

ANDOVER CRISIS AND SUPPORT CENTRE

England & Wales · Charity number 1003275

Details

Other names	Finding Freedom From Abuse
Status	Registered
Legal form	Charitable company
Company number	02601424
Registered	1991-06-19
Register	View on the Charity Commission register

Contact

Address	14 London Street Andover SP10 2PA
Phone	01264366122
Email	Donna.Cullimore@findingfreedom.org.uk
Website	www.findingfreedom.org.uk

Activities

Objects: THE RELIEF OF NEED HARDSHIP AND DISTRESS AMONGST PERSONS OF THE LOCAL AUTHORITY AREA COVERED BY THE TEST VALLEY BOROUGH COUNCIL AND THE PROVISION OF TEMPORARY ACCOMODATION FOR WOMEN WHO ARE IN SUCH CONDITIONS

Activities: Established to provide safe accommodation for women and women with children in need of a supportive environment together with an outreach centre, to those in the community experiencing violence and domestic abuse in their lives.

Classification

- **How:** Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, Accommodation/housing
- **Who:** Children/young People, People With Disabilities, Other Defined Groups, The General Public/mankind

Geography

- **Area of benefit:** LOCAL AUTHORITY AREA OF TEST VALLEY BOROUGH COUNCIL
- Hampshire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£970,621	£973,540	£964,981	20
2024-03-31	£749,682	£724,082	£967,900	18
2023-03-31	£687,141	£760,319	£942,300	18
2022-03-31	£506,533	£572,913	£1,015,478	17
2021-03-31	£530,194	£418,010	£1,081,858	17

Trustees

Name	Role	Appointed
Alexandra France		2025-04-01
JEREMY STOKES		2022-04-29
JOHN BARLOW		
Jacqueline Baxter		2025-09-13
Jane Dawson		2023-09-27
Janet Tomlinson		2010-11-10
Sue Filmer		2022-02-01

ANDOVER CRISIS AND SUPPORT CENTRE

England & Wales - Charity number 1003275

Accounts

REGISTERED COMPANY NUMBER: 02601424 (England and Wales)
REGISTERED CHARITY NUMBER: 1003275

REPORT OF THE TRUSTEES AND
AUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025
FOR
ANDOVER CRISIS AND SUPPORT CENTRE
(A COMPANY LIMITED BY GUARANTEE)

Hysons Audit Services Ltd, Statutory Auditor
14 London Street
Andover
Hampshire
SP10 2PA

ANDOVER CRISIS AND SUPPORT CENTRE

CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

	Page
Report of the Trustees	1 to 7
Report of the Independent Auditors	8 to 11
Statement of Financial Activities	12
Balance Sheet	13 to 14
Notes to the Financial Statements	15 to 25

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2025

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Andover Crisis & Support Centre, now trading as Finding Freedom from Abuse (Finding Freedom) provide refuge and dispersed accommodation, along with an outreach service and educational programmes to those affected by domestic abuse and sexual violence. Finding Freedom's Refuge Accommodation provides a safe place to stay for women and women with their children, and can support up to 19 families. Support Workers work with the clients to come to terms with their experiences and plan their future.

The Outreach Service is a free service for women, men, children and young people (aged 4 - 17) who need help and a safe space to talk. The Service offers tailored support, counselling and practical solutions to ensure they have all the tools necessary to make an informed decision about their future. Individuals can self-refer and will be supported by Finding Freedom. They are listened to, provided with information and given continued support as they make their own choices about their next steps.

The dispersed accommodation provides housing for those who are not able to enter a refuge, such as LGBT+, men, women/men with children over 16 years of age or families who have pets. Four of Finding Freedom's properties are sub-contracted with a key service provider to deliver part of their contract with Hampshire County Council for dispersed accommodation for 2024/2025.

Finding Freedom runs a range of therapeutic and educational services that are developed to help grow confidence, self-esteem, and which also offer an opportunity to meet others who have had similar experiences. The programmes can help make sense of what has happened, promote safe healthy relationships and expand knowledge and awareness.

Workshops are run within local schools with school professionals and delivers Healthy Relationships in Schools covering a range of topics - it can be adapted to fit in with the current school timetable. Each workshop can accommodate up to 20 pupils and will discuss healthy relationships and friendships; the impact of peer pressure; consent; inappropriate sexualised behaviours and sharing intimate images and the law.

There remains a misconception of domestic abuse and some people do not realise how common it is, the various ways domestic abuse takes place, or who to turn to for support. Finding Freedom has committed to the Community Dove Champions programme, which has been designed to support members of the community, to increase their skills, knowledge and confidence in spotting the signs of domestic abuse, how they can support victim survivors, and connecting communities with support services. Community Champions are the best people to support a direct positive impact for individuals, families, and entire communities who may be impacted by domestic abuse.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2025

A help line is also available providing support, advice, information and sign posting to further support resources.

Throughout its services the aim of Finding Freedom remains the same, seeking to provide a supportive environment where people can discover their own strengths and work towards making self-determined changes in their lives.

Finding Freedom is a party to a sub-contracting agreement with a key service provider to deliver part of their contract with Hampshire County Council for 2024/2025.

PUBLIC BENEFIT

The trustees have considered the activities of Finding Freedom and its achievements for the year to 31 March 2025 and its plans for the future against the public benefit guidance issued by the Charity Commission. They agreed that the public who benefit from the organisations work are those who are described in the objectives and aims as noted above.

ACHIEVEMENTS AND PERFORMANCE

Charitable activities

From 1 April 2019, Hampshire County Council awarded the Integrated Domestic Abuse Services for Hampshire contract to Stop Domestic Abuse, with Finding Freedom sub-contracting their services. The initial contract was for a 5 year period plus a 1 year option to renew followed by a further 1 year option. Renewal of the contract is due in 2026 and the tendering process is currently ongoing. Stop Domestic Abuse have confirmed that they have tendered for the contract and will continue to sub-contract with Finding Freedom.

Since the year end, Stop Domestic Abuse won the tender for the integrated Domestic Abuse Services contract and have confirmed they will sub-contract with Finding Freedom. The contract will begin in 2026 for a 3 year period with a 2 year option to renew followed by a further 2 year option.

Finding Freedom continues to support families who have experienced domestic abuse in the community through the use of its refuge and dispersed accommodation, outreach services and programmes which they run.

Women with children were accommodated during the year with some of the families subsequently making their permanent home in the Test Valley. Throughout 2024 - 2025, Finding Freedom (combined refuge/dispersed accommodation and outreach services) supported a total of 306 clients and 105 children. Occupancy rates for the refuge accommodation were on average between 85 - 87% for the year.

Finding Freedom continues to facilitate the well-attended Freedom & SEEDS Programmes in the Test Valley. The Freedom programme lasts for 12 weeks and helps to identify the common tactics to gain power and control. The group works to look at the characteristics that can create both abusive and caring relationships. Women who have attended the Freedom Programme have set up a survivor's group which meets on a regular basis offering support to each other outside of the programme.

Finding Freedom's website is constantly updated and offers services to both women and professionals. For Professionals, the website lists the Emergency Referral Procedures, Resources for Professionals and Resources for Schools. For women experiencing domestic abuse, the website provides clear information on how to make contact and lists all the services and programmes that they can make use of.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2025

A telephone service is provided offering advice, information and support for clients.

Finding Freedom's counselling service re-started in 2023 with 2 counsellors working out of the outreach office, for the benefit of both outreach and refuge clients.

The delivery of courses on relationships to pupils in local schools, has continued by Finding Freedom's outreach team. This educational programme has been accessed by young people from 11 schools and a college. The outreach team now consist of 3 qualified full-time Independent Domestic Violence Advisors (IDVA's).

Finding Freedom's staff continue to give presentations to local organisations on the content and the aims of the various programmes. This has enabled the benefits of the programme to be extended to an increasing number of people. The staff also provide assistance in family courts to clients needing support from a trained member of staff.

The organisation currently has 1 full time child worker who works with the children of the women residing in the refuge. The child worker actively encourages the children to open up and help them deal with the experiences they have faced with the assistance of educational and therapeutic play equipment. With thanks to the National Lottery, Finding Freedom have managed to secure a grant to cover the cost of 2 Children & Young Persons Advocates, who will begin working in the community and schools in 2025.

Finding Freedom have 4 dispersed accommodation properties, which accommodate those that cannot move into refuge accommodation, such as LGBT+, men, women/men with children over 16 years of age or families who have pets. Families are supported by an individual support worker who works with the entire family.

Safeguarding

Finding Freedom considers safeguarding for children, young people and adults at risk is core to the provision of Finding Freedom's services. The designated safeguarding lead for the charity is the CEO and there is a name lead trustee for safeguarding.

Finding Freedom has safeguarding policies for children and young people and adults at risk that are reviewed at least annually by staff (led by designated safeguarding lead) and trustees. All staff and service users have access to policies and procedures and are aware of how to raise concerns, either with the designated safeguarding lead or the lead trustee.

The safeguarding statement is listed on the website and states that if any concerns regarding safeguarding should be submitted to the designated safeguarding lead at refugesafeguarding@findingfreedom.org.uk

FINANCIAL REVIEW

Principal funding sources

The major source of funding was the subcontract with Stop Domestic Abuse for Hampshire County Council's Domestic Abuse Support Service, together with rental income the core element of which is covered by housing benefit with service charges paid by the residents.

A rent arrears system is in place for housing benefit claimants and client charges, followed up with timely reviews and debt control with payment agreements set.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2025

FINANCIAL REVIEW

Investment policy and objectives

The Management Committee continues to monitor closely the economic indicators. As a consequence, the practice of spreading investment funding between financial organisations has been implemented as a means of safeguarding and reducing any risk to deposited money. Finding Freedom hold accounts with Flagstone to spread funds equally between interest bearing accounts whilst taking advantage of the FSCS deposit safety net.

Reserves policy

The Management Committee have established a policy whereby net current assets held in the Unrestricted Fund, which have not been designated for any other purpose, should be approximately 6 months worth of resources expended. This has been estimated to equate to some £480,000 that has been set aside on deposit. Any additional amounts held in Unrestricted Reserves have been reviewed by the Trustees and a plan has been devised to utilise these funds in accordance with the organisations objectives and activities.

The unrestricted net current assets at the end of the year was £502,183 (2024 - £504,451). A further £20,500 has been designated for specific purposes leaving £481,683 of resources held.

Financial performance

The organisation had net expenditure for the year of £2,919 (2024 - net income £25,600) which decreased the total reserves to £964,981 (2024 - £967,900). Of the total reserves, £958,408 (2024 - £961,327) was held in unrestricted reserves and could be used at the Management Committee's discretion to further the Centre's aims and objectives.

FUTURE PLANS

For the next year Finding Freedom will continue the provision of the domestic abuse services as sub-contractors for Stop Domestic Abuse and seek further funding sources for future provision of services. It is planned that the refuge accommodation, telephone helpline, outreach services and educational programmes, will continue to be provided as a highly respected community resource.

It is envisaged that Finding Freedom will purchase further properties to provide move-on accommodation for those leaving refuge and before they are re-housed by the local authority, and possibly further dispersed accommodation properties to enter into the HCC Dispersed Accommodation agreement with SDA.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The Charity is a company limited by guarantee, incorporated on 15 April 1991, governed by its Memorandum and Articles of Association and registered in England and Wales, number 02601424.

Recruitment and appointment of new members of the Management Committee

The Management Committee will consider whether there are any areas of expertise currently not being fulfilled. Any application to become a member of the Management Committee will be considered alongside the identified areas of expertise, and the existing members would consult to decide whether the applicant should be invited to join the Management Committee. Throughout the past year, Finding Freedom have gained 2 new trustees with one resignation.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2025

STRUCTURE, GOVERNANCE AND MANAGEMENT

Organisational structure

The Management Committee, which meets quarterly, is equivalent to the Board of Directors, and comprises members from a wide variety of professional business backgrounds. The Chief Executive of the Centre sits on the Management Committee in an ex officio capacity. The Management Committee deals with strategic decisions, governance, risk and general management.

Induction and training of new members of the Management Committee

The Management Committee is fully updated on the work of the organisation, and sets and keeps under review Finding Freedom's objectives and aims so they can provide the necessary strategic support to advance the organisations activities.

Risk management

The Management Committee conducts an annual review of the major risks to which the organisation is exposed. Internal control risks are minimised by a policy and procedure for authorisation of all transactions. Procedures are in place to ensure compliance with health and safety of staff, clients and visitors to any of its premises.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

02601424 (England and Wales)

Registered Charity number

1003275

Registered office

15 - 21 New Street
Andover
Hampshire
SP10 1EL

Trustees

Management Committee

Mr J T Barlow - Trustee
Ms J Baxter - Trustee (appointed 13.09.25)
Ms D Cullimore - Chief Executive
Ms J Dawson - Trustee
Ms M Dickens - Trustee (resigned 29.03.25)
Ms S Filmer - Trustee
Mrs A France - Trustee (appointed 01.04.25)
Mrs K Bownes - Trustee (appointed 01.04.25)
Mr J Stokes - Trustee
Ms J Tomlinson - Trustee

Company Secretary

Ms J Tomlinson

Senior Statutory Auditor

Mr Christopher Joyce FCCA

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2025

REFERENCE AND ADMINISTRATIVE DETAILS

Auditors

Hysons Audit Services Ltd, Statutory Auditor
14 London Street
Andover
Hampshire
SP10 2PA

Bankers

HSBC Bank plc
28-30 High Street
Andover
Hampshire
SP10 1NN

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of Andover Crisis and Support Centre (Limited by guarantee) for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, Hysons Audit Services Ltd, Statutory Auditor, will be proposed for re-appointment at the forthcoming Annual General Meeting.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2025

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 16 October 2025 and signed on its behalf by:

Ms J Tomlinson - Secretary

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

Opinion

We have audited the financial statements of Andover Crisis and Support Centre (the 'charitable company') for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the Senior Statutory Auditor ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the company through discussions with directors and other management, and from our commercial knowledge and experience of the charity sector;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the charity, including the Companies Act 2006, Charities Act 2011, Charities SORP (FRS 102) and Financial Reporting Standard 102;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the charity's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance;
- enquiring of management as to actual and potential litigation and claims; and
- reviewing correspondence with HMRC, relevant regulators and the charity's legal advisors.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Mr Christopher Joyce FCCA (Senior Statutory Auditor)
for and on behalf of Hysons Audit Services Ltd, Statutory Auditor
14 London Street
Andover
Hampshire
SP10 2PA

27 October 2025

ANDOVER CRISIS AND SUPPORT CENTRE

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2025

	Notes	Unrestricted fund £	Restricted funds £	2025 Total funds £	2024 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	34,488	83,093	117,581	95,439
Charitable activities					
Principal activity	5	821,802	-	821,802	646,493
Other trading activities	3	20,085	-	20,085	-
Investment income	4	11,153	-	11,153	7,750
Total		<u>887,528</u>	<u>83,093</u>	<u>970,621</u>	<u>749,682</u>
EXPENDITURE ON					
Raising funds	6	3,400	-	3,400	-
Charitable activities					
Principal activity	7	887,047	83,093	970,140	724,082
Total		<u>890,447</u>	<u>83,093</u>	<u>973,540</u>	<u>724,082</u>
NET INCOME/(EXPENDITURE)		(2,919)	-	(2,919)	25,600
RECONCILIATION OF FUNDS					
Total funds brought forward		961,327	6,573	967,900	942,300
TOTAL FUNDS CARRIED FORWARD		<u><u>958,408</u></u>	<u><u>6,573</u></u>	<u><u>964,981</u></u>	<u><u>967,900</u></u>

The notes form part of these financial statements

BALANCE SHEET
31 MARCH 2025

	Notes	Unrestricted fund £	Restricted funds £	2025 Total funds £	2024 Total funds £
FIXED ASSETS					
Intangible assets	13	1	-	1	1,503
Tangible assets	14	456,224	-	456,224	455,373
		<u>456,225</u>	<u>-</u>	<u>456,225</u>	<u>456,876</u>
CURRENT ASSETS					
Debtors	15	15,682	-	15,682	11,642
Cash at bank and in hand	16	525,851	6,573	532,424	513,694
		<u>541,533</u>	<u>6,573</u>	<u>548,106</u>	<u>525,336</u>
CREDITORS					
Amounts falling due within one year	17	(39,350)	-	(39,350)	(14,312)
		<u>502,183</u>	<u>6,573</u>	<u>508,756</u>	<u>511,024</u>
NET CURRENT ASSETS					
		<u>502,183</u>	<u>6,573</u>	<u>508,756</u>	<u>511,024</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>958,408</u>	<u>6,573</u>	<u>964,981</u>	<u>967,900</u>
NET ASSETS		<u>958,408</u>	<u>6,573</u>	<u>964,981</u>	<u>967,900</u>
FUNDS	19				
Unrestricted funds				958,408	961,327
Restricted funds				6,573	6,573
TOTAL FUNDS				<u>964,981</u>	<u>967,900</u>

The notes form part of these financial statements

BALANCE SHEET - continued
31 MARCH 2025

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 16 October 2025 and were signed on its behalf by:

Mr J T Barlow - Trustee

Ms S Filmer - Trustee

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS **FOR THE YEAR ENDED 31 MARCH 2025**

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Financial reporting standard 102 - reduced disclosure exemptions

The charitable company has taken advantage of the following disclosure exemption in preparing these financial statements, as permitted by FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland':

- the requirements of Section 7 Statement of Cash Flows.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Intangible fixed assets

Amortisation is provided to write off the cost of computer software over its estimated useful life of 5 years.

Tangible fixed assets

Depreciation is provided at the following rates in order to write off the cost less estimated residual value of each asset over its estimated useful life.

Freehold property	- Straight line over 30 years
Short leasehold	- Straight line over the term of the lease
Long leasehold	- Straight line over the term of the lease
Conservatory	- Straight line over 10 years
Computer equipment	- Straight line over 3 years

Social investments

The freehold property and long leasehold are accounted for within tangible fixed assets as they are programme related investments being that the assets are held specifically to contribute to the charity's charitable purpose.

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2025

1. ACCOUNTING POLICIES - continued

Taxation

All activities undertaken are charitable. Therefore, the Centre is exempt from corporation tax.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. DONATIONS AND LEGACIES

	2025	2024
	£	£
Donations	21,115	16,752
Grants	96,466	78,687
	<hr/>	<hr/>
	117,581	95,439
	<hr/> <hr/>	<hr/> <hr/>

Grants received, included in the above, are as follows:

	2025	2024
	£	£
Test Valley Borough Council	13,372	13,287
The Henry Smith Charity	70,000	-
Bauer Radio	-	700
National Lottery Community Organisation	-	64,700
Sport England	6,020	-
John Lewis	1,200	-
Screwfix Foundation	5,874	-
	<hr/>	<hr/>
	96,466	78,687
	<hr/> <hr/>	<hr/> <hr/>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025

3. OTHER TRADING ACTIVITIES		2025	2024
		£	£
Fundraising events		20,085	-
		<u> </u>	<u> </u>
4. INVESTMENT INCOME		2025	2024
		£	£
Bank interest receivable		11,153	7,750
		<u> </u>	<u> </u>
5. INCOME FROM CHARITABLE ACTIVITIES		2025	2024
		Principal	Total
		activity	activities
		£	£
Accommodation		460,575	288,443
Domestic abuse support service		355,667	351,645
Other income		560	1,405
Employers N.I. allowance		5,000	5,000
		<u> </u>	<u> </u>
		821,802	646,493
		<u> </u>	<u> </u>
6. RAISING FUNDS			
Raising donations and legacies		2025	2024
		£	£
Fund raising costs		3,400	-
		<u> </u>	<u> </u>
7. CHARITABLE ACTIVITIES COSTS			
	Direct	Support	
	Costs (see	costs (see	
	note 8)	note 9)	Totals
	£	£	£
Principal activity	950,537	19,603	970,140
	<u> </u>	<u> </u>	<u> </u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025

8. DIRECT COSTS OF CHARITABLE ACTIVITIES

	2025	2024
	£	£
Staff costs	544,759	489,604
Hire of plant and machinery	7,992	6,796
Rent	47,727	44,382
Rates	7,503	4,170
Insurance	4,798	3,330
Light and heat	34,890	28,505
Training, supervision and recruitment	49,093	22,366
TV licence	170	159
Household expenses	6,951	3,232
Freedom programme	1,352	2,002
Rural outreach	3,026	6,836
Child work	1,034	524
Postage and stationery	3,742	1,593
Sundry expenses	10,135	8,345
Telephone and internet	5,126	4,186
Advertising	2,037	269
Repairs and renewals of centre	9,126	14,427
Repairs and renewals of properties	41,926	8,624
Cleaning	12,450	6,710
Laundry	7,785	7,842
Bank charges	162	181
Membership	1,172	794
Resident subsistence	4,652	4,126
Computer expenses	15,785	15,510
SEEDS programme	9,000	11,550
Client donations	533	1,782
Security & CCTV	106,586	-
Depreciation	11,025	8,320
	<u>950,537</u>	<u>706,165</u>

9. SUPPORT COSTS

	Governance costs £
Principal activity	<u>19,603</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025

9. SUPPORT COSTS - continued

Support costs, included in the above, are as follows:

Governance costs

	2025 Principal activity £	2024 Total activities £
Auditors' remuneration	4,320	4,320
Auditors' remuneration for non audit work	1,612	1,535
Legal and professional fees	13,671	12,062
	<u>19,603</u>	<u>17,917</u>

10. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2025 £	2024 £
Auditors' remuneration	4,320	4,320
Auditors' remuneration for non audit work	1,612	1,535
Depreciation - owned assets	9,523	6,066
Hire of plant and machinery	7,992	6,796
Computer software amortisation	1,502	2,255
	<u>19,950</u>	<u>20,972</u>

11. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2025 nor for the year ended 31 March 2024.

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025

12. STAFF COSTS

	2025	2024
	£	£
Wages and salaries	491,865	441,121
Social security costs	43,694	39,071
Other pension costs	9,200	9,412
	<u>544,759</u>	<u>489,604</u>

The average monthly number of employees during the year was as follows:

	2025	2024
Direct charitable work	18	16
Administration and support	2	2
	<u>20</u>	<u>18</u>

No employees received emoluments in excess of £60,000.

13. INTANGIBLE FIXED ASSETS

	Computer software £
COST	
At 1 April 2024 and 31 March 2025	<u>11,275</u>
AMORTISATION	
At 1 April 2024	9,772
Charge for year	1,502
	<u>11,274</u>
At 31 March 2025	<u>11,274</u>
NET BOOK VALUE	
At 31 March 2025	<u>1</u>
At 31 March 2024	<u>1,503</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025

14. TANGIBLE FIXED ASSETS

	Freehold property £	Short leasehold £	Long leasehold £
COST			
At 1 April 2024	396,251	2,952	97,856
Additions	-	-	-
	<hr/>	<hr/>	<hr/>
At 31 March 2025	396,251	2,952	97,856
	<hr/>	<hr/>	<hr/>
DEPRECIATION			
At 1 April 2024	30,510	886	12,131
Charge for year	3,302	590	809
	<hr/>	<hr/>	<hr/>
At 31 March 2025	33,812	1,476	12,940
	<hr/>	<hr/>	<hr/>
NET BOOK VALUE			
At 31 March 2025	362,439	1,476	84,916
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>
At 31 March 2024	365,741	2,066	85,725
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

	Conservatory £	Office and computer equipment £	Totals £
COST			
At 1 April 2024	40,007	4,092	541,158
Additions	-	10,374	10,374
	<hr/>	<hr/>	<hr/>
At 31 March 2025	40,007	14,466	551,532
	<hr/>	<hr/>	<hr/>
DEPRECIATION			
At 1 April 2024	40,006	2,252	85,785
Charge for year	-	4,822	9,523
	<hr/>	<hr/>	<hr/>
At 31 March 2025	40,006	7,074	95,308
	<hr/>	<hr/>	<hr/>
NET BOOK VALUE			
At 31 March 2025	1	7,392	456,224
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>
At 31 March 2024	1	1,840	455,373
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

Both the long leasehold and the freehold property represent programme related investments.

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025

15. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025	2024
	£	£
Trade debtors	5,618	3,325
Other debtors	916	2,220
Accrued income	-	560
Prepayments	9,148	5,537
	<u>15,682</u>	<u>11,642</u>

16. CASH AT BANK AND IN HAND

				2025	2024
	General fund	Drug & alcohol problems	Conservatory and improvements	Total funds	Total funds
	£	£	£	£	£
Cash in hand	177	-	-	177	351
Clearing bank account	72,047	-	-	72,047	94,295
Monies on deposit	89,738	4,000	2,573	96,311	419,048
Flagstone	363,889	-	-	363,889	-
Total	<u>525,851</u>	<u>4,000</u>	<u>2,573</u>	<u>532,424</u>	<u>513,694</u>

17. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025	2024
	£	£
Trade creditors	7,045	4,606
Pension control	1,942	-
Accrued expenses	30,363	9,706
	<u>39,350</u>	<u>14,312</u>

18. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2025	2024
	£	£
Within one year	13,800	13,800
Between one and five years	20,946	34,746
	<u>34,746</u>	<u>48,546</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025

19. MOVEMENT IN FUNDS

	At 1.4.24 £	Net movement in funds £	At 31.3.25 £
Unrestricted funds			
General fund	961,327	(2,919)	958,408
Restricted funds			
Drug & alcohol problems	4,000	-	4,000
Conservatory and improvements	2,573	-	2,573
	<u>6,573</u>	<u>-</u>	<u>6,573</u>
TOTAL FUNDS	<u><u>967,900</u></u>	<u><u>(2,919)</u></u>	<u><u>964,981</u></u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	887,528	(890,447)	(2,919)
Restricted funds			
Outreach service	69,999	(69,999)	-
Bounce back programme	6,020	(6,020)	-
Property renovations	5,874	(5,874)	-
Training	1,200	(1,200)	-
	<u>83,093</u>	<u>(83,093)</u>	<u>-</u>
TOTAL FUNDS	<u><u>970,621</u></u>	<u><u>(973,540)</u></u>	<u><u>(2,919)</u></u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025

19. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.23 £	Net movement in funds £	At 31.3.24 £
Unrestricted funds			
General fund	935,727	25,600	961,327
Restricted funds			
Drug & alcohol problems	4,000	-	4,000
Conservatory and improvements	2,573	-	2,573
	<u>6,573</u>	<u>-</u>	<u>6,573</u>
TOTAL FUNDS	<u>942,300</u>	<u>25,600</u>	<u>967,900</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	749,682	(724,082)	25,600
	<u>749,682</u>	<u>(724,082)</u>	<u>25,600</u>

The purposes of the Restricted Funds are:

Drug and Alcohol Problems - To finance future costs arising solely to deal with drug and alcohol related problems.

Conservatory and improvements - To finance future capital improvements to the conservatory.

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2025

20. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2025.

21. ACCUMULATED FUNDS

Unrestricted Funds represent the remaining balance on the income and expenditure account for the year.

Included in the unrestricted funds are the following:

£20,000 which has been designated to finance the provision of any emergency agency staff required.

£500 which has been designated for court fees regarding domestic violence.

ANDOVER CRISIS AND SUPPORT CENTRE

England & Wales - Charity number 1003275

Accounts

REGISTERED COMPANY NUMBER: 02601424 (England and Wales)
REGISTERED CHARITY NUMBER: 1003275

REPORT OF THE TRUSTEES AND
AUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024
FOR
ANDOVER CRISIS AND SUPPORT CENTRE
(A COMPANY LIMITED BY GUARANTEE)

Hysons Audit Services Ltd, Statutory Auditor
14 London Street
Andover
Hampshire
SP10 2PA

ANDOVER CRISIS AND SUPPORT CENTRE

CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

	Page
Report of the Trustees	1 to 6
Report of the Independent Auditors	7 to 10
Statement of Financial Activities	11
Balance Sheet	12 to 13
Notes to the Financial Statements	14 to 23

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2024

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Andover Crisis & Support Centre, now trading as Finding Freedom from Abuse (FFFA) provide Refuge Accommodation, Outreach Services and Educational Programmes to those affected by domestic abuse and sexual violence. Finding Freedom's Refuge Accommodation provides a safe place to stay for women and women with their children, and can support up to 19 families where Support Workers work with the clients to come to terms with their experiences and plan their future.

The Outreach Service is a free service for women, men, children and young people (aged 4 - 17) who need help and a safe space to talk. The Service offer tailored support, counselling and practical solutions to ensure they have all the tools necessary to make an informed decision about their future. Individuals can self-refer and will be supported by Finding Freedom. They are listened to, provided with information and given continued support as they make their own choices about their next steps.

Finding Freedom run a range of therapeutic and educational services that are developed to help grow confidence, self-esteem, and which also offer an opportunity to meet others who have had similar experiences. The programmes can help make sense of what has happened, promote safe healthy relationships and expand knowledge and awareness.

Workshops are run within local schools with school professionals and delivers Healthy Relationships in Schools covering a range of topics - it can be adapted to fit in with the current school timetable. Each workshop can accommodate up to 20 pupils and will discuss healthy relationships and friendships; the impact of peer pressure; consent; inappropriate sexualised behaviours and sharing intimate images and the law.

A help line is also available providing support, advice, information and sign posting to further support resources.

Throughout its services the aim of Finding Freedom remains the same, seeking to provide a supportive environment where people can discover their own strengths and work towards making self-determined changes in their lives.

Finding Freedom is a party to a sub-contracting agreement with a key service provider to deliver part of their contract with Hampshire County Council for 2023/2024.

PUBLIC BENEFIT

The trustees have considered the activities of Finding Freedom from Abuse and its achievements for the year to 31 March 2024 and its plans for the future against the public benefit guidance issued by the Charity Commission. They agreed that the public who benefit from the organisations work are those who are described in the objectives and aims as noted above.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2024

ACHIEVEMENT AND PERFORMANCE

Charitable activities

From 1 April 2019, Hampshire County Council awarded the Integrated Domestic Abuse Services for Hampshire contract to Stop Domestic Abuse, with Finding Freedom sub-contracting their services. The initial contract was for a 5 year period plus a 1 year option to renew followed by a further 1 year option.

Finding Freedom continue to support families who had experienced domestic abuse in the community through the use of its refuge accommodation, outreach services and programmes which they run.

Women with children were accommodated during the year with some of the families subsequently making their permanent home in the Test Valley. Throughout 2023 - 2024, Finding Freedom (combined refuge accommodation and outreach services) supported a total of 644 women and 149 children. Occupancy rates for the refuge accommodation, were on average between 80 - 85% for the year.

Finding Freedom continue to facilitate the well-attended Freedom & SEEDS Programmes in the Test Valley. The Freedom Programme lasts for 12 weeks and helps to identify the common tactics to gain power and control. The group works to look at the characteristics that can create both abusive and caring relationships. Women who have attended the Freedom Programme have set up a survivor's group which meet on a regular basis offering support to each other outside of the programme.

Finding Freedom's website is constantly updated and offers services to both women and professionals. For Professionals, the website lists the Emergency Referral Procedures, Resources for Professionals and Resources for Schools. For women experiencing domestic abuse, the website provides clear information on how to make contact and lists all the services and programmes that they can make use of.

A telephone service is provided offering advice, information and support for clients.

Finding Freedom's counselling service re-started in 2023 with 2 counsellors working out of the outreach office, for the benefit of both outreach and refuge clients.

The delivery of courses on relationships to pupils in local schools, has continued by Finding Freedom's outreach team. This educational programme has been accessed by young people from 11 schools and a college. The outreach team now consist of 3 qualified full-time Independent Domestic Violence Advisors (IDVA's).

Finding Freedom's staff continue to give presentations to local organisations on the content and the aims of the various programmes. This has enabled the benefits of the programme to be extended to an increasing number of people. The staff also provide assistance in family courts to clients needing support from a trained member of staff.

The organisation currently has 1 full time child worker who works with the children of the women residing in the refuge. The child worker actively encourage the children to open up and help them deal with the experiences they have faced with the assistance of educational and therapeutic play equipment.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2024

Finding Freedom has 4 additional properties, which accommodate single women or women with children. Once a woman is ready to move on, but still needs to stay under the safety umbrella of the charity, they have the opportunity to move into a single accommodation dwelling, whilst still receiving support and guidance from a support worker at the refuge.

Safeguarding

Finding Freedom considers safeguarding for children, young people and adults at risk is core to the provision of FFFA's services. The designated safeguarding lead for the charity is the CEO and there is a name lead trustee for safeguarding.

FFFA has safeguarding policies for children and young people and adults at risk that are reviewed at least annually by staff (led by designated safeguarding lead) and trustees. All staff and service users have access to policies and procedures and are aware of how to raise concerns, either with the designated safeguarding lead or the lead trustee.

The safeguarding statement is listed on the website and states that any concerns regarding safeguarding should be submitted to the designated safeguarding lead at refugesafeguarding@findingfreedom.org.uk.

FINANCIAL REVIEW

Principal funding sources

The major source of funding was the subcontract with Stop Domestic Abuse for Hampshire County Council's Domestic Abuse Support Service, together with rental income the core element of which is covered by housing benefit with service charges paid by the residents.

A rent arrears system is in place for housing benefit claimants and client charges, followed up with timely reviews and debt control with payment agreements set.

Investment policy and objectives

The Management Committee continue to monitor closely the economic indicators. As a consequence, the practice of spreading investment funding between financial organisations has been implemented as a means of safeguarding and reducing any risk to deposited money.

Reserves policy

The Management Committee have established a policy whereby net current assets held in the Unrestricted Fund, which have not been designated for any other purpose, should be approximately 6 months worth of resources expended. This has been estimated to equate to some £365,000 that has been set aside on deposit. Any additional amounts held in Unrestricted Reserves have been reviewed by the Trustees and a plan has been devised to utilise these funds in accordance with the organisations objectives and activities.

The unrestricted net current assets at the end of the year was £504,451 (2023 - £471,958). A further £20,500 has been designated for specific purposes leaving £483,951 of resources held.

Financial performance

The organisation had net income for the year of £25,600 (2023 - net expenditure £73,178) which increased the total reserves to £967,900 (2023 - £942,300). Of the total reserves, £961,327 (2023 - £935,727) was held in unrestricted reserves and could be used at the Management Committee's discretion to further the Centre's aims and objectives.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2024

FUTURE PLANS

For the next year Finding Freedom will continue the provision of the domestic abuse services as sub-contractors for Stop Domestic Abuse and seek further funding sources for future provision of services. It is planned that the refuge accommodation, telephone helpline, outreach services and educational programmes, will continue to be provided as a highly respected community resource.

It is envisaged that Finding Freedom will contract to SDA for the HCC tender for dispersed accommodation for individuals that would otherwise be unable to enter a refuge i.e. women with children over 16 years of age, LGBT+ clients and clients with pets. The service is looking to begin in late 2024.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The Charity is a company limited by guarantee, incorporated on 15 April 1991, governed by its Memorandum and Articles of Association and registered in England and Wales, number 02601424.

Recruitment and appointment of new members of the Management Committee

The Management Committee will consider whether there are any areas of expertise currently not being fulfilled. Any application to become a member of the Management Committee will be considered alongside the identified areas of expertise, and the existing members would consult to decide whether the applicant should be invited to join the Management Committee. Advertising has taken place to attract suitable applicants and appointments.

Organisational structure

The Management Committee, which meets quarterly, is equivalent to the Board of Directors, comprise members from a wide variety of professional business backgrounds. The Chief Executive of the Centre sits on the Management Committee in an ex officio capacity. The Management Committee deals with strategic decisions, governance, risk and general management.

In addition, a Monitoring Group sits monthly. This group comprises all members of the Management Committee, the Chief Executive, Office & Finance Manager, together with 3 members representing the Local Authority i.e. a Councillor, Housing Manager and a Registered Social Landlord. It is an operational oversight body on the work of Finding Freedom.

Induction and training of new members of the Management Committee

The Management Committee are fully updated on the work of the organisation, and set and keep under review Finding Freedom's objectives and aims so they can provide the necessary strategic support to advance the organisations activities.

Risk management

The Management Committee conducts a periodic review of the major risks to which the organisation is exposed. Internal control risks are minimised by a policy and procedure for authorisation of all transactions. Procedures are in place to ensure compliance with health and safety of staff, clients and visitors to any of its premises.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

02601424 (England and Wales)

Registered Charity number

1003275

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2024

Registered office

15 - 21 New Street
Andover
Hampshire
SP10 1EL

Trustees

Management Committee

Mr J T Barlow - Trustee
Ms D Cullimore - Chief Executive
Ms M Dickens - Trustee
Ms S Filmer - Trustee
Ms V Lizunova - Trustee (resigned 27.09.23)
Mr J Stokes - Trustee
Ms J Tomlinson - Trustee
Ms J Dawson - Trustee (appointed 27.09.23)

Monitoring Group

Management Committee (as above)
Ms S Hall - Representative of Test Valley Borough Council
Ms H Humphrey - Representative of Test Valley Borough Council
Cllr D Cattell - Local Councillor
Ms L Thorpe - Representative of Aster

Company Secretary

Ms J Tomlinson

Senior Statutory Auditor

Mr Christopher Joyce FCCA

Auditors

Hysons Audit Services Ltd, Statutory Auditor
14 London Street
Andover
Hampshire
SP10 2PA

Bankers

HSBC Bank plc
28-30 High Street
Andover
Hampshire
SP10 1NN

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2024

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of Andover Crisis and Support Centre (Limited by guarantee) for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, Hysons Audit Services Ltd, Statutory Auditor, will be proposed for re-appointment at the forthcoming Annual General Meeting.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 4 November 2024 and signed on its behalf by:

Ms J Tomlinson - Secretary

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

Opinion

We have audited the financial statements of Andover Crisis and Support Centre (the 'charitable company') for the year ended 31 March 2024 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the Senior Statutory Auditor ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the company through discussions with directors and other management, and from our commercial knowledge and experience of the charity sector;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the charity, including the Companies Act 2006, Charities Act 2011, Charities SORP (FRS 102) and Financial Reporting Standard 102;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the charity's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance;
- enquiring of management as to actual and potential litigation and claims; and
- reviewing correspondence with HMRC, relevant regulators and the charity's legal advisors.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Mr Christopher Joyce FCCA (Senior Statutory Auditor)
for and on behalf of Hysons Audit Services Ltd, Statutory Auditor
14 London Street
Andover
Hampshire
SP10 2PA

4 November 2024

ANDOVER CRISIS AND SUPPORT CENTRE

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2024

	Notes	Unrestricted fund £	Restricted funds £	2024 Total funds £	2023 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	95,439	-	95,439	42,802
Charitable activities					
Principal activity	4	646,493	-	646,493	642,702
Investment income	3	7,750	-	7,750	1,637
Total		<u>749,682</u>	<u>-</u>	<u>749,682</u>	<u>687,141</u>
EXPENDITURE ON					
Charitable activities					
Principal activity	5	<u>724,082</u>	<u>-</u>	<u>724,082</u>	<u>760,319</u>
NET INCOME/(EXPENDITURE)		25,600	-	25,600	(73,178)
RECONCILIATION OF FUNDS					
Total funds brought forward		935,727	6,573	942,300	1,015,478
TOTAL FUNDS CARRIED FORWARD		<u><u>961,327</u></u>	<u><u>6,573</u></u>	<u><u>967,900</u></u>	<u><u>942,300</u></u>

The notes form part of these financial statements

BALANCE SHEET
31 MARCH 2024

	Notes	Unrestricted fund £	Restricted funds £	2024 Total funds £	2023 Total funds £
FIXED ASSETS					
Intangible assets	11	1,503	-	1,503	3,758
Tangible assets	12	455,373	-	455,373	460,011
		<u>456,876</u>	<u>-</u>	<u>456,876</u>	<u>463,769</u>
CURRENT ASSETS					
Debtors	13	11,642	-	11,642	25,416
Cash at bank and in hand	14	507,121	6,573	513,694	497,259
		<u>518,763</u>	<u>6,573</u>	<u>525,336</u>	<u>522,675</u>
CREDITORS					
Amounts falling due within one year	15	(14,312)	-	(14,312)	(44,144)
		<u>504,451</u>	<u>6,573</u>	<u>511,024</u>	<u>478,531</u>
NET CURRENT ASSETS					
		<u>961,327</u>	<u>6,573</u>	<u>967,900</u>	<u>942,300</u>
TOTAL ASSETS LESS CURRENT LIABILITIES					
		<u>961,327</u>	<u>6,573</u>	<u>967,900</u>	<u>942,300</u>
NET ASSETS					
		<u>961,327</u>	<u>6,573</u>	<u>967,900</u>	<u>942,300</u>
FUNDS	17				
Unrestricted funds				961,327	935,727
Restricted funds				6,573	6,573
TOTAL FUNDS				<u>967,900</u>	<u>942,300</u>

The notes form part of these financial statements

BALANCE SHEET - continued
31 MARCH 2024

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 4 November 2024 and were signed on its behalf by:

Mr J T Barlow - Trustee

Ms S Filmer - Trustee

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS **FOR THE YEAR ENDED 31 MARCH 2024**

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Financial reporting standard 102 - reduced disclosure exemptions

The charitable company has taken advantage of the following disclosure exemption in preparing these financial statements, as permitted by FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland':

- the requirements of Section 7 Statement of Cash Flows.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Intangible fixed assets

Amortisation is provided to write off the cost of computer software over its estimated useful life of 5 years.

Tangible fixed assets

Depreciation is provided at the following rates in order to write off the cost less estimated residual value of each asset over its estimated useful life.

Freehold property	- Straight line over 30 years
Short leasehold	- Straight line over the term of the lease
Long leasehold	- Straight line over the term of the lease
Conservatory	- Straight line over 10 years
Computer equipment	- Straight line over 3 years

Social investments

The freehold property and long leasehold are accounted for within tangible fixed assets as they are programme related investments being that the assets are held specifically to contribute to the charity's charitable purpose.

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2024

1. ACCOUNTING POLICIES - continued

Taxation

All activities undertaken are charitable. Therefore, the Centre is exempt from corporation tax.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. DONATIONS AND LEGACIES

	2024	2023
	£	£
Donations	16,752	18,456
Grants	78,687	24,346
	<hr/>	<hr/>
	95,439	42,802
	<hr/> <hr/>	<hr/> <hr/>

Grants received, included in the above, are as follows:

	2024	2023
	£	£
Test Valley Borough Council	13,287	22,496
Bauer Radio	700	1,850
National Lottery Community Organisation	64,700	-
	<hr/>	<hr/>
	78,687	24,346
	<hr/> <hr/>	<hr/> <hr/>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024

3. INVESTMENT INCOME		2024	2023	
		£	£	
Bank interest receivable		<u>7,750</u>	<u>1,637</u>	
4. INCOME FROM CHARITABLE ACTIVITIES		2024	2023	
		Principal activity	Total activities	
		£	£	
Accommodation		288,443	288,276	
Domestic abuse support service		351,645	348,666	
Other income		1,405	760	
Employers N.I. allowance		5,000	5,000	
		<u>646,493</u>	<u>642,702</u>	
5. CHARITABLE ACTIVITIES COSTS		Direct Costs (see note 6)	Support costs (see note 7)	Totals
		£	£	£
Principal activity		<u>706,165</u>	<u>17,917</u>	<u>724,082</u>
6. DIRECT COSTS OF CHARITABLE ACTIVITIES		2024	2023	
		£	£	
Staff costs		489,604	442,810	
Hire of plant and machinery		6,796	10,101	
Rent		44,382	39,712	
Rates		4,170	3,296	
Insurance		3,330	4,325	
Light and heat		28,505	19,611	
Training, supervision and recruitment		22,366	30,006	
TV licence		159	159	
Household expenses		3,232	7,995	
Freedom programme		2,002	1,597	
Rural outreach		6,836	7,999	
Child work		524	2,933	
Postage and stationery		1,593	2,162	
Sundry expenses		8,345	7,058	
Telephone and internet		4,186	5,674	
Advertising		269	808	
Repairs and renewals of centre		14,427	37,022	
Repairs and renewals of properties		8,624	17,436	
Cleaning		6,710	13,349	
Carried forward		<u>656,060</u>	<u>654,053</u>	

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024

6. DIRECT COSTS OF CHARITABLE ACTIVITIES - continued

	2024	2023
	£	£
Brought forward	656,060	654,053
Laundry	7,842	5,881
Bank charges	181	188
Membership	794	929
Resident subsistence	4,126	3,166
Computer expenses	15,510	17,536
SEEDS programme	11,550	20,000
Consultancy fees	-	15,588
Client donations	1,782	2,450
Depreciation	8,320	7,549
Interest payable and similar charges	-	30
	<u>706,165</u>	<u>727,370</u>

7. SUPPORT COSTS

	Governance costs £
Principal activity	<u>17,917</u>

Support costs, included in the above, are as follows:

Governance costs

	2024 Principal activity £	2023 Total activities £
Auditors' remuneration	4,320	4,320
Auditors' remuneration for non audit work	1,535	2,424
Legal and professional fees	12,062	10,132
Rebranding costs	-	16,073
	<u>17,917</u>	<u>32,949</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024

8. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2024	2023
	£	£
Auditors' remuneration	4,320	4,320
Auditors' remuneration for non audit work	1,535	2,424
Depreciation - owned assets	6,066	5,295
Hire of plant and machinery	6,796	10,101
Computer software amortisation	2,255	2,255
	<u>43,772</u>	<u>44,435</u>

9. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2024 nor for the year ended 31 March 2023.

10. STAFF COSTS

	2024	2023
	£	£
Wages and salaries	441,121	399,119
Social security costs	39,071	35,706
Other pension costs	9,412	7,985
	<u>489,604</u>	<u>442,810</u>

The average monthly number of employees during the year was as follows:

	2024	2023
Direct charitable work	16	16
Administration and support	2	2
	<u>18</u>	<u>18</u>

No employees received emoluments in excess of £60,000.

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024

11. INTANGIBLE FIXED ASSETS

	Computer software £
COST	
At 1 April 2023 and 31 March 2024	11,275
AMORTISATION	
At 1 April 2023	7,517
Charge for year	2,255
At 31 March 2024	9,772
NET BOOK VALUE	
At 31 March 2024	1,503
At 31 March 2023	3,758

12. TANGIBLE FIXED ASSETS

	Freehold property £	Short leasehold £	Long leasehold £
COST			
At 1 April 2023	396,251	2,952	97,856
Additions	-	-	-
At 31 March 2024	396,251	2,952	97,856
DEPRECIATION			
At 1 April 2023	27,208	295	11,322
Charge for year	3,302	591	809
At 31 March 2024	30,510	886	12,131
NET BOOK VALUE			
At 31 March 2024	365,741	2,066	85,725
At 31 March 2023	369,043	2,657	86,534

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024

12. TANGIBLE FIXED ASSETS - continued

	Conservatory £	Computer equipment £	Totals £
COST			
At 1 April 2023	40,007	2,664	539,730
Additions	-	1,428	1,428
	<hr/>	<hr/>	<hr/>
At 31 March 2024	40,007	4,092	541,158
	<hr/>	<hr/>	<hr/>
DEPRECIATION			
At 1 April 2023	40,006	888	79,719
Charge for year	-	1,364	6,066
	<hr/>	<hr/>	<hr/>
At 31 March 2024	40,006	2,252	85,785
	<hr/>	<hr/>	<hr/>
NET BOOK VALUE			
At 31 March 2024	<u>1</u>	<u>1,840</u>	<u>455,373</u>
At 31 March 2023	<u>1</u>	<u>1,776</u>	<u>460,011</u>

Both the long leasehold and the freehold property represent programme related investments.

13. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024 £	2023 £
Trade debtors	3,325	22,388
Other debtors	2,220	-
Accrued income	560	760
Prepayments	5,537	2,268
	<hr/>	<hr/>
	<u>11,642</u>	<u>25,416</u>

14. CASH AT BANK AND IN HAND

	2024	2023			
	General fund £	Drug & alcohol problems £	Conservatory and improvements £	Total funds £	Total funds £
Cash in hand	351	-	-	351	152
Clearing bank account	94,295	-	-	94,295	85,809
Monies on deposit	412,475	4,000	2,573	419,048	411,298
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
Total	<u>507,121</u>	<u>4,000</u>	<u>2,573</u>	<u>513,694</u>	<u>497,259</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024

15. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024	2023
	£	£
Trade creditors	4,606	14,750
Social security and other taxes	-	8,003
Pension control	-	1,645
Healey House lease	-	12,839
Accrued expenses	9,706	6,907
	<u>14,312</u>	<u>44,144</u>

16. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2024	2023
	£	£
Within one year	13,800	13,800
Between one and five years	34,746	48,546
	<u>48,546</u>	<u>62,346</u>

17. MOVEMENT IN FUNDS

	At 1.4.23	Net movement in funds	At 31.3.24
	£	£	£
Unrestricted funds			
General fund	935,727	25,600	961,327
Restricted funds			
Drug & alcohol problems	4,000	-	4,000
Conservatory and improvements	2,573	-	2,573
	<u>6,573</u>	-	<u>6,573</u>
TOTAL FUNDS	<u>942,300</u>	<u>25,600</u>	<u>967,900</u>

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	749,682	(724,082)	25,600
	<u>749,682</u>	<u>(724,082)</u>	<u>25,600</u>
TOTAL FUNDS	<u>749,682</u>	<u>(724,082)</u>	<u>25,600</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024

17. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.22 £	Net movement in funds £	At 31.3.23 £
Unrestricted funds			
General fund	1,008,905	(73,178)	935,727
Restricted funds			
Drug & alcohol problems	4,000	-	4,000
Conservatory and improvements	2,573	-	2,573
	<u>6,573</u>	<u>-</u>	<u>6,573</u>
TOTAL FUNDS	<u><u>1,015,478</u></u>	<u><u>(73,178)</u></u>	<u><u>942,300</u></u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	687,141	(760,319)	(73,178)
	<u>687,141</u>	<u>(760,319)</u>	<u>(73,178)</u>
TOTAL FUNDS	<u><u>687,141</u></u>	<u><u>(760,319)</u></u>	<u><u>(73,178)</u></u>

The purposes of the Restricted Funds are:

Drug and Alcohol Problems - To finance future costs arising solely to deal with drug and alcohol related problems.

Conservatory and improvements - To finance future capital improvements to the conservatory.

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2024

18. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2024.

19. ACCUMULATED FUNDS

Unrestricted Funds represent the remaining balance on the income and expenditure account for the year.

Included in the unrestricted funds are the following:

£20,000 which has been designated to finance the provision of any emergency agency staff required.

£500 which has been designated for court fees regarding domestic violence.

ANDOVER CRISIS AND SUPPORT CENTRE

England & Wales - Charity number 1003275

Accounts

REGISTERED COMPANY NUMBER: 02601424 (England and Wales)
REGISTERED CHARITY NUMBER: 1003275

REPORT OF THE TRUSTEES AND
AUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023
FOR
ANDOVER CRISIS AND SUPPORT CENTRE
(A COMPANY LIMITED BY GUARANTEE)

Hysons Accountants LLP, Statutory Auditor
14 London Street
Andover
Hampshire
SP10 2PA

ANDOVER CRISIS AND SUPPORT CENTRE

CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

	Page
Report of the Trustees	1 to 6
Report of the Independent Auditors	7 to 10
Statement of Financial Activities	11
Balance Sheet	12 to 13
Notes to the Financial Statements	14 to 23
Detailed Statement of Financial Activities	24 to 25

ANDOVER CRISIS AND SUPPORT CENTRE

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2023

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

In 2022 the Andover Crisis and Support Centre rebranded as Finding Freedom from Abuse. Services open to the community by Finding Freedom include refuge accommodation, outreach services and programmes. Finding Freedom's refuge accommodation provides a safe place to stay for women and women with their children. The refuge accommodation can support up to 23 families where Support Workers work with the clients to come to terms with their experiences and plan their future.

The outreach service is a free service for women, men, children and young people (aged 4 - 17) who need help and a safe space to talk. The service offers tailored support, counselling and practical solutions to ensure they have all the tools necessary to make an informed decision about their future. Individuals can self-refer and will be supported by Finding Freedom. They are listened to, provided with information and given continued support as they make their own choices about their next steps.

Finding Freedom runs a range of therapeutic and educational services that are developed to help grow confidence, self-esteem, and which also offer an opportunity to meet others who have had similar experiences. The programmes can help make sense of what has happened, promote safe healthy relationships and expand knowledge and awareness.

Workshops are run within local schools with school professionals and delivers Healthy Relationships in Schools covering a range of topics - it can be adapted to fit in with the current school timetable. Each workshop can accommodate up to 20 pupils and will discuss healthy relationships and friendships; the impact of peer pressure; consent; inappropriate sexualised behaviours and sharing intimate images and the law.

A help line is also available providing support, advice, information and sign posting to further support resources.

Throughout its services the aim of Finding Freedom remains the same, seeking to provide a supportive environment where people can discover their own strengths and work towards making self-determined changes in their lives.

Finding Freedom is a party to a sub-contracting agreement with a key service provider to deliver part of their contract with Hampshire County Council for 2022/2023.

PUBLIC BENEFIT

The trustees have considered the activities of Finding Freedom from Abuse and its achievements for the year to 31 March 2023 and its plans for the future against the public benefit guidance issued by the Charity Commission. They agreed that the public who benefit from the organisation's work are those who are described in the objectives and aims as noted above.

ANDOVER CRISIS AND SUPPORT CENTRE

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2023

ACHIEVEMENT AND PERFORMANCE

Charitable activities

From 1 April 2019, Hampshire County Council awarded the Integrated Domestic Abuse Services for Hampshire contract to Stop Domestic Abuse, with Finding Freedom sub-contracting their services. The initial contract was for a 5-year period plus a 1 year option to renew followed by a further 1 year option.

Finding Freedom continues to support families who had experienced domestic abuse in the community through the use of its refuge accommodation, outreach services and programmes which they run.

Women with children were accommodated during the year with some of the families subsequently making their permanent home in the Test Valley. Throughout 2022 - 2023, Finding Freedom (combined refuge accommodation and outreach services) supported a total of 512 women and 195 children. Occupancy rates for the refuge accommodation, were on average between 80 - 85% for the year.

Finding Freedom continues to facilitate the well-attended Freedom Programme in the Test Valley. The Freedom Programme lasts for 12 weeks and helps to identify the common tactics to gain power and control. The group works to look at the characteristics that can create both abusive and caring relationships. Women who have attended the Freedom Programme have set up a survivor's group which meet on a regular basis offering support to each other outside of the programme.

In 2022 following the rebranding, Finding Freedom's website was updated and offers services to both women and professionals. For professionals, the website lists the Emergency Referral Procedures, Resources for Professionals and Resources for Schools. For women experiencing domestic abuse, the website provides clear information on how to make contact and lists all the services and programmes that they can make use of.

A telephone service is provided offering advice, information and support for clients.

The delivery of courses on relationships to pupils in local schools, has continued. This educational programme has been accessed by young people from 11 schools and a college.

Finding Freedom's staff have given presentations to local organisations on the content and the aims of the various programmes. This has enabled the benefits of the programme to be extended to an increasing number of people. The staff also provide assistance in family courts to clients needing support from a trained member of staff.

The organisation now has 1 full time and 1 part time child workers who work with the children of the women residing in the refuge. The child workers actively encourage the children to open up and help them deal with the experiences they have faced with the assistance of educational and therapeutic play equipment.

Finding Freedom has 4 move on properties which accommodate single women or women with children. Once a woman is ready to move on, but still needs to stay under the safety umbrella of the charity, they have the opportunity to move into a single accommodation dwelling, whilst still receiving support and guidance from a support worker at the refuge.

ANDOVER CRISIS AND SUPPORT CENTRE

REPORT OF THE TRUSTEES **FOR THE YEAR ENDED 31 MARCH 2023**

FINANCIAL REVIEW

Principal funding sources

The major source of funding was the sub contract with Stop Domestic Abuse for Hampshire County Council's Domestic Abuse Support Service, together with rental income the core element of which is covered by housing benefit with service charges paid by the residents.

A rent arrears system is in place for housing benefit claimants and client charges, followed up with timely reviews and debt control with payment agreements set.

Investment policy and objectives

The Management Committee continue to monitor closely the economic indicators. As a consequence, the practice of spreading investment funding between financial organisations has been implemented as a means of safeguarding and reducing any risk to deposited money.

Reserves policy

The Management Committee have established a policy whereby net current assets held in the Unrestricted Fund, which have not been designated for any other purpose, should be approximately 12 months worth of resources expended. This has been estimated to equate to some £670,000. Any additional amounts held in Unrestricted Reserves have been reviewed by the Trustees and a plan has been devised to utilise these funds in accordance with the organisation's objectives and activities.

The unrestricted net current assets at the end of the year was £471,958. A further £20,500 has been designated for specific purposes leaving £451,458 of resources held.

Financial performance

The organisation had net expenditure for the year of £73,178 (2022 - £66,380) which decreased the total reserves to £942,300 (2022 - £1,015,478). Of the total reserves, £935,727 (2022 - £1,008,905) was held in unrestricted reserves and could be used at the Management Committee's discretion to further the Centre's aims and objectives.

FUTURE PLANS

For the next year Finding Freedom will continue the provision of the domestic abuse services as sub-contractors for Stop Domestic Abuse and seek further funding sources for future provision of services. It is planned that the refuge accommodation, telephone helpline, outreach services and educational programmes, will continue to be provided as a highly respected community resource.

It is envisaged that the counselling service previously offered to clients will recommence following the easing of Covid restrictions. The service had to be put on hold during the recent pandemic but is now being actively researched to begin offering a new counselling service to the residents of the refuge and the clients of the outreach centre.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The Charity is a company limited by guarantee, incorporated on 15 April 1991, governed by its Memorandum and Articles of Association and registered in England and Wales, number 02601424.

ANDOVER CRISIS AND SUPPORT CENTRE

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2023

STRUCTURE, GOVERNANCE AND MANAGEMENT

Recruitment and appointment of new members of the Management Committee

The Management Committee will consider whether there are any areas of expertise currently not being fulfilled. Any application to become a member of the Management Committee will be considered alongside the identified areas of expertise, and the existing members would consult to decide whether the applicant should be invited to join the Management Committee. Advertising has taken place to attract suitable applicants and appointments.

Organisational structure

The Management Committee, which meets quarterly, is equivalent to the Board of Directors, comprise members from a wide variety of professional business backgrounds. The Chief Executive of Finding Freedom from abuse along with the Office and Finance Manager sits on the Management Committee in an ex officio capacity. The Management Committee deals with strategic decisions, governance, risk and general management.

In addition, a Monitoring Group meets monthly. This group comprises all members of the Management Committee, the Chief Executive, Office & Finance Manager, together with 3 members, representing the Local Authority i.e. a Councillor and Housing Manager and a representative from Aster, the Registered Social Landlord. It is an operational oversight body on the work of Finding Freedom.

Induction and training of new members of the Management Committee

The Management Committee are fully updated on the work of the Centre, and set and keep under review the Centre's objectives and aims so they can provide the necessary strategic support to advance the Centre's activities.

Risk management

The Management Committee conducts a periodic review of the major risks to which the Centre is exposed. Internal control risks are minimised by a policy and procedure for authorisation of all transactions. Procedures are in place to ensure compliance with health and safety of staff, clients and visitors to any of its premises.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number
02601424 (England and Wales)

Registered Charity number
1003275

Registered office
15 - 21 New Street
Andover
Hampshire
SP10 1EL

ANDOVER CRISIS AND SUPPORT CENTRE

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2023

Trustees

Management Committee

Mr J T Barlow - Trustee
Ms D Cullimore - Chief Executive
Ms M Dickens - Trustee (appointed 9.4.22)
Ms S Filmer - Trustee
Ms V Lizunova - Trustee (appointed 20.5.22)
Mr J Stokes - Trustee (appointed 29.4.22)
Ms J Tomlinson - Trustee

Monitoring Group

Management Committee (as above)
Ms S Hall - Representative of Test Valley Borough Council
Ms T Tasker - Representative of Test Valley Borough Council
Ms L Thorpe - Representative of Aster

Company Secretary

Ms J Tomlinson

Senior Statutory Auditor

Mr Christopher Joyce FCCA

Auditors

Hysons Accountants LLP, Statutory Auditor
14 London Street
Andover
Hampshire
SP10 2PA

Bankers

HSBC Bank plc
28-30 High Street
Andover
Hampshire
SP10 1NN

ANDOVER CRISIS AND SUPPORT CENTRE

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2023

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of Andover Crisis and Support Centre (Limited by guarantee) for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

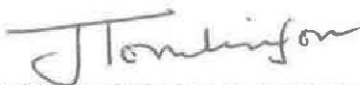
- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, Hysons Accountants LLP, Statutory Auditor, will be proposed for re-appointment at the forthcoming Annual General Meeting.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 28/9/23 and signed on its behalf by:



.....
Ms J Tomlinson - Secretary

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF ANDOVER CRISIS AND SUPPORT CENTRE

Opinion

We have audited the financial statements of Andover Crisis and Support Centre (the 'charitable company') for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the Senior Statutory Auditor ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the company through discussions with directors and other management, and from our commercial knowledge and experience of the charity sector;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the charity, including the Companies Act 2006, Charities Act 2011, Charities SORP (FRS 102) and Financial Reporting Standard 102;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the charity's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance;
- enquiring of management as to actual and potential litigation and claims; and
- reviewing correspondence with HMRC, relevant regulators and the charity's legal advisors.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Mr Christopher Joyce FCCA (Senior Statutory Auditor)
for and on behalf of Hysons Accountants LLP, Statutory Auditor
14 London Street
Andover
Hampshire
SP10 2PA

Date: 23/9/2023

ANDOVER CRISIS AND SUPPORT CENTRE

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2023

	Notes	Unrestricted fund £	Restricted funds £	2023 Total funds £	2022 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	42,802	-	42,802	74,444
Charitable activities	4				
Principal activity		642,702	-	642,702	430,347
Investment income	3	1,637	-	1,637	1,742
Total		<u>687,141</u>	<u>-</u>	<u>687,141</u>	<u>506,533</u>
EXPENDITURE ON					
Charitable activities	5				
Principal activity		<u>760,319</u>	<u>-</u>	<u>760,319</u>	<u>572,913</u>
NET INCOME/(EXPENDITURE)		(73,178)	-	(73,178)	(66,380)
RECONCILIATION OF FUNDS					
Total funds brought forward		1,008,905	6,573	1,015,478	1,081,858
TOTAL FUNDS CARRIED FORWARD		<u>935,727</u>	<u>6,573</u>	<u>942,300</u>	<u>1,015,478</u>

The notes form part of these financial statements

ANDOVER CRISIS AND SUPPORT CENTRE

BALANCE SHEET
31 MARCH 2023

	Notes	Unrestricted fund £	Restricted funds £	2023 Total funds £	2022 Total funds £
FIXED ASSETS					
Intangible assets	11	3,758	-	3,758	6,013
Tangible assets	12	460,011	-	460,011	459,690
		<u>463,769</u>	<u>-</u>	<u>463,769</u>	<u>465,703</u>
CURRENT ASSETS					
Debtors	13	25,416	-	25,416	120,747
Cash at bank and in hand	14	490,686	6,573	497,259	454,857
		<u>516,102</u>	<u>6,573</u>	<u>522,675</u>	<u>575,604</u>
CREDITORS					
Amounts falling due within one year	15	(44,144)	-	(44,144)	(25,829)
		<u>471,958</u>	<u>6,573</u>	<u>478,531</u>	<u>549,775</u>
NET CURRENT ASSETS					
		<u>471,958</u>	<u>6,573</u>	<u>478,531</u>	<u>549,775</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>935,727</u>	<u>6,573</u>	<u>942,300</u>	<u>1,015,478</u>
NET ASSETS		<u>935,727</u>	<u>6,573</u>	<u>942,300</u>	<u>1,015,478</u>
FUNDS	17				
Unrestricted funds				935,727	1,008,905
Restricted funds				6,573	6,573
TOTAL FUNDS				<u>942,300</u>	<u>1,015,478</u>

The notes form part of these financial statements

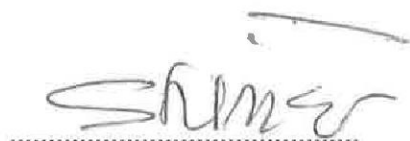
ANDOVER CRISIS AND SUPPORT CENTRE

BALANCE SHEET - continued
31 MARCH 2023

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 23/9/2023 and were signed on its behalf by:


.....
Mr J T Barlow - Trustee


.....
Ms S Filmer - Trustee

The notes form part of these financial statements

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Financial reporting standard 102 - reduced disclosure exemptions

The charitable company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland':

- the requirements of Section 7 Statement of Cash Flows.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Intangible fixed assets

Amortisation is provided to write off the cost of computer software over its estimated useful life of 5 years.

Tangible fixed assets

Depreciation is provided at the following rates in order to write off the cost less estimated residual value of each asset over its estimated useful life.

Freehold property	- Straight line over 30 years
Long leasehold	- Straight line over the term of the lease
Conservatory	- Straight line over 10 years
Computer equipment	- Straight line over 3 years

Social investments

The freehold property and long leasehold are accounted for within tangible fixed assets as they are programme related investments being that the assets are held specifically to contribute to the charity's charitable purpose.

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023

1. ACCOUNTING POLICIES - continued

Taxation

All activities undertaken are charitable. Therefore, the Centre is exempt from corporation tax.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. DONATIONS AND LEGACIES

	2023	2022
	£	£
Donations	18,456	38,970
Grants	24,346	35,474
	<u>42,802</u>	<u>74,444</u>

Grants received, included in the above, are as follows:

	2023	2022
	£	£
Test Valley Borough Council	22,496	24,574
Hampshire County Council	-	10,900
Bauer Radio	1,850	-
	<u>24,346</u>	<u>35,474</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023

3. INVESTMENT INCOME		2023	2022
		£	£
Bank interest receivable		1,637	1,742
		<u> </u>	<u> </u>
4. INCOME FROM CHARITABLE ACTIVITIES		2023	2022
		Principal activity	Total activities
		£	£
Accommodation		288,276	167,439
Domestic abuse support service		348,666	248,320
Other income		760	-
Counselling		-	10,588
Employers N.I. allowance		5,000	4,000
		<u> </u>	<u> </u>
		642,702	430,347
		<u> </u>	<u> </u>
5. CHARITABLE ACTIVITIES COSTS			
	Direct	Support	Totals
	Costs (see	costs (see	
	note 6)	note 7)	
	£	£	£
Principal activity	727,370	32,949	760,319
	<u> </u>	<u> </u>	<u> </u>
6. DIRECT COSTS OF CHARITABLE ACTIVITIES		2023	2022
		£	£
Staff costs		442,810	344,174
Hire of plant and machinery		10,101	-
Rent		39,712	24,463
Rates		3,296	3,172
Insurance		4,325	3,865
Light and heat		19,611	16,508
Training, supervision and recruitment		30,006	18,238
TV licence		159	159
Food		-	409
Household expenses		7,995	6,576
Freedom programme		1,597	174
Rural outreach		7,999	148
Child work		2,933	1,715
Postage and stationery		2,162	5,007
Sundry expenses		7,058	1,862
Telephone and internet		5,674	10,477
Advertising		808	-
Repairs and renewals of centre		37,022	47,735
		<u> </u>	<u> </u>
Carried forward		623,268	484,682

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023

6. DIRECT COSTS OF CHARITABLE ACTIVITIES - continued

	2023	2022
	£	£
Brought forward	623,268	484,682
Repairs and renewals of properties	17,436	22,036
Cleaning	13,349	13,589
Laundry	5,881	3,945
Bank charges	188	300
Membership	929	1,121
Resident subsistence	3,166	2,117
Computer expenses	17,536	13,422
SEEDS programme	20,000	11,750
Consultancy fees	15,588	-
Client donations	2,450	-
Depreciation	7,549	6,366
Interest payable and similar charges	30	-
	<u>727,370</u>	<u>559,328</u>

7. SUPPORT COSTS

	Governance costs
	£
Principal activity	<u>32,949</u>

Support costs, included in the above, are as follows:

Governance costs

	2023	2022
	Principal activity	Total activities
	£	£
Auditors' remuneration	4,320	4,320
Auditors' remuneration for non audit work	2,424	4,681
Legal and professional fees	10,132	4,584
Rebranding costs	16,073	-
	<u>32,949</u>	<u>13,585</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023

8. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2023	2022
	£	£
Auditors' remuneration	4,320	4,320
Auditors' remuneration for non audit work	2,424	4,681
Depreciation - owned assets	5,295	4,110
Hire of plant and machinery	10,101	-
Computer software amortisation	2,255	2,255
	<u>44,415</u>	<u>25,366</u>

9. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2023 nor for the year ended 31 March 2022.

10. STAFF COSTS

	2023	2022
	£	£
Wages and salaries	399,119	314,001
Social security costs	35,706	24,309
Other pension costs	7,985	5,864
	<u>442,810</u>	<u>344,174</u>

The average monthly number of employees during the year was as follows:

	2023	2022
Direct charitable work	16	15
Administration and support	2	2
	<u>18</u>	<u>17</u>

No employees received emoluments in excess of £60,000.

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023

11. INTANGIBLE FIXED ASSETS

	Computer software £
COST	
At 1 April 2022 and 31 March 2023	11,275
AMORTISATION	
At 1 April 2022	5,262
Charge for year	2,255
At 31 March 2023	7,517
NET BOOK VALUE	
At 31 March 2023	3,758
At 31 March 2022	6,013

12. TANGIBLE FIXED ASSETS

	Freehold property £	Short leasehold £	Long leasehold £
COST			
At 1 April 2022	396,251	-	97,856
Additions	-	2,952	-
At 31 March 2023	396,251	2,952	97,856
DEPRECIATION			
At 1 April 2022	23,905	-	10,513
Charge for year	3,303	295	809
At 31 March 2023	27,208	295	11,322
NET BOOK VALUE			
At 31 March 2023	369,043	2,657	86,534
At 31 March 2022	372,346	-	87,343

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023

12. TANGIBLE FIXED ASSETS - continued

	Conservatory £	Computer equipment £	Totals £
COST			
At 1 April 2022	40,007	-	534,114
Additions	-	2,664	5,616
	<hr/>	<hr/>	<hr/>
At 31 March 2023	40,007	2,664	539,730
	<hr/>	<hr/>	<hr/>
DEPRECIATION			
At 1 April 2022	40,006	-	74,424
Charge for year	-	888	5,295
	<hr/>	<hr/>	<hr/>
At 31 March 2023	40,006	888	79,719
	<hr/>	<hr/>	<hr/>
NET BOOK VALUE			
At 31 March 2023	1	1,776	460,011
	<hr/>	<hr/>	<hr/>
At 31 March 2022	1	-	459,690
	<hr/>	<hr/>	<hr/>

Both the long leasehold and the freehold property represent programme related investments.

13. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023 £	2022 £
Trade debtors	22,388	118,479
Accrued income	760	-
Prepayments	2,268	2,268
	<hr/>	<hr/>
	25,416	120,747
	<hr/>	<hr/>

14. CASH AT BANK AND IN HAND

	General fund £	Drug & alcohol problems £	Conservatory and improvements £	2023 Total funds £	2022 Total funds £
Cash in hand	152	-	-	152	152
Clearing bank account	85,809	-	-	85,809	45,039
Monies on deposit	404,725	4,000	2,573	411,298	409,666
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
Total	490,686	4,000	2,573	497,259	454,857
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023

15. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2023	2022
	£	£
Trade creditors	14,750	5,929
Social security and other taxes	8,003	283
Pension control	1,645	1,592
Healey House lease	12,839	-
Accrued expenses	6,907	18,025
	<u>44,144</u>	<u>25,829</u>

16. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2023	2022
	£	£
Within one year	13,800	-
Between one and five years	48,546	-
	<u>62,346</u>	<u>-</u>

17. MOVEMENT IN FUNDS

	At 1.4.22	Net movement in funds	At 31.3.23
	£	£	£
Unrestricted funds			
General fund	1,008,905	(73,178)	935,727
Restricted funds			
Drug & alcohol problems	4,000	-	4,000
Conservatory and improvements	2,573	-	2,573
	<u>6,573</u>	<u>-</u>	<u>6,573</u>
TOTAL FUNDS	<u>1,015,478</u>	<u>(73,178)</u>	<u>942,300</u>

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	687,141	(760,319)	(73,178)
TOTAL FUNDS	<u>687,141</u>	<u>(760,319)</u>	<u>(73,178)</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023

17. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.21 £	Net movement in funds £	At 31.3.22 £
Unrestricted funds			
General fund	1,064,225	(55,320)	1,008,905
Restricted funds			
Drug & alcohol problems	4,000	-	4,000
Conservatory and improvements	2,573	-	2,573
CRUSH programme	2,200	(2,200)	-
SEEDS programme	8,860	(8,860)	-
	<u>17,633</u>	<u>(11,060)</u>	<u>6,573</u>
TOTAL FUNDS	<u>1,081,858</u>	<u>(66,380)</u>	<u>1,015,478</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	506,533	(561,853)	(55,320)
Restricted funds			
CRUSH programme	-	(2,200)	(2,200)
SEEDS programme	-	(8,860)	(8,860)
	<u>-</u>	<u>(11,060)</u>	<u>(11,060)</u>
TOTAL FUNDS	<u>506,533</u>	<u>(572,913)</u>	<u>(66,380)</u>

The purposes of the Restricted Funds are:

Drug and Alcohol Problems - To finance future costs arising solely to deal with drug and alcohol related problems.

Conservatory and improvements - To finance future capital improvements to the conservatory.

CRUSH - To help fund the human resources required to operate the CRUSH (educational programme for young people regarding healthy relationships) educational programme.

SEEDS - Money available to be spent on the SEEDS (therapeutic programme for survivors of domestic abuse) programme.

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2023

18. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2023.

19. ACCUMULATED FUNDS

Unrestricted Funds represent the remaining balance on the income and expenditure account for the year.

Included in the unrestricted funds are the following:

£20,000 which has been designated to finance the provision of any emergency agency staff required.

£500 which has been designated for court fees regarding domestic violence.

ANDOVER CRISIS AND SUPPORT CENTRE

DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2023

	2023 £	2022 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	18,456	38,970
Grants	24,346	35,474
	<hr/>	<hr/>
	42,802	74,444
Investment income		
Bank interest receivable	1,637	1,742
Charitable activities		
Accommodation	288,276	167,439
Domestic abuse support service	348,666	248,320
Other income	760	-
Counselling	-	10,588
Employers N.I. allowance	5,000	4,000
	<hr/>	<hr/>
	642,702	430,347
Total incoming resources	<hr/>	<hr/>
	687,141	506,533
EXPENDITURE		
Charitable activities		
Wages and salaries	399,119	314,001
Social security	35,706	24,309
Pensions	7,985	5,864
Hire of plant and machinery	10,101	-
Rent	39,712	24,463
Rates	3,296	3,172
Insurance	4,325	3,865
Light and heat	19,611	16,508
Training, supervision and recruitment	30,006	18,238
TV licence	159	159
Food	-	409
Household expenses	7,995	6,576
Freedom programme	1,597	174
Rural outreach	7,999	148
Child work	2,933	1,715
Postage and stationery	2,162	5,007
Sundry expenses	7,058	1,862
Telephone and internet	5,674	10,477
Carried forward	585,438	436,947

This page does not form part of the statutory financial statements

ANDOVER CRISIS AND SUPPORT CENTRE

DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2023

	2023	2022
	£	£
Charitable activities		
Brought forward	585,438	436,947
Advertising	808	-
Repairs and renewals of centre	37,022	47,735
Repairs and renewals of properties	17,436	22,036
Cleaning	13,349	13,589
Laundry	5,881	3,945
Bank charges	188	300
Membership	929	1,121
Resident subsistence	3,166	2,117
Computer expenses	17,536	13,422
SEEDS programme	20,000	11,750
Consultancy fees	15,588	-
Client donations	2,450	-
Amortisation of computer software	2,255	2,255
Depreciation of freehold property	3,302	3,302
Depreciation of short leasehold	295	-
Depreciation of long leasehold	809	809
Depreciation of computer equipment	888	-
Interest on PAYE	30	-
	<u>727,370</u>	<u>559,328</u>
Support costs		
Governance costs		
Auditors' remuneration	4,320	4,320
Auditors' remuneration for non audit work	2,424	4,681
Legal and professional fees	10,132	4,584
Rebranding costs	16,073	-
	<u>32,949</u>	<u>13,585</u>
Total resources expended	<u>760,319</u>	<u>572,913</u>
Net expenditure	<u>(73,178)</u>	<u>(66,380)</u>

This page does not form part of the statutory financial statements

ANDOVER CRISIS AND SUPPORT CENTRE

England & Wales - Charity number 1003275

Accounts

REGISTERED COMPANY NUMBER: 02601424 (England and Wales)
REGISTERED CHARITY NUMBER: 1003275

REPORT OF THE TRUSTEES AND
AUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022
FOR
ANDOVER CRISIS AND SUPPORT CENTRE
(A COMPANY LIMITED BY GUARANTEE)

Hysons Accountants LLP, Statutory Auditor
14 London Street
Andover
Hampshire
SP10 2PA

ANDOVER CRISIS AND SUPPORT CENTRE

CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

	Page
Report of the Trustees	1 to 6
Report of the Independent Auditors	7 to 10
Statement of Financial Activities	11
Balance Sheet	12 to 13
Notes to the Financial Statements	14 to 22

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Services open to the community by the Andover Crisis and Support Centre ("Centre") include a drop in and telephone help line providing support, advice, information and sign posting to further support resources; an outreach information and support service for women and men who have experienced domestic abuse and targeted educational programmes for young people promoting safe healthy relationships. Together with these services is specialist open access residential accommodation for women and women with children escaping abusive relationships.

Throughout its services the aim of the Centre remains the same, seeking to provide a supportive environment where people can discover their own strengths and work towards making self-determined changes in their lives.

The Centre is a party to a sub-contracting agreement with a key service provider to deliver part of their contract with Hampshire County Council for 2021/22. This service replaced the governments Supporting People scheme for providing support to those who have suffered domestic abuse.

The Centre works within local schools with school professionals and delivers courses on personal relationships, which also deal with the issue of domestic abuse, to mixed gender groups of differing ages as agreed with each individual establishment. The Centre also delivers courses as above to young people at the local college.

PUBLIC BENEFIT

The trustees have considered the activities of the Centre and its achievements for the year to 31 March 2022 and its plans for the future against the public benefit guidance issued by the Charity Commission. They agreed that the public who benefit from the Centre's work are those who are described in the Centre's objectives and aims as noted above.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022

ACHIEVEMENT AND PERFORMANCE

Charitable activities

From 1 April 2019, Hampshire County Council awarded the Integrated Domestic Abuse Services for Hampshire contract to Stop Domestic Abuse, with the Centre sub-contracting their services. This new contract was for a two year period, however, this has been extended for 2021/22

Women with children were accommodated during the year with some of the families subsequently making their permanent home in the Test Valley.

We continue to facilitate the well-attended Freedom Programme in the Test Valley. Women who have attended the Freedom Programme have set up a survivors group which meet on a regular basis offering support to each other outside of the programme.

The Centre continued to support families who had experienced domestic abuse in the community through the use of the counselling service.

The drop in and telephone service provided advice, information and support for clients.

The delivery of courses on relationships to pupils in local schools, has continued. This educational programme has been accessed by young people from 6 schools and a college.

The Centre's staff have given presentations to local organisations on the content and the aims of the various programmes. This has enabled the benefits of the programme to be extended to an increasing number of people.

The Centre also provide assistance in family courts to clients needing support from a trained member of staff.

The Centre has tried to continue their support programmes as best as possible. However, the Covid 19 pandemic has meant that almost all programmes provided in addition to the core activities have had to be cancelled during the year. Now that restrictions have eased, the various programmes have been re-started, varied and adapted as necessary, to meet the needs of recipients.

FINANCIAL REVIEW

Principal funding sources

The major source of funding was the sub contract with Stop Domestic Abuse for Hampshire County Council's Domestic Abuse Support Service, together with rental income the core element of which is covered by housing benefit with service charges paid by the residents. Changes to the way housing benefit is paid to claimants has increased the need for good rent arrears control.

Investment policy and objectives

The Management Committee continue to monitor closely the economic indicators. As a consequence, the practice of spreading investment funding between financial organisations has been implemented as a means of safeguarding and reducing any risk to deposited money.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022

FINANCIAL REVIEW

Reserves policy

The Management Committee have established a policy whereby net current assets held in the Unrestricted Fund, which have not been designated for any other purpose, should be approximately 12 months worth of resources expended. This has been estimated to equate to some £520,000 that has been set aside on deposit. Any additional amounts held in Unrestricted Reserves have been reviewed by the Trustees and a plan has been devised to utilise these funds in accordance with the Centre's objectives and activities.

The unrestricted net current assets at the end of the year was £543,202. A further £20,500 has been designated for specific purposes leaving £522,702 of resources held.

Financial performance

The Centre had net expenditure for the year of £66,380 (2021 - £112,184 income) which decreased the total reserves to £1,015,478 (2021 - £1,081,858). Of the total reserves, £1,008,905 (2021 - £1,064,225) was held in unrestricted reserves and could be used at the Management Committee's discretion to further the Centre's aims and objectives.

FUTURE PLANS

For the next year the Centre will continue the provision of the domestic abuse services as sub-contractors for Stop Domestic Abuse and seek further funding sources for future provision of services. It is planned that the drop in, telephone helpline and outreach services will continue to be provided as a highly respected community resource. Counselling services will be delivered and be tailored to the individual needs of clients with domestic abuse issues.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The Centre is a company limited by guarantee, incorporated on 15 April 1991, governed by its Memorandum and Articles of Association and registered in England and Wales, number 02601424.

Recruitment and appointment of new members of the Management Committee

The Management Committee will consider whether there are any areas of expertise currently not being fulfilled. Any application to become a member of the Management Committee will be considered alongside the identified areas of expertise, and the existing members would consult to decide whether the applicant should be invited to join the Management Committee. Advertising has taken place to attract suitable applicants and appointments.

Organisational structure

The Management Committee, which meets quarterly, is equivalent to the Board of Directors, comprise members from a wide variety of professional business backgrounds. The Chief Executive of the Centre sits on the Management Committee in an ex officio capacity. The Management Committee deals with strategic decisions, governance, risk and general management.

In addition, a Monitoring Group has been created which sits monthly. This group comprises all members of the Management Committee, the Chief Executive together with 3 members representing the Local Authority ie a Councillor, Housing Manager and a Registered Social Landlord. It is an operational oversight body on the work of the Centre.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022

STRUCTURE, GOVERNANCE AND MANAGEMENT

Induction and training of new members of the Management Committee

The Management Committee are fully updated on the work of the Centre, and set and keep under review the Centre's objectives and aims so they can provide the necessary strategic support to advance the Centre's activities.

Risk management

The Management Committee conducts a periodic review of the major risks to which the Centre is exposed. Internal control risks are minimised by a policy and procedure for authorisation of all transactions. Procedures are in place to ensure compliance with health and safety of staff, clients and visitors to the Centre.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

02601424 (England and Wales)

Registered Charity number

1003275

Registered office

15 - 21 New Street
Andover
Hampshire
SP10 1EL

Trustees

Management Committee

Mr J T Barlow - Trustee
Ms J Tomlinson - Trustee
Ms S Filmer - Trustee (appointed 1.2.2022)
Ms S Machin-Peebles - Trustee (resigned 1.2.2022)
Ms D Cullimore - Chief Executive
Ms M Dickens (appointed 8.2.2022)

Monitoring Group

Management Committee (as above)
Ms S Hall - Representative of Test Valley Borough Council
Ms L Thorpe - Representative of Aster (appointed 30.4.2021)
Ms T Tasker - Representative of Test Valley Borough Council (appointed 15.10.2021)
Ms R Outram - Representative of Aster (resigned 30.4.2021)
Cllr P Bundy - Representative of Test Valley Borough Council (resigned 15.10.2021)

Company Secretary

Ms J Tomlinson

Senior Statutory Auditor

Mr Christopher Joyce FCCA

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022

REFERENCE AND ADMINISTRATIVE DETAILS

Auditors

Hysons Accountants LLP, Statutory Auditor
14 London Street
Andover
Hampshire
SP10 2PA

Bankers

HSBC Bank plc
28-30 High Street
Andover
Hampshire
SP10 1NN

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of Andover Crisis and Support Centre (Limited by guarantee) for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, Hysons Accountants LLP, Statutory Auditor, will be proposed for re-appointment at the forthcoming Annual General Meeting.

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2022

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 17 August 2022 and signed on its behalf by:

Ms J Tomlinson - Secretary

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

Opinion

We have audited the financial statements of Andover Crisis and Support Centre (the 'charitable company') for the year ended 31 March 2022 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the Senior Statutory Auditor ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the company through discussions with directors and other management, and from our commercial knowledge and experience of the charity sector;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the charity, including the Companies Act 2006, Charities Act 2011, Charities SORP (FRS 102) and Financial Reporting Standard 102;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the charity's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance;
- enquiring of management as to actual and potential litigation and claims; and
- reviewing correspondence with HMRC, relevant regulators and the charity's legal advisors.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Mr Christopher Joyce FCCA (Senior Statutory Auditor)
for and on behalf of Hysons Accountants LLP, Statutory Auditor
14 London Street
Andover
Hampshire
SP10 2PA

16 September 2022

ANDOVER CRISIS AND SUPPORT CENTRE

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2022

	Notes	Unrestricted fund £	Restricted funds £	2022 Total funds £	2021 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	74,444	-	74,444	59,224
Charitable activities					
Principal activity		430,347	-	430,347	467,706
Investment income	3	1,742	-	1,742	3,263
Total		<u>506,533</u>	<u>-</u>	<u>506,533</u>	<u>530,193</u>
EXPENDITURE ON					
Charitable activities					
Principal activity	5	561,853	11,060	572,913	418,009
NET INCOME/(EXPENDITURE)		<u>(55,320)</u>	<u>(11,060)</u>	<u>(66,380)</u>	<u>112,184</u>
RECONCILIATION OF FUNDS					
Total funds brought forward		1,064,225	17,633	1,081,858	969,674
TOTAL FUNDS CARRIED FORWARD		<u>1,008,905</u>	<u>6,573</u>	<u>1,015,478</u>	<u>1,081,858</u>

The notes form part of these financial statements

BALANCE SHEET
31 MARCH 2022

	Notes	Unrestricted fund £	Restricted funds £	2022 Total funds £	2021 Total funds £
FIXED ASSETS					
Intangible assets	11	6,013	-	6,013	8,268
Tangible assets	12	459,690	-	459,690	463,800
		<u>465,703</u>	<u>-</u>	<u>465,703</u>	<u>472,068</u>
CURRENT ASSETS					
Debtors	13	120,747	-	120,747	24,331
Cash at bank and in hand	14	448,284	6,573	454,857	603,666
		<u>569,031</u>	<u>6,573</u>	<u>575,604</u>	<u>627,997</u>
CREDITORS					
Amounts falling due within one year	15	(25,829)	-	(25,829)	(18,207)
		<u>543,202</u>	<u>6,573</u>	<u>549,775</u>	<u>609,790</u>
NET CURRENT ASSETS					
		<u>1,008,905</u>	<u>6,573</u>	<u>1,015,478</u>	<u>1,081,858</u>
TOTAL ASSETS LESS CURRENT LIABILITIES					
		<u>1,008,905</u>	<u>6,573</u>	<u>1,015,478</u>	<u>1,081,858</u>
NET ASSETS		<u>1,008,905</u>	<u>6,573</u>	<u>1,015,478</u>	<u>1,081,858</u>
FUNDS	16				
Unrestricted funds				1,008,905	1,064,225
Restricted funds				6,573	17,633
TOTAL FUNDS				<u>1,015,478</u>	<u>1,081,858</u>

The notes form part of these financial statements

BALANCE SHEET - continued
31 MARCH 2022

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 17 August 2022 and were signed on its behalf by:

Mr J T Barlow - Trustee

Ms S Filmer - Trustee

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS **FOR THE YEAR ENDED 31 MARCH 2022**

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Financial reporting standard 102 - reduced disclosure exemptions

The charitable company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland':

- the requirements of Section 7 Statement of Cash Flows.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Intangible fixed assets

Amortisation is provided to write off the cost of computer software over its estimated useful life of 5 years.

Tangible fixed assets

Depreciation is provided at the following rates in order to write off the cost less estimated residual value of each asset over its estimated useful life.

Freehold property	- Straight line over 30 years
Long leasehold	- Straight line over the term of the lease
Conservatory	- Straight line over 10 years

Social investments

The freehold property and long leasehold are accounted for within tangible fixed assets as they are programme related investments being that the assets are held specifically to contribute to the charity's charitable purpose.

Taxation

All activities undertaken are charitable. Therefore, the Centre is exempt from corporation tax.

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022

1. ACCOUNTING POLICIES - continued

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. DONATIONS AND LEGACIES

	2022	2021
	£	£
Donations	38,970	20,405
Grants	35,474	38,819
	<u>74,444</u>	<u>59,224</u>

Grants received, included in the above, are as follows:

	2022	2021
	£	£
Test Valley Borough Council	24,574	26,050
Hampshire County Council	10,900	8,725
HMRC	-	2,794
Aster Group	-	1,250
	<u>35,474</u>	<u>38,819</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022

3. INVESTMENT INCOME

	2022	2021
	£	£
Bank interest receivable	1,742	3,263

4. INCOME FROM CHARITABLE ACTIVITIES

	2022	2021
	Principal activity	Total activities
	£	£
Accommodation	167,439	217,911
Domestic abuse support service	248,320	223,904
Other income	-	3,073
Counselling	10,588	18,818
Employers N.I. allowance	4,000	4,000
	<u>430,347</u>	<u>467,706</u>

5. CHARITABLE ACTIVITIES COSTS

	Direct Costs (see note 6)	Support costs (see note 7)	Totals
	£	£	£
Principal activity	<u>559,328</u>	<u>13,585</u>	<u>572,913</u>

6. DIRECT COSTS OF CHARITABLE ACTIVITIES

	2022	2021
	£	£
Staff costs	344,174	343,372
Rent	24,463	24,293
Rates	3,172	4,626
Insurance	3,865	3,692
Light and heat	16,508	17,212
Training, supervision and recruitment	18,238	8,925
TV licence	159	158
Food	409	641
Household expenses	6,576	755
Freedom programme	174	680
Rural outreach	148	1,779
Child work	1,715	593
Postage and stationery	5,007	1,201
Sundry expenses	1,862	2,202
Telephone and internet	10,477	6,297
Repairs and renewals of centre	47,735	13,744
Repairs and renewals of properties	22,036	6,640
Cleaning	13,589	6,569
	<u>520,307</u>	<u>443,379</u>
Carried forward	520,307	443,379

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022

6. DIRECT COSTS OF CHARITABLE ACTIVITIES - continued

	2022	2021
	£	£
Brought forward	520,307	443,379
Laundry	3,945	3,917
Bank charges	300	457
Membership	1,121	804
Resident subsistence	2,117	2,361
Computer expenses	13,422	4,013
SEEDS programme	11,750	-
Depreciation	6,366	(42,393)
	<u>559,328</u>	<u>412,538</u>

7. SUPPORT COSTS

	Governance costs
	£
Principal activity	<u>13,585</u>

Support costs, included in the above, are as follows:

Governance costs

	2022	2021
	Principal activity	Total activities
	£	£
Auditors' remuneration	4,320	4,320
Auditors' remuneration for non audit work	4,681	1,116
Legal and professional fees	4,584	35
	<u>13,585</u>	<u>5,471</u>

8. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2022	2021
	£	£
Auditors' remuneration	4,320	4,320
Auditors' remuneration for non audit work	4,681	1,116
Depreciation - owned assets	4,110	4,111
Computer software amortisation	2,255	2,515
	<u>15,366</u>	<u>12,062</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022

9. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2022 nor for the year ended 31 March 2021.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2022 nor for the year ended 31 March 2021.

10. STAFF COSTS

	2022	2021
	£	£
Wages and salaries	314,001	312,924
Social security costs	24,309	23,830
Other pension costs	5,864	6,618
	<u>344,174</u>	<u>343,372</u>

The average monthly number of employees during the year was as follows:

	2022	2021
Direct charitable work	15	16
Administration and support	2	1
	<u>17</u>	<u>17</u>

No employees received emoluments in excess of £60,000.

11. INTANGIBLE FIXED ASSETS

	Computer software £
COST	
At 1 April 2021 and 31 March 2022	<u>11,275</u>
AMORTISATION	
At 1 April 2021	3,007
Charge for year	2,255
	<u>5,262</u>
At 31 March 2022	<u>5,262</u>
NET BOOK VALUE	
At 31 March 2022	<u>6,013</u>
At 31 March 2021	<u>8,268</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022

12. TANGIBLE FIXED ASSETS

	Freehold property £	Long leasehold £	Conservatory £	Totals £
COST				
At 1 April 2021 and 31 March 2022	396,251	97,856	40,007	534,114
DEPRECIATION				
At 1 April 2021	20,603	9,705	40,006	70,314
Charge for year	3,302	808	-	4,110
At 31 March 2022	23,905	10,513	40,006	74,424
NET BOOK VALUE				
At 31 March 2022	<u>372,346</u>	<u>87,343</u>	<u>1</u>	<u>459,690</u>
At 31 March 2021	<u>375,648</u>	<u>88,151</u>	<u>1</u>	<u>463,800</u>

Both the long leasehold and the freehold property represent programme related investments.

13. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022 £	2021 £
Trade debtors	118,479	9,618
Accrued income	-	14,713
Prepayments	2,268	-
	<u>120,747</u>	<u>24,331</u>

14. CASH AT BANK AND IN HAND

				2022	2021
	General fund £	Drug & alcohol problems £	Conservatory and improvements £	Total funds £	Total funds £
Cash in hand	152	-	-	152	200
Clearing bank account	45,039	-	-	45,039	245,542
Monies on deposit	403,093	4,000	2,573	409,666	357,924
Total	<u>448,284</u>	<u>4,000</u>	<u>2,573</u>	<u>454,857</u>	<u>603,666</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022

15. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022	2021
	£	£
Trade creditors	5,929	1,156
Social security and other taxes	283	304
Pension control	1,592	2,316
Accrued expenses	18,025	14,431
	<u>25,829</u>	<u>18,207</u>

16. MOVEMENT IN FUNDS

	At 1.4.21	Net movement in funds	At 31.3.22
	£	£	£
Unrestricted funds			
General fund	1,064,225	(55,320)	1,008,905
Restricted funds			
Drug & alcohol problems	4,000	-	4,000
Conservatory and improvements	2,573	-	2,573
CRUSH programme	2,200	(2,200)	-
SEEDS programme	8,860	(8,860)	-
	<u>17,633</u>	<u>(11,060)</u>	<u>6,573</u>
TOTAL FUNDS	<u>1,081,858</u>	<u>(66,380)</u>	<u>1,015,478</u>

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	506,533	(561,853)	(55,320)
Restricted funds			
CRUSH programme	-	(2,200)	(2,200)
SEEDS programme	-	(8,860)	(8,860)
	<u>-</u>	<u>(11,060)</u>	<u>(11,060)</u>
TOTAL FUNDS	<u>506,533</u>	<u>(572,913)</u>	<u>(66,380)</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022

16. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.20 £	Net movement in funds £	At 31.3.21 £
Unrestricted funds			
General fund	942,527	121,698	1,064,225
Restricted funds			
Furnishings	9,514	(9,514)	-
Drug & alcohol problems	4,000	-	4,000
Conservatory and improvements	2,573	-	2,573
CRUSH programme	2,200	-	2,200
SEEDS programme	8,860	-	8,860
	<u>27,147</u>	<u>(9,514)</u>	<u>17,633</u>
TOTAL FUNDS	<u>969,674</u>	<u>112,184</u>	<u>1,081,858</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	530,193	(408,495)	121,698
Restricted funds			
Furnishings	-	(9,514)	(9,514)
TOTAL FUNDS	<u>530,193</u>	<u>(418,009)</u>	<u>112,184</u>

The purposes of the Restricted Funds are:

Drug and Alcohol Problems - To finance future costs arising solely to deal with drug and alcohol related problems.

Conservatory and improvements - To finance future capital improvements to the conservatory.

CRUSH - To help fund the human resources required to operate the CRUSH (educational programme for young people regarding healthy relationships) educational programme.

SEEDS - Money available to be spent on the SEEDS (therapeutic programme for survivors of domestic abuse) programme.

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2022

17. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2022.

18. ACCUMULATED FUNDS

Unrestricted Funds represent the remaining balance on the income and expenditure account for the year.

Included in the unrestricted funds are the following:

£20,000 which has been designated to finance the provision of any emergency agency staff required.

£500 which has been designated for court fees regarding domestic violence.

ANDOVER CRISIS AND SUPPORT CENTRE

England & Wales - Charity number 1003275

Accounts

REGISTERED COMPANY NUMBER: 02601424 (England and Wales)
REGISTERED CHARITY NUMBER: 1003275

REPORT OF THE TRUSTEES AND
AUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021
FOR
ANDOVER CRISIS AND SUPPORT CENTRE
(A COMPANY LIMITED BY GUARANTEE)

Hysons Accountants LLP, Statutory Auditor
14 London Street
Andover
Hampshire
SP10 2PA

ANDOVER CRISIS AND SUPPORT CENTRE

CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

	Page
Report of the Trustees	1 to 6
Report of the Independent Auditors	7 to 10
Statement of Financial Activities	11
Balance Sheet	12
Notes to the Financial Statements	13 to 22
Detailed Statement of Financial Activities	23 to 24

ANDOVER CRISIS AND SUPPORT CENTRE

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Services open to the community by the Andover Crisis and Support Centre ("Centre") include a drop in and telephone help line providing support, advice, information and sign posting; a professional accredited counselling service; an outreach information and support service for women and men who have experienced domestic abuse and targeted educational programmes for young people promoting safe healthy relationships. Together with these services is specialist open access residential accommodation for women and women with children escaping abusive relationships.

Throughout its services the aim of the Centre remains the same, seeking to provide a supportive environment where people can discover their own strengths and weaknesses and work towards making self-determined changes in their lives.

The Centre is a party to a sub-contracting agreement with a key service provider to deliver part of their contract with Hampshire County Council for 2020/21. This service replaced the governments Supporting People scheme for providing support to those who have suffered domestic abuse.

The Centre works within local schools with school professionals and delivers courses on personal relationships, which also deal with the issue of domestic abuse, to whole year mixed gender groups, usually year 10 pupils, as agreed with each individual establishment. The Centre also delivers courses as above to young people at the local college.

PUBLIC BENEFIT

The trustees have considered the activities of the Centre and its achievements for the year to 31 March 2021 and its plans for the future against the public benefit guidance issued by the Charity Commission. They agreed that the public who benefit from the Centre's work are those who are described in the Centre's objectives and aims as noted above.

ANDOVER CRISIS AND SUPPORT CENTRE

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

STRATEGIC REPORT

Achievement and performance

Charitable activities

From 1 April 2019, Hampshire County Council awarded the Integrated Domestic Abuse Services for Hampshire contract to Stop Domestic Abuse, with the Centre sub-contracting their services. This new contract is for a two year period, however, this has been extended for 2021/22

As documented in the Business Plan, an aim is to provide further 'move on' accommodation for the more vulnerable women with children ready to take a first step towards independent living. The Centre currently owns 3 properties that provide living in accommodation for 4 families.

Women with children were accommodated during the year with some of the families subsequently making their permanent home in the Test Valley.

We continue to facilitate the well-attended Freedom Programme in the Test Valley. Women who have attended the Freedom Programme have set up a survivors group which meet on a regular basis offering support to each other outside of the programme.

The Freedom Forever programme runs over 8 weeks and is available to those who have completed the Freedom Programme. The course looks at a variety of topics, including budgeting, safe child contact and new relationships. The Centre is running an annual course in both Andover and Romsey.

The Centre continued to support families who had experienced domestic abuse in the community through the use of the counselling service.

The drop in and telephone service provided advice, information and support for clients.

The Centre remains a resource which is well used and appreciated by the community and is committed to evolve and adapt to meet legislative and financial changes whilst moving forward with new and innovative ideas such as the work with adolescent to parent abuse.

Child to adult violence has been an increasing cause of concern at professionals meetings in the Test Valley. In order to support these families an appropriate course was identified and a staff member was trained to facilitate "Who's in Charge". The delivery of courses continues regularly.

The CRUSH programme, delivery of courses on relationships to year 10 pupils in local schools, has continued. This educational programme has been accessed by young people from 6 schools and a college.

The Centre's staff have given presentations to local organisations on the content and the aims of CRUSH. This has enabled the benefits of the programme to be extended to an increasing number of people.

The Centre also provide assistance in family courts to clients needing support from a trained member of staff.

The Centre has tried to continue their support programmes as best as possible. However, the Covid 19 pandemic has meant that almost all programmes provided in addition to the core activities have had to be cancelled during the year. As the national restrictions ease, the Centre will endeavour to restart the programmes as these are valuable to society.

ANDOVER CRISIS AND SUPPORT CENTRE

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

STRATEGIC REPORT

Financial review

Principal funding sources

The major source of funding was the sub contract with Stop Domestic Abuse for Hampshire County Council's Domestic Abuse Support Service, together with rental income the core element of which is covered by housing benefit with service charges paid by the residents. Changes to the way housing benefit is paid to claimants has increased the need for good rent arrears control.

The Local Authority continues to provide annual grant funding despite the prospect of further cuts in their overall budgets. Significant grants were received during the year to support the charity through the global Covid 19 pandemic.

Investment policy and objectives

The Management Committee ("Committee") continue to monitor closely the economic indicators. As a consequence, the practice of spreading investment funding between financial organisations has been implemented as a means of safeguarding and reducing any risk to deposited money.

Reserves policy

The Committee have established a policy whereby net current assets held in the Unrestricted Fund, which have not been committed for any other purpose, should be approximately 12 months worth of resources expended. This has been estimated to equate to some £470,000 that has been set aside on deposit. Any additional amounts held in Unrestricted Reserves have been reviewed by the Trustees and a plan has been devised to utilise these funds in accordance with the Centre's objectives and activities.

Financial performance

The Centre had net income for the year of £112,184 (2020 - £7,435 expenditure) which increased the total reserves to £1,081,858 (2020 - £969,674). Of the total reserves, £1,064,225 (2020 - £942,527) was held in unrestricted reserves and could be used at the Committee's discretion to further the Centre's aims and objectives. Included in the surplus for the year was a £49,019 credit against depreciation which represented an adjustment required due to a review of the estimated use life and residual value of freehold and leasehold properties.

Future plans

For the next year the Centre will continue the provision of the domestic abuse services as sub-contractors for Stop Domestic Abuse and seek further funding sources for future provision of services. It is planned that the drop in, telephone helpline and counselling will continue to be provided as a highly respected community resource. As the Covid 19 restrictions lift, the Centre will aim to restart any programme that was forced to stop during 2020/21.

The charity remains committed to investing Unrestricted Reserves into acquiring further properties to be used in accordance with the charities objectives. The amount currently provided is £101,000.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The Centre is a company limited by guarantee, incorporated on 15 April 1991, governed by its Memorandum and Articles of Association and registered in England and Wales, number 02601424.

ANDOVER CRISIS AND SUPPORT CENTRE

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

STRUCTURE, GOVERNANCE AND MANAGEMENT

Recruitment and appointment of new members of the Management Committee

The Committee will consider whether there are any areas of expertise currently not being fulfilled. Any application to become a member of the Committee will be considered alongside the identified areas of expertise, and the existing members would consult to decide whether the applicant should be invited to join the Committee.

Organisational structure

The Committee consists of 6 members from a variety of professional backgrounds and include a solicitor specialising in Family Law and representatives from Local Authority, a Registered Social Landlord and a Local Councillor. The Committee meets monthly and is responsible for the strategic direction and policies of the Centre. The Manager also sits on the Committee but has no voting rights.

The Manager is responsible for the operational decisions and provides a monthly report to the Committee. The Committee is responsible for the strategic decisions, governance and supervision of the Manager. All decisions by the Committee are made at the Committee meetings.

Induction and training of new members of the Management Committee

The Committee are fully updated on the work of the Centre, and set and keep under review the Centre's objectives and aims so they can provide the necessary strategic support to advance the Centre's activities.

Risk management

The Committee conducts a periodic review of the major risks to which the Centre is exposed. Internal control risks are minimised by a policy and procedure for authorisation of all transactions. Procedures are in place to ensure compliance with health and safety of staff, clients and visitors to the Centre.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

02601424 (England and Wales)

Registered Charity number

1003275

Registered office

15 - 21 New Street
Andover
Hampshire
SP10 1EL

ANDOVER CRISIS AND SUPPORT CENTRE

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2021

Management Committee

Ms S Machin-Peebles - Trustee

Mr J T Barlow - Trustee

Ms J Tomlinson - Trustee

Ms R Outram - Representative of Aster (resigned 30.4.2021)

Mr K Sutcliffe - Representative of Test Valley Borough Council (resigned 14.7.2020)

Cllr I Andersen - Representative of Test Valley Borough Council

Ms S Hall - Representative of Test Valley Borough Council (appointed 8.12.2020)

Ms L Thorpe - Representative of Aster (appointed 30.4.2021)

Ex-Officio

Ms S Filmer

Company Secretary

Ms S Machin-Peebles

Senior Statutory Auditor

Mr Christopher Joyce FCCA

Auditors

Hysons Accountants LLP, Statutory Auditor

14 London Street

Andover

Hampshire

SP10 2PA

Bankers

HSBC Bank plc

28-30 High Street

Andover

Hampshire

SP10 1NN

ANDOVER CRISIS AND SUPPORT CENTRE

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2021

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of Andover Crisis and Support Centre (Limited by guarantee) for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

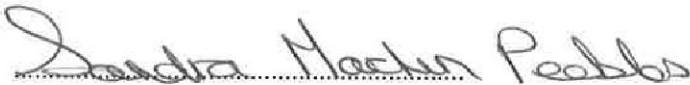
In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, Hysons Accountants LLP, Statutory Auditor, will be proposed for re-appointment at the forthcoming Annual General Meeting.

Report of the trustees, incorporating a strategic report, approved by order of the board of trustees, as the company directors, on13-7-21..... and signed on the board's behalf by:



Ms S Machin-Peebles - Secretary

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

Opinion

We have audited the financial statements of Andover Crisis and Support Centre (the 'charitable company') for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF ANDOVER CRISIS AND SUPPORT CENTRE

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the company through discussions with directors and other management, and from our commercial knowledge and experience of the charity sector;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the charity, including the Companies Act 2006, Charities Act 2011, Charities SORP (FRS 102) and Financial Reporting Standard 102;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the charity's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance;
- enquiring of management as to actual and potential litigation and claims; and
- reviewing correspondence with HMRC, relevant regulators and the charity's legal advisors.

**REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF
ANDOVER CRISIS AND SUPPORT CENTRE**

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Mr Christopher Joyce FCCA (Senior Statutory Auditor)
for and on behalf of Hysons Accountants LLP, Statutory Auditor
14 London Street
Andover
Hampshire
SP10 2PA

Date: 13/7/21

ANDOVER CRISIS AND SUPPORT CENTRE

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2021

	Notes	Unrestricted fund £	Restricted funds £	2021 Total funds £	2020 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	133,442	-	133,442	63,792
Charitable activities					
Principal activity	4	393,489	-	393,489	361,007
Investment income	3	<u>3,263</u>	<u>-</u>	<u>3,263</u>	<u>4,151</u>
Total		530,194	-	530,194	428,950
EXPENDITURE ON					
Charitable activities					
Principal activity	5	408,496	9,514	418,010	436,385
NET INCOME/(EXPENDITURE)		<u>121,698</u>	<u>(9,514)</u>	<u>112,184</u>	<u>(7,435)</u>
RECONCILIATION OF FUNDS					
Total funds brought forward		<u>942,527</u>	<u>27,147</u>	<u>969,674</u>	<u>977,109</u>
TOTAL FUNDS CARRIED FORWARD		<u><u>1,064,225</u></u>	<u><u>17,633</u></u>	<u><u>1,081,858</u></u>	<u><u>969,674</u></u>

The notes form part of these financial statements

ANDOVER CRISIS AND SUPPORT CENTRE

BALANCE SHEET
31 MARCH 2021

	Notes	Unrestricted fund £	Restricted funds £	2021 Total funds £	2020 Total funds £
FIXED ASSETS					
Intangible assets	11	8,268	-	8,268	6,895
Tangible assets	12	<u>463,800</u>	<u>-</u>	<u>463,800</u>	<u>418,892</u>
		472,068	-	472,068	425,787
CURRENT ASSETS					
Debtors	13	24,331	-	24,331	28,945
Cash at bank and in hand	14	<u>586,033</u>	<u>17,633</u>	<u>603,666</u>	<u>521,416</u>
		610,364	17,633	627,997	550,361
CREDITORS					
Amounts falling due within one year	15	(18,207)	-	(18,207)	(6,474)
		<u>592,157</u>	<u>17,633</u>	<u>609,790</u>	<u>543,887</u>
NET CURRENT ASSETS					
		<u>592,157</u>	<u>17,633</u>	<u>609,790</u>	<u>543,887</u>
TOTAL ASSETS LESS CURRENT LIABILITIES					
		<u>1,064,225</u>	<u>17,633</u>	<u>1,081,858</u>	<u>969,674</u>
NET ASSETS					
		<u>1,064,225</u>	<u>17,633</u>	<u>1,081,858</u>	<u>969,674</u>
FUNDS					
Unrestricted funds	16			1,064,225	942,527
Restricted funds				<u>17,633</u>	<u>27,147</u>
TOTAL FUNDS					
				<u>1,081,858</u>	<u>969,674</u>

The financial statements were approved by the Board of Trustees and authorised for issue on 13-7-21 and were signed on its behalf by:


Ms S Machin-Peebles - Trustee


Mr J T Barlow - Trustee

The notes form part of these financial statements

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Financial reporting standard 102 - reduced disclosure exemptions

The charitable company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland':

- the requirements of Section 7 Statement of Cash Flows.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Intangible fixed assets

Amortisation is provided to write off the cost of computer software over its estimated useful life of 5 years.

Tangible fixed assets

Depreciation is provided at the following rates in order to write off the cost less estimated residual value of each asset over its estimated useful life.

Freehold property	- Straight line over 30 years
Long leasehold	- Straight line over the term of the lease
Conservatory	- Straight line over 10 years

Social investments

The freehold property and long leasehold are accounted for within tangible fixed assets as they are programme related investments being that the assets are held specifically to contribute to the charity's charitable purpose.

Taxation

All activities undertaken are charitable. Therefore, the Centre is exempt from corporation tax.

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021

1. ACCOUNTING POLICIES - continued

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. DONATIONS AND LEGACIES

	2021	2020
	£	£
Donations	20,406	39,775
Grants	<u>113,036</u>	<u>24,017</u>
	<u>133,442</u>	<u>63,792</u>

Grants received, included in the above, are as follows:

	2021	2020
	£	£
Test Valley Borough Council	26,050	15,157
Hampshire County Council	8,725	8,860
Stop Domestic Abuse	74,217	-
HMRC	2,794	-
Aster Group	<u>1,250</u>	-
	<u>113,036</u>	<u>24,017</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021

3. INVESTMENT INCOME

	2021	2020
	£	£
Bank interest receivable	<u>3,263</u>	<u>4,151</u>

4. INCOME FROM CHARITABLE ACTIVITIES

	2021	2020
	Principal activity	Total activities
	£	£
Accommodation	217,911	226,172
Domestic abuse support service	149,687	118,340
Other income	3,073	-
Counselling	18,818	13,495
Employers N.I. allowance	<u>4,000</u>	<u>3,000</u>
	<u>393,489</u>	<u>361,007</u>

5. CHARITABLE ACTIVITIES COSTS

	Direct Costs (see note 6)	Support costs (see note 7)	Totals
	£	£	£
Principal activity	<u>412,539</u>	<u>5,471</u>	<u>418,010</u>

6. DIRECT COSTS OF CHARITABLE ACTIVITIES

	2021	2020
	£	£
Staff costs	343,372	324,909
Rent	24,293	23,630
Rates	4,626	6,113
Insurance	3,692	3,669
Light and heat	17,212	14,549
Training and supervision	8,925	10,269
TV licence	158	155
Food	641	577
Household expenses	755	734
Freedom programme	680	1,873
Rural outreach	1,779	1,593
Child work	593	1,371
Postage and stationery	1,201	1,885
Sundry expenses	1,432	792
Telephone and internet	6,297	5,770
Advertising	-	217
Repairs and renewals of centre	<u>17,757</u>	<u>5,885</u>
Carried forward	433,413	403,991

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021

6. DIRECT COSTS OF CHARITABLE ACTIVITIES - continued

	2021	2020
	£	£
Brought forward	433,413	403,991
Repairs and renewals of properties	6,640	6,885
Cleaning	6,569	7,239
Laundry	3,917	3,892
Bank charges	457	694
Membership	804	536
Resident subsistence	2,361	-
PPE and Covid measures	771	-
Depreciation	<u>(42,393)</u>	<u>7,323</u>
	<u>412,539</u>	<u>430,560</u>

7. SUPPORT COSTS

	Governance costs £
Principal activity	<u>5,471</u>

Support costs, included in the above, are as follows:

Governance costs

	2021 Principal activity £	2020 Total activities £
Auditors' remuneration	4,320	5,640
Auditors' remuneration for non audit work	1,116	-
Legal and professional fees	<u>35</u>	<u>185</u>
	<u>5,471</u>	<u>5,825</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021

8. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2021	2020
	£	£
Auditors' remuneration	4,320	5,640
Auditors' remuneration for non audit work	1,116	-
Depreciation - owned assets	4,111	6,831
Computer software amortisation	<u>2,515</u>	<u>492</u>

9. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

10. STAFF COSTS

	2021	2020
	£	£
Wages and salaries	312,924	297,498
Social security costs	23,830	21,972
Other pension costs	<u>6,618</u>	<u>5,439</u>
	<u>343,372</u>	<u>324,909</u>

The average monthly number of employees during the year was as follows:

	2021	2020
Direct charitable work	16	17
Administration and support	<u>1</u>	<u>1</u>
	<u>17</u>	<u>18</u>

No employees received emoluments in excess of £60,000.

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021

11. INTANGIBLE FIXED ASSETS

	Computer software £
COST	
At 1 April 2020	7,387
Additions	<u>3,888</u>
At 31 March 2021	<u>11,275</u>
AMORTISATION	
At 1 April 2020	492
Charge for year	<u>2,515</u>
At 31 March 2021	<u>3,007</u>
NET BOOK VALUE	
At 31 March 2021	<u>8,268</u>
At 31 March 2020	<u>6,895</u>

12. TANGIBLE FIXED ASSETS

	Freehold property £	Long leasehold £	Conservatory £	Totals £
COST				
At 1 April 2020 and 31 March 2021	<u>396,251</u>	<u>97,856</u>	<u>40,007</u>	<u>534,114</u>
DEPRECIATION				
At 1 April 2020	21,394	53,822	40,006	115,222
Charge for year	3,302	809	-	4,111
Charge written back	<u>(4,093)</u>	<u>(44,926)</u>	<u>-</u>	<u>(49,019)</u>
At 31 March 2021	<u>20,603</u>	<u>9,705</u>	<u>40,006</u>	<u>70,314</u>
NET BOOK VALUE				
At 31 March 2021	<u>375,648</u>	<u>88,151</u>	<u>1</u>	<u>463,800</u>
At 31 March 2020	<u>374,857</u>	<u>44,034</u>	<u>1</u>	<u>418,892</u>

The depreciation charge written back arises after a review of the estimated residual value and economic useful life of the freehold and long leasehold property.

Both the long leasehold and the freehold property represent programme related investments.

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021

13. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021	2020
	£	£
Trade debtors	9,618	26,114
Accrued income	<u>14,713</u>	<u>2,831</u>
	<u>24,331</u>	<u>28,945</u>

14. CASH AT BANK AND IN HAND

	General fund	Drug & alcohol problems	Conservatory and improvements
	£	£	£
Cash in hand	200	-	-
Clearing bank account	245,542	-	-
Monies on deposit	<u>340,291</u>	<u>4,000</u>	<u>2,573</u>
Total	<u>586,033</u>	<u>4,000</u>	<u>2,573</u>

	CRUSH programme	SEEDS programme	2021 Total funds	2020 Total funds
	£	£	£	£
Cash in hand	-	-	200	221
Clearing bank account	-	-	245,542	125,837
Monies on deposit	<u>2,200</u>	<u>8,860</u>	<u>357,924</u>	<u>395,358</u>
Total	<u>2,200</u>	<u>8,860</u>	<u>603,666</u>	<u>521,416</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021

15. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021	2020
	£	£
Trade creditors	1,156	-
Social security and other taxes	304	-
Pension control	2,316	-
Accrued expenses	<u>14,431</u>	<u>6,474</u>
	<u>18,207</u>	<u>6,474</u>

16. MOVEMENT IN FUNDS

	At 1.4.20	Net movement in funds	At 31.3.21
	£	£	£
Unrestricted funds			
General fund	942,527	121,698	1,064,225
Restricted funds			
Furnishings	9,514	(9,514)	-
Drug & alcohol problems	4,000	-	4,000
Conservatory and improvements	2,573	-	2,573
CRUSH programme	2,200	-	2,200
SEEDS programme	<u>8,860</u>	<u>-</u>	<u>8,860</u>
	<u>27,147</u>	<u>(9,514)</u>	<u>17,633</u>
TOTAL FUNDS	<u>969,674</u>	<u>112,184</u>	<u>1,081,858</u>

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	530,194	(408,496)	121,698
Restricted funds			
Furnishings	-	(9,514)	(9,514)
	<u>530,194</u>	<u>(418,010)</u>	<u>112,184</u>
TOTAL FUNDS	<u>530,194</u>	<u>(418,010)</u>	<u>112,184</u>

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021

16. **MOVEMENT IN FUNDS - continued**

Comparatives for movement in funds

	At 1.4.19 £	Net movement in funds £	At 31.3.20 £
Unrestricted funds			
General fund	958,054	(15,527)	942,527
Restricted funds			
Furnishings	10,592	(1,078)	9,514
Drug & alcohol problems	4,000	-	4,000
Conservatory and improvements	2,573	-	2,573
Counselling	866	(866)	-
CRUSH programme	1,024	1,176	2,200
SEEDS programme	-	8,860	8,860
	<u>19,055</u>	<u>8,092</u>	<u>27,147</u>
TOTAL FUNDS	<u>977,109</u>	<u>(7,435)</u>	<u>969,674</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	416,390	(431,917)	(15,527)
Restricted funds			
Furnishings	-	(1,078)	(1,078)
Counselling	-	(866)	(866)
CRUSH programme	3,700	(2,524)	1,176
SEEDS programme	8,860	-	8,860
	<u>12,560</u>	<u>(4,468)</u>	<u>8,092</u>
TOTAL FUNDS	<u>428,950</u>	<u>(436,385)</u>	<u>(7,435)</u>

The purposes of the Restricted Funds are:

Furnishings - To finance future furnishing expenditure.

Drug and Alcohol Problems - To finance future costs arising solely to deal with drug and alcohol related problems.

Conservatory and improvements - To finance future capital improvements to the conservatory.

ANDOVER CRISIS AND SUPPORT CENTRE

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 MARCH 2021

16. MOVEMENT IN FUNDS - continued

Counselling - To contribute toward the Centre's expenditure on the professional development of its counsellors.

CRUSH - To help fund the human resources required to operate the CRUSH educational programme.

SEEDS - Money available to be spent on the SEEDS programme.

17. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2021.

18. ACCUMULATED FUNDS

Unrestricted Funds represent the remaining balance on the income and expenditure account for the year.

Included in the unrestricted funds are the following:

£101,000 which has been designated for the purchase of suitable properties to provide additional support for clients.

£20,000 which has been designated to finance the provision of any emergency agency staff required.

£500 which has been designated for court fees regarding domestic violence.

ANDOVER CRISIS AND SUPPORT CENTRE

DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2021

	2021	2020
	£	£
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	20,406	39,775
Grants	<u>113,036</u>	<u>24,017</u>
	133,442	63,792
Investment income		
Bank interest receivable	3,263	4,151
Charitable activities		
Accommodation	217,911	226,172
Domestic abuse support service	149,687	118,340
Other income	3,073	-
Counselling	18,818	13,495
Employers N.I. allowance	<u>4,000</u>	<u>3,000</u>
	<u>393,489</u>	<u>361,007</u>
Total incoming resources	530,194	428,950
EXPENDITURE		
Charitable activities		
Wages and salaries	312,924	297,498
Social security	23,830	21,972
Pensions	6,618	5,439
Rent	24,293	23,630
Rates	4,626	6,113
Insurance	3,692	3,669
Light and heat	17,212	14,549
Training and supervision	8,925	10,269
TV licence	158	155
Food	641	577
Household expenses	755	734
Freedom programme	680	1,873
Rural outreach	1,779	1,593
Child work	593	1,371
Postage and stationery	1,201	1,885
Sundry expenses	1,432	792
Telephone and internet	6,297	5,770
Carried forward	415,656	397,889

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ANDOVER CRISIS AND SUPPORT CENTRE

DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2021

	2021	2020
	£	£
Charitable activities		
Brought forward	415,656	397,889
Advertising	-	217
Repairs and renewals of centre	17,757	5,885
Repairs and renewals of properties	6,640	6,885
Cleaning	6,569	7,239
Laundry	3,917	3,892
Bank charges	457	694
Membership	804	536
Resident subsistence	2,361	-
PPE and Covid measures	771	-
Amortisation of computer software	2,515	492
Depreciation of freehold property	(791)	1,938
Depreciation of long leasehold	<u>(44,117)</u>	<u>4,893</u>
	412,539	430,560
Support costs		
Governance costs		
Auditors' remuneration	4,320	5,640
Auditors' remuneration for non audit work	1,116	-
Legal and professional fees	<u>35</u>	<u>185</u>
	<u>5,471</u>	<u>5,825</u>
Total resources expended	<u>418,010</u>	<u>436,385</u>
Net income/(expenditure)	<u>112,184</u>	<u>(7,435)</u>

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