

SHOPMOBILITY BASINGSTOKE

England & Wales · Charity number 1065677

Details

Status Registered

Legal form Charitable company

Company number [03453926](#)

Registered 1997-11-11

Register [View on the Charity Commission register](#)

Contact

Address Shopmobility
Church Street
Basingstoke
RG21 7QQ

Phone 01256350142

Email michelle@shopmobilitybasingstoke.org

Website www.shopmobilitybasingstoke.org

Activities

Objects: THE RELIEF OF PERSONS LACKING MOBILITY WHETHER PERMANENT OR TEMPORARY BY IMPROVING THEIR MOBILITY BY THE PROVISION OF WHEELCHAIRS AND OTHER EQUIPMENT.

Activities: To hire both powered and manual wheelchairs together with powered scooters to all residents and visitors to Basingstoke town centre to improve access to tht town centre and local facilities.

Classification

- **How:** Provides Services
- **What:** The Advancement Of Health Or Saving Of Lives, Disability
- **Who:** Children/young People, Elderly/old People, People With Disabilities, The General Public/mankind

Geography

- Hampshire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£99,073	£97,790	-	-
2024-03-31	£108,419	£97,203	-	-
2023-03-31	£75,927	£77,185	-	-
2022-03-31	£68,645	£62,069	-	-
2021-03-31	£100,239	£82,242	-	-

Trustees

Name	Role	Appointed
TOM GILVEAR	Chair	
Elsbeth Walton		2018-07-18
Josephine Mary KELLY		2021-04-03
Keith Hall		2018-07-18
Nicholas John Bates		2024-01-01

SHOPMOBILITY BASINGSTOKE

England & Wales - Charity number 1065677

Accounts

REGISTERED COMPANY NUMBER: 03453926 (England and Wales)
REGISTERED CHARITY NUMBER: 1065677

Report of the Trustees and
Unaudited Financial Statements
for the Year Ended 31st March 2025

for

Shopmobility Basingstoke
(A company limited by guarantee)

Wheeler & Co Ltd
Chartered Accountants
The Shrubbery
14 Church Street
Whitchurch
Hampshire
RG28 7AB

Shopmobility Basingstoke
(A company limited by guarantee)

Contents of the Financial Statements
for the Year Ended 31st March 2025

	Page
Reference and Administrative Details	1
Report of the Trustees	2 to 5
Independent Examiner's Report	6
Statement of Financial Activities	7
Balance Sheet	8 to 9
Notes to the Financial Statements	10 to 15
Detailed Statement of Financial Activities	16 to 17

Shopmobility Basingstoke
(A company limited by guarantee)

Reference and Administrative Details
for the Year Ended 31st March 2025

TRUSTEES

Mr T Gilvear
Ms E Walton
Mr C Connor
Mr K Hall
Ms J Kelly
Mr N Bates

Chairman
Vice Chair/Treasurer
(Deceased - Dec 2024)

President
Mr C Evans

REGISTERED OFFICE

Church Street
Basingstoke
Hampshire
RG21 7QQ

**REGISTERED COMPANY
NUMBER**

03453926 (England and Wales)

**REGISTERED CHARITY
NUMBER**

1065677

INDEPENDENT EXAMINER

Wheeler & Co Ltd
Chartered Accountants
The Shrubbery
14 Church Street
Whitchurch
Hampshire
RG28 7AB

Shopmobility Basingstoke
(A company limited by guarantee)

Report of the Trustees
for the Year Ended 31st March 2025

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The objects of the charity are:

- To provide those residents of and visitors to Basingstoke and Deane with impaired mobility, greater freedom and independence by the provision of both powered and manual wheelchairs together with powered scooters, and walking aids
- To develop and maintain partnerships with local statutory and public sector organisations together with community groups in order to:
 - develop an awareness and understanding of Shopmobility and the service it provides
 - improve access within the town centre, its facilities and surrounding areas
 - develop and maintain business partners to provide specific business support e.g. HR, legal, accountancy

The trustees consider that these objectives comply with the duty in section 4 of the 2006 Charities Act to have due regard to guidance published by the Charity Commission.

Significant activities

The activities that contribute to the Charity's aims are the hiring of mobility equipment from its premises in Church Street.

Public benefit

The following figures demonstrate the public benefit for the year 2024-25

- Number of customers during the year: 1456 (2024 - 1410)
- Number of hires for town centre use: 3640 (2024 - 3618)
- Number of days hired for other needs: 3233 (2024 - 2712)

Covid - 19

Post Covid customer confidence continues to improve, showing an improvement on customer use. We continue to sanitise each piece of equipment prior to hire.

Role and Contribution of Volunteers

The Charity makes significant use of volunteers in its activities with a substantial donation of time and effort from **23** regular volunteers (not counting those volunteers who are purely event volunteers). These volunteers donate an average of **4 hrs** per week to Shopmobility Basingstoke.

Shopmobility Basingstoke was delighted to announce during this financial year we received The Queens Award for Voluntary Services (equivalent to an MBE). This was in recognition to the 25 years of service given by the Volunteers over this period of time, which included 3 volunteers having been with us during that whole period.

The charity incurs minimal costs in the form of travelling expenses for some volunteers.

Shopmobility Basingstoke
(A company limited by guarantee)

Report of the Trustees
for the Year Ended 31st March 2025

OBJECTIVES AND ACTIVITIES

Charitable activities

All of our activities are undertaken to further our charitable purposes, as set out in our charitable aims and objectives. These aims and objectives are all designed for public benefit and can be found in the Business Plan.

Key Activities

The key activity of the Charity is the hire of mobility scooters together with powered, and manual wheelchairs, and a selection of walking aids. The service is available to all regardless of age and reason for use. Some customers will have a long term disability while others will only require the services for a short time e.g. waiting for/recovering from surgery, accident or sports injury.

The primary service is the hire of equipment for use in the town centre. A secondary service has been developed to provide equipment for long term hire, e.g. holidays/days out, attending appointments, or use at home. The Centre provides a focal point for both residents of Basingstoke & Deane, and visitors to the town who frequently visit to enquire of facilities within the town including shopping, leisure and historical attractions.

Shopmobility Basingstoke is designated by Hampshire County Council as a 'Safe Place' where anyone in the town centre area having concerns for their safety, or distressed about any matter, can come in to our Centre and rest, enjoying maybe a cup of tea or coffee until they feel comfortable enough to go out into the town centre again, or make arrangements to return home in safety. We also have regular users with health issues who come in to our Centre just to enjoy the company of our Team, where they are always welcome.

The business has formed a relationship with a Mobility Shop who supply all forms of disability aids to which we receive commission on sales. In addition to this, we supply mobility equipment to hotels when asked for by their guests visiting the area, a number from overseas. Our business was asked to supply equipment to an international motor show outside of our area, again spreading our recognition further afield.

Shopmobility Basingstoke
(A company limited by guarantee)

Report of the Trustees
for the Year Ended 31st March 2025

FINANCIAL REVIEW

Financial position

The business still continues to be affected by rising prices in the National Minimum Wage, Utility Charges, Insurance Fees and general running expenses. This has caused the business to increase our charges again to our end users. However, it is noted that any significant increase will hit those most affected by rising process, i.e. persons on incapacity benefits and pensions, those being the highest number registered on our client base.

The Cloud based telephone/broadband package, although saving on costs, has proved to be less than reliable due to the system only be able to function on 'copper cable', with fibre network not available, as yet, in the centre of Basingstoke. Due to high capacity use in the Town Centre there appears to be little capacity left for ourselves.

The Executive Committee (Trustees) of Shopmobility Basingstoke continue to have confidence in the business plan for the growth of the business over the forthcoming years. The excess of income over expenditure this year has proved our cost saving exercises are working successfully. The excess being £1,282, which compared with an excess of £11,216 in the previous year, however this was because of a generous one-off legacy left by a volunteer resulting in a higher than usual surplus.

With the recognised increase in the UK of persons with mobility issues, and rising ages by living longer, our customer base has increased, and our fleet profile is changing to reflect the differing needs being recognised. The range within our fleet has adapted to these changes with alternative equipment being available to meet with user requirements, and we continue to sell donated equipment to the benefit of those on low income who are unable to obtain mobility aides from the NHS divisions.

The Basingstoke & Deane area also has a large number of people whose day-to-day activities are restricted by either short or long-term health problems, and with a growing population Shopmobility Basingstoke records show we are able to meet with these needs for the foreseeable future. Our services are reaching these people through positive advertising at local medical centres, sections within the local hospitals, and all aspects of the media within our budgets. National suppliers of medical aides are reducing their cover in North Hampshire, Shopmobility meets, and covers many of the needs of those short term post-operative mobility issues. The Centre is often met with referrals from local hospitals, and Doctor Surgeries. Shopmobility advertises in 'free issue' magazine distributed in Medical Centres.

National fund raising, for all larger well-known charities is widely encouraged by on-screen advertising, local charities are unable to afford typical charges. Shopmobility Basingstoke continues to raise its profile and much needed funds through a number of local events, and initiatives, and proving not only a financial success, but also 'spreading the word' of our facilities back at our Centre. A fixed source of revenue is required to offset regular known costs, i.e. wages, utility charges, etc. Grants received from Basingstoke & Deane Borough Council continue to play a vital part in our budgeting, thereby allowing the operation to offer a subsidised 'rental rate' for the mobility equipment offered. This subsidised rate allows those on low income, restricted funds, or benefits to afford to come on to the Town, this of course after having paid either Community Transport, Bus, Taxi, or Train to reach to Town Centre, giving the user more 'disposable income' to spend in the shops. Fund raising allows continuance of really affordable, and fair hire charges, regardless of the period of hire throughout the day.

Additional fund raising is important, and continues to be successful with 'penny' (loose change) collecting boxes taken home by users to put in their spare change. Christmas Gift Wrapping is carried out in 'The Malls' Shopping Centre. We also continue to hire a charity shop in a nearby village for two weeks of the year - usually end of May/early June to raise funds by selling donated clothing, bric-a-brac etc. All of these events have proved financially beneficial in generating additional funds within our fund raising budget.

Continued support from Basingstoke & Deane Borough Council has been vital and much welcomed during this particular year's important part of Shopmobility Basingstoke's life. Local Government meetings have provided much needed information on Grant availability to support our financial status. We continue to provide a low carbon, low energy, and fume free facility to anyone with mobility needs, be it either long or short term.

We continue to feel confident of this business offering a much-needed facility for the foreseeable future with the continued support of Grant Funding from Basingstoke & Deane Borough Council, and local businesses.

Shopmobility Basingstoke
(A company limited by guarantee)

Report of the Trustees
for the Year Ended 31st March 2025

FINANCIAL REVIEW

Reserves policy

A key element in the management of financial risk is the setting and implementation of a reserves policy that is reviewed annually by the board of trustees. The trustees have decided to maintain a minimum level of reserves equal to six months expenses to ensure that any financial risk is minimised.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, the Memorandum and Articles of Association, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 1985.

Recruitment and appointment of new trustees

As set out in the Articles of Association, Trustees, (also known as Directors) are elected by the members at the AGM. One third of the trustees who are subject to retirement by rotation or, if their number is not three or a multiple of three, the number nearest to one third shall retire. Trustees are recruited from members of good standing within the community. They must be nominated by an existing trustee and due regard is paid to their skills and the skills analysis of the existing board. The Board of Trustees has the power to co-opt members to fill specialist roles.

Organisational structure

The charitable company is governed by the trustees with day-to-day management delegated to the Centre Manager and her staff. All trustees join sub-groups to work on specific areas of the business (finance and fundraising, planning & governance, building and facilities management, vehicles & On Tour). Each working group has its own Terms of Reference and report to the board of trustees. Strategic decisions are taken by the Board.

Induction and training of new trustees

All trustees undergo an initial induction and training followed by an ongoing training programme to help ensure that they understand their legal obligations under charity and company law, the contents of the governing document, the committee and decision making process, the business plan and recent financial performance of the organisation and in the practicalities of running Shopmobility Basingstoke.

Wider network

The charity is a member of the National Federation of Shopmobility (NFSUK). This was taken over by the British Healthcare Trading Association (BHTA) in November 2014. In 2020 the NFSUK separated from the BHTA to again become a stand-alone organisation. Shopmobility Basingstoke won the national Tom Hillier award in 2016. Shopmobility Basingstoke is now part of a much larger organisation being bound by a greater Code of Practice. However, it is operationally independent and relies on its own resources. The charity is also part of a local network of schemes, 'The Wessex Group'. This group of 11 schemes have agreed a minimum standard of customer registration, terms and conditions and customer training to raise the standard of customer care and encourage Shopmobility customers to be active.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. For example a conflict of interest policy is in place which includes a register of interests for each trustee.

A comprehensive risk assessment of the business has been conducted, being updated annually. Any findings or recommendations are reported to the Board for discussion before being approved by the Board. In addition, a new robust Business Plan has been written covering 2021-2026 and recently updated.

Approved by order of the board of trustees onAugust 2025 and signed on its behalf by:

.....
T Gilvear - Trustee

**Independent Examiner's Report to the Trustees of
Shopmobility Basingstoke
(A company limited by guarantee)**

Independent examiner's report to the trustees of Shopmobility Basingstoke (A company limited by guarantee ('the Company'))

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31st March 2025.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Kevin Wheeler FCA

Wheeler & Co Ltd
Chartered Accountants
The Shrubbery
14 Church Street
Whitchurch
Hampshire
RG28 7AB

Date:August 2025

Shopmobility Basingstoke
(A company limited by guarantee)

Statement of Financial Activities
(Incorporating an Income and Expenditure Account)
for the Year Ended 31st March 2025

	Notes	Unrestricted fund £	Restricted funds £	31.3.25 Total funds £	31.3.24 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	39,056	3,755	42,811	58,543
Charitable activities					
Sales and charges	5	42,927	-	42,927	38,240
Registration fees		5,676	-	5,676	4,582
Other trading activities	3	6,934	-	6,934	6,372
Investment income	4	724	-	724	682
Total		95,317	3,755	99,072	108,419
EXPENDITURE ON					
Raising funds		1,243	-	1,243	853
Charitable activities					
Sales and charges		100	10,057	10,157	9,629
Other		86,390	-	86,390	86,721
Total		87,733	10,057	97,790	97,203
NET INCOME/(EXPENDITURE)		7,584	(6,302)	1,282	11,216
RECONCILIATION OF FUNDS					
Total funds brought forward		63,963	26,519	90,482	79,266
TOTAL FUNDS CARRIED FORWARD		71,547	20,217	91,764	90,482

The notes form part of these financial statements

Shopmobility Basingstoke
(A company limited by guarantee)

Balance Sheet
31st March 2025

	Notes	Unrestricted fund £	Restricted funds £	31.3.25 Total funds £	31.3.24 Total funds £
FIXED ASSETS					
Tangible assets	9	5,104	12,230	17,334	17,482
CURRENT ASSETS					
Debtors	10	917	-	917	1,833
Cash at bank and in hand		75,266	16,786	92,052	90,395
		76,183	16,786	92,969	92,228
CREDITORS					
Amounts falling due within one year	11	(5,139)	-	(5,139)	(4,428)
NET CURRENT ASSETS					
		71,044	16,786	87,830	87,800
TOTAL ASSETS LESS CURRENT LIABILITIES					
		76,148	29,016	105,164	105,282
CREDITORS					
Amounts falling due after more than one year	12	(13,400)	-	(13,400)	(14,800)
NET ASSETS					
		62,748	29,016	91,764	90,482
FUNDS					
Unrestricted funds	13			62,748	63,963
Restricted funds				29,016	26,519
TOTAL FUNDS					
				91,764	90,482

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2025.

The members have not required the company to obtain an audit of its financial statements for the year ended 31st March 2025 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

Shopmobility Basingstoke
(A company limited by guarantee)

Balance Sheet - continued
31st March 2025

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue onAugust 2025 and were signed on its behalf by:

.....
T Gilvear - Trustee

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements
for the Year Ended 31st March 2025

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Allocation and apportionment of costs

All costs are allocated to general funds except where they can be directly allocated against restricted fund income.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life:

Mobility Scooters - 12.5%
Fixtures and fittings - 25%

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Donated services

The charity relies to a great extent on the use of volunteers. The economic benefit of these donated services is not included in these accounts.

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2025

2. DONATIONS AND LEGACIES

	31.3.25	31.3.24
	£	£
Donations	7,395	3,289
Gift aid	-	296
Legacies	-	19,817
Grants	31,932	32,166
Donated vehicle sales	3,484	2,975
	<u>42,811</u>	<u>58,543</u>

Grants received, included in the above, are as follows:

	31.3.25	31.3.24
	£	£
Basingstoke & Deane Borough Council	22,950	22,950
Basingstoke & Deane Borough Council - rates waiver	8,982	9,216
	<u>31,932</u>	<u>32,166</u>

3. OTHER TRADING ACTIVITIES

	31.3.25	31.3.24
	£	£
Fundraising events	5,226	4,530
Social lotteries	1,708	1,842
	<u>6,934</u>	<u>6,372</u>

4. INVESTMENT INCOME

	31.3.25	31.3.24
	£	£
Deposit account interest	724	682
	<u>724</u>	<u>682</u>

5. INCOME FROM CHARITABLE ACTIVITIES

		31.3.25	31.3.24
	Activity	£	£
Sales and charges	Sales and charges	42,927	38,183
Mortons sales	Sales and charges	-	57
Registration fees	Registration fees	5,676	4,582
		<u>48,603</u>	<u>42,822</u>

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2025

6. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.25	31.3.24
	£	£
Depreciation - owned assets	4,834	5,755
	<u> </u>	<u> </u>

7. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31st March 2025 nor for the year ended 31st March 2024.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31st March 2025 nor for the year ended 31st March 2024.

8. STAFF COSTS

	31.3.25	31.3.24
	£	£
Wages and salaries	55,113	50,420
Other pension costs	1,578	1,456
	<u> </u>	<u> </u>
	<u>56,691</u>	<u>51,876</u>

The average monthly number of employees during the year was as follows:

	31.3.25	31.3.24
Administration and support	2	2
	<u> </u>	<u> </u>

No employees received emoluments in excess of £60,000.

9. TANGIBLE FIXED ASSETS

	Fixtures and fittings £	Motor vehicles £	Totals £
COST			
At 1st April 2024	50,236	52,428	102,664
Additions	-	4,686	4,686
	<u> </u>	<u> </u>	<u> </u>
At 31st March 2025	50,236	57,114	107,350
	<u> </u>	<u> </u>	<u> </u>
DEPRECIATION			
At 1st April 2024	42,486	42,696	85,182
Charge for year	2,646	2,188	4,834
	<u> </u>	<u> </u>	<u> </u>
At 31st March 2025	45,132	44,884	90,016
	<u> </u>	<u> </u>	<u> </u>
NET BOOK VALUE			
At 31st March 2025	<u>5,104</u>	<u>12,230</u>	<u>17,334</u>
At 31st March 2024	<u>7,750</u>	<u>9,732</u>	<u>17,482</u>

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2025

10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR		31.3.25	31.3.24
		£	£
Prepayments and accrued income		917	1,833
		<u> </u>	<u> </u>
11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR		31.3.25	31.3.24
		£	£
Social security and other taxes		1,036	966
Other creditors		3,623	2,982
Accrued expenses		480	480
		<u> </u>	<u> </u>
		5,139	4,428
		<u> </u>	<u> </u>
12. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR		31.3.25	31.3.24
		£	£
Other creditors		13,400	14,800
		<u> </u>	<u> </u>

Creditors due in more than one year represent the amount payable in respect of future payments to fund a pension deficit for a former employee at £1,400 per annum.

13. MOVEMENT IN FUNDS

	At 1.4.24	Net movement in funds	At 31.3.25
	£	£	£
Unrestricted funds			
General fund	63,963	7,584	71,547
Restricted funds			
Vehicle funds	9,733	(6,302)	3,431
Legacy fund	16,786	-	16,786
	<u> </u>	<u> </u>	<u> </u>
	26,519	(6,302)	20,217
	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS	<u>90,482</u>	<u>1,282</u>	<u>91,764</u>

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	95,317	(87,733)	7,584
Restricted funds			
Vehicle funds	3,755	(10,057)	(6,302)
	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS	<u>99,072</u>	<u>(97,790)</u>	<u>1,282</u>

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2025

13. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
Unrestricted funds				
General fund	72,395	(2,232)	(6,200)	63,963
Restricted funds				
Vehicle funds	6,871	(5,957)	8,819	9,733
Legacy fund	-	19,405	(2,619)	16,786
	<u>6,871</u>	<u>13,448</u>	<u>6,200</u>	<u>26,519</u>
TOTAL FUNDS	<u><u>79,266</u></u>	<u><u>11,216</u></u>	<u><u>-</u></u>	<u><u>90,482</u></u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	85,119	(87,351)	(2,232)
Restricted funds			
Vehicle funds	3,483	(9,440)	(5,957)
Legacy fund	19,817	(412)	19,405
	<u>23,300</u>	<u>(9,852)</u>	<u>13,448</u>
TOTAL FUNDS	<u><u>108,419</u></u>	<u><u>(97,203)</u></u>	<u><u>11,216</u></u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.25 £
Unrestricted funds				
General fund	72,395	5,352	(6,200)	71,547
Restricted funds				
Vehicle funds	6,871	(12,259)	8,819	3,431
Legacy fund	-	19,405	(2,619)	16,786
	<u>6,871</u>	<u>7,146</u>	<u>6,200</u>	<u>20,217</u>
TOTAL FUNDS	<u><u>79,266</u></u>	<u><u>12,498</u></u>	<u><u>-</u></u>	<u><u>91,764</u></u>

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2025

13. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	180,436	(175,084)	5,352
Restricted funds			
Vehicle funds	7,238	(19,497)	(12,259)
Legacy fund	19,817	(412)	19,405
	<u>27,055</u>	<u>(19,909)</u>	<u>7,146</u>
TOTAL FUNDS	<u><u>207,491</u></u>	<u><u>(194,993)</u></u>	<u><u>12,498</u></u>

14. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31st March 2025.

Shopmobility Basingstoke
(A company limited by guarantee)

Detailed Statement of Financial Activities
for the Year Ended 31st March 2025

	31.3.25	31.3.24
	£	£
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	7,395	3,289
Gift aid	-	296
Legacies	-	19,817
Grants	31,932	32,166
Donated vehicle sales	3,484	2,975
	42,811	58,543
Other trading activities		
Fundraising events	5,226	4,530
Social lotteries	1,708	1,842
	6,934	6,372
Investment income		
Deposit account interest	724	682
Charitable activities		
Registration fees	5,676	4,582
Sales and charges	42,927	38,183
Mortons sales	-	57
	48,603	42,822
Total incoming resources	99,072	108,419
EXPENDITURE		
Other trading activities		
Fund raising expenses	293	88
100 Club prizes	950	765
	1,243	853
Charitable activities		
Vehicle maintenance	7,968	7,772
Depreciation - motor vehicles	2,189	1,857
	10,157	9,629
Support costs		
Management		
Wages	55,113	50,420
Pensions	1,578	1,456
Rates and water	9,381	9,683
Carried forward	66,072	61,559

This page does not form part of the statutory financial statements

Shopmobility Basingstoke
(A company limited by guarantee)

Detailed Statement of Financial Activities
for the Year Ended 31st March 2025

	31.3.25	31.3.24
	£	£
Management		
Brought forward	66,072	61,559
Light and heat	5,665	6,304
Telephone	1,955	2,980
Postage and stationery	202	385
Sundries	571	908
Repairs and maintenance	295	1,073
Domestic expenses	300	553
Computer costs	3,201	3,152
Legal fees	135	129
Window cleaning	90	105
Premises expenses	1,375	2,105
	79,861	79,253
 Finance		
Insurance	2,837	2,573
Bank charges	542	457
	3,379	3,030
 Other		
Fixtures and fittings	2,646	3,898
 Governance costs		
Accountancy and legal fees	504	540
	504	540
Total resources expended	97,790	97,203
 Net income	1,282	11,216

SHOPMOBILITY BASINGSTOKE

England & Wales - Charity number 1065677

Accounts

REGISTERED COMPANY NUMBER: 03453926 (England and Wales)
REGISTERED CHARITY NUMBER: 1065677

Report of the Trustees and
Unaudited Financial Statements
for the Year Ended 31st March 2024

for

Shopmobility Basingstoke
(A company limited by guarantee)

Wheeler & Co Ltd
Chartered Accountants
The Shrubbery
14 Church Street
Whitchurch
Hampshire
RG28 7AB

Shopmobility Basingstoke
(A company limited by guarantee)

Contents of the Financial Statements
for the Year Ended 31st March 2024

	Page
Reference and Administrative Details	1
Report of the Trustees	2 to 6
Independent Examiner's Report	7
Statement of Financial Activities	8
Balance Sheet	9 to 10
Notes to the Financial Statements	11 to 17
Detailed Statement of Financial Activities	18 to 19

Shopmobility Basingstoke
(A company limited by guarantee)

Reference and Administrative Details
for the Year Ended 31st March 2024

TRUSTEES	Mr T Gilvear Ms E Walton Mr C Connor Mr K Hall Ms J Kelly	Chairman Vice Chair/Treasurer
	President Mr C Evans	
REGISTERED OFFICE	Church Street Basingstoke Hampshire RG21 7QQ	
REGISTERED COMPANY NUMBER	03453926 (England and Wales)	
REGISTERED CHARITY NUMBER	1065677	
INDEPENDENT EXAMINER	Wheeler & Co Ltd Chartered Accountants The Shrubbery 14 Church Street Whitchurch Hampshire RG28 7AB	

Shopmobility Basingstoke
(A company limited by guarantee)

Report of the Trustees
for the Year Ended 31st March 2024

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The objects of the charity are:

- To provide those residents of and visitors to Basingstoke and Deane with impaired mobility, greater freedom and independence by the provision of both powered and manual wheelchairs together with powered scooters, and walking aids
- To develop and maintain partnerships with local statutory and public sector organisations together with community groups in order to:
 - develop an awareness and understanding of Shopmobility and the service it provides
 - improve access within the town centre, its facilities and surrounding areas
 - develop and maintain business partners to provide specific business support e.g. HR, legal, accountancy

The trustees consider that these objectives comply with the duty in section 4 of the 2006 Charities Act to have due regard to guidance published by the Charity Commission.

Significant activities

The activities that contribute to the Charity's aims are the hiring of mobility equipment from its premises in Church Street.

Public benefit

The following figures demonstrate the public benefit for the year 2023-24

- Number of customers during the year: 1410 (2023 - 1013)
- Number of hires for town centre use: 3618 (2023 - 4013)
- Number of days hired for other needs: 2712 (2023 - 3271)

Covid - 19

Covid-19, and its later variants appear to be having less of an impact on our business with users returning to Town.

Our figures do show an increase in use compared with the previous Covid years, this being a welcome sign. Travel Scooter hire is still very popular, standard scooter hire increased significantly, but not yet to pre-Covid levels, the signs are however proving positive.

Role and Contribution of Volunteers

The Charity makes significant use of volunteers in its activities with a substantial donation of time and effort from **23** regular volunteers (not counting those volunteers who are purely event volunteers). These volunteers donate an average of **4 hrs** per week to Shopmobility Basingstoke.

Shopmobility Basingstoke was delighted to announce during this financial year we received The Queens Award for Voluntary Services (equivalent to an MBE). This was in recognition to the 25 years of service given by the Volunteers over this period of time, which included 3 volunteers having been with us during that whole period.

The charity incurs minimal costs in the form of travelling expenses for some volunteers.

Shopmobility Basingstoke
(A company limited by guarantee)

Report of the Trustees
for the Year Ended 31st March 2024

OBJECTIVES AND ACTIVITIES

Charitable activities

All of our activities are undertaken to further our charitable purposes, as set out in our charitable aims and objectives. These aims and objectives are all designed for public benefit and can be found in the Business Plan.

Key Activities

The key activity of the Charity is the hire of mobility scooters together with powered, and manual wheelchairs, and a selection of walking aids. The service is available to all regardless of age and reason for use. Some customers will have a long term disability while others will only require the services for a short time e.g. waiting for/recovering from surgery, accident or sports injury.

The primary service is the hire of equipment for use in the town centre. A secondary service has been developed to provide equipment for long term hire, e.g. holidays/days out, attending appointments, or use at home. The Centre provides a focal point for both residents of Basingstoke & Deane, and visitors to the town who frequently visit to enquire of facilities within the town including shopping, leisure and historical attractions.

Shopmobility Basingstoke is designated by Hampshire County Council as a 'Safe Place' where anyone in the town centre area having concerns for their safety, or distressed about any matter, can come in to our Centre and rest, enjoying maybe a cup of tea or coffee until they feel comfortable enough to go out into the town centre again, or make arrangements to return home in safety. We also have regular users with health issues who come in to our Centre just to enjoy the company of our Team, where they are always welcome.

The business has formed a relationship with a Mobility Shop who supply all forms of disability aids to which we receive commission on sales. In addition to this, we supply mobility equipment to hotels when asked for by their guests visiting the area, a number from overseas. Our business was asked to supply equipment to an international motor show outside of our area, again spreading our recognition further afield.

Shopmobility Basingstoke
(A company limited by guarantee)

Report of the Trustees
for the Year Ended 31st March 2024

FINANCIAL REVIEW

Financial position

The business still continues to be affected by rising prices after the Covid Pandemic, increased utility costs, and the National Living Wage increases. Insurance costs continue to escalate but, as a result of a legacy left to Shopmobility by a former volunteer, have led to a surplus of Income over Expenditure of £11,216 (2023 - deficit £2,882). Our Team continues to raise much needed funds through our fund-raising initiatives including Wrapping Christmas Gifts, in-house - Raffles, and attending Festivals with our Mobility Scooter Fleet to hire out to visitors.

The change of suppliers for our Cloud based telephone/broadband system has proved very successful reducing our outgoing costs by approximately 50%. Further savings are anticipated throughout the coming year with a new customer booking system. An increase in our client registration fees were agreed for implementation in the new financial year in an effort to fight rising costs.

The Executive Committee (Trustees) of Shopmobility Basingstoke continue to have confidence in the business plan for the growth of the business over the forthcoming years.

With the recognised increase in the UK of persons with mobility issues, and rising ages by living longer, our customer base has increased, and our fleet profile is changing to reflect the differing needs being recognised. The range within our fleet has adapted to these changes with alternative equipment being available to meet with user requirements, and we continue to sell donated equipment to the benefit of those on low income who are unable to obtain mobility aides from the NHS divisions.

The Basingstoke & Deane area also has a large number of people whose day-to-day activities are restricted by either short or long-term health problems, and with a growing population Shopmobility Basingstoke records show we are able to meet with these needs for the foreseeable future. Our services are reaching these people through positive advertising at local medical centres, sections within the local hospitals, and all aspects of the media within our budgets. National suppliers of medical aides are reducing their cover in North Hampshire, Shopmobility meets, and covers many of the needs of those short term post-operative mobility issues. The Centre is often met with referrals from local hospitals, and Doctor Surgeries. Shopmobility advertises in 'free issue' magazine distributed in Medical Centres.

National fund raising, for all larger well-known charities is widely encouraged by on-screen advertising, local charities are unable to afford typical charges. Shopmobility Basingstoke continues to raise its profile and much needed funds through a number of local events, and initiatives, and proving not only a financial success, but also 'spreading the word' of our facilities back at our Centre. A fixed source of revenue is required to offset regular known costs, i.e. wages, utility charges, etc. Grants received from Basingstoke & Deane Borough Council continue to pay a vital part in our budgeting, thereby allowing the operation to offer a subsidised 'rental rate' for the mobility equipment offered. This subsidised rate allows those on low income, restricted funds, or benefits to afford to come on to the Town, this of course after having paid either Community Transport, Bus, Taxi, or Train to reach to Town Centre, giving the user more 'disposable income' to spend in the shops. Fund raising allows continuance of really affordable, and fair hire charges, regardless of the period of hire throughout the day.

Additional fund raising is important, and continues to be successful with 'penny' (loose change) collecting boxes taken home by users to put in their spare change. Christmas Gift Wrapping is carried out in 'The Malls' Shopping Centre. We also continue to hire a charity shop in a nearby village for two weeks of the year - usually end of May/early June to raise funds by selling donated clothing, bric-a-brac etc. All of these events have proved financially beneficial in generating additional funds within our funding raising budget.

Continued support from Basingstoke & Deane Borough Council has been vital and much welcomed during this particular year's important part of Shopmobility Basingstoke's life. Local Government meetings have provided much needed information on Grant availability to support our financial status. We continue to provide a low carbon, low energy, and fume free facility to anyone with mobility needs, be it either long or short term.

We continue to feel confident of this business offering a much-needed facility for the foreseeable future with the continued support of Grant Funding from Basingstoke & Deane Borough Council, and local businesses.

Shopmobility Basingstoke
(A company limited by guarantee)

Report of the Trustees
for the Year Ended 31st March 2024

FINANCIAL REVIEW

Reserves policy

A key element in the management of financial risk is the setting and implementation of a reserves policy that is reviewed annually by the board of trustees. The trustees have decided to maintain a minimum level of reserves equal to six months expenses to ensure that any financial risk is minimised.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, the Memorandum and Articles of Association, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 1985.

Recruitment and appointment of new trustees

As set out in the Articles of Association, Trustees, (also known as Directors) are elected by the members at the AGM. One third of the trustees who are subject to retirement by rotation or, if their number is not three or a multiple of three, the number nearest to one third shall retire. Trustees are recruited from members of good standing within the community. They must be nominated by an existing trustee and due regard is paid to their skills and the skills analysis of the existing board. The Board of Trustees has the power to co-opt members to fill specialist roles.

Organisational structure

The charitable company is governed by the trustees with day-to-day management delegated to the Centre Manager and her staff. All trustees join sub-groups to work on specific areas of the business (finance and fundraising, planning & governance, building and facilities management, vehicles & On Tour). Each working group has its own Terms of Reference and report to the board of trustees. Strategic decisions are taken by the Board.

Induction and training of new trustees

All trustees undergo an initial induction and training followed by an ongoing training programme to help ensure that they understand their legal obligations under charity and company law, the contents of the governing document, the committee and decision making process, the business plan and recent financial performance of the organisation and in the practicalities of running Shopmobility Basingstoke.

Wider network

The charity is a member of the National Federation of Shopmobility (NFSUK). This was taken over by the British Healthcare Trading Association (BHTA) in November 2014. In 2020 the NFSUK separated from the BHTA to again become a stand-alone organisation. Shopmobility Basingstoke won the national Tom Hillier award in 2016. Shopmobility Basingstoke is now part of a much larger organisation being bound by a greater Code of Practice. However, it is operationally independent and relies on its own resources. The charity is also part of a local network of schemes, 'The Wessex Group'. This group of 11 schemes have agreed a minimum standard of customer registration, terms and conditions and customer training to raise the standard of customer care and encourage Shopmobility customers to be active.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. For example a conflict of interest policy is in place which includes a register of interests for each trustee.

A comprehensive risk assessment of the business has been conducted, being updated annually. Any findings or recommendations are reported to the Board for discussion before being approved by the Board. In addition, a new robust Business Plan has been written covering 2021-2026 and recently updated.

Covid -19 Risk

The pandemic continued to have an impact on our business throughout this financial year however we do note an increase in visitors to both the Town Centre, and surrounding area. Holiday hires continue to increase with users taking scooters away for welcome breaks. We are seeing a slight upturn in new and re-registrations and bookings. Clearly the Covid Pandemic still has an effect on a number of aspects with regards to Town Centre shopping.

Approved by order of the board of trustees on and signed on its behalf by:

Shopmobility Basingstoke
(A company limited by guarantee)

Report of the Trustees
for the Year Ended 31st March 2024

.....
T Gilvear - Trustee

**Independent Examiner's Report to the Trustees of
Shopmobility Basingstoke
(A company limited by guarantee)**

Independent examiner's report to the trustees of Shopmobility Basingstoke (A company limited by guarantee ('the Company'))

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31st March 2024.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Kevin Wheeler FCA

Wheeler & Co Ltd
Chartered Accountants
The Shrubbery
14 Church Street
Whitchurch
Hampshire
RG28 7AB

Date:

Shopmobility Basingstoke
(A company limited by guarantee)

Statement of Financial Activities
(Incorporating an Income and Expenditure Account)
for the Year Ended 31st March 2024

	Notes	Unrestricted fund £	Restricted funds £	31.3.24 Total funds £	31.3.23 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	35,243	23,300	58,543	37,927
Charitable activities					
Sales and charges	5	38,240	-	38,240	35,848
Registration fees		4,582	-	4,582	4,519
Other trading activities	3	6,372	-	6,372	5,824
Investment income	4	682	-	682	223
Total		85,119	23,300	108,419	84,341
EXPENDITURE ON					
Raising funds		853	-	853	1,139
Charitable activities					
Sales and charges		189	9,440	9,629	8,950
Other		86,309	412	86,721	77,134
Total		87,351	9,852	97,203	87,223
NET INCOME/(EXPENDITURE)					
Transfers between funds	14	(2,232)	13,448	11,216	(2,882)
		(6,200)	6,200	-	-
Net movement in funds		(8,432)	19,648	11,216	(2,882)
RECONCILIATION OF FUNDS					
Total funds brought forward		72,395	6,871	79,266	82,148
TOTAL FUNDS CARRIED FORWARD		63,963	26,519	90,482	79,266

The notes form part of these financial statements

Shopmobility Basingstoke
(A company limited by guarantee)

Balance Sheet
31st March 2024

	Notes	Unrestricted fund £	Restricted funds £	31.3.24 Total funds £	31.3.23 Total funds £
FIXED ASSETS					
Tangible assets	10	7,749	9,733	17,482	13,117
CURRENT ASSETS					
Debtors	11	1,833	-	1,833	-
Cash at bank and in hand		73,609	16,786	90,395	86,077
		75,442	16,786	92,228	86,077
CREDITORS					
Amounts falling due within one year	12	(4,428)	-	(4,428)	(3,728)
NET CURRENT ASSETS					
		71,014	16,786	87,800	82,349
TOTAL ASSETS LESS CURRENT LIABILITIES					
		78,763	26,519	105,282	95,466
CREDITORS					
Amounts falling due after more than one year	13	(14,800)	-	(14,800)	(16,200)
NET ASSETS					
		63,963	26,519	90,482	79,266
FUNDS					
Unrestricted funds	14			63,963	72,395
Restricted funds				26,519	6,871
TOTAL FUNDS					
				90,482	79,266

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2024.

The members have not required the company to obtain an audit of its financial statements for the year ended 31st March 2024 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

Shopmobility Basingstoke
(A company limited by guarantee)

Balance Sheet - continued
31st March 2024

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on and were signed on its behalf by:

.....
T Gilvear - Trustee

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements
for the Year Ended 31st March 2024

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Allocation and apportionment of costs

All costs are allocated to general funds except where they can be directly allocated against restricted fund income.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life:

Mobility Scooters - 12.5%
Fixtures and fittings - 25%

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Donated services

The charity relies to a great extent on the use of volunteers. The economic benefit of these donated services is not included in these accounts.

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2024

2. DONATIONS AND LEGACIES

	31.3.24	31.3.23
	£	£
Donations	3,289	2,289
Gift aid	296	299
Legacies	19,817	-
Grants	32,166	32,276
Donated vehicle sales	2,975	3,063
	<u>58,543</u>	<u>37,927</u>

Grants received, included in the above, are as follows:

	31.3.24	31.3.23
	£	£
Basingstoke & Deane District Council	22,950	22,950
Basingstoke & Deane District Council - rates waiver	9,216	8,576
Other grants	-	750
	<u>32,166</u>	<u>32,276</u>

3. OTHER TRADING ACTIVITIES

	31.3.24	31.3.23
	£	£
Fundraising events	4,530	4,006
Social lotteries	1,842	1,818
	<u>6,372</u>	<u>5,824</u>

4. INVESTMENT INCOME

	31.3.24	31.3.23
	£	£
Deposit account interest	682	223
	<u>682</u>	<u>223</u>

5. INCOME FROM CHARITABLE ACTIVITIES

		31.3.24	31.3.23
	Activity	£	£
Sales and charges	Sales and charges	38,183	35,481
Mortons sales	Sales and charges	57	367
Registration fees	Registration fees	4,582	4,519
		<u>42,822</u>	<u>40,367</u>

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2024

6. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.24	31.3.23
	£	£
Depreciation - owned assets	5,755	4,574
	<u> </u>	<u> </u>

7. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31st March 2024 nor for the year ended 31st March 2023.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31st March 2024 nor for the year ended 31st March 2023.

8. STAFF COSTS

	31.3.24	31.3.23
	£	£
Wages and salaries	50,420	46,448
Other pension costs	1,456	1,904
	<u> </u>	<u> </u>
	<u>51,876</u>	<u>48,352</u>

The average monthly number of employees during the year was as follows:

	31.3.24	31.3.23
Administration and support	2	2
	<u> </u>	<u> </u>

No employees received emoluments in excess of £60,000.

9. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted fund £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	37,444	483	37,927
Charitable activities			
Sales and charges	35,848	-	35,848
Registration fees	4,519	-	4,519
Other trading activities	5,824	-	5,824
Investment income	223	-	223
	<u> </u>	<u> </u>	<u> </u>
Total	<u>83,858</u>	<u>483</u>	<u>84,341</u>
EXPENDITURE ON			
Raising funds	1,139	-	1,139
Charitable activities			
Sales and charges	40	8,910	8,950

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2024

9. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

	Unrestricted fund £	Restricted fund £	Total funds £
Other	77,134	-	77,134
Total	<u>78,313</u>	<u>8,910</u>	<u>87,223</u>
NET INCOME/(EXPENDITURE)	5,545	(8,427)	(2,882)
Transfers between funds	<u>(3,430)</u>	<u>3,430</u>	<u>-</u>
Net movement in funds	2,115	(4,997)	(2,882)
RECONCILIATION OF FUNDS			
Total funds brought forward	70,280	11,868	82,148
TOTAL FUNDS CARRIED FORWARD	<u><u>72,395</u></u>	<u><u>6,871</u></u>	<u><u>79,266</u></u>

10. TANGIBLE FIXED ASSETS

	Fixtures and fittings £	Motor vehicles £	Totals £
COST			
At 1st April 2023	44,949	53,475	98,424
Additions	5,398	4,719	10,117
Disposals	<u>(112)</u>	<u>(5,765)</u>	<u>(5,877)</u>
At 31st March 2024	<u>50,235</u>	<u>52,429</u>	<u>102,664</u>
DEPRECIATION			
At 1st April 2023	38,704	46,603	85,307
Charge for year	3,897	1,858	5,755
Eliminated on disposal	<u>(115)</u>	<u>(5,765)</u>	<u>(5,880)</u>
At 31st March 2024	<u>42,486</u>	<u>42,696</u>	<u>85,182</u>
NET BOOK VALUE			
At 31st March 2024	<u><u>7,749</u></u>	<u><u>9,733</u></u>	<u><u>17,482</u></u>
At 31st March 2023	<u><u>6,245</u></u>	<u><u>6,872</u></u>	<u><u>13,117</u></u>

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2024

11. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR		31.3.24	31.3.23
		£	£
Prepayments and accrued income		1,833	-
		<u> </u>	<u> </u>
 12. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR		 31.3.24	 31.3.23
		£	£
Social security and other taxes		966	1,073
Other creditors		2,982	2,235
Accrued expenses		480	420
		<u> </u>	<u> </u>
		4,428	3,728
		<u> </u>	<u> </u>
 13. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR		 31.3.24	 31.3.23
		£	£
Other creditors		14,800	16,200
		<u> </u>	<u> </u>

Creditors due in more than one year represent the amount payable in respect of future payments to fund a pension deficit for a former employee at £1,400 per annum.

14. MOVEMENT IN FUNDS		Net movement in funds	Transfers between funds	At 31.3.24
	At 1.4.23	£	£	£
Unrestricted funds				
General fund	72,395	(2,232)	(6,200)	63,963
Restricted funds				
Vehicle funds	6,871	(5,957)	8,819	9,733
Legacy fund	-	19,405	(2,619)	16,786
	<u> </u>	<u> </u>	<u> </u>	<u> </u>
	6,871	13,448	6,200	26,519
TOTAL FUNDS	<u> </u>	<u> </u>	<u> </u>	<u> </u>
	79,266	11,216	-	90,482

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	85,119	(87,351)	(2,232)
Restricted funds			
Vehicle funds	3,483	(9,440)	(5,957)
Legacy fund	19,817	(412)	19,405
	<u> </u>	<u> </u>	<u> </u>
	23,300	(9,852)	13,448
TOTAL FUNDS	<u> </u>	<u> </u>	<u> </u>
	108,419	(97,203)	11,216

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2024

14. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.22 £	Net movement in funds £	Transfers between funds £	At 31.3.23 £
Unrestricted funds				
General fund	70,280	5,545	(3,430)	72,395
Restricted funds				
Vehicle funds	11,868	(8,427)	3,430	6,871
TOTAL FUNDS	<u>82,148</u>	<u>(2,882)</u>	<u>-</u>	<u>79,266</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	83,858	(78,313)	5,545
Restricted funds			
Vehicle funds	483	(8,910)	(8,427)
TOTAL FUNDS	<u>84,341</u>	<u>(87,223)</u>	<u>(2,882)</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.22 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
Unrestricted funds				
General fund	70,280	3,313	(9,630)	63,963
Restricted funds				
Vehicle funds	11,868	(14,384)	12,249	9,733
Legacy fund	-	19,405	(2,619)	16,786
	<u>11,868</u>	<u>5,021</u>	<u>9,630</u>	<u>26,519</u>
TOTAL FUNDS	<u>82,148</u>	<u>8,334</u>	<u>-</u>	<u>90,482</u>

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2024

14. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	168,977	(165,664)	3,313
Restricted funds			
Vehicle funds	3,966	(18,350)	(14,384)
Legacy fund	19,817	(412)	19,405
	<u>23,783</u>	<u>(18,762)</u>	<u>5,021</u>
TOTAL FUNDS	<u><u>192,760</u></u>	<u><u>(184,426)</u></u>	<u><u>8,334</u></u>

15. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31st March 2024.

Shopmobility Basingstoke
(A company limited by guarantee)

Detailed Statement of Financial Activities
for the Year Ended 31st March 2024

	31.3.24	31.3.23
	£	£
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	3,289	2,289
Gift aid	296	299
Legacies	19,817	-
Grants	32,166	32,276
Donated vehicle sales	2,975	3,063
	58,543	37,927
Other trading activities		
Fundraising events	4,530	4,006
Social lotteries	1,842	1,818
	6,372	5,824
Investment income		
Deposit account interest	682	223
Charitable activities		
Registration fees	4,582	4,519
Sales and charges	38,183	35,481
Mortons sales	57	367
	42,822	40,367
Total incoming resources	108,419	84,341
EXPENDITURE		
Other trading activities		
Fund raising expenses	88	264
100 Club prizes	765	875
	853	1,139
Charitable activities		
Vehicle maintenance	7,772	6,931
Depreciation - motor vehicles	1,857	2,019
	9,629	8,950
Support costs		
Management		
Wages	50,420	46,448
Pensions	1,456	1,904
Rates and water	9,683	8,811
Carried forward	61,559	57,163

This page does not form part of the statutory financial statements

Shopmobility Basingstoke
(A company limited by guarantee)

Detailed Statement of Financial Activities
for the Year Ended 31st March 2024

	31.3.24	31.3.23
	£	£
Management		
Brought forward	61,559	57,163
Light and heat	6,304	2,397
Telephone	2,980	2,913
Postage and stationery	385	782
Sundries	908	657
Repairs and maintenance	1,073	956
Domestic expenses	553	365
Computer costs	3,152	4,853
Legal fees	129	98
Window cleaning	105	105
Premises expenses	2,105	1,195
	79,253	71,484
 Finance		
Insurance	2,573	2,232
Bank charges	457	382
	3,030	2,614
 Other		
Fixtures and fittings	3,898	2,556
 Governance costs		
Accountancy and legal fees	540	480
	97,203	87,223
Total resources expended		
	97,203	87,223
 Net income/(expenditure)	11,216	(2,882)

SHOPMOBILITY BASINGSTOKE

England & Wales - Charity number 1065677

Accounts

REGISTERED COMPANY NUMBER: 03453926 (England and Wales)
REGISTERED CHARITY NUMBER: 1065677

Report of the Trustees and
Unaudited Financial Statements
for the Year Ended 31 March 2023

for

Shopmobility Basingstoke
(A company limited by guarantee)

Wheeler & Co Ltd
Chartered Accountants
The Shrubbery
14 Church Street
Whitchurch
Hampshire
RG28 7AB

Shopmobility Basingstoke
(A company limited by guarantee)

Contents of the Financial Statements
for the Year Ended 31 March 2023

	Page
Reference and Administrative Details	1
Report of the Trustees	2 to 5
Independent Examiner's Report	6
Statement of Financial Activities	7
Balance Sheet	8 to 9
Notes to the Financial Statements	10 to 16
Detailed Statement of Financial Activities	17 to 18

Shopmobility Basingstoke
(A company limited by guarantee)

Reference and Administrative Details
for the Year Ended 31 March 2023

TRUSTEES	Mr T Gilvear Ms E Walton Mr C Connor Mr K Hall Ms J Kelly	Chairman Vice Chair/Treasurer
	President Mr C Evans	
REGISTERED OFFICE	Church Street Basingstoke Hampshire RG21 7QQ	
REGISTERED COMPANY NUMBER	03453926 (England and Wales)	
REGISTERED CHARITY NUMBER	1065677	
INDEPENDENT EXAMINER	Wheeler & Co Ltd Chartered Accountants The Shrubbery 14 Church Street Whitchurch Hampshire RG28 7AB	

Shopmobility Basingstoke
(A company limited by guarantee)

Report of the Trustees
for the Year Ended 31 March 2023

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The objects of the charity are:

- To provide those residents of and visitors to Basingstoke and Deane with impaired mobility, greater freedom and independence by the provision of both powered and manual wheelchairs together with powered scooters, and walking aids
- To develop and maintain partnerships with local statutory and public sector organisations together with community groups in order to:
 - develop an awareness and understanding of Shopmobility and the service it provides
 - improve access within the town centre, its facilities and surrounding areas
 - develop and maintain business partners to provide specific business support e.g. HR, legal, accountancy

The trustees consider that these objectives comply with the duty in section 4 of the 2006 Charities Act to have due regard to guidance published by the Charity Commission.

Significant activities

The activities that contribute to the Charity's aims are the hiring of mobility equipment from its premises in Church Street.

Public benefit

The following figures demonstrate the public benefit for the year 2022-23

- Number of customers during the year: 1013 (2022 - 1188)
- Number of hires for town centre use: 4013 (2022 - 3606)
- Number of days hired for other needs: 3271 (2022 - 3012)

The reduction in number of registered customers in the above is due to Data Cleansing of our registration list

Covid - 19

Covid-19, and its later variants appear to be having less of an impact on our business with users returning to Town.

Our figures do show an increase in use compared with the previous Covid years, this being a welcome sign. Travel Scooter hire is still very popular, standard scooter hire increased significantly, but not yet to pre-Covid levels, the signs are however proving positive.

Role and Contribution of Volunteers

The Charity makes significant use of volunteers in its activities with a substantial donation of time and effort from **23** regular volunteers (not counting those volunteers who are purely event volunteers). These volunteers donate an average of **4 hrs** per week to Shopmobility Basingstoke.

Shopmobility Basingstoke was delighted to announce during this financial year we received The Queens Award for Voluntary Services (equivalent to an MBE). This was in recognition to the 25 years of service given by the Volunteers over this period of time, which included 3 volunteers having been with us during that whole period.

The charity incurs minimal costs in the form of travelling expenses for some volunteers.

Shopmobility Basingstoke
(A company limited by guarantee)

Report of the Trustees
for the Year Ended 31 March 2023

OBJECTIVES AND ACTIVITIES

Charitable activities

All of our activities are undertaken to further our charitable purposes, as set out in our charitable aims and objectives. These aims and objectives are all designed for public benefit and can be found in the Business Plan.

Key Activities

The key activity of the Charity is the hire of mobility scooters together with powered, and manual wheelchairs, and a selection of walking aids. The service is available to all regardless of age and reason for use. Some customers will have a long term disability while others will only require the services for a short time e.g. waiting for/recovering from surgery, accident, sports injury.

The primary service is the hire of equipment for use in the town centre. A secondary service has been developed to provide equipment for long term hire e.g. holidays/days out, attending appointments, or use at home. The Centre provides a focal point to both residents of Basingstoke & Deane, and visitors to the town who frequently visit to enquire of facilities within the town including shopping, leisure and historical attractions. This is in addition to persons calling to enquire on disability issues asking advice on suitable products available. The business has formed a relationship with a Mobility Shop who supply all forms of disability aids to which we receive a commission on sales. In addition to this we supply mobility equipment to local hotels when asked for by their guests visiting the area, a number from overseas. Our business was asked to supply equipment to an international motor show outside of our area, again spreading our recognition further afield.

Shopmobility Basingstoke
(A company limited by guarantee)

Report of the Trustees
for the Year Ended 31 March 2023

FINANCIAL REVIEW

Financial position

The business continues to show improvements following the Covid pandemic, however high increases in our utility costs and Insurance Premiums have led to an Expenditure over Income of £2,882 (2022 - £1,877). Additional fund raising, such as the Charity Shop, On-Tour, and Raffles led to improved income within this sector. The existing Scooters are standing up to the daily hires. Scooter condition continues to be monitored ensuring each piece of equipment is retained in an economical and viable condition.

The new Cloud based telephone system/broadband is working well via the digital network culminating in a reduction in actual call costs. However due to the providers increasing their administration, and add-on charges, the Trustees are reviewing alternatives in a further effort to control costs within our business.

The Executive Committee (Trustees) of Shopmobility Basingstoke continue to have confidence in the business plan for the growth of the business over the forthcoming years.

With the increase in age of people in the UK now being 80+, and our database confirming this, the need for mobility aids continue to rise, Shopmobility Basingstoke is fully equipped to meet with this increasing need with a fleet of modern scooters, power/manual wheelchairs, strollers, and walking frames

Basingstoke and Deane also has a large number of people whose day-to-day activities are restricted by either short or long-term health problems, and with the growing population Shopmobility Basingstoke records show we are able to meet with these needs for the foreseeable future. Our services are reaching these people through positive advertising at local medical centres, hospitals and all aspects of the media. National suppliers of medical aids are reducing their cover in North Hampshire, Shopmobility meets, and covers the needs of those short term post-operative mobility issues, the Centre is often met with referrals from local hospitals, and Doctors Surgeries. Shopmobility Basingstoke advertises in a 'free issue' magazine distributed to all local Medical Centres.

National fund raising, for all larger well known charities, is widely encouraged by on-screen media advertising, local charities are unable to afford typical charges. Shopmobility Basingstoke continues to raise much needed funds through a number of local events, and initiatives often proving a financial success. However, a fixed source of revenue is required to offset regular known costs i.e. utilities, wages, service charges, etc. Grants received from Basingstoke & Deane Borough Council continue to play a vital part in our budgeting, allowing the operation to continue to offer a subsidised 'rental rate' for the mobility equipment offered. A subsidised 'rental rate' allows those on low income, restricted funds, or benefits to afford to come in to town, this of course after having paid either Community Transport, Bus or Taxi fees to reach the town centre, giving the user more 'disposable income' to spend in the shops. Fund raising allows continuance of really affordable, and fair hire charges, regardless of the daily hire duration.

Additional fund raising is important, and has been successful with collection boxes filled at home by users with spare small change. Christmas Gift Wrapping in the Malls has returned along with the hire of a Charity Shop for 2 weeks to raise funds. All these aspects have proved beneficial in generating the income required through our fund raising budgets.

Continued support by Basingstoke & Deane Borough Council has been vital, and much welcomed during this particular year important part of Shopmobility Basingstoke's life. Local government Officers has provided much needed information on Grant availability to support our financial status. We continue line to provide a low carbon, low energy and fume free facility to anyone with mobility needs, be it either short or long term.

We are confident of this business offering a much-needed facility for the foreseeable future with the continued support of grants from Basingstoke & Deane Borough Council and local businesses.

Reserves policy

A key element in the management of financial risk is the setting and implementation of a reserves policy that is reviewed annually by the board of trustees. The trustees have decided to maintain a minimum level of reserves equal to six months expenses to ensure that any financial risk is minimised.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, the Memorandum and Articles of Association, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 1985.

Shopmobility Basingstoke
(A company limited by guarantee)

Report of the Trustees
for the Year Ended 31 March 2023

STRUCTURE, GOVERNANCE AND MANAGEMENT

Recruitment and appointment of new trustees

As set out in the Articles of Association, Trustees, (also known as Directors) are elected by the members at the AGM. One third of the trustees who are subject to retirement by rotation or, if their number is not three or a multiple of three, the number nearest to one third shall retire. Trustees are recruited from members of good standing within the community. They must be nominated by an existing trustee and due regard is paid to their skills and the skills analysis of the existing board. The Board of Trustees has the power to co-opt members to fill specialist roles.

Organisational structure

The charitable company is governed by the trustees with day-to-day management delegated to the Centre Manager and her staff. All trustees join sub-groups to work on specific areas of the business (finance and fundraising, planning & governance, building and facilities management, vehicles & On Tour). Each working group has its own Terms of Reference and report to the board of trustees. Strategic decisions are taken by the Board.

Induction and training of new trustees

All trustees undergo an initial induction and training followed by an ongoing training programme to help ensure that they understand their legal obligations under charity and company law, the contents of the governing document, the committee and decision making process, the business plan and recent financial performance of the organisation and in the practicalities of running Shopmobility Basingstoke.

Wider network

The charity is a member of the National Federation of Shopmobility (NFSUK). This was taken over by the British Healthcare Trading Association (BHTA) in November 2014. In 2020 the NFSUK separated from the BHTA to again become a stand-alone organisation. Shopmobility Basingstoke won the national Tom Hillier award in 2016. Shopmobility Basingstoke is now part of a much larger organisation being bound by a greater Code of Practice. However, it is operationally independent and relies on its own resources. The charity is also part of a local network of schemes, 'The Wessex Group'. This group of 11 schemes have agreed a minimum standard of customer registration, terms and conditions and customer training to raise the standard of customer care and encourage Shopmobility customers to be active.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. For example a conflict of interest policy is in place which includes a register of interests for each trustee.

A comprehensive risk assessment of the business has been conducted, being updated annually. Any findings or recommendations are reported to the Board for discussion before being approved by the Board. In addition, a new robust Business Plan has been written covering 2021-2026 and recently updated.

Covid -19 Risk

The pandemic continued to have an impact on our business throughout this financial year however we do note an increase in visitors to both the Town Centre, and surrounding area. Holiday hires continue to increase with users taking scooters away for welcome breaks. We are seeing a slight upturn in new and re-registrations and bookings. Clearly the Covid Pandemic still has an effect on a number of aspects with regards to Town Centre shopping.

Approved by order of the board of trustees on and signed on its behalf by:

.....
T Gilvear - Trustee

**Independent Examiner's Report to the Trustees of
Shopmobility Basingstoke
(A company limited by guarantee)**

Independent examiner's report to the trustees of Shopmobility Basingstoke (A company limited by guarantee ('the Company'))

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2023.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Kevin Wheeler FCA

Wheeler & Co Ltd
Chartered Accountants
The Shrubbery
14 Church Street
Whitchurch
Hampshire
RG28 7AB

Date:

Shopmobility Basingstoke
(A company limited by guarantee)

Statement of Financial Activities
(Incorporating an Income and Expenditure Account)
for the Year Ended 31 March 2023

	Notes	Unrestricted fund £	Restricted fund £	2023 Total funds £	2022 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	37,444	483	37,927	38,458
Charitable activities					
Sales and charges	5	35,848	-	35,848	31,855
Registration fees		4,519	-	4,519	4,153
Other trading activities	3	5,824	-	5,824	2,750
Investment income	4	223	-	223	5
Total		<u>83,858</u>	<u>483</u>	<u>84,341</u>	<u>77,221</u>
EXPENDITURE ON					
Raising funds		1,139	-	1,139	1,332
Charitable activities					
Sales and charges		40	8,910	8,950	9,813
Other		77,134	-	77,134	67,953
Total		<u>78,313</u>	<u>8,910</u>	<u>87,223</u>	<u>79,098</u>
NET INCOME/(EXPENDITURE)					
Transfers between funds	13	5,545 <u>(3,430)</u>	(8,427) <u>3,430</u>	(2,882) <u>-</u>	(1,877) <u>-</u>
Net movement in funds		2,115	(4,997)	(2,882)	(1,877)
RECONCILIATION OF FUNDS					
Total funds brought forward		70,280	11,868	82,148	84,025
TOTAL FUNDS CARRIED FORWARD		<u>72,395</u>	<u>6,871</u>	<u>79,266</u>	<u>82,148</u>

The notes form part of these financial statements

Shopmobility Basingstoke
(A company limited by guarantee)

Balance Sheet
31 March 2023

	Notes	Unrestricted fund £	Restricted fund £	2023 Total funds £	2022 Total funds £
FIXED ASSETS					
Tangible assets	10	6,246	6,871	13,117	12,467
CURRENT ASSETS					
Prepayments and accrued income		-	-	-	3,152
Cash at bank and in hand		86,077	-	86,077	87,390
		<u>86,077</u>	<u>-</u>	<u>86,077</u>	<u>90,542</u>
CREDITORS					
Amounts falling due within one year	11	(3,728)	-	(3,728)	(3,261)
		<u>82,349</u>	<u>-</u>	<u>82,349</u>	<u>87,281</u>
NET CURRENT ASSETS					
		<u>82,349</u>	<u>-</u>	<u>82,349</u>	<u>87,281</u>
TOTAL ASSETS LESS CURRENT LIABILITIES					
		88,595	6,871	95,466	99,748
CREDITORS					
Amounts falling due after more than one year	12	(16,200)	-	(16,200)	(17,600)
		<u>72,395</u>	<u>6,871</u>	<u>79,266</u>	<u>82,148</u>
NET ASSETS					
		<u>72,395</u>	<u>6,871</u>	<u>79,266</u>	<u>82,148</u>
FUNDS					
	13			72,395	70,280
Unrestricted funds				6,871	11,868
Restricted funds				<u>79,266</u>	<u>82,148</u>
TOTAL FUNDS					
				<u>79,266</u>	<u>82,148</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2023.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2023 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

Shopmobility Basingstoke
(A company limited by guarantee)

Balance Sheet - continued
31 March 2023

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on and were signed on its behalf by:

.....
T Gilvear - Trustee

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements
for the Year Ended 31 March 2023

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Allocation and apportionment of costs

All costs are allocated to general funds except where they can be directly allocated against restricted fund income.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life:

Mobility Scooters - 12.5%
Fixtures and fittings - 25%

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Donated services

The charity relies to a great extent on the use of volunteers. The economic benefit of these donated services is not included in these accounts.

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

2. DONATIONS AND LEGACIES

	2023	2022
	£	£
Donations	2,289	1,401
Gift aid	299	-
Grants	32,276	32,053
Donated vehicle sales	3,063	5,004
	<u>37,927</u>	<u>38,458</u>

Grants received, included in the above, are as follows:

	2023	2022
	£	£
Basingstoke & Deane District Council	22,950	22,954
Basingstoke & Deane District Council - rates waiver	8,576	8,576
HMRC Coronavirus Job Retention Scheme	-	523
Other grants	750	-
	<u>32,276</u>	<u>32,053</u>

3. OTHER TRADING ACTIVITIES

	2023	2022
	£	£
Fundraising events	4,006	647
Social lotteries	1,818	2,103
	<u>5,824</u>	<u>2,750</u>

4. INVESTMENT INCOME

	2023	2022
	£	£
Deposit account interest	223	5
	<u>223</u>	<u>5</u>

5. INCOME FROM CHARITABLE ACTIVITIES

		2023	2022
	Activity	£	£
Sales and charges	Sales and charges	35,481	30,593
Mortons sales	Sales and charges	367	1,262
Registration fees	Registration fees	4,519	4,153
		<u>40,367</u>	<u>36,008</u>

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

6. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2023	2022
	£	£
Depreciation - owned assets	4,574	5,080
Deficit on disposal of fixed assets	-	371
	-	371

7. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2023 nor for the year ended 31 March 2022.

8. STAFF COSTS

	2023	2022
	£	£
Wages and salaries	46,448	44,057
Social security costs	1,904	1,252
	48,352	45,309

The average monthly number of employees during the year was as follows:

	2023	2022
Administration and support	2	2
	2	2

No employees received emoluments in excess of £60,000.

9. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted fund £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	38,458	-	38,458
Charitable activities			
Sales and charges	31,855	-	31,855
Registration fees	4,153	-	4,153
Other trading activities	2,750	-	2,750
Investment income	5	-	5
Total	77,221	-	77,221
EXPENDITURE ON			
Raising funds	1,332	-	1,332
Charitable activities			
Sales and charges	1,360	8,453	9,813

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

9. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

	Unrestricted fund £	Restricted fund £	Total funds £
Other	67,953	-	67,953
Total	<u>70,645</u>	<u>8,453</u>	<u>79,098</u>
NET INCOME/(EXPENDITURE)	6,576	(8,453)	(1,877)
RECONCILIATION OF FUNDS			
Total funds brought forward	63,704	20,321	84,025
TOTAL FUNDS CARRIED FORWARD	<u><u>70,280</u></u>	<u><u>11,868</u></u>	<u><u>82,148</u></u>

10. TANGIBLE FIXED ASSETS

	Fixtures and fittings £	Motor vehicles £	Totals £
COST			
At 1 April 2022	40,915	55,740	96,655
Additions	4,034	1,190	5,224
Disposals	-	(3,455)	(3,455)
At 31 March 2023	<u>44,949</u>	<u>53,475</u>	<u>98,424</u>
DEPRECIATION			
At 1 April 2022	36,148	48,040	84,188
Charge for year	2,556	2,018	4,574
Eliminated on disposal	-	(3,455)	(3,455)
At 31 March 2023	<u>38,704</u>	<u>46,603</u>	<u>85,307</u>
NET BOOK VALUE			
At 31 March 2023	<u><u>6,245</u></u>	<u><u>6,872</u></u>	<u><u>13,117</u></u>
At 31 March 2022	<u><u>4,767</u></u>	<u><u>7,700</u></u>	<u><u>12,467</u></u>

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023	2022
	£	£
Social security and other taxes	1,073	509
Other creditors	2,235	2,332
Accrued expenses	420	420
	<u>3,728</u>	<u>3,261</u>

12. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	2023	2022
	£	£
Other creditors	16,200	17,600
	<u>16,200</u>	<u>17,600</u>

Creditors due in more than one year represent the amount payable in respect of future payments to fund a pension deficit for a former employee at £1,400 per annum.

13. MOVEMENT IN FUNDS

	At 1.4.22	Net movement in funds	Transfers between funds	At 31.3.23
	£	£	£	£
Unrestricted funds				
General fund	70,280	5,545	(3,430)	72,395
Restricted funds				
Vehicle funds	11,868	(8,427)	3,430	6,871
	<u>82,148</u>	<u>(2,882)</u>	<u>-</u>	<u>79,266</u>

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	83,858	(78,313)	5,545
Restricted funds			
Vehicle funds	483	(8,910)	(8,427)
	<u>84,341</u>	<u>(87,223)</u>	<u>(2,882)</u>

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

13. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.21 £	Net movement in funds £	At 31.3.22 £
Unrestricted funds			
General fund	63,704	6,576	70,280
Restricted funds			
Vehicle funds	20,321	(8,453)	11,868
TOTAL FUNDS	<u>84,025</u>	<u>(1,877)</u>	<u>82,148</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	77,221	(70,645)	6,576
Restricted funds			
Vehicle funds	-	(8,453)	(8,453)
TOTAL FUNDS	<u>77,221</u>	<u>(79,098)</u>	<u>(1,877)</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.21 £	Net movement in funds £	Transfers between funds £	At 31.3.23 £
Unrestricted funds				
General fund	63,704	12,121	(3,430)	72,395
Restricted funds				
Vehicle funds	20,321	(16,880)	3,430	6,871
TOTAL FUNDS	<u>84,025</u>	<u>(4,759)</u>	<u>-</u>	<u>79,266</u>

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

13. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	161,079	(148,958)	12,121
Restricted funds			
Vehicle funds	483	(17,363)	(16,880)
TOTAL FUNDS	<u>161,562</u>	<u>(166,321)</u>	<u>(4,759)</u>

14. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2023.

Shopmobility Basingstoke
(A company limited by guarantee)

Detailed Statement of Financial Activities
for the Year Ended 31 March 2023

	2023 £	2022 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	2,289	1,401
Gift aid	299	-
Grants	32,276	32,053
Donated vehicle sales	3,063	5,004
	37,927	38,458
Other trading activities		
Fundraising events	4,006	647
Social lotteries	1,818	2,103
	5,824	2,750
Investment income		
Deposit account interest	223	5
Charitable activities		
Registration fees	4,519	4,153
Sales and charges	35,481	30,593
Mortons sales	367	1,262
	40,367	36,008
Total incoming resources	84,341	77,221
EXPENDITURE		
Other trading activities		
Fund raising expenses	264	267
100 Club prizes	875	1,065
	1,139	1,332
Charitable activities		
Vehicle maintenance	6,931	7,373
Depreciation - motor vehicles	2,019	2,069
Loss on disposal of motor vehicles	-	371
	8,950	9,813
Support costs		
Management		
Wages	46,448	44,057
Social security	1,904	1,252
Rates and water	8,811	8,688
Carried forward	57,163	53,997

This page does not form part of the statutory financial statements

Shopmobility Basingstoke
(A company limited by guarantee)

Detailed Statement of Financial Activities
for the Year Ended 31 March 2023

	2023 £	2022 £
Management		
Brought forward	57,163	53,997
Light and heat	2,397	1,917
Telephone	2,913	2,410
Postage and stationery	782	416
Sundries	657	(17)
Training	-	23
Repairs and maintenance	956	(2,030)
Domestic expenses	365	462
Computer costs	4,853	3,491
Legal fees	98	381
Window cleaning	105	90
Premises expenses	1,195	1,127
	<hr/>	<hr/>
	71,484	62,267
 Finance		
Insurance	2,232	1,995
Bank charges	382	260
	<hr/>	<hr/>
	2,614	2,255
 Other		
Fixtures and fittings	2,556	3,011
 Governance costs		
Accountancy and legal fees	480	420
	<hr/>	<hr/>
Total resources expended	87,223	79,098
 Net expenditure	<hr/> <hr/>	<hr/> <hr/>
	(2,882)	(1,877)

SHOPMOBILITY BASINGSTOKE

England & Wales - Charity number 1065677

Accounts

Report of the Trustees and
Unaudited Financial Statements
for the Year Ended 31st March 2022
for
Shopmobility Basingstoke
(A company limited by guarantee)

Wheeler & Co Ltd
Chartered Accountants
The Shrubbery
14 Church Street
Whitchurch
Hampshire
RG28 7AB

Shopmobility Basingstoke
(A company limited by guarantee)

Contents of the Financial Statements
for the Year Ended 31st March 2022

	Page
Reference and Administrative Details	1
Report of the Trustees	2 to 5
Independent Examiner's Report	6
Statement of Financial Activities	7
Balance Sheet	8 to 9
Notes to the Financial Statements	10 to 16

Shopmobility Basingstoke
(A company limited by guarantee)

Reference and Administrative Details
for the Year Ended 31st March 2022

TRUSTEES

Mr T Gilvear
Ms E Walton
Mr C Connor
Mr K Hall
Ms J Kelly

Chairman
Vice Chair/Treasurer

President
Mr C Evans

REGISTERED OFFICE

Church Street
Basingstoke
Hampshire
RG21 7QQ

**REGISTERED COMPANY
NUMBER**

03453926 (England and Wales)

**REGISTERED CHARITY
NUMBER**

1065677

INDEPENDENT EXAMINER

Wheeler & Co Ltd
Chartered Accountants
The Shrubbery
14 Church Street
Whitchurch
Hampshire
RG28 7AB

Shopmobility Basingstoke
(A company limited by guarantee) (Registered number: 03453926)

Report of the Trustees
for the Year Ended 31st March 2022

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The objects of the charity are:

- To provide those residents of and visitors to Basingstoke and Deane with impaired mobility, greater freedom and independence by the provision of both powered and manual wheelchairs together with powered scooters, and walking aids
- To develop and maintain partnerships with local statutory and public sector organisations together with community groups in order to:
 - develop an awareness and understanding of Shopmobility and the service it provides
 - improve access within the town centre, its facilities and surrounding areas
 - develop and maintain business partners to provide specific business support e.g. HR, legal, accountancy

The trustees consider that these objectives comply with the duty in section 4 of the 2006 Charities Act to have due regard to guidance published by the Charity Commission.

Significant activities

The activities that contribute to the Charity's aims are the hiring of mobility equipment from its premises in Church Street.

Public benefit

The following figures demonstrate the public benefit for the year 2020-21

- Number of customers during the year: 1188 (2021 - 911)
- Number of hires for town centre use: 3606 (2021 - 991)
- Number of days hired for other needs: 3012 (2021 - 416)
- A number of events have been cancelled leading to a reduction in fund raising

The Shopmobility Basingstoke 'ON TOUR' outdoor events continued to be cancelled due to the Covid-19 pandemic, resulting in the loss of income, donations and potential users. In the region of 75 users lost the opportunity to view Shows enjoying the outdoor life.

Covid - 19

Covid-19, and its later variants continued to have an impact on our business with users still reluctant to come in to Town and the need for facemasks to be worn in enclosed areas of the Town Centre Shopping complex.

However, our figures do show a marked increase in use compared with the previous Covid years, this being a welcome sign. Travel Scooter hire has increased by some 45%, and standard scooter hire increased significantly, but not yet to pre-Covid levels, the signs are however positive.

Role and Contribution of Volunteers

The Charity makes significant use of volunteers in its activities with a substantial donation of time and effort from **23** regular volunteers (not counting those volunteers who are purely event volunteers). These volunteers donate an average of **4 hrs** per week to Shopmobility Basingstoke.

The charity incurs minimal costs in the form of travelling expenses for some volunteers.

Shopmobility Basingstoke
(A company limited by guarantee) (Registered number: 03453926)

Report of the Trustees
for the Year Ended 31st March 2022

OBJECTIVES AND ACTIVITIES

Charitable activities

All of our activities are undertaken to further our charitable purposes, as set out in our charitable aims and objectives. These aims and objectives are all designed for public benefit and can be found in the Business Plan.

Key Activities

The key activity of the Charity is the hire of mobility scooters together with powered, and manual wheelchairs, and a selection of walking aids. The service is available to all regardless of age and reason for use. Some customers will have a long term disability while others will only require the services for a short time e.g. waiting for/recovering from surgery, accident, sports injury.

The primary service is the hire of equipment for use in the town centre. A secondary service has been developed to provide equipment for long term hire e.g. holidays/days out, attending appointments, or use at home. The Centre provides a focal point to both residents of Basingstoke & Deane, and visitors to the town who frequently visit to enquire of facilities within the town including shopping, leisure and historical attractions. This is in addition to persons calling to enquire on disability issues asking advice on suitable products available. The business has formed a relationship with a Mobility Shop who supply all forms of disability aids to which we receive a commission on sales. In addition to this we supply mobility equipment to local hotels when asked for by their guests visiting the area, a number from overseas

Shopmobility Basingstoke
(A company limited by guarantee) (Registered number: 03453926)

Report of the Trustees
for the Year Ended 31st March 2022

FINANCIAL REVIEW

Financial position

The business is still below pre-covid levels with the reduction in income, albeit mainly from fund raising activities, such as the Charity Shop, On-tour, and Raffles, leading to an Expenditure over Income of £2,706 (2021 +£17,997)

The existing Scooters are standing up to the daily hires, three elderly scooters have been disposed of without replacements being purchased

The new Cloud based telephone system/broadband is working well via the digital network culminating in a reduction in call costs.

The Executive Committee (Trustees) of Shopmobility Basingstoke continue to have confidence in the business plan for the growth of the business over the forthcoming years.

With the increase in age of people in the UK now being 80+, and our database confirming this, the need for mobility aids continue to rise, Shopmobility Basingstoke is fully equipped to meet with this increasing need with a fleet of modern scooters, power/manual wheelchairs, strollers, and walking frames

Basingstoke and Deane also has a large number of people whose day-to-day activities are restricted by either short or long-term health problems, and with the growing population Shopmobility Basingstoke records show we are able to meet with these needs for the foreseeable future. Our services are reaching these people through positive advertising at local medical centres, hospitals and all aspects of the media. National suppliers of medical aids are reducing their cover in North Hampshire, Shopmobility meets, and covers the needs of those short term post-operative mobility issues, the Centre is often met with referrals from local hospitals, and Doctors Surgeries. Shopmobility Basingstoke advertises in a 'free issue' magazine distributed to all local Medical Centres.

National fund raising, for all larger well known charities, is widely encouraged by on-screen media advertising, local charities are unable to afford typical charges. Shopmobility Basingstoke continues to raise much needed funds through a number of local events, and initiatives often proving a financial success. However, a fixed source of revenue is required to offset regular known costs i.e. utilities, wages, service charges, etc. Grants received from Basingstoke & Deane Borough Council continue to play a vital part in our budgeting, allowing the operation to continue to offer a subsidised 'rental rate' for the mobility equipment offered. A subsidised 'rental rate' allows those on low income, restricted funds, or benefits to afford to come in to town, this of course after having paid either Community Transport, Bus or Taxi fees to reach the town centre, giving the user more 'disposable income' to spend in the shops. Fund raising allows continuance of really affordable, and fair hire charges, regardless of the daily hire duration.

Additional fund raising is important, and is successful with collection boxes filled at home by users with spare small change. Christmas Gift Wrapping in the Malls, and Christmas Parade support, these events were however cancelled this year leading to a reduction in our fund raising activities. Shopmobility Basingstoke continues to act as an agent for a local coach tour company on a commission basis, again with few day trips organised by the coach company, led to a reduction in income from this source. All these aspects have proved difficult in generating the funds required through our fund raising budgets.

Continued support by Basingstoke & Deane Borough Council has been vital, and much welcomed during this particular year important part of Shopmobility Basingstoke's life. Local government Officers has provided much needed information on Grant availability to support our financial status. We continue to provide a low carbon, low energy and fume free facility to anyone with mobility needs, be it either short or long term.

We are confident of this business offering a much-needed facility for the foreseeable future with the continued support of grants from Basingstoke & Deane Borough Council and local businesses.

Reserves policy

A key element in the management of financial risk is the setting and implementation of a reserves policy that is reviewed annually by the board of trustees. The trustees have decided to maintain a minimum level of reserves equal to six months expenses to ensure that any financial risk is minimised.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, the Memorandum and Articles of Association, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 1985.

Shopmobility Basingstoke
(A company limited by guarantee) (Registered number: 03453926)

Report of the Trustees
for the Year Ended 31st March 2022

STRUCTURE, GOVERNANCE AND MANAGEMENT

Recruitment and appointment of new trustees

As set out in the Articles of Association, Trustees, (also known as Directors) are elected by the members at the AGM. One third of the trustees who are subject to retirement by rotation or, if their number is not three or a multiple of three, the number nearest to one third shall retire. Trustees are recruited from members of good standing within the community. They must be nominated by an existing trustee and due regard is paid to their skills and the skills analysis of the existing board. The Board of Trustees has the power to co-opt members to fill specialist roles.

Organisational structure

The charitable company is governed by the trustees with day-to-day management delegated to the Centre Manager and her staff. All trustees join sub-groups to work on specific areas of the business (finance and fundraising, planning & governance, building and facilities management, vehicles & On Tour). Each working group has its own Terms of Reference and report to the board of trustees. Strategic decisions are taken by the Board.

Induction and training of new trustees

All trustees undergo an initial induction and training followed by an ongoing training programme to help ensure that they understand their legal obligations under charity and company law, the contents of the governing document, the committee and decision making process, the business plan and recent financial performance of the organisation and in the practicalities of running Shopmobility Basingstoke.

Wider network

The charity is a member of the National Federation of Shopmobility (NFSUK). This was taken over by the British Healthcare Trading Association (BHTA) in November 2014. In 2020 the NFSUK separated from the BHTA to again become a stand-alone organisation. Shopmobility Basingstoke won the national Tom Hillier award in 2016. Shopmobility Basingstoke is now part of a much larger organisation being bound by a greater Code of Practice. However, it is operationally independent and relies on its own resources. The charity is also part of a local network of schemes, 'The Wessex Group'. This group of 11 schemes have agreed a minimum standard of customer registration, terms and conditions and customer training to raise the standard of customer care and encourage Shopmobility customers to be active.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. For example a conflict of interest policy is in place which includes a register of interests for each trustee.

A comprehensive risk assessment of the business has been conducted, being updated annually. Any findings or recommendations are reported to the Board for discussion before being approved by the Board. In addition, a new robust Business Plan has been written covering 2021-2026 and recently updated.

Covid -19 Risk

The pandemic continued to have an impact on our business throughout this financial year with a reduction in users, and closure of sections of the Town Centre. We are however we are seeing a slight upturn in re-registrations and bookings. Discussions and plans are still being discussed on a regular basis on the Covid-19 impact on our business.

Approved by order of the board of trustees on 29th September 2022 and signed on its behalf by:

T Gilvcar - Trustee

Independent Examiner's Report to the Trustees of
Shopmobility Basingstoke
(A company limited by guarantee)

Independent examiner's report to the trustees of Shopmobility Basingstoke (A company limited by guarantee) ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31st March 2022.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Kevin Wheeler FCA
Wheeler & Co Ltd
Chartered Accountants
The Shrubbery
14 Church Street
Whitchurch
Hampshire
RG28 7AB

5th October 2022

Shopmobility Basingstoke
(A company limited by guarantee)

Statement of Financial Activities
(Incorporating an Income and Expenditure Account)
for the Year Ended 31st March 2022

	Notes	Unrestricted fund £	Restricted fund £	31.3.22 Total funds £	31.3.21 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	38,458	-	38,458	83,636
Charitable activities					
Sales and charges		31,855	-	31,855	12,323
Registration fees		4,153	-	4,153	2,018
Other trading activities	3	2,750	-	2,750	2,252
Investment income	4	<u>5</u>	<u>-</u>	<u>5</u>	<u>10</u>
Total		<u>77,221</u>	<u>-</u>	<u>77,221</u>	<u>100,239</u>
EXPENDITURE ON					
Raising funds		1,332	-	1,332	1,284
Charitable activities					
Sales and charges		1,360	8,453	9,813	11,559
Other		<u>67,953</u>	<u>-</u>	<u>67,953</u>	<u>69,399</u>
Total		<u>70,645</u>	<u>8,453</u>	<u>79,098</u>	<u>82,242</u>
NET INCOME/(EXPENDITURE)		6,576	(8,453)	(1,877)	17,997
RECONCILIATION OF FUNDS					
Total funds brought forward		63,704	20,321	84,025	66,028
TOTAL FUNDS CARRIED FORWARD		<u>70,280</u>	<u>11,868</u>	<u>82,148</u>	<u>84,025</u>

The notes form part of these financial statements

Shopmobility Basingstoke
(A company limited by guarantee) (Registered number: 03453926)

Balance Sheet
31st March 2022

	Notes	Unrestricted fund £	Restricted fund £	31.3.22 Total funds £	31.3.21 Total funds £
FIXED ASSETS					
Tangible assets	10	4,767	7,700	12,467	14,579
CURRENT ASSETS					
Prepayments and accrued income		3,152	-	3,152	1,923
Cash at bank and in hand		<u>83,222</u>	<u>4,168</u>	<u>87,390</u>	<u>94,367</u>
		86,374	4,168	90,542	96,290
CREDITORS					
Amounts falling due within one year	11	(3,261)	-	(3,261)	(7,844)
NET CURRENT ASSETS		<u>83,113</u>	<u>4,168</u>	<u>87,281</u>	<u>88,446</u>
TOTAL ASSETS LESS CURRENT LIABILITIES					
		87,880	11,868	99,748	103,025
CREDITORS					
Amounts falling due after more than one year	12	(17,600)	-	(17,600)	(19,000)
NET ASSETS		<u>70,280</u>	<u>11,868</u>	<u>82,148</u>	<u>84,025</u>
FUNDS					
Unrestricted funds	13			70,280	63,704
Restricted funds				<u>11,868</u>	<u>20,321</u>
TOTAL FUNDS				<u>82,148</u>	<u>84,025</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2022.

The members have not required the company to obtain an audit of its financial statements for the year ended 31st March 2022 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The notes form part of these financial statements

Shopmobility Basingstoke
(A company limited by guarantee) (Registered number: 03453926)

Balance Sheet - continued
31st March 2022

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 29th September 2022 and were signed on its behalf by:

T Gilvear - Trustee

The notes form part of these financial statements

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements
for the Year Ended 31st March 2022

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Allocation and apportionment of costs

All costs are allocated to general funds except where they can be directly allocated against restricted fund income.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life:

Mobility Scooters - 12.5%

Fixtures and fittings - 25%

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Donated services

The charity relies to a great extent on the use of volunteers. The economic benefit of these donated services is not included in these accounts.

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2022

2. DONATIONS AND LEGACIES

	31.3.22	31.3.21
	£	£
Donations	1,401	2,712
Grants	32,053	78,039
Donated vehicle sales	5,004	2,885
	<u>38,458</u>	<u>83,636</u>

Grants received, included in the above, are as follows:

	31.3.22	31.3.21
	£	£
Basingstoke & Deane District Council	22,954	22,950
Basingstoke & Deane District Council - rates waiver	8,576	8,576
Basingstoke & Deane - Coronavirus support grants	-	34,000
HMRC Coronavirus Job Retention Scheme	523	12,513
	<u>32,053</u>	<u>78,039</u>

3. OTHER TRADING ACTIVITIES

	31.3.22	31.3.21
	£	£
Fundraising events	647	130
Social lotteries	2,103	2,122
	<u>2,750</u>	<u>2,252</u>

4. INVESTMENT INCOME

	31.3.22	31.3.21
	£	£
Deposit account interest	5	10

5. INCOME FROM CHARITABLE ACTIVITIES

	Activity	31.3.22	31.3.21
		£	£
Sales and charges	Sales and charges	30,593	12,225
Mortons sales	Sales and charges	1,262	98
Registration fees	Registration fees	4,153	2,018
		<u>36,008</u>	<u>14,341</u>

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2022

6. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.22	31.3.21
	£	£
Depreciation - owned assets	5,080	7,334
Deficit on disposal of fixed assets	<u>371</u>	<u>2,464</u>

7. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31st March 2022 nor for the year ended 31st March 2021.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31st March 2022 nor for the year ended 31st March 2021.

8. STAFF COSTS

	31.3.22	31.3.21
	£	£
Wages and salaries	44,057	42,364
Social security costs	<u>1,252</u>	<u>1,204</u>
	<u>45,309</u>	<u>43,568</u>

The average monthly number of employees during the year was as follows:

	31.3.22	31.3.21
Administration and support	<u>2</u>	<u>2</u>

No employees received emoluments in excess of £60,000.

9. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted fund £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	83,610	26	83,636
Charitable activities			
Sales and charges	12,323	-	12,323
Registration fees	2,018	-	2,018
Other trading activities	2,252	-	2,252
Investment income	<u>10</u>	<u>-</u>	<u>10</u>
Total	<u>100,213</u>	<u>26</u>	<u>100,239</u>
EXPENDITURE ON			
Raising funds	1,284	-	1,284

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2022

9. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

	Unrestricted fund £	Restricted fund £	Total funds £
Charitable activities			
Sales and charges	(260)	11,819	11,559
Other	<u>69,399</u>	<u>-</u>	<u>69,399</u>
Total	<u>70,423</u>	<u>11,819</u>	<u>82,242</u>
NET INCOME/(EXPENDITURE)	29,790	(11,793)	17,997

RECONCILIATION OF FUNDS

Total funds brought forward	33,914	32,114	66,028
TOTAL FUNDS CARRIED FORWARD	<u>63,704</u>	<u>20,321</u>	<u>84,025</u>

10. TANGIBLE FIXED ASSETS

	Fixtures and fittings £	Motor vehicles £	Totals £
COST			
At 1st April 2021	40,915	58,702	99,617
Additions	-	3,339	3,339
Disposals	<u>-</u>	<u>(6,301)</u>	<u>(6,301)</u>
At 31st March 2022	<u>40,915</u>	<u>55,740</u>	<u>96,655</u>
DEPRECIATION			
At 1st April 2021	33,137	51,901	85,038
Charge for year	3,011	2,069	5,080
Eliminated on disposal	<u>-</u>	<u>(5,930)</u>	<u>(5,930)</u>
At 31st March 2022	<u>36,148</u>	<u>48,040</u>	<u>84,188</u>
NET BOOK VALUE			
At 31st March 2022	<u>4,767</u>	<u>7,700</u>	<u>12,467</u>
At 31st March 2021	<u>7,778</u>	<u>6,801</u>	<u>14,579</u>

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2022

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.22	31.3.21
	£	£
Social security and other taxes	509	545
Other creditors	2,332	1,856
Accrued expenses	420	5,443
	<u>3,261</u>	<u>7,844</u>

12. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	31.3.22	31.3.21
	£	£
Other creditors	<u>17,600</u>	<u>19,000</u>

Creditors due in more than one year represent the amount payable in respect of future payments to fund a pension deficit for a former employee at £1,400 per annum.

13. MOVEMENT IN FUNDS

	At 1.4.21	Net movement in funds	At 31.3.22
	£	£	£
Unrestricted funds			
General fund	63,704	6,576	70,280
Restricted funds			
Vehicle funds	20,321	(8,453)	11,868
TOTAL FUNDS	<u>84,025</u>	<u>(1,877)</u>	<u>82,148</u>

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	77,221	(70,645)	6,576
Restricted funds			
Vehicle funds	-	(8,453)	(8,453)
TOTAL FUNDS	<u>77,221</u>	<u>(79,098)</u>	<u>(1,877)</u>

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2022

13. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.20 £	Net movement in funds £	At 31.3.21 £
Unrestricted funds			
General fund	33,914	29,790	63,704
Restricted funds			
Vehicle funds	32,114	(11,793)	20,321
TOTAL FUNDS	<u>66,028</u>	<u>17,997</u>	<u>84,025</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	100,213	(70,423)	29,790
Restricted funds			
Vehicle funds	26	(11,819)	(11,793)
TOTAL FUNDS	<u>100,239</u>	<u>(82,242)</u>	<u>17,997</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.20 £	Net movement in funds £	At 31.3.22 £
Unrestricted funds			
General fund	33,914	36,366	70,280
Restricted funds			
Vehicle funds	32,114	(20,246)	11,868
TOTAL FUNDS	<u>66,028</u>	<u>16,120</u>	<u>82,148</u>

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2022

13. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	177,434	(141,068)	36,366
Restricted funds			
Vehicle funds	26	(20,272)	(20,246)
TOTAL FUNDS	<u>177,460</u>	<u>(161,340)</u>	<u>16,120</u>

14. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31st March 2022.

This document was delivered using electronic communications and authenticated in accordance with the registrar's rules relating to electronic form, authentication and manner of delivery under section 1072 of the Companies Act 2006.

SHOPMOBILITY BASINGSTOKE

England & Wales - Charity number 1065677

Accounts

Report of the Trustees and
Unaudited Financial Statements
for the Year Ended 31st March 2021
for
Shopmobility Basingstoke
(A company limited by guarantee)

Wheeler & Co Ltd
Chartered Accountants
The Shrubbery
14 Church Street
Whitchurch
Hampshire
RG28 7AB

Shopmobility Basingstoke
(A company limited by guarantee)

Contents of the Financial Statements
for the Year Ended 31st March 2021

	Page
Reference and Administrative Details	1
Report of the Trustees	2 to 5
Independent Examiner's Report	6
Statement of Financial Activities	7
Balance Sheet	8 to 9
Notes to the Financial Statements	10 to 16
Detailed Statement of Financial Activities	17 to 18

Shopmobility Basingstoke
(A company limited by guarantee)

Reference and Administrative Details
for the Year Ended 31st March 2021

TRUSTEES	Mr T Gilvear Mr T Burch Ms E Walton Mr C Connor Mr K Hall	Chairman Vice Chairman
	President Mr C Evans	
REGISTERED OFFICE	Church Street Basingstoke Hampshire RG21 7QQ	
REGISTERED COMPANY NUMBER	03453926 (England and Wales)	
REGISTERED CHARITY NUMBER	1065677	
INDEPENDENT EXAMINER	Wheeler & Co Ltd Chartered Accountants The Shrubbery 14 Church Street Whitchurch Hampshire RG28 7AB	

Shopmobility Basingstoke
(A company limited by guarantee)

Report of the Trustees
for the Year Ended 31st March 2021

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The objects of the charity are:

- To provide those residents of and visitors to Basingstoke and Deane with impaired mobility, greater freedom and independence by the provision of both powered and manual wheelchairs together with powered scooters
- To develop and maintain partnerships with local statutory and public sector organisations together with community groups in order to:
 - develop an awareness and understanding of Shopmobility and the service it provides
 - improve access within the town centre, its facilities and surrounding areas
 - develop and maintain business partners to provide specific business support e.g. HR, legal, accountancy

The trustees consider that these objectives comply with the duty in section 4 of the 2006 Charities Act to have due regard to guidance published by the Charity Commission.

Significant activities

The activities that contribute to the Charity's aims are the hiring of mobility equipment from its premises in Church Street.

Public benefit

The following figures demonstrate the public benefit for the year 2020-21

- Number of customers during the year: 911 (2020 - 774)
- Number of hires for town centre use: 991 (2020 - 5245)
- Number of days hired for other needs: 416 (2020 - 2071)
- A number of events have been cancelled leading to a reduction in fund raising

The Shopmobility Basingstoke 'ON TOUR' outdoor events were cancelled due to the Covid-19 pandemic, resulting in the loss of income, donations and potential users. In the region of 75 users lost the opportunity to view shows enjoying the outdoor life. The above hire figures show the impact of the Covid-19 Pandemic lock-downs on our customer use.

Covid - 19

Covid-19 had a serious impact on our overall business with the facility having to close its doors during November throughout this financial year. The three paid staff were furloughed for a period of time, albeit the business continued to pay the 'top-up (20%) of their wages for this period. During early 2021 two staff remained on furlough, with the business being supported by the Centre Manager, Volunteers, and reduced opening hours.

The reduction in customer numbers is due to the loss of use during February & March where users did not visit to renew their annual registration due to Covid -19 restrictions. This we believe also applies to the reduction in number visitors to the Town. Albeit Long Lets held up well with users keeping their hired scooter for longer periods.

Government sponsored Business Rates Relief Grants, and 'loss of business' Grants enabled the Charity to remain financially stable during this trying period. The end of this financial year saw the business still restricted in its ability to provide the usual quality service to its regular users.

Role and Contribution of Volunteers

The Charity makes significant use of volunteers in its activities with a substantial donation of time and effort from 20 regular volunteers (not counting those volunteers who are purely event volunteers). These volunteers donate an average of 4 hrs per week to Shopmobility Basingstoke.

The charity incurs minimal costs in the form of travelling expenses for some volunteers.

Shopmobility Basingstoke
(A company limited by guarantee)

Report of the Trustees
for the Year Ended 31st March 2021

OBJECTIVES AND ACTIVITIES

Charitable activities

All of our activities are undertaken to further our charitable purposes, as set out in our charitable aims and objectives. These aims and objectives are all designed for public benefit and can be found in the Business Plan.

Key Activities

The key activity of the charity is the hire of mobility scooters together with both powered and manual wheelchairs. The service is available to all regardless of age and reason for use. Some customers will have a long term disability while others will only require the services for a short time e.g. waiting for/recovering from surgery, accident, sports injury.

The primary service is the hire of equipment for use in the town centre. A secondary service has been developed to provide equipment for long term hire e.g. holidays/days out, attending appointments, use at home. The Centre provides a focal point to both residents of Basingstoke & Deane, and visitors to the town who frequently visit to enquire of facilities within the town including shopping, leisure and historical attractions. This is in addition to persons calling to enquire on disabilities issues asking advice on suitable products available.

Shopmobility Basingstoke
(A company limited by guarantee)

Report of the Trustees
for the Year Ended 31st March 2021

FINANCIAL REVIEW

Financial position

The business is running well with a surplus of £17,997 (2020 - £5216) for the year and this has been added to reserves.

However, without the additional Grants received totalling £34,000, our operating loss would have been £16,003. This highlights the impact on our business during the Covid-19 Pandemic.

The existing scooters are standing up to the daily hires, 5 scooter have been purchased this year with donations received, two scooters were scrapped due to lack of parts availability.

The new Cloud based telephone system/broadband is working well via the digital network culminating in a reduction in call costs.

The Executive Committee (Trustees) of Shopmobility Basingstoke continue to have confidence in the business plan for the growth of the business over the forthcoming years.

With the increase in age of people in the UK now being 80+, and our database confirming this, the need for mobility aids continues to rise, Shopmobility Basingstoke is fully equipped to meet with this increasing need with a fleet of modern scooters, power/manual wheelchairs, strollers, and walking frames.

Basingstoke and Deane also has a large number of people whose day-to-day activities are restricted by either short or long-term health problems, and with the growing population Shopmobility Basingstoke records show we are able to meet with these needs, for the foreseeable future. Our services are reaching these people through positive advertising at local medical centres, hospitals and all aspects of the media. National suppliers of medical aids are reducing their cover in North Hampshire, Shopmobility meets, and covers the needs of those short term post-operative mobility issues, the Centre is often met with referrals from local hospitals. Shopmobility Basingstoke advertises in a 'free issue' magazine distributed to all local medical centres.

National fund raising, for all larger well known charities, is widely encouraged by on-screen media advertising, local charities are unable to afford typical charges. Shopmobility Basingstoke continues to raise much needed funds through a number of local events, and initiatives often proving a financial success. However, a fixed source of revenue is required to offset regular known costs i.e. utilities, wages, service charges, etc. Grants received from Basingstoke & Deane Borough Council continue to play a vital part in our budgeting, allowing the operation to continue to offer a subsidised 'rental rate' for the mobility equipment offered. A subsidised 'rental rate' allows those on low income, or restricted funds, or benefits to afford to come in to town, this of course after having paid either Community Transport, Bus or Taxi to reach the town centre, giving the user more 'disposable income' to spend in the shops. Fund raising allows continuance of really affordable, and fair hire charges regardless of the daily hire duration.

Additional fund raising is an important, and is successful with collection boxes filled at home by users with spare small change. Christmas Gift Wrapping in the Malls, and Christmas Parade support, these events were however cancelled this year leading to a reduction in our fund raising activities. Shopmobility Basingstoke continues to act as an agent for a local coach tour company on a commission basis, again with few day trips organised by the coach company, leading to a reduction in income from this source. All these aspects have proved difficult in generating the funds required through our fund raising budgets.

Continued support by Basingstoke & Deane Borough Council has been vital, and much welcomed during this particular year and important part of Shopmobility Basingstoke's life. Local Government Officers provided much needed information on Grant availability to support our financial status. We continue to provide a low carbon, low energy and fume free facility to anyone with mobility needs, be it either short or long term.

We are confident of this business offering a much-needed facility for the foreseeable future with the continued support of grants from Basingstoke & Deane Borough Council and local businesses.

Reserves policy

A key element in the management of financial risk is the setting and implementation of a reserves policy that is reviewed annually by the board of trustees. The trustees have decided to maintain a minimum level of reserves equal to six months expenses to ensure that any financial risk is minimised.

Shopmobility Basingstoke
(A company limited by guarantee)

Report of the Trustees
for the Year Ended 31st March 2021

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, the Memorandum and Articles of Association, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 1985.

Recruitment and appointment of new trustees

As set out in the Articles of Association, Trustees, (also known as Directors) are elected by the members at the AGM. One third of the trustees who are subject to retirement by rotation or, if their number is not three or a multiple of three, the number nearest to one third shall retire. Trustees are recruited from members of good standing within the community. They must be nominated by an existing trustee and due regard is paid to their skills and the skills analysis of the existing board. The Board of Trustees has the power to co-opt members to fill specialist roles.

Organisational structure

The charitable company is governed by the trustees with day-to-day management delegated to the General Manager and her staff. All trustees join sub-groups to work on specific areas of the business (finance and fundraising, planning & governance, building and facilities management, vehicles & On Tour).

Induction and training of new trustees

All trustees undergo an initial induction and training followed by an ongoing training programme to help ensure that they understand their legal obligations under charity and company law, the contents of the governing document, the committee and decision making process, the business plan and recent financial performance of the organisation and in the practicalities of running Shopmobility Basingstoke.

Wider network

The charity is a member of the National Federation of Shopmobility (NFSUK). This was taken over by the British Healthcare Trading Association (BHTA) in November 2014. In 2020 the NFSUK separated from the BHTA to again become a stand-alone organisation. Shopmobility Basingstoke won the national Tom Hillier award in 2016. Shopmobility Basingstoke is now part of a much larger organisation being bound by a greater Code of Practice. However, it is operationally independent and relies on its own resources. The charity is also part of a local network of schemes, 'The Wessex Group'. This group of 11 schemes have agreed a minimum standard of customer registration, terms and conditions and customer training to raise the standard of customer care and encourage Shopmobility customers to be active.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. For example a conflict of interest policy is in place which includes a register of interests for each trustee.

A comprehensive risk assessment of the business has been conducted, being updated annually. Any findings or recommendations are reported to the Board for discussion before being approved by the Board. In addition a new, robust Business Plan has been written covering 2014-2020 and recently updated..

Covid -19 Risk

The pandemic had a significant impact on our business towards the end of this financial year with a reduction in users, and closure of sections of the Town Centre. Our Volunteers were 'stood down' to reduce contamination risks. Our Centre was closed for business mid-March in line with Government regulations. Discussions and plans are being formulated on the Covid-19 impact on our business for the ensuing year.

Approved by order of the board of trustees on September 2021 and signed on its behalf by:

.....
T Gilvear - Trustee

Independent Examiner's Report to the Trustees of
Shopmobility Basingstoke
(A company limited by guarantee)

Independent examiner's report to the trustees of Shopmobility Basingstoke (A company limited by guarantee) ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31st March 2021.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Kevin Wheeler FCA
Wheeler & Co Ltd
Chartered Accountants
The Shrubbery
14 Church Street
Whitchurch
Hampshire
RG28 7AB

Date:September 2021

Shopmobility Basingstoke
(A company limited by guarantee)

Statement of Financial Activities
(Incorporating an Income and Expenditure Account)
for the Year Ended 31st March 2021

	Notes	Unrestricted fund £	Restricted fund £	31.3.21 Total funds £	31.3.20 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	83,610	26	83,636	39,177
Charitable activities					
Sales and charges	5	12,323	-	12,323	31,541
Registration fees		2,018	-	2,018	4,832
Other trading activities	3	2,252	-	2,252	6,817
Investment income	4	10	-	10	41
Total		100,213	26	100,239	82,408
EXPENDITURE ON					
Raising funds		1,284	-	1,284	2,485
Charitable activities					
Sales and charges		(260)	11,819	11,559	10,501
Other		69,399	-	69,399	64,206
Total		70,423	11,819	82,242	77,192
NET INCOME/(EXPENDITURE)		29,790	(11,793)	17,997	5,216
RECONCILIATION OF FUNDS					
Total funds brought forward		33,914	32,114	66,028	60,812
TOTAL FUNDS CARRIED FORWARD		63,704	20,321	84,025	66,028

The notes form part of these financial statements

Shopmobility Basingstoke
(A company limited by guarantee)

Balance Sheet
31st March 2021

	Notes	Unrestricted fund £	Restricted fund £	31.3.21 Total funds £	31.3.20 Total funds £
FIXED ASSETS					
Tangible assets	10	7,778	6,801	14,579	21,422
CURRENT ASSETS					
Debtors	11	-	-	-	840
Prepayments and accrued income		1,923	-	1,923	2,926
Cash at bank and in hand		80,847	13,520	94,367	69,039
		<u>82,770</u>	<u>13,520</u>	<u>96,290</u>	<u>72,805</u>
CREDITORS					
Amounts falling due within one year	12	(7,844)	-	(7,844)	(7,799)
NET CURRENT ASSETS		<u>74,926</u>	<u>13,520</u>	<u>88,446</u>	<u>65,006</u>
TOTAL ASSETS LESS CURRENT LIABILITIES					
		82,704	20,321	103,025	86,428
CREDITORS					
Amounts falling due after more than one year	13	(19,000)	-	(19,000)	(20,400)
NET ASSETS		<u>63,704</u>	<u>20,321</u>	<u>84,025</u>	<u>66,028</u>
FUNDS					
Unrestricted funds	14			63,704	33,914
Restricted funds				20,321	32,114
TOTAL FUNDS				<u>84,025</u>	<u>66,028</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 31st March 2021 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

Shopmobility Basingstoke
(A company limited by guarantee)

Balance Sheet - continued
31st March 2021

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on September 2021 and were signed on its behalf by:

.....
T Gilvear - Trustee

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements
for the Year Ended 31st March 2021

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Allocation and apportionment of costs

All costs are allocated to general funds except where they can be directly allocated against restricted fund income.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life:

Mobility Scooters	- 12.5%
Fixtures and fittings	- 25%

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Donated services

The charity relies to a great extent on the use of volunteers. The economic benefit of these donated services is not included in these accounts.

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2021

2. DONATIONS AND LEGACIES

	31.3.21	31.3.20
	£	£
Donations	2,712	2,716
Grants	78,039	32,366
Donated vehicle sales	2,885	4,095
	83,636	39,177
	83,636	39,177

Grants received, included in the above, are as follows:

	31.3.21	31.3.20
	£	£
Basingstoke & Deane District Council	22,950	22,950
Basingstoke & Deane District Council - rates waiver	8,576	8,576
Basingstoke & Deane - Coronavirus support grants	34,000	-
HMRC Coronavirus Job Retention Scheme	12,513	-
Other grants	-	840
	78,039	32,366
	78,039	32,366

3. OTHER TRADING ACTIVITIES

	31.3.21	31.3.20
	£	£
Fundraising events	130	4,481
Social lotteries	2,122	2,336
	2,252	6,817
	2,252	6,817

4. INVESTMENT INCOME

	31.3.21	31.3.20
	£	£
Deposit account interest	10	41
	10	41
	10	41

5. INCOME FROM CHARITABLE ACTIVITIES

		31.3.21	31.3.20
	Activity	£	£
Sales and charges	Sales and charges	12,225	30,380
Mortons sales	Sales and charges	98	1,161
Registration fees	Registration fees	2,018	4,832
		14,341	36,373
		14,341	36,373

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2021

6. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.21	31.3.20
	£	£
Depreciation - owned assets	7,334	4,287
Deficit on disposal of fixed assets	2,464	-
	<u> </u>	<u> </u>

7. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31st March 2021 nor for the year ended 31st March 2020.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31st March 2021 nor for the year ended 31st March 2020.

8. STAFF COSTS

	31.3.21	31.3.20
	£	£
Wages and salaries	42,364	40,522
Social security costs	1,204	662
	<u> </u>	<u> </u>
	<u>43,568</u>	<u>41,184</u>

The average monthly number of employees during the year was as follows:

	31.3.21	31.3.20
Administration and support	2	2
	<u> </u>	<u> </u>

No employees received emoluments in excess of £60,000.

9. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted fund £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	38,363	814	39,177
Charitable activities			
Sales and charges	31,541	-	31,541
Registration fees	4,832	-	4,832
Other trading activities	6,817	-	6,817
Investment income	41	-	41
	<u> </u>	<u> </u>	<u> </u>
Total	81,594	814	82,408
EXPENDITURE ON			
Raising funds	2,485	-	2,485
Charitable activities			
Sales and charges	804	9,697	10,501

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2021

9. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued	Unrestricted fund £	Restricted fund £	Total funds £
Other	64,206	-	64,206
Total	67,495	9,697	77,192
NET INCOME/(EXPENDITURE)	14,099	(8,883)	5,216
RECONCILIATION OF FUNDS			
Total funds brought forward	19,815	40,997	60,812
TOTAL FUNDS CARRIED FORWARD	33,914	32,114	66,028
10. TANGIBLE FIXED ASSETS	Fixtures and fittings £	Motor vehicles £	Totals £
COST			
At 1st April 2020	46,318	78,510	124,828
Additions	888	2,050	2,938
Disposals	(6,291)	(21,858)	(28,149)
At 31st March 2021	40,915	58,702	99,617
DEPRECIATION			
At 1st April 2020	34,966	68,440	103,406
Charge for year	4,739	2,595	7,334
Eliminated on disposal	(6,568)	(19,134)	(25,702)
At 31st March 2021	33,137	51,901	85,038
NET BOOK VALUE			
At 31st March 2021	7,778	6,801	14,579
At 31st March 2020	11,352	10,070	21,422

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2021

11. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR	31.3.21	31.3.20
	£	£
Other debtors	-	840
	<u> </u>	<u> </u>
12. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR	31.3.21	31.3.20
	£	£
Social security and other taxes	545	979
Other creditors	1,856	1,400
Accrued expenses	5,443	5,420
	<u> </u>	<u> </u>
	7,844	7,799
	<u> </u>	<u> </u>
13. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR	31.3.21	31.3.20
	£	£
Other creditors	19,000	20,400
	<u> </u>	<u> </u>

Creditors due in more than one year represent the amount payable in respect of future payments to fund a pension deficit for a former employee at £1,400 per annum.

14. MOVEMENT IN FUNDS		Net	
	At 1.4.20	movement	At
	£	in funds	31.3.21
		£	£
Unrestricted funds			
General fund	33,914	29,790	63,704
Restricted funds			
Vehicle funds	32,114	(11,793)	20,321
	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS	66,028	17,997	84,025
	<u> </u>	<u> </u>	<u> </u>

Net movement in funds, included in the above are as follows:

	Incoming	Resources	Movement
	resources	expended	in funds
	£	£	£
Unrestricted funds			
General fund	100,213	(70,423)	29,790
Restricted funds			
Vehicle funds	26	(11,819)	(11,793)
	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS	100,239	(82,242)	17,997
	<u> </u>	<u> </u>	<u> </u>

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2021

14. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.19 £	Net movement in funds £	At 31.3.20 £
Unrestricted funds			
General fund	19,815	14,099	33,914
Restricted funds			
Vehicle funds	40,997	(8,883)	32,114
TOTAL FUNDS	<u>60,812</u>	<u>5,216</u>	<u>66,028</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	81,594	(67,495)	14,099
Restricted funds			
Vehicle funds	814	(9,697)	(8,883)
TOTAL FUNDS	<u>82,408</u>	<u>(77,192)</u>	<u>5,216</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.19 £	Net movement in funds £	At 31.3.21 £
Unrestricted funds			
General fund	19,815	43,889	63,704
Restricted funds			
Vehicle funds	40,997	(20,676)	20,321
TOTAL FUNDS	<u>60,812</u>	<u>23,213</u>	<u>84,025</u>

Shopmobility Basingstoke
(A company limited by guarantee)

Notes to the Financial Statements - continued
for the Year Ended 31st March 2021

14. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	181,807	(137,918)	43,889
Restricted funds			
Vehicle funds	840	(21,516)	(20,676)
TOTAL FUNDS	<u>182,647</u>	<u>(159,434)</u>	<u>23,213</u>

15. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31st March 2021.

Shopmobility Basingstoke
(A company limited by guarantee)

Detailed Statement of Financial Activities
for the Year Ended 31st March 2021

	31.3.21	31.3.20
	£	£
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	2,712	2,716
Grants	78,039	32,366
Donated vehicle sales	2,885	4,095
	83,636	39,177
Other trading activities		
Fundraising events	130	4,481
Social lotteries	2,122	2,336
	2,252	6,817
Investment income		
Deposit account interest	10	41
Charitable activities		
Registration fees	2,018	4,832
Sales and charges	12,225	30,380
Mortons sales	98	1,161
	14,341	36,373
Total incoming resources	100,239	82,408
EXPENDITURE		
Other trading activities		
Fund raising expenses	(16)	975
100 Club prizes	1,300	1,510
	1,284	2,485
Charitable activities		
Vehicle maintenance	6,500	6,995
Depreciation - motor vehicles	2,595	2,702
Loss on disposal of motor vehicles	2,464	-
	11,559	9,697
Support costs		
Management		
Wages	42,364	40,522
Social security	1,204	662
Rates and water	8,576	9,275
Light and heat	2,812	2,307
Telephone	2,340	1,917
Carried forward	57,296	54,683

This page does not form part of the statutory financial statements

Shopmobility Basingstoke
(A company limited by guarantee)

Detailed Statement of Financial Activities
for the Year Ended 31st March 2021

	31.3.21	31.3.20
	£	£
Management		
Brought forward	57,296	54,683
Postage and stationery	466	488
Sundries	328	150
Public relations	-	508
Training	(10)	35
Repairs and maintenance	218	1,025
Domestic expenses	389	323
Computer costs	2,891	1,763
Event costs	-	296
Legal fees	-	255
Window cleaning	45	75
Premises expenses	942	1,472
	<hr/>	<hr/>
	62,565	61,073
 Finance		
Insurance	1,886	1,872
Bank charges	66	-
	<hr/>	<hr/>
	1,952	1,872
 Other		
Fixtures and fittings	4,462	1,585
 Governance costs		
Accountancy and legal fees	420	480
	<hr/>	<hr/>
Total resources expended	82,242	77,192
	<hr/>	<hr/>
Net income	<u>17,997</u>	<u>5,216</u>