

CROYDON YOUTH INFORMATION & COUNSELLING SERVICE LIMITED
(Limited by guarantee)

Known as
CROYDON DROP IN (CDI)

COMPANY NO: 03092355
CHARITY NO: 1049307

REPORT AND AUDITED ACCOUNTS

for the year ended
31st March 2025

**TC GROUP
STATUTORY AUDITORS**
Suffolk House
George Street
Croydon CR0 0YN

Croydon Youth Information & Counselling Service Limited

Status:	Company Limited by Guarantee No. 03092355 incorporated on 17 August 1995 Charity registration No. 1049307 The Company's governing document is its Memorandum and Articles of Association incorporated 17 August 1995
Secretary and Registered Office:	Shaun Polley 132 Church Street Croydon CR0 1RF
Trustees:	Mr Roger King (Chair) Mrs Anne Smith (Vice Chair) Mrs Jill Keehan (Treasurer) Mrs Janet Austin (resigned November 2024) Ms Rhianne Elleston-Pascal Mr Basil Morris Ms Portia Kumalo (appointed November 2024) Mr Donald Boswell (appointed November 2024)
Chief Executive Officer:	Mr Shaun Polley (appointed September 2024) (previously Mr. Gordon Knott resigned August 2024)
Auditor:	TC Group Statutory Auditors Suffolk House George Street Croydon CR0 0YN
Bankers:	The Co-operative Bank Plc 91 George Street Croydon CR9 3QT
Solicitors:	Streeter Marshall 74 High Street Croydon CR9 2U

Croydon Youth Information & Counselling Service Limited

Trustees' Report for the year ended 31st March 2025

The Trustees, who are also the Directors of the charitable company, present their annual Directors' Report together with the financial statements of the charity for the year ending 31st March 2025 which are also prepared to meet the requirements for a Directors' Report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102).

Our purpose and activities

The objects of the charitable company are the advancement of education, the furtherance of health and relief of poverty, distress and sickness of young people in the community of Croydon and the surrounding areas in accordance with its Memorandum and Articles of Association.

The trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on Public Benefit when reviewing their objectives and activities and in the planning of future activities. They have also considered the guidance 'Public Benefit: Running a Charity (PB2)'. It is the judgement of the trustees that activities in pursuit of the above objectives fully meet the Public Benefit test, which they have kept in mind in planning programmes for the charity. In delivering services and in the appointment of staff, volunteers and trustees, the charity operates a strict policy of no discrimination on any grounds.

Review for the year: Activities, Achievements and Performance

A reminder from the individuals with whom we have worked this year of why we do what we do...

"I feel like I understand myself better now. I didn't think talking would help, but it really did. I'm not scared of my thoughts anymore."

"Counselling helped me even though I didn't want to come at first. It's made me feel stronger and more ready to deal with stuff."

"CDI has been a lifeline for our family. The team didn't just listen—they helped us find ways to cope and move forward."

"I liked the film about gangs. It made me think about choices and how to stay safe. I want my friends to see it too."

"I found in the project that young people having contact with other autistic people has helped them to realise that they're not as out of place as they thought they were—it wasn't them, but the environment they were in."

"L gave positive feedback on the impact of his sessions. He reported gaining a new understanding of himself and his difficulties and felt more resilient to face them."

As an established charity and independent organisation within the voluntary sector, CDI remains dedicated to addressing the evolving needs of local children, young people, and families.

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During the 2024/25 period, our activities have evolved in response to ongoing economic pressures and the increasing complexity of supporting children, young people, and families within the community. This year also marked a significant transition in our leadership, as we welcomed a new Chief Executive Officer. Under this renewed leadership, our organisation has reinforced its commitment to adapting our services and strategy to meet the changing needs of the individuals and families we serve, ensuring that our support remains relevant, responsive, and impactful in Croydon and its surrounding areas.

The Trustees extend their sincere appreciation for the dedication and professionalism demonstrated by all staff members and volunteers.

Principles Guiding Our Work

CDI maintains a commitment to a compassionate, innovative, and person-centred approach, placing the establishment of authentic supportive relationships at the core of successful outcomes. Our focus is holistic, considering broader contexts rather than solely relying on single diagnoses or judgments about presenting issues. We are dedicated to responding comprehensively to our beneficiaries, taking into account socioeconomic factors, political influences, systemic inequalities, and historical discrimination. Our approach is collaborative—'doing with' rather than 'doing to'—and we encourage both paid and volunteer colleagues to provide consistent, honest support in response to the dynamic needs of the community.

Vision Statement

Our aspiration is that one day, there will be no necessity for our services: adverse childhood experiences will be eliminated, climate change neutralised, and all community members will have access to basic necessities—shelter, food, education, employment—as well as healthy relationships.

Our approach to supporting Children, Young People and Families

- *We prioritise the welfare of children, young people, and families*
- *Maintain shared purpose and positive intent*
- *Embrace change*
- *Balance strong opinions with adaptability*
- *Promote courage over comfort*
- *Foster innovation through creativity and diversity*
- *Value participation, involvement and feedback*
- *Utilise evidence-based practice and continuous evaluation*
- *Collaborate extensively with partners, recognising collective impact*
- *If CDI cannot provide assistance directly, we seek appropriate resources to support those in need.*

Children and Young People Remain Central

We continue to operate amidst longstanding austerity measures, reductions in youth services, entrenched discrimination, welfare reforms, limited educational opportunities, insufficient housing, and inadequate investment in children's mental health. Individuals approach us to explore their situations, thoughts, and options, striving to improve their wellbeing despite these challenging circumstances. CDI remains steadfast in supporting the community for as long as necessary to facilitate meaningful change.

Our Services Include:

- Advice, Rights & Advocacy
- Counselling in the Community
- Counselling in Educational Settings

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Trustees' Report for the year ended 31ST March 2025

- Mental Health Support Teams in Schools and Academies
- Outreach & Talkbus
- Parent & Infant Relationship Service
- The Young People's Team

Engagement with Children, Young People and Families

All data and feedback related to our activities are published in quarterly Whole Service Monitoring Reports, with summaries included in our Annual Review. The initiatives outlined above remain integral to achieving CDI's strategic aims and objectives.

Advice, Rights & Advocacy

Jacqui Henry, our Advice, Rights & Advocacy (AR&A) Manager, continues to provide vital support to children, young people, and families facing challenges such as disability, learning difficulties, insecure housing, school exclusions, domestic abuse, and welfare needs.

From April 2024 to March 2025, the service provided 521 consultations. Referrals came from self, social care, schools, GPs, online sources, and other CDI projects. The caseload remained strongly representative of BME communities (88%) and young women (92%).

The AR&A Service remains a trusted support for vulnerable families, adapting to community needs and delivering person-centred assistance.

Counselling in the Community for 10-25 year olds

In 2024/25, the service received 491 referrals, reflecting a sustained high demand for community counselling support. Waiting times for young people to begin counselling after assessment now average around six months. This is due to rising demand in the system for support and we remain committed to working with our partners in the VCSE (Voluntary, Community and Social Enterprise) and Statutory sectors to address the needs of young people, ensuring they receive help at the earliest opportunity.

Our team provided a total of 2,970 sessions, with 84% of those in counselling under the age of 18. Of these, 72% identified as female, 23% as male, and 4% as non-binary and/or transgender, while more than half came from BAME backgrounds. Community counselling continued to be delivered through a dedicated mix of volunteer counsellors, paid staff, and clinical supervisors.

The Community Counselling Service is experiencing a marked rise in the complexity and risk profile of young people accessing support. Presenting issues have shifted significantly, with anxiety now the most common concern, overtaking previously dominant sleep-related difficulties. There is a growing cohort of neurodiverse clients—now nearly half of all assessments—and a notable increase in young people choosing not to disclose their sexuality, reflecting deeper issues of identity and safety. The service is also seeing older youth (up to age 23) accessing support at rates equal to younger cohorts, suggesting extended vulnerability into early adulthood. These trends are compounded by external pressures such as rising hate crime, social media-driven bullying, and serious youth violence, all of which contribute to a heightened sense of insecurity and emotional distress among service users.

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Trustees' Report for the year ended 31st March 2025

Counselling in Educational Settings

Our colleagues in educational settings continued to recognise the value of our work in supporting their students' wellbeing and continued their counselling services at Elmwood Junior School, Harris Croydon Primary, Harris Academy South Norwood, Harris Academy Beulah Hill, St Nicolas School, Oasis Academy Shirley Park and Forest Academy.

In our schools' services we counselled 210 children and young people in Primary, Secondary and Special Schools with 65% from a BAME heritage, offering a total of 1,517 sessions. The feedback we receive from young people indicates they continue to appreciate being able to access an independent, therapeutic service that is on-site. The main presenting concerns for these children were anxiety, family and peer relationships, bereavement & loss, self-harm, low mood, anger and school-related issues.

The Mental Health Support Team

Our Mental Health Support Team (MHST) provides early intervention for children and young people experiencing mild-to-moderate mental health challenges. We deliver evidence-based support through our Education Wellbeing Practitioners (EWPs), Children's Wellbeing Practitioners (CWPs) and Counsellors working in schools to address anxiety, low mood, and behavioural concerns. Our team supports whole-school approaches to mental health, offers strategic input to senior leads, and liaises with external services to ensure timely, appropriate care. This year, Wave 6 continued to strengthen its presence across multiple educational sites, including primary and secondary schools and academies.

In January, we launched Wave 12 in partnership with Off the Record and expanded our team by four additional practitioners, taking our total MHST to 8 staff. Through our ongoing partnership with Off the Record, we engaged with 45 schools in Croydon, reaching a potential school population of 24,000 children and young people.

Outreach & Talkbus

In 2024/25, the Outreach Team made a significant impact across Croydon, engaging 3,715 young people through 419 sessions delivered in over 60 locations from our TalkBus. Our work spanned schools, colleges, and over 60 community venues, offering informal education and support on topics such as gender identity, healthy relationships, personal safety, and substance misuse.

We delivered targeted projects including Safe Space and a Custody Suite Scheme and launched a Pre and Post Autism Diagnosis Service.

The Safe Space delivered last year has left a legacy with young people continuing to seek early intervention support for suicidal thoughts or self-harming behaviours and the type of support offered has now become a business as usual activity for the Outreach Team. It offers a confidential and compassionate environment where young people can talk openly, access guidance, and be signposted to further help. By addressing emotional distress early, Safe Space helps reduce risk, build resilience, and connect individuals with trusted adults and appropriate services at a critical time in their lives.

The Custody Suite Project supports young people aged 10 and over following their release from police custody. The project provides timely, non-judgemental support to help individuals reflect on their experiences and reduce the risk of reoffending. Through tailored guidance and signposting to relevant services, the project aims to re-engage young people with education, community, and positive pathways, offering a crucial intervention point during a vulnerable transition.

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The pre- and post-diagnosis autism service, "A for Autism," supports autistic children, young people and their families. Recognising long wait times for formal assessments, the service offers early access to emotional wellbeing support, mentoring, and practical guidance. It helps young people navigate transitions in education, employment, and social life, while also providing tailored support for parents and carers. Through creative expression and inclusive community activities, the programme fosters confidence, independence, and self-advocacy

Our flagship youth engagement project, *A Cronx Tale*, used storytelling and workshops to address gang violence and exploitation. Delivered to over 1,100 students, the programme sparked powerful conversations and was praised for its emotional resonance and authenticity. It has since gained recognition beyond Croydon and is being considered for wider rollout.

Parent & Infant Relationship Service (PAIRS)

PAIRS supported over 33 families with infants up to 24 months, addressing complex needs such as parental mental health, isolation, and safeguarding concerns. Engagements averaged 9 months per family. The team emphasised culturally sensitive practice and identified access barriers for parents with English as an additional language. Notably, 13 fathers were actively involved in relationship support.

Staff undertook Video Interaction Guidance (VIG) training and co-facilitated Mellow Parenting courses. A third keyworker role was advertised, and one member of staff began systemic practice training.

PAIRS increased visibility through presentations at internal events like the All Staff Meeting and the C4CC event, highlighting early intervention and therapeutic approaches. The team also updated promotional materials, including leaflets and banners, that were distributed to improve service awareness

Funding and Posts

The Board of Trustees remains committed to supporting the current programme and staff. Funding is systematically reviewed in line with our Fundraising Strategy, and all new applications are closely aligned with the objectives outlined in our Business Plan.

We extend our gratitude to Selina Rice for her ongoing dedication as Fundraising Consultant. Funding for 2025/26 has already been secured. Contracts approaching completion are managed proactively, with new funding applications submitted as necessary.

Staff members, working collaboratively with young people and parents/carers, continue to assess emerging needs and submit targeted funding applications to sustain and enhance support services.

This year, the charity's activities were funded by grants and service agreements with:

- London Borough of Croydon
- NHS South West London Integrated Care Board
- NHS England
- Church Tenements Trust
- National Lottery Community Fund

We are grateful to these funders and commissioners; their support makes our work possible. The Trustees also extend sincere thanks to individuals and church groups for their financial support and contributions of time and expertise.

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Trustees' Report for the year ended 31st March 2025

Staffing and Volunteers

The Trustees extend their heartfelt thanks to the staff team, whose unwavering passion, dedication, and hard work have made a real difference in the lives of children, young people, and their families. This includes a special recognition to Nicola Newman, Deputy Chief Executive Officer after 20 years of service. We wish Nicola well in her appointment as Chief Executive for another Croydon charity.

As a voluntary sector service, the importance of volunteers and their contributions to local services is recognised. The organisation aims for volunteers to gain experience that can build self-confidence and facilitate access to paid employment or other meaningful activities.

Information on impact and outcomes is detailed in Quarterly and Annual Reports, which are available on the website and distributed throughout the year to commissioners and other stakeholders.

Into The Future

As we reflect on a year marked by both growth and resilience, the Board of Trustees remains committed to ensuring that Croydon Drop In (CDI) continues to thrive as a responsive, compassionate, and forward-thinking organisation. The significant expansion of our services, staffing, and reach over the past year has been both a testament to the trust placed in us by our community and a challenge to consolidate our operations sustainably.

To support this next phase of development, we are pleased to have welcomed Shaun Polley as Chief Executive Officer in September 2024. Shaun brings a wealth of experience in youth services, safeguarding, strategic leadership, fundraising and organisational development, and has already begun to steer the charity with clarity, compassion, and a strong commitment to our values.

Entering the 2025/26 financial year, we welcomed two executive leaders: Sarah Patterson, whose background in Finance and HR will strengthen our Business Operations, and Michelle Young, who brings extensive expertise in community and youth services, coupled with mental health transformation. Their appointments mark a significant step in reinforcing our leadership capacity as we consolidate the charity's recent growth and prepare for the next chapter.

In the year ahead, we will be delivering a refreshed organisational Code of Conduct, alongside updated Values and a renewed Mission and Vision. These foundational elements will be carefully reviewed to ensure they reflect our deepening commitment to equity, inclusion, and the lived experiences of the children, young people, and families we serve. The revised Code of Conduct will set clear expectations around integrity, respect, and accountability across all levels of the organisation, while our updated Values and Vision will guide our strategic direction—anchoring us in compassion and purpose as we work toward a future where adversity is met with understanding and every individual is empowered to thrive.

As we move forward, we do so with a clear focus on our responsibilities. We are committed to balancing progress with sustainable growth and staff wellbeing, and our dedication to fairness and professionalism remains constant.

Croydon Youth Information & Counselling Service Limited

Trustees' Report for the year ended 31st March 2025

Financial Review

The financial management of our charity is very important to us all and we have great transparency in how and where our funds are directed.

At the end of this year, our reserves totalled £1,199,168, of which £71,393 were restricted in use. The reserves comprise £815,157 held in our bank accounts, £ 121,097 invested in fixed assets and a surplus of debtors over creditors of £262,914. Our income for the year was £1,847,340, a slight reduction on last year and our expenditure was £1,772,191, 12% more than last year. However we still made a surplus for the year of £75,149. Part of this surplus arose in March 2025, when we were allocated additional funding of £30,000, for the Talkbus project, by SWL NHS. This funding was a variation clause to our 2024/25 contract. Our budget for 2025/26 predicts that we will incur a deficit for the year and, if necessary, our reserves will be used to fund this deficit.

As a charity we continue to be very efficient in the use of our funds. This is due in part to the time and commitment of our Treasurer, Jill, who assisted and supported the CEO and senior management team, during a period of change.

We record thanks to everyone involved with the management of CDI's finances for the efficient manner in which our records are maintained.

Reserves Policy

The management committee have established a policy whereby the unrestricted funds not invested in tangible fixed assets (the 'free reserves') held by the charity should be between 3 and 6 months of the resources expended, which equates to between £443,023 and £886,046. As at 31st March 2025 the accounts show general unrestricted reserves of £493,518, (£1,006,678 when designated funds are included). The figure of £493,518 represents 3.5 months of last year's expenditure. The directors have decided to allocate some of the unrestricted funds to designated projects to ensure the continued existence & expansion of the charity.

It has been recommended that if the charity's unrestricted reserves fall below £100,000 then an emergency meeting of the trustees should take place to discuss immediate action.

Our reserves are reviewed regularly, so that the trustees can decide on the appropriate use of them. The trustees and CEO examine ways of ensuring that there is appropriate 'contingency' funding to support time-bound projects.

Trustees

The Trustees for the year and up to the signing of this report are listed on page 1.

As members, trustees agree to contribute £1 if the company is wound up and cannot cover its debts from assets.

Governing Document

Croydon Youth Information and Counselling Service Ltd is a private company limited by guarantee governed by its Memorandum and Articles of Association. It is registered as a charity with the Charity Commission.

Croydon Youth Information & Counselling Service Limited

Trustees' Report for the year ended 31st March 2025

Appointment of trustees

According to the Articles of Association, the chair of the trustees is appointed by the Board of Trustees. The trustees have authority to co-opt additional members for specialist roles. Trustees may also appoint further trustees during the year, provided that the appointees do not exceed one third of the total number of trustees. At each general meeting, all trustees retire and may be considered for reappointment. Additional trustees can be elected if recommended by current trustees and following written notice.

All members receive invitations to nominate trustees prior to the Annual General Meeting (AGM), including details of retiring trustees and a request for nominations for the AGM. When co-opting trustees, the Board considers any specific skills required.

Trustee induction and training

New trustees are recruited through a rigorous recruitment and selection process, with roles being advertised and interested candidates submitting an application and being invited to interview before any appointment decisions are made. As part of new trustees induction, they meet with the Chair and CEO for an induction covering their legal duties, conflicts of interest, public benefit guidance, key governance documents, committee roles, decision-making, business plans, and financial performance. They also meet key staff and trustees. Trustees are encouraged to attend relevant internal and external training to support their role.

Organisation

The Board of Trustees oversees the charity, meeting every two months along with a Finance & General Purposes sub-committee. The trustees appoint a Chief Executive to manage daily operations, delegating authority for functions such as finance, employment, and development as set out in approved terms. The chief executive's salary is set by the trustees using voluntary sector pay scales for guidance.

Risk Management

The trustees maintain a comprehensive risk management strategy that includes:

- From April 2025, the board have implemented a new governance cycle to take place on a quarterly basis. This involves establishing three committees; Quality, Finance, Audit and Risk and People and HR. The committees are chaired by a trustee and include staff members. Committees meet ahead of a quarterly Board meeting. This structure is designed to provide greater assurances and governance on critical areas of the charity.
- Implementation of procedures designed to minimise or manage the potential impact on the charity should these risks materialise.

Through this process, financial sustainability has been consistently identified as the primary financial risk for the charity. The London Borough of Croydon, previously a key funder of the charity's activities, continues to experience financial challenges, which remain a significant concern. In response, alternative funding sources have been sought, resulting in successful maintenance of current service delivery and support for new initiatives. This success is attributed to the submission of funding applications to a range of Trust and Grant funders and our work in representing the needs of young people to local and regional commissioners.

Addressing financial risk is an ongoing priority, with regular reviews of available funds, bank balances, and active management of debtor and creditor accounts to ensure sufficient working capital is maintained.

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Trustees' Report for the year ended 31st March 2025

Additionally, climate change, energy issues, geopolitical instability, cost-of-living pressures and local socio-economic factors continue to shift focus towards non-financial risks. The charity has adapted its operational and strategic protocols in response to these developments. Furthermore, other non-financial risks—particularly concerning the health and wellbeing of staff and operational matters in external service delivery—are continuously monitored and managed appropriately.

Statement of Trustees Responsibilities

The Trustees (who are also directors of the charitable company for the purposes of company law) are responsible for preparing the trustees' and financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

In preparing those financial statements, the trustees are required to:

- a) select suitable accounting policies and apply them consistently;
- b) observe the methods and principles in the Charities SORP;
- c) make judgements and estimates that are reasonable and prudent;
- d) state whether applicable UK accounting standards have been followed, subject to any departures disclosed and explained in the financial statements;
- e) prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company, and which enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Statement as to disclosure to our auditors

In so far as the Trustees are aware at the time of approving our trustees' annual report:

- there is no relevant audit information of which the company's auditor is unaware, and
- the Trustees individually have each taken steps that he/she/they are obliged to take as a director in order to make themselves aware of any relevant audit information and to establish that the company's auditor is aware of that information.

This report has been prepared in accordance with the small companies' regime under the Companies Act 2006.

Approved by the Board on ^{3.9}2025 and signed on its behalf by:

R. King, Chair



Croydon Youth Information & Counselling Service Limited

Independent Auditors' report to the members of Croydon Youth Information & Counselling Service Limited for the year ended 31 March 2025

Opinion

We have audited the financial statements of Croydon Youth Information & Counselling Service Limited (the 'charitable company') for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025, and of the incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006 and the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Croydon Youth Information & Counselling Service Limited

Independent Auditors' report to the members of Croydon Youth Information & Counselling Service Limited for the year ended 31 March 2025

Other information

The other information comprises the information included in the annual report of the trustees, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 and Charities Act 2011 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the charitable company, or returns adequate for our audit have not been received from branches not visited by us; or
- the charitable company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit,
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemption in preparing the director's report and take advantage of the small companies exemption from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities set out on page 10, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view,

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Independent Auditors' report to the members of Croydon Youth Information & Counselling Service Limited for the year ended 31 March 2025

Responsibilities of trustees (continued)

and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed auditor under the section 144 of the Charities Act 2011 and report in accordance with that Act.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Extent to which the audit was considered capable of detecting irregularities, including fraud

The objectives of our audit, in respect to fraud, are: to identify and assess the risks of material misstatement of the financial statements due to fraud; to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud, through designing and implementing appropriate responses; and to respond appropriately to fraud or suspected fraud identified during the audit. However, the primary responsibility for the prevention and detection of fraud rests with both those charged with governance of the entity and its management.

Our approach was as follows:

- We obtained an understanding of the legal and regulatory framework applicable to the charitable company and the sector in which it operates, through discussions with management and those charged with governance, and also from our detailed understanding of the sector. We identified the financial reporting framework including but not limited to (United Kingdom Generally Accepted Accounting Practice, The Charities Act 2011 and the Companies Act 2006), Data

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Independent Auditors' report to the members of Croydon Youth Information & Counselling Service Limited for the year ended 31 March 2025

Auditor's responsibilities for the audit of the financial statements (continued)

Protection Act 2018, Bribery Act 2010 as being of significance in the context of Croydon Youth Information & Counselling Service Limited and its ongoing activities.

- We made enquiries with management and those charged with governance and also reviewed board meeting minutes to confirm our understanding that the charitable company continued to comply with the applicable legal and regulatory frameworks, and also to confirm our understanding of the specific policies and procedures enlisted by the charitable company to ensure ongoing compliance.
- We assessed the susceptibility of the charitable company's financial statements to material misstatement, including how fraud may occur, and gained an understanding of the charitable company's policies and procedures on fraud risks through discussion with the charitable company's management.
- We considered the risk of material misstatement due to fraud as a result of possible management override of controls, and improper revenue recognition. To address these risks we tested the appropriateness of journal entries posted, reviewed those judgements made in making accounting estimates, and tested the application of revenue recognition and the cut-off of revenue.
- We communicated those laws and regulations considered relevant to the charitable company, and potential fraud risks to all engagement team members, and consider that the engagement team had the appropriate competence and capabilities to identify or recognise non-compliance with laws and regulations, and remained alert to any indications of fraud throughout the audit.

Due to the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/Our-Work/Audit/Audit-and-assurance/Standards-and-guidance/Standards-and-guidance-for-auditors/Auditors-responsibilities-for-audit/Description-of-auditors-responsibilities-for-audit.aspx>. This description forms part of our auditor's report.

Croydon Youth Information & Counselling Service Limited

**Independent Auditors' report to the members of
Croydon Youth Information & Counselling Service Limited
for the year ended
31 March 2025**

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

.....

Alasdair Weaks (Senior Statutory Auditor)
for and on behalf of TC Group, Statutory Auditors
Suffolk House, George Street, Croydon, CR0 0YN

.....2025

Croydon Youth Information & Counselling Service Limited

Statement of Financial Activities (including income and expenditure account)

For the year ended

31 March 2025

	<u>Note</u>	<u>Restricted funds</u> £	<u>Unrestricted funds</u> £	<u>Total funds 2025</u> £	<u>Restricted funds</u> £	<u>Unrestricted funds</u> £	<u>Total funds 2024</u> £
Income							
Income from generated funds:							
Voluntary income	3	-	21,680	21,680	32,520	27,207	59,727
Investment income		-	-	-	-	314	314
Other	4	-	2,000	2,000	-	-	-
Income from Charitable activities	5	-	1,823,660	1,823,660	-	1,862,753	1,862,753
Total income		<u>-</u>	<u>1,847,340</u>	<u>1,847,340</u>	<u>32,520</u>	<u>1,890,274</u>	<u>1,922,794</u>
Expenditure							
Charitable activities	6	40,000	1,723,639	1,763,639	72,520	1,496,115	1,568,635
Fund raising activities	6	-	8,552	8,552	-	7,551	7,551
Total expenditure		<u>40,000</u>	<u>1,732,191</u>	<u>1,772,191</u>	<u>72,520</u>	<u>1,503,666</u>	<u>1,576,186</u>
Net incoming/(expenditure) before transfers		(40,000)	115,149	75,149	(40,000)	386,608	346,608
Transfers between funds	14	-	-	-	-	-	-
Net movement in funds		(40,000)	115,149	75,149	(40,000)	386,608	346,608
Reconciliation of funds							
Total funds brought forward		111,393	1,012,626	1,124,019	151,393	626,018	777,411
Total funds carried forward	14	<u>71,393</u>	<u>1,127,775</u>	<u>1,199,168</u>	<u>111,393</u>	<u>1,012,626</u>	<u>1,124,019</u>

All income and expenditure derive from continuing activities.

The notes on pages 19 to 31 form part of these accounts

Croydon Youth Information & Counselling Service Limited

Balance Sheet

as at

31 March 2025

	<u>Note</u>	<u>2025</u>		<u>2024</u>	
		£	£	£	£
Fixed assets					
Tangible assets	10		121,097		135,630
Total fixed assets			121,097		135,630
Current assets					
Debtors	11	356,616		741,845	
Cash at bank and in hand		815,157		322,441	
Total current assets		1,171,773		1,064,286	
Creditors: amounts falling due within one year	12	(93,702)		(75,897)	
Net current assets			1,078,071		988,389
Total assets less current liabilities			1,199,168		1,124,019
Net assets	13		1,199,168		1,124,019
The funds of the charity:					
Restricted funds			71,393		111,393
Unrestricted funds:					
Designated		513,160		509,064	
General fund		614,615		503,562	
Total unrestricted funds			1,127,775		1,012,626
Total charity funds	14		1,199,168		1,124,019


These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

Approved by the board and signed on its behalf by:



Roger King-Director

Date: 8/9/2025



Jill Keehan-Director

Date: 8/9/2025

Company Number 03092355

The notes on pages 19 to 31 form part of these accounts

Croydon Youth Information & Counselling Service Limited

Statement of Cash Flows for the year ended 31 March 2025

	2025 £	2024 £
Cash flows from operating activities		
<i>Net cash provided by (used in) operating activities (see below)</i>	<u>492,716</u>	<u>(136,137)</u>
Cash flows from investing activities		
Final payment for purchase of new vehicle	-	(53,995)
Interest received	<u>-</u>	<u>314</u>
<i>Cash provided by(used in) investing activities</i>	<u>-</u>	<u>(53,681)</u>
<i>Change in cash and cash equivalents in the reporting period</i>		
Cash and cash equivalents at the beginning of the reporting period	322,441	512,259
Net movement in cash and cash equivalents	<u>492,716</u>	<u>(189,818)</u>
<i>Cash and cash equivalents at the end of the reporting period</i>	<u>815,157</u>	<u>322,441</u>
<i>Net income/(expenditure) for the reporting period (as per the statement of financial activities)</i>	75,149	346,608
Adjustments for:		
Depreciation charges	14,533	9,699
Interest received	-	(314)
(Increase)/decrease in debtors	385,229	(373,747)
Increase/(decrease) in creditors	<u>17,805</u>	<u>(118,383)</u>
Net cash provided by (used in) operating activities	<u>492,716</u>	<u>(136,137)</u>
Analysis of cash and cash equivalents		
Total cash in hand at the end of the year	<u>815,157</u>	<u>322,441</u>

Croydon Youth Information & Counselling Service Limited

Notes to the accounts for the year ended 31 March 2025

1 Accounting policies

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the year and in the preceding year.

(i) Basis of accounting

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard in the UK and Republic of Ireland (FRS102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) and the Companies Act 2006.

The Charity meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

The financial statements have been prepared on a going concern basis and are presented in sterling which is the functional currency of the charity and rounded to the nearest £1. The trustees are of the opinion that there are no material uncertainties which exist which would mean the charity's ability to continue as a going concern was in any doubt. The trustees have considered the level of funds held and the expected level of income and expenditure for twelve months from authorising these financial statements. The budgeted income and expenditure is sufficient with the level of reserves for the charity to be able to continue as a going concern.

(ii) Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Designated funds are unrestricted funds earmarked by the trustees for particular purposes.

Restricted funds are subject to restrictions on their expenditure imposed by the donor or through the terms of an appeal.

(iii) Incoming resources

All incoming resources are included in the statement of financial activities when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Voluntary income is received by way of grants, donations and gifts and is included in full when receivable.
- Donated services and facilities are included at the value to the charity where this can be quantified. The value of services provided by volunteers has not been included in these accounts.
- Income relating to next year, but received in the current year, is deferred to the next year.
- Investment income is included on an accruals basis.
- Income from charitable activities includes income recognised as earned (as the related goods or services are provided) under contract.

Croydon Youth Information & Counselling Service Limited

Notes to the accounts for the year ended 31 March 2025

(iv) Resources expended

Expenditure is accounted for on an accruals basis as a liability is incurred. Liabilities are recognised as soon as there is a legal or constructive obligation committing the charity to the expenditure. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates.

- Costs of generating funds comprise the costs associated with attracting voluntary income.
- Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.
- Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the auditor's fees and costs linked to the strategic management of the charity.
- All costs are allocated between the expenditure categories of the statement of financial activities on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis.

(v) Fixed assets

Tangible fixed assets are stated at cost less accumulated depreciation. The cost of minor additions or those costing below £1,500 are not capitalised. Depreciation is provided at rates calculated to write off the cost of each asset over its expected useful life. The rates used are as follows:

- | | |
|---------------------------------|----------|
| - motor vehicles and equipment | 10 years |
| - computer and office equipment | 4 years |
| - improvements to premises | 8 years |

(vi) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

(vii) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

(viii) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade

Croydon Youth Information & Counselling Service Limited

Notes to the accounts for the year ended 31 March 2025

(ix) Lease costs

Rentals paid under operating leases are charged to the statement of financial activities on a straight line basis over the lease term.

(x) Pension costs

Pension contributions are charged to the statement of financial activities as they fall due. Employees of CDI joined the government's work based pension scheme in 2017/18. This is a defined contribution scheme. Contributions are expensed as they become payable.

(xi) Financial Instruments

The trust only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

(xii) Judgements and key sources of estimation uncertainty

In the application of the company's accounting policies, the trustees/directors are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates. The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

Croydon Youth Information & Counselling Service Limited

Notes to the accounts for the year ended 31 March 2025

2 Legal status of the charity

The charity is a private company limited by guarantee, incorporated in England & Wales, and has no share capital. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity.

3 Voluntary income

	Restricted funds	Unrestricted funds	Total funds 2025	Total funds 2024
	£	£	£	£
Grants				
Church Tenements Trust	-	18,000	18,000	12,000
BBC Children in Need	-	-	-	29,313
National Lottery	-	-	-	3,107
Garfield Weston	-	-	-	10,000
Donations and gifts	-	3,680	3,680	5,307
Total	<u>-</u>	<u>21,680</u>	<u>21,680</u>	<u>59,727</u>

The charitable company benefits greatly from the involvement and enthusiastic support of its many volunteers. In accordance with FRS102 and the Charities SORP (FRS102), the economic contribution of general volunteers is not recognised in the accounts.

4 Other income

	Restricted funds	Unrestricted funds	Total funds 2025	Total funds 2024
	£	£	£	£
Profit on sale of old vehicle	<u>-</u>	<u>2,000</u>	<u>2,000</u>	<u>-</u>

Croydon Youth Information & Counselling Service Limited

Notes to the accounts for the year ended 31 March 2025

5 Income from charitable activities

	Restricted funds	Unrestricted funds	Total funds 2025	Total funds 2024
	£	£	£	£
Contracted services	-	199,913	199,913	145,767
LBC & NHS SWL ICB - Open Access	-	150,000	150,000	150,000
LBC Parent & Infant Relationship Service (PAIRS)	-	79,000	79,000	79,000
NHS SWL ICB – Core contract	-	222,083	222,083	156,626
Wave 6 MHST	-	428,294	428,294	413,002
Wave 12 MHST	-	51,250	51,250	-
S. London & Maudsley NHS Foundation	-	69,228	69,228	-
LBC re Delivery workshops	-	35,000	35,000	-
NHS Recruit to Train	-	247,611	247,611	182,881
NHS SWL ICB Suicide prevention funding	-	30,000	30,000	-
NHS SWL ICB Safe Space	-	-	-	91,000
NHS ICB Help is at Hand	-	50,000	50,000	50,000
NHS Mental Health Standard Investment Fund	-	30,017	30,017	84,000
NHS SWL ICB CBT Placement	-	-	-	23,726
NHS SWL ICB Talkbus funding	-	50,000	50,000	50,000
NHS SWL ICB Custody Suite funding	-	58,186	58,186	77,583
NHS SWL ICB Youth Engagement Group	-	-	-	22,000
NHS SWL ICB Neurodiversity funding	-	-	-	190,000
LVP MH One Croydon Go Further, Go Higher	-	28,056	28,056	43,163
NHS Mental Health Investment Standard Fund	-	92,251	92,251	89,045
Miscellaneous income	-	2,771	2,771	14,960
	<hr/>	<hr/>	<hr/>	<hr/>
Total	-	1,823,660	1,823,660	1,862,753
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

Croydon Youth Information & Counselling Service Limited

Notes to the accounts for the year ended 31 March 2025

6 Expenditure on charitable activities

	<u>Charitable Activities</u>	<u>Governance costs</u>	<u>Fundraising costs</u>	<u>Total 2025</u>	<u>Total 2024</u>
	<u>£</u>	<u>£</u>	<u>£</u>	<u>£</u>	<u>£</u>
Annual report and AGM	-	1,255	-	1,255	1,196
Bank charges and interest	129	-	-	129	156
Books and publications	16,614	-	-	16,614	2,411
Boswell Memorial fund	4,905	-	-	4,905	3,702
Catering	523	-	-	523	2,044
Computer costs, inc. telephone	39,295	-	-	39,295	38,611
External training providers	5,365	-	-	5,365	17,325
Consultancy and professional fees	36,063	-	6,188	42,251	28,877
Household Support Fund	1,161	-	-	1,161	640
Insurance	4,833	-	-	4,833	4,490
Light and heat	7,828	-	-	7,828	12,712
Database upgrade costs	195	-	-	195	1,290
Membership fees and subscriptions	3,630	-	462	4,092	6,727
Miscellaneous	4,716	-	-	4,716	3,489
Outreach team expenses	800	-	-	800	663
Payroll bureau support fees	8,729	-	-	8,729	10,654
Employee assistance programme	4,188	-	-	4,188	3,329
Audit fee	-	7,800	-	7,800	8,400
Legal fees	-	480	-	480	-
Rent, general and water rates	20,906	-	-	20,906	19,937
Premises expenses	10,374	-	-	10,374	16,666
Pensions	58,010	236	36	58,282	51,752
Salaries and employers NIC	1,432,483	7,697	1,866	1,442,046	1,254,368
Supervision	27,828	-	-	27,828	21,000
Training	16,589	-	-	16,589	22,915
Stationery and postage	7,821	-	-	7,821	5,490
Talkbus fuel	892	-	-	892	1,613
Talkbus expenses	2,617	-	-	2,617	2,772
Depreciation	14,533	-	-	14,533	9,699
Travel, accommodation & parking	8,567	-	-	8,567	8,060
Recruitment fees	6,229	-	-	6,229	6,920
Volunteer expenses	-	-	-	-	302
Website, rebranding and publicity	348	-	-	348	7,896
Young People's Team	-	-	-	-	80
	<u>1,746,171</u>	<u>17,468</u>	<u>8,552</u>	<u>1,772,191</u>	<u>1,576,186</u>

Expenditure on charitable activities was £1,763,639 (2024: £1,568,635) of which £1,723,639 was unrestricted (2024: £1,496,115) and £40,000 was restricted (2024: £72,520).

Croydon Youth Information & Counselling Service Limited

Notes to the accounts for the year ended 31 March 2025

7 Net income/(expenditure) for the year

This is stated after charging:

	<u>2025</u>	<u>2024</u>
	£	£
Depreciation	14,533	9,699
Operating leases - property	18,500	18,500
Auditors fees for audit services – current year	7,800	7,800
Auditors fees for audit services – previous year	-	600
	<u> </u>	<u> </u>

8 Staff costs and numbers

Staff costs were as follows:

	<u>2025</u>	<u>2024</u>
	£	£
Salaries and wages	1,308,825	1,149,513
Employers NIC	120,381	105,215
Pensions – Defined contribution scheme	58,282	51,752
Total	<u>1,487,488</u>	<u>1,306,120</u>

No employees received emoluments of more than £60,000 (2024:Nil)

The average number of full-time and part-time employees was as follows:

	<u>2025</u>	<u>2024</u>
	No.	No.
Central	9	7
Counselling	19	18
Outreach	10	8
MHST	8	8
CYP - AIPT	2	4
Advocacy	1	1
PIP	2	2
Total	<u>51</u>	<u>48</u>

Croydon Youth Information & Counselling Service Limited

Notes to the accounts for the year ended 31 March 2025

9 Trustee remuneration and related parties

No trustees received any remuneration for their services, as a trustee, during the year (2024: Nil). One trustee received expenses of £277. One of the trustees, Mr Basil Morris is employed by the charity, working as a counsellor. The Board of Trustees believe that it is important to have a staff member acting as a trustee. He is remunerated for his work for the charity. His remuneration for 2024/25 was £16,729 (2023/24 £9,773). The Board review his appointment as a trustee on a regular basis to ensure that the arrangement continues to be in the best interest of the charity and its beneficiaries.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity during the year (2024: None).

Key management personnel of the charity, received total remuneration, including pension contributions and employers NI of £76,062 (2024 - £70,616.)

10 Tangible fixed assets

	Improvements to Premises	Vehicle	Computer and office equipment	Total
	£	£	£	£
Cost				
At 1 April 2024	27,948	218,379	16,024	262,351
Disposals	-	(73,050)	-	(73,050)
At 31 March 2025	27,948	145,329	16,024	189,301
Accumulated depreciation				
At 1 April 2024	27,948	82,749	16,024	126,721
Adjustment on disposal	-	(73,050)	-	(73,050)
Charge for the year	-	14,533	-	14,533
At 31 March 2025	27,948	24,232	16,024	68,204
Net book value				
At 31 March 2025	-	121,097	-	121,097
At 31 March 2024	-	135,630	-	135,630

Tangible fixed assets are used for direct charitable purposes

Croydon Youth Information & Counselling Service Limited

Notes to the accounts for the year ended 31 March 2025

11 Debtors

	<u>2025</u>	<u>2024</u>
	£	£
Trade debtors	106,442	397,527
Prepayments and accrued income	250,174	344,318
	<hr/>	<hr/>
Total	<u>356,616</u>	<u>741,845</u>

Within accrued income is an amount of £30,014 (2024: £70,014) which is due after more than one year.

12 Creditors: amounts falling due within one year

	<u>2025</u>	<u>2024</u>
	£	£
Taxation and social security	34,433	28,427
Accruals and other creditors	59,269	47,470
Deferred income	-	-
	<hr/>	<hr/>
Total	<u>93,702</u>	<u>75,897</u>
	<hr/>	<hr/>
Deferred income brought forward	-	101,000
Amount released in year to income from charitable activities	-	(101,000)
Amount deferred in year	-	-
	<hr/>	<hr/>
Balance as at 31.03.2025	<u>-</u>	<u>-</u>

Deferred funds relate to services not yet provided.

13 Analysis of net assets between funds

	<u>General</u>	<u>Designated</u>	<u>Restricted</u>	<u>Total</u>
	funds	funds	funds	funds
	£	£	£	£
Tangible fixed assets	121,097	-	-	121,097
Net current assets	493,518	513,160	71,393	1,078,071
	<hr/>	<hr/>	<hr/>	<hr/>
Net assets at 31 March 2025	<u>614,615</u>	<u>513,160</u>	<u>71,393</u>	<u>1,199,168</u>

Croydon Youth Information & Counselling Service Limited

Notes to the accounts for the year ended 31 March 2025

14 Analysis of charitable funds

	At 1 April 2024	Incoming resources	Outgoing resources	Transfers	At 31 March 2025
	£	£	£	£	£
<i>Restricted funds:</i>					
Buy a Brick	1,379	-	-	-	1,379
National Lottery	110,014	-	(40,000)	-	70,014
Nicola Boswell Memorial fund	-	-	-	-	-
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
Total restricted funds	111,393	-	(40,000)	-	71,393
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
<i>Unrestricted funds</i>					
Designated funds					
Agency contingency fund, to ensure continuation of services, when replacement funding is not immediately available	200,000	-	-	-	200,000
Building and repairs fund (including possible future relocation costs)	30,000	-	-	-	30,000
Replacement asset fund re Talkbus	-	-	-	5,000	5,000
Training services development and staff training	10,000	-	(5,365)	-	4,635
Website & database upgrade fund	45,000	-	-	20,000	65,000
Inclusion and Diversity Action fund	12,064	-	(4,905)	-	7,159
Custody suite project	-	58,186	(58,186)	-	-
Neurodiversity funding	190,000	-	(31,779)	-	158,221
Youth Engagement group	22,000	-	(8,855)	-	13,145
Suicide prevention funding	-	30,000	-	-	30,000
LBC PAIRS project	-	79,000	(79,000)	-	-
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
General reserves	503,562	1,680,154	(1,544,101)	(25,000)	614,615
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
Total unrestricted funds	1,012,626	1,847,340	(1,732,191)	-	1,127,775
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
Total funds	<u>1,124,019</u>	<u>1,847,340</u>	<u>(1,772,191)</u>	<u>-</u>	<u>1,199,168</u>

Croydon Youth Information & Counselling Service Limited

Notes to the accounts for the year ended 31 March 2025

14 Analysis of funds (continued)

will be used to maintain the buildings where necessary and to look for and fund any relocation, which has to be undertaken.

Talkbus - The charity has now received the new Talkbus, ordered in February 2022. The fund was reduced to Nil, but will be rebuilt over the next ten years.

Agency contingency fund is monies set aside to continue to employ frontline staff in the event that there is a cessation of funding from existing sources, so that there is time to approach new sources of funding.

Website and database upgrade fund – this has been increased to £65,000 to reflect the budgeted work being undertaken in 25/26 to access resources to fund the essential operational development of our databases.

Transfers represent changes in designation approved by the trustees.

15 Lease commitments

Minimum lease payments under non-cancellable operating leases fall due as follows:

	<u>Land and buildings</u>	
	<u>2025</u>	<u>2024</u>
	£	£
Within 1 year from 31 March 2025	8,750	8,750
Within 2 to 5 years	15,750	22,750
	<u>24,500</u>	<u>31,500</u>