CHORLTON GOOD NEIGHBOURS

England & Wales · Charity number 1013285

Details

Other names	CHORLTON FELLOWSHIP OF CHURCHES GOOD NEIGHBOURS CARE GROUP, CHORLTON GOOD NEIGHBOURS
Status	Registered
Legal form	Other
Registered	1992-07-30
Register	View on the Charity Commission register

Contact

Address	Wilbraham St Ninians Church Egerton Road South Chorlton-Cum-Hardy Manchester M21 0XJ
Phone	0161 881 2925
Email	coordinatorcgn@gmail.com
Website	www.chorltongoodneighbours.org

Activities

Objects: TO SUPPORT PERSONS RESIDENT IN CHORLTON-CUM-HARDY AND ADJACENT DISTRICTS WHO ARE IN NEED, HARDSHIP OR DISTRESS REGARDLESS OF GENDER, DISABILITY, RELIGION OR BELIEF, RACE, ETHNICITY OR SEXUAL ORIENTATION.

Activities: Chorlton Good Neighbours recruits local volunteers to help support older people in Chorlton , Chorlton Park and Whalley Range. Services include transport , visiting and 1-1 support, small DIY and other practical jobs. The group also runs weekly exercise sessions for over 65's, coffee mornings, singing, history, drama , Art ,positive living and gardening groups as well as regular day trips/parties.

Classification

- **How:** Provides Human Resources, Provides Services
- **What:** General Charitable Purposes
- **Who:** Elderly/old People, People With Disabilities

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Geography

- **Area of benefit:** CHORLTON-CUM-HARDY AND ADJACENT DISTRICTS
- Manchester City

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£130,611	£119,061	-	-
2024-03-31	£123,827	£122,298	-	-
2023-03-31	£121,326	£122,674	-	-
2022-03-31	£115,112	£102,524	-	-
2021-03-31	£86,570	£88,026	-	-

Trustees

Name	Role	Appointed
James Donohue	Chair	2025-01-22
Allison Sheard		2022-09-22
David Joseph Sheppard		2025-01-22
KATHRYN GRAND		
Linda Dunn		2026-02-25
Mary Theresa O'Mahony		2022-09-22
Michael Schaefer		2016-12-07
Rev JENNIFER KING		2014-09-18

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CHORLTON GOOD NEIGHBOURS

England & Wales - Charity number 1013285

Accounts

Charity Number 1013285

Chorlton Good Neighbours

Report and financial statements

For the year ended 31st March 2025

Chorlton Good Neighbours

Reference and administrative information

for the year ended 31st March 2025

Charity number 1013285

Registered office and operational address

Wilbraham St Ninians Church
Egerton Road South
Chorlton-Cum-Hardy
Manchester
M21 0XJ

Trustees

Trustees who served during the year and up to the date of this report were as follows:

Rev Ken Stokes	Chair
Kathryn Grand	Secretary
Michael Schaefer	Treasurer
Andrew Peter Dawson	
Angela Downing	
Dennis Haughton	
Rev Jennifer King	
Bernard Leach	
Philip Lloyd	
Mary O Mahoney	
Kay Roberts	
Andrew Scriven	
Allision Sheard	

Trustees who held title to property belonging to the charity during the reporting period or at the date of approval were:

Mr Andrew Dawson (trustee) and Mr Bernard Leach (trustee) are the registered owners of the leasehold property (Flat 10, Fielden Court, 245 Barlow Moor Road, Chorlton, Manchester M221 7AY)

Key management Personnel

Helen Hibberd	Co-ordinator

Bankers

Lloyds TSB Bank plc 25 Gresham Street London EC2V 7HN	CAF Bank Ltd 25 Kings Hill Avenue Kings Hill West Mailing Kent ME19 4JQ

Independent examiner

Christy Lau FCCA CTA DChA
Slade & Cooper Limited
Beehive Mill
Jersey Street
Manchester
M4 6JG

Chorlton Good Neighbours

Trustees' annual report

for the year ended 31st March 2025

The trustees present their report and the unaudited financial statements for the year ended 31st March 2025.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the charity's constitution and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

Objectives and activities

The objective of the charity is to support persons resident in Chorlton-Cum-Hardy and adjacent districts who are in need, hardship or distress regardless of gender, disability, religion or belief, race, ethnicity or sexual orientation.

The trustees review the aims, objectives and activities of the charity each year. The Annual Report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remained focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

Achievements and performance

The charity's main activities and who it tries to help are described fully in the Annual report 2025 which follows note 21 to the accounts.

Financial review

Please see the Annual report 2025 which follows note 21 to the accounts.

Reserves policy

The total reserves of the charity at the year-end were £514,638 comprising restricted funds of £7,971 and unrestricted funds of £506,667. Chorlton Good Neighbours has agreed to keep minimum reserves of £ 50,000, so they will be able to pay full redundancy costs to staff in case the charity becomes financially unviable.

Plans for the future

Please see the Annual report 2025 which follows note 21 to the accounts.

Structure, governance and management

The management committee consists of up to 12 trustees who govern the charity through a constitution. The trustees appoint officer to the management committee in the form of a Chair, Treasurer and Secretary. This is done annually at the AGM. Officer positions are nominated through members of the committee and the officer must be a member of the committee. A vote takes place at the AGM involving all members of the charity.

Existing trustees are responsible for identifying potential new members, taking into account the need for a wide range of skills and experience required to ensure effective management of the organisation. A democratic process takes place at the AGM.

The organisation is an unincorporated charity registered as a charity on 30/07/1992 in England and Wales.

The charity is constituted under a constitution 1992. The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 10 to the accounts.

Chorlton Good Neighbours

Trustees' annual report

for the year ended 31st March 2025

Statement of responsibilities of the trustees

Law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the charity's financial activities during the period and of its financial position at the end of the period. In preparing financial statements giving a true and fair view, the trustees should follow best practice and:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

The trustees' annual report has been approved by the trustees on 18th September 2025 and signed on their behalf by

Michael Schaefer (Treasurer)

Independent examiner's report

to the trustees of

Chorlton Good Neighbours

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31st March 2025 which are set out on pages 6 to 24.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Christy Lau FCCA CTA DChA
Slade & Cooper Limited, Chartered Certified Accountants
Beehive Mill, Jersey Street
Manchester, M4 6JG

16th January 2026

Chorlton Good Neighbours

Statement of Financial Activities
for the year ended 31 March 2025

	Note	Unrestricted funds £	Restricted funds £	Total funds 2025 £	*Total funds 2024 £*
Income from:					
Donations and legacies	3	16,469	-	16,469	*17,819*
Charitable activities:	4				
Support services		79,290	17,400	96,690	*93,351*
Investments	5	17,452	-	17,452	*12,657*
Total income		**113,211**	**17,400**	**130,611**	***123,827***
Expenditure on:					
Charitable activities:	6				
Support services		103,361	15,700	119,061	*122,298*
Total expenditure		**103,361**	**15,700**	**119,061**	***122,298***
Net income/(expenditure) before net gains/(losses) on investments		9,850	1,700	11,550	*1,529*
Unrealised gains/(losses) on investments		(12,058)	-	(12,058)	*21,772*
Net income/(expenditure) for the year	8	**(2,208)**	**1,700**	**(508)**	***23,301***
Transfer between funds		(2,765)	2,765	-	-
Net movement in funds for the year		**(4,973)**	**4,465**	**(508)**	***23,301***
Reconciliation of funds					
Total funds brought forward		511,640	3,506	515,146	*491,845*
Total funds carried forward		**506,667**	**7,971**	**514,638**	***515,146***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

A full comparative SOFA is available on the last page of the financial statements.

Chorlton Good Neighbours

Balance Sheet
as at 31 March 2025

	Note	2025		*2024*	
		£	£	£	£
Fixed assets					
Investments	13		451,749		*463,807*
Total fixed assets			**451,749**		***463,807***
Current assets					
Debtors	14	2,462		*3,201*	
Cash at bank and in hand	15	63,634		*54,362*	
Total current assets		**66,096**		***57,563***	
Liabilities					
Creditors: amounts falling due in less than one year	16	(3,207)		*(6,224)*	
Net current assets			**62,889**		***51,339***
Total assets less current liabilities			514,638		*515,146*
Net assets			**514,638**		***515,146***
Funds of the charity:					
Restricted income funds	17		7,971		*3,506*
Unrestricted income funds	18		506,667		*511,640*
Total charity funds			**514,638**		***515,146***

The notes on pages 9 to 24 form part of these accounts.

Approved by the trustees on 18/09/2025 and signed on their behalf by:

Michael Schaefer (Treasurer)

Chorlton Good Neighbours

Statement of Cash Flows
for the year ending 31 March 2025

	Note	2025 £	*2024* *£*
Cash provided by/(used in) operating activities	20	**(8,180)**	***(10,051)***
Cash flows from investing activities:			
Dividends, interest, and rents from investments		17,452	*12,657*
Cash provided by/(used in) investing activities		**17,452**	***12,657***
Increase/(decrease) in cash and cash equivalents in the year		9,272	*2,606*
Cash and cash equivalents at the beginning of the year		54,362	*51,756*
Cash and cash equivalents at the end of the year		**63,634**	***54,362***

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), second edition - October 2019 (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The accounts (financial statements) have been prepared to give a 'true and fair view' and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has involved following Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), second edition - October 2019, rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

Chorlton Good Neighbours meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

The trustees have made no key judgments which have a significant effect on the accounts.

The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

c Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is a treated as a contingent asset and disclosed if material.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

d Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

e Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

f Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's programmes and activities. The bases on which support costs have been allocated are set out in note 7.

i Fixed asset investments

The charity held an investment property and Income Units in the COIF Charities Investment Fund. The valuation of the investment property is measured initially at cost and subsequently at fair value at the reporting date.

The fair value of investment property is based on a valuation by an independent valuer who has recent experience in the location and class of the property being valued.

The Income Units are a form of basic financial instrument and are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date using the closing quoted market price. The statement of financial activities includes the net gains and losses arising on revaluation and disposals throughout the year.

The Charity does not acquire put options, derivatives or other complex financial instruments.

The main form of financial risk faced by the charity is that of volatility in equity markets and investment markets due to wider economic conditions, the attitude of investors to investment risk, and changes in sentiment concerning equities and within particular sectors or sub sectors.

j Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

k Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

l Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

m Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

n Pensions

Employees of the charity are entitled to join a defined contribution 'money purchase' scheme. The charity's contribution is restricted to the contributions disclosed in note 9. There were £303 outstanding contributions at the year end (2024: £279).

2 Legal status of the charity

The charity is an unincorporated charity, registered as a charity in England & Wales on 30/07/1992. The registered office address is disclosed on page 1.

3 Income from donations and legacies

Current reporting period	Unrestricted £	Restricted £	Total 2025 £
Donations	14,607	-	14,607
Fundraising	1,862	-	1,862
Total	16,469	-	16,469

Previous reporting period	*Unrestricted £*	*Restricted £*	*Total 2024 £*
Donations	*15,292*	-	*15,292*
Fundraising	*2,527*		*2,527*
Total	*17,819*	-	*17,819*

4 Income from charitable activities

Current reporting period	Unrestricted £	Restricted £	Total 2025 £
Grants			
Manchester City Council Supporting Communities	56,000	-	56,000
Big Lottery/Awards for All/Assist Partnership	-	8,000	8,000
MCR Active	-	9,400	9,400
	56,000	17,400	73,400
Fees and other income			
Fees	21,182	-	21,182
Contributions	2,108	-	2,108
	23,290	-	23,290
Total	79,290	17,400	96,690

Previous reporting period	*Unrestricted £*	*Restricted £*	*Total 2024 £*
Grants			
Manchester City Council Wellbeing	*56,000*	*-*	*56,000*
Big Lottery/Awards for All/Assist Partnership	*-*	*4,980*	*4,980*
MCR Active	*-*	*9,800*	*9,800*
Forever Manchester	*100*	*-*	*100*
	56,100	*14,780*	*70,880*
Fees and other income			
Fees	*20,328*	*-*	*20,328*
Contributions	*2,143*	*-*	*2,143*
	22,471	*-*	*22,471*
Total	*78,571*	*14,780*	*93,351*

5 Investment income

Current reporting period	Unrestricted £	Restricted £	Total 2025 £
Income from bank deposits	225	-	225
Dividends received	7,080	-	7,080
Rent - investment property	10,147	-	10,147
	17,452	-	17,452

Previous reporting period	*Unrestricted £*	*Restricted £*	*Total 2024 £*
Income from bank deposits	*261*	-	*261*
Dividends received	*6,927*	-	*6,927*
Rent - investment property	*5,469*	-	*5,469*
	12,657	-	*12,657*

6 Analysis of expenditure on charitable activities

	Total 2025 £	*Total 2024 £*
Staff costs	64,951	*64,331*
Training	2,168	*4,551*
Office Costs	11,564	*14,806*
Catering	2,074	*3,101*
Project Costs	27,092	*25,982*
Outings	8,155	*5,330*
Governance costs (see note 7)	3,057	*4,197*
	119,061	*122,298*

	2025 £	*2024 £*
Restricted expenditure	15,700	*16,375*
Unrestricted expenditure	103,361	*105,923*
	119,061	*122,298*

7 Analysis of governance and support costs

Current reporting period	Basis of apportionment	Governance £	*Total 2025 £*
Accountancy services	Governance	1,526	1,526
Legal and professional	Governance	1,531	1,531
		3,057	3,057

Previous reporting period	*Basis of apportionment*	*Governance £*	*Total 2024 £*
Accountancy services	*Governance*	*1,320*	*1,320*
Legal and professional	*Governance*	*2,877*	*2,877*
		4,197	*4,197*

8 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2025 £	*2024 £*
Independent examiner's fees (net of VAT)		
Accountancy fees	950	*905*
Independent examination	265	*252*
Bookkeeping fees	904	*904*
Payroll bureau	372	*317*

9 Staff costs

Staff costs during the year were as follows:

	2025 £	*2024 £*
Wages and salaries	63,870	*63,244*
Social security costs	-	-
Pension costs	1,081	*1,087*
	64,951	*64,331*

No employees have employee benefits in excess of £60,000 (2024: Nil).

The average number of staff employed during the period was 4 (2024: 3).

The key management personnel of the charity comprise the trustees and the Co-ordinator. The total employee benefits of the key management personnel of the charity were £44,753 (2024: £46,875).

10 Trustee remuneration and expenses, and related party transactions

Neither the trustees nor any persons connected with them received any remuneration during the year (2024: Nil).

No trustee (2024: None) received travel and subsistence / reimbursed expenses in carrying out their duties during the year (2024: £nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2024: nil).

11 Government grants

The government grants recognised in the accounts were as follows:

	2025 £	*2024 £*
Manchester City Council Supporting Communities	56,000	*56,000*
	56,000	*56,000*

There were no unfulfilled conditions and contingencies attaching to the grants.

12 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

13 Fixed assets investments

	2025 £	*2024 £*
Market value at the start of the year	463,807	*442,035*
Add: additions to investments at cost	-	-
Add net gain/(loss) on revaluation	(12,058)	*21,772*
Market value at the end of the year	451,749	*463,807*

Investments at fair value comprised:

Investment Property	205,000	*205,000*
COIF Charities Investment Fund	246,748	*258,807*
	451,748	*463,807*

The charity held an investment property and Income Units in the COIF Charities Investment Fund. The property held by the charity is to earn rentals and for capital appreciation. The valuation of the investment property is measured at fair value. The Income Units are carried at fair value.

14 Debtors

	2025 £	*2024* *£*
Prepayments and accrued income	2,462	*3,201*
	2,462	*3,201*

15 Cash at bank and in hand

	2025 £	*2024* *£*
Cash at bank and on hand	63,634	*54,362*
	63,634	*54,362*

16 Creditors: amounts falling due within one year

	2025 £	*2024* *£*
Other creditors and accruals	3,207	*6,224*
	3,207	*6,224*

17 Analysis of movements in restricted funds

Current reporting period	Balance at 1 April 2024 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2025 £
Big Lottery /Awards for All/Assist Partnership	3,506	8,000	(3,535)	-	7,971
MCR Active - exercise classes	-	9,400	(12,165)	2,765	-
Total	3,506	17,400	(15,700)	2,765	7,971

Previous reporting period	*Balance at 1 April 2023 £*	*Income £*	*Expenditure £*	*Transfers £*	*Balance at 31 March 2024 £*
Older People's Neighbourhood Support	*1,200*	*-*	*(1,200)*	*-*	*-*
Big Lottery /Awards for All/Assist Partnership	*1,291*	*4,980*	*(2,765)*	*-*	*3,506*
MCR Active - exercise classes	*-*	*9,400*	*(12,010)*	*2,610*	*-*
- equipment	*-*	*400*	*(400)*	*-*	*-*
Total	*2,491*	*14,780*	*(16,375)*	*2,610*	*3,506*

Name of restricted fund	**Description, nature and purposes of the fund**

Big Lottery/Awards for All/Assist Partnership - The Positive Living project
MCR Active - Exercise classes and equipment
Older People's Neighbourhood Support - Partnership working with St. Clement's church

18 Analysis of movement in unrestricted funds

Current reporting period

	Balance at 1 April 2024 £	Income £	Expenditure £	Investment gains/ (losses)	Transfers £	As at 31 March 2025 £
General fund	511,640	113,211	(103,361)	(12,058)	(2,765)	506,667
	511,640	113,211	(103,361)	(12,058)	(2,765)	506,667

Previous reporting period

	Balance at 1 April 2023 £	*Income £*	*Expenditure £*	Investment gains/ (losses)	*Transfers £*	*As at 31 March 2024 £*
General fund	*489,354*	*109,047*	*(105,923)*	21,772	*(2,610)*	*511,640*
	489,354	*109,047*	*(105,923)*	*21,772*	*(2,610)*	*511,640*

Name of unrestricted fund	**Description, nature and purposes of the fund**
General fund	The free reserves after allowing for all designated funds

19 Analysis of net assets between funds

Current Reporting Period	General fund £	Designated funds £	Restricted funds £	Total £
Fixed asset investments	451,749	-	-	451,749
Other net current assets/(liabilities)	54,918	-	7,971	62,889
Total	506,667	-	7,971	514,638

Previous Reporting Period	*General fund £*	*Designated funds £*	*Restricted funds £*	*Total £*
Fixed asset investments	*463,807*	-	-	*463,807*
Other net current assets/(liabilities)	*47,833*	-	*3,506*	*51,339*
Total	*511,640*	-	*3,506*	*515,146*

20 Reconciliation of net movement in funds to net cash flow from operating activities

	2025 £	*2024* *£*
Net income/(expenditure) for the year	(508)	*23,301*
Adjustments for:		
(Gains)/losses on investments	12,058	*(21,772)*
Dividends, interest and rents from investments	(17,452)	*(12,657)*
Decrease/(increase) in debtors	739	*(596)*
Increase/(decrease) in creditors	(3,017)	*1,673*
Net cash provided by/(used in) operating	(8,180)	*(10,051)*

21 Prior year Statement of Financial Activities

	Note	Unrestricted funds £	Restricted funds £	Total funds 2024 £	*Total funds 2023 £*
Income from:					
Donations and legacies	3	17,819	-	17,819	*14,934*
Charitable activities:	4				
Support services		78,571	14,780	93,351	*92,705*
Investments	5	12,657	-	12,657	*13,687*
Total income		**109,047**	**14,780**	**123,827**	***121,326***
Expenditure on:					
Charitable activities:	6				
Support services		105,923	16,375	122,298	*122,674*
Total expenditure		**105,923**	**16,375**	**122,298**	***122,674***
Net income/(expenditure) before net gains/(losses) on investments		3,124	(1,595)	1,529	*(1,348)*
Unrealised gains/(losses) on investments		21,772	-	21,772	*21,196*
Net income/(expenditure) for the year	8	**24,896**	**(1,595)**	**23,301**	***19,848***
Net movement in funds for the year		**22,286**	**1,015**	**23,301**	***19,848***
Reconciliation of funds					
Total funds brought forward		489,354	2,491	491,845	*471,997*
Total funds carried forward		**511,640**	**3,506**	**515,146**	***491,845***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Chorlton Good Neighbours Annual Report 2025

Charity Number 1013285

Trustees 2024-2025

Rev Ken Stokes	**Chair**
Kate Grand	**Secretary**
Michael Schaefer	**Treasurer**

Andrew Dawson
Angela Downing (resigned Jan 25)
Rev Jenny King
Bernard Leach
Philip Lloyd (retired January 25)
Mary O Mahoney
Kay Roberts (resigned January 25)
Andrew Scriven (resigned January 25)
Allison Sheard

Chorlton Good Neighbours Vision

CGN's vision is to create a neighbourhood where all older people, regardless of ethnicity, gender, sexuality, or disability can have a meaningful, enjoyable, and valued older age.

Hello from new Chair, Jim Donohue

In April 2025, I took over from Ken as Chair of the Board of Trustees of Chorlton Good Neighbours. It is an honour to be one of the Trustees of this extraordinary community project which has been in existence since the 1960s. 45 years ago, I was a community development worker in North Manchester and was tasked with supporting the creation of a Good Neighbours organisation. If only I had known about CGN then, our neighbourhood could have benefitted a lot from CGN's trailblazing example. I am glad to have this opportunity to participate in CGN's success 45 years later.

I became Chair just as CGN Trustees and Co-ordinator, Helen, began looking ahead at priorities for the next half dozen years. Over the coming months, some of the things we will do, include:

- Talking with CGN members about the kinds of activities CGN offers and finding out if people would like other activities that have not yet been thought of.
- Expanding the befriending and home visiting provision by increasing the number of volunteers
- Promoting CGN's activities to more older residents of Chorlton & Whalley Range.

I look forward to being part of this vibrant organisation.

Treasurer Michael Schaefer reports

I am very happy to report that CGN once again ended this financial year very positively and returning a profit. We are grateful to Manchester City Council and Community Lottery Fund for their continued support as well as all our private donors, large and small, for their contributions to our organisation. We are looking forward to working with you again in the year ahead.

A very big Thank You to all of you who supported us, it really means a lot.

Co-ordinator's Report

A survey of members (July 2024) attending the small group activities found that 85% joined because they wanted to make new friends, and 87% felt better as a result of attending. These figures rank higher than those pertaining to learning something new or trying something different. Enhancing our social connections as well as feeling more positive are amongst the strongest motivators for attendance. Even amongst our general membership ad hoc data and conversation suggests 'belonging' can have a major impact on people's health and wellbeing. So, it is important we stay focused on our core aims of reducing social isolation and supporting maintenance of good health and wellbeing.

There is of course flexibility around how we do this, providing there is a range of services and activities to suit differing needs, interests and ages. We are now catering for residents 65-101 years old, so we need something for everyone!

Activities

- Thursday Coffee Mornings
- Drama Group
- Gardening Club
- Singing Group
- Art & Craft Club
- Exercise Classes
- Monthly Sunday Teas
- Positive Living Group
- Day Trips
- Digital Drop-In
- Tuesday Social
- Tuesday Group for parents with children under 5
- History Talks
- Coffee Shop Meets

Services

- Home Visits/Befriending
- Odd Jobs
- Telephone Support
- Information/ Advice

This past year has been as busy as ever; our energies focussed on maintaining footfall, supporting new members and volunteers to find their place within the organisation, and bringing new ideas into play at a pace that fits with our capacity and needs. For example, introducing the card payment reader across activities has meant assessing its suitability as we go along. Most of our older members still prefer to pay by cash, so we have to acknowledge this is long term ambition to become completely digital.

Equally, updating individual activity flyers with QR codes, allowing access to videos with more detailed information, demonstrates we are responding to an increasingly digital society, whilst being mindful our client group may not wish or have the capacity to make use of it. Our Thursday digital drop in team has of course been invalable in supporting 180 residents to get solutions to queries relating to their mobiles and laptops. youtube.com/shorts/pD1QT7VS-NI. We thank Bernard, Mark, Steve and Stephen for their commitment to that. Many thanks also to John Woodfin for his work on the new flyers.

Having a meaningful older age and being 'able to contribute' continues to be an important vision for the charity and fulfills our commitment to the Age Friendly agenda. Not only have local people 'volunteered' their time and skills, but older members can contribute too. This past year they have engaged with university esearchers, given feedback to Councillors and the MP about local developments and concerns, and supported intergenerational sessions with Chorlton High School South students. Working on our 'green' strategies has also provided opportunities to contribute to the wider climate footprint reduction agenda, with members working towards better on-site recycling, having volunteer support to get unwanted clothes to charity shops/ Refugee Aid, and providing feedback on a plastics questionnaire youtu.be/k-8XH0qYn3M .

Supporting fundraising efforts, giving money and raffle prizes and gifts in kind, are also really valuable ways for older members to contribute to the group – for example, thank you to Lorraine for the lovely handmade cards, Arthur for the small change tin collections and to Trish for her friend's knitted blankets to raffle.

From April 23- March 25, we have been working to 4 outcomes through our Supporting Community Funds agreement with Manchester City Council (OMVCS):

1. Reducing social isolation and loneliness
2. Improving mental health and wellbeing and resilience
3. Increasing knowledge around the 'green agenda' and reduction of our carbon footprint
4. Ensuring access to quicker support for residents through closer working with colleagues. Supporting members and volunteers to have access to specific information to support independent living

Looking at these in more detail. This past year over 89 older members have received 1-1 support from 43 volunteers and 2 community staff through home visits, telephone calls, and support to get to shops, cafes, garden centres and hospitals; this has all been about **spending time with others** and offering a listening ear. A survey of some of these members found 85 % felt less isolated and more connected to the local community as a result of having 1-1 support. See video of coffee shop meet up: youtube.com/shorts/Lupu2AAeKok?feature=shared

> **My volunteer takes me to a café which makes me feel normal. I wouldn't go otherwise**

> **We have a lot in common despite the age difference**

All our activities have an element of socialising, some more than others, as well as facilitating better connections amongst peers. Having a variety of activities offers older members and volunteers an opportunity to hear others' perspectives on issues, have a chat about current news or past experiences, as well as have something to look forward to during the week. Thursday coffee mornings and monthly Sunday teas are the highlights for many, including volunteers, and the coach trips and big parties give us all a chance to sit with different people, and hear their stories. youtube.com/shorts/VlhOSPsg2Lk - members talk about the Oswaldtwistle Mill trip.

The Tuesday Group for parents with babies and children under 4 years, has continued to run during term times. The group has offered a much-needed space to meet other parents, and make new friends, have a 20-minute coffee break without the children, and gain support and advice from older volunteers who understand the pressures of having young children. Thanks as always to the 8-10 volunteers who commit to that and do a brilliant job.

Supporting members to maintain **good mental and physical wellbeing** has stayed high on our agenda. Many of the smaller group activities have a creative or intellectual focus e.g. Singing, Drama, Gardening club, Art & Craft, History talks,

whereas targeted sessions such as the weekly exercise classes and the Positive Living Group address aspects of wellbeing directly.

Going in small groups to songs and scones at the Bridgewater Hall, enjoying a coach journey out to the seaside or a country pub, or going along regularly to the coffee shop meet ups or Tuesday snooker sessions - these all boost mood and confidence, through having some fun. Equally, taking part in the Chorlton Arts Festival gives members opportunities to show their skills and talent, through performance and exhibitions

In terms of the **green agenda**, we thank Zaza Donohue for her continued leadership. Our focus has been on getting the green message across though activities e.g. Drama Group 'Make do and Mend' performance and setting small 'green' challenges at Positive living group, as well as invite speakers to talk about loft insulation / reducing damp and mould in the home. Zaza has also attended city wide meetings, met the council neighbourhood lead to update her on our approaches, and updated members again about recycling bins, and what goes where.

About 90% of members are clear about which types of hard plastics can now be put into the mixed recycling bins, and do so on a regular basis

Liaising with other colleagues and organisations is very much a part of our work. CGN does not work in isolation. Our staff have continued to work with the Falls team, GP's, Care Navigators, families and supported housing managers, and this has ensured timely support for those older members who need some extra care. However, the loss of some key colleagues, especially within the NHS, e.g. nurse Eileen from our Thursday coffee mornings and local Focussed care practitioners, has left a gap not only for our older people to access support, but also for CGN, as an organisation, to receive appropriate referrals and liaise about a client's status and support needs.

Local Councillors, PCSO's, the health development Co ordinator, University researchers, Estate planners and many other agencies and individuals have all visited the group, this past year, usually at Thursday coffee mornings, when they are assured of a large audience to get their message across; this vast array of information supporting members to remain independent and keep well informed.

In terms of offering members experiences off site we have continued our excellent partnership with Southwest Manchester Cricket Club, where the Tuesday Social group is held 2-3.30pm. Footfall has improved since we encouraged some of the older ladies to attend as well.

CGN has continued to support the local Age Friendly Chorlton Whalley Range group, through a representative on their board,and our whole approach fulfils the Age Friendly agenda - many of our 70- and 80-year-old volunteers have key responsibilities as Trustees, comperes, taking registers and payments, leading activities, and carrying out surveys.

Governance This past year has seen changes on the Trustee Board. We give many thanks to Angela, Kay and Andy for their contributions in recent years, and special thanks to a wonderful Chair Rev. Ken Stokes, who led the board for 9 years, leaving to enjoy a well- earned retirement. Much appreciation also to Philip Lloyd, who has been with CGN since the beginning (1967) and seen its growth and development; his commitment has been amazing.

We welcomed new Chair Jim Donohue and trustee Dave Sheppard and hope to bring on other new members later in the year. The focus will be on securing a new lease with Wilbraham St Ninians Church, updating all the policies and following up ideas for the future.

Other items of note:

- The two zoom exercise classes have ceased as numbers weren't viable, and the instructor was finding it challenging to commit to the timing.
- Encouragement to take up MCC's offer of an extra payment towards winter fuel was very successful; people appreciated the ease of application.
- MCRActive who have funded the 3 onsite exercise classes are not going to continue funding them beyond September 2025
- A year's extension to the Supporting Communities Fund money was agreed for April 25- March 26. The application for a further 3 years Council funding to be submitted by September 2025.
- Fewer people have offered to volunteer this past year (as per trend, NCVO from 23% formal volunteering in 2020 down to 16% as of May 2025).

Recruitment is needed especially for befriending, linked to raising the profile of the organisation generally. We remain very fortunate however to have the numbers of volunteer drivers that we do.

All our coach trips, the Houghend Christmas party, The Sunday teas, and special celebrations such as VE day, remind me so much of the importance of just being together, having a good time and valuing each other while we can. Thank you everyone for being a part of this wonderful organisation.

Helen Hibberd MBE, Co ordinator

Thank you to our amazing Volunteers

"I like to help older members make contact with the outside world"

"The Volunteers are all great and do a wonderful job"

CGN is so very fortunate to have a brilliant group of volunteers; the charity simply couldn't run without them. Their time, kindness and commitment has enabled the organisation to grow and continue being responsive to changing needs. So, thank you all so much...

Currently there are 99 volunteers on the books, including 7 new ones. 40 have been involved solely with 1-1 support and befriending, many of these being people who are in full time work. We are incredibly grateful to befriending volunteers as it is vital unseen work, the most challenging of all the services we offer. Special thanks to volunteer Jon Clinton for visiting 11 older men each week and also to our brilliant drivers who ensure our most isolated members can be included.

Training Volunteers have benefitted from 24/7 support from the Co ordinator and are encouraged to participate in training sessions delivered by trainer Debra McCallion and others. Sessions this year included:

- Defibrillator / CPR training for volunteers of the Tuesday parent / baby group
- Looking at the positives, challenges and boundaries of our work, confidentiality
- Joint First Aid training with Assist care group
- Creative strategies for building good relationships, ideas for supporting effective communication and how to challenge inappropriate comments

Development Funders are often interested in how volunteering supports development of people, so it is a question that we have asked and recorded - see volunteer Joe at youtube.com/watch?v=YyeFSr3I1FE We have learnt over time that volunteering helps people:

- Understand ageing better and be better prepared to support older family members
- Meet a diverse range of people
- Get out of their comfort zones
- Use their skills and interests to support the organisation's growth
- Improve their own personal and listening skills

100% of volunteersatvolunteers' sessions report volunteering helps them developas people

Total Number of People Supported This Past Year 2024-25: **474**

Ethnic Origin	
White British	280
Other White	27
Black British Caribbean	27
White Irish	22
Black British African	6
Asian British Indian	4
Asian British Pakistani	3
Asian British Other	5
Not Known	100

Age	
Under 65	48
65-74	96
75-89	183
90+	50
Unknown	97

Ward	
Chorlton	153
Chorlton Park	110
Whalley Range	49
Other Manchester Wards	23
Non-Manchester	49
Unknown	90

Sex	
Female	327
Male	97
Prefer not to say	3

Miscellaneous
53% of service users reported having a disability/long term health condition/sensory impairment

Volunteer Support This Past Year: **103**

Sex	
Female	69
Male	34

Ward	
Chorlton	46
Chorlton Park	19
Whalley Range	17
OtherManchester Wards	9
Non-Manchester	15

Ethnic Origin	
White British	87
White European	7
White – Irish	4
Asian British	2
Black British	1
Unknown	5

Age	
Under 40	8
40-64	44
65-74	33
75-89	20
90+	1

Miscellaneous
31% of volunteers report having a disability/long term health condition

A BIG Thank you...

To our marvellous **community workers** Moira Bowater and Mike Taylor.

To **Wilbraham St Ninians** Church for allowing us to rent space and support our mission

To those volunteers willing to act as **Trustees** and take responsibility for governing the Charity

To all those volunteers who give time and specific skills to ensure everything runs smoothly:

Hamish Mackay (Finance)

Virginia Bazley (Monitoring data)

Bernard Leach (website, videos and editing)

John Woodfin (Videos, editing and flyers)

Zaza Donohue (Green Lead)

Peter Flynn, Hilary Wilson, Janice Clinning, Jenny King, and Diana Cullen (office support)

To the following organisations for their support:

Manchester City Council

((Supporting Communities fund)

MCR Active

Community Lottery Fund

Southwest Manchester Cricket Club

Ivy green Allotments

Morrisons

To **all members and volunteers** who donate generously through giving gifts, handmade cards, raffle prizes, and financial donations and legacies.

To our fantastic group facilitators and those volunteers who run the various activities:

Peter Gibson (Drama)

Debra McCallion (Positive Living)

Geraldine Wall (Gardening)

Karen Tynan, Karen Oakes, Fenia Papoulia and Don O Connor ((exercise classes)

Amanda Farrar (Art Group)

Leah Cavanagh (Melodics Singing and Craft Group)

David Balderstone (Snooker)

What difference do we make?

Jim Cooper, volunteer
In an increasingly divisive world, volunteering at the CGN coffee morning reminds me just how much can be achieved by bringing people together. It never fails to bring a smile to my face to see the room full of people catching up, and conversations flowing. Long may it continue!

CGN is an essential resource to the residents living in the Chorlton ward. The well-being of residents is a priority of the group, whilst also providing IT support, excursions, information sharing by external speakers including the local councillors and MP, visiting musicians and much more. The outstanding success of CGN is evident by the consistently large number of attendees each week.

Councillor Tina Kirwin-McGinley

Brian Cox ... following the death of my wife I was depressed but going on the day trips and coming here has helped me. CGN makes me happier, it gets me out and it's good to meet people.
Louise Green ... the atmosphere here is really good which helps mentally. I look forward to coming each week. I come to the drama group as well as the singing group, and they are special. The speakers at Coffee mornings give us good information. I have now got a mobile phone which I never thought I would.

Mark Woolstencroft ... digital drop in volunteer

"I volunteer with Chorlton Good Neighbours because it's real, personal, and makes a difference. I help out setting up mobile phones, email - anything connected to the digital world. It's rewarding to see how something small to me can make life easier or help someone feel more connected and supported. What I get back is just as valuable. Volunteering has grounded me, sharpened my listening skills, and given me a deeper sense of community. It's not just about giving time — it's about building relationships, being useful, and doing something that matters."

Want more information?

Scan the QR code...

Chorlton Good Neighbours

Statement of Financial Activities
for the year ended 31 March 2025

	Unrestricted funds £	Restricted funds £	Total funds 2025 £	*Total funds 2024 £*
Income from:				
Donations and legacies	16,469	-	16,469	*17,819*
Charitable activities:				
Support services	79,290	17,400	96,690	*93,351*
Investments	17,452	-	17,452	*12,657*
Total income	**113,211**	**17,400**	**130,611**	***123,827***
Expenditure on:				
Charitable activities:				
Support services	103,361	15,700	119,061	*122,298*
Total expenditure	**103,361**	**15,700**	**119,061**	***122,298***
Net income/(expenditure) before net gains/(losses) on investments	9,850	1,700	11,550	*1,529*
Unrealised gains/(losses) on investments	(12,058)	-	(12,058)	*21,772*
Net income/(expenditure) for the year	**(2,208)**	**1,700**	**(508)**	***23,301***
Transfer between funds	(2,765)	2,765	-	-
Net movement in funds for the year	**(4,973)**	**4,465**	**(508)**	***23,301***
Reconciliation of funds				
Total funds brought forward	511,640	3,506	515,146	*491,845*
Total funds carried forward	**506,667**	**7,971**	**514,638**	***515,146***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Chorlton Good Neighbours

Balance Sheet
as at 31 March 2025

	2025		*2024*	
	£	£	*£*	*£*
Fixed assets				
Investments		451,749		*463,807*
Total fixed assets		**451,749**		***463,807***
Current assets				
Debtors	2,462		*3,201*	
Cash at bank and in hand	63,634		*54,362*	
Total current assets	**66,096**		***57,563***	
Liabilities				
Creditors: amounts falling due in less than one year	(3,207)		*(6,224)*	
Net current assets		**62,889**		***51,339***
Total assets less current liabilities		514,638		*515,146*
Net assets		**514,638**		***515,146***
Funds of the charity:				
Restricted income funds		7,971		*3,506*
Unrestricted income funds		506,667		*511,640*
Total charity funds		**514,638**		***515,146***

Approved by the trustees on 18/09/2025 and signed on their behalf by:

Michael Schaefer (Treasurer)

Co-ordinator
Mrs Helen Hibberd MBE

Hours Open
Monday - Friday
9.00am - 12.30pm

Wilbraham St Ninians Church
Egerton Road South}Chorlton
M21 0XJ

Tel: 0161 881 2925 / 0161 881 6208
Email: helen@chorltongood neighbours.org

CHORLTON GOOD NEIGHBOURS

England & Wales - Charity number 1013285

Accounts

Charity Number 1013285

Chorlton Good Neighbours

Report and financial statements

For the year ended 31st March 2024

Chorlton Good Neighbours

Reference and administrative information

for the year ended 31st March 2024

Charity number 1013285

Registered office and operational address

Wilbraham St Ninians Church
Egerton Road South
Chorlton-Cum-Hardy
Manchester
M21 0XJ

Trustees

Trustees who served during the year and up to the date of this report were as follows:

Rev Ken Stokes	Chair
Kathryn Grand	Secretary
Michael Schaefer	Treasurer
Andrew Peter Dawson	
Angela Downing	
Dennis Haughton	
Rev Jennifer King	
Bernard Leach	
Philip Lloyd	
Mary O Mahoney	
Kay Roberts	
Andrew Scriven	
Allision Sheard	

Trustees who held title to property belonging to the charity during the reporting period or at the date of approval were:

Mr Andrew Dawson (trustee) and Mr Bernard Leach (trustee) are the registered owners of the leasehold property (Flat 10, Fielden Court, 245 Barlow Moor Road, Chorlton, Manchester M221 7AY)

Key management Personnel

Helen Hibberd — Co-ordinator

Bankers

Lloyds TSB Bank plc
25 Gresham Street
London
EC2V 7HN

CAF Bank Ltd
25 Kings Hill Avenue
Kings Hill
West Mailing
Kent ME19 4JQ

Independent examiner

Christy Lau FCCA CTA DChA
Slade & Cooper Limited
Beehive Mill
Jersey Street
Manchester
M4 6JG

Chorlton Good Neighbours

Trustees' annual report

for the year ended 31st March 2024

The trustees present their report and the unaudited financial statements for the year ended 31st March 2024.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the charity's constitution and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

Objectives and activities

The objective of the charity is to support persons resident in Chorlton-Cum-Hardy and adjacent districts who are in need, hardship or distress regardless of gender, disability, religion or belief, race, ethnicity or sexual orientation.

The trustees review the aims, objectives and activities of the charity each year. The Annual Report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remained focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

Achievements and performance

The charity's main activities and who it tries to help are described fully in the Annual report 2024 which follows note 21 to the accounts.

Financial review

Please see the Annual report 2024 which follows note 21 to the accounts.

Reserves policy

The total reserves of the charity at the year-end were £515,146 comprising restricted funds of £3,506 and unrestricted funds of £511,640. Chorlton Good Neighbours has agreed to keep minimum reserves of £ 50,000, so they will be able to pay full redundancy costs to staff in case the charity becomes financially unviable.

Plans for the future

Please see the Annual report 2024 which follows note 21 to the accounts.

Structure, governance and management

The management committee consists of up to 12 trustees who govern the charity through a constitution. The trustees appoint officer to the management committee in the form of a Chair, Treasurer and Secretary. This is done annually at the AGM. Officer positions are nominated through members of the committee and the officer must be a member of the committee. A vote takes place at the AGM involving all members of the charity.

Existing trustees are responsible for identifying potential new members, taking into account the need for a wide range of skills and experience required to ensure effective management of the organisation. A democratic process takes place at the AGM.

The organisation is an unincorporated charity registered as a charity on 30/07/1992 in England and Wales.

The charity is constituted under a constitution 1992. The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 10 to the accounts.

Statement of responsibilities of the trustees

Law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the charity's financial activities during the period and of its financial position at the end of the period. In preparing financial statements giving a true and fair view, the trustees should follow best practice and:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

The trustees' annual report has been approved by the trustees on 19th September 2024 and signed on their behalf by

Michael Schaefer (Treasurer)

Independent examiner's report

to the trustees of

Chorlton Good Neighbours

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31st March 2024 which are set out on pages 6 to 25.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Christy Lau FCCA CTA DChA
Slade & Cooper Limited, Chartered Certified Accountants
Beehive Mill, Jersey Street
Manchester, M4 6JG

28th January 2025

Chorlton Good Neighbours

Statement of Financial Activities
for the year ended 31 March 2024

	Note	Unrestricted funds £	Restricted funds £	Total funds 2024 £	*Total funds 2023 £*
Income from:					
Donations and legacies	3	17,819	-	17,819	*14,934*
Charitable activities:	4				
Support services		78,571	14,780	93,351	*92,705*
Investments	5	12,657	-	12,657	*13,687*
Total income		**109,047**	**14,780**	**123,827**	***121,326***
Expenditure on:					
Charitable activities:	6				
Support services		105,923	16,375	122,298	*122,674*
Total expenditure		**105,923**	**16,375**	**122,298**	***122,674***
Net income/(expenditure) before net gains/(losses) on investments		3,124	(1,595)	1,529	*(1,348)*
Realised gains/(losses) on investments		21,772	-	21,772	*21,196*
Net income/(expenditure) for the year	8	**24,896**	**(1,595)**	**23,301**	***19,848***
Net movement in funds for the year		**22,286**	**1,015**	**23,301**	***19,848***
Reconciliation of funds					
Total funds brought forward		489,354	2,491	491,845	*471,997*
Total funds carried forward		**511,640**	**3,506**	**515,146**	***491,845***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

A full comparative SOFA is available on the last page of the financial statements.

Chorlton Good Neighbours

Balance Sheet
as at 31 March 2024

	Note	2024		*2023*	
		£	£	*£*	*£*
Fixed assets					
Investments	13		463,807		*442,035*
Total fixed assets			**463,807**		***442,035***
Current assets					
Debtors	14	3,201		*2,605*	
Cash at bank and in hand	15	54,362		*51,756*	
Total current assets		**57,563**		***54,361***	
Liabilities					
Creditors: amounts falling due in less than one year	16	(6,224)		*(4,551)*	
Net current assets			**51,339**		***49,810***
Total assets less current liabilities			515,146		*491,845*
Net assets			**515,146**		***491,845***
Funds of the charity:					
Restricted income funds	17		3,506		*2,491*
Unrestricted income funds	18		511,640		*489,354*
Total charity funds			**515,146**		***491,845***

The notes on pages 9 to 25 form part of these accounts.

Approved by the trustees on 19/09/2024 and signed on their behalf by:

Michael Schaefer (Treasurer)

Chorlton Good Neighbours

Statement of Cash Flows
for the year ending 31 March 2024

	Note	2024 £	*2023* *£*
Cash provided by/(used in) operating activities	20	**(10,051)**	***(12,720)***
Cash flows from investing activities:			
Dividends, interest, and rents from investments		12,657	*13,687*
Purchase of investments		-	*(50,000)*
Cash provided by/(used in) investing activities		**12,657**	***(36,313)***
Increase/(decrease) in cash and cash equivalents in the year		2,606	*(49,033)*
Cash and cash equivalents at the beginning of the year		51,756	*100,789*
Cash and cash equivalents at the end of the year		**54,362**	***51,756***

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), second edition - October 2019 (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The accounts (financial statements) have been prepared to give a 'true and fair view' and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has involved following Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), second edition - October 2019, rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

Chorlton Good Neighbours meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

The trustees have made no key judgments which have a significant effect on the accounts.

The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

c Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is a treated as a contingent asset and disclosed if material.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

d Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

e Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

f Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's programmes and activities. The bases on which support costs have been allocated are set out in note 7.

i Fixed asset investments

The charity held an investment property and Income Units in the COIF Charities Investment Fund. The valuation of the investment property is measured initially at cost and subsequently at fair value at the reporting date.

The fair value of investment property is based on a valuation by an independent valuer who has recent experience in the location and class of the property being valued.

The Income Units are a form of basic financial instrument and are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date using the closing quoted market price. The statement of financial activities includes the net gains and losses arising on revaluation and disposals throughout the year.

The Charity does not acquire put options, derivatives or other complex financial instruments.

The main form of financial risk faced by the charity is that of volatility in equity markets and investment markets due to wider economic conditions, the attitude of investors to investment risk, and changes in sentiment concerning equities and within particular sectors or sub sectors.

j Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

k Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

l Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

m Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

n Pensions

Employees of the charity are entitled to join a defined contribution 'money purchase' scheme. The charity's contribution is restricted to the contributions disclosed in note 9. There were £279 outstanding contributions at the year end (2023: £277).

2 Legal status of the charity

The charity is an unincorporated charity, registered as a charity in England & Wales on 30/07/1992. The registered office address is disclosed on page 1.

3 Income from donations and legacies

Current reporting period	Unrestricted £	Restricted £	Total 2024 £
Donations	15,292	-	15,292
Fundraising	2,527	-	2,527
Total	17,819	-	17,819

Previous reporting period	*Unrestricted £*	*Restricted £*	*Total 2023 £*
Donations	*10,934*	-	*10,934*
Manchester Crematorium	*4,000*		*4,000*
Total	*14,934*	-	*14,934*

4 Income from charitable activities

Current reporting period	Unrestricted £	Restricted £	Total 2024 £
Grants			
Manchester City Council			
Wellbeing	56,000	-	56,000
Big Lottery/Awards for All/Assist	-	4,980	4,980
Partnership			
MCR Active	-	9,800	9,800
Forever Manchester	100	-	100
	56,100	14,780	70,880
Fees and other income			
Fees	20,328	-	20,328
Contributions	2,143	-	2,143
	22,471	-	22,471
Total	78,571	14,780	93,351

Previous reporting period	*Unrestricted £*	*Restricted £*	*Total 2023 £*
Grants			
Manchester City Council			
Wellbeing	*50,000*	*-*	*50,000*
Older People's Neighbourhood Support	*-*	*1,250*	*1,250*
Big Lottery/Awards for All	*-*	*9,985*	*9,985*
Greater Manchester Mental Health	*-*	*9,400*	*9,400*
	50,000	*20,635*	*70,635*
Fees and other income			
Fees	*19,742*	*-*	*19,742*
Contributions	*2,328*	*-*	*2,328*
	22,070	*-*	*22,070*
Total	*72,070*	*20,635*	*92,705*

5 Investment income

Current reporting period	Unrestricted £	Restricted £	Total 2024 £
Income from bank deposits	261	-	261
Dividends received	6,927	-	6,927
Rent - investment property	5,469	-	5,469
	12,657	-	12,657

Previous reporting period	*Unrestricted £*	*Restricted £*	*Total 2023 £*
Income from bank deposits	*61*	-	*61*
Dividends received	*5,807*	-	*5,807*
Rent - investment property	*7,819*	-	*7,819*
	13,687	-	*13,687*

6 Analysis of expenditure on charitable activities

	Total 2024 £	*Total 2023 £*
Staff costs	64,331	*65,850*
Training	4,551	*3,896*
Office Costs	14,806	*17,707*
Catering	3,101	*4,221*
Project Costs	25,982	*24,114*
Outings	5,330	*2,942*
Governance costs (see note 7)	4,197	*3,944*
	122,298	*122,674*

	2024 £	*2023 £*
Restricted expenditure	16,375	*24,994*
Unrestricted expenditure	105,923	*97,680*
	122,298	*122,674*

7 Analysis of governance and support costs

Current reporting period	Basis of apportionment	Governance £	*Total 2024 £*
Accountancy services	Governance	1,320	1,320
Legal and professional	Governance	2,877	2,877
		4,197	4,197

Previous reporting period	*Basis of apportionment*	*Governance £*	*Total 2023 £*
Accountancy services	*Governance*	*1,320*	*1,320*
Legal and professional	*Governance*	*2,624*	*2,624*
		3,944	*3,944*

8 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2024 £	*2023 £*
Independent examiner's fees (net of VAT)		
Accountancy fees	870	*870*
Independent examination	230	*230*
Bookkeeping fees	904	*904*
Payroll bureau	317	*356*

9 Staff costs

Staff costs during the year were as follows:

	2024 £	*2023 £*
Wages and salaries	63,244	*64,731*
Social security costs	-	-
Pension costs	1,087	*1,119*
	64,331	*65,850*

No employees have employee benefits in excess of £60,000 (2023: Nil).

The average number of staff employed during the period was 3 (2023: 4).

The key management personnel of the charity comprise the trustees and the Co-ordinator. The total employee benefits of the key management personnel of the charity were £46,875 (2023: £41,256).

10 Trustee remuneration and expenses, and related party transactions

Neither the trustees nor any persons connected with them received any remuneration during the year (2023: Nil).

No trustee (2023: one) received travel and subsistence / reimbursed expenses in carrying out their duties during the year (2023: £62).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2023: nil).

11 Government grants

The government grants recognised in the accounts were as follows:

	2024 £	*2023* *£*
Manchester City Council		
Wellbeing	56,000	*50,000*
Older People's Neighbourhood Support	-	*1,250*
Greater Manchester Mental Health	-	*9,400*
	56,000	*60,650*

There were no unfulfilled conditions and contingencies attaching to the grants.

12 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

13 Fixed assets investments

	2024 £	*2023* *£*
Market value at the start of the year	442,035	*370,839*
Add: additions to investments at cost	-	*50,000*
Add net gain/(loss) on revaluation	21,772	*21,196*
Market value at the end of the year	463,807	*442,035*

Investments at fair value comprised:

Investment Property	205,000	*205,000*
COIF Charities Investment Fund	258,807	*237,035*
	463,807	*442,035*

The charity held an investment property and Income Units in the COIF Charities Investment Fund. The property held by the charity is to earn rentals and for capital appreciation. The valuation of the investment property is measured at fair value. The Income Units are carried at fair value.

14 Debtors

	2024 £	*2023* *£*
Prepayments and accrued income	3,201	*2,605*
	3,201	*2,605*

15 Cash at bank and in hand

	2024 £	*2023* *£*
Cash at bank and on hand	54,362	*51,756*
	54,362	*51,756*

16 Creditors: amounts falling due within one year

	2024 £	*2023* *£*
Other creditors and accruals	6,224	*4,551*
	6,224	*4,551*

17 Analysis of movements in restricted funds

Current reporting period	Balance at 1 April 2023 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2024 £
Older People's Neighbourhood Support	1,200	-	(1,200)	-	-
Big Lottery /Awards for All/Assist Partnership	1,291	4,980	(2,765)	-	3,506
MCR Active					
- exercise classes	-	9,400	(12,010)	2,610	-
- equipment	-	400	(400)	-	-
Total	2,491	14,780	(16,375)	2,610	3,506

Previous reporting period	*Balance at 1 April 2022 £*	*Income £*	*Expenditure £*	*Transfers £*	*Balance at 31 March 2023 £*
Older People's Neighbourhood Support	*2,065*	*1,250*	*(2,115)*	*-*	*1,200*
MCC Top Up Grant	*845*	*-*	*(845)*		*-*
MCC Micro-grant	*1,423*	*-*	*(1,423)*		*-*
Big Lottery/Awards for All	*2,517*	*9,985*	*(11,211)*	*-*	*1,291*
Greater Manchester Mental Health	*-*	*9,400*	*(9,400)*	*-*	*-*
Total	*6,850*	*20,635*	*(24,994)*	*-*	*2,491*

Name of restricted fund	**Description, nature and purposes of the fund**

Older People's Neighbourhood Support - Partnership working with St. Clement's church
Big Lottery/Awards for All/Assist Partnership - The Positive Living project
MCR Active - Exercise classes and equipment
MCC Top Up Grant - to enhance and develop current activities post Covid-19
MCC Micro-grant - to sustain The Digital Inclusion and outreach work
Greater Manchester Mental Health - Exercise classes

18 Analysis of movement in unrestricted funds

Current reporting period

	Balance at 1 April 2023 £	Income £	Expenditure £	Investment gains/ (losses)	Transfers £	As at 31 March 2024 £
General fund	489,354	109,047	(105,923)	21,772	(2,610)	511,640
	489,354	109,047	(105,923)	21,772	(2,610)	511,640

Previous reporting period

	Balance at 1 April 2022 £	*Income £*	*Expenditure £*	Investment gains/ (losses)	*Transfers £*	*As at 31 March 2023 £*
General fund	*465,147*	*100,691*	*(97,680)*	21,196	-	*489,354*
	465,147	*100,691*	*(97,680)*	*21,196*	-	*489,354*

Name of unrestricted fund	**Description, nature and purposes of the fund**
General fund	The free reserves after allowing for all designated funds

19 Analysis of net assets between funds

Current Reporting Period	General fund £	Designated funds £	Restricted funds £	Total £
Fixed asset investments	463,807	-	-	463,807
Other net current assets/(liabilities)	47,833	-	3,506	51,339
Total	511,640	-	3,506	515,146

Previous Reporting Period	*General fund £*	*Designated funds £*	*Restricted funds £*	*Total £*
Fixed asset investments	*442,035*	-	-	*442,035*
Other net current assets/(liabilities)	*47,319*	-	*2,491*	*49,810*
Total	*489,354*	-	*2,491*	*491,845*

20 Reconciliation of net movement in funds to net cash flow from operating activities

	2024 £	*2023* *£*
Net income/(expenditure) for the year	23,301	*19,848*
Adjustments for:		
(Gains)/losses on investments	(21,772)	*(21,196)*
Dividends, interest and rents from investments	(12,657)	*(13,687)*
Decrease/(increase) in debtors	(596)	*(382)*
Increase/(decrease) in creditors	1,673	*2,697*
Net cash provided by/(used in) operating	(10,051)	*(12,720)*

21 Prior year Statement of Financial Activities

	Note	Unrestricted funds £	Restricted funds £	Total funds 2023 £	*Total funds 2022 £*
Income from:					
Donations and legacies	3	14,934	-	14,934	*15,255*
Charitable activities:	4				
Support services		72,070	20,635	92,705	*86,383*
Investments	5	13,687	-	13,687	*13,474*
Total income		**100,691**	**20,635**	**121,326**	***115,112***
Expenditure on:					
Charitable activities:	6				
Support services		97,680	24,994	122,674	*102,524*
Total expenditure		**97,680**	**24,994**	**122,674**	***102,524***
Net income/(expenditure) before net gains/(losses) on investments		3,011	(4,359)	(1,348)	*12,588*
Realised gains/(losses) on investments		21,196	-	21,196	*15,506*
Net income/(expenditure) for the year	8	**24,207**	**(4,359)**	**19,848**	***28,094***
Net movement in funds for the year		**24,207**	**(4,359)**	**19,848**	***28,094***
Reconciliation of funds					
Total funds brought forward		465,147	6,850	471,997	*443,903*
Total funds carried forward		**489,354**	**2,491**	**491,845**	***471,997***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Chorlton Good Neighbours

Annual Report 2024

Charity Number 1013285

Trustees 23-24

Rev Ken Stokes	Chair
Kate Grand	Secretary
Michael Schaefer	Treasurer

Andrew Dawson
Angela Downing
Rev Jenny King
Bernard leach
Philip Lloyd
Mary O Mahoney
Kay Roberts
Andrew Scriven
Allison Sheard

Chair Rev. Ken Stokes reflects... Chorlton Good Neighbours has always been committed to reducing loneliness and social isolation amongst older people. It is at the very core of our purpose. It is the reason that the organisation was created more than 50 years ago. Yet at a time when people are struggling to see a GP and get hospital appointments, some might question why we are given a significant grant by the city council to do our work.

The answer is that the work of Good Neighbours is vitally important for the good health and well-being of older people in Chorlton and beyond. When we reduce loneliness and isolation, we are doing something that really matters. New research suggests just how much.

A recent massive meta-analysis of 90 scientific studies (Nature Human Behaviour June 2023) examined the links between loneliness, social isolation and early death among more than 2 million adults. People who experienced social isolation had a 32% higher risk of dying early from any cause compared with those who weren't socially isolated. Participants who reported feeling lonely were 14% more likely to die early than those who did not.

Social isolation and loneliness seriously damage our health and therefore reducing both is vital. So, the work of all our incredible volunteers, our staff and not least our amazing co-ordinator Helen has never been more important and may be, quite literally, lifesaving.

Treasurer Michael Schaefer reports...CGN ended this financial year very positively by returning a small profit. We are grateful to Manchester City Council, MCRActive and Community Lottery Fund for their continued support as well as to Manchester Crematorium and all our other donors, large and small, for their contributions to our successful operations. A big Thank You to all of you who supported us, it means a lot.

Chorlton Good Neighbours Vision

CGN's vision is to create a neighbourhood where all older people, regardless of ethnicity, gender, sexuality, or disability can have a meaningful, enjoyable, and valued older age.

Co-ordinator's Report…

One of my strongest memories of this past year was the coach trip to Oswaldtwistle Mills last Autumn; it was a gorgeous sunny day; we had a lovely meal, did plenty of browsing and shopping, and members even came home with a Christmas Tree and a rocking chair! What struck me was how really happy everyone seemed, and the volunteers and I knew it was a job well done (See video of Winnie and Irene talking about the trip at https://youtu.be/lXDgs_OjDhk)

Our work is often this interesting mix of providing solutions to practical issues, organising activities and services, listening to people's challenges and worries, maybe offering advice and direction, but also having laughs and fun together. And we do this for and with each other.

At the Lord Mayor's inauguration a few months ago, to which 5 of us from CGN were invited, the Minister stressed the importance of carers / caring and how all of us at times need to be cared for and are vulnerable, and at other times we can do the giving and looking after. That is so true here at CGN where we continue to 'blur the lines' between members/ staff/volunteers, each playing our part, giving and receiving, so that it just all works. To back these up, surveys carried out with the older members this past year, suggest 75% say joining an activity this past year, suggest 75% say joining an activity like a Sunday Tea or receiving 1-1 support helps maintain good wellbeing and confidence. When asked similar questions 100% volunteers in focus groups, report that volunteering has a positive impact on their wellbeing- so it doesn't matter what label we give ourselves the outcome is the same! CGN is important for all of us.

This past year has been as busy as usual, maintaining services and activities, and encouraging new people to come and join in. Initial engagement is often a challenge, people are naturally reticent however much they want to try something new or know that they need to improve their social connections; offering a 'greeter', sitting them with friendly approachable people, asking what support would help them engage is often the way forward. 40 new regular referrals have come along this past year often via family, friends, word of mouth or on the recommendation of our statutory colleagues. It goes without saying that we need to continue advertising the group through traditional means as well as make better use of social media and our website.

Activities

Thursday Coffee Mornings **Singing**

Art & Craft **Drama** **Gardening Club**

Exercise Classes **Positive Living Group**

Monthly Sunday Teas **Day Trips**

Snooker **Digital Drop-in** **History Talks**

Tuesday Group **Coffee Shop Meets**

Services

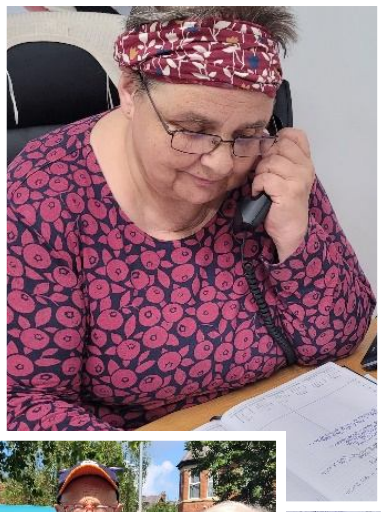
Home Visits/Befriending **Odd Jobs**

Telephone Support **Information/Advice**

Since April 23 we have been working to **4 outcomes** through our Supporting Community Funds agreement with Manchester City Council (OMVCS)

- Reducing social isolation and loneliness
- Improving mental health and wellbeing and resilience
- Increasing knowledge around the 'green agenda' and reduction of our carbon footprint
- Ensuring access to quicker support for residents through closer working with colleagues. Supporting members and volunteers to have access to specific information to support independent living

Looking at these in more detail. This past year over 100 older members have received 1-1 support from 45 volunteers and 3 community staff through home visits, telephone calls, and support to get to shops, cafes, garden centres and hospitals; this has all been about **spending time with others**, offering a listening ear and letting our older folk know that people do care about them. All our activities have an element of socialising, some more than others, as well as facilitating better connections amongst peers.



"I really enjoy the conversation with my volunteer- we are well matched"

"We laugh a lot, and this is really important to me"

Having a variety of activities offers older members and volunteers an opportunity to hear others' perspectives on issues, have a chat about current news or past experiences, as well as have something to look forward to during the week. Thursday coffee mornings and monthly Sunday teas are the highlight of the week for many, including volunteers, and the coach trips and big parties give us all a chance to sit with different people, and hear their stories.

The Tuesday Group for parents with babies and children under 4 years, has continued to run during term times. The group has offered a much-needed space to meet other parents, and make new friends, have a 20-minute coffee break without the children, and gain support and advice from older volunteers who understand the pressures of having young children. Thanks as always to the 8-10 volunteers who commit to that and do a brilliant job.

Supporting members to maintain **good mental and physical wellbeing** has stayed high on our agenda. Many of the smaller group activities have a creative or intellectual focus e.g. Singing, Drama, Gardening club, Art & Craft, History talks, whereas targeted sessions such as the weekly exercise classes and the Positive Living Group address aspects of wellbeing directly. Going in small groups to songs and scones at the Bridgewater Hall, enjoying a coach journey out to the seaside or a country pub, or going along regularly to the coffee shop meet ups or Tuesday snooker sessions - these all boost mood and confidence, through having some fun.

In terms of the **green agenda** the charity has appointed volunteer Zaza Donohue as its lead, and is very grateful for her energy and practical ideas. We have relabelled all onsite bins, carried out an office audit, and surveyed 94 members and volunteers aboutabout their thoughts on carbon reduction. We learnt that CGN members:

1. Have high rates of recycling (97%) and are very concerned about sustainable living
2. Try to conserve energy at home as much as possible by managing their heating levels
3. 80% walk on a regular basis or use public transport

Speakers from National Energy Action, and United Utilities as well as a 4-week sustainability course run by Manchester Adult Education at coffee mornings, ensured CGN has taken a proactive approach to supporting everyone to reduce their carbon footprint. A colleague from BIFFA said CGN was 'doing really well and more than other places he had been to'. He was especially impressed that we were collecting soft plastics, and used batteries so all the subtle messaging and reminders are working (see Zaza's video https://youtu.be/HmCGpkveMZM).

Liaising with other colleagues and organisations is very much a part of our work. CGN does not work in isolation. Our staff have continued to work closely with the Falls team, GP's, families and supported housing managers, and this has ensured timely support for those older members who need some extra care.

Local Councillors, PCSO's, the health development Co-ordinator, University and BBC researchers, Estate planning and many other agencies and individuals have all visited the group, this past year, usually at Thursday coffee mornings, when they are assured of a large audience to get their message across; this vast array of information supporting members to remain independent and keep well informed.

"It's always a pleasure to visit Chorlton Good Neighbours and to see first-hand how valuable its service is to residents across Chorlton, Chorlton Park and Whalley Range. It connects people locally, but it also provides practical support to many residents. This wouldn't happen without Helen's leadership and the team of dedicated volunteers"
Mathew Benham, local Chorlton Councillor

A local Focussed Care Practitioner wrote "I have worked with one of your volunteers with 2 of our patients and he has been absolutely amazing. By working together, we have been able to provide our patients with a better level of care"

Being able to give feedback is important to everyone, and having invited speakers and researchers gives opportunities to learn, as well express opinions and be heard. As we know older adults are often overlooked in this regard, hence our continued liaison with the local Age Friendly Whalley Range Chorlton network. One of our volunteers, Bernard Leach, has recently been appointed to the Manchester Age Friendly Board Network, and his longstanding association with CGN will no doubt enable him to give useful insights about what older adults needs and ideas are.

Members and volunteers have been asked for their opinions on the siting of Age Friendly benches in Chorlton, their thoughts on local urban planning and the precinct development, and the Art group worked with a historian researching art activities, based around Lowry or repeating patterns.

Raising the Profile

Taking part in the Chorlton Arts festival enabled the CGN Drama and Art & Craft groups to show off their work with many reporting feelings of increased confidence and feeling boosted. (see Volunteer Marguerite talk about the Art Exhibition at https://youtube.com/shorts/UDOW_v0nvwo and member Diana about the Drama Group at https://youtube.com/shorts/mFEjelEeS_4). This also helped raise the charity's profile. Having a stall at Chorlton's Get Together also enabled volunteers to hand out leaflets and talk to residents about the group's work. Volunteers at the Digital Drop have also been active in increasing our social media postings.

Governance

This past year has very much focussed on reviewing certain policies, and recruitment of part time staff. Carrying out a Fire Risk Assessment and Fire drills for all activities has also been on our agenda, and thanks to Trustee Andy Scriven for his lead on that.

This past year we have seen a number of challenges:

1. Recently we lost the services of nurse Eileen at Thursday coffee mornings, whilst certain governance and monitoring procedures are put in place by her employers. We really hope she will return as she played such an important role in helping our older members get access to support quickly and reassure members about their blood pressures.
2. Staff recruitment – across the sector colleagues are reporting challenges finding staff with the right skills and commitment. Mike Taylor joined us back in April 24 as the new Activity and Visiting worker and he is still with us!!
3. One of the big concerns for our older members is living in an increasingly digital world, so we have encouraged them to make the most of our Digital Drop-in to get answers to any issues, no matter how small, to support their engagement with technology .So thanks to our Digital drop in volunteers – Bernard, Mark, Stephen and Steve who have supported 205 residents this past year . We encourage people to come along as often as they need.

Areas to focus on going forward include:

- Strengthening the volunteer visiting team through more recruitment and training
- Continuing to raise the profile of CGN and support new people at the time of initial engagement
- Explore running smaller local trips out if larger coach trips become cost prohibitive

Highlights

- Houghend Christmas Party with Warrens' glittery jacket being tried on by all !
- Taking part in Factory International's opening
- Taking the Drama group to Chorlton High School to perform their 'showcase'
- Celebrating June Davis's 100th birthday and celebrating the life of member Jenny Johnson who died 102 years, and latterly one of CGN's founding members Enid Woods.

So many members are now reaching their 90's and 100's; we look forward to celebrating Hilda Mason's 100th this December; it's a real privilege to see this and be with them, and share their stories, and learn how they have approached life. The constant satisfaction comes from seeing all the activities and services running well each week, and everyone happy to spend time together. Thank you everyone as always.

Helen Hibberd MBE Co-ordinator

Many thanks to our brilliant volunteers

100% volunteers in a small focus group said CGN helped them to contribute to the local community

Currently there 103 volunteers on the books, 10 having come off during the past year, including Enid woods who had been a trustee since CGN began and was such a loyal supporter of the group. We have had 31 inquiries about volunteering and taken on 14 of those, including a couple of much needed drivers and befrienders.

Just under half the volunteer workforce has been involved in some form of 1-1 support of our older members carrying out home visits, telephone calls, and taking people to shops, cafes and out for walks. This is vital unseen work, and we are incredibly grateful to those volunteers willing to take this on, building those deeper relationships, offering emotional and practical support, and often being the only person who is like family to the older person. Special mention here to volunteer Jon Clinton who visited 12 older men each week and tells me 'He loves it'. Thanks also to our brilliant volunteer drivers who ensure some of our most isolated and less mobile members can come along.

CGN has continued to encourage volunteers to make the most of our training sessions and these have included: Safeguarding, how to use a Defibrillator & perform CPR, exploring

boundaries that frame our work, professional behaviours, non-judgemental working practices, and resilience and solution focused thinking.

Council funders are also interested in how we support volunteers to develop, and this can be achieved through allowing initiative of people's organisational skills and talents, where it is safe to do so. For example, volunteers at coffee morning took 22 people across to the local pharmacy for a covid jab one morning, and driver David began taking 3 ladies out as a small group once per month for a meal or to a garden centre.

Joining CGN has given me a different sense of purpose. It's really made me fully understand and appreciate the smaller things in life and the importance of helping and supporting the ageing community. Having CGN in my life has broadened my friendship circle it's given me such joy and happiness and knowing I can be there to put a smile on people's faces, to me that's priceless…… **new volunteer Warren**

A BIG thank you...

...to our marvellous community workers Moira Bowater and Christina Hanley for all their kindness and hard work, and to new worker Mike Taylor for making a good start.

...to the following organisations for their support:

- Manchester City Council ((Supporting Communities fund)
- MCR Active Lottery Fund
- Southwest Manchester Cricket Club
- Manchester Crematorium
- Carlton Bingo Club
- Ivygreen Allotments
- Morrisons
- Chorlton Performing Arts School

...to Wilbraham St Ninians Church for allowing us to rent space and support our mission

...to all those volunteers who give time and specific skills to ensure everything runs smoothly:

- Hamish Mackay (Finance)
- Virginia Bazley (Monitoring data)
- Bernard Leach (website, videos and editing)
- Zaza Donohue (Green Lead)
- Peter Flynn, Hilary Wilson, Janice Clinning and Diana Cullen (office support)
- Anna Todd, Marguerite Koefman (Specific Activity support)

...to those volunteers willing to act as Trustees and take responsibility for governing the Charity

...to all members and volunteers who donate generously through giving gifts, handmade cards, raffle prizes, and financial donations and legacies.

Special thanks this past year to Arthur for his fundraising efforts collecting small change in tins!

...to our fantastic group facilitators and those volunteers who run the various activities:

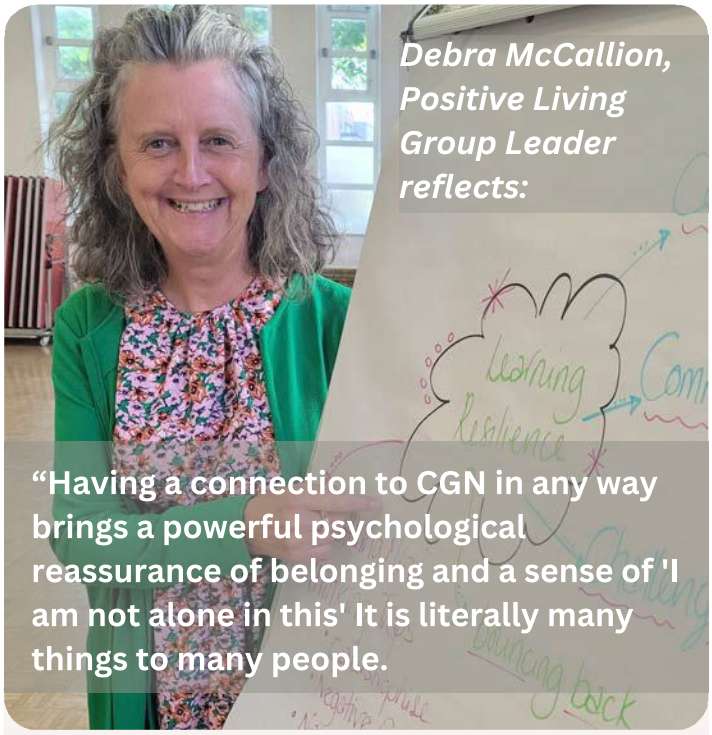
- Peter Gibson (Drama)
- Debra McCallion (Positive Living)
- Geraldine Wall (Gardening)
- Karen Tynan, Karen Oakes, Fenia Papoulia and Don O Connor ((exercise classes)
- Amanda Farrar (Art Group)
- Leah Cavanagh (Melodics Singing and Craft Group)
- David Balderstone (Snooker)

What difference does CGN make to people

Sunday tea volunteers Manuel and Paul say:

"Learning with everybody makes me happy" and
"Volunteering at Chorlton Good Neighbours is a great way to give something back to the community.

"...The Sunday teas are always very fun and lively events and it's great to chat to both the people who come along and the other volunteers. It's such a welcoming atmosphere for all"



Debra McCallion, Positive Living Group Leader reflects:

"Having a connection to CGN in any way brings a powerful psychological reassurance of belonging and a sense of 'I am not alone in this' It is literally many things to many people.

"...Knowing as we do that social connection is a key to longevity and ageing well, then CGN is fundamental and successful in providing this to a vast range of very grateful older people"

Retired volunteer John reflects:

"CGN makes a very big difference to me. it's a brilliant organisation. A life saver where you can meet interesting people"

Member Grace says:

"I really look forward to coming to Coffee morning on Thursdays"

New member Mike says:

"I'm a new boy and enjoy coming for intelligent conversation. It's lovely to meet people"

and member Pauline says:

"I have been coming for years- CGN has been a life saver for me especially during lockdown. You are never alone – there's always help at the end of the telephone"

Total Number of People Supported This Past Year 2023-2024: 521

Ethnic Origin	
Asian British Indian	6
Asian British Pakistani	5
Black British African	6
Black British Caribbean	30
Middle Eastern	1
Other White	25
White – English / Welsh / Scottish / Northern Irish	356
White Irish	23
Not Known	60

Age	
Under 65	69
65-74	99
75-89	198
90+	72
Unknown	83

Ward	
Chorlton	152
Chorlton Park	131
Whalley Range	66
Other Manchester Wards	29
Non-Manchester	68
Unknown	42

Sex	
Female	408
Male	112
Don't identify with birth gender	1

Miscellaneous

46% consider themselves as having a long-term health condition or disability.
21 clients, (14 who are 70+) also support CGN as volunteers.

Volunteer Support This Past Year: 103

Sex	
Female	69
Male	34
Don't identify with birth gender	0

Ward	
Chorlton	42
Chorlton Park	22
Whalley Range	16
Other Manchester Wards	9
Non-Manchester	14

Ethnic Origin	
Asian British	3
White European	7
Black British	3
White – English / Welsh / Scottish / Northern Irish	87
White – Irish	3

Age	
Under 40	14
40-64	39
65-74	31
75-89	18
90+	1

Miscellaneous
Many people think that our volunteers are mainly older, retired people, but figures this year suggest many younger people are volunteering.

Chorlton Good Neighbours

Statement of Financial Activities
for the year ended 31 March 2024

	Unrestricted funds £	Restricted funds £	Total funds 2024 £	*Total funds 2023 £*
Income from:				
Donations and legacies	17,819	-	17,819	*14,934*
Charitable activities:				
Support services	78,571	14,780	93,351	*92,705*
Investments	12,657	-	12,657	*13,687*
Total income	**109,047**	**14,780**	**123,827**	***121,326***
Expenditure on:				
Charitable activities:				
Support services	105,923	16,375	122,298	*122,674*
Total expenditure	**105,923**	**16,375**	**122,298**	***122,674***
Net income/(expenditure) before net gains/(losses) on investments	3,124	(1,595)	1,529	*(1,348)*
Realised gains/(losses) on investments	21,772	-	21,772	*21,196*
Net income/(expenditure) for the year	**24,896**	**(1,595)**	**23,301**	***19,848***
Net movement in funds for the year	**22,286**	**1,015**	**23,301**	***19,848***
Reconciliation of funds				
Total funds brought forward	489,354	2,491	491,845	*471,997*
Total funds carried forward	**511,640**	**3,506**	**515,146**	***491,845***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Chorlton Good Neighbours

Balance Sheet
as at 31 March 2024

	2024		*2023*	
	£	£	*£*	*£*
Fixed assets				
Investments		463,807		*442,035*
Total fixed assets		**463,807**		***442,035***
Current assets				
Debtors	3,201		*2,605*	
Cash at bank and in hand	54,362		*51,756*	
Total current assets	**57,563**		***54,361***	
Liabilities				
Creditors: amounts falling due in less than one year	(6,224)		*(4,551)*	
Net current assets		**51,339**		***49,810***
Total assets less current liabilities		515,146		*491,845*
Net assets		**515,146**		***491,845***
Funds of the charity:				
Restricted income funds		3,506		*2,491*
Unrestricted income funds		511,640		*489,354*
Total charity funds		**515,146**		***491,845***

Approved by the trustees on 19/09/2024 and signed on their behalf by:

Michael Schaefer (Treasurer)

Chorlton Good Neighbours

Annual Report 2024

Co-ordinator
Mrs Helen Hibberd MBE

Hours Open
Monday - Friday
9.00am – 12.30pm

Wilbraham St Ninians Church
Egerton Road South
Chorlton M21 0XJ

Tel: 0161 881 2925 / Tel: 0161 881 6208
Email: helen@chorltongoodneighbours.org

CHORLTON GOOD NEIGHBOURS

England & Wales - Charity number 1013285

Accounts

Charity Number 1013285

Chorlton Good Neighbours

Report and financial statements

For the year ended 31st March 2023

Chorlton Good Neighbours

Reference and administrative information

for the year ended 31st March 2023

Charity number 1013285

Registered office and operational address

Wilbraham St Ninians Church
Egerton Road South
Chorlton-Cum-Hardy
Manchester
M21 0XJ

Trustees

Trustees who served during the year and up to the date of this report were as follows:

Rev Ken Stokes	Chair
Kathryn Grand	Secretary
Michael Schaefer	Treasurer
Andrew Peter Dawson	
Angela Downing	
Dennis Haughton	
Rev Jennifer King	
Bernard Leach	
Philip Lloyd	
Mary O Mahoney	(appointed Sep 22)
Kay Roberts	(appointed Sep 22)
Andrew Scriven	(appointed Sep 22)
Allision Sheard	(appointed Sep 22)
Joan Constable	(resigned Sep 2022)
Christine Bentley	(resigned Nov 2022)

Trustees who held title to property belonging to the charity during the reporting period or at the date of approval were:

Mr Andrew Dawson (trustee) and Mr Bernard Leach (trustee) are the registered owners of the leasehold property (Flat 10, Fielden Court, 245 Barlow Moor Road, Chorlton, Manchester M221 7AY)

Key management Personnel

Helen Hibberd — Co-ordinator

Bankers

Lloyds TSB Bank plc
25 Gresham Street
London
EC2V 7HN

CAF Bank Ltd
25 Kings Hill Avenue
Kings Hill
West Mailing
Kent ME19 4JQ

Independent examiner

Christy Lau FCCA CTA DChA
Slade & Cooper Limited
Beehive Mill
Jersey Street
Manchester
M4 6JG

Chorlton Good Neighbours

Trustees' annual report

for the year ended 31st March 2023

The trustees present their report and the unaudited financial statements for the year ended 31st March 2023.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the charity's constitution and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

Objectives and activities

The objective of the charity is to support persons resident in Chorlton-Cum-Hardy and adjacent districts who are in need, hardship or distress regardless of gender, disability, religion or belief, race, ethnicity or sexual orientation.

The trustees review the aims, objectives and activities of the charity each year. The Annual Report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remained focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

Achievements and performance

The charity's main activities and who it tries to help are described fully in the Annual report 2023 which follows note 20 to the accounts.

Financial review

Please see the Annual report 2023 which follows note 20 to the accounts.

Reserves policy

The total reserves of the charity at the year-end were £491,845 comprising restricted funds of £2,491 and unrestricted funds of £489,354. Chorlton Good Neighbours has agreed to keep minimum reserves of £ 50,000, so they will be able to pay full redundancy costs to staff in case the charity becomes financially unviable.

Plans for the future

Please see the Annual report 2023 which follows note 20 to the accounts.

Structure, governance and management

The management committee consists of up to 12 trustees who govern the charity through a constitution. The trustees appoint officer to the management committee in the form of a Chair, Treasurer and Secretary. This is done annually at the AGM. Officer positions are nominated through members of the committee and the officer must be a member of the committee. A vote takes place at the AGM involving all members of the charity.

Existing trustees are responsible for identifying potential new members, taking into account the need for a wide range of skills and experience required to ensure effective management of the organisation. A democratic process takes place at the AGM.

The organisation is an unincorporated charity registered as a charity on 30/07/1992 in England and Wales.

The charity is constituted under a constitution 1992. The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 10 to the accounts.

Statement of responsibilities of the trustees

Law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the charity's financial activities during the period and of its financial position at the end of the period. In preparing financial statements giving a true and fair view, the trustees should follow best practice and:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

The trustees' annual report has been approved by the trustees on 21st September 2023 and signed on their behalf by

Michael Schaefer (Treasurer)

Independent examiner's report

to the trustees of

Chorlton Good Neighbours

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31st March 2023 which are set out on pages 6 to 25.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Christy Lau FCCA CTA DChA
Slade & Cooper Limited, Chartered Certified Accountants
Beehive Mill, Jersey Street
Manchester, M4 6JG

8th January 2024

Chorlton Good Neighbours

Statement of Financial Activities
for the year ended 31 March 2023

	Note	Unrestricted funds £	Restricted funds £	Total funds 2023 £	*Total funds 2022 £*
Income from:					
Donations and legacies	3	14,934	-	14,934	*15,255*
Charitable activities:	4				
Support services		72,070	20,635	92,705	*86,383*
Investments	5	13,687	-	13,687	*13,474*
Total income		**100,691**	**20,635**	**121,326**	***115,112***
Expenditure on:					
Charitable activities:	6				
Support services		97,680	24,994	122,674	*102,524*
Total expenditure		**97,680**	**24,994**	**122,674**	***102,524***
Net income / (expenditure) before net gains / (losses) on investments		3,011	(4,359)	(1,348)	*12,588*
Realised gains/(losses) on investments		21,196	-	21,196	*15,506*
Net income / (expenditure) for the year	8	**24,207**	**(4,359)**	**19,848**	***28,094***
Net movement in funds for the year		**24,207**	**(4,359)**	**19,848**	***28,094***
Reconciliation of funds					
Total funds brought forward		465,147	6,850	471,997	*443,903*
Total funds carried forward		**489,354**	**2,491**	**491,845**	***471,997***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

A full comparative SOFA is available on the last page of the financial statements.

Chorlton Good Neighbours

Balance Sheet
as at 31 March 2023

	Note	2023		*2022*	
		£	£	*£*	*£*
Fixed assets					
Investments	13		442,035		*370,839*
Total fixed assets			**442,035**		***370,839***
Current assets					
Debtors	14	2,605		*2,223*	
Cash at bank and in hand	15	51,756		*100,789*	
Total current assets		**54,361**		***103,012***	
Liabilities					
Creditors: amounts falling due in less than one year	16	(4,551)		*(1,854)*	
Net current assets			**49,810**		***101,158***
Total assets less current liabilities			491,845		*471,997*
Net assets			**491,845**		***471,997***
Funds of the charity:					
Restricted income funds	17		2,491		*6,850*
Unrestricted income funds	18		489,354		*465,147*
Total charity funds			**491,845**		***471,997***

The notes on pages 9 to 25 form part of these accounts.

Approved by the trustees on 21/09/2023 and signed on their behalf by:

Michael Schaefer (Treasurer)

Chorlton Good Neighbours

Statement of Cash Flows
for the year ending 31 March 2023

	Note	2023 £	*2022* *£*
Cash provided by / (used in) operating activities	20	**(12,720)**	***(1,199)***
Cash flows from investing activities:			
Dividends, interest, and rents from investments		13,687	*13,474*
Purchase of investments		(50,000)	-
Cash provided by / (used in) investing activities		**(36,313)**	***13,474***
Increase/(decrease) in cash and cash equivalents in the year		(49,033)	*12,275*
Cash and cash equivalents at the beginning of the year		100,789	*88,514*
Cash and cash equivalents at the end of the year		**51,756**	***100,789***

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), second edition - October 2019 (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The accounts (financial statements) have been prepared to give a 'true and fair view' and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has involved following Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), second edition - October 2019, rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

Chorlton Good Neighbours meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

The trustees have made no key judgments which have a significant effect on the accounts.

The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

c Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is a treated as a contingent asset and disclosed if material.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

d Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

e Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

f Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's programmes and activities. The bases on which support costs have been allocated are set out in note 7.

i Fixed asset investments

The charity held an investment property and Income Units in the COIF Charities Investment Fund. The valuation of the investment property is measured initially at cost and subsequently at fair value at the reporting date.

The fair value of investment property is based on a valuation by an independent valuer who has recent experience in the location and class of the property being valued.

The Income Units are a form of basic financial instrument and are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date using the closing quoted market price. The statement of financial activities includes the net gains and losses arising on revaluation and disposals throughout the year.

The Charity does not acquire put options, derivatives or other complex financial instruments.

The main form of financial risk faced by the charity is that of volatility in equity markets and investment markets due to wider economic conditions, the attitude of investors to investment risk, and changes in sentiment concerning equities and within particular sectors or sub sectors.

j Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

k Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

l Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

m Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

n Pensions

Employees of the charity are entitled to join a defined contribution 'money purchase' scheme. The charity's contribution is restricted to the contributions disclosed in note 9. There were £277 outstanding contributions at the year end (2022: £88).

2 Legal status of the charity

The charity is an unincorporated charity, registered as a charity in England & Wales on 30/07/1992. The registered office address is disclosed on page 1.

3 Income from donations and legacies

Current reporting period	Unrestricted £	Restricted £	Total 2023 £
Donations	10,934	-	10,934
Manchester Crematorium	4,000		4,000
Total	14,934	-	14,934

Previous reporting period	*Unrestricted £*	*Restricted £*	*Total 2022 £*
Donations	*11,755*	*-*	*11,755*
Manchester Crematorium	*3,500*	*-*	*3,500*
Total	*15,255*	*-*	*15,255*

4 Income from charitable activities

Current reporting period	Unrestricted £	Restricted £	Total 2023 £
Grants			
Manchester City Council			
Wellbeing	50,000	-	50,000
Older People's Neighbourhood Support	-	1,250	1,250
Big Lottery/Awards for All	-	9,985	9,985
Greater Manchester Mental Health	-	9,400	9,400
	50,000	20,635	70,635
Fees and other income			
Fees	19,742	-	19,742
Contributions	2,328	-	2,328
	22,070	-	22,070
Total	72,070	20,635	92,705

Previous reporting period	*Unrestricted £*	*Restricted £*	*Total 2022 £*
Grants			
Manchester City Council			
Wellbeing	*50,000*	*-*	*50,000*
Older People's Neighbourhood Support	*-*	*2,500*	*2,500*
Top Up Grant	*-*	*4,850*	*4,850*
Covid Impact Fund	*-*	*3,968*	*3,968*
Micro-grant	*-*	*2,000*	*2,000*
Big Lottery	*-*	*3,357*	*3,357*
Didsbury Good Neighbours	*1,984*	*-*	*1,984*
Greater Manchester Mental Health	*-*	*6,800*	*6,800*
Barlow Moor Community Centre	*-*	*300*	*300*
	51,984	*23,775*	*75,759*
Fees and other income			
Fees	*9,226*	*-*	*9,226*
Contributions	*1,398*	*-*	*1,398*
	10,624	*-*	*10,624*
Total	*62,608*	*23,775*	*86,383*

5 Investment income

Current reporting period	Unrestricted £	Restricted £	Total 2023 £
Income from bank deposits	61	-	61
Dividends received	5,807	-	5,807
Rent - investment property	7,819	-	7,819
	13,687	-	13,687

Previous reporting period	*Unrestricted £*	*Restricted £*	*Total 2022 £*
Dividends received	*5,373*	-	*5,373*
Rent - investment property	*8,101*	-	*8,101*
	13,474	-	*13,474*

6 Analysis of expenditure on charitable activities

	Total 2023 £	*Total 2022 £*
Staff costs	65,850	*62,469*
Training	3,896	*1,415*
Office Costs	17,707	*19,052*
Catering	4,221	*35*
Project Costs	24,114	*15,765*
Outings	2,942	-
Governance costs (see note 7)	3,944	*3,788*
	122,674	*102,524*

	2023 £	*2022 £*
Restricted expenditure	24,994	*25,253*
Unrestricted expenditure	97,680	*77,271*
	122,674	*102,524*

7 Analysis of governance and support costs

Current reporting period	Basis of apportionment	Governance £	*Total 2023 £*
Accountancy services	Governance	1,320	1,320
Legal and professional	Governance	2,624	2,624
		3,944	3,944

Previous reporting period	*Basis of apportionment*	*Governance £*	*Total 2022 £*
Accountancy services	*Governance*	*1,220*	*1,220*
Legal and professional	*Governance*	*2,568*	*2,568*
		3,788	*3,788*

8 Net income / (expenditure) for the year

This is stated after charging/(crediting):	2023 £	*2022 £*
Operating lease rentals:		
Property	-	*2,500*
Independent examiner's fees (net of VAT)		
Accountancy fees	870	*807*
Independent examination	230	*210*
Bookkeeping fees	904	*904*
Payroll bureau	356	*385*

9 Staff costs

Staff costs during the year were as follows:

	2023 £	*2022 £*
Wages and salaries	64,731	*61,574*
Social security costs	-	-
Pension costs	1,119	*895*
	65,850	*62,469*

No employees has employee benefits in excess of £60,000 (2022: Nil).

The average number of staff employed during the period was 4 (2022: 4).

The key management personnel of the charity comprise the trustees and the Co-ordinator. The total employee benefits of the key management personnel of the charity were £41,256 (2022: £34,282).

10 Trustee remuneration and expenses, and related party transactions

Neither the trustees nor any persons connected with them received any remuneration during the year (2022: Nil).

One trustee (2022: None) received travel and subsistence / reimbursed expenses during the year of £62 (2022: Nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2022: nil).

11 Government grants

The government grants recognised in the accounts were as follows:

	2023	*2022*
	£	*£*
Manchester City Council		
Wellbeing	50,000	*50,000*
Top Up Grant	-	*4,850*
Micro Grant	-	*2,000*
Older People's Neighbourhood Support	1,250	*2,500*
Covid Impact Fund	-	*3,968*
Greater Manchester Mental Health	9,400	*6,800*
	60,650	*70,118*

£1,902 (all restricted funds carried forward) relate to the unspent grant at the year end (see note 17). Conditions attached are to complete the project, which we expect to do in the forthcoming financial years.

12 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

13 Fixed assets investments

	2023	*2022*
	£	*£*
Market value at the start of the year	370,839	*355,333*
Add: additions to investments at cost	50,000	-
Add net gain/(loss) on revaluation	21,196	*15,506*
Market value at the end of the year	442,035	*370,839*
Investments at fair value comprised:		
Investment Property	205,000	*176,459*
COIF Charities Investment Fund	237,035	*194,380*
	442,035	*370,839*

The charity held an investment property and Income Units in the COIF Charities Investment Fund. The property held by the charity is to earn rentals and for capital appreciation. The valuation of the investment property is measured at fair value. The Income Units are carried at fair value.

14 Debtors

	2023 £	*2022* *£*
Prepayments and accrued income	2,605	*2,223*
	2,605	*2,223*

15 Cash at bank and in hand

	2023 £	*2022* *£*
Cash at bank and on hand	51,756	*100,789*
	51,756	*100,789*

16 Creditors: amounts falling due within one year

	2023 £	*2022* *£*
Other creditors and accruals	4,551	*1,854*
	4,551	*1,854*

17 Analysis of movements in restricted funds

Current reporting period	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2023 £
Older People's Neighbourhood Support	2,065	1,250	(2,115)	-	1,200
MCC Top Up Grant	845	-	(845)	-	-
MCC Micro-grant	1,423	-	(1,423)	-	-
Big Lottery/Awards for All	2,517	9,985	(11,211)	-	1,291
Greater Manchester Mental Health	-	9,400	(9,400)	-	-
Total	6,850	20,635	(24,994)	-	2,491

Previous reporting period	*Balance at 1 April 2021 £*	*Income £*	*Expenditure £*	*Transfers £*	*Balance at 31 March 2022 £*
South Manchester Neighbourhood Grant	*4,322*	*-*	*(4,322)*	*-*	*-*
Awards For All	*2,436*	*-*	*(2,436)*	*-*	*-*
Older People's Neighbourhood Support	*1,570*	*2,500*	*(2,005)*	*-*	*2,065*
MCC Top Up	*-*	*4,850*	*(4,005)*		*845*
MCC Covid Impact Fund	*-*	*3,968*	*(3,968)*	*-*	*-*
MCC Micro-grant	*-*	*2,000*	*(577)*		*1,423*
Big Lottery	*-*	*3,357*	*(840)*	*-*	*2,517*
Greater Manchester Mental Health	*-*	*6,800*	*(6,800)*	*-*	*-*
Barlow Moor Community Centre	*-*	*300*	*(300)*	*-*	*-*
Total	*8,328*	*23,775*	*(25,253)*	*-*	*6,850*

Name of restricted fund	**Description, nature and purposes of the fund**

Older People's Neighbourhood Support - Partnership working with St. Clement's church
MCC Top Up Grant - to enhance and develop current activities post Covid-19
MCC Micro-grant - to sustain The Digital Inclusion and outreach work
Big Lottery/Awards for All - The Positive Living project
Greater Manchester Mental Health - Exercise classes
South Manchester Neighbourhood Grant - to address operational issues, including Covid-19
Awards For All - The Positive Living project
MCC Covid Impact Fund - to develop an initial Digital Inclusion project and fund small group activities
Barlow Moor Community Centre -promote the flu vaccine

18 Analysis of movement in unrestricted funds

Current reporting period

	Balance at 1 April 2022 £	Income £	Expenditure £	Investment gains/ (losses)	Transfers £	As at 31 March 2023 £
General fund	465,147	100,691	(97,680)	21,196	-	489,354
	465,147	100,691	(97,680)	21,196	-	489,354

Previous reporting period

	Balance at 1 April 2021 £	*Income £*	*Expenditure £*	Investment gains/ (losses)	*Transfers £*	*As at 31 March 2022 £*
General fund	*435,575*	*91,337*	*(77,271)*	15,506	-	*465,147*
	435,575	*91,337*	*(77,271)*	*15,506*	-	*465,147*

Name of unrestricted fund	**Description, nature and purposes of the fund**
General fund	The free reserves after allowing for all designated funds

19 Analysis of net assets between funds

Current Reporting Period	General fund £	Designated funds £	Restricted funds £	Total £
Fixed asset investments	442,035	-	-	442,035
Other net current assets/(liabilities)	47,319	-	2,491	49,810
Total	489,354	-	2,491	491,845

Previous Reporting Period	*General fund £*	*Designated funds £*	*Restricted funds £*	*Total £*
Fixed asset investments	*370,839*	*-*	*-*	*370,839*
Other net current assets/(liabilities)	*94,308*	*-*	*6,850*	*101,158*
Total	*465,147*	*-*	*6,850*	*471,997*

20 Reconciliation of net movement in funds to net cash flow from operating activities

	2023 £	*2022* *£*
Net income/(expenditure) for the year	19,848	*28,094*
Adjustments for:		
(Gains)/losses on investments	(21,196)	*(15,506)*
Dividends, interest and rents from investments	(13,687)	*(13,474)*
Decrease/(increase) in debtors	(382)	*1,101*
Increase/(decrease) in creditors	2,697	*(1,414)*
Net cash provided by/(used in) operating	(12,720)	*(1,199)*

Chorlton Good Neighbours

Statement of Financial Activities
for the year ended 31 March 2022

	Note	Unrestricted funds £	Restricted funds £	Total funds 2022 £	*Total funds 2021 £*
Income from:					
Donations and legacies	3	15,255	-	15,255	*16,038*
Charitable activities:	4				
Support services		62,608	23,775	86,383	*57,340*
Investments	5	13,474	-	13,474	*13,192*
Total income		**91,337**	**23,775**	**115,112**	***86,570***
Expenditure on:					
Charitable activities:	6				
Support services		77,271	25,253	102,524	*88,026*
Total expenditure		**77,271**	**25,253**	**102,524**	***88,026***
Net income / (expenditure) before net gains / (losses) on investments		14,066	(1,478)	12,588	*(1,456)*
Realised gains/(losses) on investments		15,506	-	15,506	*30,678*
Net income / (expenditure) for the year	8	**29,572**	**(1,478)**	**28,094**	***29,222***
Net movement in funds for the year		**29,572**	**(1,478)**	**28,094**	***29,222***
Reconciliation of funds					
Total funds brought forward		435,575	8,328	443,903	*414,681*
Total funds carried forward		**465,147**	**6,850**	**471,997**	***443,903***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Chorlton Good Neighbours

Annual Report 2023

Charity Number 1013285

Management Committee 2022-23

CHAIR	Rev Ken Stokes
SECRETARY	Kate Grand
TREASURER	Michael Schaefer

Others

Christine Bentley (resigned Nov 2022)

Andrew Dawson

Angela Downing

Dennis Haughton

Rev Jenny King

Bernard Leach

Philip Lloyd

Mary O Mahoney

Kay Roberts

Andrew Scriven

Allison Sheard

Chorlton Good Neighbours Vision

CGN's vision is to create a neighbourhood where all older people, regardless of ethnicity, gender, sexuality, or disability can have a meaningful, enjoyable, and valued older age.

Chair's comments …. Rev Ken Stokes

When I was a child my mother and father told me that I better pass the 11 plus exam to go to Grammar School or there would not be another chance for me to be a success in life. Today our society does not choose to decide a child's future on the basis of a child's academic ability at age 11. Instead, lifelong learning is seen as essential for anyone who wants to build a successful career. It is also something that has always been part of the ethos of Chorlton Good Neighbours and very much encouraged by our amazing organiser, Helen.

There are a few reasons for this. Research suggests that a commitment to continued learning may protect our brain's function as we age. A recognition of this truth has led Good Neighbours to offer intellectually stimulating activities like our history talks. Yet perhaps just as importantly we have encouraged our users to learn new skills and ideas in the belief that learning is fun and enriches our lives. We believe this is true whether that is the learning that takes place in our drama group, our exercise classes or listening to speakers at our Thursday Coffee Morning. No matter what our age we can always learn and so become a better version of ourselves. This applies to Good Neighbours as an organisation too.

Over the last few months, the Good Neighbours committee has been reviewing our policies and looking at how we shape ourselves to be more aware of and respond in the best way to those who we care for. We want to focus particularly on those who might be in some sense be excluded, vulnerable or at risk. So, during the next year we will be rolling out more training for our wonderful staff, volunteers, users and the CGN committee so that we are even better equipped to meet the challenges we face. As with anything we do, I think I can promise that this training will be challenging, stimulating and hopefully, a lot of the time, quite simply fun.

Treasurer's report…. Michael Schaefer

The financial year 2022/23 saw CGN's activities return back to normal and with it came an increase in revenues for all the activities we put on, because more of you could attend and participate. That is the good news. However, despite this, we ended up with a small operational deficit, which is mainly due to increasing costs. Thankfully our investments also increased in value and that means that we finished the year overall in a positive financial position.

The best and most important news we received this year was the decision of Manchester City Council to continue funding Chorlton Good Neighbours for the next two years and even increase their contribution. You may remember that the funding from MCC runs in 2–3-year cycles and all beneficiaries have to reapply before the end of every cycle. We are very happy and grateful that the council agrees that CGN brings great value to our local community and to you.

Other contributors we would like to thank are Manchester Public Health & Wellbeing, the Community Lottery fund and local businesses such as Morrisons and Manchester Crematorium

We are also grateful to all of you who donated, or gift aided. We understand that the on-going cost of living crisis makes it harder to do so and this probably explains the fact that donations from individuals reduced significantly. But every donation, however big or small, helps CGN to be there for you in years to come and your continued support is therefore greatly appreciated. Thank you and stay safe!

Co Ordinator's Report … Helen Hibberd

I sometimes get inquiries from people living outside of Manchester (or even in certain other parts of the city) asking for support, and what it makes me realise is how fortunate we are to live in a part of the city that has a group like ours. People often end the call with 'I wish we had something like Good Neighbours in our area', and that should encourage us all to continue investing and valuing the charity, so it can be here for many years to come. Our future relies on making sound financial decisions, strategic planning, recruiting the right staff and volunteers, and ensuring older members needs and interests are central to our development.

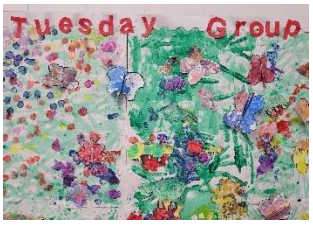
Looking back at the past year, and acknowledging we were still in the shadow of the pandemic, it was clear certain activities were taking a time to resume usual levels of participation; in particular, the more 'social' type activities- coffee mornings, Sunday teas and day trips – which tend to attract those more isolated, and possibly frailer and older. Two years of lockdown, and reduced activity, meant many of our active former CGN members, had become accustomed to spending most of the time on their own, had lost some mobility and motivation, and therefore have not been able to rejoin us, despite plenty of encouragement. For some of those members our input has continued through 1-1 support, but this has also meant encouraging others to come and join us. This fortunately has been successful. New leaflets, word of mouth, use of social media, and re-connecting with our local network of colleagues, has seen our coffee mornings needing more tables and volunteers to help, and our latest coach trip had a waiting list, which is what we would normally expect.

One of the most important consequences of our work is that by bringing people together, friendships and acquaintances develop outside of the activities; we have facilitated a space for natural friendships to grow. For example, we know the ladies from the Coffee shop meetings telephone each other during the week, the chaps from snooker go off to other events at weekends, and members who have met at Thursday coffee morning go on holiday

together- this is the marvellous by product of CGN's existence -residents benefitting from those close individual friendships, as well as the larger circle of acquaintances they meet at group functions.

Most of our **small group activities –** Art & Craft, Melodics, Drama, Gardening, The Tuesday group (for parents and babies), Positive Living and Tuesday snooker – have had consistent participation, and this has helped forged a closeness amongst attendees and the volunteers taking part, and shared enjoyment of the sessions.

We always welcome more people to come and join in, or even come and observe a session to see if it is for you, so please spread the word! We continued running the **History talks** via zoom for most of the year but have since reverted to in person meetings, which people appreciate. The **Digital Drop in** is still proving very valuable for those who access it, and we thank 3 volunteers – Bernard, Steven, and Stephen - for running that since paid worker Aidan moved abroad. The need to support people to feel confident using all forms of technology and increase digital inclusion, is on everyone's agenda, and CGN has helped over 70 people this past year with their concerns around setting passwords, ordering online, logging into Wi-Fi, deleting WhatsApp messages and the best mobile or tablet to buy.



The Tuesday Group continues to run as a joint project with WSN church, and its team of brilliant volunteers have ensured that parents facing certain challenges are well supported in a safe meeting space.

The office has been as busy as ever with requests for numbers of reliable tradespeople and general information, and it could not run as well as it does without the regular support of volunteers Diana, Hilary, Virginia, and Peter. So many thanks to them. Renovations to the old office over the past year has meant us continuing to operate out of the church vestry and the gardening club meeting indoors to work on tapestries for outside. The latter group have now resumed the Fridays in the garden and of course have had the task of regenerating it back to its former glory!

I mentioned earlier about recruiting **new staff and volunteers**, and this has not been easy. Nationally, recruitment in certain sectors has been challenging and we are part of that trend. Fortunately, we have now got two new paid staff, Christina Hanley, our new visiting support worker, and Frankie Astley just recently joined us as our Activities Assistant. Thanks also go to Phil Barrett, the older men's worker, who retired in March 2023 after 6 and half years with us. Again, recruitment for that post felt challenging, but it's incredible how 'the right people come along at the right time' and an offer from retired Social Worker Jon Clinton, to take on the visits in a voluntary capacity has proved really successful. Together with experienced community worker Moira Bowater they are a brilliant team, and we thank them all for their support and kindness to the older members.

In terms of volunteers, a Community Life Survey, carried out by NCVO, found that after the pandemic the proportion of the UK population who were volunteering was down from 23% to 16%; that is, volunteer participation had not fully recovered. Our figures reflect that finding, with less people having offered to volunteer with CGN this past year. That said, CGN retains its solid core of volunteers, including 15 new ones and some young people carrying out their Duke of Edinburgh Awards scheme or building volunteer hours to support their university applications. All are committed to supporting activities, helping in the office, and giving one to one support through befriending and regular driving, and of course taking on responsibilities as Trustees. We give our grateful thanks to all of them- they are the backbone of the organisation, and pivotal to its operation and success.

We lost the services of 15 volunteers this past year, most having either moved away or finding they now have too many commitments.

Training and support for volunteers has stayed high on the agenda with group sessions organised throughout the year alongside support from the office:

- Communication strategies – conversation starters, dealing with challenging topics.
- Induction – confidentiality, volunteer boundaries, general, guidelines
- Session with the Falls team giving information about safe transfers and support.
- Defibrillator training and CPR with Cath Brownhill
- Zoom safeguarding session with Nigel Keir

As always, we need to acknowledge the **incredible 'unseen' work of the volunteer befrienders**- those carrying out home visits, regular telephone calls and odd jobs, and accompanying older residents to appointments and local cafes. These are vital services often for and with those residents who don't or are unable to engage easily with group events. Our **volunteer drivers** are also invaluable at ensuring we are as inclusive as we can be, by transporting older members to activities and local events and just helping them get out of the house.

It's worth noting that people sometimes forget that **Trustees are volunteers as well** – and as such deserve immense thanks and acknowledgement for the work and responsibilities they agree to take on. This past year has proved particularly challenging for the board having to recruit new staff, as well as bid for continued Council funding. Fortunately, the Charity is now in receipt of a Council Supporting Communities grant from 2023-25, with a focus on being "A grassroots, community led and multi-purpose facility providing services and activities that reflect the needs, and benefit the wellbeing, of an area and its residents. Groups supported by this fund will strengthen the resilience and support the independence of residents in the local area. This will include, but not be exclusive to, services that are aimed at vulnerable people and those experiencing poverty". Trustees have also begun

planning for the future, revisiting, and updating some of the Group's important policies and procedures, the Business plan and carrying out a Trustee skills and gaps analysis. This will hopefully ensure that going forward, the full committee reflects who we represent, what we want to achieve and most importantly can work as a team upholding its legal and financial responsibilities. Thanks, in particular, go to Chair, Ken, Treasurer Michael, and Trustees Kay and Andy for the time and work they have contributed to this, and to Secretary Kate for the minutes taken at meetings.

Whenever we receive money from a funder, the usual question they ask in any monitoring is '**What difference do you make to the people you support**?' Many of our older members would speak generally to that saying 'You are a lifeline' or 'I would be lost without CGN '. We know of course the answer is more nuanced and centres around a few themes:

- Providing opportunities for socialising, give a listening ear, and strengthening connections with the group and others, thus reducing a sense of isolation and loneliness.
- Creating a structure to the week with a range of activities to maintain good mental and physical health and have some fun.
- Offering meaningful activities to stimulate interest, personal growth, and learning.

- Providing signposting services, regular communications, and general advice to support independence and self-reliance.
- Offering a variety of volunteering roles to enable residents to give their time and offer practical help, feel valued, and be able to contribute to neighbourhood life.
- Work with a wide range of professionals and colleagues, as well as families, to ensure the needs of those older members, particularly those isolated and very frail, are addressed in a timely way.

CGN has continued to cement its **connections across the wards**, whilst recognising a few pre pandemic relationships have disappeared or altered. For example, older residents do miss the monthly hearing aid drop in, that was originally facilitated by Hear to Help / Withington audiology. Residents now have to visit Withington hospital for any tube cleaning or aid concerns. Luckily though CGN can still distribute hearing aid batteries which is a much-needed service. We really value community colleagues such as nurse Eileen who visits once per fortnight at Thursday coffee mornings, taking blood pressures and dealing with concerns, our PCSO's, housing scheme managers, the Falls team, Focussed care practitioners, GP practice staff and our local Councillors. All these people support us to understand how the community works, and how we might access timely support for older residents struggling with declining health or general concerns.

Links with **other local voluntary and community** groups has enabled us to invite speakers to coffee mornings (e.g., Groundwork, Care & Repair, U3A, Cycling without Age) as well as send out regular emails and newsletters with lots of local and city-wide information to 350 regular members and volunteers. CGN has also enjoyed and valued being part of community events such as the Chorlton Book Festival, when the Drama group performed, the Chorlton Arts festival (Art exhibition and another drama performance), having stalls at the Great Chorlton Get together and Kingsbrook Rd Fun day, and building gingerbread houses at Brookburn Primary's senior citizens Christmas party!

CGN has continued to work with the local Age Friendly Whalley Range and Chorlton Board,

keeping the spotlight on older residents needs and AF practices, as well as benefit from a strong partnership with Didsbury Good Neighbours and Withington Assist, securing a Lottery grant for our respective Positive Living groups. MCR Active now fund our 3 weekly on site exercise sessions, as well as the 2 zoom classes, and they seem keen to develop a closer working relationship with us.

Going forward it is apparent that more and more groups are chasing the same pots of money so having a diverse funding base is critical. Relying solely on grant funding is not an option, especially if we wish to keep developing our services. We know members and volunteers support us when they can with generous donations and gifts in kind, and this is especially appreciated when we acknowledge the current cost of living crisis. We have also been very grateful for the financial support from Manchester Crematorium, the Carlton

Club, Morrisons, Unicorn, Bryan Rd residents who collected in memory of one of their neighbours and volunteer Trish Kelly and lots of members who helped raise £2500 for new Hall chairs.

Reducing our carbon footprint and addressing sustainable living is also becoming more important, and CGN has begun taking practical steps to share as much information and ideas with members as possible. As well as learn from them! Speakers addressing specific topics alongside a general short course will ensure we fulfil not only our new MCC outcomes, but also support the City's own ambitions for a greener way of living and working.

Special Thanks go to:

- Bernard Leach (website, general technical support, and grant applications) and Hamish McKay (finance) for the specific support you give CGN and to me over the year.
- Our brilliant freelance staff who lead the activity sessions, - Karen Tynan, Debra McCallion, Don O'Connor, Karen Oakes, Fenia Papoulia, Peter Gibson, David Balderstone, Geraldine Wall, Amanda Farrar, - and volunteer Leah Cavanagh for running the Melodics and Thursday Craft sessions
- Wilbraham St Ninians Church for their continued support
- Joan Constable and Christine Bentley for being wonderful volunteers and trustees for nearly 20 years, having now stepped down from active volunteering.
- Manchester City Council and PHW/ MCR Active for their financial support to CGN

My own special Memories: We all loved the big get togethers at Houghend Police club – 100 people at Christmas (when Santa's trousers kept falling down !) and 80 to King Charles Coronation party, the wonderful day trips when the sun always seemed to shine, people's willingness to donate and fundraise, members willing to engage with researchers, and bringing volunteers together at training sessions where we all learn and encourage each other. What a great group of people to spend most of your week with. Thank you everyone.

Helen Hibberd MBE

Total Residents Supported This Past Year 2022-2023: 489

Ethnic Origin	
Asian British	4
Black British	17
Black Caribbean	13
Middle Eastern	2
Other	4
Other African	2
Other White	21
Pakistani	33
White Irish	23
White – English / Welsh / Scottish / Northern Irish	339
Not Known	61

Age	
Under 65	49
65-74	106
75-89	196
90+	77
Unknown	61

Ward	
Chorlton	174
Chorlton Park	126
Whalley Range	53
Other Manchester Wards	28
Non-Manchester	66
Unknown	42

Gender	
Female	373
Male	115
Don't identify with birth gender	1

Miscellaneous

49% consider themselves as having a long-term health condition or disability.

13 older clients, 70+ also support CGN as volunteers.

Volunteer Support This Past Year: 116

Gender	
Female	84
Male	32
Don't identify with birth gender	0

Age	
Under 40	20
40-64	43
65-74	31
75-89	15
90+	1
Unknown	7

Ward	
Chorlton	56
Chorlton Park	17
Whalley Range	16
Other Manchester Wards	9
Non-Manchester	17
Unknown	0

Ethnic Origin	
Asian British	2
White European	3
Other / Not Known	8
Other White	3
White – English / Welsh / Scottish / Northern Irish	92
White – Irish	8

Miscellaneous

Many people think that our volunteers are mainly older, retired people, but figures this year suggest older volunteers, 70+ formed only 28% of the total.

72 local residents supported at Thursday **Digital Drop In** 10-11.30am

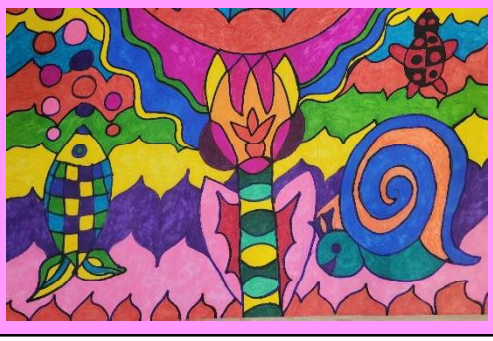
100 members received **regular 1-1 support** through befriending, and telephone calls

2,000 balls potted over the past year at **Tuesday snooker** session 1-3pm

25 volunteer **drivers have** helped out

3,000 cups of coffee served at Thursday Coffee mornings 10-11.15am over the past year

47 members getting creative through joining the Art & Craft, Drama and Melodics singing sessions.



30% of older members joined in with more than one activity.

14% of volunteers joining in with activities on a regular basis

50 % of members keeping mentally and physically active through Exercise classes, Positive Living Group, History talks and Gardening Group

Day trips with 50 seater coach to :

Lytham St Anns

Oswaldtwistle Mill

Devonshire Arms, Mellor

Hanging Gate Pub, Chapel en le Frith

Member Bill says "Joining CGN and coming to the coffee morning and gardening group makes me feel part of the community; I bump into other CGN members at the bus stop, say hello and it makes us all feel better".

Volunteer Driver David reflects "Volunteering is really good for my mental health as it makes me feel valued "

Member Betty says "it's been my salvation! It's an excellent caring, brilliant service. Very helpful and understanding. I enjoy the weekly coffee mornings and exercise classes for the company and laughs. I Love attending the trips and events that are organised. Can't wait for Fridays as I look forward to the chats and laughs with visitor Moira. I thank God every day for Chorlton Good Neighbours".

Community worker Moira writes" I am now in my 8th year as a support worker at CGN. Over the years I have built up trusting and caring relationships with all the clients I have been involved with. I feel that they look forward to my visits and feel able to share any worries and concerns they have. I consider my role a privilege and have met some of the most resilient and inspirational people ever.

Member Beryl reflects "it is useful to get together with a crowd of your peers in the local area, especially if you don't have much contact with family or old friends".

Volunteer Arthur says "it gives me something to look forward to; I come and do my bit and appreciate the feedback from people. Chorlton Good Neighbours enables people to be socially inclusive, build friendships and access community support".

Chorlton Good Neighbours

Statement of Financial Activities
for the year ended 31 March 2023

	Unrestricted funds £	Restricted funds £	Total funds 2023 £	*Total funds 2022 £*
Income from:				
Donations and legacies	14,934	-	14,934	*15,255*
Charitable activities:				
Support services	72,070	20,635	92,705	*86,383*
Investments	13,687	-	13,687	*13,474*
Total income	**100,691**	**20,635**	**121,326**	***115,112***
Expenditure on:				
Charitable activities:				
Support services	97,680	24,994	122,674	*102,524*
Total expenditure	**97,680**	**24,994**	**122,674**	***102,524***
Net income / (expenditure) before net gains / (losses) on investments	3,011	(4,359)	(1,348)	*12,588*
Realised gains/(losses) on investments	21,196	-	21,196	*15,506*
Net income / (expenditure) for the year	**24,207**	**(4,359)**	**19,848**	***28,094***
Net movement in funds for the year	**24,207**	**(4,359)**	**19,848**	***28,094***
Reconciliation of funds				
Total funds brought forward	465,147	6,850	471,997	*443,903*
Total funds carried forward	**489,354**	**2,491**	**491,845**	***471,997***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Chorlton Good Neighbours

Balance Sheet
as at 31 March 2023

	2023		*2022*	
	£	*£*	*£*	*£*
Fixed assets				
Investments		442,035		*370,839*
Total fixed assets		**442,035**		***370,839***
Current assets				
Debtors	2,605		*2,223*	
Cash at bank and in hand	51,756		*100,789*	
Total current assets	**54,361**		***103,012***	
Liabilities				
Creditors: amounts falling due in less than one year	(4,551)		*(1,854)*	
Net current assets		**49,810**		***101,158***
Total assets less current liabilities		491,845		*471,997*
Net assets		**491,845**		***471,997***
Funds of the charity:				
Restricted income funds		2,491		*6,850*
Unrestricted income funds		489,354		*465,147*
Total charity funds		**491,845**		***471,997***

Approved by the trustees on 21/09/2023 and signed on their behalf by:

Michael Schaefer (Treasurer)

Chorlton Good Neighbours

Annual Report 2023

Co-ordinator
Mrs Helen Hibberd MBE

Hours Open
Monday - Friday
9.00am – 12.30pm

Wilbraham St Ninians Church
Egerton Road South
Chorlton M21 0XJ

Tel: 0161 881 2925 / Tel: 0161 881 6208
Email: helen@chorltongoodneighbours.org

CHORLTON GOOD NEIGHBOURS

England & Wales - Charity number 1013285

Accounts

Charity Number 1013285

Chorlton Good Neighbours

Report and financial statements

For the year ended 31st March 2022

Chorlton Good Neighbours

Reference and administrative information

for the year ended 31st March 2022

Charity number 1013285

Registered office and operational address

Wilbraham St Ninians Church
Egerton Road South
Chorlton-Cum-Hardy
Manchester
M21 0XJ

Trustees

Trustees who served during the year and up to the date of this report were as follows:

Rev Ken Stokes	Chair
Mr Michael Schaefer	Treasurer
Mrs Kathryn Grand	Secretary
Mr Philip Lloyd	
Mr Bernard Leach	
Mrs Joan Constable	
Mr Andrew Peter Dawson	
Mrs Christine Bentley	
Mr Dennis Haughton	
Mrs Angela Downing	
Rev Jennifer King	
Mr Kevin Duffy	(died in May 2022)

Trustees who held title to property belonging to the charity during the reporting period or at the date of approval were:

Mr Andrew Dawson (trustee) and Mr Bernard Leach (trustee) are the registered owners of the leasehold property (Flat 10, Fielden Court, 245 Barlow Moor Road, Chorlton, Manchester M221 7AY)

Key management Personnel

Helen Hibberd — Co-ordinator

Bankers

Lloyds TSB Bank plc
25 Gresham Street
London
EC2V 7HN

CAF Bank Ltd
25 Kings Hill Avenue
Kings Hill
West Mailing
Kent ME19 4JQ

Independent examiner

Christy Lau FCCA CTA DChA
Slade & Cooper Limited
Beehive Mill
Jersey Street
Manchester
M4 6JG

Chorlton Good Neighbours

Trustees' annual report

for the year ended 31st March 2022

The trustees present their report and the unaudited financial statements for the year ended 31st March 2022.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the charity's constitution and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

Objectives and activities

The objective of the charity is to support persons resident in Chorlton-Cum-Hardy and adjacent districts who are in need, hardship or distress regardless of gender, disability, religion or belief, race, ethnicity or sexual orientation.

The trustees review the aims, objectives and activities of the charity each year. The Annual Report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remained focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

Achievements and performance

The charity's main activities and who it tries to help are described fully in the Annual report 2022 which follows note 21 to the accounts.

Financial review

Please see the Annual report 2022 which follows note 21 to the accounts.

Reserves policy

The total reserves of the charity at the year-end were £471,997 comprising restricted funds of £6,850 and unrestricted funds of £465,147. Chorlton Good Neighbours has agreed to keep minimum reserves of £ 50,000, so they will be able to pay full redundancy costs to staff in case the charity becomes financially unviable.

Plans for the future

Please see the Annual report 2022 which follows note 21 to the accounts.

Structure, governance and management

The management committee consists of up to 12 trustees who govern the charity through a constitution. The trustees appoint officer to the management committee in the form of a Chair, Treasurer and Secretary. This is done annually at the AGM. Officer positions are nominated through members of the committee and the officer must be a member of the committee. A vote takes place at the AGM involving all members of the charity.

Existing trustees are responsible for identifying potential new members, taking into account the need for a wide range of skills and experience required to ensure effective management of the organisation. A democratic process takes place at the AGM.

The organisation is an unincorporated charity registered as a charity on 30/07/1992 in England and Wales.

The charity is constituted under a constitution 1992. The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 10 to the accounts.

Chorlton Good Neighbours

Trustees' annual report

for the year ended 31st March 2022

Statement of responsibilities of the trustees

Law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the charity's financial activities during the period and of its financial position at the end of the period. In preparing financial statements giving a true and fair view, the trustees should follow best practice and:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

The trustees' annual report has been approved by the trustees on 22nd September 2022 and signed on their behalf by

Michael Schaefer (Treasurer)

Independent examiner's report

to the trustees of

Chorlton Good Neighbours

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31st March 2022 which are set out on pages 6 to 25.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Christy Lau FCCA CTA DChA
Slade & Cooper Limited, Chartered Certified Accountants
Beehive Mill, Jersey Street
Manchester, M4 6JG

Date 12/01/2023

Chorlton Good Neighbours

Statement of Financial Activities
for the year ended 31 March 2022

	Note	Unrestricted funds £	Restricted funds £	Total funds 2022 £	*Total funds 2021 £*
Income from:					
Donations and legacies	3	15,255	-	15,255	*16,038*
Charitable activities:	4				
Support services		62,608	23,775	86,383	*57,340*
Investments	5	13,474	-	13,474	*13,192*
Total income		**91,337**	**23,775**	**115,112**	***86,570***
Expenditure on:					
Charitable activities:	6				
Support services		77,271	25,253	102,524	*88,026*
Total expenditure		**77,271**	**25,253**	**102,524**	***88,026***
Net income/(expenditure) before net gains/(losses) on investments		14,066	(1,478)	12,588	*(1,456)*
Realised gains/(losses) on investments		15,506	-	15,506	*30,678*
Net income/(expenditure) for the year	8	**29,572**	**(1,478)**	**28,094**	***29,222***
Net movement in funds for the year		**29,572**	**(1,478)**	**28,094**	***29,222***
Reconciliation of funds					
Total funds brought forward		435,575	8,328	443,903	*414,681*
Total funds carried forward		**465,147**	**6,850**	**471,997**	***443,903***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

A full comparative SOFA is available on the last page of the financial statements.

Chorlton Good Neighbours

Balance Sheet
as at 31 March 2022

	Note	2022		*2021*	
		£	£	*£*	*£*
Fixed assets					
Investments	13		370,839		*355,333*
Total fixed assets			**370,839**		***355,333***
Current assets					
Debtors	14	2,223		*3,324*	
Cash at bank and in hand	15	100,789		*88,514*	
Total current assets		**103,012**		***91,838***	
Liabilities					
Creditors: amounts falling due in less than one year	16	(1,854)		*(3,268)*	
Net current assets			**101,158**		***88,570***
Total assets less current liabilities			471,997		*443,903*
Net assets			**471,997**		***443,903***
Funds of the charity:					
Restricted income funds	17		6,850		*8,328*
Unrestricted income funds	18		465,147		*435,575*
Total charity funds			**471,997**		***443,903***

The notes on pages 9 to 25 form part of these accounts.

Approved by the trustees on 22/09/2022 and signed on their behalf by:

Michael Schaefer (Treasurer)

Chorlton Good Neighbours

Statement of Cash Flows
for the year ending 31 March 2022

	Note	2022 £	*2021* *£*
Cash provided by/(used in) operating activities	21	**(1,199)**	***(13,489)***
Cash flows from investing activities:			
Dividends, interest, and rents from investments		13,474	*13,192*
Cash provided by/(used in) investing activities		**13,474**	***13,192***
Increase/(decrease) in cash and cash equivalents in the year		12,275	*(297)*
Cash and cash equivalents at the beginning of the year		88,514	*88,811*
Cash and cash equivalents at the end of the year		**100,789**	***88,514***

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), second edition - October 2019 (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The accounts (financial statements) have been prepared to give a 'true and fair view' and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has involved following Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), second edition - October 2019, rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

Chorlton Good Neighbours meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

The trustees have made no key judgments which have a significant effect on the accounts.

The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

c Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is a treated as a contingent asset and disclosed if material.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

d Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

e Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

f Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's programmes and activities. The bases on which support costs have been allocated are set out in note 7.

i Operating leases

Operating leases are leases in which the title to the assets, and the risks and rewards of ownership, remain with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

j Fixed asset investments

The charity held an investment property and Income Units in the COIF Charities Investment Fund. The valuation of the investment property is measured initially at cost and subsequently at fair value at the reporting date.

The fair value of the investment property is based on the trustees best estimate, they have determined that the fair value does not differ from the cost price significantly at the year end.

The Income Units are a form of basic financial instrument and are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date using the closing quoted market price. The statement of financial activities includes the net gains and losses arising on revaluation and disposals throughout the year.

The Charity does not acquire put options, derivatives or other complex financial instruments.

The main form of financial risk faced by the charity is that of volatility in equity markets and investment markets due to wider economic conditions, the attitude of investors to investment risk, and changes in sentiment concerning equities and within particular sectors or sub sectors.

k Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

l Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

m Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

n Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

o Pensions

Employees of the charity are entitled to join a defined contribution 'money purchase' scheme. The charity's contribution is restricted to the contributions disclosed in note 9. There were £88 outstanding contributions at the year end (2021: £427).

2 Legal status of the charity

The charity is an unincorporated charity, registered as a charity in England & Wales on 30/07/1992. The registered office address is disclosed on page 1.

3 Income from donations and legacies

Current reporting period	Unrestricted £	Restricted £	Total 2022 £
Donations	11,755	-	11,755
Manchester Crematorium	3,500		3,500
Total	15,255	-	15,255

Previous reporting period	*Unrestricted £*	*Restricted £*	*Total 2021 £*
Donations	*12,538*	*-*	*12,538*
Manchester Crematorium	*3,000*	*-*	*3,000*
Southway Housing Trust	*500*	*-*	*500*
Total	*16,038*	*-*	*16,038*

4 Income from charitable activities

Current reporting period	Unrestricted £	Restricted £	Total 2022 £
Grants			
Manchester City Council			
Wellbeing	50,000	-	50,000
Older People's Neighbourhood Support	-	2,500	2,500
Top Up Grant	-	4,850	4,850
Covid Impact Fund	-	3,968	3,968
Micro-grant	-	2,000	2,000
Big Lottery	-	3,357	3,357
Didsbury Good Neighbours	1,984	-	1,984
Greater Manchester Mental Health	-	6,800	6,800
Barlow Moor Community Centre	-	300	300
	51,984	23,775	75,759
Fees and other income			
Fees	9,226	-	9,226
Contributions	1,398	-	1,398
	10,624	-	10,624
Total	62,608	23,775	86,383

Previous reporting period	*Unrestricted £*	*Restricted £*	*Total 2021 £*
Grants			
Manchester City Council			
Wellbeing	*50,000*	*-*	*50,000*
Older People's Neighbourhood Support	*-*	*2,500*	*2,500*
We Love Mcr	*-*	*2,297*	*2,297*
Manchester Wellbeing Fund	*-*	*500*	*500*
Neighbourly Limited Community Fund	*400*	*-*	*400*
	50,400	*5,297*	*55,697*
Fees and other income			
Fees	*734*	*-*	*734*
Contributions	*909*	*-*	*909*
	1,643	*-*	*1,643*
Total	*52,043*	*5,297*	*57,340*

5 Investment income

Current reporting period	Unrestricted £	Restricted £	Total 2022 £
Dividends received	5,373	-	5,373
Rent - investment property	8,101	-	8,101
	13,474	-	13,474

Previous reporting period	*Unrestricted £*	*Restricted £*	*Total 2021 £*
Dividends received	*5,306*	*-*	*5,306*
Rent - investment property	*7,886*	*-*	*7,886*
	13,192	*-*	*13,192*

6 Analysis of expenditure on charitable activities

	Total 2022 £	*Total 2021 £*
Staff costs	62,469	*63,521*
Training	1,415	*2,431*
Office Costs	19,052	*14,027*
Catering	35	-
Project Costs	15,765	*4,232*
Outings	-	*900*
Governance costs (see note 7)	3,788	*2,915*
	102,524	*88,026*

	2022 £	*2021 £*
Restricted expenditure	25,253	*9,264*
Unrestricted expenditure	77,271	*78,762*
	102,524	*88,026*

7 Analysis of governance and support costs

Current reporting period	Basis of apportionment	Governance £	*Total 2022 £*
Accountancy services	Governance	1,220	1,220
Legal and professional	Governance	2,568	2,568
		3,788	3,788

Previous reporting period	*Basis of apportionment*	*Governance £*	*Total 2021 £*
Accountancy services	*Governance*	*1,170*	*1,170*
Legal and professional	*Governance*	*1,745*	*1,745*
		2,915	*2,915*

8 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2022 £	*2021 £*
Operating lease rentals:		
Property	2,500	*2,500*
Independent examiner's fees (net of VAT)		
Accountancy fees	807	*775*
Independent examination	210	*200*
Bookkeeping fees	904	*832*
Payroll bureau	385	*368*

9 Staff costs

Staff costs during the year were as follows:

	2022 £	*2021 £*
Wages and salaries	61,574	*62,551*
Social security costs	-	*-*
Pension costs	895	*970*
	62,469	*63,521*

No employees has employee benefits in excess of £60,000 (2021: Nil).

The average number of staff employed during the period was 4 (2021: 4).

The key management personnel of the charity comprise the trustees and the Co-ordinator. The total employee benefits of the key management personnel of the charity were £34,282 (2021: £33,853).

10 Trustee remuneration and expenses, and related party transactions

Neither the trustees nor any persons connected with them received any remuneration during the year (2021: Nil).

No trustee received travel and subsistence / reimbursed expenses during the year (2021:Nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2021: nil).

11 Government grants

The government grants recognised in the accounts were as follows:

	2022 £	*2021 £*
Manchester City Council		
Wellbeing	50,000	*50,000*
Top Up Grant	4,850	-
Micro Grant	2,000	-
Older People's Neighbourhood Support	2,500	*2,500*
Covid Impact Fund	3,968	-
Manchester Wellbeing Fund (NHS)	-	*500*
Greater Manchester Mental Health	6,800	-
	70,118	*53,000*

£4,333 (all restricted funds carried forward) relate to the unspent grant at the year end (see note 17). Conditions attached are to complete the project, which we expect to do in the forthcoming financial years.

12 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

13 Fixed assets investments

	2022 £	*2021 £*
Market value at the start of the year	355,333	*324,655*
Add: additions to investments at cost	-	-
Add net gain/(loss) on revaluation	15,506	*30,678*
Market value at the end of the year	370,839	*355,333*

Investments at fair value comprised:

Investment Property	176,459	*176,459*
COIF Charities Investment Fund	194,380	*178,874*
	370,839	*355,333*

The charity held an investment property and Income Units in the COIF Charities Investment Fund. The property held by the charity is to earn rentals and for capital appreciation. The valuation of the investment property is measured at fair value. The Income Units are carried at fair value.

14 Debtors

	2022 £	*2021* *£*
Prepayments and accrued income	2,223	*3,324*
	2,223	*3,324*

15 Cash at bank and in hand

	2022 £	*2021* *£*
Cash at bank and on hand	100,789	*88,514*
	100,789	*88,514*

16 Creditors: amounts falling due within one year

	2022 £	*2021* *£*
Other creditors and accruals	1,854	*3,268*
	1,854	*3,268*

17 Analysis of movements in restricted funds

Current reporting period	Balance at 1 April 2021 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2022 £
South Manchester Neighbourhood Grant	4,322	-	(4,322)	-	-
Awards For All	2,436	-	(2,436)	-	-
Older People's Neighbourhood Support	1,570	2,500	(2,005)	-	2,065
MCC Top Up Grant	-	4,850	(4,005)		845
MCC Covid Impact Fund	-	3,968	(3,968)	-	-
MCC Micro-grant	-	2,000	(577)		1,423
Big Lottery	-	3,357	(840)	-	2,517
Greater Manchester Mental Health	-	6,800	(6,800)	-	-
Barlow Moor Community	-	300	(300)	-	-
Total	8,328	23,775	(25,253)	-	6,850

Previous reporting period	*Balance at 1 April 2020 £*	*Income £*	*Expenditure £*	*Transfers £*	*Balance at 31 March 2021 £*
South Manchester Neighbourhood Grant	*7,500*	*-*	*(3,178)*	*-*	*4,322*
Awards For All	*4,035*	*-*	*(1,599)*	*-*	*2,436*
National Lottery	*400*	*-*	*(730)*	*330*	*-*
Older People's Neighbourhood Support	*-*	*2,500*	*(930)*	*-*	*1,570*
We Love Mcr	*-*	*2,297*	*(2,327)*	*30*	*-*
Manchester Wellbeing Fund (NHS)	*-*	*500*	*(500)*	*-*	*-*
Total	*11,935*	*5,297*	*(9,264)*	*360*	*8,328*

Name of restricted fund	**Description, nature and purposes of the fund**

South Manchester Neighbourhood Grant - to address operational issues, including Covid-19
Awards For All - The Positive Living project
Older People's Neighbourhood Support - Partnership working with St. Clement's church
MCC Top Up Grant - to enhance and develop current activities post Covid-19
MCC Covid Impact Fund - to develop an initial Digital Inclusion project and fund small group activities
MCC Micro-grant - to sustain The Digital Inclusion and outreach work
Big Lottery - The Positive Living project
Greater Manchester Mental Health - Exercise classes
Barlow Moor Community Centre -promote the flu vaccine
National Lottery - Drama workshops
We Love Mcr - Covid-19 community respond fund
Manchester Wellbeing Fund (NHS) - Drama workshops

18 Analysis of movement in unrestricted funds

Current reporting period

	Balance at 1 April 2021 £	Income £	Expenditure £	Investment gains/ (losses)	Transfers £	As at 31 March 2022 £
General fund	435,575	91,337	(77,271)	15,506	-	465,147
	435,575	91,337	(77,271)	15,506	-	465,147

Previous reporting period

	Balance at 1 April 2020 £	*Income £*	*Expenditure £*	Investment gains/ (losses)	*Transfers £*	*As at 31 March 2021 £*
General fund	*402,746*	*81,273*	*(78,762)*	30,678	*(360)*	*435,575*
	402,746	*81,273*	*(78,762)*	*30,678*	*(360)*	*435,575*

Name of unrestricted fund	**Description, nature and purposes of the fund**
General fund	The free reserves after allowing for all designated funds

19 Analysis of net assets between funds

Current Reporting Period	General fund £	Designated funds £	Restricted funds £	Total £
Fixed asset investments	370,839	-	-	370,839
Other net current assets/(liabilities)	94,308	-	6,850	101,158
Total	465,147	-	6,850	471,997

Previous Reporting Period	*General fund £*	*Designated funds £*	*Restricted funds £*	*Total £*
Fixed asset investments	*355,333*	*-*	*-*	*355,333*
Other net current assets/(liabilities)	*80,242*	*-*	*8,328*	*88,570*
Total	*435,575*	*-*	*8,328*	*443,903*

20 Operating lease commitments

The charity's total future minimum lease payments under non-cancellable operating leases is as

	Property	
	2022 £	*2021 £*
Less than one year	-	*2,500*
One to five years	-	-
	-	*2,500*

21 Reconciliation of net movement in funds to net cash flow from operating activities

	2022 £	*2021* *£*
Net income/(expenditure) for the year	28,094	*29,222*
Adjustments for:		
(Gains)/losses on investments	(15,506)	*(30,678)*
Dividends, interest and rents from investments	(13,474)	*(13,192)*
Decrease/(increase) in debtors	1,101	*(343)*
Increase/(decrease) in creditors	(1,414)	*1,502*
Net cash provided by/(used in) operating	(1,199)	*(13,489)*

Chorlton Good Neighbours

Statement of Financial Activities
for the year ended 31 March 2021

	Note	Unrestricted funds £	Restricted funds £	Total funds 2021 £	*Total funds 2020 £*
Income from:					
Donations and legacies	3	16,038	-	16,038	*15,711*
Charitable activities:	4				
Support services		52,043	5,297	57,340	*96,538*
Investments	5	13,192	-	13,192	*14,502*
Total income		**81,273**	**5,297**	**86,570**	***126,751***
Expenditure on:					
Charitable activities:	6				
Support services		78,762	9,264	88,026	*106,489*
Total expenditure		**78,762**	**9,264**	**88,026**	***106,489***
Net income/(expenditure) before net gains/(losses) on investments		2,511	(3,967)	(1,456)	*20,262*
Realised gains/(losses) on investments		30,678	-	30,678	*(3,655)*
Net income/(expenditure) for the year	8	**33,189**	**(3,967)**	**29,222**	***16,607***
Net movement in funds for the year		**32,829**	**(3,607)**	**29,222**	***16,607***
Reconciliation of funds					
Total funds brought forward		402,746	11,935	414,681	*398,074*
Total funds carried forward		**435,575**	**8,328**	**443,903**	***414,681***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Chorlton Good Neighbours

Annual Report 2022

Charity Number 1013285

Management Committee 2021-22

CHAIR	Rev Ken Stokes
SECRETARY	Kate Grand
TREASURER	Michael Schaefer

Others

Christine Bentley

Joan Constable

Andrew Dawson

Angela Downing

Kevin Duffy (passed away May 2022)

Dennis Haughton

Rev Jenny King

Bernard Leach

Philip Lloyd

Chorlton Good Neighbours: Mission statement

CGN works to meet the needs of older people in South and Central Manchester. CGN delivers a friendly, fair, and safe service in which volunteers and paid staff support older people, providing social contact and general support both within the homes of older residents in South and Central Manchester and at activities and events at CGN buildings and further afield.

Chair, Rev Ken Stokes reflects….

One of the things that we have all had to learn during the Covid pandemic has been how to manage with risk. When my granddaughter was born at the beginning of the pandemic my son was required to attend her birth in a full-blown hazmat suit, mask and visor, which made it somewhat difficult to give her a kiss! Today thankfully the vaccination programme has made most of us much less worried about Covid. Things are better but the pandemic has not gone away.

One of the most important roles that CGN Committee undertakes is risk management. Our trustees, who are all volunteers, bring to the Committee a wealth of experience in managing risk from other organisations. Every month, and more often, if necessary, the Committee looks at the pandemic data and, with Helen's guidance, do a risk assessment of our various activities e.g., volunteers and staff visiting people in their homes or our coffee mornings. We decide whether mask wearing, testing etc is necessary for a particular activity. Sometimes the requirements that we lay down may seem a little irksome, but we have to think about everyone's safety and especially the frailest and most vulnerable folk so please bear with us. However, risk management is a role that does not just apply to pandemics.

Another part of the committee's role is to assess risk to our organisation if disaster strikes. What would we do if the City Council's funding suddenly stopped? What would happen if a critical member of staff was suddenly not able to fulfil their role? The Committee has to wrestle with these sorts of questions and come up with answers. Hopefully neither of these hypothetical challenges will come to pass, but as we have learned from the pandemic the unexpected can and does happen, so you have got to be as ready as possible to meet the challenge. Fortunately, we are blessed with many things that make us a strong and well managed organisation. Wonderful volunteers, great staff, a superb organiser in Helen and a fine Committee who are continually on the lookout so that we can avoid any icebergs that may lie ahead.

Treasurer, Michael Schaefer reports….

During 2021 a lot of things have improved and returned to some kind of normality and with it have the financial aspects of Chorlton Good Neighbours. With many of you being able to attend classes and activities again, CGN also managed to achieve a better financial position than last year and more importantly, even managed to operate at a small yearend profit.

We thank the Manchester City Council for continuing to be our main sponsor at the same level as we had over the last few years. We are also grateful to the Covid Impact Fund, which we shared with Didsbury Good Neighbours and Withington Assist, helping us with pandemic related expenditures and measurements.

The Lottery once again funded our Positive Living classes and Public Health and Wellbeing funded our Exercise Sessions. Thank you.

We also received a top up grant from the Manchester City Council to support covid affected smaller activities and re-engagement support with our local community.

The last paragraph, as always, is to thank all of you who donated, or gift aided. Every donation, however big or small, helps CGN to be there for you in years to come and your continued support is therefore greatly appreciated. Without you, it would be so much more difficult to do what we do. Thank you and stay safe!

Co ordinator's Report …. Helen Hibberd

This year Chorlton Good Neighbours (CGN) will have been operating for 55 years which is an incredible achievement. The main purposes of the charity as set out in the governing document have not changed since it began - we are here to provide practical and social support to local older people on a 'good neighbour' basis via staff and volunteers. How and what we do has changed over time, but the basic premise is still the same. Our focus always will be on what the charity can realistically and safely offer to ensure older residents enjoy a valued, connected, and meaningful older age. So how have we achieved this during the past year, bearing in mind that Covid restrictions were still with us for part of that time?

Although it has been a balancing act (safety / addressing residents mental health needs) the answer has lain in running multiple smaller group activities, alongside online and outside activities. This of course has had cost and time implications, but so far these have been manageable with successful timely grant funding opportunities, and participants willingness to contribute financially.

CGN still maintains a wholistic approach to its support offer- providing a range of activities and services which support older people's health and wellbeing, intellectual and creative interest and growth, alongside facilitating ways to contribute skills and experience and find friendship and company. Activities such as exercise classes, positive living groups and coffee mornings have always been popular but have felt more meaningful this past year as residents sought to re-engage with the community on a regular basis. We could sense that some people were acknowledging they had to take action to improve their mental and physical health, and were ready to take up relevant opportunities, and meet up with old friends after so long. It is worth acknowledging here the impact of having excellent paid facilitators /instructors who run some of the sessions, as their expertise and gentle encouragement has without doubt contributed to residents settling back into routines.

Our 1-1 services focusing on befriending, home visits, and support to access shops and cafes, are the unseen core of our work, and remain as valuable and vital as ever in providing consistency of care, practical help and friendship. Volunteers and community staff have been amazing, recognising when older members were struggling, and prompting them to take small steps to address their needs or put them in touch with more expert help. We have noticed how seemingly low-key volunteering, such as transporting an older member

home after a coffee morning, can be the private space that is needed for someone to open up about an issue….an opportunity not available to people of course during the lockdowns.

For older residents preferring smaller specific activities- the drama, art, gardening and singing groups, and coffee shop meets, have more than met this need. And for older members still fearful of venturing out, or those who have lost confidence and/or mobility, the online zoom exercise sessions and history talks have provided a lifeline to being with others, and a sense that they still belong to the group. Our joint project with the Church, The Tuesday group, has also been an invaluable source of support and friendship for parents with new-borns, or those with little family locally. Parents are able to form connections quickly and benefit from regular low-key sessions, where older volunteers help look after the children and be a listening ear for anyone wishing to talk things through.

At the time of writing this report CGN is back to running all its pre pandemic activities, plus additional online and outside ones. We are fully in the swing of celebrating all the usual birthdays, such as Jennie Johnston's 100th, acknowledging Remembrance Day, getting involved with jewellery making, welcoming a scout earning his community badge, and having speakers and entertainers to coffee mornings.

We recognise though that there is a cohort of older members not able to re-engage on site, or digitally, so regular communication via the telephone and paper newsletters remains very important for them. Special thanks here go to our telephone befriending volunteers, Mary, Angela, Andrew, and Janice, and office volunteers Hilary, Peter and Diana for carrying out this valuable service.

People often ask us **what difference we make to other people's lives**? Well, this could be summed up as:

- Providing opportunities for socialising, give a listening ear, and strengthening connections with the group and others, thus reducing a sense of isolation and loneliness
- Creating a structure to the week with a range of activities to maintain good mental and physical health and have some fun.

- Offering meaningful activities to stimulate interest, personal growth and learning
- Providing signposting services, regular communications and general advice to support independence and self-reliance
- Offering a variety of volunteering roles to enable residents to give their time and offer practical help, feel valued, and be able to contribute to neighbourhood life.
- Work with a wide range of professionals and colleagues, as well as families, to ensure the needs of those older members, particularly those isolated and very frail, are addressed in a timely way.

I can't thank you enough for the help and support you offered both my parents over the years. My Dad loved his Tuesday afternoons at the snooker club and Moira was a huge support to Mum. They both enjoyed the trips and Christmas parties.

You are a wonderful resource and Chorlton is so lucky to have you.

Family member Phil

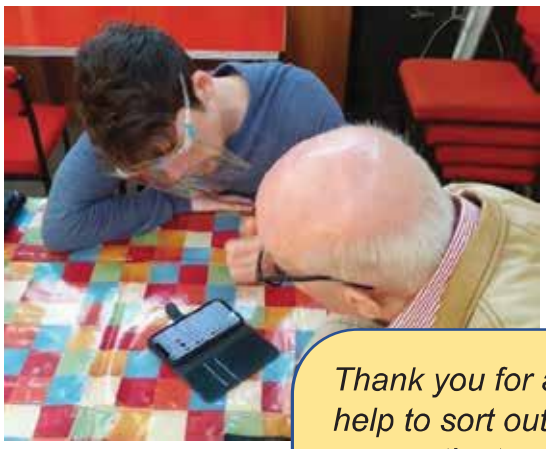
I wanted to thank CGN as my visiting has become a hugely positive part of my life and I thoroughly enjoy the interaction Volunteer Fran

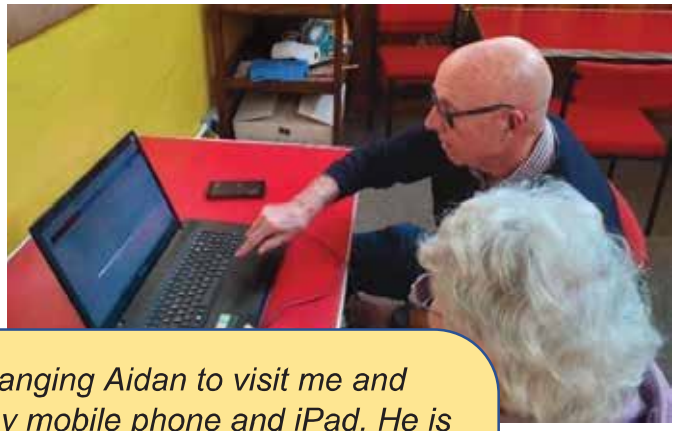
It was a delight to be able to take Louise to and from the event today. We had a lovely chat on the way there, but on the way home, she was beaming and couldn't praise the event enough! She told me she had had a really wonderful afternoon; how wonderful, kind and helpful all of the volunteers and staff were. Driver Joe

One of the noticeable features of the year has been the loss of many volunteers as they reassess their lives after two years of living with covid and the lockdowns. Some have moved out of the area; other younger ones are now focusing on family life, and those befrienders whose older client has passed away have chosen the time to focus on other things. We need to say a special thank you here to all those who have given time and care, but especially to two volunteers who have died this year; Maureen Gordon who was a volunteer for 20 years and gave so much time and effort catering for the monthly Sunday teas, and to Trustee Kevin Duffy who died suddenly in May but who had already made such a big impact. These people have, all in their own way, contributed to CGN's history and development, and hopefully gained something for themselves in the process.

For all those volunteers still contributing time and energy we say a massive thank you; to the 40 befrienders who have maintained regular contact with their older clients and have since returned to indoor home visiting; to the drivers who are pivotal in supporting those with reduced mobility to feel included, and to every volunteer who supports an on-site activity – we couldn't run them so successfully without your input. During the year it was a real boost to be able to nominate 3 volunteers from the Chorlton Park ward to attend a Thank you Lunch with the Lord Mayor and his wife – and volunteers Diane Cullen, Mary O Mahoney and Trish Kelly went from CGN.

One of the key developments this past year, has been the employment of our digital worker Aidan McIlroy. His remit has been to support older members to become more confident in using digital technology. We have been able to run weekly digital drop-in sessions as part of our Thursday coffee mornings, as well as offer home visits. This work has been so well received and has encouraged many older people to make better use of their mobiles and tablets, using WhatsApp and Zoom, and making online appointments and shopping. Thanks also to volunteers Mike, Bernard, Nigel and Steven who have helped at the sessions too.





Thank you for arranging Aidan to visit me and help to sort out my mobile phone and iPad. He is very patient and is very aware of the kind of problems and why we older people have them. He goes through everything slowly step by step so that it all begins to make sense. Thank you once again and for all the help you give in so many areas Pam

A small MCC grant also enabled Aidan to carry out some outreach work with local supported housing schemes in Chorlton and Whalley range, assessing their IT needs and linking them up to our zoom exercise sessions. There was an initial burst of success with this, but it does rely on the manager being available to link up with us or a resident with sufficient IT skills to cover.

As CGN is strongly embedded in the locality, effective working relationships with other voluntary and statutory colleagues is important for ensuring we can usefully exchange and share information and ideas, as well as work together for the benefit of residents. This past year certain relationships have strengthened including those with colleagues in Buzz, Age Friendly Whalley Range & Chorlton, Focussed care practitioners, Care Navigators and supported housing managers. Our joint working with St Clements Church, through the OPens Funding, has also enabled a small group of residents to benefit from regular Positive Living group strategies at their venue. That funding has since been extended until end of September 2022, and a few participants are also benefitting from some 1-1 sessions, addressing their own specific areas of concern.

The Neighbourhood Care Group network has also been a particularly helpful source of support, with regular meetings and calls to discuss governance, current trends, and funding. CGN, together with Withington Assist and Didsbury Good neighbours, found funding to run some trustee workshops and we ran one looking at real life case studies and how they related to our policies and procedures – all really useful in seeing how effective our policies really are!

Since the lifting of Covid restrictions, and the return to 'normal life 'many larger community events have also taken place over the year. CGN hosted a health event for 90 people in March, as part of an Age Friendly organised event, with stalls from Care & Repair, the falls Team, Our streets Chorlton and Physical Activity Referral scheme, to name a few.

Chorlton Arts Festival ran two events in September 21 and May this year when CGN's Drama and Art groups both took part. This boosted our members enormously and we hope it will encourage more older residents to come and join in.

In terms of the wider neighbourhood and city life CGN has continued to support colleagues from Manchester University carrying out research eg on retirement or eating with others after Covid, as well as pass on communications from other organisations putting on events eg Manchester Museum or Bridgewater Hall. Locally we are very fortunate that nurse Eileen bobs in fortnightly to coffee mornings where she, and possibly a student with her, will carry out blood pressure checks and be available to chat with anyone who has a worry. Our police colleagues have also been really helpful in advising about Scams and how to be extra vigilant. And recently our colleagues from Cycling without Age have provided much fun for members, introducing them to the Trishaw Taxi .

Challenges

- This past year these have really centred around governance and decision making, in relation to Covid restrictions being lifted and organisations being left to make their own decisions. The CGN trustee board has met very regularly to ensure decisions

they took were timely, reasonable, and protected both the vulnerable client group as well as staff and volunteers. It hasn't been an easy ride with plenty of thoughtful discussions, but thankfully people appreciated the sense of caution and hopefully volunteers felt they had sufficient guidance

- Office: Unfortunately, last Autumn the office we lease from the church suffered with damp issues, so we have moved to another office within the building. Although this is temporary it has the advantage of being nearer the kitchen and main activity hall, so we thank Wilbraham St Ninians members very much for their continuing support in addressing our needs

Funds and Fundraising:

Thank you as always to all our supporters; we could not run the charity without your help. Our grant from MCC covers 50 % of what is needed to run the charity, so we have to raise the rest through donations, small grants, fundraising, (such as Arthurs' raffle and Moira's Xmas hats and easter chicks) small fee charging, legacies and investments.

Particular thanks this year go to Manchester Crematorium for the big donation, to Unicorn and Morrisons for their gifts in kind, for the legacies from Ray Clark and Edith Murphy and the many, many donations that we receive from members and their families.

Grants received this year include a Winter top up Grant which funded small group activities for 10 weeks, and some tailored support work with certain older members, a MCC micro grant supporting digital outreach work, Lottery funding for the Positive living group, and much needed funding from Public Health and Wellbeing to fund the 3 on site weekly exercise classes and two weekly zoom sessions.

Future:

1. Strengthen the trustee board by recruiting members with certain skills
2. Continue to plan for the future, including succession planning
3. Recruit more volunteers for befriending and driving

Thank you to:

- OMVCS of Manchester Council for the grant and funding support
- Community workers Moira, Phil and Diane, and interim cover Amelia and Rory, for their interest and kindness towards the older members they support.
- All volunteers for your kindness, help and willingness to step up when called upon
- To trustees – thank you for your steadfastness during another challenging year

Back in June we had a party for 85 people up at Houghend Police club to celebrate the Queens Platinum jubilee – 70 years on the throne! CGN only has another 15 years to go before we reach 70 years – but why not? It's all totally possible with the right people with us, and our efforts focussed in the right place. Thank you everyone as always

Helen Hibberd MBE, Co ordinator

Total Residents Supported regularly this Past Year: 390

Ethnic Origin	
Asian British	3
Black British	9
Black Caribbean	13
Middle Eastern	2
Other	4
Other African	1
Other White	16
Pakistani	2
White Irish	21
White – English / Welsh / Scottish / Northern Irish	283
Not Known	36

Age	
Under 65	33
65-74	79
75-89	168
90+	58
Unknown	52

Ward	
Chorlton	144
Chorlton Park	104
Whalley Range	37
Other Manchester Wards	16
Non-Manchester	52
Unknown	37

Gender	
Female	300
Male	87
Don't identify with birth gender	1
Unknown	2

51% consider themselves as having a long-term health condition or disability.

13 older clients also support CGN as volunteers

Volunteer Support This Past Year: 100

Gender	
Female	73
Male	27
Don't identify with birth gender	0

Ward	
Chorlton	48
Chorlton Park	16
Whalley Range	13
Other Manchester Wards	7
Non-Manchester	16
Unknown	0

Ethnic Origin	
Asian British	2
Black British	0
Other	7
Other White	3
White – English / Welsh / Scottish / Northern Irish	80
White – Irish	8

Age	
Under 40	19
40-64	36
65-74	30
75-89	15
90+	0

Many people think that our volunteers are mainly older, retired people, but figures this year suggest older volunteers formed only 45% of the total.

Volunteers

Volunteers form the backbone of the charity, offering time and support at all levels of the organisation. There never seems to be a shortage of inquiries about volunteering though there has been less over the past year, (27 calls.) Most regular volunteers have now resumed their involvement with the charity. 11 new volunteers have been taken on, many helping with befriending or onsite activities.

CGN continues to take care in the **placement of volunteers**, being considerate of people's background, skills, and experience. For example, we have been fortunate that new volunteer Nigel has the skills to tackle small DIY and plenty of odd jobs, student Eve has been building up voluntary hours at the Friday gardening club, and we continue to appreciate those with specific skills such as Hamish who runs the banking spreadsheets, Bernard's updating of the website and posts on social media, and of course Leah's musical skills which support the running of the Melodics.

Our grateful thanks also to those volunteers who sit on the **Trustee Board**, having had another exceptional year making tricky decisions about when, how, and what to re-open, and ensuring the charity operated in the safest way for its clients, staff, and volunteers. Trustees benefitted from some workshops organised through the care groups network, and run by facilitator Liz Jayne, as well as a session specifically for CGN focussing on what areas are working well, what needs improving and thoughts about future planning. It is important momentum is maintained for the latter, especially around succession planning.

The office of course can be a very busy place to volunteer, and we are really grateful to Diana, Hilary, Peter and Virginia for their regular help. Holiday cover for the Co ordinator also presents a challenge but fortunately Geraldine Wall has been able to help out, ably supported by Angela and Janice.

During the year, 22 volunteers came off the books; some having moved away or having rethought their input, reducing their time or supporting an activity in a different way. The large number has certainly been the biggest loss in many years but possibly understandable after the challenge of Covid lockdowns and changes in working patterns, and a refocus on family life.

Training and support; Volunteers can access support from the Co ordinator 24/7 and are invited to catch up sessions with trainer Debra McCallion. Two training sessions saw 15 volunteers come together to talk through strategies to support older members to move forward and be positive about making small changes.

Here are some thoughts from new volunteers

Andy says "*I started volunteering with Chorlton Good Neighbours in May 2022. Since that time, I have befriended and made weekly visits to one of our neighbours, chatting over coffee and helping with small jobs around the house. I also assist at the weekly coffee mornings and look forward to helping out on day trips.*

My elderly father spent the last 10 years of his life in a residential care home. Although he suffered with mild dementia his life was enriched by the numerous activities that the staff arranged for residents. It was this opportunity to enrich people's lives that motivated me to seek a volunteering role once I had retired. When I heard of the excellent work of Chorlton Good Neighbours, I knew that this would provide the opportunity that I had been seeking. I find the role to be extremely satisfying with just a few hours a week making an obvious real difference to the lives of others"

Virginia reflects *"I started volunteering after I retired, as a way of structuring my time, keeping my mind active, and giving back to the community. Mostly I did computer work for various charities. After lockdown finished, I heard that Chorlton Good Neighbours was looking for help in the office doing spreadsheet work. I had heard of the charity but assumed the only volunteer work would be supporting clients, but office work and spreadsheets sounded right up my street!*

I come in for a couple of hours each week, and work on spreadsheets, making sure the list of client referrals and volunteers is up to date and collating statistics for funders and annual reports. I like the fact that I can work independently, and also under guidance from Helen.

I enjoy being part of an organisation that works to support a group that I myself am gradually becoming part of, and I can see very clearly the amount of care that Helen and all the volunteers put into this, keeping people independent as far as possible and in touch with others

In the past I've tried various volunteering placements and left several because I didn't feel they gave me what I wanted. This may sound selfish, but when I went on a "induction to volunteering" session at MCC, that was one of the points they stressed: that we are giving our time freely, and volunteering works best when volunteers feel satisfied with the work they are doing".

Community Support work

CGN employs 3 part time support workers all based out in the community, visiting some of our more isolated older members. The aim is to give regular consistent support and company – having a chat, going to the shops or a café, carrying out small, odd jobs and generally ensuring these residents feel there is someone interested in their wellbeing.

Older men's worker Philip Barrett writes..

I work with older gentlemen, in Chorlton and Whalley Range, having been employed with CGN now for nearly 6 years. The purpose of my role is to assist these gentlemen to engage in activities such as our snooker hour at South West Manchester Cricket club on Tuesday afternoons or meet with me at a local coffee shop for a chat, cake and catch up.

I also visit many of my clients at home, each week, giving them an hour to have a chat and a coffee which hopefully eases that sense of isolation. I know these gentlemen appreciate my company which makes my role immensely rewarding. I sometimes support the chaps with shopping help but know that most like to stay very independent, so I take a back seat, being on hand to help if needed. One of my clients, Gladstone, is very independent, despite being a double amputee and wheelchair user. I meet him at the Co-op each week and offer support when he asks. Occasionally I play dominoes with him, and he usually wins!

Community worker Moira reflects:

Now that the restrictions have been lifted, my role is now back on track as it was pre pandemic. I have continued to support my 20+ clients whose ages range from 66yrs to 97yrs in the community either by weekly visits at their homes where we can have a chat or going shopping with them. In some cases, I have continued to do their shopping or accompanying some to appointments such as eye tests, or booster injections or just going to a café for a coffee and a chat.

With the resumption of the coffee mornings at Good Neighbours I transport some to and from the centre every Thursday morning. I feel that all my clients have welcomed the restrictions being lifted and were eager to get back to the centre and start socialising with others after such a long gap. Also, they looked forward to the Sunday Teas, Parties, and the Day Trips recommencing which they all missed greatly.

During the pandemic I did start meeting with a small group at a coffee shop in Chorlton and this has continued and is well attended, and many describe looking forward to this weekly meeting. Most of my clients have remained very resilient, positive and in good health. However, some have not been so fortunate, and a couple of my ladies have ended up going into residential care homes but have made this transition well and are happy and settled in their new homes.

One of my ladies whom I used to visit weekly at home unfortunately had a fall and ended up in hospital and it was felt she would be unable to continue to live independently at home. Her extended family who lived in Australia decided that they wanted to care for her at home, so they came over and flew her back to live with them in Australia. Her son who lives in Manchester has kept me updated on her progress and informed me that she has settled well and is loving her life "Down Under" being surrounded by her children, grandchildren, and great grandchildren.

I feel very privileged to do the job I do, and I look forward to meeting my clients every week and sharing in the highs and lows in their lives

Hilda is a 96yr old lady whom I visit weekly. Hilda was a volunteer for Chorlton Good Neighbours and helped run the toddler group for many years. Hilda has found the lockdown challenging at times but is always keen to hear all about what is going on at CGN. She has recently been attending the Parties and the Sunday Teas and catching up with her friends which has given her a well needed boost. It is a joy and pleasure to visit and chat with Hilda.

****

We wish Diane Dixon all the very best as she leaves after for her 8 years with CGN, for a new post nearer to home. She has done amazing work regularly visiting many older residents and supporting the Sunday teas and day trips.

We welcome and thank Rory Oldroyd and Amelia Boon who have stepped in temporarily to continue with the home visiting. Amelia writes:

"Working with good neighbours has been a really unique experience that I've loved. I know it's something that a lot of people my age won't have done, and I've been able to use it to help me get onto a police training course. The work has definitely brought me out of my shell with spending the day talking to people. It's therefore taught me how to deal with a range of different people with varying needs"

Coffee Morning

Thursday 10:00am - 11:30am
On site

With various speakers, bingo and singing.

Thursday Digital Drop-In to support queries with mobile phones, tablets, apps, and general IT questions.

Onsite exercise classes

Monday 1:30pm - 2:30pm, with Karen Tynan
Wednesday 1.30 - 2.30pm with Karen Oakes
Friday 10:00am - 11am with Don O Connor

On site 3 weekly classes in a graded system, with experienced instructors, aimed at preventing falls, building muscle strength, stamina, and flexibility. Use of weights and stretch band, some transport provision for Friday class.

Online exercise classes

Tuesday and Thursday 11:00am - 12:00pm
with Karen Oakes

2 x Zoom sessions. Mainly seated but some standing work to improve balance. Use of weights, balls, and resistance bands.

Gardening club

Fridays 10:00am -1:00pm

Facilitated by gardener Geraldine Wall, this small group meet each week to socialise with a coffee, tell jokes, share news and do a bit of potting in the greenhouse and planting of flowers and vegetables and fruit in the garden area. Meet all weathers.

History talks

First Thursday in the month
1:30pm - 2:45pm
Meetings via Zoom

Speakers presenting on a range of topics appealing to anyone with an interest in history. Recent talks have included the History of the Towers Estate in Didsbury and Experts from the Manchester Museum also presented on the 3 Manchester Botanists and Egyptology.

Melodics singing group

Thursday 11:45am - 1:00pm

Members coming together to enjoy singing and occasional performances at coffee mornings. Led by volunteer Leah Cavanagh.

Positive living group

Usually first Monday in the month.
On site

Come and join regular participants to share strategies for living confidently and positively. Topics dealing with ageing, theories of happiness and wellbeing, and how to listen more deeply and maintain an optimistic outlook. Facilitated by Life Coach Debra McCallion.

Snooker group

Tuesday 2:00pm - 3:00pm
Held at South West Manchester Cricket Club

Ideal for a small group of older gentlemen to meet round two snooker tables each Tuesday afternoon for chat and potting the balls. Led by Older men's worker Phil and volunteers David and Francis.

Drama workshops

On site various 10-week courses

For anyone wanting to have a laugh, learn new skills and be with a great group of people willing to have a go. Led by experienced practitioner and actor Nakib Narat. The group also perform during Chorlton Arts festival and occasionally at HOME theatre.

Art group

Thursday 1:00pm - 2.30pm on site

Facilitated by art tutor Amanda Farrar, the group start with mindfulness doodling to music, moving on to creating various works around different themes and using all sorts of media.

Coffee Shop meets

Wednesdays 2:00pm - 3:00pm with Phil
Thursdays 2:00pm - 3:00pm with Moira
Fridays 1:00pm - 2:00pm with Diane

Come and join one of the weekly coffee shop meet ups with CGN staff members. Usually at North star Deli (over the bridge from Morrisons) everyone is welcome to join us to meet new people, chat and enjoy a coffee and some cake.

Chorlton Good Neighbours

Statement of Financial Activities
for the year ended 31 March 2022

	Unrestricted funds £	Restricted funds £	Total funds 2022 £	*Total funds 2021 £*
Income from:				
Donations and legacies	15,255	-	15,255	*16,038*
Charitable activities:				
Support services	62,608	23,775	86,383	*57,340*
Investments	13,474	-	13,474	*13,192*
Total income	**91,337**	**23,775**	**115,112**	***86,570***
Expenditure on:				
Charitable activities:				
Support services	77,271	25,253	102,524	*88,026*
Total expenditure	**77,271**	**25,253**	**102,524**	***88,026***
Net income/(expenditure) before net gains/(losses) on investments	14,066	(1,478)	12,588	*(1,456)*
Realised gains/(losses) on investments	15,506	-	15,506	*30,678*
Net income/(expenditure) for the year	**29,572**	**(1,478)**	**28,094**	***29,222***
Net movement in funds for the year	**29,572**	**(1,478)**	**28,094**	***29,222***
Reconciliation of funds				
Total funds brought forward	435,575	8,328	443,903	*414,681*
Total funds carried forward	**465,147**	**6,850**	**471,997**	***443,903***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Chorlton Good Neighbours

Balance Sheet
as at 31 March 2022

	2022		*2021*	
	£	£	£	£
Fixed assets				
Investments		370,839		*355,333*
Total fixed assets		**370,839**		***355,333***
Current assets				
Debtors	2,223		*3,324*	
Cash at bank and in hand	100,789		*88,514*	
Total current assets	**103,012**		***91,838***	
Liabilities				
Creditors: amounts falling due in less than one year	(1,854)		*(3,268)*	
Net current assets		**101,158**		***88,570***
Total assets less current liabilities		471,997		*443,903*
Net assets		**471,997**		***443,903***
Funds of the charity:				
Restricted income funds		6,850		*8,328*
Unrestricted income funds		465,147		*435,575*
Total charity funds		**471,997**		***443,903***

Approved by the trustees on 22/09/2022 and signed on their behalf by:

Michael Schaefer (Treasurer)

Chorlton Good Neighbours

Annual Report 2022

Co-ordinator
Mrs Helen Hibberd MBE

Hours Open
Monday - Friday
9.00am – 12.30pm

Wilbraham St Ninians Church
Egerton Road South
Chorlton M21 0XJ

Tel: 0161 881 2925 / Tel: 0161 881 6208
Email: helen@chorltongoodneighbours.org

CHORLTON GOOD NEIGHBOURS

England & Wales - Charity number 1013285

Accounts

Charity Number 1013285

Chorlton Good Neighbours

Report and financial statements

For the year ended 31st March 2021

Chorlton Good Neighbours

Reference and administrative information

for the year ended 31st March 2021

Charity number 1013285

Registered office and operational address

Wilbraham St Ninians Church
Egerton Road South
Chorlton-Cum-Hardy
Manchester
M21 0XJ

Trustees

Trustees who served during the year and up to the date of this report were as follows:

Rev Ken Stokes	Chair
Ann Sarah Mitchell	(resigned 21st April 2020)
Mr Michael Schaefer	Treasurer
Mrs Kathryn Grand	Secretary
Mr Philip Lloyd	
Mr Bernard Leach	
Mrs Enid Woods	(resigned 1st September 2020)
Mrs Joan Constable	
Mr Andrew Peter Dawson	
Mrs Christine Bentley	
Mr Dennis Haughton	
Mrs Angela Downing	
Mr Marc Grundy	(resigned 21st April 2020)
Rev Jennifer King	

Trustees who held title to property belonging to the charity during the reporting period or at the date of approval were:

Mr Andrew Dawson (trustee) and Mr Bernard Leach (trustee) are the registered owners of the leasehold property (Flat 10, Fielden Court, 245 Barlow Moor Road, Chorlton, Manchester M221 7AY)

Key management Personnel Helen Hibberd — Co-ordinator

Bankers

Lloyds TSB Bank plc
25 Gresham Street
London
EC2V 7HN

CAF Bank Ltd
25 Kings Hill Avenue
Kings Hill
West Mailing
Kent ME19 4JQ

Independent examiner

Christy Lau FCCA CTA DChA
Slade & Cooper Limited
Beehive Mill
Jersey Street
Manchester
M4 6JG

Chorlton Good Neighbours

Trustees' annual report

for the year ended 31st March 2021

The trustees present their report and the unaudited financial statements for the year ended 31st March 2021.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the charity's constitution and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

Objectives and activities

The objective of the charity is to support persons resident in Chorlton-Cum-Hardy and adjacent districts who are in need, hardship or distress regardless of gender, disability, religion or belief, race, ethnicity or sexual orientation.

The trustees review the aims, objectives and activities of the charity each year. The Annual Report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remained focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

Achievements and performance

The charity's main activities and who it tries to help are described fully in the Annual report 2021 which follows note 21 to the accounts.

Financial review

Please see the Annual report 2021 which follows note 21 to the accounts.

Reserves policy

The total reserves of the charity at the year-end were £443,903 comprising restricted funds of £8,328 and unrestricted funds of £435,575. Chorlton Good Neighbours has agreed to keep minimum reserves of £ 50,000, so they will be able to pay full redundancy costs to staff in case the charity becomes financially unviable.

Plans for the future

Please see the Annual report 2021 which follows note 21 to the accounts.

Structure, governance and management

The management committee consists of up to 12 trustees who govern the charity through a constitution. The trustees appoint officer to the management committee in the form of a Chair, Treasurer and Secretary. This is done annually at the AGM. Officer positions are nominated through members of the committee and the officer must be a member of the committee. A vote takes place at the AGM involving all members of the charity.

Existing trustees are responsible for identifying potential new members, taking into account the need for a wide range of skills and experience required to ensure effective management of the organisation. A democratic process takes place at the AGM.

The organisation is an unincorporated charity registered as a charity on 30/07/1992 in England and Wales.

The charity is constituted under a constitution 1992. The trustees are members of the charity but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

All trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 10 to the accounts.

Chorlton Good Neighbours

Trustees' annual report

for the year ended 31st March 2021

Statement of responsibilities of the trustees

Law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the charity's financial activities during the period and of its financial position at the end of the period. In preparing financial statements giving a true and fair view, the trustees should follow best practice and:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles in the Charities SORP
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

The trustees' annual report has been approved by the trustees on 23rd September 2021 and signed on their behalf by

Michael Schaefer (Treasurer)

Independent examiner's report

to the trustees of

Chorlton Good Neighbours

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31st March 2021 which are set out on pages 6 to 23.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Christy Lau FCCA CTA DChA
Slade & Cooper Limited, Chartered Certified Accountants
Beehive Mill, Jersey Street
Manchester, M4 6JG

16th November 2021

Chorlton Good Neighbours

Statement of Financial Activities
for the year ended 31 March 2021

	Note	Unrestricted funds £	Restricted funds £	Total funds 2021 £	*Total funds 2020 £*
Income from:					
Donations and legacies	3	16,038	-	16,038	*15,711*
Charitable activities:	4				
Support services		52,043	5,297	57,340	*96,538*
Investments	5	13,192	-	13,192	*14,502*
Total income		**81,273**	**5,297**	**86,570**	***126,751***
Expenditure on:					
Charitable activities:	6				
Support services		78,762	9,264	88,026	*106,489*
Total expenditure		**78,762**	**9,264**	**88,026**	***106,489***
Net income / (expenditure) before net gains / (losses) on investments		2,511	(3,967)	(1,456)	*20,262*
Realised gains/(losses) on investments		30,678	-	30,678	*(3,655)*
Net income / (expenditure) for the year	8	**33,189**	**(3,967)**	**29,222**	***16,607***
Net movement in funds for the year		**32,829**	**(3,607)**	**29,222**	***16,607***
Reconciliation of funds					
Total funds brought forward		402,746	11,935	414,681	*398,074*
Total funds carried forward		**435,575**	**8,328**	**443,903**	***414,681***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Chorlton Good Neighbours

Balance Sheet
as at 31 March 2021

	Note	2021		*2020*	
		£	£	*£*	*£*
Fixed assets					
Investments	13		355,333		*324,655*
Total fixed assets			**355,333**		***324,655***
Current assets					
Debtors	14	3,324		*2,981*	
Cash at bank and in hand	15	88,514		*88,811*	
Total current assets		**91,838**		***91,792***	
Liabilities					
Creditors: amounts falling due in less than one year	16	(3,268)		*(1,766)*	
Net current assets			**88,570**		***90,026***
Total assets less current liabilities			443,903		*414,681*
Net assets			**443,903**		***414,681***
Funds of the charity:					
Restricted income funds	17		8,328		*11,935*
Unrestricted income funds	18		435,575		*402,746*
Total charity funds			**443,903**		***414,681***

The notes on pages 9 to 23 form part of these accounts.

Approved by the trustees on 23/09/2021 and signed on their behalf by:

Michael Schaefer (Treasurer)

Chorlton Good Neighbours

Statement of Cash Flows
for the year ending 31 March 2021

	Note	2021 £	*2020* *£*
Cash provided by / (used in) operating activities	21	**(13,489)**	***3,917***
Cash flows from investing activities:			
Dividends, interest, and rents from investments		13,192	*14,502*
Cash provided by / (used in) investing activities		**13,192**	***14,502***
Increase/(decrease) in cash and cash equivalents in the year		(297)	*18,419*
Cash and cash equivalents at the beginning of the year		88,811	*70,392*
Cash and cash equivalents at the end of the year		**88,514**	***88,811***

1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), second edition - October 2019 (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The accounts (financial statements) have been prepared to give a 'true and fair view' and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has involved following Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), second edition - October 2019, rather than the Accounting and Reporting by Charities: Statement of Recommended Practice effective from 1 April 2005 which has since been withdrawn.

Chorlton Good Neighbours meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.
The trustees have made no key judgments which have a significant effect on the accounts.
The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

c Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is a treated as a contingent asset and disclosed if material.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

d Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised; refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

e Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

f Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's programmes and activities. The bases on which support costs have been allocated are set out in note 7.

i Operating leases

Operating leases are leases in which the title to the assets, and the risks and rewards of ownership, remain with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

j Fixed asset investments

The charity held an investment property and Income Units in the COIF Charities Investment Fund. The valuation of the investment property is measured initially at cost and subsequently at fair value at the reporting date.

The fair value of the investment property is based on the trustees best estimate, they have determined that the fair value does not differ from the cost price significantly at the year end.

The Income Units are a form of basic financial instrument and are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date using the closing quoted market price. The statement of financial activities includes the net gains and losses arising on revaluation and disposals throughout the year.

The Charity does not acquire put options, derivatives or other complex financial instruments.

The main form of financial risk faced by the charity is that of volatility in equity markets and investment markets due to wider economic conditions, the attitude of investors to investment risk, and changes in sentiment concerning equities and within particular sectors or sub sectors.

k Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

l Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

m Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

n Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

o Pensions

Employees of the charity are entitled to join a defined contribution 'money purchase' scheme. The charity's contribution is restricted to the contributions disclosed in note 9. There were £427 outstanding contributions at the year end (2020: £nil).

2 Legal status of the charity

The charity is an unincorporated charity, registered as a charity in England & Wales on 30/07/1992. The registered office address is disclosed on page 1.

3 Income from donations and legacies

Current reporting period	Unrestricted £	Restricted £	Total 2021 £
Donations	12,538	-	12,538
Manchester Crematorium	3,000		3,000
Southway Housing Trust	500	-	500
Total	16,038	-	16,038

Previous reporting period	*Unrestricted £*	*Restricted £*	*Total 2020 £*
Donations	*14,076*	*-*	*14,076*
Fundraising	*1,635*	*-*	*1,635*
Total	*15,711*	*-*	*15,711*

4 Income from charitable activities

Current reporting period	Unrestricted £	Restricted £	Total 2021 £
Grants			
Manchester City Council			
Wellbeing	50,000	-	50,000
Older People's Neighbourhood Support	-	2,500	2,500
We Love Mcr	-	2,297	2,297
Manchester Wellbeing Fund (NHS)	-	500	500
Neighbourly Limited Community Fund	400	-	400
	50,400	5,297	55,697
Fees and other income			
Fees	734	-	734
Contributions	909	-	909
	1,643	-	1,643
Total	52,043	5,297	57,340

Previous reporting period	*Unrestricted £*	*Restricted £*	*Total 2020 £*
Grants			
Manchester City Council			
Wellbeing	*50,000*	*-*	*50,000*
PCT Wellbeing Exercise	*-*	*6,380*	*6,380*
Neighbourhood Investment Fund	*-*	*900*	*900*
Festival of Manchester Grant	*-*	*150*	*150*
South Manchester Neighbourhood Grant	*-*	*7,500*	*7,500*
Awards For All	*-*	*5,150*	*5,150*
National Lottery	*-*	*400*	*400*
	50,000	*20,480*	*70,480*
Fees and other income			
Fees	*21,937*	*-*	*21,937*
Contributions	*4,121*	*-*	*4,121*
	26,058	*-*	*26,058*
Total	*76,058*	*20,480*	*96,538*

5 Investment income

Current reporting period	Unrestricted £	Restricted £	Total 2021 £
Dividends received	5,306	-	5,306
Rent - investment property	7,886	-	7,886
	13,192	-	13,192

Previous reporting period	*Unrestricted £*	*Restricted £*	*Total 2020 £*
Dividends received	*5,581*	-	*5,581*
Rent - investment property	*8,921*	-	*8,921*
	14,502	-	*14,502*

6 Analysis of expenditure on charitable activities

	Total 2021 £	*Total 2020 £*
Staff costs	63,521	*60,620*
Training	2,431	*2,313*
Office Costs	14,027	*18,874*
Catering	-	*5,590*
Project Costs	4,232	*9,412*
Outings	900	*5,836*
Governance costs (see note 7)	2,915	*3,844*
	88,026	*106,489*

	2021 £	*2020 £*
Restricted expenditure	9,264	*10,515*
Unrestricted expenditure	78,762	*95,974*
	88,026	*106,489*

7 Analysis of governance and support costs

Current reporting period	Basis of apportionment	Governance £	*Total 2021 £*
Accountancy services	Governance	1,170	1,170
Legal and professional	Governance	1,745	1,745
		2,915	2,915

Previous reporting period	*Basis of apportionment*	*Governance £*	*Total 2020 £*
Accountancy services	*Governance*	*1,170*	*1,170*
Legal and professional	*Governance*	*2,674*	*2,674*
		3,844	*3,844*

8 Net income/(expenditure) for the year

This is stated after charging/(crediting):	2021 £	*2020 £*
Operating lease rentals:		
Property	2,500	*2,500*
Independent examiner's fees (net of VAT)		
Accountancy fees	775	*775*
Independent examination	200	*200*
Bookkeeping fees	832	*760*
Payroll bureau	368	*363*

9 Staff costs

Staff costs during the year were as follows:

	2021 £	*2020 £*
Wages and salaries	62,551	*59,109*
Social security costs	-	*619*
Pension costs	970	*892*
	63,521	*60,620*

No employees has employee benefits in excess of £60,000 (2020: Nil).

The average number of staff employed during the period was 4 (2020: 4).

The key management personnel of the charity comprise the trustees and the Co-ordinator. The total employee benefits of the key management personnel of the charity were £33,853 (2020: £34,708).

10 Trustee remuneration and expenses, and related party transactions

Neither the trustees nor any persons connected with them received any remuneration during the year (2020: Nil).

No trustee received travel and subsistence / reimbursed expenses during the year (2020:Nil).

There are no donations from related parties which are outside the normal course of business and no restricted donations from related parties.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2020: nil).

11 Government grants

The government grants recognised in the accounts were as follows:

	2021 £	*2020 £*
Manchester City Council		
Wellbeing	50,000	*50,000*
PCT Wellbeing Exercise	-	*6,380*
NIF Grant	-	*900*
Festival of Manchester Grant	-	*150*
South Manchester Neighbourhood Grant	-	*7,500*
Older People's Neighbourhood Support	2,500	-
Manchester Wellbeing Fund (NHS)	500	-
	53,000	*64,930*

£4,322 (all restricted funds carried forward) relate to the unspent South Manchester Neighbourhood Grant at the year end (see note 17). Conditions attached are to complete the project, which we expect to do in the forthcoming financial years.

12 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

13 Fixed assets investments

	2021 £	*2020 £*
Market value at the start of the year	324,655	*328,310*
Add: additions to investments at cost	-	-
Add net gain/(loss) on revaluation	30,678	*(3,655)*
Market value at the end of the year	355,333	*324,655*
Investments at fair value comprised:		
Investment Property	176,459	*176,459*
COIF Charities Investment Fund	178,874	*148,196*
	355,333	*324,655*

The charity held an investment property and Income Units in the COIF Charities Investment Fund. The property held by the charity is to earn rentals and for capital appreciation. The valuation of the investment property is measured at fair value. The Income Units are carried at fair value.

14 Debtors

	2021 £	*2020* *£*
Prepayments and accrued income	3,324	*2,981*
	3,324	*2,981*

15 Cash at bank and in hand

	2021 £	*2020* *£*
Cash at bank and on hand	88,514	*88,811*
	88,514	*88,811*

16 Creditors: amounts falling due within one year

	2021 £	*2020* *£*
Other creditors and accruals	3,268	*1,766*
	3,268	*1,766*

17 Analysis of movements in restricted funds

Current reporting period	Balance at 1 April 2020 £	Income £	Expenditure £	Transfers £	Balance at 31 March 2021 £
South Manchester Neighbourhood Grant	7,500	-	(3,178)	-	4,322
Awards For All	4,035	-	(1,599)	-	2,436
National Lottery	400	-	(730)	330	-
Older People's Neighbourhood Support	-	2,500	(930)	-	1,570
We Love Mcr	-	2,297	(2,327)	30	-
Manchester Wellbeing Fund (NHS)	-	500	(500)	-	-
Total	11,935	5,297	(9,264)	360	8,328

Previous reporting period	*Balance at 1 April 2019 £*	*Income £*	*Expenditure £*	*Transfers £*	*Balance at 31 March 2020 £*
PCT Wellbeing Exercise	-	*6,380*	*(6,380)*	-	-
Assist Partnership	*1,970*	-	*(1,970)*	-	-
NIF Grant	-	*900*	*(900)*	-	-
Festival of	-	*150*	*(150)*	-	-
South Manchester Neighbourhood Grant	-	*7,500*	-	-	*7,500*
Awards For All	-	*5,150*	*(1,115)*	-	*4,035*
National Lottery	-	*400*	-	-	*400*
Total	*1,970*	*20,480*	*(10,515)*	-	*11,935*

Name of restricted fund — **Description, nature and purposes of the fund**

South Manchester Neighbourhood Grant - to address operational issues, including Covid-19
Awards For All - The Positive Living project
National Lottery - Drama workshops
Older People's Neighbourhood Support - Partnership working with St. Clement's church
We Love Mcr - Covid-19 community respond fund
Manchester Wellbeing Fund (NHS) - Drama workshops

18 Analysis of movement in unrestricted funds

Current reporting period

	Balance at 1 April 2020 £	Income £	Expenditure £	Investment gains/ (losses)	Transfers £	As at 31 March 2021 £
General fund	402,746	81,273	(78,762)	30,678	(360)	435,575
	402,746	81,273	(78,762)	30,678	(360)	435,575

Previous reporting period

	Balance at 1 April 2019 £	*Income £*	*Expenditure £*	Investment gains/ (losses)	*Transfers £*	*As at 31 March 2020 £*
General fund	*396,104*	*106,271*	*(95,974)*	(3,655)	-	*402,746*
	396,104	*106,271*	*(95,974)*	*(3,655)*	-	*402,746*

Name of unrestricted fund	**Description, nature and purposes of the fund**
General fund	The free reserves after allowing for all designated funds

19 Analysis of net assets between funds

Current Reporting Period	General fund £	Designated funds £	Restricted funds £	Total £
Fixed asset investments	355,333	-	-	355,333
Other net current assets/(liabilities)	80,242	-	8,328	88,570
Total	435,575	-	8,328	443,903

Previous Reporting Period	*General fund £*	*Designated funds £*	*Restricted funds £*	*Total £*
Fixed asset investments	*324,655*			*324,655*
Other net current assets/(liabilities)	*78,091*	-	*11,935*	*90,026*
Total	*402,746*	-	*11,935*	*414,681*

20 Operating lease commitments

The charity's total future minimum lease payments under non-cancellable operating leases is as

	Property 2021 £	*2020 £*
Less than one year	2,500	*2,500*
One to five years	-	*2,500*
	2,500	*5,000*

21 Reconciliation of net movement in funds to net cash flow from operating activities

	2021 £	*2020* *£*
Net income/(expenditure) for the year	29,222	*16,607*
Adjustments for:		
(Gains)/losses on investments	(30,678)	*3,655*
Dividends, interest and rents from investments	(13,192)	*(14,502)*
Decrease/(increase) in debtors	(343)	*(1,557)*
Increase/(decrease) in creditors	1,502	*(286)*
Net cash provided by/(used in) operating	(13,489)	*3,917*

Chorlton Good Neighbours

Annual Report 2021

Charity Number 1013285

Management Committee 2020-21

CHAIR	Rev Ken Stokes
SECRETARY	Kate Grand
TREASURER	Michael Schaefer

Others

Christine Bentley

Joan Constable

Andrew Dawson

Angela Downing

Dennis Haughton

Rev Jenny King

Bernard Leach

Philip Lloyd

Chorlton Good Neighbours: Mission statement

CGN works to meet the needs of older people in South and Central Manchester. CGN delivers a friendly, fair, and safe service in which volunteers and paid staff support older people, providing social contact and general support both within the homes of older residents in South and Central Manchester and at activities and events at CGN buildings and further afield.

Chair's Report Rev Ken Stokes

The last year has been another challenging year for Chorlton Good Neighbours just as it has been for everyone. We have all had to cope with the rollercoaster of living with the Covid pandemic. For CGN this has meant having to constantly review and adjust how, and indeed if, we could conduct our activities. As the Chair I want to express my personal gratitude to all our volunteers and staff who have coped admirably with the many and varied restrictions which have made their work harder or sometimes impossible. I am also very thankful for all the volunteers who have been effectively put on furlough and not been able to do their activities but have kept faith with us and have still been there ready to help many months later. There is, of course, one other person who deserves particular thanks and that is Helen Hibberd. Helen's intimate understanding of CGN, of our volunteers, older clients, and staff and of everything in which we engage has ensured that we have been able to make the right decisions at the right time to do as much as possible as safely as possible.

We are now, thank fully, moving to the point where we have a more familiar programme of activities. Yet we are not yet back to normal. Sadly, despite vaccinations the virus is still with us, and we have therefore had to retain some restrictions simply because there will inevitably be some of us who are not vaccinated and a small number for whom the vaccine might not be as effective as we might wish. Some of you may think we are not moving fast enough in loosening restrictions and others may question if we are going too far. Whatever you think please let us know your opinion and we will take your views into account in our decision making.

Many of you will be familiar with the location of CGN office, which for many years has been next to the Egerton Road South entrance of Wilbraham St Ninians Church. At some point soon we will be moving temporarily to what is currently the Church Vestry, so that the Church, our landlords, can renovate and sort out issues in the current base. So, it seems that adaptability is rapidly becoming CGN's watchword. As the saying goes if your life keeps giving you lemons you better quickly learn to make lemonade.

Treasurer's Report Michael Schaefer

This last year has been a major challenge for all of us and it was no different for the financial health of Chorlton Good Neighbours. However, despite our initial fears that we may end up with a substantial loss, I am happy to report that we managed to break even in this financial year. This was a big relief for us, as you can imagine.

Thank you to Manchester City Council for continuing to be our main sponsor at the same level as before. Unfortunately, other sources of funding have reduced in this financial year, so overall we were less well funded than in previous years. This means that we were even more grateful for funding from the Older People's Neighbourhood Support grant, which we shared with St Clement's Church; for funding from We Love Mcr to help with any Covid impact and for funding from the Manchester Wellbeing Fund.

We hope that the reduced overall funding this year is not a sign of things to come, but it certainly shows how quickly financial fortunes can change and how important it is that our financial health is built on as many different sources of income as possible. This brings me to my last, yet by no means least, important point. I want to dedicate this last paragraph, as always, to all of you who donated, or gift aided. Every donation, however big or small, helps CGN and your continued support is greatly appreciated. Without you, it would be so much more difficult to do what we do. Thank you and stay safe!

Co ordinator's Report ……Helen Hibberd

Stop-start has been the name of the game this past year; focussing on what we could do at any moment in time, given the various restrictions, and making the most of any opportunities which came our way to support and engage people.

Things in the past which maybe held less importance for people – such as paper newsletters, phone calls, Christmas cards and gift bags – suddenly felt like lifelines to the outside world and confirmed for members that they were valued and thought of, and that we were all in this together.

Much of the year has been spent in lockdown or with very restricted access to normal life, and this has meant CGN having to find creative ways to engage and support local older residents. Luckily for us, and this neighbourhood, we have a cohort of amazing volunteers and staff who have stepped up to the challenge, despite their own fears and misgivings. They have provided a consistent "listening ear", through regular telephone calls, door step chats or walks to the park, as well as give practical support with odd jobs, shopping, prescription collection and delivery of hearing aid batteries.

Adapting to what was allowed did afford CGN an opportunity to trial and embed **new ways of engaging residents and offering services.**

- Meeting outside at local coffee shops with our 3 community staff has proved successful, and means members have a chance to cement friendships in the smaller groups, as well as gather in more modern surroundings amidst the wider demographic.
- Running smaller 'support groups' has led to the Art group having a session to themselves, rather than with the larger coffee morning, and members are benefiting from this by having more time and quiet to focus on developing their skills with new tutor, Trae England - Shortt, and volunteer Amanda Farrar.
- Having got to grips with zoom and supported some residents to get on line, the twice weekly exercise sessions, monthly positive living group and the history talks all proved viable and have been useful 'stand ins' for sessions normally held on site. That said it has become very apparent that many older residents either do not wish to connect digitally or need a lot of support, and in some cases, equipment, to begin learning or enhancing their knowledge. The case for the two-pronged approach - some Face to Face as well as on line- remains

strong, even though this presents issues with staff time and capacity, but as a positive, it can also widen inclusion and ensure we reach and engage as many older neighbours as possible.

One of our most important roles over the past 12 months has been to keep **communicating with members and volunteers**, either through monthly paper newsletters or emails, or by telephone. Special thanks here to all the volunteers who regularly collected and delivered bunches of newsletters (often knocking on doors at the same time to have a little chat with people) and to the 18 telephone befrienders who have supported over 100 members with regular calls, many now reflecting how relationships have deepened over the months, and people appreciating that they know others better than before. Feedback sessions with volunteers however did highlight some of their challenges, including frustrations around not feeling properly connected, preferring face to face contact, and dealing with news of members' deaths and ill health, outside of the usual supportive peer group setting. Overall, though, volunteering did reinforce the importance of CGN for them and their own need for routines, companionship, and structure, as well as reward them with a sense of being part of something greater, a collective effort, at this unprecedented time.

A recent survey of older members highlighted how valuable regular communications were; people appreciated the office remaining open to take calls, having up to date information and guidelines from local health colleagues, or the council, or leaflets about Test & Trace, Scams or claiming pension credit. Offers to join research studies, local projects, and Q & A sessions about Covid and vaccines on line, meant residents could fill their time meaningfully and feel reassured that there were avenues to have their concerns addressed. 83% of our members reported that they feel more connected to their local community because of being involved with Chorlton Good Neighbours.

Interestingly the survey also highlighted members approaches and feelings about lockdown. Although 20% said they felt ‘lonely’ or ‘sad’, an even higher number (34%) felt ‘they could go with the flow’. Resilience levels seem to have stayed fairly high throughout lockdown for some, but the gradual reopening over recent months evidences a slightly different story with some members not wanting or able to re-engage on site and face to face. The days of our 80 strong coffee attendance at coffee mornings are still far off!

Liaising with local colleagues and organisations remains a priority for the charity so that we do not operate in isolation, and well-established connections have proved invaluable over the past year, especially when we had concerns about members who weren’t coping well or who needed further assessment and support. Links with local health development Co ordinators have been strengthened, and new Focussed Care Practitioners, attached to GP surgeries, have introduced themselves to CGN and we hope they will be another source of support for us/members going forward.

In terms of contributing to neighbourhood life and its development it has been even more important that we continued to work with a wide range of colleagues:

- Buzz who supplied CGN with Winter warmer bags, Vitamin D tablets and small garden packs to distribute
- Age Friendly Whalley Range and Chorlton - we support monthly zoom meetings to look at issues in the neighbourhood and have worked together to produce information leaflets to residents who were anxious about re engaging with activities. The International Older People’s Day October 2020 saw CGN members being photographed volunteering or meeting out and about, reinforcing the message about older age having many positives and older residents well able to make meaningful contributions to community life.

- Chorlton Virtual Arts festival in September 2020 – 6 members of our Drama group made a film talking about Chorlton and where they particularly enjoyed visiting, and this was shown virtually over the key weekend, with feedback reflecting appreciation of older members ability and desire to take part.

- Our Streets Chorlton- contributing to initial discussions and carrying out a social mapping exercise
- Chorlton Bike Deliveries supported CGN to deliver 100 creative culture packs to residents, and CGN members have been feeding back about the potential for Trishaw rides in Chorlton.

Volunteers – well, what can you say except emphasise how totally amazing they have been. Our 46 befriending volunteers have maintained regular contact with their older members, mainly over the phone or via Zoom during complete lockdown or carried out doorstep chats or walks out to the park or round the block. This has been vital unseen work, reassuring our more isolated older residents that they haven't been forgotten, and that they had a link to the outside world and the local neighbourhood. Two thank you sessions with local Councillors Eve Holt and Dave Rawson highlighted volunteers' commitment and resilience despite occasional feelings of personal doubt and frustration. Many older members reflected in the survey how much they appreciated volunteers' efforts and kindness.

CGN is one of the best things I have come across. They are there for you 24/7 and couldn't do more to help

CGN are very understanding of each person they know. They try to suit and accommodate everyone's needs. It is a comfort to know they are just on the other side of the phone.

I'm very satisfied with and grateful for all the help I've been given, especially during lockdown. It makes me feel safe because I know CGN is reliable and there when I need help.

Funding, Fundraising and Partnership working: CGN remains grateful to MCC for its financial support, especially as income from activities has naturally dropped. We successfully completed an extension proposal form which means funding is secured on current levels until the end March 2022. We continue to work towards the following 3 outcomes for the council funding and they remain relevant even in the pandemic.

1. *Increase volunteering*
2. *Support new and current residents to engage with services and activities*
3. *Support older residents to contribute to the neighbourhood and city life and the Age Friendly agenda*.

We continue to need and appreciate financial support from other sources and thank especially the following:

Unicorn, Manchester Crematorium, Southways Housing, and the board of the Chorlton Green Festival who nominated CGN for funds when they wound up the organisation and to GMMHT, to fund the films made by the drama group for the Chorlton Virtual Arts festival.

Interestingly we have seen more opportunities for partnerships to apply for funding and although there are certain challenges and hurdles to overcome, and initial time-consuming joint meetings, there are real benefits in sharing workers and good practice, and just strengthening community cohesion. CGN recently successfully bid with Didsbury GN and Assist Care group for some Covid Impact Funding, and this has enabled us to fund some small support group activities, plan organisational resilience workshops for trustees and Co ordinators, and begin addressing digital inclusion issues with the help of a shared part time worker.

The OPens funding partnership with Whalley Range Forum and The Place, Fallowfield has meant us all adapting our original plans because of Covid restrictions, but CGN's partnering with St Clements Church has eventually proved fruitful, in that twice monthly Positive Living Group sessions are now held at the church for their 'lunch club' members, and a successful afternoon Tea took place over the summer. CGN also partnered with Alexandra Park Heritage group to ensure delivery of their books and calendars.

Individual members and their families often send in donations, and we appreciate them all – large and small. Special thanks also go to volunteer Trish Kelly who is more than half way through her fundraising walk for us, aiming to complete the equivalent of 840 miles Lands' End to John O Groats trek. So far, she has raised £1900 and covered 800 miles. Such a brilliant effort, thank you Trish and please let's keep supporting her …

Going forward:

Obvious challenges centre around **rebuilding the group back to previous levels and numbers**, albeit in a different way in some areas. It is likely we will continue with zoom history talks, trustee meetings and two on line exercise sessions at least until the end of the year, if not longer. Most of the smaller group activities have now restarted and we hope, if there are no further lockdowns, that we can gradually re introduce the remaining larger activities such as the Sunday teas and day trips, though this is likely to be next year now. It is a slow, steady process, with care and thought still needed at every stage.

The members survey highlighted a couple of areas to address including:

Following-up with individuals regarding the online support requested in recognition of many services increasing their online access (e.g., accessing a GP).

Gathering further qualitative feedback to better understand the reasoning for neutral responses to impact questions.

Gathering further qualitative feedback from members and volunteers to better understand if and how people want 'to contribute' to their local community.

The office base at WSN needs updating so we will be operating out of another room in the Church, for a year at least, whilst the renovations take place.

As **volunteers begin to return to on site activity, it is evident some are re assessing** what they wish to be involved with, even reducing their involvement. A couple of drivers have expressed a wish to stop, so we will need to fill those gaps to ensure our least mobile members can access activities.

The **Trustee board** will be undertaking some organisational resilience workshops with DGN and Assist Care Group and will continue to be open to seeking new trustees with specific skill sets.

There has been an incredible amount to be proud of this past year, and many people we are so incredibly grateful to, but we balance that with remembering those who are no longer with us, and whose life and contribution we could not celebrate in the usual way. Let us hope the next 12 months are a time for renewal and a re-energising of our mission, so that we stay truly 'Good Neighbours' to each other and to those who are yet to join us.

Special thanks

- To All CGN volunteers for whatever help you gave and continue to give
- To our brilliant community staff – Moira, Diane, and Phil (and Frank for covering Phil's sick leave) – for your kindness and steadfastness to some of our more isolated older clients
- To Wilbraham St Ninians Church for housing us
- To Cathy Bangs, Peter Flynn, Diana Cullen, Marianne Spry and Hilary Wilson for supporting me in the office, and to Hamish Mackay for his banking support. Good luck Cathy on your move down south – I will miss your help so much!
- To Katherine Reynolds for designing and overseeing the members survey
- Debra McCallion and the Tuesday Group volunteers (Rachel, Ayako, Maggie, Sarah, Doreen, and Marianne) for the extra lengths you all went to over the past year to support various members of your activity groups.
- To the CGN trustees, for your commitment and support during one of the most challenging times the group has known.

Helen Hibberd MBE, Co ordinator

****

Total Residents supported this past year: 444

Ethnic Origin	
Asian British	4
Black British	11
Black Caribbean	9
Middle Eastern	2
Other	3
Other African Background	2
Other White	22
Pakistani	5
White – English / Welsh / Scottish / Northern Irish	345
White – Irish	22
Not Known	19

Age	
Less 65	38
65-74	84
75-89	175
90+	68
Unknown	79

Gender	
Female	325
Male	118
Don't identify with birth gender	1

Ward	
Chorlton	171
Chorlton Park	108
Whalley Range	46
Other Manchester Wards	14
Non-Manchester	52
Unknown	53

Miscellaneous
60% consider themselves as having a long-term health condition/disability. 11 older clients also support CGN as volunteers

Volunteer support this past year: 89

Gender	
Female	66
Male	23
Don't identify with birth gender	0

Age	
Less than 40yrs	18
40-64	34
65-74	26
75+	11

Ward	
Chorlton	43
Chorlton Park	16
Whalley Range	13
Other Manchester wards	5
Non-Manchester	12

Miscellaneous
Many people tend to think that our volunteer workforce is mainly older, retired people but figures suggest they formed only 41% of the total this past year.

Ethnic Origin	
Asian British	2
Black British	0
Other	1
White – English / Welsh / Scottish / Northern Irish	77
White other	5
White – Irish	4

Volunteers

Volunteers form the backbone of the charity, offering time and support at all levels of the organisation. There never seems to be a shortage of inquiries about volunteering though there has been less over the past year, (28 calls) and once the initial stages of the pandemic were over. Data collected shows only 89 out of the total 110 volunteers listed helped this year; for some older volunteers - they didn't feel able to commit to anything, and younger ones usually supporting on site activities, monthly Sunday teas and Day trips with transport, were not really able to engage.

9 new volunteers were taken on, many joining in with befriending or doing odd jobs or helping at the small support groups.

CGN continues to take care in the placement of volunteers, being considerate of people's background, skills, and experience. For example, we have been fortunate that new volunteer Rory has the skills to tackle small DIY and plenty of odd jobs, Katherine's background meant she was able to advise and oversee the design and write up of the members survey, and we continue to appreciate those with specific skills in IT such as Hamish who runs the banking spreadsheets, and Bernard with the website.

Our grateful thanks also to those volunteers who sit on the Trustee Board, having had an exceptional year making tricky decisions about when, how, and what to re-open, and ensuring the charity operated in the safest way for its clients, staff, and volunteers.

During the year, 4 volunteers came off the books and some have re thought their input, reducing their time or supporting an activity in a different way. Special mention here goes to retired volunteer Marion Howard who died earlier this year. Marion epitomised CGN in so many ways and was such a lovely gentle lady, giving 18 years' service to the group.

Training and support; Volunteers can access support from the co ordinator 24/7 and are invited to catch up sessions with trainer Debra McCallion. Individual telephone support was given to 20 befriending volunteers during the year as well as small group zoom sessions.

What does it mean to people to come back on site to an activity?

Trustee Joan who comes to Thursday coffee mornings says “It is a real treat, just to have an hour away from the house, meeting different people. Nuri echoes this sentiment “It’s heaven to come and see my friends”

Volunteer Mary who has covered for Marguerite at the Thursday Art group reflects “It is just brilliant to see people. I am just so happy to see everyone”

Monday Exercise class participants Louise and Mary say “It means everything; it stops us from staying indoors, and gives us something to look forward to; it’s a great start to the week “

Friday gardening club and coffee shop participant Jenni reflects “it means more freedom, fellowship and catching up with friends. As I join in with both the activities it means I have a full day out of the house, meeting up with 2 different groups of people and it is great”

Community Worker's reports

Older men's worker Phil Barrett reflects:

Part of my role is to reduce isolation and loneliness amongst older men. Currently I support 15 men between the ages of 60-89, although I have worked with clients who are older. I visit people in their own homes, have a chat, make them a cup of tea, and offer practical support such as escorting them to shops or collecting prescriptions. This photo is of me with Leslie. During lockdown it has been particularly difficult to meet the needs of these clients as for many months we could not really go inside their homes, but chatted on the door step, although being a key worker allowed us more access than some people may have had.

I also meet a small group of older chaps at a local coffee shop each week, and it has been beneficial to sit outside and catch up, especially in the lovely weather. Overall, I feel the older men have coped very well with the restraints that have been put in place to combat the pandemic

Many thanks also to Frank Hibberd who covered Phil's sickness absence for 5 months

Community worker Moira Bowater reports:

Throughout the pandemic my role supporting 20+ clients, aged 62-99yrs, continued with the necessary restrictions in place. Most have a good level of mobility and have remained active and were able to get out and about, others with less mobility have had to remain at home and have had reduced social contacts. I have stayed in regular contact with all my clients and have been able to help and assist them by doing shopping, having a doorstep chat, and assisting them with anything they needed. For those clients unable to leave their home; I have visited more frequently, and they have said they have looked forward to my visits and chats. Overall, despite the restrictions they have all remained positive, well, and resilient.

When easing of restrictions occurred, I met with a small group of clients at a local café for coffee which has been successful and positive. One lady described it as "the highlight of her week". Another lady who moved to the area from Devon just weeks prior to the initial lockdown in March 2020 recently started to attend the café meet ups and said this had been the first opportunity she has had to meet with new people.

On another occasion recently I took one lady to meet up with a friend she sat with at the coffee mornings at Chorlton Good Neighbours, and they had a good catch-up chat outside, which boosted them both after no contact for 18 months and both expressed their gratitude.

Despite the restrictions it has been a privilege to continue my role.

Here's a photo of me with Muriel, who was a volunteer with Chorlton Good neighbours for over 20 years, so it feels good to give our support to her in return.

I visit Muriel every week and she has remained housebound for the entire pandemic, but despite this she has remained happy and positive and is a pleasure to visit and chat with.

Visiting Support worker Diane Dixon reflects:

Over the past year I have carried on with my companionship visits, most of which have taken place in people's gardens, on doorsteps, in their homes or at cafes. Slowly over time I have also begun to take people out into Chorlton. Many were feeling tentative about going out at first, but once they had been out a few times their confidence quickly returned.

One lady said about my encouraging her to come to a local cafe every week '*I would have stayed in, I wouldn't have gone out at all ' 'Mentally and physically it's done me good '*

I now have regular coffee trips and meet ups which people are really enjoying.

Another lady said, '*I'm glad to be going out and it's nice to see your face at the door'.*

The worst thing about the last 18 months for most of the people that I visit has been the lack of social interaction, and it is lovely to see people getting so much enjoyment out of reconnecting with their friends and from trips out to coffee shops. One of the ladies said about the cafe meet ups that *'we support one another 'and that she 'feels less anxious, things seem more normal* '.

I have also encouraged friends to meet up by taking them to visit each other at their own homes or to sit outside in their gardens eating ice creams or with cups of tea and biscuits whilst they chat. I have passed messages between people, birthday cards and magazines, keeping the connection going between friends.

I asked one of the ladies how she felt about the visits, and she said they were a 'life saver ', which really brings home the importance of how much we all need connection with others, and how valuable a service is being provided by CGN.

Activities and Services: status as of August 2021

Thursday Coffee Morning 10.00- 11.30am on site

Attended by up to 15 members and volunteers as a support group, but latterly nearer 40 on the lifting of restrictions. Coming soon a digital drop in from 10-11.30am with IT support worker Aidan McIlroy. Thanks this past year in particular to regular volunteers Kay, Keith, and Cathy.

****

Exercise classes: Monday 1.30-2.20pm, with Karen Tynan and Friday 10-11am with Don O Connor. On site 2 weekly classes in a graded system, with experienced instructors, aimed at preventing falls, building muscle strength, stamina, and flexibility. Use of weights and stretch band, some transport provision for Friday class.

2 x Zoom sessions with Karen Oakes Tuesdays and Thursdays 11-12. Mainly seated but some standing work to improve balance. Use of weights, balls, and resistance bands

****

Friday gardening Club: 10-1pm. Facilitated by gardener Geraldine Wall, this small group meet each week to socialise with a coffee, tell jokes, share news and do a bit of potting in the greenhouse and planting of flowers and vegetables and fruit in the garden area. Meet all weathers.

Monthly Sunday Teas: 4-6pm for 35-40 older residents, with hot meal, entertainment, raffle, and bingo. Volunteer support and transport available

Currently on hold

****

Monthly history talks: First Thursday in the month 1.30-2.45pm. Meetings via Zoom

Speakers presenting on a range of topics appealing to anyone with an interest in history. Recent talks have included the History of the Towers Estate in Didsbury and Experts from the Manchester Museum also presented on the 3 Manchester Botanists and Egyptology. Thanks to volunteer Bernard Leach for IT support and chairing the meetings.

****

Melodics Singing group: Every Thursday 11.30-12.30pm.
CGN members coming together to enjoy singing and some company. Led by volunteer Leah Cavanagh. **Please come and join them!**

Recently re started early September

****

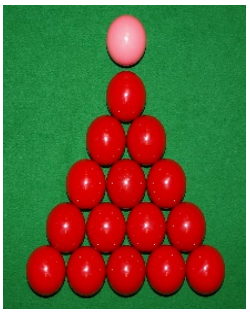
Monthly Positive living Group: usually first Monday in the month. On site

25 regular participants meet to share strategies for living confidently and positively. Topics dealing with ageing, theories of happiness and wellbeing, and how to listen more deeply, chosen by members and session facilitated by Life Coach Debra McCallion.

Day trips and big parties: various throughout the year, included coach trips for 51 people to the seaside, country pubs and places of interest. Spring and Christmas Sunday parties for 65 residents, and Christmas party for 100 at Houghend Police social club.

Currently on hold

****



Tuesday Snooker Group 2-3pm: Held at South West Manchester Cricket Club. Ideal for a small group of older gentlemen to meet round two snooker tables each Tuesday afternoon for chat and potting the balls. Led by Older men's worker Phil and volunteers David and Francis. Just turn up or inquire with CGN Co ordinator

Restarted August 2021

****

Drama workshops: On site various 10-week courses for anyone wanting to have a laugh, learn new skills and be with a great group of people willing to have a go. Led by experienced practitioner and actor Nakib Narat.

The group are currently rehearsing a radio play called Kerfuffle towers, which will be presented during Chorlton Arts festival in September.

****

Transport to appointments and onsite activities: many of our older members received one-off support to access banks or medical appointments, and we are beginning to resume support to onsite activities such as coffee mornings and Friday exercise class.

Tuesday Group 10-11.30am for local parents: On site during term time This group aims to offer support to first time parents, those new to the area or without families. Brilliant support this past year from 6 local volunteers; our thanks to Rachel, Ayako, Maggie, Sarah, Marianne, and Doreen.

Over the summer this group met at various local parks each week, arranged through Tuesday group volunteer, Rachel

****

Thursday Art Group 1-2.30pm on site.

Facilitated by new art tutor Trae England - Shortt, with support from art volunteer Amanda, the group start with mindfulness doodling to music, moving on to creating various works around different themes. Currently producing work for a small art exhibition during the Chorlton Arts festival in September. Thanks to volunteers Marguerite and Peter for making drinks and taking the register.

****

1-1 home visiting and befriending: this past year, 46 volunteers have each been involved with supporting around 50 older clients**,** regularly keeping in touch with them through door step chats, walks in the park or over the telephone. Indoor home visits have now resumed and offer volunteers the chance to support with odd jobs, such as changing lightbulbs, repotting plants and doing some small fixing and mending

Chorlton Good Neighbours

Statement of Financial Activities
for the year ended 31 March 2021

	Unrestricted funds £	Restricted funds £	Total funds 2021 £	*Total funds 2020 £*
Income from:				
Donations and legacies	16,038	-	16,038	*15,711*
Charitable activities:				
Support services	52,043	5,297	57,340	*96,538*
Investments	13,192	-	13,192	*14,502*
Total income	**81,273**	**5,297**	**86,570**	***126,751***
Expenditure on:				
Charitable activities:				
Support services	78,762	9,264	88,026	*106,489*
Total expenditure	**78,762**	**9,264**	**88,026**	***106,489***
Net income/(expenditure) before net gains/(losses) on investments	2,511	(3,967)	(1,456)	*20,262*
Realised gains/(losses) on investments	30,678	-	30,678	*(3,655)*
Net income/(expenditure) for the year	**33,189**	**(3,967)**	**29,222**	***16,607***
Net movement in funds for the year	**32,829**	**(3,607)**	**29,222**	***16,607***
Reconciliation of funds				
Total funds brought forward	402,746	11,935	414,681	*398,074*
Total funds carried forward	**435,575**	**8,328**	**443,903**	***414,681***

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Chorlton Good Neighbours

Balance Sheet
as at 31 March 2021

	2021		*2020*	
	£	£	*£*	*£*
Fixed assets				
Investments		355,333		*324,655*
Total fixed assets		**355,333**		***324,655***
Current assets				
Debtors	3,324		*2,981*	
Cash at bank and in hand	88,514		*88,811*	
Total current assets	**91,838**		***91,792***	
Liabilities				
Creditors: amounts falling due in less than one year	(3,268)		*(1,766)*	
Net current assets		**88,570**		***90,026***
Total assets less current liabilities		443,903		*414,681*
Net assets		**443,903**		***414,681***
Funds of the charity:				
Restricted income funds		8,328		*11,935*
Unrestricted income funds		435,575		*402,746*
Total charity funds		**443,903**		***414,681***

Approved by the trustees on 23/09/2021 and signed on their behalf by:

Michael Schaefer (Treasurer)

Thank you to all the volunteers who stepped up and supported local people this past year

Sue Angelidis
David Balderstone
Cathy Bangs
Christine Bentley
Juliet Birkbeck
Amelia Boon
Carol Blishen
Sarah Brewerton
Arthur Brandreth
Pam Carter
Kathy Castle
Jane Cheshire
Lianne Cleary
David Clarke
Janice Clinning
Joan Constable
Merryn Cooke
Diana Cullen
Andrew Dawson
Angela Downing
Kevin Duffy
Claire Ferguson
Chloe Fisher
Suzanne Fisher
Peter Flynn
Jill Fraser
Francis Gomes
Kate Grand
James Grace
Katrina Hann
Dani Harris
Rachel Harrison
Annette Haworth
Maggie Humphries
Leo Hussey
Lucy Illingworth
Trefor Jones
Carol Keating
Trish Kelly
Rachel Kemp
Louise Kennedy
Rev Jenny King
Matt Kirk
Doreen Kirven
Marguerite Koefman
Rachel Lapington

Bernard Leach
Philip Lloyd
Ann & Hamish MacKay
Liz Manning
Victoria Mansfield
Lisa Mather
Lynne May
Jennifer McAfee
Gemma Millar
Sarah Mitchell
Kerry Moorhouse
Julie Mullally
Karen Nolan
Rory Oldroyd
Mary O'Mahony
Sean O'Meara
Rosie O'Neill
Aisha Payapilly
Steve Purver
Katherine Reynolds
Kay Roberts
Gerry Rock
Rose Rodriguez
Teresa Romagnuolo
Jenny Ruff
Emily Sayle
Michael Schaefer
Allison Sheard
Caroline Shearman
Kiona Simpson
Elke Sims
Joanne Sloan
Ayako Somers
Marianne Spry
Rev Ken Stokes
Jacqui Swain
Joe Sykes
Helen Taylor
Casey Thomas
Fran Thomas
Anna & Mike Todd
Keith Walsh
Barry Whitmarsh
Hilary Wilson
Ray Wood

Chorlton Good Neighbours

Annual Report 2021

Co-ordinator
Mrs Helen Hibberd MBE

Hours Open
Monday - Friday
9.00am – 12.30pm

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