

# ONE COMMUNITY EASTLEIGH

England & Wales · Charity number 1052978

## Details

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**Other names** EASTLEIGH COMMUNITY SERVICES, ONE COMMUNITY

**Status** Registered

**Legal form** Charitable company

**Company number** [03132524](#)

**Registered** 1996-02-14

**Register** [View on the Charity Commission register](#)

## Contact

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**Address** 12 Romsey Road  
Eastleigh  
Hampshire  
SO50 9AL

**Phone** 02380902400

**Email** [info@1community.org.uk](mailto:info@1community.org.uk)

**Website** [www.1community.org.uk](http://www.1community.org.uk)

## Activities

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**Objects:** 1) TO PROMOTE ANY CHARITABLE PURPOSES FOR THE BENEFIT OF THE COMMUNITY IN THE AREA OF THE ADMINISTRATIVE AUTHORITIES COMPRISING THE HISTORIC COUNTY OF HAMPSHIRE (INCLUDING PORTSMOUTH AND SOUTHAMPTON) AND IN PARTICULAR THE LOCAL GOVERNMENT DISTRICT OF EASTLEIGH AND IF THE DIRECTORS OF THE CHARITY SHALL SO DECIDE, IN ANY OF THE ADMINISTRATIVE AUTHORITIES IMMEDIATELY ADJOINING (HEREINAFTER TOGETHER CALLED 'THE AREA OF BENEFIT') AND IN PARTICULAR THE ADVANCEMENT OF EDUCATION, THE PROTECTION OF HEALTH AND THE RELIEF OF POVERTY, DISTRESS AND SICKNESS.2) TO PROMOTE AND ORGANISE CO-OPERATION IN THE ACHIEVEMENT OF THE ABOVE PURPOSES AND TO THAT END TO BRING TOGETHER REPRESENTATIVES OF THE VOLUNTARY ORGANISATIONS OPERATING WITHIN THE LOCAL GOVERNMENT DISTRICT OF EASTLEIGH AND RELEVANT STATUTORY AUTHORITIES ENGAGED IN THE FURTHERANCE OF THE ABOVE PURPOSE.

**Activities:** One Community works locally to promote voluntary activity, provide support and work in partnership with others by providing community services and advocating for change to enhance the quality of life for all in our community, especially those experiencing disadvantage.

## Classification

- **How:** Makes Grants To Individuals, Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information, Sponsors Or Undertakes Research, Acts As An Umbrella Or Resource Body
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, Disability, Arts/culture/heritage/science, Environment/conservation/heritage, Economic/community Development/employment
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Charities Or Voluntary Bodies, The General Public/mankind

## Geography

- **Area of benefit:** IN PRACTICE THE ADMINISTRATIVE AUTHORITIES COMPRISING THE HISTORIC COUNTY OF HAMPSHIRE AND IN PARTICULAR THE LOCAL GOVERNMENT DISTRICT OF EASTLEIGH
- Hampshire

## Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£952,173	£1,258,357	£1,717,817	43
2024-03-31	£1,331,531	£1,300,677	£2,025,112	47
2023-03-31	£1,287,544	£1,343,962	£1,994,258	46
2022-03-31	£1,249,129	£1,173,307	£1,660,676	50
2021-03-31	£1,249,129	£1,173,307	£1,487,756	59

## Trustees

Name	Role	Appointed
<b>Kim Day</b>	Chair	2023-11-16
Andrew Black		2019-09-24
Gail Bloomfield		2020-11-25
Patricia Statham		2017-09-19
Tahina Robinson		2023-11-16
Warwick Clews		2021-09-13

**ONE COMMUNITY EASTLEIGH**

England & Wales - Charity number 1052978

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# Accounts

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**ONE COMMUNITY EASTLEIGH**

**COMPANY NUMBER: 3132524**

**REPORT AND FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2025**



**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2025**

Registered Company Number: 3132524

Registered Charity Number: 1052978

**Directors/ Trustees:**

Kim Day – Chair

Andrew Black – Treasurer

Gail Bloomfield

Warwick Clews – Vice Chair

Sam Crompton

David Lowe

Tahina Akther

Pat Statham

Adrian Hughes (Co-opted Trustee)

**Chief Executive and Company Secretary:**

Hayley Malcolm

**Principal and Registered Address:**

12 Romsey Road, Eastleigh,  
Hampshire, SO50 9AL

**Bankers:**

Lloyds Bank Plc 3, 6 Market Street, Eastleigh,  
Hampshire, SO50 9YT

CAF Bank Limited, Kings Hill, West Malling,  
Kent, ME19 4TA

**Auditor:**

Knight Goodhead Limited

7 Bournemouth Road, Chandler's Ford,  
Eastleigh, Hampshire, SO53 3DA

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**Chair's Report**

A significant strand of work for the Board of Trustees during the financial year 2024- 2025 has been continuing to develop a robust system of governance and to build on the benefits of having a Strategic Plan in place which was reviewed and updated in February 2025.

As a result of implementing the Strategic Plan the Board of Trustees has created a committee structure consisting of three committees. The aim of the new structure is to provide a forum where Trustees can have more detailed discussions with senior managers to enable policy and recommendations to be developed, which are then presented to the full Board for information or for a decision.

The Committees are:

**Finance and Investment Committee:**

- Responsible for independently advising and informing the Board about One Community's finance and investment matters, including the reserves held in various bank accounts and investments.

**Operations Committee:**

- Responsible for working with the Chief Executive Officer to ensure an appropriate framework is in place for all defined operational areas, which is recorded and regularly reviewed. The operational areas the Committee has oversight of are:
  - a. **HR:** To ensure there is a robust and effective people management and development framework in place which supports the current, and future operational work of One Community, underpinned by an appropriate remuneration scheme.
  - b. **Health & Safety:** To ensure there is an appropriate Health and Safety framework in place which is followed to keep employees, volunteers, and clients safe and comply with legal and statutory requirements.
  - c. **Safeguarding:** To ensure there is an appropriate Safeguarding framework in place which ensures compliance with legal and statutory requirements.

**Risk Committee:**

- Responsible for providing assurance that all risks to the charity's operations are being effectively managed.

Each committee is made up of three Trustees and relevant senior managers are invited as appropriate. Each committee meets at least four times a year and produces updates and reports to the Board as appropriate.

Another key area for Trustees during 2024- 2025 has been the charity's finances and its investment portfolio. The number of grants available to bid for has significantly reduced and grants the charity had received previously have ceased. The loss of grant income has been

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**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2025**

exacerbated by the general rise in costs and the decrease in revenue from current services due to a lack of growth in some areas. This amalgamation of factors led to a budget deficit at the end of March 2025.

It has been possible to manage the 2024 – 2025 budget deficit and current forecasts suggest the outturn for 2025 – 2026 may be that One Community breaks even. This has led to a significant piece of work by Trustees to look at the work of the charity and identify areas where existing services could be reviewed to maximise income, and new income streams could be developed. This will be a major piece of work during 2025 – 2026.

The Finance and Investment Committee has put into effect the Charity's Investment Strategy which has seen the creation of long, medium- and short-term funds. These funds are designed to maximise the investment income One Community can earn at a level of risk that is acceptable to Trustees, whilst ensuring there is appropriate access funds. The position of each fund is regularly reviewed by the committee and reported to the Board of Trustees.

2024 – 2025 has been the first full financial year for One Community's Chief Executive Officer (CEO), Hayley Malcolm, who was appointed in September 2023. By November 2024 Trustees had appointed to two new posts, the Head of Operations – External, and the Head of Internal Operations and Communications, to work with Hayley as the Senior Management Team.

The next stage in developing One Community as a robust organisation able to meet the challenges ahead was to look at how services were delivered. The model Trustees approved during the second half of 2024 was the creation of a central hub for all back-office services. The aim was to ensure:

- That people could work across service areas and therefore elimination single points of failure,
- All contact with customers would be received by a central team so calls could be effectively managed and accurate records kept of issues raised, and
- To provide the training and resources to enable staff to adapt to the new style of working.

Preparation for the introduction of the Hub started in January 2025 with the gathering of data and a major review of working practices. To support the process a project group was set up led by Trustees from the Operations Committee.

To support the CEO in her new role, the Trustees agreed to pay for Hayley to attend the New Chief Executive Programme which started in January 2025. The programme was run by the Bayes Business School which is a part of the City University of London. Hayley successfully completed the course and has brought back many new ideas and made lots of useful contacts, she has even been invited back as a guest speaker on the 2026 programme.

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## **TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2025**

In conclusion, it has been a challenging year for One Community as grant income had reduced but the demands of the organisation continue to increase. However, the Trustees and Senior Management Team have worked well together to try and future proof the organisation.

One important issue that remained outstanding during 2024/25 was the finalisation of the lease on 12 Romsey Road with Eastleigh Borough Council (EBC). During second half of the 2024 negotiations regarding the lease commenced and by March 2025 the lease was finalised and EBC agreed to use its discretionary powers to write off the outstanding Service Charges up to the 31st March 2025.

During the first part of the financial year 2025/26, whilst the lease was ready for signing, EBC insisted that it was linked to a formal Heat Supply Agreement. Negotiations on the content of the Heat Supply Agreement did not start until the second half of 2025/26 and was agreed in January 2026. The lease and Heat Supply Agreement were formally signed by both parties on the 23rd January 2026.

Kim Day  
Chair of the Board of Trustees  
November 2025

The Trustees have pleasure in presenting their report and the financial statements of the charity for the year ended 31 March 2025.

## **STRUCTURE, GOVERNANCE AND MANAGEMENT**

### **Governing Document**

One Community Eastleigh is a company Limited by Guarantee and a registered charity. It is governed by its Memorandum and Articles of Association. The company was incorporated as Eastleigh Community Services on 30 November 1995 and was granted charitable status on 14 February 1996. It changed its name in April 2007 to One Community Eastleigh, trading as One Community.

### **Recruitment and Appointment of Trustees**

All trustees who have served during the period are as indicated on Page 1. The Memorandum and Articles of Association of the company govern appointment of Trustees. Under those Articles nine Trustees can be elected by thirds by members at the AGM and serve for a period of three years. The Trustees are authorised to co-opt up to three new Trustees. Members of One Community are invited to put forward nominations for Trustees on an annual basis. The Trustees seek to achieve a balance of professional skills and knowledge of the communities within their number.

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**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2025**

**Trustees Induction and Training**

All new Trustees undergo a familiarisation process with the work of One Community, an induction into their role as a Trustee and relevant training i.e., safeguarding. Trustees are invited to attend One Community events in order get to know One Community staff and volunteers. Specific Trustees are allocated to the various sections of work undertaken by One Community to develop a more in depth understanding of that area of work and to be able to bring any issues connected with that area to the attention of the other Trustees.

**Risk Review**

The Trustees have conducted their own review of the major risks to which the charity is exposed, and systems have been established to manage those risks. The charity recognises a key risk is external funding and is continually looking to diversify its funding streams for projects to ensure future funding is forthcoming. Internal risks are minimised by the implementation of procedures for the authorisation of all transactions and projects and to ensure consistent quality of delivery for all operational aspects of the charitable company. These procedures are periodically reviewed to ensure that they still meet the needs of the charity.

**ORGANISATIONAL**

**Structure**

The Trustees determine the strategic direction and general policy of the company. The day-to-day management of the charity is delegated to the Chief Executive.

**Related Parties**

In so far as it is complementary to the charity's objects the charity is guided by national, regional, and local policy and works in partnership especially with local stakeholders to meet its aims. One Community would like to thank these local stakeholders for their support during the year 2024/25:-

- Eastleigh Borough Council
- Fareham Borough Council
- Hampshire County Council
- Hampshire and IOW Community Foundation

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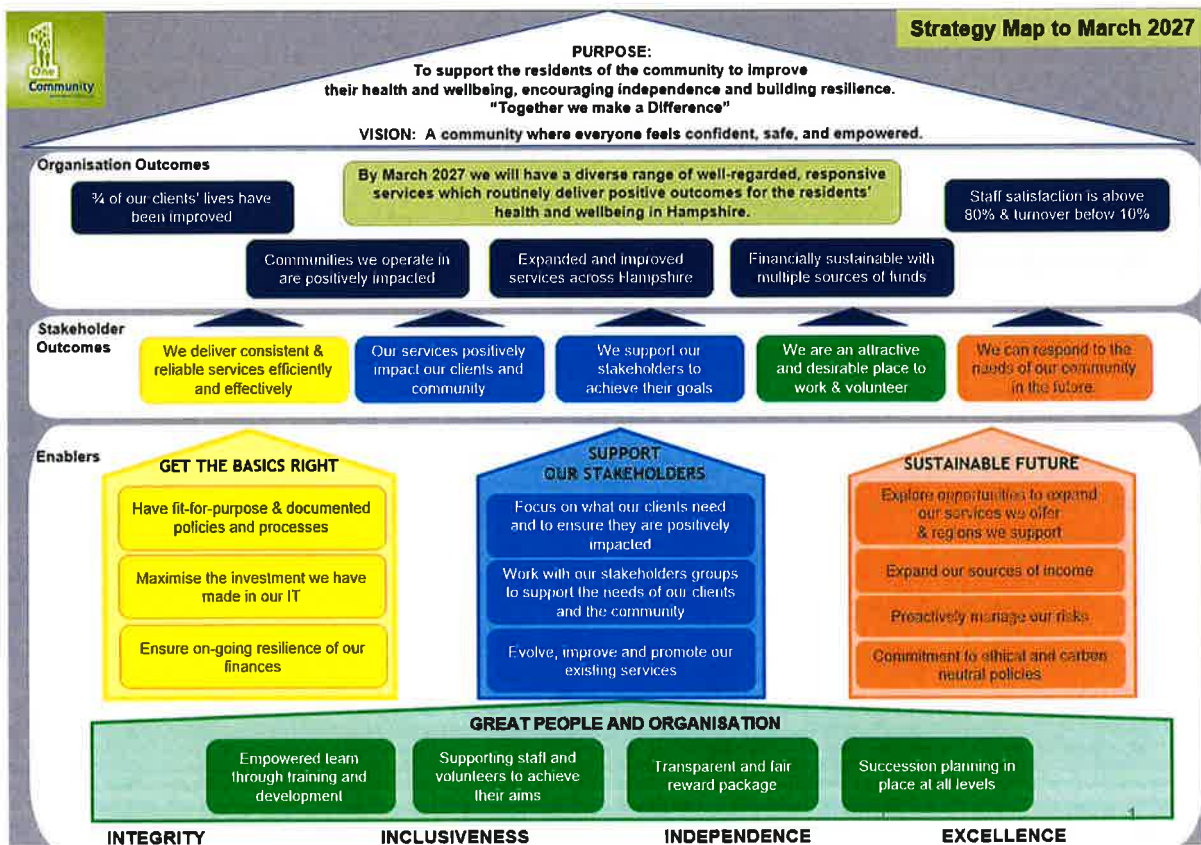
**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2025**

**OBJECTIVES OF ONE COMMUNITY**

To promote any charitable purposes for the benefit of the community in the area of the administrative authorities comprising the historic county of Hampshire (including Portsmouth and Southampton) and in particular the local government district of Eastleigh and, if the trustees shall so decide, in any of the administrative authorities immediately adjoining, and in particular the advancement of education, the protection of health and the relief of poverty, distress and sickness.

To promote and organise co-operation in the achievement of the above purposes and to that end bring together representatives of the voluntary organisations operating within the local government district of Eastleigh primarily and, relevant statutory authorities engaged in the furtherance of the above purpose.

Following the successful development of our business plan in 2023 we developed our Strategy Map, which is set out below. The business plan is reviewed annually to ensure it remains relevant and reflects the changing environment in which the charity operates.



# ONE COMMUNITY EASTLEIGH (company limited by guarantee)

## TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2025

### ACTIVITIES, ACHIEVEMENTS, PERFORMANCE AND FUTURE DEVELOPMENTS FOR PUBLIC BENEFIT

Our aim is to work locally to promote voluntary activity, encourage work in partnership, provide community services and advocate change, which enhances the quality of life for all in our community. The vision and core values of the organisation and the critical success factors were still seen as appropriate, as were the strategic goals detailed below:

- Strengthen and sustain a thriving voluntary and community sector across Eastleigh and Hampshire, improving the health and wellbeing of local residents.
- Develop long-lasting, effective partnerships that create shared value and collective success.
- Increase the visibility and recognition of One Community's impact within the community and beyond.
- Foster a supportive, inclusive, and high-quality workplace where people can thrive.
- Operate as a responsible, ethical organisation that contributes positively to society.

One Community largely seeks to achieve its aim by running a series of services. In planning the activities undertaken by these services the Trustees have taken account of the Charity Commission's guidance on public benefit.

Within One Community, a wide range of services are delivered at any given time, allowing us to respond quickly to changing circumstances. The safety of our clients, volunteers, and staff has remained a top priority throughout the year and will continue to be so. Our staff and volunteers deserve great credit for their willingness to adapt, their responsiveness to emerging needs, and their flexibility in taking on whatever was required to support our clients.

The organisation delivered these services during this period:

**Lifeline** - Lifeline gives users the confidence to live independently in their own homes, knowing that if they have an accident, a fall, or begin to feel unwell, help can be reached quickly. It is a telephone-linked support service designed to help clients maintain a safe and independent lifestyle. In an emergency, the client simply presses the wearable panic button, which immediately alerts a 24-hour careline contact centre so that assistance can be arranged without delay. 174 Lifeline Units were installed. We have invested and will continue to invest financially in this service during 2025/26, to better support the move to digitalisation.

**The Day Activities Service** - We offer a wide range of care, entertainment, and activities for older and vulnerable individuals. Our highly trained staff team is experienced in supporting people with a variety of health and medical conditions, including dementia, Parkinson's, physical disabilities, and learning disabilities.

Our aim is to create a fun, person-centred, and stimulating environment where clients can choose to take part in group activities or enjoy individual sessions based on their preferences.

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All clients are provided with a two-course lunch and have unlimited access to refreshments throughout the day.

We also operate a dedicated minibus service that collects clients from their homes and returns them safely at the end of the day. We go the extra mile to ensure homes are securely locked when clients leave and that they are settled comfortably upon their return.

This year we have had attendance of over 2,000 sessions providing respite and social inclusion to some of the most vulnerable individuals living throughout the Borough of Eastleigh more importantly serving over 3,500 hot drinks.

**Personal Assistance Options Service/Care and respite** - our carefully trained and friendly staff provide the care and support for clients to live independently in their own homes, either through reducing barriers or providing appropriate assistance. The support we offer is varied, but could include short break respite for carers, support with managing the home, personal care, meal preparation, support with communications or admin, or support to access the community, for example going shopping, to a medical appointment, to access a club or carry on with a hobby. We delivered over 1,500 hours of care during this year.

**Trips Out Project** – We completed 6 trips taking 24 different people to various locations throughout Hampshire. This project is aimed at supporting individuals living with social isolation, or loneliness, to reconnect with their community through bringing people together on a trip to either a place of interest, theatre or for a meal. The trips are all decided on by the individuals referred to the project. The trips are all provided free of charge thanks to some generous grant funding, so this removes the main barrier for many individuals who are experiencing loneliness and isolation.

**Young Carers** - The service supported more than 116 young carers aged 8 to 18 who live in the Borough of Eastleigh during the period of 2024/2025, recognising there are over 360 registered children/young people in a caring role across the Borough of Eastleigh. The activities we provide give young carers valuable time away from their caring responsibilities and the chance to build friendships with others in similar situations. Our aim is to empower young people by offering positive experiences in a safe, fun, and supportive environment where they can truly be themselves.

Throughout the year, we delivered extensive holiday provision, with most young carers attending regularly. We also offered term time club nights and specialist exploratory support for high need young carers in crisis, including one to one sessions.

One of the greatest achievements for us as a project this year was supporting and encouraging the young carers with their aspirations, which included saying goodbye and good luck to 4 young carers who were successful in securing a space at university. We are so proud of our Young Carers.

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**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2025**

We have seen a growing demand for this service, alongside increasing complexity in the needs of families—particularly relating to mental health. There is also a rising need for more tailored support for neurodiverse young people.

**Hampshire Young Carers Association** - One Community leads the Hampshire Young Carers Alliance (HYCA), a consortium of ten Young Carer projects and services across Hampshire. Established around 2005, HYCA was created to bring individual services closer together, enabling the sharing of good practice and resources. Its overarching vision is to develop a unified, county wide voice that advocates for and champions Young Carers.

The consortium strengthens relationships with key stakeholders and supports a shared commitment to quality, evaluation, consistency, and long term sustainability. In the year ahead, securing funding will remain a key priority for the Management Committee, alongside ongoing awareness raising, development of essential resources and ensuring that the voices of young people continue to shape the service.

During 2024/2025 following a competitive tendering process, we were successfully awarded the lead contract for the Young Carers service in Hampshire for a further three years, with the potential for a two year extension. We are extremely proud of this achievement and remain committed to working collaboratively as part of the consortium — ensuring young carers are supported locally, advocating on their behalf, raising awareness, and amplifying the voices of our young people.

**Connect** (previously Dial a Ride) is a door-to-door transport service for people living in the borough of Eastleigh who find it difficult or impossible to use ordinary bus services and linking parishes through the operation of Parish link and dedicated shopping services. It operates 6 days a week and is a valued service to its clients. **Connect Trips for this period 12,780 passenger trips.**

**Connect Group Hire** (Minibus hire) provides group transport for community and charitable organisations who are registered Core Members of One Community. They might be youth groups, sports clubs, or older people's lunch clubs. Our volunteer drivers regularly transport passengers to a variety of destinations using our fleet of accessible minibuses. The vehicles are available 24 hours a day, seven days a week. **Total group hires for this period 848 trips completed.**

**Hedge End Retail Park** provides subsidised dedicated shopping transport for the residents of the borough of Eastleigh to Hedge End Retail Park over 5 days. This service is funded by the Hedge End Retail Park group management group and is so valued by the residents of Eastleigh Borough. **Hedge End Park Passenger Trips for this period 5,268 passenger trips.**

At the beginning of 2025, One Community submitted a significant tender application to continue delivering community transport services under a new contract, which included proposed changes such as incorporating school transport for SEND children. Although the

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## TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2025

decision fell outside this reporting year, we are pleased to confirm that in May 2025 we were awarded the contract and will continue as the community transport provider for Eastleigh Borough from September 2025.

**Shopmobility** - Shopmobility, based in the Swan Centre on Wells Place in Eastleigh, provides powered and manual wheelchairs and scooters to help people shop independently and access town centre facilities. The service is subsidised by the provision of funding from Eastleigh Borough Council to make the service accessible for all.

During the year, we hired out, mobility scooters on 1,380 occasions, and manual wheelchairs on 674 occasions. Overall figures for the year showed we hired out a total of over 2,800 mobility items including powerchairs, walking frames and crutches.

**Voluntary Sector Support** - We continued our valuable work with our membership groups throughout Eastleigh, supporting over 100 membership organisations with placing volunteer adverts, training, governance, safeguarding training, policies and having access to our core services at a discounted rate, for example using our Connect Group Hire minibus to provide vital transport support to enable community groups to be able to keep some of their most vulnerable individuals active in their community.

Despite not securing dedicated funding to deliver full volunteer centre services, we have remained committed to supporting our existing community members and groups. By utilising the limited funds available through Hampshire County Council, we have continued to provide essential volunteer support and record volunteer recruitment activity wherever possible. Over the past year, we have assisted a range of community organisations with varied and complex needs, including strengthening safeguarding policies and procedures, facilitating first aid training, and offering practical guidance on grant applications and funding opportunities. The volunteer centre has played a pivotal role in our community for more than 40 years, and the loss of core funding—combined with the challenges of securing further financial support—has been exceptionally difficult. Nevertheless, we remain dedicated to delivering the highest standard of support achievable within our current financial constraints, ensuring our members and community groups continue to receive vital guidance and assistance.

**Community Events** - One Community took part in many events in Eastleigh, during the year, including: The Mela, Eastleigh Pride, Eastleigh Christmas Light Switch on and Fryern Funtasia. We are looking forward to being at even more events in the year ahead.

**Digital Engagement** - One Community's social media engagement and reach have increased dramatically in this year. This has enabled our membership groups to get their news and information out more widely in the community. For example, advertising the Eastleigh MELA for Asian Welfare Cultural Association and volunteer opportunities for varying community groups and charities throughout Eastleigh.

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The beginning of 2025 saw the completion of the final stages of our new website, which enabled it to ready for launch in 2025/2026.

**Cost of Living response** - One Community was successful in sourcing funding from HCC to be able to assist residents with some of the difficulties they have faced, such as fuel, clothes, food, toiletries, blankets etc. The intention is to apply for further funding in 2025/26 to assist with the winter needs.

**Ukraine** - In March 2022, One Community began discussions with EBC and other partners to identify how best to support Ukrainian refugees arriving in the area. By April 2022, One Community had worked collaboratively with EBC to establish a welcome café for both new arrivals and their hosts. With the help of dedicated volunteers who provided translation and practical support the café continues to operate successfully today.

One Community also appointed a Ukrainian Community Outreach Worker to enhance EBC's efforts and offer direct support to refugees, a role that has proved highly effective.

**Local Children's Partnership** - Hampshire County Council provided initial funding to help revive the LCP in Eastleigh. One Community is the lead organisation for this work in the borough, with one of our Trustees, Pat Statham, continuing to serve as Chair. The funding supported several months of administrative capacity during which we also secured additional funding to appoint a Coordinator for the year 2024/2025.

One Community was also successful in obtaining funding for the LCP to support Ukrainian families in the borough with children, particularly to help cover moving costs which had been identified as a significant gap for those transitioning from their original hosts to alternative accommodation.

During the 2024/2025 financial year, the LCP successfully distributed grants totalling £12,000 to a range of LCP Partners. These funds were allocated through a structured assessment process to organisations that demonstrated both the capacity and commitment to deliver targeted projects aligned with the LCP's strategic priorities. The grants supported initiatives designed to address identified local needs, strengthen community provision, and contribute to the wider objectives of the partnership. By investing in projects that offered clear outcomes and measurable community benefit, the LCP was able to enhance collaborative working and ensure that resources were directed where they could have the greatest impact.

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## TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2025

### Partnership Working

During this year members of the Senior Management Team have taken part in the following meetings which has been extremely valuable in raising the profile of One Community.

- Community Infrastructure Partnership
- Eastleigh Borough Council Community Safety Partnership
- Eastleigh Early Help Hub
- Eastleigh Welfare Agencies Partnership
- Eastleigh Multi Agency Youth Partnership
- Eastleigh Local Children Partnership
- Eastleigh Business Improvement District Board
- Hampshire Adult Safeguarding Board Subgroup
- Hampshire Carers Partnership Board
- Hampshire Carers Operational Group
- Hampshire Transport Operators Forum
- Hampshire Young Carers Alliance
- Eastleigh Volunteers Managers Network

One Community continues to collaborate closely with other Community Voluntary Service organisations across Hampshire, sharing learning, information, and resources to enhance efficiency and support long term sustainability. Through this collective approach, we address key challenges such as mental health, poverty, and social isolation, recognising that these efforts play a vital role in improving the health and wellbeing of residents.

### The Future

One Community's financial position in 2024-25 was extremely challenging, with rising costs and increasing demands across our contracts. As a result, the charity has ended the financial year with a deficit, and it is likely that similar pressures will continue in 2025-26. While this is not a positive position to be in, One Community remains committed to taking every possible step to secure financial stability. To this end, the Board of Trustees are looking at One Community's portfolio of services where income can be generated.

The financial year 2025/26 will mark a significant period of transformation for One Community. There are plans in place to introduce a single point of access contact model. This will involve moving away from the established approach of delivering services in silos. It has been recognised that this long standing method of service delivery is no longer appropriate as it is inefficient and does not give the data on contact with service users that the organisation needs to shape its service delivery.

# **ONE COMMUNITY EASTLEIGH**

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### **TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2025**

One Community has worked hard throughout the year to maintain its strong reputation with our clients and partners. The Trustees have acknowledged that some strategic decisions made in the past have contributed to the loss of key funding and contracts. However, the Board of Trustees, supported by the Chief Executive Officer are now addressing the consequences of those choices with transparency, determination and accountability.

The Board of Trustees and Chief Executive Officer remain confident and optimistic that the changes planned for 2025/26 will bring renewed energy and transparency to the charity. This next phase of development is expected to strengthen One Community and put the organisation in a position which enables it to secure a long-term future which is financially sustainable. This will ensure One Community is able to continue serving our communities for the next 45 years and beyond.

#### **FINANCIAL REVIEW**

Income has decreased to £952,173 (2024: £1,331,531). There continues to be considerable effort employed to attract funds to further the aims and objectives of the organisation. The Trustees have endeavoured to ensure that the maximum amount of money possible is expended on the work of the charity for its beneficiaries.

Expenditure for the year totals £1,258,357 (2024: £1,300,677). This has resulted in a deficit for the year of £307,295 (2024: surplus of £30,854).

The Trustees are satisfied that the monitoring reports provided allow the Chief Executive and Senior Management Team to maintain effective control over expenditure. They are also confident that the restricted funded projects are being delivered in line with their respective project plans.

#### **RESERVES POLICY**

The Trustees have examined the charity's requirement for reserves in the light of the main risks to the organisation. They have concluded that unrestricted funds not committed or invested in tangible fixed assets held by the charity should be approximately 3 months of expenditure. This is to allow services involving vulnerable people to be continued for an appropriate period in the event of cessation of funding. Reserves are also held to even out cash flow and to fund exceptional future building project costs. The balance of free reserves at 31 March 2025 was £38,239 (2024: £216,860), which is under one month of unrestricted expenditure. The trustees are keeping this under close review.

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## TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2025

### PRINCIPAL FUNDING SOURCES

The principal funding sources for the charity are those organisations which use One Community's services and in certain cases give grants towards our charitable work. Further details are given in note 13 to the financial statements. One Community would like to acknowledge our thanks to all the organisations and individuals that have supported us in the last year.

### INVESTMENT POLICY

The Trustees have the authority to invest the money that One Community does not immediately need in any investments or properties. At present, surplus funds are on deposit ensuring that funds are readily available if required, but that interest is received on the bank balance.

### FUNDS HELD AS CUSTODIAN TRUSTEE

One Community acts as custodian trustee for certain funds which are detailed in note 12 of the accounts.

### RESPONSIBILITIES OF THE TRUSTEES

The trustees (who are also directors of the charitable company for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements, and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

**ONE COMMUNITY EASTLEIGH  
(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2025**

The trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

**AUDITORS**

A resolution to re-appoint Knight Goodhead Limited as Auditors for the ensuing year will be proposed at the annual general meeting in accordance with section 485 of the Companies Act 2006.

**SMALL COMPANY PROVISIONS**

This report has been prepared in accordance with the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with FRS 102 and the provisions for small companies under Part 15 of the Companies Act 2006.

Signed on behalf of the Trustees



Kim Day

29 January 2026



# **INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

## **Opinion**

We have audited the financial statements of One Community Eastleigh for the year ended 31 March 2025, which comprise the Statement of Financial Activities, Balance Sheet, Cashflow Statement and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable to the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025, and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

## **Basis of opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

## **Other information**

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

# **INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

## **Matters on which we are required to report by exception**

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- the company has not kept adequate and sufficient accounting records, or returns adequate for our audit have not been received from branches not visited by us; or
- the company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' Annual Report and take advantage of the small companies exemption from the requirement to prepare a strategic report.

## **Responsibilities of the trustees**

As explained more fully in the trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

## **Auditor's responsibilities for the audit of the financial statements**

We have been appointed as auditor under the Companies Act 2006 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

The engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations.

We identified the laws and regulations applicable to the charitable company through discussions with trustees and other management and we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence.

We assessed the susceptibility of the charitable company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud and considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

# **INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

To address the risk of fraud through management bias and override of controls, we performed analytical procedures to identify any unusual or unexpected relationships, tested journal entries to identify unusual transactions and investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance; and
- enquiring of management as to actual and potential litigation and claims;

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Knight Goodhead Limited is eligible for appointment as auditor of the charitable company by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

## **Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



**CJ GOODHEAD FCA**

**Senior Statutory Auditor**

**Knight Goodhead Limited**

Chartered Accountants and Statutory Auditors

7 Bournemouth Road, Chandler's Ford, Eastleigh, Hampshire, SO53 3DA

Dated: 29 January 2026

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2025

(Including Income and Expenditure Account)

	Notes	Unrestricted funds £	Restricted funds £	2025 Total £	2024 Total £
<b>INCOME</b>					
Donations and legacies		2,562	13,053	15,615	18,427
Charitable activities	3	456,620	420,267	876,887	1,273,902
Investment Income		24,224	14	24,238	20,256
Other income		35,433	-	35,433	18,946
<b>TOTAL INCOME</b>		<b>518,839</b>	<b>433,334</b>	<b>952,173</b>	<b>1,331,531</b>
<b>EXPENDITURE</b>					
Fundraising costs	4	6,003	-	6,003	10,449
Charitable activities	4	896,268	356,086	1,252,354	1,290,228
<b>TOTAL EXPENDITURE</b>		<b>902,271</b>	<b>356,086</b>	<b>1,258,357</b>	<b>1,300,677</b>
<b>SUBTOTAL</b>		<b>(383,432)</b>	<b>77,248</b>	<b>(306,184)</b>	<b>30,854</b>
Loss on investment	9	(1,111)	-	(1,111)	-
<b>NET (EXPENDITURE)/INCOME BEFORE TRANSFERS</b>		<b>(384,543)</b>	<b>77,248</b>	<b>(307,295)</b>	<b>30,854</b>
Transfers between funds	14,15,16	<b>78,083</b>	<b>(78,083)</b>	-	-
<b>NET (EXPENDITURE)/ INCOME FOR THE YEAR</b>		<b>(306,460)</b>	<b>(835)</b>	<b>(307,295)</b>	<b>30,854</b>
Balances brought forward at 1 April 2024		1,801,687	223,425	2,025,112	1,994,258
<b>Balances carried forward at 31 March 2025</b>		<b>1,495,227</b>	<b>222,590</b>	<b>1,717,817</b>	<b>2,025,112</b>

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in notes 15 and 16 to the financial statements.

**ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

Company number: 3132524

**BALANCE SHEET AS AT 31 MARCH 2025**

	Notes	£	2025 £	2024 £
<b>FIXED ASSETS</b>				
Intangible assets	7		-	66
Tangible assets	8		<u>1,112,117</u>	<u>1,140,651</u>
			<u>1,112,117</u>	<u>1,140,717</u>
<b>CURRENT ASSETS</b>				
Investments	9	510,210		-
Debtors	10	86,019		107,731
Cash at bank and in hand		<u>290,545</u>		<u>1,085,011</u>
		<u>886,774</u>		<u>1,192,742</u>
<b>CREDITORS: amounts falling due within one year</b>	11	<u>281,074</u>		<u>308,347</u>
<b>NET CURRENT ASSETS</b>			<u>605,700</u>	<u>884,395</u>
<b>NET ASSETS</b>	17		<u><u>1,717,817</u></u>	<u><u>2,025,112</u></u>
<b>FUNDS</b>				
Restricted funds	15		222,590	223,425
Unrestricted funds	16		<u>1,495,227</u>	<u>1,801,687</u>
<b>TOTAL FUNDS</b>			<u><u>1,717,817</u></u>	<u><u>2,025,112</u></u>

The accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by the board of trustees on 29 January 2026



KIM DAY  
Trustee

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### CASHFLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2025

	Notes	2025 £	2024 £
NET CASH FLOW PROVIDED BY OPERATING ACTIVITIES	1	(303,645)	(68,702)
CASH FLOWS FROM INVESTING ACTIVITIES			
Interest and dividends received		24,238	20,256
Fixed asset additions		(3,738)	(101,844)
Additions to investments		(511,321)	-
NET CASH FLOW		<u>(794,466)</u>	<u>(150,290)</u>
Change in cash and cash equivalents in the period		(794,466)	(150,290)
Cash and cash equivalents at start of the period		<u>1,085,011</u>	<u>1,235,301</u>
Cash and cash equivalents at the end of the period	2	<u>290,545</u>	<u>1,085,011</u>

### NOTES TO THE CASHFLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2025

#### 1 RECONCILIATION OF NET EXPENDITURE TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2025 £	2024 £
Net income for year	(307,295)	30,854
Interest and dividends received	(24,238)	(20,256)
Depreciation	32,272	31,737
Amortisation	66	2,178
(Increase)/decrease in debtors	21,712	(23,992)
(Decrease)/increase in creditors	(27,273)	(89,223)
Loss on investment	1,111	-
Net cash flow from operating activities	<u>(303,645)</u>	<u>(68,702)</u>

#### 2 ANALYSIS OF CASH AND CASH EQUIVALENTS

Cash at bank and in hand	<u>290,545</u>	<u>1,085,011</u>
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# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025

### 1 ACCOUNTING POLICIES

#### a) Accounting convention

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the FRS 102 (effective January 2019) and the Companies Act 2006.

The charity meets the definition of the public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The accounts have been prepared on the going concern basis. There are no material uncertainties about the charity's ability to continue.

#### b) Reserves

The charity's reserves policy is derived from a risk assessment of each category of income and expenditure. This assessment specifies the level of readily realisable reserves required to cover costs and commitments during an unforeseen period of difficulty.

#### c) Fund accounting

- Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.
- Designated funds represent unrestricted funds allocated by Trustees for identifiable future expenditure.
- Restricted funds are subjected to restrictions on their expenditure imposed by the donor.

#### d) Income

All income is included in the Statement of Financial Activities when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Donations and legacy income is received by way of grants, donations, legacies and gifts, and is included in full in the Statement of Financial Activities when receivable. Grants (including government grants), when entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant. Donated goods and assets are accounted for when received. Goods are recognised as stock until they are distributed. Assets are capitalised and depreciated in line with the tangible fixed asset policy.
- Investment income is included when receivable.
- Income from charitable activities is accounted for when earned.
- Resources are deferred when, at the end of an accounting period, they have been received but the charity has yet to become unconditionally entitled to them.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025 (continued)

### 1 ACCOUNTING POLICIES (continued)

#### e) Expenditure

Expenditure is recognised on an accruals basis as a liability is incurred. It includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates:

- Fundraising costs comprise the costs associated with attracting voluntary income and the costs of fundraising.

- Charitable activities expenditure comprises of costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

- All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned between activities in line with their respective proportion of income received.

#### f) Intangible assets

Intangible assets are stated in the balance sheet at cost less amortisation.

Amortisation is provided to spread the cost over the estimated useful life of the asset. Amortisation is charged at 33% per annum straight line.

#### g) Tangible fixed assets

Fixed assets are stated in the balance sheet at cost (or valuation in the case of the long leasehold property) less depreciation. Assets under £750 are not capitalised by the charity.

Depreciation is provided so as to write off the cost of fixed assets in equal instalments over the estimated useful lives of the assets. The rates used are as follows:

Long leasehold property	Straight line over life of lease
Motor vehicles	15% straight line
Furniture and equipment	10% straight line
Computer equipment	25% straight line

#### h) Pension scheme

The charity operates a defined contribution scheme for staff. Contributions are recognised when they become payable.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025 (continued)

### 1 ACCOUNTING POLICIES (continued)

#### i) Liabilities

Liabilities are recognised when incurred. Liabilities are divided between those payable within one year and those that will become payable in over one year.

#### j) Investments

Current asset investments are investments which the charity holds for resale and cash or cash equivalents with a maturity date of less than one year. Current asset investments are initially measured at cost and subsequent changes in fair value are recognised through the Statement of Financial Activity. Fair value at the year end is based on the quoted mid market price.

### 2 LEGAL STATUS

The charity is a company limited by guarantee and has no share capital. The charitable company was incorporated on 30 November 1995 in England and Wales and was registered on 14 February 1996 with the Charity Commission in England and Wales. The charity is a public benefit entity.

The registered office of the charitable company is 12 Romsey Road, Eastleigh, Hampshire, SO50 9AL.

### 3 INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted £	Restricted £	2025 £	2024 £
<b>Transport</b>				
- Contractual funding	-	230,796	<b>230,796</b>	242,819
- Service fees	17,984	36,190	<b>54,174</b>	33,881
- Other incoming resources	12,605	-	<b>12,605</b>	68,510
<i>Total income from transport activities</i>	<b>30,589</b>	<b>266,986</b>	<b>297,575</b>	345,210
<b>Day Care Centres</b>				
- Contractual funding	124,174	-	<b>124,174</b>	162,585
- Service fees	96,362	-	<b>96,362</b>	167,956
<i>Total income from day care activities</i>	<b>220,536</b>	-	<b>220,536</b>	330,541
<b>Other activities</b>				
- Contractual funding	58,454	55,360	<b>113,814</b>	186,910
- Service fees	112,310	1,200	<b>113,510</b>	129,341
- Other incoming resources	34,731	96,721	<b>131,452</b>	281,900
<i>Total income from other activities</i>	<b>205,495</b>	<b>153,281</b>	<b>358,776</b>	598,151
<b>Total income from charitable activities</b>	<b>456,620</b>	<b>420,267</b>	<b>876,887</b>	1,273,902

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025 (continued)

### 4. TOTAL EXPENDITURE

	CHARITABLE ACTIVITIES				Voluntary income	2025 Total	2024 Total
	Transport	Day Care centres	Other activities				
	£	£	£	£	£	£	£
<b>Costs directly allocated to activities</b>							
Staff costs (note 6)	148,783	202,353	232,446	-	583,582	677,059	
Staff recruitment and training	-	153	1,353	-	1,506	3,384	
Travel expenses	8	614	2,903	-	3,525	5,434	
Volunteer expenses	623	-	5,606	-	6,229	4,503	
Day Centre lunch costs	-	13,191	-	-	13,191	15,375	
Vehicle expenses	96,238	768	894	-	97,900	87,022	
Premises cost	-	15,545	2,416	-	17,961	20,173	
Special event costs	-	-	3,167	-	3,167	14,516	
Resources and equipment	1,529	1,535	27,690	-	30,754	39,018	
Computer costs	-	-	39,873	-	39,873	39,547	
Printing, postage, stationery & telephone	150	150	448	-	748	2,167	
Audit and accountancy	-	-	15,740	-	15,740	13,835	
Depreciation	32,272	-	-	-	32,272	31,737	
Response centre and warden costs	-	-	19,593	-	19,593	18,266	
Other direct costs	1,286	692	45,360	-	47,338	34,429	
<b>Total direct costs</b>	<b>280,889</b>	<b>235,001</b>	<b>397,489</b>	<b>-</b>	<b>913,379</b>	<b>1,006,465</b>	

(Continued on next page)

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025 (continued)

### 4. TOTAL EXPENDITURE (continued)

	CHARITABLE ACTIVITIES				2025 Total £	2024 Total £
	Transport £	Day Care centres £	Other activities £	Voluntary income £		
Total direct costs (from previous page)	280,889	235,001	397,489	-	913,379	1,006,465
<b>Support costs allocated to activities</b>						
Staff costs (note 6)	102,360	75,865	123,422	5,373	307,020	209,928
Staff recruitment and training	2,866	2,124	3,455	150	8,595	9,256
Travel expenses	728	540	878	38	2,184	1,587
Premises costs	675	465	756	(15)	1,881	52,125
Resources and equipment	1,357	1,006	1,636	71	4,070	1,014
Office costs	4,714	3,493	5,683	248	14,138	11,918
Amortisation	16	27	-	23	66	2,178
Other support costs	2,190	1,623	3,096	115	7,024	6,206
	<u>395,795</u>	<u>320,144</u>	<u>536,415</u>	<u>6,003</u>	<u>1,258,357</u>	<u>1,300,677</u>

Included within audit and accountancy above are amounts due to the auditors in relation to the audit of £7,800 (2024: £7,560). Also included is £7,940 for other work (2024: £6,275).

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025 (continued)

### 5 DEFERRED INCOME

The movement in deferred income during the year was:	£
Deferred income at 31 March 2024	1,300
Deferred income at 31 March 2025	(1,300)
Deferred income movement	<u><u>-</u></u>

### 6 STAFF COSTS

	2025	2024
	£	£
Wages and salaries	767,760	773,103
Social security costs	58,021	49,813
Pension costs	25,979	26,687
Retirement Benefit contribution to Local Authority	38,842	37,384
	<u><u>890,602</u></u>	<u><u>886,987</u></u>

The average number of employees in the year was 43 (2024: 47).

No employees received emoluments over £60,000 during the current or prior year.

There are no staff members to whom retirement benefits are accruing under defined benefit schemes.

Key management personnel comprising of five employees received total remuneration including pension contributions of £131,381 (2023: £115,860 to four employees).

At the year end there were outstanding amounts payable of £189,633 (2024: £162,791) relating to the pension scheme arrangement with Eastleigh Borough Council (see note 20). Total pension contributions of £64,821 (2024: £64,071) were accounted for in the year and are included in the SOFA.

#### Trustees remuneration:

The trustees received no remuneration during this or the prior year.

During the prior year, one trustee was reimbursed £37 for expenses incurred on the charity's behalf.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025 (continued)

### 7 INTANGIBLE ASSETS

Website costs  
£

#### COST

At 1 April 2024	6,600
Additions	-
At 31 March 2025	<u>6,600</u>

#### AMORTISATION

At 1 April 2024	6,534
Charge for year	66
At 31 March 2025	<u>6,600</u>

#### NET BOOK VALUE

At 31 March 2025	-
At 1 April 2024	<u>66</u>

### 8 TANGIBLE FIXED ASSETS

	Leasehold Property £	Motor vehicles £	Furniture & equipment £	Total £
<b>COST OR VALUATION</b>				
At 1 April 2024	1,020,000	259,849	170,939	1,450,788
Additions	-	-	3,738	3,738
Disposals	-	(32,419)	-	(32,419)
At 31 March 2025	<u>1,020,000</u>	<u>227,430</u>	<u>174,677</u>	<u>1,422,107</u>
<b>DEPRECIATION</b>				
At 1 April 2024	2,042	161,701	146,394	310,137
Charge for year	1,021	19,740	11,511	32,272
Disposals	-	(32,419)	-	(32,419)
At 31 March 2025	<u>3,063</u>	<u>149,022</u>	<u>157,905</u>	<u>309,990</u>
<b>NET BOOK VALUE</b>				
At 31 March 2025	<u>1,016,937</u>	<u>78,408</u>	<u>16,772</u>	<u>1,112,117</u>
At 1 April 2024	<u>1,017,958</u>	<u>98,148</u>	<u>24,545</u>	<u>1,140,651</u>

The leasehold property represents the long leasehold from Eastleigh Borough Council (EBC), based on a professional valuation carried out in September 2023. A further valuation was undertaken in January 2026, confirming the same value.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025 (continued)

### 9 INVESTMENTS

	Listed investments £
MARKET VALUE	
At 1 April 2024	-
Additions	511,321
Disposals	-
Realised gains	-
Revaluations	(1,111)
At 31 March 2025	<u>510,210</u>

### 10 DEBTORS

	2025 £	2024 £
VAT	20,255	5,459
Other debtors	50,596	72,440
Prepayments and accrued income	15,168	29,832
	<u>86,019</u>	<u>107,731</u>

### 11 CREDITORS: amounts falling due within one year

	2025 £	2024 £
Other creditors	230,545	225,123
Accruals and deferred income	34,962	61,625
Amounts held as custodian trustees (see note 12)	15,567	21,599
	<u>281,074</u>	<u>308,347</u>

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025 (continued)

<b>12 AMOUNTS HELD AS CUSTODIAN TRUSTEES</b>	<b>2025</b>	<b>2024</b>
	<b>£</b>	<b>£</b>
Day centres - Members funds	3,733	3,733
Pilands Wood Community Centre	2,808	2,808
HYCA	1,750	1,750
Fareham Community Lottery	7,086	13,118
Eastleigh Mayor's Charities	190	190
	<u>15,567</u>	<u>21,599</u>

### 13 PRINCIPAL FUNDING SOURCES

Included in income from donations, legacies and charitable activities are the following major sources of funds:

	<b>Grants</b>	<b>Contracts</b>	<b>Total</b>
	<b>£</b>	<b>£</b>	<b>£</b>
Local Government - Hampshire County Council	246,229	143,174	389,403
Eastleigh Borough Council	41,270	-	41,270
Hedge End Park	48,247	-	48,247
Big Lottery Fund	32,676	-	32,676
	<u>368,422</u>	<u>143,174</u>	<u>511,596</u>

We are grateful for the support these organisations have provided and for that of our many other supporters.

A detailed annual report describing the year's activities on projects is available on request from One Community Eastleigh at the address on page 1.

### 14 TRANSFERS BETWEEN FUNDS

A transfer is made from restricted funds to unrestricted funds to cover the internal support costs incurred by the charity in administering those funds.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025 (continued)

### 15 RESTRICTED FUNDS

	At 1 April 2024 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2025 £
Shopmobility	21,280	46,386	(43,736)	(6,828)	17,102
Shopmobility Scooter reserve	8,767	-	-	-	8,767
Hedge End Park Transport Scheme	46,223	59,676	(35,496)	(7,404)	62,999
Transport Organiser	17,250	39,375	-	(8,244)	48,381
Dial a Ride	-	167,953	(146,161)	(21,792)	-
Young Carers	41,773	36,052	(40,314)	(2,460)	35,051
Big Lottery Fund Youth	31,154	32,676	(34,156)	(29,674)	-
Children in Need 2019	-	-	(160)	160	-
HIWCF adults	2,500	-	-	(2,500)	-
Back to the Future	379	-	-	(379)	-
HYCA	9,413	11,314	(20,917)	190	-
Friends of Eastleigh Shopmobility	3,574	503	(1,600)	-	2,477
People with Learning Difficulties	3,000	-	(339)	-	2,661
Trips Out	1,165	235	(5,807)	4,407	-
Emergency Food	81	-	-	-	81
Connect4Communities	29,116	1,570	(7,462)	(2,532)	20,692
Local Children's Partnership	5,297	30,000	(16,561)	-	18,736
YC Cash for Kids	1,027	-	-	(1,027)	-
Ukraine Project	1,426	7,594	(3,377)	-	5,643
Total restricted funds	<u>223,425</u>	<u>433,334</u>	<u>(356,086)</u>	<u>(78,083)</u>	<u>222,590</u>

#### Shopmobility

To offer both electric and non-electric scooters for visitors needing mobility support in the town centre.

#### Shopmobility Scooter Reserve

To provide replacement scooters for shopmobility scheme in Eastleigh town centre.

#### Hedge End Park Transport Scheme

This service offers door to door transport, Monday to Friday, for people living in the Borough of Eastleigh or the Eastern side of Southampton to the superstores at Hedge End.

#### Transport Organiser

To provide funding for a member of staff to organise community transport for the local area.

#### Dial a Ride

This service offers door to door transport for people who are unable to use ordinary public transport.

## **ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

### **NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025 (continued)**

#### **15 RESTRICTED FUNDS (continued)**

##### **Young Carers**

Independent fundraising for trips and activities for young carers.

##### **Big Lottery Fund Youth**

To contribute towards Eastleigh Young Carers.

##### **Children in Need 2019**

To support carers between the ages of eight and eleven.

##### **HIWCF Adults**

To provide shopping and prescription collection help for people isolating or shielding due to the pandemic.

##### **Back to the Future**

Helping re-engage people back into their community by providing support to build confidence in going out.

##### **HYCA**

Co-ordination and support to the ten young carers groups across Hampshire.

##### **Friends of Eastleigh Shopmobility**

Support groups who kindly fundraise for new equipment for shopmobility.

##### **People with Learning Difficulties**

To provide transport or associated help for people with learning difficulties.

##### **Trips Out**

To organise trips out for people to alleviate loneliness.

##### **Emergency Food**

To provide emergency food supplies to people in very high need when the Basics Bank is closed.

##### **Connect4Communities**

Grant issued by HCC to support those most in need and affected by the significant rise in the cost of living particularly families with children and pensioners who would otherwise struggle with energy, food and water bills.

##### **Local Children's Partnership**

A partnership of organisations and agencies who work with Children and Young People across Eastleigh. LCP works to identify gaps and needs and work together to identify local priorities.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025 (continued)

### 15 RESTRICTED FUNDS (continued)

#### YC Cash for Kids

A grant issued to support our Young Carers and siblings either a winter coat, winter boots or fresh food up to the value of £35 per child.

#### Ukraine Project

Working in partnership with EBC we support the Ukrainian families settling across the borough with support, advice and information.

#### LCP Ukraine Project

Grant which came via LCP (Local Children's Partnership) to support families in ways that LCP local knowledge identifies. Eastleigh has chosen to address this by supporting Ukrainian families who are moving into own accommodation with moving costs, white goods etc.

### 16 UNRESTRICTED FUNDS

	At 1 April 2024	Incoming resources	Resources expended	Transfers	At 31 March 2025
	£	£	£	£	£
<b>Designated</b>					
One Community Transport	-	31,207	(69,194)	37,987	-
Lifeline & Telecare	329,420	112,254	(73,550)	(76,004)	292,120
Partnership fund	21,133	-	-	-	21,133
Day Care Centre funding	83,771	220,536	(235,001)	(57,459)	11,847
Care & respite	-	49,389	(52,736)	3,347	-
Fareham Community Lottery	9,786	9,985	-	-	19,771
	<u>444,110</u>	<u>423,371</u>	<u>(430,481)</u>	<u>(92,129)</u>	<u>344,871</u>
<b>Capital reserve</b>	1,140,717	-	(32,338)	3,738	1,112,117
<b>General reserves</b>	<b>216,860</b>	<b>95,468</b>	<b>(440,563)</b>	<b>166,474</b>	<b>38,239</b>
Total unrestricted funds	<u>1,801,687</u>	<u>518,839</u>	<u>(903,382)</u>	<u>78,083</u>	<u>1,495,227</u>

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025 (continued)

### 16 UNRESTRICTED FUNDS (continued)

#### One Community Transport

The service offers a fleet of accessible minibuses available for hire to voluntary and community groups.

#### Lifeline and Telecare

To install and maintain telephone linked alarm pendants and fix door key safes where appropriate.

#### Partnership Fund

Support across One Community to enable us to work in partnership with voluntary organisations and statutory agencies.

#### Day Care Centre

To provide supported enablement activities for older people.

#### Care & Respite

To provide care and respite services for people in their own homes.

#### Fareham Community Lottery

Supporting community projects in the local area. Empowering local good causes to raise money in a fun and effective way.

#### Capital Reserve

The capital reserve represents the value of funds related to fixed assets.

### 17 NET ASSETS BETWEEN FUNDS

	Unrestricted funds £	Restricted funds £	Total 2025 £
2025			
Fixed assets	1,112,117	-	1,112,117
Current assets	663,264	223,510	886,774
Current liabilities	(280,154)	(920)	(281,074)
Net assets	<u>1,495,227</u>	<u>222,590</u>	<u>1,717,817</u>
2024			
Fixed assets	1,140,717	-	1,140,717
Current assets	967,590	225,152	1,192,742
Current liabilities	(306,620)	(1,727)	(308,347)
Net assets	<u>1,801,687</u>	<u>223,425</u>	<u>2,025,112</u>

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025 (continued)

#### 18 RELATED PARTY TRANSACTIONS

There were no related party transactions during the year.

#### 19 OPERATING LEASES

At 31 March 2025, the charity had annual commitments under non-cancellable operating leases, as follows:

	2025	2024
	£	£
Within one year	18,761	-
Between one to two years	18,761	-
Between two and five years	25,015	-
Total commitment	<u>62,537</u>	<u>-</u>

#### 20 DEFINED BENEFIT PENSION SCHEME

The charity's defined benefit pension liabilities relating to its membership of the Hampshire County Council pension scheme were subsumed into those of Eastleigh Borough Council (EBC) in 2017. One Community Eastleigh has come to an agreement with EBC whereby annual liabilities arising in respect of the charity's portion of the scheme will be passed back to the charity, but payments against those invoices will be limited to £12,000 per annum. A liability will be recognised in the charity's accounts to the extent that invoiced amounts exceed the payments made. No liability is recognised in respect of future uninvoiced pension costs as these rest with EBC.

**ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

**NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025 (continued)****21 PRIOR YEAR STATEMENT OF FINANCIAL ACTIVITIES - YEAR ENDED 31 MARCH 2024**

	Unrestricted funds £	Restricted funds £	2024 Total £
<b>INCOME</b>			
Donations and legacies			
<i>Grants from local authorities</i>	70	-	70
<i>Donations</i>	7,908	10,519	18,427
Charitable activities	620,371	653,461	1,273,832
Investment Income	20,255	1	20,256
Other income	18,946	-	18,946
<b>TOTAL INCOME</b>	<b>667,550</b>	<b>663,981</b>	<b>1,331,531</b>
<b>EXPENDITURE</b>			
Fundraising costs	4,740	-	4,740
Charitable activities	890,499	405,438	1,295,937
<b>TOTAL EXPENDITURE</b>	<b>895,239</b>	<b>405,438</b>	<b>1,300,677</b>
<b>SUBTOTAL</b>	<b>(227,689)</b>	<b>258,543</b>	<b>30,854</b>
Exceptional item	5	-	-
<b>NET (EXPENDITURE) / INCOME BEFORE TRANSFERS</b>	<b>(227,689)</b>	<b>258,543</b>	<b>30,854</b>
Transfers between funds	161,716	(161,716)	-
<b>NET EXPENDITURE FOR THE YEAR</b>	<b>(65,973)</b>	<b>96,827</b>	<b>30,854</b>
Balances brought forward at 1 April 2023	1,867,660	126,598	1,994,258
<b>Balances carried forward at 31 March 2024</b>	<b>1,801,687</b>	<b>223,425</b>	<b>2,025,112</b>

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025 (continued)

### 22 PRIOR YEAR FUNDS MOVEMENTS - YEAR ENDED 31 MARCH 2024

#### RESTRICTED FUNDS

	At 1 April 2023 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2024 £
Shopmobility	20,886	47,773	(40,551)	(6,828)	21,280
Shopmobility Scooter reserve	8,767	-	-	-	8,767
Hedge End Park Transport Scheme	34,088	57,119	(37,580)	(7,404)	46,223
Transport Organiser	2,123	36,912	(13,541)	(8,244)	17,250
Dial a Ride	-	166,024	(140,811)	(25,213)	-
Young Carers	28,954	25,207	(10,797)	(1,591)	41,773
Big Lottery Fund Youth	6,126	56,242	(24,386)	(6,828)	31,154
Children in Need 2019	-	40,428	(38,855)	(1,573)	-
HIWCF adults	-	2,500	-	-	2,500
Vehicle replacement	5,427	67,700	-	(73,127)	-
Back to the Future	390	-	(11)	-	379
HYCA	12,683	70,111	(46,672)	(26,709)	9,413
Friends of Eastleigh Shopmobility	3,808	185	(419)	-	3,574
People with Learning Difficulties	3,000	-	-	-	3,000
Trips Out	265	900	-	-	1,165
Emergency Food	81	-	-	-	81
Connect4Communities	-	44,783	(12,635)	(3,032)	29,116
Local Children's Partnership	-	19,646	(12,105)	(2,244)	5,297
YC Cash for Kids	-	1,050	(23)	-	1,027
Ukraine Project	-	14,276	(13,350)	500	1,426
LCP Ukraine Project	-	13,125	(13,702)	577	-
<b>Total restricted funds</b>	<b>126,598</b>	<b>663,981</b>	<b>(405,438)</b>	<b>(161,716)</b>	<b>223,425</b>

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025 (continued)

### 22 PRIOR YEAR FUNDS MOVEMENTS - YEAR ENDED 31 MARCH 2024 (continued)

#### UNRESTRICTED FUNDS

	At 1 April 2023 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2024 £
<b>Designated</b>					
One Community Transport	-	17,859	(73,195)	55,336	-
Building reserve	30,000	-	-	(30,000)	-
Lifeline & Telecare	350,890	127,522	(70,988)	(78,004)	329,420
Partnership fund	21,133	-	-	-	21,133
Pension reserve	60,000	-	-	(60,000)	-
Day Care Centre funding	64,206	330,541	(256,484)	(54,492)	83,771
Care & respite	-	55,853	(75,883)	20,030	-
Back to the Future	26,822	-	-	(26,822)	-
Fareham Voluntary Sector Support (EBC)	18,861	-	(158)	(18,703)	-
Fareham Community Lottery	9,786	-	-	-	9,786
Voluntary Sector Support Team	10,000	-	-	(10,000)	-
Covid contingency reserve	14,000	-	-	(14,000)	-
	<u>605,698</u>	<u>531,775</u>	<u>(476,708)</u>	<u>(216,655)</u>	<u>444,110</u>
<b>Capital reserve</b>	1,072,788	-	(33,915)	101,844	1,140,717
<b>General reserve</b>	<u>189,174</u>	<u>135,775</u>	<u>(384,616)</u>	<u>276,527</u>	<u>216,860</u>
<b>Total unrestricted funds</b>	<u><u>1,505,846</u></u>	<u><u>667,550</u></u>	<u><u>(895,239)</u></u>	<u><u>161,716</u></u>	<u><u>1,801,687</u></u>



**ONE COMMUNITY EASTLEIGH**

England & Wales - Charity number 1052978

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# Accounts

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**ONE COMMUNITY EASTLEIGH**

**COMPANY NUMBER: 3132524**

**REPORT AND FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2024**

**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024**

Registered Company Number: 3132524

Registered Charity Number: 1052978

**Directors/ Trustees:**

Adrian Hughes (Co-opted Trustee) – resigned March 2024 as Chair, remains as Co-opted Trustee

Kim Day – appointed October 2023, appointed as Chair of Trustees March 2024

Andrew Black – Treasurer

Gail Bloomfield

Warwick Clews – Vice Chair appointed March 2024

Sam Crompton – appointed October 2023

David Lowe

Tahina Akther – appointed October 2023

Pat Statham

**Chief Executive and Company Secretary:**

Debra Clothier – resigned September 2023

Hayley Malcolm – appointed October 2023

**Principal and Registered Address:**

12 Romsey Road, Eastleigh,  
Hampshire, SO50 9AL

**Bankers:**

Lloyds Bank Plc 3, 6 Market Street, Eastleigh,  
Hampshire, SO50 9YT

CAF Bank Limited, Kings Hill, West Malling,  
Kent, ME19 4TA

**Auditor:**

Knight Goodhead Limited

7 Bournemouth Road, Chandler's Ford,  
Eastleigh, Hampshire, SO53 3DA

**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024**

**Chair's Report**

Following the election of three new trustees at the October 2023 AGM, Tahina Akther, Sam Compton, and myself, the Board of Trustees reached its full complement of nine Trustees. The addition of new Trustees has enhanced the skills and knowledge already present within the Board of Trustees. It has also helped to reinforce the Board's resilience in facing the challenges that are before One Community.

September 2023, saw the appointment of Hayley Malcolm as the new Chief Executive Officer of One Community. Hayley has brought her years of experience at One Community to the role and has provided invaluable leadership and vision since her appointment, both to the Trustees and the organisation.

In March 2024, Adrian Hughes announced his decision to stand down as Chair of the Board of Trustees, and as an active Trustee. Due to his experience and knowledge of One Community Adrian agreed to be a Co-opted Trustee. Adrian's contribution to One Community as a Trustee and as the Chair of the Board, has been multifaceted. He has provided expertise, leadership, and support, which has been much valued during his tenure at One Community.

Following Adrian's departure as Chair of the Board, Trustees voted for me to take over the role. In addition, the Board agreed to reintroduce the role of Vice Chair, and Warwick Clewes was elected.

The focus of the Board of Trustees during the latter part of 2023/24 has been the implementation of the Strategic Plan unveiled at the 2023 AGM. This has been a major piece of work involving Trustees, Hayley, and key people within One Community.

A Programme Board was set up to provide structure and rigour to the process of rolling out the multiple projects identified in the plan. Trustees were able to bring their previous experiences in programme management and project management to help the Strategic Plan become a reality.

The Programme Board is made up of three Trustees, Warwick Clewes, David Lowe and me, plus Hayley and a Programme Co-ordinator. This latter post was felt to be essential if the strategic plan was to be translated into specific projects that could be rolled out and monitored. Trustees agreed to its creation, and Anne Brooks-Butcher was promoted to the post in January 2024.

The Strategic Plan was divided into seven workstreams, and initially fourteen projects were identified. The plan was launched to the staff of One Community in March 2024.

In addition to the rollout of the Strategic Plan, Trustees have been reviewing how the Board operates and how the re-introduction of a committee structure can support the Board. This work will be a feature of 2024-25.

**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024**

A key project arising out of the Strategic Plan was to review the senior management structure. Following Hayley's appointment as Chief Executive Officer in September 2023, there was a shortage of senior managers and various options were reviewed. Trustees agreed to a new management structure which saw the creation of two new posts, The Head of Internal Operations and Communications, and the Head of Operations – External. To date both posts has been recruited to and the successful candidates were Lisa-Jane Lydon, formerly the Social Media Coordinator and Kay Burton as Head of Operations, formerly the Young Carers Lead, both having worked at One Community for a number of years.

The delivery of the Strategic Plan has already helped to move One Community forward in how it operates. The ongoing challenge to service delivery remains funding. As a consequence of reduced Government funding to Local Authorities there is subsequent impact of the level of grants available for charities such as One Community. Hayley leads a proactive approach to grant applications and as part of the review of the management structure, Trustees have approved the appointment of a post specifically designed to look at ways to raise funds through grant applications and sponsorship.

Kim Day  
Trustee and Chair to the Board

The Trustees have pleasure in presenting their report and the financial statements of the charity for the year ended 31 March 2024.

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Governing Document**

One Community Eastleigh is a company Limited by Guarantee and a registered charity. It is governed by its Memorandum and Articles of Association. The company was incorporated as Eastleigh Community Services on 30 November 1995 and was granted charitable status on 14 February 1996. It changed its name in April 2007 to One Community Eastleigh, trading as One Community.

**Recruitment and Appointment of Trustees**

All trustees who have served during the period are as indicated on Page 1. The Memorandum and Articles of Association of the company govern appointment of Trustees. Under those Articles nine Trustees can be elected by thirds by members at the AGM and serve for a period of three years. The Trustees are authorised to co-opt up to three new Trustees. Members of One Community are invited to put forward nominations for Trustees on an annual basis. The Trustees seek to achieve a balance of professional skills and knowledge of the communities within their number.

**ONE COMMUNITY EASTLEIGH  
(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024**

**Trustees Induction and Training**

All new Trustees undergo a familiarisation process with the work of One Community, an induction into their role as a Trustee and relevant training i.e., safeguarding. Trustees are invited to attend One Community events in order get to know One Community staff and volunteers. Specific Trustees are allocated to the various sections of work undertaken by One Community to develop a more in depth understanding of that area of work and to be able to bring any issues connected with that area to the attention of the other Trustees.

**Risk Review**

The Trustees have conducted their own review of the major risks to which the charity is exposed, and systems have been established to manage those risks. The charity recognises a key risk is external funding and is continually looking to diversify its funding streams for projects to ensure future funding is forthcoming. Internal risks are minimised by the implementation of procedures for the authorisation of all transactions and projects and to ensure consistent quality of delivery for all operational aspects of the charitable company. These procedures are periodically reviewed to ensure that they still meet the needs of the charity.

**ORGANISATIONAL**

**Structure**

The Trustees determine the strategic direction and general policy of the company. The day-to-day management of the charity is delegated to the Chief Executive.

**Related Parties**

In so far as it is complementary to the charity's objects the charity is guided by national, regional, and local policy and works in partnership especially with local stakeholders to meet its aims. One Community would like to thank these local stakeholders for their support during the year 23/24: -

- Eastleigh Borough Council
- Hampshire County Council
- Clinical Commissioning Group
- Hampshire and IOW Community Foundation
- Vivid Housing Limited

**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024**

**OBJECTIVES OF ONE COMMUNITY**

To promote any charitable purposes for the benefit of the community in the area of the administrative authorities comprising the historic county of Hampshire (including Portsmouth and Southampton) and in particular the local government district of Eastleigh and, if the Trustees shall so decide, in any of the administrative authorities immediately adjoining, and in particular the advancement of education, the protection of health and the relief of poverty, distress and sickness.

To promote and organise co-operation in the achievement of the above purposes and to that end bring together representatives of the voluntary organisations operating within the local government district of Eastleigh primarily and, relevant statutory authorities engaged in the furtherance of the above purpose.

In 2024, One Community are reviewing the business plan including their objectives.

**ACTIVITIES, ACHIEVEMENTS, PERFORMANCE AND FUTURE DEVELOPMENTS FOR PUBLIC BENEFIT**

Our aim is to work locally to promote voluntary activity, encourage work in partnership, provide community services and advocate change, which enhances the quality of life for all in our community. The vision and core values of the organisation and the critical success factors were still seen as appropriate, as were the strategic goals detailed below:

- To build and maintain a vibrant voluntary and community sector in Eastleigh and across Hampshire.
- To enhance the health and wellbeing of residents.
- To have sustainable partnerships working to deliver mutual success.
- To ensure that public recognition of the work of One Community is high.
- To be an excellent employer.
- To be a socially responsible organisation.

One Community largely seeks to achieve its aim by running a series of services. In planning the activities undertaken by these services the Trustees have taken account of the Charity Commission's guidance on public benefit.

Within One Community there is always a wide range of services being delivered at any point in time, we are often able to react quickly to changing events, which of course happened with Covid. The safety of our clients, volunteers and staff have remained paramount in our priorities throughout this year and will beyond. Staff and Volunteers deserve much credit for the willingness to respond quickly to changing events, and their flexibility to take on what was needed to be done, for the benefit of clients. The quality of services offered is a high priority to both staff and Trustees and One Community is proud that it holds for perpetuity, since 2018, the Queen's Award for Voluntary Service.

**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024**

The organisation delivered these services during this period:

The **Options** team look at the needs of clients and/or their family and make a personalised plan, accessing services in-house and from the local community including-

**Lifeline-** to give users the freedom to live independently in their own home, safe in the knowledge that if they should have an accident, a fall or feel unwell they can get help quickly. Lifeline is a telephone linked support service designed to help clients to maintain an independent lifestyle safely. In an emergency the client presses the panic button, worn on the person, which alerts by telephone a 24-hour careline centre where assistance can be immediately arranged. **128 Lifeline Units** were installed. During this year we have begun the transition of digitalisation journey being able to offer digital machines to current and new clients. We currently have 34 Smart life units installed in clients homes these machines help equipped vulnerable households to be digitally ready for the digital switchover completing by 2025/2026.

**The Day Activities Service –** Offers a range of care, entertainment, and activities for older/vulnerable individuals. We have a highly trained staff team who can support individuals who are living with varying health/medical condition such as Dementia, Parkinsons, physical and learning disabilities. The aim of the day is to provide a fun, person centred, stimulating environment where the clients can take part in activities as a group or individually if they choose to. The clients are all offered a 2-course lunch and have unlimited access to refreshments throughout the day. We offer a dedicated minibus service that collects and return clients home safely, we go above and beyond to ensure clients safely lock up their homes and when returned home are settled in as required. During this year we have run these in the Pavilion in the Park in Eastleigh and across two sites in the Southern Parishes Pudbrook and Rodbard Over this year we have provided over 20,200 support hours in Eastleigh and 7,500 support hours in Bursledon. 55% of our clients attend to reduce their social isolation whilst the remaining 45% attend for the purpose of Respite. As we move into 2024 we are looking forward to securing more venues at Vivid sites to allow us to increase our capacity.

**PA Service/Care and respite-** our carefully trained and friendly staff provide the care and support for clients to live independently in their homes, either through reducing barriers or providing appropriate assistance. The support we offer is very varied, but could include short break respite for carers, medical prompts, support with managing the home, personal care, meal preparation, support with communications or admin, or support to access the community, for example going shopping, to the library, attend an appointment to access a club or carry on with a hobby. During this year we delivered over 2,600 hours of care in the community.

**'Trips Out'**- Throughout this year, we were supported by EBC/HCC to reduce social isolation and ran several 'trips out' for those who felt isolated or lonely and to encourage and build

# ONE COMMUNITY EASTLEIGH (company limited by guarantee)

## TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024

confidence in engaging with others. Attendees fed back how much they enjoyed their days out to a variety of places.

**Young Carers-** offers support to over 100 young carers aged 8 to 18 years who live in the Borough of Eastleigh. The activities organised, give young carers time off from caring and the opportunity to make friends with other young people in the similar situation. We aim to empower young people and provide them with positive experiences in a safe and fun environment where they are free to be themselves. Our holiday provision delivered over 30 days out comprising of either trips or workshop-based events, these were well attended. Our term-time club delivered over 200 hours of respite provision after school and saw over 160 different YC's throughout the year. A real celebration event this year for project was our Live Show that was performed in July, this was a show planned, developed, and performed all by the Young Carers as a fundraising event, despite the wet and rainy weather the young carers did amazingly!

**Hampshire Young Carers Association-** We provide a home for this within One Community, the Hampshire Young Carers Alliance (HYCA) is a consortium of ten Young Carer projects/services within Hampshire. HYCA was formed around 2005 with the initial objectives of individual projects/services working closer together, sharing good practice & resources. The overall aim and vision is to develop a single county-wide voice, advocating and championing Young Carers across the county. The consortia enable stronger relationships to evolve with key stakeholders, ensuring an overarching aim of ongoing quality, evaluation, consistency, and sustainability moving forward. We move into 2024/25 preparing for applying to retender as the lead organisation providing Young Carers Services for Hampshire under HYCA.

**Transport-** Dial a Ride (DAR) is a door-to-door transport service for people living in the borough of Eastleigh who find it difficult or impossible to use ordinary bus services. It operates 6 days a week and is a valued service to its clients. DAR Trips for this period = **Trips 11,936, Miles covered 73,964**

The Community Transport scheme (Minibus hire) provides group transport for community and charitable organisations who are registered Core Members of One Community. They might be youth groups, sports clubs, or older people's lunch clubs. Our volunteer drivers regularly transport passengers to a variety of destinations using our fleet of accessible minibuses. The vehicles are available 24 hours a day, seven days a week. **Total hires = 871, Passengers carried = 13,010.** We are looking forward to building our Group Hire services and have recently started to deliver transport services for their disabled supporters' group.

Other Transport services available include Parish Link Trips = **365, Miles = 1,504** and Hedge End Retail Park Service Passenger trips = **4,633, Miles = 13,796.**

**Shopmobility-** Shopmobility is located at the Swan Centre, Wells Place, Eastleigh, and loans out powered or manual wheelchairs and scooters to enable people to do their shopping independently or to use other facilities in the town centre. Manual wheelchairs are also

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**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024**

available to hire for extended periods of time at a cost per day of £1.50 for members or £3.25 for non-members. During this period, we hired out our services power chairs, scooters or wheelchairs a total of 3,537 times.

**Voluntary Sector Support –**

In **Eastleigh** – Due to the changes at the end of the previous financial year we moved into 2023/2024 not being the local VSS provider from Eastleigh Borough Council, we were still funded under the Hampshire Infrastructure Grant for Eastleigh and therefore were still able to operate our Volunteer Centre from Head Office, as well as provide vital governance and funding support to our community groups we supported groups to secure £500,000 in funding this was £100k up from last year. Despite financial and operation challenges we were still able to achieve the below, which we should feel proud of,

We have provided

1. Volunteer placements **379**
2. Volunteer enquiries **665**
3. Learners **30** (mainly First Aid courses)
4. Support given to groups **417** occasions.
5. Supported groups to access more than **£500,000** in grant funding.
6. Facilitated **4** community building managers network meetings, helping groups discuss grant funding, antisocial behaviour, volunteer recruitment and retention and various other topics.

Our **Community Development Team** offered a service to local voluntary and community groups to provide information, advice, and guidance around the complexities of running a local group or charity. What we do:

- Helped set up new groups.
- Supported groups in creating and using a constitution and policies.
- Sourced funding for groups.
- Advised on funding applications.
- Supported trustees and committees.
- Developed action plans with groups.
- Provided information about legislation and legal requirements.
- Helped groups voice their needs to statutory organisations.
- Provided a range of training and information seminars for local groups.
- Work with statutory and public bodies to provide cohesive community development in our area of operation.
- Facilitate networks for peer support.
- Organise events to celebrate volunteering and showcase the work of local groups.
- The team holds quarterly Community Building Network meetings for the Borough of Eastleigh.

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**Events-** One Community organised and/or took part in many events in Eastleigh, during the course of the year, including: The Mela, Eastleigh Pride, Fryern Funtasia and the Christmas Light switch on.

**Digital Engagement-** Our social media engagement and reach has increased dramatically in this year. This has enabled many groups to get their news and information out more widely in the community.

From April 2022 to April 2023-

	Facebook	Instagram
Reach	+10%	+42.9%
Followers	3762	600
New Followers	141 net new followers (+223% on previous year)	

We continued to host our weekly radio show on Unity 101, giving many community groups the opportunity to reach a wider audience about the work they do.

**Cost of Living response-** We were successful in sourcing funding from HCC to be able to assist residents with some of the difficulties they have faced, such as fuel, clothes, food, toiletries, blankets etc. We were successful in being awarded further Household Support Funds for our Young Carer Families. We are hopeful to continue to secure this funding moving into 24/25.

**Ukraine-** During this year our work with the Ukrainian community developed further and by working in partnership with EBC our welcome café for both the arrivals and their hosts has gone from strength to strength, we had some excellent volunteers helping us to both translate and support them. The recruitment of our Ukrainian Outreach coordinator who works with the families to ensure they are supported, connected to their community, and help identify any needs has been a real success. The number of Ukrainians that have arrived in Eastleigh Borough and been supported since April 2022 is 248.

**Local Childrens Partnership-** Hampshire County Council provided a small amount of initial funding to revive the LCP in Eastleigh. One Community are the Lead organisation in the borough for this and one of its Trustees, Pat Statham is the Chair (and was the previous Chair). The funding provided for a few hours of administrative support from October to March, when we were also successful in securing some more funding to appoint a Coordinator for the next year. We also secured some funding for the LCP to provide some funds for the Ukrainians in the borough with children, which means we can support them, primarily with any moving costs which was identified as a gap for those moving from their original hosts to alternative accommodation. During this year we were able to provide over 40 families support with this grant. The group has excellent attendance and is growing to build excellent partnership between organisations who work with the children and young people of Eastleigh.

One Community is a **membership** organisation, but most of our services are open to non-members. Membership is open to voluntary and community groups, it provides access to our

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## TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024

facilities and information services, including minibus hire (you must be a core member), room hire, administration support and equipment hire at a reduced rate. Core Plus members can apply for the Quality Mark, which they can advertise on their websites and letter headings. Members also receive our monthly e-news and information called 'Network' about funding and training opportunities. As of the 31st March 2024 there were 38 Core Plus and Associate members and 98 Core members.

Our SMT, led by our CEO, is active in promoting the voice of local Voluntary & Community Organisations (VCO) at various fora including: -,

- Eastleigh Borough Council Community Safety Partnership
- Eastleigh Early Help Hub
- Eastleigh Welfare Agencies Partnership
- Hampshire Adult Safeguarding Board Subgroup
- Hampshire Carers Partnership Board
- Hampshire Children's Trust Board.
- Hampshire Health & Well-Being Ageing Well Subgroup (Chair)
- Hampshire Health and Well-being Starting Well Group
- Hampshire Transport Operators Forum
- Hampshire Volunteer Centre Network
- Hampshire Young Carers Alliance
- Eastleigh Sports and Activities Alliance
- Eastleigh Volunteers Managers Forum
- Fareham Volunteer Managers Forum

We continue to work in partnership with other CVS across Hampshire where we can share learning, information and bring financial efficiencies as well as sustainability in addressing issues for example, climate change initiatives.

### The Future

We rolled out our new Business Strategy and Plan for One Community at the 2023 AGM it has set out its objectives for the next 3 years in what is becoming a very difficult context with regards to the resources available. This situation looks like it might continue over the next few years, in being challenging, not just for One Community but across several the sectors in which we work.

In addition to the rollout of the Strategic Plan, Trustees have been reviewing how the Board operates and how the re-introduction of a committee structure can support the Board. This work will be a feature of 2024-25.

Quilter are still our nominated investment advisors supporting us to make best use of our funds to enable us to reinvest in our services for the future.

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We are currently awaiting results of recent HCC consultations in relation to cuts that could affect many of our services from 2025. Moving into 2024/25 positively and with hope that we are able to secure our vital services as well as develop services further to support the needs of the community we serve.

**FINANCIAL REVIEW**

- Income has increased to £1,331,531 (2023: £1,287,544). There continues to be considerable effort employed to attract funds to further the aims and objectives of the organisation. The Trustees have endeavoured to ensure that the maximum amount of money possible is expended on the work of the charity for its beneficiaries.

Expenditure for the year totals £1,300,677 (2023: £1,343,962). This has resulted in a surplus for the year of £30,854 (2022: deficit of £56,418 on normal activities).

Note that the accounts recognise £390,000 of exceptional income in the previous year due to the valuation of the property transferred to the charity by Eastleigh Borough Council during that year.

Overall, the Trustees are pleased that the monitoring reports received enable expenditure to be closely controlled by the Chief Executive and the Senior Management Team. The Trustees are satisfied that the restricted funded projects are being delivered in accordance with each project plan.

**RESERVES POLICY**

The Trustees have examined the charity's requirement for reserves in the light of the main risks to the organisation. They have concluded that unrestricted funds not committed or invested in tangible fixed assets held by the charity should be approximately 3 months of expenditure. This is to allow services involving vulnerable people to be continued for an appropriate period in the event of cessation of funding. Reserves are also held to even out cash flow and to fund exceptional future building project costs. The balance of free reserves at 31 March 2024 was £216,860 (2023: £189,174), which equates to approximately 2.9 months of unrestricted expenditure. The trustees are keeping this under close review.

**PRINCIPAL FUNDING SOURCES**

The principal funding sources for the charity are those organisations which use One Community's services and in certain cases give grants towards our charitable work. Further details are given in note 13 to the financial statements. One Community would like to acknowledge our thanks to all the organisations and individuals that have supported us in the last year.

**ONE COMMUNITY EASTLEIGH**  
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**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024**

**INVESTMENT POLICY**

The Trustees have the authority to invest the money that One Community does not immediately need in any investments or properties. At present, surplus funds are on deposit ensuring that funds are readily available if required, but that interest is received on the bank balance.

**FUNDS HELD AS CUSTODIAN TRUSTEE**

One Community acts as custodian trustee for certain funds which are detailed in note 12 of the accounts.

**RESPONSIBILITIES OF THE TRUSTEES**

The trustees (who are also directors of the charitable company for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements, and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

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**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2024**

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

**AUDITORS**


A resolution to re-appoint Knight Goodhead Limited as Auditors for the ensuing year will be proposed at the annual general meeting in accordance with section 485 of the Companies Act 2006.

**SMALL COMPANY PROVISIONS**

This report has been prepared in accordance with the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with FRS 102 and the provisions for small companies under Part 15 of the Companies Act 2006.

Signed on behalf of the Trustees

Kim Day

A handwritten signature in black ink that reads "Kim Day". The signature is written in a cursive, slightly stylized font.

19th November 2024

# **INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

## **Opinion**

We have audited the financial statements of One Community Eastleigh for the year ended 31 March 2024, which comprise the Statement of Financial Activities, Balance Sheet, Cashflow Statement and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable to the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024, and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

## **Basis of opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

## **Other information**

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

## **INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

### **Matters on which we are required to report by exception**

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- the company has not kept adequate and sufficient accounting records, or returns adequate for our audit have not been received from branches not visited by us; or
- the company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' Annual Report and take advantage of the small companies exemption from the requirement to prepare a strategic report.

### **Responsibilities of the trustees**

As explained more fully in the trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

### **Auditor's responsibilities for the audit of the financial statements**

We have been appointed as auditor under the Companies Act 2006 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

The engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations.

We identified the laws and regulations applicable to the charitable company through discussions with trustees and other management and we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence.

We assessed the susceptibility of the charitable company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud and considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

## **INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

To address the risk of fraud through management bias and override of controls, we performed analytical procedures to identify any unusual or unexpected relationships, tested journal entries to identify unusual transactions and investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance; and
- enquiring of management as to actual and potential litigation and claims;

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

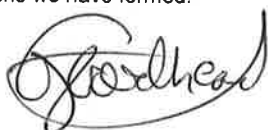
Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Knight Goodhead Limited is eligible for appointment as auditor of the charitable company by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

### **Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



**CJ GOODHEAD FCA**

**Senior Statutory Auditor**

**Knight Goodhead Limited**

Chartered Accountants and Statutory Auditors

7 Bournemouth Road, Chandler's Ford, Eastleigh, Hampshire, SO53 3DA

Dated: 19 November 2024

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2024

(Including Income and Expenditure Account)

	Notes	Unrestricted funds £	Restricted funds £	2024 Total £	2023 Total £
<b>INCOME</b>					
Donations and legacies					
<i>Grants from local authorities</i>		70	-	70	19,734
<i>Donations</i>		7,908	10,519	18,427	26,748
Charitable activities	3	620,371	653,461	1,273,832	1,233,449
Investment Income		20,255	1	20,256	7,383
Other income		18,946	-	18,946	230
<b>TOTAL INCOME</b>		<b>667,550</b>	<b>663,981</b>	<b>1,331,531</b>	<b>1,287,544</b>
<b>EXPENDITURE</b>					
Fundraising costs	4	4,740	-	4,740	10,449
Charitable activities	4	890,499	405,438	1,295,937	1,333,513
<b>TOTAL EXPENDITURE</b>		<b>895,239</b>	<b>405,438</b>	<b>1,300,677</b>	<b>1,343,962</b>
<b>SUBTOTAL</b>		<b>(227,689)</b>	<b>258,543</b>	<b>30,854</b>	<b>(56,418)</b>
Exceptional item	5	-	-	-	390,000
<b>NET (EXPENDITURE)/INCOME BEFORE</b>		<b>(227,689)</b>	<b>258,543</b>	<b>30,854</b>	<b>333,582</b>
Transfers between funds	14, 15, 16	161,716	(161,716)	-	-
<b>NET (EXPENDITURE)/ INCOME FOR THE YEAR</b>		<b>(65,973)</b>	<b>96,827</b>	<b>30,854</b>	<b>333,582</b>
Balances brought forward at 1 April 2023		1,867,660	126,598	1,994,258	1,660,676
<b>Balances carried forward at 31 March 2024</b>		<b>1,801,687</b>	<b>223,425</b>	<b>2,025,112</b>	<b>1,994,258</b>

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in notes 15 and 16 to the financial statements.

**ONE COMMUNITY EASTLEIGH**

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Company number: 3132524

**BALANCE SHEET AS AT 31 MARCH 2024**

	Notes	£	2024 £	2023 £
<b>FIXED ASSETS</b>				
Intangible assets	8		66	2,244
Tangible assets	9		<u>1,140,651</u>	<u>1,070,544</u>
			<u>1,140,717</u>	<u>1,072,788</u>
<b>CURRENT ASSETS</b>				
Debtors	10	107,731		83,739
Cash at bank and in hand		<u>1,085,011</u>		<u>1,235,301</u>
		<u>1,192,742</u>		<u>1,319,040</u>
<b>CREDITORS: amounts falling due within one year</b>	11	<u>308,347</u>		<u>397,570</u>
<b>NET CURRENT ASSETS</b>			<u>884,395</u>	<u>921,470</u>
<b>NET ASSETS</b>	17		<u>2,025,112</u>	<u>1,994,258</u>
<b>FUNDS</b>				
Restricted funds	15		223,425	126,598
Unrestricted funds	16		<u>1,801,687</u>	<u>1,867,660</u>
<b>TOTAL FUNDS</b>			<u>2,025,112</u>	<u>1,994,258</u>

The accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by the board of trustees on

Trustee

KIM DAY



19th November 2024

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### CASHFLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2024

	Notes	2024 £	2023 £
NET CASH FLOW PROVIDED BY OPERATING ACTIVITIES	1	(68,702)	665,622
CASH FLOWS FROM INVESTING ACTIVITIES			
Interest received		20,256	7,383
CASH FLOWS FROM FINANCING ACTIVITIES			
Fixed asset additions		(101,844)	(642,059)
NET CASH FLOW		<u>(150,290)</u>	<u>30,946</u>
Change in cash and cash equivalents in the period		(150,290)	30,946
Cash and cash equivalents at start of the period		<u>1,235,301</u>	<u>1,204,355</u>
Cash and cash equivalents at the end of the period	2	<u>1,085,011</u>	<u>1,235,301</u>

### NOTES TO THE CASHFLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2023

#### 1 RECONCILIATION OF NET EXPENDITURE TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2024 £	2023 £
Net income for year	30,854	(56,418)
Interest received	(20,256)	(7,383)
Depreciation	31,737	19,725
Amortisation	2,178	2,178
(Increase)/decrease in debtors	(23,992)	683,205
(Decrease)/increase in creditors	(89,223)	24,315
Net cash flow from operating activities	<u>(68,702)</u>	<u>665,622</u>

#### 2 ANALYSIS OF CASH AND CASH EQUIVALENTS

Cash at bank and in hand	<u>1,085,011</u>	<u>1,235,301</u>
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# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024

### 1 ACCOUNTING POLICIES

#### a) Accounting convention

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the FRS 102 (effective January 2019) and the Companies Act 2006.

The charity meets the definition of the public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The accounts have been prepared on the going concern basis. There are no material uncertainties about the charity's ability to continue.

#### b) Reserves

The charity's reserves policy is derived from a risk assessment of each category of income and expenditure. This assessment specifies the level of readily realisable reserves required to cover costs and commitments during an unforeseen period of difficulty.

#### c) Fund accounting

- Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.
- Designated funds represent unrestricted funds allocated by Trustees for identifiable future expenditure.
- Restricted funds are subjected to restrictions on their expenditure imposed by the donor.

#### d) Income

All income is included in the Statement of Financial Activities when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Donations and legacy income is received by way of grants, donations, legacies and gifts, and is included in full in the Statement of Financial Activities when receivable. Grants (including government grants), when entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant. Donated goods and assets are accounted for when received. Goods are recognised as stock until they are distributed. Assets are capitalised and depreciated in line with the tangible fixed asset policy.
- Investment income is included when receivable.
- Income from charitable activities is accounted for when earned.
- Resources are deferred when, at the end of an accounting period, they have been received but the charity has yet to become unconditionally entitled to them.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024 (continued)

### 1 ACCOUNTING POLICIES (continued)

#### e) Expenditure

Expenditure is recognised on an accruals basis as a liability is incurred. It includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates:

- Fundraising costs comprise the costs associated with attracting voluntary income and the costs of fundraising.
- Charitable activities expenditure comprises of costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.
- All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned between activities in line with their respective proportion of income received.

#### f) Intangible assets

Intangible assets are stated in the balance sheet at cost less amortisation.

Amortisation is provided to spread the cost over the estimated useful life of the asset. Amortisation is charged at 33% per annum straight line.

#### g) Tangible fixed assets

Fixed assets are stated in the balance sheet at cost less depreciation. Assets under £750 are not capitalised by the charity.

Depreciation is provided so as to write off the cost of fixed assets in equal instalments over the estimated useful lives of the assets. The rates used are as follows:

Long leasehold property	Straight line over life of lease
Motor vehicles	15% straight line
Furniture and equipment	10% straight line
Computer equipment	25% straight line

#### h) Pension scheme

The charity operates a defined contribution scheme for staff. Contributions are recognised when they become payable.

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024 (continued)

#### 1 ACCOUNTING POLICIES (continued)

##### i) Liabilities

Liabilities are recognised when incurred. Liabilities are divided between those payable within one year and those that will become payable in over one year.

#### 2 LEGAL STATUS

The charity is a company limited by guarantee and has no share capital. The charitable company was incorporated on 30 November 1995 in England and Wales and was registered on 14 February 1996 with the Charity Commission in England and Wales. The charity is a public benefit entity.

The registered office of the charitable company is 12 Romsey Road, Eastleigh, Hampshire, SO50 9AL.

#### 3 INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted £	Restricted £	2024 £	2023 £
<b>Transport</b>				
- Contractual funding	-	242,819	242,819	258,955
- Service fees	15,746	18,135	33,881	49,178
- Other incoming resources	810	67,700	68,510	8,838
<i>Total income from transport activities</i>	<b>16,556</b>	<b>328,654</b>	<b>345,210</b>	316,971
<b>Day Care Centres</b>				
- Contractual funding	162,585	-	162,585	116,039
- Service fees	167,956	-	167,956	168,612
<i>Total income from day care activities</i>	<b>330,541</b>	-	<b>330,541</b>	284,651
<b>Other activities</b>				
- Contractual funding	93,790	93,120	186,910	234,066
- Service fees	128,000	1,341	129,341	132,868
- Other incoming resources	51,484	230,346	281,830	264,893
<i>Total income from other activities</i>	<b>273,274</b>	<b>324,807</b>	<b>598,081</b>	631,827
<b>Total income from charitable activities</b>	<b>620,371</b>	<b>653,461</b>	<b>1,273,832</b>	1,233,449

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024 (continued)

### 4. TOTAL EXPENDITURE

	CHARITABLE ACTIVITIES					2023 Total £
	Transport £	Day Care centres £	Other activities £	Voluntary income £	2024 Total £	
<b>Costs directly allocated to activities</b>						
Staff costs (note 7)	178,717	216,351	281,991	-	677,059	700,121
Staff recruitment and training	602	665	2,117	-	3,384	5,929
Travel expenses	576	908	3,950	-	5,434	7,370
Volunteer expenses	85	26	4,392	-	4,503	5,677
Day Centre lunch costs	-	15,375	-	-	15,375	12,876
Vehicle expenses	87,016	-	6	-	87,022	136,223
Premises cost	-	18,190	1,983	-	20,173	23,323
Special event costs	-	-	14,516	-	14,516	13,098
Resources and equipment	293	1,441	37,284	-	39,018	20,353
Computer costs	775	149	38,623	-	39,547	33,426
Printing, postage, stationery & telephone	20	299	1,848	-	2,167	5,341
Audit and accountancy	-	-	13,835	-	13,835	8,170
Depreciation	31,737	-	-	-	31,737	19,725
Response centre and warden costs	-	-	18,266	-	18,266	17,297
Other direct costs	-	1,781	32,648	-	34,429	58,526
<b>Total direct costs</b>	<b>299,821</b>	<b>255,185</b>	<b>451,459</b>	<b>-</b>	<b>1,006,465</b>	<b>1,067,455</b>

(Continued on next page)

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024 (continued)

### 4. TOTAL EXPENDITURE (continued)

	CHARITABLE ACTIVITIES				2024 Total £	2023 Total £
	Transport £	Day Care centres £	Other activities £	Voluntary income £		
Total direct costs (from previous page)	299,821	255,185	451,459	-	1,006,465	1,067,455
<b>Support costs allocated to activities</b>						
Staff costs (note 7)	56,072	53,700	97,155	3,001	209,928	210,380
Staff recruitment and training	2,472	2,368	4,284	132	9,256	2,302
Travel expenses	424	406	734	23	1,587	328
Premises costs	13,959	13,334	24,123	709	52,125	36,312
Resources and equipment	271	259	469	15	1,014	1,160
Office costs	3,183	3,049	5,516	170	11,918	14,039
Amortisation	557	1,008	-	613	2,178	2,178
Other support costs	1,443	1,382	3,304	77	6,206	9,808
	<u>378,202</u>	<u>330,691</u>	<u>587,044</u>	<u>4,740</u>	<u>1,300,677</u>	<u>1,343,962</u>

Included within audit and accountancy above are amounts due to the auditors in relation to the audit of £7,560 (2023: £7,200). Also included is £6,275 for other work (2023: £3,480).

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024 (continued)

### 5 EXCEPTIONAL INCOME

This represents the difference between the valuation of the leasehold property received from Eastleigh Borough Council (per Note 9) and the Debtor recognised in the 2022 accounts and released in 2023.

### 6 DEFERRED INCOME

The movement in deferred income during the year was:	£
Deferred income at 31 March 2023	140,818
Deferred income at 31 March 2024	(1,300)
Deferred income movement	<u>139,518</u>

### 7 STAFF COSTS

	2024	2023
	£	£
Wages and salaries	773,103	789,894
Social security costs	49,813	51,559
Pension costs	26,687	33,067
Retirement Benefit payment to Local Authority	37,384	35,981
	<u>886,987</u>	<u>910,501</u>

The average number of employees in the year was 47 (2023: 48).

No employees received emoluments over £60,000 during the current or prior year.

There are no staff members to whom retirement benefits are accruing under defined benefit schemes.

Key management personnel comprising of four employees received total remuneration including pension contributions of £115,860 (2023: £160,648 to six employees).

At the year end there were outstanding pension contributions payable of £162,791 (2023: £141,644). Total pension contributions of £64,071 (2023: £54,304) were accounted for in the year and are included in the SOFA.

#### Trustees remuneration:

The trustees received no remuneration during this or the prior year.

During the year, one trustee was reimbursed £37 for expenses incurred on the charity's behalf (2023: £188 to three trustees).

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024 (continued)

8 INTANGIBLE ASSETS		Website costs		
		£		
COST				
At 1 April 2023		6,600		
Additions		-		
At 31 March 2024		<u>6,600</u>		
AMORTISATION				
At 1 April 2023		4,356		
Charge for year		2,178		
At 31 March 2024		<u>6,534</u>		
NET BOOK VALUE				
At 31 March 2024		66		
At 1 April 2023		<u>2,244</u>		

9 TANGIBLE FIXED ASSETS		Leasehold	Motor	Furniture &	Total
		Property	vehicles	equipment	
		£	£	£	£
COST OR VALUATION					
At 1 April 2023		1,020,000	167,599	161,345	1,348,944
Additions		-	92,250	9,594	101,844
Disposals		-	-	-	-
At 31 March 2024		<u>1,020,000</u>	<u>259,849</u>	<u>170,939</u>	<u>1,450,788</u>
DEPRECIATION					
At 1 April 2023		1,021	141,961	135,418	278,400
Charge for year		1,021	19,740	10,976	31,737
Disposals		-	-	-	-
At 31 March 2024		<u>2,042</u>	<u>161,701</u>	<u>146,394</u>	<u>310,137</u>
NET BOOK VALUE					
At 31 March 2024		<u>1,017,958</u>	<u>98,148</u>	<u>24,545</u>	<u>1,140,651</u>
At 1 April 2023		<u>1,018,979</u>	<u>25,638</u>	<u>25,927</u>	<u>1,070,544</u>

The leasehold property represents the long leasehold from Eastleigh Borough Council (EBC), based on a professional valuation carried out in September 2023. The charity moved into the property in October 2022 and the trustees believe the valuation represents a fair value at the year end.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024 (continued)

### 9 TANGIBLE FIXED ASSETS (continued)

Discussions are progressing with the legal team representing One Community and the EBC to finalise and sign the lease agreement. There are no significant issues at dispute, but the Board is committed to ensuring that the final agreement is in the best interests of One Community and to finalise the lease before the end of 2024.

The Board is confident that the value of the building provided within the Valuation Report dated 20th September 2023 is the most appropriate value to include in the accounts. Once the lease is concluded a further valuation will be arranged and there are no indications that the value will reduce.

10 DEBTORS	2024	2023
	£	£
VAT	5,459	6,351
Other debtors	72,440	60,136
Prepayments and accrued income	29,832	17,252
	<u>107,731</u>	<u>83,739</u>

11 CREDITORS: amounts falling due within one year	2024	2023
	£	£
Other creditors	225,123	174,475
Accruals and deferred income	61,625	205,270
Amounts held as custodian trustees (see note 12)	21,599	17,825
	<u>308,347</u>	<u>397,570</u>

12 AMOUNTS HELD AS CUSTODIAN TRUSTEES	2024	2023
	£	£
Day centres - Members funds	3,733	3,733
Pilands Wood Community Centre	2,808	2,808
HYCA	1,750	1,750
Fareham Community Lottery	13,118	9,344
Eastleigh Mayor's Charities	190	190
	<u>21,599</u>	<u>17,825</u>

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024 (continued)

#### 13 PRINCIPAL FUNDING SOURCES

Included in income from donations, legacies and charitable activities are the following major sources of funds:

		<b>Grants</b>	<b>Contracts</b>	<b>Total</b>
		<b>£</b>	<b>£</b>	<b>£</b>
Local Government -	Hampshire County Council	441,587	153,600	595,187
	Eastleigh Borough Council	62,242	-	62,242
Children in Need		40,428	-	40,428
Hedge End Park		43,861	-	43,861
Big Lottery Fund		66,238	-	66,238
		<u>654,356</u>	<u>153,600</u>	<u>807,956</u>

We are grateful for the support these organisations have provided and for that of our many other supporters.

A detailed annual report describing the year's activities on projects is available on request from One Community Eastleigh at the address on page 1.

#### 14 TRANSFERS BETWEEN FUNDS

A transfer is made from restricted funds into the unrestricted fund to cover the internal support costs incurred by the charity in administering those funds.

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024 (continued)

#### 15 RESTRICTED FUNDS

	At 1 April 2023 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2024 £
Shopmobility	20,886	47,773	(40,551)	(6,828)	21,280
Shopmobility Scooter reserve	8,767	-	-	-	8,767
Hedge End Park Transport Scheme	34,088	57,119	(37,580)	(7,404)	46,223
Transport Organiser	2,123	36,912	(13,541)	(8,244)	17,250
Dial a Ride	-	166,024	(140,811)	(25,213)	-
Young Carers	28,954	25,207	(10,797)	(1,591)	41,773
Big Lottery Fund Youth	6,126	56,242	(24,386)	(6,828)	31,154
Children in Need 2019	-	40,428	(38,855)	(1,573)	-
HIWCF adults	-	2,500	-	-	2,500
Vehicle replacement	5,427	67,700	-	(73,127)	-
Back to the Future	390	-	(11)	-	379
HYCA	12,683	70,111	(46,672)	(26,709)	9,413
Friends of Eastleigh Shopmobility	3,808	185	(419)	-	3,574
People with Learning Difficulties	3,000	-	-	-	3,000
Trips Out	265	900	-	-	1,165
Emergency Food	81	-	-	-	81
Connect4Communities	-	44,783	(12,635)	(3,032)	29,116
Local Children's Partnership	-	19,646	(12,105)	(2,244)	5,297
YC Cash for Kids	-	1,050	(23)	-	1,027
Ukraine Project	-	14,276	(13,350)	500	1,426
LCP Ukraine Project	-	13,125	(13,702)	577	-
Total restricted funds	<u>126,598</u>	<u>663,981</u>	<u>(405,438)</u>	<u>(161,716)</u>	<u>223,425</u>

#### Shopmobility

To offer both electric and non-electric scooters for visitors needing mobility support in the town centre.

#### Shopmobility Scooter Reserve

To provide replacement scooters for shopmobility scheme in Eastleigh town centre.

#### Hedge End Park Transport Scheme

This service offers door to door transport, Monday to Friday, for people living in the Borough of Eastleigh or the Eastern side of Southampton to the superstores at Hedge End.

#### Transport Organiser

To provide funding for a member of staff to organise community transport for the local area.

#### Dial a Ride

This service offers door to door transport for people who are unable to use ordinary public transport.

## **ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

### **NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024 (continued)**

#### **15 RESTRICTED FUNDS (continued)**

##### **Young Carers**

Independent fundraising for trips and activities for young carers.

##### **Big Lottery Fund Youth**

To contribute towards Eastleigh Young Carers.

##### **Children in Need 2019**

To support carers between the ages of eight and eleven.

##### **HIWCF Adults**

To provide shopping and prescription collection help for people isolating or shielding due to the pandemic.

##### **Vehicle Replacement**

In partnership with Age Concern Eastleigh and Eastleigh Lions we were holding money towards purchasing a vehicle to go on the community transport fleet. Two minibuses were purchased in the year, assisted by funding from Hampshire County Council.

##### **Back to the Future**

Helping re-engage people back into their community by providing support to build confidence in going out.

##### **HYCA**

Co-ordination and support to the ten young carers groups across Hampshire.

##### **Friends of Eastleigh Shopmobility**

Support groups who kindly fundraise for new equipment for shopmobility.

##### **People with Learning Difficulties**

To provide transport or associated help for people with learning difficulties.

##### **Trips Out**

To organise trips out for people to alleviate loneliness.

##### **Emergency Food**

To provide emergency food supplies to people in very high need when the Basics Bank is closed.

##### **Connect4Communities**

Grant issued by HCC to support those most in need and affected by the significant rise in the cost of living particularly families with children and pensioners who would otherwise struggle with energy, food and water bills.

##### **Local Children's Partnership**

A partnership of organisations and agencies who work with Children and Young People across Eastleigh. LCP works to identify gaps and needs and work together to identify local priorities.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024 (continued)

### 15 RESTRICTED FUNDS (continued)

#### YC Cash for Kids

A grant issued to support our Young Carers and siblings either a winter coat, winter boots or fresh food up to the value of £35 per child.

#### Ukraine Project

Working in partnership with EBC we support the Ukrainian families settling across the borough with support, advice and information.

#### LCP Ukraine Project

Grant which came via LCP (Local Children's Partnership) to support families in ways that LCP local knowledge identifies. Eastleigh has chosen to address this by supporting Ukrainian families who are moving into own accommodation with moving costs, white goods etc.

### 16 UNRESTRICTED FUNDS

	At 1 April 2023	Incoming resources	Resources expended	Transfers	At 31 March 2024
	£	£	£	£	£
<b>Designated</b>					
One Community Transport	-	17,859	(73,195)	55,336	-
Building reserve	30,000	-	-	(30,000)	-
Lifeline & Telecare	350,890	127,522	(70,988)	(78,004)	329,420
Partnership fund	21,133	-	-	-	21,133
Pension reserve	60,000	-	-	(60,000)	-
Day Care Centre funding	64,206	330,541	(256,484)	(54,492)	83,771
Care & respite	-	55,853	(75,883)	20,030	-
Back to the Future	26,822	-	-	(26,822)	-
Fareham Voluntary Sector	18,861	-	(158)	(18,703)	-
Fareham Community Lottery	9,786	-	-	-	9,786
Voluntary Sector Support Team	10,000	-	-	(10,000)	-
Covid contingency reserve	14,000	-	-	(14,000)	-
	<u>605,698</u>	<u>531,775</u>	<u>(476,708)</u>	<u>(216,655)</u>	<u>444,110</u>
<b>Capital reserve</b>	1,072,788	-	(33,915)	101,844	1,140,717
<b>General reserves</b>	<u>189,174</u>	<u>135,775</u>	<u>(384,616)</u>	<u>276,527</u>	<u>216,860</u>
Total unrestricted funds	<u>1,867,660</u>	<u>667,550</u>	<u>(895,239)</u>	<u>161,716</u>	<u>1,801,687</u>

## **ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

### **NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024 (continued)**

#### **16 UNRESTRICTED FUNDS (continued)**

##### **One Community Transport**

The service offers a fleet of accessible minibuses available for hire to voluntary and community groups.

##### **Building Reserve**

To cover any necessary building works required by the charity.

##### **Lifeline and Telecare**

To install and maintain telephone linked alarm pendants and fix door key safes where appropriate.

##### **Partnership Fund**

Support across One Community to enable us to work in partnership with voluntary organisations and statutory agencies.

##### **Pension Reserve**

This reserve related to future payments falling due in respect of a historic defined benefit pension arrangement (see note 20). It is deemed no longer necessary to ringfence these funds in this way.

##### **Day Care Centre**

To provide supported enablement activities for older people.

##### **Care & Respite**

To provide care and respite services for people in their own homes.

##### **Back to the Future (formerly A Little Bit of Help)**

Helping re-engage people back into their community by providing support to build confidence in going out.

##### **Fareham Voluntary Sector Support**

A project to provide the 'Big 3' in the Borough of Fareham. The 'Big 3' is a package of support provided to local groups comprised of funding advice, governance and building community resilience and volunteer and skills support. This service has now finished.

##### **Fareham Community Lottery**

Supporting community projects in the local area. Empowering local good causes to raise money in a fun and effective way.

##### **Voluntary Sector Support**

This funds covers the need to move to a new volunteer recruitment system and other promotional materials to engage with community groups.

##### **Covid contingency reserve**

This fund was created in March 2021 to provide for extraordinary costs potentially driven by the impact of the Covid pandemic. These costs have been absorbed through the Core Infrastructure activities and would have ultimately reduced the General Reserve. The latest view taken is that these costs have generally settled down and it is therefore considered that the specific contingency is no longer required and that this provision should be transferred back to General Reserves.

##### **Capital Reserve**

The capital reserve represents the value of funds related to fixed assets.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024 (continued)

### 17 NET ASSETS BETWEEN FUNDS

	Unrestricted funds £	Restricted funds £	Total 2024 £
<b>2024</b>			
Fixed assets	1,140,717	-	1,140,717
Current assets	967,590	225,152	1,192,742
Current liabilities	(306,620)	(1,727)	(308,347)
Net assets	<u>1,801,687</u>	<u>223,425</u>	<u>2,025,112</u>
<b>2023</b>			
Fixed assets	1,072,788	-	1,072,788
Current assets	1,068,080	250,960	1,319,040
Current liabilities	(273,208)	(124,362)	(397,570)
Net assets	<u>1,867,660</u>	<u>126,598</u>	<u>1,994,258</u>

### 18 RELATED PARTY TRANSACTIONS

There were no related party transactions during the year.

### 19 OPERATING LEASES

At 31 March 2024, the charity had annual commitments under non-cancellable operating leases, as follows:

	2024 £	2023 £
Within one year	-	-
Between one to two years	-	-
Total commitment	<u>-</u>	<u>-</u>

### 20 DEFINED BENEFIT PENSION SCHEME

The charity's defined benefit pension liabilities relating to its membership of the Hampshire County Council pension scheme were subsumed into those of Eastleigh Borough Council (EBC) in 2017. One Community Eastleigh has come to an agreement with EBC whereby annual liabilities arising in respect of the charity's portion of the scheme will be passed back to the charity, but payments against those invoices will be limited to £12,000 per annum. A liability will be recognised in the charity's accounts to the extent that invoiced amounts exceed the payments made. No liability is recognised in respect of future uninvoiced pension costs as these rest with EBC.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024 (continued)

### 21 PRIOR YEAR STATEMENT OF FINANCIAL ACTIVITIES - YEAR ENDED 31 MARCH 2023

	Unrestricted funds £	Restricted funds £	2023 Total £
<b>INCOME</b>			
Donations and legacies			
<i>Grants from local authorities</i>	19,734	-	19,734
<i>Donations</i>	15,840	10,908	26,748
Charitable activities	748,457	484,992	1,233,449
Investment Income	7,383	-	7,383
Other income	230	-	230
<b>TOTAL INCOME</b>	<b>791,644</b>	<b>495,900</b>	<b>1,287,544</b>
<b>EXPENDITURE</b>			
Fundraising costs	10,449	-	10,449
Charitable activities	905,863	427,650	1,333,513
<b>TOTAL EXPENDITURE</b>	<b>916,312</b>	<b>427,650</b>	<b>1,343,962</b>
<b>SUBTOTAL</b>	<b>(124,668)</b>	<b>68,250</b>	<b>(56,418)</b>
Exceptional item	5 390,000	-	390,000
<b>NET (EXPENDITURE) / INCOME BEFORE TRANSFERS</b>	<b>265,332</b>	<b>68,250</b>	<b>333,582</b>
Transfers between funds	96,482	(96,482)	-
<b>NET EXPENDITURE FOR THE YEAR</b>	<b>361,814</b>	<b>(28,232)</b>	<b>333,582</b>
Balances brought forward at 1 April 2022	1,505,846	154,830	1,660,676
<b>Balances carried forward at 31 March 2023</b>	<b>1,867,660</b>	<b>126,598</b>	<b>1,994,258</b>

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024 (continued)

### 22 PRIOR YEAR FUNDS MOVEMENTS - YEAR ENDED 31 MARCH 2023

#### RESTRICTED FUNDS

	At 1 April 2022 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2023 £
Shopmobility	16,758	46,660	(35,704)	(6,828)	20,886
Shopmobility Scooter reserve	8,767	-	-	-	8,767
Hedge End Park Transport Scheme	26,254	56,363	(40,481)	(8,048)	34,088
Transport Organiser	153	53,083	(37,841)	(13,272)	2,123
Dial a Ride	14,403	169,713	(144,996)	(39,120)	-
Young Carers	23,989	5,266	-	(301)	28,954
Big Lottery Fund Youth	6,117	43,623	(39,042)	(4,572)	6,126
Children in Need 2019	18,019	20,714	(36,595)	(2,138)	-
Youth Choir	4,835	-	-	(4,835)	-
HIWCF adults	-	500	(488)	(12)	-
Vehicle replacement	2,637	2,790	-	-	5,427
Back to the Future	13,459	4,000	(13,277)	(3,792)	390
HYCA	12,683	41,511	(34,503)	(7,008)	12,683
Friends of Eastleigh Shopmobility	3,471	337	-	-	3,808
People with Learning Difficulties	3,000	-	-	-	3,000
Trips Out	204	1,085	(1,024)	-	265
Emergency Food	81	-	-	-	81
Community Communicators	-	4,764	(4,049)	(715)	-
Connect4Communities	-	6,291	(3,627)	(2,664)	-
Local Children's Partnership	-	2,116	(1,675)	(441)	-
YC Cash for Kids	-	2,520	(2,512)	(8)	-
Core20Plus5	-	25,000	(25,000)	-	-
Ukraine Project	-	7,689	(5,086)	(2,603)	-
LCP Ukraine Project	-	1,875	(1,750)	(125)	-
Total restricted funds	<u>154,830</u>	<u>495,900</u>	<u>(427,650)</u>	<u>(96,482)</u>	<u>126,598</u>

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024 (continued)

### 22 PRIOR YEAR FUNDS MOVEMENTS - YEAR ENDED 31 MARCH 2023 (continued)

#### UNRESTRICTED FUNDS

	At 1 April 2022 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2023 £
<b>Designated</b>					
One Community Transport	-	37,862	(94,832)	56,970	-
Building reserve	50,000	-	-	(20,000)	30,000
Lifeline & Telecare	312,767	130,991	(56,679)	(36,189)	350,890
Partnership fund	21,133	-	-	-	21,133
Pension reserve	60,000	-	-	-	60,000
Day Care Centre funding	60,363	284,651	(224,471)	(56,337)	64,206
Care & respite	72	56,010	(57,920)	1,838	-
Back to the Future	26,822	-	-	-	26,822
Fareham Voluntary Sector Support (EBC)	19,863	47,779	(41,401)	(7,380)	18,861
Fareham Community Lottery	5,082	6,108	(312)	(1,092)	9,786
Voluntary Sector Support Team	10,000	-	-	-	10,000
Covid contingency reserve	15,000	-	-	(1,000)	14,000
Infrastructure reserve	8,573	-	-	(8,573)	-
	<u>589,675</u>	<u>563,401</u>	<u>(475,615)</u>	<u>(71,763)</u>	<u>605,698</u>
<b>Capital reserve</b>	692,632	390,000	(21,903)	12,059	1,072,788
<b>General reserve</b>	<u>223,539</u>	<u>228,243</u>	<u>(418,794)</u>	<u>156,186</u>	<u>189,174</u>
Total unrestricted funds	<u><u>1,505,846</u></u>	<u><u>1,181,644</u></u>	<u><u>(916,312)</u></u>	<u><u>96,482</u></u>	<u><u>1,867,660</u></u>



**ONE COMMUNITY EASTLEIGH**

England & Wales - Charity number 1052978

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# Accounts

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**ONE COMMUNITY EASTLEIGH**

**COMPANY NUMBER: 3132524**

**REPORT AND FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2023**

**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023**

Registered Company Number: 3132524

Registered Charity Number: 1052978

Directors/ Trustees:

Tahina Akther (Co-opted Trustee)

Andrew Black, Treasurer

Gail Bloomfield

Warwick Clews

Sam Crompton (Co-opted Trustee)

Kim Day (Co-opted Trustee)

Adrian Hughes, Chair of Trustees

Kerry Houghton – resigned November 2022

David Lowe – appointed 6 October 2022

Samantha MacDonald – resigned October 2022

Patricia Statham

Chief Executive and Company Secretary:

Debra Clothier – resigned September 2023

Hayley Malcolm – appointed October 2023

Principal and Registered Address:

12 Romsey Road, Eastleigh

Hampshire. SO50 9AL

Bankers:

Lloyds Bank Plc 3, 6 Market Street, Eastleigh.

Hampshire. SO50 9YT

CAF Bank Limited, Kings Hill, West Malling.

Kent. ME19 4TA.

Auditor:

Knight Goodhead Limited

7 Bournemouth Road, Chandler's Ford

Eastleigh, Hampshire. SO53 3DA

**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023**

**Chair's Report**

The focus of our AGM should be on the preceding year 2022/23 up to March 2023, but as you may be aware from local updates and from our website, we said goodbye to our Chief Executive Officer, Debra Clothier in September 2023. Debra joined us at a challenging period, some of which I will refer to later. She worked with stakeholders leading the transition into the new building. In addition, as we were coming to the end of many of the restrictions as a result of Covid, Debra was working on relaunching a number of our services. In doing so she was of course not fully aware of the services prior to the restrictions. Moving into our new building has been a challenge and the snagging list has understandably been bigger than that in a new domestic home. We hope that 2023 will see the jobs on the snagging list addressed.

As a small charity we are not alone in experiencing challenges around funding. It doesn't matter which project or service we provide, reducing income is an issue. Like others we look to ways in which we can reduce costs without compromising on service quality and delivery.

Regrettably at the end of 2022/23 we were unable to convince Eastleigh Borough Council to award us the Voluntary Sector Support Grant for 2023/24. This is a grant we have been awarded for a number of years and we have viewed the service we have delivered as central to our role as a CVS. We were pleased that the Chief Executive of EBC confirmed there were no concerns with the quality of the service we had provided, just that members wanted to have an opportunity to clarify what they wanted from the Grant. We remain committed to serving the voluntary sector in Eastleigh, so have been finding ways to offer support and guidance, but without the VSSG we are unable to provide the service we have in the past. We have valued our relationship with Eastleigh Borough Council and continue to do so.

It is appreciated that for many the concerns around Covid remain real and restrictions following personal risk assessments result in some curtailment of day to day activity. We have been working with people who use our day services, Connect (previously Dial a Ride) and Shopmobility to provide the assurances needed to help people feel safe. We are seeing the number of users increasing, yet not fully back to pre-covid times. Sadly, reports in the press are beginning once again to raise concerns about another Covid strain.

**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023**

Over the year we have welcomed new Trustees and some have moved on. We are grateful to the role Samantha McDonald played during the time she was with us. Samantha had extensive knowledge within health and social care, and we were able to draw on the expertise. Samantha secured a new job, new responsibilities and felt she was unable to commit to One Community in the way she would like to benefit our organisation; she leaves with our best wishes and appreciation.

We also said farewell to Kerry Houghton in November 2022. The majority of Kerry's professional life was within the voluntary and charity sector and again she brought an expertise on which we were able to draw. Kerry guided the board and to an extent the staff team in responding to some complex issues. Having Kerry as a Trustee albeit for a short period provided the Board with an essential perspective and we will be looking for another Trustee who is able to bring a similar knowledge, background and expertise.

The Board has welcomed Tahina Akther, Sam Crompton, Kim Day and as Co-opted Trustees and the Board is delighted to nominate them to the members at the AGM. Information about Sam, Kim and Tahina detailing their background and expertise is included in the AGM pack, so we will not steal their thunder here. Suffice to say that having Trustees from a range of diverse backgrounds, brings a richness to the Board when we are considering both day-to-day business as usual alongside business development and strategy.

It would be remiss not to acknowledge the appointment of Hayley Malcolm to the role of Chief Executive Officer. Hayley is known to many across the Borough as she has been our senior services manager for a number of years. We are delighted to welcome her on board in her new role.

Finally, over recent months the Board together with senior staff and the staff team have been looking at developing our Business Plan and Strategy for 2023 to 2027. Information is already on our website and we will provide an overview at the AGM and respond to any questions or queries. We are excited about the Business Plan and Strategy as it will provide a focus as we respond to an ever-changing climate both economically and the changing needs of the populations we seek to serve.

Adrian Hughes  
Trustee and Chair to the Board

# **ONE COMMUNITY EASTLEIGH**

## **(company limited by guarantee)**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023**

The Trustees have pleasure in presenting their report and the financial statements of the charity for the year ended 31 March 2023.

#### **STRUCTURE, GOVERNANCE AND MANAGEMENT**

##### **Governing Document**

One Community Eastleigh is a company Limited by Guarantee and a registered charity. It is governed by its Memorandum and Articles of Association. The company was incorporated as Eastleigh Community Services on 30 November 1995 and was granted charitable status on 14 February 1996. It changed its name in April 2007 to One Community Eastleigh, trading as One Community.

##### **Recruitment and Appointment of Trustees**

All trustees who have served during the period are as indicated on Page 1. The Memorandum and Articles of Association of the company govern appointment of Trustees. Under those Articles nine Trustees can be elected by thirds by members at the AGM and serve for a period of three years. The Trustees are authorised to co-opt up to three new Trustees. Members of One Community are invited to put forward nominations for Trustees on an annual basis. The Trustees seek to achieve a balance of professional skills and knowledge of the communities within their number.

##### **Trustees Induction and Training**

All new Trustees undergo a familiarisation process with the work of One Community, an induction into their role as a Trustee and relevant training i.e., safeguarding. Trustees are invited to attend One Community events in order get to know One Community staff and volunteers. Specific Trustees are allocated to the various sections of work undertaken by One Community to develop a more in depth understanding of that area of work and to be able to bring any issues connected with that area to the attention of the other Trustees.

##### **Risk Review**

The Trustees have conducted their own review of the major risks to which the charity is exposed, and systems have been established to manage those risks. The charity recognises a key risk is external funding and is continually looking to diversify its funding streams for projects to ensure future funding is forthcoming. Internal risks are minimised by the implementation of procedures for the authorisation of all transactions and projects and to ensure consistent quality of delivery for all operational aspects of the charitable company. These procedures are periodically reviewed to ensure that they still meet the needs of the charity.

# **ONE COMMUNITY EASTLEIGH** **(company limited by guarantee)**

## **TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023**

### **ORGANISATIONAL**

#### **Structure**

The Trustees determine the strategic direction and general policy of the company. The day-to-day management of the charity is delegated to the Chief Executive.

#### **Related Parties**

In so far as it is complementary to the charity's objects the charity is guided by national, regional, and local policy and works in partnership especially with local stakeholders to meet its aims. One Community would like to thank these local stakeholders for their support during the year 22/23: -

- Eastleigh Borough Council
- Fareham Borough Council
- Hampshire County Council
- Clinical Commissioning Group
- Hampshire and IOW Community Foundation

### **OBJECTIVES OF ONE COMMUNITY**

To promote any charitable purposes for the benefit of the community in the area of the administrative authorities comprising the historic county of Hampshire (including Portsmouth and Southampton) and in particular the local government district of Eastleigh and, if the Trustees shall so decide, in any of the administrative authorities immediately adjoining, and in particular the advancement of education, the protection of health and the relief of poverty, distress and sickness.

To promote and organise co-operation in the achievement of the above purposes and to that end bring together representatives of the voluntary organisations operating within the local government district of Eastleigh primarily and, relevant statutory authorities engaged in the furtherance of the above purpose.

In 2023, One Community are reviewing the business plan including their objectives.

### **ACTIVITIES, ACHIEVEMENTS, PERFORMANCE AND FUTURE DEVELOPMENTS FOR PUBLIC BENEFIT**

Our aim is to work locally to promote voluntary activity, encourage work in partnership, provide community services and advocate change, which enhances the quality of life for all in our community. The vision and core values of the organisation and the critical success factors were still seen as appropriate, as were the strategic goals detailed below:

# ONE COMMUNITY EASTLEIGH (company limited by guarantee)

## TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

- To build and maintain a vibrant voluntary and community sector in Eastleigh and across Hampshire.
- To enhance the health and wellbeing of residents.
- To have sustainable partnerships working to deliver mutual success.
- To ensure that public recognition of the work of One Community is high.
- To be an excellent employer.
- To be a socially responsible organisation.

One Community largely seeks to achieve its aim by running a series of services. In planning the activities undertaken by these services the Trustees have taken account of the Charity Commission's guidance on public benefit.

Within One Community there is always a wide range of services being delivered at any point in time, we are often able to react quickly to changing events, which of course happened with Covid. The safety of our clients, volunteers and staff have remained paramount in our priorities throughout this year and will beyond. Staff and Volunteers deserve much credit for the willingness to respond quickly to changing events, and their flexibility to take on what was needed to be done, for the benefit of clients. The quality of services offered is a high priority to both staff and Trustees and One Community is proud that it holds for perpetuity, since 2018, the Queen's Award for Voluntary Service.

The organisation delivered these services during this period:

The **Options** team look at the needs of clients and/or their family and make a personalised plan, accessing services in-house and from the local community including-

**Lifeline-** to give users the freedom to live independently in their own home, safe in the knowledge that if they should have an accident, a fall or feel unwell they can get help quickly. Lifeline is a telephone linked support service designed to help clients to maintain an independent lifestyle safely. In an emergency the client presses the panic button, worn on the person, which alerts by telephone a 24-hour careline centre where assistance can be immediately arranged. **166 Lifeline Units** were installed. Our **Wristband Services** offers peace of mind when the wearer is out in the community. It has a unique ID code which correlates to the client's details so anyone can ring the number on the wristband, give the ID code and the care centre can alert the appropriate person. **31 Wristbands and Key safes** installed during this period. We will need to invest financially in these services further during 2023/24, to be able to continue to offer the services, as they move to digitalisation.

**The Day Activities Service** – Offers a range of care, entertainment, and activities for older/vulnerable individuals. We have a highly trained staff team who can support individuals who are living with varying health/medical condition such as Dementia, Parkinsons, physical and learning disabilities. The aim of the day is to provide a fun, person centred, stimulating environment where the clients can take part in activities as a group or individually if they choose to. The clients are all offered a 2-course lunch and have unlimited access to

# ONE COMMUNITY EASTLEIGH (company limited by guarantee)

## TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

refreshments throughout the day. We offer a dedicated minibus service that collects and return clients home safely, we go the extra mile in ensuring clients safely lock up their homes and when returned home are settled in as required. During this year we have run these in the Pilands Community Centre in Bursledon and the Pavilion in the Park in Eastleigh. We hope to expand into other venues during 2022/23. Over this year we have provided 16,576 support hours in Eastleigh and 6,656 support hours in Bursledon. 66% of our clients attend to reduce their social isolation whilst the remaining 44% attend for the purpose of Respite. We have built on these successes and have now gone into partnership with Vivid Homes and have started to use their venues to expand the offer to more clients as we move into 2023/24.

**PA Service/Care and respite-** our carefully trained and friendly staff provide the care and support for clients to live independently in their homes, either through reducing barriers or providing appropriate assistance. The support we offer is very varied, but could include short break respite for carers, medical prompts, support with managing the home, personal care, meal preparation, support with communications or admin, or support to access the community, for example going shopping, to the library, to access a club or carry on with a hobby.

**LEAF – Home from Hospital Service-** Working in partnership with Unity, our equivalent organisation in Test Valley, we support patients' home from University Hospital Southampton NHS Foundation Trust. We returned **128** patients home safely and settled them in. The service is for patients who are unable to leave hospital and travel home alone safely and, aims to reduce hospital admissions. It was funded by the CCG until March 2023.

**Back to the Future -**we were still aware of Covid not having left us completely during this period and many of our clients are still wary and, or unable to take up their previous activities. Our re-engagement scheme is where we help people at risk of loneliness and further isolation by volunteers visiting and accompanying them out and about, when it's safe to do so, but maintaining contact over the phone when that's preferred. The need for this service is lessening over time and we anticipate finishing in 2023.

**'Trips Out'**- Throughout this year, we were supported by EBC/HCC to reduce social isolation and ran several 'trips out' for those who felt isolated or lonely and to encourage and build confidence in engaging with others. Attendees fed back how much they enjoyed their days out to a variety of places.

**Young Carers-** offers support to over 100 young carers aged 8 to 18 years who live in the Borough of Eastleigh. The activities organised, give young carers time off from caring and the opportunity to make friends with other young people in the similar situation. We aim to empower young people and provide them with positive experiences in a safe and fun environment where they are free to be themselves. Many hours of holiday provision were provided, with most young carers regularly attending. In addition, there were term time club nights and specialised exploration support for high need, young carers in crisis who were supported with 121 support sessions. We have noticed the rise in need for this service and the

# ONE COMMUNITY EASTLEIGH (company limited by guarantee)

## TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

complexity of needs of the families, particularly around mental health. There is also need for more tailored provision for those who are neurodiverse.

**Hampshire Young Carers Association-** We provide a home for this within One Community, the Hampshire Young Carers Alliance (HYCA) is a consortium of ten Young Carer projects/services within Hampshire. HYCA was formed around 2005 with the initial objectives of individual projects/services working closer together, sharing good practice & resources. The overall aim and vision is to develop a single county-wide voice, advocating and championing Young Carers across the county. The consortia enable stronger relationships to evolve with key stakeholders, ensuring an overarching aim of ongoing quality, evaluation, consistency, and sustainability moving forward. Sourcing and applying for funding will continue to be a priority for the Strategic Manager for the coming financial year as will evaluation and ensuring the young peoples' 'voice' is being heard.

**Transport- Dial a Ride (DAR)** is a door-to-door transport service for people living in the borough of Eastleigh who find it difficult or impossible to use ordinary bus services. It operates 6 days a week and is a valued service to its clients. **DAR Trips for this period = Trips. 7327, Miles overed 36,737**

The Community Transport scheme (Minibus hire) provides group transport for community and charitable organisations who are registered Core Members of One Community. They might be youth groups, sports clubs, or older people's lunch clubs. Our volunteer drivers regularly transport passengers to a variety of destinations using our fleet of accessible minibuses. The vehicles are available 24 hours a day, seven days a week. **Total hires = 975, Passengers carried = 12,675**

Other Transport services available include Parish Link Trips = **365, Miles =1504** and Hedge End Retail Park Service Passenger trips =**3981, Miles =12,946**. Shopper Service- trips = **360, Miles = 2395**. We were able to respond to the transport needs for Afghan evacuees during this year.

Hampshire County Council are re-branding Transport services in 2023 to 'Connect'. In this year our main challenge has been keeping old buses on the road and recruiting both paid and volunteer drivers.

**Shopmobility-** Shopmobility is located at the Swan Centre, Wells Place, Eastleigh, and loans out powered or manual wheelchairs and scooters to enable people to do their shopping independently or to use other facilities in the town centre. Manual wheelchairs are also available to hire for extended periods of time at a cost per day of £1.50 for members or £3.25 for non-members. During this period **213** powered wheelchairs were hired for half a day and **51** hired all day. **1279** scooters were hired for half a day and **198** scooters were hired all day. We received a Gold Award in the October 2022 Customer Experience Awards, coming top in our category of Service Provided for the third time, with a perfect score of 100%, well done to all the team led by Deirdre.

# ONE COMMUNITY EASTLEIGH (company limited by guarantee)

## TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

### Voluntary Sector Support –

In Eastleigh -We moved into Eastleigh's Swan Centre for our Eastleigh Volunteer Centre at the beginning of the financial year and invited several regular groups to come and use the space as well as providing a very public position to recruit and encourage volunteering. Unfortunately, once established the Swan Centre was unable to provide the allocated unit and we moved to an alternative site. The amount of work the unit required to make it a safe place for staff, volunteers, and the public to be safe was beyond our budget and not good financial sense to spend, taking into account the risk we could be moved on again. We came out of the Centre in December. By then One Community were in the new building so plans were made to open this building up to be a volunteering centre on regular days. In January, we were told by Eastleigh Borough Council, in order to meet its budget difficulties or Voluntary Sector Support Grant would be cut by 50% from April 23. We planned a service in response to the new budget allocation, but regrettably we were unable to assure Eastleigh Borough Council, that our offer would not provide the level of service expected by members and the Service Level Agreement with us was not renewed. We were pleased that the Chief Executive of EBC confirmed there were no concerns with the quality of the service we had provided, just that members wanted to have an opportunity to clarify what they wanted from the Grant. One Community has delivered this work in Eastleigh for 45 years. In response we stopped recruitment which would have taken place to bring the team back up to full strength. Even with a much-reduced team, we still managed to achieve: -

1. Volunteer placements 352
2. Volunteer enquiries 1037
3. Learners 32 (mainly First Aid courses)
4. Support given to groups 1244 occasions.
5. Supported groups to access more than £400,000 in grant funding.
6. Facilitated 7 community building managers network meetings, helping groups discuss grant funding, antisocial behaviour, volunteer recruitment and retention and various other topics.

Our Community Development Team offered a service to local voluntary and community groups to provide information, advice, and guidance around the complexities of running a local group or charity. What we do:

- Helped set up new groups.
- Supported groups in creating and using a constitution and policies.
- Sourced funding for groups.
- Advised on funding applications.
- Supported trustees and committees.
- Developed action plans with groups.
- Provided information about legislation and legal requirements.
- Helped groups voice their needs to statutory organisations.
- Provided a range of training and information seminars for local groups.

# ONE COMMUNITY EASTLEIGH (company limited by guarantee)

## TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

- Work with statutory and public bodies to provide cohesive community development in our area of operation.
- Facilitate networks for peer support.
- Organise events to celebrate volunteering and showcase the work of local groups.
- The team holds quarterly Community Building Network meetings for both the boroughs of Eastleigh and Fareham.

**Events-** One Community organised and/or took part in many events in Eastleigh, during the course of the year, including: The Mela, Eastleigh Pride, Eastleigh Unwrapped, Fareham Light Switch On, and of course, the **Eastleigh Jubilee Showcase** which we organised, which was such an amazing success with over **2000** attendees on the day.

We were informed recently, that Eastleigh Borough Council have now decided not to renew the Service Level Agreement with us for this service from the end of June 2023, so unfortunately Eastleigh will no longer have this provision. One Community have delivered this work in Eastleigh for 45 years.

**Digital Engagement-** Our social media engagement and reach has increased dramatically in this year. This has enabled many groups to get their news and information out more widely in the community.

From April 2022 to April 2023-

	Facebook	Instagram
Reach	+10.7%	+50.9%
Followers	3724	601
New Followers	137 net new followers (+219% on year)	

We continued to host our weekly radio show on Unity 101, giving many community groups the opportunity to reach a wider audience about the work they do.

In **Fareham** - The One Community Volunteer Centre in Fareham Shopping Centre provided information about volunteering, support to voluntary and community groups and signposting to local services, activities, and opportunities. Drop-Ins were a regular feature, providing the opportunity for members of the public to meet with support organisations and to access the support and information they need. The Centre also operated as a Hate Crime reporting centre. We had over 20 regular volunteers helping within the Unit to make it the huge success that it was for that borough. As usual highlights were the events- Be A Santa Scheme, Purple Tuesday, and the Xmas Light Switch on. Fareham Borough Council decided to go out to tender for the contract for 23/24, and Trustees made the difficult decision to not to re-tender for the contract on the terms offered.

**Cost of Living response-** We were successful in sourcing funding from HCC to be able to assist residents with some of the difficulties they have faced, such as fuel, clothes, food, toiletries, blankets etc. We hope to apply for further funding in 2023 to assist with the winter needs.

# ONE COMMUNITY EASTLEIGH (company limited by guarantee)

## TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

**Ukraine-** In March 2022, we started to have conversations with EBC and others over how best we support any Ukrainian refugees arriving and in April of this year, we worked in partnership with EBC to set up a welcome café for both the arrivals and their hosts. We had some excellent volunteers helping us to both translate and support them. This café is still in operation. We then employed a Ukrainian Community Outreach worker to support EBC's work and directly support the refugees, and this has been most successful. The number of Ukrainians that have arrived in Eastleigh Borough and been supported since April 2022 is 238.

**Local Childrens Partnership-** Hampshire County Council provided a small amount of initial funding to revive the LCP in Eastleigh. One Community are the Lead organisation in the borough for this and one of its Trustees, Pat Statham is the Chair (and was the previous Chair). The funding provided for a few hours of administrative support from October to March, when we were also successful in securing some more funding to appoint a Coordinator for the next year. We also secured some funding for the LCP to provide some funds for the Ukrainians in the borough with children, which means we can support them, primarily with any moving costs which was identified as a gap for those moving from their original hosts to alternative accommodation. The group which has excellent attendance and is growing to build excellent partnership between organisations who work with the children and young people of Eastleigh.

One Community is a **membership** organisation, but most of our services are open to non-members. Membership is open to voluntary and community groups, it provides access to our facilities and information services, including minibus hire (you must be a core member), room hire, administration support and equipment hire at a reduced rate. Core Plus members can apply for the Quality Mark, which they can advertise on their websites and letter headings. Members also receive our monthly e-news and information called 'Network' about funding and training opportunities. As of the 31st March 2023 there were 52 Core Plus and Associate members and 118 Core members.

Our SMT, led by our CEO, is active in promoting the voice of local Voluntary & Community Organisations (VCO) at various fora including: -,

- Eastleigh Borough Council Community Safety Partnership
- Eastleigh Borough Council Health & Well Being Board
- Eastleigh Early Help Hub
- Eastleigh Welfare Agencies Partnership
- Hampshire Adult Safeguarding Board Subgroup
- Hampshire Carers Partnership Board
- Hampshire Children's Trust Board.
- Hampshire Health & Well-Being Ageing Well Subgroup (Chair)
- Hampshire Health and Well-being Starting Well Group
- Hampshire Transport Operators Forum
- Hampshire Volunteer Centre Network

## **ONE COMMUNITY EASTLEIGH (company limited by guarantee)**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023**

- Hampshire Young Carers Alliance
- Eastleigh Sports and Activities Alliance
- Eastleigh Volunteers Managers Forum
- Fareham Volunteer Managers Forum

We continue to work in partnership with other CVS across Hampshire where we can share learning, information and bring financial efficiencies as well as sustainability in addressing issues for example, climate change initiatives.

Difficulties in recruiting enough skilled staff has been a theme in this year and we believe will remain a challenge going into the next financial year. Competing with the salaries of the private sector in a cost-of-living crisis and, with static or reduced contract/grants means we must look at other ways of attracting the right staff. We moved into our new building in September 2022 after 3 years and 2 days in temporary accommodation, which was very exciting and we know in due course it will bring its opportunities which we didn't have before, however some of these have been slow in happening, whilst we wait to resolve the inevitable 'snagging' and finalise the lease for the building, which we will own.

#### **The Future**

We will produce a new Business Strategy and Plan for One Community to set out its objectives for the next 3 years in what is becoming a very difficult context with regards to the resources available. This situation looks like it might continue over the next few years, in being challenging, not just for One Community but across several the sectors in which we work. The cost-of-living crisis that has come following Covid has meant expenditure has gone up, but the resources have reduced and difficulties in recruiting the skilled workforce required, remain a challenge as well. We hope that our new strategy, which will be launched in November 2023 will help take things forward in a positive and sustainable way and, prepare us for the opportunities which will come along to meet the needs of the communities.

Our long overdue new website will also be launched at our AGM in November 2023. We have appointed Quilter to be our investment advisors to make best use of our funds to enable us to reinvest in our services for the future.

### Some Feedback from the Year

*"Eastleigh Young Carers is the only place they feel accepted."*

*A parent of young carer*

*"You are always so kind and thoughtful bringing the scooter to and from my car when I park nearby. I would not be able to come shopping without your help"*

*Shopmobility customer*

*"We absolutely loved working with you and all the young people. We honestly learnt so much from them, and it has helped us to pave a way for how we want to work as a Charity.*

*I hope this is the beginning of a great partnership and would be delighted to work with you all again in the future."*

*Winchester Science Centre about Young Carers*

*"Once again, my warmest thanks and very best wishes"*

*A Lifeline customer*

*"Since she started with you, her confidence has just sky-rocketed."*

*from a parent of a young carer*

*"I look forward to seeing you each week as you always find the time to have a chat with me."*

*Shopmobility customer*

*"The wheelchair we borrowed has made such a difference. We would not have been able to get to hospital appointments without it"*

*Shopmobility customer*

**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023**

**FINANCIAL REVIEW**

Income has decreased to £1,287,544 (2022: £1,449,483). There continues to be considerable effort employed to attract funds to further the aims and objectives of the organisation. The Trustees have endeavoured to ensure that the maximum amount of money possible is expended on the work of the charity for its beneficiaries.

Expenditure for the year totals £1,343,962 (2022: £1,276,563). This has resulted in a deficit on normal activities for the year of £56,418 (2022: surplus of £172,920).

In addition the accounts recognise £390,000 of exceptional income due to the valuation of the property transferred to the charity by Eastleigh Borough Council during the year. This has resulted in a total surplus in the year of £333,582 (2022: surplus of £172,920).

Overall, the Trustees are pleased that the monitoring reports received enable expenditure to be closely controlled by the Chief Executive and the Senior Management Team. The Trustees are satisfied that the restricted funded projects are being delivered in accordance with each project plan.

**RESERVES POLICY**

The Trustees have examined the charity's requirement for reserves in the light of the main risks to the organisation. They have concluded that unrestricted funds not committed or invested in tangible fixed assets held by the charity should be approximately 3 months of expenditure. This is to allow services involving vulnerable people to be continued for an appropriate period in the event of cessation of funding. Reserves are also held to even out cash flow and to fund exceptional future building project costs. The balance of free reserves at 31 March 2023 was £189,174 (2022: £223,539), which equates to approximately 2.5 months of unrestricted expenditure. The trustees are keeping this under close review.

**PRINCIPAL FUNDING SOURCES**

The principal funding sources for the charity are those organisations which use One Community's services and in certain cases give grants towards our charitable work. Further details are given in note 14 to the financial statements. One Community would like to acknowledge our thanks to all the organisations and individuals that have supported us in the last year.

**INVESTMENT POLICY**

The Trustees have the authority to invest the money that One Community does not immediately need in any investments or properties. At present, surplus funds are on deposit ensuring that funds are readily available if required, but that interest is received on the bank balance. A review of this policy will take place in 2023/24.

**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023**

**FUNDS HELD AS CUSTODIAN TRUSTEE**

One Community acts as custodian trustee for certain funds which are detailed in note 13 of the accounts.

**RESPONSIBILITIES OF THE TRUSTEES**

The trustees (who are also directors of the charitable company for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements, and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

**ONE COMMUNITY EASTLEIGH  
(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023**

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

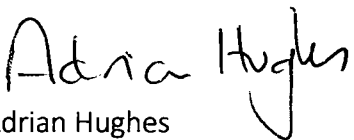
**AUDITORS**

A resolution to re-appoint Knight Goodhead Limited as Auditors for the ensuing year will be proposed at the annual general meeting in accordance with section 485 of the Companies Act 2006.

**SMALL COMPANY PROVISIONS**

This report has been prepared in accordance with the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with FRS 102 and the provisions for small companies under Part 15 of the Companies Act 2006.

Signed on behalf of the Trustees

  
Adrian Hughes

15 November 2023

# **INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

## **Opinion**

We have audited the financial statements of One Community Eastleigh for the year ended 31 March 2023, which comprise the Statement of Financial Activities, Balance Sheet, Cashflow Statement and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable to the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023, and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

## **Basis of opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

## **Other information**

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

## **INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

### **Matters on which we are required to report by exception**

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- the company has not kept adequate and sufficient accounting records, or returns adequate for our audit have not been received from branches not visited by us; or
- the company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' Annual Report and take advantage of the small companies exemption from the requirement to prepare a strategic report.

### **Responsibilities of the trustees**

As explained more fully in the trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

### **Auditor's responsibilities for the audit of the financial statements**

We have been appointed as auditor under the Companies Act 2006 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

The engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations.

We identified the laws and regulations applicable to the charitable company through discussions with trustees and other management and we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence.

We assessed the susceptibility of the charitable company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud and considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

## **INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

To address the risk of fraud through management bias and override of controls, we performed analytical procedures to identify any unusual or unexpected relationships, tested journal entries to identify unusual transactions and investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance; and
- enquiring of management as to actual and potential litigation and claims;

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

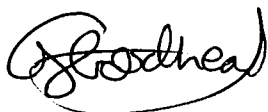
Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Knight Goodhead Limited is eligible for appointment as auditor of the charitable company by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

### **Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



**CJ GOODHEAD FCA**

**Senior Statutory Auditor**

**Knight Goodhead Limited**

Chartered Accountants and Statutory Auditors

7 Boumemouth Road, Chandler's Ford, Eastleigh, Hampshire, SO53 3DA

Dated: 15 November 2023

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2023

(Including Income and Expenditure Account)

	Notes	Unrestricted funds £	Restricted funds £	2023 Total £	2022 Total £
<b>INCOME</b>					
Donations and legacies					
<i>Grants from local authorities</i>		19,734	-	19,734	46,294
<i>Donations</i>		15,840	10,908	26,748	52,767
Charitable activities	3	748,457	484,992	1,233,449	1,346,593
Investment Income		7,383	-	7,383	2,419
Other income		230	-	230	1,410
<b>TOTAL INCOME</b>		<b>791,644</b>	<b>495,900</b>	<b>1,287,544</b>	<b>1,449,483</b>
<b>EXPENDITURE</b>					
Fundraising costs	4	10,449	-	10,449	17,381
Charitable activities	4	905,863	427,650	1,333,513	1,259,182
<b>TOTAL EXPENDITURE</b>		<b>916,312</b>	<b>427,650</b>	<b>1,343,962</b>	<b>1,276,563</b>
<b>SUBTOTAL</b>		<b>(124,668)</b>	<b>68,250</b>	<b>(56,418)</b>	<b>172,920</b>
Exceptional item	5	390,000	-	390,000	-
<b>NET INCOME BEFORE TRANSFERS</b>		<b>265,332</b>	<b>68,250</b>	<b>333,582</b>	<b>172,920</b>
Transfers between funds	8,15,16	<b>96,482</b>	<b>(96,482)</b>	-	-
<b>NET INCOME FOR THE YEAR</b>		<b>361,814</b>	<b>(28,232)</b>	<b>333,582</b>	<b>172,920</b>
Balances brought forward at 1 April 2022		1,505,846	154,830	1,660,676	1,487,756
<b>Balances carried forward at 31 March 2023</b>		<b>1,867,660</b>	<b>126,598</b>	<b>1,994,258</b>	<b>1,660,676</b>

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in notes 14 and 15 to the financial statements.

**ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

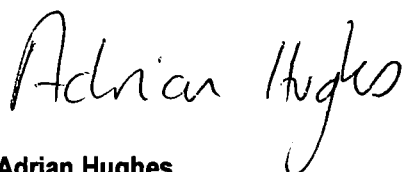
Company number: 3132524

**BALANCE SHEET AS AT 31 MARCH 2023**

	Notes	£	2023 £	2022 £
<b>FIXED ASSETS</b>				
Intangible assets	9		2,244	4,422
Tangible assets	10		1,070,544	58,210
			<u>1,072,788</u>	<u>62,632</u>
<b>CURRENT ASSETS</b>				
Debtors	11	83,739		766,944
Cash at bank and in hand		<u>1,235,301</u>		<u>1,204,355</u>
		1,319,040		1,971,299
<b>CREDITORS: amounts falling due within one year</b>	12	<u>397,570</u>		<u>373,255</u>
<b>NET CURRENT ASSETS</b>			<u>921,470</u>	<u>1,598,044</u>
<b>NET ASSETS</b>	17		<u>1,994,258</u>	<u>1,660,676</u>
<b>FUNDS</b>				
Restricted funds	15		126,598	154,830
Unrestricted funds	16		<u>1,867,660</u>	<u>1,505,846</u>
<b>TOTAL FUNDS</b>			<u>1,994,258</u>	<u>1,660,676</u>

The accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by the board of trustees on *15 November 2023*



**Adrian Hughes**  
Trustee

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### CASHFLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2023

	Notes	2023 £	2022 £
NET CASH FLOW PROVIDED BY OPERATING ACTIVITIES	1	665,622	193,598
CASH FLOWS FROM INVESTING ACTIVITIES			
Interest received		7,383	2,419
CASH FLOWS FROM FINANCING ACTIVITIES			
Fixed asset additions		(642,059)	(68,736)
NET CASH FLOW		<u>30,946</u>	<u>127,281</u>
Change in cash and cash equivalents in the period		30,946	127,281
Cash and cash equivalents at start of the period		<u>1,204,355</u>	<u>1,077,074</u>
Cash and cash equivalents at the end of the period	2	<u>1,235,301</u>	<u>1,204,355</u>

### NOTES TO THE CASHFLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2023

#### 1 RECONCILIATION OF NET EXPENDITURE TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2023 £	2022 £
Net income for year	(56,418)	172,920
Interest received	(7,383)	(2,419)
Depreciation	19,725	15,742
Amortisation	2,178	2,178
(Increase)/decrease in debtors	683,205	(51,367)
Increase in creditors	24,315	56,544
Net cash flow from operating activities	<u>665,622</u>	<u>193,598</u>

#### 2 ANALYSIS OF CASH AND CASH EQUIVALENTS

Cash at bank and in hand	<u>1,235,301</u>	<u>1,204,355</u>
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# **ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

## **NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023**

### **1 ACCOUNTING POLICIES**

#### **a) Accounting convention**

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the FRS 102 (effective January 2019) and the Companies Act 2006.

The charity meets the definition of the public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The accounts have been prepared on the going concern basis. There are no material uncertainties about the charity's ability to continue.

#### **b) Reserves**

The charity's reserves policy is derived from a risk assessment of each category of income and expenditure. This assessment specifies the level of readily realisable reserves required to cover costs and commitments during an unforeseen period of difficulty.

#### **c) Fund accounting**

- Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.
- Designated funds represent unrestricted funds allocated by Trustees for identifiable future expenditure.
- Restricted funds are subjected to restrictions on their expenditure imposed by the donor.

#### **d) Income**

All income is included in the Statement of Financial Activities when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Donations and legacy income is received by way of grants, donations, legacies and gifts, and is included in full in the Statement of Financial Activities when receivable. Grants (including government grants), when entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant. Donated goods and assets are accounted for when received. Goods are recognised as stock until they are distributed. Assets are capitalised and depreciated in line with the tangible fixed asset policy.
- Investment income is included when receivable.
- Income from charitable activities is accounted for when earned.
- Resources are deferred when, at the end of an accounting period, they have been received but the charity has yet to become unconditionally entitled to them.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

### 1 ACCOUNTING POLICIES (continued)

#### e) Expenditure

Expenditure is recognised on an accruals basis as a liability is incurred. It includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates:

- Fundraising costs comprise the costs associated with attracting voluntary income and the costs of fundraising.
- Charitable activities expenditure comprises of costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.
- All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned between activities in line with their respective proportion of income received.

#### f) Intangible assets

Intangible assets are stated in the balance sheet at cost less amortisation.

Amortisation is provided to spread the cost over the estimated useful life of the asset. Amortisation is charged at 33% per annum straight line.

#### g) Tangible fixed assets

Fixed assets are stated in the balance sheet at cost less depreciation. Assets under £750 are not capitalised by the charity.

Depreciation is provided so as to write off the cost of fixed assets in equal instalments over the estimated useful lives of the assets. The rates used are as follows:

Freehold land and buildings	nil
Long leasehold property	Straight line over life of lease
Motor vehicles	15% straight line
Furniture and equipment	10% straight line
Computer equipment	25% straight line

#### h) Pension scheme

The charity operates a defined contribution scheme for staff. Contributions are recognised when they become payable.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

### 1 ACCOUNTING POLICIES (continued)

#### i) Liabilities

Liabilities are recognised when incurred. Liabilities are divided between those payable within one year and those that will become payable in over one year.

### 2 LEGAL STATUS

The charity is a company limited by guarantee and has no share capital. The charitable company was incorporated on 30 November 1995 in England and Wales and was registered on 14 February 1996 with the Charity Commission in England and Wales. The charity is a public benefit entity.

The registered office of the charitable company is 12 Romsey Road, Eastleigh, Hampshire, SO50 9AL.

### 3 INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted £	Restricted £	2023 £	2022 £
<b>Transport</b>				
- Contractual funding	-	258,955	<b>258,955</b>	247,959
- Service fees	33,378	15,800	<b>49,178</b>	71,007
- Other incoming resources	4,434	4,404	<b>8,838</b>	8,753
<i>Total income from transport activities</i>	<b>37,812</b>	<b>279,159</b>	<b>316,971</b>	327,719
<b>Day Care Centres</b>				
- Contractual funding	116,039	-	<b>116,039</b>	137,807
- Service fees	168,612	-	<b>168,612</b>	193,822
<i>Total income from day care activities</i>	<b>284,651</b>	-	<b>284,651</b>	331,629
<b>Other activities</b>				
- Contractual funding	176,662	57,404	<b>234,066</b>	276,797
- Service fees	131,637	1,231	<b>132,868</b>	132,764
- Other incoming resources	117,695	147,198	<b>264,893</b>	276,625
- Coronavirus Job Retention Scheme	-	-	-	1,059
<i>Total income from other activities</i>	<b>425,994</b>	<b>205,833</b>	<b>631,827</b>	687,245
<b>Total income from charitable activities</b>	<b>748,457</b>	<b>484,992</b>	<b>1,233,449</b>	1,346,593

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

### 4. TOTAL EXPENDITURE

	CHARITABLE ACTIVITIES			Voluntary income £	2023 Total £	2022 Total £
	Transport £	Day Care centres £	Other activities £			
<b>Costs directly allocated to activities</b>						
Staff costs (note 6)	182,583	184,179	333,359	-	700,121	712,547
Staff recruitment and training	653	1,018	4,258	-	5,929	7,729
Travel expenses	878	645	5,847	-	7,370	8,022
Volunteer expenses	-	17	5,660	-	5,677	8,724
Day Centre lunch costs	-	12,876	-	-	12,876	11,204
Vehicle expenses	136,223	-	-	-	136,223	115,578
Premises cost	-	20,980	2,343	-	23,323	22,259
Special event costs	-	-	13,098	-	13,098	7,193
Resources and equipment	94	1,930	18,329	-	20,353	24,974
Computer costs	1,263	366	31,797	-	33,426	29,202
Printing, postage, stationery & telephone	403	630	4,308	-	5,341	5,777
Audit and accountancy	-	-	8,170	-	8,170	6,850
Depreciation	19,725	-	-	-	19,725	15,742
Response centre and warden costs	-	-	17,297	-	17,297	17,637
Other direct costs	12	1,110	57,404	-	58,526	36,498
<b>Total direct costs</b>	<b>341,834</b>	<b>223,751</b>	<b>501,870</b>	<b>-</b>	<b>1,067,455</b>	<b>1,029,936</b>

(Continued on next page)

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

#### 4. TOTAL EXPENDITURE (continued)

	CHARITABLE ACTIVITIES			Voluntary income £	2023 Total £	2022 Total £
	Transport £	Day Care centres £	Other activities £			
Total direct costs (from previous page)	341,834	223,751	501,870	-	1,067,455	1,029,936
<b>Support costs allocated to activities</b>						
Staff costs (note 6)	52,090	46,789	103,865	7,636	210,380	205,968
Staff recruitment and training	570	512	1,136	84	2,302	892
Travel expenses	81	73	162	12	328	272
Premises costs	9,010	8,076	17,927	1,299	36,312	14,026
Resources and equipment	287	258	573	42	1,160	1,157
Office costs	3,476	3,122	6,931	510	14,039	11,803
Amortisation	484	1,075	-	619	2,178	2,178
Other support costs	1,685	1,514	6,362	247	9,808	10,331
	<u>409,517</u>	<u>285,170</u>	<u>638,826</u>	<u>10,449</u>	<u>1,343,962</u>	<u>1,276,563</u>

Included within audit and accountancy above are amounts due to the auditors in relation to the audit of £4,500 (2022: £4,500). Also included is £3,670 for other work (2022: £2,350).

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

### 5 EXCEPTIONAL INCOME

This represents the difference between the valuation of the leasehold property received from Eastleigh Borough Council (per Note 10) and the Debtor recognised in the 2022 accounts and released this year (per Note 11).

### 6 DEFERRED INCOME

The movement in deferred income during the year was:

	£
Deferred income at 31 March 2022	140,818
Deferred income at 31 March 2023	(170,535)
Deferred income movement	<u>(29,717)</u>

### 7 STAFF COSTS

	2023 £	2022 £
Wages and salaries	789,894	802,629
Social security costs	51,559	51,820
Pension costs	33,067	32,066
Retirement Benefit payment to Local Authority	35,981	32,000
	<u>910,501</u>	<u>918,515</u>

The average number of employees in the year was 48 (2022: 55).

No employees received emoluments over £60,000 during the current or prior year.

There are no staff members to whom retirement benefits are accruing under defined benefit schemes.

Key management personnel comprising of six employees received total remuneration including pension contributions of £160,648 (2022: £164,014 to six employees).

At the year end there were outstanding pension contributions payable of £141,644 (2022: £121,194). Total pension contributions of £54,304 (2022: £64,066) were accounted for in the year and are included in the SOFA.

#### Trustees remuneration:

The trustees received no remuneration during this or the prior year.

During the year, two trustees were reimbursed £188 for expenses incurred on the charity's behalf (2022: £427 to three trustees) £155 of which were subsequently gifted back to the charity.

### 8 TRANSFERS BETWEEN FUNDS

A transfer is made from restricted funds into the unrestricted fund to cover the internal support costs incurred by the charity in administering those funds.

**ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

**NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)**

<b>9 INTANGIBLE ASSETS</b>	<b>Website costs</b>
	<b>£</b>
<b>COST</b>	
At 1 April 2022	6,600
Additions	-
At 31 March 2023	<u>6,600</u>
<b>AMORTISATION</b>	
At 1 April 2022	2,178
Charge for year	2,178
At 31 March 2023	<u>4,356</u>
<b>NET BOOK VALUE</b>	
At 31 March 2023	<u>2,244</u>
At 1 April 2022	<u>4,422</u>

<b>10 TANGIBLE FIXED ASSETS</b>	<b>Property</b>	<b>Motor vehicles</b>	<b>Furniture &amp; equipment</b>	<b>Total</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>COST OR VALUATION</b>				
At 1 April 2022	-	341,839	149,286	491,125
Additions	1,020,000	-	12,059	1,032,059
Disposals	-	(174,240)	-	(174,240)
At 31 March 2023	<u>1,020,000</u>	<u>167,599</u>	<u>161,345</u>	<u>1,348,944</u>
<b>DEPRECIATION</b>				
At 1 April 2022	-	310,298	122,617	432,915
Charge for year	1,021	5,903	12,801	19,725
Disposals	-	(174,240)	-	(174,240)
At 31 March 2023	<u>1,021</u>	<u>141,961</u>	<u>135,418</u>	<u>278,400</u>
<b>NET BOOK VALUE</b>				
At 31 March 2023	<u>1,018,979</u>	<u>25,638</u>	<u>25,927</u>	<u>1,070,544</u>
At 1 April 2022	<u>-</u>	<u>31,541</u>	<u>26,669</u>	<u>58,210</u>

The property addition represents the long leasehold from Eastleigh Borough Council (EBC), based on a professional valuation carried out in September 2023. The charity moved into the property in October 2022 and the trustees believe the valuation represents a fair value at the year end.

Discussions are progressing with the legal team representing One Community and the EBC to finalise and sign the lease agreement. There are no significant issues at dispute, but the Board is committed to ensuring that the final agreement is in the best interests of One Community and to finalise the lease before the end of 2023.

The Board is confident that the value of the building provided within the Valuation Report dated 20th September 2023 is the most appropriate value to include in the accounts. Once the lease is concluded a further valuation will be arranged and there are no indications that the value will reduce.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

<b>11 DEBTORS</b>	<b>2023</b>	<b>2022</b>
	<b>£</b>	<b>£</b>
VAT	6,351	5,991
Other debtors	60,136	686,169
Prepayments and accrued income	17,252	74,784
	<u>83,739</u>	<u>766,944</u>

Included within 2022 other debtors is £630,000 relating to the redevelopment of the Romsey Road property. In October 2019, the charity entered into an agreement whereby the freehold was passed to Eastleigh Borough Council for redevelopment. New purpose built premises on the same site were completed during the current year and passed back to the charity on a 999 year lease with a peppercorn rent. This is now represented in Tangible Fixed Assets.

<b>12 CREDITORS: amounts falling due within one year</b>	<b>2023</b>	<b>2022</b>
	<b>£</b>	<b>£</b>
Other creditors	174,475	102,175
Accruals and deferred income	205,270	201,454
Amounts held as custodian trustees (see note 13)	17,825	69,626
	<u>397,570</u>	<u>373,255</u>

<b>13 AMOUNTS HELD AS CUSTODIAN TRUSTEES</b>	<b>2023</b>	<b>2022</b>
	<b>£</b>	<b>£</b>
Day centres - Members funds	3,733	3,733
Pilands Wood Community Centre	2,808	2,808
HYCA	1,750	51,750
Fareham Community Lottery	9,344	11,145
Eastleigh Mayor's Charities	190	190
	<u>17,825</u>	<u>69,626</u>

## 14 PRINCIPAL FUNDING SOURCES

Included in income from donations, legacies and charitable activities are the following major sources of funds:

	<b>Grants</b>	<b>Contracts</b>	<b>Total</b>
	<b>£</b>	<b>£</b>	<b>£</b>
Local Government - Hampshire County Council	327,984	140,356	468,340
Eastleigh Borough Council	134,830	-	134,830
Fareham Borough Council	40,000	-	40,000
Children in Need	20,714	-	20,714
Hedge End Park	40,240	-	40,240
NHS Hampshire, Southampton and Isle of Wight CCG	64,000	-	64,000
	<u>627,768</u>	<u>140,356</u>	<u>768,124</u>

We are grateful for the support these organisations have provided and for that of our many other supporters.

A detailed annual report describing the year's activities on projects is available on request from One Community Eastleigh at the address on page 1.

**ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

**NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)****15 RESTRICTED FUNDS**

	At 1 April 2022	Incoming resources	Resources expended	Transfers	At 31 March 2023
	£	£	£	£	£
Shopmobility	16,758	46,660	(35,704)	(6,828)	20,886
Shopmobility Scooter reserve	8,767	-	-	-	8,767
Hedge End Park Transport Scheme	26,254	56,363	(40,481)	(8,048)	34,088
Transport Organiser	153	53,083	(37,841)	(13,272)	2,123
Dial a Ride	14,403	169,713	(144,996)	(39,120)	-
Young Carers	23,989	5,266	-	(301)	28,954
Big Lottery Fund Youth	6,117	43,623	(39,042)	(4,572)	6,126
Children in Need 2019	18,019	20,714	(36,595)	(2,138)	-
Youth Choir	4,835	-	-	(4,835)	-
HIWCF adults	-	500	(488)	(12)	-
Vehicle replacement	2,637	2,790	-	-	5,427
Back to the Future	13,459	4,000	(13,277)	(3,792)	390
HYCA	12,683	41,511	(34,503)	(7,008)	12,683
Friends of Eastleigh Shopmobility	3,471	337	-	-	3,808
People with Learning Difficulties	3,000	-	-	-	3,000
Trips Out	204	1,085	(1,024)	-	265
Emergency Food	81	-	-	-	81
Community Communicators	-	4,764	(4,049)	(715)	-
Connect4Communities	-	6,291	(3,627)	(2,664)	-
Local Children's Partnership	-	2,116	(1,675)	(441)	-
YC Cash for Kids	-	2,520	(2,512)	(8)	-
Core20Plus5	-	25,000	(25,000)	-	-
Ukraine Project	-	7,689	(5,086)	(2,603)	-
LCP Ukraine Project	-	1,875	(1,750)	(125)	-
<b>Total restricted funds</b>	<b>154,830</b>	<b>495,900</b>	<b>(427,650)</b>	<b>(96,482)</b>	<b>126,598</b>

**Shopmobility**

To offer both electric and non-electric scooters for visitors needing mobility support in the town centre.

**Shopmobility Scooter Reserve**

To provide replacement scooters for shopmobility scheme in Eastleigh town centre.

**Hedge End Park Transport Scheme**

This service offers door to door transport, Monday to Friday, for people living in the Borough of Eastleigh or the Eastern side of Southampton to the superstores at Hedge End.

**Transport Organiser**

To provide funding for a member of staff to organise community transport for the local area.

**Dial a Ride**

This service offers door to door transport for people who are unable to use ordinary public transport.

**Young Carers**

Independent fundraising for trips and activities for young carers.

**Big Lottery Fund Youth**

To contribute towards Eastleigh Young Carers.

**Children in Need 2019**

To support carers between the ages of eight and eleven.

## **ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

### **NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)**

#### **15 RESTRICTED FUNDS (continued)**

##### **Youth Choir**

Project to establish a Young Carers choir, not only to help build young peoples confidence and team building skills, but also to have fun. This fund was amalgamated with the Young Carers fund during the year.

##### **HWCF Adults**

To provide shopping and prescription collection help for people isolating or shielding due to the pandemic.

##### **Vehicle Replacement**

In partnership with Age Concern Eastleigh and Eastleigh Lions we are holding money towards purchasing a vehicle to go on the community transport fleet.

##### **Back to the Future**

Helping re-engage people back into their community by providing support to build confidence in going out.

##### **HYCA**

Co-ordination and support to the ten young carers groups across Hampshire.

##### **Friends of Eastleigh Shopmobility**

Support groups who kindly fundraise for new equipment for shopmobility.

##### **People with Learning Difficulties**

To provide transport or associated help for people with learning difficulties.

##### **Trips Out**

To organise trips out for people to alleviate loneliness.

##### **Emergency Food**

To provide emergency food supplies to people in very high need when the Basics Bank is closed.

##### **Community Communicators**

A fund issued to support the community with raising awareness and improve communications for the 'hard to reach' individuals around the COVID 19 Vaccine programme.

##### **Connect4Communities**

Grant issued by HCC to support those most in need and affected by the significant rise in the cost of living particularly families with children and pensioners who would otherwise struggle with energy, food and water bills.

##### **Local Children's Partnership**

A partnership of organisations and agencies who work with Children and Young People across Eastleigh. LCP works to identify gaps and needs and work together to identify local priorities.

##### **YC Cash for Kids**

A grant issued to support our Young Carers and siblings either a winter coat, winter boots or fresh food up to the value of £35 per child.

##### **Core20Plus5**

The Core20PLUS5 Connectors programme is part of the support framework to establish the goals and work on the progression of Core20PLUS5, a national NHS England and NHS Improvement approach to understand and work towards the reduction of health inequalities, at both a national and local level. Core20PLUS5 Community Connectors will be the initial point of contact for the initiative in Fareham, engaging with the public to gain understanding of their experiences.

##### **Ukraine Project**

Working in partnership with EBC we support the Ukrainian families settling across the borough with support, advice and information.

##### **LCP Ukraine Project**

Grant which came via LCP (Local Children's Partnership) to support families in ways that LCP local knowledge identifies. Eastleigh has chosen to address this by supporting Ukrainian families who are moving into own accommodation with moving costs, white goods etc.

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

#### 16 UNRESTRICTED FUNDS

	At 1 April 2022	Incoming resources	Resources expended	Transfers	At 31 March 2023
	£	£	£	£	£
<b>Designated</b>					
One Community Transport	-	37,862	(94,832)	56,970	-
Building reserve	50,000	-	-	(20,000)	30,000
Lifeline & Telecare	312,767	130,991	(56,679)	(36,189)	350,890
Partnership fund	21,133	-	-	-	21,133
Pension reserve	60,000	-	-	-	60,000
Day Care Centre funding	60,363	284,651	(224,471)	(56,337)	64,206
Care & respite	72	56,010	(57,920)	1,838	-
Back to the Future	26,822	-	-	-	26,822
Fareham Voluntary Sector Support	19,863	47,779	(41,401)	(7,380)	18,861
Fareham Community Lottery	5,082	6,108	(312)	(1,092)	9,786
Voluntary Sector Support Team	10,000	-	-	-	10,000
Covid contingency reserve	15,000	-	-	(1,000)	14,000
Infrastructure reserve	8,573	-	-	(8,573)	-
	<u>589,675</u>	<u>563,401</u>	<u>(475,615)</u>	<u>(71,763)</u>	<u>605,698</u>
<b>Capital reserve</b>	692,632	390,000	(21,903)	12,059	1,072,788
<b>General reserves</b>	<u>223,539</u>	<u>228,243</u>	<u>(418,794)</u>	<u>156,186</u>	<u>189,174</u>
Total unrestricted funds	<u>1,505,846</u>	<u>1,181,644</u>	<u>(916,312)</u>	<u>96,482</u>	<u>1,867,660</u>

#### One Community Transport

The service offers a fleet of accessible minibuses available for hire to voluntary and community groups.

#### Building Reserve

To cover any necessary building works required by the charity.

#### Lifeline and Telecare

To install and maintain telephone linked alarm pendants and fix door key safes where appropriate.

#### Partnership Fund

Support across One Community to enable us to work in partnership with voluntary organisations and statutory agencies.

#### Pension Reserve

This reserve relates to future payments expected to fall due in respect of a historic defined benefit pension arrangement (see note 19).

#### Day Care Centre

To provide supported enablement activities for older people.

#### Care & Respite

To provide care and respite services for people in their own homes.

#### Back to the Future (formerly A Little Bit of Help)

Helping re-engage people back into their community by providing support to build confidence in going out.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

### 16 UNRESTRICTED FUNDS (continued)

#### Fareham Voluntary Sector Support

A project to provide the 'Big 3' in the Borough of Fareham. The 'Big 3' is a package of support provided to local groups comprised of funding advice, governance and building community resilience and volunteer and skills support.

#### Fareham Community Lottery

Supporting community projects in the local area. Empowering local good causes to raise money in a fun and effective way.

#### Voluntary Sector Support Team

This funds covers the need to move to a new volunteer recruitment system and other promotional materials to engage with community groups.

#### Covid contingency reserve

This funds is to cover any contingency requirements with any of our services as One Community is still uncertain regarding the full consequences and timing of the slow return to normal services and contribution from clients to cost.

#### Infrastructure reserve

This fund relates to a requirement to update our IT equipment so that it will be fit for requirements in our new building. New laptops and monitors were purchased during the year from this fund.

#### Capital Reserve

The capital reserve represents the value of funds related to fixed assets. The brought forward figure includes the £630,000 debtor relating to the redevelopment of the Romsey Road premises.

### 17 NET ASSETS BETWEEN FUNDS

	Unrestricted funds £	Restricted funds £	Total 2023 £
2023			
Fixed assets	1,072,788	-	1,072,788
Current assets	1,068,080	250,960	1,319,040
Current liabilities	(273,208)	(124,362)	(397,570)
Net assets	<u>1,867,660</u>	<u>126,598</u>	<u>1,994,258</u>
2022			
Fixed assets	62,632	-	62,632
Current assets	1,753,746	217,553	1,971,299
Current liabilities	(310,532)	(62,723)	(373,255)
Net assets	<u>1,505,846</u>	<u>154,830</u>	<u>1,660,676</u>

### 18 RELATED PARTY TRANSACTIONS

There were no related party transactions during the year.

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

#### 19 OPERATING LEASES

At 31 March 2023, the charity had annual commitments under non-cancellable operating leases, as follows:

	2023	2022
	£	£
Within one year	-	13,536
Between one to two years	-	-
Total commitment	<u>-</u>	<u>13,536</u>

#### 20 DEFINED BENEFIT PENSION SCHEME

The charity's defined benefit pension liabilities relating to its membership of the Hampshire County Council pension scheme were subsumed into those of Eastleigh Borough Council (EBC) in 2017. One Community Eastleigh has come to an agreement with EBC whereby annual liabilities arising in respect of the charity's portion of the scheme will be passed back to the charity, but payments against those invoices will be limited to £12,000 per annum. A liability will be recognised in the charity's accounts to the extent that invoiced amounts exceed the payments made. No liability is recognised in respect of future uninvoiced pension costs as these rest with EBC.

**ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

**NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)****21 PRIOR YEAR STATEMENT OF FINANCIAL ACTIVITIES - YEAR ENDED 31 MARCH 2022**

	Unrestricted funds £	Restricted funds £	2022 Total £
<b>INCOME</b>			
Donations and legacies			
<i>Grants from local authorities</i>	46,294	-	46,294
<i>Donations</i>	28,865	23,902	52,767
Charitable activities	862,176	484,417	1,346,593
Investment Income	2,419	-	2,419
Other income	1,410	-	1,410
	<hr/>	<hr/>	<hr/>
<b>TOTAL INCOME</b>	<b>941,164</b>	<b>508,319</b>	<b>1,449,483</b>
<b>EXPENDITURE</b>			
Fundraising costs	17,381	-	17,381
Charitable activities	873,925	385,257	1,259,182
	<hr/>	<hr/>	<hr/>
<b>TOTAL EXPENDITURE</b>	<b>891,306</b>	<b>385,257</b>	<b>1,276,563</b>
<b>NET (EXPENDITURE) / INCOME BEFORE TRANSFERS</b>	<b>49,858</b>	<b>123,062</b>	<b>172,920</b>
Transfers between funds	120,936	(120,936)	-
	<hr/>	<hr/>	<hr/>
<b>NET EXPENDITURE FOR THE YEAR</b>	<b>170,794</b>	<b>2,126</b>	<b>172,920</b>
Balances brought forward at 1 April 2021	1,335,052	152,704	1,487,756
	<hr/>	<hr/>	<hr/>
<b>Balances carried forward at 31 March 2022</b>	<b>1,505,846</b>	<b>154,830</b>	<b>1,660,676</b>

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

### 22 PRIOR YEAR FUNDS MOVEMENTS - YEAR ENDED 31 MARCH 2022

#### RESTRICTED FUNDS

	At 1 April 2021 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2022 £
Shopmobility	16,821	44,753	(38,060)	(6,756)	16,758
Shopmobility Scooter reserve	8,767	-	-	-	8,767
Hedge End Park Transport Scheme	6,698	51,746	(35,650)	3,460	26,254
Parish Link	10,864	-	-	(10,864)	-
Transport Organiser	534	49,252	(33,805)	(15,828)	153
Dial a Ride	16,504	169,473	(139,428)	(32,146)	14,403
Young Carers	18,108	13,460	(1,375)	(6,204)	23,989
Big Lottery Fund Youth	-	50,785	(40,192)	(4,476)	6,117
Children in Need 2019	7,086	43,867	(30,138)	(2,796)	18,019
Youth Choir	4,835	-	-	-	4,835
HWCF adults	-	2,840	(2,019)	(821)	-
Vehicle replacement	31,042	4,595	-	(33,000)	2,637
Back to the Future	11,910	16,226	(10,885)	(3,792)	13,459
Wellness Café Hedge End	12	981	(156)	(837)	-
HYCA	13,533	59,249	(53,223)	(6,876)	12,683
Friends of Eastleigh Shopmobility	2,990	481	-	-	3,471
People with Learning Difficulties	3,000	-	-	-	3,000
Trips Out	-	411	(207)	-	204
Emergency Food	-	200	(119)	-	81
<b>Total restricted funds</b>	<b>152,704</b>	<b>508,319</b>	<b>(385,257)</b>	<b>(120,936)</b>	<b>154,830</b>

#### UNRESTRICTED FUNDS

	At 1 April 2021 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2022 £
<b>Designated</b>					
One Community Transport	-	58,076	(76,151)	18,075	-
Building reserve	18,266	-	-	31,734	50,000
Lifeline & Telecare	267,724	130,942	(59,895)	(26,004)	312,767
Partnership fund	34,867	-	-	(13,734)	21,133
Pension reserve	60,000	-	-	-	60,000
Day Care Centre funding	789	331,629	(200,396)	(71,659)	60,363
Care & respite	7,256	82,986	(76,694)	(13,476)	72
Back to the Future	26,822	-	-	-	26,822
Fareham Voluntary Sector Support (EBC)	16,925	50,463	(41,525)	(6,000)	19,863
Fareham Community Lottery	-	11,217	(5,040)	(1,095)	5,082
Voluntary Sector Support Team	10,000	-	-	-	10,000
Covid contingency reserve	15,000	-	-	-	15,000
Infrastructure reserve	30,000	-	-	(21,427)	8,573
	487,649	665,313	(459,701)	(103,586)	589,675
<b>Capital reserve</b>	641,816	5,910	(17,920)	62,826	692,632
<b>General reserve</b>	205,587	269,941	(413,685)	161,696	223,539
<b>Total unrestricted funds</b>	<b>1,335,052</b>	<b>941,164</b>	<b>(891,306)</b>	<b>120,936</b>	<b>1,505,846</b>

**ONE COMMUNITY EASTLEIGH**

England & Wales - Charity number 1052978

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# Accounts

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**ONE COMMUNITY EASTLEIGH**

**COMPANY NUMBER: 3132524**

**REPORT AND FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2022**

**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**YEAR ENDED 31 MARCH 2022**

**INFORMATION PAGE**

Registered Company  
Number:

3132524

Registered Charity  
Number:

1052978

Directors/Trustees:

Mr Adrian Hughes – Chair  
Mr Andrew Black – Honorary Treasurer  
Ms Patricia Statham  
Mrs Gail Bloomfield  
Mr Peter Booker – resigned 21 February 2022  
Mr Gareth Davies – resigned 13 September 2021  
Mr Julian Smith – resigned 18 June 2021  
Mr Ron Crank – resigned June 2021  
Mrs Samantha Macdonald – resigned July 2022  
Mrs Kerry Houghton – appointed 13 September 2021  
Mr Warwick Clews – appointed 13 September 2021

Chief Executive and  
Company Secretary:

Mrs Debra Clothier

Principal/registered  
address

75 Leigh Road  
Eastleigh  
Hampshire  
SO50 9DQ

Bankers

Lloyds Bank Plc  
36 Market Street  
Eastleigh  
Hampshire  
SO50 9YT

CAFCash Limited  
Kings Hill  
West Malling  
Kent  
ME19 4TA

Auditors

Knight Goodhead Limited  
7 Bournemouth Road  
Chandler's Ford  
Eastleigh  
Hampshire  
SO53 3DA

# **ONE COMMUNITY EASTLEIGH (company limited by guarantee)**

## **YEAR ENDED 31 MARCH 2022**

### **CHAIR'S REPORT**

I am always a bit thrown out by the preparation for the AGM and the accompanying papers as it requires me to look back. My professional training has always encouraged me to use reflective practice as a way to learn and to improve future performance. So, the focus of this report is April 2021 to March 2022 and during that time a lot has happened.

At the start of the year, we were aware that Jean Roberts Jones, the CEO who had been in post for a number of years had designated 2021 as her retirement year. We celebrated with Jean at the 2021 AGM when presentations and speeches were made. While we were planning for Jean's departure, we were also planning to recruit a new CEO.

Alongside this we were dealing with the restrictions of lockdown when all of our services had been halted. However, working with Eastleigh Borough Council (EBC) and Fareham Borough Council (FBC) we continued to provide shopping services, including groceries and medication. Many of our staff were furloughed and those who were not took on a different role. We made sure that our telephone lines remained open covering the office for our usual hours of operation. Volunteers, as expected, stepped up to the plate and many volunteers would stand in queues at pharmacies and shops with multiple lists. Ensuring everyone got what they had ordered or were expecting was a task delivered with exemplary skill. In late June 2021 the government announced there would be an end to UK's "national hibernation" with the relaxation of restrictions. For One Community, providing services for people with a range of vulnerabilities, we were appropriately cautious in working towards business as usual. Many of the people who used our day centres, dial a ride, young carers and others were hesitant and rightly concerned for their own well-being or that of those close to them.

Reintroducing our services was a slow process and we continued to apply the safeguards of hands, face and space and equipped our services with equipment to allow this to happen. Part of our direct contact with people was helping them to rebuild their confidence. When you have been out of circulation for so long, had warnings about the seriousness of Covid and had daily news updates on fluctuating numbers of infections, it is difficult to "come out of hibernation". A huge credit to the staff of One Community, volunteers and indeed those who use the services as we slowly started to adapt to a new normality, testing things out while safety was always at the fore front.

July and August saw staff returning to work and into posts they had left when lockdown first came in. There was a need for flexibility and adaptation and staff responded wonderfully, focussing on what needed to be done, how they could help and support those who use our services. August also saw the arrival of Debra Clothier as our CEO, who some of you will have met at the 2021 AGM. Since Jean's formal retirement Debra has hit the ground running without the advantage of knowing what One Community business as usual looked like.

On top of the day job, Debra has been heavily involved with the development of our new building and has made a few hard hat and steel toecap visits to the site. We have stopped having hopes of a definitive moving in day and this is not criticism of anyone involved, just the vagaries of the building trade. Debra has had ongoing extensive dialogue with EBC to ensure that as the building completes, we are able to satisfy the Charity Commission that the new building is of benefit to One Community and will not present unexpected costs to us. We are grateful to EBC for the stated commitment to ensure this becomes the reality.

**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**YEAR ENDED 31 MARCH 2022**

**CHAIR'S REPORT (continued)**

During the run up to the Christmas period Covid was presenting ongoing challenges, with the risk that "Christmas could be cancelled", if this were the case, we were geared to ensuring we were able to support people over the festive period. As it transpired this didn't happen and the government speak was that "Christmas celebrations should be short and small". In recognition of the work that staff had undertaken, the sacrifices they had made over the year, and their commitment to those who use our services, we had a small and short Christmas party – socially distanced with safeguards in place. Within the voluntary sector, like the public sector, there are few perks for workers so a small celebration as a mark of appreciation and thanks was in order.

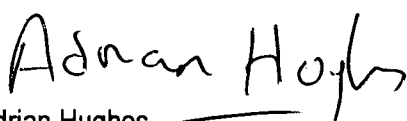
The New Year brought more of the same, there were still restrictions in place, but the commitment of the senior management team, staff and the trustees was to build up the services. We found a new home for the day services, started to re-engage with young carers face to face rather than zoom and the like, shop mobility re-opened supporting people with transport aids to visit and explore Eastleigh. There was also the sight of our blue (although some of the newer ones are white) dial-a-ride buses in and around the Borough.

In January 2022, we said farewell to Julia Allan, the Head of Voluntary Sector Support – Julia has been with us for over 25 years, and we were sad to see her go. Julia had been making plans for her retirement for some time, so news of her departure wasn't a surprise. We have been fortunate to be able to recruit to the post and Hayley Hamlett filled the vacancy. We are pleased to have Hayley, known as H, on board in a new role.

Over the year we also said goodbye to Peter Booker, a Trustee, who had been with us since 2017. Peter was a lawyer by profession and offered One Community sound advice and wise counsel during his time with us. He was a valued member of the Board. Towards the end of the year Jo Miles – Operations Manager, moved onto pastures new, following a period away from One Community, and we wished her well for the future.

In February 2022 we took possession of our new minibus. The fundraising had started pre-pandemic by Devan Kandiah with his Eastleigh Lions hat. Devan had committed Lions to raise the money, and this was achieved. The bus was presented to the Chair of Trustees for One Community by Devan and was also named on the day by the Lions Club President as 'The Lions Bus'.

As I started this about reflective practice and learning I shall end in the same place. What we have learned over that year and indeed all the Covid years, was a need to plan for the unexpected, ensure that you have a good team around you, encourage and support and perhaps expect flexibility and adaptability, ensure there is a good skill set across staff, volunteers and trustees. Importantly, when the need arises no one is too important to roll their sleeves up and do the tasks which are needed. I should like to take this opportunity on behalf of One Community to thank individuals, groups, organisations including EBC, FBC and HCC and other sponsors for their continued support. It is this support which allows One Community through its staff and volunteers to translate our strapline – together we make a difference – into reality.

  
Adrian Hughes  
Trustee and Chair to the Board

# **ONE COMMUNITY EASTLEIGH**

## **(company limited by guarantee)**

### **TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2022**

The Trustees have pleasure in presenting their report and the financial statements of the charity for the year ended 31 March 2022.

#### **STRUCTURE, GOVERNANCE AND MANAGEMENT**

##### **Governing Document**

One Community Eastleigh is a company Limited by Guarantee and a registered charity. It is governed by its Memorandum and Articles of Association. The company was incorporated as Eastleigh Community Services on 30 November 1995 and was granted charitable status on 14 February 1996. It changed its name in April 2007 to One Community Eastleigh, trading as One Community.

##### **Recruitment and Appointment of Trustees**

All trustees who have served during the period are as indicated on Page 1. The Memorandum and Articles of Association of the company govern appointment of Trustees. Under those Articles nine Trustees can be elected by thirds by members at the AGM and serve for a period of three years. The Trustees are authorised to co-opt up to three new Trustees. Members of One Community are invited to put forward nominations for Trustees on an annual basis. The Trustees seek to achieve a balance of professional skills and knowledge of the communities within their number.

##### **Trustees Induction and Training**

All new Trustees undergo a familiarisation process with the work of One Community, an induction into their role as a Trustee and relevant training i.e., safeguarding. Trustees are invited to attend One Community events in order get to know One Community staff and volunteers. Specific Trustees are allocated to the various sections of work undertaken by One Community to develop a more in depth understanding of that area of work and to be able to bring any issues connected with that area to the attention of the other Trustees.

##### **Risk Review**

The Trustees have conducted their own review of the major risks to which the charity is exposed, and systems have been established to manage those risks. The charity recognises a key risk is external funding and is continually looking to diversify its funding streams for projects to ensure future funding is forthcoming. Internal risks are minimised by the implementation of procedures for the authorisation of all transactions and projects and to ensure consistent quality of delivery for all operational aspects of the charitable company. These procedures are periodically reviewed to ensure that they still meet the needs of the charity. An additional Covid Risk Assessment was put in place and has been revised constantly during the year.

**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2022**

**ORGANISATIONAL**

**Structure**

The Trustees determine the strategic direction and general policy of the company. The day-to-day management of the charity is delegated to the Chief Executive.

**Related Parties**

In so far as it is complementary to the charity's objects the charity is guided by national, regional and local policy and works in partnership especially with local stakeholders to meet its mission statement. One Community would like to thank these local stakeholders for their support: -

- Eastleigh Borough Council
- Fareham Borough Council
- Hampshire County Council
- Clinical Commissioning Group

**OBJECTIVES OF ONE COMMUNITY**

To promote any charitable purposes for the benefit of the community in the area of the administrative authorities comprising the historic county of Hampshire (including Portsmouth and Southampton) and in particular the local government district of Eastleigh and Fareham and, if the Trustees shall so decide, in any of the administrative authorities immediately adjoining, and in particular the advancement of education, the protection of health and the relief of poverty, distress and sickness.

To promote and organise co-operation in the achievement of the above purposes and to that end bring together representatives of the voluntary organisations operating within the local government district of Eastleigh and Fareham and, relevant statutory authorities engaged in the furtherance of the above purpose

**ACTIVITIES, ACHIEVEMENTS, PERFORMANCE AND FUTURE DEVELOPMENTS FOR PUBLIC BENEFIT**

Our Mission is to work locally to promote voluntary activity, encourage work in partnership, provide community services and advocate change, which enhances the quality of life for all in our community. The vision and core values of the organisation and the critical success factors were still seen as appropriate, as were the strategic goals detailed below:

- To build and maintain a vibrant voluntary and community sector in Eastleigh and Fareham and across Hampshire.
- To enhance the health and wellbeing of residents.
- To have sustainable partnerships working to deliver mutual success.
- To ensure that public recognition of the work of One Community is high.
- To be an excellent employer.
- To be a socially responsible organisation.

# ONE COMMUNITY EASTLEIGH (company limited by guarantee)

## TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2022

One Community largely seeks to achieve its mission by running a series of services. In planning the activities undertaken by these services the Trustees have taken account of the Charity Commission's guidance on public benefit.

Within One Community there is always a wide range of services being delivered at any point in time, we are often able to react quickly to changing events, which of course happened with Covid. Towards the beginning of this period (April 2021- Sept 2021), we were still providing many volunteers for vaccination centres and doing shopping trips etc as well as re-introducing our 'usual' commissioned services where it was safe to do so. The safety of our clients, volunteers and staff have remained paramount in our priorities throughout this year and will beyond. Staff and Volunteers deserve much credit for the willingness to respond quickly to changing events, and their flexibility to take on what was needed to be done, for the benefit of clients. The quality of services offered is a high priority to both staff and Trustees and One Community is proud that it holds for perpetuity, since 2018, the Queen's Award for Voluntary Service.

In addition to the Covid response, the organisation delivered these services during this period:

The **Options** team look at the needs of clients and/or their family and make a personalised plan, accessing services in-house and from the local community including-

**Lifeline**- to give users the freedom to live independently in their own home, safe in the knowledge that if they should have an accident, a fall or feel unwell they can get help quickly. Lifeline is a telephone linked support service designed to help clients to maintain an independent lifestyle safely. In an emergency the client presses the panic button, worn on the person, which alerts by telephone a 24-hour careline centre where assistance can be immediately arranged. 175 Lifeline Units were installed. Our **Wristband Services** offers peace of mind when the wearer is out in the community. It has a unique ID code which correlates to the client's details so anyone can ring the number on the wristband, give the ID code and the care centre can alert the appropriate person. 20 Falls Detectors were given, and 34 Key safes installed during this period. We will need to invest financially in these services further during 2022/23, to be able to continue to offer the services, as they move to digitalisation.

**The Day Activities Service** – offers a range of activities, entertainment, and care for frail older people. We cater for people who have dementia or a physical disability. The aim is to provide enjoyable, stimulating, and therapeutic activities, a good lunch, and refreshments during the day, door to door transport can be arranged too. We currently run these in the Pilands Community Centre in Bursledon and the Pavilion in the Park in Eastleigh. 455 Day Service hours in Pilands, 1,785 Day Service hours in Pavilion. 62 clients supported throughout this period – 85% for Respite. We hope to expand into other venues in 2022/23.

**Take a Break/PA Service**- our carefully trained and friendly staff provide the care and support for clients to live independently in their homes, either through reducing barriers or providing appropriate assistance. The support we offer is very varied, but could include short break respite for carers, medical prompts, support with managing the home, personal care, meal preparation, support with communications or admin, or support to access the community, for example going shopping, to the library, to access a club or carry on with a hobby. We have delivered 4,306 hours of care and support during this period.

# **ONE COMMUNITY EASTLEIGH**

**(company limited by guarantee)**

## **TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2022**

**LEAF – Home from hospital Service-** Working in partnership with Unity, our equivalent organisation in Test Valley, we support patients' home from University Hospital Southampton NHS Foundation Trust. We have carried out 366 journeys. The service is for patients who are unable to leave hospital and travel home alone safely and, aims to reduce hospital admissions. It is funded by the CCG.

**Back to the Future** -we were still aware of Covid not having left us during this period and many of our clients wary and or unable to take up their previous activities. Our re-engagement scheme is where we help people at risk of loneliness and further isolation by volunteers visiting and accompanying them out and about, when it's safe to do so, but maintaining contact over the phone when that's preferred. Over 2,000 hours of calls or visits to vulnerable individuals classed as lonely or isolated were carried out during this time.

**Young Carers-** offers support to over 80 young carers aged 8 to 18 years who live in the Borough of Eastleigh. The activities organised give young carers time off from caring and the opportunity to make friends with other young people in the similar situation. We aim to empower young people and provide them with positive experiences in a safe and fun environment where they are free to be themselves. 1,885 hours of holiday provision was provided, with 63 young carers regularly attending. 400 hours of term time club nights with 43 young carers regularly attending. 231 hours of specialised exploration support for 28 high need young carers in crisis supported with 121 support sessions, delivering 129 sessions in total.

**Hampshire Young Carers Association-** We provide a home for this within One Community, the Hampshire Young Carers Alliance (HYCA) is a consortium of ten Young Carer projects/services within Hampshire. HYCA was formed around 2005 with the initial objectives of individual projects/services working closer together, sharing good practice & resources. The overall aim and vision is to develop a single county-wide voice, advocating and championing Young Carers across the county. The consortia is enabling stronger relationships to evolve with key stakeholders, ensuring an overarching aim of ongoing quality, evaluation, consistency and sustainability moving forward. Sourcing and applying for funding will continue to be a priority for the Strategic Manager for the coming financial year.

**Transport-** Dial a Ride (DAR) is a door-to-door transport service for people living in the borough of Eastleigh who find it difficult or impossible to use ordinary bus services. It operates 6 days a week and is a valued service to its clients. DAR Trips for this period = 5,879, miles covered = 33,044  
The Community Transport scheme (Minibus hire) provides group transport for community and charitable organisations who are registered Core Members of One Community. They might be youth groups, sports clubs, or older people's lunch clubs. Our volunteer drivers regularly transport passengers to a variety of destinations using our fleet of accessible minibuses. The vehicles are available 24 hours a day, seven days a week. Total hires = 763, number of passengers = 10,524  
Other Transport services available include Parish Link (Trips = 356, Miles = 2,175) and Hedge End Retail Park Service (Passenger trips = 3,521, Miles = 12,833). Shopper Service- trips = 675  
Shopper service- Miles = 885. We were able to respond to the transport needs for Afghan evacuees during this year.

**Shopmobility-** located at the Swan Centre, Wells Place, Eastleigh, loans out powered or manual wheelchairs and scooters to enable people to do their shopping independently or to use other facilities in the town centre. 1,170 scooters were hired for half a day during this period and 112 scooters hired all

# ONE COMMUNITY EASTLEIGH (company limited by guarantee)

## TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2022

day. We received a Gold award in the October 2021 Customer Experience Awards, coming top in our category with a perfect score of 100%.

**Voluntary Sector Support** – This year we invested in better IT software for the volunteering function moving to Volunteer Plus and using Better Impact. During this period, we had 306 learners, 372 Volunteers were placed, we enabled groups to gain £182,424 in grant funding, we supported groups on 1,117 occasions and had over 18,146 visitors to our Volunteer Centres.

In **Eastleigh** - During most of this year our Volunteer Centre operated out of the Museum, where we also held numerous community events and activities including, bringing back the Christmas Tree Festival. We moved out of the Museum at the end of this year for financial reasons and the space was not ideal for our needs of engaging with both individuals and groups. So, we are excited to have moved within Eastleigh's Swan Centre for our Eastleigh Volunteer Centre at the very end of this financial year. It is here where we meet individuals looking to volunteer. As a Voluntary Service we work with each person to find the volunteering role that matches their time and interests, ultimately providing them with what they are looking for. We discuss options and look at many different opportunities available to them. The centre also provides a shopfront for voluntary and community groups to showcase their work. Groups can book a free time slot for our community table in relation to a particular local campaign or service. We hope to continue to operate a Hate Crime Reporting Service again, as we did in the museum.

In **Fareham** - The One Community Volunteer Centre in Fareham Shopping Centre provides information about volunteering, support to voluntary and community groups and signposting to local services, activities, and opportunities. Drop-Ins are a regular feature, providing the opportunity for members of the public to meet with support organisations and to access the support and information they need. The Centre also operates as a Hate Crime reporting centre.

Our **Community Development Team** offers a service to local voluntary and community groups to provide information, advice, and guidance around the complexities of running a local group or charity. What we do:

- Help set up new groups
- Support groups in creating and using a constitution and policies
- Source funding for groups
- Advise on funding applications
- Support trustees and committees
- Develop action plans with groups
- Provide information about legislation and legal requirements
- Help groups voice their needs to statutory organisations
- Provide a range of training and information seminars for local groups
- Work with statutory and public bodies to provide cohesive community development in our area of operation
- Facilitate networks for peer support
- Organise events to celebrate volunteering and showcase the work of local groups

The team holds quarterly **Community Building Network** meetings for both the boroughs of Eastleigh and Fareham, which during this year have been held on Zoom and, have been appreciated more than ever, with groups keeping on top of current rules for COVID compliance, HR issues around paid staff and, dealing with the sudden loss of room hire income.

# ONE COMMUNITY EASTLEIGH (company limited by guarantee)

## TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2022

**Digital Engagement-** Our social media engagement and reach has increased dramatically in this year. On Facebook we now have 3.6k followers compared to 3.1k at the beginning of 2020. Reach of the posts has also increased with some posts reaching over 10k people. Most of our views are from the Eastleigh, Southampton, and Fareham areas, although we had nearly a hundred views from Australia recently.

**Events-** One Community organises and/or takes part in many events in both boroughs, during the course of the year, and in this year, some annual events started again following Covid, including: The Mela, Eastleigh Pride, Barton Peveril's Health and Wellbeing Fair, Eastleigh Unwrapped, Stoneham Community Fair, Fareham Light Switch On, Portchester Gala, Show on the Green and more. We continued our outreach locations in all the libraries, some job centres, and colleges. We also helped to organise a Purple Tuesday event in Fareham Shopping Centre and planned our own Fareham Community Showcase and Quiz Night, as well as continuing to host our weekly radio show on Unity 101. The Thornden Community Wind band held their Christmas Concert and Choir singing for our Young Carers Project, and we thank them for being so generous.

One Community is a **membership** organisation, but our services are open to non-members, albeit at a different rate if a charge is made. Membership, open to voluntary and community groups, provides access to our facilities and information services, including minibus hire, room hire, administration support and equipment hire. Members also receive our monthly e-news and information about funding and training opportunities. As of the 31st March 2022 there were 42 Core Plus members and 100 Core members with 3 Associate members.

**Cuppa and Catch up-** This project operated in partnership with EBC was finished in December 2021 as the number of regular users reduced. It was felt that many previous attendees were now more confident to socialise independently again. However, we have started a 'Trips Out' (funded by HCC) small project towards the end of this year, encouraging people out to socialise again, these will take place every couple of months or so into this next financial year.

Our SMT, led by our CEO, is active in promoting the voice of local Voluntary & Community Organisations (VCO) at various fora including: -,

- Eastleigh Borough Council Community Safety Partnership
- Eastleigh Borough Council Health & Well Being Board
- Eastleigh Early Help Hub
- Eastleigh Welfare Agencies Partnership
- Hampshire Adult Safeguarding Board Subgroup
- Hampshire Carers Partnership Board
- Hampshire Children's Trust Board.
- Hampshire Health & Well-Being Ageing Well Subgroup (Chair)
- Hampshire Health and Well-being Starting Well Group
- Hampshire Transport Operators Forum
- Hampshire Volunteer Centre Network
- Hampshire Young Carers Alliance
- Eastleigh Sports and Activities Alliance
- Eastleigh Volunteers Managers Forum
- Fareham Volunteer Managers Forum

# **ONE COMMUNITY EASTLEIGH**

**(company limited by guarantee)**

## **TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2022**

In the autumn of 2021, we invested in new IT hardware for all our staff and started the process of moving to the Cloud (Microsoft 365), which will be completed in 2022. This will bring us increased data security and the ability to work and communicate from almost anywhere.

We continue to work in partnership with other CVS's across Hampshire where we can share learning, information and bring financial efficiencies.

Difficulties in recruiting enough skilled staff has been a theme in this year and we believe will remain a challenge going into the next financial year. Competing with the salaries of the private sector with static or reduced contract/grants means we must look at other ways of attracting the right staff.

### **The Future**

As we moved forward into April 2022, we have started work on a new project with the CCG looking at supporting some identified health concerns in the more deprived communities in Fareham. We are doing some vaccination awareness work and of course, have responded to the Ukraine crisis by working in partnership with EBC to run a 'Welcome Café' to start to support the refugees and their hosts.

We have waited for a number of years now for our new building to be completed, having moved out of the previous premises on Romsey Road in 2019. All staff will be glad to be under one roof again and to be able to invite other organisations to join us and use the space. We are hopeful that 2022 is the year for the move and we are excited at the prospect.

Our website needs a long overdue upgrade to bring it up to date and, this will happen in the autumn of 2022.

In April 2022 we launch a new membership benefits package in part to give community groups the opportunity to hire a minibus (as a Free Core Member) and we launch the 'Quality Mark', which Core Plus members can ask for their policies and procedures to be reviewed and if they meet the governance requirements, they can use our 'Mark' on their publicity. All members will receive the 'Network' monthly publication, which provides advice and information to groups across the Boroughs. There will be other benefits to both types of membership, and it will be extended into Fareham.

The cost-of-living crisis is clearly starting to have an impact on almost everyone in our communities and One Community will take opportunities where they exist to raise awareness of the difficulties and respond where possible. This is likely to be happening in an environment of financial pressures on commissioners in some areas, leading to a difficult balancing act for organisations such as ours, being able to maintain services and respond to increased need, and recruit the skilled staff required to deliver the quality service, we insist on providing. Difficult times ahead, requiring a level of realism and pragmatism from all.

Some Feedback from the Year

I would like to say thank you to yourself and the whole team at One Community for helping us out. Along with the kind volunteers we've had helping us.

Thank you so much for the service you provide I know when my \*\*\*\*\* and \*\*\* are in your hands they are safe, cared for and happy. Thank you for all you do.

I cannot thank you enough for all the help and support One Community has given me and I really do not think I would have got here without you.

It's a really good number of people that you've helped raise hate crime awareness with

Thank you for all the good work One Community does in supporting groups such as ours

Thank you so much for the information, it's really helpful

I wanted to say thank you for all of your help – this is hugely appreciated

I would just like to say the service my wife received was superb

**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2022**

**FINANCIAL REVIEW**

Income has increased to £1,449,483 (2021: £1,249,129). There continues to be considerable effort employed to attract funds to further the aims and objectives of the organisation. The Trustees have endeavoured to ensure that the maximum amount of money possible is expended on the work of the charity for its beneficiaries.

Expenditure for the year totals £1,276,563 (2021: £1,173,307). This has resulted in a total surplus in the year of £172,920 (2021: £75,822).

Overall, the Trustees are pleased that the monitoring reports received enable expenditure to be closely controlled by the Chief Executive and the Senior Management Team. The Trustees are satisfied that the restricted funded projects are being delivered in accordance with each project plan.

**RESERVES POLICY**

The Trustees have examined the charity's requirement for reserves in the light of the main risks to the organisation. They have concluded that unrestricted funds not committed or invested in tangible fixed assets held by the charity should be approximately 3 months of expenditure. This is to allow services involving vulnerable people to be continued for an appropriate period in the event of cessation of funding. Reserves are also held to even out cash flow and to fund exceptional future building project costs. The balance of free reserves at 31 March 2022 was £223,539 (2021: £205,587), which equates to approximately 3 months of unrestricted expenditure. The trustees are keeping this under close review.

**PRINCIPAL FUNDING SOURCES**

The principal funding sources for the charity are those organisations which use One Community's services and in certain cases give grants towards our charitable work. Further details are given in note 13 to the financial statements. One Community would like to acknowledge our thanks to all the organisations and individuals that have supported us in the last year.

**INVESTMENT POLICY**

The Trustees have the authority to invest the money that One Community does not immediately need in any investments or properties. At present, surplus funds are on deposit ensuring that funds are readily available if required, but that interest is received on the bank balance. A review of this policy will take place in 2022/23.

**FUNDS HELD AS CUSTODIAN TRUSTEE**

One Community acts as custodian trustee for certain funds which are detailed in note 12 of the accounts.

**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2022**

**RESPONSIBILITIES OF THE TRUSTEES**

The trustees (who are also directors of the charitable company for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements, and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

**AUDITORS**

A resolution to re-appoint Knight Goodhead Limited as Auditors for the ensuing year will be proposed at the annual general meeting in accordance with section 485 of the Companies Act 2006.

**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2022**

**SMALL COMPANY PROVISIONS**

This report has been prepared in accordance with the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with FRS 102 and the provisions for small companies under Part 15 of the Companies Act 2006.

Signed on behalf of the Trustees



Debra Clothier (Company Secretary)

2 September 2022

## **INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

### **Opinion**

We have audited the financial statements of One Community Eastleigh for the year ended 31 March 2022, which comprise the Statement of Financial Activities, Balance Sheet, Cashflow Statement and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable to the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022, and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

### **Basis of opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

### **Other information**

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

## **INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

### **Matters on which we are required to report by exception**

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- the company has not kept adequate and sufficient accounting records, or returns adequate for our audit have not been received from branches not visited by us; or
- the company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' Annual Report and take advantage of the small companies exemption from the requirement to prepare a strategic report.

### **Responsibilities of the trustees**

As explained more fully in the trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

### **Auditor's responsibilities for the audit of the financial statements**

We have been appointed as auditor under the Companies Act 2006 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

The engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations.

We identified the laws and regulations applicable to the charitable company through discussions with trustees and other management and we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence.

We assessed the susceptibility of the charitable company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud and considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

## **INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

To address the risk of fraud through management bias and override of controls, we performed analytical procedures to identify any unusual or unexpected relationships, tested journal entries to identify unusual transactions and investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance; and
- enquiring of management as to actual and potential litigation and claims;

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

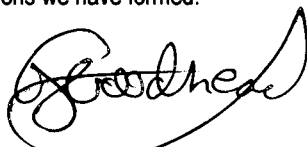
Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Knight Goodhead Limited is eligible for appointment as auditor of the charitable company by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

### **Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



**CJ GOODHEAD FCA**

**Senior Statutory Auditor**

**Knight Goodhead Limited**

Chartered Accountants and Statutory Auditors

7 Bournemouth Road, Chandler's Ford, Eastleigh, Hampshire, SO53 3DA

**Dated:** 2 September 2022

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2022

(Including Income and Expenditure Account)

	Notes	Unrestricted funds £	Restricted funds £	2022 Total £	2021 Total £
<b>INCOME</b>					
Donations and legacies					
<i>Grants from local authorities</i>		46,294	-	46,294	59,837
<i>Donations</i>		28,865	23,902	52,767	47,877
Charitable activities	3	862,176	484,417	1,346,593	1,133,744
Investment Income		2,419	-	2,419	5,530
Other income		1,410	-	1,410	2,141
<b>TOTAL INCOME</b>		<b>941,164</b>	<b>508,319</b>	<b>1,449,483</b>	<b>1,249,129</b>
<b>EXPENDITURE</b>					
Fundraising costs	4	17,381	-	17,381	21,225
Charitable activities	4	873,925	385,257	1,259,182	1,152,082
<b>TOTAL EXPENDITURE</b>		<b>891,306</b>	<b>385,257</b>	<b>1,276,563</b>	<b>1,173,307</b>
<b>NET INCOME BEFORE TRANSFERS</b>		<b>49,858</b>	<b>123,062</b>	<b>172,920</b>	<b>75,822</b>
Transfers between funds	7,14,15	120,936	(120,936)	-	-
<b>NET INCOME FOR THE YEAR</b>		<b>170,794</b>	<b>2,126</b>	<b>172,920</b>	<b>75,822</b>
Balances brought forward at 1 April 2021		1,335,052	152,704	1,487,756	1,411,934
<b>Balances carried forward at 31 March 2022</b>		<b>1,505,846</b>	<b>154,830</b>	<b>1,660,676</b>	<b>1,487,756</b>

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in notes 14 and 15 to the financial statements.

**ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

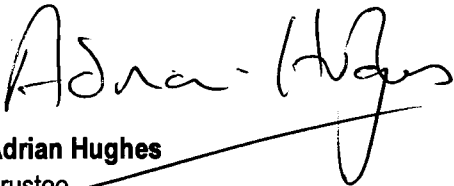
Company number: 3132524

**BALANCE SHEET AS AT 31 MARCH 2022**

	Notes	£	2022 £	2021 £
<b>FIXED ASSETS</b>				
Intangible assets	8		4,422	-
Tangible assets	9		<u>58,210</u>	<u>11,816</u>
			62,632	11,816
<b>CURRENT ASSETS</b>				
Debtors	10	766,944		715,577
Cash at bank and in hand		<u>1,204,355</u>		<u>1,077,074</u>
		1,971,299		1,792,651
<b>CREDITORS: amounts falling due within one year</b>	11	<u>373,255</u>		<u>316,711</u>
<b>NET CURRENT ASSETS</b>			<u>1,598,044</u>	<u>1,475,940</u>
<b>NET ASSETS</b>	16		<u><u>1,660,676</u></u>	<u><u>1,487,756</u></u>
<b>FUNDS</b>				
Restricted funds	14		154,830	152,704
Unrestricted funds	15		<u>1,505,846</u>	<u>1,335,052</u>
<b>TOTAL FUNDS</b>			<u><u>1,660,676</u></u>	<u><u>1,487,756</u></u>

The accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by the board of trustees on 2/09/22

  
**Adrian Hughes**  
Trustee

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### CASHFLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2022

	Notes	2022 £	2021 £
NET CASH FLOW PROVIDED BY OPERATING ACTIVITIES	1	193,598	230,982
CASH FLOWS FROM INVESTING ACTIVITIES			
Interest received		2,419	5,530
CASH FLOWS FROM FINANCING ACTIVITIES			
Fixed asset additions		(68,736)	-
NET CASH FLOW		<u>127,281</u>	<u>236,512</u>
Change in cash and cash equivalents in the period		127,281	236,512
Cash and cash equivalents at start of the period		<u>1,077,074</u>	<u>840,562</u>
Cash and cash equivalents at the end of the period	2	<u>1,204,355</u>	<u>1,077,074</u>

### NOTES TO THE CASHFLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2022

#### 1 RECONCILIATION OF NET EXPENDITURE TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2022 £	2021 £
Net income for year	172,920	75,822
Interest received	(2,419)	(5,530)
Depreciation	15,742	4,729
Amortisation	2,178	-
(Increase)/decrease in debtors	(51,367)	24,540
Increase in creditors	56,544	131,421
Net cash flow from operating activities	<u>193,598</u>	<u>230,982</u>

#### 2 ANALYSIS OF CASH AND CASH EQUIVALENTS

Cash at bank and in hand	<u>1,204,355</u>	<u>1,077,074</u>
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# **ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

## **NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022**

### **1 ACCOUNTING POLICIES**

#### **a) Accounting convention**

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the FRS 102 (effective January 2019) and the Companies Act 2006.

The charity meets the definition of the public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The accounts have been prepared on the going concern basis. There are no material uncertainties about the charity's ability to continue.

#### **b) Reserves**

The charity's reserves policy is derived from a risk assessment of each category of income and expenditure. This assessment specifies the level of readily realisable reserves required to cover costs and commitments during an unforeseen period of difficulty.

#### **c) Fund accounting**

- Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.
- Designated funds represent unrestricted funds allocated by Trustees for identifiable future expenditure.
- Restricted funds are subjected to restrictions on their expenditure imposed by the donor.

#### **d) Income**

All income is included in the Statement of Financial Activities when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Donations and legacy income is received by way of grants, donations, legacies and gifts, and is included in full in the Statement of Financial Activities when receivable. Grants (including government grants), when entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant. Donated goods and assets are accounted for when received. Goods are recognised as stock until they are distributed. Assets are capitalised and depreciated in line with the tangible fixed asset policy.
- Investment income is included when receivable.
- Income from charitable activities is accounted for when earned.
- Resources are deferred when, at the end of an accounting period, they have been received but the charity has yet to become unconditionally entitled to them.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

### 1 ACCOUNTING POLICIES (continued)

#### e) Expenditure

Expenditure is recognised on an accruals basis as a liability is incurred. It includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates:

- Fundraising costs comprise the costs associated with attracting voluntary income and the costs of fundraising.
- Charitable activities expenditure comprises of costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.
- All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned between activities in line with their respective proportion of income received.

#### f) Intangible assets

Intangible assets are stated in the balance sheet at cost less amortisation.

Amortisation is provided to spread the cost over the estimated useful life of the asset. Amortisation is charged at 33% per annum straight line.

#### g) Tangible fixed assets

Fixed assets are stated in the balance sheet at cost less depreciation. Assets under £750 are not capitalised by the charity.

Depreciation is provided so as to write off the cost of fixed assets in equal instalments over the estimated useful lives of the assets. The rates used are as follows:

Freehold land and buildings	nil
Motor vehicles	15% straight line
Furniture and equipment	10% straight line
Computer equipment	25% straight line

#### h) Pension scheme

The charity operates a defined contribution scheme for staff. Contributions are recognised when they become payable.

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

#### 1 ACCOUNTING POLICIES (continued)

##### i) Liabilities

Liabilities are recognised when incurred. Liabilities are divided between those payable within one year and those that will become payable in over one year.

#### 2 LEGAL STATUS

The charity is a company limited by guarantee and has no share capital. The charitable company was incorporated on 30 November 1995 in England and Wales and was registered on 14 February 1996 with the Charity Commission in England and Wales. The charity is a public benefit entity.

The registered office of the charitable company is 75 Leigh Road, Eastleigh, Hampshire, SO50 9DQ.

#### 3 INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted	Restricted	2022	2021
	£	£	£	£
<b>Transport</b>				
- Contractual funding	-	247,959	<b>247,959</b>	236,259
- Service fees	54,440	16,567	<b>71,007</b>	29,089
- Other incoming resources	3,636	5,117	<b>8,753</b>	9,390
<i>Total income from transport activities</i>	<b>58,076</b>	<b>269,643</b>	<b>327,719</b>	274,738
<b>Day Care Centres</b>				
- Contractual funding	137,807	-	<b>137,807</b>	117,574
- Service fees	193,822	-	<b>193,822</b>	92,411
- Coronavirus Job Retention Scheme	-	-	-	21,629
<i>Total income from day care activities</i>	<b>331,629</b>	-	<b>331,629</b>	231,614
<b>Other activities</b>				
- Contractual funding	191,740	85,057	<b>276,797</b>	249,025
- Service fees	131,517	1,247	<b>132,764</b>	140,208
- Other incoming resources	148,155	128,470	<b>276,625</b>	220,263
- Coronavirus Job Retention Scheme	1,059	-	<b>1,059</b>	17,896
<i>Total income from other activities</i>	<b>472,471</b>	<b>214,774</b>	<b>687,245</b>	627,392
<b>Total income from charitable activities</b>	<b>862,176</b>	<b>484,417</b>	<b>1,346,593</b>	1,133,744

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

### 4. TOTAL EXPENDITURE

	CHARITABLE ACTIVITIES			Voluntary income £	2022 Total £	2021 Total £
	Transport £	Day Care centres £	Other activities £			
<b>Costs directly allocated to activities</b>						
Staff costs (note 6)	164,186	161,785	386,576	-	712,547	679,841
Staff recruitment and training	690	1,067	5,972	-	7,729	5,919
PPE and staff welfare	-	-	-	-	-	13,250
Travel expenses	177	688	7,157	-	8,022	6,485
Volunteer expenses	562	719	7,443	-	8,724	3,435
Day Centre lunch costs	-	11,204	-	-	11,204	6,887
Vehicle expenses	116,016	(438)	-	-	115,578	79,660
Premises cost	-	14,890	7,369	-	22,259	5,198
Special event costs	-	-	7,193	-	7,193	1,099
Resources and equipment	186	2,827	21,961	-	24,974	27,297
Computer costs	543	-	28,659	-	29,202	31,074
Printing, postage, stationery & telephone	1,256	936	3,585	-	5,777	4,464
Audit and accountancy	-	-	6,850	-	6,850	7,125
Depreciation	15,742	-	-	-	15,742	4,729
Response centre and warden costs	-	-	17,637	-	17,637	15,730
Other direct costs	502	651	35,345	-	36,498	36,464
Total direct costs	299,860	194,329	535,747	-	1,029,936	928,657

(Continued on next page)

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

### 4. TOTAL EXPENDITURE (continued)

	CHARITABLE ACTIVITIES			Voluntary income £	2022 Total £	2021 Total £
	Transport £	Day Care centres £	Other activities £			
Total direct costs (from previous page)	299,860	194,329	535,747	-	1,029,936	928,657
<b>Support costs allocated to activities</b>						
Staff costs (note 6)	46,693	47,249	97,917	14,109	205,968	206,058
Staff recruitment and training	202	205	424	61	892	1,498
Travel expenses	62	62	129	19	272	96
Premises costs	3,187	3,218	6,668	953	14,026	10,433
Resources and equipment	262	265	550	80	1,157	1,050
Office costs	2,676	2,708	5,611	808	11,803	12,291
Amortisation	500	1,035	-	643	2,178	-
Other support costs	2,342	2,370	4,911	708	10,331	13,224
	<u>355,784</u>	<u>251,441</u>	<u>651,957</u>	<u>17,381</u>	<u>1,276,563</u>	<u>1,173,307</u>

Included within audit and accountancy above are amounts due to the auditors in relation to the audit of £4,500 (2021: £4,500). Also included is £2,350 for other work (2021: £2,625).

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

#### 5 DEFERRED INCOME

The movement in deferred income during the year was:	£
Deferred income at 31 March 2021	140,818
Deferred income at 31 March 2022	(132,087)
Deferred income movement	<u>8,731</u>

#### 6 STAFF COSTS

	2022 £	2021 £
Wages and salaries	802,629	780,344
Social security costs	51,820	42,460
Pension costs	32,066	31,095
Retirement Benefit payment to Local Authority	32,000	32,000
	<u>918,515</u>	<u>885,899</u>

The average number of employees in the year was 55 (2021: 59).

No employees received emoluments over £60,000 during the current or prior year.

There are no staff members to whom retirement benefits are accruing under defined benefit schemes.

Key management personnel comprising of six employees received total remuneration including pension contributions of £164,014 (2021: £164,094 to five employees).

At the year end there were outstanding pension contributions payable of £121,194 (2021: £89,464). Total pension contributions of £64,066 (2021: £63,095) were accounted for in the year and are included in the SOFA.

#### Trustees remuneration:

The trustees received no remuneration during this or the prior year.

During the year, two trustees were reimbursed £427 for expenses incurred on the charity's behalf (2021: £227 to three trustees) which were subsequently gifted back to the charity.

#### 7 TRANSFERS BETWEEN FUNDS

A transfer is made from restricted funds into the unrestricted fund to cover the internal support costs incurred by the charity in administering those funds.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

### 8 INTANGIBLE ASSETS

	Website costs £
COST	
At 1 April 2021	-
Additions	6,600
At 31 March 2022	<u>6,600</u>
AMORTISATION	
At 1 April 2021	-
Charge for year	2,178
At 31 March 2022	<u>2,178</u>
NET BOOK VALUE	
At 31 March 2022	<u>4,422</u>
At 1 April 2021	<u>-</u>

### 9 TANGIBLE FIXED ASSETS

	Motor vehicles £	Furniture & equipment £	Total £
COST OR VALUATION			
At 1 April 2021	308,839	120,150	428,989
Additions	<u>33,000</u>	<u>29,136</u>	<u>62,136</u>
At 31 March 2022	<u>341,839</u>	<u>149,286</u>	<u>491,125</u>
DEPRECIATION			
At 1 April 2021	304,395	112,778	417,173
Charge for year	<u>5,903</u>	<u>9,839</u>	<u>15,742</u>
At 31 March 2022	<u>310,298</u>	<u>122,617</u>	<u>432,915</u>
NET BOOK VALUE			
At 31 March 2022	<u>31,541</u>	<u>26,669</u>	<u>58,210</u>
At 1 April 2021	<u>4,444</u>	<u>7,372</u>	<u>11,816</u>

### 10 DEBTORS

	2022 £	2021 £
VAT	5,991	4,070
Other debtors	686,169	660,621
Prepayments and accrued income	74,784	50,886
	<u>766,944</u>	<u>715,577</u>

Included within other debtors is £nil, which is due in more than one year (2021: £1,357).

Included within other debtors is £630,000 relating to the redevelopment of the Romsey Road property. In October 2019, One Community Eastleigh ("OCE") entered into an agreement whereby the freehold was passed to Eastleigh Borough Council for redevelopment. New purpose built premises on the same site will be passed back to OCE on a 999 year lease with a peppercorn rent once the development has been completed.

The debtor represents OCE's contractual right to receive the interest in the property once redeveloped. The long leasehold will be valued on completion but OCE has received indicative valuations well in excess of £630,000 which was the carrying value of the former freehold interest. The charity was expected to move into the redeveloped building in early 2022, but due to delays it is likely to be in Autumn 2022.

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

<b>11 CREDITORS: amounts falling due within one year</b>	<b>2022</b>	<b>2021</b>
	<b>£</b>	<b>£</b>
Other creditors	102,175	113,974
PAYE and NI	-	12,648
Accruals and deferred income	201,454	180,738
Amounts held as custodian trustees (see note 12)	69,626	9,351
	<u>373,255</u>	<u>316,711</u>

<b>12 AMOUNTS HELD AS CUSTODIAN TRUSTEES</b>	<b>2022</b>	<b>2021</b>
	<b>£</b>	<b>£</b>
Day centres - Members funds	3,733	3,733
Pilands Wood Community Centre	2,808	2,808
Locks Heath Community Centre	-	250
HYCA	51,750	1,750
Fareham Community Lottery	11,145	-
CIP CIC	-	600
Eastleigh Mayor's Charities	190	210
	<u>69,626</u>	<u>9,351</u>

### 13 PRINCIPAL FUNDING SOURCES

Included in income from donations, legacies and charitable activities are the following major sources of funds:

	<b>Grants</b>	<b>Contracts</b>	<b>Total</b>
	<b>£</b>	<b>£</b>	<b>£</b>
Central Government - CJRS	1,059	-	1,059
Local Government - Hampshire County Council	133,287	363,717	497,004
Eastleigh Borough Council	133,279	-	133,279
Fareham Borough Council	44,040	-	44,040
Big Lottery	82,567	-	82,567
Children in Need	43,867	-	43,867
Hedge End Park	36,918	-	36,918
NHS Hampshire, Southampton and Isle of Wight CCG	64,000	-	64,000
	<u>539,017</u>	<u>363,717</u>	<u>902,734</u>

We are grateful for the support these organisations have provided and for that of our many other supporters.

A detailed annual report describing the year's activities on projects is available on request from One Community Eastleigh at the address on page 1.

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

#### 14 RESTRICTED FUNDS

	At 1 April 2021 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2022 £
Shopmobility	16,821	44,753	(38,060)	(6,756)	16,758
Shopmobility Scooter reserve	8,767	-	-	-	8,767
Hedge End Park Transport Scheme	6,698	51,746	(35,650)	3,460	26,254
Parish Link	10,864	-	-	(10,864)	-
Transport Organiser	534	49,252	(33,805)	(15,828)	153
Dial a Ride	16,504	169,473	(139,428)	(32,146)	14,403
Young Carers	18,108	13,460	(1,375)	(6,204)	23,989
Big Lottery Fund Youth	-	50,785	(40,192)	(4,476)	6,117
Children in Need 2019	7,086	43,867	(30,138)	(2,796)	18,019
Youth Choir	4,835	-	-	-	4,835
HIWCF adults	-	2,840	(2,019)	(821)	-
Vehicle replacement	31,042	4,595	-	(33,000)	2,637
Back to the Future	11,910	16,226	(10,885)	(3,792)	13,459
Wellness Café Hedge End	12	981	(156)	(837)	-
HYCA	13,533	59,249	(53,223)	(6,876)	12,683
Friends of Eastleigh Shopmobility	2,990	481	-	-	3,471
People with Learning Difficulties	3,000	-	-	-	3,000
Trips Out	-	411	(207)	-	204
Emergency Food	-	200	(119)	-	81
<b>Total restricted funds</b>	<b>152,704</b>	<b>508,319</b>	<b>(385,257)</b>	<b>(120,936)</b>	<b>154,830</b>

#### Shopmobility

To offer both electric and non-electric scooters for visitors needing mobility support in the town centre.

#### Shopmobility Scooter Reserve

To provide replacement scooters for shopmobility scheme in Eastleigh town centre.

#### Hedge End Park Transport Scheme

This service offers door to door transport, Monday to Friday, for people living in the Borough of Eastleigh or the Eastern side of Southampton to the superstores at Hedge End.

#### Parish Link

This service offers transport to Eastleigh Town Centre on a Thursday from the Southern Parishes, also linking neighbouring villages. This now forms part of the main Dial a Ride service so the opening balance has been transferred accordingly.

#### Transport Organiser

To provide funding for a member of staff to organise community transport for the local area.

#### Dial a Ride

This service offers door to door transport for people who are unable to use ordinary public transport.

#### Young Carers

Independent fundraising for trips and activities for young carers.

## **ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

### **NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)**

#### **14 RESTRICTED FUNDS (continued)**

##### **Big Lottery Fund Youth**

To contribute towards Eastleigh Young Carers.

##### **Children in Need 2019**

To support carers between the ages of eight and eleven.

##### **Youth Choir**

Project to establish a Young Carers choir, not only to help build young peoples confidence and team building skills, but also to have fun.

##### **HIWCF Adults**

To provide shopping and prescription collection help for people isolating or shielding due to the pandemic.

##### **Vehicle Replacement**

In partnership with Age Concern Eastleigh and Eastleigh Lions we are holding money towards purchasing a vehicle to go on the community transport fleet. "The Lions Bus" was duly purchased during the year.

##### **Back to the Future**

Helping re-engage people back into their community by providing support to build confidence in going out.

##### **Wellness Café Hedge End**

A fortnightly drop in session to enable people to make new friends and find out what is available in the area.

##### **HYCA**

Co-ordination and support to the ten young carers groups across Hampshire.

##### **Friends of Eastleigh Shopmobility**

Support groups who kindly fundraise for new equipment for shopmobility.

##### **People with Learning Difficulties**

To provide transport or associated help for people with learning difficulties.

##### **Trips Out**

To organise trips out for people to alleviate loneliness.

##### **Emergency Food**

To provide emergency food supplies to people in very high need when the Basics Bank is closed.

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

#### 15 UNRESTRICTED FUNDS

	At 1 April 2021 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2022 £
<b>Designated</b>					
One Community Transport	-	58,076	(76,151)	18,075	-
Building reserve	18,266	-	-	31,734	50,000
Lifeline & Telecare	267,724	130,942	(59,895)	(26,004)	312,767
Partnership fund	34,867	-	-	(13,734)	21,133
Pension reserve	60,000	-	-	-	60,000
Day Care Centre funding	789	331,629	(200,396)	(71,659)	60,363
Care & respite	7,256	82,986	(76,694)	(13,476)	72
Back to the Future	26,822	-	-	-	26,822
Fareham Voluntary Sector Support (EBC)	16,925	50,463	(41,525)	(6,000)	19,863
Fareham Community Lottery	-	11,217	(5,040)	(1,095)	5,082
Voluntary Sector Support Team	10,000	-	-	-	10,000
Covid contingency reserve	15,000	-	-	-	15,000
Infrastructure reserve	30,000	-	-	(21,427)	8,573
	<u>487,649</u>	<u>665,313</u>	<u>(459,701)</u>	<u>(103,586)</u>	<u>589,675</u>
<b>Capital reserve</b>	641,816	5,910	(17,920)	62,826	692,632
<b>General reserves</b>	<u>205,587</u>	<u>269,941</u>	<u>(413,685)</u>	<u>161,696</u>	<u>223,539</u>
Total unrestricted funds	<u>1,335,052</u>	<u>941,164</u>	<u>(891,306)</u>	<u>120,936</u>	<u>1,505,846</u>

#### One Community Transport

The service offers a fleet of accessible minibuses available for hire to voluntary and community groups.

#### Building Reserve

To cover any necessary building works required by the charity.

#### Lifeline and Telecare

To install and maintain telephone linked alarm pendants and fix door key safes where appropriate.

#### Partnership Fund

Support across One Community to enable us to work in partnership with voluntary organisations and statutory agencies.

#### Pension Reserve

This reserve relates to future payments expected to fall due in respect of a historic defined benefit pension arrangement (see note 19).

#### Day Care Centre

To provide supported enablement activities for older people.

#### Care & Respite

To provide care and respite services for people in their own homes.

#### Back to the Future (formerly A Little Bit of Help)

Helping re-engage people back into their community by providing support to build confidence in going out.

#### Fareham Voluntary Sector Support (EBC)

A project to provide the 'Big 3' in the Borough of Fareham. The 'Big 3' is a package of support provided to local groups comprised of funding advice, governance and building community resilience and volunteer and skills support.

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

#### 15 UNRESTRICTED FUNDS (continued)

##### **Fareham Community Lottery**

Supporting community projects in the local area. Empowering local good causes to raise money in a fun and effective way.

##### **Voluntary Sector Support Team**

This funds covers the need to move to a new volunteer recruitment system and other promotional materials to engage with community groups.

##### **Covid contingency reserve**

This funds is to cover any contingency requirements with any of our services as One Community is still uncertain regarding the full consequences and timing of the slow return to normal services and contribution from clients to cost.

##### **Infrastructure reserve**

This fund relates to a requirement to update our IT equipment so that it will be fit for requirements in our new building. New laptops and monitors were purchased during the year from this fund.

##### **Capital Reserve**

The capital reserve represents the value of funds related to fixed assets and the £630,000 debtor relating to the redevelopment of the Romsey Road premises.

#### 16 NET ASSETS BETWEEN FUNDS

	<b>Unrestricted funds £</b>	<b>Restricted funds £</b>	<b>Total 2022 £</b>
<b>2022</b>			
Fixed assets	62,632	-	62,632
Current assets	1,753,746	217,553	1,971,299
Current liabilities	(310,532)	(62,723)	(373,255)
Net assets	<u>1,505,846</u>	<u>154,830</u>	<u>1,660,676</u>
<b>2021</b>			
Fixed assets	11,816	-	11,816
Current assets	1,575,598	217,053	1,792,651
Current liabilities	(252,362)	(64,349)	(316,711)
Net assets	<u>1,335,052</u>	<u>152,704</u>	<u>1,487,756</u>

#### 17 RELATED PARTY TRANSACTIONS

There were no related party transactions during the year.

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

#### 18 OPERATING LEASES

At 31 March 2022, the charity had annual commitments under non-cancellable operating leases, as follows:

	2022	2021
	£	£
Within one year	13,536	27,072
Between one to two years	-	13,536
Total commitment	<u>13,536</u>	<u>40,608</u>

#### 19 DEFINED BENEFIT PENSION SCHEME

The charity's defined benefit pension liabilities relating to its membership of the Hampshire County Council pension scheme were subsumed into those of Eastleigh Borough Council (EBC) in 2017. One Community Eastleigh has come to an agreement with EBC whereby annual liabilities arising in respect of the charity's portion of the scheme will be passed back to the charity, but payments against those invoices will be limited to £12,000 per annum. A liability will be recognised in the charity's accounts to the extent that invoiced amounts exceed the payments made. No liability is recognised in respect of future uninvoiced pension costs as these rest with EBC.

#### 20 IMPACT OF COVID-19

As One Community come out of the intense period of the Covid 19 pandemic and consequential lockdowns, services have started to return to normal albeit in smaller client numbers. However, as we go forward, these numbers are increasing slowly and we have begun to cease doing shopping in favour of helping people do their own shopping. Our funders have remained supportive as our services go back to previous commitments and they understand how we are working with clients to return to "business as normal". The Senior Management Team, in partnership with Trustees are monitoring the changing situation and are confident One Community is in a strong position to continue to grow as necessary in response to community needs.

#### 21 DONATED GOOD AND SERVICES

During the prior year, the charity received donated gifts in kind with a total market value of £60,875. These items were deemed to have a donated value of £20,325 which has been included in income and expenditure. A significant proportion of these gifts related to items to assist the charity through the COVID-19 pandemic and the trustees wish to extend their thanks for these generous donations.

**ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

**NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)****22 PRIOR YEAR STATEMENT OF FINANCIAL ACTIVITIES - YEAR ENDED 31 MARCH 2021**

	Unrestricted funds £	Restricted funds £	2021 Total £
<b>INCOME</b>			
Donations and legacies			
<i>Grants from local authorities</i>	59,837	-	59,837
<i>Donations</i>	31,514	16,363	47,877
Charitable activities	699,851	433,893	1,133,744
Investment Income	5,530	-	5,530
Other income	2,141	-	2,141
	<b>798,873</b>	<b>450,256</b>	<b>1,249,129</b>
<b>EXPENDITURE</b>			
Fundraising costs	21,225	-	21,225
Charitable activities	797,265	354,817	1,152,082
	<b>818,490</b>	<b>354,817</b>	<b>1,173,307</b>
<b>NET (EXPENDITURE) / INCOME BEFORE TRANSFERS</b>	<b>(19,617)</b>	<b>95,439</b>	<b>75,822</b>
Transfers between funds	<b>92,526</b>	<b>(92,526)</b>	-
<b>NET EXPENDITURE FOR THE YEAR</b>	<b>72,909</b>	<b>2,913</b>	<b>75,822</b>
Balances brought forward at 1 April 2020	1,262,143	149,791	1,411,934
<b>Balances carried forward at 31 March 2021</b>	<b>1,335,052</b>	<b>152,704</b>	<b>1,487,756</b>

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

### 23 PRIOR YEAR FUNDS MOVEMENTS - YEAR ENDED 31 MARCH 2021

#### RESTRICTED FUNDS

	At 1 April 2020 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2021 £
Shopmobility	16,902	41,893	(35,834)	(6,140)	16,821
Shopmobility Scooter reserve	8,767	-	-	-	8,767
Hedge End Park Transport Scheme	3,319	37,438	(27,059)	(7,000)	6,698
Parish Link	10,862	6,881	(4,923)	(1,956)	10,864
Transport Organiser	-	48,861	(31,237)	(17,090)	534
Dial a Ride	16,504	159,463	(127,869)	(31,594)	16,504
Young Carers	23,561	12,559	(11,110)	(6,902)	18,108
Big Lottery Fund Youth Children in Need 2019	-	27,378	(23,260)	(4,118)	-
Youth Choir	6,295	27,269	(23,455)	(3,023)	7,086
HIWCF adults	4,835	-	-	-	4,835
Vehicle replacement	-	7,160	(5,160)	(2,000)	-
Back to the Future	26,956	4,086	-	-	31,042
Wellness Café Hedge End	15,316	10,000	(9,613)	(3,793)	11,910
HYCA	-	12	-	-	12
Friends of Eastleigh Shopmobility	13,534	54,490	(47,821)	(6,670)	13,533
People with Learning Difficulties	2,940	50	-	-	2,990
Communities against Cancer	-	3,000	-	-	3,000
	-	9,716	(7,476)	(2,240)	-
<b>Total restricted funds</b>	<b>149,791</b>	<b>450,256</b>	<b>(354,817)</b>	<b>(92,526)</b>	<b>152,704</b>

#### UNRESTRICTED FUNDS

	At 1 April 2020 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2021 £
<b>Designated</b>					
One Community Transport Building reserve	-	25,161	(59,662)	34,501	-
Lifeline & Telecare	18,266	-	-	-	18,266
Partnership fund	210,031	139,035	(55,290)	(26,052)	267,724
Pension reserve	34,867	-	-	-	34,867
Day Care Centre funding	60,000	-	-	-	60,000
Care & respite	-	231,614	(181,845)	(48,980)	789
A Little Bit of Help	5,724	88,415	(71,883)	(15,000)	7,256
Fareham Community	26,822	-	-	-	26,822
Fareham Community Lottery	16,970	48,975	(43,020)	(6,000)	16,925
Voluntary Sector Support Team	-	6,000	(6,000)	-	-
Covid contingency reserve	-	-	-	10,000	10,000
Infrastructure reserve	-	-	-	15,000	15,000
	-	-	-	30,000	30,000
<b>Capital reserve</b>	<b>372,680</b>	<b>539,200</b>	<b>(417,700)</b>	<b>(6,531)</b>	<b>487,649</b>
<b>General reserve</b>	<b>646,545</b>	<b>-</b>	<b>(4,729)</b>	<b>-</b>	<b>641,816</b>
	<b>242,918</b>	<b>259,673</b>	<b>(396,061)</b>	<b>99,057</b>	<b>205,587</b>
<b>Total unrestricted funds</b>	<b>1,262,143</b>	<b>798,873</b>	<b>(818,490)</b>	<b>92,526</b>	<b>1,335,052</b>

**ONE COMMUNITY EASTLEIGH**

England & Wales - Charity number 1052978

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# Accounts

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**ONE COMMUNITY EASTLEIGH  
COMPANY NUMBER: 3132524**

**REPORT AND FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2021**

**ONE COMMUNITY EASTLEIGH**  
**(company limited by guarantee)**

**TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2021**

Registered Company Number:	3132524	
Registered Charity Number:	1052978	
President:	Mayor of Eastleigh	
Directors/Trustees:	Mr Adrian Hughes – Chair Mr David Wrighton – Vice Chairman (resigned 25 Nov 2020) Mr Andrew Black – Honorary Treasurer Mr Peter Booker Mr Gareth Davies Mr Julian Smith (resigned 18 June 2021) Ms Patricia Statham Mrs Gail Bloomfield (appointed 25 Sept 2020) Mr Ronald Crank (appointed 25 Nov 2020, resigned June 2021) Mrs Samantha Macdonald (appointed 25 Nov 2020)	
Chief Executive and Company Secretary:	Mrs Jean Roberts-Jones	
Principal/registered address	75 Leigh Road Eastleigh Hampshire SO50 9DQ	
Bankers	Lloyds Bank Plc 36 Market Street Eastleigh Hampshire SO50 9YT	CAF Cash Limited Kings Hill West Malling Kent ME19 4TA
Auditors	Knight Goodhead Limited 7 Bournemouth Road Chandler's Ford Eastleigh Hampshire SO53 3DA	

# **ONE COMMUNITY EASTLEIGH (company limited by guarantee)**

## **TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2021**

The Trustees have pleasure in presenting their report and the financial statements of the charity for the year ended 31 March 2021.

Due to the outbreak of Covid-19 and the subsequent emergency restrictions in place this report covers service provision from 16<sup>th</sup> March 2020 when new support services for all our existing clients were put in place. In the main these covered continued contact, hot meals where appropriate, shopping and collecting prescriptions. However, a range of support was put into place often alongside our normal services.

### **STRUCTURE, GOVERNANCE AND MANAGEMENT**

#### **Governing Document**

One Community Eastleigh is a company Limited by Guarantee and a registered charity. It is governed by its Memorandum and Articles of Association. The company was incorporated as Eastleigh Community Services on 30 November 1995 and was granted charitable status on 14 February 1996. It changed its name in April 2007 to One Community Eastleigh, trading as One Community.

#### **Recruitment and Appointment of Trustees**

All trustees who have served during the period are as indicated on Page 1. The Memorandum and Articles of Association of the company govern the appointment of Trustees. Under those Articles nine Trustees can be elected by thirds by members at the AGM and serve for a period of three years. The Trustees are authorised to co-opt up to three new Trustees. Members of One Community are invited to put forward nominations for Trustees on an annual basis. The Trustees seek to achieve a balance of professional skills and knowledge of the communities of Eastleigh and Fareham within their number.

#### **Trustees Induction and Training**

All new Trustees undergo a familiarisation process with the work of One Community, an induction into their role as a Trustee and relevant training, e.g. safeguarding. Trustees are invited to attend One Community events in order get to know One Community staff and volunteers. Specific Trustees are allocated to the various sections of work undertaken by One Community in order to develop a more in-depth understanding of that area of work and to be able to bring any issues connected with that area to the attention of the other Trustees.

#### **Risk Review**

The Trustees have conducted their own review of the major risks to which the charity is exposed and systems have been established to manage those risks. The charity recognises external funding as a key risk and is continually looking to diversify its funding streams for projects to ensure future funding is forthcoming. Internal risks are minimised by the implementation of procedures for the authorisation of all transactions and projects and to ensure consistent quality of delivery for all operational aspects of the charitable company. These procedures are periodically reviewed to ensure that they still meet the needs of the charity. An additional COVID-19 Risk Assessment was put in place and has been revised constantly during the year.

# **ONE COMMUNITY EASTLEIGH (company limited by guarantee)**

## **TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2021**

### **ORGANISATIONAL**

#### **Structure**

The Trustees determine the strategic direction and general policy of the company. The day-to-day management of the charity is delegated to the Chief Executive.

#### **Related Parties**

In so far as it is complementary to the charity's objects the charity is guided by national, regional and local policy and works in partnership especially with local stakeholders to meet its mission statement. One Community would like to thank these local stakeholders for their support:

- Eastleigh Borough Council
- Fareham Borough Council
- Hampshire County Council

### **OBJECTIVES OF ONE COMMUNITY**

To promote any charitable purposes for the benefit of the community in the area of the administrative authorities comprising the historic county of Hampshire (including Portsmouth and Southampton) and in particular the local government district of Eastleigh and, if the Trustees shall so decide, in any of the administrative authorities immediately adjoining, and in particular the advancement of education, the protection of health and the relief of poverty, distress and sickness.

To promote and organise co-operation in the achievement of the above purposes and to that end bring together representatives of the voluntary organisations operating within the local government district of Eastleigh and relevant statutory authorities engaged in the furtherance of the above purpose.

### **ACTIVITIES, ACHIEVEMENTS, PERFORMANCE AND FUTURE DEVELOPMENTS FOR PUBLIC BENEFIT**

#### **Evaluation**

One Community largely seeks to achieve its mission by running a series of services. In planning the activities undertaken by these services the Trustees have taken account of the Charity Commission's guidance on public benefit. These projects are grouped for administrative purposes into sections. The internal management of One Community services is undertaken by the Senior Management Team (SMT) which consists of the Chief Executive and \*four Senior Managers who each take responsibility for certain areas of work. \*There were four Senior Managers till September 2020, and subsequently three following the retirement of the Senior Operations Manager.

The quality of services offered is a high priority to both staff and Trustees and One Community is proud that it has passed its annual audit as holders of ISO 14001 and ISO 9001 for the past 13 years. One Community also holds for perpetuity, since 2018, the Queen's Award for Voluntary Service.

# **ONE COMMUNITY EASTLEIGH**

**(company limited by guarantee)**

## **TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2021**

One Community is a membership organisation, but our services are open to non-members, albeit at a different rate if a charge is made. During the year One Community clarified the classes of membership open to groups into Core and Core Plus. Core Plus Membership, open to voluntary and community groups, provides voting rights, access to minibus hire, room hire, administration support and equipment hire. All members receive our monthly e-news and information about funding and training opportunities. At 31 March 2021 we had 181 members and 7 associate members.

The activities and achievements of each of our sections are detailed below. Some are formal services some are initiatives within or across our work. Our SMT, led by our CEO, is active in promoting the voice of local Voluntary & Community Organisations (VCO) at various fora (see below), many of which have continued to meet via Zoom/Teams.

- Adult Health and Care Carers Operational Group (which was formerly the Bronze COVID-19 Response: Carers Work stream)
- Eastleigh Borough Council Community Safety Board & Hate Crime sub-group
- Eastleigh Borough Council Health & Well Being Board
- Eastleigh Early Help Hub
- Eastleigh Supported Families Board
- Eastleigh Welfare Agencies Partnership
- Eastleigh Youth Partnership
- Hampshire Adult Safeguarding Board Sub Group
- Hampshire Adult Safeguarding Communications Group
- Hampshire Carers Partnership Board (with associated task and finish groups) – formerly Joint Carers Strategy Group.
- Hampshire Children's Trust Board.
- Hampshire Health & Well Being Ageing Well Sub Group (Chair)
- Hampshire Transport Operators Forum
- Hampshire Voluntary Sector Consortium
- Hampshire Volunteer Centre Network
- Hampshire Young Carers Alliance
- Hampshire Young Carers Steering Group
- West Hampshire CCG Integrated Care Team
- West Hampshire CCG Involvement Steering Group

One Community has continued to lead the VCO engagement with key topics such as social isolation and loneliness. Unfortunately, due to COVID the team was unable to hold its usual Community Showcase and Volunteer Awards events, although we were able to mount the annual Community Christmas Tree Festival, at first virtually with a short film of the trees and then actually, each tree representing a group's response to the pandemic.

One Community also has an established and growing 'Friends of' group, as of 31 March 2021 we have 37 supporters who act as ambassadors, helping to promote our services.

As from 2014, One Community took the decision to form a 'cluster agreement' with neighbouring Councils of Voluntary Services (CVSs), Community First New Forest and Unity In The Community, in order to reduce duplication and enhance service provision by sharing good practice and jointly producing support

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materials, e.g. fact sheets. However, this arrangement ceased at 31 March 2020 when Community First New Forest merged with Community First Wessex. One Community remains a member of the Hampshire CVS Network.

### One Community – Statement Regarding new Community Infrastructure Partnership ICI

Over the past two years relationships with funders and fellow CVSs have faced challenges and pressure, not least since March 2020 and the additional stresses of COVID-19. Meanwhile from June 2020 One Community has found increased support from working in an informal partnership with six other CVSs in Hampshire:

- Basingstoke Voluntary Action
- Community Action Hampshire
- Gosport Voluntary Action
- Hart Voluntary Action
- Rushmoor Voluntary Services
- Unity in the Community

We share good practice as well as providing practical solutions, for example One Community and Unity jointly fund a transport manager, who can cover five days a week while each CVS funds just 20 hours a week.

Therefore, the Trustee Boards of the seven CVSs took the decision to form a more formal partnership and new legal entity, a Community Interest Company (CIC), known as Community Infrastructure Partnership (CIP) as a vehicle to hold grants and contracts which may cover more than one borough whilst allowing each CVS to remain the local provider of individual services.

All members of the CIP wish to go on record that they have no plans to merge or move away from local delivery, however, they do feel that this formal alliance allows them a stronger position to hold contracts.

### **VOLUNTARY SECTOR SUPPORT**

Voluntary Sector Support (VSS) at One Community comprises our Community Development and Volunteer Centre Services working across Eastleigh and Fareham, with staff based in our Eastleigh headquarters, our Fareham Information Centre and Eastleigh Museum.

Community Development Workers offer a service to all local voluntary and community groups to provide information, advice and guidance around the complexities of running a local group or charity, such as help to set up a new group, support to create and implement a constitution and policies, help to source funding and advice on funding applications. We give support to trustees and committees, develop action plans, provide information about legislation and legal requirements and put on a range of training and information workshops.

During the year we provided assistance to groups on 1,605 occasions, with Digital Awareness, Events, Funding, Governance, Media, Networks/Forums, Policy & Procedure, Practical Support, Training, Vision & Strategy, and Volunteer Recruitment. We helped groups achieve a total of £71,081 in funding during the year.

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The team holds quarterly Community Building Network meetings for both the boroughs of Eastleigh and Fareham – this year on Zoom – which have been appreciated more than ever with groups keeping on top of current rules for COVID compliance, HR issues around paid staff and dealing with the sudden loss of room hire income.

We manage bookings for the **Flourish pop-up shop** in Eastleigh's Swan Centre, the town's shopping mall, providing a free shop front for local voluntary and community organisations. The shop closed almost as soon as it opened in March 2020, but reopened 14 August 2020 for a few months. Eastleigh Rotary Club held regular Dementia Awareness sessions in the shop and Eastleigh Lions had a successful day promoting their Message in a Bottle scheme in September. We hosted a Hate Crime Awareness week event and training there in October.

One Community contributed Beginner's Social Media, Pinterest for Community Groups, Podcasts 1, 2 and 3, and Volunteer Re-Engagement training on Zoom to the "All About Digital" training programme delivered by the Hampshire, Southampton and Isle of Wight CVSs to the voluntary and community sector within those areas, funded by Hampshire and IoW Community Foundation and the National Emergencies Trust/DCMS Fund.

In our general training, mostly on Zoom, we offered a selection of volunteer management training topics as well as regular volunteer manager forums to support those responsible for the volunteers in their organisation, adapting our volunteer management training to include COVID volunteer support, boundaries and remote working. We also designed volunteer re-engagement training, with guidance on supporting long absent volunteers on their return. We provided enormously popular risk assessment training on YouTube and Zoom.

We delivered a total of 60 training events/downloadable materials reaching 3,724 learners.

Our Volunteer Centre advertises volunteering opportunities, recruits volunteers and promotes voluntary activity. It provides information and support to volunteers, and matches volunteers with volunteer-involving organisations from the voluntary, community and statutory sector. We advise on good practice in recruiting and supporting volunteers, and we work with the private sector to facilitate corporate/employee volunteering.

This year was like no other before, as many of the volunteering opportunities we would normally offer were withdrawn as organisations closed during the pandemic, while other organisations were newly established or rapidly expanded their services to meet the needs of local people shielding from COVID. We recruited enormous numbers of volunteers for COVID response volunteering, vaccination centres and rapid flow testing marshalling. Some of this work we coordinated ourselves, recruiting, inducting and deploying our own teams of volunteers for shopping, prescription collection, telephone companionship, delivering essentials for Eastleigh Basics Bank, and vaccination and rapid flow test marshalling. During this time One Community volunteers, coordinated by One Community staff made 1,982 deliveries from Eastleigh Basics Bank to the homes of people in need.

This year we had enquiries from 1,110 people interested in volunteering, from which we were able to establish 635 confirmed placements. Of the people we worked with, 130 disclosed their disability status (19 self-classified as disabled); 182 disclosed their ethnicity (13 self-described themselves as BAME); 226 disclosed their employment status (22 disclosed as unemployed and 1 as unable to work because of a health condition); 261 disclosed their age (28 up to 29 years old, 104 over 60).

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## **TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2021**

### **Eastleigh Museum**

One Community is responsible for the day-to-day running of Eastleigh Museum, in Eastleigh High Street, including its shop, cafe and galleries, in an innovative partnership with Hampshire Cultural Trust and Eastleigh Borough Council. A member of the VSS team is office based at the museum, while One Community volunteers provide front of house services.

Our aim is to preserve the museum and its record of Eastleigh's heritage while providing a community hub including the **One Community Information Centre** based at Eastleigh Museum, offering information about volunteering, support, services, events and activities ... anything that might be of interest or benefit to local people. Under normal circumstances, a computer is available for public use, particularly to access information and apply for benefits online, with staff assistance. The museum also acts as a **Hate Crime Reporting Centre** for anyone who feels they have been targeted because of their disability, race or ethnicity, religion or belief, age, sexual orientation, transgender identity or sub-culture. People can talk through an incident over the phone or in person with a trained support worker.

The museum was closed for large parts of the year in line with the government's COVID regulations, though information and support services continued remotely, including Hate Crime Reporting on a couple of occasions, and issuing Eastleigh Basics Bank Vouchers on 159 occasions. Benefits advice and information was given on 117 occasions.

We also managed to hold our annual Community Christmas Tree Festival in the exhibition gallery at the museum, briefly between lockdowns, with the theme of the community's response to COVID.

### **One Community Fareham Information Centre**

In Fareham, One Community is based in the town centre shopping mall, making support accessible for everyone interested in volunteering, assistance with their voluntary or community group, or seeking help with health or social issues. One Community volunteers support the service front of house, as a community hub, signposting to a range of local services, selling second hand books and DVDs, and frequently seeing 60 visitors a day. The Centre also provides space for a local knitting group and, for many weeks during the pandemic, Fareham CAB was housed with us as their usual premises were not suitable for public admission during COVID.

### **One Community's Digital Lead**

One Community's Digital Lead works across the organisation but sits within the Voluntary Sector Support Team. Her role is to deliver One Community's Digital Strategy, and ensure a high profile digitally, on all appropriate platforms, furthering One Community's work and the work of the sector in general, promoting services, information and support to the benefit of all in our areas of operation.

## **ONE COMMUNITY TRANSPORT**

When our Senior Operations Manager, whose responsibilities included transport, retired in September 2020 his role was restructured. Since then we have jointly funded a Transport Manager with neighbouring CVS Unity, based in Test Valley. The manager is available full time with each CVS funding 20 hours.

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### **Group Transport**

We provide group transport for community and charitable organisations who are registered members of One Community. These might be sports clubs, older people's lunch clubs or youth groups. We run a fleet of accessible vehicles that can be driven by club members where suitably qualified or we are able to supply suitably qualified volunteer drivers. The vehicles are available 24 hours a day, seven days a week. Prior to COVID we would normally have had a hire rate of over 1,850 hires per year and support over 400 different organisations. The service was on hold during the pandemic.

### **Dial-A-Ride**

Dial-A-Ride is a door to door service for registered users who meet the membership requirements and live in the borough of Eastleigh. The service runs six days a week providing transport for those who cannot use a public transport bus service and enables travel within the borough of Eastleigh. Whilst we have not been able to run at full capacity due to lockdowns and social distancing, our team has remained very busy and committed to the welfare of the passengers. They have completed 2,732 individual shopping trips since the beginning of the first lockdown, ensuring that passengers who were not able to shop for themselves had essential supplies delivered to their door. The team has also carried out 1,836 welfare calls with registered users of the service to check that they were safe.

### **Hedge End Park**

The Hedge End Park service provides door to door transport for people living in the borough of Eastleigh, enabling them to shop at Hedge End Park's Sainsbury's and Marks & Spencer stores. This contract is funded by Arcus who oversees Hedge End Park. During the pandemic, this service was used to undertake and deliver shopping to clients.

### **Parish Link Service**

This service provides shopping opportunities to Eastleigh town centre on a Thursday and also provides a link to neighbouring villages in the parishes. The service was utilised to undertake and deliver shopping to clients during the pandemic.

### **Eastleigh Shopper Service**

This new service was originally designated a "Taxi Share" by Hampshire County Council. We incorporated it into the Dial-A-Ride service as a test model, and it has proved to be successful. It provides door to door transport from the Chalvington Road and Campbell Road areas of Eastleigh to Eastleigh town centre and back, Monday to Saturday, on a set time schedule, and is pre-booked by passengers who are registered to use the service.

### **Day Centres**

The Transport service also provide drivers and vehicles to the One Community day activity service, this service is funded by day activities and runs five days a week, currently with additional routes being added when demand requires it. As with other services during the year, it was only available outside full lockdown and was able to accommodate travel to a new day activities venue.

## **OPTIONS**

Options provides a range of services that support carers and assist people to live independently. Through COVID these services were necessarily adapted and included a service to provide shopping, by staff and One Community volunteers, to vulnerable people shielding at home on over 4,000 occasions.

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### **Lifeline**

A telephone linked support service, Lifeline is designed to maintain a safer lifestyle and the independence of clients while bringing peace of mind to relatives and carers. In an emergency the client presses a panic button, worn on the person, which alerts by telephone a 24-hour control centre where assistance can be immediately arranged. Key safes can also be provided.

Over the last year the Lifeline service has begun installing smoke, CO2 and flood detectors to interlink to the lifeline machine. This is to further assist clients to live independently at home.

Throughout the pandemic the Lifeline team has adapted the service to ensure that installations and repairs could still take place. We completed 98 lifeline unit installations, six smart hub installations and various extras such as fall and smoke detectors. We currently have 700 active units keeping people independent at home.

Our Wristband service continues to provide peace of mind to vulnerable individuals when out and about. The wristband has a unique number which identifies the individual and a 24/7 number which can be called in an emergency. We currently have 87 wristbands in place. With the nation being told to stay at home for much of the year, uptake has been understandably lower.

### **Options Personal Assistant**

This service has two objectives, to provide respite for carers and to support individuals to live independently. The service is registered with the Care Quality Commission.

We support clients across all ages who have a variety of health conditions. Referrals to the service come either through Hampshire County Council, for the carer, under the Take a Break scheme, or privately for our support at home. We provide support in a person centred way to ensure clients get the best out of the service, whether it be respite or companionship.

Within the last year the service has adapted to ensure clients are supported to be independent, working alongside them to ensure their safety and wellbeing. The priority during the pandemic was our highest need clients, and the team reacted very swiftly to identify action plans for each person, keeping both them and their next of kin informed at all times.

The service has provided over 3,950 hours of direct care and support.

### **Day Service**

Our Day Service provides a wide range of activities for older people to enable them to live independently, meet, socialise and provide respite to their Carers. Referrals to the service come either through Hampshire County Council or privately from individuals.

During the last year we adapted the service to be delivered at home. This included many activities, with clients making hanging baskets, playing table top games and preparing and serving a two-course lunch, for example. We delivered over 1,100 sessions at home with clients.

We were successful in securing a new venue in October for a return to building based activities. Clients have enjoyed cookery, gardening, painting, reminiscence and walks in the extensive grounds. We have introduced a breakfast service and changed the operational structure, all with positive results.

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Clients are served a two-course lunch, or they can opt to bring their own food, either way they are supported with their nutrition and hydration needs.

It has been a challenging year for Day Services, including the change of location. Currently we operate in central Eastleigh, offering 80 sessions across the week. We will be opening a second centre in the Southern Parishes by the end of June 2021, and this will provide 64 sessions per week. Since re-opening we have held 854 sessions for clients at the new location.

### **Young Carers**

This service provides support to Young Carers aged 8-18 within the borough of Eastleigh, giving them time off from their caring role and the opportunity to make friends with other young people in a similar situation. The aim is to empower the young people and provide them with positive experiences in a safe and fun environment where they can be themselves, as well as improve confidence and self-esteem, while supporting them to achieve their aspirations.

Over the past 12 months the project adapted to ensure that Young Carers were still supported while their usual activities were suspended because of the pandemic. This was achieved in a variety of ways, including exploration, activity packs at home, zoom club, 1-2-1 walks, and advocating for Young Carers to be able to attend school as vulnerable children. Finally, we were able to offer socially distanced club sessions outside. We managed to fit in over 100 hours of socially distanced clubs during the year.

The project has delivered 594 Activity packs, over 130 hours on Zoom and supported over 120 Young Carers directly, as well as their families.

We changed the journey of a Young Carer through the project this year, to ensure we were really identifying the individual, who they are and what support they need to achieve their objectives and everything we support all our Young Carers to be.

### **Back to the Future**

This service supports vulnerable, socially isolated people to re-engage in their communities with the help of a volunteer over a number of sessions. This might be support to access an activity, club or hobby, or help to get to grips with public or community transport, so they can go shopping or visit friends and family independently. Easier once you've done it a few times with a helpful companion. The type of community re-engagement will be agreed through an assessment, and then worked towards by the client and the volunteer, with a reducing level of support as confidence increases.

Over the past 12 months the service has adapted to ensure vulnerable clients received shopping on 1,274 occasions and others were connected over the telephone or by a visit to their driveway/window to keep in touch. During this time 2,993 calls were made to socially isolated clients. This has helped build clients' confidence. Towards the end of restrictions we have volunteers who have built up a great rapport with clients, who are now creating action plans to re-engage them with the community.

### **Leaf Home from Hospital Project**

This service is operated out of Southampton General Hospital. We work in partnership with Unity (Test Valley CVS) to reduce the amount of hospital admissions. The service supports patients home who have received either same day emergency care or have had a short stay in the acute medical unit, and who are unable to make their way home on their own. Staff take clients home by car and help settle them back at home, ensuring they have everything they need.

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## **TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2021**

Over the past 12 months the service has gone from strength to strength and we have supported 148 clients home from hospital.

### **FINANCE AND ADMINISTRATION**

**Finally, our Finance Manager oversees our finances and payroll, and manages the office administration and reception team.**

Until 1 October 2019, 16 Romsey Road was our main office, providing working space for many of our own services as well as providing office accommodation for a voluntary sector organisation on a licence agreement. Resource facilities for the sector included meeting rooms, and acting as a Post Box for 2 groups who do not have premises and would prefer not to give out their home addresses. After our move to temporary accommodation at 75 and 77 Leigh Road in October 2019, we were no longer able to offer meeting room facilities but did have a dedicated room at the nearby arts centre, The Point, in partnership with Eastleigh Borough Council. Our tenants moved with us.

Our reception team also saw an understandable decrease to 75 external DBS checks from 7 different organisations as we are registered as an "Umbrella Body" with the Disclosure & Barring Service (DBS) and can therefore offer services to countersign DBS applications. This was due to the change in volunteering roles for organisations.

### **CORPORATE PRIORITIES**

The trustees revisited their review of the strategic direction of One Community three years ago and amended their mission statement to read "Our Mission is to work locally to promote voluntary activity, encourage work in partnership, provide community services and advocate change which enhances the quality of life for all in our community." The vision and core values of the organisation and the critical success factors were still seen as appropriate as were the strategic goals detailed below:

- To build and maintain a vibrant voluntary and community sector in Eastleigh and Fareham and across Hampshire.
- To enhance the quality of life for clients, service users and carers.
- To have sustainable partnerships working to deliver mutual success.
- To ensure that public recognition of the work of One Community is high.
- To be an excellent employer.
- To be a socially responsible organisation.

Our services continue to reflect both our capacity to cope within our own financial restraints, as well as the needs of the local communities. One Community will continue to change to provide the best support to both member groups and individual clients.

### **DEVELOPMENT**

Restricted resources and cuts in grants have continued, as has the move from grants to tenders. Increasing competition from other charities as well as private companies has threatened some of our services. However, we continue to seek out new opportunities to diversify our income streams.

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One Community will continue to ensure that the services offered are of a good quality, appropriate to client needs and offer value for money.

**FINANCIAL REVIEW**

Income has decreased to £1,249,129 (2020: £1,346,003). There continues to be considerable effort employed to attract funds to further the aims and objectives of the organisation. The Trustees have endeavoured to ensure that the maximum amount of money possible is expended on the work of the charity for its beneficiaries.

Expenditure for the year totals £1,173,307 (2020: £1,350,788). This has resulted in a total surplus in the year of £75,822 (2020: deficit of £4,785).

Overall, the Trustees are pleased that the monitoring reports received enable expenditure to be closely controlled by the Chief Executive and the Senior Management Team. The Trustees are satisfied that the restricted funded projects are being delivered in accordance with each project plan.

**RESERVES POLICY**

The Trustees have examined the charity's requirement for reserves in the light of the main risks to the organisation. They have concluded that unrestricted funds not committed or invested in tangible fixed assets held by the charity should be approximately three months of expenditure. This is to allow services involving vulnerable people to be continued for an appropriate period in the event of cessation of funding. Reserves are also held to even out cash flow and to fund exceptional future building project costs. The balance of free reserves at 31 March 2021 was £205,587 (2020: £242,918), which equates to just over 3 months of unrestricted expenditure. The trustees are keeping this under close review.

**PRINCIPAL FUNDING SOURCES**

The principal funding sources for the charity are those organisations which use One Community's services and in certain cases give grants towards our charitable work. Further details are given in note 12 to the financial statements. One Community would like to acknowledge our thanks to all the organisations and individuals that have supported us in the last year.

**INVESTMENT POLICY**

The Trustees have the authority to invest the money that One Community does not immediately need in any investments or properties. At present, surplus funds are on deposit ensuring that funds are readily available if required, but that interest is received on the bank balance.

**FUNDS HELD AS CUSTODIAN TRUSTEE**

One Community acts as custodian trustee for certain funds which are detailed in note 11 of the accounts.

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**FUTURE DEVELOPMENTS**

We moved out on 1<sup>st</sup> October 2019 to temporary accommodation at 75 and 77 Leigh Road while our new leasehold accommodation is being built in partnership with Eastleigh Borough Council and Age Concern Eastleigh. Work progresses well despite a few delays due to Covid and the aim is to relocate back in early 2022.

**COVID-19**

As One Community come out of the intense period of the Covid 19 pandemic and consequential lockdowns, services have started to return to normal albeit in smaller client numbers. However, as we go forward, these numbers are increasing slowly and we have begun to cease doing shopping in favour of helping people do their own shopping.

Our funders have remained supportive as our services go back to previous commitments and they understand how we are working with clients to return to “business as normal”. The Senior Management Team, in partnership with Trustees are monitoring the changing situation and are confident One Community is in a strong position to continue to grow as necessary in response to community needs.

**RESPONSIBILITIES OF THE TRUSTEES**

The trustees (who are also directors of the charitable company for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements, and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

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In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

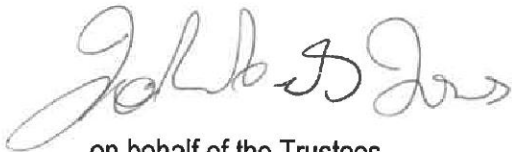
**AUDITORS**

A resolution to re-appoint Knight Goodhead Limited as Auditors for the ensuing year will be proposed at the annual general meeting in accordance with section 485 of the Companies Act 2006.

**SMALL COMPANY PROVISIONS**

This report has been prepared in accordance with the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with FRS 102 and the provisions for small companies under Part 15 of the Companies Act 2006.

Signed



on behalf of the Trustees  
Jean Roberts-Jones (Company Secretary)

31 August 2021

# **INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

## **Opinion**

We have audited the financial statements of One Community Eastleigh for the year ended 31 March 2021, which comprise the Statement of Financial Activities, Balance Sheet, Cashflow Statement and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable to the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021, and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

## **Basis of opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

## **Other information**

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

## **INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

### **Matters on which we are required to report by exception**

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- the company has not kept adequate and sufficient accounting records, or returns adequate for our audit have not been received from branches not visited by us; or
- the company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' Annual Report and take advantage of the small companies exemption from the requirement to prepare a strategic report.

### **Responsibilities of the trustees**

As explained more fully in the trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

### **Auditor's responsibilities for the audit of the financial statements**

We have been appointed as auditor under the Companies Act 2006 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

The engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations.

We identified the laws and regulations applicable to the charitable company through discussions with trustees and other management and we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence.

We assessed the susceptibility of the charitable company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud and considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

## **INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

To address the risk of fraud through management bias and override of controls, we performed analytical procedures to identify any unusual or unexpected relationships, tested journal entries to identify unusual transactions and investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance; and
- enquiring of management as to actual and potential litigation and claims;

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Knight Goodhead Limited is eligible for appointment as auditor of the charitable company by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

### **Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



**CJ GOODHEAD FCA**

**Senior Statutory Auditor**

**Knight Goodhead Limited**

Chartered Accountants and Statutory Auditors

7 Bournemouth Road, Chandler's Ford, Eastleigh, Hampshire, SO53 3DA

Dated: 2 September 2021

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2021

(Including Income and Expenditure Account)

	Notes	Unrestricted funds £	Restricted funds £	2021 Total £	2020 Total £
<b>INCOME</b>					
Donations and legacies					
<i>Grants from local authorities</i>		59,837	-	59,837	26,292
<i>Donations</i>		31,514	16,363	47,877	14,810
Charitable activities	3	699,851	433,893	1,133,744	1,295,323
Investment Income		5,530	-	5,530	5,367
Other income		2,141	-	2,141	4,211
<b>TOTAL INCOME</b>		<b>798,873</b>	<b>450,256</b>	<b>1,249,129</b>	<b>1,346,003</b>
<b>EXPENDITURE</b>					
Fundraising costs	4	21,225	-	21,225	9,216
Charitable activities	4	797,265	354,817	1,152,082	1,341,572
<b>TOTAL EXPENDITURE</b>		<b>818,490</b>	<b>354,817</b>	<b>1,173,307</b>	<b>1,350,788</b>
<b>NET INCOME/ (EXPENDITURE) BEFORE TRANSFERS</b>		<b>(19,617)</b>	<b>95,439</b>	<b>75,822</b>	<b>(4,785)</b>
Transfers between funds	7,13,14	92,526	(92,526)	-	-
<b>NET INCOME/ (EXPENDITURE) FOR THE YEAR</b>		<b>72,909</b>	<b>2,913</b>	<b>75,822</b>	<b>(4,785)</b>
Balances brought forward at 1 April 2020		1,262,143	149,791	1,411,934	1,416,719
<b>Balances carried forward at 31 March 2021</b>		<b>1,335,052</b>	<b>152,704</b>	<b>1,487,756</b>	<b>1,411,934</b>

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in notes 13 and 14 to the financial statements.

**ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

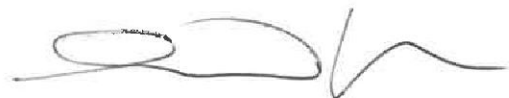
Company number: 3132524

**BALANCE SHEET AS AT 31 MARCH 2021**

	Notes	£	2021 £	2020 £
<b>FIXED ASSETS</b>				
Tangible assets	8		<u>11,816</u>	<u>16,545</u>
			11,816	16,545
<b>CURRENT ASSETS</b>				
Debtors	9	715,577		740,117
Cash at bank and in hand		<u>1,077,074</u>		<u>840,562</u>
		1,792,651		1,580,679
<b>CREDITORS: amounts falling due within one year</b>	10	<u>316,711</u>		<u>185,290</u>
<b>NET CURRENT ASSETS</b>			<u>1,475,940</u>	<u>1,395,389</u>
<b>NET ASSETS</b>	15		<u>1,487,756</u>	<u>1,411,934</u>
<b>FUNDS</b>				
Restricted funds	13		152,704	149,791
Unrestricted funds	14		<u>1,335,052</u>	<u>1,262,143</u>
<b>TOTAL FUNDS</b>			<u>1,487,756</u>	<u>1,411,934</u>

The accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by the board of trustees on 31 August 2021



**Adrian Hughes**  
Trustee

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### CASHFLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2021

	Notes	2021 £	2020 £
NET CASH FLOW PROVIDED BY OPERATING ACTIVITIES	1	230,982	34,521
CASH FLOWS FROM INVESTING ACTIVITIES			
Interest received		5,530	5,367
CASH FLOWS FROM FINANCING ACTIVITIES			
Fixed asset additions		-	(20,987)
NET CASH FLOW		<u>236,512</u>	<u>18,901</u>
Change in cash and cash equivalents in the period		236,512	18,901
Cash and cash equivalents at start of the period		<u>840,562</u>	<u>821,661</u>
Cash and cash equivalents at the end of the period	2	<u>1,077,074</u>	<u>840,562</u>

### NOTES TO THE CASHFLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2021

#### 1 RECONCILIATION OF NET EXPENDITURE TO NET CASH FLOW FROM OPERATING ACTIVITIES

		2021 £	2020 £
Net income / (expenditure) for year		75,822	(4,785)
Interest received		(5,530)	(5,367)
Depreciation		4,729	4,729
Decrease/(increase) in debtors	3	24,540	(5,695)
Increase/(decrease) in creditors		131,421	45,639
Net cash flow from operating activities		<u>230,982</u>	<u>34,521</u>

#### 2 ANALYSIS OF CASH AND CASH EQUIVALENTS

Cash at bank and in hand	<u>1,077,074</u>	<u>840,562</u>
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#### 3 ANALYSIS OF DEBTORS

Decrease/(increase) in debtors	24,540	(635,695)
Non-cash value of freehold transfer from fixed assets	-	630,000
	<u>24,540</u>	<u>(5,695)</u>

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

### 1 ACCOUNTING POLICIES

#### a) Accounting convention

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the FRS 102 (effective January 2019) and the Companies Act 2006.

The charity meets the definition of the public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The accounts have been prepared on the going concern basis. There are no material uncertainties about the charity's ability to continue.

#### b) Reserves

The charity's reserves policy is derived from a risk assessment of each category of income and expenditure. This assessment specifies the level of readily realisable reserves required to cover costs and commitments during an unforeseen period of difficulty.

#### c) Fund accounting

- Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.
- Designated funds represent unrestricted funds allocated by Trustees for identifiable future expenditure.
- Restricted funds are subjected to restrictions on their expenditure imposed by the donor.

#### d) Income

All income is included in the Statement of Financial Activities when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Donations and legacy income is received by way of grants, donations, legacies and gifts, and is included in full in the Statement of Financial Activities when receivable. Grants (including government grants), when entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant. Donated goods and assets are accounted for when received. Goods are recognised as stock until they are distributed. Assets are capitalised and depreciated in line with the tangible fixed asset policy.
- Investment income is included when receivable.
- Income from charitable activities is accounted for when earned.
- Resources are deferred when, at the end of an accounting period, they have been received but the charity has yet to become unconditionally entitled to them.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021 (continued)

### 1 ACCOUNTING POLICIES (continued)

#### e) Expenditure

Expenditure is recognised on an accruals basis as a liability is incurred. It includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates:

- Fundraising costs comprise the costs associated with attracting voluntary income and the costs of fundraising.
- Charitable activities expenditure comprises of costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.
- All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned between activities in line with their respective proportion of income received.

#### f) Intangible assets

Intangible assets are stated in the balance sheet at cost less amortisation.

Amortisation is provided to spread the cost over the estimated useful life of the asset. Amortisation is charged at 33% per annum straight line.

#### g) Tangible fixed assets

Fixed assets are stated in the balance sheet at cost less depreciation. Assets under £750 are not capitalised by the charity.

Depreciation is provided so as to write off the cost of fixed assets in equal instalments over the estimated useful lives of the assets. The rates used are as follows:

Freehold land and buildings	nil
Motor vehicles	15% straight line
Furniture and equipment	10% straight line
Computer equipment	25% straight line

#### h) Pension scheme

The charity operates a defined contribution scheme for staff. Contributions are recognised when they become payable.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021 (continued)

### 1 ACCOUNTING POLICIES (continued)

#### i) Liabilities

Liabilities are recognised when incurred. Liabilities are divided between those payable within one year and those that will become payable in over one year.

### 2 LEGAL STATUS

The charity is a company limited by guarantee and has no share capital. The charitable company was incorporated on 30 November 1995 in England and Wales and was registered on 14 February 1996 with the Charity Commission in England and Wales. The charity is a public benefit entity.

The registered office of the charitable company is 75 Leigh Road, Eastleigh, Hampshire, SO50 9DQ.

### 3 INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted £	Restricted £	2021 £	2020 £
<b>Transport</b>				
- Contractual funding	-	236,259	236,259	235,532
- Service fees	20,935	8,154	29,089	118,612
- Other incoming resources	3,849	5,541	9,390	35,854
<i>Total income from transport activities</i>	<b>24,784</b>	<b>249,954</b>	<b>274,738</b>	389,998
<b>Day Care Centres</b>				
- Contractual funding	117,574	-	117,574	101,780
- Service fees	92,411	-	92,411	169,764
- Coronavirus Job Retention Scheme	21,629	-	21,629	-
<i>Total income from day care activities</i>	<b>231,614</b>	-	<b>231,614</b>	271,544
<b>Other activities</b>				
- Contractual funding	177,884	71,141	249,025	289,249
- Service fees	139,732	476	140,208	144,945
- Other incoming resources	115,134	105,129	220,263	199,587
- Coronavirus Job Retention Scheme	10,703	7,193	17,896	-
<i>Total income from other activities</i>	<b>443,453</b>	<b>183,939</b>	<b>627,392</b>	633,781
<b>Total income from charitable activities</b>	<b>699,851</b>	<b>433,893</b>	<b>1,133,744</b>	1,295,323

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021 (continued)

### 4. TOTAL EXPENDITURE

	CHARITABLE ACTIVITIES				2021 Total £	2020 Total £
	Transport £	Day Care centres £	Other activities £	Voluntary income £		
<b>Costs directly allocated to activities</b>						
Staff costs (note 6)	166,250	162,523	351,068	-	679,841	683,061
Staff recruitment and training	120	888	4,911	-	5,919	3,804
PPE and staff welfare	-	-	13,250	-	13,250	-
Travel expenses	-	2,764	3,721	-	6,485	9,191
Volunteer expenses	69	122	3,244	-	3,435	7,799
Lunch costs	-	6,887	-	-	6,887	23,886
Vehicle expenses	79,660	-	-	-	79,660	195,526
Premises cost	-	4,547	651	-	5,198	21,593
Special event costs	-	-	1,099	-	1,099	17,875
Resources and equipment	386	414	26,497	-	27,297	21,079
Computer costs	430	-	30,644	-	31,074	34,600
Printing, postage, stationery & telephone	754	861	2,849	-	4,464	10,311
Audit and accountancy	-	-	7,125	-	7,125	6,501
Depreciation	4,729	-	-	-	4,729	4,729
Bad debts	-	-	-	-	-	340
Response centre and warden costs	-	-	15,730	-	15,730	19,943
Other direct costs	665	86	35,713	-	36,464	30,405
<b>Total direct costs</b>	<b>253,063</b>	<b>179,092</b>	<b>496,502</b>	<b>-</b>	<b>928,657</b>	<b>1,090,643</b>

(Continued on next page)

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021 (continued)

### 4. TOTAL EXPENDITURE (continued)

	CHARITABLE ACTIVITIES			Voluntary income	2021 Total	2020 Total
	Transport	Day Care centres	Other activities			
	£	£	£	£	£	£
Total direct costs (from previous page)	253,063	179,092	496,502	-	928,657	1,090,643
<b>Support costs allocated to activities</b>						
Staff costs (note 6)	45,601	38,450	104,121	17,886	206,058	208,949
Staff recruitment and training	332	280	756	130	1,498	407
Travel expenses	21	18	49	8	96	481
Premises costs	2,318	1,947	5,272	896	10,433	23,963
Resources and equipment	232	196	531	91	1,050	1,079
Office costs	2,720	2,294	6,211	1,066	12,291	12,689
Other support costs	2,926	2,468	6,682	1,148	13,224	12,577
	<u>307,213</u>	<u>224,745</u>	<u>620,124</u>	<u>21,225</u>	<u>1,173,307</u>	<u>1,350,788</u>

Included within audit and accountancy above are amounts due to the auditors in relation to the audit of £4,500 (2020: £4,500). Also included is £2,625 for other work (2020: £2,001).

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021 (continued)

### 5 DEFERRED INCOME

The movement in deferred income during the year was:	£
Deferred income at 31 March 2020	38,090
Deferred income at 31 March 2021	(140,818)
Deferred income movement	<u>(102,728)</u>

### 6 STAFF COSTS

	2021 £	2020 £
Wages and salaries	780,344	787,299
Social security costs	42,460	42,681
Pension costs	31,095	29,951
Retirement Benefit payment to Local Authority	32,000	32,079
	<u>885,899</u>	<u>892,010</u>

The average number of employees in the year was 59 (2020: 70).

No employees received emoluments over £60,000 during the current or prior year.

There are no staff members to whom retirement benefits are accruing under defined benefit schemes.

Key management personnel comprising of five employees received total remuneration including pension contributions of £164,094 (2020: £177,573 to six employees).

At the year end there were outstanding pension contributions payable of £89,464 (2020: £69,464). Total pension contributions of £63,095 (2020: £62,030) were accounted for in the year and are included in the SOFA.

#### Trustees remuneration:

The trustees received no remuneration during this or the prior year.

During the year, three trustees were reimbursed £227 for expenses incurred on the charity's behalf (2020: £280 to one trustee) which were subsequently gifted back to the charity.

### 7 TRANSFERS BETWEEN FUNDS

A transfer is made from restricted funds into the unrestricted fund to cover the internal support costs incurred by the charity in administering those funds.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021 (continued)

<b>8 TANGIBLE FIXED ASSETS</b>	<b>Freehold land &amp; buildings</b>	<b>Motor vehicles</b>	<b>Furniture &amp; equipment</b>	<b>Total</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>COST OR VALUATION</b>				
At 1 April 2020	-	308,839	120,150	428,989
At 31 March 2021	-	308,839	120,150	428,989
<b>DEPRECIATION</b>				
At 1 April 2020	-	303,442	109,002	412,444
Charge for year	-	953	3,776	4,729
At 31 March 2021	-	304,395	112,778	417,173
<b>NET BOOK VALUE</b>				
At 31 March 2021	-	4,444	7,372	11,816
At 1 April 2020	-	5,397	11,148	16,545

<b>9 DEBTORS</b>	<b>2021</b>	<b>2020</b>
	<b>£</b>	<b>£</b>
VAT	4,070	11,142
Other debtors	660,621	683,938
Prepayments and accrued income	50,886	45,037
	<u>715,577</u>	<u>740,117</u>

Included within other debtors is £1,357 which is due in more than one year (2019: £632,985).

Included within other debtors is £630,000 relating to the redevelopment of the Romsey Road property. In October 2019, One Community Eastleigh ("OCE") entered into an agreement whereby the freehold was passed to Eastleigh Borough Council for redevelopment. New purpose built premises on the same site will be passed back to OCE on a 999 year lease with a peppercorn rent once the development has been completed.

The debtor represents OCE's contractual right to receive the interest in the property once redeveloped. The long leasehold will be valued on completion but OCE has received indicative valuations well in excess of £630,000 which was the carrying value of the former freehold interest. The charity is expecting to move into the redeveloped building in early 2022.

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021 (continued)

<b>10 CREDITORS: amounts falling due within one year</b>	<b>2021</b>	<b>2020</b>
	<b>£</b>	<b>£</b>
Other creditors	113,974	100,929
PAYE and NI	12,648	12,718
Accruals and deferred income	180,738	62,836
Amounts held as custodian trustees (see note 11)	9,351	8,807
	<u>316,711</u>	<u>185,290</u>

<b>11 AMOUNTS HELD AS CUSTODIAN TRUSTEES</b>	<b>2021</b>	<b>2020</b>
	<b>£</b>	<b>£</b>
Day centres - Members funds	3,733	3,733
Pilands Wood Community Centre	2,808	2,808
Locks Heath Community Centre	250	250
HYCA	1,750	1,750
Funding conference	-	46
CIP CIC	600	-
Eastleigh Mayor's Charities	210	220
	<u>9,351</u>	<u>8,807</u>

### 12 PRINCIPAL FUNDING SOURCES

Included in income from donations, legacies and charitable activities are the following major sources of funds:

	<b>Grants</b>	<b>Contracts</b>	<b>Total</b>
	<b>£</b>	<b>£</b>	<b>£</b>
Central Government - CJRS	39,525	-	39,525
Local Government - Hampshire County Council	156,250	302,298	458,548
Eastleigh Borough Council	128,024	-	128,024
Fareham Borough Council	46,000	-	46,000
Big Lottery	80,411	-	80,411
Children in Need	27,269	-	27,269
Hedge End Park	35,160	-	35,160
NHS Hampshire, Southampton and Isle of Wight CCG	63,900	-	63,900
	<u>576,539</u>	<u>302,298</u>	<u>878,837</u>

We are grateful for the support these organisations have provided and for that of our many other supporters.

A detailed annual report describing the year's activities on projects is available on request from One Community Eastleigh at the address on page 1.

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021 (continued)

#### 13 RESTRICTED FUNDS

	At 1 April 2020	Incoming resources	Resources expended	Transfers	At 31 March 2021
	£	£	£	£	£
Shopmobility	16,902	41,893	(35,834)	(6,140)	16,821
Shopmobility Scooter reserve	8,767	-	-	-	8,767
Hedge End Park Transport Scheme	3,319	37,438	(27,059)	(7,000)	6,698
Parish Link	10,862	6,881	(4,923)	(1,956)	10,864
Transport Organiser	-	48,861	(31,237)	(17,090)	534
Dial a Ride	16,504	159,463	(127,869)	(31,594)	16,504
Young Carers	23,561	12,559	(11,110)	(6,902)	18,108
Big Lottery Fund Youth	-	27,378	(23,260)	(4,118)	-
Children in Need 2019	6,295	27,269	(23,455)	(3,023)	7,086
Youth Choir	4,835	-	-	-	4,835
HIWCF adults	-	7,160	(5,160)	(2,000)	-
Vehicle replacement	26,956	4,086	-	-	31,042
Back to the Future	15,316	10,000	(9,613)	(3,793)	11,910
Wellness Café Hedge End	-	12	-	-	12
HYCA	13,534	54,490	(47,821)	(6,670)	13,533
Friends of Eastleigh Shopmobility	2,940	50	-	-	2,990
People with Learning Difficulties	-	3,000	-	-	3,000
Communities against Cancer	-	9,716	(7,476)	(2,240)	-
Total restricted funds	<u>149,791</u>	<u>450,256</u>	<u>(354,817)</u>	<u>(92,526)</u>	<u>152,704</u>

#### Shopmobility

To offer both electric and non-electric scooters for visitors needing mobility support in the town centre.

#### Shopmobility Scooter Reserve

To provide replacement scooters for shopmobility scheme in Eastleigh town centre.

#### Hedge End Park Transport Scheme

This service offers door to door transport, Monday to Friday, for people living in the Borough of Eastleigh or the Eastern side of Southampton to the superstores at Hedge End.

#### Parish Link

This service offers transport to Eastleigh Town Centre on a Thursday from the Southern Parishes, also linking neighbouring villages.

#### Transport Organiser

To provide funding for a member of staff to organise community transport for the local area.

#### Dial a Ride

This service offers door to door transport for people who are unable to use ordinary public transport.

#### Young Carers

Independent fundraising for trips and activities for young carers.

## **ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

### **NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021 (continued)**

#### **13 RESTRICTED FUNDS (continued)**

##### **Big Lottery Fund Youth**

To contribute towards Eastleigh Young Carers.

##### **Children in Need 2019**

To support carers between the ages of eight and eleven.

##### **Youth Choir**

Project to establish a Young Carers choir, not only to help build young peoples confidence and team building skills, but also to have fun.

##### **HIWCF Adults**

To provide shopping and prescription collection help for people isolating or shielding due to the pandemic.

##### **Vehicle Replacement**

In partnership with Age Concern Eastleigh and Eastleigh Lions we are holding money towards purchasing a vehicle to go on the community transport fleet.

##### **Back to the Future**

Helping re-engage people back into their community by providing support to build confidence in going out.

##### **Wellness Café Hedge End**

A fortnightly drop in session to enable people to make new friends and find out what is available in the area.

##### **HYCA**

Co-ordination and support to the ten young carers groups across Hampshire.

##### **Friends of Eastleigh Shopmobility**

Support groups who kindly fundraise for new equipment for shopmobility.

##### **People with Learning Difficulties**

To provide transport or associated help for people with learning difficulties.

##### **Communities against Cancer**

Raising awareness of cancer symptoms.

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021 (continued)

#### 14 UNRESTRICTED FUNDS

	At 1 April 2020 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2021 £
<b>Designated</b>					
One Community Transport	-	25,161	(59,662)	34,501	-
Building reserve	18,266	-	-	-	18,266
Lifeline & Telecare	210,031	139,035	(55,290)	(26,052)	267,724
Partnership fund	34,867	-	-	-	34,867
Pension reserve	60,000	-	-	-	60,000
Day Care Centre funding	-	231,614	(181,845)	(48,980)	789
Care & respite	5,724	88,415	(71,883)	(15,000)	7,256
A Little Bit of Help	26,822	-	-	-	26,822
Fareham Community	16,970	48,975	(43,020)	(6,000)	16,925
Fareham Community Lottery	-	6,000	(6,000)	-	-
Voluntary Sector Support Team	-	-	-	10,000	10,000
Covid contingency reserve	-	-	-	15,000	15,000
Infrastructure reserve	-	-	-	30,000	30,000
	<u>372,680</u>	<u>539,200</u>	<u>(417,700)</u>	<u>(6,531)</u>	<u>487,649</u>
<b>Capital reserve</b>	646,545	-	(4,729)	-	641,816
<b>General reserve</b>	<u>242,918</u>	<u>259,673</u>	<u>(396,061)</u>	<u>99,057</u>	<u>205,587</u>
Total unrestricted funds	<u>1,262,143</u>	<u>798,873</u>	<u>(818,490)</u>	<u>92,526</u>	<u>1,335,052</u>

#### One Community Transport

The service offers a fleet of accessible minibuses available for hire to voluntary and community groups.

#### Building Reserve

To cover any necessary building works required by the charity.

#### Lifeline and Telecare

To install and maintain telephone linked alarm pendants and fix door key safes where appropriate.

#### Partnership Fund

Support across One Community to enable us to work in partnership with voluntary organisations and statutory agencies.

#### Pension Reserve

This reserve relates to future payments expected to fall due in respect of a historic defined benefit pension arrangement (see note 18).

#### Day Care Centre

To provide supported enablement activities for older people.

#### Care & Respite

To provide care and respite services for people in their own homes.

#### A Little Bit of Help

A project set up with a range of services to assist older and isolated people to remain independent in the Eastleigh Borough.

#### Fareham Community

A project to provide the 'Big 3' in the Borough of Fareham. The 'Big 3' is a package of support provided to local groups comprised of funding advice, governance and building community resilience and volunteer and skills support.

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021 (continued)

### 14 UNRESTRICTED FUNDS (continued)

#### Fareham Community Lottery

Supporting community projects in the local area. Empowering local good causes to raise money in a fun and effective way.

#### Voluntary Sector Support Team

This funds covers the need to move to a new volunteer recruitment system and other promotional materials to engage with community groups.

#### Covid contingency reserve

This funds is to cover any contingency requirements with any of our services as One Community is still uncertain regarding the full consequences and timing of the slow return to normal services and contribution from clients to cost.

#### Infrastructure reserve

This fund relates to a requirement to update our IT equipment so that it will be fit for requirements in our new building.

#### Capital Reserve

The capital reserve represents the value of funds related to fixed assets and the £630,000 debtor relating to the redevelopment of the Romsey Road premises.

### 15 NET ASSETS BETWEEN FUNDS

	Unrestricted funds £	Restricted funds £	Total 2021 £
<b>2021</b>			
Fixed assets	11,816		11,816
Current assets	1,575,598	217,053	1,792,651
Current liabilities	(252,362)	(64,349)	(316,711)
Net assets	<u>1,335,052</u>	<u>152,704</u>	<u>1,487,756</u>
<b>2020</b>			
Fixed assets	16,545	-	16,545
Current assets	1,430,888	149,791	1,580,679
Current liabilities	(185,290)	-	(185,290)
Net assets	<u>1,262,143</u>	<u>149,791</u>	<u>1,411,934</u>

### 16 RELATED PARTY TRANSACTIONS

There were no related party transactions during the year.

## ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

### NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021 (continued)

#### 17 OPERATING LEASES

At 31 March 2021, the charity had annual commitments under non-cancellable operating leases, as follows:

	2021	2020
	£	£
Within one year	27,072	27,072
Between one to two years	13,536	27,072
Between two to five years	-	13,536
Total commitment	<u>40,608</u>	<u>67,680</u>

#### 18 DEFINED BENEFIT PENSION SCHEME

The charity's defined benefit pension liabilities relating to its membership of the Hampshire County Council pension scheme were subsumed into those of Eastleigh Borough Council (EBC) in 2017. One Community Eastleigh has come to an agreement with EBC whereby annual liabilities arising in respect of the charity's portion of the scheme will be passed back to the charity, but payments against those invoices will be limited to £12,000 per annum. A liability will be recognised in the charity's accounts to the extent that invoiced amounts exceed the payments made. No liability is recognised in respect of future uninvoiced pension costs as these rest with EBC.

#### 19 IMPACT OF COVID-19

As One Community come out of the intense period of the Covid 19 pandemic and consequential lockdowns, services have started to return to normal albeit in smaller client numbers. However, as we go forward, these numbers are increasing slowly and we have begun to cease doing shopping in favour of helping people do their own shopping. Our funders have remained supportive as our services go back to previous commitments and they understand how we are working with clients to return to "business as normal". The Senior Management Team, in partnership with Trustees are monitoring the changing situation and are confident One Community is in a strong position to continue to grow as necessary in response to community needs.

#### 20 DONATED GOOD AND SERVICES

During the year, the charity received donated gifts in kind with a total market value of £60,875. These items were deemed to have a donated value of £20,325 which has been included in income and expenditure. A significant proportion of these gifts related to items to assist the charity through the COVID-19 pandemic and the trustees wish to extend their thanks for these generous donations.

**ONE COMMUNITY EASTLEIGH**

(Company limited by guarantee and not having a share capital)

**NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021 (continued)****21 PRIOR YEAR STATEMENT OF FINANCIAL ACTIVITIES - YEAR ENDED 31 MARCH 2020**

	Unrestricted funds £	Restricted funds £	2020 Total £
<b>INCOME</b>			
Donations and legacies			
<i>Grants from local authorities</i>	26,292	-	26,292
<i>Donations</i>	5,250	9,560	14,810
Charitable activities	813,930	481,393	1,295,323
Investment Income	5,367	-	5,367
Other income	4,211	-	4,211
	<u>855,050</u>	<u>490,953</u>	<u>1,346,003</u>
<b>EXPENDITURE</b>			
Fundraising costs	7,999	-	7,999
Charitable activities	963,673	379,116	1,342,789
	<u>971,672</u>	<u>379,116</u>	<u>1,350,788</u>
<b>NET (EXPENDITURE) / INCOME BEFORE TRANSFERS</b>	<b>(116,622)</b>	<b>111,837</b>	<b>(4,785)</b>
Transfers between funds	76,921	(76,921)	-
	<u>(39,701)</u>	<u>34,916</u>	<u>(4,785)</u>
<b>NET EXPENDITURE FOR THE YEAR</b>	<b>(39,701)</b>	<b>34,916</b>	<b>(4,785)</b>
Balances brought forward at 1 April 2019	1,301,844	114,875	1,416,719
<b>Balances carried forward at 31 March 2020</b>	<b><u>1,262,143</u></b>	<b><u>149,791</u></b>	<b><u>1,411,934</u></b>

# ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021 (continued)

### 22 PRIOR YEAR FUNDS MOVEMENTS - YEAR ENDED 31 MARCH 2020

#### RESTRICTED FUNDS

	At 1 April 2019 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2020 £
Shopmobility	14,615	44,289	(35,858)	(6,144)	16,902
Shopmobility Scooter reserve	8,767	-	-	-	8,767
Hedge End Park Transport Scheme	3,168	45,421	(36,832)	(8,438)	3,319
Parish Link	11,776	10,639	(8,345)	(3,208)	10,862
Transport Organiser	-	47,997	(26,868)	(21,129)	-
Dial a Ride	36,006	163,464	(158,510)	(24,456)	16,504
Young Carers	20,293	9,267	(1,729)	(4,270)	23,561
Big Lottery Fund Youth	-	34,700	(30,344)	(4,356)	-
Children in Need	14,831	9,218	(21,880)	(2,169)	-
Children in Need 2019	-	28,102	(20,412)	(1,395)	6,295
Youth Choir	5,394	-	(559)	-	4,835
Vehicle replacement	25	26,931	-	-	26,956
Back to the Future	-	22,504	(5,832)	(1,356)	15,316
Wellness Café Hedge End	-	740	(740)	-	-
HYCA	-	34,741	(21,207)	-	13,534
Rocky Road	-	10,000	(10,000)	-	-
Friends of Eastleigh Shopmobility	-	2,940	-	-	2,940
<b>Total restricted funds</b>	<b>114,875</b>	<b>490,953</b>	<b>(379,116)</b>	<b>(76,921)</b>	<b>149,791</b>

#### UNRESTRICTED FUNDS

	At 1 April 2019 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2020 £
<b>Designated</b>					
One Community Transport	-	95,611	(105,805)	10,194	-
Building reserve	18,266	-	-	-	18,266
Lifeline & Telecare	191,090	143,070	(66,017)	(58,112)	210,031
Partnership fund	34,867	-	-	-	34,867
Pension reserve	125,000	-	-	(65,000)	60,000
Day Care Centre funding	-	271,544	(243,887)	(27,657)	-
Care & respite	-	100,958	(82,922)	(12,312)	5,724
A Little Bit of Help	26,822	-	-	-	26,822
Fareham Community	6,629	49,198	(32,857)	(6,000)	16,970
Mops and Shops	-	16,966	(21,120)	4,154	-
	402,674	677,347	(552,608)	(154,733)	372,680
<b>Revaluation reserve</b>	184,569	-	-	(184,569)	-
<b>Capital reserve</b>	445,718	-	(4,729)	205,556	646,545
<b>General reserve</b>	268,883	177,703	(414,335)	210,667	242,918
<b>Total unrestricted funds</b>	<b>1,301,844</b>	<b>855,050</b>	<b>(971,672)</b>	<b>76,921</b>	<b>1,262,143</b>