

**COMPANY REGISTRATION NUMBER: 2580196**  
**CHARITY REGISTRATION NUMBER: 1001916**

**SERVICE TO THE AGED**  
**Company Limited by Guarantee**  
**FINANCIAL STATEMENTS**  
**31 MARCH 2023**

**COHEN ARNOLD**  
Chartered accountant & statutory auditor  
New Burlington House  
1075 Finchley Road  
LONDON  
NW11 0PU

**SERVICE TO THE AGED  
COMPANY LIMITED BY GUARANTEE  
FINANCIAL STATEMENTS  
YEAR ENDED 31 MARCH 2023**

	<b>PAGES</b>
Trustees' annual report (incorporating the director's report)	<b>1 to 4</b>
Independent auditor's report to the members	<b>5 to 8</b>
Statement of financial activities (including income and expenditure account)	<b>9</b>
Statement of financial position	<b>10</b>
Statement of cash flows	<b>11</b>
Notes to the financial statements	<b>12 to 22</b>

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)**  
**YEAR ENDED 31 MARCH 2023**

The trustees, who are also the directors for the purposes of company law, present their report and the financial statements of the charity for the year ended 31 March 2023.

**REFERENCE AND ADMINISTRATIVE DETAILS**

<b>Registered charity name</b>	Service to the Aged
<b>Charity registration number</b>	1001916
<b>Company registration number</b>	2580196
<b>Principal office and registered office</b>	New Burlington House 1075 Finchley Road London NW11 0PU
<b>The Trustees</b>	Mr S I Freshwater (Honorary Treasurer) Mr B S E Freshwater Mr S J Goldberg (Chairman) Mr H Ganz (Appointed 8 September 2023) Mr A M Jacobs BEM (Resigned 31 March 2023)
<b>Company secretaries</b>	Mr J S Southgate Mr M D E Bale
<b>Auditor</b>	Cohen Arnold Chartered accountant & statutory auditor New Burlington House 1075 Finchley Road London NW11 0PU

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Governing document**

Service to the Aged is a Company Limited by Guarantee not having a Share Capital. It is registered as a charity with the Charity Commission (Number 1001916).

Service to the Aged's governing instruments are its Memorandum and Articles of Association dated 5 February 1991.

**Organisation**

The day-to-day affairs of the Company are administered by a Management Committee, the Chairman of which is Mr S.J. Goldberg. The Chairman of the Admissions Committee is Mr A. M. Jacobs BEM and the Chairman of the Governance Committee is Dr D. Noimark.

The Company is governed by its Governors, who are advised on the strategic direction and policy by the Management Committee, the Chairman of which is Mr S.J. Goldberg. The Executive meets regularly and delegates the day to day operation of the organisation to a Management Committee. New members join the Management Committee at the invitation of the Executive and are chosen with a view to ensuring that it contains an appropriate balance of experience relevant to the operations of the charity. A number of other Sub-Committees operate and meet as necessary.

All Governors (Trustees) give of their time voluntarily and no benefit or expenses were paid in the year.

SAGE aims to make 60% of its accommodation available at all times to persons who cannot afford to pay the full fees charged.

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)**  
*(continued)*  
**YEAR ENDED 31 MARCH 2023**

**Organisation (Continued)**

The Home is situated at 208 Golders Green Road, London NW11.

**Risk Management**

The Charity has assessed the major risks to which the Charity is exposed in particular those to the operations and finances of the Charity, and is satisfied the systems are in place to manage its exposure to those risks.

**OBJECTIVES AND ACTIVITIES**

**Objects**

SAGE is a Registered Charity (No. 1001916) and is constituted as a company limited by guarantee. Its objects and powers and other constitutional matters are set out in its Memorandum and Articles of Association and provide for the relief of the aged of the Jewish community and in particular for the provision of residential accommodation and nursing home facilities for such persons. The Charity operates under the name SAGE.

**Aims**

We confirm that we have complied with the duty in Section 4 of the Charities Act 2006 to have due regard to public benefit guidance published by the Charity Commission when reviewing the Charity's aims and objectives and in planning our future activities.

**ACHIEVEMENTS AND PERFORMANCE**

During the year, Sage continued to provide quality care to its residents. Upon inspection by CQC in July 2022, it was found to require improvement in the areas of safety and leadership. In respect of both, Management has agreed appropriate Action Plans with CQC to improve those specific areas.

During March 2023 Linda Goldberg, a senior nurse with almost 40 years of clinical experience, was appointed as Clinical Lead to improve individual resident care. At the beginning of April 2023, Adrian Jacobs BEM was appointed as Chief Executive Officer. Linda and Adrian are ensuring that SAGE remains one of the leading care homes in North West London, providing both residential and nursing care to the Jewish community.

During the year ended 31 March 2023, there was an average of 6 empty rooms, compared to 16 in the previous year. This is all as a result of SAGE slowly recovering from the ravages of the Covid-19 pandemic. By May 2023, there were no empty rooms, and SAGE has remained full ever since, with a lengthy waiting list.

The financial results of the Company for the year ended 31 March 2023 are fully reflected in the attached Financial Statements together with the Notes thereon.

During the year under review and since the Balance Sheet date admissions have been slowly increasing and over the Jewish High Holiday period the Nursing Home was full. As at 7 December 2023 all beds were occupied and have been since June 2023.

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)**  
*(continued)*  
**YEAR ENDED 31 MARCH 2023**

**FINANCIAL REVIEW**

**Achievements and Performance**

During the year there was an increase in income from fees and voluntary contributions by approximately £813,000 from £2,891,468 to £3,704,695. In the year under review Donations Received were £65,886.

**Reserves Policy**

The Charity has of necessity to maintain Reserves in order to ensure that it is in a position to continue its activities at a level consistent with those which have been maintained in recent years and to cover contingencies.

The Restricted Reserves are £3.1m and are represented by amounts received by the Charity and reflected in the cost of the Nursing Home. The Unrestricted Reserves are in deficit by £288,493.

Future reserves will be made available for funding growth and development.

**Investment Policy**

Under the Memorandum and Articles of Association, the Company has the power to make investments which the Governors (Trustees) consider appropriate.

**PLANS FOR THE FUTURE**

The Governors (Trustees) plan to continue and enhance the objectives for which the Charity was established.

**FIXED ASSETS**

The movements in Fixed Assets are fully reflected in Note 15 to the Financial Statements.

The Company's freehold premises is included in the Balance Sheet at cost. This is fully disclosed in Note 15 to the Financial Statements.

The Governors (Trustees) are of the opinion that the present open market value of the Company's premises is at least equal to the amount at which it is included in the Financial Statements.

**TRUSTEES' RESPONSIBILITIES STATEMENT**

The trustees, who are also directors for the purposes of company law, are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the incoming resources and application of resources, including the income and expenditure, for that period.

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)**  
*(continued)*  
**YEAR ENDED 31 MARCH 2023**

**TRUSTEES' RESPONSIBILITIES STATEMENT** *(Continued)*

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the applicable Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

**AUDITOR**

Each of the persons who is a trustee at the date of approval of this report confirms that:

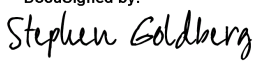
- so far as they are aware, there is no relevant audit information of which the charity's auditor is unaware; and
- they have taken all steps that they ought to have taken as a trustee to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information.

The auditor is deemed to have been re-appointed in accordance with section 487 of the Companies Act 2006.

**SMALL COMPANY PROVISIONS**

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies exemption.

The trustees' annual report was approved on 20/12/2023 ..... and signed on behalf of the board of trustees by:

DocuSigned by:  
  
4F9704773C644E3...  
Mr S Goldberg  
Trustee

**SERVICE TO THE AGED  
COMPANY LIMITED BY GUARANTEE  
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF  
SERVICE TO THE AGED  
YEAR ENDED 31 MARCH 2023**

**OPINION**

We have audited the financial statements of Service to the Aged (the 'charity') for the year ended 31 March 2023 which comprise the statement of financial activities (including income and expenditure account), statement of financial position, statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

**BASIS FOR OPINION**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**CONCLUSIONS RELATING TO GOING CONCERN**

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF**  
**SERVICE TO THE AGED (*continued*)**  
**YEAR ENDED 31 MARCH 2023**

**CONCLUSIONS RELATING TO GOING CONCERN (*Continued*)**

However, due to the current macro-economic impact of the Covid-19 pandemic and the higher level of uncertainty observed in the economy we cannot predict all future events or conditions. As subsequent events may result in outcomes that are inconsistent with judgements that were reasonable at the time they were made, the absence of reference to a material uncertainty in this auditor's report is not a guarantee that the charity will continue in operation.

**OTHER INFORMATION**

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

**OPINIONS ON OTHER MATTERS PRESCRIBED BY THE COMPANIES ACT 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report has been prepared in accordance with applicable legal requirements.

**MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION**

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or



**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF**  
**SERVICE TO THE AGED (*continued*)**  
**YEAR ENDED 31 MARCH 2023**

**MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION (*Continued*)**

- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees Annual Report and from the requirement to prepare a strategic report.

**RESPONSIBILITIES OF TRUSTEES**

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

**AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:


- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF**  
**SERVICE TO THE AGED** *(continued)*  
**YEAR ENDED 31 MARCH 2023**

**AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS**  
*(Continued)*

- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

DocuSigned by:  
  
BC6977A458CD499...  
**DAVID GOLDBERG**  
(Senior Statutory Auditor)  
For and on behalf of  
Cohen Arnold  
Chartered accountant & statutory auditor

New Burlington House  
1075 Finchley Road  
LONDON  
NW11 0PU

Date: 20/12/2023

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**STATEMENT OF FINANCIAL ACTIVITIES**  
**(INCLUDING INCOME AND EXPENDITURE ACCOUNT)**  
**YEAR ENDED 31 MARCH 2023**

			2023		2022
	Note	Unrestricted funds £	Restricted funds £	Total funds £	Total funds £
<b>Income and endowments</b>					
Donations and legacies	5	65,886	-	65,886	161,244
Charitable activities	6	3,704,695	-	3,704,695	2,891,468
Investment income	7	699	-	699	605
Other income	8	-	-	-	141,990
<b>Total income</b>		<u>3,771,280</u>	<u>-</u>	<u>3,771,280</u>	<u>3,195,307</u>
<b>Expenditure</b>					
Expenditure on charitable activities:					
Provision of Residential and Nursing Care	9	(4,256,097)	-	(4,256,097)	(3,180,952)
Expenditure on raising funds	10	(2,582)	-	(2,582)	(3,444)
<b>Total expenditure</b>		<u>(4,258,679)</u>	<u>-</u>	<u>(4,258,679)</u>	<u>(3,184,396)</u>
<b>Net expenditure and net movement in funds</b>		(487,399)	-	(487,399)	10,911
<b>Reconciliation of funds</b>					
Total funds brought forward		198,906	3,137,824	3,336,730	3,325,819
<b>Total funds carried forward</b>		<u>(288,493)</u>	<u>3,137,824</u>	<u>2,849,331</u>	<u>3,336,730</u>

The statement of financial activities includes all gains and losses recognised in the year.  
All income and expenditure derive from continuing activities.


The notes on pages 12 to 22 form part of these financial statements.


**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**STATEMENT OF FINANCIAL POSITION**  
**31 MARCH 2023**

		2023		2022	
		£	£	£	£
<b>Fixed assets</b>					
Tangible fixed assets	15		3,085,946		3,146,837
Investments	16		8,000		8,000
			<u>3,093,946</u>		<u>3,154,837</u>
<b>Current assets</b>					
Debtors	17	188,489		207,789	
Cash at bank and in hand		<u>2,953</u>		<u>260,110</u>	
		191,442		467,899	
<b>Creditors: amounts falling due within one year</b>	18	<u>(436,057)</u>		<u>(286,006)</u>	
<b>Net current (liabilities)/assets</b>			<u>(244,615)</u>		<u>181,893</u>
<b>Total assets less current liabilities</b>			<u>2,849,331</u>		<u>3,336,730</u>
<b>Net Assets</b>			<u>2,849,331</u>		<u>3,336,730</u>
<b>Funds of the charity</b>					
Restricted funds			3,137,824		3,137,824
Unrestricted funds			<u>(288,493)</u>		<u>198,906</u>
<b>Total charity funds</b>	19		<u>2,849,331</u>		<u>3,336,730</u>

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

These financial statements were approved by the board of trustees and authorised for issue on 20/12/2023, and are signed on behalf of the board by:

  
 Rabbi S I Freshwater  
 Trustee

DocuSigned by:  
  
 1F67D177393AME3...  
 Mr S Goldberg  
 Trustee

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**STATEMENT OF CASH FLOWS**  
**YEAR ENDED 31 MARCH 2023**

	<b>2023</b>	2022
	<b>£</b>	<b>£</b>
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
Net (expenditure) / income	<b>(487,399)</b>	10,911
<i>Adjustments for:</i>		
Depreciation of tangible fixed assets	<b>81,907</b>	78,039
Other interest receivable and similar income	<b>(699)</b>	(605)
<i>Changes in:</i>		
Trade and other debtors	<b>19,300</b>	78,961
Trade and other creditors	<b>150,051</b>	(9,527)
Cash generated from operations	<b>(236,840)</b>	157,779
Interest received and similar income	<b>699</b>	605
Net cash from operating activities	<b>(236,141)</b>	158,384
Cash invested		
Capital Expenditure	<b>(21,016)</b>	(15,546)
	<b>(257,157)</b>	142,838
<b>NET (DECREASE)/ INCREASE IN CASH AND CASH EQUIVALENTS</b>	<b>(257,157)</b>	142,838
<b>CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR</b>	<b>260,110</b>	117,272
<b>CASH AND CASH EQUIVALENTS AT END OF YEAR</b>	<b>2,953</b>	260,110

The notes on pages 12 to 22 form part of these financial statements.

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**NOTES TO THE FINANCIAL STATEMENTS**  
**YEAR ENDED 31 MARCH 2023**

**1. GENERAL INFORMATION**

The charity is a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is New Burlington House, 1075 Finchley Road, London NW11 0PU.

**2. STATEMENT OF COMPLIANCE**

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011.

**3. ACCOUNTING POLICIES**

**Basis of preparation**

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of certain financial assets and liabilities measured at fair value through income or expenditure.

The financial statements are prepared in sterling, which is the functional currency of the entity.

The charity meets the definition of a public benefit entity under FRS102.

**Judgements and key sources of estimation uncertainty**

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The Trustees do not consider there are any critical judgements or sources of estimation uncertainty requiring disclosure beyond the accounting policies listed below.

**Incoming resources**

These are included in the statement of financial activities (SOFA) when:

- the charity becomes entitled to the resources;
- it is probable the charity will receive the resources; and
- the monetary value can be measured with sufficient reliability

Legacies are included in the statement of financial activities when the Charity is advised by the personal representative of an estate that payment will be made or property transferred imminently and the amount involved can be quantified.

**Expenditure**

Expenditure is charged on an accrual basis and allocated to the appropriate headings in the accounts.

The majority of costs are directly attributable to specific activities. Costs incurred in respect of the charitable activities include elements of staff costs and attributable support costs.

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**NOTES TO THE FINANCIAL STATEMENTS** *(continued)*  
**YEAR ENDED 31 MARCH 2023**

**3. ACCOUNTING POLICIES** *(continued)*

**Support costs**

Support costs are those costs which are common to all areas of the organisation. These are allocated across all areas of activity on the basis of the number of service users for each activity.

**Governance costs**

Governance costs are associated with the governance arrangements of the charity and relate to the general running of the charity. These costs include audit, legal advice for Trustees and costs associated with meeting constitutional and statutory requirements such as the cost of Trustee meetings and the preparation of the statutory accounts.

**Resources Expended and the Basis of Apportioning Costs**

Expenditure is included in the statement of financial activities when incurred and includes any attributable VAT which cannot be recovered.

Resources expended comprise the following:

- a. The cost of generating funds includes the salaries, direct costs and overheads associated with generating donated income and legacies.
- b. The costs of charitable activities comprise expenditure on residential and nursing care and the depreciation of those assets used for care purposes.
- c. Governance costs comprise those costs attributable directly to the legal procedures associated with compliance with statutory requirements.

The majority of costs are directly attributable to specific activities and any support costs have been apportioned between the above categories as described in Note 9.

**Operating lease agreements**

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight line basis over the period of the lease.

**Fixed assets**

All fixed assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses.

**Depreciation**

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Freehold property (buildings only)	- 2% Straight line
Furniture, fixtures and fittings	- 20%
Equipment	- 20%
Motor vehicles	- 25%

**Repairs and Replacements**

The costs of repairs and replacements of buildings, equipment and furniture, fixtures and fittings and Uniforms are charged to the Income and Expenditure Account. Costs which, in the opinion of the Governors, represent an improvement to or upgrading of existing fixed assets are capitalised.

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**NOTES TO THE FINANCIAL STATEMENTS** *(continued)*  
**YEAR ENDED 31 MARCH 2023**

**3. ACCOUNTING POLICIES** *(continued)*

**Building Project Fund**

Donations received towards the capital projects being undertaken by the Charity are credited to a Building Project Fund.

**Property Held for use by Charity**

Property held for charitable use is stated at cost.

The Trustees are of the opinion that the Open Market Value of the property is at least equal to the amount at which it is included in the Financial Statements.

**Listed Investments**

Share-holdings acquired or donated are included at Market Value at the date of acquisition.

**Fund Accounting**

The general fund comprises those monies which may be used towards meeting the charitable objectives of the Charity and which may be applied at the discretion of the Trustees.

The designated funds are monies or assets set aside out of general funds and designated for specific purposes by the Trustees.

The restricted funds are monies raised for, and their use restricted to, a specific purpose, or donations subject to donor imposed conditions.

**Financial instruments**

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs, unless the arrangement constitutes a financing transaction, where it is recognised at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

**Government grants**

Government grants are recognised at the fair value of the asset received or receivable. Grants are not recognised until there is reasonable assurance that the company will comply with the conditions attaching to them and the grants will be received.

Government grants are recognised using the accrual model and the performance model.

Under the accrual model, government grants relating to revenue are recognised on a systematic basis over the periods in which the company recognises the related costs for which the grant is intended to compensate. Grants that are receivable as compensation for expenses or losses already incurred or for the purpose of giving immediate financial support to the entity with no future related costs are recognised in income in the period in which it becomes receivable.



**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**NOTES TO THE FINANCIAL STATEMENTS** *(continued)*  
**YEAR ENDED 31 MARCH 2023**

**3. ACCOUNTING POLICIES** *(continued)*

**Government grants** *(Continued)*

Grants relating to assets are recognised in income on a systematic basis over the expected useful life of the asset. Where part of a grant relating to an asset is deferred, it is recognised as deferred income and not deducted from the carrying amount of the asset.

Under the performance model, where the grant does not impose specified future performance-related conditions on the recipient, it is recognised in income when the grant proceeds are received or receivable. Where the grant does impose specified future performance-related conditions on the recipient, it is recognised in income only when the performance-related conditions have been met. Where grants received are prior to satisfying the revenue recognition criteria, they are recognised as a liability.

**4. LIMITED BY GUARANTEE**

The charity is a company limited by guarantee and has no share capital. The liability of each trustee in the event of winding up is limited to £1.

**5. DONATIONS AND LEGACIES**

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Donations	65,886	-	65,886
Legacies	-	-	-
	<u>65,886</u>	<u>-</u>	<u>65,886</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2022 £
Donations	77,299	33,945	111,244
Legacies	50,000	-	50,000
	<u>127,299</u>	<u>33,945</u>	<u>161,244</u>

**6. CHARITABLE ACTIVITIES**

	Unrestricted Funds £	Total Funds 2023 £	Unrestricted Funds £	Total Funds 2022 £
Fees and contributions receivable	<u>3,704,695</u>	<u>3,704,695</u>	<u>2,891,468</u>	<u>2,891,468</u>

**7. INVESTMENT INCOME**

	Unrestricted Funds £	Total Funds 2023 £	Unrestricted Funds £	Total Funds 2022 £
Income from listed investments	693	693	603	603
Interest receivable	6	6	2	2
	<u>699</u>	<u>699</u>	<u>605</u>	<u>605</u>

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**NOTES TO THE FINANCIAL STATEMENTS** *(continued)*  
**YEAR ENDED 31 MARCH 2023**

**8. OTHER INCOME**

	<b>Unrestricted Funds £</b>	<b>Restricted Funds £</b>	<b>Total Funds 2023 £</b>
Coronavirus Job Retention Scheme Grant	-	-	-
Local Authority Infection Control Fund	-	-	-
	<u>-</u>	<u>-</u>	<u>-</u>
	<u>-</u>	<u>-</u>	<u>-</u>

	<b>Unrestricted Funds £</b>	<b>Restricted Funds £</b>	<b>Total Funds 2022 £</b>
Coronavirus Job Retention Scheme Grant	24,465	-	24,465
Local Authority Infection Control Fund	-	117,525	117,525
	<u>24,465</u>	<u>117,525</u>	<u>141,990</u>
	<u>24,465</u>	<u>117,525</u>	<u>141,990</u>

**9. PROVISION OF RESIDENTIAL & NURSING CARE**

	<b>Unrestricted Funds £</b>	<b>Restricted Funds £</b>	<b>Total Funds 2023 £</b>
Provision of Residential and Nursing Care	<u>4,256,097</u>	<u>-</u>	<u>4,256,097</u>

	<b>Unrestricted Funds £</b>	<b>Restricted Funds £</b>	<b>Total Funds 2022 £</b>
Provision of Residential and Nursing Care	<u>3,044,927</u>	<u>136,025</u>	<u>3,180,952</u>

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**NOTES TO THE FINANCIAL STATEMENTS** *(continued)*  
**YEAR ENDED 31 MARCH 2023**

**9. PROVISION OF RESIDENTIAL & NURSING CARE** *(Continued)*

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Staff costs	2,946,498	-	2,946,498
Catering and food	515,838	-	515,838
Premises day to day costs	534,310	-	534,310
Medical, care and welfare costs	153,714	-	153,714
Finance costs	94	-	94
Support costs (Note 11)	23,736	-	23,736
Depreciation	81,907	-	81,907
	<hr/>	<hr/>	<hr/>
Total for residential and nursing care	4,256,097	-	4,256,097
	<hr/>	<hr/>	<hr/>
	Unrestricted Funds £	Restricted Funds £	Total Funds 2022 £
Staff costs	2,006,510	109,298	2,115,808
Catering and food	402,697	-	402,697
Premises day to day costs	401,470	18,500	419,970
Medical, care and welfare costs	126,276	8,227	134,503
Finance costs	347	-	347
Support costs (Note 11)	29,588	-	29,588
Depreciation	78,039	-	78,039
	<hr/>	<hr/>	<hr/>
Total for residential and nursing care	3,044,927	136,025	3,180,952
	<hr/>	<hr/>	<hr/>

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**NOTES TO THE FINANCIAL STATEMENTS** *(continued)*  
**YEAR ENDED 31 MARCH 2023**

**9. PROVISION OF RESIDENTIAL & NURSING CARE** *(Continued)*

**Analysed between cost centres**

	Operating Costs £	Establishment Costs £	Administrative Costs £	2023 Total £
Staff costs	2,431,762	88,900	425,836	2,946,498
Catering and food	515,838	-	-	515,838
Premises day to day costs	-	373,643	160,667	534,310
Medical, care and welfare costs	64,604	89,110	-	153,714
Finance costs	94	-	-	94
Support costs (Note 11)	11,736	-	12,000	23,736
Depreciation	81,907	-	-	81,907
Total for residential and nursing care	<u>3,105,941</u>	<u>551,653</u>	<u>598,503</u>	<u>4,256,097</u>

	Operating Costs £	Establishment Costs £	Administrative Costs £	2022 Total £
Staff costs	1,753,930	77,799	284,079	2,115,808
Catering and food	402,697	-	-	402,697
Premises day to day costs	-	269,957	150,013	419,970
Medical, care and welfare costs	58,750	75,753	-	134,503
Finance costs	347	-	-	347
Support costs (Note 11)	12,254	-	17,334	29,588
Depreciation	78,039	-	-	78,039
Total for residential and nursing care	<u>2,306,017</u>	<u>423,509</u>	<u>451,426</u>	<u>3,180,952</u>

**Premises Day to Day Costs**

	2023 Total £	2022 Total £
<b>Establishment Costs</b>		
Light and Heat	105,316	64,812
Insurance	50,322	41,251
Repairs, Refurbishments and Maintenance	198,745	151,052
Rates	19,260	12,842
	<u>£373,643</u>	<u>£269,957</u>

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**NOTES TO THE FINANCIAL STATEMENTS** *(continued)*  
**YEAR ENDED 31 MARCH 2023**

**9. PROVISION OF RESIDENTIAL & NURSING CARE** *(Continued)*  
**Premises Day to Day Costs**

	<b>2023</b>	<b>2022</b>
	<b>Total</b>	<b>Total</b>
	<b>£</b>	<b>£</b>
<b>Administrative Costs</b>		
Telephone	4,562	3,962
Motor and Travel	8,371	3,938
Legal and Professional	84,562	92,412
Printing, Postage and Stationery	8,768	5,039
Licence and Registration Fees	8,792	8,792
General Expenses	18,694	11,986
Festival Expenses and Licences	12,796	5,834
Computer Running Costs	7,208	11,795
Bank Charges	6,914	6,255
	<hr/>	<hr/>
	£160,667	£150,013
	<hr/>	<hr/>
<b>Grand Total</b>	£534,310	£419,970
	<hr/>	<hr/>

**10. EXPENDITURE ON RAISING FUNDS**

	<b>Unrestricted</b>	<b>Total Funds</b>	<b>Unrestricted</b>	<b>Total Funds</b>
	<b>Funds</b>	<b>2023</b>	<b>Funds</b>	<b>2022</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Fundraising costs	<u>2,582</u>	<u>2,582</u>	<u>3,444</u>	<u>3,444</u>

**11. SUPPORT COSTS**

	<b>Unrestricted</b>	<b>Total Funds</b>	<b>Unrestricted</b>	<b>Total Funds</b>
	<b>Funds</b>	<b>2023</b>	<b>Funds</b>	<b>2022</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Office costs	11,736	11,736	12,254	12,254
Audit fees	12,000	12,000	17,334	17,334
	<hr/>	<hr/>	<hr/>	<hr/>
	23,736	23,736	29,588	29,588
	<hr/>	<hr/>	<hr/>	<hr/>

Office Costs represent Professional Fees incurred on an actual basis paid to the Company's auditor in respect of other non-audit services (Payroll).

**12. NET EXPENDITURE FOR THE YEAR**

Net expenditure is stated after charging:

	<b>2023</b>	<b>2022</b>
	<b>£</b>	<b>£</b>
Staff costs	2,358,725	2,022,427
Auditors remuneration	12,000	17,334
Depreciation	81,907	78,039
Staff pension contributions	<u>43,378</u>	<u>36,294</u>

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**NOTES TO THE FINANCIAL STATEMENTS** *(continued)*  
**YEAR ENDED 31 MARCH 2023**

**13. STAFF COSTS**

	<b>2023</b>	2022
	<b>£</b>	<b>£</b>
Staff Costs during the Year were as follows:		
Wages and Salaries	2,107,781	1,828,995
Social Security Costs	207,566	157,138
Employer's pension	43,378	36,294
	<hr/>	<hr/>
	2,358,725	2,022,427
Agency Staff, Recruitment and related costs	587,773	93,381
	<hr/>	<hr/>
	£2,946,498	£2,115,808
	<hr/>	<hr/>
Staff Costs by function were as follows:		
Residential and Nursing Care	£2,946,498	£2,115,808
	<hr/>	<hr/>

The average number of employees, excluding agency staff, analysed by function, was:

	<b>2023</b>	2022
Residential and Nursing Care Services	81	88
	<hr/>	<hr/>

**14. TRUSTEE AND KEY MANAGEMENT REMUNERATION AND EXPENSES**

There was no remuneration paid to the trustees. The charity did not meet any individual expenses incurred by the trustees for services provided to the charity. Remuneration paid to key management personnel totalled £184,543.

**15. TANGIBLE FIXED ASSETS**

	<b>Freehold Land and buildings £</b>	<b>Furniture Fixtures &amp; Fittings £</b>	<b>Equipment £</b>	<b>Motor Vehicles £</b>	<b>Total £</b>
<b>Cost</b>					
At 1 April 2022	4,287,279	386,439	310,590	24,000	<b>5,008,308</b>
Additions	-	16,254	4,762	-	<b>21,016</b>
<b>At 31 March 2023</b>	<hr/> <b>4,287,279</b>	<hr/> <b>402,693</b>	<hr/> <b>315,352</b>	<hr/> <b>24,000</b>	<hr/> <b>5,029,324</b>
<b>Depreciation</b>					
At 1 April 2022	1,176,000	372,689	289,811	22,971	<b>1,861,471</b>
Charge for the year	73,500	3,510	4,665	232	<b>81,907</b>
<b>At 31 March 2023</b>	<hr/> <b>1,249,500</b>	<hr/> <b>376,199</b>	<hr/> <b>294,476</b>	<hr/> <b>23,203</b>	<hr/> <b>1,943,378</b>
<b>Carrying amount</b>					
<b>At 31 March 2023</b>	<hr/> <b>3,037,779</b>	<hr/> <b>26,494</b>	<hr/> <b>20,876</b>	<hr/> <b>797</b>	<hr/> <b>3,085,946</b>
At 31 March 2022	<hr/> <b>3,111,279</b>	<hr/> <b>13,750</b>	<hr/> <b>20,779</b>	<hr/> <b>1,029</b>	<hr/> <b>3,146,837</b>

The Trustees are of the opinion that the open market value of the premises is at least equal to its carrying value in the accounts.

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**NOTES TO THE FINANCIAL STATEMENTS** *(continued)*  
**YEAR ENDED 31 MARCH 2023**

**16. INVESTMENTS**

Listed Investments

At 1 April 2022 and 31 March 2023 £8,000

The Listed Investments represent quoted shares donated to the Charity. The market value of the shares at 31 March 2023 was above its holding value.

**17. DEBTORS**

	2023 £	2022 £
Trade debtors	171,895	191,675
Other debtors	16,594	16,114
	<u>188,489</u>	<u>207,789</u>

**18. CREDITORS: amounts falling due within one year**

	2023 £	2022 £
Bank loans and overdraft	19,403	-
Taxation (PAYE)	53,080	38,237
Other creditors and accruals	363,574	247,769
	<u>436,057</u>	<u>286,006</u>

**19. ANALYSIS OF CHARITABLE FUNDS****Unrestricted funds**

	At 1 April 2022 £	Income £	Expenditure £	At 31 March 2023 £
General funds	198,906	3,771,280	(4,258,679)	(288,493)

**Unrestricted funds**

	At 1 April 2021 £	Income £	Expenditure £	At 31 March 2022 £
General funds	187,995	3,059,282	(3,048,371)	198,906

**SERVICE TO THE AGED**  
**COMPANY LIMITED BY GUARANTEE**  
**NOTES TO THE FINANCIAL STATEMENTS** *(continued)*  
**YEAR ENDED 31 MARCH 2023**

**19. ANALYSIS OF CHARITABLE FUNDS** *(Continued)*

**Restricted funds**

	At 1 April 2022 £	Income £	Expenditure £	At 31 March 2023 £
Building project fund	3,137,824	-	-	3,137,824
	<u>3,137,824</u>	<u>-</u>	<u>-</u>	<u>3,137,824</u>

**Restricted funds**

	At 1 April 2021 £	Income £	Expenditure £	At 31 March 2022 £
Building project fund	3,137,824	151,470	(151,470)	3,137,824
	<u>3,137,824</u>	<u>151,470</u>	<u>(151,470)</u>	<u>3,137,824</u>

**20. ANALYSIS OF NET ASSETS BETWEEN FUNDS**

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Tangible assets	(51,878)	3,137,824	3,085,946
Investments	8,000	-	8,000
Net Current Liabilities	(244,615)	-	(244,615)
<b>Net assets</b>	<u>(288,493)</u>	<u>3,137,824</u>	<u>2,849,331</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2022 £
Tangible assets	9,013	3,137,824	3,146,837
Investments	8,000	-	8,000
Net Current Assets	181,893	-	181,893
<b>Net assets</b>	<u>198,906</u>	<u>3,137,824</u>	<u>3,336,730</u>

**21. COMPANY LIMITED BY GUARANTEE**

Every Member of the Charity has undertaken to pay such an amount as may be required not exceeding £1 towards the Charity's assets if the Charity should be wound up.

**22. RELATED PARTY TRANSACTIONS**

There have been no related party transactions in the reporting period that require disclosure.