

CROSSROADS (BARNSLEY) LTD

England & Wales · Charity number 1067532

Details

Other names CROSSROADS CARE BARNSLEY

Status Registered

Legal form Charitable company

Company number 03333210

Registered 1998-01-19

Register [View on the Charity Commission register](#)

Contact

Address Maple House
Maple Estate
Stocks Lane
Barnsley
S75 2BL

Phone 01226731094

Email josephd@crossroadsbsly.co.uk

Website www.crossroadsbarnsley.org

Activities

Objects: FOR THE PUBLIC BENEFIT, TO RELIEVE THE STRESSES EXPERIENCED BY CARERS AND PEOPLE WITH PHYSICAL, MENTAL OR SENSORY IMPAIRMENT WITHIN THE FAMILY HOME OR BY OFFERING A RESPITE SERVICE THROUGH THE PROVISION OF COMMUNITY BASED CARE ATTENDANTS AND, AT THE DISCRETION OF THE MANAGEMENT COMMITTEE AND IN EXCEPTIONAL CIRCUMSTANCES, TO PROVIDE SUCH CARE ATTENDANTS FOR DISABLED PEOPLE LIVING ALONE.

Activities: Mission Statement: Crossroads, promotes, offers, supports and delivers high quality services for carers and people with care needs in the Barnsley borough. Objective: We are committed to providing support to relieve the stresses experienced by carers and people with care needs by offering a respite service through the provision of community based carer support workers.

Classification

- **How:** Provides Services
- **What:** General Charitable Purposes, Disability
- **Who:** Children/young People, Elderly/old People, People With Disabilities, People Of A Particular Ethnic Or Racial Origin

Geography

- **Area of benefit:** BARNSELEY AND SURROUNDING AREA
- Barnsley

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£897,972	£846,014	£142,580	40
2024-03-31	£707,577	£676,465	£90,622	38
2023-03-31	£629,278	£703,815	£59,510	35
2022-03-31	£590,123	£558,274	£134,047	34
2021-03-31	£542,254	£490,526	£102,198	30

Trustees

Name	Role	Appointed
SUSAN TAYLOR	Chair	2018-05-21
Diane Murray		2023-12-06
Malcolm Bailey		2022-03-14
Rona Hurst		2021-02-13
SUSAN BAILEY		2019-04-30

CROSSROADS (BARNSELY) LTD

England & Wales - Charity number 1067532

Accounts

Charity Registration No. 1067532

Company Registration No 03333210 (England and Wales)

CROSSROADS (BARNSELY) LIMITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2025

CROSSROADS (BARNSELY) LIMITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2025

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CROSSROADS (BARNSELY) LIMITED**TRUSTEES' ANNUAL REPORT****YEAR ENDED 31 MARCH 2025**

The Board of Trustees presents its report and audited financial statements for the year ended 31 March 2025.

Legal and Administrative details

Charity Name: Crossroads (Barnsley) Limited

Charity Registration Number: 1067532

**Registered Office and
Operational address:** Maple House
Maple Estate
Stocks Lane
Barnsley
South Yorkshire
S75 2BL

Board of Trustees

S Taylor
M Bailey
S Bailey
M Beever (resigned 25 March 2025)
D S Murray
R Hurst

Chief Executive Officer

J David

Independent examiners

North Accounting Limited,
Chartered Accountants
12 Manvers House,
Pioneer Close,
Wath Upon Dearne,
Rotherham,
S63 7JZ

Bankers

Co-operative Bank PLC
11 Peel Square
Barnsley
S70 2QT

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2025

The trustees present their report and accounts for the year ended 31 March 2025.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's memorandum and articles of association, the Companies Act 2006 and the Statement of Recommended Practice (FRS 102) issued in October 2019.

Structure, Governance and Management

The trustees, who are also the directors for the purpose of company law, and who served during the year were:

S Taylor
M Bailey
S Bailey
M Beever (resigned 25 March 2025)
D S Murray
R Hurst

Governing Document

The Charity was formed in August 1993 as an affiliated member of the Crossroads Caring for Carers, registered as an independent charity in March 1997 company limited by guarantee company number 03333210 and with the Charity Commission Number 1067532. The governing document under which the charity operates is the Memorandum and Articles of Association.

Appointment of Trustees

As set out in the articles of association the chair of the trustees is nominated and appointed by the existing trustees. The trustees have the power to co-opt further members in order to fulfil specialist roles. All trustees are circulated with invitations to nominate trustees prior to the AGM.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

Risk Management

The trustees actively review major risks which the charitable company faces on a regular basis and believe that maintaining reserves at current levels, combined with an annual review of the controls over key financial systems, will provide sufficient resources in the event of adverse conditions. The trustees have also examined other operational and business risks faced by the charitable company and confirm that they have established systems to mitigate the significant risks.

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2025

Objectives and Activities

The charity is a company limited by guarantee. It is governed by a Memorandum & Articles of Association. The principle activity is that of caring for carers. Crossroads (Barnsley) Limited is an independent charity, a member of the Barnsley 3rd Sector Dementia Alliance. The day-to-day management of the charity is delegated to the Management Committee.

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake.

Financial Review

The results for the year are set out in the financial statements on page 8 to 18. The trustees confirm that there have been no changes in the accounting policies.

Reserves Policy

Crossroads have received funds from a number of different sources and the majority of services provided are described in some form of contract or service level agreement. These agreements contain a requirement for the funder to give reasonable notice of any intention to withdraw funding or seek changes to the existing arrangements. The trustees believe such agreements will provide the time necessary to effect any organisational changes necessary caused by changes in funding levels. Nevertheless, the trustees believe it is important they hold as financial reserves the funds necessary to ensure an ordered and proper closing of Crossroads. Hence, in accordance with guidelines issued by the charity commissioners, the trustees have adopted a policy to ensure that the charitable company is able to meet all current and expected liabilities. The levels of reserves, currently £142,580, are reviewed annually by the trustees

Investment policy

The trust deed authorises the trustees to make and hold investments using the general funds of the charitable company.

Plans for the future

The chairperson's report contains details of plans for the future of the charitable company.

Public benefit reporting

The trustees consider they have complied with the duty in section 4 of the Charities Act 2006 having due regard to the public benefit guidance published by the Charities Commission. The Charity did not experience any serious incidents or other matters that should have been brought to the Charity Commissions attention but that were not.

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2025

Trustees' Responsibilities

The trustees, who are also the directors of Crossroads (Barnsley) limited for the purpose of company law, are responsible for preparing the Trustees' Report and the accounts in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare accounts for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these accounts, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent; and
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the accounts comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees who held office at the date of approval of this Trustees' Report confirm that, so far as they are each aware, there is no relevant audit information of which the Company's auditors are unaware; and each Trustee has taken all the steps that he/she ought to have taken as a Trustee to make himself/herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

Approval

The above report has been prepared in accordance with the Statement of Recommended Practice (FRS102), (issued in January 2019) and in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

Signed on behalf of the Board of trustees

S. Taylor

S Taylor

Trustee

Dated: 7/8/2025

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2025

Chairperson's Report

Welcome everyone to the 32nd Annual General Meeting of Crossroads (Barnsley) Limited and it gives me the opportunity to reflect on our accomplishments over the past twelve months, not least forgetting the barriers we have encountered along the way.

The increase of care packages and the delivery of care hours remains a priority to be able to sustain the charity and its focus in meeting care needs for service users and in doing so we have managed to provide on average 735 hours per week. In addition, through funds raised towards the client fund, we have delivered 189 hours of free care, directly supporting individuals in need and reinforcing our commitment to accessible, high-quality care.

As always Crossroads has focused upon its ability to maintain a high-quality service, and this has been recognised for a second year in delivering the Home Support Immediate Response Service on behalf of BMBC and engaging with the ACSES Framework.

16 months ago, Crossroads was successful in obtaining a Certificate of Sponsorship (CoS), which enabled us to recruit skilled migrant workers. This development has significantly strengthened our workforce, enhanced service continuity, and positioned us to proactively secure and deliver care packages with greater reliability.

This initiative complements, rather than replaces, our ongoing commitment to local recruitment. We continue to prioritise the development of the local workforce by actively participating in job fairs, forming strong partnerships with local colleges, and engaging with community employment programmes. These initiatives aim to attract new talent into the health and social care sector and provide clear progression pathways for individuals interested in pursuing a meaningful career in care.

To support retention, we invest in ongoing professional development, provide cultural competence and leadership training, and offer both accredited and bespoke learning opportunities. Our commitment to inclusive recruitment and development ensures we are building a diverse, skilled, and resilient team equipped to meet the evolving needs of the people we support.

Memory Hub

The charity was successful in its bid from the South Yorkshire Community Fund in securing monies for 3 years to support the facilitation of the Memory Hub Project each weekend. The Memory Hubs have grown from strength to strength with an excess of 50+ attendees at each event, offering support to those living with dementia and their carers alongside a lifeline to those who are isolated and lonely. What does continue to be a persist challenge is when places are allocated, and the individual does not attend without prior notice; this does create an issue for catering and its expenditure.

Café Crossroads

Since my last report there has been a change in management at the café and new initiatives of utilising the café to its potential, have been introduced which has included various activities throughout the week, e.g. knit and natter group, book club, tabletop sales, all to raise its community profile. To support further growth, we are actively exploring several other leads, including community outreach and engagement events.

Additionally, the café now opens at weekends increasing the footfall and subsequently increasing income to enable it to be sustainable. While the volume of weekend visitors remains modest, the trend is positive and consistent. Operational stability has been achieved, and the team has adapted well to the extended hours.

Good Food Pantry

Within the café resides the Good Food Pantry, opening twice a week giving access to individuals living within a 3-mile radius to be able to access food at a discounted cost. The membership is actively monitored and reviewed, with those members who no longer access the provision regularly removed giving the opportunity for new members to register to maintain service accessibility and engagement. There are currently 75 members benefiting from the service.

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2025

Chairperson's Report (continued)

We would like to acknowledge the dedication and hard work of Malcolm Bailey in the ongoing management of the Food Pantry operations, he continues to manage the weekly stock levels with diligence, ensuring a consistent and reliable supply of goods for all members. He also takes responsibility for replenishing frozen food stocks weekly from Iceland, maintaining quality and variety in our offerings. In addition, Malcolm has shown great attention to detail in maintaining accurate records of cash flow, supporting transparency and accountability in our financial processes.

Social Care Academy

In the last 12 months the number of care providers that have signed a formal contract and have agreed to pay a retainer fee has doubled with a significant number of other care providers accessing our services on an ad hoc basis in meeting their learning and development needs.

The academy currently provides learning and development opportunities to a high standard which has been recognised through our application to the newly founded Quality Assured Learning Services. This service from the Department of Health and Social Care reviews the quality of individual courses and qualifications delivered by training providers to ensure that training and development is of good quality, easily accessible, meets the needs of the workforce and users of care services and of which we have been successful in achieving.

ISO 9001 Accreditation

For a further year I would like to take this opportunity to thank yet again Yvonne Saunders for her assistance in supporting the Chief Executive Officer (CEO) in the auditing process and maintaining the annual ISO 9001 Accreditation, whereby a pass was awarded.

We will enhance at every opportunity our social media presence, and we will continue to monitor performance closely and refine our approach based on customer feedback and emerging opportunities.

Objectives forthcoming year 2025/26

- Increase the volume of care packages delivered to maintain sustainable care hours, ensure stable staffing levels, and support continued eligibility for the National Insurance contribution uplift effective from April 2025.
- Remain committed in delivering the Memory Hub Project on a weekly basis and explore opportunities to engage with and attract new members, and volunteers.
- Realign the operational management team
- Increase the awareness to purchase a residential property to offer respite care.
- Increase the number of volunteers to support Café Crossroads
- Liaise with Barnsley college and schools to encourage and recruit young people into working in the care sector.
- Work with the multicultural group in Barnsley in providing supportive information to enhance their role in the social care sector

Once again it gives me great pleasure in thanking all the trustees and volunteers for their invaluable time and contributions over the last 12 months.

Least not forgetting to acknowledge the leadership and management of the CEO, his management team and care support workers for their services to the organisation because without you all the charity would not be as successful as it is with the reputation it upholds.

Signed: *S. Taylor*

Chairperson: *SUSAN TAYLOR*

**INDEPENDENT EXAMINERS' REPORT TO THE TRUSTEES
OF CROSSROADS (BARNSELEY) LIMITED
YEAR ENDED 31 MARCH 2025**

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2025 which are set out on pages 8 to 18.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

I R North BSC FCA



Chartered Accountant

12 Manvers House
Pioneer Close
Wath Upon Dearne
S63 7JZ

Date

15/8/2025

CROSSROADS (BARNSELEY) LIMITED
STATEMENT OF FINANCIAL ACTIVITIES
YEAR ENDED 31 MARCH 2025

Income and endowment from:	Notes	Unrestricted funds £	Restricted funds £	2025 Total £	2024 £
Income from donations and legacies	2	28,988	-	28,988	10,947
Income from investments	3	27	-	27	10
Income from charitable activities	4	773,499	95,458	868,957	696,620
Total income		802,514	95,458	897,972	707,577
Expenditure					
Charitable activities					
Provision of care	5	783,178	62,836	846,014	676,465
Total expenditure		783,178	62,836	846,014	676,465
Net income		19,336	32,622	51,958	31,112
Fund balances brought forward at 1 April 2024		84,353	6,269	90,622	59,510
Net movement in funds		19,336	32,622	51,958	31,112
Fund balances carried forward at 31 March 2025		103,689	38,891	142,580	90,622

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

CROSSROADS (BARNSELEY) LIMITED

BALANCE SHEET

AS AT 31 MARCH 2025

	Notes	2025	2024
		£	£
Fixed assets			
Tangible assets	11	2,194	2,926
Current assets			
Debtors	12	107,135	41,092
Cash at bank and in hand		<u>48,631</u>	<u>69,978</u>
		155,766	111,070
Creditors: amounts falling due within one year	13	<u>15,380</u>	<u>23,374</u>
Net current assets		<u>140,386</u>	<u>87,696</u>
Net assets		<u>142,580</u>	<u>90,622</u>
Income funds			
Restricted funds	16	38,891	6,269
Unrestricted funds		<u>103,689</u>	<u>84,353</u>
Total charity funds	17	<u>142,580</u>	<u>90,622</u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2025. No member of the company has deposited a notice, pursuant to section 476, requiring an audit of these accounts under the requirements of the Companies Act 2006.

The directors acknowledge their responsibilities for ensuring that the company keeps accounting records which comply with section 386 of the Act and for preparing accounts which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its incoming resources and application of resources, including its income and expenditure, for the financial year in accordance with the requirements of sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company.

These accounts have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006 and in accordance with FRS102 SORP.

The accounts were approved by the Board on 7/8/2025

S. Taylor

S Taylor
Trustee

Company Registration No. 03333210

CROSSROADS (BARNSELEY) LIMITED

CASH FLOW STATEMENT

YEAR ENDED 31 MARCH 2025

	2025 £	2024 £
Cash flow from operating activities	(21,374)	20,958
Net cash flow from operating activities	<u>(21,374)</u>	<u>20,958</u>
Cash flow from investing activities		
Payments to acquire tangible fixed assets	-	-
Interest received	27	10
Net cash flow from investing activities	<u>27</u>	<u>10</u>
Net increase in cash and cash equivalents	(21,347)	20,968
Cash and cash equivalents at 1 April 2024	69,978	49,010
Cash and cash equivalents at 31 March 2025	<u>48,631</u>	<u>69,978</u>
Cash and cash equivalents consists of:		
Cash at bank and in hand	48,631	69,978
Cash and cash equivalents at 31 March 2025	<u>48,631</u>	<u>69,978</u>

Reconciliation of net income to net cash flow from operating activities

	2025 £	2024 £
Net income for year	51,958	31,112
Interest receivable	(27)	(10)
Depreciation and impairment of tangible fixed assets	732	1,726
(Increase)/decrease in debtors	(66,043)	(5,978)
(Decrease)/increase in creditors	(7,994)	(5,892)
Net cash flow from operating activities	<u>(21,374)</u>	<u>20,958</u>

CROSSROADS (BARNSELEY) LIMITED
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2025

1. Accounting policies

1.1 Basis of preparation

The accounts have been prepared under the historical cost convention.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Crossroads (Barnsley) Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

1.2 Income

All income is included in the statement of financial activities when the charity is entitled to the income and the amounts can be quantified with reasonable accuracy. Voluntary income received by ways of grants, donations and gifts and investment income is included in full in the statement of financial activities when receivable. Grants that are subject to performance related conditions received in advance of the service required by that condition is accounted for as a liability and shown on the balance sheet as deferred income. The value of services provided by volunteers has not been included in these accounts. Incoming resources from grants, where related to performance and specific deliverables, are accounted for as the charity earns the right to consideration by its performance.

1.3 Expenditure

Expenditure is recognised on an accrual basis as a liability is incurred. Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with use of the resources. Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the audit fees and costs linked to the strategic management of the charity

1.4 Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost less depreciation. Amounts below £200 are not capitalised. Depreciation is provided at rates calculated to write off the cost less estimated residual value of each asset over its expected useful life, as follows:

Fixtures, fittings & equipment	15% per annum of net book value
Motor vehicle	25% per annum straight line
Computer equipment	25% per annum straight line

1.5 Leasing

Rentals under operating leases are charged to the profit and loss account as they fall due.

1.6 Pensions

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the company in an independently administered fund. The pension costs charged in the financial statements represent the contribution payable by the company during the year.

CROSSROADS (BARNLSLEY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2025

1. Accounting policies

1.7 Value added tax

Value added tax is not recoverable by the charity, and as such is included in the relevant costs in the Statement of Financial Assets.

1.8 Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or through the terms of an appeal. Where the donor has imposed restrictions on the expenditure of resources which amount to pre conditions for use, the grants are deferred to the relevant future accounting period.

2. Income from donations and legacies

	2025 £	2024 £
Donations and gifts	<u>28,988</u>	<u>10,947</u>

3. Income from investments

	2025 £	2024 £
Interest receivable	<u>27</u>	<u>10</u>

4. Incoming from charitable activities

	Unrestricted funds £	Restricted funds £	2025 Total £	2024 £
Provision of care	<u>773,499</u>	<u>95,458</u>	<u>868,957</u>	<u>696,620</u>
Provision of care			689,415	599,313
Café Crossroads income			37,905	9,899
Training income			33,632	17,180
Grants			108,005	70,228
			<u>868,957</u>	<u>696,620</u>

CROSSROADS (BARNSELEY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2025

5. Provision of care

	Staff costs £	Depreciation £	Other costs £	Total 2025 £	Total 2024 £
Charitable activities					
<u>Provision of care</u>					
Activities undertaken directly	493,657	-	230,690	724,347	513,253
Support costs	89,229	732	31,706	121,667	163,212
	<u>582,886</u>	<u>732</u>	<u>262,396</u>	<u>846,014</u>	<u>676,465</u>

6. Activities undertaken directly

	2025 £	2024 £
Wages and national insurance	434,171	345,505
Other costs relating to provision of care comprise:		
Travel expenses	28,190	25,060
Training expenses	26,575	35,572
Direct expenditure	17,833	10,429
Vouchers and other items given to clients	922	9,721
Memory hub	30,910	6,907
Cafe expenses	36,882	10,132
Support costs allocation	148,864	69,927
	<u>724,347</u>	<u>513,253</u>

7. Support costs

	2025 £	2024 £
Staff costs	138,035	112,413
Depreciation	732	1,726
Other costs relating to support costs comprise:		
Bookkeeping and payroll fees	11,390	11,587
Bad debts	9,439	6,477
Motor and travel expenses	7,922	6,640
Affiliation fees	10,293	8,535
Office rent	17,625	17,625
Rates and room hire	1,636	1,799
Insurance	5,417	7,876
Advertising	4,012	2,069
Repairs and renewals and maintenance contracts	3,496	2,797
Light & heat	2,537	2,333
Telephone	4,325	1,341
Telephone lease	14,937	14,702
Office equipment, postage and stationery	4,849	4,063
Equipment hire	5,260	4,944
Computer and website support	12,945	13,085
ISO 9001 certification	600	600
Legal and professional	2,285	2,190
Pension contributions	10,680	8,299
Accountancy	2,116	2,038
Support costs allocation	(148,864)	(69,927)
	<u>121,667</u>	<u>163,212</u>

CROSSROADS (BARNSELEY) LIMITED
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2025

8. Trustees

None of the trustees (or any persons connected with them) received any remuneration during the year, there was no travelling expenses for trustees reimbursed in the year (2024: trustees were reimbursed £nil).

No trustee or other person related to the charity had any personal interest in any transaction entered into by the charity during the year (2024 £nil).

9. Employees

Number of employees

The average weekly number of employees during the year was:

	2025	2024
	Number	Number
Charitable activities	36	34
Management and administration of the charity	4	4
	40	38
Employment costs		
	2025	2024
	£	£
Wages and salaries	544,100	437,963
National insurance	28,106	19,955
Other pension costs	10,680	8,299
	582,886	466,217

There were no employees whose annual remuneration was £60,000 or more. Key management remuneration totalled £46,469.

10. Taxation

No liability to UK corporation tax arose on ordinary activities for the year ended 31 March 2025 or for the year ended 31 March 2024.

CROSSROADS (BARNSELY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2025

11. Tangible fixed assets

COST	Motor Vehicle	Fixtures, Fittings & equipment	Total
	£	£	£
As at 1 April 2024	3,000	14,721	17,721
Addition	-	-	-
Disposals	-	-	-
As at 31 March 2025	<u>3,000</u>	<u>14,721</u>	<u>17,721</u>
DEPRECIATION			
As at 1 April 2024	3,000	11,795	14,795
Disposals	-	-	-
Charge for year	-	732	732
As at 31 March 2025	<u>3,000</u>	<u>12,527</u>	<u>15,527</u>
NET BOOK VALUE			
As at 31 March 2025	<u>-</u>	<u>2,194</u>	<u>2,194</u>
As at 31 March 2024	<u>-</u>	<u>2,926</u>	<u>2,926</u>

12. Debtors

	2025	2024
	£	£
Trade debtors	99,202	36,825
Prepayments and accrued income	7,933	4,267
	<u>107,135</u>	<u>41,092</u>

13. Creditors: amounts falling due within one year

	2025	2024
	£	£
Paye and Nic	7,788	5,393
Deferred income	-	5,000
Accruals and other creditors	7,592	12,981
	<u>15,380</u>	<u>23,374</u>

CROSSROADS (BARNSELY) LIMITED**NOTES TO THE FINANCIAL STATEMENTS****YEAR ENDED 31 MARCH 2025****14. Pension and other post-retirement benefit commitments**

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the company in an independently administered fund. The pension costs and charge represent contributions payable by the company to the fund and the personal pension schemes of certain employees and amounted to £10,680 (2024 £8,299). At 31 March 2025 the contributions payable to the fund totalled £nil (2024 £nil).

15. Professional indemnity insurance

Professional indemnity insurance was purchased to indemnify claims made against the company at a cost of £4,081 (2024 £6,456).

16. Restricted funds

The movement on the restricted funds of the charity were as follows:-

	As at 01 April 2024	Income	Expenditure	As at 31 March 2025
	£	£	£	£
Respite Care Home	6,269	6,543	-	12,812
Barnsley Community grant	-	5,125	(5,125)	-
HSBC Screwfix Foundation	-	2,180	(2,180)	-
Sport England	-	4,628	(4,628)	-
Community Fund	-	15,639	(15,639)	-
Albert Hunt Trust	-	5,000	(5,000)	-
South Yorkshire Police & Crime Commissioner	-	1,444	(1,444)	-
National Lottery	-	20,000	(4,000)	16,000
Electrical Safety First	-	4,860	(4,860)	-
Barnsley Community Fund	-	15,639	(12,000)	3,639
BMBC Housing support grants	-	5,400	(5,400)	-
The Freshgate Trust	-	2,000	(2,000)	-
The Access Foundation	-	7,000	(560)	6,440
Total Restricted funds	6,269	95,458	(62,836)	38,891
Unrestricted funds	84,353	802,514	(783,178)	103,689
Total Funds	90,622	897,972	(846,014)	142,580

CROSSROADS (BARNSELY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2025

16. Restricted funds (continued)

Purposes of restricted funds are as follows

Respite Care Home	This is a fund to set up a respite care home
Barnsley Community grant	Grant is to provide cancer awareness
HSBC Screwfix Foundation	Grant provided for the Café renovation
Sport England	To provide chair-based exercise
Community Fund	To provide weekend memory hub events
Albert Hunt Trust	Dementia information service for carers
South Yorkshire Police & Crime Commissioner	For scam awareness
National Lottery	To provide weekend staff costs for Café over 2 years
Electrical Safety First	Project to produce electrical safety awareness video
Community Fund	Weekend memory hub events
BMBC Housing support grants	Support Grant for wider essentials and food
The Freshgate Trust	Demetia information service for carers
The Access Foundation	Hosting weekly migrant support and information at Café Crossroads

The movement on the restricted funds of the charity for the previous financial year were as follows: -

	As at 01 April 2023	Income	Expenditure	As at 31 March 2024
	£	£	£	£
SRB5 Grant (Moving)	28	-	(28)	-
Computer Grants	464	-	(464)	-
Respite Care Home	-	6,269	-	6,269
Total Restricted funds	492	6,269	(492)	6,269
Unrestricted funds	59,018	701,308	(675,973)	84,353
Total Funds	59,510	707,577	(676,465)	90,622

CROSSROADS (BARNSELY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2025

17. Analysis of net assets between funds

Fund balances at 31 March 2025 are represented by:	Restricted funds £	Unrestricted funds £	Total funds £
Fixed assets	-	2,194	2,194
Current assets	38,891	116,875	155,766
Current liabilities	-	(15,380)	(15,380)
Total net assets	38,891	103,689	142,580

Fund balances at 31 March 2024 are represented by:	Restricted funds £	Unrestricted funds £	Total funds £
Fixed assets	-	2,926	2,926
Current assets	6,269	104,801	111,070
Current liabilities	-	(23,374)	(23,374)
Total net assets	6,269	84,353	90,622

18. Commitments under operating leases

At 31 March 2025 the company had total future commitments under non-cancellable operating leases as follows: ,

	2025 £	2024 £
Not later than one year	22,059	19,607
Between two and five years	40,614	44,480
Over five years	-	8,829

19. Ultimate Controlling Party

The board of directors are considered to be the ultimate controlling party of the organisation.

CROSSROADS (BARNSELY) LTD

England & Wales - Charity number 1067532

Accounts

Charity Registration No. 1067532

Company Registration No 03333210 (England and Wales)

CROSSROADS (BARNSELY) LIMITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2024

CROSSROADS (BARNSELY) LIMITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2024

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Statement of financial activities	8
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CROSSROADS (BARNSELEY) LIMITED**TRUSTEES' ANNUAL REPORT****YEAR ENDED 31 MARCH 2024**

The Board of Trustees presents its report and audited financial statements for the year ended 31 March 2024.

Legal and Administrative details

Charity Name: Crossroads (Barnsley) Limited

Charity Registration Number: 1067532

**Registered Office and
Operational address:** Maple House
Maple Estate
Stocks Lane
Barnsley
South Yorkshire
S75 2BL

Board of Trustees

S Taylor
M Bailey
S Bailey
M Beever
D S Murray
H C Key (resigned 31 January 2024)
R Hurst

Chief Executive Officer J David

Independent examiners North Accounting Limited,
Chartered Accountants
12 Manvers House,
Pioneer Close,
Wath Upon Dearne,
Rotherham,
S63 7JZ

Bankers Co-operative Bank PLC
11 Peel Square
Barnsley
S70 2QT

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2024

The trustees present their report and accounts for the year ended 31 March 2024.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's memorandum and articles of association, the Companies Act 2006 and the Statement of Recommended Practice (FRS 102) issued in October 2019.

Structure, Governance and Management

The trustees, who are also the directors for the purpose of company law, and who served during the year were:

S Taylor
M Bailey
S Bailey
M Beever
D S Murray
H C Key (resigned 31 January 2024)
R Hurst

Governing Document

The Charity was formed in August 1993 as an affiliated member of the Crossroads Caring for Carers, registered as an independent charity in March 1997 company limited by guarantee company number 03333210 and with the Charity Commission Number 1067532. The governing document under which the charity operates is the Memorandum and Articles of Association.

Appointment of Trustees

As set out in the articles of association the chair of the trustees is nominated and appointed by the existing trustees. The trustees have the power to co-opt further members in order to fulfil specialist roles. All trustees are circulated with invitations to nominate trustees prior to the AGM.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

Risk Management

The trustees actively review major risks which the charitable company faces on a regular basis and believe that maintaining reserves at current levels, combined with an annual review of the controls over key financial systems, will provide sufficient resources in the event of adverse conditions. The trustees have also examined other operational and business risks faced by the charitable company and confirm that they have established systems to mitigate the significant risks.

CROSSROADS (BARNSELEY) LIMITED**TRUSTEES' ANNUAL REPORT (Continued)****YEAR ENDED 31 MARCH 2024****Objectives and Activities**

The charity is a company limited by guarantee. It is governed by a Memorandum & Articles of Association. The principle activity is that of caring for carers. Crossroads (Barnsley) Limited is an independent charity, a member of the Barnsley 3rd Sector Dementia Alliance. The day-to-day management of the charity is delegated to the Management Committee.

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake.

Financial Review

The results for the year are set out in the financial statements on page 8 to 17. The trustees confirm that there have been no changes in the accounting policies.

Reserves Policy

Crossroads have received funds from a number of different sources and the majority of services provided are described in some form of contract or service level agreement. These agreements contain a requirement for the funder to give reasonable notice of any intention to withdraw funding or seek changes to the existing arrangements. The trustees believe such agreements will provide the time necessary to effect any organisational changes necessary caused by changes in funding levels. Nevertheless the trustees believe it is important they hold as financial reserves the funds necessary to ensure an ordered and proper closing of Crossroads. Hence, in accordance with guidelines issued by the charity commissioners, the trustees have adopted a policy to ensure that the charitable company is able to meet all current and expected liabilities. The levels of reserves, currently £90,622, are reviewed annually by the trustees

Investment policy

The trust deed authorises the trustees to make and hold investments using the general funds of the charitable company.

Risk Management

The trust deed authorises the trustees to make and hold investments using the general funds of the charitable company.

Plans for the future

The chairperson's report contains details of plans for the future of the charitable company.

Public benefit reporting

The trustees consider they have complied with the duty in section 4 of the Charities Act 2006 having due regard to the public benefit guidance published by the Charities Commission. The Charity did not experience any serious incidents or other matters that should have been brought to the Charity Commissions attention but that were not.

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2024

Trustees' Responsibilities

The trustees, who are also the directors of Crossroads (Barnsley) limited for the purpose of company law, are responsible for preparing the Trustees' Report and the accounts in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare accounts for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these accounts, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent; and
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the accounts comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees who held office at the date of approval of this Trustees' Report confirm that, so far as they are each aware, there is no relevant audit information of which the Company's auditors are unaware; and each Trustee has taken all the steps that he/she ought to have taken as a Trustee to make himself/herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

Approval

The above report has been prepared in accordance with the Statement of Recommended Practice (FRS102), (issued in January 2019) and in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

Signed on behalf of the Board of trustees

S. Taylor

S Taylor

Trustee

Dated: 13/08/2024

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2024

Chairperson's Report

I would like to welcome you all here to Crossroads (Barnsley) Ltd for its 31st Annual General Meeting. It is always a special occasion where I can present the Trustees' report for the past financial year and share with you our achievements and what we need to do better in the future to continue serving the community as a trusted Charity.

If you recall our objectives for last year were to strive to increase the number of clients accessing our services to a sustainable level, which we have managed to achieve, and I can report that on average we have generated 536 hours per week.

With the increase in clients, it also means that we need to increase our number of care support workers to fulfil our obligations. This then leads to filling gaps in the employment market and as a result, Susan Bailey has acted as our dedicated ambassador, attending most job fairs and recruitment opportunities, to encourage a diverse range of individuals to join the service. This proves to be a difficult task, especially with recruitment and retention as it is across all the social care sector. Nevertheless, she has attracted many individuals to the company, but the issue is always about retaining them. This is because of the transient workforce owing to the sector being flooded with many care providers to choose from, the '0 hours contract' and the commitment of the individual to remain in the sector because of its pay.

This year Crossroads (Barnsley) Ltd was unsuccessful in its application for the Support to Live at Home Contract, however, a contract to provide 70 hours weekly through Right Care was still in place and a further fixed 10-hours-a-week contract has been signed with the Reablement Support as part of the Intermediate Care Pathway.

In my last report, I informed you of the monies received from The South Yorkshire Community Foundation in respect of Moving on Up: Young People and Employment Programme aimed at attracting 19–24-year-olds into employment in the care sector. Nevertheless, the endeavour has proven to be challenging due to the lack of enthusiasm among young individuals, despite concerted efforts to collaborate with the college.

The Social Care Academy did apply to Skills for Care to become an Endorsed Training Provider which we were successful in achieving and it was publicised on their website and ours, which has attracted some interest from other care providers and individuals. However, we still need to attract more providers to sustain the business and for it to grow. Skills for Care has developed a Workforce Strategy to ensure there are enough 'right people with the right skills to provide the best possible care and support for the people who draw on it', which Crossroads (Barnsley) Ltd want to be part of.

Our biggest success by far was the facilitation of the Memory Hubs, with a consistent 50+ individuals in attendance on each occasion. These weekend events have been a lifeline for carers, those living with dementia and others who feel lonely, all of whom have become part of the 'Crossroads Family' supporting the charity in many ways.

The other success I wish to inform you of is regarding the leasing and launching of Café Crossroads, formally 'The Makery'. In December 2023 not only did Café Crossroads open its door to the public but it was also assessed by Barnsley Council to be utilised as a Warm Space and as a Good Food Pantry.

I would like to take this opportunity to thank yet again Yvonne Saunders for her assistance in supporting the Chief Executive Officer (CEO) in the auditing process and maintaining the annual ISO 9001 Accreditation, whereby a pass was awarded.

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2024

Chairperson's Report (continued)

Objectives forthcoming year 2024/25

- Secure funding to facilitate Memory Hubs every week and to provide additional employment opportunities.
- Submit a proposal to facilitate 3 more DISC Programmes in 2024 and provide respite care for carers to be able to attend.
- Expand the use of Café Crossroads by offering other initiatives for example Afternoon Teas, private functions, and planned activities during certain times of the week.
- Increase the awareness and access funding to purchase a residential property to offer respite care.
- Work in partnership with the South Yorkshire Integrated Care Board- People Hub, in engaging college students on courses provided by the Social Care Academy to promote career and recruitment opportunities across health and social care.
- Increase the number of volunteers to support Café Crossroads and the Memory Hubs
- Continue in raising funds for the establishment of a respite care facility.

On behalf of Crossroads (Barnsley) Ltd, I wish to thank you and all the trustees for their contributions over the last 12 months, lest not forgetting to acknowledge the leadership and management of the CEO, his management team and care support workers for their services to the organisation because without you all the charity would not survive.

Signed:

S. Taylor

Chairperson:

SUSAN TAYLOR

INDEPENDENT EXAMINERS' REPORT TO THE TRUSTEES
OF CROSSROADS (BARNESLEY) LIMITED
YEAR ENDED 31 MARCH 2024

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2024 which are set out on pages 8 to 17.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

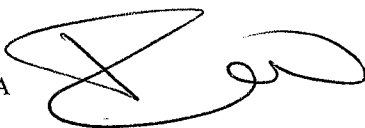
Since the company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

I R North BSC FCA



Chartered Accountant

12 Manvers House
Pioneer Close
Wath Upon Dearne
S63 7JZ

Date

27/8/2024

CROSSROADS (BARNSELEY) LIMITED
STATEMENT OF FINANCIAL ACTIVITIES
YEAR ENDED 31 MARCH 2024

Income and endowment from:	Notes	Unrestricted funds £	Restricted funds £	2024 Total £	2023 £
Income from donations and legacies	2	4,678	6,269	10,947	8,451
Income from investments	3	10	-	10	61
Income from charitable activities	4	696,620	-	696,620	620,766
Total income		<u>701,308</u>	<u>6,269</u>	<u>707,577</u>	<u>629,278</u>
Expenditure					
Charitable activities					
Provision of care	5	675,973	492	676,465	703,815
Total expenditure		<u>675,973</u>	<u>492</u>	<u>676,465</u>	<u>703,815</u>
Net income		<u>25,335</u>	<u>5,777</u>	<u>31,112</u>	<u>(74,537)</u>
Fund balances brought forward at 1 April 2023		59,018	492	59,510	134,047
Net movement in funds		25,335	5,777	31,112	(74,537)
Fund balances carried forward at 31 March 2024		<u>84,353</u>	<u>6,269</u>	<u>90,622</u>	<u>59,510</u>

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

CROSSROADS (BARNSELEY) LIMITED

BALANCE SHEET

AS AT 31 MARCH 2024

	Notes	2024		2023	
		£	£	£	£
Fixed assets					
Tangible assets	11		2,926		4,652
Current assets					
Debtors	12	41,092		35,114	
Cash at bank and in hand		69,978		49,010	
		<u>111,070</u>		<u>84,124</u>	
Creditors: amounts falling due within one year	13	<u>23,374</u>		<u>29,266</u>	
Net current assets			<u>87,696</u>		<u>54,858</u>
Net assets			<u>90,622</u>		<u>59,510</u>
Income funds					
Restricted funds	16		6,269		492
Unrestricted funds			84,353		59,018
			<u>90,622</u>		<u>59,510</u>
Total charity funds	17		<u>90,622</u>		<u>59,510</u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2024. No member of the company has deposited a notice, pursuant to section 476, requiring an audit of these accounts under the requirements of the Companies Act 2006.

The directors acknowledge their responsibilities for ensuring that the company keeps accounting records which comply with section 386 of the Act and for preparing accounts which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its incoming resources and application of resources, including its income and expenditure, for the financial year in accordance with the requirements of sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company.

These accounts have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006 and in accordance with FRS102 SORP.

The accounts were approved by the Board on

13 / 03 / 2024

S. Taylor

S Taylor
Trustee

Company Registration No. 03333210

CROSSROADS (BARNSELEY) LIMITED

CASH FLOW STATEMENT

YEAR ENDED 31 MARCH 2024

	2024 £	2023 £
Cash flow from operating activities	20,958	(6,492)
Net cash flow from operating activities	<u>20,858</u>	<u>(6,492)</u>
Cash flow from investing activities		
Payments to acquire tangible fixed assets	-	(1,043)
Interest received	10	61
Net cash flow from investing activities	<u>10</u>	<u>(982)</u>
Net increase in cash and cash equivalents	20,968	(7,474)
Cash and cash equivalents at 1 April 2023	49,010	56,484
Cash and cash equivalents at 31 March 2024	<u>69,978</u>	<u>49,010</u>
Cash and cash equivalents consists of:		
Cash at bank and in hand	69,978	49,010
Cash and cash equivalents at 31 March 2024	<u>69,978</u>	<u>49,010</u>

Reconciliation of net income to net cash flow from operating activities

	2024 £	2023 £
Net income for year	31,112	(74,537)
Interest receivable	(10)	(61)
Depreciation and impairment of tangible fixed assets	1,726	1,704
(Increase)/decrease in debtors	(5,978)	53,798
(Decrease)/increase in creditors	(5,892)	12,604
Net cash flow from operating activities	<u>20,958</u>	<u>(6,492)</u>

CROSSROADS (BARNSELEY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2024

1. Accounting policies

1.1 Basis of preparation

The accounts have been prepared under the historical cost convention.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Crossroads (Barnsley) Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

1.2 Income

All income is included in the statement of financial activities when the charity is entitled to the income and the amounts can be quantified with reasonable accuracy. Voluntary income received by ways of grants, donations and gifts and investment income is included in full in the statement of financial activities when receivable. Grants that are subject to performance related conditions received in advance of the service required by that condition is accounted for as a liability and shown on the balance sheet as deferred income. The value of services provided by volunteers has not been included in these accounts. Incoming resources from grants, where related to performance and specific deliverables, are accounted for as the charity earns the right to consideration by its performance.

1.3 Expenditure

Expenditure is recognised on an accrual basis as a liability is incurred. Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with use of the resources. Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the audit fees and costs linked to the strategic management of the charity

1.4 Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost less depreciation. Amounts below £200 are not capitalised. Depreciation is provided at rates calculated to write off the cost less estimated residual value of each asset over its expected useful life, as follows:

Fixtures, fittings & equipment	15% per annum of net book value
Motor vehicle	25% per annum straight line
Computer equipment	25% per annum straight line

1.5 Leasing

Rentals under operating leases are charged to the profit and loss account as they fall due.

1.6 Pensions

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the company in an independently administered fund. The pension costs charged in the financial statements represent the contribution payable by the company during the year.

CROSSROADS (BARNSELY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2024

1. Accounting policies**1.7 Value added tax**

Value added tax is not recoverable by the charity, and as such is included in the relevant costs in the Statement of Financial Assets.

1.8 Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or through the terms of an appeal. Where the donor has imposed restrictions on the expenditure of resources which amount to pre conditions for use, the grants are deferred to the relevant future accounting period.

2. Income from donations and legacies

	2024 £	2023 £
Donations and gifts	<u>10,947</u>	<u>8,451</u>

3. Income from investments

	2024 £	2023 £
Interest receivable	<u>10</u>	<u>61</u>

4. Incoming from charitable activities

	Unrestricted funds £	Restricted funds £	2024 Total £	2023 £
Provision of care	<u>696,620</u>	<u>-</u>	<u>696,620</u>	<u>620,766</u>
Provision of care			609,212	391,100
Grants			87,408	229,666
			<u>696,620</u>	<u>620,766</u>

CROSSROADS (BARNSELEY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2024

5. Provision of care

	Staff costs £	Depreciation £	Other costs £	Total 2024 £	Total 2023 £
Charitable activities					
Provision of care					
Activities undertaken directly	412,953	-	100,300	513,253	554,587
Support costs	53,264	1,726	108,222	163,212	149,228
	<u>466,217</u>	<u>1,726</u>	<u>208,522</u>	<u>676,465</u>	<u>703,815</u>

6. Activities undertaken directly

	2024 £	2023 £
Wages and national insurance	345,505	330,943
Other costs relating to provision of care comprise:		
Travel expenses	25,060	26,910
Training expenses	35,572	25,322
Direct expenditure	10,429	10,546
Vouchers and other items given to clients	9,721	70,730
Memory hub	6,907	14,487
Makery expenses	10,132	-
Support costs allocation	69,927	75,649
	<u>513,253</u>	<u>554,587</u>

7. Support costs

	2024 £	2023 £
Staff costs	112,413	117,916
Depreciation	1,726	1,704
Other costs relating to support costs comprise:		
Bookkeeping and payroll fees	11,587	2,864
Bad debts	6,477	1,035
Motor and travel expenses	6,640	5,420
Affiliation fees	8,535	7,592
Office rent	17,625	16,905
Rates and room hire	1,799	3,796
Insurance	7,876	6,851
Advertising	2,069	4,015
Repairs and renewals and maintenance contracts	2,797	9,274
Light & heat	2,333	4,369
Telephone	1,341	2,776
Telephone lease	14,702	10,980
Office equipment, postage and stationery	4,063	2,771
Equipment hire	4,944	4,486
Computer and website support	13,085	9,986
ISO 9001 certification	600	600
Legal and professional	2,190	2,190
Pension contributions	8,299	7,441
Accountancy	2,038	1,906
Support costs allocation	(69,927)	(75,649)
	<u>163,212</u>	<u>149,228</u>

CROSSROADS (BARNSELY) LIMITED
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2024

8. Trustees

None of the trustees (or any persons connected with them) received any remuneration during the year, there was no travelling expenses for trustees reimbursed in the year (2023: trustees were reimbursed £nil).

No trustee or other person related to the charity had any personal interest in any transaction entered into by the charity during the year (2023 £nil).

9. Employees

Number of employees

The average weekly number of employees during the year was:

	2024	2023
	Number	Number
Charitable activities	34	31
Management and administration of the charity	4	4
	<u>38</u>	<u>35</u>

Employment costs

	2024	2023
	£	£
Wages and salaries	437,963	428,497
National insurance	19,955	20,362
Other pension costs	8,299	7,441
	<u>466,217</u>	<u>456,300</u>

There were no employees whose annual remuneration was £60,000 or more. Key management remuneration totalled £36,945.

10. Taxation

No liability to UK corporation tax arose on ordinary activities for the year ended 31 March 2024 or for the year ended 31 March 2023.

CROSSROADS (BARNSELEY) LIMITED
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2024

11. Tangible fixed assets

COST	Motor Vehicle	Fixtures, Fittings & equipment	Total
	£	£	£
As at 1 April 2023	3,000	14,721	17,721
Addition	-	-	-
Disposals	-	-	-
As at 31 March 2024	<u>3,000</u>	<u>14,721</u>	<u>17,721</u>
DEPRECIATION			
As at 1 April 2023	2,250	10,819	13,069
Disposals	-	-	-
Charge for year	750	976	1,726
As at 31 March 2024	<u>3,000</u>	<u>11,795</u>	<u>14,795</u>
NET BOOK VALUE			
As at 31 March 2024	<u>-</u>	<u>2,926</u>	<u>2,926</u>
As at 31 March 2023	<u>750</u>	<u>3,902</u>	<u>4,652</u>

12. Debtors

	2024	2023
	£	£
Trade debtors	36,825	33,179
Prepayments and accrued income	4,267	1,935
	<u>41,092</u>	<u>35,114</u>

13. Creditors: amounts falling due within one year

	2024	2023
	£	£
Paye and Nic	5,393	5,589
Deferred income	5,000	17,609
Accruals and other creditors	12,981	6,068
	<u>23,374</u>	<u>29,266</u>

CROSSROADS (BARNSLEY) LIMITED**NOTES TO THE FINANCIAL STATEMENTS****YEAR ENDED 31 MARCH 2024****14. Pension and other post-retirement benefit commitments**

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the company in an independently administered fund. The pension costs and charge represent contributions payable by the company to the fund and the personal pension schemes of certain employees and amounted to £8,299 (2023 £7,441). At 31 March 2024 the contributions payable to the fund totalled £nil (2023 £nil).

15. Professional indemnity insurance

Professional indemnity insurance was purchased to indemnify claims made against the company at a cost of £6,456 (2023 £6,851).

16. Restricted funds

The movement on the restricted funds of the charity were as follows:-

	As at 1 April 2023 £	Income £	Expenditure £	As at 31 March 2024 £
SRB5 Grant (Moving)	28	-	28	-
Computer Grants	464	-	464	-
Respite Care Home	-	6,269	-	6,269
	492	6,269	492	6,269

The SRB5 grant (moving) was a grant provided to facilitate the change of premises for the charity and to assist with the extra costs involved in such move. Part of this fund is released each year to cover the cost of depreciation of assets acquired during that time. This fund will remain until the corresponding assets have been fully written down or sold.

The computer fund represents a grant received to enable the charity to acquire new computer equipment. This fund will remain until the corresponding assets have been fully written down or disposed of.

The Respite Care Home fund is the funds received to set up a respite care home.

CROSSROADS (BARNSELY) LIMITED
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2024

17. Analysis of net assets between funds

Fund balances at 31 March 2024 are represented by:	Restricted funds £	Unrestricted funds £	Total funds £
Fixed assets	-	2,926	2,926
Current assets	6,269	104,801	111,070
Current liabilities	-	(23,374)	(23,374)
Total net assets	6,269	84,353	90,622

The general fund represents the free funds of the charity which are not restricted by the donor.

18. Commitments under operating leases

At 31 March 2024 the company had total future commitments under non-cancellable operating leases as follows:

	2024 £	2023 £
Not later than one year	19,607	11,458
Between two and five years	44,480	42,380
Over five years	8,829	19,424

19. Ultimate Controlling Party

The board of directors are considered to be the ultimate controlling party of the organisation.

CROSSROADS (BARNSELEY) LTD

England & Wales - Charity number 1067532

Accounts

Charity Registration No. 1067532

Company Registration No 03333210 (England and Wales)

CROSSROADS (BARNSELY) LIMITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2023

CROSSROADS (BARNSELY) LIMITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2023

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CROSSROADS (BARNSELEY) LIMITED**TRUSTEES' ANNUAL REPORT****YEAR ENDED 31 MARCH 2023**

The Board of Trustees presents its report and audited financial statements for the year ended 31 March 2023.

Legal and Administrative details

Charity Name: Crossroads (Barnsley) Limited

Charity Registration Number: 1067532

Registered Office and Operational address:
 Maple House
 Maple Estate
 Stocks Lane
 Barnsley
 South Yorkshire
 S75 2BL

Board of Trustees

S Taylor
 C Charlesworth (resigned 6 December 2022)
 C Mosey (resigned 26 July 2022)
 M Bailey
 S Bailey
 M Beever (appointed 7 February 2023)
 D S Murray (appointed 6 December 2022)
 H C Key
 R Hurst

Chief Executive Officer J David

Independent examiners North Accounting Limited,
 Chartered Accountants
 12 Manvers House,
 Pioneer Close,
 Wath Upon Dearne,
 Rotherham,
 S63 7JZ

Bankers Co-operative Bank PLC
 11 Peel Square
 Barnsley
 S70 2QT

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2023

The trustees present their report and accounts for the year ended 31 March 2023.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's memorandum and articles of association, the Companies Act 2006 and the Statement of Recommended Practice (FRS 102) issued in October 2019.

Structure, Governance and Management

The trustees, who are also the directors for the purpose of company law, and who served during the year were:

S Taylor
C Charlesworth (resigned 6 December 2022)
C Mosey (resigned 26 July 2022)
M Bailey
S Bailey
M Beever (appointed 7 February 2023)
D S Murray (appointed 6 December 2023)
H C Key
R Hurst

Governing Document

The Charity was established in 1997 as a company limited by guarantee company number 03333210 and with the Charity Commission Number 1067532. The governing document under which the charity operates is the Memorandum and Articles of Association.

Appointment of Trustees

As set out in the articles of association the chair of the trustees is nominated and appointed by the existing trustees. The trustees have the power to co-opt further members in order to fulfil specialist roles. All trustees are circulated with invitations to nominate trustees prior to the AGM.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

Risk Management

The trustees actively review major risks which the charitable company faces on a regular basis and believe that maintaining reserves at current levels, combined with an annual review of the controls over key financial systems, will provide sufficient resources in the event of adverse conditions. The trustees have also examined other operational and business risks faced by the charitable company and confirm that they have established systems to mitigate the significant risks.

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2023

Objectives and Activities

The charity is a company limited by guarantee. It is governed by a Memorandum & Articles of Association. The principle activity is that of caring for carers. Crossroads (Barnsley) Limited are a network partner of Carers Trust National Charity. The day-to-day management of the charity is delegated to the Management Committee.

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake.

Financial Review

The results for the year are set out in the financial statements on page 9 to 18. The trustees confirm that there have been no changes in the accounting policies.

Reserves Policy

Crossroads have received funds from a number of different sources and the majority of services provided are described in some form of contract or service level agreement. These agreements contain a requirement for the funder to give reasonable notice of any intention to withdraw funding or seek changes to the existing arrangements. The trustees believe such agreements will provide the time necessary to effect any organisational changes necessary caused by changes in funding levels. Nevertheless the trustees believe it is important they hold as financial reserves the funds necessary to ensure an ordered and proper closing of Crossroads. Hence, in accordance with guidelines issued by the charity commissioners, the trustees have adopted a policy to ensure that the charitable company is able to meet all current and expected liabilities. The levels of reserves, currently £59,510, are reviewed annually by the trustees

Investment policy

The trust deed authorises the trustees to make and hold investments using the general funds of the charitable company.

Risk Management

The trust deed authorises the trustees to make and hold investments using the general funds of the charitable company.

Plans for the future

The chairperson's report contains details of plans for the future of the charitable company.

Public benefit reporting

The trustees consider they have complied with the duty in section 4 of the Charities Act 2006 having due regard to the public benefit guidance published by the Charities Commission. The Charity did not experience any serious incidents or other matters that should have been brought to the Charity Commissions attention but that were not.

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2023

Trustees' Responsibilities

The trustees, who are also the directors of Crossroads (Barnsley) limited for the purpose of company law, are responsible for preparing the Trustees' Report and the accounts in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare accounts for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these accounts, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent; and
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the accounts comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees who held office at the date of approval of this Trustees' Report confirm that, so far as they are each aware, there is no relevant audit information of which the Company's auditors are unaware; and each Trustee has taken all the steps that he/she ought to have taken as a Trustee to make himself/herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

Approval

The above report has been prepared in accordance with the Statement of Recommended Practice (FRS102), (issued in January 2019) and in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

Signed on behalf of the Board of trustees

S. Taylor

S Taylor

Trustee *CHAIR PERSON*

Dated: *28/9/2023*

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2023

Chairperson's Report

Welcome to the 30th Annual General Meeting of Crossroads (Barnsley) Limited and as always, I would like to take this opportunity to inform you of what has transpired for us as a charity over the last 12 months.

The recruitment and retention of community support workers for our organisation remains a challenge, however what we do know is, this is consistent across all care providers. At Crossroads (Barnsley) Limited we believe that our organisations greatest assets are the community support workers, and this is why we invest in them from the outset. Before having any face-to-face contact with our clients' new recruits are put through a robust induction programme where they have attained the knowledge to start them off on a 'Crossroads Journey'. Each recruit will spend time familiarising themselves with the policies and procedures of the organisation before attending mandatory training, which includes undertaking the accredited e-learning Care Certificate endorsed via Skills for Care. On completion of training, it is essential they shadow a more experienced community support worker before they are matched to clients, gaining an insight into what the job entails. Having acquired the necessary knowledge to be able to work safely, experience comes next by learning on the job, with the hope we retain them.

The demographics of Crossroads (Barnsley) Limited community support workers illustrates an ageing workforce with many employees due to retire within the next five years therefore recruitment and retention is crucial. As a result of this Crossroads seized the opportunity to approach The South Yorkshire Community Foundation for monies to support a Moving on Up: young people and employment programme aimed at attracting 19–24-year-olds into employment in the care sector. We were successful in the application securing funding to be able to facilitate a programme of learning. The course will be intense equipping the young people with the skills, knowledge, and work ethics to attract them to the industry, so that they are employable on completion of the course. It is Crossroads (Barnsley) Ltd intention on successful completion of all modules to invite the young person for an interview providing we have the vacancies.

As you may recall Crossroads (Barnsley) Ltd was successful in delivering the Home Support Immediate Response Service contract commencing September 2021 until 31st March 2022. When the contract was due to end, it was extended to the end of November 2022 with a continuation of the block hours per week. We are now part of a new framework titled 'To live at home framework' with BMBC enabling us to generate care hours through this framework.

Crossroads (Barnsley) Ltd have also been involved in two other initiatives, firstly the Cost-of-Living Crisis funding which was received from BMBC to provide food vouchers which we were asked to distribute to low-income families; the disabled; single working people and those on pension credits.

Secondly accessing the Omicron Grant enabled us to provide 2500 free care hours to unpaid carers to provide respite care at home, giving unpaid carers a most deserved and welcomed break.

The Social Care Academy was formally launched in May 2022 and opened its training facilities to other care providers within Barnsley, and members of the public requesting our services. We currently have several care providers who pay a monthly retainer fee to access the mandatory training for their staff, along with care providers that purchase specific modules per staff member, to which there is a charge. Additionally, we sought accreditation from Highfield Awarding Organisation to offer Emergency First Aid Courses, The Care Certificate, Level 2 Certificate in Principles of Medication Handling and Administration for Care Settings, and a suite of diplomas at various levels. The CEO believes in developing its own community support workers and no better way than having its own dedicated facilities onsite for them to access, especially if they are ambitious.

CROSSROADS (BARNSELY) LIMITED

TRUSTEES' ANNUAL REPORT (Continued)

YEAR ENDED 31 MARCH 2023

The Memory Hubs continue to grow from strength to strength, with an increase in the number of people in attendance, there is now a waiting list due to its popularity. The success is primarily because of the events being held at weekends when many services do not operate. We are constantly approached to facilitate a Memory Hub on a weekly basis; however currently funding prevails us, nevertheless it is a consideration.

In addition to the Memory Hubs, coffee mornings take place on Fridays, opening its door for anyone to drop in have a chat and a drink in a friendly atmosphere, with access to our own internal charity shop.

Monies raised from raffles held at the Memory Hubs, coffee mornings and small donations form part of the client's fund. This year we held a Christmas party at the Holiday Inn, in Barnsley which was a huge achievement not only to host an event on such scale but to be able to generate further income via a Christmas raffle, tombola and selling donated items.

The annual ISO 9001 Accreditation was undertaken as planned with special thanks again to Yvonne Saunders for her assistance in supporting the Chief Executive Officer (CEO) in the auditing process and maintaining its accreditation.


The notion of purchasing a residential property to offer respite care for our clients, remain high on our agenda. Any donations received have been set aside in readiness to support the new venture. We are still exploring opportunities with other funders both locally and nationally to support the initiative.

Objectives forthcoming year 2023 – 2024

- Strive to increase its numbers of clients to a sustainable level.
- Fill gaps in the employment market by recruiting new staff to the sector.
- Apply to Skills for Care to be an Endorsed Training Provider giving us kudos for the training we deliver, which will be publicised on their website.
- Increase the number of care providers accessing the Social Care Academy.
- Facilitate a further two cohorts of Unpaid Carers Programme.
- Consider employing a car driver to accommodate community support workers who use public transport, utilising the mobility car.
- To offer Memory Hub events on a weekly basis.

I thank you all for your attendance today and that of my fellow trustees for their contributions in supporting Crossroads (Barnsley) Ltd. Likewise, the Trustees would like to offer thanks to the other volunteers who give up their time to support the charity, it is sincerely appreciated.

Finally on behalf of the Board of Trustees I wish to thank the CEO for his continued leadership, his outstanding commitment and passion for his role, along with his management team and community support workers who serve us proud.

Signed: 

Chairperson

Dated: 28/9/2023

**INDEPENDENT EXAMINERS' REPORT TO THE TRUSTEES
OF CROSSROADS (BARNESLEY) LIMITED
YEAR ENDED 31 MARCH 2023**

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2023 which are set out on pages 7 to 17.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



I R North BSC FCA

Chartered Accountant

12 Manvers House
Pioneer Close
Wath Upon Dearne
S63 7JZ

Date

5 October 2023

CROSSROADS (BARNSELEY) LIMITED
STATEMENT OF FINANCIAL ACTIVITIES
YEAR ENDED 31 MARCH 2023

Income and endowment from:	Notes	Unrestricted funds £	Restricted funds £	2023 Total £	2022 £
Income from donations and legacies	2	8,451	-	8,451	1,840
Income from investments	3	61	-	61	-
Income from charitable activities	4	620,766	-	620,766	588,283
Total income		629,278	-	629,278	590,123
Expenditure					
Charitable activities					
Provision of care	5	640,824	62,991	703,815	558,274
Total expenditure		640,828	62,991	703,815	558,274
Net income		(11,546)	(62,991)	(74,537)	31,849
Fund balances brought forward at 1 April 2022		70,564	63,483	134,047	31,849
Net movement in funds		(11,546)	(62,991)	(74,537)	102,198
Fund balances carried forward at 31 March 2023		59,018	492	59,510	134,047

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

CROSSROADS (BARNESLEY) LIMITED

BALANCE SHEET

AS AT 31 MARCH 2023

	Notes	2023		2022	
		£	£	£	£
Fixed assets					
Tangible assets	11		4,652		5,313
Current assets					
Debtors	12	35,114		88,912	
Cash at bank and in hand		<u>49,010</u>		<u>56,484</u>	
		84,124		145,396	
Creditors: amounts falling due within one year	13	<u>29,266</u>		<u>16,662</u>	
Net current assets			<u>54,858</u>		<u>128,734</u>
Net assets			<u>59,510</u>		<u>134,047</u>
Income funds					
Restricted funds	16		492		63,483
Unrestricted funds			<u>59,018</u>		<u>70,564</u>
Total charity funds	17		<u>59,510</u>		<u>134,047</u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2023. No member of the company has deposited a notice, pursuant to section 476, requiring an audit of these accounts under the requirements of the Companies Act 2006.

The directors acknowledge their responsibilities for ensuring that the company keeps accounting records which comply with section 386 of the Act and for preparing accounts which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its incoming resources and application of resources, including its income and expenditure, for the financial year in accordance with the requirements of sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company.

These accounts have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006 and in accordance with FRS102 SORP.

The accounts were approved by the Board on 28/9/2023

S. Taylor

S Taylor
Trustee

Company Registration No. 03333210

CROSSROADS (BARNSELEY) LIMITED

CASH FLOW STATEMENT

YEAR ENDED 31 MARCH 2023

	2023 £	2022 £
Cash flow from operating activities	(6,492)	(24,164)
Net cash flow from operating activities	<u>(6,492)</u>	<u>(24,164)</u>
Cash flow from investing activities		
Payments to acquire tangible fixed assets	(1,043)	(1,194)
Interest received	61	-
Net cash flow from investing activities	<u>(982)</u>	<u>(1,194)</u>
Net increase in cash and cash equivalents	(7,474)	(25,358)
Cash and cash equivalents at 1 April 2022	56,484	81,842
Cash and cash equivalents at 31 March 2023	<u>49,010</u>	<u>56,484</u>
Cash and cash equivalents consists of:		
Cash at bank and in hand	49,010	49,010
Cash and cash equivalents at 31 March 2023	<u>49,010</u>	<u>49,010</u>

Reconciliation of net income to net cash flow from operating activities

	2023 £	2022 £
Net income for year	(74,537)	31,849
Interest receivable	(61)	-
Depreciation and impairment of tangible fixed assets	1,704	2,208
Decrease/increase) in debtors	53,798	(71,950)
Increase/(decrease) in creditors	12,604	13,729
Net cash flow from operating activities	<u>(6,492)</u>	<u>(24,164)</u>

CROSSROADS (BARNESLEY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2023

1. Accounting policies

1.1 Basis of preparation

The accounts have been prepared under the historical cost convention.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Crossroads (Barnsley) Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

1.2 Income

All income is included in the statement of financial activities when the charity is entitled to the income and the amounts can be quantified with reasonable accuracy. Voluntary income received by ways of grants, donations and gifts and investment income is included in full in the statement of financial activities when receivable. Grants that are subject to performance related conditions received in advance of the service required by that condition is accounted for as a liability and shown on the balance sheet as deferred income. The value of services provided by volunteers has not been included in these accounts. Incoming resources from grants, where related to performance and specific deliverables, are accounted for as the charity earns the right to consideration by its performance.

1.3 Expenditure

Expenditure is recognised on an accrual basis as a liability is incurred. Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with use of the resources. Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the audit fees and costs linked to the strategic management of the charity

1.4 Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost less depreciation. Amounts below £200 are not capitalised. Depreciation is provided at rates calculated to write off the cost less estimated residual value of each asset over its expected useful life, as follows:

Fixtures, fittings & equipment	15% per annum of net book value
Motor vehicle	25% per annum straight line
Computer equipment	25% per annum straight line

1.5 Leasing

Rentals under operating leases are charged to the profit and loss account as they fall due.

1.6 Pensions

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the company in an independently administered fund. The pension costs charged in the financial statements represent the contribution payable by the company during the year.

CROSSROADS (BARNSELY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2023

1. Accounting policies**1.7 Value added tax**

Value added tax is not recoverable by the charity, and as such is included in the relevant costs in the Statement of Financial Assets.

1.8 Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or through the terms of an appeal. Where the donor has imposed restrictions on the expenditure of resources which amount to pre conditions for use, the grants are deferred to the relevant future accounting period.

2. Income from donations and legacies

	2023 £	2022 £
Donations and gifts	<u>8,451</u>	<u>1,840</u>

3. Income from investments

	2023 £	2022 £
Interest receivable	<u>61</u>	<u>-</u>

4. Incoming from charitable activities

	Unrestricted funds £	Restricted funds £	2023 Total £	2022 £
Provision of care	<u>620,766</u>	<u>-</u>	<u>620,766</u>	<u>588,283</u>
Provision of care			391,100	457,723
Grants			229,666	130,466
Government coronavirus job retention scheme grant			-	94
			<u>620,766</u>	<u>588,283</u>

CROSSROADS (BARNSELEY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2023

5. Provision of care

	Staff costs £	Depreciation £	Other costs £	Total 2023 £	Total 2022 £
Charitable activities					
Provision of care					
Activities undertaken directly	330,943	-	147,995	478,938	361,561
Support costs	125,357	1,704	97,816	224,877	196,713
	<u>456,300</u>	<u>1,704</u>	<u>245,811</u>	<u>703,815</u>	<u>558,274</u>

6. Activities undertaken directly

	2023 £	2022 £
Wages and national insurance	330,943	322,905
Other costs relating to provision of care comprise:		
Travel expenses	26,910	16,890
Training expenses	25,322	3,724
Direct expenditure	10,546	9,407
Vouchers and other items given to clients	70,730	-
Memory hub	14,487	8,061
Covid 19 response	-	574
	<u>478,938</u>	<u>361,561</u>

7. Support costs

	2023 £	2022 £
Staff costs	117,916	116,322
Depreciation	1,704	2,208
Other costs relating to support costs comprise:		
Bookkeeping and payroll fees	2,864	-
Bad debts	1,035	-
Motor and travel expenses	5,420	3,391
Affiliation fees	7,592	6,590
Office rent	16,905	13,545
Rates and room hire	3,796	1,344
Insurance	6,851	5,406
Advertising	4,015	1,390
Repairs and renewals and maintenance contracts	9,274	9,912
Light & heat	4,369	1,823
Telephone	2,776	2,883
Telephone lease	10,980	6,304
Office equipment, postage and stationery	2,771	7,020
Equipment hire	4,486	789
Computer and website support	9,986	6,270
ISO 9001 certification	600	2,973
Legal and professional	2,190	-
Pension contributions	7,441	6,727
Accountancy	1,906	1,816
	<u>224,877</u>	<u>196,713</u>

CROSSROADS (BARNSELY) LIMITED
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2022

8. Trustees

None of the trustees (or any persons connected with them) received any remuneration during the year, there was no travelling expenses for trustees reimbursed in the year (2022: trustees were reimbursed £nil).

No trustee or other person related to the charity had any personal interest in any transaction entered into by the charity during the year (2022 £nil).

9. Employees

Number of employees

The average weekly number of employees during the year was:

	2023	2022
	Number	Number
Charitable activities	31	30
Management and administration of the charity	4	4
	<hr/>	<hr/>
	<u>35</u>	<u>34</u>

Employment costs

	2023	2022
	£	£
Wages and salaries	428,497	418,395
National insurance	20,362	20,832
Other pension costs	7,441	6,727
	<hr/>	<hr/>
	<u>456,300</u>	<u>445,954</u>

There were no employees whose annual remuneration was £60,000 or more. Key management remuneration totalled £37,269.

10. Taxation

No liability to UK corporation tax arose on ordinary activities for the year ended 31 March 2023 or for the year ended 31 March 2022.

CROSSROADS (BARNSELEY) LIMITED
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2023

11. Tangible fixed assets

COST	Motor Vehicle	Fixtures, Fittings & equipment	Total
	£	£	£
As at 1 April 2022	3,000	13,678	16,678
Addition	-	1,043	1,043
Disposals	-	-	-
As at 31 March 2023	<u>3,000</u>	<u>14,721</u>	<u>17,721</u>
DEPRECIATION			
As at 1 April 2022	1,500	9,865	11,365
Disposals	-	-	-
Charge for year	750	954	1,704
As at 31 March 2023	<u>2,250</u>	<u>10,819</u>	<u>13,069</u>
NET BOOK VALUE			
As at 31 March 2023	<u>750</u>	<u>3,902</u>	<u>4,652</u>
As at 31 March 2022	<u>1,500</u>	<u>3,813</u>	<u>5,313</u>

12. Debtors

	2023	2022
	£	£
Trade debtors	33,179	86,977
Other debtors	-	-
Prepayments and accrued income	1,935	1,935
	<u>35,114</u>	<u>88,912</u>

13. Creditors: amounts falling due within one year

	2023	2022
	£	£
Paye and Nic	5,589	6,190
Deferred income	17,609	-
Accruals and other creditors	6,068	10,472
	<u>29,266</u>	<u>16,662</u>

CROSSROADS (BARNSELEY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2023

14. Pension and other post-retirement benefit commitments

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the company in an independently administered fund. The pension costs and charge represents contributions payable by the company to the fund and the personal pension schemes of certain employees and amounted to £7,441 (2022 £6,727). At 31 March 2023 the contributions payable to the fund totalled £nil (2022 £nil).

15. Professional indemnity insurance

Professional indemnity insurance was purchased to indemnify claims made against the company at a cost of £6,851 (2022 £5,406).

16. Restricted funds

The movement on the restricted funds of the charity were as follows:-

	As at 1 April 2022 £	Income £	Expenditure £	As at 31 March 2023 £
SRB5 Grant (Moving)	55	-	27	28
Computer Grants	928	-	464	464
Making Space Omicron support grant	62,500	-	62,500	-
	63,483	-	62,991	492

The SRB5 grant (moving) was a grant provided to facilitate the change of premises for the charity and to assist with the extra costs involved in such move. Part of this fund is released each year to cover the cost of depreciation of assets acquired during that time. This fund will remain until the corresponding assets have been fully written down or sold.

The computer fund represents a grant received to enable the charity to acquire new computer equipment. This fund will remain until the corresponding assets have been fully written down or disposed of.

The Making Space Omicron Support grant was obtained via Barnsley MBC as an Omicron support grant for unpaid carers.

CROSSROADS (BARNSELY) LIMITED
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2023

17. Analysis of net assets between funds

Fund balances at 31 March 2023 are represented by:	Restricted funds	Unrestricted funds	Total funds
	£	£	£
Fixed assets	492	4,160	4,652
Current assets	-	84,124	84,124
Current liabilities	-	(29,266)	(29,266)
Total net assets	492	59,018	59,510

The general fund represents the free funds of the charity which are not restricted by the donor.

18. Commitments under operating leases

At 31 March 2023 the company had total future commitments under non-cancellable operating leases as follows:

	2023	2022
	£	£
Not later than one year	11,458	7,644
Between two and five years	42,380	24,543
Over five years	19,424	2,467

19. Ultimate Controlling Party

The board of directors are considered to be the ultimate controlling party of the organisation.

CROSSROADS (BARNSELEY) LTD

England & Wales - Charity number 1067532

Accounts

Charity Registration No. 1067532

Company Registration No 03333210 (England and Wales)

CROSSROADS (BARNSELY) LIMITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2022

CROSSROADS (BARNSELY) LIMITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2022

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CROSSROADS (BARNSELY) LIMITED**TRUSTEES' ANNUAL REPORT****YEAR ENDED 31 MARCH 2022**

The Board of Trustees presents its report and audited financial statements for the year ended 31 March 2022.

Legal and Administrative details

Charity Name: Crossroads (Barnsley) Limited

Charity Registration Number: 1067532

**Registered Office and
Operational address:** Maple House
Maple Estate
Stocks Lane
Barnsley
South Yorkshire
S75 2BL

Board of Trustees

S Taylor
C Charlesworth
C Mosey
M Bailey (appointed 14 March 2022)
S Bailey
H C Key
R Hurst (appointed 13 February 2021)

Chief Executive Officer J David

Independent examiners North Accounting Limited,
Chartered Accountants
12 Manvers House,
Pioneer Close,
Wath Upon Dearne,
Rotherham,
S63 7JZ

Bankers Co-operative Bank PLC
11 Peel Square
Barnsley
S70 2QT

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2022

The trustees present their report and accounts for the year ended 31 March 2022.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's memorandum and articles of association, the Companies Act 2006 and the Statement of Recommended Practice (FRS 102) issued in October 2019.

Structure, Governance and Management

The trustees, who are also the directors for the purpose of company law, and who served during the year were:

S Bailey
H C Key
C Mosey
M Bailey (appointed 14 March 2022)
C Charlesworth
S Taylor
R Hurst

Governing Document

The Charity was established in 1997 as a company limited by guarantee company number 03333210 and with the Charity Commission Number 1067532. The governing document under which the charity operates is the Memorandum and Articles of Association.

Appointment of Trustees

As set out in the articles of association the chair of the trustees is nominated and appointed by the existing trustees. The trustees have the power to co-opt further members in order to fulfil specialist roles. All trustees are circulated with invitations to nominate trustees prior to the AGM.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

Risk Management

The trustees actively review major risks which the charitable company faces on a regular basis and believe that maintaining reserves at current levels, combined with an annual review of the controls over key financial systems, will provide sufficient resources in the event of adverse conditions. The trustees have also examined other operational and business risks faced by the charitable company and confirm that they have established systems to mitigate the significant risks.

CROSSROADS (BARNESLEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2022

Objectives and Activities

The charity is a company limited by guarantee. It is governed by a Memorandum & Articles of Association. The principle activity is that of caring for carers. Crossroads (Barnsley) Limited are a network partner of Carers Trust National Charity. The day-to-day management of the charity is delegated to the Management Committee.

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake.

Financial Review

The results for the year are set out in the financial statements on page 9 to 18. The trustees confirm that there have been no changes in the accounting policies.

Reserves Policy

Crossroads have received funds from a number of different sources and the majority of services provided are described in some form of contract or service level agreement. These agreements contain a requirement for the funder to give reasonable notice of any intention to withdraw funding or seek changes to the existing arrangements. The trustees believe such agreements will provide the time necessary to effect any organisational changes necessary caused by changes in funding levels. Nevertheless the trustees believe it is important they hold as financial reserves the funds necessary to ensure an ordered and proper closing of Crossroads. Hence, in accordance with guidelines issued by the charity commissioners, the trustees have adopted a policy to ensure that the charitable company is able to meet all current and expected liabilities. The levels of reserves, currently £134,047, are reviewed annually by the trustees

Investment policy

The trust deed authorises the trustees to make and hold investments using the general funds of the charitable company.

Risk Management

The trust deed authorises the trustees to make and hold investments using the general funds of the charitable company.

Plans for the future

The chairperson's report contains details of plans for the future of the charitable company.

Public benefit reporting

The trustees consider they have complied with the duty in section 4 of the Charities Act 2006 having due regard to the public benefit guidance published by the Charities Commission. The Charity did not experience any serious incidents or other matters that should have been brought to the Charity Commissions attention but that were not.

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2022

Trustees' Responsibilities

The trustees, who are also the directors of Crossroads (Barnsley) limited for the purpose of company law, are responsible for preparing the Trustees' Report and the accounts in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare accounts for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these accounts, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent; and
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the accounts comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees who held office at the date of approval of this Trustees' Report confirm that, so far as they are each aware, there is no relevant audit information of which the Company's auditors are unaware; and each Trustee has taken all the steps that he/she ought to have taken as a Trustee to make himself/herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

Approval

The above report has been prepared in accordance with the Statement of Recommended Practice (FRS102), (issued in January 2019) and in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

Signed on behalf of the Board of trustees

S Taylor

S. Taylor

Trustee

Dated:

8/7/2022

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2022

Chairperson's Report

Welcome to the 29th Annual General Meeting of Crossroads (Barnsley) Limited and I would like to take time to reflect on the past twelve months, highlighting its achievements, and its disappointments.

From April 2021 up to March 2022 Covid19 pandemic continued to dominate the organisation with the second wave of the variant bestowed upon us. Weekly testing community support workers (CSW) was being recorded and monitored, with all staff now in receipt of their second vaccination and booster vaccination.

Barnsley Metropolitan Borough Council (BMBC) provided the organisation with funding from the Infection Prevention Control Fund which was allocated to staff to maintain and encourage weekly testing, this incentive proved to be successful. Additionally, the Care Quality Commission (CQC) continued to provide and ask for daily and weekly updates in respect of Covid19.

Since March 2021 there has been no face to face visits from CQC however, the nominated individual who is also the Chair of the Board of Trustees has been in receipt of email notifications informing her that routine inspections have been suspended but in accordance with their monitoring approach, they have carried out a review of the data available to them and they have found no evidence to carry out an inspection or reassess our organisations rating and that off-site monitoring to ensure the public have assurance as to the safety and quality of the care they receive continues. This will be displayed on CQC website.

The new Care Management System was implemented, with the paper recording of care notes ceasing at the end of April. The Care Management System App was introduced to CSW's who embraced the App to address rotas, care plans, and used as another form of communication.

Monies received from the Sports England / South Yorkshire Community Foundation continues to support the implementation of chair-based exercises within the community and at Crossroads, Maple House, which takes place on a Friday afternoon.

In May 2021 further office space, on the top floor of the building was secured, providing accommodation downstairs to be utilised for training and meeting purposes with the development of the Social Care Academy being established. Office staff moved to the top floor apart from the front office to be used as a reception office for the time being, providing accommodation and space for the business administrator to work safely and securely.

What was the downstairs office has now been refurbished and equipped to serve as a training venue and function room. Every Friday the room is used to host a coffee morning and all proceeds goes into the Client Fund.

Partnership working with the 3rd Sector organisations continued to be paramount to be able to support service users and carers alike. The first Dementia Information and Support for Carers programme in association with Making Space was launched with a further three programmes being delivered. The programme provided invaluable advice and support about improving their knowledge about dementia, providing practical information and advice about local services, planning for the future, along with getting the most out of other professionals. Crossroads is now part of the 3rd Sector Dementia Alliance in Barnsley.

CROSSROADS (BARNSELEY) LIMITED**TRUSTEES' ANNUAL REPORT (Continued)****YEAR ENDED 31 MARCH 2022**

The Unpaid Carers Programme was also launched, and subsequently there has been a further two cohorts. Feedback received has been excellent inspiring the need to extend the programme to encompass extra sessions covering for example Lasting Power of Attorney, access to benefits and the need for carers to receive a carers assessment. The local Rotary Club also donated £500 towards the cost of the programme.

In conjunction with the programme I.T sessions was introduced with financial support acquired from the Social Enterprise Exchange who provided monies to purchase I.T equipment.

Alongside working with the 3rd Sector organisations, Crossroads (Barnsley) Ltd launched its own Memory Hub Café's, that have grown from strength to strength, with an excess of fifty people attending each event. The Memory Hubs are open to those living with dementia and their carers, and for those who live alone and feel isolated. Financial support has been received from the Local Support Grant to be able to facilitate this initiative, providing a hot meal, activities, and entertainment free of charge for four hours every other Saturday until the monies run out. Included in the grant was £6300 which is to be set aside to be distributed to our service users to offer support with winter fuel payments.

The stall at The Emporium at Wentworth reopened in April after the pandemic restrictions were lifted, however due to the lack of income generated, notice was served to cease trading and this provision was brought in-house where the CEO's room was vacated and converted into corner shop. The shop continues to attract income to support our client fund.

Crossroads continues to strive to maintain a high-quality service, and this has been truly recognised especially when we expressed our interest and were invited to make a bid for the tender to deliver Home Support Immediate Response Service on behalf of BMBC. A block contract of 100 hours per week was awarded commencing September 2021 until 31st March 2022.

The recruitment of Trustees remains low in numbers, with only one additional person joining the Board since my previous report.

The annual ISO 9001 Accreditation was undertaken as planned with special thanks again to Yvonne Saunders for her voluntary work as an internal audit verifier working collectively with the Chief Executive Officer (CEO) in the auditing process and maintaining its accreditation.

The organisation continues to attract funding to support specific initiatives and is persistent in exploring opportunities with funders, however this has not always been successful, but we are truly grateful for the donations received to date.

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2022

Objectives forthcoming year 2022 - 2023

- To strive to maintain a high quality of service for the benefit of the service users we support
- To continue to work in partnership with 3rd Sector organisations
- To launch the social care learning academy to meet the learning and development needs of employed staff, unpaid carers and volunteers across the social care sector and wider communities within Barnsley
- To continue to attract funding to enable Crossroads (Barnsley) Limited to meet its aspirations
- To increase the number of Trustees and volunteers in the forthcoming twelve months
- To explore the notion of purchasing a residential property to offer respite care for its service users, in being able to provide a break for unpaid carer(s)
- To strive to continue to provide Memory Hubs Cafes' by attracting specific funding.
- To embrace social media to promote the organisation, its service and to advertise events.

As always, I thank you for your attendance today and thank my fellow trustees for their voluntary contributions in ensuring we support and guide the CEO, who is also the registered manager in upholding the organisations reputation and taking the organisation forward for the benefit of those that use the services offered.

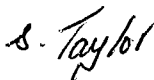
Likewise, the Trustees would like to offer their thanks to the other volunteers who give up their time to support charity and any fund-raising activities we engage in, it is sincerely appreciated.

Finally, on behalf of the Board of Trustees I wish to thank the CEO for his continued leadership, his dedication, commitment and for his outstanding contribution to the organisation, he is an inspirational leader who is an asset to Crossroads (Barnsley) Ltd.

Furthermore, the Board of Trustee wish to thank the management team and community support workers for delivering a high-quality customer/care service, as without them Crossroads (Barnsley) Ltd would not be the organisation and charity it is today.

Thank you

Signed:



Chairperson

Dated: 8/7/2022

**INDEPENDENT EXAMINERS' REPORT TO THE TRUSTEES
OF CROSSROADS (BARNSELEY) LIMITED
YEAR ENDED 31 MARCH 2022**

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2022 which are set out on pages 9 to 18.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

I R North BSC FCA

Chartered Accountant

12 Manvers House
Pioneer Close
Wath Upon Dearne
S63 7JZ

Date

25 July 2022

CROSSROADS (BARNESLEY) LIMITED
STATEMENT OF FINANCIAL ACTIVITIES
YEAR ENDED 31 MARCH 2022

Income and endowment from:	Notes	Unrestricted funds £	Restricted funds £	2022 Total £	2021 £
Income from donations and legacies	2	1,840	-	1,840	7,320
Income from investments	3	-	-	-	7
Income from charitable activities	4	525,783	62,500	588,283	534,927
Total income		<u>527,623</u>	<u>62,500</u>	<u>590,123</u>	<u>542,254</u>
Expenditure					
Charitable activities					
Provision of care	5	549,659	8,615	558,274	490,526
Total expenditure		<u>549,659</u>	<u>8,615</u>	<u>558,274</u>	<u>490,526</u>
Net income		<u>(22,036)</u>	<u>53,885</u>	<u>31,849</u>	<u>51,728</u>
Fund balances brought forward at 1 April 2021		(22,036)	53,885	31,849	50,470
Net movement in funds		92,600	9,598	102,198	51,728
Fund balances carried forward at 31 March 2022		<u>70,564</u>	<u>63,483</u>	<u>134,047</u>	<u>102,198</u>

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

CROSSROADS (BARNSELEY) LIMITED

BALANCE SHEET

AS AT 31 MARCH 2022

	Notes	2022		2021	
		£	£	£	£
Fixed assets					
Tangible assets	11		5,313		6,327
Current assets					
Debtors	12	88,912		16,962	
Cash at bank and in hand		<u>56,484</u>		<u>81,842</u>	
		145,396		98,804	
Creditors: amounts falling due within one year	13	<u>16,662</u>		<u>2,933</u>	
Net current assets			<u>128,734</u>		<u>95,871</u>
Net assets			<u>134,047</u>		<u>102,198</u>
Income funds					
Restricted funds	16		63,483		9,598
Unrestricted funds			<u>70,564</u>		<u>92,600</u>
Total charity funds	17		<u>134,047</u>		<u>102,198</u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2022. No member of the company has deposited a notice, pursuant to section 476, requiring an audit of these accounts under the requirements of the Companies Act 2006.

The directors acknowledge their responsibilities for ensuring that the company keeps accounting records which comply with section 386 of the Act and for preparing accounts which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its incoming resources and application of resources, including its income and expenditure, for the financial year in accordance with the requirements of sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company.

These accounts have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006 and in accordance with FRS102 SORP.

The accounts were approved by the Board on 8 July 2022

S. Taylor

S Taylor
Trustee

Company Registration No. 03333210

CROSSROADS (BARNSELEY) LIMITED

CASH FLOW STATEMENT

YEAR ENDED 31 MARCH 2022

	2022 £	2021 £
Cash flow from operating activities	(24,164)	48,097
Net cash flow from operating activities	<u>(24,164)</u>	<u>48,097</u>
Cash flow from investing activities		
Payments to acquire tangible fixed assets	(1,194)	(5,226)
Interest received	-	7
Net cash flow from investing activities	<u>(1,194)</u>	<u>(5,219)</u>
Net increase in cash and cash equivalents	(25,358)	42,878
Cash and cash equivalents at 1 April 2021	81,842	38,964
Cash and cash equivalents at 31 March 2022	<u>56,484</u>	<u>81,842</u>
Cash and cash equivalents consists of:		
Cash at bank and in hand	56,484	81,842
Cash and cash equivalents at 31 March 2022	<u>56,484</u>	<u>81,842</u>

Reconciliation of net income to net cash flow from operating activities

	2022 £	2021 £
Net income for year	31,849	51,728
Interest receivable	-	(7)
Depreciation and impairment of tangible fixed assets	2,208	2,110
(Increase) in debtors	(71,950)	(1,011)
Increase/(decrease) in creditors	13,729	(4,723)
Net cash flow from operating activities	<u>(24,164)</u>	<u>48,097</u>

CROSSROADS (BARNSELEY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2022

1. Accounting policies

1.1 Basis of preparation

The accounts have been prepared under the historical cost convention.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Crossroads (Barnsley) Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

1.2 Income

All income is included in the statement of financial activities when the charity is entitled to the income and the amounts can be quantified with reasonable accuracy. Voluntary income received by ways of grants, donations and gifts and investment income is included in full in the statement of financial activities when receivable. Grants that are subject to performance related conditions received in advance of the service required by that condition is accounted for as a liability and shown on the balance sheet as deferred income. The value of services provided by volunteers has not been included in these accounts. Incoming resources from grants, where related to performance and specific deliverables, are accounted for as the charity earns the right to consideration by its performance.

1.3 Expenditure

Expenditure is recognised on an accrual basis as a liability is incurred. Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with use of the resources. Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the audit fees and costs linked to the strategic management of the charity

1.4 Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost less depreciation. Amounts below £200 are not capitalised. Depreciation is provided at rates calculated to write off the cost less estimated residual value of each asset over its expected useful life, as follows:

Fixtures, fittings & equipment	15% per annum of net book value
Motor vehicle	25% per annum straight line
Computer equipment	25% per annum straight line

1.5 Leasing

Rentals under operating leases are charged to the profit and loss account as they fall due.

1.6 Pensions

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the company in an independently administered fund. The pension costs charged in the financial statements represent the contribution payable by the company during the year.

CROSSROADS (BARNESLEY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2022

1. Accounting policies**1.7 Value added tax**

Value added tax is not recoverable by the charity, and as such is included in the relevant costs in the Statement of Financial Assets.

1.8 Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or through the terms of an appeal. Where the donor has imposed restrictions on the expenditure of resources which amount to pre conditions for use, the grants are deferred to the relevant future accounting period.

2. Income from donations and legacies

	2022 £	2021 £
Donations and gifts	<u>1,840</u>	<u>7,320</u>

3. Income from investments

	2022 £	2021 £
Interest receivable	<u>-</u>	<u>7</u>

4. Incoming from charitable activities

	Unrestricted funds £	Restricted funds £	2022 Total £	2021 £
Provision of care	<u>525,783</u>	<u>62,500</u>	<u>588,283</u>	<u>534,927</u>
Provision of care			457,723	398,739
Grants			130,466	125,865
Government coronavirus job retention scheme grant			94	10,323
			<u>588,283</u>	<u>534,927</u>

CROSSROADS (BARNSELY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2022

5. Provision of care

	Staff costs £	Depreciation £	Other costs £	Total 2022 £	Total 2021 £
Charitable activities					
<u>Provision of care</u>					
Activities undertaken directly	322,905	-	38,656	361,561	350,979
Support costs	123,049	2,208	71,456	196,713	139,547
	<u>445,954</u>	<u>2,208</u>	<u>110,112</u>	<u>558,274</u>	<u>490,526</u>

6. Activities undertaken directly

	2022 £	2021 £
Wages and national insurance	322,905	304,918
Other costs relating to provision of care comprise:		
Travel expenses	16,890	13,006
Training expenses	3,724	2,130
Direct expenditure	9,407	21,996
Memory hub	8,061	-
Covid 19 response	574	8,929
	<u>361,561</u>	<u>350,979</u>

7. Support costs

	2022 £	2021 £
Staff costs	116,322	86,367
Depreciation	2,208	2,110
Other costs relating to support costs comprise:		
Motor and travel expenses	3,391	2,445
Affiliation fees	6,590	6,143
Office rent	13,545	7,545
Rates	1,344	507
Insurance	5,406	4,552
Advertising	1,390	275
Repairs and renewals and maintenance contracts	9,912	3,746
Light & heat	1,823	1,598
Telephone	2,883	2,393
Telephone lease	6,304	2,936
Office equipment, postage and stationery	7,020	5,382
Equipment hire	789	2,893
Computer and website support	6,270	1,378
ISO 9001 certification	2,973	2,443
Pension contributions	6,727	5,078
Accountancy	1,816	1,756
	<u>196,713</u>	<u>139,547</u>

CROSSROADS (BARNSELEY) LIMITED
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2022

8. Trustees

None of the trustees (or any persons connected with them) received any remuneration during the year, there was no travelling expenses for trustees reimbursed in the year (2021: trustees were reimbursed £nil).

No trustee or other person related to the charity had any personal interest in any transaction entered into by the charity during the year (2021 £nil).

9. Employees**Number of employees**

The average weekly number of employees during the year was:

	2022	2021
	Number	Number
Charitable activities	30	26
Management and administration of the charity	4	4
	<hr/>	<hr/>
	34	30

Employment costs

	2022	2021
	£	£
Wages and salaries	418,395	372,486
National insurance	20,832	18,799
Other pension costs	6,727	5,078
	<hr/>	<hr/>
There were no employees whose annual remuneration was £60,000 or more.	445,954	396,363

10. Taxation

No liability to UK corporation tax arose on ordinary activities for the year ended 31 March 2022 or for the year ended 31 March 2021.

CROSSROADS (BARNSELY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2022

11. Tangible fixed assets

COST	Motor Vehicle	Fixtures, Fittings & equipment	Total
	£	£	£
As at 1 April 2021	3,000	12,484	15,484
Addition	-	1,194	1,194
Disposals	-	-	-
As at 31 March 2022	<u>3,000</u>	<u>13,678</u>	<u>16,678</u>
DEPRECIATION			
As at 1 April 2021	750	8,407	9,157
Disposals	-	-	-
Charge for year	750	1,458	2,208
As at 31 March 2022	<u>1,500</u>	<u>9,865</u>	<u>11,365</u>
NET BOOK VALUE			
As at 31 March 2022	<u>1,500</u>	<u>3,813</u>	<u>5,313</u>
As at 31 March 2021	<u>2,250</u>	<u>4,077</u>	<u>6,327</u>

12. Debtors

	2022	2021
	£	£
Trade debtors	86,977	13,474
Other debtors	-	629
Prepayments and accrued income	1,935	2,859
	<u>88,912</u>	<u>16,962</u>

13. Creditors: amounts falling due within one year

	2022	2021
	£	£
Paye and Nic	6,190	595
Accruals and other creditors	10,472	2,338
	<u>16,662</u>	<u>2,933</u>

CROSSROADS (BARNSELY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2022

14. Pension and other post-retirement benefit commitments

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the company in an independently administered fund. The pension costs and charge represents contributions payable by the company to the fund and the personal pension schemes of certain employees and amounted to £6,031 (2021 £5,078). At 31 March 2022 the contributions payable to the fund totalled £nil (2021 £nil).

15. Professional indemnity insurance

Professional indemnity insurance was purchased to indemnify claims made against the company at a cost of £5,406 (2021 £4,552).

16. Restricted funds

The movement on the restricted funds of the charity were as follows:-

	As at 1 April 2021 £	Income £	Expenditure £	As at 31 March 2022 £
SRB5 Grant (Moving)	82	-	27	55
Computer Grants	1,392	-	464	928
Yorkshire Sports Foundation	8,124	-	8,124	-
Making Space Omicron support grant	-	62,500	-	62,500
	9,598	62,500	8,615	63,483

The SRB5 grant (moving) was a grant provided to facilitate the change of premises for the charity and to assist with the extra costs involved in such move. Part of this fund is released each year to cover the cost of depreciation of assets acquired during that time. This fund will remain until the corresponding assets have been fully written down or sold.

The computer fund represents a grant received to enable the charity to acquire new computer equipment. This fund will remain until the corresponding assets have been fully written down or disposed of.

The Yorkshire Sports Foundation grant is to provide chair-based exercise for individuals under care.

The Making Space Omicron Support grant was obtained via Barnsley MBC as an Omicron support grant for unpaid carers.

CROSSROADS (BARNSELY) LIMITED
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2022

17. Analysis of net assets between funds

Fund balances at 31 March 2022 are represented by:	Restricted funds	Unrestricted funds	Total funds
	£	£	£
Fixed assets	983	4,330	5,313
Current assets	62,500	82,896	145,396
Current liabilities	-	(16,662)	(16,662)
Total net assets	63,483	70,564	134,047

The general fund represents the free funds of the charity which are not restricted by the donor.

18. Commitments under operating leases

At 31 March 2022 the company had total future commitments under non-cancellable operating leases as follows: ,

	2022	2021
	£	£
Not later than one year	7,644	7,111
Between two and five years	24,543	24,134
Over five years	2,467	7,631

19. Ultimate Controlling Party

The board of directors are considered to be the ultimate controlling party of the organisation.

CROSSROADS (BARNSELEY) LTD

England & Wales - Charity number 1067532

Accounts

Charity Registration No. 1067532

Company Registration No 03333210 (England and Wales)

CROSSROADS (BARNSELY) LIMITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2021

CROSSROADS (BARNSELEY) LIMITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2021

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CROSSROADS (BARNSELY) LIMITED

TRUSTEES' ANNUAL REPORT

YEAR ENDED 31 MARCH 2021

The Board of Trustees presents its report and audited financial statements for the year ended 31 March 2021.

Legal and Administrative details

Charity Name: Crossroads (Barnsley) Limited

Charity Registration Number: 1067532

**Registered Office and
Operational address:** Maple House
Maple Estate
Stocks Lane
Barnsley
South Yorkshire
S75 2BL

Board of Trustees

S Taylor
C Charlesworth
C Mosey
J O'Hara (resigned 2 December 2020)
S Bailey
H C Key
R Hurst (appointed 13 February 2021)

Chief Executive Officer J David

Independent examiners North Accounting Limited,
Chartered Accountants
12 Manvers House,
Pioneer Close,
Wath Upon Dearne,
Rotherham,
S63 7JZ

Bankers Co-operative Bank PLC
11 Peel Square
Barnsley
S70 2QT

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2021

The trustees present their report and accounts for the year ended 31 March 2021.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's memorandum and articles of association, the Companies Act 2006 and the Statement of Recommended Practice (FRS 102) issued in October 2019.

Structure, Governance and Management

The trustees, who are also the directors for the purpose of company law, and who served during the year were:

S Bailey
H C Key
C Mosey
J O'Hara (resigned 2 December 2020)
C Charlesworth
S Taylor
R Hurst (appointed 13 February 2021)

Governing Document

The Charity was established in 1997 as a company limited by guarantee company number 03333210 and with the Charity Commission Number 1067532. The governing document under which the charity operates is the Memorandum and Articles of Association.

Appointment of Trustees

As set out in the articles of association the chair of the trustees is nominated and appointed by the existing trustees. The trustees have the power to co-opt further members in order to fulfil specialist roles. All trustees are circulated with invitations to nominate trustees prior to the AGM.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

Risk Management

The trustees actively review major risks which the charitable company faces on a regular basis and believe that maintaining reserves at current levels, combined with an annual review of the controls over key financial systems, will provide sufficient resources in the event of adverse conditions. The trustees have also examined other operational and business risks faced by the charitable company and confirm that they have established systems to mitigate the significant risks.

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2021

Objectives and Activities

The charity is a company limited by guarantee. It is governed by a Memorandum & Articles of Association. The principle activity is that of caring for carers. Crossroads (Barnsley) Limited are a network partner of Carers Trust National Charity. The day-to-day management of the charity is delegated to the Management Committee.

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake.

Financial Review

The results for the year are set out in the financial statements on page 9 to 18. The trustees confirm that there have been no changes in the accounting policies.

Reserves Policy

Crossroads have received funds from a number of different sources and the majority of services provided are described in some form of contract or service level agreement. These agreements contain a requirement for the funder to give reasonable notice of any intention to withdraw funding or seek changes to the existing arrangements. The trustees believe such agreements will provide the time necessary to effect any organisational changes necessary caused by changes in funding levels. Nevertheless the trustees believe it is important they hold as financial reserves the funds necessary to ensure an ordered and proper closing of Crossroads. Hence, in accordance with guidelines issued by the charity commissioners, the trustees have adopted a policy to ensure that the charitable company is able to meet all current and expected liabilities. The levels of reserves, currently £102,198, are reviewed annually by the trustees

Investment policy

The trust deed authorises the trustees to make and hold investments using the general funds of the charitable company.

Risk Management

The trust deed authorises the trustees to make and hold investments using the general funds of the charitable company.

Plans for the future

The chairperson's report contains details of plans for the future of the charitable company.

Public benefit reporting

The trustees consider they have complied with the duty in section 4 of the Charities Act 2006 having due regard to the public benefit guidance published by the Charities Commission. The Charity did not experience any serious incidents or other matters that should have been brought to the Charity Commissions attention but that were not.

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2021

Trustees' Responsibilities

The trustees, who are also the directors of Crossroads (Barnsley) limited for the purpose of company law, are responsible for preparing the Trustees' Report and the accounts in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare accounts for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these accounts, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent; and
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the accounts comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees who held office at the date of approval of this Trustees' Report confirm that, so far as they are each aware, there is no relevant audit information of which the Company's auditors are unaware; and each Trustee has taken all the steps that he/she ought to have taken as a Trustee to make himself/herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

Approval

The above report has been prepared in accordance with the Statement of Recommended Practice (FRS10 2), (issued in March 2013) and in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

Signed on behalf of the Board of trustees

S. Taylor

S Taylor

Trustee

Dated:

17TH AUGUST 2021

CROSSROADS (BARNSELEY) LIMITED
TRUSTEES' ANNUAL REPORT (Continued)
YEAR ENDED 31 MARCH 2021

Chairperson's Report

Welcome to what is the 28th Annual General Meeting of Crossroads (Barnsley) Limited, a year of trials and tribulations but nevertheless we have succeeded with the direction of the Chief Executive Officer (CEO) and the valuable support of the Board of Trustees, the management team and all the community support workers, without all these committed and dedicated individuals we would not have been able to retain the high-quality service we provide and all the additional extras that has been achieved.

Covid19 has created pandemonium for the care sector as a whole and has placed a lot of pressures on all services across Barnsley, but by pulling together and working collaboratively with other 3rd sector organisations and Barnsley Metropolitan Borough Council we have survived.

The first obstacle that Crossroads (Barnsley) Limited were faced with was obtaining PPE, due to the demand and the vast increase in cost placed upon us. However, the CEO managed not only to secure sufficient supplies of all types of PPE but also funding to support the needs of the service to protect the safety of staff and service users alike. Further funding and resources secured helped in providing access for carers to receive free respite care, monies to pay for 'fogging' of various homes where service users were in receipt of different carers and organisations accessing their homes as a way of trying to prevent cross infection.

During the lock down period Crossroads (Barnsley) Limited continued to lead the way in providing more than approximately 420 food parcels across the 3rd sector, especially geared towards those service users living with dementia. Food parcels helped to lighten the load of carers who were feeling the extra burden due to the pandemic. Fortnightly different groups of individuals were in receipt of food parcels that were specific to their needs these included young carers, the homeless and those individuals at risk are just a few that we reached out to.

Monies were also utilised in training six of our own community support workers to attain a Level 2 qualification in the Principles of Prevention, Infection & Control so they could act as ambassadors across the service.

Most significantly being innovative and creative in our thinking as helped us to attract funding through the numerous applications submitted to funders like The South Yorkshire Community Fund; The Edward Gosling Fund; Business Support Grant; Big Issue and Lottery Funding and The Independent Age Fund are but to name a few and we are truly grateful to have received in excess of £97,000. These donations have been sincerely beneficial in promoting the services of Crossroads (Barnsley) Limited and adhering to the Mission Statement of the Charity as a non-profit organisation.

Funding from Yorkshire Sports England helped to launch the chair-based exercise programme and service users across the 3rd Sector were invited to take up the offer. The programme consisted of four free one hourly session to be delivered in service users own homes, hence aimed at those service users who were confined to their homes due to Covid19. To meet the demands of the programme five internal community support workers were trained to deliver the programme, however the take up has been very low.

Once again working with the 3rd Sector a Dementia Support Helpline was introduced and implemented whereby Crossroads (Barnsley) Limited were able to contribute to the running of the service. This years' Dementia Action Week was celebrated by providing 'Afternoon Teas' to service users accessing the 3rd Sector services.

Sadly, Arnold Batty (Arnie) one of our trusted service users of some 25 years passed away in July. Arnie will not be forgotten as his mobility vehicle was bequeathed to the charity and will be a constant reminder of him, his character, and his colourful life. Rick Poole also passed away during this period and he will remain in our thoughts because of his personality and his family's kind donation of a wheelchair in memory of him. We also received a kind donation of a laptop from Making Space as contingency in the event that office staff were required to work from home.

CROSSROADS (BARNSELEY) LIMITED

TRUSTEES' ANNUAL REPORT (Continued)

YEAR ENDED 31 MARCH 2021

Also, during the last financial year our CEO was notified that he had been nominated for The Social Care Covid Hero Award, one of the categories in the Great British Care Awards and he had been shortlisted as one of the nominees in his group across the Yorkshire and Humber Region. He is currently awaiting the outcome, and we wish him luck as he truly deserves the recognition.

During 2020-2021 we were successful in fulfilling many of our objectives despite whilst being faced with the continued pandemic and bouts of lockdown restrictions. The profile of Crossroads (Barnsley) Limited was raised by maximising funding streams and distributing our wealth as agreed in accordance with the applications submitted.

A stall was leased in The Emporium at Wentworth where numerous brand-new books were kindly donated by a fellow colleague's family and were sold to raise monies for the charity along with other small items of knick-knacks.

Events, although limited in number were reinstated in respect of the Dementia Café notion and these were held at The New Harborough Hills Social Club. I would like to thank the landlord and his daughter for their support especially in implementing and adhering to Covid19 guidance and allowing our activities to go ahead as planned. I know from those that attended how enjoyable and refreshing they felt in being able to leave their homes and come into a safe environment to be entertained.

The opportunity to purchase/lease larger premises is on the horizon with the prospect of Crossroads (Barnsley) Limited taking over the top floor of Maple House with a view to a further venture being developed.

Although there has currently been no restructure of office staff, contingencies were implemented to support the finance officer. It was identified that immediate action was required, hence a business/administration coordinator was recruited to support both administration and finance functions.

The annual ISO 9001 Accreditation was undertaken remotely this year with a minor non-compliance reported, which was addressed and has since been inserted into the organisations policies. Thanks go to Yvonne Saunders for her assistance in supporting the CEO in the auditing process.

Objectives forthcoming year 2021 - 2022

- To strive to maintain a high quality of service for the benefit of the service users we support
- To offer chair-based exercises in group settings within the community
- To continue to work in partnership with 3rd Sector organisations
- To provide a Dementia Information and Support for Carers programme in association with Making Space
- To consider the notion of opening a social care learning academy to meet the learning and development needs of employed staff and unpaid carers and volunteers across the health and social care sector
- To be proactive in resuming Dementia Café events
- To continue to attract funding to enable Crossroads (Barnsley) Limited to meet their aspirations
- Work towards purchasing and implementing a new Care Management System
- Increase number of Trustees

CROSSROADS (BARNSELY) LIMITED**TRUSTEES' ANNUAL REPORT (Continued)****YEAR ENDED 31 MARCH 2021**

Finally, I thank you for your attendance today and thank my fellow trustees for their voluntary contributions in ensuring Crossroads (Barnsley) Limited remain solvent, fit for purpose and an organisation that has a reputation that is respected and valued.

Also, to thank the CEO for his continued motivational leadership and for all the additional time and effort he has contributed to liaising with Barnsley Metropolitan Borough Council and Care Quality Commission on a weekly basis, to his management team and community support workers for delivering high quality care, as staff are the organisations greatest assets and have served us proud under the current turbulent times.

Thank you

Signed:

S. Taylor

Chairperson

Dated: *17TH AUGUST 2021*

**INDEPENDENT EXAMINERS' REPORT TO THE TRUSTEES
OF CROSSROADS (BARNSELY) LIMITED
YEAR ENDED 31 MARCH 2021**

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2021 which are set out on pages 9 to 18.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



I R North BSC FCA

Chartered Accountant

12 Manvers House
Pioneer Close
Wath Upon Dearne
S63 7JZ

Date 19 August 2021

CROSSROADS (BARNSELY) LIMITED
STATEMENT OF FINANCIAL ACTIVITIES
YEAR ENDED 31 MARCH 2021

Income and endowment from:	Notes	Unrestricted funds £	Restricted funds £	2021 Total £	2020 £
Income from donations and legacies	2	7,320	-	7,320	2,759
Income from investments	3	7	-	7	45
Income from charitable activities	4	475,507	59,420	534,927	416,015
Total income		<u>482,834</u>	<u>59,420</u>	<u>542,254</u>	<u>418,819</u>
Expenditure					
Charitable activities					
Provision of care	5	438,739	51,787	490,526	406,565
Total expenditure		<u>438,739</u>	<u>51,787</u>	<u>490,526</u>	<u>406,565</u>
Net income		<u>44,095</u>	<u>7,633</u>	<u>51,728</u>	<u>12,254</u>
Fund balances brought forward at 1 April 2020		48,505	1,965	50,470	38,216
Net movement in funds		44,095	7,633	51,728	12,254
Fund balances carried forward at 31 March 2021		<u>92,600</u>	<u>9,598</u>	<u>102,198</u>	<u>50,470</u>

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

CROSSROADS (BARNSELEY) LIMITED

BALANCE SHEET

AS AT 31 MARCH 2021

	Notes	2021		2020	
		£	£	£	£
Fixed assets					
Tangible assets	11		6,327		3,211
Current assets					
Debtors	12	16,962		15,951	
Cash at bank and in hand		<u>81,842</u>		<u>38,964</u>	
		98,804		54,915	
Creditors: amounts falling due within one year	13	<u>2,933</u>		<u>7,656</u>	
Net current assets			<u>95,871</u>		<u>47,259</u>
Net assets			<u>102,198</u>		<u>50,470</u>
Income funds					
Restricted funds	16		9,598		1,965
Unrestricted funds			92,600		48,505
Total charity funds	17		<u>102,198</u>		<u>50,470</u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2021. No member of the company has deposited a notice, pursuant to section 476, requiring an audit of these accounts under the requirements of the Companies Act 2006.

The directors acknowledge their responsibilities for ensuring that the company keeps accounting records which comply with section 386 of the Act and for preparing accounts which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its incoming resources and application of resources, including its income and expenditure, for the financial year in accordance with the requirements of sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company.

These accounts have been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006 and in accordance with FRS102 SORP.

The accounts were approved by the Board on 17/8/2021

S. Taylor

S Taylor
Trustee

Company Registration No. 03333210

CROSSROADS (BARNSELEY) LIMITED**CASH FLOW STATEMENT****YEAR ENDED 31 MARCH 2021**

	2021	2020
	£	£
Cash flow from operating activities	48,097	20,651
Net cash flow from operating activities	<u>48,097</u>	<u>20,651</u>
Cash flow from investing activities		
Payments to acquire tangible fixed assets	(5,226)	-
Interest received	7	45
Net cash flow from investing activities	<u>(5,219)</u>	<u>45</u>
Net increase in cash and cash equivalents	42,878	20,696
Cash and cash equivalents at 1 April 2020	38,964	18,268
Cash and cash equivalents at 31 March 2021	<u>81,842</u>	<u>38,964</u>
Cash and cash equivalents consists of:		
Cash at bank and in hand	81,842	38,964
Cash and cash equivalents at 31 March 2021	<u>81,842</u>	<u>38,964</u>

Reconciliation of net income to net cash flow from operating activities

	2021	2020
	£	£
Net income for year	51,728	12,254
Interest receivable	(7)	(45)
Depreciation and impairment of tangible fixed assets	2,110	1,054
Decrease/(increase) in debtors	(1,011)	4,102
Increase/(decrease) in creditors	(4,723)	3,286
Net cash flow from operating activities	<u>48,097</u>	<u>20,651</u>

CROSSROADS (BARNSELEY) LIMITED
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021

1. Accounting policies

1.1 Basis of preparation

The accounts have been prepared under the historical cost convention.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Crossroads (Barnsley) Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

1.2 Income

All income is included in the statement of financial activities when the charity is entitled to the income and the amounts can be quantified with reasonable accuracy. Voluntary income received by ways of grants, donations and gifts and investment income is included in full in the statement of financial activities when receivable. Grants that are subject to performance related conditions received in advance of the service required by that condition is accounted for as a liability and shown on the balance sheet as deferred income. The value of services provided by volunteers has not been included in these accounts. Incoming resources from grants, where related to performance and specific deliverables, are accounted for as the charity earns the right to consideration by its performance.

1.3 Expenditure

Expenditure is recognised on an accrual basis as a liability is incurred. Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with use of the resources. Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the audit fees and costs linked to the strategic management of the charity

1.4 Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost less depreciation. Amounts below £200 are not capitalised. Depreciation is provided at rates calculated to write off the cost less estimated residual value of each asset over its expected useful life, as follows:

Fixtures, fittings & equipment	15% per annum of net book value
Motor vehicle	25% per annum straight line
Computer equipment	25% per annum straight line

1.5 Leasing

Rentals under operating leases are charged to the profit and loss account as they fall due.

1.6 Pensions

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the company in an independently administered fund. The pension costs charged in the financial statements represent the contribution payable by the company during the year.

CROSSROADS (BARNSELEY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2021

1. Accounting policies**1.7 Value added tax**

Value added tax is not recoverable by the charity, and as such is included in the relevant costs in the Statement of Financial Assets.

1.8 Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or through the terms of an appeal. Where the donor has imposed restrictions on the expenditure of resources which amount to pre conditions for use, the grants are deferred to the relevant future accounting period.

2. Income from donations and legacies

	2021 £	2020 £
Donations and gifts	<u>7,320</u>	<u>2,759</u>

3. Income from investments

	2021 £	2020 £
Interest receivable	<u>7</u>	<u>45</u>

4. Incoming from charitable activities

	Unrestricted funds £	Restricted funds £	2021 Total £	2020 £
Provision of care	<u>475,507</u>	<u>59,420</u>	<u>534,927</u>	<u>416,015</u>
Provision of care			398,739	401,015
Grants			125,865	15,000
Government coronavirus job retention scheme grant			10,323	-
			<u>534,927</u>	<u>416,015</u>

CROSSROADS (BARNESLEY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2021

5. Provision of care

	Staff costs £	Depreciation £	Other costs £	Total 2021 £	Total 2020 £
Charitable activities					
<u>Provision of care</u>					
Activities undertaken directly	304,918	-	46,061	350,979	272,054
Support costs	91,445	2,110	45,992	139,547	134,511
	<u>396,363</u>	<u>2,110</u>	<u>92,053</u>	<u>490,526</u>	<u>406,565</u>

6. Activities undertaken directly

	2021 £	2020 £
Wages and national insurance	304,918	251,325
Other costs relating to provision of care comprise:		
Travel expenses	13,006	19,058
Training expenses	2,130	665
Direct expenditure	21,996	1,006
Covid 19 response	8,929	-
	<u>350,979</u>	<u>272,054</u>

7. Support costs

	2021 £	2020 £
Staff costs	86,367	86,327
Depreciation	2,110	1,054
Other costs relating to support costs comprise:		
Motor and travel expenses	2,445	152
Affiliation fees	6,143	4,844
Office rent	7,545	7,545
Rates	507	450
Insurance	4,552	4,300
Advertising	275	-
Repairs and renewals	3,746	4,709
Light & heat	1,598	1,310
Telephone	2,393	2,807
Telephone lease	2,936	2,017
Office equipment, postage and stationery	5,382	4,925
Equipment hire	2,893	2,441
Computer support	1,378	900
ISO 9001 certification	2,443	1,753
Legal and professional	-	554
Pension contributions	5,078	6,683
Accountancy	1,756	1,740
	<u>139,547</u>	<u>134,511</u>

CROSSROADS (BARNESLEY) LIMITED
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021

8. Trustees

None of the trustees (or any persons connected with them) received any remuneration during the year, there was no travelling expenses for trustees reimbursed in the year (2020: trustees were reimbursed £nil).

No trustee or other person related to the charity had any personal interest in any transaction entered into by the charity during the year (2020 £nil).

9. Employees**Number of employees**

The average weekly number of employees during the year was:

	2021	2020
	Number	Number
Charitable activities	26	22
Management and administration of the charity	4	4
	<hr/>	<hr/>
	30	26

Employment costs

	2021	2020
	£	£
Wages and salaries	372,486	323,098
National insurance	18,799	14,554
Other pension costs	5,078	6,683
	<hr/>	<hr/>
There were no employees whose annual remuneration was £60,000 or more.	396,363	344,335

10. Taxation

No liability to UK corporation tax arose on ordinary activities for the year ended 31 March 2021 or for the year ended 31 March 2020.

CROSSROADS (BARNSELY) LIMITED
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021

11. Tangible fixed assets

COST	Motor Vehicle	Fixtures, Fittings & equipment	Total
	£	£	£
As at 1 April 2020	-	10,258	10,258
Addition	3,000	2,226	5,226
Disposals	-	-	-
As at 31 March 2021	<u>3,000</u>	<u>12,484</u>	<u>15,484</u>
DEPRECIATION			
As at 1 April 2020	-	7,047	7,047
Disposals	-	-	-
Charge for year	750	1,360	2,110
As at 31 March 2021	<u>750</u>	<u>8,407</u>	<u>9,157</u>
NET BOOK VALUE			
As at 31 March 2021	<u>2,250</u>	<u>4,077</u>	<u>6,327</u>
As at 31 March 2020	<u>-</u>	<u>3,211</u>	<u>3,211</u>

12. Debtors

	2021	2020
	£	£
Trade debtors	13,474	13,359
Other debtors	629	-
Prepayments and accrued income	2,859	2,592
	<u>16,962</u>	<u>15,951</u>

13. Creditors: amounts falling due within one year

	2021	2020
	£	£
Paye and Nic	595	5,521
Accruals and other creditors	2,338	2,135
	<u>2,933</u>	<u>7,656</u>

CROSSROADS (BARNSELY) LIMITED

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2021

14. Pension and other post-retirement benefit commitments

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the company in an independently administered fund. The pension costs and charge represents contributions payable by the company to the fund and the personal pension schemes of certain employees and amounted to £5,078 (2020 £6,683). At 31 March 2021 the contributions payable to the fund totalled £nil (2020 £nil).

15. Professional indemnity insurance

Professional indemnity insurance was purchased to indemnify claims made against the company at a cost of £4,552 (2020 £4,300).

16. Restricted funds

The movement on the restricted funds of the charity were as follows:-

	As at 1 April 2020 £	Income £	Expenditure £	As at 31 March 2021 £
SRB5 Grant (Moving)	109	-	27	82
Computer Grants	1,856	-	464	1,392
Yorkshire Sports Foundation	-	10,000	1,876	8,124
Liz and Terry Bramall Foundation	-	5,000	5,000	-
Independent Age	-	14,500	14,500	-
The Big Issue	-	20,920	20,920	-
Edward Goslin Fund	-	9,000	9,000	-
	<u>1,965</u>	<u>59,420</u>	<u>51,787</u>	<u>9,598</u>

The SRB5 grant (moving) was a grant provided to facilitate the change of premises for the charity and to assist with the extra costs involved in such move. Part of this fund is released each year to cover the cost of depreciation of assets acquired during that time. This fund will remain until the corresponding assets have been fully written down or sold.

The computer fund represents a grant received to enable the charity to acquire new computer equipment. This fund will remain until the corresponding assets have been fully written down or disposed of.

The Yorkshire Sports Foundation grant is to provide chair-based exercise for individuals under care.

The Liz and Terry Bramall Foundation grant was to provide extended visits for those suffering with dementia.

The Independent Age grant was for additional support for carers of older people.

The Big Issue grant was for additional Covid support during Autumn and Winter 2020.

The Edward Goslin Fund grant was to provide extra care and extra visits and cover covid related costs.

CROSSROADS (BARNSELY) LIMITED
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021

17. Analysis of net assets between funds

Fund balances at 31 March 2021 are represented by:	Restricted funds £	Unrestricted funds £	Total funds £
Fixed assets	1,474	4,853	6,327
Current assets	8,124	90,680	98,804
Current liabilities	-	(2,933)	(2,933)
Total net assets	9,598	92,600	102,198

The general fund represents the free funds of the charity which are not restricted by the donor.

18. Commitments under operating leases

At 31 March 2021 the company had total future commitments under non-cancellable operating leases as follows :

	2021 £	2020 £
Not later than one year	7,111	3,432
Between two and five years	24,134	11,143
Over five years	7,631	996

19. Ultimate Controlling Party

The board of directors are considered to be the ultimate controlling party of the organisation.