

**HOPE** *worldwide*

(a company limited by guarantee)

# REPORT AND FINANCIAL STATEMENTS

for the Year ended 31 March 2021

Charity registration number: 1045930

Company registration number: 2659784



## Index and Chairman's Report

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## Index and Chairman's Report

This report covers the year ended March 31<sup>st</sup> 2021 while the UK was in varying degrees of lockdown due to COVID-19. Nonetheless we were able to continue our programmes, update our Memorandum and Articles of Association, renew the Board and set the Strategy for 2021 – 2026.

I was appointed Chair in May 2020, replacing David Kaner. I was previously Vice-Chair and in that role I had worked closely with the leadership team for the previous 18 months. David's contribution as Chairman has been invaluable for the Charity and we are grateful for all he has contributed and are delighted that he remains on one of our Advisory Committees.

### PROGRAMMES

We recognise the impact that COVID-19 has had on the work of our staff, our volunteers and our clients.

Our clients may be those who are homeless or at risk of homelessness and find housing through our Two Step programme (Homeless Services). They may be those who are suffering from drug or alcohol addiction and get space to turn their lives around through our quasi-residential, peer-guided recovery programme, One Day at a Time – ODAAT (Recovery Services). They may be among the hundreds of children or thousands of adults who are educated and gain skills through the programmes we support in Zambia, Nepal, Bangladesh, India or Afghanistan. All of them have been affected by COVID-19. It is a testament to the work done by staff and volunteers in the UK and elsewhere before the crisis hit that we were able to continue our work during it. We continued to support those in our recovery houses, we supported the homeless, including helping house people as they left the temporary hotel accommodation provided by local authorities. Programmes we support overseas continued to educate children and support families.

In the year covered by this Annual Report:

- Our Two Step programme worked with 33 partners to help 212 people find housing in the Private Rented Sector (PRS) or supported housing. The team continue to be seen as experts in the area of running a Private Rented Sector (PRS) access programme. We are pleased that the North London Housing Partnership has continued to be successful in applying for central government funding for the Access to PRS service. The London Housing Foundation has continued to be very supportive of the programme and provided additional grant funding so we could broaden our Charity Housing Service to offer rent in advance and deposits to people who were working.
- Our ODAAT programme had 9 people enter the programme and in total 9 people successfully graduated – 7 of those graduations were admitted in 2019/20 giving that intake an exceptional 80% graduation rate. Importantly, looking over the longer term, 25 of the 45 people (56%) who have graduated from the programme in the last 5 years are still in abstinent recovery.
- Our International Development work supported programmes in ten countries which between them educated over 800 children, trained more than 1,200 adults in vocational skills and sponsored over 200 children and their families with Early Childhood Development support. We have also sponsored 23 adolescents through secondary education. We have made 52,000 medical interventions and helped 1289 families with COVID relief. Additionally,

## Index and Chairman's Report

during the past year, we part-funded the Asharan Orphanage which looked after 27 children during the financial year. We provided training, governance and project management support to our overseas partners using volunteers from the UK.

### STRATEGY 2021 - 2026

We conducted a Strategy Review from December 2020 to July 2021 which resulted in new expressions of our mission, vision and values.

Our **VISION**: is of a world where everyone has the opportunity to fulfil their God-given potential.

Our **MISSION**: is to empower people to overcome poverty, homelessness and addiction through our compassionate service.

The work of HOPE *worldwide* is rooted in the Christian faith and is inspired by the example and love of Jesus Christ.

### Our **CORE VALUES** are:

- **Compassion** – we strive to show care and demonstrate empathy by treating people with kindness, dignity and respect.
- **Integrity** – our work is guided by the principles of honesty, excellence and responsibility
- **Collaboration** – we recognise the strengths, experience and resources of others and so serve alongside many partners

### GOVERNANCE RENEWAL

We amended our Memorandum and Articles of Association to reflect current Charity best practices and recruited new Trustees to renew the Board, increase diversity and implement new term limits.

We welcomed Samantha Thomas-Chuula, Martin Saurma-Jeltsch, Chidinma Obi and Dennis Francis as new Trustees, and Zaynab Atsegbua and Alexander Cameron as our first Youth Trustees.

David Kaner, Rick Mobbs, Amanda Rigby and James Shoemark all stepped down after many years as Trustees and in David's case as Chairman. We will be forever grateful for their years of service. Happily, David, Amanda and James have stayed on in our Advisory Groups.

### THANK YOU

I want to end by thanking the new CEO Michael Farrell who started in January 2020, the management and all of the staff, supporters, volunteers and partners for the contribution they have made to the work of HOPE *worldwide particularly during these times of COVID*. I look forward to seeing what the future will bring.

Iain Williams  
Chair of Trustees



## Trustees' Report

### Who are we?

HOPE *worldwide* was started by members of the London International Church of Christ (now ICC Missions) in 1991 to help people in need and to involve members of the supporting churches in doing this. It is now an independent charity which maintains a close relationship with its founding congregations. Its main charitable objective is the relief of poverty. We are inspired by Christian principles and seek to put them into practice in our work.

HOPE *worldwide*'s Mission is

To empower people to overcome poverty, homelessness and addiction through our compassionate service.

### Objectives and Activities

HOPE *worldwide* works in 3 main areas:

- Homeless Services (Two Step) helps those who are homeless and those at risk of being made homeless to access accommodation – mostly in the private rented sector.
- Recovery Services (ODAAT - 'One Day at a Time') helps men suffering from drug or alcohol addiction to move from chaos to constructive living through a combination of counselling, therapy and peer support. This programme also provides housing both to those in the programme and some of those who have graduated from it.
- International Development raises funds for partner charities in other countries, especially in the Global South. These funds may come from individuals, trusts and foundations or corporations and are usually for specific programmes in the recipient countries.

HOPE *worldwide* depends on the effort of a large number of volunteers. Our volunteers raise money to support our work and also work within our programmes and those of our partner organisations overseas. We encourage our supporters to volunteer for other charities in the UK too.

During the year we worked towards the following Strategic Objectives agreed in 2016:

- Help people more
- Inspire, involve and influence partners and supporters
- Generate sustainable income
- Develop infrastructure and capability

## Trustees' Report

### Public Benefit

The Trustees have complied with the duty set out in section 17 of the Charities Act 2011 to have due regard to public benefit guidance published by the Charity Commission, particularly **Public benefit: running a charity (PB2)**. All trustees give their time voluntarily and receive no benefit from the Charity. In 2020/21, as in 2019/20, trustees also chose to pay their own travel costs rather than make a claim from the Charity, even though they would be entitled to do so.

The main focus of our work in the UK is currently London, where our core programmes operate. We have teams of volunteers from supporting churches that fundraise for the Charity in a number of cities around the UK including Belfast, Birmingham, Bristol, Cambridge, Edinburgh, Glasgow, Leeds, Leicester, London, Manchester and Reading.

Outside the UK we support work to help those in need in Zambia, Nepal, India, Bangladesh and Afghanistan as well as Zimbabwe, Lebanon, Cambodia and Croatia. We do this by funding programmes which are managed by partner organisations in those countries. We also provide support and advice to these organisations and promote and organise trips by volunteers.

## Trustees' Report

### Achievements and Performance

#### Homeless Services (Two Step)

##### Description of Programme

The Two Step programme provides a specialised housing service for single people in London who are experiencing or threatened with homelessness. We work in partnership with local authorities, night shelters, day centres and other charities that refer people to the programme. Staff and volunteers strive to treat each person using the service with respect, dignity and compassion. We evaluate the needs of those referred to help them access appropriate accommodation in the private rented sector (PRS) or supported housing.

Over the past 28 years Two Step has built up a large network of accommodation providers which enables us to help over 200 people per year to find suitable accommodation.



What we planned to do in 2020/21	What we did in 2020/21
<p><u>Helping people more:</u> We will continue to work with TIBCO (<a href="https://www.tibco.com/one-step-forward">https://www.tibco.com/one-step-forward</a>) and other partners on the 'One Step Forward' initiative. This will lead to HOPE worldwide and partners being more able to help those who want to access education, training and employment opportunities. We will also seek to build more referral partnerships where we can build on our recent experience helping people who are working to find suitable and affordable accommodation.</p>	<p>The development of the 'One Step Forward' initiative was delayed due to COVID-19. We suspended face-to-face appointments with clients and there were staff changes at TIBCO so progress was limited.</p>

## Trustees' Report

What we planned to do in 2020/21	What we did in 2020/21
<p><u>Generate sustainable income:</u> We are planning to deliver tenancy training remotely using a combination of one-to-one conversation and YouTube videos. We were awarded a contract to deliver this training for 2020/21 so will explore whether other referrers would be willing to pay for this training.</p> <p>We will explore funding opportunities for our existing services and consider starting new projects with new and existing funders.</p>	<p>Due to the impact of COVID-19, tenancy training was provided via the phone and supported by the use of a video recording which helped explain how to view a property. There were very few tenancy training referrals due to the COVID pandemic</p> <p>Full funding was secured in in 2020/2021 and into 2021/22.</p>
<p><u>Develop capacity and infrastructure:</u> We intend to move all projects to the INFORM case management system operated by Homeless Link. This will aid reporting, streamline our operations and better support our beneficiaries.</p>	<p>All projects were transferred to INFORM by the end of March 2021.</p>
<p><u>Inspire, involve and influence partners and supporters:</u> The 'One Step Forward' partnership with TIBCO could provide a good opportunity for our supporters to involve their employers and friends in using their resources to help those facing homelessness.</p>	<p>Some supporters supported local food banks and day centres but the lack of progress with the 'One Step Forward' partnership has meant that those possibilities did not materialise.</p>

**How volunteers were involved in our work**

In recent years, Two Step has trained placement students from Brunel University to assist with the client assessment and housing process. This has led to some of them working with the charity after their placement.

Volunteers with lived experience of homeless have been given the opportunity to help with tenancy sustainment conversations and general office duties, which has helped them gain valuable work experience. Other volunteers have helped in reception. In addition to recruiting volunteers to help in Two Step, we have also actively promoted volunteering opportunities with night shelters run by partner organisations.

Since the office was closed to clients and volunteers for the duration of 2020-21, with staff working from home for most of the time, there were sadly no suitable opportunities to volunteer. We hope that we will be able to promote volunteering opportunities again as staff and clients return to the office – starting with taking a placement student in September 2021

## Trustees' Report

### Impact of COVID-19:

#### Staff and volunteers

Our office was closed to clients throughout 2020-21 and staff worked from home apart from occasional visits to the office or visits to property viewings.

#### Risks

Our service specialises in housing people in the private rented sector. As other organisations develop private rented sector services, demand for our service may reduce. To mitigate against this risk, we continually seek to grow the number of partners we collaborate with and expand the services we offer.

### What we plan to do next year (2021/22)

#### Improve and increase partnerships and collaboration

We will engage with all existing partners to establish how needs have changed and how we can creatively develop the way we work together. We will also seek to establish new referral partnerships with other charities and also with new local authority partners - particularly in the areas we are offered housing.

Since current funding for the charity referral service ends in March 2022, we will apply for new grant funding for April 2022 onwards.

#### Empower supporters for effective compassionate service

We will continue to harness the "power of Social Media" to equip everybody to make a difference with those experiencing homelessness, such as producing a YouTube video that explains how to speak to people on the street who appear to be homeless and encourage supporting churches to show it. We will monitor which congregations show the video, the response to the video and encourage supporters to call us for advice regarding people that they speak to.

#### Help people reach their potential

We will review our assessment and tenancy sustainment practices to work in a more person-centred and strength-based way. We also plan to review and improve the way we measure impact. To encourage people to pursue their desired goals we will incorporate related questions in our assessment and tenancy sustainment processes.



## Trustees' Report

### Recovery Services (One Day at a Time - ODAAT)

#### Description of Programme

ODAAT is quasi-residential men only, abstinence-based, drug and alcohol rehabilitation programme. We are centred in south London and help men from 18 years upwards to have the time, safe space and peer support to stop their risky routines and instead, spend time working on themselves to enable lasting recovery.

Our daytime activities are based at St. Mark's Church at the Oval and our recovery houses are in Lambeth, Merton and Wandsworth. We provide a range of support and therapies to aid long-term recovery. The first and second stages each last 12 weeks, and there is then the option of third stage supported housing either provided by ODAAT or other organisations with which we work. We do not have 24/7 staff at the houses, and it is this that makes us quasi-residential. We do have experienced volunteers who live close by that can be there within a very short period of time and we also have staff on-call.

We use a holistic approach to treatment which includes psychotherapy, group therapy, one to one counselling, life skills and education workshops as well as leisure activities and housing related support, including help with eventual resettlement.

Our programme is based on peer support and when someone starts the programmes, they have support from a senior peer who has been on the programme for a longer period. The new starter does not travel anywhere unaccompanied and they do not have their phone or a key to the house. This helps us keep them safe from negative outside influences and empowers them compared to other types of recovery programmes where they are locked down for a period. It also strengthens the peer relationships which are key throughout the programme. We also ensure we have independent, on-going risk assessments of each person to help us to know when to vary the degree of support.

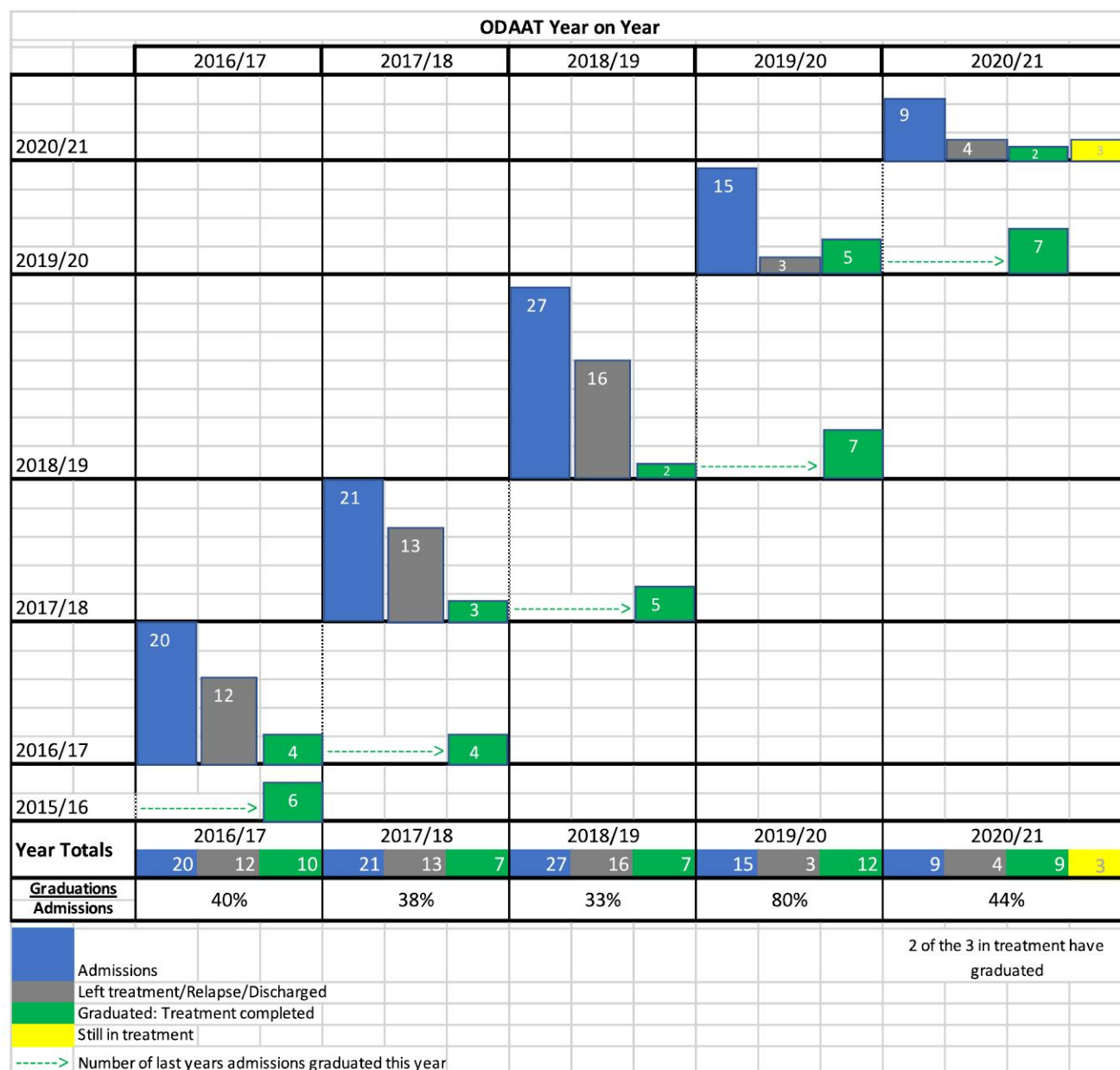
We accept self and agency referrals, such as from local authority substance misuse teams, as well as from probation and/or courts. As we do not provide detoxification, clients need to be drug and alcohol free before admission. The programme is regulated by the Care Quality Commission (CQC).

We provide a male only rehab for two main reasons. Firstly, the demand for men to be treated is over twice that of women. Secondly, romantic relationships between men and women are a major cause of relapse. Therefore, to give our clients the best chance of recovery, we have chosen not to have mixed households.

## Trustees' Report

## Results

The table below details the number of clients graduating in relation to that years' programme admissions as well as the number of graduates who entered the programme from the previous financial year and also graduated in that year. This is an attempt to show that the programme is not static but a dynamic mix across years.



There were 92 admissions and 45 graduates in the last 5 years, a 49% graduation rate. Year on year admissions during the last three years have fallen, but the graduation success rate has risen from 26% two years ago to 66% in 2019-21. This is due to a combination of being able to dedicate more time to individuals as groups are smaller, as well as improving our risk assessments at pre-admission.

The number of admissions has fallen primarily due to the COVID-19 lockdown from March to August 2020, where we had no admissions. Admissions for the remainder of the year were on par with the 2019/20.

## Trustees' Report

ODAAT does not have a medically controlled detoxification unit, and therefore people who need a detoxification process have to be treated before they come to us. London now has only one NHS funded detoxification unit following the closure of City Road Detox in mid-2019. So, London authorities are having to look outside the capital and to higher priced non-NHS funded units. This has increased waiting times for those needing to go through detox and led to fewer admissions into ODAAT.

As well as year on year graduation success, a treatment services success measure is the proportion of those graduating who remain abstinent and in recovery several years later. It has been shown that the longer someone remains free from addiction, the greater the likelihood of them not returning to these harmful behaviours. On this measure ODAAT is a successful programme.

Year	2016-17	2017-18	2018-19	2019-20	2020-21	Overall
Graduate	10	7	7	12	9	45
Not using	4	5	5	6	5	25
%	40%	71%	71%	50%	56%	56%

It is not a direct comparison, but the National Statistics adult substance misuse treatment statistics [2019-20 report](#) shows that the 15-year average for people who complete treatment and don't return to treatment is 47%. However, they are not saying that these people are still abstinent.

What we planned to do in 2020/21	What we did in 2020/21	Percentage of Goal
To achieve 80% graduation success	With 7 graduations in 2020/21 of the 2019/20 admissions. 80% of 2019/20 admissions graduated	100%
	Of the 2020/21 intake 44% graduated	44%
To have an average of 4.6 local authority funded clients throughout the year	We had an average of 3.7 funded clients during the year	80%
To develop more options for graduates through education, training and employment.	We maintained our existing options.	N/A



## Trustees' Report

### COVID-19

Despite government lockdown restrictions, the programme operated well, compliant with government guidance. Throughout, the ODAAT team worked energetically and vigilantly to support our clients. There were no new entrants to the programme from March 2020 to mid-August 2020, but since reopening, we have had nine new admissions.

Operationally, the main changes were moving from a central office hub to distributed home working. This applied to everyone - staff, volunteers and clients. Each client house was maintained as an independent household and there was no mixing of residents across houses. We also reduced volunteer face to face client contact and almost all support work and one to one counselling was provided remotely using electronic means.

The amount of administration grew to keep up with NHS directives plus daily testing and twice weekly reporting on LFD and PCR tests. We worked remotely with the CQC to provide information on our services and feedback as they developed their new COVID-19 friendly monitoring and evaluation processes.

### Volunteers

Volunteers are an integral part of our programme. During the year, 3 graduates acted as volunteer support workers and helped provide out of hours cover during evenings and weekends.

We also had the help of 2 new trainee counsellors who are getting the experience hours required by the British Association for Counselling and Psychotherapy (BACP).

### What we plan to do next year (2021/22)

We plan to expand the service to support clients with more complex mental health needs. This strategy will be carried out over a five-year period and will include training for all staff and volunteers for clients who have dual diagnosis mental health needs. We hope not only to enlarge the programme, but also to have the skills to improve our outcomes for all ranges of clients.

We also plan to develop our training programme (internal & external) for all staff and volunteers involved in service user support work or key work.

We will contact all London local councils that we don't currently collaborate with to establish how we can work together.

We are excited about establishing a graduate alumni programme this year. The goal is to offer an environment that can continue to nurture strong, healthy relationships to promote long term recovery. We seek to understand our graduates' ideas in starting and developing the programme. Ideas that have been suggested are inspirational talks, recovery skills, networking, recreational activities, opportunities to volunteer and more.

## Trustees' Report

## International Development

## Description of Programme

HOPE *worldwide* in the UK is a member of the HOPE *worldwide* Global Network which consists of about 65 organisations that have a similar background and charitable objectives to us, and which work in different countries around the World. This year our International Development programme supported the work that these organisations do in their respective countries by providing fundraising and remote support in the form of training, supervision and mentoring. We also organised the online European HOPE Conference in November 2020.

**Fundraising** We raised money to fund all or part of specific programmes in the countries listed below. This funding came from corporates, individual donors and foundations.

**Mentoring** All support for our international partners was provided remotely because of COVID-19 restrictions during the financial year. We provided supervision for some of the bigger projects and UK based volunteer mentors for some smaller projects.

**Training** We organised online monitoring and evaluation training for twelve countries during the summer of 2020. We provided remote support to help with podiatry work at the Village of Hope.

**Volunteers** We provided UK based volunteers to mentor smaller HOPE *worldwide* programmes.

As a result of the lockdown volunteers were unable to serve on HOPE Volunteer Corps during the year. Instead, we organised monitoring and evaluation training for twelve international, but mainly European HOPE *worldwide* programmes. We then provided UK volunteer mentors for four of these international HOPE *worldwide* programmes.

In November 2020 we hosted an online **European HOPE Conference** entitled **Working Together**. Over 200 people registered for the conference from 30 countries. The conference explored the theme of working together as different HOPE *worldwide* programmes, working together with other partners and stakeholders and working together with our Christian Community.

What we planned to do in 2020/21	What we did in 2020/21
<b>Zimbabwe</b>	
Provide funds to support an Early Childhood Development ("ECD") Programme in Zimbabwe	140 families were provided with ECD support and training. 140 families were given Women's Empowerment training. 10 children were supported on an ECD bursary. 20 families were provided with emergency COVID-19 Relief

## Trustees' Report

What we planned to do in 2020/21	What we did in 2020/21
<b>Zambia</b>	
<p>Support the Kupasa Mwana (Give to a Child), ECD programme.</p> <p>Provide short-term support to meet the shortfall in income to run other key programmes at four community centres around Lusaka.</p>	<p>We continued to support 46 orphans and vulnerable children through preschool bursaries on the Kupasa Mwana programme. In addition, we stepped in to meet a shortfall that enabled HOPE <i>worldwide</i> Zambia to keep their Kids' Clubs and Women's Empowerment programmes running. This included contributing towards the salary costs of site staff at four community centres around Lusaka and other central salary costs, office rent, audit costs and the cost of Google Drive licenses. We also provided emergency COVID-19 relief food packages to 110 families.</p>
<b>Nepal</b>	
Fully fund the Asha Vidhyashram School in Kathmandu	The school was fully funded and 86 children were educated. Most of the education took place remotely because of the pandemic lockdown. The number of pupils enrolled at the school fell because families moved back to their villages.
Support a Secondary School scholarship programme	23 students were enrolled onto the programme, but because schools were closed for most of the period some of the support was limited. A full scholarship pays for tuition, extra curriculum activities, uniform and medical care.
Support for new accounting system	Remote support for the QuickBooks accounting system provided by a HOPE <i>worldwide</i> UK trustee.
Support Chhaimale Village Programme through the Programme Director for HOPE <i>worldwide</i> Nepal	Advice and support was provided for the social enterprise programme at Chhaimale Village. The microfinance programme was fully functional during the year and money generated from this programme sustained the rest of the Chhaimale Village Programme.
Provide vocational training for children and young adults in Kathmandu and Chhaimale	41 young people were trained in vocational skills.
Beyond what we planned	COVID-19 relief packages were provided to 260 families.



## Trustees' Report

What we planned to do in 2020/21	What we did in 2020/21
<b>India</b>	
Provide funding to meet any shortfall in funding for the Village of HOPE (a village for people with leprosy in New Delhi) and support volunteer visits.	<p>We are grateful for funding from the Sevenhill Group, the Theale Wellbeing Clinic, and the Dalglish Trust. With our support, the Village of HOPE:</p> <ul style="list-style-type: none"> <li>- Provided regular (in some cases daily) wound care and bandaging to 235 leprosy patients and dressed approximately 52,000 wounds.</li> <li>- Trained 458 students in sewing, basic computing, accounting software, paramedical training and training in retail skills.</li> <li>- Helped 226 families on multiple occasions with COVID-19 relief supplies.</li> <li>- UK podiatrists planned to visit and serve but were unable to because of the lockdown.</li> </ul>
Maintain funding for Bhuj School	Gatehouse Green Learning Trust continued to fund the Bhuj School. 342 children were educated at the school.
Provide partial funding for the Asharan Orphanage	27 orphans were looked after at the Asharan Orphanage.
Provide donor lead funding for other HOPE foundation programmes	In 2020/21 we responded to urgent requests for funding for the Hyderabad School and the Mumbai Home of Hope. We also supported the Sponsor a Child Programme, The Tannery Road School, Bangalore, The Chennai Arias Home of Hope, a community in Tamil Nadu and the Vocational Training Centre in New Delhi. We provided emergency COVID-19 Relief funding in Delhi and Trivandrum.
<b>Croatia</b>	
Provide funding to support the part-time salary of a co-ordinator/English Teacher to mentor, teach and coordinate activities for orphaned children in Croatia.	22 orphaned children were helped with our support.

## Trustees' Report

What we planned to do in 2020/21	What we did in 2020/21
<b>Bangladesh</b>	
Fully fund 2 Schools and 2 Vocational Training Centres (VTC) <ul style="list-style-type: none"> <li>· The George School, and Vocational Training Centre, Ashuila, Dhaka</li> <li>· The Pepco Europe School of HOPE + VTC, Dhaka</li> </ul>	We are grateful for funding from Asda and Pepco (both from the UK and in country). With our support the schools and VTC centres: <ul style="list-style-type: none"> <li>- Educated 380 children.</li> <li>- Provided remote and in person training to 477 adults.</li> </ul> HOPE worldwide UK provided support and advice to HOPE worldwide Bangladesh. COVID-19 emergency relief was provided to 182 families.
<b>Afghanistan</b>	
Fund the HOPE Community Centre in Kabul	The community centre: <ul style="list-style-type: none"> <li>- Provided computer skills and English language courses for 210 youths.</li> <li>- Provided COVID-19 emergency relief to 440 families.</li> </ul>

We continue to apply for funds from foundations and grant-making bodies.

**Additional needs met**

In addition to what we planned we also supported disaster relief for those affected by the Explosion in Beirut, Lebanon in August 2020. Our support provided emergency food and medical supplies to families living in the immediate vicinity to the blast. We also replaced windows in the homes of those affected by the blast.

**Plans for 2021/22**

In 2021/22 we plan to continue to apply to foundations and grant making bodies to raise funds. We also plan to organise online training by HOPE worldwide Global for our European partners on the Role of the Board of Trustees and Good Governance.

Our plans for the countries we support are as follows.

**Zambia**

We plan to continue to fund the Kupasa Mwana programme and to use the money raised in March 2021 to support staff at the four community centres where HOPE worldwide Zambia operates.

**Nepal**

We will continue to fund the Asha Vidhyashram School and to source partial funding for the Vocational Training Centre and School Scholarship programme.

## Trustees' Report

### India

We will provide two thirds of the budget to run the Village of HOPE and if COVID-19 travel restrictions allow we will send podiatrists to volunteer. We will continue to provide remote advice for the implementation of the patient record database for the bandaging unit.

We will continue to seek funding from churches and individuals for the Asharan Orphanage, the Divya Orphanage, the Tannery Road School, the Bhuj School and the Life for a Child Programme.

### Lebanon

We plan to provide funding and mentoring for HOPE *worldwide* Lebanon so that they can start a sustainable programme in Beirut.

### Bangladesh

We will source corporate funding for 3 schools and 3 vocational training centres in Dhaka and provide remote supervision and support to the HOPE *worldwide* team in Bangladesh.

### Afghanistan:

We will continue to fund the Community Centre in Afghanistan and will also seek other funders to support this work.

### COVID-19 Relief:

As a result of the COVID-19 pandemic we have become aware of new needs amongst our existing beneficiaries and their families. We will provide aid to buy essential food items that they are lacking as a result of not being able to work during lockdown.

## Trustees' Report

### Plans for the Future

The plans for the future for our 3 main programme areas are outlined above.

We conducted a Strategy Review from December 2020 to July 2021 which resulted in new expressions of our mission, vision and values.

Our **VISION**: is of a world where everyone has the opportunity to fulfil their God-given potential.

Our **MISSION**: is to empower people to overcome poverty, homelessness and addiction through our compassionate service.

The work of HOPE *worldwide* is rooted in the Christian faith and is inspired by the example and love of Jesus Christ.

**Our CORE VALUES are:**

**Compassion** – we strive to show care and demonstrate empathy by treating people with kindness, dignity and respect.

**Integrity** – our work is guided by the principles of honesty, excellence and responsibility

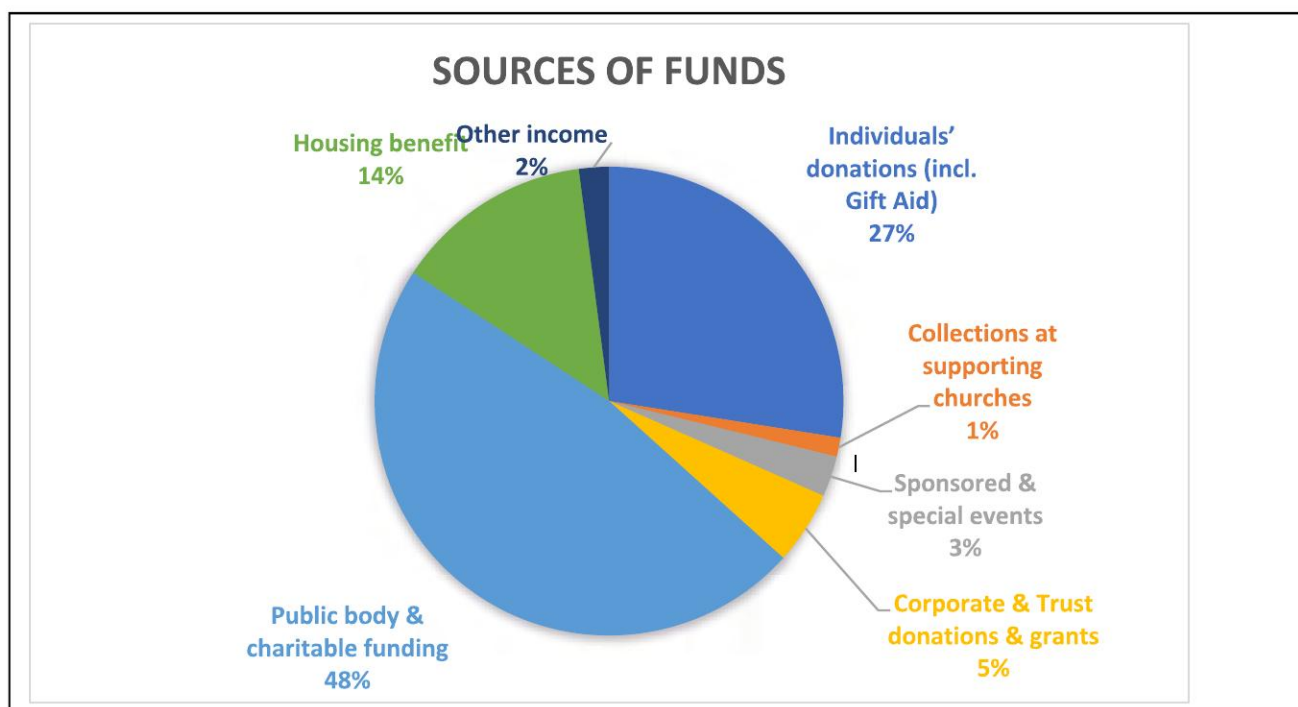
**Collaboration** – we recognise the strengths, experience and resources of others and so serve alongside many partners

We are now working towards the following Strategic Objectives agreed in July 2021 under 4 pillars :

1. Homeless services
  - Improve and increase partnerships and collaboration
  - Empower supporters for effective compassionate service
  - Help people reach their potential
2. Recovery Services
  - Enhance immediate recovery laying foundations for lifetime successful constructive living
  - Increase client intake by increasing referral routes
3. International Programmes
  - Help all UK supported International HOPE worldwide Partners to be sustainable, accountable and well managed.
  - Ensure all UK donors feel appreciated and well informed about the International HOPE *worldwide* Programme that they support.
  - Establish a UK Disaster Response Process.
4. To inspire and equip volunteers for compassionate service



## Trustees' Report

Financial Review**Sources of Funds**

We received funding from public bodies such as Local Government grants and programmes funded by Central Government, and other Charities. These funds went towards our Homeless Services (Two Step) and Recovery Services (ODAAT) programmes. Together this made up 48% of total income (40% 2019-20 ).

ODAAT received Housing Benefit that helped fund our Stage 1-3 Recovery Houses. This made up 14% of total income ( 14% 2019-20).

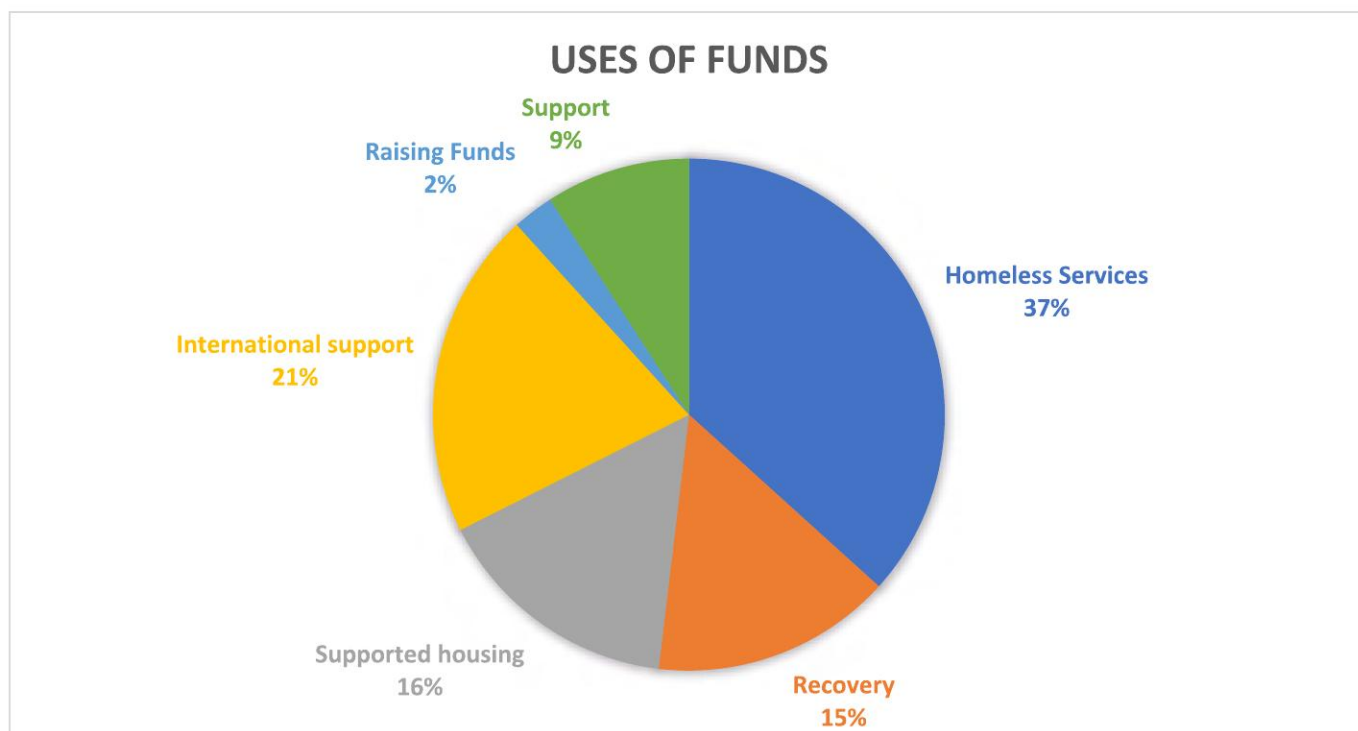
Donations from individuals, including the associated Gift Aid, together with collections at services of our supporting churches and sponsored events made up 31% of total income (28% 2019-20). Much of this was unrestricted, which allowed us to be flexible in how we used it to meet the needs of beneficiaries. We are grateful for the support given by the many individuals who contributed.

Corporate donations and funding from trusts were at similar levels to the previous financial year but we accounted for the largest grant differently. As a result of the change in accounting corporate and trust donations made up only 5% of our funding compared to 10% in 2019-20. The two largest grants in 2020-21 were the Pepco grant for the Ashulia School in Bangladesh and the grant from George the clothing arm of ASDA which funds the largest of the HOPE worldwide schools in Bangladesh. ASDA have signed a new three-year agreement covering the period 2020-2023. We would like to give special thanks to the companies and organisations that supported International Programs. Other than ASDA and Pepco this includes Sevenhill that support the Village of Hope.



## Trustees' Report

## Uses of funds



89% of total income was spent on services to beneficiaries.

Of this, Homeless Services made up 37% (35% 2019-20), Recovery Services and Supported Housing (ODAAT) 31% (35% 2019-20), and International support 21% (19% 2019-20). The bulk of our expenditure on International programmes was grants to overseas partner organisations.

The remaining 11% (11% 2019-20) of income was spent on fundraising and support costs, including the overall management of the Charity.

## Reserves

The Charity's Reserves policy balances the need to protect charitable activities and the desire to allow most of the funds raised to be used to support our beneficiaries. As we work in three different areas with separate income and expenditure profiles, this protection requires different levels of reserves for the different programmes.

- ODAAT needs to guarantee to fulfil its minimum 6-month commitment to addicts who are already in recovery. This is especially important because sudden unexpected changes can cause a vulnerable person to relapse.
- Two Step needs to work with some individuals for a period of up to 3 months before they can be housed, and to have them get part way through the process and then find that assistance is no longer available would be very disruptive.

## Trustees' Report

- The International Programmes we support are often connected with education and training and the courses which are being supported last up to 12 months.

The Policy set by the Trustees aims to even out these differing needs, stating that our unrestricted funds should be 50% of the highest annual expenditure within the last 3 years, including the carrying amount of functional assets, mainly the ODAAT Stage 1 and Stage 2 houses. These are included in the figure because the Trustees consider that value can be released during the 6-month period.

The table below shows the expenditure and resulting target funds level under this Policy as well as the corresponding free reserves figure, excluding the value of the functional assets.

	2020-21	2019-20
Expenditure this year	£1,185,452	£1,114,053
Expenditure, max. of past 3 years	£1,185,452	£1,114,053
Unrestricted funds	£612,782	£574,706
Months of expenditure in unrestricted funds	6.2	6.2
Free reserves		
(Unrestricted funds less unencumbered fixed assets)	£401,500	£402,556
Months of expenditure in free reserves	4.1	4.3

Whilst the level of unrestricted funds remains slightly below the target level, the Trustees consider that we have sufficient available funds. Our free reserves represent 4.1 months of expenditure. The Board will continue to review the Reserves Policy during 2020/21 to ensure we continue to maintain a desirable balance.

## Fundraising Practices

The Charity undertakes fundraising activity to its supporters via appeals made directly via email marketing and via announcements and presentations at services of its supporting churches. It also benefits from fundraising events organised by its staff and supporters.

We are registered with the Fundraising Regulator and adhere to the standards of the Fundraising Code. As far as we are aware, we have complied with the Code during the year. We have a complaints policy in place to deal with any issues that may arise. No complaints have been received about fundraising activity in the year.

We employed a part-time fundraiser focussed on making grant applications to support programmes overseas. We did not employ third-party fundraising organisations.

## Trustees' Report

### Risk Management

The Charity reviews its risk register at least quarterly, and where possible systems, policies and procedures have been established to mitigate the risks. Outside of COVID-19 (addressed below), the principal risks are sustainability of income and the safety of staff, volunteers and beneficiaries. A summary of these risks and the key mitigations is given below:

#### **Sustainability of Income**

A proportion of the charity's funding comes from local authority funding and this is vulnerable to decisions beyond our control. All the Senior Management team are tasked with seeking alternative funding sources and developing funding strategies for their areas. A part time fundraiser assists this work.

#### **Safety of Staff, Volunteers and Beneficiaries**

All staff and volunteers who work with beneficiaries are screened, which includes a police check, and they are provided with training for their roles. The Charity has achieved the Gold Standard under the Investor in People Scheme (IIP). ODAAT is regulated by the Care Quality Commission (CQC) and has been successfully audited by them. The Charity has designated Health & Safety officers and a designated Safeguarding Officer.

The Trustees are conscious that the programmes we fund overseas constitute an area of risk for the Charity, even though we are not running these programmes directly. We work with our partner charities to ensure their safeguarding and whistleblowing policies are suitable and robust. We are currently working with our partners and other members of the HOPE worldwide Global Network to improve these policies further. This work takes into account the "Safeguarding for External Partners" Standards produced by DFID when it was stand alone.

#### **COVID-19**

At the time of writing the pandemic is still an ongoing challenge for all our programmes and each programme report has touched upon its impact. The following is a summary of those impacts.

*Homeless Services (Two Step):* Our office was closed to clients in the run up to Lockdown and we transitioned to homeworking by making sure all staff had access to encrypted laptops and suitable equipment including wireless keyboards and laptop stands where requested.

At the time of writing staff are back in shifts in the office.

There is the risk of referral numbers dropping so that services are no longer viable because referrers are using other providers due to the change in circumstances. To mitigate this risk, we are collaborating with partners to adapt to their needs.

*Recovery Services (ODAAT):* Despite government lockdown restrictions, the programme operated confidently and complied with government guidance. Throughout, the ODAAT team worked energetically and vigilantly to support our clients.

## Trustees' Report

Operationally, the main changes were moving from a central office hub to distributed home working. This applied to everyone – staff, volunteers and clients. Each client house was an independent household and there was no mixing of residents across houses. We reduced volunteer face to face client contact from volunteers and almost all support work and one to one counselling was provided remotely using electronic means.

At the time of writing we have moved back to the Central Office Hub and volunteers are fully engaged again.

*International:* As a result of the COVID-19 pandemic we have become aware of new needs amongst our existing beneficiaries and their families. We provided aid to buy essential food items that they are lacking as a result of not being able to work during lockdown.

At the time of writing, we continue to receive requests from our major HOPE worldwide partners for additional COVID-19 relief to support beneficiaries and we allocate funds to meet these needs if they are available.



## Trustees' Report

# Structure, Governance and Management

## Governing document

The name of the Charity is HOPE *worldwide*, a company limited by guarantee. It was formed on 22 October 1991. On 26 November 2020 we amended our Memorandum and Articles of Association to reflect current Charity best practices. The Trustees are also directors and members of the company with liability limited by guarantee to £1. There are no other members. None of the Directors had any other interest in the Charity. The Directors are also Trustees for the purposes of charity law. In this report they are referred to as Trustees.

## Appointment of Trustees

The number of Trustees can vary between 3 and 20, but in order to keep a mix of skills whilst making the Board effective the number normally varies between 6 and 12. Skills gaps on the board are regularly reviewed and the Board seeks volunteers with appropriate competencies to fill these. The power to appoint Trustees rests with the existing Board. It is expected that all Trustees have demonstrated their interest through acting as volunteers with the Charity in some capacity before being considered for appointment.

The Trustees' skills and experience are broad and include business, public service, medical, voluntary sector and international development. Before joining the Board, all prospective new Trustees are interviewed by the existing Board and also attend Board meetings as observers. New Trustees are provided with an induction and training.

In 2020 we recruited new Trustees to be able to renew the Board, increase diversity and implement new term limits.

We welcomed Samantha Thomas-Chuula, Martin Saurma-Jeltsch, Chidinma Obi and Dennis Francis as new Trustees, and Zaynab Atsegbua and Alexander Cameron as our first Youth Trustees.

David Kaner, Rick Mobbs, Amanda Rigby and James Shoemark all stepped down after many years as Trustees and in David's case as Chairman. We will be forever grateful for their years of service.

Happily, David, Amanda and James have stayed on in our Advisory Groups

The board currently consists of ten members.

## Organisation

The Board met seven times between April 2020 and March 2021 to review reports from the Management Team and to discuss the direction and policies of the Charity.

Additionally, the Board met six times between December 2020 and June 2021 to develop the updated Strategy.

## Trustees' Report

Trustees also visited the programmes – though with limited physical visits due to COVID-19 restrictions.

Day to day operational decisions were delegated to the Chief Executive who reported frequently to the Board and regularly met with the Chair.

### Staff Remuneration Policy and Performance Management

HOPE *worldwide* is committed to ensuring that it pays its staff a fair and appropriate salary. This is to enable us to attract and retain people with the right skills and therefore have the greatest impact in delivering our objectives.

To manage this process, HOPE *worldwide* grades roles using the National Joint Council (NJC) process and then uses the NJC pay scales to establish a pay point for the role. The Charity then pays the employee within a range +/- 10% of this pay point, depending on performance and development within the role. This process is the responsibility of the Board of Trustees in co-operation with the Chief Executive. For the setting of pay for the Chief Executive the same process is followed to establish a pay point, but the decision is made wholly by the Board.

### Staff and Volunteers

Staffing averaged 16.2 full-time equivalent (FTE) employees. Of these 8.8 FTE worked in Homeless Services and 4.0 FTE in Recovery Services.

Over 100 people also provided an estimated 3,400 volunteer hours, the equivalent of 2 full-time employees. These volunteers ranged from Trustees, to Ambassadors to Fundraisers to Mentors and Support for international partners. Without the commitment of these volunteers the Charity would not be able to accomplish its objectives.

The Charity is a supporter of and pays at least the Living Wage Campaign and maintained the Investors In People Gold Standard ( first awarded in 2014 re-awarded in November 2021 ).

### Related parties and cooperation with other organisations - UK

HOPE *worldwide* works operationally with many agencies, including: North London Housing Partnership, East London Housing Partnership, Family Mosaic, Crisis, No Second Night Out, No First Night Out, The Refugee Council, The Simon Community, Veterans Aid, West London Day Centre, CARIS Islington Churches Cold Weather Shelter (C4WS), City Roads Detox; as well as Local Authorities, Probation Services, Prisons, Drug Intervention Project (DIP) Teams, Substance Misuse Teams, Detox Units and others.

HOPE *worldwide* also maintains close links with the various church groups linked to the International Churches of Christ, which originally founded HOPE *worldwide*. These are ICC Missions, Thames Valley Churches of Christ and Avon Valley Churches of Christ. These churches

## Trustees' Report

regularly collect donations from their congregations on behalf of HOPE *worldwide*. They also sometimes make restricted donations for the benefit of various HOPE *worldwide* programmes.

The Charity also partners with St Mark's Kennington, which hosts the 'One Day At A Time' day programme for our addiction recovery services (ODAAT).

The Charity is also a member of the National Council for Voluntary Organisations (NCVO), Homeless Link and Housing Justice.

## Related parties and co-operation with other organisations – Overseas

HOPE *worldwide* is a member of the HOPE *worldwide* Global Network. The organisations which are members of this Network all have their roots in the charitable work of the International Churches of Christ (ICOC). All of the members, like HOPE *worldwide*, are independent charities that maintain close links with their local ICOC congregations. The HOPE *worldwide* Global Network has a membership structure and all members share a common set of values, agree to meet a set of standards and have the objective of helping the poor or disadvantaged.

HOPE *worldwide* makes to or receives grants of funds from other members of the network either for specific programmes or as unrestricted donations. It also receives funds from UK based donors specifically to fund programmes that are undertaken by other members of the network. Where grants are received by the Charity they are reported as restricted or unrestricted income. Where grants are made to members they are reported under grant making or overseas support. These relationships do not have any other impact on the policies of the Charity.



## Trustees' Report

Statement of Trustees' Responsibilities

Company law requires the trustees to prepare financial statements that give a true and fair view of the state of affairs of the Charity at the end of the financial year and of its surplus or deficit for the financial year.

In doing so the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Make sound judgements and estimates that are reasonable and prudent; and
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose within reasonable accuracy at any time the financial position of the Charity and enables them to ensure that the financial statements comply with the Companies Act 2006. The trustees are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In accordance with company law, as the company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the company's auditors are unaware; and
- as directors of the company we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the Charity's auditors are aware of that information.

The financial statements have been prepared in accordance with the provisions of the Companies Act 2006 applicable to companies subject to the small companies' regime.

By order of the trustees



Iain Williams  
Chair of Trustees  
Date: 14 December 2021



Martin Saurma-Jeltsch  
Company Secretary  
Date: 14 December 2021



**Reference & Administrative Details**

Charity registration number	1045930
Company registration number:	02659784
Website	<a href="http://www.hopeworldwide.org.uk">www.hopeworldwide.org.uk</a>
Registered address	360 City Road London EC1V 2PY
Trustees (Directors)	Zaynab Atsegbua (appointed 3 December 2020) Alexander Cameron (appointed 3 December 2020) Barry Edwards Dennis Francis (appointed 3 December 2020) Muriel Gutu David Kaner (resigned as Chairman 18 May 2020 / Resigned as Trustee 22 March 2021) Richard Mobbs (Resigned 16 November 2020) Chidinma Obi (appointed 3 December 2020) John Partington Amanda Rigby (Resigned 16 November 2020) Martin Saurma-Jeltsch (appointed 3 December 2020) James Shoemark (Resigned 22 March 2021) Samantha Thomas-Chuula (appointed 3 December 2020) Iain Williams (Chairman from 18 May 2020)
Senior Management	Michael Farrell    Chief Executive Bruce Miller        Director of Recovery Services Rob Payne          Director of Homeless Services Jane Whitworth    Director of Development
Auditors	Haysmacintyre LLP 10 Queen Street Place London EC4R 1AG
Bankers	Lloyds Bank plc Victoria House Southampton Row London WC1B 5HR
Solicitors	Bates Wells 10 Queen Street Place London EC4R 1BE

**Independent auditor's report to the members of HOPE worldwide****Opinion**

We have audited the financial statements of HOPE worldwide for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of the charitable company's net movement in funds, including the income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

**Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

**Other information**

The trustees are responsible for the other information. The other information comprises the information included in the Trustees' Annual Report. Our opinion on the financial statements does

**Independent auditor's report to the members of HOPE *worldwide***

not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

**Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Annual Report (which includes the strategic report and the directors' report prepared for the purposes of company law) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report included within the Trustees' Annual Report have been prepared in accordance with applicable legal requirements.

**Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Annual Report (which incorporates the strategic report and the directors' report).

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the charitable company; or
- the charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

**Responsibilities of trustees for the financial statements**

As explained more fully in the trustees' responsibilities statement set out on page 28, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

**Independent auditor's report to the members of HOPE worldwide**

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

**Auditor's responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Based on our understanding of the charitable company and the sector in which it operates, we identified that the principal risks of non-compliance with laws and regulations related to regulatory requirements of company and charity law applicable in England and Wales and the regulatory requirements of the Care Quality Commission (CQC), and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Charities Act 2011, Companies Act 2006 and payroll taxes.

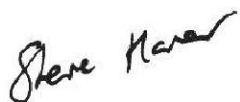
We evaluated management's opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principal risks were related to posting inappropriate journal entries and management bias in certain accounting estimates and judgements such as the income recognition policy applied to grant income. Audit procedures performed by the engagement team included:

- Inspecting correspondence with appropriate regulators and tax authorities;
- Discussions with management including consideration of known or suspected instances of non-compliance with laws and regulation and fraud;
- Evaluating management's controls designed to prevent and detect irregularities;
- Review of minutes of meetings to identify expected material amounts of voluntary income;
- Identifying and testing journals, in particular journal entries posted with unusual account combinations, postings by unusual users or with unusual descriptions; and
- Challenging assumptions and judgements made by management in their critical accounting estimates, including review of how grant income has been recognised at the year end.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditor's report.

**Independent auditor's report to the members of HOPE *worldwide*****Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Steven Harper (Senior Statutory Auditor)  
For and on behalf of Haysmacintyre LLP, Statutory Auditors

10 Queen Street Place  
London  
EC4R 1AG

Date: 17 December 2021

**Statement of Financial Activities**(incorporating an income and expenditure account for the year ended 31<sup>st</sup> March 2021)

	Notes	Unrestricted Funds 2020-21 £	Restricted funds 2020-21 £	Total funds 2020-21 £	Total Funds 2019-20 £
<b>Income from:</b>					
Donations	2	188,312	259,712	<b>448,024</b>	464,948
Charitable activities	2	177,638	592,676	<b>770,314</b>	736,609
Investments		165	-	<b>165</b>	1,465
Other		3,945	-	<b>3,945</b>	9,238
<b>Total income</b>		<b>370,060</b>	<b>852,388</b>	<b>1,222,448</b>	<b>1,212,260</b>
<b>Expenditure on:</b>					
Raising funds	3	37,531	-	<b>37,531</b>	31,423
Charitable activities	3	102,219	1,045,702	<b>1,147,921</b>	1,082,630
<b>Total expenditure</b>		<b>139,750</b>	<b>1,045,702</b>	<b>1,185,452</b>	<b>1,114,053</b>
<b>Net income/(expenditure)</b>	7	230,310	(193,314)	<b>36,996</b>	98,207
<b>Transfers</b>		(192,234)	192,234	-	-
<b>Net movement in funds</b>		<b>38,076</b>	<b>(1,080)</b>	<b>36,996</b>	98,207
Balances brought forward at 1 <sup>st</sup> April		574,706	52,508	<b>627,214</b>	529,007
<b>Balances carried forward at 31<sup>st</sup> March</b>		<b>612,782</b>	<b>51,428</b>	<b>664,210</b>	<b>627,214</b>

All amounts derive from continuing activities.

The Charity has no gains or losses other than those shown above.

## Balance Sheet

Company number 2659784

		31 <sup>st</sup> March 2021		31 <sup>st</sup> March 2020	
	Notes	£	£	£	£
<b>Fixed Assets</b>					
Tangible assets	9		761,344		733,814
<b>Current Assets</b>					
Debtors	10	65,933		138,294	
Cash at bank and in hand		493,117		493,703	
		<u>559,050</u>		<u>631,997</u>	
<b>Creditors - amounts falling due within one year</b>	11	<u>(155,791)</u>		<u>(206,817)</u>	
<b>Net current assets</b>			403,259		425,180
<b>Total assets less current liabilities</b>			<u>1,164,603</u>		<u>1,089,257</u>
<b>Creditors – amounts falling due after more than one year</b>	12		(500,393)		(531,780)
<b>Net assets</b>			<u>664,210</u>		<u>627,214</u>
<i>Represented by:</i>					
Unrestricted funds	13		612,782		574,706
Restricted funds	14		51,428		52,508
			<u>664,210</u>		<u>627,214</u>

These financial statements have been prepared in accordance with the special provisions of the Companies Act 2006 relating to small companies.

Approved and authorised for issue by the Trustees on 14 December 2021 and signed on their behalf by:

*Iain R Williams*

Iain Williams  
Chair of Trustees



Martin Saurma-Jeltsch  
Company Secretary

The notes on pages 37 to 50 form part of these financial statements.



## Statement of Cash Flows

For the year ended 31<sup>st</sup> March 2021

	2020-21		2020-21	
	£	£	£	£
<b>Net income</b>	<b>36,996</b>		<b>98,207</b>	
Adjustments for non-cash items:				
Depreciation	18,728		24,380	
Debtors decrease / (increase)	72,361		(32,359)	
Creditors (decrease) / increase	(52,914)		42,828	
	<u>38,175</u>		<u>34,849</u>	
Adjustments for non-operational items:				
Interest income	(165)		(1,465)	
Interest expense	16,868		19,670	
	<u>16,703</u>		<u>18,205</u>	
Net cash inflow / (outflow) from Operating activities		<u>91,874</u>		<u>151,261</u>
<b>Cash flows from Investment activities</b>				
Interest received	165		1,465	
Purchase of property plant and equipment	(46,258)		(13,798)	
Net cash outflow from Investment activities		(46,093)		(12,333)
<b>Cash flows from Financing activities</b>				
Interest paid	(16,868)		(19,670)	
Mortgage repayments	(29,499)		(27,652)	
		(46,367)		
Net cash inflow / (outflow) from Financing activities				(47,322)
(Decrease)/increase in cash and equivalents		<u>(586)</u>		<u>91,606</u>
Cash balance at 1 <sup>st</sup> April		493,703		402,097
<b>Cash balance at 31<sup>st</sup> March</b>		<u><b>493,117</b></u>		<u><b>493,703</b></u>



## Notes to the Financial Statements

### 1 Accounting policies

#### 1.1 Basis of preparation

The financial statements of the Charity are prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. They are drawn up on the historical cost accounting basis. The Charity meets the definition of a public benefit entity under FRS 102. The financial statements are prepared in Pounds Sterling rounded to the nearest Pound.

#### 1.2 Going Concern

The financial statements have been prepared on a going concern basis as the trustees are satisfied that there is no material uncertainty and the preparation of accounts on the going concern basis is supported by financial plans. In particular, a detailed cashflow forecast has been prepared on reasonable assumptions of income and expenditure such as key funding contracts, housing benefit and funded client income, and staff levels.

#### 1.3 Fund accounting

The Charity maintained a number of funds during the reporting period. The unrestricted fund is expendable at the discretion of the Trustees in furtherance of the objectives of the Charity. Such funds may be held in order to finance both working capital and capital investment. The restricted funds are held to sustain HOPE *worldwide* programmes both in the UK and overseas. Details of the restricted funds are set out in Note 12.

#### 1.4 Income

All income is recognised in the statement of financial activities when the conditions of receipt have been met and receipt is probable. The following accounting policies are applied to income:

##### **Donations**

Donations and all other receipts from fundraising are reported gross and related fundraising costs are reported in costs of raising funds where appropriate.

##### **Tax reclaimed on money donated under the Gift Aid scheme**

Income under this category is recognised in the financial statements on the date that the underlying donation is received by the Charity.

##### **Income from Charitable Activities**

We receive funding from public bodies such as Local Government grants and Housing Benefit, and programmes funded by Central Government and other Charities. These funds go towards our Homeless Services (Two Step) and Recovery Services (ODAAT) programmes.

#### 1.5 Costs of raising funds

Costs of raising funds are those incurred in seeking voluntary income.

## Notes to the Financial Statements

### 1 Accounting policies (continued)

#### 1.6 Costs of charitable activities

Costs of charitable activities includes all expenditure directly related to the objectives of the Charity and comprises the following:

##### **Grants payable**

Grants payable are accounted for when the Trustees have accepted a legal or moral obligation to make the grant. This will usually be when the commitment is communicated to the recipient.

##### **Other expenditure on charitable activities**

Other expenditure on charitable activities comprises the costs of staff salaries, travel and subsistence, facility costs, communication and programme costs.

##### **Support Costs**

Support costs have been allocated to the costs of raising funds and charitable activities on the basis of staff time. Prior year figures have been restated to show governance costs as a component of support costs.

#### 1.7 Governance costs

Governance costs include costs of governance arrangements which relate to the general running of the Charity. These activities provide the governance infrastructure which allows the Charity to operate and to generate the information required for public accountability.

#### 1.8 Tangible fixed assets

Depreciation is provided on cost in equal annual instalments over the estimated useful lives of the assets – or, in the case of leasehold improvements, over the life of the lease. The rates of depreciation for non-lease related assets are as follows:

Buildings:	2% per annum
Fixtures & Fittings:	10-25% per annum
Office Equipment:	20-33% per annum

Items held by the Charity are recognised as assets where they have a useful life (likely to bring future economic benefit) of more than one financial year and where the initial cost is over £300, or at the discretion of management, any single pieces of equipment costing less, such as computers.

#### 1.9 Foreign currency translation

Transactions denominated in foreign currencies are recorded in the local currency at actual exchange rates at the date of the transaction. Monetary assets or liabilities denominated in foreign currencies at the balance sheet date are reported at the rates of exchange prevailing at the date. Any gain or loss arising from a change in the exchange rates subsequent to the

## Notes to the Financial Statements

date of the transaction is included as an exchange gain or loss in the statement of financial activities.

### **1.10 Pension costs**

The Charity operates a defined contribution pension scheme. The Charity's liability under this plan is limited to the on-going contributions.

### **1.11 Operating leases**

Rental costs under operating leases are charged to the statement of financial activities in equal amounts over the period of the lease.

### **1.12 Entity Details**

HOPE worldwide is a company limited by guarantee registered in England and Wales (Company number 2659784). It is a charity registered with the Charity Commission (Charity number 1045930). Its registered address is shown on page 29.

### **1.13 Estimates and Judgements**

In preparing the financial statements the trustees are required to make judgements and use estimates. In preparing these accounts the trustees have not identified any areas which they consider to be subject to significant estimation uncertainty.

## Notes to the Financial Statements

## 2 Analysis of Income raised across distinct areas of activity

<b>2020-21</b>	<u>Homeless</u> <u>-ness</u>	<u>Recovery</u>	<u>Supported</u> <u>housing</u>	<u>Internat-</u> <u>ional</u> <u>support</u>	<u>General</u>	<b>2020-21</b> <b>total</b>
	£	£	£	£	£	£
Individuals' donations (incl. Gift Aid)	5,844	3,856	-	143,367	183,110	336,177
Collections at supporting churches	-	8,000	-	8,000	70	16,070
Sponsored & special events	315	21,131	-	11,423	1,415	34,284
Corporate & Trust donations & grants	-	-	-	57,776	3,717	61,493
Public body & charitable funding	493,466	88,427	-	-	-	581,893
Housing benefit	-	-	167,246	-	-	167,246
Other income	-	10,783	-	-	14,502	25,285
<b>Total</b>	<b>499,625</b>	<b>132,197</b>	<b>167,246</b>	<b>220,566</b>	<b>202,814</b>	<b>1,222,448</b>

<b>2019-20</b>	<u>Homeless</u> <u>-ness</u>	<u>Recovery</u>	<u>Supported</u> <u>housing</u>	<u>Internat-</u> <u>ional</u> <u>support</u>	<u>General</u>	<b>2019-20</b> <b>total</b>
	£	£	£	£	£	£
Individuals' donations (incl. Gift Aid)	2,776	6,231	-	93,101	170,207	272,315
Collections at supporting churches	-	316	8,098	8,398	43,186	59,998
Sponsored & special events	-	10,786	-	2,973	1,978	15,737
Corporate & Trust donations & grants	-	3,657	-	112,911	8,429	124,997
Public body & charitable funding	349,465	137,824	-	-	-	487,289
Housing benefit	-	-	170,781	-	-	170,781
Other income	33,600	12,980	-	-	34,463	81,043
<b>Total</b>	<b>385,841</b>	<b>171,794</b>	<b>178,879</b>	<b>217,383</b>	<b>258,263</b>	<b>1,212,260</b>



## Notes to the Financial Statements

## 3 Analysis of Expenditure across distinct areas of activity

<b>2020-21</b>	<u>Homeless Services</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>International support</u>	<u>Raising Funds</u>	<b>2020-21 total</b>
	£	£	£	£	£	£
Programme grants	-	-	-	221,647	-	<b>221,647</b>
Salaries and wages	298,313	129,070	60,527	23,789	25,521	<b>537,220</b>
Office & housing, incl. mortgage	120,731	11,182	120,764	38	-	<b>252,715</b>
Counselling/activities, training/events	1,036	23,730	981	-	-	<b>25,747</b>
Travel & subsistence	444	3,805	318	-	-	<b>4,567</b>
Volunteer costs	35	5,549	-	-	-	<b>5,584</b>
Legal & professional	-	-	-	-	2,042	<b>2,042</b>
Other direct expenses	(333)	5,116	950	-	1,200	<b>6,933</b>
Other indirect expenses	14,545	1,385	2,062	18	2,169	<b>20,179</b>
Subtotal	434,771	179,837	185,602	245,492	30,932	<b>1,076,634</b>
Support (see Note 5)	62,398	13,578	23,628	2,615	6,599	<b>108,818</b>
Total	497,169	193,415	209,230	248,107	37,531	<b>1,185,452</b>

<b>2019-20</b>	<u>Homeless Services</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>International support</u>	<u>Raising Funds</u>	<b>2019-20 total</b>
	£	£	£	£	£	£
Programme grants	-	-	-	196,579	-	<b>196,579</b>
Salaries and wages	279,945	124,465	65,832	13,362	14,611	<b>498,215</b>
Office & housing, incl. mortgage	88,207	12,844	130,287	-	-	<b>231,338</b>
Counselling/activities, training/events	2,995	21,588	11,577	-	-	<b>36,160</b>
Travel & subsistence	3,329	7,092	777	463	-	<b>11,661</b>
Volunteer costs	3,828	9,242	72	1,077	-	<b>14,219</b>
Legal & professional	-	-	-	-	1,929	<b>1,929</b>
Other direct expenses	(636)	5,951	2,029	-	-	<b>7,344</b>
Other indirect expenses	15,837	1,029	2,378	-	9,558	<b>28,802</b>
Subtotal	393,505	182,211	212,952	211,481	26,098	<b>1,026,247</b>
Support (see Note 5)	50,349	10,956	19,066	2,110	5,325	<b>87,806</b>
Total	443,854	193,167	232,018	213,591	31,423	<b>1,114,053</b>

## Notes to the Financial Statements

## 4 Financial performance by Programme

<b>2020-21</b>	<u>Homeless- ness</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>Internatio nal support</u>	<u>General</u>	<b>2020-21 total</b>
	£	£	£	£	£	£
Income	499,625	132,197	167,246	220,566	202,814	<b>1,222,448</b>
Costs of charitable activities before support costs	(434,771)	(179,837)	(185,602)	(245,492)	-	<b>(1,045,702)</b>
Less increase in restricted funds	-	-	-	1,080	-	<b>1,080</b>
Financial performance before support & fundraising	64,854	(47,640)	(18,356)	(23,846)	202,814	<b>177,826</b>
Fundraising cost by programme	-	-	-	-	(30,932)	<b>(30,932)</b>
Financial performance before support costs	64,854	(47,640)	(18,356)	(23,846)	171,882	<b>146,894</b>
Support costs	(62,398)	(13,578)	(23,628)	(2,615)	(6,599)	<b>(108,818)</b>
Financial performance after fundraising & support costs	2,456	(61,218)	(41,984)	(26,461)	165,283	<b>38,076</b>

Reconciliation to SoFA

Add back restricted funds:	<b>(1,080)</b>
Surplus for year:	<b>36,996</b>

<b>2019-20</b>	<u>Homeless- ness</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>Internatio nal support</u>	<u>General</u>	<b>2019-20 total</b>
	£	£	£	£	£	£
Income	385,841	171,794	178,879	217,383	258,263	<b>1,212,260</b>
Costs of charitable activities before support costs	(393,984)	(180,011)	(212,952)	(207,777)	-	<b>(994,724)</b>
Less increase in restricted funds	-	-	-	(15,997)	-	<b>(15,997)</b>
Financial performance before support & fundraising	(8,143)	(8,217)	(34,073)	(6,391)	258,263	<b>201,439</b>
Fundraising cost by programme	(5,441)	(2,200)	-	(3,608)	(20,174)	<b>(31,423)</b>
Financial performance before support costs	(13,584)	(10,417)	(34,073)	(9,999)	238,089	<b>170,016</b>
Support costs	(50,349)	(10,956)	(19,066)	(2,110)	(5,325)	<b>(87,806)</b>
Financial performance after fundraising & support costs	(63,933)	(21,373)	(53,139)	(12,109)	232,764	<b>82,210</b>

Reconciliation to SoFA

Add back restricted funds:	<b>15,997</b>
Surplus for year:	<b>98,207</b>

## Notes to the Financial Statements

## 5 Grant making for overseas work

Country	2020-21 Total £	2019-20 Country £	Organisation	Programme	2020-21 Amount £	2019-20 Amount £
Afghanistan	18,705	9,938	HOPEww Afghanistan	General development	18,705	9,938
Australia	570	951	HOPEww Australia	Life for a Child	570	951
Bahamas	-	2,156	Hopeww Bahamas	General fund	-	2,156
Bangladesh	35,887	93,771	HOPEww Bangladesh	Ashulia school	35,887	50
				Jamgara school	-	93,721
Cambodia	3,442	1,387	HOPEww Cambodia	General development	1,200	147
				Sonia Kill hospital	-	620
				Sihanouk Hospital	821	
			American Action for Cambodia	Classrooms for Cambodia	1,421	620
COVID-19	6,230	-	HOPEww Projects – misc.	COVID-19 relief	6,230	-
Croatia	8,463	-	Croatia	General fund	8,463	-
India	78,974	45,841	HOPE foundation	General development	300	1,283
				Asharan orphanage	12,707	10,549
				Bangalore school	2,905	1,500
				Bhuj school	15,659	12,395
				Chennai Arias Home	2,000	-
				Hyderabad School	2,500	-
				Guwahati school	7,274	510
				Village of Hope	1,250	3,134
				Leprosy bandaging unit	26,170	8,311
				Village of Hope Children	6,532	539
				Ranchi school	-	25
				Sponsor a Child	586	1,650
				Tamil Nadu	460	560
				Trivandrum	621	-
				Vocational training	10	810
				Puduppattinam school	-	4,575
Lebanon	13,140	-	Lebanon Disaster Fund	General fund	13,140	-
Nepal	10,562	15,752	HOPEww Nepal	Kathmandu school	10,512	15,752
				Vocational training	50	-
Zambia	26,678	27,170	HOPEww Zambia	General development	14,936	10,881
				Kupasa Banja	11,742	16,249
				Chikondi Widows Voices	-	40
Zimbabwe	11,250	689	HOPEww Zimbabwe	Action for Zimbabwe	11,250	689
Total grants made					213,901	197,655
Funds raised but not yet passed on as grants					51,428	52,508
Total					265,329	250,163

## Notes to the Financial Statements

**6 Analysis of Support & Governance Costs**

	<b>2020-21</b>	<b>2019-20</b>
	<b>£</b>	<b>£</b>
Staff pay & human resources	56,523	36,678
Training & conferences	1,763	6,275
Travel and subsistence	514	3,042
Communications	4,433	1,103
Postage, printing, office supplies & utilities	140	5,028
Professional & administrative services	-	-
Software & equipment	4,978	1,538
Marketing, events, subscriptions & website	3,369	1,174
Finance & insurance	2,560	4,749
Depreciation	10,069	9,585
Governance	24,469	18,634
	<b>108,818</b>	<b>87,806</b>

Support costs are allocated on the basis of staff time spent on each non-support area of activity (see Note 3).

Governance Costs breakdown

Audit	16,500	15,780
CEO time	7,409	2,071
Other	560	783
	<b>24,469</b>	<b>18,634</b>

**7 Net income**

Net income for the year is stated after charging:

	<b>2020-21</b>	<b>2019-20</b>
	<b>£</b>	<b>£</b>
Auditor's remuneration	<b>16,500</b>	<b>15,780</b>
Depreciation of tangible fixed assets	<b>18,728</b>	<b>24,380</b>
Operating lease rentals on buildings	<b>80,548</b>	<b>92,738</b>



## Notes to the Financial Statements

## 8 Staff costs

	2020-21	2019-20
	£	£
Salaries	523,261	478,368
Social security costs	39,648	25,652
Defined contribution pension scheme	30,679	29,410
	<u>593,588</u>	<u>533,430</u>
Average headcount	<u>16.5</u>	<u>15.7</u>

Salary is gross pay & salary sacrifice, Social security costs are Employer's NI, and Pension contributions are those made by the employer. No employees received annual remuneration in excess of £60,000 in either period.

Nothing was reimbursed to trustees during the year (2020: nothing) for travel expenses to attend Board Meetings. No trustee received any remuneration from the Charity in the current or prior year.

Management personnel considered key in serving the Charity during the period were the Chief Executive, the Director of Homeless Services, the Director of Recovery Services, the Director of Development and members of the Board of Trustees, all of whom are active in planning, directing and controlling the activities of the Charity. The total remuneration of key management (including all National Insurance and pension payments) amounted to £192,416 during the period and £162,602 in the prior period.

## 9 Tangible fixed assets

	Freehold property	Leasehold improvements	Fixtures & fittings	Equipment & chattels	2019-20 total
	£	£	£	£	£
<b>Cost</b>					
As at 1 April 2020	830,450	31,205	26,230	18,896	906,781
Additions	34,925		7,424	3,909	46,258
At 31 March 2021	<u>865,375</u>	<u>31,205</u>	<u>33,654</u>	<u>22,805</u>	<u>953,039</u>
<b>Depreciation</b>					
As at 1 April 2020	114,171	28,650	21,775	8,371	172,967
Additions	9,252	2,555	2,119	4,802	18,728
At 31 March 2021	<u>123,423</u>	<u>31,205</u>	<u>23,894</u>	<u>13,173</u>	<u>191,695</u>
<b>Net book value</b>					
At 31 March 2021	<u>741,952</u>	<u>-</u>	<u>9,760</u>	<u>9,632</u>	<u>761,344</u>
At 31 March 2020	<u>716,279</u>	<u>2,555</u>	<u>4,455</u>	<u>10,525</u>	<u>733,814</u>

## Notes to the Financial Statements

**10 Debtors**

	<b>2020-21</b>	<b>2019-20</b>
	£	£
Tax recoverable	8,112	12,672
Accrued income	16,583	12,205
Trade debtors	20,172	95,054
Prepaid expenses	12,393	8,589
Lease deposits	8,623	8,623
Staff & client loans	50	1,150
	<u>65,933</u>	<u>138,294</u>

**11 Creditors: amounts falling due within one year**

	<b>2020-21</b>	<b>2019-20</b>
	£	£
Mortgage loan	30,277	28,402
Employee pensions	7,175	6,873
Trade creditors & accrued expenses	33,922	40,570
Foreign grant creditors	38,876	72,250
Deferred income	45,541	58,722
	<u>155,791</u>	<u>206,817</u>

Deferred income reconciliation:

Opening deferred income	58,722	41,624
Released during the year	(58,722)	(41,624)
Income deferred during the year	45,541	58,722
Closing deferred income	<u>45,541</u>	<u>58,722</u>

**12 Creditors: amounts falling due after more than one year**

	<b>2020-21</b>	<b>2019-20</b>
	£	£
Mortgage loan	<u>500,393</u>	<u>531,780</u>

The mortgage is secured by a fixed charge on the freehold property

## Notes to the Financial Statements

**12 Creditors: amounts falling due after more than one year (continued)****Analysis of debt maturity**

	<b>2020-21</b>	<b>2019-20</b>
	£	£
In one year or less	30,277	28,402
Between 1 and 2 years	63,381	58,385
Between 3 and 5 years	68,449	74,548
More than 5 years	368,563	398,847
	<u>530,670</u>	<u>560,182</u>

**13 Unrestricted funds**

	<b>2020-21</b>	<b>2019-20</b>
	£	£
Balance brought forward at 1 April	574,706	492,496
Net income	230,310	321,162
Transfers during the year	(192,234)	(238,952)
Balance carried forward at 31 March	<u>612,782</u>	<u>574,706</u>

Transfers represent an excess of restricted expenditure over restricted income funded by unrestricted funds.

**14 Restricted funds**

<b>2020-21</b>	Balance at	Income	Expenditure	Transfers	Balance at
	31/03/2020	2020-21	2020-21	2020-21	31/03/2021
	£	£	£	£	£
Homeless services	-	499,625	(434,771)	(64,854)	-
ODAAT programme	-	132,197	(179,837)	47,640	-
Supported housing	-	-	(185,603)	185,603	-
International support	52,508	220,566	(245,491)	23,845	51,428
Total	<u>52,508</u>	<u>852,388</u>	<u>(1,045,702)</u>	<u>192,234</u>	<u>51,428</u>

The Homeless Services fund is used to assist homeless people in securing long term accommodation.

The ODAAT fund is part of our Recovery Services and is used to assist beneficiaries seeking to overcome drug or alcohol addiction.

## Notes to the Financial Statements

The Supported housing fund is also part of our Recovery Services and is used to assist those in supported housing and afterwards with their move-on to sustainable housing.

**14 Restricted Funds (continued)**

International Support funds represent donations received to fund overseas work.

**International support funds with balances to carry forward in 2020-21:**

Afghanistan	235
Cambodia	228
COVID-19	14,017
Croatia	27
India, Asharan Orphanage in New Delhi	957
India, Village of HOPE	771
India, funds for other work	11,677
International Relief	4,000
Lebanon	49
Nepal, Kathmandu School	4,894
Zambia general fund	13,692
Zambia, Kupasa Mwana	851
Zimbabwe, Action for Zimbabwe	30
<b>Total</b>	<b>51,428</b>

<b>2019-20</b>	Balance at 31/03/2010 £	Income 2019-20 £	Expenditure 2019-20 £	Transfers 2019-20 £	Balance at 31/03/2020 £
Homeless services	-	385,842	(399,427)	13,585	-
ODAAT programme	-	171,795	(182,212)	10,417	-
Supported housing	-	8,098	(212,954)	204,856	-
International support	36,511	217,383	(211,480)	10,094	52,508
<b>Total</b>	<b>36,511</b>	<b>783,118</b>	<b>(1,006,073)</b>	<b>238,952</b>	<b>52,508</b>

**15 Related party transactions**

There were no related party transactions in 2020-21 that require disclosure. (2019-20: none).



## Notes to the Financial Statements

**16 Operating lease commitments**

At 31 March, the Charity is committed to making the following minimum payments under non-cancellable operating leases:

<b>Land and buildings</b>	<b>2020-21</b>	<b>2019-20</b>
	<i>£</i>	<i>£</i>
<b>Amounts payable:</b>		
Within 1 year	84,961	80,548
Within 2 to 5 years	159,748	110,400
	<u>244,709</u>	<u>190,948</u>

## Notes to the Financial Statements

**17 Statement of Financial Activities for the prior year (ended 31<sup>st</sup> March 2020), showing the split between unrestricted and restricted funds in the prior year.**

	Unrestricted Funds 2019-20 £	Restricted funds 2019-20 £	Total funds 2019-20 £
<b>Income from:</b>			
Donations	223,798	241,150	<b>464,948</b>
Charitable activities	194,641	541,968	<b>736,609</b>
Investments	1,465	-	<b>1,465</b>
Other	9,238	-	<b>9,238</b>
<b>Total income</b>	<b>429,142</b>	<b>783,118</b>	<b>1,212,260</b>
<b>Expenditure on:</b>			
Raising funds	20,174	11,249	<b>31,423</b>
Charitable activities	87,806	994,824	<b>1,082,630</b>
<b>Total expenditure</b>	<b>107,980</b>	<b>1,006,073</b>	<b>1,114,053</b>
<b>Net income/(expenditure)</b>	<b>321,162</b>	<b>(222,955)</b>	<b>98,207</b>
<b>Transfers</b>	<b>(238,952)</b>	<b>238,952</b>	<b>-</b>
<b>Net movement in funds</b>	<b>82,210</b>	<b>15,997</b>	<b>98,207</b>
Balances brought forward at 1 <sup>st</sup> April	492,496	36,511	<b>529,007</b>
<b>Balances carried forward at 31<sup>st</sup> March</b>	<b>574,706</b>	<b>52,508</b>	<b>627,214</b>