

**Carers' Support Centre
(A company limited by guarantee)**

Report and Financial Statements

For the year ended 31 March 2022

Carers' Support Centre

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For the year ended 31 March 2022

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Carers' Support Centre

Report of the Directors (including the Trustees' Report) **For the year ended 31 March 2022**

The trustees, who are also directors of the charity for the purposes of the Companies Act, submit their annual report and the financial statements for the year ended 31st March 2022. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) (FRS 102) issued in 2015 in preparing the annual report and financial statements of the charity.

The charity is a charitable company and is limited by guarantee. The charity's governing document is its Memorandum and Articles of Association, which restricts the charity's operations to all lawful acts as are necessary or incidental to its Objects.

Trustees' responsibilities statement

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for the year. In preparing the financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statement;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees are aware:

- there is no relevant information of which the charitable company's Independent examiner is unaware;
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant information.

Structure, governance and management

The trustees have responsibility to direct the charity's affairs in such a way as to promote the Objects.

Carers' Support Centre

Company Information

For the year ended 31 March 2022

CHIEF EXECUTIVE OFFICER: M. Humphries

REGISTERED OFFICE: 11 Redcombe Lane
Brigg
North Lincolnshire
DN20 8AU

TRUSTEES:

J Clift- Williams	M Keyworth
M Morley	P Ashley
K White	P Caswell
P Taylor	K Hague
D Thomas	A Holden
B Dunderdale	J Smith
H Redshaw	

INDEPENDENT EXAMINER: Jon Lister FCCA
Enterprise Chartered Certified Accountants
8 Castlegate
Tickhill
Doncaster
DN11 9QU

BANKERS: Unity Trust Bank
Nine Brindleyplace
4 Oozels Square
Birmingham
B1 2HB

Carers' Support Centre

Report of the Directors (including the Trustees' Report) - Continued **For the year ended 31 March 2022**

Structure, governance and management continued

Day to day management

The day to day management of the charity is carried out by the Chief Executive Officer, responsible to the Executive Committee made up of the trustees of the company.

General meetings are held bi-monthly to discuss matters and for decision making. Meetings are carried out in line with the Articles of Association of the company.

Other major roles in the charity include the individual project managers and supervisors and the finance officer who performs accounting duties.

Recruitment and training of trustees

Trustees are recruited based on their knowledge and experience in the services the charity provides to meet its objectives. Formal training is provided to new trustees based on their existing knowledge. Training is available as it be required.

Risk management

The board of trustees have overall responsibility for ensuring that the charity has appropriate systems of controls, financial or otherwise. They are also responsible for keeping proper accounting records, for safeguarding the assets of the charity and for taking reasonable steps for the prevention and detection of fraud and other irregularities and to provide reasonable assurance that:

- The charity is operating efficiently and effectively
- The assets are safeguarded against unauthorised use or disposition
- Proper records are maintained and financial information used within the charity reliable
- The charity complies with relevant laws and regulations

Risk review

The trustees have conducted a review of the major risks to which the charity is exposed and appropriate systems have been established to mitigate those risks. Significant external risks to funding have lead to the development and implementation of a strategic plan. This will allow for the re-direction of funding and some activities.

Internal risks are minimised by the implementation of procedures for authorisation of all transactions and projects to ensure consistent quality of delivery for all operational aspects of the charity. These procedures are constantly reviewed to ensure that they still meet the needs of the charity.

Objectives and activities

The charity's objectives as stated in the company's Memorandum and Articles of Association are principally for the benefit of the community in North Lincolnshire and surrounding areas.

Carers' Support Centre

Report of the Directors (including the Trustees' Report) - continued **For the year ended 31 March 2022**

Objectives and activities continued

The Charity's objectives are;

- To promote the relief of the aged, sick, or disabled people in North Lincolnshire and surrounding areas by the provision of such services as shall relieve or alleviate their suffering.
- To advance the education of Carers by the provision of training and advice to such persons.
- To relieve those Carers who are need by reason of their responsibilities as a Carer.

A Carer shall be defined as a person whose life is, or has been, restricted by the responsibility for the care and well being of aged, sick, and disabled people.

The policies adopted in furtherance of these objectives, by the Trustees are;

- To bring together members to fulfil the aforesaid objectives.
- To gather and disseminate information for members and Carers.
- To advise and inform relevant bodies of the needs of Carers.
- To promote the setting up of appropriate support systems for Carers.
- To organise fund raising activities.
- To employ members of staff as appropriate.

Mission statement

We will support the Carers of North and North East Lincolnshire and their families to reduce the impact of caring on their wellbeing. We will give Carers a voice and empower them to influence and affect change.

Vision

We will be the first choice for Carers, their families and commissioners. The support and services delivered will be of a high quality, accessible in the community, person centred and timely. They will be delivered by a competent, empathetic, local team.

Values

We make a positive difference to people's lives.

We take a holistic approach to supporting Carers.

We are Carer focused and Carer led.

Aims

- 1) Carers Support Centre and its services are embedded in the Local Community.
- 2) Carers Support Centre will be a strong, viable organisation which can continue to effectively deliver a range of services to Carers and their families.
- 3) Carers Support Centre will extend its reach, variety and capacity to deliver more services to Carers and their Families.

Equal opportunities

In furtherance of the Objects the charity shall at all times take into consideration the principles of equality of opportunity irrespective of age, gender, race, colour, nationality, ethnic origin, religion, sexual orientation or disability.

Carers' Support Centre

Report of the Directors (including the Trustees' Report) - continued **For the year ended 31 March 2022**

Public benefit

The trustees confirm that they have paid due regard to the Charities Commission guidance on public benefit in deciding which activities Carers' Support Centre should undertake.

Achievements and performance

This year we started to come out of the lockdown imposed on us due to the Corona Virus.

Services that were maintained through lockdown such as our telephone support and helpline to Carers continued to be offered throughout this period and Key Workers also provided ongoing support to Carers when times were particularly difficult with regular telephone calls.

Services that were developed to meet the needs of Carers during lockdown have also continued these include the many on line training courses and activities and on line peer support groups.

As we began to open up the buildings more face to face services began to be offered again. These included the therapy service, peer support groups and face to face counselling and befriending.

Training courses are now not only being offered in small group meetings face to face but also continue to be offered on line.

Training and Events

This year, we have delivered a robust package of training opportunities to Carers. There remains a strong emphasis on well-being while introducing some courses and workshops geared to Carers interests and hobbies. Courses have included anxiety management, Tai Chi, Assertive Communication, Understanding Dementia, Photography, and Ceramics.

During this year there has been 215 training events with attendance of 682 Carers

A number of activity groups started again this year, the Carers' Choir, an on line Quiz Group a luncheon Club and most recently a new Men in Sheds group. All have proved very popular. There have been 49 meetings with 150 Carers attending these meetings during the year.

Grants

Much of the support we provide to Carers is practical, such as advocacy and benefits advice. We also apply for grants from external organisations where Carers need financial support to help with their caring role. This year we have applied for grants for a range of things, such as washing machines and tumble dryers, wheelchairs, beds, child car seats, holidays, and driving lessons. The list goes on. Not every application is successful, but this year we have been granted £17,277 in grants for individual Carers.

In total, the Carers' Support Service over £38,000 in grants this year.

Carers' Support Centre

Report of the Directors (including the Trustees' Report) - continued **For the year ended 31 March 2022**

Benefits advice Service

This service has resulted in Carers household incomes increasing by a total of £901,838 for the year.

Awareness Raising and Outreach Work

The Carers' Support Service is a lead strategic partner in Northern Lincolnshire. Via our awareness raising and outreach we work with professionals, organisations, businesses and community groups to help ensure North and North East Lincolnshire councils meet their strategic aims and objectives for Carers.

The Carers' Support Service has strengthened existing relationships with local organisations and developed many new ones. We are working more closely with employers on Carer friendly policies and procedures, we are training staff teams on Carer awareness, we are attending organisation wellbeing events, we are educating students at local colleges, we are working with local hospitals on a Carers passport, we are recruiting Carers Champions across health, social care, community organisations and the private sector. The aim is to ensure Carers can identify themselves as Carers early in their caring journey, can be supported to recognise themselves as Carers by professionals, can access information right across the county and are referred to the Carers' Support Service for support wherever they present themselves.

This year we have provided 207 training and awareness raising sessions to professionals, organisations and community groups. We conducted 380 hours of community outreach.

Social Media and electronic communication

Social media remains a key tool for communicating with Carers and the wider population of Northern Lincolnshire. More Carers are engaging with our messages and as a result we are seeing the reach of our posts increase, meaning more people are seeing our messages. A key element of our social media is our branding, which we have developed and are using consistently across our social media platforms. This means people are more likely to recognise a social media post as belonging to the Carers' Support Service when they scroll through their social media feeds. Social media is also a key tool that we use to drive people to our website, where people can find more information about the topic of the post they have seen on social media.

The social media platforms we are now using are Facebook, Twitter, and more recently Instagram. We are also beginning to develop a presence on LinkedIn. Different platforms widen our audience. Instagram will help us reach more Young Adult Carers, while LinkedIn will help us reach professionals and working Carers, and assist in our networking with other organisations.

Our Facebook audience is now 2572, and our twitter audience is 1218. We have a new audience of 109 people on Instagram. Across these platforms, this is a total 24% increase on last year.

Carers' Support Centre

Report of the Directors (including the Trustees' Report) - continued **For the year ended 31 March 2022**

Social Media and electronic communication - Continued

Social media enables Carers to access live information and updates, and gives them another way of engaging and communicating with us.

Text messages continue to be an important tool to aid the delivery of support and improve appointment attendance, and attendance at groups, training and workshops. We find that we receive greater engagement with surveys and increased hits on our website when we include links in text messages.

Website

The Carers' Support Service website has had undergone a complete update, making it more user friendly, and to ensure it meets website accessibility standards for public sector organisations.

The website is our online 'shop front'. It is kept up-to-date and information that is useful for both Carers and professionals is regularly added.

Carers and professionals can find out all of the information they need about support for Carers across

Volunteers

The Carers' Support Centre makes a significant use of volunteers in the course of undertaking its charitable activities. Our thanks go to all of them.

Volunteers help to transport Carers to and from Carers Groups and support Carers within the groups. Volunteers also provide counselling, befriending, computer tuition, alternative therapies and beauty treatments and admin support. There are currently 72 volunteers supporting us with our work across the charity.

Detailed here are some figures about the Carers registered with the Carers Support Services and the services they are accessing.

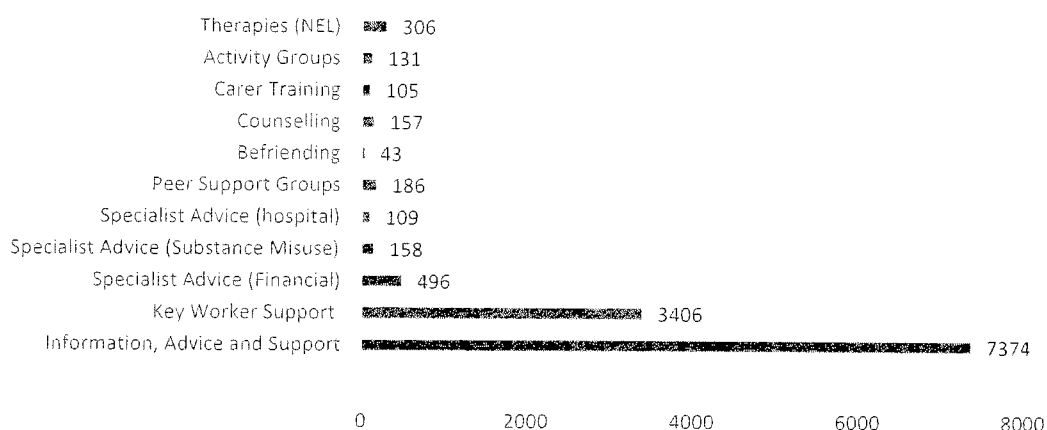
Types of Carers Registered at 31st March 2022

Type of Carer	Number
Carer	3604
Carer (CFP In Res Care)	227
Parent Carer (Cfp Under 18)	964
Sandwich Carer (Carer For A Disabled Child AND Adult	134
Young Carer (Under 18)	16
Ex Carer	152
Total	5097

Carers' Support Centre

Report of the Directors (including the Trustees' Report) - continued For the year ended 31 March 2022

Unique Carers Accessing Services during the year



Individual Attendances or Appointments during the year	
Specialist Advice (Financial)	964
Peer Support Groups	668
Befriending	897
Counselling	1239
Carer Training	213
Activity Groups	408
Therapies	1320
Total	5709

Number of 'Contacts' in the year with...		
Carer	56%	24356
Carer (Cared For Person In Res Care)	4%	1857
Parent Carer (Cared For Person Under 18)	20%	8584
Sandwich Carer (Carer For A Disabled Child AND Adult)	3%	1276
Young Carer (Under 18)	0%	37
Ex Carer	13%	5607
Organisation (GP, school, Hospital ward etc.)	5%	2092
Grand Total	100%	43809

In addition 21000 text messages and 23000 Newsletters were sent to Carers.

Carers' Support Centre

Report of the Directors (including the Trustees' Report) - continued For the year ended 31 March 2022

Plans for the Future

The Carers' Support Service will:

Strengthen existing partnerships and develop new ones

Strengthen our brand identity, so we are more recognisable in the community and online.

Further assert our position as a key strategic partner in Northern Lincolnshire via partnership boards and decision making forums, to ensure the needs of Carers are recognised and valued and that Carers are part of the conversation.

Lead on the development of a robust Carers Voice in North and North East Lincolnshire.

Publish a new five year internal strategy, that is more outcome focussed for the people we support, and that re-enforces the mission, vision and values of the Carers' Support Centre?

To this aim we will

Raise the profile and importance of Carers across communities

Identify and reach a greater number of Carers

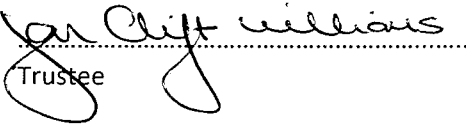
Ensure support to Carers is accessible

Ensure support to Carers is inclusive and makes a positive difference

Sustain and grow a vibrant, supported, inclusive and high performing team

Strengthen our financial sustainability and operational efficiency

On Behalf of the Board:


Trustee
J. Clift Williams

Date: 13th December 2022

Independent Examiners Report to the Trustees of
Carers' Support Centre
For the year ended 31 March 2022

We report on the accounts for the year ended 31 March 2022 set out on pages 11 to 20.

Retrospective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 145(1) of the Charities Act 2011 and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to;

- examine the accounts under section 145 of the Charities Act 2011;
- to follow the procedures laid down in the general directions given by the Charity Commission under section 145(5)(b) of the Charities Act 2011; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that in any material respects the requirements to keep accounting records in accordance with section 386 of the Companies Act 2006; and to prepare accounts which accord with accounting records, comply with the accounting requirements of section 386 of the Companies Act 2006 and with the method and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

- (2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached

Jon Lister FCCA

Enterprise Accountancy Services Limited

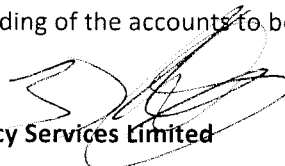

8 Castlegate

Tickhill

Doncaster

South Yorkshire

DN11 9QU

 - 
Dated: 13th December 2022

Carers' Support Centre

Statement of Financial Activities (including Income & Expenditure Account) For the year ended 31 March 2022

	Notes	Unrestricted Funds 2022 £	Restricted Funds 2022 £	Total Funds 2022 £	Total Funds 2021 £
INCOMING RESOURCES					
Incoming resources from generated funds:					
<i>Activities for generating funds</i>					
Investment income		-	-	-	-
Rental and related income		25,050	-	25,050	41,367
Project delivery	2	4,293	-	4,293	438
Incoming resources from charitable activities:					
Grants	2	900,418		900,418	932,651
Membership fees		600	-	600	776
Donations and gifts		11,365	-	11,365	14,059
TOTAL INCOMING RESOURCES		941,726	-	941,726	989,291
RESOURCES EXPENDED					
Charitable activities	3	967,150		967,150	865,451
Governance costs	4	3,567	-	3,567	5,626
TOTAL RESOURCES EXPENDED		970,717	-	970,717	871,077
NET INCOMING RESOURCES	5	(28,991)	-	(28,991)	118,214
TRANSFER					
Total funds brought forward		721,987	-	721,987	603,773
TOTAL FUNDS CARRIED FORWARD		692,996	-	692,996	721,987

The statement of financial activities includes all gains and losses in the year. All incoming resources and resources expended derive from continuing activities.

Carers' Support Centre**Registered Company Number: 3540988 (England and Wales)****For the year ended 31 March 2022**

		2022		2021	
	Notes	£	£	£	£
FIXED ASSETS					
Tangible assets	7		410,007		422,693
Investments	7		-		1
CURRENT ASSETS					
Debtors	8	88,408		149,364	
Cash at bank and in hand		426,887		409,619	
		515,295		558,983	
CURRENT LIABILITIES					
	9	38,904		66,288	
NET CURRENT ASSETS/(LIABILITIES)			476,391		492,695
TOTAL ASSETS LESS CURRENT LIABILITIES			886,398		915,389
FUNDS					
Revaluation reserve			193,402		193,402
Unrestricted funds	10		245,806		297,465
Designated funds	10		447,190		424,522
Restricted funds	10		-		-
TOTAL FUNDS	10		886,398		915,389

These financial statements have been prepared in accordance with the special provisions for small companies under Part 15 of the Companies Act 2006.

The company is entitled to exemption from the audit requirement contained within section 477 of the Companies Act 2006, for the year ended 31 March 2022. No member of the company has deposited a notice pursuant to section 476, requiring an audit of these accounts.

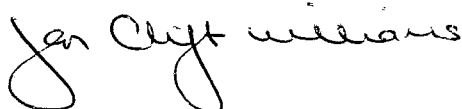
These financial statements were approved by the trustees on 13th December 2022

The directors have acknowledged their responsibilities for preparing accounts which give a true and fair view of the Company and of the profit/loss (which ever is applicable for the year then ended in accordance with the requirements of the Companies Act 2006 and which otherwise comply with the requirements of this Act relating to accounts, so far as applicable to the Company.

The directors have acknowledged their responsibilities for ensuring that the Company keeps accounting records which comply with the Companies Act 2006.

Director

Date: 13th December 2022



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J Clift Williams

Carers' Support Centre

Notes to the Financial Statements **For the year ended 31 March 2022**

1 ACCOUNTING POLICIES

Basis of accounting

The financial statements have been prepared under the historical cost convention and in accordance with the Financial Reporting Standard 102 (effective January 2015) and with the Accounting and Reporting by: Statement of Recommended Practice (FRS 102) (issued in January 2015).

Going concern

The financial statements have been prepared on a going concern basis. The company's activities are dependent upon the continued support of its key funders who have undertaken to provide such support for the foreseeable future.

If the going concern basis were not appropriate, adjustments would have to be made to reduce the value of assets to their recoverable values, to provide any further liabilities that may arise and reclassify fixed assets to current assets and long terms liabilities to current liabilities.

Cash flow statement

The trustees have taken advantage of the exemption in Financial Reporting Standard 102 from including a cash flow statement in the financial statement on the grounds that the charity is small.

Grants receivable

Revenue grants are credited to the Statement of Financial Activities in the year for which they are received.

Taxation

The company is a registered charity and its activities are not subject to taxation.

Tangible fixed assets

Tangible fixed assets are stated at cost less depreciation. Depreciation is provided at rates calculated to write off the cost less estimated residual value of each asset over its expected useful life, as follows;

Freehold property	Not depreciated
Leasehold property	20% Straight line basis
Fixtures and fittings	25% Reducing balance basis

Staff Costs and overhead expenses

Staff costs and overhead expenses are allocated to activities on the basis of time spent unless otherwise identified to a particular fund.

Carers' Support Centre

Notes to the Financial Statements - continued For the year ended 31 March 2022

Fund Accounting

Funds held by the charity are either:

Restricted funds - these are funds that can only be used for a particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Unrestricted funds - these are funds which can be used at the organisation's discretion in accordance with the objects of the charity.

Designated funds - these funds comprise unrestricted funds that have been set aside by the trustees for restricted purposes.

2 Project delivery income

	Unrestricted	Restricted	Total 2022	Total 2021
	£	£	£	£
Fees & Charges	4,293	-	4,293	438
Managed budgets/Individual Services	-	-	-	-
	<u>4,293</u>	<u>-</u>	<u>4,293</u>	<u>438</u>

Grant income

	Unrestricted	Restricted	Total 2022	Total 2021
	£	£	£	£
Contracts	820,847	-	820,847	800,417
Small grants	-	-	-	-
Grants	64,196	-	64,196	31,849
Client Grants	15,279	-	15,279	12,048
Covid-19 Income	96	-	96	88,337
	<u>900,418</u>	<u>-</u>	<u>900,418</u>	<u>932,651</u>

Carers' Support Centre

Notes to the Financial Statements - continued For the year ended 31 March 2022

3 RESOURCES EXPENDED - CHARITABLE ACTIVITIES

	Unrestricted	Restricted	Total	Total
	2022		2022	2021
	£	£	£	£
Wages, salaries and pension costs	626,674	-	626,674	608,320
Training	8,351	-	8,351	7,218
Marketing & fundraising expenses	5,384	-	5,384	6,925
Project expenditure	68,055	-	68,055	41,271
Travel expenses	4,554	-	4,554	1,744
Equipment expenses	4,098	-	4,098	12,090
Grants	30,730	-	30,730	12,344
Premises costs	63,322	-	63,322	58,640
Insurance	5,659	-	5,659	4,411
Administration costs	66,442	-	66,442	90,192
Subscriptions	8,483	-	8,483	8,054
Professional fees	10,329	-	10,329	-
Bank charges	527	-	527	444
Depreciation	12,686	-	12,686	13,798
Bad debt write off	51,856	-	51,856	-
	967,150	-	967,150	865,451

4 RESOURCES EXPENDED - GOVERNANCE COSTS

	Unrestricted	Restricted	Total	Total
	2022		2022	2021
	£	£	£	£
Independent Examination	2,250	-	2,250	2,000
Accountancy & payroll fees	1,317	-	1,317	3,626
	3,567	-	3,567	5,626

Carers' Support Centre

Notes to the Financial Statements - continued For the year ended 31 March 2022

8 DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022	2021
	£	£
Trade debtors	64,258	- 186
Prepayments and accrued income	6,750	6,157
Amounts due from subsidiary undertakings	17,400	143,393
	88,408	149,364

9 CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022	2021
	£	£
Trade creditors	-	22,897
Other taxes and social security	9,273	14,809
Accrued expenses and deferred income	4,442	4,053
Other creditors	25,190	24,529
	38,904	66,288

10 ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds £	Restricted Funds £	Total Funds £
Tangible fixed assets	410,007	-	410,007
Current assets	515,295	-	515,295
Current liabilities	(38,904)	-	(38,904)
Net assets at 31st March 2022	886,398	-	886,398

Carers' Support Centre

Notes to the Financial Statements - continued For the year ended 31 March 2022

10 MOVEMENT IN FUNDS

	At 01.04.2021	Incoming Resources	Outgoing Resources	Transfers	At 31.03.2022
General funds	297,465	941,726	970,717	(22,668)	245,806
Designated funds					
Core costs	400,000	-	-	-	400,000
Research and development	10,000	-	-	-	10,000
North East Lincolnshire - Connecting Carers	11,391	-	-	(11,391)	-
North East Lincolnshire - Carers Innovation Fund	2,949	-	-	(2,949)	-
North East Lincolnshire - Carers Strategy Delivery	182	-	-	15,000	15,182
North East Lincolnshire - Bennett Suite	-	-	-	3,788	3,788
North East Lincolnshire - Carers forum	-	-	-	1,000	1,000
North/North East Lincolnshire - Joint projects	-	-	-	13,354	13,354
North Lincolnshire - Carers card	-	-	-	3,867	3,867
	424,522	-	-	22,668	447,190
Total unrestricted funds	721,987	941,726	970,717	-	670,988
Total restricted funds	-	-	-	-	-
Revaluation reserve	193,402	-	-	-	193,402
Total funds	915,389	941,726	970,717	-	864,390

Designated funds

In accordance with Charity Commission guidance the Trustees have designated funds to ensure that in the event of a funding shortfall the Carers' Support Centre can remain operational for a period of 12 months due to the vulnerable nature of its service users and their reliance on the services provided.

The Trustees have designated funds in the area of research & development to ensure that the Carers' Support Centre continues to deliver relevant services in the future.

Carers' Support Centre

Notes to the Financial Statements - continued **For the year ended 31 March 2022**

11 MEMBERS

The company is limited by guarantee and therefore has no share capital. In the event of the company being wound up, the contribution of each member and members resigning in the previous year is limited to £1.

12 ULTIMATE CONTROLLING PARTY

In the opinion of the directors no one party controlled the company during the year under review. The company is controlled by its members.

RELATED PARTY TRANSACTIONS

There were no related party transactions with the trustees in the year under review.

Ideal Community Care Solutions CIC ceased trading on 31 December 2021 and was dissolved on 20 September 2022.

At the year end date the company was owed £17,400 (2021: £143,393)