

**METRO CENTRE LIMITED**  
**ANNUAL REPORT & ACCOUNTS**  
**YEAR ENDED 31ST MARCH 2021**

## **METRO CENTRE LIMITED**

### **LEGAL & ADMINISTRATIVE INFORMATION**

**YEAR ENDED 31ST MARCH 2021**

**METRO CENTRE LIMITED**

**A PRIVATE COMPANY LIMITED BY GUARANTEE WITHOUT SHARE CAPITAL**

**COMPANY REGISTRATION NO. 02716101**

**CHARITY REGISTRATION NO. 1070582**

#### **TRUSTEES**

BARRY Blakelock (Co-opted 26/5/21);

Dawn Brown, Vice Chair (Re-appointed 25/11/20 and 28/4/21; Elected 25/11/20 and 26/5/21);

Gwen Bryan, Chair (Re-appointed 25/11/20 and 28/4/21, Elected 25/11/20 and 26/5/21)

David Burgess (Re-appointed 25/11/20 and 28/11/21)

Barbara Gray (Appointed 25/11/20, Re-appointed 28/4/21)

Simon Hall, Treasurer (Re-appointed 25/11/20 and 28/4/21; Elected 25/11/20 and 26/5/21)

John Ley (Re-appointed 25/11/20 and 28/4/21)

Roy Seabrook (Re-appointed 25/11/20 and 28/4/21)

Alison White (Re-appointed 25/11/20 and 28/4/21)

#### **REGISTERED OFFICE**

**METRO Woolwich Equality Community Hub, 1st Floor, Equitable House, 7 General Gordon Square, London, SE18 6FH**

#### **SENIOR MANAGEMENT TEAM**

Dr Greg Usher, Chief Executive Officer (resigned 22/10/21);

Andrew Evans, Deputy CEO (Interim CEO from 22/10/21);

Mark Delacour, Director of External Affairs;

Naomi Goldberg, Director of Strategy;

#### **AUDITORS**

**William Price & Co Audit Ltd, Westbury Court, Church Road, Westbury-on-Trym, BS9 3EF**

#### **BANKERS**

**Cooperative Bank, 151 Lewisham High Street, London SE13 6AA;**

#### **SOLICITORS**

**Grant Saw Solicitors LLP, Ground Floor, Wood Wharf Building, Greenwich, London SE10 9BB;**

# **METRO CENTRE LIMITED**

## **TRUSTEE DIRECTORS' REPORT**

### **YEAR ENDED 31ST MARCH 2021**

The Trustees, who are also Directors of the charity for the purposes of the Companies Act, submit their annual report and the audited financial statements for the year ended 31 March 2021. The Trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" issued in 2019 and the Financial Reporting Standard for Smaller Entities (effective January 2015) in preparing the annual report and financial statements of the charity.

#### **STRUCTURE, GOVERNANCE AND MANAGEMENT**

##### **Governing Document**

The Metro Centre Ltd (METRO Charity) is a company limited by guarantee governed by its Memorandum and Articles of Association as revised 12/05/08. It is registered as a charity with the Charity Commission. Full membership is open to all individuals whom the Board decides to admit to membership, but at all times at least 60% of the full membership shall comprise people who identify as lesbian, gay, bisexual or transgender. There are currently 107 Members. At least 60% of the full membership comprise of people who identify as lesbian, gay, bisexual or transgender. There is a provision for Associate Membership, without voting rights, which may be held by community partners. There are currently 463 Associate Members.

##### **Appointment of Trustees**

As set out in the Articles of Association, all Trustees must retire and, if they wish, stand for reelection at the Annual General Meeting. Elections follow due process including written nominations signed by a nominator and seconder submitted in advance of the AGM with an election statement circulated to the membership who votes by confidential ballot with the provision of proxy voting for members unable to attend the AGM.

The Board may co-opt up to two new members in any year, provided that this does not result in its maximum permitted number of members (twelve) being exceeded. Officers are usually appointed annually at the full first Board meeting after the AGM. The AGM for 2020 was deferred from its usual April date to November due to the coronavirus pandemic. The AGM for 2021 was held in April, bringing us back into our usual annual cycle.

We continue to strive to maximise the diversity of our Board of Trustees and Management Committees.

##### **Trustee Induction and Training**

A transparent, holistic, and robust system is in operation for Trustee recruitment, which initially follows procedures and policy set for all volunteer recruitment. Reflecting best practice, both Senior Management and existing Board members are actively involved as recruitment moves through standardised stages beginning with informal provision of information about the role and organisational expectations to more formal procedures involving application, references and interview. If all stages are satisfactorily achieved, and the recruitment panel approves, a probationary period is undertaken with probationers participating in a comprehensive programme of induction guided by an experienced Mentor assigned to each individual. Cornerstones of the probationary process include regular Mentor/Mentee meetings using a peer-created induction checklist focusing on the attainment of a holistic understanding of the organisation's history and operations, ability to contribute at a governance level, financial oversight, ability to contribute to strategic organisational development and adherence to the 7 Principles of Public Life, as well as METRO's vision, ethos and equality and confidentiality policies.

# METRO CENTRE LIMITED

## TRUSTEE DIRECTORS' REPORT

### YEAR ENDED 31ST MARCH 2021

We have a system in place that requires Trustees to declare any interests that might conflict with their role.

An annual Trustee Skills Audit and feedback from the work plans of the Finance and HR/Policy Sub Committees of the Board shapes the annual programme of training and team-building undertaken by all Board members along with METRO's Senior Management Team. Trustees also contribute their skills and knowledge to the staff team in the form of training sessions.

Last year the Board of Trustees introduced an Annual Effectiveness Review as a mechanism for ongoing improvement to the charity's governance.

#### Organisation

The members of the Board of Trustees also act as the Company Directors of the METRO Centre Ltd. A maximum of twelve members administer the charity meeting bi-monthly, with subcommittees meeting quarterly. There are currently two subcommittees, one for Finance which is convened by the Treasurer and the other for Human Resources and Policy which is convened by another Trustee. Each has agreed Terms of Reference which allow essential work to progress, with recommendations regarding key decisions brought to full Board meetings. Additionally, there are three management committees which report to the full Board: METRO GAD, METRO VAL and METRO GAVS. Ad hoc working parties are created by the Board from time to time, working with the SMT on specific time-limited projects. The Trustees have appointed the Chief Executive Officer to carry out the operational matters of the charity with delegated authority and overall responsibility for employment and staffing, financial management, income generation, contract negotiation and compliance, organisational development, service delivery, research, monitoring and evaluation.

Last year saw the introduction of the Remuneration Subcommittee, which allows for the transparent, fair and competitive setting of salaries for posts at head grade and above.

#### Related Parties

METRO continues its close working relationships with a number of statutory, academic, commercial, and community organisations as well as establishing important new partnerships. Ongoing significant community and academic partners include: Positive East, Spectra, NIAZ, Prepster/The Love Tank, Número de Serie, QUEERCIRCLE, London Friend, Turning Point, Yorkshire MESMAC, Equality Network (Scotland), The Rainbow Project (Northern Ireland), Birmingham LGBT, Brandon Centre, Age UK Bromley & Greenwich, Mencap, Bromley-Lewisham & Greenwich Mind, Advocacy in Greenwich, Volunteer Centre Greenwich, GRIP, Southwark LGBT Forum, Her Centre, Charlton Athletic Community Trust, Healthwatch Greenwich, Lewisham Refugee and Migrant Network, University of Greenwich, NAM, GMRA, University College London, University of Chichester, Antwerp University, College of Applied Science, Odisee University College, King's College London, Anglia Ruskin University, NIHR ARC South London, Bishopsgate Institute, Africa Advocacy Foundation, BHA (Black Health Agency), Healthwatch Lambeth, STI AIDS, National AIDS Trust (NAT), British HIV Association (BHIVA), The King's Fund, Terence Higgins Trust (THT), Charlton Invicta FC, Medway Pride and Greenwich+Docklands International Festival (GDIF).

Important statutory partners include the Royal Borough of Greenwich, Kent County Council, Medway Unitary Authority, London Borough of Lambeth, London Borough of Bexley, London Borough of Bromley, London Borough of Lewisham, London Borough of Wandsworth, London Borough of Richmond Upon Thames, London Borough of Southwark, London Borough of Sutton, London Borough of Tower Hamlets, London Borough of Merton, Royal Borough of Kingston Upon Thames, Croydon Council, Essex County Council, East Sussex County Council, and many other Local Police



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### **TRUSTEE DIRECTORS' REPORT**

#### **YEAR ENDED 31ST MARCH 2021**

and Health Authorities in South London, Kent, Medway, Essex and West Sussex. Key health partners include Public Health England, HIV Prevention England, NHS England, Greenwich CCG, Lewisham CCG, Lambeth CCG, Bromley CCG, Bexley CCG, Southwark CCG, Oxleas NHS Foundation Trust, Central London Community Healthcare NHS Trust, Kent Community Health NHS Foundation Trust and Central and North West London NHS Foundation Trust.

Important commercial partners include Prowler, Friendly Society, Ye Olde Rose & Crown, IMG, M&G, Santander, M&S, Sainsbury's, Tesco, IKEA Greenwich, Crooked Door Design, L33, Pioneer Print, Berkeley Homes, Google, Microsoft and Ellis William.

At a national level, METRO continues to be a London partner for HIV Prevention England, leading the GVI Partnership, working with MSM and African people, with other strong relationships with, on membership of, Kent/Medway LGBT Forum, African Health Policy Network (AHPN), the Sex Education Forum, the National HIV Prevention Network, the National HIV Policy Network, the Department for Education Advisory Group on Mental Health Peer Support for Children and Young People, the NICE Condom Panel, the National LGB&T Partnership and the Consortium of LGBT VCOs.

#### **Volunteers**

METRO gratefully acknowledges the role played by the many volunteers who give their time, skills and energy to the organisation, fulfilling a variety of roles from outreach and design work through counselling and mentoring, to fundraising and event organising. There are currently 99 active volunteers participating in the charity's activities, making a unique contribution to their communities.

#### **Risk Assessment**

METRO undertakes comprehensive contingency planning which complements an integrated risk assessment strategy. Together these practices ensure rapid and systematic responses to risks as they arise in order to mitigate and minimise any potential impact. Specific practices include:

- Regular departmental risk assessment exercises with impact assessments created for all new projects and significant organisational changes;
- Departmental Risk Registers which feed into the Central Risk Register maintained by the CEO and analysed bi-monthly at full Board of Trustees meetings, which also include periodic risk registers including currently a Coronavirus Risk Register;
- Adoption of a quality assessment scheme to continually improve systems and practices in all areas of operation;
- Adherence to comprehensive Information Governance policies and GDPR legislation;
- Project management training for staff in management roles;
- A comprehensive Raising Concerns at Work Policy, outlining how team members should proceed if they believe something isn't right
- Strengthened financial management software, protocols and procedures; and
- Careful management of reserves.

#### **OBJECTIVES AND ACTIVITIES**

The charitable company is established for the promotion of any charitable purpose for the benefit of any members of the community experiencing issues related to sexuality, identity, gender, equality and diversity, including by focusing on:

- 1) Challenging homophobia and heterosexism and acknowledging that they have a significant impact on lesbian, gay and bisexual people and those questioning their sexuality;

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ii) Working in the field of sexual health promotion, HIV prevention and HIV support;

iii) Providing services which promote health and well-being and to empower individuals, including the provision of support, advice, information, advocacy, resources, counselling, group work, outreach services, community development, capacity-building, campaigning, leadership advice, research, clinical services, consultancy, training and education.

**VISION**

METRO'S vision is for a world where diversity is celebrated, difference respected and valued, and where optimum health and well-being for all is a collective goal.

**MISSION**

Working collaboratively with our staff, volunteers, users, partners and supporters to make a difference to people's lives, we champion equality, nurture aspiration, embrace difference and challenge others to do so. We promote health and well-being through our transformative services to anyone experiencing issues relating to sexuality, gender, equality, diversity and identity, and use our unique insight from these transformative services and our diverse heritage to influence decision makers and to effect positive change.

**VALUES**

**Innovation** – We strive to deliver cutting edge, creative and entrepreneurial solutions to the individual, cultural, economic, historical and social problems we identify.

**Insight** – Our services and our change agenda are informed by our understanding of the power of human connection and relationships and our unique relationship with the people and communities we work with and for.

**Integrity** – We believe in the transformative power of inclusive services, products and experiences that are accessible to all.

**Investment** – We support the aspirations of all of our members and users, and embrace these aspirations to ensure the sustainability of the charity through entrepreneurialism and social return on investment.

**PUBLIC BENEFIT**

The Board of Trustees is aware of the Charity Commission requirement to report on the work of the organisation regarding how it delivers public benefit. The Trustees believe that much of this is demonstrated in this year's Annual Report. METRO's objectives are aligned with those of national and local strategies for sexual and reproductive health, community, mental health, youth and HIV, specifically in relation to sexuality, gender, equality, diversity and identity. These external strategies are reflected in the organisation's Strategic Plan for 2018 – 2023, aligned with our refined Vision, Mission and Values. This Annual Report demonstrates progress towards achieving these objectives and illustrates our plans and strategies to do more.

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**ACTIVITIES**

METRO's activities are focused on the health and wellbeing, empowerment, independence and inclusion of people experiencing issues related to sexuality, gender, equality, diversity and identity, and community organisations supporting these people. Our activities benefit the community as we support people of all ages to manage their responsibilities, realise their aspirations, make positive choices and achieve their optimum health. We deliver services across a broad range of health determinants, including, sexual and reproductive health, community in regard to hate crime, domestic violence and advocacy, mental health, youth services and HIV insight, prevention and support.

METRO encourages and supports individuals to develop skills in order to meet their own needs and therefore engage and make a contribution to their community and society through participation. From March 2019, in doing our part to prevent the spread of COVID-19, we transitioned virtually all of our services to delivery over the phone and online. In May 2020 we undertook survey to check how this transition had impacted our service users, this showed that people continued to be very happy with our provision and valued it greatly, but that the majority of service users wanted a return to in-person delivery as soon as possible.

Key developments in line with our new Strategic Plan 2018-23, and Domain Working Group driven Balanced Score Cards and Business Plans include:

**The continuation and expansion of our innovative service offering:**

**• Sexual and Reproductive Health:**

- We continue to provide truly holistic, innovative and responsive sexual and reproductive health services optimised for the different communities we serve. Providing community screening and testing, outreach, condom distribution and contraceptive services that integrate behavioural interventions.
- We continue to build relationships with larger mainstream providers to offer specialist sub-contracted programmes, and continue to cementing our expansion into west and south west London.
- We continue to deliver our Get it condom offer in Kent and Medway and have expanded this online offer into Wandsworth, Richmond and Merton.
- We continue to deliver our Pitstop PLUS sexual health one-stop shop for gay, bisexual and trans men in Greenwich, Bexley and Medway.
- continue to deliver in partnership with Charlton Athletic Community Trust and Oxleas we continue to deliver support for young people and parents in the Royal Borough of Greenwich through the Young Greenwich Programme.
- Our European funded SHIFT project undertook surveys and focus groups to understand needs and barriers for people aged over 45 in accessing sexual health services - publishing key findings in February.
- We have undertaken a number of live panel discussions exploring various sexual health topics, including LBT women's health.

**• Community:**

- We continue to reflect our commitment to community participation, involvement and engagement, by ensuring that the work of this domain is embedded across the charity's work to harness the power of community, organising, and community voice. This is combined with person-centred support, advocacy, and peer-led services, including hate crime, food equality, prostate cancer support and services for older LGBTQ+ people and disabled people. In September we launched our UK-wide



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### TRUSTEE DIRECTORS' REPORT

#### YEAR ENDED 31ST MARCH 2021

LGBTQ+ COVID-19 Recovery Fund grants programme in partnership with NAZ, Equality Network, The Rainbow Project, Umbrella Cymru, Yorkshire MESMAC and Birmingham LGBT, funded by Comic Relief.

-We also cascaded emergency COVID-19 funding to the voluntary and community sector in the Royal Borough of Greenwich, funded by the Greenwich Charitable Trust and the Royal Borough of Greenwich.

-We continue to develop our support and voice service for disabled people, METRO GAD.

-We continue to lead the Connecting Communities Alliance in partnership with Volunteer Centre Greenwich, Bromley Lewisham and Greenwich Mind, Greenwich MENCAP and Age UK Bromley and Greenwich.

-We completed our merger with Voluntary Action Lewisham on 1st April 2020, and have supported their new Management Committee in reflecting on how to engage the local community in making use of the Mulberry Centre that we now run on behalf of the London Borough of Lewisham.

-We launched our LGBTQ+ hate crime support service in Croydon.

#### • Mental Health

-We continue to provide holistic mental health and wellbeing services. Combining treatment for psychological and emotional distress, both clinical and non-clinical with interventions aimed at identifying and mitigating the cause of distress, as well as supporting individuals and communities to maintain and enhance their mental health and wellbeing. Providing counselling, peer support, group work, advocacy and crisis work.

-Our service expansion to support LGBTQ+ young people from aged 8 continues to be a greater success.

-We continue to develop plans for a more commercial offering of our mental health services.

#### • Youth

-We continue to empower and educate young people to reduce the escalation of current and future need as they become adults. Acknowledging that young people face barriers and challenges which need to be overcome before they are able to access provision. Providing training to providers, running a suite of LGBTQ+ youth groups, groups for young people affected by HIV and one-to-one work with boys and young men.

-Our Trans Youth Support service continues to be very well utilised. With continued increased demand due to COVID-19 as social distancing measures have a large impact on young people's ability to engage in peer support and access community spaces, and with GICs suspending services. We have been able to increase capacity thanks to funding from Comic Relief.

-In July we held our first ever METRO Youth Virtual Pride.

-The Our House – Shout Out Loud inclusive theatre project at Eltham Palace, delivered in partnership with National Youth Theatre and English Heritage won Best Event, Festival or Exhibition at the National Heritage Awards in September.

#### • HIV

-We continue to work across HIV prevention and support, including testing, one-to-one and group behavioural change interventions, information campaigns, training, outreach and condom distribution, advocating for PrEP, as well as holistic support for people living with HIV, including advice and advocacy. We continue to aim for an integrated flow between testing and prevention and/or support, ensuring the moment of a positive or negative diagnosis is not the end of the journey.

-Our brand new HIV Testing Bus went out on the road in December, purchased through our GMI Partnership with Spectra and Positive East.



# **METRO CENTRE LIMITED**

## **TRUSTEE/DIRECTORS' REPORT**

### **YEAR ENDED 31ST MARCH 2021**

-We delivered against our Fast Track Cities London funding for three METRO-led projects - working with King's College Hospital Foundation Trust to support positive young parents to stay in treatment; through GMI Partnership in partnership with Doctors of the World, Haringey, Migrant Support Centre, and Voice of Domestic Workers; run an HIV testing bus; developing a mentoring scheme with King's College Hospital and Guy's and St Thomas's NHS Trusts.

-We launched our Let's Talk About Sex HIV prevention campaign in Polish, Portuguese and Spanish.

#### **Continued development and analysis of our insight and using this knowledge to influence:**

- Our Research Working Group has continued to grow and bring focus to the charity's consumption and production of research.
- We are developing plans for our first Service User Forum, bringing the voice of service users to the heart of our evaluation and innovation processes.
- Continuing to run Board, management and full team away days to gather and share insight across the charity.
- Continuing to engage with a number of national and regional organisations and networks to share and gain insight, including the National LGB&T Partnership, the Sex Education Forum, National HIV Providers Forum, LGBT Youth Network, National LGBT Hate Crime Partnership, and the London LGBT Partnership.
- Domain Working Groups (DWGs) gathering insight and driving service innovation.
- Continued growth in our social audiences.
- Continued strong internal communications through NEWSROUND CEO's Monday Update and the more recently added weekly Coronavirus Update, now more focused on bringing the team together and renamed METRO Bubble.

#### **Continued commitment to strengthening and celebrating our integrity:**

- Annual team engagement and diversity surveys, with engagement survey successfully moved to six-monthly.
- Delivery of Board, management and full team away days to ensure feedback from the team and coordination of development.
- Delivering against our Learning and Development Strategy, with cross-organisational training and development.
- Investors in People Accreditation continues to be held, with plans for re-accreditation underway.
- Healthy Workplace Accreditation Achievement level continues to be held.

# METRO CENTRE LIMITED

## TRUSTEE DIRECTORS' REPORT

YEAR ENDED 31ST MARCH 2021

### PRIORITIES

The following priorities have been identified for 2021/22:

#### Sexual & Reproductive Health

- Explore innovative ways of delivering SRH services in a post-COVID world, and to offer accordingly a blended array of options for access, including: face-to-face, community outreach, online, telephone, social media, and virtual platforms.
- Develop and secure sources of independent and non-statutory funding, in particular by developing training and resources which capitalise on our unique knowledge-base and expertise.
- Support staff within the domain to further develop skills around effective service evaluation and co-production, to ensure that services developed within SRH are strategically influenced by both service users and outcomes in a planned, iterative cycle.

#### Community

- Develop METRO GAD so that its work around the voice of disabled people continues to be enhanced.
- Support community development to build resilience in communities in light of COVID-19 and equality disparities it exposes.
- Enhance our capacity building support and grant making support so that it helps to build capacity and resilience within small and BAME-led groups.

#### Mental Health & Wellbeing

- Develop stronger mechanisms to build mental health promotion programs across the charity.
- Ensure relevant group supervision is available to all of our staff.
- Work pan-METRO to address social isolation and the impact of COVID-19 on mental health.

#### Youth

- Increase youth engagement in decision making and service design across the domain.
- Implement a blended online and physical space delivery model in line with young people's needs.

#### HIV

- Engage clients and services users on Fast Track Cities campaigns and focus on self-stigma and HIV.
- Diversify our HIV prevention offer including online testing, support around access to PrEP and support given during the COVID-19 pandemic.
- Build support for programmes and partnerships with organisations for people living with HIV that includes advice and advocacy needs such as navigating welfare benefits system and housing, debt management, employment and education support.

#### Communications, Policy and Research

- Continue to grow the team and work more strategically.
- Accelerate the growth of our consumption and production of research through our Research Working Group and academic partners.
- Bring service user voice to the heart of our insight and policy work.

#### Fundraising

- Fundraising for the refurbishment of our new Lambeth premises.
- Develop business plans to focus our entrepreneurial activities.
- Fully deploy our e-commerce solutions for paid services and products.

#### Governance

- Ensuring post-pandemic recovery and refresh for the whole charity.
- Review progress against current Strategic Plan 2018-2023.
- Commence consultations on next Strategic Plan 2023-2028.
- Implement the recommendations of the current Board Effectiveness Review.
- Conduct second Board Effectiveness Review.

#### Human Resources and Volunteering

- Ensure that we have fair and equitable processes, policies and procedures of the highest standard for all our staff and volunteers.
- Renew our London Healthy Workplace Award accreditation and continue to promote health and wellbeing in the workplace.
- Adapt and develop our external and internal training offer to deliver learning and development effectively in the digital environment.
- Support the development of managers and leaders, including potential managers and leaders in the charity. Ensure:

#### Finance and Premises

- Reaffirm the role of our estate of premises in the post-pandemic hybrid working and service delivery environment.
- Secure the new home for METRO within the London Borough of Lewisham, while embedding the METRO New Cross location.
- Continue to strengthen and refine the financial processes of the charity, by ensuring they remain fit for purpose, reactive and accessible to the leadership team.
- Support the aspirational goals of the charity around entrepreneurialism and the provision of self-generated funds.

# METRO-CENTRE LIMITED

## TRUSTEE DIRECTORS' REPORT

### YEAR ENDED 31ST MARCH 2021

#### FINANCIAL REVIEW

Incoming resources increased from £4,675,784 to £5,499,845 in 2021 and resources expended changed from £4,652,380 to £5,448,357 resulting in a surplus for the year of £51,488 (2020 - surplus £23,404).

The charity has had a strong year, with several successes in securing funding for the continuation of existing services and the creation of new ones. However, we have entered a period of unforeseen and rapid change in response to the coronavirus pandemic. The Trustees and our Senior Management Team acted swiftly and decisively to ensure the safety of our service users, volunteers and staff.

This meant that in March we switched all face-to-face services to online and phone support, and closed our spaces. Throughout this process, we have been mindful of how some of our most vulnerable service users might be disproportionately impacted. We have identified a number of funding opportunities to help us address these issues, specifically around digital exclusion.

We continue to have open dialogues with all of our commissioners and funders to keep them informed of changes to our delivery during these unprecedented times. As of the end of the financial year, there are no major risks to the charity's income due to the pandemic. Our Trustees and Senior Management Team will continue to monitor this situation closely and implement government and health expert advice.

In the longer term, we remain committed to undertaking a review of our strategic objectives, specifically around entrepreneurialism and the associated income generation in light of a considerably different operating environment.

Trustees will continue to ensure that any future expenditure has defined benefits and management's performance will be measured against the delivery of such benefits. In the forthcoming financial periods Trustees are committed to building the charity's reserve levels.

Over the past seven years, the Trustees have worked closely with the Senior Management Team (SMT) to improve the charity's reserves position. Trustees have been acutely aware of the impact of austerity on the voluntary sector, and particularly on the LGBTQ+ sector, with many voluntary organisations struggling with cash flow, RBR considerations and the movement by local authorities to payment in arrears.

We are pleased to advise that we continue to maintain reserves of over 90 days running costs, in line with Charity Commission recommendation. While Trustees are pleased to maintain this minimum, we remain focused on continuing to improve our reserves position.

#### Reserves Policy

METRO currently has total reserves of £1,268,259 of which £1,229,952 is held in the General Fund.

In the forthcoming financial period, Trustees plan to maintain and build on the charity's reserve levels of between three months and six months of operating expenditure. However, they are also committed to the purchase of freehold premises in Lambeth.

#### Investment Powers and Policy

The Trustees do not currently involve the organisation in investments with the exception of bank interest generated from cash on deposit.

# METRO CENTRE LIMITED

## TRUSTEE DIRECTORS' REPORT

YEAR ENDED 31ST MARCH 2021

### TRUSTEES' RESPONSIBILITIES IN RELATION TO THE FINANCIAL STATEMENTS

The trustees (who are also directors of Metro Centre for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2019 (FRS 102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company, and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

BY ORDER OF THE TRUSTEES:

Simon Hall

Date:

12/12/2021



**INDEPENDENT AUDITORS REPORT TO THE MEMBERS OF  
METRO CENTRE LIMITED  
YEAR ENDED 31ST MARCH 2021**

**Opinion**

We have audited the financial statements of Metro Centre (the 'charitable company') for the year ended 31 March 2021 which comprise the Statement of Financial Activities, Balance Sheet, Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its income, resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

**Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Conclusions relating to going concern**

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or;
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

**Other information**

The trustees are responsible for the other information. The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

**INDEPENDENT AUDITORS REPORT TO THE MEMBERS OF  
METRO CENTRE LIMITED  
YEAR ENDED 31ST MARCH 2021**

**Matters on which we are required to report by exception**

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees' report; or
- the charitable company has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

**Responsibilities of trustees**

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

**Auditor's responsibilities for the audit of the financial statements**

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with regulations made under section 154 of that Act.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditor's report.

**Use of our report**

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work for this report, or for the opinions we have formed.

*William Price & Co Audit Ltd*

William Price & Co Audit Ltd  
Statutory Auditors  
Chartered Accountants  
Eligible to act as an auditor in terms of section 1212 of the Companies Act 2006

Date: 28-12-21  
9 Westbury Court, Church Road  
Bristol BS9 3EF

# METRO CENTRE LIMITED

## STATEMENT OF FINANCIAL ACTIVITIES

(including summary income and expenditure accounts)

YEAR ENDED 31ST MARCH 2021

		UNRESTRICTED FUNDS	RESTRICTED FUNDS	TOTAL FUNDS	TOTAL FUNDS
	Notes	2021	2021	2021	2020
		£m	£m	£m	£m
<b>INCOME:</b>					
Other Income	2	188,767	-	188,767	169,824
Charitable Activities		3,397,805	1,911,891	5,309,696	4,500,188
Investments	2	1,382	-	1,382	5,772
<b>TOTAL INCOMING RESOURCES:</b>	<b>8</b>	<b>3,587,954</b>	<b>1,911,891</b>	<b>5,499,845</b>	<b>4,675,784</b>
<b>EXPENDITURE:</b>					
Charitable activities	3	3,518,265	1,930,092	5,448,357	4,652,380
<b>TOTAL RESOURCES EXPENDED:</b>	<b>8</b>	<b>3,518,265</b>	<b>1,930,092</b>	<b>5,448,357</b>	<b>4,652,380</b>
<b>NET INCOME / (EXPENDITURE):</b>		<b>69,689</b>	<b>(18,201)</b>	<b>51,488</b>	<b>23,404</b>
<b>TRANSFERS BETWEEN FUNDS:</b>	<b>8</b>	<b>(2,160)</b>	<b>2,160</b>	<b>-</b>	<b>-</b>
<b>NET MOVEMENT IN FUNDS:</b>		<b>67,529</b>	<b>(16,041)</b>	<b>51,488</b>	<b>23,404</b>
<b>FUNDS BROUGHT FORWARD AT 1ST APRIL</b>		<b>1,212,433</b>	<b>4,338</b>	<b>1,216,771</b>	<b>1,193,367</b>
<b>FUNDS CARRIED FORWARD AT 31ST MARCH</b>		<b>1,279,962</b>	<b>(11,703)</b>	<b>1,268,259</b>	<b>1,216,771</b>

The Statement of Financial Activities includes all gains and losses in the year.  
All incoming resources and resources expended derive from continuing activities.

# METRO CENTRE LIMITED

## BALANCE SHEET

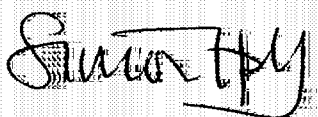
AS AT 31ST MARCH 2021

	Notes	2021		2020	
		£	£	£	£
FIXED ASSETS	9:		123,960		78,970
CURRENT ASSETS					
Debtors	10:	722,908		496,447	
Cash at bank & in hand		1,694,818		1,293,409	
Total Current Assets		2,417,726		1,789,856	
CREDITORS, AMOUNTS FALLING DUE WITHIN ONE YEAR	11:	1,273,427		652,055	
NET CURRENT ASSETS			1,144,299		1,137,801
TOTAL NET ASSETS		£	1,268,259	£	1,216,771
<i>The funds of the charity:</i>					
UNRESTRICTED FUNDS	8:				
General Funds			1,229,962		1,162,433
Designated Funds			50,000		50,000
TOTAL UNRESTRICTED FUNDS			1,279,962		1,212,433
RESTRICTED FUNDS	8:		(11,703)		4,338
TOTAL FUNDS		£	1,268,259	£	1,216,771

The trustees are satisfied that the company was entitled to exemption from audit under section 477 of the Companies Act 2006 and that members have not required an audit in accordance with section 476. However, an audit is required in accordance with the Charities Act 2011.

The trustees acknowledge their responsibilities for:

- ensuring that the company keeps accounting records which comply with section 476 and
- for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

 12/12/2021

Simon Hall

Company Number: 02716101



**METRO CENTRE LIMITED****CASH FLOW STATEMENT****YEAR ENDED 31ST MARCH 2021**

	<b>2021</b> £	<b>2020</b> £
<b>Operating activities</b>		
Surplus for the financial year	51,488	23,404
Adjustments for:		
Interest receivable	(1,382)	(5,772)
Depreciation	21,012	17,175
Increase in debtors	(226,461)	(114,976)
Increase in creditors	621,372	6,936
	<u>467,411</u>	<u>(73,233)</u>
Interest received	1,382	5,772
Cash generated by/(used in) operating activities	<u>467,411</u>	<u>(67,461)</u>
<b>Investing activities</b>		
Payments to acquire tangible fixed assets	(66,000)	(24,918)
Cash used in investing activities	<u>(66,000)</u>	<u>(24,918)</u>
<b>Net cash generated/(used)</b>		
Cash generated by/(used in) operating activities	467,411	(67,461)
Cash used in investing activities	(66,000)	(24,918)
Net cash generated/(used)	<u>401,411</u>	<u>(92,379)</u>
Cash and cash equivalents at 1 April	1,293,407	1,385,788
Cash and cash equivalents at 31 March	<u>1,694,818</u>	<u>1,293,409</u>
Cash and cash equivalents comprise:		
Cash at bank	<u>1,694,818</u>	<u>1,293,409</u>

# METRO CENTRE LIMITED

## NOTES TO THE ACCOUNTS

YEAR ENDED 31ST MARCH 2021

### 1) ACCOUNTING POLICIES

The charity is a company limited by guarantee and registered in England with Companies House and the Charity Commission. Its registered numbers and principal address can be found on page 1 of these accounts.

The principal accounting policies adopted in the preparation of the financial statements are set out below, and have been consistently applied within the accounts.

#### a) Basis of accounting

The financial statements have been prepared in accordance with the Financial Reporting Standard 102 (FRS 102), the Statement of Recommended Practice (SORP), "Accounting and Reporting by Charities" and applicable charity and company law. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

#### b) Incoming Resources/ Income

Incoming resources are recognised on an accruals basis, except that donations and legacies are recognised only upon receipt unless the donor advises otherwise. Grants are treated as income for the period to which the grantor assigns the grant and deferred as necessary. Service contracts on grants where the grantor stipulates performance targets and does not specify that a surplus is retrievable are regarded as unrestricted once the performance targets are achieved.

#### c) Resources Expended/ Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

#### d) Fixed Assets & Depreciation

Fixed assets are capitalised at cost and depreciation is provided to write off the cost of the assets over their useful economic lives. Office equipment, furniture & fittings is written off at a rate of 20% per annum on a reducing balance basis unless a grant provider allocates specific funds for capital expenditure to be written off over a shorter period. Small capital items and replacements are written off as incurred. Vehicles are written off at a rate of 25% on a straight line basis. Leasehold improvements are written off over the lifetime of the lease. The estimated residual value is nil.

#### e) Stocks of materials & literature

Stocks of safe sex materials and literature are written off as incurred.

#### f) Volunteers

The value of services provided by volunteers is not included within these financial statements.

#### g) Going concern basis

The accounts have been prepared on a going concern basis.

#### h) Fund Accounting

Unrestricted funds are available for the use in the furtherance of the charity's objectives. Restricted funds are subject to restrictions imposed by donors as set out in the notes to the accounts.

#### i) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid after taking account of any trade discounts due.

#### j) Creditors

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party, and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

#### k) Financial Instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

# METRO CENTRE LIMITED

## NOTES TO THE ACCOUNTS

### YEAR ENDED 31ST MARCH 2021

#### 2) OTHER INCOME & INVESTMENTS

	2021 £	2020 £
<b>UNRESTRICTED FUNDS:</b>		
Donations & legacies	25,889	38,453
Rental and other Income	32,706	40,066
Coronavirus Job Retention Scheme	107,002	-
Charity Mergers (Note 18)	23,170	91,305
	<b>188,767</b>	<b>169,824</b>
 Investment Income		
Interest receivable	1,382	5,772

#### 3) CHARITABLE ACTIVITIES COSTS

	Activity £	Governance £	Support £	TOTAL 2021 £
<b>SERVICE AREA</b>				
HIV Prevention and Support	778,501	13,650	70,445	862,596
Sexual & Reproductive Health	1,351,173	18,529	79,487	1,449,189
Core Services	1,039,730	53,656	140,035	1,233,421
Community Participation and Engagement	1,415,622	16,898	90,577	1,523,097
Youth Services	169,964	2,443	12,397	184,804
Mental Health & Well Being	175,820	7,149	12,281	195,250
<b>TOTAL RESOURCES EXPENDED</b>	<b>4,930,810</b>	<b>112,325</b>	<b>405,222</b>	<b>5,448,357</b>

#### 4) GOVERNANCE & SUPPORT COSTS

	Governance	Support	
		Finance & Information Technology	Human Resources & Communications
	2021 £	2021 £	2021 £
Staff salaries	57,283	77,577	174,786
Auditors' audit fee	6,600	-	-
Auditors' accounting support	-	3,000	-
Legal & professional	26,821	-	13,566
AGM & trustees meetings	1,412	-	-
Insurance	20,209	-	-
Information Technology	-	78,480	-
Printing Postage and Stationery	-	21,076	-
Telephony	-	36,788	-
	<b>112,325</b>	<b>216,871</b>	<b>188,351</b>

# METRO CENTRE LIMITED

## NOTES TO THE ACCOUNTS

### YEAR ENDED 31ST MARCH 2021

#### 5) NET OPERATING SURPLUS/(DEFICIT)

The net surplus/(deficit) of expenditure over income is stated after charging:

	2021	2020
	£	£
Staff costs	2,799,630	2,575,974
Depreciation of equipment & leasehold improvements	21,012	17,175
Audit fee	3,800	3,600
Other fees paid to Auditors, support, accounts and payroll	5,800	8,640

#### 6) STAFF COSTS

Staff costs for the year were as follows:

	2021	2020
	£	£
Salaries	2,491,012	2,296,072
Social security costs	230,858	210,355
Pensions costs	77,760	69,547
	<u>2,799,630</u>	<u>2,575,974</u>

The average number of persons employed by the charitable company in the year was 100 persons (2019 - 95).

The number of employees who received total employee benefits (excluding employer pension costs) of more than £60,000 is as follows:

	2021	2020
	£	£
£60,001 - £70,000	1	—
£70,001 - £80,000	1	1
£80,001 - £90,000	1	—
£90,000 - £100,000	1	1

The key management personnel of the charity comprises the trustees and the senior management team, to whom responsibility for the day-to-day activities of the charity is delegated. The total employee benefits received by key management personnel during the year were £299,627 (2020: £282,534).

#### 7) DEFERRED INCOME

	2021	2020
	£	£
Balances at the start of the year	182,779	245,834
Additions during the year	655,738	132,779
Amounts released to income	(182,779)	(245,834)
Balance at the end of the year	<u>655,738</u>	<u>132,779</u>

Income has been deferred in line with the funders objectives and has been deferred under one year.



**METRO CENTRE LIMITED**

**NOTES TO THE ACCOUNTS**

**YEAR ENDED 31ST MARCH 2021**

**8) MOVEMENT ON FUNDS IN YEAR**

	Opening Balance: 01-Apr-20 £'	Incoming Resources: £'m	Outgoing Resources: £'	Transfers between funds: £'	Closing Balance: 31-Mar-21 £
<b>UNRESTRICTED FUNDS</b>					
General Fund	1,162,433	3,584,454	3,503,940	(12,985)	1,229,962
<b>DESIGNATED FUNDS</b>					
Hardship Fund	-	3,500	14,325	10,825	-
Metro Local Premises Fund	50,000	-	-	-	50,000
<b>TOTAL UNRESTRICTED FUNDS</b>	<b>1,212,433</b>	<b>3,587,954</b>	<b>3,518,265</b>	<b>(2,160)</b>	<b>1,279,962</b>
<b>RESTRICTED FUNDS</b>					
Mayor of London Greener City Fund Community Grant Scheme	-	19,947	19,947	-	-
TFL Groundwork London Walking & Cycling Grants	-	4,646	4,646	-	-
Community Foundation for Surrey Phase one	-	4,999	4,999	-	-
City Bridge Trust London Community Response Fund - COVID-19 Crisis	-	9,975	9,975	-	-
London Borough of Lambeth Pan London HIV Prevention Programme	-	256,916	256,916	-	-
EJAF Social Impact CIC Social Impact Bond service	4,338	31,000	31,000	-	4,338
Public Health England Innovation Fund: My Message to You	-	18,431	18,431	-	-
MAC AIDS Fund UK Emerging Communities	-	38,290	38,290	-	-
Wandsworth Oasis Trading Company Limited	-	1,482	1,482	-	-
Community Foundation for Surrey Phase Two	-	12,000	12,000	-	-
London Borough of Richmond Upon Thames Pharmacy screening scheme	-	1,047	1,047	-	-
London Borough of Wandsworth Pharmacy screening scheme	-	1,130	3,290	2,160	-
EU Interreg 2 Seas Mers Zeeën - SHIFT project	-	30,836	30,836	-	-
Charlton Athletic Community Trust Young Greenwich Training & Support	-	12,450	12,450	-	-
London Borough of Lambeth EIPS Youth Funding	-	13,000	13,000	-	-
Royal Borough of Greenwich Children and Family Counselling Support	-	21,000	21,000	-	-
Royal Borough of Greenwich Connecting Communities Alliance	-	200,000	200,000	-	-
City Bridge Trust London Community Response Fund Youth mental health support	-	10,450	10,450	-	-
City Bridge Trust London Community Response Fund - COVID-19 Crisis	-	24,643	24,343	-	-
Children in Need Young person's LGBTQ Mental Health	-	38,436	38,436	-	-
Royal Borough of Greenwich LGBT and SOG Strategic Equalities	-	23,000	23,000	-	-
Greater London Authority Youth Londoners Fund	-	31,072	29,072	-	2,000
Royal Borough of Greenwich Greenwich Area Involvement Network	-	15,900	15,900	-	-
Royal Borough of Greenwich METROGAYS Voluntary Sector Support	-	100,782	100,782	-	-
The Safer Greenwich Partnership	-	5,200	5,200	-	-
NHS Greenwich Charitable Funds	-	180,435	180,135	-	-
Royal Borough of Greenwich 3rd Sector COVID-19 emergency small grants	-	75,000	75,000	-	-
Charlton Athletic Community Trust Social Prescribing Project	-	41,500	17,500	-	24,000
Royal Borough of Greenwich Disability Strategic Equalities	-	23,780	23,780	-	-
Comic Relief DCMS match funded COVID-19 Recovery Funding	-	38,885	38,885	-	-
Comic Relief Intermediary Fund	-	569,000	611,041	-	(42,041)
National Lottery Community Fund - LGBTQ Migrant Theatre Project	-	4,912	4,912	-	-
National Lottery Community Fund - COVID-19 Aftermath Advice and Support	-	52,847	52,347	-	-
<b>TOTAL RESTRICTED FUNDS</b>	<b>4,338</b>	<b>1,941,891</b>	<b>1,930,082</b>	<b>2,160</b>	<b>(11,703)</b>
<b>TOTAL RESTRICTED &amp; UNRESTRICTED</b>	<b>1,216,771</b>	<b>5,499,845</b>	<b>5,448,357</b>	<b>-</b>	<b>1,268,259</b>

**METRO CENTRE LIMITED**

**NOTES TO THE ACCOUNTS**

**YEAR ENDED 31ST MARCH 2021**

**9) FIXED ASSETS**

	Office Equipment	Vehicles	Leasehold Improvements	TOTAL
<i>Cost</i>	£		£	£
Brought forward	85,562	-	35,526	121,088
Additions	-	66,000	-	66,000
	85,562	66,000	35,526	187,088
<i>Depreciation</i>				
Brought forward	33,234	-	8,882	42,116
Charge for year	10,465	6,600	3,947	21,012
	43,699	6,600	12,829	63,128
<i>Net Book Value, as at</i>				
31st March 2021	41,863	59,400	22,697	123,960
31st March 2020	52,326	-	26,644	78,970

**10) DEBTORS, amounts falling due within one year**

	2021 £	2020 £
Grants receivable	555,660	343,033
Other debtors & prepayments	167,248	153,414
	<u>722,908</u>	<u>496,447</u>

**11) CREDITORS, amounts falling due within one year**

	2021 £	2020 £
Trade Creditors	18,826	80,650
Other taxation & social security	62,969	73,134
Deferred income	655,738	132,779
Other creditors & accruals	535,894	365,492
	<u>1,273,427</u>	<u>652,055</u>

## METRO CENTRE LIMITED

### NOTES TO THE ACCOUNTS

#### YEAR ENDED 31ST MARCH 2021

#### 12) TRUSTEE DIRECTORS' REMUNERATION & EXPENSES

None of the Trustee directors received any remuneration either directly or indirectly in the year. The Charity made reimbursements of £219 to Trustee directors for training, travel and subsistence expenses ((2020 - £325)).

#### 13) TAXATION

The charity is exempt from tax on its charitable activities.

#### 14) GOING CONCERN & FUTURE FUNDING

The charity is dependent on the continued support of its main funders and in particular the Royal Borough of Greenwich. These funders have continued to support the Metro Charity for many years and they ensure the provision of its core services and the fulfilling of its main aims and objectives.

#### 15) STATUS & CONNECTED CHARITIES

The company is incorporated by charitable means and is limited by guarantee without share capital. The company is not part of any group nor specifically connected with any other charity or group during the year.

#### 16) ANALYSIS OF FUNDS

	Restricted £	Unrestricted £	Total £
Tangible Fixed Assets	-	123,960	123,960
Net Current Assets	348,428	2,069,298	2,417,726
Net Current Liabilities	(360,131)	(913,296)	(1,273,427)
Total Net Assets	(11,703)	1,279,962	1,268,259

#### 17) OPERATING LEASES - LESSEE

Total future minimum lease payments under non-cancellable operating leases are:

	2021 £	2020 £
Not later than one year	172,746	118,365.00
Later than one and not later than five years	628,834	8,525.00
Later than five years	112,500	-
	914,080	126,890

# METRO CENTRE LIMITED

## NOTES TO THE ACCOUNTS

YEAR ENDED 31ST MARCH 2021

### 18) CHARITY MERGER

On 1 April 2020 the charity merged with Vountary Action Lewisham (The Lewisham Council for Voluntary Service) (Charity No: 1085026, Company No: 04123800). This transfer is included in the other income for the year (Note 2).

The assets, liabilities and total funds of the charities immediately before transfer were as follows:

	01/04/2020 £
<b>CURRENT ASSETS</b>	
Debtors & prepayments	3,750
Cash at bank	27,008
Total Current Assets	<u>30,758</u>
<b>CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR</b>	<u>7,588</u>
<b>NET CURRENT ASSETS</b>	<u>23,170</u>
<b>TOTAL UNRESTRICTED NET ASSETS</b>	<u>23,170</u>



**METRO CENTRE LIMITED****NOTES TO THE ACCOUNTS****YEAR ENDED 31ST MARCH 2021****19) ANALYSIS OF GRANTS TO INSTITUTIONS****Greenwich Borough 3rd Sector Emergency COVID-19 Support Grants**

	£
Advocacy in Greenwich	6,500
Art Hub Studios CIC	9,961
Charlton Athletic Community Trust (CACT)	9,950
Charlton Toy Library	7,952
Greenwich & Bexley Community Hospice	10,000
Greenwich Area Cruise Bereavement Care	7,568
Greenwich Dance	9,608
Greenwich Housing Rights	10,000
G-West Community and Arts Centre	9,763
Mums Aid Maternal Mental Health Support	9,630
Quaggy Development Trust	6,920
South East London Community Energy -SELCE-	6,831
South London Counselling & Support Services	9,960
The Forum at Greenwich	5,600
The Mary Dolly Foundation	9,945
The Maypole Project	8,800
Translated Theatre	9,627
	<hr/>
	1148,615

**Comic Relief LGBTQ Small Grants**

	£
1623 Theatre Company	15,000
African Rainbow Family	15,000
Ardour Academy	9,000
AutAngel CIC	3,000
Autistic Nottingham	4,570
Bi Pride UK	2,060
Black Beetle Health	14,100
Breakout Youth	4,085
Bromsgrove Youth and Community Hub	5,000
Chester Centurions RUFC	5,000
Chester Pride	12,430
ClhiQ	12,288
Colchester Pride	5,000
Cornwall Pride	10,267

# METRO CENTRE LIMITED

## NOTES TO THE ACCOUNTS

### YEAR ENDED 31ST MARCH 2021

#### 19) ANALYSIS OF GRANTS TO INSTITUTIONS (cont)

##### Comio Relief LGBTQ Small Grants (cont)

	£
Crawley LGBT	11,800
Deaf Hub Wales	5,000
Deaf Rainbow UK	4,000
Deaf Rainbow UK (Additional Grant)	2,000
Dibby Theatre	13,307
dsd Families	9,955
EDEN Film Productions	9,973
F Choir	4,393
Friends of Dorothy	5,000
Gay Men's Book Club Cardiff	1,444
GAYDIO Brighton	9,990
Genderswap CIC	8,000
Hearts and Minds	3,000
Highland Pride	5,000
Imaan	12,280
Interconnected UK	8,000
Kingston LGBT Forum	10,000
Learnest CIC	11,030
Leeds CCCX	6,250
LGBT Plus Dumfries and Galloway	4,250
LGBT Sheffield	12,160
LGBT Unity	10,750
LGBTQ+ Mental Health Lived Experience Steering Group	5,000
LGBTQymru	10,000
Live Through This	2,800
London Falcons FC	1,725
London Gay Symphony Orchestra	4,000
Marlborough Productions	8,000
Milk Presents	8,800
Misery	5,000
Next Door But One (NDB1)	2,240
North Somerset LGBTQ+ Forum	3,900
Northumberland Pride	8,990
Off The Record B&NES	10,000
Order of Perpetual Indulgence	500
Out in the City	660
Petals of Life	10,267
Phoenix Song Project	1,000

# METRO CENTRE LIMITED

## NOTES TO THE ACCOUNTS

YEAR ENDED 31ST MARCH 2021

### 19) ANALYSIS OF GRANTS TO INSTITUTIONS (cont)

#### Comic Relief LGBTQ Small Grants (cont)

Pink Saltire	15,000
Post Pieces	4,000
Q Space	6,775
Queer Family Tea	1,875
Queer Kernow	4,085
Queer Tours of London	10,000
queen/disrupt	5,000
Queerspace	3,000
Rainbow Foundation	5,280
Rainbow Newport	350
ROMEO AND JULIAN PUBLICATIONS LTD	10,000
Samsons Academy	12,000
Sarbat LGBTQ+ Sikhs	5,000
Schools Out	13,622
Somewhere EDI CIC	15,000
South Wales Gay Men's Chorus	2,000
Sport4Health CIC	10,316
Support U	9,535
Swansea Pride	5,000
The 343	5,000
The Production Exchange	4,085
Trans Aid Cymru	5,500
Trans Creative	12,000
Trans Pride Brighton	11,000
TransgenderNI	14,395
Typhoons RUFC	5,000
Warwickshire Pride	500
X2Y Youth Group	9,876

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571,156

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# METRO CENTRE LIMITED

## NOTES TO THE ACCOUNTS

### YEAR ENDED 31ST MARCH 2021

#### 19) ANALYSIS OF GRANTS TO INSTITUTIONS (cont)

##### Greenwich Charitable Trust

ArtFix	7,197
Design Charity	7,500
Greenwich & Bexley Community Hospice	9,865
Greenwich Dance	19,991
Greenwich Volcare (Carers Support)	6,238
South London Counselling & Support Services	17,500
The Ahoy Centre	10,000
Trinity Laban Conservatoire of Music & Dance	6,510
The Soldiers, Sailors, Airmen and Families Association	1,700
Mums Aid Maternal Mental Health Support	3,161
The May Pole Project	7,365
South London Counselling Services	3,697
South of England Foundation	5,795

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106,519

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