WIRRAL MULTICULTURAL ORGANISATION

England & Wales · Charity number 1019964

Details

Other names	WMO
Status	Registered
Legal form	Charitable company
Company number	02807273
Registered	1993-04-16
Register	View on the Charity Commission register

Contact

Address	111 Conway Street Birkenhead Wirral CH41 4AF
Phone	01517925116
Email	info@wmo.org.uk
Website	http://www.wmo.org.uk

Activities

Objects: TO PROMOTE THE BENEFIT OF THE INHABITANTS OF WIRRAL AND THE NEIGHBOURHOOD BY ASSOCIATING THE SAID INHABITANTS AND THE LOCAL AUTHORITIES, VOLUNTARY AND OTHER ORGANISATIONS IN A COMMON EFFORT TO ADVANCE EDUCATION AND TO PROVIDE FACILITIES IN THE INTERESTS OF SOCIAL WELFARE FOR RECREATION AND LEISURE TIME OCCUPATION WITH THE OBJECT OF IMPROVING THE LIFE FOR THE SAID INHABITANTS WHO HAVE NEED OF SUCH FACILITIES BY REASON OF THEIR SOCIAL ETHNIC OR ECONOMIC CIRCUMSTANCES

Activities: Promote for the benefit of Minority Communities of Wirral without any distinction a common interest to advance education, provide facilities in the interest of social welfare for recreation, improving conditions of life for the inhabitants by reason of social ethnic health and ecconomic circumstances. Promote social inclusion and establish a centre for purpose and access of services

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Classification

- **How:** Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information, Sponsors Or Undertakes Research, Acts As An Umbrella Or Resource Body, Other Charitable Activities
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, Arts/culture/heritage/science, Environment/conservation/heritage, Economic/community Development/employment, Recreation, Other Charitable Purposes
- **Who:** Children/young People, Elderly/old People, People With Disabilities, People Of A Particular Ethnic Or Racial Origin, Other Charities Or Voluntary Bodies, Other Defined Groups

Geography

- **Area of benefit:** WIRRAL AND THE NEIGHBOURHOOD
- Wirral

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£871,900	£964,700	£171,901	30
2024-03-31	£824,893	£794,473	£264,701	32
2023-03-31	£690,846	£651,438	£234,280	30
2022-03-31	£615,076	£581,744	£194,872	29
2021-03-31	£515,952	£497,953	£161,540	25

Trustees

Name	Role	Appointed
Michael Collins	Chair	2019-06-26
SOMNATH SAHA		2013-11-01
Van Thang Tran		2013-10-15

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WIRRAL MULTICULTURAL ORGANISATION

England & Wales - Charity number 1019964

Accounts

Charity registration number 1019964 (England and Wales)

Company registration number 02807273

WIRRAL MULTICULTURAL ORGANISATION

ANNUAL REPORT AND UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2025

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WIRRAL MULTICULTURAL ORGANISATION

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Mr Michael Collins Mr Dinh Ly Mr Somnath Saha Mr Van Tran
Charity number (England and Wales)	1019964
Company number	02807273
Registered office	111 Conway Street Birkenhead Wirral Merseyside CH41 4AF
Independent examiner	Helen Furlong FCCA Xeinadin North West Limited 46 Hamilton Square Birkenhead Wirral Merseyside CH41 5AR
Bankers	CAF Bank 25 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ
Solicitors	Weightmans LLP 100 Old Hall Street Liverpool Merseyside L3 9QJ

WIRRAL MULTICULTURAL ORGANISATION

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WIRRAL MULTICULTURAL ORGANISATION

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2025

The Trustees present their annual report and financial statements for the year ended 31 March 2025.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the Charity's governing document, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)".

Objectives and activities
The organisation was established in 1989 as a partnership of ethnic organisations in the Wirral for the purpose of presenting a united front in negotiations with the local authority in a unique project for the construction of our present multicultural centre in Birkenhead by the local authority and subsequently for dealing with the welfare, education and the interaction of the ethnic minorities within the Metropolitan Borough of Wirral. Wirral Multicultural Organisation was incorporated as a company limited by guarantee on 6 April 1993 and received charitable status on 16 April 1993.

Our Vision
Anyone with an ethnic minority background lives on the Wirral, free from discrimination and racial injustice, with equal and fair access to universal services, and can fulfil their aspirations.

Mission
Anyone with an ethnic minority background lives safely on the Wirral, free from discrimination and racial injustice, with equal and fair access to universal services, and can fulfil their aspirations.

We give our service users a voice, celebrate their diversity, promote multiculturalism and help address racism, supporting anyone with an ethnic background to live harmoniously together and with the wider community.

We tackle inequalities by providing professional, social and culturally sensitive services that improve the overall health and wellbeing of people with ethnic backgrounds living here on the Wirral.

We interpret, translate and advocate for them – in particular the most vulnerable – to give them equal access to health, social care, universal benefits and education. We advise on any professional service that someone might need at any time in their life.

We also act as an inclusive community hub for social events, cultural functions and leisure activities.

Objectives
Provide an inclusive community hub for social events, cultural functions and leisure activities – including English and mother-tongue classes – for anyone with an ethnic background living on the Wirral.

Give our service users a voice by providing people who can speak their language to advise and support them with their health, social care, education and welfare benefits' needs.

Why it matters
People who've come to live here from another country face two huge barriers every single day of their lives:

- Not being able to speak/read English well enough
- Not knowing how things work here
-

We remove these language and cultural barriers, as well as related anxieties, that make life so difficult for anyone who's come to live here from another country. We explain how things work and navigate the systems and processes on their behalf, until they're ready to do it for themselves. In short, we open doors to essential services that are available to everyone.

Our Values:

Respect

- All people will be treated with equal respect, we celebrate diversity, difference and whilst encouraging inclusion and integration within the communities.
- We encourage staff and volunteer recruitment from within the communities we support and foster an environment where staff and volunteers feel valued and develop their skills.
- We will embed equality and diversity as an integral part of the ethos and culture of our organisation.

Partnership

- Placing individuals and communities at the centre of partnership, working with others to share knowledge and resources for the good of the wider community.
- Recognizing the value of collaboration with contribution of others to address some of the complex and long-standing problems experienced by the Ethnic Minority Backgrounds.
- Communicating supporting and enabling others to meet common goals.

Quality

- Demonstrating a real commitment to aspiring and providing the best possible service working to agree standards at all times.
- Being positively open to change and seeking improvements to self and services for others
- Embracing innovation whilst building on past evidence and maintaining safety at all times

Caring

- Act with kindness, compassion and empathy with all that we work with
- Offer a professional welcoming, approachable service to all those we are in contact with
- Be caring and considerate towards the needs of others ensuring confidentiality at all times.

Activities are pursued primarily in the Multicultural Centre which is owned by the local authority and leased to the charity and in an adjacent property owned by the charity itself.

The user groups include the Wirral Chinese Cultural Association, Wirral Asian Association, Wirral Polish School, the Wirral Vietnamese Association, Tai Chi and the Punjabi Language School.

Public Benefit

In shaping our objectives for the year and planning our activities, the trustees have considered the Charity Commission's guidance on public benefit.

Achievements and performance

WMO were the very proud to have been one of the winners of the **GSK Kings Fund Impact Award.**

This is what the judges said:

'The Wirral Multicultural Organisation offers a wide range of services and provides creative responses to the high levels of need in its community. It works tirelessly to combat health disadvantage and poor access to health services. The charity has developed a range of new services, including language interpretation, health checks and GP registrations. It also advocates on behalf of its service users and works in partnership with other organisations, such as to support people leaving hospital and prevent unnecessary hospital readmissions. Wirral Multicultural Organisation has placed itself as the 'go to' charity for people from an ethnic minority background within Wirral.'

Services:

Translation and Interpretation Service: has seen a considerable increase in activity during the year, delivering **6,542 face-to-face sessions** compared to **5,355 sessions** in the previous year relating to primary care. In addition, **510 sessions** were delivered in non-primary care settings, including schools, other voluntary sector organisations and the Good Shepherd Hospice in Chester.

Support was provided in **56 languages**, with the five most frequently requested being:

- Chinese (Mandarin and Cantonese): 1,149
- Bengali: 1,070
- Arabic: 606
- Polish: 512
- Kurdish: 482

This service remains central to reducing barriers to health and public services.

Little World Nursery: Over the last 12 months Little World Nursery has supported over 41 children including those with health conditions and additional needs. This can include Speech and Language support, working alongside Social Services and general support needed for the parents in regard to children's behaviours etc. We received good grading for OFSTED this year which we are very pleased by. Our inspection report reflects the care we give to our children and families. We work alongside many outside agencies to make sure we meet the individual needs of every child in our care. We receive great support from parents, donating items for any celebration, money, and new gowns for the graduation ceremony.

Health Link Service: Health Link Service provided support in 8,823 episodes, either through one-to-one assistance in accessing health services or through advice on health-related matters. The team continued to facilitate language support for vaccination clinics delivered both at WMO and within GP surgeries, ensuring equitable access to preventative healthcare.

Ethnic Minority Health and Wellbeing Project (MCWP): Delivered a broader range of health and wellbeing support than in the previous year, with 3,619 people supported.
One of the key focuses of the project was supporting asylum seekers and other recent immigrants to register with GPs and access health services. During the year, **1,065 asylum seekers** received targeted support, addressing significant barriers to care.

Community Development Service: The Community Development Service continued to provide advice and support to migrants and also worked flexibly to support other WMO teams when required. During the year, the team delivered 2,304 episodes of support, helping individuals navigate services and resolve complex issues affecting their wellbeing.

Ethnic Minority Substance Misuse Service (EM-ES): The Ethnic Minority Substance Misuse Service carried out research to better understand the barriers faced by people from ethnic minority backgrounds in accessing support for alcohol and drug dependency. This work led to the development of the Drugtalk website (www.drugtalk.co.uk), funded by Public Health. Further exploration of these barriers also resulted in WMO receiving funding from Merseyside Police to develop the www.wmo.org.uk website.

Ethnic Minority Hospital Advocacy Discharge Service (EMHADS): Ethnic Minority Hospital Advocacy Discharge Service provides support across Arrowe Park Hospital, including A&E, the Women and Children's Hospital, and Spring View at Clatterbridge. As awareness of the service has increased among hospital staff, there has been a rise in referrals, particularly for expectant mothers, where staff have acted as interpreter advocates and, in some cases, birthing partners. The service has also seen an increase in requests for support with MRI and other diagnostic scans.

Working with Partners
WMO works in close partnership with a wide range of third-sector organisations and values their collaboration and support. Without this partnership working, service delivery would be significantly less effective.

The charity also works closely with, and is funded by, **Wirral Borough Council and the Cheshire and Merseyside Integrated Care Board / Health and Care Partnership**. The trustees are grateful for their funding, ongoing support and flexibility in enabling the charity to respond to emerging needs.

Working with Partners
We work in partnership with third sector organisations and we value their collaboration and support; without their collaboration, our delivery would not be as effective. We also work closely (and are funded by) Wirral Borough Council and Cheshire and Merseyside Integrated Care Board. Health and Care Partnership and we are grateful for their funding, support and in particular their flexibility in finding ways in which we can meet emerging needs.

Staff
WMO benefits from a highly skilled workforce, with expertise both in specialist service areas and in a wide range of languages. These skills, combined with a strong commitment to service users and a willingness to explore innovative approaches, form the foundation of the organisation's success.

The trustees wish to place on record their appreciation of the dedication, passion and flexibility of staff, which remains a significant asset to the charity and the communities it serves.

Financial review
Total income for the year amounted to £871,900 (2024 £824,893). Operating costs have increased from £794,473 to £964,700, leaving an operational deficit of £92,800 (surplus 2024 of £30,420) for the year, to be deducted from reserves brought forward of £264,701. Unrestricted reserves carried forward are therefore £54,051. Restricted reserves carried forward are £117,850.

Reserves policy
The trustees have a policy to maintain adequate reserves in the charity and current reserves levels represent just over 3 months' running costs.

Major risks
The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The risk registers and policies of the organisation are regularly reviewed and updated.

Structure, governance and management
Wirral Multicultural Organisation was originally founded in 1989 and in 1993 was incorporated as a company limited by guarantee (as defined in the Companies Act 2006). It registered as a charity in 1993. The charity is controlled by its constitution, set out in its Articles of Association.

The Trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

Councillor Patrick Cleary	(Resigned 5 November 2024)
Mr Michael Collins	
Councillor Stuart Kelly	(Resigned 14 December 2024)
Mr Dinh Ly	
Mr Somnath Saha	
Mr Van Tran	

Advisors to the board:
Anna Poteniec
Councillor Amanda Onwuemene
Councillor Richie Pitt

Recruitment and appointment of trustees
Trustees are recruited primarily from ethnic minority communities in Wirral and from local authority councillors. The Chief Executive and Chair ensure that the trustees are kept up to date with all changes in legislation, guidance from the Charity Commission and any other regulatory frameworks which may be relevant to the charity.

Organisational structure
The day-to-day business of the charity is under the control of the Chief Executive who reports to the Chair, the trustee board and the board's sub-committees.

The Trustees' report was approved by the Board of Trustees.

M.J.Collins
Mr Michael Collins
Trustee

Date:22nd December 2025

WIRRAL MULTICULTURAL ORGANISATION

INDEPENDENT EXAMINER'S REPORT

TO THE TRUSTEES OF WIRRAL MULTICULTURAL ORGANISATION

I report to the Trustees on my examination of the financial statements of Wirral Multicultural Organisation (the Charity) for the year ended 31 March 2025.

Responsibilities and basis of report

As the Trustees of the Charity (and also its directors for the purposes of company law), you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006.

Having satisfied myself that the financial statements of the Charity are not required to be audited under Part 16 of the Companies Act 2006 and are eligible for independent examination, I report in respect of my examination of the Charity's financial statements carried out under section 145 of the Charities Act 2011. In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the Charities Act 2011.

Independent examiner's statement

Since the Charity's gross income exceeded £250,000, the independent examiner must be a member of a body listed in section 145 of the Charities Act 2011. I confirm that I am qualified to undertake the examination because I am a member of The Association of Chartered Certified Accountants, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1 accounting records were not kept in respect of the Charity as required by section 386 of the Companies Act 2006.

2 the financial statements do not accord with those records; or

3 the financial statements do not comply with the accounting requirements of section 396 of the Companies Act 2006 other than any requirement that the financial statements give a true and fair view, which is not a matter considered as part of an independent examination; or

4 the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their financial statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

Helen Furlong FCCA
Xeinadin North West Limited
46 Hamilton Square
Birkenhead
Wirral
Merseyside
CH41 5AR
Date: 22.12.25

WIRRAL MULTICULTURAL ORGANISATION

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2025

	Notes	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
Income from:							
Donations and legacies	3	-	-	-	11,252	-	11,252
Charitable activities							-
Translation	4	263,073	-	263,073	222,255	-	222,255
Nursery	4	231,050	-	231,050	210,707	-	210,707
Health link	4	-	94,480	94,480	-	94,480	94,480
Main Centre	4	20,336	-	20,336	18,514	-	18,514
Other projects	4	260,491	-	260,491	266,167	-	266,167
Investments	5	2,470	-	2,470	1,518	-	1,518
Total income		777,420	94,480	871,900	730,413	94,480	824,893
Expenditure on:							
Charitable activities							
Translation	6	334,712	-	334,712	227,762	-	227,762
Nursery	6	277,388	-	277,388	255,800	-	255,800
Health link	6	-	84,010	84,010	-	97,457	97,457
Main Centre	6	52,064	-	52,064	53,901	-	53,901
Other projects	6	216,526	-	216,526	159,553	-	159,553
Total charitable expenditure		880,690	84,010	964,700	697,016	97,457	794,473
Total expenditure		880,690	84,010	964,700	697,016	97,457	794,473
Net income/(expenditure) and movement in funds		(103,270)	10,470	(92,800)	33,397	(2,977)	30,420
Reconciliation of funds:							
Fund balances at 1 April 2024		157,321	107,380	264,701	123,924	110,357	234,281
Fund balances at 31 March 2025		54,051	117,850	171,901	157,321	107,380	264,701

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

WIRRAL MULTICULTURAL ORGANISATION

BALANCE SHEET

AS AT 31 MARCH 2025

	Notes	2025 £	£	2024 £	£
Fixed assets					
Tangible assets	**12**		72,078		29,494
Current assets					
Debtors	**13**	68,988		105,170	
Cash at bank and in hand		113,654		205,416	
		182,642		310,586	
Creditors: amounts falling due within one year	**15**	(82,819)		(75,379)	
Net current assets			99,823		235,207
Total assets less current liabilities			171,901		264,701
The funds of the Charity					
Restricted income funds	**17**		117,850		107,380
Unrestricted funds	**18**		54,051		157,321
			171,901		264,701

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2025.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on .....

.....
Mr Michael Collins
Trustee

Company registration number 02807273 (England and Wales)

WIRRAL MULTICULTURAL ORGANISATION

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2025

	Notes	2025 £	£	2024 £	£
Cash flows from operating activities					
Cash (absorbed by)/generated from operations	21		(38,891)		43,982
Investing activities					
Purchase of tangible fixed assets		(55,360)		(2,032)	
Investment income received		2,470		1,518	
Net cash used in investing activities			(52,890)		(514)
Net cash generated from financing activities			-		-
Net (decrease)/increase in cash and cash equivalents			(91,781)		43,468
Cash and cash equivalents at beginning of year			205,416		161,948
Cash and cash equivalents at end of year			113,635		205,416
Relating to:					
Cash at bank and in hand			113,654		205,416
Bank overdrafts included in creditors payable within one year			(19)		-

1 Accounting policies

Charity information

Wirral Multicultural Organisation is a private company limited by guarantee incorporated in England and Wales. The registered office is 111 Conway Street, Birkenhead, Wirral, Merseyside, CH41 4AF.

1.1 Basis of preparation

The financial statements have been prepared in accordance with the Charity's governing document, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)". The Charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the Charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

Income is recognised when the Charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the Charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the Charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

Turnover is measured at the fair value of the consideration received or receivable and represents amounts receivable for services provided in the normal course of activity.

1 Accounting policies **(Continued)**

1.5 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold land and buildings	2.5 on cost
Fixtures and fittings	20% on cost

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

1.7 Impairment of fixed assets

At each reporting end date, the Charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.9 Financial instruments

The Charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Charity's balance sheet when the Charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

1 Accounting policies **(Continued)**

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the Charity's contractual obligations expire or are discharged or cancelled.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the Charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

2 Critical accounting estimates and judgements

In the application of the Charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Income from donations and legacies

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Grants	-	11,252

4 Income from charitable activities

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
Translation						
Income received	263,073	-	263,073	222,255	-	222,255
Nursery						
Income received	231,050	-	231,050	210,707	-	210,707
Health link						
Performance related grants	-	94,480	94,480	-	94,480	94,480
Main Centre						
Income received	20,336	-	20,336	18,514	-	18,514
Other projects						
Performance related grants	260,491	-	260,491	266,167	-	266,167
	774,950	94,480	869,430	717,643	94,480	812,123

5 Income from investments

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Interest receivable	2,470	1,518

6 Expenditure on charitable activities

	Translation	Nursery	Health link	Main Centre	Other projects	Total
	2025	2025	2025	2025	2025	2025
	£	£	£	£	£	£
Direct costs						
Staff costs	72,274	170,335	57,433	-	130,797	430,839
Depreciation and impairment	-	-	-	12,776	-	12,776
Direct costs	228,211	27,978	-	-	25,204	281,393
Property costs	3,903	9,200	3,102	8,227	7,064	31,496
Overhead costs	783	255	-	26,014	-	27,052
	305,171	207,768	60,535	47,017	163,065	783,556
Share of support and governance costs (see note 7)						
Support	29,541	69,620	23,475	-	53,461	176,097
Governance	-	-	-	5,047	-	5,047
	334,712	277,388	84,010	52,064	216,526	964,700
Analysis by fund						
Unrestricted funds	334,712	277,388	-	52,064	216,526	880,690
Restricted funds	-	-	84,010	-	-	84,010
	334,712	277,388	84,010	52,064	216,526	964,700

6 Expenditure on charitable activities (Continued)

Previous year:	Translation	Nursery	Health link	Main Centre	Other projects	Total
	2024	2024	2024	2024	2024	2024
	£	£	£	£	£	£
Direct costs						
Staff costs	62,540	151,269	62,045	-	87,179	363,033
Depreciation and impairment	-	-	-	10,389	-	10,389
Direct costs	130,283	19,535	-	-	23,964	173,782
Property costs	7,590	18,357	7,530	17,976	10,580	62,033
Overhead costs	552	436	1,086	20,555	-	22,629
	200,965	189,597	70,661	48,920	121,723	631,866
Share of support and governance costs (see note 7)						
Support	26,797	66,203	26,796	-	37,830	157,626
Governance	-	-	-	4,981	-	4,981
	227,762	255,800	97,457	53,901	159,553	794,473
Analysis by fund						
Unrestricted funds	227,762	255,800	-	53,901	159,553	697,016
Restricted funds	-	-	97,457	-	-	97,457
	227,762	255,800	97,457	53,901	159,553	794,473

7 Support costs allocated to activities

	2025	2024
	£	£
Staff costs	152,333	148,127
Stationery & computer costs	22,293	7,833
Accountancy fees	1,471	1,666
Governance costs	5,047	4,981
	181,144	162,607
Analysed between:		
Translation	29,541	26,797
Nursery	69,620	66,203
Health link	23,475	26,796
Main Centre	5,047	4,981
Other projects	53,461	37,830
	181,144	162,607

7 Support costs allocated to activities **(Continued)**

	2025	2024
Governance costs comprise:	£	£
Audit fees	3,000	2,940
Legal and professional	2,047	2,041
	5,047	4,981

8 Net movement in funds

	2025	2024
	£	£
The net movement in funds is stated after charging/(crediting):		
Fees payable for the independent examination of the charity's financial statements	3,000	2,940
Depreciation of owned tangible fixed assets	12,776	10,389

9 Trustees

None of the Trustees (or any persons connected with them) received any remuneration or benefits from the Charity during the year.

10 Employees

The average monthly number of employees during the year was:

	2025	2024
	Number	Number
Welfare & support	22	25
Nursery	8	7
Total	30	32

Employment costs	2025	2024
	£	£
Wages and salaries	547,222	483,382
Social security costs	27,296	20,164
Other pension costs	8,654	7,614
	583,172	511,160

There were no employees whose annual remuneration was more than £60,000.

Remuneration for key management personnel amounted to £64,212 (2024 £65,500)

11 Taxation

The charity is exempt from taxation on its activities because all its income is applied for charitable purposes.

12 Tangible fixed assets

	Freehold land and buildings	Fixtures and fittings	Total
	£	£	£
Cost			
At 1 April 2024	40,000	110,853	150,853
Additions	-	55,360	55,360
At 31 March 2025	40,000	166,213	206,213
Depreciation and impairment			
At 1 April 2024	20,000	101,359	121,359
Depreciation charged in the year	1,000	11,776	12,776
At 31 March 2025	21,000	113,135	134,135
Carrying amount			
At 31 March 2025	19,000	53,078	72,078
At 31 March 2024	20,000	9,494	29,494

13 Debtors

	2025	2024
Amounts falling due within one year:	£	£
Trade debtors	47,500	97,368
Prepayments and accrued income	21,488	7,802
	68,988	105,170

14 Loans and overdrafts

	2025	2024
	£	£
Bank overdrafts	19	-
Payable within one year	19	-

15 Creditors: amounts falling due within one year

	Notes	2025 £	2024 £
Bank overdrafts	14	19	-
Other taxation and social security		8,009	6,275
Trade creditors		24,548	27,512
Other creditors		6,147	5,630
Accruals and deferred income		44,096	35,962
		82,819	75,379

16 Retirement benefit schemes

Defined contribution schemes	2025 £	2024 £
Charge to profit or loss in respect of defined contribution schemes	8,654	7,614

The Charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the Charity in an independently administered fund.

17 Restricted funds

The restricted funds of the charity comprise the unexpended balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

	At 1 April 2024 £	Incoming resources £	Resources expended £	At 31 March 2025 £
Wirral CCG	32,584	94,480	(84,010)	43,054
Legacy for the benefit of the Chinese Community	74,796	-	-	74,796
	107,380	94,480	(84,010)	117,850

Previous year:	At 1 April 2023 £	Incoming resources £	Resources expended £	At 31 March 2024 £
Wirral CCG	35,561	94,480	(97,457)	32,584
Legacy for the benefit of the Chinese Community	74,796	-	-	74,796
	110,357	94,480	(97,457)	107,380

18 Unrestricted funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	At 1 April 2024	Incoming resources	Resources expended	At 31 March 2025
	£	£	£	£
General funds	157,321	777,420	(880,690)	54,051

Previous year:	At 1 April 2023	Incoming resources	Resources expended	At 31 March 2024
	£	£	£	£
General funds	123,924	730,413	(697,016)	157,321

19 Analysis of net assets between funds

	Unrestricted funds 2025	Restricted funds 2025	Total 2025
	£	£	£
At 31 March 2025:			
Tangible assets	72,078	-	72,078
Current assets/(liabilities)	(18,027)	117,850	99,823
	54,051	117,850	171,901

	Unrestricted funds 2024	Restricted funds 2024	Total 2024
	£	£	£
At 31 March 2024:			
Tangible assets	29,494	-	29,494
Current assets/(liabilities)	127,827	107,380	235,207
	157,321	107,380	264,701

20 Related party transactions

There were no disclosable related party transactions during the year (2024 - none).

21	Cash (absorbed by)/generated from operations	2025 £	2024 £
	(Deficit)/surplus for the year	(92,800)	30,420
	Adjustments for:		
	Investment income recognised in statement of financial activities	(2,470)	(1,518)
	Depreciation and impairment of tangible fixed assets	12,776	10,389
	Movements in working capital:		
	Decrease/(increase) in debtors	36,182	(12,118)
	Increase in creditors	7,421	16,809
	Cash (absorbed by)/generated from operations	(38,891)	43,982

WIRRAL MULTICULTURAL ORGANISATION

England & Wales - Charity number 1019964

Accounts

Charity registration number 1019964 (England and Wales)

Company registration number 02807273

WIRRAL MULTICULTURAL ORGANISATION

ANNUAL REPORT AND UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2024

WIRRAL MULTICULTURAL ORGANISATION

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Councillor Stuart Kelly Mr Dinh Ly Mr Somnath Saha Mr Van Tran Councillor Michael Collins
Charity number (England and Wales)	1019964
Company number	02807273
Registered office	111 Conway Street Birkenhead Wirral Merseyside CH41 4AF
Independent examiner	Helen Furlong FCCA Xeinadin North West Limited 46 Hamilton Square Birkenhead Wirral Merseyside CH41 5AR
Bankers	Barclays Bank Plc 2 Liscard Village Wallasey CH45 4JS
Solicitors	Weightmans LLP 100 Old Hall Street Liverpool L3 9QJ

WIRRAL MULTICULTURAL ORGANISATION

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WIRRAL MULTICULTURAL ORGANISATION

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2024

The trustees present their annual report and financial statements for the year ended 31 March 2024.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's Memorandum and Articles of Association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

Objectives and activities

The organisation was established in 1989 as a partnership of ethnic organisations in the Wirral for the purpose of presenting a united front in negotiations with the local authority in a unique project for the construction of our present multicultural centre in Birkenhead by the local authority and subsequently for dealing with the welfare, education and the interaction of the ethnic minorities within the Metropolitan Borough of Wirral. Wirral Multicultural Organisation was incorporated as a company limited by guarantee on 6 April 1993 and received charitable status on 16 April 1993.

Our Vision

For all people from ethnic minority communities to be free from discrimination and racial injustice and to have equal and fair access to universal services, to feel safe in their neighbourhoods and be able to fulfil their aspirations.

Aims and Objectives

- To promote multiculturalism through understanding, inclusion and celebration of the diverse communities residing in Wirral.
- To embrace and support the different cultures, beliefs and religions and to encourage communities to co-exist harmoniously for the good of the wider community and to actively challenge racism and oppression.
- To offer a range of professional and culturally sensitive services to improve the overall health and wellbeing of the local ethnic minority communities.
- To actively support more vulnerable members of the local ethnic minority communities by providing language support, advocacy, social support and activities and assistance to access health and social care services, including advice and education services.

Our Values:

Respect

- All people will be treated with equal respect, we celebrate diversity, difference and whilst encouraging inclusion and integration within the communities.
- We encourage staff and volunteer recruitment from within the communities we support and foster an environment where staff and volunteers feel valued and develop their skills.
- We will embed equality and diversity as an integral part of the ethos and culture of our organisation.

Partnership

- Placing individuals and communities at the centre of partnership, working with others to share knowledge and resources for the good of the wider community.
- Recognizing the value of collaboration with contribution of others to address some of the complex and long-standing problems experienced by the Ethnic Minority Backgrounds.
- Communicating supporting and enabling others to meet common goals.

Quality

- Demonstrating a real commitment to aspiring and providing the best possible service working to agree standards at all times.
- Being positively open to change and seeking improvements to self and services for others
- Embracing innovation whilst building on past evidence and maintaining safety at all times

Caring

- Act with kindness, compassion and empathy with all that we work with
- Offer a professional welcoming, approachable service to all those we are in contact with
- Be caring and considerate towards the needs of others ensuring confidentiality at all times.

Activities are pursued primarily in the Multicultural Centre which is owned by the local authority and leased to the charity and in an adjacent property owned by the charity itself.

The user groups include the Wirral Chinese Cultural Association, Wirral Asian Association, Wirral Polish School, the Wirral Vietnamese Association, Tai Chi and the Punjabi Language School.

Public benefit
In shaping our objectives for the year and planning our activities, the trustees have considered the Charity Commission's guidance on public benefit.

Achievements and performance
The 12 months to the end of March 2024 have seen a reduction in the impact of Covid on our communities but have brought new challenges as the need to support recent immigrants has increased considerably. We have adapted and expanded the services and support we provide to meet these challenges while continuing to provide high quality services to our existing service users.

The Translation and Interpretation Service has seen a considerable increase in activity with 4960 face to face sessions and 651 phone sessions relating to primary care the previous year's total was 3553) and 442 sessions in non-primary care contexts including schools, other voluntary sector organisations and the Good Shepherd Hospice in Chester. We support 49 languages.

The Little World Nursery has continued to provide children with excellent care and support in all their areas of development and also supports parents directly and indirectly (by signposting them to other services we provide or to our partners in the voluntary sector). The team delivered 255 days of nursery sessions and supported 198 families.

The Health Link service provided support in 9877 episodes, either through one to one support in accessing services or in providing advice on health matters. We continued to facilitate Covid vaccinations including providing language support and organised sessions on Diabetes and Healthy Hearts.

The service that in the previous year provided Covid-related support to people from ethnic minority groups (BCCS) was given wider objectives for this year as the impact of Covid receded and is now known as the Ethnic Minority Health and Wellbeing Service. The team now provides broader health and wellbeing support and 2191 people were supported against a target agreed with funders of 319. A particular focus for this team has been to organise GP registrations and access to health services for asylum seekers and other recent immigrants. 360 asylum seekers residing in 2 hotels, were registered with GPs and support was also provided in making and attending appointments for dental and optician services and in collecting prescriptions from pharmacies (including interpretation in most cases).

The Community Development Service continues to provide advice and support to people, largely in relation to non-health matters (though often in relation to matters that are fundamental to wellbeing). The team delivered 2304 episodes of support in the year. WMO is an alternative office for DWP.

The Little Lungs programme continued to provide information and translated materials about Respiratory Syncytial Virus and other respiratory diseases to parents and encouraged those parents to become champions in promoting understanding of these conditions. It ended in August 2023.

A new service – the Ethnic Minority Substance Misuse service - began in January 2023. Its purpose is to support people from ethnic minorities in relation to substance misuse and is part of a partnership with other voluntary sector organisations, the NHS and the Police. Although it started too late in the financial year to secure any significant deliverables in 2022-23, the service has subsequently (to October 2023) given information to 258 people, been approached by 70 people requesting support and has organised access to treatment for 9 people.

A further new service- the Ethnic Minority Hospital Advocacy Discharge service began in March 2023, too late to have any impact on this year's delivery but with great potential for 2023-24. This service provides support to people from ethnic minorities who are admitted to hospital and/or being discharged and its purpose is to ensure that appropriate support and care is available at home and that the person discharged and their family understand the need to take any medication prescribed and also the limitations on activity that might be necessary. This service was introduced in response to high rates of readmission following discharge. We are working in partnership with Age UK in delivering this service.

WMO has also delivered full health checks and health MOTs, as part of a partnership arrangement between One Wirral CIC and WMO, and a number of other charities.

In addition to the services described above, we also organise community activities such as our Tuesday coffee mornings and events to mark significant cultural occasions and we also provide facilities for many community groups who use our centre for their activities.

In September 2023 we submitted a bid for the GSK Kings Fund Award. It was a rigorous process, and just before the end of March 2023, it became public knowledge that WMO was selected as one of the 10 winners.

Working with partners
We work collaboratively with a number of other organisations in the voluntary sector as many of the services we provide are part of larger initiatives and we value their collaboration and support; without their collaboration, our delivery would not be as good. We also work closely (and are funded by) Wirral Borough Council and Cheshire and Merseyside Health and Care Partnership and we are grateful for their funding, support and in particular their flexibility in finding ways in which we can meet emerging needs. We have seen a significant increase in the number of people who recently received the leave to remain. Many of the single males have been made homeless as a direct result of this. We work closely with other charities and the council to identify ways that Wirral can support those individuals.

WMO was successful in receiving money via the council's winter Household Support Funding. WMO provided a safe place where people could meet with others, be warm, and receive a hot meal 2 days a week. On average we saw around 50 people on those days.

Staff
We have a team with high levels of skill both in their specialist areas and also in the languages they are able to use. These skills, combined with a commitment to help our service users and a willingness to explore innovative ways of providing support, make our workforce the foundation of our success. WMO board which to thank all staff and volunteers for their dedication, hard work and always giving more than 100%.

Financial review
Total income for the year amounted to £824,893 (2023 £690,846). Operating costs have increased from £651,437 to £794,473, leaving an operational surplus of £30,420 (2023 £39,409) for the year, to be added to reserves brought forward of £234,281. Unrestricted reserves carried forward are therefore £157,321. Restricted reserves carried forward are £107,380.

The trustees have a policy to maintain adequate reserves in the charity and current reserves levels represent just over 3 months' running costs.

Risk management
The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The risk registers and policies of the organisation are regularly reviewed and updated.

Structure, governance and management
Wirral Multicultural Organisation was originally founded in 1989 and in 1993 was incorporated as a company limited by guarantee (as defined in the Companies Act 2006). It registered as a charity in 1993. The charity is controlled by its constitution, set out in its Articles of Association.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

Councillor Stuart Kelly
Mr Dinh Ly
Mr Somnath Saha
Mr Van Tran
Councillor Patrick Cleary (Resigned 5 November 2024)
Mr Michael Collins

Recruitment and appointment of trustees
Trustees are recruited primarily from ethnic minority communities in Wirral and from local authority councillors. The Chief Executive and Chair ensure that the trustees are kept up to date with all changes in legislation, guidance from the Charity Commission and any other regulatory frameworks which may be relevant to the charity.

Organisation structure
The day-to-day business of the charity is under the control of the Chief Executive who reports to the Chair, the trustee board and the board's sub-committees.

The trustees' report was approved by the Board of Trustees.



.....
Councillor Stuart Kelly
Trustee
Dated: 19/12/24

WIRRAL MULTICULTURAL ORGANISATION

INDEPENDENT EXAMINER'S REPORT

TO THE TRUSTEES OF WIRRAL MULTICULTURAL ORGANISATION

I report to the trustees on my examination of the financial statements of Wirral Multicultural Organisation (the charity) for the year ended 31 March 2024.

Responsibilities and basis of report

As the trustees of the charity (and also its directors for the purposes of company law), you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006.

Having satisfied myself that the financial statements of the charity are not required to be audited under Part 16 of the Companies Act 2006 and are eligible for independent examination, I report in respect of my examination of the charity's financial statements carried out under section 145 of the Charities Act 2011. In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the Charities Act 2011.

Independent examiner's statement

Since the charity's gross income exceeded £250,000, the independent examiner must be a member of a body listed in section 145 of the Charities Act 2011. I confirm that I am qualified to undertake the examination because I am a member of The Association of Chartered Certified Accountants, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1 accounting records were not kept in respect of the charity as required by section 386 of the Companies Act 2006.

2 the financial statements do not accord with those records; or

3 the financial statements do not comply with the accounting requirements of section 396 of the Companies Act 2006 other than any requirement that the financial statements give a true and fair view, which is not a matter considered as part of an independent examination; or

4 the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their financial statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

Helen Furlong FCCA
Xeinadin North West Limited
46 Hamilton Square
Birkenhead
Wirral
Merseyside
CH41 5AR
Date: .....

WIRRAL MULTICULTURAL ORGANISATION

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2024

	Notes	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £
Income from:							
Donations and legacies	**3**	11,252	-	11,252	23,749	-	23,749
Charitable activities	**4**	717,643	94,480	812,123	574,085	92,810	666,895
Investments	**5**	1,518	-	1,518	202	-	202
Total income		730,413	94,480	824,893	598,036	92,810	690,846
Expenditure on:							
Charitable activities	**6**	697,016	97,457	794,473	575,807	75,630	651,437
Total expenditure		697,016	97,457	794,473	575,807	75,630	651,437
Net income/(expenditure) and movement in funds		33,397	(2,977)	30,420	22,229	17,180	39,409
Reconciliation of funds:							
Fund balances at 1 April 2023		123,924	110,357	234,281	101,696	93,176	194,872
Fund balances at 31 March 2024		157,321	107,380	264,701	123,925	110,356	234,281

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

WIRRAL MULTICULTURAL ORGANISATION

BALANCE SHEET

AS AT 31 MARCH 2024

	Notes	2024 £	2024 £	2023 £	2023 £
Fixed assets					
Tangible assets	**13**		29,494		37,851
Current assets					
Debtors	**14**	105,170		93,052	
Cash at bank and in hand		205,416		161,948	
		310,586		255,000	
Creditors: amounts falling due within one year	**15**	(75,379)		(58,570)	
Net current assets			235,207		196,430
Total assets less current liabilities			264,701		234,281
The funds of the charity					
Restricted income funds	**19**		107,380		110,356
Unrestricted funds	**17**		157,321		123,925
			264,701		234,281

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2024.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the trustees on .....

.....
Councillor Stuart Kelly
Trustee

Company registration number 02807273 (England and Wales)

WIRRAL MULTICULTURAL ORGANISATION

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2024

	Notes	2024 £	£	2023 £	£
Cash flows from operating activities					
Cash generated from operations	**21**		43,982		5,206
Investing activities					
Purchase of tangible fixed assets		(2,032)		(11,853)	
Investment income received		1,518		201	
Net cash used in investing activities			(514)		(11,652)
Net cash used in financing activities			-		-
Net increase/(decrease) in cash and cash equivalents			43,468		(6,446)
Cash and cash equivalents at beginning of year			161,948		168,394
Cash and cash equivalents at end of year			205,416		161,948

1 Accounting policies

Charity information

Wirral Multicultural Organisation is a private company limited by guarantee incorporated in England and Wales. The registered office is 111 Conway Street, Birkenhead, Wirral, Merseyside, CH41 4AF.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's Memorandum and Articles of Association, the Companies Act 2006, FRS 102 “The Financial Reporting Standard applicable in the UK and Republic of Ireland” (“FRS 102”) and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Incoming resources

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

Turnover is measured at the fair value of the consideration received or receivable and represents amounts receivable for services provided in the normal course of activity.

1 Accounting policies **(Continued)**

1.5 Resources expended

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold land and buildings	2.5% on cost
Fixtures and fittings	20% on cost

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

1.7 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.9 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

1 Accounting policies **(Continued)**

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Income from donations and legacies

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Grants	11,252	23,749

4 Income from charitable activities

	Translation	Nursery	Health link	Main Centre	Other projects	Total 2024
	2024	2024	2024	2024	2024	
	£	£	£	£	£	£
Income received	222,255	210,707	-	18,514	-	451,476
Performance related grants	-	-	94,480	-	266,167	360,647
	222,255	210,707	94,480	18,514	266,167	812,123
Analysis by fund						
Unrestricted funds	222,255	210,707	-	18,514	266,167	717,643
Restricted funds	-	-	94,480	-	-	94,480
	222,255	210,707	94,480	18,514	266,167	812,123

4 Income from charitable activities **(Continued)**

For the year ended 31 March 2023

	Translation	Nursery	Health link	Main Centre	Other projects	Total 2023
	£	£	£	£	£	£
Income received	161,243	208,491	-	11,030	27,408	408,172
Performance related grants	-	-	92,810	-	165,913	258,723
	161,243	208,491	92,810	11,030	193,321	666,895
Analysis by fund						
Unrestricted funds	161,243	208,491	-	11,030	193,321	574,085
Restricted funds	-	-	92,810	-	-	92,810
	161,243	208,491	92,810	11,030	193,321	666,895

5 Income from investments

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Interest receivable	1,518	202

6 Expenditure from charitable activities

	Translation	Nursery	Health link	Main Centre	Other projects	Total 2024	Total 2023
	2024	2024	2024	2024	2024		
	£	£	£	£	£	£	£
Staff costs	62,540	151,269	62,045	-	87,179	363,033	322,438
Depreciation and impairment	-	-	-	10,389	-	10,389	7,700
Direct costs	130,283	19,535	-	-	23,964	173,782	124,509
Property costs	7,590	18,357	7,530	17,976	10,580	62,033	39,061
Overhead costs	552	436	1,086	20,555	-	22,629	10,085
	200,965	189,597	70,661	48,920	121,723	631,866	503,793
Share of support costs (see note 11)	26,797	66,203	26,796	-	37,830	157,626	143,124
Share of governance costs (see note 11)	-	-	-	4,981	-	4,981	4,520
	227,762	255,800	97,457	53,901	159,553	794,473	651,437
Analysis by fund							
Unrestricted funds	227,762	255,800	-	53,901	159,553	697,016	575,807
Restricted funds	-	-	97,457	-	-	97,457	75,630
	227,762	255,800	97,457	53,901	159,553	794,473	651,437

6 Expenditure from charitable activities **(Continued)**

For the year ended 31 March 2023

	Translation	Nursery	Health link	Main Centre	Other projects	Total 2023
	£	£	£	£	£	£
Staff costs	64,025	135,161	49,746	-	73,506	322,438
Depreciation and impairment	-	-	-	7,700	-	7,700
Direct costs	94,849	23,111	-	-	6,549	124,509
Property costs	5,475	11,558	4,254	11,488	6,286	39,061
Overhead costs	403	594	161	8,641	286	10,085
	164,752	170,424	54,161	27,829	86,627	503,793
Share of support costs (see note 11)	28,625	60,112	21,469	-	32,918	143,124
Share of governance costs (see note 11)	-	-	-	4,520	-	4,520
	193,377	230,536	75,630	32,349	119,545	651,437
Analysis by fund						
Unrestricted funds	193,377	230,536	-	32,349	119,545	575,807
Restricted funds	-	-	75,630	-	-	75,630
	193,377	230,536	75,630	32,349	119,545	651,437

8 Net movement in funds

	2024	2023
	£	£
The net movement in funds is stated after charging/(crediting):		
Fees payable for the independent examination of the charity's financial statements	2,940	2,700
Depreciation of owned tangible fixed assets	10,389	7,700

9 Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

10 Employees

The average monthly number of employees during the year was:

	2024	2023
	Number	Number
Welfare and support	25	23
Nursery	7	7
Total	32	30

Employment costs	2024	2023
	£	£
Wages and salaries	483,382	428,739
Social security costs	20,164	21,401
Other pension costs	7,614	6,646
	511,160	456,786

Remuneration for key management personnel amounted to £65,500 (2023 £62,221)

There were no employees whose annual remuneration was more than £60,000.

11 Support costs

	Support costs	Governance costs	2024	Support costs	Governance costs	2023
	£	£	£	£	£	£
Staff costs	148,127	-	148,127	134,348	-	134,348
Administration costs	7,833	-	7,833	7,489	-	7,489
Accountancy fees	1,666	-	1,666	1,287	-	1,287
Independent examination fees	-	2,940	2,940	-	2,700	2,700
Legal and professional	-	2,041	2,041	-	1,820	1,820
	157,626	4,981	162,607	143,124	4,520	147,644
Analysed between						
Charitable activities	157,626	4,981	162,607	143,124	4,520	147,644

12 Taxation

The charity is exempt from taxation on its activities because all its income is applied for charitable purposes.

13 Tangible fixed assets

	Freehold land and buildings	Fixtures and fittings	Total
	£	£	£
Cost			
At 1 April 2023	40,000	108,821	148,821
Additions	-	2,032	2,032
At 31 March 2024	40,000	110,853	150,853
Depreciation and impairment			
At 1 April 2023	19,000	91,970	110,970
Depreciation charged in the year	1,000	9,389	10,389
At 31 March 2024	20,000	101,359	121,359
Carrying amount			
At 31 March 2024	20,000	9,494	29,494
At 31 March 2023	21,000	16,851	37,851

14 Debtors

	2024	2023
Amounts falling due within one year:	**£**	**£**
Trade debtors	97,368	91,246
Prepayments and accrued income	7,802	1,806
	105,170	93,052

15 Creditors: amounts falling due within one year

	2024	2023
	£	**£**
Other taxation and social security	6,275	12,137
Trade creditors	27,512	14,918
Other creditors	5,630	4,220
Accruals and deferred income	35,962	27,295
	75,379	58,570

16 Retirement benefit schemes

	2024	2023
Defined contribution schemes	**£**	**£**
Charge to profit or loss in respect of defined contribution schemes	7,614	6,646

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

17 Unrestricted funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	At 1 April 2023	Incoming resources	Resources expended	At 31 March 2024
	£	**£**	**£**	**£**
General funds	123,924	730,413	(697,016)	157,321

Previous year:	At 1 April 2022	Incoming resources	Resources expended	At 31 March 2023
	£	**£**	**£**	**£**
General funds	101,696	598,036	(575,807)	123,925
Warning: Balance c/f from prior period does not equal balance b/f in current period				123,924

18 Analysis of net assets between funds

	Unrestricted funds 2024	Restricted funds 2024	Total 2024
	£	£	£
At 31 March 2024:			
Tangible assets	29,494	-	29,494
Current assets/(liabilities)	127,827	107,380	235,207
	157,321	107,380	264,701

	Unrestricted funds 2023	Restricted funds 2023	Total 2023
	£	£	£
At 31 March 2023:			
Tangible assets	37,851	-	37,851
Current assets/(liabilities)	86,074	110,356	196,430
	123,925	110,356	234,281

19 Restricted funds

The restricted funds of the charity comprise the unexpended balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

		Movement in funds			Movement in funds		
	Balance at 1 April 2022	Incoming resources	Resources expended	Balance at 1 April 2023	Incoming resources	Resources expended	Balance at 31 March 2024
	£	£	£	£	£	£	£
Wirral CCG	18,380	92,810	(75,630)	35,561	94,480	(97,457)	32,584
Legacy for the benefit of the Chinese Community	74,796	-	-	74,796	-	-	74,796
	93,176	92,810	(75,630)	110,357	94,480	(97,457)	107,380

20 Related party transactions

There were no disclosable related party transactions during the year (2023 - none).

21	Cash generated from operations	2024 £	2023 £
	Surplus for the year	30,420	39,409
	Adjustments for:		
	Investment income recognised in statement of financial activities	(1,518)	(202)
	Depreciation and impairment of tangible fixed assets	10,389	7,700
	Movements in working capital:		
	(Increase) in debtors	(12,118)	(54,510)
	Increase in creditors	16,809	12,809
	Cash generated from operations	43,982	5,206

WIRRAL MULTICULTURAL ORGANISATION

England & Wales - Charity number 1019964

Accounts

Charity registration number 1019964

Company registration number 02807273 (England and Wales)

WIRRAL MULTICULTURAL ORGANISATION

ANNUAL REPORT AND UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2023

WIRRAL MULTICULTURAL ORGANISATION

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Councillor Stuart Kelly Mr Dinh Ly Mr Somnath Saha Mr Van Tran Councillor Patrick Cleary Councillor Michael Collins
Charity number	1019964
Company number	02807273
Registered office	111 Conway Street Birkenhead Wirral Merseyside CH41 4AF
Independent examiner	Helen Furlong FCCA McLintocks (NW) Limited 46 Hamilton Square Birkenhead Wirral Merseyside CH41 5AR
Bankers	Barclays Bank Plc 2 Liscard Village Wallasey CH45 4JS
Solicitors	Weightmans LLP 100 Old Hall Street Liverpool L3 9QJ

WIRRAL MULTICULTURAL ORGANISATION

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WIRRAL MULTICULTURAL ORGANISATION

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2023

The trustees present their annual report and financial statements for the year ended 31 March 2023.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's Memorandum and Articles of Association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

Objectives and activities

The organisation was established in 1989 as a partnership of ethnic organisations in the Wirral for the purpose of presenting a united front in negotiations with the local authority in a unique project for the construction of our present multicultural centre in Birkenhead by the local authority and subsequently for dealing with the welfare, education and the interaction of the ethnic minorities within the Metropolitan Borough of Wirral. Wirral Multicultural Organisation was incorporated as a company limited by guarantee on 6 April 1993 and received charitable status on 16 April 1993.

Our Vision

For all people from ethnic minority communities to be free from discrimination and racial injustice and to have equal and fair access to universal services, to feel safe in their neighbourhoods nd be able to fulfil their aspirations.

Aims and Objectives

- To promote multiculturalism through understanding, inclusion and celebration of the diverse communities residing in Wirral.
- To embrace and support the different cultures, beliefs and religions and to encourage communities to co-exist harmoniously for the good of the wider community and to actively challenge racism and oppression.
- To offer a range of professional and culturally sensitive services to improve the overall health and wellbeing of the local ethnic minority communities.
- To actively support more vulnerable members of the local ethnic minority communities by providing language support, advocacy, social support and activities and assistance to access health and social care services, including advice and education services.

Our Values:

Respect

- All people will be treated with equal respect, we celebrate diversity, difference and whilst encouraging inclusion and integration within the communities.
- We encourage staff and volunteer recruitment from within the communities we support and foster an environment where staff and volunteers feel valued and develop their skills.
- We will embed equality and diversity as an integral part of the ethos and culture of our organisation.

Partnership

- Placing individuals and communities at the centre of partnership, working with others to share knowledge and resources for the good of the wider community.
- Recognizing the value of collaboration with contribution of others to address some of the complex and long-standing problems experienced by the Ethnic Minority Backgrounds.
- Communicating supporting and enabling others to meet common goals.

Quality

- Demonstrating a real commitment to aspiring and providing the best possible service working to agree standards at all times.
- Being positively open to change and seeking improvements to self and services for others
- Embracing innovation whilst building on past evidence and maintaining safety at all times

Caring

- Act with kindness, compassion and empathy with all that we work with
- Offer a professional welcoming, approachable service to all those we are in contact with
- Be caring and considerate towards the needs of others ensuring confidentiality at all times.

Activities are pursued primarily in the Multicultural Centre which is owned by the local authority and leased to the charity and in an adjacent property owned by the charity itself.

The user groups include the Wirral Chinese Cultural Association, Wirral Asian Association, Wirral Polish School, the Wirral Vietnamese Association, Tai Chi and the Punjabi Language School.

Public benefit
In shaping our objectives for the year and planning our activities, the trustees have considered the Charity Commission's guidance on public benefit.

Achievements and performance
The 12 months to the end of March 2023 have seen a reduction in the impact of Covid on our communities but have brought new challenges as the need to support recent immigrants has increased considerably. We have adapted and expanded the services and support we provide to meet these challenges while continuing to provide high quality services to our existing service users.

The Translation and Interpretation Service has seen a considerable increase in activity with 4960 face to face sessions and 651 phone sessions relating to primary care the previous year's total was 3553) and 442 sessions in non-primary care contexts including schools, other voluntary sector organisations and the Good Shepherd Hospice in Chester. We support 49 languages.

The Little World Nursery has continued to provide children with excellent care and support in all their areas of development and also supports parents directly and indirectly (by signposting them to other services we provide or to our partners in the voluntary sector). The team delivered 255 days of nursery sessions and supported 198 families.

The Health Link service provided support in 9877 episodes, either through one to one support in accessing services or in providing advice on health matters. We continued to facilitate Covid vaccinations including providing language support and organised sessions on Diabetes and Healthy Hearts.

The service that in the previous year provided Covid-related support to people from ethnic minority groups was given wider objectives for this year as the impact of Covid receded and is now known as the Ethnic Minority Health and Wellbeing Service. The team now provides broader health and wellbeing support and 2191 people were supported against a target agreed with funders of 319. A particular focus for this team has been to organise GP registrations and access to health services for asylum seekers and other recent immigrants. 360 asylum seekers residing in 2 hotels, were registered with GPs and support was also provided in making and attending appointments for dental and optician services and in collecting prescriptions from pharmacies (including interpretation in most cases).

The Community Development Service continues to provide advice and support to people, largely in relation to non-health matters (though often in relation to matters that are fundamental to wellbeing). The team delivered 2304 episodes of support in the year.

The Little Lungs programme continued to provide information and translated materials about Respiratory Syncytial Virus and other respiratory diseases to parents and encouraged those parents to become champions in promoting understanding of these conditions. It ended in August 2023.

A new service – the Ethnic Minority Substance Misuse service - began in January 2023. Its purpose is to support people from ethnic minorities in relation to substance misuse and is part of a partnership with other voluntary sector organisations, the NHS and the Police. Although it started too late in the financial year to secure any significant deliverables in 2022-23, the service has subsequently (to October 2023) given information to 258 people, been approached by 70 people requesting support and has organised access to treatment for 9 people.

A further new service- the Ethnic Minority Hospital Advocacy Discharge service began in March 2023, too late to have any impact on this year's delivery but with great potential for 2023-24. This service provides support to people from ethnic minorities who are admitted to hospital and/or being discharged and its purpose is to ensure that appropriate support and care is available at home and that the person discharged and their family understand the need to take any medication prescribed and also the limitations on activity that might be necessary. This service was introduced in response to high rates of readmission following discharge. We are working in partnership with Age UK in delivering this service.

In addition to the services described above, we also organise community activities such as our Tuesday coffee mornings and events to mark significant cultural occasions and we also provide facilities for many community groups who use our centre for their activities.

Working with partners
We work collaboratively with a number of other organisations in the voluntary sector as many of the services we provide are part of larger initiatives and we value their collaboration and support; without their collaboration, our delivery would not be as good. We also work closely (and are funded by) Wirral Borough Council and Cheshire and Merseyside Health and Care Partnership and we are grateful for their funding, support and in particular their flexibility in finding ways in which we can meet emerging needs.

Staff
We have a team with high levels of skill both in their specialist areas and also in the languages they are able to use. These skills, combined with a commitment to help our service users and a willingness to explore innovative ways of providing support, make our workforce the foundation of our success.

Financial review
Total income for the year amounted to £690,846 (2022 £615,076). Operating costs have increased from £581,744 to £651,439, leaving an operational surplus of £39,404 (2022 £33,332) for the year, to be added to reserves brought forward of £194,873. Unrestricted reserves carried forward are therefore £135,041. Restricted reserves carried forward are £99,239.

The trustees have a policy to maintain adequate reserves in the charity and current reserves levels represent just over 3 months' running costs.

Risk management
The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The policies of the organisation are being reviewed and updated.

Structure, governance and management
Wirral Multicultural Organisation was originally founded in 1989 and in 1993 was incorporated as a company limited by guarantee (as defined in the Companies Act 2006). It registered as a charity in 1993. The charity is controlled by its constitution, set out in its Articles of Association.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

Councillor Stuart Kelly
Mr Dinh Ly
Mr Somnath Saha
Mr Van Tran
Councillor Patrick Cleary
Councillor Michael Collins

Recruitment and appointment of trustees
Trustees are recruited primarily from ethnic minority communities in Wirral and from local authority councillors. The Chief Executive and Chair ensure that the trustees are kept up to date with all changes in legislation, guidance from the Charity Commission and any other regulatory frameworks which may be relevant to the charity.

Organisation structure
The day-to-day business of the charity is under the control of the Chief Executive who reports to the Chair, the trustee board and the board's sub-committees.

The trustees' report was approved by the Board of Trustees.

.....
Councillor Stuart Kelly
Trustee
Dated: 5/12/23

WIRRAL MULTICULTURAL ORGANISATION

INDEPENDENT EXAMINER'S REPORT

TO THE TRUSTEES OF WIRRAL MULTICULTURAL ORGANISATION

I report to the trustees on my examination of the financial statements of Wirral Multicultural Organisation (the charity) for the year ended 31 March 2023.

Responsibilities and basis of report

As the trustees of the charity (and also its directors for the purposes of company law) you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006 (the 2006 Act).

Having satisfied myself that the financial statements of the charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the charity's financial statements carried out under section 145 of the Charities Act 2011 (the 2011 Act). In carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of The Association of Chartered Certified Accountants, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1 accounting records were not kept in respect of the charity as required by section 386 of the 2006 Act; or
2 the financial statements do not accord with those records; or
3 the financial statements do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4 the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

Helen Furlong FCCA
McLintocks (NW) Limited

46 Hamilton Square
Birkenhead
Wirral
Merseyside
CH41 5AR

Dated: 11.12.23

WIRRAL MULTICULTURAL ORGANISATION

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2023

	Notes	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £	Unrestricted funds 2022 £	Restricted funds 2022 £	Total 2022 £
Income from:							
Donations and legacies	3	23,749	-	23,749	10,068	-	10,068
Charitable activities	4	574,085	92,810	666,895	512,150	92,810	604,960
Investments	5	202	-	202	48	-	48
Total income		598,036	92,810	690,846	522,266	92,810	615,076
Charitable activities	6	575,808	75,630	651,438	507,314	74,430	581,744
Net income and movement in funds		22,228	17,180	39,408	14,952	18,380	33,332
Reconciliation of funds:							
Fund balances at 1 April 2022		101,696	93,176	194,872	86,744	74,796	161,540
Fund balances at 31 March 2023		123,924	110,356	234,280	101,696	93,176	194,872

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

WIRRAL MULTICULTURAL ORGANISATION

BALANCE SHEET

AS AT 31 MARCH 2023

	Notes	2023 £	£	2022 £	£
Fixed assets					
Tangible assets	12		37,851		33,699
Current assets					
Debtors	13	93,051		38,542	
Cash at bank and in hand		161,948		168,394	
		254,999		206,936	
Creditors: amounts falling due within one year	14	58,570		45,763	
Net current assets			196,429		161,173
Total assets less current liabilities			234,280		194,872
The funds of the charity					
Restricted income funds	18		110,356		93,176
Unrestricted funds			123,924		101,696
			234,280		194,872

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2023.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the trustees on 5/12/23

.....

Councillor Stuart Kelly

Trustee

Company registration number 02807273 (England and Wales)

WIRRAL MULTICULTURAL ORGANISATION

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2023

	Notes	2023 £	£	2022 £	£
Cash flows from operating activities					
Cash generated from operations	**20**		5,205		57,568
Investing activities					
Purchase of tangible fixed assets		(11,853)		(1,621)	
Investment income received		202		48	
Net cash used in investing activities			(11,651)		(1,573)
Net cash used in financing activities			-		-
Net (decrease)/increase in cash and cash equivalents			(6,446)		55,995
Cash and cash equivalents at beginning of year			168,394		112,399
Cash and cash equivalents at end of year			161,948		168,394

1 Accounting policies

Charity information

Wirral Multicultural Organisation is a private company limited by guarantee incorporated in England and Wales. The registered office is 111 Conway Street, Birkenhead, Wirral, Merseyside, CH41 4AF.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's Memorandum and Articles of Association, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Incoming resources

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

Turnover is measured at the fair value of the consideration received or receivable and represents amounts receivable for services provided in the normal course of activity.

1 Accounting policies **(Continued)**

1.5 Resources expended

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold land and buildings	2.5% on cost
Fixtures and fittings	20% on cost

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

1.7 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.9 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

1 Accounting policies **(Continued)**

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Income from donations and legacies

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Donations and gifts	-	30
Grants received	23,749	10,038
	23,749	10,068

4 Income from charitable activities

	Translation	Nursery	Health link	Main Centre	Other projects	Total 2023
	2023	2023	2023	2023	2023	
	£	£	£	£	£	£
Income received	161,243	208,491	-	11,030	27,408	408,172
Performance related grants	-	-	92,810	-	165,913	258,723
	161,243	208,491	92,810	11,030	193,321	666,895
Analysis by fund						
Unrestricted funds	161,243	208,491	-	11,030	193,321	574,085
Restricted funds	-	-	92,810	-	-	92,810
	161,243	208,491	92,810	11,030	193,321	666,895

4 Income from charitable activities **(Continued)**

For the year ended 31 March 2022

	Translation	Nursery	Health link	Main Centre	Other projects	Total 2022
	£	£	£	£	£	£
Income received	134,194	206,896	-	13,315	55,745	410,150
Performance related grants	-	-	92,810	-	102,000	194,810
	134,194	206,896	92,810	13,315	157,745	604,960
Analysis by fund						
Unrestricted funds	134,194	206,896	-	13,315	157,745	512,150
Restricted funds	-	-	92,810	-	-	92,810
	134,194	206,896	92,810	13,315	157,745	604,960

5 Income from investments

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Interest receivable	202	48

6 Expenditure from charitable activities

	Translation	Nursery	Health link	Main Centre	Other projects	Total 2023	Total 2022
	2023	2023	2023	2023	2023		
	£	£	£	£	£	£	£
Staff costs	64,025	135,161	49,746	-	73,506	322,438	324,089
Depreciation and impairment	-	-	-	7,701	-	7,701	9,144
Direct costs	94,849	23,111	-	-	6,549	124,509	86,161
Property costs	5,475	11,558	4,254	11,488	6,286	39,061	25,785
Overhead costs	403	594	161	8,641	286	10,085	9,048
	164,752	170,424	54,161	27,830	86,627	503,794	454,227
Share of support costs (see note 9)	28,625	60,112	21,469	-	32,918	143,124	122,729
Share of governance costs (see note 9)	-	-	-	4,520	-	4,520	4,788
	193,377	230,536	75,630	32,350	119,545	651,438	581,744
Analysis by fund							
Unrestricted funds	193,377	230,536	-	32,350	119,545	575,808	507,314
Restricted funds	-	-	75,630	-	-	75,630	74,430
	193,377	230,536	75,630	32,350	119,545	651,438	581,744

6 Expenditure from charitable activities **(Continued)**

For the year ended 31 March 2022

	Translation	Nursery	Health link	Main Centre	Other projects	Total 2022
	£	£	£	£	£	£
Staff costs	62,609	145,536	51,476	-	64,468	324,089
Depreciation and impairment	-	-	-	9,144	-	9,144
Direct costs	57,057	14,854	-	-	14,250	86,161
Property costs	3,731	8,673	3,068	6,471	3,842	25,785
Overhead costs	363	597	249	7,839	-	9,048
	123,760	169,660	54,793	23,454	82,560	454,227
Share of support costs (see note 9)	23,318	55,228	19,637	-	24,546	122,729
Share of governance costs (see note 9)	-	-	-	4,788	-	4,788
	147,078	224,888	74,430	28,242	107,106	581,744
Analysis by fund						
Unrestricted funds	147,078	224,888	-	28,242	107,106	507,314
Restricted funds	-	-	74,430	-	-	74,430
	147,078	224,888	74,430	28,242	107,106	581,744

8 Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

9 Support costs

	Support costs	Governance costs	2023	Support costs	Governance costs	2022
	£	£	£	£	£	£
Staff costs	134,348	-	134,348	108,578	-	108,578
Administration costs	7,489	-	7,489	12,536	-	12,536
Accountancy fees	1,287	-	1,287	1,615	-	1,615
Independent examination fees	-	2,700	2,700	-	2,700	2,700
Legal and professional	-	1,820	1,820	-	1,800	1,800
Governance costs heading 2	-	-	-	-	288	288
	143,124	4,520	147,644	122,729	4,788	127,517
Analysed between						
Charitable activities	143,124	4,520	147,644	122,729	4,788	127,517

10 Employees

The average monthly number of employees during the year was:

	2023 Number	2022 Number
Welfare and support	23	21
Nursery	7	8
Total	30	29

Employment costs	2023 £	2022 £
Wages and salaries	428,739	408,434
Social security costs	21,401	18,684
Other pension costs	6,646	5,549
	456,786	432,667

Remuneration for key management personnel amounted to £62,221 (2022 £62,773)

There were no employees whose annual remuneration was more than £60,000.

10 Employees **(Continued)**

Remuneration of key management personnel
The remuneration of key management personnel is as follows.

11 Taxation

The charity is exempt from taxation on its activities because all its income is applied for charitable purposes.

12 Tangible fixed assets

	Freehold land and buildings	Fixtures and fittings	Total
	£	£	£
Cost			
At 1 April 2022	40,000	96,969	136,969
Additions	-	11,852	11,852
At 31 March 2023	40,000	108,821	148,821
Depreciation and impairment			
At 1 April 2022	18,000	85,270	103,270
Depreciation charged in the year	1,000	6,700	7,700
At 31 March 2023	19,000	91,970	110,970
Carrying amount			
At 31 March 2023	21,000	16,851	37,851
At 31 March 2022	22,000	11,699	33,699

13 Debtors

	2023	2022
Amounts falling due within one year:	£	£
Trade debtors	91,245	36,026
Prepayments and accrued income	1,806	2,516
	93,051	38,542

14 Creditors: amounts falling due within one year

	2023	2022
	£	£
Other taxation and social security	12,137	11,386
Trade creditors	14,918	11,831
Other creditors	4,220	3,920
Accruals and deferred income	27,295	18,626
	58,570	45,763

15 Retirement benefit schemes

Defined contribution schemes

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £6,646 (2022 - £5,549).

16 Unrestricted funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	At 1 April 2022	Incoming resources	Resources expended	At 31 March 2023
	£	£	£	£
General funds	101,696	598,036	(575,808)	123,924

Previous year:	At 1 April 2021	Incoming resources	Resources expended	At 31 March 2022
	£	£	£	£
General funds	86,744	522,266	(507,314)	101,696

17 Analysis of net assets between funds

	Unrestricted funds 2023	Restricted funds 2023	Total 2023
	£	£	£
Fund balances at 31 March 2023 are represented by:			
Tangible assets	37,851	-	37,851
Current assets/(liabilities)	86,073	110,356	196,429
	123,924	110,356	234,280

	Unrestricted funds 2022	Restricted funds 2022	Total 2022
	£	£	£
Fund balances at 31 March 2022 are represented by:			
Tangible assets	33,699	-	33,699
Current assets/(liabilities)	67,997	93,176	161,173
	101,696	93,176	194,872

18 Restricted funds

The restricted funds of the charity comprise the unexpended balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

		Movement in funds			Movement in funds		
	Balance at 1 April 2021	Incoming resources	Resources expended	Balance at 1 April 2022	Incoming resources	Resources expended	Balance at 31 March 2023
	£	£	£	£	£	£	£
Wirral CCG	-	92,810	(74,430)	18,380	92,810	(75,630)	35,560
Legacy for the benefit of the Chinese Community	74,796	-	-	74,796	-	-	74,796
	74,796	92,810	(74,430)	93,176	92,810	(75,630)	110,356

19 Related party transactions

There were no disclosable related party transactions during the year (2022 - none).

20 Cash generated from operations	2023	2022
	£	£
Surplus for the year	39,408	33,332
Adjustments for:		
Investment income recognised in statement of financial activities	(202)	(48)
Depreciation and impairment of tangible fixed assets	7,701	9,144
Movements in working capital:		
(Increase)/decrease in debtors	(54,509)	10,482
Increase in creditors	12,807	4,658
Cash generated from operations	5,205	57,568

WIRRAL
MULTICULTURAL
ORGANISATION

IMPACT REPORT
2022-2023

PLURALISM
RESPECT
DIVERSITY
DEMOCRACY
MULTICULTURAL
BRITISH VALUES
CARING
SOLIDARITY
TOGETHERNESS



CONNECTIVITY
PASSION
PARTNERSHIP
SUPPORT
HEALTH
&WELLBEING
HUMAN
RIGHTS
INTEGRATION

www.wmo.org.uk @WirralMulticul1 @Wirralmulticultural @Wirralmulticultural

WIRRAL
MULTICULTURAL
ORGANISATION

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Message from our CEO

Wirral Multicultural Organisation supports people from Ethnic Minority Backgrounds, who require support with accessing and effectively using mainstream services.
The pandemic highlighted the health inequalities and low health literacy amongst people from Ethnic Minority Backgrounds. As we emerged from the pandemic, we saw an increase in numbers of people needing support, and with this, the demand for language support, not only in the volume of interpretations, but also in the number of different languages spoken. service users' needs are often complex and we regularly provide support where there is food and white goods requests where these are important for wellbeing.
WMO has been able to respond flexibly to the complexity of people's needs, and the ever-increasing numbers, e.g., by staff working longer hours and going the extra mile, to ensure as far as we can, that there are positive outcomes for service users.
We have seen an increase in the number services we deliver, such as the health check project and an extension to our Ethnic Minority Health and Well-Being team (previously known as BCCS) This team has been instrumental in ensuring that all Asylum Seekers are registered with a GP Practice, registering births, sourcing dentists willing/able to take on new patients and in helping Asylum Seekers to navigate their way round the wider health system so that they know for example how to access Optician services and ways in which a Pharmacy can help them.
It has been a time where we have been building partnerships with organisations, to deliver services that are taking the cultural and language needs of service users into consideration. There are several, very productive, partnerships involving a range of other organisation; some are structured formally and others involve informal collaboration where this gets the service users a better outcome. As an example, one of those partnerships was the Little Lungs Project; 6 organisations, with Koala NW as the lead, were funded to raise awareness of RSV in young children. The project was extended for another year to look at other respiratory infections and conditions in children under 5 years old.
I feel humbled and privileged to work with such dedicated staff and volunteers. Without our skilled and passionate staff and volunteers, we would not be able to provide a seamless service for all our service users.
I would like to acknowledge that the work and success is also due to the generous financial support, provided by agencies and grant funders.
If you would like to know a little more about the services we provide, please look on our website, or ask Aline, Mindy, or Elizabeth, we are happy to talk to you, about the fantastic work we do.

ABOUT WIRRAL MULTICULTURAL ORGANISATION

Wirral Multicultural Organisation (WMO) is a company limited by guarantee registered in England and Wales (registered number 02807273). The company is a registered charity (charity number 1019964).

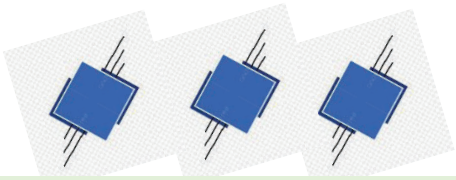
Brief history of the (WMO)

The concept of a multicultural centre for Wirral began in 1986 when members from Asian, Chinese and Vietnamese communities jointly applied for central government funds with the help of Wirral Borough Council. This led to the formation of the Wirral Chinese Association and the Vietnamese Association whereas the Wirral Asian Association had developed independently. The then Education Department of Wirral Council applied to central government and was successful.

Wirral Multicultural Organisation (WMO) was established as a company limited by guarantee and as a registered charity in April 1993 to oversee the development of the Multicultural Centre. The three associations used to nominate three representatives each, to serve as directors to form board of the Wirral Multicultural Organisation. Since 1992, thirteen directors, three each from ethnic associations and four Wirral Councillors have been managing the organisation.

More recently Wirral Multicultural Organisation has widened its board membership and incorporated African, Afro-Caribbean and European (currently vacant). Opening up for other community representatives will reflect the increasingly diverse population of Wirral.

Although the demographics in Wirral have changed, the needs of people from Ethnic Minority Backgrounds have largely stayed the same. We have seen more asylum seekers and refugees, people who've fled conflict from countries such as Afghanistan and Ukraine and British Nationals Oversees (BNO) Hong-Kongers.



VISION

For all people from Ethnic Minority Background to be free from discrimination and racial injustice and to have equal and fair access to universal services, to feel safe in their neighbourhoods and be able to fulfil their aspirations.

MISSION

* To promote multiculturalism through understanding, inclusion and celebration of the diverse communities residing in Wirral.
* To embrace and support the different cultures, beliefs and religions and to encourage communities to coexist harmoniously for the good of the wider community and to actively challenge and address racism and oppression that exists.
* To offer a range of professional and culturally sensitive services to improve the overall health and wellbeing of people from Ethnic Minority Background.
* To actively support more vulnerable members of the local people from Ethnic Minority Background by providing language support, advocacy, social support and activities, assistance to access health and social care services, including advice and education services.

VALUES

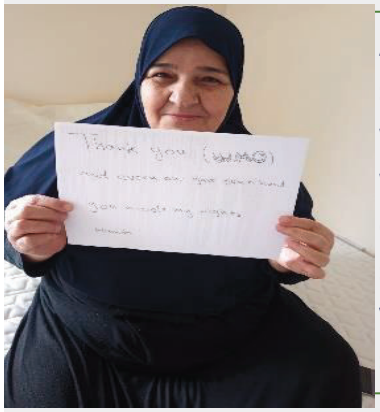
RESPECT

PARTNERSHIP

CARING

QUALITY

WHAT OUR SERVICE USERS HAVE SAID



Amina is severely disabled, and she needed a number of specific items, to make her life easier. We worked closely with Age UK Wirral, who purchased a special mattress. It was such a pleasure to see her smile. She came to the centre after the mattress had arrived and she said that she had slept like a baby, and this was the first time for a very long time, she slept without being in pain, from springs digging into her back.

"…….. they (WMO STAFF) accompanied me to the hospital to get my vaccine. They explained safety precautions and other issues ***with patience*** *and in* ***detail****".*

"The Chinese Community Health Worker and Chinese Health Link Worker are ***helpful, patient****, and* ***friendly****."*

*"****I enjoyed*** *the celebrations and activities that were held in the centre with everyone."*

"WMO have an ***excellent reputation*** *in our community because they are dedicated to* ***improving*** *the BAME community."*

WHAT OUR SERVICE USERS HAVE SAID

*"And it was with such a **noble** and **kind spirit** that you conducted yourself throughout the case regarding the six workers. **Well done**."—Mick Whitley's office*

*Little World nursery have made my SEND journey **so much easier** as I wouldn't of knew what to do without them they have brought my son on so much and even **helped** out with his school which he will attend in nursery along with getting the tests and assessments needed. Olivia Donakey*

*"We're **so grateful** for your **help**, we couldn't get our pay back without your **support** and **helping**. **Sincerely grateful**". —Chinese workers*



WHAT OUR PARTNERS HAVE SAID

One Wirral CIC:

*"**WMO's contributions** have been **indispensable** to our program's success, making them an essential and **influential partner** in public health initiatives. We highly recommend Wirral Multicultural Organisation for their **passionate dedication** and understanding of the **diverse** Wirral community".*

Maternity Voices:

*"In my experience working with Aline, I have been **consistently impressed** by her attention to detail, her empathetic approach when engaging with **diverse communities**, and her ability to adapt to evolving project requirements. Her **proactive approach** and **innovative thinking** have been **invaluable in ensuring** that the voices of those supported by Wirral Multicultural Organisation are heard and respected".*

Dr Abhi Mantgani MBBS, LRCP LRCS, FRCGP, Senior Executive Partner, Miriam Primary Care Group:

*"WMO was the first community to commence work with us and we have conducted multiple vaccination sessions at their site in Birkenhead delivering over 1,500 injections. The WMO **worked very effectively** as partners with our team to deliver a **person-centred service** with translators, key workers involved in the process. The outcome has been a **very high uptake** of the Covid vaccination with improved outcomes. WMO has also **supported our practice** with Covid test kits during times of short stocks".*

Linda Luscombe Assistant Practice Lead Hoylake & Meols Medical centre:
"I have personally worked closely with Aline and the team and have seen first-hand ***the professionalism, compassion, care, respect****, and long hours they put into ensuring all people are* ***helped and advocated*** *for. This is an* ***invaluable service*** *to not only our GP Practice and patients but the wider community".*

Bev Morgan, CEO Koala North West:
"The partnership with WMO has ***really enabled*** *us to reach vulnerable families that* ***benefitted significantly*** *from the information and* ***support*** *they received from their Parent Champion".*

WHAT OUR PARTNERS HAVE SAID

Stephen Chaderton, Resettlement Programme Manager, Wirral Council:
"The ***role WMO*** *have played have seen hundreds of new arrivals to Wirral,* ***supported*** *to* ***access vital health care*** *and have identified and intervened where needed to safeguard numerous people at risk to prevent crisis".*

WHAT WE HAVE ACHIEVED



Little World Nursery

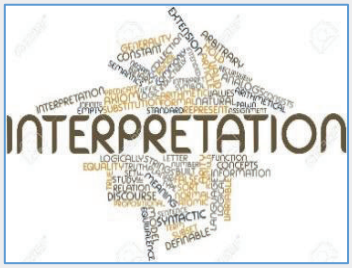
198 Families supported

255 days of nursery sessions provided



Centre Visits

2319 Visitors to the centre to socialise & celebrate cultural events



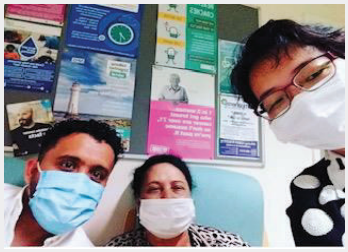
T &I Service

651 Telephone interpretation

4960 Face 2 face appointments accepted

442 non primary care appointments

49 Languages supported



Health Link Service

9877 Episodes

1325 Episodes for diabetes

1334 Episodes for patients over the age of 65

WHAT WE HAVE ACHIEVED



EM Substance misuse service
Jan 2023 – October 2023:

258 people have been spoken to and information provided about EMSM
9 people supported to access treatment
70 people requested support from WMO
50 alcohol audits carried out



EM Health and Wellbeing Service

2191 while the target number was **319**
People referred to Ethnic Minority Mainstream Services
1511 we were targeted 150
360 Asylum seekers GP registrations
150 HC2 applied for



Volunteers supporting WMO

1045 Hours of Volunteering
Volunteer roles:
Administration
Reception
Assistant treasurer
Event volunteer



Community Development Service

2304 Episodes for support with:
Benefit
Housing
Social care
Education

Health Link Service



Aims to improve the health and wellbeing of Minority Ethnic groups in Wirral via a Health Link Service, by providing support with making GP appointments; encouraging participation with screening, vaccinations, health information sessions.





Health Link staff, adapted their ways of working very quickly, during lockdown and some of these practices are still true of today. They make many calls to service users, to reduce isolation and offer their support.

TRANSLATION & INTERPRETATION SERVICES

Translation and Interpretation service is commissioned to provide Translation & Interpretation, verbal and written if necessary for people from an ethnic minority background, who cannot communicate easily in English and require translation & interpretation support during primary health care appointments.



ETHNIC MINORITY HEALTH & WELLBEING SERVICE

Health and Well-Being Service provides support for Asylum Seekers in 2 hotels, as well as organising food vouchers, liaising with many professionals to ensure the needs of service users are met, including vaccinations.





WMO is part of a consortium, with One Wirral CIC as the lead. Some staff have been trained to deliver Health-Checks for this project. We have concentrated on asylum seekers in the 2 hotels, as well as offering the screening on days, service users are already in the centre

ETHNIC MINORITY SUBSTANCE MISUSE SERVICE



WMO is collaborating with Merseyside Police, Wirral Metropolitan College, local Youth Services and specialist drug services to co-produce a range of bespoke, culturally sensitive, translated drug education and awareness resources.





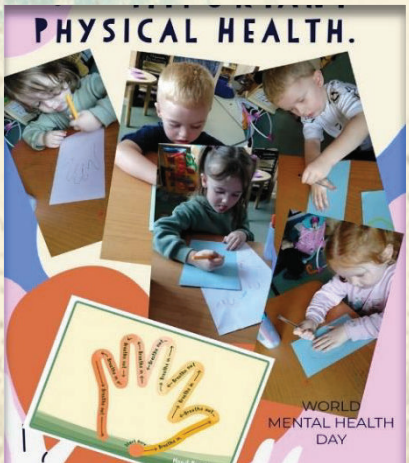
COMMUNITY DEVELOPMENT SERVICE

The team support service users with many different issues, ranging from applying UC and other benefits, PIP, Blue Badge, housing issues, opening a bank account and much more. Interpreters are sourced if required.





Little World Day-nursery provides a high quality, stimulated provision. Staff are trained to provide health care, such as the WellComm assessment. The manager/SENCO liaise with Physio Therapy, as well as Cystic Fibrosis nurse, Health Visitor from the 0-19 team.









LITTLE LUNGS PARENT CHAMPIONS

Little Lungs Parent Champion project provides information and translated materials about Respiratory Syncytial Virus (RSV) and other respiratory conditions. The follow-on project was not only aimed to provide information, it also encouraged parents to become champions. This project is due to finish August 2023.







REFUGEES& ASYLUM SEEKERS SUPPORT

This year has been a busy time for our team to support Asylum Seekers in both hotels.
We have helped with GP registration, booking appointments, applying with HC2 online, booking dentist and opticians appointments.
To achieve the best for service users, we have worked in partnership with SERCO, Infection Control, Sexual Health Team, 0 - 19's team, Early Years' team, TB nurses, Community midwives, out patient department in Arrowe Park, Public Health team, Resettlement team. As well as staff from Heart4Refugees, Wirral Change, St Luke's and Hope Churches and Together Wirral Church.



GROUP ACTIVITIES

Group activities
Every Tuesday we have a coffee morning. Interpreters and health advocates are always present. Speakers are regularly invited to share up to date health and well-being information.
We celebrate many Cultural events, to encourage community cohesion and reduce loneliness.







During Alcohol awareness week, we invited many people old and young to taste mock-tails.



Healthy cooking and eating activity, to introduce substituting salt and oil for other herbs and spices, and “one cal” spray. Participants really enjoyed the food they cooked YUMMY.





COMMUNITY GROUPS ACTIVITIES

WMO works in partnership with local groups such as The Wirral Chinese Cultural Association: They deliver the following activities
Chinese luncheon club – Second Wednesday of the month, Chinese cultural dance group – every Monday afternoon Chinese school, Saturdays in term time

Activities provided by community groups
Tai chi – 3 times per week
Polish school 1x per week
Punjabi school 1x per week



INTERNATIONAL WOMEN'S DAY CELEBRATION





We honoured women from around the globe. May you continue to inspire others and "Embrace Equity".




WE CELEBRATE
DIVERSITY
Equality

WMO'S COMMUNICATIONS



WIRRAL MULTICULTURAL ORGANISATION

111 CONWAY STREET
BIRKENHEAD
WIRRAL
CH41 4AF

TELEPHONE: 0151 792 5116
EMAIL: info@wmo.org.uk

Wirral Multicultural Organisation (WMO) is a company limited by guarantee registered in England and Wales (registered number 02807273). The company is a registered charity (charity number 1019964).

www.wmo.org.uk

@wirralMultical1

@Wirralmulticultural

@Wirralmulticultural

WIRRAL MULTICULTURAL ORGANISATION

England & Wales - Charity number 1019964

Accounts

Charity registration number 1019964

Company registration number 02807273 (England and Wales)

WIRRAL MULTICULTURAL ORGANISATION

ANNUAL REPORT AND UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2022

FRIDAY
ABJF04ZF
A21 23/12/2022 #208
COMPANIES HOUSE

WIRRAL MULTICULTURAL ORGANISATION

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Councillor Stuart Kelly Mr Dinh Ly Mr Somnath Saha Mr Van Tran Councillor Patrick Cleary Councillor Michael Collins
Charity number	1019964
Company number	02807273
Registered office	111 Conway Street Birkenhead Wirral Merseyside CH41 4AF
Independent examiner	Helen Furlong FCCA McLintocks (NW) Limited 46 Hamilton Square Birkenhead Wirral Merseyside CH41 5AR
Bankers	Barclays Bank Plc 2 Liscard Village Wallasey CH45 4JS
Solicitors	Weightmans LLP 100 Old Hall Street Liverpool L3 9QJ

WIRRAL MULTICULTURAL ORGANISATION

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WIRRAL MULTICULTURAL ORGANISATION

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2022

The trustees present their annual report and financial statements for the year ended 31 March 2022.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's [governing document], the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

Objectives and activities

The organisation was established in 1989 as a partnership of ethnic associations in the Wirral for the purpose of presenting a united front in negotiations with the local authority in a unique project for the construction of our present Multicultural Centre in Birkenhead by the local authority and subsequently for dealing with the welfare, education and interaction of the ethnic minorities within the Metropolitan Borough of Wirral. Wirral Multicultural Organisation was incorporated as a company limited by guarantee on 6 April 1993 and received charitable status on 16 April 1993.

Our Vision

For all people from Black Minority Ethnic (BAME) communities to be free for discrimination and racial injustice and to have equal and fair access to universal services, to feel safe in their neighbourhoods and be able to fulfil their aspirations.

Aims and objectives:

- To promote multiculturalism through understanding, inclusion and celebration of the diverse communities residing in Wirral.
- To embrace and support the different cultures, beliefs, and religions and to encourage communities to coexist harmoniously for the good of the wider community and to actively challenge and address racism and oppression that exists.
- To offer a range of professional and culturally sensitive services to improve the overall health and wellbeing of the local BAME communities.
- To actively support more vulnerable members of the local BAME communities by providing language support, advocacy, social support and activities, assistance to access health and social care services, including advice and education services.

Activities are pursued primarily in the Multicultural Centre, which is owned by the local authority, and an adjacent property owned by the organisation itself.

The user groups include the Wirral Chinese Cultural Association, Wirral Asian Association, Wirral Polish Association and the Wirral Vietnamese Association, Tai Chi, Punjabi School.

Public benefit

In shaping our objectives for the year and planning our activities, the trustees have considered the Charity Commission's guidance on public benefit.

Achievements and performance

The last 12 months leading up to the end of March 2022 have seen progress with a number of issues and challenges that have been facing the organisation over recent years. We are thankful to all officers in charge of Wirral Council and of Wirral CCG for their support. My special thanks to all directors of WMO, all the members of staff and all the volunteers for their dedicated support and hard work that made WMO where it stands today.

The teams, under the leadership of the Centre Manager, worked very hard to build up close relationship with different organisations and continuing to deliver quality services to our target groups to meet the needs of the BAME populations in the Wirral. The Manager worked to attract grant funding to underpin the organisation's business plans and related planned activities.

Bilingual health workers worked to provide over eleven thousand episodes of support for people from the BAME community, and helped an additional 210 new people compared to the previous year, helping them to access primary, community care and secondary care health services. The team, supported clients by well-being calls (3,500), and face to face appointments, when these were being offered. They held 128 virtual coffee mornings and many messages, distributed translated materials with regards to vaccinations etc.

Similarly, WMO Community workers provided more than 560 appointments with a diverse BAME community, supporting financial, housing, education, and social care needs.

The Translation and Interpretations service delivered 3,553 interpretation assignments for patients at GP appointments. They also saw an increase in the number of assignments for translated materials, and interpretations for schools, other voluntary organisations and an SLA with The Good Shephard Hospice in Chester.

WMO's Little World Nursery (Awarded Outstanding in 2 areas, and good for the remainder (2021)) continues their excellent care and support children in all their areas of development, as well as support for parents. Despite the challenges of staff sickness, Covid, the team have pulled together to support the children, parents as colleagues. We said good bye to Gemma Hewitt, she had been the nursery manager for a long time, Emma Peach became nursery manager and Samantha Williams was promoted to Deputy manager.

Funding for new projects:
WMO received funding from Wirral Public Health initially for 1 year to deliver the BAME Covid-19 Community Support Service (BCCS), This service has been instrumental to support the BAME communities with all challenges associated with Covid. The team, together with our BME Health Link Service facilitated 3 Covid Vaccination Clinics in our centre, as well as support for GP vaccinations. This work has been ongoing and has evolved, to meet the ever-changing needs.

Little Lungs was a consortium project, with Koala NW being the lead. WMO was able to support a helpline for parents of children with RSV, as well as delivering several group sessions, and facilitated focus groups for partners to ensure the voice of the BAME communities is heard and acted upon. An external evaluation report was carried out: Koala NW, Little Lungs, Evaluation (wmo.org.uk)

Support for Asylum Seekers (AS) residing in a Wirral hotel:
Staff provided health support for AS by registering them with a local GP practice (98 in total, over a period of 9 months) made all health appointments, providing SIM vouchers so that they were able to keep in contact with families and friends.

Working with partners
Service users were consulted on their experience of Shielding to support the report by Health-Watch: 'Seeing the light through the armour'
Reports - Healthwatch Wirral

Another consultation '1000 Voices', was an England NHS NW Initiative, forming part of the wider health inequalities agenda: 29 people from the BME communities were interviewed, 20 specifically from the BME communities, as well as some people who were digitally excluded. 1000 Voices Report: Community Experiences of the Covid-19 Pandemic from Cheshire & Merseyside — VS6 (vs6partnership.org.uk)

Wirral Council Life Long Learning (LLL) delivered several ESOL classes, as well as teaching assistant and health and safety classes in the centre.

Financial review
Total income for the year amounted to £615,076 (2021 £515,952). Operating costs have increased from £497,953 to £581,744, leaving an operational surplus of £33,332 (2021 £17,999) for the year, to be added to reserves brought forward of £161,540 Unrestricted reserves carried forward are therefore £101,696. Restricted reserves carried forward are £93,176.

The trustees have a policy to maintain adequate reserves in the charity and current reserves levels represent just over 3 months' running costs.

Risk management
The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The policies of the organisation are being reviewed and updated.

Structure, governance and management

Wirral Multicultural Organisation was originally founded in 1989 and registered under the charities framework on 16th April 1993. The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

Councillor Stuart Kelly
Mr Dinh Ly
Mr Somnath Saha
Mr Van Tran
Councillor Patrick Cleary
Councillor Michael Collins

Recruitment and appointment of trustees

Trustees are drawn from Wirral ethnic communities and local authority councillors. The Acting Centre Manager and Chair ensure that the management committee are kept up to date with all changes in legislation, rules and regulations which may affect the Organisation.

Organisation structure

The day to day business of the organisation is conducted under the control of the Acting Centre Manager who reports to the Chairman, WMO sub committees and the board of trustees at their regular meetings.

The trustees' report was approved by the Board of Trustees.

.....

Councillor Stuart Kelly
Trustee
Dated: 21/12/22

WIRRAL MULTICULTURAL ORGANISATION

INDEPENDENT EXAMINER'S REPORT

TO THE TRUSTEES OF WIRRAL MULTICULTURAL ORGANISATION

I report to the trustees on my examination of the financial statements of Wirral Multicultural Organisation (the charity) for the year ended 31 March 2022.

Responsibilities and basis of report

As the trustees of the charity (and also its directors for the purposes of company law) you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006 (the 2006 Act).

Having satisfied myself that the financial statements of the charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the charity's financial statements carried out under section 145 of the Charities Act 2011 (the 2011 Act). In carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of , which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1 accounting records were not kept in respect of the charity as required by section 386 of the 2006 Act; or

2 the financial statements do not accord with those records; or

3 the financial statements do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or

4 the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

Helen Furlong FCCA
McLintocks (NW) Limited

46 Hamilton Square
Birkenhead
Wirral
Merseyside
CH41 5AR

Dated: 21.12.22

WIRRAL MULTICULTURAL ORGANISATION

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2022

	Notes	Unrestricted funds 2022 £	Restricted funds 2022 £	Total 2022 £	Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £
Income from:							
Donations and legacies	3	10,068	-	10,068	58,823	-	58,823
Charitable activities	4	512,150	92,810	604,960	359,425	97,575	457,000
Investments	5	48	-	48	129	-	129
Total income		522,266	92,810	615,076	418,377	97,575	515,952
Expenditure on:							
Charitable activities	6	507,314	74,430	581,744	400,378	97,575	497,953
Net income for the year/ Net movement in funds		14,952	18,380	33,332	17,999	-	17,999
Fund balances at 1 April 2021		86,744	74,796	161,540	68,745	74,796	143,541
Fund balances at 31 March 2022		101,696	93,176	194,872	86,744	74,796	161,540

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

WIRRAL MULTICULTURAL ORGANISATION

BALANCE SHEET

AS AT 31 MARCH 2022

	Notes	2022 £	£	2021 £	£
Fixed assets					
Tangible assets	11		33,699		41,224
Current assets					
Debtors	12	38,542		49,024	
Cash at bank and in hand		168,394		112,399	
		206,936		161,423	
Creditors: amounts falling due within one year	13	(45,763)		(41,107)	
Net current assets			161,173		120,316
Total assets less current liabilities			194,872		161,540
Income funds					
Restricted funds	15		93,176		74,796
Unrestricted funds			101,696		86,744
			194,872		161,540

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2022.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on 21.12.22.

.....

Councillor Stuart Kelly
Trustee

Company registration number 02807273

WIRRAL MULTICULTURAL ORGANISATION

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2022

	Notes	2022 £	£	2021 £	£
Cash flows from operating activities					
Cash generated from/(absorbed by) operations	**18**		57,566		(33,298)
Investing activities					
Purchase of tangible fixed assets		(1,619)		(9,033)	
Investment income received		48		129	
Net cash used in investing activities			(1,571)		(8,904)
Net cash used in financing activities			-		-
Net increase/(decrease) in cash and cash *equivalents*			55,995		(42,202)
Cash and cash equivalents at beginning of year			112,399		154,601
Cash and cash equivalents at end of year			168,394		112,399

1 Accounting policies

Charity information

Wirral Multicultural Organisation is a private company limited by guarantee incorporated in England and Wales. The registered office is 111 Conway Street, Birkenhead, Wirral, Merseyside, CH41 4AF.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's [governing document], the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Incoming resources

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

Turnover is measured at the fair value of the consideration received or receivable and represents amounts receivable for services provided in the normal course of activity.

1 Accounting policies **(Continued)**

1.5 Resources expended

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold land and buildings	2.5% on cost
Fixtures and fittings	20% on cost

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

1.7 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.9 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

1 Accounting policies **(Continued)**

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Donations and legacies

	Unrestricted funds	Unrestricted funds
	2022	2021
	£	£
Donations and gifts	30	80
Grants received	10,038	58,743
	10,068	58,823

4 **Income from charitable activities**

	Translation	Nursery	Health link	Main Centre	Other projects	Total 2022
	2022	2022	2022	2022	2022	
	£	£	£	£	£	£
Income received	134,194	206,896	-	13,315	55,745	410,150
Performance related grants	-	-	92,810	-	102,000	194,810
	134,194	206,896	92,810	13,315	157,745	604,960
Analysis by fund						
Unrestricted funds	134,194	206,896	-	13,315	157,745	512,150
Restricted funds	-	-	92,810	-	-	92,810
	134,194	206,896	92,810	13,315	157,745	604,960

4 Income from charitable activities **(Continued)**

For the year ended 31 March 2021

	Translation	Nursery	Health link	Main Centre	Other projects	Total 2021
	£	£	£	£	£	£
Income received	71,116	154,822	-	11,600	121,887	359,425
Performance related grants	-	-	92,625	4,950	-	97,575
	71,116	154,822	92,625	16,550	121,887	457,000
Analysis by fund						
Unrestricted funds	71,116	154,822	-	11,600	121,887	359,425
Restricted funds	-	-	92,625	4,950	-	97,575
	71,116	154,822	92,625	16,550	121,887	457,000

5 Investments

	Unrestricted funds	Unrestricted funds
	2022	2021
	£	£
Interest receivable	48	129

6 Expenditure from charitable activities

	Translation	Nursery	Health link	Main Centre	Other projects	Total 2022	Total 2021
	2022	2022	2022	2022	2022		
	£	£	£	£	£	£	£
Staff costs	62,609	145,536	51,476	-	64,468	324,089	258,214
Depreciation and impairment	-	-	-	9,144	-	9,144	8,872
Direct costs	57,057	14,854	-	-	14,250	86,161	67,422
Property costs	3,731	8,673	3,068	6,471	3,842	25,785	28,466
Overhead costs	363	597	249	7,839	-	9,048	6,576
	123,760	169,660	54,793	23,454	82,560	454,227	369,550
Share of support costs (see note 8)	23,318	55,228	19,637	-	24,546	122,729	123,375
Share of governance costs (see note 8)	-	-	-	4,788	-	4,788	5,028
	147,078	224,888	74,430	28,242	107,106	581,744	497,953
Analysis by fund							
Unrestricted funds	147,078	224,888	-	28,242	107,106	507,314	400,378
Restricted funds	-	-	74,430	-	-	74,430	97,575
	147,078	224,888	74,430	28,242	107,106	581,744	497,953

6 **Expenditure from charitable activities** **(Continued)**

For the year ended 31 March 2021

	Translation	Nursery	Health link	Main Centre	Other projects	Total 2021
	£	£	£	£	£	£
Staff costs	39,609	138,774	76,364	-	3,467	258,214
Depreciation and impairment	-	-	-	8,872	-	8,872
Direct costs	23,487	9,029	-	4,950	29,956	67,422
Property costs	3,021	10,584	5,824	8,773	264	28,466
Overhead costs	427	308	210	5,631	-	6,576
	66,544	158,695	82,398	28,226	33,687	369,550
Share of support costs (see note 8)	18,506	66,623	10,227	26,785	1,234	123,375
Share of governance costs (see note 8)	-	-	-	5,028	-	5,028
	85,050	225,318	92,625	60,039	34,921	497,953
Analysis by fund						
Unrestricted funds	85,050	225,318	-	55,089	34,921	400,378
Restricted funds	-	-	92,625	4,950	-	97,575
	85,050	225,318	92,625	60,039	34,921	497,953

8 Support costs

	Support costs	Governance costs	2022	Support costs	Governance costs	2021
	£	£	£	£	£	£
Staff costs	108,578	-	108,578	115,021	-	115,021
Administration costs	12,536	-	12,536	6,748	-	6,748
Accountancy fees	1,615	-	1,615	1,606	-	1,606
Independent examination fees	-	2,700	2,700	-	2,700	2,700
Legal and professional	-	1,800	1,800	-	1,800	1,800
Governance costs heading 2	-	288	288	-	528	528
	122,729	4,788	127,517	123,375	5,028	128,403
Analysed between						
Charitable activities	122,729	4,788	127,517	123,375	5,028	128,403

9 Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

10 Employees

The average monthly number of employees during the year was:

	2022 Number	2021 Number
Welfare and support	21	17
Nursery	8	8
Total	29	25

Employment costs	2022 £	2021 £
Wages and salaries	408,434	352,569
Social security costs	18,684	15,175
Other pension costs	5,549	5,491
	432,667	373,235

Remuneration for key management personnel amounted to £62,773.44 (2021 £62,719)

There were no employees whose annual remuneration was more than £60,000.

11 Tangible fixed assets

	Freehold land and buildings	Fixtures and fittings	Total
	£	£	£
Cost			
At 1 April 2021	40,000	95,350	135,350
Additions	-	1,619	1,619
At 31 March 2022	40,000	96,969	136,969
Depreciation and impairment			
At 1 April 2021	17,000	77,126	94,126
Depreciation charged in the year	1,000	8,144	9,144
At 31 March 2022	18,000	85,270	103,270
Carrying amount			
At 31 March 2022	22,000	11,699	33,699
At 31 March 2021	23,000	18,224	41,224

12 Debtors

	2022	2021
Amounts falling due within one year:	£	£
Trade debtors	36,026	35,309
Other debtors	-	6,780
Prepayments and accrued income	2,516	6,935
	38,542	49,024

13 Creditors: amounts falling due within one year

	2022	2021
	£	£
Other taxation and social security	11,386	4,041
Trade creditors	11,831	13,642
Other creditors	3,920	9,416
Accruals and deferred income	18,626	14,008
	45,763	41,107

14 Retirement benefit schemes

Defined contribution schemes

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £5,549 (2021 - £5,491).

15 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

		Movement in funds			Movement in funds		
	Balance at 1 April 2020	Incoming resources	Resources expended	Balance at 1 April 2021	Incoming resources	Resources expended	Balance at 31 March 2022
	£	£	£	£	£	£	£
Wirral CCG	-	92,625	(92,625)	-	92,810	(74,430)	18,380
Legacy for the benefit of the Chinese Community	74,796	-	-	74,796	-	-	74,796
Refugee and Asylum SeekerAction Plan	-	4,950	(4,950)	-	-	-	-
	74,796	97,575	(97,575)	74,796	92,810	(74,430)	93,176

16 Analysis of net assets between funds

	Unrestricted funds 2022	Restricted funds 2022	Total 2022	Unrestricted funds 2021	Restricted funds 2021	Total 2021
	£	£	£	£	£	£
Fund balances at 31 March 2022 are represented by:						
Tangible assets	33,699	-	33,699	41,224	-	41,224
Current assets/(liabilities)	67,997	93,176	161,173	45,520	74,796	120,316
	101,696	93,176	194,872	86,744	74,796	161,540

17 Related party transactions

There were no disclosable related party transactions during the year (2021 - none).

18	**Cash generated from operations**	**2022**	**2021**
		£	**£**
	Surplus for the year	33,332	17,999
	Adjustments for:		
	Investment income recognised in statement of financial activities	(48)	(129)
	Depreciation and impairment of tangible fixed assets	9,144	8,872
	Movements in working capital:		
	Decrease/(increase) in debtors	10,482	(11,428)
	Increase/(decrease) in creditors	4,656	(48,612)
	Cash generated from/(absorbed by) operations	57,566	(33,298)

WIRRAL MULTICULTURAL ORGANISATION

England & Wales - Charity number 1019964

Accounts

Charity Registration No. 1019964

Company Registration No. 02807273 (England and Wales)

WIRRAL MULTICULTURAL ORGANISATION

ANNUAL REPORT AND UNAUDITED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

McLINTOCKS
CHARTERED ACCOUNTANTS
AND BUSINESS ADVISORS

WIRRAL MULTICULTURAL ORGANISATION

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Councillor Stuart Kelly Mr Dinh Ly Mr Somnath Saha Mr Van Tran Councillor Patrick Cleary Councillor Michael Collins
Charity number	1019964
Company number	02807273
Registered office	111 Conway Street Birkenhead Wirral Merseyside CH41 4AF
Independent examiner	Helen Furlong FCCA McLintocks (NW) Limited 46 Hamilton Square Birkenhead Wirral Merseyside CH41 5AR
Bankers	Barclays Bank Plc 2 Liscard Village Wallasey CH45 4JS
Solicitors	Weightmans LLP 100 Old Hall Street Liverpool L3 9QJ

WIRRAL MULTICULTURAL ORGANISATION

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WIRRAL MULTICULTURAL ORGANISATION

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2021

The trustees present their annual report and financial statements for the year ended 31 March 2021.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's [governing document], the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

Objectives and activities

The organisation was established in 1989 as a partnership of ethnic associations in the Wirral for the purpose of presenting a united front in negotiations with the local authority in a unique project for the construction of our present Multicultural Centre in Birkenhead by the local authority and subsequently for dealing with the welfare, education and interaction of the ethnic minorities within the Metropolitan Borough of Wirral. Wirral Multicultural Organisation was incorporated as a company limited by guarantee on 6 April 1993 and received charitable status on 16 April 1993.

Its objects are pursued:

- By acting as a focus for various activities, for the ethnic minority groups, on the Wirral.
- By providing a centre for bilingual workers to help client access to employment, health social services, education and benefit agencies.
- Through personal contact, youth clubs, EDCL classes, mother tongue classes and other social and recreational activities.
- By providing facilities fit for purpose for the twenty first centaury, such as IT centre for people to acquire recognised skills for the EDCL, and the pre-school nursery for local children from diverse backgrounds so that their parents can acquire skills to be in employment.

The above projects are pursued primarily in the Multicultural Centre, which is owned by the local authority, and an adjacent property owned by the organisation itself.

The user groups are the Wirral Asian Association and the Wirral Vietnamese Association which are all represented on the board, with an input from the local authority councillor representatives.

In shaping our objectives for the year and planning our activities, the trustees have considered the Charity Commission's guidance on public benefit.

Achievements and performance

The advent of Covid 19 brought a fundamental change to our activities. Much of what we were doing could not continue (or not in the same way) and we were unable to allow clients into our building for an extended period. We adapted where we could and identified new challenges and opportunities to support our clients in innovative ways. We secured funding from a number of sources to provide Covid-related help and support and began to deliver new services very quickly after lockdown began.

As the year progressed, circumstances changed and our understanding of clients' needs developed and we constantly modified and improved our activities. A description of what we achieved is in the following pages

Financial review

Total income for the year amounted to £515,952 (2020 £400,075) Operating costs have decreased from £534,152 to £497,953, leaving an operational surplus of £17,999 (2020 deficit £134,077) for the year, to be added to reserves brought forward of £143,541 Unrestricted reserves carried forward are therefore £86,744. Restricted reserves carried forward are £74,796.

The trustees have a policy to maintain adequate reserves in the charity and current reserves levels represent just over 3 months' running costs.

Risk management
The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The policies of the organisation are being reviewed and updated, most recently the Financial Controls Policy.

Structure, governance and management
Wirral Multicultural Organisation was originally founded in 1989 and registered under the charities framework on 16th April 1993. The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

Councillor Stuart Kelly	
Councillor Brian Kenny	(Resigned 18 December 2020)
Mr Dinh Ly	
Mr Somnath Saha	
Mr Van Tran	
Councillor Patrick Cleary	
Councillor Michael Collins	
Mr Arpan Guha	(Resigned 5 October 2020)
Dr Latha Rajan	(Resigned 2 June 2020)

Recruitment and appointment of trustees
Trustees are drawn from Wirral ethnic communities and local authority councillors. The Acting Centre Manager and Chair ensure that the management committee are kept up to date with all changes in legislation, rules and regulations which may affect the Organisation.

Organisation structure
The day to day business of the organisation is conducted under the control of the Acting Centre Manager who reports to the Chairman, WMO sub committees and the board of trustees at their regular meetings.

During the year, the Trustees deleted the post of Chief Executive and believe the organisation's aims can best be met by having a Centre Manager.

The Trustees established a Standards Subcommittee and an Audit & Finance Subcommittee to undertake more in depth work to tackle the issues raised by the working groups

The trustees' report was approved by the Board of Trustees.

.....
Councillor Stuart Kelly
Trustee
Dated: 20.12.21

WIRRAL MULTICULTURAL ORGANISATION

INDEPENDENT EXAMINER'S REPORT

TO THE TRUSTEES OF WIRRAL MULTICULTURAL ORGANISATION

I report to the trustees on my examination of the financial statements of Wirral Multicultural Organisation (the charity) for the year ended 31 March 2021.

Responsibilities and basis of report

As the trustees of the charity (and also its directors for the purposes of company law) you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006 (the 2006 Act).

Having satisfied myself that the financial statements of the charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the charity's financial statements carried out under section 145 of the Charities Act 2011 (the 2011 Act). In carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of , which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1 accounting records were not kept in respect of the charity as required by section 386 of the 2006 Act; or

2 the financial statements do not accord with those records; or

3 the financial statements do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or

4 the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

Helen Furlong FCCA
McLintocks (NW) Limited

46 Hamilton Square
Birkenhead
Wirral
Merseyside
CH41 5AR

Dated: 20.12.21

WIRRAL MULTICULTURAL ORGANISATION

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2021

	Notes	Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £	Unrestricted funds 2020 £	Restricted funds 2020 £	Total 2020 £
Income from:							
Donations and legacies	3	58,823	-	58,823	467	-	467
Charitable activities	4	359,425	97,575	457,000	301,449	97,355	398,804
Investments	5	129	-	129	804	-	804
Total income		418,377	97,575	515,952	302,720	97,355	400,075
Expenditure on:							
Charitable activities	6	400,378	97,575	497,953	429,534	104,618	534,152
Net income/(expenditure) for the year/ Net movement in funds		17,999	-	17,999	(126,814)	(7,263)	(134,077)
Fund balances at 1 April 2020		68,745	74,796	143,541	195,558	82,059	277,617
Fund balances at 31 March 2021		86,744	74,796	161,540	68,744	74,796	143,540

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

WIRRAL MULTICULTURAL ORGANISATION

BALANCE SHEET

AS AT 31 MARCH 2021

	Notes	2021 £	£	2020 £	£
Fixed assets					
Tangible assets	**11**		41,224		41,064
Current assets					
Debtors	**12**	49,024		37,596	
Cash at bank and in hand		112,399		154,601	
		161,423		192,197	
Creditors: amounts falling due within one year	**13**	(41,107)		(89,721)	
Net current assets			120,316		102,476
Total assets less current liabilities			161,540		143,540
Income funds					
Restricted funds	**15**		74,796		74,796
Unrestricted funds			86,744		68,744
			161,540		143,540

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2021.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on 20.12.21

.....

Councillor Stuart Kelly
Trustee

Company Registration No. 02807273

1 Accounting policies

Charity information

Wirral Multicultural Organisation is a private company limited by guarantee incorporated in England and Wales. The registered office is 111 Conway Street, Birkenhead, Wirral, Merseyside, CH41 4AF.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's [governing document], the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019). The charity is a Public Benefit Entity as defined by FRS 102.

The charity has taken advantage of the provisions in the SORP for charities not to prepare a Statement of Cash Flows.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

The Coronavirus pandemic has had a significantly impact on income due to the closure of the centre during lock down.

The trustees and management have taken all possible steps to minimise costs and explore opportunities for new income streams. Measures have been introduced to provide a safe environment to both staff and visitors to the centre, thus ensuring the vital services can be maintained.

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Incoming resources

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

1 Accounting policies

Turnover is measured at the fair value of the consideration received or receivable and represents amounts receivable for services provided in the normal course of activity.

1.5 Resources expended

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold land and buildings	2.5% on cost
Fixtures and fittings	20% on cost

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

1.7 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1 Accounting policies

1.9 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Donations and legacies

	Unrestricted funds	Unrestricted funds
	2021	2020
	£	£
Donations and gifts	80	467
Grants received	58,743	-
	58,823	467

4 Income from charitable activities

	Translation	Nursery	Health link	Main Centre	Other projects	Total 2021
	2021	2021	2021	2021	2021	
	£	£	£	£	£	£
Income received	71,116	154,822	-	11,600	121,887	359,425
Performance related grants	-	-	92,625	4,950	-	97,575
	71,116	154,822	92,625	16,550	121,887	457,000
Analysis by fund						
Unrestricted funds	71,116	154,822	-	11,600	121,887	359,425
Restricted funds	-	-	92,625	4,950	-	97,575
	71,116	154,822	92,625	16,550	121,887	457,000

4 Income from charitable activities

For the year ended 31 March 2020

	Translation	Nursery	Health link	Main Centre	Total 2020
	£	£	£	£	£
Income received	102,188	188,717	-	10,544	301,449
Performance related grants	-	-	92,405	4,950	97,355
	102,188	188,717	92,405	15,494	398,804
Analysis by fund					
Unrestricted funds	102,188	188,717	-	10,544	301,449
Restricted funds	-	-	92,405	4,950	97,355
	102,188	188,717	92,405	15,494	398,804

5 Investments

	Unrestricted funds	Unrestricted funds
	2021	2020
	£	£
Interest receivable	129	804

6 Expenditure from charitable activities

	Translation	Nursery	Health link	Main Centre	Other projects	Total 2021	Total 2020
	2021	2021	2021	2021	2021		
	£	£	£	£	£	£	£
Staff costs	39,609	138,774	76,364	-	3,467	258,214	266,418
Depreciation and impairment	-	-	-	8,872	-	8,872	6,823
Direct costs	23,487	9,029	-	4,950	29,956	67,422	82,646
Property costs	3,021	10,584	5,824	8,773	264	28,466	32,131
Overhead costs	427	308	210	5,631	-	6,576	11,835
	66,544	158,695	82,398	28,226	33,687	369,550	399,853
Share of support costs (see note 8)	18,506	66,623	10,227	26,785	1,234	123,375	129,524
Share of governance costs (see note 8)	-	-	-	5,028	-	5,028	4,775
	85,050	225,318	92,625	60,039	34,921	497,953	534,152
Analysis by fund							
Unrestricted funds	85,050	225,318	-	55,089	34,921	400,378	429,534
Restricted funds	-	-	92,625	4,950	-	97,575	104,618
	85,050	225,318	92,625	60,039	34,921	497,953	534,152

6 Expenditure from charitable activities

For the year ended 31 March 2020

	Translation	Nursery	Health link	Main Centre	Total 2020
	£	£	£	£	£
Staff costs	48,599	152,475	63,754	1,590	266,418
Depreciation and impairment	-	-	-	6,823	6,823
Direct costs	56,439	12,346	-	13,861	82,646
Property costs	4,069	12,768	5,339	9,955	32,131
Overhead costs	853	906	216	9,860	11,835
	109,960	178,495	69,309	42,089	399,853
Share of support costs (see note 8)	23,961	74,477	23,096	7,990	129,524
Share of governance costs (see note 8)	-	-	-	4,775	4,775
	133,921	252,972	92,405	54,854	534,152
Analysis by fund					
Unrestricted funds	133,921	252,972	-	42,641	429,534
Restricted funds	-	-	92,405	12,213	104,618
	133,921	252,972	92,405	54,854	534,152

8 Support costs

	Support costs	Governance costs	2021	Support costs	Governance costs	2020
	£	£	£	£	£	£
Staff costs	115,021	-	115,021	117,299	-	117,299
Administration costs	6,748	-	6,748	9,188	-	9,188
Accountancy fees	1,606	-	1,606	3,037	-	3,037
Independent examination fees	-	2,700	2,700	-	2,700	2,700
Legal and professional	-	1,800	1,800	-	2,075	2,075
Governance costs heading 2	-	528	528	-	-	-
	123,375	5,028	128,403	129,524	4,775	134,299
Analysed between						
Charitable activities	123,375	5,028	128,403	129,524	4,775	134,299

9 Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

10 Employees

The average monthly number of employees during the year was:

	2021 Number	2020 Number
Welfare and support	17	18
Nursery	8	9
Total	25	27

Employment costs	2021 £	2020 £
Wages and salaries	352,569	359,235
Social security costs	15,175	17,300
Other pension costs	5,491	7,182
	373,235	383,717

Remuneration for key management personnel amounted to £62,719 (2020 £57,607)

10 Employees

There were no employees whose annual remuneration was more than £60,000.

11 Tangible fixed assets

	Freehold land and buildings	Fixtures and fittings	Total
	£	£	£
Cost			
At 1 April 2020	40,000	86,317	126,317
Additions	-	9,033	9,033
At 31 March 2021	40,000	95,350	135,350
Depreciation and impairment			
At 1 April 2020	16,000	69,254	85,254
Depreciation charged in the year	1,000	7,872	8,872
At 31 March 2021	17,000	77,126	94,126
Carrying amount			
At 31 March 2021	23,000	18,224	41,224
At 31 March 2020	24,000	17,064	41,064

12 Debtors

	2021	2020
Amounts falling due within one year:	£	£
Trade debtors	35,309	26,844
Other debtors	6,780	7,511
Prepayments and accrued income	6,935	3,241
	49,024	37,596

13 Creditors: amounts falling due within one year

	2021	2020
	£	£
Other taxation and social security	4,041	5,413
Trade creditors	13,642	3,657
Other creditors	9,416	66,130
Accruals and deferred income	14,008	14,521
	41,107	89,721

14 Retirement benefit schemes

Defined contribution schemes

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £5,491 (2020 - £7,182).

15 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

		Movement in funds			Movement in funds		
	Balance at 1 April 2019	Incoming resources	Resources expended	Balance at 1 April 2020	Incoming resources	Resources expended	Balance at 31 March 2021
	£	£	£	£	£	£	£
Wirral CCG	-	92,405	(92,405)	-	92,625	(92,625)	-
Legacy for the benefit of the Chinese Community	82,059	-	(7,263)	74,796	-	-	74,796
Refugee and Asylum SeekerAction Plan	-	4,950	(4,950)	-	4,950	(4,950)	-
	82,059	97,355	(104,618)	74,796	97,575	(97,575)	74,796

16 Analysis of net assets between funds

	Unrestricted funds 2021	Restricted funds 2021	Total 2021	Unrestricted funds 2020	Restricted funds 2020	Total 2020
	£	£	£	£	£	£
Fund balances at 31 March 2021 are represented by:						
Tangible assets	41,224	-	41,224	41,064	-	41,064
Current assets/(liabilities)	45,520	74,796	120,316	27,680	74,796	102,476
	86,744	74,796	161,540	68,744	74,796	143,540

17 Related party transactions

There were no disclosable related party transactions during the year (2020 - none).

Wirral Multicultural Organisation

WMO's *story* during the pandemic

Steps to Recovery

Support for Community Champions

2020 - 2021

How we supported local communities in The Wirral

"WMO has been at the forefront of providing us support and information on how to stay safe through the pandemic.

They have helped me understand the importance and urgency of having the COVID -19 vaccination; and I am thankful to them.

" There is no support available here like there was with WMO and I often turn back to them for advice and support. There is a need for more independent organisations like WMO as they are inclusive and hold no religious or ethnic identity"

Comments from recent WMO beneficiaries.

Charity Registration No. 1019964 |
Company Registration No. 2807273



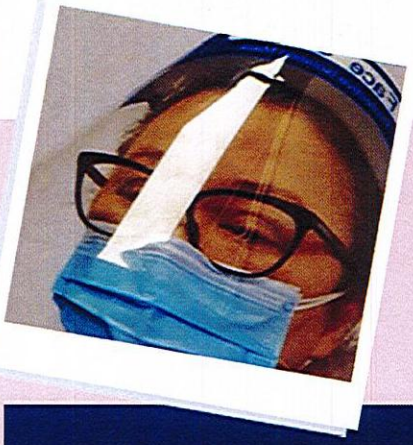
Wirral Multicultural Organisation

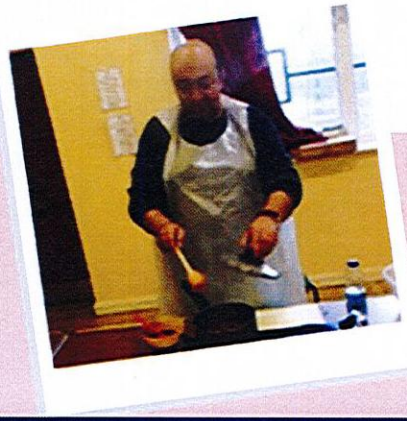
"a significant influence on community life and a centre of excellence". - Lord Chan of Oxton

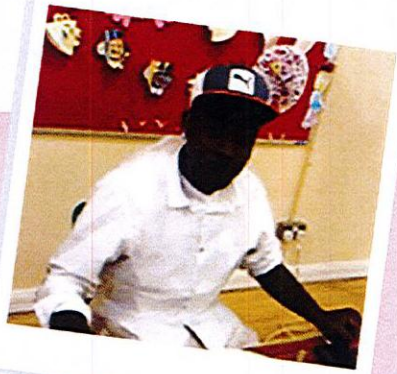
The Covid-19 pandemic and various lockdowns forced the Health Link Team to work from home and adapting the ways they deliver their services.

The team worked hard to provide the support our local communities required by holding Virtual Coffee Mornings – **119** in total, sending messages and providing one-to-one help and contact to tackle social isolation – the team made **7,409** health and well-being calls.

The team translated COVID-19 information and other public health materials to keep our communities up-to-date, safer and much more.







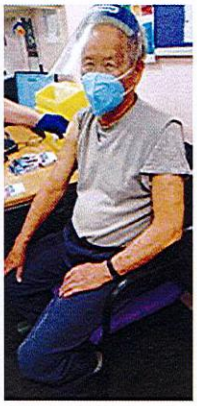
We supported 98 Asylum Seekers – helping them register with a Doctor and ensuring that their health needs were effectively met.

When small groups were permitted, we invited asylum seekers to our centre and provided healthy cooking activities, giving them some valuable time and learning outside of the confines of their hotel, and allowing opportunities for them to socialise and encourage their English conversation learning.

Vaccination Clinics at WMO:

WMO, in partnership with Dr Ahi Mangani from Miriam Primry Care Group, and Arno & North Coast Alliance, facilitated over 1,000 (1st and 2nd) vaccinations for people from the BAME communities.



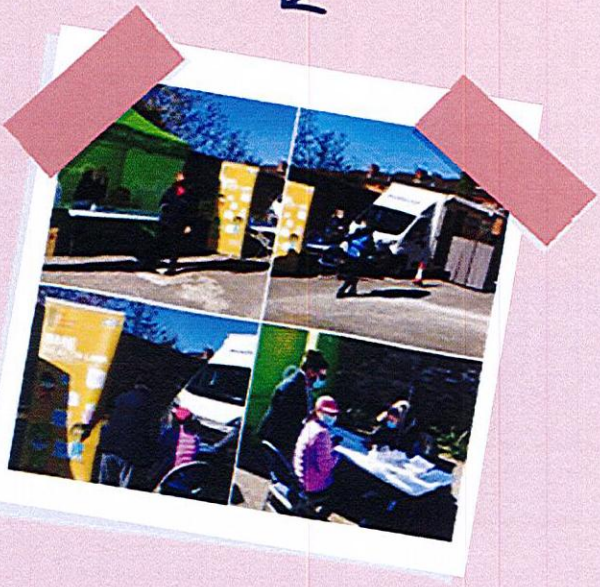




Mobile COVID-19 Testing

Our Health Link team supported the testing and Health Watch Take-5 by interpreting for clients and demonstrating how to administer home testing.





Our vision

For all people from Black and Minority Ethnic (BAME) communities to be free from discrimination racial injustice and to have equal and fair access to universal service, to feel safe in their neighbourhoods and be able to fulfil their aspirations.

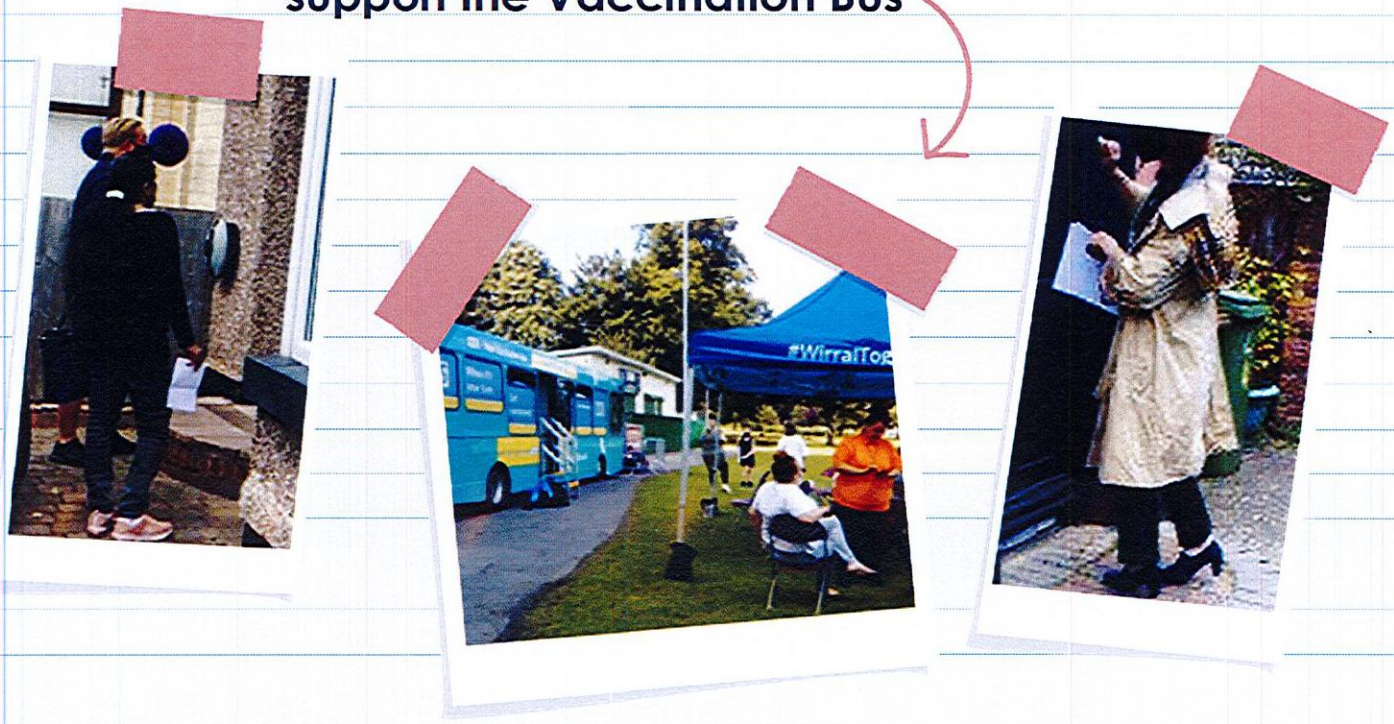
Our Mission

- To promote multiculturalism through understanding, inclusion and celebration of the diverse communities residing in Wirral.
- To embrace and support the different cultures, beliefs and religions and to encourage communities to coexist harmoniously for the good of the wider community and to actively challenge and address racism and oppression that exists.
- To offer a range of professional and culturally sensitive services to improve the overall health and wellbeing of the local BAME communities.
- To actively support more vulnerable members of the local BAME communities by providing language support, advocacy, social support and activities, assistance to access health and social care services, including advice and education services.

Using social media to inform our communities, working in partnership with Merseyside Police, NHS, Wirral Council



The BAME COVID-19 Community Support team working with the Connectors Team to support the Vaccination Bus



Case Studies

During June 2021, Sadia Akram, Civil Society Consulting CIC's 'Steps to Recovery' Advisor for Northern England, using a Case Studies template, spoke to several WMO beneficiaries who had accessed support services to learn more about the impact and accrued benefits from their personal perspectives. Here are two case studies: Suraya and Shayan (not their real names).

We also asked the WMO team to provide case studies showing the difference that WMO makes to lives of local people (see towards the back of the Storybook for several Pen Pictures.

Case Study - SURAYA

Suraya moved to Wirral about 8 years ago from Pakistan, to join her husband who has been living in the UK for almost 50 years.

Although Suraya can speak, read and write in English, and despite the pandemic she has wanted to improve her language skills by taking the opportunity to learn in the UK, through WMO she has been able to do this. This, she believes has allowed her to connect with the local community better, build links and make friends, fostering greater understanding and cohesion between her, and others living in Wirral. It has also contributed to her feeling less isolated and lonely. The English course has increased her confidence to communicate with others, making it easier to access health practitioners, speak to shop keepers, access public services and other leisure facilities – this has been possible through the opportunity to study, learn, engage with others and flourish through WMO.

She has built a strong relationship with WMO and trusts the staff and services provided through the centre. **"WMO has been at the forefront of providing us support and information on how to stay safe through the pandemic. They have helped me understand the importance and urgency of having the COVID -19 vaccination; and I am thankful to them – I have received both vaccines in comfort at the centre"**

"The centre, the staff and the friends I have made here through events, classes and coffee mornings make me feel fresh and happy, it feels like home as I have no family other than my husband here"

"We are a diverse community, WMO celebrates and interacts with all of us, no matter what background or faith, which also allows us to learn about one another and form friendships, I feel relaxed and part of the community in Wirral"

Case Study 2 - SHAYAN

A large number of people seeking asylum were placed in a hotel in Wirral by the Home Office. Centre manager, Aline Macready and her team from WMO ran weekly surgeries to help them access health services amongst other essentials. From completing forms to register with doctors to making appointments and attending to physical and mental health needs. Thirty-year-old Shayan, originally from Iran was amongst this group of people and although he spoke English fluently and had no problems with communicating, still required support with understanding the UK system. He suffered from PDST and depression and had no support available to him. Shayan struggled to contact organisations through details he found on the internet, with no response to emails he sent. Having Aline refer and introduce him to these organisations, allowed Shayan to access the support he needed as they responded to her. Without her help he would have remained isolated and in poor mental and physical health.

Shayan comes from a community which is hostile to being homosexual and this increased his depression and poor state of mind. Being able to access organisations and groups who support and welcome people who are from the LGBTQ community reduced his isolation and contributed to a healthier mind and feeling of belonging. Shayan has now moved to another part of the country but is still able to stay connected to the organisations Aline put him in touch with, resulting in a greater sense of happiness, being more resilient and much happier. Shayan volunteers with this organisation and has enabled him to reach out and connect to others, where he volunteers as an interpreter to support others like him. He is also a mentor for other asylum seekers, advising them on sexual health, legal advice and other issues.

"There was a disagreement or misunderstanding with the Home Office and the hotel we were staying in, all 50 of us were given no notice and thrown out of the hotel, we didn't know what to do. I called Aline and she came quickly, arranged with the local Church a place for us to stay have some food and stay warm whilst she sorted the problem out, I know if I am stuck – Aline will do what she can to help"

"If Aline and WMO wasn't there to help us, there would be 50 people without any medical support- we didn't know anyone. I was having suicidal thoughts and she was a human face who really wanted to help us – she explained everything including how to stay safe through COVID-19"

"There is no support available here like there was with WMO and often turn back to them for advice and support. There is a need for more independent organisations like WMO as they are inclusive and hold no religious or ethnic identity"

Chinese Moon Festival

This time we celebrated this festival by delivering traditional fruit, a lantern and small light.





Holiday Provision over the 2020 summer holidays





Tim, our handyman, worked hard to prepare for the Holiday project

The garden before and after

Activities offered: Cooking, gardening, arts and crafts, JAS Award and physical games





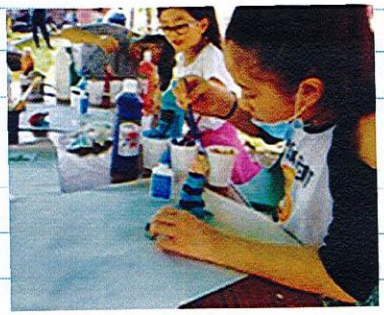
Children and young people drew designs for our garden wall and artists from Blackfest combined the design into this wonderful mural, depicting parts of our diverse community in Wirral.





Art and craft sessions







Team games





Family cooking activities
were enjoyed by all

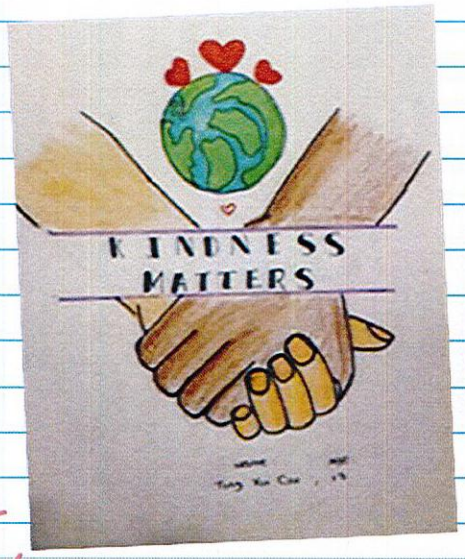




Over the four weeks, we held 8 family cooking sessions with 20 families benefitting.
We provided 10 cooking sessions for children and young people aged 8-15 years old
*(Some further **40** individual children benefitted)*
Over 100 children for 10 days received a lunchbox. We were very grateful for the volunteers who delivered the lunchboxes, which was organised by CAW.

Refugee Week on the theme of 'Kindness'

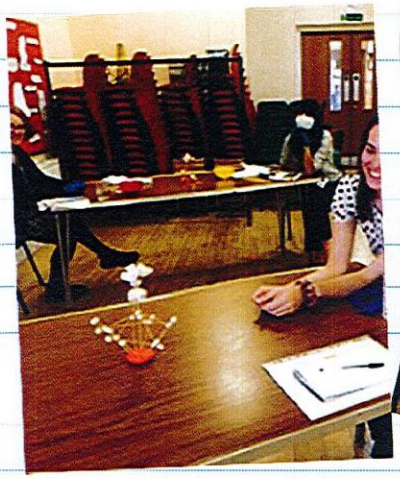
30 children aged 3-14 years old sent in their artwork pictures, with Nadia Parsons and Errol Morris who run the Tate Aisle Gallery then judging all their wonderful entries



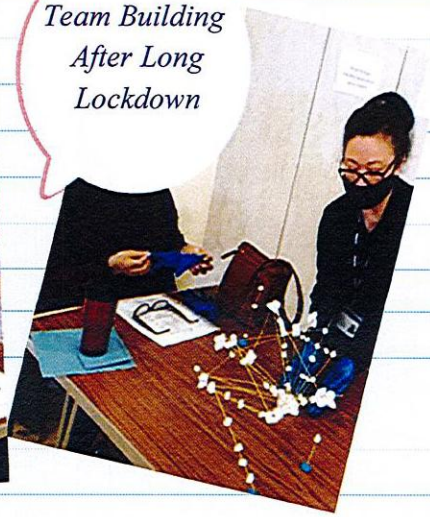


Refugee Week on the theme of 'Kindness'

When most of our staff returned from Furlough we had a team day



Team Building After Long Lockdown





And Team Lunch

11

Donation from Heaton's

For much needed PPE



International Women's Day: Challenge



Finalists for the LVCR Culture and Creativity Awards: Community Cohesion





Providing food hampers

WMO received funding from Wirral Council



Mental Health day



inside out

National Census Day

Award in recognition of WMO's support in encouraging and assisting members of the BAME community to complete their Census

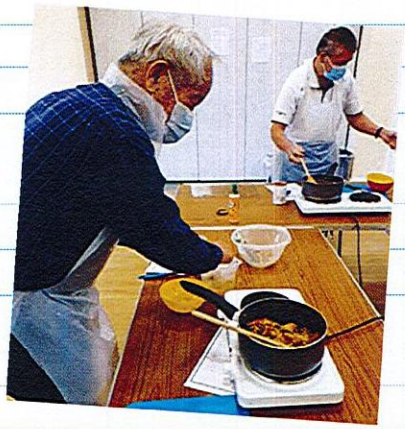


Our Healthy Heart Project

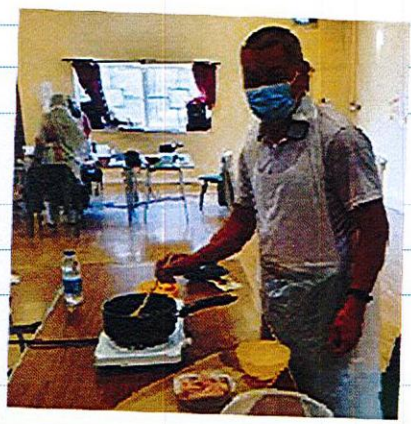
Funded by Heart Research UK and Subway



Cooking with Deb from It's Taste That Matters, clients learnt about nutrition, salt, sugar, and fat intake, eating and learning together, English vocabulary, and were supported by interpreters when explaining about health and well-being.







Pen-pictures

Julia

Julia has been living in the UK for around twenty years with her husband and three children. Her family runs a Chinese takeaway restaurant in Birkenhead. Julia and her husband face language barriers in the UK, and they have been using WMO's services for more than a decade since they came to Wirral. WMO has been supporting Julia and her family with a range of issues, including education, business, medical help, and home utilities. Julia and her family have also always been updated on new activities and information to support them throughout the Covid-19 pandemic.

Most recently, Julia's GP had referred her to have a gastroscopy test, but due to the language barrier, a WMO worker was contacted to offer interpretation on the phone. Sensing that Julia was still worried after the call, the WMO worker made sure to call her back afterwards to reassure her and explain everything in more detail, which helped her feel much better and relieved. The family has been able to access public health services with WMO's support, and her and her husband have both had their Covid vaccines this year at WMO. Julia is always appreciative and calls back to say 'thank you' to WMO's staff. She says that she feels more confident in her life, knowing that WMO is always there to give support to her and her family.

Amina

Amina came to the UK as a refugee from Syria. She was first referred to WMO after her daughter suffered from kidney failure. When WMO's health link worker met Amina and her family online for the first time, he found that in addition to the health issue, the family needed more support financially and emotionally. Since then, WMO has supported Amina not only with health issues, but also through providing wellbeing telephone calls, vouchers, and a financial parcel.

Amina has been facing a lot of difficulties and does not have a lot of free time, but she feels less isolated after accessing WMO's support: "It is great to feel supported. Now, I am not alone, I know that I have someone to talk to if I face any issues".

Mr and Mrs Wen

Mr and Mrs Wen are an elderly couple who moved from Chester to Birkenhead 15 years ago when they retired, and they are originally from China. Their children were brought up in the UK, but they've moved away from home now. The couple no longer had anyone to interpret English to Chinese for them day-to-day to help with accessing health services and prescriptions, so WMO stepped in. When they first moved to Birkenhead, WMO also supported them with their housing and pension to help them settle down.

More recently, WMO has been supporting Mr and Mrs Wen with their health issues. The couple are diabetic, and Mr Wen is partial-sighted. When Mrs Wen had a fall at home, WMO helped them call an ambulance and provide interpretation all the way to the hospital. After being discharged, health link staff worked with the community nurse and the Mediquip service to support the couple adapt their life and promote a healthier lifestyle.

During the pandemic, WMO staff delivered prescription medicine to them to reduce their worries and called them regularly to ensure that the couple are staying safe and that they understand the latest information about Covid. Mr Wen was initially hesitant about receiving the vaccine, being concerned about its health effects, but a health link worker convinced him to receive both doses. After encouragement from WMO staff, the couple are also keen to participate in community activities at WMO such as the coffee morning to keep in contact with others.

Sabina

Sabina is a Bangladeshi housewife living in Birkenhead with her husband and son. She first heard about WMO from a friend, and the organisation has been helping her family for over a decade with health-related issues. She and her family were initially reluctant to get the Covid vaccine after hearing some rumours about its effects. WMO provided education and information over the phone to talk about the importance and benefits of the vaccine and gave her some leaflets to read. Sabina said she was going to think about it, and two weeks later she asked a health link worker to book Covid vaccine appointments for her family.

Now all three of them have been fully vaccinated. With WMO's guidance, Sabina's general attitude to life seems to have changed – she now knows to see professional help if she has any concerns, and to fact-check rumours. Sabina is also attending some coffee mornings and festive activities with children hosted by WMO.

Kelly

Kelly recently moved from Hong Kong to Wirral to start a new life. She needed some help to get settled in, so WMO stepped in and helped her register with the GP, get her NHS number and access NHS services. To make sure that Kelly can look after herself, WMO also advised her to join ESOL classes and classes on understanding life in the UK. Kelly was also supported to receive Covid-19 vaccinations when they became available to her. She now feels well supported, safe, and settled in the UK.

Filip

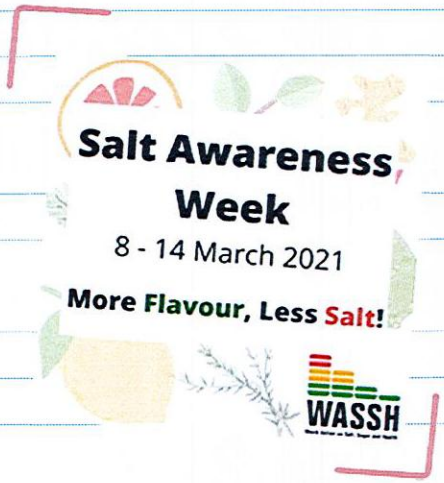
Filip has been employed on and off throughout his life, and initially registered with WMO when he suffered from skin problems and required interpretation. He had lost his job during the pandemic and relied on food and money vouchers day-to-day. WMO was able to help Filip with all aspects of public services, including finances, housing, and health. He also received extra support at his Jobcentre Plus interview, and to book and attend his follow up appointment.

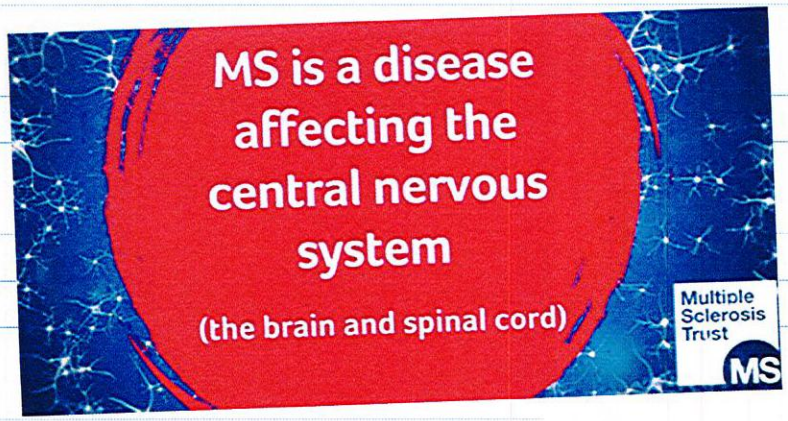
Adam

Adam lives with his partner and friend, and he has been facing some difficulties in his life. He first registered with WMO to access interpretation support from Polish to English during medical appointments. His health has been worsening over time, which seems to be related to his alcohol dependency. Recently, Adam suspected that he was experiencing allergies from the Covid-19 vaccine, and he called the WMO for help. The WMO staff member stayed on the line and called an ambulance, and Adam was able to receive medical attention and prescriptions for his condition.

Health awareness raising:

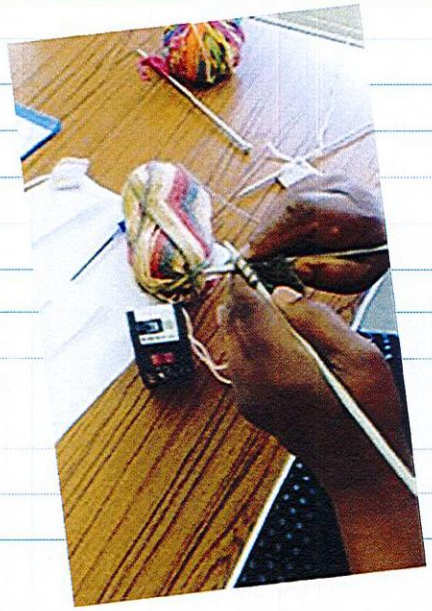
Our Health Link Team provides accessible
Information about a number of health conditions





'Fun with Textile' Course

Delivered by the skilful Suzie Goligher and
in partnership with Long Live Learning







Steps to Recovery

Support for Community Champions

Wirral Multicultural Organisation is participating in the Steps to Recovery support programme

Civil Society Consulting

Ministry of Housing, Communities & Local Government

COMMUNITY FUND

SFI Strengthening Faith Institutions

FAYRE SHARE FOUNDATION