HOPE WORLDWIDE

England & Wales · Charity number 1045930

Details

Other names	MOVING ON, ODAAT, ODAAT (ONE DAY AT A TIME), ONE DAY AT A TIME, TWO STEP
Status	Registered
Legal form	Charitable company
Company number	02659784
Registered	1995-04-21
Register	View on the Charity Commission register

Contact

Address	360 City Road London EC1V 2PY
Phone	02077137655
Email	info@hopeworldwide.org.uk
Website	www.hopeworldwide.org.uk

Activities

Objects: (A) THE RELIEF OF POVERTY, (B) THE ADVANCEMENT OF EDUCATION, (C) THE ADVANCEMENT OF RELIGION AND (D) SUCH OTHER CHARITABLE PURPOSES AS THE TRUSTEES MAY FROM TIME TO TIME DETERMINE

Activities: UK PROJECTS:Homeless services:- Two Step - access to private sector housingVolunteerism:- Supporting volunteer led programmesOVERSEAS DEVELOPMENT:- Fund-raising, support and capacity building

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Classification

- **How:** Makes Grants To Organisations, Provides Human Resources, Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, Disability, The Prevention Or Relief Of Poverty, Overseas Aid/famine Relief, Accommodation/housing, Amateur Sport, Economic/community Development/employment
- **Who:** Children/young People, Elderly/old People, People With Disabilities, Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- Afghanistan
- Bangladesh
- Cambodia
- India
- Lebanon
- Nepal
- Zambia
- Zimbabwe
- Manchester City
- Throughout London

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£1,029,690	£1,234,674	£938,204	16
2024-03-31	£1,190,030	£1,533,291	£1,143,188	18
2023-03-31	£1,365,248	£1,341,621	£778,900	17
2022-03-31	£1,387,117	£1,296,053	£755,273	17
2021-03-31	£1,222,448	£1,185,452	£664,210	17

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Trustees

Name	Role	Appointed
Alexander Cameron		2020-12-03
Ama Mathurin		2025-04-01
Arnoldine Rachael Corson		2025-04-01
David Ralph Kaner		2025-04-01
Dennis Francis		2020-12-03
Martin Saurma-Jeltsch		2020-12-03
Nicola Caroline Brady		2025-04-01
Samantha Sokoya		2020-12-03
Simon Ieuan Evans		2025-04-01

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HOPE WORLDWIDE

England & Wales - Charity number 1045930

Accounts

HOPE *worldwide*

(a company limited by guarantee)

ANNUAL REPORT

for the Year ended 31 March 2025

Charity registration number: 1045930

Company registration number: 2659784

Contents

Chairman's Report 3

Trustees' report 4-33
- Who We Are 4
- Objectives and Activities 4-5
- Public Benefit 5
- Achievements and Performance 7-25
  - Homeless Services 7
  - Recovery Services 12
  - Volunteering 12
  - International Development 15
- Financial Review 26
- Structure, Governance and Management 31

Statement of Trustees' Responsibilities 34

Reference and Administrative Details 35

Independent auditor's report 36-39

Statement of financial activities 40

Balance sheet 41

Statement of Cash Flows 42

Notes to the financial statements 43-56

Chairman's Report

Two Step helped 180 people find suitable accommodation and helped another 82 people find accommodation after receiving housing advice. A key to your own accommodation is not just a roof over your head, it is a doorway to getting your life back. The stories told in this report bring that to life.

Our International Development team provided financial, volunteer and mentoring support to schools, orphanages, early childhood development, vocational training, disaster relief and more. Over 6,000 people in 9 countries, mostly children and women, received life changing support.

For the third year running, our Homes for Ukraine programme provided housing for Ukrainian refugees escaping conflict, with support from truly amazing volunteers across the United Kingdom.

The Helping Hands Club expanded its school holiday activities for primary school children from disadvantaged backgrounds in East London, building their confidence and resilience. Our trained volunteers supported 52 children and at the time of writing we have opened a second club in Northwest London.

We completed the closure of the ODAAT drug and alcohol recovery program, painful as that was. We sold the two ODAAT residences and recapitalised the charity.

We made progress towards getting back on an even financial keel after the financial shock of closing ODAAT. We reconstituted the board with five new trustees who joined on 1 April 2025 and we set up 6 new committees to support the staff and the board.

None of this would have happened without our staff, donors and volunteers. The sheer length of this report is testament to the breadth and depth of the work you make possible. Thank you. Behind the numbers in this report are human lives that will never be the same because of the time, money and expertise you gave.



Martin Saurma-Jeltsch
Chair of Trustees

22/09/2025

Trustees' Report

Who we are

HOPE *worldwide* was started by members of the London International Church of Christ (now ICC Missions) in 1991 to help people in need and to involve members of the supporting churches in doing this. It is now an independent charity which maintains a close relationship with its founding congregations. Its main charitable objective is the relief of poverty. We are inspired by Christian principles and seek to put them into practice in our work.

HOPE *worldwide's* **VISION** is

A world where everyone has the opportunity to fulfil their God-given potential.

HOPE *worldwide's* **Mission** is

To empower people to overcome poverty and homelessness through our compassionate service.

Our work is rooted in the Christian faith and is inspired by the example and love of Jesus Christ.

Our **CORE VALUES** are

- **Compassion** – we strive to show care and demonstrate empathy by treating people with kindness, dignity and respect.
- **Integrity** – our work is guided by the principles of honesty, excellence and responsibility
- **Collaboration** – we recognise the strengths, experience and resources of others and so serve alongside many partners

Objectives and Activities

HOPE *worldwide* works in 3 main areas:

- **Homeless Services** (Two Step) helps those who are homeless and those at risk of being made homeless to access accommodation – mostly in the private rented sector.

  Strategic Objectives for Homeless Services
  - Improve and increase partnerships and collaboration
  - Empower supporters for effective compassionate service
  - Help people reach their potential

- **Volunteering:** HOPE worldwide depends on the effort of volunteers. Our volunteers raise money to support our work and also work within our programmes and those of our partner organisations overseas. We encourage our supporters to volunteer for other charities in the UK too.

  Strategic Objectives for Volunteering
  - To inspire and equip volunteers for compassionate service

- **International Development** raises funds for partner charities in other countries, especially in the Global South. These funds may come from individuals, trusts and foundations or corporations and are usually for specific programmes in the recipient countries.

  Strategic Objectives for International Activities
  - Help all UK supported International HOPE worldwide Partners to be sustainable, accountable and well managed.
  - Ensure all UK donors feel appreciated and well informed about the International HOPE worldwide Programme that they support.
  - Establish a UK Disaster Response Process.

Public Benefit

In accordance with the Charity Commission's public benefit guidance, our Trustees have complied with their duty under section 17 of the Charities Act 2011. All Trustees contribute their time voluntarily and receive no personal benefits from the Charity.

In the 2024-25 financial year, we helped 180 people find suitable accommodation and helped another 82 people find accommodation after receiving housing advice. We partnered with many other organisations and accepted referrals from six local authorities and 15 non-profits and charity partners.

For the third year running, our Homes for Ukraine programme provided housing for Ukrainian refugees escaping conflict, with support from volunteers across the United Kingdom. We are very grateful for the generosity of supporting churches in Birmingham, Edinburgh, Greater London, Dorset and towns in the Thames Valley region. During the year, many refugees moved on to their own accommodation. Additionally, we placed, through a partner organisation, several refugees with host families living in Bradford and Northern Ireland.

This year, the Helping Hands Club expanded its school holiday activities for primary school children from disadvantaged backgrounds, building their confidence and resilience. In 2024, trained volunteers supported 52 children - the highest engagement so far—and preparations have begun to open a second club in Northwest London.

Our efforts in 2024-25 extended to supporting those in need in Afghanistan, Bangladesh, Cambodia, India, Lebanon, Nepal, Romania, Zambia, and Zimbabwe. Through funding and

partnering with organisations in these countries, we provide support, advice, and organise volunteer trips.

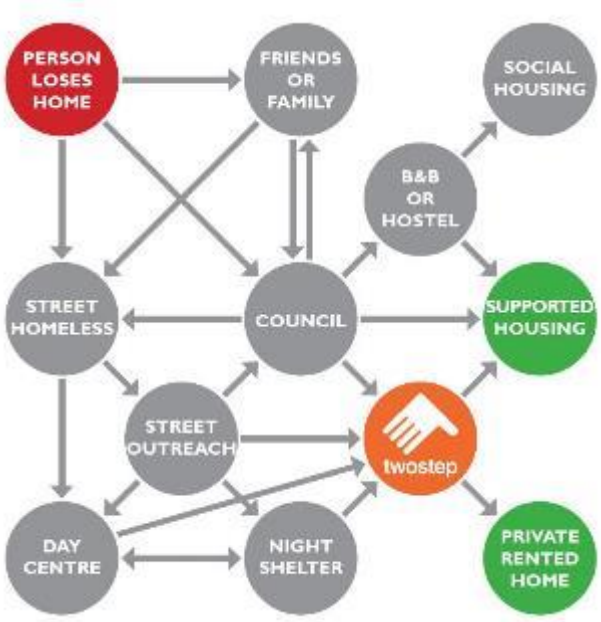
We are sincerely grateful for the enduring and generous support of all our volunteers, supporters and partners.

Achievements and Performance

Homeless Services (Two Step)

Description of Programme

The Two Step programme provides a specialised housing service for single people in London who are experiencing or threatened with homelessness.



Two Step works in partnership with local authorities, night shelters, day centres and other charities who refer people for help finding accommodation in the private rented sector or supported housing.

The programme has built excellent relationships with many accommodation providers. The strength of this network, combined with the compassionate work of our housing team, supporters and referral partners, has enabled over 7,800 people to be housed since the programme began in 1993.



Alejandro's Story: Alejandro (left) became homeless after losing his job and getting into rent arrears. He was referred to HOPE *worldwide* while accessing a day centre. Despite his engaging personality and proactive approach to finding a place to live, it was challenging to find a landlord willing to take Alejandro because of concerns about historic rent arrears. His extended time on the streets led to serious health challenges and HOPE *worldwide* funded a short hostel stay so that he could get his strength back while waiting for landlord willing to give him a chance.

The strength of relationships that HOPE *worldwide* have with landlords was pivotal in finding a landlord willing to take him despite his previous rent arrears. Two Step staff assured the prospective landlord that Alejandro had learned his lesson and that he would be supported to make sure that the rent was paid. Once he was housed, Alejandro was able to get back in touch with his son and find work. He was so grateful for the compassionate help that he received that he was glad to be able to come back and share his story with the team.

Naseem's Story: Naseem became homeless after a relationship breakdown with his family when he converted to Christianity. Before being referred to HOPE *worldwide*, he was homeless for 2 years and sofa-surfing with friends. During this difficult time, he also lost his job due to his mental health, which had been aggravated by his housing situation.

Within 2 months of being referred to us, he was housed with one of our supported housing partners. When expressing his gratitude, he wrote:

"I cannot express my gratitude for your amazing service, it's literally been life-changing. A chance at finally having a place to call home. Finally, please keep up your mission as it's working, with the ultra-caring, supportive and professional manner, answering all questions and going far and beyond to provide essential housing. Thank you for everything, I cannot fault a single thing about your service and organisation."

Highlights of 2024-25

Finalist in Smiley Charity Film Awards

Our short film "5 Steps to Help Those Experiencing homelessness This Winter" was a finalist in the Smiley Charity Film Awards.

The film explained how to have constructive conversations with people on the street by using the acronym ALERT (Ask, Listen, Empathise, Respond, Take Action) it can be viewed at:
https://hopeworldwide.org.uk/homeless-services



Delivering a session at the Homeless Link National Rough Sleeping Conference



Two members of the Two Step Programme delivered a session, "How to successfully house rough sleepers in the Private Rented Sector" at the Homeless Link National Rough Sleeping Conference alongside a representative from Glass Door Homeless Charity - one of our main referral partners.

The presentation explained how our service helps prepare people mentally, emotionally and practically so that they can access suitable properties in the private rented sector. We also outlined how we appeal to the hearts, minds and wallets of different kinds of landlord by assisting them to find and keep good tenants, deal with issues and get their rent paid.



In partnership with 6 local authorities and 15 charities and non-profits, we helped 180 people secure permanent housing and a further 82 to find accommodation after receiving housing advice.

What we planned to do in 2024-25	What we did in 2024-25
<u>Improve and increase partnerships and collaboration</u>	
• Recruit staff and volunteers with the skills necessary to improve our service for refugees.	• Recruited a housing and refugee support worker who speaks English and Tigrinya.
• Begin new partnerships with charities that wish to refer to our service.	• Successfully established two new referral partnerships with other charities and visited the majority of supported housing partners.
• Play an active role as a member of the steering group for the Homeless Link PRS Forum.	• Director of Homeless Services was co-host at first in-person meeting of London PRS Forum at Lambeth Assembly Hall.
• Apply for further grant funding for our Charity Housing Service.	• Awarded £13k continuation funding with Benefact Trust and £7k of funding from the Albert Hunt Trust.
<u>Empower supporters for effective compassionate service</u>	
• Promote a video to help prepare supporters and the general public to have helpful conversations with people on the streets during Autumn/Winter.	• Our short film "5 Steps to Help Those Experiencing homelessness This Winter" was promoted on social media and with our supporters - the high number of supporting votes meant that the film was shortlisted for the Smiley Charity Film Awards 2025.
• Continue to educate our supporters on	• Alejandro's story (above) was used

the causes and responses to homelessness by using social media to tell stories of people we have helped. • Pilot Stopover service so that volunteers can provide short-term relief from the streets for clients who are sleeping rough.	to educate supporters as part of a presentation for supporters during a London-wide church service. Despite an extensive search, it was not possible to find an insurer willing to insure a pilot of the stopover service at a reasonable rate.
<u>Help people reach their potential.</u> • We will continue to build partnerships with organisations such as Social Bite that can support people into work and monitor how many of those housed by our Charity Housing Service access or sustain Education Training and Employment (ETE).	• 75% (9 out of 12*) of people housed by our Charity Housing Service who were 'jobseekers' when housed in tenancies, were in Education, Training or Employment when contacted after 12 months. *figures for those housed in tenancies between April 2023-March 2024 who could be contacted after 12 months

How volunteers were involved in our work

Due to the specialised nature of the work, there are limited opportunities for volunteers. Volunteer HOPE Ambassadors helped to spread awareness of the work – for example by encouraging the church congregations they are part of to watch and vote for our entry in the Smiley Charity Film Awards.

A student volunteer helped translate some of our documents into Arabic for the benefit of clients.

Risks

- The funding landscape may change after the publication of the National homelessness strategy – it is possible that this may reduce the government grant for our work with North London Housing Partnership.

- Supported Housing providers may not be able to continue to operate if local authorities cannot afford to pay towards the cost of housing benefit.

To help mitigate these risks, we will continue to build relationships and partnerships with organisations who can contribute towards the cost of our service. We will also

continue collaborate closely with other organisations in the sector regarding how to support the people we work with.

What we plan to do next year (2025-26)

Improve and increase partnerships and collaboration

- Present our service to housing options staff in each NLHP borough to help build connection.

- Pilot supported housing 'move-on' service and pitch to potential funders.

Empower supporters for effective compassionate service

- Continue to promote our shortlisted film to help prepare supporters and the general public to have helpful conversations with people on the streets during Autumn/Winter.

- Continue to educate our supporters on the causes and responses to homelessness by using social media to tell stories of people we have helped

- Offer to connect churches with a local homelessness project where they can volunteer

Help people reach their potential

- Continue to build partnerships with organisations such as Social Bite that can support people into work and monitor how many of those housed by our Charity Housing Service access or sustain Education Training and Employment (ETE).

- Discuss potential 'follow-up' approaches with under 35s who have been housed (with interested staff and trustees) and feedback to board

- Explore providing housing guidance at community hubs as part of HOPE worldwide Volunteering strategy

Recovery Services (One Day at a Time - ODAAT)

Alumni Network at ODAAT: Fostering Lifelong Connections

The One Day at a Time (ODAAT) programme, which for nearly 30 years provided a men-only, abstinence-based rehabilitation service in south London, closed in May 2024 after financial challenges brought by the pandemic, changing referral patterns, damage to two residences by fire, and other challenges.

Over its lifetime, ODAAT supported around 750 men in their recovery journeys, with more than half successfully graduating. Its legacy lives on through the ODAAT Alumni programme, which brings former clients together for monthly, peer-led support meetings facilitated by a former Therapy Manager. This initiative will continue to provide a supportive network for all former clients — whether sustaining their recovery or seeking a fresh start – until March 2026.

Volunteering

Homes for Ukraine

We have continued to support Ukrainian refugees and their hosts in a variety of ways and it has been encouraging to see the progress made.

Of the 49 families and individuals who have remained in the UK since the start of the invasion, 7 continue to be hosted indefinitely, 40 have moved on to their own accommodation or found new hosts, 1 is currently in temporary accommodation, and 1 is newly arrived in January 2025.

Many have now settled in the UK, living and working independently. Most have studied or are continuing to study English. A few have even managed to resume their professional careers from Ukraine—among them musicians, artists, photographers, physical therapists, and economists. Most Ukrainians who have been in the UK for three years are now applying for the Ukraine Permission Extension Scheme, enabling them to extend their stay for a further 18 months.

Though many Ukrainians come from the same region, each carries a unique and deeply personal story. Some have been fortunate enough to reunite with their spouses here in the UK, while others face heartbreaking uncertainty. One woman’s husband, serving on the front lines, has been missing for months.

Through it all, HOPE *worldwide* has strived to embody the love of Christ—serving with compassion, offering support, showing empathy, and providing practical help where it's most needed. None of this would be possible without the generosity of our supporters, whose kindness and commitment enable us to respond with love and action.

One remarkable example of this is a generous host family who initially sponsored a young

person with additional needs and disabilities for six months and continues to provide them with ongoing support. Demonstrating extraordinary kindness once again, they opened their home to a mother and her 10-year-old daughter. The mother and her daughter registered with us on 24 September 2024, but it wasn't until 24 December that we were able to match them with their host family. They then undertook a perilous journey from Kyiv to Vilnius. HOPE *worldwide* arranged and paid for their flights to Edinburgh, where they received a warm and loving welcome from their hosts.

Their story is one of courage, faith, and the power of hospitality in the face of adversity—a powerful reminder that, together, we can make a real difference.

A total of 104 Ukrainian refugees—comprising those who remained in the UK from the original group matched with sponsors and several new arrivals—received ongoing assistance (April 2024 - March 2025). This included emotional and well-being support, practical help such as property searches and legal advice, and, for some, specialised psychological care in the form of trauma counselling with a Ukrainian therapist.

Helping Hands Club (HHC)

Helping Hands Club (HHC) is a volunteer-led initiative dedicated to fostering resilience in primary school children, particularly those from vulnerable and at-risk backgrounds. Many of the children we support face significant challenges, such as socio-economic hardship, domestic violence, and substance misuse within their homes.

Our mission is to empower these children by providing a safe, nurturing, and inclusive environment where they engage in enriching activities that build their confidence during school holidays.

The Helping Hands Club was born out of a collaboration between a local church and a primary school in East London. The church brought a strong commitment to supporting disadvantaged children, while a key member with a background in psychology introduced Rossouw's Six Domains of Resilience (Vision, Composure, Reasoning, Tenacity, Collaboration, and Health) — a framework that now forms the foundation of all HHC activities. This partnership laid the groundwork for a programme that is not only impactful but also scalable to other school communities.

A vital element of HHC's success lies in its committed team of volunteers. Each volunteer is fully vetted, including enhanced DBS checks, character references, and mandatory safeguarding training. Their dedication and compassion are central to the Club's impact.

In 2024, HOPE *worldwide* UK took over the leadership of the Helping Hands Club, building on the strong foundations already in place. Under our guidance, HHC achieved its highest engagement to date: 20 trained volunteers supported 52 children through the existing programme. We are excited to launch a second Helping Hands Club in Northwest London during the 2025 summer holidays.

At Helping Hands Club, we are committed to supporting both the children who attend and their families. Our approach includes:

- **Embed Rossouw's Six Domains of Resilience into all activities** to equip children with tools to face life's challenges with confidence.
- **Harness the power of play** as a catalyst for cognitive, emotional, and social development.
- **Deliver creative, interactive, and play-based programming** that nurtures essential life skills such as confidence, curiosity, independence, and emotional regulation.
- **Create a safe and stimulating environment** where every child has the opportunity to flourish.
- **Provide respite for parents and guardians** by offering free childcare for four hours on a Saturday during school holidays.

Helping Hands Club is a powerful example of what can be achieved when dedicated volunteers, local communities, and professional expertise come together to support the next generation. We look forward to growing the programme further in the years ahead.

Looking Ahead: Volunteering Plans for 2025-26

In 2025–26, HOPE *worldwide* UK will continue to advance its strategic objective to inspire and equip UK volunteers for compassionate service opportunities that create sustainable impact. Our focus will be to strengthen and expand our volunteer programmes, with a particular emphasis on the Helping Hands Club (HHC) and our network of HOPE Ambassadors.

Key priorities for the year ahead include:

- **Strengthen and support our HOPE Ambassadors** through new training resources, one-to-one support, and targeted tools, including welcome packs, toolkits, media assets, and small project ideas.
- **Expand the Helping Hands Club (HHC**) by developing a programme log frame, exploring new location opportunities, and designing the model to be primarily locally managed.
- **Introduce a volunteer stewardship approach** to ensure volunteers feel supported, recognised, and encouraged in their roles.
- **Lay the foundation for a UK-branded HOPE volunteer programme** to create a model that can be replicated in multiple communities.

Through these efforts, we aim to build a scalable, high-impact volunteering model that empowers individuals and communities across the UK.

International Development

Description of Programme

We are part of the HOPE *worldwide* Global Network, which includes around 60 organisations like ours. These groups share similar goals and work to help people in different countries.
We worked with eight international HOPE partners in six key areas:

- Governance
- Financial management
- Safeguarding
- Measuring impact
- Communications
- Raising funds

We supported them through online meetings and visits to Bangladesh and Romania. We raised money from companies, individuals, and charities for specific projects. We also gave safeguarding training to all our international partners and helped them with leadership and monitoring.

Volunteers from the UK shared their skills, including four footcare specialists who worked at the Village of HOPE in New Delhi. Together, we helped our partners become stronger leaders and improve the services they offer to their communities.

What we planned to do in 2024-25	**What we did in 2024-25**
Afghanistan	
Provide financial support to the HOPE Community Centre in Kabul, which provides training courses in graphic design and mobile phone repairs. Funding was allocated towards solar panel installation and staff costs	With our support: • Solar panels were successfully installed at the HOPE Community Centre in September 2024. As a result, classes are no longer cancelled due to power outages or generator breakdowns; electricity and fuel costs have decreased; and the use of solar energy has eliminated the noise and fumes associated with the generator, addressing both health concerns and noise pollution. • A mobile repair training course was launched in July 2024, and by January 2025 a total of 50 students had graduated. To help them begin their entrepreneurial journeys, each student received a mobile repair start-up kit after graduating.

What we planned to do in 2024-25	What we did in 2024-25
	• In total, 193 youths graduated from the Centre (in graphic design and mobile phone repair courses). • 54 youths found jobs after graduating.
Beyond what we planned (Afghanistan)	Due to a drop in market prices, the cost of the solar panel installation was significantly less than the budgeted amount. It was agreed that the remaining funds could be reallocated towards setting up an Online Training Room (to purchase projectors and cameras). The Online Training Room is expected to be fully operational by the end of July 2025.
Bangladesh	
Through partnerships with 3 corporate funders, fully fund 3 schools and Vocational Training Centres (VTC): • Industrial Centre of HOPE (Jamgara School and Vocational Training Centre), Ashulia. • Pepco School of HOPE and Vocational Training Centre, Dhaka. • Soham for All Centre of HOPE School and Vocational Training Centre, Savar, Dhaka.	We are grateful for funding from ASDA, Pepco Group and PDS Multinational Holdings Ltd (both from the UK and in-country). With their support, the schools and vocational training centres achieved the following: Industrial Centre of HOPE, Ashulia: • 250 children were educated • 50,961 midday meals were served • 327 students received vocational training Pepco School of HOPE and Vocational Training Centre: • 150 children were educated • 27,766 midday meals were served • 35 children received a Hepatitis B vaccination (Hepa Vax) • 18 girls received a cervical cancer vaccination (HPV) • 49 children received blood grouping • 281 students received vocational training Soham for All Centre of HOPE School and Vocational Training Centre: • 151 children were educated • 25,713 midday meals were served

What we planned to do in 2024-25	What we did in 2024-25
	• 270 students received vocational training
India	
Provide funding to the Village of HOPE for: • Partial operating costs at 2 Bandaging Centres, where leprosy patients receive free treatment for their wounds • Partial operating costs at the Vocational Training Centre	With our support, the Village of HOPE: • Provided regular wound-care and bandaging to 335 leprosy patients • Trained 601 students in nursing, computers and Tally (retail software)
Provide funding for Bhuj School	With our support, 242 children were educated at the School. Redlands Green School in Bristol continued to support Bhuj School through fundraising and online educational activities.
Provide funding for Asharan Orphanage	With our support: • 34 children were cared for at Asharan Orphanage • 5 children were reunited with their families • 9 children were adopted in India or abroad • 18 children were vaccinated
Provide funding for HOPE *foundation* School, Hyderabad	With our support, 292 children were educated at the School.
Provide funding for HOPE *foundation* Nursery and Primary School, Pudupattinam	With our support, 215 children were educated at the School.
Provide funding for the Agricutural Project in Erode HOPE *foundation* secured 4 acres of fertile agricultural land in Perundurai Village in Erode District, Tamil Nadu, India, in 2023. The goal was to cultivate fruit and vegetables on the land and use the income generated from the sale of the produce to meet the needs of the HOPE *worldwide* Orphanage, as well as an Old people's home, in Trichy.	With our support: • Mulberry Cultivation: The mulberry plants that were planted are now thriving. These plants are supplied to nearby sericulture farmers to feed silkworms, thereby supporting the local silk industry. Yield: 2,400kg • Banana Cultivation: Around 2,000 banana plants were planted using organic methods. These have now reached full fruition, resulting in a bountiful harvest. Yield: 900kg

What we planned to do in 2024-25	What we did in 2024-25
	fruit/600kg leaves • New crops were planted in a separate plot measuring 3,000 sq. ft. The crops are: red chilli (yield 2kg), brinjals (yield 30kg), and tomatoes (yield 10kg). Jasmine plants were also recently planted and are growing well • 192 local women were employed to work on the land • Bananas (4 clusters); chillies (10kg), and brinjals (12kg) that were grown on the land were given to the HOPE worldwide Orphanage in Trichy
Provide funding for the HOPE *foundation* Matriculation High School in Chennai	With our support: • 434 children were educated at the School • 218 children received a general medical check-up
Provide funding for the HOPE *foundation* Orphanage (also known as Divya Orphanage) in Trichy	With our support: • 40 children were cared for at Divya Orphanage • 10 children were reunited with their families • 4 children were vaccinated
Beyond what we planned (India)	• We co-ordinated 2 volunteer-visits to the Village of HOPE: one in November 2024 (2 podiatrists) and one in February 2025 (2 podiatrists). The podiatrists assisted staff at the Bandaging Centre, where they helped to treat patients and provided refresher training for staff.
Lebanon	
Provide funding for: • The Lebanon Relief Programme, which provides humanitarian aid to families • The Ambassadors of Peace Programme, a life-skills programme, which was delivered at a boarding school for children	With our support: • 22 families (55 people) in Lebanon received monthly parcels containing food, medication and clothing • 60 children attended the Ambassadors of Peace programme involving 15 volunteers over 2 visits. Due to the security risks and uncertainty associated with war in

What we planned to do in 2024-25	What we did in 2024-25
from broken families	the region, no further visits were undertaken.
Beyond what we planned (Lebanon)	• Since 2023, many people in Lebanon and neighbouring countries have been affected by war. With our support, hygiene kits and food parcels were distributed to 150 beneficiaries (i.e. refugees affected by the war).
Nepal	
Provide funding for: • Asha Vidhyashram School in Kathmandu • Secondary School Scholarships	With our support: • 116 children were educated at the School (Nursery to Grade 5) • 13,500 midday meals were provided to students at the school • 24 students received scholarships to attend secondary school
Romania	
Provide funding for a foster-care programme and the establishment of a HOPE *worldwide* charity in Bucharest.	• With our support, 27 children in foster-care benefitted from social and educational activities supervised by volunteers from the Bucharest Church.
Ukraine Relief Programme (UK)	
Provide funding for the Ukraine Relief Programme in the UK, which offers humanitarian aid and support to Ukrainian refugees and helps to rehouse them in the UK.	• With our support, 104 Ukrainian refugees—those who remained in the UK from the original group matched with sponsors, along with several new arrivals—received ongoing support. This included emotional and well-being support, practical assistance such as help with property searches and legal advice, and, for some, specialised psychological support in the form of trauma counselling with a Ukrainian therapist.
Zambia	
Fund salaries and central costs at HOPE *worldwide* Zambia	With our support: • The Early Childhood Development (ECD) programme for 125 children aged under 6 • Kids Clubs for 773 orphans and

What we planned to do in 2024-25	What we did in 2024-25
	vulnerable children up to 18 years old • Women's Economic Empowerment activities for 231 women
Zimbabwe	
Fund salaries and central costs at HOPE *worldwide* Zimbabwe	With our support: • 512 children aged under 6 attended the The Early Childhood Development (ECD) programme • 7 children aged under 6 were vaccinated after being referred to clinics through the ECD programme • 297 women participated in Women's Economic Empowerment activities, including the ECD parenting programme, baking, crocheting, beading, stone carving, gardening, and Internal Savings and Lending Scheme (ISALS)

Summary of outputs linked to Sustainable Development Goals (SDG)
(1st April 2024 to 31st March 2025)

The Sustainable Development Goals (https://sdgs.un.org/goals#goals) are a collection of 17 interlinked global goals designed to be a "blueprint to achieve a better and more sustainable future for all". The SDGs were set up in 2015 by the United Nations General Assembly and are intended to be achieved by 2030.

Thematic Area	SDG	HWW programmes supported	No. of beneficiaries
Education	SDG 4: Quality Education SDG 5: Gender Equality SDG 10: Reduced Inequalities	**Early Childhood Development (ECD)**	
		Zambia	125
		Zimbabwe	512
		TOTAL (ECD)	**637**
		Primary and Secondary Education	
		Industrial Centre of HOPE (Jamgara School) (Ashulia, Bangladesh)	250 (136 girls)
		Pepco School of HOPE (Bangladesh)	150 (90 girls)
		Soham for All Centre of HOPE School (Bangladesh)	151 (85 girls)

Thematic Area	SDG	HWW programmes supported	No. of beneficiaries
		Bhuj School (India)	242 (86 girls)
		HOPE *foundation* School, Hyderabad (India)	292 (139 girls)
		HOPE *foundation* Nursery and Primary School, Pudupattinam (India)	215 (97 girls)
		HOPE *foundation* Matriculation High School, Chennai (India)	434 (237 girls)
		Asha Vidhyashram School (Nepal)	116 (49 girls)
		Secondary School Scholarships (Nepal)	24 (12 girls)
		TOTAL (Primary and Secondary Education)	**1,874 (931 girls)**
		Vocational Training	
		HOPE Community Centre, Kabul (Afghanistan)	193 (males only)
		Industrial Centre for HOPE (Ashulia, Bangladesh)	327 (248 females)
		Pepco Group School of HOPE (Bangladesh)	281 (246 females)
		Soham for All Centre of HOPE (Bangladesh)	270 (183 females)
		Village of HOPE (India)	601 (520 females)
		TOTAL (Vocational Training)	**1,672 (1,197 females)**
		GRAND TOTAL (Education)	**4,183 (2,128 females)**
Nutrition	SDG 2: Zero Hunger	Industrial Centre of HOPE, Asulia (Bangladesh)	250
		Pepco School of HOPE (Bangladesh)	150
		Soham for All Centre of HOPE School (Bangladesh)	151
		Asha Vidhyashram School (Nepal)	116
		HOPE *worldwide* Orphanage (Trichy)	40
		GRAND TOTAL (Nutrition)	**707**

Thematic Area	SDG	HWW programmes supported	No. of beneficiaries
Orphans and Vulnerable Children	SDG 1: No poverty SDG 3: Good Health and Well -Being SDG 4: Quality Education SDG 5: Gender Equality SDG 10: Reduced Inequalities	Asharan Orphanage (India)	34
		Divya Orphanage (Trichy)	40
		Foster-care (Romania)	27
		Ambassadors of Peace (Lebanon)	60
		Kids Clubs (Zambia)	773
		GRAND TOTAL (Orphans and Vulnerable Children)	**934**
Humanitarian Aid	SDG 1: No poverty SDG 2: Zero Hunger SDG 3: Good Health and Well -Being SDG 10: Reduced Inequalities	Lebanon Relief Programme (Beirut)	205
		Ukriane Relief Programme (UK)	104
		GRAND TOTAL (Humanitarian Aid)	**309**
Health	SDG 3: Good Health and Well -Being	**Vaccinations**	
		Pepco School of HOPE, Bangladesh	53
		Asharan Orphanage, India	18
		Divya Orphanage (Trichy)	4
		ECD programme (Zimbabwe)	7
		TOTAL (Vaccinations)	**82**
		Other Health Interventions (including one or more of the following: Health check-up, eye check-up, blood grouping, worm control medicine, clinic visits, or psychological support)	
		Pepco School of HOPE, Bangladesh	49
		Village of HOPE Bandaging Unit, India	335
		HOPE *foundation* Matriculation High School (Chennai)	218

Thematic Area	SDG	HWW programmes supported	No. of beneficiaries
		TOTAL (Other Health Interventions)	**602**
		GRAND TOTAL (Health)	**684**
Women's Economic Empowerment	SDG 1: No poverty SDG 5: Gender Equality SDG 8: Decent Work and Economic Growth SDG 10: Reduced Inequalities	Agricutural Project in Erode, India	192
		Women's Economic Empowerment Progamme, Zambia	231
		Women's Economic Empowerment Progamme, Zimbabwe	297
		GRAND TOTAL (Women's Economic Empowerment)	**720**
TOTAL NUMBER OF INTERNATIONAL BENEFICIARIES Note: Beneficiaries who received support in more than one thematic area have only been counted once			**6,146**

What we plan to do in 2025-26

During 2025-26 through capacity building and ongoing support we will continue to implement our strategy to:

1. *Help all UK supported International HOPE worldwide Partners to be sustainable, accountable and well managed.*
2. *Ensure all UK donors feel appreciated and well informed about the International HOPE worldwide programme that they support.*
3. *Establish a Disaster Response Process.*

Looking ahead - Plans with International Partners:

- **Afghanistan**: The skill development program aims to train 240 youth in graphic design, web development, and mobile repairing. Approximately 60% of the trainees are expected to secure jobs, earn higher wages, start their own businesses, or engage in group business ventures. In the area of community health, 20 women in Shena district, North Kabul, will be trained and equipped as community health workers to provide first aid, counselling for pregnant women and newborns, and conduct home visits.

- **Bangladesh:**
  Industrial Centre of HOPE, Ashulia (ASDA-George School): The school is planning a move to a larger campus to better accommodate its growing student body and activity range.
  PEPCO Group School of HOPE: A key future initiative includes providing scholarships to

students completing primary education, enabling them to pursue higher studies at other institutions.
Soham for All Centre of HOPE (PDS/Design Arc): Is set to deepen its community engagement through impactful social awareness programs addressing issues like early marriage, child labour, gender equality, and environmental sustainability, fostering a more socially conscious student body.

- **Cambodia:** The Sonja Kill Memorial Hospital will continue to provide paediatric consultations at subsidised rates or free of charge to patients in need.

- **India:** The focus is on maintaining and sustaining the Asharan orphanage, the food farm at the Divya orphanage, and the silk and banana farm at Erode. Plans include increasing the number of students at the Puddupattinam school (from 207 to 220) and adding components (clinical waste collection, and potentially a steriliser, chairs, and tables) to enhance the quality of care for leprosy patients at the bandaging unit in the Village of HOPE.

- **Lebanon**:
  What About Me? The emotional well-being program, developed with a clinical psychologist and supported by training for Christian mental health coaches and social workers, was launched in late 2024 in a disadvantaged Beirut suburb and a local church ministry, currently engaging over 90 students. The program will resume in early September 2025 with capacity-building workshops for school staff and awareness sessions for church and school parents.
  STITCHED: Preparation is underway for the Autumn 2025 collection, alongside plans to promote products through an online store. Workshops will be conducted for teenage girls to develop stitching and crocheting skills.

- **Nepal**: A small health station will be established at the school, and services will be expanded for both children and parents to promote holistic community well-being. To strengthen livelihoods, partnerships with additional companies will be pursued so that the youth being trained can secure sustainable employment and apply their training effectively.

- **Romania:** HOPE worldwide Romania is currently supporting 35 children, with plans to increase this number to 50 by March 2026. The aims to increase the number of weekend family visits from one to two or three and provide parenting training to foster parents.

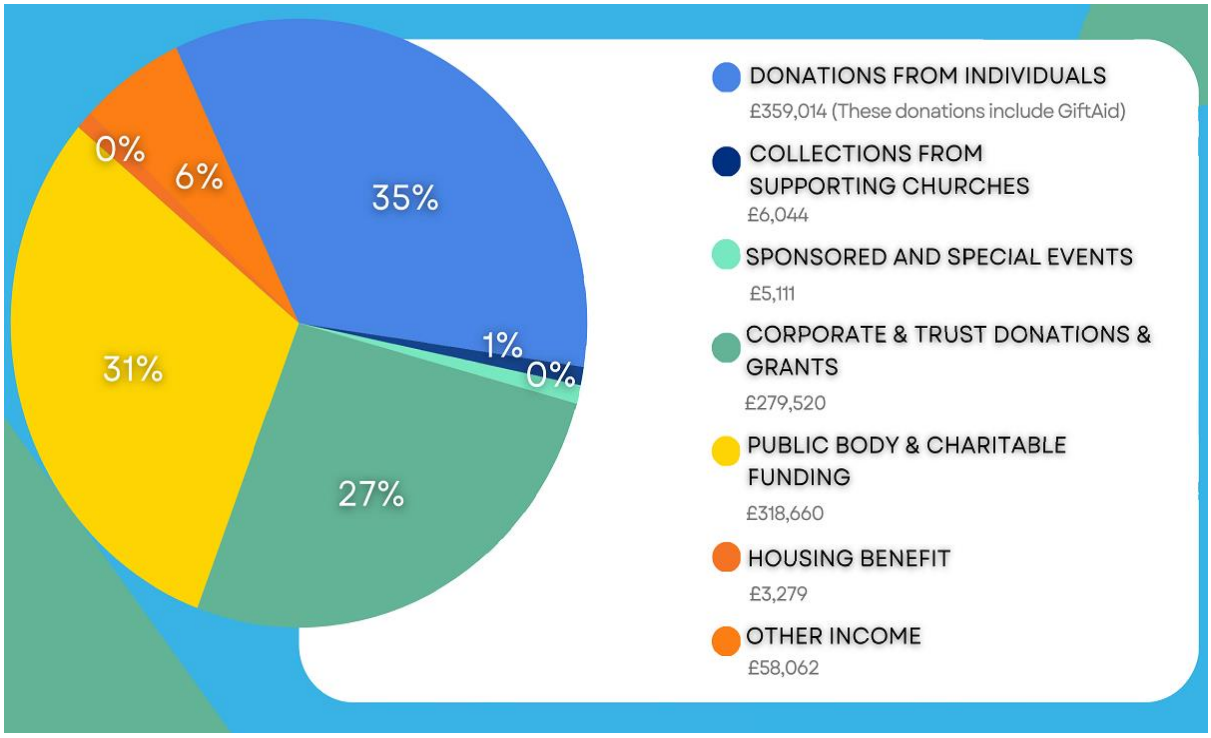
- **Zambia**: Aims to reach over 850 children (from 650 at present) in the **Kids Clubs**, scale up **Women Economic Empowerment** initiatives to at least 300 women, and deepen the impact of PSGs by ensuring caregivers are also prioritizing immunization and obtaining birth certificates for their children. They are in the process of scaling up the **ECD parenting (PSGs)** in the other three sites, where the team anticipates reaching 315 women and over 315 children through the ECD parenting grant.

- **Zimbabwe**: The **Early Childhood Development (ECD)** Parenting Training initiative is projected to reach approximately 650 caregivers and 500 children, broadening its impact

on early childhood growth. The expansion of **Kids Clubs** is expected to benefit around 1,000 children aged 6 to 17, offering educational activities, meals, and opportunities for leadership development. The **Women Economic Empowerment** Program aims to support about 650 women, fostering financial independence and promoting community savings activities. The **SHIELD** program is anticipated to directly assist over 1,000 children and 400 families living in distress by providing targeted support to vulnerable children and their families.

Financial Review

Sources of Funds

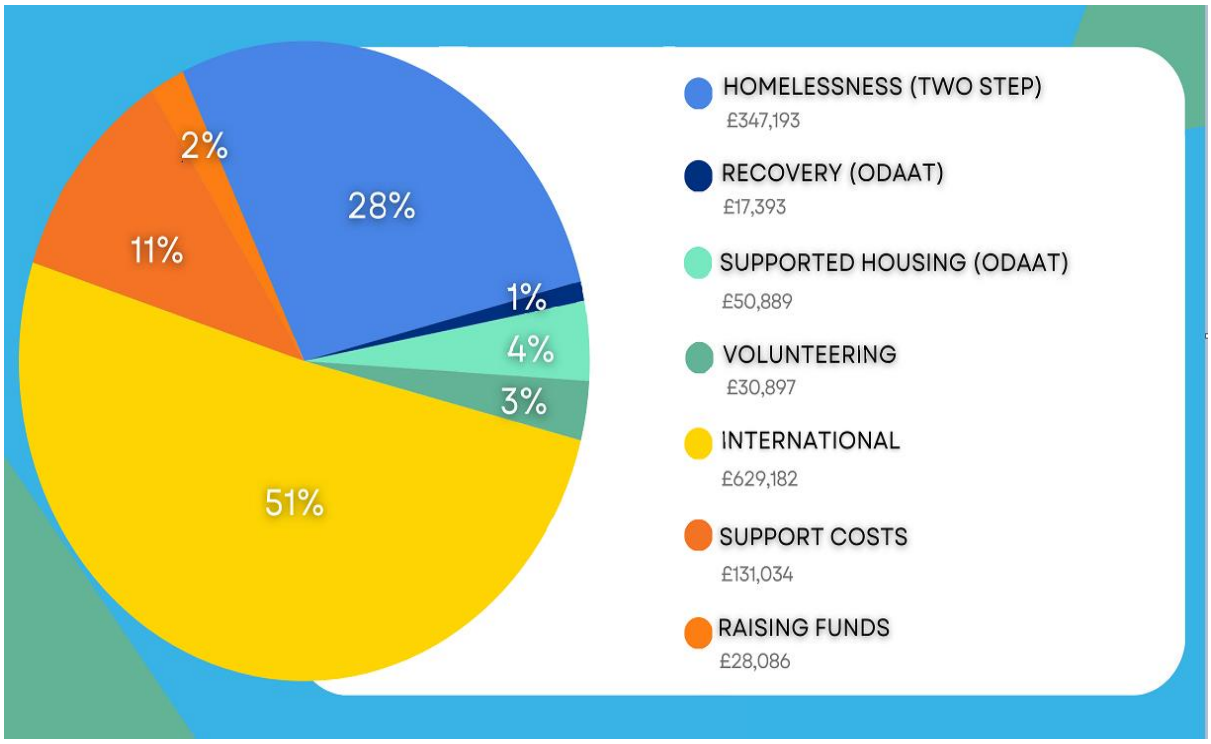


During 2024-25 we received financial support from diverse sources, including public bodies such as local government grants, central government funded programmes, and other charitable organisations. These funds constituted 31% of our total income, slightly above the 29% of the previous financial year. These funds primarily supported our Homeless Services (Two Step) programme and our Recovery Services (ODAAT) programme which closed in May 2024.

We express our deep appreciation and gratitude to the many individuals, churches and participants in sponsored events whose combined contributions made up 35% of our total income, mirroring the previous year's support level. Much of this funding was unrestricted, providing us with the agility to address the unique needs of our beneficiaries.

Corporate donations and funding accounted for 27% of total income which was a small rise from 26% in 2023-24. We would like to extend a special acknowledgement to the companies and organisations that generously backed our International Programmes. For instance, George, the clothing division of **ASDA**, kindly supported the largest HOPE worldwide school in Bangladesh through a three-year partnership. Similarly, **Pepco** funds the Ashulia Primary School in Bangladesh, also under a three-year arrangement, while **PDS Multinational Holding** has been a steadfast supporter of the Soham for All Centre of Hope school in Dhaka, Bangladesh. **Sevenhill** has played a pivotal role in supporting the Village of Hope in India.

Uses of funds



We spent 87% of our income to serve beneficiaries, down from 91% last year.

Homeless Services rose to 28% of spending (from 20%).

Recovery Services and Supported Housing (ODAAT) closed in May 2024, accounting for 5% (down from 30%).

International support rose to 51% (from 42%), mainly due to prior-year income being spent this year. Most of this funded grants to overseas partners.

The remaining 11% (up from 9%) covered fundraising and essential support costs, including charity management and operations.

Reserves

The Charity's Reserves Policy balances two priorities: to protect the continuity of our charitable activities and ensure the funds we raise make the greatest possible difference to our beneficiaries. Because we operate three distinct streams of activity, our reserves are set at levels that reflect the specific risks and needs of each area:

- **Two Step** works with clients for up to 6 months. Once a client is accepted onto the programme and begun the process of looking for housing, having to restart with another provider would cause serious disruption and could significantly extend the period of homelessness. We therefore set a reserve equivalent to six months of the full operational cost (£173,596).

- **International Programmes – Support Costs** are operated through partnerships in other countries. We provide development and quality assurance to ensure programmes meet both beneficiary needs and the standards of our corporate and individual funders. Corporate funding agreements can last up to three years, requiring us to sustain this support for the full term. The reserve for this is set at the cost of providing support for all active programmes for one year (£59,000), tapering over three years in the event of orderly closure.

- **International Programmes – Delivery Costs** are funded from restricted donations for specific purposes. Many deliver long-term services, such as education, where sudden closure would be highly disruptive to beneficiaries. We therefore believe it prudent to hold an unrestricted reserve equal to one-third of the annual grant for long-term programmes, allowing them to continue while replacement funding is sought or an orderly closure is arranged by the partner organisation. For programmes funded by individual donations, the reserve is set at six months' of the overall grant value. The total amount set aside for this is £220,395.

- **Volunteer Programmes:** Our new volunteering programme, delivered with partner organisations, requires a reserve equal to three months of full operational cost (£13,620) to enable an orderly handover of support activities if needed.

- **Management and Administrative Support:** an orderly closure would also require that we continue to provide management and administrative support to these programmes as well as wind down the organisation. Our reserve level is set at 9 months of the cost of this support which is £98,276. The prior year comparator (2023–24) was based on 12 months of costs.

In addition to the costs of winding down these streams of activity we also need reserves to cover the redundancy cost for staff and the cost of any unexpired leases. The amount for this £78,983.

The Trustees have therefore concluded the overall reserve within our unrestricted funds should be:

	2024-25	**2023-24**
Two Step	173,596	150,611
International Support Cost	59,000	60,988
International Reserve	220,395	234,966
Volunteer Programmes	13,620	13,150
Management Support (9 mths 2024-25, 12 mths 2023-24)	98,276	93,351
Redundancy Cost	70,412	70,088
Lease Cost	8,571	8,571
Total	**643,870**	**631,725**

For the 2024-25 financial year, unrestricted funds exceed the target level outlined in the table above, with our free reserves covering seven months of expenditure. The seven

month free reserves figure is calculated based on the highest annual expenditure within the last three years.

This strategic approach will ensure a prudent and accountable use of resources across our evolving range of charitable activities.

Sale of ODAAT Properties and Use of Proceeds
During the year, following the closure of our ODAAT programme, the charity completed the sale of the two associated properties, generating net proceeds of £1 million. The Board intends to use these funds to strengthen our reserves policy and to support future strategic initiatives, including the expansion of our services for beneficiaries. Plans for the use of these proceeds will be developed in consultation with stakeholders and will be detailed in future reports.

Fundraising Practices

The charity is dedicated to fundraising with integrity and accountability, engaging supporters through personalised email appeals and presentations at supporting churches. We seek to maintain the highest ethical standards which reflect our core values in our fundraising activities. By actively seeking and valuing feedback from donors, we seek to foster a culture of trust and empowerment, with their suggestions shaping our practices and deepening their connection to our mission. The charity benefits from events organised by both staff and supporters.

HOPE *worldwide* is registered with the Fundraising Regulator and adheres to the standards of the Fundraising Code. As far as the Trustees are aware, the Code has been complied with during the year. There is a complaints policy to deal with any issues that may arise. No complaints have been received about fundraising activity in the year.

Following the publication of the updated Fundraising Code of Practice by the Fundraising Regulator (effective 1 November 2025) and recent Charity Commission guidance on fundraising governance, we will be reviewing our policies and training to ensure full compliance. The new Code strengthens rules on fundraiser payments, safeguarding, online activities, and trustee oversight. We will continue to maintain transparent, ethical fundraising, robust complaints procedures, and clear accountability in all our supporter engagement.

We did not employ third-party fundraising organisations.

Risk Management

The charity conducts a review of its risk register on a quarterly, bi-annual, or annual basis, tailored to the risk profile of each operational area. This systematic approach enables us to establish and maintain effective systems, policies, and procedures designed to mitigate risks. The principal risks identified encompass the sustainability of income, cybersecurity, and the safety of staff, volunteers, and beneficiaries. Below is a summary of these risks alongside our key mitigations:

Sustainability of Income

A significant portion of our funding is derived from local authority financing, which remains subject to external decisions beyond our control. To enhance our financial resilience, the Senior Management team is proactively pursuing diverse funding sources and refining strategic funding initiatives within their respective areas. Additionally, a part-time fundraiser assists this work.

In light of macroeconomic factors such as supporter demographics and inflation continuing to affect household incomes, we closely monitor the potential impact on donor income. We are profoundly grateful to our supporters and have invested more resources in donor relations in communicating the impact and outcomes of all HOPE programmes.

Cyber Security

In our increasingly digital landscape, we recognise the critical importance of cybersecurity in protecting sensitive data and ensuring operational integrity. We have implemented robust measures, including ongoing staff training and the engagement of an IT support firm to mitigate threats. We are also attentive to legislative changes and emerging requirements related to artificial intelligence, ensuring our compliance while leveraging AI advancements to strengthen our security posture.

Safety of Staff, Volunteers and Beneficiaries

All staff and volunteers who work with beneficiaries are screened, which includes a Disclosure Barring Service (DBS) check, and they are provided with training for their roles. The Charity has designated Health & Safety officers and a Designated Safeguarding Lead for our UK operations and international activities respectively.

The Trustees are conscious that the programmes we fund overseas, constitute an area of risk for the Charity, even though we are not running these programmes directly. We collaborate closely with our partner charities to ensure their safeguarding and whistleblowing policies are suitable and robust. We are currently working with our partners and other members of the HOPE *worldwide* Global Network to improve these policies further. This work takes into account the “Safeguarding for External Partners” Standards produced by DFID when it was stand alone. This effort reflects our commitment to the highest standards of safety for all involved in our international initiatives.

Structure, Governance and Management

Governing document

The name of the Charity is HOPE *worldwide*, a company limited by guarantee. It was formed on 22 October 1991. On 26 November 2020 the Memorandum and Articles of Association was amended to reflect current charity best practices. The Trustees are also directors and members of the company with liability limited by guarantee to £1. There are no other members. None of the Directors had any other interest in the Charity. The Directors are also Trustees for the purposes of charity law and in this report they are referred to as Trustees.

Appointment of Trustees

Throughout 2024-24, the average number of Trustees stood at seven. Skills gaps on the board are reviewed and the Board seeks volunteers with appropriate competencies to fill these. The power to appoint Trustees rests with the existing Board. It is expected that all Trustees have demonstrated their interest through acting as volunteers with the Charity before being considered for appointment.

The Trustees' skills and experience are broad and include business, public service, voluntary sector and international development. Before joining the Board, all prospective new Trustees are interviewed by the existing Board. New Trustees are provided with an induction.

Organisation

The Board met six times between April 2024 and March 2025 to review reports from the Management Team and to discuss the direction and policies of the Charity. Additionally, the full Board met two times to decide on the future of our Drug & Recovery Programme (ODAAT) with the decision to close ODAAT made in December 2024.

Different trustees visited the programmes throughout the year. Day to day operational decisions were delegated to the Chief Executive who reported to the Board at board meetings and regularly met with the Chair.

Staff Remuneration Policy and Performance Management

HOPE *worldwide* is committed to offering fair and appropriate salaries which will enable us to attract and retain skilled staff, therefore maximising our impact and delivering our objectives.

To facilitate this, HOPE worldwide assesses roles using the National Joint Council (NJC) process and utilizes NJC pay scales to determine a pay point for each role. The Charity then pays the employee within a range of +/- 10% of this pay point, contingent on their

performance and development within the role. The responsibility for this process lies with the Board of Trustees, in collaboration with the Chief Executive. In the case of setting the Chief Executive's salary, the same process is applied to establish a pay point. However, the ultimate decision rests entirely with the Board.

Staff and Volunteers

During the year, the Charity employed an average of 12.2 full-time equivalent (FTE) staff. Of these, 6.3 FTEs were engaged in Homeless Services, 0.2 FTEs in Recovery Services, 2.6 FTEs in International Development, and 0.9 FTEs in the Helping Hands Club and Homes4Ukraine programme. The remaining staff provided essential support services.

In addition, around 183 volunteers generously contributed an estimated 5,336 hours of their time. Their roles spanned governance as Trustees, external representation as HOPE *worldwide* Ambassadors, Helping Hands Club volunteers, Homes4Ukraine hosts, fundraising, mentoring, and supporting international partners. The impact of their commitment, and goodwill is central to the Charity accomplishing its objectives, and we are deeply grateful for their service.

The Charity is a supporter of and pays at least the Living Wage.

Related parties and cooperation with other organisations - UK

HOPE *worldwide* works operationally with many agencies including the North London Housing Partnership, Glass Door Homelessness Charity , Manna Centre, NEWway Project and London City Mission. The Charity is a member of the Homeless Link and Housing Justice.

HOPE *worldwide* maintains close links with church groups linked to the International Churches of Christ, which originally founded HOPE *worldwide*. These are ICC Missions, Thames Valley Churches of Christ and Avon Valley Churches of Christ. These churches regularly collect donations from their congregations on behalf of HOPE *worldwide*. They also sometimes make restricted donations for the benefit of various HOPE *worldwide* programmes.

Related parties and co-operation with other organisations – Overseas

The Charity is a member of the HOPE *worldwide* Global Network, a coalition of organisations which are members of this network all have their roots in the charitable work of the International Churches of Christ (ICOC). All of the members, like HOPE *worldwide*, are independent charities that maintain close links with their local ICOC congregations. The HOPE *worldwide* Global Network follows a membership structure and all members share a common set of values, agree to meet a set of standards and have the objective of helping the poor or disadvantaged.

HOPE *worldwide* both contributes and receives grants of funds from other members of the network for specific programmes and unrestricted charitable purposes. The Charity also receives financial support from donors based in the UK to fund programmes undertaken by other network members. Where grants are received by the Charity they are reported as restricted or unrestricted income. Where grants are made to HOPE *worldwide* network members they are reported under grant making or overseas support. These relationships do not have any other impact on the policies of the Charity.

Statement of Trustees' Responsibilities

Company law requires the trustees to prepare financial statements that give a true and fair view of the state of affairs of the Charity at the end of the financial year and of its surplus or deficit for the financial year.

In doing so the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Make sound judgements and estimates that are reasonable and prudent; and
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the Charity and enables them to ensure that the financial statements comply with the Companies Act 2006. The trustees are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In accordance with company law, as the company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the company's auditors are unaware; and
- as directors of the company we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the Charity's auditors are aware of that information.

The financial statements have been prepared in accordance with the provisions of the Companies Act 2006 applicable to companies subject to the small companies' regime.

By order of the trustees

RCorson

Martin Saurma-Jeltsch
Chair of Trustees

Arnoldine Rachael Corson
Trustee

Date: 22nd September 2025

Reference & Administrative Details

Charity registration number	1045930
Company registration number:	02659784
Website	www.hopeworldwide.org.uk
Registered address	360 City Road London EC1V 2PY
Trustees (Directors)	Nicola Brady (appointed 1 April 2025) Alexander Cameron Arnoldine Corson (appointed 1 April 2025) Simon Evans (appointed 1 April 2025) Dennis Francis Muriel Gutu (resigned 24 March 2025) David Kaner (appointed 1 April 2025) Ama Mathurin (appointed 1 April 2025) Chidinma Obi (resigned 3 December 2024) Martin Saurma-Jeltsch (Chair) Samantha Sokoya
Senior Management	Michael Farrell — Chief Executive Bruce Miller — Director of Recovery Services Rob Payne — Director of Homeless Services Jane Whitworth — Director of Development
Auditors	HaysMac LLP 10 Queen Street Place London EC4R 1AG
Bankers	Lloyds Bank plc Victoria House Southampton Row London WC1B 5HR
Solicitors	Bates Wells 10 Queen Street Place London EC4R 1BE

Independent auditor's report to the members of HOPE *worldwide*

Opinion

We have audited the financial statements of HOPE worldwide for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of the charitable company's net movement in funds, including the income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's 's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Chairman's Report and the Trustees' Annual Report. Our opinion on the financial statements does not cover the other information and, except to the

extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Annual Report (which includes the directors' report prepared for the purposes of company law) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the Trustees' Annual Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Annual Report (which incorporates the directors' report).

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the charitable company; or
- the charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees for the financial statements

As explained more fully in the trustees' responsibilities statement set out on page 34, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is

necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to
liquidate the charitable company or to cease operations or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Based on our understanding of the charitable company and the sector in which it operates, we identified that the principal risks of non-compliance with laws and regulations related to regulatory requirements of company and charity law applicable in England and Wales and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Charities Act 2011, Companies Act 2006 and payroll taxes.

We evaluated management's opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principal risks were related to posting inappropriate journal entries and management bias in certain accounting estimates and judgements such as the income recognition policy applied to grant income. Audit procedures performed by the engagement team included:

- Inspecting correspondence with appropriate regulators and tax authorities;
- Discussions with management including consideration of known or suspected instances of non-compliance with laws and regulation and fraud;
- Evaluating management's controls designed to prevent and detect irregularities;
- Review of minutes of meetings to identify expected material amounts of voluntary income; and
- Identifying and testing journals.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Lee Stokes (Senior Statutory Auditor)
For and on behalf of HaysMac LLP, Statutory Auditors

10 Queen Street Place
London
EC4R 1AG

Date: 17/10/2025

Statement of Financial Activities
(incorporating an income and expenditure account for the year ended 31st March 2025)

	Notes	Unrestricted Funds 2025 £	Restricted funds 2025 £	**Total Funds** 2025 £	Total Funds 2024 £
Income from:					
Donations	*2*	165,859	483,831	**649,690**	**682,148**
Charitable activities	*2*	40,414	330,477	**370,891**	**503,205**
Investments		9,104	-	**9,104**	**4,677**
Other		-	5	**5**	**-**
Total income		215,377	814,313	**1,029,690**	**1,190,030**
Expenditure on:					
Raising funds	*3*	28,084	-	**28,084**	**45,468**
Charitable activities	*3*	131,034	1,075,556	**1,206,590**	**1,487,823**
Total expenditure		159,118	1,075,556	**1,234,674**	**1,533,291**
Revaluation gain		-	-	**-**	**707,549**
Net income/(expenditure)	*7*	56,259	(261,243)	**(204,984)**	**364,288**
Transfers	*13*	(186,208)	186,208	**-**	**-**
Net movement in funds		(129,949)	(75,035)	**(204,984)**	**364,288**
Balances brought forward at 1st April	*12*	996,928	146,260	**1,143,188**	**778,900**
Balances carried forward at 31st March	*12*	866,979	71,225	**938,204**	**1,143,188**

All amounts derive from continuing activities.

The Charity has no gains or losses other than those shown above.

	Notes	2025 £	2025 £	2024 £	2024 £
Fixed Assets					
Tangible assets	*9*		**3,478**		1,001
Current Assets					
Non-Current Assets Held for Sale	*9*	**-**		1,431,360	
Debtors	*10*	**329,211**		181,712	
Short term deposits		**800,000**		-	
Cash at bank and in hand		**295,062**		323,339	
		1,424,273		1,936,411	
Creditors - amounts falling due within one year	*11*	**(489,547)**		(379,549)	
Net current assets			**934,726**		1,556,862
Total assets less current liabilities			**938,204**		1,557,863
Creditors – amounts falling due after more than one year	*12*		**-**		(414,675)
Net assets			**938,204**		1,143,188
Represented by:					
Unrestricted funds	*13*		**866,979**		996,928
Restricted funds	*14*		**71,225**		146,260
			938,204		1,143,188

These financial statements have been prepared in accordance with the special provisions of the Companies Act 2006 relating to small companies.

Approved and authorised for issue by the Trustees on 22nd September 2025 and signed on their behalf by:

RCorson

Martin Saurma-Jeltsch
Chair of Trustees

Arnoldine Rachael Corson
Trustee

The notes on pages 43 to 56 form part of these financial statements.
HOPE *worldwide* company registration number 2659784

Statement of Cash Flows For the year ended 31st March 2025

	2025		2024	
	£	£	£	£
Net income/(expenditure)		**(204,984)**		**364,288**
Adjustments for non-cash items:				
Depreciation	1,473		12,378	
Revaluation gain	-		(707,549)	
Increase in short term deposits	(800,000)		-	
Increase in debtors	(147,499)		(16,086)	
Increase in creditors	138,094		41,422	
	(807,932)		(669,835)	
Adjustments for non-operational items:				
Interest income	(9,104)		(4,677)	
Interest expense	13,066		25,162	
	3,962		20,485	
Net cash outflow from operating activities		(803,970)		(649,350)
Cash flows from investment activities				
Interest received	9,104		4,677	
Disposal of assets held for sale	1,431,360		-	
Purchase of property plant and equipment	(3,950)		(1,229)	
Net cash inflow from Investment activities		1,436,514		3,448
Cash flows from financing activities				
Interest paid	(13,066)		(25,156)	
Mortgage repayments	(442,771)		(29,088)	
Net cash outflow from financing activities		(455,837)		(54,244)
Decrease in cash and equivalents		**(28,277)**		**(335,858)**
Cash balance at 1st April		323,339		659,197
Cash balance at 31st March		**295,062**		**323,339**

Notes to the Financial Statements

1 Accounting policies

1.1 Basis of preparation

The financial statements of the Charity are prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. They are drawn up on the historical cost accounting basis. The Charity meets the definition of a public benefit entity under FRS 102. The financial statements are prepared in Pounds Sterling rounded to the nearest Pound.

1.2 Going Concern

The financial statements have been prepared on a going concern basis as the trustees are satisfied that there are no material uncertainties and the preparation of accounts on the going concern basis is supported by financial plans. In particular, a detailed cashflow forecast has been prepared on reasonable assumptions of income and expenditure such as key funding contracts, housing benefit and funded client income, and staff levels.

1.3 Fund accounting

The Charity maintained a number of funds during the reporting period. The unrestricted fund is expendable at the discretion of the Trustees in furtherance of the objectives of the Charity. Such funds may be held in order to finance both working capital and capital investment. The restricted funds are held to sustain HOPE *worldwide* programmes both in the UK and overseas. Details of the restricted funds are set out in Note 14.

1.4 Income

All income is recognised in the statement of financial activities when the conditions of receipt have been met and receipt is probable. The following accounting policies are applied to income:

Donations

Donations and all other receipts from fundraising are reported gross and related fundraising costs are reported in costs of raising funds where appropriate.

Tax reclaimed on money donated under the Gift Aid scheme

Income under this category is recognised in the financial statements on the date that the underlying donation is received by the Charity.

Income from Charitable Activities

We receive funding from public bodies such as Local Government grants and Housing Benefit, and programmes funded by Central Government and other Charities. These funds go towards our Homeless Services (Two Step) and Recovery Services (ODAAT) programmes.

1.5 Costs of raising funds

Costs of raising funds are those incurred in seeking voluntary income.

1 Accounting policies (continued)

1.6 Costs of charitable activities

Costs of charitable activities includes all expenditure directly related to the objectives of the Charity and comprises the following:

Grants payable

Grants payable are accounted for when the Trustees have accepted a legal or moral obligation to make the grant. This will usually be when the commitment is communicated to the recipient.

Other expenditure on charitable activities

Other expenditure on charitable activities comprises the costs of staff salaries, travel and subsistence, facility costs, communication and programme costs.

Support Costs

Support costs have been allocated to the costs of raising funds and charitable activities on the basis of staff time. Prior year figures have been restated to show governance costs as a component of support costs.

1.7 Governance costs

Governance costs include costs of governance arrangements which relate to the general running of the Charity. These activities provide the governance infrastructure which allows the Charity to operate and to generate the information required for public accountability.

1.8 Tangible fixed assets

Depreciation is provided on cost in equal annual instalments over the estimated useful lives of the assets – or, in the case of leasehold improvements, over the life of the lease. The rates of depreciation for non-lease related assets are as follows:

Fixtures & Fittings:	10-25% per annum
Office Equipment:	20-33% per annum

Items held by the Charity are recognised as assets where they have a useful life (likely to bring future economic benefit) of more than one financial year and where the initial cost is over £300, or at the discretion of management, any single pieces of equipment costing less, such as computers.

1.9 Foreign currency translation

Transactions denominated in foreign currencies are recorded in the local currency at actual exchange rates at the date of the transaction. Monetary assets or liabilities denominated in foreign currencies at the balance sheet date are reported at the rates of exchange prevailing at the date. Any gain or loss arising from a change in the exchange rates subsequent to the date of the transaction is included as an exchange gain or loss in the statement of financial activities.

1.10 Pension costs

The Charity operates a defined contribution pension scheme. The Charity's liability under this plan is limited to the on-going contributions.

1.11 Operating leases

Rental costs under operating leases are charged to the statement of financial activities in equal amounts over the period of the lease.

1.12 Entity Details

HOPE worldwide is a company limited by guarantee registered in England and Wales (Company number 2659784). It is a charity registered with the Charity Commission (Charity number 1045930). Its registered address is shown on page 35.

1.13 Estimates and Judgements

In preparing the financial statements the trustees are required to make judgements and use estimates. In preparing these accounts the trustees have not identified any areas which they consider to be subject to significant estimation uncertainty.

2 Analysis of Income raised across distinct areas of activity

2025	Homeless-ness	Recovery	Supported housing	Volunteering	Internat-ional support	General	**2025 total**
	£	£	£	£	£	£	£
Individuals' donations (incl. Gift Aid)	4,339	610	-	50	194,593	159,422	**359,014**
Collections at supporting churches	830	-	-	-	4,212	1,002	**6,044**
Sponsored & special events	664	-	-	-	1,513	2,934	**5,111**
Corporate & Trust donations & grants	-	-	-	-	277,020	2,500	**279,520**
Public body & charitable funding	318,660	-	-	-	-	-	**318,660**
Housing benefit	-	-	3,279	-	-	-	**3,279**
Other income	6,905	55	-	-	1,584	49,518	**58,062**
Total	331,398	665	3,279	50	478,922	215,376	**1,029,690**

2024	Homeless-ness	Recovery	Supported housing	Volunterin	Internat-ional support	General	2024 total
	£	£	£		£	£	£
Individuals' donations (incl. Gift Aid)	6,064	3,232	-	-	132,786	183,119	325,200
Collections at supporting churches	-	(8,000)	-	-	43,901	-	35,901
Sponsored & special events	-	2,092	-	-	9,471	4,494	16,057
Corporate & Trust donations & grants	-	-	-	2,000	297,294	5,696	304,990
Public body & charitable funding	302,480	42,545	-	-	-	-	345,025
Housing benefit	-	138	112,627	-	-	-	112,765
Other income	3,900	2,258	-	-	-	43,934	50,092
Total	312,444	42,265	112,627	2,000	483,452	237,242	1,190,030

3 Analysis of Expenditure across distinct areas of activity

2025	Homeless Services	Recovery	Supported housing	Volunteering	Internat-ional support	Raising Funds	**2025 total**
	£	£	£		£	£	£
Programme grants	-	-	-	-	513,461	-	**513,461**
Salaries and wages	246,123	13,827	24,405	29,724	108,896	19,134	**442,109**
Office & housing, incl. mortgage	87,130	1,351	26,484	189	122	-	**115,276**
Counselling/activities, training/events	4,175	12	-	-	196	-	**4,383**
Travel & subsistence	1,222	20	-	-	1,682	-	**2,924**
Volunteer costs	91	-	-	331	2,264	-	**2,686**
Legal & professional	-	-	-	-	2,500	2,223	**4,723**
Other direct expenses	(246)	2,120	-	-	-	106	**1,980**
Other indirect expenses	8,698	63	-	653	61	6,623	**16,098**
Subtotal	347,193	17,393	50,889	30,897	629,182	28,086	**1,103,640**
Support (see Note 6)	24,401	67,180	2,554	772	7,247	28,880	**131,034**
Total	371,594	84,573	53,443	31,669	636,429	56,966	**1,234,674**

2024	Homeless Services	Recovery	Supported housing	Volunteering	Internat-ional support	Raising Funds	2024 total
	£	£	£		£	£	£
Programme grants	-	-	-	4,000	536,268	-	540,268
Salaries and wages	205,931	244,552	18,876	5,975	98,703	36,629	610,666
Office & housing, incl. mortgage	75,703	10,188	133,908	-	86	-	219,884
Counselling/activities, training/events	1,872	19,404	281	-	-	-	21,557
Travel & subsistence	1,129	4,540	4	-	3,462	-	9,135
Volunteer costs	142	12,918	-	-	25	-	13,085
Legal & professional	-	-	-	-	-	2,197	2,197
Other direct expenses	(170)	5,387	1,284	-	-	450	6,951
Other indirect expenses	5,893	2,042	1,046	747	277	6,191	16,196
Subtotal	290,500	299,031	155,398	10,722	638,820	45,468	1,439,940
Support (see Note 6)	7,930	39,149	9,212	210	21,025	15,825	93,351
Total	298,430	338,180	164,611	10,932	659,845	61,293	1,533,291

4 Financial performance by Programme

2025	Homeless-ness	Recovery	Supported housing	Volunteering	International support	General	**2025 total**
	£	£	£		£	£	£
Income	331,398	665	3,279	50	478,922	215,376	1,029,690
Costs of charitable activities before support costs	(347,192)	(17,393)	(50,889)	(30,897)	(629,182)	-	(1,075,553)
Less Increase in restricted funds	-	-	-	-	72,920	-	72,920
Financial performance before support & fundraising	(15,794)	(16,728)	(47,610)	(30,847)	(77,340)	215,377	27,058
Fundraising cost by programme	-	-	-	-	-	(28,085)	(28,085)
Financial performance before support costs	(15,794)	(16,728)	(47,610)	(30,847)	(77,340)	187,292	(1,027)
Support costs	(24,401)	(67,180)	(2,554)	(772)	(7,247)	(28,880)	(131,034)
Financial performance after fundraising & support costs	(40,195)	(83,908)	(50,164)	(31,619)	(84,587)	158,412	**(132,061)**

2024	Homeless-ness	Recovery	Supported housing	Volunteering	International support	General	**2024 total**
	£	£	£		£	£	£
Income	312,444	42,265	112,627	2,000	483,452	237,243	1,190,031
Costs of charitable activities before support costs	(290,498)	(299,031)	(155,398)	(10,722)	(638,821)	-	(1,394,470)
Less increase in restricted funds	-	-	-	-	(41,401)	-	(41,401)
Financial performance before support & fundraising	21,946	(256,766)	(42,771)	(8,722)	(196,770)	237,243	(245,840)
Fundraising cost by programme	-	-	-	-	-	(45,469)	(45,469)
Financial performance before support costs	21,946	(256,766)	(42,771)	(8,722)	(196,770)	191,774	(291,309)
Support costs	(7,930)	(39,149)	(9,212)	(210)	(21,025)	(15,825)	(93,351)
Financial performance after fundraising & support costs	14,016	(295,915)	(51,983)	(8,932)	(217,795)	175,949	**(384,660)**

5 Grant making for overseas work

Country	2025 Total £	2024 Total £	Organisation	Programme	2025 Amount £	2024 Amount £
Afghanistan	7,364	11,175	HOPEww Afghanistan	General development	7,364	11,175
Australia	1,000	-	HOPEww Australia	Life for a Child	1,000	-
Bangladesh	239,756	259,871	HOPEww Bangladesh	General Support	1,269	1,640
				Ashulia school	66,978	80,722
				Dhaka school	54,572	70,479
				Jamgara school	116,937	107,030
Cambodia	7,300	1,400	HOPEww Cambodia	General development	7,300	1,400
India	151,024	137,669	HOPE *foundation*	General development	6,376	1,284
				Asharan orphanage	20,005	12,253
				Borewell Palghar fund	1,000	-
				Bhuj school	20,005	11,501
				Chennai School	6,200	-
				Divya Orphanage	5,000	-
				Hyderabad School	30,005	24,136
				Village of Hope	30,246	39,118
				Leprosy bandaging unit	5,177	2,491
				Tamil Nadu Fruit Forests	7,005	6,485
				Tigri School	-	6,001
				Puduppattinam School	20,005	34,400
Lebanon	25,732	22,099	Lebanon Disaster Fund	General fund	1,972	17,050
				Turkey/Syria Fund	750	5,049
				Emergency Fund	23,010	-
Nepal	24,150	31,434	HOPEww Nepal	General development	3,951	327
				Kathmandu school	20,199	29,107
				Chhaimale village	-	2,000
Romania	17,413	7,999		Foster Care	17,413	7,999
Ukraine	9,066	38,314	Ukraine Project Fund	Ukraine Refugee Crisis	9,066	38,314
Zambia	13,862	40056	HOPEww Zambia	General development	13,862	22,315
				Kupasa Banja	-	17,541
				Chikondi Widows Voices	-	200
Zimbabwe	24,030	6,354	HOPEww Zimbabwe	General Fund	-	659
				Action for Zimbabwe	24,030	5,695
				Total grants made	**520,697**	**556,371**
				Funds raised but not yet passed on as grants	71,224	146,260
				Total	**591,921**	**702,631**

6 Analysis of Support & Governance Costs

	2025	2024
	£	£
Staff pay & human resources	60,995	27,084
Training & conferences	3,798	2,722
Travel and subsistence	921	4,371
Property costs (incl. rent & maintenance)	100	-
Communications	845	675
Postage, printing, office supplies & utilities	182	291
Software & equipment	5,924	7,044
Marketing, events, subscriptions & website	9,655	5,275
Finance & insurance	3,668	3,704
Depreciation	1,473	10,701
Governance	43,473	31,482
	131,034	**93,349**

Support costs are allocated on the basis of staff time spent on each non-support area of activity (see Note 3).

Governance Costs breakdown		
Audit	21,840	20,280
CEO time	17,629	8,418
Other	4,004	2,784
	43,473	**31,482**

7 Net income/(expenditure)

Net income/(expenditure) for the year is stated after charging:

	2025	2024
	£	£
Auditor's remuneration	21,840	20,280
Depreciation of tangible fixed assets	1,473	12,378
Operating lease rentals on buildings	37,266	88,187

8 Staff costs

	2025	2024
	£	£
Salaries	462,191	569,155
Social security costs	28,928	39,070
Defined contribution pension scheme	29,278	34,180
	520,397	**642,405**
Average headcount	16	18

One employee received annual remuneration between £60,001 - £70,000 in the year (2024: one).

Nothing was reimbursed to trustees during the year (2024: one) for travel expenses to attend Board Meetings. No trustee received any remuneration from the Charity in the current or prior year.

Management personnel considered key in serving the Charity during the period were the Chief Executive, the Director of Homeless Services, the Director of Recovery Services, the Director of Development and members of the Board of Trustees, all of whom are active in planning, directing and controlling the activities of the Charity. The total remuneration of key management (including all National Insurance and pension payments) amounted to £203,861 during the period (2024: £156,433).

9 Tangible fixed assets

	Leasehold improve-ments	Fixtures & fittings	Equipment & chattels	**Total**
	£	£	£	£
Cost				
As at 1 April 2024	31,205	3,503	17,362	52,071
Additions	-	-	3,950	3,950
Disposals	(1,192)	(3,158)	(4,036)	(8,386)
At 31 March 2025	30,013	345	17,277	47,635
Depreciation				
As at 1 April 2024	31,205	3,503	16,362	51,070
Charge for the period	-	-	1,473	1,473
Disposals	(1,192)	(3,158)	(4,036)	(8,386)
At 31 March 2025	30,013	345	13,799	44,157
Net book value				
At 31 March 2025	-	-	3,478	3,478
At 31 March 2024	-	-	1,001	1,001

10 Debtors

	2025	2024
	£	£
Trade debtors	140,810	147,057
Prepaid expenses	16,929	13,758
Accrued Income	171,472	19,597
Lease deposits	-	1,300
	329,211	181,712

11 Creditors: amounts falling due within one year

	2025	2024
	£	£
Mortgage loan	-	28,096
Trade creditors and accrued expenses	297,437	145,722
Foreign grant creditors	313	2,716
Deferred income	188,423	203,015
Other creditors	3,374	-
	489,547	379,549
Deferred income reconciliation:		
Opening deferred income	203,015	140,022
Released during the year	(203,015)	(140,022)
Income deferred during the year	188,423	203,015
Closing deferred income	188,423	203,015

12 Creditors: amounts falling due after more than one year

	2025	2024
	£	£
Mortgage loan	-	414,675

The mortgage was repaid in full during the year and the fixed charge on the freehold property was satisfied in full.

12 Creditors: amounts falling due after more than one year (continued)

Analysis of debt maturity

	2025	2024
	£	£
In one year or less	-	28,096
Between 1 and 2 years	-	54,162
Between 3 and 5 years	-	86,721
More than 5 years	-	273,792
	-	442,771

13 Unrestricted funds

	2025	2024
	£	£
Balance brought forward at 1 April	996,928	599,630
Net income	56,259	918,599
Transfers during the year	(186,208)	(521,301)
Balance carried forward at 31 March	866,979	996,928

Transfers represent an excess of restricted expenditure over restricted income funded by unrestricted funds.

14 Restricted funds

2025	Balance at 31/03/2024	Income	Expenditure	Transfers	Balance at 31/03/2025
	£	£	£	£	£
Homeless services	-	331,397	(347,194)	15,797	-
ODAAT programme	-	665	(17,394)	16,730	1
Supported housing	-	3,279	(50,889)	47,611	1
Volunteering	-	50	(30,898)	(30,848)	-
International support	146,260	478,922	(629,181)	75,222	71,223
Total	146,260	814,313	(1,075,556)	186,208	71,225

The Homeless Services fund is used to assist homeless people in securing long term accommodation.

The ODAAT fund is part of our Recovery Services and is used to assist beneficiaries seeking to overcome drug or alcohol addiction.

14 Restricted Funds (continued)

The Supported housing fund is also part of our Recovery Services and is used to assist those in supported housing and afterwards with their move-on to sustainable housing.

International Support funds represent donations received to fund overseas work.

2024	Balance at 31/03/2023 £	Income £	Expenditure £	Transfers £	Balance at 31/03/2024 £
Homeless services	-	314,444	(301,222)	(13,222)	-
ODAAT programme	-	42,265	(299,032)	256,767	-
Supported housing	-	-	(155,398)	155,398	-
International support	179,270	483,452	(638,820)	122,358	146,260
Total	179,270	840,161	(1,394,471)	521,301	146,260

International support funds with balances to carry forward in 2025:

	2025	**2024**
Afghanistan	156	650
Cambodia	600	200
COVID-19 relief	900	650
International Relief	666	37,093
India- general fund	2,301	23,289
India, Asharan Orphanage	4,395	10,107
India, Bhuj School fund	2,975	-
India, Hyderabad School	-	155
India, funds for other work	3,598	14,911
India, Village of Hope	25,773	23,493
India, Puduppattinam primary school	12,606	6,235
Lebanon, General	35	-
Lebanon, Earthquake Relief-Turkey/Syria fund	13,205	11,899
Malaysia, general	85	81
Nepal, General	11	41
Nepal, Kathmandu School	1,315	1,145
Romania general fund	(4,999)	7,001
Ukraine, relief fund	6,225	8,002
Zambia general fund	1,250	342
Zambia, Kupasa Mwana	-	785
Zimbabwe, Action for Zimbabwe	126	180
Total	71,224	146,260

15 Related party transactions

There were no related party transactions in 2025 that require disclosure (2024: none).

16 Operating lease commitments

At 31 March, the Charity is committed to making the following minimum payments under non-cancellable operating leases:

Land and buildings	**2025**	**2024**
	£	£
Amounts payable:		
Within 1 year	8,548	30,000
Within 2 to 5 years	-	8,548
	8,548	38,548

17 Statement of Financial Activities for the prior year (ended 31st March 2024), showing the split between unrestricted and restricted funds in the prior year

	Notes	Unrestricted Funds 2024 £	Restricted funds 2024 £	**Total Funds 2024** £	Total Funds 2023 £
Income from:					
Donations	2	193,308	488,840	**682,148**	753,805
Charitable activities	2	151,902	351,303	**503,205**	598,816
Investments		4,659	18	**4,677**	1,461
Other		-	-	**-**	11,166
Total income		349,869	840,161	**1,190,030**	1,365,248
Expenditure on:					
Raising funds	3	45,468	-	**45,468**	52,295
Charitable activities	3	93,351	1,394,472	**1,487,823**	1,289,326
Total expenditure		138,819	1,394,472	**1,533,291**	1,341,620
Revaluation gain	9	707,549	-	**707,549**	-
Net income/(expenditure)	7	918,599	(554,311)	**364,288**	23,627
Transfers		(521,301)	521,301	**-**	-
Net movement in funds		397,298	(33,010)	**364,288**	23,627
Balances brought forward at 1st April		599,630	179,270	**778,900**	755,273
Balances carried forward at 31st March		996,928	146,260	**1,143,188**	778,900

HOPE WORLDWIDE

England & Wales - Charity number 1045930

Accounts

HOPE *worldwide*

(a company limited by guarantee)

ANNUAL REPORT

for the Year ended 31 March 2024

Charity registration number: 1045930

Company registration number: 2659784

Contents

Chairman's Report 3

Trustees' report 4-25
- Who We Are 4
- Objectives and Activities 4-5
- Public Benefit 5-6
- Achievements and Performance 7-25
  - Homeless Services 7
  - Recovery Services 12
  - Volunteering 14
  - International Development 16
- Financial Review 26
- Structure, Governance and Management 31

Statement of Trustees' Responsibilities 34

Reference and Administrative Details 35

Independent auditor's report 36-39

Statement of financial activities 40

Balance sheet 41

Statement of Cash Flows 42

Notes to the financial statements 43-58

Chairman's Report

Our staff, volunteers and donors are amazing. Despite immense challenges in the Private Rental Sector we housed 131 homeless people. We funded in whole or in part schools, orphanages, early childhood development programmes, vocational training centres, disaster relief projects and healthcare programmes that served over 6,900 people oversees; and supported 122 Ukrainian refugees as they made a new home in the UK.

Truly, lives have been changed and uplifted and I am deeply grateful to everyone who has worked so hard, and given so much to make it happen. The early mornings and late nights, the giving of our many donors, the trips overseas to roll up our sleeves, the energy, the problem solving, the innovation; they all add up to make a huge difference in people's lives.

It is also true that due to financial pressures, exacerbated by two accidental fires in recovery support houses, it became necessary to close our ODAAT drug and alcohol rehabilitation programme. Not only was it heartbreaking to discontinue a programme that has helped so many people break free from addiction and live independent lives, the combination of loss of income due to the fires and the closure costs meant that the charity made a £343,261 loss in the year.

The trustees decided to sell the ODAAT houses which will recapitalise the charity and enable it to recover from the loss. Because of this decision the value of the houses is shown in the balance sheet as a current asset.

We now look forward to the future with optimism that the funds released from the house sales will give us a firm financial foundation from which to scale our lifechanging and lifegiving work.



Martin Saurma-Jeltsch
Chair of Trustees

Trustees Report

Who we are

HOPE *worldwide* was started by members of the London International Church of Christ (now ICC Missions) in 1991 to help people in need and to involve members of the supporting churches in doing this. It is now an independent charity which maintains a close relationship with its founding congregations. Its main charitable objective is the relief of poverty. We are inspired by Christian principles and seek to put them into practice in our work.

The Strategy set for 2021 – 2026, in collaboration with our supporters is as follows:

HOPE worldwide's **VISION** is

Is of a world where everyone has the opportunity to fulfil their God-given potential.

HOPE worldwide's **Mission** is

To empower people to overcome poverty, homelessness and addiction through our compassionate service.

Our work is rooted in the Christian faith and is inspired by the example and love of Jesus Christ.

Our CORE VALUES as:

- **Compassion** – we strive to show care and demonstrate empathy by treating people with kindness, dignity and respect.
- **Integrity** – our work is guided by the principles of honesty, excellence and responsibility
- **Collaboration** – we recognise the strengths, experience and resources of others and so serve alongside many partners

Objectives and Activities

HOPE *worldwide* works in 4 main areas:

- Homeless Services (Two Step) helps those who are homeless and those at risk of being made homeless to access accommodation – mostly in the private rented sector.

  Strategic Objectives for Homeless Services
  - Improve and increase partnerships and collaboration
  - Empower supporters for effective compassionate service
  - Help people reach their potential

- Recovery Services (ODAAT - 'One Day at a Time') helps men suffering from drug or alcohol addiction to move from chaos to constructive living through a combination of counselling, therapy and peer support. This programme also provides housing both to those in the programme and some of those who have graduated from it.

  Strategic Objectives for Recovery Services
  - Enhance immediate recovery and lay foundations for a lifetime of successful constructive living
  - Increase client intake by increasing referral routes

  In December 2023, after nearly 30 years of successfully supporting men to overcome addiction to drugs and/or alcohol, HOPE *worldwide* UK, with a heavy heart, decided to close our ODAAT programme. Further details are provided later in this report.

- International Development raises funds for partner charities in other countries, especially in the Global South. These funds may come from individuals, trusts and foundations or corporations and are usually for specific programmes in the recipient countries.

  Strategic Objectives for International Activities
  - Help all UK supported International HOPE worldwide Partners to be sustainable, accountable and well managed.
  - Ensure all UK donors feel appreciated and well informed about the International HOPE worldwide Programme that they support.
  - Establish a UK Disaster Response Process.

- Volunteering
  HOPE worldwide depends on the effort of volunteers. Our volunteers raise money to support our work and also work within our programmes and those of our partner organisations overseas. We encourage our supporters to volunteer for other charities in the UK too.

  Strategic Objectives for Volunteering
  - To inspire and equip volunteers for compassionate service

Public Benefit

In accordance with the Charity Commission's public benefit guidance, our Trustees have complied with their duty under section 17 of the Charities Act 2011. All Trustees contribute their time voluntarily and receive no personal benefits from the Charity. Moreover, they continue to choose to pay their own travel costs rather than make a claim from the Charity, even though they would be entitled to do so.

Our work primarily focuses on London, where our core programmes operate. For the second consecutive year, we ran the Homes for Ukraine programme with the support of volunteers from various locations across the United Kingdom, providing housing for Ukrainian refugees escaping conflict in their country. We extend gratitude to our hosts from supporting churches in Belfast, Birmingham, Bournemouth, Edinburgh, Greater London, Manchester, Watford, Reading, and other towns in the Thames Valley region.

During the 2023-24 period, HOPE worldwide conducted a survey and held four focus groups to gather insights from supporters across the UK regarding potential new programmes that would directly

benefit their local communities. Additionally, we initiated a three-month pilot volunteering project at Lea Bridge House in East London, facilitating evening support sessions for residents covering areas such as move-on accommodation, employment/upskilling, and essential skills.

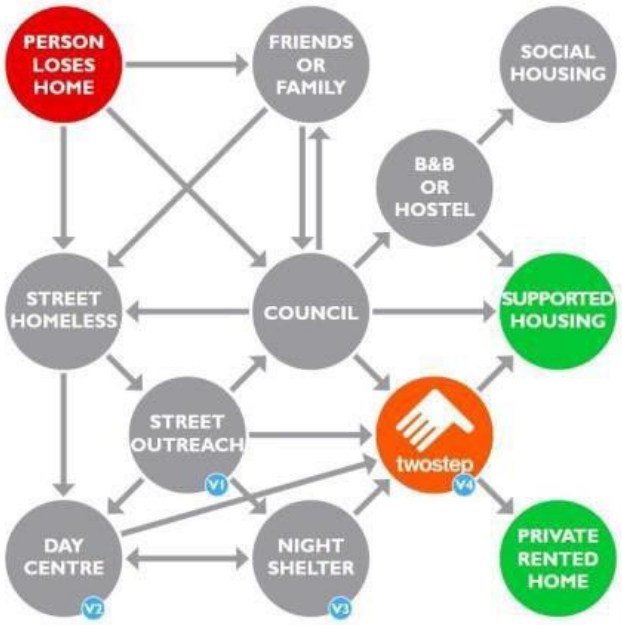
Beyond the UK, our efforts in 2023-24 extended to supporting those in need in Afghanistan, Bangladesh, Cambodia, India, Lebanon, Nepal, Romania, Zambia, and Zimbabwe. Through funding and partnering with organizations in these countries, we provide support, advice, and organise volunteer trips.

We are sincerely grateful for the enduring and generous support of all our volunteers.

Achievements and Performance

Homeless Services (Two Step)

Description of Programme



The Two Step programme provides a specialised housing service for single people in London who are experiencing or threatened with homelessness.

Staff and volunteers treat each person using the service with compassion, dignity and respect. We work in partnership with local authorities, night shelters, day centres and other charities who refer people to us for help finding accommodation In the private rented sector or supported housing.

Two Step has built relationships with many accommodation providers since the beginning of the programme. This network, combined with the compassionate work of our housing team, supporters and referral partners has enabled us to house over 7,500 people since the programme began in 1993.

This network was invaluable when responding to the increased numbers of refugees who were homeless approaching our service.

Tigist's story – being able to close a door and sleep in peace is "heaven"

Tigist is one of many refugees referred to our homelessness programme. She had been rough sleeping after having to leave Home Office accommodation, then managed to access a winter night shelter run by one of our partners. However, she found it difficult to sleep in the shelter due to the number of people there, and couldn't hold back the tears when we met because of the leg pain caused by walking around in the cold every day while waiting for the night shelter to open in the evening. After working closely with her, arranging several viewings and supporting her through process of getting accepted by a landlord, Tigist was housed a few weeks after she first met our team. She said the ability to close a door and sleep in peace was "heaven".

ALERT video featured on London Charter to End Rough Sleeping Website

A successful collaboration with Cardboard Citizens and JS Shots led to us producing a new ALERT video (https://www.youtube.com/watch?v=KpYAMQo-p2I) to equip supporters and members of the public to have helpful conversations with people surviving on the streets. The video was featured on the London Charter to End Rough Sleeping website (https://www.endroughsleepinglondon.org.uk/newsitems/the-alert-approach-hope-worldwide-uk)

NEWS

NEWS 18 Jan 2024



One of the actions suggested within the new London Charter to End Rough Sleeping is **Acknowledging people** – emphasising the importance of 'Acknowledging people when they talk to you or ask you for money, even if you decide you would rather not give it to them directly'.

Knowing how to do this though – and how to be most helpful – can be hard.

A new short film now available sets out the five steps to helping those experiencing homelessness. The film, 'The Alert approach', made by **Hope worldwide UK** and presented by its **Director of Homeless Services Rob Payne**, asks, "What should you do when see someone who looks homeless?", and suggests a simple approach that spells **ALERT – Ask, Listen, Empathise, Respond, Take action**.

What we planned to do in 2023/24	What we did in 2023/24
Improve and increase partnerships and collaboration. • Apply for further grant funding for our Charity Housing Service so that we can again offer a free housing service to Night Shelters, Day centres and other third-sector partners. • Pilot a monthly Housing Advice Surgery at the Connection at St Martin's Day Centre. • Director of Homeless Services to continue to play an active role as a member of homeless link – in particular the steering group for the Homeless Link PRS Forum.	• We successfully applied for grants of £13,000 from the Benefact Trust, £10,000 from Drapers' Charitable Fund and £7,000 from the Albert Hunt Trust to support this work. This enabled us to increase the capacity of the service from January 2024 and recruit additional staff. To help cover the cost of the service and manage demand, we decided to ask referral partners to make a small contribution to the cost of the service after their client was housed. • The Housing Advice Surgery was piloted at the Connection at St Martin's Day Centre but was not continued. • Our Director of Homeless Services gave a keynote address at Homeless INFORM conference and played a significant role in the planning of the first in-person PRS Forum event in Lambeth.
Empower supporters for effective compassionate service. • Two Step staff will train and support volunteers who will work alongside people housed in a hostel to make progress in their lives as part of a new pilot project. • We plan to produce an updated video to help prepare supporters and the general public to have helpful conversations with people on the streets during the Winter. • We will continue to educate our supporters on the causes and responses to homelessness by using social media to tell stories of people we have helped.	• Two Step staff supported and trained volunteers to participate in various evening support sessions at Lea Bridge House hostel including accessing move on accommodation, Employment/ Upskilling/ Work training and money management. • We recorded an updated video outlining the ALERT approach to having constructive interactions with people who are on the streets. The video was featured on the London Charter to End Rough Sleeping Website supported by the Mayor of London – see above • The stories of clients such as William and Tigist were posted on our blog and featured in our social media posts: https://hopeworldwide.org.uk/stories/

Help people reach their potential. • We will continue to build partnerships with organisations such as Social Bite that can support people into work and monitor how many of those housed by our Charity Housing Service access or sustain Education Training and Employment (ETE).	• 57% (4 out the 7 housed) who were 'jobseekers' when housed in tenancies, were in Education, Training or Employment after 12 months. • 100% (2 of 2) of those already accessing education, training, employment or volunteering were able to sustain it. *figures for those housed in tenancies between April 2022-March 2023 who could be contacted after 12 months.

How volunteers were involved in our work

- We had 2 volunteers in our office helping with research and general admin – one was a placement student from Goldsmiths, London University.

Risks

- The funding landscape may change following the election such that there is no longer government funding for our work with North London Housing Partnership
- Supported Housing providers may not be able to continue to operate if local authorities cannot afford to pay towards the cost of housing benefit
- The reduction in supply of rented properties in London and increased demand may make suitable properties unaffordable for some of the people we seek to help

We will continue to build relationships and partnerships with organisations who can contribute towards the cost of our service. We will collaborate with other organisations in the sector regarding how to support the people we work with.

What we plan to do next year (2024/25)

<u>Improve and increase partnerships and collaboration</u>

- Recruit staff and volunteers with the skills necessary to improve our service for refugees
- Begin new partnerships with charities that wish to refer to our service
- Play an active role as a member of the steering group for the Homeless Link PRS Forum
- Apply for further grant funding for our Charity Housing Service

Empower supporters for effective compassionate service

- Promote video to help prepare supporters and the general public to have helpful conversations with people on the streets during Autumn/Winter
- Continue to educate our supporters on the causes and responses to homelessness by using social media to tell stories of people we have helped
- Pilot Stopover service so that volunteers can provide short-term relief from the streets for clients who are sleeping rough

Help people reach their potential

- Continue to build partnerships with organisations such as Social Bite that can support people into work and monitor how many of those housed by our Charity Housing Service access or sustain Education Training and Employment (ETE).

Recovery Services (One Day at a Time - ODAAT)

Background

The ODAAT programme was established by HOPE worldwide in early 1994. It provided a quasi-residential, men-only, abstinence-based drug and alcohol rehabilitation programme, offering a range of treatments and peer support in south London. Over nearly three decades, it successfully supported men aged 18 and above in overcoming addiction and promoting lasting recovery.

Reasons for Closure

The COVID-19 pandemic and government-mandated restrictions led to a decrease in new client admissions, with local authorities favouring facilities providing both detox and rehab services. Additionally, two accidental fires at residential properties in June 2023 and August 2023 adversely impacted client numbers and the charity's financial stability. Renovation work was covered by insurance. Despite exploring alternative rehab models, combined with unforeseeable risk factors, the decision was made to close the ODAAT programme in December 2023.

Client Transition and Graduation

Following the decision to close the programme, our dedicated staff successfully supported each client in transitioning to alternate living arrangements. Despite the challenges faced, five men graduated in 2023-24, demonstrating the programme's impact in supporting lasting recovery.

Volunteers

Volunteers continued to play an integral role in the service we provide to our clients. This involves providing one to one support to service users, "sleeping over" at each of the two residential properties and also volunteer counselling support.

Legacy

Since its establishment, ODAAT has served approximately 750 individuals, with about 400 successfully graduating from the programme. For many, ODAAT was a pivotal step towards overcoming addiction, laying the foundation for their journey towards lasting recovery.

Alumni Network at ODAAT: Fostering Lifelong Connections

In a heart-warming response to the desire among ODAAT graduates to sustain their connection and provide mutual support, we launched a nine-month pilot programme to foster these connections and evaluate its impact. These meetings are facilitated by a former ODAAT Therapy Manager, ensuring continuity and expert guidance.

Thank you

We would like to say a huge thank you to all our volunteers and staff, whose dedication, compassion and support made such a significant impact on the lives of those seeking to overcome addiction.

And finally, none of the work of ODAAT would have been possible without the amazing generosity and unwavering backing of our supporters. We deeply appreciate you from the bottom of our hearts for sharing this journey with us. We would just like to leave you with a few testimonial quotes from some of our clients over the years.

"I'm so grateful for ODAAT. God knows I've waited so many years. I'm looking forward to being a better son to my father (now in his 80s) and being a proper dad to my children. I want to be able to help others have the chance of recovery that I've had". –John

"The ODAAT recovery programme delivers. It delivered me from my addiction to crack cocaine. I'm maintaining my recovery on a daily basis — yesterday is history, tomorrow is a mystery, today is here." –Peter

"Since getting into recovery and completing the 1st stage of ODAAT's programme, I now see my daughter regularly. Our relationship has completely changed. I turn up when I've arranged to! At first, her mother was very suspicious about my good intentions, but as the weeks and now months have gone by and she has seen the change in me, she now *encourages me to see my girl. For the first time in her life, she's seeing her Dad clean and sober." –Phil*

Volunteering

Homes for Ukraine

HOPE *worldwide* UK began offering accommodation to Ukrainian refugees within weeks of the UK's Homes for Ukraine scheme which started in March 2022. As always, we were fortunate to have generous and committed supporters who were quick to offer their homes as hosts. During 2023-24 the situation in Ukraine had not changed; however, we reached saturation point with volunteer host families. In spite of this, we helped a total of 122 Ukrainians in 2023-24, 65% housed with our existing host families and 32% housed through partner organisations. Many families have moved out of their hosts homes and become self-sufficient, finding private accommodation and employment. Although our ability to house new families has slowed down, we continue to support our existing families with the help of our volunteers in the following ways:

- Emotional and well-being support. In addition, we continued offering trauma counselling with a Ukrainian therapist, financially supported by HOPE *worldwide*.
- English conversation club helping to develop English language skills. We had the participation of 28 volunteers and ran it for 21 months from June 2022 to March 2024. Many have benefitted from the club, which has allowed them to feel confident enough to take more formal English classes at established further education schools. Some have had to stop as they are now working and no longer have the time.
- Helping Ukrainians find accommodation by providing housing advice and practical assistance in searching for properties.
- Helping with sensitive situations that required complex communication.

Lea Bridge House

With the aim of helping a local community, we initiated a pilot volunteering project at Lea Bridge House, a hostel in East London, from August to October 2023. Lea Bridge House, a partner of Two Step, accommodates 229 residents. HOPE worldwide facilitated workshops and offered guidance to the residents on various topics, including securing move-on accommodation, crafting CVs and cover letters, and developing IT and other essential skills.

Nine volunteers from all areas of London led or provided support in five evening sessions over three months. At the end of the three months, after evaluating the effectiveness of the pilot project, it was clear that it would not be the right programme for a new HOPE *worldwide* project to engage a wider volunteer base.

New Programme ideas from our supporters

For some time, we desired to start a new programme that engaged volunteers, understanding that many of our supporters wanted to not just contribute money, but be involved in a meaningful and tangible way. With that in mind, we set out on a fact-finding process to understand what our supporters thought about new programme ideas.

We did this by first sending out a survey in June 2023 for people to express their interests and views on a variety of topics. The response was encouraging, with 84 participants sharing their perspectives on

possible future opportunities for HOPE worldwide. The top three results were mental health initiatives (including within supporting churches), supporting older adults, and helping the local community with various needs.

Focus Groups

In November 2023, we conducted four online focus groups, engaging 27 participants in discussions on a broad range of topics. These sessions explored areas such as the quality and frequency of our communication, transparency, the impact of our work, the needs within their communities, and opportunities for volunteer engagement. The feedback was insightful, with participants expressing a strong desire to be actively involved in projects that have a direct and meaningful impact on their local communities.

International Development

Description of Programme

HOPE *worldwide* in the UK is a member of the HOPE *worldwide* Global Network which consists of about 60 organisations that have a similar background and charitable objectives to us, and which work in different countries around the world. This year our International Development programme identified eight HOPE *worldwide* partners ("IHPs") that we want to work with to build capacity. We chose six areas to focus on namely, governance, finances, safeguarding, measuring impact, communications and fundraising. Most of the support was provided remotely, but representatives from HOPE worldwide UK did visit Bangladesh, India, Romania, Turkey, Zambia and Zimbabwe.

Fundraising
We raised money to fund all or part of specific programmes in the countries listed below. This funding came from corporates, individual donors and foundations.

Monitoring
We provided support in designing log frames and we helped to monitor the work of our IHPs.

Safeguarding Training
We provided external safeguarding training from the charity 31:8 to all our IHPs. We followed up with ongoing support and advice on good safeguarding practice.

Communications
We continued to promote the work of our IHPs through our newsletters and social media pages and these posts were shared around our international community.

Volunteers
We provided four UK based podiatrists to volunteer at the Village of HOPE, New Delhi, India.

Governance
We provided volunteers to support the Board of Trustees for some of our IHPs.

Annual report metrics: International Development (1st April 2023 to 31st March 2024)

What we planned to do in 2023/24	What we did in 2023/24
Afghanistan	
Provide financial support to the HOPE Community Centre in Kabul, which provides training courses in English language and computer skills. Provide humanitarian aid to some of the neediest people in the community	With our support: • 107 youths graduated from the Centre • 20 youths found jobs after graduating from the Centre • 200 families from 5 villages in Herat province received food packages for their families
Beyond what we planned	Winterisation Programme: • 200 families on the borders of Kabul were helped with winter supplies, including

	blankets and clothing
Bangladesh	
Through partnerships with 3 corporate funders, fully fund 3 schools and Vocational Training Centres (VTC): • Industrial Centre of HOPE (Jamgara School and Vocational Training Centre), Ashulia. • Pepco School of HOPE and Vocational Training Centre, Dhaka. • Soham for All Centre of HOPE School and Vocational Training Centre, Savar, Dhaka.	We are grateful for funding from ASDA, Pepco Group and PDS Multinational Holdings Ltd (both from the UK and in-country). With their support, the schools and vocational training centres achieved the following: Industrial Centre of HOPE: • 250 children were educated; • 50,508 midday meals were served; • 136 children were vaccinated; • 240 children received worm control medicine; • 249 children received an eye check-up and blood grouping; • 132 students received vocational training. Pepco School of HOPE and Vocational Training Centre: • 150 children were educated; • 26,082 midday meals were served; • 34 children were vaccinated; • 113 children received a Health Check-up; • 140 children received worm control medicine (free government service); • 118 children received an eye check-up; • 79 children received blood grouping; • 298 students received vocational training Soham for All Centre of HOPE School and Vocational Training Centre: • 150 children were educated; • 29,137 midday meals were served; • 126 children received a Health check-up, eye check-up and blood grouping; • 192 students received vocational training.
India	
Provide funding to the Village of HOPE for: • Partial operating costs at 2 Bandaging Centres, where leprosy patients receive free treatment for their wounds • Partial operating costs at the Vocational Training Centre	With our support, the Village of HOPE: • Provided regular wound-care and bandaging to 325 leprosy patients • Trained 638 students in nursing, computers and Tally (retail)
Provide funding for Bhuj School.	With our support, 272 children were educated at the School.

	Redlands Green School in Bristol continued to support Bhuj School through fundraising and online educational activities.
Provide funding for Asharan Orphanage	With our support: • 41 children were cared for at Asharan Orphanage • 16 children were reunited with their families • 4 children were adopted in India or abroad • 20 children were vaccinated
Provide funding for HOPE *foundation* School, Hyderabad.	With our support, 233 children were educated at the School.
Provide funding for HOPE *foundation* Nursery and Primary School, Pudupattinam	With our support, 155 children were educated at the School.
Provide funding for Agricutural Project in Erode HOPE *foundation* secured 4 acres of fertile agricultural land in Perundurai Village in Erode District, Tamil Nadu, India, in 2023. The goal was to cultivate fruit and vegetables on the land and use the income generated from the sale of the produce to meet the needs of the HOPE *worldwide* Orphanage, as well as an Old people's home, in Trichy.	With our support: • Mulberry bushes were planted on 2 acres of land, and banana saplings and other vegetables (including chillies) were planted on another 2 acres of land • Drip irrigation was installed across the whole 4 acres of land. • A 3-year contract was signed with a nearby sericulture (silkworm) farmer to supply mulberry leaves for feeding the silkworms • 207 local women were employed to work on the land 3 kgs of chillies and an unknown quantity of bananas that were grown on the land were given to the HOPE *worldwide* Orphanage in Trichy
Beyond what we planned	We co-ordinated 2 volunteer-visits to the Village of HOPE: one in October 2023 (for 2 podiatrists) and one in February 2024 (for another 2 podiatrists and 1 general volunteer). The podiatrists assisted staff at the Bandaging Centre, where they provided refresher training for staff and helped to treat patients. We funded the rebuilding and refurbishment of one of the bandaging units at the Village of HOPE
Lebanon	
Provide funding for: • The Lebanon Relief Programme, which provides humanitarian aid to families • The Relief Programme for people affected by the earthquake in Syria in 2023 • The Ambassadors of Peace Programme, a	With our support: • 25 families (110 people) in Lebanon received monthly parcels containing food, medication and clothing • 500 blankets, 200 hygiene kits, and 50 jackets were distributed to refugees affected by the

life-skills programme, which was delivered at a boarding school for children from broken families • One floor for HOPE WW to occupy in a newly-constructed building in Lebanon	earthquake in Syria • 72 children attended the Ambassadors of Peace programme • The floor was built and the rooms were furbished in the new building
Beyond what we planned	In late 2023, Israel was in conflict with neighbouring countries and many people in South Lebanon were affected. With our support, 20 families (120 people) in South Lebanon received monthly parcels containing food, clothing and baby kits
Nepal	
Provide funding for: • Asha Vidhyashram School in Kathmandu • Secondary School Scholarships	With our support: • 121 children were educated at the School (Nursery to Grade 5) • 23 students received scholarships to attend secondary school
Romania	
Provide funding for a foster-care programme and the establishment of a HOPE *worldwide* charity in Bucharest.	With our support: • 18 children in foster-care benefitted from social and educational activities supervised by volunteers from the Bucharest Church • The HOPE *worldwide* charity in Bucharest was officially registered as HOPE, Oriunde in Lume in February 2024
Ukraine Relief Programme (UK)	
Provide funding for the Ukraine Relief Programme in the UK, which offers humanitarian aid and support to Ukrainian refugees and helps to rehouse them in the UK.	With our support, in the UK: • 51 Ukrainian refugees were matched with hosts • Another 71 Ukrainians living with hosts not matched through HWW UK, or living independently, received other support (including emotional and well-being support, help in searching for properties, payment for flights to/from Ukraine for emergency situations, and legal advice) • 10 Ukrainians attended English conversation clubs to develop their English language skills. • 7 Ukrainians received psychological support (trauma counselling) with a Ukrainian therapist
Ukraine Relief Programme (Germany)	
Provide funding for partial salary costs (for 3 months) for staff at HOPE *worldwide* Germany to co-ordinate the the Ukraine Relief Programme in	With our support, 600 Ukrainian refugees were helped over the year, which is approximately 150

Germany, which offers humanitarian aid and support to Ukranian refugees and helps to rehouse them in other European countries.	people over 3 months.
Zambia	
Fund salaries and central costs at HWW Zambia for a short period. This allowed HWW Zambia to continue operating and search for new sources of funding for 2024 onwards.	With our support, HWW Zambia was able to continue operating the following programmes: • The Early Childhood Development (ECD) programme for 125 children aged under 6 • Kids Clubs for 221 orphans and vulnerable children up to 18 years old • Women's Economic Empowerment activities for 194 women
Zimbabwe	
Fund salaries and central costs at HWW Zimbabwe for a short period. This allowed HWW Zimbabwe to continue operating and search for new sources of funding for 2024 onwards.	With our support, HWW Zimbabwe was able to continue operating the following programmes: • The Early Childhood Development (ECD) programme for 201 children aged under 6 • The Women's Economic Empowerment programme (including ECD parenting programme, and baking, crocheting, beading, stone carving and gardening activities) for 218 women
Beyond what we planned	**Turkiye 'Tiny Houses' Programme** In February 2023, an earthquake struck south-eastern Turkiye near the Syrian border causing widespread damage and affecting nearly 26 million people. A local construction company responded to the disaster by building small pre-assembled houses (called 'Tiny Houses') for people who were left homeless after the earthquake. In March 2024, HWW UK co-ordinated a volunteer-visit and provided funds for the construction of 6 'Tiny Houses' and the refurbishment of 2 classrooms in a second affected area, near Adiyaman.

Summary of outputs linked to Sustainable Development Goals (SDG)
(1st April 2023 to 31st March 2024)

The Sustainable Development Goals are a collection of 17 interlinked global goals designed to be a "blueprint to achieve a better and more sustainable future for all". The SDGs were set up in 2015 by the United Nations General Assembly and are intended to be achieved by 2030.
https://sdgs.un.org/goals#goals

Thematic Area	SDG	HWW programmes supported	No. of beneficiaries
Education	SDG 4: Quality Education SDG 5: Gender Equality SDG 10: Reduced Inequalities	**Early Childhood Development (ECD)**	
		Zambia	125
		Zimbabwe	201
		TOTAL (ECD)	**326**
		Primary and Secondary Education	
		Industrial Centre of HOPE (Jamgara School) (Ashulia, Bangladesh)	250 (142 girls)
		Pepco School of HOPE (Bangladesh)	150 (90 girls)
		Soham for All Centre of HOPE School (Bangladesh)	150 (83 girls)
		Bhuj School (India)	272 (93 girls)
		HOPE *foundation* School, Hyderabad (India)	233 (112 girls)
		HOPE *foundation* Nursery and Primary School, Pudupattinam (India)	155 (67 girls)
		Asha Vidhyashram School (Nepal)	121 (49 girls)
		TOTAL (Primary and Secondary Education)	**1,331 (636 girls)**
		Vocational Training	
		HOPE Community Centre, Kabul (Afghanistan)	107 (males only)
		Industrial Centre for HOPE (Ashulia, Bangladesh)	132 (73 females)
		Pepco Group School of HOPE (Bangladesh)	298 (239 females)
		Soham for All Centre of HOPE (Bangladesh)	192 (127 females)
		Village of HOPE (India)	638 (517 females)
		TOTAL (Vocational Training)	**1,367 (956 females)**
		GRAND TOTAL (Education)	**3,024 (1,592 females)**

Thematic Area	SDG	HWW programmes supported	No. of beneficiaries
Nutrition	SDG 2: Zero Hunger	Industrial Centre of HOPE (Bangladesh)	250
		Pepco School of HOPE (Bangladesh)	150
		Soham for All Centre of HOPE School (Bangladesh)	150
		HOPE *worldwide* Orphanage (Trichy)	39
		GRAND TOTAL (Nutrition)	**589**
Orphans and Vulnerable Children	SDG 1: No poverty SDG 3: Good Health and Well-Being SDG 4: Quality Education SDG 5: Gender Equality SDG 10: Reduced Inequalities	Asharan Orphanage (India)	41
		Foster-care (Romania)	18
		Ambassadors of Peace (Lebanon)	72
		Kids Clubs (Zambia)	221
		GRAND TOTAL (Orphans and Vulnerable Children)	**352**
Humanitarian Aid	SDG 1: No poverty SDG 2: Zero Hunger SDG 3: Good Health and Well-Being SDG 10: Reduced Inequalities	Humanitarian Aid (Afghanistan)	800 (200 families)*
		Winterization Programme (Afghanistan)	800 (200 families)*
		Lebanon Relief Programme (Beirut)	110
		Relief Programme (Syria)	500
		Humanitarian Aid (South Lebanon)	120
		Ukraine Relief Programme (UK)	122
		Ukraine Relief Programme (Germany)	150
		Turkiye 'Tiny Houses' Programme	24 (6 families)*
		GRAND TOTAL (Humanitarian Aid)	**2,626**
		* We assume each family consists of at least 4 family members who benefitted from aid.	

Thematic Area	SDG	HWW programmes supported	No. of beneficiaries
Health	SDG 3: Good Health and Well -Being	**Vaccinations**	
		Asharan Orphanage, India	20
		Industrial Centre of HOPE, Bangladesh	136
		Pepco School of HOPE, Bangladesh	34
		TOTAL (Vaccinations)	**190**
		Other Health Interventions (including one or more of the following: Health check-up, eye check-up, blood grouping, worm control medicine, clinic visits, or psychological support)	
		Industrial Centre of HOPE (George School), Bangladesh	249
		Pepco School of HOPE, Bangladesh	140
		Soham for All Centre of HOPE School	126
		Village of HOPE Bandaging Unit, India	325
		Ukraine Relief Programme (UK)	7
		TOTAL (Other Health Interventions)	**847**
		GRAND TOTAL (Health)	**1,037**
Women's Economic Empowerment	SDG 1: No poverty SDG 5: Gender Equality SDG 8: Decent Work and Economic Growth SDG 10: Reduced Inequalities	Agricultural Project in Erode, India	207
		Women's Economic Empowerment Progamme, Zambia	194
		Women's Economic Empowerment Progamme, Zimbabwe	218
		GRAND TOTAL (Women's Economic Empowerment)	**619**
TOTAL NUMBER OF INTERNATIONAL BENEFICIARIES Note: Beneficiaries who received support in more than one thematic area have only been counted once			**6,985**

What we plan to do in 2024/25

During 2024/25 through capacity building and ongoing support we will continue to implement our strategy to

1. *Help all UK supported International HOPE worldwide Partners to be sustainable, accountable and well managed.*
2. *Ensure all UK donors feel appreciated and well informed about the International HOPE worldwide programme that they support.*
3. *Establish a UK Disaster Response Process.*

Our plans for the countries we support are as follows:

Afghanistan

- Provide funding for the HOPE Community Centre in Kabul, which provides vocational training to migrant youths from impoverished backgrounds.

Bangladesh

Through partnerships with 3 corporate funders, fully fund 3 schools and Vocational Training Centres (VTC):

- Industrial Centre of HOPE (George School and Vocational Training Centre), Ashulia.
- Provide scholarships for sixth form college for graduates from Industrial Centre of HOPE.
- Pepco School of HOPE and Vocational Training Centre, Dhaka.
- Soham for All Centre of HOPE School and Vocational Training Centre, Savar, Dhaka.
- Assist in the designing and raising funds for a new programme to train women in Northern Bangladesh in the production and sale of jute products.

India

- Provide funding to the Village of HOPE for:
  - Full operating and salary costs at 2 bandaging centres, where leprosy patients receive treatment for their wounds
  - Partial operating and salary costs at Vocational Training Centre
  - Send UK podiatrists to volunteer at the Village of HOPE
- Provide partial funding for the following programmes:
  - Pudupattinam School
  - Hyderabad School
  - Asharan Orphanage
  - Erode Agricultural Project
  - Bhuj School

Lebanon

- Provide funding for two part time members of staff to run the HOPE worldwide programmes in Lebanon.

Nepal

- Provide funding for the Asha Vidhyashram School in Kathmandu and funding for pupil scholarships for secondary school. Research funding opportunities for other programmes of HOPE *worldwide* Nepal.

Romania

- Provide funding for a salary and running costs of the pilot project to help fostered children in Romania.

Turkiye

- Provide further funds to build "tiny houses" in the Hatay area of Southern Turkiye and to support a vocational training centre and after school club in Adiyaman, Southern Turkiye.

Ukraine

- Provide continuing support where needed for refugees that we housed through our Homes for Ukraine Project.

Zambia

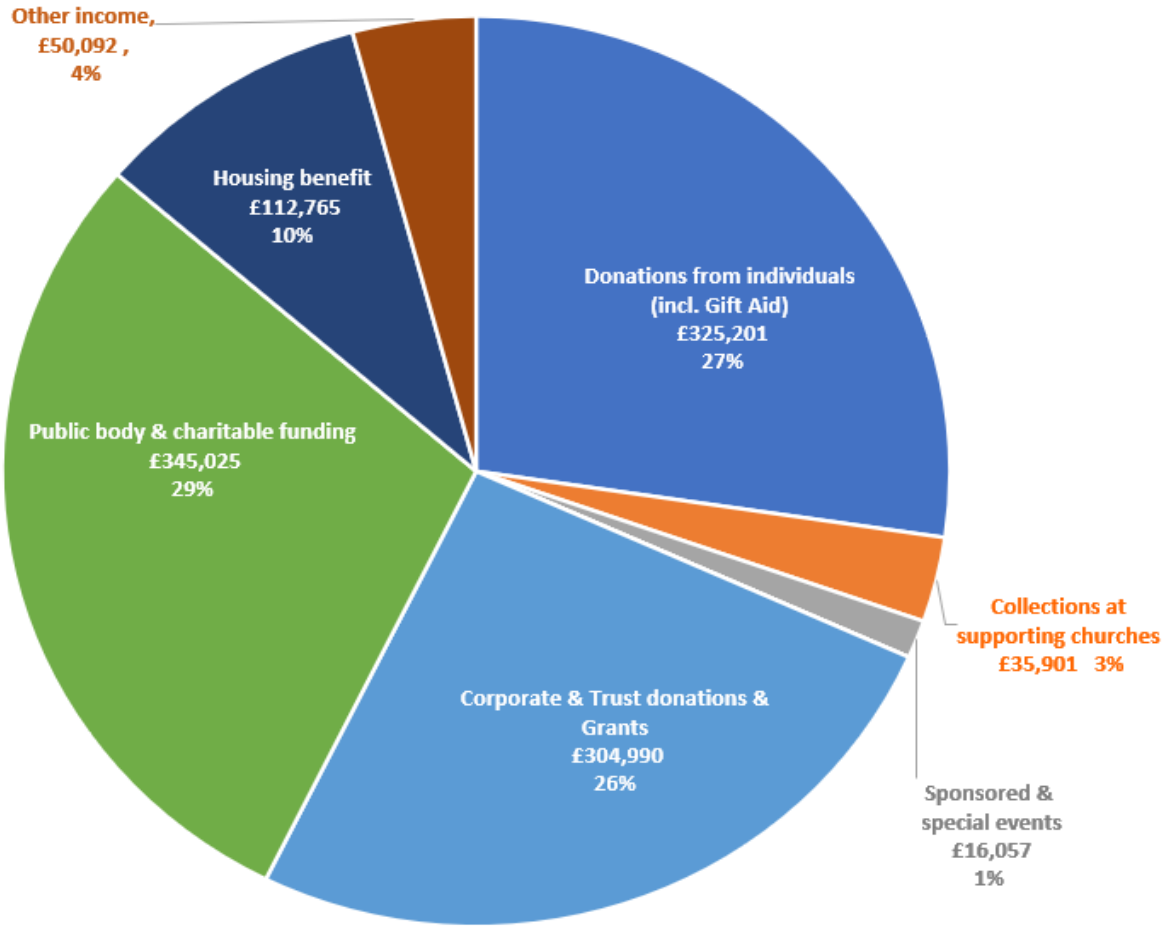
- We plan to provide funding for central costs and salaries for four community sites in Lusaka that run Kids Clubs, Women's Empowerment Programmes, and Parents Support Groups. We also plan to assist in finding new funding opportunities for HOPE *worldwide* Zambia.

Zimbabwe

- We plan to provide funding for central costs, salaries and site costs at five community sites in or around Harare that run Early Childhood Development training, Kids Clubs and Women's Economic Empowerment Training. We also plan to assist in finding new funding opportunities for HOPE *worldwide* Zimbabwe.

Financial Review

Sources of Funds



During 2023-24, we received financial support from diverse sources, including public bodies such as local government grants, central government funded programmes, and other charitable organisations. These funds constituted 29% of our total income, the same percentage as the previous fiscal year. The allocation of these funds primarily supported our Homeless Services (Two Step) and Recovery Services (ODAAT) programs.

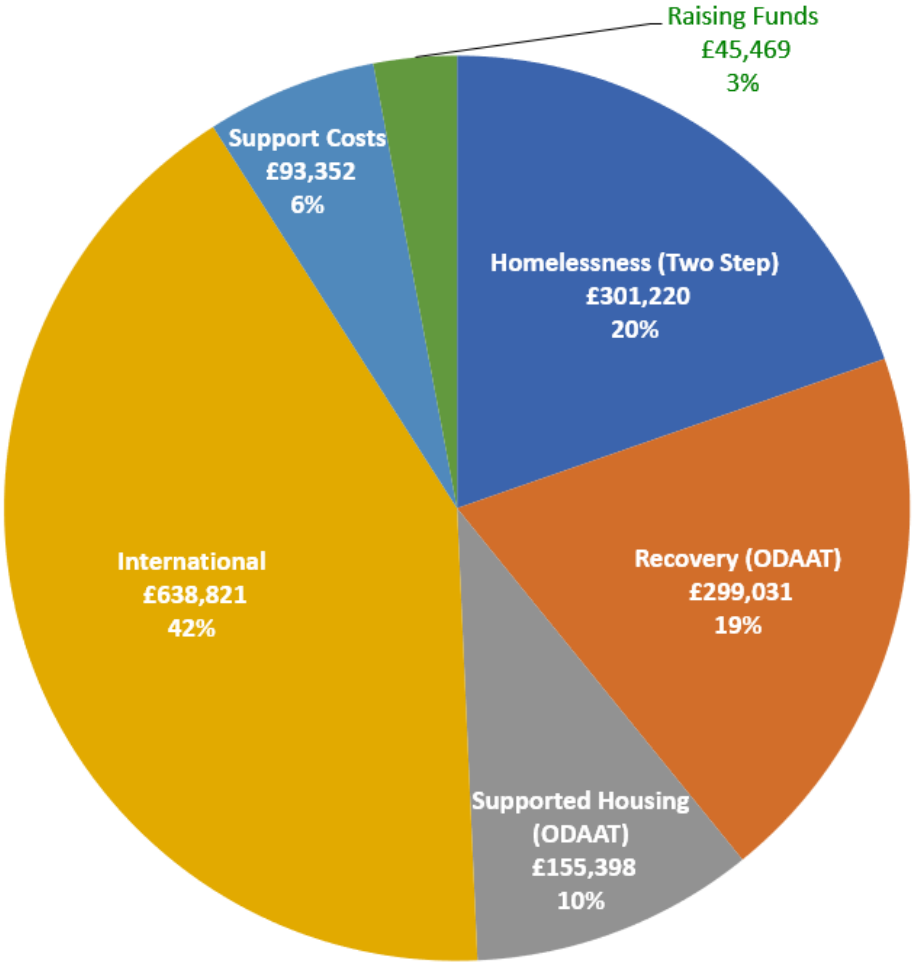
Our Recovery Services (ODAAT) received Housing Benefit, representing 10% of our total income, a slight decrease from the previous year's 12% (2022/23). This funding was instrumental in sustaining our Stage 1-3 Recovery House, albeit with the closure of ODAAT early in the upcoming financial year, will result in a decline of housing benefit income to zero.

We express our deep appreciation and gratitude to so many individuals whose generous donations, along with associated Gift Aid, greatly contributed to the work we do. Our gratitude extends to the supporting churches and participants in sponsored events whose combined contributions represented 35% of our total income, mirroring the previous year's support level. Much of this funding was unrestricted, providing us with the agility to address the unique needs of our beneficiaries.

Corporate donations and funding accounted for 26% of total income showcasing a rise from 20% in 2022/23. We would like to extend a special acknowledgement to the companies and organisations that

have generously backed our International Programmes. For instance, George, the clothing division of **ASDA**, has kindly supported the largest HOPE worldwide school in Bangladesh through a three-year partnership. Similarly, **Pepco** funds the Ashulia Primary School in Bangladesh, also under a three-year arrangement, while **PDS Multinational Holding** (Soham for All) has been a steadfast supporter of a school in Dhaka, Bangladesh. **Sevenhill** has played a pivotal role in supporting the Village of Hope in India.

Uses of funds



In the pursuit of our mission, we allocated a significant portion of our resources towards serving our beneficiaries, with 91% of our total income dedicated to this purpose. This shows a slight increase from the previous year's 90% allocation.

Within this allocation, Homeless Services accounted for 20%, demonstrating a slight decline from the previous year's 22%. Similarly, Recovery Services and Supported Housing (ODAAT) represented 30% of our expenditure, compared to 28% in 2022/23. Notably, our commitment to international support constituted 42% of our expenditure, showcasing a small rise from the previous year's 40%. With regards to international support, a significant portion of our expenditure was directed towards providing grants to our overseas partner organisations.

The remaining 9% of our income, a slight decrease from 10% in 2022/23, was designated for vital fundraising activities and support costs. This included the overall management of our charity, ensuring the smooth functioning of our operations and the sustainability of our endeavors.

Reserves

The Charity's Reserves policy balances the need to protect our charitable activities and our desire to maximise the impact of the funds we raise on our beneficiaries. We have 3 very different streams of activity and this requires a bespoke approach to reserves management.

- Two Step works with clients for up to 6 months. Once a client is accepted onto the programme and starts the process of looking for housing it would be very disruptive if they have to start again with another provider. This would significantly extend the period for which they were homeless. Our reserve level is set at 6 months of the full operational cost which is £150,611

- Our International Programmes are operated by partners in other countries. We provide development and support for these partners to ensure that the programmes they run meet the standards required. This support is to ensure that these programmes meet the needs of corporate and individual funders. Our agreements with Corporate Funders are up to 3 years in length and require us to provide this type of support for the whole period. The reserve amount is set at the cost of providing this support for all of our International programmes for 1 year, although in the case of an orderly closure the level of support will gradually taper over 3 years as the number of funders and programmes reduces. This amount is £60,988.

- International programmes are funded from Restricted Funds donated for specific purposes. However many of the programmes deliver services, such as education, where a sudden closure would be very disruptive to beneficiaries. We believe it is prudent to have an unrestricted reserve equivalent to 1/3 of the annual grant amount for our long term programmes in case a funder has to withdraw for some reason. This would allow the programme, such as a school, to continue whilst another funder is identified, or for an orderly closure by the partner organization. For International Programmes funded by individual donations we have set the reserve level at 6 months of the overall grant level. This gives partner organisations time to find other funders or to carry out an orderly closure. The total amount set aside for this is £234,966.

- We have started a new volunteering programme which is currently rolling out with partner organisations. To manage an orderly closure of this programme we would need to pass over the support activities we provide to these partners. Our reserve level is set at 3 months of the full operational cost which is £13,150.

- In addition to these programme specific reserves an orderly closure would also require that we continue to provide management and administrative support to these programmes as well as wind down the organisation. Our reserve level is set at 12 months of the cost of this support which is £93,351.

In addition to the costs of winding down these streams of activity we also need to have reserves to cover the redundance cost for staff and the cost of any unexpired leases. The amount for this £78,660.

The Trustees have therefore concluded that the overall reserve within our unrestricted funds should be as follows:

	2023-24	2022-23
Two Step	150,611	147,752
International Support Cost	60,988	58,084
International Reserve	234,966	188,999
Volunteer Programmes	13,150	--
Management Support	93,351	84,585
Redundancy Cost	70,088	68,526
Lease Cost	8,571	38,571
Total	**631,725**	**586,517**

For the 2023/24 financial year, unrestricted funds exceed the target level outlined in the table above, with our free reserves covering eight months of expenditure. Our free reserves represent 8 months of expenditure. In 2024/25, the Board will continue to refine the Reserves Policy, and establish "Designated Funds" earmarked for specific purposes. This strategic approach will ensure a prudent and accountable use of resources across our evolving range of charitable activities.

Fundraising Practices

The charity is dedicated to fundraising with integrity and accountability, engaging supporters through personalised email appeals and presentations at supporting churches. We seek to maintain the highest ethical standards which reflect our core values in our fundraising activities. By actively seeking and valuing feedback from donors, we seek to foster a culture of trust and empowerment, with their suggestions shaping our practices and deepening their connection to our mission. The charity benefits from events organised by both staff and supporters.

HOPE *worldwide* is registered with the Fundraising Regulator and adheres to the standards of the Fundraising Code. As far as the Trustees are aware, the Code has been complied with during the year. There is a complaints policy to deal with any issues that may arise. No complaints have been received about fundraising activity in the year.

We did not employ third-party fundraising organisations.

Risk Management

The charity conducts a thorough review of its risk register on a quarterly, bi-annual or annual basis, depending on the risk profile of each area. This approach ensures that we establish and maintain effective systems, policies, and procedures to mitigate potential risks to the organisation. The principal risks are sustainability of income, cybersecurity and the safety of staff, volunteers and beneficiaries. A summary of these risks and the key mitigations is given below:

Sustainability of Income

A proportion of the charity's funding comes from local authority funding and this is vulnerable to decisions beyond our control. All the Senior Management team are actively engaged with seeking alternative funding sources and developing funding strategies for their areas. A part time fundraiser assists this work.

In light of economic challenges such as inflation, reduced household incomes, and other macroeconomic factors, we closely monitor the potential impact on donor income. We are grateful to our supporters and have invested more resources in donor relations in communicating the impact and outcomes of all HOPE programmes.

Cyber Security

In an increasingly digital world, the charity recognises the critical importance of cybersecurity in protecting sensitive data and ensuring the integrity of our operations. We have implemented robust cybersecurity measures, including staff training on digital safety and the hiring of a IT support services firm to safeguard our systems.

Safety of Staff, Volunteers and Beneficiaries

All staff and volunteers who work with beneficiaries are screened, which includes a police check, and they are provided with training for their roles. The Charity achieved the Investors in People Gold Standard while ODAAT is regulated by the Care Quality Commission (CQC) and has been successfully audited by them. The Charity has designated Health & Safety officers and a Designated Safeguarding Lead for our UK operations and international activities respectively.

The Trustees are conscious that the programmes we fund overseas constitute an area of risk for the Charity, even though we are not running these programmes directly. We work with our partner charities to ensure their safeguarding and whistleblowing policies are suitable and robust. We are currently working with our partners and other members of the HOPE *worldwide* Global Network to improve these policies further. This work takes into account the "Safeguarding for External Partners" Standards produced by DFID when it was stand alone.

Structure, Governance and Management

Governing document

The name of the Charity is HOPE *worldwide*, a company limited by guarantee. It was formed on 22 October 1991. On 26 November 2020 the Memorandum and Articles of Association was amended to reflect current charity best practices. The Trustees are also directors and members of the company with liability limited by guarantee to £1. There are no other members. None of the Directors had any other interest in the Charity. The Directors are also Trustees for the purposes of charity law and in this report they are referred to as Trustees.

Appointment of Trustees

Throughout 2023-24, the average number of Trustees stood at seven. Skills gaps on the board are reviewed and the Board seeks volunteers with appropriate competencies to fill these. The power to appoint Trustees rests with the existing Board. It is expected that all Trustees have demonstrated their interest through acting as volunteers with the Charity before being considered for appointment.

The Trustees' skills and experience are broad and include business, public service, voluntary sector and international development. Before joining the Board, all prospective new Trustees are interviewed by the existing Board and also attend Board meetings as observers. New Trustees are provided with an induction and training.

Organisation

The Board met six times between April 2023 and March 2024 to review reports from the Management Team and to discuss the direction and policies of the Charity. Additionally, the full Board met two times to decide on the future of our Drug & Recovery Programme (ODAAT) with the decision to close ODAAT made in December 2023.

Different trustees visited the programmes throughout the year.

Day to day operational decisions were delegated to the Chief Executive who reported to the Board at board meetings and regularly met with the Chair.

Staff Remuneration Policy and Performance Management

HOPE *worldwide* is committed to offering fair and appropriate salaries which will enable us to attract and retain skilled staff, therefore maximising our impact and delivering our objectives.

To facilitate this, HOPE worldwide assesses roles using the National Joint Council (NJC) process and utilizes NJC pay scales to determine a pay point for each role. The Charity then pays the employee within a range of +/- 10% of this pay point, contingent on their performance and development within the role. The responsibility for this process lies with the Board of Trustees, in collaboration with the Chief Executive. In the case of setting the Chief Executive's salary, the same process is applied to establish a pay point. However, the ultimate decision rests entirely with the Board.

Staff and Volunteers

Staffing averaged 13.3 full-time equivalent (FTE) employees. Of these 5.6 FTEs worked in Homeless Services, 4.3 FTEs in Recovery Services, 2.3 FTEs on international development, 0.5 FTE on the Homes4Ukraine programme and the remaining staff in “support services”.

Approximately 218 people also provided an estimated 10,495 volunteer hours. These volunteers ranged from Trustees to Ambassadors to Fundraisers to Mentors and Support for international partners and represent a 24% uplift on the prior year. Without the commitment of these volunteers the Charity would not be able to accomplish its objectives and we are deeply grateful for their service.

The Charity is a supporter of and pays at least the Living Wage and maintained the Investors In People Gold Standard (awarded 2021 and previously in 2017 and 2014).

Related parties and cooperation with other organisations - UK

Throughout 2023/24, HOPE *worldwide* worked operationally with many agencies including local authorities, the North London Housing Partnership and charities such as Glass Door Homelessness Charity and NEWway Project as well as probation services, prisons, drug intervention project teams, substance misuse teams, detox units and others**.**

HOPE *worldwide* maintains close links with church groups linked to the International Churches of Christ, which originally founded HOPE *worldwide*. These are ICC Missions, Thames Valley Churches of Christ and Avon Valley Churches of Christ. These churches regularly collect donations from their congregations on behalf of HOPE *worldwide*. They also sometimes make restricted donations for the benefit of various HOPE *worldwide* programmes.

The Charity is a member of the Homeless Link and Housing Justice.

Related parties and co-operation with other organisations – Overseas

The Charity is a member of the HOPE *worldwide* Global Network, a coalition of organisations. Members of this network all have their roots in the charitable work of the International Churches of Christ (ICOC). All of the members, like HOPE *worldwide*, are independent charities that maintain close links with their local ICOC congregations. The HOPE *worldwide* Global Network follows a membership structure and all members share a common set of values, agree to meet a set of standards and have the objective of helping the poor or disadvantaged.

HOPE *worldwide* both contributes and receives grants of funds from other members of the network for specific programmes and unrestricted charitable purposes. The Charity also receives financial support from donors based in the UK to fund programmes undertaken by other network members. Where grants are received by the Charity they are reported as restricted or unrestricted income. Where grants are made to HOPE *worldwide* network members they are reported under grant making or overseas support. These relationships do not have any other impact on the policies of the Charity.

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Statement of Trustees' Responsibilities

Company law requires the trustees to prepare financial statements that give a true and fair view of the state of affairs of the Charity at the end of the financial year and of its surplus or deficit for the financial year.

In doing so the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Make sound judgements and estimates that are reasonable and prudent; and
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the Charity and enables them to ensure that the financial statements comply with the Companies Act 2006. The trustees are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In accordance with company law, as the company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the company's auditors are unaware; and
- as directors of the company we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the Charity's auditors are aware of that information.

The financial statements have been prepared in accordance with the provisions of the Companies Act 2006 applicable to companies subject to the small companies' regime.

By order of the trustees



Martin Saurma-Jeltsch
Chair of Trustees



Samantha Sokoya
Trustee

Date: 23 September 2024

Reference & Administrative Details

Charity registration number	1045930
Company registration number:	02659784
Website	www.hopeworldwide.org.uk
Registered address	360 City Road London EC1V 2PY
Trustees (Directors)	Alexander Cameron Chidinma Obi Dennis Francis John Partington (resigned December 2023) Martin Saurma-Jeltsch (Chair w/e May 2023) Muriel Gutu Samantha Sokoya Iain Williams (resigned May 2023)
Senior Management	Michael Farrell — Chief Executive Bruce Miller — Director of Recovery Services Rob Payne — Director of Homeless Services Jane Whitworth — Director of Development
Auditors	Haysmacintyre LLP 10 Queen Street Place London EC4R 1AG
Bankers	Lloyds Bank plc Victoria House Southampton Row London WC1B 5HR
Solicitors	Bates Wells 10 Queen Street Place London EC4R 1BE

Independent auditor's report to the members of HOPE *worldwide*

Opinion

We have audited the financial statements of HOPE worldwide for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of the charitable company's net movement in funds, including the income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's 's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Trustees' Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Annual Report (which includes the directors' report prepared for the purposes of company law) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the Trustees' Annual Report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Annual Report (which incorporates the directors' report).

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the charitable company; or
- the charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees for the financial statements

As explained more fully in the trustees' responsibilities statement set out on page 34, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to

liquidate the charitable company or to cease operations or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Based on our understanding of the charitable company and the sector in which it operates, we identified that the principal risks of non-compliance with laws and regulations related to regulatory requirements of company and charity law applicable in England and Wales and the regulatory requirements of the Care Quality Commission (CQC), and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Charities Act 2011, Companies Act 2006 and payroll taxes.

We evaluated management's opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principal risks were related to posting inappropriate journal entries and management bias in certain accounting estimates and judgements such as the income recognition policy applied to grant income. Audit procedures performed by the engagement team included:

- Inspecting correspondence with appropriate regulators and tax authorities;
- Discussions with management including consideration of known or suspected instances of non-compliance with laws and regulation and fraud;
- Evaluating management's controls designed to prevent and detect irregularities;
- Review of minutes of meetings to identify expected material amounts of voluntary income; and
- Identifying and testing journals

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Lee Stokes (Senior Statutory Auditor)
For and on behalf of Haysmacintyre LLP, Statutory Auditors

10 Queen Street Place
London
EC4R 1AG

Date: 2 October 2024

Statement of Financial Activities
(incorporating an income and expenditure account for the year ended 31st March 2024)

	Notes	Unrestricted Funds 2023-24 £	Restricted funds 2023-24 £	**Total Funds 2023-24** £	Total Funds 2022-23 £
Income from:					
Donations	2	193,308	488,840	**682,148**	753,805
Charitable activities	2	151,902	351,303	**503,205**	598,816
Investments		4,659	18	**4,677**	1,461
Other		-	-	**-**	11,166
Total income		349,869	840,161	**1,190,030**	1,365,248
Expenditure on:					
Raising funds	3	45,468	-	**45,468**	52,295
Charitable activities	3	93,351	1,394,472	**1,487,823**	1,289,326
Total expenditure		138,819	1,394,472	**1,533,291**	1,341,621
Revaluation Gain	10	707,549	-	**707,549**	-
Net income/(expenditure)	7	918,599	(554,311)	**364,288**	23,627
Transfers		(521,301)	521,301	**-**	-
Net movement in funds		397,298	(33,010)	**364,288**	23,627
Balances brought forward at 1st April		599,630	179,270	**778,900**	755,273
Balances carried forward at 31st March		996,928	146,260	**1,143,188**	778,900

All amounts derive from continuing activities.

The Charity has no gains or losses other than those shown above.

Balance Sheet Company number 2659784

	Notes	31st March 2024 £	31st March 2024 £	31st March 2023 £	31st March 2023 £
Fixed Assets					
Tangible assets	*9*		1,001		735,967
Current Assets					
Properties held for resale	*10*	1,431,360		-	
Debtors	*11*	181,712		165,626	
Cash at bank and in hand		323,339		659,197	
		1,936,411		824,823	
Creditors - amounts falling due within one year	*12*	(379,549)		(338,389)	
Net current assets			1,566,862		486,434
Total assets less current liabilities			1,557,863		1,222,401
Creditors – amounts falling due after more than one year	*13*		(414,675)		(443,501)
Net assets			1,143,188		778,900
*Represented b*y:					
Unrestricted funds	*14*		996,928		599,630
Restricted funds	*15*		146,260		179,270
			1,143,188		778,900

These financial statements have been prepared in accordance with the special provisions of the Companies Act 2006 relating to small companies.

Approved and authorised for issue by the Trustees on 23 September 2024 and signed on their behalf by:



Martin Saurma-Jeltsch
Chair of Trustees



Samantha Sokoya
Trustee

The notes on pages 43 to 58 form part of these financial statements.
HOPE *worldwide* company registration number 2659784

Statement of Cash Flows For the year ended 31st March 2024

	2023-24		2022-23	
	£	£	£	£
Net income		**364,288**		**23,627**
Adjustments for non-cash items:				
Depreciation	12,378		14,614	
Revaluation gain	(707,549)		-	
Debtors (increase)/decrease	(16,086)		89,461	
Creditors increase/(decrease)	41,422		(54,849)	
	(669,835)		49,226	
Adjustments for non-operational items:				
Interest income	(4,677)		(1461)	
Interest expense	25,162		19,875	
	20,485		18,414	
Net cash inflow / (outflow) from Operating activities		(649,350)		91,267
Cash flows from Investment activities				
Interest received	4,677		1461	
Purchase of property plant and equipment	(1,229)		-	
Net cash outflow from Investment activities		3,448		1,461
Cash flows from Financing activities				
Interest paid	(25,156)		(19,875)	
Mortgage repayments	(29,088)		(48,386)	
Net cash inflow / (outflow) from Financing activities		(54,244)		(68,261)
Increase/(decrease) in cash and equivalents		**(335,858)**		**24,467**
Cash balance at 1st April		659,197		634,730
Cash balance at 31st March		**323,339**		**659,197**

Notes to the Financial Statements

1 Accounting policies

1.1 Basis of preparation

The financial statements of the Charity are prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. They are drawn up on the historical cost accounting basis. The Charity meets the definition of a public benefit entity under FRS 102. The financial statements are prepared in Pounds Sterling rounded to the nearest Pound.

1.2 Going Concern

The financial statements have been prepared on a going concern basis as the trustees are satisfied that there is no material uncertainty and the preparation of accounts on the going concern basis is supported by financial plans. In particular, a detailed cashflow forecast has been prepared on reasonable assumptions of income and expenditure such as key funding contracts, housing benefit and funded client income, and staff levels.

1.3 Fund accounting

The Charity maintained a number of funds during the reporting period. The unrestricted fund is expendable at the discretion of the Trustees in furtherance of the objectives of the Charity. Such funds may be held in order to finance both working capital and capital investment. The restricted funds are held to sustain HOPE *worldwide* programmes both in the UK and overseas. Details of the restricted funds are set out in Note 12.

1.4 Income

All income is recognised in the statement of financial activities when the conditions of receipt have been met and receipt is probable. The following accounting policies are applied to income:

Donations

Donations and all other receipts from fundraising are reported gross and related fundraising costs are reported in costs of raising funds where appropriate.

Tax reclaimed on money donated under the Gift Aid scheme

Income under this category is recognised in the financial statements on the date that the underlying donation is received by the Charity.

Income from Charitable Activities

We receive funding from public bodies such as Local Government grants and Housing Benefit, and programmes funded by Central Government and other Charities. These funds go towards our Homeless Services (Two Step) and Recovery Services (ODAAT) programmes.

1.5 Costs of raising funds

Costs of raising funds are those incurred in seeking voluntary income.

1 Accounting policies (continued)

1.6 Costs of charitable activities

Costs of charitable activities includes all expenditure directly related to the objectives of the Charity and comprises the following:

Grants payable

Grants payable are accounted for when the Trustees have accepted a legal or moral obligation to make the grant. This will usually be when the commitment is communicated to the recipient.

Other expenditure on charitable activities

Other expenditure on charitable activities comprises the costs of staff salaries, travel and subsistence, facility costs, communication and programme costs.

Support Costs

Support costs have been allocated to the costs of raising funds and charitable activities on the basis of staff time. Prior year figures have been restated to show governance costs as a component of support costs.

1.7 Governance costs

Governance costs include costs of governance arrangements which relate to the general running of the Charity. These activities provide the governance infrastructure which allows the Charity to operate and to generate the information required for public accountability.

1.8 Tangible fixed assets

Depreciation is provided on cost in equal annual instalments over the estimated useful lives of the assets – or, in the case of leasehold improvements, over the life of the lease. The rates of depreciation for non-lease related assets are as follows:

Buildings:	2% per annum
Fixtures & Fittings:	10-25% per annum
Office Equipment:	20-33% per annum

Items held by the Charity are recognised as assets where they have a useful life (likely to bring future economic benefit) of more than one financial year and where the initial cost is over £300, or at the discretion of management, any single pieces of equipment costing less, such as computers.

1.9 Foreign currency translation

Transactions denominated in foreign currencies are recorded in the local currency at actual exchange rates at the date of the transaction. Monetary assets or liabilities denominated in foreign currencies at the balance sheet date are reported at the rates of exchange prevailing at the date. Any gain or loss arising from a change in the exchange rates subsequent to the date of the transaction is included as an exchange gain or loss in the statement of financial activities.

1.10 Pension costs

The Charity operates a defined contribution pension scheme. The Charity's liability under this plan is limited to the on-going contributions.

1.11 Operating leases

Rental costs under operating leases are charged to the statement of financial activities in equal amounts over the period of the lease.

1.12 Entity Details

HOPE worldwide is a company limited by guarantee registered in England and Wales (Company number 2659784). It is a charity registered with the Charity Commission (Charity number 1045930). Its registered address is shown on page 29.

1.13 Estimates and Judgements

In preparing the financial statements the trustees are required to make judgements and use estimates. In preparing these accounts the trustees have not identified any areas which they consider to be subject to significant estimation uncertainty.

2 Analysis of Income raised across distinct areas of activity

2023-24	Homeless-ness	Recovery	Supported housing	Internat-ional support	General	**2023-24 total**
	£	£	£	£	£	£
Individuals' donations (incl. Gift Aid)	6,064	3,232	-	132,786	183,119	325,201
Collections at supporting churches	-	(8,000)	-	43,901	-	35,901
Sponsored & special events	-	2,092	-	9,471	4,494	16,057
Legacies	-	-	-	-	-	-
Corporate & Trust donations & grants	2,000	-	-	297,294	5,696	304,990
Public body & charitable funding	302,480	42,545	-	-	-	345,025
Housing benefit	-	138	112,627	-	-	112,765
Other income	3,900	2,258	-	-	43,933	50,091
Total	314,444	42,265	112,627	483,452	237,242	**1,190,030**

2022-23	Homeless-ness	Recovery	Supported housing	Internat-ional support	General	**2022-23 total**
	£	£	£	£	£	£
Individuals' donations (incl. Gift Aid)	2,782	6,382	-	145,069	196,027	350,260
Collections at supporting churches	-	-	-	61,973	337	62,310
Sponsored & special events	1,116	318	-	7,452	13,628	22,514
Legacies	-	-	-	50,000	-	50,000
Corporate & Trust donations & grants	-	-	-	262,873	5,848	268,721
Public body & charitable funding	286,166	105,439	-	-	-	391,605
Housing benefit	-	(3,571)	162,983	-	-	159,412
Other income	-	9,940	-	-	50,486	60,426
Total	290,064	118,508	162,983	527,367	266,326	**1,365,248**

3 Analysis of Expenditure across distinct areas of activity

2023-24	Homeless Services	Recovery	Supported housing	Internat-ional support	Raising Funds	**2023-24 total**
	£	£	£	£	£	£
Programme grants	4,000	-	-	536,268	-	540,268
Salaries and wages	211,906	244,552	18,876	98,703	36,630	610,667
Office & housing, incl. mortgage	75,703	10,188	133,907	86	-	219,884
Counselling/activities, training/events	1,872	19,404	281	-	-	21,557
Travel & subsistence	1,129	4,540	4	3,462	-	9,135
Volunteer costs	142	12,918	-	25	-	13,085
Legal & professional	-	-	-	-	2,197	2,197
Other direct expenses	(170)	5,387	1,284	-	450	6,951
Other indirect expenses	6,640	2,042	1,046	277	6,191	16,196
Subtotal	301,222	299,031	155,398	638,821	45,468	1,439,940
Support (see Note 6)	8,140	39,149	9,212	21,025	15,825	93,351
Total	309,362	338,180	164,610	659,846	61,293	**1,533,291**

2022-23	Homeless Services	Recovery	Supported housing	Internat-ional support	Raising Funds	**2022-23 total**
	£	£	£	£	£	£
Programme grants	-	-	-	452,402	-	452,402
Salaries and wages	230,293	148,727	63,225	82,022	36,169	560,436
Office & housing, incl. mortgage	54,501	11,109	109,379	-	-	174,989
Counselling/activities, training/events	1,830	17,286	1,237	-	-	20,353
Travel & subsistence	947	2,550	-	-	-	3,497
Volunteer costs	15	16,229	-	-	-	16,244
Legal & professional	-	-	-	-	4,030	4,030
Other direct expenses	197	6,594	1,255	-	1,918	9,964
Other indirect expenses	7,721	1,307	1,046	-	5,045	15,119
Subtotal	295,504	203,802	176,142	534,424	47,162	1,257,034
Support (see Note 6)	12,943	35,458	8,937	18,194	9,055	84,587
Total	308,447	239,260	185,079	552,618	56,217	**1,341,621**

4 Financial performance by Programme

2023-24	Homeless-ness	Recovery	Supported housing	International support	General	**2023-24 total**
	£	£	£	£	£	£
Income	314,444	42,265	112,627	483,452	237,243	1,190,031
Costs of charitable activities before support costs	(301,220)	(299,031)	(155,398)	(638,821)	-	(1,394,470)
Less increase in restricted funds	-	-	-	(41,401)	-	(41,401)
Financial performance before support & fundraising	13,224	(256,766)	(42,771)	(196,770)	237,243	(245,840)
Fundraising cost by programme	-	-	-	-	(45,469)	(45,469)
Financial performance before support costs	13,224	(256,766)	(42,771)	(196,770)	191,774	(291,309)
Support costs	(8,140)	(39,149)	(9,212)	(21,025)	(15,825)	(93,351)
Financial performance after fundraising & support costs	5,084	(295,915)	(51,983)	(217,795)	175,949	**(384,660)**

Reconciliation to SoFA

Add back restricted funds:	41,401
Surplus for year:	(342,259)

2022-23	Homeless-ness	Recovery	Supported housing	International support	General	**2022-23 total**
	£	£	£	£	£	£
Income	290,064	118,508	162,983	527,367	266,326	1,365,248
Costs of charitable activities before support costs	(295,504)	(203,802)	(176,142)	(534,424)	-	(1,209,872)
Less increase in restricted funds	-	-	-	(1,493)	-	(1,493)
Financial performance before support & fundraising	(5,440)	(85,294)	(13,159)	(8,550)	266,326	153,883
Fundraising cost by programme	-	-	-	-	(47,162)	(47,162)
Financial performance before support costs	(5,440)	(85,294)	(13,159)	(8,550)	219,164	106,721
Support costs	(12,943)	(35,458)	(8,937)	(18,194)	(9,052)	(84,584)
Financial performance after fundraising & support costs	(18,383)	(120,752)	(22,096)	(26,744)	210,112	**22,137**

Reconciliation to SoFA

Add back restricted funds:	1,493
Surplus for year:	23,627

5 Grant making for overseas work

Country	2023-24 Total £	2022-23 Country £	Organisation	Programme	2023-24 Amount £	2022-23 Amount £
Afghanistan	11,175	12,208	HOPEww Afghanistan	General development	11,175	12,208
Australia	-	660	HOPEww Australia	Life for a Child	-	660
Bahamas	-	-	Hopeww Bahamas	General fund	-	-
Bangladesh	259,871	223,121	HOPEww Bangladesh	General Support	1,640	
				Ashulia school	80,722	40,292
				Dhaka school	70,479	85,363
				Jamgara school	107,030	97,466
Cambodia	1,400	1,217	HOPEww Cambodia	General development	1,400	1,217
				Sonia Kill hospital	-	-
COVID-19	-	3,725	HOPEww Projects – misc.	COVID-19 relief	-	3,725
Croatia	-	26	Croatia	General fund	-	26
India	137,669	82,517	HOPE *foundation*	General development	1,284	300
				Asharan orphanage	12,253	17,424
				Bangalore school	-	500
				Bhuj school	11,501	12,000
				Chennai Arias Home	-	-
				Divya Orphanage	-	12,515
				Hyderabad School	24,136	9,655
				Village of Hope	39,118	8,145
				Leprosy bandaging unit	2,491	21,053
				Sponsor a Child	-	445
				Tamil Nadu Fruit Forests	6,485	
				Tamil Nadu	-	480
				Tigri School	6,001	
				Puduppattinam School	34,400	
Lebanon	22,099	73,455	Lebanon Disaster Fund	General fund	17,050	51,859
				Turkey/Syria Fund	5,049	21,596
Nepal	31,434	17,574	HOPEww Nepal	General development	327	-
				Kathmandu school	29,107	16,937
				Vocational training	2,000	637
Pakistan	-	3,000	Pakistan Relief Fund	Pakistan Flood Relief Fund	-	3,000
Romania	7,999			Foster Care	7,999	
South Africa	-	2,497	South Africa Relief Fund	KwaZulu-Natal Flood Relief Fund	-	2,497
Sri Lanka	-	3,104	Sri Lanka Fund	General Fund	3,104	3,104
Ukraine	38,314	54,612	Ukraine Project Fund	Ukraine Refugee Crisis	38,314	54,612
Zambia	40,056	8,250	HOPEww Zambia	General development	22,315	-
				Kupasa Banja	17,541	8,250
				Chikondi Widows Voices	200	
Zimbabwe	6,354	-	HOPEww Zimbabwe	General Fund	659	-
				Action for Zimbabwe	5,695	-

Total grants made	**556,371**	**485,966**
Funds raised but not yet passed on as grants	146,260	179,270
Total	**702,631**	**655,236**

6 Analysis of Support & Governance Costs

	2023-24	2022-23
	£	£
Staff pay & human resources	27,084	20,095
Training & conferences	2,722	3,034
Travel and subsistence	4,371	1,574
Communications	675	611
Postage, printing, office supplies & utilities	291	11
Software & equipment	7,044	6,281
Marketing, events, subscriptions & website	5,275	3,993
Finance & insurance	3,704	2,335
Depreciation	10,701	10,910
Governance	31,482	35,743
	93,349	**84,587**

Support costs are allocated on the basis of staff time spent on each non-support area of activity (see Note 3).

Governance Costs breakdown		
Audit	20,280	19,800
CEO time	8,418	12,784
Other	2,784	3,159
	31,482	**35,743**

7 Net income

Net income for the year is stated after charging:

	2023-24	2022-23
	£	£
Auditor's remuneration	**20,280**	**19,800**
Depreciation of tangible fixed assets	**12,378**	**14,614**
Operating lease rentals on buildings	**88,187**	**89,092**

8 Staff costs

	2023-24	2022-23
	£	£
Salaries	569,155	518,237
Social security costs	39,070	40,672
Defined contribution pension scheme	34,180	33,598
	642,405	**592,507**
Average headcount	18	17

One employee received annual remuneration in excess of £60,000 in in the year (2023 none). Nothing was reimbursed to trustees during the year (2023: nothing) for travel expenses to attend Board Meetings. No trustee received any remuneration from the Charity in the current or prior year.

Management personnel considered key in serving the Charity during the period were the Chief Executive, the Director of Homeless Services, the Director of Recovery Services, the Director of Development and members of the Board of Trustees, all of whom are active in planning, directing and controlling the activities of the Charity. The total remuneration of key management (including all National Insurance and pension payments) amounted to £156,433 during the period and £162,602 in the prior period.

9 Tangible fixed assets

	Freehold property	Leasehold improve-ments	Fixtures & fittings	Equipment & chattels	**2023-24 total**
	£	£	£	£	£
Cost					
As at 1 April 2023	870,937	31,205	33,654	21,794	957,590
Additions	-	-	-	1,229	1,229
Reclassify to Current Assets	(870,937)	-	(13,814)	-	(884,751)
Disposals	-	-	(16,337)	(5,661)	(21,998)
At 31 March 2024	-	31,205	3,503	17,362	52,070
Depreciation					
As at 1 April 2023	143,256	31,205	26,534	20,628	221,623
Charge for the period	9,944	-	1,046	1,400	12,380
Disposals	-	-	(16,337)	(5,667)	(22,004)
Reclassify to Current Assets	(153,200)	-	(7,740)	-	(160,940)
At 31 March 2024	-	31,205	3,503	16,361	51,069
Net book value					
At 31 March 2024	-	-	-	1,001	1,001
At 31 March 2023	727,681	-	7,120	1,166	735,967

10 Properties held for sale

Asset net book value before transfer (note 9)	723,811
Fair value of asset at 31 March 2024	1,431,360
Gain on on Reclassification	707,549

The balance transferred from fixed assets to current assets held for sale has taken place due to a change of use with the assets now being held for resale. The assets have been revalued at the year end by Kinleigh Foklard & Hayward, Dexters, Winkworth, Marsh & Parsons and SLM with an average fair value calculated as £1,431,360. The assets had a carrying value for £723,810 as at year ended 31 March 2024.

11 Debtors

	2023-24	2022-23
	£	£
Trade debtors	147,057	130,285
Prepaid expenses	13,758	30,718
Accrued Income	19,597	4,623
Lease deposits	1,300	
	181,712	165,626

12 Creditors: amounts falling due within one year

	2023-24	2022-23
	£	£
Mortgage loan	28,096	28,358
Employee pensions	-	7,963
Trade creditors & accrued expenses	145,722	158,768
Foreign grant creditors	2,716	3,278
Deferred income	203,015	140,022
	379,549	338,389
Deferred income reconciliation:		
Opening deferred income	140,022	92,452
Released during the year	(92,452)	(92,452)
Income deferred during the year	140,022	140,022
Closing deferred income	203,015	140,022

13 Creditors: amounts falling due after more than one year

	2023-24	2022-23
	£	£
Mortgage loan	414,675	443,501

The mortgage is secured by a fixed charge on the freehold property

13 Creditors: amounts falling due after more than one year (continued)

Analysis of debt maturity

	2023-24	2022-23
	£	£
In one year or less	28,096	28,358
Between 1 and 2 years	54,162	59,635
Between 3 and 5 years	86,721	64,897
More than 5 years	273,792	317,859
	442,771	470749

14 Unrestricted funds

	2023-24	2022-23
	£	£
Balance brought forward at 1 April	559,721	577,495
Net income	918,599	297,563
Transfers during the year	(481,392)	(315,337)
Balance carried forward at 31 March	996,928	559,721

Transfers represent an excess of restricted expenditure over restricted income funded by unrestricted funds.

15 Restricted funds

2023-24	Balance at 31/03/2023	Income 2023-24	Expenditure 2023-24	Transfers 2023-24	Balance at 31/03/2024
	£	£	£	£	£
Homeless services	-	314,444	(301,222)	(13,222)	-
ODAAT programme	-	42,265	(299,032)	256,767	-
Supported housing	-	-	(155,398)	155,398	-
International support	179,270	483,452	(638,820)	122,358	146,260
Total	179,270	840,161	(1,394,472)	521,301	146,260

The Homeless Services fund is used to assist homeless people in securing long term accommodation.

The ODAAT fund is part of our Recovery Services and is used to assist beneficiaries seeking to overcome drug or alcohol addiction.

15 Restricted Funds (continued)

The Supported housing fund is also part of our Recovery Services and is used to assist those in supported housing and afterwards with their move-on to sustainable housing.

International Support funds represent donations received to fund overseas work.

International support funds with balances to carry forward in 2022-23:

	2023-24	**2022-23**
	£	£
Afghanistan	650	305
Cambodia	200	100
COVID-19	650	100
International Relief	37,093	15,301
India, General Fund	23,289	--
India, Asharan Orphanage	10,107	1,590
India, Hyderabad School	155	17,500
India, Funds for other work	14,911	31,651
India, Village of HOPE	23,492	31,973
India, Puduppattinam Primary School	6,235	40,415
Lebanon, Earthquake Relief	11,899	--
Turkey		
Malaysia	82	-
Nepal General	42	-
Nepal, Kathmandu School	1,145	2,305
Romania General fund	7,001	-
Ukraine, Relief fund	8,002	38,030
Zambia general fund	342	--
Zambia, Kupasa Mwana	785	--
Zimbabwe, Action for Zimbabwe	180	--
Total	**146,260**	**179,270**

2022-23	Balance at 31/03/2022	Income 2022-23	Expenditure 2022-23	Transfers 2022-23	Balance at 31/03/2023
	£	£	£	£	£
Homeless services	-	290,064	(295,505)	5,441	-
ODAAT programme	-	118,508	(203,803)	85,295	-
Supported housing	-	-	(176,143)	176,143	-
International support	177,778	527,367	(534,424)	8,549	179,270
Total	177,778	935,939	(1,209,875)	275,428	179,270

16 Related party transactions

There were no related party transactions in 2023-24 that require disclosure. (2022-23: none).

17 Operating lease commitments

At 31 March, the Charity is committed to making the following minimum payments under non-cancellable operating leases:

Land and buildings	**2023-24**	**2022-23**
	£	£
Amounts payable:		
Within 1 year	30,000	79,600
Within 2 to 5 years	8,548	100,948
	38,548	180,548

18 Statement of Financial Activities for the prior year (ended 31st March 2023), showing the split between unrestricted and restricted funds in the prior year.

	Unrestricted Funds 2022-23 £	Restricted funds 2022-23 £	**Total funds 2022-23** £
Income from:			
Donations	215,840	537,965	**753,805**
Charitable activities	200,842	397,974	**598,816**
Investments	1,461	-	**1,461**
Other	11,166	-	**11,166**
Total income	429,309	935,939	**1,365,248**
Expenditure on:			
Raising funds	52,295	-	**52,295**
Charitable activities	79,451	1,209,875	**1,289,326**
Total expenditure	131,746	1,209,875	**1,341,621**
Net income/(expenditure)	297,563	(273,936)	**23,627**
Transfers	(275,428)	275,428	**-**
Net movement in funds	22,135	1,492	**23,627**
Balances brought forward at 1st April	577,495	177,778	**755,273**
Balances carried forward at 31st March	599,630	179,270	**778,900**

HOPE WORLDWIDE

England & Wales - Charity number 1045930

Accounts

HOPE *worldwide*

(a company limited by guarantee)

ANNUAL REPORT

for the Year ended 31 March 2023

Charity registration number: 1045930

Company registration number: 2659784

Contents

Chairman's Report 3

Trustees' report 4-25
- Who We Are 4
- Objectives and Activities 4-5
- Public Benefit 5
- Achievements and Performance 6-18
  - Homeless Services 6
  - Recovery Services 9
  - Homes4Ukraine 11
  - International Development 12
- Financial Review 18
- Structure, Governance and Management 23

Statement of Trustees' Responsibilities 26

Reference and Administrative Details 27

Independent auditor's report 28-31

Statement of financial activities 32

Balance sheet 33

Statement of Cash Flows 34

Notes to the financial statements 35-48

Chairman's Report

The year ended March 2023 was a strong year for HOPE worldwide. Our ODAAT addiction recovery programme made progress recovering from the COVID pandemic, both in terms of client experience in the programme and numbers on the programme. Our Two Step programme that houses people who are homeless, increased the number of people it housed despite an extremely challenging private rental sector in London. The International Development team achieved a 15% increase in the funds raised for work in other countries.

In response to the Russian invasion of Ukraine in February 2022, and the subsequent refugee crisis, we ran a Homes4Ukraine programme. Our heartfelt gratitude goes to the generosity of our donors, the dedication of many volunteers, and the welcoming embrace of host families across the United Kingdom.

Sadly, within a few months of the end of the financial year we received heart wrenching news – Iain Williams, our chairman, became ill and as a result, after years of immense service stepped down. Iain, thank you for all that you did for us, and through us the many people we serve. We salute you and wish you all the best in your recovery.

Further tragedy struck in the summer. Both of the houses we own and use to provide residences for ODAAT clients were badly burned in separate fires. One house has now reopened but one was so badly damaged that it is likely to only reopen in the second quarter of next year. I am relieved and glad to say nobody was hurt in the fires. However, the fires have restricted the number of people we can have on the programme for a significant period which in addition to the impact on clients, has had a negative financial impact on the charity.

This has brought a period of reflection on ODAAT's immediate and long term financial sustainability and after much research and wrestling with the financial model, we have decided with heavy hearts to close the programme. We will work carefully with our clients in the programme to ensure their needs are met as they either graduate from the programme or move at an appropriate time to one of our valued partners in the field.

We are immensely grateful to everyone who has supported and worked in the programme, and we wish our current and past clients all of the very best in their recovery journeys. Because of the commitment of our staff and generosity of our donors I believe that we will grow from strength to strength, even though in the immediate future we face some strong challenges. Thank you for being on this journey with us.



Martin Saurma-Jeltsch
Chair of Trustees

Trustees Report

Who we are

HOPE *worldwide* was started by members of the London International Church of Christ (now ICC Missions) in 1991 to help people in need and to involve members of the supporting churches in doing this. It is now an independent charity which maintains a close relationship with its founding congregations. Its main charitable objective is the relief of poverty. We are inspired by Christian principles and seek to put them into practice in our work.

The Strategy set for 2021 – 2026, in collaboration with our supporters is as follows:

HOPE worldwide's **VISION** is

Is of a world where everyone has the opportunity to fulfil their God-given potential.

HOPE worldwide's **Mission** is

To empower people to overcome poverty, homelessness and addiction through our compassionate service.

Our work is rooted in the Christian faith and is inspired by the example and love of Jesus Christ.

Our CORE VALUES as:

- **Compassion** – we strive to show care and demonstrate empathy by treating people with kindness, dignity and respect.
- **Integrity** – our work is guided by the principles of honesty, excellence and responsibility
- **Collaboration** – we recognise the strengths, experience and resources of others and so serve alongside many partners

Objectives and Activities

HOPE *worldwide* works in 4 main areas:

- Homeless Services (Two Step) helps those who are homeless and those at risk of being made homeless to access accommodation – mostly in the private rented sector.

  Strategic Objectives for Homeless Services
  - Improve and increase partnerships and collaboration
  - Empower supporters for effective compassionate service
  - Help people reach their potential

- Recovery Services (ODAAT - 'One Day at a Time') helps men suffering from drug or alcohol addiction to move from chaos to constructive living through a combination of counselling, therapy and peer support. This programme also provides housing both to those in the programme and some of those who have graduated from it.

  Strategic Objectives for Recovery Services
  - Enhance immediate recovery and lay foundations for a lifetime of successful constructive living
  - Increase client intake by increasing referral routes

- International Development raises funds for partner charities in other countries, especially in the Global South. These funds may come from individuals, trusts and foundations or corporations and are usually for specific programmes in the recipient countries.

  Strategic Objectives for International Activities
  - Help all UK supported International HOPE worldwide Partners to be sustainable, accountable and well managed.
  - Ensure all UK donors feel appreciated and well informed about the International HOPE worldwide Programme that they support.
  - Establish a UK Disaster Response Process.

- Volunteering
  HOPE worldwide depends on the effort of volunteers. Our volunteers raise money to support our work and also work within our programmes and those of our partner organisations overseas. We encourage our supporters to volunteer for other charities in the UK too.

  Strategic Objectives for Volunteering
  - To inspire and equip volunteers for compassionate service

Public Benefit

The Trustees have complied with the duty set out in section 17 of the Charities Act 2011 to have due regard to public benefit guidance published by the Charity Commission, particularly **Public benefit: running a charity (PB2)**. All trustees give their time voluntarily and receive no benefit from the Charity. Trustees continue to choose to pay their own travel costs rather than make a claim from the Charity, even though they would be entitled to do so.

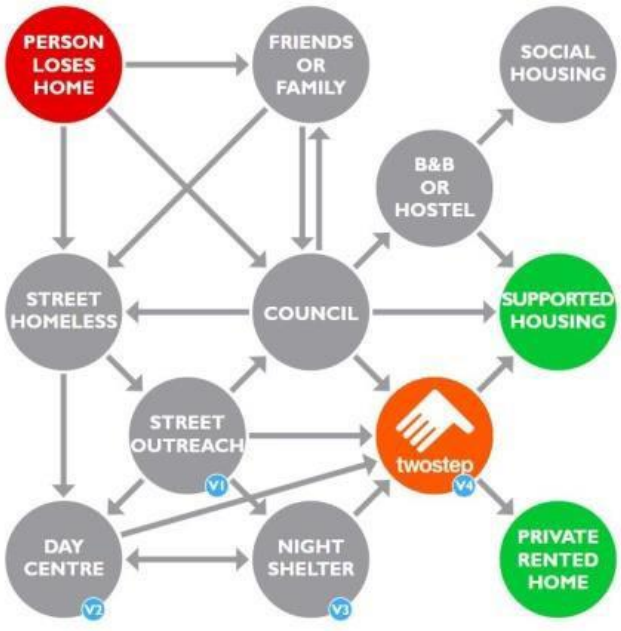
The main focus of our work in the UK is currently London, where our core programmes operate. This year we ran a Homes for Ukraine programme that engaged volunteers from around the United Kingdom to house Ukrainian refugees fleeing war in their country. We are grateful to hosts from supporting churches in Belfast, Birmingham, Bournemouth, Edinburgh, Greater London, Manchester, Watford, Reading and other towns in the Thames Valley region. We are also grateful to new volunteers from outside our normal network of churches who generously stepped in to help host refugees. We are grateful for the enduring, generous support of all our volunteers.

Outside the UK, in 2022-2023 we supported work to help those in need in Lebanon, Nepal, India, Zambia, Bangladesh and Afghanistan as well as Zimbabwe, Cambodia, South Africa, Pakistan and Sri Lanka. We do this by funding programmes which are managed by partner organisations in those countries. We also provide support and advice to these organisations and promote and organise trips by volunteers.

Achievements and Performance

Homeless Services (Two Step)

Description of Programme



The Two Step programme provides a specialised housing service for single people in London who are experiencing or threatened with homelessness. In January 2023, we marked the 30th Anniversary of this service by producing a video telling the story of Two Step in collaboration with a professional videographer.

Staff and volunteers treat each person using the service with dignity, respect, and compassion. We work in partnership with local authorities, night shelters, day centres and other charities who refer people to us for help finding accommodation in the private rented sector or supported housing.

Over the past 30 years Two Step has built relationships with many accommodation providers. This network, combined with the compassionate work of our housing team, supporters and referral partners has enabled us to house over 7,500 people since the programme began.

Danny's Story – the impact of a set of keys

While grieving for the loss of his father, Danny began to experience strain in his home dynamic as family members disagreed about his late father's estate. Feeling emotionally isolated and ostracised by his relatives, Danny found himself homeless at age 41.

Through a referral from the Newham charity NEWway in 2021, Danny found a flat through Two Step and he is so grateful.

'That's an emotional moment — holding a set of keys when you've not had a set of keys and you've been kicked out of your own house…It's so weird how a set of keys makes you think you're at home. I've got a set of keys! These guys have done this for me?!'

Danny is now not only studying law at Birkbeck University with the dream of becoming a barrister, he is also building a social enterprise — Pathways to Healthy Newham — to help tackle community problems through empathy, health and fitness. To read more, see the blog post on our website

What we planned to do in 2022/23	What we did in 2022/23
Improve and increase partnerships and collaboration. • Continue to develop our existing partnerships and tenancy sustainment service. As capacity allows, we may begin new partnerships. • We will apply for further grant funding for our Charity Housing Service to supplement the funding we have already received from the London Housing Foundation.	Despite the challenges finding accommodation, we housed 78 people referred by the North London Housing Partnership with a further 27 finding accommodation after receiving assistance from our team. 245 people were referred to our Charity Housing Service which housed a record 49 people with 24 finding accommodation elsewhere after receiving advice. For this service, we also extended our tenancy support to include 12 and 18 month tenancy sustainment checks. We successfully applied for a grant of £7,000 from the Albert Hunt Trust to support this work and were awarded a final grant payment of £25,000 from the London Housing Foundation.
Empower supporters for effective compassionate service. We will continue to educate our supporters on the causes and responses to homelessness by using social media to tell stories of people we have helped. We will use our relationships with night shelters to connect supporters with opportunities to volunteer.	We referenced the causes of homelessness and the story of Brett in the video that marked the 30th Anniversary of the Two Step programme. This video was shown in supporting churches. There were fewer opportunities to volunteer with night shelters in 2022/23 compared to before the pandemic so the video included an encouragement for supporters to initiate conversations with people who are on the streets and gave guidance on how to help.
Help people reach their potential. Our main focus is to improve and extend the scope of our Charity Housing service. We will aim to have tenancy sustainment rates of greater than 90% for 6 months, 85% for 12 months and 80% for 18 months for this service by the end of March 2023. However, the cost of living crisis may make achieving those goals very challenging.	The actual tenancy sustainment rates were 91.5% for 6 months, 78.8% for 12 months, 70.0% for 18 months. One of the significant causes of people leaving their tenancy was anti-social behaviour by other tenants in the property. This is something that it is very difficult for us to address but we will continue to incorporate lessons learned into our tenancy preparation.

How volunteers were involved in our work

A placement student from Brunel University finished their placement with us in July 2022. The number of students applying for placements has decreased but we are hopeful that we will have other students placed with us in 2023-24.

Return to work after COVID-19:

Staff and volunteers: From Spring 2022 staff returned to the office on a hybrid basis which helps with work-life balance and staff retention.

Risks

- The reduction in supply of rented properties in London and increased demand may make suitable properties unaffordable for some of the people we seek to help.
- The cost-of-living crisis may impact the ability of those we house to pay their bills and sustain their tenancies – especially those affected by the benefit cap.

To help mitigate against these risks, we have joined the National Residential Landlords Association. By attending their training and events, we will further develop our relationships with and understanding of landlords – this will help increase our effectiveness in helping people find housing.

We will continue to collaborate with other organisations in the sector regarding how to support the people we work with. We will also provide information and guidance to help people claiming benefits to move into employment so that they are exempt from the benefit cap.

What we plan to do next year (2023/24)

Improve and increase partnerships and collaboration

- We will pilot a monthly Housing Advice Surgery at the Connection at St Martin's Day Centre.
- The Director of Homeless Services will continue to play an active role as a member of the steering group for the Homeless Link PRS Forum
- We will apply for further grant funding for our Charity Housing Service so that we can again offer a free housing service to Night Shelters, Day centres and other third-sector partners.

Empower supporters for effective compassionate service

- Two Step staff will train and support volunteers who will work alongside people housed in a hostel to make progress in their lives as part of a new pilot project.
- We plan to produce an updated video to help prepare supporters and the general public to have helpful conversations with people on the streets during the Winter.
- We will continue to educate our supporters on the causes and responses to homelessness by using social media to tell stories of people we have helped.

Help people reach their potential

We will continue to build partnerships with organisations such as Social Bite that can support people into work and monitor how many of those housed by our Charity Housing Service access or sustain Education Training and Employment (ETE).

Recovery Services (One Day at a Time - ODAAT)

Description of Programme

ODAAT offers a quasi-residential rehabilitation programme tailored exclusively for men dealing with drug and alcohol addiction. Our approach centres on fostering abstinence through peer support and a range of treatments. Located in south London, our programme provides a secure environment for men aged 18 and above to break free from harmful routines and dedicate themselves to personal growth, promoting enduring recovery.

Daytime activities are situated at St. Mark's Church at the Oval and our recovery houses are in Lambeth, Merton and Wandsworth. We provide a range of support and therapies to aid long-term recovery. The first and second stages each last 12 weeks and there is then the option of third stage supported housing either provided by ODAAT or other organisations with which we work. Treatment takes place at our offices during the day and our clients live elsewhere in our recovery houses, this is what makes us quasi-residential. We also have a rota of experienced volunteers who stay overnight to provide additional cover.

We employ holistic treatment methodology that encompasses psychotherapy, group therapy, individual counseling, life skills and education workshops, alongside recreational activities. Additionally, we provide housing-related support, assisting with eventual resettlement.

Our quasi-residential programme is based on peer support. When someone starts the programme, they have support from a senior peer who has been on the programme for a longer period. The new starter does not travel anywhere outside the house without being accompanied, and they do not have a key to the house. This helps us keep them safe from negative outside influences but empowers them compared to other types of recovery programmes where they are locked down for a period. It also strengthens the peer relationships which are key throughout the programme. We also ensure that we have independent, on-going risk assessments of each person to help us to know when to vary the degree of support.

We accept referrals from both individuals and various agencies, including local authority substance misuse teams and probation services/courts. Clients must be free from drugs and alcohol before admission, as we do not provide detoxification services. Our programme is overseen by the Care Quality Commission (CQC), and during our most recent audit in June 2022, we were rated as 'Good'.

We provide a male only rehab for two main reasons. Firstly, the demand for men to be treated is over twice that of women. Secondly, romantic relationships between men and women are a major cause of relapse. Therefore, to give our clients the best chance of recovery, we have chosen not to have mixed households.

What we experienced at ODAAT in 2022-23

Practicing strong infection and prevention measures helped ensure no COVID outbreaks amongst our clients and volunteers. Government mandated COVID-19 restrictions for rehab facilities ended August 2022.

While government COVID restrictions remained in place, many local authorities continued to send

clients to single site detox/rehab facilities. This was because it helped avoid the need for clients to isolate for a seven day period prior to transferring from a detox facility to a rehab service. ODAAT is a rehab only service and consequently continued to experience lower numbers of new clients compared to pre COVID years. ODAAT continued to develop its staff and programme throughout this period.

During the year ODAAT launched a new website that led to a notable rise in referral numbers contributing to circa 40% of all referrals. Meanwhile the number of admissions to the programme increased 14% year on year.

Guys and St. Thomas' Hospital Detoxification
The pan-London funded detox unit in Guys and St. Thomas' hospital (**GSST**) placed three block booking to cover the winter months until the end of March 2023. Rough sleepers from the London boroughs were given the opportunity to come into rehab with funding provided by GSST.

Programme Results

Over the past five years, the graduation rate stands at 52%, and this is believed to be slightly above the national average.

What we planned to do in 22/23	What we did in 22/23
Enlarge the service, both in the number of beneficiaries and the breadth of the service we offer, for example, treating those with more complex mental health needs. Closer collaboration with local authorities, expanding the number of partnerships and implementing feedback to continually improve the service we offer.	Established connections with seven new local authorities, receiving referrals and placing clients from three of them. Became an approved residential rehab to CGL, one of the largest providers of drug and alcohol services in the UK.
Ongoing development of our staff & volunteer training programme to enhance the quality of our care.	Set up weekly keyworker training group to work together to improve the clinical interventions that we employ. Specialist training in psychosocial intervention techniques.
Develop the ODAAT alumni programme to offer an environment that supports and encourages strong, healthy relationships toward long term recovery. This will include opportunities for networking, learning recovery skills, advocacy, training, volunteering and more.	Alumni Programme platform tested and operational.

COVID impact

Clients consistently attended Twelve Step meetings online until Summer 2022 and thereafter returned to face to face meetings. Additionally, we introduced a daily cooked lunch for clients, volunteers, and staff members on weekdays. This initiative has proven highly successful in enhancing relationships and fostering increased levels of support among the participants.

Volunteers

Volunteers play a crucial role in our programme's success. In the first part of the year, three of our graduates served as volunteer support workers at our First Stage house, providing out-of-hours client support, seven days a week (evenings and weekends).

Homes for Ukraine

On 24th February 2022, we watched as Russia invaded Ukraine, forcing millions of Ukrainians to flee for their lives to neighbouring countries. Thanks to the Homes for Ukraine scheme launched in March 2022 by the UK government, we were able to respond, using our partnerships around the world to help refugees find shelter and safety with a host family in the UK. We had an incredible response with 56 hosts registering with us from all around the United Kingdom. Our first guests arrived in April 2022.

Because of the generous giving of our donor base and the hospitality of our host families, we were able to match 103 Ukrainian refugees with our volunteer hosts in the UK and provide support to 46 more who had been placed with hosts outside of our volunteer network. We have supported the refugees and their hosts throughout their journey, from helping with visa applications, providing translation, arranging travel from Ukraine or neighbouring countries, offering support calls for hosts and guests and organising an English conversation club. These additional support services were provided by dedicated volunteers from around the UK and again we are indebted for their help. Many of our guests continue to be hosted and several have been helped to move on to their own accommodation. Finally we have provided individual trauma counselling for the refugees with a Ukrainian therapist.

International Development

Description of Programme

HOPE *worldwide* in the UK is a member of the HOPE *worldwide* Global Network which consists of about 65 organisations that have a similar background and charitable objectives to us, and which work in different countries around the World. This year our International Development programme supported the work that these organisations do in their respective countries by providing fundraising and remote support in the form of training, supervision and mentoring.

Fundraising — We raised money to fund all or part of specific programmes in the countries listed below. This funding came from corporates, individual donors and foundations. We used social media to promote the work of our International HOPE ww partners ("IHPs") and these posts were shared around our global community.

Monitoring — We provided supervision and monitoring of the work of our IHPs.

Training — We provided training to our South Asian IHPs in how to use social media to promote their work.

Volunteers — We provided five UK based podiatrists to volunteer at the Village of HOPE, New Delhi, India.

Annual report metrics – International Development (1st April 2022 to 31st March 2023)

What we planned to do in 2022/23	What we did in 2022/23
Bangladesh	
Through partnerships with 3 corporate funders, fully fund 3 schools and Vocational Training Centres (VTC): • Industrial Centre of HOPE (George School and Vocational Training Centre), Ashulia. • Pepco School of HOPE and Vocational Training Centre, Dhaka. • Soham for All Centre of HOPE School and Vocational Training Centre, Savar, Dhaka.	We are grateful for funding from ASDA, Pepco Group and PDS Multinational Holdings Ltd (both from the UK and in-country). With their support: • 550 children were educated at the 3 schools • 109,312 midday meals were provided to students at the 3 schools • 779 youths and adults received vocational training at the 3 VTCs
India	
Provide funding to the Village of HOPE for: • Operating and salary costs at 2 Bandaging Centres, where leprosy patients receive treatment for their wounds • Partial operating and salary costs at the Vocational Training Centre	With our support, the Village of HOPE: • Provided regular (in some cases daily) wound-care and bandaging to 250 leprosy patients • Trained 359 students in sewing, computers and retail skills.
Provide partial funding for Bhuj School.	With our support, 318 children were educated at

	the School. Redlands Green School in Bristol continued to support Bhuj School through fundraising and online educational activities.
Provide partial funding for Asharan Orphanage	With our support: • 34 children were cared for at Asharan Orphanage • 7 children were reunited with their families • 6 children were adopted in India or abroad • 18 children were vaccinated
Provide partial funding for Hyderabad School	With our support, 243 children were educated at the School.
Beyond what we planned	We co-ordinated a volunteer visit to the Village of HOPE for 5 podiatrists from the UK in January and February 2023. The podiatrists volunteered at the Bandaging Centre, where they treated patients and trained staff. We provided seed funding for a fruit and vegetable garden at Divya Orphanage. This has led to a new agricultural project at Erode (starting in 2023/24), and further carbon-neutral forest projects with corporates in other parts of India.
Lebanon	
Provide funding for: • The Lebanon Relief Programme, which provides humanitarian aid to families who were affected by the explosion in Beirut in 2020 • A Vocational Training Programme for adults and children • Provide salary funding for two part time members of staff.	With our support: • 25 families received monthly food parcels* • 5 families received monthly medication parcels* • 23 people received vocational training in English and music • Two part time members of staff were employed to facilitiate the HOPE ww Lebanon projects. * We estimated an average of 3 people per family to calculate the number of beneficiaries
Nepal	
Provide funding for: • Asha Vidhyashram School in Kathmandu • Secondary School Scholarships	With our support: • 99 children were educated at the School (Nursery to Grade 5) • 9 children completed Grade 5 and moved into secondary school • 95 children who attended the School for at least one year can have simple conversations in English, and can read and

	write in English • 22,050 midday meals were provided to students at the school • 27 students received scholarships to attend secondary school
Ukraine	
Provide funding for the Ukraine Relief Project, which provides humanitarian aid to people fleeing Ukraine after the Russian invasion	We were able to match 149 Ukrainian refugees with host families in the UK. We also assisted them with travel arrangements visa applications, translation, English conversation clubs, and trauma counselling.
Zambia	
Support the Kupasa Mwana (Give to a Child) Early Childhood Development (ECD) Programme	We supported 54 orphans and vulnerable children through bursaries on the Kupasa Mwana Programme. The bursaries cover pre-school fees, lunches and other school materials.
Beyond what we planned:	Humanitarian Aid Sri Lanka: We supported people in need in Sri Lanka during the financial crisis in the country in 2022. With our support: • 21 people received spectacles • 25 people received lunch every alternate day for 2.5 months (approximately 937 lunches in total) • 25 children per day received milk products and nutrition bars at Lady Ridgeway Hospital Humanitarian Aid Pakistan: We supported people in need in Pakistan who were affected by flooding in 2022. With our support: • 74 families received support for school fees for one month* • 53 families received food parcels* * We estimated an average of 3 people per family to calculate the number of beneficiaries
Germany- Beyond what we planned	
Provide funding for the Ukraine Relief Project, which provides humanitarian aid to people fleeing Ukraine after the Russian invasion	With our support, 1,627 Ukrainian refugees were rehoused in European countries other than the UK.

Summary of outputs linked to Sustainable Development Goals (SDG)

(1st April 2022 to 31st March 2023)

The Sustainable Development Goals are a collection of 17 interlinked global goals designed to be a "blueprint to achieve a better and more sustainable future for all". The SDGs were set up in 2015 by the United Nations General Assembly and are intended to be achieved by 2030.

Thematic Area	SDG	HWW programmes supported	No. of beneficiaries
Education	SDG 4: Quality Education SDG 5: Gender Equality SDG 10: Reduced Inequalities HOPE *worldwide* UK is proactively promoting the education of girls by educating parents in the importance of education. Our goal is to ensure that girls stay in education and do not drop out after primary school.	**1 Early Childhood Development Programme:**	
		Kupasa Mwana (Zambia)	54
		TOTAL (ECD)	**54**
		6 primary & secondary schools:	
		Asha Vidhyashram School (Nepal)	99 (38 girls)
		Industrial Centre of HOPE (Jamgara School) (Ashulia, Bangladesh)	250 (135 girls)
		Pepco School of HOPE (Bangladesh)	150 (80 girls)
		Soham for All Centre of HOPE School (Bangladesh)	150 (82 girls)
		Bhuj School (India)	318 (122 girls)
		Hyderabad School (India)	243 (115 girls)
		TOTAL (primary & secondary education)	**1,210 (572 girls)**
		5 Vocational Training Centres:	
		Industrial Centre for HOPE (Ashulia, Bangladesh)	275 (177 women)
		Pepco Group School of HOPE (Bangladesh)	287 (234 women)
		Soham for All Centre of HOPE (Bangladesh)	217 (139 women)
		Village of HOPE (India)	359 (246 women)
		Vocational Training Programme (Lebanon)	23 (7 women)
		TOTAL (vocational training)	**1,161 (803 women)**
		GRAND TOTAL (Education)	**2,425 (1,375 females)**
Care of Orphans and Vulnerable Children	SDG 1: No poverty SDG 3: Good Health and Well -Being SDG 4: Quality Education SDG 5: Gender Equality	Asharan Orphanage (India)	34
		GRAND TOTAL (Care of Orphans and Vulnerable Children)	**34**

	SDG 10: Reduced Inequalities		
Humanitarian Aid	SDG 1: No poverty SDG 2: Zero Hunger SDG 3: Good Health and Well -Being SDG 10: Reduced Inequalities	Ukriane Relief Project (Germany)	1,481
		Lebanon Relief Programme (Beirut)	113
		Sri Lanka Relief	71
		Pakistan Relief	381
		GRAND TOTAL (Humanitarian Aid)	**2046**
Health	SDG 3: Good Health and Well -Being	Village of HOPE Bandaging Unit (India)	250
		Asharan Orphanage, India (Vaccinations)	18
		GRAND TOTAL (Health)	**268**
Nutrition	SDG 2: Zero Hunger		**No. of Midday Meals Provided**
		Industrial Centre of HOPE (Ashulia)	53,369
		Pepco School of HOPE (Dhaka)	30,581
		Soham for All Centre of HOPE School (Dhaka)	25,362
		Asha Vidhyashram School (Nepal)	22,050
		GRAND TOTAL (Nutrition)	**131,362**

What we plan to do in 2023/24

During 2022/23 we will continue implementing the Strategy

1. *Help all UK supported International HOPE worldwide Partners to be sustainable, accountable and well managed.*
2. *Ensure all UK donors feel appreciated and well informed about the International HOPE worldwide programme that they support.*
3. *Establish a UK Disaster Response Process.*

Our plans for the countries we support are as follows:

Afghanistan

- Provide short-term humanitarian aid for 65 families who are in need in Kabul.
- Provide funding for the HOPE Community Centre in Kabul, which provides vocational training to migrant youths from impoverished backgrounds.

Bangladesh

Through partnerships with 3 corporate funders, fully fund 3 schools and Vocational Training Centres (VTC):

- Industrial Centre of HOPE (George School and Vocational Training Centre), Ashulia.
- Provide scholarships for sixth form college for graduates from Industrial Centre of HOPE.
- Pepco School of HOPE and Vocational Training Centre, Dhaka.
- Soham for All Centre of HOPE School and Vocational Training Centre, Savar, Dhaka.

India

- Provide funding to the Village of HOPE for:
  - Partial operating and salary costs at 2 bandaging centres, where leprosy patients receive treatment for their wounds
  - Partial operating and salary costs at Vocational Training Centre
- Provide funding for the following programmes:
  - Pudupattinam School
  - Hyderabad School
  - Asharan Orphanage
  - Erode Agricultural Project
  - Bhuj School

Lebanon

- Provide funding for two part time members of staff to run the HOPE worldwide programmes in Lebanon.
- Provide funding for the repair of the floor in the HOPE worldwide building.

Nepal

Provide funding for the Asha Vidhyashram School in Kathmandu and funding for pupil scholarships for secondary school.

Ukraine

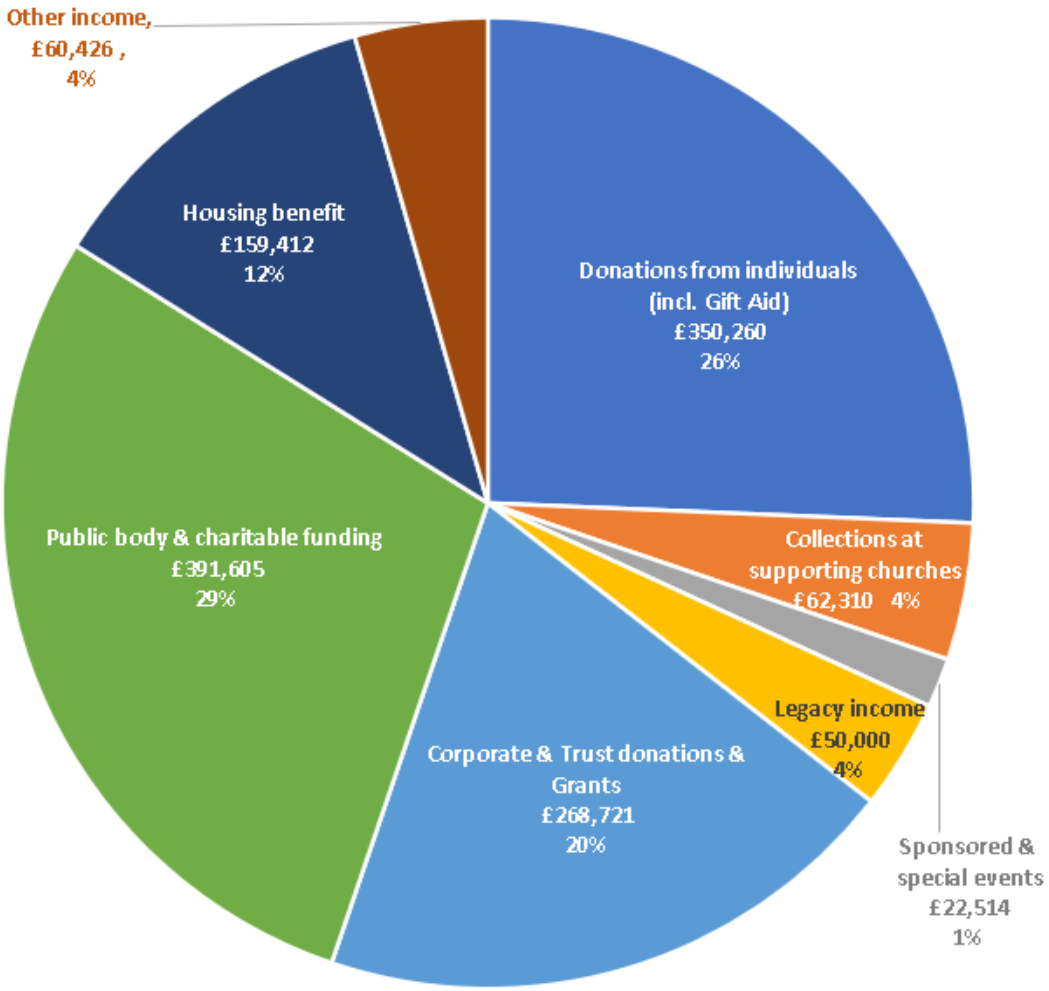
Provide continuing support where needed for refugees for the Ukraine Project.

Zambia

We plan to provide funding to help establish a sustainable programme in Zambia.

Financial Review

Sources of Funds



"In 2022-23, we received financial support from various sources, including public bodies such as local government grants, central government funded programmes, and other charitable organisations. These funds constituted 29% of our total income, compared to 34% in the previous year (2021/22). The funds were allocated to our Homeless Services (Two Step) and Recovery Services (ODAAT) programmes.

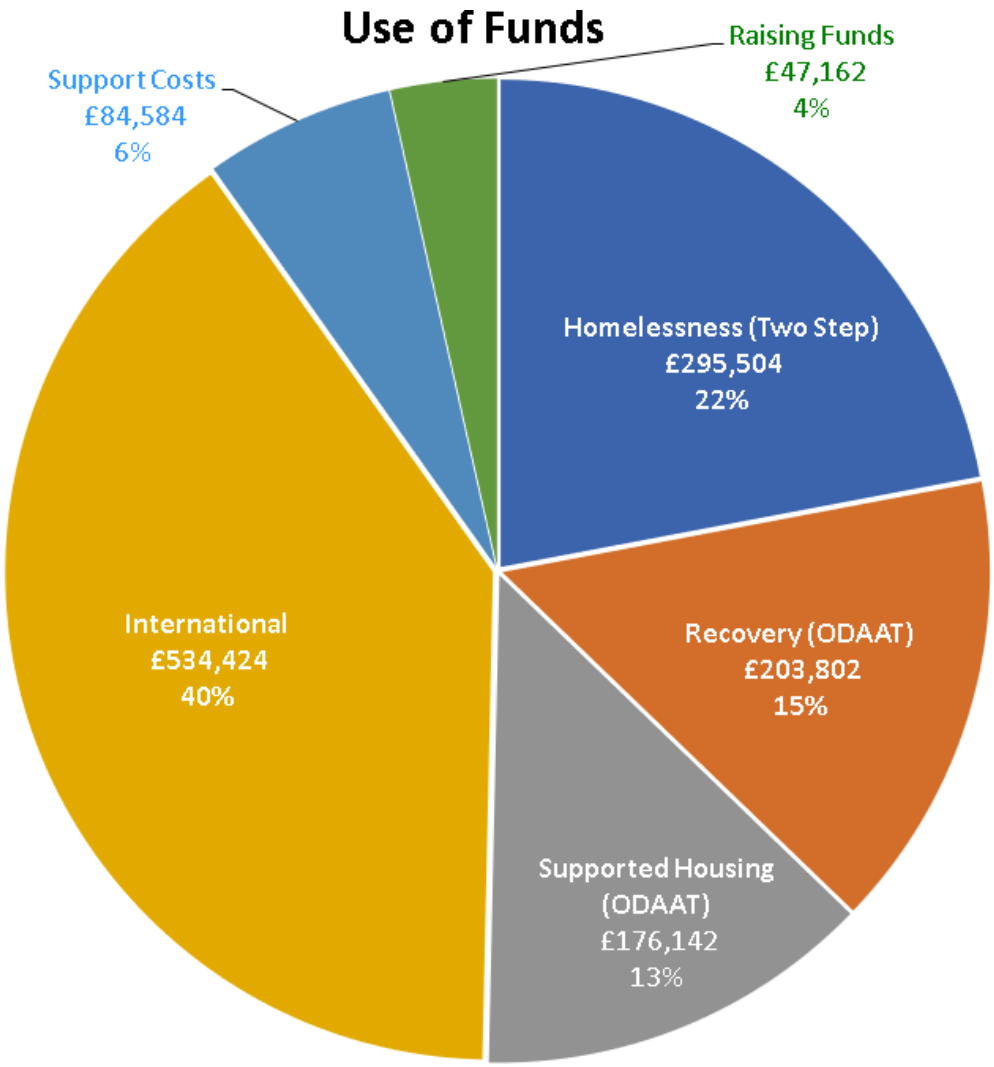
Our Recovery Services (ODAAT) received Housing Benefit, amounting to 12% of our total income, the same percentage as in the previous fiscal year. This funding was instrumental in supporting our Stage 1-3 Recovery Houses.

We extend our heartfelt gratitude to so many whose generous donations, along with associated Gift Aid, greatly contributed to the work we do. We also wish to express our sincere thanks to the supporting churches and participants in sponsored events. Together, their contributions accounted for 35% of our total income, similar to that donated in the previous year. Much of this funding was unrestricted, providing us with the flexibility to address the specific needs of our beneficiaries. Notably, this year marked the first instance of legacy income being donated to HOPE worldwide, with the funds dedicated to helping children in India.

Corporate donations and funding accounted for 20% of total income (16% 2021/22).

We would like to extend our special appreciation to the companies and organisations that have generously backed our International Programmes. George, the clothing division of **ASDA**, has provided funding for the largest HOPE worldwide school in Bangladesh through a three-year agreement. **Pepco** funds the Ashulia Primary School in Bangladesh, also under a three-year arrangement. Additionally, **PDS Multinational Holding** (Soham for All) has been a steadfast supporter of a school in Dhaka, Bangladesh, while **Sevenhill** has contributed significantly to the Village of Hope in India."

Uses of funds



90% of total income was spent on services to beneficiaries (88% 2021/22).

Of this, Homeless Services made up 22% (31% 2021/22), Recovery Services and Supported Housing (ODAAT) 28% (29% 2021/22), and International support 40% (28% 2021/22). The bulk of our expenditure on International programmes was grants to overseas partner organisations.

The remaining 10% (12% 2021/22) of income was spent on fundraising and support costs, including the overall management of the Charity.

Reserves

The Charity's Reserves policy balances the need to protect charitable activities and the desire to allow most of the funds raised to be used to support our beneficiaries. Due to our activities spanning three different areas, with separate income and expenditure profiles, this protection necessitates different levels of reserves tailored to each programme.

- ODAAT needs to guarantee to fulfil its minimum 6-month commitment to addicts who are already in recovery. This is especially important because sudden unexpected changes can cause a vulnerable person to relapse.

- Two Step needs to work with some individuals for a period of up to 3 months before they can be housed, and to have them get part way through the process and then find that assistance is no longer available would be very disruptive.

- The International Programmes we support are often connected with education and training and the courses which are being supported last up to 12 months.

The Policy set by the Trustees is designed to balance diverse needs, stating that our unrestricted funds should amount to 50% of the highest annual expenditure within the last three years, including the carrying value of functional assets, notably the ODAAT Stage 1 and Stage 2 houses. These are factored in because the Trustees consider that value can be released within a six-month period.

The table below shows the expenditure and resulting target funds level under this Policy as well as the corresponding free reserves figure, excluding the value of the functional assets.

	2022-23	**2021-22**
Expenditure this year	£1,341,618	£1,296,053
Expenditure, max. of past 3 years	£1,341,618	£1,296,053
Unrestricted funds	£599,630	£577,495
Months of expenditure in unrestricted funds	5.4	5.3
Free reserves (Unrestricted funds less unencumbered fixed assets)	£334,532	£327,284
Months of expenditure in free reserves	3.1	3.0

Whilst the level of unrestricted funds remains below the target level, the Trustees consider that we have sufficient available funds. Our free reserves represent 3 months of expenditure. The Board will continue to review the Reserves Policy during 2023/24 to ensure we continue to maintain an optimal balance.

Fundraising Practices

The Charity undertakes fundraising activity to its supporters through appeals made directly via email, and announcements and presentations at supporting churches and seeks to do so with the highest standards of integrity and accountability which reflect our core values. It also benefits from fundraising events organised by its staff and supporters.

We have actively sought feedback from our supporters, valuing their perspectives and incorporating their suggestions into our practices. This collaborative approach is helping to foster a sense of mutual trust and empowers our donors, volunteers, and partners to feel deeply connected to our mission. Moving forward, we remain dedicated to continually refining our strategies to adapt to the evolving needs and expectations of our supporters while upholding the highest ethical standards.

HOPE *worldwide* is registered with the Fundraising Regulator and adheres to the standards of the Fundraising Code. As far as the Trustees are aware, the Code has been complied with during the year. There is a complaints policy to deal with any issues that may arise. No complaints have been received about fundraising activity in the year.

We employed a part-time fundraiser focussed on making grant applications to support programmes overseas. We did not employ third-party fundraising organisations.

Risk Management

The Charity reviews its risk register at least quarterly, and where reasonably possible systems, policies and procedures have been established to mitigate the risks. The principal risks are sustainability of income and the safety of staff, volunteers and beneficiaries. A summary of these risks and the key mitigations is given below:

Sustainability of Income

A proportion of the charity's funding comes from local authority funding and this is vulnerable to decisions beyond our control. All the Senior Management team are tasked with seeking alternative funding sources and developing funding strategies for their areas. A part time fundraiser assists this work.

We continue to monitor the economic backdrop of high inflation and the "cost of living crisis" and the potential impact on donor income. We are grateful to our supporters and have invested more resources in donor relations in communicating the impact and outcomes of all HOPE programmes.

Safety of Staff, Volunteers and Beneficiaries

All staff and volunteers who work with beneficiaries are screened, which includes a police check, and they are provided with training for their roles. The Charity achieved the Investors in People Gold Standard while ODAAT is regulated by the Care Quality Commission (CQC) and has been successfully audited by them. The Charity has designated Health & Safety officers and a designated Safeguarding Officer.

The Trustees are conscious that the programmes we fund overseas constitute an area of risk for the Charity, even though we are not running these programmes directly. We work with our partner charities to ensure their safeguarding and whistleblowing policies are suitable and robust. We are currently working with our partners and other members of the HOPE *worldwide* Global Network to improve these policies further. This work takes into account the "Safeguarding for External Partners" Standards produced by DFID when it was stand alone.

Structure, Governance and Management

Governing document

The name of the Charity is HOPE *worldwide*, a company limited by guarantee. It was formed on 22 October 1991. On 26 November 2020 the Memorandum and Articles of Association was amended to reflect current charity best practices. The Trustees are also directors and members of the company with liability limited by guarantee to £1. There are no other members. None of the Directors had any other interest in the Charity. The Directors are also Trustees for the purposes of charity law and in this report they are referred to as Trustees.

Appointment of Trustees

Throughout 2022-23, the number of Trustees stood at nine. Skills gaps on the board are regularly reviewed and the Board seeks volunteers with appropriate competencies to fill these. The power to appoint Trustees rests with the existing Board. It is expected that all Trustees have demonstrated their interest through acting as volunteers with the Charity before being considered for appointment.

The Trustees' skills and experience are broad and include business, public service, medical, voluntary sector and international development. Before joining the Board, all prospective new Trustees are interviewed by the existing Board and also attend Board meetings as observers. New Trustees are provided with an induction and training.

Organisation

The Board met six times between April 2022 and March 2023 to review reports from the Management Team and to discuss the direction and policies of the Charity. Additionally, the full Board met two times to develop the updated Strategy.

Different trustees visited the programmes throughout the year.

Day to day operational decisions were delegated to the Chief Executive who reported to the Board at board meetings and regularly met with the Chair.

Staff Remuneration Policy and Performance Management

HOPE *worldwide* is committed to ensuring that it pays its staff a fair and appropriate salary. This is to enable us to attract and retain people with the right skills and therefore have the greatest impact in delivering our objectives.

To facilitate this, HOPE worldwide assesses roles using the National Joint Council (NJC) process and utilizes NJC pay scales to determine a pay point for each role. The Charity then pays the employee within a range of +/- 10% of this pay point, contingent on their performance and development within the role. The responsibility for this process lies with the Board of Trustees, in collaboration with the Chief Executive. In the case of setting the Chief Executive's salary, the same process is applied to establish a pay point. However, the ultimate decision rests entirely with the Board.

Staff and Volunteers

Staffing averaged 14.1 full-time equivalent (FTE) employees. Of these 5.9 FTE worked in Homeless Services, 4.0 FTE in Recovery Services, 1.0 FTE on international development and 1.0 FTE on Homes4Ukraine programme.

Approximately 269 people also provided an estimated 8,445 volunteer hours. These volunteers ranged from Trustees to Ambassadors to Fundraisers to Mentors and Support for international partners. Without the commitment of these volunteers the Charity would not be able to accomplish its objectives and we are deeply grateful for their service.

The Charity is a supporter of and pays at least the Living Wage and maintained the Investors In People Gold Standard (awarded 2021 and previously in 2017 and 2014).

Related parties and cooperation with other organisations - UK

HOPE *worldwide* works operationally with many agencies including the North London Housing Partnership, The Refugee Council, City of London, Glass Door Homelessness Charity , NEWway Project, Shelter , St. Thomas' detox; as well as local authorities, probation services, prisons, drug intervention project teams, substance misuse teams, detox units and others**.**

HOPE *worldwide* maintains close links with church groups linked to the International Churches of Christ, which originally founded HOPE *worldwide*. These are ICC Missions, Thames Valley Churches of Christ and Avon Valley Churches of Christ. These churches regularly collect donations from their congregations on behalf of HOPE *worldwide*. They also sometimes make restricted donations for the benefit of various HOPE *worldwide* programmes.

The Charity partners with St Mark's Kennington, which hosts the 'One Day At A Time' day programme for our addiction recovery services (ODAAT).

The Charity is a member of the Homeless Link and Housing Justice.

Related parties and co-operation with other organisations – Overseas

The Charity is a member of the HOPE *worldwide* Global Network, a coalition of organisations which are members of this network all have their roots in the charitable work of the International Churches of Christ (ICOC). All of the members, like HOPE *worldwide*, are independent charities that maintain close links with their local ICOC congregations. The HOPE *worldwide* Global Network follows a membership structure and all members share a common set of values, agree to meet a set of standards and have the objective of helping the poor or disadvantaged.

HOPE *worldwide* both contributes and receives grants of funds from other members of the network for specific programmes and unrestricted charitable purposes. The Charity also receives financial support from donors based in the UK to fund programmes undertaken by other network members. Where grants are received by the Charity they are reported as restricted or unrestricted income. Where grants are made to HOPE *worldwide* network members they are reported under grant making or overseas support. These relationships do not have any other impact on the policies of the Charity.

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Statement of Trustees' Responsibilities

Company law requires the trustees to prepare financial statements that give a true and fair view of the state of affairs of the Charity at the end of the financial year and of its surplus or deficit for the financial year.

In doing so the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Make sound judgements and estimates that are reasonable and prudent; and
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the Charity and enables them to ensure that the financial statements comply with the Companies Act 2006. The trustees are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In accordance with company law, as the company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the company's auditors are unaware; and
- as directors of the company we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the Charity's auditors are aware of that information.

The financial statements have been prepared in accordance with the provisions of the Companies Act 2006 applicable to companies subject to the small companies' regime.

By order of the trustees



Martin Saurma-Jeltsch
Chair of Trustees



Samantha Sokoya
Trustee

Date: 14 December 2023

Reference & Administrative Details

Charity registration number	1045930
Company registration number:	02659784
Website	www.hopeworldwide.org.uk
Registered address	360 City Road London EC1V 2PY
Trustees (Directors)	Zaynab Atsegbua (resigned March 2023) Alexander Cameron Dennis Francis Muriel Gutu Chidinma Obi John Partington (resigned December 2023) Martin Saurma-Jeltsch (Chair w/e May 2023) Samantha Sokoya Iain Williams (resigned May 2023)
Senior Management	Michael Farrell — Chief Executive Bruce Miller — Director of Recovery Services Rob Payne — Director of Homeless Services Jane Whitworth — Director of Development
Auditors	Haysmacintyre LLP 10 Queen Street Place London EC4R 1AG
Bankers	Lloyds Bank plc Victoria House Southampton Row London WC1B 5HR
Solicitors	Bates Wells 10 Queen Street Place London EC4R 1BE

Independent auditor's report to the members of HOPE *worldwide*

Opinion

We have audited the financial statements of HOPE worldwide for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of the charitable company's net movement in funds, including the income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's 's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Trustees' Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Annual Report (which includes the strategic report and the directors' report prepared for the purposes of company law) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the Trustees' Annual Report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Annual Report (which incorporates the directors' report).

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the charitable company; or
- the charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees for the financial statements

As explained more fully in the trustees' responsibilities statement set out on page 29, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to

liquidate the charitable company or to cease operations or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Based on our understanding of the charitable company and the sector in which it operates, we identified that the principal risks of non-compliance with laws and regulations related to regulatory requirements of company and charity law applicable in England and Wales and the regulatory requirements of the Care Quality Commission (CQC), and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Charities Act 2011, Companies Act 2006 and payroll taxes.

We evaluated management's opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principal risks were related to posting inappropriate journal entries and management bias in certain accounting estimates and judgements such as the income recognition policy applied to grant income. Audit procedures performed by the engagement team included:

- Inspecting correspondence with appropriate regulators and tax authorities;
- Discussions with management including consideration of known or suspected instances of non-compliance with laws and regulation and fraud;
- Evaluating management's controls designed to prevent and detect irregularities;
- Review of minutes of meetings to identify expected material amounts of voluntary income; and
- Identifying and testing journals, in particular journal entries posted with unusual account combinations, postings by unusual users or with unusual descriptions.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Lee Stokes (Senior Statutory Auditor)
For and on behalf of Haysmacintyre LLP, Statutory Auditors

10 Queen Street Place
London
EC4R 1AG

Date: 14 December 2023

Statement of Financial Activities
(incorporating an income and expenditure account for the year ended 31st March 2022)

	Notes	Unrestricted Funds 2022-23 £	Restricted funds 2022-23 £	**Total Funds 2022-23** £	Total Funds 2021-22 £
Income from:					
Donations	2	215,840	537,965	**753,805**	715,870
Charitable activities	2	200,842	397,974	**598,816**	626,708
Investments		1,461	-	**1,461**	63
Other		11,166	-	**11,166**	8,475
Total income		429,309	935,939	**1,365,248**	1,387,116
Expenditure on:					
Raising funds	3	52,295	-	**52,295**	46,294
Charitable activities	3	79,451	1,209,875	**1,289,326**	1,249,759
Total expenditure		131,746	1,209,875	**1,341,621**	1,296,053
Net income/(expenditure)	7	297,563	(273,936)	**23,627**	91,063
Transfers		(275,428)	275,428	**-**	-
Net movement in funds		22,135	1,492	**23,627**	91,063
Balances brought forward at 1st April		577,495	177,778	**755,273**	664,210
Balances carried forward at 31st March		599,630	179,270	**778,900**	755,273

All amounts derive from continuing activities.

The Charity has no gains or losses other than those shown above.

	Notes	31st March 2023 £	31st March 2023 £	31st March 2022 £	31st March 2022 £
Fixed Assets					
Tangible assets	*9*		735,967		750,581
Current Assets					
Debtors	*10*	165,626		56,165	
Cash at bank and in hand		659,197		634,730	
		824,823		690,895	
Creditors - amounts falling due within one year	*11*	(338,389)		(217,032)	
Net current assets			486,434		473,853
Total assets less current liabilities			1,222,401		1,224,434
Creditors – amounts falling due after more than one year	*12*		(443,501)		(469,161)
Net assets			778,900		755,273
Represented by:					
Unrestricted funds	*13*		599,630		577,495
Restricted funds	*14*		179,270		177,778
			778,900		755,273

These financial statements have been prepared in accordance with the special provisions of the Companies Act 2006 relating to small companies.

Approved and authorised for issue by the Trustees on 14 December 2023 and signed on their behalf by:





Martin Saurma-Jeltsch
Chair of Trustees

Samantha Sokoya
Trustee

The notes on pages 34 to 48 form part of these financial statements.
HOPE *worldwide* company registration number 2659784

Statement of Cash Flows For the year ended 31st March 2023

	2022-23		2021-22	
	£	£	£	£
Net income	**23,627**		**91,063**	
Adjustments for non-cash items:				
Depreciation	14,614		16,325	
Debtors (increase)/decrease	89,461		9,768	
Creditors increase/(decrease)	(54,849)		60,319	
	49,226		86,412	
Adjustments for non-operational items:				
Interest income	(1,461)		(63)	
Interest expense	19,875		16,190	
	18,414		16,127	
Net cash inflow / (outflow) from Operating activities		91,267		102,539
Cash flows from Investment activities				
Interest received	1,461		63	
Purchase of property plant and equipment	-		(5,562)	
Net cash outflow from Investment activities		1,461		(5,499)
Cash flows from Financing activities				
Interest paid	(19,875)		(16,190)	
Mortgage repayments	(48,386)		(30,300)	
Net cash inflow / (outflow) from Financing activities		(68,261)		(46,490)
Increase/(decrease) in cash and equivalents		**24,467**		**141,613**
Cash balance at 1st April		634,730		493,117
Cash balance at 31st March		**659,197**		**634,730**

Notes to the Financial Statements

1 Accounting policies

1.1 Basis of preparation

The financial statements of the Charity are prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. They are drawn up on the historical cost accounting basis. The Charity meets the definition of a public benefit entity under FRS 102. The financial statements are prepared in Pounds Sterling rounded to the nearest Pound.

1.2 Going Concern

The financial statements have been prepared on a going concern basis as the trustees are satisfied that there is no material uncertainty and the preparation of accounts on the going concern basis is supported by financial plans. In particular, a detailed cashflow forecast has been prepared on reasonable assumptions of income and expenditure such as key funding contracts, housing benefit and funded client income, and staff levels.

1.3 Fund accounting

The Charity maintained a number of funds during the reporting period. The unrestricted fund is expendable at the discretion of the Trustees in furtherance of the objectives of the Charity. Such funds may be held in order to finance both working capital and capital investment. The restricted funds are held to sustain HOPE *worldwide* programmes both in the UK and overseas. Details of the restricted funds are set out in Note 12.

1.4 Income

All income is recognised in the statement of financial activities when the conditions of receipt have been met and receipt is probable. The following accounting policies are applied to income:

Donations

Donations and all other receipts from fundraising are reported gross and related fundraising costs are reported in costs of raising funds where appropriate.

Tax reclaimed on money donated under the Gift Aid scheme

Income under this category is recognised in the financial statements on the date that the underlying donation is received by the Charity.

Income from Charitable Activities

We receive funding from public bodies such as Local Government grants and Housing Benefit, and programmes funded by Central Government and other Charities. These funds go towards our Homeless Services (Two Step) and Recovery Services (ODAAT) programmes.

1.5 Costs of raising funds

Costs of raising funds are those incurred in seeking voluntary income.

1 Accounting policies (continued)

1.6 Costs of charitable activities

Costs of charitable activities includes all expenditure directly related to the objectives of the Charity and comprises the following:

Grants payable

Grants payable are accounted for when the Trustees have accepted a legal or moral obligation to make the grant. This will usually be when the commitment is communicated to the recipient.

Other expenditure on charitable activities

Other expenditure on charitable activities comprises the costs of staff salaries, travel and subsistence, facility costs, communication and programme costs.

Support Costs

Support costs have been allocated to the costs of raising funds and charitable activities on the basis of staff time. Prior year figures have been restated to show governance costs as a component of support costs.

1.7 Governance costs

Governance costs include costs of governance arrangements which relate to the general running of the Charity. These activities provide the governance infrastructure which allows the Charity to operate and to generate the information required for public accountability.

1.8 Tangible fixed assets

Depreciation is provided on cost in equal annual instalments over the estimated useful lives of the assets – or, in the case of leasehold improvements, over the life of the lease. The rates of depreciation for non-lease related assets are as follows:

Buildings:	2% per annum
Fixtures & Fittings:	10-25% per annum
Office Equipment:	20-33% per annum

Items held by the Charity are recognised as assets where they have a useful life (likely to bring future economic benefit) of more than one financial year and where the initial cost is over £300, or at the discretion of management, any single pieces of equipment costing less, such as computers.

1.9 Foreign currency translation

Transactions denominated in foreign currencies are recorded in the local currency at actual exchange rates at the date of the transaction. Monetary assets or liabilities denominated in foreign currencies at the balance sheet date are reported at the rates of exchange prevailing at the date. Any gain or loss arising from a change in the exchange rates subsequent to the date of the transaction is included as an exchange gain or loss in the statement of financial activities.

1.10 Pension costs

The Charity operates a defined contribution pension scheme. The Charity's liability under this plan is limited to the on-going contributions.

1.11 Operating leases

Rental costs under operating leases are charged to the statement of financial activities in equal amounts over the period of the lease.

1.12 Entity Details

HOPE worldwide is a company limited by guarantee registered in England and Wales (Company number 2659784). It is a charity registered with the Charity Commission (Charity number 1045930). Its registered address is shown on page 29.

1.13 Estimates and Judgements

In preparing the financial statements the trustees are required to make judgements and use estimates. In preparing these accounts the trustees have not identified any areas which they consider to be subject to significant estimation uncertainty.

2 Analysis of Income raised across distinct areas of activity

2022-23	Homeless-ness	Recovery	Supported housing	Internat-ional support	General	**2022-23 total**
	£	£	£	£	£	£
Individuals' donations (incl. Gift Aid)	2,782	6,382	-	145,069	196,027	350,260
Collections at supporting churches	-	-	-	61,973	337	62,310
Sponsored & special events	1,116	318	-	7,452	13,628	22,514
Legacies	-	-	-	50,000	-	50,000
Corporate & Trust donations & grants	-	-	-	262,873	5,848	268,721
Public body & charitable funding	286,166	105,439	-	-	-	391,605
Housing benefit	-	(3,571)	162,983	-	-	159,412
Other income	-	9,940	-	-	50,486	60,426
Total	290,064	118,508	162,983	527,367	266,326	**1,365,248**

2021-22	Homeless-ness	Recovery	Supported housing	Internat-ional support	General	**2021-22 total**
	£	£	£	£	£	£
Individuals' donations (incl. Gift Aid)	2,531	3,431	-	189,039	215,651	410,652
Collections at supporting churches	-	-	-	51,947	-	51,947
Sponsored & special events		393	-	5,240	21,938	27,571
Legacies	-	-	-	-	-	-
Corporate & Trust donations & grants	170	5,000	-	211,051	9,478	225,699
Public body & charitable funding	420,293	54,609	-	-	-	474,902
Housing benefit	-	-	161,917	-	-	161,917
Other income		6,119	-		28,309	34,428
Total	422,994	69,552	161,917	457,277	275,376	**1,387,116**

3 Analysis of Expenditure across distinct areas of activity

2022-23	Homeless Services	Recovery	Supported housing	Internat-ional support	Raising Funds	**2022-23 total**
	£	£	£	£	£	£
Programme grants	-	-	-	452,402	-	452,402
Salaries and wages	230,293	148,727	63,225	82,022	36,169	560,436
Office & housing, incl. mortgage	54,501	11,109	109,379	-	-	174,989
Counselling/activities, training/events	1,830	17,286	1,237	-	-	20,353
Travel & subsistence	947	2,550	-	-	-	3,497
Volunteer costs	15	16,229	-	-	-	16,244
Legal & professional	-	-	-	-	4,030	4,030
Other direct expenses	197	6,594	1,255	-	1,918	9,964
Other indirect expenses	7,721	1,307	1,046	-	5,045	15,119
Subtotal	295,504	203,802	176,142	534,424	47,162	1,257,034
Support (see Note 6)	12,943	35,458	8,937	18,194	9,055	84,587
Total	308,447	239,261	185,080	552,618	56,213	**1,341,621**

2021-22	Homeless Services	Recovery	Supported housing	Internat-ional support	Raising Funds	**2021-22 total**
	£	£	£	£	£	£
Programme grants	-	-	-	330,927	-	**330,927**
Salaries and wages	289,408	135,133	63,288	25,779	27,930	**541,538**
Office & housing, incl. mortgage	104,078	12,197	127,081	-	-	**243,356**
Counselling/activities, training/events	1,940	18,643	347	-	52	**20,982**
Travel & subsistence	286	4,313	46	-	-	**4,645**
Volunteer costs	606	11,414	-	-	-	**12,020**
Legal & professional	-	-	-	-	5,525	**5,525**
Other direct expenses	619		817	-	1,416	**8,234**
Other indirect expenses	9,080	5,382 1,310	1,582	-	4,561	**16,533**
Subtotal	406,017	188,392	193,161	356,706	39,484	**1,183,760**
Support (see Note 6)	16,511	58,961	11,111	19,999	5,711	**112,293**
Total	422,528	247,353	204,272	376,705	45,195	**1,296,053**

4 Financial performance by Programme

2022-23	Homeless-ness	Recovery	Supported housing	International support	General	**2022-23 total**
	£	£	£	£	£	£
Income	290,064	118,508	162,983	527,367	266,326	1,365,248
Costs of charitable activities before support costs	(295,504)	(203,802)	(176,142)	(534,424)	-	(1,209,872)
Less increase in restricted funds	-	-	-	(1,493)	-	(1,493)
Financial performance before support & fundraising	(5,440)	(85,294)	(13,159)	(8,550)	266,326	153,883
Fundraising cost by programme	-	-	-	-	(47,162)	(47,162)
Financial performance before support costs	(5,440)	(85,294)	(13,159)	(8,550)	219,164	106,721
Support costs	(12,943)	(35,458)	(8,937)	(18,194)	(9,052)	(84,587)
Financial performance after fundraising & support costs	(18,383)	(120,752)	(22,096)	(26,744)	210,112	**22,134**

Reconciliation to SoFA

Add back restricted funds:	1,493
Surplus for year:	23,627

2021-22	Homeless-ness	Recovery	Supported housing	International support	General	**2021-22 total**
	£	£	£	£	£	£
Income	422,994	69,552	161,917	457,277	275,376	**1,387,116**
Costs of charitable activities before support costs	(406,017)	(188,392)	(193,161)	(356,706)	-	**(1,144,276)**
Less increase in restricted funds	-	-	-	(126,350)	-	**(126,350)**
Financial performance before support & fundraising	16,977	(118,840)	(31,244)	(25,779)	275,376	**116,490**
Fundraising cost by programme	-	-	-	-	(39,484)	**(39,484)**
Financial performance before support costs	16,977	(118,840)	(31,244)	(25,779)	235,892	**77,006**
Support costs	(16,511)	(58,961)	(11,111)	(19,999)	(5,711)	**(112,293)**
Financial performance after fundraising & support costs	466	(177,801)	(42,355)	(45,779)	230,183	**(35,287)**

Reconciliation to SoFA

Add back restricted funds:	**126,350**
Surplus for year:	**91,063**

5 Grant making for overseas work

Country	2022-23 Total £	2021-22 Country £	Organisation	Programme	2022-23 Amount £	2021-22 Amount £
Afghanistan	12,208	11,762	HOPEww Afghanistan	General development	12,208	11,762
Australia	660	-	HOPEww Australia	Life for a Child	660	-
Bahamas	-	-	Hopeww Bahamas	General fund	-	-
Bangladesh	223,121	175,038	HOPEww Bangladesh	Ashulia school	40,292	34,521
				Dhaka school	85,363	40,459
				Jamgara school	97,466	100,058
Cambodia	1,217	1,373	HOPEww Cambodia	General development	1,217	1,264
				Sonia Kill hospital	-	109
COVID-19	3,725	46,241	HOPEww Projects – misc.	COVID-19 relief	3,725	46,241
Croatia	26	-	Croatia	General fund	26	-
India	82,517	70,408	HOPE *foundation*	General development	300	2,358
				Asharan orphanage	17,424	20,164
				Bangalore school	500	1,200
				Bhuj school	12,000	9,834
				Chennai Arias Home	-	300
				Divya Orphanage	12,515	3,750
				Hyderabad School	9,655	5,315
				Village of Hope	8,145	26,284
				Leprosy bandaging unit	21,053	-
				Sponsor a Child	445	703
				Tamil Nadu	480	500
Kenya	-	250	Kenya Project Fund	General fund	-	250
Lebanon	73,455	3,100	Lebanon Disaster Fund	General fund	51,859	3,100
				Turkey/Syria Fund	21,596	
Nepal	17,574	23,246	HOPEww Nepal	General development	-	1,000
				Kathmandu school	16,937	20,766
				Vocational training	637	1,480
Pakistan	3,000	-	Pakistan Relief Fund	Pakistan Flood Relief Fund	3,000	-
South Africa	2,497	-	South Africa Relief Fund	KwaZulu-Natal Flood Relief Fund	2,497	-
Sri Lanka	3,104	-	Sri Lanka Fund	General Fund	3,104	-
Ukraine	54,612	-	Ukraine Project Fund	Ukraine Refugee Crisis	54,612	-
Zambia	8,250	6,896	HOPEww Zambia	General development	-	3,553
				Kupasa Banja	8,250	3,343
Zimbabwe	-	360	HOPEww Zimbabwe	Action for Zimbabwe	-	360

Total grants made	**485,966**	**338,674**
Funds raised but not yet passed on as grants	219,180	177,779
Total	**705,146**	**516,453**

6 Analysis of Support & Governance Costs

	2022-23	2021-22
	£	£
Staff pay & human resources	20,095	53,128
Training & conferences	3,034	1,414
Travel and subsistence	1,574	5,838
Communications	611	411
Postage, printing, office supplies & utilities	11	564
Software & equipment	6,281	4,913
Marketing, events, subscriptions & website	3,993	4,274
Finance & insurance	2,335	3,085
Depreciation	10,910	10,923
Governance	35,743	27,743
	84,587	**112,293**

Support costs are allocated on the basis of staff time spent on each non-support area of activity (see Note 3).

Governance Costs breakdown		
Audit	19,800	17,340
CEO time	12,784	7,678
Other	3,159	2,725
	35,743	**27,743**

7 Net income

Net income for the year is stated after charging:

	2022-23	2021-22
	£	£
Auditor's remuneration	**19,800**	**17,340**
Depreciation of tangible fixed assets	**14,614**	**16,325**
Operating lease rentals on buildings	**89,092**	**101,097**

8 Staff costs

	2022-23	2021-22
	£	£
Salaries	518,237	531,187
Social security costs	40,672	39,556
Defined contribution pension scheme	33,598	31,097
	592,507	601,840
Average headcount	17	17

No employees received annual remuneration in excess of £60,000 in either period.

Nothing was reimbursed to trustees during the year (2021: nothing) for travel expenses to attend Board Meetings. No trustee received any remuneration from the Charity in the current or prior year.

Management personnel considered key in serving the Charity during the period were the Chief Executive, the Director of Homeless Services, the Director of Recovery Services, the Director of Development and members of the Board of Trustees, all of whom are active in planning, directing and controlling the activities of the Charity. The total remuneration of key management (including all National Insurance and pension payments) amounted to £162,602 during the period and £174,693 in the prior period.

9 Tangible fixed assets

	Freehold property	Leasehold improve-ments	Fixtures & fittings	Equipment & chattels	**2022-23 total**
	£	£	£	£	£
Cost					
As at 1 April 2022	870,937	31,205	33,654	21,794	957,590
Additions	-	-	-	-	-
Disposals	-	-	-	-	-
At 31 March 2023	870,937	31,205	33,654	21,794	957,590
Depreciation					
As at 1 April 2022	133,312	31,205	25,488	17,004	207,009
Charge for the period	9,944	-	1,046	3,624	14,614
Disposals	-	-	-	-	-
At 31 March 2023	143,256	31,205	26,534	20,628	221,623
Net book value					
At 31 March 2023	727,681	-	7,120	1,166	735,967
At 31 March 2022	737,625	-	8,166	4,790	750,581

10 Debtors

	2022-23	2021-22
	£	£
Trade debtors	130,285	39,165
Prepaid expenses	30,718	12,377
Lease deposits	4,623	4,623
	165,626	56,165

11 Creditors: amounts falling due within one year

	2022-23	2021-22
	£	£
Mortgage loan	28,358	31,209
Employee pensions	7,963	6,540
Trade creditors & accrued expenses	158,768	51,783
Foreign grant creditors	3,278	35,048
Deferred income	140,022	92,452
	338,389	217,032
Deferred income reconciliation:		
Opening deferred income	92,452	45,541
Released during the year	(92,452)	(45,541)
Income deferred during the year	140,022	92,452
Closing deferred income	140,022	92,452

12 Creditors: amounts falling due after more than one year

	2022-23	2021-22
	£	£
Mortgage loan	443,501	469,161

The mortgage is secured by a fixed charge on the freehold property

12 Creditors: amounts falling due after more than one year (continued)

Analysis of debt maturity

	2022-23	2021-22
	£	£
In one year or less	28,358	31,209
Between 1 and 2 years	59,635	65,342
Between 3 and 5 years	64,897	71,626
More than 5 years	317,859	332,193
	471,859	500,370

13 Unrestricted funds

	2022-23	2021-22
	£	£
Balance brought forward at 1 April	577,495	612,782
Net income	297,563	285,518
Transfers during the year	(275,428)	(320,805)
Balance carried forward at 31 March	599,630	577,495

Transfers represent an excess of restricted expenditure over restricted income funded by unrestricted funds.

14 Restricted funds

2022-23	Balance at 31/03/2022	Income 2022-23	Expenditure 2022-23	Transfers 2022-23	Balance at 31/03/2023
	£	£	£	£	£
Homeless services	-	290,064	(295,505)	5,441	-
ODAAT programme	-	118,508	(203,803)	85,295	-
Supported housing	-	-	(176,143)	176,143	-
International support	177,778	527,367	(534,424)	8,549	179,270
Total	177,778	935,939	(1,209,875)	275,428	179,270

The Homeless Services fund is used to assist homeless people in securing long term accommodation.

The ODAAT fund is part of our Recovery Services and is used to assist beneficiaries seeking to overcome drug or alcohol addiction.

14 Restricted Funds (continued)

The Supported housing fund is also part of our Recovery Services and is used to assist those in supported housing and afterwards with their move-on to sustainable housing.

International Support funds represent donations received to fund overseas work.

International support funds with balances to carry forward in 2022-23:

	2022-23	**2021-22**
	£	£
Afghanistan	305	285
Cambodia	100	100
COVID-19	100	3,146
Croatia		26
India, Asharan Orphanage in New Delhi	1,590	957
India, Hyderabad School	17,500	-
India, Puduppattinam Primary School	40,415	51,267
India, Village of HOPE	31,973	12,284
India, funds for other work	31,651	11,313
International Relief	15,301	16,887
Nepal	2,305	2,138
Ukraine	38,030	56,062
Zambia general fund	-	15,033
Zambia, Kupasa Mwana	-	8,250
Zimbabwe, Action for Zimbabwe	-	30
Total	**179,270**	**177,778**

2021-22	Balance at 31/03/2021 £	Income 2021-22 £	Expenditure 2021-22 £	Transfers 2021-22 £	Balance at 31/03/2022 £
Homeless services	-	422,994	(406,019)	(16,095)	-
ODAAT programme	-	69,552	(188,391)	118,839	-
Supported housing	-	-	(193,162)	193,162	-
International support	51,428	457,278	(356,707)	25,779	177,778
Total	51,428	949,824	(1,144,279)	320,805	177,778

15 Related party transactions

There were no related party transactions in 2021-22 that require disclosure. (2020-21: none).

16 Operating lease commitments

At 31 March, the Charity is committed to making the following minimum payments under non-cancellable operating leases:

Land and buildings	**2022-23**	**2021-22**
	£	£
Amounts payable:		
Within 1 year	79,600	74,200
Within 2 to 5 years	100,948	85,548
	180,548	159,748

17 Statement of Financial Activities for the prior year (ended 31st March 2022), showing the split between unrestricted and restricted funds in the prior year.

	Unrestricted Funds 2021-22 £	Restricted funds 2021-22 £	**Total funds 2021-22** £
Income from:			
Donations	247,067	468,803	**715,870**
Charitable activities	181,687	481,021	**626,708**
Investments	63	-	**63**
Other	8,475	-	**8,475**
Total income	437,292	949,824	**1,387,116**
Expenditure on:			
Raising funds	46,294	-	**46,294**
Charitable activities	105,480	1,144,279	**1,249,759**
Total expenditure	151,774	1,144,279	**1,296,053**
Net income/(expenditure)	285,518	(194,455)	**91,063**
Transfers	(320,805)	320,805	**-**
Net movement in funds	(35,287)	126,350	**91,063**
Balances brought forward at 1st April	612,782	51,428	**664,210**
Balances carried forward at 31st March	577,495	177,778	**755,273**

18 Post Balance Sheet Event

ODAAT experienced fires at two of its owned properties in June 2023 and August 2023 respectively. Thankfully, none of our clients sustained harm, and they were provided alternative accommodation and ongoing support. The renovation work for both fires were covered by the organisation's insurance policy. There are no going concern issues which affect the long term future of the charity. Both incidents were reported to the Charities Commission under it's "serious incident reporting" framework.

HOPE WORLDWIDE

England & Wales - Charity number 1045930

Accounts

HOPE *worldwide*

(a company limited by guarantee)

ANNUAL REPORT

for the Year ended 31 March 2022

Charity registration number: 1045930

Company registration number: 2659784

Contents

Chairman's Report 3-4

Trustees' report 5-27
- Who We Are 5
- Objectives and Activities 5-6
- Public Benefit 6
- Achievements and Performance 7-19
  - Homeless Services 7
  - Recovery Services 10
  - International Development 14
- Financial Review 20
- Structure, Governance and Management 25

Statement of Trustees' Responsibilities 28

Reference and Administrative Details 29

Independent auditor's report 30-33

Statement of financial activities 34

Balance sheet 35

Statement of Cash Flows 36

Notes to the financial statements 37-51

Chairman's Report

This report covers the year ended 31 March 2022 while the UK was in varying degrees of lockdown due to COVID-19. Nonetheless we were able to continue our programmes and start implementing the 2021 – 2026 Strategy.

Programmes

We recognise the impact that COVID-19 has had on the work of our staff, our volunteers and our clients.

Our clients may be those who are homeless or at risk of homelessness and find housing through our Two Step programme (Homeless Services). They may be those who are suffering from drug or alcohol addiction and get space to turn their lives around through our quasi-residential, peer-guided recovery programme, One Day at a Time – ODAAT (Recovery Services). They may be among the hundreds of children or thousands of adults who are educated and gain skills through the programmes we support in Zambia, Lebanon, Nepal, India, Bangladesh and Afghanistan as well as Zimbabwe, Cambodia and Croatia. All of them have been affected by COVID-19. It is a testament to the work done by staff and volunteers in the UK and elsewhere before the crisis hit that we were able to continue our work during it. We continued to support those in our recovery houses, we supported the homeless, including helping house people as they left the temporary hotel accommodation provided by local authorities. Programmes we support overseas continued to educate children and support families.

In the year covered by this annual report:

- Despite the ongoing impact of COVID, our Two Step programme helped 198 people (212 in the prior year) find housing in the Private Rented Sector or supported housing. The team continue to be seen as experts in the area of running a Private Rented Sector (PRS) access programme. We are pleased that the North London Housing Partnership has continued to be successful in applying for central government funding for the Access to PRS service. The London Housing Foundation has continued to be very supportive of the programme and provided additional grant funding so we could broaden our Charity Housing Service to offer rent in advance and deposits to people who were working.

- Due to COVID restrictions, our ODAAT programme we had no entrants for the period April to June 2021 and only seven new admissions during the remaining nine months. During the year 2 graduated. Importantly, looking over the longer term, 26 of the 38 people (68%) who have graduated from the programme in the last 5 years are still in abstinent recovery.

- Our International Development work supported programmes in ten countries which between them educated 974 children, trained 1,255 adults in vocational skills, helped care for 85 orphans, made 291 medical interventions and served meals to over 73,000 people. We provided training, governance and project management support to our overseas partners using volunteers from the UK.

- Additionally, we raised funds and initiated the process through international and local church partners to house over 70 Ukrainian refugees. This initiative will enable us to advance the new Volunteering Pillar of the 2021-26 Strategy in 2022-23.

Governance

After the significant board renewal of 2020-21 this year was a year of consolidation of the new Board of Trustees.

Barry Edwards stepped down after 9 years as a Trustee and we will be forever grateful for his years of service. Happily, Barry stayed in our Advisory Groups and we will continue benefitting from his insights and experience.

Thank You

I want to end by thanking our CEO Michael Farrell, the management team and all staff, supporters, volunteers (including fellow Trustees) and partners for the contribution they have made to our work, *particularly during these times of COVID*. As we start entering into the new normal I look forward to seeing what the future will bring.

Iain R Williams

Iain Williams
Chair of Trustees

Date: 12 September 2022

Trustees Report

Who we are

HOPE *worldwide* was started by members of the London International Church of Christ (now ICC Missions) in 1991 to help people in need and to involve members of the supporting churches in doing this. It is now an independent charity which maintains a close relationship with its founding congregations. Its main charitable objective is the relief of poverty. We are inspired by Christian principles and seek to put them into practice in our work.

The Strategy set for 2021 – 2026, in collaboration with our supporters is as follows:

HOPE worldwide's **VISION** is

Is of a world where everyone has the opportunity to fulfil their God-given potential.

HOPE worldwide's **Mission** is

To empower people to overcome poverty, homelessness and addiction through our compassionate service.

Our work is rooted in the Christian faith and is inspired by the example and love of Jesus Christ.

Our CORE VALUES as:

- Compassion – we strive to show care and demonstrate empathy by treating people with kindness, dignity and respect.
- **Integrity** – our work is guided by the principles of honesty, excellence and responsibility
- **Collaboration** – we recognise the strengths, experience and resources of others and so serve alongside many partners

Objectives and Activities

HOPE *worldwide* works in 4 main areas:

- Homeless Services (Two Step) helps those who are homeless and those at risk of being made homeless to access accommodation – mostly in the private rented sector.

  Strategic Objectives for Homeless Services
  - Improve and increase partnerships and collaboration
  - Empower supporters for effective compassionate service
  - Help people reach their potential

- Recovery Services (ODAAT - 'One Day at a Time') helps men suffering from drug or alcohol addiction to move from chaos to constructive living through a combination of counselling, therapy and peer support. This programme also provides housing both to those in the programme and some of those who have graduated from it.

  Strategic Objectives for Recovery Services
  - Enhance immediate recovery and lay foundations for a lifetime of successful constructive living
  - Increase client intake by increasing referral routes

- International Development raises funds for partner charities in other countries, especially in the Global South. These funds may come from individuals, trusts and foundations or corporations and are usually for specific programmes in the recipient countries.

  Strategic Objectives for International Activities
  - Help all UK supported International HOPE worldwide Partners to be sustainable, accountable and well managed.
  - Ensure all UK donors feel appreciated and well informed about the International HOPE worldwide Programme that they support.
  - Establish a UK Disaster Response Process.

- Volunteering
  HOPE worldwide depends on the effort of volunteers. Our volunteers raise money to support our work and also work within our programmes and those of our partner organisations overseas. We encourage our supporters to volunteer for other charities in the UK too.

  Strategic Objectives for Volunteering
  - To inspire and equip volunteers for compassionate service

Public Benefit

The Trustees have complied with the duty set out in section 17 of the Charities Act 2011 to have due regard to public benefit guidance published by the Charity Commission, particularly **Public benefit: running a charity (PB2)**. All trustees give their time voluntarily and receive no benefit from the Charity. Trustees continue to choose to pay their own travel costs rather than make a claim from the Charity, even though they would be entitled to do so.

The main focus of our work in the UK is currently London, where our core programmes operate. We have teams of volunteers from supporting churches that fundraise for the Charity in a number of cities around the UK including Belfast, Birmingham, Bristol, Cambridge, Edinburgh, Glasgow, Leeds, Leicester, London, Manchester and Reading. We are grateful for the enduring, generous support of all our volunteers.

Outside the UK we support work to help those in need in Zambia, Lebanon, Nepal, India, Bangladesh and Afghanistan as well as Zimbabwe, Cambodia and Croatia. We do this by funding programmes which are managed by partner organisations in those countries. We also provide support and advice to these organisations and promote and organise trips by volunteers.

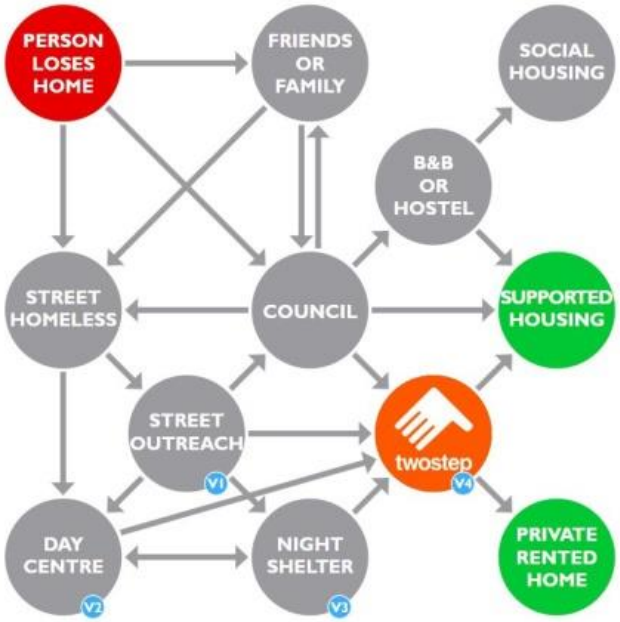
Achievements and Performance

Homeless Services (Two Step)

Description of Programme

The Two Step programme provides a specialised housing service for single people in London who are experiencing or threatened with homelessness.

We work in partnership with local authorities, night shelters, day centres and other charities that refer people to the programme. Staff and volunteers strive to treat each person using the service with respect, dignity and compassion. We evaluate the needs of those referred to help them access appropriate accommodation in the private rented sector or supported housing.



Over the past 29 years Two Step has built up a large network of accommodation providers which enables us to help around 200 people per year to find suitable accommodation.

What we planned to do in 2021/22	What we did in 2021/22
Improve and increase partnerships and collaboration We will engage with all existing partners to establish how needs have changed and how we can creatively develop the way we work together. We will also seek to establish new referral partnerships with other charities and also with new local authority partners - particularly in the areas we are offered housing. Since current funding for the charity referral service ends in March 2022, we will apply for new grant funding for April 2022 onwards.	We began new partnerships with Shelter, Restart Lives, Housing for Women, Queen Victoria Seaman's Rest, Mildmay Hospital and Marylebone Day Centre as part of our Charity Housing Service. After consulting with the Centre for Homeless Impact regarding tenancy sustainment for our Charity Housing Service, we decided to measure tenancy sustainment at 6, 12 and 18 months and also record Education, Training and Employment outcomes 12 months after people were housed. LHF provided funding for an extra 12 months.

What we planned to do in 2021/22	What we did in 2021/22
Empower supporters for effective compassionate service We will continue to harness the "power of Social Media" to equip everybody to make a difference with those experiencing homelessness, such as producing a YouTube video that explains how to speak to people on the street who appear to be homeless and encourage supporting churches to show it. We will monitor which congregations show the video, the response to the video and encourage supporters to call us for advice regarding people that they speak to.	Two versions of a video entitled "How to talk to someone on the street who appears homeless" were produced and are on YouTube. The videos were shown in several supporting congregations and some supporters called for advice regarding specific situations. In addition, the video was used as part of a training session by London City Mission.
Help people reach their potential We will review our assessment and tenancy sustainment practices to work in a more person-centred and strength-based way. We also plan to review and improve the way we measure impact. To encourage people to pursue their desired goals we will incorporate related questions in our assessment and tenancy sustainment processes.	Our assessment forms were revised to incorporate a more strength-based approach by noting strengths and past experiences and recording hopes, dreams or plans for the future. We trialled extended tenancy sustainment conversations and decided to record Education Training and Employment status at the start of tenancies and after 12 months going forward.

How volunteers were involved in our work

We took a placement student from Brunel University in September 2021 who remained with us until July 2022. Since the number of appointments at the office was much lower due to COVID restrictions, there was not the need for other volunteers this year. We expect this to change for 2022-23.

Impact of COVID-19:

Staff and volunteers

Staff worked from home for a significant part of 2021-22 due to COVID. Staff returned the office on a rotation basis from September 2021 and from Spring 2022 all gradually returned to the office on a hybrid basis.

Risks

- The rise in demand for rented properties in London and reduction in supply may make properties unaffordable for some of the people we seek to help.
- The cost of living crisis may impact the ability of those we house to pay their bills and sustain their tenancies – especially those affected by the benefit cap.

To help mitigate against these risks, we will continue to collaborate with other organisations in the sector regarding how to support the people we work with. We will also provide information and guidance to help people claiming benefits to move into employment so that they are exempt from the benefit cap.

What we plan to do next year (2022/23)

Improve and increase partnerships and collaboration

- We will continue to develop our existing partnerships and tenancy sustainment service. As capacity allows, we may begin new partnerships.
- We will apply for further grant funding for our Charity Housing Service to supplement the funding we have already received from the London Housing Foundation.

Empower supporters for effective compassionate service

We will continue to educate our supporters on the causes and responses to homelessness by using social media to tell stories of people we have helped. We will use our relationships with night shelters to connect supporters with opportunities to volunteer.

Help people reach their potential

Our main focus is to improve and extend the scope of our Charity Housing service. We will aim to have tenancy sustainment rates of greater than 90% for 6 months, 85% for 12 months and 80% for 18 months for this service by the end of March 2023. However, the cost of living crisis may make achieving those goals very challenging.

Recovery Services (One Day at a Time - ODAAT)

Description of Programme

ODAAT is quasi-residential men only, abstinence based, drug and alcohol rehabilitation programme and is based on peer support. We are located in south London and we help men from 18 years upwards to have the time and safe space to stop their harmful routines and instead, spend time working on themselves to enable lasting recovery.

Our daytime activities are situated at St. Mark's Church at the Oval and our recovery houses are in Lambeth, Merton and Wandsworth. We provide a range of support and therapies to aid long-term recovery. The first and second stages each last 12 weeks and there is then the option of third stage supported housing either provided by ODAAT or other organisations with which we work. We do not have 24/7 staff at the houses, and it is this that makes us quasi-residential. However, we do have a rota of experienced volunteers who stay overnight to provide additional cover.

We use a holistic approach to treatment which includes psychotherapy, group therapy, one to one counselling, life skills and education workshops as well as leisure activities, housing related support including help with eventual resettlement.

Our programme is based on peer support. When someone starts the programme, they have support from a senior peer who has been on the programme for a longer period. The new starter does not travel anywhere outside the house without being accompanied, and they do not have their phone or a key to the house. This helps us keep them safe from negative outside influences but empowers them compared to other types of recovery programmes where they are locked down for a period. It also strengthens the peer relationships which are key throughout the programme. We also ensure that we have independent, on-going risk assessments of each person to help us to know when to vary the degree of support.

We accept self and agency referrals, such as from local authority substance misuse teams, as well as from probation services/courts. As we do not provide detoxification, clients need to be drug and alcohol free before admission. The programme is regulated by the Care Quality Commission (CQC) with the next audit to be in June/July 2022.

We provide a male only rehab for two main reasons. Firstly, the demand for men to be treated is over twice that of women. Secondly, romantic relationships between men and women are a major cause of relapse. Therefore, to give our clients the best chance of recovery, we have chosen not to have mixed households.

What we experienced at ODAAT in 2021-22

COVID-19 restrictions since March 2020, has made 2021-22 one of the most challenging years in the programme's history. We are aware that several rehabs closed their doors over this difficult period. We are grateful for the tremendous support we have received enabling us to continue the transformative service we provide.

Due to COVID restrictions, we had no entrants for the period April to June 2021 and only seven new admissions during the remaining nine months. The main factor behind the lower admission

numbers was the closure of medically controlled detoxification centres within the Greater London area. More recently, the Equinox "Brook Drive" Detox Centre ceased operating in July 2021 and the "City Road" Detox Centre, Islington closed in June 2019. Historically, those detox centres were the main pathway into the ODAAT rehab programme.

Those closures prompted local authorities to use detoxification facilities outside London. This had a double effect on London based rehab services, like ODAAT, because local authorities prioritised dual purpose "detox plus rehab" centres. The reasoning was that a dual purpose centre eliminated the need for clients to self-isolate due to COVID when transferring from a detox centre to a rehab centre.

New Detoxification Unit for London
As a response to the closure of Brook Drive, the last NHS funded detox in London, a pan-London funded detox unit was set up in July 2021 at Guy's & St. Thomas' hospital from which we received two clients. This service is increasingly being used by London local authorities and is beginning to restore the traditional pathway of clients to our service.

Programme Results

Year	2021-22	2020-21	2019-20	2018-19	2017-18	Total 5yrs
Graduate	3	9	12	7	7	**38**
Still not using	2	6	8	6	4	**26**
% not using	66%	66%	66%	86%	57%	**68%**

The above table shows that an average of 68% of programme graduates over the past 5 years are not using at the time of writing. Research shows that the longer someone remains free from addiction, the greater the likelihood of them not returning to these harmful behaviours.

What we planned to do in 21/22	What we did in 21/22
Expand the service to deal with more complex mental health needs.	Carried out specific training in anticipation of the increased demand for our services by clients with more complex needs. Contacted new organisations to establish fresh referral pathways.
Develop our training programme for staff and volunteers involved in key work.	Set up a weekly training group to work together to improve the clinical interventions that we employ to each keyworker's clients.
Contact all London local authorities that we don't currently collaborate with to establish new pathways into the ODAAT programme.	All the authorities were contacted with steady, ongoing progress being made in developing relationships.

What we planned to do in 21/22	What we did in 21/22
Establishing an Alumni Programme.	A team of Georgetown University Masters' students carried out research on alumni programmes for rehabs in the UK. Their research indicated that ODAAT would be the first to have an Alumni programme and provided guidance on what graduates wanted. Most popular were reunions, networking and job training. Raklet, a specialist alumni software, was identified as the platform to best engage ODAAT with the alumni community. This software is being trialled in quarter two 2022-23, before rolling it out to the larger community.

COVID impact

We practiced good infection and prevention control measures and maintained our routine testing and reporting procedures in line with NHS guidelines. No staff, volunteers or clients were infected during the year.

As the COVID pandemic continued, local authorities prioritised dual purpose "detox plus rehab" centres. This meant that once a client has completed their detox treatment, they remained within the same facility rather than having to self-isolate for one week before transferring to a separate rehab centre, like ODAAT.

Volunteers

Volunteers are an integral part of our programme. For the first part of the year, we had 3 of our graduates acting as volunteer support workers and they also helped us provide out of hours cover during evenings and weekends. From early November 2021, those volunteers provided 7 days per week overnight support at our First Stage house.

We also had the help of 1 new trainee counsellor who is getting the experience hours required by the British Association for Counselling and Psychotherapy (BACP).

What we plan to do next year (2022/23)

In 2022/23 we plan to enlarge the service, both in the number of beneficiaries and the breadth of the service we offer, for example, treating those with more complex mental health needs. This is part of the five year strategy (2021-2026). Important elements of this focus will be closer collaboration with local authorities, expanding the number of partnerships and implementing feedback to continually improve the service we offer.

Ongoing development of our staff & volunteer training programme to enhance the quality of our care.

Develop the ODAAT alumni program to offer an environment that supports and encourages strong, healthy relationships toward long term recovery. This will include opportunities for networking, learning recovery skills, advocacy, training, volunteering and more.

International Development

Description of Programme

HOPE *worldwide* in the UK is a member of the HOPE *worldwide* Global Network which consists of about 65 organisations that have a similar background and charitable objectives to us, and which work in different countries around the World. This year our International Development programme supported the work that these organisations do in their respective countries by providing fundraising and remote support in the form of training, supervision and mentoring.

Fundraising — We raised money to fund all or part of specific programmes in the countries listed below. This funding came from corporates, individual donors and foundations.

Mentoring — All support for our international partners was provided remotely because of COVID-19 restrictions during the financial year. We provided supervision for some of the bigger projects and UK based volunteer mentors for some smaller projects.

Training — We helped to provide training in accountancy packages, budgeting, advice on the role of the Board and Executive Team, and M&E and grant writing support to our partners overseas. We provided remote support to help with podiatry work at the Village of Hope.

Volunteers — We provided UK based volunteers to mentor smaller HOPE worldwide programmes. Ongoing COVID-19 lockdown restrictions meant volunteers were unable to serve on HOPE Volunteer Corps during the year.

What we planned to do in 2021/22	What we did in April 2021 to March 2022
Afghanistan	
Provide financial support to the HOPE Community Centre in Kabul, which provides training courses in English language and computer skills	With our support, • 50 youths graduated from the Centre • 10 graduates found employment In Aug 2021 the Community Centre was closed until further notice, due to the Taliban taking control of the government in Afghanistan.
Bangladesh	
Through partnerships with 3 corporate funders, fully fund 3 schools and Vocational Training Centres (VTC): • Industrial Centre of HOPE (ASDA George) School and Vocational Training Centre), Ashulia. • Pepco School of HOPE and Vocational Training Centre, Dhaka. Soham for All Centre of HOPE School and Vocational Training Centre, Savar, Dhaka.	We are grateful for funding from ASDA, Pepco Group and PDS Multinational Holdings Ltd (both from the UK and in-country). With their support, between 1 April 2021 and 31 July 2021: • 540 children were educated at the 3 schools • 50950 midday meals were provided to students at the 3 schools • 775 adults received vocational training at the 3 VTCs

What we planned to do in 2021/22	What we did in April 2021 to March 2022
Bangladesh (continued)	
Beyond what we planned	*We provided Emergency Relief funding to HOPE worldwide Bangladesh during the COVID-19 pandemic. The funding was used to provide food and other essential supplies to 300 families in the Barishal, Faridpur, Mymensingh, Tangail and Netrokona districts of Bangladesh.*
India	
Provide funding to the Village of HOPE for: • Partial operating and salary costs at 2 bandaging centres, where leprosy patients receive treatment for their wounds • Partial operating and salary costs at the Vocational Training Centre	With our support, the Village of HOPE: • Provided regular (in some cases daily) wound-care and bandaging to 245 leprosy patients • Trained 430 students in sewing, computers and retail skills
Provide partial funding for Bhuj School	With our support: • 347 children were educated at the School Redlands Green School in Bristol continued to support Bhuj School.
Provide partial funding for Asharan Orphanage	With our support: • 44 children were cared for at Asharan Orphanage • 10 children were reunited with their families • 6 children were adopted in India or abroad • 15 children were vaccinated
Provide partial funding for HOPE Worldwide Orphanage (also known as Divya Orphanage)	With our support: • 41 children were cared for at HOPE Worldwide Orphanage • 1 child was reunited with their family 31 children were vaccinated
Beyond what we planned	*We provided Emergency Relief funding to HOPE foundation during the COVID-19 pandemic. The funding was used to:* • *Provide food supplies to 4332 people* • *Provide 5 concentrated oxygen kits to Karaikal Government Hospital* *Provide 30 cots and mattresses to Corona Care Centre*

What we planned to do in 2021/22	What we did in April 2021 to March 2022
Nepal	
Provide funding for the Asha Vidhyashram School in Kathmandu	With our support: • 87 children were educated at the School (Nursery to Grade 5) • 8 children completed Grade 5 and moved into secondary school • 75 children who attended the School for at least one year can have simple conversations in English, and can read and write in English 22515 midday meals were provided to students
Beyond what we planned	*We provided Emergency Relief funding to HOPE worldwide Nepal during the COVID-19 pandemic. The funding was used to provide food and other essential supplies to 760 poor families living in the community that is served by the Asha Vidyyashram School and in Chhaimale Village.*
Zambia	
Support the Kupasa Mwana (Give to a Child) Early Childhood Development (ECD) Programme Provide short term support to meet the shortfall in income to run other programmes at four community centres in Lusaka.	We supported 45 orphans and vulnerable children through bursaries on the Kupasa Mwana Programme. The bursaries cover pre-school fees, lunches and other school materials. We provided financial support to HOPE *worldwide Z*ambia to meet a shortfall in their income, which enabled them to keep the Kids Clubs and Women's Economic programmes running. This included contributing the salary costs of site staff at four community centres in Lusaka, and other overhead costs such as office rent, audit costs and software licences.

Summary of outputs linked to Sustainable Development Goals (SDG)

(1st April 2021 to 31st March 2022)

The Sustainable Development Goals are a collection of 17 interlinked global goals designed to be a "blueprint to achieve a better and more sustainable future for all". The SDGs were set up in 2015 by the United Nations General Assembly and are intended to be achieved by 2030.

Thematic Area	SDG https://sdgs.un.org/goals #goals	HWW programmes supported	No. of beneficiaries
Education	SDG 4: Quality Education SDG 5: Gender Equality SDG 10: Reduced Inequalities HOPE worldwide UK is proactively promoting the education of girls by educating parents in the importance of education. Our goal is to ensure that girls stay in education and don't drop out after primary school.	**1 Early Childhood Development Programme:**	
		Kupasa Mwana (Zambia)	45
		TOTAL (ECD)	**45**
		5 primary & secondary schools:	
		Asha Vidhyashram School (Nepal)	87 (47 girls)
		Industrial Centre of HOPE (Jamgara School) (Ashulia, Bangladesh)	250 (136 girls)
		Pepco School of HOPE (Bangladesh)	150 (70 girls)
		Soham for All Centre of HOPE School (Bangladesh)	140 (82 girls)
		Bhuj School	347 (138 girls)
		TOTAL (primary & secondary education)	**974**
		5 Vocational Training Centres:	
		HOPE Community Centre (Afghanistan)	50 (0% women)
		Industrial Centre for HOPE (Ashulia, Bangladesh)	332 (83% women)
		Pepco Group School of HOPE (Bangladesh)	274 (79 % women)
		Soham for All Centre of HOPE (Bangladesh)	169 (67.5% women
		Village of HOPE (India)	430 (majority women)
		TOTAL (vocational training)	**1,255**
		GRAND TOTAL (Education)	**2,274**

Care of Orphans and Vulnerable Children	SDG 1: No poverty SDG 3: Good health and Well -Being SDG 4: Quality Education SDG 5: Gender Equality SDG 10: Reduced Inequalities	Asharan Orphanage	44
		HOPE Worldwide Orphanage	41
		GRAND TOTAL (Care of Orphans and Vulnerable Children)	**85**
Health	SDG 3: Good health and Well -Being	Village of HOPE Bandaging Unit	245 leprosy patients treated
		Asharan Orphanage	15 children vaccinated
		HOPE Worldwide Orphanage	31 children vaccinated
		GRAND TOTAL (Health)	**291**
Nutrition	SDG 2: Zero Hunger		No. Midday meals provided:
		Asha Vidhyashram School	22,515
		Industrial Centre of HOPE (Jamgara School)	23,250
		Pepco Group School of HOPE	18,550
		Soham for All Centre of HOPE	9,150
		GRAND TOTAL (Nutrition)	**73,465**

What we plan to do in 2022/23

During 2022/23 we will continue implementing the Strategy

1. *Help all UK supported International HOPE worldwide Partners to be sustainable, accountable and well managed.*
2. *Ensure all UK donors feel appreciated and well informed about the International HOPE worldwide programme that they support.*
3. *Establish a UK Disaster Response Process.*

Our plans for the countries we support are as follows:

Afghanistan
We are currently unable to send funds to Afghanistan because of UK sanctions on Afghanistan. We are looking into obtaining a license so that we can continue to send funds to the HOPE Community Centre in Kabul.

Bangladesh
Through partnerships with corporate funders, fully fund 3 schools and Vocational Training Centres (VTC):

- Industrial Centre of HOPE (ASDA George) School and Vocational Training Centre, Ashulia.
- Pepco School of HOPE and Vocational Training Centre, Dhaka.
- Soham for All Centre of HOPE School and Vocational Training Centre, Savar, Dhaka.

India
Provide funding to the Village of HOPE for:

- Partial operating and salary costs at 2 bandaging centres, where leprosy patients receive treatment for their wounds
- Partial operating and salary costs at the Vocational Training Centre.
- Provide funding for Bhuj School
- Provide funding for Asharan Orphanage
- Provide funding for the Divya Orphanage.

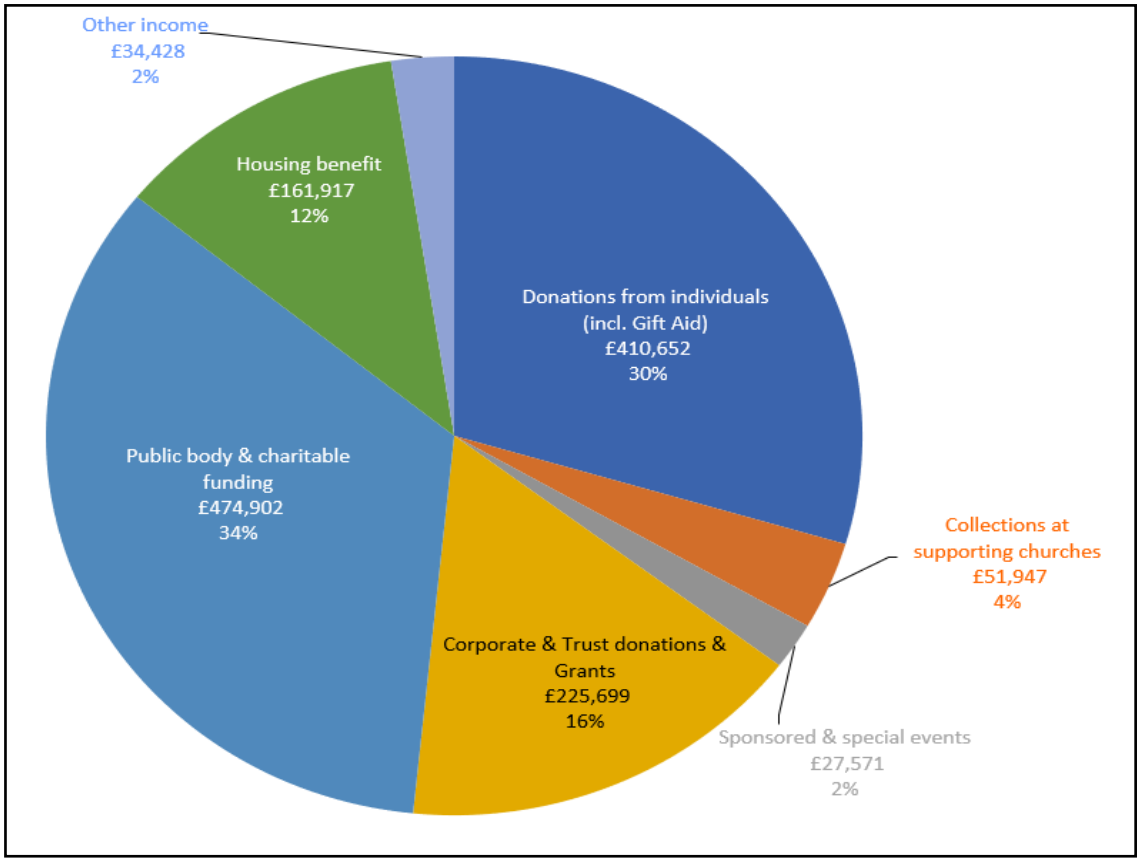
Lebanon
Provide funding for two part time members of staff to run the HOPE worldwide programmes in Lebanon.

Nepal
Provide funding for the Asha Vidhyashram School in Kathmandu and funding for pupil scholarships for secondary school.

Zambia
Support the Kupasa Mwana (Give to a Child) Early Childhood Development (ECD) Programme.

Financial Review

Sources of Funds



We received funding from public bodies including local government grants and central government funded programmes, and other charities. These funds made up 34% of total income (48% 2020/21) and went towards our Homeless Services (Two Step) and Recovery Services (ODAAT) programmes.

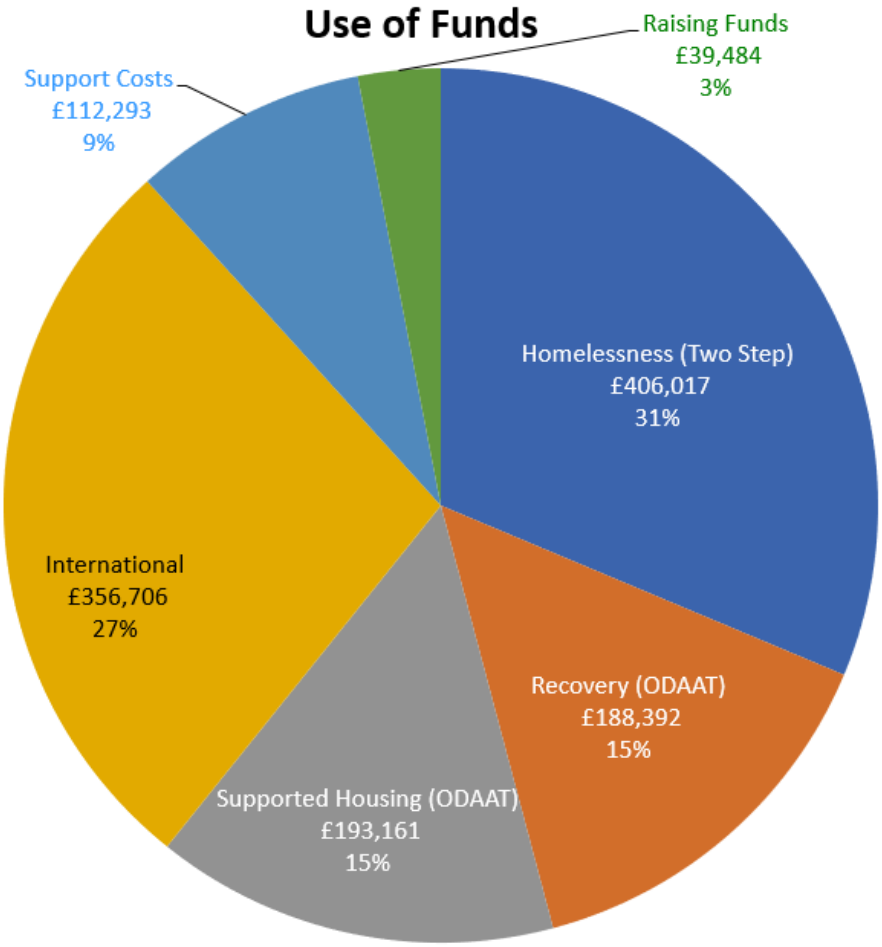
Recovery Services (ODAAT) received Housing Benefit amounting to 12% of total income (14% 2020/21) which went towards funding our Stage 1-3 Recovery Houses.

We are grateful for the generosity of so many shown by their Individual Donations and associated Gift Aid. We also want to express a huge "Thank You" to our supporting churches and those participating in sponsored events. In total, this made up 35% of total income (31% 2019/20). Much of this was unrestricted, which allowed us to be flexible in how we used it to meet the needs of beneficiaries.

Corporate donations and funding accounted for 16% of total income (5% 2019/20). The near fourfold year on year increase was primarily due to a change in accounting treatment in the prior year.

We would like to give special thanks to the companies and organisations that supported our International Programs. George, the clothing arm of **ASDA,** funds the largest of the HOPE *worldwide* schools in Bangladesh under a 3 year agreement, **Pepco** funds the Ashulia Primary School in Bangladesh, also under a 3 year agreement, **PDS Multinational Holding** (Soham for All) supports a school in Dhaka, Bangladesh, and **Sevenhill** supports the Village of Hope in India.

Uses of funds



88% of total income was spent on services to beneficiaries (89% 2020/21).

Of this, Homeless Services made up 31% (37% 2020/21), Recovery Services and Supported Housing (ODAAT) 29% (31% 2020/21), and International support 27% (21% 2020/21). The bulk of our expenditure on International programmes was grants to overseas partner organisations.

The remaining 12% (11% 2020/21) of income was spent on fundraising and support costs, including the overall management of the Charity.

Reserves

The Charity's Reserves policy balances the need to protect charitable activities and the desire to allow most of the funds raised to be used to support our beneficiaries. As we work in 3 different areas with separate income and expenditure profiles, this protection requires different levels of reserves for the different programmes.

- ODAAT needs to guarantee to fulfil its minimum 6-month commitment to addicts who are already in recovery. This is especially important because sudden unexpected changes can cause a vulnerable person to relapse.

- Two Step needs to work with some individuals for a period of up to 3 months before they can be housed, and to have them get part way through the process and then find that assistance is no longer available would be very disruptive.

- The International Programmes we support are often connected with education and training and the courses which are being supported last up to 12 months.

The Policy set by the Trustees aims to even out these differing needs, stating that our unrestricted funds should be 50% of the highest annual expenditure within the last 3 years, including the carrying amount of functional assets, mainly the ODAAT Stage 1 and Stage 2 houses. These are included in the figure because the Trustees consider that value can be released during the 6-month period.

The table below shows the expenditure and resulting target funds level under this Policy as well as the corresponding free reserves figure, excluding the value of the functional assets.

	2021-22	**2020-21**
Expenditure this year	£1,296,053	£1,185,452
Expenditure, max. of past 3 years	£1,296,053	£1,185,452
Unrestricted funds	£577,495	£612,782
Months of expenditure in unrestricted funds	5.3	6.2
Free reserves (Unrestricted funds less unencumbered fixed assets)	£327,284	£401,500
Months of expenditure in free reserves	3.0	4.1

Whilst the level of unrestricted funds remains below the target level, the Trustees consider that we have sufficient available funds. Our free reserves represent 3 months of expenditure. The Board will continue to review the Reserves Policy during 2022/23 to ensure we continue to maintain a desirable balance.

Fundraising Practices

The Charity undertakes fundraising activity to its supporters through appeals made directly via email, and announcements and presentations at supporting churches. It also benefits from fundraising events organised by its staff and supporters.

HOPE *worldwide* is registered with the Fundraising Regulator and adheres to the standards of the Fundraising Code. As far as the Trustees are aware, the Code has been complied with during the year. There is a complaints policy to deal with any issues that may arise. No complaints have been received about fundraising activity in the year.

We employed a part-time fundraiser focussed on making grant applications to support programmes overseas. We did not employ third-party fundraising organisations.

Risk Management

The Charity reviews its risk register at least quarterly, and where reasonably possible systems, policies and procedures have been established to mitigate the risks. Outside of COVID-19 (addressed below), the principal risks are sustainability of income and the safety of staff, volunteers and beneficiaries. A summary of these risks and the key mitigations is given below:

Sustainability of Income

A proportion of the charity's funding comes from local authority funding and this is vulnerable to decisions beyond our control. All the Senior Management team are tasked with seeking alternative funding sources and developing funding strategies for their areas. A part time fundraiser assists this work.

We continue to monitor the economic backdrop of high inflation and the "cost of living crisis" and the potential impact on donor income. We are grateful to our supporters and have invested more resources in donor relations in communicating the impact and outcomes of all HOPE programmes.

Safety of Staff, Volunteers and Beneficiaries

All staff and volunteers who work with beneficiaries are screened, which includes a police check, and they are provided with training for their roles. In 2021, the Charity achieved the Investors in People Gold Standard. ODAAT is regulated by the Care Quality Commission (CQC) and has been successfully audited by them. The Charity has designated Health & Safety officers and a designated Safeguarding Officer.

The Trustees are conscious that the programmes we fund overseas constitute an area of risk for the Charity, even though we are not running these programmes directly. We work with our partner charities to ensure their safeguarding and whistleblowing policies are suitable and robust. We are currently working with our partners and other members of the HOPE *worldwide* Global Network to improve these policies further. This work takes into account the "Safeguarding for External Partners" Standards produced by DFID when it was stand alone.

COVID-19

Moving forward into a "post COVID world", HOPE *worldwide* continues to review and monitor for any resurgence of the virus and respond robustly in caring for our beneficiaries. This is formally done through our Risk Register and fortnightly Senior Management Team meetings.

Since March 2020, varying degrees of government COVID lockdown restrictions have been in place. In February 2022, all Covid rules were scrapped in England as part of the country's plan to "live with the virus". Wales and Scotland followed suit.

The following is a summary of the impact of living in a "COVID world" and a "post COVID world".

Homeless Services (Two Step): Since September 2021, hybrid working practices have been in place. Staff participated in a third party funded 12 week research project on the impact of resilience training. We continue to collaborate strongly with partners to continually adapt to best meet the needs of those experiencing homelessness.

Recovery Services (ODAAT): Post government lockdown restrictions, the programme continued to operate with agility, energy and creativity in supporting our clients and also complying with government guidelines.

Feedback from staff and clients indicated a sense of “isolation” and “loss of community” due to the prolonged nature of COVID lockdown restrictions. During 2021/22, we moved to working under a Central Office Hub model with face to face contact in one to one counselling and volunteers fully engaged with clients. Meals for clients, staff and volunteers were hosted most days at St. Marks church and HVTs stayed overnight at the Stage 1 property 7 days week.

International: With the sustained and often devastating impact of the COVID pandemic across the globe, we continued to allocate funds to purchase & distribute essential food items for some of the poorest families whose children were attending HOPE *worldwide* schools and also to those not able to work during lockdowns. Funding was also used to purchase oxygen concentrators to support the local emergency response efforts. A portion of the funding was allocated to the creation of small businesses through grants or interest free loans.

Structure, Governance and Management

Governing document

The name of the Charity is HOPE *worldwide*, a company limited by guarantee. It was formed on 22 October 1991. On 26 November 2020 the Memorandum and Articles of Association was amended to reflect current charity best practices. The Trustees are also directors and members of the company with liability limited by guarantee to £1. There are no other members. None of the Directors had any other interest in the Charity. The Directors are also Trustees for the purposes of charity law and in this report they are referred to as Trustees.

Appointment of Trustees

The number of Trustees normally varies between 6 and 12, in order to keep a broad mix of skills ensuring the Board's effectiveness. Skills gaps on the board are regularly reviewed and the Board seeks volunteers with appropriate competencies to fill these. The power to appoint Trustees rests with the existing Board. It is expected that all Trustees have demonstrated their interest through acting as volunteers with the Charity before being considered for appointment.

The Trustees' skills and experience are broad and include business, public service, medical, voluntary sector and international development. Before joining the Board, all prospective new Trustees are interviewed by the existing Board and also attend Board meetings as observers. New Trustees are provided with an induction and training.

Barry Edwards stepped down after nine years as a Trustee, however, remains active within a Trustee Advisory Group. We continue to be grateful for his service.

The board currently consists of nine members.

Organisation

The Board met 7 times between April 2021 and March 2022 to review reports from the Management Team and to discuss the direction and policies of the Charity.

Additionally, the full Board met 6 times between December 2020 and June 2021 to develop the updated Strategy.

Trustees visited the programmes, though this was limited due to COVID-19 restrictions.

Day to day operational decisions were delegated to the Chief Executive who reported to the Board at board meetings and regularly met with the Chair.

Staff Remuneration Policy and Performance Management

HOPE *worldwide* is committed to ensuring that it pays its staff a fair and appropriate salary. This is to enable us to attract and retain people with the right skills and therefore have the greatest impact in delivering our objectives.

To manage this process, HOPE *worldwide* grades roles using the National Joint Council (NJC) process and then uses the NJC pay scales to establish a pay point for the role. The Charity then pays the employee within a range +/- 10% of this pay point, depending on performance and development within the role. This process is the responsibility of the Board of Trustees in co-operation with the Chief Executive. For the setting of pay for the Chief Executive the same process is followed to establish a pay point, but the decision is made wholly by the Board.

Staff and Volunteers

Staffing averaged 15.2 full-time equivalent (FTE) employees. Of these 7.6 FTE worked in Homeless Services and 4.0 FTE in Recovery Services.

Approximately 75 people also provided an estimated 1,950 volunteer hours. These volunteers ranged from Trustees to Ambassadors to Fundraisers to Mentors and Support for international partners. Without the commitment of these volunteers the Charity would not be able to accomplish its objectives and we are deeply grateful for their service.

The Charity is a supporter of and pays at least the Living Wage and maintained the Investors In People Gold Standard (awarded 2021 and previously in 2017 and 2014).

Related parties and cooperation with other organisations - UK

HOPE *worldwide* works operationally with many agencies including the North London Housing Partnership, The Refugee Council, City of London, Glass Door Homelessness Charity , NEWway Project, Shelter , St. Thomas' detox; as well as local authorities, probation services, prisons, drug intervention project teams, substance misuse teams, detox units and others**.**

HOPE *worldwide* maintains close links with church groups linked to the International Churches of Christ, which originally founded HOPE *worldwide*. These are ICC Missions, Thames Valley Churches of Christ and Avon Valley Churches of Christ. These churches regularly collect donations from their congregations on behalf of HOPE *worldwide*. They also sometimes make restricted donations for the benefit of various HOPE *worldwide* programmes.

The Charity partners with St Mark's Kennington, which hosts the 'One Day At A Time' day programme for our addiction recovery services (ODAAT).

The Charity is a member of the National Council for Voluntary Organisations (NCVO), Homeless Link and Housing Justice.

Related parties and co-operation with other organisations – Overseas

The Charity is a member of the HOPE *worldwide* Global Network. The organisations which are members of this network all have their roots in the charitable work of the International Churches of

Christ (ICOC). All of the members, like HOPE *worldwide*, are independent charities that maintain close links with their local ICOC congregations. The HOPE *worldwide* Global Network has a membership structure and all members share a common set of values, agree to meet a set of standards and have the objective of helping the poor or disadvantaged.

HOPE *worldwide* makes to and receives grants of funds from other members of the network for specific programmes and unrestricted charitable purposes. The Charity receives funds from UK based donors to fund programmes undertaken by other members of the network. Where grants are received by the Charity they are reported as restricted or unrestricted income. Where grants are made to HOPE *worldwide* network members they are reported under grant making or overseas support. These relationships do not have any other impact on the policies of the Charity.

Statement of Trustees' Responsibilities

Company law requires the trustees to prepare financial statements that give a true and fair view of the state of affairs of the Charity at the end of the financial year and of its surplus or deficit for the financial year.

In doing so the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Make sound judgements and estimates that are reasonable and prudent; and
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the Charity and enables them to ensure that the financial statements comply with the Companies Act 2006. The trustees are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In accordance with company law, as the company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the company's auditors are unaware; and
- as directors of the company we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the Charity's auditors are aware of that information.

The financial statements have been prepared in accordance with the provisions of the Companies Act 2006 applicable to companies subject to the small companies' regime.

By order of the trustees

Iain R Williams

Iain Williams
Chair of Trustees

Martin Graf Saurma-Jeltsch
Company Secretary

Date: 12 September 2022

Reference & Administrative Details

Charity registration number	1045930
Company registration number:	02659784
Website	www.hopeworldwide.org.uk
Registered address	360 City Road London EC1V 2PY
Trustees (Directors)	Zaynab Atsegbua Alexander Cameron Barry Edwards (resigned 13 December 2021) Dennis Francis Muriel Gutu Chidinma Obi John Partington Martin Saurma-Jeltsch Samantha Thomas-Chuula Iain Williams (Chairman)
Senior Management	Michael Farrell — Chief Executive Bruce Miller — Director of Recovery Services Rob Payne — Director of Homeless Services Jane Whitworth — Director of Development
Auditors	Haysmacintyre LLP 10 Queen Street Place London EC4R 1AG
Bankers	Lloyds Bank plc Victoria House Southampton Row London WC1B 5HR
Solicitors	Bates Wells 10 Queen Street Place London EC4R 1BE

Independent auditor's report to the members of HOPE *worldwide*

Opinion

We have audited the financial statements of HOPE worldwide for the year ended 31 March 2022 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of the charitable company's net movement in funds, including the income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's 's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Trustees' Annual Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Annual Report (which includes the strategic report and the directors' report prepared for the purposes of company law) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the Trustees' Annual Report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Annual Report (which incorporates the directors' report).

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the charitable company; or
- the charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees for the financial statements

As explained more fully in the trustees' responsibilities statement set out on page 29, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to

liquidate the charitable company or to cease operations or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Based on our understanding of the charitable company and the sector in which it operates, we identified that the principal risks of non-compliance with laws and regulations related to regulatory requirements of company and charity law applicable in England and Wales and the regulatory requirements of the Care Quality Commission (CQC), and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Charities Act 2011, Companies Act 2006 and payroll taxes.

We evaluated management's opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principal risks were related to posting inappropriate journal entries and management bias in certain accounting estimates and judgements such as the income recognition policy applied to grant income. Audit procedures performed by the engagement team included:

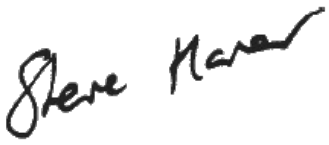
- Inspecting correspondence with appropriate regulators and tax authorities;
- Discussions with management including consideration of known or suspected instances of non-compliance with laws and regulation and fraud;
- Evaluating management's controls designed to prevent and detect irregularities;
- Review of minutes of meetings to identify expected material amounts of voluntary income; and
- Identifying and testing journals, in particular journal entries posted with unusual account combinations, postings by unusual users or with unusual descriptions.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Steven Harper (Senior Statutory Auditor)
For and on behalf of Haysmacintyre LLP, Statutory Auditors

10 Queen Street Place
London
EC4R 1AG

Date: 14 September 2022

Statement of Financial Activities
(incorporating an income and expenditure account for the year ended 31st March 2022)

	Notes	Unrestricted Funds 2021-22 £	Restricted funds 2021-22 £	**Total Funds 2021-22** £	Total Funds 2020-21 £
Income from:					
Donations	2	247,067	468,803	**715,870**	448,024
Charitable activities	2	181,687	481,021	**626,708**	770,314
Investments		63	-	**63**	165
Other		8,475	-	**8,475**	3,945
Total income		437,292	949,824	**1,387,116**	1,222,448
Expenditure on:					
Raising funds	3	46,294	-	**46,294**	37,531
Charitable activities	3	105,480	1,144,279	**1,249,759**	1,147,921
Total expenditure		151,774	1,144,279	**1,296,053**	1,185,452
Net income/(expenditure)	7	285,518	(194,455)	**91,063**	36,996
Transfers		(320,805)	320,805	**-**	-
Net movement in funds		(35,287)	126,350	**91,063**	36,996
Balances brought forward at 1st April		612,782	51,428	**664,210**	627,214
Balances carried forward at 31st March		577,495	177,778	**755,273**	664,210

All amounts derive from continuing activities.

The Charity has no gains or losses other than those shown above.

	Notes	31st March 2022 £	31st March 2022 £	31st March 2021 £	31st March 2021 £
Fixed Assets					
Tangible assets	*9*		750,581		761,344
Current Assets					
Debtors	*10*	56,165		65,933	
Cash at bank and in hand		634,730		493,117	
		690,895		559,050	
Creditors - amounts falling due within one year	*11*	(217,032)		(155,791)	
Net current assets			473,853		403,259
Total assets less current liabilities			1,224,434		1,164,603
Creditors – amounts falling due after more than one year	*12*		(469,161)		(500,393)
Net assets			755,273		664,210
Represented by:					
Unrestricted funds	*13*		577,495		612,782
Restricted funds	*14*		177,778		51,428
			755,273		664,210

These financial statements have been prepared in accordance with the special provisions of the Companies Act 2006 relating to small companies.

Approved and authorised for issue by the Trustees on 12 September 2022 and signed on their behalf by:

Iain R Williams

Iain Williams
Chair of Trustees

Martin Graf Saurma-Jeltsch
Company Secretary

The notes on pages 37 to 51 form part of these financial statements.
HOPE *worldwide* company registration number 2659784

Statement of Cash Flows For the year ended 31st March 2022

	2021-22		2020-21	
	£	£	£	£
Net income	**91,063**		36,996	
Adjustments for non-cash items:				
Depreciation	16,325		18,728	
Debtors decrease	9,768		72,361	
Creditors increase/(decrease)	60,319		(52,914)	
	86,412		38,175	
Adjustments for non-operational items:				
Interest income	(63)		(165)	
Interest expense	16,190		16,868	
	16,127		16,703	
Net cash inflow / (outflow) from Operating activities		102,539		91,874
Cash flows from Investment activities				
Interest received	63		165	
Purchase of property plant and equipment	(5,562)		(46,258)	
Net cash outflow from Investment activities		(5,499)		(46,093)
Cash flows from Financing activities				
Interest paid	(16,190)		(16,868)	
Mortgage repayments	(30,300)		(29,499)	
Net cash inflow / (outflow) from Financing activities		(46,490)		(46,367)
Increase/(decrease) in cash and equivalents		**141,613**		(586)
Cash balance at 1st April		493,117		493,703
Cash balance at 31st March		**634,730**		493,117

Notes to the Financial Statements

1 Accounting policies

1.1 Basis of preparation

The financial statements of the Charity are prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. They are drawn up on the historical cost accounting basis. The Charity meets the definition of a public benefit entity under FRS 102. The financial statements are prepared in Pounds Sterling rounded to the nearest Pound.

1.2 Going Concern

The financial statements have been prepared on a going concern basis as the trustees are satisfied that there is no material uncertainty and the preparation of accounts on the going concern basis is supported by financial plans. In particular, a detailed cashflow forecast has been prepared on reasonable assumptions of income and expenditure such as key funding contracts, housing benefit and funded client income, and staff levels.

1.3 Fund accounting

The Charity maintained a number of funds during the reporting period. The unrestricted fund is expendable at the discretion of the Trustees in furtherance of the objectives of the Charity. Such funds may be held in order to finance both working capital and capital investment. The restricted funds are held to sustain HOPE *worldwide* programmes both in the UK and overseas. Details of the restricted funds are set out in Note 12.

1.4 Income

All income is recognised in the statement of financial activities when the conditions of receipt have been met and receipt is probable. The following accounting policies are applied to income:

Donations

Donations and all other receipts from fundraising are reported gross and related fundraising costs are reported in costs of raising funds where appropriate.

Tax reclaimed on money donated under the Gift Aid scheme

Income under this category is recognised in the financial statements on the date that the underlying donation is received by the Charity.

Income from Charitable Activities

We receive funding from public bodies such as Local Government grants and Housing Benefit, and programmes funded by Central Government and other Charities. These funds go towards our Homeless Services (Two Step) and Recovery Services (ODAAT) programmes.

1.5 Costs of raising funds

Costs of raising funds are those incurred in seeking voluntary income.

1 Accounting policies (continued)

1.6 Costs of charitable activities

Costs of charitable activities includes all expenditure directly related to the objectives of the Charity and comprises the following:

Grants payable

Grants payable are accounted for when the Trustees have accepted a legal or moral obligation to make the grant. This will usually be when the commitment is communicated to the recipient.

Other expenditure on charitable activities

Other expenditure on charitable activities comprises the costs of staff salaries, travel and subsistence, facility costs, communication and programme costs.

Support Costs

Support costs have been allocated to the costs of raising funds and charitable activities on the basis of staff time. Prior year figures have been restated to show governance costs as a component of support costs.

1.7 Governance costs

Governance costs include costs of governance arrangements which relate to the general running of the Charity. These activities provide the governance infrastructure which allows the Charity to operate and to generate the information required for public accountability.

1.8 Tangible fixed assets

Depreciation is provided on cost in equal annual instalments over the estimated useful lives of the assets – or, in the case of leasehold improvements, over the life of the lease. The rates of depreciation for non-lease related assets are as follows:

Buildings:	2% per annum
Fixtures & Fittings:	10-25% per annum
Office Equipment:	20-33% per annum

Items held by the Charity are recognised as assets where they have a useful life (likely to bring future economic benefit) of more than one financial year and where the initial cost is over £300, or at the discretion of management, any single pieces of equipment costing less, such as computers.

1.9 Foreign currency translation

Transactions denominated in foreign currencies are recorded in the local currency at actual exchange rates at the date of the transaction. Monetary assets or liabilities denominated in foreign currencies at the balance sheet date are reported at the rates of exchange prevailing at the date. Any gain or loss arising from a change in the exchange rates subsequent to the date of the transaction is included as an exchange gain or loss in the statement of financial activities.

1.10 Pension costs

The Charity operates a defined contribution pension scheme. The Charity's liability under this plan is limited to the on-going contributions.

1.11 Operating leases

Rental costs under operating leases are charged to the statement of financial activities in equal amounts over the period of the lease.

1.12 Entity Details

HOPE worldwide is a company limited by guarantee registered in England and Wales (Company number 2659784). It is a charity registered with the Charity Commission (Charity number 1045930). Its registered address is shown on page 29.

1.13 Estimates and Judgements

In preparing the financial statements the trustees are required to make judgements and use estimates. In preparing these accounts the trustees have not identified any areas which they consider to be subject to significant estimation uncertainty.

2 Analysis of Income raised across distinct areas of activity

2021-22	Homeless-ness	Recovery	Supported housing	Internat-ional support	General	**2021-22 total**
	£	£	£	£	£	£
Individuals' donations (incl. Gift Aid)	2,531	3,431	-	189,039	215,651	410,652
Collections at supporting churches	-	-	-	51,947	-	51,947
Sponsored & special events		393	-	5,240	21,938	27,571
Corporate & Trust donations & grants	170	5,000	-	211,051	9,478	225,699
Public body & charitable funding	420,293	54,609	-	-	-	474,902
Housing benefit	-	-	161,917	-	-	161,917
Other income		6,119	-		28,309	34,428
Total	422,994	69,552	161,917	457,277	275,376	**1,387,116**

2020-21	Homeless-ness	Recovery	Supported housing	Internat-ional support	General	**2020-21 total**
	£	£	£	£	£	£
Individuals' donations (incl. Gift Aid)	5,844	3,856	-	143,367	183,110	336,177
Collections at supporting churches	-	8,000	-	8,000	70	16,070
Sponsored & special events	315	21,131	-	11,423	1,415	34,284
Corporate & Trust donations & grants	-	-	-	57,776	3,717	61,493
Public body & charitable funding	493,466	88,427	-	-	-	581,893
Housing benefit	-	-	167,246	-	-	167,246
Other income	-	10,783	-	-	14,502	25,285
Total	499,625	132,197	167,246	220,566	202,814	**1,222,448**

3 Analysis of Expenditure across distinct areas of activity

2021-22	Homeless Services	Recovery	Supported housing	Internat-ional support	Raising Funds	**2021-22 total**
	£	£	£	£	£	£
Programme grants	-	-	-	330,927	-	**330,927**
Salaries and wages	289,408	135,133	63,288	25,779	27,930	**541,538**
Office & housing, incl. mortgage	104,078	12,197	127,081	-	-	**243,356**
Counselling/activities, training/events	1,940	18,643	347	-	52	**20,982**
Travel & subsistence	286	4,313	46	-	-	**4,645**
Volunteer costs	606	11,414	-	-	-	**12,020**
Legal & professional	-	-	-	-	5,525	**5,525**
Other direct expenses	619	5,382	817	-	1,416	**8,234**
Other indirect expenses	9,080	1,310	1,582	-	4,561	**16,533**
Subtotal	406,017	188,392	193,161	356,706	39,484	**1,183,760**
Support (see Note 6)	64,390	14,012	24,383	2,698	6,810	**112,293**
Total	470,407	202,404	217,544	359,404	46,294	**1,296,053**

2020-21	Homeless Services	Recovery	Supported housing	Internat-ional support	Raising Funds	**2020-21 total**
	£	£	£	£	£	£
Programme grants	-	-	-	221,647	-	**221,647**
Salaries and wages	298,313	129,070	60,527	23,789	25,521	**537,220**
Office & housing, incl. mortgage	120,731	11,182	120,764	38	-	**252,715**
Counselling/activities, training/events	1,036	23,730	981	-	-	**25,747**
Travel & subsistence	444	3,805	318	-	-	**4,567**
Volunteer costs	35	5,549	-	-	-	**5,584**
Legal & professional	-	-	-	-	2,042	**2,042**
Other direct expenses	(333)	5,116	950	-	1,200	**6,933**
Other indirect expenses	14,545	1,385	2,062	18	2,169	**20,179**
Subtotal	434,771	179,837	185,602	245,492	30,932	**1,076,634**
Support (see Note 6)	62,398	13,578	23,628	2,615	6,599	**108,818**
Total	497,169	193,415	209,230	248,107	37,531	**1,185,452**

4 Financial performance by Programme

2021-22	Homeless-ness	Recovery	Supported housing	International support	General	**2021-22 total**
	£	£	£	£	£	£
Income	422,994	69,552	161,917	457,277	275,376	**1,387,116**
Costs of charitable activities before support costs	(406,017)	(188,392)	(193,161)	(356,706)	-	**(1,144,276)**
Less increase in restricted funds	-	-	-	(126,350)	-	**(126,350)**
Financial performance before support & fundraising	16,977	(118,840)	(31,244)	(25,779)	275,376	**116,490**
Fundraising cost by programme	-	-	-	-	(39,484)	**(39,484)**
Financial performance before support costs	16,977	(118,840)	(31,244)	(25,779)	235,892	**77,006**
Support costs	(64,390)	(14,012)	(24,383)	(2,698)	(6,810)	**(112,293)**
Financial performance after fundraising & support costs	(47,413)	(132,852)	(55,627)	(28,477)	229,082	**(35,287)**

Reconciliation to SoFA

Add back restricted funds:	**126,350**
Surplus for year:	**91,063**

2020-21	Homeless-ness	Recovery	Supported housing	International support	General	**2020-21 total**
	£	£	£	£	£	£
Income	499,625	132,197	167,246	220,566	202,814	**1,222,448**
Costs of charitable activities before support costs	(434,771)	(179,837)	(185,602)	(245,492)	-	**(1,045,702)**
Less increase in restricted funds	-	-	-	1,080	-	**1,080**
Financial performance before support & fundraising	64,854	(47,640)	(18,356)	(23,846)	202,814	**177,826**
Fundraising cost by programme	-	-	-	-	(30,932)	**(30,932)**
Financial performance before support costs	64,854	(47,640)	(18,356)	(23,846)	171,882	**146,894**
Support costs	(62,398)	(13,578)	(23,628)	(2,615)	(6,599)	**(108,818)**
Financial performance after fundraising & support costs	2,456	(61,218)	(41,984)	(26,461)	165,283	**38,076**

Reconciliation to SoFA

Add back restricted funds:	**(1,080)**
Surplus for year:	**36,996**

5 Grant making for overseas work

Country	2021-22 Total £	2020-21 Country £	Organisation	Programme	2021-22 Amount £	2020-21 Amount £
Afghanistan	11,762	18,705	HOPEww Afghanistan	General development	11,762	18,705
Australia	-	570	HOPEww Australia	Life for a Child	-	570
Bahamas	-	-	Hopeww Bahamas	General fund	-	-
Bangladesh	175,038	35,887	HOPEww Bangladesh	Ashulia school	34,521	35,887
				Dhaka school	40,459	
				Jamgara school	100,058	-
Cambodia	1,373	3,442	HOPEww Cambodia	General development	1,264	1,200
				Sonia Kill hospital	109	-
				Sihanouk Hospital	-	821
			American Action for Cambodia	Classrooms for Cambodia	-	1,421
COVID-19	46,241	6,230	HOPEww Projects – misc.	COVID-19 relief	46,241	6,230
Croatia	-	8,463	Croatia	General fund	-	8,463
India	70,408	78,974	HOPE *foundation*	General development	2,358	300
				Asharan orphanage	20,164	12,707
				Bangalore school	1,200	2,905
				Bhuj school	9,834	15,659
				Chennai Arias Home	300	2,000
				Divya Orphanage	3,750	-
				Hyderabad School	5,315	2,500
				Guwahati school	-	7,274
				Village of Hope	26,284	1,250
				Leprosy bandaging unit	-	26,170
				Village of Hope Children	-	6,532
				Sponsor a Child	703	586
				Tamil Nadu	500	460
				Trivandrum	-	621
				Vocational training	-	10
Kenya	250	-	Kenya Project Fund	General fund	250	-
Lebanon	3,100	13,140	Lebanon Disaster Fund	General fund	3,100	13,140
Nepal	23,246	10,562	HOPEww Nepal	General development	1,000	-
				Kathmandu school	20,766	10,512
				Vocational training	1,480	50
Zambia	6,896	26,678	HOPEww Zambia	General development	3,553	14,936
				Kupasa Banja	3,343	11,742
Zimbabwe	360	11,250	HOPEww Zimbabwe	Action for Zimbabwe	360	11,250

Total grants made	**338,674**	**213,901**
Funds raised but not yet passed on as grants	177,779	51,428
Total	**516,453**	**265,329**

6 Analysis of Support & Governance Costs

	2021-22	2020-21
	£	£
Staff pay & human resources	53,128	56,523
Training & conferences	1,414	1,763
Travel and subsistence	5,838	514
Communications	411	4,433
Postage, printing, office supplies & utilities	564	140
Software & equipment	4,913	4,978
Marketing, events, subscriptions & website	4,274	3,369
Finance & insurance	3,085	2,560
Depreciation	10,923	10,069
Governance	27,743	24,469
	112,293	**108,818**

Support costs are allocated on the basis of staff time spent on each non-support area of activity (see Note 3).

Governance Costs breakdown		
Audit	17,340	16,500
CEO time	7,678	7,409
Other	2,725	560
	27,743	**24,469**

7 Net income

Net income for the year is stated after charging:

	2021-22	2020-21
	£	£
Auditor's remuneration	**17,340**	**16,500**
Depreciation of tangible fixed assets	**16,325**	**18,728**
Operating lease rentals on buildings	**101,097**	**80,548**

8 Staff costs

	2021-22	2020-21
	£	£
Salaries	531,187	523,261
Social security costs	39,556	39,648
Defined contribution pension scheme	31,097	30,679
	601,840	593,588
Average headcount	17	17

No employees received annual remuneration in excess of £60,000 in either period.

Nothing was reimbursed to trustees during the year (2021: nothing) for travel expenses to attend Board Meetings. No trustee received any remuneration from the Charity in the current or prior year.

Management personnel considered key in serving the Charity during the period were the Chief Executive, the Director of Homeless Services, the Director of Recovery Services, the Director of Development and members of the Board of Trustees, all of whom are active in planning, directing and controlling the activities of the Charity. The total remuneration of key management (including all National Insurance and pension payments) amounted to £199,346 during the period and £192,416 in the prior period.

9 Tangible fixed assets

	Freehold property	Leasehold improve-ments	Fixtures & fittings	Equipment & chattels	**2021-22 total**
	£	£	£	£	£
Cost					
As at 1 April 2021	865,375	31,205	33,654	22,805	953,039
Additions	5,562	-	-	-	5,562
Disposals	-	-	-	(1,011)	(1,011)
At 31 March 2022	870,937	31,205	33,654	21,794	957,590
Depreciation					
As at 1 April 2021	123,423	31,205	23,894	13,173	191,695
Charge for the period	9,889	-	1,594	4,842	16,325
Disposals	-	-	-	(1,011)	(1,011)
At 31 March 2022	133,312	31,205	25,488	17,004	207,009
Net book value					
At 31 March 2022	737,625	-	8,166	4,790	750,581
At 31 March 2021	741,952	-	9,760	9,632	761,344

10 Debtors

	2021-22	2020-21
	£	£
Tax recoverable	-	8,112
Accrued income	-	16,583
Trade debtors	39,165	20,172
Prepaid expenses	12,377	12,393
Lease deposits	4,623	8,623
Staff & client loans	-	50
	56,165	65,933

11 Creditors: amounts falling due within one year

	2021-22	2020-21
	£	£
Mortgage loan	31,209	30,277
Employee pensions	6,540	7,175
Trade creditors & accrued expenses	51,783	33,922
Foreign grant creditors	35,048	38,876
Deferred income	92,452	45,541
	217,032	155,791
Deferred income reconciliation:		
Opening deferred income	45,541	58,722
Released during the year	(45,541)	(58,722)
Income deferred during the year	92,452	45,541
Closing deferred income	92,452	45,541

12 Creditors: amounts falling due after more than one year

	2021-22	2020-21
	£	£
Mortgage loan	469,161	500,393

The mortgage is secured by a fixed charge on the freehold property

12 Creditors: amounts falling due after more than one year (continued)

Analysis of debt maturity

	2021-22	2020-21
	£	£
In one year or less	31,209	30,277
Between 1 and 2 years	65,342	63,381
Between 3 and 5 years	71,626	68,449
More than 5 years	332,193	368,563
	500,370	530,670

13 Unrestricted funds

	2021-22	2020-21
	£	£
Balance brought forward at 1 April	612,782	574,706
Net income	285,518	230,310
Transfers during the year	(320,805)	(192,234)
Balance carried forward at 31 March	577,495	612,782

Transfers represent an excess of restricted expenditure over restricted income funded by unrestricted funds.

14 Restricted funds

2021-22	Balance at 31/03/2021	Income 2021-22	Expenditure 2021-22	Transfers 2021-22	Balance at 31/03/2022
	£	£	£	£	£
Homeless services	-	422,994	(406,019)	(16,095)	-
ODAAT programme	-	69,552	(188,391)	118,839	(118,839)
Supported housing	-	-	(193,162)	193,162	(193,162)
International support	51,428	457,278	(356,707)	25,779	151,999
Total	51,428	949,824	(1,144,279)	320,805	(143,027)

The Homeless Services fund is used to assist homeless people in securing long term accommodation.

The ODAAT fund is part of our Recovery Services and is used to assist beneficiaries seeking to overcome drug or alcohol addiction.

14 Restricted Funds (continued)

The Supported housing fund is also part of our Recovery Services and is used to assist those in supported housing and afterwards with their move-on to sustainable housing.

International Support funds represent donations received to fund overseas work.

International support funds with balances to carry forward in 2021-22:

	2021-22	**2020-21**
	£	£
Afghanistan	285	235
Cambodia	100	228
COVID-19	3,146	14,017
Croatia	26	27
India, Asharan Orphanage in New Delhi	957	957
India, Village of HOPE	12,284	771
India, funds for other work	11,313	11,677
International Relief	16,887	4,000
Lebanon	51,267	49
Nepal	2,138	4,894
Ukraine	56,062	-
Zambia general fund	15,034	13,692
Zambia, Kupasa Mwana	8,250	851
Zimbabwe, Action for Zimbabwe	30	30
Total	**177,779**	**51,428**

2020-21	Balance at 31/03/2020 £	Income 2020-21 £	Expenditure 2020-21 £	Transfers 2020-21 £	Balance at 31/03/2021 £
Homeless services	-	499,625	(434,771)	(64,854)	-
ODAAT programme	-	132,197	(179,837)	47,640	-
Supported housing	-	-	(185,603)	185,603	-
International support	52,508	220,566	(245,491)	23,845	51,428
Total	52,508	852,388	(1,045,702)	192,234	51,428

15 Related party transactions

There were no related party transactions in 2021-22 that require disclosure. (2020-21: none).

16 Operating lease commitments

At 31 March, the Charity is committed to making the following minimum payments under non-cancellable operating leases:

Land and buildings	**2021-22**	**2020-21**
	£	£
Amounts payable:		
Within 1 year	74,200	84,961
Within 2 to 5 years	85,548	159,748
	159,748	244,709

17 Statement of Financial Activities for the prior year (ended 31st March 2021), showing the split between unrestricted and restricted funds in the prior year.

	Unrestricted Funds 2020-21 £	Restricted funds 2020-21 £	**Total funds 2020-21** £
Income from:			
Donations	188,312	259,712	**448,024**
Charitable activities	177,638	592,676	**770,314**
Investments	165	-	**165**
Other	3,945	-	**3,945**
Total income	370,060	852,388	**1,222,448**
Expenditure on:			
Raising funds	37,531	-	**37,531**
Charitable activities	102,219	1,045,702	**1,147,921**
Total expenditure	139,750	1,045,702	**1,185,452**
Net income/(expenditure)	230,310	(193,314)	**36,996**
Transfers	(192,234)	192,234	**-**
Net movement in funds	38,076	(1,080)	**36,996**
Balances brought forward at 1st April	574,706	52,508	**627,214**
Balances carried forward at 31st March	612,782	51,428	**664,210**

HOPE WORLDWIDE

England & Wales - Charity number 1045930

Accounts

HOPE *worldwide*

(a company limited by guarantee)

REPORT AND FINANCIAL STATEMENTS

for the Year ended 31 March 2021

Charity registration number: 1045930

Company registration number: 2659784

HOPE worldwide UNITED KINGDOM

Index and Chairman's Report

Section	Pages
Chairman's Report	3-4
Trustees' report	5-27
Who We Are	5
Objectives and Activities	5
Public Benefit	6
Achievements and Performance	7
Homeless Services	7
Recovery Services	10
International Development	14
Plans for the Future	19
Financial Review	20
Structure, Governance and Management	25
Statement of Trustees' Responsibilities	28
Reference and Administrative Details	29
Independent auditor's report	30-33
Statement of financial activities	34
Balance sheet	35
Statement of Cash Flows	36
Notes to the financial statements	37-50

Index and Chairman's Report

This report covers the year ended March 31st 2021 while the UK was in varying degrees of lockdown due to COVID-19. Nonetheless we were able to continue our programmes, update our Memorandum and Articles of Association, renew the Board and set the Strategy for 2021 – 2026.

I was appointed Chair in May 2020, replacing David Kaner. I was previously Vice-Chair and in that role I had worked closely with the leadership team for the previous 18 months. David's contribution as Chairman has been invaluable for the Charity and we are grateful for all he has contributed and are delighted that he remains on one of our Advisory Committees.

PROGRAMMES

We recognise the impact that COVID-19 has had on the work of our staff, our volunteers and our clients.

Our clients may be those who are homeless or at risk of homelessness and find housing through our Two Step programme (Homeless Services). They may be those who are suffering from drug or alcohol addiction and get space to turn their lives around through our quasi-residential, peer-guided recovery programme, One Day at a Time – ODAAT (Recovery Services). They may be among the hundreds of children or thousands of adults who are educated and gain skills through the programmes we support in Zambia, Nepal, Bangladesh, India or Afghanistan. All of them have been affected by COVID-19. It is a testament to the work done by staff and volunteers in the UK and elsewhere before the crisis hit that we were able to continue our work during it. We continued to support those in our recovery houses, we supported the homeless, including helping house people as they left the temporary hotel accommodation provided by local authorities. Programmes we support overseas continued to educate children and support families.

In the year covered by this Annual Report:

- Our Two Step programme worked with 33 partners to help 212 people find housing in the Private Rented Sector (PRS) or supported housing. The team continue to be seen as experts in the area of running a Private Rented Sector (PRS) access programme. We are pleased that the North London Housing Partnership has continued to be successful in applying for central government funding for the Access to PRS service. The London Housing Foundation has continued to be very supportive of the programme and provided additional grant funding so we could broaden our Charity Housing Service to offer rent in advance and deposits to people who were working.

- Our ODAAT programme had 9 people enter the programme and in total 9 people successfully graduated – 7 of those graduations were admitted in 2019/20 giving that intake an exceptional 80% graduation rate . Importantly, looking over the longer term, 25 of the 45 people (56%) who have graduated from the programme in the last 5 years are still in abstinent recovery.

- Our International Development work supported programmes in ten countries which between them educated over 800 children, trained more than 1,200 adults in vocational skills and sponsored over 200 children and their families with Early Childhood Development support. We have also sponsored 23 adolescents through secondary education. We have made 52,000 medical interventions and helped 1289 families with COVID relief. Additionally,

Index and Chairman's Report

during the past year, we part-funded the Asharan Orphanage which looked after 27 children during the financial year. We provided training, governance and project management support to our overseas partners using volunteers from the UK.

STRATEGY 2021 - 2026

We conducted a Strategy Review from December 2020 to July 2021 which resulted in new expressions of our mission, vision and values.

Our **VISION:** is of a world where everyone has the opportunity to fulfil their God-given potential.

Our **MISSION:** is to empower people to overcome poverty, homelessness and addiction through our compassionate service.

The work of HOPE *worldwide* is rooted in the Christian faith and is inspired by the example and love of Jesus Christ.

Our CORE VALUES are:

- **Compassion** – we strive to show care and demonstrate empathy by treating people with kindness, dignity and respect.
- **Integrity** – our work is guided by the principles of honesty, excellence and responsibility
- **Collaboration** – we recognise the strengths, experience and resources of others and so serve alongside many partners

GOVERNANCE RENEWAL

We amended our Memorandum and Articles of Association to reflect current Charity best practices and recruited new Trustees to renew the Board, increase diversity and implement new term limits.

We welcomed Samantha Thomas-Chuula, Martin Saurma-Jeltsch, Chidinma Obi and Dennis Francis as new Trustees, and Zaynab Atsegbua and Alexander Cameron as our first Youth Trustees.

David Kaner, Rick Mobbs, Amanda Rigby and James Shoemark all stepped down after many years as Trustees and in David's case as Chairman. We will be forever grateful for their years of service Happily, David, Amanda and James have stayed on in our Advisory Groups.

THANK YOU

I want to end by thanking the new CEO Michael Farrell who started in January 2020, the management and all of the staff, supporters, volunteers and partners for the contribution they have made to the work of HOPE *worldwide particularly during these times of COVID*. I look forward to seeing what the future will bring.

Iain Williams
Chair of Trustees

Trustees' Report

Who are we?

HOPE *worldwide* was started by members of the London International Church of Christ (now ICC Missions) in 1991 to help people in need and to involve members of the supporting churches in doing this. It is now an independent charity which maintains a close relationship with its founding congregations. Its main charitable objective is the relief of poverty. We are inspired by Christian principles and seek to put them into practice in our work.

HOPE *worldwide*'s Mission is

> To empower people to overcome poverty, homelessness and addiction through our compassionate service.

Objectives and Activities

HOPE *worldwide* works in 3 main areas:

- Homeless Services (Two Step) helps those who are homeless and those at risk of being made homeless to access accommodation – mostly in the private rented sector.

- Recovery Services (ODAAT - 'One Day at a Time') helps men suffering from drug or alcohol addiction to move from chaos to constructive living through a combination of counselling, therapy and peer support. This programme also provides housing both to those in the programme and some of those who have graduated from it.

- International Development raises funds for partner charities in other countries, especially in the Global South. These funds may come from individuals, trusts and foundations or corporations and are usually for specific programmes in the recipient countries.

HOPE *worldwide* depends on the effort of a large number of volunteers. Our volunteers raise money to support our work and also work within our programmes and those of our partner organisations overseas. We encourage our supporters to volunteer for other charities in the UK too.

During the year we worked towards the following Strategic Objectives agreed in 2016:

- Help people more
- Inspire, involve and influence partners and supporters
- Generate sustainable income
- Develop infrastructure and capability

Public Benefit

The Trustees have complied with the duty set out in section 17 of the Charities Act 2011 to have due regard to public benefit guidance published by the Charity Commission, particularly **Public benefit: running a charity (PB2)**. All trustees give their time voluntarily and receive no benefit from the Charity. In 2020/21, as in 2019/20, trustees also chose to pay their own travel costs rather than make a claim from the Charity, even though they would be entitled to do so.

The main focus of our work in the UK is currently London, where our core programmes operate. We have teams of volunteers from supporting churches that fundraise for the Charity in a number of cities around the UK including Belfast, Birmingham, Bristol, Cambridge, Edinburgh, Glasgow, Leeds, Leicester, London, Manchester and Reading.

Outside the UK we support work to help those in need in Zambia, Nepal, India, Bangladesh and Afghanistan as well as Zimbabwe, Lebanon, Cambodia and Croatia. We do this by funding programmes which are managed by partner organisations in those countries. We also provide support and advice to these organisations and promote and organise trips by volunteers.

Achievements and Performance

Homeless Services (Two Step)

Description of Programme

The Two Step programme provides a specialised housing service for single people in London who are experiencing or threatened with homelessness. We work in partnership with local authorities, night shelters, day centres and other charities that refer people to the programme. Staff and volunteers strive to treat each person using the service with respect, dignity and compassion. We evaluate the needs of those referred to help them access appropriate accommodation in the private rented sector (PRS) or supported housing.



Over the past 28 years Two Step has built up a large network of accommodation providers which enables us to help over 200 people per year to find suitable accommodation.

What we planned to do in 2020/21	What we did in 2020/21
Helping people more: We will continue to work with TIBCO (https://www.tibco.com/one-step-forward) and other partners on the 'One Step Forward' initiative. This will lead to HOPE *worldwide* and partners being more able to help those who want to access education, training and employment opportunities. We will also seek to build more referral partnerships where we can build on our recent experience helping people who are working to find suitable and affordable accommodation.	The development of the 'One Step Forward' initiative was delayed due to COVID-19. We suspended face-to-face appointments with clients and there were staff changes at TIBCO so progress was limited.

Trustees' Report

What we planned to do in 2020/21	What we did in 2020/21
Generate sustainable income: We are planning to deliver tenancy training remotely using a combination of one-to-one conversation and YouTube videos. We were awarded a contract to deliver this training for 2020/21 so will explore whether other referrers would be willing to pay for this training. We will explore funding opportunities for our existing services and consider starting new projects with new and existing funders.	Due to the impact of COVID-19, tenancy training was provided via the phone and supported by the use of a video recording which helped explain how to view a property. There were very few tenancy training referrals due to the COVID pandemic Full funding was secured in in 2020/2021 and into 2021/22.
Develop capacity and infrastructure: We intend to move all projects to the INFORM case management system operated by Homeless Link. This will aid reporting, streamline our operations and better support our beneficiaries.	All projects were transferred to INFORM by the end of March 2021.
Inspire, involve and influence partners and supporters: The 'One Step Forward' partnership with TIBCO could provide a good opportunity for our supporters to involve their employers and friends in using their resources to help those facing homelessness.	Some supporters supported local food banks and day centres but the lack of progress with the 'One Step Forward' partnership has meant that those possibilities did not materialise.

How volunteers were involved in our work

In recent years, Two Step has trained placement students from Brunel University to assist with the client assessment and housing process. This has led to some of them working with the charity after their placement.

Volunteers with lived experience of homeless have been given the opportunity to help with tenancy sustainment conversations and general office duties, which has helped them gain valuable work experience. Other volunteers have helped in reception. In addition to recruiting volunteers to help in Two Step, we have also actively promoted volunteering opportunities with night shelters run by partner organisations.

Since the office was closed to clients and volunteers for the duration of 2020-21, with staff working from home for most of the time, there were sadly no suitable opportunities to volunteer. We hope that we will be able to promote volunteering opportunities again as staff and clients return to the office – starting with taking a placement student in September 2021

Trustees' Report

Impact of COVID-19:

Staff and volunteers
Our office was closed to clients throughout 2020-21 and staff worked from home apart from occasional visits to the office or visits to property viewings.

Risks
Our service specialises in housing people in the private rented sector. As other organisations develop private rented sector services, demand for our service may reduce. To mitigate against this risk, we continually seek to grow the number of partners we collaborate with and expand the services we offer.

What we plan to do next year (2021/22)

Improve and increase partnerships and collaboration

We will engage with all existing partners to establish how needs have changed and how we can creatively develop the way we work together. We will also seek to establish new referral partnerships with other charities and also with new local authority partners - particularly in the areas we are offered housing.

Since current funding for the charity referral service ends in March 2022, we will apply for new grant funding for April 2022 onwards.

Empower supporters for effective compassionate service

We will continue to harness the "power of Social Media" to equip everybody to make a difference with those experiencing homelessness, such as producing a YouTube video that explains how to speak to people on the street who appear to be homeless and encourage supporting churches to show it. We will monitor which congregations show the video, the response to the video and encourage supporters to call us for advice regarding people that they speak to.

Help people reach their potential

We will review our assessment and tenancy sustainment practices to work in a more person-centred and strength-based way. We also plan to review and improve the way we measure impact. To encourage people to pursue their desired goals we will incorporate related questions in our assessment and tenancy sustainment processes.

Recovery Services (One Day at a Time - ODAAT)

Description of Programme

ODAAT is quasi-residential men only, abstinence-based, drug and alcohol rehabilitation programme. We are centred in south London and help men from 18 years upwards to have the time, safe space and peer support to stop their risky routines and instead, spend time working on themselves to enable lasting recovery.

Our daytime activities are based at St. Mark's Church at the Oval and our recovery houses are in Lambeth, Merton and Wandsworth. We provide a range of support and therapies to aid long-term recovery. The first and second stages each last 12 weeks, and there is then the option of third stage supported housing either provided by ODAAT or other organisations with which we work. We do not have 24/7 staff at the houses, and it is this that makes us quasi-residential. We do have experienced volunteers who live close by that can be there within a very short period of time and we also have staff on-call.

We use a holistic approach to treatment which includes psychotherapy, group therapy, one to one counselling, life skills and education workshops as well as leisure activities and housing related support, including help with eventual resettlement.

Our programme is based on peer support and when someone starts the programmes, they have support from a senior peer who has been on the programme for a longer period. The new starter does not travel anywhere unaccompanied and they do not have their phone or a key to the house. This helps us keep them safe from negative outside influences and empowers them compared to other types of recovery programmes where they are locked down for a period. It also strengthens the peer relationships which are key throughout the programme. We also ensure we have independent, on-going risk assessments of each person to help us to know when to vary the degree of support.

We accept self and agency referrals, such as from local authority substance misuse teams, as well as from probation and/or courts. As we do not provide detoxification, clients need to be drug and alcohol free before admission. The programme is regulated by the Care Quality Commission (CQC).

We provide a male only rehab for two main reasons. Firstly, the demand for men to be treated is over twice that of women. Secondly, romantic relationships between men and women are a major cause of relapse. Therefore, to give our clients the best chance of recovery, we have chosen not to have mixed households.

Trustees' Report

Results

The table below details the number of clients graduating in relation to that years' programme admissions as well as the number of graduates who entered the programme from the previous financial year and also graduated in that year. This is an attempt to show that the programme is not static but a dynamic mix across years.

ODAAT Year on Year

	2016/17	2017/18	2018/19	2019/20	2020/21
2020/21					9, 4, 2, 3
2019/20				15, 3, 5	-----> 7
2018/19			27, 16, 2	-----> 7	
2017/18		21, 13, 3	-----> 5		
2016/17	20, 12, 4	-----> 4			
2015/16	-----> 6				
Year Totals	2016/17	2017/18	2018/19	2019/20	2020/21
	20 12 10	21 13 7	27 16 7	15 3 12	9 4 9 3
Graduations / Admissions	40%	38%	33%	80%	44%

Admissions
Left treatment/Relapse/Discharged
Graduated: Treatment completed
Still in treatment
-----> Number of last years admissions graduated this year

2 of the 3 in treatment have graduated

There were 92 admissions and 45 graduates in the last 5 years, a 49% graduation rate. Year on year admissions during the last three years have fallen, but the graduation success rate has risen from 26% two years ago to 66% in 2019-21. This is due to a combination of being able to dedicate more time to individuals as groups are smaller, as well as improving our risk assessments at pre-admission.

The number of admissions has fallen primarily due to the COVID-19 lockdown from March to August 2020, where we had no admissions. Admissions for the remainder of the year were on par with the 2019/20.

ODAAT does not have a medically controlled detoxification unit, and therefore people who need a detoxification process have to be treated before they come to us. London now has only one NHS funded detoxification unit following the closure of City Road Detox in mid-2019. So, London authorities are having to look outside the capital and to higher priced non-NHS funded units. This has increased waiting times for those needing to go through detox and led to fewer admissions into ODAAT.

As well as year on year graduation success, a treatment services success measure is the proportion of those graduating who remain abstinent and in recovery several years later. It has been shown that the longer someone remains free from addiction, the greater the likelihood of them not returning to these harmful behaviours. On this measure ODAAT is a successful programme.

Year	2016-17	2017-18	2018-19	2019-20	2020-21	Overall
Graduate	10	7	7	12	9	45
Not using	4	5	5	6	5	25
%	40%	71%	71%	50%	56%	56%

It is not a direct comparison, but the National Statistics adult substance misuse treatment statistics 2019-20 report shows that the 15-year average for people who complete treatment and don't return to treatment is 47%. However, they are not saying that these people are still abstinent.

What we planned to do in 2020/21	What we did in 2020/21	Percentage of Goal
To achieve 80% graduation success	With 7 graduations in 2020/21 of the 2019/20 admissions. 80% of 2019/20 admissions graduated Of the 2020/21 intake 44% graduated	100% 44%
To have an average of 4.6 local authority funded clients throughout the year	We had an average of 3.7 funded clients during the year	80%
To develop more options for graduates through education, training and employment.	We maintained our existing options.	N/A

Trustees' Report

COVID-19

Despite government lockdown restrictions, the programme operated well , compliant with government guidance. Throughout, the ODAAT team worked energetically and vigilantly to support our clients. There were no new entrants to the programme from March 2020 to mid-August 2020, but since reopening, we have had nine new admissions.

Operationally, the main changes were moving from a central office hub to distributed home working. This applied to everyone - staff, volunteers and clients. Each client house was maintained as an independent household and there was no mixing of residents across houses. We also reduced volunteer face to face client contact and almost all support work and one to one counselling was provided remotely using electronic means.

The amount of administration grew to keep up with NHS directives plus daily testing and twice weekly reporting on LFD and PCR tests. We worked remotely with the CQC to provide information on our services and feedback as they developed their new COVID-19 friendly monitoring and evaluation processes.

Volunteers

Volunteers are an integral part of our programme. During the year, 3 graduates acted as volunteer support workers and helped provide out of hours cover during evenings and weekends.

We also had the help of 2 new trainee counsellors who are getting the experience hours required by the British Association for Counselling and Psychotherapy (BACP).

What we plan to do next year (2021/22)

We plan to expand the service to support clients with more complex mental health needs. This strategy will be carried out over a five-year period and will include training for all staff and volunteers for clients who have dual diagnosis mental health needs. We hope not only to enlarge the programme, but also to have the skills to improve our outcomes for all ranges of clients.

We also plan to develop our training programme (internal & external) for all staff and volunteers involved in service user support work or key work.

We will contact all London local councils that we don't currently collaborate with to establish how we can work together.

We are excited about establishing a graduate alumni programme this year. The goal is to offer an environment that can continue to nurture strong, healthy relationships to promote long term recovery. We seek to understand our graduates' ideas in starting and developing the programme. Ideas that have been suggested are inspirational talks, recovery skills, networking, recreational activities, opportunities to volunteer and more.

International Development

Description of Programme

HOPE *worldwide* in the UK is a member of the HOPE *worldwide* Global Network which consists of about 65 organisations that have a similar background and charitable objectives to us, and which work in different countries around the World. This year our International Development programme supported the work that these organisations do in their respective countries by providing fundraising and remote support in the form of training, supervision and mentoring. We also organised the online European HOPE Conference in November 2020.

Fundraising We raised money to fund all or part of specific programmes in the countries listed below. This funding came from corporates, individual donors and foundations.

Mentoring All support for our international partners was provided remotely because of COVID-19 restrictions during the financial year. We provided supervision for some of the bigger projects and UK based volunteer mentors for some smaller projects.

Training We organised online monitoring and evaluation training for twelve countries during the summer of 2020. We provided remote support to help with podiatry work at the Village of Hope.

Volunteers We provided UK based volunteers to mentor smaller HOPE *worldwide* programmes.

As a result of the lockdown volunteers were unable to serve on HOPE Volunteer Corps during the year. Instead, we organised monitoring and evaluation training for twelve international, but mainly European HOPE *worldwide* programmes. We then provided UK volunteer mentors for four of these international HOPE *worldwide* programmes.

In November 2020 we hosted an online **European HOPE Conference** entitled **Working Together**. Over 200 people registered for the conference from 30 countries. The conference explored the theme of working together as different HOPE *worldwide* programmes, working together with other partners and stakeholders and working together with our Christian Community.

What we planned to do in 2020/21	What we did in 2020/21
Zimbabwe	
Provide funds to support an Early Childhood Development ("ECD") Programme in Zimbabwe	140 families were provided with ECD support and training. 140 families were given Women's Empowerment training. 10 children were supported on an ECD bursary. 20 families were provided with emergency COVID-19 Relief

Trustees' Report

What we planned to do in 2020/21	What we did in 2020/21
Zambia	
Support the Kupasa Mwana (Give to a Child), ECD programme. Provide short-term support to meet the shortfall in income to run other key programmes at four community centres around Lusaka.	We continued to support 46 orphans and vulnerable children through preschool bursaries on the Kupasa Mwana programme. In addition, we stepped in to meet a shortfall that enabled HOPE *worldwide* Zambia to keep their Kids' Clubs and Women's Empowerment programmes running. This included contributing towards the salary costs of site staff at four community centres around Lusaka and other central salary costs, office rent, audit costs and the cost of Google Drive licenses. We also provided emergency COVID-19 relief food packages to 110 families.
Nepal	
Fully fund the Asha Vidhyashram School in Kathmandu	The school was fully funded and 86 children were educated. Most of the education took place remotely because of the pandemic lockdown. The number of pupils enrolled at the school fell because families moved back to their villages.
Support a Secondary School scholarship programme	23 students were enrolled onto the programme, but because schools were closed for most of the period some of the support was limited. A full scholarship pays for tuition, extra curriculum activities, uniform and medical care.
Support for new accounting system	Remote support for the QuickBooks accounting system provided by a HOPE *worldwide* UK trustee.
Support Chhaimale Village Programme through the Programme Director for HOPE *worldwide* Nepal	Advice and support was provided for the social enterprise programme at Chhaimale Village. The microfinance programme was fully functional during the year and money generated from this programme sustianed the rest of the Chhaimale Village Programme.
Provide vocational training for children and young adults in Kathmandu and Chhaimale	41 young people were trained in vocational skills.
Beyond what we planned	COVID-19 relief packages were provided to 260 families.

Trustees' Report

What we planned to do in 2020/21	What we did in 2020/21
India	
Provide funding to meet any shortfall in funding for the Village of HOPE (a village for people with leprosy in New Delhi) and support volunteer visits.	We are grateful for funding from the Sevenhill Group, the Theale Wellbeing Clinic, and the Dalgleish Trust. With our support, the Village of HOPE: - Provided regular (in some cases daily) wound care and bandaging to 235 leprosy patients and dressed approximately 52,000 wounds. - Trained 458 students in sewing, basic computing, accounting software, paramedical training and training in retail skills. - Helped 226 families on multiple occasions with COVID-19 relief supplies. - UK podiatrists planned to visit and serve but were unable to because of the lockdown.
Maintain funding for Bhuj School	Gatehouse Green Learning Trust continued to fund the Bhuj School. 342 children were educated at the school.
Provide partial funding for the Asharan Orphanage	27 orphans were looked after at the Asharan Orphanage.
Provide donor lead funding for other HOPE foundation programmes	In 2020/21 we responded to urgent requests for funding for the Hyderabad School and the Mumbai Home of Hope. We also supported the Sponsor a Child Programme, The Tannery Road School, Bangalore, The Chennai Arias Home of Hope, a community in Tamil Nadu and the Vocational Training Centre in New Delhi. We provided emergency COVID-19 Relief funding in Delhi and Trivandrum.
Croatia	
Provide funding to support the part-time salary of a co-ordinator/English Teacher to mentor, teach and coordinate activities for orphaned children in Croatia.	22 orphaned children were helped with our support.

Trustees' Report

What we planned to do in 2020/21	What we did in 2020/21
Bangladesh	
Fully fund 2 Schools and 2 Vocational Training Centres (VTC) · The George School, and Vocational Training Centre, Ashuila, Dhaka · The Pepco Europe School of HOPE + VTC, Dhaka	We are grateful for funding from Asda and Pepco (both from the UK and in country). With our support the schools and VTC centres: - Educated 380 children. - Provided remote and in person training to 477 adults. HOPE *worldwide* UK provided support and advice to HOPE *worldwide* Bangladesh. COVID-19 emergency relief was provided to 182 families.
Afghanistan	
Fund the HOPE Community Centre in Kabul	The community centre: - Provided computer skills and English language courses for 210 youths. - Provided COVID-19 emergency relief to 440 families.

We continue to apply for funds from foundations and grant-making bodies.

Additional needs met

In addition to what we planned we also supported disaster relief for those affected by the Explosion in Beirut, Lebanon in August 2020. Our support provided emergency food and medical supplies to families living in the immediate vicinity to the blast. We also replaced windows in the homes of those affected by the blast.

Plans for 2021/22

In 2021/22 we plan to continue to apply to foundations and grant making bodies to raise funds. We also plan to organise online training by HOPE *worldwide* Global for our European partners on the Role of the Board of Trustees and Good Governance.

Our plans for the countries we support are as follows.

Zambia

We plan to continue to fund the Kupasa Mwana programme and to use the money raised in March 2021 to support staff at the four community centres where HOPE *worldwide* Zambia operates.

Nepal

We will continue to fund the Asha Vidhyashram School and to source partial funding for the Vocational Training Centre and School Scholarship programme.

Trustees' Report

India
We will provide two thirds of the budget to run the Village of HOPE and if COVID-19 travel restrictions allow we will send podiatrists to volunteer. We will continue to provide remote advice for the implementation of the patient record database for the bandaging unit.
We will continue to seek funding from churches and individuals for the Asharan Orphanage, the Divya Orphanage, the Tannery Road School, the Bhuj School and the Life for a Child Programme.

Lebanon
We plan to provide funding and mentoring for HOPE *worldwide* Lebanon so that they can start a sustainable programme in Beirut.

Bangladesh
We will source corporate funding for 3 schools and 3 vocational training centres in Dhaka and provide remote supervision and support to the HOPE *worldwide* team in Bangladesh.

Afghanistan:
We will continue to fund the Community Centre in Afghanistan and will also seek other funders to support this work.

COVID-19 Relief:
As a result of the COVID-19 pandemic we have become aware of new needs amongst our existing beneficiaries and their families. We will provide aid to buy essential food items that they are lacking as a result of not being able to work during lockdown.

Plans for the Future

The plans for the future for our 3 main programme areas are outlined above.

We conducted a Strategy Review from December 2020 to July 2021 which resulted in new expressions of our mission, vision and values.

Our **VISION:** is of a world where everyone has the opportunity to fulfil their God-given potential.

Our **MISSION:** is to empower people to overcome poverty, homelessness and addiction through our compassionate service.

The work of HOPE *worldwide* is rooted in the Christian faith and is inspired by the example and love of Jesus Christ.

Our CORE VALUES are:
Compassion – we strive to show care and demonstrate empathy by treating people with kindness, dignity and respect.
Integrity – our work is guided by the principles of honesty, excellence and responsibility
Collaboration – we recognise the strengths, experience and resources of others and so serve alongside many partners

We are now working towards the following Strategic Objectives agreed in July 2021 under 4 pillars :

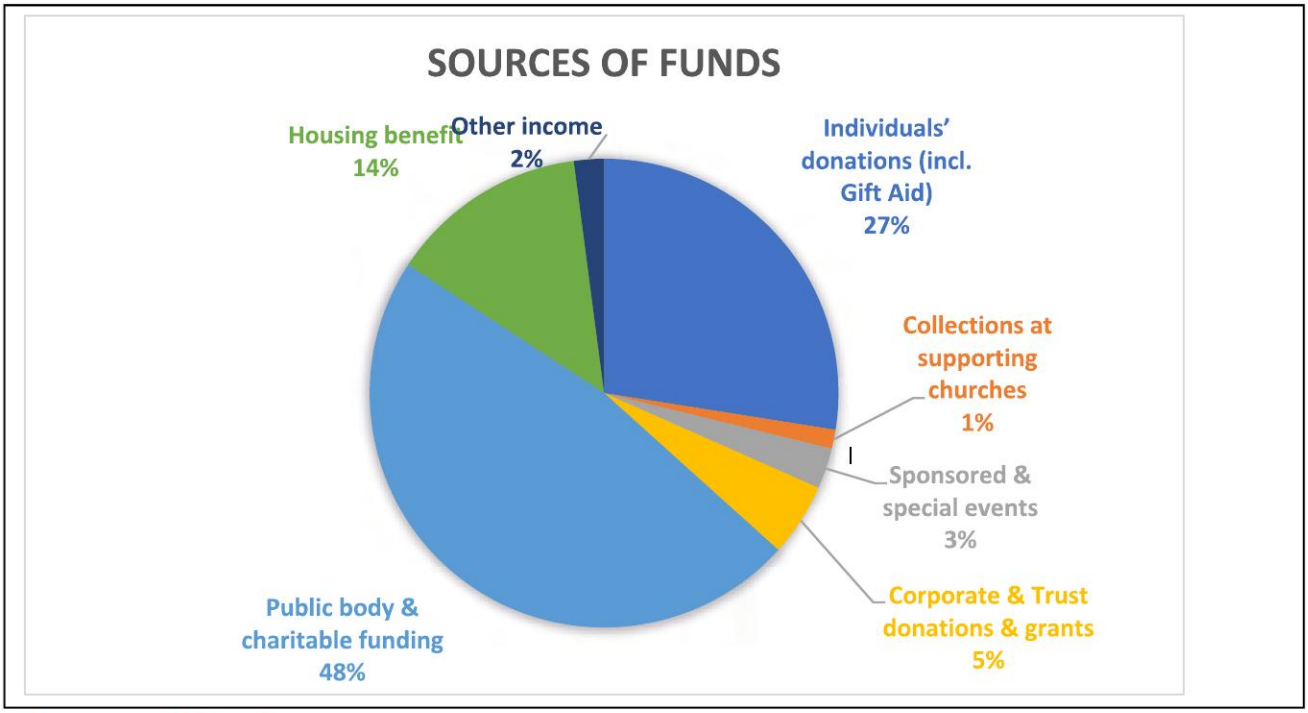
1. Homeless services
   - Improve and increase partnerships and collaboration
   - Empower supporters for effective compassionate service
   - Help people reach their potential

2. Recovery Services
   - Enhance immediate recovery laying foundations for lifetime successful constructive living
   - Increase client intake by increasing referral routes

3. International Programmes
   - Help all UK supported International HOPE worldwide Partners to be sustainable, accountable and well managed.
   - Ensure all UK donors feel appreciated and well informed about the International HOPE *worldwide* Programme that they support.
   - Establish a UK Disaster Response Process.

4. To inspire and equip volunteers for compassionate service

Financial Review



Sources of Funds

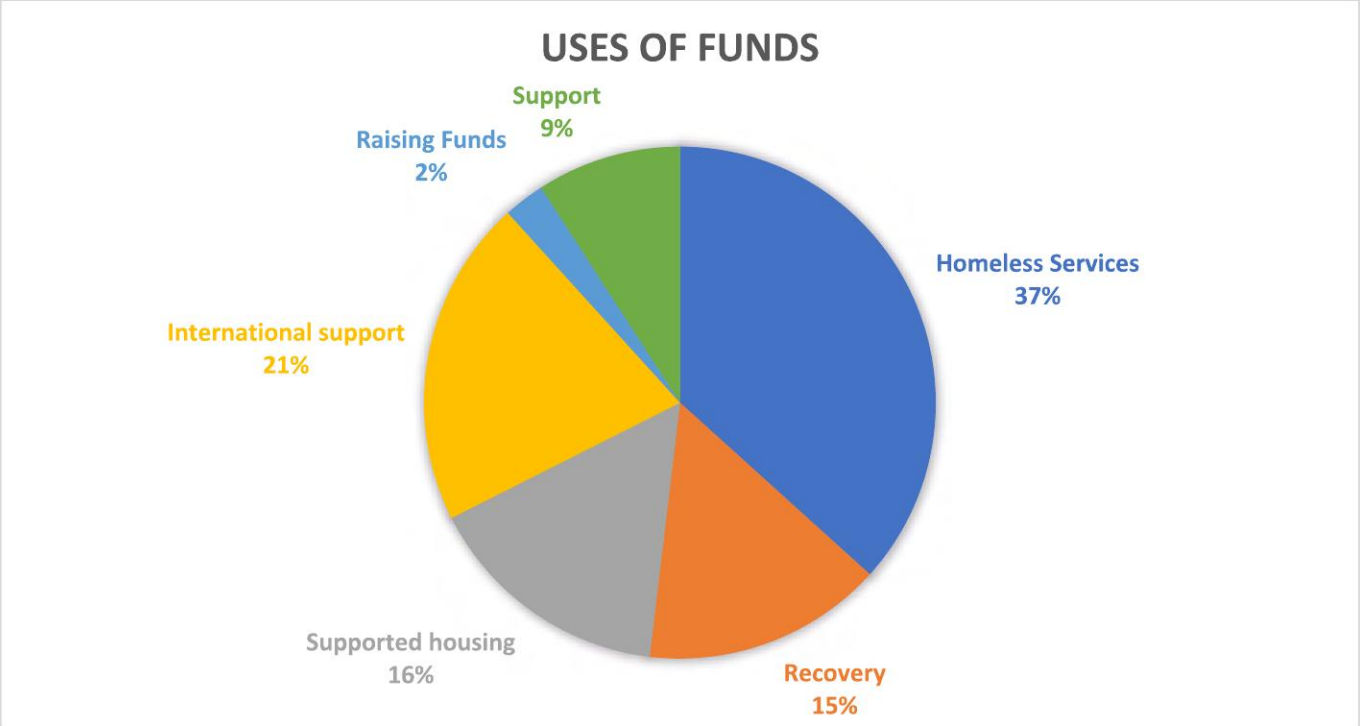
We received funding from public bodies such as Local Government grants and programmes funded by Central Government, and other Charities. These funds went towards our Homeless Services (Two Step) and Recovery Services (ODAAT) programmes. Together this made up 48% of total income (40% 2019-20).

ODAAT received Housing Benefit that helped fund our Stage 1-3 Recovery Houses. This made up 14% of total income (14% 2019-20).

Donations from individuals, including the associated Gift Aid, together with collections at services of our supporting churches and sponsored events made up 31% of total income (28% 2019-20). Much of this was unrestricted, which allowed us to be flexible in how we used it to meet the needs of beneficiaries. We are grateful for the support given by the many individuals who contributed.

Corporate donations and funding from trusts were at similar levels to the previous financial year but we accounted for the largest grant differently. As a result of the change in accounting corporate and trust donations made up only 5% of our funding compared to 10% in 2019-20. The two largest grants in 2020-21 were the Pepco grant for the Ashulia School in Bangladesh and the grant from George the clothing arm of ASDA which funds the largest of the HOPE worldwide schools in Bangladesh. ASDA have signed a new three-year agreement covering the period 2020-2023. We would like to give special thanks to the companies and organisations that supported International Programs. Other than ASDA and Pepco this includes Sevenhill that support the Village of Hope.

Uses of funds



89% of total income was spent on services to beneficiaries.

Of this, Homeless Services made up 37% (35% 2019-20), Recovery Services and Supported Housing (ODAAT) 31% (35% 2019-20), and International support 21% (19% 2019-20). The bulk of our expenditure on International programmes was grants to overseas partner organisations.

The remaining 11% (11% 2019-20) of income was spent on fundraising and support costs, including the overall management of the Charity.

Reserves

The Charity's Reserves policy balances the need to protect charitable activities and the desire to allow most of the funds raised to be used to support our beneficiaries. As we work in three different areas with separate income and expenditure profiles, this protection requires different levels of reserves for the different programmes.

- ODAAT needs to guarantee to fulfil its minimum 6-month commitment to addicts who are already in recovery. This is especially important because sudden unexpected changes can cause a vulnerable person to relapse.

- Two Step needs to work with some individuals for a period of up to 3 months before they can be housed, and to have them get part way through the process and then find that assistance is no longer available would be very disruptive.

Trustees' Report

- The International Programmes we support are often connected with education and training and the courses which are being supported last up to 12 months.

The Policy set by the Trustees aims to even out these differing needs, stating that our unrestricted funds should be 50% of the highest annual expenditure within the last 3 years, including the carrying amount of functional assets, mainly the ODAAT Stage 1 and Stage 2 houses. These are included in the figure because the Trustees consider that value can be released during the 6-month period.

The table below shows the expenditure and resulting target funds level under this Policy as well as the corresponding free reserves figure, excluding the value of the functional assets.

	2020-21	**2019-20**
Expenditure this year	£1,185,452	£1,114,053
Expenditure, max. of past 3 years	£1,185,452	£1,114,053
Unrestricted funds	£612,782	£574,706
Months of expenditure in unrestricted funds	6.2	6.2
Free reserves		
(Unrestricted funds less unencumbered fixed assets)	£401,500	£402,556
Months of expenditure in free reserves	4.1	4.3

Whilst the level of unrestricted funds remains slightly below the target level, the Trustees consider that we have sufficient available funds. Our free reserves represent 4.1 months of expenditure. The Board will continue to review the Reserves Policy during 2020/21 to ensure we continue to maintain a desirable balance.

Fundraising Practices

The Charity undertakes fundraising activity to its supporters via appeals made directly via email marketing and via announcements and presentations at services of its supporting churches. It also benefits from fundraising events organised by its staff and supporters.

We are registered with the Fundraising Regulator and adhere to the standards of the Fundraising Code. As far as we are aware, we have complied with the Code during the year. We have a complaints policy in place to deal with any issues that may arise. No complaints have been received about fundraising activity in the year.

We employed a part-time fundraiser focussed on making grant applications to support programmes overseas. We did not employ third-party fundraising organisations.

Trustees' Report

Risk Management

The Charity reviews its risk register at least quarterly, and where possible systems, policies and procedures have been established to mitigate the risks. Outside of COVID-19 (addressed below), the principal risks are sustainability of income and the safety of staff, volunteers and beneficiaries. A summary of these risks and the key mitigations is given below:

Sustainability of Income
A proportion of the charity's funding comes from local authority funding and this is vulnerable to decisions beyond our control. All the Senior Management team are tasked with seeking alternative funding sources and developing funding strategies for their areas. A part time fundraiser assists this work.

Safety of Staff, Volunteers and Beneficiaries
All staff and volunteers who work with beneficiaries are screened, which includes a police check, and they are provided with training for their roles. The Charity has achieved the Gold Standard under the Investor in People Scheme (IIP). ODAAT is regulated by the Care Quality Commission (CQC) and has been successfully audited by them. The Charity has designated Health & Safety officers and a designated Safeguarding Officer.

The Trustees are conscious that the programmes we fund overseas constitute an area of risk for the Charity, even though we are not running these programmes directly. We work with our partner charities to ensure their safeguarding and whistleblowing policies are suitable and robust. We are currently working with our partners and other members of the HOPE *worldwide* Global Network to improve these policies further. This work takes into account the "Safeguarding for External Partners" Standards produced by DFID when it was stand alone.

COVID-19

At the time of writing the pandemic is still an ongoing challenge for all our programmes and each programme report has touched upon its impact. The following is a summary of those impacts.

Homeless Services (Two Step): Our office was closed to clients in the run up to Lockdown and we transitioned to homeworking by making sure all staff had access to encrypted laptops and suitable equipment including wireless keyboards and laptop stands where requested.

At the time of writing staff are back in shifts in the office.

There is the risk of referral numbers dropping so that services are no longer viable because referrers are using other providers due to the change in circumstances. To mitigate this risk, we are collaborating with partners to adapt to their needs.

Recovery Services (ODAAT): Despite government lockdown restrictions, the programme operated confidently and complied with government guidance. Throughout, the ODAAT team worked energetically and vigilantly to support our clients.

Trustees' Report

Operationally, the main changes were moving from a central office hub to distributed home working. This applied to everyone – staff, volunteers and clients. Each client house was an independent household and there was no mixing of residents across houses. We reduced volunteer face to face client contact from volunteers and almost all support work and one to one counselling was provided remotely using electronic means.

At the time of writing we have moved back to the Central Office Hub and volunteers are fully engaged again.

International: As a result of the COVID-19 pandemic we have become aware of new needs amongst our existing beneficiaries and their families. We provided aid to buy essential food items that they are lacking as a result of not being able to work during lockdown.

At the time of writing, we continue to receive requests from our major HOPE worldwide partners for additional COVID-19 relief to support beneficiaries and we allocate funds to meet these needs if they are available.

Structure, Governance and Management

Governing document

The name of the Charity is HOPE *worldwide*, a company limited by guarantee. It was formed on 22 October 1991. On 26 November 2020 we amended our Memorandum and Articles of Association to reflect current Charity best practices. The Trustees are also directors and members of the company with liability limited by guarantee to £1. There are no other members. None of the Directors had any other interest in the Charity. The Directors are also Trustees for the purposes of charity law. In this report they are referred to as Trustees.

Appointment of Trustees

The number of Trustees can vary between 3 and 20, but in order to keep a mix of skills whilst making the Board effective the number normally varies between 6 and 12. Skills gaps on the board are regularly reviewed and the Board seeks volunteers with appropriate competencies to fill these. The power to appoint Trustees rests with the existing Board. It is expected that all Trustees have demonstrated their interest through acting as volunteers with the Charity in some capacity before being considered for appointment.

The Trustees' skills and experience are broad and include business, public service, medical, voluntary sector and international development. Before joining the Board, all prospective new Trustees are interviewed by the existing Board and also attend Board meetings as observers. New Trustees are provided with an induction and training.

In 2020 we recruited new Trustees to be able to renew the Board, increase diversity and implement new term limits.

We welcomed Samantha Thomas-Chuula, Martin Saurma-Jeltsch, Chidinma Obi and Dennis Francis as new Trustees, and Zaynab Atsegbua and Alexander Cameron as our first Youth Trustees.

David Kaner, Rick Mobbs, Amanda Rigby and James Shoemark all stepped down after many years as Trustees and in David's case as Chairman. We will be forever grateful for their years of service.

Happily, David, Amanda and James have stayed on in our Advisory Groups

The board currently consists of ten members.

Organisation

The Board met seven times between April 2020 and March 2021 to review reports from the Management Team and to discuss the direction and policies of the Charity.

Additionally, the Board met six times between December 2020 and June 2021 to develop the updated Strategy.

Trustees also visited the programmes – though with limited physical visits due to COVID-19 restrictions.

Day to day operational decisions were delegated to the Chief Executive who reported frequently to the Board and regularly met with the Chair.

Staff Remuneration Policy and Performance Management

HOPE *worldwide* is committed to ensuring that it pays its staff a fair and appropriate salary. This is to enable us to attract and retain people with the right skills and therefore have the greatest impact in delivering our objectives.

To manage this process, HOPE *worldwide* grades roles using the National Joint Council (NJC) process and then uses the NJC pay scales to establish a pay point for the role. The Charity then pays the employee within a range +/- 10% of this pay point, depending on performance and development within the role. This process is the responsibility of the Board of Trustees in co-operation with the Chief Executive. For the setting of pay for the Chief Executive the same process is followed to establish a pay point, but the decision is made wholly by the Board.

Staff and Volunteers

Staffing averaged 16.2 full-time equivalent (FTE) employees. Of these 8.8 FTE worked in Homeless Services and 4.0 FTE in Recovery Services.

Over 100 people also provided an estimated 3,400 volunteer hours, the equivalent of 2 full-time employees. These volunteers ranged from Trustees, to Ambassadors to Fundraisers to Mentors and Support for international partners. Without the commitment of these volunteers the Charity would not be able to accomplish its objectives.

The Charity is a supporter of and pays at least the Living Wage Campaign and maintained the Investors In People Gold Standard (first awarded in 2014 re-awarded in November 2021).

Related parties and cooperation with other organisations - UK

HOPE *worldwide* works operationally with many agencies, including: North London Housing Partnership, East London Housing Partnership, Family Mosaic, Crisis, No Second Night Out, No First Night Out, The Refugee Council, The Simon Community, Veterans Aid, West London Day Centre, CARIS Islington Churches Cold Weather Shelter (C4WS), City Roads Detox; as well as Local Authorities, Probation Services, Prisons, Drug Intervention Project (DIP) Teams, Substance Misuse Teams, Detox Units and others.

HOPE *worldwide* also maintains close links with the various church groups linked to the International Churches of Christ, which originally founded HOPE *worldwide*. These are ICC Missions, Thames Valley Churches of Christ and Avon Valley Churches of Christ. These churches

regularly collect donations from their congregations on behalf of HOPE *worldwide*. They also sometimes make restricted donations for the benefit of various HOPE *worldwide* programmes.

The Charity also partners with St Mark's Kennington, which hosts the 'One Day At A Time' day programme for our addiction recovery services (ODAAT).

The Charity is also a member of the National Council for Voluntary Organisations (NCVO), Homeless Link and Housing Justice.

Related parties and co-operation with other organisations – Overseas

HOPE *worldwide* is a member of the HOPE *worldwide* Global Network. The organisations which are members of this Network all have their roots in the charitable work of the International Churches of Christ (ICOC). All of the members, like HOPE *worldwide*, are independent charities that maintain close links with their local ICOC congregations. The HOPE *worldwide* Global Network has a membership structure and all members share a common set of values, agree to meet a set of standards and have the objective of helping the poor or disadvantaged.

HOPE *worldwide* makes to or receives grants of funds from other members of the network either for specific programmes or as unrestricted donations. It also receives funds from UK based donors specifically to fund programmes that are undertaken by other members of the network. Where grants are received by the Charity they are reported as restricted or unrestricted income. Where grants are made to members they are reported under grant making or overseas support. These relationships do not have any other impact on the policies of the Charity.

Statement of Trustees' Responsibilities

Company law requires the trustees to prepare financial statements that give a true and fair view of the state of affairs of the Charity at the end of the financial year and of its surplus or deficit for the financial year.

In doing so the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Make sound judgements and estimates that are reasonable and prudent; and
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose within reasonable accuracy at any time the financial position of the Charity and enables them to ensure that the financial statements comply with the Companies Act 2006. The trustees are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In accordance with company law, as the company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the company's auditors are unaware; and
- as directors of the company we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the Charity's auditors are aware of that information.

The financial statements have been prepared in accordance with the provisions of the Companies Act 2006 applicable to companies subject to the small companies' regime.

By order of the trustees

Iain R Williams

Iain Williams
Chair of Trustees
Date: 14 December 2021

Martin Saurma-Jeltsch
Company Secretary
Date: 14 December 2021

Reference & Administrative Details

Charity registration number	1045930
Company registration number:	02659784
Website	www.hopeworldwide.org.uk
Registered address	360 City Road London EC1V 2PY
Trustees (Directors)	Zaynab Atsegbua (appointed 3 December 2020) Alexander Cameron (appointed 3 December 2020) Barry Edwards Dennis Francis (appointed 3 December 2020) Muriel Gutu David Kaner (resigned as Chairman 18 May 2020 / Resigned as Trustee 22 March 2021) Richard Mobbs (Resigned 16 November 2020) Chidinma Obi (appointed 3 December 2020) John Partington Amanda Rigby (Resigned 16 November 2020) Martin Saurma-Jeltsch (appointed 3 December 2020) James Shoemark (Resigned 22 March 2021) Samantha Thomas-Chuula (appointed 3 December 2020) Iain Williams (Chairman from 18 May 2020)
Senior Management	Michael Farrell — Chief Executive Bruce Miller — Director of Recovery Services Rob Payne — Director of Homeless Services Jane Whitworth — Director of Development
Auditors	Haysmacintyre LLP 10 Queen Street Place London EC4R 1AG
Bankers	Lloyds Bank plc Victoria House Southampton Row London WC1B 5HR
Solicitors	Bates Wells 10 Queen Street Place London EC4R 1BE

Independent auditor's report to the members of HOPE *worldwide*

Opinion

We have audited the financial statements of HOPE worldwide for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of the charitable company's net movement in funds, including the income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's 's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Trustees' Annual Report. Our opinion on the financial statements does

Independent auditor's report to the members of HOPE *worldwide*

not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Annual Report (which includes the strategic report and the directors' report prepared for the purposes of company law) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report included within the Trustees' Annual Report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Annual Report (which incorporates the strategic report and the directors' report).

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the charitable company; or
- the charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees for the financial statements

As explained more fully in the trustees' responsibilities statement set out on page 28, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Independent auditor's report to the members of HOPE *worldwide*

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Based on our understanding of the charitable company and the sector in which it operates, we identified that the principal risks of non-compliance with laws and regulations related to regulatory requirements of company and charity law applicable in England and Wales and the regulatory requirements of the Care Quality Commission (CQC), and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Charities Act 2011, Companies Act 2006 and payroll taxes.

We evaluated management's opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principal risks were related to posting inappropriate journal entries and management bias in certain accounting estimates and judgements such as the income recognition policy applied to grant income. Audit procedures performed by the engagement team included:

- Inspecting correspondence with appropriate regulators and tax authorities;
- Discussions with management including consideration of known or suspected instances of non-compliance with laws and regulation and fraud;
- Evaluating management's controls designed to prevent and detect irregularities;
- Review of minutes of meetings to identify expected material amounts of voluntary income;
- Identifying and testing journals, in particular journal entries posted with unusual account combinations, postings by unusual users or with unusual descriptions; and
- Challenging assumptions and judgements made by management in their critical accounting estimates, including review of how grant income has been recognised at the year end.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Independent auditor's report to the members of HOPE *worldwide*

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Steven Harper (Senior Statutory Auditor)
For and on behalf of Haysmacintyre LLP, Statutory Auditors

10 Queen Street Place
London
EC4R 1AG

Date: 17 December 2021

Statement of Financial Activities

(incorporating an income and expenditure account for the year ended 31st March 2021)

	Notes	Unrestricted Funds 2020-21 £	Restricted funds 2020-21 £	**Total funds 2020-21** £	Total Funds 2019-20 £
Income from:					
Donations	2	188,312	259,712	**448,024**	464,948
Charitable activities	2	177,638	592,676	**770,314**	736,609
Investments		165	-	**165**	1,465
Other		3,945	-	**3,945**	9,238
Total income		370,060	852,388	**1,222,448**	1,212,260
Expenditure on:					
Raising funds	3	37,531	-	**37,531**	31,423
Charitable activities	3	102,219	1,045,702	**1,147,921**	1,082,630
Total expenditure		139,750	1,045,702	**1,185,452**	1,114,053
Net income/(expenditure)	7	230,310	(193,314)	**36,996**	98,207
Transfers		(192,234)	192,234	**-**	-
Net movement in funds		38,076	(1,080)	**36,996**	98,207
Balances brought forward at 1st April		574,706	52,508	**627,214**	529,007
Balances carried forward at 31st March		612,782	51,428	**664,210**	627,214

All amounts derive from continuing activities.

The Charity has no gains or losses other than those shown above.

Balance Sheet

Company number 2659784

	Notes	31st March 2021 £	31st March 2021 £	31st March 2020 £	31st March 2020 £
Fixed Assets					
Tangible assets	*9*		761,344		733,814
Current Assets					
Debtors	*10*	65,933		138,294	
Cash at bank and in hand		493,117		493,703	
		559,050		631,997	
Creditors - amounts falling due within one year	*11*	(155,791)		(206,817)	
Net current assets			403,259		425,180
Total assets less current liabilities			1,164,603		1,089,257
Creditors – amounts falling due after more than one year	*12*		(500,393)		(531,780)
Net assets			664,210		627,214
Represented by:					
Unrestricted funds	*13*		612,782		574,706
Restricted funds	*14*		51,428		52,508
			664,210		627,214

These financial statements have been prepared in accordance with the special provisions of the Companies Act 2006 relating to small companies.

Approved and authorised for issue by the Trustees on 14 December 2021 and signed on their behalf by:

Iain R Williams

Iain Williams
Chair of Trustees

Martin Saurma-Jeltsch
Company Secretary

The notes on pages 37 to 50 form part of these financial statements.

Statement of Cash Flows

For the year ended 31st March 2021

	2020-21		2020-21	
	£	£	£	£
Net income	**36,996**		**98,207**	
Adjustments for non-cash items:				
Depreciation	18,728		24,380	
Debtors decrease / (increase)	72,361		(32,359)	
Creditors (decrease) / increase	(52,914)		42,828	
	38,175		34,849	
Adjustments for non-operational items:				
Interest income	(165)		(1,465)	
Interest expense	16,868		19,670	
	16,703		18,205	
Net cash inflow / (outflow) from Operating activities		91,874		151,261
Cash flows from Investment activities				
Interest received	165		1,465	
Purchase of property plant and equipment	(46,258)		(13,798)	
Net cash outflow from Investment activities		(46,093)		(12,333)
Cash flows from Financing activities				
Interest paid	(16,868)		(19,670)	
Mortgage repayments	(29,499)		(27,652)	
		(46,367)		
Net cash inflow / (outflow) from Financing activities				(47,322)
(Decrease)/increase in cash and equivalents		**(586)**		**91,606**
Cash balance at 1st April		493,703		402,097
Cash balance at 31st March		**493,117**		**493,703**

Notes to the Financial Statements

1 Accounting policies

1.1 Basis of preparation

The financial statements of the Charity are prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. They are drawn up on the historical cost accounting basis. The Charity meets the definition of a public benefit entity under FRS 102. The financial statements are prepared in Pounds Sterling rounded to the nearest Pound.

1.2 Going Concern

The financial statements have been prepared on a going concern basis as the trustees are satisfied that there is no material uncertainty and the preparation of accounts on the going concern basis is supported by financial plans. In particular, a detailed cashflow forecast has been prepared on reasonable assumptions of income and expenditure such as key funding contracts, housing benefit and funded client income, and staff levels.

1.3 Fund accounting

The Charity maintained a number of funds during the reporting period. The unrestricted fund is expendable at the discretion of the Trustees in furtherance of the objectives of the Charity. Such funds may be held in order to finance both working capital and capital investment. The restricted funds are held to sustain HOPE *worldwide* programmes both in the UK and overseas. Details of the restricted funds are set out in Note 12.

1.4 Income

All income is recognised in the statement of financial activities when the conditions of receipt have been met and receipt is probable. The following accounting policies are applied to income:

Donations

Donations and all other receipts from fundraising are reported gross and related fundraising costs are reported in costs of raising funds where appropriate.

Tax reclaimed on money donated under the Gift Aid scheme

Income under this category is recognised in the financial statements on the date that the underlying donation is received by the Charity.

Income from Charitable Activities

We receive funding from public bodies such as Local Government grants and Housing Benefit, and programmes funded by Central Government and other Charities. These funds go towards our Homeless Services (Two Step) and Recovery Services (ODAAT) programmes.

1.5 Costs of raising funds

Costs of raising funds are those incurred in seeking voluntary income.

Notes to the Financial Statements

1 Accounting policies (continued)

1.6 Costs of charitable activities

Costs of charitable activities includes all expenditure directly related to the objectives of the Charity and comprises the following:

Grants payable

Grants payable are accounted for when the Trustees have accepted a legal or moral obligation to make the grant. This will usually be when the commitment is communicated to the recipient.

Other expenditure on charitable activities

Other expenditure on charitable activities comprises the costs of staff salaries, travel and subsistence, facility costs, communication and programme costs.

Support Costs

Support costs have been allocated to the costs of raising funds and charitable activities on the basis of staff time. Prior year figures have been restated to show governance costs as a component of support costs.

1.7 Governance costs

Governance costs include costs of governance arrangements which relate to the general running of the Charity. These activities provide the governance infrastructure which allows the Charity to operate and to generate the information required for public accountability.

1.8 Tangible fixed assets

Depreciation is provided on cost in equal annual instalments over the estimated useful lives of the assets – or, in the case of leasehold improvements, over the life of the lease. The rates of depreciation for non-lease related assets are as follows:

Buildings:	2% per annum
Fixtures & Fittings:	10-25% per annum
Office Equipment:	20-33% per annum

Items held by the Charity are recognised as assets where they have a useful life (likely to bring future economic benefit) of more than one financial year and where the initial cost is over £300, or at the discretion of management, any single pieces of equipment costing less, such as computers.

1.9 Foreign currency translation

Transactions denominated in foreign currencies are recorded in the local currency at actual exchange rates at the date of the transaction. Monetary assets or liabilities denominated in foreign currencies at the balance sheet date are reported at the rates of exchange prevailing at the date. Any gain or loss arising from a change in the exchange rates subsequent to the

Notes to the Financial Statements

date of the transaction is included as an exchange gain or loss in the statement of financial activities.

1.10 Pension costs

The Charity operates a defined contribution pension scheme. The Charity's liability under this plan is limited to the on-going contributions.

1.11 Operating leases

Rental costs under operating leases are charged to the statement of financial activities in equal amounts over the period of the lease.

1.12 Entity Details

HOPE worldwide is a company limited by guarantee registered in England and Wales (Company number 2659784). It is a charity registered with the Charity Commission (Charity number 1045930). Its registered address is shown on page 29.

1.13 Estimates and Judgements

In preparing the financial statements the trustees are required to make judgements and use estimates. In preparing these accounts the trustees have not identified any areas which they consider to be subject to significant estimation uncertainty.

Notes to the Financial Statements

2 Analysis of Income raised across distinct areas of activity

2020-21	Homeless-ness	Recovery	Supported housing	Internat-ional support	General	2020-21 total
	£	£	£	£	£	£
Individuals' donations (incl. Gift Aid)	5,844	3,856	-	143,367	183,110	336,177
Collections at supporting churches	-	8,000	-	8,000	70	16,070
Sponsored & special events	315	21,131	-	11,423	1,415	34,284
Corporate & Trust donations & grants	-	-	-	57,776	3,717	61,493
Public body & charitable funding	493,466	88,427	-	-	-	581,893
Housing benefit	-	-	167,246	-	-	167,246
Other income	-	10,783	-	-	14,502	25,285
Total	499,625	132,197	167,246	220,566	202,814	**1,222,448**

2019-20	Homeless-ness	Recovery	Supported housing	Internat-ional support	General	2019-20 total
	£	£	£	£	£	£
Individuals' donations (incl. Gift Aid)	2,776	6,231	-	93,101	170,207	272,315
Collections at supporting churches	-	316	8,098	8,398	43,186	59,998
Sponsored & special events	-	10,786	-	2,973	1,978	15,737
Corporate & Trust donations & grants	-	3,657	-	112,911	8,429	124,997
Public body & charitable funding	349,465	137,824	-	-	-	487,289
Housing benefit	-	-	170,781	-	-	170,781
Other income	33,600	12,980	-	-	34,463	81,043
Total	385,841	171,794	178,879	217,383	258,263	**1,212,260**

3 Analysis of Expenditure across distinct areas of activity

2020-21	Homeless Services	Recovery	Supported housing	Internat-ional support	Raising Funds	2020-21 total
	£	£	£	£	£	£
Programme grants	-	-	-	221,647	-	**221,647**
Salaries and wages	298,313	129,070	60,527	23,789	25,521	**537,220**
Office & housing, incl. mortgage	120,731	11,182	120,764	38	-	**252,715**
Counselling/activities, training/events	1,036	23,730	981	-	-	**25,747**
Travel & subsistence	444	3,805	318	-	-	**4,567**
Volunteer costs	35	5,549	-	-	-	**5,584**
Legal & professional	-	-	-	-	2,042	**2,042**
Other direct expenses	(333)	5,116	950	-	1,200	**6,933**
Other indirect expenses	14,545	1,385	2,062	18	2,169	**20,179**
Subtotal	434,771	179,837	185,602	245,492	30,932	**1,076,634**
Support (see Note 5)	62,398	13,578	23,628	2,615	6,599	**108,818**
Total	497,169	193,415	209,230	248,107	37,531	**1,185,452**

2019-20	Homeless Services	Recovery	Supported housing	Internat-ional support	Raising Funds	2019-20 total
	£	£	£	£	£	£
Programme grants	-	-	-	196,579	-	**196,579**
Salaries and wages	279,945	124,465	65,832	13,362	14,611	**498,215**
Office & housing, incl. mortgage	88,207	12,844	130,287	-	-	**231,338**
Counselling/activities, training/events	2,995	21,588	11,577	-	-	**36,160**
Travel & subsistence	3,329	7,092	777	463	-	**11,661**
Volunteer costs	3,828	9,242	72	1,077	-	**14,219**
Legal & professional	-	-	-	-	1,929	**1,929**
Other direct expenses	(636)	5,951	2,029	-	-	**7,344**
Other indirect expenses	15,837	1,029	2,378	-	9,558	**28,802**
Subtotal	393,505	182,211	212,952	211481	26,098	**1,026,247**
Support (see Note 5)	50,349	10,956	19,066	2,110	5,325	**87,806**
Total	443,854	193,167	232,018	213,591	31,423	**1,114,053**

4 Financial performance by Programme

2020-21	Homeless-ness	Recovery	Supported housing	International support	General	2020-21 total
	£	£	£	£	£	£
Income	499,625	132,197	167,246	220,566	202,814	**1,222,448**
Costs of charitable activities before support costs	(434,771)	(179,837)	(185,602)	(245,492)	-	**(1,045,702)**
Less increase in restricted funds	-	-	-	1,080	-	**1,080**
Financial performance before support & fundraising	64,854	(47,640)	(18,356)	(23,846)	202,814	**177,826**
Fundraising cost by programme	-	-	-	-	(30,932)	**(30,932)**
Financial performance before support costs	64,854	(47,640)	(18,356)	(23,846)	171,882	**146,894**
Support costs	(62,398)	(13,578)	(23,628)	(2,615)	(6,599)	**(108,818)**
Financial performance after fundraising & support costs	2,456	(61,218)	(41,984)	(26,461)	165,283	**38,076**

Reconciliation to SoFA	
Add back restricted funds:	**(1,080)**
Surplus for year:	**36,996**

2019-20	Homeless-ness	Recovery	Supported housing	International support	General	2019-20 total
	£	£	£	£	£	£
Income	385,841	171,794	178,879	217,383	258,263	**1,212,260**
Costs of charitable activities before support costs	(393,984)	(180,011)	(212,952)	(207,777)	-	**(994,724)**
Less increase in restricted funds	-	-	-	(15,997)	-	**(15,997)**
Financial performance before support & fundraising	(8,143)	(8,217)	(34,073)	(6,391)	258,263	**201,439**
Fundraising cost by programme	(5,441)	(2,200)	-	(3,608)	(20,174)	**(31,423)**
Financial performance before support costs	(13,584)	(10,417)	(34,073)	(9,999)	238,089	**170,016**
Support costs	(50,349)	(10,956)	(19,066)	(2,110)	(5,325)	**(87,806)**
Financial performance after fundraising & support costs	(63,933)	(21,373)	(53,139)	(12,109)	232,764	**82,210**

Reconciliation to SoFA	
Add back restricted funds:	**15,997**
Surplus for year:	**98,207**

5 Grant making for overseas work

Country	2020-21 Total £	2019-20 Country £	Organisation	Programme	2020-21 Amount £	2019-20 Amount £
Afghanistan	18,705	9,938	HOPEww Afghanistan	General development	18,705	9,938
Australia	570	951	HOPEww Australia	Life for a Child	570	951
Bahamas	-	2,156	Hopeww Bahamas	General fund	-	2,156
Bangladesh	35,887	93,771	HOPEww Bangladesh	Ashulia school	35,887	50
				Jamgara school	-	93,721
Cambodia	3,442	1,387	HOPEww Cambodia	General development	1,200	147
				Sonia Kill hospital	-	620
				Sihanouk Hospital	821	
			American Action for Cambodia	Classrooms for Cambodia	1,421	620
COVID-19	6,230	-	HOPEww Projects – misc.	COVID-19 relief	6,230	-
Croatia	8,463	-	Croatia	General fund	8,463	-
India	78,974	45,841	HOPE *foundation*	General development	300	1,283
				Asharan orphanage	12,707	10,549
				Bangalore school	2,905	1,500
				Bhuj school	15,659	12,395
				Chennai Arias Home	2,000	-
				Hyderabad School	2,500	-
				Guwahati school	7,274	510
				Village of Hope	1,250	3,134
				Leprosy bandaging unit	26,170	8,311
				Village of Hope Children	6,532	539
				Ranchi school	-	25
				Sponsor a Child	586	1,650
				Tamil Nadu	460	560
				Trivandrum	621	-
				Vocational training	10	810
				Puduppattinam school	-	4,575
Lebanon	13,140	-	Lebanon Disaster Fund	General fund	13,140	-
Nepal	10,562	15,752	HOPEww Nepal	Kathmandu school	10,512	15,752
				Vocational training	50	-
Zambia	26,678	27,170	HOPEww Zambia	General development	14,936	10,881
				Kupasa Banja	11,742	16,249
				Chikondi Widows Voices	-	40
Zimbabwe	11,250	689	HOPEww Zimbabwe	Action for Zimbabwe	11,250	689
				Total grants made	**213,901**	**197,655**
				Funds raised but not yet passed on as grants	51,428	52,508
				Total	**265,329**	**250,163**

Notes to the Financial Statements

6 Analysis of Support & Governance Costs

	2020-21	2019-20
	£	£
Staff pay & human resources	56,523	36,678
Training & conferences	1,763	6,275
Travel and subsistence	514	3,042
Communications	4,433	1,103
Postage, printing, office supplies & utilities	140	5,028
Professional & administrative services	-	-
Software & equipment	4,978	1,538
Marketing, events, subscriptions & website	3,369	1,174
Finance & insurance	2,560	4,749
Depreciation	10,069	9,585
Governance	24,469	18,634
	108,818	**87,806**

Support costs are allocated on the basis of staff time spent on each non-support area of activity (see Note 3).

Governance Costs breakdown		
Audit	16,500	15,780
CEO time	7,409	2,071
Other	560	783
	24,469	**18,634**

7 Net income

Net income for the year is stated after charging:

	2020-21	2019-20
	£	£
Auditor's remuneration	**16,500**	**15,780**
Depreciation of tangible fixed assets	**18,728**	**24,380**
Operating lease rentals on buildings	**80,548**	**92,738**

Notes to the Financial Statements

8 Staff costs

	2020-21	2019-20
	£	£
Salaries	523,261	478,368
Social security costs	39,648	25,652
Defined contribution pension scheme	30,679	29,410
	593,588	533,430
Average headcount	16.5	15.7

Salary is gross pay & salary sacrifice, Social security costs are Employer's NI, and Pension contributions are those made by the employer. No employees received annual remuneration in excess of £60,000 in either period.
Nothing was reimbursed to trustees during the year (2020: nothing) for travel expenses to attend Board Meetings. No trustee received any remuneration from the Charity in the current or prior year.

Management personnel considered key in serving the Charity during the period were the Chief Executive, the Director of Homeless Services, the Director of Recovery Services, the Director of Development and members of the Board of Trustees, all of whom are active in planning, directing and controlling the activities of the Charity. The total remuneration of key management (including all National Insurance and pension payments) amounted to £192,416 during the period and £162,602 in the prior period.

9 Tangible fixed assets

	Freehold property	Leasehold improve-ments	Fixtures & fittings	Equipment & chattels	2019-20 total
	£	£	£	£	£
Cost					
As at 1 April 2020	830,450	31,205	26,230	18,896	906,781
Additions	34,925		7,424	3,909	46,258
At 31 March 2021	865,375	31,205	33,654	22,805	953,039
Depreciation					
As at 1 April 2020	114,171	28,650	21,775	8,371	172,967
Additions	9,252	2,555	2,119	4,802	18,728
At 31 March 2021	123,423	31,205	23,894	13,173	191,695
Net book value					
At 31 March 2021	741,952	-	9,760	9,632	761,344
At 31 March 2020	716,279	2,555	4,455	10,525	733,814

Notes to the Financial Statements

10 Debtors

	2020-21	2019-20
	£	£
Tax recoverable	8,112	12,672
Accrued income	16,583	12,205
Trade debtors	20,172	95,054
Prepaid expenses	12,393	8,589
Lease deposits	8,623	8,623
Staff & client loans	50	1,150
	65,933	138,294

11 Creditors: amounts falling due within one year

	2020-21	2019-20
	£	£
Mortgage loan	30,277	28,402
Employee pensions	7,175	6,873
Trade creditors & accrued expenses	33,922	40,570
Foreign grant creditors	38,876	72,250
Deferred income	45,541	58,722
	155,791	206,817
Deferred income reconciliation:		
Opening deferred income	58,722	41,624
Released during the year	(58,722)	(41,624)
Income deferred during the year	45,541	58,722
Closing deferred income	45,541	58,722

12 Creditors: amounts falling due after more than one year

	2020-21	2019-20
	£	£
Mortgage loan	500,393	531,780

The mortgage is secured by a fixed charge on the freehold property

12 Creditors: amounts falling due after more than one year (continued)

Analysis of debt maturity

	2020-21	2019-20
	£	£
In one year or less	30,277	28,402
Between 1 and 2 years	63,381	58,385
Between 3 and 5 years	68,449	74,548
More than 5 years	368,563	398,847
	530,670	560,182

13 Unrestricted funds

	2020-21	2019-20
	£	£
Balance brought forward at 1 April	574,706	492,496
Net income	230,310	321,162
Transfers during the year	(192,234)	(238,952)
Balance carried forward at 31 March	612,782	574,706

Transfers represent an excess of restricted expenditure over restricted income funded by unrestricted funds.

14 Restricted funds

2020-21	Balance at 31/03/2020	Income 2020-21	Expenditure 2020-21	Transfers 2020-21	Balance at 31/03/2021
	£	£	£	£	£
Homeless services	-	499,625	(434,771)	(64,854)	-
ODAAT programme	-	132,197	(179,837)	47,640	-
Supported housing	-	-	(185,603)	185,603	-
International support	52,508	220,566	(245,491)	23,845	51,428
Total	52,508	852,388	(1,045,702)	192,234	51,428

The Homeless Services fund is used to assist homeless people in securing long term accommodation.

The ODAAT fund is part of our Recovery Services and is used to assist beneficiaries seeking to overcome drug or alcohol addiction.

Notes to the Financial Statements

The Supported housing fund is also part of our Recovery Services and is used to assist those in supported housing and afterwards with their move-on to sustainable housing.

14 Restricted Funds (continued)

International Support funds represent donations received to fund overseas work.

International support funds with balances to carry forward in 2020-21:

Afghanistan	235
Cambodia	228
COVID-19	14,017
Croatia	27
India, Asharan Orphanage in New Delhi	957
India, Village of HOPE	771
India, funds for other work	11,677
International Relief	4,000
Lebanon	49
Nepal, Kathmandu School	4,894
Zambia general fund	13,692
Zambia, Kupasa Mwana	851
Zimbabwe, Action for Zimbabwe	30
Total	**51,428**

2019-20	Balance at 31/03/2010 £	Income 2019-20 £	Expenditure 2019-20 £	Transfers 2019-20 £	Balance at 31/03/2020 £
Homeless services	-	385,842	(399,427)	13,585	-
ODAAT programme	-	171,795	(182,212)	10,417	-
Supported housing	-	8,098	(212,954)	204,856	-
International support	36,511	217,383	(211,480)	10,094	52,508
Total	36,511	783,118	(1,006,073)	238,952	52,508

15 Related party transactions

There were no related party transactions in 2020-21 that require disclosure. (2019-20: none).

Notes to the Financial Statements

16 Operating lease commitments

At 31 March, the Charity is committed to making the following minimum payments under non-cancellable operating leases:

Land and buildings	**2020-21**	**2019-20**
	£	£
Amounts payable:		
Within 1 year	84,961	80,548
Within 2 to 5 years	159,748	110,400
	244,709	190,948

Notes to the Financial Statements

17 Statement of Financial Activities for the prior year (ended 31st March 2020), showing the split between unrestricted and restricted funds in the prior year.

	Unrestricted Funds 2019-20 £	Restricted funds 2019-20 £	**Total funds 2019-20** £
Income from:			
Donations	223,798	241,150	**464,948**
Charitable activities	194,641	541,968	**736,609**
Investments	1,465	-	**1,465**
Other	9,238	-	**9,238**
Total income	429,142	783,118	**1,212,260**
Expenditure on:			
Raising funds	20,174	11,249	**31,423**
Charitable activities	87,806	994,824	**1,082,630**
Total expenditure	107,980	1,006,073	**1,114,053**
Net income/(expenditure)	321,162	(222,955)	**98,207**
Transfers	(238,952)	238,952	**-**
Net movement in funds	82,210	15,997	**98,207**
Balances brought forward at 1st April	492,496	36,511	**529,007**
Balances carried forward at 31st March	574,706	52,508	**627,214**