

**REGISTERED COMPANY NUMBER: 02898000 (England and Wales)**  
**REGISTERED CHARITY NUMBER: 1041712**

**REPORT OF THE TRUSTEES AND**  
**FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023**  
**FOR**  
**THE DISABILITY RESOURCE CENTRE**

Landers Accountants Ltd  
Church View Chambers  
38 Market Square  
Toddington  
Bedfordshire  
LU5 6BS

**THE DISABILITY RESOURCE CENTRE**

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FOR THE YEAR ENDED 31 MARCH 2023**

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**THE DISABILITY RESOURCE CENTRE**  
**REFERENCE AND ADMINISTRATIVE DETAILS**  
**FOR THE YEAR ENDED 31 MARCH 2023**

<b>TRUSTEES</b>	B K E Dennis J Pick - Chair K Taylor A G H Buckley S Brown B S Pedersen G Ormston - Vice chair L A Handley (resigned 26/4/23) E Chelal
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<b>EXECUTIVE MANAGEMENT TEAM</b>	M Hawman - Company secretary and chief executive
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<b>REGISTERED OFFICE</b>	Room 1 The Rufus Centre Steppingley Road Flitwick Bedfordshire MK45 1AH
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<b>REGISTERED COMPANY NUMBER</b>	02898000 (England and Wales)
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<b>REGISTERED CHARITY NUMBER</b>	1041712
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<b>AUDITORS</b>	Landers Accountants Ltd Church View Chambers 38 Market Square Toddington Bedfordshire LU5 6BS
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<b>SOLICITORS</b>	Woodfines 16 Cuthbert's Street Bedford MK40 3JG
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<b>BANKERS</b>	CAF Bank Ltd West Malling Kent ME19 4JQ
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## **THE DISABILITY RESOURCE CENTRE**

### **CHAIR'S REPORT FOR THE YEAR ENDED 31 MARCH 2023**

This year the 'new normal' for The Disability Resource Centre has meant continuing to deliver face to face services from interim premises in the Mayfield Centre in Dunstable and other services from the Rufus Centre in Flitwick while we continue to consider accessible and cost effective options. The ability to adapt and work and deliver services to meet changing needs is one of the positive lessons of the last couple of years.

#### **Achievements**

There is continuing demand for our work with disabled people and their families to meet their needs. Enquiries have been dealt with by phone and email or webchat as well as face to face. The website continues to provide a route to our services as well as an increasing amount of information.

The Advice Service dealt with increasing demand for welfare benefits advice and equipment advice in particular, to improve disabled people's choice and independence. The cost of living crisis has meant additional challenges for many living with disabilities and long term health conditions. Isolation and mental health issues can add to the day to day challenges. We have responded by offering more support with mental health and wellbeing and during the winter provided a Warm Hub combining soup and advice.

We continue to actively support carers in a number of venues in Luton.

We also support many people living in Bedfordshire Northamptonshire and Oxfordshire to manage their care with payroll services and support with their Direct Payment for social care or a Personal Health Budget.

Financially we have finished the year with a small deficit of £4,738 which has been achieved by securing new income and keeping a very close eye on expenditure. However we were able to agree a cost of living rise of 7% for staff and invest in a new CRM system.

The income in the current year is similar to the year under review and there is stability. So far new income has tended to be from smaller contracts rather than the previous large ones.

#### **Board changes**

Lyn Handley resigned in April 2023. We extend our sincere thanks to her for her financial expertise and her enthusiasm and commitment to The Disability Resource Centre over many years.

We are looking to recruit new trustees to strengthen the Board in the coming year.

#### **The Future**

As a Board we will be working in 2023/24 to maintain our income and existing services and also increase our reach.

The Disability Resource Centre makes a real difference to peoples lives. We are able to do so with the support of funders, staff and volunteers who share our values and vision. Thank you to them all. Thank you also to the trustees for their time and support.

We look forward to working with all of them as we shape the Disability Resource Centre for the future.



Jill Pick  
Chair of Board of Trustees

**REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED 31 MARCH 2023**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

**REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED 31 MARCH 2023**

**OBJECTIVES AND ACTIVITIES**

**Objects of the Charity**

Our charity's purpose as set out in the objects of the Memorandum and Articles of Association is:

To promote the relief of people with a disability by promoting their care, education, accommodation, training, development, occupation, self-determination, and leisure activities.

There have been no changes in the objects since the last trustees report.

In furtherance of the objects the charity undertakes the following activities.

- The relief of disabled people by services which enable them, their families, and carers to live independently.
- The promotion of training, development, occupation, and leisure facilities.

To achieve our aims, we will:

1. Increase the number of individuals benefitting from the DRC services working across Bedfordshire, Luton and Milton Keynes, and in surrounding areas.
2. Develop Care and Support Services, Advice Services, Health, Learning and Work services through innovation and partnership.
3. Invest in continuous improvements needed to compete in a competitive environment.
4. Continue to upgrade accessible infrastructure to deliver quality services.
5. Pursue further funding opportunities to promote the welfare and support of our service users.
6. Ensure that mental wellbeing is a key requisite in all the services we offer.

The Trustees have paid due regard to guidance issued by the Charity Commission in deciding which activities the charity should undertake.

As an integral part of delivering the Objects of the Charity the Trustees and management are committed to the Vision of becoming the first choice for creative solutions to health and disability challenges.

Once again there has been significant growth in the number of people accessing our services digitally. This is an area for future development and investment as more of the community have the means to access digital services.

We invested in a commercial standard customer relationship management database this year, to ensure that we are reporting key performance indicators accurately and improving customer service.

**Ensuring our work delivers our aims**

We review our aims, objectives, and activities each year. This review looks at achievements and outcomes of our work in the year 2022/23 and the benefit it has brought to the groups of people that we are serving. We have referred to the Charity Commissions Guidance on public benefit when reviewing and planning our future.

**How we deliver our aims**

The DRC is a disability centric organisation for disabled people, their families, carers and health and social care professionals who work with them.

Core services are funded by local authorities, integrated care boards and clinical commissioning groups. Income is reviewed every year and as the amount of funding decreases in real terms we aim to fill any shortfall through social enterprise, grant funding and fundraising. This has been a continuing challenge as the post pandemic era and the ensuing cost of living crisis brought additional challenges to those with disability and health conditions and our funders.

**REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED 31 MARCH 2023**

**OBJECTIVES AND ACTIVITIES**

**Public benefit**

The Trustees have reviewed the activities of the charity and consider that in line with the charity's objects, the charity provides public benefit in a variety of ways including strength-based solutions. This is achieved through providing accessible information and advice regarding independent living, living with a health condition, managing self-care and any other factor that is impacting on the person, no matter how insignificant it may initially appear. Often this can include a situational assessment, which may include a financial check to ensure that the person is receiving any welfare or social benefits that they are entitled to.

The cornerstones to our services are professional, emotional, and practical support and a shared understanding of the individual and family need, followed up by a support plan relevant to the nature of the situation. Where necessary a referral is made to other services and followed up with the individual as to the impact this made. Independence is a stated aim of all services.

The Charity is open to self-referral and services are delivered irrespective of age, race gender, religion, sexual orientation, or disability. Most of the charity's services are provided without charge to the individual beneficiary.

**Volunteers**

In addition to a dedicated staff team of 25 staff we have retained and slightly increased the number of volunteers who are regularly active to 19, due to grant funding from the Bedfordshire and Luton Community Foundation allowing us to concentrate on this important area.

Volunteering helps people who donate their time feel more socially connected, our volunteers are older or disabled people and work in the team that fits their skills and aspirations.

**REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED 31 MARCH 2023**

**STRATEGIC REPORT**

**Achievement and performance**

**Charitable activities**

Our vision is to empower people of all ages with disability, health conditions, mental ill-health, and carers to fulfil their potential and aspirations. We exist so that people have somewhere to turn to if they feel alone and need help in any situation and know we are here. We provide holistic support covering all areas that our service-users require and where we cannot support directly, we would connect them to wider services. We provide emotional and practical support with a shared understanding of the individual and family need.

In 2022/23 the DRC has been funded from contracts with statutory bodies (NHS) and Local Authorities; grant funders (including Skills for Care, Bedfordshire and Luton Community Foundation, Sports England and local authorities) enabling us to deliver our core services. We were very grateful to receive support from grants to work through the challenges presented by the Covid 19 Pandemic legacy and cost of living crisis.

Our core services remain:

- Personal budgets and Personal health budgets - Brokerage
- Information and advice including Welfare Benefits
- A Community Advice Service
- Employment Training
- Equipment Advice
- Equipment Hire
- Disability Confident training
- Carers support service

**Services in 2022/23**

<b>Wellbeing and confidence</b>	<b>Choice and control</b>	<b>Social Enterprise</b>
Peer support groups	Equipment adjustments	Retailing Disability living aids
Training Peer leads	Information, Advice, Guidance	Full cost recovery training
Links to other services	Direct Payments Service	
Links to volunteering	Education and Training	
Social Activities	Employment support	
Wellbeing classes	Equipment - rehabilitation	
Carers support	Co-creation opportunities	
Specialist Fitness sessions	Care Academy	

We promoted the NHS/LA winter pressure solutions, administering food vouchers and supporting vaccination programmes.

Overall, in the year 2022-23 we serviced 15,356 local enquiries which came from telephone, web mail, drop in and face to face. Enquiries were across a wide range of disability and health related issues and often were made by the Carer or family member of the person. This was particularly relevant to the web enquiries.

**DISABILITY ADVICE SERVICES**

3,409 Advice Service issues were dealt with by phone or face to face, this hasn't risen significantly since the previous year and this is due to more self- help information, and videos being available on the website. This is an area which demonstrates significant growth which we focussed on to continue improving in line with government digital inclusion strategies.



**REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED 31 MARCH 2023**

There were 55,223 unique visits to our combined websites [www.drcbeds.org.uk](http://www.drcbeds.org.uk); [www.carerscentral.org.uk](http://www.carerscentral.org.uk) and [www.advicecentral.org.uk](http://www.advicecentral.org.uk). We are working with a consultant as we aim to continue the upward trend and act on feedback received from our users.

Equipment and independent living aids advice features heavily as the reason for visiting the centre and are fulfilled by staff who are trained as trusted assessors. Usual service has been resumed with retailing of aids and hire of aids from the shop in the Mayfield building.

This service is part funded by the NHS (Clinical Commissioning Groups) in Bedfordshire and is recognised as being fundamental in prevention of use of acute care services and assisting discharge from acute services. The difference between purchasing an aid from the DRC and other retailers, is the provision of an assessment as to the circumstances which lead to the purchase, as this can unearth a whole story, which we can assist with in emotional and practical ways.

Central Bedfordshire Outreach Service: The DRC take services out into the community to provide accessibility and engage with the harder to reach clients. The service is promoted and delivered across Bedfordshire. We have been extremely busy attending different partner events with a partnership manager in post to lead on this.

**WELFARE BENEFITS ADVICE**

Our Advisors offer information and advice about disability benefits, including benefits checks, assistance with form filling, support with appeals and preparation for tribunal.

During the year we received 1421 enquiries, many taking advantage of the group sessions run by our expert volunteer. Our Welfare Benefits Advisor saw 788 on a one-to-one appointment securing £468,280.00 overall for claimants. The cost of living crisis has increased the already long waiting list this year.

We relied on grants to continue the delivery. Waiting lists for this service continue to grow as more people face financial difficulties and there is real concern that as the energy crisis grows, we need to increase the number of hours spent on this.

We delivered household support in the form of food vouchers and access to free broadband and sim cards for those eligible. We also worked with the Community Safety team to provide drop-in sessions to residents in Central Bedfordshire.

**PERSONALISATION (SELF DIRECTED SUPPORT) SERVICES**

The number of individual employers that used our payroll, managed accounts, employment support and PA recruitment services averaged at 651. We support PHB and Direct Payments in Oxfordshire, Bedfordshire, Luton, Bedford Borough, Northamptonshire. The number of users from other areas is growing as the need for a wrap-around service is appreciated by funders.

**EQUIPMENT HIRES**

The service provides a low-cost flexible option accessible to Bedfordshire residents with short notice and long-term bookings available. The availability and hire of such equipment can assist in avoiding delays in discharge from the hospitals.

This year, probably due to the pandemic, the number of 120 hires in the year was down on the previous year.

**EQUIPMENT SALES**

Sales were steady this year with second hand equipment being very popular in terms of donations of kit and customers appreciation of not needing to buy a new item if they didn't want to do so.

**DONATIONS**

We were extremely grateful to have been chosen as one of the Mayor of Dunstable's charities. With her support we were chosen by the local theatre to receive their annual pantomime giving donation, despite the economic climate we received a massive £9,000

**REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED 31 MARCH 2023**

**ADVICE CENTRAL**

**Partnership Development**

AdviceCentral funded by Central Bedfordshire Council for their residents continues to provide a community welfare service which can be accessed by the individual, also by the partners and by statutory bodies who care about people that they encounter and do not have the resources to deal with outside of their stated aim. The network partnership includes 15 referral partners, 172 associates and 42 mutual aid groups. There were 1004 cases being managed by AdviceCentral to resolution as the topic required multiple interventions by our partners and others.

**CARERS CENTRAL** provided to Carers in Luton on behalf of Luton Council.

The team supported 316 carers in Luton in the year. They worked closely with the authority to develop the carers strategy including, identification, engagement and the issues that are important to carers. A carers panel was set up with Volunteer carers attending regularly to advise the project on their needs.

**EXPERTS BY EXPERIENCE**

We have a disability user panel to advise us and others on their needs based on their own lived experience in addition to peer support groups which are more specific in theme.

With space being very limited at the Mayfield Centre we have held many online meetings to ensure that these continued through the extended period of the pandemic. Coffee mornings are now regular and effectively facilitated.

**COMMUNITY SERVICES - Wellbeing and Training.**

This year we supported 51 people who are disabled, or a carer or have a health condition on our range of learning, developmental, wellbeing and fitness and employability programmes. Programmes are funded by different bodies and have different eligibility and claiming criteria. There were a variety of learning opportunities around self-knowledge, self-care, self-management and lived experience.

**Premises 2022/23**

We continue to operate out of Interim premises, The Rufus Centre in Flitwick and Mayfield Centre in Dunstable. Our Mayfield Centre services our community focussed projects and all back-office operations take place at the Rufus Centre.

Our clients are very vulnerable, and many were slow to return to pre covid lifestyles before and then being affected by the increases of food and fuel bills. We ran a warm hub two days a week throughout the winter period. We distributed household support vouchers on behalf of the local authorities.

**REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED 31 MARCH 2023**

**STRATEGIC REPORT**

**Financial review**

**Financial position**

We ended the year with a small deficit of £4,738 which was not unreasonable given the prevailing landscape.

Public funding constraints remain the biggest challenge to third sector organisations this year and the DRC was no exception, however due to a mixed funding methodology of contracts, grants and social enterprise we managed to increase revenue slightly by 2% on the previous year to £812,230.

As the cost of living rose steeply, we took the decision to increase all staff salaries by 7% which contributed to a rise of 4% in expenditure on the previous year, which is less than half the rate of inflation.

Expenditure on IT increased due to an investment in a commercial customer relationship management (CRM) system which created a spike as there was necessarily an overlap with previous databases and associated leaving costs. The benefit of the CRM has already been recognised and it was necessary to provide the service that we need to provide to remain competitive, particularly as the number of individual chargeable customers continues to grow.

A robust and prudent approach has been evidenced by (comparison to 21/22)

Debtors decrease by 49%

Cash collection increase by 28%

Liabilities reduced by 36%

Overall, the working capital has improved with cashflow at a positive 73k compared to a negative 155k last year. The charity's financial health is strong.

Looking forward we aim to;

Reduce debtors further and convert into cash, this is possible with the comprehensive information on the new CRM and investment in a post to provide customer care.

Increase income by continuing to fill the gaps in health inequality, enabling funders to meet their strategic aims by providing a cost-effective service. Introduce a wider range of chargeable services as the public sector continues to reduce the funding it gives to charities.

As the rate of return on savings rises, we have engaged an asset management provider to invest some of our cash reserves to generate income.

We have been working closely with our major funders to understand how we can help them achieve their strategic goals and are shaping our services to meet their needs, which should lead to a longevity of funding on which to build our chargeable services.

Costs will continue to be carefully managed in line with income.

**REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED 31 MARCH 2023**

**STRATEGIC REPORT**

**Financial review**

**Principal funding sources**

Contracts of varying value with:

- BLMK ICB, Nene Valley Clinical Commissioning Group
- Central Bedfordshire Council, Luton Council, Bedford Borough Council,

Grants from:

- BLMK ICB
- Skills for Care, Central Bedfordshire Council and Luton & Bedfordshire Community Foundation.

**Investment policy and objectives**

The charity maintains deposit accounts which are regularly reviewed. We have been in dialogue with investment managers with the aim to depositing some of the reserves to create income, now this is more favourable.

**Reserves policy**

Unrestricted funds

In accordance with guidelines issued by the Charity Commissioners, the Trustees have adopted a policy regarding reserves which should ensure that there are adequate funds to enable the charity to meet all current and known future liabilities.

The level of reserves is considered and reviewed at regular intervals by the Finance and General Purposes Committee.

**REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED 31 MARCH 2023**

**STRATEGIC REPORT**

**Principal risks and uncertainties**

Significant areas of risk include:

- Any material changes in national or local government funding objectives towards disability and disability services.
- Further reduction in public sector funds and charitable giving fatigue.
- Cost of Living crisis impact on economy

Areas of risk are mitigated by:

- Contract performance management and quality assurance on services and products.
- Remote working, investment in more digital hardware and software.
- Use of Strategic Market Intelligence for all services.
- Making financial provision for projected liabilities, including exit and egress of premises.

A risk analysis is presented to the Board at each meeting using a proven rating methodology.

Company Law requires the Board to prepare financial statements for each financial year which give a true and fair view of the situation of the charitable company as at the date of the balance sheet and of its incoming resources and application of resources, including income and expenditure for the financial year. In preparing these financial statements the Board of Trustees has followed best practice and;

- Consistently applied suitable accounting policy
- Made judgements that are reasonable and prudent; and
- Prepared the financial statements on the going concern basis as it is appropriate to assume that the company will continue that basis

The Board of Trustees is responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the financial statements comply with the Companies Act 1985. The Board of Trustees is also responsible for safeguarding the assets of the charitable company and taking reasonable steps for the detection and prevention of fraud and other irregularities.

**Future plans**

February 2024 will mark the 30 year anniversary of the DRC and plans are underway to mark the event with some celebration.

Our vision is to be the first choice for creative solutions to health and disability challenges We work in several sectors, and during this year devised our DASPlus delivery to encompass all the different needs of service users in the Bedfordshire, Luton, Milton Keynes area, aligning services to meet their greatest needs.

We have adapted our services to concentrate on a wider reach, we work from 4 different venues in Luton to deliver Community Central and we are intending on applying the same model across Bedfordshire and Milton Keynes. There will be pop up hubs in all 4 parts of Bedfordshire, Bedford and Milton Keynes. We are actively seeking partners to work with as we do in Luton.

We will continue to work with our vulnerable customers to ease the cost of living and to work with funders so that they can achieve their strategic goals.

**REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED 31 MARCH 2023**

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Governing document**

The Charity is governed by its Memorandum and Articles of Association which were set on 14 February 1994.

The charity is registered as a charitable company limited by guarantee. There have been no changes in the objectives since the last annual report.

The charity is managed by a Board of Trustees who are Directors of the company. The DRC has 11 members who agree to contribute an amount of £5 in event of the company being wound up.

**Recruitment and appointment of new trustees**

Under the requirement of the Memorandum and Articles of Association trustees are appointed and one third retires every year, they are eligible for re-appointment at the Annual General Meeting.

All board members give their time voluntarily and received no benefits from the charity. Any expenses reclaimed from the charity are set out in the notes to the accounts.

Jill Pick has been Chair of Trustees since 2016 and continues in her role. Jill is a founder member of the DRC. She has a background in social care and wide experience in the voluntary sector. Gillian Ormston was appointed Vice Chair in 2020; Gillian has a background in public sector leadership and management. Evans Chelal was appointed Treasurer at the AGM in 2021 he has an MBA from the prestigious Cranfield University and is an Economist.

This year we were fortunate to be mentored by the Cranfield Trust and we worked on aligning behaviours of staff, volunteers and trustees with the values of the charity.

All Trustees are subject to a code of conduct and declare any potential conflict of interest, all of them complete a declaration of interest annually. Each Trustee sits on one or more of the sub committees that directly relate to their skills and experience: Finance and General Purposes; Personnel or Services and Marketing. Full Board meetings take place every two months throughout the year with the AGM generally taking place in October. Board members are invited to take part in relevant external training and meetings. All Trustees are involved in setting the strategic direction of the DRC. None of the Trustees have any beneficial interest in the charity and only out of pocket expenses are recompensed.

**Management**

The Chief Executive is appointed by the Board of Trustees to manage the day-to-day operations of the charity and is accountable to the board for the performance of the Charity. The Chief Executive is supported by an Operations Manager and Finance controller.

**Wider network - partnerships**

This remains at the heart of our philosophy as we believe this is the only way to provide our wide range of customers and service users with the best outcomes.

We represent disabled people, their Carers and families on equality steering groups, the Older People's Partnership Board, and the Carers Partnership Board in Luton and the Equalities Steering group, Physical Disability Forum, VCS Partners and COVID response groups in Central Bedfordshire. We are members of the disability network run by Luton Council. We have worked closely with Dunstable Football club this year, community groups and also worked with the organisers of Amptfest to ensure that all disabled festival goers had a good experience.

**REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED 31 MARCH 2023**

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Risk management**

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The Trustees carry out a range of reviews in line with the risk management strategy, including risk to reputation, revenue and assets. The Business Continuity Plan is updated annually and more frequently when required. The plan was rewritten at the beginning of the pandemic and has been updated as we moved through the interim premises locations.

**Members of Board of Trustees**

Members of the Board who are Directors for the purpose of company law and trustees for the purpose of charity law, who served during this year and up to the date of this report are set out on the administrative page.

In accordance with company law, as the company's directors we certify that:

- So far as we are aware there is no relevant audit information of which the company's auditors are unaware.
- As the directors of the company, we have taken all steps that we ought to have taken to make ourselves aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

**STATEMENT OF TRUSTEES' RESPONSIBILITIES**

The trustees (who are also the directors of The Disability Resource Centre for the purposes of company law) are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

**AUDITORS**

The auditors, Landers Accountants Ltd, will be proposed for re-appointment at the forthcoming Annual General Meeting.

**REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED 31 MARCH 2023**

Report of the trustees, incorporating a strategic report, approved by order of the board of trustees, as the company directors, on 21 November 2023 and signed on the board's behalf by:

A handwritten signature in black ink, appearing to read 'J Pick'.

J Pick - Trustee



## **REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF THE DISABILITY RESOURCE CENTRE**

### **Opinion**

We have audited the financial statements of The Disability Resource Centre (the 'charitable company') for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

### **Other information**

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

## **REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF THE DISABILITY RESOURCE CENTRE**

### **Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

### **Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

### **Responsibilities of trustees**

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

### **Our responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

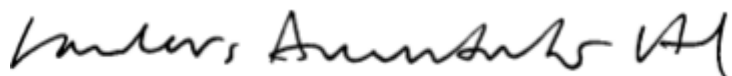
- Results of our enquiries of management about their own identification and assessment of the risks of irregularities;
- identifying, evaluating and complying with laws and regulations and whether they were aware of any instances of noncompliance;
- detecting and responding to the risks of fraud and whether they have knowledge of any actual, suspected or alleged fraud;
- the internal controls established to mitigate risks of fraud or non-compliance with laws and regulations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our Report of the Independent Auditors.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF  
THE DISABILITY RESOURCE CENTRE**

**Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

A handwritten signature in black ink, appearing to read 'Robert Brown', followed by a stylized flourish or initial.

Robert Brown (Senior Statutory Auditor)  
for and on behalf of Landers Accountants Ltd  
Church View Chambers  
38 Market Square  
Toddington  
Bedfordshire  
LU5 6BS

21 November 2023

**THE DISABILITY RESOURCE CENTRE**

**STATEMENT OF FINANCIAL ACTIVITIES  
(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)  
FOR THE YEAR ENDED 31 MARCH 2023**

	Notes	Unrestricted funds £	Restricted funds £	<b>31.3.23 Total funds £</b>	31.3.22 Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>					
Donations	3	<b>9,280</b>	-	<b>9,280</b>	2,110
<b>Charitable activities</b>	5				
Information services		<b>504,895</b>	<b>30,878</b>	<b>535,773</b>	488,259
Chargeable services		<b>239,912</b>	-	<b>239,912</b>	214,079
Training and other income		<b>18,530</b>	-	<b>18,530</b>	11,150
Investment income	4	<b>2,807</b>	-	<b>2,807</b>	57
Other income	6	<b>5,928</b>	-	<b>5,928</b>	78,280
<b>Total</b>		<b><u>781,352</u></b>	<b><u>30,878</u></b>	<b><u>812,230</u></b>	<b><u>793,935</u></b>
<b>EXPENDITURE ON</b>					
Raising funds	7	<b>5,123</b>	-	<b>5,123</b>	2,068
<b>Charitable activities</b>	8				
Information services		<b><u>780,967</u></b>	<b><u>30,878</u></b>	<b><u>811,845</u></b>	<b><u>791,320</u></b>
<b>Total</b>		<b><u>786,090</u></b>	<b><u>30,878</u></b>	<b><u>816,968</u></b>	<b><u>793,388</u></b>
<b>NET INCOME/(EXPENDITURE)</b>		<b>(4,738)</b>	-	<b>(4,738)</b>	547
Transfers between funds	20	<b><u>5,967</u></b>	<b><u>(5,967)</u></b>	<b><u>-</u></b>	<b><u>-</u></b>
<b>Net movement in funds</b>		<b>1,229</b>	<b>(5,967)</b>	<b>(4,738)</b>	547
<b>RECONCILIATION OF FUNDS</b>					
Total funds brought forward		<b><u>368,930</u></b>	<b><u>5,967</u></b>	<b><u>374,897</u></b>	<b><u>374,350</u></b>
<b>TOTAL FUNDS CARRIED FORWARD</b>		<b><u><u>370,159</u></u></b>	<b><u><u>-</u></u></b>	<b><u><u>370,159</u></u></b>	<b><u><u>374,897</u></u></b>

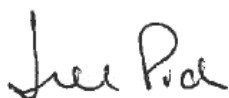
The notes form part of these financial statements

**THE DISABILITY RESOURCE CENTRE (REGISTERED NUMBER: 02898000)**

**BALANCE SHEET  
31 MARCH 2023**

	Notes	Unrestricted funds £	Restricted funds £	<b>31.3.23 Total funds £</b>	31.3.22 Total funds £
<b>FIXED ASSETS</b>					
Intangible assets	14	<b>258</b>	-	<b>258</b>	1,025
Tangible assets	15	<u><b>6,812</b></u>	<u>-</u>	<u><b>6,812</b></u>	<u>11,180</u>
		<b>7,070</b>	-	<b>7,070</b>	12,205
<b>CURRENT ASSETS</b>					
Stocks	16	<b>2,737</b>	-	<b>2,737</b>	5,163
Debtors	17	<b>171,851</b>	-	<b>171,851</b>	334,450
Cash at bank and in hand		<u><b>338,542</b></u>	<u>-</u>	<u><b>338,542</b></u>	<u>264,374</u>
		<b>513,130</b>	-	<b>513,130</b>	603,987
<b>CREDITORS</b>					
Amounts falling due within one year	18	<u><b>(150,041)</b></u>	<u>-</u>	<u><b>(150,041)</b></u>	<u>(241,295)</u>
<b>NET CURRENT ASSETS</b>		<u><b>363,089</b></u>	<u>-</u>	<u><b>363,089</b></u>	<u>362,692</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		<u><b>370,159</b></u>	<u>-</u>	<u><b>370,159</b></u>	<u>374,897</u>
<b>NET ASSETS</b>		<u><b>370,159</b></u>	<u>-</u>	<u><b>370,159</b></u>	<u>374,897</u>
<b>FUNDS</b>	20				
Unrestricted funds				<b>370,159</b>	368,930
Restricted funds				<u>-</u>	<u>5,967</u>
<b>TOTAL FUNDS</b>				<u><b>370,159</b></u>	<u>374,897</u>

The financial statements were approved by the Board of Trustees and authorised for issue on 21 November 2023 and were signed on its behalf by:



J Pick - Trustee

The notes form part of these financial statements

**THE DISABILITY RESOURCE CENTRE**

**CASH FLOW STATEMENT  
FOR THE YEAR ENDED 31 MARCH 2023**

	Notes	31.3.23 £	31.3.22 £
<b>Cash flows from operating activities</b>			
Cash generated from operations	1	68,145	(149,995)
Interest paid		<u>4,966</u>	<u>-</u>
Net cash provided by/(used in) operating activities		<u>73,111</u>	<u>(149,995)</u>
<b>Cash flows from investing activities</b>			
Purchase of tangible fixed assets		(1,750)	(5,420)
Interest received		<u>2,807</u>	<u>57</u>
Net cash provided by/(used in) investing activities		<u>1,057</u>	<u>(5,363)</u>
		<hr/>	<hr/>
<b>Change in cash and cash equivalents in the reporting period</b>		74,168	(155,358)
<b>Cash and cash equivalents at the beginning of the reporting period</b>		<u>264,374</u>	<u>419,732</u>
<b>Cash and cash equivalents at the end of the reporting period</b>		<u><u>338,542</u></u>	<u><u>264,374</u></u>

The notes form part of these financial statements

**THE DISABILITY RESOURCE CENTRE**

**NOTES TO THE CASH FLOW STATEMENT  
FOR THE YEAR ENDED 31 MARCH 2023**

**1. RECONCILIATION OF NET (EXPENDITURE)/INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES**

	<b>31.3.23</b>	31.3.22
	£	£
<b>Net (expenditure)/income for the reporting period (as per the Statement of Financial Activities)</b>	<b>(4,738)</b>	547
<b>Adjustments for:</b>		
Depreciation charges	<b>6,816</b>	8,908
Loss on disposal of fixed assets	<b>69</b>	-
Interest received	<b>(2,807)</b>	(57)
Interest paid	<b>(4,966)</b>	-
Movement in provisions	<b>-</b>	(8,775)
Decrease/(increase) in stocks	<b>2,426</b>	(259)
Decrease/(increase) in debtors	<b>162,599</b>	(244,393)
(Decrease)/increase in creditors	<b>(91,254)</b>	94,034
<b>Net cash provided by/(used in) operations</b>	<b><u>68,145</u></b>	<b><u>(149,995)</u></b>

**2. ANALYSIS OF CHANGES IN NET FUNDS**

	At 1.4.22	Cash flow	At 31.3.23
	£	£	£
<b>Net cash</b>			
Cash at bank and in hand	<b><u>264,374</u></b>	<b><u>74,168</u></b>	<b><u>338,542</u></b>
	<b><u>264,374</u></b>	<b><u>74,168</u></b>	<b><u>338,542</u></b>
<b>Total</b>	<b><u>264,374</u></b>	<b><u>74,168</u></b>	<b><u>338,542</u></b>

## **THE DISABILITY RESOURCE CENTRE**

### **NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023**

#### **1. COMPANY INFORMATION**

The Disability Resource Centre is a private company limited by guarantee, registered in England and Wales. The members of the company are the Trustees named on page 1. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £5 per member of the charity. Its registered office and principle place of business is Room 1, The Rufus Centre Steppingley Road, Flitwick, Bedford, England, MK45 1AH.

#### **2. ACCOUNTING POLICIES**

##### **Company status**

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

##### **Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

##### **Government grants**

A government grant is recognised only when there is reasonable assurance that (a) the entity will comply with any conditions attached to the grant and (b) the grant will be received.

Grants relating to revenue are recognised in income on a systematic basis over the periods in which the entity recognises the related costs for which the grant is intended to compensate.

A grant that becomes receivable as compensation for expenses or losses already incurred, or for the purpose of giving immediate financial support to the entity with no future related costs, is recognised in income in the period in which it becomes receivable.

##### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

##### **Governance costs**

Governance costs include those incurred in the governance of the charities assets and are associated with constitutional and statutory requirements.

##### **Allocation and apportionment of costs**

Support costs are those costs incurred directly in support of expenditure on objects of the charity.

Overheads have been allocated on the basis of floor space usage and other overheads have been apportioned on the basis of the head count.

All resources expended are inclusive of irrecoverable VAT.



## THE DISABILITY RESOURCE CENTRE

### NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2023

#### 2. ACCOUNTING POLICIES - continued

##### **Intangible fixed assets**

Such an asset is identifiable when it is separable, or when it arises from contractual or other legal rights.

Subsequent to initial recognition, computer software is measured at cost less accumulated amortisation and any accumulated impairment losses.

Amortisation is calculated to write off the cost of intangible assets less their estimated residual values using the straight-line method over their estimated useful lives, and is recognised in the statement of financial activities.

The estimated useful lives for current and comparative periods are as follows:

Computer Software - 33% on cost

Amortisation methods, useful lives and residual values are reviewed at each reporting date and adjusted if appropriate

##### **Tangible fixed assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Fixtures and fittings - 20% on cost

Computer equipment - 33% on cost

Fixed assets are stated in the balance sheet at their cost or value at the time of receipt less depreciation. Expenditure of a capital nature over £500 is capitalised. Profits and losses on the disposal of assets are recognised in the SOFA in the year of disposal.

##### **Stocks**

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items.

##### **Taxation**

The company is a charity within the meaning of the Finance Act 2010 (schedule 6, paragraph 1). Accordingly the company is potentially exempt from taxation in respect of income or capital gains within categories covered by the Corporation Tax Act 2010 (part 11, chapter 3) or the Taxation of Chargeable Gains Act 1992 (section 256), to the extent that such income or gains are applied exclusively to charitable purposes. No tax charge arose in the period.

##### **Fund accounting**

The Disability Resource Centre has various types of funds for which it is responsible, and which require separate disclosure as follows:

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

**THE DISABILITY RESOURCE CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

**2. ACCOUNTING POLICIES - continued**

**Fund accounting**

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

**Hire purchase and leasing commitments**

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

**Pension costs and other post-retirement benefits**

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

**Redundancy and termination payments**

Redundancy and termination costs are recognised as an expense in the Statement of Financial Activities and a liability on the Balance Sheet immediately at the point the charity is demonstrably committed to either: terminate the employment of an employee or group of employees before normal retirement date; or provide termination benefits as a result of an offer made in order to encourage voluntary redundancy. The charity is considered to be demonstrably committed only when it has a detailed formal plan for the termination and is without realistic possibility of withdrawal from the plan.

**3. DONATIONS**

	<b>31.3.23</b>	31.3.22
	£	£
Donations	<u><b>9,280</b></u>	<u><b>2,110</b></u>

**4. INVESTMENT INCOME**

	<b>31.3.23</b>	31.3.22
	£	£
Deposit account interest	<u><b>2,807</b></u>	<u><b>57</b></u>

**THE DISABILITY RESOURCE CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

**5. INCOME FROM CHARITABLE ACTIVITIES**

		<b>31.3.23</b>	31.3.22
	Activity	£	£
Grants	Information services	<b>383,493</b>	266,400
Contracts	Information services	<b>152,280</b>	221,859
Direct Payments	Chargeable services	<b>66,712</b>	43,491
Service Level Agreements	Chargeable services	<b>173,199</b>	170,588
Other income	Other income	<b>18,530</b>	11,150
		<hr/>	<hr/>
		<b><u>794,215</u></b>	<b><u>713,488</u></b>

**6. OTHER INCOME**

	<b>31.3.23</b>	31.3.22
	£	£
Government grant	<b><u>5,928</u></b>	<b><u>78,280</u></b>

During the year the charity received £5,928 from a Luton Borough Council vaccination uptake grant.

During the prior year the charity received £5,781 from an NHS covid legacy grant, £894 from a Central Bedfordshire Council Covid 19 grant, £15,000 from a Luton Borough Council Covid 19 grant and £54,800 from a Central Bedfordshire Council infection control grant.

**7. RAISING FUNDS**

**Other trading activities**

	<b>31.3.23</b>	31.3.22
	£	£
Opening stock	<b>5,163</b>	4,904
Purchases	<b>2,697</b>	2,327
Closing stock	<b><u>(2,737)</u></b>	<b><u>(5,163)</u></b>
	<b><u>5,123</u></b>	<b><u>2,068</u></b>

**THE DISABILITY RESOURCE CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

**8. CHARITABLE ACTIVITIES COSTS**

	Direct Costs £	Support costs (see note 9) £	Totals £
Information services	<u><b>669,298</b></u>	<u><b>142,547</b></u>	<u><b>811,845</b></u>

**9. SUPPORT COSTS**

	Management £	Finance £	Information technology £
Information services	<u><b>12,154</b></u>	<u><b>1,354</b></u>	<u><b>44,964</b></u>
	Human resources £	Governance costs £	Totals £
Information services	<u><b>155</b></u>	<u><b>83,920</b></u>	<u><b>142,547</b></u>

**10. NET INCOME/(EXPENDITURE)**

Net income/(expenditure) is stated after charging/(crediting):

	<b>31.3.23</b>	31.3.22
	£	£
Auditors' remuneration	<b>8,164</b>	7,680
Depreciation - owned assets	<b>6,049</b>	8,141
Hire of plant and machinery	<b>109</b>	91
Other operating leases	<b>2,533</b>	2,350
Deficit on disposal of fixed assets	<b>69</b>	-
Computer software amortisation	<u><b>767</b></u>	<u>767</u>

**11. TRUSTEES' REMUNERATION AND BENEFITS**

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

**Trustees' expenses**

	<b>31.3.23</b>	31.3.22
	£	£
Trustees' expenses	<u><b>-</b></u>	<u>72</u>

**THE DISABILITY RESOURCE CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

**12. STAFF COSTS**

	<b>31.3.23</b>	31.3.22
	<b>£</b>	<b>£</b>
Wages and salaries	<b>573,419</b>	593,598
Other pension costs	<b><u>11,152</u></b>	<u>13,507</u>
	<b><u>584,571</u></b>	<u>607,105</u>

The average monthly number of employees during the year was as follows:

	<b>31.3.23</b>	31.3.22
Disability services	<b>23</b>	25
Management	<b><u>2</u></b>	<u>2</u>
	<b><u>25</u></b>	<u>27</u>

No employees received emoluments in excess of £60,000.

**13. KEY MANAGEMENT PERSONNEL**

The total remuneration of key management personnel (including salaries and other benefits) was £67,444 (2022: £63,967).

**14. INTANGIBLE FIXED ASSETS**

	Computer software £
<b>COST</b>	
At 1 April 2022 and 31 March 2023	<b><u>2,300</u></b>
<b>AMORTISATION</b>	
At 1 April 2022	<b>1,275</b>
Charge for year	<b><u>767</u></b>
At 31 March 2023	<b><u>2,042</u></b>
<b>NET BOOK VALUE</b>	
At 31 March 2023	<b><u>258</u></b>
At 31 March 2022	<b><u>1,025</u></b>

**THE DISABILITY RESOURCE CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

**15. TANGIBLE FIXED ASSETS**

	Fixtures and fittings £	Computer equipment £	Totals £
<b>COST</b>			
At 1 April 2022	1,625	30,226	31,851
Additions	-	1,750	1,750
Disposals	<u>-</u>	<u>(14,513)</u>	<u>(14,513)</u>
At 31 March 2023	<u>1,625</u>	<u>17,463</u>	<u>19,088</u>
<b>DEPRECIATION</b>			
At 1 April 2022	325	20,346	20,671
Charge for year	325	5,724	6,049
Eliminated on disposal	<u>-</u>	<u>(14,444)</u>	<u>(14,444)</u>
At 31 March 2023	<u>650</u>	<u>11,626</u>	<u>12,276</u>
<b>NET BOOK VALUE</b>			
At 31 March 2023	<u>975</u>	<u>5,837</u>	<u>6,812</u>
At 31 March 2022	<u>1,300</u>	<u>9,880</u>	<u>11,180</u>

**16. STOCKS**

	31.3.23 £	31.3.22 £
Stocks	<u>2,737</u>	<u>5,163</u>

**17. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	31.3.23 £	31.3.22 £
Trade debtors	120,563	277,474
Other debtors	7,552	7,551
Prepayments and accrued income	<u>43,736</u>	<u>49,425</u>
	<u>171,851</u>	<u>334,450</u>

**THE DISABILITY RESOURCE CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

**18. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	<b>31.3.23</b>	31.3.22
	<b>£</b>	<b>£</b>
Trade creditors	<b>1,467</b>	34,774
Social security and other taxes	<b>8,543</b>	-
VAT	<b>12,107</b>	1,461
Other creditors	<b>33,042</b>	64,347
Accruals and deferred income	<b><u>94,882</u></b>	<u>140,713</u>
	<b><u>150,041</u></b>	<u>241,295</u>

**19. LEASING AGREEMENTS**

Minimum lease payments under non-cancellable operating leases fall due as follows:

	<b>31.3.23</b>	31.3.22
	<b>£</b>	<b>£</b>
Within one year	<b>16,974</b>	22,421
Between one and five years	<b><u>27,574</u></b>	<u>36,835</u>
	<b><u>44,548</u></b>	<u>59,256</u>

**20. MOVEMENT IN FUNDS**

	At 1.4.22	Net movement in funds	Transfers between funds	At
	<b>£</b>	<b>£</b>	<b>£</b>	<b>31.3.23 £</b>
<b>Unrestricted funds</b>				
Unrestricted funds	<b>368,930</b>	<b>(4,738)</b>	<b>5,967</b>	<b>370,159</b>
<b>Restricted funds</b>				
Access to Work	<b>5,967</b>	<b>-</b>	<b>(5,967)</b>	<b>-</b>
	<u>          </u>	<u>          </u>	<u>          </u>	<u>          </u>
<b>TOTAL FUNDS</b>	<b><u>374,897</u></b>	<b><u>(4,738)</u></b>	<b><u>-</u></b>	<b><u>370,159</u></b>

**THE DISABILITY RESOURCE CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

**20. MOVEMENT IN FUNDS - continued**

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
Unrestricted funds	<b>781,352</b>	<b>(786,090)</b>	<b>(4,738)</b>
<b>Restricted funds</b>			
Skills for Care	<b>30,878</b>	<b>(30,878)</b>	<b>-</b>
	<hr/>	<hr/>	<hr/>
<b>TOTAL FUNDS</b>	<b><u>812,230</u></b>	<b><u>(816,968)</u></b>	<b><u>(4,738)</u></b>

**Comparatives for movement in funds**

	At 1.4.21 £	Net movement in funds £	At 31.3.22 £
<b>Unrestricted funds</b>			
Unrestricted funds	368,383	547	368,930
<b>Restricted funds</b>			
Access to Work	5,967	-	5,967
	<hr/>	<hr/>	<hr/>
<b>TOTAL FUNDS</b>	<b><u>374,350</u></b>	<b><u>547</u></b>	<b><u>374,897</u></b>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
Unrestricted funds	764,065	(763,518)	547
<b>Restricted funds</b>			
Skills for Care	29,870	(29,870)	-
	<hr/>	<hr/>	<hr/>
<b>TOTAL FUNDS</b>	<b><u>793,935</u></b>	<b><u>(793,388)</u></b>	<b><u>547</u></b>



**THE DISABILITY RESOURCE CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

**20. MOVEMENT IN FUNDS - continued**

**DESIGNATED FUNDS**

	<b>31.3.23</b>	31.3.22
	<b>£</b>	<b>£</b>
New premises configuration or refurbishment	<b>200,000</b>	200,000
Staffing Commitment Fund	<b>60,000</b>	60,000
Premises Commitment Fund	<b>5,000</b>	5,000
Information Technology Infrastructure	<b>15,000</b>	15,000
Research and development	<b>20,000</b>	20,000
Discretionary fund	<b>9,000</b>	-
General Fund	<b><u>61,159</u></b>	<u>68,930</u>
<b>TOTAL DESIGNATED FUNDS</b>	<b><u>370,159</u></b>	<u>368,930</u>

**New premises configuration or refurbishment**

To cover the necessary upgrades required in the charity's new premises.

**Delivery of Service, Staffing Commitment Fund**

To cover one month salary and pension payments.

**Delivery of Service, Premises Commitment Fund**

To cover 1 year's lease on premises.

**Information Technology Infrastructure**

To invest in the development of Information Technology Infrastructure.

**Discretionary Fund**

To provide respite for carers.

**General Fund**

To cover cash flow volatility.

**RESTRICTED FUNDS**

**Access to Work - £ Nil (2022: £5,967)**

Funding towards the costs of the Access to Work scheme, to purchase equipment and resources required by some of the charity's employees.

**THE DISABILITY RESOURCE CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued  
FOR THE YEAR ENDED 31 MARCH 2023**

**21. RELATED PARTY DISCLOSURES**

There were no related party transactions for the year ended 31 March 2023.

**22. HOLDING ACCOUNTS**

The charity operates 'holding accounts' in Luton, Central Bedfordshire, Bedford Borough, Oxfordshire and Northampton as part of its 'Direct Payments' scheme. The charity has no legal entitlement to the ownership of these accounts and is merely acting as an intermediary agent to receive funds and distribute them under instructions from the benefit recipient. As a result these holding accounts are not reflected in the Statement of Financial Activities or the Balance Sheet of the charity. At the balance sheet date the remaining accounts amounted to £1,238,761 (2022: £1,669,967).

**23. GOING CONCERN**

The charity's monthly forecasts and projections, taking account of reasonable possible changes in trading performance and historic seasonal trends, show that they are able to operate within the level of its current facility.

Therefore the directors have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future and they continue to adopt the going concern basis in preparing the annual report and accounts.