

HATZOLA NORTHWEST TRUST

England & Wales · Charity number 1041441

Details

Status Registered

Legal form Other

Registered 1994-10-20

Register [View on the Charity Commission register](#)

Contact

Address Rear Ground floor
746 Finchley Road
London
NW11 7TH

Phone 02034327753

Email ops@hatzolanw.org

Website www.hatzolanw.org

Activities

Objects: 1.THE PROTECTION AND PRESERVATION OF HEALTH; 2. THE RELIEF OF SICKNESS; AND SUCH OTHER CHARITABLE PURPOSES AS THE TRUSTEES SHALL IN THEIR ABSOLUTE DISCRETION FROM TIME TO TIME THINK FIT, IN PARTICULAR BY THE PROVISION OF FIRST AID RELIEF AND ASSISTANCE TO PERSONS WHO ARE ILL OR SICK OR OTHERWISE IN NEED OF MEDICAL CARE AND ATTENTION OR HOSPITAL OR CLINICAL NURSING SERVICES AND THE PROVISION OF FIRST AID TRAINING AND THE PROVISION OF FIRST AID COVER AT PUBLIC EVENTS

Activities: To Provide emergency ambulance and first aid services in north west London area.

Classification

- **How:** Provides Services
- **What:** The Advancement Of Health Or Saving Of Lives
- **Who:** The General Public/mankind

Geography

- **Area of benefit:** NOT DEFINED IN PRACTICE LONDON
- Barnet
- Brent
- Camden

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£963,130	£1,281,673	£1,140,977	3
2024-03-31	£1,075,621	£1,183,120	£1,459,520	2
2023-03-31	£1,797,115	£932,327	£1,567,019	2
2022-03-31	£813,376	£706,193	£702,231	1
2021-03-31	£481,810	£488,128	-	-

Trustees

Name	Role	Appointed
David Segal		2026-04-01
Laurence Mark Blitz		2013-02-05
Yisroel Meir Plancey		2026-06-23

HATZOLA NORTHWEST TRUST

England & Wales - Charity number 1041441

Accounts



TRUSTEES' ANNUAL REPORT & ACCOUNTS 2025



▶▶ Help Us, **Save Them**





THE TEAM WAS ABSOLUTELY EXCEPTIONAL. THEY WENT ABOVE AND BEYOND TO ASSIST A YOUNG MAN IN SEVERE PAIN FROM TRAUMA. THEIR DEDICATION AND CARE WERE TRULY INVALUABLE – BEYOND GRATEFUL.

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TRUSTEES' ANNUAL REPORT TRUSTEES' STATEMENT

Reflecting on a Year of Progress and Strengthening Our Foundations

This past year has been one of meaningful progress for Hatzola Northwest. As trustees, we have seen the organisation continue to grow in capability and resilience while responding to over **6,000 emergency calls** across our community. This level of demand reflects the essential role we play and the extraordinary commitment of our volunteers and staff.

We were proud to welcome **new cohorts of responders**, strengthening our frontline capacity, alongside the continued development of the **PTA training programme**, which ensures our teams maintain the highest professional standards. Our **joint training exercises with the London Fire Brigade** have further enhanced inter-agency cooperation and improved the safety and effectiveness of our emergency responses.

A significant milestone this year was our move into the **new premises at Pearl House**. This dedicated space offers a stable base for training, meetings, and operational coordination, and marks an important step in supporting the long-term needs of the organisation.

We also made key investments in our clinical and operational readiness, including the **upgrade of essential equipment across our fleet**, ensuring our responders have the tools they need to deliver safe, high-quality care in every situation.

We extend our sincere thanks to our volunteers, staff, donors, and community partners. Your dedication and support enable us to continue delivering an exceptional service, and it remains our privilege to oversee and guide this vital organisation.

The Trustees



TRUSTEES' ANNUAL REPORT

The trustees present their report and the unaudited financial statements of the charity for the year ended 31 March 2025.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered charity name Hatzola Northwest Trust

Charity registration number 1041441

Principal office Pearl House
746 Finchley Road
London
NW11 7TH

The trustees Mr L Blitz
Mr S Klein
Mr B Liebermann
Mr S Richman

Independent examiner David Goldberg FCA, DChA
New Burlington House
1075 Finchley Road
LONDON
NW11 0PU

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The official name of the charity is Hatzola Northwest Trust and it is a registered charity constituted by a Declaration of Trust dated 9 September 1994 and amended by Deed on 26 December 2012.

It is registered as a charity with the Charity Commission and its charity number is 1041441.

Appointment, training and recruitment of trustees

The trustees have no beneficial interest in the charity and are chosen by agreement of trustees at an annual meeting. The choice is based on applicants' medical and community knowledge.

New trustees are provided with trustee induction training which includes an understanding of the content of the Deed of Trust, their legal obligations under the Charities Act, the organisational structure of the charity and the recent financial performance of the charity. Trustees are encouraged to attend appropriate external training events which enhance their knowledge and skill thereby improving their performance.

Management of the charity

The day-to-day affairs of the charity are administered by an operation manager and managed by a committee of volunteers who are elected by the membership. The council of trustees supervise the activities of the committee. Staff are remunerated in line with roles with similar responsibilities in the charity sector.

Related parties and co-operations with other organisations

None of our trustees receive remuneration or other benefit from their work with the charity. Any connection between a trustee of the charity with a supplier company must be disclosed to the full board of trustees in the same way as any other contractual relationship with a related party. In the current year no such related party transactions were reported.

None of the trustees have any beneficial interest in the charity.

OBJECTIVES AND ACTIVITIES

The charity's objects are the protection and preservation of health and the relief of sickness. In particular, by the provision of first aid relief and assistance to person who are ill or sick or otherwise in need of medical care and attention or hospital or clinical nursing services, provision of first aid training and the provision of first aid cover at public events in the Northwest London area.

The trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

Investments

The charity investment objectives include ensuring that there is minimal risk to its capital. The charity is satisfied that this objective has been met by its risk-free investment and thereby fulfilling the trustees' responsibilities.

“

THANK YOU
HATZOLA FOR BEING
THERE FOR US.

YOUR QUICK
RESPONSE TIME AND
EFFICIENT DRIVING,
CONCERN FOR
THE PATIENT AND
KNOWLEDGE OF
THE HOSPITAL ALL
ENSURED THAT OUR
DAUGHTER RECEIVED
THE BEST CARE.



ACHIEVEMENTS AND PERFORMANCE

The trustees are pleased with the charity's performance during the year under review. Services have expanded significantly, requiring additional financial resources. To meet these costs, the trustees successfully undertook fundraising efforts, which supported the acquisition of new leased premises consisting of a training room, offices, stock room, and ambulance base. This was in addition to the deployment of new ambulances and Fast Response Units (FRUs), alongside training for new responders and the provision of CERAD courses to ensure safe and competent emergency response driving.

Total income in the year was £963,130 (2024: £1,075,621). The income generated during the period declined, primarily attributable to the impact of a significant fundraising campaign conducted in the previous periods.

Total expenditure in the year was £1,281,673 (2024: £1,183,120) which increased reflecting investment in expanding the organisation's services, fleet, and training provision.

The organisation is proud to have a dedicated team of 67 emergency responder volunteers serving the local community of Northwest London, providing urgent and emergency care to those in need. During the year, these responders attended over 6,000 callouts, demonstrating their commitment to delivering timely and effective medical assistance. Each of these callouts was monitored and dispatched by a skilled team of 21 emergency call operator volunteers, who play a vital role in coordinating resources efficiently.

To meet the growing demands on its services, the organisation operates a fleet comprising 6 ambulances and 4 FRUs, ensuring rapid response times and comprehensive coverage. Continued investment in the fleet and volunteer teams reflects the charity's commitment to addressing the increasing healthcare needs of the community with professionalism and compassion.

The organisation is regulated by the Care Quality Commission (CQC), with emergency responder volunteers holding certifications ranging from FREC 4 to fully qualified paramedics.

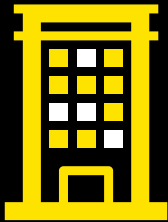
The organisation continues to deliver comprehensive and ongoing medical training to all emergency responder volunteers. This programme ensures that volunteers maintain the skills, knowledge, and professional competence required to perform lifesaving procedures effectively. By prioritising rigorous training, the organisation upholds the highest standards of emergency medical care and equips responders to manage diverse and challenging situations with confidence and proficiency.

A Year In Numbers

21
Call
operators



13,872
Total responder
dispatches in the year

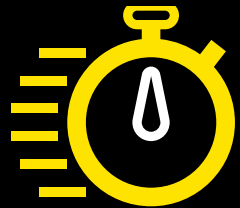


Patients
transported
to hospital:
3,458



Busiest
members
attended
958 calls

Average
response time:
6.9 min





2,357
Ambulances
dispatched



61
Emergency
responders



Calls received:
6,872
(a record number)

Responders
dispatched
every day:

38



SERVICES

Call taking and dispatch

Every second counts in an emergency, and Hatzola Northwest's volunteer dispatchers work 24/7, 365 days a year to ensure every call is answered promptly. They assess emergencies, provide guidance, and dispatch responders to incidents such as road accidents, home emergencies, emergency childbirth, and

cardiac events. Beyond dispatching, they reassure callers and prioritise resources to save lives. This year, they managed a record number of calls, demonstrating their unwavering commitment to providing fast, professional, and compassionate emergency care to the community.



Emergency Responders

Day or night, our volunteer emergency medical responders are on the road within minutes of an incoming call. They deal with each crisis efficiently and compassionately, helping to speed up each patients' road to recovery. Response times for critical and life-threatening situations is usually within minutes, making a significant difference to a patients' health outcome. All our volunteers attend ongoing training, delivered by qualified medical trainers, to ensure that their skills are kept current and in line with developments in medical research and regulations.

On-site treatment

In addition to stabilising seriously ill patients and transporting them to the hospital, our volunteers are often able to treat minor emergencies on scene, avoiding the need for hospitalisation.



Patient feedback



Excellent service given with the right amount of professionalism and empathy towards the patient.



Hatzola are a phenomenal team and service. I am most grateful to the team for the level of speed, care and service provided every single time!!! Thank you so much.





“

THE CREW WAS VERY ATTENTIVE AND SHOWED GENUINE CONCERNS REGARDING THE CLIENT CONCERNED.





**UNBELIEVABLE SERVICE,
WONDERFUL PEOPLE. WE
ARE SO LUCKY TO HAVE
HATZOLA. THANK YOU**



**THE TEAM WERE
FLAWLESS FROM START
TO FINISH. YOU GUYS
ARE THE BEST!!!!**



**THE MOST INCREDIBLE
ASSET WE HAVE IN
NORTH-WEST LONDON**



**HATZOLA IS THE MOST WONDERFUL
SERVICE AND THE MEDICS ARE
UNFAILINGLY PROFESSIONAL, KIND
AND CONSIDERATE. THANK YOU**



**WE THINK HATZOLA
IS INCREDIBLE. THANK
YOU VERY MUCH
FOR ALL YOU DO**



FINANCIAL REVIEW

Risk management

The trustees have examined the major strategic, business and operational risks which the charity faces and confirm that systems have been established to enable reports to be produced so that the necessary steps can be taken to lessen these risks.

The trustees have a risk management strategy which comprises:

- an annual review of the principal risks and uncertainties that the charity face;
- the establishment of policies, systems and procedures to mitigate those risks identified in the annual review; and;
- the implementation of procedures designed to minimise or manage any potential impact on the charity should those risks materialise.

This work has identified that financial sustainability is the major financial risk for the charity. A key element in the management of financial risk is a regular review of available liquid funds to settle debts as they fall due to ensure sufficient working capital by the charity.

Attention has also been focused on non-financial risks arising from health and safety of the users. These risks are managed by having robust policies and procedures in place, and regular training to ensure that our emergency responders have the required skills, knowledge and competence to administer lifesaving procedures. The trustees are satisfied that these systems and procedures manage all relevant risks.

Reserves policy

As at 31 March 2025, £1,140,977 (2024: £1,137,732) was held as unrestricted funds and £Nil (2024: £321,788) as restricted funds.

It is the policy of the charity to hold in reserve a minimum of one year's anticipated expenditure to cover in the event of the trust being unable to raise funds for any particular reason.

Investment policy and its objectives

It is the policy of the charity to maintain its funds in the form of liquid assets.

Plans for future periods

The charity plans to continue to increase, where possible, its existing activities.

The trustees' annual report was approved on 26 November 2025 and signed on behalf of the board of trustees by:



Mr S Richman
Trustee

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF HATZOLA NORTHWEST TRUST

I report to the trustees on my examination of the financial statements of Hatzola Northwest Trust ('the charity') for the year ended 31 March 2025.

Responsibilities and basis of report

As the trustees of the charity you are responsible for the preparation of the financial statements in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's financial statements carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent Examiner's statement

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales (ICAEW), which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the financial statements do not accord with those records; or
3. the financial statements do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



David Goldberg FCA, DChA

Independent Examiner
New Burlington House
1075 Finchley Road
LONDON
NW11 0PU

26 November 2025

STATEMENT OF FINANCIAL ACTIVITIES

		2025		2024	
		Unrestricted funds	Restricted funds	Total funds	Total funds
	Note	£	£	£	£
Income and endowments					
Donations and legacies	4	833,889	122,175	956,064	1,072,556
Investment income	5	7,066	–	7,066	3,065
Total income		840,955	122,175	963,130	1,075,621
Expenditure					
Expenditure on raising funds:					
Costs of raising donations and legacies	6	(28,640)	–	(28,640)	(20,055)
Expenditure on charitable activities	7,8	(1,220,033)	(33,000)	(1,253,033)	(1,163,065)
Total expenditure		1,248,673	(33,000)	(1,281,673)	(1,183,120)
Net (expenditure)/income		(407,718)	89,175	(318,543)	(107,499)
Transfers between funds		410,963	(410,963)	–	–
Net movement in funds		3,245	(321,788)	(318,543)	(107,499)
Reconciliation of funds					
Total funds brought forward		1,137,732	321,788	1,459,520	1,567,019
Total funds carried forward		1,140,977	–	1,140,977	1,459,520

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The notes on pages 22 to 31 form part of these financial statements.

STATEMENT OF FINANCIAL POSITION

		2025		2024	
	Note	£	£	£	£
FIXED ASSETS					
Tangible fixed assets	15		972,019		592,467
CURRENT ASSETS					
Debtors	16	29,446		22,913	
Investments	17	253,947		506,910	
Cash at bank and in hand		131,057		402,890	
		414,450		932,713	
CREDITORS: amounts falling due within one year					
	19	(245,492)		(65,660)	
NET CURRENT ASSETS					
			168,958		867,053
TOTAL ASSETS LESS CURRENT LIABILITIES					
			1,140,977		1,459,520
NET ASSETS					
			1,140,977		1,459,520
FUNDS OF THE CHARITY					
Restricted funds			–		321,788
Unrestricted funds			1,140,977		1,137,732
Total charity funds	21		1,140,977		1,459,520

These financial statements were approved by the board of trustees and authorised for issue on 26 November 2025, and are signed on behalf of the board by:



Mr S Richman
Trustee

The notes on pages 22 to 31 form part of these financial statements.

STATEMENT OF CASH FLOWS

	2025	2024
Note	£	£
CASH FLOWS FROM OPERATING ACTIVITIES		
Net expenditure	(318,543)	(107,499)
<i>Adjustments for:</i>		
Depreciation of tangible fixed assets	188,598	166,637
Other interest receivable and similar income	(7,066)	(3,065)
Interest payable and similar charges	3,367	2,409
Accrued expenses	(3,483)	9,430
<i>Changes in:</i>		
Trade and other debtors	(6,533)	(6,843)
Trade and other creditors	183,315	29,807
Cash generated from operations	39,655	90,876
Interest paid	(3,367)	(2,409)
Interest received	7,066	3,065
Net cash from operating activities	43,354	91,532
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchase of tangible assets	(607,293)	(410,240)
Proceeds from sale of tangible assets	39,143	30,977
Net cash used in investing activities	(568,150)	(379,263)
NET DECREASE IN CASH AND CASH EQUIVALENTS	(524,796)	(287,731)
CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR	909,800	1,197,531
CASH AND CASH EQUIVALENTS AT END OF YEAR 18	385,004	909,800

The notes on pages 22 to 31 form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS

1. GENERAL INFORMATION

The charity is a public benefit entity and a registered charity in England and Wales and is unincorporated. The address of the principal office is Pearl House, 746 Finchley Road, London, NW11 7TH.

2. STATEMENT OF COMPLIANCE

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011.

3. ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared on the historical cost basis and the functional currency of the charity is sterling, rounded to the nearest whole pound.

The charity meets the definition of a public benefit entity under FRS 102.

Going concern

These financial statements have been prepared in accordance with accounting principles appropriate to a going concern, as the trustees have a reasonable expectation that the charity has adequate resources to continue in existence for the foreseeable future by meeting its obligations as they fall due,

based on the current net asset position of the charity and available sources of finance.

Judgements and key sources of estimation uncertainty

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. These estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

The trustees do not consider there are any critical judgements or sources of estimation uncertainty requiring disclosure beyond the accounting policies listed below.

Fund accounting

Unrestricted funds

General unrestricted funds comprise the accumulated surplus or deficit on income and expenditure account. They are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Restricted funds

Restricted funds are the accumulation of all donations given to the charity. These may be subject to wishes requested by the donor when they make these gifts. Under normal circumstances these wishes will be honoured if they fall within the objects of the charity.

Incoming resources

All income is included in the statement of financial activities when entitlement has passed to the charity, it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably;
- interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank;
- income tax recoverable in respect of gift aid donations received is accounted for on an accrual basis.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods;
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities;
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

NOTES TO THE FINANCIAL STATEMENTS (continued)

Operating leases

Lease payments are recognised as an expense over the lease term on a straight-line basis. The aggregate benefit of lease incentives is recognised as a reduction to expense over the lease term, on a straight-line basis.

Tangible assets

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Medical and communication equipment
- 15% reducing balance

Garage & transmitter base
- 20% reducing balance

Ambulances and FRUs
- 15% reducing balance

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

Trade and other debtors

Trade and other debtors are recognised initially at transaction price plus attributable transaction costs. Subsequent to initial recognition, trade and other debtors that are classified as receivable within one year are measured

at the undiscounted amount of the cash or other consideration expected to be received net of impairment.

Trade and other creditors

Trade and other creditors are recognised initially at transaction price less attributable transaction costs. Subsequent to initial recognition trade and other creditors that are classified as payable within one year are measured at the discounted amount of the cash or other consideration expected to be paid.

Cash and cash equivalents

Cash and cash equivalents in the statement of financial position comprise cash at bank.

Defined contribution plans

Contributions to defined contribution plans are recognised as an expense in the period in which the related service is provided. Prepaid contributions are recognised as an asset to the extent that the prepayment will lead to a reduction in future payments or a cash refund.

When contributions are not expected to be settled wholly within 12 months of the end of the reporting date in which the employees render the related service, the liability is measured on a discounted present value basis. The unwinding of the discount is recognised as an expense in the period in which it arises.

4. DONATIONS AND LEGACIES

	Unrestricted Funds	Restricted Funds	Total Funds 2025
	£	£	£
DONATIONS			
Donations	833,889	122,175	956,064

	Unrestricted Funds	Restricted Funds	Total Funds 2024
	£	£	£
DONATIONS			
Donations	867,780	204,776	1,072,556

5. INVESTMENT INCOME

	Unrestricted Funds	Total Funds 2025	Restricted Funds	Total Funds 2024
	£	£	£	£
Interest income	7,066	7,066	3,065	3,065

6. COSTS OF RAISING DONATIONS AND LEGACIES

	Unrestricted Funds	Total Funds 2025	Restricted Funds	Total Funds 2024
	£	£	£	£
Fundraising costs	28,640	28,640	20,055	20,055

7. EXPENDITURE ON CHARITABLE ACTIVITIES BY FUND TYPE

	Unrestricted Funds	Restricted Funds	Total Funds 2025
	£	£	£
Emergency response services	1,155,386	33,000	1,188,386
Support costs	64,647	–	64,647
	1,220,033	33,000	1,253,033

NOTES TO THE FINANCIAL STATEMENTS (continued)

7. EXPENDITURE ON CHARITABLE ACTIVITIES BY FUND TYPE (continued)

	Unrestricted Funds	Restricted Funds	Total Funds 2024
	£	£	£
Emergency response services	1,016,595	85,000	1,101,595
Support costs	61,470	–	61,470
	<u>1,078,065</u>	<u>85,000</u>	<u>1,163,065</u>

8. EXPENDITURE ON CHARITABLE ACTIVITIES BY ACTIVITY TYPE

	Activities undertaken directly	Support costs	Total funds 2025	Total Funds 2024
	£	£	£	£
Emergency response services	1,188,386	58,347	1,246,733	1,155,265
Governance costs	–	6,300	6,300	7,800
	<u>1,188,386</u>	<u>64,647</u>	<u>1,253,033</u>	<u>1,163,065</u>

9. ANALYSIS OF SUPPORT COSTS

	Emergency response services	Total 2025	Total 2024
	£	£	£
General office	54,980	54,980	51,261
Finance costs	3,367	3,367	2,409
Governance costs	6,300	6,300	7,800
	<u>64,647</u>	<u>64,647</u>	<u>61,470</u>

10. NET EXPENDITURE

Net expenditure is stated after charging/(crediting):

	2025	2024
	£	£
Depreciation of tangible fixed assets	188,598	166,637
Operating lease rentals	2,528	2,099
	<hr/>	<hr/>

11. AUDITORS REMUNERATION

	2025	2024
	£	£
Fees payable for the audit of the financial statements	–	7,800
	<hr/>	<hr/>

12. INDEPENDENT EXAMINATION FEES

	2025	2024
	£	£
Fees payable to the independent examiners for: Independent examination of the financial statements	6,300	–
	<hr/>	<hr/>

13. STAFF COSTS

The total staff costs and employee benefits for the reporting period are analysed as follows:

	2025	2024
	£	£
Wages and salaries	93,186	63,757
Social security costs	3,313	1,916
Employer contributions to pension plans	1,321	1,397
	<hr/>	<hr/>
	97,820	67,070
	<hr/>	<hr/>

The average head count of employees during the year was 3 (2024: 2).

NOTES TO THE FINANCIAL STATEMENTS (continued)

The number of employees whose remuneration for the year fell within the following bands, were:

	2025	2024
	No.	No.
£60,000 to £69,999	<u>1</u>	<u>–</u>

Key Management Personnel

Key management personnel include all persons that have authority and responsibility for planning, directing and controlling the activities of the charity. The total compensation paid to key management personnel for services provided to the charity was £93,186 (2024: £63,757).

14. TRUSTEE REMUNERATION AND EXPENSES

No remuneration or other benefits from employment with the charity or a related entity were received by the trustees.

15. TANGIBLE FIXED ASSETS

	Medical & communication equipment	B. E. Alfreds garage & transmitter base	Ambulances	Total
	£	£	£	£
Cost				
At 1 April 2024	539,292	30,332	1,202,219	1,771,843
Additions	31,795	288,682	286,816	607,293
Disposals	–	–	(62,073)	(62,073)
At 31 March 2025	<u>517,087</u>	<u>319,014</u>	<u>1,426,962</u>	<u>2,317,063</u>
Depreciation				
At 1 April 2024	343,375	28,902	807,099	1,179,376
Charge for the year	34,157	58,022	96,419	188,598
Disposals	–	–	(22,930)	(22,930)
At 31 March 2025	<u>377,532</u>	<u>86,924</u>	<u>880,588</u>	<u>1,345,044</u>
Carrying amount				
At 31 March 2025	<u>193,555</u>	<u>232,090</u>	<u>546,374</u>	<u>972,019</u>
At 31 March 2024	<u>195,917</u>	<u>1,430</u>	<u>395,120</u>	<u>592,467</u>

16. DEBTORS

	2025	2024
	£	£
Trade debtors	–	–
Prepayments and accrued income	21,174	15,324
Other debtors	8,272	7,589
	<u>29,446</u>	<u>22,913</u>

17. INVESTMENTS

	2025	2024
	£	£
Short-term deposits	<u>253,947</u>	<u>506,910</u>

18. CASH AND CASH EQUIVALENTS

	2025	2024
	£	£
Cash and cash equivalents comprise the following:		
Cash at bank and in hand	131,057	402,890
Short-term deposits	253,947	506,910
	<u>385,004</u>	<u>909,800</u>

19. CREDITORS: amounts falling due within one year

	2025	2024
	£	£
Trade creditors	225,482	40,842
Accruals and deferred income	14,857	18,340
Social security and other taxes	2,846	1,687
Other creditors	2,307	4,791
	<u>245,492</u>	<u>65,660</u>

NOTES TO THE FINANCIAL STATEMENTS (continued)

20. PENSIONS AND OTHER POST RETIREMENT BENEFITS

Defined contribution plans

The amount recognised in income or expenditure as an expense in relation to defined contribution plans was £1,321 (2024: £1,397).

The defined contribution plan expenses are allocated to the unrestricted funds, which is consistent with the accounting treatment of staff costs.

21. ANALYSIS OF CHARITABLE FUNDS

Unrestricted funds

	At 1 April 2024	Income	Expenditure	Transfers	At 31 March 2025
	£	£	£	£	£
General funds	1,137,732	840,955	(1,248,673)	410,963	1,140,977
	At 1 April 2023	Income	Expenditure	Transfers	At 31 March 2024
	£	£	£	£	£
General funds	1,064,615	870,845	(1,098,120)	300,392	1,137,732

Restricted funds

	At 1 April 2024	Income	Expenditure	Transfers	At 31 March 2025
	£	£	£	£	£
Restricted Fund	321,788	122,175	(33,000)	(410,963)	–
	At 1 April 2023	Income	Expenditure	Transfers	At 31 March 2024
	£	£	£	£	£
Restricted Fund	502,404	204,776	(85,000)	(300,392)	321,788

22. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds	Restricted Funds	Total Funds 2025
	£	£	£
Tangible fixed assets	972,019	–	972,019
Current assets	414,450	–	414,450
Creditors less than 1 year	(245,492)	–	(245,492)
Net assets	1,140,977	–	1,140,977

	Unrestricted Funds	Restricted Funds	Total Funds 2024
	£	£	£
Tangible fixed assets	592,467	–	592,467
Current assets	610,925	321,788	932,713
Creditors less than 1 year	(65,660)	–	(65,660)
Net assets	1,137,732	321,788	1,459,520

23. ANALYSIS OF CHANGES IN NET DEBT

	At 1 Apr 2024	Cash flows	At 31 Mar 2025
	£	£	£
Cash at bank and in hand	402,890	(271,833)	131,057
Current asset investments	506,910	(252,963)	253,947
	909,800	(524,796)	385,004

24. OPERATING LEASE COMMITMENTS

The total future minimum lease payments under non-cancellable operating leases are as follows:

	2025	2024
	£	£
Not later than 1 year	12,329	23,425

25. RELATED PARTIES

There are no related party transactions that require disclosure.

HATZOLA
NORTHWEST
EMERGENCY AMBULANCE SERVICE

This ambulance has been generously donated by
The Maurice Wohl Charitable Foundation



WOHL LEGACY
Empowering Communities.
Transforming Lives.

AMBULANCE

G7







HATZOLA
NORTHWEST
EMERGENCY AMBULANCE SERVICE

HATZOLA NORTHWEST TRUST

England & Wales - Charity number 1041441

Accounts



TRUSTEES' ANNUAL REPORT & ACCOUNTS 2024

▶▶ Help Us, **Save Them**



**HATZOLA
NORTHWEST**
EMERGENCY AMBULANCE SERVICE





THE TEAM WAS ABSOLUTELY EXCEPTIONAL. THEY WENT ABOVE AND BEYOND TO ASSIST A YOUNG MAN IN SEVERE PAIN FROM TRAUMA. THEIR DEDICATION AND CARE WERE TRULY INVALUABLE – BEYOND GRATEFUL.



CONTENT

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Independent auditor's report to the members	22
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Statement of financial position	27
Statement of cash flows	28
Notes to the financial statements	29

TRUSTEES' ANNUAL REPORT TRUSTEES' STATEMENT

Reflecting on the Year: A Message of Gratitude and Unity

As we look back on the past year, it's a meaningful opportunity to pause and appreciate the collective achievements that define our shared journey. Amidst the relentless pace of daily responsibilities—whether on the frontline or in the charity's vital support roles—it's easy to lose sight of just how much we've accomplished together. Yet, when we reflect, the sense of unity and collaboration within our organization is truly inspiring.

The lifesaving impact we achieve is made possible by the unwavering commitment of our exceptional team and the partnerships that align with our mission and vision. Our dedicated volunteers work tirelessly to serve the North-West London community, ensuring we are a constant presence 24/7, every day of the year. This mission would not be possible without the remarkable generosity of both our volunteers and donors, who have enabled us to continue delivering on our purpose year after year.

Behind the scenes, our trustees and senior management team have been instrumental in steering the organization through a period of significant change. Their guidance has empowered our members to pursue ambitious strategic goals safely and effectively. Our steadfast commitment to robust financial stewardship over the past few years has allowed us to sustain critical investments in operations and fundraising, ensuring the charity's long-term impact.

In our upcoming annual report and accounts for 2023–2024, we will share the story of the past year's progress and outline the path ahead. None of this would be possible without the dedication of every individual who contributes to this charity's lifesaving mission.

To each of you—volunteers, staff, donors, and partners—thank you. Serving in this capacity is an incredible honour, and it is your unwavering support and commitment that make it such a privilege.



L Blitz,
Trustee



TRUSTEES' ANNUAL REPORT

The trustees present their report and the financial statements of the charity for the year ended 31 March 2024.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered charity name	Hatzola Northwest Trust
Charity registration number	1041441
Principal office	The Sorting Office 2a St Georges Road London NW11 0LR
The trustees	Mr L Blitz Mr S Klein Mr B Liebermann Mr S Richman
Auditor	Cohen Arnold Chartered accountants & statutory auditor New Burlington House 1075 Finchley Road LONDON NW11 0PU
Bankers	Barclays Bank Plc Leicester LE87 2BB

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The official name of the charity is Hatzola Northwest Trust and it is a registered charity constituted by a Declaration of Trust dated 9 September 1994 and amended by Deed on 26 December 2012.

It is registered as a charity with the Charity Commission and its charity number is 1041441.

Appointment, training and recruitment of trustees

The trustees have no beneficial interest in the charity and are chosen by agreement of trustees at an annual meeting. The choice is based on applicants' medical and community knowledge.

New trustees are provided with trustee induction training which includes an understanding of the content of the Deed of Trust, their legal obligations under the Charities Act, the organisational structure of the charity and the recent financial performance of the charity. Trustees are encouraged to attend appropriate external training events which enhance their knowledge and skill thereby improving their performance.

Management of the charity

The charity's daily operations are overseen by the Director of Operations, with the Council of Trustees providing strategic oversight to ensure alignment with the organization's mission. Staff remuneration is structured in accordance with industry standards, reflecting comparable roles within the charity sector.

Related parties and co-operations with other organisations

None of our trustees receive remuneration or other benefit from their work with the charity. Any connection between a trustee of the charity with a supplier company must be disclosed to the full board of trustees in the same way as any other contractual relationship with a related party. In the current year no such related party transactions were reported.

None of the trustees have any beneficial interest in the charity.

OBJECTIVES AND ACTIVITIES

The charity's objects are the protection and preservation of health and the relief of sickness. In particular, by the provision of first aid relief and assistance to person who are ill or sick or otherwise in need of medical care and attention or hospital or clinical nursing services, provision of first aid training and the provision of first aid cover at public events in the Northwest London area.

The trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

Investments

The charity investment objectives include ensuring that there is minimal risk to its capital. The charity is satisfied that this objective has been met by its risk-free investment and thereby fulfilling the trustees' responsibilities.



LOOKING BACK

Hatzola Northwest Trust was set up to provide the North-West London community with free pre-hospital emergency medical care and transportation. Since its inception, our volunteers have responded to thousands of emergencies every year, from minor injuries to life-threatening conditions.



LOOKING AHEAD

The charity's objects are the protection and preservation of health and the relief of sickness. In particular, by the provision of first aid relief and assistance to people who are ill or sick or otherwise in need of medical care and attention, provision of first aid training and the provision of first aid cover at public events in the North-West London area.



Additional ambulances

The organisation procured two additional ambulances and one fast response car in 2024. One ambulance and the fast response car have already been deployed, while the second ambulance will become operational in 2025. This expansion enhances our capacity and ensures sufficient ambulance availability as call volumes continue to rise month on month.



Paramedics

Further to 3 of our current emergency responder volunteers enrolling on a 2-year paramedic course provided by ORMS. All 8 have graduated and qualified and are now HCPC registered paramedics. Ensuring we as an organisation continues to deliver the highest level of clinical care and skills to the North-West London community.



Services

Our team continues to grow. In 2023/24, our Class of 2023 completed all their training, becoming fully qualified first responders with FREC 4, C1, and CERAD certifications in blue light driving. Recruitment for the Class of 2025 has begun, with eight new first responders set to qualify in 2026.



Technology at Hatzola Northwest:

In addition to our digital patient records system, which has increased PRF compliance by 30%, we have expanded our digitalization efforts to include a drug management and medicine module. This transition from a paper-based system has improved governance, accessibility, and future-proofed Hatzola for years to come.

ACHIEVEMENTS AND PERFORMANCE

The trustees are pleased with the performance of the charity during the year under review. The charity's services have expanded significantly over the past year, necessitating increased financial resources. The trustees successfully undertook fundraising efforts to meet these additional costs, which included the acquisition and deployment of new ambulances and Fast Response Units (FRUs). Furthermore, these expenses encompassed training for new responders and the provision of CERAD courses to ensure competence and safety in emergency response driving.

Total income in the year was £1,075,621 (2023: £1,797,115). The income generated during the period declined, primarily attributable to the impact of a significant fundraising campaign conducted in the previous year.

Total expenditure in the year was £1,180,570 (2023: £932,327) which increased due to the factors mentioned above.

The organisation is proud to have a dedicated team of 61 emergency responder volunteers serving the local community of North West London, providing critical support to individuals in need of emergency and urgent care. During the year, these responders attended over 5,000 call-outs, demonstrating their commitment to delivering timely and effective medical assistance. Each of these call-outs was carefully monitored and dispatched by a skilled group of 21 emergency call operator volunteers, who play a pivotal role in ensuring the efficient coordination of resources.

To meet the growing demands on its services, the organisation operates a fleet comprising 5 ambulances and 3 FRUs. This fleet ensures rapid response times and comprehensive coverage. The organisation's continued investment in its fleet and volunteer teams underscores its dedication to addressing the increasing healthcare needs of the local community with professionalism and compassion.

The organisation is CQC regulated with emergency responder volunteers' certifications ranging from EMTs at FREC 3 or FREC 4 to qualified paramedics.

In January 2021, the organisation arranged 8 of their current emergency responder volunteers to enrol on a 2 year paramedic course provided by ORMS to ensure that the organisation delivers the highest level of clinical care and skills to the North West London community. 8 trainee paramedics qualified and started responding in May 2023.

The organisation continues to deliver comprehensive and continuous medical training to all their emergency responder volunteers. This ongoing education program is designed to ensure that volunteers possess the critical skills, up-to-date knowledge, and professional competence required to perform lifesaving procedures effectively. By prioritising rigorous training, the organisation aims to uphold the highest standards of emergency medical care, equipping its responders to handle diverse and challenging situations with confidence and proficiency.

A Year In Numbers

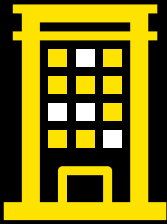
21
Call
operators



13,091
Total responder
dispatches in 2024

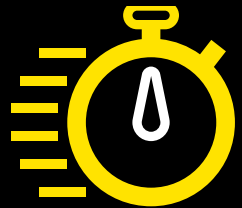


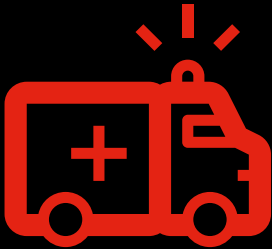
**Busiest
members
attended
782 calls**



Patients
transported
to hospital:
3,056

Average
response time:
6.9 min





2,486
Ambulances
dispatched



61
Emergency
responders



Calls received:
6,843
(a record number)



Active calls
4,123
(a record number)

Responders
dispatched
every day:

38



Hatzola Calls in the Year



Jan 2024		325
		
Feb 2024		314
		
Mar 2024		351
		
April 2024		325
		
May 2024		333
		
Jun 2024		298
		
Jul 2024		401
		
Aug 2024		298
		
Sep 2024		332
		
Oct 2024		379
		
Nov 2024		377
		
Dec 2024		390

SERVICES

Call taking and dispatch

Every second counts in an emergency, and Hatzola Northwest's volunteer dispatchers work 24/7, 365 days a year to ensure every call is answered promptly. They assess emergencies, provide guidance, and dispatch responders to incidents such as road accidents, home emergencies, emergency childbirth, and

cardiac events. Beyond dispatching, they reassure callers and prioritize resources to save lives. This year, they managed a record number of calls, demonstrating their unwavering commitment to providing fast, professional, and compassionate emergency care to the community.



Emergency Responders

Day or night, our volunteer emergency medical responders are on the road within minutes of an incoming call. They deal with each crisis efficiently and compassionately, helping to speed up each patients' road to recovery. Response times for critical and life-threatening situations is usually within minutes, making a significant difference to a patients' health outcomes. All our volunteers attend ongoing training, delivered by qualified medical trainers, to ensure that their skills are kept current and in line with developments in medical research and regulations.

On-site treatment

In addition to stabilising seriously ill patients and transporting them to the hospital, our volunteers are often able to treat minor emergencies on the spot, avoiding the need for hospitalisation.



YEARLY ACHIEVEMENTS

Throughout the year, we have continuously improved the quality and professionalism of our service. We have introduced new training initiatives and implemented additional structures to enhance our effectiveness and efficiency.

Key Enhancements This Year:

✓ Operational & Clinical Improvements

- Implementation of a new drug management platform
- Expansion of paramedic training and immediate life support courses
- Introduction of a new Patient Transport Assistance (PTA) department
- Appointment of a pharmacist
- 50% of responders successfully completed CERAD-accredited Blue Light Training
- New, lightweight kit bag design to improve responder efficiency

✓ Training & Professional Development

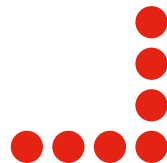
- Hilchos Shabbos shiurim for responders
- Maternity training for emergency care
- Immunisation programs for responders
- Health & Safety training courses
- Drop-in CPR training sessions
- New Equipment & Fleet Expansion
- Procurement of two new ambulances and one fast response vehicle

✓ Community Engagement & Support

- Expansion of the Hatzola Northwest Teen Stock Support Team
- Dispatcher Evening to recognize and support our dispatch team
- Ride-Along Program for training and public awareness
- New member recruitment & training
- Staff & Patient Surveys to enhance service quality

✓ Building Strategic Partnerships

- Strengthened collaboration with key agencies, including:
 - Chief Constable of Barnet
 - London Metropolitan Police
 - London Fire Brigade (LFB)
- Local GP Engagement Evening, attended by 28 local GPs to strengthen collaboration with primary care providers





“

I CALLED HATZOLA NORTHWEST WHEN MY MOTHER SUDDENLY BECAME UNWELL. THE TWO RESPONDERS WHO ARRIVED WERE AMAZING—THOROUGHLY CHECKING HER AND MAKING HER FEEL COMFORTABLE. IT WAS A HUGE RELIEF KNOWING SHE WAS IN SUCH GOOD HANDS, AND I AM INCREDIBLY GRATEFUL.



66

THANK YOU HATZOLA. YOU ARRIVED WITHIN 15 MINUTES OF OUR CALL ABOUT MY FATHER WHO WAS VERY ILL WITH COVID-19. YOU HANDLED EVERYTHING BRILLIANTLY AND TOOK HIM TO HOSPITAL. THANK G-D HE IS NOW RECOVERING. WE CANNOT THANK YOU ENOUGH.

Patient feedback



Excellent service given with the right amount of professionalism and empathy towards the patient.



Hatzola are a phenomenal team and service. I am most grateful to the team for the level of speed, care and service provided every single time!!! Thank you so much.

PLANS FOR THE FUTURE AND LOOKING AHEAD

SAVE TIME

– Treat everyone who needs us, when and where they need us.

- ✓ Continue the provision of a 24 hours a day, seven days a week service using a fleet of rapid response cars.
- ✓ We continue to examine how we can better improve our services.

OUR CULTURE

– We continue to develop a supportive and enabling environment that gets the best out of our people from both the Charity side and the integrated operations with our partners, also ensuring that our Trustees are engaged and involved in this work.

- ✓ Support all our people to be leaders through learning and opportunity, including understanding and investing in the individual development of our talented team.
- ✓ We have introduced regular wellbeing checks within the organisation, to ensure that our teams are supported.

INCOME

– To ensure our financial security and sustainability over the next five years and fund our organisational objectives, secure long-term, diverse and sustainable income streams.

- ✓ Launch a transformational capital appeal, to raise the funds needed to deliver our future clinical and operational ambitions to save more lives.

OUTSTANDING CARE

– To improve patient care and to end preventable deaths.

- ✓ Invest in and develop our responders to be paramedics.
- ✓ Through continued investment in our digital transformation project, ensure that we are collecting and recording data to drive our research, innovations and improvements and drive efficiencies for our teams.
- ✓ Continue our work with the emergency services in London to develop the lessons from Major Incidents and plan for future events.
- ✓ Connecting with the people of North-West London – increase the number of charity givers in North-West London who support our service and understand we are a Charity.
- ✓ Continue to develop our community programme to engage with adults and children.

- ✓ Develop our legacy programme, encouraging supporters to leave a gift to us in their will.
- ✓ Continue to grow donations from individuals, corporate partners, trusts and foundations.



“

THE CREW WAS VERY ATTENTIVE AND SHOWED GENUINE CONCERNS REGARDING THE CLIENT CONCERNED.





UNBELIEVABLE SERVICE,
WONDERFUL PEOPLE. WE
ARE SO LUCKY TO HAVE
HATZOLA. THANK YOU



THE TEAM WERE
FLAWLESS FROM START
TO FINISH. YOU GUYS
ARE THE BEST!!!!



**THE MOST INCREDIBLE
ASSET WE HAVE IN
NORTH-WEST LONDON**



**HATZOLA IS THE MOST WONDERFUL
SERVICE AND THE MEDIGS ARE
UNFAILINGLY PROFESSIONAL, KIND
AND CONSIDERATE. THANK YOU**



**WE THINK HATZOLA
IS INCREDIBLE. THANK
YOU VERY MUCH
FOR ALL YOU DO**

FINANCIAL REVIEW

Risk management

The trustees have examined the major strategic, business and operational risks which the charity faces and confirm that systems have been established to enable reports to be produced so that the necessary steps can be taken to lessen these risks.

The trustees have a risk management strategy which comprises:

- an annual review of the principal risks and uncertainties that the charity face;
- the establishment of policies, systems and procedures to mitigate those risks identified in the annual review; and;
- the implementation of procedures designed to minimise or manage any potential impact on the charity should those risks materialise.

This work has identified that financial sustainability is the major financial risk for the charity. A key element in the management of financial risk is a regular review of available liquid funds to settle debts as they fall due to ensure sufficient working capital by the charity.

Attention has also been focused on non-financial risks arising from health and safety of the users. These risks are managed by having robust policies and procedures in place, and regular training to ensure that our emergency responders have the required skills, knowledge and competence to administer lifesaving procedures. The trustees are satisfied that these systems and procedures manage all relevant risks.

Reserves policy

As at 31 March 2024, £1,137,732 was held as unrestricted funds and £321,788 as restricted funds, which £230,000 is earmarked for a new building.

It is the policy of the charity to maintain a minimum reserve of six months' anticipated expenditure to ensure financial stability in the event of unexpected funding challenges.

Investment policy and its objectives

It is the policy of the charity to maintain its funds in the form of liquid assets.

TRUSTEES' RESPONSIBILITIES STATEMENT

The trustees are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, of the charity for that period.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the applicable Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the applicable Charities (Accounts and Reports) Regulations, and the provisions of the Trust Deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees' annual report was approved on 24th January 2025 and signed on behalf of the board of trustees by:



Mr B Liebermann
Trustee

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HATZOLA NORTHWEST TRUST

OPINION

We have audited the financial statements of Hatzola Northwest Trust (the 'charity') for the year ended 31 March 2024 which comprise the statement of financial activities, statement of financial position, statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Charities Act 2011.

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

CONCLUSIONS RELATING TO GOING CONCERN

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

OTHER INFORMATION

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Charities Act 2011 requires us to report to you if, in our opinion:

- the information given in the trustees' report is inconsistent in any material respect with the financial statements; or
- adequate accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

RESPONSIBILITIES OF TRUSTEES

As explained more fully in the trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HATZOLA NORTHWEST TRUST (continued)

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- We obtained an understanding of the legal and regulatory frameworks that are applicable to the charity through discussion with the trustees and identified financial reporting legislation and charity legislation as being most significant to these financial statements.
- We communicated these identified frameworks amongst our audit team and

remained alert to any indications of non-compliance throughout the audit. We ensured that the engagement team had sufficient competence and capability to identify or recognise non-compliance with the laws and regulations.

- We discussed with the trustees the policies and procedures regarding compliance with these legal and regulatory frameworks.
- We assessed the susceptibility of the charity's financial statements to material misstatement due to non-compliance with legal and regulatory frameworks, including how fraud might occur, by enquiry with the trustees during the planning and finalisation stages of our audit. The susceptibility to such material misstatement was determined to be low.
- Based on this understanding, we designed our audit procedures to identify non-compliance with the identified legal and regulatory frameworks, which were part of our procedures on the related financial statement items.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for

one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of

the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Cohen Arnold is eligible for appointment as auditor of the charity by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

USE OF OUR REPORT

This report is made solely to the charity's members, as a body, in accordance with section 144 of the Charities Act 2011 and regulations made under section 154 of that Act. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.



David Goldberg FCA
(Senior Statutory Auditor)

For and on behalf of

Cohen Arnold
Chartered accountants & statutory
auditor
New Burlington House
1075 Finchley Road
LONDON
NW11 0PU

Our audit was completed on 24th January 2025 and our opinion was expressed at that date.

STATEMENT OF FINANCIAL ACTIVITIES

		2024			2023
	Note	Unrestricted funds	Restricted funds	Total funds	Total funds
		£	£	£	£
Income and endowments					
Donations and legacies	4	867,780	204,776	1,072,556	1,796,433
Investment income	5	3,065	–	3,065	682
Total income		870,845	204,776	1,075,621	1,797,115
Expenditure					
Expenditure on raising funds:					
Costs of raising donations and legacies	6	(20,055)	–	(20,055)	(78,575)
Expenditure on charitable activities	7,8	(1,078,065)	(85,000)	(1,163,065)	(853,752)
Total expenditure		(1,098,120)	(85,000)	(1,183,120)	(932,327)
Net (expenditure)/income		(227,275)	119,776	(107,499)	864,788
Transfers between funds		300,392	(300,392)	–	–
Net movement in funds		73,117	(180,616)	(107,499)	864,788
Reconciliation of funds					
Total funds brought forward		1,064,615	502,404	1,567,019	702,231
Total funds carried forward		1,137,732	321,788	1,459,520	1,567,019

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The notes on pages 29 to 38 form part of these financial statements.

STATEMENT OF FINANCIAL POSITION

		2024		2023	
	Note	£	£	£	£
FIXED ASSETS					
Tangible fixed assets	14		592,467		379,841
CURRENT ASSETS					
Debtors	15	22,913		16,070	
Investments	16	506,910		253,846	
Cash at bank and in hand		402,890		943,685	
		932,713		1,213,601	
CREDITORS: amounts falling due within one year					
	18	(65,660)		(26,423)	
NET CURRENT ASSETS					
			867,053		1,187,178
TOTAL ASSETS LESS CURRENT LIABILITIES					
			1,459,520		1,567,019
NET ASSETS					
			1,459,520		1,567,019
FUNDS OF THE CHARITY					
Restricted funds			321,788		502,404
Unrestricted funds			1,137,732		1,064,615
Total charity funds	20		1,459,520		1,567,019

These financial statements were approved by the board of trustees and authorised for issue on 24th January 2025, and are signed on behalf of the board by:



Mr S Klein
Trustee



Mr B Liebermann
Trustee

The notes on pages 29 to 38 form part of these financial statements.

STATEMENT OF CASH FLOWS

	2024	2023
Note	£	£
CASH FLOWS FROM OPERATING ACTIVITIES		
Net (expenditure)/income	(107,499)	864,788
<i>Adjustments for:</i>		
Depreciation of tangible fixed assets	166,637	106,813
Other interest receivable and similar income	(3,065)	(682)
Interest payable and similar charges	2,409	1,230
Accrued expenses	9,430	5,790
<i>Changes in:</i>		
Trade and other debtors	(6,843)	(8,570)
Trade and other creditors	29,807	(6,091)
Cash generated from operations	<u>90,876</u>	<u>963,278</u>
Interest paid	(2,409)	(1,230)
Interest received	3,065	682
Net cash from operating activities	<u>91,532</u>	<u>962,730</u>
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchase of tangible assets	(410,240)	(113,133)
Proceeds from sale of tangible assets	30,977	–
Net cash used in investing activities	<u>(379,263)</u>	<u>(113,133)</u>
NET (DECREASE)/INCREASE IN CASH AND CASH EQUIVALENTS	(287,731)	849,597
CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR	1,197,531	347,934
CASH AND CASH EQUIVALENTS AT END OF YEAR	17 909,800	1,197,531

The notes on pages 29 to 38 form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS

1. GENERAL INFORMATION

The charity is a public benefit entity and a registered charity in England and Wales and is unincorporated. The address of the principal office is The Sorting Office, 2a St Georges Road, London, NW11 0LR, England.

2. STATEMENT OF COMPLIANCE

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011.

3. ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared on the historical cost basis and the functional currency of the charity is sterling, rounded to the nearest whole pound.

The charity meets the definition of a public benefit entity under FRS 102.

Going concern

These financial statements have been prepared in accordance with accounting principles appropriate to a going concern, as the trustees have a reasonable expectation that the charity has adequate resources to continue in existence for the foreseeable future by

meeting its obligations as they fall due, based on the current net asset position of the charity and available sources of finance.

Judgements and key sources of estimation uncertainty

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. These estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

The trustees do not consider there are any critical judgements or sources of estimation uncertainty requiring disclosure beyond the accounting policies listed below.

Fund accounting

Unrestricted funds

General unrestricted funds comprise the accumulated surplus or deficit on income and expenditure account. They are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

NOTES TO THE FINANCIAL STATEMENTS (continued)

Restricted funds

Restricted funds are the accumulation of all donations given to the charity. These may be subject to wishes requested by the donor when they make these gifts. Under normal circumstances these wishes will be honoured if they fall within the objects of the charity.

Incoming resources

All income is included in the statement of financial activities when entitlement has passed to the charity, it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably;
- interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank;
- income tax recoverable in respect of gift aid donations received is accounted for on an accrual basis.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods;
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities;
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Operating leases

Lease payments are recognised as an expense over the lease term on a straight-line basis. The aggregate benefit of lease incentives is recognised as a reduction to expense over the lease term, on a straight-line basis.

Tangible assets

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Medical and communication equipment
- 15% reducing balance

Garage & transmitter base
- 20% reducing balance

Ambulances
- 25% reducing balance

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

Trade and other debtors

Trade and other debtors are recognised initially at transaction price plus attributable transaction costs. Subsequent to initial recognition, trade and other debtors that are classified as receivable within one year are measured at the undiscounted amount of the cash or other consideration expected to be received net of impairment.

Trade and other creditors

Trade and other creditors are recognised initially at transaction price less attributable transaction costs. Subsequent to initial recognition trade and other creditors that are classified as payable within one year are measured at the discounted amount of the cash or other consideration expected to be paid.

Cash and cash equivalents

Cash and cash equivalents in the statement of financial position comprise cash at bank.

Defined contribution plans

Contributions to defined contribution plans are recognised as an expense in the period in which the related service is provided. Prepaid contributions are recognised as an asset to the extent that the prepayment will lead to a reduction in future payments or a cash refund.

When contributions are not expected to be settled wholly within 12 months of the end of the reporting date in which the employees render the related service, the liability is measured on a discounted present value basis. The unwinding of the discount is recognised as an expense in the period in which it arises.

NOTES TO THE FINANCIAL STATEMENTS (continued)

4. DONATIONS AND LEGACIES

	Unrestricted Funds	Restricted Funds	Total Funds 2024
	£	£	£
DONATIONS			
Donations	867,780	204,776	1,072,556

	Unrestricted Funds	Restricted Funds	Total Funds 2023
	£	£	£
DONATIONS			
Donations	1,475,344	321,089	1,796,433

5. INVESTMENT INCOME

	Unrestricted Funds	Total Funds 2024	Restricted Funds	Total Funds 2023
	£	£	£	£
Interest income	3,065	3,065	682	682

6. COSTS OF RAISING DONATIONS AND LEGACIES

	Unrestricted Funds	Total Funds 2024	Restricted Funds	Total Funds 2023
	£	£	£	£
Fundraising costs	20,055	20,055	78,575	78,575

7. EXPENDITURE ON CHARITABLE ACTIVITIES BY FUND TYPE

	Unrestricted Funds	Restricted Funds	Total Funds 2024
	£	£	£
Emergency response services	1,016,595	85,000	1,101,595
Support costs	61,470	–	61,470
	1,078,065	85,000	1,163,065

7. EXPENDITURE ON CHARITABLE ACTIVITIES BY FUND TYPE (continued)

	Unrestricted Funds	Restricted Funds	Total Funds 2023
	£	£	£
Emergency response services	780,492	–	780,492
Support costs	73,260	–	73,260
	<u>853,752</u>	<u>–</u>	<u>853,752</u>

8. EXPENDITURE ON CHARITABLE ACTIVITIES BY ACTIVITY TYPE

	Activities undertaken directly	Support costs	Total funds 2024	Total Funds 2023
	£	£	£	£
Emergency response services	1,101,595	53,670	1,155,265	843,486
Governance costs	–	7,800	7,800	10,266
	<u>1,101,595</u>	<u>61,470</u>	<u>1,163,065</u>	<u>853,752</u>

9. ANALYSIS OF SUPPORT COSTS

	Emergency response services	Total 2024	Total 2023
	£	£	£
General office	51,261	51,261	61,764
Finance costs	2,409	2,409	1,230
Governance costs	7,800	7,800	10,266
	<u>61,470</u>	<u>61,470</u>	<u>73,260</u>

NOTES TO THE FINANCIAL STATEMENTS (continued)

10. NET (EXPENDITURE)/INCOME

Net (expenditure)/income is stated after charging/(crediting):

	2024	2023
	£	£
Depreciation of tangible fixed assets	166,637	106,813
Operating lease rentals	2,099	–
	<u>2,099</u>	<u>–</u>

11. AUDITORS REMUNERATION

	2024	2023
	£	£
Fees payable for the audit of the financial statements	7,800	7,800
	<u>7,800</u>	<u>7,800</u>

12. STAFF COSTS

The total staff costs and employee benefits for the reporting period are analysed as follows:

	2024	2023
	£	£
Wages and salaries	63,757	91,259
Social security costs	1,916	5,586
Employer contributions to pension plans	1,397	2,284
	<u>67,070</u>	<u>99,129</u>

The average head count of employees during the year was 2 (2023: 2).

No employee received employee benefits of more than £60,000 during the year (2023: Nil).

Key Management Personnel

Key management personnel include all persons that have authority and responsibility for planning, directing and controlling the activities of the charity. The total compensation paid to key management personnel for services provided to the charity was £63,757 (2023: £91,259).

13. TRUSTEE REMUNERATION AND EXPENSES

No remuneration or other benefits from employment with the charity or a related entity were received by the trustees.

14. TANGIBLE FIXED ASSETS

	Medical & communication equipment	B. E. Alfreds garage & transmitter base	Ambulances	Total
	£	£	£	£
Cost				
At 1 April 2023	434,905	28,788	939,004	1,402,697
Additions	104,387	1,544	304,309	410,240
Disposals	–	–	(41,094)	(41,094)
At 31 March 2024	539,292	30,332	1,202,219	1,771,843
Depreciation				
At 1 April 2023	308,801	28,545	685,510	1,022,856
Charge for the year	34,574	357	131,706	166,637
Disposals	–	–	(10,117)	(10,117)
At 31 March 2024	343,375	28,902	807,099	1,179,376
Carrying amount				
At 31 March 2024	195,917	1,430	395,120	592,467
At 31 March 2023	126,104	243	253,494	379,841

15. DEBTORS

	2024	2023
	£	£
Trade debtors	–	1,070
Prepayments and accrued income	15,324	–
Other debtors	7,589	15,000
	22,913	16,070

NOTES TO THE FINANCIAL STATEMENTS (continued)

16. INVESTMENTS

	2024	2023
	£	£
Short-term deposits	506,910	253,846

17. CASH AND CASH EQUIVALENTS

	2024	2023
	£	£
Cash and cash equivalents comprise the following:		
Cash at bank and in hand	402,890	943,685
Short-term deposits	506,910	253,846
	909,800	1,197,531

18. CREDITORS: amounts falling due within one year

	2024	2023
	£	£
Trade creditors	40,842	11,709
Accruals and deferred income	18,340	8,910
Social security and other taxes	1,687	2,565
Other creditors	4,791	3,239
	65,660	26,423

19. PENSIONS AND OTHER POST RETIREMENT BENEFITS

Defined contribution plans

The amount recognised in income or expenditure as an expense in relation to defined contribution plans was £1,397 (2023: £2,284).

The defined contribution plan expenses are allocated to the unrestricted funds, which is consistent with the accounting treatment of staff costs.

20. ANALYSIS OF CHARITABLE FUNDS**Unrestricted funds**

	At 1 April 2023	Income	Expenditure	Transfers	At 31 March 2024
	£	£	£	£	£
General funds	1,064,615	870,845	(1,098,120)	300,392	1,137,732
	At 1 April 2022	Income	Expenditure	Transfers	At 31 March 2023
	£	£	£	£	£
General funds	472,231	1,476,026	(932,327)	48,685	1,064,615

Restricted funds

	At 1 April 2023	Income	Expenditure	Transfers	At 31 March 2024
	£	£	£	£	£
Restricted Fund	502,404	204,776	(85,000)	(300,392)	321,788
	At 1 April 2022	Income	Expenditure	Transfers	At 31 March 2023
	£	£	£	£	£
Restricted Fund	230,000	321,089	–	(48,685)	502,404

NOTES TO THE FINANCIAL STATEMENTS (continued)

21. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds	Restricted Funds	Total Funds 2024
	£	£	£
Tangible fixed assets	592,467	–	592,467
Current assets	610,925	321,788	932,713
Creditors less than 1 year	(65,660)	–	(65,660)
Net assets	1,137,732	321,788	1,459,520

	Unrestricted Funds	Restricted Funds	Total Funds 2023
	£	£	£
Tangible fixed assets	379,841	–	379,841
Current assets	711,197	502,404	1,213,601
Creditors less than 1 year	(26,423)	–	(26,423)
Net assets	1,064,615	502,404	1,567,019

22. ANALYSIS OF CHANGES IN NET DEBT

	At 1 Apr 2023	Cash flows	At 31 Mar 2024
	£	£	£
Cash at bank and in hand	943,685	(540,795)	402,890
Current asset investments	253,846	253,064	506,910
	1,197,531	(287,731)	909,800

23. OPERATING LEASE COMMITMENTS

The total future minimum lease payments under non-cancellable operating leases are as follows:

	2024	2023
	£	£
Not later than 1 year	30,082	33,697
Later than 1 year and not later than 5 years	42,329	72,411
	72,411	106,108

24. RELATED PARTIES

There are no related party transactions that require disclosure.



HATZOLA
NORTHWEST
EMERGENCY AMBULANCE SERVICE

HATZOLA NORTHWEST TRUST

England & Wales - Charity number 1041441

Accounts



TRUSTEES' ANNUAL REPORT & ACCOUNTS 2023

▶▶ Help Us, Save Them



HATZOLA
NORTHWEST
EMERGENCY AMBULANCE SERVICE



THE TEAM WERE BEYOND OUTSTANDING - IT WAS SHABBAT AND THEY WENT BEYOND THE CALL OF DUTY TO HELP A VERY DISTRESSED YOUNG MAN IN SEVERE PAIN FROM TRAUMA- BEYOND GRATEFUL.



CONTENT

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TRUSTEES' ANNUAL REPORT TRUSTEES' STATEMENT

Reflecting on the past year is always a gratifying experience. Amidst the daily demands of our responsibilities, it's easy to overlook the collective achievements that define our shared journey. The fast-paced nature of our roles, spanning from frontline crews to the dedicated support staff at the charity, often leaves little time for introspection. Yet, this sense of unity and collaboration fills me with immense pride.

Our ability to save lives hinges on the unwavering dedication of our outstanding team and the strong partnerships that align with our mission and vision. Together, our committed volunteers work tirelessly to serve the North-West London community, ensuring we remain a constant presence 24 hours a day, every day of the year. The remarkable generosity of our volunteers and donors has resulted in an astonishing £1.7M raised this year.

Behind the scenes, the trustees, committee, and senior management team have played pivotal roles in guiding the organisation through a period of substantial change, supporting the membership in achieving ambitious strategic goals safely. Our robust financial performance over the past few years has empowered us to sustain investments in both operations and fundraising.

In our forthcoming annual report and accounts for 2022-2023, we will delve into the narrative of our journey over the past 12 months and elucidate our forward trajectory. I extend my heartfelt gratitude to each and every one of you who contributes to this charity's lifesaving mission in North-West London. Serving in this capacity is the greatest honour, and it is your unwavering support and dedication that make it such a privilege.

L Blitz,
Trustee



LOOKING BACK

Hatzola Northwest Trust was set up to provide the North-West London community with free pre-hospital emergency medical care and transportation. Since its inception, our volunteers have responded to thousands of emergencies every year, from minor injuries to life-threatening conditions.



LOOKING AHEAD

The charity's objects are the protection and preservation of health and the relief of sickness. In particular, by the provision of first aid relief and assistance to people who are ill or sick or otherwise in need of medical care and attention, provision of first aid training and the provision of first aid cover at public events in the North-West London area.



Additional ambulances

The organisation procured an additional 2 ambulances that should go live and operational in 2024.



Paramedics

Further to 3 of our current emergency responder volunteers enrolling on a 2-year paramedic course provided by ORMS. All 8 have graduated and qualified and are now HCPC registered paramedics. Ensuring we as an organisation continues to deliver the highest level of clinical care and skills to the North-West London community.



Services

Our team continues to expand and in 2022/23, our class of 2023 achieved FREC 3 qualification and proceeded through our rigorous training program. These new recruits will go live in Q2 2024.



ePRF system upgrade

Following our extensive investment and a collective team effort, a new electronic patient record platform was launched in 2023. We went from 0% electrical to 99.8% electronic patient records. This ensures better governance, improved patient assessment, and ultimately increased patient care quality.

TRUSTEES' ANNUAL REPORT (continued)

ACHIEVEMENT AND PERFORMANCE

The trustees are pleased with the performance of the charity during the year under review. The charity's services have grown over the year and the trustees successfully fundraised in order to meet these increased costs. The extra costs included employing new staff members and renting a new facility for our staff members and volunteers which includes a training and lecture area, costs associated with training the paramedics and the costs of running two extra ambulances.

Total income in the year was £1,797,115 (2022: £813,376) an increase from the previous year due to the charity's fundraising efforts.

Total expenditure in the year was £932,327 (2022: £706,193) which increased due to the factors mentioned above.

The organisation has 61 emergency responder volunteers serving the local community of North West London and during the year attended over 5,000 call-outs to individuals requiring emergency and urgent care. All these call-outs are monitored and dispatched by a group of 21 emergency call operator volunteers. The organisation operates from a fleet of 5 ambulances and 3 FRUs to facilitate the increasing demand on the organisations resources.

The organisation is CQC regulated with emergency responder volunteers' certifications ranging from EMTs at FREC 3 or FREC 4 to qualified paramedics.

In January 2021, the organisation arranged 8 of their current emergency responder volunteers to enroll on a 2 year paramedic course provided by ORMS to ensure that the organisation delivers the highest level of clinical care and skills to the North West London community. 8 trainee paramedics qualified and started responding in May 2023.

The organisation continues to provide ongoing medical training to all their emergency responder volunteers to ensure that they are equipped with the necessary skills, knowledge and competence to administer lifesaving procedures.



A Year In Numbers



12,056
Members
dispatched

21
Call
operators



2,486
Ambulances
dispatched



61
Emergency
responders



Took patients
to hospital:
2,154



**Busiest
members
attended
502 calls**



Calls received:
6,025

Responders
dispatched
every day:
33



Active calls
3,832

Average
response time:
6.9 min



Hatzola Calls in the Year



SERVICES

Call taking and dispatch

24 hours a day, 365 days a year, Hatzola Northwest volunteer dispatchers are on shift, ready to answer emergency calls. They deal with a wide range of calls, including road accidents, home emergencies, emergency childbirth,

and other urgent health needs. This year, Hatzola Northwest improved the Computer Aided Dispatch system, applying upgrades and updates, in line with changing legislation and compliance requirements.



Emergency Responders

Day or night, our volunteer emergency medical responders are on the road within minutes of an incoming call. They deal with each crisis efficiently and compassionately, helping to speed up each patients' road to recovery. Response times for critical and life-threatening situations is usually within minutes, making a significant difference to a patients' health outcomes. All our volunteers attend ongoing training, delivered by qualified medical trainers, to ensure that their skills are kept current and in line with developments in medical research and regulations.

On-site treatment

In addition to stabilising seriously ill patients and transporting them to the hospital, our volunteers are often able to treat minor emergencies on the spot, avoiding the need for hospitalisation.



YEARLY ACHIEVEMENTS

Throughout the year we have continually improved the quality and professionalism of our service to the community.

We have carried out new training and put many more structures in place to be as effective and efficient as possible. This has included:

- ✓ New HR management platform
- ✓ Hilchos Shabbos shiurim
- ✓ Procurement of 2 new ambulance and 2 fast response cars
- ✓ Mental health champions
- ✓ Hatzola Northwest Teen Stock Support Team
- ✓ Family Fun Day
- ✓ Dispatcher Evening
- ✓ Clinical support line
- ✓ Responder and Dispatcher liaison appointed
- ✓ Ride along program
- ✓ New Member Recruitment & Training
- ✓ Staff & Patient Survey
- ✓ Additional SL cover for Shabbos
- ✓ Maternity Training
- ✓ Immunisations
- ✓ Health & Safety courses
- ✓ Dedicated Comms. Supervisor
- ✓ Paramedic Training
- ✓ Immediate Life Support Course
- ✓ Blue Light Training
- ✓ Drop-in CPR Training
- ✓ Cardiac Team Leader
- ✓ Appointment of Fundraiser
- ✓ New Kit Bags
- ✓ Building community partnership: Chief constable of Barnet London Met Police, LFB, Royal Free

“

I RANG HATZOLA NORTHWEST AS MY MOTHER BECAME POORLY VERY QUICKLY AND THE TWO MEN WHO ARRIVED WERE WONDERFUL IN CHECKING HER AND MAKING HER FEEL COMFORTABLE. IT WAS A HUGE RELIEF FOR ME TO KNOW THEY WERE ATTENDING TO HER AND I AM SO THANKFUL TO THEM.



PARAMEDICS

Reducing pressure on ambulance services is one of the NHS national priorities. Whilst this exposes a particular challenge for high acuity cases, there are ways to reduce pressure on the service overall by offering paramedics help with lower acuity cases.

Dispatching someone with advanced clinical skills to a patient, such as a paramedic, allows the patient to be better triaged and in cases where the patient can receive appropriate advice, or medication, not only improves their overall outcome but takes the load off the hospital and saves transportation.

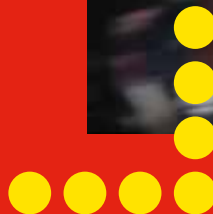
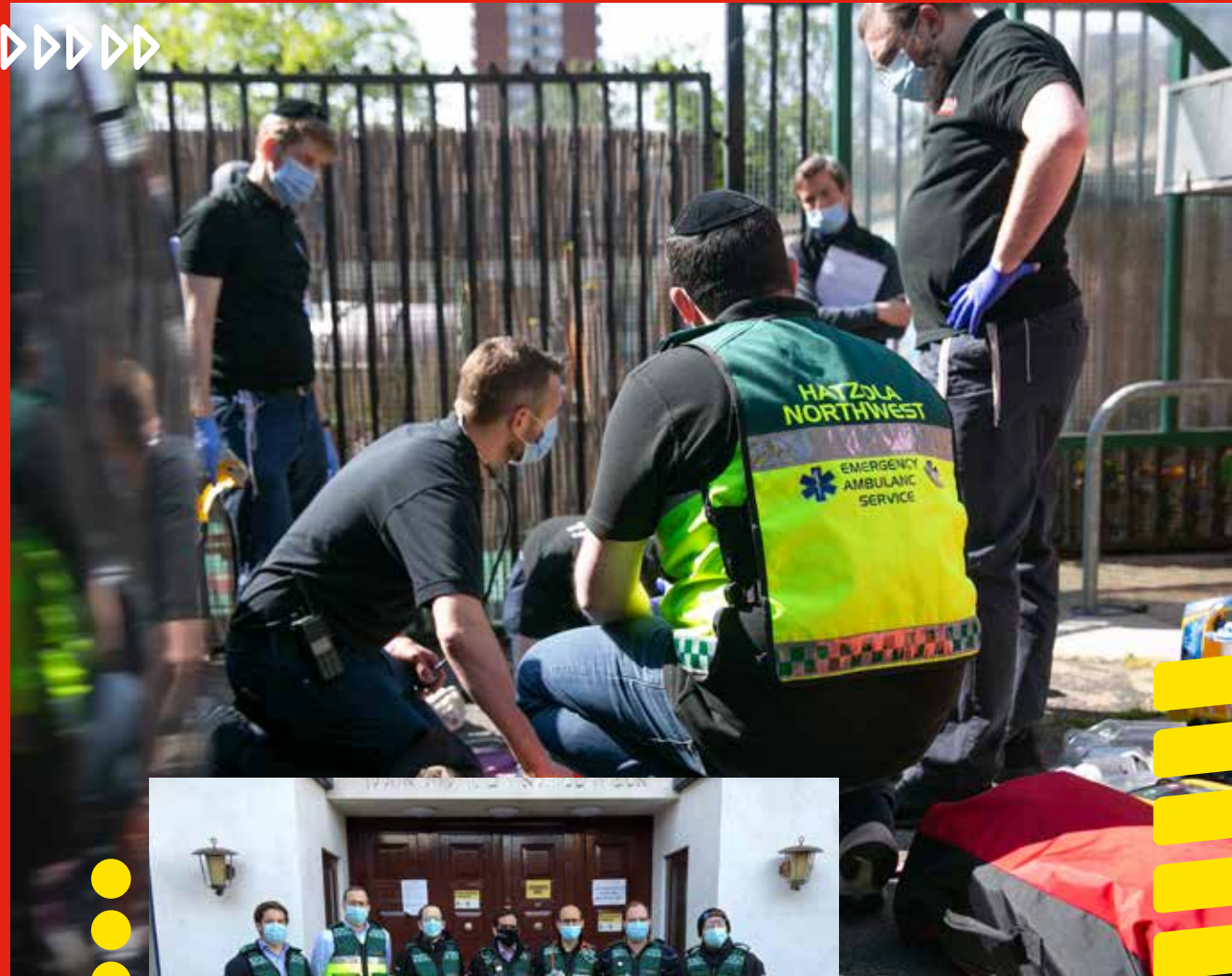
On Monday 16th November 2020, Hatzola Northwest began a 2-year journey to become a Paramedic organisation in collaboration with Outreach Rescue Medic Skills.

Seven Hatzola Northwest volunteers were enrolled into the two-year programme which will involve over 40 days of face-to-face training, 750 hours of self-directed learning and 1500 hours of supervised practice with an experienced Paramedic. They undertook a range of modules including anatomy and physiology, medical and trauma emergencies, and paediatric & obstetric care. They will also undertake over 160 hours of training in local hospitals in order to become the best Paramedics.

In Q2 of 2023, Hatzola Northwest become the first Hatzola organisation in the UK to have 24/7 Paramedic cover to improve the assessment, management and treatment for our community.

The clinical lead for Hatzola Northwest, Kevin Cuddon, an Advanced Paramedic Practitioner, has already seen the impact this clinical development has made in the care and treatment options for the community for generations to come. "We will be able to offer improved patient care including enhanced treatment for critical emergencies like cardiac arrests, fitting and trauma patients and enhanced pain relief and fluid therapy".

Hatzola Northwest Medical Director, Professor Stuart Rosen MA MD FRCP, "We are extremely excited that seven of our members are spearheading the next stage of development of Hatzola Northwest! This represents a major commitment on the part of all concerned and we are confident that their tremendous efforts in training will transform the care that Hatzola Northwest can deliver - for the great benefit of the whole community."





THANK YOU HATZOLA. YOU ARRIVED WITHIN 15 MINUTES OF OUR CALL ABOUT MY FATHER WHO WAS VERY ILL WITH COVID-19. YOU HANDLED EVERYTHING BRILLIANTLY AND TOOK HIM TO HOSPITAL. THANK G-D HE IS NOW RECOVERING. WE CANNOT THANK YOU ENOUGH.



Patient feedback



Excellent service given with the right amount of professionalism and empathy towards the patient.



Hatzola are a phenomenal team and service. I am most grateful to the team for the level of speed, care and service provided every single time!!! Thank you so much.



PLANS FOR THE FUTURE AND LOOKING AHEAD

SAVE TIME

– Treat everyone who needs us, when and where they need us.

- ✓ Continue the provision of a 24 hours a day, seven days a week service using a fleet of rapid response cars.
- ✓ We continue to examine how we can better improve our services.

OUR CULTURE

– We continue to develop a supportive and enabling environment that gets the best out of our people from both the Charity side and the integrated operations with our partners, also ensuring that our Trustees are engaged and involved in this work.

- ✓ Support all our people to be leaders through learning and opportunity, including understanding and investing in the individual development of our talented team.
- ✓ We have introduced regular wellbeing checks within the organisation, to ensure that our teams are supported.

INCOME

– To ensure our financial security and sustainability over the next five years and fund our organisational objectives, secure long-term, diverse and sustainable income streams.

- ✓ Launch a transformational capital appeal, to raise the funds needed to deliver our future clinical and operational ambitions to save more lives.
- ✓ Develop our legacy programme, encouraging supporters to leave a gift to us in their will.
- ✓ Continue to grow donations from individuals, corporate partners, trusts and foundations.

OUTSTANDING CARE

– To improve patient care and to end preventable deaths.

- ✓ Invest in and develop our responders to be paramedics.
- ✓ Through continued investment in our digital transformation project, ensure that we are collecting and recording data to drive our research, innovations and improvements and drive efficiencies for our teams.
- ✓ Continue our work with the emergency services in London to develop the lessons from Major Incidents and plan for future events.
- ✓ Connecting with the people of North-West London – increase the number of charity givers in North-West London who support our service and understand we are a Charity.
- ✓ Continue to develop our community programme to engage with adults and children.



THE CREW WAS VERY ATTENTIVE AND SHOWED GENUINE CONCERNS REGARDING THE CLIENT CONCERNED.



**THE MOST INCREDIBLE
ASSET WE HAVE IN
NORTH-WEST LONDON**



**UNBELIEVABLE SERVICE,
WONDERFUL PEOPLE. WE
ARE SO LUCKY TO HAVE
HATZOLA. THANK YOU**



**THE TEAM WERE
FLAWLESS FROM START
TO FINISH. YOU GUYS
ARE THE BEST!!!!**



**HATZOLA IS THE MOST WONDERFUL
SERVICE AND THE MEDIGS ARE
UNFAILINGLY PROFESSIONAL, KIND
AND CONSIDERATE. THANK YOU**



**WE THINK HATZOLA
IS INCREDIBLE. THANK
YOU VERY MUCH
FOR ALL YOU DO**

TRUSTEES' ANNUAL REPORT (continued)

The trustees present their report and the financial statements of the charity for the year ended 31 March 2023.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered charity name	Hatzola Northwest Trust
Charity registration number	1041441
Principal office	The Sorting Office 2a St Georges Road London NW11 0LR
The trustees	Mr L Blitz Mr J Jackson (Resigned 4 November 2022) Mr S Klein Mr B Liebermann Mr A Ormonde (Resigned 30 June 2022) Mr S Richman (Appointed 1 December 2022)
Auditor	Cohen Arnold Chartered accountants & statutory auditor New Burlington House 1075 Finchley Road LONDON NW11 0PU
Bankers	Barclays Bank Plc Leicester LE87 2BB

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The official name of the charity is Hatzola Northwest Trust and it is a registered charity constituted by a Declaration of Trust dated 9 September 1994 and amended by Deed on 26 December 2012.

It is registered as a charity with the Charity Commission and its charity number is 1041441.

Appointment, training and recruitment of trustees

The trustees have no beneficial interest in the charity and are chosen by agreement of trustees at an annual meeting. The choice is based on applicants' medical and community knowledge.

New trustees are provided with trustee induction training which includes an understanding of the content of the Deed of Trust, their legal obligations under the Charities Act, the organisational structure of the charity and the recent financial performance of the charity. Trustees are encouraged to attend appropriate external training events which enhance their knowledge and skill thereby improving their performance.

Management of the charity

The day-to-day affairs of the charity are administered by an operation manager and managed by a committee of volunteers who are elected by the membership. The council of trustees supervise the activities of the committee. Staff are remunerated in line with roles with similar responsibilities in the charity sector.

Related parties and co-operations with other organisations

None of our trustees receive remuneration or other benefit from their work with the charity. Any connection between a trustee of the charity with a supplier company must be disclosed to the full board of trustees in the same way as any other contractual relationship with a related party. In the current year no such related party transactions were reported.

None of the trustees have any beneficial interest in the charity.

OBJECTIVES AND ACTIVITIES

The charity's objects are the protection and preservation of health and the relief of sickness. In particular, by the provision of first aid relief and assistance to person who are ill or sick or otherwise in need of medical care and attention or hospital or clinical nursing services, provision of first aid training and the provision of first aid cover at public events in the North West London area.

The trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

Investments

The charity investment objectives include ensuring that there is minimal risk to its capital. The charity is satisfied that this objective has been met by its risk-free investment and thereby fulfilling the trustees' responsibilities.

TRUSTEES' ANNUAL REPORT (continued)

FINANCIAL REVIEW

Risk management

The trustees have examined the major strategic, business and operational risks which the charity faces and confirm that systems have been established to enable reports to be produced so that the necessary steps can be taken to lessen these risks.

The trustees have a risk management strategy which comprises:

- an annual review of the principal risks and uncertainties that the charity face;
- the establishment of policies, systems and procedures to mitigate those risks identified in the annual review; and;
- the implementation of procedures designed to minimise or manage any potential impact on the charity should those risks materialise.

This work has identified that financial sustainability is the major financial risk for the charity. A key element in the management of financial risk is a regular review of available liquid funds to settle debts as they fall due to ensure sufficient working capital by the charity.

Attention has also been focused on non-financial risks arising from health and safety of the users. These risks are managed by having robust policies and procedures in place, and regular training to ensure that our emergency responders have the required skills, knowledge and competence to administer lifesaving procedures. The trustees are satisfied that these systems and procedures manage all relevant risks.

Reserves policy

As at 31 March 2023, £1,064,615 was held as unrestricted funds and £502,404 as restricted funds, which £230,000 is earmarked for a new building.

It is the policy of the charity to hold in reserve a minimum of one year's anticipated expenditure to cover in the event of the trust being unable to raise funds for any particular reason.

Investment policy and its objectives

It is the policy of the charity to maintain its funds in the form of liquid assets.

PLANS FOR FUTURE PERIODS

The charity plans to continue to increase, where possible, its existing activities.

TRUSTEES' RESPONSIBILITIES STATEMENT

The trustees are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, of the charity for that period.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the applicable Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the applicable Charities (Accounts and Reports) Regulations, and the provisions of the Trust Deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees' annual report was approved on 15 January 2024 and signed on behalf of the board of trustees by:



Mr B Liebermann
Trustee

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HATZOLA NORTHWEST TRUST

OPINION

We have audited the financial statements of Hatzola Northwest Trust (the 'charity') for the year ended 31 March 2023 which comprise the statement of financial activities, statement of financial position, statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Charities Act 2011.

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

CONCLUSIONS RELATING TO GOING CONCERN

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

OTHER INFORMATION

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Charities Act 2011 requires us to report to you if, in our opinion:

- the information given in the trustees' report is inconsistent in any material respect with the financial statements; or
- adequate accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

RESPONSIBILITIES OF TRUSTEES

As explained more fully in the trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HATZOLA NORTHWEST TRUST (continued)

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- We obtained an understanding of the legal and regulatory frameworks that are applicable to the charity through discussion with the trustees and identified financial reporting legislation and charity legislation as being most significant to these financial statements.

- We communicated these identified frameworks amongst our audit team and remained alert to any indications of non-compliance throughout the audit. We ensured that the engagement team had sufficient competence and capability to identify or recognise non-compliance with the laws and regulations.
- We discussed with the trustees the policies and procedures regarding compliance with these legal and regulatory frameworks.
- We assessed the susceptibility of the charity's financial statements to material misstatement due to non-compliance with legal and regulatory frameworks, including how fraud might occur, by enquiry with the trustees during the planning and finalisation stages of our audit. The susceptibility to such material misstatement was determined to be low.
- Based on this understanding, we designed our audit procedures to identify non-compliance with the identified legal and regulatory frameworks, which were part of our procedures on the related financial statement items.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not

detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

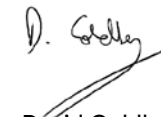
We communicate with those charged

with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Cohen Arnold is eligible for appointment as auditor of the charity by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

USE OF OUR REPORT

This report is made solely to the charity's members, as a body, in accordance with section 144 of the Charities Act 2011 and regulations made under section 154 of that Act. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.



David Goldberg FCA
(Senior Statutory Auditor)

For and on behalf of

Cohen Arnold
Chartered accountants & statutory auditor
New Burlington House
1075 Finchley Road
LONDON
NW11 0PU

Our audit was completed on 15 January 2024 and our opinion was expressed at that date.

STATEMENT OF FINANCIAL ACTIVITIES

	Note	2023			2022
		Unrestricted funds	Restricted funds	Total funds	Total funds
		£	£	£	£
Income and endowments					
Donations and legacies	4	1,475,344	321,089	1,796,433	813,348
Investment income	5	682	–	682	28
Total income		<u>1,476,026</u>	<u>321,089</u>	<u>1,797,115</u>	<u>813,376</u>
Expenditure					
Expenditure on raising funds:					
Costs of raising donations and legacies	6	(78,575)	–	(78,575)	(12,423)
Expenditure on charitable activities	7,8	(853,752)	–	(853,752)	(693,770)
Total expenditure		<u>(932,327)</u>	<u>–</u>	<u>(932,327)</u>	<u>(706,193)</u>
Net income		<u>543,699</u>	<u>321,089</u>	<u>864,788</u>	<u>107,183</u>
Transfers between funds		48,685	(48,685)	–	–
Net movement in funds		<u>592,384</u>	<u>272,404</u>	<u>864,788</u>	<u>107,183</u>
Reconciliation of funds					
Total funds brought forward		472,231	230,000	702,231	595,048
Total funds carried forward		<u>1,064,615</u>	<u>502,404</u>	<u>1,567,019</u>	<u>702,231</u>

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The notes on pages 31 to 40 form part of these financial statements.

STATEMENT OF FINANCIAL POSITION

	Note	2023		2022
		£	£	£
FIXED ASSETS				
Tangible fixed assets	15		379,841	373,521
CURRENT ASSETS				
Debtors	16	16,070		7,500
Investments	17	253,846		253,293
Cash at bank and in hand		<u>943,685</u>		<u>94,641</u>
		1,213,601		355,434
CREDITORS: amounts falling due within one year				
	19	<u>(26,423)</u>		<u>(26,724)</u>
NET CURRENT ASSETS			1,187,178	328,710
TOTAL ASSETS LESS CURRENT LIABILITIES			1,567,019	702,231
NET ASSETS			1,567,019	702,231
FUNDS OF THE CHARITY				
Restricted funds			502,404	230,000
Unrestricted funds			1,064,615	472,231
Total charity funds	21		1,567,019	702,231

These financial statements were approved by the board of trustees and authorised for issue on 15 January 2024, and are signed on behalf of the board by:



Mr S Klein
Trustee



Mr B Liebermann
Trustee

The notes on pages 31 to 40 form part of these financial statements.

STATEMENT OF CASH FLOWS

	2023	2022
Note	£	£
CASH FLOWS FROM OPERATING ACTIVITIES		
Net income/(expenditure)	864,788	107,183
<i>Adjustments for:</i>		
Depreciation of tangible fixed assets	106,813	109,407
Other interest receivable and similar income	(682)	(28)
Interest payable and similar charges	1,230	747
Accrued expenses	5,790	–
<i>Changes in:</i>		
Trade and other debtors	(8,570)	(7,500)
Trade and other creditors	(6,091)	14,245
Cash generated from operations	<u>963,278</u>	<u>224,054</u>
Interest paid	(1,230)	(747)
Interest received	682	28
Net cash from operating activities	<u>962,730</u>	<u>223,335</u>
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchase of tangible assets	(113,133)	(328,608)
Net cash used in investing activities	<u>(113,133)</u>	<u>(328,608)</u>
NET DECREASE IN CASH AND CASH EQUIVALENTS	849,597	(105,273)
CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR	347,934	453,207
CASH AND CASH EQUIVALENTS AT END OF YEAR	18 1,197,531	347,934

The notes on pages 31 to 40 form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS

1. GENERAL INFORMATION

The charity is a public benefit entity and a registered charity in England and Wales and is unincorporated. The address of the principal office is The Sorting Office, 2a St Georges Road, London, NW11 0LR.

2. STATEMENT OF COMPLIANCE

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011.

3. ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared on the historical cost basis and the functional currency of the charity is sterling, rounded to the nearest whole pound.

The charity meets the definition of a public benefit entity under FRS 102.

Going concern

These financial statements have been prepared in accordance with accounting principles appropriate to a going concern, as the trustees have a reasonable expectation that the charity has adequate resources to continue in existence for the foreseeable future by meeting its obligations as they fall

due, based on the current net asset position of the charity and available sources of finance.

Judgements and key sources of estimation uncertainty

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. These estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

The trustees do not consider there are any critical judgements or sources of estimation uncertainty requiring disclosure beyond the accounting policies listed below.

Fund accounting

Unrestricted funds

General unrestricted funds comprise the accumulated surplus or deficit on income and expenditure account. They are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

NOTES TO THE FINANCIAL STATEMENTS (continued)

Restricted funds

Restricted funds are the accumulation of all donations given to the charity. These may be subject to wishes requested by the donor when they make these gifts. Under normal circumstances these wishes will be honoured if they fall within the objects of the charity.

Incoming resources

All income is included in the statement of financial activities when entitlement has passed to the charity, it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably;
- interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank;
- income tax recoverable in respect of gift aid donations received is accounted for on an accrual basis.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods;
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities;
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Operating leases

Lease payments are recognised as an expense over the lease term on a straight-line basis. The aggregate benefit of lease incentives is recognised as a reduction to expense over the lease term, on a straight-line basis.

Tangible assets

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Medical and communication equipment
- 15% reducing balance

Garage & transmitter base
- 20% reducing balance

Ambulances
- 25% reducing balance

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

Trade and other debtors

Trade and other debtors are recognised initially at transaction price plus attributable transaction costs. Subsequent to initial recognition, trade and other debtors that are classified as receivable within one year are measured at the undiscounted amount of the cash or other consideration expected to be received net of impairment.

Trade and other creditors

Trade and other creditors are recognised initially at transaction price less attributable transaction costs. Subsequent to initial recognition trade and other creditors that are classified as payable within one year are measured at the discounted amount of the cash or other consideration expected to be paid.

Cash and cash equivalents

Cash and cash equivalents in the statement of financial position comprise cash at bank.

Defined contribution plans

Contributions to defined contribution plans are recognised as an expense in the period in which the related service is provided. Prepaid contributions are recognised as an asset to the extent that the prepayment will lead to a reduction in future payments or a cash refund.

When contributions are not expected to be settled wholly within 12 months of the end of the reporting date in which the employees render the related service, the liability is measured on a discounted present value basis. The unwinding of the discount is recognised as an expense in the period in which it arises.

NOTES TO THE FINANCIAL STATEMENTS (continued)

4. DONATIONS AND LEGACIES

	Unrestricted Funds	Restricted Funds	Total Funds 2023
	£	£	£

DONATIONS

Donations received	1,475,344	321,089	1,796,433
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	Unrestricted Funds	Restricted Funds	Total Funds 2022
	£	£	£

DONATIONS

Donations received	612,324	201,024	813,348
--------------------	---------	---------	---------

5. INVESTMENT INCOME

	Unrestricted Funds	Total Funds 2023	Restricted Funds	Total Funds 2022
	£	£	£	£
Interest income	682	682	28	28

6. COSTS OF RAISING DONATIONS AND LEGACIES

	Unrestricted Funds	Total Funds 2023	Restricted Funds	Total Funds 2022
	£	£	£	£
Fundraising costs	78,575	78,575	12,423	12,423

7. EXPENDITURE ON CHARITABLE ACTIVITIES BY FUND TYPE

	Unrestricted Funds	Total Funds 2023	Restricted Funds	Total Funds 2022
	£	£	£	£
Emergency response services	780,492	780,492	650,294	650,294
Support costs	73,260	73,260	43,476	43,476
	853,752	853,752	693,770	693,770

8. EXPENDITURE ON CHARITABLE ACTIVITIES BY ACTIVITY TYPE

	Activities undertaken directly	Support costs	Total funds 2023	Total Funds 2022
	£	£	£	£
Emergency response services	780,492	62,994	843,486	690,213
Governance costs	–	10,266	10,266	3,557
	780,492	73,260	853,752	693,770

9. ANALYSIS OF SUPPORT COSTS

	Emergency response services	Total 2023	Total 2022
	£	£	£
General office	61,764	61,764	39,172
Finance costs	1,230	1,230	747
Governance costs	10,266	10,266	3,557
	73,260	73,260	43,476

NOTES TO THE FINANCIAL STATEMENTS (continued)

10. NET INCOME

Net income is stated after charging/(crediting):

	2023	2022
	£	£
Depreciation of tangible fixed assets	106,813	109,407

11. AUDITORS REMUNERATION

	2023	2022
	£	£
Fees payable for the audit of the financial statements	7,800	–

12. INDEPENDENT EXAMINATION FEES

	2023	2022
	£	£
Fees payable to the independent examiner for: Independent examination of the financial statements	–	4,680

13. STAFF COSTS

The total staff costs and employee benefits for the reporting period are analysed as follows:

	2023	2022
	£	£
Wages and salaries	91,259	18,750
Social security costs	5,586	–
Employer contributions to pension plans	2,284	484
	99,129	19,234

The average head count of employees during the year was 2 (2022: 1).

No employee received employee benefits of more than £60,000 during the year (2022: Nil).

Key Management Personnel

Key management personnel include all persons that have authority and responsibility for planning, directing and controlling the activities of the charity. The total compensation paid to key management personnel for services provided to the charity was £91,259 (2022: £18,750).

14. TRUSTEE REMUNERATION AND EXPENSES

No remuneration or other benefits from employment with the charity or a related entity were received by the trustees.

15. TANGIBLE FIXED ASSETS

	Medical & communication equipment	B. E. Alfreds garage & transmitter base	Ambulances	Total
	£	£	£	£
Cost				
At 1 April 2022	382,644	28,788	878,132	1,289,564
Additions	52,261	–	60,872	113,133
At 31 March 2023	434,905	28,788	939,004	1,402,697
Depreciation				
At 1 April 2022	286,547	28,484	601,012	916,043
Charge for the year	22,254	61	84,498	106,813
At 31 March 2023	308,801	28,545	685,510	1,022,856
Carrying amount				
At 31 March 2023	126,104	243	253,494	379,841
At 31 March 2022	96,097	304	277,120	373,521

16. DEBTORS

	2023	2022
	£	£
Trade debtors	1,070	–
Other debtors	15,000	7,500
	16,070	7,500

NOTES TO THE FINANCIAL STATEMENTS (continued)

17. INVESTMENTS

	2023	2022
	£	£
Short-term deposits	<u>253,846</u>	<u>253,293</u>

18. CASH AND CASH EQUIVALENTS

	2023	2022
	£	£
Cash and cash equivalents comprise the following:		
Cash at bank and in hand	943,685	94,641
Short-term deposits	<u>253,846</u>	<u>253,293</u>
	<u>1,197,531</u>	<u>347,934</u>

19. CREDITORS: amounts falling due within one year

	2023	2022
	£	£
Trade creditors	11,709	23,604
Accruals and deferred income	8,910	3,120
Social security and other taxes	2,565	–
Other creditors	<u>3,239</u>	<u>–</u>
	<u>26,423</u>	<u>26,724</u>

20. PENSIONS AND OTHER POST RETIREMENT BENEFITS

Defined contribution plans

The amount recognised in income or expenditure as an expense in relation to defined contribution plans was £2,284 (2022: £484).

The defined contribution plan expenses are allocated to the unrestricted funds, which is consistent with the accounting treatment of staff costs.

21. ANALYSIS OF CHARITABLE FUNDS

Unrestricted funds

	At 1 April 2022	Income	Expenditure	Transfers	At 31 March 2023
	£	£	£	£	£
General funds	472,231	1,476,026	(932,327)	48,685	<u>1,064,615</u>

	At 1 April 2021	Income	Expenditure	Transfers	At 31 March 2022
	£	£	£	£	£
General funds	<u>365,048</u>	<u>612,352</u>	<u>(706,193)</u>	<u>201,024</u>	<u>472,231</u>

Restricted funds

	At 1 April 2022	Income	Expenditure	Transfers	At 31 March 2023
	£	£	£	£	£
Restricted Fund	<u>230,000</u>	<u>321,089</u>	<u>–</u>	<u>(48,685)</u>	<u>502,404</u>

	At 1 April 2021	Income	Expenditure	Transfers	At 31 March 2022
	£	£	£	£	£
Restricted Fund	<u>230,000</u>	<u>201,024</u>	<u>–</u>	<u>(201,024)</u>	<u>230,000</u>

NOTES TO THE FINANCIAL STATEMENTS (continued)

22. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds	Restricted Funds	Total Funds 2023
	£	£	£
Tangible fixed assets	379,841	–	379,841
Current assets	711,197	502,404	1,213,601
Creditors less than 1 year	(26,423)	–	(26,423)
Net assets	1,064,615	502,404	1,567,019

	Unrestricted Funds	Restricted Funds	Total Funds 2022
	£	£	£
Tangible fixed assets	373,521	–	373,521
Current assets	125,434	230,000	355,434
Creditors less than 1 year	(26,724)	–	(26,724)
Net assets	472,231	230,000	702,231

23. ANALYSIS OF CHANGES IN NET DEBT

	At 1 Apr 2022	Cash flows	At 31 Mar 2023
	£	£	£
Cash at bank and in hand	94,641	849,044	943,685
Current asset investments	253,293	553	253,846
	347,934	849,597	1,197,531

24. OPERATING LEASE COMMITMENTS

The total future minimum lease payments under non-cancellable operating leases are as follows:

	2023	2022
	£	£
Not later than 1 year	33,779	38,820
Later than 1 year and not later than 5 years	42,329	76,108
	76,108	114,928

25. RELATED PARTIES

There are no related party transactions that require disclosure.





HATZOLA
NORTHWEST
EMERGENCY AMBULANCE SERVICE

HATZOLA NORTHWEST TRUST

England & Wales - Charity number 1041441

Accounts



TRUSTEES' ANNUAL REPORT & ACCOUNTS 2022

▶▶ Help Us, **Save Them**



HATZOLA
NORTHWEST
EMERGENCY AMBULANCE SERVICE



THE TEAM WERE BEYOND OUTSTANDING - IT WAS SHABBAT AND THEY WENT BEYOND THE CALL OF DUTY TO HELP A VERY DISTRESSED YOUNG MAN IN SEVERE PAIN FROM TRAUMA- BEYOND GRATEFUL.



CONTENT

Trustees' Annual Report (incorporating the Director's Report)	3
Independent examiner's report to the trustees	23
Statement of financial activities (including income and expenditure account)	24
Statement of financial position	25
Statement of cash flows	26
Notes to the financial statements	27

TRUSTEES' ANNUAL REPORT TRUSTEES' STATEMENT

It is always a great pleasure to be able to reflect on the year that has just passed.

Day to day we concentrate on the next thing that needs to be done. Whether that's the next mission that we might be called to or the next budget meeting that we have to prepare for, we are all so busy —from frontline crew to the support staff at the charity —that we don't always have the opportunity to take stock, pause and consider what we have all achieved together.

That sense of togetherness brings me great pride. We can only continue to save lives thanks to the wonderful team and partnership that believes so passionately in our mission and vision.

Together, our wonderful, dedicated volunteers work tirelessly so that we can be there for the North-West London community, 24 hours a day, every day of the year.

Our volunteers and donors give their time and recently their money to help us raise a staggering £1.6M in our recent 'Help Us, Save Them' fundraising campaign which will be used over the coming years to continue operating at an enhanced level.

The trustees and committee have provided support and counsel to help the membership achieve its ambitious strategic goals safely, during a period of substantial change.

None of this has been guaranteed as we still feel the aftereffects of the pandemic. Whilst restrictions eased over the last year, the responders still saw the reality of COVID-19 on patients and NHS resources.

Thanks to our strong financial performance over the last few years we have been able to maintain investment in our operations and fundraising.

In our annual report and accounts for 2021-2022, we share the backstory of our journey over the last 12 months and how we are moving forward.

So, I must finish by saying a big thank you to all of you that help this charity save lives every day in North-West London. It is the greatest role I will ever have and your support and dedication to the cause is what makes it such a privilege.

L Blitz,
Trustee



LOOKING BACK

Hatzola Northwest Trust was set up to provide the North-West London community with free pre-hospital emergency medical care and transportation. Since its inception, our volunteers have responded to thousands of emergencies every year, from minor injuries to life-threatening conditions.



LOOKING AHEAD

The charity's objects are the protection and preservation of health and the relief of sickness. In particular, by the provision of first aid relief and assistance to people who are ill or sick or otherwise in need of medical care and attention, provision of first aid training and the provision of first aid cover at public events in the North-West London area.



Additional ambulances

The organisation took delivery of two new ambulances and one new rapid response vehicle, to facilitate the increasing demand on the organisation's resources.



Paramedics

The organisation arranged for 7 of their current emergency responder volunteers to enroll on a 2 year paramedic course provided by ORMS to ensure that the organisation continues to deliver the highest level of clinical care and skills to the North-West London community.



Services

Our team continues to expand and in 2021/22, we recruited 8 new emergency responder volunteers to support the workload of the current emergency responder volunteers.



New Building

We now have a Hub facility in Temple Fortune to run training, workshops, meetings and office staff.

ACHIEVEMENT AND PERFORMANCE

The organisation has 53 emergency responder volunteers serving the local community of North- West London and during the year attended over 5,500 call-outs to individuals requiring emergency and urgent care. All these call-outs are monitored and dispatched by a group of 16 emergency call operator volunteers.

The charity operates with a fleet of 5 ambulances to facilitate the increasing demand on the organisations resources.

The charity is CQC regulated with emergency responder volunteers' certifications ranging from EMTs at FREC 3 to FREC 4.

The organisation continues to provide ongoing medical training to all their emergency responder volunteers to ensure that they are all equipped with the necessary skills, knowledge and competence to administer lifesaving procedures.

A Year In Numbers



Members
dispatched to
scene
10,100
times

16
Call
operators



2,330
Ambulances
dispatched



53
Emergency
responders



Took patient to
Hospitals:
1,204



**Busiest
member
attended
472 calls**



Calls in the year;
Calls received:
5,483

Calls attended:
3,454

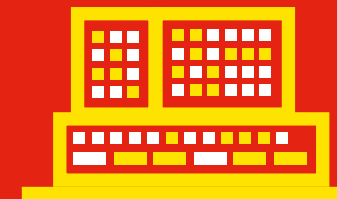


Most calls
in a day
24

Average
response time:
7.2 Min



Took patient
to Royal Free:
1,109



Hatzola Calls in the Year



SERVICES

Call taking and dispatch

24 hours a day, 365 days a year, Hatzola Northwest volunteer dispatchers are on shift, ready to answer emergency calls. They deal with a wide range of calls, including road accidents, home emergencies, emergency childbirth, and other urgent

health needs, as well as hundreds of calls relating to Covid-19. This year, Hatzola Northwest improved the Computer Aided Dispatch system, applying upgrades and updates, in line with changing legislation and compliance requirements.



Emergency Responders

Day or night, our volunteer emergency medical responders are on the road within minutes of an incoming call. They deal with each crisis efficiently and compassionately, helping to speed up each patients' road to recovery. Response time for critical and life-threatening situations is usually within minutes, making a significant difference to a patients' health outcomes. All our volunteers attend ongoing training, delivered by qualified medical trainers, to ensure that their skills are kept current and in line with developments in medical research and regulations.

On-site treatment

In addition to stabilising seriously ill patients and transporting them to the hospital, our volunteers are often able to treat minor emergencies on the spot, avoiding the need for hospitalisation.



YEARLY ACHIEVEMENTS

Throughout the year we have continually improved the quality and professionalism of our service to the community.

We have carried out new training and put many more structures in place to be as effective and efficient as possible. This has included:

- ✓ CQC Inspection
- ✓ Hilchos Shabbos shiurim
- ✓ Hiring of Ambulance for COVID-19
- ✓ Online training
- ✓ New Member Recruitment & Training
- ✓ Staff & Patient Survey
- ✓ Mental Health training
- ✓ Planning & Implementation of ambulances G6 & G7
- ✓ Additional SL cover for Shabbos
- ✓ Maternity Training
- ✓ Immunisations
- ✓ Health & Safety courses
- ✓ Dedicated Comms. Supervisor
- ✓ Paramedic training
- ✓ Immediate Life Support Course
- ✓ Blue Light Training
- ✓ Drop-in CPR Training
- ✓ Cardiac Team Leader
- ✓ Appointment of Fundraiser
- ✓ Preparation & Implementation of Covid-19 Support
- ✓ Purchase of PPE equipment
- ✓ New Kit Bags
- ✓ Liaison with external services, such as London Fire Brigade

“

I RANG HATZOLA NORTHWEST AS MY MOTHER BECAME POORLY VERY QUICKLY AND THE TWO MEN WHO ARRIVED WERE WONDERFUL IN CHECKING HER AND MAKING HER FEEL COMFORTABLE. IT WAS A HUGE RELIEF FOR ME TO KNOW THEY WERE ATTENDING TO HER AND I AM SO THANKFUL TO THEM.





PARAMEDICS

Reducing pressure on ambulance services is one of the NHS national priorities. Whilst this exposes a particular challenge for high acuity cases, there are ways to reduce pressure on the service overall by offering paramedics help with lower acuity cases.

Dispatching someone with advanced clinical skills to a patient, such as a paramedic, allows the patient to be better triaged and in cases where the patient can receive appropriate advice, or medication, not only improves their overall outcome but takes the load off the hospital and saves transportation.

On Monday 16th November 2020, Hatzola Northwest began a 2-year journey to become a Paramedic organisation in collaboration with Outreach Rescue Medic Skills. Seven Hatzola Northwest volunteers were enrolled into the two-year programme which will involve over 40 days of face-to-face training, 750 hours of self-directed learning and 1500 hours of supervised practice with an experienced Paramedic. They will be undertaking a range of modules including anatomy and physiology, medical and trauma emergencies, and paediatric and obstetric care. They will also be undertaking over 160 hours of training in local hospitals in order to become the best Paramedics.

By March 2023, Hatzola Northwest will aim to become the first Hatzola organisation in the UK to have 24/7 Paramedic cover to improve the assessment, management and treatment for our community.

The clinical lead for Hatzola Northwest, Kevin Cudon, an Advanced Paramedic Practitioner, believes this clinical development will make a huge difference in the care and treatment options for the community for generations to come. "We will be able to offer improved patient care including enhanced treatment for critical emergencies like cardiac arrests, fitting and trauma patients and enhanced pain relief and fluid therapy".

Hatzola Northwest Medical Director, Professor Stuart D Rosen MA MD FRCP, "We are extremely excited that seven of our members are spearheading the next stage of development of Hatzola Northwest! This represents a major commitment on the part of all concerned and we are confident that their tremendous efforts in training will transform the care that Hatzola Northwest can deliver - for the great benefit of the whole community."





THANK YOU HATZOLA. YOU ARRIVED WITHIN 15 MINUTES OF OUR CALL ABOUT MY FATHER WHO WAS VERY ILL WITH COVID-19. YOU HANDLED EVERYTHING BRILLIANTLY AND TOOK HIM TO HOSPITAL. THANK G-D HE IS NOW RECOVERING. WE CANNOT THANK YOU ENOUGH.

Patient feedback



Excellent service given with the right amount of professionalism and empathy towards the patient.



Hatzola are a phenomenal team and service. I am most grateful to the team for the level of speed, care and service provided every single time!!! Thank you so much.

PLANS FOR THE FUTURE AND LOOKING AHEAD

SAVE TIME

– Treat everyone who needs us, when and where they need us.

- ✓ Continue the provision of a 24 hours a day, seven days a week service using a fleet of rapid response cars.
- ✓ We continue to examine how we can better improve our services.

OUR CULTURE

– We continue to develop a supportive and enabling environment that gets the best out of our people from both the Charity side and the integrated operations with our partners, also ensuring that our Trustees are engaged and involved in this work.

- ✓ Support all our people to be leaders through learning and opportunity, including understanding and investing in the individual development of our talented team.
- ✓ We have introduced regular wellbeing checks within the organisation, particularly during the COVID-19 pandemic period, to ensure that our teams are supported.

INCOME

– To ensure our financial security and sustainability over the next five years and fund our organisational objectives, secure long-term, diverse and sustainable income streams.

- ✓ Launch a transformational capital appeal, to raise the funds needed to deliver our future clinical and operational ambitions to save more lives.
- ✓ Develop our legacy programme, encouraging supporters to leave a gift to us in their will.
- ✓ Continue to grow donations from individuals, corporate partners, trusts and foundations.

OUTSTANDING CARE

– To improve patient care and to end preventable deaths.

- ✓ Invest in and develop our responders to be paramedics.
- ✓ Through continued investment in our digital transformation project, ensure that we are collecting and recording data to drive our research, innovations and improvements and drive efficiencies for our teams.
- ✓ Continue our work with the emergency services in London to develop the lessons from Major Incidents and plan for future events.
- ✓ Connecting with the people of North-West London – increase the number of charity givers in North-West London who support our service and understand we are a Charity.
- ✓ Continue to develop our community programme to engage with adults and children.



“

THE CREW WAS VERY ATTENTIVE AND SHOWED GENUINE CONCERNS REGARDING THE CLIENT CONCERNED.



**THE MOST INCREDIBLE
ASSET WE HAVE IN
NORTH-WEST LONDON**



**UNBELIEVABLE SERVICE,
WONDERFUL PEOPLE. WE
ARE SO LUCKY TO HAVE
HATZOLA. THANK YOU**



**THE TEAM WERE
FLAWLESS FROM START
TO FINISH. YOU GUYS
ARE THE BEST!!!!**



**HATZOLA IS THE MOST WONDERFUL
SERVICE AND THE MEDICS ARE
UNFAILINGLY PROFESSIONAL, KIND
AND CONSIDERATE. THANK YOU**



**WE THINK HATZOLA
IS INCREDIBLE. THANK
YOU VERY MUCH
FOR ALL YOU DO**



**THANK YOU
HATZOLA FOR BEING
THERE FOR US.**

**YOUR QUICK
RESPONSE TIME AND
EFFICIENT DRIVING,
CONCERN FOR
THE PATIENT AND
KNOWLEDGE OF
THE HOSPITAL ALL
ENSURED THAT OUR
DAUGHTER RECEIVED
THE BEST CARE.**



STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The official name of the charity is Hatzola Northwest Trust and it is a registered charity constituted by a Declaration of Trust dated 9 September 1994 and amended by Deed on 26 December 2012.

It is registered as a charity with the Charity Commission and its charity number is 1041441.

Appointment, training and recruitment of trustees

The trustees have no beneficial interest in the charity and are appointed by agreement of trustees at an annual meeting. The choice is based on applicant's medical and community knowledge.

New trustees are provided with trustee induction training which includes an understanding of the content of the Deed of Trust, their legal obligations under the Charities Acts, the organisational structure of the charity and the recent financial performance of the charity. Trustees are encouraged to attend appropriate external training events which enhance their knowledge and skill thereby improving their performance.

Management of the charity

The day-to-day affairs of the charity are administered by an operation manager and managed by a committee of volunteers who are elected by the membership. The council of Trustees supervise the activities of the committee.

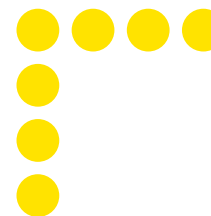
Related parties and co-operations with other organisations

None of our trustees receive remuneration or other benefit from their work with the charity. Any connection between a trustee of the charity with a supplier company must be disclosed to the full board of trustees in the same way as any other contractual relationship with a related party. In the current year no such related party transactions were reported.

Objectives and activities

The charity's objects are the protection and preservation of health and the relief of sickness. In particular, by the provision of first aid relief and assistance to people who are ill or sick or otherwise in need of medical care and attention, provision of first aid training and the provision of first aid cover at public events in the North-West London area.

The trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.



FINANCIAL REVIEW

The trustees are pleased with the performance of the charity during the year under review. The charity's services have grown over the year and the trustees successfully fundraised in order to meet these increased costs. The extra costs included employing new staff members and renting a new facility for the staff members and volunteers which also includes a training and lectures area, costs associated with training the paramedics and the costs of running two extra ambulances.

Total income in the year was £813,376 (2021: £481,810) an increase from the previous year due to the charity's fundraising efforts.

Total expenditure in the year was £706,193 (2021: £488,128) which increased due to the factors mentioned above.

Risk management

The trustees have examined the major strategic, business and operational risks which the charity faces and confirm that systems have been established to enable reports to be produced so that the necessary steps can be taken to lessen these risks.

The trustees have a risk management strategy which comprises:

- an annual review of the principal risks and uncertainties that the charity face;
- the establishment of policies, systems and procedures to mitigate those risks identified in the annual review; and;
- the implementation of procedures designed to minimise or manage any potential impact on the charity should those risks materialise.

This work has identified that financial sustainability is the major financial risk

for the charity. A key element in the management of financial risk is a regular review of available liquid funds to settle debts as they fall due to ensure sufficient working capital by the charity.

Attention has also been focused on non-financial risks arising from health and safety of the users. These risks are managed by having robust policies and procedures in place, and regular training to ensure that our emergency responders have the required skills, knowledge and competence to administer lifesaving procedures. The trustees are satisfied that these systems and procedures manage all relevant risks.

Reserves policy

As at 31 March 2022, £472,231 was held as unrestricted funds and £230,000 as restricted funds, which is earmarked for a new building.

It is the policy of the charity to hold in reserve a minimum of one year's anticipated expenditure to cover in the event of the trust being unable to raise funds for any particular reason.

Investment policy and its objectives

It is the policy of the charity to maintain its funds in the form of liquid assets.

Plans for future periods

The charity plans to continue to increase, where possible, its existing activities.

The trustees' annual report was approved on 24/01/2023 and signed on behalf of the board of trustees by:



Mr B Liebermann
Trustee

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF HATZOLA NORTHWEST TRUST

I report to the trustees on my examination of the financial statements of Hatzola Northwest Trust ('the charity') for the year ended 31 March 2022.

RESPONSIBILITIES AND BASIS OF REPORT

As the trustees of the charity you are responsible for the preparation of the financial statements in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of

the charity's financial statements carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

INDEPENDENT EXAMINER'S STATEMENT

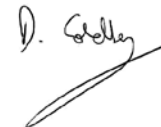
Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales (ICAEW), which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the financial statements do not accord with those records; or
3. the financial statements do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities

(Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



David Goldberg FCA, DChA
Independent Examiner

New Burlington House
1075 Finchley Road
LONDON
NW11 0PU

Date: 24/01/2023

STATEMENT OF FINANCIAL ACTIVITIES

	Note	2022			2021
		Unrestricted funds	Restricted funds	Total funds	Total funds
		£	£	£	£
Income and endowments					
Donations and legacies	4	612,324	201,024	813,348	481,552
Investment income	5	28	–	28	258
Total income		<u>612,352</u>	<u>201,024</u>	813,376	<u>481,810</u>
Expenditure					
Expenditure on raising funds:					
Costs of raising donations and legacies	6	(12,423)	–	(12,423)	(6,135)
Expenditure on charitable activities	7,8	(693,770)	–	(693,770)	(481,993)
Total expenditure		<u>(706,193)</u>	<u>–</u>	(706,193)	<u>(488,128)</u>
Net income/(expenditure)		<u>(93,841)</u>	<u>201,024</u>	107,183	<u>(6,318)</u>
Transfers between funds		<u>201,024</u>	<u>(201,024)</u>	<u>–</u>	<u>–</u>
Net movement in funds		<u>107,183</u>	<u>–</u>	107,183	<u>(6,318)</u>
Reconciliation of funds					
Total funds brought forward		<u>365,048</u>	<u>230,000</u>	595,048	<u>601,366</u>
Total funds carried forward		<u>472,231</u>	<u>230,000</u>	702,231	<u>595,048</u>

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

STATEMENT OF FINANCIAL POSITION

	Note	2022		2021	
		£	£	£	£
FIXED ASSETS					
Tangible fixed assets	14		373,521		154,320
CURRENT ASSETS					
Debtors	15	7,500		–	
Cash at bank and in hand		<u>347,934</u>		<u>453,207</u>	
		355,434		453,207	
CREDITORS: amounts falling due within one year					
	16	<u>(26,724)</u>		<u>(12,479)</u>	
NET CURRENT ASSETS			328,710		440,728
TOTAL ASSETS LESS CURRENT LIABILITIES			702,231		595,048
NET ASSETS			702,231		595,048
FUNDS OF THE CHARITY					
Restricted funds			230,000		230,000
Unrestricted funds			472,231		365,048
Total charity funds	18		702,231		595,048

These financial statements were approved by the board of trustees and authorised for issue on 24/01/2023, and are signed on behalf of the board by:



Mr S Klein
Trustee



Mr B Liebermann
Trustee

STATEMENT OF CASH FLOWS

	2022	2021
	£	£
CASH FLOWS FROM OPERATING ACTIVITIES		
Net income/(expenditure)	107,183	(6,318)
<i>Adjustments for:</i>		
Depreciation of tangible fixed assets	109,407	41,334
Other interest receivable and similar income	(28)	(258)
Interest payable and similar charges	747	764
<i>Changes in:</i>		
Trade and other debtors	(7,500)	3,690
Trade and other creditors	14,245	(13,760)
Cash generated from operations	<u>224,054</u>	<u>25,452</u>
Interest paid	(747)	(764)
Interest received	28	258
Net cash from operating activities	<u>223,335</u>	<u>24,946</u>
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchase of tangible assets	(328,608)	(46,434)
Net cash used in investing activities	<u>(328,608)</u>	<u>(46,434)</u>
NET DECREASE IN CASH AND CASH EQUIVALENTS	<u>(105,273)</u>	<u>(21,488)</u>
CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR	<u>453,207</u>	<u>474,695</u>
CASH AND CASH EQUIVALENTS AT END OF YEAR	<u>347,934</u>	<u>453,207</u>

NOTES TO THE FINANCIAL STATEMENTS

1. GENERAL INFORMATION

The charity is a public benefit entity and a registered charity in England and Wales and is unincorporated. The address of the principal office is The Sorting Office, 2a St Georges, Road, London, NW11 0LR.

2. STATEMENT OF COMPLIANCE

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011.

3. ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared on the historical cost basis.

The charity meets the definition of a public benefit entity under FRS 102. The financial statements are prepared in sterling, which is the functional currency of the entity.

Going concern

These financial statements have been prepared in accordance with accounting principles appropriate to a going concern, as the trustees have a reasonable expectation that the charity has adequate resources to continue in existence for the foreseeable future by meeting its obligations as they fall due, based on the current net asset position

of the charity and available sources of finance.

Judgements and key sources of estimation uncertainty

The preparation of financial statements in conformity with FRS 102 requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the charity's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed in note 20.

Fund accounting

Unrestricted funds

General unrestricted funds comprise the accumulated surplus or deficit on the Statement Of Financial Activities. They are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Restricted funds

Restricted funds are the accumulation of all donations given to the charity. These may be subject to wishes requested by the donor when they make these gifts. Under normal circumstances these wishes will be honoured if they fall within the objects of the charity.

Incoming resources

All income is included in the statement of financial activities when entitlement has passed to the charity, it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The

NOTES TO THE FINANCIAL STATEMENTS (continued)

following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably;
- interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank;
- income tax recoverable in respect of gift aid donations received is accounted for on an accrual basis.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods;
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities;
- other expenditure includes all

expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Tangible assets

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Medical and communication equipment	- 15% reducing balance
Garage & transmitter base	- 20% reducing balance
Ambulances	- 25% reducing balance

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

Trade and other debtors

Trade and other debtors are recognised initially at transaction price plus attributable transaction costs.

Subsequent to initial recognition, trade and other debtors that are classified as receivable within one year are measured at the undiscounted amount of the cash or other consideration expected to be received net of impairment.

Trade and other creditors

Trade and other creditors are recognised initially at transaction price less attributable transaction costs. Subsequent to initial recognition trade and other creditors that are classified as payable within one year are measured at the discounted amount of the cash or other consideration expected to be paid.

Cash and cash equivalents

Cash and cash equivalents in the statement of financial position comprise cash at bank.

Defined contribution plans

Contributions to defined contribution plans are recognised as an expense in the period in which the related service is provided. Prepaid contributions are recognised as an asset to the extent that the prepayment will lead to a reduction in future payments or a cash refund.

When contributions are not expected to be settled wholly within 12 months of the end of the reporting date in which the employees render the related service, the liability is measured on a discounted present value basis. The unwinding of the discount is recognised as an expense in the period in which it arises.

4. DONATIONS AND LEGACIES

	Unrestricted Funds	Restricted Funds	Total Funds 2022
	£	£	£
DONATIONS			
Donations	612,324	201,024	813,348

	Unrestricted Funds	Restricted Funds	Total Funds 2021
	£	£	£
DONATIONS			
Donations	481,552	–	481,552

5. INVESTMENT INCOME

	Unrestricted Funds	Total Funds 2022	Restricted Funds	Total Funds 2021
	£	£	£	£
Interest income	28	28	258	258

NOTES TO THE FINANCIAL STATEMENTS (continued)

6. COSTS OF RAISING DONATIONS AND LEGACIES

	Unrestricted Funds	Total Funds 2022	Restricted Funds	Total Funds 2021
	£	£	£	£
Costs of raising donations and legacies	12,423	12,423	6,135	6,135

7. EXPENDITURE ON CHARITABLE ACTIVITIES BY FUND TYPE

	Unrestricted Funds	Total Funds 2022	Restricted Funds	Total Funds 2021
	£	£	£	£
Emergency response services	650,294	650,294	435,017	435,017
Support costs	43,476	43,476	46,976	46,976
	693,770	693,770	481,993	481,993

8. EXPENDITURE ON CHARITABLE ACTIVITIES BY ACTIVITY TYPE

	Activities undertaken directly	Support costs	Total funds 2022	Total Funds 2021
	£	£	£	£
Emergency response services	650,294	39,919	690,213	479,113
Governance costs	–	3,557	3,557	2,880
	650,294	43,476	693,770	481,993

9. ANALYSIS OF SUPPORT COSTS

	Emergency response services	Total 2022	Total 2021
	£	£	£
Premises	–	–	474
General office	39,172	39,172	42,858
Finance costs	747	747	764
Governance costs	3,557	3,557	2,880
	43,476	43,476	46,976

10. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2022	2021
	£	£
Depreciation of tangible fixed assets	109,407	41,334

11. INDEPENDENT EXAMINATION FEES

	2022	2021
	£	£
Fees payable to the independent examiner for: Independent examination of the financial statements	3,557	2,880

12. STAFF COSTS

The total staff costs and employee benefits for the reporting period are analysed as follows:

	2022	2021
	£	£
Wages and salaries	18,750	–
Employer contributions to pension plans	484	–
	19,234	–

The average head count of employees during the year was 1 (2021: Nil).

No employee received employee benefits of more than £60,000 during the year (2021: Nil).

NOTES TO THE FINANCIAL STATEMENTS (continued)

13. TRUSTEE REMUNERATION AND EXPENSES

No remuneration or other benefits from employment with the charity or a related entity were received by the trustees.

14. TANGIBLE FIXED ASSETS

	Medical & communication equipment	B. E. Alfreds garage & transmitter base	Ambulances	Total
	£	£	£	£
Cost				
At 1 April 2021	333,822	28,788	598,346	960,956
Additions	48,822	–	279,786	328,608
At 31 March 2022	382,644	28,788	878,132	1,289,564
Depreciation				
At 1 April 2021	269,589	28,408	508,639	806,636
Charge for the year	16,958	76	92,373	109,407
At 31 March 2022	286,547	28,484	601,012	916,043
Carrying amount				
At 31 March 2022	96,097	304	277,120	373,521
At 31 March 2021	64,233	380	89,707	154,320

15. DEBTORS

	2022	2021
	£	£
Other debtors	7,500	–

16. CREDITORS: amounts falling due within one year

	2022	2021
	£	£
Trade creditors	23,604	9,359
Accruals and deferred income	3,120	3,120
	26,724	12,479

17. PENSIONS AND OTHER POST RETIREMENT BENEFITS

Defined contribution plans

The amount recognised in income or expenditure as an expense in relation to defined contribution plans was £484 (2021: £Nil).

18. ANALYSIS OF CHARITABLE FUNDS

Unrestricted funds

	At 1 April 2021	Income	Expenditure	Transfers	At 31 March 2022
	£	£	£	£	£
General funds	365,048	612,352	(706,193)	201,024	472,231
	At 1 April 2020	Income	Expenditure	Transfers	At 31 March 2021
	£	£	£	£	£
General funds	371,366	481,810	(488,128)	–	365,048

Restricted funds

	At 1 April 2021	Income	Expenditure	Transfers	At 31 March 2022
	£	£	£	£	£
Restricted Fund	230,000	201,024	–	(201,024)	230,000
	At 1 April 2020	Income	Expenditure	Transfers	At 31 March 2021
	£	£	£	£	£
Restricted Fund	230,000	–	–	–	230,000

NOTES TO THE FINANCIAL STATEMENTS (continued)

19. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds	Restricted Funds	Total Funds 2022
	£	£	£
Tangible fixed assets	373,521	–	373,521
Current assets	125,434	230,000	355,434
Creditors less than 1 year	(26,724)	–	(26,724)
Net assets	472,231	230,000	702,231

	Unrestricted Funds	Restricted Funds	Total Funds 2021
	£	£	£
Tangible fixed assets	154,320	–	154,320
Current assets	223,207	230,000	453,207
Creditors less than 1 year	(12,479)	–	(12,479)
Net assets	365,048	230,000	595,048

20. JUDGEMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY

Useful economic lives of tangible assets

The annual depreciation charge for tangible assets is sensitive to changes in the estimated useful economic lives and residual values of the assets. They are amended when necessary to reflect current estimates, based on economic utilisation and the physical condition of the assets.

21. ANALYSIS OF CHANGES IN NET DEBT

	At 1 Apr 2021	Cash flows	At 31 Mar 2022
	£	£	£
Cash at bank and in hand	453,207	(105,273)	347,934

22. RELATED PARTIES

There are no related party transactions that require disclosure.





HATZOLA
NORTHWEST
EMERGENCY AMBULANCE SERVICE

HATZOLA NORTHWEST TRUST

England & Wales - Charity number 1041441

Accounts



HATZOLA NORTHWEST TRUST

TRUSTEES' ANNUAL REPORT & ACCOUNTS 2021

Looking ahead...
To the future!



HATZOLA
NORTHWEST
EMERGENCY AMBULANCE SERVICE

CHARITY NUMBER - 1041441



TRUSTEES' ANNUAL REPORT

TRUSTEES' STATEMENT

CONTENT

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There is no doubt that the past year has been profoundly different to any other year in our 39 year history.

It's been a trying year for all, and none more so than for our NHS partners and others involved in the emergency services. Whilst at times it may have felt that there was not much to celebrate, we are proud of the role that we played and continue to play not only within our immediate community. Many of our volunteers went on to volunteer for shifts on the ICU wards in local hospitals, joined the vaccination program and assisted local doctors to reach their housebound patients and take bloods and other vital observations during the pandemic.

Hatzola Northwest has responded to the challenges with outstanding agility and professionalism, both in terms of patient care and from a Charity perspective and continues to offer outstanding patient care.

From the outset of the pandemic, the operations team had to implement a strategic review of supplies and operations and it was imperative that whatever the circumstances, they would remain available for anyone who required the service.

Hatzola unswervingly committed to supporting the community and our service remained operational 24/7.

The teams were in full PPE throughout their shifts, and thanks to the community financial support and the resourcefulness of the logistics department, we were able to maintain stock levels for all PPE and oxygen, which was required for almost all calls, even when many of the services were struggling to source.

In looking ahead to the future, our annual report and accounts for 2020-2021, we share the backstory of our journey over the last 12 months and how we are moving forward, with the pandemic in the past.

To all our supporters and volunteers – a heartfelt and very special thank you. With everyone pulling together as you did, we can reflect with pride on surviving this the most difficult of years and that throughout we remained alongside our community whenever a life was on the line.

**L Blitz,
Trustee**

LOOKING BACK

Hatzola Northwest Trust was set up to provide the North West London community with free pre-hospital emergency medical care and transportation. Since its inception, our volunteers have responded to thousands of emergencies every year, from minor injuries to life-threatening conditions.

LOOKING AHEAD

The charity's objects are the protection and preservation of health and the relief of sickness. In particular, by the provision of first aid relief and assistance to person who are ill or sick or otherwise in need of medical care and attention or hospital or clinical nursing services, provision of first aid training and the provision of first aid cover at public events in the North West London area.



Our team continues to expand and in 2020/21, they recruited and started training a group of 8 new emergency responder volunteers to support the workload of their current emergency responder volunteers.



The organisation arranged 7 of their current emergency responder volunteers to enroll on a 2 year paramedic course provided by ORMS to ensure that the organisation delivers the highest level of clinical care and skills to the North West London community.



The organisation is expecting delivery of two new fully equipped ambulances to add to our current fleet of 3 ambulances to facilitate the increasing demand on the organisation resources.



We have earmarked funds towards a new building to house our ambulances, training and offices.

ACHIEVEMENT AND PERFORMANCE

The organisation has 44 emergency responder volunteers serving the local community of North West London and during the year attended over 5,000 call-outs to individuals requiring emergency and urgent care. The call volume over the last two years has increased by over 60% due to Covid-19 related emergencies. All these call-outs are monitored and dispatched by a group of 16 emergency call operator volunteers.

The organisation is regulated by the CQC and participates in ongoing monitoring with excellent results. Emergency responder volunteers' certifications ranging from EMTs at FREC 3 to FREC 4.

The organisation continues to provide ongoing medical training to all their emergency responder volunteers to ensure that they are equipped with the necessary skills, knowledge and competence to administer lifesaving procedures.



A YEAR IN NUMBERS



Average response time of **7 minutes**

Ambulances dispatched over **2000 times**



Attended **105** suspected strokes



Average responded to 148.2 calls over the year with most being **481**



5495 calls in the year

Took a patient to the Royal Free **1041** times



Worked with London Ambulance Service on scene **127** times



Ratio of male to female patients of **3:2**

35 calls - most in a day

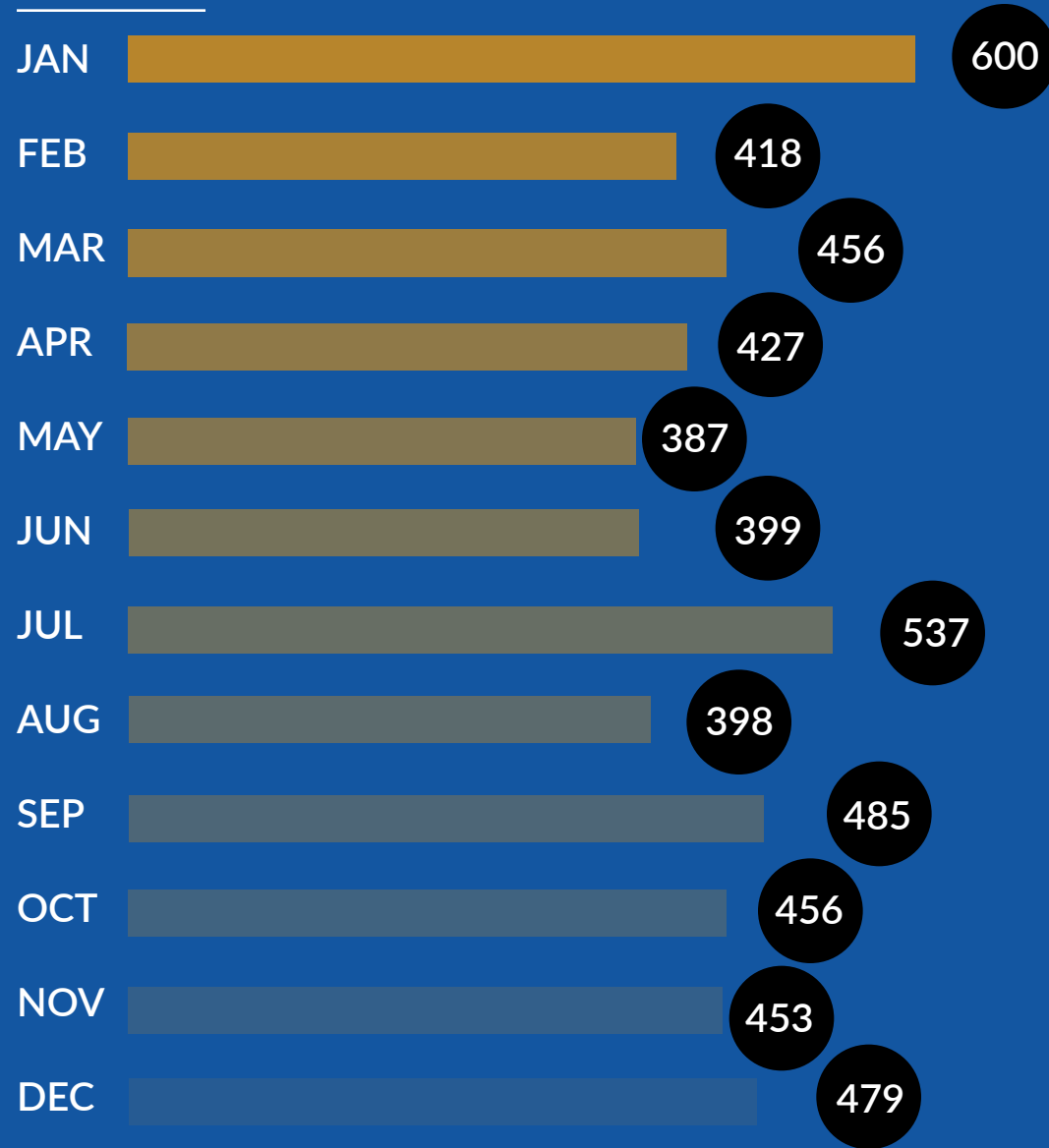


16 call operators

44 emergency responders



HATZOLA CALLS IN 2021



SERVICES

CALL TAKING AND DISPATCH

24 hours a day, 365 days a year, Hatzola volunteer dispatchers are on shift, ready to answer emergency calls. They deal with a wide range of calls, including road accidents, home emergencies, emergency childbirth, and other urgent health needs, as well as hundreds of calls relating to Covid-19. This year, Hatzola improved upon the Computer Aided Dispatch system, applying upgrades and updates, in line with changing legislation and compliance requirements.

EMERGENCY RESPONDERS

Day or night, our volunteer emergency medical responders are on the road within minutes of an

incoming call. They deal with each crisis efficiently and compassionately, helping to speed up each patient's road to recovery. Response time for critical and life-threatening situations is usually within minutes, making a significant difference to patient health outcomes. All our volunteers attend ongoing training, delivered by qualified medical trainers, to ensure that their skills are kept current and in line with developments in medical research and regulations.

ON-SITE TREATMENT

In addition to stabilising seriously ill patients and transporting them to the hospital, our volunteers are often able to treat minor emergencies on the spot, avoiding the need for hospitalisation.

COMMUNITY



COMMUNITY EDUCATION

Hatzola provides first aid sessions to local school staff, ensuring adequate provision for the care of minor injuries and traumas



Our members volunteered extensively to support the national Covid vaccination campaign



Our team took part in Inaugural Fire Brigade Hatzola briefing



COMMUNITY AWARENESS

Hatzola volunteers participate in local community safety awareness events, interacting with hundreds of adults and children, answering their questions and giving them a positive view of emergency services



Our trainee paramedic responders now respond to 999 calls in support of London Ambulance Service



“
We have had reason to use Hatzola a number of times for our kids and at all times the care has been second to none.
-Parent of children helped

HATZOLA SAVE A LIFE

Earlier this year, during lockdown, a nine-year-old boy – the son of Indian diplomats attached to the Embassy in London - was playing on his roller-blades, in a quiet street in North West London. From the CCTV footage available and eyewitness accounts, it appears that he suddenly felt very unwell and sat down on the kerb. He then vomited, passed out and became unconscious. The kids on the street who had witnessed this event and realised something very serious was amiss, ran quickly to the home of a Hatzola Northwest Volunteer, who lives a few houses away from the incident and banged urgently on his door.

Aryeh Moore, who was at home having dinner with his family, immediately dropped everything and ran out to assist the child. On arrival, the boy was unconscious and lifeless, with no breathing and no palpable pulse.

“You have to understand,” Aryeh told Hamodia, “that despite the urgency of the boy banging on my door, I was quite relaxed as I came out of my house and expected to simply find a child vomiting in the street. I didn’t dream I would be dealing with a ‘full-on’ cardiac arrest. I quickly realized, however, that this was indeed life-threatening and that every minute was now critical for his survival.

I immediately radioed in, asking for back up and assistance from other Hatzola members and also activated London Ambulance Service, as is our protocol for any cardiac arrest.”

Further Hatzola units arrived in under a minute. The patient was in cardiac arrest and in VF (a shockable heart rhythm known as ventricular fibrillation). Defibrillator pads were applied in an effort to restore normal heart rhythm and full CPR commenced. After just two shocks with the defibrillator coupled with five minutes of good quality chest compressions, the young boy regained a pulse with respiratory effort. London Ambulance Service then arrived and assisted with transport to the Royal Free Hospital Hampstead where he was initially treated. He was subsequently referred to Great Ormond Street and after three weeks of hospital treatment and numerous cardiac procedures he was discharged from hospital and allowed home.

In August, the family invited the Hatzola Northwest volunteers to come to their home in order show their appreciation for saving their child’s life. It was an emotional feeling for all, to see this young boy playing happily with his family and with the prospect of a full and happy life.

“There were moments that I really didn’t believe that we would have the outcome that we did. He must be a very special boy and I think we were just both in the right place at the right time,” continued Aryeh. “It was an amazing team effort and I dread to think what would have been the outcome if not for Hatzola. It is lovely to see him out on the street playing with his friends again and I’m happy that we were able to play a small part in what was undoubtedly a huge Kiddush Hashem.”

Professor Stuart Rosen, Consultant Cardiologist and Medical Director of Hatzola Northwest stated, *“This remarkable case demonstrates the importance of extremely prompt intervention in cases of collapse due to cardiac causes. It was the great privilege of Hatzola North West to administer early, effective defibrillation that was life-saving.”*

“He must be a very special boy and I think we were just both in the right place at the right time.”



COVID RESPONSE

During the COVID-19 pandemic our skilled and highly trained volunteer responders have been working long shifts with calls to the emergency number increasing by over 60%.

In true Hatzola style however, everyone kicked into gear, and we started planning; from sourcing sufficient PPE (personal protective equipment) and oxygen, to creating isolation ambulances and being part of the community monitoring programme with local GPs and Hospital Consultants.

Many of our volunteers went on to volunteer for shifts on the ICU wards in local hospitals, joined the vaccination program and assisted the local doctors to reach their housebound patients.

Hatzola volunteer responders will continue to deliver services wherever there is need - their skills, time and compassion can make all the difference. Our vital role in responding to the needs of the community across the nation has never been more urgent than during these life-changing times.

PATIENT FEEDBACK

Quality of care received

98%
EXCELLENT

Response time

95%
EXCELLENT

Call operator

97%
EXCELLENT

Would recommend

100%
EXCELLENT

PLANS FOR THE FUTURE AND LOOKING AHEAD

‘To save more lives in North West London through rapid response and front-line care’

Save time – treat everyone who needs us, when and where they need us.

Continue the provision of a 24 hours a day, seven days a week service using fleet of rapid response cars. This vital service continued throughout the COVID-19 pandemic.

We continue to examine how we can better the equity of service, both in terms of getting to patients we miss because we are already tasked and getting to patients quickly enough to make a difference, throughout North West London at every time of the day.

Outstanding care – to improve patient care and to end preventable deaths.

Invest in and develop our responders to be paramedics.

Through continued investment in our digital transformation project, ensure that we are collecting and recording data to drive our research, innovations and improvements and drive efficiencies for our teams.

Continue our work with the emergency services in London to develop the lessons from Major Incidents and plan for future events.

Connecting with the people of North West

London – increase the number of charity givers in North West London who support our service and understand we are a Charity.

Continue to develop our community programme to engage with adults and children .

Increase the number of volunteers by expanding our speaker programme to ensure our story is being told to interested groups and organisations across the community.

Our culture – we continue to develop a supportive and enabling environment that gets the best out of our people from both the Charity side and the integrated operations with our partners, also ensuring that our Trustees are engaged and involved in this work.

Support all our people to be leaders through learning and opportunity, including understanding and investing in the individual development of our talented team.

We have introduced regular wellbeing checks of the organisation, particularly during the COVID-19 pandemic period, to ensure that our teams are supported.

Income – to ensure our financial security and sustainability over the next five years and fund our organisational objectives, secure long-term diverse sustainable income streams.

Launch a transformational capital appeal, to raise the funds needed to deliver our future clinical and operational ambitions to save more lives.

Develop our legacy programme, encouraging supporters to leave a gift to us in their will

Continue to grow donations from individuals, corporate partners, trusts and foundations.

“

Thank you Hatzola for always being there for our community. Yossi was so kind and caring he called us the next day to see how our baby was doing. We are forever grateful to Hatzola.

-Parent of new baby



“

*So reassuring that we should
have called on a Yom Tov.
Response time was amazing
and both Hatzola members
were awesome. Thank you.*

-Relative of patient



STRUCTURE, GOVERNANCE AND MANAGEMENT

GOVERNING DOCUMENT

The official name of the charity is Hatzola Northwest Trust and it is a registered charity constituted by a Declaration of Trust dated 9 September 1994 and amended by Deed on 26 December 2012.

It is registered as a charity with the Charity Commission and its charity number is 1041441.

Appointment, training and recruitment of trustees

The trustees have no beneficial interest in the charity and are chosen by agreement of trustees at an annual meeting. The choice is based on applicants' business and community knowledge.

It is not currently the intention of the trustees of the charity to appoint new trustees. Should the situation change in the future, the trustees will apply suitable recruitment and new trustees are subject to trustee induction training which includes an understanding of the content of the Deed of Trust, their

legal obligations under Charity Act, the organisational structure of charity and the recent financial performance of the charity. Trustees are encouraged to attend appropriate external training events which enhance their knowledge and skill thereby improving the performance of their role.

MANAGEMENT OF THE CHARITY

The day-to-day affairs of the charity are administered by a committee of volunteers which were elected by the membership. The council of Trustees manage and supervise the activities of the committee.

RELATED PARTIES AND CO-OPERATIONS WITH OTHER ORGANISATIONS

None of our trustees receive remuneration or other benefit from their work with the charity. Any connection between a trustee of the charity with a supplier company must be disclosed to the full board of trustees in the same way as any other contractual relationship with a related party. In the current year no such related party transactions were reported.

OBJECTIVES AND ACTIVITIES

The charity's objects are the protection and preservation of health and the relief of sickness. In particular, by the provision of first aid relief and assistance to person who are ill or sick or otherwise in need of medical care and attention or hospital or clinical nursing services, provision of first aid training and the provision of first aid cover at public events in the North West London area.

The trustees confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

“

In the middle of a pandemic with huge demand the Hatzola team were very quick to attend, very kind to the lady who fell and her husband and very professional. A car and an ambulance came very quickly. Very impressed.

- Friend of lady who fell



FINANCIAL REVIEW

The trustees consider that the performance of the charity has been satisfactory, notwithstanding the increase in costs in the year, which was mainly due to the extra costs associated with the purchase of PPE for our emergency responder volunteers to provide protection when responding to the numerous Covid-19 call outs.

Total income in the year was £481,810 (2020: £357,860) an increase from the previous year due to the charity appealing to the community for assistance in purchasing the PPE.

Total expenditure in the year was £488,128 (2020: £412,686) which increased due to the Covid-19 pandemic associated costs.

RISK MANAGEMENT

The trustees have examined the major strategic, business and operational risks which the charity faces and confirm that systems have been established to enable reports to be produced so that the necessary steps can be taken to lessen these risks.

The trustees have a risk management strategy which comprises:

- an annual review of the principal risks and uncertainties that the charity face;
- the establishment of policies, systems and procedures to mitigate those risks identified in the annual review; and;
- the implementation of procedures designed to minimise or manage any potential impact on the charity should those risks materialise.

This work has identified that financial sustainability is the major financial risk for the charity. A key element in the management of financial risk is a regular review of available liquid funds to settle debts as they fall due to ensure sufficient working capital by the charity.

Attention has also been focused on non-financial risks arising from health and safety of the users. These risks are managed by having robust policies and procedures in place, and regular training to ensure that our emergency responders have the required skills, knowledge and competence to administer lifesaving procedures. The trustees are satisfied that these systems and procedures manage any perceived risks.

RESERVES POLICY

As at 31 March 2021, £365,048 was held as unrestricted funds and £230,000 as restricted funds, which is earmarked for a new building.

It is the policy of the charity to hold in reserve a minimum of one year's anticipated expenditure to cover in the event of the trust being unable to raise funds for any particular reason.

INVESTMENT POLICY AND ITS OBJECTIVES

It is the policy of the charity to maintain its funds in the form of liquid assets.

APPROVAL

'The trustees' annual report was approved on 28 January 2022 and signed on behalf of the board of trustees by

**L Blitz,
Trustee**

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF HATZOLA NORTHWEST TRUST

I report to the trustees on my examination of the financial statements of Hatzola Northwest Trust ('the charity') for the year ended 31 March 2021.

RESPONSIBILITIES AND BASIS OF REPORT

As the trustees of the charity you are responsible for the preparation of the financial statements in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's financial statements carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

INDEPENDENT EXAMINER'S STATEMENT

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales (ICAEW), which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the financial statements do not accord with those records; or
3. the financial statements do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

David Goldberg FCA, DChA

Independent Examiner
New Burlington House
1075 Finchley Road
LONDON NW11 0PU

Date: 28 January 2022

STATEMENT OF FINANCIAL ACTIVITIES

	Note	2021		2020
		Unrestricted funds £	Restricted funds £	Total funds £
Income & Endowments				Total funds £
Donations and legacies	4	481,552	-	481,552
Investment income	5	258	-	258
		---	---	---
Total Income		<u>481,810</u>	-	<u>481,810</u>
Expenditure				
Expenditure on raising funds:				
Costs of raising donations and legacies	6	(6,135)	-	(6,135)
Expenditure on charitable activities	7,8	(481,993)	-	(481,993)
		---	---	---
Total expenditure		<u>(488,128)</u>	-	<u>(488,128)</u>
Net expenditure and net movement in funds		<u>(6,318)</u>	-	<u>(6,318)</u>
Reconciliation of funds				
Total funds brought forward		371,366	230,000	601,366
		---	---	---
Total funds carried forward		<u>365,048</u>	<u>230,000</u>	<u>595,048</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 27 to 34 form part of these financial statements.



“
The responders who visited were sympathetic concerned and most professional. I cannot express just how good the service was.
 -Relative of patient

STATEMENT OF FINANCIAL POSITION

Note	2021		2020
	£	£	£
FIXED ASSETS			
Tangible fixed assets	13	154,320	149,220
CURRENT ASSETS			
Debtors	14	-	3,690
Cash at bank and in hand		453,207	474,695
		---	---
		453,207	478,385
CREDITORS: amounts falling due within one year	15	(12,479)	(26,239)
NET CURRENT ASSETS		440,728	452,146
		---	---
TOTAL ASSETS LESS CURRENT LIABILITIES		595,048	601,366
		---	---
NET ASSETS		595,048	<u>601,366</u>
FUNDS OF THE CHARITY			
Restricted funds		230,000	230,000
Unrestricted funds		365,048	371,366
		---	---
Total charity funds	16	595,048	<u>601,366</u>

These financial statements were approved by the board of trustees and authorised for issue on 28 January 2022 and are signed on behalf of the board by:

Mr S Klein
Trustee

Mr B Liebermann
Trustee

The notes on pages 27 to 34 form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS

1. GENERAL INFORMATION

The charity is a public benefit entity and a registered charity in England and Wales and is unincorporated. The address of the principal office is 32 Sneath Avenue, London, NW11 9AH, England.

2. STATEMENT OF COMPLIANCE

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011.

3. ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared on the historical cost basis.

The charity meets the definition of a public benefit entity under FRS 102. The financial statements are prepared in sterling, which is the functional currency of the entity.

Going concern

These financial statements have been prepared in accordance with accounting principles appropriate to a going concern, as the trustees have a reasonable expectation that the charity has adequate resources to continue in existence for the foreseeable

future by meeting its obligations as they fall due, based on the current net asset position of the charity and available sources of finance.

Judgements and key sources of estimation uncertainty

The preparation of financial statements in conformity with FRS 102 requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the charity's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed in note 18.

Fund accounting

Unrestricted funds

General unrestricted funds comprise the accumulated surplus or deficit on income and expenditure account. They are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Restricted funds

Restricted funds are the accumulation of all donations given to the charity. These may be subject to wishes requested by the donor when they make these gifts. Under normal circumstances these wishes will be honoured if they fall within the objects of the charity.

3. ACCOUNTING POLICIES (continued)
Incoming resources

All income is included in the statement of financial activities when entitlement has passed to the charity, it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably;
- interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank;
- income tax recoverable in respect of gift aid donations received is accounted for on an accrual basis.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods;

- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities;

- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Tangible assets

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

- Medical & communication equipment** - 15% reducing balance
- Garage & transmitter base** - 20% reducing balance
- Ambulances** - 25% reducing balance

3. ACCOUNTING POLICIES (continued)
Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

Trade and other debtors

Trade and other debtors are recognised initially at transaction price plus attributable transaction costs. Subsequent to initial recognition, trade and other debtors that are classified as receivable within one year are measured at the undiscounted amount of the cash or other consideration expected to be received net of impairment.

Trade and other creditors

Trade and other creditors are recognised initially at transaction price less attributable transaction costs. Subsequent to initial recognition trade and other creditors that are classified as payable within one year are measured at the discounted amount of the cash or other consideration expected to be paid.

Cash and cash equivalents

Cash and cash equivalents in the statement of financial position comprise cash at bank.

4. DONATIONS AND LEGACIES

	Unrestricted funds	Total funds 2021	Unrestricted funds	Total funds 2020
	£	£	£	£
DONATIONS				
Donations	481,552	481,552	356,686	356,686
	---	---	---	---

5. INVESTMENT INCOME

	Unrestricted funds	Total funds 2021	Unrestricted funds	Total funds 2020
	£	£	£	£
Interest Income	258	258	1,174	1,174
	---	---	---	---

6. COSTS OF RAISING DONATIONS & LEGACIES

	Unrestricted funds	Total funds 2021	Unrestricted funds	Total funds 2020
	£	£	£	£
Costs of raising donations & legacies	6,135	6,135	21,868	21,868
	---	---	---	---

7. EXPENDITURE ON CHARITABLE ACTIVITIES BY FUND TYPE

	Unrestricted funds	Total funds 2021	Unrestricted funds	Total funds 2020
	£	£	£	£
Emergency response services	435,017	435,017	356,274	356,274
Support costs	46,976	46,976	34,544	34,544
	-	-	-	-
	481,993	481,993	390,818	390,818
	---	---	---	---

8. EXPENDITURE ON CHARITABLE ACTIVITIES BY ACTIVITY TYPE

	Activities undertaken directly	Support costs	Total Funds 2021	Total funds 2020
	£	£	£	£
Emergency response services	435,017	44,096	479,113	387,938
Governance costs		2,880	2,880	2,880
	-	-	-	-
	435,017	46,976	481,993	390,818
	---	---	---	---

9. ANALYSIS OF SUPPORT COST

	Emergency response services	Total 2021	Total 2020
	£	£	£
Premises	474	474	507
General office	42,858	42,858	30,253
Finance costs	764	764	904
Governance costs	2,880	2,880	2,880
	-	-	-
	46,976	46,976	34,544
	---	---	---

10. NET EXPENDITURE

Net expenditure is stated after charging/(crediting):

	Total 2021	Total 2020
	£	£
Depreciation of tangible fixed assets	41,334	39,594
	---	---

11. INDEPENDENT EXAMINATION FEES

Fees payable to the independent examiner for:

	Total 2021	Total 2020
	£	£
Independent examination of the financial statements	2,880	2,880
	---	---

12. TRUSTEE REMUNERATION AND EXPENSES

No remuneration or other benefits from employment with the charity or a related entity were received by the trustees.

13. TANGIBLE FIXED ASSETS

	Medical & communication equipment	B. E. Alfreds garage & transmitter base	Ambulances	Total
	£	£	£	£
Cost				
At 1 April 2020	322,680	28,788	563,054	914,522
Additions	11,143	-	35,291	46,434
	-	-	-	-
At 31 March 2021	333,823	28,788	598,345	960,956
	---	---	---	---
Depreciation				
At 1 April 2020	258,253	28,313	478,736	765,302
Charge for the year	11,336	95	29,903	41,334
	-	-	-	-
At 31 March 2021	269,589	28,408	508,639	806,636
	---	---	---	---
Carrying amount				
At 31 March 2021	64,234	380	89,706	154,320
	---	---	---	---
At 31 March 2020	64,427	475	84,318	149,220
	---	---	---	---
14. DEBTORS			Total 2021	Total 2020
			£	£
Trade debtors			-	3,690
			---	---

15. CREDITORS: amounts falling due within one year

	Total 2021	Total 2020
	£	£
Trade creditors	9,359	23,119
Accruals and deferred income	3,120	3,120
	-	-
	12,479	26,239
	---	---

16. ANALYSIS OF CHARITABLE FUNDS**Unrestricted funds**

	At 1 April 2020	Income	Expenditure	At 31 March 2021
	£	£	£	£
General funds	371,366	481,810	(488,128)	365,048
	---	---	---	---
	At 1 April 2019	Income	Expenditure	At 31 March 2020
	£	£	£	£
General funds	426,192	357,860	(412,686)	371,366
	---	---	---	---

Restricted funds

	At 1 April 2020	Income	Expenditure	At 31 March 2021
	£	£	£	£
Restricted funds	230,000	-	-	230,000
	---	---	---	---
	At 1 April 2019	Income	Expenditure	At 31 March 2020
	£	£	£	£
Restricted funds	230,000	-	-	230,000
	---	---	---	---

17. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds	Restricted Funds	Total Funds 2021
	£	£	£
Tangible fixed assets	154,320	–	154,320
Current assets	223,207	230,000	453,207
Creditors less than 1 year	(12,479)	–	(12,479)
	-	-	-
Net assets	365,048	230,000	595,048
	---	---	---
	Unrestricted Funds	Restricted Funds	Total Funds 2020
	£	£	£
Tangible fixed assets	149,220	–	149,220
Current assets	248,385	230,000	478,385
Creditors less than 1 year	(26,239)	–	(26,239)
	-	-	-
Net assets	371,366	230,000	601,366
	---	---	---

18. JUDGEMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY**Useful economic lives of tangible assets**

The annual depreciation charge for tangible assets is sensitive to changes in the estimated useful economic lives and residual values of the assets. They are amended when necessary to reflect current estimates, based on economic utilisation and the physical condition of the assets.

19. RELATED PARTIES

There are no related party transactions that require disclosure.

REFERENCE AND ADMINISTRATIVE DETAILS**REGISTERED CHARITY NAME**

Hatzola Northwest Trust

CHARITY REGISTRATION NUMBER

1041441

PRINCIPAL OFFICE

32 Sneath Avenue London NW11 9AH England

THE TRUSTEES

Mr L Blitz

Mr J Jackson

Mr S Klein

Mr B Liebermann

Mr A Ormonde