



# Gwasanaeth Adfocatiaeth a Chynghori Gogledd Cymru North Wales Advice and Advocacy Association

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## *Annual Report*

Report and Financial Statements for Financial Year 2024-25

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## Annual Report of the Trustees the Year Ending 31<sup>st</sup> March 2025

### Chair Foreword

As detailed in the Executive Summary and reflected in the accounts, the Association has entered a new phase of delivery over the past year. A reduced service portfolio has inevitably affected our financial position, with project income falling largely due to loss of contracts last year in Wrexham, Flintshire and Denbighshire which has fed through into this year. The organisation has mitigated some of this contraction through operational efficiencies and the development of alternative income streams, including health-funded community advocacy and payroll support services, though these have not fully replaced previous income. Trustees have reviewed the reserves policy to ensure adequate provision for staffing liabilities, long-term commitments, and contingency planning. Overall assets increased slightly, with no restricted funds held at year end, and Trustees confirm that NWAAA remains a going concern. We are, however, clear-eyed about the environment in which we operate and are planning proactively to respond to the risks and challenges outlined in this report.

Alongside these pressures, there is much to recognise and celebrate. Over the year, NWAAA supported almost 500 individuals across our statutory and community projects. We have also strengthened how we evidence and communicate the value of advocacy by publishing our first annual Impact Report. This is not the end of that journey but the start of a continuing programme of improvement, ensuring we can demonstrate the difference advocacy makes to people's lives and the preventative value it brings to public services.

Securing sustained and diversified funding remains critical to our long-term stability. Trustees will continue to focus on income diversification, partnership working, and strategic preparedness for future commissioning models, while always protecting the independence that underpins effective advocacy. We still remain of the view that the commissioning model of three-year contracts, even where extensions are available is inadequate for the Advocacy sector as it is today. The expectations placed on Advocacy in terms of the expertise services now require, coupled with the expectation of Advocates achieving their qualification and other training required for the role is becoming increasingly difficult in a three-year project window. Advocacy is increasingly professionalised but whether that development is reflected in a clear career structure, providing certainty and progression, is debatable.

I want to thank my fellow Trustees for their commitment and expertise, and in particular welcome Michael Hart and Jenny Rose Basa to the Board. I also extend sincere thanks to our staff, whose professionalism and dedication deliver real outcomes for the people we support. We said farewell this year to Rebecca Roberts and Danny Garrod and wish them well; and we welcome Emma Logan, who is already proving to be a capable and effective advocate.

Finally, we are grateful to our commissioners and funders for enabling this work, and to families, carers, and partner agencies—including care providers and third sector organisations—who support referrals and help us reach those who need independent advocacy most.

Diolch  
E.P Thomas  
Chair NWAAA

## **Executive Summary**

Over the last year the service has undergone a period of significant adaptation. Reductions in funding and geographical spread have altered the organisational picture; however, while our footprint has contracted, we have concentrated resources on the areas where we remain commissioned to ensure the continued delivery of high-quality advocacy. Our key contracts are now based in Gwynedd and Anglesey, and our work is therefore focused on residents of those counties and individuals placed out of county by those authorities.

During 2024–25 NWAAA delivered a portfolio of statutory and non-statutory advocacy and support services, with several clear successes. The core Independent Professional Advocacy (IPA) service for Gwynedd and Anglesey supported 178 individuals through assessment, planning, and review of social care services. The Paid Relevant Persons Representative (RPR) service supported 147 individuals, ensuring robust independent scrutiny of Deprivation of Liberty Safeguards and access to challenge where required. Beyond statutory provision, the BCUHB-funded Community Advocacy Service—delivered in partnership with CADMHAS—supported 155 individuals whose needs did not meet statutory thresholds but who nevertheless required advocacy to resolve issues and prevent escalation. The Direct Payments Payroll Support Service assisted 190 people to manage their care through direct payments, providing payroll and employer support.

This year we introduced new monitoring and evaluation approaches to strengthen our understanding of impact, including the lived experiences behind the numbers. An annual Impact Report has now been published and will continue to be produced and shared with stakeholders and partner agencies to highlight emerging issues and demonstrate the difference advocacy makes. Analysis of service demand through this lens shows both the scale of need and the preventative value of independent advocacy in reducing marginalisation and power imbalances. Within Community Advocacy, referrals were primarily clustered around housing instability and health support needs, which together accounted for 57.5% of all recorded primary issues. A further 23.6% related to employment, benefits, and debt, indicating substantial economic vulnerability among individuals who are not deemed eligible for social care services.

Our advocates support a high proportion of older adults, with 45% of individuals aged 65+. People living in care home settings represented 52% of those worked with, while individuals with dementia or cognitive impairment comprised around one-third of service users. These are among the most vulnerable people in our society, and as the population ages, the level of need is likely to grow. Welsh-language accessibility remains central to delivery, with 34% of individuals primarily speaking Welsh and a further 23% accessing the service bilingually.

As an advocacy organisation, our primary objective is to demonstrate that our involvement leads to meaningful change in people's lives. Case-closure outcomes show consistently strong impact: 94% of individuals reported that advocacy made a positive difference; 92% felt more involved in planning their care and more confident in decisions affecting them; 88% experienced greater control over their lives and increased empowerment to address issues independently; and 95% reported fairer treatment by services because of advocacy involvement. The Impact Report includes multiple case examples and user feedback illustrating how advocacy supports people to achieve outcomes aligned with “what matters” to them.

Trustees recognise that NWAAA operates within an increasingly demanding environment, both externally and internally. Competitive tendering has reduced organisational scale and discretionary capacity, while statutory advocacy now dominates the funding landscape, limiting opportunities for non-statutory expansion. Commissioning trends continue toward larger joint or regional contracts, alongside market consolidation by larger providers. These developments represent a strategic risk to smaller, locally rooted advocacy organisations and require active positioning, partnership development, and readiness for regional delivery models.

Internally, the principal risks relate to sustaining a staff-intensive model within constrained commissioning rates and rising costs. Recruitment and retention pressures remain acute, driven by

advocacy pay lagging behind comparable sectors, increasing employment costs, and ongoing inflation in operational expenditure. Both management and Trustees will continue to assess and respond to these pressures, maintaining high vigilance in safeguarding, quality assurance, GDPR and data security, and broader organisational resilience—each essential to sustaining trust, safe practice, and compliance in work with highly vulnerable people.

Looking ahead, NWAAA's forward plan must focus on safeguarding independence while strengthening resilience, while remaining realistic about the constraints of the funding landscape and its potential direction of travel. The likelihood of regional commissioning is increasing; and the experience of England indicates how economies of scale can favour large providers and reshape advocacy markets. NWAAA will continue to diversify income and pursue new projects, both independently and through collaborative partnership bids. At the same time, we must be prepared to consider other strategic options should the commissioning environment continue to shift. Throughout this work, our priority remains unchanged: to deliver credible, high-impact, rights-based advocacy that achieves measurable benefit for people across North Wales.

## **Trustee Report 2024-25**

### **Mission Statement**

It is the mission to provide independent, person-led advocacy that supports and empowers individuals to secure the rights to which they are entitled; to help them access the services that they require; to give them influence on decisions that impact their lives and to ensure their lived experiences shape the services and systems that affect them. Through skilled advocacy, systemic challenge, and a deep commitment to equality, we will seek to deliver measurable impacts, drive positive change, and contribute to a fairer, more inclusive society.

### **Our Core Objectives**

In our ongoing efforts to respond to the mission we set ourselves, we have implemented an overarching series of core objectives for that we apply to all aspects of our services through development, delivery, monitoring and evaluation.

**Rights-Based Support:** Assist individuals disadvantaged by illness, disability, age, or social exclusion to secure their legal and human rights.

**Person-Led Advocacy** Deliver independent advocacy that is conflict-free, centred on individual's lived experience and personal wishes.

**Empowerment & Self-Advocacy** Foster confidence, knowledge, and skills to enable people to speak up for themselves wherever possible.

**Tackling Inequality** Actively challenge discriminatory systems and practices and raise awareness of marginalised voices and needs.

**Innovation & Influence** Develop new models of advocacy and build partnerships that promote social inclusion and drive systemic change.

Through these efforts, NWAAA seeks not only to address immediate needs but also to create lasting improvements in the social landscape for disadvantaged individuals and groups.

### **How we deliver our services**

Our approach is both reactive—addressing current needs—and proactive, anticipating trends and challenges that impact those we support. This forward-thinking ethos drives the evolution of our services to meet emerging demands.

Guided by the principles of the Advocacy Charter, NWAAA's work reflects core values of fairness, respect, and empowerment shape the whole sector. Where we seek to bid for new business, develop existing services or work in partnership with other, we are always guided by these principles.

## Who We Are

- **Experience:** With over 30 years of service in North Wales, NWAAA has a deep understanding of the region's health and social care landscape.
- **Charitable Mission:** Our purpose is to provide advocacy for people facing disadvantage due to disability, illness, age, or social exclusion, delivering public benefit across North Wales and beyond.
- **Expert Team:** Skilled trustees, experienced management, and dedicated staff ensure we meet our mission effectively.

## How we are funded

NWAAA relies on diverse funding from public and private sector organizations, building strong, collaborative relationships with funders. Our relationships with funders are based on the expectations laid out in our engagement protocol and in the service agreements, we hold with them. Our aim is work in partnerships with our funders to allow us to:

- Develop tailored services for specific projects and eligible groups.
- Adapt to new circumstances, challenges, and demands.
- Advance the shared goals of NWAAA, our funders, and the individuals we serve.

NWAAA is committed to shaping health and social care services that promote equality and inclusion, both through individual advocacy and by addressing systemic issues.

NWAAA delivers a range of services across the North Wales region, including multiple Independent Advocacy Service contracts with local authorities and private sector providers. Beyond these core services, we have successfully implemented projects in Self-Advocacy and Direct Payments Support, expanding the scope of our impact.

Committed to sustaining and growing our work, NWAAA actively seeks new funding opportunities. This includes initiating projects independently and developing partnerships with other organizations to deliver innovative and effective services.

## Funding Sources and Projects

### Gwynedd and Anglesey Advocacy Service

Gwynedd and Anglesey jointly commission an Independent Professional Advocacy (IPA) service, delivered in accordance with the local authorities' duties under the Social Services and Well-being (Wales) Act. The IPA service supports individuals by ensuring their rights are upheld and their voices heard. In addition to IPA, the project provides lower-level, one-to-one advocacy and signposting for issues that fall outside the scope of IPA. This service is accessible to any adult funded by Gwynedd or Anglesey who has care or support needs, regardless of whether these needs are currently being met.

A total of 178 individuals were supported under this project over 2024–25. This year's figures represent a 9% increase on 2023–24, when 162 individuals accessed the service.

Advocacy support for issues related to social care is broken down into the main areas as defined in the SSWBA Care Planning, Assessment, Support and Safeguarding framework. While care planning tends to be the main area that individuals are referred into the service for — and that is true in other projects too — we have seen some increase in referrals around assessing needs. Access to advocacy at the start of the journey in services is something we would promote as vital, and that message seems to be cutting through. However, it may also be the case that more individuals are seeking help from statutory services, which, given the stretched nature of those services, leads to other problems and issues.

### **Paid Relevant Persons Representative Services – Gwynedd and Anglesey**

Paid Relevant Persons Representative (RPR) services provide a critical statutory safeguard for individuals who are subject to a Deprivation of Liberty Safeguards (DoLS) authorisation under the Mental Capacity Act 2005. The Paid RPR is responsible for supporting the person to understand their rights, maintaining regular contact, and representing their wishes and feelings in relation to their care and the deprivation of liberty. Where appropriate, the Paid RPR can initiate a challenge to the authorisation, including requesting a review and, if necessary, seeking determination through the Court of Protection.

The service is particularly vital for individuals who do not have family members or friends who are able or willing to act as their representative, ensuring they are not left without independent scrutiny or advocacy. By providing consistent, informed representation, the Paid RPR role helps to uphold dignity, autonomy, and legal rights, and strengthens protections for some of the most vulnerable people in institutional and care settings.

A total of 147 individuals were supported under this project. This year we have seen a 19% increase in this part of the service compared with 2023–24, when 119 people were supported. We have a greater number of short-period authorisations and a rise in individuals in supported living whose DoLS is authorised by the Court of Protection. Interestingly, we are also seeing a greater geographic spread of where individuals are placed, with a growing number of residents of both counties being placed out of county, along the coast, including into England. This is partly because of the need for more specialist placements and the lack of provision locally.

### **Community Advocacy Service Gwynedd/Ynys Môn – BCUHB**

Our Community Advocacy service is funded by BCUHB for adults in Gwynedd and Ynys Môn who do not qualify for statutory advocacy services but require support with health and social care issues. To ensure effective support, we entered a partnership with CADMHAS — a well-established provider of mental health advocacy — to provide a service which leverages our combined expertise to deliver the most appropriate advocacy to address the specific needs of individuals requiring support.

The project focuses on advocacy services designed to prevent issues from escalating into crises requiring statutory service intervention, including offering information and active signposting to other services for support. This service supports individuals with a range of matters related to their lives, including housing, benefits, debt issues, health care, homelessness, and more, where the individual has a barrier in terms of their own physical or mental health that means they require advocacy support to speak on their behalf.

A total of 155 individuals were supported by this project in the period. This was the first full year of operation with complete data; the previous year was incomplete due to the project being set up and rolled out. However, in the previous six-month period we supported 68 individuals, which is definite evidence of growing and sustained demand.

### **Direct Payments Payroll Support Service**

NWAAA offers a Direct Payments Payroll Support Service for residents of Anglesey and Gwynedd. This service empowers individuals to manage their own care by employing personal assistants or selecting support services tailored to their unique needs. NWAAA assists these individuals in understanding, establishing, and effectively maintaining their Direct Payments through both administrative and practical support, including payroll management and employment support. This may involve setting up with employers with HMRC, acting as agent for those people, dealing with pensions, insurances and other administration required to fulfil their duties as employers. We will also support queries from employees of individuals in relation to holiday, sickness, tax and starting/leaving employment. And again, this is to ensure those in receipt of DP, who are people with care needs that take the priority of their time, can effectively ensure their employees are supported as they need to be.

The project is funded through a combination of fixed-cost charges to individuals for payroll services and contributions from the local authority to support both employers and employees. This funding model ensures that individuals receive the necessary assistance to manage their care arrangements effectively.

The service has supported 190 people with payroll support services across the two counties. This is a mix of both those who are employing and personal assistants who are employed. Due to the nature of Direct Payments, there is a fluctuating number of individuals accessing the scheme at any one time — some months more, some months less. This can be as care needs change and people move into other care provision. There has been a 20% increase in income this year from payroll support services, but we must recognise that there is a ceiling in terms of how many people will opt for Direct Payments for their social care, how many people social services will assess as being eligible, and how many people need our support with that.

#### **Supporting People – Housing Support Grant (Gwynedd)**

NWAAA is funded to provide advocacy to individuals with a learning disability who are in receipt of funding under the Welsh Government's Housing Support Grant scheme, administered by Gwynedd Council. This funding is specifically for tenancy and housing matters, enabling people with a learning disability to sustain their tenancies and homes.

A total of 11 people were supported under this project in 2024–25, compared to 19 in the previous period. There has been a long tailing-off of income from this project — since 2013, in fact — as it has been based on very outdated eligibility criteria that have not changed since 2008.

#### **Mental Health Care UK Ltd**

The Association provides independent advocacy services to Mental Health Care UK Ltd, a large private-sector provider of rehabilitation and nursing/residential services in North Wales and the North-West of England. This project is funded on a rolling basis and involves the provision of generic advocacy services for residents and patients in residential, nursing, and hospital services.

A total of 49 people were supported under this project in the period, compared to 52 in the previous year. All services in the MHC footprint are visited regularly, and contact is kept with individual locations, who can then identify and offer our advocacy service — which is complementary to statutory advocacy provision. Given that two services in the MHC footprint closed in the last year, referrals remained at a comparative level to previous years.

#### **Denbighshire Learning Disability and Self Advocacy**

This service was commissioned by Denbighshire Council to provide independent advocacy services for individuals with a learning disability who are in receipt of, or eligible for, social care services. There was also an element of self-advocacy, supporting two local groups in Prestatyn and Ruthin.

This year saw the end of this project in mid-June, nearly five years after a retendering exercise. Consequently, the people supported in this year were only those clients who were still open to the service and who needed to transition to new providers, which involved approximately 40 people.

#### **Financial Review**

The North Wales Advice and Advocacy Association (NWAAA) has operated across a broad geographical area, serving diverse communities with a focus on advocacy and support services. NWAAA relies on various time-limited funding sources, mainly from local authorities, though with additional income from some health funding, private-provider contracts, and grant-making bodies. Our finances have contracted due to the loss of contracts through competitive tendering. We have, by seeking out other opportunities and revising the efficiency of our operations, been able to mitigate some of these losses but the reality of our situation is that we have to look to bring further income in — which is incredibly difficult in the climate we live in and the sector we are in — and will remain in for some time yet.

Recognizing the necessity for continuous funding, NWAAA's management actively seeks opportunities to extend existing funds and secure new financial support within the advocacy sector, both in current operational areas and beyond. This proactive approach involves independent efforts and strategic partnerships with like-minded organizations, such as the partnership entered with CADMHAS to deliver

Community Advocacy services. It is expected that we will need to engage in further partnership approaches to funding bids and potentially look at more radical initiatives especially if, as highlighted in the risk management summary below, the direction of travel in Advocacy commissioning follows a regional model and approach.

The trustees are committed to sourcing extra funding to secure the organisation, and efforts are focussing on two specific strands alongside wider funding strategy development.

Demonstrating Impact: Showcase the effectiveness of NWAAA's services through impact reports and success stories to attract potential funders and our Impact Report 2025 has been recently published to stakeholders and other parties.

Policy Engagement: Engage with policymakers to highlight the importance of sustained funding for advocacy services, influencing future funding allocations.

By implementing these strands, alongside a wider review of funding strategy, NWAAA aims to secure the necessary resources to continue and expand its vital services, ensuring ongoing support for the communities it serves.

#### Principal Funding Sources

Income was derived from a variety of contracts with local authorities and private companies. Income from projects is lower than the previous year, £371,245 compared with £463,234. This is due to the company seeing some reduction in funds following the loss of contracts in Wrexham and Denbighshire particularly.

#### Reserves Policy

NWAAA has conducted an assessment of what its minimum reserve should be to meet liabilities to staff and other long-term liabilities such as office rent, in the event of either cash flow shortfalls, emergency unplanned expenditures, or in respect of winding down costs if the Association were to cease trading. The Trustees are satisfied that sufficient funds exist for the Association to meet its financial requirements in the event of any such scenarios. Reserves are monitored throughout the year and any expenditure to be met from reserves must be approved by the Trustees.

NWAAA operates a range of projects, as detailed above. The major bulk of funding for the Association's projects comes from Local Authority contracts. Many of these have been extended in line with performance targets being met but also due to Authorities being uncertain of the direction of travel post-Covid. These contracts remain likely to be retendered in some form in the next twelve months or so. NWAAA retains plans to restructure and adapt in the event of any such losses. NWAAA continues to assess and pursue other opportunities for funding outside existing streams. In reviewing the circumstances of the NWAAA, it considered that adequate resources remain in place to fund the activities of the Association into the foreseeable future. The Trustees are of the view that the association remains a going concern.

The net assets of the organisation show an increase in total charity funds from £437,725 to £442,949. Of this fixed assets made up £257 in 2025. There were no restricted funds at the year end. Free reserves can therefore be calculated as being £442,692.



## **Structure Governance and Management**

Charity name: Gwasanaeth Adfocatiaeth a Chynghori Gogledd Cymru

Charity Registration number: 1060826

Company Registration Number: 3308387

Country of Incorporation: England & Wales

Registered office and operational Address: 13a Ash Court,

Parc Menai

Bangor

LL57 4DF

### **Directors and trustees of NWAAA**

The directors of the charitable company (the charity) are its trustees for the purpose of charity law. The trustees and officers serving during the year and since the year end were as follows:

#### **Trustees' and Directors**

Mr Emlyn P. Thomas	Chair
Mrs Betty Williams	
Mrs Debbie Tebbutt	
Mr Hassim Ganiyu	(resigned June 2024)
Mr Michael Hart	(appointed November 2024)
Ms Jenny Basa	(appointed November 2024)
Jon Stevens	Company Secretary

#### **Key Personnel Management Team**

Jon Stevens	Chief Executive
Nia Harrison	

#### **Staff**

Adrian Jones  
Mel Roberts  
Beth Hayward  
Rebecca Roberts  
Danny Garrod  
Angela Morris  
Ceri Griffiths Bell  
Celia Watson  
Emma Logan

#### **Auditor**

WJ Matthews and Son, 11-15 Bridge St, Caernarfon

#### **Bankers**

HSBC, 274 High St, Bangor.

## **Governing Document**

NWAAA was born of the Bryn y Neuadd Advocacy Service and became registered as a charity in January 1997. It is also registered as a Company Limited by Guarantee. The scope of organisational activity is beginning to change, not least in response to Commissioners changes away from disability specific services to generic services. As such the NWAAA has agreed with Charity Commission to change its main objects to the following;

"To promote and provide advice and advocacy for people facing disadvantage through disability, illness, age or social exclusion, who live, in particular but not exclusively, in North Wales".

## **Membership and Directorship**

All members of NWAAA are Directors. Directors are recruited through a variety of sources including word of mouth, business contacts and open advertisement through relevant Voluntary Sector networks.

## **Trustee Training**

The Association is committed to supporting trustees both existing and new to access suitable training opportunities to enhance their skills in areas of governance.

## **Pay policy for senior staff**

The directors consider the board of directors, who are the Trust's trustees, and the senior management team comprise the key management personnel of the charity in charge of directing and controlling, running and operating the Trust on a day to day basis. All directors give of their time freely and no director received remuneration in the year.

In view of the nature of the charity, the directors benchmark against pay levels in other comparable organisations of a similar size and structure and related to similar role and responsibilities.

## **Risk Management**

The Association has conducted ongoing risk assessments to address challenges from both internal and external perspectives, ensuring the organization's resilience and adaptability.

External Risks:

Time-Limited Funding:

- The expiration of time-limited funding remains a significant concern. This year, contracts in Wrexham and Flintshire ended, though we successfully secured tenders for services in Gwynedd and Ynys Môn.
- New initiatives, such as the BCUHB Community Project and expanded payroll support services, have offset some of the losses.

Income Stability:

- Despite the contract losses, we avoided major income reductions and retained staff, demonstrating the effectiveness of our contingency planning.
- Efforts are ongoing to diversify funding sources and explore partnership opportunities to reduce dependency on individual contracts.

Future Preparedness:

- Our contingency plans, tested during the past year, proved robust and allowed for a managed transition. These plans will continue to be reviewed and updated to ensure the organization remains resilient to potential contract losses.

Internal Risks:

Financial Stability:

- The reliance on staff for service delivery underscores the need for a stable funding model to retain skilled employees.
- Advocacy sector wages have historically lagged behind other sectors, and the cost-of-living crisis has added immense pressure on staff.

#### Staff Retention and Pay:

- While NWAAA strives to reward staff as competitively as possible, achieving pay levels commensurate with their contributions remains a challenge.
- Retention of talented staff is critical, not only to service delivery but also to maintaining credibility for future funding applications.

#### Inflation and Operational Costs:

- Rising costs due to inflation impact both staff well-being and operational expenses.
- While we are mitigating some costs through supplier reviews, broader financial adjustments are needed to adapt to potential reductions in income.

#### Premises:

- Current premises are no longer fit for purpose in terms of size and functionality. Moving to new premises is a necessity for the organization's long-term stability and staff well-being.
- While this transition may not immediately reduce costs, it is essential for positioning the organization for future success.

#### Looking Ahead:

##### Mitigation Strategies:

- Pursue new funding sources and partnerships to reduce reliance on single funding streams.
- Implement cost-saving measures while prioritizing investment in staff retention and development.

##### Adaptation to Change:

- Continue refining contingency plans to ensure smooth transitions during funding or contract changes.
- Align resources and infrastructure with future organizational needs, ensuring financial and operational sustainability.

##### Staff Welfare:

- Advocate for improved pay within the advocacy sector while seeking creative ways to support staff, such as through well-being initiatives and non-financial benefits.

##### Strategic Investments:

- Invest in new premises that align with the organization's future growth and provide a supportive working environment.

The Association remains committed to safeguarding its services and staff while proactively addressing risks and positioning itself for a sustainable future. By focusing on diversification, staff well-being, and strategic adaptability, we aim to continue delivering high-quality advocacy services to our communities.

### Organisational Structure

Directors approve annual budgets and have devolved operational responsibility to Management, whilst maintaining their monitoring role. The Association's Staff Handbook Policies and Procedures detail these fully.

### **Responsibilities of the Management Committee**

Company law requires the Management Committee to prepare financial statements for each financial year. These statements must give a true and fair view of the state of affairs of the charitable company. Accounts will be prepared to show incoming and outgoing resource and the balance sheet made up to the year end. In preparing these statements the management committee will follow best practice and;

- Select suitable accounting policies.
- Make judgements and estimates that are reasonable and prudent
- Prepare the financial statements.

The management committee is responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and to ensure that the financial statements comply with the Companies Act 2006. The management committee is also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

### Members of the Management Committee

Members of the management committee who are directors for the purpose of company law and trustees for the purpose of charity law, who served during the year and up to the date of this report are set out above (page 6).

### Directors' Statement As To The Disclosure Of Information To Auditor

The directors confirm that so far as each director is aware, there is no relevant audit information (information needed by the company's auditors in connection with preparing their report) of which the company's auditors are unaware. Each director has taken all the steps that he or she ought to have taken as a director in order to make himself or herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

### Auditor

WJ Matthews and Son were reappointed as the company's auditor for 2024-25.

Approved by the Management Committee on 16/12/2025 and signed on its behalf by

Signed E P Thomas

E.P Thomas – Chair of Trustees

## **Independent Auditor's Report to the Members of Gwasanaeth Adfocatiaeth a Chynghori Gogledd Cymru**

### **Opinion**

We have audited the financial statements of Gwasanaeth Adfocatiaeth a Chynghori Gogledd Cymru for the year ended 31<sup>st</sup> March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

### **Basis of opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the entity's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issues.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

### **Other information**

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

## **Independent Auditor's Report to the Members of Gwasanaeth Adfocatiaeth a Chynghori Gogledd Cymru (Continued)**

If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

### **Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report has been prepared in accordance with applicable legal requirements.

### **Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and the returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

### **Responsibilities of trustees**

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

### **Auditor's responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities including fraud is detailed below:

**Independent Auditor's Report to the Members of Gwasanaeth Adfocatiaeth a Chynghori Gogledd Cymru (Continued)**

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise noncompliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the company through discussions with directors and other management, and from our commercial knowledge and experience of the sector;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the company, including legislation such as the Companies Act 2006, taxation legislation, data protection, anti-bribery, employment, environmental and health and safety legislation;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud;
- considering the internal controls in place to mitigate risks of fraud and noncompliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias;
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance;
- enquiring of management as to actual and potential litigation and claims;
- reviewing correspondence with HMRC, relevant regulators and the company's legal advisors.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit, we also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control.

**Independent Auditor's Report to the Members of Gwasanaeth Adfocatiaeth a Chynghori Gogledd Cymru (Continued)**

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

**Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



David Chidley (Senior Statutory Auditor)  
For and on behalf of  
W. J. Matthews & Son  
Statutory Auditor and  
Chartered Accountants  
11-15 Bridge Street  
Caernarfon

Dated: 16.12.2025



**Gwasanaeth Adfocatiaeth a Chyngori Gogledd Cymru**

**Statement of Financial Activities (Incorporating an Income and Expenditure account) for the year ended 31 March 2025**

	<i>Note</i>	<b>2025</b>	<b>2024</b>
		<b>£</b>	<b>£</b>
<b>Income</b>			
<i>Donations</i>			
Donations		-	250
<i>Income from charitable activities</i>			
Grants and contracts	<b>3</b>	371,245	463,234
<i>Other income</i>			
Bank interest received		3,996	2,181
Other income		-	3,006
<b>Total income</b>		<b>375,241</b>	<b>468,671</b>
<b>Expenditure</b>			
<i>Expenditure on charitable activities</i>			
		370,017	409,580
<b>Total expenditure</b>	<b>4</b>	<b>370,017</b>	<b>409,580</b>
<b>Net income for the year and net movement in funds for the year</b>		<b>5,224</b>	<b>59,091</b>
<b>Funds brought forward at 1 April 2024</b>		<b>437,725</b>	<b>378,634</b>
<b>Funds carried forward at 31 March 2025</b>		<b>442,949</b>	<b>437,725</b>

The statement of financial activities includes all gains and losses recognised in the year. All incoming resources and resources expended derive from continuing activities. The figures given here reflect the information held in the full accounts.

**Gwasanaeth Adfocatiaeth a Chynghori Gogledd Cymru**

**Balance sheet at 31 March 2025**

*(Company number: 3308387)*

	<i>Note</i>	<b>2025</b> £	<b>2025</b> £	<b>2024</b> £	<b>2024</b> £
<b>Fixed assets</b>					
Tangible fixed assets	<i>12</i>		257		343
<b>Current assets</b>					
Debtors	<i>13</i>	43,849		33,647	
Cash at bank and in hand		440,710		410,876	
		<u>484,559</u>		<u>444,523</u>	
<b>Creditors: amounts falling due within one year</b>	<i>14</i>	(41,867)		(7,141)	
<b>Net current assets</b>			442,692		437,382
<b>Net Assets</b>			<u>442,949</u>		<u>437,725</u>
<b>Funds</b>					
Unrestricted funds	<i>16</i>		442,949		437,725
<b>Total Charity Funds</b>			<u>442,949</u>		<u>437,725</u>

The financial statements are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies

Approved by the Board of directors on ..... *16/12/2025* ..... and signed on its behalf by

*E. P. Thomas*  
..... Trustee  
Mr. E. Thomas

**Gwasanaeth Adfocatiaeth a Chyngori Gogledd Cymru**

**Statement of Cash Flows for the year ended 31 March 2025**

	<i>Note</i>	<b>2025</b> £	<b>2024</b> £
<b>Cash used in operating activities</b>	<b>17</b>	<b>25,838</b>	<b>78,038</b>
<b>Cash flows from investing activities</b>			
Interest income		3,996	2,181
Purchase of tangible fixed assets		-	-
Disposal of tangible fixed assets		-	180
<b>Cash provided by/(used by) investing activities</b>		<b>3,996</b>	<b>2,361</b>
<b>Increase/(decrease) in cash and cash equivalents in the year</b>		<b>29,834</b>	<b>80,399</b>
<b>Cash and cash equivalents at the beginning of the year</b>		<b>410,876</b>	<b>330,477</b>
<b>Cash and cash equivalents at the end of the year</b>		<b>440,710</b>	<b>410,876</b>

## Gwasanaeth Adfocatiaeth a Chynghori Gogledd Cymru

### Notes to the financial statements for the year ended 31 March 2025

#### 1. Accounting Policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

##### a. Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) – (Charities SORP(FRS102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Gwasanaeth Adfocatiaeth a Chynghori Gogledd Cymru meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

##### b. Preparation of the accounts on a going concern basis

The trustees consider that the most significant uncertainties in respect of the charitable company's ability to continue as a going concern relate to the pressures and uncertainties arising from the difficulty in securing sustained funding from Local Authorities.

##### c. Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met or are fully within the control of the charity, there is sufficient certainty that receipt of the income is considered probable and the income can be measured reliably. Income is deferred if the performance related conditions have not been met or if the income is earmarked for future periods.

Income from government and other grants, whether 'capital grants' or 'revenue grants' is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount, can be measured reliably and is not deferred. Income is deferred where the conditions for entitlement to the income have not been met or where the income has been given specifically for a future period.

##### d. Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside for a specific purpose. Restricted funds are funds that can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for a particular restricted purpose.

##### e. Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Resources expended are included in the Statement of Financial Activities on an accruals basis.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

**f. Support costs**

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include costs of administration, finance, personnel, payroll and governance costs which supports the charitable programmes.

**g. Operating leases**

The charity classifies the renting of properties as operating leases; the title to the properties reside with the lessor and the economic life of the properties is far in excess of the term of the leases.

**h. Tangible fixed assets and depreciation**

Fixed assets are stated at cost less accumulated depreciation. The costs of minor additions or those costing under £250 are not capitalised. The cost of tangible fixed assets is written off over their expected useful lives as follows:

Motor vehicles	20%	reducing balance
Computer equipment	33%	straight line
Office alterations	33%	straight line over the term of the lease
Other	25%	reducing balance

**i. Debtors**

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid after taking account of any trade discounts due.

**j. Cash at bank and in hand**

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

**k. Creditors and provisions**

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts.

**l. Financial instruments**

The charity only has financial assets and financial liabilities of a kind that qualify as a basic financial instrument. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

**m. Pensions**

The Company contributes to a pension scheme which is a defined contribution scheme. The cost of pension benefits is charged to the statement of financial activities, so as to accrue the cost over the service lives of employees. The cost for the year was £11,411 (2024 - £12,709). There were outstanding contributions of £NIL, (2024 - £NIL) at the year end.

**2. Legal status of the Charity**

The company is limited by guarantee. If upon the winding up of the company, there remains after the satisfaction of all debts and liabilities, any property whatsoever the same shall not be paid to or distributed among the members of the company, but shall be given to some other charitable institution having similar objects to the company. As members will not receive any surplus from the company, a Reconciliation of Members' Funds is not required.

**Gwasanaeth Adfocatiaeth a Chynghori Gogledd Cymru**  
**Notes to the financial statements for the year ended 31 March 2025**

<b>3. Grant income/ Service Level Agreements</b>	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Gwynedd Council – Independent Advocacy	89,094	89,677
Ynys Mon Council – Independent Advocacy	43,882	44,405
Gwynedd Council – Supporting People	2,102	3,188
Gwynedd Council – Relevant Person Representative	10,541	9,766
Ynys Môn – Relevant Person Representative	15,596	13,449
Flintshire Council – Learning Disability	-	31,833
Wrexham Council – Independent Advocacy	-	59,091
Denbighshire Council – Self Advocacy	8,269	24,017
Mental Health Care (MHC) Limited	31,500	31,500
Psychiatric rehabilitation contract	8,923	-
Bespoke Services	46,532	37,472
Denbighshire - Learning Disability Advocacy	10,393	41,570
All Wales People First - SAG	-	780
Betsi Cadwalader University Health Board	103,684	76,486
Other	729	-
	<b>371,245</b>	<b>463,234</b>
<b>4. Total Resources Expended</b>	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Staff and Facilitators salaries	183,773	218,616
Staff and Facilitators travel expenses	11,520	19,766
Vehicle expenses	162	1,295
Room hire	-	243
Project costs	46,658	35,000
Governance costs	10,502	10,467
Support costs	117,402	124,183
	<b>370,017</b>	<b>409,570</b>

All expenses are in respect of advocacy services. Expenditure on charitable activities in the year was £370,017 (2024 - £409,570).

**5. Analysis of governance and support costs**

Initially, the charitable Company identifies the costs of its support functions. It then identifies those costs which relate to the governance function

	<b>General Governance Support</b>		<b>Total 2025</b>	<b>Total 2024</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
General office and finance staff	31,558	7,607	39,165	40,869
Training, supervision and affiliation	3,001	-	3,001	6,288
Premises expenses	30,009	-	30,009	29,411
Communications	8,492	-	8,492	10,303
Office expenses	17,451	-	17,451	18,175
Repairs, renewals and maintenance	18,000	-	18,000	18,977
Auditor fees	2,289	2,895	5,184	5,093
Professional fees	6,516	-	6,516	4,800
Depreciation etc	86	-	86	579
Profit/loss on disposal	-	-	-	155
	<b>117,402</b>	<b>10,502</b>	<b>127,904</b>	<b>134,650</b>

## Gwasanaeth Adfocatiaeth a Chynghori Gogledd Cymru

Notes to the financial statements for the year ended 31 March 2025

<b>6. Net income for the year</b>	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
<i>This is stated after charging:</i>		
Depreciation	86	579
(Profit)/loss on disposal of fixed assets	-	155
Operating leases – land	17,500	29,411
Auditor's remuneration	2,895	2,835
Accountancy and payroll services	2,289	2,258
	<hr/>	<hr/>

## 7. Analysis of staff costs, trustee remuneration and expenses, and the cost of key management personnel

	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Salaries and wages	199,858	231,927
Employers national insurance	11,669	14,849
Pension contributions	11,411	12,709
	<hr/>	<hr/>
	222,938	259,485
	<hr/>	<hr/>

No employee had employee benefits in excess of £60,000 a year (2024 – £Nil).

The charity trustees were not paid or received any other benefits from employment with the charity in the year (2024 - £Nil). Reimbursements of £NIL (2024 - £86) was made to trustees for travelling expenses. No charity trustee received payment for professional or other services supplied to the charity (2024 - £Nil).

The key management personnel of the charity comprise the Trustees and management team. The total employee benefits of the key management personnel of the charity were £78,332 (2024 - £81,352).

## 8. Staff numbers

The average number of employees during the year, calculated on the basis of full time equivalents, was as follows:

	<b>2025</b>	<b>2024</b>
	<b>Number</b>	<b>Number</b>
Chief executive	1	1
Advocates	7	8
Administration and support	1	1
	<hr/>	<hr/>
Total	9	10
	<hr/>	<hr/>

## 9. Related party transactions

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity during the year (2024 – Nil).

## 10. Government Grants

Income from government grants comprise service level agreements with local authorities to provide advocacy services to the charity's beneficiaries.

## Gwasanaeth Adfocatiaeth a Chynghori Gogledd Cymru

### Notes to the financial statements for the year ended 31 March 2025

#### 11. Corporation Taxation

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the Charity.

#### 12. Tangible fixed assets

	Equipment £	Total £
<b>Cost</b>		
At 1 April 2024	56,843	56,843
Disposal	-	-
As at 31 March 2025	56,843	56,843
<b>Depreciation</b>		
At 1 April 2024	56,500	56,500
Charge for the year	86	86
At 31 March 2025	56,586	56,586
<b>Net book value</b>		
At 31 March 2025	257	257
At 31 March 2024	343	343
<b>13. Debtors</b>	<b>2025</b>	<b>2024</b>
	£	£
Contracts due	34,527	25,576
Prepayments	6,992	8,071
Other debtors	2,330	-
	43,849	33,647
<b>14. Creditors: amounts falling due within one year</b>	<b>2025</b>	<b>2024</b>
	£	£
Accruals and deferred income	17,561	7,141
Other creditors	24,306	-
	41,867	7,141



# Gwasanaeth Adfocatiaeth a Chynghori Gogledd Cymru

Notes to the financial statements for the year ended 31 March 2025

## 15. Commitments

### Operating leases

The charity has commitments under operating leases as follows:

	Land and Buildings		Other	
	2025	2024	2025	2024
	£	£	£	£
<b>Leases expiring:</b>				
Between one and five years	-	-	18,086	12,834

## 16. Funds

	Balance 31 March 2024 £	Incoming Resources £	Resources Expended £	Transfers £	Balance 31 March 2025 £
<b>Unrestricted funds</b>					
General Fund	437,725	375,241	370,017	-	442,949
	<u>437,725</u>	<u>375,241</u>	<u>370,017</u>	<u>-</u>	<u>442,949</u>

	Balance 31 March 2023 £	Incoming Resources £	Resources Expended £	Transfers £	Balance 31 March 2024 £
<b>Unrestricted funds</b>					
General Fund	378,634	468,671	409,580	-	437,725
	<u>378,634</u>	<u>468,671</u>	<u>409,580</u>	<u>-</u>	<u>437,725</u>

If the company is wound up or dissolved and after all its debts and liabilities have been satisfied there remains any property, it shall not be paid to or distributed among the members of the company, but shall be given or transferred to some other charitable company having objects similar to its own, and similar objects prohibiting the distribution of its income and property.

### Unrestricted Funds

The main activity of the company is to provide an advocacy service to adults with a learning disability, physical disability or mental health problems.

## Gwasanaeth Adfocatiaeth a Chynghori Gogledd Cymru

Notes to the financial statements for the year ended 31 March 2025

### 17. Reconciliation of net movement in funds to net cash flow from operating activities

	2025 £	2024 £
Net movement in funds	5,224	59,091
Add back depreciation charge	86	734
Deduct interest income shown	(3,996)	(2,181)
Decrease/(Increase) in debtors	(10,202)	17,713
Increase/(Decrease) in creditors	34,726	2,681
Net cash used in operating activities	<u>25,838</u>	<u>78,038</u>

### 18. Direct Payments Scheme

The charitable company provides payroll processing, payment and support services for people whose care is funded through direct payments. The company receive monies on behalf of these individuals from the local government, process the payroll and pay the employees of the individuals. As a result, the company holds money in trust on behalf of these individuals. As at 31 March 2025 the balance held was £658,328 (2024 - £388,784). As the monies are held in trust they are not included within the company balance sheet.

### 19. Office Premises

On 9 April 2025, the charity entered into a new lease agreement for office premises located at 13A Ash Court, Parc Menai, Bangor with an annual rental commitment of £9,555 over a term of 5 years, with a 3year break clause. This event occurred after the reporting date and does not relate to conditions existing at 31 March 2025.

**Gwasanaeth Adfocatiaeth a Chynghori Gogledd Cymru**

**Notes to the financial statements for the year ended 31 March 2025**

**20. Prior year fund breakdown**

**Statement of Financial Activities (Incorporating an Income and Expenditure account) for the year ended 31 March 2024**

	<i>Note</i>	<b>2024</b>	<b>2023</b>
		<b>£</b>	<b>£</b>
<b>Income</b>			
<i>Donations</i>			
Donations		250	500
<i>Income from charitable activities</i>			
Grants and contracts	<b>3</b>	463,234	410,857
<i>Other income</i>			
Bank interest received		2,181	509
Other income		3,006	79
		<hr/>	<hr/>
<b>Total income</b>		468,671	411,945
		<hr/>	<hr/>
<b>Expenditure</b>			
<i>Expenditure on charitable activities</i>			
		409,580	354,661
		<hr/>	<hr/>
<b>Total expenditure</b>	<b>4</b>	409,580	354,661
		<hr/>	<hr/>
<b>Net income for the year and net movement in funds for the year</b>		59,091	57,284
<b>Funds brought forward at 1 April 2023</b>		378,634	321,350
		<hr/>	<hr/>
<b>Funds carried forward at 31 March 2024</b>		437,725	378,634
		<hr/>	<hr/>

The statement of financial activities includes all gains and losses recognised in the year. All incoming resources and resources expended derive from continuing activities. The figures given here reflect the information held in the full accounts.

**Gwasanaeth Adfocatiaeth a Chynghori Gogledd Cymru**

**Appendix to the financial statements for the year ended 31 March 2025**

<b>Expenditure in furtherance of the charity's objects</b>	<b>2025 £</b>	<b>2024 £</b>
Staff/ Support staff/Facilitators salary	222,938	259,485
Staff/ Facilitators travel expenses	11,520	19,766
Maintenance, repairs and renewals	2,273	4,096
Training expenses	1,735	5,848
Office rent and rates	17,501	29,411
Dilapidations	12,508	-
Room hire	-	243
Conference fees and expenses	1,231	142
Trade insurances	5,637	3,738
Vehicle expenses	162	1,295
Recruitment fee	2,164	444
Affiliation fees	35	298
Computer expenses	15,727	14,881
Telephone	8,492	10,303
Leasing	4,047	4,259
Stationery	4,145	6,470
Auditor fees	5,184	5,093
Professional fees	6,516	4,800
Project costs	46,658	35,000
Bank charges	113	95
Sundry expenses	1,345	3,169
Depreciation and profit on disposal of fixed assets	86	734
	<u>370,017</u>	<u>409,570</u>