nd quarter of 2022/23.

Goodwins Solutions is a grant specific to help fund a Children Support Worker.

11. Related Party Transactions

There were no related party transactions during the year (2023: 0)

12. Called up Share Capital

The company is limited by guarantee and does not have any issued share capital. Every member of the company undertakes to contribute to the assets of the company (should this be wound up during membership or within one year after ceasing to be a member), for payment of debts and liabilities of the Company contracted before ceasing to be a member. The contribution payable is limited to a sum not exceeding £1.

13. Contingent Liabilities and Capital Commitments

The company had no contingent liabilities as at 31 March 2024 or 31 March 2023.

14. Leasing Agreements

Minimum lease payments under non-cancellable operating leases as they fall due as follows:

	2024	2023
Expiring	£	£
Within 1 year	52,893	60,018
2- 5 years	2,776	3,886
Total	55,669	63,904

LEGAL AND ADMINISTRATIVE DETAILS

**Northamptonshire Domestic
Abuse Service**

Registered Charity No: 1070741
Registered Company No: 2978532
(A Company Limited by Guarantee)

Registered Office address:

Keep House
124 High Street
Wollaston
Wellingborough
NN29 7RJ

Telephone Number: 0300 0120154

Email address: info@ndas.co

Website: www.ndas.co

Auditors:

Shaw Gibbs (Audit) Limited
Eagle House, 28 Billing Road
Northampton, NN1 5AJ

Bankers:

Barclays Bank
PO Box 23
Northampton
NN1 4YD

Investment Management:

CCLA Investment Management Ltd
COIF Charities Deposit Fund
One Angel Lane
London
EC4R 3AB

United Trust bank Ltd
One Ropemaker Street
London
EC2Y 9AW

Solicitors:

Wilson Browne Solicitors
60b Oxford Street
Wellingborough
Northants
NN8 4JJ

Company Secretary:

Dr Rachel Duncan

Chief Executive:

Dr Rachel Duncan

Board of Trustees & Directors:

Glynis Bliss (Chairperson)
Jo Burns (Vice-Chair)
David Loyd-Hearn
Beverley McConnell
Jennifer Moles- Resigned 25th August 2023
Rufia Ashraf
Adele Knott- resigned 13th December 2023
Stuart Stevens- resigned 18th April 2023
Lynda Cox
Eric Lennox – resigned 8th July 2024
Mark Behan
Andrea Gomm- appointed 14th June 2023
Felicity Lister- appointed 31st January 2024
Sarah Woodward- appointed 23rd May 2024
Shahnaz Zaman- appointed 20th June 2024
Jaime O'Beirne- appointed 11th September 2024

Accounts



Northamptonshire
Domestic Abuse Service

Annual Report 2022-2023

A MESSAGE FROM OUR CHAIR

The value of an organisation always depends on the quality of its people, and we are truly blessed to have a wonderful team of staff and volunteers to deliver our vital services and provide the essential backroom support.

I was reminded of this when I attended a recent NDAS Staff and Trustee Away Day. These are rare events when we can all get together to explore how we work together and our visions for the future.

At this event it was joyful to see the universal energy, enthusiasm and dedication within a large group of people, from different teams and areas, but all easily working together to achieve the aims of the day. All working with one common aim, to improve the lives and safety of adults and children who are affected by domestic abuse. All with one vision, to eradicate the blight on our society that is domestic abuse.

The work is difficult, complex and often not immediately rewarding. On a daily basis they hear horrific victim experiences from people who have been made to feel worthless, hopeless and useless.

They persevere; encouraging, supporting, listening, until those clients or children are confident and ready to talk and believe that there is a way out, a path that we can help them take to a better and safe life. Whether it's in one of our refuges, a community setting, school, online, by phone, text or email, we are accessible and will reach out time and again. Our people do not give up.

It is heartening to hear from victims who have become survivors through the support of our Service and moved on to better lives. Our programmes aimed at adults, children and families are always oversubscribed.

Our front-line services could not be delivered without the support of our backroom services - finance, payroll, HR, IT, income generation and fundraising or general management and supervision. Do not for a minute think we have rooms of people doing this, our management team is only 6 people, but they cover an awful lot!

I salute them all, front room and back room, they all make up the family that is NDAS. Together with the whole Board of Trustees, we thank them for their work and service.



Glynis Bliss, MBE
NDAS Vice Chair

A MESSAGE FROM OUR CEO

Each year brings with it its own challenges and opportunities – and with them, the chance for agile approaches, creative solutions and achievements. Each year, we organisationally set ourselves ambitious goals and 2022-23 has been no different; however, I am blessed to be surrounded by passionate and motivated colleagues and trustees to help us meet these challenges.

Informed by client, staff and trustee input, April 2022 saw the launch of our new strategic plan and delivery priorities for 2022-2025 for ensuring that:

1. NDAS is a great place to work.
2. NDAS is a responsive and inclusive organisation.
3. NDAS is a resilient organisation.
4. NDAS is a professional organisation.
5. NDAS is a well-respected and trusted local organisation.

As a result of these priorities, we have been busy focusing our improvements and developments both internally and externally.

Organisationally we have prioritised our staff – recognising that they are our greatest asset – focusing on staff wellbeing (launching a new appraisal process, an employee assist programme, a mental health first aider project and wellness assessments) and developing rewards and incentives for staff (introduction of length of service annual leave increases and improved occupational sick pay terms and conditions).

In terms of service delivery, we have continued to try to reach as many people impacted by domestic abuse as possible. To that end we have extended our portfolio of group work programmes, been working on ensuring our services are more accessible to everyone and looking at ways to improve our support to clients. This has included delivering group work for black and brown women in partnership with Creating Equalz, launching a group work programme for male victims, inducting a new LGBTQ+ diversity lead and opening two new safe accommodation flats where we can accommodate a more diverse range of individual clients, to name a few developments amongst many other achievements.

In all of this, capacity has remained a constant challenge and sadly led to the heartbreaking decision to close our children's outreach waiting list in October 2022 so we could focus on those children already identified as needing our support. We have continued to lobby local commissioners and apply for grants to try and address this. Positively, however, we have dramatically expanded our volunteer base in 2022-23 developing the roles of volunteer befrienders, group work volunteers and children's activity volunteers, which are working really well and helping us to provide even more support to those who need it.

None of this of course would be possible without our most amazing staff team, an amazing Board of Trustees and continued support from the public. A massive thank you to those who support us and our work – and to those victim survivors who are brave enough to seek help, who use our services and who trust us to help them stay safe and rebuild their lives free from fear. Your bravery and courage continue to inspire us every day.



Dr Rachel Duncan
Chief Executive

OUR VISION

“A world without domestic abuse where everyone is free from fear.”

OUR MISSION

“Abolishing abuse for all.”

SAVING LIVES
RECLAIMING LIVES
REBUILDING LIVES

OUR VALUES

Building on our successes over the past 3 years, we will focus on the following priorities and aspirations to maintain our strategic and improvement journey, and continue to develop our staff and services by ensuring that:

1. NDAS is a great place to work
2. NDAS is a responsive organisation
3. NDAS is a resilient organisation
4. NDAS is a professional organisation
5. NDAS is a well-respected and trusted local organisation

OUR YEAR IN NUMBERS



SAFE ACCOMMODATION

Keeping you safe

Refuge saves lives and has done in thousands upon thousands of cases. It works by providing temporary accommodation, security and specialist support for families fleeing domestic abuse and operates like a safety network available across the UK.

When clients first arrive in refuge, we offer them a package that contains toiletries, bedding and other essential items. We also provide emotional support and listen whilst they talk through the trauma they have suffered. Within the first two weeks of being admitted into refuge a comprehensive support and safety plan is put together.

NDAS currently run 9 refuges in Northamptonshire providing safe accommodation to 34 adults and 49 children at any one time. Within this portfolio, we have provision for men (3 units) and for women (20 units), and specifically for women with substance misuse issues (5 units) and women from diverse communities (3 units).

We opened 2 new flats in November 2022 (comprising of 3 units), which will enable us to respond to a wider variety of clients including trans and non-binary survivors, larger families and clients with specific or complex needs that we would struggle to respond to in existing refuge provision.



”
I would be dead
if I hadn't gone
into Refuge



Kiara's Story

Kiara was in a relationship with Owen for 3 years and lived together with Kiara's 3-year-old son from a previous relationship. At the start of their relationship, Owen was very attentive and loving but this quickly turned into controlling behaviour, wanting to know where she was at all times and deciding what she could wear and how she spent her money.

Things escalated when she became pregnant and Owen started to strangle her and make threats to kill her. She fled to a refuge in Cornwall where she had the baby. Sadly, her baby daughter died from Sudden Infant Death Syndrome when she was 2 weeks old. Due to the circumstances, Owen was able to contact her regarding the funeral as she returned to their hometown where her family still lived. He started to stalk her and when he saw her at the funeral was extremely aggressive towards her.

Kiara called our Advice Line seeking refuge due to continued threats to kill her. She was admitted the next day. We worked with her and her son to help them not only recover from the severe domestic abuse she had suffered, but also from the grief from the death of her infant daughter.

Kiara was given practical help to register with a GP and look at nurseries for her son as well as help navigating the legal system for her ex-partners prosecution. We also supported to recover from the abuse with regular one to one sessions as well as attending our 'You and Me Mum' group work programme. Our children's support worker worked with her son to help him come to terms with losing his baby sister, as well as to recover from the trauma of seeing his Mum hurt and frightened.

Kiara was helped to apply for housing and has recently moved into her own property, after 8 months in refuge with her son. We are still working with them through our resettlement programme to ensure that she settles into her new life.

INCLUSIVITY

At NDAS, we are passionate about diversity and ensuring that anyone, regardless of their gender identity, sexual orientation, race or religion has the same access to support when they need it. We know that it is extremely difficult to break free from domestic abuse.

On average, someone will try to leave at least 5 times before they are successful. Imagine trying to do this when you don't speak any English, or if you don't have the right to basic financial support. This is the case for many people who are trying to leave abusive and controlling relationships.

In addition to our male refuge, opened in 2018 and our diverse needs refuge in 2020, we opened two new flats in late 2022. These flats allow us to provide dispersed accommodation to a range of clients including transgender and gender fluid individuals.

We also provide a groupwork programme designed specifically for black and brown victims of abuse.

We have two Diversity Leads who are dedicated to these specialist cases and to help us build relationships with diverse communities.

DOMESTIC ABUSE DOESN'T DISCRIMINATE



DOMESTIC ABUSE RECOVERY TOOLKIT

TAILORED TO MEET THE NEEDS OF BLACK AND BROWN FEMALE VICTIMS OF DOMESTIC ABUSE

- This programme is tailored specifically for black and brown female victims of domestic abuse.
- Delivered in partnership with Creating Equalz, the course helps women understand, challenge and help remove the voice of the perpetrator and take away feelings of guilt.
- You must have left the abusive relationship to participate.



PROFESSIONAL ADVICE AND SUPPORT

Our advice service

Our specialist advice workers are available 24/7 via our Advice Line and are on hand to provide guidance and support to a range of people - whether you are experiencing domestic abuse yourself, or you have concerns about someone you know or you are a professional working with a family and need expert help.

We can also offer advice through our online chat facility on our website which is available from 9am to midnight every day, through Facebook Messenger and directly by email.

Face-to-face drop-in appointments are available at a range of partner agency locations throughout Northamptonshire as well as online virtual drop-in sessions twice a week, where clients can video call our advice workers if safe to do so.

Even if victim survivors are not ready or able to move on, we always highly recommend speaking to one of our workers, who can tell you what your options are, give you advice on how to stay safe - and importantly, just be there and listen.

WE SUPPORTED



WAYS WE WERE CONTACTED



WHO WE SUPPORTED



SUPPORT IN THE COMMUNITY

You don't have to be in refuge for NDAS to support you. There are a range of ways that we help families and individuals in our communities.

We offer intensive one-to-one support for male and female victims of domestic abuse living in Northamptonshire. After an initial assessment and risk assessment, support and safety plans are completed and weekly trauma-informed support for up to twelve weeks is delivered in the community around a person-centred action plan.

We also offer groupwork programmes and are currently running VOICE (Victims of Intimate Coercive Experience) as our main programme for victims of domestic abuse. We also run Your Power to Change groups for individuals who are displaying the behaviours of a perpetrator.

These groups are run both in person, and virtually and are run separately for men and women.

GROUPWORK PROGRAMMES

YOUR POWER TO CHANGE

10 week programme for individuals displaying behaviours of a perpetrator

Aims of the programme:

- To provide a clear understanding of what domestic abuse is and consider how these behaviours are experienced through the eyes of both victim and children.
- To allow participants to identify unhealthy behaviours and explore strategies to work towards positive change.
- The programme also examines how positive parenting can implement change.



VOICE (VICTIMS OF INTIMATE COERCIVE EXPERIENCE)

10 week programme for male or female victims of domestic abuse

Aims of the programme:

- To deepen understanding of intimate partner relationship abuse
- Develop insight into barriers victim survivors face when seeking help
- Explore the context of abusive behaviour both in situ and post separation
- Improved knowledge and understanding of the impact of trauma
- Develop understanding and practice of self-care

CHILDREN'S WORK



We provide outreach support to children and young people in the community as well as to those that stay with us in refuge. Sessions are offered to all children in refuge, with support provided to access school and nursery places. We also plan and deliver a range of activities throughout the year.

Our support programmes for children use age-appropriate, trauma-informed approaches to help them to safely share their experiences, understand that they are not to blame and not alone. We introduce ways to stay safe and start trusting again, and help to build self-confidence, independence, support networks and positive relationships.

Sessions are tailored to the needs of each child but always include safety planning, thoughts and feelings, healthy/unhealthy relationships, support networks and understanding the different types of abuse; and also empower parents to manage behaviours that can be associated with trauma in a safe way.

We have been working hard to build on the range of groupwork sessions we offer to parents and children. To that end, our specialist workers have devised two brand new in house programmes, 'Me and Others' and 'Me and Us'.



Me and others

This programme aims to provide young people aged 11-16 with an opportunity to explore and learn about what relationships are all about. It highlights what healthy and unhealthy relationships look like, our personal boundaries within these relationships and where to go if we need help regarding this.

We want to equip young people with the tools and confidence to make safe choices within relationships and empower them to practice these alongside utilising their support network if they have any concerns.



Who's in charge?

A child to parent violence programme aimed at parents whose children (aged 8-18) are being abusive or violent to them or appear out of parental control.

Part 1 – Aims to change parental attitude and reduce blame, guilt and shame.

Part 2 – Explores the use of consequences to change unwanted behaviour and empower the parent.

Part 3 – Supports parents to make changes within the home alongside advanced topics such as anger, assertiveness and self-care.

Me and us

This programme aims to provide children aged 5-11 with an opportunity to explore and learn what relationships are all about.

It considers what makes a relationship healthy or unhealthy.

We want to equip children with the knowledge to make safe choices and have the confidence to share concerns with their trusted adults.

You and me Mum

A programme for mum's which aims to empower, support and further develop your role as a mum by understanding the needs of children and young people who have lived with domestic abuse.





I have been encouraged and signposted to groups that have improved my confidence and self esteem greatly.

Tabitha's Story

Tabitha is 11 and was referred to NDAS for support by her school. Tabitha's parents had recently separated, and she was now living with her Mum but seeing Dad regularly. The family is from Romania and most of their friends and family are still there.

Initially, Tabitha was reluctant to open up to our support worker, she knew her parents argued but did not believe that this was an issue. Our support worker talked about scenarios rather than directly about the family situation. A couple of sessions in, an incident occurred, where Dad had forced his way into the house and Tabitha witnessed him being aggressive towards her Mum. This was the first time Tabitha had witnessed her Dad be aggressive. After this incident, she opened up much more and began to talk through some behaviours she had witnessed by her Dad that had made her feel 'sad and uncomfortable'. She explained that her Dad would often say unkind things about her Mum.

We identified that both parents were speaking to Tabitha as if she were an adult and would discuss things with her that were not appropriate. As a result, Tabitha was worried about her Mum and that she was the only one her Mum could talk to. We provided support for Mum to identify what was appropriate to share and what she should hold back.

The sessions changed from being generic 'healthy relationship' topics, to speaking in more depth about the relationships she had seen within her close family. Tabitha would speak as though she was the adult of the house, looking after her Mum.

Tabitha was sad for the sessions to end, as felt as if she could now speak about the situation at home. We supported her to identify who her 'safe trusted adults' were and created a point of contact for her in secondary school which she did not have before. Mum also felt this way, and stated she had never spoken to anyone about her struggles since she has been on her own as she feared this would be used against her. We encouraged Mum to start attending groupwork sessions to help her deal with the abuse she had suffered.

THANK YOU TO ALL OF THE ORGANISATIONS THAT HAVE SUPPORTED US THIS YEAR



“We would like to make a special thank you to a local family who make a large regular donation which allows us to provide crisis vouchers for families who come into refuge with nothing.”



We are extremely grateful for the ongoing support of two local benefactors who have gifted us a very generous donation for the last 3 years. This money covers over half of the yearly cost of providing support in our male refuge.

Thanks also to...

Kirsty Macfarlane
Julia Hawes
Julia Lucaciu
Tania McKnight
Mark Behan
Lindsay Checkley
Maxine Chapman

Pamela Pringle
Liz Fairey
Rachel Bennett
Pam Adams
Adrian Harr
Helen Perumalla
Heather Wilkins
Claire Lovitt

Roger Titman
Sarah Cleverly
Rebecca Jones
Jude Wait
Demi Kennedy
Judy Jordan
Jeanette Clarke
Claire Britton
Project Linus

Hunsbury Hill WI
Delapre Primary School
West Hunsbury WI
Isebrook Hospital
Welford WI
Holy Cross Church, Daventry
Lings Primary School
St Marys Church, Badby
Barclays WIN Northampton
The Faraway Childrens Charity



STATEMENT OF TRUSTEES RESPONSIBILITIES

The Trustees (who are also the Directors of Northamptonshire Domestic Abuse Service for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware;
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

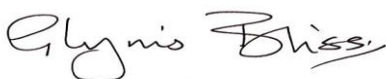
AUDITORS

The auditors, DNG Dove Naish LLP, will be proposed for re-appointment at the forthcoming Annual General Meeting.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 25th October 2023 by:

Glynis Bliss (Chair, Board of Trustees)



TRUSTEES' REPORT

The Trustees, who are also Directors of the Northamptonshire Domestic Abuse Service (NDAS) charity for the purpose of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The Trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

The objectives of the charity are:

- a) The relief of those in need who have experienced domestic abuse,
- b) The saving of lives, and
- c) The prevention or relief of poverty for people affected by domestic abuse.

To achieve these objectives, we:

- a) Provide for the relief of all victims, survivors, their children and other people who have been affected by domestic abuse, as defined in the Domestic Abuse Act 2021.
- b) Raise awareness and understanding of domestic abuse in all of its forms, in order to educate, prevent and eradicate.
- c) Work towards the eradication of domestic abuse and gender-based violence, recognising the impact of gender inequalities on victimisation.
- d) Provide places of safety where people and their children can be protected from abuse or persecution.
- e) Provide temporary accommodation, wrap around services and aftercare.
- f) Facilitate access to appropriate trauma-informed support including for those with complex needs.
- g) Provide services which include information, advice, signposting and referral, counselling, support and groupwork.
- h) Work with perpetrators of domestic abuse to reduce harm and offending.
- i) Engage the wider public through awareness raising and training.
- j) Deliver a service to all including men, women, non-binary clients and trans clients.
- k) Deliver a service across Northamptonshire to clients whether locally based or where they have relocated to Northamptonshire for safety reasons.

The general aim of the charity is to:

Use the expertise gained over forty years of experience in providing for the relief of all victims, survivors, their children and other people who have been affected by domestic abuse; provide places of safety and temporary accommodation, wrap around services and aftercare; provide information, advice, signposting and referral, counselling, support and groupwork, including for those with complex needs; working towards services for perpetrators to reduce harm and offending; raise awareness and understanding of domestic abuse; undertake awareness raising and training; ensure the service is non-discriminatory and based on need and enabling independence.

The charity's achievements and plans for the future are detailed in the reports from the Chairperson and Chief Executive in previous annual reports and more information can be found at www.ndas.co.

STRUCTURE GOVERNANCE AND MANAGEMENT

Governing Document

Northamptonshire Domestic Abuse Service (NDAS) is a company limited by guarantee governed by its Memorandum and Articles of Association dated 22nd June 1994 and amended to allow for current governance in 1998, 2001, 2012, and 2016. Exemption from the requirement to use the word "Limited" has been obtained. It remains a registered charity. The Trustees have the discretion to admit to membership any person over the age of 18 years who supports the objects of the company.

Recruitment and Appointment of Trustees

Membership of the Board is by application. When considering co-opting members, the Board takes into consideration the requirements for any specialist skills that may be required to enhance its work.

The process for recruitment and appointment is laid down in the NDAS's policies and procedures.

Director Induction and Training

New Trustees attend a Board meeting as an observer and receive an induction pack to brief them on their legal obligations under charity and company law, the content of the Memorandum and Articles of Association, the committee and decision-making processes, the business plan and financial information relating to the performance of the charity.

During an induction day, they meet key employees and other Trustees. Trustees are encouraged to attend appropriate internal and external training events where these will facilitate the undertaking of their role.

Organisational Structure

The Board of Trustees, which can have between 5 and 15 members, administers the charity. The Board meets every 6 weeks. Dr Rachel Duncan is the Chief Executive and is responsible for managing, developing and delivering the strategic direction within the organisation and income generation. The senior management team comprises the Business, Operations and Finance Managers who oversee the day-to-day operations of the charity, with delegated authority, within a scheme of delegation approved by the Trustees, for operational matters including finance, employment and the delivery of services.

Key Management Remuneration

The remuneration and pay of management roles are reviewed annually by the trustees giving regards to similar roles elsewhere in the charity sector, cost of living using national indicator sets, and also considering the relationship with the salaries of other staff members.

Related Parties

- The Charity has close working relationships with Orbit Heart of England Housing Association, PA Housing, Grand Union Housing, West Northamptonshire Council and Northamptonshire Quakers who own the properties managed by the charity as refuge accommodation (alongside 2 flats owned by NDAS for the purpose of provision of safe accommodation).
- A grant agreement is in place with West Northamptonshire Council but funded by WNC and NNC (applying DLUHC safe accommodation funding) in fulfilment of the Local Authority duties in the Domestic Abuse Act 2021 (Part 4 Section 57).
- A separate contract is held with North Northamptonshire Council but funded by both NNC and WNC (through DLUHC safe accommodation monies) supports the Substance Misuse Refuge.

Multi-agency work with both statutory and voluntary agencies continues on a daily basis to enhance the services available to our mutual service users throughout the county. In particular, partner agencies include West and North Northamptonshire Councils, the Northamptonshire Office of the Police, Fire and Crime Commissioner, Northamptonshire Police, Northamptonshire Children's Trust, EVE, Service Six, Northamptonshire Rape Crisis, S2S, Family Support Link, Voice and the Sunflower Centre.

RISK MANAGEMENT

The Trustees have a risk management strategy that comprises:

- a quarterly review of the risks the charity may face.
- the establishment of system and procedures to mitigate those risks identified.
- the implementation of procedures designed to minimise any potential impact on the charity should those risks materialise.

- a nominated Trustee for each risk domain to provide additional accountability and assurance to the Board and providing support to the management team who have delegated day to day oversight of the risk register.

The Board of Trustees has conducted its own review of the major risks to which the charity is exposed, and systems have been established to mitigate those risks. External risks to funding have been considered and internal risks minimised by the use of procedures for the authorisation of all transactions and projects to ensure consistent quality for all operational aspects of the charity. These procedures are reviewed annually to ensure they still meet the needs of the charity.

This year the continued increasing demand for our children's services meant that waiting lists became too long to be safely managed and, with great reluctance, the trustees decided that the list must be closed until further resources could be secured and/or the list reduced. This issue was identified as a new risk and a management plan was developed and implemented by the Management Team. The waiting lists have subsequently reduced and Dr Duncan is working with the County's Commissioners to secure additional funding for our child services.

We have also significantly developed our health and safety, statutory compliance and estates management approach and more fully identified risks and mitigations to assist strategic oversight of this area of business; and we are looking at ways to improve recruitment, which is a risk that is being realised by organisations across the sector.

FINANCIAL REVIEW

Reserves Policy

The total reserves as at 31 March 2023 were £709,064.

The total funds as at 31 March 2023 were £947,007. The Board of Trustees have designated funds for use in 2022-2023 as per Note 10 to the accounts.

The Charity's unrestricted liquid reserves as at March 2023 were above the necessary reserves policy of 4 months running costs at the 2022-2023 level of expenditure. As at 31 March 2023 the amount of restricted funds held within the reserve policy is £ 26,316 in respect of Northampton Town Council, NNC and Thomas Brington Foundation these restricted funds are to be spent in 2023/24. The amount of reserves after making allowances for the restricted and designated reserve is £895,691, the designated are to be spent in 2023/24.

The Board of Trustees believe that it is good financial practice and incumbent on them for the charity to establish and maintain a level of reserves as insurance against future uncertainties and in order to take advantage of change and opportunities.

The Board of Trustees have reviewed their reserves policy. Maintaining the level of reserves at the equivalent of four months running costs is considered to be prudent to ensure that:

- the running costs of the charity are met in the event that the charity is forced through lack of funding to discontinue, and its affairs wound up;
- a project can be continued for a short term, when project funding is unexpectedly withdrawn or discontinued, in order to explore the possibility of maintaining the project in the longer term through an alternative funding stream;
- long term commitments which extend beyond the term of secured funding can be covered should continuation funding not be available e.g. lease commitments;
- one off pieces of work to promote or develop the charity's work can be undertaken as opportunities present themselves without the requisite funding being available.

Significant Events

After the past 3 years of Covid and post Covid uncertainty and challenge, this past year has been one of funding and service consolidation through application to national and local grants and commissioning, which has replaced the emergency and interim funding. Dr Duncan continued to use her considerable experience and expertise to assist the county to make national bids for funding that supports Violence against Women and Children (VAWG) services and,

of course, in particular Domestic Abuse services (DAS), which will assist the Unitary Authorities to meet their statutory duties including that for safe accommodation. In partnership, we bid as a county for Home Office Funding for Children's Work and Perpetrator Work, and whilst these bids were not successful, they have continued to further develop the partnership and our shared vision for domestic abuse provision. Dr Duncan and her staff also continue to participate in, and support, countywide multi agency work addressing VAWG and DAS, including the application of the Domestic Abuse Strategies for North and West Northamptonshire, full engagement with task and finish groups and the development of action plans to tackle domestic abuse.

During the year we saw continued increased demand for our services, particularly those for children. We have developed and increased our range of support and recovery programmes for both adults and children and extended their provision, both locality based, in schools and online. We have increased our Diversity Workers from one to two so that we can have specialist focus and support for both ethnically diverse communities and those from the LGBTQA community. We recognise that communities must have more confidence in our Service. To that end we now have a Refuge for Diverse Needs, but much more work needs to be done.

We have also expanded our volunteer base and have now integrated a number of roles into our delivery including volunteer befrienders, group work volunteers and children's activity volunteers. We would like to take this opportunity to thank all of our volunteers for their time and passion – and look forward to continuing to work with them to support victim survivors and their families.

As part of our Income Strategy and through our Training Officer, we have also developed our Training Plan and can now offer a new range of standard and bespoke training to meet the needs of the public, private and commercial sectors. This will take time to develop into a reliable income strand.

During the year we improved our ITC through investment in more efficient finance and HR software, improved website and ITC management and service.

We continued to develop our Performance Management so that trustees, staff and stakeholders can identify outputs and outcomes and benefits delivered. This is an ongoing process with regular reports to the Board.

The Trustees greatly value and recognise the commitment and hard work of their staff. Although severely constrained by finances, we have continued to develop staff benefits through flexible working practices, improved welfare, supervision and appraisal policies and, albeit modest, pay rises. Although we cannot always match public and private sector funding, our aim is that staff will consider NDAS an excellent place to work.

Plans for the Future

Our Income Generation Strategy will continue to be robustly implemented, with constant focus on diversified income, both through our funding applications to national and local statutory funds, bids for non statutory grants, links with the private and commercial sector, local fundraising through individual and group effort and donations.

Our Strategic Plan, which has been refreshed, will be implemented through the Annual Delivery Plan which, although ambitious, we are confident will be successfully delivered as in previous years. The plan focuses on delivering our 5 key priorities:

1. NDAS is a great place to work – staff wellbeing offer, incentives and rewards, development and training;
2. NDAS is a responsive organisation – services that meet local needs including diversity, continue work to evidence our value, benefit and success, extend services to families, schools, perpetrators and volunteers;
3. NDAS is a resilient organisation – deliver Income Strategy, improve resilience in senior team, maximise benefit from assets and investments, review and develop Governance arrangements;
4. NDAS is a professional organisation – communication plan, branding and merchandising, training offer, infrastructure that meets needs of the organisation;
5. NDAS is a well-respected and trusted local organisation – quality standards and accredited services.

Fundraising Standards Information

The Fundraising Officer has been developed to play an important role in our Income Strategy. Whilst we will inevitably continue to rely on significant commissioning to help deliver statutory duties and local strategic plans, we continue to strive to achieve a significant level of independent funding that enables us to develop and deliver services to meet local needs and recruit and retain excellent staff.

Our Fundraising Officer is now focusing on income through small and medium grants and; nevertheless, we continue to support and encourage individual and group fundraising activities and we will continue to hold and participate in profile and awareness raising events countywide, for which our staff, volunteers and supporters continue to go above and beyond to raise much needed funds.

We intend to continue funding this post for the future as a commitment to our goal to diversify our income streams.

We are acutely aware of and bound by the standards set out in the Code of Fundraising Practice, as set and applied by the Fundraising Regulator, and ensure all of our work includes treating people fairly and with respect, explaining our cause clearly and honestly, outlining what money raised can pay for; and in particular being sensitive to people who may be in vulnerable circumstances. All of our staff, and those involved in fundraising, are keenly aware of vulnerability given the nature of our work and we are committed to raising awareness of vulnerability, how to identify and how to respond to those who are vulnerable.

There were no compliance issues, and we received no complaints related to fundraising activity in the last financial year. Compliance with the code is carefully monitored through robust supervision and line management.

Benefit Statement

The charity continues to work to identify, develop and deliver safe services to victims of domestic abuse and their children across Northamptonshire and provides refuge provision to victims countrywide. We provide 7 refuges and 2 independent flats across the county, including a specialist substance misuse refuge and one of the very few male refuges in the country. We provide a 24/7 advice line, child centred services and outreach in accessible venues across the county. As previously identified, we have increased our Diversity Officers and can offer specialist support for ethnically diverse people and those from the LGBTQ+ community. Through effective partnership working we influence domestic abuse strategy and planning. In line with our commitment to reduce offending and eliminate domestic abuse, we have been seeking funding for Voluntary Perpetrator Programmes and we are hopeful that this will be achieved in the next year.

Our services and facilities are monitored and reviewed by the Board of Trustees to ensure they remain fit for purpose and are provided appropriately to enable the furtherance of the charity's objectives and for the public benefit.

The Trustees have had regard to the Charity Commission's guidance on public benefit.

Principal Funding Sources

The principal funding sources and how expenses have supported the key objectives of the charity for the year are detailed within this report and the financial statements.

Approved on 25th October 2023 by:

Glynis Bliss (Chair, Board of Trustees)



REPORT OF THE INDEPENDENT AUDITORS

TO THE TRUSTEES OF NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE

Opinion

We have audited the financial statements of Northamptonshire Domestic Abuse Service (the 'charitable company') for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Statement of Financial Position, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a

REPORT OF THE INDEPENDENT AUDITORS

TO THE TRUSTEES OF NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE

material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the Report of the Trustees is inconsistent in any material respect with the financial statements; or
- the charitable company has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

We have been appointed as auditors under Section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We obtained an understanding of the legal and regulatory frameworks within which the charity operates, focusing on those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements. The laws and regulations we considered in this context were the Charities Act 2011, United Kingdom Generally Accepted Accounting Practice and relevant Taxation legislation.

REPORT OF THE INDEPENDENT AUDITORS

TO THE TRUSTEES OF NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be the override of controls by management, assessment of the ability to continue as a going concern and the understatement of revenue. Our audit procedures to respond to these risks included enquiries of management about their own identification and assessment of the risks of irregularities, sample testing on the posting of journals, reviewing meeting minutes, regulatory correspondence and professional fees, review of budgets and post year end financial statements, detailed substantive testing on the completeness of income, and reviewing accounting estimates for biases. We will also review the regulatory correspondence with the Charity Commission.

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

These inherent limitations are particularly significant in the case of misstatement resulting from fraud as this may involve sophisticated schemes designed to avoid detection, including deliberate failure to record transactions, collusion or the provision of intentional misrepresentations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

DNG Dove Naish LLP

DNG Dove Naish LLP, Statutory Auditor

Eligible to act as an auditor in terms of Section 1212 of the Companies Act 2006

Eagle House
28 Billing Road
Northampton
NN1 5AJ

Date: 31 October 2023

STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31ST MARCH 2023 INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT

	NOTE	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2023 £	TOTAL 2022 £
Incoming Resources					
Donations and legacies	1	132,976	-	132,976	106,246
Investment Income	2	8,353	-	8,353	1,715
Other Incoming Resources	3	8,514	-	8,514	3,215
Incoming resources from charitable activities:					
NCC Contract Drug & Alcohol		130,000	-	130,000	130,000
Rent received		368,803	-	368,803	371,429
The National Lottery Com.Fund		-	25,999	25,999	7,157
MOJ Funding – General		396,978	-	396,978	333,900
MOJ Funding – BAME & Child		-	129,158	129,158	53,771
MHCLG Funding		-	-	-	18,550
Northampton TC		-	2,284	2,284	-
North Northants Council		-	20,000	20,000	-
ASDA Foundation		-	1,000	1,000	-
Thomas Brington FG		-	10,000	10,000	-
Northants Police -PCC		-	10,000	10,000	-
Scott Bader		-	-	-	4,800
Goodwill Solutions		-	-	-	10,000
Total incoming resources		1,045,624	198,441	1,244,065	1,040,783
Resources Expended					
Charitable activities					
Provision of refuges and supporting services	4	1,055,499	189,627	1,245,126	1,125,818
Total resources expended		1,055,499	189,627	1,245,126	1,125,818
Net incoming resources for the year	5	(9,875)	8,814	(1,061)	(85,035)
Transfers	10	-	-	-	-
Net movement in funds		(9,875)	8,814	(1,061)	(85,035)
Reconciliation of Funds					
Balances brought forward at 1 April 2022		930,566	17,502	948,068	1,033,103
Balances carried forward at 31 March 2023		920,691	26,316	947,007	948,068

The company has no recognised gains or losses other than those included in the surplus above.

There were no discontinued operations.

The notes on the following pages form part of these financial statements.

STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31ST MARCH 2022. INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT

	NOTE	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2022 £
Incoming Resources				
Donations and legacies	1	106,246	-	106,246
Investment income	2	1,715	-	1,715
Other Incoming Resources	3	3,215	-	3,215
Incoming resources from charitable activities:				
NCC Contract Drug & Alcohol		130,000	-	130,000
Rent Received		371,429	-	371,429
The National Lottery Com.Fund		-	7,157	7,157
MOJ Funding- General		333,900	-	333,900
MOJ Funding- BAME & Child		-	53,771	53,771
MHCLG Funding		18,550	-	18,550
Scott Bader		-	4,800	4,800
Goodwill Solutions		-	10,000	10,000
Total incoming resources		965,055	75,728	1,040,783
Resources Expended				
Charitable activities				
Provision of refuges and supporting services	4	1,032,000	93,818	1,125,818
Total resources expended		1,032,000	93,818	1,125,818
Net incoming resources for the year	5	(66,945)	(18,090)	(85,035)
Balances brought forward at 1 April 2021		997,511	35,592	1,033,103
Balances carried forward at 31 March 2022		930,566	17,502	948,068

The company has no recognised gains or losses other than those included in the surplus above.

There were no discontinued operations.

The notes on the following pages form part of these financial Statements.

BALANCE SHEET AS AT 31ST MARCH 2023

NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE. COMPANY NUMBER 2978532

	NOTE	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2023 £	TOTAL 2022 £
Fixed Assets					
Tangible Assets	7	237,943	-	237,943	5,698
Current Assets					
Debtors, Prepayment and Accrued Income	8	43,625	10,000	53,625	55,548
Cash at bank and in hand		663,161	16,316	679,477	933,777
		706,786	26,316	733,102	989,325
Creditors					
Amounts falling due within one year	9	24,038	-	24,038	46,955
Net current assets		682,748	26,316	709,064	942,370
Total assets less current liabilities		920,691	26,316	947,007	
Creditors					
Amounts falling due after more than one year		-	-	-	-
Net assets	10	920,691	26,316	947,007	948,068
Funds					
Restricted funds					
National Lottery Community Fund		-	-	-	3,663
Northampton Town Council		-	1,444	1,444	-
NCC Hardship (1)		-	4,872	4,872	-
NCC Hardship (2)		-	10,000	10,000	-
Thomas Brington Foundation		-	10,000	10,000	-
Scott Bader		-	-	-	3,839
Goodwill Solutions		-	-	-	10,000
Designated funds					
Refuge refurbishment		25,000	-	25,000	25,000
Sale of Head Office		-	-	-	167,190
Other unrestricted funds		895,691	-	895,691	738,376
Total Funds		920,691	26,316	947,007	948,068

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2023.

The members have not deposited notice, pursuant to Section 476 of the Companies Act 2006 requiring an audit of these financial statements.

BALANCE SHEET AS AT 31ST MARCH 2023

NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE. COMPANY NUMBER 2978532

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been audited under the requirements of Section 144 of the Charities Act 2011.

These financial statements have been prepared in accordance with the provisions to charitable companies subject to the small company's regime.

The financial statements were approved by the Board of Trustees on 25th October 2023 and were signed on its behalf by: Glynis Bliss (Chair, Board of Trustees)



CASH FLOW STATEMENT

For the Year Ended 31st March 2023

	2023 £	2022 £
Cash flows from operating activities		
Net cash provided by (used in) operating activities	(23,562)	(84,122)
Cash flows from investing activities		
Purchase of tangible fixed assets	(239,091)	(3,282)
Interest received	8,353	1,715
Sale of Tangible Fixed Asset	-	-
Net cash provided by (used in) investing activities	(230,738)	(1,567)
Cash flows from financing activities		
Repayments of borrowings	-	-
Net cash provided by (used in) financing activities	-	-
Change in cash and cash equivalents in the reporting period	(254,300)	(85,689)
Cash and cash equivalents at the beginning of the reporting period	933,777	1,019,466
Cash and cash equivalents at the end of the reporting period	679,477	933,777
<u>Reconciliation of net income/(expenditure) to net cash inflow from operating activities</u>		
Net income/(expenditure) for the reporting period	(1,061)	(85,035)
Depreciation charge	6,846	1,472
Profit/Loss on disposal of Fixed Asset	-	-
Finance income	(8,353)	(1,715)
(Increase)/Decrease in debtors	1,923	22,518
Increase/(Decrease) in creditors	(22,917)	(21,362)
	(23,562)	(84,122)

NOTES TO THE ACCOUNTS

ACCOUNTING POLICIES For the Year Ended 31st March 2023

a. Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland', and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Northamptonshire Domestic Abuse Service is an incorporated charity limited by guarantee, registered in England and Wales. The charity's number and registered office address can be found on the Company Information page.

b. Taxation

The charity is exempt from corporation tax on its charitable activities.

c. Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

d. Financial instruments

Cash and cash equivalents in the balance sheet comprise cash at banks and in hand and short term deposits with an original maturity date of three months or less.

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in the statement of comprehensive income under administrative expenses.

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the entity after deducting all of its financial liabilities.

Where the contractual obligations of financial instruments are equivalent to a similar debt instrument, those financial instruments are classed as financial liabilities. Financial liabilities are presented as such in the balance sheet. Finance costs and gains or losses relating to financial liabilities are included in the profit and loss account. Finance costs are calculated so as to produce a constant rate of return on the outstanding liability.

e. Recognition of Incoming Resources

These are included in the Statement of Financial Activities (SOFA) when:

- the Charity becomes entitled to the resources
- the Trustees are virtually certain they will receive the resources; and
- the monetary value can be measured with sufficient reliability.

f. Donations and Gifts

All monetary donations are included in full in the statement of financial activities when receivable.

g. Investment Income

Investment income is recognised when receivable.

NOTES TO THE ACCOUNTS

ACCOUNTING POLICIES For the Year Ended 31st March 2023

h. Grants Receivable

Revenue grants are credited as incoming resources when they are receivable provided conditions for receipt have been complied with.

i. Liability Recognition

Liabilities are recognised as soon as there is a legal or constructive obligation committing the Charity to pay out resources

j. Resources Expended

Expenditure is allocated in the statement of financial activities between restricted funds and unrestricted funds, and is further analysed between charitable activities and governance costs.

k. Fund Accounting

Restricted funds are to be used for specific purposes laid down by the donor. Expenditures for those purposes is charged to the fund, together with a fair allocation of overheads and support costs.

Unrestricted funds are incoming resources received and generated for expenditure on the general objectives of the charity. Where appropriate, funds are designated by the trustees for specific projects or anticipated major expenditure.

l. Fixed Assets

Fixed assets are stated at cost less accumulated depreciation and accumulated impairment losses. Where parts of an item of property, plant and equipment have different useful lives, they are accounted for as separate items of property, plant and equipment.

Depreciation methods, useful lives and residual values are reviewed at each balance sheet date. The selection of these residual values and estimated lives requires the exercise of judgement. The trustees are required to assess whether there is an indication of impairment to the carrying value of assets. In making that assessment, judgements are made in estimating value use. The trustees consider that the individual carrying values of assets are supportable by their value in use.

Depreciation is provided at the following rates to write off all tangible fixed assets with the exception of freehold land, over their expected useful lives.

Leasehold Property	2% straight line
Office Equipment	15% straight line
Other Equipment	15% straight line

m. Operating Leases

Rentals paid under operating leases are charged to statement of financial activities on a straight line basis over the period of the lease.

NOTES TO THE ACCOUNTS

ACCOUNTING POLICIES For the Year Ended 31st March 2023

n. Intangible Income

Intangible income, which comprises donated services, is recognised in the notes to the accounts at a valuation which is an estimate of the financial cost borne by the donor where such a cost is quantifiable and measurable.

o. Restricted Funds

Restricted funds are to be used on specific services and are accounted for separately.

p. Presentational Currency

The presentation currency of the financial statements is the Pound Sterling (£)

q. Going Concern

The Trustees have considered a period of 12 months from the date of approval of these financial statements and have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus they continue to adopt the going concern basis of accounting in preparing the annual statements.

r. Significant judgement and estimates

The preparation of financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the company accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed within the individual accounting policies above.

s. Government grant policy

Government grants are recognized in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2023

	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2023 £	TOTAL 2022 £
1. Donations and Legacies				
Donations	82,976	-	82,976	53,121
Northampton Borough Council	20,000	-	20,000	20,000
East Northants Council	15,000	-	15,000	18,125
South Northants Council CSP	15,000	-	15,000	15,000
	132,976		132,976	106,246
2. Investment Income			8,353	1,715
			8,353	1,715
3. Other Incoming Resources				
Student Fees			3,400	3,215
Training			4,935	-
Misc Sales			179	-
			8,514	3,215
4. Resources Expended	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2023 £	TOTAL 2022 £
Charitable Activities				
Salaries and related costs	555,919	155,594	711,513	683,799
Employer pension	12,053	350	12,403	10,172
Rent and rates	83,566	-	83,566	76,851
Heat and Light	28,201	2,260	30,461	21,622
Telephone	14,167	71	14,238	14,308
Insurance, repairs and maintenance	37,126	-	37,126	37,970
Hire of rooms	1,930	-	1,930	1,835
Cleaning materials and supplies	454	-	454	333
Furniture and equipment	12,599	2,684	15,283	9,378
Television rental and TV licences	2,226	-	2,226	1,890
Motor vehicle and travel expenses	12,999	288	13,287	11,638
Equipment servicing	2,303	-	2,303	1,181
Depreciation	6,846	-	6,846	1,472
Sundry expenses	8,070	-	8,070	202
IT, Stationery, books and postage	34,934	-	34,934	22,198
Consultancy/Agency	-	22,517	22,517	-
Training and consultancy	7,531	-	7,531	15,531
Advertising	578	-	578	380
Interpreting expenses	2,912	-	2,912	2,439
Cleaning	4,587	-	4,587	3,410
HA Management Charges	87,626	-	87,626	79,438
Children's work resources	1,273	-	1,273	1,903
Counselling Therapist	6,707	3,839	10,546	8,232
Refuge refurbishment	16,017	-	16,017	9,507
DBS checks and Recruitment	1,108	-	1,108	975

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2023

Resources Expended (cont.)

Multi Occupancy Licence	735	-	735	560
No Recourse to public funds	-	-	-	1,175
Covid 19 Expenditure	-	-	2,024	4,139
Hardship Expenditure	-	2,024	-	-
	942,467	189,627	1,132,094	1,022,538

Governance Costs of the Charity

Auditor's remuneration – for audit work	5,100	-	5,100	4,800
Auditor's remuneration–non audit work	-	-	-	750
Professional fees	1,352	-	1,352	2,529
	6,452	-	6,452	8,079

Support Costs allocated to activities

Staff costs	96,344	-	96,344	84,452
Employer pension	1,954	-	1,954	3,251
Office expenses	7,673	-	7,673	7,030
Bank charges	609	-	609	468
	106,580	-	106,580	95,201

Total Resources Expended

1,055,499	189,627	1,245,126	1,125,818
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2023 £ 2022 £

5. Net Income/(Expenditure)

Net income/(expenditure) is stated after charging/(crediting):

Auditor's remuneration for audit work	5,100	5,550
	11,946	7,022

2023 £ 2022 £

6. Staff Costs and Trustees Remuneration

Wages and salaries	748,482	716,119
Social security costs	58,997	52,132
Pension costs	14,358	13,423
	821,837	781,674

The average monthly head count was 34 (2022:37) and the average number of employees was 28 (2022:27) on a full time basis.

No employee received remuneration amounting to more than £60k (2022: nil).

No Trustees received any remuneration in the year.

During the year no Trustees received any expenses (2022: nil)

The total employee remuneration of key management personnel was £55,360 (2022: £53,471).

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2023

7. Tangible Fixed Assets	OFFICE EQUIPMENT £	OTHER EQUIPMENT £	LEASEHOLD BUILDINGS £	TOTAL £
At 1 April 2022	107,049	71,950	-	178,999
Additions	2,439	2,726	233,925	239,090
Disposals	-	-	-	-
At 31 March 2023	109,488	74,676	233,925	418,089
Depreciation				
At April 2022	105,128	68,172		173,300
Charge for the year	964	1,203	4,679	6,846
Disposals			-	-
At 31 March 2023	106,092	69,375	4,679	180,146
Net Book Value				
At 31 March 2023	3,396	5,301	229,246	237,943
At 31 March 2022	1,920	3,778	-	5,698

8. Debtors	2023 £	2022 £
Debtors	11,950	5,280
Prepayments and accrued income	41,675	50,268
	53,625	55,548
9. Creditors: amounts due less than one year	2023 £	2022 £
Accruals and deferred income	24,038	46,955
	24,038	46,955

The deferred income at the Balance sheet date relates to invoiced contracted services during the previous year that have not been completed during that year due to Covid 19. These have now been completed.

	2023	2022
Deferred income as at 1 st April 2022	£29,200	£51,706
Income deferred in the current year	-	£3,200
Deferred income released in the year	£29,200	£25,706
Deferred income as at 31 st March 2023	-	£29,200

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2023

10. Funds	2023 £	2022 £
Unrestricted funds		
General fund	895,691	738,376
Designated funds:		
Refuge Refurbishment	25,000	25,000
Sale of Head Office	-	167,190
Total	920,691	930,566
Restricted funds		
The National Lottery Community Fund	-	3,663
Northampton Town Council	1,444	-
NNC – Hardship Fund	4,872	-
HSF Winter Grant	10,000	-
Thomas Brington Foundation	10,000	-
Scott Bader	-	3,839
Goodwill Solutions	-	10,000
	26,316	17,502

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2023

Movement in Funds

Year ended 31 March 2023

<u>Funds</u>	<u>AT 1 APRIL</u>	<u>INCOMING RESOURCES</u>	<u>EXPENDITURE</u>	<u>TRANSFERS</u>	<u>AT 31 MARCH</u>
Unrestricted:					
General	738,376	1,045,624	(1,039,483)	151,174	895,691
	738,376	1,045,624	(1,039,483)	151,174	895,691
Designated					
Refuge refurbishment	25,000	—	(16,016)	16,016	25,000
Sale of Head Office	167,190	-	-	(167,190)	-
	192,190	-	(16,016)	(151,174)	25,000
Total Unrestricted Funds	930,566	1,045,624	(1,055,499)	-	920,691
Restricted:					
MOJ Funding – BAME & Child	-	129,158	(129,158)	-	-
PCC Northants Police	-	10,000	(10,000)	-	-
Northampton Town Council	-	2,284	(840)	-	1,444
NNC Hardship Fund (1)	-	10,000	(5,128)	-	4,872
ASDA Foundation	-	1,000	(1,000)	-	-
NNC Hardship Fund (2)	-	10,000	-	-	10,000
Thomas Brington Foundation	-	10,000	-	-	10,000
Scott Bader	3,839	-	(3,839)	-	-
National Lottery Community fund -					
Ace Project	3,663	25,999	(29,662)	-	-
Goodwill Solutions	10,000	-	(10,000)	-	-
	17,502	198,441	(189,627)	-	26,316
Total Funds	948,068	1,244,065	(1,245,126)	-	947,007

Designated

The Refuge refurbishment is funding for planned decoration, replacement carpets on a cyclic rota of all refuges.

The Transfer balance relates to expenditure of decoration in a particular refuge.

The Sale of Head Office proceeds were used in 2022/23 to purchase two new flats.

Restricted

MOJ Funding is specific for provision BAME and Children work.

PCC Northants Police was used to partly fund our Training Co-ordinator role.

Northampton Town Council grant is in respect of purchasing move on packs for outgoing clients.

NNC Hardship funds relate to service charge relief and winter clothing/bedding For NNC area clients.

Thomas Brington Foundation relates to funding for clients with no recourse to public funding.

ASDA Foundation grant relates to service charge relief for clients in WNC area.

Scott Bader grant is funding for providing a counselling service to our clients, this work has now concluded.

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2023

National Lottery Community (ACE) grant is funding to work in partnership with other agencies to work with children affected by Domestic Abuse, this work is planned was completed in 2nd quarter of 2022/23.

Goodwill Solutions is a grant specific to help fund a Children Support Worker.

Movement in Funds

Year ended 31 March 2022

Funds	AT 1 APRIL	INCOMING RESOURCES	EXPENDITURE	TRANSFERS	AT 31 MARCH
Unrestricted:					
General	786,771	965,055	(1,003,943)	(9,507)	738,376
	786,771	965,055	(1,003,943)	(9,507)	738,376
Designated					
Refuge refurbishment	25,000	—	(9,507)	9,507	25,000
MHCLG Safeway funding	18,550	-	(18,550)	-	-
Sale Of Head Office	167,190	-	—	—	167,190
	210,740	-	(28,057)	9,507	192,190
Total Unrestricted Funds	997,511	965,055	(1,032,000)	-	930,566
Restricted:					
MHCLG Funding	28,377	-	(28,377)	—	—
MOJ Funding BAME & Child	—	53,771	(53,771)	—	—
PCC Covid 19 Funding	3,552	-	(3,552)	—	—
Scott Bader	—	4,800	(961)	—	3,839
Goodwin Solutions	—	10,000	—	—	10,000
National Lottery Community fund- Ace project	3,663	7,157	(7,157)	-	3,663
	35,592	75,728	(93,818)	-	17,502
Total Funds	1,033,103	1,040,783	(1,125,818)	-	948,068

Designated

The refuge refurbishment is funding for planned decoration, replacement carpets on a cyclic rota of all refuges.

The transfer balance relates to expenditure of decoration in a particular refuge.

MHCLG is contract funding specific Domestic abuse service as a whole.

The sale of Head Office proceeds are to be used in 2022/23 to purchase a refuge or refuges.

Restricted

MHCLG Funding was specifically used to fund salaries and overall service, as increase in advice, calls and cases following Covid.

MOJ Funding is specific for provision BMAE and Children work.

PCC Covid 19 funding was specific for Covid 19, in respect of additional cleaning and supplies carried out in 1st quarter of 2021/22.

Scott Bader grant is funding for providing a counselling service to our clients, this work to be concluded in 2022/23.

Goodwill solutions is a grant specific to help fund a Children Support Worker.

National Lottery Community grant is funding to work in partnership with other agencies to work with children affected by Domestic Abuse.

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2023

11. Related Party Transactions

There were no related party transactions during the year (2022: 0)

12. Called up Share Capital

The company is limited by guarantee and does not have any issued share capital. Every member of the company undertakes to contribute to the assets of the company (should this be wound up during membership or within one year after ceasing to be a member), for payment of debts and liabilities of the Company contracted before ceasing to be a member. The contribution payable is limited to a sum not exceeding £1.

13. Contingent Liabilities and Capital Commitments

The company had no contingent liabilities as at 31 March 2023 or 31 March 2022.

14. Leasing Agreements

Minimum lease payments under non-cancellable operating leases as they fall due as follows:

	2023	2022
Expiring	£	£
Within 1 year	60,018	52,593
2- 5 years	3,886	687
Total	63,904	53,280

LEGAL AND ADMINISTRATIVE DETAILS

Northamptonshire Domestic**Abuse Service**

Registered Charity No: 1070741
Registered Company No: 2978532
(A Company Limited by Guarantee)

Registered Office address:

Keep House
124 High Street
Wollaston
Wellingborough
NN29 7RJ

Telephone Number: 0300 0120154
Email address: info@ndas.co
Website: www.ndas.co

Auditors:

DNG Dove Naish LLP
Eagle House, 28 Billing Road
Northampton, NN1 5AJ

Bankers:

Barclays Bank
PO Box 23
Northampton
NN1 4YD

Investment Management:

CCLA Investment Management Ltd
COIF Charities Deposit Fund
One Angel Lane
London
EC4R 3AB

United Trust bank Ltd
One Ropemaker Street
London
EC2Y 9AW

Solicitors:

Wilson Browne Solicitors
60b Oxford Street
Wellingborough
Northants
NN8 4JJ

Company Secretary:

Dr Rachel Duncan

Chief Executive:

Dr Rachel Duncan

Board of Trustees & Directors:

Beverley McConnell
David Loyd-Hearn (Vice-Chair)
Glynis Bliss (Chairperson)
Jennifer Moles- Resigned 25th August 2023
Jo Burns
Rufia Ashraf
Adele Knott
Stuart Stevens- resigned 18th April 2023
Lynda Cox
Eric Lennox
Mark Behan- appointed 4th May 2022
Andrea Gomm- appointed 14th June 2023

Accounts



Northamptonshire
Domestic Abuse Service

Annual Report 2021-2022

A MESSAGE FROM OUR CHAIR

2021-2022 has been another year with challenges and changes throughout the year. I began chairing the NDAS Board in September 2021, initially as Vice Chair and had a 'big shoes to fill' in stepping up to Acting Chair from our then Chair, Glynis Bliss. Both myself and the board are very grateful to Glynis for her continuing role on the board as a trustee and advice and support as incoming Chair.

Like other charities facing financial challenges, we have committed funds from our reserves to support our operating costs whilst new income sources were sought. We continued to utilise grant funding and achieved significant income through an ongoing fundraising programme as well as donations. As we move into 2022-2023, we have a balanced budget and recognise that there will be challenges around the continued increase in living costs for both our residents and staff and we must maintain a strong focus on diversifying our income generation to achieve our income targets. A key focus for this year, has been our Covid recovery plans as we continued to face the challenges and service pressures created by the Pandemic. However, we continued to provide high quality and effective services in the face of increasing demand from victims of domestic abuse and growing financial pressures. We have throughout the course of 2021-22 sought to achieve new income streams to support existing Refuge services, outreach and children's services and develop other programmes enabling victims and families to break free from domestic abuse and thrive. Further evidence of ability to respond constructively and proactively to these challenge and pressures.

Our CEO has a clear vision in developing strategic and operational relationships with statutory and voluntary sector partners including the two Unitary authorities. With the enactment of the Domestic Abuse Act 2021, she has worked tirelessly to ensure NDAS has a voice in the county development of domestic abuse strategies, with a more joined up approach to service development and delivery.

Under her leadership, with a strong management team and an excellent staff group, the Board is confident that we will continue to meet our objectives, as a key provider and strategic partner in the county, tackling the impact of domestic abuse and providing robust support for victims and families through our refuge, outreach and training programmes. We strive for our services to be very accessible to victims and for them to feel safe, supported and enabled to make changes.

The Board of Trustees want NDAS to be an excellent place to work, with motivated staff who feel supported, despite the very challenging nature of the work. We know that excellent services depend on our team of specialist staff, so we have sought their views of NDAS as an employer and they have welcomed the flexible working arrangements and competitive terms and conditions which have been strengthened by additional annual leave as well as our enhanced employee wellbeing offer. We remain hugely proud of our staff and our thanks go to the whole staff team for all their efforts and hard work.

The Board of Trustees has continued to recruit new members, aiming to improve its own diversity and breadth of skills, knowledge and expertise. We have continued a rolling programme of Trustee Development Sessions, to ensure the board has a strong understanding and application of its governance responsibilities and risk and safeguarding management. This has included updating the board Skills Audit and Register, to identify how we could provide additional trustee support for staff in areas of risk and project management as well as some changes to our specialist subgroups.

I thank all the Trustees for their time, support and constructive team approach. On behalf of the Board, I thank all our hard-working staff who so often go above and beyond to help victims of domestic abuse.

Bev

Bev McConnnell
NDAS Chair

A MESSAGE FROM OUR CEO

2021-22 has been a year of transitions and transformation.

2021-22 has seen many families learning to live with COVID. Whilst the pandemic is not over, the dissolution of previous restrictions has seen a return to the “new normal” – which for us has meant responding to increased demand and finding ways to safely return to face-to-face services whilst maintaining the flexibility and variety of online support.

COVID has had a massive impact on the volume and complexity of the cases we are seeing: The impact of abuse hidden behind closed doors is more destructive than ever with more complex cases coming to the fore, increased levels of trauma experienced, and more children and young people witnessing harm that has escalated more quickly in locked down homes – both in terms of risk of abuse and internalisation of trauma experienced.

Many of these cases are now visible to professionals after an intense period and the pandemic has highlighted the value of “eyes on” from professionals and colleagues, such as teachers and doctors, in monitoring the safety and wellbeing of individuals and giving a safe environment for disclosure; so we continue to work with colleagues from across the sector, bringing together strategic domestic abuse improvement plans for the county and working on the frontline to respond to domestic abuse.

We have seen, and worked to support, the evolution locally of the 2 new Unitary Authorities and a new Children’s Trust. Whilst a challenging year for the new West Northamptonshire Council, North Northamptonshire Council and Northamptonshire Children’s Trust, we have robustly worked together across strategy and delivery to embed new and improved approaches to our shared business objectives - and pledge to continue to ensure that the needs of survivors of domestic abuse are represented as these major changes take shape locally.

Nationally we have seen the landmark Domestic Abuse Act come into law and into life. The Act was finally enacted on 30th April 2021, and we were pleased to see the Government’s commitment to prioritising domestic abuse and those affected by it. Within the legislation there are a number of key and vital changes that will transform local and national responses to domestic abuse. One of the most important changes for the future of NDAS however has been the new legal duty on Local Authorities to fund safe accommodation for victim survivors of domestic abuse including support for children. This puts what has long been an ethical commitment to tackling domestic abuse on a new mandatory footing – in terms of commissioning services as well as assessing need and leading a partnership strategic approach to tackling domestic abuse locally.

As we prepare for the challenges represented by the unprecedented rise in cost of living (that will impact us organisationally and impact clients and employees alike), I want to extend my thanks to the NDAS staff for all their hard work, commitment, flexibility, good humour and creativity. We really do have the most amazing team, who continue to astound me with their dedication and resilience regardless of the challenges that face them, both professionally and personally.

I would also like to take the opportunity to honour the courage of victim survivors, who continue to reach out for support and take those first steps towards a life free from abuse despite the trauma, difficulty and risk that this represents. Their bravery is remarkable and awe-inspiring; and helps us to keep going in all of the work we do. We are proud to continue to support them and advocate on their behalf, until families are free from abuse.



Dr Rachel Duncan
Chief Executive

OUR VISION

“A world without domestic abuse where everyone is free from fear.”

OUR MISSION

“Abolishing abuse for all.”

SAVING LIVES
RECLAIMING LIVES
REBUILDING LIVES

OUR VALUES

Building on our successes over the past 3 years, we will focus on the following priorities and aspirations to maintain our strategic and improvement journey, and continue to develop our staff and services by ensuring that:

1. NDAS is a great place to work
2. NDAS is a responsive organisation
3. NDAS is a resilient organisation
4. NDAS is a professional organisation
5. NDAS is a well-respected and trusted local organisation

OUR YEAR IN NUMBERS

In

2021-22

WE SUPPORTED



SOME OF THE WAYS WE HAVE SUPPORTED CLIENTS

135

Refuge

Group
work

232

143

Outreach

Resettlement

61

168

Children's
Work

WE HAVE ALSO ANSWERED **2416** CALLS ON OUR ADVICE LINE

SOCIAL MEDIA FOLLOWING

3129



687



859



32



GROUP WORK
SESSIONS
97 HELD

224 CLIENTS
ATTENDED GROUP
WORK SESSIONS

SAFE ACCOMMODATION

Refuge saves lives and has done in thousands upon thousands of cases. It works by providing temporary accommodation, security and specialist support for families fleeing domestic abuse and operates like a safety network available across entire the country.

When clients first arrive in refuge, we offer them a package that contains toiletries, bedding and other essential items. We will also provide emotional support and listen whilst they talk through the trauma they have suffered; and within the first two weeks of being admitted into refuge a comprehensive support and safety plan is put together.

NDAS currently runs 7 refuges in Northamptonshire providing safe accommodation to 31 adults and 43 children at any one time. Within this portfolio, we have provision for men (3 units) and for women (20 units), and specifically for women with substance misuse issues (5 units) and women from diverse communities (3 units).

We are also in the process of opening 2 new flats (which will comprise of 3 units), which we hope will enable us to respond to a wider variety of clients including trans and nonbinary survivors, larger families and clients with specific or complex needs that we would struggle to respond to in existing refuge provision. Watch this space - we hope to update you about our successes and challenges in our next impact report!



SPECIALIST REFUGE- DIVERSE NEEDS

We know that it is extremely difficult to break free from domestic abuse. On average, someone will try to leave at least 5 times before they are successful. Imagine trying to do this when you don't speak any English, or if you don't have the right to basic financial support. This is the case for many people who are trying to leave abusive and controlling relationships. We have specially trained staff to support women with these additional needs.

We believe that everyone has the right to lead a peaceful, safe life in a healthy relationship. We are passionate about providing support to these clients with additional needs to ensure that they have access to the same support as clients without specific needs related to their culture or ethnicity. This could mean helping them to find their local community or support with immigration issues.

Our diverse needs refuge was opened in November 2020 to allow us to provide specialist support to these clients. We also have a Diversity Lead who is dedicated to these specialist cases and to help us build relationships with diverse communities.

Maryam's Story

Maryam got married to her husband Azhar in 2005. This was an arranged marriage and the couple lived in Pakistan with their daughter Zoya (now 14 years old) until 2007 when Azhar moved to the UK to work. Maryam and Zoya joined him in 2020 and they all lived with Azhar's brother and his extended family.

Maryam and Azhar lived apart for most of their marriage and when they were together, Azhar and his family would regularly assault Maryam and subject her to rigid rules and control. She was not allowed any money of her own and when living in the UK was not allowed to leave the house alone.

In November 2021 the police were called to the family home. Upon arrival, Maryam had been badly beaten by her husband and his sister-in-law. Maryam and her daughter were removed from the address and taken into refuge.

Because Maryam was in the UK with a spousal visa, she was not eligible to receive public funds (including housing benefit which would fund her refuge space) NDAS applied for funding from Southall Black Sisters to allow Maryam and Zoya to stay in refuge.

Neither Maryam nor Zoya could speak any English so were supported via a translator as well as one NDAS staff member who spoke the same language. NDAS provided practical support including help to get settled status in the UK, got Zoya into a new school, introduced them to the Imam at their local Mosque and helped them to start English classes. They were both also supported to recover emotionally from the abuse they had been subjected to and started to realise that they were not at fault.

Due to the complexity of Maryam's situation, she and her daughter were in refuge for a year. They have just moved into their own accommodation and are being supported via our outreach support programme to adjust to living independently.

SPECIALIST REFUGE- SUBSTANCE MISUSE

We have run a specialist refuge for women who have substance misuse issues, as well as fleeing domestic abuse, for over 10 years. Sadly, domestic abuse and substance misuse often go hand in hand.

Often, abusers get their victims addicted to drugs and/or alcohol as another way to control them. They will withhold money or substances and only give it to the victim on their terms. Drugs or alcohol may also be used as a coping mechanism for those subjected to abuse.

When women enter the substance misuse refuge, they agree to accept support to overcome their addiction. We have a link worker from The Bridge Programme based in refuge. The Bridge Programme is a local organisation who help clients to deal with their substance misuse by providing practical support in relation to the social aspects which impact negatively on their lives.

Heather's Story

Heather is 37 and has been taking heroin and crack since she was 14. One of her mums' boyfriends made her try it and she has been using ever since. Heather suffers from severe mental health issues and now uses substances as a way to cope with her emotions. She has a 10 year old son that lives with his father.

She met Daniel in a mental health hospital 2 years ago. He began to verbally and emotionally abuse Heather within the first few weeks. He would force her to take heroin, even when she didn't want to and was trying to get clean. Heather started to engage with recovery services and disclosed to her worker that she was in an abusive relationship and wanted help to get out of it.

Heather was admitted to our Substance Misuse refuge in December 2021. At this point, Heather had not used heroin for 3 weeks and was determined to stop using. Our support worker worked closely with the Substance Misuse Worker (also based in refuge) and other mental health agencies to provide Heather a comprehensive support plan.

Heather had a relapse after 2 months of being in refuge due to her grandmother, who she was particularly close to, passing away. She took an overdose and was admitted to hospital. Heather was supported to return to refuge 2 weeks later.

Upon Heather's return to refuge, she continued to engage with all the services and support on offer, including attending group work sessions. She secured a space at a new project which provides housing for women to live semi-independently. She has been clean for 5 months now and is working hard to get her life back and to reconnect with her son.

PROFESSIONAL ADVICE AND SUPPORT



Our specialist advice workers are available 24/7 via our advice line and are on hand to provide guidance and support to a range of people - whether you are experiencing domestic abuse yourself, whether you have concerns about someone you know or you are a professional working with a family and need expert help.

We can also offer advice through our online chat facility on our website which is available from 9am to midnight every day, through Facebook Messenger and directly by email.

We have now returned to face-to-face drop-in appointments but are also continuing with our online virtual drop-in sessions twice a week, where clients can video call our advice workers if safe to do so.

Even where victim survivors are not ready or able to move on, we always highly recommend speaking to one of our workers, who can tell you what your options are, give you advice on how to stay safe – and importantly, just be there and listen.

OUTREACH WORK

Intensive Support

We offer intensive one-to-one support for male and female victims of domestic abuse living in Northamptonshire.

After an initial assessment and risk assessment, support and safety plans are completed and weekly trauma-informed support for up to twelve weeks is delivered in the community around a person-centred action plan.

Our specialist support workers meet with the clients to determine what level of support they need, and in which area, but most support is focused on three or more of the following:

- Accommodation
- Children
- Empowerment & Self-esteem
- Health & Well-being
- Legal Issues
- Money
- Safety
- Support Networks
- Work & Learning

Group Work

Over the course of 2021-22, we have concentrated on expanding our group work offer and have diversified not only the support via programmes to victim survivors but also launched several children's programmes as well.

As well as delivering the Freedom Programme for women, we have now expanded our delivery to include the Voice (Victims of Intimate Coercive Experience) Programme, which we are able to deliver to groups of male clients as well as female survivors, and we have worked with Creating Equalz to pilot and deliver a bespoke version of Rockpool's Domestic Abuse Recovery Toolkit specifically for black and brown women.

This year we have also launched a suite of programmes for children, young people and parents including Freedom for Children which is primarily for primary school children who have been exposed to domestic abuse; Escape the Trap, to help young people recognise and protect themselves from teenage relationship abuse, and Who's in Charge? which is aimed at parents experiencing child to parent violence and helps to address unwanted and unhealthy behaviours.

CHILDREN'S WORK



We now provide outreach support to children and young people in the community as well as to those that stay with us in refuge. Sessions are offered to all children in refuge, with support provided to access school and nursery places, and we also plan and deliver a range of activities to celebrate key events throughout the year.

Our community 12-week support programme for children who have experienced domestic abuse uses age-appropriate, trauma-informed approaches to help them to safely share their experiences, understand that they are not to blame and not alone, introduces ways to stay safe and start trusting again, and helps to build self-confidence, independence, support networks and positive relationships.

Sessions are tailored to the needs of each child but always include safety planning, thoughts and feelings, healthy/unhealthy relationships, support networks and understanding the different types of abuse; and our Children's Support Workers also empower parents to manage behaviours that can be associated with trauma in a safe way.

Relaunched this year due to finally securing funding, our outreach is a particular area of demand now that we are continually trying to find more resource to meet.

Kofi's Story

Kofi is 10 and lives with his mother and half-sister Abena aged 6. Kofi has not had contact with his biological father for 5 years due to historical abuse towards his mother. Kofi's school referred him to NDAS for support due to concerns that they had about his behaviour. It was felt that due to the historical abuse, as well as more recent abuse that his mother was subjected to by his step father (and half sisters father) has had a large impact on Kofi.

Kofi was behaving in an overprotective way towards his mother and sister Abena. He was also highly anxious around contact his sister was having with her father and struggled with low self esteem. He found it difficult to concentrate at school and his attendance was poor.

Our Children's Worker helped Kofi through 12 one to one support sessions held at school over 12 weeks. She supported Kofi to identify healthy and unhealthy behaviours in relationships, reminded what an "adult" worry was and that it was not his responsibility to look after his mum and sister. He was also helped to identify triggers for anger and supported to create coping strategies.

Since the support ended, Kofi's mother has said that their relationship is much improved, and that Kofi seems to be less anxious in general. He will continue receiving support in school and they will support him in his transition to secondary school.

SUPPORT FOR MEN

David's Story

David is 50 years old and has been married to Katrina for 9 years. Katrina was physically and mentally abusive towards David throughout their relationship. She would assault him regularly without warning, throwing things at him and subjecting him to verbal and mental abuse. David was unable to work due to having a stroke in 2019. Since his stroke he became more vulnerable and reliant on Katrina. Katrina was David's sole carer and kept him isolated and would not allow him access to any money. David has four grown up children from a previous relationship.

David came into refuge in June 2021 after the police attended the home address due to neighbours reporting a disturbance. The police removed a visibly injured David and secured a place in refuge for him. Upon arrival David was very quiet and withdrawn and struggled to engage with his support worker.

David was supported to apply for benefits and register at a local GP surgery so he could access medication he required. His confidence grew steadily and he developed a good relationship with another man staying in the refuge.

Our support worker spent time with David speaking about the abuse he suffered and helping him to realise that he was not at fault. They supported him to manage his own finances and to be more independent. He also attended the VOICE group work programme, which helps victims and survivors have a greater understanding of the dynamics of domestic abuse and coercive control.

After 9 months in refuge, David was housed by a neighbouring council to be near one of his children. He was provided with a further 2 months of resettlement support via phone.

In 2017, Northampton Women's Aid became Northamptonshire Domestic Abuse Service (NDAS), rebranding to meet the changing landscape of domestic abuse provisions to offer support and advice to male victims. NDAS opened Northamptonshire's first (and only) male refuge in March 2018. We are working hard to raise awareness of the help that we can offer to male. This now includes not only refuge, but one to one support, advice and groupwork.



THANK YOU TO OUR SUPPORTERS

THANK YOU TO ALL OF THE
ORGANISATIONS THAT HAVE
SUPPORTED US THIS YEAR

We have been overwhelmed by the generosity
of our incredible supporters.

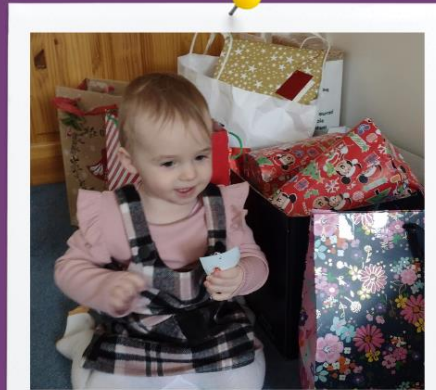


Every gift or
donation really does
make a difference

A massive thank you also to:

Heather wilkins
Judy Rowley
Caroline waterfield
Anita Rideout
Andy Keeler
Anita Chapman
Caroline Waterfield
Tracey McMahon
Judy Rowley
Michelle Reeve
Dawn Stokes
Chris Vernon
Catherine Carey
Jo Peter
Jackie Copping
Trish Beale/ Julia Wilson
David Baker
Sam Hicks
Anita Chapman
Heather Wilkins
Rosemary and Theo Sturge
Jane Deamer

*You're
Amazing*



Cleo turned one in December 2021 and instead of presents, her mum Catherine asked for gifts for a child in refuge. Thank you all so much!

Zoe Butler
Colin Pedwell
Angela Twelvetree
Reverend Dawn Stokes
Hayley
Gail Clements
Vicky Stuart
Sharon Uberoi
Elouise Buley
Stuart Vincent
Michelle Reeve



“We would like to make a special thank you to a local family who make a large regular donation which allows us to provide crisis vouchers for families who come into refuge with nothing.”

We are also extremely grateful for the ongoing support of two local benefactors who have gifted us a very generous donation for the last 2 years.

This money covers over half of the yearly cost of providing support in our male refuge.



STATEMENT OF TRUSTEES RESPONSIBILITIES

The Trustees (who are also the Directors of Northamptonshire Domestic Abuse Service for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware;
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, DNG Dove Naish LLP, will be proposed for re-appointment at the forthcoming Annual General Meeting.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 27 July 2022 by:

Beverley McConnell (Chair, Board of Trustees)



TRUSTEES' REPORT

The Trustees, who are also Directors of the Northamptonshire Domestic Abuse Service (NDAS) charity for the purpose of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2022. The Trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

The objectives of the charity are:

The relief of poverty and of mental and physical distress amongst persons affected by domestic abuse, through the provision of temporary accommodation and support for the whole family including their children.

The general aim of the charity is to:

Use the expertise gained over forty years of experience in providing help and support through advice, information, group work, and a safe place to stay for victims and their children whilst they deal with their experiences and come to an informed decision about their future.

The charity aims to enable and empower its service users to fulfil the choices they make rather than providing a directive role.

The charity's achievements and plans for the future are detailed in the reports from the Chairperson and Chief Executive in previous annual reports and more information can be found at www.ndas.co.

STRUCTURE GOVERNANCE AND MANAGEMENT

Governing Document

Northamptonshire Domestic Abuse Service (NDAS) is a company limited by guarantee governed by its Memorandum and Articles of Association dated 22nd June 1994 and amended to allow for current governance in 1998, 2001, 2012, and 2016. Exemption from the requirement to use the word "Limited" has been obtained. It remains a registered charity. The Trustees have the discretion to admit to membership any person over the age of 18 years who supports the objects of the company.

Recruitment and Appointment of Trustees

Membership of the Board is by application. When considering co-opting members, the Board takes into consideration the requirements for any specialist skills that may be required to enhance its work.

The process for recruitment and appointment is laid down in the NDAS's policies and procedures.

Director Induction and Training

New Trustees attend a Board meeting as an observer and receive an induction pack to brief them on their legal obligations under charity and company law, the content of the Memorandum and Articles of Association, the committee and decision-making processes, the business plan and financial information relating to the performance of the charity.

During an induction day, they meet key employees and other Trustees. Trustees are encouraged to attend appropriate internal and external training events where these will facilitate the undertaking of their role.

Organisational Structure

The Board of Trustees, which can have up to 15 members, administers the charity. The Board meets every 8 weeks. Dr Rachel Duncan is the Chief Executive Officer and is responsible for managing, developing and delivering the strategic direction within the organisation and income generation. The senior management team comprises of Business Manager, Operations Manager and Finance Manager who manage the day-to-day operations of the charity. To facilitate effective operations, they have delegated authority, within a scheme of delegation approved by the Trustees, for operational matters including finance, employment and the delivery of services.

Key Management Remuneration

The remuneration and pay of management roles are reviewed annually by the trustees giving regards to similar roles elsewhere in the charity sector, cost of living using national indicator sets, and also considering the relationship with the salaries of other staff members.

Related Parties

- The Charity has close working relationships with Orbit Heart of England Housing Association, PA Housing, Grand Union Housing, West Northamptonshire Council and Northamptonshire Quakers who own the properties managed by the charity as refuge accommodation.
- A grant agreement is in place with West Northamptonshire Council but funded by WNC and NNC (applying DLUHC safe accommodation funding) in fulfilment of the Local Authority duties in the Domestic Abuse Act 2021 (Part 4 Section 57).
- A separate contract is held with North Northamptonshire Council but funded by both NNC and WNC (through DLUHC safe accommodation monies) supports the Substance Misuse Refuge.

Multi-agency work with both statutory and voluntary agencies continues on a daily basis to enhance the services available to our mutual service users throughout the county. In particular, partner agencies include West and North Northamptonshire Councils, the Northamptonshire Office of the Police, Fire and Crime Commissioner, Northamptonshire Police, Northamptonshire Children's Trust, EVE, Service Six, Northamptonshire Rape Crisis, S2S, Family Support Link, Voice and the Sunflower Centre.

RISK MANAGEMENT

The Trustees have a risk management strategy that comprises:

- a quarterly review of the risks the charity may face.
- the establishment of system and procedures to mitigate those risks identified.
- the implementation of procedures designed to minimise any potential impact on the charity should those risks materialise.
- a nominated Trustee for each risk domain to provide additional accountability and assurance to the Board, as well as providing support to the management team who have delegated day to day oversight of the risk register.

The Board of Trustees has conducted its own review of the major risks to which the charity is exposed, and systems have been established to mitigate those risks. External risks to funding have been considered and internal risks minimised by the use of procedures for the authorisation of all transactions and projects to ensure consistent quality for all operational aspects of the charity. These procedures are reviewed annually to ensure they still meet the needs of the charity.

During the last year there have been a number of unforeseeable risks that arose requiring an immediate risk appraisal and response from the Trustees and Management Team. As well as other elements mentioned elsewhere in the report this has included:

- Cessation of emergency COVID grants and limited availability of funding to continue work previously covered by these subsidies.
- Related to the above, whilst we have seen a slight reduction in clients compared to 2020-21, the trajectory of demand has not reduced to pre-COVID levels therefore making it harder to meet the increased pressure on delivery, without the additional funding that was available at the height of the pandemic.
- Cost of living increases not being by rollover grant amounts not increasing in line with inflation.

FINANCIAL REVIEW

Reserves Policy

The total reserves as at 31 March 2022 were £942,370.

The total funds as at 31 March 2022 were £948,068. The Board of Trustees have designated funds for use in 2021-2022 as per Note 10 to the accounts.

The charity's unrestricted liquid reserves as at 31 March 2022 were equivalent to 6 months running costs at the 2021-2022 level of expenditure and includes reserve for the purchase of new refuges provision in the forthcoming financial year 2022/23, following the sale of the old Office. During 2021/22 our reserve policy changed to equivalent of 4 months running costs, which will be in line once new flats acquired. As at 31 March 2022 the amount of restricted funds held within the reserve policy is £17,502 in respect of the National Lottery Community Fund, Scott Bader and Goodwill Solutions, the designated funds to be spent in 2022/23. The amount of reserves after making allowances for the restricted and designated reserve is £738,376.

The Board of Trustees believe that it is good financial practice and incumbent on them for the charity to establish and maintain a level of reserves as insurance against future uncertainties and in order to take advantage of change and opportunities.

The Board of Trustees have reviewed their reserves policy. Maintaining the level of reserves at the equivalent of four months running costs is considered to be prudent to ensure that:

- the running costs of the charity are met in the event that the charity is forced through lack of funding to discontinue, and its affairs wound up;
- a project can be continued for a short term, when project funding is unexpectedly withdrawn or discontinued, in order to explore the possibility of maintaining the project in the longer term through an alternative funding stream;
- long term commitments which extend beyond the term of secured funding can be covered should continuation funding not be available e.g. lease commitments;
- one off pieces of work to promote or develop the charity's work can be undertaken as opportunities present themselves without the requisite funding being available.

Significant Events

Throughout the year NDAS has continued to respond to the COVID-19 Pandemic, and whilst demand has decreased slightly from 2020-21, it is still significantly higher than the volume we saw before the pandemic and many of the cases we are now working with are presenting with very complex needs, driven primarily by the rapid escalation of abuse seen in locked down houses and associated challenges faced by households across the county. Financially this resulted in a small increase in costs, which was met by existing funding.

As mentioned previously, cessation of emergency COVID grants paired with this continued increased demand has put a great deal of pressure on delivery and we have seen our waiting list grow as a result. Added to this, we changed and opened up our criteria for children's support (dropping the criteria that we would only support children of parents that were being or had been supported by NDAS) which has led to an ever-growing number of children and young

people waiting for a service, showing a significant unmet need in the county. Additional support staff was funded via Ministry of Justice funding.

The Domestic Abuse Act finally became law on 30th April 2021 and NDAS is pleased to see the Government's commitment to prioritising domestic abuse and those affected by it. Within the legislation there are a number of key and vital changes that will transform local and national responses to domestic abuse. A new legal definition of domestic abuse has been introduced as well as a national Domestic Abuse Commissioner, currently fulfilled by Nicole Jacobs who has a number of years of experience in domestic abuse as well as in the voluntary sector. Other legislative changes include protection orders and criminal offences, and prioritisation of housing survivors in social housing, amongst other responses.

One of the most important changes for the future of NDAS however has been the new legal duty on Local Authorities to fund safe accommodation for victim survivors of domestic abuse including support for children. This puts what has long been an ethical commitment to tackling domestic abuse on a new mandatory footing – in terms of commissioning services as well as assessing need and leading a partnership strategic approach to tackling domestic abuse locally.

The new Act has nevertheless and justifiably been criticised for not going far enough and there are missed opportunities, particularly affecting migrant women and the omission of the word "refuge" across the entire Act, which therefore fails to specifically stipulate the crucial part that specialist domestic abuse providers need to play in local commissioning strategies and keeping victim survivors safe.

Despite these shortcomings, this landmark Act is a very welcome addition to legislation responding to and protecting families affected by domestic abuse and we look forward to working with local partners to continue to save lives and help families be free from fear.

Locally, we have seen the first step towards this goal with the adoption of a domestic abuse strategy for Northamptonshire (in accordance with the Domestic Abuse Act 2021 Part 4 section 57(1)) and realised our commitment, as a county and a partnership, to driving change together through a series of priorities informed by research undertaken by Red Quadrant (funded by the Domestic Abuse Capacity Building Fund from the MHCLG). Two new strategic partnership boards have been established to drive forward improvements in the county and NDAS is pleased to be taking an active part in this work.

Plans for the Future

In order to future proof our services and ensure that we can continue to deliver services to those who rely on our help and support, we have recognised the need to diversify our income streams and in 2020-21 we put in place an income generation strategy that set out the key components and plans for achieving this and ensuring that we can operate as independently as possible with less reliance on any one single source of funding.

As part of this strategy, in 2021-22 we have been lucky enough to secure a fundraising post to assist us with our income generation targets and the Fundraising Coordinator has been busy running and supporting fundraising events, as well as raising our profile (and donations) via social media and developing a new website that we hope will also provide a selling platform for merchandise in the future.

Additionally, we were very grateful to be selected by two Mayor's as their charity of the year and have really enjoyed working with Councillor Ashraf (Northampton) and Councillor Carter (Thrapston) to raise much needed funds and increase awareness of domestic abuse across the county.

In 2021-22 we have worked hard to identify suitable flats for purchase and use as dispersed refuge accommodation. Whilst one sale has fallen through, we now have our sights set on a one-bed and two-bed property that would enable us to respond to a wider variety of clients including trans and nonbinary survivors, larger families and clients with specific or complex needs that we would struggle to respond to in existing refuge provision. We continue to wait for completion but look forward to owning and mobilising these properties in 2022/23 to add to our portfolio of options for victim survivors. .

This year we have also adopted a new volunteering strategy and whilst plans have been on hold due to restrictions as a result of the pandemic, we hope to be able to fast-track volunteer befrienders into the organisation and realise the wealth of experience and passion that these amazing individuals can bring to the organisation and to our clients in refuge across the county.

In 2022-23, we also look forward to refreshing our strategic plan, including our vision and mission. To prepare for this, and to gauge how we are doing organisationally we undertook a staff survey (September 2021), held a staff workshop (October 2021) and hosted a trustee away day (March 2022) This has given us a robust foundation on which to start to set our ambitions for the future and the achievements and progress we want to see in 2022-23 and onwards.

Financially, moving forward with increased utility price increases and increased inflation which will affect our services, it is intended to acquire long term contracts for utility supplies to stabilise costs and where possible reduce overheads to mitigate some of these costs.

There were some really positive results from the staff survey that we are really proud of:

- 100% of staff feel proud to work for NDAS all or most of the time, which is an increase of 23% on previous survey (77%) undertaken in May 2019.
- 92% of staff enjoy their job at least most of the time.
- 87% agreed that they were valued as an employee (compared to 69% in May 2019).
- 86% felt part of team, increased from 77% in May 2019.
- 92% of staff felt supported to develop their skills.

But some of the key findings highlight areas of work that we hope to build on for the future:

- 76% of staff feel listened to all of the time or often, which is an increase of 22% on the previous survey in 2019, and we saw a decrease of 22% on previous survey in those only being listened to sometimes - but there is much we can improve on.
- Only 55% felt they had a say in the development of services and the way they are provided and 42% did not know.
- Whilst 46% of staff reported not feeling isolated (13% did feel isolated compared to 31% back in May 2019 and we were still working from home as a result of the pandemic), 41% of staff still felt isolated sometimes.
- 60% of staff rated staff morale as “good” or “excellent” and 29% felt staff morale was only “fair” or “poor”.
- 21% of staff felt their wellbeing was excellent, 57% good and 22% poor.

Fundraising Standards Information

In terms of our approach to fundraising, NDAS has largely relied on individual fundraising efforts from members of the public, some coordinated social media appeals and grant applications written by staff. During 2020-21 however, we identified that a focused fundraising post would be of benefit to our income generation strategy.

Our new Fundraising Coordinator started at the end of March 2021 and this post has been invaluable for the past year. Whilst we have not reached the income target that was set (£53,121 raised), lots of valuable work has been completed and other benefits realised.

Activities completed in 2021-22 are as follows:

- Documentary and supporting campaign for Mia Boardman - Oct/November 2021
- Northampton to Paris cycling event – Aug 2021 - £850 raised
- Social media campaigns: Hula hoop campaign, Cup of love, Mia’s truth
- Point of contact to Mayors, support given re events/social media etc
- Ongoing support re social media posts, campaigns
- Various leaflet designs
- Templates set up for newsletters
- Background work on “Expect Respect” campaign with local schools.

- Oversaw production of video for Mayoral Ball
- Creation of NDAS YouTube channel
- Supported several bids
- Liaised with and set up free will writing service to encourage legacy giving
- Redesign of Impact Report
- Complete website redesign

We intend to continue funding this post for the future as a commitment to our goal to diversify our income streams.

We are acutely aware of and bound by the standards set out in the Code of Fundraising Practice, as set and applied by the Fundraising Regulator, and ensure all of our work includes treating people fairly and with respect, explaining our cause clearly and honestly, outlining what money raised can pay for; and in particular being sensitive to people who may be in vulnerable circumstances. All of our staff, and those involved in fundraising, are keenly aware of vulnerability given the nature of our work and we are committed to raising awareness of vulnerability, how to identify and how to respond to those who are vulnerable.

There were no compliance issues, and we received no complaints related to fundraising activity in the last financial year. Compliance with the code is carefully monitored through robust supervision and line management but over the next 12 months, we intend to strengthen this commitment to compliance by registering with the Fundraising Regulator (now that the Fundraising Coordinator has in post a year and has bedded in) and we will be using the Code to train and support volunteers as our fundraising strategy and volunteering strategy develops.

Benefit Statement

The charity continues to work to identify, develop and deliver safe services to victims of domestic abuse and their children across Northamptonshire and provides refuge provision to victims countrywide. We provide 7 refuges across the county, including a specialist substance misuse refuge and one of the very few male refuges in the country. We provide a 24/7 advice line, child centred services and outreach in accessible venues across the county. Through effective partnership working we influence domestic abuse strategy and planning.

Our services and facilities are monitored and reviewed by the Board of Trustees to ensure they remain fit for purpose and are provided appropriately to enable the furtherance of the charity's objectives and for the public benefit.

The Trustees have had regard to the Charity Commission's guidance on public benefit.

Principal Funding Sources

The principal funding sources and how expenses have supported the key objectives of the charity for the year are detailed within this report and the financial statements.

Approved on 26th October 2022 by:

Beverley McConnell (Chair, Board of Trustees)



REPORT OF THE INDEPENDENT AUDITORS

TO THE TRUSTEES OF NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE

Opinion

We have audited the financial statements of Northamptonshire Domestic Abuse Service (the 'charitable company') for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Statement of Financial Position, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

REPORT OF THE INDEPENDENT AUDITORS

TO THE TRUSTEES OF NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the Report of the Trustees is inconsistent in any material respect with the financial statements; or
- the charitable company has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

We have been appointed as auditors under Section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

We obtained an understanding of the legal and regulatory frameworks within which the charity operates, focusing on those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements. The laws and regulations we considered in this context were the Charities Act 2011, United Kingdom Generally Accepted Accounting Practice and relevant Taxation legislation.

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be the override of controls by management, assessment of the ability to continue as a going concern and the understatement of revenue. Our audit procedures to respond to these risks included enquiries of management about their own identification and assessment of the risks of irregularities, sample testing on the posting of journals, reviewing meeting minutes, regulatory correspondence and professional fees, review of budgets and post year end financial statements, detailed substantive testing on the completeness of income, and reviewing accounting estimates for biases. We will also review the regulatory correspondence with the Charity Commission.

REPORT OF THE INDEPENDENT AUDITORS

TO THE TRUSTEES OF NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

These inherent limitations are particularly significant in the case of misstatement resulting from fraud as this may involve sophisticated schemes designed to avoid detection, including deliberate failure to record transactions, collusion or the provision of intentional misrepresentations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

DNG Dove Naish LLP

DNG Dove Naish LLP, Statutory Auditor
Eligible to act as an auditor in terms of Section 1212 of the Companies Act 2006
Eagle House
28 Billing Road
Northampton
Northamptonshire
NN1 5AJ

Date: 14 November 2022

STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31ST MARCH 2022 INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT

	NOTE	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2022 £	TOTAL 2021 £
Incoming Resources					
Donations and legacies	1	106,246	-	106,246	128,038
Investment Income	2	1,715	-	1,715	1,680
Other Incoming Resources	3	3,215	-	3,215	168,489
Incoming resources from charitable activities:					
NCC Contract Drug & Alcohol		130,000	-	130,000	130,000
Rent received		371,429	-	371,429	331,064
The National Lottery Com.Fund		-	7,157	7,157	-
MOJ Funding – General		333,900	-	333,900	-
MOJ Funding – BAME & Child		-	53,771	53,771	-
MHCLG Funding		18,550	-	18,550	315,350
Covid 19 Grants		-	-	-	44,794
Lloyd TSB		-	-	-	60,060
National Lottery		-	-	-	10,000
Postcode Neighbour		-	-	-	20,000
PCC Covid 19		-	-	-	74,811
Scott Bader		-	4,800	4,800	-
Goodwill Solutions		-	10,000	10,000	-
Total incoming resources		965,055	75,728	1,040,783	1,284,286
Resources Expended					
Charitable activities					
Provision of refuges and supporting services	4	1,032,000	93,818	1,125,818	993,341
Total resources expended		1,032,000	93,818	1,125,818	993,341
Net incoming resources for the year	5	(66,945)	(18,090)	(85,035)	290,945
Transfers	10	-	-	-	-
Net movement in funds		(66,945)	(18,090)	(85,035)	290,945
Reconciliation of Funds					
Balances brought forward at 1 April 2021		997,511	35,592	1,033,103	742,158
Balances carried forward at 31 March 2022		930,566	17,502	948,068	1,033,103

The company has no recognised gains or losses other than those included in the surplus above.

There were no discontinued operations.

The notes on the following pages form part of these financial statements.

STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31ST MARCH 2021. INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT

	NOTE	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2021 £
Incoming Resources				
Donations and legacies	1	122,805	5,233	128,038
Investment income	2	1,680	-	1,680
Other Incoming Resources	3	168,489	-	168,489
Incoming resources from charitable activities:				
NCC Contract Drug & Alcohol		130,000	-	130,000
Rent Received		331,064		331,064
MHCLG Funding		286,973	28,377	315,350
Covid 19 Grants			44,794	44,794
Lloyds TSB			60,060	60,060
National Lottery			10,000	10,000
Postcode Neighbour			20,000	20,000
PCC Covid 19			74,811	74,811
Total incoming resources		1,041,011	243,275	1,284,286
Resources Expended				
Charitable activities				
Provision of refugees and supporting services	4	781,995	211,346	993,341
Total resources expended		781,995	211,346	993,341
Net incoming resources for the year	5	259,016	31,929	290,945
Balances brought forward at 1 April 2020		738,495	3,663	742,158
Balances carried forward at 31 March 2021		997,511	35,592	1,033,103

The company has no recognised gains or losses other than those included in the surplus above.

There were no discontinued operations.

The notes on the following pages form part of these financial Statements.

BALANCE SHEET AS AT 31ST MARCH 2022

NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE. COMPANY NUMBER 2978532

	NOTE	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2022 £	TOTAL 2021 £
Fixed Assets					
Tangible Assets	7	5,698	-	5,698	3,887
Current Assets					
Debtors, Prepayment and Accrued Income	8	30,548	25,000	55,548	78,066
Cash at bank and in hand		912,075	21,702	933,777	1,019,466
		942,623	46,702	989,325	1,097,532
Creditors					
Amounts falling due within one year	9	17,755	29,200	46,955	68,316
Net current assets		924,868	17,502	942,370	1,029,216
Total assets less current liabilities		930,566	17,502	948,068	
Creditors					
Amounts falling due after more than one year		-	-	-	-
Net assets	10	930,566	17,502	948,068	1,033,103
Funds					
Restricted funds					
National Lottery Community Fund		-	3,663	3,663	3,663
MHCLG funding		-	-	-	28,377
PCC Covid 19 Funding		-	-	-	3,522
Scott Bader		-	3,839	3,839	-
Goodwill Solutions		-	10,000	10,000	-
Designated funds					
Refuge refurbishment		25,000	-	25,000	25,000
MHCLG Grant		-	-	-	18,550
Sale of Head Office		167,190	-	167,190	167,190
Other unrestricted funds		738,376	-	738,376	786,771
Total Funds		930,566	17,502	948,068	1,033,103

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2022.

The members have not deposited notice, pursuant to Section 476 of the Companies Act 2006 requiring an audit of these financial statements.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in

BALANCE SHEET AS AT 31ST MARCH 2022

NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE. COMPANY NUMBER 2978532

accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been audited under the requirements of Section 144 of the Charities Act 2011.

These financial statements have been prepared in accordance with the provisions to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees on 26th October 2022 and were signed on its behalf by:

Bev McConnell (Chair, Board of Trustees)



CASH FLOW STATEMENT

For the Year Ended 31st March 2022

	2022 £	2021 £
Cash flows from operating activities		
Net cash provided by (used in) operating activities	(84,122)	139,704
Cash flows from investing activities		
Purchase of tangible fixed assets	(3,282)	(2,699)
Interest received	1,715	1,680
Sale of Tangible Fixed Asset	-	390,000
Net cash provided by (used in) investing activities	(1,567)	388,981
Cash flows from financing activities		
Repayments of borrowings	-	-
Net cash provided by (used in) financing activities	-	-
Change in cash and cash equivalents in the reporting period	(85,689)	528,685
Cash and cash equivalents at the beginning of the reporting period	1,019,466	490,781
Cash and cash equivalents at the end of the reporting period	933,777	1,019,466
<u>Reconciliation of net income/(expenditure) to net cash inflow from operating activities</u>		
Net income/(expenditure) for the reporting period	(85,035)	290,945
Depreciation charge	1,472	2,348
Profit/Loss on disposal of Fixed Asset	-	(167,190)
Finance income	(1,715)	(1,680)
(Increase)/Decrease in debtors	22,518	(3,309)
Increase/(Decrease) in creditors	(21,362)	18,590
	(84,122)	139,704

NOTES TO THE ACCOUNTS

ACCOUNTING POLICIES For the Year Ended 31st March 2022

a. Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland', and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Northamptonshire Domestic Abuse Service is an incorporated charity limited by guarantee, registered in England and Wales. The charity's number and registered office address can be found on the Company Information page.

b. Taxation

The charity is exempt from corporation tax on its charitable activities.

c. Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

d. Financial instruments

Cash and cash equivalents in the balance sheet comprise cash at banks and in hand and short term deposits with an original maturity date of three months or less.

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in the statement of comprehensive income under administrative expenses.

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the entity after deducting all of its financial liabilities.

Where the contractual obligations of financial instruments are equivalent to a similar debt instrument, those financial instruments are classed as financial liabilities. Financial liabilities are presented as such in the balance sheet. Finance costs and gains or losses relating to financial liabilities are included in the profit and loss account. Finance costs are calculated so as to produce a constant rate of return on the outstanding liability.

e. Recognition of Incoming Resources

These are included in the Statement of Financial Activities (SOFA) when:

- the Charity becomes entitled to the resources
- the Trustees are virtually certain they will receive the resources; and
- the monetary value can be measured with sufficient reliability.

f. Donations and Gifts

All monetary donations are included in full in the statement of financial activities when receivable.

g. Investment Income

Investment income is recognised when receivable

NOTES TO THE ACCOUNTS

ACCOUNTING POLICIES For the Year Ended 31st March 2022

h. Grants Receivable

Revenue grants are credited as incoming resources when they are receivable provided conditions for receipt have been complied with.

i. Liability Recognition

Liabilities are recognised as soon as there is a legal or constructive obligation committing the Charity to pay out resources

j. Resources Expended

Expenditure is allocated in the statement of financial activities between restricted funds and unrestricted funds, and is further analysed between charitable activities and governance costs.

k. Fund Accounting

Restricted funds are to be used for specific purposes laid down by the donor. Expenditures for those purposes is charged to the fund, together with a fair allocation of overheads and support costs.

Unrestricted funds are incoming resources received and generated for expenditure on the general objectives of the charity. Where appropriate, funds are designated by the trustees for specific projects or anticipated major expenditure.

l. Fixed Assets

Fixed assets are stated at cost less accumulated depreciation and accumulated impairment losses. Where parts of an item of property, plant and equipment have different useful lives, they are accounted for as separate items of property, plant and equipment.

Depreciation methods, useful lives and residual values are reviewed at each balance sheet date. The selection of these residual values and estimated lives requires the exercise of judgement. The trustees are required to assess whether there is an indication of impairment to the carrying value of assets. In making that assessment, judgements are made in estimating value use. The trustees consider that the individual carrying values of assets are supportable by their value in use.

Depreciation is provided at the following rates to write off all tangible fixed assets with the exception of freehold land, over their expected useful lives.

Office Equipment	15% straight line
Other Equipment	15% straight line

m. Operating Leases

Rentals paid under operating leases are charged to statement of financial activities on a straight line basis over the period of the lease.

NOTES TO THE ACCOUNTS

ACCOUNTING POLICIES For the Year Ended 31st March 2022

n. Intangible Income

Intangible income, which comprises donated services, is recognised in the notes to the accounts at a valuation which is an estimate of the financial cost borne by the donor where such a cost is quantifiable and measurable.

o. Restricted Funds

Restricted funds are to be used on specific services and are accounted for separately.

p. Presentational Currency

The presentation currency of the financial statements is the Pound Sterling (£)

q. Going Concern

The Trustees have considered a period of 12 months from the date of approval of these financial statements and have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus they continue to adopt the going concern basis of accounting in preparing the annual statements.

r. Significant judgement and estimates

The preparation of financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the company accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed within the individual accounting policies above.

s. Government grant policy

Government grants are recognized in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2022

	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2022 £	TOTAL 2021 £
1. Donations and Legacies				
Donations	53,121		53,121	80,305
Northampton Borough Council	20,000		20,000	15,000
East Northants Council	18,125		18,125	15,000
South Northants Council CSP	15,000		15,000	15,000
HMRC Government grant	-		-	2,733
	106,246		106,246	128,038
2. Investment Income				
			1,715	1,680
			1,715	1,680
3. Other Incoming Resources				
Student Fees			3,215	1,299
Sale of Head Office			-	167,190
			3,215	168,489
4. Resources Expended				
Charitable Activities				
Salaries and related costs	594,494	89,305	683,799	551,981
Employer pension	10,172	-	10,172	8,170
Rent and rates	76,851	-	76,851	69,085
Heat and Light	21,622	-	21,622	17,365
Telephone	14,308	-	14,308	12,034
Insurance, repairs and maintenance	37,970	-	37,970	38,574
Hire of rooms	1,835	-	1,835	-
Cleaning materials and supplies	333	-	333	76
Furniture and equipment	9,378	-	9,378	8,545
Television rental and TV licences	1,890	-	1,890	1,700
Motor vehicle and travel expenses	11,638	-	11,638	3,457
Equipment servicing	1,181	-	1,181	969
Depreciation	1,472	-	1,472	2,348
Sundry expenses	202	-	202	4,838
Stationery, books and postage	22,198	-	22,198	17,233
Training and consultancy	15,531	-	15,531	13,043
Advertising	380	-	380	318
Interpreting expenses	2,439	-	2,439	643
Cleaning	3,410	-	3,410	2,948
HA Management Charges	79,438	-	79,438	88,291
Children's work resources	1,903	-	1,903	1,536
Counselling Therapist	7,271	961	8,232	-
Refuge refurbishment	9,507	-	9,507	3,654
DBS checks and Recruitment	975	-	975	776

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2022

Multi Occupancy Licence	560	-	560	-
No Recourse to public funds	1,175	-	1,175	7,823
Covid 19 Expenditure	587	3,552	4,139	17,073
Sale of Head Office	-	-	-	24,632
	928,720	93,818	1,022,538	897,112

NOTE

Resources Expended (cont.)

Governance Costs of the Charity

	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2022 £	TOTAL 2021 £
Auditor's remuneration – for audit work	4,800	-	4,800	4,140
Auditor's remuneration–non audit work	750	-	750	-
Professional fees	2,529	-	2,529	348
	8,079	-	8,079	4,488

Support Costs allocated to activities

Staff costs	84,452	-	84,452	82,445
Employer pension	3,251	-	3,251	2,705
Office expenses	7,030	-	7,030	6,224
Bank charges	468	-	468	367
	95,201	-	95,201	91,741

Total Resources Expended

	1,032,000	93,818	1,125,818	993,341
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2022 £ 2021 £

5. Net Income/(Expenditure)

Net income/(expenditure) is stated after charging/(crediting):

Auditor's remuneration for audit work	5,550	4,140
Depreciation – owned assets	1,472	2,348
Sale of Head Office	-	167,190
	7,022	173,678

2022 £ 2021 £

6. Staff Costs and Trustees Remuneration

Wages and salaries	716,119	592,283
Social security costs	52,132	42,149
Pension costs	13,423	10,875
	781,674	645,307

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2022

The average monthly head count was 37 (2021:31) and the average number of employees was 27 (2021:24) on a full time basis.

No employee received remuneration amounting to more than £60k (2021:nil).

No trustees received any remuneration in the year.

During the year no Trustee's received any expenses (2021: nil)

The total employee remuneration of key management personnel was £53,471 (2021: £52,307).

7. Tangible Fixed Assets	OFFICE EQUIPMENT £	OTHER EQUIPMENT £	TOTAL £
At 1 April 2021	107,048	68,668	175,715
Additions	-	3,282	3,282
Disposals	-	-	-
At 31 March 2022	107,048	71,950	178,997
Depreciation			
At April 2021	104,451	67,377	171,828
Charge for the year	677	795	1,472
Disposals	-	-	-
At 31 March 2022	105,128	68,172	173,300
Net Book Value			
At 31 March 2022	1,920	3,778	5,698
At 31 March 2021	2,596	1,291	3,887

8. Debtors	2022 £	2021 £
Debtors	5,280	45,051
Prepayments and accrued income	50,268	33,015
	55,548	78,066
	2022 £	2021 £
9. Creditors: amounts due less than one year		
Accruals and deferred income	46,955	68,316
	46,955	68,316

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2022

The deferred income at the Balance sheet date relates to invoiced contracted services during the year that have not been completed during that year due to Covid 19. These have been deferred until 2022/23 when the works and services will be completed.

	2022	2021
Deferred income as at 1 st April 2021	£51,706	£33,156
Income deferred in the current year	£3,200	£18,550
Deferred income released in the year	£25,706	-
Deferred income as at 31 st March 2022	<u>£29,200</u>	<u>£51,706</u>

10. Funds	2022 £	2021 £
Unrestricted funds		
General fund	738,376	786,771
Designated funds:		
Refuge Refurbishment	25,000	25,000
MHCLG funding	-	18,550
Sale of Head Office	167,190	167,190
Property improvements	-	-
Total	930,566	997,511
Restricted funds		
The National Lottery Community Fund	3,663	3,663
MHCLG Funding	-	28,377
PCC Covid 19 funding	-	3,552
Scott Bader	3,839	-
Goodwill Solutions	10,000	-
	17,502	35,592

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2022

Movement in Funds

Year ended 31 March 2022

<u>Funds</u>	<u>AT 1 APRIL</u>	<u>INCOMING RESOURCES</u>	<u>EXPENDITURE</u>	<u>TRANSFERS</u>	<u>AT 31 MARCH</u>
Unrestricted:					
General	786,771	965,055	(1,003,943)	(9,507)	738,376
	786,771	965,055	(1,003,943)	(9,507)	738,376
Designated					
Refuge refurbishment	25,000	-	(9,507)	9,507	25,000
MHCLG Safeway funding	18,550	-	(18,550)	-	-
Sale of Head Office	167,190	-	-	-	167,190
	210,740	-	(28,057)	9,507	192,190
Total Unrestricted Funds	997,511	965,055	(1,032,000)	-	930,566
Restricted:					
MHCLG Funding	28,377	-	(28,377)	-	-
PCC Covid 19 Funding	3,552	-	(3,552)	-	-
MOJ Funding – BAME & Child	-	53,771	(53,771)	-	-
Scott Bader	-	4,800	(961)	-	3,839
Ace Project	3,663	7,157	(7,157)	-	3,663
Goodwill Solutions	-	10,000	-	-	10,000
	35,592	75,728	(93,818)	-	17,502
Total Funds	1,033,103	1,040,783	(1,125,818)	-	948,068

Designated

The Refuge refurbishment is funding for planned decoration, replacement carpets on a cyclic rota of all refuges. The Transfer balance relates to expenditure of decoration in a particular refuge.

MHCLG Safeway funding is contract funding specific for the Domestic abuse service as a whole.

The Sale of Head Office proceeds are to be used in 2022/23 to purchase new refuges. Two properties have had offers accepted and are currently being surveyed. These are with solicitors and these should be completed early in the financial year.

Restricted

MHCLG Funding was specifically used to fund salaries and overall service, as increase in advice, calls and cases following Covid.

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2022

MOJ Funding is specific for provision BAME and Children work.

PCC Covid 19 funding are specific for Covid 19, in respect of additional cleaning and supplies carried out in 1st quarter of 2021/22.

Scott Bader grant is funding for providing a counselling service to our clients, this work to be concluded in next financial year.

National Lottery Community (ACE) grant is funding to work in partnership with other agencies to work with children affected by Domestic Abuse, this work is planned to be completed by 2nd quarter of 2022/23.

Goodwill Solutions is a grant specific to help fund a Children support Worker.

Movement in Funds

Year ended 31 March 2021

<u>Funds</u>	<u>AT 1 APRIL</u>	<u>INCOMING RESOURCES</u>	<u>EXPENDITURE</u>	<u>TRANSFERS</u>	<u>AT 31 MARCH</u>
Unrestricted:					
General	688,495	855,271	(753,341)	(3,654)	786,771
	688,495	855,271	(753,341)	(3,654)	786,771
Designated					
Refuge refurbishment	25,000	—	(3,654)	3,654	25,000
MHCLG Safeway funding		18,550	-	-	18,550
Sale Of Head Office		167,190	—	—	167,190
Property improvements	25,000	—	(25,000)	—	—
	50,000	185,740	(28,654)	3,654	210,740
Total Unrestricted Funds	738,495	1,041,011	(781,995)	-	997,511
Restricted:					
Covid 19 Grants	—	44,794	(44,794)	—	—
MHCLG Funding	—	28,377	—	—	28,377
Lloyds TSB	—	60,060	(60,060)	—	—
National Lottery	—	10,000	(10,000)	—	—
Postcode Neighbour	—	20,000	(20,000)	—	—
PCC Covid 19 Funding	—	74,811	(71,259)	—	3,552
HM Government Grant	—	2,733	(2,733)	—	—
Northamptonshire Sports Grant	—	2,500	(2,500)	—	—
National Lottery Community fund- Ace project	3,663	—	-	-	3,663
	3,663	243,275	(211,346)	-	35,592
Total Funds	742,158	1,284,286	(993,341)	-	1,033,103

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2022

Designated

The refuge refurbishment is funding for planned decoration, replacement carpets on a cyclic rota of all refuges.

The transfer balance relates to expenditure of decoration in a particular refuge.

MHCLG is contract funding specific Domestic abuse service as a whole.

The sale of Head Office proceeds are to be used in 2021/22 to purchase a refuge or refuges.

Property Improvements was funding to decorate and replace wall as part of sale of Head Office.

Restricted

Covid 19 and Lloyds TSB grants were specific for Covid 19 costs, in respect of staff time, additional cleaning, supplies and IT costs.

National Lottery grant was specific for support worker costs.

Postcode Neighbour grant was specific for children workers costs.

HM Grant was in relation to furlough of staff due to Covid 19.

Northamptonshire Sports Grant is funding for sports equipment used in refuges.

National Lottery Community grant is funding to work in partnership with other agencies to work with children affected by Domestic Abuse.

11. Related Party Transactions

There were no related party transactions during the year (2021: 0)

12. Called up Share Capital

The company is limited by guarantee and does not have any issued share capital. Every member of the company undertakes to contribute to the assets of the company (should this be wound up during membership or within one year after ceasing to be a member), for payment of debts and liabilities of the company contracted before ceasing to be a member. The contribution payable is limited to a sum not exceeding £1.

13. Contingent Liabilities and Capital Commitments

The company had no contingent liabilities as at 31 March 2022 or 31 March 2021.

14. Leasing Agreements

Minimum lease payments under non-cancellable operating leases as they fall due as follows:

	2022	2021
Expiring	£	£
Within 1 year	52,593	53,651
2- 5 years	<u>687</u>	<u>15,946</u>
Total	<u>53,280</u>	<u>69,597</u>

15. Post Balance sheet Events

Two Flats were purchased in July 2022 for the total amount of £230,000 , they will be capitalised within the fixed assets and used as additional refuge housing accommodation.

LEGAL AND ADMINISTRATIVE DETAILS

**Northamptonshire Domestic
Abuse Service**

Registered Charity No: 1070741
Registered Company No: 2978532
(A Company Limited by Guarantee)

Registered Office address:

Keep House
124 High Street
Wollaston
Wellingborough
NN29 7RJ

Telephone Number: 0300 0120154

Email address: info@ndas.co

Website: www.ndas.co

Auditors:

DNG Dove Naish LLP
Eagle House, 28 Billing Road
Northampton, NN1 5AJ

Bankers:

Barclays Bank
PO Box 23
Northampton
NN1 4YD

Investment Management:

CCLA Investment Management Ltd
COIF Charities Deposit Fund
One Angel Lane
London
EC4R 3AB

United Trust bank Ltd
One Ropemaker Street
London
EC2Y 9AW

Solicitors:

Wilson Browne Solicitors
60b Oxford Street
Wellingborough
Northants
NN8 4JJ

Company Secretary:

Dr Rachel Duncan

Chief Executive:

Dr Rachel Duncan

Board of Trustees & Directors:

Beverley McConnell (Chairperson)
David Loyd-Hearn (Vice-Chair)
Glynis Bliss
Jennifer Moles
Jo Burns
Rufia Ashraf
Adele Knott
Stuart Stevens
Lynda Cox
Eric Lennox - appointed 11th June 2021
Mark Behan- appointed 4th May 2022
Sheila Sturgeon - resigned 18th June 2021
Elaine Smith- appointed 16th November 2021-
resigned 2nd June 2022

Accounts

Northamptonshire
Domestic Abuse Service



Annual Report

2020-2021

A MESSAGE FROM OUR CHAIR

This year has been very difficult for everyone as we faced the challenges caused by the Pandemic. The Board of Trustees is hugely proud that our staff managed, from the very beginning and right through the year, to keep our Refuges open and services operating, ensuring that clients and staff were kept safe and supported. With lockdown, staff immediately made the transition to home working where possible, delivering the service through a variety of innovative and technical solutions, including telephone, text, email and online approaches, and heavily promoted this information via social media to reach as many potential clients as possible. We took full advantage of Government help, including furlough for a small number of staff and grants to support the changes. All of this was led by our CEO Dr Rachel Duncan with the support of her team. I do believe this evidences our dynamic approach and ability to respond positively and constructively to challenge. The immense thanks of the Board go to the whole staff team for their huge efforts and hard work.

Despite the Covid challenge we continued to deliver our strategic plan, including diversification and growth of income, development of outreach and child services, increasing our Refuge capacity and ensuring close partnership work whilst the county moved towards two Unitary Authorities. Dr Duncan has worked with partners, and provided significant practical support to ensure the county was able to draw down interim Government funding for domestic abuse services pending the enactment of the Domestic Abuse Bill in April 2021, which will give statutory responsibility to local authorities for safe accommodation and other services for victims of domestic abuse. She has worked closely with local authorities to help develop the new domestic abuse strategy for the county, which will be delivered by the two new Unitary Authorities.

The Board of Trustees has continued to recruit new members, aiming to improve its own diversity and breadth of skills, knowledge and expertise. We have implemented a rolling programme of Trustee Development Sessions, to ensure the board has a strong understanding and application of its governance responsibilities and risk and safeguarding management. We have developed a Board Skills Audit and Register, to provide additional trustee support for staff and areas of risk and project management.

We continue to look at ways in which we can support staff and improve terms and conditions, despite budget constraints. We want NDAS to be a good place to work, with motivated staff who feel supported, despite the very challenging nature of the work. We want our services to be very accessible to victims and for them to feel safe, supported and enabled to make changes. We will forever strive for these goals.

I thank all the Trustees for their time, support and constructive team approach. On behalf of the Board, I thank all our hard-working staff who so often go above and beyond to help victims of domestic abuse.



Glynis Bliss, MBE
NDAS Chair

A MESSAGE FROM OUR CEO

Within the first few weeks of 2020-21, we were in lockdown; and very quickly we realised the scale of the challenge that was to face us organisationally.

The first few weeks of March 2020 saw a 40% reduction in calls to our advice line but a 40% increase in website traffic. Skip forward several months, and referrals and contacts had doubled compared to pre-pandemic rates - and cases were frequently more complex, having escalated more quickly during restrictions.

In what has been an exceptionally challenging year, I want to express my admiration and extend my thanks to all NDAS staff who have continued in their hard work and commitment despite the personal challenges of the pandemic. We very quickly had to adapt to home working. We introduced safe and virtual solutions to provide support and adapted to new processes and procedures to keep people safe. The speed and significance of the changes made to delivery cannot be underestimated and I thank all involved for their flexibility and creativity.

We have also worked tirelessly with colleagues across the county to make Northamptonshire as safe as possible. Together we shared information and ideas; and we released campaigns to promote silent solutions and third-party reporting - all to try and get help to those who needed it the most, and to raise awareness of domestic abuse.

All of this has been with the backdrop of developing legislative change nationally and government reform locally. We have worked closely with our council colleagues to understand the impact and implications of moving to two Unitary Authorities; and we have contributed locally and nationally to the evolution of the Domestic Abuse Bill (which received Royal Assent and is not enacted.)

Amongst all of this, however, I would also like to applaud and honour the courage of victim survivors who have, despite the restrictions, continued to reach out for support. As an organisation, all of our work is for them - and we are proud to continue to support them and advocate on their behalf, until families are free from abuse.



Dr Rachel Duncan
Chief Executive



Our First virtual board meeting

OUR VISION

NDAS is committed to saving lives, reclaiming lives and improving the lives of individuals and families who are affected by domestic abuse.

We believe that everyone, adults and children, has the right to live in a safe environment that allows them to thrive, realise their potential and develop at their own pace.

We want to prevent, reduce and minimise the harm inflicted by domestic abuse and help families be happy, healthy and resilient; and for future generations to be free from abuse.

OUR MISSION

To achieve our vision, **NDAS** will:

- deliver quality services that are accessible to all, regardless of sex, gender, race, culture or background;
- work to reduce the number of victims of domestic abuse and reduce the risk faced by victims and their families;
- empower survivors and their children to rebuild their lives, free from violence and fear;
- reduce the stigma of domestic abuse and encourage families to access help sooner;
- raise awareness of domestic abuse, what it is and the impact it has on families;
- establish ourselves as an integrated part of the communities that we work with and for;
- be a respected, professional and trusted organisation in the county, working closely with other partners.

In order to achieve our mission, **NDAS** will focus on the following individual aims:

- raising awareness of domestic abuse;
- supporting more victims and families;
- delivering quality services and outcomes for clients;
- achieving financial security;
- developing professional and innovative practice;
- developing organisational infrastructure;
- strengthening organisational governance.

OUR VALUES

Our work is underpinned by 6 core principles, which are the foundation of all of our planning, delivery and improvements:

1.	Client Focus	Helping victim survivors and their families is at the heart of everything we do and the sole reason we exist. We are committed to listening and responding to the needs of our clients; we will ensure that they have a central voice within the organisation, to be led by those we serve.
2.	Empowerment	Promoting independence, personal growth and empowerment is central to our work with all victim survivors. We recognise that our clients are survivors, and use that terminology with clients to empower them to move positively forward. We use the term “victim” however in certain contexts to ensure that communities, commissioners and partners fully understand the abhorrent and traumatic nature of domestic abuse. To most effectively support clients, we also aim to empower staff and be the “best place to work” to reward the passion of our team and to inspire those we seek to support.
3.	Diversity and Inclusivity	We want our service to be inclusive, adaptable and responsive to the needs of all members of our community. We will work hard to make sure that our services are accessible to everyone who needs our support and we commit to anti-discriminatory practices to ensure that all clients and employees are treated with the dignity and respect they deserve.
4.	Continuous Improvement	We are committed to learning and development in order to deliver the best services possible to clients and to encourage all employees to strive towards continuous improvement. We will adopt a learning environment to nurture this approach where evaluation and self-reflection are key.

5.	Innovation	In our commitment to continuous improvement and to keeping clients at the heart of everything we do, we dedicate ourselves to researching and testing new ways of working. Using innovation, we will endeavour to improve outcomes for clients and create more effective ways of addressing and reducing domestic abuse and its impact on families.
6.	Collaboration	In recognition of the fact that no one single agency can respond to domestic abuse, we will work closely with other agencies to develop a community wide response to domestic abuse. We also believe in working with the many communities whom we support and will use opportunities to co-produce services wherever possible.

OUR STRATEGIC APPROACH

NDAS commits to delivering best practice and achieving positive outcomes for clients. NDAS commits to focusing on clients' individual needs and ensuring they are central to service delivery.

NDAS pledges to provide quality services and use robust performance information to monitor delivery. NDAS will work tirelessly towards financial independence and a sustainable future.

NDAS will develop and deliver a strengths-based approach that addresses trauma and empowers clients to harness the passion of community members and commits to support them to make a difference.

Virtual Drop In sessions now available

Northamptonshire Domestic Abuse Service

Person-Centred Approach

Diversified Income

Investing in Volunteers

OUR YEAR IN NUMBERS

In

2020-21

WE SUPPORTED

2598



CLIENTS



HOW HAVE WE SUPPORTED THEM?

16%

Refuge

33%

Group
work

19%

Outreach

9%

Resettlement

23%

Children's
Work

WE HAVE ALSO ANSWERED 1920
CALLS ON OUR ADVICE LINE



SOCIAL MEDIA FOLLOWING



2903



360



807

97

GROUPWORK
SESSIONS HELD

224

CLIENTS ATTENDED
GROUPWORK SESSIONS



REFUGE

NDAS currently runs 7 refuges within Northamptonshire, one of which we opened in November 2020 during the pandemic. We can provide safe accommodation to 35 adults and 48 children through our provision – including female and male clients, women with substance misuse issues and women from diverse communities. Our refuges are mainly shared accommodation with one set of individual flats, but we try to ensure that all of our refuges are as homely and comfortable as possible in order to help clients feel safe and at ease and so they have the right environment to start to move forward with their lives, free from abuse.

We continued to provide virtual support to our clients throughout the pandemic, either via phone or on video chat when possible. We also accepted referrals to refuge throughout lockdown and admitted 105 new clients into refuge.

As a result of the pandemic, children were also required to learn from home, so we have now made Wi-Fi available to all our residents to support this and promote wellbeing.



SPECIALIST REFUGE- DIVERSE NEEDS

We know that it is extremely difficult to break free from domestic abuse. On average, someone will try to leave at least 5 times before they are successful. Imagine trying to do this when you don't speak any English, or if you don't have the right to basic financial support. This is the case for many people who are trying to leave abusive and controlling relationships. We have specially trained staff to support women with these additional needs.

We believe that everyone has the right to lead a peaceful, safe life in a healthy relationship. We are passionate about providing support to these clients with additional needs to ensure that they have access to the same support as clients without specific needs related to their culture or ethnicity. This could mean helping them to find their local community or support with immigration issues.

Our diverse needs refuge was opened in November 2020 to allow us to provide specialist support to these clients. We also have a Diversity Lead who is dedicated to these specialist cases and to help us build relationships with diverse communities.

Gita's Story

Gita had suffered a significant amount of emotional and financial abuse throughout her marriage. Gita came from Eastern Europe and married Dan in 2010. They had a son named Simon, in 2012. Dan made it difficult for Gita to work, so she had very little independence. Dan said that if Gita did go to work, he would want her to apply for a loan in her name. Because she did not agree to this, Dan accused Gita of affecting his benefits and he threatened to report her so she was deported and told her she would lose all contact with her son.

Gita contacted NDAS and was immediately able to access refuge accommodation for herself and her son. She benefited from much needed breathing space and the support she needed to submit paperwork to the Home Office. Dan responded by taking Gita to court and as she had no evidence of domestic abuse, the judge awarded shared custody of Simon. NDAS was able to provide practical and emotional support for Gita to access legal aid and the solicitor she needed for the family court case, which would assess her situation to finalise living arrangements for her son.

Things moved quickly for Gita, and she finds herself in a much more positive place now. She is now back at work and living independently in her own flat. She's currently waiting for her immigration status to be secured which NDAS are

SPECIALIST REFUGE- SUBSTANCE MISUSE

We have run a specialist refuge for women who have substance misuse issues, as well as fleeing domestic abuse, for over 10 years. Sadly, domestic abuse and substance misuse often go hand in hand.

Often, abusers get their victims addicted to drugs and/or alcohol as another way to control them. They will withhold money or substances and only give it to the victim on their terms. Drugs or alcohol may also be used as a coping mechanism for those subjected to abuse.

When women enter the substance misuse refuge, they agree to accept support to overcome their addiction. We have a link worker from The Bridge Programme based in refuge. The Bridge Programme is a local organisation who help clients to deal with their substance misuse by providing practical support in relation to the social aspects which impact negatively on their lives.

Hannah's Story

Hannah is a qualified accountant. She is also alcohol dependent. Hannah started to drink heavily to cope with the domestic abuse she was experiencing at home. Her husband Martin would regularly beat her, with Hannah often ending up in hospital. Hannah never disclosed the abuse to anyone. She finally found the courage to leave after 19 years early in 2018 and ended up homeless.

Whilst homeless, Hannah got into another abusive relationship which led to her fleeing again and being accepted into our complex needs refuge.

With the support of NDAS, she had weekly meetings with a drug and alcohol worker who is based in the refuge and engaged with various support groups. She increased her resilience and dealt with the past trauma as well as learning how to spot the signs of abuse.

After 8 months, Hannah moved out of refuge to live with a friend and has been sober for 3 months. She is currently looking for work to start to rebuild her life, free from harm.

PROFESSIONAL ADVICE AND SUPPORT

Our specialist advice workers continue to respond to high numbers of queries. Due to the pandemic, the amount of contact we received from clients was significantly reduced. After lockdown restrictions were lifted, demand for our services increased by 40% compared to pre lockdown figures.

In 2020-21, we provided advice to a total of 1,920 people. This figure includes support provided to professionals as well as clients. We often provide expert guidance to fellow professionals seeking support for their clients. Our advice line is available 24/7 on 0300 0120154.

As a direct result of the pandemic, we have had to rethink the way that clients can reach us for advice. Often clients were in lock down with their abusers at home so had little opportunity to seek support. We promoted the government *#askforani* campaign whereby people could seek support from pharmacies. We also introduced an online chat function on our website which is available every day from 9am to midnight.

We have also introduced virtual support. We offer online virtual drop-in sessions twice a week, where clients can video call our advice workers, if safe to do so.

Caroline's Story

Caroline is 72 years old and has been subjected to domestic abuse from her husband, Martin throughout their 35-year marriage. Martin verbally abused her and was very controlling. She was not allowed to read or knit as this meant she wasn't paying attention to him. She found it very difficult to contact NDAS due to Martin always being by her side. She emailed



OUTREACH WORK

We offer bespoke intensive support programmes to victims and children if necessary as well. This is done on a one-to-one basis and is a trauma informed approach.

Our specialist Targeted Support Workers meet with the clients to determine what level of support they need, and in which area. This support is available on a weekly basis for up to 12 weeks.

Support is focused on three or more of the below areas:

- Accommodation
- Children
- Empowerment & Self-esteem
- Health & Well-being
- Legal Issues
- Money
- Safety
- Support Networks
- Work & Learning

During the COVID-19 pandemic NDAS has increased its service provision offered to children.

NDAS continues to support children in refuge but now also supports children via our new outreach programme. This offers up to 12 weeks support enabling children and young people the opportunity to safely share their experiences with specialist staff.

This provision provides a building block for children and young people to a future where healthy relationships are understood, support networks are in place and through sharing of own events the element of self-blame is erased.

We also provide group work programmes to clients. The programme that we delivered in 2020-21 was the Freedom Programme. This programme is 11 weeks long and is designed for female victims of domestic abuse. The Freedom Programme examines the roles played by attitudes and beliefs on the actions of abusive men and the responses of victims and survivors. The aim is to help them to make sense of and understand what has happened to them. The Freedom Programme also describes in detail how children are affected by being exposed to this kind of abuse and very importantly how their lives are improved when the abuse is removed.

Due to COVID-19 we also started to offer virtual group work sessions. This has been very effective and has allowed us to support a far greater number of clients. It is also easier for clients to access as they don't have to travel to us. We will continue to offer virtual groups as well as in person sessions for those who aren't able to attend virtually.

CHILDREN'S WORK

Children and young people have responded positively to all the support and have welcomed staff into their world where they can start their journey of recovery. Sessions are tailored to the needs of each child but always include safety planning, thoughts and feelings, healthy/unhealthy relationships, support networks and understanding the different types of abuse. Staff feel privileged to be a part of each and every child's journey as they realise that they are no longer alone and can start to imagine a more positive future for the first time.

Positive professional relationships have been built with supporting agencies and work is also undertaken to support parents in understanding and exploring the voice of the child. Children's Support Workers empower parents to manage behaviours that can be associated with trauma in a safe way. Sessions are offered to all children in refuge, support is provided with accessing school and nursery places and we also plan and deliver a range of activities to celebrate key events throughout the year.

NDAS aims to give all children and young people the confidence to stay safe and regain the freedom to be children once more.

Sophie's Story

Sophie is 14 years old and lives with her mum and her 10 year old sister Abigail. Her Mum has recently separated from Sophie's stepfather after a 12 year marriage. Her Mum was subjected to domestic abuse throughout this marriage. As a result of the abuse she has witnessed, Sophie is very clingy with her mum and is nervous about leaving the home and going out by herself in case she sees her stepdad.

Our Children's worker had regular support sessions with Sophie over 12 weeks. During these sessions, Sophie was supported to explore her feelings and anxieties which enabled her to put into perspective her fears and worries. She was also given strategies and reasoning to combat these feelings.

These sessions enabled Sophie to feel safe enough to open up and share her thoughts and feelings. As a result of this some of the sessions became quite emotional for her, which then allowed the Children's Worker to talk about those feelings.

By the end of the sessions Sophie's confidence had developed so much that she was able to increase participation at school and was more relaxed and understanding about her little sister having contact with her Dad.



Halloween and Christmas activities with the children in refuge.

SUPPORT FOR MEN

In 2017, Northampton Women's Aid became Northamptonshire Domestic Abuse Service (NDAS), rebranding to meet the changing landscape of domestic abuse provisions to offer support and advice to male victims. NDAS opened Northamptonshire's first (and only) male refuge in March 2018 and since this time has been more consistently occupied than any other refuges for women within the county.

Our statistics tell us that, during their lifetime, more than 61,000 men (one sixth of men) in Northamptonshire have experienced domestic abuse. We are working hard to encourage more men to seek support and to recognise that there is no shame in admitting that they are affected by domestic abuse.

We provide practical and emotional support to help our clients move on from the trauma of their abuse to enable them to live their lives free from fear.



THANK YOU TO OUR SUPPORTERS

We would like to make a special thank you to a family in Northampton who make a monthly donation which allows us to provide crisis vouchers for families who come into refuge with nothing.

We are also extremely grateful for the ongoing support of two local benefactors who have gifted us a very generous donation for the last 2 years. This money covers over half of the

Daniel's Story

Daniel is 53 and was married to Janet for 10 years. From the start of this relationship, Janet was abusive. She subjected him to verbal, mental and physical abuse. She would punch him and throw things at him.

Daniel suffered a stroke 2 years ago and became more vulnerable. Janet responded by escalating the physical abuse towards him, which ended up with Daniel in hospital due to his injuries. Daniel then found the strength to tell the police what had been happening. The police immediately placed him in temporary accommodation. He was admitted to our male refuge shortly after this.

We supported Daniel to apply for any benefits he was entitled to, and we provided advice and links to help with future budgeting. We assisted him with a homeless/housing application and we have been able to gather all the documents and evidence and provided supporting letters for the process.

Our support workers helped Daniel to understand the signs of abuse, the different types of abuse, red flags in relationships and how to identify unhealthy relationship indicators.

Daniel has now been offered his own flat. He has had ongoing support during the move-on process. NDAS are assisting him with finding affordable appliances and low-cost furniture.

We wanted the move to be as smooth as possible, so lots of emotional support was provided and family and we will also continue to support Daniel after leaving refuge via our Resettlement support programme.

Here are just a few of the people and organisations who have supported us

Jacqui Gardner
Carrie Mumford
Natalie Marcano
BSI Home Appliances Ltd
Danielle Stone
Steve Adams
Rosalind Palmer
Claire Denham
Helping Hands Community Support Group
Roger Timmins and family
Laura Parrell
Sarah Drage
Abington Medical Centre
FSE Design
Janis Main
St Marys C of E Primary
Judith Souster
Serenity Retreats
Cllr Jane Birch
Cllr Terrie Eales
Cllr Les Marriott

STATEMENT OF TRUSTEES RESPONSIBILITIES

The Trustees (who are also the Directors of Northamptonshire Domestic Abuse Services for legal purposes of company law) are responsible for preparing the Report of the Trustees and the Financial Statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted

We would also like to thank the following government departments and grant-giving organisations for their help, specifically related to COVID-19 and increased demand:

- The Ministry of Housing, Communities and Local Government for preparing COVID-19 funding
- The Ministry of Justice, COVID-19 funding made available for Domestic Abuse and Sexual Violence Support Services via Northamptonshire's OPFCC
- The Department for Digital, Culture, Media and Sport, and Lloyds Foundation, for our DCMS Community Match Challenge grant funding
- The Postcode Neighbourhood Trust
- The National Lottery Community Fund

Accounting Practice).

Company law requires trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the company and of the incoming resources and the income and expenditure, and of preparing those financial statements.

- select suitable accounting policies
- observe the methods and principles of accounting
- make judgements and estimates
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware;
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

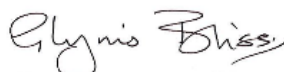
AUDITORS

The auditors, DNG Dove Naish LLP, will be proposed for re-appointment at the forthcoming Annual General Meeting.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 4th October 2021 by:

Glynis Bliss (Chair, Board of Trustees)



TRUSTEES' REPORT

The Trustees, who are also Directors of the Northamptonshire Domestic Abuse Service (NDAS) charity for the purpose of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2021. The Trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

The objectives of the charity are:

The relief of poverty and of mental and physical distress amongst persons affected by domestic abuse, through the provision of temporary accommodation and support for the whole family including their children.

The general aim of the charity is to:

Use the expertise gained over forty years of experience in providing help and support through advice, information, group work, and a safe place to stay for victims and their children whilst they deal with their experiences, and come to an informed decision about their future.

The charity aims to enable and empower its service users to fulfil the choices they make rather than providing a directive role.

The charity's achievements and plans for the future are detailed in the reports from the Chairperson and Chief Executive in previous annual reports and more information can be found at www.ndas.co

STRUCTURE GOVERNANCE AND MANAGEMENT

Governing Document

Northamptonshire Domestic Abuse Service (NDAS) is a company limited by guarantee governed by its Memorandum and Articles of Association dated 22nd June 1994 and amended to allow for current governance in 1998, 2001, 2012, and 2016. Exemption from the requirement to use the word "Limited" has been obtained. It remains a registered charity. The Trustees have the discretion to admit to membership any person over the age of 18 years who supports the objects of the company.

Recruitment and Appointment of Trustees

Membership of the Board is by application. When considering co-opting members, the Board takes into consideration the requirements for any specialist skills that may be required to enhance its work.

The process for recruitment and appointment is laid down in the NDAS's policies and procedures.

Director Induction and Training

New Trustees attend a Board meeting as an observer and receive an induction pack to brief them on their legal obligations under charity and company law, the

content of the Memorandum and Articles of Association, the committee and decision-making processes, the business plan and financial information relating to the performance of the charity.

During an induction day, they meet key employees and other Trustees. Trustees are encouraged to attend appropriate internal and external training events where these will facilitate the undertaking of their role.

Organisational Structure

The Board of Trustees, which can have up to 15 members, administers the charity. The Board meets every 8 weeks. Dr Rachel Duncan is the Chief Executive Officer and is responsible for managing, developing and delivering the strategic direction within the organisation and income generation. The management team comprises of Business Manager, Operations Manager and Finance Manager and manages the day-to-day operations of the charity. To facilitate effective operations, they have delegated authority, within terms of delegation approved by the Trustees, for operational matters including finance, employment and the delivery of services.

Key Management Remuneration

The remuneration and pay of management roles are reviewed annually by the trustees giving regards to similar roles elsewhere in the charity sector, cost of living using national indicator sets, and also considering the relationship with the salaries of other staff members.

Related Parties

- The Charity has close working relationships with Orbit Heart of England Housing Association, PA Housing, Grand Union Housing, Northampton Borough Council and Northamptonshire Quakers who own the properties managed by the charity as refuge accommodation.
- Northampton Borough Council provides grant funding, which contributes to the costs of the work of the Advice Centre.
- East Northants Council provides grant funding which covers the cost of drop in services and support to clients in this area.
- South Northants Council provides grant funding which covers the cost of drop in services and support to clients in this area.
- A NCC/Public Health contract supports the Substance Misuse Refuge.

Multi-agency work with both statutory and voluntary agencies continues on a daily basis to enhance the services available to our mutual service users throughout the county. In particular, partner agencies include Northamptonshire Police, Sunflower Centre, EVE, S2S, Family Support Link and Voice.

RISK MANAGEMENT

The Trustees have a risk management strategy that comprises:

- a quarterly review of the risks the charity may face;
- the establishment of system and procedures to mitigate those risks identified;
- the implementation of procedures designed to minimise any potential impact on the charity should those risks materialise.
- a nominated Trustee for each risk domain to provide additional accountability and assurance to the Board, as well as providing support to

the management team who have delegated day to day oversight of the risk register.

The Board of Trustees has conducted its own review of the major risks to which the charity is exposed, and systems have been established to mitigate those risks. External risks to funding have been considered and internal risks minimised by the use of procedures for the authorisation of all transactions and projects to ensure consistent quality for all operational aspects of the charity. These procedures are reviewed annually to ensure they still meet the needs of the charity.

During the last year there have been a number of unforeseeable risks that arose requiring an immediate risk appraisal and response from the Trustees and Management Team. As well as other elements mentioned elsewhere in the report this has included:

- The approach to service delivery was quickly changed in response to the Covid-19 regulations, including provision of appropriate personal protection equipment for those staff continuing to workface to face, while also considering and responding to client and staff emotional wellbeing due to Covid restrictions and remote working.
- Futureproofing the existing IT infrastructure which was not sustainable due to the demands on our server and device and software demands linked to remote working and provision of IT access to clients in Refuge.

FINANCIAL REVIEW

Reserves Policy

The total reserves as at 31 March 2021 were £1,029,216

The total funds as at 31 March 2021 were £1,033,103. The Board of Trustees have designated funds for use in 2020-2021 as per Note 10 to the accounts.

The charity's unrestricted liquid reserves as at 31 March 2021 were equivalent to 6 months running costs at the 2020-2021 level of expenditure and includes reserve for the purchase of new refuge provision in the forthcoming financial year 2021/22, following the sale of the old Office. As at 31 March 2021 the amount of restricted funds held within the reserve policy is £35,592 in respect of the National Lottery Community Grant, MHCLG and PCC COVID funding, the designated funds to be spent in 2021/22. The amount of reserves after making allowances for the restricted and designated reserve is £786,771.

The Board of Trustees believe that it is good financial practice and incumbent on them for the charity to establish and maintain a level of reserves as insurance against future uncertainties and in order to take advantage of change and opportunities.

The Board of Trustees have reviewed their reserves policy. Maintaining the level of reserves at the equivalent of four months running costs is considered to be prudent to ensure that:

- the running costs of the charity are met in the event that the charity is forced through lack of funding to discontinue, and its affairs wound up;
- a project can be continued for a short term, when project funding is unexpectedly withdrawn or discontinued, in order to explore the possibility of maintaining the project in the longer term through an alternative funding stream;

- long term commitments which extend beyond the term of secured funding can be covered should continuation funding not be available e.g. lease commitments;
- one off pieces of work to promote or develop the charity's work can be undertaken as opportunities present themselves without the requisite funding being available.

The Charity as at 31 March 2021, holds over 4 months running costs in reserve, this additional reserve is planned to be used in 2021/22 in the purchase of it's own refuge provision in Northamptonshire.

Significant Events

Throughout the year NDAS continued to respond to the COVID-19 Pandemic, applying the legal requirements, obtaining COVID grants and adapting services and management to ensure continuity of safe service and supportive measures for staff. Financially this resulted in increased costs as the organisation worked to ensure appropriate cleaning, hygiene and personal protective protocols were in place; and that additional staffing was mobilised to respond to a greater variety of ways to access the service and the increased demand brought about by restrictions. We funded these increased costs with emergency grants (including Domestic Abuse Emergency COVID-19 funding from the Ministry of Housing, Communities and Local Government, Ministry of Justice COVID-19 funding for Domestic Abuse and Sexual Violence Support Services, DCMS Community Match Challenge grant funding from the Department for Digital, Culture, Media and Sport/Lloyds Foundation; the Postcode Neighbourhood Trust and the National Lottery Community Fund). Our COVID measures were continually reviewed and adapted by the Management Team, with regular reports to the Board of Trustees; and throughout the year, we continued to see increased demand for our services (almost 40% more calls to our advice line compared to pre-covid statistics).

Our CEO worked closely with our local district councils and Northamptonshire County Council in the transition year to two Unitary Authorities and in anticipation of the Domestic Abuse Bill becoming enacted in April 2021. This has ensured transfer and continuity of funding for 21/22 and pre- planning for the new Local Authority responsibilities for safe accommodation.

We have continued to apply for MHCLG and other grants (receiving £333,900 from the MHCLG for safe accommodation), as well as a robust fundraising programme, so that our refuge services continued uninterrupted throughout the year; we also planned for a new refuge in Wellingborough that will house clients with particular needs, including those from ethnic minorities.

MHCLG and other central funding has enabled us to restore services that had been cut in previous years due to local funding cuts. We now offer outreach throughout the county and specialised child services, together with a versatile Freedom Programme.

Due to the continuing pandemic restrictions, we have not been able to progress the investment programme arising from the sale of Hazelwood Road, but this is a priority in our delivery plan for 21/22. The Board of Trustees implemented a rolling programme of continuous development sessions for its members to ensure they fully understand their responsibilities for governance and safeguarding and the services they deliver.

Plans for the Future

In order to future proof our services and ensure that we can continue to deliver services to those who rely on our help and support, we have recognised the need to diversify our income streams and in 20-21 we put in place an income generation strategy that set out the key components and plans for achieving this and ensuring that we can operate as independently as possible with less reliance on any one single source of funding.

Our organisational Strategic Plan sets out the ambition to achieve independence through a diversified income that is not reliant on public sector funding and within this, we commit to work towards financial independence and a sustainable future – and pledge to diversify the organisation’s revenue using asset maximisation and utilisation; commercially viable endeavours; and traditional and new fundraising methodologies.

The past 12 months has seen a great deal of growth within the organisation. After losing a County Council contract at the end of 2018/19 and after enforced redundancies as a result; NDAS delivery had to be reduced. This led to losing children’s workers, ending work with perpetrators and significantly reducing outreach across the county.

Since this time, we have been building services back up and reintroduced some of the vital work that we lost: in particular children’s work and outreach. From a staff team of 19 in 2019/20, we have increased capacity in 2020/21, ending the year with 38 staff members.

Additionally, we successfully reduced our back office and central services costs (primarily by reducing head office expenditure, selling Hazelwood Road and moving offices) from 33% in 19/20 to 26% in 2020/21.

Budget planning for 2020/21 allocated a target of £50,000 for donations but we achieved our fundraising goal by the end of quarter two and have continued to exceed this target this financial year, largely due to an increased social media drive and online presence (clearly influenced by the circumstances surrounding the pandemic and response).

To build on this success we are increasing our fundraising target for 2021/22 and this will be our focus for development. However, ambitions remain to increase our selling profile (delivery of training, development of offer for employers etc) and investment income (specifically investment in property); and work will be prioritised to enable this future emphasis to come to fruition.

In addition, we are hoping to maximise governmental subsidies further by working with local authorities to examine the intensive housing management tasks delivered by our support workers – and thereby enable more national monies to be claimed back and brought into the county.

With the upcoming enactment of the Domestic Abuse Bill and the associated safe accommodation duty, we still intend to try to continue to secure national monies through local commissioning opportunities as this reflects a statutory duty on local authorities and importantly represents local commitment to discharging legal responsibilities.

After reviewing NDAS’s current income, and looking to the future, it is clear that the main elements of a diversified income can be summarised into three separate categories which are detailed further in organisational action plans.

These include:

- A. Grants and tenders (local and national);
- B. Community fundraising (individuals/organisations), and;
- C. Maximising assets and developing NDAS's selling profile.

Fundraising Standards Information

In terms of our approach to fundraising, NDAS has largely relied on individual fundraising efforts from members of the public, some coordinated social media appeals and grant applications written by staff. During 2020-21 however, we identified that a focused fundraising post would be of benefit to our income generation strategy.

During 2020-21, the Board of Trustees approved a business case to recruit to a Fundraising Coordinator and this will form a significant part of our approach for the future, using the standards set out in the Code of Fundraising Practice, as well as our commitment to following best practice in fundraising.

We are acutely aware of and bound by the standards set out in the Code, as set and applied by the Fundraising Regulator, and ensure all of our work includes treating people fairly and with respect, explaining our cause clearly and honestly, outlining what money raised can pay for; and in particular being sensitive to people who may be in vulnerable circumstances. All of our staff, and those involved in fundraising, are keenly aware of vulnerability given the nature of our work and we are committed to raising awareness of vulnerability, how to identify and how to respond to those who are vulnerable.

There were no compliance issues, and we received no complaints related to fundraising activity in the last financial year. Compliance with the code is carefully monitored through robust supervision and line management but over the next 12 months, we intend to strengthen this commitment to compliance by registering with the Fundraising Regulator (now that we have a Fundraising Coordinator in post) and we will be using the Code to train and support volunteers as our fundraising strategy develops.

Benefit Statement

The charity continues to work to identify, develop and deliver safe services to victims of domestic abuse and their children. We are not restricted by county boundaries and are able to offer support and advice to victims countrywide. We provide 7 refuges across the county, including a specialist substance misuse refuge and one of the very few male refuges in the country. We provide a 24/7 advice line, child centred services and outreach in accessible venues across the county. Through effective partnership working we influence domestic abuse strategy and planning.

Our services and facilities are monitored and reviewed by the Board of Trustees to ensure they remain fit for purpose and are provided appropriately to enable the furtherance of the charity's objectives and for the public benefit.

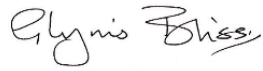
The Trustees have had regard to the Charity Commission's guidance on public benefit.

Principal Funding Sources

The principal funding sources and how expenses have supported the key objectives of the charity for the year are detailed within this report and the financial statements.

Approved on 4th October 2021 by:

Glynis Bliss (Chair, Board of Trustees)

A handwritten signature in black ink that reads "Glynis Bliss". The signature is written in a cursive style with a large initial 'G' and a long, sweeping underline.

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES OF NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE

Opinion

We have audited the financial statements of Northamptonshire Domestic Abuse Service (the 'charitable company') for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Statement of Financial Position, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the Report of the Trustees is inconsistent in any material respect with the financial statements; or
- the charitable company has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

We have been appointed as auditors under Section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial

statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We considered the opportunities and incentives that may exist within the charity for fraud and identified the greatest potential for fraud in the following areas: timing of recognition of income, posting of unusual journals along with complex transactions and manipulating the Charity's key performance indicators to meet targets. We discussed these risks with client management, designed audit procedures to test the timing of income, tested a sample of journals to confirm they were appropriate and reviewed areas of judgement for indicators of management bias to address these risks.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

DNG Dove Naish LLP

for and on behalf of DNG Dove Naish LLP, Statutory Auditor
Eligible to act as an auditor in terms of Section 1212 of the Companies Act 2006

Eagle House
28 Billing Road
Northampton
Northamptonshire
NN1 5AJ

Date: 11 October 2021

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31ST MARCH 2021

INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT

	NOT £	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2021 £	TOTAL 2020 £
Incoming Resources					
Donations and legacies	1	122,805		128	105,
			5,233	,038	829
Investment Income	2	1,680	-	1,680	3,976
Other Incoming Resources	3	168,489	-	168,489	14,076
Incoming resources from charitable activities:					
NCC Contract Drug & Alcohol		130,000	-	130,000	120,000
Rent received		331,064		331,064	301,906
The National Lottery		-	-	-	16,
Com.Fund		286		315,350	578
MHCLG Funding		,973	-	44,794	
Covid 19 Grants				60,060	
Lloyd TSB			28,377	10,000	
National Lottery				20,000	
Postcode Neighbour			44,794	74,811	
PCC Covid 19					
			60,060		
			10,000		
			20,000		
			74,811		
Total incoming		1,041,011	24	1,284,286	562,365

resources		3,275			
Resources Expended					
Charitable activities					
Provision of refuges and supporting services	4	781,995	211,346	993,341	683,081
Total resources expended		781,995	211,346	993,341	683,081
Net incoming resources for the year	5	259,016	3	290,945	(120,716)
Transfers	10	-	1,929	-	-
Net movement in funds		9,016	-	290,945	(120,716)
			3	5	
Reconciliation of Funds					
Balances brought forward at 1 April 2020		738,495	3,663	742,158	862,874
Balances carried forward at 31 March 2021		997,511	5,592	1,033,103	742,158

The company has no recognised gains or losses other than those included in the surplus above.

There were no discontinued operations.

The notes on the following pages form part of these financial statements

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31ST MARCH 2020

INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT

	NOT E	UNRESTRIC TED FUNDS £	RESTRIC TED FUNDS £	TOTAL 2020 £
Incoming Resources				
Donations and legacies	1	105,829	-	105,829
Investment income	2	3,976	-	3,976
Other Incoming Resources	3	14,076	-	14,076
Incoming resources from charitable activities:				
Catch 22 Contract		-	-	-
Northamptonshire County Council Contract		-	-	-

NCC Contract Drug & Alcohol Refuge		120,000	-	120,000
Northamptonshire Local Authorities		-	-	-
The National Lottery community fund		-	16,578	16,578
Rent received		301,906	-	301,906
Total incoming resources		54	16,578	562,365
Resources Expended				
Charitable activities				
Provision of refuges and supporting services	4	670,166	12,915	683,081
Total resources expended		670,166	12,915	683,081
Net incoming resources for the year	5	(124,379)	3,663	(120,716)
Balances brought forward at 1 April 2019		862,874		862,874
Balances carried forward at 31 March 2020		738,495	3,663	742,158

The company has no recognised gains or losses other than those included in the surplus above.

There were no discontinued operations.

The notes on the following pages form part of these financial Statements.

BALANCE SHEET AS AT 31ST MARCH 2021

NORTHAMPTONSHIRE DOMESTIC ABUSE SERVICE. COMPANY NUMBER 2978532

	NOT E	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2021 £	TOTAL 2020 £
Fixed Assets					
Tangible Assets	7	3,887	-	3,887	226,348
Current Assets					
Debtors, Prepayment and Accrued Income	8	78,066	-	78,066	74,757

Cash at bank and in hand		950,718	68,748	1,019,466	490,780
		1,028,784		1,097,532	565,537
			68,748		
Creditors					
Amounts falling due within one year	9	35,160	33,156	68,316	49,727
Net current assets		99	35,	1,029,216	515,810
		3,624	592		
Total assets less current liabilities					
Creditors					
Amounts falling due after more than one year		-	-	-	-
Net assets		997,511	3	1,033,103	742,158
	10		5,592		
Funds					
Restricted funds					
National Lottery Community Fund		-	3,663	3	3,
MHCLG funding		-	28,37	28	-
PCC Covid 19 Funding			7	,377	-
			3,552		
Designated funds					
Refuge refurbishment		25,000	-	25,000	25,000
MHCLG Grant		18		18	
		,550	-	,550	
Sale of Head Office		167,190	-	167,190	25,000
Other unrestricted funds		786,771	-	786,771	688,495
Total Funds		997,511	3	1,033,103	742,158
			5,592		

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2021.

The members have not deposited notice, pursuant to Section 476 of the Companies Act 2006 requiring an audit of these financial statements.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been audited under the requirements of Section 144 of the Charities Act 2011.

These financial statements have been prepared in accordance with the provisions to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees on 4th October 2021 and were signed on its behalf by: Glynis Bliss (Chair, Board of Trustees)

CASH FLOW STATEMENT

Glynis Bliss

For the Year Ended 31st March 2021

	2021	2020
	£	£
Cash flows from operating activities		
Net cash provided by (used in) operating activities	139,704	(98,976)
Cash flows from investing activities		
Purchase of tangible fixed assets	(2,699)	-
Interest received	1,680	3,
Sale of Tangible Fixed Asset		976
	390,000	
Net cash provided by (used in) investing activities	388,981	3,976
Cash flows from financing activities		
Repayments of borrowings	-	-
Net cash provided by (used in) financing activities	-	-
Change in cash and cash equivalents in the reporting period	528,685	(95,000)
Cash and cash equivalents at the beginning of the	490,781	585,781

reporting period		
Cash and cash equivalents at the end of the reporting period	1,019,466	490,781
<u>Reconciliation of net income/(expenditure) to net cash inflow from operating activities</u>		
Net income/(expenditure) for the reporting period	290,945	(120,716)
Depreciation charge	2,348	9,800
Profit/Loss on disposal of Fixed Asset	(167,190)	-
Finance income	(1,680)	(3,976)
(Increase)/Decrease in debtors	(3,309)	19,342
Increase/(Decrease) in creditors	18,590	(3,426)
	139,704	(98,976)

ACCOUNTING POLICIES

For the Year Ended 31st March 2021

a. Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland', and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Northamptonshire Domestic Abuse Service is an incorporated charity limited by guarantee, registered in England and Wales. The charity's number and registered office address can be found on the Company Information page.

b. Taxation

The charity is exempt from corporation tax on its charitable activities.

c. Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

d. Financial instruments

Cash and cash equivalents in the balance sheet comprise cash at banks and in hand and short term deposits with an original maturity date of three months or less.

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in the statement of comprehensive income under administrative expenses.

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the entity after deducting all of its financial liabilities.

Where the contractual obligations of financial instruments are equivalent to a similar debt instrument, those financial instruments are classed as financial liabilities. Financial liabilities are presented as such in the balance sheet. Finance costs and gains or losses relating to financial liabilities are included in the profit and loss account. Finance costs are calculated so as to produce a constant rate of return on the outstanding liability.

e. Recognition of Incoming Resources

These are included in the Statement of Financial Activities (SOFA) when:

- the Charity becomes entitled to the resources
- the Trustees are virtually certain they will receive the resources; and
- the monetary value can be measured with sufficient reliability.

f. Donations and Gifts

All monetary donations are included in full in the statement of financial activities when receivable.

g. Investment Income

Investment income is recognised when receivable.

ACCOUNTING POLICIES

For the Year Ended 31st March 2021

h. Grants Receivable

Revenue grants are credited as incoming resources when they are receivable provided conditions for receipt have been complied with.

i. Liability Recognition

Liabilities are recognised as soon as there is a legal or constructive obligation committing the Charity to pay out resources

j. Resources Expended

Expenditure is allocated in the statement of financial activities between restricted funds and unrestricted funds, and is further analysed between charitable activities and governance costs.

k. Fund Accounting

Restricted funds are to be used for specific purposes laid down by the donor. Expenditures for those purposes is charged to the fund, together with a fair allocation of overheads and support costs.

Unrestricted funds are incoming resources received and generated for expenditure on the general objectives of the charity. Where appropriate, funds are designated by the trustees for specific projects or anticipated major expenditure.

l. Fixed Assets

Fixed assets are stated at cost less accumulated depreciation and accumulated impairment losses. Where parts of an item of property, plant and equipment have different useful lives, they are accounted for as separate items of property, plant and equipment.

Depreciation methods, useful lives and residual values are reviewed at each balance sheet date. The selection of these residual values and estimated lives requires the exercise of judgement. The trustees are required to assess whether there is an indication of impairment to the carrying value of assets. In making that assessment, judgements are made in estimating value use. The trustees consider that the individual carrying values of assets are supportable by their value in use.

Depreciation is provided at the following rates to write off all tangible fixed assets with the exception of freehold land, over their expected useful lives.

Motor Vehicles	25% straight line
Office Equipment	15% straight line
Other Equipment	15% straight line
Freehold Property	2% straight line

m. Operating Leases

Rentals paid under operating leases are charged to statement of financial activities on a straight line basis over the period of the lease.

ACCOUNTING POLICIES

For the Year Ended 31st March 2021

n. Intangible Income

Intangible income, which comprises donated services, is recognised in the notes to the accounts at a valuation which is an estimate of the financial cost borne by the donor where such a cost is quantifiable and measurable.

o. Redundancy

Redundancy payments are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, and the obligation can be measured reliably. Redundancy is accounted for on an accruals basis.

p. Restricted Funds

Restricted funds are to be used on specific services and are accounted for separately.

q. Presentation Currency

The presentation currency of the financial statements is the Pound Sterling (£)

r. Going Concern

The Trustees have considered a period of 12 months from the date of approval of these financial statements and have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus they continue to adopt the going concern basis of accounting in preparing the annual statements.

s. Significant judgement and estimates

The preparation of financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the company accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed within the individual accounting policies above.

t. Government grant policy

Government grants are recognized in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

NOTES TO THE ACCOUNTS

For the Year Ended 31st March 2021

1. Donations and Legacies	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL L 2021 £	TOTAL L 2021 £
Donations	77,805	2,500	80,305	55,829
Grants	15,000		15,000	20,000
East Northants Council	15,000			
South Northants Council CSP	15,000		15,000	15,000
HMRC Government grant	-	2,733	15,000 2,733	15,000
				-
	122,805	5,233	128,038	105,829

2. Investment Income

1,680

3,976

1,680

3,976

3. Other Incoming Resources

Rent receivable

7,856

Student Fees

1,2

Sale of Head Office

99

6,220

167,

190

168,

489

14,076

4. Resources Expended

	UNRESTRICTED FUNDS £	RESTRICTED FUNDS £	TOTAL 2021 £	TOTAL 2020 £
Charitable Activities				
Salaries and related costs	395,250	189,197	551,981	326,781
Employer pension	6,144	2,026	8,170	4,733
Rent and rates	69,085	-	69,085	51,479
Heat and Light	17,365	-	17,365	24,675
Telephone	12,034	-	12,034	12,685
Insurance, repairs and maintenance	38,574	-	38,574	32,308
Cleaning materials and supplies	76	-	76	591
Furniture and equipment	6,045	2,500	8,545	4,745
Television rental and TV licences	1,700	-	1,700	2,146
Motor vehicle and travel expenses	3,457	-	3,457	4,754
Equipment servicing	969	-	969	2,835
Depreciation	2,348	-	2,348	9,800
Sundry expenses	4,838	-	4,838	7,509
Stationery, books and postage	16,683	550	17,233	16,292
Training and consultancy	13,043	-	13,043	13,315
Advertising	318	-	318	582
Interpreting expenses	643	-	643	-
Cleaning	2,948	-	2,948	2,715
HA Management Charges	88,291	-	88,291	67,491
Children's work resources	1,536	-	1,536	3
Car parking	-	-	-	3,321
Refuge refurbishment	3,654	-	3,654	2,928
DBS checks and Recruitment	776	-	776	605
Multi Occupancy Licence	-	-	-	1,580
No Recourse to public funds	-	-	-	-
Covid 19 Expenditure	-	-	-	-
Sale of Head Office	7,823	-	7,823	-
	-	1	-	-
	24,632	7,073	17,073	-
	-	-	24,632	-
	211,3	897,112	593,873	

	685,766	46
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NOTE

Resources Expended (cont.)	UNRESTRIC TED FUNDS £	RESTRIC ED FUNDS £	TOTAL 2021 £	TOTAL 2020 £
Governance Costs of the Charity				
Auditor's remuneration – for audit work	4,140	-	4,140	3,648
Professional fees	348	-	348	2,647
	4,488	-	4,488	6,295
Support Costs allocated to activities				
Staff costs	82,445	-	82,445	73,549
Employer pension	2,705	-	2,705	2,664
Office expenses	6,224	-	6,224	6,330
Bank charges	367	-	367	370
	91,741	-	91,741	82,913
Total Resources Expended	781,995	211,346	993,341	683,081

	2021 £	2020 £
5. Net Income/(Expenditure)		
Net income/(expenditure) is stated after charging/ (crediting):		
Auditor's remuneration for audit work	4,140	3,648
Depreciation – owned assets	2,348	9,800
Sale of Head Office	167,190	-
	173,678	13,448

	2021 £	2020 £
6. Staff Costs and Trustees Remuneration		
Wages and salaries	592,283	370,605
Redundancy and termination payments	-	7,389
Social security costs	42,149	25,558
Pension costs	10,875	7,396
	645,307	410,948

The average monthly headcount was 31 (2020:19) and the average number of employees was 24 (2020:14) on a full time basis.

No employee received remuneration amounting to more than £60,000 less than £70,000 in (2020:0).

No trustees received any remuneration in the year.

No Trustee received travel expenses for the year were £0 (2020: 1=£253) incurred on behalf of the Charity.

7. Tangible Fixed Assets	OFFICE EQUIPME NT £	OTHER EQUIPME NT £	FREEHOL D PROPERT Y £	TOTAL £
At 1 April 2020	105,091	67,925	269,684	442,700
Additions	1,956	743	-	2,699
Disposals	-	-	(269,684)	(269,684)
At 31 March 2021	107,047	68,668	-	175,715
Depreciation				
At April 2020	102,405	67,075	46,874	216,354
Charge for the year	2,046	302	-	2,348
Disposals	-	-	(46,874)	(46,874)
At 31 March 2021	104,451	67,377	-	171,828
Net Book Value				
At 31 March 2021	2,596	1,291	-	3,887
At 31 March 2020	2,687	850	222,811	226,348

Within freehold property (Old Head Office at Hazelwood Road, Northampton), the property representing the full net book value amount, was sold in May 2020 at fair market value of £390,000. It should be noted that the property sale proceeds are to be used to purchase refuge provision.

8. Debtors	2021 £	2020 £
Debtors	45,051	20,731
Prepayments and accrued income	33,015	54,026
	78,066	74,757
9. Creditors: amounts due less than one year	2021 £	2020 £
Accruals and deferred income	68,316	49,727

68,316	49
	,727

The deferred income at the Balance sheet date relates to invoiced contracted services during the year that have not been completed during that year due to COVID 19. These have been deferred until 2021/22 when the works and services will be completed.

	2021	2020
Deferred income as at 1 st April 2020	£33,156	-
Income deferred in the current year	£18,550	£33,156
Deferred income released in the year	-	-
Deferred income as at 31 st March 2021	£51,706	£33,156

10. Funds

	2021 £	2020 £
Unrestricted funds		
General fund	786,771	688,495
Designated funds:		
Refuge Refurbishment	25,000	25,000
MHCLG funding	18,	
Sale of Head Office	550	-
	167,	
	190	
Property improvements		25,000
	-	
Total	997,511	738,495
Restricted funds		
The National Lottery Community Fund	3,6	3,
MHCLG Funding	63	663
PCC Covid 18 funding	28,3	-
	77	-
	3,5	
	52	
	35,592	3,663

Movement in Funds Year ended 31 March 2021

Funds	AT 1 APRIL	INCOMING RESOURCES	EXPENDITURE	TRANSFERS	AT 31 MARCH
Unrestricted:					
General	688,495	855,271	(753,341)	(3,654)	786,771
	688,495	855,271	(753,341)	(3,654)	786,771

Designated					
Refuge refurbishment	25,000	-	(3,654)	3,654	25,000
		18,			18,
MHCLG Safeway funding		550	-	-	550
		167,			167,1
Sale Of Head Office		190	-	-	90
			(25,		
Property improvements	25,000	-	000)	-	-
	50,0	185,		3,	
	00	740	(28,654)	654	210,740
	738,49				997,
Total Unrestricted Funds	5	1,041,011	(781,995)	-	511
Restricted:					
		44,	(44,79		
Covid 19 Grants	-	794	4)	-	-
		28,			28,
MHCLG Funding	-	377	-	-	377
		60,	(60,06		
Lloyds TSB	-	060	0)	-	-
		10,	(10,00		
National Lottery	-	000	0)	-	-
		20,	(20,00		
Postcode Neighbour	-	000	0)	-	-
		74,	(71,25		3,
PCC Covid 19 Funding	-	811	9)	-	552
		2,			
HM Government Grant	-	733	(2,733)	-	-
Northamptonshire Sports		2,			
Grant	-	500	(2,500)	-	-
National Lottery					
Community fund-	Ace	3,66			
project		3	-	-	3,663
	3,66	243,	(211,		35,
	3	275	346)	-	592
	742,15				
Total Funds	8	1,284,286	(993,341)	-	1,033,103

The Refuge refurbishment is funding for planned decoration, replacement carpets on a cyclic rota of all refuges.

The Transfer balance relates to expenditure of decoration in a particular refuge.

MHCLG is contract funding specific for Domestic abuse service as a whole.

The Sale of Head Office proceeds to be used in 2021/22 to purchase a refuge or refuges.

Property Improvements was funding to decorate and replace wall as part of sale of Head Office.

Covid 19 and Lloyds TSB grants are specific for Covid 19 costs, in respect of staff time, additional cleaning, supplies and IT costs.

National Lottery grant is specific for support worker costs.

Post code Neighbour grant was specific for children workers costs.

HM Grant is in relation to furlough of staff due to Covid 19.

Northamptonshire Sports grant is funding for sports equipment used in refuges.

National Lottery Community grant is funding to work in partnership with other agencies to work with children affected by Domestic Abuse.

Comparative Information
Year ended 31 March
2020

Funds	AT 1 APRIL	INCOMING RESOURCES	EXPENDITURE	TRANSFERS	AT 31 MARCH
Unrestricted:					
General	750,079	545,787	(595,504)	(11,867)	688,495
	750,079	545,787	(595,504)	(11,867)	688,495
Designated					
Refuge refurbishment	25,000	-	(2,928)	2,928	25,000
Staff costs	62,795	-	(62,795)	-	-
Property improvements	25,000	-	(8,939)	8,939	25,000
	112,795	-	(74,662)	11,867	50,000
Total Unrestricted Funds	862,874	545,787	(670,166)	-	738,495
Restricted:					
National Lottery					3,663
Community fund	-	16,578	(12,915)	-	3,663
	-	16,578	(12,915)	-	3,663
Total Funds	862,874	562,365	(683,081)	-	742,158

11. Related Party Transactions

There were no related party transactions during the year (2020: 0)

12. Called up Share Capital

The company is limited by guarantee and does not have any issued share capital. Every member of the company undertakes to contribute to the assets of the company (should this be wound up during membership or within one year after ceasing to be a member), for payment of debts and liabilities of the company contracted before ceasing to be a member. The contribution payable is a limited to a sum not exceeding £1.

13. Contingent Liabilities and Capital Commitments

The company had no contingent liabilities at 31 March 2021 or 31 March 2020.

14. Leasing Agreements

Minimum lease payments under non-cancellable operating leases as they fall due as follows:

		2021	2020
	Expiring £		£
Within 1 year		53,651	
2- 5 years			39,609
15,946			32,442
Total	69,597		72,051

LEGAL AND ADMINISTRATIVE DETAILS

**Northamptonshire Domestic
Abuse Service**

Registered Charity No: 1070741
Registered Company No: 2978532
(A Company Limited by Guarantee)

Registered Office address:

Keep House
124 High Street
Wollaston
Wellingborough
NN29 7RJ

Telephone Number: 0300 0120154

Email address: info@ndas.co

Website: www.ndas.co

Auditors:

DNG Dove Naish LLP
Eagle House, 28 Billing Road
Northampton, NN1 5QD

Bankers:

Barclays Bank
PO Box 23
Northampton
NN1 4YD

Investment Management:

CCLA Investment Management Ltd
COIF Charities Deposit Fund
Senator House
85 Queen Victoria Street
London
EC4V 4ET

Solicitors:

Toller's Solicitors
1 Waterside Way
Northampton,
NN4 7XD

Company Secretary:

Dr Rachel Duncan

Chief Executive:

Dr Rachel Duncan

Board of Trustees & Directors:

Glynis Bliss (Chairperson)

Beverley McConnell formerly Czyz (Vice Chair) name change in 2021/22.

David Loyd-Hearn

Jennifer Moles

Lisa Buttar- resigned 1st September 2021

Jo Burns - appointed 11th May 2020

Rufia Ashraf – appointed 2nd September 2020

Adele Knott – appointed 20th January 2021

Stuart Stevens – appointed 20th January 2021

Lynda Cox – appointed 1st March 2021

Eric Lennox – appointed 11th June 2021

Richard How - resigned 27th January 2021

Andy Horwood- resigned 17th April 2021

Sheila Sturgeon appointed 11th May 2020, resigned 18th June 2021