

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON
(A Charitable Incorporated Organisation – Foundation Model)
(Registered Charity No: 1048978)
(Company No: CE019319)

REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON
(A Charitable Incorporated Organisation – Foundation)
(Registered Charity No: 1048978)
(Company No: CE019319)

Report of the Charity Trustees for the year ended 31 March 2025

Contents

	Page
Report of the Charity Trustees	1 - 12
Report of the Auditors	13 - 15
Statement of Financial Activities	16
Balance Sheet	17
Cash Flow Statement	18
Notes forming part of the financial statements	19 - 28

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON
(A Charitable Incorporated Organisation – Foundation)
(Registered Charity No: 1048978)
(Company No: CE019319)

Report of the Charity Trustees for the year ended 31 March 2025

The Charity Trustees present its report and audited financial statements for the year ended 31 March 2025.

Reference and administrative information

Charity Name:	Sutton Borough Volunteer Bureau
Operational Name:	Volunteer Centre Sutton
Charity No:	1048978
Company Registration No:	CE019319
Registered office and operational address:	216-220 High Street, Sutton, Surrey SM1 1NU

Three existing trustees stepped down this year and we would like to thank them for their service and support to us and to the community in Sutton.

Management Committee

Mr D Ohry - Chair
Mr A Hazeldine CBE, JP - Vice Chair
Mrs Y McPhee JP - Company Secretary
Mr V Basak - Treasurer
Mr N Davies
Mrs J Wright – Appointed 19th August 2024
Mr E Smith – Appointed 25th September 2024
Mr A Pearce – Appointed 17th March 2025

Senior Management Team

Mrs A Maullin – Chief Executive Officer
Mrs H Blythe – Sustainable Delivery Manager
Mrs Louise Storey – Mentoring Manager
Mrs Irene Jordan – Sutton Befriending Manager
Mr Nick Baum – Community Support Manager

Auditors

Kingston Burrowes Audit Ltd
308 Ewell Road
Surbiton
Surrey, KT6 7AL

Bankers

Barclays Bank plc
43 High Street
Sutton, Surrey
SM1 1DR

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

Report of the Charity Trustees for the year ended 31 March 2025

1. Objects of the Volunteer Centre Sutton

1.1 During 2024 Volunteer Centre Sutton undertook a review of our objectives within our constitution and made small changes to update and include the programme work we deliver. The Charity's objects are to advance education, community development, culture, protect health and relieve poverty sickness or distress and to promote any other charitable purpose for the benefit of the entire community in the London Borough of Sutton and the surrounding areas, by the promotion of volunteer services, in an equitable way. For these purposes, but not otherwise, the Charity shall:-

- advise, guide, recruit and provide information and support to persons willing to volunteer.
- advise, guide and provide an information and recruitment service for organisations using volunteers and to promote best practice
- identify, develop and run volunteering programmes to meet the needs of all sections of the Community, including children and young people, vulnerable adults and others deemed within our charitable purpose.

Our Vision: Building better lives through volunteering

Our Mission: Harnessing the power of volunteering to strengthen communities and create positive change.

2. Achievements and Performance

Building Better lives through Volunteering

2.1 Supporting Infrastructure: Empowering the Voluntary and Community Sector

At the heart of Volunteer Centre Sutton's mission is our commitment to extend the reach of the infrastructure within the charity, community and faith sector. We believe that thriving organisations lead to stronger, more connected communities. Over the past year, we have continued to provide vital support that enables local groups and organisations to grow, adapt, and deliver impact through volunteering.

Over the year we have had up to 814 organisations on our books, supporting a steady and growing network of groups that rely on our services to navigate the changing landscape of volunteering, community engagement, and service delivery. Each month, we welcome new organisations to our network, with between 4 and 11 new groups joining us monthly this year, with a total of 70 new organisations.

Crucially, the number of active organisations—those with live volunteer roles—has remained strong, rising to 100 over the last quarter. This reflects a resilient borough that continues to provide volunteering opportunities, despite ongoing pressures.

In terms of role promotion and brokerage, we have seen a monthly increase in live roles, from 198 to 324, enabling volunteers to find meaningful opportunities that match their interests and skills. Behind these numbers is the practical, hands-on support we provide. Through the year we engaged in 611 one-to-one support sessions—via face-to-face meetings, emails, and phone calls—offering tailored advice on volunteer management, safeguarding, governance, and funding.

Our facilitation of 11 group sessions, such as monthly network meetings, offers peer support and shared learning opportunities that are essential to building a collaborative and informed sector.

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

Report of the Charity Trustees for the year ended 31 March 2025

2. Achievements and Performance

2.1 Supporting Infrastructure: Empowering the Voluntary and Community Sector

Our impact is also reflected in the increased number of volunteers registered and in 2024-25 we developed our own Volunteer Hub, to enable an easy fast link for people to register an interest in volunteering, find the right role and be matched to organisations. This new digital volunteer platform is providing excellent feedback and data to enable us to track and analyse volunteer trends across the borough. Additionally, we continue to support micro-volunteering and one-off volunteer tasks, with a consistent flow of people stepping up to help with time-limited needs.

2.2 A Strategic Lens: The State of the Sector Review

In the latter half of the year, we commissioned in partnership with Community Action Sutton a six-month external review to assess the health and direction of the charity, faith, and community sector in Sutton. This in-depth piece of work, led by independent consultants, drew on robust data and the voices of over 100 key stakeholders, including charity leaders, grassroots groups, statutory partners, and volunteers.

The resulting State of the Sector report underscored the need to develop a more cohesive 'ecosystem' of support, one that brings together diverse organisations through shared infrastructure, collaborative opportunities, and strategic investment. It highlighted several priority areas for development, including:

- Sustainable funding and income generation
- Cross-sector partnerships and collaboration
- Volunteering pathways and innovation
- Skills-based training and leadership development
- Improved networking and knowledge-sharing mechanisms

These findings have been instrumental in shaping our strategic work for 2025 and beyond. As we move forward, we are committed to prioritising the report's recommendations—not only embedding them in our own operations but also working with partners to champion a unified and strategic approach across the borough.

Through every email, phone call, partnership, and policy workshop, we are investing in the infrastructure that underpins our sector as well as utilising our own expertise in developing volunteer led projects within Sutton.

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

Report of the Charity Trustees for the year ended 31 March 2025

2. Achievements and Performance

Key Volunteer Centre Projects include:

2.3 MAPS Mentoring

From April 2024 to March 2025, MAPS Mentoring made its biggest impact yet in over 30 years of delivery — supporting more young people than ever before. This year, 228 children and young people were matched with a volunteer mentor, to be supported with weekly face to face catch ups and evaluation showing strong emotional and social outcomes.

Positive Impact on Young People

In a recent survey:

- Over 80% of young people reported improved emotional wellbeing.
- Many learned to manage stress, express their feelings, and build confidence.
- Quotes from participants include:

"I don't panic like I used to."

"Now I talk more and feel better about myself."

Mentors echoed this transformation, noting young people becoming more open, engaged, and hopeful.

Growth for Volunteer Mentors

This year, we highlighted the impact mentoring has on our volunteers with Mentors reporting increased confidence, patience, and leadership skills. One mentor, Tom, said: *"I've gained more than I've given."* Another, Margaret, found the experience so life-changing that she is now retraining in children's mental health.

Key Highlights:

- 113 new volunteer mentors trained
- Steering groups for mentors and mentees relaunched
- New suicide prevention project launched
- New "check-in" system introduced for early support access
- Re-engagement from former mentees with lasting positive feedback
- Strong Social Value results: Following in depth research and evaluation, MAPS provides £7.73 of value generated for every £1 invested

Demographic Snapshot of Young People Supported through MAPS Mentoring

- 35% non-White British
- 49% have a disability
- 87% not living with both parents
- 42% have a parent with mental health issues

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

Report of the Charity Trustees for the year ended 31 March 2025

5. Structure, Governance and Management

5.6 Responsibilities of the Management Committee

The members of the Management Committee are responsible for preparing the Management Committee's Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustee members to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure of the charitable company for the year.

In preparing those financial statements, the Management Committee is required to:

- select suitable accounting policies and then apply them consistently,
- observe the methods and principles in the Charities SORP FRS102,
- make judgements and estimates that are reasonable and prudent,
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements, and
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Management Committee is responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. The Management Committee is also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

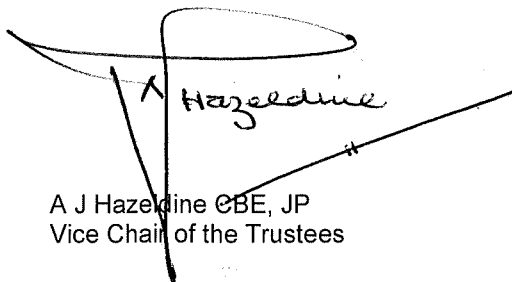
6. Statement as to Disclosure of Information to Auditors

So far as the directors are aware, there is no relevant audit information of which the company's CIO's auditors are unaware, and trustees have taken all the steps that they ought to have taken as a trustee in order to make themselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

7. Auditors

Kingston Burrowes Audit Ltd have been appointed as the CIO's auditor during the year and has expressed its willingness to continue in that capacity.

Approved by the Management Committee on 1/12/ 2025



A J Hazeldine CBE, JP
Vice Chair of the Trustees

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

Report of the Charity Trustees for the year ended 31 March 2025

4. Financial Review

4.3 Reserves Policy

The Management Committee has examined the charity's requirements for reserves in the light of the main risks to the organisation. It has established a policy whereby the unrestricted funds should be between three to six months of core expenditure. General unrestricted funds for 2024/25 is £139,510 and funds lie within our policy parameters. The reserves are needed to meet the working capital requirements of the charity, and the Management Committee is confident that at this level it would be able to continue to meet its current liabilities in the event of a significant drop in funding.

4.4 Going Concern

The Trustees have considered the various uncertainties around the charity's operations and have concluded that there is no reason to anticipate that it will not be able continue as a going concern. The reserves discussed above are held to meet the working capital requirements of the business and the Management Committee is confident that given the current level of these the charity would be able to continue to meet its financial liabilities in the event of a significant drop in funding.

5. Structure, Governance and Management

5.1 Governing Document

Volunteer Centre Sutton was a charitable company limited by guarantee incorporated on the 8th August 1995 and registered as a charity on 5th September 1995. The charity became in October 2019 a Charitable Incorporated Organisation, which established the objects and powers of the charitable company and is governed under its constitution. The only voting members are its charity trustees. In the event of the company being wound up, members are required to contribute an amount not exceeding £2.

5.2 Recruitment and Appointment of Trustee Members

The members of the company are also charity trustees for the purposes of charity law and under the charity constitution are known as trustee members. Under the requirements of the Constitution and objects within, the members of the charity are elected to serve for a period of three years, with the option to remain for three consecutive rounds, after which they must stand down but can stand for re-election after a period of twelve months. The trustees seek to ensure that the various groups of service users, volunteers, voluntary and community sector groups and the local population are appropriately reflected through the diversity of the trustee body.

5.3 Trustees Induction and Training

All potential new trustees are interviewed by the HR Governance Sub Group, checked through the Disclosure and Barring Service with references obtained. They are provided an induction and ongoing support within their role. They spend time with the Chief Executive Officer who explains Volunteer Centre Sutton's expectations of its trustees and its various service delivery areas. Training courses are offered where appropriate, including training in diversity, safeguarding and governance.

5.4 Risk Management

The trustee members of Volunteer Centre Sutton regularly review the Charity's activities and policies in line with the Charity Commission's key questions around Governance. The major risks to which the charity is exposed are identified and addressed through a risk management process that is reviewed and is ratified by the trustee members at Board Meetings. The processes by which these are addressed are set out in a wide range of policies and procedures that are reviewed and amended as appropriate and ratified by the full trustee board. Procedures are in place to ensure compliance with all legislation, including health and safety procedures.

5.5 Public Benefit

The trustees have considered the Charity Commission's general guidance on public benefit. Our main activities and who we try help are set out in this report. Our objects and all our charitable activities are undertaken to further our charitable purposes for the public benefit.

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

Report of the Charity Trustees for the year ended 31 March 2025

2. Achievements and Performance

2.11 New Health Programmes

In 2024–25, Volunteer Centre Sutton began delivering two important new health initiatives: recruitment and mobilisation for the Core20PLUS5 Health Inequalities programme and the Community Health and Wellbeing Workers (CHWW) project. These programmes are designed to reduce health disparities by focusing on those most affected by health inequalities in Sutton. Early activity has demonstrated the impact of direct, face-to-face support in building trust, promoting access to services, and identifying previously hidden needs within communities. Through conversations and connections with residents, our teams have gained valuable insights into local health concerns, barriers to engagement, and how best to tailor services. These programmes highlight the critical importance of close partnership working—particularly with local GPs, NHS colleagues and wider health and care networks, as well as connections to housing, mental health services, debt and education. All these interventions are responsive, inclusive and grounded in community with the aim to grow and develop this work further in 2025, subject to funding.

3. Related Parties and Partnership Work

3.1 The charity works alongside both national and local policy and Volunteer Centre Sutton is a member of the National Council for Voluntary Organisations and London Plus, Greater London Volunteering and London Youth. As a key stakeholder within Sutton, we work and partner extensively with the London Borough of Sutton, as well as other key partners, schools, health and the voluntary sector.

4. Financial Review

4.1 Volunteer Centre Sutton has continued to develop and deliver high-quality services. The charity, with the aid of sound financial management, supported by the Finance and Income Generation Subgroup, with support of both its staff and volunteers, generated a positive financial outcome for the period in part due to sourcing diverse funding streams. In 2024-25 our fundraising objectives were met.

4.2 Principal Funding Sources

The principal funding source for the charity is the London Borough of Sutton. Funds are received from a range of departments including the Voluntary Community Social Enterprise Fund (VCSEF) and various sources includes government-funded contracts, grants and trusts. The most significant funders 2024-25 being:

- New Deal – Propel GLA
- South West London NHS - ICB
- William Wates for MAPS Mentoring
- Henry Smith for Sutton Befriending

Aside from income generated from statutory funders and charitable trusts, Volunteer Centre Sutton is grateful for the financial support provided by individuals with donations, including the Mayor of Sutton as Volunteer Centre Sutton was one of their nominated charities for the year.

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

Report of the Charity Trustees for the year ended 31 March 2025

2. Achievements and Performance

2.7 Youth Participation and Engagement

- Produced and distributed a police newsletter across schools and public locations
- Delivered a restructured Youth Board meeting on "Mental Health in Schools" with over 20 participants and input from CAMHS, school nurses, and local MPs
- Participated in local community events including CSE Awareness Week, local committee outreach, and the Sound Lounge multicultural event
- Continued collaboration with the Jack Petchey Foundation including delivery of 1 Leadership Award and 3 Achievement Awards

A growing professional network coordinated by VCS CEO connects organisations working with young people to improve collaboration and outcomes across the borough. This is an area for development in 2025-26, with emphasis on integrating a newly developed Voice and Influence framework that Sutton is finalising and will be launched at the 2025 Youth summit, led by young people.

2.8 Community Volunteer Squad

In the past 12 months, we have grown the Community Volunteer Squad, a project designed to connect individuals in need to one-time tasks such as repairs, maintenance, moving assistance, and basic gardening, catering to those who are unable to complete these tasks due to health or other constraints. Referrals for assistance come through various partners, including Age UK and CAB. This year we have 69 trained volunteers who completed 115 tasks with aims to grow and undertake further outreach and partnership work in 2025.

2.9 Benefits and Form-Filling Support

Volunteer Centre Sutton provides vital support to residents navigating complex benefits and financial support systems. Our trained volunteers assist individuals in completing forms for Universal Credit, Disability Benefits, and PIP entitlements, ensuring people are supported with help and putting applications in timely. In 2024–25, we delivered 288 one-to-one form-filling sessions, with the support of 43 trained volunteers. This intervention helped secure an estimated £474,707 in benefits and support for local residents — income that directly reduces financial hardship and supports wellbeing.

2.10 Health Navigators

Volunteer Centre Sutton's Health Navigators programme plays a vital role in promoting community health and wellbeing. In partnership with the NHS and local GP surgeries, our team of 77 trained volunteers delivered 176 health outreach events across Sutton. Through these events, we provided blood pressure and BMI checks to 3,113 residents, helping identify early risks of conditions such as hypertension, diabetes and heart disease. In addition, we delivered health education and awareness-raising activities to 1,720 residents, covering topics including cancer screening and help with NHS apps. This volunteer-led initiative helps build trust in health services, encourages preventative care, and is supporting many communities and residents access early intervention across diverse communities.

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

Report of the Charity Trustees for the year ended 31 March 2025

2. Achievements and Performance

2.6 Afghan Community Support

Volunteer Centre Sutton has supported 41 Afghan individuals (23 adults, 18 children) from seven core families who settled into Sutton. Our project combines one-to-one and group support to aid integration through activities focused on health, education (especially ESOL), housing, employment, volunteering, and social connection.

Highlights:

- **Step-Ahead Employment Support:** Tailored job-readiness support in partnership with Step Ahead, including appointment coordination and accompaniment. Language barriers remain a key challenge, particularly for newly arrived families and women.
- **ESOL Education:** Ongoing English language learning support with multiple providers. Kingston College continues to support teenage learners.
- **Women's Friendship Group:** In partnership with the Women's Centre, we established a women-only safe space with creche support. Activities include sewing, cooking, and GP access sessions, building English skills and confidence in using public services.
- **One-to-One Support:** Trust-based, individual support has improved mobility, increased access to healthcare, and led to volunteering, training, and employment opportunities for adults and older children. These sessions play a vital role in promoting wellbeing and assessing mental and physical health needs.

This work continues to grow, building stronger relationships with families and partners to improve long-term integration and wellbeing.

2.7 Youth Participation and Engagement

Volunteer Centre Sutton's Youth Participation and Engagement programme empowers young people to shape the future of the borough and engage in a variety of activities. Through the Young Commissioners programme, Youth Board and events such as the Sutton Youth Summit, we offer diverse opportunities for young voices to be heard by key decision-makers.

32 young people engaged with additional Youth Board members who attended 20 meetings across the year and 31 various events and activities. This group of 11–18 year-olds represents 10 local schools, three other schools, and one home schooler. In addition, we have representatives from young carers, looked after children, Hong Kongers, LGBTQ+ and SEND. Our outreach has led to the recruitment of a SACCO representative and a homeschooled student, attendance at women's empowerment events, intergenerational work with adults, and attendance at local committees. We have held taster sessions for another student with SEND. Direct contact with key decision makers has included the Met police, various local Councillors, local MPs, NHS representatives, schools and Youth Offending team members. The work is presented to the LSCP Engagement and Participation subgroup as well as young people who attended the local safeguarding partnership board.

Other achievements include:

- Young Commissioners led workshops, including one on the NHS 10-year plan, and enhanced their public speaking, leadership, and teamwork skills
- Co-hosted an International Women's Day event with Sutton Women's Centre at Throwley Yard Cinema, focusing on women's empowerment

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

Report of the Charity Trustees for the year ended 31 March 2025

2. Achievements and Performance

2.5 Ukraine Support

Volunteer Centre Sutton continues to support Ukrainian families displaced by conflict and now living locally in the borough. Our work focuses on social integration, emotional wellbeing, education, and community cohesion, delivered through regular sessions, targeted activities and trusted partnerships.

Project highlights:

- Community Engagement: Weekly drop-ins at the Salvation Army remain a vital access point for support, information and social interaction, including an English conversation club.
- Men's Group Football Project: Launched January 2025, this weekly session supports 50 Ukrainian men, improving wellbeing and reducing isolation.
- Anniversary Event: On 1 March 2025, 550+ people gathered at Christ Church Sutton to commemorate the anniversary of the conflict. A community-led event featuring children from the Saturday School and local choir/art groups.
- Positive English Course: Launched March 2025 to meet increased demand. Delivered by a Ukrainian-speaking teacher, the course builds confidence through language and mindset support.
- Teenager Club: Celebrated its first anniversary in March with a trip to a trampoline park for 17 teens, supporting peer bonding and emotional resilience.
- Emotional Support Groups: Sessions continued in February and March, offering mindfulness and safe spaces to explore themes of grief, anxiety and hope.
- Art & Craft Workshops: Ongoing traditional Ukrainian crafts such as pysanky painting attracted up to 20 attendees per session, preserving culture and building community.
- Choir Sessions: Participation grew to 40+ during February, reflecting the community's desire for connection and cultural expression.
- Saturday Ukrainian School: Over 100 participants each week, focusing on literacy in Ukrainian, cultural traditions, and peer connection.
- Sound Lounge Drop-ins: Weekly 1:1 support with housing and settlement queries in a private setting.
- MAPS Mentoring: 20 Ukrainian children received regular 1:1 mentoring, with clear impact on integration, confidence and emotional wellbeing.
- MAPS Peer Support (Ages 6–8): Continued delivery of creative and social activities like storytelling, trampolining and crafts to support younger children's development.

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

Report of the Charity Trustees for the year ended 31 March 2025

2. Achievements and Performance

Key Volunteer Centre Projects include:

2.4 Sutton Befrienders

Volunteer Recruitment and Training

- 10 training/induction sessions delivered
- 58 new volunteers recruited
- 84 active volunteers; 36 in recruitment pipeline

Outcomes and Impact – all the Sutton Befrienders and activity work has shown excellent outcomes for both clients and volunteers.

Outcome 1: Reduced Social Isolation and Loneliness

- 100% of 1:1 clients report feeling less lonely
- 91% of group participants report reduced isolation
- 100% of group clients feel their involvement has a positive impact

Outcome 2: Improved Wellbeing and Self-Esteem

- 85% of 1:1 clients and 80% of group participants report increased confidence
- 100% of volunteers report improved self-esteem and happiness

Outcome 3: Stronger Community Connection

- 86% of 1:1 clients and 100% of group clients feel part of a caring community
- 96% of group participants feel better socially connected
- 100% of volunteers feel part of a supportive community

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

Report of the Charity Trustees for the year ended 31 March 2025

2. Achievements and Performance

Key Volunteer Centre Projects include:

2.3 MAPS Mentoring

- 28% experience domestic abuse at home
- 41% are NEET or at risk

Key Outcomes achieved for Young People include:

- Improved school commitment and attendance
- Increased self-expression and emotional resilience
- Greater independence and creative thinking
- A growing sense of self-worth and inclusion

2.4 Sutton Befrienders

The Sutton Befrienders programme continues to provide crucial emotional and practical support for isolated older adults and adults with complex needs. Despite increasing demand and limited borough-wide alternatives, we have continued to deliver meaningful one-to-one and group support. Majority of the Funding for this project comes from Henry Smith with a small amount from Sport England to support our ever-growing group activities. We have been able to signpost people to other services to help clients, such as Sutton Mental Health Foundation and Age UK Sutton have a Dementia support services, but numbers are limited. Where appropriate we always try to accommodate people within our group activities.

Over 65 isolated clients have received over 6,200 hours of face-to-face support in their own home through a befriender.

Group Activities and Community Engagement

Through the help of 46 trained volunteers, we expanded group provision to offer regular opportunities for social interaction, connection, and shared activities.

We run a programme of sociable walking groups which help people in the community to get active and enjoy the benefits of walking. There are three weekly walks which take place in Beddington Park, The Grove and Nonsuch Park, plus, we run a monthly walk which was introduced following feedback from our regular walkers monthly, where the walkers choose a new location to visit. 121 individuals, (volunteers, older or disabled people) attend our walking groups last year to exercise together. This has enabled the walkers to form a support network and real friendships which exist outside of the walks. Other groups have included:

- Music and Movement sessions a fun, low impact dance class that is accessible to all ages and abilities and is always followed by a cup of tea and a chat. This expanded to three borough locations after a successful pilot.
- Monthly Lunch Club launched in January 2024 after an approach by the Rotary Club in Wallington who wanted to support us to provide an activity for isolated older people in the area, with clients that were too frail to attend any of the more energetic groups and we developed, in partnership, a monthly lunch and social club in Wallington, where they can enjoy a hot meal and play games or quizzes. This serves 40 attendees monthly.
- Seasonal Events including the "Picnic in the Park" (65 attendees), supported by Young Commissioners and corporate volunteers, as part of their intergenerational work. This fun summer event helped to bring together our volunteers and clients from both the befriending matches and the group activities to enjoy the lovely summer weather and socialise with other service users we support.

INDEPENDENT AUDITOR'S REPORT TO TRUSTEES OF SUTTON BOROUGH VOLUNTEER BUREAU

Opinion

We have audited the financial statements of Sutton Borough Volunteer Bureau (the 'charity') for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2025, and of its incoming resources and application of resources for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Report of the Charity Trustees, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

INDEPENDENT AUDITOR'S REPORT TO THE TRUSTEES OF SUTTON BOROUGH VOLUNTEER BUREAU

/Cont'd...

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees' report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements which give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under Section 145 of the Charities Act 2011 and report in accordance with regulations made under Section 154 of that Act.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- Enquiry of management and those charged with governance about actual and potential litigation or claims and the identification of non-compliance with laws and regulations.
- Reviewing minutes of meetings of those charged with governance.
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations.
- Auditing the risk of management override of controls, including testing journal entries and other adjustments for appropriateness, and assessing whether the judgements made in making accounting estimates are indicative of a potential bias.
- Performing analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud.
- Professional scepticism in course of the audit and with audit sampling in material audit areas.

**INDEPENDENT AUDITOR'S REPORT TO THE TRUSTEES OF
SUTTON BOROUGH VOLUNTEER BUREAU**

/Cont'd...

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Kevin Fisher FCA (Senior Statutory Auditor)
For and on behalf of Kingston Burrowes Audit Ltd
Statutory Auditors
308 Ewell Road, Surbiton,
Surrey, United Kingdom,
KT6 7AL

2025

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2025

	Notes	Total Unrestricted funds £	Total Restricted funds £	Total Funds 2025 £	Total Funds 2024 £
Income					
Donations and legacies	2	20,281	1,387	21,668	10,003
Charitable activities	3	104,481	893,253	997,734	820,392
Other trading activities	4	2,794	400	3,194	4,265
Investments	5	9,023	-	9,023	7,150
Other	6	16,265	-	16,265	5,487
Total		<u>152,844</u>	<u>895,040</u>	<u>1,047,884</u>	<u>847,297</u>
Expenditure					
Raising funds	7	63,087	7,702	70,789	58,449
Charitable activities	8	59,490	918,119	977,609	664,047
Total		<u>122,577</u>	<u>925,821</u>	<u>1,048,398</u>	<u>722,496</u>
Net income/(expenditure)	12	30,266	(30,781)	(514)	124,801
Transfers between funds	19 & 20	(10,464)	10,464	-	-
Net movement in funds	19 & 20	19,803	(20,317)	(514)	124,801
Reconciliation of funds					
Fund balances brought forward	19 & 20	302,529	184,021	486,550	361,749
Fund balances carried forward	19 & 20	<u>£322,332</u>	<u>£163,704</u>	<u>£486,036</u>	<u>£486,550</u>

All income and expenditure is derived from continuing activities.

The notes on pages 18 to 28 form part of these financial statements.

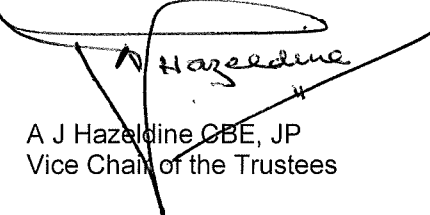
SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

BALANCE SHEET AS AT 31 MARCH 2025

	Notes	2025		2024	
		£	£	£	£
FIXED ASSETS					
Tangible assets	15		-		-
CURRENT ASSETS					
Debtors	16	151,281		39,658	
Cash at bank and in hand		487,915		490,217	
		<u>639,196</u>		<u>529,875</u>	
CREDITORS: Amounts falling due within one year	17	<u>153,160</u>		<u>43,325</u>	
NET CURRENT ASSETS			<u>486,036</u>		<u>486,550</u>
NET ASSETS	21		<u>£486,036</u>		<u>£486,550</u>
FUNDS					
Unrestricted funds - General funds			139,510		136,888
- Designated funds			182,822		165,641
	19		<u>322,332</u>		<u>302,529</u>
Restricted funds	20		<u>163,704</u>		<u>184,021</u>
TOTAL FUNDS			<u>£486,036</u>		<u>£486,550</u>

The financial statements were approved and authorised for issue by the Board of Trustees on and signed on their behalf by

1/12/2025


A J Hazeldine CBE, JP
Vice Chair of the Trustees

The notes on pages 18 to 28 form part of these financial statements.

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

CASH FLOW STATEMENT

FOR THE YEAR ENDED 31 MARCH 2025

	2025 £	2024 £
Net cash generated from/(used in) operating activities (see below)	(11,325)	100,740
Cash flow from investing activities		
Interest received	9,023	7,150
(Decrease)/increase in cash in the year	(2,302)	107,890
Cash brought forward	490,217	382,327
Cash carried forward	<u>£487,915</u>	<u>£490,217</u>
Analysis of cash		
Cash at bank	<u>£487,915</u>	<u>£490,217</u>
	2025 £	2024 £
Reconciliation of net income to net cash flow from operating activities		
Operating surplus/(deficit) on ordinary activities	(514)	124,801
Adjustments for non-cash items:		
(Increase)/Decrease in debtors	(111,623)	(22,246)
Increase/(Decrease) in creditors	109,835	5,335
	(2,302)	107,890
Adjustment for investing activities		
Interest receivable	(9,023)	(7,150)
Net cash generated from/(used in) operating activities	<u>(£11,325)</u>	<u>£100,740</u>

The notes on pages 18 to 28 form part of these financial statements.

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

1. ACCOUNTING POLICIES

Basis of preparation

Sutton Borough Volunteer Bureau (the 'charity') is a Charitable Incorporated Organisation ('CIO'), registered in England and Wales and constitutes a public benefit entity as defined by FRS 102. The address of the registered office is given in the charity information on page 1 of these financial statements.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019, the Charities Act 2011 and UK Generally Accepted Accounting Practice. The financial statements have been prepared on the going concern basis and under the historical cost convention. The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest pound.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Income recognition

Items of income are recognised in the financial statements when all of the following criteria are met:

- The charity has entitlement to the funds;
- any performance conditions have been met or are fully within the control of the charity;
- there is sufficient certainty that receipt of the income is considered probable; and
- the amount can be measured reliably.

Contract income is recognised as the charity earns the right to consideration through the performance of its services.

No amount is included in the financial statements for volunteer time in line with the SORP.

Expenditure recognition

Expenditure is recognised once there is a legal or constructive obligation to make payment to a third party, it is probable that settlement will be required and the amount can be measured reliably. Expenditure is classified under the following activity headings:

- Costs of raising funds which comprise those costs associated with seeking donations and grants.
- Expenditure on charitable activities which comprises the costs of running the various activities and services for the charity's beneficiaries.

Expenditure includes those costs of a direct nature which can be allocated to a specific activity. It also includes indirect costs, including governance costs that do not relate to a specific activity but are necessary to support them. Support costs are apportioned to each activity on the basis of staff time.

Fund accounting

Unrestricted general funds are those funds which are freely available for use in furtherance of the objects of the charity and which have not been designated for specific purposes.

Designated funds are unrestricted funds set aside by the trustees for specific purposes.

Restricted funds are funds which can only be used in accordance with specific restrictions imposed by the donor or which have been raised for a particular purpose.

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

1. ACCOUNTING POLICIES/cont'd...

Fixed assets and depreciation

Depreciation is provided so as to write off the cost of each asset over its estimated useful life at the following annual rates:

Computer equipment 2 years straight line

Assets purchased as part of a specific project funded through restricted funds are written off in the year of purchase.

Leases

Operating lease rentals are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pensions

The centre makes contributions on behalf of staff to a defined contribution pension scheme. Contributions payable to the pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Debtors and creditors

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

2. DONATIONS AND LEGACIES

	Unrestricted Funds	Restricted Funds	Total 2025	Total 2024
Donations	<u>£20,281</u>	<u>£1,387</u>	<u>£21,668</u>	<u>£10,003</u>

All of the £10,003 recognised in 2024 related to unrestricted funds.

3. INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted Funds	Restricted Funds	Total 2025	Total 2024
Grants and contracts	<u>£104,481</u>	<u>£893,253</u>	<u>£997,734</u>	<u>£820,392</u>

Of the £820,392 recognised in 2024, £115,473 related to unrestricted funds and £704,919 related to restricted funds.

4. INCOME FROM OTHER TRADING ACTIVITIES

	Unrestricted Funds	Restricted Funds	Total 2025	Total 2024
Trading fundraising	<u>£2,794</u>	<u>£400</u>	<u>£3,194</u>	<u>£4,265</u>

Of the £4,265 recognised in 2024, £200 related to unrestricted funds and £4,065 related to restricted funds.

5. INVESTMENT INCOME

	Unrestricted Funds	Restricted Funds	Total 2025	Total 2024
Bank interest	<u>£9,023</u>	<u>£Nil</u>	<u>£9,023</u>	<u>£7,150</u>

All of the £7,150 recognised in 2024 related to unrestricted funds.

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

6. OTHER INCOME

	Unrestricted Funds	Restricted Funds	Total 2025	Total 2024
Miscellaneous	<u>£16,265</u>	<u>£Nil</u>	<u>£16,265</u>	<u>£5,487</u>

7. COST OF RAISING FUNDS

	Direct Costs £	Support Costs £	Total 2025 £	Total 2024 £
Fundraising activities	48,403	7,521	55,924	43,495
Trading fundraising	<u>7,702</u>	<u>7,163</u>	<u>14,865</u>	<u>14,954</u>
	<u>£56,105</u>	<u>£14,684</u>	<u>£70,789</u>	<u>£58,449</u>

Of the £70,789 expenditure recognised in the year (2024: £58,449), £63,087 (2024: £50,658) was charged to unrestricted funds and £7,702 (2024: £7,791) was charged to restricted funds.

8. EXPENDITURE ON CHARITABLE ACTIVITIES

	Direct Costs £	Support Costs £	Total 2025 £	Total 2024 £
Adult Services	144,180	17,863	162,043	106,696
Young Services	400,759	41,500	442,259	241,281
Community	<u>263,551</u>	<u>109,756</u>	<u>373,307</u>	<u>316,070</u>
	<u>£808,490</u>	<u>£169,119</u>	<u>£977,609</u>	<u>£664,047</u>

Of the £977,609 expenditure recognised in the year (2024: £664,047), £59,490 (2024: £29,119) was charged to unrestricted funds and £918,119 (2024: £634,928) was charged to restricted funds.

9. ANALYSIS OF DIRECT COSTS

	Raising Funds £	Charitable Activities £	Total 2025 £	Total 2024 £
Wages, social security and other staff related costs	56,105	689,707	745,812	510,389
Project costs	-	75,981	75,981	55,676
Volunteer expenses	-	42,802	42,802	20,939
	<u>£56,105</u>	<u>£808,490</u>	<u>£864,595</u>	<u>£587,004</u>

10. ANALYSIS OF SUPPORT COSTS

	Raising Funds £	Charitable Activities £	Total 2025 £	Total 2024 £
Wages and salaries	4,055	94,094	98,149	61,451
Premises costs	4,275	38,462	42,737	30,517
Printing and publications	698	2,095	2,793	5,895
Office costs	3,392	15,452	18,844	17,110
Professional fees and other costs	2,264	12,830	15,094	14,528
Governance costs (note 11)	-	6,186	6,186	5,991
	<u>£14,684</u>	<u>£169,119</u>	<u>£183,803</u>	<u>£135,492</u>

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

11. GOVERNANCE COSTS

	Total 2025 £	Total 2024 £
Wages and Salaries	3,086	2,891
Audit fees	3,100	3,100
	<u>6,186</u>	<u>£5,991</u>

12. NET INCOME/(EXPENDITURE)

Net income/(expenditure) for the year is stated after charging:

	2025	2024
- Auditor's remuneration (Audit services)	£3,100	£3,100
- Operating lease rentals	£14,000	£14,265
	<u>£17,100</u>	<u>£17,365</u>

13. TRUSTEES REMUNERATION AND EXPENSES

The trustees neither received nor waived any remuneration during the year (2024: £Nil).

No (2024: 1) trustee were reimbursed of travelling expenses during the year (2024: £11).

14. STAFF COSTS

	Total 2025 £	Total 2024 £
Wages and salaries	760,032	526,364
Social security costs	56,456	33,924
Pension costs	19,979	14,443
Staff expenses	6,478	4,928
	<u>£842,945</u>	<u>£579,659</u>

One employee (2024: 1) received total employee benefits (excluding employer's national insurance and pension costs) between £60,000 - £69,999 during the year.

The average number of employees analysed by function was:

	2025 Number	2024 Number
Direct charitable activities	36.5	25.0
Raising funds	0.5	0.5
Management and administration	6.5	4.5
	<u>43.5</u>	<u>30.0</u>

The total amount of employee benefits received by key management personnel was £189,528 (2024: £170,348).

Under FRS 102 employee benefits include gross pay, benefits in kind, employer's national insurance and employer's pension costs.

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

15. TANGIBLE FIXED ASSETS

	Computer equipment £
Cost	
At 1 April 2024 and at 31 March 2025	24,125
Depreciation	
At 1 April 2024 and at 31 March 2025	24,125
Net book value	
At 31 March 2025	£Nil
At 31 March 2024	£Nil

16. DEBTORS

	2025 £	2024 £
Trade debtors	149,673	-
Other debtors and accrued income	1,608	39,658
	<u>£151,281</u>	<u>£39,658</u>

17. CREDITORS – amounts falling due within one year

	2025 £	2024 £
Accruals	22,772	21,457
Trade creditors	8,355	-
Other creditors	15,426	10,974
Taxation and social security costs	13,444	10,894
Deferred income	93,163	-
	<u>£153,160</u>	<u>£43,325</u>

18. OPERATING LEASE COMMITMENTS

Total future minimum lease payments under non-cancellable operating leases are as follows:

	2025 £	2024 £
Due within:		
One year	10,500	14,000
Two to five years	-	10,500
More than five years	-	-
	<u>£10,500</u>	<u>£24,500</u>

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

19. UNRESTRICTED FUNDS

	2025 £	2024 £
General funds		
Balance brought forward at 1 April 2024	136,888	131,262
Net income/(expenditure)	30,267	61,009
Transfer to restricted funds	(10,464)	(5,383)
Transfer (to)/from designated funds	(17,181)	(50,000)
	<u>£139,510</u>	<u>£136,888</u>
Designated funds		
Re-organisation and redundancy costs		
Balance brought forward at 1 April 2024	70,568	45,568
Transfer from general funds	17,181	25,000
	<u>£87,749</u>	<u>£70,568</u>
Relocation costs and refurbishment		
Balance brought forward at 1 April 2024	95,073	70,073
Transfer from/(to) general funds	-	25,000
	<u>£95,073</u>	<u>£95,073</u>
	<u>£182,822</u>	<u>£165,641</u>
Total designated funds carried forward at 31 March 2025	<u>£182,822</u>	<u>£165,641</u>
Total unrestricted funds carried forward at 31 March 2025	<u><u>£322,332</u></u>	<u><u>£302,529</u></u>

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

20. RESTRICTED FUNDS

				2025 £	2024 £
2025					
Balance brought forward at 1 April 2024				184,021	114,846
Net income/(expenditure)				(30,781)	63,792
Transfer from unrestricted funds				10,464	5,383
				<u>£163,704</u>	<u>£184,021</u>
Balance carried forward at 31 March 2025					
The balance carried forward on restricted funds comprised:	1 April 2024 £	Income £	Expenditure £	Project Transfer £	31 March 2025 £
LBS – Ukraine Outreach	26,751	144,360	144,167		26,944
SWL/NHS CHWW Brazil	11,321	88,413	84,874	-	14,860
GLA – New Deal Propel - Mentoring	66,953	224,828	250,278	-	41,503
Healthwatch Sutton – Core20 Health Connectors	9,242	-	9,242	-	-
Healthwatch Sutton – Health & Equality Fund	7,362	-	7,362	-	-
Henry Smith	7,002	60,887	76,659	-	(8,770)
HK Group Volunteering	-	10,754	10,754	-	-
Jack Petchey – Intern	11,077	8,980	20,150	93	-
LBS Afghan Welcome Programme	3,681	17,855	20,034		1,502
LBS Cost of Living Form Filling	1,432	36,747	29,531		8,648
LBS Ukraine Mentoring	28	44,073	36,040		8,061
LBS Youth Engagement Programme	11,043	29,073	32,716		7,400
LBS/GLA Prosperity Action Squad	1,320	-	-	(1,320)	-
London Plus – Resilience Fund	3,794	(10,634)	-	6,840	-
MAPS Schools - Glenthorne School	215	6,500	1,518	-	5,197
Sports Buddy - Comic Relief	(3,021)	-	510	3,531	-
Sutton Together (MIC) via CAS	914	78,943	72,513	-	7,344
SWL/NHS Innovation Fund - Health Navigators	1,960	44,660	41,523	-	5,097
SWL/NHS Health – Core 20 Connectors	12,962	46,562	34,501	-	25,023
William Wates - Mentoring	9,985	42,706	36,416	-	16,275
Volunteer Action Squad	-	20,333	17,033	1,320	4,620
	<u>£184,021</u>	<u>£895,040</u>	<u>£925,821</u>	<u>£10,464</u>	<u>£163,704</u>

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

20. RESTRICTED FUNDS/continued...

Comparative information is as follows

2024			2024 £		2023 £
Balance brought forward at 1 April 2023			114,846		132,336
Net (expenditure)/income			63,792		(24,121)
Transfer from unrestricted funds			5,383		6,631
Balance carried forward at 31 March 2024			£184,021		£114,846
The balance carried forward on restricted funds comprised:	1 April 2023 £	Income £	Expenditure £	Project Transfer £	31 March 2024 £
LBS – Ukraine Outreach	(157)	169,724	142,816	-	26,751
SWL/NHS CHWW Brazil		11,321	-		11,321
Children in Need - Mentoring	5,468	-	5,468	-	-
GLA – New Deal Propel - Mentoring	-	89,931	22,978	-	66,953
Healthwatch Sutton – Core20 Health Connectors	51,442	2,984	45,184	-	9,242
Healthwatch Sutton – Health & Equality Fund	18,091	-	10,729	-	7,362
Henry Smith	12,833	58,400	64,231	-	7,002
Hong Kong Welcome Programme	-	39,099	39,099	-	-
Jack Petchey - Intern	-	11,520	443	-	11,077
LBS Afghan Welcome Programme	-	17,969	14,288	-	3,681
LBS Cost of Living Form Filling	-	14,000	12,568	-	1,432
LBS Suicide Prevention	5,000	-	5,000	-	-
LBS Ukraine Mentoring	-	26,444	26,416	-	28
LBS Youth Engagement	-	42,060	31,017	-	11,043
LBS/GLA Prosperity Action Squad	-	25,000	23,680	-	1,320
London Plus – Resilience Fund	-	15,614	11,820	-	3,794
MAPS Schools – Games Aid	11,805	-	11,891	86	-
MAPS Schools – Glenthorne School	1,829	6,500	8,114	-	215
Department of Levelling Up - Hong Kongers	(5,297)	-	-	5,297	-
Sports Buddy - Comic Relief	12,303	29,580	44,904	-	(3,021)
Sutton Together (MIC) via CAS	-	77,602	76,688	-	914
SWL/NHS Innovation Fund - Health Navigators	-	12,323	10,363	-	1,960
SWL/NHS Health - Core 20 Connectors	-	13,796	834	-	12,962
Voluntary Sector Investment Brokerage - CAS	1,529	592	2,121	-	-
William Wates - Mentoring	-	42,052	32,067	-	9,985
	£114,846	£706,511	£642,719	£5,383	£184,021

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

20. RESTRICTED FUNDS/continued...

The surpluses on restricted funds arise because of timing differences where funding has been received in advance of expenditure and will be utilized over the duration of the relevant projects.

The restricted funds recognised in these accounts were provided for the following purposes:

LBS – Ukraine Outreach	Support and activities to Ukraine families
SWL/NHS CHWW Brazil	Community Health support within Benhill Sutton
Children in Need - Mentoring	1 to 1 individual Mentoring support to young people
GLA – New Deal Propel - Mentoring	1 to 1 individual Mentoring support to young people
Healthwatch Sutton – Core20 Health Connectors	Based on Core 20 focus to receive resident feedback and provide insight to NHS
Healthwatch Sutton – Health & Equality Fund	Volunteer group support to residents with Health checks
Henry Smith	Group and individual Befriending support to isolated, adults
HK Group Volunteering	Sessions to support local Hong Kong residents with activities
Hong Kong Welcome	Support and activities to families from Hong Kong
Jack Petchey - Intern	Internship programme to support youth participation
LBS Afghan Welcome	Support to families from Afghanistan
LBS Cost of Living Form Filling	Resident support to assist completion of benefit forms
LBS Suicide Prevention	Group activities for young people with mental health concerns
LBS Ukraine Mentoring	1 to 1 individual Mentoring support to Ukraine young people
LBS Youth Engagement	Youth participation and engagement activities
LBS/GLA Prosperity Action	One off volunteering support for disadvantaged residents
London Plus – Resilience	Creation of an emergency team of volunteers within Sutton
MAPS Schools – Games Aid	1 to 1 Mentoring to disadvantaged young people
MAPS Schools - Glenthorne	1 to 1 Mentoring within a school environment
Department of Levelling Up - Hong Kongers	Support and activities to families from Hong Kong
Sports Buddy - Comic Relief	Group and individual activities to disabled adults or those with Additional needs
SWL/NHS Innovation Fund - Health Navigators	Residents support through volunteer Navigators on Blood Pressure, BMI and health
SWL/NHS Health - Core 20 Connectors	Obtain feedback and share residents' insight to/from NHS
Volunteer Action Squad	A group of volunteers who support local handyman type activities to disadvantaged people
Voluntary Sector Investment Brokerage	Community and organisational support
William Wates – Mentoring	1 to 1 Mentoring for disadvantaged young people

SUTTON BOROUGH VOLUNTEER BUREAU
Operating as
VOLUNTEER CENTRE SUTTON

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

21. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	General Funds £	Designated Funds £	Restricted Funds £	Total 2025 £	Total 2024 £
2025					
Current assets	199,507	182,822	256,867	639,196	529,875
Current liabilities	(59,997)	-	(93,163)	(153,160)	(43,325)
	<u>£139,510</u>	<u>£182,822</u>	<u>£163,704</u>	<u>£486,036</u>	<u>£486,550</u>

Comparative information is as follows:

	General Funds £	Designated Funds £	Restricted Funds £	Total 2024 £	Total 2023 £
2024					
Current assets	180,213	165,641	184,021	529,875	399,739
Current liabilities	(43,325)	-	-	(43,325)	(37,990)
	<u>£136,888</u>	<u>£165,641</u>	<u>£184,021</u>	<u>£486,550</u>	<u>£361,749</u>

22. CONTINGENT ASSETS

The charity has been awarded some multi-year grants with specified or implied timeframes which preclude recognition of the full amount. The amount of such contingent assets is £940,531, to be received from 2025/26.

23. RELATED PARTY TRANSACTIONS

There were no transactions with related parties in 2025 or 2024.