



30 years in Africa Just getting started

Mercy Ships UK Annual Report



Mission

Mercy Ships follows the 2,000-year-old model of Jesus, bringing hope and healing to the world's forgotten poor.

Mission Vision Values



Vision

Mercy Ships uses hospital ships to transform individuals and serve nations one at a time.



Values

Following the model of Jesus, we seek to: Love God.

Love and serve others.

Be people of integrity.

Be people of excellence in all we say and do.

Impact

In 1990, Mercy Ships turned our attention to sub-Saharan Africa where **nearly 100% of the population lacks access to safe, affordable, and timely surgery.** Since then, Mercy Ships has conducted 47 field services in 13 African countries, most of which are ranked by the United Nations Development Index as the least developed in the world.

Dear friends,

This year was historically unlike any we have ever experienced. The global effects of COVID-19 have touched almost every person and brought to light the importance of healthcare like never before.

Hope and healing through our hospital ships has been the mission of Mercy Ships for over 40 years — with a particular focus on serving those whose need is most prevalent, “the bottom billion.” Economist Paul Collier uses this term regarding the one billion people who live in low- and middle- income economies, with the most found in communities in sub-Saharan Africa.

Hope and healing through our hospital ships has been the mission of Mercy Ships for over 40 years

Mercy Ships has focused our attention on individuals needing surgery as well as on strengthening the healthcare infrastructure in our partner host African nations. **Thanks to the faithful support of friends and partners like you, those suffering from painful, disfiguring, and often-preventable diseases have been able to find the healing they so desperately needed, and many more are waiting.**

We believe that, **together with the nations we serve**, we have the potential to make a difference in the lives of thousands, not only in the immediate future, but for decades to come! And with the arrival of our new custom-built hospital ship, the *Global Mercy*, our capacity to provide free surgery and medical training will more than double.

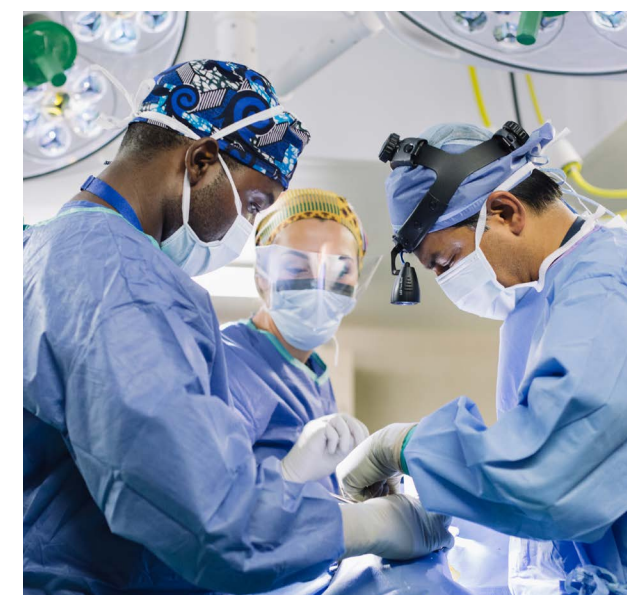
We hope as you continue to read all that has been accomplished during 2020, you are inspired by the people whose lives have been forever changed thanks to the power of **hope**.

As we embark on this new year, we want to say thank you to our family of partners, supporters, and volunteer professionals, who have dedicated their time and resources to bring hope and healing where it's needed most. We could not do this life-changing work without you.

Following the model of Jesus,

Don Stephens

Don Stephens,
Founder of Mercy Ships



Thanks to the support of friends like you, those suffering from painful and preventable diseases have found the healing they desperately needed.

Why we do it

The Lancet Commission on Global Surgery identifies that 16.9 million people die each year from a lack of safe surgery. That is more than three times the annual number of people who die from HIV, Malaria, and TB combined.

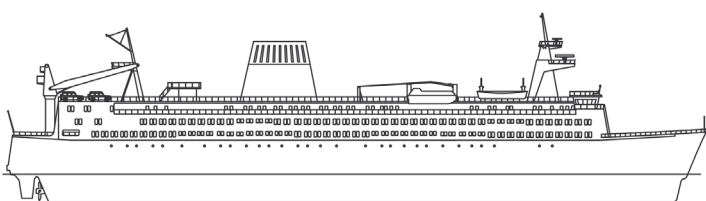
In addition, billions of people experience chronic pain, financial catastrophe, and social stigma because of injuries, ailments, and disfigurements that surgery could fix. There is an urgent need for significant growth in surgical capacity and training. This is the surgery crisis.

How we do it

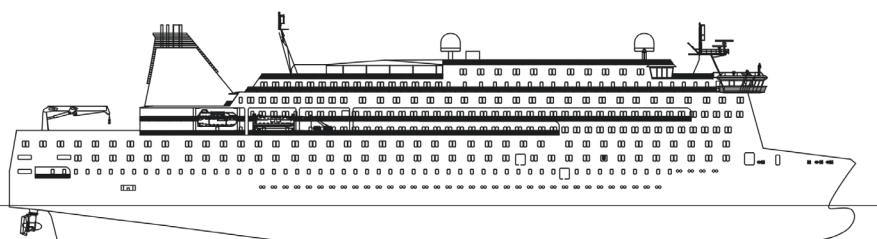
Mercy Ships is a faith-based international development organisation that deploys teaching hospital ships to some of the poorest countries in the world, delivering vital, free medical care to people in desperate need while training local healthcare professionals and strengthening local healthcare systems. All this work is carried out by volunteers, meaning our supporters funds go further.

Our ships are the most efficient way to bring a state-of-the-art hospital to regions where clean water, electricity, medical facilities, and personnel are often limited or non-existent. Instead of trying to build the facilities we need, we can provide a safe, stable, fully outfitted teaching hospital to bring life-saving and changing surgery for thousands of people in need.

Our Ships



The Africa Mercy



The Global Mercy

Mercy Ships works to empower local healthcare professionals and local healthcare systems to care for their own people. This is why we place medical capacity building (MCB) at the heart of all we do.



This is the surgery crisis.

The Africa Mercy hospital:

- 5 operating theatres
- 80 patient beds, including recovery, intensive care, and low dependency wards
- Draft 6.0m
- Length 152m
- Breadth 23.7m
- Gross Tonnage 16,572

The Global Mercy hospital:

- 6 operating theaters
- 102 acute care beds
- 7 ICU/isolation beds
- An additional 90 self-care beds
- Draft 6.1m
- Length 174m
- Breadth 28.6m
- Gross Tonnage 37,000



Our Crew

Our ships are crewed by volunteers from over 60 nations, with an average of over 1,300 volunteers joining our mission each year. Every volunteer covers their own travel expenses to the ship as well as paying monthly fees to cover their room, board, and personal expenses which allows our supporters' donations to go even further.

While our ships are in port, local professionals are hired from African nations to help deliver our projects. Our patients and programs benefit from the experience and skills of these local crew members, and a few go on to join the crew full time as volunteers.

In 2020, Mercy Ships rose to the challenging circumstances of the year and adapted our model to support crew, including waiving crew fees and assisting with crew repatriation for those needing to travel home from the ship due to COVID-19.

Above: Mohammed, maxillofacial patient after his surgery.



Feeding 450 volunteers and 65 patients onboard the *Africa Mercy* every day is hard work. Chef Serge Nzembe (from the Democratic Republic of Congo) and his team ensure that everyone is fed and happy.

"My passion and pleasure is to serve food to our lovely and amazing crew onboard."



"Growing up in Cameroon, I wondered how I could serve the people of Africa. I joined the *Africa Mercy* in December 2017. My responsibilities include maintaining the air conditioning units, oxygen supply to the hospital, system maintenance, and plumbing. I am happy to be part of the Engineering Team."

From the Chairman of Trustees

Welcome to our 2020 Trustees Annual Report. I would like to record my heartfelt and sincere thanks to all our volunteers, donors, partners and staff for standing with us during 2020. Mercy Ships UK quickly adapted our work to ensure we continued to tackle the surgery crisis in Africa and fight the spread of COVID-19, as you will see in the following pages. I am also pleased to say that this last year has been the strongest ever in terms of volunteer enquiries and financial donations.

We saw a change in our executive leadership as our Executive Director, Lea Milligan, moved on from Mercy Ships UK to the mental health charity MQ. I was delighted to announce the appointment of Joanne Balaam as our new Chief Executive Officer. Jo has held the positions of both Finance Director and Deputy Executive Director of Mercy Ships UK and she has already made her mark in her new role.

The board welcomed two new trustees this year, Naomi Thalayasingam and Dr Leo Cheng, who each bring incredible commitment and expertise. We continue to search for new trustees to strengthen our board as we grow at pace and focus on meeting our diversity and capability objectives. Throughout 2020, we saw the further development of our board sub-committees to concentrate on our priorities and purposes.

I particularly want to thank my fellow board members and our incredible staff at MSUK who have delivered record outcomes yet again. This demonstrates our utter commitment and dedication to the vision and mission of Mercy Ships, expressed so aptly by Dr Gary Parker, Mercy Ships Chief Medical Officer: “Every human being has the right to look human, to be treated as human, to have a seat at the table of the human race. When you have been deprived of that seat and it’s offered to you again for free, to be able to re-enter the human race and to look like everyone else... that is a terrific thing!”

On behalf of those who have already seen their lives transformed and those who will experience this because of the sustaining and transformational work made possible by your generosity and commitment, thank you. We have strong hope and confidence for continued acts of love, mercy and justice in the years ahead. We cannot and will not stop mercy!



Henry Clarke
Chairman, Mercy Ships UK



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From the Chief Executive Officer

This year has been one of change, not only in how we work as a team and an organisation, but also in leadership. Mercy Ships UK staff are now working remotely and while we miss the daily interactions with each other, I could not be more proud of the team’s response to the events of 2020.

Our commitment to Africa could not be stronger. When the *Africa Mercy* left Senegal, a decision was taken in conversation with the Senegalese government that prioritised the safety of our patients and volunteers, as well as removing the added burden to the local healthcare services. We did not stop supporting our partners in Africa, we increased our current training programmes and we found new ways to support and strengthen the healthcare workers and systems, as you will see on pages 14 and 15.

As we put 2020 behind us and turn to the future, I trust that this report will inspire you and that you will continue to support us as we commission our new ship, the *Global Mercy* – the world’s first purpose-built hospital ship and commit to changing more lives than ever before.

In the coming months, the *Africa Mercy* is expected to return to Senegal to finish the medical and surgical programmes that we started in 2020, in addition to starting many new training programmes. We have even more work to do, the pandemic and resulting lockdowns have further increased the barriers to surgery and weakened fragile healthcare systems in Africa. Along with our faithful supporters, we will continue to answer the call as we rebuild healthcare systems and bring medical care to the world’s poor. We were in Africa before COVID-19, we were there during the pandemic and we will still be there long afterwards.

Thank you to all our faithful supporters. Through your donations and your partnership, you bring hope and healing to those in desperate need and help to empower nations to look after their own people. You made 2020 our strongest year to date. This is absolutely incredible - thank you.



Joanne Balaam
Chief Executive Officer, Mercy Ships UK

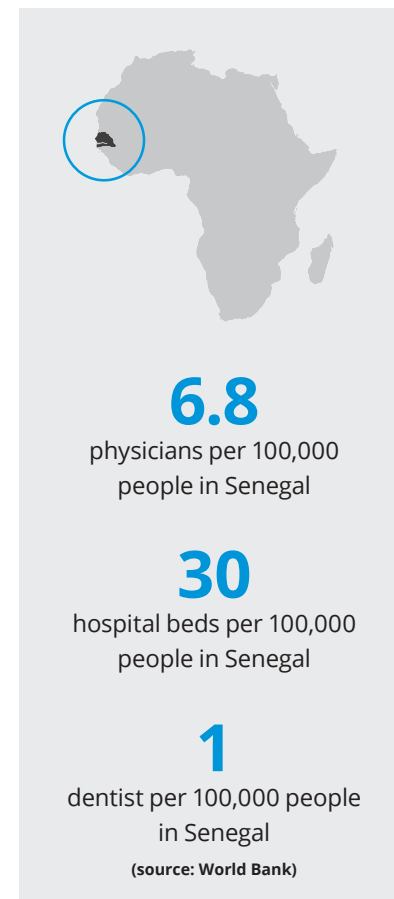
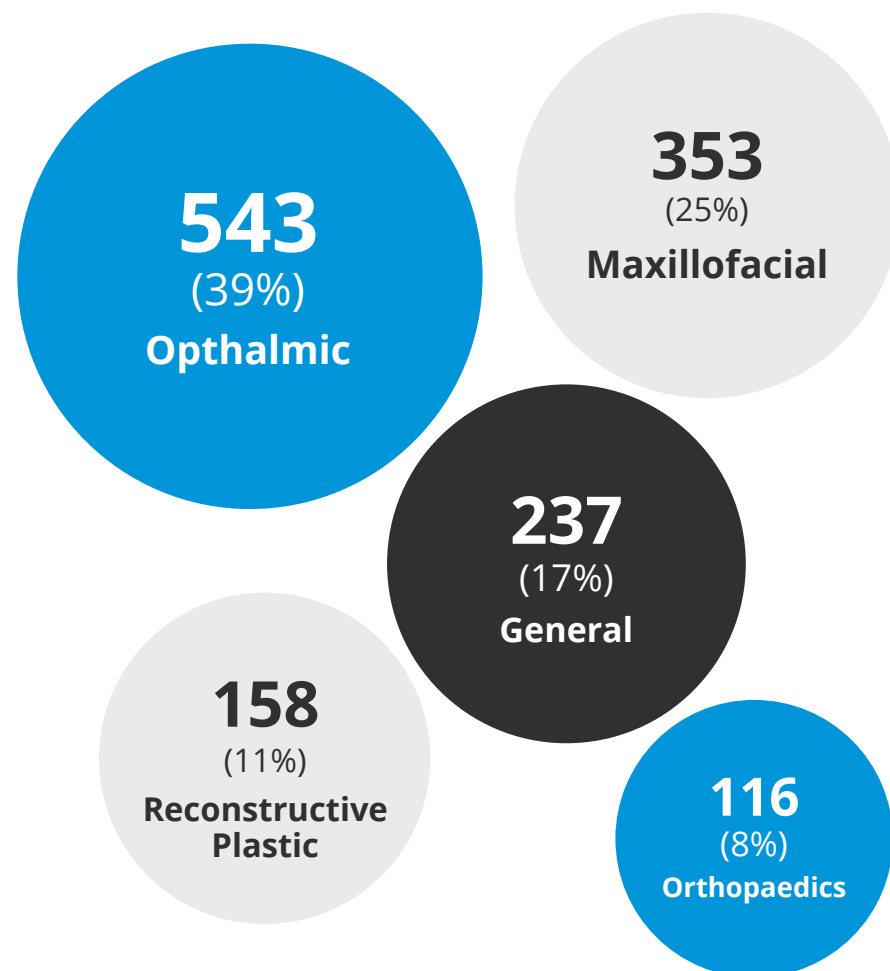


Senegal Field Service 2019–2020

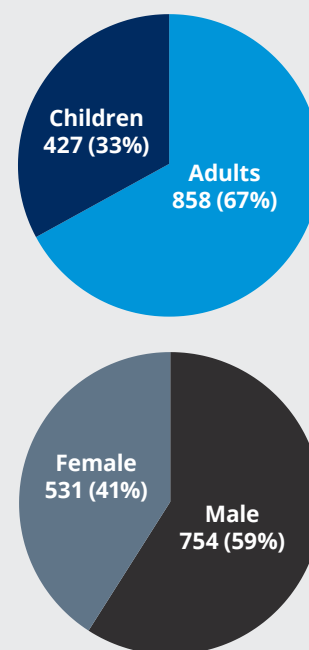
The Senegal 2019-2020 field service held great significance for Mercy Ships: It was our first time back to serve the people of Senegal since 1994. While our field service was cut short due to the COVID-19 pandemic, good progress was made during the eight-month stay in Dakar. In fact, we were able to meet or exceed the agreed upon goals for the field service.

As this report goes to print, our crew are working around the clock to finish preparations for the *Africa Mercy* to return to Senegal. We are going back to finish what we started. For 30 years, Mercy Ships has been dedicated to Africa. We're there during the current pandemic and we'll certainly be there long after. Partner with us to continue bringing hope and healing to thousands of people who need your help today. These are the total numbers from our Senegal field service.

1,407 total surgeries Surgeries by speciality

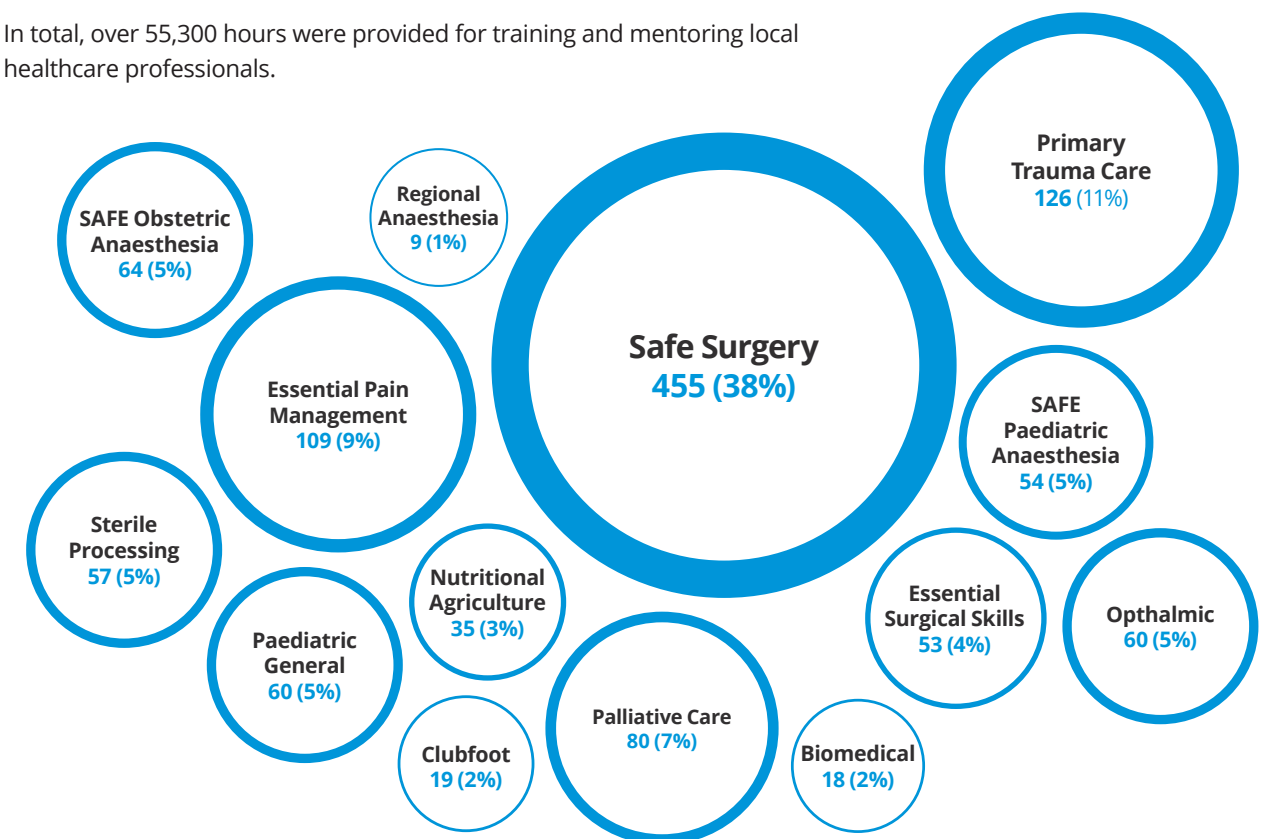


Surgical patients

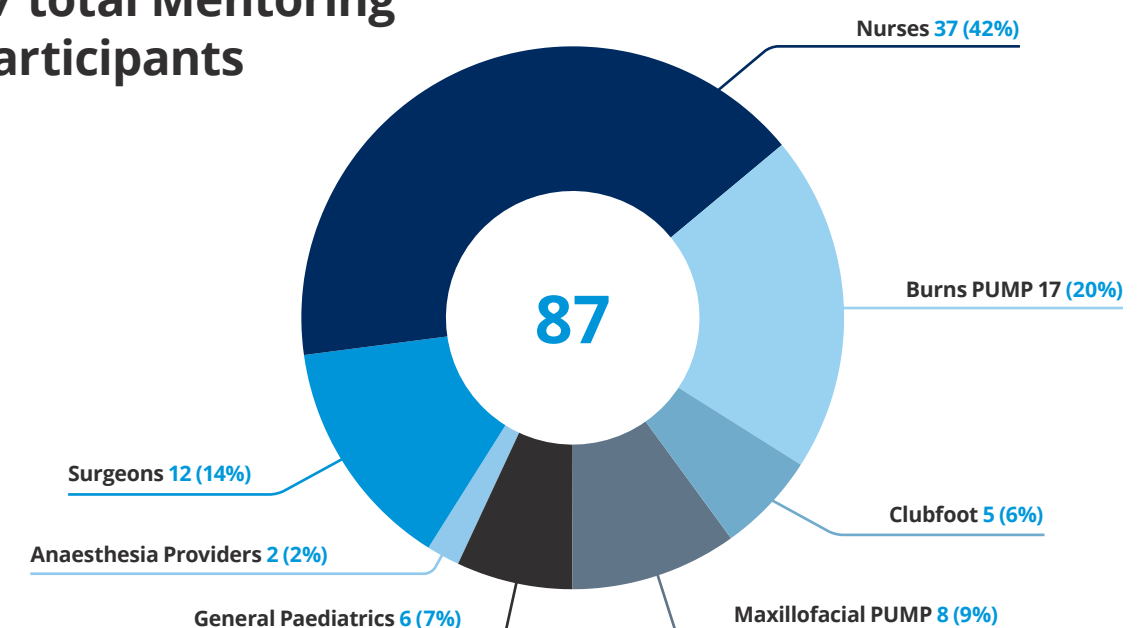


1,199 total course participants

In total, over 55,300 hours were provided for training and mentoring local healthcare professionals.



87 total Mentoring participants



*PUMP = Partner Unit Mentoring Programme

UK Aid Match Update

Mercy Ships UK was awarded our first ever UK Aid Match grant in 2019. UK Aid Match is a funding scheme from the UK government that matches supporter donations pound for pound during a 3-month fundraising appeal. Mercy Ships UK ran our #ChangeTheOdds Christmas fundraising appeal from October-December 2019 and raised an incredible £1,481,970. Of this, £1,327,800 was matched by the UK government, bringing the Christmas appeal total to £2,809,770.

Our #ChangeTheOdds appeal was an incredible success. We had originally targeted a total of £660,000. The campaign, which told the story of two sisters, Salamatou and Mariama, was nominated for a Purpose Award for Best Fundraising Campaign.

The UK government's funds were used for a 2-year project in Senegal. The project began on 5th March 2020 and will end in March 2022. The project aims to improve health for those that have limited or no access to quality surgical care in Senegal. This will be achieved through three key outputs:

- 1. Providing surgery and dental procedures** to improve the health outcomes for patients that are otherwise unable to access this care. (including maxillofacial, reconstructive, ophthalmic, general surgery, women's health, orthopaedic)
- 2. Building the medical capacities** of healthcare professionals in Senegal, through dedicated training courses (such as Safe Surgery, Ultrasound, Neonatal Resuscitation, and Biomedical Technician Training), mentoring, and train-the-trainer courses.
- 3. Undertaking a research project** for sustained improvements in surgical care systems in Senegal. The research project will investigate the surgical market in Senegal to support future capacity building initiatives by the Senegalese authorities and to understand the existing gaps and opportunities.



Above: Salamatou and Mariama, orthopaedic patients, after surgery to straighten their legs.



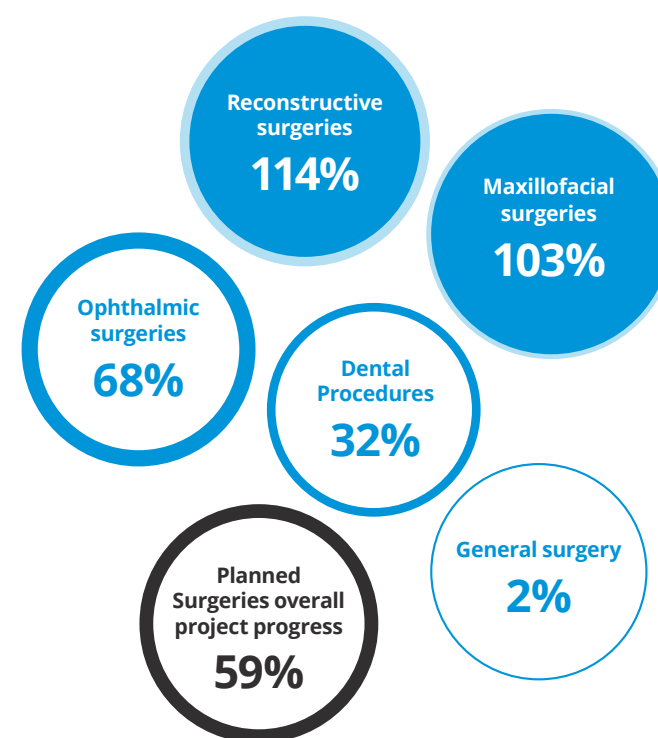
Impact of COVID-19

We have had to pause outputs 1 and 2 because of the impact of coronavirus. This was a decision taken in partnership with the government of Senegal and prioritising the safety of our patients and volunteers. These paused outputs will be completed as soon as it is safe to do so. Output 3, the research project, is still ongoing.

Our team has been following up with patients that had received surgery just before the ship's departure – we used Whatsapp calls to check that wounds were healing properly and patients were recovering well. We still fulfil our duty of care to our patients. We also conduct monthly phone calls with patients that were due to attend screening before the ship departed, to reassure them that we are returning and to keep them updated.

As part of our COVID-19 response, after the ship departed, Mercy Ships partnered with a local hospital, called Hôpital Barthimée, and UK government funds paid for key equipment donations for their resuscitation room, surgical lights, and laboratory equipment.

Project progress





Awa's story

Awa had lived her 42 years burdened by a cleft lip which made eating difficult and smiling almost impossible. Her family loved and cherished her, but, all too often, others seemed to be unable to see past her disfigured mouth, and would either tease or stare at her. The shame Awa felt began to wear her down, but without access to safe, affordable surgical care, Awa feared that she would never know life without her burden. Then she heard about Mercy Ships. Thanks to a free surgery onboard the *Africa Mercy*, Awa was finally able to smile without pain for the first time in her life. When her husband saw her after the operation, he was unable to recognize her at first! Now, Awa's future is brighter than ever.

"We're very happy, and I'm so happy to see Awa getting well. The family will not recognize Awa, even I did not recognize her when I first saw her!"

Aliou, Awa's Husband



Smiling into the future

In the developed world, a cleft lip/palate would be identified prenatally on an ultrasound and repaired before the child was 6 months old. In developing nations where healthcare is out of reach for billions of people, this is not the case.

A cleft lip/palate is not only disfiguring, but can also be life-threatening. By preventing an infant from feeding properly, the condition can be fatal, despite a mother's desperate efforts. If an infant survives, they face a lifetime of mockery and ridicule. The good news is that a cleft lip/palate can be fixed with a simple surgery.

The following are stories about some of our wonderful patients who were able to find healing this year thanks to our friends and partners.

"I give thanks to God first, and I am very grateful to Mercy Ships. I'm happy. Thank you!"

Mamadou, Mariama's father

Mariama's story

Mariama is a lively and healthy baby, but a severe facial cleft strained her joyful smile. This facial cleft affected 7-month-old Mariama's lip and nose, making it difficult for her to eat and causing her parents to worry about their child's future.

Since paediatric services capable of treating baby Mariama's condition were not available near the family, local doctors directed her father to Senegal's capital city in hopes of finding help. It was there that he heard about a hospital ship capable of providing healing for his little girl.

Soon after, Mariama received an operation onboard the *Africa Mercy* that corrected her cleft lip. After surgery, Mariama and her family stayed at the HOPE Center, where her mother learned how to make nutritional baby formula and learned about the importance of nutrition for her child. Now, Mariama is home with her family, happy and healthy!



Birane's story

Young Birane has suffered from a cleft lip since birth. Though the 5-year-old's positive personality made him strong, his family worried that he would never look like the other children his age due to his condition. A simple surgery would solve this problem, but the family lacked access to safe, affordable surgical care.

This changed when the *Africa Mercy* arrived in Senegal. Soon Birane was approved for surgery and his grandmother went with him to the ship, where she was able to see firsthand the impact hope and healing can bring. "I am very happy to see my grandson smile," she said. Thanks to his free surgery, Birane is filled with hope for the future!

"I am very happy to see my grandson smile."

Birane's grandmother, and caregiver

COVID-19 Response

Helping Africa rebuild

The world changed significantly last year. Like many, we had to adapt to ensure we could continue our transformative work in Africa. As COVID-19 began to overwhelm many strong healthcare systems in the developed world, we were determined to continue supporting our African partners and help combat the spread of the virus.

By June 2020, Mercy Ships had donated more than 80,000 items of Personal Protective Equipment (valued at more than US \$125,000) including surgical caps, protective eyewear, face masks, gloves, and infrared thermometers, which were delivered to Benin, Liberia, Sierra Leone, Madagascar, Togo, Republic of Congo, and Ghana.

In addition to donating funds and supplies to our

African partners, Mercy Ships quickly moved many of our training courses online and added new ones specifically designed to help healthcare workers on the ground in Africa tackle COVID-19.

Mercy Ships was there before the pandemic, we're there during and, with your help, we'll certainly be there long after. Partner with us to continue bringing hope and healing to thousands of people who need your help today.

The Africa Mercy is preparing to set sail for Senegal to pick up where we left off in March 2020.

Donations to Africa

210,250 gloves and 124,100 masks, 226,250 caps and 223,450 shoe covers, 4,950 surgical gowns and 4,950 glasses, 188,000 isolation gowns, 80 infrared thermometers, and 29,600 goggles donated to 11 African nations. \$151,200 was donated to Senegal's COVID-19 fund.

2021

The *Africa Mercy* is being serviced and re-stocked and preparing to return to Senegal. COVID-19 is having a serious impact on healthcare systems on the continent of Africa. We will be extending our programmes and increasing our capacity with a second ship, the *Global Mercy*, as we get ready to go back and help Africa rebuild.

"The pandemic is still slowly but surely spreading through Africa and the measures taken by the nations to mitigate the impact should be strengthened. To adequately respond to this lasting epidemic, Africa needs our support, it is why Mercy Ships is engaged with *Stop COVID-19 Initiative in Africa*."

Dr Pierre M'Pele, Mercy Ships Africa Bureau Director

March

£120,000 donated to Senegal to support local healthcare staff in the fight against COVID-19.

April

Support and mentoring for African colleagues moved online. Special crisis management training was also added to the curriculums.

PPE donations to African nations: Benin, Liberia, Sierra Leone, and Madagascar.

May

More online courses begin: the Mental Health Team begins conducting Caregivers courses for colleagues in Liberia, Togo, Benin, DR Congo, Republic of the Congo and Cameroon.

Infrared thermometers donated to Togo. These were delivered with supplies of PPE.

June

PPE donated to the Republic of the Congo. Mercy Ships is a long-term partner of the country, having renovated a number of facilities there during a previous field service.

Dr Agbessi (left) delivers front line training in Benin, on infection control measures, to remote communities as well as giving out face masks and hygiene kits.

Crew member uses his skills to innovate: Eliphaz Essah (right), who returned home to Benin, launched a new infant feeding formula and donates supplies to local orphanage.

Donation of over 9,000 items of PPE to Ghana. These were presented to the Ministry of Health by Mercy Ships President Rosa Whitaker.

July

PPE and supplies donated to the Benin Teaching Hospital. This hospital in Cotonou is where Dr Agbessi works as the country's first reconstructive surgeon.

The future

We are committing to helping rebuild struggling and weakened healthcare systems in Africa. With ongoing mentoring, online training and support we are strengthening, and supporting during COVID-19. We are delivering some surgeries again, through our Women's Health Programme.



A new way of doing things: EMCB

Sharing our skills and knowledge with local medical experts enables them to contribute directly to the improvement of healthcare delivery in their country long after we have left. COVID-19, social distancing, and lockdowns meant that the *Africa Mercy* had to leave Africa early for its annual maintenance, but that did not mean we stopped supporting and training African healthcare professionals. We quickly moved many of our mentoring and training courses online, even adding new ones. This is electronic medical capacity building (EMCB).

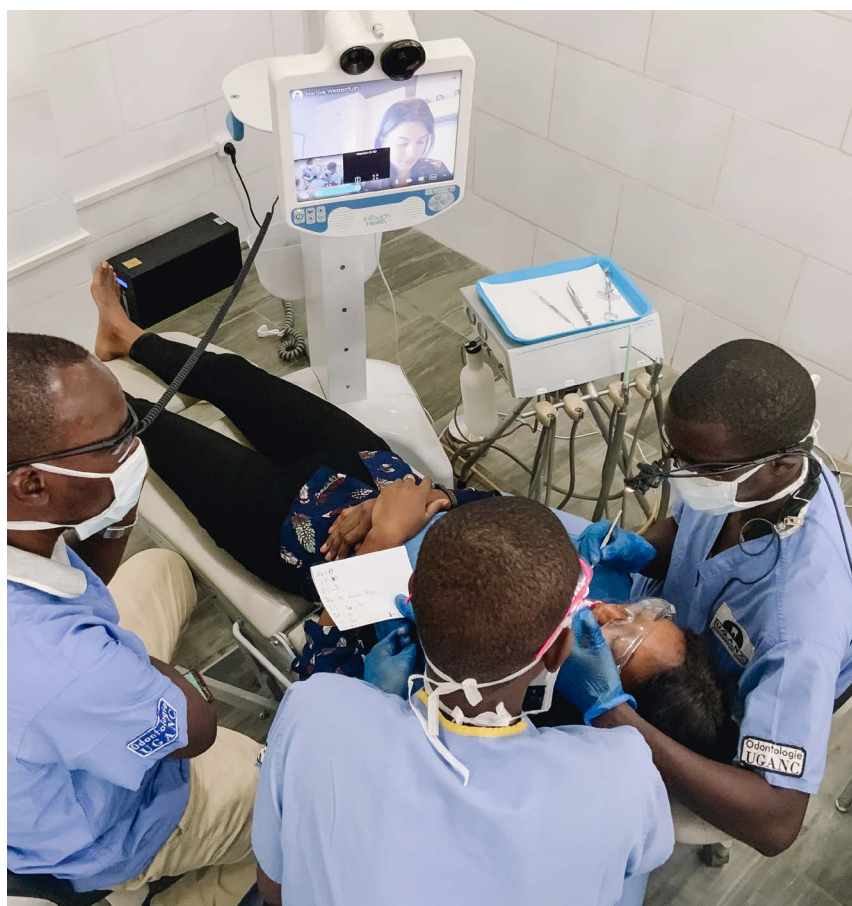
In April, 2020, Mercy Ships launched a preliminary six-week course for nurses and doctors managing the COVID-19 crisis. Participants in each facilitated learning group improved their skills in identifying and managing critically ill patients (specifically for COVID-19 related illness) and applying personal mental health strategies to reduce the risk of burnout during the crisis.

During Mental Health Awareness Week, Mercy Ships launched the first of several online training courses in basic safety and well-being. These courses, taught in both French and English, highlight our commitment to our West African colleagues and partners who are facing COVID-19.

Medical Capacity Building (MCB)

Medical capacity building is the foundation upon which real, sustainable change is built. It provides African healthcare professionals with the skills and tools they need and empowers them to care for their own people.

“Access to those working at the frontline has never been more important as pastoral caregivers, healthcare, and mental providers struggle to deal with the pandemic. Online tools have given us a new way to make sure our colleagues are connected with the critical information and training resources they need,” said Dr Strauss, Mercy Ships Director of Medical Capacity Building.



New eLearning takes the stage

2,100+ eLearning participant hours

196 eLearning participants

Gamal Abdel Nasser University Dental Clinic 2020 Overview

9,300+ Student mentoring hours

2,742 Dental procedures

743 Dental encounters

107 Student mentoring participants

Professionals involved in these courses included key workers from several nations Mercy Ships has worked with during our 30 years in Africa. Countries including Liberia, Togo, Benin, DR Congo, and Cameroon were represented by participants working in areas ranging from mental health, community health training, psychiatric care and hospital services.

“This is a critical time to support the mental, emotional, and physical health of our West African colleagues as they are on the frontline of preparation within their national healthcare situations. It is important that they know they are not alone during this time when news of the virus in other parts of the world has created so much fear,” said Dr Westman, Mental Health Consultant.

At the Gamal Dental school in Conakry, Guinea, in partnership with World Telehealth Initiative, we are

Technology has allowed us to quickly pivot and ensure that we can continue to support our partners.



using a telehealth device and three different intra-oral camera attachments to bring top quality mentoring from international experts to Guinean dental students. Through the specialty peripheral cameras connected to the telehealth device, the dental expert beaming in can see right into the mouth of the patient that the dental student is treating. Dentist Dr Westerduin was all set to move to Guinea to volunteer with Mercy Ships, but that all changed in March 2020. Currently residing in the Netherlands, she now observes the Guinean dental students during the week using a telehealth device, and on Fridays she holds a class for the students to address any gaps in knowledge that she observed throughout the week.

Dental experts from across the world can safely mentor the dental students through the telehealth device. Mercy Ships directors and the telehealth device will stay in Guinea long after the ship comes and goes so that the new dentists are supported by international experts as they continue to learn and progress. The programme will build local capacity and create a lasting impact on the community, ensuring their long-term needs are met despite COVID-19.



Professor Oumar Raphiou Diallo

In 1998, maxillofacial surgeon, Dr Oumar Raphiou Diallo, took part in the Mercy Ships MCB programme and was mentored by the Chief Medical Officer onboard the *Africa Mercy*, Dr Gary Parker. Dr Parker quickly recognised Dr Diallo's determination and heart to serve those in need and knew that the mentoring he received would be used for the betterment of the Guinean people.

Dr Diallo specialised in cleft lip/palate repair and continued to learn and train with Mercy Ships medical volunteers during our numerous visits back to Conakry, Guinea.

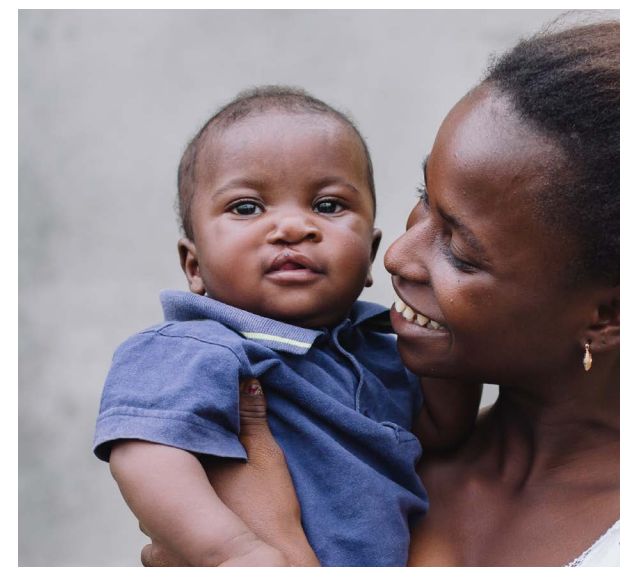
The fruit of Dr Diallo's labours and dedication to the people of his home country was evident during the *Africa Mercy's* most recent visit to Guinea in 2018-2019.

Dr Diallo's efforts have had a massive impact on the number of cleft lip patients in Guinea.

Normally, Mercy Ships would find hundreds of cleft lip/palate patients seeking help; however, out of 6,000 screened patients, only six needed cleft lip/palate repairs! Through Dr Diallo's tremendous efforts and the Mercy Ships professional mentoring program, the number of cleft lip/palate cases have dropped dramatically in Guinea.

Just as he had received training from Mercy Ships, Dr Diallo sought a way to provide training for Guinean healthcare professionals. In 2018, he asked Mercy Ships to partner with him in strengthening the training of dental surgeons in Guinea. More qualified surgeons would allow for the correct management of complicated dental procedures. With more trained dental surgeons, earlier diagnosis of tumours, facial cellulitis, noma, and other life-threatening conditions could be made, saving many more lives.

In partnership with Dr Diallo and the Gamal Abdel Nasser University in Conakry, Mercy Ships renovated a site and created a highly operational dental school.



Before the renovation, dental students graduated without practical experience.

Former Mercy Ships Lead Dentist, Dr David Ugai, remained in Guinea and, along with the dental program team has been providing high-quality dental training.

Dr Diallo has a passion for his nation of Guinea and believes in the potential of its people. By providing specialised surgical care and finding ways for Guinean healthcare professionals to receive further education, he is working towards strengthening Guinea's overall healthcare system.

Every year Mercy Ships trains and mentors hundreds of healthcare professionals. Through our medical capacity building programmes and partnerships with African healthcare professionals and nations, we are working together to tackle the surgery crisis.

Laying the foundations for change

Through empowering local healthcare professionals and local healthcare systems to care for their own populations, Mercy Ships and our partners are laying the foundations for sustainable, holistic change.

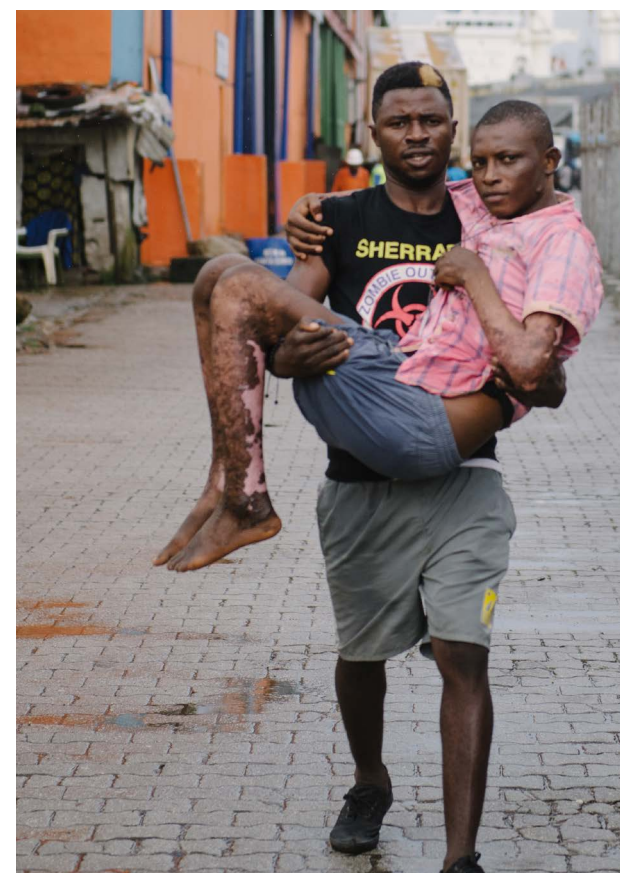
While our ships are in a host nation's port, our volunteer crew perform thousands of free life-saving and life-changing surgical procedures for people in desperate need. At the same time we train and mentor local healthcare professionals to give them the skills they need to succeed, including how to pass on their new skills to others. Mercy Ships also renovate local facilities, donating brand new medical equipment and the premises to the nation's healthcare system.

In Guinea, the dental school leadership expressed their need for a dedicated space for student training. Previous dental students graduated without proper clinical experience - a vital aspect for practical education and training, decreasing their ability to successfully enter the workforce. University leadership had plans to renovate the dental school but were unable to procure funding. After a proposal from the dental school, Mercy Ships agreed to renovate and equip the first floor of the dental school.





Dr Pierre M'Pelé has worked in various African countries as a representative of the WHO, and is an expert on epidemics in Africa. Since 2017, the Congolese physician has headed the Mercy Ships Africa Bureau.



Learning to walk Sai'douba's story

There is such strength and need in sub-Saharan Africa - a reality epitomized by Sai'douba and his friend, Alason. The pair have been through a lot together and have developed a very unique friendship.

Sai'douba was horribly burned in a petrol explosion at the garage where he worked. He couldn't get the medical care that he needed and as his skin healed, it pulled his legs into a permanently bent position, disabling him. His injuries have made Sai'douba depend entirely on Alason.

"When I carry him, he's a little bit heavy, but no one will help him if I don't help him," Alason said. "Sometimes my muscles get sore, but I have to care for him."

For eight months, Alason was Sai'douba's support and legs, caring for his friend and carrying him wherever they went.

"Whenever I look at what happened to him, I want to cry inside my heart."

Sai'douba's injuries kept him in pain and he was wracked with worry for his family.

"Before this accident," Sai'douba said, "I worked a lot and made a little money. I would take that money home for my mum to buy food. I know my parents don't have enough money so I'm very scared about it."

One day, Sai'douba heard about a hospital ship providing free surgeries to those in need. Alason carried Sai'douba to the ship knowing that it was his one chance at finding healing. The journey took him two days.

"When I saw him coming out of surgery, I could see his legs were straight," Alason said. "I now have hope he can walk again. He'll be able to do everything for himself."

It was worth it. After a four-hour surgery from Mercy Ships, Sai'douba was on his way to recovery.

Sai'Douba began his rehabilitation, focusing on one goal: to walk again. It took a lot of practice and determination, but soon he was back on his feet, walking on his own for the first time since the accident.

"I'm so happy, after such a long time I'm walking again!" Sai'douba said. "I feel confident now. After a few months, I'll be able to do everything I used to do. I can work, earn money, and provide for my parents!"



Above: Sai'douba (right) with Alason, before and after his surgery.

30 years in Africa

The amazing nations and people that make up the continent of Africa currently carry the bulk of the world's poverty and disability burden. In fact, 93% of Paul Collier's "bottom billion" in terms of healthcare outcomes live in sub-Saharan Africa.

Change is best effected through deep partnerships and collaboration. Our Africa Bureau in Benin, established in 2016 and led by Dr Pierre M'Pele, develops and strengthens relationships in the African nations with whom we partner and seeks to build new ones.

During the pandemic, our tireless team in the Africa Bureau was on the ground supporting our partners and African healthcare professionals. In this very tough context, the Africa Bureau has been the heartbeat of Africa for Mercy Ships.

In Africa, Mercy Ships can work towards the most effective change where the need is greatest. Together with our partners and supporters, we are striving to do ourselves out of a job as we strengthen and rebuild weak healthcare systems, train and mentor local healthcare professionals, and provide life-changing and life-saving surgeries.

#AfricaThanksMercyShips, a recent initiative led by African singers, expresses the gratitude of thousands of patients across the continent whose lives have been transformed by Mercy Ships volunteers since 1990.

For the last 30 years of our 42-year history, Mercy Ships has been a committed, long-term partner to Africa.



Dr Abram Wodomé

Dr Abram Wodomé is an ophthalmologist from Togo. There is an epidemic burden of blindness in the nation. Over 30,000 people are completely blinded by cataracts and an additional 200,000 eyes are in need of cataract surgery to prevent blindness. In partnership with Mercy Ships, Dr Wodomé and his team at the Clinique Ophtalmologique Lumière Divine (COLD) are working to change this.

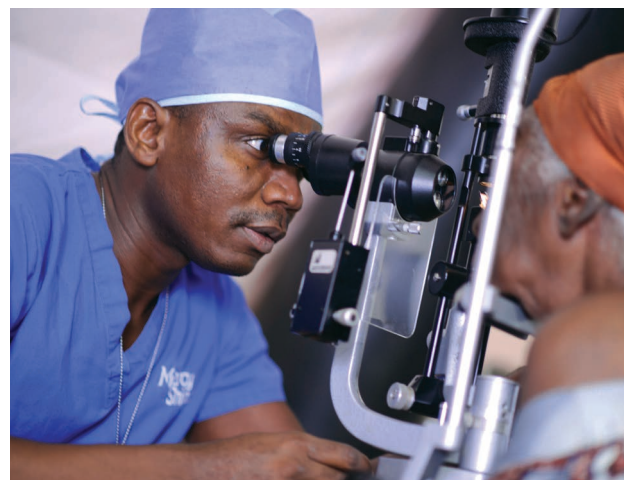
“When I was entering practice in 2010, I felt like I was barely scratching the surface of the need. About 14,000 cataract surgeries were needed per year, but only about 2,000 were being carried out in the whole nation. I was one of just a very few eye surgeons in the country.

Together with Dr Wodomé, we are working towards a day when nations can care for their own people and there is no longer a need for Mercy Ships.

“It’s very difficult to practice medicine in a developing nation like Togo. There is a lack of facilities, a lack of good equipment, and lots of very poor patients in great need. It’s hard to make a living wage. So, at first, my plan was to do the same as many other Togolese doctors: save some money, then take my wife and kids and move somewhere in the Western world.

“In 2010, I was looking for a residency in France when I heard about Mercy Ships and their plans to train an ophthalmologist to fight against cataract blindness in Togo. That’s how I met Mercy Ships Ophthalmologist, Dr Glenn Strauss, who became my mentor. I didn’t know it then, but that was the beginning of a long and fruitful collaboration with Mercy Ships: one that would change my career and the lives of thousands of people.

“It was the first time I had access to advanced equipment. The quality of the surgical microscope, the teaching materials, and the other working equipment was phenomenal. The quality and safety requirements were set at such a high level. Dr Strauss and the staff were incredibly motivated, even more than I was! My new schedule involved treating at least a hundred cataract cases a week. In our regular residency program in Togo, the maximum you’d serve in a week was three to five patients. Here we were talking about 100 patients a week for three months! My surgical skills were very quickly improved.



Above: Dr Wodomé onboard the *Africa Mercy*.

“My surgical skills had been incredibly boosted, and I had skills to share with others, but that didn’t change the environment I was working in. We still had inadequate equipment for teaching and we still had poor patients who couldn’t afford treatment.

“Together with Dr Strauss and Mercy Ships we worked on finding solutions to the two major problems: the lack of a proper area and equipment for surgeries and training, and the cost of surgery which was not affordable to the majority of patients.”

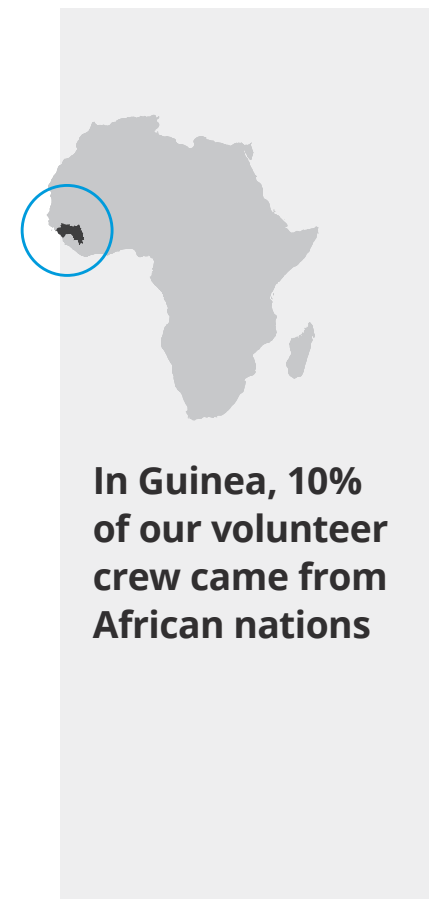
Mercy Ships donated equipment to help set up COLD and we continue to support the clinic since its creation.

COLD offers treatment to paying and non-paying patients. The proceeds from one help fund the other as well as support from partners like HelpMeSee who provide surgical kits.

With Dr Wodomé and the nations we partner with, we are working towards a day when nations can care for their people and there is no need for Mercy Ships.

The Impact of our Partnership

- 1. Increased cataract surgeries** in Togo from 300 to over 1,500 every year.
- 2. Clinique Ophtalmologique Lumière Divine (COLD) set up.** Over 750 cataract operations are performed at this modern clinic every year.
- 3. Over 30 ophthalmologists** from Togo and Benin have been trained by Dr Wodomé.



In Guinea, 10% of our volunteer crew came from African nations



Above: Emmanuel Essah onboard the *Africa Mercy*.

Mercy Ships Day Crew Emmanuel Essah

Emmanuel Essah has not always been a biomed technician. He originally joined our crew in Benin in 2009 as a translator assisting our dental team. He then became one of our IT support volunteers onboard the *Africa Mercy*.

Then in 2013, he was sponsored by Mercy Ships to train as a biomedical technician. Now, Emmanuel ensures that medical equipment is well-maintained, properly configured, and safely functional.

Biomedical technicians like Emmanuel Essah belong to our community of heroes, making the Mercy Ships mission possible every day.

By maintaining our medical equipment, Biomed technicians help us deliver safe surgical care where only limited standardisation exists. In this vital role, they ensure we deliver the highest level of care to those we serve.

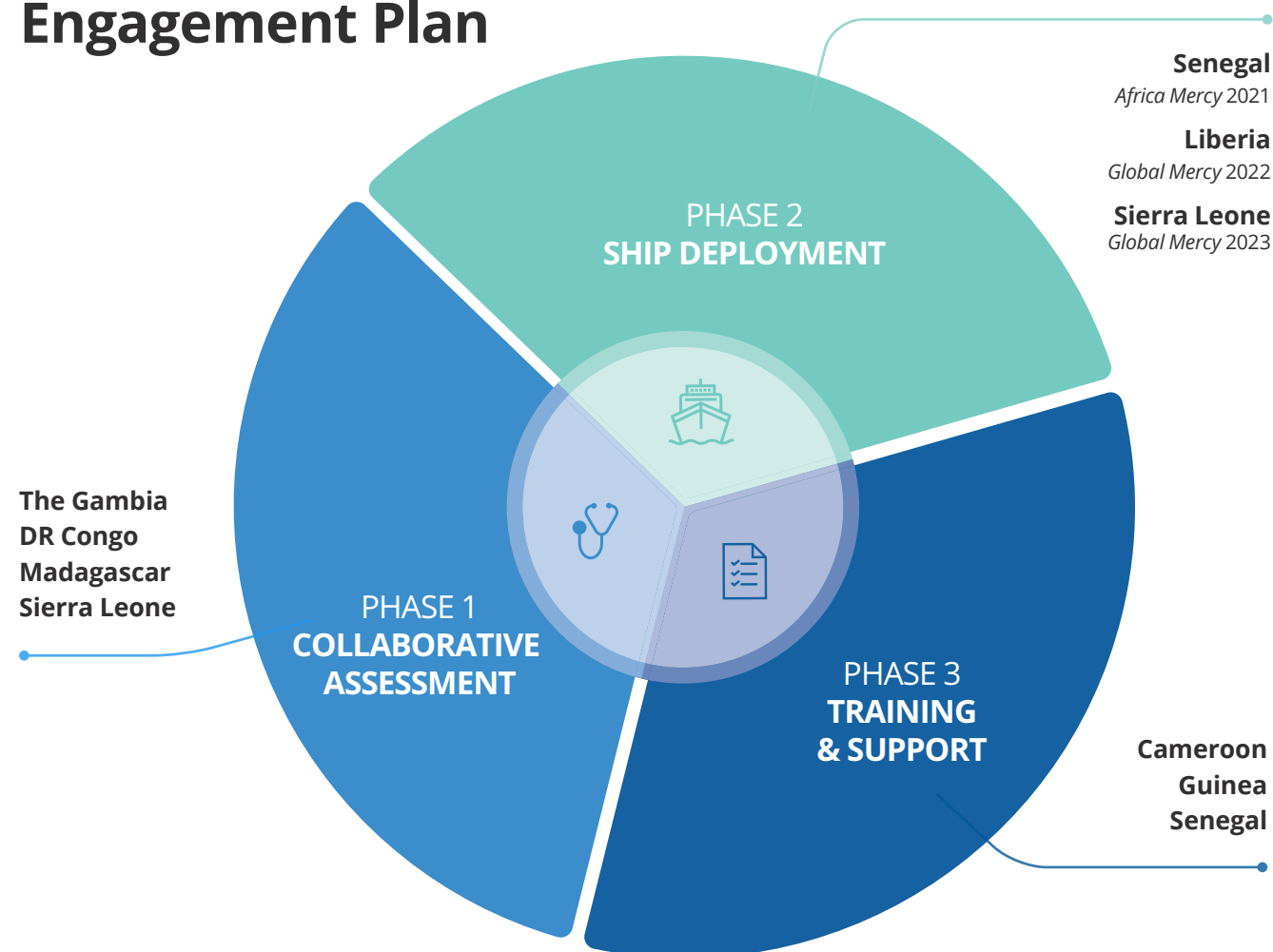
Biomedical technicians form an important part of our work in Africa. It is not enough to donate essential hospital equipment, but it is essential to train technicians to maintain the equipment. That is why we train and equip technicians in the nations we visit.

Emmanuel Essah is making a real difference in the lives of his fellow Africans and bringing his skill set to the benefit of those who desperately need medical intervention.

“It is an amazing experience to be part of such a unique organization where you can serve and be part of the transformation that is happening every day in the lives of the people we serve.”

Emmanuel Essah

The Country Engagement Plan



Phase 1. Collaborative Assessment

Mercy Ships listens, builds relationships, and collaborates with the Presidential Office, Ministry of Health, other departments of the government, and non-governmental organisations in the nations we serve. A collaborative effort has an increased impact. A protocol of commitment is signed, taking into account World Health Organization targets.

An analysis of capacity needs within the local healthcare system is undertaken, establishing where assistance will be most effective. The Assessment Team examines surgical and ancillary service capacity, the port, security, and builds rapport with key stakeholders. An Advance Team enhances the effectiveness of the ship deployment by preparing for the ship's arrival.

Above: The Mercy Ships Country Engagement Plan.

Phase 2. Ship Deployment

For 10 months, a Mercy Ship is docked in the host nation's port, providing free surgical and dental care for thousands of people, training and mentoring for local healthcare workers, renovations for local facilities, and more.

Phase 3. Training & Support

Project implementers return to understand any challenges faced by local healthcare professionals in implementing learned materials and skills, provide further instruction, as well as offer encouragement and additional input.

On subsequent visits, teams ascertain how the work of Mercy Ships changed the lives of patients and trained healthcare professionals and evaluate the sustained hospital and clinic improvement. Lessons learned are used to inform future field services.



30 years in Africa – Looking Forward

Mercy Ships has been operating for 42 years, but we have been focusing our work in Africa for the last 30 years. We have been serving the continent long before the current pandemic. We were on the ground in Africa during the outbreak of coronavirus and we will be here long after it is a distant memory.

As this report goes to print, both our ships, the refitted *Africa Mercy*, and the brand-new *Global Mercy* are preparing to sail for Africa. The addition of the *Global Mercy*, the world's first purpose-built hospital ship, to our fleet enables us to more than double our impact on the continent and have a ship in two nations.

Together, working with you and our partner nations, we will rebuild and strengthen, heal and restore hope.

The recent pandemic has only worsened the surgery crisis. Local lockdowns and the overwhelming need mean that people who already struggled to reach help could not and weak healthcare systems deteriorated. Mercy Ships knows a collaborative, holistic approach is vital to building sustainable, lasting change. As you can see from our Country Engagement Plan opposite, we are involved with many more nations each year than just the two our ships are docked in.

We see a future where African healthcare professionals are empowered with the necessary tools and training to care for their own people. The foundations for change are being laid and together we can provide the necessary support and expertise to strengthen African healthcare systems and end the surgery crisis.

Above: The brand new *Global Mercy*.



Record-Breaking Rotary Global Grant

2020 saw Mercy Ships and Rotary International partnering together to achieve a record-breaking Rotary Foundation Global Grant of \$1.125 million to fund vital medical equipment on the *Global Mercy* and training for healthcare professionals.

The funds were raised to provide a range of sophisticated medical equipment for the ship's hospital decks, with six operating theatres, three infection isolation rooms, 147 ward beds, six post-operative recovery beds and four intensive care beds. It will also provide education for local healthcare professionals and surgeons.

Mercy Ships UK's Chief Executive, Joanne Balaam, said, "*Mercy Ships is delighted to continue our long-standing partnership with Rotary, as we increase our capacity and realise a shared vision: to build sustainable healthcare systems that can change and save significantly more lives than ever before, and to leave a lasting legacy across the countries of Africa.*"

Paul Denton, Chair of District 1260 (Beds, Bucks and Herts) Global Grants Committee that led the application, added,

"The Grant galvanised the generosity of Rotary, truly capturing imaginations and hearts: 31 Rotary Districts, 341 clubs across the UK and the world from Oklahoma to Seoul all found a common cause to support Mercy Ships and shows that Rotary Opens Opportunities."

\$1.125
million

Contributing nations included: Ireland, Liberia, New Zealand, South Korea, Japan, and Australia, as well as 13 states across the USA.

About Rotary International

Rotary is one of the world's leading membership and humanitarian service organisations, with 1.2 million members globally.

Members of Rotary volunteer their time to make a difference in their local communities and around the world through projects which support education, fight disease, promote peace, provide clean water and much more.

The Rotary Foundation is Rotary's own and only charity. Founded more than 100 years ago, the Foundation has spent more than \$4 billion in life-changing, sustainable projects in the form of grants.

In Great Britain and Ireland, Rotary has 45,000 members in more than 1,700 clubs, all dedicated to serving their local area through service projects and community events.

For more information and to get involved with Rotary visit www.rotarygbi.org





Financial Review and Strategic Report

Summary

Mercy Ships UK saw its most successful year to date with income, volunteer crew applications and charitable grants at their highest levels yet. For a third consecutive year, Mercy Ships UK saw an increase in regular supporters and has seen many supporters commit to support our future work. This success was fuelled by focused campaigns, quickly pivoting in the light of the pandemic to change our messaging, and developing news partnerships that allow the compelling story of the volunteer crew of the *Africa Mercy* and the passion and bravery of our patients to come to the fore.

Over the last four years Mercy Ships UK has increased its income by 54% (2016: £5.7m 2020: £8.8m) with underlying non-legacy income growing 78% (2016: £4.0m, 2020: £7.1m). Charitable giving has grown by an incredible 110% since 2016.

Income

Overall income for the year increased by 26% to £8.8m (2019: £7.0m). Legacy income increased by 13% to £1.7m (2019: £1.5m) representing 19% of income (2019: 21%); pointing to underlying growth in non-legacy income of 29% to £7.1m (2019: £5.5m).

Response to fundraising campaigns remained strong with many existing supporters giving additional or uplifted gifts across the year. The two areas negatively impacted by Covid-19 were our revenue directly from community groups and events. However, the growth of online events and our broadcast platforms resulted in additional donations from individuals.

2020 saw us move closer to completing the construction of our new ship, *Global Mercy*, and restricted *Global Mercy* Construction donations increased by 113% to £1.7m (2019: £0.8m).

Expenditure

Mercy Ships UK spent a total of £6.5m (2019: £5.1m) in charitable expenditure to help eradicate diseases of poverty, representing an increase in charitable expenditure of 27% to its highest level since Mercy Ships UK was founded. The UK office has added additional resource to support volunteer recruitment

and support, as well as providing staff to support the programmatic work lead by our Global office. This yielded significant efficiencies and will impact future growth positively.

2020 saw the first grants being made towards the 3-year project in Senegal that is being funded in partnership with the UK government. This was made possible by a massively successful UK Aid Match campaign at the end of 2019.

In preparation for the expansion of the Mercy Ships fleet, the Directors have retained a portion of the income to be spent on increasing operational delivery over the next field services and supporting the launch of the *Global Mercy* and refit of the *Africa Mercy*.

Reserves policy

The Directors review the reserves policy annually. In recognition of the increased responsibilities the UK is undertaking towards the expanded fleet, the Directors require Mercy Ships UK to hold reserves to cover a minimum six months' expenses, based on the annual budget as agreed by the Board (these should be covered by unrestricted reserves). Restricted funds are not included in the reserves policy, as the Directors have no discretion over how they are spent. If the Directors choose to designate funds, these will not be included in the reserves policy, as they are held for a designated purpose.

Free reserves of £4.3m represent c.7 months' operating costs for the 2021 budget year.

Funds

At the end of 2020, total funds stood at £4.8m (2019: £4.4m). Restricted funds amounted to £0.2m at the end of 2020 (2019: £0.02m) and are subject to conditions imposed by donors or implied by the nature of an appeal.

Unrestricted funds are £4.5m of which £4.3m are free reserves.

Going concern

We have set out above a review of the financial performance during the financial year and our reserves position at the year-end. We have adequate financial resources and have the structures in place to manage the business risks. In addition, our budgeting and forecasting processes have taken into consideration the current economic climate and its potential impact on both our various sources of income and expenditure. We have a reasonable expectation that we have adequate resources and control mechanisms to

continue in operational existence for the foreseeable future. Further, we believe that there are no material uncertainties that may cast doubt on the charity's ability to continue as a going concern. Therefore, we continue to adopt the going concern basis of accounting in preparing the annual financial statements.

Risk management

The risks which face the charity are detailed in its consolidated risk register, which the Directors keep under active review. Headline Risks in 2021 include:

1. Uncertainty of Brexit's full and final impact results in reduced donations and/or an increased third-party counter risk on cashflow/reserves.

Mitigation – The Finance, Audit and Risk Committee review revenue results quarterly, with the Leadership team monitoring on a monthly basis. Fundraising efforts are focused on a range of segments and levels to reduce the potential impact of any sector-wide downturn.

2. The uncertainty of the full impact of COVID-19 and the outbreak of another pandemic in the future.

Mitigation – The impact of Covid-19 has not yet had significant impact on revenue or ability to perform our charitable activities within the UK. However, the uncertainty in 2021 has been factored into the future plans and budgeting process. There is minimal risk to UK staff as the majority are able to successfully perform their role remotely.

3. A significant infectious outbreak in West Africa resurfaces causing a sudden change in operational plans.

Mitigation – Mercy Ships now works with up to 10 countries at a time developing future programmatic delivery, mentoring and training, as well as our surgical programmes. These plans are communicated to Mercy Ships UK regularly to ensure funding sources for various projects are in progress to ensure delivery is funded.

The Directors believe that appropriate policies to mitigate lower-level day-to-day risks have been adopted. They also believe that key financial systems are in place and appropriate internal controls are maintained for an organisation of the charity's size and complexity. The overall financial and operational control environment is kept under regular review by the Chief Executive Officer and the Finance Director, with regular reports provided to the finance, audit and risk committee.

Corporate Structure and Governance

Mercy Ships UK is part of the global family of charities under the Mercy Ships banner and values. The International Support Centre of Mercy Ships Operations manages the charity's marine and medical operations internationally. Alongside the UK, 15 other nations have a registered Mercy Ships charity. These partnerships are governed by an Association Agreement, which defines the operational and strategic links between the organisations, safeguarding the independence of the UK charity and its responsibilities for data protection, financial management, safeguarding and strategic operation.

Mercy Ships UK, company number 03147724 (England & Wales) and SC039743 (Scotland), is a company limited by guarantee and not having a share capital. The charity is governed by its Memorandum and Articles of Association dated 11 December 1995, and it was incorporated on 17 January 1996. The Memorandum and Articles of Association were revised in 2007. Under the conditions of the guarantee, members' liability is restricted to £1 each. The number of members in 2020 was 13 (2019: 13).

Mercy Ships UK's charitable objects

The Board has ongoing regard to the public benefit guidance published by the Charity Commission when reviewing the charity's activities and future plans. Mercy Ships continues to make a significant impact in numerous communities and on thousands of individual lives in Africa, both through surgical interventions carried out on the Africa Mercy, in onshore facilities, and through the lasting legacies left behind through extensive training and capacity building and as such funding provided by the UK is utilised exclusively to this end. Regular monitoring and reporting of projects is carried out to ensure that Mercy Ships continues to deliver world-class healthcare and is utilising funds in line with the wishes of donors in the UK.

Safeguarding

Mercy Ships UK appointed a Principal Safeguarding Officer in 2020 who oversees the implementation of safeguarding measures across the whole organisation.

The Vice-Chair is the board lead for Safeguarding, HR and Volunteering as well as appointing external support from both a Safeguarding Charity and a Culture and Ethnic Inclusion Consultant. The Safeguarding Policy and procedures were reviewed in 2020 resulting in updated policies and procedures across the UK operation and globally. The board are confident these measures will continue to maintain the high standards of protecting the vulnerable and putting quality of care at the centre of all we do.

Board and management roles

The Mercy Ships UK Board of Trustees is legally responsible for the overall control of the charity and for ensuring that it is properly managed.

The Board's principal roles are:

- Approving the mission, strategies, high-level policies and annual business plan
- Appointing and overseeing the Chief Executive Officer
- Monitoring performance and risk management
- Reporting performance with integrity and transparency
- Setting the vision and maintaining high standards of stewardship and values
- Ensuring compliance with UK law and Charity Commission regulations
- Managing its governance processes
- Adding value by advising management
- Representing the interests of Mercy Ships UK's stakeholders.

The Board delegates responsibility for operational management to the Chief Executive Officer (the Principal Officer), who is responsible for developing the organisation's plans, policies and processes, following Board advice and approval. The Executive Leadership Team made up of Finance Director, Director of Engagement, Director of Philanthropy and the Chief Executive Officer, support the leadership of the organisation's strategic growth. Salaries of key personnel are benchmarked with external research and agreed by the Board of Directors.

Mercy Ships UK complies with the Fundraising Standards Board Requirements and is registered with the Fundraising Regulator, only utilising agencies that are compliant with these standards.

Mercy Ships does not solicit gifts by telephone or door to door acquisition methods, has received no complaints from any regulator and ensures that all donors receive only the communications they request.



Board composition

The Board comprises independent, unremunerated, non-executive directors (trustees) who have a broad range of skills and experience. Recognising the international collaboration of charities, Mercy Ships UK provides four Board members to the Mercy Ships International Board (total 39 members), and in return receives two members from the International Board as full Mercy Ships UK directors (total 13 members). As the Board continues to be strengthened and expanded, the directors are committed to the highest standards and encouraging applications from a diverse range of individuals.

Director recruitment, induction and training are overseen by the Nominations and Governance Review Committee.

Board expenses

No fees or remuneration are paid for serving as a Mercy Ships UK Board member. Mercy Ships UK reimburses reasonable expenses incurred in the course of acting

as a director. This includes travel and accommodation expenses required to attend meetings, training and orientation costs. Every effort is made to ensure costs are at a minimum.

Board meetings

The Board meets four times a year, with additional meetings as required. The Board has three subcommittees:

- Finance, Audit and Risk
- Nominations and Governance
- Income Strategy

These are established under formal terms of reference, which are reviewed annually. These committees include directors with directly relevant skills and experience. The Board does not delegate major decision-making powers to the committees.

Above: Djimby, an orthopedic patient, being carried by day crew.

Statement of Directors' Responsibilities

The Directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the Directors to prepare financial statements for each financial year. Under that law, the Directors have elected to prepare the financial statements in accordance with Generally Accepted Accounting Practice in the UK (United Kingdom Accounting Standards and applicable law). Under company law, the Directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company, and of the profit or loss of the company for that period. In preparing these financial statements, the Directors are required to:

- select suitable accounting policies and then apply them consistently
- make judgements and estimates that are reasonable and prudent
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue its activities

The Directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions, and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and that the assets are properly applied in accordance with charity law hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Directors have taken all steps that they ought to have taken in order to make themselves aware of any information relevant to the audit, establish that auditors are aware of that information and that there is no information relevant to the audit of which the charitable company's auditors are unaware.

The Directors have prepared this report in accordance with the provisions applicable to companies subject to the small companies regime.

By order of the Board of Directors



Henry Clarke,
Chairman of Trustees

Statement of Financial Activities

for the year ended 31 December 2020

	Notes	Unrestricted Funds 2020 £	Restricted Funds 2020 £	Total 2020 £	Unrestricted 2019 £	Restricted 2019 £	Total 2019 £
Income from generated funds							
Donations and legacies	2	6,459,435	2,282,582	8,742,017	5,790,655	1,165,648	6,956,303
Income from charitable activities							
Trading Income	3	–	–	–	15,759	–	15,759
Other income							
Investments	4	20,843	–	20,843	41,907	–	41,907
Total income		6,480,278	2,282,582	8,762,860	5,848,321	1,165,648	7,013,969
Expenditure							
Cost of generating funds	5	1,868,256	–	1,868,256	1,685,689	–	1,685,689
Cost of trading	5	–	–	–	3,901	–	3,901
Charitable activities	6,7	4,459,681	2,079,144	6,538,825	3,882,471	1,210,420	5,092,891
Total expenditure		6,327,937	2,079,144	8,407,081	5,572,061	1,210,420	6,782,481
Net income/ expenditure before other recognised gains and losses							
		152,341	203,438	355,779	276,260	(44,772)	231,488
Net unrealised gains on investments	16	17,885	–	17,885	9,198	–	9,198
Net movement in funds		170,226	203,438	373,664	285,458	(44,772)	240,686
Total funds brought forward		4,392,755	20,308	4,413,063	4,107,297	65,080	4,172,377
Total funds carried forward	20	4,562,981	223,746	4,786,727	4,392,755	20,308	4,413,063

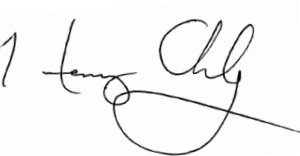
The results for the year derive from continuing activities and there are no gains or losses other than those shown. The statement of financial activities incorporates the income and expenditure account as required by FRS102.

Balance Sheet

for the year ended 31 December 2020

	Notes	2020 £	2019 £
Fixed assets			
Intangible assets	14	–	10,000
Tangible assets	15	5,547	1,754
Investments	16	296,993	275,390
		302,540	287,144
Current assets			
Debtors: amounts falling due within one year	17	383,145	688,839
Cash at bank and in hand		4,358,886	3,589,564
		4,742,031	4,278,403
Creditors: amounts falling due within one year	18	(257,844)	(152,484)
Net current assets		4,484,187	4,125,919
Net assets		4,786,727	4,413,063
The funds of the charity:			
Unrestricted funds	20	4,562,981	4,392,755
Restricted funds	20	223,746	20,308
Total charity funds		4,786,727	4,413,063

The financial statements of Mercy Ships UK, company number 03147724, were approved by the Board of Directors on 18 March 2021.



H B Clarke, Director



P Ewins, Director

Statement of Cash Flows

for the year ended 31 December 2020

	2020 £	2019 £
Cash flows from operating activities:		
Net cash provided by operating activities	758,072	268,075
Cash flows from investing activities:		
Purchase of fixed assets	(5,874)	–
Dividends, interest and rents from investments	20,843	41,907
Purchase of investments	(67,508)	(41,381)
Disposal of investments	63,789	32,183
Net cash provided by investing activities	11,250	32,709
Change in cash and cash equivalents in the reporting period	769,322	300,784
Cash and cash equivalents at the beginning of the reporting period	3,589,564	3,288,780
Cash and cash equivalents at the end of the reporting period	4,358,886	3,589,564
Reconciliation of net income to net cash flow from operating activities	2020 £	2019 £
Net income for the reporting period	373,664	240,686
Adjustments for:		
Depreciation charges	12,081	30,027
Unrealised gains on investments	(17,885)	(9,198)
Dividends, interest and rents from investments	(20,843)	(41,907)
Decrease/(increase) in debtors	305,695	37,830
(Decrease)/increase in creditors	105,360	10,637
Net cash provided by operating activities	758,072	268,075
Analysis of cash and cash equivalents	2020 £	2019 £
Cash in hand	4,358,886	3,589,564
Total cash and cash equivalents	4,358,886	3,589,564

Notes to the Accounts

for the year ended 31 December 2020

1. Accounting Policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the charity's financial statements are as follows:

a. Basis of preparation

The financial statements have been prepared in accordance with the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) (Charities SORP (FRS 102)) and the Companies Act 2006.

The charity meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

After making enquiries, the Trustees have reasonable expectation that the charity has adequate resources to continue its activities for the foreseeable future. Accordingly, they continue to adopt the going concern basis in preparing the Financial Statements

b. Income

All income is recognised in the Statement of Financial Activities when the charity is entitled to the income, has certainty of receipt and the amount can be quantified with reasonable accuracy.

Donated goods and services of medical equipment which are intended to be used to further Mercy Ships objectives are valued at market value and included in income when distributed or utilised.

Legacies are included as income when the charity is notified of an impending distribution or the date of receipt. Receipt of a legacy is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where a legacy has been notified to the charity and the criteria for income recognition has not been met, then the legacy is treated as a contingent asset and disclosed if material.

c. Expenditure

Expenditure is accounted for on an accruals basis and is recognised when there is a legal or constructive obligation to pay. Where expenditure cannot be directly attributed to particular headings, it is allocated on a basis consistent with the use of the relevant resources measured by reference to staff time

Costs of generating funds relates to activities that are intended to generate income. The cost of fundraising campaigns is expensed in the year in which it is incurred although income derived from the initiatives may arise in future years

Charitable activities comprise of the following:

- Grants payable from restricted and unrestricted funds for Mercy Ships' programmes
- Direct costs and Programme support costs incurred by UK-based staff in assisting programmes overseas, including staffing, volunteers and procurement
- Governance costs relate to the direct management functions and support costs inherent in the activities of the charity. They provide the governance infrastructure which allows the charity to operate and to generate the information required for public accountability, and include the strategic planning processes that contribute to the future development of the charity

d. Tangible fixed assets and depreciation

Except for laptops and computer peripherals which are expensed on

acquisition, tangible fixed assets costing more than £1,000 (exc VAT) are capitalised.

Depreciation is provided on all tangible fixed assets at rates calculated to write off the cost less estimated residual value of each asset evenly over its estimated useful life as follows

- Leashold Improvements 33%
- Office equipment and computers 33%
- Fixtures & Fittings 20%
- Motor Vehicles 20%

e. Intangible fixed assets and amortisation

Amortisation is provided on all intangible assets at 33% per annum to write off the cost evenly over its estimated useful life

f. Investments

Investments are initially recognised at their transaction value and subsequently stated at their fair value at the balance sheet date using the closing quoted market price. Income arising from investments is recognised as it arises. The statement of financial activities includes the net gains and losses arising on revaluation throughout the year.

g. Funds

Restricted funds are subject to conditions imposed by donors.

Designated funds are amounts which have been put aside at the discretion of the Trustees.

The General fund comprises of accumulated surpluses less deficits after transfers to designated funds. It allows the charity to budget for anticipated commitments in the short and medium-term and to provide adequate working capital.

h. Pensions

The company operates a defined contribution pension scheme. Contributions are charged to the Statement of Financial Activities as they become payable in accordance with the rules of the scheme

i. Stock

Merchandise stock is stated at the lower of cost and net realisable value.

j. Foreign exchange

Transactions denominated in foreign currency are translated into Sterling and recorded at the exchange rates ruling at the date of the transactions. Monetary assets and liabilities denominated in a foreign currency are translated into Sterling at the exchange rates at the balance sheet date. Translation differences are dealt with in the Statement of Financial Activities

k. Leasing Commitments

Rentals paid under operating leases are charged to income as incurred.

l. Irrecoverable Value Added Taxation

The company is unable to recover the majority of Value Added Taxation charged on its purchases which is included in the related expense or asset in the accounts

m. Judgements in applying accounting policies and key sources of estimation uncertainty

In applying the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions in determining the carrying amounts of assets and liabilities. The Trustees' judgements, estimates and assumptions are based on the best and most reliable evidence available at the time when the decisions are made, and are based on historical experience and other factors that are considered to be applicable. Due to inherent subjectivity involved in making such judgements, estimates and assumptions, the actual results and outcomes may differ. The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised, if the revision affects only that period, or in the period of the revision and future periods, if the revision affects both current and future periods. The key estimate and assumption made in these accounts are considered to be the recognition of legacy income as set out in note 1.b.

2. Income from donations and legacies

	Unrestricted 2020 £	Restricted 2020 £	Total 2020 £	Unrestricted 2019 £	Restricted 2019 £	Total 2019 £
Gifts and grants	4,767,352	1,954,401	6,721,753	4,328,999	1,107,937	5,436,936
Institutional funding	–	328,181	328,181	–	–	–
Legacies	1,692,083	–	1,692,083	1,461,656	57,711	1,519,367
	6,459,435	2,282,582	8,742,017	5,790,655	1,165,648	6,956,303

Gifts and grants include related Gift Aid.

3. Income from charitable activities

	Unrestricted 2020 £	Restricted 2020 £	Total 2020 £	Unrestricted 2019 £	Restricted 2019 £	Total 2019 £
Merchandise	–	–	–	15,759	–	15,759
	–	–	–	15,759	–	15,759

4. Other income

	Unrestricted 2020 £	Restricted 2020 £	Total 2020 £	Unrestricted 2019 £	Restricted 2019 £	Total 2019 £
Investments	6,718	–	6,718	12,198	–	12,198
Interest	14,125	–	14,125	29,709	–	29,709
	20,843	–	20,843	41,907	–	41,907

5. Cost of generating funds

	Cost of Generating Funds £	Cost of Trading £	2020 Total £	2019 Total £
Staff costs	570,377	–	570,377	661,271
Direct costs	996,662	–	996,662	636,017
Support costs (<i>see note 8</i>)	301,217	–	301,217	392,302
	1,868,256	–	1,868,256	1,689,590

6. Charitable activities

	2020 Total £	2019 Total £
Staff costs	396,363	325,700
Direct costs	247,273	249,259
Support costs (<i>see note 8</i>)	203,694	156,461
Grants (<i>see note 7</i>)	5,691,495	4,361,471
	6,538,825	5,092,891

The cost of the statutory audit was £11,520 (2019: £11,400) which is shown within direct costs.

7. Charitable activities (grants breakdown)

Grants made for Mercy Ships International programmes	Unrestricted 2020 £	Restricted 2020 £	Total 2020 £	Unrestricted 2019 £	Restricted 2019 £	Total 2019 £
Mercy Ships Programmes	3,446,063	194,469	3,640,532	3,151,051	3,035	3,154,086
Crew Support	–	87,819	87,819	–	199,134	199,134
Financial Aid for Crew	–	16,063	16,063	–	14,745	14,745
Medical	–	124,192	124,192	–	159,875	159,875
Community	–	303	303	–	513	513
Capacity Building	–	57,513	57,513	–	76,973	76,973
Vehicles	–	–	–	–	5,000	5,000
New Ship	–	1,465,073	1,465,073	–	751,145	751,145
	3,446,063	1,945,432	5,391,495	3,151,051	1,210,420	4,361,471

7. (Cont.) Charitable activities (grants breakdown)

Grants made to other institutions	Unrestricted 2020 £	Restricted 2020 £	Total 2020 £	Unrestricted 2019 £	Restricted 2019 £	Total 2019 £
Freedom From Fistula	300,000	–	300,000	–	–	–
Total grants made	3,746,063	1,945,432	5,691,495	3,151,051	1,210,420	4,361,471

All grants made for Mercy Ships International programmes are made directly to Mercy Ships International or Mercy Ships Global Association.

8. Support costs

	Fund raising for donations	Charitable activities £	2020 Total £	2019 Total £
Staff costs	59,950	41,579	101,529	48,239
Training	20,256	14,323	34,579	16,015
Travel and subsistence	8,233	5,576	13,809	117,988
Motor Vehicle	1,821	1,265	3,086	5,002
Facilities and supplies	146,370	101,584	247,954	149,328
Communications	5,943	4,130	10,073	97,930
Equipment maintenance and rental	16,844	12,691	29,535	36,752
Bank charges	32,695	7,773	40,468	47,249
Legal and professional	1,978	9,820	11,798	10,233
Depreciation	7,127	4,953	12,080	20,027
	301,217	203,694	504,911	548,763

Charitable expenditure includes total governance costs of £22,268 (2019: £16,420). This includes the cost of the statutory audit which was £11,520 (2019: £11,400).

9. Net income for the year

	2020 £	2019 £
Depreciation of owned assets	2,081	20,027
Amortisation of owned intangible assets	10,000	10,000
Directors' indemnity insurance	5,963	4,642
Operating lease rentals – land and buildings	48,133	48,399
Operating lease rentals – plant and machinery	2,749	3,097
Operating lease rentals – motor vehicles	2,390	3,585
Auditors' remuneration – audit	11,520	11,400
Auditors' remuneration – non audit services	3,975	27,457

9. (Cont.) Net income for the year

At 31 December 2020 the charitable company had commitments under non–cancellable operating leases for plant and machinery, buildings and motor vehicles which expire:

	2020 £ Within one year	2020 £ Between two and five years	2019 £ Within one year	2019 £ Between two and five years
Land and Buildings	48,000	40,000	48,000	88,000
Plant and Machinery	–	–	1,930	–
Motor Vehicles	–	–	2,091	–
	48,000	40,000	52,021	88,000

10. Directors’ remuneration

The Directors received no remuneration for their services.
No directors received payment for professional or other services provided to the charitable company.
No directors were reimbursed for travel and related costs (2019: £0).

11. Staff costs

	2020 £	2019 £
Gross wages and salaries	840,153	794,939
Employers’ NI	85,547	81,671
Pension costs	41,040	41,842
Redundancy payment	–	68,519
	966,740	986,971

The number of employees whose actual emoluments (including benefits in kind but excluding pension contributions) fell in the following bands:

	2020 Number	2019 Number
£60,001 – £70,000	0	1
£70,001 – £80,000	1	2
£80,001 – £90,000	0	0

Key personnel salaries for 2020 totalled £202,897 for 4 people (2019: £271,859 for 4 people)

11. (Cont.) Staff costs

The average number of employees in 2020 was 22.75 (2019: 23.50). The number of employees, calculated on a full time equivalent basis, analysed by activity was:

	2020 Number	2019 Number
Fund raising	14.00	16.00
Charitable Programmes	8.50	7.00
Governance	0.25	0.50
	22.75	23.50

12. Volunteer Costs

	2020	2019
Total Number of UK Volunteers	148	182
Contributed services valuation	£301,126	£1,291,381

Across 2020 the number of surgical services and in–person events were reduced compared to 2019 and as a result the number of volunteer hours per volunteer were also significantly reduced.

13. Related party transactions

Mercy Ships International Board members: Lois Boyle, Henry Clarke, Anthony Dunnett, Keith Thomson.
Mercy Ships Operations (MSO), Thomas Stogner: Group CEO from 8th June 2020.
MSO transactions: MSUK recharged costs amounting to £168,141 (2019: £69,066) in respect of salaries for seconded staff. There was no recharge from MSO (2019: £5,246). Grants given to MSO Programmes £5,391,495 (2019: £4,253,011).
Mercy Ships Global Association (MSGA): Joanne Balaam, Delegate to the General Assembly.
MSGA: Grants made to MSGA amounted to £43,084 (2019: £39,419).
Personal donations amounting to £3,470 (2019: £43,970) were received from eight directors (2019: eight) in the year.
The Wolfson Foundation, of which Paul Ramsbottom is Chief Executive Officer, made a donation of £500,000 (2019: £0).
£250,000 was received from The Shalimar Trust of which Keith Thomson is a trustee.

14. Intangible fixed assets

	Software £
Cost	
At 1 January 2020	30,000
Additions	–
At 31 December 2020	30,000
Accumulated amortisation	
At 1 January 2020	20,000
Charge for the year	10,000
At 31 December 2020	30,000
Net book value	
At 31 December 2020	–
At 31 December 2019	10,000

15. Tangible fixed assets

	Leasehold improvements £	Furniture and equipment £	Motor vehicles £	Total £
Cost				
At 1 January 2020	34,444	49,785	13,825	98,054
Additions	–	5,874	–	5,874
Disposals	(2,301)	(14,766)	–	(17,067)
At 31 December 2020	32,143	40,893	13,825	86,861
Accumulated depreciation				
At 1 January 2020	33,549	48,926	13,825	96,300
Charge for the year	895	1,186	–	2,081
Disposals	(2,301)	(14,766)	–	(17,067)
At 31 December 2020	32,143	35,346	13,825	81,314
Net book value				
At 31 December 2020	–	5,547	–	5,547
At 31 December 2019	895	859	–	1,754

16. Investments

	2020 £	2019 £
Market value at 1 January 2020	275,390	256,994
Additions	67,508	33,996
Transfers	(1,040)	7,385
Disposals	(62,750)	(32,183)
Gain on revaluation	17,885	9,198
Market value at 31 December 2020	296,993	275,390

The investments held are in British government stocks and collective UK and global investments. They are managed by Rathbone Investment Management Ltd.

The following investments made up more than 5% of the portfolio at 31 December 2020:

Link Fund Solutions	£20,788	7.0%
Vanguard S&P 500 Fund	£15,525	5.2%

17. Debtors

	2020 £	2019 £
Income tax recoverable	100,000	81,069
Other debtors	47,610	92,696
Prepayments and accrued income	235,535	515,074
	383,145	688,839

18. Creditors: amounts falling due within one year

	2020 £	2019 £
Trade creditors	202,406	53,867
Taxation and social security	38,362	33,188
Accruals	17,076	65,429
	257,844	152,484

19. Analysis of charitable funds between net assets

	Fixed assets £	Net current assets £	Total £	
Unrestricted funds				
General Fund	302,540	4,260,441	4,562,981	
	302,540	4,260,441	4,562,981	
Restricted funds				
Medical	–	22,824	22,824	
Global Mercy Construction	–	200,922	200,922	
	–	223,746	223,746	
Total charitable funds	302,540	4,484,187	4,786,727	

20. Analysis of movements in charitable funds

	Balance at 01-Jan 2020 £	Income (including gains on investments) £	Expenditure (including losses on investments) £	Balance at 31-Dec 2020 £
Unrestricted funds				
General Fund	4,392,755	6,498,163	6,327,937	4,562,981
	4,392,755	6,498,163	6,327,937	4,562,981
Restricted funds				
Mercy Ships Programmes	–	328,181	328,181	–
Crew Support	–	87,819	87,819	–
Financial Aid for Crew	–	16,063	16,063	–
Medical Programmes	20,308	126,708	124,192	22,824
Community Programmes	–	304	304	–
Capacity Building	–	57,513	57,513	–
Global Mercy Construction	–	1,665,994	1,465,072	200,922
	20,308	2,282,582	2,079,144	223,746
Total funds	4,413,063	8,780,745	8,407,081	4,786,727

21. Taxation

As a registered charity, Mercy Ships UK Limited is exempt from taxation on its income and gains to the extent that they are applied for its charitable purposes.

Independent auditor’s report

to the members of Mercy Ships UK Limited

Opinion

We have audited the financial statements of Mercy Ships UK Limited (the ‘charity’) for the year ended 31 December 2020 which comprise the Statement of Financial Activities, the Balance Sheet, Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 “The Financial Reporting Standard applicable in the UK and Republic of Ireland” (United Kingdom Generally Accepted Accounting Practice).

- In our opinion, the financial statements:
- give a true and fair view of the state of the charity’s affairs as at 31 December 2020 and of its income and expenditure for the year then ended;
 - have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
 - have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor’s responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC’s Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees’ use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity’s ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor’s report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees’ Report which includes the Strategic Report and the Directors’ Report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Strategic Report and the Directors’ Report included within the Trustees’ Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the Strategic Report or the Directors’ Report included within the Trustees’ Report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate and proper accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or

- certain disclosures of trustees’ remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of Trustees

As explained more fully in the trustees’ responsibilities statement set out on page 32, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity’s ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor’s responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor’s report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. Based on our understanding of the charity and its activities, we identified that the principal risks of non-compliance with laws and regulations related to the Charities Act 2011, the Charities Statement of Recommended Practice, UK tax legislation, pensions legislation, employment regulation and health and safety regulation, anti-bribery, corruption and fraud, money laundering, non-compliance with implementation of government support schemes relating to COVID-19, and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements, such as the Companies Act 2006.

We evaluated the trustees’ and management’s incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls) and determined that the principal risks were related to posting manual journal entries to manipulate financial performance, management bias through judgements and assumptions in significant accounting estimates, in particular in relation to use of restricted funds, and significant one-off or unusual transactions.

Our audit procedures were designed to respond to those identified risks, including non-compliance with laws and regulations (irregularities) and fraud that are material to the financial statements. Our audit procedures included but were not limited to:

- Discussing with the trustees and management their policies and procedures regarding compliance with laws and regulations;
- Communicating identified laws and regulations throughout our engagement team and remaining alert to any indications of non-compliance throughout our audit; and
- Considering the risk of acts by the charity which were contrary to applicable laws and regulations, including fraud.

- Our audit procedures in relation to fraud included but were not limited to:
- Making enquiries of the trustees and management on whether they had knowledge of any actual, suspected or alleged fraud;
 - Gaining an understanding of the internal controls established to mitigate risks related to fraud;
 - Discussing amongst the engagement team the risks of fraud; and
 - Addressing the risks of fraud through management override of controls by performing journal entry testing.

There are inherent limitations in the audit procedures described above and the primary responsibility for the prevention and detection of irregularities including fraud rests with management. As with any audit, there remained a risk of non-detection of irregularities, as these may involve collusion, forgery, intentional omissions, misrepresentations or the override of internal controls.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council’s website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor’s report.

Use of the audit report

This report is made solely to the charity’s members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity’s members those matters we are required to state to them in an auditor’s report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity’s members as a body for our audit work, for this report, or for the opinions we have formed.

Signed: 

Jonathan Marchant (Senior Statutory Auditor)
for and on behalf of Mazars LLP
Chartered Accountants and Statutory Auditor
90 Victoria Street, Bristol, BS1 9DP
Date: 18 March 2021





Trustees, Principal Officers and Advisers

Directors
Andrew Billington
Lois Boyle
Dr Leo Cheng (appointed 16th September 2020)
Henry Clarke (Chairman)
Anthony Dunnett CBE (Vice Chairman)
Peter Ewins
Angharad Milenkovic
Paul Ramsbottom OBE
Thomas Stogner (appointed 8th June 2020)
Dr Juliette Tuakli
Naomi Thalayasingam (appointed 16th March 2020)
Dr Keith Thomson
David Mel Zuydam

UK patrons
Sir John Major KG CH
Dame Norma Major DBE

Honorary Treasurer
Peter Ewins

Chief Executive Officer
Joanne Balaam

Registered and Principal Office
The Lighthouse, 12 Meadway Court, Stevenage SG1 2EF

Auditor
Mazars LLP, 90 Victoria Street, Bristol BS1 6DP

Banker
Bank of Scotland, 300 Lawnmarket, Edinburgh EH1 2PH

Solicitor
Clyde & Co LLP, St Botolph Building, 138 Houndsditch, London EC3A 7AR

Investment adviser
Rathbone Investment Management Ltd, 8 Finsbury Circus, London EC2M 7AZ

Mercy Ships Partners

Mercy Ships draws on the expertise of a large number of trusted partner organisations in order to deliver its medical and capacity building projects.

Mercy Ships main UK delivery partners in 2020 were:

- Association of Anaesthetists of Great Britain and Ireland
- Association of Surgeons – GB and Ireland
- Global Clubfoot Initiative
- Freedom From Fistula
- Lifebox
- MedAid
- Mercy Ships Operations
- Optimum BioMedical
- Primary Trauma Care Foundation
- Rotary
- Royal College of Anaesthetists
- 3B Impact
- UCB

Mercy Ships would also like to thank the following for their dedicated support:

- | | |
|-------------------------------------|--|
| The Alborada Trust | Kids Around the World |
| Bdaily | The Marshall Foundation |
| BMI The London Independent Hospital | Nelsons |
| The Bridgewater Charitable Trust | The Northwood Charitable Trust |
| Calder Investments | Premier |
| Cargo Day participants | Sheffield Precision Medical |
| The Calleva Foundation | Tanner Trust |
| CLIA and the CLIA Network | TBN UK |
| DialAFlight | Trade Winds |
| Duchess of Richmond | Tristel |
| Exodun Charitable Trust | Thomas Miller |
| The Gloag Foundation | UK Aid Match (Foreign Commonwealth and Development Office) |
| Global Freight Solutions | UK P&I Club |
| The Grace Charitable Trust | The Utley Foundation |
| Hepburn Biocare | The Vardy Foundation |
| Holmes Family Trust (Sheffield) | The Wolfson Foundation |
| The Invigorate Charitable Trust | |
| The Jerusalem Trust | |
| The June Stevens Foundation | |
| The MacDaibhidh Charitable Trust | |
| J Marr Seafoods | |



How you can help



Donate

Make a regular monthly donation to Mercy Ships.
Visit www.mercyships.org.uk/donate



Nominate us

Nominate Mercy Ships as Charity of the Year partner in your workplace, school, church, or organisation.



Come along

Attend or hold your own event or form a fundraising group in your local community, church, club, or workplace. Email events@mercyships.org.uk



Remember us

Remember Mercy Ships in your will. Visit mercyships.org.uk/legacy



Get involved

Run, jog, walk, cycle, or swim for Mercy Ships by taking part in one of our Challenge Events. Email getinvolved@mercyships.org.uk



Volunteer

Volunteer onboard a Mercy Ship or in the UK.
Contact us at volunteering@mercyships.org.uk



The work of Mercy Ships is only made possible by the generosity of supporters and volunteers.

To help Mercy Ships continue to provide life-changing medical treatments and surgeries, and change the face of healthcare in the nations that the ship visits, here's how you can get involved.



Follow us

Stay in touch and find out what you can do to help:
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Find out more

Visit www.mercyships.org.uk
or call us on **01438 727800**



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Registered Charity No: 1053055 Registered Charity in Scotland No. SC039743
Company No: 3147724 (England and Wales)

