

**Carers' Support Centre**  
**(A company limited by guarantee)**

**Report and Financial Statements**

**For the year ended 31 March 2023**

## **Carers' Support Centre**

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## **Carers' Support Centre**

### **Company Information**

**For the year ended 31 March 2023**

**CHIEF EXECUTIVE OFFICER:** M. Humphries

**REGISTERED OFFICE:** 11 Redcombe Lane  
Brigg  
North Lincolnshire  
DN20 8AU

<b>TRUSTEES:</b>	J Clift- Williams	M Keyworth
	M Morley	P Ashley
	K White (Resigned 13.12.2022)	P Caswell
	P Taylor	K Hague
	D Thomas (Resigned 17.03.2023)	A Holden
	B Dunderdale	J Smith
	H Redshaw	K Knapton

**INDEPENDENT EXAMINER:** Jon Lister FCCA  
Enterprise Chartered Certified Accountants  
8 Castlegate  
Tickhill  
Doncaster  
DN11 9QU

**BANKERS:** Unity Trust Bank  
Nine Brindleyplace  
4 Oozels Square  
Birmingham  
B1 2HB

## **Carers' Support Centre**

### **Report of the Directors (including the Trustees' Report)** **For the year ended 31 March 2023**

The trustees, who are also directors of the charity for the purposes of the Companies Act, submit their annual report and the financial statements for the year ended 31st March 2023. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) (FRS 102) issued in 2015 in preparing the annual report and financial statements of the charity.

The charity is a charitable company and is limited by guarantee. The charity's governing document is its Memorandum and Articles of Association, which restricts the charity's operations to all lawful acts as are necessary or incidental to its Objects.

#### **Trustees' responsibilities statement**

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for the year. In preparing the financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statement;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees are aware:

- there is no relevant information of which the charitable company's Independent examiner is unaware;
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant information.

#### **Structure, governance and management**

The trustees have responsibility to direct the charity's affairs in such a way as to promote the Objects.

## **Carers' Support Centre**

### **Report of the Directors (including the Trustees' Report) - Continued** **For the year ended 31 March 2023**

#### **Structure, governance and management continued**

##### *Day to day management*

The day to day management of the charity is carried out by the Chief Executive Officer, responsible to the Executive Committee made up of the trustees of the company.

General meetings are held bi-monthly to discuss matters and for decision making. Meetings are carried out in line with the Articles of Association of the company.

Other major roles in the charity include the individual project managers and supervisors and the finance officer who performs accounting duties.

##### *Recruitment and training of trustees*

Trustees are recruited based on their knowledge and experience in the services the charity provides to meet its objectives. Formal training is provided to new trustees based on their existing knowledge. Training is available as it be required.

##### *Risk management*

The board of trustees have overall responsibility for ensuring that the charity has appropriate systems of controls, financial or otherwise. They are also responsible for keeping proper accounting records, for safeguarding the assets of the charity and for taking reasonable steps for the prevention and detection of fraud and other irregularities and to provide reasonable assurance that:

- The charity is operating efficiently and effectively
- The assets are safeguarded against unauthorised use or disposition
- Proper records are maintained and financial information used within the charity reliable
- The charity complies with relevant laws and regulations

##### *Risk review*

The trustees have conducted a review of the major risks to which the charity is exposed and appropriate systems have been established to mitigate those risks. Significant external risks to funding have lead to the development and implementation of a strategic plan. This will allow for the re-direction of funding and some activities.

Internal risks are minimised by the implementation of procedures for authorisation of all transactions and projects to ensure consistent quality of delivery for all operational aspects of the charity. These procedures are constantly reviewed to ensure that they still meet the needs of the charity.

#### **Objectives and activities**

The charity's objectives as stated in the company's Memorandum and Articles of Association are principally for the benefit of the community in North Lincolnshire and surrounding areas.

## **Carers' Support Centre**

### **Report of the Directors (including the Trustees' Report) - continued** **For the year ended 31 March 2023**

#### **Objectives and activities continued**

The Charity's objectives are;

- To promote the relief of the aged, sick, or disabled people in North Lincolnshire and surrounding areas by the provision of such services as shall relieve or alleviate their suffering.
- To advance the education of Carers by the provision of training and advice to such persons.
- To relieve those Carers who are need by reason of their responsibilities as a Carer.

A Carer shall be defined as a person whose life is, or has been, restricted by the responsibility for the care and well being of aged, sick, and disabled people.

The policies adopted in furtherance of these objectives, by the Trustees are;

- To bring together members to fulfil the aforesaid objectives.
- To gather and disseminate information for members and Carers.
- To advise and inform relevant bodies of the needs of Carers.
- To promote the setting up of appropriate support systems for Carers.
- To organise fund raising activities.
- To employ members of staff as appropriate.

#### *Mission statement*

Carers' Support Centre is the first choice for Carers, their family, and Commissioners. We are a trusted and respected organisation.

#### *Vision*

Carers are valued and can access the help they need to thrive and live the life they choose.

#### *Aims*

1. Raise the profile and importance of Carers across communities
2. Identify and reach a greater number of Carers
3. Ensure support to Carers is accessible
4. Ensure support to Carers is inclusive and makes a positive difference
5. Sustain and grow a vibrant, supported, inclusive and high performing team
6. Strengthen our financial sustainability and operational efficiency

#### *Equal opportunities*

In furtherance of the Objects the charity shall at all times take into consideration the principles of equality of opportunity irrespective of age, gender, race, colour, nationality, ethnic origin, religion, sexual orientation or disability.

## **Carers' Support Centre**

### **Report of the Directors (including the Trustees' Report) - continued** **For the year ended 31 March 2023**

#### **Achievements and Performance**

This year we have been able to deliver all our services and support out across the different communities in Northern Lincolnshire as well as at each of the centres as all lockdown rules ceased. As a result, we have seen significant increase in the number of Carers accessing various services such as Peer Support groups, training and activities and counselling.

The helpline offering a listening ear, information and guidance has been the busiest ever, and in the quarter to March 2023 we registered the highest number of new Carers to the service with 463 Carers registering.

It has also been a year of developing services and new services starting such as the lunch clubs, Men in Sheds Project, Cooking Club, Carers Voice, and the development of our hospital-based support expanding to work across Scunthorpe General, Great Oakes and Diana Princess of Wales Hospitals.

Our most significant development has been our new Dementia Direct service supporting people living with dementia and their Carers, in North Lincolnshire. The service started in January 2023 and in the first three months we have recruited three specialist staff and established clear referral pathways enabling 130 Carers and people living with dementia to be referred into the service.

We have also established two dementia cafés in Brigg and Barton with a plan to open two more in the coming months in Epworth and Scunthorpe.

A year of significant growth, development, and consolidation for the charity. Carers are coming forward in greater numbers and receiving greater recognition across the region by many organisations and service providers. As a consequence a record number of Carers are now receiving the services and support, they need.

#### **Training and Events**

This year, we have delivered a robust package of training opportunities to Carers. There remains a strong emphasis on well-being while introducing some courses and workshops geared to Carers interests and hobbies. Courses have included anxiety management, legal matters, first aid, mindfulness, and various courses on living with and understanding dementia.

During this year there has been 217 training events with attendance of 341 Carers

There are several activity groups meeting regularly and many activity days. The Art Group, Luncheon Club, Tai Chi Groups and Men in Sheds group have proved very popular. Activity Days have included Yoga sessions, and Ceramic and Craft workshops. There have been 397 meetings with 1649 Carers attending these meetings during the year.

## **Carers' Support Centre**

### **Report of the Directors (including the Trustees' Report) - continued** **For the year ended 31 March 2023**

#### **Grants**

Much of the support we provide to Carers is practical, such as advocacy and benefits advice. We also apply for grants from external organisations where Carers need financial support to help with their caring role. This year we have applied for grants for a range of things, such as washing machines and tumble dryers, wheelchairs, beds, child car seats, holidays, and driving lessons. This year North East Lincs were successful in obtaining £16,715 for 71 Carers, while North Lincs obtained £2,100 for 11 Carers.

A major grant for the Carers' Support Service of £10,000 came from the Carers Trust to develop the Men in Sheds project and Cooking club and to establish a Carer therapy service in Scunthorpe.

North East Lincolnshire was also given £14,000 to distribute to Carers as part of the Household Support Grant.

#### **Benefits Advice Service**

As a result of this guidance 649 Carers' households have seen an increase in their income. The total amount of benefit gained for the year was **£ 1,561,639**.

#### **Awareness Raising and Outreach Work**

The Carers' Support Service continues to strengthen and embed relationships with local organisations and developed many new ones. We are working more closely with employers on Carer friendly policies and procedures, we are training staff teams on Carer awareness, we are attending organisation wellbeing events, we are educating students at local colleges, we are recruiting Carers Champions across health, social care, community organisations and the private sector. The aim is to ensure Carers can identify themselves as Carers early in their caring journey, can be supported to recognise themselves as Carers by professionals, can access information right across the county and are referred to the Carers' Support Service for support wherever they present themselves.

This year we have provided 220 training and awareness raising sessions to professionals, organisations, and community groups. We conducted 1560 hours of community outreach.

Time has also been invested in developing our new brand and website and producing a number of Carers stories on film, which has supported all our outreach and awareness raising.



## **Carers' Support Centre**

### **Report of the Directors (including the Trustees' Report) - continued** **For the year ended 31 March 2023**

#### **A Step Change for Carers at our Local Hospitals**

This year we increased our presence in Diana Princess of Wales Hospital in Grimsby and Scunthorpe General Hospital. We have worked intensely with staff to raise the awareness and profile of Carers. We have built strong links with key staff right across the hospital and supported the hospital with the development of their own Carer policy, for staff and visiting carers. A carers charter is now displayed in most wards, making clear the hospitals commitment to supporting Carers. In addition to this, Carers who are part of the new Carers Voice have been working on a Carers Guide to the hospital, written by Carers for Carers, that will launch next year. The guide will clearly explain what support is available for Carers when the person they care for visits hospital, the things carers need to consider and the questions they need to ask.

This work has had a big impact on the number of Carers being identified at the hospitals, and subsequently we have had a 30% increase in the number of Carers registering for our support.

Increasingly Carers are being pro-actively involved in patient care, and their wellbeing considered alongside the health and wellbeing of the patient. Carers have described the change in support they now receive at the hospitals as 'night and day'.

This work has securely embedded the Carers' Support Service in practices and procedures across both hospitals.

#### **Social Media and electronic communication**

Social media is a key tool for communicating with Carers and the wider population of Northern Lincolnshire. More Carers are engaging with our messages and as a result we are seeing the reach of our posts increase, meaning more people are seeing our messages. A key element of our social media is our branding, which we have developed and are using consistently across our social media platforms. This means people are more likely to recognise a social media post as belonging to the Carers' Support Service when they scroll through their social media feeds. Social media is also a key tool that we use to drive people to our website, where people can find more information about the topic of the post they have seen on social media.

The social media platforms we are now using are Facebook, Twitter, and more recently Instagram. We are developing a presence on LinkedIn. Different platforms widen our audience. Instagram will help us reach more Young Adult Carers, while LinkedIn will help us reach professionals and working Carers, and assist in our networking with other organisations.

Our Facebook audience is now 2993 and our twitter audience is 1336. We have a new audience of 149 people on Instagram. Across these platforms, this is a total 10% increase on last year.

Our Facebook Reach this year was 58,106 and our Instagram Reach 1,547.

## Carers' Support Centre

### Report of the Directors (including the Trustees' Report) - continued

For the year ended 31 March 2023

#### **Volunteers**

The Carers' Support Centre makes a significant use of volunteers in the course of undertaking its charitable activities. Our thanks go to all of them.

Volunteers help to transport Carers to and from Carers Groups and support Carers within the groups. Volunteers also provide counselling, befriending, computer tuition, alternative therapies and beauty treatments and admin support. There are currently 93 volunteers supporting us with our work across the charity.

#### **Carers Week**

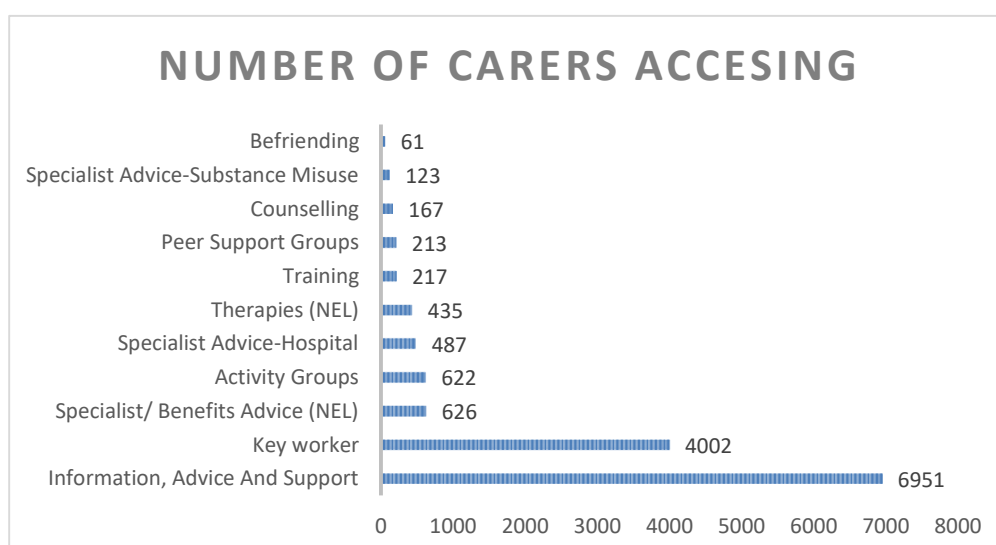
During Carers Week each area hosted a Conference – Make Caring Visible, Valued and Supported. They brought together 120 Carers and 80 professionals, and the various workshops and discussions focused on what Carers saw as their priorities for support and how these can be shaped. As an outcome of the conference in North Lincolnshire a group of Carers have come together to form the Carers Voice.

Detailed here are some figures about the Carers registered with the Carers Support Services and the services they are accessing.

#### **Types of Carers Registered on 31<sup>st</sup> March 2023**

Type of Carer	Number
Carer	3712
Carer (CFP In Res Care)	195
Parent Carer (Cfp Under 18)	892
Sandwich Carer (Carer For A Disabled Child AND Adult	198
Young Carer (Under 18)	12
Ex Carer	338
Total	5347

#### **Unique Carers Accessing Services during the year.**



## **Carers' Support Centre**

### **Report of the Directors (including the Trustees' Report) - continued** **For the year ended 31 March 2023**

<b>Individual Attendances or Appointments during the year</b>	
Specialist Advice (Financial)	1345
Peer Support Groups	1043
Befriending	585
Counselling	1430
Carer Training	341
Activity Groups	1540
Therapies	1440
<b>Total</b>	<b>7300</b>

<b>Number of 'Contacts' in the year with...</b>		
Carer	59%	28075
Carer (Cared For Person In Res Care)	4%	2004
Parent Carer (Cared For Person Under 18)	18%	8676
Sandwich Carer (Carer For A Disabled Child AND Adult)	3%	1379
Young Carer (Under 18)	0%	45
Ex Carer	9%	4037
Organisation (GP, school, Hospital ward etc)	7%	3082
<b>Grand Total</b>	<b>100%</b>	<b>47298</b>

In addition, 46,000 text messages were sent to Carers and 29,000 Newsletters.

#### **Plans for the Future**

The Carers' Support Service will:

Raise the profile and importance of Carers across communities.

Identify and reach a greater number of Carers.

Ensure support to Carers is accessible.

Ensure support to Carers is inclusive and makes a positive difference.

Sustain and grow a vibrant, supported, inclusive and high performing team.

Strengthen our financial sustainability and operational efficiency.

#### **On Behalf of the Board:**

.....  
Trustee

Date:13th December 2023

**Independent Examiners Report to the Trustees of**  
**Carers' Support Centre**  
**For the year ended 31 March 2023**

We report on the accounts for the year ended 31 March 2023 set out on pages 11 to 20.

**Retrospective responsibilities of trustees and examiner**

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 145(1) of the Charities Act 2011 and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to;

- examine the accounts under section 145 of the Charities Act 2011;
- to follow the procedures laid down in the general directions given by the Charity Commission under section 145(5)(b) of the Charities Act 2011; and
- to state whether particular matters have come to my attention.

**Basis of independent examiner's report**

My examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

**Independent examiner's statement**

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that in any material respects the requirements to keep accounting records in accordance with section 386 of the Companies Act 2006; and to prepare accounts which accord with accounting records, comply with the accounting requirements of section 386 of the Companies Act 2006 and with the method and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

- (2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached

**Jon Lister FCCA**

**Enterprise Accountancy Services Limited**

Dated:

8 Castlegate

Tickhill

Doncaster

South Yorkshire

DN11 9QU

## Carers' Support Centre

### Statement of Financial Activities (including Income & Expenditure Account) For the year ended 31 March 2023

	Notes	Unrestricted Funds 2023 £	Restricted Funds 2023 £	Total Funds 2023 £	Total Funds 2022 £
<b>INCOMING RESOURCES</b>					
<b>Incoming resources from generated funds:</b>					
<i>Activities for generating funds</i>					
Investment income		-	-	-	-
Rental and related income		16,740	-	16,740	25,050
Project delivery	2	895	-	895	4,293
<b>Incoming resources from charitable activities:</b>					
Grants	2	918,882	4,000	922,882	900,418
Membership fees		1,007	-	1,007	600
Donations and gifts		24,259	-	24,259	11,365
<b>TOTAL INCOMING RESOURCES</b>		<b>961,783</b>	<b>4,000</b>	<b>965,783</b>	<b>941,726</b>
<b>RESOURCES EXPENDED</b>					
Charitable activities	3	912,174	3,759	915,933	967,150
Governance costs	4	25,684	-	25,684	3,567
<b>TOTAL RESOURCES EXPENDED</b>		<b>937,858</b>	<b>3,759</b>	<b>941,617</b>	<b>970,717</b>
<b>NET INCOMING RESOURCES</b>	5	<b>23,925</b>	<b>242</b>	<b>24,166</b>	<b>(28,991)</b>
<b>TRANSFER</b>				-	-
Total funds brought forward		692,996	-	692,996	721,987
<b>TOTAL FUNDS CARRIED FORWARD</b>		<b>716,921</b>	<b>242</b>	<b>717,162</b>	<b>692,996</b>

The statement of financial activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities.

**Carers' Support Centre****Registered Company Number: 3540988 (England and Wales)****For the year ended 31 March 2023**

		2023		2022	
	Notes	£	£	£	£
<b>FIXED ASSETS</b>					
Tangible assets	7		<b>420,517</b>		410,007
Investments	7		-		-
<b>CURRENT ASSETS</b>					
Debtors	8	<b>47,385</b>		88,408	
Cash at bank and in hand		<b>496,893</b>		<b>426,887</b>	
		<b>544,278</b>		<b>515,295</b>	
<b>CURRENT LIABILITIES</b>					
	9	<b>54,231</b>		<b>38,904</b>	
<b>NET CURRENT ASSETS/(LIABILITIES)</b>			<b>490,047</b>		476,391
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>			<b>910,564</b>		<b>886,398</b>
<b>FUNDS</b>					
Revaluation reserve			<b>193,402</b>		193,402
Unrestricted funds	10		<b>269,731</b>		245,806
Designated funds	10		<b>447,190</b>		447,190
Restricted funds	10		<b>242</b>		-
<b>TOTAL FUNDS</b>	10		<b>910,564</b>		<b>886,398</b>

These financial statements have been prepared in accordance with the special provisions for small companies under Part 15 of the Companies Act 2006.

The company is entitled to exemption from the audit requirement contained within section 477 of the Companies Act 2006, for the year ended 31 March 2023. No member of the company has deposited a notice pursuant to section 476, requiring an audit of these accounts.

These financial statements were approved by the trustees on \*\*\*\*\*

The directors have acknowledged their responsibilities for preparing accounts which give a true and fair view of the Company and of the profit/loss (which ever is applicable for the year then ended in accordance with the requirements of the Companies Act 2006 and which otherwise comply with the requirements of this Act relating to accounts, so far as applicable to the Company.

The directors have acknowledged their responsibilities for ensuring that the Company keeps accounting records which comply with the Companies Act 2006.

Director

Date:

## **Carers' Support Centre**

### **Notes to the Financial Statements**

#### **For the year ended 31 March 2023**

##### **1 ACCOUNTING POLICIES**

###### **Basis of accounting**

The financial statements have been prepared under the historical cost convention and in accordance with the Financial Reporting Standard 102 (effective January 2015) and with the Accounting and Reporting by: Statement of Recommended Practice (FRS 102) (issued in January 2015).

###### **Going concern**

The financial statements have been prepared on a going concern basis. The company's activities are dependent upon the continued support of its key funders who have undertaken to provide such support for the foreseeable future.

If the going concern basis were not appropriate, adjustments would have to be made to reduce the value of assets to their recoverable values, to provide any further liabilities that may arise and reclassify fixed assets to current assets and long terms liabilities to current liabilities.

###### **Cash flow statement**

The trustees have taken advantage of the exemption in Financial Reporting Standard 102 from including a cash flow statement in the financial statement on the grounds that the charity is small.

###### **Grants receivable**

Revenue grants are credited to the Statement of Financial Activities in the year for which they are received.

###### **Taxation**

The company is a registered charity and its activities are not subject to taxation.

###### **Tangible fixed assets**

Tangible fixed assets are stated at cost less depreciation. Depreciation is provided at rates calculated to write off the cost less estimated residual value of each asset over its expected useful life, as follows;

Freehold property	Not depreciated
Leasehold property	20% Straight line basis
Fixtures and fittings	25% Reducing balance basis

###### **Staff Costs and overhead expenses**

Staff costs and overhead expenses are allocated to activities on the basis of time spent unless otherwise identified to a particular fund.

## Carers' Support Centre

### Notes to the Financial Statements - continued For the year ended 31 March 2023

#### **Fund Accounting**

Funds held by the charity are either:

Restricted funds - these are funds that can only be used for a particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Unrestricted funds - these are funds which can be used at the organisation's discretion in accordance with the objects of the charity.

Designated funds - these funds comprise unrestricted funds that have been set aside by the trustees for restricted purposes.

#### **2 Project delivery income**

	<b>Unrestricted</b>	<b>Restricted</b>	<b>Total 2023</b>	<b>Total 2022</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Fees & Charges	<b>895</b>	-	<b>895</b>	4,293
Managed budgets/Individual Services	-	-	-	-
	<b>895</b>	-	<b>895</b>	<b>4,293</b>

#### **Grant income**

	<b>Unrestricted</b>	<b>Restricted</b>	<b>Total 2023</b>	<b>Total 2022</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Contracts	<b>885,303</b>	-	<b>885,303</b>	820,847
Small grants	-	-	-	-
Grants	<b>14,115</b>	<b>4,000</b>	<b>18,115</b>	64,196
Client Grants	<b>19,464</b>	-	<b>19,464</b>	15,279
Covid-19 Income	-	-	-	96
	<b>918,882</b>	<b>4,000</b>	<b>922,882</b>	<b>900,418</b>



## Carers' Support Centre

### Notes to the Financial Statements - continued

#### For the year ended 31 March 2023

#### 3 RESOURCES EXPENDED - CHARITABLE ACTIVITIES

	Unrestricted	Restricted	Total 2023	Total 2022
	£	£	£	£
Wages, salaries and pension costs	607,160	-	607,160	626,674
Training	5,403	-	5,403	8,351
Marketing & fundraising expenses	43,559	-	43,559	5,384
Project expenditure	55,970	-	55,970	68,055
Travel expenses	11,452	-	11,452	4,554
Equipment expenses	4,297	-	4,297	4,098
Grants	25,494	3,759	29,252	30,730
Premises costs	72,883	-	72,883	63,322
Insurance	7,158	-	7,158	5,659
Administration costs	56,089	-	56,089	66,442
Subscriptions	9,316	-	9,316	8,483
Professional fees	6,547	-	6,547	10,329
Bank charges	501	-	501	527
Depreciation	6,346	-	6,346	12,686
Bad debt write off		-	-	51,856
	<b>912,174</b>	<b>3,759</b>	<b>915,933</b>	<b>967,150</b>

#### 4 RESOURCES EXPENDED - GOVERNANCE COSTS

	Unrestricted	Restricted	Total 2023	Total 2022
	£	£	£	£
Independent Examination	2,365	-	2,365	2,250
Accountancy & payroll fees	23,319	-	23,319	1,317
	<b>25,684</b>	<b>-</b>	<b>25,684</b>	<b>3,567</b>

**Notes to the Financial Statements - continued**  
**For the year ended 31 March 2023**

**5 NET INCOMING RESOURCES**

Net incoming resources for the year is stated after charging:

	<b>2023</b>	2022
	<b>£</b>	£
Depreciation - owned assets	<b>6,346</b>	12,686
Independent Examiners	<b>2,365</b>	2,250

**6 Information on Directors and employees**

The average number of employees (FTE) during the year was made up as follows;

	<b>2023</b>	2022
Directors/trustees	<b>13</b>	13
Management and administration of the charity	<b>6</b>	6
Project work	<b>19</b>	24
	<b>38</b>	<b>43</b>

No employee received emoluments of more than £60,000.

No trustees' remuneration have been paid or waived during the year.

## Carers' Support Centre

### Notes to the Financial Statements - continued For the year ended 31 March 2023

#### 7 TANGIBLE FIXED ASSETS

	Freehold Property £	Leasehold Property £	Fixtures & Fittings £	Total £
<b>COST</b>				
At 1st April 2022	400,000	46,750	104,663	<b>551,413</b>
Additions	-	7,390	9,466	<b>16,856</b>
Disposals	-	-	-	-
At 31st March 2023	<b>400,000</b>	<b>54,140</b>	<b>114,129</b>	<b>568,269</b>
<b>DEPRECIATION</b>				
At 1st April 2022	-	46,750	94,656	<b>141,406</b>
Charge for year	-	1,478	4,868	<b>6,346</b>
Disposals	-	-	-	-
At 31st March 2023	-	<b>48,228</b>	<b>99,524</b>	<b>147,752</b>
<b>NET BOOK VALUE</b>				
At 31st March 2023	<b>400,000</b>	<b>5,912</b>	<b>14,605</b>	<b>420,517</b>
At 31st March 2022	<b>400,000</b>	-	<b>10,007</b>	<b>410,007</b>

The property was revalued by the trustees on an open market value on 31 March 2020.

The trustees do not consider that there has been any impairment or change in the property's value at 31 March 2023.

**Notes to the Financial Statements - continued**  
**For the year ended 31 March 2023**

**8 DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	<b>2023</b>	<b>2022</b>
	<b>£</b>	<b>£</b>
Trade debtors	<b>47,385</b>	64,258
Prepayments and accrued income	-	6,750
Amounts due from subsidiary undertakings	-	17,400
	<b>47,385</b>	<b>88,408</b>

**9 CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	<b>2023</b>	<b>2022</b>
	<b>£</b>	<b>£</b>
Trade creditors	<b>8,342</b>	-
Other taxes and social security	<b>12,408</b>	9,273
Accrued expenses and deferred income	<b>9,115</b>	4,442
Other creditors	<b>24,366</b>	25,190
	<b>54,231</b>	<b>38,904</b>

**10 ANALYSIS OF NET ASSETS BETWEEN FUNDS**

	<b>Unrestricted Funds £</b>	<b>Restricted Funds £</b>	<b>Total Funds £</b>
Tangible fixed assets	420,517	-	420,517
Current assets	544,278		544,278
Current liabilities	( 54,231)	-	( 54,231)
Net assets at 31st March 2023	<b>910,564</b>	<b>-</b>	<b>910,564</b>

## Carers' Support Centre

### Notes to the Financial Statements - continued For the year ended 31 March 2023

#### 10 MOVEMENT IN FUNDS

	At 01.04.2022	Incoming Resources	Outgoing Resources	Transfers	At 31.03.2023
<b>General funds</b>	245,806	961,783	937,858		269,731
<b>Designated funds</b>					
Core costs	400,000	-	-		400,000
Research and development	10,000	-	-		10,000
North East Lincolnshire - Connecting Carers	-	-	-		-
North East Lincolnshire - Carers Innovation Fund	-	-	-		-
North East Lincolnshire - Carers Strategy Delivery	15,182	-	-		15,182
North East Lincolnshire - Bennett Suite	3,788	-	-		3,788
North East Lincolnshire - Carers forum	1,000	-	-		1,000
North/North East Lincolnshire - Joint projects	13,354	-	-		13,354
North Lincolnshire - Carers card	3,867	-	-		3,867
	<u>447,190</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>447,190</u>
<b>Total unrestricted funds</b>	<u>692,996</u>	<u>961,783</u>	<u>937,858</u>	<u>-</u>	<u>716,921</u>
<b>Total restricted funds</b>	-	4,000	3,759	-	242
<b>Revaluation reserve</b>	193,402	-	-	-	193,402
<b>Total funds</b>	<u>886,398</u>	<u>965,783</u>	<u>941,617</u>	<u>-</u>	<u>910,564</u>

#### *Designated funds*

In accordance with Charity Commission guidance the Trustees have designated funds to ensure that in the event of a funding shortfall the Carers' Support Centre can remain operational for a period of 12 months due to the vulnerable nature of its service users and their reliance on the services provided.

The Trustees have designated funds in the area of research & development to ensure that the Carers' Support Centre continues to deliver relevant services in the future.

**Notes to the Financial Statements - continued**  
**For the year ended 31 March 2023**

**11 MEMBERS**

The company is limited by guarantee and therefore has no share capital. In the event of the company being wound up, the contribution of each member and members resigning in the previous year is limited to £1.

**12 ULTIMATE CONTROLLING PARTY**

In the opinion of the directors no one party controlled the company during the year under review. The company is controlled by its members.

**RELATED PARTY TRANSACTIONS**

There were no related party transactions with the trustees in the year under review.