

BUTTERWICK LIMITED
(A company limited by guarantee)

TRUSTEES' REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

BUTTERWICK LIMITED
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**REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS
FOR THE YEAR ENDED 31 MARCH 2025**

Trustees

Prof M Bramble
B Carr (resigned 25 November 2025)
Dr B P Corbett
D Crewe
Y V Evans
S R Grant
C J Holder (appointed 24 March 2025)
K L W Holder (appointed 24 March 2025)
J Tough (appointed 5 February 2025)

Company registered number

02979587

Charity registered number

1044816

Registered office

Butterwick Hospice, Middlefield Road, Stockton On Tees, Cleveland, TS19 8XN

Company secretary

S R Grant

Chief executive officer

E Gorringe

Independent auditors

Waltons Business Advisers Limited, Maritime House, Harbour Walk, The Marina, Hartlepool, TS24 0UX

Bankers

Barclays Bank plc, 49 High Street, Stockton on Tees, TS18 1AH

Solicitors

Knights PLC, Lakeside House, Kingfisher Way, Stockton on Tees, TS18 3NB

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TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2025

The Trustees present their annual report together with the audited financial statements of the charity and group for the year 1 April 2024 to 31 March 2025. The annual report serves the purposes of both a Trustees' report and a directors' report under company law. The Trustees confirm that the annual report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2019).

Since the group and the charity qualify as small under section 383 of the Companies Act 2006, the group strategic report required of medium and large companies under the Companies Act 2006 (Strategic Report and Directors' Report) Regulations 2013 has been omitted.

FOUNDER

The charity was founded by Mrs Mary Butterwick OBE who sadly died, aged 91, on 30th September 2015.

Mrs Butterwick's initial vision, personal self-sacrifice and tenacity, coupled with her close interest in the work of the Hospice which continued until her death, ensures her considerable legacy, in the charity which bears her family name, for the benefit of the community which we freely serve.

STRUCTURE, GOVERNANCE AND MANAGEMENT

● Governing document

Butterwick Limited is a charitable company limited by guarantee (incorporated October 1994) and as such is governed by a Memorandum and Articles of Association. It was registered by the Charity Commission on 7th March 1995, registration number 1044816.

● Methods of appointment or election of Trustees

The Trustees are drawn from a variety of disciplines with the aim of ensuring that the company has strong and informed leadership. During 2024-2025 six Trustees served throughout the year, one existing trustee resigned and three new trustees were appointed during the year. All trustees in office at the AGM stepped down and were re-appointed. In order to increase overall Trustee numbers and target specific expertise the organisation is in the process of recruiting additional Trustees.

When a vacancy occurs, the Chairman undertakes a skills audit to ascertain what particular expertise and background is desirable and the post is advertised through the normal recruitment channels to identify suitable candidates who are then interviewed and appointed, once due diligence checks have been carried out. We maintain a split of trustees with clinical and medical experience and business experience to ensure all aspects of the business are appropriately scrutinised.

Trustees are given a general induction on joining the Board, and regular refresher training to maintain statutory and mandatory requirements.

The Trustees receive formal papers and reports. They are kept abreast of news and developments within the wider charity and hospice world by the receipt of regular briefings and the circulation of relevant Charity Commission and other publications. Trustees are also given the opportunity of attending appropriate local and national seminars and conferences.

The Trustees continue to review the company's governance arrangements, including the term of office of trustees, and to consider models of best practice.

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STRUCTURE, GOVERNANCE AND MANAGEMENT (continued)

The Trustees have agreed to comply with the Charity Governance Code.

● **Organisational structure and decision-making policies**

The charity operates using the name Butterwick Hospice incorporating Butterwick Hospice, Stockton on Tees; Butterwick Hospice at Bishop Auckland and Butterwick House Children's Hospice.

The charity is organised so that the Trustees meet quarterly to manage its affairs; the Trustees receive quarterly written reports from the Chief Executive and the Senior Leadership Team, which incorporate management accounts and reports on the charity's activities and progress in meeting pre-identified objectives.

There are two sub-committees, chaired by Trustees which meet quarterly; the Business Committee, and the Quality, Safety and Risk Committee. The minutes of both committee meetings are circulated to all Trustees for consideration at their quarterly meetings.

The Business Committee has general oversight of non-clinical matters including Finance, Business Development, Retail, Human Resources, Voluntary Services, Health and Safety, Risk Management, Estates and Facilities. It is chaired by a Trustee, a Chartered Accountant, and typically a further two trustees are members. It is attended by the Chief Executive and People Director, members of the charity's non-clinical Senior Leadership team. A key role of the committee is to scrutinise the charity's budgets and recommend the same for approval by the Board. Secondly, the committee reviews the charity's detailed quarterly management accounts showing actual income and expenditure compared to budget, along with future projections.

The Quality, Safety and Risk Committee, which also acts as the Clinical Governance Committee, has general oversight of all matters of a clinical nature including patient related health, safety and risk management, quality, audit and the development, delivery and monitoring of patient services. It is chaired by a clinically qualified Trustee, attended typically by four additional Trustees with clinical expertise, the Chief Executive, and the Director of Care. This meeting is also attended by the clinical leads of both adult and children's services.

● **Changes during the year**

Hospice Services

During 2024-2025 we continued to deliver a range of services across our two sites, with steady growth across our Day Services, and highly valued support being provided to children and their families by Butterwick House, our Children's Inpatient Unit (CIPU). Our Family Support Service continued to work at full capacity, and our Home Care Service saw increased take up.

In 2024-2025 a major focus was placed on achieving the full opening of the Adult Inpatient Unit (AIPU) and the removal of the remaining conditions on patient numbers and complexity. Following an unannounced inspection in May 2024 the CQC issued a revised rating for the AIPU of Good across all domains, with an overall rating of Good. In July 2024 they also removed the final remaining conditions on patient numbers and complexity from both the AIPU and CIPU. This allowed us to increase patient numbers in AIPU to four from July 2024, and eight from November 2024; and to six children and young people in CIPU.

The continued collaboration with North Tees and Hartlepool NHS FT, highlighted in our previous reports, was instrumental in allowing us to achieve this major goal. We are proud of this partnership working, and the seamless pathway of care for those requiring ongoing palliative and / or end of life care we have created. Fully reopening the AIPU is the culmination of a number of years of hard work and credit must be given to the many colleagues, both in Butterwick and the Trust, for the support and expertise that has made this possible.

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STRUCTURE, GOVERNANCE AND MANAGEMENT (continued)

Our next priority is to ensure that as many as possible have the opportunity to benefit from hospice care and we are actively engaging with our NHS Integrated Care Board, Local Medical Committees and GP Practices to promote our services and attract referrals.

Retail

The two new shops opened at the beginning of 2024 steadily increased turnover during the year and are now established and profitable elements of our portfolio. The remainder of our shops are also trading profitably, although further growth is held back by difficulty in attracting volunteer shop staff.

Sales of gift-aided stock continue to increase, along with the sale of lottery tickets through our shops, both of these activities are facilitated by our Electronic Point of Sale system. In order to increase the overall profitability within Retail a review of central support costs was undertaken, this resulted in the removal of two posts in October 2025.

Butterwick Lotteries Limited and North East Hospices Lottery (NEHL)

The day-to-day management of the Butterwick lottery continues to be provided by Starvale Lotteries, a company with over 25 years' experience of the management, administration and development of lotteries.

Following a joint decision by all four member hospices, North East Hospice Lotteries (NEHL) ceased operations during the previous year with the last draw taking place on 29/3/24. Following closure of the company the residual assets were distributed equally between the member hospices; players having been encouraged to join the lottery of their local hospice.

● **Pay policy for key management personnel**

The charity is heavily dependent upon the skills, dedication and commitment of all its staff, including the senior staff team, who provide day to day direction, leadership and management to what is a substantial and complex organisation. The Trustees recognise the necessity of setting remuneration levels which enable the retention and, when necessary, the recruitment of suitably qualified staff taking into account, where applicable, local comparable posts.

A remuneration group has been established to review salaries and benefits and ensure equity of pay and conditions for every member of staff. When any post becomes vacant it is scrutinised to ensure its effectiveness and suitability in the organisation, salaries are reviewed and benchmarked in advance of any post being advertised. Salaries of senior staff are agreed by the Trustees following a benchmarking exercise.

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STRUCTURE, GOVERNANCE AND MANAGEMENT (continued)

• **Relationships with other charities and organisations**

Within its charitable objectives and resources, the charity seeks to play a leading role within the local healthcare and voluntary sectors in the geographical and specialist areas in which it operates.

Over the last year, Butterwick Hospice has developed a good relationship with several other charities and organisations, and has contributed to sharing of good practice.

The charity in particular works closely and productively with the local NHS Integrated Care Board, the local NHS Foundation Trusts, with neighbouring hospices and other local charities. The charity is also a member of Hospices North East and North Cumbria (HNENC) a collaborative of the twelve independent hospices in the north east of England.

Within the Tees Valley regular meetings take place between the Chairs and Chief Executives of the Tees Valley Hospices, Butterwick, St Teresa's, Alice House and Teesside.

NT&H NHS FT continues to be a key partner, supporting the development of the AIPU and providing clinical staff and support services through a Service Level Agreement.

The charity continues to look for opportunities where we can work with local Universities and other education institutions in providing training, education and placement opportunities at both undergraduate and post graduate level to healthcare professionals.

Nationally, the charity works with Hospice UK, which is a national membership charity working on behalf of the hospice movement, and Together for Short Lives which is a membership charity working on behalf of children's hospices.

• **Risk management**

The charity routinely reviews its risk register and has aligned it with the best practice guidance produced by the Charity Commission. The charity has policies, procedures, systems and controls in place to mitigate operational risks.

Five key areas of risk have been identified which are subject to rigorous risk assessment and management:

- Governance including systems and processes
- Operational covering clinical and non-clinical
- Financial: including income generation, budgetary control, cashflow and insurance
- Regulation and Compliance relating to CQC, Health and Safety and legal requirements
- External including national pay bodies and IT operating systems

The Business Continuity Plan has been reviewed and updated. There are on call rotas in place that ensure that clinical and non-clinical staff are supported out of normal office hours.

A risk awareness culture is embedded within the day to day working methods and thinking of the charity's staff and volunteers and this is reflected in the role of the Quality and Compliance Manager who oversees all elements of risk management in collaboration with the Quality and Governance lead.

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TRUSTEES' REPORT (CONTINUED)
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OBJECTIVES AND ACTIVITIES

• **Policies and objectives**

The aims and objectives of the charity as set out in the Memorandum of Association (as amended in January 1995) are:

- Provision of palliative care and services for patients suffering from life threatening and limiting illness.
- The operation of facilities to provide palliative services for residential, day care and community.
- The advancement of education and training for all those concerned with the provision of palliative care, and for the general public.

The Trustees have considered the Charity Commission's guidance on public benefit when reviewing the company's aims and objectives and in planning future activities.

In meeting its charitable objectives:

Butterwick Hospice (BH) endeavours to freely provide an excellence in evidence-based specialist and holistic palliative care for all patients regardless of age or diagnosis; to be a centre of expertise and a specialist resource within the community as a whole. However, BH recognises that we need to approach and progress service improvements with a sense of urgency.

The care is provided by a skilled multidisciplinary team and is supported by a wider organisation of administrative, finance and business development staff and a dedicated team of volunteers.

In doing this the company operates in three distinct areas:

1. Butterwick Hospice, Stockton on Tees
2. Butterwick Hospice in Bishop Auckland
3. Butterwick House Children's Hospice, Stockton on Tees

In all areas of operation, the charity provides a comprehensive range of services to patients and their families including specialist medical and nursing care, complementary and other therapies, bereavement and spiritual support, and counselling.

The charity seeks to optimise the use of its facilities and make best use of the resources which it expends. Detailed records of patient related activity are maintained and the Trustees receive regular reports in this respect.

The charity continues to work closely with other healthcare providers (both voluntary organisations and the National Health Service) to ensure that its current services and developments align with national and locally identified priorities.

• **Activities undertaken to achieve objectives**

Butterwick Hospice, Stockton on Tees

This is an eight bedded adult in-patient unit and day services offering physiotherapy, complementary therapies and group work.

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OBJECTIVES AND ACTIVITIES (continued)

Butterwick Hospice at Bishop Auckland

The Hospice in Bishop Auckland serves a mainly dispersed rural community, in doing so the charity has developed, in partnership with statutory and other voluntary bodies, services which meet these distinct needs.

The Hospice in Bishop Auckland serves the communities of Sedgefield, Wear Valley, Weardale and Teesdale, and as at the Stockton Hospice, provides an appointment-based Day Hospice service in Bishop Auckland.

Recognising the distinct healthcare needs of the area, the charity has also facilitated the delivery of specialist neurological services focused on patients, in particular those suffering from Multiple Sclerosis, and their carers.

The charity also operates a Home Care Service which supports patients, on a 24-hour basis, and their carers in their own homes.

The charity is working closely with the Integrated Care Board and other voluntary sector organisations to further address the palliative care needs in the area.

Butterwick House Children's Hospice

Butterwick House cares for children from birth, teenagers and young adults to a maximum age of twenty-five.

Based in Stockton-on-Tees, patients accessing Butterwick House are drawn from a wide geographical area from North Yorkshire in the South, Teesside, County Durham and Wearside in the North.

Butterwick House is a six bedded unit, four beds for children and two beds specifically designed for young adults aged 18 to 25 years, which primarily offers planned specialist respite care.

● **Staff and volunteers**

To enable The Charity to achieve its charitable objectives, including the generation of sufficient financial resources to fund its activities, the charity and its trading subsidiaries, as at 31st March 25, employed 102 staff. The charity additionally had the generous support of some 120 volunteers who assist in every area of the charity's activities.

The charity recognises and acknowledges that it is dependent upon staff and volunteers, who have the necessary training and expertise, if it is to meet the needs of the patients which it serves and their families and carers. To this end the charity invests both in initial induction training and ongoing continuing development for all staff and volunteers.

The charity is supported by volunteers in every area of its activities including clinical, support services and income generation. Their contribution to the work of the charity is considerable in financial terms. However, their greatest value is that they represent the community that supports Butterwick Hospice Care and for their dedication we offer our sincere thanks. Volunteer numbers have still not returned to the level enjoyed prior to the pandemic.

In many areas of the charity's work, the demands can be both emotionally and physically draining. Staff and volunteers are dedicated and habitually "go the extra mile" as is reflected in the many letters of appreciation which we receive. In supporting and equipping staff and volunteers to meet these demands, the charity provides a range of mechanisms ranging from informal peer support to Clinical Supervision.

All members of staff have an annual appraisal and regular one to one meetings which allows the opportunity to discuss work related issues, the needs of the charity and ongoing personal development.

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TRUSTEES' REPORT (CONTINUED)
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OBJECTIVES AND ACTIVITIES (continued)

The charity is proud of the skills, dedication and loyalty of its staff and volunteers and grateful for their contribution to the charity meeting its charitable and operational objectives.

• **Main activities undertaken to further the charity's purposes for the public benefit**

The Trustees believe the charity provides a public benefit by offering palliative care to adults and children who are resident in the areas of Teesside, County Durham Wearside and North Yorkshire, and who are suffering from a life limiting illness. People access our services by means of referral by their GP, hospital consultant or clinical nurse specialist. Admission to our services is determined only by clinical and psychological need without reference to gender, race or faith. The Hospice's services are free of charge to patients and their families.

ACHIEVEMENTS AND PERFORMANCE

• **Quality**

The charity's services are registered with, and regulated by, the Care Quality Commission which carries out periodic unannounced Inspections of the three main sites on which care is delivered.

These Inspections are in-depth and rigorous. Following inspection, the Care Quality Commission publishes a report which is publicly available and to which there are links on the Hospices' website.

The five key domains that hospices are measured against are:

- Is the service safe
- Is the service effective
- Is the service caring
- Is the service responsive
- Is the service well led

The overall rating of Butterick House is currently Good.

The overall rating of Butterwick Hospice at Stockton is currently Good.

The overall rating of Butterwick Hospice at Bishop Auckland remains Unsatisfactory whilst we await a reinspection.

The day services at Butterwick Hospice Stockton and Bishop Auckland were de-registered with CQC in August 2024. A new registration for Home Care Services in Bishop Auckland was also granted by CQC in August 2024.

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TRUSTEES' REPORT (CONTINUED)
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ACHIEVEMENTS AND PERFORMANCE (continued)

● **Summary of Patient Activity**

During 2024-2025 Butterwick Hospice Care provided 5 key services:

Adult Inpatient Unit (Stockton) (reopened in August 2023).
Children's Inpatient Unit (Butterwick House, Stockton)
Day Service (Stockton and Bishop Auckland)
Palliative Home Care Team (Bishop Auckland)
Family Support (Stockton and Bishop Auckland)

Adult In- patient unit

The Adult Inpatient Unit is an 8-bed unit, 6 of which have ensuite facilities, and 2 rooms have a shared bathroom close by.

Butterwick Hospice at Stockton aims to provide specialist palliative and end of life care primarily for adult patients living in the Stockton Borough Council geographical area, and also those people living within the Tees Valley areas.

At the beginning of 2024-2025, due to the conditions imposed following the CQC inspections, Butterwick Hospice was only able to admit 2 patients, who were stable, for end-of-life care. The patients also had to be known to the provider or to North Tees and Hartlepool NHS Foundation Trust (NT&H NHS FT) – with which Butterwick Hospice had established a good collaborative relationship.

Following an unannounced inspection by the Care Quality Commission in May 2024, the Adult Inpatient Unit was rated as good across all domains, and as a result of this all conditions were lifted. This meant that Butterwick Hospice could proactively work towards opening all 8 beds.

To ensure that the service remained safe, effective, caring, and responsive, a Mobilisation Plan was developed and implemented. This enabled the expansion from 2 non-complex end of life patients to a fully operational 8 bed specialist palliative care unit. From July 2024, 4 beds were open for end of life patients from North Tees Hospital. From October 2024, the admission criteria expanded to include patients who required symptom control, and patients from any setting – community or hospital. From November 2024, all 8 beds were open for admissions for patients who required specialist, and often complex, palliative care.

AIPU has successfully admitted and supported:

- Patients with complex pain that required significant titration of medications.
- Patients with significant complex wounds.
- Patients with active seizures – who required 3 or more syringe drivers.
- Patients with a history of substance misuse requiring management of methadone in addition to disease related pain management.
- Patients with complex social dynamics – including a patient of no fixed abode.
- Patients requiring complex IV therapies.

Through a Service Level Agreement with NT&H NHS FT, the AIPU is staffed by registered nurses and healthcare assistants seconded from ward 38, on a rolling 3 month rotation. Clinical Nurse Specialists and consultants provide clinical cover, and there is support from physiotherapy, occupational therapy, and chaplaincy as required.

AIPU receives support from other Butterwick Hospice services: Family Support; physiotherapy; and complementary therapy.

Out of hours, the AIPU is supported by the Urgent Care Centre, Community Care Practitioners, and the Palliative

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ACHIEVEMENTS AND PERFORMANCE (continued)

Care Consultant. There is also a Manager and Senior Manager on call for Butterwick Hospice. Staffing is constantly reviewed to ensure that it is safe and meets the needs of the patients. A band 6 / sister post has recently been recruited to, and the recruitment of an additional health care assistant for the day shift is being progressed.

While much of the care provided to patients is by nurses, it is considered that this is a collaborative model of care, as opposed to a nursing or medical model of care.

The objectives are:

- To provide a 24 hour, 7 days a week inpatient service.
- To provide holistic multidisciplinary care, that meets the physical, emotional, spiritual and social needs of patients and, as relevant, their carers and relatives.
- To provide nursing care, counselling, advice, complementary therapies, and bereavement support to patients, their carers and relatives.
- In all cases to ensure patients, their carers, and relatives are supported by a team of skilled and appropriately trained staff and volunteers.

Activities during 2024-2025 were:

- 112 admissions
- 93 admissions for patients requiring end of life care.
- 19 admissions for symptom management
- 107 deaths (preferred place of care).
- 5 discharges (3 patients who had been on the care of the dying person document but recovered and were able to be discharged, and 2 patients who had been admitted for symptom management but who had deteriorated, but then were stabilised successfully and were well enough to be discharged).
- Average length of stay for end-of-life care was 7.5 days.
- Average length of stay for symptom management was 21 days.
- The majority of symptom management patients deteriorated over the course of their stay, and chose to remain in Butterwick Hospice for end-of-life care.
- Average bed occupancy was 55%

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TRUSTEES' REPORT (CONTINUED)
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ACHIEVEMENTS AND PERFORMANCE (continued)

Palliative Home Care Team

The Service is for the provision of social, cultural, and personal care for adults who have a life limiting illness. This is a "sitting service" for people who are nearing the end of life and who wish to be cared for at home. The service is operational 7 days per week, and is provided by Health Care Assistants within the person's own home, and the focus is on providing support for the patient and respite for their family/carer.

Following consultation with CQC, Butterwick Hospice applied for the Home Care service to be deregulated for the treatment of disease, disorder, or injury, or diagnostic and screening procedures, this came into effect in August 2024. The Home Care service remains a CQC regulated service to provide personal care.

The objectives are:

- To provide social and practical support for the patient, and their family.
- To provide care that will maintain the patient's dignity and support a sense of wellbeing.
- To provide support for their family/carers as they are able to sleep, or go out, knowing that the patient is being well looked after.

Activities during 2024-2025 were:

- 24 patients were supported by the service in their own home.
- There were 328 episodes of care.
- There were 2,952 hours of care provided.

Future objectives are:

- To continue to review and refresh the recovery plan to ensure that all possible is being done to increase the caseload
- To review all current post code areas to ensure that all permitted areas are covered by the service.
- To widen referral sources by working with discharge co-ordinators, district nursing teams, and the ICB.

Day Care Services

Day Service – Stockton:

The Day Services are delivered on an appointment basis with complementary therapist, and physiotherapy input as required, services are delivered from appropriately and attractively furnished rooms.

According to their needs, people are offered one to one appointments for Complementary Therapy of Physiotherapy, or to participate in a wellbeing group session.

The objectives are:

- To provide a day hospice service three days each week (Monday, Wednesday and Friday).
- To provide holistic multidisciplinary care, that meets the physical, emotional, spiritual and social needs of patients and, as relevant, their carers and relatives.
- To provide physiotherapy, counselling, advice, complementary therapies, and bereavement support to patients, their carers and relatives.
- In all cases to ensure patients, their carers, and relatives are supported by a team of skilled and appropriately trained staff and volunteers.

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TRUSTEES' REPORT (CONTINUED)
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ACHIEVEMENTS AND PERFORMANCE (continued)

Activities during 2024-2025 were:

- 554 patients attended the service.
- There were 1,112 episodes of care.
- There were 80 physiotherapy treatments provided.
- There were 468 complementary therapy treatments provided.
- There were 399 episodes of wellbeing group attendance.

Day Service – Bishop Auckland:

The Day Services are delivered on an appointment basis with care, complementary therapist, and physiotherapy input as required. Services are delivered from appropriately and attractively furnished rooms, which were significantly refreshed and refurbished through a collaborative project with Trades4Care.

According to their needs people are offered one to one appointments for Complementary Therapy or Physiotherapy, or to participate in a wellbeing group session.

Following consultation with CQC, Butterwick Hospice applied for the Day Service to be deregulated, this came into effect in August 2024.

The objectives are:

- To provide a day hospice service three days each week (Tuesday, Wednesday, and Thursday).
- To provide holistic multidisciplinary care, that meets the physical, emotional, spiritual and social needs of patients and, as relevant, their carers and relatives.
- To provide physiotherapy, counselling, advice, complementary therapies, and bereavement support to patients, their carers and relatives.
- In all cases to ensure patients, their carers, and relatives are supported by a team of skilled and appropriately trained staff and volunteers.

Activities during 2024-2025 were:

- 524 patients attended the service.
- There were 1,273 episodes of care.
- There were 260 physiotherapy treatments provided.
- There were 261 complementary therapy treatments provided.
- There were 315 episodes of wellbeing group attendance.

The future objectives are:

- Develop and implement a wider variety of wellbeing/enablement groups.
- Continue to offer group wellbeing sessions in addition to complementary therapy and physiotherapy sessions.
- Continue with telephone assessment as this will enable patients to be seen based on needs. Priority will be given to patients who are considered to be palliative as opposed to curative.
- Continue to promote the Day Hospice with key stakeholders – for example: Macmillan, Join the Dots, Palliative Care NTH, MS Society.
- Involve the community – for example, volunteers supporting some of the arts and crafts group.
- Work with other charities with similar goals to provide joined up care.

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ACHIEVEMENTS AND PERFORMANCE (continued)

Family Support

Family Support – Stockton:

The service offers counselling and emotional support to our patients, their families and carers, at all stages of their health journey as well as post-bereavement. The service also offers 1-1 counselling to adults in our community who have no connection to the hospice, and have a diagnosis of a life-limiting illness.

Bereavement counselling is available for adults and children aged 6+, following the loss of a loved one, due to a life-limiting illness. The service also offers two adult bereavement groups, one supporting those bereaved less than 10 months, and one supporting those bereaved more than 10 months.

The team consists of qualified and experienced counsellors, supported by a group of dedicated family support volunteers. The service also supports the supervised training practice of student counsellors, enrolled at university, and working towards their qualified status.

Appointments take place on a face-to-face basis, with the option for telephone or online counselling if this is more appropriate.

The objectives are:

- To provide a counselling and bereavement support service 5 days each week (Monday – Friday).
- To provide professional yet compassionate support, to improve emotional wellbeing when living with or bereaved by a life-limiting illness.
- To provide a confidential space where people feel safe to voice their thoughts and feelings.
- To provide support at the point it is needed, at any stage of a person's health journey, helping them adjust to living with an illness, and considering the impact of this on their life, both now and in the future.
- To provide bereavement support to adults and children, following the loss of a loved one from a life-limiting illness.

Activities during 2024-2025 were:

- 581 clients attended the service: 519 were adults and 62 were children.
- 1152 episodes of support.
- 1068 1to1 counselling sessions were provided: 836 were adults and 112 were children.
- 84 episodes of adult bereavement group sessions were attended.

Family Support – Bishop Auckland:

The service offers counselling and emotional support to our patients, their families and carers, at all stages of their health journey as well as post-bereavement. The service also offers 1-1 counselling to adults in our community who have no connection to the hospice, and have a diagnosis of a life-limiting illness.

Bereavement counselling is available for adults and children aged 6+, following the loss of a loved one, due to a life-limiting illness. The service also offers two adult bereavement groups, one supporting those bereaved less than 10 months, and one supporting those bereaved more than 10 months.

The team consists of qualified and experienced counsellors, supported by a group of dedicated family support volunteers. The service also supports the supervised training practice of student counsellors, enrolled at university, and working towards their qualified status.

Appointments take place on a face-to-face basis, with the option for telephone or online counselling if this is more appropriate.

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TRUSTEES' REPORT (CONTINUED)
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ACHIEVEMENTS AND PERFORMANCE (continued)

The objectives are:

- To provide a counselling & bereavement support service 3 days each week (Tuesday, Wednesday and Thursday).
- To provide professional yet compassionate support, to improve emotional wellbeing when living with or bereaved by a life-limiting illness.
- To provide a confidential space where people feel safe to voice their thoughts and feelings.
- To provide support at the point it is needed, at any stage of a person's health journey, helping them adjust to living with an illness, and considering the impact of this on their life, both now and in the future.
- To provide bereavement support to adults and children, following the loss of a loved one from a life-limiting illness.

Activities during 2024-2025 were:

- 561 clients attended the service: 504 were adults and 57 were children.
- 1153 episodes of support.
- 1090 1to1 counselling sessions were provided: 981 were adults and 109 were children.
- 63 episodes of adult bereavement group sessions were attended.

Bereavement Group Support:

The bereavement social groups at Stockton and Bishop Auckland enjoy meeting up every month. The group members value the support and conversation in the safe environment created at Butterwick Hospice. They say that this group is reassuring for them as they adjust to living without the person that was of great importance to them. The group discusses and shares a diverse range of issues including, but not exclusive to, their experience of living while grieving. Two counsellors facilitate the group, offering empathic support, and assisting with the flow of conversation, ensuring that everyone feels included.

Feedback from this group:

- "Lifesaving – forever thankful."
- "I have made some amazing friends."
- "A chance to meet people in the same position as me and chat."
- "Enjoyed being here – it's a chance to relax and hear other people's views."
- "I enjoy the interaction with everybody. I want to continue to talk about how I am feeling."
- "Being able to smile and laugh."
- "Other people feel the same – it's not just me."
- "Wonderful discussion time with the opportunity to look at death's impact."

BUTTERWICK LIMITED
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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

ACHIEVEMENTS AND PERFORMANCE (continued)

Bereavement Follow Up Service:

Butterwick Hospice provides a follow up bereavement support service to the families of patients who have died while accessing one of the clinical services.

A condolence card and letter are sent to bereaved families within the first 2 weeks following the death of the patient. The family is contacted again between 8 to 10 weeks later.

Families are informed that support can be provided, should they require it.

Between April 2024 and March 2025, follow up support was offered to 108 families.

Children's Inpatient Unit:

The Children's Inpatient Unit is a 6-bed unit – 4 rooms for children 0-17 years and 2 rooms for young people 18-25 years.

Butterwick House Children's Hospice at Stockton aims to provide specialist palliative and end of life care for infants, children, and young people with life-limiting conditions. It is a holistic service providing physical, emotional, and spiritual care to the whole family throughout their journey.

The objectives are:

- To provide a 24 hour, 7 days a week inpatient service.
- To provide short term respite care.
- To provide emergency and end of life care.
- To provide holistic multidisciplinary care, that meets the physical, emotional, spiritual and social needs of the children, and their families as a whole.
- To provide nursing care, counselling, advice, complementary therapies, and bereavement support to the children, their families, and carers.
- In all cases to ensure the children, their carers, and relatives are supported by a team of skilled and appropriately trained staff and volunteers.

Activities during 2024-2025 were:

- 19 children/young people on our caseload.
- 14 children / young people were admitted to the inpatient unit for respite care.
- 0 were admitted for end-of-life care.
- 0 were admitted for symptom control.
- There were 364 episodes of care/admissions.
- There was a total of 123 admissions.

Future objectives are:

- To consistently achieve an occupancy of 80%+
- To increase the caseload of children and young people
- To develop and implement a Mobilisation Plan to enable the CIPU to continue to evolve to ensure that the respite and palliative care needs of the community can be met and exceeded. A critical component of this will be the successful recruitment of registered nurses.

BUTTERWICK LIMITED
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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

Financial review

• **Overview**

The Consolidated Statement of Financial Activities sets out the results of these activities directly carried out by Butterwick Limited (Butterwick Hospice: Butterwick Hospice at Stockton on Tees, Butterwick Hospice at Bishop Auckland and Butterwick House, Children's Hospice) as well as those of which Butterwick Limited is ultimately in control either as a corporate trustee (John Butterwick Trust Day Care Centre and Hospice) or as a parent company (Butterwick Lotteries Limited and Butterwick Hospice Retail Limited). The statement also includes the charity's share of the results of a joint venture, North East Hospices Lottery Limited, in which it has a 25% interest.

The Trust's function is to hold the properties at Stockton, all day-to-day running being handled by Butterwick Limited.

In the year ended 31 March 2025 the group operated at a deficit of £1,110,979 after depreciation against the budgeted deficit of £1,024,579. This compares to a deficit after depreciation of £765,397 in the previous year. The deficit reflected the continued reduction in statutory funding as a result of the closure of the Stockton Adult Inpatient Unit (AIPU), and the additional costs involved in reopening the unit.

• **Income generation**

Statutory Funding (NHS)

The operation of the charity is partly funded by NHS England and from the local NHS Integrated Care Board, with the majority of the funds being raised by fundraising activities, the securing of grants, the receipt of donations and legacies, and the operations of the subsidiary companies.

In the year a total of £1,506,466 was received from the NHS and Commissioning Authorities which equates to 42% of the Groups total income in the year. This compared to £1,195,081 in the previous year (38%).

Business Development

The Business Development team work across the wide geographical area from which the Hospices draw patients. The Business Development team are performance managed against an annual plan.

The charity does not use external professional fundraisers and does not buy, sell or share donor information with any third party. Strict policies and procedures are in place to ensure compliance with fundraising best practice and standards including data protection and the regularity and methods of maintaining contact with donors.

Income from donations and fundraising was £1,769,067 including legacies, this compares to £1,486,353 in 2023-2024.

The fundraising and publicity costs are £551,584 equating to 31.2% of gross fundraising income (2023-2024 37.9%).

Virtually all the charity's non-NHS income arises from fundraising and public activities including maintaining contact with our many committed supporters. The Hospice is very grateful for all the support it receives, particularly from the local communities we support.

BUTTERWICK LIMITED
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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

• **Trading subsidiaries**

Butterwick Hospice Retail Limited

Butterwick Hospice Retail Limited is a wholly owned subsidiary which operates charity shops selling predominantly donated goods. It pays all its trading profits to the company by dividend.

In the year Butterwick Hospice Retail Limited generated insufficient profit to pay a dividend to the company, with the company only accounts showing a loss of £314,919. It did however sell items donated to the company which, including Gift Aid reclaimed, raised £210,402 for the charity (2023 -2024 £140,304).

Butterwick Lotteries Limited

Butterwick Lotteries Limited is a wholly owned subsidiary which operates lotteries on behalf of the charity. It pays all its trading profits to the charity by donation.

In the year ended 31 March 2025 Butterwick Lotteries Limited generated £115,345 profit for the charity (2023 - 2024 - £118,352). This reflects a continuing gradual decline in the number of lottery players.

Butterwick Lotteries Limited was also a member of North East Hospices Lottery Limited (NEHL) which ceased operations during 2024/25. NEHL's profits were paid equally under Gift Aid to four local North East Hospices including the Butterwick Hospice at Bishop Auckland. NEHL generated £10,825 for the charity in the period ended 31 March 2025 (2023 -2024 - £28,052).

• **Going concern**

The main risk to the Charity in fulfilling the defined objective is:

- Financial risk in terms of being able to generate sufficient income to cover expenditure and being able to pay its debts as they fall due

The risk reported in 2023-2024 in relation to CQC rating has been removed due to the revised rating of 'Good' received for Butterwick Hospice Stockton AIPU following the full CQC inspection in May 2024. Work continues to enhance our governance with the goal of further improving our rating.

In 2024-2025 the funding provided by the ICB for the AIPU was reduced by 75% for the period in which only 2 beds were available, full funding was only restored from 5th November 2024. The resulting shortfall was met from charitable reserves which therefore came under severe strain. A request was submitted to the ICB for additional funding in line with agreed reference costs from April 2025, along with one-off funding in 2024 -2025 to ensure sufficient working capital was retained going into 2025-2026. This request was partially successful in that the ICB substantially increased funding for 2025-2026 but were unable to provide any one-off funding in 2024-2025. Consequently, the hospice ended 2024-2025 with severely limited working capital. Agreement was reached with North Tees & Hartlepool NHS Foundation Trust to pay the charges due for services provided in relation to the AIPU a year in arrears, this provided necessary short-term liquidity.

The budget for 2025-2026 was negatively impacted by two primary factors, the changes to Employer NIC contained in the Autumn 2024 budget and the funding agreed for the year by the ICB. The increased NIC rate and reduced threshold both increased employment costs considerably, ICB funding was set at 80% of the reference costs discussed resulting in a shortfall against the expected income. The combination of these two factors meant that rather than the expected breakeven the budget for 2025-2026 was set with a deficit of £497K.

During 2025-2026 costs have been reviewed across the organisation with staff posts being removed from both

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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

the Income Generation and Retail operations, these changes are not expected to impact materially on gross income and will therefore increase net income in both areas.

The full reopening and improved occupancy levels of the AIPU have significantly increased both activity levels at the hospice and engagement with our local community. This is leading to increased donations in the short-term and can be expected to impact positively on community fundraising over the next few years.

Work is also ongoing to review the services delivered by the hospice and prepare a range of options to be considered as income received has not been sufficient to sustain current service levels.

Taking into account the difficult funding environment for hospices nationally, and the particular challenges faced by Butterwick in relation to working capital, trustees are of the opinion that the charity is currently no longer a going concern. Advice on the financial position of the charity has been taken and discussions are ongoing with other parties with a view to securing the long term future of service provision.

● **Reserves**

The charitable group's reserves have been depleted as a result of operational deficits in past years coupled with capital expenditure.

At the year-end total group reserves were £1.56m with £731K of this restricted and £776K unrestricted.

Recognising our continued dependence upon unpredictable charitable activity and support the Trustees have concluded that it would be prudent at the current time, to incrementally create a reserve equating to a minimum of three months operational costs. Based on current expenditure levels, three months operational costs amounts to approximately £1.148m, at 31st March 2025 free reserves were a deficit of £732k. The trustees will continue to monitor this in the year 2025 – 2026.

A key priority for the Trustees is to build cash reserves in line with policies.

Future developments

The full reopening of the AIPU and the improvement in the related CQC rating from 'Unsatisfactory' to 'Good' mark a considerable step forward for the hospice. This was achieved through a great deal of sustained hard work and commitment, and with the valued assistance of our colleagues in North Tees & Hartlepool NHS Foundation Trust. Work continues to build upon this and further develop and enhance our services in the spirit of continuous improvement. It is essential that as many people as possible are given the option of benefiting from our services and we are committed to raising awareness and developing new referral pathways.

Having rejuvenated our services, we must now focus on financial sustainability and ensure the continued provision of excellent palliative and end of life care for our communities. It is essential that we ensure our structures are as efficient as possible, and that we maximise opportunities to build our income streams. The existing work on these areas will continue with the aim of controlling costs and increasing income in real terms year on year.

Our work with North Tees & Hartlepool NHS Foundation Trust was instrumental in reopening the AIPU and we intend to continue our collaboration to expand and develop the services offered. The Service Level Agreement with the Trust for the provision of staff and services to support the AIPU has worked well, and we intend to continue with and build upon this. The partnership has been beneficial to both parties and will be a key element in our plans going forward.

Similarly, our relationship with the North East & North Cumbria Integrated Care Board (ICB) has grown stronger with regular meetings and involvement by Butterwick in developing service and contract specifications. We have

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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

now moved from grant funding to a contract basis, and although we have not yet achieved the funding level we had hoped for, we must recognise and thank the ICB for the very substantial increase given in 2025-2026. We look forward to exploring ways in which this can be increased further.

It is widely recognised that the whole hospice sector is currently under financial pressure with the vast majority using some element of reserves to maintain services. Intensive lobbying by Hospice UK has increased awareness of this issue and resulted in recognition by the government that the current situation is unsustainable. It is hoped that this will lead to increased funding, although the amount and timing of any decision is unclear.

This challenging environment for all hospices makes it all the more important that hospices work together to share best practice and influence commissioning arrangements. Butterwick is an active participant in Hospices North East & North Cumbria, a network of 12 independent hospices within the footprint of the North East & North Cumbria Integrated Commissioning Board. This group has setup a number of working groups across professional disciplines to share expertise and explore best practice.

Addressing concerns about the going concern status of the charity is the immediate focus of trustees and active discussions are taking place with parties who may be able to assist Butterwick in continuing service provision in the longer term.

Statement of Trustees' responsibilities

The Trustees (who are also the directors of the charity for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial . Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Group and the charity and of their incoming resources and application of resources, including their income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Group will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Group and the charity's transactions and disclose with reasonable accuracy at any time the financial position of the Group and the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Group and the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

Disclosure of information to auditors

Each of the persons who are Trustees at the time when this Trustees' report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the charitable group's auditors are unaware, and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the charitable group's auditors are aware of that information.

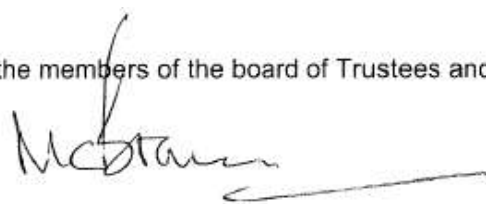
Auditors

The auditors, Waltons Business Advisers Limited, have indicated their willingness to continue in office. The designated Trustees will propose a motion reappointing the auditors at a meeting of the Trustees.

Approved by order of the members of the board of Trustees and signed on their behalf by:

Prof M Bramble

Date: 19/3/26



BUTTERWICK LIMITED
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INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF BUTTERWICK LIMITED

UNQUALIFIED OPINION

We have audited the financial statements of Butterwick Limited (the 'parent charitable company') and its subsidiaries (the 'group') for the year ended 31 March 2025 which comprise the consolidated statement of financial activities, the consolidated balance sheet, the charity balance sheet, the consolidated statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the Group's and of the parent charitable company's affairs as at 31 March 2025 and of the Group's incoming resources and application of resources, including its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the Group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

EMPHASIS OF MATTER

We draw attention to note 2.2 in the financial statements which explains that the accounts are prepared on the cessation basis.

The group is showing a deficit of £1,101,979, free reserves (before the reclassification of long term assets to current assets) have dropped from £320,986 to a deficit of £731,824 and group cash has fallen from £932,267 to £380,709.

This has not resulted in any amendment to the figures with no change in value to any assets or liabilities. The long term fixed assets have been reclassified as current assets.

BUTTERWICK LIMITED
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INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF BUTTERWICK LIMITED (CONTINUED)

OTHER INFORMATION

The other information comprises the information included in the annual report other than the financial statements and our auditors' report thereon. The Trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

We have nothing to report in respect of the following matters where the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the Trustees' report is inconsistent in any material respect with the financial statements; or
- the parent charitable company has not kept sufficient accounting records; or
- the parent charitable company financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

RESPONSIBILITIES OF TRUSTEES

As explained more fully in the trustees' responsibilities statement, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the Group's and the parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustees either intend to liquidate the Group or the parent charitable company or to cease operations, or have no realistic alternative but to do so.

BUTTERWICK LIMITED
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INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF BUTTERWICK LIMITED (CONTINUED)

AUDITORS' RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

We have been appointed as auditor under section 151 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We gained an understanding of the legal and regulatory framework applicable to the charity and the area in which it operates, and considered the risk of acts by the charity that were contrary to applicable laws and regulations, including fraud. We designed audit procedures to respond to the risk, recognising that the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or international misrepresentations, or through collusion.

We identified the greatest potential for fraud in the following areas: recognition and completeness of income and posting of unusual journals. We discussed these risks with management and designed audit procedures to test the recognition and completeness of revenue. We reviewed journals posted around the year end to look for potential "window dressing".

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditors' report.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditors' report.

BUTTERWICK LIMITED
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INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF BUTTERWICK LIMITED (CONTINUED)

USE OF OUR REPORT

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and its members, as a body, for our audit work, for this report, or for the opinions we have formed.

Waltons Business Advisers Limited

Waltons Business Advisers Limited

Maritime House
Harbour Walk
The Marina
Hartlepool
TS24 0UX

Date: 24/03/2026

Waltons Business Advisers Limited are eligible to act as auditors in terms of section 1212 of the Companies Act 2006.

BUTTERWICK LIMITED
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**CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2025**

	Note	Unrestricted funds 2025 £	Restricted funds 2025 £	Endowment funds 2025 £	Total funds 2025 £	Total funds 2024 £
INCOME AND ENDOWMENTS FROM:						
Donations and legacies	4	1,078,412	160,705	-	1,239,117	1,003,020
Charitable activities	5	-	1,506,466	-	1,506,466	1,195,081
Other trading activities:	6					
Fundraising		497,215	32,735	-	529,950	483,333
Trading activities		296,682	14,500	-	311,182	448,421
Investments:	8					
Share of joint venture net income		-	10,825	-	10,825	28,052
Investments		26	-	-	26	30
TOTAL INCOME AND ENDOWMENTS		1,886,835	1,710,731	-	3,597,566	3,157,937
EXPENDITURE ON:						
Raising funds:	7,9					
Voluntary income		551,584	-	-	551,584	562,985
Fundraising trading		800,830	-	-	800,830	719,032
Charitable activities	10	458,743	2,888,388	-	3,347,131	2,641,317
TOTAL EXPENDITURE		1,811,157	2,888,388	-	4,699,545	3,923,334
NET INCOME/(EXPENDITURE)		75,678	(1,177,657)	-	(1,101,979)	(765,397)
Transfers between funds	23	(1,118,796)	1,118,796	-	-	-
NET MOVEMENT IN FUNDS		(1,043,118)	(58,861)	-	(1,101,979)	(765,397)
RECONCILIATION OF FUNDS:						
Total funds brought forward		1,819,219	789,656	50,961	2,659,836	3,425,233
TOTAL FUNDS CARRIED FORWARD		776,101	730,795	50,961	1,557,857	2,659,836

BUTTERWICK LIMITED
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**CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND
EXPENDITURE ACCOUNT) (CONTINUED)**
FOR THE YEAR ENDED 31 MARCH 2025

The Consolidated Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 32 to 56 form part of these financial statements.

BUTTERWICK LIMITED
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REGISTERED NUMBER: 02979587

CONSOLIDATED BALANCE SHEET
AS AT 31 MARCH 2025

	Note	2025 £	2024 £
FIXED ASSETS			
Tangible assets	15	-	2,337,727
Investments	17	-	4,626
		<u>-</u>	<u>2,342,353</u>
CURRENT ASSETS			
Tangible assets	16	2,296,912	-
Stocks	18	10,803	5,494
Debtors	19	406,175	318,752
Investments	20	4,626	-
Cash at bank and in hand		380,709	932,267
		<u>3,099,225</u>	<u>1,256,513</u>
CURRENT LIABILITIES			
Creditors: amounts falling due within one year	21	(1,541,368)	(873,273)
NET CURRENT ASSETS		<u>1,557,857</u>	<u>383,240</u>
Creditors: amounts falling due after more than one year	22	-	(65,757)
TOTAL NET ASSETS		<u><u>1,557,857</u></u>	<u><u>2,659,836</u></u>
CHARITY FUNDS			
Endowment funds	23	50,961	50,961
Restricted funds	23	730,795	789,656
Unrestricted funds	23	776,101	1,819,219
TOTAL FUNDS		<u><u>1,557,857</u></u>	<u><u>2,659,836</u></u>

BUTTERWICK LIMITED
(A company limited by guarantee)
REGISTERED NUMBER: 02979587

CONSOLIDATED BALANCE SHEET (CONTINUED)
AS AT 31 MARCH 2025

The charity was entitled to exemption from audit under section 477 of the Companies Act 2006.

The members have not required the entity to obtain an audit for the year in question in accordance with section 476 of the Companies Act 2006.

However, an audit is required in accordance with section 151 of the Charities Act 2011.

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:

S R Grant


19/3/26

Date:

The notes on pages 32 to 56 form part of these financial statements.

BUTTERWICK LIMITED
(A company limited by guarantee)
REGISTERED NUMBER: 02979587

CHARITY BALANCE SHEET
AS AT 31 MARCH 2025

	Note	2025 £	2024 £
FIXED ASSETS			
Tangible assets	15	-	788,533
Investments	17	-	4,630
		-	793,163
CURRENT ASSETS			
Fixed assets held for sale	16	804,197	-
Stocks	18	1,609	1,122
Debtors	19	1,105,811	640,434
Investments	20	4,630	-
Cash at bank and in hand		270,048	813,175
		2,186,295	1,454,731
CURRENT LIABILITIES			
Creditors: amounts falling due within one year	21	(1,503,542)	(768,775)
NET CURRENT ASSETS			
		682,753	685,956
Creditors: amounts falling due after more than one year	22	-	(65,757)
TOTAL NET ASSETS			
		682,753	1,413,362
CHARITY FUNDS			
Restricted funds	23	730,795	789,656
Unrestricted funds	23	(48,042)	623,706
TOTAL FUNDS			
		682,753	1,413,362

BUTTERWICK LIMITED
(A company limited by guarantee)
REGISTERED NUMBER: 02979587

CHARITY BALANCE SHEET (CONTINUED)
AS AT 31 MARCH 2025

The charity was entitled to exemption from audit under section 477 of the Companies Act 2006.

The members have not required the entity to obtain an audit for the year in question in accordance with section 476 of the Companies Act 2006.

However, an audit is required in accordance with section 151 of the Charities Act 2011.

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:

S R Grant



Date:

19/3/26

The notes on pages 32 to 56 form part of these financial statements.

BUTTERWICK LIMITED
(A company limited by guarantee)

CONSOLIDATED STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2025

	2025 £	2024 £
CASH FLOWS FROM OPERATING ACTIVITIES		
Net cash used in operating activities	(431,205)	(19,521)
CASH FLOWS FROM INVESTING ACTIVITIES		
Dividends, interests and rents from investments	26	30
Purchase of tangible fixed assets	(75,883)	(27,160)
Receipts from joint venture	10,825	28,052
NET CASH (USED IN)/PROVIDED BY INVESTING ACTIVITIES	(65,032)	922
CASH FLOWS FROM FINANCING ACTIVITIES		
Repayments of borrowing	(55,321)	(47,965)
CHANGE IN CASH AND CASH EQUIVALENTS IN THE YEAR	(551,558)	(66,564)
Cash and cash equivalents at the beginning of the year	932,267	998,831
CASH AND CASH EQUIVALENTS AT THE END OF THE YEAR	380,709	932,267

The notes on pages 32 to 56 form part of these financial statements

BUTTERWICK LIMITED
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

1. GENERAL INFORMATION

The charity is a company limited by guarantee and registered in England and Wales. The members of the charity are the Trustees named on page 1. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity.

The registered office address is:

Butterwick Hospice
Middlefield Road
Stockton on Tees
Cleveland
TS19 8XN

2. ACCOUNTING POLICIES

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Butterwick Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

The consolidated statement of financial activities (SOFA) and consolidated balance sheet consolidate the financial statements of the charity and its subsidiary undertakings. The results of the subsidiaries are consolidated on a line by line basis.

The charity has taken advantage of the exemption allowed under section 408 of the Companies Act 2006 and has not presented its own statement of financial activities in these financial statements.

The income and expenditure account for the year dealt with in the financial statements of the charity was a deficit of £730,609 (2024: £497,595 deficit).

BUTTERWICK LIMITED
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

2. ACCOUNTING POLICIES (CONTINUED)

2.2 Going concern

The Trustees, having made due and careful enquiry, are of the opinion that the charity is no longer a going concern.

The group is showing a deficit of £1,101,979, free reserves (before the reclassification of long term assets to current assets) have dropped from £320,986 to a deficit of £731,824 and group cash has fallen from £932,267 to £380,709.

The Trustees of Butterwick Limited have taken advice on the financial position of the charity and discussions are ongoing with other parties with a view to securing the long-term future of service provision. However it is clear that without intervention the Charity will run out of cash and cannot continue. For this reason a non going concern position has been adopted and the accounts are prepared on the cessation basis.

This has not resulted in any amendment to the figures with no change in value to any assets or liabilities. The long term fixed assets have been reclassified as current assets.

2.3 Income

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the Trust that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

Gifts donated for resale are included as income when they are sold. No amounts are included in the financial statements for services donated by volunteers.

Where goods are donated under the gift aid scheme the charity is not entitled to the income until the goods are sold and the donor has confirmed that they are gifting the proceeds. In this case the income is included as a donation rather than as a sale.

Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

BUTTERWICK LIMITED
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

2. ACCOUNTING POLICIES (CONTINUED)

2.4 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Fundraising costs are those incurred in seeking voluntary contributions and do not include the costs of disseminating information in support of the charitable activities. Support costs are those costs incurred directly in support of expenditure on the objects of the charity.

Costs of generating funds are costs incurred in attracting voluntary income, and those incurred in trading activities that raise funds.

2.5 Tangible fixed assets and depreciation

Tangible fixed assets are carried at cost, net of depreciation and any provision for impairment.

Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

Freehold property	- over 50 years
Long term leasehold property	- over 50 years, the period of the lease or until the first break clause
Short-term leasehold property	- over 5 years
Furniture & Equipment	- over 4 to 10 years
Motor vehicles	- over 5 years

2.6 Investments

Fixed asset investments are a form of financial instrument and are initially recognised at their transaction cost and subsequently measured at fair value at the balance sheet date, unless the value cannot be measured reliably in which case it is measured at cost less impairment. Investment gains and losses, whether realised or unrealised, are combined and presented as 'Gains/(Losses) on investments' in the consolidated statement of financial activities.

Investments in subsidiaries are valued at cost less provision for impairment.

Investments in joint ventures are stated at the amount of the Group's share of net assets. The consolidated statement of financial activities includes the Group's share of the joint ventures' net income or expenditure using the equity accounting basis. As the joint venture is a charity, the investment is presented within restricted funds.

BUTTERWICK LIMITED
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

2. ACCOUNTING POLICIES (CONTINUED)

2.7 Stocks

Stock of unsold donated goods are not valued for balance sheet purposes. Stocks of merchandise are valued at the lower of cost and net realisable value.

2.8 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

2.9 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.10 Liabilities and provisions

Liabilities are recognised when there is an obligation at the balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the charity anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

2.11 Financial instruments

The Group only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

2.12 Pensions

The charity contributes to a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the group pays fixed contributions into a separate entity. Once the contributions have been paid the charity has no further payment obligations.

The contributions are recognised as an expense in the statement of financial activity when they fall due. Amounts not paid are shown in accruals as a liability in the balance sheet. The assets of the plan are held separately from the charity in independently administered funds.

2.13 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Group and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Group for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

BUTTERWICK LIMITED
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

3. CRITICAL ACCOUNTING ESTIMATES AND AREAS OF JUDGMENT

The preparation of the financial statements requires management to make judgments, estimates and assumptions that affect the amounts reported. These estimates and judgments are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

In preparing these financial statements the Trustees have used the cessation basis of accounting.

As explained in note 2.2 the Trustees have taken advice on the financial position of the charity and discussions are ongoing with other parties with a view to securing the long-term future of service provision. However it is clear that without intervention the Charity will run out of cash and cannot continue. For this reason a non going concern position has been adopted and the accounts are prepared on the cessation basis.

BUTTERWICK LIMITED
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

4. INCOME FROM DONATIONS AND LEGACIES

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Donations	621,552	-	621,552	350,474
Legacies	452,610	-	452,610	566,494
Grants	4,250	160,705	164,955	86,052
	<u>1,078,412</u>	<u>160,705</u>	<u>1,239,117</u>	<u>1,003,020</u>
<i>Total 2024</i>	<u>943,578</u>	<u>59,442</u>	<u>1,003,020</u>	

5. INCOME FROM CHARITABLE ACTIVITIES

	Restricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Stockton on Tees Hospice	493,585	493,585	247,155
Bishop Auckland Hospice	550,525	550,525	529,859
Childrens Hospice	462,356	462,356	418,067
	<u>1,506,466</u>	<u>1,506,466</u>	<u>1,195,081</u>
<i>Total 2024</i>	<u>1,195,081</u>	<u>1,195,081</u>	

BUTTERWICK LIMITED
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

6. FUNDRAISING INCOME

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Other charitable income	221,480	32,735	254,215	208,197
Bishop Auckland Hospice	41,024	-	41,024	10,728
Childrens Hospice	-	-	-	15,455
Lottery	234,711	-	234,711	248,953
Total 2025	497,215	32,735	529,950	483,333
<i>Total 2024</i>	<i>462,369</i>	<i>20,964</i>	<i>483,333</i>	

7. TRADING ACTIVITIES

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Charity trading income				
Charity shops	287,849	-	287,849	441,203
Other trading activities	23,333	-	23,333	7,218
	311,182	-	311,182	448,421
Fundraising trading expenses				
Charity shops	347,251	-	347,251	377,989
Wages and salaries	451,104	-	451,104	340,989
Depreciation	2,475	-	2,475	54
	800,830	-	800,830	719,032
Net (expenditure)/income from trading activities	(489,648)	-	(489,648)	(270,611)
Total 2024	(270,039)	(572)	(270,611)	

The trading loss shown above does not include gift aided sales through the charity shops which are included within donations and directly attributed to the charity rather than the trading subsidiary. These donations would not exist without the shops and amount to £246,403 thus reducing the trading loss to £243,245.

BUTTERWICK LIMITED
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

8. INVESTMENT INCOME

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £	<i>Total funds 2024 £</i>
Share of joint venture net income	-	10,825	10,825	28,052
Investment income	26	-	26	30
	<u>26</u>	<u>10,825</u>	<u>10,851</u>	<u>28,082</u>
<i>Total 2024</i>	<u>30</u>	<u>28,052</u>	<u>28,082</u>	

9. COST OF RAISING FUNDS

	Unrestricted funds 2025 £	Total funds 2025 £	<i>Total funds 2024 £</i>
Fundraising	79,225	79,225	110,664
Lottery	94,429	94,429	108,262
Wages and salaries	377,930	377,930	344,059
Total 2025	<u>551,584</u>	<u>551,584</u>	<u>562,985</u>
<i>Total 2024</i>	<u>562,985</u>	<u>562,985</u>	

BUTTERWICK LIMITED
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

10. ANALYSIS OF EXPENDITURE ON CHARITABLE ACTIVITIES

Summary by fund type

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £	<i>Total funds 2024 £</i>
Stockton on Tees Hospice	312,818	1,846,411	2,159,229	1,598,677
Bishop Auckland Hospice	145,925	420,612	566,537	492,899
Childrens Hospice	-	621,365	621,365	549,741
	458,743	2,888,388	3,347,131	2,641,317
<i>Total 2024</i>	<i>406,033</i>	<i>2,235,284</i>	<i>2,641,317</i>	

11. ANALYSIS OF EXPENDITURE BY ACTIVITIES

	Activities undertaken directly 2025 £	Support costs 2025 £	Total funds 2025 £	<i>Total funds 2024 £</i>
Stockton on Tees Hospice	1,474,660	684,569	2,159,229	1,598,677
Bishop Auckland Hospice	338,039	228,498	566,537	492,899
Childrens Hospice	479,348	142,017	621,365	549,741
	2,292,047	1,055,084	3,347,131	2,641,317
<i>Total 2024</i>	<i>1,608,337</i>	<i>1,032,980</i>	<i>2,641,317</i>	

BUTTERWICK LIMITED
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

11. ANALYSIS OF EXPENDITURE BY ACTIVITIES (CONTINUED)

Analysis of direct costs

	Stockton on Tees Hospice 2025 £	Bishop Auckland Hospice 2025 £	Childrens Hospice 2025 £	Total funds 2025 £	<i>Total funds 2024 £</i>
Wages and salaries	380,056	307,865	462,886	1,150,807	974,557
Patient care	93,615	7,227	10,288	111,130	105,660
Premises	13,663	16,602	4,173	34,438	31,286
Occupational health	-	-	-	-	250
Staff travel	1,054	4,660	63	5,777	4,073
Volunteer travel	183	361	-	544	1,473
Training & education	4,982	236	1,938	7,156	2,275
Clinical supervision	-	1,088	-	1,088	1,550
Administration costs	8,703	-	-	8,703	25,710
NHS charges	972,404	-	-	972,404	461,503
	1,474,660	338,039	479,348	2,292,047	1,608,337
<i>Total 2024</i>	<i>916,842</i>	<i>281,456</i>	<i>410,039</i>	<i>1,608,337</i>	

BUTTERWICK LIMITED
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

11. ANALYSIS OF EXPENDITURE BY ACTIVITIES (CONTINUED)

Analysis of support costs

	Stockton on Tees Hospice 2025 £	Bishop Auckland Hospice 2025 £	Childrens Hospice 2025 £	Total funds 2025 £	Total funds 2024 £
Staff costs	361,886	108,337	78,638	548,861	547,980
Depreciation	73,274	29,160	11,792	114,226	116,748
Patient care	2,723	-	-	2,723	1,327
Patient Transport	45	849	-	894	-
Premises	97,122	64,928	45,993	208,043	182,662
Staff travel	2,346	-	-	2,346	2,799
Recruitment	1,908	-	-	1,908	1,331
Training & education	7,030	31	-	7,061	8,809
P.R. & Publicity	-	-	110	110	-
Administration costs	18,534	330	-	18,864	3,810
Bank charges	4,867	-	-	4,867	14,276
Telephone & fax	5,012	2,619	66	7,697	8,337
Printing postage & stationery	5,490	421	249	6,160	5,279
Insurance	37,490	-	-	37,490	46,422
IT & Internet costs	43,740	13,472	5,169	62,381	53,053
Equipment maintenance	5,869	8,351	-	14,220	21,921
Audit fees	17,233	-	-	17,233	18,226
	684,569	228,498	142,017	1,055,084	1,032,980
<i>Total 2024</i>	<i>681,835</i>	<i>211,443</i>	<i>139,702</i>	<i>1,032,980</i>	

Support costs which are split over more than one area have been split based on staff time.

During the year ended 31 March 2025, the charity incurred the following Governance costs:

£76,669 (2024 - £66,312) included within the table above in respect of Direct & Support costs - Stockton on Tees Hospice.

£15,242 (2024 - £17,470) included within the table above in respect of Direct & Support costs - Bishop Auckland Hospice.

£13,209 (2024 - £15,141) included within the table above in respect of Direct & Support costs - Childrens Hospice.

BUTTERWICK LIMITED
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

12. AUDITORS' REMUNERATION

	2025 £	<i>2024</i> £
Fees payable to the group's auditor for the audit of the group's annual accounts	13,880	13,220
Fees payable to the charity's auditor in respect of: All non-audit services not included above	5,410	5,140

13. STAFF COSTS

	Group 2025 £	<i>Group 2024</i> £	Charity 2025 £	<i>Charity 2024</i> £
Wages and salaries	2,224,110	1,954,356	1,795,675	1,622,090
Social security costs	177,921	142,880	146,710	120,710
Contribution to defined contribution pension schemes	126,671	110,349	110,276	101,457
	2,528,702	2,207,585	2,052,661	1,844,257

The average number of persons employed by the charity during the year was as follows:

	Group 2025 No.	<i>Group 2024</i> No.	Charity 2025 No.	<i>Charity 2024</i> No.
Childrens Hospice	14	13	14	13
Stockton Adults	49	46	49	46
Bishop Auckland Hospice	16	16	16	16
Butterwick Lottery	2	2	-	-
Butterwick Retail	21	16	-	-
	102	93	79	75

BUTTERWICK LIMITED
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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

13. STAFF COSTS (CONTINUED)

The number of employees whose employee benefits (excluding employer pension costs) exceeded £60,000 was:

	Group 2025 No.	<i>Group 2024 No.</i>
In the band £60,001 - £70,000	1	-
In the band £80,001 - £90,000	1	-

Total remuneration of key management personnel in the year was £243,221 (2024: £175,558)

14. TRUSTEES' REMUNERATION AND EXPENSES

During the year, no Trustees received any remuneration or other benefits (2024 - £NIL).

During the year ended 31 March 2025, no Trustee expenses have been incurred (2024 - £NIL).

BUTTERWICK LIMITED
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

15. TANGIBLE FIXED ASSETS

Group

	Freehold property £	Long-term leasehold property £	Short-term leasehold property £	Furniture and equipment £	Motor vehicles £	Total £
Cost						
At 1 April 2024	1,074,026	2,899,520	35,105	1,340,227	31,397	5,380,275
Additions	5,176	-	-	70,707	-	75,883
Transfer to current assets	(1,079,202)	(2,899,520)	(35,105)	(1,410,934)	(31,397)	(5,456,158)
At 31 March 2025	-	-	-	-	-	-
Depreciation						
At 1 April 2024	468,185	1,268,734	35,105	1,239,127	31,397	3,042,548
Charge for the year	24,823	59,909	-	31,966	-	116,698
Transfer to current assets	(493,008)	(1,328,643)	(35,105)	(1,271,093)	(31,397)	(3,159,246)
At 31 March 2025	-	-	-	-	-	-
Net book value						
At 31 March 2025	-	-	-	-	-	-
At 31 March 2024	605,841	1,630,786	-	101,100	-	2,337,727

BUTTERWICK LIMITED
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

15. TANGIBLE FIXED ASSETS (CONTINUED)

Charity

	Freehold property £	Long-term leasehold property £	Furniture and equipment £	Motor vehicles £	Total £
Cost					
At 1 April 2024	1,074,026	132,551	1,324,901	31,397	2,562,875
Additions	5,176	-	69,372	-	74,548
Transfer to current assets	(1,079,202)	(132,551)	(1,394,273)	(31,397)	(2,637,423)
At 31 March 2025	-	-	-	-	-
Depreciation					
At 1 April 2024	468,185	48,944	1,225,816	31,397	1,774,342
Charge for the year	24,823	4,570	29,491	-	58,884
Transfer to current assets	(493,008)	(53,514)	(1,255,307)	(31,397)	(1,833,226)
At 31 March 2025	-	-	-	-	-
Net book value					
At 31 March 2025	-	-	-	-	-
At 31 March 2024	605,841	83,607	99,085	-	788,533

BUTTERWICK LIMITED
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

16. TANGIBLE CURRENT ASSETS

Group

	Freehold property £	Leasehold Property £	Furniture and equipment £	Total £
Value				
Reclassified from non current assets	586,194	1,570,877	139,841	2,296,912
At 31 March 2025	<u>586,194</u>	<u>1,570,877</u>	<u>139,841</u>	<u>2,296,912</u>
Net book value				
At 31 March 2025	<u><u>586,194</u></u>	<u><u>1,570,877</u></u>	<u><u>139,841</u></u>	<u><u>2,296,912</u></u>

Charity

	Freehold property £	Leasehold Property £	Furniture and equipment £	Total £
Value				
Reclassified from non current assets	586,194	79,037	138,966	804,197
At 31 March 2025	<u>586,194</u>	<u>79,037</u>	<u>138,966</u>	<u>804,197</u>
Net book value				
At 31 March 2025	<u><u>586,194</u></u>	<u><u>79,037</u></u>	<u><u>138,966</u></u>	<u><u>804,197</u></u>

BUTTERWICK LIMITED
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

17. FIXED ASSET INVESTMENTS

		Listed investments £	Investment in joint ventures £	Total £
Group				
At 1 April 2024		4,625	1	4,626
Transfer to current assets		(4,625)	(1)	(4,626)
		<hr/>	<hr/>	<hr/>
At 31 March 2025		-	-	-
		<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>
	Investments in subsidiary companies £	Listed investments £	Investment in joint ventures £	Total £
Charity				
At 1 April 2024	4	4,625	1	4,630
Transfer to current assets	(4)	(4,625)	(1)	(4,630)
	<hr/>	<hr/>	<hr/>	<hr/>
At 31 March 2025	-	-	-	-
	<hr/>	<hr/>	<hr/>	<hr/>

BUTTERWICK LIMITED
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

17. FIXED ASSET INVESTMENTS (CONTINUED)

PRINCIPAL SUBSIDIARIES

The following were subsidiary undertakings of the charity:

Names	Company number	Charity registration number	Basis of control	Holding
Butterwick Hospice Retail Limited	02775096		Shares	100%
Butterwick Lotteries Limited	03141067		Shares	100%
John Butterwick Trust Day Care Centre and Hospice		515705	Sole Trustee	-%

The financial results of the subsidiaries for the year were:

Names	Income £	Expenditure £	Profit/(Loss) / Surplus/ (Deficit) for the year £
Butterwick Hospice Retail Limited	485,897	(800,816)	(314,919)
Butterwick Lotteries Limited	234,711	(119,366)	115,345
John Butterwick Trust Day Care Centre and Hospice	222	(56,673)	(56,451)

The net assets of the subsidiaries at the 31 March 2025 were:

Names	Net assets/(liabilities) £
Butterwick Hospice Retail Limited	(659,958)
Butterwick Lotteries Limited	2
John Butterwick Trust Day Care Centre and Hospice	1,535,062

18. STOCKS

	Group 2025 £	Group 2024 £	Charity 2025 £	Charity 2024 £
Merchandise	9,194	4,372	-	-
Stamps	801	314	801	314
Fundraising stock	808	808	808	808
	10,803	5,494	1,609	1,122

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19. DEBTORS

	Group 2025 £	<i>Group 2024 £</i>	Charity 2025 £	<i>Charity 2024 £</i>
Amounts owed by group undertakings	-	-	-	385,564
	-	-	-	385,564
Trade debtors	83,647	96,291	74,238	78,764
Amounts owed by group undertakings	-	-	781,477	19,198
Other debtors	229,758	147,809	217,072	123,080
Prepayments and accrued income	92,770	74,652	33,024	33,828
	406,175	318,752	1,105,811	640,434

20. CURRENT ASSET INVESTMENTS

	Group 2025 £	<i>Group 2024 £</i>	Charity 2025 £	<i>Charity 2024 £</i>
Group companies	-	-	4	-
Listed investments	4,625	-	4,625	-
Joint venture	1	-	1	-
	4,626	-	4,630	-

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21. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	Group 2025 £	<i>Group 2024 £</i>	Charity 2025 £	<i>Charity 2024 £</i>
Bank loans	60,436	<i>50,000</i>	60,436	<i>50,000</i>
Trade creditors	1,319,815	<i>639,716</i>	1,293,361	<i>599,414</i>
Amounts owed to group undertakings	3,876	<i>3,882</i>	47,281	<i>47,486</i>
Other taxation and social security	51,140	<i>34,093</i>	51,140	<i>34,093</i>
Other creditors	27,635	<i>69,551</i>	26,559	<i>18,045</i>
Accruals and deferred income	78,466	<i>76,031</i>	24,765	<i>19,737</i>
	1,541,368	<i>873,273</i>	1,503,542	<i>768,775</i>

The bank loan consists of a bounce back loan and a fixed term loan. The fixed term loan is secured by way of a legal charge over the assets of the charity.

	Group 2025 £	<i>Group 2024 £</i>	Charity 2025 £	<i>Charity 2024 £</i>
Deferred income at 1 April 2024	38,826	<i>40,090</i>	40,090	<i>-</i>
Resources deferred during the year	39,176	<i>38,826</i>	38,826	<i>-</i>
Amounts released from previous periods	(38,826)	<i>(40,090)</i>	(40,090)	<i>-</i>
	39,176	<i>38,826</i>	38,826	<i>-</i>

Deferred income represents lottery payments received in advance.

22. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	Group 2025 £	<i>Group 2024 £</i>	Charity 2025 £	<i>Charity 2024 £</i>
Bank loans	-	<i>65,757</i>	-	<i>65,757</i>

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**NOTES TO THE FINANCIAL STATEMENTS
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23. STATEMENT OF FUNDS

STATEMENT OF FUNDS - CURRENT YEAR

	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2025 £
Unrestricted funds					
General Funds	2,164,254	1,166,227	(890,977)	(1,003,447)	1,436,057
Funds within non charitable subsidiaries	(345,035)	720,608	(920,180)	(115,349)	(659,956)
	<u>1,819,219</u>	<u>1,886,835</u>	<u>(1,811,157)</u>	<u>(1,118,796)</u>	<u>776,101</u>
Endowment funds					
Endowment Funds	<u>50,961</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>50,961</u>
Restricted funds					
Bishop Auckland Hospice	326,669	559,525	(412,525)	(150,092)	323,577
Stockton on Tees Hospice	90,038	616,527	(1,845,065)	1,183,461	44,961
Children's Hospice	29,321	462,356	(621,365)	157,750	28,062
Dignity in Care Bishop Auckland Hospice	27,925	-	(809)	-	27,116
Dignity in Care Stockton on Tees Hospice	47,812	-	(1,384)	-	46,428
Outpatient Supportive Services Bishop Auckland	267,890	-	(7,240)	-	260,650
Funds in joint venture	1	10,825	-	(10,825)	1
Hospice UK Grant	-	61,498	-	(61,498)	-
	<u>789,656</u>	<u>1,710,731</u>	<u>(2,888,388)</u>	<u>1,118,796</u>	<u>730,795</u>
Total of funds	<u><u>2,659,836</u></u>	<u><u>3,597,566</u></u>	<u><u>(4,699,545)</u></u>	<u><u>-</u></u>	<u><u>1,557,857</u></u>

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**NOTES TO THE FINANCIAL STATEMENTS
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23. STATEMENT OF FUNDS (CONTINUED)

STATEMENT OF FUNDS - PRIOR YEAR

	<i>Balance at 1 April 2023 £</i>	<i>Income £</i>	<i>Expenditure £</i>	<i>Transfers in/out £</i>	<i>Balance at 31 March 2024 £</i>
Unrestricted funds					
General Funds	2,624,154	1,097,280	(838,475)	(718,705)	2,164,254
Funds within non charitable subsidiaries	(133,628)	757,690	(849,575)	(119,522)	(345,035)
	<u>2,490,526</u>	<u>1,854,970</u>	<u>(1,688,050)</u>	<u>(838,227)</u>	<u>1,819,219</u>
Endowment funds					
Endowment Funds	<u>50,961</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>50,961</u>
Restricted funds					
Bishop Auckland Hospice	365,250	529,859	(370,799)	(197,641)	326,669
Stockton on Tees Hospice	89,316	326,789	(1,304,418)	978,351	90,038
Children's Hospice	75,226	418,267	(549,741)	85,569	29,321
Dignity in Care Bishop Auckland Hospice	29,627	-	(1,702)	-	27,925
Dignity in Care Stockton on Tees Hospice	49,196	-	(1,384)	-	47,812
Outpatient Supportive Services Bishop Auckland	275,130	-	(7,240)	-	267,890
Funds in joint venture	1	28,052	-	(28,052)	1
	<u>883,746</u>	<u>1,302,967</u>	<u>(2,235,284)</u>	<u>838,227</u>	<u>789,656</u>
Total of funds	<u>3,425,233</u>	<u>3,157,937</u>	<u>(3,923,334)</u>	<u>-</u>	<u>2,659,836</u>

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STATEMENT OF FUNDS (CONTINUED)

The **Bishop Auckland Hospice** fund operates to raise funds for the day to day running of a hospice at Bishop Auckland. A transfer has been made from this into general to fund the core team which is essential to ensure compliance and the safe provision of services.

The **Stockton on Tees Hospice** fund operates to raise funds for the day to day running of a hospice at Stockton on Tees. This is the largest cost and one of the primary charitable activities and income raised from unrestricted events and donations made without restrictions helps to fund this area.

The **Children's Hospice** fund operates to raise funds for the day to day running of the children's hospice at Stockton on Tees. This is partially funded by a grant from NHS England. A transfer has been made from unrestricted funds to help fund this area.

The **Dignity in Care** and **Outpatient Supportive Services** funds represent grants provided by the Department of Health to help fund improvements to the hospices. Fixed asset expenditure when incurred and depreciation of those assets is charged to the appropriate fund over the life of the asset.

The **Endowment fund** was created through the gift of the original hospice building. This was subsequently sold and the proceeds and related gains have been reinvested in the existing hospice premises.

The **Hospice UK grant** represents funds provided by the Department of Health and Social Care (DHSC) to support charitable hospices to improve or maintain their physical estate for best end of life care to patients and their families in a supportive and dignified physical environment.

24. ANALYSIS OF NET ASSETS BETWEEN FUNDS

ANALYSIS OF NET ASSETS BETWEEN FUNDS - CURRENT YEAR

	Unrestricted funds 2025 £	Restricted funds 2025 £	Endowment funds 2025 £	Total funds 2025 £
Current assets	2,303,128	745,136	50,961	3,099,225
Creditors due within one year	(1,527,027)	(14,341)	-	(1,541,368)
TOTAL	776,101	730,795	50,961	1,557,857

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24. ANALYSIS OF NET ASSETS BETWEEN FUNDS (CONTINUED)

ANALYSIS OF NET ASSETS BETWEEN FUNDS - PRIOR YEAR

	<i>Unrestricted funds 2024 £</i>	<i>Restricted funds 2024 £</i>	<i>Endowment funds 2024 £</i>	<i>Total funds 2024 £</i>
Tangible fixed assets	1,498,233	788,533	50,961	2,337,727
Fixed asset investments	4,626	-	-	4,626
Current assets	1,245,670	10,843	-	1,256,513
Creditors due within one year	(863,553)	(9,720)	-	(873,273)
Creditors due in more than one year	(65,757)	-	-	(65,757)
TOTAL	1,819,219	789,656	50,961	2,659,836

25. RECONCILIATION OF NET MOVEMENT IN FUNDS TO NET CASH FLOW FROM OPERATING ACTIVITIES

	Group 2025 £	Group 2024 £
Net expenditure for the year (as per Statement of Financial Activities)	(1,101,979)	(765,397)
Adjustments for:		
Depreciation charges	116,698	117,073
Dividends, interests and rents from investments	(26)	(30)
Loss on the sale of fixed assets	-	5,624
Increase in stocks	(5,309)	(2,447)
Decrease/(increase) in debtors	(87,423)	50,400
Increase in creditors	657,659	603,308
Receipts from joint venture	(10,825)	(28,052)
Net cash used in operating activities	(431,205)	(19,521)

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26. ANALYSIS OF CASH AND CASH EQUIVALENTS

	Group 2025 £	<i>Group 2024 £</i>
Cash in hand	380,709	932,267
Total cash and cash equivalents	380,709	932,267

27. ANALYSIS OF CHANGES IN NET DEBT

	At 1 April 2024 £	Cash flows £	Other non- cash changes £	At 31 March 2025 £
Cash at bank and in hand	932,267	(551,558)	-	380,709
Bank loan within 1 year	(50,000)	(3,845)	(6,591)	(60,436)
Bank loan over 1 year	(65,757)	59,166	6,591	-
Liquid investments	-	-	4,625	4,625
	816,510	(496,237)	4,625	324,898

28. PENSION COMMITMENTS

The group contributes to a defined contribution pension scheme. The assets of the scheme are held separately from those of the group in an independently administered fund.

Some clinical staff are members of the NHS Pension Scheme and contributions are determined by the government actuary. The NHS Pension Scheme is an unfounded occupational scheme backed by the Exchequer.

The pension cost charge represents contributions payable by the group to the fund and amounted to £110,276 (2024 - £110,349). Contributions totalling £14,390 (2024 - £13,893) payable to the fund at the balance sheet date and are included in creditors.

29. RELATED PARTY TRANSACTIONS

There were no related party transactions during the year.