

STOCKTON SHOPMOBILITY LIMITED



ANNUAL REPORT 2022-2023

Contents

1. Contents Page 1
2. Mission Statement Page 2
3. Report of the Trustees Page 3 - 5
4. Reference and Administrative Information Page 6
5. Statistical Information Page 7 - 13
6. Financial Summary Page 14
7. Acknowledgements Page 15

STOCKTON SHOPMOBILITY LIMITED

MISSION STATEMENT

"Our mission is to help people of all ages with mobility problems achieve a better level of independence.

This could be shopping, participating in leisure pursuits or meeting with friends.

As part of this mission, we provide mobility scooters, wheelchairs and walking aids, daily living aids maintained to the highest standard."

Stockton Shopmobility Ltd are core funded by



Stockton Shopmobility Limited
Report of the Trustees
for the Year Ended 31 March 2023

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Objectives and activities Principle objectives, activities and achievements for the public benefit

The principal activity of the business continues to remain the hiring of disability equipment and the selling of disability aids and equipment. We strive to supply an extensive range of items, from small items like walking sticks and shower stools to larger items, such as scooters, riser recliner chairs and profiling beds. Profits from Shopmobility retail are, as always, ploughed back into improving our services and updating our fleet of hire equipment. Shopmobility also offers

driver training through our Scoot Safe Campaign, as well as servicing and repair of vehicles. Looking after customers is very important to Stockton Shopmobility Ltd and we aim to find the right product to meet the individual needs of the customer. Our aim is to provide quality services at reasonable prices. Stockton Borough Council hosts several major events in and around the High Street throughout the year and mobility hire equipment is available for these events wherever possible.

The main achievements of the charity have been the increased independence for our clients using the hired mobility equipment. It enables clients to shop, meet friends for coffee or lunch, or to simply enjoy being out the house for a while. Enabling people to get out and about brings revenue to businesses in the town centre.

We are gaining a reputation for fair prices for our retail equipment, meaning that customers have a better chance of affording their own equipment.

The Trustees have had due regard to guidance published by the Charity Commission on public benefit.

Achievement and performance Charitable activities.

The Trustees of the Company continue to be optimistic with the overall results achieved for the year. Even in challenging

retail conditions sales are still displaying an encouraging trend and retail sales projected growth is very much the basis of our business plan and strategy for revitalising the business. Hires and rental numbers have improved somewhat in conjunction with the move to Wellington Square and a marketing and publicity plan is now in place to concentrate on developing new hires with such strategies as a discount hire scheme. This trend is viewed positively by the Trustees especially in the context of the Covid 19 pandemic effect on consumer shopping habits, and, secondly, challenging economic cost of living conditions.

Financial review (Reserves policy)

The Trustees believe that the Charity should hold financial reserves because it has no endowment funding and is

entirely dependent upon donor funding from year to year which is inevitably subject to fluctuation and it needs to ensure

that it can meet its contractual liabilities as they fall due.

In light of the above, the Trustees have established a policy whereby the unrestricted reserves should be no less than

three months of unrestricted expenditure. This would equate to unrestricted reserves of approximately £65,000, currently unrestricted reserves stand at £129,435. Reserve income

will be held in a bank account considered to pay the most favourable interest rates and will be reviewed annually.

3

Stockton Shopmobility Limited

Report of the Trustees **for the Year Ended 31 March 2023**

Future Plans

Future plans- The move to Wellington Square, Stockton, has been at the centre of our company strategy. Our business plan is based around an official re-launch of the service supported by publicity and advertising. The Company has experienced encouraging retail sales since the move and, again, in the context of consumer cost of living challenges, the company sees this as a positive trend in which retail sales continue to grow.

The staff of Stockton Shopmobility have worked hard to maintain a good reputation which is reflected in the satisfaction and loyalty of clients. Both Trustees and staff are positive about the move to new premises and feel that the company is in a good commercial position to develop retail sales. Since the move there has been a significant increase in general footfall and enquiries. Our long-term aim remains the same, to be self-sustaining and provide a quality service in both our retail outlet and the Shopmobility scheme.

Safety of both our clients and the general public remains a priority with us. We will endeavour to take our Scoot Safe

This year the Charity shows of decrease from £131,229 in 2022 to a figure of £129,435 in 2023

Every effort will be made to find ways to carry our worthwhile and much needed service to our clients.

STRUCTURE, GOVERNANCE AND MANAGEMENT Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. A board of six trustee directors governs the charity, and the Manager carries out the day to day running of the service and manages the strategic development of the organisation.

In addition, there are co-opted, non-voting members, who attend board meetings in an advisory capacity, who represent some of our partners such as Stockton Borough Council.

**Stockton Shopmobility Limited
Report of the Trustees
for the Year Ended 31 March 2023**

STRUCTURE, GOVERNANCE AND MANAGEMENT

Induction and training of new trustees

All trustees receive a full induction pack, which outlines their duties and responsibilities. This includes information about the Charity Commission rules and regulations, company policies and procedures, and good practice in governance. Mr Michael Womphrey has a professional background in law and human resource management and provides training for all trustees of the company and employment law and good governance.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

In deciding what constitutes a risk, the trustees considered the following headings:-

- Governance and Management
- Operational risk
- Financial risk
- Environmental/External Factors
- Compliance Risk (Law and regulation)

Within each heading the trustees identified the potential risk to the charity, the appropriate control measures needed to manage the identified risk and an assessment of the risk level when those control measures have been applied.

The trustees have given particular consideration to the financial risks to the charity and have prepared a Reserves policy to ensure that its contractual obligations can always be met.

The trustees will review the Risk Management Strategy annually.

**Stockton Shopmobility Limited
Report of the Trustees
for the Year Ended 31 March 2023**

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03061335 (England and Wales)

Registered Charity number

1048199

Registered office

81 High Street
Castlegate Centre
Stockton on Tees
TS18 1AF

Trustees

M Womphrey (Chair)
L Osborne (Vice Chair)
J Nimmo
Councillor A McCoy
A Osborne

Board Members

Councillor M Javed (Stockton Borough Council)

Company Secretary

D P Barwick

Independent examiner

Anderson Barrowcliff LLP
Chartered Accountants
3 Kingfisher Court
Bowesfield Park
Stockton on Tees
TS18 3EX

Bankers

HSBC Bank plc
136 High Street
Stockton on Tees
TS18 1LR

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Stockton Shopmobility Limited
Report of the Trustees for the Year Ended 31 March 2023

MANUEL WHEELCHAIRS HIRE STATISTICS

APRIL	2021-2022	TOTAL EACH MONTH	0
APRIL	2022-2023	TOTAL EACH MONTH	6
MAY	2021-2022	TOTAL EACH MONTH	2
MAY	2022-2023	TOTAL EACH MONTH	7
JUNE	2021-2022	TOTAL EACH MONTH	1
JUNE	2022-2023	TOTAL EACH MONTH	3
JULY	2021-2022	TOTAL EACH MONTH	1
JULY	2022-2023	TOTAL EACH MONTH	8
AUGUST	2021-2022	TOTAL EACH MONTH	5
AUGUST	2022-2023	TOTAL EACH MONTH	4
SEPTEMBER	2021-2022	TOTAL EACH MONTH	4
SEPTEMBER	2022-2023	TOTAL EACH MONTH	6
OCTOBER	2021-2022	TOTAL EACH MONTH	4
OCTOBER	2022-2023	TOTAL EACH MONTH	6
NOVEMBER	2021-2022	TOTAL EACH MONTH	0
NOVEMBER	2022-2023	TOTAL EACH MONTH	3
DECEMBER	2021-2022	TOTAL EACH MONTH	0
DECEMBER	2022-2023	TOTAL EACH MONTH	0
JANUARY	2021-2022	TOTAL EACH MONTH	0
JANUARY	2022-2023	TOTAL EACH MONTH	0
FEBRUARY	2021-2022	TOTAL EACH MONTH	0
FEBRUARY	2022-2023	TOTAL EACH MONTH	4
MARCH	2021-2022	TOTAL EACH MONTH	0
MARCH	2022-2023	TOTAL EACH MONTH	4

WHEELCHAIR HIRE OVERALL	2021-2022	17	COVID 19
WHEELCHAIR HIRE OVERALL	2022-2023	51	

Stockton Shopmobility Limited
Report of the Trustees for the Year Ended 31 March 2023

POWERCHAIRS HIRE STATISTICS

APRIL	2021-2022	TOTAL EACH MONTH	0
APRIL	2022-2023	TOTAL EACH MONTH	3
MAY	2021-2022	TOTAL EACH MONTH	1
MAY	2022-2023	TOTAL EACH MONTH	3
JUNE	2021-2022	TOTAL EACH MONTH	0
JUNE	2022-2023	TOTAL EACH MONTH	1
JULY	2021-2022	TOTAL EACH MONTH	0
JULY	2022-2023	TOTAL EACH MONTH	5
AUGUST	2021-2022	TOTAL EACH MONTH	1
AUGUST	2022-2023	TOTAL EACH MONTH	0
SEPTEMBER	2021-2022	TOTAL EACH MONTH	0
SEPTEMBER	2022-2023	TOTAL EACH MONTH	3
OCTOBER	2021-2022	TOTAL EACH MONTH	1
OCTOBER	2022-2023	TOTAL EACH MONTH	3
NOVEMBER	2021-2022	TOTAL EACH MONTH	0
NOVEMBER	2022-2023	TOTAL EACH MONTH	4
DECEMBER	2021-2022	TOTAL EACH MONTH	0
DECEMBER	2022-2023	TOTAL EACH MONTH	0
JANUARY	2021-2022	TOTAL EACH MONTH	0
JANUARY	2022-2023	TOTAL EACH MONTH	0
FEBRUARY	2021-2022	TOTAL EACH MONTH	0
FEBRUARY	2022-2023	TOTAL EACH MONTH	4
MARCH	2021-2022	TOTAL EACH MONTH	0
MARCH	2022-2023	TOTAL EACH MONTH	4

<u>POWERCHAIRS HIRE OVERALL</u>	2021-2022	3	COVID 19
<u>POWERCHAIRS HIRE OVERALL</u>	2022-2023	30	

Stockton Shopmobility Limited
Report of the Trustees for the Year Ended 31 March 2023

SCOOTER HIRE STATISTICS

APRIL	2021-2022	TOTAL EACH MONTH	44
APRIL	2022-2023	TOTAL EACH MONTH	49
MAY	2021-2022	TOTAL EACH MONTH	79
MAY	2022-2023	TOTAL EACH MONTH	75
JUNE	2021-2022	TOTAL EACH MONTH	70
JUNE	2022-2023	TOTAL EACH MONTH	50
JULY	2021-2022	TOTAL EACH MONTH	73
JULY	2022-2023	TOTAL EACH MONTH	62
AUGUST	2021-2022	TOTAL EACH MONTH	90
AUGUST	2022-2023	TOTAL EACH MONTH	52
SEPTEMBER	2021-2022	TOTAL EACH MONTH	74
SEPTEMBER	2022-2023	TOTAL EACH MONTH	70
OCTOBER	2021-2022	TOTAL EACH MONTH	73
OCTOBER	2022-2023	TOTAL EACH MONTH	66
NOVEMBER	2021-2022	TOTAL EACH MONTH	61
NOVEMBER	2022-2023	TOTAL EACH MONTH	69
DECEMBER	2021-2022	TOTAL EACH MONTH	61
DECEMBER	2022-2023	TOTAL EACH MONTH	38
JANUARY	2021-2022	TOTAL EACH MONTH	62
JANUARY	2022-2023	TOTAL EACH MONTH	24
FEBRUARY	2021-2022	TOTAL EACH MONTH	45
FEBRUARY	2022-2023	TOTAL EACH MONTH	78
MARCH	2021-2022	TOTAL EACH MONTH	31
MARCH	2022-2023	TOTAL EACH MONTH	77

SCOOTER HIRE OVERALL	2021-2022	763	COVID
SCOOTER HIRE OVERALL	2022-2023	710	19

Stockton Shopmobility Limited
Report of the Trustees for the Year Ended 31 March 2023

TOTAL OF ALL SERVICES STATISTICS

APRIL	2021-2022	TOTAL EACH MONTH	44
APRIL	2022-2023	TOTAL EACH MONTH	58
MAY	2021-2022	TOTAL EACH MONTH	82
MAY	2022-2023	TOTAL EACH MONTH	85
JUNE	2021-2022	TOTAL EACH MONTH	71
JUNE	2022-2023	TOTAL EACH MONTH	54
JULY	2021-2022	TOTAL EACH MONTH	74
JULY	2022-2023	TOTAL EACH MONTH	75
AUGUST	2021-2022	TOTAL EACH MONTH	96
AUGUST	2022-2023	TOTAL EACH MONTH	56
SEPTEMBER	2021-2022	TOTAL EACH MONTH	78
SEPTEMBER	2022-2023	TOTAL EACH MONTH	79
OCTOBER	2021-2022	TOTAL EACH MONTH	78
OCTOBER	2022-2023	TOTAL EACH MONTH	75
NOVEMBER	2021-2022	TOTAL EACH MONTH	61
NOVEMBER	2022-2023	TOTAL EACH MONTH	76
DECEMBER	2021-2022	TOTAL EACH MONTH	61
DECEMBER	2022-2023	TOTAL EACH MONTH	38
JANUARY	2021-2022	TOTAL EACH MONTH	62
JANUARY	2022-2023	TOTAL EACH MONTH	24
FEBRUARY	2021-2022	TOTAL EACH MONTH	45
FEBRUARY	2022-2023	TOTAL EACH MONTH	86
MARCH	2021-2022	TOTAL EACH MONTH	31
MARCH	2022-2023	TOTAL EACH MONTH	85

<u>TOTAL OF ALL SERVICES</u>	2021-2022	783	COVID 19
<u>TOTAL OF ALL SERVICES</u>	2022-2023	791	

Long Term Hire April 2021 - March 2022

Statistics **COVID 19**

2021/2022	Manuel Chair	Scooter	Powerchair	Total
APRIL	0	0	0	0
MAY	1	2	1	4
JUNE	3	0	0	3
JULY	1	4	0	5
AUGUST	1	2	0	3
SEPTEMBER	1	0	0	1
OCTOBER	1	0	0	1
NOVEMBER	1	1	0	2
DECEMBER	3	0	0	3
JANUARY	0	0	0	0
FEBRUARY	1	0	0	1
MARCH	2	1	0	3
TOTALS	15	10	1	26

Long Term Hire April 2022 - March 2023

Statistics

2022/2023	Manuel Chair	Scooter	Powerchair	Total
APRIL	1	4	0	5
MAY	1	0	0	1
JUNE	0	4	0	4
JULY	3	2	0	5
AUGUST	1	6	0	7
SEPTEMBER	2	6	0	8
OCTOBER	1	1	0	2
NOVEMBER	4	1	0	5
DECEMBER	3	1	0	4
JANUARY	1	0	0	1
FEBRUARY	1	0	0	1
MARCH	1	1	0	2
TOTALS	19	26	0	45

New Registrations April 2021 - March 2022 Statistics COVID 19

2021/2022	No of local registrations	Registrations non Stockton residents	Total
APRIL	1	1	2
MAY	3	3	6
JUNE	7	3	10
JULY	5	3	8
AUGUST	7	4	11
SEPTEMBER	5	5	10
OCTOBER	7	4	11
NOVEMBER	6	2	8
DECEMBER	7	4	11
JANUARY	3	2	5
FEBRUARY	3	4	7
MARCH	2	4	6
TOTALS	56	39	95

New Registrations April 2022 - March 2023 Statistics

2022/2023	No of local registrations	Registrations non Stockton residents	Total
APRIL	6	4	10
MAY	4	4	8
JUNE	5	5	10
JULY	5	5	10
AUGUST	6	5	11
SEPTEMBER	7	5	12
OCTOBER	7	3	10
NOVEMBER	8	2	10
DECEMBER	5	3	8
JANUARY	3	2	5
FEBRUARY	6	2	8
MARCH	5	4	9
TOTALS	67	44	111

Information Requests April 2021 - March 2022 Statistics **COVID 19**

2021/2022	RETAIL	EQUIPMENT HIRE	Total
APRIL	70	44	114
MAY	55	82	137
JUNE	95	71	166
JULY	97	74	171
AUGUST	96	80	176
SEPTEMBER	92	78	170
OCTOBER	65	78	143
NOVEMBER	79	61	140
DECEMBER	58	61	119
JANUARY	65	62	127
FEBRUARY	55	45	100
MARCH	68	31	99
TOTALS	895	767	1662

Information Requests April 2022 - March 2023 Statistics

2022/2023	RETAIL	EQUIPMENT HIRE	Total
APRIL	85	58	143
MAY	60	85	145
JUNE	85	54	139
JULY	99	75	174
AUGUST	78	55	133
SEPTEMBER	96	79	175
OCTOBER	82	75	157
NOVEMBER	90	76	166
DECEMBER	58	38	96
JANUARY	89	24	113
FEBRUARY	85	86	171
MARCH	90	85	175
TOTALS	997	790	1787

**Stockton Shopmobility Limited
Report of the Trustees for the Year
Ended 31 March 2023**

Income Generation

Retail income has increased this year. £220,560 was generated over the year compared to £185,463 last year.

Hire fees have increased this year and generated £7,090 in comparison with last year's £4,316

Grants received, totalled £5,000.

Grants - Stockton Borough Council £6,000

Other trading activities £0.00

Investment Income £519.00

Total income this year was increased from £239,169 compared to £199,162 on last year's figure.

Expenditure

Total expenditure this year was £240,963 compared to £196,188 in the previous year.

Stockton Shopmobility Limited
Report of the Trustees for the Year Ended 31 March 2023

Acknowledgements

Stockton Shopmobility Ltd wishes to thank the following individuals and organisations for their support and contributions over the last year:

Acorn Stairlifts /Companion Stairlifts

Anderson Barrowcliff (Chartered Accountants)

Brian Jackson (B Supplied Ltd)

Castlegate Management (Matt Boxhall)

Drive Medical (Retail Supplier)

GreenPower (Retail Supplier)

Freerider (Retail Supplier)

Kozee Komforts (Retail Supplier)

Mark Bates (Scooter & Wheelchair Insurance)

One Rehab (Retail Supplier)

Roma Medical (Retail Supplier)

Stockton Borough Council (Funding)

SBC Support Team (Marc Bould, Karen Shaw)

Tom Franks (Engineering & Media)

Van Os Medical (Retail Supplier)

Rehasense uk (Retail Supplier)

Stockton Shopmobility Limited

Report of the Trustees and
Unaudited Financial Statements
for the Year Ended 31 March 2023

"Charity Commissioners Copy"
Registered Charity Number: 1048199

ANDERSON BARROWCLIFF LLP
Chartered Accountants

Stockton Shopmobility Limited

Contents of the Financial Statements
for the Year Ended 31 March 2023

	Page
Report of the Trustees	1 to 3
Independent Examiner's Report	4
Statement of Financial Activities	5
Balance Sheet	6
Notes to the Financial Statements	7 to 13

Stockton Shopmobility Limited

Report of the Trustees **for the Year Ended 31 March 2023**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Objectives and activities

Principle objectives, activities and achievements for the public benefit

The principal activity of the business continues to remain the hiring of disability equipment and the selling of disability aids and equipment. We strive to supply an extensive range of items, from small items like walking sticks and shower stools to larger items, such as scooters, riser recliner chairs and profiling beds. Profits from Shopmobility retail are, as always, ploughed back into improving our services and updating our fleet of hire equipment. Shopmobility also offers driver training through our Scoot Safe Campaign, as well as servicing and repair of vehicles. Looking after customers is very important to Stockton Shopmobility Ltd and we aim to find the right product to meet the individual needs of the customer. Our aim is to provide quality services at reasonable prices. Stockton Borough Council hosts several major events in and around the High Street throughout the year and mobility hire equipment is available for these events wherever possible.

The main achievements of the charity have been the increased independence for our clients using the hired mobility equipment. It enables clients to shop, meet friends for coffee or lunch, or to simply enjoy being out the house for a while. Enabling people to get out and about brings revenue to businesses in the town centre.

We are gaining a reputation for fair prices for our retail equipment, meaning that customers have a better chance of affording their own equipment.

The Trustees have had due regard to guidance published by the Charity Commission on public benefit.

Achievement and performance

Charitable activities

The Trustees of the Company continue to be optimistic with the overall results achieved for the year. Even in challenging retail conditions sales are still displaying an encouraging trend and retail sales projected growth is very much the basis of our business plan and strategy for revitalising the business.

Hires and rental numbers have improved somewhat in conjunction with the move to Wellington Square and a marketing and publicity plan is now in place to concentrate on developing new hires with such strategies as a discount hire scheme. This trend is viewed positively by the Trustees especially in the context of the Covid 19 pandemic effect on consumer shopping habits, and, secondly, challenging economic cost of living conditions. The Trustees remain confident that our premises move will have a positive and significant impact upon hires, and we are envisaging an increase in rental/hire activity and proportionate upturn in income from hires.

Financial review

Reserves policy

The Trustees believe that the Charity should hold financial reserves because it has no endowment funding and is entirely dependent upon donor funding from year to year which is inevitably subject to fluctuation and it needs to ensure that it can meet its contractual liabilities as they fall due.

In light of the above, the Trustees have established a policy whereby the unrestricted reserves should be no less than three months of unrestricted expenditure. This would equate to unrestricted reserves of approximately £65,000, currently unrestricted reserves stand at £129,435.

Reserve income will be held in a bank account considered to pay the most favourable interest rates and will be reviewed annually.

Stockton Shopmobility Limited

Report of the Trustees **for the Year Ended 31 March 2023**

Future plans

The move to Wellington Square, Stockton, has been at the centre of our company strategy. Our business plan is based around an official re-launch of the service supported by publicity and advertising. The Company has experienced encouraging retail sales since the move and, again, in the context of consumer cost of living challenges, the company sees this as a positive trend in which retail sales continue to grow.

The staff of Stockton Shopmobility have worked hard to maintain a good reputation which is reflected in the satisfaction and loyalty of clients. Both Trustees and staff are positive about the move to new premises and feel that the company is in a good commercial position to develop retail sales. Since the move there has been a significant increase in general footfall and enquiries.

Comment must be made about a general increase in running costs but this is in the context of general increased prices and the cost of living challenge which is affecting all retail businesses.

Our long-term aim remains the same, to be self-sustaining and provide a quality service in both our retail outlet and the Shopmobility scheme.

Safety of both our clients and the general public remains a priority with us. We will endeavour to take our Scoot Safe Campaign out into the community, so continuing to educate both mobility scooter users and the general public.

Structure, governance and management

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity.

A board of trustee directors govern the charity, and the Manager carries out the day to day running of the service and manages the strategic development of the organisation.

In addition, there are co-opted, non-voting members, who attend board meetings in an advisory capacity, who represent some of our partners such as Stockton Borough Council.

Induction and training of new trustees

All trustees receive a full induction pack, which outlines their duties and responsibilities. This includes information about the Charity Commission rules and regulations, company policies and procedures, and good practice in governance. Mr Michael Womphrey has a professional background in law and human resource management and provides training for all trustees of the company and employment law and good governance.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

In deciding what constitutes a risk, the trustees considered the following headings:-

- Governance and Management
- Operational risk
- Financial risk
- Environmental/External Factors
- Compliance Risk (Law and regulation)

Within each heading the trustees identified the potential risk to the charity, the appropriate control measures needed to manage the identified risk and an assessment of the risk level when those control measures have been applied.

The trustees have given particular consideration to the financial risks to the charity and have prepared a Reserves policy to ensure that its contractual obligations can always be met.

The trustees will review the Risk Management Strategy annually.

Reference and administrative details

Registered Company number

03061335 (England and Wales)

Registered Charity number

1048199

Stockton Shopmobility Limited

Report of the Trustees
for the Year Ended 31 March 2023

Registered office
16 Wellington Street
Stockton on Tees
TS18 1NA

Trustees
L Osborne (Vice Chair)
M Womphrey (Chair)
Councillor A McCoy
A Osborne
J Nimmo

Manager
D P Barwick

Company Secretary
D P Barwick

Independent Examiner
Anderson Barrowcliff LLP
Chartered Accountants
3 Kingfisher Court
Bowesfield Park
Stockton on Tees
TS18 3EX

Bankers
HSBC Bank plc
136 High Street
Stockton on Tees
TS18 1LR

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 7/6/2023 and signed on its behalf by:



.....
M Womphrey (Chairman) - Trustee

**Independent Examiner's Report to the Trustees of
Stockton Shopmobility Limited**

Independent examiner's report to the trustees of Stockton Shopmobility Limited ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2023.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

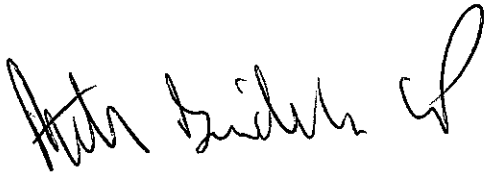
Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



James Dale FCCA

Anderson Barrowcliff LLP
Chartered Accountants
3 Kingfisher Court
Bowesfield Park
Stockton on Tees
TS18 3EX

Date: 8/6/23

Stockton Shopmobility Limited

Statement of Financial Activities
for the Year Ended 31 March 2023

	Notes	Unrestricted funds £	Restricted fund £	2023 Total funds £	2022 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	3	-	5,000	5,000	3,368
Charitable activities					
Grants - Stockton Borough Council		6,000	-	6,000	6,000
Retail Income		220,560	-	220,560	185,463
Hire Income		7,090	-	7,090	4,316
Investment income	4	519	-	519	15
Total		234,169	5,000	239,169	199,162
EXPENDITURE ON					
Charitable activities	5				
Retail and hire		235,963	5,000	240,963	196,188
NET INCOME/(EXPENDITURE)		(1,794)	-	(1,794)	2,974
RECONCILIATION OF FUNDS					
Total funds brought forward		131,229	-	131,229	128,255
TOTAL FUNDS CARRIED FORWARD		129,435	-	129,435	131,229

The notes form part of these financial statements

Stockton Shopmobility Limited

Balance Sheet
31 March 2023

	Notes	Unrestricted funds £	Restricted fund £	2023 Total funds £	2022 Total funds £
FIXED ASSETS					
Tangible assets	10	465	-	465	791
CURRENT ASSETS					
Stocks	11	9,108	-	9,108	8,009
Debtors	12	13,379	-	13,379	10,154
Cash at bank and in hand		110,284	-	110,284	115,822
		<u>132,771</u>	<u>-</u>	<u>132,771</u>	<u>133,985</u>
CREDITORS					
Amounts falling due within one year	13	(3,801)	-	(3,801)	(3,547)
NET CURRENT ASSETS		<u>128,970</u>	<u>-</u>	<u>128,970</u>	<u>130,438</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>129,435</u>	<u>-</u>	<u>129,435</u>	<u>131,229</u>
NET ASSETS		<u>129,435</u>	<u>-</u>	<u>129,435</u>	<u>131,229</u>
FUNDS	15				
Unrestricted funds				129,435	131,229
TOTAL FUNDS				<u>129,435</u>	<u>131,229</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2023.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2023 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 7/6/2023 and were signed on its behalf by:



.....
M Womphrey (Chairman) - Trustee

Stockton Shopmobility Limited

Notes to the Financial Statements **for the Year Ended 31 March 2023**

1. STATUTORY INFORMATION

Stockton Shopmobility Limited is a private charitable company, limited by guarantee, registered in England and Wales. The company's registered number and registered office address can be found in the Trustees' Report.

The financial statements are presented in sterling which is the functional currency of the charitable company and rounded to the nearest £.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

2. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Stockton Shopmobility Ltd meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

Income

Items of income are recognised and included in the accounts when all the following criteria are met:

- The charity have entitlement to the funds.
- Any performance conditions attached to the item(s) of income have been met or are fully within the control of the charity.
- There is sufficient certainty that receipt of the income is considered probable; and
- The amount can be measured reliably.

Deferred income represents amounts received for future periods and is released to incoming resources in the period to which it relates. Such income is only deferred when:

- The donor specifies that the donation must only be used in future accounting periods; or
- The donor has imposed conditions which must be met before the charity has unconditional entitlement.

Investment income is recognised on a receivable basis.

Income from charitable activities includes income recognised as earned (as the related goods or services are provided) under contract or where entitlement to grant funding is subject to specific performance conditions. Grant income included in this category provides funding to support programme activities and is recognised where there is entitlement, certainty of receipt and the amount can be measured with sufficient reliability. There is no netting off within the accounts.

Expenditure

Liabilities are recognised as soon as there is a legal or constructive obligation committing the company to the expenditure. All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. It includes attributable VAT which cannot be recovered.

Charitable expenditure comprises those costs incurred by the company in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by usage.

Governance costs include those incurred in the governance of the charity which are associated with the constitutional and statutory requirements.

Tangible fixed assets

Fixed assets are stated at cost less accumulated depreciation.

Assets purchased from restricted funds are capitalised in the Balance Sheet and the funds then transferred to unrestricted funds as they have been expended in the year.

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

2. ACCOUNTING POLICIES - continued

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Scooters, Chairs etc - 20% straight line

Computer equipment - 20% straight line

Furniture and equipment - 15% reducing balance

Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items.

Taxation

The charity is an exempt charity within the meaning of Schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

Fund accounting

Unrestricted income funds are general funds which are available for use at the trustees' discretion in furtherance of the objectives of the company.

Restricted funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Operating leases

Rental payments under operating leases are charged in the Statement of Financial Activities on a straight line basis over the lease term.

Debtors

Trade and other debtors are recognised at the settlement amount due.

Cash at bank

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

Creditors

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount.

Government grants

The charity received government grants in respect of the Coronavirus Job Retention Scheme and the Small Business Grant Fund. These grants are recognised at the fair value of the asset received or receivable when there is reasonable assurance that the charity will comply with conditions attached to them. The grants were received using the accrual model.

Stockton Shopmobility Limited

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

3. DONATIONS AND LEGACIES

	2023	2022
	£	£
Sundry donations	-	5
Grants	5,000	3,363
	<u>5,000</u>	<u>3,368</u>

Grants received, included in the above, are as follows:

	2023	2022
	£	£
Stockton Borough Council	5,000	2,667
Government Grants - CJRS	-	696
	<u>5,000</u>	<u>3,363</u>

4. INVESTMENT INCOME

	2023	2022
	£	£
Deposit account interest	519	15

5. CHARITABLE ACTIVITIES COSTS

	2023	2022
	£	£
Direct Costs		
Costs of goods sold	175,282	134,664
Support Costs		
Insurance	1,825	1,737
Premises costs	14,678	15,438
Bank charges	2,767	2,694
Wages & salaries	20,068	19,233
Pensions	566	496
Depreciation	198	506
Deficit on disposal of fixed assets	127	1,669
Repairs & renewals	4,418	893
Telephone	548	515
Printing, postage and stationery	2,089	2,310
Advertising	1,335	452
Sundry expenses	1,038	1,475
Governance Costs		
Wages & salaries	11,288	10,819
Accountancy and professional fees	4,736	3,287
	<u>240,963</u>	<u>196,188</u>

Stockton Shopmobility Limited

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

6. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2023	2022
	£	£
Depreciation - owned assets	198	506
Deficit on disposal of fixed assets	127	1,669
	<u> </u>	<u> </u>

7. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2023 nor for the year ended 31 March 2022.

8. STAFF COSTS

	2023	2022
	£	£
Wages and salaries	31,356	30,052
Other pension costs	566	496
	<u> </u>	<u> </u>
	<u>31,922</u>	<u>30,548</u>

The average monthly number of employees during the year was as follows:

	2023	2022
Retail and administrative	2	2
	<u> </u>	<u> </u>

No employees received emoluments in excess of £60,000.

The total amount of employee remuneration benefits received by key management personnel is £22,464 (2022 - £22,176).

9. LEGAL STATUS OF THE COMPANY

The charity is a company limited by guarantee. The members of the company are the trustees listed on page 1. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity.

Stockton Shopmobility Limited

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

10. TANGIBLE FIXED ASSETS

	Improvements to property £	Plant and machinery £	Fixtures and fittings £	Totals £
COST				
At 1 April 2022	18,787	8,718	4,917	32,422
Disposals	(18,787)	(167)	(1,062)	(20,016)
At 31 March 2023	-	8,551	3,855	12,406
DEPRECIATION				
At 1 April 2022	18,787	8,701	4,143	31,631
Charge for year	-	-	198	198
Eliminated on disposal	(18,787)	(167)	(934)	(19,888)
At 31 March 2023	-	8,534	3,407	11,941
NET BOOK VALUE				
At 31 March 2023	-	17	448	465
At 31 March 2022	-	17	774	791

11. STOCKS

	2023 £	2022 £
Stocks	9,108	8,009

12. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023 £	2022 £
Trade debtors	-	1,200
VAT	10,455	5,921
Prepayments and accrued income	2,924	3,033
	13,379	10,154

13. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023 £	2022 £
Trade creditors	547	383
Social security and other taxes	244	244
Other creditors	110	-
Accruals	2,900	2,920
	3,801	3,547

Stockton Shopmobility Limited

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

14. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2023 £	2022 £
Within one year	16,500	-
Between one and five years	17,500	-
In more than five years	9,000	-
	<u>43,000</u>	<u>-</u>

15. MOVEMENT IN FUNDS

	At 1.4.22 £	Net movement in funds £	At 31.3.23 £
Unrestricted funds			
General fund	131,229	(1,794)	129,435
TOTAL FUNDS	<u>131,229</u>	<u>(1,794)</u>	<u>129,435</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	234,169	(235,963)	(1,794)
Restricted funds			
Restricted Fund	5,000	(5,000)	-
TOTAL FUNDS	<u>239,169</u>	<u>(240,963)</u>	<u>(1,794)</u>

Comparatives for movement in funds

	At 1.4.21 £	Net movement in funds £	At 31.3.22 £
Unrestricted funds			
General fund	128,255	2,974	131,229
TOTAL FUNDS	<u>128,255</u>	<u>2,974</u>	<u>131,229</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	199,162	(196,188)	2,974
TOTAL FUNDS	<u>199,162</u>	<u>(196,188)</u>	<u>2,974</u>

Stockton Shopmobility Limited

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

16. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2023.

17. CONTROL RELATIONSHIPS

The Charity is under the control of the Board of Trustees as noted on page 1.

STOCKTON SHOPMOBILITY LIMITED



ANNUAL REPORT 2022-2023

Contents

1. Contents Page 1
2. Mission Statement Page 2
3. Report of the Trustees Page 3 - 5
4. Reference and Administrative Information Page 6
5. Statistical Information Page 7 - 13
6. Financial Summary Page 14
7. Acknowledgements Page 15

STOCKTON SHOPMOBILITY LIMITED

MISSION STATEMENT

"Our mission is to help people of all ages with mobility problems achieve a better level of independence.

This could be shopping, participating in leisure pursuits or meeting with friends.

As part of this mission, we provide mobility scooters, wheelchairs and walking aids, daily living aids maintained to the highest standard."

Stockton Shopmobility Ltd are core funded by



Stockton Shopmobility Limited
Report of the Trustees
for the Year Ended 31 March 2023

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Objectives and activities Principle objectives, activities and achievements for the public benefit

The principal activity of the business continues to remain the hiring of disability equipment and the selling of disability aids and equipment. We strive to supply an extensive range of items, from small items like walking sticks and shower stools to larger items, such as scooters, riser recliner chairs and profiling beds. Profits from Shopmobility retail are, as always, ploughed back into improving our services and updating our fleet of hire equipment. Shopmobility also offers

driver training through our Scoot Safe Campaign, as well as servicing and repair of vehicles. Looking after customers is very important to Stockton Shopmobility Ltd and we aim to find the right product to meet the individual needs of the customer. Our aim is to provide quality services at reasonable prices. Stockton Borough Council hosts several major events in and around the High Street throughout the year and mobility hire equipment is available for these events wherever possible.

The main achievements of the charity have been the increased independence for our clients using the hired mobility equipment. It enables clients to shop, meet friends for coffee or lunch, or to simply enjoy being out the house for a while. Enabling people to get out and about brings revenue to businesses in the town centre.

We are gaining a reputation for fair prices for our retail equipment, meaning that customers have a better chance of affording their own equipment.

The Trustees have had due regard to guidance published by the Charity Commission on public benefit.

Achievement and performance Charitable activities.

The Trustees of the Company continue to be optimistic with the overall results achieved for the year. Even in challenging retail conditions sales are still displaying an encouraging trend and retail sales projected growth is very much the basis of our business plan and strategy for revitalising the business. Hires and rental numbers have improved somewhat in conjunction with the move to Wellington Square and a marketing and publicity plan is now in place to concentrate on developing new hires with such strategies as a discount hire scheme. This trend is viewed positively by the Trustees especially in the context of the Covid 19 pandemic effect on consumer shopping habits, and, secondly, challenging economic cost of living conditions.

Financial review (Reserves policy)

The Trustees believe that the Charity should hold financial reserves because it has no endowment funding and is

entirely dependent upon donor funding from year to year which is inevitably subject to fluctuation and it needs to ensure

that it can meet its contractual liabilities as they fall due.

In light of the above, the Trustees have established a policy whereby the unrestricted reserves should be no less than

three months of unrestricted expenditure. This would equate to unrestricted reserves of approximately £65,000, currently unrestricted reserves stand at £129,435. Reserve income

will be held in a bank account considered to pay the most favourable interest rates and will be reviewed annually.

3

Stockton Shopmobility Limited

Report of the Trustees **for the Year Ended 31 March 2023**

Future Plans

Future plans- The move to Wellington Square, Stockton, has been at the centre of our company strategy. Our business plan is based around an official re-launch of the service supported by publicity and advertising. The Company has experienced encouraging retail sales since the move and, again, in the context of consumer cost of living challenges, the company sees this as a positive trend in which retail sales continue to grow.

The staff of Stockton Shopmobility have worked hard to maintain a good reputation which is reflected in the satisfaction and loyalty of clients. Both Trustees and staff are positive about the move to new premises and feel that the company is in a good commercial position to develop retail sales. Since the move there has been a significant increase in general footfall and enquiries. Our long-term aim remains the same, to be self-sustaining and provide a quality service in both our retail outlet and the Shopmobility scheme. Safety of both our clients and the general public remains a priority with us. We will endeavour to take our Scoot Safe

This year the Charity shows of decrease from £131,229 in 2022 to a figure of £129,435 in 2023

Every effort will be made to find ways to carry our worthwhile and much needed service to our clients.

STRUCTURE, GOVERNANCE AND MANAGEMENT Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. A board of six trustee directors governs the charity, and the Manager carries out the day to day running of the service and manages the strategic development of the organisation.

In addition, there are co-opted, non-voting members, who attend board meetings in an advisory capacity, who represent some of our partners such as Stockton Borough Council.

**Stockton Shopmobility Limited
Report of the Trustees
for the Year Ended 31 March 2023**

STRUCTURE, GOVERNANCE AND MANAGEMENT

Induction and training of new trustees

All trustees receive a full induction pack, which outlines their duties and responsibilities. This includes information about the Charity Commission rules and regulations, company policies and procedures, and good practice in governance. Mr Michael Womphrey has a professional background in law and human resource management and provides training for all trustees of the company and employment law and good governance.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

In deciding what constitutes a risk, the trustees considered the following headings:-

- Governance and Management
- Operational risk
- Financial risk
- Environmental/External Factors
- Compliance Risk (Law and regulation)

Within each heading the trustees identified the potential risk to the charity, the appropriate control measures needed to manage the identified risk and an assessment of the risk level when those control measures have been applied.

The trustees have given particular consideration to the financial risks to the charity and have prepared a Reserves policy to ensure that its contractual obligations can always be met.

The trustees will review the Risk Management Strategy annually.

**Stockton Shopmobility Limited
Report of the Trustees
for the Year Ended 31 March 2023**

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03061335 (England and Wales)

Registered Charity number

1048199

Registered office

81 High Street
Castlegate Centre
Stockton on Tees
TS18 1AF

Trustees

M Womphrey (Chair)
L Osborne (Vice Chair)
J Nimmo
Councillor A McCoy
A Osborne

Board Members

Councillor M Javed (Stockton Borough Council)

Company Secretary

D P Barwick

Independent examiner

Anderson Barrowcliff LLP
Chartered Accountants
3 Kingfisher Court
Bowesfield Park
Stockton on Tees
TS18 3EX

Bankers

HSBC Bank plc
136 High Street
Stockton on Tees
TS18 1LR

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Stockton Shopmobility Limited
Report of the Trustees for the Year Ended 31 March 2023

MANUEL WHEELCHAIRS HIRE STATISTICS

APRIL	2021-2022	TOTAL EACH MONTH	0
APRIL	2022-2023	TOTAL EACH MONTH	6
MAY	2021-2022	TOTAL EACH MONTH	2
MAY	2022-2023	TOTAL EACH MONTH	7
JUNE	2021-2022	TOTAL EACH MONTH	1
JUNE	2022-2023	TOTAL EACH MONTH	3
JULY	2021-2022	TOTAL EACH MONTH	1
JULY	2022-2023	TOTAL EACH MONTH	8
AUGUST	2021-2022	TOTAL EACH MONTH	5
AUGUST	2022-2023	TOTAL EACH MONTH	4
SEPTEMBER	2021-2022	TOTAL EACH MONTH	4
SEPTEMBER	2022-2023	TOTAL EACH MONTH	6
OCTOBER	2021-2022	TOTAL EACH MONTH	4
OCTOBER	2022-2023	TOTAL EACH MONTH	6
NOVEMBER	2021-2022	TOTAL EACH MONTH	0
NOVEMBER	2022-2023	TOTAL EACH MONTH	3
DECEMBER	2021-2022	TOTAL EACH MONTH	0
DECEMBER	2022-2023	TOTAL EACH MONTH	0
JANUARY	2021-2022	TOTAL EACH MONTH	0
JANUARY	2022-2023	TOTAL EACH MONTH	0
FEBRUARY	2021-2022	TOTAL EACH MONTH	0
FEBRUARY	2022-2023	TOTAL EACH MONTH	4
MARCH	2021-2022	TOTAL EACH MONTH	0
MARCH	2022-2023	TOTAL EACH MONTH	4

WHEELCHAIR HIRE OVERALL	2021-2022	17	COVID 19
WHEELCHAIR HIRE OVERALL	2022-2023	51	

Stockton Shopmobility Limited
Report of the Trustees for the Year Ended 31 March 2023

POWERCHAIRS HIRE STATISTICS

APRIL	2021-2022	TOTAL EACH MONTH	0
APRIL	2022-2023	TOTAL EACH MONTH	3
MAY	2021-2022	TOTAL EACH MONTH	1
MAY	2022-2023	TOTAL EACH MONTH	3
JUNE	2021-2022	TOTAL EACH MONTH	0
JUNE	2022-2023	TOTAL EACH MONTH	1
JULY	2021-2022	TOTAL EACH MONTH	0
JULY	2022-2023	TOTAL EACH MONTH	5
AUGUST	2021-2022	TOTAL EACH MONTH	1
AUGUST	2022-2023	TOTAL EACH MONTH	0
SEPTEMBER	2021-2022	TOTAL EACH MONTH	0
SEPTEMBER	2022-2023	TOTAL EACH MONTH	3
OCTOBER	2021-2022	TOTAL EACH MONTH	1
OCTOBER	2022-2023	TOTAL EACH MONTH	3
NOVEMBER	2021-2022	TOTAL EACH MONTH	0
NOVEMBER	2022-2023	TOTAL EACH MONTH	4
DECEMBER	2021-2022	TOTAL EACH MONTH	0
DECEMBER	2022-2023	TOTAL EACH MONTH	0
JANUARY	2021-2022	TOTAL EACH MONTH	0
JANUARY	2022-2023	TOTAL EACH MONTH	0
FEBRUARY	2021-2022	TOTAL EACH MONTH	0
FEBRUARY	2022-2023	TOTAL EACH MONTH	4
MARCH	2021-2022	TOTAL EACH MONTH	0
MARCH	2022-2023	TOTAL EACH MONTH	4

<u>POWERCHAIRS HIRE OVERALL</u>	2021-2022	3	COVID 19
<u>POWERCHAIRS HIRE OVERALL</u>	2022-2023	30	

Stockton Shopmobility Limited
Report of the Trustees for the Year Ended 31 March 2023

SCOOTER HIRE STATISTICS

APRIL	2021-2022	TOTAL EACH MONTH	44
APRIL	2022-2023	TOTAL EACH MONTH	49
MAY	2021-2022	TOTAL EACH MONTH	79
MAY	2022-2023	TOTAL EACH MONTH	75
JUNE	2021-2022	TOTAL EACH MONTH	70
JUNE	2022-2023	TOTAL EACH MONTH	50
JULY	2021-2022	TOTAL EACH MONTH	73
JULY	2022-2023	TOTAL EACH MONTH	62
AUGUST	2021-2022	TOTAL EACH MONTH	90
AUGUST	2022-2023	TOTAL EACH MONTH	52
SEPTEMBER	2021-2022	TOTAL EACH MONTH	74
SEPTEMBER	2022-2023	TOTAL EACH MONTH	70
OCTOBER	2021-2022	TOTAL EACH MONTH	73
OCTOBER	2022-2023	TOTAL EACH MONTH	66
NOVEMBER	2021-2022	TOTAL EACH MONTH	61
NOVEMBER	2022-2023	TOTAL EACH MONTH	69
DECEMBER	2021-2022	TOTAL EACH MONTH	61
DECEMBER	2022-2023	TOTAL EACH MONTH	38
JANUARY	2021-2022	TOTAL EACH MONTH	62
JANUARY	2022-2023	TOTAL EACH MONTH	24
FEBRUARY	2021-2022	TOTAL EACH MONTH	45
FEBRUARY	2022-2023	TOTAL EACH MONTH	78
MARCH	2021-2022	TOTAL EACH MONTH	31
MARCH	2022-2023	TOTAL EACH MONTH	77

SCOOTER HIRE OVERALL	2021-2022	763	COVID 19
SCOOTER HIRE OVERALL	2022-2023	710	

Stockton Shopmobility Limited
Report of the Trustees for the Year Ended 31 March 2023

TOTAL OF ALL SERVICES STATISTICS

APRIL	2021-2022	TOTAL EACH MONTH	44
APRIL	2022-2023	TOTAL EACH MONTH	58
MAY	2021-2022	TOTAL EACH MONTH	82
MAY	2022-2023	TOTAL EACH MONTH	85
JUNE	2021-2022	TOTAL EACH MONTH	71
JUNE	2022-2023	TOTAL EACH MONTH	54
JULY	2021-2022	TOTAL EACH MONTH	74
JULY	2022-2023	TOTAL EACH MONTH	75
AUGUST	2021-2022	TOTAL EACH MONTH	96
AUGUST	2022-2023	TOTAL EACH MONTH	56
SEPTEMBER	2021-2022	TOTAL EACH MONTH	78
SEPTEMBER	2022-2023	TOTAL EACH MONTH	79
OCTOBER	2021-2022	TOTAL EACH MONTH	78
OCTOBER	2022-2023	TOTAL EACH MONTH	75
NOVEMBER	2021-2022	TOTAL EACH MONTH	61
NOVEMBER	2022-2023	TOTAL EACH MONTH	76
DECEMBER	2021-2022	TOTAL EACH MONTH	61
DECEMBER	2022-2023	TOTAL EACH MONTH	38
JANUARY	2021-2022	TOTAL EACH MONTH	62
JANUARY	2022-2023	TOTAL EACH MONTH	24
FEBRUARY	2021-2022	TOTAL EACH MONTH	45
FEBRUARY	2022-2023	TOTAL EACH MONTH	86
MARCH	2021-2022	TOTAL EACH MONTH	31
MARCH	2022-2023	TOTAL EACH MONTH	85

<u>TOTAL OF ALL SERVICES</u>	2021-2022	783	COVID 19
<u>TOTAL OF ALL SERVICES</u>	2022-2023	791	

Long Term Hire April 2021 - March 2022

Statistics **COVID 19**

2021/2022	Manuel Chair	Scooter	Powerchair	Total
APRIL	0	0	0	0
MAY	1	2	1	4
JUNE	3	0	0	3
JULY	1	4	0	5
AUGUST	1	2	0	3
SEPTEMBER	1	0	0	1
OCTOBER	1	0	0	1
NOVEMBER	1	1	0	2
DECEMBER	3	0	0	3
JANUARY	0	0	0	0
FEBRUARY	1	0	0	1
MARCH	2	1	0	3
TOTALS	15	10	1	26

Long Term Hire April 2022 - March 2023

Statistics

2022/2023	Manuel Chair	Scooter	Powerchair	Total
APRIL	1	4	0	5
MAY	1	0	0	1
JUNE	0	4	0	4
JULY	3	2	0	5
AUGUST	1	6	0	7
SEPTEMBER	2	6	0	8
OCTOBER	1	1	0	2
NOVEMBER	4	1	0	5
DECEMBER	3	1	0	4
JANUARY	1	0	0	1
FEBRUARY	1	0	0	1
MARCH	1	1	0	2
TOTALS	19	26	0	45

New Registrations April 2021 - March 2022 Statistics COVID 19

2021/2022	No of local registrations	Registrations non Stockton residents	Total
APRIL	1	1	2
MAY	3	3	6
JUNE	7	3	10
JULY	5	3	8
AUGUST	7	4	11
SEPTEMBER	5	5	10
OCTOBER	7	4	11
NOVEMBER	6	2	8
DECEMBER	7	4	11
JANUARY	3	2	5
FEBRUARY	3	4	7
MARCH	2	4	6
TOTALS	56	39	95

New Registrations April 2022 - March 2023 Statistics

2022/2023	No of local registrations	Registrations non Stockton residents	Total
APRIL	6	4	10
MAY	4	4	8
JUNE	5	5	10
JULY	5	5	10
AUGUST	6	5	11
SEPTEMBER	7	5	12
OCTOBER	7	3	10
NOVEMBER	8	2	10
DECEMBER	5	3	8
JANUARY	3	2	5
FEBRUARY	6	2	8
MARCH	5	4	9
TOTALS	67	44	111

Information Requests April 2021 - March 2022 Statistics **COVID 19**

2021/2022	RETAIL	EQUIPMENT HIRE	Total
APRIL	70	44	114
MAY	55	82	137
JUNE	95	71	166
JULY	97	74	171
AUGUST	96	80	176
SEPTEMBER	92	78	170
OCTOBER	65	78	143
NOVEMBER	79	61	140
DECEMBER	58	61	119
JANUARY	65	62	127
FEBRUARY	55	45	100
MARCH	68	31	99
TOTALS	895	767	1662

Information Requests April 2022 - March 2023 Statistics

2022/2023	RETAIL	EQUIPMENT HIRE	Total
APRIL	85	58	143
MAY	60	85	145
JUNE	85	54	139
JULY	99	75	174
AUGUST	78	55	133
SEPTEMBER	96	79	175
OCTOBER	82	75	157
NOVEMBER	90	76	166
DECEMBER	58	38	96
JANUARY	89	24	113
FEBRUARY	85	86	171
MARCH	90	85	175
TOTALS	997	790	1787

Stockton Shopmobility Limited
Report of the Trustees for the Year
Ended 31 March 2023

Income Generation

Retail income has increased this year. £220,560 was generated over the year compared to £185,463 last year.

Hire fees have increased this year and generated £7,090 in comparison with last year's £4,316

Grants received, totalled £5,000.

Grants - Stockton Borough Council £6,000

Other trading activities £0.00

Investment Income £519.00

Total income this year was increased from £239,169 compared to £199,162 on last year's figure.

Expenditure

Total expenditure this year was £240,963 compared to £196,188 in the previous year.

Stockton Shopmobility Limited
Report of the Trustees for the Year Ended 31 March 2023

Acknowledgements

Stockton Shopmobility Ltd wishes to thank the following individuals and organisations for their support and contributions over the last year:

Acorn Stairlifts /Companion Stairlifts

Anderson Barrowcliff (Chartered Accountants)

Brian Jackson (B Supplied Ltd)

Castlegate Management (Matt Boxhall)

Drive Medical (Retail Supplier)

GreenPower (Retail Supplier)

Freerider (Retail Supplier)

Kozee Komforts (Retail Supplier)

Mark Bates (Scooter & Wheelchair Insurance)

One Rehab (Retail Supplier)

Roma Medical (Retail Supplier)

Stockton Borough Council (Funding)

SBC Support Team (Marc Bould, Karen Shaw)

Tom Franks (Engineering & Media)

Van Os Medical (Retail Supplier)

Rehasense uk (Retail Supplier)