

**HOPE** *worldwide*

(a company limited by guarantee)

# ANNUAL REPORT

for the Year ended 31 March 2024

Charity registration number: 1045930

Company registration number: 2659784

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# Chairman's Report

Our staff, volunteers and donors are amazing. Despite immense challenges in the Private Rental Sector we housed 131 homeless people. We funded in whole or in part schools, orphanages, early childhood development programmes, vocational training centres, disaster relief projects and healthcare programmes that served over 6,900 people overseas; and supported 122 Ukrainian refugees as they made a new home in the UK.

Truly, lives have been changed and uplifted and I am deeply grateful to everyone who has worked so hard, and given so much to make it happen. The early mornings and late nights, the giving of our many donors, the trips overseas to roll up our sleeves, the energy, the problem solving, the innovation; they all add up to make a huge difference in people's lives.

It is also true that due to financial pressures, exacerbated by two accidental fires in recovery support houses, it became necessary to close our ODAAT drug and alcohol rehabilitation programme. Not only was it heartbreaking to discontinue a programme that has helped so many people break free from addiction and live independent lives, the combination of loss of income due to the fires and the closure costs meant that the charity made a £343,261 loss in the year.

The trustees decided to sell the ODAAT houses which will recapitalise the charity and enable it to recover from the loss. Because of this decision the value of the houses is shown in the balance sheet as a current asset.

We now look forward to the future with optimism that the funds released from the house sales will give us a firm financial foundation from which to scale our lifechanging and lifegiving work.



Martin Saurma-Jeltsch  
Chair of Trustees

# Trustees Report

## Who we are

HOPE *worldwide* was started by members of the London International Church of Christ (now ICC Missions) in 1991 to help people in need and to involve members of the supporting churches in doing this. It is now an independent charity which maintains a close relationship with its founding congregations. Its main charitable objective is the relief of poverty. We are inspired by Christian principles and seek to put them into practice in our work.

The Strategy set for 2021 – 2026, in collaboration with our supporters is as follows:

HOPE worldwide's **VISION** is

Is of a world where everyone has the opportunity to fulfil their God-given potential.

HOPE worldwide's **Mission** is

To empower people to overcome poverty, homelessness and addiction through our compassionate service.

Our work is rooted in the Christian faith and is inspired by the example and love of Jesus Christ.

Our **CORE VALUES** as:

- **Compassion** – we strive to show care and demonstrate empathy by treating people with kindness, dignity and respect.
- **Integrity** – our work is guided by the principles of honesty, excellence and responsibility
- **Collaboration** – we recognise the strengths, experience and resources of others and so serve alongside many partners

## Objectives and Activities

HOPE *worldwide* works in 4 main areas:

- Homeless Services (Two Step) helps those who are homeless and those at risk of being made homeless to access accommodation – mostly in the private rented sector.

### **Strategic Objectives for Homeless Services**

- Improve and increase partnerships and collaboration
- Empower supporters for effective compassionate service
- Help people reach their potential

- Recovery Services (ODAAT - 'One Day at a Time') helps men suffering from drug or alcohol addiction to move from chaos to constructive living through a combination of counselling, therapy and peer support. This programme also provides housing both to those in the programme and some of those who have graduated from it.

#### **Strategic Objectives for Recovery Services**

- Enhance immediate recovery and lay foundations for a lifetime of successful constructive living
- Increase client intake by increasing referral routes

In December 2023, after nearly 30 years of successfully supporting men to overcome addiction to drugs and/or alcohol, HOPE worldwide UK, with a heavy heart, decided to close our ODAAT programme. Further details are provided later in this report.

- International Development raises funds for partner charities in other countries, especially in the Global South. These funds may come from individuals, trusts and foundations or corporations and are usually for specific programmes in the recipient countries.

#### **Strategic Objectives for International Activities**

- Help all UK supported International HOPE worldwide Partners to be sustainable, accountable and well managed.
- Ensure all UK donors feel appreciated and well informed about the International HOPE worldwide Programme that they support.
- Establish a UK Disaster Response Process.

- Volunteering  
HOPE worldwide depends on the effort of volunteers. Our volunteers raise money to support our work and also work within our programmes and those of our partner organisations overseas. We encourage our supporters to volunteer for other charities in the UK too.

#### **Strategic Objectives for Volunteering**

- To inspire and equip volunteers for compassionate service

## **Public Benefit**

In accordance with the Charity Commission's public benefit guidance, our Trustees have complied with their duty under section 17 of the Charities Act 2011. All Trustees contribute their time voluntarily and receive no personal benefits from the Charity. Moreover, they continue to choose to pay their own travel costs rather than make a claim from the Charity, even though they would be entitled to do so.

Our work primarily focuses on London, where our core programmes operate. For the second consecutive year, we ran the Homes for Ukraine programme with the support of volunteers from various locations across the United Kingdom, providing housing for Ukrainian refugees escaping conflict in their country. We extend gratitude to our hosts from supporting churches in Belfast, Birmingham, Bournemouth, Edinburgh, Greater London, Manchester, Watford, Reading, and other towns in the Thames Valley region.

During the 2023-24 period, HOPE worldwide conducted a survey and held four focus groups to gather insights from supporters across the UK regarding potential new programmes that would directly

benefit their local communities. Additionally, we initiated a three-month pilot volunteering project at Lea Bridge House in East London, facilitating evening support sessions for residents covering areas such as move-on accommodation, employment/upskilling, and essential skills.

Beyond the UK, our efforts in 2023-24 extended to supporting those in need in Afghanistan, Bangladesh, Cambodia, India, Lebanon, Nepal, Romania, Zambia, and Zimbabwe. Through funding and partnering with organizations in these countries, we provide support, advice, and organise volunteer trips.

We are sincerely grateful for the enduring and generous support of all our volunteers.

# Achievements and Performance

## Homeless Services (Two Step)

### Description of Programme

The Two Step programme provides a specialised housing service for single people in London who are experiencing or threatened with homelessness.

Staff and volunteers treat each person using the service with compassion, dignity and respect. We work in partnership with local authorities, night shelters, day centres and other charities who refer people to us for help finding accommodation in the private rented sector or supported housing.

Two Step has built relationships with many accommodation providers since the beginning of the programme. This network, combined with the compassionate work of our housing team, supporters and referral partners has enabled us to house over 7,500 people since the programme began in 1993.

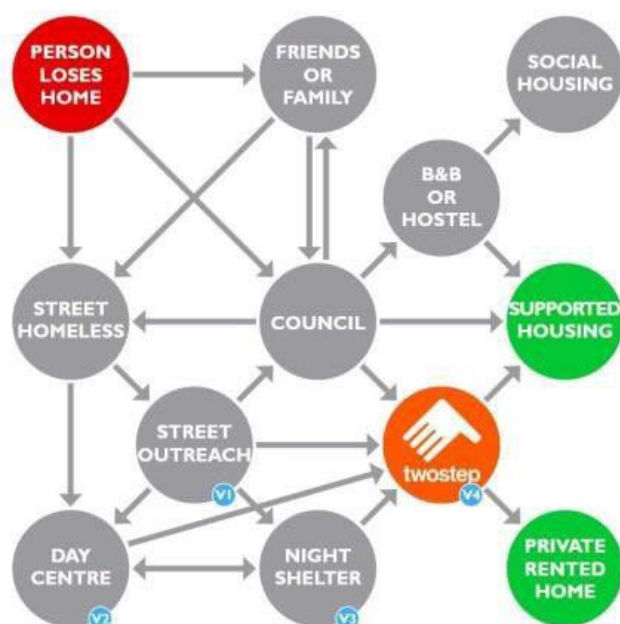
This network was invaluable when responding to the increased numbers of refugees who were homeless approaching our service.

### Tigist's story – being able to close a door and sleep in peace is “heaven”

Tigist is one of many refugees referred to our homelessness programme. She had been rough sleeping after having to leave Home Office accommodation, then managed to access a winter night shelter run by one of our partners. However, she found it difficult to sleep in the shelter due to the number of people there, and couldn't hold back the tears when we met because of the leg pain caused by walking around in the cold every day while waiting for the night shelter to open in the evening. After working closely with her, arranging several viewings and supporting her through process of getting accepted by a landlord, Tigist was housed a few weeks after she first met our team. She said the ability to close a door and sleep in peace was “heaven”.

### ALERT video featured on London Charter to End Rough Sleeping Website

A successful collaboration with Cardboard Citizens and JS Shots led to us producing a new ALERT video (<https://www.youtube.com/watch?v=KpYAMQo-p2I>) to equip supporters and members of the public to have helpful conversations with people surviving on the streets. The video was featured on the London Charter to End Rough Sleeping website (<https://www.endroughsleepinglondon.org.uk/newsitems/the-alert-approach-hope-worldwide-uk>)



NEWS

NEWS 18 Jan 2024



One of the actions suggested within the new London Charter to End Rough Sleeping is **Acknowledging people** – emphasising the importance of 'Acknowledging people when they talk to you or ask you for money, even if you decide you would rather not give it to them directly'.

Knowing how to do this though – and how to be most helpful – can be hard.

A new short film now available sets out the five steps to helping those experiencing homelessness. The film, '[The Alert approach](#)', made by **Hope worldwide UK** and presented by its **Director of Homeless Services Rob Payne**, asks, "What should you do when see someone who looks homeless?", and suggests a simple approach that spells **ALERT – Ask, Listen, Empathise, Respond, Take action**.



What we planned to do in 2023/24	What we did in 2023/24
<p><b>Improve and increase partnerships and collaboration.</b></p> <ul style="list-style-type: none"> <li>• Apply for further grant funding for our Charity Housing Service so that we can again offer a free housing service to Night Shelters, Day centres and other third-sector partners.</li> <li>• Pilot a monthly Housing Advice Surgery at the Connection at St Martin's Day Centre.</li> <li>• Director of Homeless Services to continue to play an active role as a member of homeless link – in particular the steering group for the Homeless Link PRS Forum.</li> </ul>	<ul style="list-style-type: none"> <li>• We successfully applied for grants of £13,000 from the Benefact Trust, £10,000 from Drapers' Charitable Fund and £7,000 from the Albert Hunt Trust to support this work. This enabled us to increase the capacity of the service from January 2024 and recruit additional staff. To help cover the cost of the service and manage demand, we decided to ask referral partners to make a small contribution to the cost of the service after their client was housed.</li> <li>• The Housing Advice Surgery was piloted at the Connection at St Martin's Day Centre but was not continued.</li> <li>• Our Director of Homeless Services gave a keynote address at Homeless INFORM conference and played a significant role in the planning of the first in-person PRS Forum event in Lambeth.</li> </ul>
<p><b>Empower supporters for effective compassionate service.</b></p> <ul style="list-style-type: none"> <li>• Two Step staff will train and support volunteers who will work alongside people housed in a hostel to make progress in their lives as part of a new pilot project.</li> <li>• We plan to produce an updated video to help prepare supporters and the general public to have helpful conversations with people on the streets during the Winter.</li> <li>• We will continue to educate our supporters on the causes and responses to homelessness by using social media to tell stories of people we have helped.</li> </ul>	<ul style="list-style-type: none"> <li>• Two Step staff supported and trained volunteers to participate in various evening support sessions at Lea Bridge House hostel including accessing move on accommodation, Employment/ Upskilling/ Work training and money management.</li> <li>• We recorded an updated video outlining the ALERT approach to having constructive interactions with people who are on the streets. The video was featured on the London Charter to End Rough Sleeping Website supported by the Mayor of London – see above</li> <li>• The stories of clients such as William and Tigist were posted on our blog and featured in our social media posts: <a href="https://hopeworldwide.org.uk/stories/">https://hopeworldwide.org.uk/stories/</a></li> </ul>

<b>Help people reach their potential.</b> <ul style="list-style-type: none"><li>We will continue to build partnerships with organisations such as Social Bite that can support people into work and monitor how many of those housed by our Charity Housing Service access or sustain Education Training and Employment (ETE).</li></ul>	<ul style="list-style-type: none"><li>57% (4 out the 7 housed) who were 'jobseekers' when housed in tenancies, were in Education, Training or Employment after 12 months.</li><li>100% (2 of 2) of those already accessing education, training, employment or volunteering were able to sustain it.</li></ul> <p>*figures for those housed in tenancies between April 2022-March 2023 who could be contacted after 12 months.</p>
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### How volunteers were involved in our work

- We had 2 volunteers in our office helping with research and general admin – one was a placement student from Goldsmiths, London University.

### Risks

- The funding landscape may change following the election such that there is no longer government funding for our work with North London Housing Partnership
- Supported Housing providers may not be able to continue to operate if local authorities cannot afford to pay towards the cost of housing benefit
- The reduction in supply of rented properties in London and increased demand may make suitable properties unaffordable for some of the people we seek to help

We will continue to build relationships and partnerships with organisations who can contribute towards the cost of our service. We will collaborate with other organisations in the sector regarding how to support the people we work with.

### What we plan to do next year (2024/25)

#### Improve and increase partnerships and collaboration

- Recruit staff and volunteers with the skills necessary to improve our service for refugees
- Begin new partnerships with charities that wish to refer to our service
- Play an active role as a member of the steering group for the Homeless Link PRS Forum
- Apply for further grant funding for our Charity Housing Service

Empower supporters for effective compassionate service

- Promote video to help prepare supporters and the general public to have helpful conversations with people on the streets during Autumn/Winter
- Continue to educate our supporters on the causes and responses to homelessness by using social media to tell stories of people we have helped
- Pilot Stopover service so that volunteers can provide short-term relief from the streets for clients who are sleeping rough

Help people reach their potential

- Continue to build partnerships with organisations such as Social Bite that can support people into work and monitor how many of those housed by our Charity Housing Service access or sustain Education Training and Employment (ETE).

## Recovery Services (One Day at a Time - ODAAT)

### Background

The ODAAT programme was established by HOPE worldwide in early 1994. It provided a quasi-residential, men-only, abstinence-based drug and alcohol rehabilitation programme, offering a range of treatments and peer support in south London. Over nearly three decades, it successfully supported men aged 18 and above in overcoming addiction and promoting lasting recovery.

### Reasons for Closure

The COVID-19 pandemic and government-mandated restrictions led to a decrease in new client admissions, with local authorities favouring facilities providing both detox and rehab services. Additionally, two accidental fires at residential properties in June 2023 and August 2023 adversely impacted client numbers and the charity's financial stability. Renovation work was covered by insurance. Despite exploring alternative rehab models, combined with unforeseeable risk factors, the decision was made to close the ODAAT programme in December 2023.

### Client Transition and Graduation

Following the decision to close the programme, our dedicated staff successfully supported each client in transitioning to alternate living arrangements. Despite the challenges faced, five men graduated in 2023-24, demonstrating the programme's impact in supporting lasting recovery.

### Volunteers

Volunteers continued to play an integral role in the service we provide to our clients. This involves providing one to one support to service users, "sleeping over" at each of the two residential properties and also volunteer counselling support.

### Legacy

Since its establishment, ODAAT has served approximately 750 individuals, with about 400 successfully graduating from the programme. For many, ODAAT was a pivotal step towards overcoming addiction, laying the foundation for their journey towards lasting recovery.

### Alumni Network at ODAAT: Fostering Lifelong Connections

In a heart-warming response to the desire among ODAAT graduates to sustain their connection and provide mutual support, we launched a nine-month pilot programme to foster these connections and evaluate its impact. These meetings are facilitated by a former ODAAT Therapy Manager, ensuring continuity and expert guidance.

## Thank you

We would like to say a huge thank you to all our volunteers and staff, whose dedication, compassion and support made such a significant impact on the lives of those seeking to overcome addiction.

And finally, none of the work of ODAAT would have been possible without the amazing generosity and unwavering backing of our supporters. We deeply appreciate you from the bottom of our hearts for sharing this journey with us. We would just like to leave you with a few testimonial quotes from some of our clients over the years.

*"I'm so grateful for ODAAT. God knows I've waited so many years. I'm looking forward to being a better son to my father (now in his 80s) and being a proper dad to my children. I want to be able to help others have the chance of recovery that I've had". –John*

*"The ODAAT recovery programme delivers. It delivered me from my addiction to crack cocaine. I'm maintaining my recovery on a daily basis — yesterday is history, tomorrow is a mystery, today is here." –Peter*

*"Since getting into recovery and completing the 1st stage of ODAAT's programme, I now see my daughter regularly. Our relationship has completely changed. I turn up when I've arranged to! At first, her mother was very suspicious about my good intentions, but as the weeks and now months have gone by and she has seen the change in me, she now encourages me to see my girl. For the first time in her life, she's seeing her Dad clean and sober." –Phil*

## Volunteering

### Homes for Ukraine

HOPE *worldwide* UK began offering accommodation to Ukrainian refugees within weeks of the UK's Homes for Ukraine scheme which started in March 2022. As always, we were fortunate to have generous and committed supporters who were quick to offer their homes as hosts. During 2023-24 the situation in Ukraine had not changed; however, we reached saturation point with volunteer host families. In spite of this, we helped a total of 122 Ukrainians in 2023-24, 65% housed with our existing host families and 32% housed through partner organisations. Many families have moved out of their hosts homes and become self-sufficient, finding private accommodation and employment. Although our ability to house new families has slowed down, we continue to support our existing families with the help of our volunteers in the following ways:

- Emotional and well-being support. In addition, we continued offering trauma counselling with a Ukrainian therapist, financially supported by HOPE *worldwide*.
- English conversation club helping to develop English language skills. We had the participation of 28 volunteers and ran it for 21 months from June 2022 to March 2024. Many have benefitted from the club, which has allowed them to feel confident enough to take more formal English classes at established further education schools. Some have had to stop as they are now working and no longer have the time.
- Helping Ukrainians find accommodation by providing housing advice and practical assistance in searching for properties.
- Helping with sensitive situations that required complex communication.

### Lea Bridge House

With the aim of helping a local community, we initiated a pilot volunteering project at Lea Bridge House, a hostel in East London, from August to October 2023. Lea Bridge House, a partner of Two Step, accommodates 229 residents. HOPE *worldwide* facilitated workshops and offered guidance to the residents on various topics, including securing move-on accommodation, crafting CVs and cover letters, and developing IT and other essential skills.

Nine volunteers from all areas of London led or provided support in five evening sessions over three months. At the end of the three months, after evaluating the effectiveness of the pilot project, it was clear that it would not be the right programme for a new HOPE *worldwide* project to engage a wider volunteer base.

### New Programme ideas from our supporters

For some time, we desired to start a new programme that engaged volunteers, understanding that many of our supporters wanted to not just contribute money, but be involved in a meaningful and tangible way. With that in mind, we set out on a fact-finding process to understand what our supporters thought about new programme ideas.

We did this by first sending out a survey in June 2023 for people to express their interests and views on a variety of topics. The response was encouraging, with 84 participants sharing their perspectives on

possible future opportunities for HOPE worldwide. The top three results were mental health initiatives (including within supporting churches), supporting older adults, and helping the local community with various needs.

### Focus Groups

In November 2023, we conducted four online focus groups, engaging 27 participants in discussions on a broad range of topics. These sessions explored areas such as the quality and frequency of our communication, transparency, the impact of our work, the needs within their communities, and opportunities for volunteer engagement. The feedback was insightful, with participants expressing a strong desire to be actively involved in projects that have a direct and meaningful impact on their local communities.

## International Development

### Description of Programme

HOPE *worldwide* in the UK is a member of the HOPE *worldwide* Global Network which consists of about 60 organisations that have a similar background and charitable objectives to us, and which work in different countries around the world. This year our International Development programme identified eight HOPE *worldwide* partners (“IHPs”) that we want to work with to build capacity. We chose six areas to focus on namely, governance, finances, safeguarding, measuring impact, communications and fundraising. Most of the support was provided remotely, but representatives from HOPE worldwide UK did visit Bangladesh, India, Romania, Turkey, Zambia and Zimbabwe.

### Fundraising

We raised money to fund all or part of specific programmes in the countries listed below. This funding came from corporates, individual donors and foundations.

### Monitoring

We provided support in designing log frames and we helped to monitor the work of our IHPs.

### Safeguarding Training

We provided external safeguarding training from the charity 31:8 to all our IHPs. We followed up with ongoing support and advice on good safeguarding practice.

### Communications

We continued to promote the work of our IHPs through our newsletters and social media pages and these posts were shared around our international community.

### Volunteers

We provided four UK based podiatrists to volunteer at the Village of HOPE, New Delhi, India.

### Governance

We provided volunteers to support the Board of Trustees for some of our IHPs.

### Annual report metrics: International Development (1st April 2023 to 31st March 2024)

What we planned to do in 2023/24	What we did in 2023/24
<b>Afghanistan</b>	
Provide financial support to the HOPE Community Centre in Kabul, which provides training courses in English language and computer skills.	With our support: <ul style="list-style-type: none"> <li>107 youths graduated from the Centre</li> <li>20 youths found jobs after graduating from the Centre</li> <li>200 families from 5 villages in Herat province received food packages for their families</li> </ul>
Provide humanitarian aid to some of the neediest people in the community	
Beyond what we planned	Winterisation Programme: <ul style="list-style-type: none"> <li>200 families on the borders of Kabul were helped with winter supplies, including</li> </ul>



	blankets and clothing
<b>Bangladesh</b>	
<p>Through partnerships with 3 corporate funders, fully fund 3 schools and Vocational Training Centres (VTC):</p> <ul style="list-style-type: none"> <li>Industrial Centre of HOPE (Jamgara School and Vocational Training Centre), Ashulia.</li> <li>Pepco School of HOPE and Vocational Training Centre, Dhaka.</li> <li>Soham for All Centre of HOPE School and Vocational Training Centre, Savar, Dhaka.</li> </ul>	<p>We are grateful for funding from ASDA, Pepco Group and PDS Multinational Holdings Ltd (both from the UK and in-country). With their support, the schools and vocational training centres achieved the following:</p> <p>Industrial Centre of HOPE:</p> <ul style="list-style-type: none"> <li>250 children were educated;</li> <li>50,508 midday meals were served;</li> <li>136 children were vaccinated;</li> <li>240 children received worm control medicine;</li> <li>249 children received an eye check-up and blood grouping;</li> <li>132 students received vocational training.</li> </ul> <p>Pepco School of HOPE and Vocational Training Centre:</p> <ul style="list-style-type: none"> <li>150 children were educated;</li> <li>26,082 midday meals were served;</li> <li>34 children were vaccinated;</li> <li>113 children received a Health Check-up;</li> <li>140 children received worm control medicine (free government service);</li> <li>118 children received an eye check-up;</li> <li>79 children received blood grouping;</li> <li>298 students received vocational training</li> </ul> <p>Soham for All Centre of HOPE School and Vocational Training Centre:</p> <ul style="list-style-type: none"> <li>150 children were educated;</li> <li>29,137 midday meals were served;</li> <li>126 children received a Health check-up, eye check-up and blood grouping;</li> <li>192 students received vocational training.</li> </ul>
<b>India</b>	
<p>Provide funding to the Village of HOPE for:</p> <ul style="list-style-type: none"> <li>Partial operating costs at 2 Bandaging Centres, where leprosy patients receive free treatment for their wounds</li> <li>Partial operating costs at the Vocational Training Centre</li> </ul>	<p>With our support, the Village of HOPE:</p> <ul style="list-style-type: none"> <li>Provided regular wound-care and bandaging to 325 leprosy patients</li> <li>Trained 638 students in nursing, computers and Tally (retail)</li> </ul>
Provide funding for Bhuj School.	With our support, 272 children were educated at the School.

	Redlands Green School in Bristol continued to support Bhuj School through fundraising and online educational activities.
Provide funding for Asharan Orphanage	With our support: <ul style="list-style-type: none"> <li>• 41 children were cared for at Asharan Orphanage</li> <li>• 16 children were reunited with their families</li> <li>• 4 children were adopted in India or abroad</li> <li>• 20 children were vaccinated</li> </ul>
Provide funding for HOPE <i>foundation</i> School, Hyderabad.	With our support, 233 children were educated at the School.
Provide funding for HOPE <i>foundation</i> Nursery and Primary School, Pudupattinam	With our support, 155 children were educated at the School.
Provide funding for Agricultural Project in Erode  HOPE <i>foundation</i> secured 4 acres of fertile agricultural land in Perundurai Village in Erode District, Tamil Nadu, India, in 2023. The goal was to cultivate fruit and vegetables on the land and use the income generated from the sale of the produce to meet the needs of the HOPE <i>worldwide</i> Orphanage, as well as an Old people's home, in Trichy.	With our support: <ul style="list-style-type: none"> <li>• Mulberry bushes were planted on 2 acres of land, and banana saplings and other vegetables (including chillies) were planted on another 2 acres of land</li> <li>• Drip irrigation was installed across the whole 4 acres of land.</li> <li>• A 3-year contract was signed with a nearby sericulture (silkworm) farmer to supply mulberry leaves for feeding the silkworms</li> <li>• 207 local women were employed to work on the land</li> </ul> 3 kgs of chillies and an unknown quantity of bananas that were grown on the land were given to the HOPE <i>worldwide</i> Orphanage in Trichy
<b>Beyond what we planned</b>	We co-ordinated 2 volunteer-visits to the Village of HOPE: one in October 2023 (for 2 podiatrists) and one in February 2024 (for another 2 podiatrists and 1 general volunteer). The podiatrists assisted staff at the Bandaging Centre, where they provided refresher training for staff and helped to treat patients. We funded the rebuilding and refurbishment of one of the bandaging units at the Village of HOPE
<b>Lebanon</b>	
Provide funding for: <ul style="list-style-type: none"> <li>• The Lebanon Relief Programme, which provides humanitarian aid to families</li> <li>• The Relief Programme for people affected by the earthquake in Syria in 2023</li> <li>• The Ambassadors of Peace Programme, a</li> </ul>	With our support: <ul style="list-style-type: none"> <li>• 25 families (110 people) in Lebanon received monthly parcels containing food, medication and clothing</li> <li>• 500 blankets, 200 hygiene kits, and 50 jackets were distributed to refugees affected by the</li> </ul>

<p>life-skills programme, which was delivered at a boarding school for children from broken families</p> <ul style="list-style-type: none"> <li>One floor for HOPE WW to occupy in a newly-constructed building in Lebanon</li> </ul>	<p>earthquake in Syria</p> <ul style="list-style-type: none"> <li>72 children attended the Ambassadors of Peace programme</li> <li>The floor was built and the rooms were furnished in the new building</li> </ul>
<b>Beyond what we planned</b>	<p>In late 2023, Israel was in conflict with neighbouring countries and many people in South Lebanon were affected. With our support, 20 families (120 people) in South Lebanon received monthly parcels containing food, clothing and baby kits</p>
<b>Nepal</b>	
<p>Provide funding for:</p> <ul style="list-style-type: none"> <li>Asha Vidhyashram School in Kathmandu</li> <li>Secondary School Scholarships</li> </ul>	<p>With our support:</p> <ul style="list-style-type: none"> <li>121 children were educated at the School (Nursery to Grade 5)</li> <li>23 students received scholarships to attend secondary school</li> </ul>
<b>Romania</b>	
<p>Provide funding for a foster-care programme and the establishment of a HOPE <i>worldwide</i> charity in Bucharest.</p>	<p>With our support:</p> <ul style="list-style-type: none"> <li>18 children in foster-care benefitted from social and educational activities supervised by volunteers from the Bucharest Church</li> <li>The HOPE <i>worldwide</i> charity in Bucharest was officially registered as HOPE, Oriunde in Lume in February 2024</li> </ul>
<b>Ukraine Relief Programme (UK)</b>	
<p>Provide funding for the Ukraine Relief Programme in the UK, which offers humanitarian aid and support to Ukrainian refugees and helps to rehouse them in the UK.</p>	<p>With our support, in the UK:</p> <ul style="list-style-type: none"> <li>51 Ukrainian refugees were matched with hosts</li> <li>Another 71 Ukrainians living with hosts not matched through HWW UK, or living independently, received other support (including emotional and well-being support, help in searching for properties, payment for flights to/from Ukraine for emergency situations, and legal advice)</li> <li>10 Ukrainians attended English conversation clubs to develop their English language skills.</li> <li>7 Ukrainians received psychological support (trauma counselling) with a Ukrainian therapist</li> </ul>
<b>Ukraine Relief Programme (Germany)</b>	
<p>Provide funding for partial salary costs (for 3 months) for staff at HOPE <i>worldwide</i> Germany to co-ordinate the the Ukraine Relief Programme in</p>	<p>With our support, 600 Ukrainian refugees were helped over the year, which is approximately 150</p>

Germany, which offers humanitarian aid and support to Ukranian refugees and helps to rehouse them in other European countries.	people over 3 months.
<b>Zambia</b>	
Fund salaries and central costs at HWW Zambia for a short period. This allowed HWW Zambia to continue operating and search for new sources of funding for 2024 onwards.	<p>With our support, HWW Zambia was able to continue operating the following programmes:</p> <ul style="list-style-type: none"> <li>• The Early Childhood Development (ECD) programme for 125 children aged under 6</li> <li>• Kids Clubs for 221 orphans and vulnerable children up to 18 years old</li> <li>• Women's Economic Empowerment activities for 194 women</li> </ul>
<b>Zimbabwe</b>	
Fund salaries and central costs at HWW Zimbabwe for a short period. This allowed HWW Zimbabwe to continue operating and search for new sources of funding for 2024 onwards.	<p>With our support, HWW Zimbabwe was able to continue operating the following programmes:</p> <ul style="list-style-type: none"> <li>• The Early Childhood Development (ECD) programme for 201 children aged under 6</li> <li>• The Women's Economic Empowerment programme (including ECD parenting programme, and baking, crocheting, beading, stone carving and gardening activities) for 218 women</li> </ul>
<b>Beyond what we planned</b>	
	<p><b>Turkiye 'Tiny Houses' Programme</b></p> <p>In February 2023, an earthquake struck south-eastern Türkiye near the Syrian border causing widespread damage and affecting nearly 26 million people. A local construction company responded to the disaster by building small pre-assembled houses (called 'Tiny Houses') for people who were left homeless after the earthquake. In March 2024, HWW UK co-ordinated a volunteer-visit and provided funds for the construction of 6 'Tiny Houses' and the refurbishment of 2 classrooms in a second affected area, near Adiyaman.</p>

## Summary of outputs linked to Sustainable Development Goals (SDG) (1st April 2023 to 31st March 2024)

The Sustainable Development Goals are a collection of 17 interlinked global goals designed to be a "blueprint to achieve a better and more sustainable future for all". The SDGs were set up in 2015 by the United Nations General Assembly and are intended to be achieved by 2030.

<https://sdgs.un.org/goals#goals>

Thematic Area	SDG	HWW programmes supported	No. of beneficiaries
Education	SDG 4: Quality Education SDG 5: Gender Equality SDG 10: Reduced Inequalities	<b>Early Childhood Development (ECD)</b>	
		Zambia	125
		Zimbabwe	201
		<b>TOTAL (ECD)</b>	<b>326</b>
		<b>Primary and Secondary Education</b>	
		Industrial Centre of HOPE (Jamgara School) (Ashulia, Bangladesh)	250 (142 girls)
		Pepco School of HOPE (Bangladesh)	150 (90 girls)
		Soham for All Centre of HOPE School (Bangladesh)	150 (83 girls)
		Bhuj School (India)	272 (93 girls)
		HOPE <i>foundation</i> School, Hyderabad (India)	233 (112 girls)
		HOPE <i>foundation</i> Nursery and Primary School, Pudupattinam (India)	155 (67 girls)
		Asha Vidhyashram School (Nepal)	121 (49 girls)
		<b>TOTAL (Primary and Secondary Education)</b>	<b>1,331 (636 girls)</b>
		<b>Vocational Training</b>	
		HOPE Community Centre, Kabul (Afghanistan)	107 (males only)
		Industrial Centre for HOPE (Ashulia, Bangladesh)	132 (73 females)
		Pepco Group School of HOPE (Bangladesh)	298 (239 females)
		Soham for All Centre of HOPE (Bangladesh)	192 (127 females)
		Village of HOPE (India)	638 (517 females)
		<b>TOTAL (Vocational Training)</b>	<b>1,367 (956 females)</b>
		<b>GRAND TOTAL (Education)</b>	<b>3,024 (1,592 females)</b>

Orphanages Report			
Thematic Area	SDG	HWW programmes supported	No. of beneficiaries
Nutrition	SDG 2: Zero Hunger	Industrial Centre of HOPE (Bangladesh)	250
		Pepco School of HOPE (Bangladesh)	150
		Soham for All Centre of HOPE School (Bangladesh)	150
		HOPE <i>worldwide</i> Orphanage (Trichy)	39
		GRAND TOTAL (Nutrition)	589
Orphans and Vulnerable Children	SDG 1: No poverty SDG 3: Good Health and Well-Being SDG 4: Quality Education SDG 5: Gender Equality SDG 10: Reduced Inequalities	Asharan Orphanage (India)	41
		Foster-care (Romania)	18
		Ambassadors of Peace (Lebanon)	72
		Kids Clubs (Zambia)	221
		GRAND TOTAL (Orphans and Vulnerable Children)	352
Humanitarian Aid	SDG 1: No poverty SDG 2: Zero Hunger SDG 3: Good Health and Well-Being SDG 10: Reduced Inequalities	Humanitarian Aid (Afghanistan)	800 (200 families)*
		Winterization Programme (Afghanistan)	800 (200 families)*
		Lebanon Relief Programme (Beirut)	110
		Relief Programme (Syria)	500
		Humanitarian Aid (South Lebanon)	120
		Ukraine Relief Programme (UK)	122
		Ukraine Relief Programme (Germany)	150
		Turkiye ‘Tiny Houses’ Programme	24 (6 families)*
		GRAND TOTAL (Humanitarian Aid)	2,626
		* We assume each family consists of at least 4 family members who benefitted from aid.	

Trustees Report			
Thematic Area	SDG	HWW programmes supported	No. of beneficiaries
Health	SDG 3: Good Health and Well -Being	Vaccinations	
		Asharan Orphanage, India	20
		Industrial Centre of HOPE, Bangladesh	136
		Pepco School of HOPE, Bangladesh	34
		TOTAL (Vaccinations)	190
		Other Health Interventions (including one or more of the following: Health check-up, eye check-up, blood grouping, worm control medicine, clinic visits, or psychological support)	
		Industrial Centre of HOPE (George School), Bangladesh	249
		Pepco School of HOPE, Bangladesh	140
		Soham for All Centre of HOPE School	126
		Village of HOPE Bandaging Unit, India	325
		Ukraine Relief Programme (UK)	7
		TOTAL (Other Health Interventions)	847
		GRAND TOTAL (Health)	1,037
Women's Economic Empowerment	SDG 1: No poverty SDG 5: Gender Equality SDG 8: Decent Work and Economic Growth SDG 10: Reduced Inequalities	Agricultural Project in Erode, India	207
		Women's Economic Empowerment Programme, Zambia	194
		Women's Economic Empowerment Programme, Zimbabwe	218
		GRAND TOTAL (Women's Economic Empowerment)	619
TOTAL NUMBER OF INTERNATIONAL BENEFICIARIES			6,985
Note: Beneficiaries who received support in more than one thematic area have only been counted once			

## What we plan to do in 2024/25

During 2024/25 through capacity building and ongoing support we will continue to implement our strategy to

1. *Help all UK supported International HOPE worldwide Partners to be sustainable, accountable and well managed.*
2. *Ensure all UK donors feel appreciated and well informed about the International HOPE worldwide programme that they support.*
3. *Establish a UK Disaster Response Process.*

Our plans for the countries we support are as follows:

### **Afghanistan**

- Provide funding for the HOPE Community Centre in Kabul, which provides vocational training to migrant youths from impoverished backgrounds.

### **Bangladesh**

Through partnerships with 3 corporate funders, fully fund 3 schools and Vocational Training Centres (VTC):

- Industrial Centre of HOPE (George School and Vocational Training Centre), Ashulia.
- Provide scholarships for sixth form college for graduates from Industrial Centre of HOPE.
- Pepco School of HOPE and Vocational Training Centre, Dhaka.
- Soham for All Centre of HOPE School and Vocational Training Centre, Savar, Dhaka.
- Assist in the designing and raising funds for a new programme to train women in Northern Bangladesh in the production and sale of jute products.

### **India**

- Provide funding to the Village of HOPE for:
  - Full operating and salary costs at 2 bandaging centres, where leprosy patients receive treatment for their wounds
  - Partial operating and salary costs at Vocational Training Centre
  - Send UK podiatrists to volunteer at the Village of HOPE
- Provide partial funding for the following programmes:
  - Pudupattinam School
  - Hyderabad School
  - Asharan Orphanage
  - Erode Agricultural Project
  - Bhuj School

### **Lebanon**

- Provide funding for two part time members of staff to run the HOPE worldwide programmes in Lebanon.

### **Nepal**

- Provide funding for the Asha Vidhyashram School in Kathmandu and funding for pupil scholarships for secondary school. Research funding opportunities for other programmes of HOPE worldwide Nepal.



### **Romania**

- Provide funding for a salary and running costs of the pilot project to help fostered children in Romania.

### **Turkiye**

- Provide further funds to build “tiny houses” in the Hatay area of Southern Türkiye and to support a vocational training centre and after school club in Adiyaman, Southern Türkiye.

### **Ukraine**

- Provide continuing support where needed for refugees that we housed through our Homes for Ukraine Project.

### **Zambia**

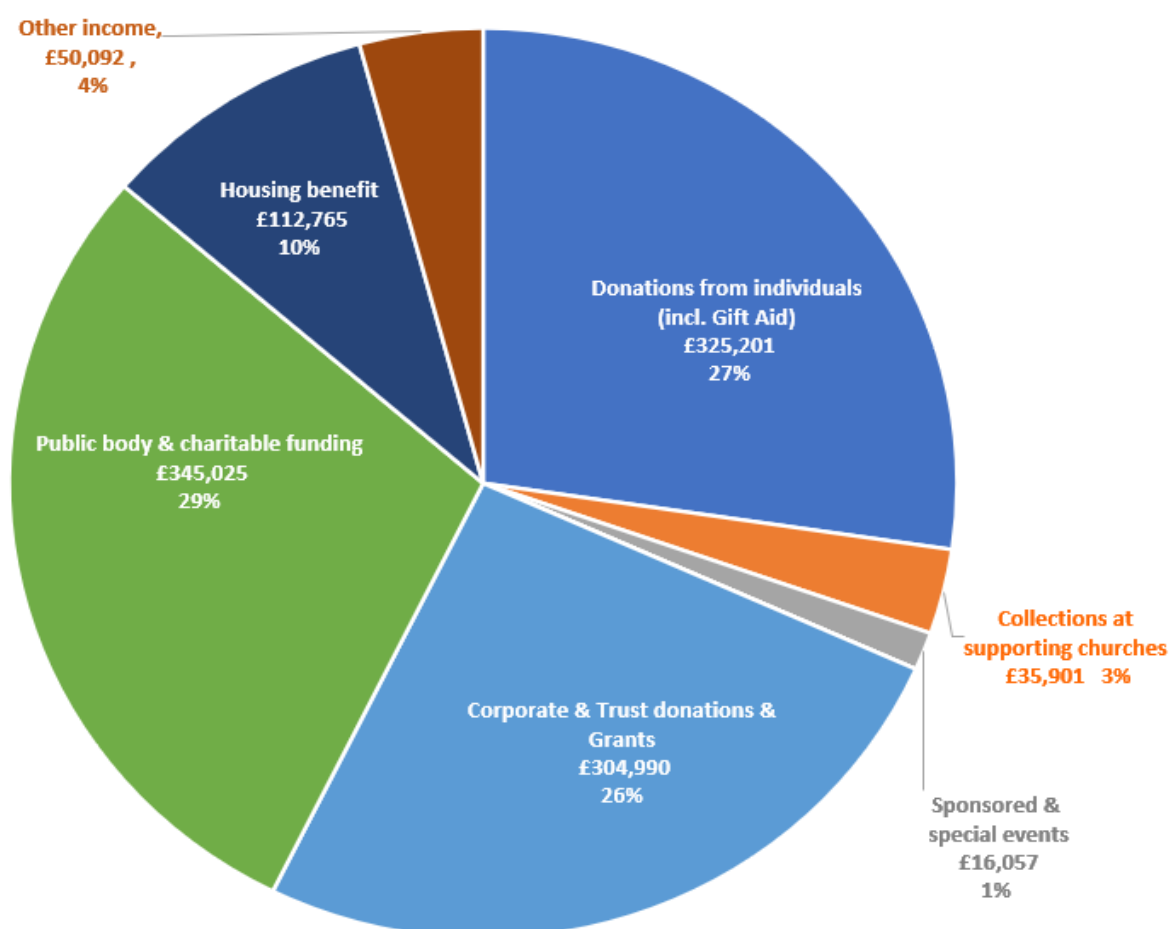
- We plan to provide funding for central costs and salaries for four community sites in Lusaka that run Kids Clubs, Women’s Empowerment Programmes, and Parents Support Groups. We also plan to assist in finding new funding opportunities for HOPE *worldwide* Zambia.

### **Zimbabwe**

- We plan to provide funding for central costs, salaries and site costs at five community sites in or around Harare that run Early Childhood Development training, Kids Clubs and Women’s Economic Empowerment Training. We also plan to assist in finding new funding opportunities for HOPE *worldwide* Zimbabwe.

## Financial Review

### Sources of Funds



During 2023-24, we received financial support from diverse sources, including public bodies such as local government grants, central government funded programmes, and other charitable organisations. These funds constituted 29% of our total income, the same percentage as the previous fiscal year. The allocation of these funds primarily supported our Homeless Services (Two Step) and Recovery Services (ODAAT) programs.

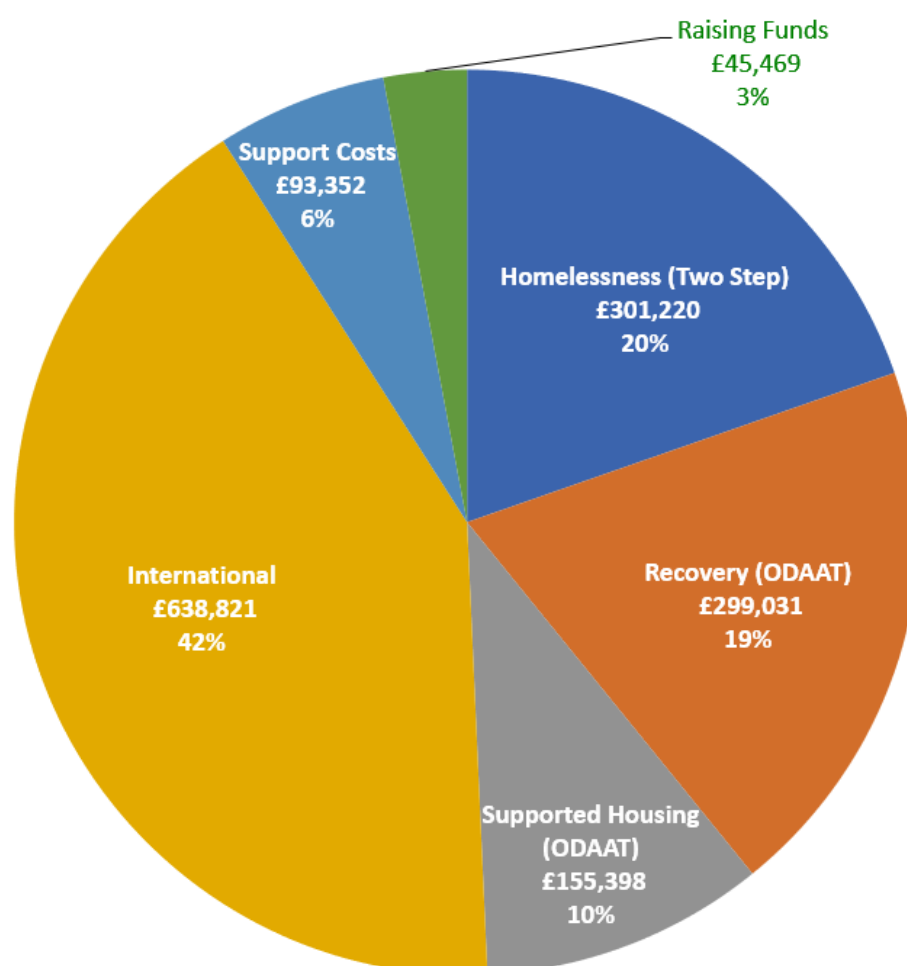
Our Recovery Services (ODAAT) received Housing Benefit, representing 10% of our total income, a slight decrease from the previous year's 12% (2022/23). This funding was instrumental in sustaining our Stage 1-3 Recovery House, albeit with the closure of ODAAT early in the upcoming financial year, will result in a decline of housing benefit income to zero.

We express our deep appreciation and gratitude to so many individuals whose generous donations, along with associated Gift Aid, greatly contributed to the work we do. Our gratitude extends to the supporting churches and participants in sponsored events whose combined contributions represented 35% of our total income, mirroring the previous year's support level. Much of this funding was unrestricted, providing us with the agility to address the unique needs of our beneficiaries.

Corporate donations and funding accounted for 26% of total income showcasing a rise from 20% in 2022/23. We would like to extend a special acknowledgement to the companies and organisations that

have generously backed our International Programmes. For instance, George, the clothing division of **ASDA**, has kindly supported the largest HOPE worldwide school in Bangladesh through a three-year partnership. Similarly, **Pepco** funds the Ashulia Primary School in Bangladesh, also under a three-year arrangement, while **PDS Multinational Holding** (Soham for All) has been a steadfast supporter of a school in Dhaka, Bangladesh. **Sevenhill** has played a pivotal role in supporting the Village of Hope in India.

## Uses of funds



In the pursuit of our mission, we allocated a significant portion of our resources towards serving our beneficiaries, with 91% of our total income dedicated to this purpose. This shows a slight increase from the previous year's 90% allocation.

Within this allocation, Homeless Services accounted for 20%, demonstrating a slight decline from the previous year's 22%. Similarly, Recovery Services and Supported Housing (ODAAT) represented 30% of our expenditure, compared to 28% in 2022/23. Notably, our commitment to international support constituted 42% of our expenditure, showcasing a small rise from the previous year's 40%. With regards to international support, a significant portion of our expenditure was directed towards providing grants to our overseas partner organisations.

The remaining 9% of our income, a slight decrease from 10% in 2022/23, was designated for vital fundraising activities and support costs. This included the overall management of our charity, ensuring the smooth functioning of our operations and the sustainability of our endeavors.

## Reserves

The Charity's Reserves policy balances the need to protect our charitable activities and our desire to maximise the impact of the funds we raise on our beneficiaries. We have 3 very different streams of activity and this requires a bespoke approach to reserves management.

- Two Step works with clients for up to 6 months. Once a client is accepted onto the programme and starts the process of looking for housing it would be very disruptive if they have to start again with another provider. This would significantly extend the period for which they were homeless. Our reserve level is set at 6 months of the full operational cost which is £150,611
- Our International Programmes are operated by partners in other countries. We provide development and support for these partners to ensure that the programmes they run meet the standards required. This support is to ensure that these programmes meet the needs of corporate and individual funders. Our agreements with Corporate Funders are up to 3 years in length and require us to provide this type of support for the whole period. The reserve amount is set at the cost of providing this support for all of our International programmes for 1 year, although in the case of an orderly closure the level of support will gradually taper over 3 years as the number of funders and programmes reduces. This amount is £60,988.
- International programmes are funded from Restricted Funds donated for specific purposes. However many of the programmes deliver services, such as education, where a sudden closure would be very disruptive to beneficiaries. We believe it is prudent to have an unrestricted reserve equivalent to 1/3 of the annual grant amount for our long term programmes in case a funder has to withdraw for some reason. This would allow the programme, such as a school, to continue whilst another funder is identified, or for an orderly closure by the partner organization. For International Programmes funded by individual donations we have set the reserve level at 6 months of the overall grant level. This gives partner organisations time to find other funders or to carry out an orderly closure. The total amount set aside for this is £234,966.
- We have started a new volunteering programme which is currently rolling out with partner organisations. To manage an orderly closure of this programme we would need to pass over the support activities we provide to these partners. Our reserve level is set at 3 months of the full operational cost which is £13,150.
- In addition to these programme specific reserves an orderly closure would also require that we continue to provide management and administrative support to these programmes as well as wind down the organisation. Our reserve level is set at 12 months of the cost of this support which is £93,351.

In addition to the costs of winding down these streams of activity we also need to have reserves to cover the redundancy cost for staff and the cost of any unexpired leases. The amount for this is £78,660.

The Trustees have therefore concluded that the overall reserve within our unrestricted funds should be as follows:

	2023-24	2022-23
Two Step	150,611	147,752
International Support Cost	60,988	58,084
International Reserve	234,966	188,999
Volunteer Programmes	13,150	--
Management Support	93,351	84,585
Redundancy Cost	70,088	68,526
Lease Cost	8,571	38,571
<b>Total</b>	<b>631,725</b>	<b>586,517</b>

For the 2023/24 financial year, unrestricted funds exceed the target level outlined in the table above, with our free reserves covering eight months of expenditure. Our free reserves represent 8 months of expenditure. In 2024/25, the Board will continue to refine the Reserves Policy, and establish "Designated Funds" earmarked for specific purposes. This strategic approach will ensure a prudent and accountable use of resources across our evolving range of charitable activities.

## Fundraising Practices

The charity is dedicated to fundraising with integrity and accountability, engaging supporters through personalised email appeals and presentations at supporting churches. We seek to maintain the highest ethical standards which reflect our core values in our fundraising activities. By actively seeking and valuing feedback from donors, we seek to foster a culture of trust and empowerment, with their suggestions shaping our practices and deepening their connection to our mission. The charity benefits from events organised by both staff and supporters.

HOPE *worldwide* is registered with the Fundraising Regulator and adheres to the standards of the Fundraising Code. As far as the Trustees are aware, the Code has been complied with during the year. There is a complaints policy to deal with any issues that may arise. No complaints have been received about fundraising activity in the year.

We did not employ third-party fundraising organisations.

## Risk Management

The charity conducts a thorough review of its risk register on a quarterly, bi-annual or annual basis, depending on the risk profile of each area. This approach ensures that we establish and maintain effective systems, policies, and procedures to mitigate potential risks to the organisation. The principal risks are sustainability of income, cybersecurity and the safety of staff, volunteers and beneficiaries. A summary of these risks and the key mitigations is given below:

## Sustainability of Income

A proportion of the charity's funding comes from local authority funding and this is vulnerable to decisions beyond our control. All the Senior Management team are actively engaged with seeking alternative funding sources and developing funding strategies for their areas. A part time fundraiser assists this work.

In light of economic challenges such as inflation, reduced household incomes, and other macroeconomic factors, we closely monitor the potential impact on donor income. We are grateful to our supporters and have invested more resources in donor relations in communicating the impact and outcomes of all HOPE programmes.

## Cyber Security

In an increasingly digital world, the charity recognises the critical importance of cybersecurity in protecting sensitive data and ensuring the integrity of our operations. We have implemented robust cybersecurity measures, including staff training on digital safety and the hiring of a IT support services firm to safeguard our systems.

## Safety of Staff, Volunteers and Beneficiaries

All staff and volunteers who work with beneficiaries are screened, which includes a police check, and they are provided with training for their roles. The Charity achieved the Investors in People Gold Standard while ODAAT is regulated by the Care Quality Commission (CQC) and has been successfully audited by them. The Charity has designated Health & Safety officers and a Designated Safeguarding Lead for our UK operations and international activities respectively.

The Trustees are conscious that the programmes we fund overseas constitute an area of risk for the Charity, even though we are not running these programmes directly. We work with our partner charities to ensure their safeguarding and whistleblowing policies are suitable and robust. We are currently working with our partners and other members of the HOPE *worldwide* Global Network to improve these policies further. This work takes into account the "Safeguarding for External Partners" Standards produced by DFID when it was stand alone.

## Structure, Governance and Management

### Governing document

The name of the Charity is HOPE *worldwide*, a company limited by guarantee. It was formed on 22 October 1991. On 26 November 2020 the Memorandum and Articles of Association was amended to reflect current charity best practices. The Trustees are also directors and members of the company with liability limited by guarantee to £1. There are no other members. None of the Directors had any other interest in the Charity. The Directors are also Trustees for the purposes of charity law and in this report they are referred to as Trustees.

### Appointment of Trustees

Throughout 2023-24, the average number of Trustees stood at seven. Skills gaps on the board are reviewed and the Board seeks volunteers with appropriate competencies to fill these. The power to appoint Trustees rests with the existing Board. It is expected that all Trustees have demonstrated their interest through acting as volunteers with the Charity before being considered for appointment.

The Trustees' skills and experience are broad and include business, public service, voluntary sector and international development. Before joining the Board, all prospective new Trustees are interviewed by the existing Board and also attend Board meetings as observers. New Trustees are provided with an induction and training.

### Organisation

The Board met six times between April 2023 and March 2024 to review reports from the Management Team and to discuss the direction and policies of the Charity. Additionally, the full Board met two times to decide on the future of our Drug & Recovery Programme (ODAAT) with the decision to close ODAAT made in December 2023.

Different trustees visited the programmes throughout the year.

Day to day operational decisions were delegated to the Chief Executive who reported to the Board at board meetings and regularly met with the Chair.

## Staff Remuneration Policy and Performance Management

HOPE *worldwide* is committed to offering fair and appropriate salaries which will enable us to attract and retain skilled staff, therefore maximising our impact and delivering our objectives.

To facilitate this, HOPE *worldwide* assesses roles using the National Joint Council (NJC) process and utilizes NJC pay scales to determine a pay point for each role. The Charity then pays the employee within a range of +/- 10% of this pay point, contingent on their performance and development within the role. The responsibility for this process lies with the Board of Trustees, in collaboration with the Chief Executive. In the case of setting the Chief Executive's salary, the same process is applied to establish a pay point. However, the ultimate decision rests entirely with the Board.

## Staff and Volunteers

Staffing averaged 13.3 full-time equivalent (FTE) employees. Of these 5.6 FTEs worked in Homeless Services, 4.3 FTEs in Recovery Services, 2.3 FTEs on international development, 0.5 FTE on the Homes4Ukraine programme and the remaining staff in "support services".

Approximately 218 people also provided an estimated 10,495 volunteer hours. These volunteers ranged from Trustees to Ambassadors to Fundraisers to Mentors and Support for international partners and represent a 24% uplift on the prior year. Without the commitment of these volunteers the Charity would not be able to accomplish its objectives and we are deeply grateful for their service.

The Charity is a supporter of and pays at least the Living Wage and maintained the Investors In People Gold Standard (awarded 2021 and previously in 2017 and 2014).

## Related parties and cooperation with other organisations - UK

Throughout 2023/24, HOPE *worldwide* worked operationally with many agencies including local authorities, the North London Housing Partnership and charities such as Glass Door Homelessness Charity and NEWway Project as well as probation services, prisons, drug intervention project teams, substance misuse teams, detox units and others.

HOPE *worldwide* maintains close links with church groups linked to the International Churches of Christ, which originally founded HOPE *worldwide*. These are ICC Missions, Thames Valley Churches of Christ and Avon Valley Churches of Christ. These churches regularly collect donations from their congregations on behalf of HOPE *worldwide*. They also sometimes make restricted donations for the benefit of various HOPE *worldwide* programmes.

The Charity is a member of the Homeless Link and Housing Justice.



## Related parties and co-operation with other organisations – Overseas

The Charity is a member of the HOPE *worldwide* Global Network, a coalition of organisations. Members of this network all have their roots in the charitable work of the International Churches of Christ (ICOC). All of the members, like HOPE *worldwide*, are independent charities that maintain close links with their local ICOC congregations. The HOPE *worldwide* Global Network follows a membership structure and all members share a common set of values, agree to meet a set of standards and have the objective of helping the poor or disadvantaged.

HOPE *worldwide* both contributes and receives grants of funds from other members of the network for specific programmes and unrestricted charitable purposes. The Charity also receives financial support from donors based in the UK to fund programmes undertaken by other network members. Where grants are received by the Charity they are reported as restricted or unrestricted income. Where grants are made to HOPE *worldwide* network members they are reported under grant making or overseas support. These relationships do not have any other impact on the policies of the Charity.

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## Statement of Trustees' Responsibilities

Company law requires the trustees to prepare financial statements that give a true and fair view of the state of affairs of the Charity at the end of the financial year and of its surplus or deficit for the financial year.

In doing so the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Make sound judgements and estimates that are reasonable and prudent; and
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the Charity and enables them to ensure that the financial statements comply with the Companies Act 2006. The trustees are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In accordance with company law, as the company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the company's auditors are unaware; and
- as directors of the company we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the Charity's auditors are aware of that information.

The financial statements have been prepared in accordance with the provisions of the Companies Act 2006 applicable to companies subject to the small companies' regime.

By order of the trustees



Martin Saurma-Jeltsch  
Chair of Trustees



Samantha Sokoya  
Trustee

Date: 23 September 2024

## Reference &amp; Administrative Details

Charity registration number	1045930
Company registration number:	02659784
Website	<a href="http://www.hopeworldwide.org.uk">www.hopeworldwide.org.uk</a>
Registered address	360 City Road London EC1V 2PY
Trustees (Directors)	Alexander Cameron Chidinma Obi Dennis Francis John Partington (resigned December 2023) Martin Saurma-Jeltsch (Chair w/e May 2023) Muriel Gutu Samantha Sokoya Iain Williams (resigned May 2023)
Senior Management	Michael Farrell      Chief Executive Bruce Miller      Director of Recovery Services Rob Payne      Director of Homeless Services Jane Whitworth      Director of Development
Auditors	Haysmacintyre LLP 10 Queen Street Place London EC4R 1AG
Bankers	Lloyds Bank plc Victoria House Southampton Row London WC1B 5HR
Solicitors	Bates Wells 10 Queen Street Place London EC4R 1BE

Independent auditor's report to the members of HOPE *worldwide***Opinion**

We have audited the financial statements of HOPE *worldwide* for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of the charitable company's net movement in funds, including the income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

**Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

**Other information**

The trustees are responsible for the other information. The other information comprises the information included in the Trustees' Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

*Independent auditor's report to the members of HOPE worldwide*

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

**Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Annual Report (which includes the directors' report prepared for the purposes of company law) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the Trustees' Annual Report have been prepared in accordance with applicable legal requirements.

**Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Annual Report (which incorporates the directors' report).

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the charitable company; or
- the charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

**Responsibilities of trustees for the financial statements**

As explained more fully in the trustees' responsibilities statement set out on page 34, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to

*Independent auditor's report to the members of HOPE worldwide*

liquidate the charitable company or to cease operations or have no realistic alternative but to do so.

**Auditor's responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Based on our understanding of the charitable company and the sector in which it operates, we identified that the principal risks of non-compliance with laws and regulations related to regulatory requirements of company and charity law applicable in England and Wales and the regulatory requirements of the Care Quality Commission (CQC), and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Charities Act 2011, Companies Act 2006 and payroll taxes.

We evaluated management's opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principal risks were related to posting inappropriate journal entries and management bias in certain accounting estimates and judgements such as the income recognition policy applied to grant income. Audit procedures performed by the engagement team included:

- Inspecting correspondence with appropriate regulators and tax authorities;
- Discussions with management including consideration of known or suspected instances of non-compliance with laws and regulation and fraud;
- Evaluating management's controls designed to prevent and detect irregularities;
- Review of minutes of meetings to identify expected material amounts of voluntary income; and
- Identifying and testing journals

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

*Independent auditor's report to the members of HOPE worldwide*

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditor's report.

**Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Lee Stokes (Senior Statutory Auditor)  
For and on behalf of Haysmacintyre LLP, Statutory Auditors

10 Queen Street Place  
London  
EC4R 1AG

Date: 2 October 2024

## Statement of Financial Activities

(incorporating an income and expenditure account for the year ended 31<sup>st</sup> March 2024)

	Notes	Unrestricted Funds 2023-24 £	Restricted funds 2023-24 £	Total Funds 2023-24 £	Total Funds 2022-23 £
<b>Income from:</b>					
Donations	2	193,308	488,840	<b>682,148</b>	753,805
Charitable activities	2	151,902	351,303	<b>503,205</b>	598,816
Investments		4,659	18	<b>4,677</b>	1,461
Other		-	-	-	11,166
<b>Total income</b>		<b>349,869</b>	<b>840,161</b>	<b>1,190,030</b>	<b>1,365,248</b>
<b>Expenditure on:</b>					
Raising funds	3	45,468	-	<b>45,468</b>	52,295
Charitable activities	3	93,351	1,394,472	<b>1,487,823</b>	1,289,326
<b>Total expenditure</b>		<b>138,819</b>	<b>1,394,472</b>	<b>1,533,291</b>	<b>1,341,621</b>
Revaluation Gain	10	707,549	-	<b>707,549</b>	-
<b>Net income/(expenditure)</b>	7	<b>918,599</b>	<b>(554,311)</b>	<b>364,288</b>	<b>23,627</b>
<b>Transfers</b>		<b>(521,301)</b>	<b>521,301</b>	<b>-</b>	<b>-</b>
<b>Net movement in funds</b>		<b>397,298</b>	<b>(33,010)</b>	<b>364,288</b>	<b>23,627</b>
Balances brought forward at 1 <sup>st</sup> April		599,630	179,270	<b>778,900</b>	755,273
<b>Balances carried forward at 31<sup>st</sup> March</b>		<b>996,928</b>	<b>146,260</b>	<b>1,143,188</b>	<b>778,900</b>

All amounts derive from continuing activities.

The Charity has no gains or losses other than those shown above.



## Balance Sheet

Company number 2659784

		<b>31<sup>st</sup> March 2024</b>		<b>31<sup>st</sup> March 2023</b>	
	<i>Notes</i>	<i>£</i>	<i>£</i>	<i>£</i>	<i>£</i>
<b>Fixed Assets</b>					
Tangible assets	9		1,001		735,967
<b>Current Assets</b>					
Properties held for resale	10	1,431,360		-	
Debtors	11	181,712		165,626	
Cash at bank and in hand		323,339		659,197	
		<u>1,936,411</u>		<u>824,823</u>	
<b>Creditors - amounts falling due within one year</b>	12	<u>(379,549)</u>		<u>(338,389)</u>	
<b>Net current assets</b>			1,566,862		486,434
<b>Total assets less current liabilities</b>			<u>1,557,863</u>		<u>1,222,401</u>
<b>Creditors – amounts falling due after more than one year</b>	13		(414,675)		(443,501)
<b>Net assets</b>			<u><u>1,143,188</u></u>		<u><u>778,900</u></u>
<i>Represented by:</i>					
Unrestricted funds	14		996,928		599,630
Restricted funds	15		146,260		179,270
			<u><u>1,143,188</u></u>		<u><u>778,900</u></u>

These financial statements have been prepared in accordance with the special provisions of the Companies Act 2006 relating to small companies.

Approved and authorised for issue by the Trustees on 23 September 2024 and signed on their behalf by:



Martin Saurma-Jeltsch  
Chair of Trustees



Samantha Sokoya  
Trustee

The notes on pages 43 to 58 form part of these financial statements.  
HOPE worldwide company registration number 2659784

## Statement of Cash Flows

For the year ended 31<sup>st</sup> March 2024

	<b>2023-24</b>		<b>2022-23</b>	
	£	£	£	£
<b>Net income</b>		<b>364,288</b>		<b>23,627</b>
Adjustments for non-cash items:				
Depreciation		12,378		14,614
Revaluation gain		(707,549)		-
Debtors (increase)/decrease		(16,086)		89,461
Creditors increase/(decrease)		41,422		(54,849)
		<u>(669,835)</u>		<u>49,226</u>
Adjustments for non-operational items:				
Interest income		(4,677)		(1461)
Interest expense		25,162		19,875
		<u>20,485</u>		<u>18,414</u>
Net cash inflow / (outflow) from Operating activities		<u>(649,350)</u>		<u>91,267</u>
<b>Cash flows from Investment activities</b>				
Interest received		4,677		1461
Purchase of property plant and equipment		<u>(1,229)</u>		<u>-</u>
Net cash outflow from Investment activities		3,448		1,461
<b>Cash flows from Financing activities</b>				
Interest paid		(25,156)		(19,875)
Mortgage repayments		<u>(29,088)</u>		<u>(48,386)</u>
Net cash inflow / (outflow) from Financing activities		(54,244)		(68,261)
Increase/(decrease) in cash and equivalents		<u><b>(335,858)</b></u>		<u><b>24,467</b></u>
Cash balance at 1 <sup>st</sup> April		659,197		634,730
<b>Cash balance at 31<sup>st</sup> March</b>		<u><b>323,339</b></u>		<u><b>659,197</b></u>

## Notes to the Financial Statements

**1 Accounting policies****1.1 Basis of preparation**

The financial statements of the Charity are prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. They are drawn up on the historical cost accounting basis. The Charity meets the definition of a public benefit entity under FRS 102. The financial statements are prepared in Pounds Sterling rounded to the nearest Pound.

**1.2 Going Concern**

The financial statements have been prepared on a going concern basis as the trustees are satisfied that there is no material uncertainty and the preparation of accounts on the going concern basis is supported by financial plans. In particular, a detailed cashflow forecast has been prepared on reasonable assumptions of income and expenditure such as key funding contracts, housing benefit and funded client income, and staff levels.

**1.3 Fund accounting**

The Charity maintained a number of funds during the reporting period. The unrestricted fund is expendable at the discretion of the Trustees in furtherance of the objectives of the Charity. Such funds may be held in order to finance both working capital and capital investment. The restricted funds are held to sustain HOPE *worldwide* programmes both in the UK and overseas. Details of the restricted funds are set out in Note 12.

**1.4 Income**

All income is recognised in the statement of financial activities when the conditions of receipt have been met and receipt is probable. The following accounting policies are applied to income:

**Donations**

Donations and all other receipts from fundraising are reported gross and related fundraising costs are reported in costs of raising funds where appropriate.

**Tax reclaimed on money donated under the Gift Aid scheme**

Income under this category is recognised in the financial statements on the date that the underlying donation is received by the Charity.

**Income from Charitable Activities**

We receive funding from public bodies such as Local Government grants and Housing Benefit, and programmes funded by Central Government and other Charities. These funds go towards our Homeless Services (Two Step) and Recovery Services (ODAAT) programmes.

**1.5 Costs of raising funds**

Costs of raising funds are those incurred in seeking voluntary income.

## Notes to the Financial Statements

**1 Accounting policies (continued)****1.6 Costs of charitable activities**

Costs of charitable activities includes all expenditure directly related to the objectives of the Charity and comprises the following:

**Grants payable**

Grants payable are accounted for when the Trustees have accepted a legal or moral obligation to make the grant. This will usually be when the commitment is communicated to the recipient.

**Other expenditure on charitable activities**

Other expenditure on charitable activities comprises the costs of staff salaries, travel and subsistence, facility costs, communication and programme costs.

**Support Costs**

Support costs have been allocated to the costs of raising funds and charitable activities on the basis of staff time. Prior year figures have been restated to show governance costs as a component of support costs.

**1.7 Governance costs**

Governance costs include costs of governance arrangements which relate to the general running of the Charity. These activities provide the governance infrastructure which allows the Charity to operate and to generate the information required for public accountability.

**1.8 Tangible fixed assets**

Depreciation is provided on cost in equal annual instalments over the estimated useful lives of the assets – or, in the case of leasehold improvements, over the life of the lease. The rates of depreciation for non-lease related assets are as follows:

Buildings:	2% per annum
Fixtures & Fittings:	10-25% per annum
Office Equipment:	20-33% per annum

Items held by the Charity are recognised as assets where they have a useful life (likely to bring future economic benefit) of more than one financial year and where the initial cost is over £300, or at the discretion of management, any single pieces of equipment costing less, such as computers.

**1.9 Foreign currency translation**

Transactions denominated in foreign currencies are recorded in the local currency at actual exchange rates at the date of the transaction. Monetary assets or liabilities denominated in foreign currencies at the balance sheet date are reported at the rates of exchange prevailing at the date. Any gain or loss arising from a change in the exchange rates subsequent to the date of the transaction is included as an exchange gain or loss in the statement of financial activities.

## Notes to the Financial Statements

**1.10 Pension costs**

The Charity operates a defined contribution pension scheme. The Charity's liability under this plan is limited to the on-going contributions.

**1.11 Operating leases**

Rental costs under operating leases are charged to the statement of financial activities in equal amounts over the period of the lease.

**1.12 Entity Details**

HOPE worldwide is a company limited by guarantee registered in England and Wales (Company number 2659784). It is a charity registered with the Charity Commission (Charity number 1045930). Its registered address is shown on page 29.

**1.13 Estimates and Judgements**

In preparing the financial statements the trustees are required to make judgements and use estimates. In preparing these accounts the trustees have not identified any areas which they consider to be subject to significant estimation uncertainty.

## Notes to the Financial Statements

**2 Analysis of Income raised across distinct areas of activity**

<b>2023-24</b>	<u>Homeless</u> <u>-ness</u>	<u>Recovery</u>	<u>Supported</u> <u>housing</u>	<u>Internat-</u> <u>ional</u> <u>support</u>	<u>General</u>	<b>2023-24</b> <b>total</b>
	£	£	£	£	£	£
Individuals' donations (incl. Gift Aid)	6,064	3,232	-	132,786	183,119	325,201
Collections at supporting churches	-	(8,000)	-	43,901	-	35,901
Sponsored & special events	-	2,092	-	9,471	4,494	16,057
Legacies	-	-	-	-	-	-
Corporate & Trust donations & grants	2,000	-	-	297,294	5,696	304,990
Public body & charitable funding	302,480	42,545	-	-	-	345,025
Housing benefit	-	138	112,627	-	-	112,765
Other income	3,900	2,258	-	-	43,933	50,091
<b>Total</b>	<b>314,444</b>	<b>42,265</b>	<b>112,627</b>	<b>483,452</b>	<b>237,242</b>	<b>1,190,030</b>

<b>2022-23</b>	<u>Homeless</u> <u>-ness</u>	<u>Recovery</u>	<u>Supported</u> <u>housing</u>	<u>Internat-</u> <u>ional</u> <u>support</u>	<u>General</u>	<b>2022-23</b> <b>total</b>
	£	£	£	£	£	£
Individuals' donations (incl. Gift Aid)	2,782	6,382	-	145,069	196,027	350,260
Collections at supporting churches	-	-	-	61,973	337	62,310
Sponsored & special events	1,116	318	-	7,452	13,628	22,514
Legacies	-	-	-	50,000	-	50,000
Corporate & Trust donations & grants	-	-	-	262,873	5,848	268,721
Public body & charitable funding	286,166	105,439	-	-	-	391,605
Housing benefit	-	(3,571)	162,983	-	-	159,412
Other income	-	9,940	-	-	50,486	60,426
<b>Total</b>	<b>290,064</b>	<b>118,508</b>	<b>162,983</b>	<b>527,367</b>	<b>266,326</b>	<b>1,365,248</b>

## Notes to the Financial Statements

**3 Analysis of Expenditure across distinct areas of activity**

<b>2023-24</b>	<u>Homeless Services</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>Internat- ional support</u>	<u>Raising Funds</u>	<b>2023-24 total</b>
	£	£	£	£	£	£
Programme grants	4,000	-	-	536,268	-	540,268
Salaries and wages	211,906	244,552	18,876	98,703	36,630	610,667
Office & housing, incl. mortgage	75,703	10,188	133,907	86	-	219,884
Counselling/activities, training/events	1,872	19,404	281	-	-	21,557
Travel & subsistence	1,129	4,540	4	3,462	-	9,135
Volunteer costs	142	12,918	-	25	-	13,085
Legal & professional	-	-	-	-	2,197	2,197
Other direct expenses	(170)	5,387	1,284	-	450	6,951
Other indirect expenses	6,640	2,042	1,046	277	6,191	16,196
Subtotal	301,222	299,031	155,398	638,821	45,468	1,439,940
Support (see Note 6)	8,140	39,149	9,212	21,025	15,825	93,351
Total	309,362	338,180	164,610	659,846	61,293	<b>1,533,291</b>

<b>2022-23</b>	<u>Homeless Services</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>Internat- ional support</u>	<u>Raising Funds</u>	<b>2022-23 total</b>
	£	£	£	£	£	£
Programme grants	-	-	-	452,402	-	452,402
Salaries and wages	230,293	148,727	63,225	82,022	36,169	560,436
Office & housing, incl. mortgage	54,501	11,109	109,379	-	-	174,989
Counselling/activities, training/events	1,830	17,286	1,237	-	-	20,353
Travel & subsistence	947	2,550	-	-	-	3,497
Volunteer costs	15	16,229	-	-	-	16,244
Legal & professional	-	-	-	-	4,030	4,030
Other direct expenses	197	6,594	1,255	-	1,918	9,964
Other indirect expenses	7,721	1,307	1,046	-	5,045	15,119
Subtotal	295,504	203,802	176,142	534,424	47,162	1,257,034
Support (see Note 6)	12,943	35,458	8,937	18,194	9,055	84,587
Total	308,447	239,260	185,079	552,618	56,217	<b>1,341,621</b>

## Notes to the Financial Statements

**4 Financial performance by Programme**

<b>2023-24</b>	<u>Homeless- ness</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>Internatio nal support</u>	<u>General</u>	<b>2023-24 total</b>
	£	£	£	£	£	£
Income	314,444	42,265	112,627	483,452	237,243	1,190,031
Costs of charitable activities before support costs	(301,220)	(299,031)	(155,398)	(638,821)	-	(1,394,470)
Less increase in restricted funds	-	-	-	(41,401)	-	(41,401)
Financial performance before support & fundraising	13,224	(256,766)	(42,771)	(196,770)	237,243	(245,840)
Fundraising cost by programme	-	-	-	-	(45,469)	(45,469)
Financial performance before support costs	13,224	(256,766)	(42,771)	(196,770)	191,774	(291,309)
Support costs	(8,140)	(39,149)	(9,212)	(21,025)	(15,825)	(93,351)
Financial performance after fundraising & support costs	5,084	(295,915)	(51,983)	(217,795)	175,949	<b>(384,660)</b>

Reconciliation to SoFA

Add back restricted funds:	41,401
Surplus for year:	<b>(342,259)</b>

<b>2022-23</b>	<u>Homeless- ness</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>Internatio nal support</u>	<u>General</u>	<b>2022-23 total</b>
	£	£	£	£	£	£
Income	290,064	118,508	162,983	527,367	266,326	1,365,248
Costs of charitable activities before support costs	(295,504)	(203,802)	(176,142)	(534,424)	-	(1,209,872)
Less increase in restricted funds	-	-	-	(1,493)	-	(1,493)
Financial performance before support & fundraising	(5,440)	(85,294)	(13,159)	(8,550)	266,326	153,883
Fundraising cost by programme	-	-	-	-	(47,162)	(47,162)
Financial performance before support costs	(5,440)	(85,294)	(13,159)	(8,550)	219,164	106,721
Support costs	(12,943)	(35,458)	(8,937)	(18,194)	(9,052)	(84,584)
Financial performance after fundraising & support costs	(18,383)	(120,752)	(22,096)	(26,744)	210,112	<b>22,137</b>

Reconciliation to SoFA

Add back restricted funds:	1,493
Surplus for year:	<b>23,627</b>



## Notes to the Financial Statements

**5 Grant making for overseas work**

Country	2023-24 Total £	2022-23 Country £	Organisation	Programme	2023-24 Amount £	2022-23 Amount £
Afghanistan	11,175	12,208	HOPEww Afghanistan	General development	11,175	12,208
Australia	-	660	HOPEww Australia	Life for a Child	-	660
Bahamas	-	-	Hopeww Bahamas	General fund	-	-
Bangladesh	259,871	223,121	HOPEww Bangladesh	General Support	1,640	
				Ashulia school	80,722	40,292
				Dhaka school	70,479	85,363
				Jamgara school	107,030	97,466
Cambodia	1,400	1,217	HOPEww Cambodia	General development	1,400	1,217
				Sonia Kill hospital	-	-
COVID-19	-	3,725	HOPEww Projects – misc.	COVID-19 relief	-	3,725
Croatia	-	26	Croatia	General fund	-	26
India	137,669	82,517	HOPE foundation	General development	1,284	300
				Asharan orphanage	12,253	17,424
				Bangalore school	-	500
				Bhuj school	11,501	12,000
				Chennai Arias Home	-	-
				Divya Orphanage	-	12,515
				Hyderabad School	24,136	9,655
				Village of Hope	39,118	8,145
				Leprosy bandaging unit	2,491	21,053
				Sponsor a Child	-	445
				Tamil Nadu Fruit Forests	6,485	
				Tamil Nadu	-	480
				Tigri School	6,001	
				Puduppattinam School	34,400	
Lebanon	22,099	73,455	Lebanon Disaster Fund	General fund	17,050	51,859
				Turkey/Syria Fund	5,049	21,596
Nepal	31,434	17,574	HOPEww Nepal	General development	327	-
				Kathmandu school	29,107	16,937
				Vocational training	2,000	637
Pakistan	-	3,000	Pakistan Relief Fund	Pakistan Flood Relief Fund	-	3,000
Romania	7,999			Foster Care	7,999	
South Africa	-	2,497	South Africa Relief Fund	KwaZulu-Natal Flood Relief Fund	-	2,497
Sri Lanka	-	3,104	Sri Lanka Fund	General Fund	3,104	3,104
Ukraine	38,314	54,612	Ukraine Project Fund	Ukraine Refugee Crisis	38,314	54,612
Zambia	40,056	8,250	HOPEww Zambia	General development	22,315	-
				Kupasa Banja	17,541	8,250
				Chikondi Widows Voices	200	
Zimbabwe	6,354	-	HOPEww Zimbabwe	General Fund	659	-
				Action for Zimbabwe	5,695	-

Notes to the Financial Statements

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<b>Total grants made</b>	<b>556,371</b>	<b>485,966</b>
Funds raised but not yet passed on as grants	146,260	179,270
<b>Total</b>	<b>702,631</b>	<b>655,236</b>

## Notes to the Financial Statements

**6 Analysis of Support & Governance Costs**

	<b>2023-24</b>	<b>2022-23</b>
	<b>£</b>	<b>£</b>
Staff pay & human resources	27,084	20,095
Training & conferences	2,722	3,034
Travel and subsistence	4,371	1,574
Communications	675	611
Postage, printing, office supplies & utilities	291	11
Software & equipment	7,044	6,281
Marketing, events, subscriptions & website	5,275	3,993
Finance & insurance	3,704	2,335
Depreciation	10,701	10,910
Governance	31,482	35,743
	<b>93,349</b>	<b>84,587</b>

Support costs are allocated on the basis of staff time spent on each non-support area of activity (see Note 3).

Governance Costs breakdown

Audit	20,280	19,800
CEO time	8,418	12,784
Other	2,784	3,159
	<b>31,482</b>	<b>35,743</b>

**7 Net income**

Net income for the year is stated after charging:

	<b>2023-24</b>	<b>2022-23</b>
	<b>£</b>	<b>£</b>
Auditor's remuneration	<b>20,280</b>	<b>19,800</b>
Depreciation of tangible fixed assets	<b>12,378</b>	<b>14,614</b>
Operating lease rentals on buildings	<b>88,187</b>	<b>89,092</b>

## Notes to the Financial Statements

**8 Staff costs**

	<b>2023-24</b>	<b>2022-23</b>
	£	£
Salaries	569,155	518,237
Social security costs	39,070	40,672
Defined contribution pension scheme	34,180	33,598
	<b>642,405</b>	<b>592,507</b>
Average headcount	18	17

One employee received annual remuneration in excess of £60,000 in in the year (2023 none). Nothing was reimbursed to trustees during the year (2023: nothing) for travel expenses to attend Board Meetings. No trustee received any remuneration from the Charity in the current or prior year.

Management personnel considered key in serving the Charity during the period were the Chief Executive, the Director of Homeless Services, the Director of Recovery Services, the Director of Development and members of the Board of Trustees, all of whom are active in planning, directing and controlling the activities of the Charity. The total remuneration of key management (including all National Insurance and pension payments) amounted to £156,433 during the period and £162,602 in the prior period.

**9 Tangible fixed assets**

	Freehold property	Leasehold improvements	Fixtures & fittings	Equipment & chattels	<b>2023-24 total</b>
	£	£	£	£	£
<b>Cost</b>					
As at 1 April 2023	870,937	31,205	33,654	21,794	957,590
Additions	-	-	-	1,229	1,229
Reclassify to Current Assets	(870,937)	-	(13,814)	-	(884,751)
Disposals	-	-	(16,337)	(5,661)	(21,998)
At 31 March 2024	-	31,205	3,503	17,362	52,070
<b>Depreciation</b>					
As at 1 April 2023	143,256	31,205	26,534	20,628	221,623
Charge for the period	9,944	-	1,046	1,400	12,380
Disposals	-	-	(16,337)	(5,667)	(22,004)
Reclassify to Current Assets	(153,200)	-	(7,740)	-	(160,940)
At 31 March 2024	-	31,205	3,503	16,361	51,069
<b>Net book value</b>					
At 31 March 2024	-	-	-	1,001	1,001
At 31 March 2023	727,681	-	7,120	1,166	735,967

## Notes to the Financial Statements

**10 Properties held for sale**

Asset net book value before transfer (note 9)	723,811
Fair value of asset at 31 March 2024	1,431,360
Gain on on Reclassification	707,549

The balance transferred from fixed assets to current assets held for sale has taken place due to a change of use with the assets now being held for resale. The assets have been revalued at the year end by Kinleigh Foklard & Hayward, Dexters, Winkworth, Marsh & Parsons and SLM with an average fair value calculated as £1,431,360. The assets had a carrying value for £723,810 as at year ended 31 March 2024.

## Notes to the Financial Statements

**11 Debtors**

	<b>2023-24</b>	<b>2022-23</b>
	£	£
Trade debtors	147,057	130,285
Prepaid expenses	13,758	30,718
Accrued Income	19,597	4,623
Lease deposits	1,300	
	<u>181,712</u>	<u>165,626</u>

**12 Creditors: amounts falling due within one year**

	<b>2023-24</b>	<b>2022-23</b>
	£	£
Mortgage loan	28,096	28,358
Employee pensions	-	7,963
Trade creditors & accrued expenses	145,722	158,768
Foreign grant creditors	2,716	3,278
Deferred income	203,015	140,022
	<u>379,549</u>	<u>338,389</u>

Deferred income reconciliation:

Opening deferred income	140,022	92,452
Released during the year	(92,452)	(92,452)
Income deferred during the year	140,022	140,022
Closing deferred income	<u>203,015</u>	<u>140,022</u>

**13 Creditors: amounts falling due after more than one year**

	<b>2023-24</b>	<b>2022-23</b>
	£	£
Mortgage loan	<u>414,675</u>	<u>443,501</u>

The mortgage is secured by a fixed charge on the freehold property

## Notes to the Financial Statements

**13 Creditors: amounts falling due after more than one year (continued)****Analysis of debt maturity**

	<b>2023-24</b>	<b>2022-23</b>
	£	£
In one year or less	28,096	28,358
Between 1 and 2 years	54,162	59,635
Between 3 and 5 years	86,721	64,897
More than 5 years	273,792	317,859
	<u>442,771</u>	<u>470,749</u>

**14 Unrestricted funds**

	<b>2023-24</b>	<b>2022-23</b>
	£	£
Balance brought forward at 1 April	559,721	577,495
Net income	918,599	297,563
Transfers during the year	(481,392)	(315,337)
Balance carried forward at 31 March	<u>996,928</u>	<u>559,721</u>

Transfers represent an excess of restricted expenditure over restricted income funded by unrestricted funds.

**15 Restricted funds**

<b>2023-24</b>	Balance at 31/03/2023 £	Income 2023-24 £	Expenditure 2023-24 £	Transfers 2023-24 £	Balance at 31/03/2024 £
Homeless services	-	314,444	(301,222)	(13,222)	-
ODAAT programme	-	42,265	(299,032)	256,767	-
Supported housing	-	-	(155,398)	155,398	-
International support	179,270	483,452	(638,820)	122,358	146,260
Total	<u>179,270</u>	<u>840,161</u>	<u>(1,394,472)</u>	<u>521,301</u>	<u>146,260</u>

The Homeless Services fund is used to assist homeless people in securing long term accommodation.

The ODAAT fund is part of our Recovery Services and is used to assist beneficiaries seeking to overcome drug or alcohol addiction.

## Notes to the Financial Statements

**15 Restricted Funds (continued)**

The Supported housing fund is also part of our Recovery Services and is used to assist those in supported housing and afterwards with their move-on to sustainable housing.

International Support funds represent donations received to fund overseas work.

**International support funds with balances to carry forward in 2022-23:**

	<b>2023-24</b>	<b>2022-23</b>
	£	£
Afghanistan	650	305
Cambodia	200	100
COVID-19	650	100
International Relief	37,093	15,301
India, General Fund	23,289	--
India, Asharan Orphanage	10,107	1,590
India, Hyderabad School	155	17,500
India, Funds for other work	14,911	31,651
India, Village of HOPE	23,492	31,973
India, Puduppattinam Primary School	6,235	40,415
Lebanon, Earthquake Relief	11,899	--
Turkey		
Malaysia	82	-
Nepal General	42	-
Nepal, Kathmandu School	1,145	2,305
Romania General fund	7,001	-
Ukraine, Relief fund	8,002	38,030
Zambia general fund	342	--
Zambia, Kupasa Mwana	785	--
Zimbabwe, Action for Zimbabwe	180	--
<b>Total</b>	<b>146,260</b>	<b>179,270</b>

<b>2022-23</b>	Balance at	Income	Expenditure	Transfers	Balance at
	31/03/2022	2022-23	2022-23	2022-23	31/03/2023
	£	£	£	£	£
Homeless services	-	290,064	(295,505)	5,441	-
ODAAT programme	-	118,508	(203,803)	85,295	-
Supported housing	-	-	(176,143)	176,143	-
International support	177,778	527,367	(534,424)	8,549	179,270
<b>Total</b>	<b>177,778</b>	<b>935,939</b>	<b>(1,209,875)</b>	<b>275,428</b>	<b>179,270</b>



## Notes to the Financial Statements

**16 Related party transactions**

There were no related party transactions in 2023-24 that require disclosure. (2022-23: none).

**17 Operating lease commitments**

At 31 March, the Charity is committed to making the following minimum payments under non-cancellable operating leases:

<b>Land and buildings</b>	<b>2023-24</b>	<b>2022-23</b>
	£	£
<b>Amounts payable:</b>		
Within 1 year	30,000	79,600
Within 2 to 5 years	8,548	100,948
	<u>38,548</u>	<u>180,548</u>

## Notes to the Financial Statements

**18 Statement of Financial Activities for the prior year (ended 31<sup>st</sup> March 2023), showing the split between unrestricted and restricted funds in the prior year.**

	Unrestricted Funds 2022-23 £	Restricted funds 2022-23 £	Total funds 2022-23 £
<b>Income from:</b>			
Donations	215,840	537,965	<b>753,805</b>
Charitable activities	200,842	397,974	<b>598,816</b>
Investments	1,461	-	<b>1,461</b>
Other	11,166	-	<b>11,166</b>
<b>Total income</b>	<b>429,309</b>	<b>935,939</b>	<b>1,365,248</b>
<b>Expenditure on:</b>			
Raising funds	52,295	-	<b>52,295</b>
Charitable activities	79,451	1,209,875	<b>1,289,326</b>
<b>Total expenditure</b>	<b>131,746</b>	<b>1,209,875</b>	<b>1,341,621</b>
<b>Net income/(expenditure)</b>	<b>297,563</b>	<b>(273,936)</b>	<b>23,627</b>
<b>Transfers</b>	<b>(275,428)</b>	<b>275,428</b>	<b>-</b>
<b>Net movement in funds</b>	<b>22,135</b>	<b>1,492</b>	<b>23,627</b>
Balances brought forward at 1 <sup>st</sup> April	577,495	177,778	<b>755,273</b>
<b>Balances carried forward at 31<sup>st</sup> March</b>	<b>599,630</b>	<b>179,270</b>	<b>778,900</b>