

**REPORT OF THE TRUSTEES AND**  
**AUDITED FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**  
**FOR**  
**ANDOVER CRISIS AND SUPPORT CENTRE**  
**(A COMPANY LIMITED BY GUARANTEE)**

Hysons Audit Services Ltd, Statutory Auditor  
14 London Street  
Andover  
Hampshire  
SP10 2PA

**ANDOVER CRISIS AND SUPPORT CENTRE**

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**FOR THE YEAR ENDED 31 MARCH 2025**

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**REPORT OF THE TRUSTEES**  
**FOR THE YEAR ENDED 31 MARCH 2025**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

**OBJECTIVES AND ACTIVITIES**

Andover Crisis & Support Centre, now trading as Finding Freedom from Abuse (Finding Freedom) provide refuge and dispersed accommodation, along with an outreach service and educational programmes to those affected by domestic abuse and sexual violence. Finding Freedom's Refuge Accommodation provides a safe place to stay for women and women with their children, and can support up to 19 families. Support Workers work with the clients to come to terms with their experiences and plan their future.

The Outreach Service is a free service for women, men, children and young people (aged 4 - 17) who need help and a safe space to talk. The Service offers tailored support, counselling and practical solutions to ensure they have all the tools necessary to make an informed decision about their future. Individuals can self-refer and will be supported by Finding Freedom. They are listened to, provided with information and given continued support as they make their own choices about their next steps.

The dispersed accommodation provides housing for those who are not able to enter a refuge, such as LGBT+, men, women/men with children over 16 years of age or families who have pets. Four of Finding Freedom's properties are sub-contracted with a key service provider to deliver part of their contract with Hampshire County Council for dispersed accommodation for 2024/2025.

Finding Freedom runs a range of therapeutic and educational services that are developed to help grow confidence, self-esteem, and which also offer an opportunity to meet others who have had similar experiences. The programmes can help make sense of what has happened, promote safe healthy relationships and expand knowledge and awareness.

Workshops are run within local schools with school professionals and delivers Healthy Relationships in Schools covering a range of topics - it can be adapted to fit in with the current school timetable. Each workshop can accommodate up to 20 pupils and will discuss healthy relationships and friendships; the impact of peer pressure; consent; inappropriate sexualised behaviours and sharing intimate images and the law.

There remains a misconception of domestic abuse and some people do not realise how common it is, the various ways domestic abuse takes place, or who to turn to for support. Finding Freedom has committed to the Community Dove Champions programme, which has been designed to support members of the community, to increase their skills, knowledge and confidence in spotting the signs of domestic abuse, how they can support victim survivors, and connecting communities with support services. Community Champions are the best people to support a direct positive impact for individuals, families, and entire communities who may be impacted by domestic abuse.

**REPORT OF THE TRUSTEES**  
**FOR THE YEAR ENDED 31 MARCH 2025**

A help line is also available providing support, advice, information and sign posting to further support resources.

Throughout its services the aim of Finding Freedom remains the same, seeking to provide a supportive environment where people can discover their own strengths and work towards making self-determined changes in their lives.

Finding Freedom is a party to a sub-contracting agreement with a key service provider to deliver part of their contract with Hampshire County Council for 2024/2025.

**PUBLIC BENEFIT**

The trustees have considered the activities of Finding Freedom and its achievements for the year to 31 March 2025 and its plans for the future against the public benefit guidance issued by the Charity Commission. They agreed that the public who benefit from the organisations work are those who are described in the objectives and aims as noted above.

**ACHIEVEMENTS AND PERFORMANCE**

**Charitable activities**

From 1 April 2019, Hampshire County Council awarded the Integrated Domestic Abuse Services for Hampshire contract to Stop Domestic Abuse, with Finding Freedom sub-contracting their services. The initial contract was for a 5 year period plus a 1 year option to renew followed by a further 1 year option. Renewal of the contract is due in 2026 and the tendering process is currently ongoing. Stop Domestic Abuse have confirmed that they have tendered for the contract and will continue to sub-contract with Finding Freedom.

Since the year end, Stop Domestic Abuse won the tender for the integrated Domestic Abuse Services contract and have confirmed they will sub-contract with Finding Freedom. The contract will begin in 2026 for a 3 year period with a 2 year option to renew followed by a further 2 year option.

Finding Freedom continues to support families who have experienced domestic abuse in the community through the use of its refuge and dispersed accommodation, outreach services and programmes which they run.

Women with children were accommodated during the year with some of the families subsequently making their permanent home in the Test Valley. Throughout 2024 - 2025, Finding Freedom (combined refuge/dispersed accommodation and outreach services) supported a total of 306 clients and 105 children. Occupancy rates for the refuge accommodation were on average between 85 - 87% for the year.

Finding Freedom continues to facilitate the well-attended Freedom & SEEDS Programmes in the Test Valley. The Freedom programme lasts for 12 weeks and helps to identify the common tactics to gain power and control. The group works to look at the characteristics that can create both abusive and caring relationships. Women who have attended the Freedom Programme have set up a survivor's group which meets on a regular basis offering support to each other outside of the programme.

Finding Freedom's website is constantly updated and offers services to both women and professionals. For Professionals, the website lists the Emergency Referral Procedures, Resources for Professionals and Resources for Schools. For women experiencing domestic abuse, the website provides clear information on how to make contact and lists all the services and programmes that they can make use of.

**REPORT OF THE TRUSTEES**  
**FOR THE YEAR ENDED 31 MARCH 2025**

A telephone service is provided offering advice, information and support for clients.

Finding Freedom's counselling service re-started in 2023 with 2 counsellors working out of the outreach office, for the benefit of both outreach and refuge clients.

The delivery of courses on relationships to pupils in local schools, has continued by Finding Freedom's outreach team. This educational programme has been accessed by young people from 11 schools and a college. The outreach team now consist of 3 qualified full-time Independent Domestic Violence Advisors (IDVA's).

Finding Freedom's staff continue to give presentations to local organisations on the content and the aims of the various programmes. This has enabled the benefits of the programme to be extended to an increasing number of people. The staff also provide assistance in family courts to clients needing support from a trained member of staff.

The organisation currently has 1 full time child worker who works with the children of the women residing in the refuge. The child worker actively encourages the children to open up and help them deal with the experiences they have faced with the assistance of educational and therapeutic play equipment. With thanks to the National Lottery, Finding Freedom have managed to secure a grant to cover the cost of 2 Children & Young Persons Advocates, who will begin working in the community and schools in 2025.

Finding Freedom have 4 dispersed accommodation properties, which accommodate those that cannot move into refuge accommodation, such as LGBT+, men, women/men with children over 16 years of age or families who have pets. Families are supported by an individual support worker who works with the entire family.

### **Safeguarding**

Finding Freedom considers safeguarding for children, young people and adults at risk is core to the provision of Finding Freedom's services. The designated safeguarding lead for the charity is the CEO and there is a name lead trustee for safeguarding.

Finding Freedom has safeguarding policies for children and young people and adults at risk that are reviewed at least annually by staff (led by designated safeguarding lead) and trustees. All staff and service users have access to policies and procedures and are aware of how to raise concerns, either with the designated safeguarding lead or the lead trustee.

The safeguarding statement is listed on the website and states that if any concerns regarding safeguarding should be submitted to the designated safeguarding lead at [refugesafeguarding@findingfreedom.org.uk](mailto:refugesafeguarding@findingfreedom.org.uk)

### **FINANCIAL REVIEW**

#### **Principal funding sources**

The major source of funding was the subcontract with Stop Domestic Abuse for Hampshire County Council's Domestic Abuse Support Service, together with rental income the core element of which is covered by housing benefit with service charges paid by the residents.

A rent arrears system is in place for housing benefit claimants and client charges, followed up with timely reviews and debt control with payment agreements set.

**REPORT OF THE TRUSTEES**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**FINANCIAL REVIEW**

**Investment policy and objectives**

The Management Committee continues to monitor closely the economic indicators. As a consequence, the practice of spreading investment funding between financial organisations has been implemented as a means of safeguarding and reducing any risk to deposited money. Finding Freedom hold accounts with Flagstone to spread funds equally between interest bearing accounts whilst taking advantage of the FSCS deposit safety net.

**Reserves policy**

The Management Committee have established a policy whereby net current assets held in the Unrestricted Fund, which have not been designated for any other purpose, should be approximately 6 months worth of resources expended. This has been estimated to equate to some £480,000 that has been set aside on deposit. Any additional amounts held in Unrestricted Reserves have been reviewed by the Trustees and a plan has been devised to utilise these funds in accordance with the organisations objectives and activities.

The unrestricted net current assets at the end of the year was £502,183 (2024 - £504,451). A further £20,500 has been designated for specific purposes leaving £481,683 of resources held.

**Financial performance**

The organisation had net expenditure for the year of £2,919 (2024 - net income £25,600) which decreased the total reserves to £964,981 (2024 - £967,900). Of the total reserves, £958,408 (2024 - £961,327) was held in unrestricted reserves and could be used at the Management Committee's discretion to further the Centre's aims and objectives.

**FUTURE PLANS**

For the next year Finding Freedom will continue the provision of the domestic abuse services as sub-contractors for Stop Domestic Abuse and seek further funding sources for future provision of services. It is planned that the refuge accommodation, telephone helpline, outreach services and educational programmes, will continue to be provided as a highly respected community resource.

It is envisaged that Finding Freedom will purchase further properties to provide move-on accommodation for those leaving refuge and before they are re-housed by the local authority, and possibly further dispersed accommodation properties to enter into the HCC Dispersed Accommodation agreement with SDA.

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Governing document**

The Charity is a company limited by guarantee, incorporated on 15 April 1991, governed by its Memorandum and Articles of Association and registered in England and Wales, number 02601424.

**Recruitment and appointment of new members of the Management Committee**

The Management Committee will consider whether there are any areas of expertise currently not being fulfilled. Any application to become a member of the Management Committee will be considered alongside the identified areas of expertise, and the existing members would consult to decide whether the applicant should be invited to join the Management Committee. Throughout the past year, Finding Freedom have gained 2 new trustees with one resignation.

**REPORT OF THE TRUSTEES**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Organisational structure**

The Management Committee, which meets quarterly, is equivalent to the Board of Directors, and comprises members from a wide variety of professional business backgrounds. The Chief Executive of the Centre sits on the Management Committee in an ex officio capacity. The Management Committee deals with strategic decisions, governance, risk and general management.

**Induction and training of new members of the Management Committee**

The Management Committee is fully updated on the work of the organisation, and sets and keeps under review Finding Freedom's objectives and aims so they can provide the necessary strategic support to advance the organisations activities.

**Risk management**

The Management Committee conducts an annual review of the major risks to which the organisation is exposed. Internal control risks are minimised by a policy and procedure for authorisation of all transactions. Procedures are in place to ensure compliance with health and safety of staff, clients and visitors to any of its premises.

**REFERENCE AND ADMINISTRATIVE DETAILS**

**Registered Company number**

02601424 (England and Wales)

**Registered Charity number**

1003275

**Registered office**

15 - 21 New Street  
Andover  
Hampshire  
SP10 1EL

**Trustees**

**Management Committee**

Mr J T Barlow - Trustee  
Ms J Baxter - Trustee (appointed 13.09.25)  
Ms D Cullimore - Chief Executive  
Ms J Dawson - Trustee  
Ms M Dickens - Trustee (resigned 29.03.25)  
Ms S Filmer - Trustee  
Mrs A France - Trustee (appointed 01.04.25)  
Mrs K Bownes - Trustee (appointed 01.04.25)  
Mr J Stokes - Trustee  
Ms J Tomlinson - Trustee

**Company Secretary**

Ms J Tomlinson

**Senior Statutory Auditor**

Mr Christopher Joyce FCCA

**REPORT OF THE TRUSTEES**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**REFERENCE AND ADMINISTRATIVE DETAILS**

**Auditors**

Hysons Audit Services Ltd, Statutory Auditor  
14 London Street  
Andover  
Hampshire  
SP10 2PA

**Bankers**

HSBC Bank plc  
28-30 High Street  
Andover  
Hampshire  
SP10 1NN

**STATEMENT OF TRUSTEES' RESPONSIBILITIES**

The trustees (who are also the directors of Andover Crisis and Support Centre (Limited by guarantee) for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are
- unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

**AUDITORS**

The auditors, Hysons Audit Services Ltd, Statutory Auditor, will be proposed for re-appointment at the forthcoming Annual General Meeting.



**REPORT OF THE TRUSTEES**  
**FOR THE YEAR ENDED 31 MARCH 2025**

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 16 October 2025 and signed on its behalf by:

Ms J Tomlinson - Secretary

## **REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF ANDOVER CRISIS AND SUPPORT CENTRE**

### **Opinion**

We have audited the financial statements of Andover Crisis and Support Centre (the 'charitable company') for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

### **Other information**

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF  
ANDOVER CRISIS AND SUPPORT CENTRE**

**Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

**Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

**Responsibilities of trustees**

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

## **REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF ANDOVER CRISIS AND SUPPORT CENTRE**

### **Our responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the Senior Statutory Auditor ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the company through discussions with directors and other management, and from our commercial knowledge and experience of the charity sector;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the charity, including the Companies Act 2006, Charities Act 2011, Charities SORP (FRS 102) and Financial Reporting Standard 102;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the charity's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance;
- enquiring of management as to actual and potential litigation and claims; and
- reviewing correspondence with HMRC, relevant regulators and the charity's legal advisors.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF  
ANDOVER CRISIS AND SUPPORT CENTRE**

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our Report of the Independent Auditors.

**Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Mr Christopher Joyce FCCA (Senior Statutory Auditor)  
for and on behalf of Hysons Audit Services Ltd, Statutory Auditor  
14 London Street  
Andover  
Hampshire  
SP10 2PA

27 October 2025

**ANDOVER CRISIS AND SUPPORT CENTRE**

**STATEMENT OF FINANCIAL ACTIVITIES**  
**FOR THE YEAR ENDED 31 MARCH 2025**

	Notes	Unrestricted fund £	Restricted funds £	2025 Total funds £	2024 Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>					
Donations and legacies	2	34,488	83,093	117,581	95,439
<b>Charitable activities</b>	5				
Principal activity		821,802	-	821,802	646,493
Other trading activities	3	20,085	-	20,085	-
Investment income	4	11,153	-	11,153	7,750
<b>Total</b>		<u>887,528</u>	<u>83,093</u>	<u>970,621</u>	<u>749,682</u>
<b>EXPENDITURE ON</b>					
Raising funds	6	3,400	-	3,400	-
<b>Charitable activities</b>	7				
Principal activity		887,047	83,093	970,140	724,082
<b>Total</b>		<u>890,447</u>	<u>83,093</u>	<u>973,540</u>	<u>724,082</u>
<b>NET INCOME/(EXPENDITURE)</b>		(2,919)	-	(2,919)	25,600
<b>RECONCILIATION OF FUNDS</b>					
Total funds brought forward		961,327	6,573	967,900	942,300
<b>TOTAL FUNDS CARRIED FORWARD</b>		<u><u>958,408</u></u>	<u><u>6,573</u></u>	<u><u>964,981</u></u>	<u><u>967,900</u></u>

The notes form part of these financial statements

**BALANCE SHEET**  
**31 MARCH 2025**

	Notes	Unrestricted fund £	Restricted funds £	2025 Total funds £	2024 Total funds £
<b>FIXED ASSETS</b>					
Intangible assets	13	1	-	1	1,503
Tangible assets	14	456,224	-	456,224	455,373
		<hr/>	<hr/>	<hr/>	<hr/>
		456,225	-	456,225	456,876
<b>CURRENT ASSETS</b>					
Debtors	15	15,682	-	15,682	11,642
Cash at bank and in hand	16	525,851	6,573	532,424	513,694
		<hr/>	<hr/>	<hr/>	<hr/>
		541,533	6,573	548,106	525,336
<b>CREDITORS</b>					
Amounts falling due within one year	17	(39,350)	-	(39,350)	(14,312)
		<hr/>	<hr/>	<hr/>	<hr/>
<b>NET CURRENT ASSETS</b>		502,183	6,573	508,756	511,024
		<hr/>	<hr/>	<hr/>	<hr/>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		958,408	6,573	964,981	967,900
		<hr/>	<hr/>	<hr/>	<hr/>
<b>NET ASSETS</b>		958,408	6,573	964,981	967,900
		<hr/>	<hr/>	<hr/>	<hr/>
<b>FUNDS</b>	19				
Unrestricted funds				958,408	961,327
Restricted funds				6,573	6,573
				<hr/>	<hr/>
<b>TOTAL FUNDS</b>				964,981	967,900
				<hr/>	<hr/>

The notes form part of these financial statements

**BALANCE SHEET - continued**  
**31 MARCH 2025**

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 16 October 2025 and were signed on its behalf by:

Mr J T Barlow - Trustee

Ms S Filmer - Trustee



## **ANDOVER CRISIS AND SUPPORT CENTRE**

### **NOTES TO THE FINANCIAL STATEMENTS** **FOR THE YEAR ENDED 31 MARCH 2025**

#### **1. ACCOUNTING POLICIES**

##### **Basis of preparing the financial statements**

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

##### **Financial reporting standard 102 - reduced disclosure exemptions**

The charitable company has taken advantage of the following disclosure exemption in preparing these financial statements, as permitted by FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland':

- the requirements of Section 7 Statement of Cash Flows.

##### **Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

##### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

##### **Intangible fixed assets**

Amortisation is provided to write off the cost of computer software over its estimated useful life of 5 years.

##### **Tangible fixed assets**

Depreciation is provided at the following rates in order to write off the cost less estimated residual value of each asset over its estimated useful life.

Freehold property	- Straight line over 30 years
Short leasehold	- Straight line over the term of the lease
Long leasehold	- Straight line over the term of the lease
Conservatory	- Straight line over 10 years
Computer equipment	- Straight line over 3 years

##### **Social investments**

The freehold property and long leasehold are accounted for within tangible fixed assets as they are programme related investments being that the assets are held specifically to contribute to the charity's charitable purpose.

**ANDOVER CRISIS AND SUPPORT CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**1. ACCOUNTING POLICIES - continued**

**Taxation**

All activities undertaken are charitable. Therefore, the Centre is exempt from corporation tax.

**Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

**Hire purchase and leasing commitments**

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

**Pension costs and other post-retirement benefits**

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

**2. DONATIONS AND LEGACIES**

	2025	2024
	£	£
Donations	21,115	16,752
Grants	96,466	78,687
	<hr/>	<hr/>
	117,581	95,439
	<hr/>	<hr/>

Grants received, included in the above, are as follows:

	2025	2024
	£	£
Test Valley Borough Council	13,372	13,287
The Henry Smith Charity	70,000	-
Bauer Radio	-	700
National Lottery Community Organisation	-	64,700
Sport England	6,020	-
John Lewis	1,200	-
Screwfix Foundation	5,874	-
	<hr/>	<hr/>
	96,466	78,687
	<hr/>	<hr/>

**ANDOVER CRISIS AND SUPPORT CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**3. OTHER TRADING ACTIVITIES**

	2025	2024
	£	£
Fundraising events	20,085	-
	<u>20,085</u>	<u>-</u>

**4. INVESTMENT INCOME**

	2025	2024
	£	£
Bank interest receivable	11,153	7,750
	<u>11,153</u>	<u>7,750</u>

**5. INCOME FROM CHARITABLE ACTIVITIES**

	2025 Principal activity £	2024 Total activities £
Accommodation	460,575	288,443
Domestic abuse support service	355,667	351,645
Other income	560	1,405
Employers N.I. allowance	5,000	5,000
	<u>821,802</u>	<u>646,493</u>

**6. RAISING FUNDS**

**Raising donations and legacies**

	2025	2024
	£	£
Fund raising costs	3,400	-
	<u>3,400</u>	<u>-</u>

**7. CHARITABLE ACTIVITIES COSTS**

	Direct Costs (see note 8) £	Support costs (see note 9) £	Totals £
Principal activity	950,537	19,603	970,140
	<u>950,537</u>	<u>19,603</u>	<u>970,140</u>

**ANDOVER CRISIS AND SUPPORT CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**8. DIRECT COSTS OF CHARITABLE ACTIVITIES**

	2025	2024
	£	£
Staff costs	544,759	489,604
Hire of plant and machinery	7,992	6,796
Rent	47,727	44,382
Rates	7,503	4,170
Insurance	4,798	3,330
Light and heat	34,890	28,505
Training, supervision and recruitment	49,093	22,366
TV licence	170	159
Household expenses	6,951	3,232
Freedom programme	1,352	2,002
Rural outreach	3,026	6,836
Child work	1,034	524
Postage and stationery	3,742	1,593
Sundry expenses	10,135	8,345
Telephone and internet	5,126	4,186
Advertising	2,037	269
Repairs and renewals of centre	9,126	14,427
Repairs and renewals of properties	41,926	8,624
Cleaning	12,450	6,710
Laundry	7,785	7,842
Bank charges	162	181
Membership	1,172	794
Resident subsistence	4,652	4,126
Computer expenses	15,785	15,510
SEEDS programme	9,000	11,550
Client donations	533	1,782
Security & CCTV	106,586	-
Depreciation	11,025	8,320
	<u>950,537</u>	<u>706,165</u>

**9. SUPPORT COSTS**

	Governance costs £
Principal activity	<u>19,603</u>

**ANDOVER CRISIS AND SUPPORT CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**9. SUPPORT COSTS - continued**

Support costs, included in the above, are as follows:

**Governance costs**

	2025 Principal activity £	2024 Total activities £
Auditors' remuneration	4,320	4,320
Auditors' remuneration for non audit work	1,612	1,535
Legal and professional fees	13,671	12,062
	<u>19,603</u>	<u>17,917</u>

**10. NET INCOME/(EXPENDITURE)**

Net income/(expenditure) is stated after charging/(crediting):

	2025 £	2024 £
Auditors' remuneration	4,320	4,320
Auditors' remuneration for non audit work	1,612	1,535
Depreciation - owned assets	9,523	6,066
Hire of plant and machinery	7,992	6,796
Computer software amortisation	1,502	2,255
	<u>          </u>	<u>          </u>

**11. TRUSTEES' REMUNERATION AND BENEFITS**

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2025 nor for the year ended 31 March 2024.

**ANDOVER CRISIS AND SUPPORT CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**12. STAFF COSTS**

	2025	2024
	£	£
Wages and salaries	491,865	441,121
Social security costs	43,694	39,071
Other pension costs	9,200	9,412
	<u>544,759</u>	<u>489,604</u>

The average monthly number of employees during the year was as follows:

	2025	2024
Direct charitable work	18	16
Administration and support	2	2
	<u>20</u>	<u>18</u>

No employees received emoluments in excess of £60,000.

**13. INTANGIBLE FIXED ASSETS**

	Computer software £
<b>COST</b>	
At 1 April 2024 and 31 March 2025	<u>11,275</u>
<b>AMORTISATION</b>	
At 1 April 2024	9,772
Charge for year	<u>1,502</u>
At 31 March 2025	<u>11,274</u>
<b>NET BOOK VALUE</b>	
At 31 March 2025	<u>1</u>
At 31 March 2024	<u>1,503</u>

**ANDOVER CRISIS AND SUPPORT CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**14. TANGIBLE FIXED ASSETS**

	Freehold property £	Short leasehold £	Long leasehold £
<b>COST</b>			
At 1 April 2024	396,251	2,952	97,856
Additions	-	-	-
At 31 March 2025	396,251	2,952	97,856
<b>DEPRECIATION</b>			
At 1 April 2024	30,510	886	12,131
Charge for year	3,302	590	809
At 31 March 2025	33,812	1,476	12,940
<b>NET BOOK VALUE</b>			
At 31 March 2025	362,439	1,476	84,916
At 31 March 2024	365,741	2,066	85,725

	Conservatory £	Office and computer equipment £	Totals £
<b>COST</b>			
At 1 April 2024	40,007	4,092	541,158
Additions	-	10,374	10,374
At 31 March 2025	40,007	14,466	551,532
<b>DEPRECIATION</b>			
At 1 April 2024	40,006	2,252	85,785
Charge for year	-	4,822	9,523
At 31 March 2025	40,006	7,074	95,308
<b>NET BOOK VALUE</b>			
At 31 March 2025	1	7,392	456,224
At 31 March 2024	1	1,840	455,373

Both the long leasehold and the freehold property represent programme related investments.

**ANDOVER CRISIS AND SUPPORT CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**15. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2025	2024
	£	£
Trade debtors	5,618	3,325
Other debtors	916	2,220
Accrued income	-	560
Prepayments	9,148	5,537
	<u>15,682</u>	<u>11,642</u>

**16. CASH AT BANK AND IN HAND**

	2025	2024
	Total funds	Total funds
	£	£
Cash in hand	177	351
Clearing bank account	72,047	94,295
Monies on deposit	89,738	419,048
Flagstone	363,889	-
	<u>525,851</u>	<u>513,694</u>
	<u>4,000</u>	<u>2,573</u>
	<u>532,424</u>	<u>516,267</u>

**17. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2025	2024
	£	£
Trade creditors	7,045	4,606
Pension control	1,942	-
Accrued expenses	30,363	9,706
	<u>39,350</u>	<u>14,312</u>

**18. LEASING AGREEMENTS**

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2025	2024
	£	£
Within one year	13,800	13,800
Between one and five years	20,946	34,746
	<u>34,746</u>	<u>48,546</u>



**ANDOVER CRISIS AND SUPPORT CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**19. MOVEMENT IN FUNDS**

	At 1.4.24 £	Net movement in funds £	At 31.3.25 £
<b>Unrestricted funds</b>			
General fund	961,327	(2,919)	958,408
<b>Restricted funds</b>			
Drug & alcohol problems	4,000	-	4,000
Conservatory and improvements	2,573	-	2,573
	<u>6,573</u>	<u>-</u>	<u>6,573</u>
<b>TOTAL FUNDS</b>	<u>967,900</u>	<u>(2,919)</u>	<u>964,981</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	887,528	(890,447)	(2,919)
<b>Restricted funds</b>			
Outreach service	69,999	(69,999)	-
Bounce back programme	6,020	(6,020)	-
Property renovations	5,874	(5,874)	-
Training	1,200	(1,200)	-
	<u>83,093</u>	<u>(83,093)</u>	<u>-</u>
<b>TOTAL FUNDS</b>	<u>970,621</u>	<u>(973,540)</u>	<u>(2,919)</u>

**ANDOVER CRISIS AND SUPPORT CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**19. MOVEMENT IN FUNDS - continued**

**Comparatives for movement in funds**

	At 1.4.23 £	Net movement in funds £	At 31.3.24 £
<b>Unrestricted funds</b>			
General fund	935,727	25,600	961,327
<b>Restricted funds</b>			
Drug & alcohol problems	4,000	-	4,000
Conservatory and improvements	2,573	-	2,573
	<u>6,573</u>	<u>-</u>	<u>6,573</u>
<b>TOTAL FUNDS</b>	<u>942,300</u>	<u>25,600</u>	<u>967,900</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	749,682	(724,082)	25,600
<b>TOTAL FUNDS</b>	<u>749,682</u>	<u>(724,082)</u>	<u>25,600</u>

The purposes of the Restricted Funds are:

Drug and Alcohol Problems - To finance future costs arising solely to deal with drug and alcohol related problems.

Conservatory and improvements - To finance future capital improvements to the conservatory.

**ANDOVER CRISIS AND SUPPORT CENTRE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**20. RELATED PARTY DISCLOSURES**

There were no related party transactions for the year ended 31 March 2025.

**21. ACCUMULATED FUNDS**

Unrestricted Funds represent the remaining balance on the income and expenditure account for the year.

Included in the unrestricted funds are the following:

£20,000 which has been designated to finance the provision of any emergency agency staff required.

£500 which has been designated for court fees regarding domestic violence.