

Annual Report

East and North Hertfordshire Hospital's Charity
Registered charity no: 1053338

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Foreword

by the Chair of the Charity Trust Committee

On behalf of the Trustee, I am delighted to present the annual report and accounts for East and North Hertfordshire Hospitals' Charity 2024/25.

We have had another great year with our fundraising. While other charities, both locally and nationally, are seeing a decrease in income, we saw another increase to more than £1.5million thanks to our wonderful, generous local community.

Our regular events, Lister Abseil, Rainbow Run and Moor Park continued to grow and have become firm favourites in the community. Together, they have raised over £120k. We also enjoyed putting on Fire Walks at both Mount Vernon Cancer Centre and Lister Hospital which saw nearly 100 brave 'soles' walking over red hot coals.

We held our inaugural Hertfordshire Residential Development Awards in November which raised over £50k. The black-tie event, held at the beautiful Sopwell House in St Albans, was sponsored by friends of the charity, Walter Cooper Land Agency, and hosted by television presenter and architect, Damion Burrows. Our guest speaker was Saracens and England rugby player, Rosie Galligan and her teammate, Marlie Packer, presented the prize draw. Robert Voss Esq. CBE CStJ, Lord-Lieutenant of Hertfordshire, also attended and presented the Property Person of the Year award. It was a wonderful, glittering event that not only celebrated the best of the Hertfordshire property industry but also raised a fantastic amount to support our local NHS hospitals.

We continued to work closely with our brilliant clinical colleagues to use the funds we raised to support patients, families and staff at our hospitals.

We were thrilled that the Forget-Me-Not Dementia Service Coordinator role that we had initially funded was recognised by the trust as a substantive role. The team, led by Molly, continue to do an excellent job supporting patients who are living with dementia. We work with them to fund activities such as the harp therapist and Imagination Dance sessions to make being in hospital that bit easier for these patients.

We opened the newly refurbished neonatal bedrooms so that parents with babies being cared for on the unit have somewhere comfortable to stay and still be close to their babies.

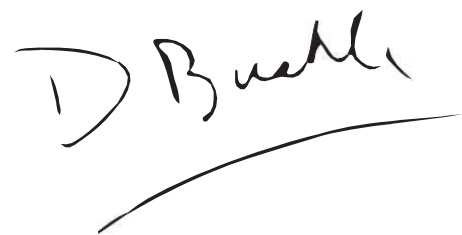
These rooms will make such a difference to families who are going through a worrying time so we are delighted that they are now feel homely and welcoming.

We are excited to have writer and broadcaster, Matthew Biggs, lead the project to transform the gardens at Mount Vernon Cancer Centre. Matthew was inspired to help after seeing the gardens during his treatment at the centre and has recruited friends from the gardening community, including Chelsea Flower Show winners, to help. We can't wait to see the results.

Other highlights have included installing mobile phone charging units in Lister Hospital emergency departments. These have already proved invaluable to so many patients. It helps to remove that one worry from what is often a distressing and unexpected visit. We also provided reclining chairs for patients having chemotherapy. The sessions can last up to six hours so having a specially-designed, comfortable chair makes it that bit easier. We also funded a multi-birth cot so newborn twins and triplets can stay together to help bonding. The cot also helps them regulate body temperature, sleep cycles and soothe each other.

We couldn't do any of this great work without the support of our kind local community so we send a heartfelt thank you to everyone who has donated, raised funds, took part in our events or left a gift in their Will. You are all wonderful.

Thank you

A handwritten signature in black ink, appearing to read 'D Buckle', with a long horizontal flourish underneath.

Dr David Buckle
Chair of the Charity Trustee Committee
on behalf of the Corporate Trustee



The Trustee presents its annual report and financial statement audited by the independent auditor for the year ended 31 March 2025, which has been prepared in accordance with the Charities Act 2011 and the Charities Statement of Recommended Practices (SORP) (FRS 102). East and North Hertfordshire Hospitals' Charity exists to enhance the experience for all patients within the East and North Hertfordshire Teaching NHS Trust. The four hospitals we support are the Lister in Stevenage, the New QEII in Welwyn Garden City, Hertford County in Hertford and Mount Vernon Cancer Centre (MVCC) in Northwood, with more than 550,000 people cared for at our hospitals every year. We raise funds to purchase the very best equipment; so that our staff can undertake cutting-edge research and to purchase those special extra touches - all to ensure our patients receive gold-standard treatment and care. Importantly, we only fundraise for projects that are outside of statutory funding responsibilities of the trust. Everything we do goes above and beyond.

As always we are most grateful to our donors and the support we receive from patients saying thank you for the care they received, friends and family that wish to remember a loved one, staff fundraisers, our lottery players and trusts, foundations and corporates that believe in our vision.



PLEASE GIVE GENEROUSLY

THANK YOU!

East & North Hertfordshire
Hospitals' Charity

Supporting patients, families and staff



Registered charity no: 1053338

Hi-LIGHT!

Our performance

We said we would...	We did it!
<p>Continue to grow our mass participation event portfolio and number of participants</p>	<p>We achieved record numbers of participants at Rainbow Run 2024, we increased the number of runners at Moor Park 10k and Fun Runs by 15% and sold out Lister Abseil places. We also delivered two additional Fire Walk events and a brand new sponsored walk. Plans are in place for a brand new, even longer sponsored walk. Thank you to all our wonderful event participants and volunteers.</p>
<p>Deliver projects that represent good value for money and make a sustainable and meaningful difference to patients and staff</p>	<p>We have funded many projects that have been suggested by our colleagues across departments. We are proud that these projects have increased access to support, enabled patient-centred care, reduced healthcare inequalities, improved patient experience and supported our staff to thrive. You can read about 60 of these projects on pages 14 - 63.</p>

Deliver an industry specific fundraising gala dinner	We delivered our inaugural Hertfordshire Residential Development Awards in a glittering ceremony attended by 179 people from the property industry. We gave out six industry-specific awards and raised £51,000. The event was a fantastic success and will be repeated in 2026.
Increase the ways in which we raise unrestricted income	Our staff lottery raises entirely unrestricted income which supports us in our fundraising activity. From April to March monthly plays have increased by 5,225.



The year ahead

Our charity's strategic aims for 2025-26 are to:

Create a new hospital mascot

Continue to grow our events program

Share more stories about our valued supporters and the difference their fundraising has made to our patients

Increase the amount of staff that understand how funds can help their service



Charity Impact Report



Working in partnership with East and North Hertfordshire Teaching NHS Trust, we aim to support our colleagues **to provide consistently outstanding care and exemplary service.**

As a charity, we:

Make the good

great

Make the great

excellent

and the excellent

world class

We do this by listening to the staff employed by the trust and raising funds to enable them to go above and beyond for our patients, as well as make their working days a little easier.

In the last three years, we have received 546 new project ideas from NHS staff and have **spent £3million** to benefit patients, their families and staff.

- 80% of this was spent directly on projects and services for patients
- 20% of this was spent on projects to benefit our amazing staff

Our fundraising year in numbers

In 2024/25, we raised £1,726,705

£322,983
Legacies

£181,656
Philanthropic
donations



£66,271
Corporates



£185,880
Gifts in kind

£70,031
In memory

£52,355
Donations

We spent £1,104k on charitable activity

£73,926
**Dividend payments
and interest**

£35,060
Staff lottery

£76,253
Gift Aid

£103,479
Public lottery

£253,604
**Our local
community**

£134,988
**Trusts and
foundations**

£170,219
Events



We spent £404k on fundraising activity

All the projects we fund support the trust to provide high quality compassionate care in line with their strategic themes of:

Quality



Seamless service



Continuous improvement

Thriving people

Within the last year, we have supported projects that:

**Increase
access to
support**



**Enable
patient
centred
care**



**Reduce
healthcare
inequalities**



**Improve
patient
experiences**



**Support our
people to
thrive**



Some of the incredible ongoing projects we have been able to fund and support, thanks to generous donations from the local community are:

Our award-winning

Butterfly Volunteer Service



A special group of volunteers who spend time with patients at the end of life if their loved ones can't be there with them.

Between April 2024 and March 2025 they made 2,909 visits and spent 952 hours with our patients.

Recently, they went above and beyond when they organised a carer, wheelchair and taxi so that an 83-year-old, terminally ill patient could attend his wife's funeral. His wife of over 60 years died unexpectedly while they were both in hospital. He was by her side when she passed away. He was overwhelmed by grief so having this support from the Butterfly Service to help him say goodbye to his beloved wife made all the difference.

We also fund the uniform and resources for the

Carers



Volunteer Service

They support staff, patients and young carers with advice, information and activities while they are in hospital. We are proud to have helped them standardise the presence of carer resources, including lanyards and support information to make their service more visible and accessible than ever before.

They now have 26 carer experience volunteers who have provided direct support to 862 families navigating the challenges of hospital care. We also funded their quarterly carer forums, an activity trolley to help towards their aim of reducing loneliness and resources to create carer artwork.



One of our patients said:

“Thank you so much for your support — it truly meant a lot to us as carers. You have such a lovely manner when speaking, and you really made us feel heard and understood. It’s clear you genuinely care, and that made a big difference during a challenging time. We’re so grateful for your kindness and the time you gave us.”



We also funded the

Forget-Me-Not Dementia Volunteer Service



They help patients who are living with dementia feel more at ease in the unfamiliar hospital environment. We piloted the service last year and continued funding the service coordinator role until October 2024, when it was deemed so important the trust classified it as a 'business as usual' service and took over funding the role. We are delighted to have helped this service become permanent. We do however still fund all the resources they use, their uniforms and specialist activities to support the service. Chris (pictured) is one of the amazing volunteers and he spent time chatting, joking and having walks with Richard, one of our patients who has dementia.

The volunteers will chat to patients and their loved ones to get to know them and help them take part in activities they will enjoy. Recently, a Forget-Me-Not Volunteer found out that a gentleman had not had a lot of visitors and had been in hospital for a long time. After spending quality time with him, he thanked the volunteer for

“treating him like a normal person and not just someone who is sick in hospital”.



Richard's daughter said:

“Thank you so much. It was a really big help for my dad and meant that it took away that bit of the clinical side of hospital. Chris was lovely and it really did make a big difference.”

We spent £138k on capital equipment to support our clinical colleagues

This included a wound care simulator for dark skin to be used by the tissue viability team alongside their light skin model. The model will be used to teach pressure ulcer identification and wound care and show that patients with dark skin tone might present differently to those with light skin tone.



Patience Mpofu, lead tissue viability nurse said:



Thank you to the charity for funding the simulator. Research has shown that people of dark skin tone may have a pressure ulcer identified late by which time, it has become more serious.

We live in a diverse community and need to reflect that in our teaching so that we can give the best care to all our patients.





Mount Vernon Cancer Centre (MVCC)


We also funded brand new scalp cooling machines (right) for MVCC. Scalp cooling machines are regularly used at both our cancer centres to help reduce the risk of hair loss when having chemotherapy.

We have also funded enhancements at MVCC, such as these beautiful floral sky art panels (left) which have been installed in our radiotherapy rooms, as well as new furniture for the family waiting room in John Bush Supportive Care Unit.




ETHOS
HYPER SIGHT





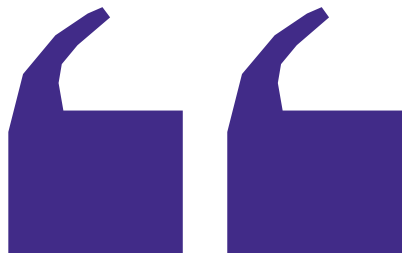
We also installed music devices in our Ethos, Halcyon and Truebeam radiotherapy machines, CT scanning room and brachytherapy department at the centre, so patients undergoing treatment can listen to their favourite songs. The idea was put forward by one of our patients and Sarah, one of our therapeutic radiographers, made it her mission to make it happen. Sarah said:

“We would like to thank our hospital charity for funding integrated sound systems for our radiotherapy machines and rooms so we can give our patients the best possible experience when having treatment. I have already had so many patients speak to me as one of their radiographers to say that they love the music in the room. This was really great for me to hear first hand as they have no idea that I was involved in getting it sorted. It’s wonderful to be able to provide music therapy and help make their experience as relaxing as possible.”



We also funded research in integrative medicine at MVCC. Dr Beverley de Valois, has had her paper published in Science Direct titled “Are we there yet?” – Green shoots of progress in acupuncture implementation in healthcare’.

Dr de Valois said:



The pioneering success story of using acupuncture in the supportive care of people living with, and beyond, cancer, is told here and tells the world of how work at Mount Vernon Cancer Centre has led the way.



Acupuncture can be beneficial in relieving side effects of cancer treatment and help people recover after their treatment. Dr de Valois’s publication gives guidance to acupuncture practitioners on safe and best practice when treating patients who have been diagnosed with cancer.





HARPREET KHALIJA
Health Administrator

 **Delfin**
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 **PHYSIOM-D**
technology for therapy

Thanks to the Comforts Fund at MVCC, we have also purchased outdoor seating and pergolas for patients and staff to enjoy our outdoor spaces at the centre. We also funded a scanner and oscillation machine to treat patients with lymphoedema. This is the latest specialist machine that reduces oedema, fibrosis and pain felt by patients with cancer, so patients can be treated faster and for longer.

We also purchased a brand new 'respiratory phantom' with a synchronised chest and tumour motion. This innovative piece of equipment uses cutting-edge imaging techniques on our radiotherapy machines which will be transformative for those with breast and lung conditions.

Lister Hospital

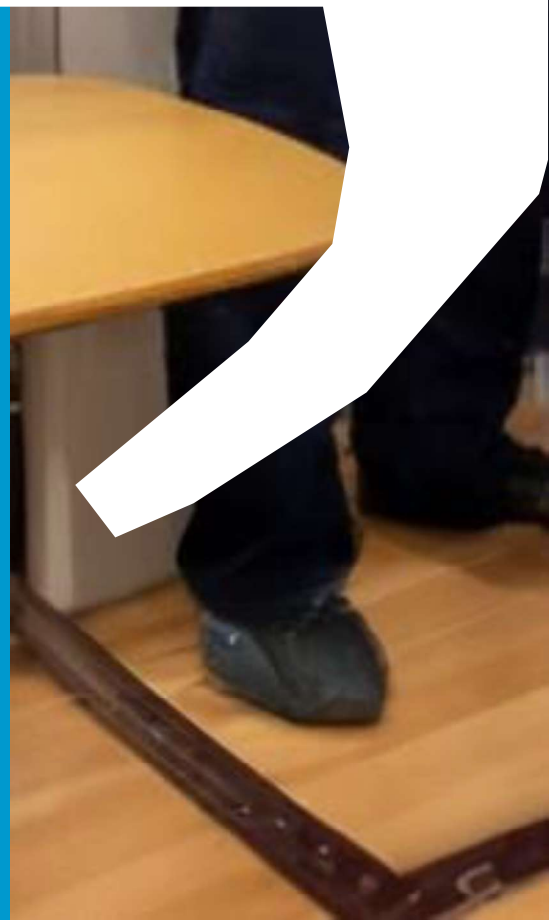
We funded a quiet room on ward 10A where staff can have sensitive conversations with patients and families away from the busy ward.



Emiley Smith, ward manager, said:

“We care for patients with cancer and also end-of-life patients, so we often have to have sensitive conversations with them about diagnoses, treatment options and end-of-life plans and a busy, noisy ward isn’t the right environment for those conversations.”

We also funded 14 new reclining chairs for Lister Cancer Centre. The chairs are comfier than standard chairs, meaning, patients who have treatment that lasts several hours, have a better experience.









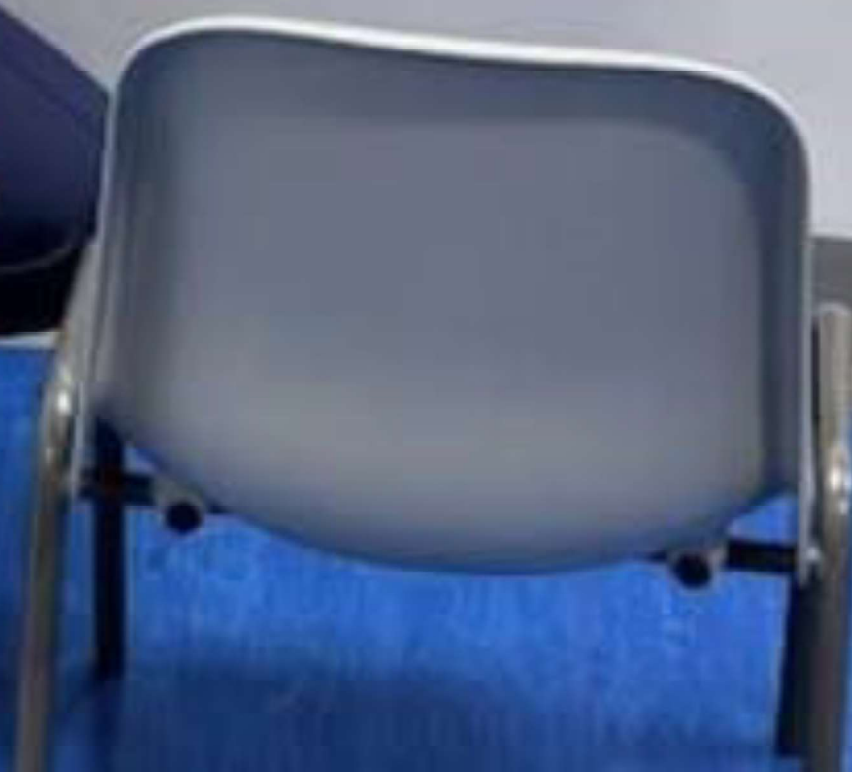
Also in the Lister Cancer Centre, we paid for the wonderful Cancer Hair Care team to support 1,433 patients last year. They also supported 1,398 patients at MVCC. The team provided one-to-one support and advice sessions, phone and online workshops and individual support packs containing headwear, scalp cooling packs and other scalp care items for patients who experienced hair loss due to their cancer treatment.

Thanks to donations, we were also able to purchase this amazing gaming unit in the Children's Emergency Department.



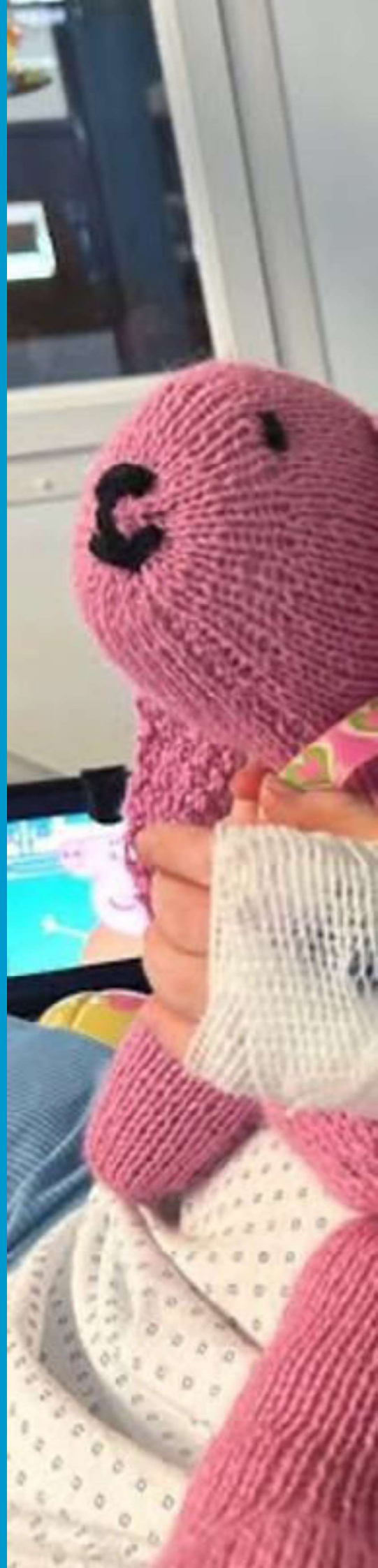
Kelly Elliott, one of our health play specialists, commented:

“The team are always looking for ways to improve the hospital environment for children and young people in our community and this new gaming unit has provided some much-needed entertainment and distraction in an area of the waiting room where there was nothing previously. It’s something that the slightly older children can use too and everyone’s loved playing on it so far!”



Over in the children's ward, we have received thousands of donations of toys, teddies, Easter eggs and gifts for our patients, both young and old to brighten their stay in hospital.

Here's a photo of lovely Grace, delighted with the Easter bunny she received. Her dad sent the photo along with his thanks for making Grace's stay more enjoyable.









We funded iPads for the Neonatal Unit which enabled staff to send updates and take regular photos and videos for parents when they are not able to be with their baby in hospital.

We also funded an expansion of the Little Journey app across more services at our trust so we can offer virtual tours, calming activities and essential information to help our young patients and their caregivers feel more prepared and less anxious about hospital.

Over in the Early Pregnancy Unit, thanks to kind donations, we have also been able to refurbish a quiet room. This has created a welcoming space away from the busy ward for having sensitive conversations and provide support to patients and their loved ones. We are now fundraising to create a similar space in the sonography area.

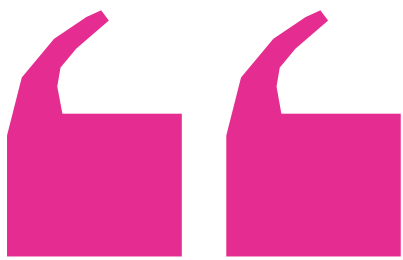




We also funded a multi-birth cot to help support bonding between newborn twins and triplets. The cot helps them regulate their body temperatures, sleep cycles and soothe each other as well as helping parents as they learn how to safely position their babies.



We also provided grants for patients having treatment for cancer. So far, we have funded things like family trips and days out, new cookers, a LymphAssist jacket to help lymphatic drainage and transport and hotel costs for going treatment. Cancer treatment can be hard physically, emotionally and financially and these grants help make things a little easier.



Thank you so much from the bottom of my heart for kindly awarding me the grant I applied for. It means so much to me and my family, and it will certainly help and save me a lot of money, energy I don't always have and time I can spend at home with my children rather than spending hours in a laundrette.

I just wanted to say how wonderful your charity is. One day, I hope to raise some money for this charity so it can help someone else. I'd be lost without this extremely kind grant. You've made me so happy (it's the little things in life) that I can now purchase a new washing machine tomorrow to make life not only easier but less costly too.

You are so amazing and I will be forever grateful.



Once again, we have funded a year's worth of therapy pony visits across our hospitals. The ponies are a simple but effective way of brightening up everyone's day.



A grateful patient said:

“After a week in the hospital, it was a lovely surprise to meet Charlie, the pony. He was so gentle and calm and instantly changed the atmosphere on the ward. He made me and everyone else feel happy and forget our worries.”





We were also able to hire Julia, a certified harp therapist, who visits patients who are living with dementia and provides soothing and enriching harp therapy. The therapeutic harp is designed to focus on the listener, taking them through stages of relaxation.

Julia changes the way she plays depending on the mood of the patient – she will play upbeat folk songs to encourage someone to get out of bed or calming, soft tones to help someone sleep.



Our fantastic Children and Young People's Diabetes Team arranged a number of events for children who are living with diabetes, and included a bowling trip and a trip to an escape room. The team raise funds and organise events like this throughout the year so the children and young people can meet and talk about their experiences and most importantly, have some fun! They had a brilliant time meeting each other and working together to work out how to escape.





We also received over £180,000 worth of donated time and goods.

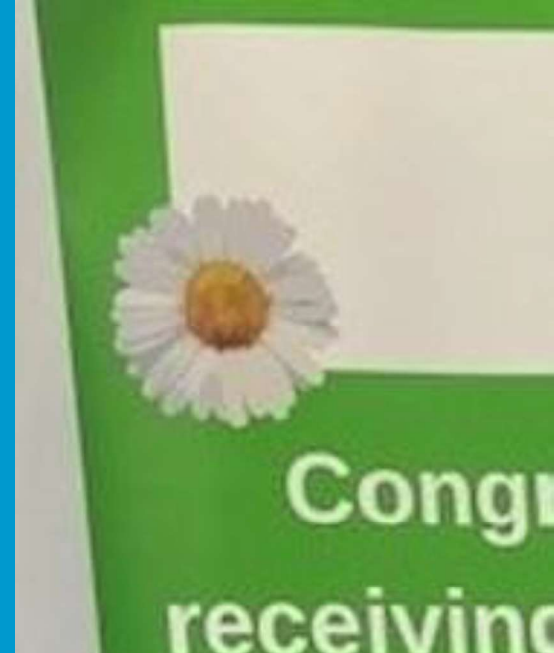


This included the work and supplies needed to create a wonderful outdoor space for our colleagues at the Children's Emergency Department at Lister Hospital.

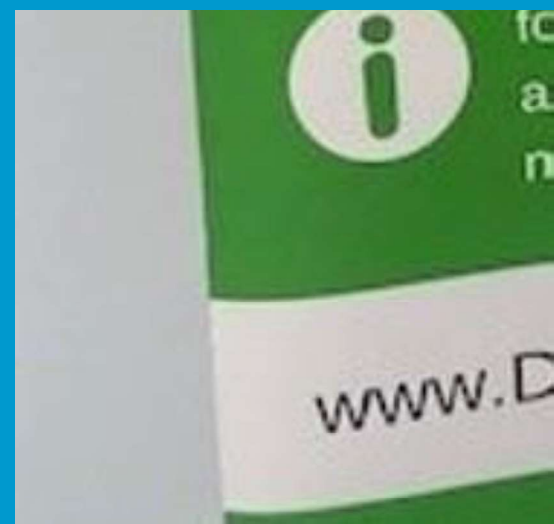
The staff had the idea to transform this empty space with the dream of converting it into a beautiful and peaceful outdoor garden for the nurses to enjoy. Thanks to the support of local businesses, the teams can now enjoy some much-needed sunlight and fresh air.

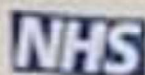
Another grateful family donated an incredible 50 comfort bags to our chemotherapy suite at MVCC. The bags will be given out to patients having treatment at the centre.

We also fund the DAISY Awards, recognising our staff and the incredible work they do.



Jessica was nominated by one of her colleagues after all the support she received from Jessica when she first joined the trust. Jessica has also made a range of improvements to the Day Surgery Unit to make our young patients feel more at ease when they arrive for an operation.





East and North
Hertfordshire
NHS Trust

Congratulations on winning a DAISY Award

For providing outstanding care
by our nurses, midwives
and clinical support workers

 **The DAISY
Award®**

FOR EXTRAORDINARY NURSES
Honouring nurses internationally
in memory of J. PATRICK BARNES

Scan the QR code
for more information
and to submit a
nomination.

DAISYfoundation.org



We also funded a full calendar of 'Thank You' events for our staff, including our Time to Shine Staff Awards and a free lunch for over 3,800 members of staff!







We were delighted to support the start of the Keralan festival of Onam celebrations at Lister Hospital. Onam is a ten day harvest festival celebrated all over the world. We paid for traditional food which was enjoyed by all, alongside fantastic dancing.

We also shared a 'Cup of Kindness', giving various members of NHS staff a voucher for a free drink.

This is Sophie, one of the amazing volunteers at Lister Hospital, who we thanked for being an NHS star.





We also provided the funding to make our annual staff iftar a memorable one with a lovely meal to celebrate the event.

We also received thousands of flowers which we gifted to staff across the Lister Hospital.



We have also funded:

Lister's Little Library – free books for patients and visitors

A book for all our neonatal babies on World Book Day

A refurbishment of the pharmacy staff room

Special equipment to allow a specific type of radiotherapy to be offered at MVCC so we can treat more patients locally

A refurb of the kitchen on the Stroke Unit to use for assessment and rehabilitation

Tablets for the volunteer team to easily collect patient feedback which they use to improve patient experience

500 Christmas gifts for patients in hospital on Christmas Day

Over £10,000 worth of additional training and development courses for staff, above and beyond their statutory requirements

A Christmas party for our volunteers

Post-operative bras for patients having treatment for cancer so they are more comfortable

The annual fees to support the management and development of the trust's Admiral Nurse

Longer length arm sleeves to loan to patients to use with our LymphAssist pumps, meaning we can support more patients more easily

An extra cardiograph machine for the ophthalmology department so patients can be assessed faster

Heat pads to make canulation more comfortable for patients having treatment for cancer

700 clips which securely clip the tubes for bloods when patients are having dialysis renal treatment, making it more comfortable

Water bottles for patients undergoing radiotherapy so they can stay hydrated

A new Cura Complementary Therapy Space so patients can have their therapy session away from Lister Cancer Centre

Bereavement support training for staff





Continuation of the charge box service in the children's emergency department which has been used on average 357 times each month

Refurbishment of the chemotherapy suite and waiting room at MVCC making it a more welcoming space for patients

Research to help identify liver disease in people living with kidney disease so they can receive the appropriate treatment

Improvements to the waiting area for paediatrics at Hertford County Hospital, making it more inviting for children

Soft furnishings for the new parent bedrooms on the Neonatal Unit to make them less clinical and more welcoming for new parents and families

An exploratory study evaluating the use of quantitative magnetic resonance imaging in locally advanced cervical cancer

A set of information videos that will help our patients who are facing treatment for cancer feel more informed

Complementary therapy service at the Lynda Jackson Centre, part of MVCC, which offers free sessions such as reiki, relaxation, Indian head massage and NADA ear acupuncture to patients having treatment

In the community

We have funded four Lumify devices and Samsung tablets for Harlow Renal Unit, St Albans Renal Unit, Chiltern Kidney Centre and Bedford Renal Unit thanks to generous support from LAKPA.

The Lumify devices are portable ultrasound appliances which help locate veins much more accurately, even deep and difficult veins. This will mean veins used for dialysis can be more targeted and cause much less damage to veins and surrounding areas which is hugely beneficial to patients who will usually have several treatments a week.



LISTER AREA
KIDNEY PATIENTS
ASSOCIATION

SUPPORTING
KIDNEY PATIENTS,
FAMILIES,
HEALTHCARE STAFF
- IT'S FREE

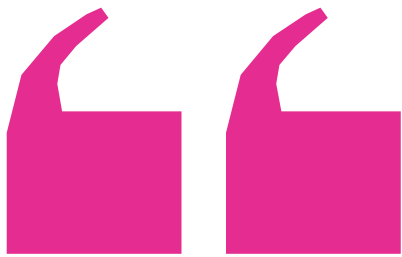




Looking back

Last year, we told you about the new parent bedrooms on the Neonatal Unit that we funded. It was a pleasure to hear from Melissa, who had to use the rooms recently.

Melissa was visiting friends and family in Hertfordshire when she gave birth at 29 weeks at Lister via emergency c-section. Baby Henry was born at 2lb 5oz and stayed on the Neonatal Intensive Care Unit for nine days before the unit team helped the family get transferred to their local hospital in Telford.



After two days of being on the Neonatal Unit, we were able to cuddle our little boy. He was covered in wires and attached to several machines and syringes just to keep him alive. He was also receiving breathing support. We were three hours away from home with no idea when Henry would be strong enough to return home.

I was welcomed with open arms in the Neonatal Unit. Thanks to the charity, they have recently refurbished bedrooms where parents can stay if their child is on the unit. There are tea and coffee facilities along with cereal and biscuits. There was also a parents' lounge where you could temporarily escape the constant beeping that would become ingrained in your mind. When you are far from home with nothing, these things mean the world.

Henry was nine days old when we finally received the news that he would be transferring to our local hospital in Telford. The staff at both Lister and Telford hospital had unrelentingly worked to get us back and it was finally happening.

I would like to extend my deepest thanks for all of the emotional and physical support the Neonatal Unit team were able to give Henry and me during that extremely difficult time. I am so immensely proud of our little fighter and so grateful to all of you for making the start of his life so well supported.







Structure, governance and management

The charity has a Corporate Trustee, the East and North Hertfordshire NHS Teaching Trust. The NHS Trust Board of Directors, which comprises six voting Non-Executive Directors (including Trust Chair) and five voting Directors, represent the NHS trust in this matter. The NHS Trust Board, as Corporate Trustee, delegates responsibility (as set out in the Trust's Standing Financial Instructions) to a Board Committee, the Charity Trustee Committee (CTC). This Committee meets four times a year and the Chair of the Committee reports to the Trust Board, as Corporate Trustee, following each meeting.

The strategy of the East and North Hertfordshire NHS Trust Charitable Fund, known as East and North Hertfordshire Hospitals' Charity is to support East and North Hertfordshire Teaching NHS Trust by providing funds to enhance patient experience and staff wellbeing. It does this by purchasing supplementary and complementary equipment or services that the trust is unable to provide funding for via exchequer sources. The charity carries out fundraising activities and relies upon the generosity of the local community, patients and their relatives and other donors who are familiar with, or who are sympathetic and generous in their support to their local NHS service.

The charity Director is responsible for the day-to-day management of charitable funds, working with a Charity Management Committee to ensure the funds are spent in line with service priorities and donor wishes. The Trustee relies on the Charity Management Committee to ensure the effective use of charitable funds earmarked for clinical areas by applying their local or specialist knowledge.

Our fundraising practices

By being transparent in our communications, and respectful of our supporters needs and wishes, we believe that our supporters are treated fairly, with their wishes at the heart of all we do. This includes responsible use of personal data. We review all new planned fundraising activity to ensure that it is fair and that the reasons for processing data are clearly communicated. This enables supporters to control how their data is used and be confident in sharing it with us.

Protecting vulnerable people

Putting our supporters at the heart of our fundraising means also being sensitive and responsive to those people we come in to contact with during our fundraising who may be in vulnerable circumstances. We have controls in place to protect vulnerable individuals in a non-discriminatory and inclusive way, without any undue pressure or persistence and while respecting their right to privacy.





Fundraising standards

East and North Hertfordshire Hospitals' Charity voluntarily subscribes to the Fundraising Regulator and its Code of Fundraising Practice (Code). We are also a member of NHS Charities Together (NHSCT). We use the Code and NHSCT guidelines as a framework for training our fundraising staff. We are also signed up to the Fundraising Preference Service, which enables people to opt out of receiving fundraising communications from us. We received and actioned no request from this service this year.

Our fundraisers

To ensure our standards are maintained and our supporters' needs receive the best possible experience, we employ skilled fundraisers who are trained to be respectful of our supporters needs and experience and put their wishes at the heart of all we do. We monitor our fundraising activities to ensure that our supporters have a great experience and are treated fairly. If we find cause for concern, we investigate and take appropriate action. Another way we raise funds is via local corporate partner organisations who, among other things, provide charitable contributions to us from the sale of their goods or services and fundraise from customers and employees. We carry out due diligence on our corporate partners and we expect them to follow the Code of Fundraising Practice. We do not pay any third-party fundraisers.

Our volunteers

Volunteers undertake a number of roles within the charity, they

- support fundraising staff with project work and day to day office tasks to increase efficiency and resource and drive further income
- organise their own fundraisers to increase income
- support fundraising staff with thanking and donor stewardship

- act as ambassadors for the charity helping to raise awareness of our impact and values and acknowledges donors
- help generate ideas for new projects to fundraise for
- donate their time to help us with our projects at our hospitals to make a difference
- support with marketing and promotional tasks to assist our fundraising staff and help to raise awareness of our cause

Feedback and complaints

We recognise the value of listening to and learning from the feedback we receive, including complaints. In 2023/24, we received no complaints directly related to our fundraising activities. We provide details of how to contact us on our website and in our communications.

Constitution, objects and power

The Trustee has been appointed under section 11 of the NHS and Community Care Act 1990. The East and North Hertfordshire NHS Trust Charitable Funds held on trust are registered with the Charity Commission, number 1053338. The objectives of the Charity are prescribed by section 93 of the National Health Service Act 1977 - in particular for any charitable purpose or purposes relating to the National Health Service wholly or mainly for the service provided by the East and North Hertfordshire Teaching NHS Trust. All new Trustees are given appropriate induction on their responsibilities as a Trustee, as laid down in guidance by the Charity Commission. The Trustees receive training on their duties.

Risk management

The CTC, on behalf of the Trustee, ensures that the charity has met its obligations on risk management as set out in the Trust's Risk Management Strategy. It has a framework for risk identification and has reviewed the strategic business and



operational risks that the charity faces. The Trustee regularly reviews the risks and the charity team ensure actions are taken to mitigate the risks and monitor these. The Charity continued to review and strengthen its governance arrangements during 2024-25. The principal risk for the charity is the risk of donations, particularly cash, being stolen. This remains on the risk register as a tolerated risk. There have been two instances of collection box theft in the year. The Charity Trustee Committee receive regular assurances against standard business controls for the charity and a summary of any reported incidents or areas of learning.

Public benefit statement

The Trustee confirms that they have complied with the duty in section 4 of the Charities Act 2011 and have due regard for the Charity Commission's general guidance on public benefit. Our charity's objective is to support any charitable purpose relating to East and North Hertfordshire Teaching NHS Trust, including research. The Trustee ensures that this purpose is carried out for public benefit by working to the following aim: our charity's core function is to make a real positive impact on patient care within our trust. We continue to help our hospitals innovate, improve and, most importantly, provide excellent care to our community above and beyond NHS funding. By supporting great science,



excellent patient care and staff wellbeing within the East and North Hertfordshire Teaching NHS Trust, we are helping our local community to be healthier by providing the best care we can. The charity does not provide facilities directly to the public but provides facilities for the hospital and, in so doing, for the patients and staff of the hospitals.

Reserves and reserve policy

The Trustee recognises its obligation to ensure that funds received by the charity should be spent effectively in accordance with the fund's objectives. The charity's reserves comprise of those funds that are freely available for its general purposes. The reserves are held at a level that will ensure the charity can pay their committed expenditure. The Trustee considers it prudent that reserves should be sufficient to avoid the necessity of realising fixed assets held for the charity's use. The total funds held by the charity at 31 March 2025 were £3,047k. £897k of these funds were classed as restricted, leaving £2,150k as unrestricted. Within the unrestricted balance of £2,150k, £467k of funds are held for general purposes. Whilst the charity doesn't specify a minimum holding level, this balance is continuously monitored to ensure there is a level of funds available to ensure the financial stability of the charity.

Investment policy

The investment policy is to ensure the creation of sufficient income and capital growth to enable the charity to carry out its purposes consistently year by year with due and proper consideration of future needs and maintenance and, if possible, an enhancement of the value of the invested funds while they are retained. With regard to investments, the Trustee excludes the tobacco sector, as defined by those companies that derive their income from such trading. The Trustee also excludes companies that derive more than 10% of their revenues from the manufacture of alcoholic beverages, armaments, gambling, high interest rate lending or pornography.

Corporate Trustee

The charity is the legal responsibility of a sole Corporate Trustee – East and North Hertfordshire Teaching NHS Trust. The Non-Executive and Executive Directors for the Trust for the year ended 31st March 2025, up to the date of the approval of the financial statements were as follows:

Anita Day	Chair
Val Moore	Non-executive Director (Until 31 st August 2024)
Jonathan Silver	Non-executive Director (Until 31st July 2024)
Peter Carter	Non-executive Director (Until 20th September 2024)
David Buckle	Non-executive Director
Karen McConnell	Non-executive Director
Diana Skeete	Non-executive Director (from 1st September 2024)
Janet Scotcher	Non-executive Director (from 1st September 2024)
Gillian Hooper	Non-executive Director (from 2nd December 2024)
Nina Janda	Non-executive Director Associate
Richard Oosterom	Non-executive Director Associate (from 1st September 2024)
Zoe Aslanpour	Non-Executive Director representing the University of Hertfordshire (From 1st April 2025)
Tichafara Phiri	NExT Director (From 12 March 2025)
Adam Sewell-Jones	Chief Executive
Martin Armstrong	Director of Finance
Justin Daniels	Medical Director
Theresa Murphy	Chief Nurse

Lucy Davies	Chief Operating Officer
Thomas Pounds	Chief People Officer
Mark Stanton	Chief Information Officer
Kevin O'Hart	Chief Kaizen Officer
Kevin Howell	Director of Estates and Facilities

Statutory Information

East and North Hertfordshire Teaching NHS Trust

Principal office

Management Suite Lister Hospital Coreys Mill Lane Stevenage SG1 4AB

Auditors

Moore Kingston Smith

6th Floor, 9 Appold Street, London, United Kingdom, EC2A 2AP

Bankers

Lloyds Bank Plc Stevenage Branch 3 Town

Square Stevenage SG1 1BG

Investment advisors

Rathbone Brothers PLC 8 Finsbury Circus

London EC2M 7AZ

Charity number

1053338

Finance report

In the 2024/25 financial year, the Charity received a total income of £1,727k, of which £1,288k was donations, grants and legacy income, £365k from other trading activities and £74k from investments (2023/24 £1,367k- £985k donations, grants and legacy, £305k other trading activities, £77k investments). The Charity is indebted to the generosity of patients, their families and carers, well-wishers and friends who have donated so generously to the work of the Charity. The overall financial performance of the Charity recorded a net increase in funds of £141k compared to the previous year increase of £130k as the Charity aims to meet its spending objectives.

Events since the year end and future plans

The Trustee does not expect any significant changes in the objectives of the Charity in the forthcoming year and intends to continue to manage all charitable income and expenditure within best practice guidelines of the Charities Commission. The Trustee continues to be mindful of the impact that NHS priorities may have on current charitable fund priorities.

Statement of Trustee's responsibilities

The Trustee is responsible for preparing the Trustee's Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice). Charity law requires the Trustee to prepare financial statements for each financial year that give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources, including the net income or expenditure, of the Charity for the year.

In preparing those financial statements the Trustee is required to:

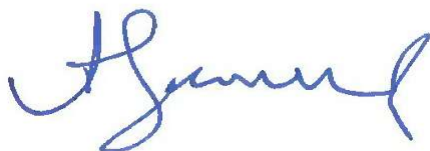
- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgments and accounting estimates that are reasonable and prudent
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on a going concern basis unless it is inappropriate to presume that the Charity will continue in business

The Trustee is also responsible for keeping accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Charities Act 2011, and regulations made there under. The Trustee is also responsible for safeguarding the assets of the Charity and therefore takes reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees declare that:

- a) so far as each of the Trustees at the time of the report are aware, there is no relevant information of which the Auditors are unaware, and
- b) they have taken all steps they ought to have taken to make themselves aware of any information and to establish that the Auditors are aware of this information

By Order of the Trustee:



(Signed) Date: 20/01/2026

Chief Executive – East and North Hertfordshire NHS Trust



(Signed) Date: 20/01/2026

Trust Chair – East and North Hertfordshire NHS Trust

Opinion

We have audited the financial statements of East and North Hertfordshire Hospitals' Charity for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 'The Financial Reporting Standard Applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2025, and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustee use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustee with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustee is responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Charities Act 2011 requires us to report to you if, in our opinion:

- the information given in the Trustee's Annual Report is inconsistent in any material respect with the financial statements; or
- the charity has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we required for our audit.

Responsibilities of the Trustee

As explained more fully in the trustee responsibilities statement set out on page 68, the trustee is responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustee determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustee is responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustee either intends to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with regulations made under section 154 of that Act.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK) we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the charity's internal control.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustee.
- Conclude on the appropriateness of the trustee use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

The objectives of our audit in respect of fraud, are; to identify and assess the risks of material misstatement of the financial statements due to fraud; to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud, through designing and implementing appropriate responses to those assessed risks; and to respond appropriately to instances of fraud or suspected fraud identified during the audit. However, the primary responsibility for the prevention and detection of fraud rests with both management and those charged with governance of the charity.

Our approach was as follows:

- We obtained an understanding of the legal and regulatory requirements applicable to the charity and considered that the most significant are the Charities Act 2011, the Charity SORP, and UK financial reporting standards as issued by the Financial Reporting Council
- We obtained an understanding of how the charity complies with these requirements by discussions with management and those charged with governance.
- We assessed the risk of material misstatement of the financial statements, including the risk of material misstatement due to fraud and how it might occur, by holding discussions with management and those charged with governance.
- We inquired of management and those charged with governance as to any known instances of non-compliance or suspected non-compliance with laws and regulations.
- Based on this understanding, we designed specific appropriate audit procedures to identify instances of non-compliance with laws and regulations. This included making enquiries of management and those charged with governance and obtaining additional corroborative evidence as required.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

Use of our report

This report is made solely to the charity's trustee, as a body, in accordance with Chapter 3 of Part 8 of the Charities Act 2011. Our audit work has been undertaken so that we might state to the charity's trustee those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charity and charity's trustee as a body, for our audit work, for this report, or for the opinion we have formed.

Moore Kingston Smith LLP

A handwritten signature in blue ink that reads "Moore Kingston Smith LLP".

Statutory auditor

Date 22/01/2026

9 Appold Street

London

EC2A 2AP

Moore Kingston Smith LLP is eligible to act as auditor in terms of Section 1212 of the Companies Act 2006.

Annual Accounts

East and North Hertfordshire
Hospital's Charitable Fund

Annual Accounts and Trustee Report

**For the year ended
31st March 2025**

Statement of Financial Activities for the year ended 31 March 2025

		2024/25	2024/25	2024/25	2023/24	2023/24	2023/24
	Note	Unrestricted Funds £'000	Restricted Funds £'000	Total Funds £'000	Unrestricted Funds £'000	Restricted Funds £'000	Total Funds £'000
Income and endowments	2.0						
Donations, legacies and Grants	2.1	1,171	117	1,288	688	296	985
Income from other trading activities	2.2	338	27	365	242	63	305
Income from investments	2.3	74	0	74	77	0	77
Total Income from charitable activities		1,583	144	1,727	1,008	359	1,367
Expenditure	3.0						
Expenditure on raising funds	3.1	(394)	(10)	(404)	(403)	(7)	(410)
Expenditure on charitable activities	3.2	(866)	(238)	(1,104)	(753)	(237)	(990)
Other expenditure	3.3	(17)	0	(17)	(14)	(13)	(28)
Total Expenditure		(1,277)	(248)	(1,525)	(1,170)	(257)	(1,428)
Net gains/(losses) on investments	6.0	(50)	(11)	(61)	170	21	190
Net income/(expenditure)		256	(115)	141	7	122	130
Net movement in funds		256	(115)	141	7	122	130
Reconciliation of Funds							
Total funds brought forward		1,894	1,012	2,906	1,887	890	2,777
Movement of funds in year		256	(115)	141	7	122	130
Total funds carried forward		2,150	897	3,047	1,894	1,012	2,907

The notes on pages 92 to 98 form part of these financial statements.

Balance Sheet as at 31 March 2025

		2024/25	2024/25	2024/25	2023/24	2023/24	2023/24
	Notes	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
		Funds	Funds	Funds	Funds	Funds	Funds
		£'000	£'000	£'000	£'000	£'000	£'000
Fixed Assets							
Investments	6.0	1,748	800	2,548	1,801	812	2,613
Total Fixed Assets		1,748	800	2,548	1,801	812	2,613
Current Assets							
Receivables	7.1	261	4	265	36	7	43
Cash at bank and in hand	7.2	244	99	343	192	207	399
Total Current Assets		505	103	608	228	214	442
Current Liabilities							
Payables: Amounts falling due within one year	8	(103)	(6)	(109)	(135)	(13)	(148)
Net Current Assets/(Liabilities)		402	97	499	93	201	294
Net Assets		2,150	897	3,047	1,894	1,013	2,907
Funds of the Charity							
Unrestricted funds	10	2,150	0	2,150	1,894	0	1,894
Restricted funds	11	0	897	897	0	1,013	1,013
Total Funds		2,150	897	3,047	1,894	1,013	2,907

The notes on pages 92 to 98 form part of these financial statements.

Signed on behalf of the corporate trustee:

Signature:



Print Name:

Adam Sewell-Jones (Chief Executive)

Date:

21.01.2026

Signature:



Anita Day

Print Name

Anita Day (Chair)

Date:

21.01.26

Statement of cash flows for the year ended 31 March 2025

		Total Funds	Total Funds
		2024/25	2023/24
	Notes		
		£'000	£'000
Net cash used in operating activities	9	<u>(135)</u>	<u>(331)</u>
Cash flow from investing activities			
Interest and dividends received		74	78
Proceeds from sale of investments		4	504
Net cash inflow/(outflow)from investing activities		<u>78</u>	<u>582</u>
CHANGE IN CASH AND CASH EQUIVALENTS IN THE YEAR		<u>(57)</u>	<u>251</u>
Cash and cash equivalents beginning of period		399	148
CASH AND CASH EQUIVALENTS AT END OF PERIOD		<u>343</u>	<u>399</u>

Notes to the Accounts

Note 1 Accounting policies

(a) Basis of preparation

The financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant notes to the accounts. The financial statements have been prepared in accordance with the Statement of Recommended Practice "Accounting and Reporting by Charities" preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102), effective 1 January 2019; and the Charities Act 2011.

The financial statements are prepared in sterling which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £1,000.

The Charity constitutes a public benefit entity as defined by FRS102.

Going Concern

The Trustee considers that there are no material uncertainties about the Charity's ability to continue as a going concern. Fundraising income has increased and is forecast to increase again in 2025-26. Established campaigns by the Charity continue to generate significant income and new events are planned to contribute to funding the Charity's core activities. The Charity also has sufficient cash (£341k) and investments (£2,548k) that even if no further income was received the Charity could continue to operate at its current expenditure levels for over 1 year.

(b) Funds structure

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by the donor or trust deed. There are 24 restricted funds held by the Charity, of which 7 have minimal residual balances. The names of the 17 funds over £1k and their purpose are disclosed in note 11.1 to the accounts.

Unrestricted income funds comprise those funds which the Trustees are free to use for any purpose in furtherance of the charitable objects. Unrestricted funds include designated funds where the Trustees, at their discretion, have created a fund for a specific purpose.

(c) Income recognition

All income is recognised once the Charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Donations are recognised when the Charitable Trust has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance before the Charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the Charity and it is probable that those conditions will be fulfilled in the reporting period.

Legacy gifts are recognised on a case by case basis following the granting of probate when the administrator/executor for the estate has communicated in writing both the amount and settlement date. In the event that the gift is in the form of an asset other than cash or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title to the asset having been transferred to the charity.

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charity; this is normally upon notification of the interest paid or payable by the bank. Dividends are recognised once the dividend has been declared and notification has been received of the dividend due. This is normally upon notification by our investment advisor of the dividend yield of the investment portfolio.

Gifts in kind are recognised at fair value in the period in which they are received as both income and expenditure and are included in the statement of financial activities at its fair market value that would have been charged if purchased from the donor.

(d) Expenditure recognition

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the Charity to that expenditure, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

All expenditure is accounted for on an accruals basis. All expenses including support costs and governance costs are allocated or apportioned to the applicable expenditure headings. For more information on this attribution refer to note (f) below.

Grants payable are payments made to third parties in the furtherance of the charitable objects of the Charitable Trust. In the case of an unconditional grant offer this is accrued once the recipient has been notified of the grant award. The notification gives the recipient a reasonable expectation that they will receive the one-year or multi-year grant. Grant awards that are subject to the recipient fulfilling performance conditions are only accrued when the recipient has been notified of the grant and any remaining unfulfilled condition attaching to that grant is outside of the control of the Charity.

(e) Irrecoverable VAT

Irrecoverable VAT is charged against the expenditure heading for which it was incurred.

Notes to the Accounts (cont.)

(f) Allocation of support and governance costs

Support and governance costs have been allocated between expenditure on fund raising and charitable activities. Governance costs comprise all costs involving the public accountability of the Charity and its compliance with regulation and good practice. These costs include costs related to statutory audit and legal fees together with an apportionment of overhead and support costs.

Governance costs and support costs relating to charitable activities have been apportioned based on the number of individual grant awards made in recognition that the administrative costs of awarding, monitoring and assessing research grants, salary support grants and postgraduate scholarships are broadly equivalent. The allocation of support and governance costs are analysed in note 3.4.

(g) Fundraising costs

The costs of generating funds consist of fundraiser salaries, merchandise purchases, raffle prizes and lotto winnings as well as direct costs to events as shown in note 3.1. Also included is the allocated support and governance costs.

(h) Charitable activities

Costs of charitable activities include patient welfare, staff education and training, equipment, capital schemes, allocated governance costs and an apportionment of support costs as shown in note 3.2.

(i) Fixed asset investments

Investments are a form of basic financial instrument and are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date using the closing quoted market price. The statement of financial activities includes the net gains and losses arising on revaluation and disposals throughout the year.

The main form of financial risk faced by the Charity is that of volatility in equity markets and investment markets due to wider economic conditions, the attitude of investors to investment risk, and changes in sentiment concerning equities and within particular sectors or sub sectors.

(j) Gains and losses

All gains and losses are taken to the Statement of Financial Activities as they arise. Realised gains and losses on investments are calculated as the difference between sales proceeds and their opening carrying value or their purchase value if acquired subsequent to the first day of the financial year. Unrealised gains and losses are calculated as the difference between the fair value at the year end and their carrying value. Realised and unrealised investment gains and losses are combined in the Statement of Financial Activities.

(k) Accounting judgements and estimates

The Trustee does not consider there are any critical judgements or sources of estimation uncertainty requiring disclosure.

(l) Legacy accruals

Legacy accruals are based on estimates as at the balance sheet date.

Legacy gifts are assessed on a case by case basis and the income is recognised where entitlement, probability and measurement conditions are met. The valuation of the legacy debtor involves making estimates in relation to the valuation that the charity will receive from the estate. Key components of this estimate relate to the estimated disposal value of capital assets and estimate of the costs to be incurred administering the estate.

EAST AND NORTH HERTFORDSHIRE NHS TRUST CHARITABLE FUND

		Unrestricted Funds	Restricted Funds	Total 2024/25	Unrestricted Funds	Restricted Funds	Total 2023/24
		£'000	£'000	£'000	£'000	£'000	£'000
2	Income and endowments						
2.1	Donations and legacies						
	Donations	749	81	830	522	131	653
	Legacies	323	0	323	117	0	117
	Grants Received from Trusts and Foundations	99	36	135	49	165	214
		<u>1,171</u>	<u>117</u>	<u>1,288</u>	<u>688</u>	<u>296</u>	<u>985</u>
2.2	Income from other trading activities						
	Events	205	27	232	133	63	196
	Lottery and Raffles	56	0	56	54	0	54
	Merchandise Sales	1	0	1	3	0	3
	Gift Aid	76	0	76	53	0	53
		<u>338</u>	<u>27</u>	<u>365</u>	<u>242</u>	<u>63</u>	<u>305</u>
2.3	Income from investments						
	Income from Equity Investments	71	0	71	74	0	74
	Interest on cash deposits	3	0	3	3	0	3
		<u>74</u>	<u>0</u>	<u>74</u>	<u>77</u>	<u>0</u>	<u>77</u>
3	Expenditure on charitable activities	Unrestricted Funds £'000	Restricted Funds £'000	Total 2024/25 £'000	Unrestricted Funds £'000	Restricted Funds £'000	Total 2023/24 £'000
3.1	Expenditure on raising funds						
	Fundraising Salaries	264	2	265	238	4	242
	Fundraising expenditure	71	7	78	56	1	57
	Just Giving charges	17	2	19	15	2	17
	Lottery	14	0	14	14	0	14
	Prizes & raffles	0	0	0	0	1	1
	Support and Governance cost (note 3.4)	28	0	28	78	0	78
		<u>394</u>	<u>10</u>	<u>405</u>	<u>403</u>	<u>7</u>	<u>410</u>
3.2	Expenditure on charitable activities						
	Patient Welfare, Equip, Ward Extras and Services	450	153	603	345	158	503
	Research Salary, Travel, Equipment & Training	9	1	10	4	0	4
	Staff Education, Training & Equipment	88	3	91	81	4	85
	Capital Equipment/Building Works/Refurbishments	59	79	138	122	75	197
	Support and Governance cost (note 3.4)	260	2	262	201	0	201
		<u>866</u>	<u>237</u>	<u>1,103</u>	<u>753</u>	<u>237</u>	<u>990</u>
3.3	Other expenditure						
	Fundraising Software	17	0	17	14	13	28
		<u>17</u>	<u>0</u>	<u>17</u>	<u>14</u>	<u>13</u>	<u>28</u>
3.4	Allocation of support and governance cost						
	Support and overhead costs are allocated between fundraising activities and charitable activities. Governance costs are those support costs which relate to the strategic and day to day management of a charity. The bases of allocation used is direct allocation - where a cost is wholly attributable to a particular activity.						
		Charitable Activity £'000	Fundraising Activity £'000	Total cost 2024/25 £'000	Charitable Activity £'000	Fundraising Activity £'000	Total cost 2023/24 £'000
	Finance Management/Admin Costs	83	0	83	80	0	80
	Management & Administration	123	0	123	63	0	63
	Audit Fees*	24	0	24	30	0	30
	Membership	7	0	7	2	0	2
	Legal Expenditure	0	0	0	1	0	1
	Stationery & Printing	2	0	2	1	0	1
	Overhead Costs	22	28	50	25	78	103
		<u>262</u>	<u>28</u>	<u>289</u>	<u>201</u>	<u>78</u>	<u>279</u>
	*Audit fees disclosed above are inclusive of VAT, the fees total £20k exclusive of VAT.						
4	Details of certain items of expenditure						
4.1	Trustee expenses						
	There were no trustee expenses during the current or prior year.						

4.2	Fees for audit of the accounts		Total	Total
			2024/25	2023/24
			£'000	£'000
	Auditor's fee for reporting on accounts.		24	30
			<u>24</u>	<u>30</u>
	The fee disclosed above is inclusive of VAT, the fees total £20k exclusive of VAT.			
5	Paid Employees			
	The Charity did not employ staff during the current or prior year. There are no employees who received employment benefits of more than £60,000 (2024: nil).			
6	Investment Assets		Total	Total
			2024/25	2023/24
			£'000	£'000
	Carrying (market) value 1 April 2024		2,613	2,928
	Less : Disposals		(4)	(504)
	Gain/(Loss) on investments		(61)	190
	Carrying (market) value at 31 March 2025		<u>2,548</u>	<u>2,613</u>
	All investment assets are one class of listed investments held as UK Equities with Rathbones Asset Management.			
7	Debtors, prepayments and cash		Total	Total
			2024/25	2023/24
			£'000	£'000
7.1	Receivables			
		Prepayments	22	13
		Accrued income	244	30
	Total debtors falling due within one year		<u>266</u>	<u>43</u>
7.2	Cash at bank and in hand		Total	Total
			2024/25	2023/24
			£'000	£'000
		Deposit Account	341	399
		Current Account	0	0
	Total cash at bank and in hand		<u>341</u>	<u>399</u>
8	Payables: Amounts falling due within one year		Total	Total
			2024/25	2023/24
			£'000	£'000
		Intercompany	58	83
		Other creditors and deferred income	50	65
	Total creditors falling due within one year		<u>108</u>	<u>148</u>

EAST AND NORTH HERTFORDSHIRE NHS TRUST CHARITABLE FUND

9	Reconciliation of net movement in funds to net cash flow from operating activities	Total	Total
		2024/25	2023/24
		£'000	£'000
	Net movement in funds	141	130
	Deduct interest income shown in investing activities	(74)	(78)
	Deduct gains/add back losses on investments	61	(190)
	Decrease/(increase) in debtors	(223)	4
	Increase /(decrease) in creditors	(40)	(197)
	Net cash used in operating activities	(134)	(331)

10 Unrestricted Funds
The following funds are designated and have material balances

FUND NAME	OBJECTIVES OF FUND
General Purposes	Patient & Staff Welfare, Medical Equipment, Research
Mount Vernon Cancer Centre	Patient & Staff Welfare, Medical Equipment, Research
General Renal Fund	Patient & Staff Welfare, Medical Equipment, Research
Cancer Research - MV	Patient & Staff Welfare, Medical Equipment, Research
Lynda Jackson Macmillan Cancer Support	Patient Welfare
Covid 19	Patient & Staff Welfare, Medical Equipment, Research
UROLOGY	Patient & Staff Welfare and Medical Equipment
General Fund - Children	Patient Welfare - Research for Cancer Patients
Lister MacMillan Cancer Centre	Patient & Staff Welfare, Medical Equipment
Maternity Bereavement Team	

10.1		Fund balances at	Income	Expenditure	Gains / (losses)	Fund balances at
		31.3.24				31.3.25
		£'000	£'000	£'000	£'000	£'000
	1 General Purposes	481	103	(117)	(13)	467
	2 Mount Vernon Cancer Centre	348	333	(70)	(12)	612
	3 General Renal Fund	216	(3)	(19)	(6)	194
	4 Cancer Research - MV	184	(5)	(5)	(5)	174
	5 Lynda Jackson Macmillan Cancer Support	105	120	(139)	0	86
	6 Covid 19	108	(3)	(3)	(3)	102
	7 UROLOGY	95	8	(3)	(3)	99
	8 General Fund - Children	66	32	(11)	(2)	87
	9 Lister MacMillan Cancer Centre	22	30	(25)	0	27
	10 Maternity Bereavement Team	0	6	(0)	0	6
	Other Funds	271	962	(885)	(6)	298
		1,894	1,582	(1,277)	(50)	2,150

10.2		Fund balances at	Income	Expenditure	Gains / (losses)	Fund balances at
		31.3.23				31.3.24
		£'000	£'000	£'000	£'000	£'000
	1 General Purposes	427	84	(86)	56	481
	2 Mount Vernon Cancer Centre	363	39	(86)	33	348
	3 General Renal Fund	229	(15)	(18)	19	216
	4 Cancer Research - MV	183	(15)	0	16	184
	5 Lynda Jackson Macmillan Cancer Support	134	101	(130)	0	105
	6 Covid 19	110	(3)	(9)	10	108
	7 UROLOGY	50	36	(0)	8	95
	8 General Fund - Children	144	19	(103)	6	66
	9 Lister MacMillan Cancer Centre	0	23	(1)	0	22
	Other Funds	247	739	(738)	22	271
		1,887	1,008	(1,170)	170	1,894

11

Restricted Funds**The following funds are restricted, and the objectives of these funds are stated below**

FUND NAME	OBJECTIVES OF FUND
A John Bush Legacy	Staff welfare and staff area improvement and Research
B Lister MacMillan Cancer Centre	Funds and Grants used for end of life care at Lister Hospital
C Butterfly Appeal	End of Life service
D Mount Vernon Post Grad	For renovation of the Mount Vernon Post Grad Centre
E Sunshine Appeal	Staff and patient area improvement
F NHS Charities Together	Staff welfare and staff area improvement
G Forget-Me-Not Appeal	Funds used for Elderly Care Services at Lister Hospital
H Magic of Play	Funds used for Childrens welfare
I Voluntary Services NHSEI	Funds for NHSEI Services
J LAKPA	For use for Renal patients needs
K Mount Vernon Cancer Centre Restricted	Funds for the Scalp Coolers campaign
L Neonatal Bedrooms	Funds used for refurbishment of the Neonatal Bedrooms
M Stroke Therapy Rehab Kitchen	Funds for the Stroke Rehab Kitchen
N Safe Space	Funds used for Childrens welfare
O CURA	Provides individual grants to cancer patients
P NHS Charities Together-Development Fund	Charity development projects
Q Children's Side Garden	Funds used for Childrens welfare
R Voluntary Services	Voluntary Services
S EPU Refurb	Staff and patient area improvement
T LMCC Restricted	Funds and Grants used for end of life care at Lister Hospital
U Magic of Play and Bluebell Garden	Funds used for Childrens welfare
V MVCC Fern Garden	Funds used for Patient Welfare
W Quiet Room	Funds used for Patient Welfare

11.1

	Fund balances at 31.3.24 £'000	Income £'000	Expenditure £'000	Gains / (losses) £'000	Fund balances at 31.3.25 £'000
A John Bush Legacy	337	2	(10)	(9)	319
B Lister MacMillan Cancer Centre	32	3	(9)	(1)	26
C Butterfly Appeal	93	17	(63)	0	46
D Mount Vernon Post Grad	100	0	0	0	100
E Sunshine Appeal	179	25	(3)	0	201
F NHS Charities Together	58	0	0	0	58
G Forget-Me-Not Appeal	22	18	(24)	0	16
H Magic of Play	34	1	(1)	(1)	33
I Voluntary Services NHSEI	6	0	(1)	0	5
J LAKPA	14	26	(35)	0	5
K Mount Vernon Cancer Centre Restricted	26	10	(36)	0	0
L Neonatal Bedrooms	22	(1)	(5)	0	16
M Stroke Therapy Rehab Kitchen	11	3	0	0	14
N Safe Space	10	2	(12)	0	0
O CURA	39	1	(26)	0	14
P NHS Charities Together-Development Fund	5	0	(5)	0	0
Q Children's Side Garden	5	0	0	0	5
R Voluntary Services	1	0	(2)	0	0
S EPU Refurb	2	0	(2)	0	0
T LMCC Restricted	9	1	(9)	0	0
U Magic of Play and Bluebell Garden	6	3	0	0	9
V MVCC Fern Garden	0	30	0	0	30
W Maternity Bereavement Team	0	2	0	0	2
Other Funds	2	2	(4)	0	0
	1,012	144	(248)	(11)	897

11.2

	Fund balances at 31.3.23 £'000	Income £'000	Expenditure £'000	Gains / (losses) £'000	Fund balances at 31.3.24 £'000
A John Bush Legacy	308	12	0	17	337
B Lister MacMillan Cancer Centre	71	2	(43)	2	32
C Butterfly Appeal	96	54	(57)	0	93
D Mount Vernon Post Grad	100	0	0	0	100
E Sunshine Appeal	150	66	(37)	0	179
F NHS Charities Together	62	1	(4)	0	58
G Forget-Me-Not Appeal	47	9	(34)	0	22
H Magic of Play	19	13	(0)	2	34
I Voluntary Services NHSEI	10	0	(4)	1	6
J LAKPA	1	26	(13)	0	14
K Mount Vernon Cancer Centre Restricted	10	20	(3)	0	26
L Neonatal Bedrooms	0	58	(35)	0	22
M Stroke Therapy Rehab Kitchen	5	6	(0)	0	11
N Safe Space	11	1	(2)	0	10
O CURA	0	39	0	0	39
P NHS Charities Together-Development Fund	0	22	(18)	0	5
Q Children's Side Garden	0	5	0	0	5
R Voluntary Services	0	2	(1)	0	1
S EPU Refurb	0	2	(0)	0	2
T LMCC Restricted	0	9	(0)	0	9
U Magic of Play and Bluebell Garden	0	6	(0)	0	6
Other Funds	0	6	(4)	0	2
	890	359	(257)	21	1,013

11.3

	Fund balances at 31.3.24 £'000	Income £'000	Expenditure £'000	Gains / (losses) £'000	Fund balances at 31.3.25 £'000
Total fund movement					
Fund totals	2,907	1,727	(1,525)	(61)	3,048
	Fund balances at 31.3.23 £'000	Income £'000	Expenditure £'000	Gains / (losses) £'000	Fund balances at 31.3.24 £'000
Fund totals	2,777	1,367	(1,428)	190	2,907

The total fund balance is split as follows: restricted (£897k) and unrestricted (£2,105k).

11.4

Commitments and Contingencies

The Charity has no commitments or contingencies.

Transactions with related parties

No remuneration or other benefits were paid to a trustee. (2024: None)

No loans were made payable or due to the Charity.

No trustee expenses have been incurred. (2024: None)

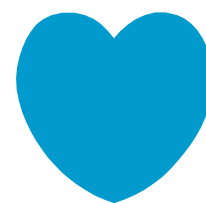
Other transaction with trustees or related parties:

Name of the trustee:	East & North Hertfordshire NHS Trust
Relationship to charity:	Corporate Trustee
Nature of transaction:	Contributions paid to NHS
Value:	2024/25 £1,028k (2023/24 £1,011k)
Balance outstanding:	2024/25 £58k (2023/24 £83k)

Name of the trustee:	David Buckle; Karen McConnell; Justin Daniels
Relationship to charity:	Non-executive Director
Nature of transaction:	Donation
Value:	2024/25 £347 (2023/24 Nil)
Balance outstanding:	Nil



East & North Hertfordshire Hospitals' Charity



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East and North Hertfordshire Hospitals' Charity
Registered charity no: 1053338