

**REGISTERED COMPANY NUMBER: 02504171 (England & Wales)**  
**REGISTERED CHARITY NUMBER: 1000830**  
**HOMES ENGLAND REGISTERED PROVIDER NUMBER: 4738**

**Report of the Trustees and  
Financial Statements for the year ended 31st March 2025  
for**

**St Richard of Chichester Christian Care Association Ltd  
Known as "Stonepillow"**

Contents of the Financial Statements  
for the year ended 31st March 2025

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Legal and Administrative Information  
for the year ended 31st March 2025

<b>Vision</b> We will prevent all forms of homelessness.
<b>Mission Statement</b> STONEPILLOW will empower people at risk of and experiencing homelessness to restore their lives and achieve sustainable independence.

LEGAL AND ADMINISTRATIVE INFORMATION

**Constitution**

St Richard of Chichester Christian Care Association is a company limited by guarantee and a registered charity governed by its memorandum and articles of association. The company was incorporated on 21 May 1990 (company number 2504171) and was registered as a charity (number 1000830), as defined by the Charities Act, on 9th November 1990.

The company trading name is **STONEPILLOW**.

**Directors and Trustees**

The directors of the charitable company are its trustees for the purpose of charity law and throughout this report are collectively referred to as the trustees. Trustees are appointed at the AGM by the members in accordance with Article 35 or by the trustees under Article 36.

The trustees serving during the year and since the year end were as follows:

**Chair of Trustees**

Olivia Pinkney CBE QPM DL

**Vice Chair**

Anthony Fawcett

**Trustees**

Clare Apel	
David Coulthard	
Michael Cullen	Appointed 29 November 2023
Philip Day	
Mike Fry	Co-opted February 2025
Andrew Harrop	
Shelagh Legrave CBE DL	
Susan Newman	
Rebecca Randell	
Peter Stevens	
Roanne Weekes	Co-opted June 2025

**Chief Executive**

Hilary Bartle

**Company Secretary**

Tim O'Reilly

**Legal and Administrative Information**  
for the year ended 31st March 2025

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**LEGAL AND ADMINISTRATIVE INFORMATION**

**Principal and Registered Office**

39 Southgate  
Chichester  
West Sussex  
PO19 1DP

**Auditors**

Lewis Brownlee (Chichester) Limited  
Chartered Accountants and Registered Auditors  
Appledram Barns  
Chichester  
West Sussex  
PO20 7EQ

**Solicitors**

Bennett Griffin  
Eastgate Square  
10 Eastgate Square  
Chichester  
West Sussex  
PO19 1JH

**Bankers**

Barclays Bank plc  
74/75 East Street  
Chichester  
West Sussex  
PO19 1HT



**Report of the Chair  
for the year ended 31st March 2025**

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The 2025 Stonepillow annual report reflects all that the brilliant staff, volunteers and supporters have achieved, for and with our clients.

The world moves fast around us and we have demonstrated our consistent ability to operate in a manner which holds our clients as our guiding focus: we have a mature knowledge of our services; the needs which are to be met; the network of partnerships within which we operate, and the local context which flexes around us.

As we reflect upon our first year of our 2025-2028 Strategy, that clarity of thinking has helped the Board of Trustees in our decision making and I remain grateful for the energy, focus, experience and insight which each Trustee brings to our collective effort.

A significant focus for the Board has been to move our funding profile to one of greater self-sufficiency, relying less on funding from the public sector, which may have an uncertain future over the next few years. A considerable amount of work has taken place this year to shift our skills and capacity accordingly.

As a result, Stonepillow is on a firm footing and, whilst in a perfect world there would be no need to prevent homelessness and restore lives, we live in the world as it is and remain tirelessly committed to our clients and to each colleague who plays their part.

On behalf of the Board of Trustees, I would like to extend our heartfelt thanks to the executive team, staff, and volunteers who have worked tirelessly throughout the year to ensure that our mission—preventing and relieving homelessness, and restoring the lives of our clients—remains at the heart of everything they do.

*Olivia Pinkney CBE QPM DL*

**Chief Executive Report**  
**for the year ended 31st March 2025**

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I am proud to present Stonepillow's 2025 Annual Report, which reflects a year of meaningful progress, resilience, and renewed ambition. A key milestone this year was the launch of our new three-year strategy—**Ambitions for the Future 2025–2028**—unveiled at our AGM in November 2024. This strategy sets out a bold vision, clear priorities, and a purposeful direction to guide our work through to 2028.

In 2024/25, we supported over 1,000 individuals through safe accommodation, outreach, and tailored pathways to independence. We enhanced our trauma-informed models of support and strengthened our digital tools to improve engagement, accessibility, and data insight—helping us better demonstrate outcomes and impact.

Our partnerships with local authorities, health services, and community organisations continued to grow, enabling more joined-up, person-centred support. We also deepened our commitment to sustainability. Restore, our social enterprise, remains a leader in circular economy practices—diverting over 400 tonnes of goods from landfill each year while delivering social value through training and volunteering opportunities.

Despite these achievements, the year brought significant challenges. Rising demand, funding pressures, and the ongoing cost-of-living crisis placed considerable strain on our services. Yet, thanks to the unwavering dedication of our staff, volunteers—who contributed over **22,000 hours**—and supporters, we continued to deliver high-quality, compassionate services.

We also strengthened our '**Client Voice**' programme, ensuring that those with lived experience are at the heart of shaping our services. Through co-production and increased volunteering, clients are helping to drive change and improve outcomes across our organisation and more widely across wider health, social care, criminal justice and housing system.

Looking ahead, our strategy focuses on prevention, innovation, and advocacy—ensuring Stonepillow remains a catalyst for change. We are committed to transparency, continuous learning, and working collaboratively to tackle the root causes of homelessness.

Thank you to everyone who has supported us this year. Your belief in our mission enables us to build hope, restore dignity, and create lasting pathways to a better future.

*Hilary Bartle, CEO of Stonepillow*



**Report of the Trustees  
for the year ended 31st March 2025**

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The trustees are pleased to present their report together with the financial statements for the year ended 31st March 2025.

Legal and administrative information set out on pages 1 and 2 forms part of this report. The financial statements have been prepared in accordance with applicable accounting standards including Financial Standard 102. The Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), the Statement of Recommended Practice for Social Housing Providers 2018, and with the Accounting Direction for Private Registered Providers of Social Housing in England 2022.

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

St. Richard of Chichester Christian Care Association (Stonepillow) is a company limited by guarantee. The members of the company appoint trustees at the AGM with one third of the existing Trustee Board coming up for reappointment each year. The number of trustees is flexible. The Trustee Board may co-opt new trustees during the year, but such people have to present themselves for appointment by the members at the next AGM. Trustees elect their own officers annually and appoint a Company Secretary. There are written statements outlining the roles and responsibilities of the Chair of the Trustee Board and of individual trustees, standing orders governing Trustee Board procedures and a Trustee Code of Conduct. All members of the board give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in note 6 of the accounts. There is a formal induction process for new trustees which aims to provide them with an understanding of the organisation and Trustees are encouraged to undertake any training course relevant to the performance of their duties.

The trustees have joint corporate responsibility for all the activities of Stonepillow but, apart from the statutory obligations that fall directly upon them as a Board, exercise much of that responsibility through controlled delegation. This involves setting policies, arranging for them to be carried out with agreed resources and then monitoring operational and financial performance. Implementation of agreed policies involving day-by-day management of the staff and the work of Stonepillow is the responsibility of the Chief Executive, appointed by the trustees and answerable to them. Long-term strategic development and the yearly update of the Business Plan are discussed jointly by the Trustee Board and the Chief Executive. There is a joint commitment between the Trustee Board and the Chief Executive to carry out the agreed Business Plan. Implementation of project and service development set out in the Business plan is primarily the responsibility of the Chief Executive, monitored through regular progress reports. A Finance and Internal Audit committee acts on behalf of the Board in relation to the regular monitoring of the Association's finances and the preliminary appraisal of other financial matters, including internal procedures. Other sub committees are in place for Services, People and Fundraising and Communications. These committees are led by Trustees and provide scrutiny and oversight, including ensuring alignment to the strategic ambitions of Stonepillow, working with the Executive team.

The trustees confirm that they have complied with their duty under section 4 of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission in deciding what activities the charity should undertake.

**Risk management**

The charity's activities are subject to a variety of regulations and legal compliance. By applying appropriate governance and management structures, risk is adequately managed. The Board of Trustees acknowledges its ultimate responsibility for monitoring and reviewing the risks Stonepillow faces through a risk register which is scrutinised and updated by the Finance & Audit Committee on behalf of the trustees. The CEO and the management team are responsible for implementing all practical measures that can be taken to reduce or eliminate the risks identified at that time. The system of internal control is designed to provide reasonable assurance that key business objectives will be achieved, and the charity's assets safeguarded.

Stonepillow identifies the key risks, the likelihood of those risks occurring, their potential impact and the actions being taken to reduce and mitigate the risks. Risks are prioritised using a consistent scoring system.

**Report of the Trustees**  
**for the year ended 31st March 2025**

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**STRUCTURE, GOVERNANCE AND MANAGEMENT**
**Risk management**

Key	
E	Extreme risk, immediate action. Escalate as an issue.
H	High risk, action should be taken to compensate.
M	Moderate risk, action should be taken to monitor.
L	Low risk, routine acceptance of risk.

STONEPILLOW RISK REGISTER		IMPACT	MITIGATION
<b>Governance</b>			
1	The charity lacks direction, strategy and forward planning.	E	H
2	Board of Trustees fail to have the right skills, knowledge and understanding of the governance structures in place, preventing effective accountability and oversight of regulatory obligations which include the Care Quality Commission (CQC) and Charity Commission.	H	L
3	Inadequate or inaccurate information is reported to Trustees, resulting in poor quality decision making.	H	M
4	Negative PR and/or media coverage.	E	M
5	Failure to achieve a satisfactory compliance rating following a CGC inspection	E	H
<b>Financial</b>			
6	Finance and resources dependent upon a limited number of contracts.	E	H
7	Poor contract delivery and service provision.	H	M
8	Inaccurate financial reporting and ineffective budgetary control.	H	M
9	Failure to deliver on fundraising ambitions due to lack of coherent fundraising strategy and loss of community commitment.	H	H
<b>Operational</b>			
10	Lack of clear management structure, leading to uncertainty amongst staff of roles and duties.	H	M
11	Failure to adhere to Health and Safety regulations, policies and regulatory requirements. Poor security of staff, arising from lack of knowledge of procedures and policies. Action being taken without proper authority, caused by lack of induction/training.	E	E
12	Failure to adhere to regulatory framework of CQC.	H	M
13	Employment issues arising from a failure to follow effective policies and procedures to regulate staff and volunteers' activities. Lack of managerial oversight and monitoring of work, conduct and performance. Non-compliance by staff and volunteers with CQC requirements, H&S legislation and regulations.	E	H
14	Poor disaster recovery and business continuity planning, leading to computer system failures or loss of data, the destruction of property, equipment, records through fire, flood or similar damage.	H	M
15	Failure to comply with GDPR requirements for clients, staff and donors.	H	L
16	Nationwide Pandemic.	E	H
17	Cyber Security.	E	H
18	Government legislative and policy changes.	E	E
19	Recruitment & Retention.	E	E
20	Insurance Cover Inadequate.	E	M

**Remuneration policy**

Salaries are reviewed on an annual basis and bench marked against the National Joint Council (NJC) scales. There is no commitment to match the latest scale value, increases are only applied after consideration of financial viability.



## ACHIEVEMENTS AND PERFORMANCE

### About Stonepillow. Who we are and What we do.

#### Stonepillow: Preventing Homelessness, Restoring Lives

Stonepillow is a compassionate and community-driven charity based in West Sussex, dedicated to supporting people who are homeless or at risk of homelessness. Since its founding in 1989, Stonepillow has worked tirelessly to provide safe accommodation, essential services, and long-term pathways to independence.

We offer a holistic range of support, including a range of proactive prevention services, emergency day provision, recovery services, and supported housing. Our team works closely with individuals to address the root causes of homelessness—whether it's mental health, addiction, or financial hardship—and empowers them to rebuild their lives with dignity and purpose.

Through innovation, collaboration, and unwavering commitment, Stonepillow continues to be a lifeline for those in crisis, helping them move from homelessness to hope.

#### Introduction

Across England, homelessness is reaching critical levels. According to the Financial Times (17 May 2024), the number of households living in temporary accommodation more than doubled between 2020 and 2023—from 48,000 to 112,000. The highest figure since records began. Rough sleeping has also surged, with an estimated 4,677 people sleeping rough on a single night in Autumn 2024, increasing 20% since 2023 (Ministry of Housing, Communities and Local Government – Rough Sleeping Snapshot in England: autumn 2024). These figures reflect a deepening crisis driven by the cost-of-living pressures, rising rents, and a chronic shortage of affordable housing.

In this challenging landscape, Stonepillow continues to be a vital lifeline. On any given night, we can provide a safe place to sleep for up to 124 people. Over the past year, we have supported more than 1,000 individuals—each with their own story, their own challenges, and their own path to recovery. Our work spans open access day hub services, hostel and longer term supported accommodation, outreach, and specialist services, all designed to meet the often complex and interwoven needs of those we serve.

In 2025, the Trustees of Stonepillow proudly launched our new organisational strategy for 2025–2028 '**Ambitions for the Future**', setting a clear and ambitious direction for the years ahead. This strategy reaffirms our unwavering commitment to preventing homelessness and restoring lives and provides a focused framework to guide our work across all services. At its heart are key objectives designed to strengthen early intervention, enhance trauma-informed and psychologically informed care, expand access to sustainable housing, and empower individuals through recovery and empowerment. The strategy also places a strong emphasis on collaboration, innovation, and lived experience, ensuring that our services remain responsive, inclusive, and impactful. As we move forward, this strategic vision will shape every aspect of our operations, partnerships, and advocacy, helping us deliver meaningful change for those most at risk.

At the heart of our approach is a belief in individualised and collaborative wrap around support and care. We work closely with local and national partners to ensure that our clients can navigate the often-fragmented system of services with greater ease and dignity. Every journey is unique, and we are committed to walking alongside each person as they move towards independence and wellbeing.

**Report of the Trustees  
for the year ended 31st March 2025**

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## **ACHIEVEMENTS AND PERFORMANCE**

Our operations are guided by five core pillars:

- **Prevent** homelessness and rough sleeping through early intervention and planned transitions.
- **Relieve** immediate hardship by meeting basic needs and providing support in crisis to source emergency accommodation.
- **Recover** health, wellbeing, and independence through tailored casework, accommodation and support.
- **Resettle** individuals into sustainable housing solutions.
- **Restore** lives by equipping people with the skills and confidence to thrive independently and reconnect with their communities.

In the face of rising need, Stonepillow remains steadfast in its mission: to offer hope, dignity, and a pathway forward for those experiencing homelessness.

### **Strategic Influence**

As CEO, Hilary Bartle plays a pivotal role in shaping local and national responses to homelessness and systemic inequality. Through strategic leadership positions—including serving as the VCSE representative on the Changing Futures Executive Board, Chair of the Reducing Harm Steering Group for West Sussex, and active membership on the Mental Health Transformation Board and Safer West Sussex Partnership Board—Hilary brings deep sector knowledge and frontline insight to the heart of policy and system reform. These roles amplify the voices of staff and those with lived experience, helping to dismantle barriers, influence service design, and drive improvements that lead to more effective, compassionate and life-changing support.

### **Volunteers**

Volunteers are integral to Stonepillow. Their dedication, compassion, and generosity are woven into every aspect of our work. At the core of our volunteer culture is a deep commitment to equality—every individual, regardless of their role, is valued equally and treated with the same respect and appreciation.

Over the past year, **120 volunteers** have collectively contributed more than **22,000 hours** of their time. Their impact is felt across our shops, hubs, and hostels, where they help create welcoming, supportive environments for customers, supporters and those we serve.

Corporate volunteer teams have made a tangible difference by transforming our gardens and interior spaces, turning them into places of calm and dignity. Others have supported our fundraising efforts and food stores—braving the elements for bucket collections, assisting at events, collecting food donations from local retailers, and lending a hand with maintenance projects.

This year, we've also seen a growing number of our clients choosing to give back. Some volunteer while still receiving support, others return after moving on from our services. The volunteers with lived experience of homelessness bring unique insight and empathy to their roles—cooking meals at our hubs and hostels, mentoring peers, supporting skill-building activities, and helping in our Restore shops. Several have also shared their personal stories to foster greater understanding and compassion within the wider community.

Stonepillow simply could not do what it does without its volunteers. Their time, energy, and lived experience are not only invaluable, but they are also transformative.



**Report of the Trustees  
for the year ended 31st March 2025**

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## **ACHIEVEMENTS AND PERFORMANCE**

### **Lived Experience**

At Stonepillow, we believe that those who have experienced homelessness or housing insecurity firsthand are uniquely equipped to shape the services designed to support them. Their insights are not only powerful—they are essential to driving meaningful

Our commitment to embedding lived experience is reflected at every level of the organisation. We are proud to have two trustees who are former clients with lived experience serving on our board, ensuring that decision-making is informed by real-world understanding.

In October 2024, we created a dedicated role—**Community Inclusion Coordinator**—to strengthen this commitment. Since then, a group of individuals with lived experience has been established to ensure their voices are heard, amplified and their feedback actively informs service delivery, policy, and practice across Stonepillow and more widely across Sussex and the UK.

A key focus this year has been the collection of life stories, told in the clients' own words. Throughout 2025, we will be sharing these stories to foster empathy, deepen community understanding, and reach those who may be facing similar challenges. These narratives are a powerful reminder of the resilience of the human spirit—and of the importance of listening to those who have walked the path.

### **Being Trauma and Psychologically Informed**

At Stonepillow, we recognise that many of our clients have experienced complex trauma and face multiple disadvantages. A trauma-informed approach is therefore essential to our work. Over the past year, we have deepened our commitment to trauma-informed and psychologically informed practice across all services.

We have introduced private, low-stimulus rooms in each service to create safer, calmer environments. Enhancements to the safety and design of our hubs—aligned with trauma-informed principles—have led to a significant reduction in incidents by one third. Following a detailed audit, we have developed a strategic plan to improve our buildings in line with new standards for supported accommodation and psychologically informed environments.

These changes reflect our belief that restoring lives begins with safety, dignity, and trust—and that the physical and emotional environment plays a vital role in recovery.

### **Our People**

At the heart of Stonepillow's impact is a dedicated team of around 82 permanent staff, supported by a network of relief and agency colleagues. Their compassion, resilience, and unwavering commitment are the driving force behind everything we do. Whether working on the frontline, behind the scenes, or in partnership with others, our staff consistently go above and beyond to support those facing homelessness and complex challenges.

This year, we have seen extraordinary examples of teamwork, innovation, and care—often in the face of increasing demand and complexity. We are proud to celebrate their achievements and deeply value the professionalism and empathy they bring to their roles every day. Their work not only changes lives—it restores hope.

Over the past year, we have actively listened to our teams and taken meaningful steps to support their wellbeing, foster collaboration, and reduce staff turnover.

Key developments include:

- Consultation on rota patterns in hostels to better support work-life balance.
- A centrally led induction programme, complete with a comprehensive guide and induction pack, alongside mandatory training for all staff.
- Ongoing training in de-escalation, professional boundaries, trauma-informed care, risk assessment, and suicide awareness and prevention.
- Structured and prioritised supervision sessions, which have seen marked improvements in quality and consistency.
- The launch of an Effective Practice Group, bringing together staff from all levels to co-design service-wide improvements. This includes enhanced welfare checks, incident response protocols, lone working policies and devices, and a thorough review of our risk assessment processes.

These initiatives reflect our commitment to investing in our people, ensuring they feel supported, equipped, and empowered to deliver the highest standard of care.

**Report of the Trustees  
for the year ended 31st March 2025**

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## **ACHIEVEMENTS AND PERFORMANCE**

### **Our Adult Service Offer**

#### **Day Hubs - Chichester and Bognor Regis**

Our **Day Hubs** are vital access points for individuals who are rough sleeping, homeless, or living in temporary accommodation. They provide a safe and welcoming space where people can access hot meals, drinks, showers, laundry facilities, GP services, and referrals to accommodation and specialist support.

Regular services and groups include:

- Domestic abuse support
- Narcotics Anonymous and Alcoholics Anonymous
- Change Grow Live (CGL)
- Confide Counselling
- Samaritans
- Hepatitis C Trust clinics
- Monthly visits from Haircuts for Homeless

In Chichester, we've introduced art, music and IT groups, offering creative and practical engagement opportunities.

Our hubs also operate the Severe Weather Emergency Provision (SWEP) in partnership with Chichester and Arun District Councils. When temperatures drop below zero for three consecutive nights, we provide emergency overnight accommodation. In winter 2024/25, SWEP was activated 47 times, supporting 81 individuals with warmth, food, and safety—often serving as a first step into wider support.

#### **Pathways Home**

Commissioned by Chichester District Council, our Pathways Home team supports households at risk of eviction due to rent arrears, mortgage difficulties, or debt—often linked to the cost-of-living crisis. Over the past year, the team helped 52 households, 30 were still being supported at the end of the year while 15 had maintained their tenancies or were rehoused into more suitable homes.

#### **Bognor Resource Hub**

Our Resource Hub offers a flexible space for small group activities focused on health, wellbeing, and recovery. Services include:

- GP appointments
- IT access
- Confidential 1:1 counselling offer

In 2024/25, we delivered:

- Art classes
- Domestic abuse support
- Education, training, and employment sessions
- Support for non-English speakers

We are also working with the Creating Future Opportunities (CFO) programme to support individuals managed by the probation service. With over 2,000 visits last year, we are expanding the hub's reach by integrating it more closely with our community outreach team.



**Report of the Trustees  
for the year ended 31st March 2025**

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**ACHIEVEMENTS AND PERFORMANCE**

**Rough Sleeper Initiative (RSI)**

Funded by the Department for Levelling Up, Housing and Communities, our RSI team provides person-centred support to individuals who are rough sleeping or at risk of homelessness due to complex needs. In the past year, the team supported **177 individuals** across Chichester and Arun, helping them access housing, mental health and substance misuse services, and maintain existing tenancies.

**Accommodation for Ex-Offenders (AFE0)**

Our AFE0 team works closely with the Probation Service and private landlords to support prison leavers. Staff attend a weekly hub at **HMP Ford**, offering assessments, housing plans, and support with mental health, substance use, budgeting, and employment.

In 2024/25, we supported **180 individuals**:

- **58** secured tenancies
- **32** accessed temporary accommodation
- **13** reconnected with friends or family

This work is critical in reducing both rough sleeping and reoffending.

**Integrated Health Team**

The number of clients with co-occurring mental health and substance misuse issues has grown from 39 to 146 over the past four years. Our Integrated Health Team provides tailored support for this group, helping them to engage with appropriate services.

We also have a Hospital Liaison Officer, recognising that being discharged from hospital into homelessness is a high-risk event. This role ensures smoother transitions and better outcomes for vulnerable individuals.

**Accommodation Services**

**24-Hour Hostels – Chichester and Bognor Regis**

Our two hostels offer **27 beds** and provide a safe, stable environment for individuals with complex needs, including substance use, mental health challenges, and offending histories. In the past year, **75 individuals** accessed this accommodation, each supported by a dedicated keyworker to build stability and plan for the future.

**Supported Accommodation**

In 2024/25 our supported accommodation service, where clients can remain a tenant for up to two years, provided 84 clients with wraparound support.

**Hicks' House** offers 12 self-contained studios. It supported 21 clients with multiple and complex needs.

We also expanded our number of move-on properties from 10 to **11**, to respond to demand/need in Bognor Regis, now accommodating **48 clients** across Chichester, Bognor Regis, and Barnham. These properties range from single self-contained flats to 9-bed shared houses. In 2024/25 we supported 73 clients across these sites.

**Report of the Trustees  
for the year ended 31st March 2025**

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**ACHIEVEMENTS AND PERFORMANCE**

We also have a specialist women's therapeutic project for survivors of domestic abuse who have multiple and compound needs.

In 2024-25, of the 11 clients supported, one client successfully transitioned into an independent tenancy and two moved into supported housing which provided more independence, assisting their transition to an independent tenancy.

Clients who live in all our supported accommodation receive help with:

- Tenancy and licence management
- Budgeting and financial planning
- Employment, training, and volunteering
- Community engagement

**Recovery Service**

Our Recovery Service in Bognor Regis is the only CQC-registered, abstinence based residential programme in West Sussex. With 12 beds, it supports individuals in recovery from substance misuse through structured group work, volunteering, education, and creative activities, including a popular art room created by a former client. This programme offers support for a period of 6 to 12 months.

We also operate three move-on houses, offering continued support as clients progress toward independence. Clients can be accommodated and supported here for up to two years.

In 2024/25:

- 16 clients moved on and sustained positive housing and abstinence outcomes during the year.

**Stonepillow's Young Persons Service offer**

National data shows that one in four people experiencing homelessness has spent time in care. At Stonepillow, we are committed to changing this trajectory by providing holistic, trauma-informed support for young people aged 16–25. Our approach is rooted in personalised assessment, wraparound care, and strong partnerships with services such as Child and Adolescent Mental Health Services (CAMHS), Change Grow Live (CGL), and other key providers.

We operate two supported accommodation services in Chichester for older looked-after children and care leavers aged 16–17, commissioned by West Sussex County Council (WSCC). One service supports young people with high needs, while the other is tailored for those requiring moderate support.

We are proud that over 74% of the young people we supported in 2024/25 engaged in education, training, or employment (ETE). For those not currently in ETE, we provided person-centred support to help them identify meaningful goals and take steps toward positive outcomes. Among those able to work, 65% are now in paid employment, a testament to their resilience and the tailored support they received.

In Littlehampton, we run a dedicated service for unaccompanied asylum-seeking children (UASC) aged 18–25, also on behalf of WSCC. This facility can accommodate up to five individuals. Over the past year, five UASC clients successfully transitioned into secure accommodation. Our team supports them in settling into the community, accessing education, and developing essential life skills such as budgeting and tenancy sustainment.

We maintain a close working relationship with the WSCC Care Leavers Advisory Board (CLAB), co-delivering training and events that ensure young people's voices are heard and valued—an ongoing priority for both Stonepillow and CLAB.

In 2024, we launched TempFest, a celebration bringing together all three of our young people's services. The event fostered connection and community through games, barbecues, and shared experiences, helping young people and staff build stronger relationships.

Stonepillow's commitment to young people is also reflected at a strategic level. Our CEO, Hilary Bartle, sits on the Children First Board for West Sussex and the Pan-Sussex Children and Young People's Board of the Integrated Care Board (ICB), ensuring that the voices and needs of vulnerable young people are represented in regional decision-making.



**Report of the Trustees  
for the year ended 31st March 2025**

**ACHIEVEMENTS AND PERFORMANCE**

**Data and Information**

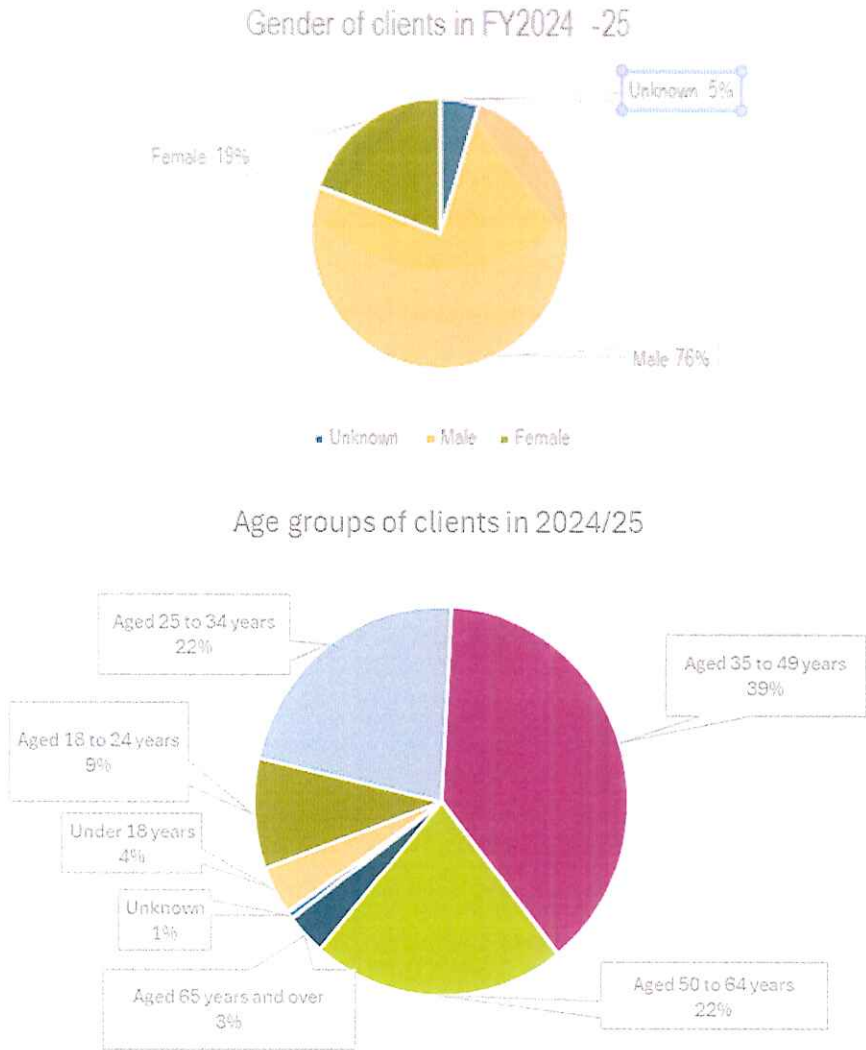
Stonepillow supports around 1,000 individuals annually through a range of services tailored to those most at risk—from rough sleepers and people in temporary accommodation to those facing the loss of their home. Many clients engage with multiple services throughout the year, ensuring they receive the wraparound support needed to progress toward independent or supported living.

Project/service provided for our community	FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25	Primary focus of support
Clients supported by our charity, Stonepillow	954	1113	1094	1072	Homelessness, preventions and intervention
Community Outreach clients	325	392	376	346	Helping those in the local community, (RSI, AfEO, DD, Housing First)
RSI & DD	301	295	225	177	Rough Sleepers
Accommodation for Ex-Offenders (AfEO)	30	110	158	180	Offenders without accommodation support upon release to find a tenancy and reduce re-offending
Housing First	23	19	21	13	The revolving clients
Integrated Homelessness & Mental Health (IHMh) clients	39	115	135	146	Integrated Homelessness & Mental Health, including substance use and compound needs
Substance Misuse & Well-being	1	32	80	71	Additional support for clients with substance misuse and mental health issues
IHMh Lead	14	62	29	20	Mental health one-to-one support
Changing Futures	0	10	30	24	For clients who experience three or more: homelessness, offending, substance misuse, domestic abuse, and mental ill health. One general specialist, one domestic abuse specialist
WSSC Specialist Workers	25	35	20	58	Clients with ARBI (alcohol related brain injury) and Hospital based work to reduce re-occurring hospital stays for individuals with substance use
Hubs (day service) clients	776	848	788	725	First point of contact for rough sleepers and others in critical housing need. Self or other stakeholder-referral for support, provision of hygiene facilities and providing food and sessions to improve health and wellbeing outcomes for all our clients
Supported Accommodation clients	125	142	152	125	Pathways Home to prevent loss of home and resettlement and provision of Supported Accommodation
Pathways Home Floating Support	47	64	61	52	For all clients at risk of losing their homes
Supported Accommodation	64	63	68	73	Provision of accommodation with support to enable clients to move on to private accommodation
Hicks House	17	20	32	21	Provision of self-contained units and support
Recovery Service	46	47	44	47	Abstinent focused accommodation and support
Hostels	81	70	88	75	Short-term accommodation with support, staffed 24/7
Young People's Service (YPS)	12	34	28	29	Accommodation for 16-17 years old with support, staffed 24/7 and for unaccompanied asylum-seeking children aged who are now 18-25 years old

Report of the Trustees  
for the year ended 31st March 2025

ACHIEVEMENTS AND PERFORMANCE

Stonepillow’s client demographics reflect national trends, with a high proportion of our clients being men aged 24 to 64—mirroring the national picture where men make up the majority of visible homelessness and rough sleeping. Women, while less represented in official counts, are significantly more likely to experience hidden homelessness, often staying in unsafe or informal settings to avoid the risks of sleeping rough. Change Grow Live. (2023). Women’s Rough Sleeping Census Report.



Clients experiencing homelessness and complex needs

People experiencing homelessness often face a range of interconnected challenges that extend beyond the absence of stable housing. These may include mental and physical health issues, trauma, substance use, and social isolation—factors that contribute to the complexity of their needs.

At Stonepillow, we actively monitor these overlapping challenges and provide wrap-around support to help clients engage with external services. Our approach recognises that homelessness is rarely the result of a single issue, and effective support must address the broader context of the client’s situation.

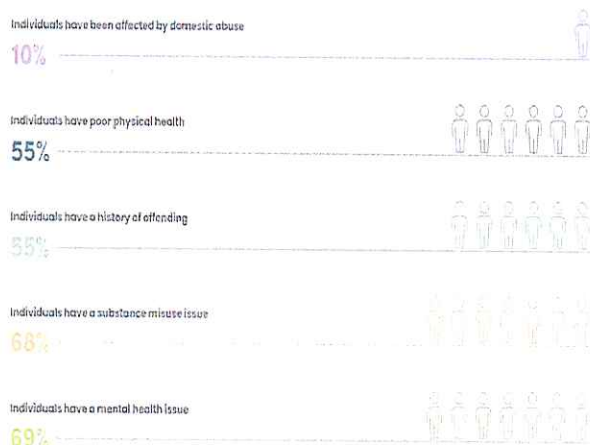
The key areas we track alongside homelessness include mental health difficulties, substance use, physical health conditions, experiences of domestic abuse and trauma and histories of offending.

A significant proportion of our clients present with multiple needs simultaneously. In fact, 32% of those we support have three or more of these complex needs at any one time.



Report of the Trustees  
for the year ended 31st March 2025

ACHIEVEMENTS AND PERFORMANCE



This data is based on a random sample of our client's data in 2024/25.

Client move-ons

	Invention or support project or service closed (move ons)				
	2021-2022	2022-2023	2023-24	2024-25	
Total number of positive move ons	352	375	376	567	Moved in to accommodation (off-street to private rent/returned home), our intervention complete, retained tenancy, engaging with external appropriate support, moved on/floated away (client's decision)
Total number of neutral move ons	264	376	386	123	Taken into custody, moved out of area, relinquished support/ abandoned accommodation, passed away
Total number of negative move ons	34	68	62	91	Evicted due to incurring significant debt on rent due or breaches of behaviour expectations, returned to sleeping rough, disengaged from support

Move on from Stonepillow accommodation services

Stonepillow's accommodation services provide clients with a safe, temporary home and dedicated key worker support to help them prepare for independent living. While move-ons to temporary accommodation rose from 49 to 63, this trend highlights the lack of affordable private and social housing availability.

	Stonepillow accommodated clients - move ons				
	2021-2022	2022-2023	2023-24	2024-25	
Number of accommodation units in Stonepillow	101	120	115	124	Supported accommodation, Recovery, Young Persons Service, Hostels units. Tenancies can last up to 2yrs in SP accommodation or even longer if no move on options are available to meet client needs
Private rental or owned occupied	13	12	8	10	Clients moved on from SP accommodation into private rental accommodation or owner-occupied accommodation
Social landlords	8	22	23	20	Clients moved on from SP accommodation into social landlord tenancies
Temporary accommodation	49	47	60	63	Moved on to alternative temporary accommodation either within Stonepillow or external provision
Friends or family	20	11	8	13	Staying with friends or family
Returned home	4	2	1	3	Returned home (improved relations)

**Report of the Trustees  
for the year ended 31st March 2025**

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**ACHIEVEMENTS AND PERFORMANCE**

**Fundraising and Income Generation 2024/25**

In 2024/25, Stonepillow raised a total of £672,611, a testament to the generosity of our supporters and the resilience of our fundraising efforts during a year of transition and renewal. Despite changes in key fundraising personnel, we maintained strong momentum—driven by the dedication of our team and the strength of our community relationships.

This year saw a renewed focus on community engagement, with a series of events that not only raised vital funds but also fostered solidarity with those facing homelessness. Highlights included the Stonepillow Fashion Show, Big Sleep Out, and our poignant Christmas campaign, *Invisible Struggles Require Visible Support*—each exceeding expectation. The Annual Stonepillow Football Tournament, hosted at Arun Sports Arena, welcomed 26 teams and showcased the power of community spirit in action.

We were proud to collaborate with local organisations and individuals who brought creativity and compassion to their fundraising efforts. Notable contributions included:

- The Dekker Trust's Southdown Soloist concert
- Andrew Cameron's 1:300,000 photo documentary, exhibited at Chichester Cathedral following the Big Sleep Out
- Student-led sleep outs at Oakwood and Seaford Colleges
- Our partnership with Newpark Cinema for Screen on the Green, which added a new dimension to our outreach and awareness

We are especially grateful to our corporate partners, including Barratt Homes, Knights Brown Construction, Martin Sewell Builders, Headload, and SMR Solicitors, whose support has been instrumental.

Over the past year, we've been fortunate to receive support from a wide range of organisations and individuals. These include The Rotary, West Wittering Beach Estate, The Windmill Theatre, Chichester Gala, Chichester Pride, Chichester Cathedral, Bonito Lounge Bognor Regis, Arun Sports Arena, The Regis School, Thyme and Chillies Restaurant, Chichester Festival Theatre, St. Paul's Church, the YAP Fernleigh Art Exhibition, Ford Prison, and Apollo Fire. Together, they've helped us host a variety of fundraising events in support of our cause.

Individual donations remained a cornerstone of our income, contributing over £130,000, while legacies provided £33,939, allowing us to carry forward the passion of our supporters to prevent homelessness and restore lives. Additional income from corporate and church donations, Gift Aid, and membership contributions also played a vital role.

We have successfully secured over £425,000 from grants for both restricted and unrestricted funding including trusts, foundations, and local authorities. Many of these funders have supported our work for several years, and their continued generosity sustains our essential services.

Notable funders such as The Henry Smith Foundation, The National Lottery, and Homes England supported key services including Housing First, women's projects, and supported accommodation.

This year also marked a turning point in our strategic approach to fundraising. With expert guidance from Andy Taylor-Whyte of The Inspiration Bureau, we undertook a comprehensive review of our fundraising model. As a result, we have restructured and strengthened our approach, and in 2025/26 we will formally launch our updated fundraising strategy, designed to align with and support the priorities of our new organisational strategy.

Our communications and engagement efforts have continued to grow, enabling us to reach wider audiences and strengthen our connection with supporters.

We've made significant progress in sharing our impact and activities with both existing and new audiences. Our LinkedIn following increased by 26%, from 1,137 to 1,143. Facebook saw an 8% growth, rising from 4,043 to 4,369 followers, while Instagram grew by 18%, from 1,632 to 1,937 followers.

One of our most successful social media posts this year was our winter campaign video, which garnered nearly 60,000 views and played a key role in raising £78,000 in donations.

Supporter email communications achieved an impressive average open rate of 42.6%—well above the non-profit sector average of 25.9%. We also increased our volunteer communications, sending 9 emails compared to 5 the previous year. Internally, our bi-weekly staff newsletter maintained a strong average open rate of 55.6%.

Report of the Trustees  
for the year ended 31st March 2025

ACHIEVEMENTS AND PERFORMANCE

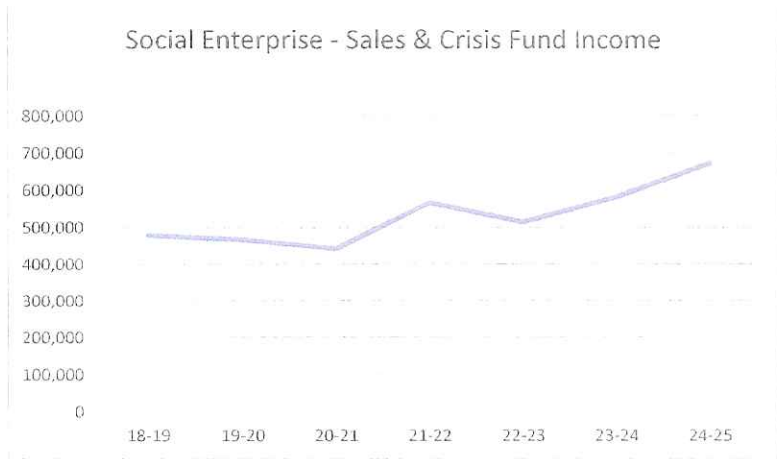
Restore - Social Enterprise

Restore continues to play a vital role in delivering Stonepillow’s mission. It serves as a dynamic social enterprise that:

- Provides supported volunteering, upskilling, and employment opportunities for our clients.
- Generates unrestricted income to help fund our core services.
- Acts as a bridge to the wider community, fostering engagement and support.
- Supports clients transitioning into independent living.

Growth and Impact

Restore has seen consistent growth year on year. With the opening of the new Restore Chichester shop and the separation of donation processing from retail operations, we have streamlined our systems, improved the donor experience, and increased Gift Aid contributions. These changes have significantly boosted income generation.



The enterprise operates through a dedicated team of paid staff and volunteers. Volunteers are integral to our operations—welcoming donations, managing collections, and delivering sold items using our two vans. In 2024–25, volunteers contributed over 20,000 hours to Restore. Many of these individuals come from diverse backgrounds, including those referred by the local Community, those seeking asylum who are unable to engage in paid work although highly skilled, Stonepillow Clients, Job Centre, community payback schemes, and Ford Open Prison. Restore offers them a valuable opportunity to build confidence, gain work experience, and reconnect with the community.

Supporting Independence and Crisis Response

Restore plays a crucial role in furnishing Stonepillow’s supported accommodation and helping clients establish independent homes. We also deliver crisis furniture packages on behalf of Arun, Chichester, and Worthing District/Borough Councils. These packages are provided to individuals and families in urgent need, as assessed by local authorities, helping them to recover from crisis and maintain stable housing.

Financial Performance 2024-25

- Shop & Online Sales: £525,216 (up from £485,356 in 2023–24)
- Crisis Grant Income: £145,417 (up from £95,503 in 2023–24)

Environmental Impact

Restore contributes significantly to environmental sustainability by recycling and reusing donated goods. In 2024–25, we diverted approximately 400 tonnes of items from landfill, aligning with our commitment to environmental responsibility and the core purpose of Restore: to increase Stonepillow’s unrestricted income while supporting people and the planet.



## FUTURE PLANS

### Our Mission Statement

Will empower people at risk of and experiencing homelessness to restore their lives and achieve sustainable independence.

### Our vision

We will prevent all forms of homelessness.

### In essence

Stonepillow Prevent Homelessness and Restore Lives

### Our Core Values

As an organisation, we are committed to:

- **Being client focused** - putting clients at the heart of what we do and engaging them to actively participate at all levels of the charity.
- **Working collaboratively** - working with clients, local communities, stakeholders and partners to reduce homelessness and end rough sleeping.
- **Valuing diversity** – in our clients, staff, volunteers, trustees and communities.
- **Innovation and quality** – delivering high-quality services which evidence value for money and positive outcomes of clients.
- **Being professional, respectful and kind** – when delivering services to our clients, when working with our communities and in our behaviour towards each other.

We've identified five strategic objectives that will guide our work over the next three years:

1. Prevent Homelessness
  - We aim to intervene earlier, working with partners to identify those at risk and provide timely, tailored support.
  - This includes expanding outreach, education, and tenancy sustainment services.
2. Provide Safe and Supportive Accommodation
  - We will continue to offer a range of accommodation options—from hostels to supported housing—ensuring they are trauma-informed, inclusive, and recovery-focused.
3. Empower People to Thrive
  - Beyond housing, we're committed to helping individuals rebuild their lives through access to mental health support, addiction recovery, skills training, and employment opportunities.
4. Strengthen Partnerships and Influence Change
  - We will work collaboratively with local authorities, health services, and community partners to influence policy and improve systems that impact those we support.
5. Build a Sustainable and Resilient Organisation
  - To ensure long-term impact, we're investing in our people, infrastructure, and income generation—embracing innovation and digital transformation where it adds value and building this into a sustainability model with the ambition to promote and achieve net zero by 2030.



**Report of the Trustees  
for the year ended 31st March 2025**

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**FINANCIAL REVIEW**

The financial result for the year was a deficit of £29,885 vs. the budgeted deficit of £131,539. The positive variance vs budget is due to a number of income streams outperforming budget e.g. Social Enterprise Sales, Trust Funds, Crisis Furniture Fund and Local Authority grants.

**Financial management policies**

The main financial management policies applied by the Charity are to:

- Enter each financial year with a balanced budget or sufficient cash in reserves to cover any projected deficiency.
- Monitor the monthly out-turn against that budget through detailed management accounts.
- Monitor the monthly cash flow position.
- Ensure that any new projects are adequately funded before being implemented.
- Ensure that any contract work makes an adequate contribution to the administrative and managerial overheads.
- Find replacement funding for grants before their cessation date.

**Policy on reserves**

The trustees have agreed that the minimum liquid reserves required is 2.5 months, if the calculation falls below this an action plan to address this situation must be put in place.

The unrestricted reserves of the Charity are held to meet deficiencies in the provision of services between one year and another and to even out cash flow variations within the year. Reserves may also be used to support activities which are inadequately funded on a temporary basis pending the receipt of fresh funding. The major financial risk faced by the Charity is disruption to its cash flow by a major funder, being unable to make payments when due. On 31st March 2025 our liquid reserves would cover 2.8 months' expenditure.

The reserves are calculated monthly by the management team and formally agreed on a quarterly basis by the trustees. Any adverse impact on the reserves will be notified to the trustees immediately.

**Asset Cover for funds**

Note 14 sets out an analysis of the assets attributable to the various funds and Note 15 a description of the restricted funds. The assets are sufficient to meet the charity's obligations on a fund-by-fund basis.

**Future Plans & Income Concerns**

A major contributing factor in the 2024/25 deficit is the continued difficulties in recruitment, causing increased recruitment costs and the need to utilise agency staff to cover vacancies and absences. The cost of agency staff is 1.8 times more per hour than our own staff. Agency costs during the financial year were £396,251, (2023-24 £335,985). Moving forward we are looking to work with a recruitment agency who will take on the management of our night staff cover. With the reduced hourly charge agreed, we envisage savings on the cost of staff cover.

Report of the Trustees  
for the year ended 31st March 2025

## FINANCIAL REVIEW

### Future Plans & Income Concerns

The financial impact of the cost-of-living crisis continues, some of this is caused by global conditions, such as the continued war in Ukraine. The government change has yet to bring clarity and makes for an uncertain financial future for both government income and our own income generation. Our concerns are: -

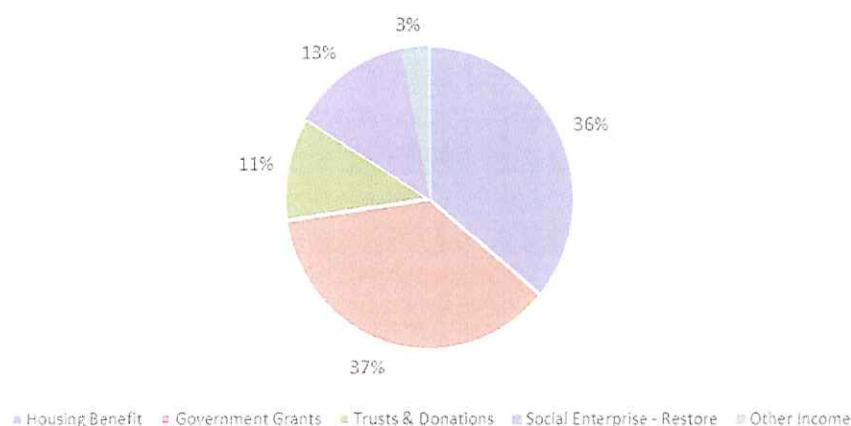
- Uncertainty of future government funding, grants could be reduced as the government looks to make savings, to help fund salary increases and absorb the impact of the rise in inflation in their expenditure.
- The impact of the National Insurance increase imposed by the government.
- The potential minimum wage increase, which for the last 4 years has been above the percentage increase and has been above our salary increase award.
- Recruitment and staff retention across all sectors is difficult. Competitive salaries, which are not helped by the high minimum wage increases, the impact on Stonepillow is the high cost and continued use of agency staff.
- Income from voluntary sectors will be harder to bring in. There is more demand on an individual's budget, plus competition from other organisations for grants and funding is likely to increase. To mitigate this Stonepillow has reviewed and strengthened our Funding Team.
- The impact of inflation increasing will result in higher expenditure. Energy, repair & maintenance and food costs are a concern.
- Housing Benefit – This is income stream remains a concern as it could be an area our government could again target. Should a cap be introduced a 25% decrease would amount to a reduction in income of £300,050 per annum. The Government are reviewing the structure / criteria for payments; it is not yet known whether this will impact us.

### Sources of Funds and their Deployment

Our principal funding sources in the year were as follows:

Housing Benefit	£1,852,120
Government Grants	£1,884,833
Trusts and Donations*	£565,448
Social Enterprise - Restore	£670,673
Other Income	£160,838
	<b>£5,133,912</b>

Source of Funds



\* Note: Trusts and Donations includes Fund Raising.

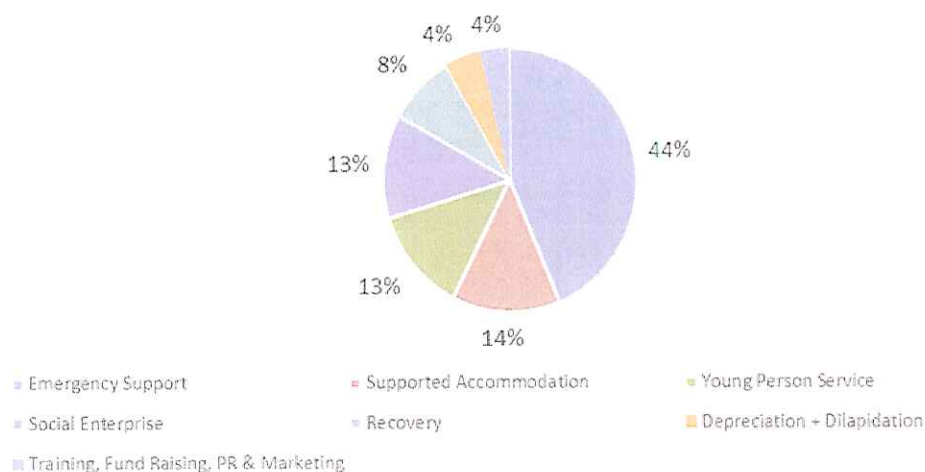
**Report of the Trustees  
for the year ended 31st March 2025**

**FINANCIAL REVIEW**

Our expenditure in support of our key objectives was as follows:

Emergency Support	£2,256,124
Supported Accommodation	£713,201
Young Person Service	£663,932
Social Enterprise	£660,225
Recovery	£443,775
Depreciation and dilapidations	£235,606
Training, Fundraising, PR & Marketing	£190,934
	<b>£5,163,797</b>

**Expenditure Deployment**



**Trusts and Grants support**

We gratefully acknowledge financial support received either in the year to 31 March 2025, or before or after the year but relating to our work for that year, from the following trusts, and foundations:

Trust or Business	Amount
Henry Smith Charity Trust	£100,460
The Sommer Charitable Trust	£100,000
The Henry Smith Foundation - Bognor Hub	£29,800
The National Lottery – Women’s project	£23,436
The National Lottery – Volunteer Coordinator	£19,495
Hyde Charitable Trust	£11,772
The Boltini Trust	£10,000
The Lennox Trust Company Ltd	£10,000
Chichester City Council	£5,000
The Patricia Routledge Foundation	£5,000
Voluntary Action Arun and Chichester – Sussex Resilience	£4,944
Centrepont – More Than A Roof	£3,600
The Friarsgate Trust	£3,000
St James’s Place Charitable Foundation	£2,500
The Arthur Williams Charitable Trust	£2,000
The David Fogwill Charitable Trust	£1,500
Grants under £1,000	£4,054
<b>Total</b>	<b>£336,561</b>



**Report of the Trustees  
for the year ended 31st March 2025**

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**STATEMENT OF TRUSTEES RESPONSIBILITIES**

The trustees (who are also the directors of St Richard of Chichester Christian Care Association for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the income and expenditure of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Registered Social Housing Providers SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

**DISCLOSURE TO AUDITORS**

Each of the trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditors are aware of such information.

**AUDITORS**

Lewis Brownlee (Chichester) Limited –are the appointed auditors to the company during the year. A resolution proposing that they be reappointed will be put to the Annual General Meeting.

This report has been prepared in accordance with the provisions relating to small companies within Part 15 of the Companies Act 2006.

Approved by the Trustees and signed on their behalf by:



Olivia Pinkney CBE QPM DL - Chair of Stonepillow Trustees

Date: *25<sup>th</sup> September 2025*

## **Opinion**

We have audited the financial statements of St Richard of Chichester Christian Care Association for the year ended 31st March 2025 on pages 25 to 36. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31st March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006 and the Accounting Direction for private registered providers of social housing in England 2019.

## **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

## **Other information**

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statement and or Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statement or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this information, we are required to report that fact. We have nothing to report in this regard.

## **Opinion on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

## **Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.



### **Responsibilities of Trustees**

As explained more fully in the Statement of Trustees Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

### **Our responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is listed below:

- Enquiry of management, those charged with governance and the entity's solicitors around actual and potential litigation and claims.
- Reviewing minutes of meetings of those charged with governance.
- Auditing the risk of management override of controls including through testing journal entries and other adjustments for appropriateness, and evaluating the business rationale of significant transactions outside the normal course of business.
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our Report of the Independent Auditors.

### **Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Sarah Alexander FCCA FCA (Senior Statutory Auditor)  
for and on behalf of Lewis Brownlee (Chichester) Limited  
Chartered Accountants and Registered Auditors  
Appledram Barns  
Birdham Road  
Chichester  
West Sussex  
PO20 7EQ

Date: 30.10.2025

**Statement of Comprehensive Income  
for the year ended 31st March 2025**

		2025	2024
	Notes	£	£
<b>Turnover</b>	2	5,119,614	4,749,699
Operating expenditure		(5,163,797)	(4,919,830)
<b>Operating (deficit)/surplus</b>	4	(44,183)	(170,131)
Interest receivable and similar income	5	14,298	7,682
<b>Total Comprehensive (Deficit)/Income for the year</b>		(29,885)	(162,449)

**Statement of Changes in Reserves**

	2025 Income and Expenditure Reserve	2024 Income and Expenditure Reserve
Balance at 1 April 2024	2,820,127	2,982,576
(Deficit) from Statement of Comprehensive Income	(29,885)	(162,449)
Transfers	-	-
Balance as at 31 March 2025	2,790,242	2,820,127

All income and expenditure arise from continuing activities.

The notes on pages 28 to 36 form part of these financial statements.

The financial statements were approved by the Board of Trustees and authorised for issue on 25 September 2025 and were signed on its behalf by:



Ms O Pinkney CBE QPM DL  
Trustee



Mr A C F Fawcett FCA  
Trustee

**St Richard of Chichester Christian Care Association Ltd**


**Statement of Financial Position  
as at 31st March 2025**


		2025	2024
	Notes	£	£
<b>FIXED ASSETS</b>			
Housing properties - depreciated cost	8	3,468,818	3,663,248
Other tangible assets	9	35,387	57,841
		<u>3,504,205</u>	<u>3,721,088</u>
<b>CURRENT ASSETS</b>			
Debtors	10	638,221	436,518
Cash at bank and in hand		1,212,860	1,113,064
		<u>1,851,081</u>	<u>1,549,582</u>
<b>CREDITORS</b>			
Amounts falling due within one year	11	(742,137)	(515,246)
<b>NET CURRENT ASSETS</b>		<u>1,108,944</u>	<u>1,034,336</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		4,613,149	4,755,425
<b>CREDITORS</b>			
Amounts falling due after more than one year	12	(1,822,907)	(1,935,298)
<b>NET ASSETS</b>		<u><u>2,790,242</u></u>	<u><u>2,820,127</u></u>
<b>RESERVES</b>			
<b>Unrestricted reserves</b>			
General reserve	15	1,264,376	1,211,382
Property reserve	15	1,525,866	1,608,745
Capital reserves	15	-	-
		<u>2,790,242</u>	<u>2,820,127</u>

The notes on pages 28 to 36 form part of these financial statements.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies.

The financial statements were approved by the Board of Trustees and authorised for issue on 25<sup>th</sup> September 2025 and were signed on its behalf by:

  
.....  
Ms O Pinkney CBE QPM DL  
Trustee

  
.....  
Mr A C F Fawcett FCA  
Trustee



**Cash Flow Statement  
for the Year Ended 31st March 2025**

	2025	2024
	£	£
<b>Cash flows from operating activities:</b>		
Cash generated from operations (see below)	100,220	282,352
<b>Net cash provided by operating activities</b>	100,220	282,352
<b>Cash flows from investing activities:</b>		
Purchase of tangible fixed assets	(14,722)	(14,662)
Interest received	14,298	7,682
<b>Net cash used in investing activities</b>	(424)	(6,980)
<b>Change in cash and cash equivalents in the reporting period</b>	99,796	275,372
<b>Cash and cash equivalents at the beginning of the reporting period</b>	1,113,064	837,692
<b>Cash and cash equivalents at the end of the reporting period</b>	1,212,860	1,113,064

**RECONCILIATION OF NET INCOME/(EXPENDITURE) TO NET CASH FLOW FROM OPERATING ACTIVITIES**

	2025	2024
	£	£
<b>Net (deficit)/income for the reporting period (as per the statement of comprehensive income)</b>	(29,885)	(162,449)
<b>Adjustments for:</b>		
Depreciation charges	231,606	245,305
Interest received	(14,298)	(7,682)
(Increase)/decrease in debtors	(201,703)	161,434
Increase in creditors	114,500	45,744
<b>Net cash provided by operating activities</b>	100,220	282,352

## 1. ACCOUNTING POLICIES

### Accounting convention

St Richard of Chichester Christian Care Association Ltd is a company limited by guarantee, incorporated in England and Wales, a registered charity and a private registered provider of social housing in the United Kingdom. The address of the registered office is given in the charity information on page 1 of these financial statements. The nature of the charity's operations and principal activities are detailed in the Trustees' Annual Report.

The charity constitutes a public benefit entity as defined by FRS 102.

The financial statements have been prepared in accordance with applicable accounting standards including Financial Reporting Standard 102 The Financial Reporting Standard Applicable in the UK and Republic of Ireland (FRS 102), the Statement of Recommended Practice for Social Housing Providers 2019, and with the Accounting Direction for Private Registered Providers of Social Housing in England 2022. The financial statements have been prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements are prepared in sterling, which is the functional currency of the charity, and rounded to the nearest £.

### Turnover

Turnover is accounted for in the statement of comprehensive income when the company becomes legally entitled to the income and the amount can be quantified with reasonable accuracy.

Grants receivable and local authority fees are credited to the statement of comprehensive income in the year for which they are due. Other voluntary income sources are credited to the statement of comprehensive income in the year in which the charity becomes legally entitled to the income.

### Operating costs

Operating costs are accounted for on an accruals basis and have been classified under headings that aggregate all costs relating to that category.

### Tangible fixed assets

Tangible fixed assets other than freehold land are stated at cost less depreciation. Depreciation is provided at rates calculated to write off the cost less estimated residual value of each asset over its useful economic life, as follows:

Housing properties	4% straight line
Fixtures, fittings and equipment	25% and 33.3% straight line

Assets costing less than £3,000 are written off to expenditure.

As the estimated useful economic life of the buildings are greater than 50 years, the trustees undertake an annual impairment review. They have concluded that no adjustment is required in the current accounting period.

### Social housing grant and deferred income

Social housing grants are grants made to the charity towards the cost of development of housing properties. They are repayable under certain circumstances but will normally be restricted to net proceeds of sale. Housing grants are recognised in the statement of comprehensive income over their estimated useful economic life of 25 years. Grants which have been received but have not been recognised as income are credited to deferred income.

Notes to the Financial Statements  
for the year ended 31st March 2025

1. ACCOUNTING POLICIES - continued

**Pension costs and other post-retirement benefits**

The company operates a defined contribution pension scheme. Contributions payable to the company's pension scheme are charged to the statement of comprehensive income in the period to which they relate.

**Operating lease commitments**

Rentals payable under operating leases are charged against the statement of comprehensive income on a straight line basis over the period of the lease.

**Taxation**

The charitable company is exempt from corporation tax on its charitable activities.

**Restricted Reserves**

Restricted Reserves are those reserves which are only expendable in accordance with the wishes of the funder or regulatory body. Restricted reserves include funds raised in response to a specific appeal. Revenue and expenditure cannot be directly set against restricted reserves but is taken through the statement of comprehensive income and then a transfer to restricted reserves is made as appropriate.

2. TURNOVER

	2025	2024
	£	£
Donations	420,508	414,570
Fundraising income	50,845	55,327
Housing benefit	1,852,120	1,656,206
Grants	2,053,711	1,947,850
Release of capital grant	70,674	70,674
Client contributions	80,598	84,538
Restore sales	525,216	485,356
Legacies	33,939	7,425
Other income	32,003	27,753
	<u>5,119,614</u>	<u>4,749,699</u>

3. ACCOMMODATION IN MANAGEMENT

	2025	2024
Number of units managed by the charity at the end of the year:		
Recovery Service	22	22
Hostels	55	61
Supported Accommodation	48	38
	<u>125</u>	<u>121</u>

Notes to the Financial Statements  
for the year ended 31st March 2025

4. OPERATING SURPLUS

Operating surplus is stated after charging/(crediting):	2025	2024
	£	£
Auditors' remuneration	8,700	7,900
Non-audit fees	4,021	6,515
Depreciation - housing properties	194,430	194,430
Depreciation - other tangible assets	37,176	50,875
	<u>          </u>	<u>          </u>

5. INTEREST RECEIVABLE AND SIMILAR INCOME

	2025	2024
	£	£
Deposit account interest	14,298	7,682
	<u>          </u>	<u>          </u>

6. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31st March 2025 nor for the year ended 31st March 2024.

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31st March 2025 nor for the year ended 31st March 2024.

7. STAFF COSTS

	2025	2024
	£	£
Wages and salaries	3,077,983	2,864,630
Social security costs	228,548	224,195
Other pension costs	101,894	90,952
	<u>          </u>	<u>          </u>
	<u>3,408,425</u>	<u>3,179,777</u>

The average monthly number of employees during the year was as follows:

	2025	2024
Project workers	67	75
Administration and publicity	15	16
	<u>          </u>	<u>          </u>
	<u>82</u>	<u>91</u>

One employee received emoluments in excess of £60,000 (2024 - one).

The total value of employee benefits received by key management personnel during the year was £299,031 (2024 - £319,121).

The Chief Executive is an ordinary member of the staff pension scheme, and no special terms apply. This is a workplace defined contribution scheme, whereby the individual contributes at least 5% and Stonepillow will contribute 5%.



Notes to the Financial Statements  
for the year ended 31st March 2025

8. TANGIBLE FIXED ASSETS - HOUSING PROPERTIES

	Freehold Housing Property 2025 £	Freehold Housing Property 2024 £
<b>COST</b>		
At 1st April 2024	4,860,762	4,846,100
Additions	-	14,662
Disposals	-	-
At 31st March 2025	4,860,762	4,860,762
<b>DEPRECIATION</b>		
At 1st April 2024	1,197,514	1,003,084
Charge for year	194,430	194,430
Depreciation on disposal	-	-
At 31st March 2025	1,391,944	1,197,514
<b>NET BOOK VALUE</b>		
At 31st March 2025	3,468,818	3,663,248
At 31st March 2024	3,663,248	3,843,016

9. TANGIBLE FIXED ASSETS - OTHER

	Fixtures & Fittings 2025 £	Fixtures & Fittings 2024 £
<b>COST</b>		
At 1st April 2024	441,580	441,580
Additions	14,722	-
Disposals	-	-
At 31st March 2025	456,302	441,580
<b>DEPRECIATION</b>		
At 1st April 2024	383,739	332,864
Charge for year	37,176	50,875
Depreciation on disposal	-	-
At 31st March 2025	420,915	383,739
<b>NET BOOK VALUE</b>		
At 31st March 2025	35,387	57,841
At 31st March 2024	57,841	108,716

10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025 £	2024 £
Trade debtors	166,052	115,665
Other debtors	105,285	74,040
Prepayments and accrued income	366,884	246,813
	638,221	436,518

Notes to the Financial Statements  
for the year ended 31st March 2025

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025	2024
	£	£
Bank loans	49,372	48,531
Social security and other taxes	51,477	52,488
Other creditors	65,910	43,619
Accruals, dilapidations and deferred income	575,378	370,608
	<u>742,137</u>	<u>515,246</u>

Included within the Accruals, dilapidations and deferred income figure of £575,378 (2024: £370,608) are grants due for release in 2025-26 amounting to £70,674 (2024: £70,674).

12. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	2025	2024
	£	£
Bank loans	677,542	719,259
Deferred income	1,145,365	1,216,039
	<u>1,822,907</u>	<u>1,935,298</u>

An analysis of the maturity of loans is given below:

	2025	2024
	£	£
Amounts falling due within one year on demand	<u>49,372</u>	<u>48,531</u>
Amounts falling due between one and two years	<u>52,088</u>	<u>51,175</u>
Amounts falling due between two and five years	<u>174,234</u>	<u>171,009</u>
Amounts falling due in more than five years	<u>451,220</u>	<u>497,075</u>

There is a legal charge over St Joseph's, Whyke Lane, Ellasdale Road and Westhampnett Road as security for the long term bank loan.

The bank loan on St Joseph's and Whyke Lane is payable by instalments at an interest rate of 5.85% per annum, with the final repayment date being December 2036.

During the year ended 31 March 2019 two new bank loans were taken out against the purchase and refurbishment of Ellasdale Road. The first bank loan is payable by instalments at an interest rate of 2.69%. The second bank loan is payable by instalments at an interest rate of 4.46%. The final repayment dates for these loans are both November 2034.

During the year ended 31 March 2023 a new bank loan was taken out against the purchase of Westhampnett Road. The bank loan is repayable by instalments at an interest rate of 4.83%. The final repayment date for this loan is November 2038.

Notes to the Financial Statements  
for the year ended 31st March 2025

## 13. DEFERRED INCOME

	2025	2024
	£	£
Brought forward	1,286,712	1,357,386
New grants	-	-
Release of capital grant	(70,674)	(70,674)
Carried forward	<u>1,216,038</u>	<u>1,286,712</u>

Deferred income represents social housing grants made to the charity towards the cost of development of housing properties, which are released to the income and expenditure account over their estimated useful lives.

## 14. ANALYSIS OF NET ASSETS BETWEEN RESERVES

	Unrestricted reserves	Restricted reserves	2025 Total reserves	2024 Total reserves
Fixed assets	3,504,205	-	3,504,205	3,721,089
Current assets	1,851,081	-	1,851,081	1,549,582
Current liabilities	(742,137)	-	(742,137)	(515,246)
Long term liabilities	(1,822,907)	-	(1,822,907)	(1,935,298)
	<u>2,790,242</u>	<u>-</u>	<u>2,790,242</u>	<u>2,820,127</u>

## 15. RESERVES

	At 1.4.24 £	Surplus/ (deficit) £	Transfers £	At 31.3.25 £
<b>Unrestricted reserves</b>				
General reserve	1,211,382	(29,885)	82,879	1,264,376
Property reserve	1,608,745	-	(82,879)	1,525,866
Designated Capital reserve	-	-	-	-
	<u>2,820,127</u>	<u>(29,885)</u>	<u>-</u>	<u>2,790,242</u>
<b>Restricted reserves</b>				
Chichester Hub (Old Glassworks)	-	-	-	-
Bognor Regis Hub (Glenlogie)	-	-	-	-
Recovery Service (Sands + Move-on)	-	-	-	-
Chichester Hostel (St Joseph's + Hicks House)	-	-	-	-
Bognor Regis Hostel (Ellasdale Road)	-	-	-	-
Supported Accommodation (Move-on)	-	-	-	-
Outreach	-	-	-	-
Young Person Service	-	-	-	-
Women's Project	-	-	-	-
	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
<b>TOTAL RESERVES</b>	<u>2,820,127</u>	<u>(29,885)</u>	<u>-</u>	<u>2,790,242</u>

During the year ended 31st March 2019 the trustees decided to create a new Property reserve. This reserve is made up of the book value of freehold properties owned by the Charity less associated bank debt and deferred capital grants relating to these properties.

Notes to the Financial Statements  
for the year ended 31st March 2025

15. RESERVES - continued

Net movement in reserves, included in the above are as follows:

	Total income £	Total expenditure £	Surplus/ (deficit) £
<b>Unrestricted reserves</b>			
General reserve	3,119,018	(3,148,903)	(29,885)
<b>Restricted reserves</b>			
Chichester Hub (Old Glassworks)	146,542	(146,542)	-
Bognor Regis Hub (Glenlogie)	86,290	(86,290)	-
Recovery Service (Sands + Move-on)	98,611	(98,611)	-
Chichester Hostel (St Joseph's + Hicks House)	80,522	(80,522)	-
Bognor Regis Hostel (Ellasdale Road)	95,126	(95,126)	-
Supported Accommodation (Move-on)	130,994	(130,994)	-
Outreach	776,151	(776,151)	-
Young Person Service	577,222	(577,222)	-
Women's Project	23,436	(23,436)	-
	<u>2,014,894</u>	<u>(2,014,894)</u>	<u>-</u>
	<u>5,133,912</u>	<u>(5,163,797)</u>	<u>(29,885)</u>

Comparatives for movement in funds

	At 1.4.23 £	Surplus/ (deficit) £	Transfers £	At 31.3.24 £
<b>Unrestricted reserves</b>				
General reserve	1,297,816	(162,449)	76,015	1,211,382
Property reserve	1,684,760	-	(76,015)	1,608,745
Designated Capital reserve	-	-	-	-
	<u>2,982,576</u>	<u>(162,449)</u>	<u>-</u>	<u>2,820,127</u>
<b>Restricted reserves</b>				
Chichester Hub (Old Glassworks)	-	-	-	-
Bognor Regis Hub (Glenlogie)	-	-	-	-
Restore - Social Enterprise (Bognor Regis & Chichester)	-	-	-	-
Recovery Service (Sands + Move-on)	-	-	-	-
Chichester Hostel (St Joseph's + Hicks House)	-	-	-	-
Bognor Regis Hostel (Ellasdale Road)	-	-	-	-
Supported Accommodation (Move-on)	-	-	-	-
Outreach	-	-	-	-
Young Person Service	-	-	-	-
Women's Project	-	-	-	-
	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
<b>TOTAL RESERVES</b>	<u>2,982,576</u>	<u>(162,449)</u>	<u>-</u>	<u>2,820,127</u>



## 15. RESERVES - continued

Comparative net movement in reserves, included in the above are as follows:

	Total income £	Total expenditure £	Surplus/ (deficit) £
<b>Unrestricted reserves</b>			
General reserve	2,839,212	(3,001,661)	(162,449)
<b>Restricted reserves</b>			
Chichester Hub (Old Glassworks)	95,200	(95,200)	-
Bognor Regis Hub (Glenlogie)	39,829	(39,829)	-
Restore - Social Enterprise (Bognor Regis & Chichester)	12,500	(12,500)	-
Recovery Service (Sands + Move-on)	128,162	(128,162)	-
Chichester Hostel (St Joseph's + Hicks House)	83,029	(83,029)	-
Bognor Regis Hostel (Ellasdale Road)	95,126	(95,126)	-
Supported Accommodation (Move-on)	128,237	(128,237)	-
Outreach	708,305	(708,305)	-
Young Person Service	559,441	(559,441)	-
Women's Project	68,340	(68,340)	-
	<u>1,918,169</u>	<u>(1,918,169)</u>	<u>-</u>
	<u>4,757,381</u>	<u>(4,919,830)</u>	<u>(162,449)</u>

### Restricted reserves

The Chichester Hub reserve was set up to fund the operations of the day centre located at the Old Glassworks.

The Chichester Hostel reserve is held for the St Joseph's hostel and Hicks House in Chichester.

The Restore reserve is for use in the Social Enterprise project. Donated furniture is recycled and trainees are taught the skills required to gain employment, one based in Chichester, the other in Bognor Regis.

The Recovery Service reserve is held for use at the Sands residential recovery project which provides a rehabilitation service for people with drug and alcohol problems.

The Bognor Regis Hostel/Hub covers the hostel at Ellasdale Road and the day centre at Glenlogie.

The Supported Accommodation reserve is for our accommodation, excluding the hostels, previously known as move-on accommodation.

## 16. OPERATING LEASE COMMITMENTS

The following operating lease payments are committed to be paid within one year:

	Land and buildings	
	2025	2024
	£	£
Expiring:		
Within one year	340,588	240,336
Between one and five years	159,600	295,500
In more than five years	-	-
	<u>500,188</u>	<u>535,836</u>

## **17. RELATED PARTY DISCLOSURES**

Peter Stevens, a trustee of the charity, is also a Director of Pure Employment Law Limited. During the year the charity incurred nil (2024: £720) on professional fees from Pure Employment Law Limited.

Michael Cullen, a trustee of the charity, is also a Partner of Bennett Griffin LLP. During the year the charity incurred £3,471 (2024: nil) on legal fees from Bennett Griffin LLP.

The Jull Housing Trust is a charity under the control of St Richard of Chichester Christian Care Association. During the year a management charge of £22,982 (2024: £21,035) was charged to the Jull Housing Trust and at the year end the charity owed £21,621 (2024: £17,028) to the Jull Housing Trust.

Clare Apel, a trustee of the charity, is also a Councillor of Chichester District Council. During the year the charity received grants and benefits from Chichester District Council of £1,089,673 (2024: £945,625), and incurred expenditure of £76,784 (2024: £109,875). All transactions were conducted on an arms length basis and neither trustee was directly involved in decisions relating to the charity and its funding.

Andy Harrop, a trustee of the charity, is also a trustee of New Park Community and Arts Association. During the year the charity incurred £210 (2024: nil) on room hire fees.

**Detailed Income and Expenditure Account  
for the year ended 31st March 2025**

	2025	2024
	£	£
<b>Turnover</b>		
<b>Voluntary income</b>		
Church donations	13,054	17,024
Private and other donations	165,139	176,131
Trust funds	242,315	221,415
	<u>420,508</u>	<u>414,570</u>
<b>Activities for generating funds</b>		
Fundraising income	50,845	55,327
<b>Income from charitable activities</b>		
Housing benefit	1,852,120	1,656,206
Local authority grants	320,283	270,360
Grants	1,733,428	1,677,490
Release of capital grant	70,674	70,674
Client contributions	80,598	84,538
Restore sales	525,216	485,356
Legacies	33,939	7,425
Other income	31,613	27,363
Membership subscriptions	390	390
	<u>4,648,261</u>	<u>4,279,802</u>
<b>Total turnover</b>	<u>5,119,614</u>	<u>4,749,699</u>
<b>Operating costs</b>		
Wages and salaries	2,681,731	2,528,645
Agency staff	396,251	335,985
Social security	228,548	224,195
Pensions	101,894	90,952
Total staff costs	<u>3,408,424</u>	<u>3,179,777</u>
Insurance	43,977	41,275
Postage and stationary	22,957	15,992
Other costs	407,834	410,554
Property costs	863,504	836,789
Staff related costs	66,687	76,175
Mortgage interest	51,878	55,104
Auditors' remuneration	8,700	7,500
Legal and professional fees	58,230	51,359
Depreciation of tangible fixed assets	231,606	245,305
	<u>5,163,797</u>	<u>4,919,830</u>
<b>Operating (deficit)/surplus</b>	<u>(44,183)</u>	<u>(170,131)</u>
Interest receivable and similar income	14,298	7,682
<b>(Deficit)/surplus for the financial year</b>	<u><u>(29,885)</u></u>	<u><u>(162,449)</u></u>