

SERVICE TO THE AGED

England & Wales · Charity number 1001916

Details

Other names SAGE

Status Registered

Legal form Charitable company

Company number [02580196](#)

Registered 1991-02-13

Register [View on the Charity Commission register](#)

Contact

Address Sage
208 Golders Green Road
London
NW11 9AQ

Phone 02078631555

Email info@cohenarnold.com

Activities

Objects: (1)THE RELIEF OF THE AGED POOR OF THE JEWISH FAITH IN PARTICULAR BY THE PROVISION OF RESIDENTIAL ACCOMMODATION AND NURSING HOME ACCOMMODATION FOR AGED POOR JEWISH PEOPLE.(2)FOR SUCH OTHER PURPOSES AS ARE RECOGNISED BY ENGLISH LAW AS CHARITABLE

Activities: The charity provides nursing and dementia care for the Jewish community in a residential setting for the aged and infirm and frail.

Classification

- **How:** Provides Buildings/facilities/open Space, Provides Services
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives, Accommodation/housing, Religious Activities, Economic/community Development/employment
- **Who:** Elderly/old People

Geography

- Throughout London

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£5,103,828	£5,286,351	£3,586,759	99
2024-03-31	£4,633,143	£4,962,692	£3,769,282	99
2023-03-31	£3,771,280	£4,258,679	£2,849,331	81
2022-03-31	£3,195,307	£3,184,396	£3,336,730	88
2021-03-31	£3,232,059	£3,102,258	£3,325,819	95

Trustees

Name	Role	Appointed
BENZION SCHALOM ELIEZER FRESHWATER		1991-04-01
Harold Ganz		2023-09-08
SOLOMON ISRAEL FRESHWATER		1999-10-14
STEPHEN JONATHAN GOLDBERG		2015-04-16

SERVICE TO THE AGED

England & Wales - Charity number 1001916

Accounts

COMPANY REGISTRATION NUMBER: 2580196
CHARITY REGISTRATION NUMBER: 1001916

SERVICE TO THE AGED
Company Limited by Guarantee
FINANCIAL STATEMENTS
31 MARCH 2025

COHEN ARNOLD
Chartered accountant & statutory auditor
New Burlington House
1075 Finchley Road
LONDON
NW11 0PU

**SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2025**

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SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
YEAR ENDED 31 MARCH 2025

The trustees, who are also the directors for the purposes of company law, present their report and the financial statements of the charity for the year ended 31 March 2025.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered charity name	Service to the Aged
Charity registration number	1001916
Company registration number	2580196
Principal office and registered office	New Burlington House 1075 Finchley Road London NW11 0PU
The Trustees	Mr S I Freshwater (Honorary Treasurer) Mr B S E Freshwater Mr S J Goldberg (Chairman) Mr H Ganz
Company secretaries	Mr J S Southgate Mr M D E Bale
Auditor	Cohen Arnold Chartered accountant & statutory auditor New Burlington House 1075 Finchley Road London NW11 0PU

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Service to the Aged is a Company Limited by Guarantee not having a Share Capital. It is registered as a charity with the Charity Commission (Number 1001916).

Service to the Aged's governing instruments are its Memorandum and Articles of Association dated 5 February 1991.

Organisation

The day-to-day affairs of the Company are administered by a Management Committee, the Chairman of which is Mr S.J. Goldberg. The Chairman of the Admissions Committee is Mr A. M. Jacobs BEM and the Chairman of the Governance Committee is Dr D. Noimark.

The Company is governed by its Trustees, who are advised on the strategic direction and policy by the Management Committee, the Chairman of which is Mr S.J. Goldberg. The Trustees meet regularly and delegates the day to day operation of the organisation to a Management Committee. New members join the Management Committee at the invitation of the Trustees and are chosen with a view to ensuring that it contains an appropriate balance of experience relevant to the operations of the charity.

Trustees give of their time voluntarily and no benefit or expenses were paid in the year.

SAGE aims to make 60% of its accommodation available at all times to persons who cannot afford to pay the full fees charged.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
(continued)
YEAR ENDED 31 MARCH 2025

Organisation (Continued)

The Home is situated at 208 Golders Green Road, London NW11 9AQ.

Risk Management

The Charity has assessed the major risks to which the Charity is exposed in particular those to the operations and finances of the Charity and is satisfied the systems are in place to manage its exposure to those risks.

OBJECTIVES AND ACTIVITIES

Objects

SAGE is a Registered Charity (No. 1001916) and is constituted as a company limited by guarantee. Its objects and powers and other constitutional matters are set out in its Memorandum and Articles of Association and provide for the relief of the aged of the Jewish community and in particular for the provision of residential accommodation and nursing home facilities for such persons. The Charity operates under the name SAGE.

Aims

We confirm that we have complied with the duty in Section 4 of the Charities Act 2006 to have due regard to public benefit guidance published by the Charity Commission when reviewing the Charity's aims and objectives and in planning our future activities.

ACHIEVEMENTS AND PERFORMANCE

During the year, Sage continued to provide quality care to its residents. In June 2024, SAGE had a visit from the CQC. At this visit it was graded as Good in all areas.

During the year Linda Goldberg moved from the role of Clinical Lead to that of Acting Manager and Adrian Jacobs BEM continued as Chief Executive Officer. Linda and Adrian are ensuring that SAGE remains one of the leading care homes in North West London, providing both residential and nursing care to the Jewish community.

Subsequent to the year end on 1 April 2025, after a long recruitment process and search, the Trustees appointed Margaret Kiriathi as Registered Manager and Adrian Jacobs BEM changed title to Head of Finance, Administration and Ethos. At the same time Linda Goldberg left employment at SAGE.

During the year ended 31 March 2025, there was an average of 2 empty rooms, compared to 1 in the previous year. This is all as a result of SAGE slowly recovering from the ravages of the Covid-19 pandemic. By May 2025, there were no empty rooms, and SAGE has remained full for most of the time since, with a lengthy waiting list.

The financial results of the Company for the year ended 31 March 2025 are fully reflected in the attached Financial Statements together with the Notes thereon.

During the year under review and since the Balance Sheet date admissions have been slowly increasing and over the Jewish High Holiday period the Nursing Home was full. As at December 2025 all beds were occupied and have been for most of the time since June 2025.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
(continued)
YEAR ENDED 31 MARCH 2025

FINANCIAL REVIEW

Achievements and Performance

During the year there was an increase in income from fees and voluntary contributions by approximately £469,000 from £4,567,450 to £5,036,125. In the year under review Donations Received were £67,000.

Reserves Policy

The Charity has of necessity to maintain Reserves in order to ensure that it is in a position to continue its activities at a level consistent with those which have been maintained in recent years and to cover contingencies.

The Restricted Reserves are £3.1m and are represented by amounts received by the Charity and reflected in the cost of the Nursing Home. The Unrestricted Reserves are £448,935.

Future reserves will be made available for funding growth and development.

Investment Policy

Under the Memorandum and Articles of Association, the Company has the power to make investments which the Trustees consider appropriate.

PLANS FOR THE FUTURE

The Trustees plan to continue and enhance the objectives for which the Charity was established.

FIXED ASSETS

The movements in Fixed Assets are fully reflected in Note 14 to the Financial Statements.

The Company's freehold premises is included in the Balance Sheet at cost. This is fully disclosed in Note 14 to the Financial Statements.

The Trustees are of the opinion that the present open market value of the Company's premises is at least equal to the amount at which it is included in the Financial Statements.

TRUSTEES' RESPONSIBILITIES STATEMENT

The trustees, who are also directors for the purposes of company law, are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the incoming resources and application of resources, including the income and expenditure, for that period.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
(continued)
YEAR ENDED 31 MARCH 2025

TRUSTEES' RESPONSIBILITIES STATEMENT *(Continued)*

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the applicable Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

AUDITOR

Each of the persons who is a trustee at the date of approval of this report confirms that:

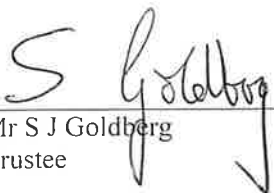
- so far as they are aware, there is no relevant audit information of which the charity's auditor is unaware; and
- they have taken all steps that they ought to have taken as a trustee to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information.

The auditor is deemed to have been re-appointed in accordance with section 487 of the Companies Act 2006.

SMALL COMPANY PROVISIONS

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies exemption.

The trustees' annual report was approved on 22 Dec 25 and signed on behalf of the board of trustees by:


Mr S J Goldberg
Trustee

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED
YEAR ENDED 31 MARCH 2025

OPINION

We have audited the financial statements of Service to the Aged (the 'charity') for the year ended 31 March 2025 which comprise the statement of financial activities (including income and expenditure account), statement of financial position, statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

CONCLUSIONS RELATING TO GOING CONCERN

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED (*continued*)
YEAR ENDED 31 MARCH 2025

CONCLUSIONS RELATING TO GOING CONCERN (*Continued*)

However, due to the current macro-economic factors and the higher level of uncertainty observed in the economy we cannot predict all future events or conditions. As subsequent events may result in outcomes that are inconsistent with judgements that were reasonable at the time they were made, the absence of reference to a material uncertainty in this auditor's report is not a guarantee that the charity will continue in operation.

OTHER INFORMATION

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

OPINIONS ON OTHER MATTERS PRESCRIBED BY THE COMPANIES ACT 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report has been prepared in accordance with applicable legal requirements.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED *(continued)*
YEAR ENDED 31 MARCH 2025

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION (Continued)

- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees Annual Report and from the requirement to prepare a strategic report.

RESPONSIBILITIES OF TRUSTEES

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED *(continued)*
YEAR ENDED 31 MARCH 2025

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS
(Continued)

- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



DAVID GOLDBERG
(Senior Statutory Auditor)
For and on behalf of
Cohen Arnold
Chartered accountant & statutory auditor

New Burlington House
1075 Finchley Road
LONDON
NW11 0PU

Date: 22/05/25

**SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
STATEMENT OF FINANCIAL ACTIVITIES
(INCLUDING INCOME AND EXPENDITURE ACCOUNT)**

YEAR ENDED 31 MARCH 2025

		2025	2024
	Unrestricted funds	Restricted funds	Total funds
Note	£	£	£
Income and endowments			
Donations and legacies	5	67,000	-
Charitable activities	6	5,036,125	-
Investment income	7	703	-
Total income		<u>5,103,828</u>	<u>-</u>
Expenditure			
Expenditure on charitable activities:			
Provision of Residential and Nursing Care	8	(5,285,364)	-
Expenditure on raising funds	9	(987)	-
Total expenditure		<u>(5,286,351)</u>	<u>-</u>
Net expenditure and net movement in funds		(182,523)	-
Accumulated depreciation written back	14	-	-
		(182,523)	-
Reconciliation of funds			
Total funds brought forward		631,458	3,137,824
Total funds carried forward		<u>448,935</u>	<u>3,137,824</u>
		<u>3,769,282</u>	<u>3,769,282</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

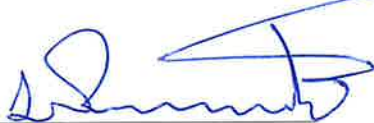
The notes on pages 12 to 21 form part of these financial statements.

**SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
STATEMENT OF FINANCIAL POSITION
31 MARCH 2025**

		2025		2024	
		£	£	£	£
Fixed assets					
Tangible fixed assets	14		4,360,955		4,349,221
Investments	15		<u>8,000</u>		<u>8,000</u>
			<u>4,368,955</u>		<u>4,357,221</u>
Current assets					
Debtors	16	459,748		443,760	
Cash at bank and in hand		<u>383</u>		<u>873</u>	
		<u>460,131</u>		<u>444,633</u>	
Creditors: amounts falling due within one year	17	<u>(1,032,327)</u>		<u>(1,032,572)</u>	
Net current liabilities			<u>(572,196)</u>		<u>(587,939)</u>
Total assets less current liabilities			<u>3,796,759</u>		<u>3,769,282</u>
Creditors: amounts falling due after more than one year	18		<u>(210,000)</u>		<u>-</u>
Net Assets			<u><u>3,586,759</u></u>		<u><u>3,769,282</u></u>
Funds of the charity					
Restricted funds			3,137,824		3,137,824
Unrestricted funds			<u>448,935</u>		<u>631,458</u>
Total charity funds	19		<u><u>3,586,759</u></u>		<u><u>3,769,282</u></u>

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

These financial statements were approved by the board of trustees and authorised for issue on 27 Dec 25 and are signed on behalf of the board by:


Rabbi S I Freshwater
Trustee


Mr S J Goldberg
Trustee

The notes on pages 12 to 21 form part of these financial statements.

**SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
STATEMENT OF CASH FLOWS
YEAR ENDED 31 MARCH 2025**

	2025 £	2024 £
CASH FLOWS FROM OPERATING ACTIVITIES		
Net expenditure	(182,523)	(329,549)
<i>Adjustments for:</i>		
Depreciation of tangible fixed assets	14,032	8,168
Other interest receivable and similar income	(703)	(896)
<i>Changes in:</i>		
Trade and other debtors	(15,988)	(255,271)
Trade and other creditors	(26,834)	111,900
Cash generated from operations	(212,016)	(465,648)
Interest received and similar income	703	896
Net cash from operating activities	(211,313)	(464,752)
Cash invested		
Capital Expenditure	(25,766)	(21,943)
	(237,079)	(486,695)
NET DECREASE IN CASH AND CASH EQUIVALENTS	(237,079)	(486,695)
CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR	(503,145)	(16,450)
CASH AND CASH EQUIVALENTS AT END OF YEAR	(740,224)	(503,145)

The notes on pages 12 to 21 form part of these financial statements.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2025

1. GENERAL INFORMATION

The charity is a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is New Burlington House, 1075 Finchley Road, London NW11 0PU.

2. STATEMENT OF COMPLIANCE

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011.

3. ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of certain financial assets and liabilities measured at fair value through income or expenditure.

The financial statements are prepared in sterling, which is the functional currency of the entity.

The charity meets the definition of a public benefit entity under FRS102.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The Trustees do not consider there are any critical judgements or sources of estimation uncertainty requiring disclosure beyond the accounting policies listed below.

Incoming resources

These are included in the statement of financial activities (SOFA) when:
the charity becomes entitled to the resources;
it is probable the charity will receive the resources; and
the monetary value can be measured with sufficient reliability

Legacies are included in the statement of financial activities when the Charity is advised by the personal representative of an estate that payment will be made or property transferred imminently and the amount involved can be quantified.

Expenditure

Expenditure is charged on an accrual basis and allocated to the appropriate headings in the accounts.

The majority of costs are directly attributable to specific activities. Costs incurred in respect of the charitable activities include elements of staff costs and attributable support costs.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2025

3. ACCOUNTING POLICIES *(continued)*

Support costs

Support costs are those costs which are common to all areas of the organisation. These are allocated across all areas of activity on the basis of the number of service users for each activity.

Governance costs

Governance costs are associated with the governance arrangements of the charity and relate to the general running of the charity. These costs include audit, legal advice for Trustees and costs associated with meeting constitutional and statutory requirements such as the cost of Trustee meetings and the preparation of the statutory accounts.

Resources Expended and the Basis of Apportioning Costs

Expenditure is included in the statement of financial activities when incurred and includes any attributable VAT which cannot be recovered.

Resources expended comprise the following:

- a. The cost of generating funds includes the salaries, direct costs and overheads associated with generating donated income and legacies.
- b. The costs of charitable activities comprise expenditure on residential and nursing care and the depreciation of those assets used for care purposes.
- c. Governance costs comprise those costs attributable directly to the legal procedures associated with compliance with statutory requirements.

The majority of costs are directly attributable to specific activities and any support costs have been apportioned between the above categories as described in Note 8.

Operating lease agreements

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight line basis over the period of the lease.

Fixed assets

All fixed assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Furniture, fixtures and fittings	- 20%
Equipment	- 20%
Motor vehicles	- 25%

Repairs and Replacements

The costs of repairs and replacements of buildings, equipment and furniture, fixtures and fittings and Uniforms are charged to the Income and Expenditure Account. Costs which, in the opinion of the Governors, represent an improvement to or upgrading of existing fixed assets are capitalised.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2025

3. ACCOUNTING POLICIES *(continued)*

Building Project Fund

Donations received towards the capital projects being undertaken by the Charity are credited to a Building Project Fund.

Property Held for use by Charity

Property held for charitable use is stated at cost.

The Trustees are of the opinion that the Open Market Value of the property is at least equal to the amount at which it is included in the Financial Statements.

Listed Investments

Shareholdings acquired or donated are included at Market Value at the date of acquisition.

Fund Accounting

The general fund comprises those monies which may be used towards meeting the charitable objectives of the Charity and which may be applied at the discretion of the Trustees.

The designated funds are monies or assets set aside out of general funds and designated for specific purposes by the Trustees.

The restricted funds are monies raised for, and their use restricted to, a specific purpose, or donations subject to donor imposed conditions.

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs, unless the arrangement constitutes a financing transaction, where it is recognised at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

Government grants

Government grants are recognised at the fair value of the asset received or receivable. Grants are not recognised until there is reasonable assurance that the company will comply with the conditions attaching to them and the grants will be received.

Government grants are recognised using the accrual model and the performance model.

Under the accrual model, government grants relating to revenue are recognised on a systematic basis over the periods in which the company recognises the related costs for which the grant is intended to compensate. Grants that are receivable as compensation for expenses or losses already incurred or for the purpose of giving immediate financial support to the entity with no future related costs are recognised in income in the period in which it becomes receivable.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2025

3. ACCOUNTING POLICIES *(continued)*

Government grants *(Continued)*

Grants relating to assets are recognised in income on a systematic basis over the expected useful life of the asset. Where part of a grant relating to an asset is deferred, it is recognised as deferred income and not deducted from the carrying amount of the asset.

Under the performance model, where the grant does not impose specified future performance-related conditions on the recipient, it is recognised in income when the grant proceeds are received or receivable. Where the grant does impose specified future performance-related conditions on the recipient, it is recognised in income only when the performance-related conditions have been met. Where grants received are prior to satisfying the revenue recognition criteria, they are recognised as a liability.

4. LIMITED BY GUARANTEE

The charity is a company limited by guarantee and has no share capital. The liability of each trustee in the event of winding up is limited to £1.

5. DONATIONS AND LEGACIES

	Unrestricted Funds £	Restricted Funds £	Total Funds 2025 £
Donations	67,000	-	67,000
Legacies	-	-	-
	67,000	-	67,000

	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Donations	64,797	-	64,797
Legacies	-	-	-
	64,797	-	64,797

6. CHARITABLE ACTIVITIES

	Unrestricted Funds £	Total Funds 2025 £	Unrestricted Funds £	Total Funds 2024 £
Fees and contributions receivable	5,036,125	5,036,125	4,567,450	4,567,450
	5,036,125	5,036,125	4,567,450	4,567,450

7. INVESTMENT INCOME

	Unrestricted Funds £	Total Funds 2025 £	Unrestricted Funds £	Total Funds 2024 £
Income from listed investments	700	700	719	719
Interest receivable	3	3	177	177
	703	703	896	896

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2025

8. PROVISION OF RESIDENTIAL & NURSING CARE

	Unrestricted Funds £	Restricted Funds £	Total Funds 2025 £
Provision of Residential and Nursing Care	<u>5,285,364</u>	-	<u>5,285,364</u>
	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Provision of Residential and Nursing Care	<u>4,958,718</u>	-	<u>4,958,718</u>
	Unrestricted Funds £	Restricted Funds £	Total Funds 2025 £
Staff costs (Note 12)	3,789,581	-	3,789,581
Catering and food	630,202	-	630,202
Premises day to day costs	574,590	-	574,590
Medical, care and welfare costs	212,687	-	212,687
Finance costs	40,536	-	40,536
Support costs (Note 10)	23,736	-	23,736
Depreciation	14,032	-	14,032
Total for residential and nursing care	<u>5,285,364</u>	-	<u>5,285,364</u>
	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Staff costs (Note 12)	3,507,353	-	3,507,353
Catering and food	670,843	-	670,843
Premises day to day costs	542,251	-	542,251
Medical, care and welfare costs	189,453	-	189,453
Finance costs	14,513	-	14,513
Support costs (Note 10)	26,137	-	26,137
Depreciation	8,168	-	8,168
Total for residential and nursing care	<u>4,958,718</u>	-	<u>4,958,718</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2025

8. PROVISION OF RESIDENTIAL & NURSING CARE *(Continued)*

Analysed between cost centres

	Operating Costs £	Establishment Costs £	Administrative Costs £	2025 Total £
Staff costs (Note 12)	3,232,554	123,554	433,473	3,789,581
Catering and food	630,202	-	-	630,202
Premises day to day costs	-	333,222	241,368	574,590
Medical, care and welfare costs	131,441	81,246	-	212,687
Finance costs	40,536	-	-	40,536
Support costs (Note 11)	11,736	-	12,000	23,736
Depreciation	14,032	-	-	14,032
Total for residential and nursing care	4,060,501	538,022	686,841	5,285,364

	Operating Costs £	Establishment Costs £	Administrative Costs £	2024 Total £
Staff costs (Note 12)	2,869,045	114,968	523,340	3,507,353
Catering and food	670,843	-	-	670,843
Premises day to day costs	-	368,343	173,908	542,251
Medical, care and welfare costs	90,094	99,359	-	189,453
Finance costs	14,513	-	-	14,513
Support costs (Note 11)	11,737	-	14,400	26,137
Depreciation	8,168	-	-	8,168
Total for residential and nursing care	3,664,400	582,670	711,648	4,958,718

Premises Day to Day Costs

	2025 Total £	2024 Total £
Establishment Costs		
Light and Heat	110,566	127,156
Insurance	49,951	55,298
Repairs, Refurbishments and Maintenance	155,107	162,883
Rates	17,598	23,006
	£333,222	£368,343

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2025

8. PROVISION OF RESIDENTIAL & NURSING CARE *(Continued)*
Premises Day to Day Costs

	2025	2024
	Total	Total
	£	£
Administrative Costs		
Telephone	9,565	9,064
Motor and Travel	10,126	6,479
Legal and Professional	81,121	57,004
Printing, Postage and Stationery	69,536	25,396
Licence and Registration Fees	13,276	8,942
General Expenses	15,156	19,553
Festival Expenses and Licences	15,739	22,680
Computer Running Costs	17,830	16,312
Bank Charges	9,019	8,498
	£241,368	£173,908
Grand Total	£574,590	£542,251

9. EXPENDITURE ON RAISING FUNDS

	Unrestricted	Total Funds	Unrestricted	Total Funds
	Funds	2025	Funds	2024
	£	£	£	£
Fundraising costs	987	987	3,974	3,974

10. SUPPORT COSTS

	Unrestricted	Total Funds	Unrestricted	Total Funds
	Funds	2025	Funds	2024
	£	£	£	£
Office costs	11,736	11,736	11,737	11,737
Audit fees	12,000	12,000	14,400	14,400
	23,736	23,736	26,137	26,137

Office Costs represent Professional Fees incurred on an actual basis paid to the Company's auditor in respect of other non-audit services (Payroll).

11. NET EXPENDITURE FOR THE YEAR

Net expenditure is stated after charging:

	2025	2024
	£	£
Staff costs	3,466,142	3,134,984
Auditors remuneration	12,000	14,400
Depreciation	14,032	8,168
Staff pension contributions	80,437	70,014

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2025

12. STAFF COSTS

	2025	2024
	£	£
Staff Costs during the Year were as follows:		
Wages and Salaries	3,079,129	2,796,125
Social Security Costs	306,576	268,845
Employer's pension	80,437	70,014
	3,466,142	3,134,984
Agency Staff, Clinical lead and supervising services, Recruitment and related costs	323,439	372,379
	£3,789,581	£3,409,653
Staff Costs by function were as follows:		
Residential and Nursing Care	£3,789,581	£3,507,353

The average number of employees, excluding agency staff, analysed by function, was:

	2025	2024
Residential and Nursing Care Services	99	99

13. TRUSTEE AND KEY MANAGEMENT REMUNERATION AND EXPENSES

There was no remuneration paid to the trustees. The charity did not meet any individual expenses incurred by the trustees for services provided to the charity. Remuneration paid to key management personnel totalled £278,886.

14. TANGIBLE FIXED ASSETS

	Freehold Land and buildings £	Furniture Fixtures & Fittings £	Equipment £	Motor Vehicles £	Total £
Cost					
At 1 April 2024	4,287,279	408,570	331,418	24,000	5,051,267
Additions	-	24,291	1,475	-	25,766
At 31 March 2025	4,287,279	432,861	332,893	24,000	5,077,033
Depreciation					
At 1 April 2024	-	379,499	299,114	23,433	702,046
Charge for the year	-	7,470	5,995	567	14,032
At 31 March 2025	4,287,279	386,969	305,109	24,000	716,078
Carrying amount					
At 31 March 2025	4,287,279	45,892	27,784	-	4,360,955
At 31 March 2024	4,287,279	29,071	32,304	567	4,349,221

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2025

14. TANGIBLE FIXED ASSETS *(Continued)*

The Trustees are of the opinion that the open market value of the premises is at least equal to its carrying value in the accounts.

The Trustees are likewise of the opinion that given that the premises are maintained to a high standard with regular expenditure on repairs and maintenance there is no requirement to depreciate and hence accumulated depreciation has been written back in the year.

15. INVESTMENTS

Listed Investments

At 1 April 2024 and 31 March 2025 £8,000

The Listed Investments represent quoted shares donated to the Charity. The market value of the shares at 31 March 2025 was above its holding value.

16. DEBTORS

	2025	2024
	£	£
Trade debtors	382,265	367,584
Other debtors	<u>77,483</u>	<u>76,176</u>
	<u><u>459,748</u></u>	<u><u>443,760</u></u>

17. CREDITORS: amounts falling due within one year

	2025	2024
	£	£
Bank loans and overdraft and other loans	530,607	504,018
Taxation (PAYE)	86,980	79,260
Other creditors and accruals	<u>414,740</u>	<u>449,294</u>
	<u><u>1,032,327</u></u>	<u><u>1,032,572</u></u>

18. CREDITORS: amounts falling due after more than one year

	2025	2024
	£	£
Bank loans and overdraft and other loans	<u>210,000</u>	<u>-</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2025

19. ANALYSIS OF CHARITABLE FUNDS

Unrestricted funds

	At 1 April 2024 £	Income £	Expenditure £	Accumulated Depreciation Written back £	At 31 March 2025 £
General funds	<u>631,458</u>	<u>5,103,828</u>	<u>(5,286,321)</u>	<u>-</u>	<u>448,965</u>

Unrestricted funds

	At 1 April 2023 £	Income £	Expenditure £	Accumulated Depreciation Written back £	At 31 March 2024 £
General funds	<u>(288,493)</u>	<u>4,633,143</u>	<u>(4,962,692)</u>	<u>1,249,500</u>	<u>631,458</u>

Restricted funds

	At 1 April 2024 £	Income £	Expenditure £	At 31 March 2025 £
Building project fund	<u>3,137,824</u>	<u>-</u>	<u>-</u>	<u>3,137,824</u>
	<u>3,137,824</u>	<u>-</u>	<u>-</u>	<u>3,137,824</u>

Restricted funds

	At 1 April 2023 £	Income £	Expenditure £	At 31 March 2024 £
Building project fund	<u>3,137,824</u>	<u>-</u>	<u>-</u>	<u>3,137,824</u>
	<u>3,137,824</u>	<u>-</u>	<u>-</u>	<u>3,137,824</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2025

20. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds	Restricted Funds	Total Funds 2025
	£	£	£
Tangible assets	1,223,131	3,137,824	4,360,955
Investments	8,000	-	8,000
Net Liabilities	(782,166)	-	(782,166)
Net assets	<u>448,965</u>	<u>3,137,824</u>	<u>3,586,789</u>

	Unrestricted Funds	Restricted Funds	Total Funds 2024
	£	£	£
Tangible assets	1,211,397	3,137,824	4,349,221
Investments	8,000	-	8,000
Net Current Assets	(587,939)	-	(587,939)
Net assets	<u>631,458</u>	<u>3,137,824</u>	<u>3,769,282</u>

21. COMPANY LIMITED BY GUARANTEE

Every Member of the Charity has undertaken to pay such an amount as may be required not exceeding £1 towards the Charity's assets if the Charity should be wound up.

22. RELATED PARTY TRANSACTIONS

- (i) Included in other debtors (Note 16) is an amount of £56,986 due from Friends of SAGE Limited, a Trustee (Director) of which is Mr S.J Goldberg, who is a Trustee of this Charity. The loan is interest free and repayable on demand.
- (ii) Included in creditors (Note 17) is an amount of £270,180 due to Highdorn Co Limited, the directors of which are Mr B.S.E. Freshwater and Mr S.I. Freshwater who are Trustees of the Charity. The loan is interest free and repayable on demand.

SERVICE TO THE AGED

England & Wales - Charity number 1001916

Accounts

COMPANY REGISTRATION NUMBER: 2580196
CHARITY REGISTRATION NUMBER: 1001916

SERVICE TO THE AGED
Company Limited by Guarantee
FINANCIAL STATEMENTS
31 MARCH 2024

COHEN ARNOLD
Chartered accountant & statutory auditor
New Burlington House
1075 Finchley Road
LONDON
NW11 0PU

**SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2024**

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SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
YEAR ENDED 31 MARCH 2024

The trustees, who are also the directors for the purposes of company law, present their report and the financial statements of the charity for the year ended 31 March 2024.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered charity name	Service to the Aged
Charity registration number	1001916
Company registration number	2580196
Principal office and registered office	New Burlington House 1075 Finchley Road London NW11 0PU
The Trustees	Mr S I Freshwater (Honorary Treasurer) Mr B S E Freshwater Mr S J Goldberg (Chairman) Mr H Ganz
Company secretaries	Mr J S Southgate Mr M D E Bale
Auditor	Cohen Arnold Chartered accountant & statutory auditor New Burlington House 1075 Finchley Road London NW11 0PU

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Service to the Aged is a Company Limited by Guarantee not having a Share Capital. It is registered as a charity with the Charity Commission (Number 1001916).

Service to the Aged's governing instruments are its Memorandum and Articles of Association dated 5 February 1991.

Organisation

The day-to-day affairs of the Company are administered by a Management Committee, the Chairman of which is Mr S.J. Goldberg. The Chairman of the Admissions Committee is Mr A. M. Jacobs BEM and the Chairman of the Governance Committee is Dr D. Noimark.

The Company is governed by its Trustees, who are advised on the strategic direction and policy by the Management Committee, the Chairman of which is Mr S.J. Goldberg. The Trustees meet regularly and delegates the day to day operation of the organisation to a Management Committee. New members join the Management Committee at the invitation of the Trustees and are chosen with a view to ensuring that it contains an appropriate balance of experience relevant to the operations of the charity.

Trustees give of their time voluntarily and no benefit or expenses were paid in the year.

SAGE aims to make 60% of its accommodation available at all times to persons who cannot afford to pay the full fees charged.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
(continued)
YEAR ENDED 31 MARCH 2024

Organisation (Continued)

The Home is situated at 208 Golders Green Road, London NW11.

Risk Management

The Charity has assessed the major risks to which the Charity is exposed in particular those to the operations and finances of the Charity, and is satisfied the systems are in place to manage its exposure to those risks.

OBJECTIVES AND ACTIVITIES

Objects

SAGE is a Registered Charity (No. 1001916) and is constituted as a company limited by guarantee. Its objects and powers and other constitutional matters are set out in its Memorandum and Articles of Association and provide for the relief of the aged of the Jewish community and in particular for the provision of residential accommodation and nursing home facilities for such persons. The Charity operates under the name SAGE.

Aims

We confirm that we have complied with the duty in Section 4 of the Charities Act 2006 to have due regard to public benefit guidance published by the Charity Commission when reviewing the Charity's aims and objectives and in planning our future activities.

ACHIEVEMENTS AND PERFORMANCE

During the year, Sage continued to provide quality care to its residents. Subsequent to the year end, in June 2024, SAGE had a visit from the CQC. At this visit it was graded as Good in all areas.

During March 2023 Linda Goldberg, a senior nurse with almost 40 years of clinical experience, was appointed as Clinical Lead to improve individual resident care. At the beginning of April 2023, Adrian Jacobs BEM stepped down from being a Trustee and was appointed as Chief Executive Officer. Linda and Adrian are ensuring that SAGE remains one of the leading care homes in North West London, providing both residential and nursing care to the Jewish community.

During the year ended 31 March 2024, there was an average of 1 empty room, compared to 6 in the previous year. This is all as a result of SAGE slowly recovering from the ravages of the Covid-19 pandemic. By May 2024, there were no empty rooms, and SAGE has remained full ever since, with a lengthy waiting list.

The financial results of the Company for the year ended 31 March 2024 are fully reflected in the attached Financial Statements together with the Notes thereon.

During the year under review and since the Balance Sheet date admissions have been slowly increasing and over the Jewish High Holiday period the Nursing Home was full. As at 7 December 2024 all beds were occupied and have been since June 2024.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
(continued)
YEAR ENDED 31 MARCH 2024

FINANCIAL REVIEW

Achievements and Performance

During the year there was an increase in income from fees and voluntary contributions by approximately £862,750 from £3,704,695 to £4,567,450. In the year under review Donations Received were £64,797.

Reserves Policy

The Charity has of necessity to maintain Reserves in order to ensure that it is in a position to continue its activities at a level consistent with those which have been maintained in recent years and to cover contingencies.

The Restricted Reserves are £3.1m and are represented by amounts received by the Charity and reflected in the cost of the Nursing Home. The Unrestricted Reserves are £631,458. This is after the write-back of accumulated depreciated of £1.25m.

Future reserves will be made available for funding growth and development.

Investment Policy

Under the Memorandum and Articles of Association, the Company has the power to make investments which the Trustees consider appropriate.

PLANS FOR THE FUTURE

The Trustees plan to continue and enhance the objectives for which the Charity was established.

FIXED ASSETS

The movements in Fixed Assets are fully reflected in Note 14 to the Financial Statements.

The Company's freehold premises is included in the Balance Sheet at cost. This is fully disclosed in Note 14 to the Financial Statements.

The Trustees are of the opinion that the present open market value of the Company's premises is at least equal to the amount at which it is included in the Financial Statements.

TRUSTEES' RESPONSIBILITIES STATEMENT

The trustees, who are also directors for the purposes of company law, are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the incoming resources and application of resources, including the income and expenditure, for that period.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
(continued)
YEAR ENDED 31 MARCH 2024

TRUSTEES' RESPONSIBILITIES STATEMENT *(Continued)*

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the applicable Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

AUDITOR

Each of the persons who is a trustee at the date of approval of this report confirms that:


- so far as they are aware, there is no relevant audit information of which the charity's auditor is unaware; and
- they have taken all steps that they ought to have taken as a trustee to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information.

The auditor is deemed to have been re-appointed in accordance with section 487 of the Companies Act 2006.

SMALL COMPANY PROVISIONS

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies exemption.

The trustees' annual report was approved on 16/12/2024 and signed on behalf of the board of trustees by:

DocuSigned by:

4F9701773C644E3...
Mr S Goldberg
Trustee

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED
YEAR ENDED 31 MARCH 2024

OPINION

We have audited the financial statements of Service to the Aged (the 'charity') for the year ended 31 March 2024 which comprise the statement of financial activities (including income and expenditure account), statement of financial position, statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2024 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

CONCLUSIONS RELATING TO GOING CONCERN

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED (continued)
YEAR ENDED 31 MARCH 2024

CONCLUSIONS RELATING TO GOING CONCERN (Continued)

However, due to the current macro-economic factors and the higher level of uncertainty observed in the economy we cannot predict all future events or conditions. As subsequent events may result in outcomes that are inconsistent with judgements that were reasonable at the time they were made, the absence of reference to a material uncertainty in this auditor's report is not a guarantee that the charity will continue in operation.

OTHER INFORMATION

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

OPINIONS ON OTHER MATTERS PRESCRIBED BY THE COMPANIES ACT 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report has been prepared in accordance with applicable legal requirements.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED (continued)
YEAR ENDED 31 MARCH 2024

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION (Continued)

- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees Annual Report and from the requirement to prepare a strategic report.

RESPONSIBILITIES OF TRUSTEES

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED *(continued)*
YEAR ENDED 31 MARCH 2024

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS
(Continued)

- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

DocuSigned by:

David Goldberg

BC6977A458CD499...

DAVID GOLDBERG

(Senior Statutory Auditor)

For and on behalf of

Cohen Arnold

Chartered accountant & statutory auditor

New Burlington House
1075 Finchley Road
LONDON
NW11 0PU

Date: 16/12/2024

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
STATEMENT OF FINANCIAL ACTIVITIES
(INCLUDING INCOME AND EXPENDITURE ACCOUNT)
YEAR ENDED 31 MARCH 2024

		2024	2023
	Unrestricted funds	Restricted funds	Total funds
Note	£	£	£
Income and endowments			
Donations and legacies	5	64,797	-
Charitable activities	6	4,567,450	-
Investment income	7	896	-
Total income		<u>4,633,143</u>	<u>-</u>
Expenditure			
Expenditure on charitable activities:			
Provision of Residential and Nursing Care	8	(4,958,718)	-
Expenditure on raising funds	9	(3,974)	-
Total expenditure		<u>(4,962,692)</u>	<u>-</u>
Net expenditure and net movement in funds		(329,549)	-
Accumulated depreciation written back			
	14	1,249,500	-
		919,951	-
Reconciliation of funds			
Total funds brought forward		(288,493)	3,137,824
Total funds carried forward		<u>631,458</u>	<u>3,137,824</u>
		<u>2,849,331</u>	<u>3,336,730</u>
		<u>3,769,282</u>	<u>2,849,331</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.


The notes on pages 12 to 21 form part of these financial statements.

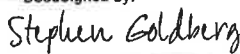
**SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
STATEMENT OF FINANCIAL POSITION
31 MARCH 2024**

		2024		2023	
		£	£	£	£
Fixed assets					
Tangible fixed assets	14		4,349,221		3,085,946
Investments	15		8,000		8,000
			<u>4,357,221</u>		<u>3,093,946</u>
Current assets					
Debtors	16	443,760		188,489	
Cash at bank and in hand		<u>873</u>		<u>2,953</u>	
		<u>444,633</u>		<u>191,442</u>	
Creditors: amounts falling due within one year	17	<u>(1,032,572)</u>		<u>(436,057)</u>	
Net current liabilities			<u>(587,939)</u>		<u>(244,615)</u>
Total assets less current liabilities			<u>3,769,282</u>		<u>2,849,331</u>
Net Assets			<u>3,769,282</u>		<u>2,849,331</u>
Funds of the charity					
Restricted funds			3,137,824		3,137,824
Unrestricted funds			<u>631,458</u>		<u>(288,493)</u>
Total charity funds	18		<u>3,769,282</u>		<u>2,849,331</u>

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

These financial statements were approved by the board of trustees and authorised for issue on 16/12/2024, and are signed on behalf of the board by:


 Rabbi S I Freshwater
 Trustee

DocuSigned by:

 Mr S Goldberg
 Trustee

The notes on pages 12 to 21 form part of these financial statements.

**SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
STATEMENT OF CASH FLOWS
YEAR ENDED 31 MARCH 2024**

	2024	2023
	£	£
CASH FLOWS FROM OPERATING ACTIVITIES		
Net expenditure	(329,549)	(487,399)
<i>Adjustments for:</i>		
Depreciation of tangible fixed assets	8,168	81,907
Other interest receivable and similar income	(896)	(699)
<i>Changes in:</i>		
Trade and other debtors	(255,271)	19,300
Trade and other creditors	111,900	130,648
Cash generated from operations	(465,648)	(256,243)
Interest received and similar income	896	699
Net cash from operating activities	(464,752)	(255,544)
Cash invested		
Capital Expenditure	(21,943)	(21,016)
	(486,695)	(276,560)
NET DECREASE IN CASH AND CASH EQUIVALENTS	(486,695)	(276,560)
CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR	(16,450)	260,110
CASH AND CASH EQUIVALENTS AT END OF YEAR	(503,145)	(16,450)

The notes on pages 12 to 21 form part of these financial statements.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2024

1. GENERAL INFORMATION

The charity is a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is New Burlington House, 1075 Finchley Road, London NW11 0PU.

2. STATEMENT OF COMPLIANCE

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011.

3. ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of certain financial assets and liabilities measured at fair value through income or expenditure.

The financial statements are prepared in sterling, which is the functional currency of the entity.

The charity meets the definition of a public benefit entity under FRS102.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The Trustees do not consider there are any critical judgements or sources of estimation uncertainty requiring disclosure beyond the accounting policies listed below.

Incoming resources

These are included in the statement of financial activities (SOFA) when:

- the charity becomes entitled to the resources;
- it is probable the charity will receive the resources; and
- the monetary value can be measured with sufficient reliability

Legacies are included in the statement of financial activities when the Charity is advised by the personal representative of an estate that payment will be made or property transferred imminently and the amount involved can be quantified.

Expenditure

Expenditure is charged on an accrual basis and allocated to the appropriate headings in the accounts.

The majority of costs are directly attributable to specific activities. Costs incurred in respect of the charitable activities include elements of staff costs and attributable support costs.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2024

3. ACCOUNTING POLICIES *(continued)*

Support costs

Support costs are those costs which are common to all areas of the organisation. These are allocated across all areas of activity on the basis of the number of service users for each activity.

Governance costs

Governance costs are associated with the governance arrangements of the charity and relate to the general running of the charity. These costs include audit, legal advice for Trustees and costs associated with meeting constitutional and statutory requirements such as the cost of Trustee meetings and the preparation of the statutory accounts.

Resources Expended and the Basis of Apportioning Costs

Expenditure is included in the statement of financial activities when incurred and includes any attributable VAT which cannot be recovered.

Resources expended comprise the following:

- a. The cost of generating funds includes the salaries, direct costs and overheads associated with generating donated income and legacies.
- b. The costs of charitable activities comprise expenditure on residential and nursing care and the depreciation of those assets used for care purposes.
- c. Governance costs comprise those costs attributable directly to the legal procedures associated with compliance with statutory requirements.

The majority of costs are directly attributable to specific activities and any support costs have been apportioned between the above categories as described in Note 8.

Operating lease agreements

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight line basis over the period of the lease.

Fixed assets

All fixed assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Furniture, fixtures and fittings	- 20%
Equipment	- 20%
Motor vehicles	- 25%

Repairs and Replacements

The costs of repairs and replacements of buildings, equipment and furniture, fixtures and fittings and Uniforms are charged to the Income and Expenditure Account. Costs which, in the opinion of the Governors, represent an improvement to or upgrading of existing fixed assets are capitalised.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2024

3. ACCOUNTING POLICIES *(continued)*

Building Project Fund

Donations received towards the capital projects being undertaken by the Charity are credited to a Building Project Fund.

Property Held for use by Charity

Property held for charitable use is stated at cost.

The Trustees are of the opinion that the Open Market Value of the property is at least equal to the amount at which it is included in the Financial Statements.

Listed Investments

Shareholdings acquired or donated are included at Market Value at the date of acquisition.

Fund Accounting

The general fund comprises those monies which may be used towards meeting the charitable objectives of the Charity and which may be applied at the discretion of the Trustees.

The designated funds are monies or assets set aside out of general funds and designated for specific purposes by the Trustees.

The restricted funds are monies raised for, and their use restricted to, a specific purpose, or donations subject to donor imposed conditions.

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs, unless the arrangement constitutes a financing transaction, where it is recognised at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

Government grants

Government grants are recognised at the fair value of the asset received or receivable. Grants are not recognised until there is reasonable assurance that the company will comply with the conditions attaching to them and the grants will be received.

Government grants are recognised using the accrual model and the performance model.

Under the accrual model, government grants relating to revenue are recognised on a systematic basis over the periods in which the company recognises the related costs for which the grant is intended to compensate. Grants that are receivable as compensation for expenses or losses already incurred or for the purpose of giving immediate financial support to the entity with no future related costs are recognised in income in the period in which it becomes receivable.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2024

3. ACCOUNTING POLICIES *(continued)*

Government grants *(Continued)*

Grants relating to assets are recognised in income on a systematic basis over the expected useful life of the asset. Where part of a grant relating to an asset is deferred, it is recognised as deferred income and not deducted from the carrying amount of the asset.

Under the performance model, where the grant does not impose specified future performance-related conditions on the recipient, it is recognised in income when the grant proceeds are received or receivable. Where the grant does impose specified future performance-related conditions on the recipient, it is recognised in income only when the performance-related conditions have been met. Where grants received are prior to satisfying the revenue recognition criteria, they are recognised as a liability.

4. LIMITED BY GUARANTEE

The charity is a company limited by guarantee and has no share capital. The liability of each trustee in the event of winding up is limited to £1.

5. DONATIONS AND LEGACIES

	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Donations	64,797	-	64,797
Legacies	-	-	-
	<u>64,797</u>	<u>-</u>	<u>64,797</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Donations	65,886	-	65,886
Legacies	-	-	-
	<u>65,886</u>	<u>-</u>	<u>65,886</u>

6. CHARITABLE ACTIVITIES

	Unrestricted Funds £	Total Funds 2024 £	Unrestricted Funds £	Total Funds 2023 £
Fees and contributions receivable	<u>4,567,450</u>	<u>4,567,450</u>	<u>3,704,695</u>	<u>3,704,695</u>

7. INVESTMENT INCOME

	Unrestricted Funds £	Total Funds 2024 £	Unrestricted Funds £	Total Funds 2023 £
Income from listed investments	719	719	693	693
Interest receivable	177	177	6	6
	<u>896</u>	<u>896</u>	<u>699</u>	<u>699</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2024

8. PROVISION OF RESIDENTIAL & NURSING CARE

	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Provision of Residential and Nursing Care	<u>4,958,718</u>	<u>-</u>	<u>4,958,718</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Provision of Residential and Nursing Care	<u>4,256,097</u>	<u>-</u>	<u>4,256,097</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Staff costs (Note 12)	3,507,353	-	3,507,353
Catering and food	670,843	-	670,843
Premises day to day costs	542,251	-	542,251
Medical, care and welfare costs	189,453	-	189,453
Finance costs	14,513	-	14,513
Support costs (Note 10)	26,137	-	26,137
Depreciation	8,168	-	8,168
Total for residential and nursing care	<u>4,958,718</u>	<u>-</u>	<u>4,958,718</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Staff costs (Note 12)	2,946,498	-	2,946,498
Catering and food	515,838	-	515,838
Premises day to day costs	534,310	-	534,310
Medical, care and welfare costs	153,714	-	153,714
Finance costs	94	-	94
Support costs (Note 10)	23,736	-	23,736
Depreciation	81,907	-	81,907
Total for residential and nursing care	<u>4,256,097</u>	<u>-</u>	<u>4,256,097</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2024

8. PROVISION OF RESIDENTIAL & NURSING CARE *(Continued)*

Analysed between cost centres

	Operating Costs £	Establishment Costs £	Administrative Costs £	2024 Total £
Staff costs (Note 12)	2,869,045	114,968	523,340	3,507,353
Catering and food	670,843	-	-	670,843
Premises day to day costs	-	368,343	173,908	542,251
Medical, care and welfare costs	90,094	99,359	-	189,453
Finance costs	14,513	-	-	14,513
Support costs (Note 11)	11,737	-	14,400	26,137
Depreciation	8,168	-	-	8,168
Total for residential and nursing care	<u>3,664,400</u>	<u>582,670</u>	<u>711,648</u>	<u>4,958,718</u>
	Operating Costs £	Establishment Costs £	Administrative Costs £	2023 Total £
Staff costs (Note 12)	2,431,762	88,900	425,836	2,946,498
Catering and food	515,838	-	-	515,838
Premises day to day costs	-	373,643	160,667	534,310
Medical, care and welfare costs	64,604	89,110	-	153,714
Finance costs	94	-	-	94
Support costs (Note 11)	11,736	-	12,000	23,736
Depreciation	81,907	-	-	81,907
Total for residential and nursing care	<u>3,105,941</u>	<u>551,653</u>	<u>598,503</u>	<u>4,256,097</u>

Premises Day to Day Costs

	2024 Total £	2023 Total £
Establishment Costs		
Light and Heat	127,156	105,316
Insurance	55,298	50,322
Repairs, Refurbishments and Maintenance	162,883	198,745
Rates	23,006	19,260
	<u>£368,343</u>	<u>£373,643</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2024

8. PROVISION OF RESIDENTIAL & NURSING CARE *(Continued)*
Premises Day to Day Costs

	2024	2023
	Total	Total
	£	£
Administrative Costs		
Telephone	9,064	4,562
Motor and Travel	6,479	8,371
Legal and Professional	57,004	84,562
Printing, Postage and Stationery	25,396	8,768
Licence and Registration Fees	8,942	8,792
General Expenses	19,553	18,694
Festival Expenses and Licences	22,680	12,796
Computer Running Costs	16,312	7,208
Bank Charges	8,498	6,914
	<hr/>	<hr/>
	£173,908	£160,667
	<hr/>	<hr/>
Grand Total	£542,251	£534,310
	<hr/> <hr/>	<hr/> <hr/>

9. EXPENDITURE ON RAISING FUNDS

	Unrestricted	Total Funds	Unrestricted	Total Funds
	Funds	2024	Funds	2023
	£	£	£	£
Fundraising costs	<u>3,974</u>	<u>3,974</u>	<u>2,582</u>	<u>2,582</u>

10. SUPPORT COSTS

	Unrestricted	Total Funds	Unrestricted	Total Funds
	Funds	2024	Funds	2023
	£	£	£	£
Office costs	<u>11,736</u>	<u>11,736</u>	<u>11,736</u>	<u>11,736</u>
Audit fees	<u>14,400</u>	<u>14,400</u>	<u>12,000</u>	<u>12,000</u>
	<hr/> <u>26,136</u>	<hr/> <u>26,136</u>	<hr/> <u>23,736</u>	<hr/> <u>23,736</u>

Office Costs represent Professional Fees incurred on an actual basis paid to the Company's auditor in respect of other non-audit services (Payroll).

11. NET EXPENDITURE FOR THE YEAR

Net expenditure is stated after charging:

	2024	2023
	£	£
Staff costs	3,134,984	2,358,725
Auditors remuneration	14,400	12,000
Depreciation	8,168	81,907
Staff pension contributions	<u>70,014</u>	<u>43,378</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2024

12. STAFF COSTS

	2024	2023
	£	£
Staff Costs during the Year were as follows:		
Wages and Salaries	2,796,125	2,107,781
Social Security Costs	268,845	207,566
Employer's pension	70,014	43,378
	<u>3,134,984</u>	<u>2,358,725</u>
Agency Staff, Clinical lead and supervising services, Recruitment and related costs	372,379	587,773
	<u>£3,409,653</u>	<u>£2,946,498</u>
Staff Costs by function were as follows:		
Residential and Nursing Care	<u>£3,507,353</u>	<u>£2,946,498</u>

The average number of employees, excluding agency staff, analysed by function, was:

	2024	2023
Residential and Nursing Care Services	<u>99</u>	<u>81</u>

13. TRUSTEE AND KEY MANAGEMENT REMUNERATION AND EXPENSES

There was no remuneration paid to the trustees. The charity did not meet any individual expenses incurred by the trustees for services provided to the charity. Remuneration paid to key management personnel totalled £343,344.

14. TANGIBLE FIXED ASSETS

	Freehold Land and buildings £	Furniture Fixtures & Fittings £	Equipment £	Motor Vehicles £	Total £
Cost					
At 1 April 2023	4,287,279	402,693	315,352	24,000	5,029,324
Additions	-	5,877	16,066	-	21,943
At 31 March 2024	<u>4,287,279</u>	<u>408,570</u>	<u>331,418</u>	<u>24,000</u>	<u>5,051,267</u>
Depreciation					
At 1 April 2023	1,249,500	376,199	294,476	23,203	1,943,378
Charge for the year	-	3,300	4,638	230	8,168
Written back	(1,249,500)	-	-	-	(1,249,500)
At 31 March 2024	<u>-</u>	<u>379,499</u>	<u>299,114</u>	<u>23,433</u>	<u>702,046</u>
Carrying amount					
At 31 March 2024	<u>4,287,279</u>	<u>29,071</u>	<u>32,304</u>	<u>567</u>	<u>4,349,221</u>
At 31 March 2023	<u>3,037,779</u>	<u>26,494</u>	<u>20,876</u>	<u>797</u>	<u>3,085,946</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2024

14. TANGIBLE FIXED ASSETS *(Continued)*

The Trustees are of the opinion that the open market value of the premises is at least equal to its carrying value in the accounts.

The Trustees are likewise of the opinion that given that the premises are maintained to a high standard with regular expenditure on repairs and maintenance there is no requirement to depreciate and hence accumulated depreciation has been written back in the year.

15. INVESTMENTS

	Listed Investments £8,000
At 1 April 2023 and 31 March 2024	£8,000

The Listed Investments represent quoted shares donated to the Charity. The market value of the shares at 31 March 2024 was above its holding value.

16. DEBTORS

	2024 £	2023 £
Trade debtors	367,584	171,895
Other debtors	76,176	16,594
	443,760	188,489

17. CREDITORS: amounts falling due within one year

	2024 £	2023 £
Bank loans and overdraft	504,018	19,403
Taxation (PAYE)	79,260	53,080
Other creditors and accruals	449,294	363,574
	1,032,572	436,057

18. ANALYSIS OF CHARITABLE FUNDS**Unrestricted funds**

	At 1 April 2023 £	Income £	Expenditure £	Accumulated Depreciation Written back £	At 31 March 2024 £
General funds	(288,493)	4,633,143	(4,962,692)	1,249,500	631,458

Unrestricted funds

	At 1 April 2022 £	Income £	Expenditure £	At 31 March 2023 £
General funds	198,906	3,771,280	(4,258,679)	(288,493)

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2024

18. ANALYSIS OF CHARITABLE FUNDS *(Continued)***Restricted funds**

	At 1 April 2023 £	Income £	Expenditure £	At 31 March 2024 £
Building project fund	3,137,824	-	-	3,137,824
	<u>3,137,824</u>	<u>-</u>	<u>-</u>	<u>3,137,824</u>

Restricted funds

	At 1 April 2022 £	Income £	Expenditure £	At 31 March 2023 £
Building project fund	3,137,824	-	-	3,137,824
	<u>3,137,824</u>	<u>-</u>	<u>-</u>	<u>3,137,824</u>

19. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds £	Restricted Funds £	Total Funds 2024 £
Tangible assets	1,211,397	3,137,824	4,349,221
Investments	8,000	-	8,000
Net Current Liabilities	(587,939)	-	(587,939)
Net assets	<u>631,458</u>	<u>3,137,824</u>	<u>3,769,282</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Tangible assets	(51,878)	3,137,824	3,085,946
Investments	8,000	-	8,000
Net Current Assets	(244,615)	-	(244,615)
Net assets	<u>(288,493)</u>	<u>3,137,824</u>	<u>2,849,331</u>

20. COMPANY LIMITED BY GUARANTEE

Every Member of the Charity has undertaken to pay such an amount as may be required not exceeding £1 towards the Charity's assets if the Charity should be wound up.

21. RELATED PARTY TRANSACTIONS

There have been no related party transactions in the reporting period that require disclosure.

SERVICE TO THE AGED

England & Wales - Charity number 1001916

Accounts

COMPANY REGISTRATION NUMBER: 2580196

CHARITY REGISTRATION NUMBER: 1001916

SERVICE TO THE AGED
Company Limited by Guarantee
FINANCIAL STATEMENTS
31 MARCH 2023

COHEN ARNOLD
Chartered accountant & statutory auditor
New Burlington House
1075 Finchley Road
LONDON
NW11 0PU

**SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2023**

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Independent auditor's report to the members	5 to 8
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Statement of cash flows	11
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SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
YEAR ENDED 31 MARCH 2023

The trustees, who are also the directors for the purposes of company law, present their report and the financial statements of the charity for the year ended 31 March 2023.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered charity name	Service to the Aged
Charity registration number	1001916
Company registration number	2580196
Principal office and registered office	New Burlington House 1075 Finchley Road London NW11 0PU
The Trustees	Mr S I Freshwater (Honorary Treasurer) Mr B S E Freshwater Mr S J Goldberg (Chairman) Mr H Ganz (Appointed 8 September 2023) Mr A M Jacobs BEM (Resigned 31 March 2023)
Company secretaries	Mr J S Southgate Mr M D E Bale
Auditor	Cohen Arnold Chartered accountant & statutory auditor New Burlington House 1075 Finchley Road London NW11 0PU

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Service to the Aged is a Company Limited by Guarantee not having a Share Capital. It is registered as a charity with the Charity Commission (Number 1001916).

Service to the Aged's governing instruments are its Memorandum and Articles of Association dated 5 February 1991.

Organisation

The day-to-day affairs of the Company are administered by a Management Committee, the Chairman of which is Mr S.J. Goldberg. The Chairman of the Admissions Committee is Mr A. M. Jacobs BEM and the Chairman of the Governance Committee is Dr D. Noimark.

The Company is governed by its Governors, who are advised on the strategic direction and policy by the Management Committee, the Chairman of which is Mr S.J. Goldberg. The Executive meets regularly and delegates the day to day operation of the organisation to a Management Committee. New members join the Management Committee at the invitation of the Executive and are chosen with a view to ensuring that it contains an appropriate balance of experience relevant to the operations of the charity. A number of other Sub-Committees operate and meet as necessary.

All Governors (Trustees) give of their time voluntarily and no benefit or expenses were paid in the year.

SAGE aims to make 60% of its accommodation available at all times to persons who cannot afford to pay the full fees charged.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
(continued)
YEAR ENDED 31 MARCH 2023

Organisation (Continued)

The Home is situated at 208 Golders Green Road, London NW11.

Risk Management

The Charity has assessed the major risks to which the Charity is exposed in particular those to the operations and finances of the Charity, and is satisfied the systems are in place to manage its exposure to those risks.

OBJECTIVES AND ACTIVITIES

Objects

SAGE is a Registered Charity (No. 1001916) and is constituted as a company limited by guarantee. Its objects and powers and other constitutional matters are set out in its Memorandum and Articles of Association and provide for the relief of the aged of the Jewish community and in particular for the provision of residential accommodation and nursing home facilities for such persons. The Charity operates under the name SAGE.

Aims

We confirm that we have complied with the duty in Section 4 of the Charities Act 2006 to have due regard to public benefit guidance published by the Charity Commission when reviewing the Charity's aims and objectives and in planning our future activities.

ACHIEVEMENTS AND PERFORMANCE

During the year, Sage continued to provide quality care to its residents. Upon inspection by CQC in July 2022, it was found to require improvement in the areas of safety and leadership. In respect of both, Management has agreed appropriate Action Plans with CQC to improve those specific areas.

During March 2023 Linda Goldberg, a senior nurse with almost 40 years of clinical experience, was appointed as Clinical Lead to improve individual resident care. At the beginning of April 2023, Adrian Jacobs BEM was appointed as Chief Executive Officer. Linda and Adrian are ensuring that SAGE remains one of the leading care homes in North West London, providing both residential and nursing care to the Jewish community.

During the year ended 31 March 2023, there was an average of 6 empty rooms, compared to 16 in the previous year. This is all as a result of SAGE slowly recovering from the ravages of the Covid-19 pandemic. By May 2023, there were no empty rooms, and SAGE has remained full ever since, with a lengthy waiting list.

The financial results of the Company for the year ended 31 March 2023 are fully reflected in the attached Financial Statements together with the Notes thereon.

During the year under review and since the Balance Sheet date admissions have been slowly increasing and over the Jewish High Holiday period the Nursing Home was full. As at 7 December 2023 all beds were occupied and have been since June 2023.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
(continued)
YEAR ENDED 31 MARCH 2023

FINANCIAL REVIEW

Achievements and Performance

During the year there was an increase in income from fees and voluntary contributions by approximately £813,000 from £2,891,468 to £3,704,695. In the year under review Donations Received were £65,886.

Reserves Policy

The Charity has of necessity to maintain Reserves in order to ensure that it is in a position to continue its activities at a level consistent with those which have been maintained in recent years and to cover contingencies.

The Restricted Reserves are £3.1m and are represented by amounts received by the Charity and reflected in the cost of the Nursing Home. The Unrestricted Reserves are in deficit by £288,493.

Future reserves will be made available for funding growth and development.

Investment Policy

Under the Memorandum and Articles of Association, the Company has the power to make investments which the Governors (Trustees) consider appropriate.

PLANS FOR THE FUTURE

The Governors (Trustees) plan to continue and enhance the objectives for which the Charity was established.

FIXED ASSETS

The movements in Fixed Assets are fully reflected in Note 15 to the Financial Statements.

The Company's freehold premises is included in the Balance Sheet at cost. This is fully disclosed in Note 15 to the Financial Statements.

The Governors (Trustees) are of the opinion that the present open market value of the Company's premises is at least equal to the amount at which it is included in the Financial Statements.

TRUSTEES' RESPONSIBILITIES STATEMENT

The trustees, who are also directors for the purposes of company law, are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the incoming resources and application of resources, including the income and expenditure, for that period.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
(continued)
YEAR ENDED 31 MARCH 2023

TRUSTEES' RESPONSIBILITIES STATEMENT *(Continued)*

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the applicable Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

AUDITOR

Each of the persons who is a trustee at the date of approval of this report confirms that:


- so far as they are aware, there is no relevant audit information of which the charity's auditor is unaware; and
- they have taken all steps that they ought to have taken as a trustee to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information.

The auditor is deemed to have been re-appointed in accordance with section 487 of the Companies Act 2006.

SMALL COMPANY PROVISIONS

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies exemption.

The trustees' annual report was approved on 20/12/2023 and signed on behalf of the board of trustees by:

DocuSigned by:

4F9704773C644E3...
Mr S Goldberg
Trustee

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED
YEAR ENDED 31 MARCH 2023

OPINION

We have audited the financial statements of Service to the Aged (the 'charity') for the year ended 31 March 2023 which comprise the statement of financial activities (including income and expenditure account), statement of financial position, statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

CONCLUSIONS RELATING TO GOING CONCERN

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED (continued)
YEAR ENDED 31 MARCH 2023

CONCLUSIONS RELATING TO GOING CONCERN (Continued)

However, due to the current macro-economic impact of the Covid-19 pandemic and the higher level of uncertainty observed in the economy we cannot predict all future events or conditions. As subsequent events may result in outcomes that are inconsistent with judgements that were reasonable at the time they were made, the absence of reference to a material uncertainty in this auditor's report is not a guarantee that the charity will continue in operation.

OTHER INFORMATION

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

OPINIONS ON OTHER MATTERS PRESCRIBED BY THE COMPANIES ACT 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report has been prepared in accordance with applicable legal requirements.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED (continued)
YEAR ENDED 31 MARCH 2023

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION (Continued)

- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees Annual Report and from the requirement to prepare a strategic report.

RESPONSIBILITIES OF TRUSTEES

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

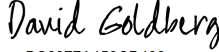
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED *(continued)*
YEAR ENDED 31 MARCH 2023

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS
(Continued)

- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

DocuSigned by:

BC6977A458CD499...
DAVID GOLDBERG
(Senior Statutory Auditor)
For and on behalf of
Cohen Arnold
Chartered accountant & statutory auditor

New Burlington House
1075 Finchley Road
LONDON
NW11 0PU

Date: 20/12/2023

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
STATEMENT OF FINANCIAL ACTIVITIES
(INCLUDING INCOME AND EXPENDITURE ACCOUNT)
YEAR ENDED 31 MARCH 2023

		2023		2022
	Unrestricted	Restricted	Total funds	Total funds
Note	funds	funds	£	£
	£	£	£	£
Income and endowments				
Donations and legacies	5	65,886	-	161,244
Charitable activities	6	3,704,695	-	2,891,468
Investment income	7	699	-	605
Other income	8	-	-	141,990
Total income		<u>3,771,280</u>	<u>-</u>	<u>3,195,307</u>
Expenditure				
Expenditure on charitable activities:				
Provision of Residential and Nursing Care	9	(4,256,097)	-	(3,180,952)
Expenditure on raising funds	10	(2,582)	-	(3,444)
Total expenditure		<u>(4,258,679)</u>	<u>-</u>	<u>(3,184,396)</u>
Net expenditure and net movement in funds		(487,399)	-	10,911
Reconciliation of funds				
Total funds brought forward		198,906	3,137,824	3,325,819
Total funds carried forward		<u>(288,493)</u>	<u>3,137,824</u>	<u>3,336,730</u>

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

The notes on pages 12 to 22 form part of these financial statements.

**SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
STATEMENT OF FINANCIAL POSITION
31 MARCH 2023**

		2023		2022
		£	£	£
Fixed assets				
Tangible fixed assets	15		3,085,946	3,146,837
Investments	16		8,000	8,000
			<u>3,093,946</u>	<u>3,154,837</u>
Current assets				
Debtors	17	188,489		207,789
Cash at bank and in hand		<u>2,953</u>		<u>260,110</u>
		191,442		467,899
Creditors: amounts falling due within one year	18	<u>(436,057)</u>		<u>(286,006)</u>
Net current (liabilities)/assets			<u>(244,615)</u>	181,893
Total assets less current liabilities			<u>2,849,331</u>	<u>3,336,730</u>
Net Assets			<u>2,849,331</u>	<u>3,336,730</u>
Funds of the charity				
Restricted funds			3,137,824	3,137,824
Unrestricted funds			<u>(288,493)</u>	<u>198,906</u>
Total charity funds	19		<u>2,849,331</u>	<u>3,336,730</u>

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

These financial statements were approved by the board of trustees and authorised for issue on 20/12/2023, and are signed on behalf of the board by:



Rabbi S I Freshwater
Trustee

DocuSigned by:
Stephen Goldberg
4F57D1773934ME3...
Mr S Goldberg
Trustee

**SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
STATEMENT OF CASH FLOWS
YEAR ENDED 31 MARCH 2023**

	2023	2022
	£	£
CASH FLOWS FROM OPERATING ACTIVITIES		
Net (expenditure) / income	(487,399)	10,911
<i>Adjustments for:</i>		
Depreciation of tangible fixed assets	81,907	78,039
Other interest receivable and similar income	(699)	(605)
<i>Changes in:</i>		
Trade and other debtors	19,300	78,961
Trade and other creditors	150,051	(9,527)
Cash generated from operations	(236,840)	157,779
Interest received and similar income	699	605
Net cash from operating activities	(236,141)	158,384
Cash invested		
Capital Expenditure	(21,016)	(15,546)
	(257,157)	142,838
NET (DECREASE)/ INCREASE IN CASH AND CASH EQUIVALENTS	(257,157)	142,838
CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR	260,110	117,272
CASH AND CASH EQUIVALENTS AT END OF YEAR	2,953	260,110

The notes on pages 12 to 22 form part of these financial statements.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2023

1. GENERAL INFORMATION

The charity is a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is New Burlington House, 1075 Finchley Road, London NW11 0PU.

2. STATEMENT OF COMPLIANCE

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011.

3. ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of certain financial assets and liabilities measured at fair value through income or expenditure.

The financial statements are prepared in sterling, which is the functional currency of the entity.

The charity meets the definition of a public benefit entity under FRS102.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The Trustees do not consider there are any critical judgements or sources of estimation uncertainty requiring disclosure beyond the accounting policies listed below.

Incoming resources

These are included in the statement of financial activities (SOFA) when:

- the charity becomes entitled to the resources;
- it is probable the charity will receive the resources; and
- the monetary value can be measured with sufficient reliability

Legacies are included in the statement of financial activities when the Charity is advised by the personal representative of an estate that payment will be made or property transferred imminently and the amount involved can be quantified.

Expenditure

Expenditure is charged on an accrual basis and allocated to the appropriate headings in the accounts.

The majority of costs are directly attributable to specific activities. Costs incurred in respect of the charitable activities include elements of staff costs and attributable support costs.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2023

3. ACCOUNTING POLICIES *(continued)*

Support costs

Support costs are those costs which are common to all areas of the organisation. These are allocated across all areas of activity on the basis of the number of service users for each activity.

Governance costs

Governance costs are associated with the governance arrangements of the charity and relate to the general running of the charity. These costs include audit, legal advice for Trustees and costs associated with meeting constitutional and statutory requirements such as the cost of Trustee meetings and the preparation of the statutory accounts.

Resources Expended and the Basis of Apportioning Costs

Expenditure is included in the statement of financial activities when incurred and includes any attributable VAT which cannot be recovered.

Resources expended comprise the following:

- a. The cost of generating funds includes the salaries, direct costs and overheads associated with generating donated income and legacies.
- b. The costs of charitable activities comprise expenditure on residential and nursing care and the depreciation of those assets used for care purposes.
- c. Governance costs comprise those costs attributable directly to the legal procedures associated with compliance with statutory requirements.

The majority of costs are directly attributable to specific activities and any support costs have been apportioned between the above categories as described in Note 9.

Operating lease agreements

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight line basis over the period of the lease.

Fixed assets

All fixed assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Freehold property (buildings only)	- 2% Straight line
Furniture, fixtures and fittings	- 20%
Equipment	- 20%
Motor vehicles	- 25%

Repairs and Replacements

The costs of repairs and replacements of buildings, equipment and furniture, fixtures and fittings and Uniforms are charged to the Income and Expenditure Account. Costs which, in the opinion of the Governors, represent an improvement to or upgrading of existing fixed assets are capitalised.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2023

3. ACCOUNTING POLICIES *(continued)*

Building Project Fund

Donations received towards the capital projects being undertaken by the Charity are credited to a Building Project Fund.

Property Held for use by Charity

Property held for charitable use is stated at cost.

The Trustees are of the opinion that the Open Market Value of the property is at least equal to the amount at which it is included in the Financial Statements.

Listed Investments

Share-holdings acquired or donated are included at Market Value at the date of acquisition.

Fund Accounting

The general fund comprises those monies which may be used towards meeting the charitable objectives of the Charity and which may be applied at the discretion of the Trustees.

The designated funds are monies or assets set aside out of general funds and designated for specific purposes by the Trustees.

The restricted funds are monies raised for, and their use restricted to, a specific purpose, or donations subject to donor imposed conditions.

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs, unless the arrangement constitutes a financing transaction, where it is recognised at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

Government grants

Government grants are recognised at the fair value of the asset received or receivable. Grants are not recognised until there is reasonable assurance that the company will comply with the conditions attaching to them and the grants will be received.

Government grants are recognised using the accrual model and the performance model.

Under the accrual model, government grants relating to revenue are recognised on a systematic basis over the periods in which the company recognises the related costs for which the grant is intended to compensate. Grants that are receivable as compensation for expenses or losses already incurred or for the purpose of giving immediate financial support to the entity with no future related costs are recognised in income in the period in which it becomes receivable.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2023

3. ACCOUNTING POLICIES *(continued)*

Government grants *(Continued)*

Grants relating to assets are recognised in income on a systematic basis over the expected useful life of the asset. Where part of a grant relating to an asset is deferred, it is recognised as deferred income and not deducted from the carrying amount of the asset.

Under the performance model, where the grant does not impose specified future performance-related conditions on the recipient, it is recognised in income when the grant proceeds are received or receivable. Where the grant does impose specified future performance-related conditions on the recipient, it is recognised in income only when the performance-related conditions have been met. Where grants received are prior to satisfying the revenue recognition criteria, they are recognised as a liability.

4. LIMITED BY GUARANTEE

The charity is a company limited by guarantee and has no share capital. The liability of each trustee in the event of winding up is limited to £1.

5. DONATIONS AND LEGACIES

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Donations	65,886	-	65,886
Legacies	-	-	-
	<u>65,886</u>	<u>-</u>	<u>65,886</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2022 £
Donations	77,299	33,945	111,244
Legacies	50,000	-	50,000
	<u>127,299</u>	<u>33,945</u>	<u>161,244</u>

6. CHARITABLE ACTIVITIES

	Unrestricted Funds £	Total Funds 2023 £	Unrestricted Funds £	Total Funds 2022 £
Fees and contributions receivable	<u>3,704,695</u>	<u>3,704,695</u>	<u>2,891,468</u>	<u>2,891,468</u>

7. INVESTMENT INCOME

	Unrestricted Funds £	Total Funds 2023 £	Unrestricted Funds £	Total Funds 2022 £
Income from listed investments	693	693	603	603
Interest receivable	6	6	2	2
	<u>699</u>	<u>699</u>	<u>605</u>	<u>605</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2023

8. OTHER INCOME

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Coronavirus Job Retention Scheme Grant	-	-	-
Local Authority Infection Control Fund	-	-	-
	<u>-</u>	<u>-</u>	<u>-</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2022 £
Coronavirus Job Retention Scheme Grant	24,465	-	24,465
Local Authority Infection Control Fund	-	117,525	117,525
	<u>24,465</u>	<u>117,525</u>	<u>141,990</u>

9. PROVISION OF RESIDENTIAL & NURSING CARE

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Provision of Residential and Nursing Care	<u>4,256,097</u>	<u>-</u>	<u>4,256,097</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2022 £
Provision of Residential and Nursing Care	<u>3,044,927</u>	<u>136,025</u>	<u>3,180,952</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2023

9. PROVISION OF RESIDENTIAL & NURSING CARE *(Continued)*

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Staff costs	2,946,498	-	2,946,498
Catering and food	515,838	-	515,838
Premises day to day costs	534,310	-	534,310
Medical, care and welfare costs	153,714	-	153,714
Finance costs	94	-	94
Support costs (Note 11)	23,736	-	23,736
Depreciation	81,907	-	81,907
	<hr/>	<hr/>	<hr/>
Total for residential and nursing care	4,256,097	-	4,256,097
	<hr/>	<hr/>	<hr/>
	Unrestricted Funds £	Restricted Funds £	Total Funds 2022 £
Staff costs	2,006,510	109,298	2,115,808
Catering and food	402,697	-	402,697
Premises day to day costs	401,470	18,500	419,970
Medical, care and welfare costs	126,276	8,227	134,503
Finance costs	347	-	347
Support costs (Note 11)	29,588	-	29,588
Depreciation	78,039	-	78,039
	<hr/>	<hr/>	<hr/>
Total for residential and nursing care	3,044,927	136,025	3,180,952
	<hr/>	<hr/>	<hr/>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2023

9. PROVISION OF RESIDENTIAL & NURSING CARE *(Continued)*

Analysed between cost centres

	Operating Costs £	Establishment Costs £	Administrative Costs £	2023 Total £
Staff costs	2,431,762	88,900	425,836	2,946,498
Catering and food	515,838	-	-	515,838
Premises day to day costs	-	373,643	160,667	534,310
Medical, care and welfare costs	64,604	89,110	-	153,714
Finance costs	94	-	-	94
Support costs (Note 11)	11,736	-	12,000	23,736
Depreciation	81,907	-	-	81,907
Total for residential and nursing care	<u>3,105,941</u>	<u>551,653</u>	<u>598,503</u>	<u>4,256,097</u>
	Operating Costs £	Establishment Costs £	Administrative Costs £	2022 Total £
Staff costs	1,753,930	77,799	284,079	2,115,808
Catering and food	402,697	-	-	402,697
Premises day to day costs	-	269,957	150,013	419,970
Medical, care and welfare costs	58,750	75,753	-	134,503
Finance costs	347	-	-	347
Support costs (Note 11)	12,254	-	17,334	29,588
Depreciation	78,039	-	-	78,039
Total for residential and nursing care	<u>2,306,017</u>	<u>423,509</u>	<u>451,426</u>	<u>3,180,952</u>

Premises Day to Day Costs

	2023 Total £	2022 Total £
Establishment Costs		
Light and Heat	105,316	64,812
Insurance	50,322	41,251
Repairs, Refurbishments and Maintenance	198,745	151,052
Rates	19,260	12,842
	<u>£373,643</u>	<u>£269,957</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2023

9. PROVISION OF RESIDENTIAL & NURSING CARE *(Continued)*
Premises Day to Day Costs

	2023	2022
	Total	Total
	£	£
Administrative Costs		
Telephone	4,562	3,962
Motor and Travel	8,371	3,938
Legal and Professional	84,562	92,412
Printing, Postage and Stationery	8,768	5,039
Licence and Registration Fees	8,792	8,792
General Expenses	18,694	11,986
Festival Expenses and Licences	12,796	5,834
Computer Running Costs	7,208	11,795
Bank Charges	6,914	6,255
	<hr/>	<hr/>
	£160,667	£150,013
	<hr/>	<hr/>
Grand Total	£534,310	£419,970
	<hr/> <hr/>	<hr/> <hr/>

10. EXPENDITURE ON RAISING FUNDS

	Unrestricted	Total Funds	Unrestricted	Total Funds
	Funds	2023	Funds	2022
	£	£	£	£
Fundraising costs	<u>2,582</u>	<u>2,582</u>	<u>3,444</u>	<u>3,444</u>

11. SUPPORT COSTS

	Unrestricted	Total Funds	Unrestricted	Total Funds
	Funds	2023	Funds	2022
	£	£	£	£
Office costs	<u>11,736</u>	<u>11,736</u>	<u>12,254</u>	<u>12,254</u>
Audit fees	<u>12,000</u>	<u>12,000</u>	<u>17,334</u>	<u>17,334</u>
	<hr/> 23,736 <hr/>	<hr/> 23,736 <hr/>	<hr/> 29,588 <hr/>	<hr/> 29,588 <hr/>

Office Costs represent Professional Fees incurred on an actual basis paid to the Company's auditor in respect of other non-audit services (Payroll).

12. NET EXPENDITURE FOR THE YEAR

Net expenditure is stated after charging:

	2023	2022
	£	£
Staff costs	2,358,725	2,022,427
Auditors remuneration	12,000	17,334
Depreciation	81,907	78,039
Staff pension contributions	43,378	36,294
	<hr/> <hr/>	<hr/> <hr/>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2023

13. STAFF COSTS

	2023	2022
	£	£
Staff Costs during the Year were as follows:		
Wages and Salaries	2,107,781	1,828,995
Social Security Costs	207,566	157,138
Employer's pension	43,378	36,294
	<hr/>	<hr/>
	2,358,725	2,022,427
Agency Staff, Recruitment and related costs	587,773	93,381
	<hr/>	<hr/>
	£2,946,498	£2,115,808
	<hr/> <hr/>	<hr/> <hr/>
Staff Costs by function were as follows:		
Residential and Nursing Care	£2,946,498	£2,115,808
	<hr/> <hr/>	<hr/> <hr/>

The average number of employees, excluding agency staff, analysed by function, was:

	2023	2022
Residential and Nursing Care Services	81	88
	<hr/> <hr/>	<hr/> <hr/>

14. TRUSTEE AND KEY MANAGEMENT REMUNERATION AND EXPENSES

There was no remuneration paid to the trustees. The charity did not meet any individual expenses incurred by the trustees for services provided to the charity. Remuneration paid to key management personnel totalled £184,543.

15. TANGIBLE FIXED ASSETS

	Freehold Land and buildings	Furniture Fixtures & Fittings	Equipment	Motor Vehicles	Total
	£	£	£	£	£
Cost					
At 1 April 2022	4,287,279	386,439	310,590	24,000	5,008,308
Additions	-	16,254	4,762	-	21,016
At 31 March 2023	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>
	4,287,279	402,693	315,352	24,000	5,029,324
Depreciation					
At 1 April 2022	1,176,000	372,689	289,811	22,971	1,861,471
Charge for the year	73,500	3,510	4,665	232	81,907
At 31 March 2023	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>
	1,249,500	376,199	294,476	23,203	1,943,378
Carrying amount					
At 31 March 2023	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>
	3,037,779	26,494	20,876	797	3,085,946
At 31 March 2022	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>
	3,111,279	13,750	20,779	1,029	3,146,837

The Trustees are of the opinion that the open market value of the premises is at least equal to its carrying value in the accounts.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2023

16. INVESTMENTS

	Listed Investments
At 1 April 2022 and 31 March 2023	£8,000

The Listed Investments represent quoted shares donated to the Charity. The market value of the shares at 31 March 2023 was above its holding value.

17. DEBTORS

	2023	2022
	£	£
Trade debtors	171,895	191,675
Other debtors	16,594	16,114
	<u>188,489</u>	<u>207,789</u>

18. CREDITORS: amounts falling due within one year

	2023	2022
	£	£
Bank loans and overdraft	19,403	-
Taxation (PAYE)	53,080	38,237
Other creditors and accruals	363,574	247,769
	<u>436,057</u>	<u>286,006</u>

19. ANALYSIS OF CHARITABLE FUNDS**Unrestricted funds**

	At 1 April 2022	Income	Expenditure	At 31 March 2023
	£	£	£	£
General funds	<u>198,906</u>	<u>3,771,280</u>	<u>(4,258,679)</u>	<u>(288,493)</u>

Unrestricted funds

	At 1 April 2021	Income	Expenditure	At 31 March 2022
	£	£	£	£
General funds	<u>187,995</u>	<u>3,059,282</u>	<u>(3,048,371)</u>	<u>198,906</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2023

19. ANALYSIS OF CHARITABLE FUNDS *(Continued)***Restricted funds**

	At 1 April 2022 £	Income £	Expenditure £	At 31 March 2023 £
Building project fund	3,137,824	-	-	3,137,824
	<u>3,137,824</u>	<u>-</u>	<u>-</u>	<u>3,137,824</u>

Restricted funds

	At 1 April 2021 £	Income £	Expenditure £	At 31 March 2022 £
Building project fund	3,137,824	151,470	(151,470)	3,137,824
	<u>3,137,824</u>	<u>151,470</u>	<u>(151,470)</u>	<u>3,137,824</u>

20. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £
Tangible assets	(51,878)	3,137,824	3,085,946
Investments	8,000	-	8,000
Net Current Liabilities	(244,615)	-	(244,615)
Net assets	<u>(288,493)</u>	<u>3,137,824</u>	<u>2,849,331</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2022 £
Tangible assets	9,013	3,137,824	3,146,837
Investments	8,000	-	8,000
Net Current Assets	181,893	-	181,893
Net assets	<u>198,906</u>	<u>3,137,824</u>	<u>3,336,730</u>

21. COMPANY LIMITED BY GUARANTEE

Every Member of the Charity has undertaken to pay such an amount as may be required not exceeding £1 towards the Charity's assets if the Charity should be wound up.

22. RELATED PARTY TRANSACTIONS

There have been no related party transactions in the reporting period that require disclosure.

SERVICE TO THE AGED

England & Wales - Charity number 1001916

Accounts

COMPANY REGISTRATION NUMBER: 2580196
CHARITY REGISTRATION NUMBER: 1001916

SERVICE TO THE AGED
Company Limited by Guarantee
FINANCIAL STATEMENTS
31 MARCH 2022

COHEN ARNOLD
Chartered accountant & statutory auditor
New Burlington House
1075 Finchley Road
LONDON
NW11 0PU

**SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2022**

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Statement of cash flows	11
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SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
YEAR ENDED 31 MARCH 2022

The trustees, who are also the directors for the purposes of company law, present their report and the financial statements of the charity for the year ended 31 March 2022.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered charity name	Service to the Aged
Charity registration number	1001916
Company registration number	2580196
Principal office and registered office	New Burlington House 1075 Finchley Road London NW11 0PU
The Trustees	Mr S I Freshwater (Honorary Treasurer) Mr B S E Freshwater Mr S J Goldberg (Joint Chairman) Mr A M Jacobs BEM (Joint Chairman) (Chair: Admissions Committee)
Company secretaries	Mr J S Southgate Mr M D E Bale
Auditor	Cohen Arnold Chartered accountant & statutory auditor New Burlington House 1075 Finchley Road London NW11 0PU

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Service to the Aged is a Company Limited by Guarantee not having a Share Capital. It is registered as a charity with the Charity Commission (Number 1001916).

Service to the Aged's governing instruments are its Memorandum and Articles of Association dated 5 February 1991.

Organisation

The day-to-day affairs of the Company are administered by a Management Committee, the joint Chairmen of which are Mr S.J. Goldberg and Mr A. M. Jacobs BEM. The Chairman of the Admissions Committee is Mr A. M. Jacobs BEM and the Chairman of the Governance Committee is Dr D. Noimark.

The Company is governed by its Governors, who are advised on the strategic direction and policy by an Executive, the joint Chairmen of which are Mr S.J. Goldberg and Mr A.M. Jacobs BEM. The Executive meets regularly and delegates the day to day operation of the organisation to a Management Committee. New members join the Management Committee at the invitation of the Executive and are chosen with a view to ensuring that it contains an appropriate balance of experience relevant to the operations of the charity. A number of other Sub-Committees operate and meet as necessary.

All Governors (Trustees) give of their time voluntarily and no benefit or expenses were paid in the year.

SAGE aims to make 60% of its accommodation available at all times to persons who cannot afford to pay the full fees charged.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
(continued)
YEAR ENDED 31 MARCH 2022

Organisation (Continued)

The Home is situated at 208 Golders Green Road, London NW11.

Risk Management

The Charity has assessed the major risks to which the Charity is exposed in particular those to the operations and finances of the Charity, and is satisfied the systems are in place to manage its exposure to those risks.

OBJECTIVES AND ACTIVITIES

Objects

SAGE is a Registered Charity (No. 1001916) and is constituted as a company limited by guarantee. Its objects and powers and other constitutional matters are set out in its Memorandum and Articles of Association and provide for the relief of the aged of the Jewish community and in particular for the provision of residential accommodation and nursing home facilities for such persons. The Charity operates under the name SAGE.

Aims

We confirm that we have complied with the duty in Section 4 of the Charities Act 2006 to have due regard to public benefit guidance published by the Charity Commission when reviewing the Charity's aims and objectives and in planning our future activities.

ACHIEVEMENTS AND PERFORMANCE

During the year, Sage continued to provide quality care to its residents. Upon inspection by CQC in July 2021, it was found to require improvement in the areas of safety and leadership. In respect of both, Management has agreed appropriate Action Plans with CQC to improve those specific areas. In addition, the Trustees have restructured the Senior Management Team (SMT). The trustees have created a new role of Director of Operations and Human Resources (who has considerable experience within the care home industry) and the existing Deputy Manager has been allocated more specific tasks in relation to her duties. These appointments have relieved the home manger from some of her more general duties allowing her to deal specifically with clinical issues and in particular resident safety. It should be emphasized that under the headings "Effective" "Caring" and "Responsive" the Home was found to be good.

Dealing more specifically with the appointment of the Director of Operations and Human Resources, her main responsibilities and priorities will be to create processes to enhance staff and residents wellbeing. She will work closely with the Home Manager in relation to all matters relating to staff and residents

In addition, we have appointed a Manager of Religious Affairs and Events and will assist the SMT in relation to all matters pertaining to the religious ethos of the home and general administration of recruitment.

The home did go through a fairly tumultuous time when Covid was at its peak and the stresses and strains within the home resulted in difficulties with staff relations and even strikes by a small percentage of staff. The SMT however coped well during the few strike days and the safety and care provided by Sage was never at any time compromised. The fact that resident numbers, during that period had fallen, whilst no member of staff was laid off, meant that Sage had sufficient personnel to cope. Since July 2021 with the relaxation of Covid rules, residential applications have increased considerably which has allowed the Trustees to reward all Sage's hard-working staff with a substantial wage increase such that no member of staff receives less than the London Minimum Wage. In addition, the Trustees have created a Staff Council with representatives from all sections of Sage's employees to allow the free flow of both critical and complimentary views in a creative and positive manner. All of these measures, together with the appointment of the new director specifically tasked to deal with human resources has resulted in much improved industrial relations and the atmosphere within Sage is a much happier one.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
(continued)
YEAR ENDED 31 MARCH 2022

ACHIEVEMENTS AND PERFORMANCE *(Continued)*

The financial results of the Company for the year ended 31 March 2022 are fully reflected in the attached Financial Statements together with the Notes thereon.

During the year under review and since the Balance Sheet date admissions have been slowly increasing and over the Jewish High Holiday period the Nursing Home was full. As at 5 December 2022 there were six empty rooms although interest from potential residents has increased in recent weeks. It will take the charity some time to recover.

FINANCIAL REVIEW

Achievements and Performance

During the year there was an increase in income from fees and voluntary contributions by approximately £142,500 from £2,749,004 to £2,891,468 In the year under review Donations Received were £161,244 and the Charity received Government and Local Authority Grants of £142,000.

Reserves Policy

The Charity has of necessity to maintain Reserves in order to ensure that it is in a position to continue its activities at a level consistent with those which have been maintained in recent years and to cover contingencies.

The Restricted Reserves are £3.1m and are represented by amounts received by the Charity and reflected in the cost of the Nursing Home. The Unrestricted Reserves are in surplus by £198,906.

Future reserves will be made available for funding growth and development.

Investment Policy

Under the Memorandum and Articles of Association, the Company has the power to make investments which the Governors (Trustees) consider appropriate.

PLANS FOR THE FUTURE

The Governors (Trustees) plan to continue and enhance the objectives for which the Charity was established.

FIXED ASSETS

The movements in Fixed Assets are fully reflected in Note 15 to the Financial Statements.

The Company's freehold premises is included in the Balance Sheet at cost. This is fully disclosed in Note 15 to the Financial Statements.

The Governors (Trustees) are of the opinion that the present open market value of the Company's premises is at least equal to the amount at which it is included in the Financial Statements.

TRUSTEES' RESPONSIBILITIES STATEMENT

The trustees, who are also directors for the purposes of company law, are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the incoming resources and application of resources, including the income and expenditure, for that period.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
(continued)
YEAR ENDED 31 MARCH 2022

TRUSTEES' RESPONSIBILITIES STATEMENT *(Continued)*

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the applicable Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

AUDITOR

Each of the persons who is a trustee at the date of approval of this report confirms that:


- so far as they are aware, there is no relevant audit information of which the charity's auditor is unaware; and
- they have taken all steps that they ought to have taken as a trustee to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information.

The auditor is deemed to have been re-appointed in accordance with section 487 of the Companies Act 2006.

SMALL COMPANY PROVISIONS

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies exemption.

The trustees' annual report was approved on 22/12/2022 and signed on behalf of the board of trustees by:

DocuSigned by:

540207017B934FB...
Mr A M Jacobs BEM
Trustee

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED
YEAR ENDED 31 MARCH 2022

OPINION

We have audited the financial statements of Service to the Aged (the 'charity') for the year ended 31 March 2022 which comprise the statement of financial activities (including income and expenditure account), statement of financial position, statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2022 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

CONCLUSIONS RELATING TO GOING CONCERN

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED (continued)
YEAR ENDED 31 MARCH 2022

CONCLUSIONS RELATING TO GOING CONCERN (Continued)

However, due to the current macro-economic impact of the Covid-19 pandemic and the higher level of uncertainty observed in the economy we cannot predict all future events or conditions. As subsequent events may result in outcomes that are inconsistent with judgements that were reasonable at the time they were made, the absence of reference to a material uncertainty in this auditor's report is not a guarantee that the charity will continue in operation.

OTHER INFORMATION

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

OPINIONS ON OTHER MATTERS PRESCRIBED BY THE COMPANIES ACT 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report has been prepared in accordance with applicable legal requirements.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED (*continued*)
YEAR ENDED 31 MARCH 2022

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION (Continued)

- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees Annual Report and from the requirement to prepare a strategic report.

RESPONSIBILITIES OF TRUSTEES

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:


- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED *(continued)*
YEAR ENDED 31 MARCH 2022

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS
(Continued)

- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

DocuSigned by:

BC6977A458CD499
DAVID GOLDBERG
(Senior Statutory Auditor)
For and on behalf of
Cohen Arnold
Chartered accountant & statutory auditor

New Burlington House
1075 Finchley Road
LONDON
NW11 0PU

Date: 22/12/2022

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
STATEMENT OF FINANCIAL ACTIVITIES
(INCLUDING INCOME AND EXPENDITURE ACCOUNT)
YEAR ENDED 31 MARCH 2022

		2022	2021		
	Unrestricted funds	Restricted funds	Total funds		
Note	£	£	£		
Income and endowments					
Donations and legacies	5	127,299	33,945	161,244	295,527
Charitable activities	6	2,891,468	-	2,891,468	2,749,004
Investment income	7	605	-	605	421
Other income	8	24,465	117,525	141,990	187,107
Total income		<u>3,043,837</u>	<u>151,470</u>	<u>3,195,307</u>	<u>3,232,059</u>
Expenditure					
Expenditure on charitable activities:					
Provision of Residential and Nursing Care	9	(3,044,927)	(136,025)	(3,180,952)	(3,099,919)
Expenditure on raising funds	10	(3,444)	-	(3,444)	(2,339)
Total expenditure		<u>(3,048,371)</u>	<u>(136,025)</u>	<u>(3,184,396)</u>	<u>(3,102,258)</u>
Net (expenditure) / income and net movement in funds		(4,534)	15,445	10,911	129,801
Transfer between funds		15,445	(15,445)	-	-
Total funds carried forward		<u>10,911</u>	<u>-</u>	<u>10,911</u>	<u>129,801</u>
Reconciliation of funds					
Total funds brought forward		187,995	3,137,824	3,325,819	3,196,018
Total funds carried forward		<u>198,906</u>	<u>3,137,824</u>	<u>3,336,730</u>	<u>3,325,819</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.


The notes on pages 12 to 22 form part of these financial statements.

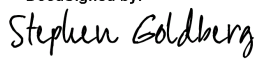
SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
STATEMENT OF FINANCIAL POSITION
31 MARCH 2022

		2022		2021
		£	£	£
Fixed assets				
Tangible fixed assets	15		3,146,837	3,209,330
Investments	16		8,000	8,000
			<u>3,154,837</u>	<u>3,217,330</u>
Current assets				
Debtors	17	207,789		286,750
Cash at bank and in hand		<u>260,110</u>		<u>117,272</u>
		467,899		404,022
Creditors: amounts falling due within one year	18	<u>(286,006)</u>		<u>(295,533)</u>
Net current assets			<u>181,893</u>	108,489
Total assets less current liabilities			<u>3,336,730</u>	<u>3,325,819</u>
Net Assets			<u><u>3,336,730</u></u>	<u><u>3,325,819</u></u>
Funds of the charity				
Restricted funds			3,137,824	3,137,824
Unrestricted funds			198,906	187,995
Total charity funds	19		<u><u>3,336,730</u></u>	<u><u>3,325,819</u></u>

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

These financial statements were approved by the board of trustees and authorised for issue on 22/12/2022, and are signed on behalf of the board by:

DocuSigned by:

 540207017B934EB...
 Mr A M Jacobs BEM
 Trustee

DocuSigned by:

 4F9701773C644E3...
 Mr S Goldberg
 Trustee

The notes on pages 12 to 22 form part of these financial statements.

**SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
STATEMENT OF CASH FLOWS
YEAR ENDED 31 MARCH 2022**

	2022	2021
	£	£
CASH FLOWS FROM OPERATING ACTIVITIES		
Net income	10,911	129,801
<i>Adjustments for:</i>		
Depreciation of tangible fixed assets	78,039	79,073
Other interest receivable and similar income	(605)	(421)
<i>Changes in:</i>		
Trade and other debtors	78,961	47,718
Trade and other creditors	(9,527)	(142,896)
Cash generated from operations	157,779	113,275
Interest received and similar income	605	421
Net cash from operating activities	158,384	113,696
Cash invested		
Capital Expenditure	(15,546)	-
	142,838	113,696
NET INCREASE IN CASH AND CASH EQUIVALENTS	142,838	113,696
CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR	117,272	3,576
CASH AND CASH EQUIVALENTS AT END OF YEAR	260,110	117,272

The notes on pages 12 to 22 form part of these financial statements.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2022

1. GENERAL INFORMATION

The charity is a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is New Burlington House, 1075 Finchley Road, London NW11 0PU.

2. STATEMENT OF COMPLIANCE

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011.

3. ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of certain financial assets and liabilities measured at fair value through income or expenditure.

The financial statements are prepared in sterling, which is the functional currency of the entity.

The charity meets the definition of a public benefit entity under FRS102.

Going concern

The outbreak of the Covid-19 has resulted in a downturn in the operations of the charity. The pandemic has had a negative impact on the UK economy as a whole, including on the charity's revenue and operations. These risks are beyond the control of the charity and represent uncertainty to the revenue and cash flow of the charity for the foreseeable future.

Notwithstanding the uncertainty, the financial statements have been prepared in accordance with the accounting principles appropriate to a going concern, as the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future by meeting its liabilities as they fall due, based on the net current asset position of the charity and available sources of finance.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The Trustees do not consider there are any critical judgements or sources of estimation uncertainty requiring disclosure beyond the accounting policies listed below.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2022

3. ACCOUNTING POLICIES *(continued)*

Incoming resources

These are included in the statement of financial activities (SOFA) when:
the charity becomes entitled to the resources;
it is probable the charity will receive the resources; and
the monetary value can be measured with sufficient reliability

Legacies are included in the statement of financial activities when the Charity is advised by the personal representative of an estate that payment will be made or property transferred imminently and the amount involved can be quantified.

Expenditure

Expenditure is charged on an accrual basis and allocated to the appropriate headings in the accounts.

The majority of costs are directly attributable to specific activities. Costs incurred in respect of the charitable activities include elements of staff costs and attributable support costs.

Support costs

Support costs are those costs which are common to all areas of the organisation. These are allocated across all areas of activity on the basis of the number of service users for each activity.

Governance costs

Governance costs are associated with the governance arrangements of the charity and relate to the general running of the charity. These costs include audit, legal advice for Trustees and costs associated with meeting constitutional and statutory requirements such as the cost of Trustee meetings and the preparation of the statutory accounts.

Resources Expended and the Basis of Apportioning Costs

Expenditure is included in the statement of financial activities when incurred and includes any attributable VAT which cannot be recovered.

Resources expended comprise the following:

- a. The cost of generating funds includes the salaries, direct costs and overheads associated with generating donated income and legacies.
- b. The costs of charitable activities comprise expenditure on residential and nursing care and the depreciation of those assets used for care purposes.
- c. Governance costs comprise those costs attributable directly to the legal procedures associated with compliance with statutory requirements.

The majority of costs are directly attributable to specific activities and any support costs have been apportioned between the above categories as described in Note 9.

Operating lease agreements

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight line basis over the period of the lease.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2022

3. ACCOUNTING POLICIES *(continued)*

Fixed assets

All fixed assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Freehold property (buildings only)	- 2% Straight line
Furniture, fixtures and fittings	- 20%
Equipment	- 20%
Motor vehicles	- 25%

Repairs and Replacements

The costs of repairs and replacements of buildings, equipment and furniture, fixtures and fittings and Uniforms are charged to the Income and Expenditure Account. Costs which, in the opinion of the Governors, represent an improvement to or upgrading of existing fixed assets are capitalised.

Building Project Fund

Donations received towards the capital projects being undertaken by the Charity are credited to a Building Project Fund.

Property Held for use by Charity

Property held for charitable use is stated at cost.

The Trustees are of the opinion that the Open Market Value of the property is at least equal to the amount at which it is included in the Financial Statements.

Listed Investments

Share-holdings acquired or donated are included at Market Value at the date of acquisition.

Fund Accounting

The general fund comprises those monies which may be used towards meeting the charitable objectives of the Charity and which may be applied at the discretion of the Trustees.

The designated funds are monies or assets set aside out of general funds and designated for specific purposes by the Trustees.

The restricted funds are monies raised for, and their use restricted to, a specific purpose, or donations subject to donor imposed conditions.

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs, unless the arrangement constitutes a financing transaction, where it is recognised at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2022

3. ACCOUNTING POLICIES *(continued)*

Government grants

Government grants are recognised at the fair value of the asset received or receivable. Grants are not recognised until there is reasonable assurance that the company will comply with the conditions attaching to them and the grants will be received.

Government grants are recognised using the accrual model and the performance model.

Under the accrual model, government grants relating to revenue are recognised on a systematic basis over the periods in which the company recognises the related costs for which the grant is intended to compensate. Grants that are receivable as compensation for expenses or losses already incurred or for the purpose of giving immediate financial support to the entity with no future related costs are recognised in income in the period in which it becomes receivable.

Grants relating to assets are recognised in income on a systematic basis over the expected useful life of the asset. Where part of a grant relating to an asset is deferred, it is recognised as deferred income and not deducted from the carrying amount of the asset.

Under the performance model, where the grant does not impose specified future performance-related conditions on the recipient, it is recognised in income when the grant proceeds are received or receivable. Where the grant does impose specified future performance-related conditions on the recipient, it is recognised in income only when the performance-related conditions have been met. Where grants received are prior to satisfying the revenue recognition criteria, they are recognised as a liability.

4. LIMITED BY GUARANTEE

The charity is a company limited by guarantee and has no share capital. The liability of each trustee in the event of winding up is limited to £1.

5. DONATIONS AND LEGACIES

	Unrestricted Funds	Restricted Funds	Total Funds 2022	Unrestricted Funds	Total Funds 2021
	£	£	£	£	£
Donations	77,299	33,945	111,244	295,527	295,527
Legacies	50,000	-	50,000	-	-
	<u>127,299</u>	<u>33,945</u>	<u>161,244</u>	<u>295,527</u>	<u>295,527</u>

6. CHARITABLE ACTIVITIES

	Unrestricted Funds	Total Funds 2022	Unrestricted Funds	Total Funds 2021
	£	£	£	£
Fees and contributions receivable	<u>2,891,468</u>	<u>2,891,468</u>	<u>2,749,004</u>	<u>2,749,004</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2022

7. INVESTMENT INCOME

	Unrestricted Funds	Total Funds 2022	Unrestricted Funds	Total Funds 2021
	£	£	£	£
Income from listed investments	603	603	418	418
Interest receivable	2	2	3	3
	<u>605</u>	<u>605</u>	<u>421</u>	<u>421</u>

8. OTHER INCOME

	Unrestricted Funds	Restricted Funds	Total Funds 2022
	£	£	£
Coronavirus Job Retention Scheme Grant	24,465	-	24,465
Local Authority Infection Control Fund	-	117,525	117,525
	<u>24,465</u>	<u>117,525</u>	<u>141,990</u>

	Unrestricted Funds	Restricted Funds	Total Funds 2021
	£	£	£
Coronavirus Job Retention Scheme Grant	54,264	-	54,264
Local Authority Infection Control Fund	-	132,843	132,843
	<u>54,264</u>	<u>132,843</u>	<u>187,107</u>

9. PROVISION OF RESIDENTIAL & NURSING CARE

	Unrestricted Funds	Restricted Funds	Total Funds 2022
	£	£	£
Provision of Residential and Nursing Care	3,044,927	136,025	3,180,952
	<u>3,044,927</u>	<u>136,025</u>	<u>3,180,952</u>

	Unrestricted Funds	Restricted Funds	Total Funds 2021
	£	£	£
Provision of Residential and Nursing Care	2,967,076	132,843	3,099,919
	<u>2,967,076</u>	<u>132,843</u>	<u>3,099,919</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2022

9. PROVISION OF RESIDENTIAL & NURSING CARE *(Continued)*

	Unrestricted Funds £	Restricted Funds £	Total Funds 2022 £
Staff costs	2,006,510	109,298	2,115,808
Catering and food	402,697	-	402,697
Premises day to day costs	401,470	18,500	419,970
Medical, care and welfare costs	126,276	8,227	134,503
Finance costs	347	-	347
Support costs (Note 11)	29,588	-	29,588
Depreciation	78,039	-	78,039
	<hr/>	<hr/>	<hr/>
Total for residential and nursing care	3,044,927	136,025	3,180,952
	<hr/>	<hr/>	<hr/>
	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £
Staff costs	2,037,964	124,058	2,162,022
Catering and food	337,538	-	337,538
Premises day to day costs	375,669	-	375,669
Medical, care and welfare costs	117,472	8,785	126,257
Finance costs	2,392	-	2,392
Support costs (Note 11)	16,968	-	16,968
Depreciation	79,073	-	79,073
	<hr/>	<hr/>	<hr/>
Total for residential and nursing care	2,967,076	132,843	3,099,919
	<hr/>	<hr/>	<hr/>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2022

9. PROVISION OF RESIDENTIAL & NURSING CARE *(Continued)*

Analysed between cost centres

	Operating Costs £	Establishment Costs £	Administrative Costs £	2022 Total £
Staff costs	1,753,930	77,799	284,079	2,115,808
Catering and food	402,697	-	-	402,697
Premises day to day costs	-	269,957	150,013	419,970
Medical, care and welfare costs	58,750	75,753	-	134,503
Finance costs	347	-	-	347
Support costs (Note 11)	12,254	-	17,334	29,588
Depreciation	78,039	-	-	78,039
Total for residential and nursing care	<u>2,306,017</u>	<u>423,509</u>	<u>451,426</u>	<u>3,180,952</u>
	Operating Costs £	Establishment Costs £	Administrative Costs £	2021 Total £
Staff costs	1,805,787	76,462	279,773	2,162,022
Catering and food	337,538	-	-	337,538
Premises day to day costs	-	240,294	135,375	375,669
Medical, care and welfare costs	61,864	64,393	-	126,257
Finance costs	2,392	-	-	2,392
Support costs (Note 11)	11,149	-	5,819	16,968
Depreciation	79,073	-	-	79,073
Total for residential and nursing care	<u>2,297,803</u>	<u>381,149</u>	<u>420,967</u>	<u>3,099,919</u>

Premises Day to Day Costs

	2022 Total £	2021 Total £
Establishment Costs		
Light and Heat	64,812	67,828
Insurance	41,251	34,360
Repairs, Refurbishments and Maintenance	151,052	120,953
Rates	12,842	17,153
	<u>£269,957</u>	<u>£240,294</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2022

9. PROVISION OF RESIDENTIAL & NURSING CARE *(Continued)*
Premises Day to Day Costs

	2022	2021
	Total	Total
	£	£
Administrative Costs		
Telephone	3,962	4,187
Motor and Travel	3,938	5,163
Legal and Professional	92,412	75,401
Printing, Postage and Stationery	5,039	7,353
Licence and Registration Fees	8,792	8,792
General Expenses	11,986	8,252
Festival Expenses and Licences	5,834	13,277
Computer Running Costs	11,795	7,551
Bank Charges	6,255	5,399
	<hr/>	<hr/>
	£150,013	£135,375
	<hr/>	<hr/>
Grand Total	£419,970	£375,669
	<hr/> <hr/>	<hr/> <hr/>

10. EXPENDITURE ON RAISING FUNDS

	Unrestricted	Total Funds	Unrestricted	Total Funds
	Funds	2022	Funds	2021
	£	£	£	£
Fundraising costs	3,444	3,444	2,339	2,339
	<hr/>	<hr/>	<hr/>	<hr/>

11. SUPPORT COSTS

	Unrestricted	Total Funds	Unrestricted	Total Funds
	Funds	2022	Funds	2021
	£	£	£	£
Office costs	12,254	12,254	11,149	11,149
Audit fees	17,334	17,334	5,819	5,819
	<hr/>	<hr/>	<hr/>	<hr/>
	29,588	29,588	16,968	16,968
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

Office Costs represent Professional Fees incurred on an actual basis paid to the Company's auditor in respect of other non-audit services (Payroll).

12. NET EXPENDITURE FOR THE YEAR

Net expenditure is stated after charging:

	2022	2021
	£	£
Staff costs	2,022,427	2,118,269
Auditors remuneration	17,334	5,819
Depreciation	78,039	79,073
Staff pension contributions	36,294	38,077
	<hr/> <hr/>	<hr/> <hr/>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2022

13. STAFF COSTS

	2022	2021
	£	£
Staff Costs during the Year were as follows:		
Wages and Salaries	1,828,995	1,919,270
Social Security Costs	157,138	160,922
Employer's pension	36,294	38,077
	2,022,427	2,118,269
Agency Staff, Recruitment and related costs	93,381	43,753
	£2,115,808	£2,162,022
Staff Costs by function were as follows:		
Residential and Nursing Care	£2,115,808	£2,162,022

The average number of employees, excluding agency staff, analysed by function, was:

	2022	2021
Residential and Nursing Care Services	88	95
	88	95

14. TRUSTEE AND KEY MANAGEMENT REMUNERATION AND EXPENSES

There was no remuneration paid to the trustees. The charity did not meet any individual expenses incurred by the trustees for services provided to the charity. Remuneration paid to key management personnel totalled £178,412.

15. TANGIBLE FIXED ASSETS

	Freehold Land and buildings	Furniture Fixtures & Fittings	Equipment	Motor Vehicles	Total
	£	£	£	£	£
Cost					
At 1 April 2021	4,287,279	378,237	303,246	24,000	4,992,762
Additions	-	8,202	7,344	-	15,546
At 31 March 2022	4,287,279	386,439	310,590	24,000	5,008,308
Depreciation					
At 1 April 2021	1,102,500	371,450	286,809	22,673	1,783,432
Charge for the year	73,500	1,239	3,002	298	78,039
At 31 March 2022	1,176,000	372,689	289,811	22,971	1,861,471
Carrying amount					
At 31 March 2022	3,111,279	13,750	20,779	1,029	3,146,837
At 31 March 2021	3,184,779	6,787	16,437	1,327	3,209,330

The Trustees are of the opinion that the open market value of the premises is at least equal to its carrying value in the accounts.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2022

16. INVESTMENTS

	Listed Investments
At 1 April 2021 and 31 March 2022	£8,000

The Listed Investments represent quoted shares donated to the Charity. The market value of the shares at 31 March 2022 was above its holding value.

17. DEBTORS

	2022	2021
	£	£
Trade debtors	191,675	270,636
Other debtors	16,114	16,114
	207,789	286,750

18. CREDITORS: amounts falling due within one year

	2022	2021
	£	£
Bank loans and overdraft	-	58,424
Taxation (PAYE)	38,237	34,356
Other creditors and accruals	247,769	202,753
	286,006	295,533

19. ANALYSIS OF CHARITABLE FUNDS**Unrestricted funds**

	At 1 April 2021	Income	Expenditure	At 31 March 2022
	£	£	£	£
General funds	187,995	3,059,282	(3,048,371)	198,906

Restricted funds

	At 1 April 2021	Income	Expenditure	At 31 March 2022
	£	£	£	£
Building project fund	3,137,824	151,470	(151,470)	3,137,824
	3,137,824	151,470	(151,470)	3,137,824

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2022

20. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds £	Restricted Funds £	Total Funds 2022 £
Tangible assets	9,013	3,137,824	3,146,837
Investments	8,000	-	8,000
Net Current Assets	181,893	-	181,893
Net assets	<u>198,906</u>	<u>3,137,824</u>	<u>3,336,730</u>

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £
Tangible assets	71,506	3,137,824	3,209,330
Investments	8,000	-	8,000
Net Current Assets	108,489	-	108,489
Net assets	<u>187,995</u>	<u>3,137,824</u>	<u>3,325,819</u>

21. COMPANY LIMITED BY GUARANTEE

Every Member of the Charity has undertaken to pay such an amount as may be required not exceeding £1 towards the Charity's assets if the Charity should be wound up.

SERVICE TO THE AGED

England & Wales - Charity number 1001916

Accounts

COMPANY REGISTRATION NUMBER: 2580196

CHARITY REGISTRATION NUMBER: 1001916

SERVICE TO THE AGED
Company Limited by Guarantee
FINANCIAL STATEMENTS
31 MARCH 2021

COHEN ARNOLD
Chartered accountant & statutory auditor
New Burlington House
1075 Finchley Road
LONDON
NW11 0PU

**SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021**

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Statement of cash flows	11
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SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
YEAR ENDED 31 MARCH 2021

The trustees, who are also the directors for the purposes of company law, present their report and the financial statements of the charity for the year ended 31 March 2021.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered charity name	Service to the Aged
Charity registration number	1001916
Company registration number	2580196
Principal office and registered office	New Burlington House 1075 Finchley Road London NW11 0PU
The Trustees	Mr S I Freshwater (Honorary Treasurer) Mr B S E Freshwater Mr S J Goldberg (Joint Chairman) Mr A M Jacobs BEM (Joint Chairman) (Chair: Admissions Committee)
Company secretaries	Mr J S Southgate Mr M D E Bale
Auditor	Cohen Arnold Chartered accountant & statutory auditor New Burlington House 1075 Finchley Road London NW11 0PU

Events after the end of the reporting period

Particulars of events after the reporting date are detailed in note 23 to the financial statements.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Service to the Aged is a Company Limited by Guarantee not having a Share Capital. It is registered as a charity with the Charity Commission (Number 1001916).

Service to the Aged's governing instruments are its Memorandum and Articles of Association dated 5 February 1991.

Organisation

The day to day affairs of the Company are administered by a Management Committee, the joint Chairmen of which are Mr S.J. Goldberg and Mr A. M. Jacobs BEM. The Chairman of the Admissions Committee is Mr A. M. Jacobs BEM and the Chairman of the Governance Committee is Dr D. Noimark.

The Company is governed by its Governors, who are advised on the strategic direction and policy by an Executive, the joint Chairmen of which are Mr S.J. Goldberg and Mr A.M. Jacobs BEM. The Executive meets regularly and delegates the day to day operation of the organisation to a Management Committee. New members join the Management Committee at the invitation of the Executive and are chosen with a view to ensuring that it contains an appropriate balance of experience relevant to the operations of the charity. A number of other Sub-Committees operate and meet as necessary.

All Governors (Trustees) give of their time voluntarily and no benefit or expenses were paid in the year.

SAGE aims to make 60% of its accommodation available at all times to persons who cannot afford to pay the full fees charged.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
(continued)
YEAR ENDED 31 MARCH 2021

Organisation (Continued)

The Home is situated at 208 Golders Green Road, London NW11.

Risk Management

The Charity has assessed the major risks to which the Charity is exposed in particular those to the operations and finances of the Charity, and is satisfied the systems are in place to manage its exposure to those risks.

OBJECTIVES AND ACTIVITIES

Objects

SAGE is a Registered Charity (No. 1001916) and is constituted as a company limited by guarantee. Its objects and powers and other constitutional matters are set out in its Memorandum and Articles of Association and provide for the relief of the aged of the Jewish community and in particular for the provision of residential accommodation and nursing home facilities for such persons. The Charity operates under the name SAGE.

Aims

We confirm that we have complied with the duty in Section 4 of the Charities Act 2006 to have due regard to public benefit guidance published by the Charity Commission when reviewing the Charity's aims and objectives and in planning our future activities.

ACHIEVEMENTS AND PERFORMANCE

During the year, Sage continued to provide quality care to its residents. Upon inspection by CQC in July 2021, it was found to require improvement in the areas of safety and leadership. In respect of both, Management has agreed appropriate Action Plans with CQC to improve those specific areas. In addition, the Trustees have restructured the Senior Management Team (SMT). The trustees have created a new role of Director of Operations and Human Resources (who has considerable experience within the care home industry) and the existing Deputy Manager has been allocated more specific tasks in relation to her duties. These appointments have relieved the home manger from some of her more general duties allowing her to deal specifically with clinical issues and in particular resident safety. It should be emphasized that under the headings "Effective" "Caring" and "Responsive" the Home was found to be good.

Dealing more specifically with the appointment of the Director of Operations and Human Resources, her main responsibilities and priorities will be to create processes to enhance staff and residents wellbeing. She will work closely with the Home Manager in relation to all matters relating to staff and residents

In addition, we have appointed a Manager of Religious Affairs and Events and will assist the SMT in relation to all matters pertaining to the religious ethos of the home and general administration of recruitment.

The home did go through a fairly tumultuous time when Covid was at its peak and the stresses and strains within the home resulted in difficulties with staff relations and even strikes by a small percentage of staff. The SMT however coped well during the few strike days and the safety and care provided by Sage was never at any time compromised. The fact that resident numbers, during that period had fallen, whilst no member of staff was laid off, meant that Sage had sufficient personnel to cope. Since July 2021 with the relaxation of Covid rules, residential applications have increased considerably which has allowed the Trustees to reward all Sage's hard-working staff with a substantial wage increase such that no member of staff receives less than the London Minimum Wage. In addition, the Trustees have created a Staff Council with representatives from all sections of Sage's employees to allow the free flow of both critical and complimentary views in a creative and positive manner. All of these measures, together with the appointment of the new director specifically tasked to deal with human resources has resulted in much improved industrial relations and the atmosphere within Sage is a much happier one.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
(continued)
YEAR ENDED 31 MARCH 2021

ACHIEVEMENTS AND PERFORMANCE *(Continued)*

The financial results of the Company for the year ended 31 March 2021 are fully reflected in the attached Financial Statements together with the Notes thereon.

During the year under review and since the Balance Sheet date a number of residents unfortunately passed away as a result of Covid 19. As at 6 December 2021 there were twelve empty rooms although interest from potential residents has increased in recent weeks. It will take the charity some time to recover. Meanwhile, costs have been reduced dramatically.

FINANCIAL REVIEW

Achievements and Performance

During the year there was a decrease in income from fees and voluntary contributions by approximately £560,000 from £3,308,810 to £2,749,004. In the year under review Donations Received were £295,527 and the Charity received Government and Local Authority Grants of £187,000.

Reserves Policy

The Charity has of necessity to maintain Reserves in order to ensure that it is in a position to continue its activities at a level consistent with those which have been maintained in recent years and to cover contingencies.

The Restricted Reserves are £3.1m and are represented by amounts received by the Charity and reflected in the cost of the Nursing Home. The Unrestricted Reserves are in surplus by £187,995.

Future reserves will be made available for funding growth and development as well as ensuring that Funds are available to repay bank debt. The bank loan was repaid in full on 30 September 2021.

Investment Policy

Under the Memorandum and Articles of Association, the Company has the power to make investments which the Governors (Trustees) consider appropriate.

PLANS FOR THE FUTURE

The Governors (Trustees) plan to continue and enhance the objectives for which the Charity was established.

FIXED ASSETS

The movements in Fixed Assets are fully reflected in Note 15 to the Financial Statements.

The Company's freehold premises is included in the Balance Sheet at cost. This is fully disclosed in Note 15 to the Financial Statements.

The Governors (Trustees) are of the opinion that the present open market value of the Company's premises is at least equal to the amount at which it is included in the Financial Statements.

TRUSTEES' RESPONSIBILITIES STATEMENT

The trustees, who are also directors for the purposes of company law, are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the incoming resources and application of resources, including the income and expenditure, for that period.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTOR'S REPORT)
(continued)
YEAR ENDED 31 MARCH 2021

TRUSTEES' RESPONSIBILITIES STATEMENT *(Continued)*

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the applicable Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

AUDITOR

Each of the persons who is a trustee at the date of approval of this report confirms that:

- so far as they are aware, there is no relevant audit information of which the charity's auditor is unaware; and
- they have taken all steps that they ought to have taken as a trustee to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information.

The auditor is deemed to have been re-appointed in accordance with section 487 of the Companies Act 2006.

SMALL COMPANY PROVISIONS

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies exemption.

The trustees' annual report was approved on 22/12/2021 and signed on behalf of the board of trustees by:

DocuSigned by:

540207017B934FB...
Mr A M Jacobs BEM
Trustee

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED
YEAR ENDED 31 MARCH 2021

OPINION

We have audited the financial statements of Service to the Aged (the 'charity') for the year ended 31 March 2021 which comprise the statement of financial activities (including income and expenditure account), statement of financial position, statement of cash flows and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

CONCLUSIONS RELATING TO GOING CONCERN

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED (continued)
YEAR ENDED 31 MARCH 2021

CONCLUSIONS RELATING TO GOING CONCERN (Continued)

However, due to the current macro-economic impact of the Covid-19 pandemic and the higher level of uncertainty observed in the economy we cannot predict all future events or conditions. As subsequent events may result in outcomes that are inconsistent with judgements that were reasonable at the time they were made, the absence of reference to a material uncertainty in this auditor's report is not a guarantee that the charity will continue in operation.

EMPHASIS OF MATTER

We draw your attention to Note 23 of the Financial Statements, which discloses the uncertainty with regards to Events after the end of the Balance Sheet date in respect of Covid - 19 pandemic. Our opinion is not modified in respect of this matter.

OTHER INFORMATION

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

OPINIONS ON OTHER MATTERS PRESCRIBED BY THE COMPANIES ACT 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report has been prepared in accordance with applicable legal requirements.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED (*continued*)
YEAR ENDED 31 MARCH 2021

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION (Continued)

- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the Trustees Annual Report and from the requirement to prepare a strategic report.

RESPONSIBILITIES OF TRUSTEES

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SERVICE TO THE AGED *(continued)*
YEAR ENDED 31 MARCH 2021

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS
(Continued)

- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

DocuSigned by:

David Goldberg

BC6977A458CD499

DAVID GOLDBERG

(Senior Statutory Auditor)

For and on behalf of

Cohen Arnold

Chartered accountant & statutory auditor

New Burlington House
1075 Finchley Road
LONDON
NW11 0PU

Date: 22 December 2021

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
STATEMENT OF FINANCIAL ACTIVITIES
(INCLUDING INCOME AND EXPENDITURE ACCOUNT)
YEAR ENDED 31 MARCH 2021

		2021	2020
	Unrestricted funds	Restricted funds	Total funds
Note	£	£	£
Income and endowments			
Donations and legacies	5	295,527	-
Charitable activities	6	2,749,004	-
Investment income	7	421	-
Other income	8	54,264	132,843
Total income		<u>3,099,216</u>	<u>132,843</u>
Expenditure			
Expenditure on charitable activities:			
Provision of Residential and Nursing Care	9	(2,967,076)	(132,843)
Expenditure on raising funds	10	(2,339)	-
Total expenditure		<u>(2,969,415)</u>	<u>(132,843)</u>
Net income/(deficit) and net movement in funds		<u>129,801</u>	<u>-</u>
Reconciliation of funds			
Total funds brought forward		3,196,018	-
Total funds carried forward		<u>3,325,819</u>	<u>-</u>

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.


The notes on pages 12 to 21 form part of these financial statements.

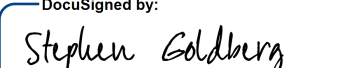
SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
STATEMENT OF FINANCIAL POSITION
31 MARCH 2021

		2021		2020
		£	£	£
Fixed assets				
Tangible fixed assets	15	3,209,330		3,288,403
Investments	16	8,000		8,000
		<u>3,217,330</u>		<u>3,296,403</u>
Current assets				
Debtors	17	286,750		334,468
Cash at bank and in hand		<u>117,272</u>		<u>3,576</u>
		404,022		338,044
Creditors: amounts falling due within one year	18	<u>(295,533)</u>		<u>(373,166)</u>
Net current assets/(liabilities)		<u>108,489</u>		<u>(35,122)</u>
Total assets less current liabilities		<u>3,325,819</u>		<u>3,261,281</u>
Creditors: amounts falling due after more than one year	19	-		(65,263)
Net Assets		<u><u>3,325,819</u></u>		<u><u>3,196,018</u></u>
Funds of the charity				
Restricted funds		3,137,824		3,137,824
Unrestricted funds		<u>187,995</u>		<u>58,194</u>
Total charity funds	20	<u><u>3,325,819</u></u>		<u><u>3,196,018</u></u>

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

These financial statements were approved by the board of trustees and authorised for issue on 22/12/2021, and are signed on behalf of the board by:

DocuSigned by:

 Mr A M Jacobs BEM
 Trustee

DocuSigned by:

 Mr S Goldberg
 Trustee

The notes on pages 12 to 21 form part of these financial statements.

**SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
STATEMENT OF CASH FLOWS
YEAR ENDED 31 MARCH 2021**

	2021	2020
	£	£
CASH FLOWS FROM OPERATING ACTIVITIES		
Net income / (deficit)	129,801	(53,334)
<i>Adjustments for:</i>		
Depreciation of tangible fixed assets	79,073	80,732
Other interest receivable and similar income	(421)	(584)
<i>Changes in:</i>		
Trade and other debtors	47,718	22,501
Trade and other creditors	(142,896)	(105,104)
Cash generated from operations	113,275	(55,789)
Interest received and similar income	421	584
Net cash from operating activities	113,696	(55,205)
Cash invested		
Capital Expenditure	-	(14,700)
	113,696	(69,905)
NET INCREASE/(DECREASE) IN CASH AND CASH EQUIVALENTS	113,696	(69,905)
CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR	3,576	73,481
CASH AND CASH EQUIVALENTS AT END OF YEAR	117,272	3,576

The notes on pages 12 to 21 form part of these financial statements.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021

1. GENERAL INFORMATION

The charity is a private company limited by guarantee, registered in England and Wales and a registered charity in England and Wales. The address of the registered office is New Burlington House, 1075 Finchley Road, London NW11 0PU.

2. STATEMENT OF COMPLIANCE

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011.

3. ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of certain financial assets and liabilities measured at fair value through income or expenditure.

The financial statements are prepared in sterling, which is the functional currency of the entity.

The charity meets the definition of a public benefit entity under FRS102.

Going concern

The outbreak of the Covid-19 has resulted in a downturn in the operations of the charity. The pandemic has had a negative impact on the UK economy as a whole, including on the charity's revenue and operations. These risks are beyond the control of the charity and represent uncertainty to the revenue and cash flow of the charity for the foreseeable future.

Notwithstanding the uncertainty, the financial statements have been prepared in accordance with the accounting principles appropriate to a going concern, as the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future by meeting its liabilities as they fall due, based on the net current asset position of the charity and available sources of finance.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The Trustees do not consider there are any critical judgements or sources of estimation uncertainty requiring disclosure beyond the accounting policies listed below.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2021

3. ACCOUNTING POLICIES *(continued)*

Incoming resources

These are included in the statement of financial activities (SOFA) when:
the charity becomes entitled to the resources;
it is probable the charity will receive the resources; and
the monetary value can be measured with sufficient reliability

Legacies are included in the statement of financial activities when the Charity is advised by the personal representative of an estate that payment will be made or property transferred imminently and the amount involved can be quantified.

Expenditure

Expenditure is charged on an accrual basis and allocated to the appropriate headings in the accounts.

The majority of costs are directly attributable to specific activities. Costs incurred in respect of the charitable activities include elements of staff costs and attributable support costs.

Support costs

Support costs are those costs which are common to all areas of the organisation. These are allocated across all areas of activity on the basis of the number of service users for each activity.

Governance costs

Governance costs are associated with the governance arrangements of the charity and relate to the general running of the charity. These costs include audit, legal advice for Trustees and costs associated with meeting constitutional and statutory requirements such as the cost of Trustee meetings and the preparation of the statutory accounts.

Resources Expended and the Basis of Apportioning Costs

Expenditure is included in the statement of financial activities when incurred and includes any attributable VAT which cannot be recovered.

Resources expended comprise the following:

- a. The cost of generating funds includes the salaries, direct costs and overheads associated with generating donated income and legacies.
- b. The costs of charitable activities comprise expenditure on residential and nursing care and the depreciation of those assets used for care purposes.
- c. Governance costs comprise those costs attributable directly to the legal procedures associated with compliance with statutory requirements.

The majority of costs are directly attributable to specific activities and any support costs have been apportioned between the above categories as described in Note 9.

Operating lease agreements

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight line basis over the period of the lease.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2021

3. ACCOUNTING POLICIES *(continued)*

Fixed assets

All fixed assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Freehold property (buildings only)	- 2% Straight line
Furniture, fixtures and fittings	- 20%
Equipment	- 20%
Motor vehicles	- 25%

Repairs and Replacements

The costs of repairs and replacements of buildings, equipment and furniture, fixtures and fittings and Uniforms are charged to the Income and Expenditure Account. Costs which, in the opinion of the Governors, represent an improvement to or upgrading of existing fixed assets are capitalised.

Building Project Fund

Donations received towards the capital projects being undertaken by the Charity are credited to a Building Project Fund.

Property Held for use by Charity

Property held for charitable use is stated at cost.

The Trustees are of the opinion that the Open Market Value of the property is at least equal to the amount at which it is included in the Financial Statements.

Listed Investments

Share-holdings acquired or donated are included at Market Value at the date of acquisition.

Fund Accounting

The general fund comprises those monies which may be used towards meeting the charitable objectives of the Charity and which may be applied at the discretion of the Trustees.

The designated funds are monies or assets set aside out of general funds and designated for specific purposes by the Trustees.

The restricted funds are monies raised for, and their use restricted to, a specific purpose, or donations subject to donor imposed conditions.

Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs, unless the arrangement constitutes a financing transaction, where it is recognised at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2021

3. ACCOUNTING POLICIES *(continued)*

Government grants

Government grants are recognised at the fair value of the asset received or receivable. Grants are not recognised until there is reasonable assurance that the company will comply with the conditions attaching to them and the grants will be received.

Government grants are recognised using the accrual model and the performance model.

Under the accrual model, government grants relating to revenue are recognised on a systematic basis over the periods in which the company recognises the related costs for which the grant is intended to compensate. Grants that are receivable as compensation for expenses or losses already incurred or for the purpose of giving immediate financial support to the entity with no future related costs are recognised in income in the period in which it becomes receivable.

Grants relating to assets are recognised in income on a systematic basis over the expected useful life of the asset. Where part of a grant relating to an asset is deferred, it is recognised as deferred income and not deducted from the carrying amount of the asset.

Under the performance model, where the grant does not impose specified future performance-related conditions on the recipient, it is recognised in income when the grant proceeds are received or receivable. Where the grant does impose specified future performance-related conditions on the recipient, it is recognised in income only when the performance-related conditions have been met. Where grants received are prior to satisfying the revenue recognition criteria, they are recognised as a liability.

4. LIMITED BY GUARANTEE

The charity is a company limited by guarantee and has no share capital. The liability of each trustee in the event of winding up is limited to £1.

5. DONATIONS AND LEGACIES

	Unrestricted Funds £	Total Funds 2021 £	Unrestricted Funds £	Total Funds 2020 £
Donations	295,527	295,527	142,197	142,197
Legacies	-	-	30,000	30,000
	<u>295,527</u>	<u>295,527</u>	<u>172,197</u>	<u>172,197</u>

6. CHARITABLE ACTIVITIES

	Unrestricted Funds £	Total Funds 2021 £	Unrestricted Funds £	Total Funds 2020 £
Fees and contributions receivable	<u>2,749,004</u>	<u>2,749,004</u>	<u>3,308,810</u>	<u>3,308,810</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2021

7. INVESTMENT INCOME

	Unrestricted Funds	Total Funds 2021	Unrestricted Funds	Total Funds 2020
	£	£	£	£
Income from listed investments	418	418	582	582
Interest receivable	3	3	2	2
	<u>421</u>	<u>421</u>	<u>584</u>	<u>584</u>

8. OTHER INCOME

	Unrestricted Funds	Restricted Funds	Total Funds 2021	Unrestricted Funds	Total Funds 2020
	£	£	£	£	£
Coronavirus Job Retention Scheme Grant	54,264	-	54,264	-	-
Local Authority Infection Control Fund	-	132,843	132,843	-	-
	<u>54,264</u>	<u>132,843</u>	<u>187,107</u>	<u>-</u>	<u>-</u>

9. PROVISION OF RESIDENTIAL & NURSING CARE

	Unrestricted Funds	Restricted Funds	Total Funds 2021	Unrestricted Funds	Total Funds 2020
	£	£	£	£	£
Provision of Residential and Nursing Care	2,967,076	132,843	3,099,919	3,532,725	3,532,725
	<u>2,967,076</u>	<u>132,843</u>	<u>3,099,919</u>	<u>3,532,725</u>	<u>3,532,725</u>

	Unrestricted Funds	Restricted Funds	Total Funds 2021	Unrestricted Funds	Total Funds 2020
	£	£	£	£	£
Staff costs	2,037,964	124,058	2,162,022	2,432,583	2,432,583
Catering and food	337,538	-	337,538	399,868	399,868
Premises day to day costs	375,669	-	375,669	428,150	428,150
Medical, care and welfare costs	117,472	8,785	126,257	163,985	163,985
Finance costs	2,392	-	2,392	4,983	4,983
Support costs (Note 11)	16,968	-	16,968	22,424	22,424
Depreciation	79,073	-	79,073	80,732	80,732
	<u>2,967,076</u>	<u>132,843</u>	<u>3,099,919</u>	<u>3,532,725</u>	<u>3,532,725</u>
Total for residential and nursing care	<u>2,967,076</u>	<u>132,843</u>	<u>3,099,919</u>	<u>3,532,725</u>	<u>3,532,725</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2021

9. PROVISION OF RESIDENTIAL & NURSING CARE *(Continued)*

Analysed between cost centres

	Operating Costs £	Establishment Costs £	Administrative Costs £	2021 Total £	2020 Total (Unrestricted) £
Staff Costs	1,805,787	76,462	279,773	2,162,022	2,432,583
Catering and Food	337,538	-	-	337,538	399,868
Premises Day to Day Costs	-	240,294	135,375	375,669	428,150
Medical, Care and Welfare Costs	61,864	64,393	-	126,257	163,985
Finance Costs	2,392	-	-	2,392	4,983
Support Costs (Note 11)	11,149	-	5,819	16,968	22,424
Depreciation	79,073	-	-	79,073	80,732
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
	2,297,803	381,149	420,967	3,099,919	3,532,725
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

Premises Day to Day Costs

	2021 Total £	2020 Total £
Establishment Costs		
Light and Heat	67,828	57,979
Insurance	34,360	23,439
Repairs, Refurbishments and Maintenance	120,953	205,729
Rates	17,153	17,616
	<hr/>	<hr/>
	£240,294	£304,763
	<hr/> <hr/>	<hr/> <hr/>

Administrative Costs

Telephone	4,187	4,625
Motor and Travel	5,163	5,694
Legal and Professional	75,401	51,616
Printing, Postage and Stationery	7,353	12,029
Licence and Registration Fees	8,792	8,878
General Expenses	8,252	15,370
Festival Expenses and Licences	13,277	13,780
Computer Running Costs	7,551	4,514
Bank Charges	5,399	6,881
	<hr/>	<hr/>
	£135,375	£123,387
	<hr/> <hr/>	<hr/> <hr/>
Grand Total	£375,669	£428,150
	<hr/> <hr/>	<hr/> <hr/>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2021

10. EXPENDITURE ON RAISING FUNDS

	Unrestricted Funds	Total Funds 2021	Unrestricted Funds	Total Funds 2020
	£	£	£	£
Fundraising costs	<u>2,339</u>	<u>2,339</u>	<u>2,200</u>	<u>2,200</u>

11. SUPPORT COSTS

	Unrestricted Funds	Total Funds 2021	Unrestricted Funds	Total Funds 2020
	£	£	£	£
Office costs	11,149	11,149	11,424	11,424
Audit fees	5,819	5,819	11,000	11,000
	<u>16,968</u>	<u>16,968</u>	<u>22,424</u>	<u>22,424</u>

Office Costs represent Professional Fees incurred on an actual basis paid to the Company's auditor in respect of other non-audit services (Payroll).

12. NET EXPENDITURE FOR THE YEAR

Net expenditure is stated after charging:

	2021	2020
	£	£
Staff costs	2,118,269	2,360,474
Auditors remuneration	5,819	11,000
Depreciation	79,073	80,732
Staff pension contributions	<u>38,077</u>	<u>41,370</u>

13. STAFF COSTS

	2021	2020
	£	£
Staff Costs during the Year were as follows:		
Wages and Salaries	1,919,270	2,134,980
Social Security Costs	160,922	184,124
Employer's pension	38,077	41,370
	<u>2,118,269</u>	<u>2,360,474</u>
Agency Staff, Recruitment and related costs	43,753	72,109
	<u>£2,162,022</u>	<u>£2,432,583</u>
Staff Costs by function were as follows:		
Residential and Nursing Care	<u>£2,162,022</u>	<u>£2,432,583</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2021

13. STAFF COSTS *(Continued)*

The average number of employees, excluding agency staff, analysed by function, was:

	2021	2020
Residential and Nursing Care Services	95	99
	95	99

14. TRUSTEE AND KEY MANAGEMENT REMUNERATION AND EXPENSES

There was no remuneration paid to the trustees. The charity did not meet any individual expenses incurred by the trustees for services provided to the charity. Remuneration paid to key management personnel totalled £178,412.

15. TANGIBLE FIXED ASSETS

	Freehold Land and buildings £	Furniture Fixtures & Fittings £	Equipment £	Motor Vehicles £	Total £
Cost					
At 1 April 2020 and At 31 March 2021	4,287,279	378,237	303,246	24,000	4,992,762
Depreciation					
At 1 April 2020	1,029,000	369,934	283,136	22,289	1,704,359
Charge for the year	73,500	1,516	3,673	384	79,073
At 31 March 2021	1,102,500	371,450	286,809	22,673	1,783,432
Carrying amount					
At 31 March 2021	3,184,779	6,787	16,437	1,327	3,209,330
At 31 March 2020	3,258,279	8,303	20,110	1,711	3,288,403

The Trustees are of the opinion that the open market value of the premises is at least equal to its carrying value in the accounts.

16. INVESTMENTS

Listed Investments

At 1 April 2020 and 31 March 2021	£8,000
	£8,000

The Listed Investments represent quoted shares donated to the Charity. The market value of the shares at 31 March 2021 was above its holding value.

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2021

17. DEBTORS

	2021	2020
	£	£
Trade debtors	270,636	316,454
Other debtors	16,114	18,014
	<u>286,750</u>	<u>334,468</u>

18. CREDITORS: amounts falling due within one year

	2021	2020
	£	£
Bank loans and overdraft	58,424	106,458
Taxation (PAYE)	34,356	40,756
Other creditors and accruals	202,753	225,952
	<u>295,533</u>	<u>373,166</u>

19. CREDITORS: amounts falling due after more than one year

	Interest Rate	2021	2020
		£	£
Mortgage Advance			
Amounts repayable within five years:			
Loan terminating in 2021	Libor + 1.5%	-	65,263
		<u>-</u>	<u>65,263</u>

20. ANALYSIS OF CHARITABLE FUNDS**Unrestricted funds**

	At 1 April 2020	Income	Expenditure	At 31 March 2021
	£	£	£	£
General funds	58,194	3,232,059	(3,102,258)	187,995
	<u>58,194</u>	<u>3,232,059</u>	<u>(3,102,258)</u>	<u>187,995</u>

Restricted funds

	At 1 April 2020	Income	Expenditure	At 31 March 2021
	£	£	£	£
Building project fund	3,137,824	-	-	3,137,824
	<u>3,137,824</u>	<u>-</u>	<u>-</u>	<u>3,137,824</u>

SERVICE TO THE AGED
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS *(continued)*
YEAR ENDED 31 MARCH 2021

21. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £
Tangible assets	71,506	3,137,824	3,209,330
Investments	8,000	-	8,000
Net Current Assets	108,489	-	108,489
Net assets	<u>187,995</u>	<u>3,137,824</u>	<u>3,325,819</u>

22. COMPANY LIMITED BY GUARANTEE

Every Member of the Charity has undertaken to pay such an amount as may be required not exceeding £1 towards the Charity's assets if the Charity should be wound up.

23. EVENTS AFTER THE END OF THE REPORTING PERIOD

The Covid-19 pandemic is expected to severely affect the wider macro economy and the specific market the charity operates in. It is possible that fee income will decline due to the pandemic and associated lockdown. The full financial effects cannot currently be quantified.

The accounts have been prepared on a going concern basis on the assumption of continued support from the charity's creditors and supporters and on the assumption that the Home will maintain the level of occupancy in the future and generate sufficient income to finance its debts. The charity was able to continue operating during the Covid-19 lockdown. The charity was able to cover the additional cost relating to the increased expenditure on personal protective equipment thanks to additional funding obtained for this purpose and has received significant donations since the Balance Sheet date.