

Annual Report for year to 31 March 2025

The biggest change we have had is we are now charging for all trips at the end of each month. The pricing we have introduced has been very well accepted by 99% of our customers. We are monitoring this on a six-monthly basis. How many trips we complete in a month is slowly increasing even with introducing the charges which just shows how much our service is needed in Poynton. The set prices for driver's journey's has made life simpler.

Office

Welcome to those volunteers who have joined us in the office over the last 12 months, we do hope you enjoy the time you spend with us knowing the difference you are making to our Poynton residents that need Open Hands.

We have had a busy year, we are all settled into the centre so we can concentrate on meeting the needs of the clients ensuring all the correct information is passed along to our drivers and all the paperwork is completed.

We have had a few changes within the office staff and as always our longer standing volunteers have done a great job in helping our new volunteers to settle in and learn the ropes.

We have started a What's App group with the ladies in the office which has made life a lot easier with covering holiday and absences. Thank you ladies for helping to make this work.

Drivers

Welcome to all our new drivers hope you are enjoying your role. We are constantly receiving compliments on how prompt and efficient you all are.

We currently have 49 Drivers on the system at the moment which is fantastic, it is actually above our normal figures, we are usually around the 40 mark, but if you do know anyone that may be interested in joining us please forward our details, the more we have the lighter the load.

We have been informed that Priorslegh Medical Centre are going to be holding blood test appointments at the weekend – Saturday mornings to be precise, whether that will affect us depends on family members being available but thought it was worth mentioning.

Treasurers Report to the AGM 18/06/2025

This year has been a much better one, financially, than recent ones.

We were the beneficiaries of a grant of £10000 from the Dowager Countess of Peel Trust. This was suggested by one of our drivers. One of the problems with applying for grants is that few of the grant making bodies are prepared to fund running costs, wanting a defined project to support. As almost all of our expenses relate to running costs this can be difficult however this was not the case with the Countess of Peel and we are obviously very grateful to the Trustees for giving us this money as it will secure our financial stability for the foreseeable future. It has also meant a significant rise in the income from bank interest.

Even without this money we have done better this year with a deficit of £245 compared to recent years when it has been between £1000-£1500 after the effects of Covid had finished.

We had to start charging clients for trips to East Cheshire NHS appointments from last June. This made us look at all our fee structure bringing in the fixed costing for all trips. From an administrative point of view this has made things much easier dealing in whole pounds. Most of the clients have accepted this and remain grateful that we are significantly cheaper and more convenient than any alternative. This has meant that there has been a drop in the small donations that many clients gave in lieu of a fare, It is somewhat difficult to pull the exact figure from the accounts but it was probably in the region of £500 less from June 24-March 25 compared to the same period in the 23-24 year. However, many clients still continue to give donations

Our fund raising this year has been greatly helped by the efforts of Carolyn Watson, our newest trustee who has taken on the role as lead for marketing and fundraising. This has resulted in some significant sums being donated to Open Hands. These include the £10,000 from the Eleanor Peel trust as already mentioned. We also received £1200 from Poynton 41 club, £500 from Dragonfly engineering, £1000 from the North East Cheshire Community Partnership. We also received £490 from the residual funds of the Summerfest.

This has meant that overall there has been a slight increase in donations without the Countess of Peel money

The efforts of Adelle and all her helpers raised £350 from running the stall at the Christmas fest and £800 from the Fashion Show

The drop in Gift Aid reflects, in part, the decrease in small donations but also the timing of the payment from HMRC.

Fundraising/Marketing

We have been very fortunate to receive funding from a few different organisations resulting in some significant sums being donated to Open Hands.

The Dowager Eleanor Peel Trust - £10,000

Poynton 41 Club - £1200

Dragonfly Engineering - £500

North East Cheshire Community Partnership - £1000

Christmas Fest Stall - £350

This doesn't stop us continuing to raise funds, as this also helps to make sure people know about our service and attract more volunteers.

We have had some new flyers printed, double sided with what we do on one side and volunteers needed the other. These have been displayed on the notice boards around Poynton and circulated around doctors and dentists etc.

Just Giving has finally been set up on our website for easy donations at no cost to ourselves and we are still signed up for Easy Fund Raising.

Poynton now has a new Mayor Peter Oakes, he has very kindly chosen Open Hands as his charity for the year ahead.

**POYNTON OPEN HANDS COMMUNITY TRANSPORT SERVICE
ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2025**

Leathley & Co - Poynton Office
Park Lane Business Centre
78 Park Lane
Poynton
Cheshire
SK12 1RE

Poynton Open Hands Community Transport Service Contents

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**Poynton Open Hands Community Transport Service
Business Details
For The Year Ended 31 March 2025**

Proprietor

Poynton Open Hands Community Transport

Accountants

Leathley & Co - Poynton Office
AAT Member in Practice
Park Lane Business Centre
78 Park Lane
Poynton
Cheshire
SK12 1RE

**Poynton Open Hands Community Transport Service
Accounts Approval Statement
For The Year Ended 31 March 2025**

TRUSTEES

A Allan
P Rogers
E Lambert
T Meadows
J Hall
C Watson

CHARITY REGISTRATION NUMBER

1023844

BANKERS

Kingdom Bank
Media House
Padge Road
Beeston
Nottingham
NG9 2RS

NatWest
Chestergate
Macclesfield
SK11 6BA

INDEPENDENT EXAMINER

Leathley & Co
Accounting Technicians
1 Market Street
Whaley Bridge
High Peak
SK23 7AA

We approve these accounts and confirm that we have provided all records and information relevant to their preparation:

Signed on behalf of the board of trustees:



.....
Poynton Open Hands Community Transport
03/06/2025

**Poynton Open Hands Community Transport Service
Accountant's Report
For The Year Ended 31 March 2025**

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Charities Act) and that an independent examination is needed.

It is my responsibility to:

- (a) examine the accounts under section 145 of the Charities Act,
- (b) to follow the procedures laid down in the General Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act), and
- (c) to state whether particular matters have come to my attention.

BASIS OF INDEPENDENT EXAMINER'S REPORT

My examination was carried out in accordance with General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the Charity and a comparison of the accounts presented with those records. It also includes the consideration of any unusual items or disclosures in the accounts and seeking explanations from the Trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

INDEPENDENT EXAMINER'S STATEMENT

In connection with my examination, no matter has come to my attention:

- 1) which gives me reasonable cause to believe that in, any material respect, the requirements
 - (a) to keep accounting records in accordance with Section 130 of the Charities Act;
 - (b) to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Act have not been met; or
- 2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Leathley & Co

Leathley & Co - Poynton Office
AAT Member in Practice
Park Lane Business Centre
78 Park Lane
Poynton
Cheshire
SK12 1RE

Poynton Open Hands Community Transport Service
Profit and Loss Account
For The Year Ended 31 March 2025

	2025		2024	
	£	£	£	£
Turnover				
Charitable activities		12,950		11,814
Donations		16,691		5,966
Gift aid		508		1,014
		<u>30,149</u>		<u>18,794</u>
Other Income				
Bank interest receivable		328		43
		<u>30,477</u>		<u>18,837</u>
Expenditure				
Salary and NIC	10,058		9,994	
Refreshments	15		11	
Hire of premises	2,700		2,625	
Drivers expenses	6,359		5,965	
Computer costs	398		27	
Insurance	528		474	
Printing, postage and stationery	372		341	
Telephone	172		216	
Accountancy fees	-		180	
Professional fees	120		129	
		<u>20,722</u>		<u>19,962</u>
NET PROFIT		<u>9,755</u>		<u>(1,125)</u>

Poynton Open Hands Community Transport Service
Balance Sheet
As At 31 March 2025

		2025	2024
	Notes	£	£
CURRENT ASSETS			
Cash at bank and in hand		18,358	7,269
NET CURRENT ASSETS		18,358	7,269
TOTAL ASSETS LESS CURRENT LIABILITIES		18,358	7,269
NET ASSETS		18,358	7,269
CAPITAL ACCOUNT			
Balance at 1 April 2024		8,603	8,394
Profit/(Loss) for the period/year		9,755	(1,125)
Balance Carried Forward		18,358	7,269

**Poynton Open Hands Community Transport Service
Notes to the Accounts
For The Year Ended 31 March 2025**



Issuer Leathley & Co (Derbyshire) Ltd

Document generated Tue, 3rd Jun 2025 12:40:39 BST

Document fingerprint 4ff82ee4ee15a7d90b49dc1dae2c355e

Parties involved with this document

Document processed	Party + Fingerprint
Tue, 3rd Jun 2025 12:41:18 BST	Ellie Green - Signer (2b586fb1fa293d0a794facfec72e167a)
Tue, 3rd Jun 2025 12:47:07 BST	Mr Poynton Open Hands Community Transport - Signer (c300fa3eab9dcc64fd0f0c884e62d5af)

Audit history log

Date	Action
Tue, 3rd Jun 2025 12:40:39 BST	Envelope generated with fingerprint 48ae2b4e31c700a317409210bdfc8e26 (35.176.231.177)
Tue, 3rd Jun 2025 12:40:39 BST	Document generated with fingerprint 4ff82ee4ee15a7d90b49dc1dae2c355e. (35.176.231.177)
Tue, 3rd Jun 2025 12:40:39 BST	Ellie Green has been assigned to this envelope. (35.176.231.177)
Tue, 3rd Jun 2025 12:40:39 BST	Mr Poynton Open Hands Community Transport has been assigned to this envelope. (35.176.231.177)
Tue, 3rd Jun 2025 12:40:39 BST	Envelope has been set to automatically remind the active signer every 2 day(s). (35.176.231.177)
Tue, 3rd Jun 2025 12:40:47 BST	Envelope generated
Tue, 3rd Jun 2025 12:40:47 BST	Sent the envelope to Ellie Green for signing
Tue, 3rd Jun 2025 12:40:48 BST	Document emailed to party email
Tue, 3rd Jun 2025 12:41:01 BST	Ellie Green viewed the envelope (212.88.59.17)
Tue, 3rd Jun 2025 12:41:18 BST	Ellie Green signed the envelope (212.88.59.17)
Tue, 3rd Jun 2025 12:41:18 BST	Sent the envelope to Mr Poynton Open Hands Community Transport for signing (212.88.59.17)
Tue, 3rd Jun 2025 12:41:19 BST	Document emailed to party email
Tue, 3rd Jun 2025 12:43:40 BST	Mr Poynton Open Hands Community Transport viewed the envelope (86.136.165.90)
Tue, 3rd Jun 2025 12:43:40 BST	Mr Poynton Open Hands Community Transport viewed the envelope (86.136.165.90)

Tue, 3rd Jun 2025 12:47:07 BST Mr Poynton Open Hands Community Transport signed the envelope
(86.136.165.90)

Tue, 3rd Jun 2025 12:47:07 BST This envelope has been signed by all parties (86.136.165.90)

**POYNTON OPEN HANDS COMMUNITY TRANSPORT SERVICE
ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2019**

Chronicle Accountants Ltd

1 Market Street
Whaley Bridge
High Peak
Derbyshire
SK23 7AA

Poynton Open Hands Community Transport Service
Contents of the Accounts
For The Year Ended 31 March 2019

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**Poynton Open Hands Community Transport Service
Business Details
For The Year Ended 31 March 2019**

Proprietor Poynton Open Hands Community Transport

Accountants Chronicle Accountants Ltd
IFA and AAT Member in Practice
1 Market Street
Whaley Bridge
High Peak
Derbyshire
SK23 7AA

**Poynton Open Hands Community Transport Service
Accounts Approval Statement
For The Year Ended 31 March 2019**

TRUSTEES

A Allan
P Rogers
E Lambert
J Wade
T Meadows
J Hall

CHARITY REGISTRATION NUMBER

1023844

BANKERS

Kingdom Bank
Ruddington Fields Business Park
Mere Way
Ruddington
Nottingham
NG11 6JS

NatWest
Poynton Branch
1 London Road South
Poynton
Stockport
Cheshire
SK12 1NF

INDEPENDENT EXAMINER

Chronicle Accountants Ltd
Financial Accountants and Accounting Technicians
1 Market Street
Whaley Bridge
High Peak
SK23 7AA

We approve these accounts and confirm that we have provided all records and information relevant to their preparation:

Signed on behalf of the board of trustees:

.....
Poynton Open Hands Community Transport

Poynton Open Hands Community Transport Service
Accountant's Report
For The Year Ended 31 March 2019

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Chronicle Accountants Ltd
IFA and AAT Member in Practice
1 Market Street
Whaley Bridge
High Peak
Derbyshire
SK23 7AA

Poynton Open Hands Community Transport Service
Profit and Loss Account
For The Year Ended 31 March 2019

	2019		2018	
	£	£	£	£
Turnover				
Charitable activities		14,991		13,093
Donations		6,326		3,058
Gift aid		594		350
		<u>21,911</u>		<u>16,501</u>
Other Income				
Bank interest receivable		54		117
		<u>21,965</u>		<u>16,618</u>
Expenditure				
Salary and NIC	8,915		8,711	
Refreshments	101		147	
Hire of premises	2,583		2,390	
Drivers expenses	7,471		8,884	
Computer costs	70		27	
Insurance	437		325	
Printing, postage and stationery	207		208	
Telephone	356		356	
Accountancy fees	-		200	
Professional fees	425		203	
Sundry expenses	277		115	
	<u>20,842</u>		<u>21,566</u>	
NET PROFIT		<u>1,123</u>		<u>(4,948)</u>

Poynton Open Hands Community Transport Service
Balance Sheet
As at 31 March 2019

		2019		2018	
	Notes	£	£	£	£
CURRENT ASSETS					
Cash at bank and in hand		12,552		11,429	
		<u>12,552</u>		<u>11,429</u>	
NET CURRENT ASSETS			12,552		11,429
			<u>12,552</u>		<u>11,429</u>
TOTAL ASSETS LESS CURRENT LIABILITIES			12,552		11,429
			<u>12,552</u>		<u>11,429</u>
NET ASSETS			12,552		11,429
			<u>12,552</u>		<u>11,429</u>
CAPITAL ACCOUNT					
Balance at 1 April 2018			11,429		16,377
Profit/(Loss) for the period/year			1,123		(4,948)
			<u>1,123</u>		<u>(4,948)</u>
Balance Carried Forward			12,552		11,429
			<u>12,552</u>		<u>11,429</u>