Connex Community Support

England & Wales · Charity number 1067193

Details

Other names	BUXTON VOLUNTEER BUREAU, VOLUNTARY AND COMMUNITY SERVICES PEAKS AND DALES, VOLUNTEER CENTRE BUXTON & DISTRICT
Status	Registered
Legal form	Charitable company
Company number	02918492
Registered	1998-01-07
Register	View on the Charity Commission register

Contact

Address	Connex Community Support 16 Eagle Parade Buxton Derbyshire SK17 6EQ
Phone	0129823970
Email	admin@connex.org.uk
Website	www.connex.org.uk

Activities

Objects: TO UNDERTAKE VOLUNTARY WORK IN EDUCATION, HEALTH AND SOCIAL SERVICES, AND SIMILAR CHARITABLE ACTIVITIES AMONGST THOSE CLASSES IN NEED

Activities: We help people in need in the High Peak, Derbyshire Dales & surrounding areas. We are a broker for volunteers and volunteering organisations. Our practical help services include Befriending, Social Activities, Transport, Home from Hospital and Digital Inclusion support. Our care services provide care for older people, and adults/children with disabilities.

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Classification

- **How:** Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information, Acts As An Umbrella Or Resource Body
- **What:** General Charitable Purposes, Other Charitable Purposes
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- Derbyshire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£2,126,045	£2,042,650	£692,241	81
2024-03-31	£1,903,875	£1,893,750	£608,846	80
2023-03-31	£1,695,101	£1,770,692	£598,721	86
2022-03-31	£1,841,574	£1,796,841	£674,312	108
2021-03-31	£1,677,384	£1,394,874	£629,579	100

Trustees

Name	Role	Appointed
Sara Gourlay	Chair	2020-11-19
Daniel Lee		2025-06-19
David Brindley Mr		2018-03-20
David Spacey		2025-06-19
JONATHAN CHARLES WOOD		2017-12-20
Mike Starzec		2015-10-27
ROBERT SHAW		2011-11-03
William Land		2025-03-11

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Connex Community Support

England & Wales - Charity number 1067193

Accounts

Registered number: 02918492
Charity number: 1067193

Connex Community Support

(A company limited by guarantee)

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2025

Connex Community Support
(A company limited by guarantee)

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Connex Community Support
(A company limited by guarantee)

REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS FOR THE YEAR ENDED 31 MARCH 2025

Trustees	Mrs T Sullivan, Chair Ms S Gourlay, Vice Chair Mr D H Brindley Mr S Fussell (resigned 25 July 2025) Mr R Shaw, Treasurer Mr M Starzec Mr A Thompson (resigned 24 March 2025) Mr J C Wood Mrs C Sadler (resigned 11 May 2024) Mr W Land (appointed 11 March 2025) Mr D W Lee (appointed 19 June 2025) Mr D Spacey (appointed 19 June 2025) Mr J Brierley (appointed 19 June 2025)
Company registered number	02918492
Charity registered number	1067193
Registered office	16 Eagle Parade Buxton Derbyshire SK17 6EQ
Company secretary	Ms G L Geddes
Key management personnel	G Geddes - Chief Executive (resigning as at 31 December 2025) Julia Jackson-Clarke - Chief Executive Officer (appointed 27 October 2025) A Knirsch - Chief Operating Officer K Shenton - Registered Manager and Chief Officer of Care & Support H Eskriett - Accounts Manager J Brooks - HR Officer (resigning as at 30 November 2025)
Independent auditor	Bates Weston Audit Ltd Statutory Auditors Chartered Accountants Canal Street Derby DE1 2RJ
Bankers	Santander Bootle L30 4GB

TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2025

The trustees present their annual report and financial statements for the year ended 31 March 2025.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

Objectives and activities
Charitable objects
The objects of the charity, as stated in its governing document are as follows:
(i) To broker, promote and support voluntary work in local organisations
(ii) To offer direct services to assist vulnerable people
(iii) To champion and promote volunteering in the wider community

Aims of the charity
The overall aim of Connex Community Support is to encourage voluntary activity to support stronger and more cohesive communities, and to provide services that enable vulnerable people to live more independent and fulfilled lives.

Our charitable objects have two main beneficiaries: individuals who use our direct services; and voluntary and community groups (and indirectly, their beneficiaries).

Through the services we provide directly to individual beneficiaries, we enable vulnerable people to live more independent and fulfilled lives.

Working with individuals, voluntary and community groups, our volunteer brokerage and volunteering development activities encourage voluntary activity to support stronger and more cohesive communities.

The public benefits identified above are evidenced through:
- Reports on performance/levels of service which measure the number of beneficiaries supported and number and nature of interventions provided.
- Feedback from individual service users, including evaluation of personal outcomes/benefits, impact and quality of service.
- Feedback from local voluntary and community organisations including outcomes of our interventions/support/services, impact on their work, and quality of service.

The trustees have paid due regard to the general guidance on public benefit issued by the Charity Commission in deciding what activities the charity should undertake, and when reviewing our aims and objectives in planning future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives they have set.

Connex Community Support delivers the following activities to meet these aims:

- Volunteer brokerage – supporting people to find a volunteering role
- Volunteering development – supporting voluntary organisations in the management and support of their volunteers
- Domiciliary care and support for older people
- Personal care and support in the community for children and adults with a disability and/or additional support needs
- Transport to medical and hospital appointments and socially therapeutic activities
- Patient transport & settle on discharge from hospital
- Home from Hospital support, to assist people after a stay in hospital

- Befriending, social contact and group activities to help reduce isolation and support independent living
- Tea, Talk & Tech – digital inclusion support and social contact
- Wheelchair loans and hearing aid battery distribution
- Home maintenance and property clearance services
- Hoarding clearance service, supporting people with a hoarding disorder
- The Breadline – short-term financial hardship assistance
- Payroll services for small organisations

ACHIEVEMENTS AND PERFORMANCE

Overview

Connex continues to strengthen its reputation as a dependable and compassionate organisation, known for its proactive approach and its 'can do' attitude.

Demand for our services remains consistently high—particularly for those that ease the burden on statutory health and social care systems within the community. Many individuals we support fall below the eligibility threshold for formal social care, yet without Connex's intervention, they would face a significantly increased risk of crisis or social isolation.

Connex again supported over 3100 people in 2024-2025, and whilst it has been a very rewarding year, it has not been without its challenges.

Our CQC-registered **Care & Support service** remains busy and continues to be highly regarded by health and social care professionals—and most importantly, by the people we support.

Despite the ongoing national shortage of care staff, which remains a significant challenge, our team continues to deliver outstanding care. Many of our care staff have been with Connex for years, and their passion for the people they support is evident in everything they do. However, to enable us to reach more clients and extend our impact, we urgently need to grow our care staff team.

One of the organisation's ongoing challenges is sustaining and expanding our volunteer teams—not only for Connex's own services, but also to support the wide range of voluntary organisations, initiatives, and causes throughout the High Peak and Derbyshire Dales.

The demand for volunteers has never been greater. As reliance on community-led initiatives grows to supplement and enhance statutory services, we are also witnessing a shift in responsibility for vital community assets—such as libraries—being transferred from statutory bodies to local communities. This makes the role of volunteers more essential than ever in ensuring these services and spaces continue to thrive.

In April 2024, the future of our **Readycall service** in the Derbyshire Dales was uncertain. **Readycall** provides vital social, befriending, and practical support to older people who have little or no social contact. So, it was with great relief that, in August, we learned we had secured three years of funding from both the National Lottery and the St James's Place Charitable Foundation. This funding not only ensures the continuation of the service but also enables its growth—with the St James's Place grant specifically supporting older people affected by cancer.

Since receiving this support, the staff team has worked to re-energise **Readycall**: rebuilding our client and volunteer base, and raising awareness of the service and its impact. The staff and volunteer team supported 175 service users during the year.

Continuing on a similar theme, we were thrilled to collaborate with our partners at The Bureau in Glossop and New Mills & District Volunteer Centre on a joint funding application to the National Lottery. The bid aimed to strengthen and expand our well-established **Befriending** services across the High Peak. All three services faced funding crises and were at risk of closure.

Led by The Bureau, the application was successful, and in November 2024 we were awarded a three-year grant. This funding will enable befriending to become a core component of the support services available to health and social care professionals for their patients—embedding it as a vital resource within the wider care ecosystem. Connex's **Befriending service**, based in Buxton supported 49 people in 2024/25, and alongside its befriending offer, provided a range of social activities to bring people together.

Our **Transport services** in the Derbyshire Dales and in the High Peak have been busy too. Our volunteer drivers have been extraordinary, covering a distance equivalent to nearly four laps around the world—ensuring people reach vital medical appointments and therapeutic activities. Thanks to a generous private donation, our transport service for older people affected by cancer in the Dales has been able to continue offering subsidised travel to chemotherapy and radiotherapy sessions.

In this largely rural area, where public transport is limited or non-existent, our volunteers are more than just drivers—they're a lifeline, offering not only mobility but meaningful social connection along the way.

Our short-notice hospital discharge **Transport and Settle** service in the High Peak has supported approximately **570 individuals**, and is highly regarded by the hospitals serving the area. Working in close partnership with hospital discharge teams, the service ensures patients are promptly and safely transported either home or to a care or reablement facility, helping to prevent unnecessary delays. In addition to transport, our drivers carry out '**safe and well' checks**, which play a vital role in reducing the risk of hospital readmission. The service is well integrated with our **Home from Hospital** coordinators and is currently funded through to **March 2026**.

Our **Home from Hospital service** supported 290 individuals over the past year, helping to prevent unnecessary hospital admissions and providing vital assistance following discharge. The service offers practical support, companionship, and guidance to additional sources of help. Many clients often move on to benefit from Connex's wider range of services, including befriending, transport, and long-term community support.

Our **Wellbeing Service** Coordinator at the Thomas Fields housing facility in Buxton has been actively curating a diverse programme of social events, informative talks, and practical guidance for residents on a wide range of topics. Her efforts have significantly enhanced social interaction among residents and fostered a stronger sense of connection to the wider community.

Despite facing funding cuts and reduced staff hours, our **Tea, Talk & Tech** project in the Derbyshire Dales has continued to thrive—supporting over 200 service users this year. Focused on empowering older adults who feel less confident with digital technology, the project offers friendly, hands-on guidance to help them make the most of their mobile phones, tablets, and laptops.

In addition, we've partnered with several medical centres to deliver tailored information sessions, enabling patients to access and better understand the growing range of NHS health apps—enhancing their ability to manage their health independently and confidently.

Finally, on a sadder note, our Home Maintenance & Hoarding Clearance service faced significant challenges over the past year. Operating in an increasingly competitive market, the service faced rising costs and unpredictable income, making it difficult to remain financially sustainable. The Government's changes to Employer National Insurance contributions proved to be the tipping point, and it was with great reluctance, the Board made the difficult decision to close the service at the end of April 2025.

In 2024/25 the service helped 114 clients, and with grant support from Buxton based charity, the Hall Bank Trust, was able to install free key safes to older people in the Buxton area, helping to ensure that carers and family contacts could gain access to their homes when needed.

Over the years, our Home Maintenance staff team had built a reputation for delivering a sensitive, supportive and valuable service, frequently tackling jobs that others wouldn't - and in the case of hoarding clearance work, often working in very difficult and insanitary conditions. The team, David Mint, Jordan Hodgson and Sue Beard are much missed by everyone at Connex and by all those they helped.

Staff, Volunteers and Trustees
Connex's greatest strength lies in our exceptional staff and volunteer team.

Over the past year, around 230 volunteers have generously supported our services, embodying the very best of human kindness and unwavering commitment. Their contributions have brought friendship and meaningful social connection to those experiencing loneliness and isolation, alongside vital practical assistance that has made a real difference in people's lives.

Our staff are equally remarkable—frequently going above and beyond their roles with dedication and compassion. We are privileged to have a number of highly experienced, long-serving employees whose deep local knowledge and insights enable Connex to tailor our services to meet community needs with sensitivity and effectiveness.

Our Board of Trustees continue to meet throughout the year, providing valuable support to the organisation and to the Chief Executive and the Chief Operating Officer.

The Board saw some changes this year. Carrie Sadler and Simon Fussell stood down as a trustees, and after over 20 years' involvement with the charity, Alan Thompson also decided to move on to give his time to new ventures. Always energetic, hugely supportive and forward thinking, Alan's contributions to Board meetings will be much missed.

At the beginning of 2025-26 we happily welcomed four new trustees, all of whom already volunteer with Connex's services, but also bring a wealth of business skills and experience to the Board.

Thank you
Connex is extremely grateful to everyone who supports our work, whether that be as a service user, through financial donations, a legacy gift, pro-bono consultancy, by volunteering with us or by recommending our services to others.

We are grateful to the following organisations and donors for their valuable financial support during the year: Ashbourne Methodist Church, The Bingham Trust, Derbyshire County Council, Derby & Derbyshire ICB, Dovedale Dash, Hall Bank Trust, High Peak Borough Council, High Peak Comps, Hognaston Christmas Card, National Grid Fuel Poverty Fund, National Lottery Community Fund, Platform Housing, St James's Place Charitable Foundation and a number of individual donations from members of the public.

FINANCIAL REVIEW
The year saw an increase in incoming funds resulting in a surplus of £83,395

This resulted in overall reserves at 31 March 2025 increasing to £692,241 of which £96,923 is allocated to restricted funds, leaving £595,318 retained as unrestricted funds and designated funds.

£244,986 of the unrestricted reserves has been designated for specific items of expenditure leaving available reserves at 31 March 2025 of £350,332.

It is the policy of the charity that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to between three and six months' core expenditure. The trustees consider that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the charity's current activities while consideration is given to ways in which additional funds may be raised. This level of reserves has been maintained throughout the year.

As at 31 March 2025, we had free reserves of £340,732 which satisfies the obligations of the current reserves policy.

Risk Management
The Trustees recognise the importance of Risk Management within the framework of governance and internal control. The Trustees continue to review the major risks to which the charity is exposed and systems have been established to mitigate those risks. A risk management policy has been implemented comprising:

- A regular review of systems and procedures to mitigate those risks identifies in the review
- The implementation of procedures designed to minimise any potential impact on the charity should any of these risks materialise. These are found in the Business Continuity Plan.

Plans for future periods
We will continue to review and modify our longer-term strategies to ensure that Connex is financially resilient, our services continue to be relevant and that the wider public, funders and those that need our help know about us.

We will continue to support vulnerable people in our community, and we will modify and adapt our services as needs change, adapting to the changing environment in which we operate.

We will continue to work with our colleagues in health and social care to explore opportunities for greater collaboration and innovative approaches to the challenges in health and social care

We will continue to promote volunteering, helping to recruit volunteers to sustain Connex's own services as well as those across our geographical area.

We will work with our partners in the High Peak and the Derbyshire Dales Alliances, to deliver infrastructure support to the wider voluntary sector and strengthen community activity.

Structure, governance and management
The charity is a company limited by guarantee which re-registered as Connex Community Support on 13 December 2018, having been previously registered as Voluntary and Community Services Peaks and Dales. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association.

Recruitment and appointment of trustees
Under the company's articles, the trustees are known as members of the Management Committee. The members of the Committee are elected for a period of three years after which they must be re-elected at the next AGM.

New trustees are appointed on the basis that they have appropriate skills and knowledge commensurate with the governance of a Charitable Company, and have knowledge and experience relating to the voluntary sector, our service provision, the area of benefit or communities of interest, or have other specific areas of knowledge or experience that have been identified by the Trustees as valuable to the governance of the Charity.

The Board of Trustees is periodically subject to a skills audit exercise to identify training needs and gaps on the Board that can be filled through recruitment.

None of the Trustees has any beneficial interest in the company. All of the Trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

Management
The trustees delegate a large amount of the day to day decisions involved in the running of the Charity to the paid staff, and in particular to the Chief Executive. The Chief Executive reports directly to the Board. Decisions that will have a significant financial or operational impact, or that will make significant changes to the way the

charity is governed and administered are referred to the Board.

Meetings
The Board meets quarterly, with sub-group specialist meetings scheduled between the Board meeting dates. These sub-groups provide support to the Chief Executive, and make best use of the specialist skills our trustees bring to the organisation.

Induction and training of trustees
All Trustees are familiar with the work of the organisation as many have been directly involved through their volunteering work and through quarterly project and service reports. Newly recruited Trustees meet the Chair of the organisation and attend a short training session with the Chief Executive and key staff. These sessions include:

- Learning about the organisation and its aims and objective, finding out about the various projects we run and meeting the staff involved in these projects
- Being given a Trustee's task description and the last 2 years' annual reports, including finances, future plans and developments. This information is supported by the provision of a Trustee Induction Pack and ongoing information form the Charity Commission, and legal updates relevant to the activities of the charity.

Staff remuneration
In determining staff salaries, the Board consider staff remuneration in similar charities and use these as a benchmark in determining salaries paid within Connex Community Support.

Approved by order of the members of the board of Trustees and signed on their behalf by:



Mrs T Sullivan
(Chair of Trustees)
Date: 25/11/2025

STATEMENT OF TRUSTEES' RESPONSIBILITIES FOR THE YEAR ENDED 31 MARCH 2025

The Trustees (who are also the directors of the charity for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF CONNEX COMMUNITY SUPPORT

Opinion

We have audited the financial statements of Connex Community Support (the 'charity') for the year ended 31 March 2025 which comprise the Statement of financial activities, the Balance sheet, the Statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the Annual report other than the financial statements and our Auditor's report thereon. The Trustees are responsible for the other information contained within the Annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial

statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements.
- the Trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' report.

We have nothing to report in respect of the following matters in relation to which Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a Strategic report.

Responsibilities of trustees

As explained more fully in the Trustees' responsibilities statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be

expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Based on our understanding of the charity and industry in which it operates, we considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Companies Act 2006. Audit procedures performed by the engagement team included:

- Enquiry of management around actual and potential litigation and claims;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the risk of management override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.



Sean Douglass FCA (Senior statutory auditor)
for and on behalf of
Bates Weston Audit Ltd
Statutory Auditors
Chartered Accountants
Canal Street
Derby
DE1 2RJ

Date: 26/11/2025

STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT) FOR THE YEAR ENDED 31 MARCH 2025

	Note	Restricted funds 2025 £	Unrestricted funds 2025 £	Total funds 2025 £	*Total funds 2024 £*
Income from:					
Donations and legacies	2	**43,735**	**103,150**	**146,885**	*122,074*
Charitable activities	3	**216,710**	**1,740,336**	**1,957,046**	*1,763,068*
Investments		**-**	**21,778**	**21,778**	*17,600*
Other income		**-**	**336**	**336**	*1,133*
Total income		**260,445**	**1,865,600**	**2,126,045**	*1,903,875*
Expenditure on:					
Charitable activities	4	**179,118**	**1,863,532**	**2,042,650**	*1,893,750*
Total expenditure		**179,118**	**1,863,532**	**2,042,650**	*1,893,750*
Net movement in funds		**81,327**	**2,068**	**83,395**	*10,125*
Reconciliation of funds:					
Total funds brought forward		**15,596**	**593,250**	**608,846**	*598,721*
Net movement in funds		**81,327**	**2,068**	**83,395**	*10,125*
Total funds carried forward		**96,923**	**595,318**	**692,241**	*608,846*

The Statement of financial activities includes all gains and losses recognised in the year.

The notes on pages 15 to 30 form part of these financial statements.

Connex Community Support

(A company limited by guarantee)
REGISTERED NUMBER: 02918492

BALANCE SHEET
AS AT 31 MARCH 2025

	Note		2025 £		*2024 £*
Fixed assets					
Tangible assets	9		**9,600**		-
			9,600		-
Current assets					
Debtors	10	**416,938**		*344,339*	
Cash at bank and in hand		**453,945**		*391,657*	
		870,883		*735,996*	
Current liabilities					
Creditors: amounts falling due within one year	11	**(188,242)**		*(127,150)*	
Net current assets			**682,641**		*608,846*
Total assets less current liabilities			**692,241**		*608,846*
Total net assets			**692,241**		*608,846*
Charity funds					
Restricted funds	12		**96,923**		*15,596*
Unrestricted funds					
Designated funds	12	**244,986**		*301,172*	
General funds	12	**350,332**		*292,078*	
Total unrestricted funds	12		**595,318**		*593,250*
Total funds			**692,241**		*608,846*

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:

.....
Mrs T Sullivan
Chair of Trustees
Date: 25/11/2025

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2025

	Note	2025 £	*2024 £*
Cash flows from operating activities			
Net cash used in operating activities	15	**50,110**	*(97,899)*
Cash flows from investing activities			
Dividends, interests and rents from investments		**21,778**	*17,973*
Purchase of tangible fixed assets		**(9,600)**	-
Net cash provided by investing activities		**12,178**	**17,973**
Change in cash and cash equivalents in the year		**62,288**	**(79,926)**
Cash and cash equivalents at the beginning of the year		**391,657**	*471,583*
Cash and cash equivalents at the end of the year	16	**453,945**	*391,657*

The notes on pages 15 to 30 form part of these financial statements

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

1. Accounting policies

1.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Connex Community Support meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

1.2 Company status

Connex Community Support is a private company limited by guarantee incorporated in England and Wales. The members of the company are the Trustees named on page 1. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity.

1.3 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.4 Income

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Receipt of a legacy is recognised when it is probable that it will be received and the fair value of the amount receivable, which will generally be the expected cash amount to be distributed to the charity, can be reliably measured.

Grants are included in the Statement of financial activities when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Other income is recognised in the period in which it is receivable and to the extent the goods have been provided or on completion of the service.

1. Accounting policies (continued)

1.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the charity's objectives, as well as any associated support costs.

All expenditure is inclusive of irrecoverable VAT.

1.6 Taxation

The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

1.7 Tangible fixed assets and depreciation

Tangible fixed assets costing £1,000 or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives.

Depreciation is provided on the following basis:

Leasehold improvements	-		over the length of the lease
Motor vehicles	-	25%	straight line
Office equipment	-	25%	straight line
Computer equipment	-	33%	straight line

Gains and losses on disposals are determined by comparing the proceeds with the carrying amount and are recognised in the Statement of financial activities.

1. Accounting policies (continued)

1.8 Debtors

Trade and other debtors are recognised at the settlement amount. Prepayments are valued at the amount prepaid.

1.9 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

1.10 Pensions

Payments to the defined contributions retirement benefit schemes are charged as an expenses as they fall due.

1.11 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

2. Income from donations and legacies

	Restricted funds 2025 £	Unrestricted funds 2025 £	Total funds 2025 £	*Total funds 2024 £*
Grant funding for core activities				
High Peak Borough Council	-	5,000	**5,000**	*8,750*
Derbyshire County Council (Thomas Fields)	-	23,000	**23,000**	*10,167*
Derbyshire County Council (Infrastructure)	-	30,236	**30,236**	*30,236*
Hall Bank Trust	5,351	-	**5,351**	*15,840*
NHS Derby & Derbyshire ICB	-	20,712	**20,712**	*23,081*
Digital Inclusion	15,810	-	**15,810**	*11,292*
The National Lottery Community Fund	22,924	-	**22,924**	-
Warmer Homes	-	-	**-**	*9,883*
Other	-	7,835	**7,835**	-
	44,085	86,783	**130,868**	*109,249*
Donations and gifts	-	16,017	**16,017**	*12,825*
Total 2025	43,735	103,150	**146,885**	*122,074*
Total 2024	*37,015*	*85,059*	*122,074*	

3. Income from charitable activities

	Restricted funds 2025 £	Unrestricted funds 2025 £	**Total funds 2025 £**	*Total funds 2024 £*
Transport & Car Scheme	79,832	202,935	**282,767**	*166,607*
Home Maintenance	-	57,876	**57,876**	*76,512*
Care (Older People)	-	187,940	**187,940**	*194,534*
Care (CYP)	2,000	1,247,028	**1,249,028**	*1,093,009*
Readycall	134,878	-	**134,878**	*143,666*
Home from Hospital	-	43,003	**43,003**	*50,406*
Other	-	1,554	**1,554**	*38,334*
	216,710	1,740,336	**1,957,046**	*1,763,068*
Total 2024	-	*1,763,068*	*1,763,068*	

4. Analysis of expenditure on charitable activities

Summary by fund type

	Restricted 2025 £	Unrestricted 2025 £	**Total 2025 £**	*Total 2024 £*
Transport & Car Scheme	79,832	186,326	**266,158**	*197,313*
Home Maintenance	1,045	93,285	**94,330**	*88,589*
Care (Older People)	-	220,731	**220,731**	*217,121*
Care (CYP)	-	1,149,088	**1,149,088**	*1,029,345*
Readycall	67,952	28,642	**96,594**	*152,876*
Home from Hospital	-	43,001	**43,001**	*46,881*
Other	30,289	142,459	**172,748**	*161,625*
	179,118	1,863,532	**2,042,650**	*1,893,750*
Total 2024	*38,669*	*1,855,081*	*1,893,750*	

5. Analysis of expenditure by activities

	Activities undertaken directly 2025 £	Support costs 2025 £	Total funds 2025 £	*Total funds 2024 £*
Transport & Car Scheme	228,217	37,941	**266,158**	*197,313*
Home Maintenance	88,905	5,425	**94,330**	*88,589*
Care (Older People)	201,487	19,244	**220,731**	*217,121*
Care (CYP)	1,043,654	105,434	**1,149,088**	*1,029,345*
Readycall	70,274	26,320	**96,594**	*152,876*
Home from Hospital	37,576	5,425	**43,001**	*46,881*
Other	33,443	139,305	**172,748**	*161,625*
	1,703,556	339,094	**2,042,650**	*1,893,750*
Total 2024	*1,585,704*	*308,046*	*1,893,750*	

Analysis of direct costs

	Transport & Car Scheme 2025 £	Home Maintenance 2025 £	Care (Older People) 2025 £	Care (CYP) 2025 £	Readycall 2025 £
Staff costs	96,406	71,782	185,937	986,677	67,056
Depreciation	-	-	-	-	-
Direct project costs	-	10,212	2,740	10,545	1,145
Travelling	118,339	1,383	12,064	31,514	1,520
Motor Expenses	13,472	5,528	-	-	-
Training and recruitment	-	-	746	14,918	553
	228,217	88,905	201,487	1,043,654	70,274
Total 2024	*165,117*	*76,162*	*197,948*	*933,551*	*134,592*

5. Analysis of expenditure by activities (continued)

Analysis of direct costs (continued)

	Home from Hospital 2025 £	Other 2025 £	Total funds 2025 £	*Total funds 2024 £*
Staff costs	36,618	26,548	**1,471,024**	*1,382,132*
Depreciation	-	-	**-**	*4,773*
Direct project costs	-	4,060	**28,702**	*20,357*
Travelling	958	1,905	**167,683**	*145,413*
Motor Expenses	-	-	**19,000**	*16,259*
Training and recruitment	-	930	**17,147**	*16,770*
	37,576	33,443	**1,703,556**	*1,585,704*
Total 2024	*36,288*	*42,046*	*1,585,704*	

Analysis of support costs

	Total funds 2025 £	*Total funds 2024 £*
Staff costs	**182,736**	*172,549*
Depreciation	**-**	*6,699*
Premises costs	**4,727**	*24,513*
Equipment leasing	**-**	*4,140*
Administration costs	**133,369**	*70,508*
Subscriptions	**2,887**	*12,986*
Bank Charges	**947**	*1,339*
Bad debts	**347**	*759*
Professional fees	**4,693**	*4,953*
Governance costs	**9,388**	*9,600*
	339,094	*308,046*

6. Auditor's remuneration

	2025 £	2024 £
Audit fees	**7,500**	*7,200*
Fees payable to the charity's auditor in respect of:		
Accountancy	**2,700**	*2,400*

7. Staff costs

	2025 £	2024 £
Wages and salaries	**1,501,041**	*1,410,925*
Social security costs	**115,690**	*106,029*
Contribution to defined contribution pension schemes	**37,029**	*37,727*
	1,653,760	*1,554,681*

During the year, the charity made statutory redundancy payments totaling £12,657 (2024 - £9,037).

The average number of persons employed by the charity during the year was as follows:

	2025 No.	2024 No.
Employees	**81**	*80*

No employee received remuneration amounting to more than £60,000 in either year.

Total employee benefits of the key management personnel per page 1 was £179,317 (2024 - £269,960 which also included the roles of Dales Services Manager, Head of Care & Support CYP, Head of Care & Support OA and Head of Transport).

8. Trustees' remuneration and expenses

During the year, no Trustees received any remuneration or other benefits *(2024 - £NIL)*.

During the year ended 31 March 2025, £1,409 of travel expenses were reimbursed to Trustees *(2024 - £* NIL).

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

9. Tangible fixed assets

	Leasehold improvements £	Motor vehicles £	Office equipment £	Computer equipment £	Total £
Cost					
At 1 April 2024	**19,583**	**40,855**	**1,200**	**33,861**	**95,499**
Additions	**-**	**9,600**	**-**	**-**	**9,600**
Disposals	**(19,583)**	**(4,950)**	**-**	**(18,302)**	**(42,835)**
At 31 March 2025	**-**	**45,505**	**1,200**	**15,559**	**62,264**
Depreciation					
At 1 April 2024	**19,583**	**40,855**	**1,200**	**33,861**	**95,499**
On disposals	**(19,583)**	**(4,950)**	**-**	**(18,302)**	**(42,835)**
At 31 March 2025	**-**	**35,905**	**1,200**	**15,559**	**52,664**
Net book value					
At 31 March 2025	**-**	**9,600**	**-**	**-**	**9,600**
At 31 March 2024	-	-	-	-	-

10. Debtors

	2025 £	*2024 £*
Due within one year		
Trade debtors	**212,142**	*195,052*
Other debtors	**184,168**	*140,030*
Prepayments	**20,628**	*9,257*
	416,938	*344,339*

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

11. Creditors: Amounts falling due within one year

	2025 £	2024 £
Other taxation and social security	**25,586**	*23,421*
Other creditors	**9,140**	*5,823*
Accruals and deferred income	**153,516**	*97,906*
	188,242	*127,150*

12. Statement of funds

Statement of funds - current year

	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2025 £
Unrestricted funds					
Designated funds					
Donations allocated to be spent next year	**70,863**	**1,614**	**(51,423)**	**-**	**21,054**
Contingency fund	**214,216**	**-**	**(11,820)**	**12,536**	**214,932**
Unfunded hours	**8,500**	**-**	**(5,500)**	**-**	**3,000**
DCC - Young Connections	**5,226**	**-**	**(1,226)**	**-**	**4,000**
DCC - Thomas Fields	**2,367**	**-**	**(367)**	**-**	**2,000**
	301,172	**1,614**	**(70,336)**	**12,536**	**244,986**

	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2025 £
General funds					
General funds	**292,078**	**1,863,986**	**(1,793,196)**	**(12,536)**	**350,332**
Total Unrestricted funds	**593,250**	**1,865,600**	**(1,863,532)**	**-**	**595,318**

12. Statement of funds (continued)

	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2025 £
Restricted funds					
Digital Inclusion, TTT funding	3,590	16,210	(15,258)	-	4,542
DCC Buxton Transport	-	16,306	(16,306)	-	-
NHS Derby Hospital Discharge	-	63,526	(63,526)	-	-
Hall Bank Trust	7,492	-	(5,042)	-	2,450
Warmer Homes	4,514	-	(270)	-	4,244
Lottery Readycall	-	112,975	(57,864)	-	55,111
St James' Place Readycall	-	21,903	(10,088)	-	11,815
Lottery Befriending	-	22,924	(6,163)	-	16,761
DCC Mental Health	-	4,601	(4,601)	-	-
DCC Public Health	-	2,000	-	-	2,000
	15,596	260,445	(179,118)	-	96,923

	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2025 £
Total of funds	608,846	2,126,045	(2,042,650)	-	692,241

12. Statement of funds (continued)

Restricted Funds
Robert Bowmer Trust has granted funds for the delivery of Connex's Buxton based Befriending service, helping to reduce loneliness and social isolation amongst older people.

Bingham Trust Befriending Grant was received to support transport costs to enable participation in social activities delivered by the Buxton based Befriending service.

Hall Bank Trust has granted funds to support key safe installation services, the befriending service and the development of a guide for older people services in Buxton.

The National Grid has granted funds for the delivery of the Warmer Homes project which helps people living in fuel poverty save money by installing energy efficient solutions.

Digitial Inclusion, TTT Funding is funding for the delivery of digital inclusion project in the Derbyshire Dales, supporting people to build confidence and social connections in use of digital technology

The National Lottery Fund has provided funding for social and practical support for older people in the Derbyshire Dales with reference Readycall fund.

The National Lottery Fund has provided funding social support for older people in the High Peak with reference to the befriending fund.

DCC has provided funding for activities and facilities to support emotional wellbeing with reference to the mental health fund.

DCC has provided funding for for a pilot project for sibling support with reference to the public health fund.

DCC has provided funding for the delivery and management of a volunteer transport service with reference to the Buxton transport fund.

NHS Derby discharge fund has been provided for the delivery and management of a Patient transport service on discharge from hospital.

Designated Funds
Contingency fund is unrestricted funds that have been set aside to cover the cost of staff redundancy if the charity was unable to gain the funding required to continue as a going concern.

Unfunded hours fund comprises funds set aside to cover the costs of any staff hours that are not covered by specific grants/service contract agreements.

Donations allocated to be spent next year are donations from the current year that the charity has designated to spend on certain projects during the next financial year.

DCC Young Connections and WRRF Tameside are restricted fund underspends where funders have permitted their repurposing.

DCC Thomas Fields comprises funds to support its residents to maximise their independence and wellbeing.

12. Statement of funds (continued)

Statement of funds - prior year

	Balance at 1 April 2023 £	*Income* £	*Expenditure* £	*Transfers in/out* £	*Balance at 31 March 2024* £
Unrestricted funds					
Designated funds					
Donations allocated to be spent next year	*72,410*	*18,227*	*(19,774)*	-	*70,863*
Contingency fund	*190,755*	-	-	*23,461*	*214,216*
Unfunded hours	*8,500*	-	-	-	*8,500*
Tameside WRRF	*7,312*	-	*(7,312)*	-	-
DCC - Young Connections	*5,888*	-	*(662)*	-	*5,226*
DCC - Thomas Fields	-	*10,167*	*(7,800)*	-	*2,367*
	284,865	*28,394*	*(35,548)*	*23,461*	*301,172*
General funds					
General funds	*296,606*	*1,838,466*	*(1,819,533)*	*(23,461)*	*292,078*
Total Unrestricted funds	*581,471*	*1,866,860*	*(1,855,081)*	-	*593,250*

	Balance at 1 April 2023 £	*Income* £	*Expenditure* £	*Transfers in/out* £	*Balance at 31 March 2024* £
Restricted funds					
Digital Inclusion, TTT funding	*9,250*	*11,292*	*(16,952)*	-	*3,590*
Robert Bowmer Trust	*7,500*	-	*(7,500)*	-	-
Bingham Trust Befriending	*500*	-	*(500)*	-	-
Hall Bank Trust	-	*15,840*	*(8,348)*	-	*7,492*
Warmer Homes	-	*9,883*	*(5,369)*	-	*4,514*
	17,250	*37,015*	*(38,669)*	-	*15,596*

12. Statement of funds (continued)

	Balance at 1 April 2023 £	*Income* £	*Expenditure* £	*Transfers in/out* £	*Balance at 31 March 2024* £
Total of funds	*598,721*	*1,903,875*	*(1,893,750)*	*-*	*608,846*

13. Summary of funds

Summary of funds - current year

	Balance at 1 April 2024 £	**Income** £	**Expenditure** £	**Transfers in/out** £	**Balance at 31 March 2025** £
Designated funds	**301,172**	**1,614**	**(70,336)**	**12,536**	**244,986**
General funds	**292,078**	**1,863,986**	**(1,793,196)**	**(12,536)**	**350,332**
Restricted funds	**15,596**	**260,445**	**(179,118)**	**-**	**96,923**
	608,846	**2,126,045**	**(2,042,650)**	**-**	**692,241**

Summary of funds - prior year

	Balance at 1 April 2023 £	*Income* £	*Expenditure* £	*Transfers in/out* £	*Balance at 31 March 2024* £
Designated funds	*284,865*	*28,394*	*(35,548)*	*23,461*	*301,172*
General funds	*296,606*	*1,838,466*	*(1,819,533)*	*(23,461)*	*292,078*
Restricted funds	*17,250*	*37,015*	*(38,669)*	*-*	*15,596*
	598,721	*1,903,875*	*(1,893,750)*	*-*	*608,846*

14. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Restricted funds 2025 £	Unrestricted funds 2025 £	Total funds 2025 £
Tangible fixed assets	-	9,600	**9,600**
Current assets	96,923	773,960	**870,883**
Creditors due within one year	-	(188,242)	**(188,242)**
Total	96,923	595,318	**692,241**

Analysis of net assets between funds - prior year

	Restricted funds 2024 £	*Unrestricted funds 2024 £*	*Total funds 2024 £*
Current assets	*15,596*	*720,400*	*735,996*
Creditors due within one year	-	*(127,150)*	*(127,150)*
Total	*15,596*	*593,250*	*608,846*

15. Reconciliation of net movement in funds to net cash flow from operating activities

	2025 £	*2024 £*
Net income for the year (as per Statement of Financial Activities)	**83,395**	*10,125*
Adjustments for:		
Depreciation charges	**-**	*11,472*
Dividends, interests and rents from investments	**(21,778)**	*(17,973)*
Increase in debtors	**(72,599)**	*(115,261)*
Increase in creditors	**61,092**	*13,738*
Net cash provided by/(used in) operating activities	**50,110**	*(97,899)*

16. Analysis of cash and cash equivalents

	2025	*2024*
	£	*£*
Cash in hand	**453,945**	*391,657*
Total cash and cash equivalents	**453,945**	*391,657*

17. Analysis of changes in net debt

	At 1 April 2024	Cash flows	At 31 March 2025
	£	£	£
Cash at bank and in hand	**391,657**	**62,288**	**453,945**
	391,657	**62,288**	**453,945**

18. Pension commitments

The charity operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the group in an independently administered fund.

The charge to the profit and loss in respect of the defined contribution scheme was £37,029 (2024 - £37,727).

At 31 March 2025 the charity's pension contributions payable were £6,208 (2024: £5,707), which were paid over after the reporting date.

19. Related party transactions

During the year, no related party transactions took place with the charity (2024: £2,400 was received from Derbyshire Dales Council for Voluntary Service, a charity in which Ms G L Geddes is a trustee).

Connex Community Support

England & Wales - Charity number 1067193

Accounts

Registered number: 02918492
Charity number: 1067193

Connex Community Support

(A company limited by guarantee)

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2024

FRIDAY
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A03 06/12/2024 #131
COMPANIES HOUSE

Connex Community Support
(A company limited by guarantee)

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Connex Community Support
(A company limited by guarantee)

REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS FOR THE YEAR ENDED 31 MARCH 2024

Trustees	Mrs T Sullivan, Chair Ms S Gourlay, Vice Chair Mr D H Brindley Dr P E Davies (resigned 24 July 2023) Mr S Fussell Mr R Shaw, Treasurer Mr M Starzec Mr A Thompson Mr J C Wood Mr G A Gorsuch (resigned 29 February 2024) Mrs C Sadler (resigned 11 May 2024)
Company registered number	02918492
Charity registered number	1067193
Registered office	16 Eagle Parade Buxton Derbyshire SK17 6EQ
Company secretary	Ms G L Geddes
Key management personnel	G Geddes - Chief Executive A Knirsch - Chief Operating Officer N Warwick Fisher - Dales Services Manager (to 31 December 2023) K Shenton - Registered Manager and Joint Head of Care & Support CYP J McDonald - Joint Head of Care & Support CYP C Gregory - Head of Care & Support OA (retired 31 May 2024) H Gunn - Head of Transport H Eskriett - Accounts Manager
Independent auditors	Bates Weston Audit Ltd Statutory Auditors Chartered Accountants Canal Street Derby DE1 2RJ
Bankers	Santander Bootle L30 4GB

TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2024

The trustees present their annual report and financial statements for the year ended 31 March 2024.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

Objectives and activities
Charitable objects
The objects of the charity, as stated in its governing document are as follows:
(i) To broker, promote and support voluntary work in local organisations
(ii) To offer direct services to assist vulnerable people
(iii) To champion and promote volunteering in the wider community

Aims of the charity
The overall aim of Connex Community Support is to encourage voluntary activity to support stronger and more cohesive communities, and to provide services that enable vulnerable people to live more independent and fulfilled lives.

Our charitable objects have two main beneficiaries: individuals who use our direct services; and voluntary and community groups (and indirectly, their beneficiaries).

Through the services we provide directly to individual beneficiaries, we enable vulnerable people to live more independent and fulfilled lives.

Working with individuals, voluntary and community groups, our volunteer brokerage and volunteering development activities encourage voluntary activity to support stronger and more cohesive communities.

The public benefits identified above are evidenced through:
- Reports on performance/levels of service which measure the number of beneficiaries supported and number and nature of interventions provided.
- Feedback from individual service users, including evaluation of personal outcomes/benefits, impact and quality of service.
- Feedback from local voluntary and community organisations including outcomes of our interventions/support/services, impact on their work, and quality of service.

The trustees have paid due regard to the general guidance on public benefit issued by the Charity Commission in deciding what activities the charity should undertake, and when reviewing our aims and objectives in planning future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives they have set.

Connex Community Support delivers the following activities to meet these aims:

- Volunteer brokerage – supporting people to find a volunteering role
- Volunteering development – supporting voluntary organisations in the management and support of their volunteers
- Domiciliary care and support for older people
- Personal care and support in the community for children and adults with a disability and/or additional support needs
- Transport to medical and hospital appointments and socially therapeutic activities
- Patient transport & settle on discharge from hospital
- Home from Hospital support, to assist people after a stay in hospital

- Befriending, social contact and group activities to help reduce isolation and support independent living
- Tea, Talk & Tech – digital inclusion support and social contact
- Wheelchair loans and hearing aid battery distribution
- Home maintenance and property clearance services
- Hoarding clearance service, supporting people with a hoarding disorder
- The Breadline – short-term financial hardship assistance
- Payroll services for small organisations

ACHIEVEMENTS AND PERFORMANCE

Overview

Connex Community Support is extremely proud of the breadth and quality of the services our staff and volunteer teams provide in the High Peak and Derbyshire Dales, services that help vulnerable people to live more socially connected lives, with the support they need to help them thrive.

In 2023-2024 Connex supported over 3130 people, a 14% increase on the previous year.

We have seen increased demand for the majority of our services, and in particular those services that complement and reduce pressure on statutory health and social care provision in the community.

Many of our service users fall below the threshold for statutory social care support, and without the help they receive from Connex, would be at heightened risk of hitting a crisis or being 'forgotten' in their community.

Most of Connex's low-level support services are provided through the support of volunteers. Our Transport, Befriending, Home from Hospital, Readycall, Digital Inclusion, Home Maintenance and Hoarding Clearance services all play their part in helping to keep people socially connected and to be more confident to retain their independence for longer.

Over the past year, our biggest challenge has been in maintaining and growing our volunteer teams for Connex's own services, but also in recruiting volunteers to support the many voluntary organisations, activities and causes across the High Peak and Derbyshire Dales.

The number of people coming forward to volunteer has reduced markedly since the high levels seen in response to the Covid pandemic. In the past the 'newly retired' made up the larger part of the nation's volunteer work force. However, more recently, the rising state pension age, financial pressures to work longer, the need to help with caring responsibilities for ageing relatives and grandchildren, have all meant that this pool of potential volunteers has reduced, and has not as yet been countered by an increase in the number of younger people choosing to volunteer.

Despite this trend, our volunteer brokerage service introduced 179 new volunteers into a wide range of volunteering roles in the High Peak and Derbyshire Dales.

Connex's CQC registered Care & Support services have been extremely busy, with demand for support outstripping our capacity to be able to deliver. We are proud of the quality of care we provide to people of all ages - our staff go the extra mile to ensure that our clients receive the support they need and enjoy quality life experiences.

Christmas 2023 saw our first fully accessible Santa's Grotto, with each audience with Santa tailored to the specific needs of the child, and the not so young! It was a great success and we hope Santa will visit us again in December 2024.

Our volunteer transport services have been busy too, travelling almost 4 times round the world, to take over 1,000 people to their medical appointments and therapeutic activities. In a largely rural area, where transport

provision is non-existent or patchy, our volunteer drivers provide a lifeline, and social contact along the way too. Through grant funding from Macmillan Cancer Support, we were able to further subsidise this transport for people attending courses of chemotherapy and radiotherapy.

In October 2023, we commenced a 30-month contract with Derbyshire County Council to deliver the Access to Health service across the High Peak, Derbyshire Dales and South Derbyshire. Whilst Connex is the lead organisation for this contract, we deliver the service in partnership with our colleagues at South Derbyshire CVS (SDCVS), Ashbourne Community Transport, Bakewell & Eyam Community Transport, New Mills & District Volunteer Centre and The Bureau in Glossop. It is a great example of collaborative working.

In a similar vein, Connex is the delivery partner for the Home from Hospital service in the Dales and High Peak, with SDCVS the lead partner. During the year, the service supported 212 service users by helping them to avoid a stay in hospital, or supporting them after discharge from hospital. The service provides practical help, social contact and signposting to other potential sources of support, with many clients moving on to Connex's befriending or other services in the longer term.

Our befriending services also had a very busy year, supporting over 260 people with one to one social contact, social groups and activities and practical help. Together they provided over 7000 unique support interventions.

Sadly, funding for both of our befriending services is a challenge. After 12 years of partnership working with Macmillan Cancer Support, changes at strategic level meant that Macmillan's funding ended on 31st March 2024, and our Readycall service faced closure. At the close of the financial year we were awaiting the outcome of applications to the National Lottery Community Fund and to the St James's Place Charitable Fund. We have since heard that these applications were successful, and we are delighted that the Readycall service is secured for the coming 3 years.

Our befriending service in Buxton exists on short-term sporadic funding which leads to ongoing uncertainty and limits service development. We are actively looking at collaborative opportunities to try to sustain the service in the longer term.

Our Tea, Talk & Tech project in the Derbyshire Dales also saw significant growth with over 250 service users supported. The project helps older people who are less confident in using digital technology to make the most of their mobile phones, tablets and laptops. In addition to our established 'Tea, Talk & Tech' café held at the Pavilion in Ashbourne, we also introduced cafés in Wirksworth and Matlock, as well as providing one-to-one support in peoples' homes.

Funding for this project is sadly very short-term, and we are actively trying to secure funding to continue on a longer -term basis.

Our Property Services, including our specialist Hoarding Clearance service has had a challenging year in a highly competitive market. The team continue to build an excellent reputation for their hoarding clearance work, liaising closely with the client, social workers, housing and environmental health officers to build trust to eventually achieve a sensitive and successful property clearance and clean. Our property services are charged for, with any surplus being used to support the development of new community support initiatives.

Connex Community Support is proactive in exploring new ways to respond to the emerging needs of the community, modifying our offers of support as circumstances and the environment change. This means that services may come to a natural end, as others emerge.

We said farewell to The Breadline: the Breadline fund was developed in 2021 in partnership with the 'Buxton Street by Street' team to help support families in the Buxton area who were struggling to meet escalating energy costs. In the period April to June 2023, the scheme was able to distribute short term grants to 71 families, but with funds then exhausted the project closed at the end of June 2023.

We also introduced some new initiatives. With the support from Buxton based charity, the Hall Bank Trust, we were able to work with social care and hospital discharge teams to provide and install free key safes to older people in the Buxton area, helping to ensure that carers and family contacts could gain access to their homes when needed.

Again, working with the Hall Bank Trust, we developed a directory of services and local information for older people in the Buxton area to help them better access what is available. This is an ongoing project, and will be updated and reviewed on an annual basis.

We also secured a contract to provide wellbeing support and information to the residents of the Thomas Fields housing facility in Buxton. Thomas Fields is a mix of privately owned and rented properties for people aged 55 and over, with an extra care/reablement facility on the same site. Since the service started in December 2023, our service coordinator has organised a varied range of social activities and informative talks, and has given guidance on a wide variety of issues.

Following on from a successful pilot project in 2022/23 that helped to reduce winter pressures on the NHS, our 'short-notice' hospital discharge 'Transport and Settle' service in the High Peak was subsequently re-commissioned for the whole of 2023/24. This service demonstrated the value of longer-term commissioning, giving a service the time to build confidence and trust with health professionals – and consequently referral numbers have grown month on month.

Connex is extremely grateful to everyone who supports our work, whether that be as a service user, through financial donations, a legacy gift, pro-bono consultancy, by volunteering with us or by recommending our services to others.

We thank the following organisations and donors for their valuable financial support during the year: The Bingham Trust, Derbyshire County Council, Derby & Derbyshire ICB, Hall Bank Trust, High Peak Borough Council, Macmillan Cancer Support, National Grid Fuel Poverty Fund, National Lottery Community Fund, Platform Housing, Robert Bowmer Trust and a number of individual donations from members of the public.

Staff, Volunteers and Trustees

Connex's greatest asset is our amazing staff and volunteer team. During the past year, over 260 volunteers supported our services, demonstrating the best of human kindness and an extraordinary commitment. They have given friendship and social contact to those who are lonely and isolated, and have provided essential practical help.

Our staff are equally dedicated, often going far beyond what is expected of them. We are very fortunate to benefit from some very experienced and long-serving employees, all of whom bring valuable local knowledge and insights that help make Connex's services respond so well to local needs.

The national shortage of care staff continues to be a challenge and we need more staff to help us to support more clients. We are proud of our care staff team, many of whom have worked for Connex for a long time and they are dedicated and passionate about the people they care for and support.

We never like losing staff, particularly when a service is well used and valued. However, the cessation of our Macmillan grant support for our Readycall service at the end of March 2024 sadly meant that we had to make some of the Readycall staff team redundant. We therefore said farewell to Glynis Ainley, Carol Townsend and Peter Mayers.

Our Board of Trustees has met throughout the year, providing valuable support to the organisation and to the Chief Executive and the Chief Operating Officer.

Paul Davies resigned as a trustee in July 2023 due to business commitments, and Graham Gorsuch stood

down in February 2024 due to health issues. Graham very sadly died in August 2024. He will be much missed by the organisation as a whole, as well as by our Befriending service, with which Graham also volunteered.

Carrie Sadler also decided to stand down as a trustee in May 2024, however she continues to volunteer with our Readycall service,

FINANCIAL REVIEW
The year saw an increase in incoming funds resulting in a small surplus of £10,125

This resulted in overall reserves at 31 March 2024 increasing to £608,846 of which £15,596 is allocated to restricted funds, leaving £593,250 retained as unrestricted funds and designated funds.

£301,172 of the unrestricted reserves has been designated for specific items of expenditure leaving available reserves at 31 March 2024 of £292,078.

It is the policy of the charity that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to between three and six months' core expenditure. The trustees consider that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the charity's current activities while consideration is given to ways in which additional funds may be raised. This level of reserves has been maintained throughout the year.

As at 31 March 2024, we had free reserves of £292,078, which satisfies the obligations of the current reserves policy.

Risk Management
The Trustees recognise the importance of Risk Management within the framework of governance and internal control. The Trustees continue to review the major risks to which the charity is exposed and systems have been established to mitigate those risks. A risk management policy has been implemented comprising:

- A regular review of systems and procedures to mitigate those risks identifies in the review
- The implementation of procedures designed to minimise any potential impact on the charity should any of these risks materialise. These are found in the Business Continuity Plan.

Plans for future periods
We will continue to review and modify our longer-term strategies to ensure that Connex is financially resilient, our services continue to be relevant and that the wider public, funders and those that need our help know about us.

We will continue to support vulnerable people in our community, and we will modify and adapt our services as needs change, adapting to the changing environment in which we operate.

We will continue to lobby for better recognition and recompense for those working in the care industry.

We will continue to work with our colleagues in health and social care to explore opportunities for greater collaboration and innovative approaches to the challenges in health and social care

We will continue to promote volunteering, helping to recruit volunteers to sustain Connex's own services as well as those across our geographical area.

We will work with our partners in the High Peak and the Derbyshire Dales Alliances, to deliver infrastructure support to the wider voluntary sector and strengthen community activity.

Structure, governance and management
The charity is a company limited by guarantee which re-registered as Connex Community Support on 13 December 2018, having been previously registered as Voluntary and Community Services Peaks and Dales.

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association.

Recruitment and appointment of trustees
Under the company's articles, the trustees are known as members of the Management Committee. The members of the Committee are elected for a period of three years after which they must be re-elected at the next AGM.

New trustees are appointed on the basis that they have appropriate skills and knowledge commensurate with the governance of a Charitable Company, and have knowledge and experience relating to the voluntary sector, our service provision, the area of benefit or communities of interest, or have other specific areas of knowledge or experience that have been identified by the Trustees as valuable to the governance of the Charity.

The Board of Trustees is periodically subject to a skills audit exercise to identify training needs and gaps on the Board that can be filled through recruitment.

None of the Trustees has any beneficial interest in the company. All of the Trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

Management
The trustees delegate a large amount of the day to day decisions involved in the running of the Charity to the paid staff, and in particular to the Chief Executive. The Chief Executive reports directly to the Board. Decisions that will have a significant financial or operational impact, or that will make significant changes to the way the charity is governed and administered are referred to the Board.

Meetings
The Board meets quarterly, with sub-group specialist meetings scheduled between the Board meeting dates. These sub-groups provide support to the Chief Executive, and make best use of the specialist skills our trustees bring to the organisation.

Induction and training of trustees
All Trustees are familiar with the work of the organisation as many have been directly involved through their volunteering work and through quarterly project and service reports. Newly recruited Trustees meet the Chair of the organisation and attend a short training session with the Chief Executive and key staff. These sessions include:

- Learning about the organisation and its aims and objective, finding out about the various projects we run and meeting the staff involved in these projects
- Being given a Trustee's task description and the last 2 years' annual reports, including finances, future plans and developments. This information is supported by the provision of a Trustee Induction Pack and ongoing information form the Charity Commission, and legal updates relevant to the activities of the charity.

Staff remuneration
In determining staff salaries, the Board consider staff remuneration in similar charities and use these as a benchmark in determining salaries paid within Connex Community Support.

Approved by order of the members of the board of Trustees and signed on their behalf by:

.....
Mrs T Sullivan
(Chair of Trustees)
Date: 14/10/2024

STATEMENT OF TRUSTEES' RESPONSIBILITIES FOR THE YEAR ENDED 31 MARCH 2024

The Trustees (who are also the directors of the charity for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial . Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF CONNEX COMMUNITY SUPPORT

Opinion

We have audited the financial statements of Connex Community Support (the 'charity') for the year ended 31 March 2024 which comprise the Statement of financial activities, the Balance sheet, the Statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the Annual report other than the financial statements and our Auditors' report thereon. The Trustees are responsible for the other information contained within the Annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements.
- the Trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' report.

We have nothing to report in respect of the following matters in relation to which Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a Strategic report.

Responsibilities of trustees

As explained more fully in the Trustees' responsibilities statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Based on our understanding of the charity and industry in which it operates, we considered those laws and

regulations that have a direct impact on the preparation of the financial statements such as the Companies Act 2006. Audit procedures performed by the engagement team included:

- Enquiry of management around actual and potential litigation and claims;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the risk of management override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditors' report.

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in an Auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.

Sean Douglass FCA (Senior statutory auditor)
for and on behalf of
Bates Weston Audit Ltd
Statutory Auditors
Chartered Accountants
Canal Street
Derby
DE1 2RJ

Date: 24 October 2024

STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT) FOR THE YEAR ENDED 31 MARCH 2024

	Note	Restricted funds 2024 £	Unrestricted funds 2024 £	Total funds 2024 £	*Total funds 2023 £*
Income from:					
Donations and legacies	2	**37,015**	**85,059**	**122,074**	*127,406*
Charitable activities	3	**-**	**1,763,068**	**1,763,068**	*1,539,744*
Investments		**-**	**17,600**	**17,600**	*8,612*
Other income		**-**	**1,133**	**1,133**	*19,339*
Total income		**37,015**	**1,866,860**	**1,903,875**	*1,695,101*
Expenditure on:					
Charitable activities	4	**38,669**	**1,855,081**	**1,893,750**	*1,770,692*
Total expenditure		**38,669**	**1,855,081**	**1,893,750**	*1,770,692*
Net movement in funds		**(1,654)**	**11,779**	**10,125**	*(75,591)*
Reconciliation of funds:					
Total funds brought forward		**17,250**	**581,471**	**598,721**	*674,312*
Net movement in funds		**(1,654)**	**11,779**	**10,125**	*(75,591)*
Total funds carried forward		**15,596**	**593,250**	**608,846**	*598,721*

The Statement of financial activities includes all gains and losses recognised in the year.

The notes on pages 15 to 30 form part of these financial statements.

Connex Community Support
(A company limited by guarantee)
REGISTERED NUMBER: 02918492

BALANCE SHEET
AS AT 31 MARCH 2024

	Note		2024 £		*2023 £*
Fixed assets					
Tangible assets	9		-		*11,472*
			-		*11,472*
Current assets					
Debtors	10	**344,339**		*229,078*	
Cash at bank and in hand		**391,657**		*471,583*	
		735,996		*700,661*	
Creditors: amounts falling due within one year	11	**(127,150)**		*(113,412)*	
Net current assets			**608,846**		*587,249*
Total assets less current liabilities			**608,846**		*598,721*
Total net assets			**608,846**		*598,721*
Charity funds					
Restricted funds	12		**15,596**		*17,250*
Unrestricted funds					
Designated funds	12	**301,172**		*284,865*	
General funds	12	**292,078**		*296,606*	
Total unrestricted funds	12		**593,250**		*581,471*
Total funds			**608,846**		*598,721*

The entity was entitled to exemption from audit under section 477 of the Companies Act 2006. The members have not required the entity to obtain an audit for the year in question in accordance with section 476 of the Companies Act 2006. However, an audit is required in accordance with section 144 of the Charities Act 2011.

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:

.....
Mrs T Sullivan
Chair of Trustees
Date: 14/10/2024

.....
Mr R Shaw
Treasurer

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2024

	Note	2024 £	*2023 £*
Cash flows from operating activities			
Net cash used in operating activities	15	**(97,899)**	*(83,718)*
Cash flows from investing activities			
Dividends, interests and rents from investments		**17,973**	*8,612*
Net cash provided by investing activities		**17,973**	**8,612**
Change in cash and cash equivalents in the year		**(79,926)**	**(75,106)**
Cash and cash equivalents at the beginning of the year		**471,583**	*546,689*
Cash and cash equivalents at the end of the year	16	**391,657**	*471,583*

The notes on pages 15 to 30 form part of these financial statements

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

1. Accounting policies

1.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Connex Community Support meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

1.2 Company status

Connex Community Support is a private company limited by guarantee incorporated in England and Wales. The members of the company are the Trustees named on page 1. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity.

1.3 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.4 Income

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Receipt of a legacy is recognised when it is probable that it will be received and the fair value of the amount receivable, which will generally be the expected cash amount to be distributed to the charity, can be reliably measured.

Grants are included in the Statement of financial activities when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Other income is recognised in the period in which it is receivable and to the extent the goods have been provided or on completion of the service.

1. Accounting policies (continued)

1.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the charity's objectives, as well as any associated support costs.

All expenditure is inclusive of irrecoverable VAT.

1.6 Taxation

The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

1.7 Tangible fixed assets and depreciation

Tangible fixed assets costing £1,000 or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives.

Depreciation is provided on the following basis:

Leasehold improvements	-		over the length of the lease
Motor vehicles	-	25%	straight line
Office equipment	-	25%	straight line
Computer equipment	-	33%	straight line

Gains and losses on disposals are determined by comparing the proceeds with the carrying amount and are recognised in the Statement of financial activities.

1. Accounting policies (continued)

1.8 Debtors

Trade and other debtors are recognised at the settlement amount. Prepayments are valued at the amount prepaid.

1.9 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

1.10 Pensions

Payments to the defined contributions retirement benefit schemes are charged as an expenses as they fall due.

1.11 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

2. Income from donations and legacies

	Restricted funds 2024 £	Unrestricted funds 2024 £	Total funds 2024 £	*Total funds 2023 £*
Grant funding for core activities				
High Peak Borough Council	-	8,750	**8,750**	*11,788*
Derbyshire County Council (Infection Control)	-	-	**-**	*22,677*
Derbyshire County Council (Thomas Fields)	-	10,167	**10,167**	-
Derbyshire County Council (Infrastructure)	-	30,236	**30,236**	-
Hall Bank Trust	15,840	-	**15,840**	-
NHS Derby & Derbyshire ICB	-	23,081	**23,081**	*23,081*
Robert Bowmer Trust	-	-	**-**	*10,000*
Digital Inclusion	11,292	-	**11,292**	*12,216*
SW Main Community Matters	-	-	**-**	*9,968*
Warmer Homes	9,883	-	**9,883**	-
	37,015	72,234	**109,249**	*89,730*
Donations and gifts	-	12,825	**12,825**	*37,676*
Total 2024	37,015	85,059	**122,074**	*127,406*
Total 2023	*32,184*	*95,222*	*127,406*	

3. Income from charitable activities

	Restricted funds 2024 £	Unrestricted funds 2024 £	Total funds 2024 £	*Total funds 2023 £*
Transport & Car Scheme	-	166,607	**166,607**	*129,523*
Home Maintenance	-	76,512	**76,512**	*48,795*
Care (Older People)	-	194,534	**194,534**	*176,394*
Care (CYP)	-	1,093,009	**1,093,009**	*879,996*
Readycall	-	143,666	**143,666**	*183,452*
Home from Hospital	-	50,406	**50,406**	*64,804*
Other	-	38,334	**38,334**	*56,780*
	-	1,763,068	**1,763,068**	*1,539,744*
Total 2023	*1,980*	*1,537,764*	*1,539,744*	

4. Analysis of expenditure on charitable activities

Summary by fund type

	Restricted 2024 £	Unrestricted 2024 £	Total 2024 £	*Total 2023 £*
Transport & Car Scheme	-	197,313	**197,313**	*161,706*
Home Maintenance	7,269	81,320	**88,589**	*74,899*
Care (Older People)	-	217,121	**217,121**	*192,095*
Care (CYP)	-	1,029,345	**1,029,345**	*914,959*
Handy Van	-	-	**-**	*194*
Readycall	-	152,876	**152,876**	*163,038*
Home from Hospital	-	46,881	**46,881**	*40,434*
Other	31,400	130,225	**161,625**	*223,367*
	38,669	1,855,081	**1,893,750**	*1,770,692*
Total 2023	*45,712*	*1,724,980*	*1,770,692*	

5. Analysis of expenditure by activities

	Activities undertaken directly 2024 £	Support costs 2024 £	Total funds 2024 £	*Total funds 2023 £*
Transport & Car Scheme	165,117	32,196	**197,313**	*161,706*
Home Maintenance	76,162	12,427	**88,589**	*74,899*
Care (Older People)	197,948	19,173	**217,121**	*192,095*
Care (CYP)	933,551	95,794	**1,029,345**	*914,959*
Handy Van	-	-	**-**	*194*
Readycall	134,592	18,284	**152,876**	*163,038*
Home from Hospital	36,288	10,593	**46,881**	*40,434*
Other	42,046	119,579	**161,625**	*223,367*
	1,585,704	308,046	**1,893,750**	*1,770,692*
Total 2023	*1,452,789*	*317,903*	*1,770,692*	

Analysis of direct costs

	Transport & Car Scheme 2024 £	Home Maintenance 2024 £	Care (Older People) 2024 £	Care (CYP) 2024 £	Readycall 2024 £
Staff costs	67,805	52,768	185,262	887,401	114,712
Depreciation	4,773	-	-	-	-
Direct project costs	-	18,192	413	198	1,439
Travelling	80,024	1,458	12,246	29,209	16,522
Motor Expenses	12,515	3,744	-	-	-
Training and recruitment	-	-	27	16,743	-
Volunteer expenses	-	-	-	-	1,919
	165,117	76,162	197,948	933,551	134,592
Total 2023	*137,822*	*70,386*	*174,829*	*834,609*	*139,370*

5. Analysis of expenditure by activities (continued)

Analysis of direct costs (continued)

	Home from Hospital 2024 £	Other 2024 £	Total funds 2024 £	*Total funds 2023 £*
Staff costs	34,954	39,230	**1,382,132**	*1,262,241*
Depreciation	-	-	**4,773**	*5,728*
Direct project costs	-	115	**20,357**	*24,547*
Travelling	1,313	2,629	**143,401**	*96,269*
Motor Expenses	-	-	**16,259**	*8,863*
Training and recruitment	-	-	**16,770**	*14,720*
Volunteer expenses	21	72	**2,012**	*40,421*
	36,288	42,046	**1,585,704**	*1,452,789*
Total 2023	*34,501*	*61,272*	*1,452,789*	

Analysis of support costs

	Total funds 2024 £	*Total funds 2023 £*
Staff costs	**172,549**	*182,014*
Depreciation	**6,699**	*13,040*
Premises costs	**24,513**	*37,656*
Equipment leasing	**4,140**	*822*
Administration costs	**70,508**	*48,381*
Subscriptions	**12,986**	*10,884*
Bank Charges	**1,339**	*1,604*
Bad debts	**759**	*3,332*
Professional fees	**4,953**	*10,570*
Governance costs	**9,600**	*9,600*
	308,046	*317,903*

6. Auditors' remuneration

	2024 £	2023 £
Audit fees	**7,200**	*7,200*
Fees payable to the charity's auditor in respect of:		
Accountancy	**2,400**	*2,400*

7. Staff costs

	2024 £	2023 £
Wages and salaries	**1,410,925**	*1,310,974*
Social security costs	**106,029**	*97,567*
Contribution to defined contribution pension schemes	**37,727**	*35,714*
	1,554,681	*1,444,255*

During the year, the charity made statutory redundancy payments totaling £9,037 (2023 - *£NIL*).

The average number of persons employed by the charity during the year was as follows:

	2024 No.	2023 No.
Employees	**80**	*86*

No employee received remuneration amounting to more than £60,000 in either year.

The remuneration of key management personnel is as follows:

8. Trustees' remuneration and expenses

During the year, no Trustees received any remuneration or other benefits *(2023 - £NIL)*.

During the year ended 31 March 2024, there were no expenses reimbursed to Trustees *(2023 - £39 for mileage to 1 Trustee)*.

9. Tangible fixed assets

	Leasehold improvements £	Motor vehicles £	Office equipment £	Computer equipment £	Total £
Cost					
At 1 April 2023	**19,583**	**40,855**	**1,200**	**44,359**	**105,997**
Disposals	-	-	-	**(10,498)**	**(10,498)**
At 31 March 2024	**19,583**	**40,855**	**1,200**	**33,861**	**95,499**
Depreciation					
At 1 April 2023	**19,583**	**36,082**	**1,125**	**37,735**	**94,525**
Charge for the year	-	**4,773**	**75**	**6,624**	**11,472**
On disposals	-	-	-	**(10,498)**	**(10,498)**
At 31 March 2024	**19,583**	**40,855**	**1,200**	**33,861**	**95,499**
Net book value					
At 31 March 2024	-	-	-	-	-
At 31 March 2023	-	*4,773*	*75*	*6,624*	*11,472*

10. Debtors

	2024 £	*2023 £*
Due within one year		
Trade debtors	**195,052**	*119,505*
Other debtors	**140,030**	*98,213*
Prepayments	**9,257**	*11,360*
	344,339	*229,078*

11. Creditors: Amounts falling due within one year

	2024 £	2023 £
Trade creditors	-	4,182
Other taxation and social security	23,421	21,080
Other creditors	5,823	5,596
Accruals and deferred income	97,906	82,554
	127,150	113,412

12. Statement of funds

Statement of funds - current year

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2024 £
Unrestricted funds					
Designated funds					
Donations allocated to be spent next year	72,410	18,227	(19,774)	-	70,863
Contingency fund	190,755	-	-	23,461	214,216
Unfunded hours	8,500	-	-	-	8,500
Tameside WRRF	7,312	-	(7,312)	-	-
DCC - Young Connections	5,888	-	(662)	-	5,226
DCC - Thomas Fields	-	10,167	(7,800)	-	2,367
	284,865	28,394	(35,548)	23,461	301,172

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2024 £
General funds					
General Funds	296,606	1,838,466	(1,819,533)	(23,461)	292,078
Total Unrestricted funds	581,471	1,866,860	(1,855,081)	-	593,250

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

12. **Statement of funds (continued)**

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2024 £
Restricted funds					
Digital Inclusion	9,250	11,292	(16,952)	-	3,590
Robert Bowmer Trust	7,500	-	(7,500)	-	-
Bingham Trust Befriending	500	-	(500)	-	-
Hall Bank Trust	-	15,840	(8,348)	-	7,492
Warmer Homes	-	9,883	(5,369)	-	4,514
	17,250	37,015	(38,669)	-	15,596

	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2024 £
Total of funds	598,721	1,903,875	(1,893,750)	-	608,846

12. Statement of funds (continued)

Restricted Funds

Digital Inclusion is funding for delivery of a digital inclusion project in the Derbyshire Dales.

Robert Bowmer Trust has granted funds for the delivery of Connex's Buxton based Befriending service, helping to reduce loneliness and social isolation amongst older people.

Bingham Trust Befriending Grant was received to support transport costs to enable participation in social activities delivered by the Buxton based Befriending service.

Hall Bank Trust has granted funds to support key safe installation services, the befriending service and the development of a guide for older people services in Buxton.

The National Grid has granted funds for the delivery of the Warmer Homes project which helps people living in fuel poverty save money by installing energy efficient solutions.

Designated Funds

Contingency fund is unrestricted funds that have been set aside to cover the cost of staff redundancy if the charity was unable to gain the funding required to continue as a going concern.

Unfunded hours fund comprises funds set aside to cover the costs of any staff hours that are not covered by specific grants/service contract agreements.

Donations allocated to be spent next year are donations from the current year that the charity has designated to spend on certain projects during the next financial year.

DCC Young Connections and WRRF Tameside are restricted fund underspends where funders have permitted their repurposing.

DCC Thomas Fields comprises funds to support its residents to maximise their independence and wellbeing.

12. Statement of funds (continued)

Statement of funds - prior year

	Balance at 1 April 2022 £	*Income* £	*Expenditure* £	*Transfers in/out* £	*Balance at 31 March 2023* £
Unrestricted funds					
Designated funds					
Donations allocated to be spent next year	*66,975*	*56,038*	*(50,603)*	-	*72,410*
Contingency fund	*176,301*	-	-	*14,454*	*190,755*
Unfunded hours	*12,000*	-	*(3,500)*	-	*8,500*
Tameside WRRF	-	-	-	*7,312*	*7,312*
DCC - Young Connections	-	-	-	*5,888*	*5,888*
	255,276	*56,038*	*(54,103)*	*27,654*	*284,865*
General funds					
General Funds	*377,038*	*1,604,899*	*(1,670,877)*	*(14,454)*	*296,606*
Total Unrestricted funds	*632,314*	*1,660,937*	*(1,724,980)*	*13,200*	*581,471*
Restricted funds					
DCC - Young Connections	*5,888*	-	-	*(5,888)*	-
The National Lottery Community Fund	*11,401*	-	*(11,401)*	-	-
Comic Relief	*8,791*	-	*(8,791)*	-	-
Alan's Fundraising	*472*	-	*(472)*	-	-
Digital Inclusion	*6,134*	*12,216*	*(9,100)*	-	*9,250*
WRRF Tameside	*7,312*	-	-	*(7,312)*	-
Foundation Derbyshire	*2,000*	-	*(2,000)*	-	-
Platform Housing for TTT	-	*1,020*	*(1,020)*	-	-
Robert Bowmer Trust	-	*10,000*	*(2,500)*	-	*7,500*
Bingham Trust Befriending	-	*960*	*(460)*	-	*500*
National Grid	-	*9,968*	*(9,968)*	-	-
	41,998	*34,164*	*(45,712)*	*(13,200)*	*17,250*

12. Statement of funds (continued)

	Balance at 1 April 2022 £	*Income* £	*Expenditure* £	*Transfers in/out* £	*Balance at 31 March 2023* £
Total of funds	*674,312*	*1,695,101*	*(1,770,692)*	*-*	*598,721*

13. Summary of funds

Summary of funds - current year

	Balance at 1 April 2023 £	**Income** £	**Expenditure** £	**Transfers in/out** £	**Balance at 31 March 2024** £
Designated funds	**284,865**	**28,394**	**(35,548)**	**23,461**	**301,172**
General funds	**296,606**	**1,838,466**	**(1,819,533)**	**(23,461)**	**292,078**
Restricted funds	**17,250**	**37,015**	**(38,669)**	**-**	**15,596**
	598,721	**1,903,875**	**(1,893,750)**	**-**	**608,846**

Summary of funds - prior year

	Balance at 1 April 2022 £	*Income* £	*Expenditure* £	*Transfers in/out* £	*Balance at 31 March 2023* £
Designated funds	*255,276*	*56,038*	*(54,103)*	*27,654*	*284,865*
General funds	*377,038*	*1,604,899*	*(1,670,877)*	*(14,454)*	*296,606*
Restricted funds	*41,998*	*34,164*	*(45,712)*	*(13,200)*	*17,250*
	674,312	*1,695,101*	*(1,770,692)*	*-*	*598,721*

14. Analysis of net assets between funds

Analysis of net assets between funds - current period

	Restricted funds 2024 £	Unrestricted funds 2024 £	Total funds 2024 £
Current assets	15,596	720,400	**735,996**
Creditors due within one year	-	(127,150)	**(127,150)**
Total	15,596	593,250	**608,846**

Analysis of net assets between funds - prior period

	Restricted funds 2023 £	*Unrestricted funds 2023 £*	*Total funds 2023 £*
Tangible fixed assets	-	*11,472*	*11,472*
Current assets	*17,250*	*683,411*	*700,661*
Creditors due within one year	-	*(113,412)*	*(113,412)*
Total	*17,250*	*581,471*	*598,721*

15. Reconciliation of net movement in funds to net cash flow from operating activities

	2024 £	*2023 £*
Net income/expenditure for the period (as per Statement of Financial Activities)	**10,125**	*(75,591)*
Adjustments for:		
Depreciation charges	**11,472**	*18,768*
Dividends, interests and rents from investments	**(17,973)**	*(8,612)*
Loss on the sale of fixed assets	**-**	*52*
Decrease/(increase) in debtors	**(115,261)**	*66,149*
Increase/(decrease) in creditors	**13,738**	*(84,484)*
Net cash used in operating activities	**(97,899)**	*(83,718)*

16. Analysis of cash and cash equivalents

	2024	*2023*
	£	*£*
Cash in hand	**391,657**	*471,583*
Total cash and cash equivalents	**391,657**	*471,583*

17. Analysis of changes in net debt

	At 1 April 2023	Cash flows	At 31 March 2024
	£	£	£
Cash at bank and in hand	**471,583**	**(79,926)**	**391,657**
	471,583	**(79,926)**	**391,657**

18. Pension commitments

The charity operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the group in an independently administered fund.

The charge to the profit and loss in respect of the defined contribution scheme was £37,727 (2023 - £35,714).

At 31 March 2024 the charity's pension contributions payable were £5,707 (2023: £2,649), which were paid over after the reporting date.

19. Related party transactions

During the prior year, the charity rented office space from from Derbyshire Dales Council for Voluntary Service, a charity in which Ms G L Geddes (Company secretary) is a trustee. The charity no longer uses that venue for room hire (2023: £2,300 rent paid). The charity also received £2,400 from Derbyshire Dales Council for Voluntary Service for the Go Map project (2023: £18,108 was received for the Tea, Talk and Tech project).

Connex Community Support

England & Wales - Charity number 1067193

Accounts

Registered number: 02918492
Charity number: 1067193

Connex Community Support

(A company limited by guarantee)

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2023

Connex Community Support
(A company limited by guarantee)

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Connex Community Support
(A company limited by guarantee)

REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS FOR THE YEAR ENDED 31 MARCH 2023

Trustees	Mrs T Sullivan, Chair Ms S Gourlay, Vice Chair Mr D H Brindley Dr P E Davies (resigned 24 July 2023) Mr S Fussell Mr R Shaw Mr M Starzec Mr A Thompson Mr J C Wood Mr G A Gorsuch Mrs C Sadler (appointed 1 December 2022)
Company registered number	02918492
Charity registered number	1067193
Registered office	16 Eagle Parade Buxton Derbyshire SK17 6EQ
Company secretary	Ms G L Geddes
Key management personnel	G Geddes - Chief Executive A Knirsch - Chief Operating Officer J Short - Dales Services Manager (to August 2022) N Warwick Fisher - Dales Services Manager (from August 2022) K Shenton - Registered Manager and Joint Head of Care & Support CYP J McDonald - Joint Head of Care & Support CYP C Gregory - Head of Care & Support OA H Gunn - Head of Transport H Eskriett - Accounts Manager
Independent auditors	Bates Weston Audit Ltd Statutory Auditors Chartered Accountants Canal Street Derby DE1 2RJ
Bankers	Santander Bootle L30 4GB

TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2023

The trustees present their annual report and financial statements for the year ended 31 March 2023.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

Objectives and activities
Charitable objects

The objects of the charity, as stated in its governing document are as follows:
(i) To broker, promote and support voluntary work in local organisations
(ii) To offer direct services to assist vulnerable people
(iii) To champion and promote volunteering in the wider community

Aims of the charity

The overall aim of Connex Community Support is to encourage voluntary activity to support stronger and more cohesive communities, and to provide services that enable vulnerable people to live more independent and fulfilled lives.

Our charitable objects have two main beneficiaries: individuals who use our direct services; and voluntary and community groups (and indirectly, their beneficiaries).

Through the services we provide directly to individual beneficiaries, we enable vulnerable people to live more independent and fulfilled lives.

Working with individuals, voluntary and community groups, our volunteer brokerage and volunteering development activities encourage voluntary activity to support stronger and more cohesive communities.

The public benefits identified above are evidenced through:
- Reports on performance/levels of service which measure the number of beneficiaries supported and number and nature of interventions provided.
- Feedback from individual service users, including evaluation of personal outcomes/benefits, impact and quality of service.
- Feedback from local voluntary and community organisations including outcomes of our interventions /support/services, impact on their work, and quality of service.

The trustees have paid due regard to the general guidance on public benefit issued by the Charity Commission in deciding what activities the charity should undertake, and when reviewing our aims and objectives in planning future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives they have set.

Connex Community Support delivers the following activities to meet these aims:
- Volunteer brokerage – supporting people to find a volunteering role
- Volunteering development – supporting voluntary organisations in the management and support of their volunteers
- Domiciliary care and support for older people
- Personal care and support in the community for children and adults with a disability and/or additional support needs
- Transport to medical and hospital appointments
- Befriending, Digital Inclusion and practical help to reduce social isolation and support independent living

- Home from Hospital support, to assist people after a stay in hospital
- Wheelchair loans and hearing aid battery distribution
- Home maintenance, house and hoarding clearance service
- The Breadline – short-term financial hardship assistance
- Payroll services for small organisations

ACHIEVEMENTS AND PERFORMANCE

Objectives

2022-23 has been a steady year, with services re-building their client base as life returned to normality after Covid.

Some services saw a significant increase in demand whilst for others, recovery was, and continues to be slow.

During the year our services have helped over 2750 people. We helped people of all ages and the support we provided ranged from one-off assistance, to daily, weekly or fortnightly low-level practical help, and for our more complex care clients, to 24/7 personal care. As always, our staff and volunteers have shown extraordinary dedication and professionalism throughout, endorsing Connex's reputation as an organisation that really cares about those we help and how we help them.

Our work in helping older people who are less confident in using digital technology to make the most of their mobile phones, tablets and laptops has really taken off in the Derbyshire Dales. Based in community venues, including Ashbourne's new Pavilion, our 'Tea, Talk & Tech' cafés have over 100 members, and are supported by our Tea, Talk & Tech Coordinator and a team of volunteers.

Thanks to local fundraising efforts in response to concerns around escalating energy and food costs, we were able to introduce 'The Breadline' hardship fund. This fund offered short term financial support to families in the Buxton area to help them manage through a crisis. The scheme supported 123 families during the year, with applications peaking between January and March 2023.

Funding for our low-level support services, notably befriending, digital inclusion and practical help continues to be a challenge – with increasing dependency on smaller local charitable trusts to help support delivery. However, demand for these services has increased, as has their importance. With referrals becoming more complex, we are left to plug the gaps resulting from unprecedented pressures on NHS acute services, GPs and Social Care provision.

Working with our colleagues in the NHS, Connex piloted a 'short notice' hospital discharge transport service in the High Peak in January to March 2023. The service helped reduce the pressure on hospital beds and the ambulance service, and reduced the waiting times patients experienced in hospital discharge lounges. The pilot proved successful and we hope to further develop the service in the future.

In a highly competitive and uncertain market, Connex works hard to develop and refine its 'charged for' services – these services help the more vulnerable in our community, but also help spread the overhead costs of the organisation. Alongside the income we generate, the grant support we receive from our funders is essential in helping us to sustain, grow and broaden our charitable activities.

We are extremely grateful to the following organisations and donors for their valuable support during the year: The Bingham Trust, Derbyshire County Council, Derbyshire Freemasons, Derby & Derbyshire ICB, Hall Bank Trust, High Peak Borough Council, Lottery Community Fund, Macmillan Cancer Support, National Grid Fuel Poverty Fund, NFU Mutual, Robert Bowmer Trust, Waitrose Community Fund and a number of individual donations from members of the public.

Staff, Volunteers and Trustees

There is no doubt that the stresses and pressures of delivering our services throughout Covid took its toll on our staff and volunteer teams.

Despite some volunteers deciding to have a break from volunteering, we have 230 wonderful volunteers who continued to support our many services. All have shown tremendous generosity and kindness. They have given friendship and social contact to those who are lonely and isolated, and have provided essential practical help including IT support, shopping, transport, prescription collections, dog walking and numerous other tasks to help people better cope in times of crisis or health challenges. They all give their time for free – but their combined volunteering hours equate to a jaw dropping wage bill that is equivalent to £284,400.

The national shortage of care staff, so often mentioned in the press and social media, was mirrored within Connex. Several of our staff were fatigued and wanted a career change, tempted by roles in the retail and hospitality sectors that offered less responsibility. We are however proud to have retained a strong team of very dedicated and passionate people who care greatly for those they support. The recruitment of more care staff and volunteers however remains a key priority.

Our experienced Board of Trustees met throughout the year, providing valuable support to the organisation and to the Chief Executive and the Chief Operating Officer.

During the year, we were delighted to welcome Graham Gorsuch and Carrie Sadler as new trustees. Both bring really useful insight and experience to the organisation, Graham having previously worked with the Care Quality Commission and Carrie, as a GP. Aside from their trustee roles, they are both also volunteers with our befriending services.

FINANCIAL REVIEW

The year saw a decrease in incoming funds and a drop in related expenditure, resulting in a deficit of £75,591.

This resulted in overall reserves at 31 March 2023 decreasing to £598,721, of which £17,250 is allocated to restricted funds, leaving £581,471 retained as unrestricted funds and designated funds.

£284,865 of the unrestricted reserves has been designated for specific items of expenditure leaving available reserves at 31 March 2023 of £296,606.

It is the policy of the charity that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to between three and six months' core expenditure. The trustees consider that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the charity's current activities while consideration is given to ways in which additional funds may be raised. This level of reserves has been maintained throughout the year.

As at 31 March 2023, we had free reserves of £285,134, which satisfies the obligations of the current reserves policy.

Risk Management

The Trustees recognise the importance of Risk Management within the framework of governance and internal control. The Trustees continue to review the major risks to which the charity is exposed and systems have been established to mitigate those risks. A risk management policy has been implemented comprising:

- A regular review of systems and procedures to mitigate those risks identifies in the review.
- The implementation of procedures designed to minimise any potential impact on the charity should any of these risks materialise. These are found in the Business Continuity Plan.

Plans for future periods

We will continue to work with the Cranfield Trust to ensure that our longer-term strategies ensure that Connex is financially resilient, our services continue to be relevant and that the wider public, funders and those that need our help know about us.

We will continue to support vulnerable people in our community, and we will modify and adapt our services as needs change, adapting to the changing environment in which we operate.

We will continue to lobby for better recognition and recompense for those working in the care industry. Building on our strong reputation as a supportive and caring employer, Connex will expand our staff and volunteer workforce.

We will continue to promote volunteering, helping to recruit volunteers to sustain Connex's own services as well as those across our geographical area.

We will work with our partners in the High Peak and the Derbyshire Dales Alliances, to deliver infrastructure support to the wider voluntary sector and strengthen community activity.

Structure, governance and management

The charity is a company limited by guarantee which re-registered as Connex Community Support on 13 December 2018, having been previously registered as Voluntary and Community Services Peaks and Dales. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association.

Recruitment and appointment of trustees

Under the company's articles, the trustees are known as members of the Management Committee. The members of the Committee are elected for a period of three years after which they must be re-elected at the next AGM.

New trustees are appointed on the basis that they have appropriate skills and knowledge commensurate with the governance of a Charitable Company, and have knowledge and experience relating to the voluntary sector, our service provision, the area of benefit or communities of interest, or have other specific areas of knowledge or experience that have been identified by the Trustees as valuable to the governance of the Charity.

The Board of Trustees is periodically subject to a skills audit exercise to identify training needs and gaps on the Board that can be filled through recruitment.

None of the Trustees has any beneficial interest in the company. All of the Trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

Management

The trustees delegate a large amount of the day to day decisions involved in the running of the Charity to the paid staff, and in particular to the Chief Executive. The Chief Executive reports directly to the Board. Decisions that will have a significant financial or operational impact, or that will make significant changes to the way the charity is governed and administered are referred to the Board.

Meetings

The Board meets quarterly, with sub-group specialist meetings scheduled between the Board meeting dates. These sub-groups provide support to the Chief Executive, and make best use of the specialist skills our trustees

bring to the organisation.

Induction and training of trustees

All Trustees are familiar with the work of the organisation as many have been directly involved through their volunteering work and through quarterly project and service reports. Newly recruited Trustees meet the Chair of the organisation and attend a short training session with the Chief Executive and key staff. These sessions include:

- Learning about the organisation and its aims and objective, finding out about the various projects we run and meeting the staff involved in these projects
- Being given a Trustee's task description and the last 2 years' annual reports, including finances, future plans and developments. This information is supported by the provision of a Trustee Induction Pack and ongoing information from the Charity Commission, and legal updates relevant to the activities of the charity.

Staff remuneration

In determining staff salaries, the Board consider staff remuneration in similar charities and use these as a benchmark in determining salaries paid within Connex Community Support.

Approved by order of the members of the board of Trustees and signed on their behalf by:

Mrs T Sullivan
(Chair of Trustees)
Date: 13 November 2023

STATEMENT OF TRUSTEES' RESPONSIBILITIES FOR THE YEAR ENDED 31 MARCH 2023

The Trustees (who are also the directors of the charity for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF CONNEX COMMUNITY SUPPORT

Opinion

We have audited the financial statements of Connex Community Support (the 'charity') for the year ended 31 March 2023 which comprise the Statement of financial activities, the Balance sheet, the Statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the Annual report other than the financial statements and our Auditors' report thereon. The Trustees are responsible for the other information contained within the Annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements.
- the Trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' report.

We have nothing to report in respect of the following matters in relation to which Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees' report and from the requirement to prepare a Strategic report.

Responsibilities of trustees

As explained more fully in the Trustees' responsibilities statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Based on our understanding of the charity and industry in which it operates, we considered those laws and

regulations that have a direct impact on the preparation of the financial statements such as the Companies Act 2006. Audit procedures performed by the engagement team included:

- Enquiry of management around actual and potential litigation and claims;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the risk of management override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Auditors' report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.

Wayne Thomas ACA (Senior Statutory Auditor)
for and on behalf of
Bates Weston Audit Ltd
Statutory Auditors
Chartered Accountants
Canal Street
Derby
DE1 2RJ

23 November 2023

Connex Community Support
(A company limited by guarantee)

STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT) FOR THE YEAR ENDED 31 MARCH 2023

	Note	Restricted funds 2023 £	Unrestricted funds 2023 £	Total funds 2023 £	*Total funds 2022 £*
Income from:					
Donations and legacies	2	**32,184**	**95,222**	**127,406**	*98,841*
Charitable activities	3	**1,980**	**1,537,764**	**1,539,744**	*1,742,106*
Investments		**-**	**8,612**	**8,612**	*580*
Other income		**-**	**19,339**	**19,339**	*47*
Total income		**34,164**	**1,660,937**	**1,695,101**	*1,841,574*
Expenditure on:					
Charitable activities	4	**45,712**	**1,724,980**	**1,770,692**	*1,796,841*
Total expenditure		**45,712**	**1,724,980**	**1,770,692**	*1,796,841*
Net (expenditure)/income		**(11,548)**	**(64,043)**	**(75,591)**	*44,733*
Transfers between funds	12	**(13,200)**	**13,200**	**-**	*-*
Net movement in funds		**(24,748)**	**(50,843)**	**(75,591)**	*44,733*
Reconciliation of funds:					
Total funds brought forward		**41,998**	**632,314**	**674,312**	*629,579*
Net movement in funds		**(24,748)**	**(50,843)**	**(75,591)**	*44,733*
Total funds carried forward		**17,250**	**581,471**	**598,721**	*674,312*

The Statement of financial activities includes all gains and losses recognised in the year.

The notes on pages 14 to 29 form part of these financial statements.

Connex Community Support
(A company limited by guarantee)
REGISTERED NUMBER: 02918492

BALANCE SHEET
AS AT 31 MARCH 2023

	Note		2023 £		*2022 £*
Fixed assets					
Tangible assets	9		**11,472**		*30,292*
			11,472		*30,292*
Current assets					
Debtors	10	**229,078**		*295,227*	
Cash at bank and in hand		**471,583**		*546,689*	
		700,661		*841,916*	
Creditors: amounts falling due within one year	11	**(113,412)**		*(197,896)*	
Net current assets			**587,249**		*644,020*
Total assets less current liabilities			**598,721**		*674,312*
Total net assets			**598,721**		*674,312*
Charity funds					
Restricted funds	12		**17,250**		*41,998*
Unrestricted funds					
Designated funds	12	**284,865**		*255,276*	
General funds	12	**296,606**		*377,038*	
Total unrestricted funds	12		**581,471**		*632,314*
Total funds			**598,721**		*674,312*

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:

Mrs T Sullivan
(Chair of Trustees)
Date: 22 November 2023

Mr R Shaw
Trustee

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2023

	Note	2023 £	*2022 £*
Cash flows from operating activities			
Net cash used in operating activities	15	**(83,718)**	*42,600*
Cash flows from investing activities			
Dividends, interests and rents from investments		**8,612**	*580*
Proceeds from the sale of tangible fixed assets		**-**	*700*
Purchase of tangible fixed assets		**-**	*(6,284)*
Net cash provided by/(used in) investing activities		**8,612**	**(5,004)**
Change in cash and cash equivalents in the year		**(75,106)**	**37,596**
Cash and cash equivalents at the beginning of the year		**546,689**	*509,093*
Cash and cash equivalents at the end of the year	16	**471,583**	*546,689*

The notes on pages 14 to 29 form part of these financial statements

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

1. Accounting policies

1.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Connex Community Support meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

1.2 Company status

Connex Community Support is a private company limited by guarantee incorporated in England and Wales. The members of the company are the Trustees named on page 1. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity.

1.3 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.4 Income

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Receipt of a legacy is recognised when it is probable that it will be received and the fair value of the amount receivable, which will generally be the expected cash amount to be distributed to the charity, can be reliably measured.

Grants are included in the Statement of financial activities when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Other income is recognised in the period in which it is receivable and to the extent the goods have been provided or on completion of the service.

1.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and

1. Accounting policies (continued)

1.5 Expenditure (continued)

the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the charity's objectives, as well as any associated support costs.

All expenditure is inclusive of irrecoverable VAT.

1.6 Taxation

The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

1.7 Tangible fixed assets and depreciation

Tangible fixed assets costing £1,000 or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives.

Depreciation is provided on the following basis:

Leasehold improvements	-		over the length of the lease
Motor vehicles	-	25%	straight line
Office equipment	-	25%	straight line
Computer equipment	-	33%	straight line

Gains and losses on disposals are determined by comparing the proceeds with the carrying amount and are recognised in the Statement of financial activities.

1.8 Debtors

Trade and other debtors are recognised at the settlement amount. Prepayments are valued at the amount prepaid.

1. Accounting policies (continued)

1.9 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

1.10 Pensions

Payments to the defined contributions retirement benefit schemes are charged as an expenses as they fall due.

1.11 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

2. Income from donations and legacies

	Restricted funds 2023 £	Unrestricted funds 2023 £	Total funds 2023 £	*Total funds 2022 £*
Grant funding for core activities				
High Peak Borough Council	-	11,788	**11,788**	*5,000*
Derbyshire County Council (Infection Control)	-	22,677	**22,677**	*32,302*
Derbyshire County Council (WRRF)	-	-	**-**	*25,195*
Hall Bank Trust	-	-	**-**	*5,500*
NHS Derby & Derbyshire ICB	-	23,081	**23,081**	-
Robert Bowmer Trust	10,000	-	**10,000**	-
Derbyshire Dales CVS	12,216	-	**12,216**	-
SW Main Community Matters	9,968	-	**9,968**	-
HMRC - Coronavirus Job Retention Scheme	-	-	**-**	*4,139*
	32,184	57,546	**89,730**	*72,136*

2. Income from donations and legacies (continued)

	Restricted funds 2023 £	Unrestricted funds 2023 £	Total funds 2023 £	*Total funds 2022 £*
Donations and gifts	-	37,676	**37,676**	*21,705*
Legacies	-	-	**-**	*5,000*
Total 2023	32,184	95,222	**127,406**	*98,841*
Total 2022	*-*	*98,841*	*98,841*	

3. Income from charitable activities

	Restricted funds 2023 £	Unrestricted funds 2023 £	Total funds 2023 £	*Total funds 2022 £*
Transport & Car Scheme	-	129,523	**129,523**	*142,476*
Home Maintenance	-	48,795	**48,795**	*76,815*
Care (Older People)	-	176,394	**176,394**	*173,486*
Care (CYP)	-	879,996	**879,996**	*953,978*
Handy Van	-	-	**-**	*134,171*
Readycall	-	183,452	**183,452**	*142,611*
Home from Hospital	-	64,804	**64,804**	*38,857*
Other	1,980	54,800	**56,780**	*79,712*
	1,980	1,537,764	**1,539,744**	*1,742,106*
Total 2022	*53,278*	*1,688,828*	*1,742,106*	

4. Analysis of expenditure on charitable activities

Summary by fund type

	Restricted 2023 £	Unrestricted 2023 £	Total 2023 £	*Total 2022 £*
Transport & Car Scheme	-	151,344	**151,344**	*121,579*
Home Maintenance	11,968	59,027	**70,995**	*78,389*
Care (Older People)	-	177,983	**177,983**	*174,278*
Care (CYP)	-	844,560	**844,560**	*932,050*
Handy Van	-	194	**194**	*127,799*
Readycall	-	148,362	**148,362**	*113,650*
Home from Hospital	-	35,250	**35,250**	*32,295*
Other	33,744	308,260	**342,004**	*216,801*
	45,712	1,724,980	**1,770,692**	*1,796,841*
Total 2022	*57,396*	*1,739,445*	*1,796,841*	

5. Analysis of expenditure by activities

	Activities undertaken directly 2023 £	Support costs 2023 £	Total funds 2023 £	*Total funds 2022 £*
Transport & Car Scheme	137,822	13,522	**151,344**	*121,579*
Home Maintenance	70,386	609	**70,995**	*78,389*
Care (Older People)	174,829	3,154	**177,983**	*174,278*
Care (CYP)	834,609	9,951	**844,560**	*932,050*
Handy Van	-	194	**194**	*127,799*
Readycall	139,370	8,992	**148,362**	*113,650*
Home from Hospital	34,501	749	**35,250**	*32,295*
Other	61,272	280,732	**342,004**	*216,801*
	1,452,789	317,903	**1,770,692**	*1,796,841*
Total 2022	*1,534,375*	*262,466*	*1,796,841*	

5. Analysis of expenditure by activities (continued)

Analysis of direct costs

	Transport & Car Scheme 2023 £	Home Maintenance 2023 £	Care (Older People) 2023 £	Care (CYP) 2023 £	Handy Van 2023 £
Staff costs	57,857	53,068	162,406	800,660	-
Depreciation	5,728	-	-	-	-
Direct project costs	820	12,825	-	1,496	-
Travelling	58,417	1,528	11,251	23,060	-
Motor Expenses	5,898	2,965	-	-	-
Training and recruitment	-	-	1,172	9,393	-
Volunteer expenses	9,102	-	-	-	-
	137,822	70,386	174,829	834,609	-
Total 2022	*103,846*	*76,390*	*165,871*	*883,506*	*121,453*

	Readycall 2023 £	Home from Hospital 2023 £	Other 2023 £	Total funds 2023 £	*Total funds 2022 £*
Staff costs	110,461	32,437	45,352	**1,262,241**	*1,378,178*
Depreciation	-	-	-	**5,728**	*5,727*
Direct project costs	25	276	9,105	**24,547**	*24,277*
Travelling	2,013	-	-	**96,269**	*100,143*
Motor Expenses	-	-	-	**8,863**	*6,994*
Training and recruitment	705	37	3,413	**14,720**	*5,728*
Volunteer expenses	26,166	1,751	3,402	**40,421**	*13,328*
	139,370	34,501	61,272	**1,452,789**	*1,534,375*
Total 2022	*97,458*	*-*	*54,386*	*1,534,375*	

5. Analysis of expenditure by activities (continued)

Analysis of support costs

	Total funds 2023 £	*Total funds 2022 £*
Staff costs	**182,014**	*136,916*
Depreciation	**13,040**	*13,501*
Premises costs	**37,656**	*37,935*
Equipment leasing	**822**	*3,112*
Administration costs	**48,381**	*49,853*
Subscriptions	**10,884**	*5,098*
Bank Charges	**1,604**	*1,363*
Bad debts	**3,332**	*4,495*
Professional fees	**10,570**	*1,181*
Governance costs	**9,600**	*9,012*
	317,903	*262,466*

6. Auditors' remuneration

	2023 £	*2022 £*
Audit fees	**7,200**	*3,206*
Fees payable to the charity's auditor in respect of:		
Accountancy	**2,400**	*5,806*

7. Staff costs

	2023 £	2022 £
Wages and salaries	**1,310,974**	*1,395,390*
Social security costs	**97,567**	*82,727*
Contribution to defined contribution pension schemes	**35,714**	*36,977*
	1,444,255	*1,515,094*

During the year, the charity made statutory redundancy payments totaling £nil (2022: £24,380).

The average number of persons employed by the charity during the year was as follows:

	2023 No.	2022 No.
Employees	**86**	*98*

No employee received remuneration amounting to more than £60,000 in either year.

The remuneration of key management personnel is as follows:

	2023 £	2022 £
Aggregate compensation	**289,436**	*233,995*

8. Trustees' remuneration and expenses

During the year, no Trustees received any remuneration or other benefits *(2022 - £NIL)*.

During the year ended 31 March 2023, mileage expenses totaling £39 were reimbursed to 1 Trustee *(2022 - £NIL to Trustee)*.

9. Tangible fixed assets

	Leasehold improve-ments £	Motor vehicles £	Office equipment £	Computer equipment £	Total £
Cost					
At 1 April 2022	**19,583**	**40,855**	**22,875**	**84,179**	**167,492**
Disposals	**-**	**-**	**(21,675)**	**(39,820)**	**(61,495)**
At 31 March 2023	**19,583**	**40,855**	**1,200**	**44,359**	**105,997**
Depreciation					
At 1 April 2022	**19,583**	**30,354**	**22,500**	**64,763**	**137,200**
Charge for the year	**-**	**5,728**	**300**	**12,740**	**18,768**
On disposals	**-**	**-**	**(21,675)**	**(39,768)**	**(61,443)**
At 31 March 2023	**19,583**	**36,082**	**1,125**	**37,735**	**94,525**
Net book value					
At 31 March 2023	**-**	**4,773**	**75**	**6,624**	**11,472**
At 31 March 2022	*-*	*10,501*	*375*	*19,416*	*30,292*

10. Debtors

	2023 £	*2022 £*
Due within one year		
Trade debtors	**119,505**	*165,636*
Other debtors	**98,213**	*123,295*
Prepayments	**11,360**	*6,296*
	229,078	*295,227*

11. Creditors: Amounts falling due within one year

	2023 £	2022 £
Trade creditors	**4,182**	*3,828*
Other taxation and social security	**21,080**	*21,442*
Other creditors	**5,596**	*20,331*
Accruals and deferred income	**82,554**	*152,295*
	113,412	*197,896*

	2023 £	2022 £
Deferred income at 1 April 2022	**32,448**	*25,427*
Resources deferred during the year	**(32,448)**	*(25,427)*
Amounts released from previous periods	**-**	*32,448*
	-	*32,448*

Deferred income relates to grants received in advance of the period to which they relate.

12. Statement of funds

Statement of funds - current year

	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2023 £
Unrestricted funds					
Designated funds					
Donations allocated to be spent next year	**66,975**	**56,038**	**(50,603)**	**-**	**72,410**
Contingency fund	**176,301**	**-**	**-**	**14,454**	**190,755**
Unfunded hours	**12,000**	**-**	**(3,500)**	**-**	**8,500**
Tameside WRRF	**-**	**-**	**-**	**7,312**	**7,312**
DCC - Young Connections	**-**	**-**	**-**	**5,888**	**5,888**
	255,276	**56,038**	**(54,103)**	**27,654**	**284,865**

12. Statement of funds (continued)

	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2023 £
General funds					
General Funds	**377,038**	**1,604,899**	**(1,670,877)**	**(14,454)**	**296,606**
Total Unrestricted funds	**632,314**	**1,660,937**	**(1,724,980)**	**13,200**	**581,471**
Restricted funds					
DCC - Young Connections	**5,888**	**-**	**-**	**(5,888)**	**-**
The National Lottery Community Fund	**11,401**	**-**	**(11,401)**	**-**	**-**
Comic Relief	**8,791**	**-**	**(8,791)**	**-**	**-**
Alan's fundraising pot	**472**	**-**	**(472)**	**-**	**-**
Digital Connection (Readycall)	**6,134**	**12,216**	**(9,100)**	**-**	**9,250**
WRRF Tameside	**7,312**	**-**	**-**	**(7,312)**	**-**
Foundation Derbyshire	**2,000**	**-**	**(2,000)**	**-**	**-**
Platform Housing for TTT	**-**	**1,020**	**(1,020)**	**-**	**-**
Robert Bowmer Trust	**-**	**10,000**	**(2,500)**	**-**	**7,500**
Bingham Trust Befriending	**-**	**960**	**(460)**	**-**	**500**
National Grid	**-**	**9,968**	**(9,968)**	**-**	**-**
	41,998	**34,164**	**(45,712)**	**(13,200)**	**17,250**

	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2023 £
Total of funds	**674,312**	**1,695,101**	**(1,770,692)**	**-**	**598,721**

12. Statement of funds (continued)

Restricted Funds

DCC Young Connections is funding granted to enable Connex to develop and run a Junior Youth Club for disabled children.

The National Lottery Community Fund is for Co-Ordination and delivery of the Covid response group Buxton Street by Street.

Comic Relief have provided funding for the "Alive and Kickin" befriending service that provides social contact to older vulnerable people.

Alan's fundraising pot is held on behalf of Alan Thompson, who is undertaking fundraising challenges and donating funds raised to help Connex achieve its objectives.

Digital Connection (Readycall) is funding for delivery of a digital inclusion project in the Derbyshire Dales.

WRRF Tameside is a fund to support staff recruitment and retention in Tameside, in the face of the national social care staff shortage.

Foundation Derbyshire was received to fund the purchase of a new home maintenance vehicle.

Platform Housing for TTT is funds received to aid the delivery of the digital inclusion project in the Derbyshire Dales.

Robert Bowmer Trust has granted funds for the delivery of Connex's Buxton based Befriending service, helping to reduce loneliness and social isolation amongst older people.

Bingham Trust Befriending Grant was received to support transport costs to enable participation in social activities delivered by the Buxton based Befriending service.

Designated Funds

Contingency fund is unrestricted funds that have been set aside to cover the cost of staff redundancy if the charity was unable to gain the funding required to continue as a going concern.

Unfunded hours fund comprises funds set aside to cover the costs of any staff hours that are not covered by specific grants/service contract agreements.

Donations allocated to be spent next year are donations from the current year that the charity has designated to spend on certain projects during the next financial year.

DCC Young Connections and WRRF Tameside are restricted fund underspends where funders have permitted their repurposing.

12. Statement of funds (continued)

Statement of funds - prior year

	Balance at 1 April 2021 £	*Income* £	*Expenditure* £	*Transfers in/out* £	*Balance at 31 March 2022* £
Unrestricted funds					
Designated funds					
Donations allocated to be spent next year	*10,000*	*80,667*	*(23,692)*	*-*	*66,975*
Contingency fund	*99,340*	*-*	*-*	*76,961*	*176,301*
Unfunded hours	*82,500*	*-*	*(70,500)*	*-*	*12,000*
	191,840	*80,667*	*(94,192)*	*76,961*	*255,276*
General funds					
General Funds	*399,873*	*1,707,629*	*(1,645,253)*	*(85,211)*	*377,038*
Total Unrestricted funds	*591,713*	*1,788,296*	*(1,739,445)*	*(8,250)*	*632,314*
Restricted funds					
DCC - Young Connections	*2,944*	*2,944*	*-*	*-*	*5,888*
The National Lottery Community Fund	*11,022*	*34,140*	*(33,761)*	*-*	*11,401*
Comic Relief	*23,900*	*-*	*(15,109)*	*-*	*8,791*
Alan's fundraising pot	*-*	*-*	*-*	*472*	*472*
Digital Connection (Readycall)	*-*	*6,882*	*(8,526)*	*7,778*	*6,134*
WRRF Tameside	*-*	*7,312*	*-*	*-*	*7,312*
Foundation Derbyshire	*-*	*2,000*	*-*	*-*	*2,000*
	37,866	*53,278*	*(57,396)*	*8,250*	*41,998*
Total of funds	*629,579*	*1,841,574*	*(1,796,841)*	*-*	*674,312*

13. Summary of funds

Summary of funds - current year

	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2023 £
Designated funds	**255,276**	**56,038**	**(54,103)**	**27,654**	**284,865**
General funds	**377,038**	**1,604,899**	**(1,670,877)**	**(14,454)**	**296,606**
Restricted funds	**41,998**	**34,164**	**(45,712)**	**(13,200)**	**17,250**
	674,312	**1,695,101**	**(1,770,692)**	**-**	**598,721**

Summary of funds - prior year

	Balance at 1 April 2021 £	*Income £*	*Expenditure £*	*Transfers in/out £*	*Balance at 31 March 2022 £*
Designated funds	*191,840*	*80,667*	*(94,192)*	*76,961*	*255,276*
General funds	*399,873*	*1,707,629*	*(1,645,253)*	*(85,211)*	*377,038*
Restricted funds	*37,866*	*53,278*	*(57,396)*	*8,250*	*41,998*
	629,579	*1,841,574*	*(1,796,841)*	*-*	*674,312*

14. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Restricted funds 2023 £	Unrestricted funds 2023 £	Total funds 2023 £
Tangible fixed assets	-	11,472	**11,472**
Current assets	17,250	683,411	**700,661**
Creditors due within one year	-	(113,412)	**(113,412)**
Total	17,250	581,471	**598,721**

14. Analysis of net assets between funds (continued)

Analysis of net assets between funds - prior year

	Restricted funds 2022 £	*Unrestricted funds 2022 £*	*Total funds 2022 £*
Tangible fixed assets	*-*	*30,292*	*30,292*
Current assets	*41,998*	*799,918*	*841,916*
Creditors due within one year	*-*	*(197,896)*	*(197,896)*
Total	*41,998*	*632,314*	*674,312*

15. Reconciliation of net movement in funds to net cash flow from operating activities

	2023 £	*2022 £*
Net income/expenditure for the year (as per Statement of Financial Activities)	**(75,591)**	*44,733*
Adjustments for:		
Depreciation charges	**18,768**	*19,928*
Dividends, interests and rents from investments	**(8,612)**	*(580)*
Loss/(profit) on the sale of fixed assets	**52**	*(700)*
Decrease/(increase) in debtors	**66,149**	*(77,543)*
Increase/(decrease) in creditors	**(84,484)**	*56,762*
Net cash provided by/(used in) operating activities	**(83,718)**	*42,600*

16. Analysis of cash and cash equivalents

	2023 £	*2022 £*
Cash in hand	**471,583**	*546,689*
Total cash and cash equivalents	**471,583**	*546,689*

17. Analysis of changes in net debt

	At 1 April 2022	Cash flows	At 31 March 2023
	£	£	£
Cash at bank and in hand	**546,689**	**(75,106)**	**471,583**
	546,689	**(75,106)**	**471,583**

18. Financial commitments, guarantees and contingent liabilities

Santander UK Plc holds a fixed legal charge over a deposit of £14,000 which makes up part of the charity's bank balance.

19. Pension commitments

The charity operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the group in an independently administered fund.

The charge to the profit and loss in respect of the defined contribution scheme was £35,714 (2022 - £36,977).

At 31 March 2023 the charity's pension contributions payable were £2,649 (2022: £5,716), which were paid over after the reporting date.

20. Related party transactions

During the year, the charity rented office space from Derbyshire Dales Council for Voluntary Service, a charity in which Ms G L Geddes (Company secretary) is a trustee. The total rent paid during the year was £2,300 (2022: £2,520). The charity also received £18,108 from Derbyshire Dales Council for Voluntary Service for the Tea, Tech and Talk project.

Connex Community Support

England & Wales - Charity number 1067193

Accounts

Charity registration number 1067193

Company registration number 02918492 (England and Wales)

CONNEX COMMUNITY SUPPORT

ANNUAL REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2022

CONNEX COMMUNITY SUPPORT

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Mr D H Brindley	
	Dr P E Davies	
	Mr S Fussell	
	Ms S Gourlay	
	Mr R Shaw	
	Mr M Starzec	
	Ms T Sullivan	
	Mr A Thompson	
	Mr J C Wood	
	Mr G A Gorsuch	(Appointed 9 June 2022)
Secretary	Ms G L Geddes	
Charity number	1067193	
Company number	02918492	
Principal address	16 Eagle Parade Buxton Derbyshire SK17 6EQ	
Registered office	16 Eagle Parade Buxton Derbyshire SK17 6EQ	
Auditor	HSKS Greenhalgh 18 St Christopher's Way Pride Park Derby DE24 8JY	
Bankers	Santander Customer Service Centre Bootle L30 4GB	

CONNEX COMMUNITY SUPPORT

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CONNEX COMMUNITY SUPPORT

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2022

The trustees present their annual report and financial statements for the year ended 31 March 2022.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

Objectives and activities

Charitable objects

The objects of the charity, as stated in its governing document, are as follows:

(i) To broker, promote and support voluntary work in local organisations

(ii) To offer direct services to assist vulnerable people

(iii) To champion and promote volunteering in the wider community

Aims of the charity

The overall aim of Connex Community Support is to encourage voluntary activity to support stronger and more cohesive communities, and to provide services that enable vulnerable people to live more independent and fulfilled lives.

Our charitable objects have two main beneficiaries: individuals who use our direct services; and voluntary and community groups (and indirectly, their beneficiaries).

Through the services we provide directly to individual beneficiaries, we enable vulnerable people to live more independent and fulfilled lives.

Working with individuals, voluntary and community groups, our volunteer brokerage and volunteering development activities encourage voluntary activity to support stronger and more cohesive communities.

The public benefits identified above are evidenced through:

- Reports on performance/levels of service which measure the number of beneficiaries supported and number and nature of interventions provided.
- Feedback from individual service users, including evaluation of personal outcomes/benefits, impact and quality of service.
- Feedback from local voluntary and community organisations including outcomes of our interventions/ support/services, impact on their work, and quality of service.

The trustees have paid due regard to the general guidance on public benefit issued by the Charity Commission in deciding what activities the charity should undertake, and when reviewing our aims and objectives in planning future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives they have set.

Connex Community Support engages in the following activities to meet these aims:

- Volunteer brokerage – supporting people to find a volunteering role
- Volunteering development – supporting voluntary organisations in the management and support of their volunteers
- Domiciliary care and support for older people
- Personal care and support in the community for children and adults with a disability and/or additional support needs
- Transport to medical and hospital appointments
- Befriending and practical help to reduce social isolation and support independent living
- Home from Hospital service, social contact and practical help to assist people after a stay in hospital
- Wheelchair loans and hearing aid battery distribution
- Home maintenance, cleaning and gardening services
- Handy Van service
- Payroll services for small organisations

Achievements and performance

Overview

2021-22 has been a challenging year. We have seen unprecedented demand for many of our services, and our staff and volunteers have often been over-stretched and fatigued, but have shown extraordinary dedication throughout. Together, our services have supported over 5,500 people.

That dedication and commitment across the organisation was recognised in autumn when we received Derbyshire County Council's 'Beacon of Hope' award.

All of our services continued throughout the pandemic period, modifying their offer as Covid restrictions gradually lifted.

Our care provision continued throughout. Covid restrictions required our care staff to be creative and more flexible in the activities they could undertake with our clients, so where possible we focussed on more outdoor activities, home crafts & cooking. As leisure and community facilities have re-opened, the range and choice of activities has broadened.

Our Home Maintenance & Hoarding Clearance service has seen a slow recovery, but has already built a strong reputation for sensitive support in helping improve the living environment of people with a hoarding disorder.

Our volunteers have provided frontline Covid support in the community, ensuring that people had the essential food supplies and medical prescriptions they needed. And there was a tremendous response from the Buxton Street by Street volunteer team in supporting the Covid vaccination hub in Buxton.

Our volunteer transport services in the Dales and in Buxton also rose to the challenge, providing free transport to attend Covid vaccination appointments. They also took many vulnerable people to other essential hospital and medical appointments, providing a safe environment and reassurance to travel when confidence to access public transport was at an all time low.

We have seen increasing pressure on our Befriending and Home from Hospital services, all facing increasingly complex referrals, many trying to address the gap in a growing shortfall in social care provision.

We have seen an appetite for befriending relationships to resume face to face meetings and for more social group activities to build confidence to mix socially again and to participate in the local community. Our Kurling group and Coffee Clubs have restarted – and we have developed new activities that bring people together in different ways.

Competition for grant support continues to be challenging, but we were fortunate to secure funding support from a number of organisations. We are therefore extremely grateful to the following for their valuable support: Barratt Housing Developments, Comic Relief, Derby & Derbyshire CCG, Derbyshire County Council, Foundation Derbyshire, Hall Bank Trust, High Peak Borough Council, Lottery Community Fund, Macmillan Cancer Support, NAVCA, and a number of smaller grants from a range of charitable trusts.

We are also very grateful to Alan Thompson, our intrepid trustee, who at the age of 76, completed a series of mountain bike challenges to raise funds for Connex and Buxton Street by Street. His efforts raised a wonderful £7,246.

Staff, Volunteers and Trustees
We are immensely proud of our staff and volunteer team - they always go above and beyond what we expect of them. However, for the first time in our history, and for reasons beyond our control, we had to make some very difficult decisions this year which affected our staff.

With demand for our care services higher than ever, it was with much sadness that we had to close our Care & Support service in Tameside. This service, which began in 2016, was set up through grant funding support from Tameside & Glossop CCG, and provided respite support to families with children with a disability. Sadly, the funding stream finally came to an end, and the service was no longer viable, closing on 31st December 2021. Fortunately, all of our wonderful care staff found alternative employment, with many continuing to support our families through employment with other agencies.

In November 2021 Derbyshire County Council and Derbyshire Fire & Rescue Service announced that they would not be recommissioning the Derbyshire-wide Handy Van service beyond March 2022.
For Connex, this meant that the service closed with all 4 operatives being made redundant. This felt particularly harsh, as the Handy Van team had worked throughout the pandemic, continuing to install telecare equipment and providing essential practical and home safety support to people aged 65 and over, when many other agencies were restricting client contact to telephone calls only.

Over the 10 years that we have run the service, the team made a major contribution towards helping reduce hospital bed blocking, keeping people safely independent and reducing the risk of falls and other hazards in the home. Despite knowing the service was to close, the team remained committed to helping people and supported over 2,500 clients in the 12 months to 31st March 2022.

Our care staff continued to support our clients throughout the year, complying with the rigorous testing requirements and ever-changing guidelines around Covid. All have shown extraordinary dedication and human kindness, working long and flexible hours to help us out.

The back-office team who support our care staff have been amazing too. They have worked under relentless pressure, working hard to ensure that we maintain safe and compassionate care provision to all those we support.
Our team of volunteers who support our Transport, Home from Hospital, Befriending, Street by Street and Readycall Macmillan services have shown tremendous generosity. They have offered friendship and social contact to those who are lonely and isolated, and have provided essential practical help such as shopping, transport, prescription collections, dog walking, gardening and numerous other tasks to help people better cope in times of crisis or health challenges.

We are also extremely grateful to the 'army of volunteers' who came forward to help support the Covid vaccination clinics, often volunteering in wet and freezing weather to marshal the car parks and help ensure a smooth flow of patients.

Whilst the Covid pandemic saw an influx of short-term volunteers, the challenges of the pandemic prompted some of our more established volunteers to stand down. We thank all of our volunteers for their tremendous contribution over the years, and would encourage members of the public to come forward to help us to sustain our services in the future.

Our Board of Trustees have met throughout the year, providing valuable support to the organisation and to the Chief Executive. Their breadth of knowledge and experience have provided reassurance and guidance as we face new challenges and adapt to new ways of working.

Liza Chera, Christine Sweetmore and Will Burton stood down from the Board during the year, but the Board will be further strengthened by the appointment of Graham Gorsuch in June 2022. All Board and sub group meetings have been held via Zoom.

It was with much sadness that we learnt of the passing of Councillor Keith Savage in December 2021. Keith attended our Board meetings as a representative of High Peak Borough Council, but he was also a tremendous advocate for the services we provide and an active fundraiser for our befriending service in Buxton. He is greatly missed.

Financial review

The year saw an increase in incoming funds and an increase in related expenditure. A surplus of £44,733 was made during the year.

This resulted in overall reserves at 31 March 2022 increasing to £674,312, of which £41,998 is allocated to restricted funds, leaving £632,314 retained as unrestricted funds and designated funds.

£255,276 of the unrestricted reserves has been designated for specific items of expenditure leaving available reserves at 31 March 2022 of £377,038.

It is the policy of the charity that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to between three and six month's expenditure. The trustees consider that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the charity's current activities while consideration is given to ways in which additional funds may be raised. This level of reserves has been maintained throughout the year.

As at 31 March 2022, we had free reserves of £346,746, which is above the obligations of the current reserves policy.

Risk management

The Trustees recognise the importance of Risk Management within the framework of governance and internal control. The Trustees continue to review the major risks to which the charity is exposed and systems have been established to mitigate those risks. A risk management policy has been implemented comprising:

- A regular review of the risks which the charity may face and updating of the risk register
- The establishment of systems and procedures to mitigate those risks identified in the review
- The implementation of procedures designed to minimise any potential impact on the charity should any of these risks materialise. These are found in the Business Continuity Plan.

Plans for future periods

We will be working with a consultant from the Cranfield Trust to review our strategy – to ensure that our services continue to be relevant, fit for purpose and that the wider public, funders and those that need our help know about us.

We will raise awareness of the benefits of volunteering, helping to recruit volunteers to sustain Connex's own services as well as those across our geographical area.

We will continue to lobby for better recognition and recompense for those working in the care industry. The exodus of people working in care is a national crisis and requires a system change at Government level. Connex will ensure that it continues to support and value its staff, and will endeavour to expand our workforce to enable us to provide more care in the community.

We will continue to support vulnerable people in our community, helping them to live more fulfilled, integrated and independent lives. We will modify and adapt our services to enable us to better support the emerging needs of our community, adapting to the changing environment in which we operate. Escalating fuel and energy costs, and rising inflation will clearly have an impact on our service provision.

We will further build on our strong relationship with our partners in the High Peak and the Derbyshire Dales Alliances, working together to deliver infrastructure support across the High Peak and the Derbyshire Dales. We will promote, recognise and celebrate the fantastic contribution that volunteers make in our community, and work to rebuild community activity where energy and enthusiasm may be waning.

We will work with Buxton and Leek College, Macmillan Cancer Support, High Peak Borough Council, Derbyshire Dales District Council, Derbyshire County Council, the newly formed NHS Derby & Derbyshire Integrated Care Board, and with colleagues across the voluntary sector. We will be open to new partnership opportunities that complement our existing portfolio of services and support the overall aims of the organisation.

Structure, governance and management

The charity is a company limited by guarantee which re-registered as Connex Community Support on 13 December 2018, having been previously registered as Voluntary & Community Services Peaks and Dales. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

Mr D H Brindley	
Mr W R Burton	(Resigned 10 March 2022)
Dr P E Davies	
Mr S Fussell	
Ms S Gourlay	
Mr R Shaw	
Mr M Starzec	
Ms T Sullivan	
Mr A Thompson	
Mr J C Wood	
Ms L Chera	(Resigned 2 December 2021)
Ms C Heyes	(Resigned 17 February 2022)
Mr G A Gorsuch	(Appointed 9 June 2022)

Recruitment and appointment of trustees
Under the company's articles, the trustees are known as members of the Management Committee. The members of the Committee are elected for a period of three years after which they must be re-elected at the next AGM.

New trustees are appointed on the basis that they have appropriate skills and knowledge commensurate with the governance of a Charitable Company, and have knowledge and experience relating to the voluntary sector, our service provision, the area of benefit or communities of interest, or have other specific areas of knowledge or experience that have been identified by the Trustees as valuable to the governance of the Charity.

The Board of Trustees is periodically subject to a skills audit exercise to identify training needs, and gaps on the Board that can be filled through recruitment.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

Management
The trustees delegate a large amount of the day to day decisions involved in the running of the Charity to the paid staff, and in particular to the Chief Executive. The Chief Executive reports directly to the Board. Decisions that will have a significant financial or operational impact, or that will make significant changes to the way the charity is governed and administered are referred to the Board.

The key management personnel of the charity are as follows:

Chief Executive Officer	Ms G Geddes
Chief Operating Officer & Deputy Chief Executive Officer	Mr A Knirsch
Head of Connex Care & Support (Older People)	Ms C Gregory
Joint Head of Connex Care & Support (CYP)	Ms K Shenton
Joint Head of Connex Care & Support (CYP)	Ms J McDonald
Head of Transport Service	Mr H Gunn
Accounts Manager	Ms H Eskriett

Meetings
The Board meets quarterly, with sub-group specialist meetings scheduled between the Board meeting dates. These sub groups provide support to the Chief Executive, and make best use of the specialist skills our trustees bring to the organisation.

Induction and training of trustees
All Trustees are familiar with the work of the organisation as many have been directly involved through their volunteering work and through quarterly project and service reports. Newly recruited Trustees meet the Chair of the organisation and attend a short training session with the Chief Executive and key staff. These sessions include:

- learning about the organisation and its aims and objectives, finding out about the various projects we run and meeting the staff involved in these projects
- being given a Trustees task description and the last 2 years' annual reports, including finances, future plans and developments. This information is supported by the provision of a Trustee Induction Pack and ongoing information from the Charity Commission, and legal updates relevant to the activities of the charity.

Staff remuneration
In determining staff salaries, the Board consider staff remuneration in similar charities and use these as a benchmark in determining salaries paid within Connex Community Support.

Supplier payment policy
The company's current policy concerning the payment of trade creditors is to follow the CBI's Prompt Payers Code (copies are available from the CBI, Centre Point, 103 New Oxford Street, London WC1A 1DU).

The company's current policy concerning the payment of trade creditors is to:
- settle the terms of payment with suppliers when agreeing the terms of each transaction;
- ensure that suppliers are made aware of the terms of payment by inclusion of the relevant terms in contracts; and
- pay in accordance with the company's contractual and other legal obligations.

Auditor
In accordance with the company's articles, a resolution proposing that HSKS Greenhalgh be reappointed as auditor of the company will be put at a General Meeting.

Fundraising Standards Information - Charities Act 2011 162A
The charity raises some funds from the public.

1. The charity undertakes fund-raising though our internal resources and we do not commission a professional fund-raiser/commercial participator for these;
2. The charity is not subject to an undertaking to be bound by any voluntary scheme for regulating fund-raising, or voluntary standard for fund-raising in respect of activates on behalf of the charity;
3. The charity monitors fund-raising activities via the board of Trustees;
4. The charity received no complaints about activities for the purpose of fund-raising;
5. The charity has adopted principles of GDPR legislation and also has safeguarding policies to protect the data of vulnerable people and other members of the public from:
    - Unreasonable intrusion on a persons' privacy;
    - Unreasonable persistent approaches for the purpose of soliciting or otherwise procuring money or other property on behalf of the charity;
    - Placing undue pressure on a person to give money or other property.

Disclosure of information to auditor
Each of the trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

The trustees' report was approved by the Board of Trustees.

Ms T Sullivan
Trustee

9 November 2022

CONNEX COMMUNITY SUPPORT

STATEMENT OF TRUSTEES' RESPONSIBILITIES

FOR THE YEAR ENDED 31 MARCH 2022

The trustees, who are also the directors of Connex Community Support for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;

- observe the methods and principles in the Charities SORP;

- make judgements and estimates that are reasonable and prudent; and

- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

CONNEX COMMUNITY SUPPORT

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF CONNEX COMMUNITY SUPPORT

Opinion

We have audited the financial statements of Connex Community Support (the 'charity') for the year ended 31 March 2022 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared, which includes the directors' report prepared for the purposes of company law, is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception
In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees
As explained more fully in the statement of trustees' responsibilities, the trustees, who are also the directors of the charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

We considered the nature of the charity's business and its control environment. We also enquired of management about their identification and assessment of the risks of irregularities.

We obtained an understanding of the legal and regulatory framework in which the charity operates and identified key laws and regulations that:

- Had a direct effect on the determination of material amounts and disclosures in the financial statements, which included the Companies Act 2006, tax legislation and payroll legislation; and
- Did not have a direct effect on the financial statements but compliance with which may be fundamental to the charity's ability to operate.

We discussed among the audit engagement team the opportunities and incentives that may exist within the organisation for fraud and how / where fraud might occur in the financial statements.

In common with all audits under ISAs (UK), we are also required to perform specific procedures to respond to the risk of management override. In addressing the risk of fraud through management override of controls, we tested the appropriateness of accounting adjustments and journal entries, assessed whether accounting estimates were reasonable and accurate and reviewed the accounting records for any significant and unusual transactions.

In addition, our procedures to respond to the risks identified included:

- Reviewing financial statement disclosures by testing to supporting documentation to assess compliance with provisions of relevant laws and regulations described as having a direct effect on the financial statements;
- Performing analytical procedures to identify any unusual or unexpected variances that may indicate risks of material misstatement due to fraud;
- Enquiring of management about any instances of non-compliance with laws and regulations and any instances of known or suspected fraud.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

HSKS Greenhalgh

Philip Handley FCA (Senior Statutory Auditor)
for and on behalf of HSKS Greenhalgh

1 December 2022

Chartered Accountants
Statutory Auditor

18 St Christopher's Way
Pride Park
Derby
DE24 8JY

CONNEX COMMUNITY SUPPORT

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2022

Current financial year

	Notes	Unrestricted funds general 2022 £	Unrestricted funds designated 2022 £	Restricted funds 2022 £	Total 2022 £	Total 2021 £
Income and endowments from:						
Donations and legacies	3	18,174	80,667	-	98,841	197,802
Charitable activities	4	1,688,828	-	53,278	1,742,106	1,478,139
Investments	5	580	-	-	580	388
Other income	6	47	-	-	47	37
Total income		1,707,629	80,667	53,278	1,841,574	1,676,366
Expenditure on:						
Charitable activities	7	1,645,253	94,192	57,396	1,796,841	1,394,874
Net incoming/(outgoing) resources before transfers		62,376	(13,525)	(4,118)	44,733	281,492
Gross transfers between funds		(85,211)	76,961	8,250	-	-
Net (expenditure)/income for the year/ Net movement in funds		(22,835)	63,436	4,132	44,733	281,492
Fund balances at 1 April 2021		399,873	191,840	37,866	629,579	348,087
Fund balances at 31 March 2022		377,038	255,276	41,998	674,312	629,579

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

The notes on pages 16 to 32 form part of these financial statements.

CONNEX COMMUNITY SUPPORT

STATEMENT OF FINANCIAL ACTIVITIES (CONTINUED) INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2022

Prior financial year

	Notes	Unrestricted funds general 2021 £	Unrestricted funds designated 2021 £	Restricted funds 2021 £	Total 2021 £
Income and endowments from:					
Donations and legacies	3	183,854	-	13,948	197,802
Charitable activities	4	1,420,587	-	57,552	1,478,139
Investments	5	388	-	-	388
Other income	6	37	-	-	37
Total income		1,604,866	-	71,500	1,676,366
Expenditure on:					
Charitable activities	7	1,353,048	-	41,826	1,394,874
Net incoming/(outgoing) resources before transfers		251,818	-	29,674	281,492
Gross transfers between funds		(68,993)	73,687	(4,694)	-
Net (expenditure)/income for the year/ Net movement in funds		182,825	73,687	24,980	281,492
Fund balances at 1 April 2020		217,048	118,153	12,886	348,087
Fund balances at 31 March 2021		399,873	191,840	37,866	629,579

CONNEX COMMUNITY SUPPORT

BALANCE SHEET

AS AT 31 MARCH 2022

	Notes	2022 £	2022 £	2021 £	2021 £
Fixed assets					
Tangible assets	**11**		30,292		43,936
Current assets					
Debtors	**12**	295,227		217,684	
Cash at bank and in hand		546,689		509,093	
		841,916		726,777	
Creditors: amounts falling due within one year	**13**	(197,896)		(141,134)	
Net current assets			644,020		585,643
Total assets less current liabilities			674,312		629,579
Income funds					
Restricted funds	**16**		41,998		37,866
Unrestricted funds					
Designated funds	**17**	255,276		191,840	
General unrestricted funds		377,038		399,873	
			632,314		591,713
			674,312		629,579

The notes on pages 16 to 32 form part of these financial statements.

The financial statements were approved by the Trustees on 9 November 2022

Mr R Shaw
Trustee

Ms T Sullivan
Trustee

Company registration number 02918492

CONNEX COMMUNITY SUPPORT

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2022

	Notes	2022 £	£	2021 £	£
Cash flows from operating activities					
Cash generated from operations	**22**		42,600		325,017
Investing activities					
Purchase of tangible fixed assets		(6,284)		(28,841)	
Proceeds on disposal of tangible fixed assets		700		675	
Investment income received		580		388	
Net cash used in investing activities			(5,004)		(27,778)
Net cash used in financing activities			-		-
Net increase in cash and cash equivalents			37,596		297,239
Cash and cash equivalents at beginning of year			509,093		211,854
Cash and cash equivalents at end of year			546,689		509,093

The notes on pages 16 to 32 form part of these financial statements.

1 Accounting policies

Charity information

Connex Community Support is a private company limited by guarantee incorporated in England and Wales. The registered office is 16 Eagle Parade, Buxton, Derbyshire, SK17 6EQ.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's governing document, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019). The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Designated funds comprise funds which have been set aside at the discretion of the trustees for specific purposes. The purposes and uses of the designated funds are set out in the notes to the financial statements.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

The charity has not received any material donated goods for its own use. Small items are not recognised in the Statement of Financial Activities.

The monetary value of volunteer services are not recognised in the Statement of Financial Activities.

1 Accounting policies **(Continued)**

Income from government grants and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

1.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure is incurred.

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office costs, governance costs, administrative payroll costs. They are incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters. Where support costs cannot be directly attributed to particular headings, they have been allocated to cost of raising funds and expenditure on charitable activities on the basis consistent with use of the resources. Overheads have been allocated on a basis of budgeted turnover.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Leasehold improvements	over the length of the lease
Plant and equipment	25% on cost
Computers	33.33% on cost
Motor vehicles	25% on cost

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

Individual assets costing less than £1,000 are not generally capitalised.

1.7 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1 Accounting policies **(Continued)**

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.9 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Taxation

The charity is a registered charity and has no liability to corporation tax on its charitable activities under the Corporation Tax Act 2010 (chapters 2 and 3 of part ii, section 466 onwards) or Section 256 of the Taxation for Chargeable Gains Act 1992, to the extent surpluses are applied to its charitable purposes.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

1 Accounting policies **(Continued)**

1.13 Hire purchasing and leasing commitments

Rentals payable under operating leases, including any lease incentives received, are charged as an expense on a straight line basis over the term of the relevant lease.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Donations and legacies

	Unrestricted funds general 2022	**Unrestricted funds designated 2022**	**Total 2022**	Unrestricted funds general 2021	Restricted funds 2021	Total 2021
	£	**£**	**£**	£	£	£
Donations and gifts	9,035	12,670	21,705	26,817	-	26,817
Legacies receivable	-	5,000	5,000	-	-	-
Grant funding for core activities	9,139	62,997	72,136	157,037	13,948	170,985
	18,174	80,667	98,841	183,854	13,948	197,802
Grants receivable for core activities						
Derbyshire County Council (PPE)	-	-	-	12,147	-	12,147
High Peak Borough Council	5,000	-	5,000	15,000	-	15,000
Severn Trent Water	-	-	-	10,000	-	10,000
HMRC - Coronavirus Job Retention Scheme	4,139	-	4,139	119,890	-	119,890
Comic Relief	-	-	-	-	8,455	8,455
Derbyshire County Council (Infection Control)	-	32,302	32,302	-	5,493	5,493
Derbyshire County Council (WRRF)	-	25,195	25,195	-	-	-
Hall Bank Trust	-	5,500	5,500	-	-	-
	9,139	62,997	72,136	157,037	13,948	170,985

4 Charitable activities

	Other	Transport & Car Scheme	Home Maintenance	Care (Older People)	Care (CYP)	Handy Van	Ready Call	Total 2022	Total 2021
	2022	2022	2022	2022	2022	2022	2022		
	£	£	£	£	£	£	£	£	£
Sales within charitable activities	2,623	39,321	76,815	36,509	74,427	-	-	229,695	196,001
Services provided under contract	38,857	64,483	-	132,081	874,191	134,171	-	1,243,783	787,159
Performance related grants	77,089	38,672	-	4,896	5,360	-	142,611	268,628	494,979
	118,569	142,476	76,815	173,486	953,978	134,171	142,611	1,742,106	1,478,139
Analysis by fund									
Unrestricted funds - general	84,429	140,476	76,815	168,590	948,618	134,171	135,729	1,688,828	1,420,587
Restricted funds	34,140	2,000	-	4,896	5,360	-	6,882	53,278	57,552
	118,569	142,476	76,815	173,486	953,978	134,171	142,611	1,742,106	1,478,139
Performance related grants									
Macmillan Cancer Support	-	-	-	-	-	-	142,611	142,611	117,535
Julia & Hans Rawsing Trust	-	-	-	-	-	-	-	-	111,307
Tameside & Glossop CCG	-	-	-	-	-	-	-	-	94,000
Derbyshire County Council	30,235	16,307	-	-	-	-	-	46,542	46,541
The National Lottery Community Fund	34,140	-	-	-	-	-	-	34,140	35,491
Comic Relief	-	-	-	-	-	-	-	-	22,061
Derby & Derbyshire CCG	-	20,365	-	-	-	-		20,365	19,810
Foundation Derbyshire	-	2,000	-	-	-	-	-	2,000	19,342
South Derbyshire CVS	-	-	-	-	-	-	-	-	12,000
Other grants	12,714	-	-	4,896	5,360	-	-	22,970	16,892

4 Charitable activities **(Continued)**

Other	-	-	-	-	-	-	-	-	-
	77,089	38,672	-	4,896	5,360	-	142,611	268,628	494,979

For the year ended 31 March 2021

	Other	Transport & Car Scheme	Home Maintenance	Care (Older People)	Care (CYP)	Handy Van	Ready Call	Total 2021
	£	£	£	£	£	£	£	£
Sales within charitable activities	6,474	22,432	18,796	43,819	92,277	12,677	(474)	196,001
Services provided under contract	37,336	60,755	-	124,173	434,659	130,236	-	787,159
Performance related grants	267,139	16,305	-	-	94,000	-	117,535	494,979
	310,949	99,492	18,796	167,992	620,936	142,913	117,061	1,478,139
Analysis by fund								
Unrestricted funds - general	253,397	99,492	18,796	167,992	620,936	142,913	117,061	1,420,587
Restricted funds	57,552	-	-	-	-	-	-	57,552
	310,949	99,492	18,796	167,992	620,936	142,913	117,061	1,478,139

4 Charitable activities **(Continued)**

Performance related grants								
Macmillan Cancer Support	-	-	-	-	-	-	117,535	117,535
Julia & Hans Rawsing Trust	111,307	-	-	-	-	-	-	111,307
Tameside & Glossop CCG	-	-	-	-	94,000	-	-	94,000
Derbyshire County Council	30,236	16,305	-	-	-	-	-	46,541
The National Lottery Community Fund	35,491	-	-	-	-	-	-	35,491
Comic Relief	22,061	-	-	-	-	-	-	22,061
Derby & Derbyshire CCG	19,810	-	-	-	-	-		19,810
Foundation Derbyshire	19,342	-	-	-	-	-	-	19,342
South Derbyshire CVS	12,000	-	-	-	-	-	-	12,000
Other grants	16,892	-	-	-	-	-	-	16,892
Other	-	-	-	-	-	-	-	-
	267,139	16,305	-	-	94,000	-	117,535	494,979

5 Investments

	Unrestricted funds general 2022 £	Unrestricted funds general 2021 £
Interest receivable	580	388

6 Other income

	Unrestricted funds general 2022 £	Unrestricted funds general 2021 £
Rent receivable	47	37

7 Charitable activities

	Other	Transport & Car Scheme	Home Maintenance	Care (Older People)	Care (CYP)	Handy Van	Ready Call	Total 2022	Total 2021
	2022	2022	2022	2022	2022	2022	2022		
	£	£	£	£	£	£	£	£	£
Staff costs	75,590	43,679	57,141	154,875	838,811	118,228	89,854	1,378,178	1,012,673
Depreciation and impairment	-	5,727	-	-	-	-	-	5,727	-
Direct project costs	4,057	-	15,084	-	930	3,225	981	24,277	23,345
Travelling	269	50,546	-	9,807	39,503	-	18	100,143	81,841
Motor expenses	-	3,191	3,803	-	-	-	-	6,994	5,128
Training and recruitment	548	84	362	96	3,703	-	935	5,728	3,968
Volunteer expenses	5,387	619	-	1,093	559	-	5,670	13,328	8,518
	85,851	103,846	76,390	165,871	883,506	121,453	97,458	1,534,375	1,135,473
Share of support costs (see note 8)	163,245	8,721	1,999	8,407	48,544	6,346	16,192	253,454	251,200
Share of governance costs (see note 8)	1,067	697	376	849	4,668	657	698	9,012	8,201
	250,163	113,264	78,765	175,127	936,718	128,456	114,348	1,796,841	1,394,874
Analysis by fund									
Unrestricted funds - general	98,575	113,264	78,765	175,127	936,718	128,456	114,348	1,645,253	1,353,048
Unrestricted funds - designated	94,192	-	-	-	-	-	-	94,192	-
Restricted funds	57,396	-	-	-	-	-	-	57,396	41,826
	250,163	113,264	78,765	175,127	936,718	128,456	114,348	1,796,841	1,394,874

7 Charitable activities **(Continued)**

For the year ended 31 March 2021

	Other	Transport & Car Scheme	Home Maintenance	Care (Older People)	Care (CYP)	Handy Van	Ready Call	Total 2021
	£	£	£	£	£	£	£	£
Staff costs	60,214	41,352	26,923	155,045	533,782	110,006	85,351	1,012,673
Direct project costs	1,389	1,834	5,751	498	344	13,053	476	23,345
Travelling	1,444	37,639	-	10,299	31,890	320	249	81,841
Motor expenses	-	2,915	2,213	-	-	-	-	5,128
Training and recruitment	640	-	-	1,124	2,204	-	-	3,968
Volunteer expenses	(939)	3,281	-	-	-	-	6,176	8,518
	62,748	87,021	34,887	166,966	568,220	123,379	92,252	1,135,473
Share of support costs (see note 8)	152,137	16,143	4,135	17,958	40,103	9,079	11,645	251,200
Share of governance costs (see note 8)	1,818	592	159	962	3,364	726	580	8,201
	216,703	103,756	39,181	185,886	611,687	133,184	104,477	1,394,874
Analysis by fund								
Unrestricted funds - general	174,877	103,756	39,181	185,886	611,687	133,184	104,477	1,353,048
Restricted funds	41,826	-	-	-	-	-	-	41,826
	216,703	103,756	39,181	185,886	611,687	133,184	104,477	1,394,874

8 Support costs

	Support costs	Governance costs	2022	Support costs	Governance costs	2021
	£	£	£	£	£	£
Staff costs	136,916	-	136,916	125,541	-	125,541
Depreciation	13,501	-	13,501	15,486	-	15,486
Premises costs	37,935	-	37,935	46,115	-	46,115
Equipment leasing	3,112	-	3,112	3,162	-	3,162
Administration costs	49,853	-	49,853	48,656	-	48,656
Subscriptions	5,098	-	5,098	4,619	-	4,619
Bank charges	1,363	-	1,363	998	-	998
Bad debts	4,495	-	4,495	1,943	-	1,943
Professional fees	1,181	-	1,181	4,680	-	4,680
Audit fees	-	3,206	3,206	-	3,000	3,000
Accountancy	-	5,806	5,806	-	5,201	5,201
	253,454	9,012	262,466	251,200	8,201	259,401
Analysed between						
Charitable activities	253,454	9,012	262,466	251,200	8,201	259,401

Governance costs includes payments to the auditors of £3,206 (2021- £3,000) for audit fees.

9 Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year. (2021: £Nil)

No reimbursed expenses were made to any trustees during the year (2021: £Nil)

10 Employees

The average monthly number of employees during the year was:

	2022 Number	2021 Number
Employees	108	78

Employment costs	2022 £	2021 £
Wages and salaries	1,395,390	1,055,110
Social security costs	82,727	53,130
Other pension costs	36,977	29,974
	1,515,094	1,138,214

10 Employees (Continued)

During the year, the charity made statutory redundancy payments totalling £24,380. (2021: £Nil).

There were no employees whose annual remuneration was more than £60,000.

11 Tangible fixed assets

	Leasehold improvements	Plant and equipment	Computers	Motor vehicles	Total
	£	£	£	£	£
Cost					
At 1 April 2021	19,583	22,875	77,895	51,134	171,487
Additions	-	-	6,284	-	6,284
Disposals	-	-	-	(10,279)	(10,279)
At 31 March 2022	19,583	22,875	84,179	40,855	167,492
Depreciation and impairment					
At 1 April 2021	19,583	22,200	50,862	34,906	127,551
Depreciation charged in the year	-	300	13,901	5,727	19,928
Eliminated in respect of disposals	-	-	-	(10,279)	(10,279)
At 31 March 2022	19,583	22,500	64,763	30,354	137,200
Carrying amount					
At 31 March 2022	-	375	19,416	10,501	30,292
At 31 March 2021	-	675	27,033	16,228	43,936

12 Debtors

	2022	2021
Amounts falling due within one year:	£	£
Trade debtors	165,636	85,858
Other debtors	123,295	127,944
Prepayments and accrued income	6,296	3,882
	295,227	217,684

13 Creditors: amounts falling due within one year

	Notes	2022 £	2021 £
Other taxation and social security		21,442	12,903
Deferred income	14	32,448	25,427
Trade creditors		3,828	4,379
Other creditors		20,331	22,529
Accruals		119,847	75,896
		197,896	141,134

14 Deferred income

	2022 £	2021 £
Arising from government grants	32,448	-
Other deferred income	-	25,427
	32,448	25,427

Deferred income is included in the financial statements as follows:

	2022 £	2021 £
Deferred income is included within:		
Current liabilities	32,448	25,427
Movements in the year:		
Deferred income at 1 April 2021	25,427	12,856
Released from previous periods	(25,427)	-
Resources deferred in the year	32,448	12,571
Deferred income at 31 March 2022	32,448	25,427

15 Retirement benefit schemes

Defined contribution schemes

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £36,977 (2021 - £29,974).

16 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

- DCC Young Connections - Funding to develop and run a Junior Youth Club for disabled children.
- The National Lottery Community Fund - Co-Ordination and delivery of the Covid response group Buxton Street by Street.
- DCC - Infection control - For the provision of PPE and transport to vaccinations.
- Comic Relief - funding for "Alive and Kickin" befriending service that provides social contact to older vulnerable people.
- Alan's fundraising pot - A fundraising pot held on behalf of Alan Thompson, who is undertaking fundraising challenges.
- Digital Connection (Readycall) - Delivery of a digital inclusion project in the Derbyshire Dales.
- WRRF Tameside - A fund to support staff recruitment and retention in Tameside, in the face of the national social care staff shortage.
- Foundation Derbyshire - To fund the purchase of a new home maintenance vehicle.

		Movement in funds				Movement in funds			
	Balance at 1 April 2020	Incoming resources	Resources expended	Transfers	Balance at 1 April 2021	Incoming resources	Resources expended	Transfers	Balance at 31 March 2022
	£	£	£	£	£	£	£	£	£
DCC - Young Connections	2,944	-	-	-	2,944	2,944	-	-	5,888
The National Lottery Community Fund	-	35,491	(19,775)	(4,694)	11,022	34,140	(33,761)	-	11,401
DCC - Infection control	-	5,493	(5,493)	-	-	-	-	-	-
Comic Relief	9,942	30,516	(16,558)	-	23,900	-	(15,109)	-	8,791
Alan's fundraising pot	-	-	-	-	-	-	-	472	472
Digital Connection (Readycall)	-	-	-	-	-	6,882	(8,526)	7,778	6,134
WRRF Tameside	-	-	-	-	-	7,312	-	-	7,312
Foundation Derbyshire	-	-	-	-	-	2,000	-	-	2,000
	12,886	71,500	(41,826)	(4,694)	37,866	53,278	(57,396)	8,250	41,998

17 Designated funds

The income funds of the charity include the following designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes:

	Movement in funds			Movement in funds				
	Balance at 1 April 2020	Incoming resources	Resources expended	Balance at 1 April 2021	Incoming resources	Resources expended	Transfers	Balance at 31 March 2022
	£	£	£	£	£	£	£	£
Donations allocated to be spent next year	13,179	-	(3,179)	10,000	80,667	(23,692)	-	66,975
Contingency fund	99,340	-	-	99,340	-	-	76,961	176,301
Unfunded hours	1,820	80,680	-	82,500	-	(70,500)	-	12,000
	114,339	80,680	(3,179)	191,840	80,667	(94,192)	76,961	255,276

18 Analysis of net assets between funds

	Unrestricted funds 2022	Designated funds 2022	Restricted funds 2022	Total 2022	Unrestricted funds 2021	Designated funds 2021	Restricted funds 2021	Total 2021
	£	£	£	£	£	£	£	£
Fund balances at 31 March 2022 are represented by:								
Tangible assets	30,292	-	-	30,292	43,936	-	-	43,936
Current assets/(liabilities)	415,230	178,315	50,475	644,020	355,937	191,840	37,866	585,643
	445,522	178,315	50,475	674,312	399,873	191,840	37,866	629,579

19 Financial commitments, guarantees and contingent liabilities

Santander UK Plc holds a fixed legal charge over a deposit of £14,000 which makes up part of the charity's bank balance.

At 31 March 2022 the charity's pension contributions payable were £5,716 (2021: £4,486), which were paid over after the reporting date.

20 Operating lease commitments

At the reporting end date the charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2022	2021
	£	£
Within one year	-	1,469

21 Related party transactions

Remuneration of key management personnel

The remuneration of key management personnel is as follows.

	2022	2021
	£	£
Aggregate compensation	233,995	231,289

During the year, the charity rented office space from Derbyshire Dales Council for Voluntary Service, a charity in which Ms G Geddes is a trustee. The total rent paid during the year was £2,520.

22 Cash generated from operations

	2022	2021
	£	£
Surplus for the year	44,733	281,492
Adjustments for:		
Investment income recognised in statement of financial activities	(580)	(388)
Gain on disposal of tangible fixed assets	(700)	(675)
Depreciation and impairment of tangible fixed assets	19,928	16,161
Movements in working capital:		
(Increase)/decrease in debtors	(77,543)	19,737
Increase/(decrease) in creditors	49,741	(3,881)
Increase in deferred income	7,021	12,571
Cash generated from operations	42,600	325,017

23 Analysis of changes in net funds

The charity had no debt during the year.

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