THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

England & Wales · Charity number 1064222

Details

Status	Registered
Legal form	Charitable company
Company number	03336830
Registered	1997-09-04
Register	View on the Charity Commission register

Contact

Address	The Family Centre Fieldway New Addington Croydon CR0 9AZ
Phone	01689844277
Email	familycentre23@gmail.com

Activities

Objects: TO ADVANCE EDUCATION IN THE NEW ADDINGTON AND FIELDWAY REGIONS OF CROYDON BY PROVISIONS OF ADULT EDUCATION CLASSES AND CLASSES IN PARENTING AND CHILD CARE; TO RELIEVE POVERTY, PARTICULARLY BY THE PROVISION OF WELFARE AND BENEFITS ADVICE, TO PROTECT AND PRESERVE PUBLIC HEALTH; AND TO PROVIDE FACILITIES FOR RECREATION AND OTHER LEISURE TIME OCCUPATION FOR PERSONS WHO HAVE NEED OF SUCH FACILITIES BY REASON OF THEIR YOUTH POVERTY OR SOCIAL AND ECONOMIC CIRCUMSTANCES, WITH THE OBJECT OF IMPROVING THEIR CONDITIONS OF LIFE.

Activities: The Family centre is based in an area characterised by high levels of social deprivation. Our mission is to support and strengthen families, children and residents so they can improve the educational, health , social and employment aspects of their life. We do this by working in partnership with voluntary and statutory agencies, making available a range of services for the benefit of the community

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Classification

- **How:** Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives, Disability, The Prevention Or Relief Of Poverty, Amateur Sport, Economic/community Development/employment
- **Who:** Children/young People, Elderly/old People, People With Disabilities, The General Public/mankind

Geography

- **Area of benefit:** GREATER LONDON
- Croydon

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£91,849	£88,990	-	-
2024-03-31	£54,514	£101,140	-	-
2023-03-31	£122,382	£92,264	-	-
2022-03-31	£84,403	£87,080	-	-
2021-03-31	£144,092	£116,330	-	-

Trustees

Name	Role	Appointed
Cynthia Ghartey		2021-09-01
ERIC MILNER		2012-03-09
Naana Mensa-Etsi		2019-10-04
Sean Black		2022-03-04

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THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

England & Wales - Charity number 1064222

Accounts

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

REPORT OF TRUSTEES AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2025

Registered charity Number: 1064222

Registered company number: 033336830

CHARITY NUMBER: 1064222

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

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THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

MEMBERS OF THE BOARD AND PROFESSIONAL ADVISORS

Registered Charity name	THE FAMILY CENTRE FIELDWAY NEW ADDINGTON
Charity number	1064222
Address	The Family Centre Fieldway, New Addington, Croydon, Surrey, United Kingdom, CR0 9AZ
Trustees	Mrs L Davis E Milner Mrs N Mensa-Etsi C Ghartey S Black
Accountant	SJR Financial service 91 Kempson Avenue Sutton Coldfield B72 1HF

TRUSTEES ANNUAL REPORT
FOR THE YEAR ENDED 31 MARCH 2025

TRUSTEES RESPONSIBILITIES

The Trustees present their report with the financial statements of the Charity for the year ended 31 MARCH 2025. The Trustees have adopted the provisions of the Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' 2015 (FRS 102) in preparing the annual report and financial statements of the charity.

Charities Act 2011 requires us to prepare financial statements for each financial period which give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources, including the income and expenditure of the Charity for that period. In preparing those financial statements we are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2015;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- Prepare the financial statements on a going concern basis unless it is inappropriate to presume that the Charity will continue in business.

We are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Charity and enable us to ensure that the financial statements comply with the Charities Act 2011. We are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

OBJECTIVES AND ACTIVITIES

Objectives and aims for the public benefit.

The company is a registered charity, a company limited by guarantee and is governed by its memorandum and articles of association.

In shaping our objectives for the year and planning our activities, the trustees have considered the Charity Commission's guidance on public benefit.

The Trustees and staff have reviewed the services offered by the Centre with a view to further respond to the changing needs of the community.
This review looks at what we achieved and the outcomes of our work in the previous 12 months. The review looks at the success of each key activity and the benefits they have brought to those groups of people we are set up to help. The review also helps us ensure our aim, objectives and activities remained focused on our stated purposes. We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aim and objectives and in planning our future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives they have set.

ACHIEVEMENT AND PERFORMANCE

The Family Centre's mission is to support and strengthen families, children, and young people so they can improve the health, educational, social and employment aspects of their lives. In addition, we would like to support our elders to feel less isolated and engage in community activities. The Family Centre do this by raising aspirations, creating opportunities and empowering individuals, families and the hard to reach with a 'Can do' attitude.

The Family Centre has a strong track record as a community-based organisation, empowering residents in New Addington North and New Addington South. Over the 26+ years since our inception we have become a respected, responsive, and trusted 'first port of call' in the heart of the community. Our ethos of delivering projects that meet local need is embedded in everything we do.

We provide a range of opportunities and targeted interventions to enhance the lives of residents so they can realise their health, educational, social, housing and employment aspirations. The main beneficiaries of Community Connect are families who are just about managing, including those affected by welfare reform and the cost-of-living-crisis.

Review of the year:

The year started somberly with two tragic incidents that shook our community. The Safer Neighbourhood Team along with The Family Centre and the ReNA subcommittee held community meetings to reassure residents and opened our space for a condolence book to be shared for members of the public to write heartfelt messages that was then given to the grieving families. Our small staff team gave up their annual leave to stay open and provide the community with a stabilizing hand.

It was to our surprise and delight that The Family Centre along with Nightwatch another charity doing fantastic work for the homeless, would be the nominated Charity of the year 2024/2025 by the Civic Mayor, Cllr Kola Agboola. We are both humbled an honored and are looking forward to working with the Chair Deva Ponnoosami and the fundraising board on a year long timetable of fundraising events.

The Family Centre were invited to speak on behalf of the Community of New Addington at the Tram memorial service. This poignant service of remembrance was in honor of all the loved ones lost.

The Family Centre were one of the few charities that was invited to Deptford to see the opening of a new facility that would increase the amount of food surplus being able to be frozen before redistribution. His Majesty King Charles III was in attendance to open the new facility, and meet charities, donors and partners that distribute the surplus food in our communities. It was also His Majesty's birthday, so we had the honor of eating some of his birthday cake which was made by the Palace chefs.

Services Provided

The Food Stop Pantry
Tuesday 9.30am- 12.30pm & Wednesday 9.30-12.30pm

A range of fresh fruit, vegetables, ambient food, fridge, and freezer items as well as tins, pulses, pasta, rice, and toiletries. The Family Centre adopted a membership fee of £4 for those who can afford it. For families that are really struggling, or have no recourse to public funds, receive a free shop.

Welfare Rights Advisor: Monday weekly 9.30-3pm

A Croydon Council officer that supports council residents with applying for Personal Independent Payments, Pension Credit etc., and checks to see if they are getting all the benefits they are entitled to, navigating residents through the benefit system and helping with enquiries.

Income Officer: Monday 9.30-4.30 Weekly

A Council Income Officer who offers support with rent enquiries and other challenges, can help with rent payment plans for those that find themselves in arrears.

Community Connect

Tuesday 9.30-12.30, Wednesday 9.30-12.30, Thursday 10-3pm & Friday 10-3pm

Community Connect is a wraparound service which enables The Family Centre to provide housing financial stability, homelessness prevention and food poverty solutions for our most vulnerable residents in the New Addington and Fieldway community.
Community Connect works hand in hand with The Food Stop Community Pantry and has a plethora of recent partners which include the following: Referrals made to The Citizens Advice Croydon, Southwest London Law Centre, Croydon Healthy Homes, The Vine Food Bank, Welfare Rights, Housing Officers, Fieldway Ward Police. In addition to this we do advocacy, and form filling, supporting residents that face homelessness, the cost-of-living crisis, food, hygiene, and fuel poverty.

The Community Hub: Tuesday 10am-12.30pm

The Community Hub went from fortnightly to weekly this year due to demand. Residents can drop in for a chat over a cup of tea with friendly faces from the Voluntary and Community sector, Health Services and Social Care teams. They offer support/information as well as signposting to different groups in the area. Facilitated by a Community Facilitator, their remit is to be a link between the VCS and Health and Social Care, using their knowledge and insight into the community assets and their knowledge of the challenges faced in the localities that they support. They can also escalate complex interventions from Community Hubs to MDT meetings to get support and guidance from Health and Social Care Staff. Residents can walk into these hubs and get a plethora of support.

Croydon Healthy Homes: 2nd and 3rd Tuesday of the month
This initiative supports residents who find they are struggling with their energy bills as there are more families falling into fuel poverty, and supporting homeowners to gain grants for solar panels, boilers etc.

Social Prescriber: 1st Tuesday of the month: 9.30-12.30
This service is run in partnership with the G.P hub and focuses on residents' health and wellbeing, signposting them to activities that could benefit them in their locality. This project helps to tackle social isolation and loneliness, healthy lifestyle choices, low confidence, low mood and more. This Service came to an end Dec 2024

Tenancy Surgery: Wednesday: Monthly
A Council Tenancy officer offering Support with housing related issues to residents living in Fieldway and New Addington

Stronger Together Collaboration
The Family Centre in collaboration with Pathfinders, Good Food Matters, The Good Samaritan Pop In, and Centre of Change delivered a project of work that pulled all of our services together to create a new model and way of working, funded by One Croydon Alliance under Healthy Communities Together. The Family centre provided the following three services**:**

1. **The Birchwood Coffee Morning: Wednesday 10-12 weekly (For the over 60's)**

A curator from St Mary's Church facilitates this group for the over 60's, residents can socialize and connect over coffee and cake, breaking down the barriers of social isolation

2. **The Birchwood Brunch Club: 3rd Wednesday of the month**

A hot meal and social activities are provided for the over 60's once a month, to help alleviate social isolation and the cost-of-living crisis

3. **The Birchwood Food Stop session every Wednesday 12 – 1pm**

Food Stop offered an extra session each week for the members of the Birchwood Coffee morning and Pop In.

Universal Credit Advisor: Wednesday 10am-2.30pm weekly

In partnership with The Department of Work and pensions. Get support and guidance on making a UC claim, support with unlocking accounts/account access, how to upload documents to UC, childcare costs information and help returning to work. **This service came to an end last year**

Tea and Talk: Tuesday & Wednesday 9.15-12.30
Hot drinks and healthy snacks, alongside themed art and craft activities. Helps to address social isolation and bring residents together to discuss a topic of interest.

ReNew Addington (RENA) Monday 1st and 3rd Monday of the month
This is a community group initiative which brings the local community together to tackle local issues. Its core aim is building a thriving community for its young people, to combat the realities of crime and anti-social behavior. Rena is a holistic community space where representatives can gather, such as The Local Safer Neighbourhood Team, local schools, faith groups etc. connect and strategies. The Family

Centre Chief Executive Officer through election chairs this meeting.

Local Community Partnership Meetings (LCP quarterly)
In alignment with One Croydon and as part of the Healthy Communities Together programme, Croydon Voluntary Action and Croydon Council have set up 6 Local Community Partnerships, holding meetings every quarter to bring active communities into the heart of Croydon's localities operating model. The aim is to make the LCP representative of Croydon's Civil Society-from the larger charities to grassroots groups and BME organizations, faith communities' active citizens and residents. This collaborative way of working and strength-based approach puts LCPs at the center of developing local community plans that set priorities to inform One Croydon's commissioning process. The Family Centre's CEO is a co-chair for the LCP board and hosts meetings at the center twice a year. Our CEO also sits on the Engagement and Empowerment Board as well as The VCS Leadership Board.

Cuppa with a Coppa Monthly police surgeries
The Family Centre in partnership with our local Safer Neighbourhood Team hold monthly surgeries where residents can have a chat with their local policing team about what is happening in the area or report any anti-social behaviour that is affecting them.

Ward Panel Quarterly meeting
The Family Centre in partnership with Pathfinders and our local Safer Neighbourhood Team and local residents, meet quarterly to look at priorities set by our ward, and discuss data and trends regarding what is happening in the community.

New Services

Household Support Fund surgeries- Monday 9.30-12

A Croydon Council Officer supports residents to access The Household Support fund, where they can receive food vouchers, white goods, gas and electric top ups, and support with rent arrears.

Mental health Action Group (MHAG)- Quarterly meetings- Thursday 10-12

The MHAG serves as a platform to share knowledge, experiences, and resources, while fostering collective capacity to drive positive transformation in mental health services, and support across Fieldway and New Addington. The focus is on empowering residents and building on the communities' assets to create lasting, meaningful change in mental health provision and wellbeing.

Active Minds- Thursday 12-3.30pm
Delivered by Mind in Croydon, residents have access to Yoga, sound healing and meditation. In addition, residents can take part in a Peer support group (for those having talking therapy) This service came from highlighting the fact that there are no mental health facilities in New Addington.

Surrey Cricket -Loop
Working in partnership with Croydon Youth Service, Play Place, Good Food Matters and Pathfinders, The Family Centre helped to plan enrichment, educational and fun activities for the young people of New Addington. Good Food Matters cooked the most delicious lunches, with many returning for a second and third helping. Surrey Cricket played a pivotal role, with coaches joining us daily to bring the love of the sport alive, young people had fun activities to take part in, like African Drumming, Silent Disco, Karens Pets and Ponies, arts and crafts, pool, table tennis and more. A video was developed showing the positive interactions and new skills made.

Creative Writing Tuesday 10-12
The Family Centre champions our residents and gave one resident the support they needed to be able to facilitate their own writing group at The Family Centre. This has now blossomed into a weekly writing group that touches on health and wellbeing, creative arts and poetry.

Food for Thought winter and Spring engagement.
The Family Centre created opportunities to engage with residents to inform them of the benefits of immunization for the under 5's and immunizations during flu season. Residents that took part in these conversations were given a free full English Breakfast.

Felix Multibank Collections
The Family Centre were invited to be one of the first charities to be able to access the Multibank. Based in north London this initiative supported by the former Pime Minister Gordon Brown and developed by The Felix Project aims to bring household items, hygiene products, pet items and more to the communities that need it. The Family Centre collect monthly and put the products in the Food Stop.

E- Van
The Family Centre are part of The Food Network Alliance facilitated by Croydon Voluntary Action. We were fortunate to be chosen to receive a Mercedes Van to enable us and other food network members to be able to collect large amounts of food surplus and multibank items. The Former Prime Minister Gordon Brown was instrumental in the negotiations for the E-Vans.

Funding

The Family Centre wish to express our sincere thanks to all our funders, who have ensured that we could continue to provide valuable services for our community:

- The Peoples Postcode Lottery – Food Stop and Community Connect
- Healthy Communities Together - Stronger Together collaboration
- The Benevolent Fund – Food Stop
- Surrey Cricket – Collaboration youth activities
- Neighbourly – Food Stop
- NHS Southwest London Winter and Spring Engagement – Food for Thought sessions

Donations
Kind contributions and much needed donations came through to the Family Centre by the following:

- The Fairfield Halls
- Maurice Fry Charitable Trust
- Purley Food Hub
- The Brenda Kirby Charity
- St Mary's Church
- Brenda Kirby Charity
- Croydon Relief in Need Family Fund
- All season tool hire
- Igneus - Insurance
- Croydon Voluntary Action
- Private donators
- E Van – Felix Project/ Multibank

Impact

The Family Centre staff team have gone above and beyond again this year, they continued to work tirelessly throughout. Now with the Cost-of-living Crisis, they have listened to the voice of the community and come up with a whole new support package, where residents and families receive not only food, but welfare rights advice, help with bills, housing support, health, and wellbeing and more.
The Family Centre has been a constant steadying hand of support for many residents and organisations.

Future Funding

The Family Centre is proactively seeking other funding streams to be able to continue the invaluable work that we do for our community. In addition to this we have reviewed our funding strategy and have

carried out an evaluation on the services currently running which will feed into our impact report. The Family Centre Trustees acknowledge the tireless dedication of the staff team, and our wonderful volunteers who were able to adapt, galvanize and put into place quickly new services that came directly from the voice of the community, true trailblazers.

REFERENCE AND ADMINISTRATIVE DETAILS

Reference and administrative details are shown in the schedule of members of the board and professional advisors on page 1.

THE TRUSTEES

The trustees who served the charity during the period were as follows: -

Mrs. L Davis
E Milner
N Mensa - Etsi
C Ghartey
S Black

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by governing document, a deed of trust, and constitutes a limited company, limited by guarantee as defined by the companies Act 2006.

Risk management

Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure the appropriate controls are in place to provide reasonable assurance against fraud and error. The trustees have undertaken a review of the main risks the charity faces and are satisfied that, as far as possible, the major concerns have been addressed.

Future funding

With all commissioned services from Croydon Council now decommissioned, The Family Centre has been proactive and sought after different funding streams to ensure our services remain in operation.

Financial review

This has been a year of many challenges, the cost of living crisis has had a knock on effect on all of our services and building costs. The Family Centre trustees continue to look at ways of saving funds without cutting the quality of services we provide.

Signed on behalf of the trustees

.....

E Milner
Trustee

INDEPENDENT EXAMINER'S REPORT FOR THE YEAR ENDED 31 MARCH 2025

Independent examiner's report to trustees of the FAMILY CENTRE FIELDWAY NEW ADDINGTON charity number 1064222 on accounts for the year ended 31 March 2025 as set out on pages 9 to 14.

Responsibilities and basis of report

I report to the trustees on my examination of the accounts of the above charity for the year ended 31 March 2025.

As the charity's trustees' you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("The Act").

I report in respect of my examination of the Trust's accounts carried out under Section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- The Accounting records were not kept in accordance with section 130 of the Charities Act; or
- The accounts did not accord with the accounting; or
- The accounts do not comply with applicable requirements concerning the form and the content of the accounts set out in the Charities (Accounts and Reports) regulations 2008 other than any requirements that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:

Sarah Rudge ACA

ICAEW Membership No. 8989035

STATEMENT OF FINANCIAL ACTIVITES
FOR THE YEAR ENDED 31 MARCH 2025

	Note	Unrestricted funds 2025 £	Unrestricted funds 2024 £	Restricted funds 2025 £	Restricted funds 2024 £	Total 2025 £	Total 2024 £
INCOME							
Income from:-							
Donations and legacies	**2**	91,849	54,514	-	-	91,849	54,514
TOTAL		91,849	54,514	-	-	91,849	54,514
EXPENDITURE							
Expenditure from :-							
Charitable activities	**3**	88,990	101,140	-	-	88,990	101,140
TOTAL		88,990	101,140	-	-	88,990	101,140
NET SURPLUS/DEFICIT		2,859	(46,626)	-	-	2,859	(46,626)
RECONCILIATION OF FUNDS							
TOTAL FUNDS BROUGHT FORWARD		552	47,178	-	-	552	47,178
TOTAL FUNDS CARRIED FORWARD		3,411	552	-	-	3,411	552

BALANCE SHEET
AS AT 31 MARCH 2025

	Note	Unrestricted 2025 £	Unrestricted 2024 £	Restricted 2025 £	Restricted 2024 £	Total 2025 £	Total 2024 £
FIXED ASSETS							
Tangible assets		3,227	4,034	-	-	3,227	4,034
CURRENT ASSETS							
Cash at bank	7	15,434	11,774	-	-	15,434	11,774
Debtors	8	3,766	3,766	-	-	3,766	3,766
		19,200	15,540	-	-	19,200	15,540
Creditors: Amount falling due within 1 year	9	(19,015)	(19,022)	-	-	(19,015)	(19,022)
NET CURRENT ASSETS/LIABILITIES		184	(3,482)	-	-	184	(3,482)
Total net assets/Liabilities		3,411	552	-	-	3,411	552

Charity funds		2025 £	2024 £
Restricted funds	10	-	-
Unrestricted funds	10	3,411	552
TOTAL FUNDS		3,411	552

The charity is entitled to exemption from audit under Section 144(2) (audit) of the Charities Act 2011 for the year ended 31 MARCH 2025.

The members have not required the charity to obtain an audit of its financial statements for the year ended 31 MARCH 2025 in accordance with Section 144(2) (audit) of the Charities Act 2011

The trustees acknowledge their responsibilities for: -

(a) ensuring that the charity keeps accounting records that comply with Charities Act 2011 ("the 2011 Act");

and

(b) preparing financial statements which give a true and fair view of the state of affairs of the charity as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 132 of the Charities Act 2011 (The accrual basis) relating to financial statements, so far as applicable to the charity.

The financial statements were approved by the Board of Trustees on 19/12/25 and were signed on its behalf by: -

.....

E Milner
Trustee

NOTES TO THE ACCOUNTS

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

a) General information

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON is a charity registered in England and Wales, the charity is registered with companies house. The address of the registered office is given in the charity information on page 1 of these financial statements.

b) Basis of preparation

These accounts have been prepared under the historical cost convention with items recognized at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts.

The accounts have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016), the Charities Act 2011.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 Section 1A.

The charity constitutes a public benefit entity as defined by FRS 102.

The financial statements are prepared on a going concern basis under the historical cost convention and are presented in sterling which is the functional currency of the charity and rounded to the nearest £1.

c) Funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes or for specific artistic projects. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund are set out in the notes to the financial statements.

d) Income recognition

All incoming resources are included in the Statement of Financial Activities (SOFA) when the charity becomes entitled to the income, it is more likely than not that the trustees will receive the income and the monetary value can be measured with sufficient reliability.

Grants and donations are only included in the SOFA when the general income recognition criteria are met. For donations to be recognized, the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

No amount is included in the accounts for volunteer time in line with the SORP (FRS 102).

NOTES TO THE ACCOUNTS

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

Legacies are included in the SOFA when receipt is probable, that is, when there has been grant of probate, the executors have established that there are sufficient assets in the estate and any conditions attached to the legacy are either within the control of the charity or have been met. Where legacies are notified to the charity but it is not possible to measure the amount expected to be distributed, the legacy is treated as a contingent asset and disclosed.

Income from government and other grants are recognized at fair value when the charity has entitlement after any performance conditions have been met, it is probable that the income will be received and the amount can be measured reliably. If entitlement is not met, these are deferred.

Gift Aid receivable is included in income when there is a valid declaration from the donor. Any Gift Aid amount recovered on a donation is considered to be part of that gift and is treated as an addition to the same fund as the initial donation unless specified otherwise

e) Expenditure recognition

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognized where it is more likely than not that there is a legal or constructive obligation committing the charity to pay out resources and the amount of the obligation can be measured with reasonable certainty. Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

f) Support costs allocation

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office costs, governance costs, administrative and payroll costs. They are incurred directly in support of expenditure on the objects of the charity. Where support costs cannot be directly attributed to particular headings, they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

g) Debtors

Debtors are measured, on initial recognition, at settlement amount after any trade discounts or amount advanced by the charity. Subsequently, they are measured at the cash or other consideration expected to be received

h) Creditors

Creditors which are measured at settlement amounts less any trade discounts. A liability is measured on recognition at its historical cost and then subsequently measured at the best estimate of the amount required to settle the obligation at the reporting date

i) Tax

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charity for UK corporation tax purposes.

NOTES TO THE ACCOUNTS

2. INCOME FROM DONATIONS AND LEGACIES

	Unrestricted 2025 £	Unrestricted 2024 £	Restricted 2025 £	Restricted 2024 £	Total 2025 £	Total 2024 £
Donations and gifts	-	-	-	-	-	-
Charitable activities	-	-	-	-	-	-
Family support services	50,332	46,941	-	-	50,332	46,941
Other trading activities	41,517	7,573	-	-	41,517	7,573
	91,849	54,514	-	-	91,849	54,514

3. ANALYSIS OF EXPENDITURE ON CHARITABLE ACTIVITIES

	Total 2025 £	Total 2024 £
Activities undertaken directly		
Staff costs	61,267	62,679
Activity costs	10,947	21,157
Food and consumables		-
	72,214	83,836
Support Costs		
Premises costs	3,057	3,446
Communication costs	1,071	1,467
Office and administration costs	5,773	2,047
Depreciation	807	1,009
Advertising	700	300
Other expenses	3,012	3,785
Governance costs	1,460	5,251
Insurance(Property)	897	-
	16,776	17,304
TOTAL	88,990	101,140

4. GOVERNANCE COSTS

	Total 2025 £	Total 2024 £
Accountancy fee	1460	4,781
Finance cost	0	470
TOTAL	1,460	5,251

NOTES TO THE ACCOUNTS

5. NET INCOMING/ (OUTGOING) RESOURCES FOR THE YEAR

Net income/(Expenditure) is stated after charging/(Crediting**)**

	Total 2025 £	Total 2024 £
Depreciation-owned assets	807	1,009
Accountancy and independent examination fee	1,300	700
TOTAL	2,107	1,709

6. TRUSTEES' AND KEY MANAGEMENT PERSONNEL REMUNERATION AND EXPENSES

The trustees neither received nor waived any remuneration or expenses during the period.

7. CASH AT BANK AND IN HAND

	2025 £	2024 £
Cash at bank and in hand	15,434	11,774
	15,434	11,774

8. DEBTORS : AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025 £	2024 £
Trade debtors	3,766	3,766
	3,766	3,766

9. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025 £	2024 £
Trade creditors	8,184	8,184
Social security and other expenses	871	871
Other creditors	3,455	4,062
Accrued expenses	6,505	5,905
TOTAL	19,015	19,022

10. CHARITY FUNDS

	Opening 2025 £	Opening 2024 £	Income 2025 £	income 2024 £	Expenses 2025 £	Expenses 2024 £	Balance 2025 £	Balance 2024 £
General funds	-	(13,590)	84,904	15,458	(78,371)	(1,868)	6,533	-
Food Stop Shop	-	29,178	6,945	39,056	(10,486)	(68,234)	(3,541)	-
Mayor's Community spaces	278	14,000	-	-	-	(13,722)	278	278
Community Connect Household help	275	17,590	-	-	(133)	(17,315)	142	275
TOTAL	552	47,178	91,849	54,514	(88,990)	(101,140)	3,411	552

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

England & Wales - Charity number 1064222

Accounts

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

REPORT OF TRUSTEES AND UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2024

Registered charity Number: 1064222

Registered company number: 033336830

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

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THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

MEMBERS OF THE BOARD AND PROFESSIONAL ADVISORS

Registered Charity name	THE FAMILY CENTRE FIELDWAY NEW ADDINGTON
Charity number	1064222
Address	The Family Centre Fieldway, New Addington, Croydon, Surrey, United Kingdom, CR0 9AZ
Trustees	Mrs L Davis E Milner Mrs N Mensa-Etsi C Ghartey S Black
Accountants	SJR Financial services 91 Kempson Avenue Sutton Coldfield B72 1HF

TRUSTEES ANNUAL REPORT
FOR THE YEAR ENDED 31 MARCH 2024

TRUSTEES RESPONSIBILITIES

The Trustees present their report with the financial statements of the Charity for the year ended 31 MARCH 2024. The Trustees have adopted the provisions of the Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' 2015 (FRS 102) in preparing the annual report and financial statements of the charity.

Charities Act 2011 requires us to prepare financial statements for each financial period which give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources, including the income and expenditure of the Charity for that period. In preparing those financial statements we are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2015;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- Prepare the financial statements on a going concern basis unless it is inappropriate to presume that the Charity will continue in business.

We are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Charity and enable us to ensure that the financial statements comply with the Charities Act 2011. We are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

OBJECTIVES AND ACTIVITIES

Objectives and aims for the public benefit.

The company is a registered charity, a company limited by guarantee and is governed by its memorandum and articles of association.

The Family Centre aims to provide quality family support services to promote the health, wellbeing and learning development of children and their families in an area of multi deprivation. Services provided include: The Food Stop Community Shop, Community Connect wrap around support services, Birchwood Brunch, Birchwood Coffee mornings for the over 60's, ReNa meetings (Renew New Addington) Laundry facilities and more.

In shaping our objectives for the year and planning our activities, the trustees have considered the Charity Commission's guidance on public benefit.

The Trustees and staff have reviewed the services offered by the Centre with a view to further respond to the changing needs of the community.
This review looks at what we achieved and the outcomes of our work in the previous 12 months. The review looks at the success of each key activity and the benefits they have brought to those groups of people we are set up to help. The review also helps us ensure our aim, objectives and activities remained focused on our stated purposes. We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aim and objectives and in planning our future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives they have set.

ACHIEVEMENT AND PERFORMANCE

The Family Centre has a strong track record as a community-based organisation, empowering residents in New Addington North and New Addington South. Over the 25+ years since our inception we have become a respected, responsive, and trusted 'first port of call' in the heart of the community. Our ethos of delivering projects that meet local need is embedded in everything we do.

We provide a range of opportunities and targeted interventions to enhance the lives of residents so they can realise their health, educational, social, and housing and employment aspirations. The main beneficiaries of Community Connect are families who are just about managing, including those affected by welfare reform. Complex financial/social problems can cause stress and anxiety to the point where people cannot see the wood for the trees-they lose all sense of empowerment. Community Connect gently hands back responsibility by helping residents take back control.

Review of the year

A Joseph Rowntree report has stated that there are a staggering 7.2 million people living in food poverty and food insecurity in 2022-2023 an increase of 53% on the previous year. These are levels of hunger on an unprecedented scale. Food price inflation is at levels not seen for some 45 years, forcing families to skip meals, as well as other essentials such as heating their homes and taking a shower. A lack of household security can lead to physical and mental health consequences for those affected. The Food Stop and Community Connect provides wrap around support empowering residents to know their rights and seek benefits that they are entitled to.

The Food Stop community shop
Tuesday 9.30am- 12.30pm & Wednesday 9.30-12.30pm Extended hours can go on until 1.30 if we have a high volume of residents.

A range of fresh fruit, vegetables, ambient food, fridge, and freezer items as well as tins, pulses, pasta, rice, and toiletries. The Family Centre adopted a membership fee of £4 for those who can afford it. For families that are really struggling, or have no recourse to public funds, receive a free shop.

Welfare Rights Advisor: Monday weekly 9.30-3pm
A Croydon Council officer that supports residents with applying for benefits such as Personal Independent Payments, and checks to see if they are getting all the benefits they are entitled to, navigating residents through the benefit system and helping with enquiries.

Income Officer: Monday 9.30-4.30 Weekly
A Council Income Officer who offers support with rent enquiries and other challenges, can help with rent payment plans for those that find themselves in arrears.

Community Connect
Tuesday 9.30-12.30, Wednesday 9.30-12.30, Thursday 10-3pm & Friday 10-3pm

Community Connect is a wraparound service which enables The Family Centre to provide housing financial stability, homelessness prevention and food poverty solutions for our most vulnerable residents in the New Addington and Fieldway community.

Community Connect works hand in hand with The Food Stop Community Shop and has a plethora of recent partners which include the following: Referrals made to The Citizens Advice Croydon, Southwest London Law Centre, Croydon Healthy Homes, The Vine Food Bank, Welfare rights, Tenancy Officers, Fieldway Ward Police. In addition to this we do advocacy, and Form filling, supporting residents that face homelessness, the cost-of-living crisis, food, hygiene, and fuel poverty.

Tenancy Surgery: Wednesday: Monthly
A Council Tenancy officer offering Support with housing related issues to residents living in Fieldway and New Addington

Croydon Healthy Homes: 2nd and 3rd Tuesday of the month
This initiative supports residents who find they are struggling with their energy bills as there are more families falling into fuel poverty, and supporting homeowners to gain grants for solar panels, boilers etc.

Social Prescriber: 1st Tuesday of the month: 9.30-12.30
This service is run in partnership with the G.P hub and focuses on residents' health and wellbeing, signposting them to activities that could benefit them in their locality. This project helps to tackle social isolation and loneliness, healthy lifestyle choices, low confidence, low mood and more.

Stronger Together Collaboration
The Family Centre in collaboration with Pathfinders, Good Food Matters, The Good Samaritan Pop In, and Centre of Change delivered a project of work that pulled all of our services together to create a new model and way of working, funded by One Croydon Alliance under Healthy Communities Together. The Family Centre provided the following three items**:**

The Birchwood Coffee Morning: Wednesday 10-12 weekly (For the over 60's)
A curator from St Mary's Church facilitates this group for the over 60's, residents can socialise and connect over coffee and cake, breaking down the barriers of social isolation

The Birchwood Brunch Club: 3rd Wednesday of the month
A hot meal and social activities are provided for the over 60's once a month, to help alleviate social isolation and the cost-of-living crisis

The Community Hub: Tuesday 10am-12.30pm
The Community hub went from fortnightly to weekly last year due to demand. Residents can drop in for a chat over a cup of tea with friendly faces from the voluntary and community sector, Health Services and Social Care teams. They offer support/information as well as signposting to different groups in the area. Facilitated by a Community Facilitator, their remit is to be a link between the VCS and Health and Social Care, using their knowledge and insight into the community assets and their knowledge of the challenges faced in the localities that they support. They can also escalate complex interventions from Community Hubs to MDT meetings to get support and guidance from Health and Social Care Staff. Residents can walk into these hubs and get a plethora of support.

Mobile Boot Camp: Wednesdays Monthly
Facilitated by Clear Community web, this service, targeted at the over 60's or anyone who would like support using their smart phone/ tablet and build confidence through practical activities.

Local Felix/Fareshare collection point
Thursday 9.30-11.

The Family Centre is a collection point for Felix/Fareshare deliveries. Felix/Fareshare is a charity that believes no good food should go to waste and helps distribute excess food from supermarkets straight to our door. Other organisations, lunch clubs and faith groups collect their deliveries from The Family Centre.

The Hygiene Bank Thursday 10-12
A Family Centre volunteer facilitates this project and collects hygiene products from Boots and other suppliers to give out to charities, Faith groups, homelessness prevention and families.

Tea and Talk: Tuesday & Wednesday 9.15-12.30
Hot drinks and healthy snacks, alongside themed art and craft activities. Helps to address social isolation and bring residents together to discuss a topic of interest.

Cuppa with a Coppa Monthly police surgeries
The Family Centre in partnership with our local Safer Neighbourhood Team hold monthly surgeries where residents can have a chat will their local policing team about what is happening in the area or report any anti-social behaviour that is affecting them.

Local Community Partnership Meetings (LCP quarterly)
In alignment with One Croydon and as part of the Healthy Communities Together programme, Croydon Voluntary Action and Croydon Council have set up 6 Local Community Partnerships, holding meetings every quarter to bring active communities into the heart of Croydon's localities operating model. The aim is to make the LCP representative of Croydon's Civil Society-from the larger charities to grassroots groups and BME organisations, faith communities' active citizens and residents. This collaborative way of working and strength-based approach puts LCPs at the centre of developing local community plans that set priorities to inform One Croydon's commissioning process. The Family Centre's CEO is a co-chair for the LCP board and hosts meetings at the Family Centre twice a year. Our CEO also sits on the Engagement and Empowerment Board as well as The VCS Leadership Board.

Re- New Addington (RENA) 1st and 3rd Monday of the month
This is a community group initiative which brings the local community together to tackle local issues. Its core aim is building a thriving community for its young people, to combat the realities of crime and anti-social behaviour. Rena is a holistic community space where representatives can gather, connect and strategies. The Family Centre Chief Executive Officer through election now chairs this meeting.

Funding

Funding bids that we have received includes the following:

Community Connect Household Help funded by Croydon Relief in Need

This fund has enabled residents to receive financial support when reaching crisis point and has helped with data top ups for mobile phones, oyster card top ups for those attending job interviews, hospital appointments or attending court. Residents have also received support with utility bills, food, rent, Council Tax and white goods during the cost-of-living crisis.

The Voluntary sector Household support fund
The funding for this project went towards providing access to healthy, low-cost food via our membership scheme and included free shops for the most vulnerable and those with no recourse to public funds. We were also able to provide support to residents in Crisis with fuel poverty and link them into Croydon Healthy Home Scheme. In addition to this we provided support to residents in crisis who required white goods, and hygiene products.

Winter Engagement Event
The Family Centre created opportunities to engage in conversations with those who attend our many weekly activities. The Vaccination Awareness event was very successful, members of the community were given a chance to express the barriers to getting vaccinated as well as given up to date information on the process. All those that took part received a free full English breakfast.

A huge thank you to our funders, who supported our work through the cost-of-living-crisis. Our Funders include the following:

- Trust for London who have funded Community Connect this funding ended on 31.12.2023
- Croydon Voluntary Sector Household Support Fund
- Croydon Relief in Need Cost of Living Grant
- The Julia and Hans Trust
- Healthy Communities Grant
- Asda Foundation Cost of Living grant

- King's freezer grant funding
- The Mayor's Office for Policing and Crime

Donations
The Family Centre is fortunate to have received donations and support from the following generous organizations and individuals. The Royal House Chapel IMC, St Marys Church, The G.P Hub, Residents within our locality, Castle Hill Church, Purley Food Hub. The generosity of members of the public and our residents is astounding. We have received food items, toiletries, baby clothes and cooking equipment to give to others.

Impact

The Family Centre staff team have gone above and beyond again this year, they continued to work tirelessly throughout. Now with the Cost-of-living Crisis, they have listened to the voice of the community and come up with a whole new support package, where residents and families receive not only food, but welfare rights advice, help with bills, housing support, health, and wellbeing and more.
The Family Centre has been a constant steadying hand of support for many residents and organisations.

Future Funding

The Family Centre is proactively seeking other funding streams to be able to continue the invaluable work that we do for our community. In addition to this we have reviewed our funding strategy and have carried out an evaluation on the services currently running which will feed into our impact report. The Family Centre Trustees acknowledge the tireless dedication of the staff team, and our wonderful volunteers who were able to adapt, galvanise and put into place quickly new services that came directly from the voice of the community, true trailblazers.

REFERENCE AND ADMINISTRATIVE DETAILS

Reference and administrative details are shown in the schedule of members of the board and professional advisors on page 1.

THE TRUSTEES

The trustees who served the charity during the period were as follows: -

Mrs L Davis
E Milner
N Mensa - Etsi
C Ghartey
S Black

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by governing document, a deed of trust, and constitutes a limited company, limited by guarantee as defined by the companies Act 2006.

Risk management

Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure the appropriate controls are in place to provide reasonable assurance against fraud and error. The trustees have undertaken a review of the main risks the charity faces and are satisfied that, as far as possible, the major concerns have been addressed.

ACHIEVEMENTS AND PERFORMANCE

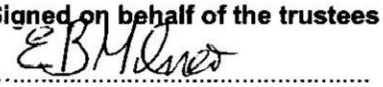
Future funding

With all commissioned services from Croydon Council now decommissioned, The Family Centre has been proactive and sought after different funding streams to ensure our services remain in operation.

Financial review

This has been a year of many challenges, the cost of living crisis has had a knock on effect on all of our services and building costs. The Family Centre trustees continue to look at ways of saving funds without cutting the quality of services we provide.

Signed on behalf of the trustees



E Milner
Trustee

INDEPENDENT EXAMINER'S REPORT FOR THE YEAR ENDED 31 MARCH 2024

Independent examiner's report to trustees of the FAMILY CENTRE FIELDWAY NEW ADDINGTON charity number 1064222 on accounts for the year ended 31 March 2024 as set out on pages 7 to 12.

Responsibilities and basis of report

I report to the trustees on my examination of the accounts of the above charity for the year ended 31 March 2024.

As the charity's trustees' you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("The Act").

I report in respect of my examination of the Trust's accounts carried out under Section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable directions given by the Charity Commission under section 145(5)(b) of the Act.

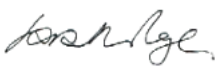
Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- The Accounting records were not kept in accordance with section 130 of the Charities Act; or
- The accounts did not accord with the accounting; or
- The accounts do not comply with applicable requirements concerning the form and the content of the accounts set out in the Charities (Accounts and Reports) regulations 2008 other than any requirements that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:



Sarah Rudge ACA

ICAEW Membership No. 8989035

SJR Financial services

91 Kempson Avenue
Sutton Coldfield
B72 1HF

STATEMENT OF FINANCIAL ACTIVITES
FOR THE YEAR ENDED 31 MARCH 2024

	Note	Unrestricted funds 2024 £	Unrestricted funds 2023 £	Restricted funds 2024 £	Restricted funds 2023 £	Total 2024 £	Total 2023 £
INCOME							
Income from:-							
Donations and legacies	**2**	54,514	19,250	-	103,132	54,514	122,382
TOTAL		54,514	19,250	-	103,132	54,514	122,382
EXPENDITURE							
Expenditure from :-							
Charitable activities	**3**	101,140	23,795	-	68,469	101,140	92,264
TOTAL		101,140	23,795	-	68,469	101,140	92,264
NET SURPLUS/DEFICIT		(46,626)	(4,545)	-	34,663	(46,626)	30,118
RECONCILIATION OF FUNDS							
TOTAL FUNDS BROUGHT FORWARD		47,178	(9,045)	-	26,105	47,178	17,060
TOTAL FUNDS CARRIED FORWARD		552	(13,590)	-	60,768	552	47,178

BALANCE SHEET
AS AT 31 MARCH 2024

	Note	Unrestricted 2024 £	Unrestricted 2023 £	Restricted 2024 £	Restricted 2023 £	Total 2024 £	Total 2023 £
FIXED ASSETS							
Tangible assets		4,034	5,043	-	-	4,034	5,043
CURRENT ASSETS							
Cash at bank	6	11,774	(7,481)	-	60,767	11,774	53,286
Debtors	7	3,766	7,500	-	-	3,766	7,500
		15,540	19	-	60,767	15,540	60,786
Creditors: Amount falling due within 1 year	8	(19,022)	(18,651)	-	-	(19,022)	(18,651)
NET CURRENT ASSETS/LIABILITIES		(3,482)	(18,632)	-	60,767	(3,482)	42,135
Total net assets/Liabilities		552	(13,589)	-	60,767	552	47,178

Charity funds		2024 £	2023 £
Restricted funds	9	-	60,767
Unrestricted funds	9	552	(13,589)
TOTAL FUNDS		552	47,178

The charity is entitled to exemption from audit under Section 144(2) (audit) of the Charities Act 2011 for the year ended 31 MARCH 2024.

The members have not required the charity to obtain an audit of its financial statements for the year ended 31 MARCH 2024 in accordance with Section 144(2) (audit) of the Charities Act 2011

The trustees acknowledge their responsibilities for: -

(a) ensuring that the charity keeps accounting records that comply with Charities Act 2011 ("the 2011 Act");

and

(b) preparing financial statements which give a true and fair view of the state of affairs of the charity as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 132 of the Charities Act 2011 (The accrual basis) relating to financial statements, so far as applicable to the charity.

The financial statements were approved by the Board of Trustees on 18/12/2024 and were signed on its behalf by: -

EBMilner

E Milner
Trustee

NOTES TO THE ACCOUNTS

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

a) General information

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON is a charity registered in England and Wales, the charity is registered with companies house. The address of the registered office is given in the charity information on page 1 of these financial statements.

b) Basis of preparation

These accounts have been prepared under the historical cost convention with items recognized at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts.

The accounts have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016), the Charities Act 2011.

The charity has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement on the grounds that it is applying FRS 102 Section 1A.

The charity constitutes a public benefit entity as defined by FRS 102.

The financial statements are prepared on a going concern basis under the historical cost convention and are presented in sterling which is the functional currency of the charity and rounded to the nearest £1.

c) Funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes or for specific artistic projects. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund are set out in the notes to the financial statements.

d) Income recognition

All incoming resources are included in the Statement of Financial Activities (SOFA) when the charity becomes entitled to the income, it is more likely than not that the trustees will receive the income and the monetary value can be measured with sufficient reliability.

Grants and donations are only included in the SOFA when the general income recognition criteria are met. For donations to be recognized, the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

No amount is included in the accounts for volunteer time in line with the SORP (FRS 102).

NOTES TO THE ACCOUNTS

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

Legacies are included in the SOFA when receipt is probable, that is, when there has been grant of probate, the executors have established that there are sufficient assets in the estate and any conditions attached to the legacy are either within the control of the charity or have been met. Where legacies are notified to the charity but it is not possible to measure the amount expected to be distributed, the legacy is treated as a contingent asset and disclosed.

Income from government and other grants are recognized at fair value when the charity has entitlement after any performance conditions have been met, it is probable that the income will be received and the amount can be measured reliably. If entitlement is not met, these are deferred.

Gift Aid receivable is included in income when there is a valid declaration from the donor. Any Gift Aid amount recovered on a donation is considered to be part of that gift and is treated as an addition to the same fund as the initial donation unless specified otherwise

e) Expenditure recognition

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognized where it is more likely than not that there is a legal or constructive obligation committing the charity to pay out resources and the amount of the obligation can be measured with reasonable certainty. Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

f) Support costs allocation

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office costs, governance costs, administrative and payroll costs. They are incurred directly in support of expenditure on the objects of the charity. Where support costs cannot be directly attributed to particular headings, they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources.

g) Debtors

Debtors are measured, on initial recognition, at settlement amount after any trade discounts or amount advanced by the charity. Subsequently, they are measured at the cash or other consideration expected to be received

h) Creditors

Creditors which are measured at settlement amounts less any trade discounts. A liability is measured on recognition at its historical cost and then subsequently measured at the best estimate of the amount required to settle the obligation at the reporting date

i) Tax

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charity for UK corporation tax purposes.

NOTES TO THE ACCOUNTS

2. INCOME FROM DONATIONS AND LEGACIES

	Unrestricted 2024 £	Unrestricted 2023 £	Restricted 2024 £	Restricted 2023 £	Total 2024 £	Total 2023 £
Donations and gifts	-	9,742	-	-	-	9,742
Charitable activities						
Family support services	46,941	8,398	-	103,132	46,941	111,530
Other trading activities	7,573	1,110	-	-	7,573	1,110
	54,514	19,250	-	103,132	54,514	122,382

3. ANALYSIS OF EXPENDITURE ON CHARITABLE ACTIVITIES

	Total 2024 £	Total 2023 £
Activities undertaken directly		
Staff costs	62,679	58,377
Activity costs	21,157	12,614
Food and consumables	-	3,831
	83,836	74,822
Support Costs		
Premises costs	3,446	3,766
Communication costs	1,467	1,787
Office and administration costs	2,047	6,800
Depreciation	1,009	1,480
Advertising	300	-
Other expenses	3,785	-
Governance costs	5,251	3,609
	17,304	17,442
TOTAL	101,140	92,264

4. GOVERNANCE COSTS

	Total 2024 £	Total 2023 £
Accountancy fee	4,781	4,260
Finance cost	470	(651)
TOTAL	5,251	3,609

5. NET INCOMING/ (OUTGOING) RESOURCES FOR THE YEAR

Net income/(Expenditure) is stated after charging/(Crediting**)**

	Total 2024 £	Total 2023 £
Depreciation-owned assets	1,009	1,480
Accountancy and independent examination fee	700	4,260
TOTAL	1,709	5,740

NOTES TO THE ACCOUNTS

6. TRUSTEES' AND KEY MANAGEMENT PERSONNEL REMUNERATION AND EXPENSES

The trustees neither received nor waived any remuneration or expenses during the period.

7. CASH AT BANK AND IN HAND

	2024	2023
	£	£
Cash at bank and in hand	11,774	53,286
	11,774	53,286

4. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024	2023
	£	£
Trade creditors	8,184	665
Social security and other expenses	871	804
Other creditors	4,062	10,801
Accrued expenses	5,905	6,381
TOTAL	19,022	18,651

5. DEBTORS : AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024	2023
	£	£
Trade debtors	3,766	7,500
	3,766	7,500

6. CHARITY FUNDS

Fund	Opening 2024	Opening 2023	Income 2024	income 2023	Expenses 2024	Expenses 2023	Balance 2024	Balance 2023
	£	£	£	£	£	£	£	£
General funds	(13,590)	(9,045)	15,458	19,249	(1,868)	(23,794)	-	(13,590)
Community fund	-	2,339	-	29,999	-	(32,338)	-	-
Food Stop Shop	29,178	9,766	39,056	41,333	(68,234)	(21,921)	-	29,178
Mayor's Community spaces	14,000	14,000	-	-	(13,722)	-	278	14,000
Food For Thought project	-	-	-	7,000	-	(7,000)	-	-
Community Connect Household help	17,590	-	-	19,800	(17,315)	(2,210)	275	17,590
Household support fund	-	-	-	5,000	-	(5,000)	-	-
TOTAL	47,178	17,060	54,514	122,382	(101,140)	(92,263)	552	47,178

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

England & Wales - Charity number 1064222

Accounts

REGISTERED COMPANY NUMBER: 03336830 (England and Wales)
REGISTERED CHARITY NUMBER: 1064222

Report of the Trustees and

Unaudited Financial Statements

for the Year Ended 31st March 2023

for

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

Simpson Wreford & Partners
Chartered Accountants
Suffolk House
George Street
Croydon
Surrey
CR0 0YN

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

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Report of the Trustees
for the year ended 31st March 2023

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

The financial statements have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with the charity's governing document, the Charities Act 2011, the Companies Act 2006 and the charities Statement of Recommended Practice (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland; FRS 102) issued in October 2019.

OBJECTIVES AND ACTIVITIES

Objectives and aims for the public benefit

The company is a registered charity, a company limited by guarantee and is governed by its memorandum and articles of association.

The Family Centre aims to provide quality family support services to promote the health, wellbeing and learning development of children and their families in an area of multi deprivation. Services provided include: The Food Stop Shop, Community Connect wraparound support, Community Café, Coffee mornings for the over 60's, Community Crèche, Laundry facilities and more.

In shaping our objectives for the year and planning our activities, the trustees have considered the Charity Commission's guidance on public benefit.

The Trustees and staff have reviewed the services offered by the Centre with a view to further respond to the changing needs of the community.

This review looks at what we achieved and the outcomes of our work in the previous 12 months. The review looks at the success of each key activity and the benefits they have brought to those groups of people we are set up to help. The review also helps us ensure our aim, objectives and activities remained focused on our stated purposes. We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aim and objectives and in planning our future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives they have set.

Volunteers

The Family Centre is fortunate to have had two regular volunteers. Without their support we would not be able to achieve such positive outcomes for the families we serve.

Report of the Trustees
for the year ended 31st March 2023

ACHIEVEMENT AND PERFORMANCE

The Family Centre has a strong track record as a community-based organisation, empowering residents in New Addington North and New Addington South. Over the 24+ years since our inception we have become a respected, responsive, and trusted 'first port of call' in the heart of the community. Our ethos of delivering projects that meet local need is embedded in everything we do.

We provide a range of opportunities and targeted interventions to enhance the lives of residents so they can realise their health, educational, social, housing and employment aspirations. The main beneficiaries of Community Connect (see details below) are families who are just about managing, including those affected by welfare reform. Complex financial/social problems can cause stress and anxiety to the point people cannot see the wood for the trees and they lose all sense of empowerment. Community Connect gently hands back responsibility by helping residents take back control.

No one could have predicted that after the Covid 19 pandemic that we would find ourselves affected by the illegal war in Ukraine, energy prices increasing, the lack of HGV drivers and the general cost of living on the increase. With all these obstacles against many, the Trustees firmly believe that The Family Centre is needed more than ever. The Family Centre has seen a high increase in numbers over the last year, this in part in is due to the cost-of-living crisis, which has seen many of our residents and members requiring extra financial support and advice. Many members are struggling to purchase the essentials and have stated that The Food Stop is their main weekly shop.

REVIEW OF THE YEAR

The Food Stop shop

Tuesday 9.30am - 12.30pm & Wednesday 9.30am - 12.30pm. Extended hours can go on until 1.30pm if we have a high volume of residents.

A range of fresh fruit, vegetables, ambient food, fridge, and freezer items as well as tins, pulses, pasta, rice and toiletries. The Family Centre adopted a membership fee of £4 for those who can afford it. For families that are really struggling they receive a free shop.

Local Fareshare collection point

Monday 9.30am-11.00am & Thursday 9.30am - 11.00am

The Family Centre is a collection point for Fareshare deliveries. Fareshare is a charity that believes no good food should go to waste and helps distribute excess food from supermarkets straight to our door. Other organisations, lunch clubs and faith groups collect their deliveries from The Family Centre.

Community Connect
Tuesday 9.30am - 12.30pm, Wednesday 9.30am - 12.30pm, Thursday 10.00am - 3.00pm & Friday 10.00am - 3.00pm

Community Connect is a wraparound service which enables The Family Centre to provide housing financial stability, homelessness prevention and food poverty solutions for our most vulnerable residents in the New Addington and Fieldway community.

On our first initial face to face meeting with a resident we go through a comprehensive assessment of circumstances, considering housing, finance, employability, skills, childcare and health. This helps us to understand the implications of welfare reform and the impact that the cost-of-living crisis is having on our beneficiaries, from here we can establish needs, aspirations, and any barriers to participation. Action plans are developed with residents to establish the best way forward.

Regular contact is maintained with intensive support, advice, and mentoring, this helps to sustain participation and find solutions to what challenges beneficiaries are facing. Working in this innovative way focusses on long term outcomes to ensure sustainable change, which may in turn enable residents to avoid crisis.

Community Connect works hand in hand with The Food Stop Shop and has a plethora of recent partners which include the following: Referrals made to The Citizens Advice Croydon, Southwest London Law Centre, Croydon Healthy Homes, The Vine Food Bank, Welfare Rights, Tenancy and Income Officers and Fieldway Ward Police. In addition to this we do advocacy and form filling, supporting residents that face homelessness, the cost-of-living crisis, food, hygiene, and fuel poverty.

Welfare Rights Advisor: Monday weekly 9.30am - 3.00pm
A Croydon Council officer that supports residents with applying for Personal Independent Payments and checks to see if they are getting all the benefits they are entitled to, navigating residents through the benefit system and helping with enquiries.

Fieldway Ward Counsellor Surgeries: Tuesday Fortnightly
Local Ward Counsellor supporting residents with a range of Council related issues which can range from bin collections to anti-social behaviour.

Tenancy Surgery: Tuesday/Wednesday: Monthly
A Council Tenancy officer offering support with housing related issues to residents living in Fieldway and New Addington

Income Officer: Thursday Weekly
A Council Income Officer who offers support with rent enquiries and other challenges and can help with rent payment plans for those that find themselves in arrears.

Croydon Healthy Homes: 2nd and 3rd Tuesday of the month
This initiative supports residents who find they are struggling with their energy bills, as there are more families falling into fuel poverty, and supporting homeowners to gain grants for solar panels, boilers etc.

Croydon Plus Credit Union & the England Illegal Money Lending Team (IMLT): Tuesday fortnightly
Credit Unions are community savings and loan cooperatives and can help residents get finances under control by encouraging people to save on a regular basis-weekly, fortnightly or monthly. Allowing residents to save small amounts and are willing to lend small amounts for short periods. Some Credit Unions also offer help with budgeting and debt management service.

Social Prescriber: Tuesday or Wednesday Monthly: 9.30am -12.30pm
This service is run in partnership with the G.P hub and focuses on residents' health and wellbeing, signposting them to activities that could benefit them in their locality. This project helps to tackle social isolation and loneliness, healthy lifestyle choices, low confidence, mood and more.

Community Hub: 1st and 3rd Tuesday of the month 10.00am-12.30pm
Residents can drop in for a chat over a cup of tea with friendly faces from the voluntary and community sector, Health Services and Social Care teams. They offer support/information as well as signposting to different groups in the area. Facilitated by a Community Facilitator, their remit is to be a link between the VCS and Health and Social Care, using their knowledge and insight into the community assets and their knowledge of the challenges faced in the localities that they support. They can also escalate complex interventions from Community Hubs to MDT meetings to get support and guidance from Health and Social Care Staff. Residents can walk into these hubs and get a plethora of support.

Mobile Boot Camp: Thursday Monthly
Facilitated by Clear Community web, this service, targeted at the over 60's or anyone who would like support using their smart phone/ tablet and build confidence through practical activities.

The Birchwood Coffee Morning: Wednesday 10.00am - 12.00pm weekly (For the over 60's)
A curator from St Marys Church facilitates this group for the over 60's, residents can socialise and connect over coffee and cake, breaking down the barriers of social isolation.

The Healthy Child Clinic
Facilitated by a Health Visitor or Nursery Practitioner, parents/carers can have their one and two-year developmental checks and discuss any worries they may have as a parent.

Cuppa with a Coppa Monthly police surgeries
The Family Centre in partnership with our local Safer Neighbourhood Team hold monthly surgeries where residents can have a chat with their local policing team about what is happening in the area or report any anti-social behaviour that is affecting them.

Local Community Partnership Meetings (LCP quarterly)
In alignment with One Croydon and as part of the Healthy Communities Together programme, Croydon Voluntary Action and Croydon Council have set up 6 Local Community Partnerships, holding meetings every quarter to bring active communities into the heart of Croydon's localities operating model. The aim is to make the LCP representative of Croydon's Civil Society from the larger charities to grassroots groups, BME organisations, faith communities' active citizens and residents. This collaborative way of working and strength-based approach puts LCPs at the centre of developing local community plans that set priorities to inform One Croydon's commissioning process. The Family Centre's CEO is a co-chair for the LCP board and hosts meetings at the centre twice a year. Our CEO also sits on the Engagement and Empowerment Board as well as The VCS Leadership Board.

Re - New Addington (RENA) Monday 1.00pm - 3.00pm weekly
This is a community group initiative which brings the local community together to tackle local issues. Its core aim is building a thriving community for its young people, to combat the realities of crime and anti-social behaviour. ReNA is a holistic community space where representatives can gather, connect and discuss strategies. The Family Centre host this weekly meeting.

The Hygiene Bank Thursday 10.00am - 12.00pm
A Family Centre volunteer facilitates this project and collects hygiene products from Boots and other suppliers to give out to charities, Faith groups, homelessness prevention services and families.

Tea and Talk: Tuesday & Wednesday 9.15am - 12.30pm
Hot drinks and healthy snacks, alongside themed art, and craft activities. Helps to address social isolation and bring residents together to discuss a topic of interest. This project came under The Community Fund. The funding for this project ended on 31.03.2023.

Food for Thought Project (Covid 19 Champions)
The Family Centre created opportunities to engage in Covid Vaccine conversations with those who attend our many weekly activities. The Vaccination Awareness programme was very successful, members of the community were given a chance to express the barriers to getting vaccinated as well as given up to date information on the process. We had the vaccination bus for any resident that wanted the vaccine, all those that took part received a free full English breakfast, a free shop at The Food Stop and a free Covid 19 test kit. This project ran for over 6 months

The Voluntary sector Household support fund
The funding for this project went towards providing access to healthy, low-cost food via our membership scheme and included free shops for the most vulnerable and those with no recourse to public funds. We were also able to provide support to residents in crisis with fuel poverty and link them into Croydon Healthy Home Scheme. In addition to this we provided support to residents in crisis who required white goods, and hygiene products.

Community Connect Household Help funded by Croydon Relief in Need
This fund has enabled residents to receive financial support when reaching crisis point and has helped with data top ups for mobile phones, oyster card top ups for those attending job interviews, hospital appointments or attending court. Residents have also received support with utility bills, food, rent, Council Tax and white goods during the cost-of-living crisis.

Christmas In a Bag
The Family Centre recognised that this year has been extremely hard for everyone, and we wanted to ensure that every family and resident that we support had a Merry Christmas. We extended our services further to include: "Christmas in a bag" where we purchased 150 joints of meet including: lamb, turkey, beef, gammon, pork, and Halal joints. We purchased 100 Iceland Vouchers to give to families alongside this, so that they could shop locally for their Christmas Vegetables. In addition to this, residents also received a hygiene hamper which included: washing powder, washing up liquid, antibac spray, toothpaste, face wipes, deodorant, soap, as well as treats. We identified 43 families that needed extra support and they received an additional hamper from The Salvation Army, The Reverse Calendar project, and The Vegetarian and Vegan Face book group. Good Food Matters cooked on our behalf Christmas dinner for 25 vulnerable elderly residents, which was home delivered, ensuring that a good Christmas was had by all.

Report of the Trustees
for the year ended 31st March 2023

Funding

The Family Centre was fortunate to have gained additional funding through several successful funding bids for some of our services; this meant residents benefited from not paying a membership fee, while accessing more of what we had to offer.

A huge thank you to our funders, who supported our work through this challenging time. Our Funders include the following:

- Trust for London who have funded Community Connect
- The Community Fund, who Commissioned Café Damis, this funding ended on 31st March 2023
- Mayor of London Culture and Community at Risk Programme
- Croydon Voluntary Action Covid 19 Champion
- Croydon Voluntary Action Cost of Living grant
- Croydon Voluntary Sector Household Support Fund
- Croydon Relief in Need Cost of Living Grant
- Neighbourly Marks and Spencer's
- Morrisons
- Maurice Fry Trust
- Asda Empowering Communities
- The Co op
- Neighbourly Warm Communities Fund

Donations

The Family Centre is fortunate to have received donations and support from the following generous organisations and individuals. City Harvest, Fareshare, The Felix Project, The Royal House Chapel IMC, St Marys Church, The G.P Hub, International Women's Day fundraising event, residents within our locality, Castle Hill Church, Purley Food Hub, Asda and the pension Protection Fund Corporate Social Responsibility Programme. The generosity of members of the public and our residents is astounding. We have received food items, toiletries, baby clothes and cooking equipment to give to others.

Impact

The Family Centre staff team have gone above and beyond again this year, they continued to work tirelessly throughout the pandemic, supporting the community with home deliveries, emergency packages food and toiletries. Now with the Cost-of-living Crisis, they have listened to the voice of the community and come up with a whole new support package, where residents and families receive not only food, but welfare rights advice, help with bills, housing support, health, and wellbeing and more.

The Family Centre has been a constant steadying hand of support for many residents and organisations. Trust for London and Croydon Relief in Need has helped us deliver beyond our expectations and we have been able to reach many residents that we have not supported before.

Report of the Trustees
for the year ended 31st March 2023

ACHIEVEMENT AND PERFORMANCE

Future funding

Due to Croydon Council issuing a third 114 Bankruptcy notice, the last remaining commissioned service from Croydon Council is now at an end. The Family Centre is proactively seeking other funding streams to be able to continue the invaluable work that we do for our community. We have worked with a consultant from The Mayor of London's Culture and Community at Risk programme who provided tailored insight and bespoke training for the board of Trustees and helped us to develop a one-page strategic plan. In addition to this we have reviewed our funding strategy and have carried out an evaluation on the services currently running, which will feed into our impact report.

The Family Centre sits on various boards regarding The Community Hub, ReNA, and the new Central Government initiative 'The Family Hub' and are looking at new funding opportunities that may arise within these.

The Family Centre Trustees acknowledge the tireless dedication of the staff team, and our wonderful volunteers who were able to adapt, galvanise and quickly put into place new services that came directly from the voice of the community, true trailblazers.

FINANCIAL REVIEW

Financial review

The Family Centre has continued to operate during the year with the support of Croydon Council and through other donations. There have been continued efforts to control expenditure through the year, which resulted in an overall surplus for the year of £30,118. The balance on restricted funds increased by £34,663, which will be utilised in the current year as projects are delivered.

At 31st March 2023 we were carrying forward £60,768 (2022: £26,105) of restricted funds to be used on specific projects and our general unrestricted reserves were in deficit by £13,589 (2022 : £9,045). The trustees continue the work to raise further general funds and control expenditure and are budgeting to return the unrestricted funds to a positive position in the current year.

Reserves policy

The general reserve has been drawn on to enable the centre to continue operating with reduced funding while new sources of income are sought.

The trustees aim to maintain free reserves amounting to three months operating costs of £30,000, though this has not been achieved for some time. The trustees continue to explore various funding opportunities and are optimistic that grants will be secured to support The Family Centre's services. Budgets and forecasts have been prepared to monitor cash flow and expenditure is reviewed regularly.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. The trustees have undertaken a review of the main risks that the charity faces and are satisfied that, as far as possible, the major concerns have been addressed.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03336830 (England and Wales)

Registered Charity number

1064222

Report of the Trustees
for the year ended 31st March 2023

Registered office
The Family Centre Fieldway
New Addington
Croydon
Surrey
CR0 9BS

Trustees
Mrs L Davis
E Milner
Mrs N M Esti
C Ghartey
S Black

The power to appoint new trustees lies with those in office.

Company Secretary
Mrs L Davis

Independent Examiner
Alasdair Weaks
Simpson Wreford & Partners
Chartered Accountants
Suffolk House
George Street
Croydon
Surrey
CR0 0YN

GOING CONCERN
Due to Croydon Council issuing a third 114 Bankruptcy notice, the last remaining commissioned service from Croydon Council is now at an end. Whilst there remains uncertainty over the charity's funding going forward, The Family Centre is proactively seeking other funding streams to be able to continue the invaluable work that we do for our community. The trustees are monitoring the current level of the charity's costs and services that can be provided. Whilst the future remains challenging, the trustees and staff are committed to providing support to the local community. The financial statements have been prepared on the going concern basis.

STATEMENT OF TRUSTEES' RESPONSIBILITIES
The trustees (who are also the directors of The Family Centre Fieldway New Addington for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

Report of the Trustees
for the year ended 31st March 2023

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 1st August 2023 and signed on its behalf by:

E Milner - Trustee

Independent Examiner's Report to the Trustees of The Family Centre Fieldway New Addington

Independent examiner's report to the trustees of The Family Centre Fieldway New Addington ('the Company')
I report to the charity trustees on my examination of the accounts of the Company for the year ended 31st March 2023.

Responsibilities and basis of report
As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement
I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Simpson Wreford & Partners

Alasdair Weaks

Simpson Wreford & Partners
Chartered Accountants
Suffolk House
George Street
Croydon
Surrey
CR0 0YN

Date: 2nd August 2023

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

Statement of Financial Activities
(Incorporating an Income and Expenditure Account)
for the year ended 31st March 2023

	Notes	Unrestricted fund £	Restricted funds £	31.3.23 Total funds £	31.3.22 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies		9,742	-	9,742	1,558
Charitable activities					
Family support services		8,398	103,132	111,530	82,265
Other trading activities	2	1,110	-	1,110	580
Total		19,250	103,132	122,382	84,403
EXPENDITURE ON					
Charitable activities	3				
Family support services		23,795	68,469	92,264	87,080
NET INCOME/(EXPENDITURE)		(4,545)	34,663	30,118	(2,677)
RECONCILIATION OF FUNDS					
Total funds brought forward		(9,045)	26,105	17,060	19,737
TOTAL FUNDS CARRIED FORWARD		(13,590)	60,768	47,178	17,060

The notes form part of these financial statements

Statement of Financial Position
31st March 2023

	Notes	Unrestricted fund £	Restricted funds £	31.3.23 Total funds £	31.3.22 Total funds £
FIXED ASSETS					
Tangible assets	8	5,043	-	5,043	6,523
CURRENT ASSETS					
Debtors	9	7,500	-	7,500	30
Cash at bank and in hand		(7,481)	60,767	53,286	32,699
		19	60,767	60,786	32,729
CREDITORS					
Amounts falling due within one year	10	(18,651)	-	(18,651)	(22,192)
NET CURRENT ASSETS/(LIABILITIES)		(18,632)	60,767	42,135	10,537
TOTAL ASSETS LESS CURRENT LIABILITIES		(13,589)	60,767	47,178	17,060
NET ASSETS		(13,589)	60,767	47,178	17,060
FUNDS	11				
Unrestricted funds				(13,589)	(9,045)
Restricted funds				60,767	26,105
TOTAL FUNDS				47,178	17,060

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2023.

The members have not required the company to obtain an audit of its financial statements for the year ended 31st March 2023 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The notes form part of these financial statements

continued...

Statement of Financial Position - continued
31st March 2023

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 1st August 2023 and were signed on its behalf by:

E Milner - Trustee

The notes form part of these financial statements

Notes to the Financial Statements
for the year ended 31st March 2023

1. ACCOUNTING POLICIES

Basis of preparing the financial statements
The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The Family Centre meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

Whilst the future remains challenging, the trustees and staff are committed to providing support to the local community. There remains uncertainty over the charity's funding, but given the on-going efforts to secure new and continued funds, the trustees continue to adopt the going concern basis of accounting.

The charitable company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland':

- the requirements of Section 7 Statement of Cash Flows;
- the requirements of paragraphs 11.42, 11.44, 11.45, 11.47, 11.48(a)(iii), 11.48(a)(iv), 11.48(b) and 11.48(c).

Income
All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Due to the impracticality of valuing food and other non-monetary incoming donations, these are not recognised as income.

Expenditure
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets
Assets are capitalised where they are considered to have a useful life of five or more years. Depreciation is provided at a rate of 20% per annum in order to write off each asset over its estimated useful life.

Debtors
All debtors are recognised at the settlement amount due after any discount offered. Prepayments are valued at the amount prepaid after taking account of any discounts due.

Creditors
Creditors are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors are normally recognised at their settlement amount after allowing for any discounts due.

continued...

1. ACCOUNTING POLICIES - continued

Taxation
The charity is exempt from corporation tax on its charitable activities.

Fund accounting
Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Capital grants received are taken to reserves and released over the life of the assets.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits
The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Company status
The company is a registered charity and is limited by guarantee, registered in England and Wales. The liability in respect of the guarantee is limited to £1 per member.

Financial instruments
The charity only enters into basic financial instruments transactions that result in the recognition of financial assets and liabilities like trade and other amounts receivable and payable and loans from banks and other third parties. Financial assets that are measured at cost are assessed at the end of each reporting period for objective evidence of impairment. If objective evidence of impairment is found, an impairment loss is recognised in the Statement of Financial Activities.

2. OTHER TRADING ACTIVITIES

	31.3.23	31.3.22
	£	£
Venue hire	1,110	580

continued...

3. CHARITABLE ACTIVITIES COSTS

	Family Support Services £	31.3.23 Total £	31.3.22 Total £
Costs directly allocated to activities			
Staff costs	58,377	58,377	61,074
Activity costs	12,614	12,614	8,252
Food and consumables	3,831	3,831	114
Support costs allocated to activities			
Premises costs	3,766	3,766	5,724
Communication costs	1,787	1,787	898
Office and administration costs	6,800	6,800	5,649
Accountancy and independent examination fees	4,260	4,260	4,442
Depreciation	1,480	1,480	477
Finance costs	(651)	(651)	450
	92,264	92,264	87,080

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.23 £	31.3.22 £
Depreciation - owned assets	1,480	477
Accountancy and independent examination fees	4,260	4,442

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31st March 2023 nor for the year ended 31st March 2022.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31st March 2023 nor for the year ended 31st March 2022.

continued...

6. STAFF COSTS

	31.3.23	31.3.22
	£	£
Wages and salaries	53,531	57,124
Social security costs	3,816	3,713
Other pension costs	1,030	237
	58,377	61,074

The average monthly number of employees during the year was as follows:

	31.3.23	31.3.22
Family support services	3	3

No employees received emoluments in excess of £60,000.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund	Restricted funds	Total funds
	£	£	£
INCOME AND ENDOWMENTS FROM			
Donations and legacies	1,558	-	1,558
Charitable activities			
Family support services	3,385	78,880	82,265
Other trading activities	580	-	580
Total	5,523	78,880	84,403
EXPENDITURE ON			
Charitable activities			
Family support services	4,776	82,304	87,080
NET INCOME/(EXPENDITURE)	747	(3,424)	(2,677)
RECONCILIATION OF FUNDS			
Total funds brought forward	(9,792)	29,529	19,737
TOTAL FUNDS CARRIED FORWARD	(9,045)	26,105	17,060

continued...

8. TANGIBLE FIXED ASSETS

	Plant and machinery £
COST	
At 1st April 2022	31,812
Disposals	(527)
At 31st March 2023	31,285
DEPRECIATION	
At 1st April 2022	25,289
Charge for year	1,480
Eliminated on disposal	(527)
At 31st March 2023	26,242
NET BOOK VALUE	
At 31st March 2023	5,043
At 31st March 2022	6,523

9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.23 £	31.3.22 £
Trade debtors	7,500	30

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.23 £	31.3.22 £
Trade creditors	665	10,262
Social security and other taxes	804	871
Other creditors	10,801	8,184
Accrued expenses	6,381	2,875
	18,651	22,192

continued...

Notes to the Financial Statements - continued
for the year ended 31st March 2023

11. MOVEMENT IN FUNDS

	At 1.4.22	Income	Expenditure	Transfers	At 31.3.23
	£	£	£	£	£
Unrestricted funds					
General fund	(9,045)	19,249	(23,794)	-	(13,590)
Restricted funds					
Community Fund	2,339	29,999	(32,338)	-	-
Food Stop Shop	9,766	41,333	(21,921)	-	29,178
Mayor's Community spaces	14,000	-	-	-	14,000
Food for Thought Project	-	7,000	(7,000)	-	-
Community Connect Household Help	-	19,800	(2,210)	-	17,590
Household support fund	-	5,000	(5,000)	-	-
Restricted funds total	26,105	103,132	(68,469)	-	60,768
Total funds	17,060	122,381	(92,264)	-	47,178

The general reserve represents the free funds of the charity which are not designated for particular purposes. The trustees endeavour to secure future funding so that the year end deficit can be overturned.

Community Fund
London Borough of Croydon's Community Fund has supporting us for three years to run a community café, creche and Tea and Talk sessions. This funding has ended on the 31st March 2023.

Food Stop shop
The Family Centre opened the Food Stop Shop providing food parcels to the most vulnerable in the community. This work was funded by grants from a number of bodies, including the Trust for London and Croydon Council's Household Support Fund.

Mayor's Community spaces
Funding was received from The Mayor's Community Spaces at Risk Fund (CSARF) for assistance with rental costs, studio hire and staff and trustee training.

Food for Thought Project (Covid 19 Champions)
Funding was provided to engage in Covid Vaccine conversations with those who attend our weekly activities. We had the vaccination bus for any resident that wanted the vaccine, all those that took part received a free full English breakfast, a free shop at The Food Stop and a free Covid 19 test kit.

The Voluntary sector Household support fund
Funding was received from Croydon Council to provide access to healthy, low-cost food via our membership scheme and included free shops, white goods, and hygiene products for the most vulnerable and those with no recourse to public funds.

continued...

11. MOVEMENT IN FUNDS - continued

Community Connect Household Help funded by Croydon Relief in Need
Funding has enabled residents to receive financial support when reaching crisis point and has helped with data top ups for mobile phones, oyster card top ups for those attending job interviews, hospital appointments or attending court. Residents have also received support with utility bills, food, rent, Council Tax and white goods during the cost-of-living crisis.

12. CONTINGENT LIABILITIES

Since the Family Centre moved to its permanent site in September 2021, no written rental agreement has been put in place. It has been agreed no rent will be paid to the Council for the period up to the 31 March 2023 but from 1 April 2023 the rent will be charged in full. The level of upkeep of the shared areas, share of utilities and building insurance has not been agreed. Based on the uncertainty of these costs and subsides, no provision has been made in the accounts.

13. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31st March 2023.

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

England & Wales - Charity number 1064222

Accounts

REGISTERED COMPANY NUMBER: 03336830 (England and Wales)
REGISTERED CHARITY NUMBER: 1064222

Report of the Trustees and

Unaudited Financial Statements

for the Year Ended 31st March 2022

for

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

Simpson Wreford & Partners
Chartered Accountants
Suffolk House
George Street
Croydon
Surrey
CR0 0YN

Contents of the Financial Statements for the year ended 31st March 2022

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Report of the Trustees
for the year ended 31st March 2022

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

The financial statements have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with the charity's governing document, the Charities Act 2011, the Companies Act 2006 and the charities Statement of Recommended Practice (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland; FRS 102) issued in October 2019.

OBJECTIVES AND ACTIVITIES

Objectives and aims for the public benefit

The company is a registered charity, is a company limited by guarantee and is governed by its memorandum and articles of association.

The Family Centre's mission is to support and strengthen families, children, and residents so they can improve the health, educational, social and employment aspects of their lives. We do this by raising aspirations, creating opportunities, and empowering individuals, families and the hard to reach with a 'Can do' attitude.

To realise our mission, The Family Centre, working in partnership with voluntary and statutory agencies, make available a range of services that target individuals and families who are less likely to engage with mainstream provision and that aim to develop skills, confidence, self-esteem and above all, resilience.

In striving to be a valued resource for the New Addington community, the Family Centre will be:

Family focussed
- We believe that local people, when given the right access and support, can make a positive difference to their lives and to the lives of their family, their neighbourhood and to Croydon.
- We will keep the success and progress of families and children at the heart of what we do.

Community-led
- We will listen to and respond to the people in our community and create opportunities for them to have a voice.

Professional and high quality
- We employ professional staff, provide the necessary guidance, and support and trust them to deliver high quality service

Inclusive
- We will positively encourage those who struggle to access provision and services.
- We will foster an atmosphere that promotes tolerance, understanding and respect.

Integrated
- We will work with partners to deliver joined up, cost effective services.
- We believe that diversity is a source of opportunity, economic strength, and competitive advantage.

Services provided include: The Food Stop Community Shop, Community Connect support service, Café D'amis, Tea and Talk peer lead service, Cuppa with a Coppa, Christmas activities and more. The trustees and staff have reviewed the services offered by the Centre with a view to further respond to the changing needs of the community. This review looks at what we achieved and the objectives and activities remain focused on our stated purposes. The review also helps us ensure our aims, objectives and activities remain focused on our stated purposes. We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities.

Report of the Trustees
for the year ended 31st March 2022

OBJECTIVES AND ACTIVITIES

Volunteers

The Family Centre is fortunate to have had two regular volunteers. Without their support we would not be able to achieve such positive outcomes for the families we serve.

ACHIEVEMENT AND PERFORMANCE

Review of the year

Due to the Covid-19 Pandemic, The Family Centre implemented a contingency plan which allowed some of our existing services 'The Food Stop' shop to expand as well as develop new initiatives to reflect the emerging needs in the community. Post the Covid 19 Pandemic and subsequent Government lockdown we had to make the decision to temporarily close Cafe D'amis, Tea and Talk, Community Crèche, The Birchwood Club for over 50's and The Fieldway Ward Officers Surgery. In addition to this the following services provided in partnership with Croydon Council were also put on hold: Housing Demand, Healthy Child Clinic, Job Club and Credit Union.

The Family Centre kept the Food Stop for an additional day targeting the over 65's and those who may normally attend The Birchwood Club, we called this service Food Stop Plus. This operated until August 2021 when we relocated to permanent premises.

Another emerging need that was highlighted during Covid 19 was access to nutritional food if you were unwell. Food Stop Drop home delivery service an initiative that was developed to fill the gap in our local community and support residents that were self-isolating, shielding, had the Covid virus or were pregnant. This new service enabled residents to receive produce from The Food Stop shop as well as freshly prepared meals which were cooked by Good Food Matters, a local charity that we partnered with during the crisis. This enabled us to ensure that hot meals and fresh produce was going to the most vulnerable. New opportunities arose and we were able to support 3 Sheltered Housing blocks targeting the over 65's with their weekly shopping as well as a local school in our area that was waiting for the free school meal vouchers to come into place. This service ended in August 2021 when we relocated to our new premises.

The Food Stop community shop

Tuesday 9.30am- 12.30pm & Wednesday 9.30-12.30pm extended hours

A range of fresh fruit, vegetables, ambient food, fridge and freezer items as well as tins, pulses, pasta, rice and toiletries. The Family Centre ensured that all staff and volunteers had PPE and that we maintained social distancing throughout only allowing residents two at a time to enter the shop, before entry residents have to use hand sanitizer.

Food Stop Drop Home delivery service

Wednesday 12.30-3.30 & Thursday 12.30-3.30 new service developed.

Good Food Matters prepares, cooks and drops to The Family Centre cooked meals to give out to our families and include in our home deliveries. Home deliveries get a range of items from the Food Stop shop. Residents with dietary requirements and allergies are also catered for.

Food Stop Plus

Friday 9.30-12.30 new service targeting the over 65's and this service closed after relocation.

Fresh fruit, vegetables, ambient food, fridge and freezer items as well as tins, pulses, pasta, rice and toiletries.

Based on our estimate, we have provided 75 to 90 food bags per week which supported over 7,155 family beneficiaries over a 49 week's delivery period, in monetary value saving families over £1,000 a year off their shopping bills. We distributed 45 tonnes of surplus food, saving over 2 tonnes of Co2.

Local Fareshare collection point
Monday 9.30-11.30, 12.00-2pm & 3pm-5pm & Thursday 9.30-11.30

The Family Centre has had to increase our weekly order of food to cater for the demand. We have also become an additional local collection point for 16 other organisations that collect their produce from us to feed families all over Croydon. The Family Centre is a collection point for FareShare deliveries. Fareshare is a charity that believes no good food should go to waste and helps distribute excess food from supermarkets straight to our door. Other organisations, lunch clubs and faith groups collect their deliveries from The Family Centre.

The Family Centre became another additional collection point for food banks in partnership with The Felix Project helping to distribute the last of the stock that they received from DEFRA.

Best Start - Community Builder
Asset Based Community Building (ABCD) brings local people together to make their communities more interesting, healthy, safe, and welcoming places to live. This is done by Community of Practise meetings, workshops, developing new projects, outreach, and engaging with the community.

During the Pandemic this was moved to an online service, supporting parents and carers with children under five with a range of online activities to help break down the barriers of isolation.

This service ended in December 2021 when funding was withdrawn.

The Local Community and organisations in Fieldway and New Addington have really pulled together in this national time of crisis. We have been able to form even stronger partnerships and alliances all working together for the greater good. Some of our partners include; New Addington Residents Association, The Vine Food Bank, Ward Counsellors, The Locality Manager for New Addington, Link workers (social prescribers), Tenancy Officers, Community Connect, Fareshare, City Harvest, The Hygiene Bank, Palace for Life Foundation, Royal House Chapel IMC, Fieldway Ward Officers, Croydon Voluntary Action and The Fieldway Community Centre.

The Family Centre recognised that this year has been extremely hard for everyone, and we wanted to ensure that every family and resident that we support had a Merry Christmas. We extended our services further to include:

Christmas Present give away:
The Family Centre targeted families that were most in need who cannot afford to buy Christmas presents for their children and referred them to The Salvation Army. Ensuring each child gets a present to unwrap under their tree.

The Family Centre was fortunate to have gained additional funding through several successful funding bids for some of our services, this meant residents benefited from not paying a membership fee, while accessing more of what we had to offer.

A huge thank you to our funders, who supported our work through this challenging time. Our Funders include the following:

- The Community Fund: Croydon Council
- WRAP - Community Action Fund (CAF)
- Mayor of London Culture at Risk
- Best Start
- Trust for London

Report of the Trustees
for the year ended 31st March 2022

Donations

Royal House Chapel

The Royal House Chapel IMC donates food items and other products on a monthly basis to The Family Centre.

St Marys Church

Members from the church donate food items, produce, cleaning and sanitary products.

Addington medical Practise

The Hygiene Bank

A Family Centre volunteer facilitates this project, and collects hygiene products from Boots and other suppliers to give out to charities, faith groups, homelessness prevention and families Residents. The generosity of members of the public and our residents is astounding. We have received food items, toiletries, baby clothes and cooking equipment to give to others. 3,024 hygiene parcels were given out this year.

Impact

The Family Centre have felt honoured that we have been able to serve our community. Our dedicated staff team worked tirelessly throughout, working through Bank Holidays and weekends for up to 10 hours a day to maintain a much-needed service for our community. The Trustees would like to commend them for their hard work and their commitment. We couldn't have exceeded all targets if it wasn't for our volunteers who selflessly put themselves on the front line, to help us deliver this much needed service.

The Family Centre has continued to be a constant steadying hand of support for many residents and organisations.

Achievements

The Family Centre's greatest achievement is to remain operational at this time of need and being able to serve the community that we love. Residents, organisations and other professionals have reciprocated the love by giving us their time, bringing our staff team lunch and words and gifts of encouragement. We have grown even stronger within our partnerships with The Vine Food Bank, The Baptist Church, New Addington Residents Association and Good Food Matters, while under increasing financial pressure due to funding insecurities. We have shown that we may be small, but we are Mighty!

Future funding

The Family Centre was successful in obtaining a commissioned service by The London Borough of Croydon through the Community Fund to run Cafe D'amis a community cafe. This fund runs for 3 years.

The Family Centre was commissioned by The London Borough of Croydon through The Best Start Fund, this contract but this ended in December 2021.

The Family Centre moved to our permanent site in September 2021.

The Family Centre Trustees acknowledge the tireless dedication of the CEO, PA, and our wonderful volunteers who were able to adapt, galvanise and quickly put into place new services that came directly from the voice of the community.

Report of the Trustees
for the year ended 31st March 2022

FINANCIAL REVIEW

Financial review

The Family Centre has continued to operate with the support of Croydon Council and through other donations. There have been continued efforts to control expenditure through the year, which resulted in an overall deficit for the year of £2,677. The balance on restricted funds decreased by £3,425, which will be utilised in the current year as projects are delivered.

At 31st March 2022 we were carrying forward £26,105 (2021: £29,529) of restricted funds to be used on specific projects and our general unrestricted reserves were in deficit by £9,045 (2021 : 9,792). The trustees continue the work to raise further general funds and control expenditure and are budgeting to return the unrestricted funds to a positive position in the current year.

Reserves policy

The general reserve has been drawn on to enable the centre to continue operating with reduced funding while new sources of income are sought.

The trustees aim to maintain free reserves amounting to three months operating costs of £30,000, though this has not been achieved for some time. Whilst The Family Centre has some confirmed funding arrangements for the next year, we still require additional donated income to be able to maintain our service levels. The trustees continue to explore various funding opportunities and are optimistic that grants will be secured to support The Family Centre's services. Budgets and forecasts have been prepared to monitor cash flow and expenditure is reviewed regularly.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. The trustees have undertaken a review of the main risks that the charity faces and are satisfied that, as far as possible, the major concerns have been addressed.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03336830 (England and Wales)

Registered Charity number

1064222

Registered office

The Family Centre Fieldway
New Addington
Croydon
Surrey
CR0 9BS

Trustees

Mrs L Davis
E Milner
Ms J Jones (resigned 1.9.21)
Mrs N M Esti
C Ghartey (appointed 1.9.21)
S Black (appointed 4.3.22)

The power to appoint new trustees lies with those in office.

Report of the Trustees
for the year ended 31st March 2022

REFERENCE AND ADMINISTRATIVE DETAILS

Company Secretary
Mrs L Davis

Independent Examiner
Alasdair Weaks
Simpson Wreford & Partners
Chartered Accountants
Suffolk House
George Street
Croydon
Surrey
CR0 0YN

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 25/1/2023 ..... and signed on its behalf by:

E B Milner

E Milner - Trustee

Independent Examiner's Report to the Trustees of The Family Centre Fieldway New Addington

Independent examiner's report to the trustees of The Family Centre Fieldway New Addington ('the Company')
I report to the charity trustees on my examination of the accounts of the Company for the year ended 31st March 2022.

Responsibilities and basis of report
As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement
I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Simpson Wreford & Partners

Alasdair Weaks
Simpson Wreford & Partners
Chartered Accountants
Suffolk House
George Street
Croydon
Surrey
CR0 0YN

Date: 26th January 2023

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

Statement of Financial Activities
(Incorporating an Income and Expenditure Account)
for the year ended 31st March 2022

	Notes	Unrestricted fund £	Restricted funds £	31.3.22 Total funds £	31.3.21 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies		1,558	-	1,558	4,485
Charitable activities					
Family support services		3,385	78,880	82,265	139,607
Other trading activities	2	580	-	580	-
Total		5,523	78,880	84,403	144,092
EXPENDITURE ON					
Raising funds		-	-	-	437
Charitable activities	3				
Family support services		4,776	82,304	87,080	115,893
Total		4,776	82,304	87,080	116,330
NET INCOME/(EXPENDITURE)		747	(3,424)	(2,677)	27,762
RECONCILIATION OF FUNDS					
Total funds brought forward		(9,792)	29,529	19,737	(8,025)
TOTAL FUNDS CARRIED FORWARD		(9,045)	26,105	17,060	19,737

The notes form part of these financial statements

Statement of Financial Position
31st March 2022

	Notes	Unrestricted fund £	Restricted funds £	31.3.22 Total funds £	31.3.21 Total funds £
FIXED ASSETS					
Tangible assets	8	6,523	-	6,523	6,145
CURRENT ASSETS					
Debtors	9	30	-	30	-
Cash at bank and in hand		6,594	26,105	32,699	29,535
		6,624	26,105	32,729	29,535
CREDITORS					
Amounts falling due within one year	10	(22,192)	-	(22,192)	(15,943)
NET CURRENT ASSETS/(LIABILITIES)		(15,568)	26,105	10,537	13,592
TOTAL ASSETS LESS CURRENT LIABILITIES		(9,045)	26,105	17,060	19,737
NET ASSETS		(9,045)	26,105	17,060	19,737
FUNDS	12				
Unrestricted funds				(9,045)	(9,792)
Restricted funds				26,105	29,529
TOTAL FUNDS				17,060	19,737

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2022.

The members have not required the company to obtain an audit of its financial statements for the year ended 31st March 2022 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The notes form part of these financial statements

continued...

Statement of Financial Position - continued
31st March 2022

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 25/1/2023 and were signed on its behalf by:

E B Milner .

E Milner - Trustee

The notes form part of these financial statements

Notes to the Financial Statements
for the year ended 31st March 2022

1. ACCOUNTING POLICIES

Basis of preparing the financial statements
The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The Family Centre meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

Whilst the future remains challenging, the trustees and staff are committed to providing support to the local community. There remains uncertainty over the charity's funding, but given the on-going efforts to secure new and continued funds, the trustees continue to adopt the going concern basis of accounting.

The charitable company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland':

- the requirements of Section 7 Statement of Cash Flows;
- the requirements of paragraphs 11.42, 11.44, 11.45, 11.47, 11.48(a)(iii), 11.48(a)(iv), 11.48(b) and 11.48(c).

Income
All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Due to the impracticality of valuing food and other non-monetary incoming donations, these are not recognised as income.

Expenditure
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets
Assets are capitalised where they are considered to have a useful life of five or more years. Depreciation is provided at a rate of 20% per annum in order to write off each asset over its estimated useful life.

Debtors
All debtors are recognised at the settlement amount due after any discount offered. Prepayments are valued at the amount prepaid after taking account of any discounts due.

Creditors
Creditors are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors are normally recognised at their settlement amount after allowing for any discounts due.

continued...

Notes to the Financial Statements - continued
for the year ended 31st March 2022

1. ACCOUNTING POLICIES - continued

Taxation
The charity is exempt from corporation tax on its charitable activities.

Fund accounting
Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Capital grants received are taken to reserves and released over the life of the assets.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits
The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Company status
The company is a registered charity and is limited by guarantee, registered in England and Wales. The liability in respect of the guarantee is limited to £1 per member.

Financial instruments
The charity only enters into basic financial instruments transactions that result in the recognition of financial assets and liabilities like trade and other amounts receivable and payable and loans from banks and other third parties. Financial assets that are measured at cost are assessed at the end of each reporting period for objective evidence of impairment. If objective evidence of impairment is found, an impairment loss is recognised in the Statement of Financial Activities.

2. OTHER TRADING ACTIVITIES

	31.3.22	31.3.21
	£	£
Venue hire	580	-

continued...

3. CHARITABLE ACTIVITIES COSTS

	Family Support Services £	31.3.22 Total £	31.3.21 Total £
Costs directly allocated to activities			
Staff costs	61,074	61,074	68,762
Activity costs	8,252	8,252	11,426
Food and consumables	114	114	3,535
Support costs allocated to activities			
Premises costs	5,724	5,724	17,557
Communication costs	898	898	1,762
Office and administration costs	5,649	5,649	8,894
Accountancy and independent examination fees	4,442	4,442	2,954
Depreciation	477	477	400
Finance costs	450	450	603
	87,080	87,080	115,893

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.22 £	31.3.21 £
Depreciation - owned assets	477	400
Accountancy and independent examination fees	4,442	2,954

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31st March 2022 nor for the year ended 31st March 2021.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31st March 2022 nor for the year ended 31st March 2021.

continued...

Notes to the Financial Statements - continued
for the year ended 31st March 2022

6. STAFF COSTS

	31.3.22	31.3.21
	£	£
Wages and salaries	57,124	65,221
Social security costs	3,713	3,845
Other pension costs	237	(304)
	61,074	68,762

The average monthly number of employees during the year was as follows:

	31.3.22	31.3.21
Family support services	3	4

No employees received emoluments in excess of £60,000.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund	Restricted funds	Total funds
	£	£	£
INCOME AND ENDOWMENTS FROM			
Donations and legacies	4,485	-	4,485
Charitable activities			
Family support services	16,400	123,207	139,607
Total	20,885	123,207	144,092
EXPENDITURE ON			
Raising funds	-	437	437
Charitable activities			
Family support services	4,469	111,424	115,893
Total	4,469	111,861	116,330
NET INCOME	16,416	11,346	27,762
Transfers between funds	2,724	(2,724)	-
Net movement in funds	19,140	8,622	27,762
RECONCILIATION OF FUNDS			
Total funds brought forward	(28,932)	20,907	(8,025)
TOTAL FUNDS CARRIED FORWARD	(9,792)	29,529	19,737

continued...

Notes to the Financial Statements - continued
for the year ended 31st March 2022

8. TANGIBLE FIXED ASSETS

	Plant and machinery £
COST	
At 1st April 2021	30,957
Additions	855
At 31st March 2022	31,812
DEPRECIATION	
At 1st April 2021	24,812
Charge for year	477
At 31st March 2022	25,289
NET BOOK VALUE	
At 31st March 2022	6,523
At 31st March 2021	6,145

9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.22 £	31.3.21 £
Trade debtors	30	-

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.22 £	31.3.21 £
Bank loans and overdrafts (see note 11)	-	6,676
Trade creditors	10,262	5,515
Social security and other taxes	871	877
Other creditors	8,184	-
Accrued expenses	2,875	2,875
	22,192	15,943

11. LOANS

An analysis of the maturity of loans is given below:

	31.3.22 £	31.3.21 £
Amounts falling due within one year on demand:		
Bank overdrafts	-	6,676

continued...

Notes to the Financial Statements - continued
for the year ended 31st March 2022

12. MOVEMENT IN FUNDS

	At 1.4.21	Income	Expenditure	Transfers	At 31.3.22
	£	£	£	£	£
Unrestricted funds					
General fund	(9,792)	5,523	(4,776)	-	(9,045)
Restricted funds					
Community Connect/Gateway	5,008	-	(5,008)	-	-
Community Fund	5,634	22,499	(25,794)	-	2,339
Best start	18,887	22,500	(41,387)	-	-
Food Stop Shop	-	19,881	(10,115)	-	9,766
Mayor's Community spaces		14,000	-	-	14,000
Restricted funds total	29,529	78,880	(82,304)	-	26,105
Total funds	19,737	84,403	(87,080)	-	17,060

The general reserve represents the free funds of the charity which are not designated for particular purposes. The trustees endeavour to secure future funding so that the year end deficit can be overturned.

Community Connect/Gateway
This project was run jointly with London Borough of Croydon's Gateway department, enabling us to support local families who had been affected by the second wave of the benefit cap, by providing face to face support with the aim of preventing homelessness.

Community Fund
London Borough of Croydon's Community Fund is supporting us for three years to run a community café, creche and Tea and Talk sessions. Whilst the cafe had to close for periods due to lockdown restrictions, food was still provided to families for delivery and collection throughout the year.

Best Start
This is a Croydon Council funded project to provide Asset Based Community Development (ABCD) focussing on parenting aspirations and parenting skills. The funding is to be used to cover the cost of employing community builders to deliver workshops and projects to bring local people together to engage with the community.

Food Stop shop
The Family Centre opened the Food Stop Shop providing food parcels to the most vulnerable in the community. This work was funded by grants from a number of bodies, including the Trust for London and WRAP.

Mayor's Community spaces
Funding was received from The Mayor's Community Spaces at Risk Fund (CSARF) for rental costs, studio hire and staff and trustee training.

continued...

13. CONTINGENT LIABILITIES

Since the Family Centre moved to its permanent site in September 2021, no written agreement has been put in place. The level of rent, upkeep of the shared areas, share of utilites and building insurance has not been agreed. The Trustees best estimate for the rental costs is £12,000 per annum with potential rent subsidies reducing this amount. Based on the uncertainty of these costs and subsides, no provision has been made in the accounts.

14. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31st March 2022.

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

England & Wales - Charity number 1064222

Accounts

REGISTERED COMPANY NUMBER: 03336830 (England and Wales)
REGISTERED CHARITY NUMBER: 1064222

Report of the Trustees and

Unaudited Financial Statements

for the Year Ended 31st March 2021

for

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

Simpson Wreford & Partners
Chartered Accountants
Suffolk House
George Street
Croydon
Surrey
CR0 0YN

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

Contents of the Financial Statements
for the year ended 31st March 2021

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Report of the Trustees
for the year ended 31st March 2021

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

The financial statements have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with the charity's governing document, the Charities Act 2011, the Companies Act 2006 and the charities Statement of Recommended Practice (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland; FRS 102) issued in October 2019.

OBJECTIVES AND ACTIVITIES

Objectives and aims for the public benefit

The company is a registered charity, is a company limited by guarantee and is governed by its memorandum and articles of association.

The Family Centre aims to provide quality family support services to promote the health, well being and learning development of children and their families in an area of multi deprivation. Services provided include a community crèche, Community Connect, keep fit, an over 50's lunch club, a community café, Food Stop and many more.

In shaping our objectives for the year and planning our activities, the trustees have considered the Charity Commission's guidance on public benefit.

The trustees and staff have reviewed the services offered by the Centre with a view to further respond to the changing needs of the community. This review looks at what we achieved and the outcomes of our work in the previous 12 months. The review looks at the success of each key activity and the benefits they have brought to those groups of people we are set up to help. The review also helps us ensure our aims, objectives and activities remain focused on our stated purposes. We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives they have set.

Volunteers

The Family Centre is fortunate to have had four regular volunteers that were on furlough from their respected professions, who became key workers to support The Food Stop. In addition to this we also gained another 8 volunteers who helped in all areas of the Centre adhoc. Without their support we would not be able to achieve such positive outcomes for the families we serve.

Report of the Trustees
for the year ended 31st March 2021

ACHIEVEMENT AND PERFORMANCE

Review of the year

Due to the Covid-19 Pandemic The Family Centre implemented a contingency plan which allowed some of our existing services' The Food Stop' to expand as well as develop new initiatives to reflect the emerging needs in the community. During the Covid 19 Pandemic and subsequent Government lockdown we had to make the decision to temporarily close Cafe D'amis, Tea and Talk, Community Crèche, The Birchwood Club for over 50's and The Fieldway Ward Officers Surgery. In addition to this the following services provided in partnership with Croydon Council were also put on hold: Housing Demand, Healthy Child Clinic, Job Club, and Credit Union.

The Family Centre took the decision to open the Food Stop for an additional day targeting the over 65's and those that may normally attend The Birchwood Club, we called this service Food Stop Plus. This opened on March 27th 2020.

Another emerging need that was highlighted during Covid 19 was access to nutritional food if you were unwell. Food Stop Drop home delivery service an initiative that was developed to fill the gap in our local community and support residents that were self isolating, shielding, had the Covid virus or were pregnant. This new service enabled residents to receive produce from The Food Stop shop as well as freshly prepared meals which were cooked by Good Food Matters, a local charity that we partnered up with during the crisis. This enabled us to ensure that hot meals and fresh produce was going to the most vulnerable. New opportunities arose and we were able to support 3 Sheltered Housing blocks targeting the over 65's with their weekly shopping as well as a local school in our area that was waiting for the free school meal vouchers to come into place.

The Food Stop community shop
Tuesday 9.30am- 12.30pm & Wednesday 9.30-12.30pm Extended hours

A range of fresh fruit, vegetables, ambient food, fridge and freezer items as well as tins, pulses, pasta, rice and toiletries. The Family Centre ensured that all staff and volunteers had PPE and that we maintained social distancing throughout only allowing residents two at a time to enter the shop, before entry residents have to use hand sanitizer.

Food Stop Drop Home delivery service
Wednesday 12.30-3.30 & Thursday 12.30-3.30 new service developed

Good Food Matters prepares cooks and drops to The Family Centre cooked meals to give out to our families and include in our home deliveries. Home deliveries get a range of items from the Food Stop shop. Residents with dietary requirements and allergies are also catered for.

Food Stop Plus
Friday 9.30-12.30 New service targeting the over 65's and key workers

Fresh fruit, vegetables, ambient food, fridge and freezer items as well as tins, pulses, pasta, rice and toiletries.

Local Fareshare collection point
Monday 9.30-11.30, 12.00-2pm & 3pm-5pm & Thursday 9.30-11.30

The Family Centre has had to increase our order of food weekly to cater for the demand. We have also become an additional local collection point for 16 other organisations that collect their produce from us to feed families all over Croydon. The Family Centre is a collection point for FareShare deliveries. Fareshare is a charity that believes no good food should go to waste, and helps distribute excess food from supermarkets straight to our door. Other organisations, lunch clubs and faith groups collect their deliveries from The Family Centre.

The Family Centre became another additional collection point for Food Banks in partnership with The Felix Project helping to distribute the last of the stock that they received from DEFRA

The Family Centre recognised that this year has been extremely hard for everyone, and we wanted to ensure that every family and resident that we support had a Merry Christmas. With this in mind we extended our services further to include:

Report of the Trustees
for the year ended 31st March 2021

Christmas in a bag:
All residents were given a Turkey/chosen joint of meat, Seasonal vegetables, pigs in blankets, stuffing and Christmas pudding etc; we had over 120 families that received this.

Christmas meal takeaway:
The Family Centre teamed up with a local charity called Good Food Matters who cooked Christmas dinner for the 100 elderly residents that we continue to support during the Pandemic. Ensuring that they
did not go hungry on Christmas day.

Christmas toy give away:
The Family Centre worked in partnership with the Salvation Army to target families most in need who cannot afford to buy Christmas presents for their children. Ensuring each child gets something to unwrap under their tree.

Car Park Choir:
The Family Centre collaborated with The Salvation Army to provide a brass band in our car park directly opposite sheltered accommodation for the elderly, to ensure we spread hope; joy and Christmas cheer to those who are isolated or shielding.

Best Start - Community Builder
Asset Based Community Building (ABCD) brings local people together to make their communities more interesting, healthy, safe and welcoming places to live. This is done by Community of Practise meetings, workshops, developing new projects outreach, and engaging with the community. During the Pandemic this was moved to an online service, supporting parents and carers with children under five with a range of online activities to help break down the barriers of isolation.

During this unprecedented time some of our members stated that they were struggling with fuel poverty, The Family Centre were able to give a number of residents financial support by adding credit to their electricity and gas keys, before referring them on to the Discretionary Housing Payment team, who were able to give more long term support.

The Local Community and organisations in Fieldway and New Addington have really pulled together in this national time of crisis. We have been able to form even stronger partnerships and alliances all working together for the greater good. Some of our partners include: New Addington Residents Association, The Vine Food Bank, Ward Counsellors, The Locality Manager for New Addington, Link workers (social prescribers), Tenancy Officers, Community Connect, Fareshare, City Harvest, The Hygiene Bank, Palace for Life Foundation, Royal House Chapel IMC, Fieldway Ward Officers, Croydon Voluntary Action and The Fieldway Community Centre.

The Family Centre was fortunate to have gained additional funding through a number of successful funding bids for some of our services; this meant residents benefited from not paying a membership fee, while accessing more of what we had to offer.

A huge thank you to our funders, who supported our work through this challenging time. Our Funders include the following:

- The London Community Fund: City Bridge
- WRAP
- Community Action Fund (CAF)
- Counsellors Ward Budget
- Palace for Life Foundation
- Fareshare
- Waitrose
- Neighbourly
- Guidelines
- Asda
- Croydon Voluntary Sector Covid 19 Emergency Fund
- Axis
- The Community Fund (Croydon Council)

Donations
Royal House Chapel
The Royal House Chapel IMC donates on a monthly basis to The Family Centre. Members from the church donate food items, produce, cleaning and sanitary products.

The Hygiene Bank
A Family Centre volunteer facilitates this project, and collects hygiene products from Boots and other suppliers to give out to charities, Faith groups, homelessness prevention and families

Residents
The generosity of members of the public and our residents is astounding. We have received food items, toiletries, baby clothes and cooking equipment to give to others.

Report of the Trustees
for the year ended 31st March 2021

Waitrose
Waitrose donated not only food and produce, but Easter eggs for all of our families that we support and a range of home ware.

The Fieldway Community Centre
The Fieldway Community Centre donated their space for us to use on a daily basis, this enabled us to carry out more of our vital work adhering to all Government Guidelines

Impact
The Family Centre have felt honoured that we have been able to serve our community all the way through lockdown, our dedicated staff team worked tirelessly throughout working through Bank Holidays and weekends for up to 10 hours a day. The Trustees' would like to commend them for their hard work and their un- floundering commitment. We couldn't have exceeded all targets if it wasn't for our volunteers who selflessly put themselves on the front line, to help us deliver this much needed service.

The Family Centre has been a constant steadying hand of support for many residents and organisations. The Community Fund (City Bridge) helped us deliver beyond our expectations and we have been able to reach many residents that we have not supported before.

Achievements
The Family Centre's greatest achievement was to remain operational at this time of need and being able to serve the community that we love. Residents, organisations and other professionals have reciprocated the love by giving us their time, bringing our staff team lunch, and words and gifts of encouragement. We have grown even stronger within our partnerships with The Vine Food Bank, The Baptist Church, New Addington Residents Association and Good Food Matters, while under increasing financial pressure due to funding insecurities. We have shown that we may be small but we are Mighty!

During the first and second wave of the pandemic we have supported 8093 families over 49 week's delivery

Future funding
The Family Centre was successful in obtaining a commissioned service by The London Borough of Croydon through the Community Fund to run Cafe D'amis a community cafe. This fund runs for 3 years

The Family Centre was commissioned by The London Borough of Croydon through The Best Start Fund, this contract has been extended for further six months until the Council is in a position to put it back out to tender

New opportunities were made available to The Family Centre during the Covid 19 Pandemic, we were able to submit a range of funding bids which were successful, and this enabled us to reach more residents in our community, employ two new members of staff and forge stronger links with other organisations.

The Family Centre is still based in a temporary build, the trustees' made a decision to move to our permanent site once the Covid 19 Pandemic is over and the restrictions are lifted.

The Family Centre Trustees acknowledge the tireless dedication of the CEO, PA, and our wonderful volunteers who were able to adapt, galvanise and put into place quickly new services that came directly from the voice of the community.

Report of the Trustees
for the year ended 31st March 2021

FINANCIAL REVIEW

Financial review

The Family Centre has continued to operate with the support of Croydon Council and through other donations and emergency grants. There have been continued efforts to control expenditure through the year, which resulted in an overall surplus for the year of £27,762. The balance on restricted funds increased by £8,622, which will be utilised in the current year as projects are delivered.

At 31st March 2021 we were carrying forward £29,529 of restricted funds to be used on specific projects and our general unrestricted reserves were in deficit by £9,792. The trustees continue the work to raise further general funds and control expenditure and are budgeting to return the unrestricted funds to a positive position in the current year.

Reserves policy

The general reserve has been drawn on to enable the centre to continue operating with reduced funding while new sources of income are sought.

The trustees aim to maintain free reserves amounting to three months operating costs of £30,000, though this has not been achieved for some time. Whilst The Family Centre has some confirmed funding arrangements for the next year, we still require additional donated income to be able to maintain our service levels. The trustees continue to explore various funding opportunities and are optimistic that grants will be secured to support the Family Centre's services. Budgets and forecasts have been prepared to monitor cash flow and expenditure is reviewed regularly.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. The trustees have undertaken a review of the main risks that the charity faces and are satisfied that, as far as possible, the major concerns have been addressed.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03336830 (England and Wales)

Registered Charity number

1064222

Registered office

The Family Centre Fieldway
New Addington
Croydon
Surrey
CR0 9BS

Trustees

Mrs L Davis
E Milner
Ms J Jones (resigned 1.9.21)
Mrs N M Esti
C Ghartey (appointed 1.9.21)

The power to appoint new trustees lies with those in office.

Report of the Trustees
for the year ended 31st March 2021

REFERENCE AND ADMINISTRATIVE DETAILS

Company Secretary
Mrs L Davis

Independent Examiner
Alasdair Weaks
Simpson Wreford & Partners
Chartered Accountants
Suffolk House
George Street
Croydon
Surrey
CR0 0YN

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 29th March 2022 and signed on its behalf by:

E Milner - Trustee

Independent Examiner's Report to the Trustees of The Family Centre Fieldway New Addington

Independent examiner's report to the trustees of The Family Centre Fieldway New Addington ('the Company')
I report to the charity trustees on my examination of the accounts of the Company for the year ended 31st March 2021.

Responsibilities and basis of report
As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement
I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Simpson Wreford & Part

Alasdair Weaks
Simpson Wreford & Partners
Chartered Accountants
Suffolk House
George Street
Croydon
Surrey
CR0 0YN

Date: 29th March 2022

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

Statement of Financial Activities
(Incorporating an Income and Expenditure Account)
for the year ended 31st March 2021

	Notes	Unrestricted fund £	Restricted funds £	31.3.21 Total funds £	31.3.20 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies		4,485	-	4,485	802
Charitable activities					
Family support services		16,400	123,207	139,607	91,191
Other trading activities	2	-	-	-	50
Total		20,885	123,207	144,092	92,043
EXPENDITURE ON					
Raising funds		-	437	437	-
Charitable activities	3				
Family support services		4,469	111,424	115,893	89,006
Total		4,469	111,861	116,330	89,006
NET INCOME		16,416	11,346	27,762	3,037
Transfers between funds	11	2,724	(2,724)	-	-
Net movement in funds		19,140	8,622	27,762	3,037
RECONCILIATION OF FUNDS					
Total funds brought forward		(28,932)	20,907	(8,025)	(11,062)
TOTAL FUNDS CARRIED FORWARD		(9,792)	29,529	19,737	(8,025)

The notes form part of these financial statements

THE FAMILY CENTRE FIELDWAY NEW ADDINGTON

Statement of Financial Position
31st March 2021

	Notes	Unrestricted fund £	Restricted funds £	31.3.21 Total funds £	31.3.20 Total funds £
FIXED ASSETS					
Tangible assets	8	6,145	-	6,145	-
CURRENT ASSETS					
Cash at bank and in hand		6	29,529	29,535	20,933
CREDITORS					
Amounts falling due within one year	9	(15,943)	-	(15,943)	(28,958)
NET CURRENT ASSETS/(LIABILITIES)		(15,937)	29,529	13,592	(8,025)
TOTAL ASSETS LESS CURRENT LIABILITIES		(9,792)	29,529	19,737	(8,025)
NET ASSETS/(LIABILITIES)		(9,792)	29,529	19,737	(8,025)
FUNDS	11				
Unrestricted funds				(9,792)	(28,932)
Restricted funds				29,529	20,907
TOTAL FUNDS				19,737	(8,025)

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st March 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 31st March 2021 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and

(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 29th March 2022 and were signed on its behalf by:

E Milner - Trustee

The notes form part of these financial statements

Notes to the Financial Statements
for the year ended 31st March 2021

1. ACCOUNTING POLICIES

Basis of preparing the financial statements
The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The Family Centre meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

Whilst the future remains challenging, the trustees and staff are committed to providing support to the local community. There remains uncertainty over the charity's funding, but given the on-going efforts to secure new and continued funds, the trustees continue to adopt the going concern basis of accounting.

The charitable company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland':

- the requirements of Section 7 Statement of Cash Flows;
- the requirements of paragraphs 11.42, 11.44, 11.45, 11.47, 11.48(a)(iii), 11.48(a)(iv), 11.48(b) and 11.48(c).

Income
All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Due to the impracticality of valuing food and other non-monetary incoming donations, these are not recognised as income.

Expenditure
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets
Assets are capitalised where they are considered to have a useful life of five or more years. Depreciation is provided at a rate of 20% per annum in order to write off each asset over its estimated useful life.

Debtors
All debtors are recognised at the settlement amount due after any discount offered. Prepayments are valued at the amount prepaid after taking account of any discounts due.

Creditors
Creditors are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors are normally recognised at their settlement amount after allowing for any discounts due.

continued...

Notes to the Financial Statements - continued
for the year ended 31st March 2021

1. ACCOUNTING POLICIES - continued

Taxation
The charity is exempt from corporation tax on its charitable activities.

Fund accounting
Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Capital grants received are taken to reserves and released over the life of the assets.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits
The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Company status
The company is a registered charity and is limited by guarantee, registered in England and Wales. The liability in respect of the guarantee is limited to £1 per member.

Financial instruments
The charity only enters into basic financial instruments transactions that result in the recognition of financial assets and liabilities like trade and other amounts receivable and payable and loans from banks and other third parties. Financial assets that are measured at cost are assessed at the end of each reporting period for objective evidence of impairment. If objective evidence of impairment is found, an impairment loss is recognised in the Statement of Financial Activities.

2. OTHER TRADING ACTIVITIES

	31.3.21	31.3.20
	£	£
Venue hire	-	50

continued...

Notes to the Financial Statements - continued
for the year ended 31st March 2021

3. CHARITABLE ACTIVITIES COSTS

	Family Support Services £	31.3.21 Total £	31.3.20 Total £
Costs directly allocated to activities			
Staff costs	68,762	68,762	48,555
Activity costs	11,426	11,426	14,422
Project costs	-	-	151
Food and consumables	3,535	3,535	4,758
Support costs allocated to activities			
Premises costs	17,557	17,557	12,369
Communication costs	1,762	1,762	1,563
Office and administration costs	8,894	8,894	3,284
Accountancy and independent examination fees	2,954	2,954	3,109
Depreciation	400	400	-
Finance costs	603	603	795
	115,893	115,893	89,006

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.21 £	31.3.20 £
Depreciation - owned assets	400	-
Accountancy and independent examination fees	2,954	2,875

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31st March 2021 nor for the year ended 31st March 2020.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31st March 2021 nor for the year ended 31st March 2020.

continued...

6. STAFF COSTS

	31.3.21	31.3.20
	£	£
Wages and salaries	65,221	47,468
Social security costs	3,845	220
Other pension costs	(304)	867
	68,762	48,555

The average monthly number of employees during the year was as follows:

	31.3.21	31.3.20
Family support services	4	3

No employees received emoluments in excess of £60,000.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund	Restricted funds	Total funds
	£	£	£
INCOME AND ENDOWMENTS FROM			
Donations and legacies	802	-	802
Charitable activities			
Family support services	10,586	80,605	91,191
Other trading activities	50	-	50
Total	11,438	80,605	92,043
EXPENDITURE ON			
Charitable activities			
Family support services	11,088	77,918	89,006
NET INCOME	350	2,687	3,037
RECONCILIATION OF FUNDS			
Total funds brought forward	(29,282)	18,220	(11,062)
TOTAL FUNDS CARRIED FORWARD	(28,932)	20,907	(8,025)

continued...

Notes to the Financial Statements - continued
for the year ended 31st March 2021

8. TANGIBLE FIXED ASSETS

	Plant and machinery £
COST	
At 1st April 2020	24,412
Additions	6,545
At 31st March 2021	30,957
DEPRECIATION	
At 1st April 2020	24,412
Charge for year	400
At 31st March 2021	24,812
NET BOOK VALUE	
At 31st March 2021	6,145
At 31st March 2020	-

9. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.21 £	31.3.20 £
Bank loans and overdrafts (see note 10)	6,676	16,673
Trade creditors	5,515	6,381
Social security and other taxes	877	728
Other creditors	-	2,300
Accrued expenses	2,875	2,876
	15,943	28,958

10. LOANS

An analysis of the maturity of loans is given below:

	31.3.21 £	31.3.20 £
Amounts falling due within one year on demand:		
Bank overdrafts	6,676	16,673

continued...

Notes to the Financial Statements - continued
for the year ended 31st March 2021

11. MOVEMENT IN FUNDS

	At 1.4.20	Income	Expenditure	Transfers	At 31.3.21
	£	£	£	£	£
Unrestricted funds					
General fund	(28,932)	20,885	(4,469)	2,724	(9,792)
Restricted funds					
Community Connect/Gateway	5,088	7,500	(7,580)	-	5,008
Community Fund	3,280	29,999	(27,645)	-	5,634
Best Start	12,142	30,000	(23,255)	-	18,887
Food Stop Shop	397	24,544	(22,217)	(2,724)	-
London Community Response	-	31,164	(31,164)	-	-
	20,907	123,207	(111,861)	(2,724)	29,529
	(8,025)	144,092	(116,330)	-	19,737

The general reserve represents the free funds of the charity which are not designated for particular purposes. The trustees endeavour to secure future funding so that the year end deficit can be overturned.

The transfer to general funds represents freezers that were bought in the year from the funding for the Food Stop Shop project. Having used the income to acquire the freezers, they are used to store food for the Food Stop Shop as well as other food provided to families.

Community Connect/Gateway
This project was run jointly with London Borough of Croydon's Gateway department, enabling us to support local families who had been affected by the second wave of the benefit cap, by providing face to face support with the aim of preventing homelessness.

Community Fund
London Borough of Croydon's Community Fund is supporting us for three years to run a community Café, creche and Tea and Talk sessions. Whilst the cafe had to close for periods due to lockdown restrictions, food was still provided to families for delivery and collection throughout the year.

Best Start
This is a Croydon Council funded project to provide Asset Based Community Development (ABCD) focussing on parenting aspirations and parenting skills. The funding is to be used to cover the cost employing Community Builders to deliver workshops and projects to bring local people together to engage with the community.

Food Stop Shop
The Family Centre opened the Food Stop Shop providing food parcels to the most vulnerable in the community. This work was funded by grants from a number of bodies, including the COVID-19 Community Fund, WRAP.

London Community Response Fund
Funding was received from City Bridge Trust for essential and urgent costs to support local families.

continued...

Notes to the Financial Statements - continued
for the year ended 31st March 2021

12. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31st March 2021.