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**INVOLVE NORTHWEST**  
**(A company limited by guarantee)**

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**TRUSTEES' REPORT AND FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**INVOLVE NORTHWEST**  
**(A company limited by guarantee)**

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## INVOLVE NORTHWEST

(A company limited by guarantee)

### REFERENCE AND ADMINISTRATIVE DETAILS OF THE COMPANY, ITS TRUSTEES AND ADVISERS FOR THE YEAR ENDED 31 MARCH 2025

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#### Trustees

D Cheyne  
G Doran  
A Barr  
M O'Connor (resigned 26 November 2024)  
D Black  
A Wright  
K Beaumont- Jones (appointed 1 April 2025)  
N Young- Calvert (appointed 1 April 2025)

#### Company registered number

03212268

#### Charity registered number

1056777

#### Registered office

334 New Chester Road, Birkenhead, Wirral, CH42 1LE

#### Company secretary

L Robinson

#### Chief executive officer

L Robinson (acting until 31 May 2025)

#### Senior management team

L Robinson, Managing Director, from 1 June 2025  
V Olsen, Strategic Director, from 1 June 2025 (resigned 18 November 2025)

#### Independent auditor

Crowe U.K. LLP 3rd Floor St George's House 56 Peter Street Manchester M2 3NQ

#### Bankers

Barclays Bank PLC, 2 Bebington Road, Birkenhead, CH42 6PU  
CCLA Investment Management, 1 Angel Lane, London EC4R 3AB  
CAF Financial Solutions Limited, 25 Kings Hill Avenue, Kings Hill, West Malling Kent EC4R 3AB

#### Solicitors

Various

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The trustees are pleased to present their annual directors' report together with the financial statements of the charity for the year ending 31 March 2025 which are also prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (revised 1 January 2019).

**Chair's report**

As Chair of the Board, for Involve Northwest, it is my pleasure to present the Annual Report together with the financial statements for the year ending 31 March 2025. This year has been one of organisational stabilisation and evolution of the business operating model, to meet the anticipated challenges moving forward.

Overall, the charity continues to provide excellent services across all our commissioned services, supporting our communities.

The charity continues to grow and strengthen as it solidifies its foundations and evolves its structure and operating model. These are not semantic changes, but rather essential ones to ensure the organisation's long-term health and prosperity as it adapts to the new and emerging political and financial challenges the charity sector faces.

Our priority continues to be to "make a difference in the lives of the communities we serve". To achieve this, we have reflected on how best to achieve this goal, both short- and long-term, and on how to avoid becoming complacent in celebrating our successes.

In doing so, we have had to, and continue to, explore opportunities to enhance our service delivery whilst not shying away from making tough decisions that benefit the organisation and the people we support.

This year, we have seen Lighthouse Centre Wirral re-incorporated into the organisation and explored different business models and senior management structures to future-proof the organisation for the challenges ahead.

Throughout all our considerations, the Board of Trustees is committed to identifying what's best for the organisation in terms of sustainability, effectiveness, and the delivery of community-led commissioned projects. We are committed to continuing to evolve the organisation, build on solid foundations, and aspire to a sustainable, diverse funding platform that supports an efficient operating model and enables the continued delivery of first-class services.

I feel that special mention must go to the interim CEO for her support to the board and me over the last 12 months. Her leadership and personal sacrifice have helped to ensure the organisation continues to move forward with passion and professionalism in support of the people of Wirral

**A Barr**, Chair  
28<sup>th</sup> January 2026

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**Our purposes and activities**

The Memorandum and Articles of Association were revised and updated during the year.  
The purposes of the charity:

- To benefit the inhabitants of the United Kingdom, with particular emphasis on people resident in the Northwest of England, by the promotion of such charitable purpose(s) as the Charity's trustees in their absolute discretion decide to:
  - a) improve the quality of life for individuals, families and communities.
  - b) educate, promote, sustain and increase individual and collective knowledge of measures that will improve the quality of life for individuals, families and communities.

The Trustees have currently decided to support the delivery of quality of life interventions for people, families and communities. The vision for the organisation has always been "people" since its inception in 1991. The driver for the delivery of the services is about knowing what our clients' needs are by the services and projects delivered and then looking strategically at how to gain the funds to support each service area with a funding stream that can sustain longevity in delivery.

Involve's clients and passionate staff team help support the growth and development of the organisation for the future. The majority of staff are recruited from the Wirral population and they bring a wealth of experience, qualifications, life resources and the passion to want to make a difference in whatever part of the charity they work within.

The 7 key service areas are:

- Employment
- Social isolation
- Disability Benefits
- Domestic Abuse
- Debt
- Mental Health
- The Community Hub/Well-being hub

In shaping our objectives for the year and planning our activities, the trustees have considered the Charity Commission's guidance on public benefit, including the guidance 'public benefit: running a charity (PB2)'. All services delivered by Involve Northwest are free of charge as we are able to secure grant funding to deliver the key strands and often are able to provide further wrap around support packages.

The strategies employed to achieve the charity's aims and objectives are to:

- Offer free employment support to people who are long-term unemployed on Wirral, also delivering job clubs in accessible venues in the community;
- Provide a service that delivers and supports socially isolated people through a door knocking project;
- Support people on health related benefits maintain or enhance what they receive;
- Provide a domestic abuse service for mums and children, peer mentoring volunteering project
- Provide advice and guidance for individuals living in debt & financial poverty
- Offer support to individuals with mild to moderate mental health issues
- Provide free clothing or pay as you feel and a range of free community activities
- Support the provision of free food
- Providing holistic therapies to our clients

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**Our purposes and activities (continued)**

Putting these strategies into action we have supported annually over 10,700 vulnerable people.

Our services we describe as supporting quality of life improvements.

**Reachout**

The Reachout service has been delivered by Involve Northwest for the past 19 years and has significantly grown in delivery and reach. The main aim of the service is to support people who are long-term unemployed and inactive to help them find sustainable employment. The service is also delivered across Wirral via local community work clubs, community awareness stands, a specialised camper van and hub-based community venues. Reachout also provides a discretionary fund to help tackle the pre-employment barriers that individuals and families face whilst looking for work, this fund helps support with issues such as appropriate clothing for interviews, pre-employment training and travel costs to enable clients to succeed in their employment.

An employer engagement officer supports the service and works to find local employers to ensure that ReachOut is the first place they recruit from with our bank of participants looking for work.

**Community Connectors**

The Connect Us project has been supporting Wirral residents to find their place back in the community since its inception in February 2017. The most recent community connector's contract, which came to an end in January 2025, has been replaced with a new contract, after successful tender process, that runs until January 2029.

The main aim of the project is to identify and support isolated individuals with breaking down social barriers to reengage with their communities. This is predominantly achieved via a door knocking service, as well as regularly attending local community groups to provide a drop-in service. The project also helps small voluntary groups with a Sparks Fund, to help them to continue to deliver the vital resources in the community such as:

- Knit and natter groups
- IT groups
- Men's mental health
- Toast and talk

The Wirral InfoBank website, (WIB) which is hosted by Wirral Council, has been developed in line with Connect Us, and continues to be supported through this project. Wirral InfoBank is a data warehouse of over 4,000 services, providing Wirral residents with up to date access to local services and information.

**Benefits service**

The benefits service at Involve Northwest is one of our longest standing services and was in fact how the organisation started in 1991! The project has gone on to support many thousands of people across Wirral, receiving financial support from various funders throughout the years. Most recently, Citizens Advice have funded the service until March 2027. The main aim of the service is to assist people with a health-related condition or disability to either apply for benefit support, sustain benefit support or make a challenge if that financial support has been removed. The service also offers representation at tribunal level if needed.

**Domestic Abuse**

September 2020 saw the implementation of The Lighthouse Centre, a new domestic abuse hub supporting women and children. The Centre operates 5 days a week, offering a safe place for women and children that are or have experienced domestic abuse. The centre is now funded until March 2026 by a grant from the National Lottery, securing 2 Domestic Abuse Advocates, with a future aim to add services to the Lighthouse Centre that complement the delivery of current operations. The rest of the team is comprised of two Children and Family Domestic Abuse Practitioners, as well as 2 Domestic Abuse Advocates. During the year a strategic decision was taken to retain the Centre within Involve Northwest, rather than through a separate charity, winding up The Lighthouse Centre Wirral as a separate entity.

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**Our purposes and activities (continued)**

**Debt / Money Management**

The aim of this project is to help individuals in financial crisis tackle their debts, advocate on their behalf with the lenders and also support individuals and families with bespoke money management plans moving forward. Employing one IMA qualified Money Advisor that has supported 167 clients with money advice and management this year alone.

**Mental Health**

This project specifically works with individuals who have presented at their GP with anxiety and depression and who are awaiting intensive therapy. The project can intervene at pre- and post-therapy stage to tackle the socio economic / practical issues to help alleviate the overall mental health pressures and reduce down NHS waiting lists.

**Community Hub**

The Community Hub service, run from the Community Village premises, offers a Warm Hub provision open to community groups to hold activities and information sessions. It provides food parcels and seasonal lifestyle support packages to those most in need, funded by Winter/Summer Support Funds through Households Support Funds distributed through Wirral Council. This service is mainly delivered in partnership with the Connect Us project to support Wirral residents in engaging with their communities and ensuring the wellbeing of local people.

**Wellbeing Hub**

The Wellbeing Hub service, functioning under the umbrella of the Community Hub, was a holistic service to support clients of our other projects with their wellbeing needs, including reiki, hairdressing and barbering, and hypnotherapy. This service was funded through community donation investments, however due to loss of funding streams, this service has been discontinued as of March 2025.

**Our volunteers**

The charity is very involved within the community and supports those wanting to give back through voluntary help.

The main area that volunteers are involved is through the domestic abuse service via peer mentoring. This crucial part of the organisation delivers coffee mornings supporting and helping sufferers of domestic abuse.

**Achievements and performance**

Involve has achieved the following during the year:

- **1744** clients were signed up to the Connect Us project of which, **76%** of clients have gone onto accessing an activity as a consequence of being supported by a connector.
- **39** families (inclusive of **96** children and household members) were supported by our Family Connectors, **67%** of these families reported an improvement of their wellbeing after 3 months of support.
- **868** clients have received support from the Domestic Abuse Centre (The Lighthouse) with **4435** client interventions, of which **356** were new clients to the service.
- **97%** of children say they now have a safety plan and know what to do if they are scared, compared to before completing the Domestic Abuse, Lighthouse Heroes programme.
- **100%** of children say they feel happier after receiving support from the Domestic Abuse, Lighthouse Heroes Programme.
- **1,007** clients have signed up to ReachOut employment service, of which **537** clients were supported into sustainable employment.
- **509** people have been supported with their Mental Health with 96% feeling more in control of their lives

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**Achievements and performance (continued)**

- when disengaging from the service.
- **421** client wellbeing interventions have been delivered by our HelpOut advisors, of which **100%** of clients reported an improvement in their wellbeing.
- **732** have been supported with Welfare and Debt issues to overcome financial poverty.
- **802** local people have been referred to the Community Hub for support, **530** local people have received a food parcel.
- The Wirral InfoBank created **3,417** new pages of information on Wirral's health and wellbeing directory, sharing access to over **5,000** pages of community information.

**Fundraising**

The charity had no fundraising activities requiring disclosure under S162A of the Charities Act 2011.

**Financial review**

The results for the year and the charity's financial position at the end of the year are shown in the attached financial statements.

Incoming resources in the year were £2,799,151 (2024: £2,862,502) of which £2,686,174 (2024: £2,744,945) related to project restricted activities. The main funder for Involve Northwest is Wirral Council, who provided £993,748 (2024: £936,288) in respect of Wirral Worklessness Support (known as "Reachout") and £997,498 (2024: £1,246,319) for the Community Connectors project in addition to funding for the Lighthouse and some other projects.

Resources expended were £2,891,730 (2024: £2,994,008). £2,610,897 (2024: £2,738,852) related to restricted activities. Total outgoing resources exceeded incoming resources by £92,579 (2024: expenditure exceeded income by £131,506). This is because of planned use of underspends from previous years in the continued delivery of services.

**Our pricing policy**

Our pricing policy reflects our strategy of enabling all within our community, whatever their means, to take part in our activities, thus everything delivered is free.

**Investment Policy**

The Charity does not have funds to invest for the long term at this stage, but it does hold bank deposits that are held for contingencies, to underwrite core costs in the event that major contract is not renewed or to cover redundancy costs in a similar situation.

The trustees therefore deposit any funds that are not needed in the short term for operational needs with a variety of interest bearing deposit holders, to spread the risk of the holdings and to ensure that the funds are accessible as and when needed for operational purposes.

During the year the charity operated a deposit account with CCLA Investment Management Limited that is instantly accessible and bears a competitive variable interest rate. In addition, through CAF Financial Solutions Ltd, Involve Northwest access an investment platform with Flagstone Investment Management. This enables us to access a range of term bank deposits through that platform for periods of up to 18 months, while spreading the risk by holding an amount that is covered by the FCA deposit protection scheme with each deposit taker.



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**Financial review (continued)**

**Reserves policy**

Reserves are primarily needed to ensure that the core and support costs of the charity can be met should a significant contract be ended. The trustees' policy is to ensure that sufficient free reserves are held to cover up to twelve months of core and support costs in order to cover such costs should major contracts be terminated and to give time for alternative funding to be obtained or for a reorganisation of the charity. In addition, the trustees have designated sufficient reserves to cover the unfunded redundancy liability to which it would be exposed should its contracts be terminated. Finally, the trustees have designated an amount equal to the net book value of the building and improvements to a designated buildings reserve, as these funds are not readily realisable.

At 31 March 2025, twelve months core costs are estimated to be around £470,000 and free unrestricted reserves amounted to £514,769 (2024: £371,969). In addition, the designated redundancy reserve totals £141,090 (2024: £157,135) and the designated Fixed Asset Fund totals £206,136 (2024: £242,493). Total unrestricted funds amounted to £861,995 (2024: £771,597).

**Going Concern**

The trustees have considered the financial position of the charity, the levels of free reserves and financial forecasts for 2025-26 and, as a consequence, the trustees are satisfied that the charity is well placed to manage its financial risks successfully.

The charity is funded to a significant extent by short term contracts that are subject to periodic re-tender or extension. The main risks that the charity faces would be the impact on recovery of core costs should certain key contracts not be renewed and the redundancy costs that might arise in the event that happens.

A significant part of the income of the charity is provided through its Reachout contract which ends on 31<sup>st</sup> March 2026. A new government contract will be put out to tender, however due to the significant differences in delivery/ roles it is likely that TUPE will not apply. The trustees have considered the ability of the charity to continue as a going concern, as the contract will end March 2026.

The trustees have reviewed the projected reserves position in March 2026 and consider that it would be sufficient to continue to fund the core support and management costs of the charity for a period of at least twelve months were the contract not to be renewed after that date. This would provide time and resources to seek alternative income sources or to arrange an orderly restructure of the charity.

The trustees have also designated sufficient funds in a redundancy reserve to cover the maximum estimated redundancy costs should all its contracts not be renewed and the relevant staff team made redundant at that point

**Plans for future periods**

The objectives for development over the next year include:

- Ensuring stability of current contracts
- Exploration of the development of services & future alternative funding
- Developing strategic partnerships with a view of becoming more resourceful and resilient
- To increase visibility via a strategic marketing & communications plan
- Enhance our strategic approach to explore funding opportunities within the corporate sector
- Seeking alternative premises that remain available and accessible to the community

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**Directors and trustees**

The directors of the charitable company (the charity) are its trustees for the purpose of charity law. The trustees and officers serving during the year and since the year end were as follows:

**Chair**

A Barr.

**Elected trustees:**

D Cheyne

G Doran

A Barr

M O'Connor (resigned 26 November 2024)

D Black

A Wright

K Beaumont- Jones (appointed 1 April 2025)

N Young- Calvert (appointed 1 April 2025)

**Structure, Governance and Management**

**Governing Document**

Involve Northwest is a company limited by guarantee, originally incorporated on 14 June 1996, and is governed by its Memorandum of Association, as updated on 5 February 2025, and its Articles of Association, as updated on 11 December 2024. It is registered as a charity with the Charity Commission.

**Appointment of trustees**

As set out in the Articles of Association the charity appoints trustees through a recruitment process to join the board. The board will always have a quorum for voting processes as set out in the articles. The board also retain the right to co-opt board members with specialist skills if needed by the charity.

**Trustee induction and training**

A new induction regime is being worked upon by the Board and the Executive. This will be put in place in 2026. In the meantime, the Board holds annually a combined AGM and away day to cover the following points relevant to the appointment and education of trustees:

- Review of trustees ongoing willingness to serve and gaps
- Overview of trustees' duties under charity and company law
- Review of key governance documents
- Review of Business Plan
- Review of the year's financial performance

Trustees are encouraged to attend appropriate external training events where these will facilitate the undertaking of their role. Trustees are also encouraged to attend key events throughout the year to interact with employees and gain a deeper understanding of INW's services.

**Organisation**

The board of trustees, which must have at least three members, administers the charity. There is no maximum number of trustees unless determined by ordinary resolution. The board normally meets quarterly, with an annual away day. A Managing Director is appointed by the trustees to manage the day-to-day operations of the charity. To facilitate effective operations, the Managing Director has delegated authority, within terms of delegation approved by the trustees, for operational matters including finance, employment and strategic development.

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**Related parties and co-operation with other organisations**

None of our trustees receive remuneration or other benefit from their work with the charity. Any connection between a trustee or senior manager of the charity must be disclosed to the full board of trustees in the same way as any other contractual relationship with a related party. In the current year no such related party transactions were reported.

**Pay policy for senior staff**

The directors consider the board of directors, who are the charity trustees, and the senior management team comprise the key management personnel of the charity in charge of directing and controlling, running and operating the charity on a day-to-day basis. All directors give their time freely and no director received remuneration in the year.

The pay of the senior staff is reviewed annually and normally increased in accordance with average earnings. In view of the nature of the charity, the directors benchmark against pay levels in other provincial charities of a similar size run on a voluntary basis.

**Risk management**

The trustees have a risk management strategy which comprises:

- an annual review of the principal risks and uncertainties that the charity is compliant to ISO 9001:2015 standards
- the establishment of policies, systems and procedures to mitigate those risks identified in the annual review; and
- the implementation of procedures designed to minimise or manage any potential impact on the charity should those risks materialise.

This work has identified that financial sustainability is the major financial risk for the charity. A key element in the management of financial risk is a regular review at each board meeting which is discussed with the trustees.

The charity commissioned an updated Business Continuity Plan with support from our insurers during the year.

Attention has also been focussed on non-financial risks arising from fire, health and safety such as lone working. These risks are managed by ensuring accreditation is up to date, having robust policies and procedures in place, and regular awareness training for staff working in these operational areas.

**Trustees' responsibilities in relation to the financial statements**

The charity trustees are responsible for preparing a trustees' annual report and financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the group and of the incoming resources and application of resources, including the income and expenditure, of the charitable group for that period. In preparing the financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

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**Trustees' responsibilities in relation to the financial statements (continued)**

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and the group and hence taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

***Statement as to disclosure to our auditors***

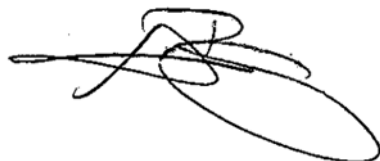
In so far as the trustees are aware at the time of approving our trustees' annual report:

- there is no relevant information, being information needed by the auditor in connection with preparing their report, of which the charities auditor is unaware,
- and the trustees, having made enquiries of fellow directors and the group's auditor that they ought to have individually taken, have each taken all steps that he/she is obliged to take as a director in order to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

**Small Company Provisions**

This report has been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

By order of the board of trustees



**A Barr**  
**Chair & Trustee**

28<sup>th</sup> January 2026

## **Independent Auditor's Report to the Members of Involve Northwest**

### **Opinion**

We have audited the financial statements of Involve Northwest for the year ended 31 March 2025 which comprise the Statement of Financial Activities, Balance Sheet, Cash Flow Statement and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate. Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue. Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

### **Other information**

The trustees are responsible for the other information contained within the annual report. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

### **Opinions on other matters prescribed by the Companies Act 2006**

In our opinion based on the work undertaken in the course of our audit

- the information given in the trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report have been prepared in accordance with applicable legal requirements.

### **Matters on which we are required to report by exception**

In light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit
- if the small companies regime has been used the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the trustees' report.

### **Responsibilities of trustees**

As explained more fully in the trustees' responsibilities statement set out on page 9, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

### **Auditor's responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Details of the extent to which the audit was considered capable of detecting irregularities, including fraud and non-compliance with laws and regulations are set out below.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditor's report.

Extent to which the audit was considered capable of detecting irregularities, including fraud  
Irregularities, including fraud, are instances of non-compliance with laws and regulations. We identified and assessed the risks of material misstatement of the financial statements from irregularities, whether due to fraud or error, and discussed these between our audit team members. We then designed and performed audit procedures responsive to those risks, including obtaining audit evidence sufficient and appropriate to provide a basis for our opinion.

We obtained an understanding of the legal and regulatory frameworks within which the charitable company operates, focusing on those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements, including financial reporting legislation and the Charities SORP (FRS 102), and tax regulations. We assessed the required compliance with these laws and regulations as part of our audit procedures on the related financial statement items.

In addition, we considered provisions of other laws and regulations that do not have a direct effect on the financial statements but compliance with which might be necessary to the charitable company's ability to operate or to avoid a material penalty. Auditing standards limit the required audit procedures to identify non-compliance with these laws and regulations to enquiry of the Trustees and other management and inspection of regulatory and legal correspondence, if any.

We also considered the opportunities and incentives that may exist within the charitable company for fraud.

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be the override of controls by management and the timing of recognition of income.

Audit procedures performed by the engagement team included:

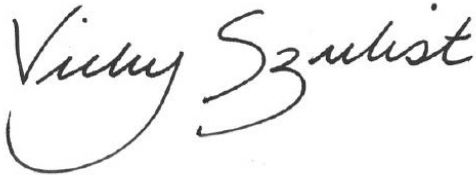
- Evaluation of the design of controls established to address the risks related to material irregularities in the financial statements; Testing manual journal entries, in particular journal entries relating to management estimates and entries determined to be large or relating to non-routine transactions.
- Evaluation of income recognition policies and any judgements made around income recognition; reviewing the income system for significant deficiencies or susceptibility to fraud;
- Challenging assumptions and judgements made by management in their significant accounting estimates;
- Agreement of the financial statement disclosures to underlying supporting documentation;
- Making enquiries of management;
- Review of minutes of board meetings throughout the period;

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, the further removed non-compliance with laws and regulations (irregularities) is from the events and transactions reflected in the financial statements, the less likely the inherently limited procedures required by auditing standards would identify it.

In addition, as with any audit, there remained a higher risk of non-detection of irregularities, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

**Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

A handwritten signature in black ink that reads "Vicky Szulist". The signature is written in a cursive, flowing style.

Vicky Szulist  
Senior Statutory Auditor  
For and on behalf of  
Crowe U.K. LLP  
Statutory Auditor  
3<sup>rd</sup> Floor  
St George's House  
56 Peter Street  
Manchester  
M2 3NQ

Date: 30 January 2026



**INVOLVE NORTHWEST**  
(A company limited by guarantee)

**STATEMENT OF FINANCIAL ACTIVITIES INCORPORATING INCOME AND EXPENDITURE ACCOUNT  
FOR THE YEAR ENDED 31 MARCH 2025**

	Note	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
<b>Income from:</b>					
Donations and legacies	2	4,476	12,434	16,910	24,345
Charitable activities	3	2,624	2,673,740	2,676,364	2,724,155
Investments	4	<u>105,877</u>	<u>-</u>	<u>105,877</u>	<u>114,002</u>
<b>Total income</b>		<u>112,977</u>	<u>2,686,174</u>	<u>2,799,151</u>	<u>2,862,502</u>
<b>Expenditure:</b>					
Charitable activities	7	<u>280,833</u>	<u>2,610,897</u>	<u>2,891,730</u>	<u>2,994,008</u>
<b>Net income</b>		(167,856)	75,277	(92,579)	(131,506)
Transfer between funds		<u>258,254</u>	<u>(258,254)</u>	<u>-</u>	<u>-</u>
<b>Net income/expenditure after transfers</b>		90,398	(182,977)	(92,579)	(131,506)
<b>Total funds brought forward</b>		<u>771,597</u>	<u>597,429</u>	<u>1,369,026</u>	<u>1,500,532</u>
<b>Total funds carried forward</b>		<u>861,995</u>	<u>414,452</u>	<u>1,276,447</u>	<u>1,369,026</u>

The notes on pages 18 to 34 form part of these financial statements.

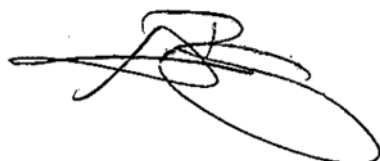
**INVOLVE NORTHWEST**  
**(A company limited by guarantee)**  
**REGISTERED NUMBER: 03212268**

**BALANCE SHEET**  
**AS AT 31 MARCH 2025**

		<b>2025</b>		<b>2024</b>	
	<b>Note</b>	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>Fixed assets</b>					
Tangible assets	10	<b>206,136</b>			<b>242,493</b>
<b>Current assets</b>					
Debtors	11	<b>128,229</b>		<b>161,891</b>	
Cash at bank and in hand		<b><u>1,199,135</u></b>		<b><u>1,231,832</u></b>	
		<b>1,327,364</b>		<b>1,393,723</b>	
<b>Creditors:</b> amounts falling due within one year	12	<b><u>257,053</u></b>		<b><u>(267,190)</u></b>	
<b>Net current assets</b>			<b><u>1,070,311</u></b>		<b><u>1,126,533</u></b>
<b>Net assets</b>			<b><u>1,276,447</u></b>		<b><u>1,369,026</u></b>
<b>Charity Funds</b>					
Restricted Funds	14	<b>414,452</b>			<b>597,429</b>
Unrestricted funds	14	<b><u>861,995</u></b>			<b><u>771,597</u></b>
<b>Total funds</b>			<b><u>1,276,447</u></b>		<b><u>1,369,026</u></b>

The company's financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf, by:



**A Barr**  
**Chair & Trustee**

28<sup>th</sup> January 2026

The notes on pages 18 to 34 form part of these financial statements

**INVOLVE NORTHWEST**  
**(A company limited by guarantee)**

**STATEMENT OF CASH FLOWS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

	Note	2025 £	2024 £
<b>Cash flows from operating activities</b>			
Net cash generated by/ (used in) operating activities	16	<u>(138,574)</u>	<u>(366,507)</u>
<b>Investing activities:</b>			
Purchase of tangible fixed assets		<u>-</u>	<u>(4,381)</u>
<b>Cash flows from investing activities:</b>			
Rental and interest income		<u>105,877</u>	<u>114,002</u>
<b>Net cash (used by) / provided by investing activities</b>		<u>105,877</u>	<u>109,621</u>
<b>Change in cash and cash equivalents in the year</b>		<b>(32,697)</b>	<b>(256,886)</b>
Cash and cash equivalents brought forward		<u>1,231,832</u>	<u>1,488,718</u>
<b>Cash and cash equivalents carried forward</b>	17	<u><u>1,199,135</u></u>	<u><u>1,231,832</u></u>

The notes on pages 18 to 34 form part of these financial statements.

## INVOLVE NORTHWEST

(A company limited by guarantee)

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

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#### 1. Accounting Policies

##### 1.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. Involve Northwest meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

##### 1.2 Company status

The charitable company is a private company limited by guarantee. The members of the company are the Trustees named on page 1. In the event of the charitable company being wound up, the liability in respect of the guarantee is limited to £1 per member of the charitable company. The registered office is listed on the reference and administrative details page. The entity is registered at both Companies House (reg no: 03212268) and the Charity Commission (reg no: 1056777) in England and Wales.

##### 1.3 Going concern

The trustees have considered the financial position of the charity, the levels of free reserves and financial forecasts for 2025-26 and, as a consequence, the trustees are satisfied that the charity is well placed to manage its financial risks successfully.

The charity is funded to a significant extent by short term contracts that are subject to periodic re-tender or extension. The main risks that the charity faces would be the impact on recovery of core costs should certain key contracts not be renewed and the redundancy costs that might arise in the event that happens.

A significant part of the income of the charity is provided through its Reachout contract which ends on 31<sup>st</sup> March 2026. A new government contract will be put out to tender, however due to the significant differences in delivery/ roles it is likely that TUPE will not apply. The trustees have considered the ability of the charity to continue as a going concern, as the contract will end March 2026.

The trustees have reviewed the projected reserves position in March 2026 and consider that it would be sufficient to continue to fund the core support and management costs of the charity for a period of at least twelve months were the contract not to be renewed after that date. This would provide time and resources to seek alternative income sources or to arrange an orderly restructure of the charity.

The trustees have also designated sufficient funds in a redundancy reserve to cover the maximum estimated redundancy costs should all its contracts not be renewed and the relevant staff team made redundant at that point

## **INVOLVE NORTHWEST**

**(A company limited by guarantee)**

### **NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025**

---

#### **1.4 Income**

All income is recognised once the company has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

For legacies, entitlement is taken as the earlier of the date on which either: the company is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the Trust that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the company has been notified of the executor's intention to make a distribution. Where legacies have been notified to the company, or the company is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

Donated services or facilities are recognised when the company has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use of the company of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), the general volunteer time of the Friends is not recognised and refer to the Trustees' report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the company which is the amount the company would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Income tax recoverable in relation to investment income is recognised at the time the investment income is receivable.

#### **1.5 Expenditure**

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources.

#### **1.6 Tangible fixed assets and depreciation**

All assets costing more than £1,500 are capitalised.

A review for impairment of a fixed asset is carried out if events or changes in circumstances indicate that the carrying value of any fixed asset may not be recoverable. Shortfalls between the carrying value of fixed assets and their recoverable amounts are recognised as impairments. Impairment losses are recognised in the Statement of financial activities incorporating income and expenditure account.

## INVOLVE NORTHWEST

(A company limited by guarantee)

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

---

#### 1.6 Tangible fixed assets and depreciation (continued)

Tangible fixed assets are carried at cost, net of depreciation and any provision for impairment. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

Freehold property	-	5% straight line
Fixtures and fittings	-	25% straight line
Office equipment	-	25% straight line
Property improvements	-	20% straight line

#### 1.7 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the company; this is normally upon notification of the interest paid or payable by the Bank.

#### 1.8 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

#### 1.9 Cash at Bank and in hand

Cash at bank and in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

#### 1.10 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Liabilities are recognised at the amount that the company anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide. Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised within interest payable and similar charges.

#### 1.11 Financial instruments

The company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

#### 1.12 Pensions

The company operates a defined contribution pension scheme and the pension charge represents the amounts payable by the company to the fund in respect of the year.

**INVOLVE NORTHWEST**  
**(A company limited by guarantee)**  
**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

---

**1.13 Fund accounting**

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the company and which have not been designated for other purposes.

**1.14 Critical accounting Judgements and key sources of estimation uncertainty**

In the application of the accounting policies, trustees are required to make judgement, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and assumptions are reviewed on an ongoing basis and revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affected current and future periods.

The estimation of expected useful life of fixed assets and the resultant depreciation provision are a matter where judgement is applied and details of this are given in note 1.6 of the Accounting Policies.

The potential redundancy liability should current contracts not be renewed is also a matter of estimation. The maximum potential liability has been calculated based the projected statutory redundancy cost should all staff whose redundancy cost is not specifically provided for in the contract, be made redundant at the end of the term of the contract on which they are employed, taking into account their projected age and length of service at that date. The resultant maximum potential liability is provided for in a designated fund in note 14 to the accounts.

Judgement is also exercised in the financial forecasts that have been used to calculate the reserves policy and assess the going concern of the charity in the event that a significant contract is not renewed at the end of its term. These judgements are based on the known contractual position and assessment of staff and other costs required to deliver them, together with an assessment of appropriate support costs.

# INVOLVE NORTHWEST

(A company limited by guarantee)

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

### 2. Income from donations and legacies

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £
Donations	<u>4,476</u>	<u>12,434</u>	<u>16,910</u>
	<i>Unrestricted funds 2024 £</i>	<i>Restricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Donations	<u>2,233</u>	<u>22,112</u>	<u>24,345</u>

### 3. Income from charitable activities

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £
Reachout	-	1,108,749	1,108,749
Advice centre	-	136,728	136,728
Domestic abuse advice service	-	284,585	284,585
Community connectors	-	999,898	999,898
Other community services	2,624	37,152	39,776
Clear Minds	-	106,628	106,628
	<u>2,624</u>	<u>2,673,740</u>	<u>2,676,364</u>
	<i>Unrestricted funds 2024 £</i>	<i>Restricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Reachout	-	1,139,901	1,139,901
Advice centre	-	168,222	168,222
Domestic abuse advice service	-	281,282	281,282
Community connectors	-	978,552	978,552
Other community services	1,322	48,248	49,570
Clear Minds	-	106,628	106,628
	<u>1,322</u>	<u>2,722,833</u>	<u>2,724,155</u>



# INVOLVE NORTHWEST

(A company limited by guarantee)

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

### 4. Investment income

	Unrestricted funds 2025 £	Total funds 2025 £
Rental income	58,229	58,229
Investment income	<u>47,648</u>	<u>47,648</u>
	<u><b>105,877</b></u>	<u><b>105,877</b></u>
	<i>Unrestricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Rental income	66,379	66,379
Investment income	<u>47,623</u>	<u>47,623</u>
	<u><b>114,002</b></u>	<u><b>114,002</b></u>

### 5. Direct costs

	Reachout 2025 £	Advice centre 2025 £	Domestic abuse advice service 2025 £	Community connectors 2025 £
Partner payments	273,825	-	7,961	-
Office costs	43,177	6,158	15,221	69,872
Premises costs	27,702	1,761	14,148	3,407
Other costs	4,580	55	8,991	21,390
Legal and professional	3,876	111	413	15,174
Audit fees	-	-	-	-
Wages and salaries	600,335	125,778	192,510	761,150
National insurance	58,428	10,341	16,908	67,503
Pension cost	11,742	2,448	4,093	15,151
Depreciation	5,664	-	-	-
	<u><b>1,029,329</b></u>	<u><b>146,652</b></u>	<u><b>260,245</b></u>	<u><b>953,647</b></u>

# INVOLVE NORTHWEST

(A company limited by guarantee)

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

### 5. Direct costs (continued)

	Other community services 2025 £	Clear Minds 2025 £	Total 2025 £
Partner payments	-	-	281,786
Office costs	3,759	2,399	140,586
Premises costs	182	7	47,207
Other costs	1,056	44,495	80,567
Legal and professional	181	217	19,972
Audit fees	-	-	-
Wages and salaries	84,827	69,722	1,834,322
National insurance	7,264	4,628	165,072
Pension cost	1,506	781	35,721
Depreciation	-	-	5,664
	<u>98,775</u>	<u>122,249</u>	<u>2,610,897</u>

	Reachout 2024 £	Advice centre 2024 £	Domestic abuse advice service 2024 £	Community connectors 2024 £
Partner payments	289,268	0	5,970	0
Office costs	34,561	8,093	25,836	71,678
Premises costs	29,760	1,778	1,703	885
Other costs	17,121	0	8,972	18,525
Legal and professional	3,413	2,187	637	1,329
Audit fees	0	0	0	0
Wages and salaries	631,488	119,170	199,406	872,652
National insurance	57,119	9,983	15,997	73,110
Pension cost	12,930	2,426	3,653	14,196
Depreciation	11,334	0	0	0
	<u>1,086,994</u>	<u>143,637</u>	<u>262,174</u>	<u>1,052,375</u>

# INVOLVE NORTHWEST

(A company limited by guarantee)

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

### 5. Direct costs (continued)

	<i>Other community services 2024 £</i>	<i>Clear Minds 2024 £</i>	<i>Total 2024 £</i>
<i>Partner payments</i>	0	0	295,238
<i>Office costs</i>	5,562	4,271	150,001
<i>Premises costs</i>	292	266	34,684
<i>Other costs</i>	1,176	39,876	85,670
<i>Legal and professional</i>	61	48	7,675
<i>Audit fees</i>	0	0	0
<i>Wages and salaries</i>	105,477	22,334	1,950,527
<i>National insurance</i>	6,948	4,851	168,008
<i>Pension cost</i>	1,897	613	35,715
<i>Depreciation</i>	0	0	11,334
	<u>121,413</u>	<u>72,259</u>	<u>2,738,852</u>

### 6. Support costs

	<i>Reachout 2025 £</i>	<i>Advice centre 2025 £</i>	<i>Domestic abuse advice service 2025 £</i>	<i>Community connectors 2025 £</i>
Premises and office cost	61,649	7,603	15,823	55,597
Legal and professional	6,964	859	1,788	6,281
Audit fees	6,911	852	1,774	6,232
Wages and salaries	26,443	3,261	6,787	23,847
National insurance	1,437	177	369	1,296
Pension cost	324	40	83	292
Depreciation	12,728	1,570	3,267	11,478
	<u>116,456</u>	<u>14,361</u>	<u>29,891</u>	<u>105,023</u>

# INVOLVE NORTHWEST

(A company limited by guarantee)

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

### 6. Support costs (continued)

	Other community services 2025 £	Clear Minds 2025 £	Total 2025 £
Premises and office costs	2,066	5,929	148,667
Legal and professional	233	670	16,795
Audit fees	232	665	16,665
Wages and salaries	886	2,543	63,768
National insurance	48	138	3,465
Pension cost	11	31	781
Depreciation	426	1224	30,693
	<u>3,902</u>	<u>11,200</u>	<u>280,833</u>

	Reachout 2024 £	Advice centre 2024 £	Domestic abuse advice service 2024 £	Community connectors 2024 £
Premises and office costs	62,942	9,288	15,532	53,691
Legal and professional	7,628	1,126	1,882	6,507
Audit fees	5,439	803	1,342	4,639
Wages and salaries	17,508	2,584	4,320	14,934
National insurance	747	110	184	637
Pension cost	258	38	64	220
Depreciation	12,925	1,908	3,190	11,025
	<u>107,447</u>	<u>15,857</u>	<u>26,514</u>	<u>91,653</u>

# INVOLVE NORTHWEST

(A company limited by guarantee)

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

### 6. Support costs (continued)

	Other community services 2024 £	Clear Minds 2024 £	Total 2024 £
Premises and office costs	2,129	5,888	149,470
Legal and professional	258	714	18,115
Audit fees	184	509	12,916
Wages and salaries	592	1,637	41,575
National insurance	25	70	1,773
Pension cost	9	24	613
Depreciation	437	1,209	30,694
	<u>3,634</u>	<u>10,051</u>	<u>255,156</u>

### Governance Costs

Included in direct and support costs are the following governance costs:

	2025 £	2024 £
Auditors' remuneration	13,665	12,915
Auditors' other services	3,000	
Legal and Professional costs	16,795	18,115
Staff costs	5,000	5,000
<b>Total</b>	<b>38,460</b>	<b>36,030</b>

### 7. Analysis of Expenditure by expenditure type

	Staff costs 2025 £	Depreciation 2025 £	Other costs 2025 £	Total 2025 £
Reachout	698,710	18,392	428,683	1,145,785
Advice centre	142,044	1,570	17,399	161,013
Domestic abuse advice service	220,751	3,267	66,118	290,136
Community connectors	869,240	11,478	177,952	1,058,670
Other community services	76,076	426	49,649	126,151
Clear Minds	96,309	1,224	12,442	109,975
	<b>2,103,130</b>	<b>36,357</b>	<b>752,243</b>	<b>2,891,730</b>
	Staff costs 2024 £	Depreciation 2024 £	Other costs 2024 £	Total 2024 £
Reachout	720,050	24,260	450,132	1,194,442
Advice centre	134,312	1,907	23,275	159,494
Domestic abuse advice service	223,624	3,190	61,874	288,688
Community connectors	975,749	11,025	157,254	1,144,028
Other community services	28,424	437	47,032	75,893
Clear Minds	116,054	1,209	14,200	131,463
	<b>2,198,213</b>	<b>42,028</b>	<b>753,767</b>	<b>2,994,008</b>

## INVOLVE NORTHWEST

(A company limited by guarantee)

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

#### 8. Auditors' remuneration

The Auditor's remuneration amounts to an Audit fee of £13,665 (2024 - £12,915), and non-audit services of £1,560 (2024 - £Nil).

#### 9. Staff costs and related party transactions

Staff costs were as follows:

	2025 £	2024 £
Wages and salaries	1,898,090	1,992,103
Social security costs	168,539	169,781
Other pension costs	36,501	36,329
	<u>2,103,130</u>	<u>2,198,213</u>

The average number of persons employed by the company during the year was as follows:

	2025 No.	2024 No.
Charitable	73	82
Management	<u>2</u>	<u>3</u>
	<u>75</u>	<u>85</u>

The number of higher paid employees was:

	2025 No.	2024 No.
In the band £60,001 - £70,000	1	1

Key management personnel consist of those listed on the admin and reference page. Total remuneration for the year amounted to £107,467 (2024: £161,147). No trustees were remunerated during the period (2024: nil) and no trustees had expenses re-imbursed (2024: nil)

Involve Northwest purchase environmental consultancy services as and when required from DPC Consultants Ltd, which is a business controlled by the son of a Trustee, Ms M O'Connor (resigned 26.11.24). Services to a value of £6,000 (2024- £588) were purchased during the year. There was no outstanding balance due to DPC Consultants Ltd at the year end.

Involve Northwest has purchased IT equipment and support from Vigo IT Solutions Ltd for several years. During the year to 31 March 2022, Ms M O'Connor, a member of the senior management of that company, became a trustee of Involve Northwest. Ms M O'Connor has since resigned as a trustee on 26 November 2024. Involve Northwest continues to purchase IT support, services and equipment from Vigo IT, to a value of £63,337 (2024 - £80,722) during the year. There was no outstanding balance due to Vigo IT Solutions Ltd at 31 March 2025. Ms O'Connor is not involved in the contractual arrangements relating to these services or in the delivery of these services.

Mr A Barr is a trustee of Involve Northwest. His wife is employed by the charity. She was recruited prior to Mr Barr's appointment, and she is employed under standard terms of employment of the company. Mr Barr is not involved in her remuneration or management.

INVOLVE NORTHWEST

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NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025

10. Tangible fixed assets

	Freehold property £	Property improvements and vehicles £	Total £
<b>Cost</b>			
At 1 April 2024	350,000	104,162	454,162
Additions	-	-	-
At 31 March 2025	<b>350,000</b>	<b>104,162</b>	<b>454,162</b>
<b>Depreciation</b>			
At 1 April 2024	140,000	71,669	211,669
Charge for the year	17,500	18,857	36,357
At 31 March 2025	<b>157,500</b>	<b>90,526</b>	<b>248,026</b>
At 31 March 2025	<b>192,500</b>	<b>13,636</b>	<b>206,136</b>
At 31 March 2024	<b>210,000</b>	<b>32,493</b>	<b>242,493</b>

11. Debtors

	2025 £	2024 £
Trade debtors	90,253	84,113
Prepayments and accrued income	37,976	77,778
	<b>128,229</b>	<b>161,891</b>

**INVOLVE NORTHWEST**  
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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**12. Creditors: Amounts falling due within one year**

	2025 £	2024 £
Trade creditors	46,176	51,234
Other taxation and social security	35,014	38,716
Other creditors	15,395	10,090
Accruals and deferred income	160,468	167,150
	<u>257,053</u>	<u>267,190</u>

**Deferred income**

	2025 £	2024 £
Deferred income at 1 April 2024	40,681	189,107
Resources deferred during the year	33,334	40,681
Amounts released from previous years	<u>(40,681)</u>	<u>(189,107)</u>
Deferred income at 31 March 2025	<u>33,334</u>	<u>40,681</u>

Deferred income relates to rents and grant income provided in advance which relate to the 2025-26 financial year.

**13. Financial instruments**

	2025 £	2024 £
Financial assets measured at amortised cost	<u>1,289,388</u>	<u>1,325,741</u>
Financial liabilities measured at amortised cost	<u>188,967</u>	<u>187,793</u>

Financial assets measured at amortised cost comprise trade debtors and cash.

Financial liabilities measured at amortised cost comprise trade creditors, other creditors and accruals.



**INVOLVE NORTHWEST**  
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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**14. Statement of funds**

**Statement of funds - current year**

	Balance at 1 April 2024	Income	Expenditure	Transfers	Balance at 31 March 2025
	£	£	£	£	£
<b>Designated funds</b>					
Fixed Asset Fund	242,493			(36,357)	<b>206,136</b>
Redundancy costs	157,135			(16,045)	<b>141,090</b>
<b>General funds</b>					
General Funds	<u>371,969</u>	<u>112,977</u>	<u>280,833</u>	<u>310,656</u>	<b><u>514,769</u></b>
Total Unrestricted funds	771,597	112,977	280,833	258,254	<b>861,995</b>
<b>Restricted funds</b>					
Reach Out	353	1,108,749	1,029,329	(78,917)	856
Advice Services	34,559	136,728	146,652	(4,451)	20,184
Domestic Abuse Advice Services	75,025	289,912	260,245	(32,807)	71,885
Community Connectors	444,379	999,898	953,647	(195,411)	295,219
Other Community Activities	18,743	44,259	122,249	62,932	3,685
Clear Minds	24,370	106,628	98,775	(9,600)	22,623
	<u>597,429</u>	<u>2,686,174</u>	<u>2,610,897</u>	<u>(258,254)</u>	<u>414,452</u>
Total funds	<u><u>1,369,026</u></u>	<u><u>2,799,151</u></u>	<u><u>2,891,730</u></u>	<u><u>-</u></u>	<u><u>1,276,447</u></u>

**ReachOut** - Employment partnership working with long-term unemployed individuals over the age of 30, including sustainability support for 6 months post returning to the labour market.

**Advice Services**- Advice and guidance service for people with health conditions up to and including tribunal representation.

**Domestic Abuse Advice Services**- The provision of a two-tiered programme to support families in relation to domestic abuse. 10 week programmes of support and interventions for mums and children and 1 to 1 support.

**Community Connectors**- The service engages the disengaged by setting up a network of new roles in the community to tackle the issue of social isolation and promote active inclusion which will improve and provide health benefits and lead to greater readiness for work.

**Clear Minds** – provides support to individuals with mental health needs

**Other Community Activities**- Provision of various community activities

# INVOLVE NORTHWEST

(A company limited by guarantee)

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

### 14. Statement of funds (continued)

#### Designated Funds

**The Fixed assets Fund** represents the net book value of fixed assets held for use by the charity and so these funds are not readily realisable.

**The Redundancy Fund** represents the potential additional redundancy costs to the charity if none of the current contracts were renewed at the end of their term.

**Transfers in the year** represent costs allocated by the Trustees to allocate central property costs across the different restricted activities and to create the Fixed Asset fund. No further amounts were transferred to the redundancy fund in the year.

#### Statement of funds - prior year

	<i>Balance at 1 April 2023 £</i>	<i>Income £</i>	<i>Expenditure £</i>	<i>Transfers £</i>	<i>Balance at 31 March 2024 £</i>
<b>Designated funds</b>					
Fixed Asset Fund	280,140	-	-	(37,647)	242,493
Redundancy costs	128,164	-	-	28,971	157,135
<b>General funds</b>					
General Funds	<u>269,597</u>	<u>117,557</u>	<u>255,156</u>	<u>239,971</u>	<u>371,969</u>
Total Unrestricted funds	<u>677,901</u>	<u>117,557</u>	<u>255,156</u>	<u>231,295</u>	<u>771,597</u>
<b>Restricted funds</b>					
Reach Out	30,520	1,139,901	1,086,994	(83,074)	353
Advice Services	41,902	168,222	143,637	(31,928)	34,559
Domestic Abuse Advice Services	69,854	291,780	262,174	(24,435)	75,025
Community Connectors	604,539	978,555	1,052,375	(86,340)	444,379
Other Community Activities	31,143	59,859	72,259	-	18,743
Clear Minds	44,673	106,628	121,413	(5,518)	24,370
	<u>822,631</u>	<u>2,744,945</u>	<u>2,738,852</u>	<u>(231,295)</u>	<u>597,429</u>
Total funds	<u>1,500,532</u>	<u>2,862,502</u>	<u>2,994,008</u>	<u>-</u>	<u>1,369,026</u>

**INVOLVE NORTHWEST**  
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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**15. Analysis of net assets between funds**

**Analysis of net assets between funds - current year**

	<b>Unrestricted funds 2025 £</b>	<b>Restricted funds 2025 £</b>	<b>Total funds 2025 £</b>
Tangible fixed assets	206,136	-	206,136
Current assets	655,859	671,505	1,327,364
Creditors due within one year	-	(257,053)	(257,053)
	<b><u>861,995</u></b>	<b><u>414,452</u></b>	<b><u>1,276,447</u></b>

**Analysis of net assets between funds - prior year**

	<i>Unrestricted funds 2024 £</i>	<i>Restricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Tangible fixed assets	231,159	11,334	242,493
Current assets	540,438	853,285	1,393,723
Creditors due within one year	-	(267,190)	(267,190)
	<b><u>771,597</u></b>	<b><u>597,429</u></b>	<b><u>1,369,026</u></b>

**16. Reconciliation of net movement in funds to net cash flow from operating activities**

	<b>2025 £</b>	<b>2024 £</b>
Net income for the year (as per Statement of Financial Activities)	<b>(92,579)</b>	<b>(131,506)</b>
<b>Adjustment for:</b>		
Depreciation charges	<b>36,357</b>	42,028
Rent and interest income	<b>(58,229)</b>	(114,002)
Decrease/(increase) in debtors	<b>33,662</b>	(5,405)
Increase in creditors	<b><u>(10,137)</u></b>	<b><u>(157,622)</u></b>
<b>Net cash generated by/ (used in) operating activities</b>	<b><u>(138,574)</u></b>	<b><u>(366,507)</u></b>

## INVOLVE NORTHWEST

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### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

#### 17. Analysis of cash and cash equivalents

	2025 £	2024 £
Cash in hand	<u>1,199,135</u>	<u>1,231,832</u>
Total	<u><u>1,199,135</u></u>	<u><u>1,231,831</u></u>

#### 18. Pension commitments

The charity operates a defined contribution pension scheme which is a multi-employer scheme. The assets of the scheme are held separately from those of the charity in an independently administered fund. The pension costs charge represents contributions payable by the charity to the fund and amounted to £36,501 (2024: £36,328). No amount was outstanding as at 31 March 2025 (2024: £nil).

#### 19. Operating lease commitments

At 31 March 2025 the total of the Charity's future minimum lease payments under non-cancellable operating leases was:

	2025 £	2024 £
<b>Amounts payable:</b>		
Within 1 year	<b>7526</b>	4992
Between 1 and 5 years	<u><b>1,986</b></u>	<u>7735</u>
Total	<u><u><b>9512</b></u></u>	<u><u>12,727</u></u>

#### 20. Lighthouse Centre Wirral

On 30<sup>th</sup> June 2023, Involve Northwest formed a company limited by guarantee, The Lighthouse Centre Wirral (LCW), company number 14972772. It was registered as a charity on 2<sup>nd</sup> November 2023, charity number 1205553. This charity was set up to further develop the work of the Lighthouse Centre, which supports women and families who are suffering as a result of domestic abuse. Although Involve Northwest is the sole member of LCW and has a right to remove trustees in exceptional circumstances, LCW has an independent Board of Trustees and Involve Northwest does not have any right of access to its funds.

During the year a strategic decision was taken to retain the Centre within Involve Northwest, rather than through a separate charity, winding up The Lighthouse Centre Wirral as a separate entity.