

Charity registration number: 1068801

Careline

Annual Report and Financial Statements
for the Year Ended 31 March 2025

Careline

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Reference and Administrative Details

Trustees:	Wendy Woodhouse, Chair Trustee Gordon Hart Graham Leicester, Secretary Patricia Barclay Andrew Peter Yates (appointed 25 November 2024) Vincent Nicholas Paul Bishop Rachel Murt (appointed 16 September 2024)
Senior Management / Leadership Team	Hannah Hopkinson, Careline manager
Charity Registration Number	1068801
Principal Office	St Oswald's Hospital Clifton Road Ashbourne DE6 1DR
Independent Examiner	Coates and Partners Limited The Old Vicarage 51 St John Street Ashbourne Derbyshire DE6 1GP

Careline

Trustees' Report

The trustees present their annual report together with the financial statements of the charity for the year ended 31 March 2025.

Objectives and Activities

The objective of the charity, as set out in the governing document, is to relieve the isolation of older, vulnerable, or isolated people living in the Derbyshire Dales and East Staffordshire, by providing a free telephone befriending service. Established in 1997, Careline's mission is to reduce social isolation, enhance wellbeing, and support independent living.

Calls are made at a frequency that suits each member's needs, with the overall aim of enhancing wellbeing and reducing feelings of loneliness. In 2024/25, Careline had 53 volunteers supporting the service, providing regular befriending calls tailored to each member's needs.

New volunteers receive comprehensive training, which includes shadow call sessions with staff or experienced volunteers, as well as instruction on using the database to manage calls. In addition, Careline provides access to external training sessions through community organisations, such as mental health awareness courses, as an optional opportunity for volunteers to further their skills and understanding. To ensure ongoing support and maintain best practices, Careline holds biannual Q&A sessions for volunteers, covering database refreshers, policy updates, and effective call techniques. These sessions also include the opportunity for volunteers to share their experiences and raise any concerns.

Careline values its volunteers and hosts an annual event to recognise their dedication, presenting awards for 10 and 20 years of service and certificates to new volunteers. This event also features a short film compiled by Careline staff, using contributions from members to highlight their experiences and the impact of the service. It provides an opportunity for volunteers to connect and be thanked for their ongoing support.

To promote social connection and increase awareness of Careline's work, the charity organises coffee mornings for members during the year. Between 2024/25 we held one in Matlock and one in Ashbourne. These events provided an opportunity for members to meet face-to-face, enjoy refreshments, and take part in fundraising activities through stalls operated by Careline. The coffee mornings were well received by all who attended and played an important role in fostering community engagement and support.

In setting the objectives and planning activities, the Trustees have considered the Charity Commission's general guidance on public benefit.

Achievements and Service Development

During the 2024/25 year, Careline has focused on continuing to strengthen its governance and refining key policies to ensure the charity operates effectively, legally, and continues to meet the needs of its community. We have worked closely with Derbyshire Dales CVS to review and enhance several policies including safeguarding, volunteer management, and data protection, ensuring alignment with best practices.

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Trustees' Report (continued)

Improving the quality of our befriending calls has also been a priority. In response to feedback from volunteers and members, we introduced a new system limiting volunteers to a maximum of eight calls per session. This change allows volunteers more time to engage in meaningful conversations, ensuring members receive a personalised and supportive experience, while also helping prevent volunteer fatigue. Volunteer Q&A sessions held twice a year continue to offer a forum for sharing feedback, maintaining strong communication, and fostering a sense of teamwork among volunteers who mostly work from home.

Strengthening safeguarding procedures remains central to our work. We implemented a formal safeguarding log to consistently record and respond to concerns, supporting timely action and informed decision-making. In several cases, with members' consent, Careline has acted as a vital link to Adult Social Care, facilitating early intervention and ensuring members receive appropriate support. These early actions not only protect individuals but also help reduce pressure on statutory services.

Careline's Beneficiaries and Volunteer Team

During the 2024/25 year, Careline supported 151 members. The majority of these members were based in our two core service areas, the Derbyshire Dales and East Staffordshire, which continue to be the primary focus of our delivery. A smaller number of members were supported from neighbouring areas through historic service extensions or specific funding arrangements.

Member Locations	2024/25
Derbyshire Dales	52
East Staffordshire	71
Erewash	8
Other	20
Total	151

Our volunteer team remained strong throughout the year, with 53 volunteers making a total of 10,652 befriending calls, averaging around 205 calls per week.

Rather than focusing on increasing member numbers, this year has been about enhancing the quality-of-service delivery, ensuring each member benefits from a consistent and personalised experience. Continued demand was evident, with a waiting list of 12 individuals at the end of the 2024/25 year.

During the year, 34 new members were accepted onto the service, while 42 members left, for the following reasons:

- 13 members were no longer contactable
- 10 members felt they no longer required the service, often due to improved mental health or increased social activity.
- 10 members moved to residential care without access to a personal phone
- 5 members passed away
- 4 members developed complex health needs beyond Careline's scope

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Trustees' Report (continued)

These figures are summarised below:

Key Figures	2024/25	2023/24
Total members supported	151	157
New referrals received	65	75
New members accepted	34	43
Members left	42	45
Total volunteers	53	46
New volunteers recruited	5	5
Volunteers stepped down	4	8
Members on waiting list	12	n/a

Note: The 2024/25 volunteer figure (53) represents all volunteers active at any point during the year, reflecting the total involvement over the period. The 2023/24 figure (46) was a snapshot at the time of the previous report.

While the number of new referrals (65) and new members accepted (34) was slightly lower than the previous year, this reflects our intentional approach to ensuring each member receives meaningful and tailored support. To maintain high-quality interactions, we capped the number of calls per volunteer at eight per session. Also, many referrals involve complex circumstances that require time to build trust and engagement, which naturally means a steadier pace of new member take-up. Despite this, the presence of a waiting list clearly demonstrates ongoing strong demand for our service.

Volunteer numbers have remained steady, but with availability varying due to a rotating six-week schedule, we carefully manage capacity to provide consistent, effective support.

Building on this approach, our priority for next year is to expand our membership and volunteer team in a thoughtful and sustainable way. We plan to draw on what we've learned this year to develop new ways of reaching out to new members and volunteers, while also continuing to work flexibly to manage capacity and maintain the quality of our service. This will allow us to continue to reduce social isolation and broaden our impact within the community.

Grants

Careline continues to receive grant funding, which underpins the delivery and growth of our service.

We are currently in receipt of a three-year grant from the National Lottery Reaching Communities Fund, secured in 2023. This funding totals £225,118 over three years. In 2024/25, we received £75,716 to support the second year of delivery.

We also received a grant of £5,500 from the Derbyshire Dales Public Health Locality Funding to build upon our befriending service to better support members with ongoing mental health needs. This allowed us to deliver a bespoke package of support, 'Talking Help's, for individuals aged 18–65.

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Trustees' Report (continued)

Finally, we received £2,010 from the Derbyshire County Council - Adult Care grant. This funding has now ceased and will not continue in 2025/26.

Table: Grant Funding 2024/25

Grants	Amount
National Lottery Community Fund – Reaching Communities	£75,716
Derbyshire Dales Public Health Locality Funding	£5,500
Derbyshire County Council – Adult Care	£2,010
Total	£83,226

Donations

Careline is grateful for the ongoing recognition and generous support from our community, volunteers, and local organisations. During 2024/25, Careline received approximately £4,363 in donations, including:

- £565 from numerous individual supporters
- £598 from Ashbourne Methodist Church
- £700 from Uttoxeter Rotary Club
- £1,000 from Ashbourne Rotary Club
- £1,500 from Ashbourne Accommodations

These donations greatly assist in sustaining and developing our services. We remain grateful for this generosity which helps us continue to provide vital support to those experiencing loneliness and isolation.

Fundraising and Community Support

Careline's fundraising efforts this year involved a mix of Careline-led initiatives and community-based support. We are incredibly grateful to everyone who has contributed their time, energy, and resources to help sustain our befriending work.

Our Fundraising Committee, made up of five volunteers and two staff members, continues to bring energy and commitment to planning and delivering successful events throughout the year. Their efforts play a vital role in raising funds that support Careline's work. We would also like to recognise the significant impact of our Careline Ambassador, who has coordinated the distribution of collection tins across the community and successfully doubled the amount raised since joining us. Combined, their dedication and enthusiasm have contributed enormously to our fundraising achievements.

We are committed to ethical fundraising practices and are pleased to report that we have not received complaints about our fundraising activities this year.

The Trustees confirm that they have complied with the requirements of Section 17 of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission for England and Wales.

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Trustees' Report (continued)

Below is a summary of the funds raised this year:

Fundraising Income 2024/25

Category	Event / Activity	Amount
Careline Fundraising	Spring Coffee Morning	£376.50
	Collection Tins / Boxes	£615.78
	Matlock Coffee Morning (with Connex)	£8.00
	Hilltop School Fair	£31.35
	Summer Garden Party	£280.00
	Sainsbury's Street Collection	£285.03
	Annual Fundraising Walk/Run	£1,556.60
	The Original Factory Shop	£226.44
	Auction – Teaspoons	£15.00
	100 Club Draws	£600.00
	Ashbourne Lantern Parade	£89.00
	Christmas Coffee Morning	£852.00
	Item on Facebook Marketplace	£5.00
	Subtotal	£4,940.70
Community Fundraising	Ashbourne WI	£56.15
	Tissington Well Dressing	£1,100.00
	St Leonard's Church Coffee Morning	£50.00
	WI	£113.32
	Volunteer (birthday donations)	£110.00
	Chameleon Choir Concert	£400.00
	ABBA Night	£787.00
	Denstone WI	£50.00
	Unknown	£644.11
	Subtotal	£3,310.58
	Total Raised	£8,251.28

Next Steps for Fundraising

Careline

Trustees' Report (continued)

As we look ahead to the coming year, Careline will continue to prioritise transparent and community-driven fundraising. We are also keen to expand our volunteer recruitment and grow the reach of our fundraising efforts to ensure the long-term sustainability of our service.

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Trustees' Report (continued)

Financial Review

Careline continues to take a proactive approach to ensuring long-term financial sustainability. This year, we established the Financial Sustainability Group (FSG), which brings together two staff members, two trustees, and two volunteers to strengthen our financial planning and fundraising strategies. Meeting quarterly, the group has been actively exploring new ways to diversify our income streams.

Careline's income this year included significant grants, as well as donations and fundraising. This mix of funding has helped us to continue delivering our core services and develop future plans.

During Year Two of Lottery Reaching Communities funding (2024/25), Careline received £75,716. Including the £12,605 underspend carried forward from Year One, the total available budget for the year was £88,321.

Actual expenditure for the period amounted to approximately £56,483, resulting in an underspend of £31,838. This surplus has been set aside for future project needs and contingency purposes. The Lottery has been notified of this underspend and has approved its carry-forward into Year Three.

The largest portion of the underspend had been originally allocated for the recruitment of a third staff member. However, following a careful review, the Board of Trustees decided to delay this recruitment. This decision reflects the recent appointment of a new manager in 2023 and the anticipated departure of our long-standing Chair in March 2026.

We have prioritised strengthening our governance, internal systems, and reviewing our current staffing roles and capacity. This careful approach ensures that any future recruitment, including the potential addition of a third staff member, is fully aligned with the evolving direction of the service. This deliberate and considered approach ensures we secure long-term value and effectiveness, rather than simply filling a vacancy.

Additionally, in light of recent developments at the hospital site where Careline is currently based, trustees have chosen to allocate part of the funding as a provision for the risk of unlikely but potential relocation costs. This proposal has been shared with the Lottery to ensure we remain resilient and prepared, with the flexibility to secure alternative premises, if necessary, always safeguarding the continued delivery of our vital service.

The Board of Trustees has reviewed the reserves policy for 2024/25 and has agreed to maintain the reserves target at £16,000, which covers approximately four months of planned expenditure. This ensures that Careline remains financially secure and able to continue providing its vital service to our members. Trustees review the reserves level regularly and update the policy as needed.

Careline

Trustees' Report (continued)

Plans for the Future

As we move into our next year, Careline will continue to focus on delivering high-quality support to residents in the Derbyshire Dales and East Staffordshire. Although the 'Talking Helps' pilot project officially concludes in June 2025, we recognise the ongoing need for tailored befriending services for adults with mental health challenges. We will continue working towards the project's targets and explore how this service can be sustained and developed further.

We will build on the significant progress made this year to improve our internal systems and governance. Strengthening policies and procedures to ensure effective oversight and compliance will remain a priority. Trustee recruitment and succession planning will also be key, particularly with the planned departure of our Chair in 2026.

Volunteer recruitment remains a major focus, as we aim to build a diverse and dedicated team to support service delivery. Expanding our reach and increasing the number of members we serve is also a priority, ensuring that growth is accompanied by careful planning to maintain Careline's high standards of service.

Overall, our work in the year ahead will concentrate on consolidating and growing the service sustainably, ensuring Careline remains a lifeline for those experiencing social isolation and loneliness.

Structure, Governance and Management

The charity is governed by its constitution, adopted on 15 April 1997, and subsequently amended on 14 January 1998, 9 April 2003, by resolution dated 18 June 2014, and most recently amended on 1 January 2024.

The Trustees who served during the year were:

- Wendy Woodhouse – **Chair**
- Patricia Barclay – **Vice Chair / Treasurer** (appointed Treasurer on 16 September 2024 and continuing as Vice Chair)
- Graham Leicester – **Secretary**
- Andrew Peter Yates (appointed 25 November 2024)
- Rachel Murt (appointed 16 September 2024)
- Vincent Nicholas Paul Bishop
- Gordon Hart

Careline's Management Committee met six times in 2024/25, in addition to several informal catch-up meetings. All meetings were held in person, and minutes were recorded for each.

Day-to-day operations are managed by Hannah Hopkinson (Careline Manager), supported by Carolyn Storer (Befriending Coordinator). One volunteer also serves as a Careline Ambassador, raising the charity's profile locally and promoting community fundraising. Volunteers are organised on a six-week rota to make telephone befriending calls, with administration managed by our two salaried staff members.

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Trustees' Report (continued)

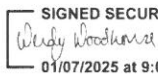
The Financial Sustainability Group (FSG), a sub-committee comprising staff, trustees, and volunteers, meets quarterly to oversee financial planning and fundraising strategies, supporting the charity's long-term financial health.

The Fundraising Committee, made up of volunteers and staff, continues to coordinate fundraising activities and events throughout the year.

Policies essential to the effective governance of Careline have been reviewed during the year. The risk management policy and conflict of interest policy have recently been updated and are awaiting formal approval by the Board of Trustees. Trustees declare any conflicts of interest as they arise during Management Committee meetings to ensure transparency and maintain good governance.

None of the Careline Trustees have claimed any expenses during the financial year.

This Annual Report was approved by the Trustees of the charity on 7 July 2025 and signed on their behalf by:

SIGNED SECURELY

01/07/2025 at 9:02:11 AM UTC

.....
Wendy Woodhouse
Chair of Trustees

Careline

Statement of Trustees' Responsibilities

The trustees are responsible for preparing the trustees' report and the financial statements in accordance with the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and applicable law and regulations.

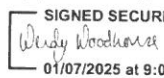
The law applicable to charities requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charities (Accounts and Reports) Regulations 2008, and the provisions of the constitution. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Approved by the trustees of the charity on 7 July 2025 and signed on its behalf by:

SIGNED SECURELY

01/07/2025 at 9:02:11 AM UTC

.....
Wendy Woodhouse
Trustee

Careline

Independent Examiner's Report to the trustees of Careline

I report to the trustees on my examination of the accounts of Careline for the year ended 31 March 2025.

Responsibilities and basis of report

As the charity trustees of Careline you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Careline's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of Careline as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Coates and Partners Limited
Chartered Accountants

The Old Vicarage
51 St John Street
Ashbourne
Derbyshire
DE6 1GP

7 July 2025

Careline

Statement of Financial Activities for the Year Ended 31 March 2025

	Note	Unrestricted funds £	Restricted funds £	Total 2025 £
Income and Endowments from:				
Donations and legacies		4,363	83,226	87,589
Other trading activities		8,251	-	8,251
Investment income	4	240	-	240
Total income		<u>12,854</u>	<u>83,226</u>	<u>96,080</u>
Expenditure on:				
Charitable activities		-	(58,493)	(58,493)
Total expenditure		<u>-</u>	<u>(58,493)</u>	<u>(58,493)</u>
Net income		<u>12,854</u>	<u>24,733</u>	<u>37,587</u>
Net movement in funds		12,854	24,733	37,587
Reconciliation of funds				
Total funds brought forward		<u>40,928</u>	<u>15,783</u>	<u>56,711</u>
Total funds carried forward	12	<u><u>53,782</u></u>	<u><u>40,516</u></u>	<u><u>94,298</u></u>

The notes on pages 15 to 21 form an integral part of these financial statements.
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Statement of Financial Activities for the Year Ended 31 March 2025 (continued)

	Note	Unrestricted funds £	Restricted funds £	Total 2024 £
Income and Endowments from:				
Donations and legacies		11,167	69,492	80,659
Other trading activities		6,166	-	6,166
Investment income	4	<u>18</u>	<u>-</u>	<u>18</u>
Total income		<u>17,351</u>	<u>69,492</u>	<u>86,843</u>
Expenditure on:				
Charitable activities		<u>(2,365)</u>	<u>(58,709)</u>	<u>(61,074)</u>
Total expenditure		<u>(2,365)</u>	<u>(58,709)</u>	<u>(61,074)</u>
Net income		14,986	10,783	25,769
Gross transfers between funds		<u>(5,000)</u>	<u>5,000</u>	<u>-</u>
Net movement in funds		9,986	15,783	25,769
Reconciliation of funds				
Total funds brought forward		<u>30,941</u>	<u>-</u>	<u>30,941</u>
Total funds carried forward	12	<u><u>40,927</u></u>	<u><u>15,783</u></u>	<u><u>56,710</u></u>

All of the charity's activities derive from continuing operations during the above two periods.

The funds breakdown for 2024 is shown in note 12.

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Notes to the Financial Statements for the Year Ended 31 March 2025

1 Accounting policies

Statement of compliance

The financial statements have been prepared in accordance with the second edition of the Charities Statement of Recommended Practice issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Charities Act 2011.

Basis of preparation

Careline meets the definition of a public benefit entity under FRS 102. The accounts (financial statements) have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts.

Going concern

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

Income and endowments

Voluntary income including donations, gifts, legacies and grants that provide core funding or are of a general nature is recognised when the charity has entitlement to the income, it is probable that the income will be received and the amount can be measured with sufficient reliability.

Donations and legacies

Donations and legacies are recognised on a receivable basis when receipt is probable and the amount can be reliably measured.

Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

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Notes to the Financial Statements for the Year Ended 31 March 2025 (continued)

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs

These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including audit, strategic management and trustees meetings and reimbursed expenses.

Taxation

The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Fund structure

Unrestricted income funds are general funds that are available for use at the trustees discretion in furtherance of the objectives of the charity.

Designated funds are unrestricted funds set aside for specific purposes at the discretion of the trustees.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pensions and other post retirement obligations

The charity operates a defined contribution pension scheme which is a pension plan under which fixed contributions are paid into a pension fund and the charity has no legal or constructive obligation to pay further contributions even if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods.

Contributions to defined contribution plans are recognised in the Statement of Financial Activities when they are due. If contribution payments exceed the contribution due for service, the excess is recognised as a prepayment.

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Notes to the Financial Statements for the Year Ended 31 March 2025 (continued)

2 Income from donations and legacies

	Unrestricted funds General £	Restricted funds £	Total funds £
Donations and legacies;			
Donations from individuals	4,363	-	4,363
Grants, including capital grants;			
Grants	-	83,226	83,226
Total for 2025	<u>4,363</u>	<u>83,226</u>	<u>87,589</u>
Total for 2024	<u>11,167</u>	<u>69,492</u>	<u>80,659</u>

3 Income from other trading activities

	Unrestricted funds Designated £	Total funds £
Local fundraising and street collection income	8,251	8,251
Total for 2025	<u>8,251</u>	<u>8,251</u>
Total for 2024	<u>6,166</u>	<u>6,166</u>

4 Investment income

	Unrestricted funds General £	Total funds £
Interest receivable and similar income;		
Interest receivable on bank deposits	240	240
Total for 2025	<u>240</u>	<u>240</u>
Total for 2024	<u>18</u>	<u>18</u>

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Notes to the Financial Statements for the Year Ended 31 March 2025 (continued)

5 Expenditure on charitable activities

	Note	Unrestricted funds General £	Restricted funds £	Total funds £
Staff costs		-	50,771	50,771
Governance costs		-	7,715	7,715
Total for 2025		-	58,486	58,486
Total for 2024		2,365	58,709	61,074

6 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year.

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Notes to the Financial Statements for the Year Ended 31 March 2025 (continued)

7 Staff costs

The aggregate payroll costs were as follows:

	2025 £	2024 £
Staff costs during the year were:		
Wages and salaries	49,732	49,219
Pension costs	629	589
Other staff costs	410	955
	<u>50,771</u>	<u>50,763</u>

No employee received emoluments of more than £60,000 during the year

8 Independent examiner's remuneration

	2025 £	2024 £
Other fees to examiners		
The examining of accounts of any associate of the charity	<u>2,217</u>	<u>1,797</u>

9 Taxation

The charity is a registered charity and is therefore exempt from taxation.

10 Cash and cash equivalents

	2025 £	2024 £
Cash on hand	1	10
Cash at bank	<u>95,997</u>	<u>58,202</u>
	<u>95,998</u>	<u>58,212</u>

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Notes to the Financial Statements for the Year Ended 31 March 2025 (continued)

11 Creditors: amounts falling due within one year

	2025 £	2024 £
Pension scheme creditor	148	114
Accruals	<u>1,450</u>	<u>1,388</u>
	<u>1,598</u>	<u>1,502</u>

12 Funds

	Balance at 1 April 2024 £	Incoming resources £	Resources expended £	Balance at 31 March 2025 £
Unrestricted funds				
<i>General</i>				
General	40,927	12,854	-	53,781
Restricted funds				
The National Lottery Community Fund	12,604	75,716	(56,483)	31,837
Derbyshire County Council	-	2,010	(2,010)	-
Erewash Voluntary Action	3,179	-	-	3,179
Derbyshire Dales Public Health Funding	<u>-</u>	<u>5,500</u>	<u>-</u>	<u>5,500</u>
Total restricted funds	<u>15,783</u>	<u>83,226</u>	<u>(58,493)</u>	<u>40,516</u>
Total funds	<u>56,710</u>	<u>96,080</u>	<u>(58,493)</u>	<u>94,297</u>

Careline

Notes to the Financial Statements for the Year Ended 31 March 2025 (continued)

	Balance at 1 April 2023 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 March 2024 £
Unrestricted funds					
<i>General</i>					
General	30,941	17,351	(2,365)	(5,000)	40,927
Restricted					
The National Lottery					
Community Fund	-	67,482	(54,878)	-	12,604
Derbyshire County Council	-	2,010	(2,010)	-	-
Erewash Voluntary Action	-	-	(1,821)	5,000	3,179
Total restricted funds	-	69,492	(58,709)	5,000	15,783
Total funds	30,941	86,843	(61,074)	-	56,710

Careline

Detailed Statement of Financial Activities for the Year Ended 31 March 2025

	Total 2025 £	Total 2024 £
Income and Endowments from:		
Donations and legacies (analysed below)	87,589	80,659
Other trading activities (analysed below)	8,251	6,166
Investment income (analysed below)	240	18
Total income	<u>96,080</u>	<u>86,843</u>
Expenditure on:		
Charitable activities (analysed below)	<u>(58,493)</u>	<u>(61,074)</u>
Total expenditure	<u>(58,493)</u>	<u>(61,074)</u>
Net income	<u>37,587</u>	<u>25,769</u>
Net movement in funds	37,587	25,769
Reconciliation of funds		
Total funds brought forward	<u>56,711</u>	<u>30,941</u>
Total funds carried forward	<u><u>94,298</u></u>	<u><u>56,710</u></u>

Careline

Detailed Statement of Financial Activities for the Year Ended 31 March 2025 (continued)

	Total 2025 £	Total 2024 £
<i>Donations and legacies</i>		
Appeals and donations	4,363	10,167
Grants - restricted	83,226	69,492
Grants	-	1,000
	<u>87,589</u>	<u>80,659</u>
<i>Other trading activities</i>		
Fundraising	<u>8,251</u>	<u>6,166</u>
	<u>8,251</u>	<u>6,166</u>
<i>Investment income</i>		
Bank interest receivable	<u>240</u>	<u>18</u>
	<u>240</u>	<u>18</u>
<i>Charitable activities</i>		
Wages and salaries - restricted	(49,732)	(49,219)
Staff pensions - restricted	(629)	(589)
Volunteer expenses - restricted	(410)	(200)
Volunteer expenses	-	(755)
Other interest payable	(7)	-
Fundraising costs - restricted	(665)	(700)
Fundraising costs	-	(10)
Staff training - restricted	(150)	(140)
Insurance - restricted	(343)	(290)
Insurance	-	(150)
Telephone and internet - restricted	(208)	(180)
Telephone and fax	-	(23)
Computer software and maintenance costs - restricted	(2,424)	(3,616)
Computer software and maintenance costs	-	(140)
Printing, postage and stationery - restricted	(829)	(1,000)
Printing, postage and stationery	-	(224)
Travel and subsistence - restricted	(506)	(400)
Travel and subsistence	-	(24)
Advertising - restricted	(154)	(675)

This page does not form part of the statutory financial statements.

Careline

Detailed Statement of Financial Activities for the Year Ended 31 March 2025 (continued)

	Total 2025 £	Total 2024 £
Advertising	-	(484)
Accountancy fees - restricted	(2,217)	(1,700)
Accountancy fees	-	(97)
Consultancy fees - restricted	(219)	-
Consultancy fees	-	(458)
	<u>(58,493)</u>	<u>(61,074)</u>