

St Andrew's Hospice Limited
(A Company Limited by Guarantee)

Audited Annual Report and Financial Statements
For the year ended 31 March 2023.



Company Number: 02710865

Charity Number: 1011117

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For the year ended 31 March 2023

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ACKNOWLEDGEMENTS

The Trustees sincerely thank St Andrew's Hospice's partners, supporters and donors for their ongoing support.

Members of the public who donate and raise funds for St Andrew's Hospice, whether through taking on fundraising challenges, leaving a gift in their will or by donating directly, provide a vital source of income for our work for which we are truly grateful.

We are also most grateful to our corporate partners who similarly support us in a wide variety of ways from corporate volunteering to fundraising activities.

We would like to thank all the charitable trusts, foundations and grant funders whose support has also been invaluable in enabling us to fund projects that we might not ordinarily have been able to.

We thank our Vice-Presidents for their ongoing commitment to St Andrew's Hospice.

Finally, we must thank our staff and volunteers who continue to go above and beyond to contribute to ensuring as many people as possible get the high-quality end of life care that they deserve.

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CHARITY INFORMATION

Company number
02710865

Charity number
1011117

Registered Office
St Andrew's Hospice
Peaks Lane
Grimsby
DN32 9RP

Vice Presidents

Mr I Davey
Mr H Greenwood

Directors

Ms R Harvey Chair
Mr I Hargreaves Vice Chair
Mr D R Hatfield (Resigned 11/4/23)
Mr N Tranter
Mrs J Bake
Mr A Millson
Ms P Spaight
Mr M Wade
Mr M Esmiley
Dr T Salisbury (Resigned 16/11/22)

Senior Management Team

Michelle Rollinson
Geoff Jago
Lesley Charlesworth-Browne
Karen Higgins
Shelley Lambert
Jacqui Hall
Soraya Jenney

Chief Executive
Head of Finance
Deputy CEO
Director of Clinical Services
Director of Governance and Quality
Director of People and Operations
Head of IT and Digital Transformation

Solicitors

Wilkin Chapman Grange
New Oxford House
Town Hall Square
Grimsby
DN31 1HE

Auditors

BHP LLP
Rievaulx House
1 St Mary's Court
York
YO24 1AH

STATEMENT FROM THE CHAIR OF TRUSTEES

Welcome to St Andrew's Hospice's Annual Report for 2022-23. As Chair, I look back with a sense of pride on a rich and eventful twelve months for the Hospice, and ahead to a crucial and challenging period for our organisation, and for the wider health and care sector.

This report demonstrates how, building on the accomplishments of previous years, we have continued to deliver and design services in response to the needs of the community, with the patient and their family at the very centre of all we do. It is a reflection of how we strive, year on year, to improve the quality and responsiveness of our specialist palliative and end-of-life care services to our patients and those important to them. This is an opportunity to celebrate our successes, learnings, and achievements through challenging economic times.

The landscape of hospice care is ever changing with challenges of income generation and increasing cost pressures. In an era where charitable giving has been hit by austerity, and where research is clearly indicating that demand for services is growing; costs have also increased due to further NHS pay rises having an impact on the recruitment and retention of hospice staff, and by greater regulation and the demands of commissioners and quality inspections.

St Andrew's is an independent Hospice charity that delivers its services to NHS patients in our local area, without charge. We are funded principally by the enormous generosity of our local community, supported by NHS Humber and North Yorkshire, and NHS Lincolnshire, Integrated Care Boards (formally North East Lincolnshire CCG and Lincolnshire CCG).

Despite the current economic climate, the Hospice has continued to provide a high-quality service and remains financially sound. Our resilience and adaptability have continued to be key to our success, and our teams continue to strive for excellence in all they deliver. It's been another difficult year, but every person has risen to the challenge and as a result we have continued to provide the very best end of life care for our local communities.

We continue to evolve and reflect the pace of change in the NHS to move to a more collaborative approach, we are looking to the future and our priorities. Work has begun on our next strategy that will cover the period from April 2024, our 45th year. We're engaging with staff and volunteers across the charity, our partner organisations, along with our wider community, to map the way forward for our Hospice, community services and wider charity.

From a financial perspective, we have again seen the benefit of an emphasis on our Charitable Trusts, Foundations and Grant fundraising which has enabled us to undertake expenditure and projects that we might not ordinarily have been able to. In the year to 31st March 2023 we have accounted for £552,753 of funds from these sources; a record year, some of which will sustain multi-year projects when drawn from the £394,641 of total restricted funds.

We were very grateful to receive £296,177 this year from the NHS England Children's Hospice Grant programme.

Our Trading Company produced £1,950,088 an increase of some £367,158 year on year – to aid the reader, these figures may not be immediately visible as the calculation comprises "Donations- retail Gift Aid sales" plus "Income from retail operations". Splitting the income is a requirement of the reporting rules for Charities but could be misleading in establishing the full picture and contribution of our retail activity.

Total expenditure over the year rose by £438,941 (from £4,983,333 to £5,422,274). This increase is significantly due to the increases in salaries of over £253,000.

At the end of the year there was a deficit of £120,641 primarily because of increasing costs as noted above. The deficit figure does, however, include non-cash movements (depreciation) of £382,324 and thus our cash position for the year is a positive one.

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STATEMENT FROM THE CHAIR OF TRUSTEES

I am extraordinarily privileged to be the Chair of such a vibrant and innovative organisation, and I look forward to what's in store in 2023/24. Our dedicated and passionate people provide excellent care for every person who touches our services.

I would like to thank my fellow Board members and our dedicated staff and volunteers for their hard work and determination in keeping St Andrew's Hospice thriving and for continuing to deliver high standards of care and support for our patients and community.


Rachel A Harvey (Oct 26, 2023 15:06 GMT+1)

.....
Rachel Harvey
Chair, St Andrew's Hospice

St Andrew's Hospice Limited **(A Company Limited by Guarantee)**

Annual Report and Financial Statements **For the year ended 31 March 2023**

REPORT FROM THE TRUSTEES

The Trustees present their annual report, strategic report and the audited consolidated financial statements of the charity and its subsidiary for the year ended 31 March 2023. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" in preparing the annual report and financial statements of the charity.

The financial statements have been prepared in accordance with the accounting policies set out in notes to the accounts and comply with the charity's governing document, the Charities Act 2011 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland published in October 2019.

Company status

The charity is constituted as a company limited by guarantee and is therefore governed by its Articles of Association. The liability of the members in the event of the company being wound up is limited to £1. The company is a registered charity and acts entirely as a non-profit making organisation.

Objectives and activities

The charity was registered in 1980, after the formation of a group of dedicated local people in 1979, their inspiration being prompted by a national conference on the growth of the Hospice movement. They all felt that if there was a better way to respond to the needs of the terminally ill and their families, then every effort should be made, however daunting the challenge. As early as 1980, day care was offered once a week in 'borrowed' premises. A property was purchased in 1983, and by December 1986 both in-patient and day care for adults was operational. It wasn't until 1999 that the need for care of children and young people was identified, and the children's unit opened in 2001. In 2014/15 significant redevelopment took place on our site in Peaks Lane, to provide improved purpose-built facilities for our patients, encompassing all services for both adults and children under one roof.

How our activities deliver public benefit

The main areas of our charitable activities are caring for people of all ages with a progressive life-limiting illness and also supporting their families and carers. All care is offered without charge to patients.

Information included in the other sections of the Annual Report identifies, in more detail, the public benefit that the Hospice provides. Much of it is taken from our Quality Accounts which are prepared annually for NHS England.

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance "Public benefit: running a charity (PB2)". In particular, we consider how our planned activities will contribute to the aims and objectives we have set.

Our primary aim

"To promote the relief of sickness by such charitable means as the Company shall from time to time think fit" (Articles).

St Andrew's Hospice provides specialist palliative and end of life care for babies, children, young people and adults who have a progressive life-limiting or life-threatening illness.

Specialist palliative care is an approach that improves the quality of life of patients and their families facing the problems associated with life-threatening illness, through the prevention and relief of suffering by means of early identification and impeccable assessment and treatment of pain and other problems, physical, psychosocial, and spiritual. Palliative care:

- provides relief from pain and other distressing symptoms.
- affirms life and regards dying as a normal process.
- intends neither to hasten or postpone death.

REPORT FROM THE TRUSTEES

- integrates the psychological and spiritual aspects of patient care.
- offers a support system to help patients live as actively as possible until death.
- offers a support system to help the family cope during the patient's illness and in their own bereavement.
- uses a team approach to address the needs of patients and their families, including bereavement counselling, if indicated.
- will enhance quality of life and may also positively influence the course of illness.
- is applicable early in the course of illness, in conjunction with other therapies that are intended to prolong life, such as chemotherapy or radiation therapy, and includes those investigations needed to better understand and manage distressing clinical complications.

Our mission, vision, and values



“As custodians we strive to preserve and enhance the reputation and brand of St Andrew's Hospice for the future, ensuring we are advocates for our values and purpose at all times.”

We will achieve these by:

- demonstrating concern for the holistic care of the patient, and to offer support not only to the patient, but also to those who care for them, both during illness and into bereavement.
- communicating and liaising with all involved in the care of the patient, ensuring an integrated, seamless service is provided.
- valuing the dignity and individuality of all patients and their rights to self-determination.
- providing a flexible approach to care, wherever possible, in a manner and place of the patient's choosing: support in the early stages, in-patient and wellbeing service, clinics and support at home.
- generating commitment and teamwork, bringing together the expertise and skills of a multidisciplinary team to meet the highest possible standards, addressing the patients' medical, nursing, social, emotional and spiritual needs, thereby enhancing the quality of life of the patient, and supporting those who care for them.
- providing continuing education and training opportunities for all staff in order to develop commitment, expertise, specialism, innovation and the sharing of knowledge.
- developing St Andrew's Hospice as an education, training and resource unit offering placements to students from all disciplines.
- ensuring the quality and standard of service is of a consistently high level, undertaking regular audit and responding to changing needs.
- providing the most effective care in the most cost-efficient manner.

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- being respected by health care professionals for the excellence of our service; to be respected by the public for our open and ethical behaviour, and for our dedication to the highest possible standards of care.

Our Strategic Commitments

Our key commitments



Our criteria for care

Anyone, of any age, with a progressive life-limiting illness can access the services offered at St Andrew's Hospice.

Driving force

There are currently many local people not accessing hospice care due to their lack of understanding regarding the care that hospices deliver.

We want to change peoples' perceptions regarding hospice care. We can offer our expert service to benefit many more local people.

Services

The care and support teams at St Andrew's Hospice consists of professionals with expertise and training in palliative care. As well as having access to Palliative Care Consultants for both adults and children, Specialist Doctors and Nurses, a wide range of therapists and allied healthcare professionals are employed, such as Physiotherapist, Palliative Care Social Workers, Lymphoedema Specialists, Complementary Therapists, and a Therapeutic Activities Co-ordinator, making up the multidisciplinary team. The care and support teams are fully integrated with the administrative staff, and closely supported by volunteers in all departments.

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Patients accessing either the Adult or Children's services have access to a comprehensive range of facilities and care, including emotional and social support, sensory equipment, hydrotherapy-spa pool, gym, quiet reflective gardens, memory making activities, friendships and peer support, therapeutic activities, cinema, and so the list goes on.

Families and carers can access emotional, social and bereavement support as well as Carers and Children and Young Peoples Groups. Parent and Patient/Carer Forums are established and are working well, ensuring that service delivery planning and facility design is coproduced by patients and carers.

Adult service

We are proud to offer individualised, compassionate holistic care to everyone, in our local community who needs us. We support our patients and their families through their entire journey; from the moment they receive a life-limiting diagnosis through to inpatient stays and even ongoing bereavement support.

Inpatient Care

The adult inpatient unit at St Andrew's Hospice is a welcoming, homely environment where patients can receive round-the-clock care and support. We provide symptom control, respite, rehabilitation, and end-of-life care for people over the age of 18, with a life-limiting illness.

Our inpatient unit has 12 single, ensuite rooms, all of a high standard and with views and access into beautiful gardens.

Wellbeing Services

Our Wellbeing Support Services help people to live well by being as in control of their condition as possible and, where appropriate, achieve the things that are important to them.

Patient needs are assessed, and a programme of care is developed to meet their individual needs through one to one or group work e.g., physiotherapy, complementary therapy, arts and crafts, gardening.

Family Support and Bereavement Care

Support for patients and families is provided through our social work and bereavement teams as needed.

Andy's Children's Services

Care is provided for children and young adults who have a progressive life-limiting or life-threatening condition. We help families to "make each day count" and enable every child to live life to the fullest, creating lasting memories and leaving their mark on the world.

Andy's provides palliative care to children living in Northeast Lincolnshire, North Lincolnshire, Lincolnshire, Hull and the East Riding, both at our specialist purpose-built Hospice and in the child's own home. We welcome children from birth to the age of 25 years, when we support them to transition to our adult services at St Andrew's Hospice, or other adult services within their local area.

Care is provided through our 4 inpatient beds, our outpatient services or through our Hospice at Home and Community services. Each of these services supports respite, rehabilitation, symptom control and end of life care. There are also therapeutic activity groups organised using themes.

Regulation

Care Quality Commission (CQC) suspended their routine inspection programme in March 2020 in response to Covid-19 and are not intending to resume it for the immediate future. They have continued to use a mix of onsite and off-site monitoring to ensure the public have assurance as to the safety and quality of the care they receive.

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In accordance with this approach CQC carried out a review of the data available to them about St Andrew's Hospice, Adult and Children's Services on 6 July 2023.

They have not found evidence that they need to carry out an inspection or reassess their rating at this stage.

Other regulators to which we are registered are the Gambling Commission, for the St Andrew's Hospice Lottery, and the Charity Commission. The Gambling Commission carried out an inspection six years ago and no material issues were identified.

Fundraising

In the years since the 2015 Etherington report, the world of charity fundraising has seen increased scrutiny around some of its practices. The subsequent introduction of the Code of Fundraising Practice (the code) by the Fundraising Regulator is a means by which charities can voluntarily register and demonstrate their commitment to good practice. St Andrew's Hospice Ltd has chosen to voluntarily register with the Fundraising Regulator and is compliant with the code. The Hospice uses the code to support and guide our fundraising work and, its provisions are woven into our operational / campaign / event planning approaches, and our audits; this includes training for fundraising staff.

The Hospice also has a policy and procedure infrastructure which includes (amongst other things) a Vulnerable Persons Policy and a Fundraising Policy; these policies reflect the requirements of the code and wider regulation (for example the Lottery and the Gambling Act) and are audited to ensure that our practices are in alignment.

The code and the Hospice's overall policy infrastructure guide our Marketing, Communications and Promotional activities, some of which informs how the public might engage with our campaigns, participate in raising funds or, donate to the Hospice. Such media (digital, online and offline) reflects the code and includes things, as appropriate, such as the use of Fundraising Regulator logos, organisational / charity information, how funds will be used and the distinction between "in aid of" and "on behalf of" activities.

St Andrew's Hospice engages only thoroughly vetted 3rd party commercial participators for the purposes of fundraising; (for example, our lottery is managed by an External Lottery Manager: ELM) and, monitors their activity routinely, collaboratively and as part of our quality and assurance infrastructure (e.g. audits).

The Hospice has a complaints policy and procedure and established approaches regarding the management of complaints and feedback and the resulting lessons learned. This sits as a part of our quality and assurance infrastructure which is overseen at Board level. No complaints have been received in 2022-23 in respect of our fundraising practices under the code; feedback and comments that fall short of formal complaints are recorded and resolved with lessons learned as part of our usual processes and day to day activities.

Volunteers

Despite the uncertainty of recent years, we are fortunate to have retained many of our volunteers and we are now seeing an increase in applicants offering their support.

In March 2020, many of our 370 volunteers had to step back because of the pandemic, but by March 2023, most of our volunteers have returned to their roles. Our volunteers remain the largest group of people undertaking roles right across our organisation.

We have continued to schedule social media posts to promote a variety of roles we offer and showcase the real impact our volunteers have on the lives of our patients and their families.

We currently have around 400 kind-hearted volunteers who generously give their time to St Andrew's Hospice. They are involved in a wide range of supporting roles, from helping in our retail shops, coffee shop, supporting our patients, driving, undertaking administrative duties, or working hard to maintain our beautiful gardens in all weathers.

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Our volunteers are all much respected and play an integral part of the workforce at St Andrew's Hospice. We are enormously grateful to each one for their time, dedication, and commitment to our Hospice.

Relationships

We are committed to working collaboratively with our colleagues both within the statutory and the voluntary sector, to ensure a seamless service for patients and their families and to prevent duplication of services, thereby delivering care in the most cost effective and efficient way possible.

We have continued to focus on collaborative and partnership working across North East Lincolnshire Health Care Partnership and the wider Humber and North Yorkshire Integrated Care Board. Local health and care partners continue to work together in a more integrated way, to form new solutions to respond to the increasing demand for care and support as well as other complex issues facing us collectively. We have also developed our working relationships across a Northern Lincolnshire footprint, focussing on palliative and end of life care services. This collaboration will help improve the experiences of people with a palliative diagnosis and those who care for them.

Strategic Report

Achievements in 2022-23

Income generation

Our income is derived from a mixed economy of activities including Trading income (primarily charity retail trading), donations, legacy, lottery, fundraising events, investments, trust and foundations/ grants and a contribution amounting to around 19% of our total income from statutory (NHS) sources.

The totality of our income and its sustainability is key to enabling the Hospice to maintain the level of service(s) needed to meet growing needs and demand for palliative and end of life care. It costs almost £15,000 per day to run all aspects of the Hospice and, for every £1 of statutory contribution, St Andrew's raises or earns around £4 more thus making an impactful 'return on investment' which provides significant additionality when supporting local communities through our range of services for both Adults and Children as well as supporting employment and significant expenditure within the local economy.

2022/23 saw record turnover from our trading subsidiary and grant functions with strong donations from our donors and supporters, all of which contributed to the income certainty needed.

As noted above, this year was also particularly successful for charitable grant applications and enabled the Hospice to create further impacts by using this funding to support a range of projects and services that it might otherwise not have done. These include the continuation of the volunteer co-ordination function in recognition of the vital part our volunteers play in all parts of the charity and its trading subsidiary. We have introduced a dedicated HR Volunteer Team, focusing on volunteer engagement, learning and development, alongside building a solid framework focusing on recruitment, retention and volunteer wellbeing. In March 2023, we were especially proud to be nominated for a Civic Award for Business in the Community, receiving the Runner Up award.

Other projects we were able to fund included the extension and growth of the Children's Hospice at Home service which improves the outcomes of children, young people and their families through the increased care and support we provide on an outreach basis.

We are also able to develop the prospect of extending our child bereavement services which will have profound benefits for those children and young people on the increasing caseloads in this area of work.

In addition, a range of capital improvements were funded to enable our patients to benefit from a range of experiences at our Peaks Lane site, that they may ordinarily struggle to enjoy or access in the mainstream. Such experiences include the development of our disability friendly hair salon, coffee shop, playground, cinema and our newly extended memory garden.

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Bereavement services

Over the past year the bereavement service has continued to grow, receiving a high number of referrals for support for both adults and children from a number of different sources. Although the bereavement service is open to anyone who has been bereaved, some of these referrals could have been supported out in their communities and did not require specialist support.

To try to address this, work has been undertaken to support and educate other health, social and education professionals in being able to identify normal grief and support both adults and children who have experienced bereavement. Although most people do not need specialist support, there will be some adults and children who require additional support to work through their grief and this is where our team can provide this higher-level support. It is important to recognise that people who are supported prior to the death of a loved one usually cope well, it is those who have not had any support that usually need the additional support.

During 2022-2023, the bereavement team reviewed and reconfigured the services they offer to be able to manage the increasing demand for support. A number of structured bereavement groups for adults have been running with a good uptake and positive feedback, reducing the number of one-to-one sessions required, enabling more people to be supported. From the introduction of these groups, a self-support group has since started and has been seen as a positive outcome of the support offered. Following on from this work, the creation of similar groups for children and young adults is being explored and are in the process of being developed.

Bereavement Support is also one of the agreed priorities in the Northern Lincolnshire Palliative and End of Life Strategy, of which we are a part, and the steering group is currently scoping all bereavement services across Northern Lincolnshire to try to see if it is feasible to develop a model across Northern Lincolnshire, or whether we can design a model that would work in both North and North East Lincolnshire in partnership with others to sustain the current and increasing demand for bereavement support.

Information Communication Delivery Plan

St. Andrew's Hospice has incorporated a collaborative software tool to improve communications throughout the clinical and non-clinical teams, keeping the chain of information relevant and up to date with one single place to ask questions and support the workforce. Thus, improving joined-up patient care through the Hospice.

An assessment was undertaken to review clinical documentation and optimise manual admin time and redirect focus on patient care. Through bespoke development, this process has led to St. Andrew's Hospice utilising systems for improved structured documentation leading to improved patient care.

Through a system review St. Andrew's Hospice has improved efficiency, transparency, and reporting abilities with our workforce. Allowing us clear visibility on how we can improve our staffing models and current workforce costs to support our services, giving us further insight to improve our day-to-day patient care.

We have implemented improved operating systems with further security applications. This enables us to keep patient information as safe as possible.

With the changes highlighted above we are looking at how the technology we use impacts the environment. With the current changes we are reducing our carbon footprint daily. Our aim over this year is to continually reduce carbon emissions and work with providers who carry the same ethos. Inevitably improving the environment can improve the overall health and wellbeing of our population.

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Data Warehousing Project

Significant work has been undertaken through this project, to date 80% of our target has been achieved. The developments that have already taken place within SystmOne, our clinical recording system, have significantly developed how the Hospice can record patient data. The developments have allowed not only a streamlining of processes but have also allowed us to achieve more of a paper-free environment with the templates now available to us, reducing our ecological footprint. The ability to amend and update has also reduced the need for us to scan into SystmOne.

Patient data is only useful if it can be viewed by the clinicians who are involved in delivering care. Our new way of using the patient record system has allowed much better visibility for clinicians outside the Hospice. We aim to complete our work over the coming months.

Identified priorities for 2023 - 24

Single Nurse Administration of Controlled Drugs (SNACD)

Last year we identified that Single Nurse Administration of Controlled Drugs (SNACD) as a priority for our Adult Unit to work towards reducing the significant amount of time, management and administration of controlled drugs (CDs) took our staff.

SNACD ensures our patients have the necessary required medications to control their symptoms, keeping them as comfortable as possible in our specialist palliative care setting. Practicing in this way gives time back to the second nurse and with the introduction of the SNACD, it is hoped that this will generate more time for the Registered Nurse/ second checker to be able to provide more care and reduce the wait time of our patients for their medications, improving the quality of care for our patients.

Patient and staff safety remains paramount to this identified priority and as such we knew that close monitoring and support would be integral if this were to work successfully. As identified in 2022-23, the robust period of planning and implementation has run over into 2023-24 and due to this SNACD will move forward to continue to be developed over the next year.

During this time there will be a period of engagement with the staff within the Adult Inpatient Unit, other relevant stakeholders, and a pilot of the project (involving a small group of staff) before a full launch. We recognise that our staff may not feel confident in working in this way and as such additional support, training and guidance will be given.

The stringent processes and procedures required for the implementation of SNACD and not having a clinical educator in the role until recently (explained below) has caused this delay in achieving it in 2022-23.

Head of Education and Training

Last year we identified that a new role of Clinical Educator was required for the organisation to provide support and education to clinical staff and students to improve their professional practice. When developing this further it was clear to the Director of Governance and Quality that the role needed to have a wide focus on learning, to support the workforce, patients and their carers. The role is to also lead on research opportunities within the Hospice. Therefore, we advertised for a Head of Training and Education. In April 2023, we were successful in the recruitment to this post. The delay in recruitment has put us back slightly with our 2022-23 identified priority, however, this will be rolled over as a 2023-24 identified priority and will be supported by our own funds as required.

Here at St Andrew's, we pride ourselves on the quality of care we deliver to our community. In order to do this, it is imperative that our staff have access to a range of training programmes and facilitators to develop their competence and to keep up to date with the best evidence-based practice. Our Head of Training and Education will quality assess our current training and education practices making recommendations for

REPORT FROM THE TRUSTEES

quality improvement. Alongside this she will work with the different teams within the organisations to undertake a training needs analysis of the skills they already have and support to develop new ones.

By working in this way, it will ensure that every staff member has the opportunity to develop and a 'levelling up' of training will be undertaken to provide a consistently high level of care or service 24/7. Evidence of this will be closely monitored through the design of the programme following the evaluation of the training needs analysis through competency frameworks. This will include extended skills for clinical staff allowing them to extend their reach and care for more patients with complex needs. For other individuals, it may be the opportunity to develop within the organisation, to succession plan and 'grow our own' managers of the future.

Ethical International Recruitment – Kerala, India

In recent years, our local Mental Health organisation, now in conjunction with the Department of Health and NHS England and our system partners, managed to negotiate the first trial of a major careers festival, in India in November 2022, after signing a Memorandum of Understanding with the Keralan Government in July 2022. Our Integrated Care Board (ICB) have since been working with Kerala in support of recruiting to clinical vacancies across the Humber and North Yorkshire ICP.

In taking part in this ground-breaking venture, we wanted to understand two things:

- Could this aid the recruitment of clinical staff in particular Registered Nurses to the Hospice.
- Understand the palliative care sector in Kerala.

In November 2022 the Director of Clinical Services and the Director of People and Operations went out to Kerala for 8 days. The Hospice was one of 10 organisations that took part in a 5-day Careers Festival. During this time 794 interviews took place with 568 candidates being offered positions across the partnering organisations.

Alongside the recruitment opportunity, the Hospice staff members were able to meet with the Lead for Palliative Care within the state of Kerala, along with two other Palliative Care doctors who shared their experience of delivering palliative care in Kerala and went on a number of visits, including to a Palliative Care Centre within the Government Hospital, a Community Outreach centre, a Community Physiotherapy Centre and Peace Mission Hospice. It was very enlightening to understand that Palliative and End of Life Care was very high on the agenda of the Kerala government and that they were forward in their thinking about developing services to support people who required palliative care and had a robust palliative care system in place. It was also great to see that future recruitment possibilities existed.

As a result of participating in the careers festival and making contact with the palliative care teams, we were able to offer three Registered Nurses and a Social worker all with Palliative care experience roles at St Andrew's Hospice. We were also able to start building relationships with the Palliative Care Team in Kerala.

Following on from this successful trip, the staff returned to Kerala in May 2023, to attend another Careers Festival and continued to build on our relationship with the Palliative Care team. Through this work, we have identified a virtual collaborative approach to training, and we agreed to start to develop a joint training programme, looking at how we can support and develop an extension of their current palliative care training programmes.

This is exciting work for the Hospice to be part of as we are the first Hospice to undertake this type of work and we are looking forward to maintaining and building our existing relationships with the teams in Kerala.

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Medics Clinics

The development of our medical services has been something we have aspired to do for some time with the initial thought of running a weekly medical clinic. We are very pleased that June 2023 will see the development of this service offer. We envisage that the clinic will assist with:

- Support with difficult conversations regarding Advance Care Planning and the use of the ReSPECT process, (creating personalised recommendations for a person's clinical care and treatment in a future emergency in which they are unable to make or express choices).
- Symptom management advice for patients which could, in turn, reduce their need for hospital admission as they have more access to specialist palliative care knowledge and support. Appreciating we are not their General Practitioner, however, can liaise with their GP to effectively manage their symptoms together.
- Assessment for inpatient admission to the Hospice or providing additional support to stay at home should it be their wish to be cared for or die at home.
- Pre-admission respite support.

It is hoped that this service will support our partnership patients and after initial evaluation could be an expanded offer to the wider professional community for Palliative and End of Life Care support for their patients and carers.

7 Steps to Living Well

Some patients were advising staff that they felt unsupported following their diagnosis and that they had not been given the information needed to feel confident in managing their condition independently. Nor did they know who to turn to should they require further support. The Wellbeing team, therefore, felt it was necessary to develop a programme of care to address this identified need. The programme will give palliative patients and their carers the information and skills required to manage their condition more independently, allowing them to take back some control.

The programme will be a 7-week programme, covering pain management, fatigue and conserving energy, emotional support, mobility and exercise, spiritual care, anxiety and relaxation and advanced care planning. Each week a different topic will be delivered by specialists within the particular field of interest. This programme will be accessible to all patients on our caseload.

During each session, the patients and carers will gain a greater understanding of the topic, and even though some topics may not resonate with those patients or carers at that time, it will give them advice and confidence should they experience it in the future. Following every session, patients will be given the option of taking home the information and using the resources as they wish.

Patients will be given questionnaires pre/post starting/concluding the programme. The aim of the programme is that patients' confidence regarding their condition management will have increased as well as gain improved knowledge and social benefit.

Andy's Amigos

Andy's Amigos was initially set up on a rolling programme in which the same sessions would occur, each week/ time. We reached out to families for their feedback and discussed new ideas with the staff as we acknowledged there may be a better way the service could be delivered.

We reviewed and re-structured Andy's Amigos to allow it to become more meaningful and encompass a more embedded holistic approach. Andy's Amigos is now run on a monthly programme. This allows us to adapt and focus more on key events and school holidays.

Adopting a monthly programme has allowed us to be more patient-specific and cater for more needs e.g., movie nights in our brand new cinema, pamper days, trips out etc. The development of Andy's Amigos will constantly be ongoing.

REPORT FROM THE TRUSTEES

An identified priority for 2023-24 is transition. We will be looking at how we can help our young adults move from Children's Services into Adult Services with the least possible disruption. We are working very hard with the Adults Services and the Wellbeing Lead Nurse to create a smooth and robust transition programme as well as a new transition group. This group will be called the Circle Club.

We recognise that some of the young adult patients are coming up to or are already at GCSE age. We would love to run some academic Wednesday sessions to support learning and revision and we are currently trying to source volunteers to deliver this.

Throughout the past year we have seen the attendance at Andy's Amigo's grow and grow with 52 attendances last month alone.

Hospice's very own Therapy Dog

Here at St. Andrews Hospice, we completely appreciate the effectiveness of animal assisted therapy, and the joy animals can bring to our patients and staff. We are committed to moving forward with animal assisted therapy and are sourcing new ways in which this can be delivered.

You may have seen from our social media posts, that we have a very keen staff member who has hopes of her cockapoo becoming our very own Hospice therapy dog - Moose. Moose is working hard on the relevant training and once old enough and ready, she will attempt her therapy dog training. We appreciate this is more of a long-term plan for the Hospice to have its own therapy dog, but we are absolutely invested in supporting our newest recruit and her staff member-owner to bring her into the Hospice for daily visits.

In the short term, we will continue to welcome our current visiting therapy dogs as and when they are able to attend.

Financial review

Income

The Directors wish to thank all our supporters for their continued work and generosity.

In total for 22/23 our income was broadly the same as in the prior year decreasing by £11,966 (0.2%) from £5,307,614 to £5,295,648. As can be seen from the statements, most of our fundraising and earned income streams increased during the year, with legacies lower than in the prior year. The timing and extent of legacy income is subject to a range of accounting requirements around income recognition and, of course, by its very nature is impossible to anticipate. The Hospice remains eternally grateful to the generous legators who support our work in this way as a lasting legacy.

Our Trading Company income (including Retail Gift Aid Sales) was £1,950,088 compared to £1,582,930 in the previous year – charity retail nationally has seen an uptick in popularity, partly no doubt, on the back of the cost of living crisis and, we have been able leverage this opportunity by arranging and organising our trading resources to maximise sales.

Our lottery income, net of prizes, decreased by £28,702 this year to £329,231 from £357,933. Lottery expenses, which are included in Fundraising/Retail figures, have decreased by £1,374 which reflects the fall in members. A Lottery Management Contract is in place for 2023-24 which includes provision for recruitment and, although face to face recruitment has not been an acceptable option to us over the COVID era this is now an area of consideration for us.

Expenditure

Expenditure over the year increased by £438,941 (from £4,983,333 to £5,422,274). £253,655 of the increase was attributable to changes in salaries as the minimum wage rose and our pay review activity sought to position our clinical payrates to be competitive with the NHS to preserve our clinical workforce.

St Andrew's Hospice Limited
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Annual Report and Financial Statements
For the year ended 31 March 2023

REPORT FROM THE TRUSTEES

The Board is absolutely determined to control expenditure while committed to investing in both patient care and in building sustainable income streams.

Total Funds Carried Forward

At 31st March 2023 we carried forward funds to the value of £10,508,136 (2022: £10,628,777). £394,641 restricted and £10,113,495 unrestricted, compared with £77,383 and £10,551,394 respectively in the comparative year.

Pay policy for senior staff

Remuneration of senior staff is decided by a Board committee comprising the Chair, the Vice Chair and other members of the Board. This is benchmarked against a range of other Hospices and Public Sector bodies.

Principal risks and uncertainties

Risk management

We have identified the risks below as the principle organisational risks:

- Ensuring systems and hardware meet the requirements of the organisation including data reporting.
- Recruitment, Retention and Succession Planning including skills mix and loss of key staff.
- Maintain/ improve volunteer recruitment, retention and engagement across the organisation.
- Future funding - sustainable income streams.
- Changes to NHS and wider health and social care sector.
- Reputational damage (public perception and/or adverse publicity).

The above risks are recorded on our strategic risk register which identifies mitigating measures and which is brought to the attention of the Board at each Board Meeting. There is a detailed Business Continuity and Resilience plan which addresses identified risks, providing action cards for continuing to run the Hospice in a range of situations.

We have further developed a Governance Framework which identifies areas of risk/compliance across the organisation. It is the responsibility of the Board to ensure that those areas identified are monitored on a regular basis to give assurance that our controls and mitigation measures are effective.

Reserves

The term 'reserves' is used to describe our income funds that are freely available to help us meet our objectives.

We have reviewed our policy and applied a risk assessed approach to agreeing the amount of reserves the charity needs to hold.

The updated process states:

- The reserves policy will assist in the activities of strategic and associated operational planning, risk assessment and the budgetary process and it will form a part of the annual statutory accounts preparation and audit.
- The amount held in reserves will be monitored throughout the year as part of the general reporting cycles.
- The reserves review will be included in the business of the Board and be part of its calendar of work and review of progress against the strategic commitments.
- Annually in March, (or more frequently in the event of exceptional circumstances at the discretion of the Trustee Directors) a risk-based assessment will be undertaken which will determine the target level or range of Hospice reserves to be set for the following financial period.

St Andrew's Hospice Limited
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Annual Report and Financial Statements
For the year ended 31 March 2023

REPORT FROM THE TRUSTEES

The annual assessment will include:

- The identification of any uncertainty in future income streams and multi-year forecasting of changes to income.
- The review of areas of expenditure that may be materially subject to change.
- General cash flow considerations and timings of income and expenditure and the consideration of future commitments/plans/projects/designations.
- Awareness of the nature of the funds held by the charity (restricted, unrestricted, designated, functional assets etc.).
- An appraisal of whether key organisational risks, as identified on the strategic risk register, will impact upon the financial position.
- The calculation of the cost of closure.
- The determination of a target level or range of (free) reserves to be held informed by the analysis and risk assessment.
- Reviewing and describing the reserves policy for inclusion in the annual report (CC19 4.1). The duty to publish will be met through the inclusion of a suitable statement in the annual report along with the policy being made available to funders and other stakeholders upon request.

Reserves Assessment Outcome

**For the 2023/24 financial year the determined free reserves target/range is
£3m; this equates to circa 7 months expenditure cover.**

Designated funds = £1.7m for the development of St Andrew's Strategic Priorities

Free reserves

Free Reserves:	2023	2022
Total unrestricted funds	10,113,495.00	10,551,394.00
Less designated funds	(1,700,000.00)	-
Less: Total tangible fixed assets	(5,253,135.00)	(5,404,115.00)
Less Intangibles	-	-
	3,160,360.00	5,147,279.00

Investment policy

The charity's Articles of Association gives the Directors power to invest monies of the charity in or on such investments, securities or property as may be thought fit, subject nevertheless to such conditions (if any) and such consents (if any) as may from time to time be imposed or required by law.

The Board of Trustees takes a balanced risk attitude towards investment. As interest rates have continued to perform poorly the Board has resolved to increase the investment with Evelyn by a further £0.5 million. One hundred thousand was moved pre year end and the balance will be fed in over the next few months. The Board has increased its limit of exposure to Equities to 50% though the "new" investment is to be allocated to high quality Corporate and Government Bonds. We retain a Flagstone Account which enables us to allocate funds to a wide range of Bank Accounts, including Term and Notice Accounts and secure FSCS protection for a much higher proportion of our cash.

The current investments (including cash deposits and listed investment) are with:

The Co-operative Bank Plc
Flagstone
Funds under management by Evelyn

St Andrew's Hospice Limited
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For the year ended 31 March 2023

REPORT FROM THE TRUSTEES

Structure, governance & management

Structure and decision making process

The Board of Trustees is the governing body of St Andrew's Hospice, which currently comprises eight members and meets twelve times a year. These meetings currently take place mostly face to face. Trustees are elected for a three year period and may be re-elected for a further term. The Chief Executive attends Board meetings, accompanied by senior managers. Other staff attend as required. Authority for management of the Hospice is delegated to the Chief Executive and Senior Management Team (who are not Trustees of St Andrew's Hospice Limited).

Trustees' induction and training

New Trustees are appointed after interview with the Chair, Trustees and the Chief Executive. An Enhanced Disclosure and Barring Check is also conducted, and two references are taken up. Trustees also declare they are fit and willing to undertake the responsibilities and duties of a charity trustee and complete the HMRC Fit and Proper Persons' Test.

They are given a Trustee Induction Pack which includes documents relating to the operational framework of the Hospice, Memorandum and Articles and financial reports, in addition to pertinent documents from the Charity Commission. They are appointed by a fellow Trustee who acts as a mentor. Additionally, new Trustees are invited to attend a meeting with the Senior Management Team and attend the various committees.

When any training requirements are identified, Trustees attend training courses and conferences. These include Induction Days for Trustees at Help the Hospices, training on how to conduct inspections, along with other courses as applicable.

Internal financial controls

We, the Trustees, confirm that internal control procedures are in place in order to provide assurance against material misstatement or loss. They include:

- Comprehensive system of annual budgets, approved by the Trustees, and monthly financial reporting of actual results against budget.
- Financial policies and procedures which are kept under constant review.
- External audit.

Subsidiary

The charity's wholly owned trading subsidiary, St Andrew's Hospice (Trading) Limited, carries out trading activities on behalf of the charity, and makes gift aid payments of its profits to the charity over the year.

Trustees' responsibilities in relation to the financial statements

The Trustees (who are also Directors of St Andrews Hospice Limited for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

St Andrew's Hospice Limited
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Annual Report and Financial Statements
For the year ended 31 March 2023

REPORT FROM THE TRUSTEES

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently.
- observe the methods and principles in the Charities SORP 2019 (FRS 102).
- make judgements and estimates that are reasonable and prudent.
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements.
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement as to disclosure to our auditors

In so far as the Trustees are aware:


- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

Auditors

BHP LLP were appointed during the year ending March 2021 and in accordance with section 487(2) of the Companies Act 2006 are deemed to be re-appointed annually.

In approving the Trustees' Annual Report, we also approve the Strategic Report included therein, in our capacity as company directors.

The Trustees' Report was approved by the Board of Trustees and signed on its behalf by:


Rachel A Harvey (Oct 26, 2023 15:06 GMT+1)

.....
Rachel Harvey
Chair, St Andrew's Hospice
Date: Oct 26, 2023

St Andrew's Hospice Limited
(A Company Limited by Guarantee)

Annual Report and Financial Statements
For the year ended 31 March 2023

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ST ANDREW'S HOSPICE LIMITED

Opinion

We have audited the financial statements of St Andrew's Hospice Limited (the 'parent charitable company') and its subsidiary (the 'group') for the year ended 31 March 2023 which comprise Statement of Financial Activities, Balance Sheet and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the group's and parent charitable company's affairs as at 31 March 2023, and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor responsibilities for the audit of the financial statements section of our report. We are independent of the group and parent charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group and parent charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the trustees' annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ST ANDREW'S HOSPICE LIMITED

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the strategic report and the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the group and parent charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the strategic report and the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate and sufficient accounting records have not been kept by the parent charitable company, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent charitable company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the directors' report and from the requirement to prepare a strategic report.

Responsibilities of the trustees

As explained more fully in the trustees' responsibilities statement set out on page 18-19, the trustees (who are also the directors of the parent charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group and parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or parent charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

We have been appointed auditor under the Companies Act 2006 and report in accordance with this Act.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The specific procedures for this engagement and the extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ST ANDREW'S HOSPICE LIMITED

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the group and parent charitable company through discussions with management and trustees, and from our knowledge and experience of this organisation;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the group and parent charitable company, including the Charities Act 2011, the Companies Act 2006, data protection, health and safety legislation, CQC regulations and employment law;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and trustees;
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit of the group and parent charitable company.

We assessed the susceptibility of the group and parent charitable company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by;

- making enquiries of management and trustees as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risks of fraud through management bias and override controls, we:

- performed analytical procedures to identify any unusual or unexpected variances;
- tested journal entries to identify unusual transactions;
- assessed whether judgments and assumptions made in determining the accounting estimates set out in note 1 were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance;
- enquiring of management as to actual and potential litigation and claims

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the FRC's website at:

<https://www.frc.org.uk/auditors/audit-assurance/auditor-s-responsibilities-for-the-audit-of-the-fi/description-of-the-auditor%E2%80%99s-responsibilities-for>. This description forms part of our auditor's report.

St Andrew's Hospice Limited
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Trustees' Report and Financial Statements
For the year ended 31 March 2023

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ST ANDREW'S HOSPICE LIMITED

Use of our report

This report is made solely to the Charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charity's members as a body, for our audit work, for this report, or for the opinions we have formed.


BHP LLP (Oct 27, 2023 12:42 GMT+1)
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Laura Masheder (Senior Statutory Auditor)
For and on behalf of BHP LLP

Chartered Accountants
Statutory Auditor

Rievaulx House
1 St Mary's Court
Blossom Street
York
North Yorkshire
YO24 1AH

Date: Oct 27, 2023

St Andrew's Hospice Ltd
Consolidated Statement of Financial Activities

		2023	2023	2023	2022	2022	2022
		Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
	Note	Funds	Funds	Funds	Funds	Funds	Funds
		£	£	£	£	£	£
Income							
Donations and grants		514,235	664,509	1,178,744	385,877	426,456	812,333
Donations - retail Gift Aid sales		170,800	114,346	285,146	148,919	71,376	220,295
Legacies		447,747	2,500	450,247	794,991	43,900	838,891
Income from charitable activities							
Department of Health Funding Children's Unit		-	296,177	296,177	-	290,634	290,634
Health Authority		616,134	110,191	726,325	589,821	125,878	715,699
Provision of care		-	64,092	64,092	17,528	77,451	94,979
NHSE COVID funding		-	7,089	7,089	-	221,854	221,854
Other trading activities							
Income from retail operations	5	1,174,288	490,654	1,664,942	920,820	441,815	1,362,635
Fundraising events and lottery	4	383,638	104,879	488,517	386,106	113,239	499,345
Income from Investments	3	45,295	-	45,295	31,836	-	31,836
Other Income							
Coronavirus retention scheme grant income		-	-	-	16,182	-	16,182
Other Coronavirus grant income		-	-	-	48,866	26,001	74,867
Other Income		74,888	14,186	89,074	106,043	22,021	128,064
Total Income		3,427,025	1,868,623	5,295,648	3,446,989	1,860,625	5,307,614
Expenditure							
Expenditure on charitable activities							
Adult in-patient services		1,155,022	191,686	1,346,708	784,731	410,606	1,195,337
Adult day care services		337,267	-	337,267	297,505	-	297,505
Children's in-patient services		-	314,022	314,022	-	315,933	315,933
Children's day care services		-	936,454	936,454	-	937,552	937,552
Lymphoedema services		63,278	-	63,278	100,604	10,000	110,604
Family support bereavement services		302,501	-	302,501	254,560	-	254,560
Expenditure on raising funds							
Investment Management fees		17,590	-	17,590	16,347	-	16,347
Fundraising and retail		1,687,633	416,821	2,104,454	1,443,744	411,751	1,855,495
Total Expenditure	6	3,563,291	1,858,983	5,422,274	2,897,491	2,085,842	4,983,333
Taxation on Trading profit		-	-	-	-	-	-
Net Income before net gains/(losses) on investments							
Net gains/loss on investments	10	(136,266)	9,640	(126,626)	549,498	(225,217)	324,281
		5,985	-	5,985	39,647	-	39,647
Net Income /(expenditure) before transfers							
Transfers between funds		(130,281)	9,640	(120,641)	589,145	(225,217)	363,928
		(307,618)	307,618	-	(302,600)	302,600	-
Net movement in funds for the year							
Funds brought forward at the beginning of year	15	(437,899)	317,258	(120,641)	286,545	77,383	363,928
		10,551,394	77,383	10,628,777	10,264,849	-	10,264,849
Funds carried forward at the end of the year							
	15	10,113,495	394,641	10,508,136	10,551,394	77,383	10,628,777

The Consolidated Statement of Financial Activities complies with the requirements for an income and expenditure account under the Companies Act 2006 and includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

St Andrew's Hospice Ltd

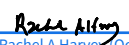
CONSOLIDATED AND CHARITY BALANCE SHEETS

	Note	Group 2023 £	Group 2022 £	Charity 2023 £	Charity 2022 £
Fixed Assets					
Tangible assets	8	5,253,135	5,404,115	5,235,188	5,380,312
Intangible assets	9	-	-	-	-
Investments	10	2,575,938	2,553,927	2,580,938	2,558,927
		7,829,073	7,958,042	7,816,126	7,939,239
Current assets					
Debtors	11	454,232	724,761	827,420	1,219,548
Cash on deposit, at bank and in hand	12	1,740,949	1,849,333	1,324,819	1,434,646
Current asset investments	12	866,618	440,071	866,618	440,071
		3,061,799	3,014,165	3,018,857	3,094,265
Creditors: amounts falling due within one year	13	382,736	343,430	326,847	289,490
Net current assets		2,679,063	2,670,735	2,692,010	2,804,775
Total net assets		10,508,136	10,628,777	10,508,136	10,744,014
Charity Funds					
Restricted funds		394,641	77,383	394,641	77,383
Unrestricted funds					
General Funds		10,041,993	10,505,903	10,041,993	10,621,140
Revaluation reserve		71,502	45,491	71,502	45,491
Total Funds	15	10,508,136	10,628,777	10,508,136	10,744,014

As permitted by s408 Companies Act 2006, the charitable company has not presented its own profit and loss accounts and related notes. The charitable company's deficit for the year was £235,878 (2022: surplus of £146,729).

The notes on pages 27 to 40 form part of these financial statements.

These financial statements were approved by the Board of Trustees on Oct 26, 2023 and were authorised for issue and signed on its behalf by


Rachel A Harvey (Oct 26, 2023 15:06 GMT+1)

Ms Rachel Harvey
Chair of the Trustees


Adam Millson (Oct 26, 2023 17:15 GMT+1)

Mr A Millson
Trustee

St Andrew's Hospice Ltd

**Consolidated cash flow statement
for the year ended 31 March 2023**

		2023	2022
	Note	£	£
Cash flows from operating activities		520,238	601,804
Net cash provided by operating activities		520,238	601,804
Cash flows from investing activities:			
Investment income received		45,295	31,836
Purchase of tangible fixed assets	8	(231,344)	(311,329)
Purchase of investments	10	(426,778)	(1,852,919)
Proceeds on disposal of investments	10	423,751	1,177,717
Net cash used in investing activities		(189,076)	(954,695)
Change in cash and cash equivalents at the beginning of the year		331,162	(352,891)
Cash and cash equivalents at the beginning of the year		2,350,926	2,703,817
Cash and cash equivalents at the end of the year	12	2,682,088	2,350,926

Reconciliation of net income/(expenditure) to net cash flow from operating activities

	2023	2022
	£	£
Net (expenditure)/income for the year	(120,641)	363,928
(Gains)/losses on investments	(5,985)	(39,647)
Depreciation charge	382,324	335,136
Amortisation charge	-	3,297
Investment income received	(45,295)	(31,836)
(Increase)/decrease in debtors	270,529	142,746
Increase/(decrease) in creditors	39,306	(171,820)
Net cash inflow from operating activities	520,238	601,804

NOTES TO THE FINANCIAL STATEMENTS

1 Accounting policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

Company information

St Andrews Hospice Limited is a company limited by guarantee, the liability of the Directors is limited to one pound, and a charity registered in England and Wales. The registered office is St Andrews Hospice, Peaks Lane, Grimsby, DN32 9RP.

Accounting convention

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

St Andrews Hospice Limited constitutes a public benefit entity as defined by FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

The financial statements are prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £.

The Consolidated statement of financial activities (SOFA) and Consolidated balance sheet consolidate the financial statements of the Company and its subsidiary undertaking. The results of the subsidiary are consolidated on a line by line basis.

The Company has taken advantage of the exemption allowed under section 408 of the Companies Act 2006 and has not presented its own Statement of financial activities in these financial statements.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Going concern

The charitable company meets its daily working capital requirements through its bank account and current asset investments which had funds of £2.6m at 31 March 2023. Given the charitable company's favourable fundraising record and the level of free reserves available at the year end, the Directors consider that the charitable company has adequate resources to continue in operational existence for the foreseeable future. Accordingly the financial statements have been prepared on a going concern basis.

Fund accounting

Unrestricted funds are available for use at the discretion of the Directors in furtherance of the general objectives of the charity

Restricted funds can only be used for particular restricted purposes within the objectives of the charity. These arise when funds are subject to specific restrictive conditions imposed by funders/donors or by the purpose of the grant. The purpose and use of the restricted funds is set out in note 15.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

1 Accounting Policies (continued)

Income

All income is recognised once the Company has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Grants are included in the consolidated statement of financial activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the balance sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Other income is recognised in the period in which it is receivable and to the extent the goods have been provided or on completion of the service.

Legacies

Pecuniary and residuary legacies are recognised when there is sufficient evidence of entitlement to the legacy, receipt is probable and it can be measured with sufficient reliability.

Gifts in Kind and volunteers' contributions

St Andrew's benefits greatly from a variety of gifts in kind and voluntary contributions. Gifts donated for resale are included as income when they are sold. Fixed assets donated to the charity are included as donation income at market value at the time of receipt. Consumables and small items donated for fundraising activities are not recognised in the financial statements. No amounts are included in the financial statements for services donated by volunteers.

Expenditure and irrecoverable VAT

Expenditure is included in the Statement of Financial Activities on an accruals basis inclusive of any VAT that cannot be recovered. Expenditure is allocated directly to a particular activity where costs relate directly to that activity.

Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with use of the resources.

Cost of generating funds

These include the salaries, direct expenditure and overhead costs of the fundraising team as well as lottery and event costs, investment management costs and the cost of our retail operations.

Charitable activity costs

These include the salaries, direct expenditure and overhead costs of the care and support team.

Operating leases

Rentals applicable to operating leases are charged to the Statement of Financial Activities on a straight line basis over the term of the lease.

Pensions

The charity operates a defined contribution scheme for the employees of both the Charity and its trading subsidiary. Contributions are charged as an expense to the Statement of Financial Activities in the period in which they fall due.

St Andrew's Hospice Limited
(A Company Limited by Guarantee)

Trustees' Report and Financial Statements
For the year ended 31 March 2023

NOTES TO THE FINANCIAL STATEMENTS (Continued)

1 Accounting Policies (continued)

Staff costs

The costs of short-term employee benefits are recognised as a liability and an expense. The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received. Termination benefits are recognised immediately as an expense when the company is demonstrably committed to terminate the employment of an employee or to provide termination benefits

Investments

Investments (other than investments in subsidiaries) are stated at market value at the balance sheet date.

The investments managed by Tilney, see note 10, are held to generate returns and gains for the group and accordingly is designated as fair value through profit and loss ("FVTPL"). Under this designation the portfolio is revalued at each period end to its fair value, as determined by reference to quoted market prices with any gains or losses going through the Statement of Financial Activities.

Investments in subsidiaries are stated at cost and the Directors review the carrying value annually for indications of impairment.

Intangible fixed assets other than goodwill

Intangible assets are recognised at cost and are subsequently measured at cost less accumulated amortisation and accumulated impairment losses.

Amortisation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Software	Shorter of the life of the license or 3 years
-----------------	-----------------------------------------------

Fixed assets and depreciation

Fixed assets are stated at cost. Depreciation is provided to write off the cost less the estimated residual value of tangible fixed assets by equal instalments over their estimated useful economic lives as follows:

Freehold property	2-4% straight line
Leasehold property	33% straight line
Fixtures, fittings and equipment	20%-33% straight line
Motor vehicles	25% straight line

Assets under the course of construction are not depreciated until brought into use.

Impairment policy

Assets not measured at fair value are reviewed for any indication that the asset may be impaired at each balance sheet date. If such indication exists, the recoverable amount of the asset, or the asset's cash generating unit, is estimated and compared to the carrying amount. Where the carrying amount exceeds its recoverable amount, an impairment loss is recognised in profit or loss unless the asset is carried at a revalued amount where the impairment loss is a revaluation decrease

Stocks

Purchased goods for resale are valued at the lower of cost and net realisable value.

Donated items of stock for resale are not included in the financial statements until they are sold as the Directors consider it impractical to assess the amount of donated stock held as there is no system in place to record these items or value them until they are sold. The value of these goods to the charity is instead recognised when they are sold in the shops.

St Andrew's Hospice Limited
(A Company Limited by Guarantee)

Trustees' Report and Financial Statements
For the year ended 31 March 2023

NOTES TO THE FINANCIAL STATEMENTS (Continued)

1 Accounting Policies (continued)

Tax

St Andrew's Hospice Limited is a registered charity and as such is a charity within the meaning of schedule 6 of the Finance Act 2010. Accordingly, the Hospice is potentially entitled to tax exemption under part 11 of the Corporation Tax Act 2010 or section 256 of the Taxation of Chargeable Gains Act 1992 in respect of income and gains arising to the extent that such income or gains are applied exclusively to charitable purposes.

The trading subsidiary is liable to corporation tax on their chargeable profits. Current tax is provided at amounts expected to be paid (or recovered) using the tax rates and laws that have been enacted or substantially enacted at the balance sheet date.

Financial instruments

The group has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity held for working capital.

Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid.

Financial assets, other than those held at fair value through profit and loss, are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. The impairment loss is recognised in the income and expenditure account.

Creditors, loans and provisions

Creditors, loans and provisions are recognised where the group has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors, loans and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Financial liabilities are recognised when, and only when, the group's obligations are discharged, cancelled or they expire.

Amounts recognised as provisions are best estimates of the consideration required to settle the present obligation at the reporting end date, taking into account the risks and uncertainties surrounding the obligation.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

1 Accounting Policies (continued)

Critical accounting estimates and judgements

In the application of the group's accounting policies, the Directors are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised, if the revision affects only that period, or in the period of the revision and future periods. If the revision affects both current and future periods.

The estimates and assumptions which have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities are outlined below.

Depreciation of tangible assets

Depreciation policies have been set according to management's experience of the useful lives and residual values of the assets in each category, something which is reviewed annually.

The charity incurs expenditure on creating tangible fixed assets for use in the charity with costs being incurred over a number of months. The Directors believe it is possible to segregate these costs into identifiable projects, and as such no depreciation is charged on that project until it is brought into use.

Legacies

Legacies are only recognised as income when notification has been received from the solicitors, the charity has established its legal entitlement to the funds and where sufficient information is available to allow it to measure its entitlement.

St Andrew's Hospice Ltd
Notes to the Financial Statements for the Year Ended 31 March 2023

2 Net Income

	2023	2022
	£	£
Net (expenditure)/income is stated after charging:		
Depreciation of tangible fixed assets	382,324	335,136
Amortisation of intangible fixed assets	-	3,297
Loss on disposal of fixed assets	-	-
Auditor's remuneration - audit of charity and subsidiary company accounts	17,805	13,915
Auditor's remuneration - Non audit services	1,340	1,910

3 Income from Investments

	Unrestricted	Unrestricted
	2023	2022
	£	£
Dividend Income	33,615	24,567
Interest from building societies and banks	11,680	7,269
	45,295	31,836

4 Fundraising events and lottery

	Unrestricted	Restricted	Total		Unrestricted	Restricted	Total
	£	£	2023		£	£	2022
			£				£
Events	19,357	301	19,658		24,453	1,049	25,502
Lottery	306,153	104,578	410,731		325,743	112,190	437,933
Catering	40,765	-	40,765		25,149	-	25,149
Retreat	17,363	-	17,363		10,761	-	10,761
	383,638	104,879	488,517		386,106	113,239	499,345

5 Income from retail operations

	Unrestricted	Restricted	Total		Unrestricted	Restricted	Total
	£	£	2023		£	£	2022
			£				£
Shops	1,174,288	490,654	1,664,942		920,820	441,815	1,362,635
	1,174,288	490,654	1,664,942		920,820	441,815	1,362,635

St Andrew's Hospice Ltd
Notes to the Financial Statements for the Year Ended 31 March 2023

6 Total Expenditure
Year ended 31 March 2023

Costs directly allocated to activities	Adult in- patient services £	Adult day care services £	Children's in- patient services £	Children's day care services £	Lymphoedem a services £	Bereavement services £	Fundraising £	Retail £	Investment management fees £	Total 2023 £
Clinical and fundraising staff costs	829,256	207,314	191,275	573,824	39,850	191,156	240,557	896,614	-	3,169,846
Clinical Supplies	29,982	7,496	8,713	26,139	91	529	-	-	-	72,950
Training	5,761	1,440	1,861	5,582	203	685	206	2,362	-	18,100
Goods for Resale	-	-	-	-	-	-	-	35,031	-	35,031
Professional Fees	2,885	1,311	1,311	2,885	393	1,049	3,278	4,536	-	17,648
Lottery Prizes	-	-	-	-	-	-	81,500	-	-	81,500
Support Costs										-
Premises	108,424	27,106	25,009	75,027	5,210	24,993	29,530	425,554	-	720,853
IT and Communications	30,810	7,702	7,107	21,320	1,481	7,102	38,259	15,504	-	129,285
PR and Marketing	3,463	866	799	2,396	167	798	117,845	16,206	-	142,540
Management and Finance	200,602	50,151	46,271	138,812	9,640	46,242	51,657	35,753	17,590	596,718
Vehicles and Travel	7,087	1,772	1,635	4,904	341	1,633	101	38,008	-	55,481
Depreciation and amortisation	128,438	32,109	30,041	85,565	5,902	28,314	52,338	19,615	-	382,322
Total Expenditure	1,346,708	337,267	314,022	936,454	63,278	302,501	615,271	1,489,183	17,590	5,422,274

Total Expenditure
Year ended 31 March 2022

Costs directly allocated to activities	Adult in- patient services £	Adult day care services £	Children's in- patient services £	Children's day care services £	Lymphoedem a services £	Bereavement services £	Fundraising £	Retail £	Investment management fees £	Total 2022 £
Clinical and fundraising staff costs	786,129	196,532	188,358	565,073	64,888	165,331	182,355	746,143	-	2,894,809
Clinical Supplies	22,874	5,719	4,386	13,160	4,633	2,058	-	-	-	52,830
Training	-	-	-	-	-	-	1,091	2,890	-	3,981
Goods for Resale	-	-	-	-	-	-	-	10,462	-	10,462
Professional Fees	2,830	1,286	1,286	2,830	386	1,029	3,216	4,648	-	17,511
Lottery Prizes	-	-	-	-	-	-	80,000	-	-	80,000
Support Costs										-
Premises	92,919	23,893	29,203	87,609	10,619	21,238	29,498	406,797	-	701,776
IT and Communications	39,077	10,048	12,281	36,844	4,466	8,932	31,989	14,148	-	157,785
PR and Marketing	3,516	904	1,105	3,315	402	804	115,608	22,988	-	148,642
Management and Finance	147,157	33,229	47,470	137,663	14,241	33,229	61,711	29,549	16,347	520,596
Vehicles and Travel	6,293	1,618	1,978	5,933	719	1,438	135	38,396	-	56,510
Depreciation and amortisation	94,542	24,276	29,866	85,125	10,250	20,501	52,049	21,822	-	338,431
Total Expenditure	1,195,337	297,505	315,933	937,552	110,604	254,560	557,652	1,297,843	16,347	4,983,333

7 Staff numbers and costs

The average number of staff employed by the charitable group, based on payroll data, not including vacancies, was as follows:

	Average FTE 2023 No.	Average Headcount 2023 No.	Average FTE 2022 No.	Average Headcount 2022 No.
Charitable activities	55	70	58	75
Fundraising and shops	40	50	36	42
Management and administration	17	21	19	22
	112	141	113	139

The aggregate payroll costs of these persons was as follows

	2023 £	2022 £
Wages and salaries	2,976,019	2,783,818
Social security costs	247,871	209,214
Other pension costs	128,820	106,023
	3,352,710	3,099,055

The number of higher paid employees is disclosed below.

	2023 No.	2022 No.
£60,000 to £69,999	2	-
£70,000 to £79,999	1	1
£80,000 to £89,999	1	-

Employer contributions into a money purchase scheme for these individuals were £19,342 (2022: £4,901).

The key management personnel of the charity (and group) comprise the Directors and the senior management team which comprises 8 individuals (2022: 6). The total remuneration of the key management personnel employed by the charity (and group) were £504,142 (2022: £383,519).

Pension contributions of £20,168 were outstanding at 31st March (2022: £13,863).

St Andrew's Hospice Ltd
Notes to the Financial Statements for the Year Ended 31 March 2023

8 TANGIBLE FIXED ASSETS

GROUP

	Leasehold property £	Freehold property £	Furniture and fittings £	Motor vehicles £	Total £
Cost					
At 1 April 2022	57,891	7,756,401	583,381	-	8,397,673
Additions	-	-	231,344	-	231,344
Disposals	-	-	(1,000)	-	(1,000)
At 31 March 2023	57,891	7,756,401	813,725	-	8,628,017
Depreciation					
At 1 April 2022	39,630	2,702,081	251,847	-	2,993,558
Provided for in the year	13,156	254,538	114,630	-	382,324
Disposals	-	-	(1,000)	-	(1,000)
At 31 March 2023	52,786	2,956,619	365,477	-	3,374,882
Net book amount					
At 31 March 2023	5,105	4,799,782	448,248	-	5,253,135
At March 2022	18,261	5,054,320	331,534	-	5,404,115

CHARITY

	Leasehold property £	Freehold property £	Furniture and fittings £	Motor vehicles £	Total £
Cost					
At 1 April 2022	-	7,756,401	569,676	-	8,326,077
Additions	-	-	217,585	-	217,585
Disposals	-	-	(1,000)	-	(1,000)
At 31 March 2023	-	7,756,401	786,261	-	8,542,662
Depreciation					
At 1 April 2022	-	2,702,081	243,684	-	2,945,765
Provided for in the year	-	254,538	108,171	-	362,709
Disposals	-	-	(1,000)	-	(1,000)
At 31 March 2023	-	2,956,619	350,855	-	3,307,474
Net book amount					
At 31 March 2023	-	4,799,782	435,406	-	5,235,188
At March 2022	-	5,054,320	325,992	-	5,380,312

9 INTANGIBLE FIXED ASSETS

GROUP AND CHARITY

	Software	Total
	£	£
Cost		
At April 2022	23,414	23,414
Additions	-	-
Disposals	-	-
At 31 March 2023	23,414	23,414
Amortisation		
At April 2022	23,414	23,414
Provided for in the year	-	-
Disposals	-	-
At 31 March 2022	23,414	23,414
Net book amount		
At 31 March 2023	-	-
At 31 March 2022	-	-

St Andrew's Hospice Ltd
Notes to the Financial Statements for the Year Ended 31 March 2023

10 Investments

GROUP	Other investments £	Listed investments £	Total £
Valuation			
At 1 April 2022	100,000	2,392,405	2,492,405
Additions	-	426,778	426,778
Disposals	(100,000)	(323,751)	(423,751)
Revaluations	-	5,985	5,985
Market value at 31 March 2023	-	2,501,417	2,501,417
Cash held in investment portfolio (note 12)	-	74,521	74,521
Total at 31 March 2023	-	2,575,938	2,575,938

CHARITY	Investment in subsidiary companies £	Other investments £	Listed investments £	Total £
Valuation				
At 1 April 2022	5,000	100,000	2,392,405	2,497,405
Additions	-	-	426,778	426,778
Disposals	-	(100,000)	(323,751)	(423,751)
Revaluations	-	-	5,985	5,985
Market value at 31 March 2023	5,000	-	2,501,417	2,506,417
Cash held in investment portfolio (note 12)	-	-	74,521	74,521
Total at 31 March 2023	5,000	-	2,575,938	2,580,938

The historical cost of listed investments as at 31 March 2023 was £2,429,915 (2022: £2,346,915).

Principal Subsidiaries

The company owns 100% of the issued share capital of St Andrew's Hospice (Trading) Limited, incorporated in England and Wales.

Details relating to the subsidiary, and financial results for the year are shown below:

Company Number	02775647
Registered office	St. Andrew's Hospice, Peaks Lane, Grimsby, DN32 9RP
Principal activity	Sale of donated goods

Income	1,713,419
Expenditure	(1,489,183)
Profit/(Loss) for the year	224,236
Net Assets	5,000

St Andrew's Hospice Ltd
Notes to the Financial Statements for the Year Ended 31 March 2023

11 Debtors

	Group		Charity	
	Due within one year	Due within one year	Due within one year	Due within one year
	2023	2022	2023	2022
	£	£	£	£
Trade debtors	57,018	28,786	56,594	28,556
Prepayments and accrued income	333,107	489,493	250,125	399,573
Other debtors	17,854	156,967	4,288	142,045
VAT receivable	46,253	49,515	31,733	33,210
Amounts due from subsidiary undertakings	-	-	484,680	616,164
	454,232	724,761	827,420	1,219,548

12 Cash at bank, in hand and on deposit

	Group		Charity	
	2023	2022	2023	2022
	£	£	£	£
Interest bearing bank and deposits	1,740,102	1,848,971	1,324,155	1,434,428
Cash in hand	847	362	664	218
Current asset investments	866,618	440,071	866,618	440,071
Cash held in investment portfolio	74,521	61,522	74,521	61,522
	2,682,088	2,350,926	2,265,958	1,936,239

13 Creditors: amounts falling due within one year

	Group		Charity	
	2023	2022	2023	2022
	£	£	£	£
Trade creditors	93,405	92,953	62,632	51,641
Taxation and social security	63,677	49,889	63,677	49,889
Accruals and deferred income	112,542	51,516	87,426	34,855
Other creditors	37,300	71,765	37,300	71,765
Amounts due to subsidiary undertakings	-	-	-	4,033
Advanced lottery receipts	75,812	77,307	75,812	77,307
	382,736	343,430	326,847	289,490

14 Commitments

Total commitments under non-cancellable operating leases are as follows:

Group and Charity

	Land and buildings	Other	Land and buildings	Other
	2023	2023	2022	2022
	£	£	£	£
Within one year	148,279	7,039	190,413	6,869
More than one year and less than 5 years	320,961	11,891	412,447	21,254
In more than 5 years	-	-	14,167	-
	469,240	18,930	617,027	28,123

St Andrew's Hospice Ltd
Notes to the Financial Statements for the Year Ended 31 March 2023

15 Statement of Funds

Group	As at 1 April 2022	Income	Expenditure	Transfers	Changes in market value	As at 31 March 2023
	£	£	£	£	£	£
Unrestricted funds						
General funds	10,505,903	3,427,025	(3,563,291)	(2,027,644)	-	8,341,993
Investment funds	45,491	-	-	20,026	5,985	71,502
Designated funds	-	-	-	1,700,000	-	1,700,000
Total unrestricted funds	10,551,394	3,427,025	(3,563,291)	(307,618)	5,985	10,113,495
Restricted funds						
Children's Unit	-	1,361,148	(1,752,691)	391,543	-	-
Adult Unit	-	52,486	(37,773)	(14,000)	-	713
Hospice UK/NHSE	-	7,089	(7,089)	-	-	-
The National Lottery Community Fund	49,134	143,030	(39,621)	-	-	152,543
Southampton Hospitals Charity	-	289,740	(21,809)	(28,897)	-	239,034
Other restricted funds	28,249	15,130	-	(41,028)	-	2,351
	77,383	1,868,623	(1,858,983)	307,618	-	394,641
Total funds	10,628,777	5,295,648	(5,422,274)	-	5,985	10,508,136

Statement of funds - prior year

Group	As at 1 April 2021	Income	Expenditure	Transfers	Changes in market value	As at 31 March 2022
	£	£	£	£	£	£
Unrestricted funds						
General funds	10,137,399	3,446,989	(2,897,491)	(180,994)	-	10,505,903
Revaluation reserve	127,450	-	-	(121,606)	39,647	45,491
Total unrestricted funds	10,264,849	3,446,989	(2,897,491)	(302,600)	39,647	10,551,394
Restricted funds						
Children's Unit	-	1,362,636	(1,665,236)	302,600	-	-
Adult Unit	-	186,802	(186,802)	-	-	-
Lymphoedema services	-	10,000	(10,000)	-	-	-
Hospice UK/NHSE	-	221,854	(221,854)	-	-	-
The National Lottery Community Fund	-	51,084	(1,950)	-	-	49,134
Other restricted funds	-	28,249	-	-	-	28,249
	-	1,860,625	(2,085,842)	302,600	-	77,383
Total funds	10,264,849	5,307,614	(4,983,333)	-	39,647	10,628,777

Unrestricted funds

General funds - These represent the free reserves and fixed assets of the charity that are not designated or restricted for particular purposes.

Revaluation reserve - this represents the difference between the market value of the investments at 31 March 2023 and their cost.

Designated funds - for the development of St Andrew's strategic priorities.

Restricted funds

Children's unit - Any restricted income is spent during the year. It comprises elements of Trading income, together with Department of Health, Health Authority and Commissioned services.

Adult unit - any restricted income for the adult service is spent during the year. It includes donations and legacies received.

Lymphoedema services - any restricted income for the Lymphoedema services is spent during the year. It includes donations received.

Hospice UK - The NHSE awarded funding to allow the hospice to make available bed capacity and community support from April 2020 to July 2020 to provide support to people with complex needs in the context of the COVID-19 situation and to provide bed capacity and community support from December 2021 to March 2022 for the same purpose. Amounts received in the 2023 year, relate to support for the period to March 2022.

The National Lottery Community Fund - funding received from the RC Yorkshire and Humber Region programme for the 'Making Each Day Count' through Volunteering project.

Southampton Hospitals Charity - support for a range of projects including clinical educator salary support, child bereavement service support, Hospice at Home service support, Making Special Memories Project (a capital and revenue project).

Other restricted funds - these funds relate to donations and grants received to purchase specific items of equipment that at year end have not been purchased.

Transfers

From unrestricted to restricted funds to remove the restricted deficit.

£1.7m was transferred to a designated fund during the year for the development of St Andrew's strategic priorities.

Transfers of £83,925 have been made from restricted funds to unrestricted funds to account for the purchase of tangible fixed assets in line with the restrictions of the funds.

St Andrew's Hospice Ltd
Notes to the Financial Statements for the Year Ended 31 March 2023

16 Analysis of net assets between funds

Fund balances at 31 March 2023 are represented by:

Group	Fixed assets	Investments	Net current assets	Total	
	£	£	£	£	£
Restricted funds	-	-	394,641	394,641	
Unrestricted funds	5,253,135	2,575,938	2,284,422	10,113,495	
	5,253,135	2,575,938	2,679,063	10,508,136	

Fund balances at 31 March 2022 are represented by:

Group	Fixed assets	Investments	Net current assets	Total	
	£	£	£	£	£
Restricted funds	-	-	77,383	77,383	
Unrestricted funds	5,404,115	2,553,927	2,593,352	10,551,394	
	5,404,115	2,553,927	2,670,735	10,628,777	

17 Analysis of net cash funds

	At beginning of year	Cashflow	At end of year
	£	£	£
Cash in hand	362	485	847
Cash on short term deposit	1,848,971	(108,869)	1,740,102
Net cash funds	1,849,333	(108,384)	1,740,949

18 Contingent liabilities

The group has no contingent liabilities at 31 March 2023 or at March 2022.

19 Capital commitments

The group has capital commitments at 31 March 2023 of £nil (2022: £nil).

20 Related parties

St Andrew's Hospice (Trading) Limited is a wholly owned subsidiary of St Andrew's Hospice Limited. The two entities also have some common directors. At the year end, amounts owed by St Andrew's Hospice (Trading) Limited were £484,680 (2022: £612,131). During the year the charity recharged salary costs of £895,782 (2022: £745,848) and other expenses of £94,831 (2022: £77,042) relating to rents, insurance and other property costs. The subsidiary acted as agent with respect to donations falling under the retail gift aid scheme of £285,145 (2022: £220,295) and received donations for the Hospice at shops of £6,253 (2022: £nil).

During the year, trustees expenses of £280 (2022: £nil) were incurred in relation to one trustee attending a conference.

There were no other disclosable related party transactions during the current or previous year.

21 Control

The Directors are of the opinion the Charity has no ultimate controlling party.