

AGE CONCERN FLACKWELL HEATH AND LOUDWATER

England & Wales · Charity number 1000080

Details

Other names THE DAY CENTRE, The Nancie Ross Centre

Status Registered

Legal form Other

Registered 1990-08-16

Register [View on the Charity Commission register](#)

Contact

Address Age Concern
Common Road
Flackwell Heath
High Wycombe
HP10 9NS

Phone 01628526113

Email fh.l.daycentre@gmail.com

Website www.communicate.co.uk/bucks/ageconcernflackwellheath/index.phtml

Activities

Objects: TO PROMOTE THE RELIEF OF ELDERLY PEOPLE IN ANY MANNER WHICH NOW IS OR HEREAFTER MAY BE DEEMED BY LAW TO BE CHARITABLE WITHIN FLACKWELL HEATH AND LOUDWATER.

Activities: A Day Centre for the elderly providing stimulating activity, freshly cooked lunches, shopping, and the companionship of peers.

Classification

- **How:** Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information
- **What:** The Advancement Of Health Or Saving Of Lives, Disability
- **Who:** Elderly/old People, People With Disabilities

Geography

- **Area of benefit:** FLACKWELL HEATH AND LOUDWATER
- Buckinghamshire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£101,248	£90,363	-	-
2024-03-31	£86,198	£133,937	-	-
2023-03-31	£68,036	£81,250	-	-
2022-03-31	£37,653	£44,943	-	-
2021-03-31	£63,839	£52,877	-	-

Trustees

Name	Role	Appointed
Isobel Middleton	Chair	2014-05-06
Alison Peach		2016-05-05
Annette Gray		2020-11-24
Carol Francis		2024-10-14
MRS Marian Bartley		2014-05-05
Nicola Marcella Baldwin		2016-05-06
PAUL EDWARD WILLIAM ISAAC		2018-05-22
Richard Mozley		2019-05-21
Susan Lawes		2025-09-22

AGE CONCERN FLACKWELL HEATH AND LOUDWATER

England & Wales - Charity number 1000080

Accounts

THE NANCIE ROSS CENTRE

41st ANNUAL GENERAL MEETING

held on Tuesday 21 October 2025

Present:

Committee: Isobel Middleton (Chairman), Carol Francis (Treasurer), Nicola Baldwin, Annette Gray, Paul Isaac, Sue Lawes, Richard Mozley and Marian Bartley (Minutes Secretary)

Staff: Lorretta Keating, Penny Hammond, Edwina Harris, Alison Jeffs and Anna Kawaskowska.

Guests: David Baldwin, Ross Hailstone (Cookham Bridge Rotary), Mercia Hailstone (BE & Cookham Inner Wheel), Nigel Peach and Cllr Larisa Townsend.

Total: 18 (17 in 2024)

1. The Chairman (Isobel Middleton) welcomed everyone to the 41st AGM and thanked them for attending.
2. Apologies had been received from Julia Burley (Auditor), Rev James Dwyer, Martin Gallagher (Clare Foundation), Pat Grigg (volunteer), Frank Hynes (FHCC), Diane Oakley (staff), Alison Peach (Vice Chairman), Jacky Retallack-Hall, April Summers and Christine Thomas (FHCC).

3. Minutes of the last AGM

Copies had previously been circulated and there were no comments.

Proposed by Paul Isaac and seconded by Nicola Baldwin, the minutes were adopted by the meeting and signed by the Chairman.

4. Matters Arising

There were none.

5. Chairman's Report

"I want to begin with some words about Nancie, the founder of this Day Centre which now bears her name, and who sadly died on 14 June this year. Without Nancie this Day Centre would not exist, and over the last 41 years many local elderly residents and their families have benefited greatly from it. She continued to be involved as a trustee until it became too much for her, but her daughter Nicola carries on her mother's legacy as a trustee. Somehow Nancie persuaded me to be vice chairman and soon after I became chairman, so her advice and support were invaluable. So this board of trustees will continue to carry on Nancie's work, aided by a good team of staff and volunteers.

Following on from that, a huge thank you goes to Lorretta, our manager, and the team of staff for continuing to do a sterling job, and indeed the volunteers, without whom we could not function.

In the past year, up until the end of March 2025, we held 2 functions, one to celebrate the 90th birthdays of both Ken and Nancie Ross on the 1st June, attended by friends, former and present staff and trustees.

We were able to take clients on 2 river trips in May and June.

The official launch of the new minibus took place on May 8th and was attended by 30/40

guests. There were some initial problems with the bus, the side step was too high, and the battery went flat very quickly. Paul Isaac kindly liaised with the manufacturer to sort these problems out.

On September 21st 2024 we held a function to celebrate 40 years of the Day Centre, which was well attended. It was sad to learn that the Duchess of Kent died recently, as she very graciously performed the official opening ceremony of the centre all those years ago.

We were very sad to lose our long time carer Audrey Marren, when she retired in June, but wished her well for the future. We have not lost complete contact as she has happily been able to attend some functions.

Marian continues to do a sterling job applying to all sorts of companies and institutions for funding, and has been successful in many cases, e.g. Rothschild Foundation, Bekonscot, John Lewis, the Co-Op to name a few.

We were delighted to welcome Carol Francis as our new Treasurer, she has been working with Richard introducing some new ways of working. Our grateful thanks go to Richard for all his hard work as treasurer for many years, and it's good that he has remained as a trustee.

My grateful thanks, as always, goes to all my fellow trustees, who support me and share the load. This especially goes to Marian for all her amazing work as secretary, and to Alison who had to shoulder the load for a while. Unfortunately, she cannot be here as she has finally had an operation which had been previously cancelled several times, so best wishes for a speedy recovery go to her (via Nigel).

Altogether it has been an interesting year, with various ups and downs, numbers fluctuating as is normal, but ultimately it has been a good year."

Carol Francis proposed the adoption of the report, which was seconded by Edwina Harris.

6. Update on Day Opportunities Commissioning

Marian explained that she had asked Lorretta Keating, Day Centre Manager, to write a report which Marian read out:

"We became a provider for Day Opportunities in 2023. We started working with them after we lost our funding from Bucks Council in the hope that they would direct clients to us to ensure we had the necessary numbers attending the centre to continue delivery of the service. However, the reality is, we have not had many clients come to us through Day Opportunities. Currently, we have two clients each attending one day, which is paid for by Day Opportunities."

7. Treasurer's Report

Copies of the financial report had previously been distributed for reading. Richard, as outgoing Treasurer, reported that it had been a good year with an increase of £4,000 in the bank. There had been no great expenditure as the purchase of the minibus was included in the previous year's accounts. Richard reported that income had increased by £15,000 due to more clients attending and the increase of the daily fee in April.

At the beginning of the year, the number of clients averaged 9.5 but by the end of the quarter, the average attendance was 12 per day. Some days, we even received 15 or 16 clients so next year, the figures should look promising.

Richard asked if there were any questions and Cllr Larisa Townsend asked where the extra clients had come from. Lorretta informed the meeting that it was largely by word of mouth together with the presence of the new minibus which advertised the Day Centre. Nicola added that social media helped too.

A round of applause for Richard followed.

Paul Isaac proposed the adoption of the accounts which were seconded by Lorretta Keating.

8. Adoption of Independent Examiner of Accounts

Isobel informed the meeting that Julia Burley had again audited the accounts and thanks were conveyed to her. Richard would ask Julia (his neighbour) in the next few months whether she would be willing to audit the accounts next year. RM

9. Election of Officers and Committee

Chairman - The current Chairman, **Isobel Middleton**, explained that any volunteer for this position would need to be on the Committee for at least a year in order to become familiar with the workings of the Committee and hoped that she could stand down next year (after 10+ years as Chairman!). She asked if anyone knew anyone who could take on this role, to let her know.

Vice Chairman - **Alison Peach** (absent) had previously agreed to continue as Vice Chairman on the understanding that she would not be automatically elected as Chairman in the future. However, Alison may be required to step in while Isobel was recovering from major surgery in the next few months.

Treasurer – **Carol Francis** (co-opted in December 2024) confirmed that she was willing to continue to be Treasurer.

Committee Secretary – **Marian Bartley** confirmed that she was happy to continue as Committee Secretary.

Other Committee Members: **Nicola Baldwin, Annette Gray, Paul Isaac, Richard Mozley and Sue Lawes** (co-opted onto the Committee in September 2025).

These 9 were proposed en bloc by Lorretta Keating and seconded by Nigel Peach. It was added that the Committee could co-opt new volunteers at any time.

10. Any Other Business

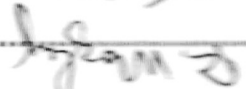
There was none.

11. The Chairman formally closed the meeting at 7.20 pm and thanked everyone for attending. Nicola conveyed the Committee's grateful thanks to Isobel for all her hard work and commitment to the Nancie Ross Centre.

Thank-you gifts were presented to Julia Burley, Lorretta Keating and Richard Mozley.

Refreshments were enjoyed after the meeting.

Statement of Assets and Liabilities as at	
31st. March 2025	31st. March 2024
Opening balance 1st. April Cash and Bank	11,164.73
Total income	86,198.19
Total payments	97,413.32
Increase/ Decrease in Funds	3,834.21
Closing balance 31st. March Cash and Bank	14,998.94
Held as Below	
General Fund (see page 1)	14,997.87
Minibus Fund	1.07
Held as Below	
Barclays Bank - Community Account	14,998.94
Cash on Hand	0.00
Outstanding Liabilities	
Total Available Funds	14,998.94
	11,164.73

Signed: 
Date: 25 April 2025

Richard Mozley Honorary Treasurer

Independent Examiner's Report to the Trustees

I report on the accounts of the Trust for the year ended 31st. March 2024 which are set out on pages 1 and 2. As the charity's trustees, you are responsible for the preparation of the accounts; you consider that the audit requirement of section 43 (2) of the Charities Act 1993 (the Act) does not apply. It is my responsibility to state, on the basis of procedures specified in the General Directions given by the Charity Commissioners under section 43 (7) (b) of the Act, whether particular matters have come to my attention.

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide evidence that would be required in an audit and consequently I do not express an audit opinion on the view given by the accounts.

In connection with my examination, no matter has come to my attention:-
 (a) which gives me reasonable cause to believe that in any material respect the requirements - to keep accounting records in accordance with section 41 of the Act; and
 - to prepare accounts which accord with the accounting records and to comply with the accounting requirements have not been met; or
 (b) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached

Signed: 

Date: 14-301-25

Independent Examiner

Statement of Assets and Liabilities as at	
31st. March 2025	31st. March 2024
Opening balance 1st. April Cash and Bank	11,164.73
Total income	86,198.19
Total payments	97,413.32
Increase/ Decrease in Funds	3,834.21
Closing balance 31st. March Cash and Bank	14,998.94
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Signed Richard Mozley
Date 25 April 2025

Richard Mozley Honorary Treasurer

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Signed [Signature]
Date 14-301-25

Independent Examiner

Flackwell Heath and Loudwater Age UK Day Centre		Registered Charity No. 1000080	
General Fund		12 months to 31 March 2025	12 months to 31 March 2024
Receipts		£	£
Donations - General		16,057.66	13,571.07
Grants		0.00	4,010.25
Fundraising			
Rita Liddiard - Walking & Fund Raising		219.47	1,775.94
Fund Raising		38.00	703.67
Net Fundraising		257.47	2,479.61
Clients		75,370.46	51,536.24
Transport Income		8,518.50	6,397.00
Visitors Lunches		441.00	1,478.00
Interest Received		0.00	0.00
Other Income		602.44	192.22
Sale of existing Mini Bus			6,533.80
TOTAL INCOME		101,247.53	86,198.19
Payments			
Salaries		69,058.88	68,710.85
Furlough Grants		0.00	0.00
Employee Pension		1,316.10	1,957.08
Food & Catering Costs		3,822.82	3,546.57
Part & Rates		870.00	1,005.00
Water Rates		670.49	763.73
Charter Insurance		1,548.81	1,334.72
Client Outings		520.80	584.00
Electricity		1,579.18	920.92
Gas (including Service)		2,347.68	1,247.30
Telephone		1,678.37	1,393.91
Computer charges		251.37	0.00
Stationery, Cartridges and Postage		21.50	0.00
Mini Bus Running costs to 30th September 2024			1,285.32
Repairs, Renewals and Cleaning		1,598.29	806.62
Premises Expenses		0.00	79.53
Equipment Maintenance		777.15	856.92
Training Courses		600.00	510.00
P P E Expenses		0.00	0.00
Professional Fees		540.00	60.00
Fund raising Exps		0.00	0.00
Sundry Expenses		172.92	619.20
SUMUP Commission		300.74	116.84
Mini Bus Running costs from 1st November 2024		2,687.49	
Total expenses chargeable to General Fund		90,362.59	85,798.51
Mini Bus Running costs from 1st October 2023			5,326.47
Purchase of Minibus			42,811.93
Total expenses		90,362.59	133,936.91
Net Surplus / Deficit this year		10,884.94	399.68

AGE CONCERN FLACKWELL HEATH AND LOUDWATER

England & Wales - Charity number 1000080

Accounts

THE NANCIE ROSS CENTRE
Registered Charity No. 1000080

Statement of Assets and Liabilities as at	31st. March 2024	31st. March 2023
Opening balance 1st. April Cash and Bank	58,903.45	49,993.90
Total income	86,198.19	94,194.75
Total payments	133,936.91	85,285.20
Increase/ Decrease in Funds	-47,738.72	8,909.55
Closing balance 31st. March Cash and Bank	11,164.73	58,903.45
Held as Below		
Barclays Bank - Community Account	11,164.73	58,903.45
Cash on Hand	0.00	0.00
Total Cash and Bank	11,164.73	58,903.45
General Fund (see page 1)	4,112.93	3,713.25
MiniBus Fund (see page 1)	7,051.80	55,190.20
Total Available Funds	11,164.73	58,903.45

Signed..... 

Date..... 18-06-2024

Richard Mozley Honorary Treasurer

Independent Examiner's Report to the Trustees

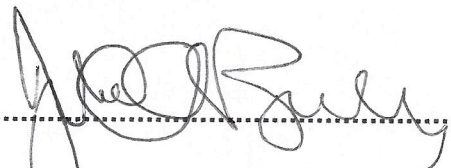
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(b) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached

Signed..... 

Date..... 22-JUN-24

Independent Examiner

THE NANCIE ROSS CENTRE				
Registered Charity No. 1000080				
General Fund	12 months to 31 March 2024		12 months to 31 March 2023	
INCOME	£	£	£	£
Donations - General		13,571.07		15,218.32
Grants		4,010.25		16,041.00
Fundraising				
Rita Liddiard - Walking & Fund Raising	1,775.94		0.00	
Fund Generation McColl Collection Box	0.00		145.00	
Fund Generation Fund Raising	703.67		1,761.13	
Net Fundraising		2,479.61		1,906.13
Clients	51,536.24		28,910.96	
Visitors Lunches	1,478.00		1,951.00	
Total Lunches		53,014.24		30,861.96
Interest Received		0.00		0.00
Bridge Club and Charity Games		0.00		0.00
Chiropody		0.00		0.00
Transport Income		6,397.00		3,750.00
Other Income		192.22		258.34
Sale of existing Mini Bus		6,533.80		0.00
TOTAL INCOME		86,198.19		68,035.75
PAYMENTS				
Salaries	68,710.85		59,053.17	
Furlough Grants	0.00		0.00	
Employee Pension	1,957.08		1,136.41	
Food & Catering Costs	3,546.57		2,496.59	
Rent & Rates	1,005.00		1,005.00	
Water Rates	763.73		280.59	
Charities Insurance	1,334.72		508.85	
Client Outings	584.00			
Electricity	920.92		727.33	
Gas (including Service)	1,247.30		1,248.29	
Telephone	1,393.91		1,104.56	
Computer charges	0.00		149.85	
Stationery, Cartridges and Postage	0.00		160.00	
Vehicle Expenses to September 30	1,285.32		4,413.07	
Repairs, Renewals and Cleaning	806.62		6,183.52	
Premises Expenses	79.53		463.20	
Equipment Maintenance	856.92		903.95	
Training Courses	510.00		260.40	
P P E Expenses	0.00		38.00	
Professional Fees	60.00		0.00	
Fund raising Exps.	0.00		71.90	
Sundry Expenses	619.20		1,045.72	
SUMUP Commission	116.84			
Payments chargeable to the General Fund		85,798.51		81,250.40
Mini Bus Running costs from 1st. October 2023		5,326.47		0.00
Purchase of Minibus		42,811.93		0.00
TOTAL PAYMENTS		133,936.91		81,250.40
GENERAL FUND				
Balance brought forward at 1st. April 2023		3,713.25	1st April 2022-->	16,927.90
Total Income		86,198.19		68,035.75
Payments chargeable to the General Fund		85,798.51		81,250.40
Balance carried forward at 31st. March 2024	4,112.93	4,112.93	31st March 2023-->	3,713.25
MINIBUS FUND				
Balance brought forward at 1st. April 2023		55,190.20	1st April 2022-->	33,066.00
Donations for Minibus		0.00		26,159.00
Cost of Minibus		42,811.93		4,034.80
Minibus Running Expenses from 1st. October		5,326.47		
Balance carried forward at 31st. March 2024		7,051.80	31st March 2023-->	55,190.20
Total Funds		11,164.73		58,903.45

AGE CONCERN FLACKWELL HEATH AND LOUDWATER

England & Wales - Charity number 1000080

Accounts

Charities Annual Return

Year ending 31 March 2023

Check and submit your annual return for year end 2023

Before you complete the declaration and submit the annual return, you should check the content and accuracy of the information you have provided. You can also print a copy for your records by selecting the Print button at the top of this page.

Please note that you will be unable to print a copy of your annual return once you have submitted it.

Income and spending

[Edit](#)

Income £

68036

Spending £

81250

Number of contracts from government

0

[Edit](#)

Number of grants from government

2

[Edit](#)

Value of grants from government

16041

[Edit](#)

Income breakdown

[Edit](#)

Donations and legacies (excluding Endowments Received)

31259

Charitable activities

1906

Other trading activities

34612

Investments

0

Other

259

Grantmaking

No

[Edit](#)

Recipients of grants

[Edit](#)

Please round all figures to the nearest pound (do not enter decimal points or commas).

Individuals

0

Other charities

0

Other organisations that are not charities

0

Trustee payments

[Edit](#)

Excluding out of pocket expenses, for what were any of the trustees paid during the financial period for this return?

e. None of the trustees have been paid

Did any of the trustees resign and take up employment with your charity in the financial period of this return?

No

Income from outside the UK

No

[Edit](#)

Delivering activities outside the United Kingdom

No

[Edit](#)

Spending outside England & Wales

No

[Edit](#)

Subsidiaries

No

[Edit](#)

Charity contact details correct

Yes

[Edit](#)

Charity headquarters details correct

Yes

[Edit](#)

Charity contact address

[Edit](#)

Address Line 1

AGE CONCERN

Address Line 2

COMMON ROAD

Address Line 3

FLACKWELL HEATH

Address Line 4

HIGH WYCOMBE

Postcode

HP10 9NS

Charity Headquarters address

[Edit](#)

Address Line 1

AGE CONCERN

Address Line 2

COMMON ROAD

Address Line 3

FLACKWELL HEATH

Address Line 4

HIGH WYCOMBE

Postcode

HP10 9NS

Property

No

[Edit](#)

Membership type

no, the charity is not part of a wider group structure

[Edit](#)

Employment contract types

[Edit](#)

People were permanently employed by your charity

7

People were on fixed-terms contracts with your charity

7

Self-employed people were working for your charity

0

Total overseas employees

0

[Edit](#)

Total employee payroll

59053

[Edit](#)

Employees' salaries

No

[Edit](#)

Governance policies

[Edit](#)

Internal charity financial controls policy and procedures

No

Safeguarding policy and procedures

Yes

Financial reserves policy and procedures

Not applicable

Complaints policy and procedures

Yes

Serious incident reporting policy and procedures

Yes

Internal risk management policy and procedures

Yes

Trustee expenses policy and procedures

No

Trustee conflicts of interest policy and procedures

No

Investing charity funds policy and procedures

Not applicable

Campaigns and political activity policy and procedures

Not applicable

Bullying and harassment policy and procedures

Yes

Social media policy and procedures

Not applicable

Engaging external speakers at charity events policy and procedures

Not applicable

Safeguarding

No

[Edit](#)

Serious Incidents

There were no incidents to report

[Edit](#)

External risk and impact

[Edit](#)

Donations

Unknown

Other income - grants

Unknown

Other income - contracts

Unknown

Other income - investment

Unknown

Expenditure on charitable activities

Negative

Expenditure on overheads

Negative

Number of volunteers

Unknown

Number of employees

Negative

Number of trustees

Unknown

Fundraising activities

Negative

Capacity to deliver services

Unknown

Total service demand

Unknown

Volunteers

[Edit](#)

Declaration

Your role at the charity (select one):

- Trustee
- Employee
- Advisor
- Other

Given names

Richard

Family name

Mozley

Telephone number

Email

richardmoze

Date submitted

14/11/2023

Warning It is a criminal offence under section 60 of the Charities Act 2011 for anyone to knowingly or recklessly provide false or misleading information to the commission; this includes suppressing, concealing or destroying documents.

I can confirm that:

- I am authorised by the charity trustees to submit this information;
- The information I have provided in this service is to the best of my knowledge true and correct; and
- I have read the Charity Commission's [privacy notice](#).

When you submit the return, we will send an acknowledgement to the charity email address.

If you enter an email address in the declaration different to the one we have recorded for the charity, we will send a copy to that email address as well.

This is the last opportunity to print or save your annual return before you submit.

[Print or save your annual return](#) then submit it using the button below.

Need assistance? Call our Contact Centre on 0300 066 9197. Open Monday to Friday 9am to 5pm.

Charity Commission's [privacy notice – how we use your personal information](#)

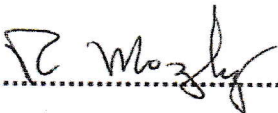
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**Flackwell Heath and Loudwater Age UK Day Centre
Registered Charity No. 1000080**

Statement of Assets and Liabilities as at	31st. March 2023	31st. March 2022
General Fund (see page 1)	3,713.25	16,927.90
Minibus Fund	55,190.20	33,066.00
	58,903.45	49,993.90
Held as Below		
Barclays Bank - Community Account	58,903.45	49,926.20
Cash on Hand	0.00	67.70
Outstanding Liabilities		
	58,903.45	49,993.90
Total Available Funds		

Signed..... 

Date..... 06/09/2023

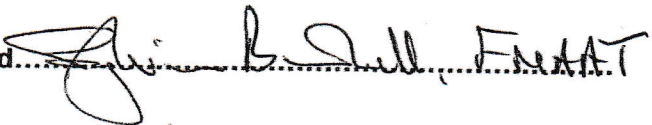
Richard Mozley Honorary Treasurer

Independent Examiner's Report to the Trustees

I report on the accounts of the Trust for the year ended 31st. March 2023 which are set out on pages 1 and 2. As the charity's trustees, you are responsible for the preparation of the accounts; you consider that the audit requirement of section 43 (2) of the Charities Act 1993 (the Act) does not apply. It is my responsibility to state, on the basis of procedures specified in the General Directions given by the Charity Commissioners under section 43 (7) (b) of the Act, whether particular matters have come to my attention.

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide evidence that would be required in an audit and consequently I do not express an audit opinion on the view given by the accounts

- in connection with my examination, no matter has come to my attention:-
- (a) which gives me reasonable cause to believe that in any material respect the requirements
 - to keep accounting records in accordance with section 41 of the Act: and
 - to prepare accounts which accord with the accounting records and to comply with the accounting requirements have not been met; or
 - (b) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached

Signed.....  FMAAT 10241689

Date..... 7/9/2023

Independent Examiner

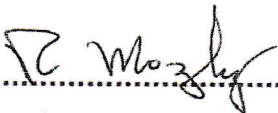
Flackwell Heath and Loudwater Age UK Day Centre

Registered Charity No. 1000080

General Fund	12 months to 31 March 2023		12 months to 31 March 2022	
	£	£	£	£
INCOME				
Donations - General		15,218.32		3,377.09
Grants		16,041.00		16,150.27
Fundraising				
Bucks Powher Funds	0.00		0.00	
Fund Generation McColl Collection Box	145.00		216.00	
Fund Generation Fund Raising	1,761.13		0.00	
Less : Cost of Goods				
Net Fundraising		1,906.13		216.00
Clients	28,910.96		16,168.00	
Visitors Lunches	1,951.00		974.00	
Total Lunches		30,861.96		17,142.00
Interest Received		0.00		0.00
Bridge Club and Charity Games		0.00		465.00
Chiropdy		0.00		0.00
Transport Income		3,750.00		1,234.00
Other Income		258.34		392.01
TOTAL INCOME		68,035.75		38,976.37
PAYMENTS				
Fund raising Exps.	71.90		0.00	
Salaries	59,053.17		50,930.89	
Furlough Grants	0.00		-12,825.82	
Employee Pension	1,136.41		693.53	
Food & Catering Costs	2,496.59		1,323.00	
Rent & Rates	1,005.00		335.00	
Water Rates	280.59		268.40	
Charities Insurance	508.85		537.95	
Electricity	727.33		524.05	
Gas (including Service)	1,248.29		1,214.56	
Telephone	1,104.56		1,042.10	
Computer charges	149.85		49.91	
Stationery, Cartridges and Postage	160.00		0.00	
Vehicle Expenses	4,413.07		1,429.88	
Repairs, Renewals and Cleaning	6,183.52		0.00	
Premises Expenses	463.20		0.00	
Equipment Maintenance	903.95		298.76	
Training Courses	260.40		0.00	
P P E Expenses	38.00		72.25	
Professional Fees			0.00	
Total Sundry Expenses	1,045.72		371.76	
TOTAL PAYMENTS		81,250.40		46,266.22
Net Surplus / Deficit this year		-13,214.65		-7,289.85
General Fund				
Balance brought forward at 1st. April 2022		16,927.90	1st April 2021-->	24,217.75
Balance carried forward at 31st. March 2023		3,713.25	31st March 2022-->	16,927.90
Minibus Fund				
Balance brought forward at 1st. April 2022		33,066.00	1st April 2021-->	20,366.00
Donations for Minibus		26,159.00		12,700.00
Payments re Minibus		4,034.80		
Balance carried forward at 31st. March 2023		55,190.20	31st March 2022-->	33,066.00
Total Funds		58,903.45		49,993.90

**Flackwell Heath and Loudwater Age UK Day Centre
Registered Charity No. 1000080**

Statement of Assets and Liabilities as at	31st. March 2023	31st. March 2022
General Fund (see page 1)	3,713.25	16,927.90
Minibus Fund	55,190.20	33,066.00
	58,903.45	49,993.90
Held as Below		
Barclays Bank - Community Account	58,903.45	49,926.20
Cash on Hand	0.00	67.70
Outstanding Liabilities		
	58,903.45	49,993.90
Total Available Funds	58,903.45	49,993.90

Signed..... 

Date..... 06/09/2023

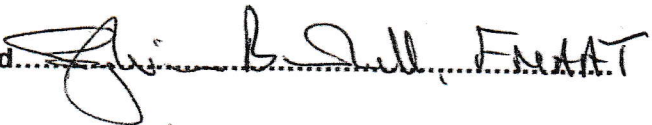
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Signed.....  FMAAT 10241689

Date..... 7/9/2023

Independent Examiner

Flackwell Heath and Loudwater Age UK Day Centre

Registered Charity No. 1000080

General Fund	12 months to 31 March 2023		12 months to 31 March 2022	
	£	£	£	£
INCOME				
Donations - General		15,218.32		3,377.09
Grants		16,041.00		16,150.27
Fundraising				
Bucks Powher Funds	0.00		0.00	
Fund Generation McColl Collection Box	145.00		216.00	
Fund Generation Fund Raising	1,761.13		0.00	
Less : Cost of Goods				
Net Fundraising		1,906.13		216.00
Clients	28,910.96		16,168.00	
Visitors Lunches	1,951.00		974.00	
Total Lunches		30,861.96		17,142.00
Interest Received		0.00		0.00
Bridge Club and Charity Games		0.00		465.00
Chiropdy		0.00		0.00
Transport Income		3,750.00		1,234.00
Other Income		258.34		392.01
TOTAL INCOME		68,035.75		38,976.37
PAYMENTS				
Fund raising Exps.	71.90		0.00	
Salaries	59,053.17		50,930.89	
Furlough Grants	0.00		-12,825.82	
Employee Pension	1,136.41		693.53	
Food & Catering Costs	2,496.59		1,323.00	
Rent & Rates	1,005.00		335.00	
Water Rates	280.59		268.40	
Charities Insurance	508.85		537.95	
Electricity	727.33		524.05	
Gas (including Service)	1,248.29		1,214.56	
Telephone	1,104.56		1,042.10	
Computer charges	149.85		49.91	
Stationery, Cartridges and Postage	160.00		0.00	
Vehicle Expenses	4,413.07		1,429.88	
Repairs, Renewals and Cleaning	6,183.52		0.00	
Premises Expenses	463.20		0.00	
Equipment Maintenance	903.95		298.76	
Training Courses	260.40		0.00	
P P E Expenses	38.00		72.25	
Professional Fees			0.00	
Total Sundry Expenses	1,045.72		371.76	
TOTAL PAYMENTS		81,250.40		46,266.22
Net Surplus / Deficit this year		-13,214.65		-7,289.85
General Fund				
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Balance carried forward at 31st. March 2023		55,190.20	31st March 2022-->	33,066.00
Total Funds		58,903.45		49,993.90

AGE CONCERN FLACKWELL HEATH AND LOUDWATER

England & Wales - Charity number 1000080

Accounts

Trustees' Annual Report for the period

Period start date

From

Period end date

To

Day
01
Month
04
Year
2020

Day
31
Month
03
Year
2021

Section A

Reference and administration details

Charity name

Flackwell Heath & Loudwater Age Concern Day Centre

Other names charity is known by

Registered charity number (if any)

1000080

Charity's principal address

Common Road

Flackwell Heath

Bucks

Postcode
HP10 9NS

Names of the charity trustees who manage the charity

Trustee name
Office (if any)
Dates acted if not for whole year

TAR

Name of person (or body) entitled to appoint trustee (if any)

1

Isobel Middleton
Chairman
May 2015
}

2

Alison Peach
Vice Chairman
May 2019
}

3

Richard Mozley
Treasurer
May 2019
}

4

Paul Isaac
Committee Member
May 2018
} Committee

Nancie Ross
Honorary Committee Member
May 1989
}

Nicola Brumann
Committee Member
May 2017
}

Annette Gray
Committee Member
November 2020
}

Marian Bartley
Committee Secretary
May 2014
}

10

11

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Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name
Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser

Name

Address

Name of chief executive or names of senior staff members (Optional information)

Section B Structure, governance and management

Description of the charity's trusts

	Type of governing document (eg. trust deed, constitution)
Constitution	
	How the charity is constituted (eg. trust, association, company)
Trust	
	Trustee selection methods (eg. appointed by, elected by)
Appointed By Committee	

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

Friends of Age UK

Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

Day Centre for the elderly providing stimulating activity, freshly cooked lunches, shopping, the companionship of peers and outings.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

Transport to and from home where needed
Refreshments, including a freshly cooked two-course meal
Light exercises
Quizzes
Card games
Entertainment
Friendship
Company
Craft activities
Music and singing
Shopping
Outings

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

Vital to enable the running of the minibus and activities as listed above.

Section D

Achievements and performance

Summary of the main achievements of the charity during the year

The Day Centre staff and volunteers have welcomed many elderly people to the Day Centre and cared for their needs.

Section E**Financial review****Brief statement of the charity's policy on reserves**

Building up reserves to fund the purchase of a new minibus.

Details of any funds materially in deficit

None

Further financial review details (Optional information)You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

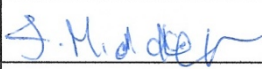
Annual grant received from Bucks County Council.
Income from clients' fees.**Section F****Other optional information**

The Day Centre participates in the Fareshare Programme which reduces the amount spent on food.

Section G**Declaration**

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)		
Full name(s)	Isobel	Middleton
Position (eg Secretary, Chair, etc)	Chairman	
Date	4 September 2021	

Flackwell Heath and Loudwater Age UK Day Centre				
Registered Charity No. 1000080				
General Fund				
Year Ending 31st March	2021	2021	2020	2020
Receipts	£	£	£	£
Donations - General		552.86		83.00
Grants		21,225.00		17,818.00
Fundraising				
Bucks Powher Funds	0.00		0.00	
Fund Generation McColl Collection Box	0.00		562.10	
Fund Generation Fund Raising	0.00		1,956.55	
Less : Cost of Goods				
Net Fundraising		0.00		2,518.65
Lunches - Clients	620.00		38,853.00	
Lunches - Visitors	36.00		2,207.20	
Food & Catering Costs	0.00		-2,743.85	
Net Lunches		656.00		38,316.35
Interest Received		0.00		0.00
Bridge Club and Charity Games		0.00		1,264.80
Chiropody		0.00		516.00
Other Income		149.27		684.41
TOTAL INCOME		22,583.13		61,201.21
Fund raising Exps.	0.00		40.00	
Payments				
Salaries	46,304.18		48,818.27	
Furlough Grants	-41,256.05		0.00	
Employee Pension	733.35		136.22	
Rent & Rates	0.00		990.00	
Water Rates	228.92		415.41	
Insurance	532.78		523.12	
Electricity	160.30		1,184.45	
Gas (including Service)	1,242.63		2,163.78	
Telephone	838.13		819.91	
Computer charges	49.18		0.00	
Stationery, Cartridges and Postage	0.00		0.00	
Vehicle Expenses	1,675.71		2,210.00	
Repairs, Renewals and Cleaning	0.00		0.00	
Premises Expenses	0.00		356.42	
Equipment Maintenance	883.50		0.00	
Training Courses	0.00		202.80	
P P E Expenses	192.98		0.00	
Professional Fees			0.00	
Total Sundry Expenses	35.00		425.53	
		11,620.61		58,285.91
Net Surplus / Deficit this year		10,962.52		2,915.30
General Fund				
Balance brought forward at 1st. April 2020		13,255.23		10,339.93
Balance carried forward at 31st. March 2021		24,217.75		13,255.23
Minibus Fund				
Balance brought forward at 1st. April 2020		20,366.00		15,000.00
Donations for Minibus		0.00		5,366.00
Balance carried forward at 31st March 2021		20,366.00		20,366.00
Total Funds		44,583.75		33,621.23

Flackwell Heath and Loudwater Age UK Day Centre

Registered Charity No. 1000080

General Fund

Year Ending 31st March

	2021	2021	2020	2020
Receipts	£	£	£	£
Donations - General		552.86		83.00
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Donations for Minibus		0.00		5,366.00
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Total Funds		44,583.75		33,621.23

Flackwell Heath and Loudwater Age UK Day Centre
Registered Charity No. 1000080

Statement of Assets and Liabilities as at 31st. March

	2021	2020
	£	£
General Fund (see page 1)	24,217.75	13,255.23
Minibus Fund	20,366.00	20,366.00
	<u>44,583.75</u>	<u>33,621.23</u>
Held as Below		
Barclays Bank - Community Account	44,583.75	33,621.23
Cash on Hand	0.00	0.00
	<u>44,583.75</u>	<u>33,621.23</u>

Signed..... 

Date..... 24TH APRIL 2021

Richard Mozley Honary Treasurer

Independent Examiner's Report to the Trustees

I report on the accounts of the Trust for the year ended 31st. March 2021 which are set out on pages 1 and 2. As the charity's trustees, you are responsible for the preparation of the accounts; you consider that the audit requirement of section 43 (2) of the Charities Act 1993 (the Act) does not apply. It is my responsibility to state, on the basis of procedures specified in the General Directions given by the Charity Commissioners under section 43 (7) (b) of the Act, whether particular matters have come to my attention.

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 - to prepare accounts which accord with the accounting records and to comply with the accounting requirements have not been met; or
- (b) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached

Signed..... 

Julia Elizabeth Burley

Date..... 27-MAY-21

Independent Examiner

Flackwell Heath and Loudwater Age UK Day Centre				
Registered Charity No. 1000080				
General Fund				
Year Ending 31st March	2021	2021	2020	2020
Receipts	£	£	£	£
Donations - General		552.86		83.00
Grants		21,225.00		17,818.00
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Fund Generation McColl Collection Box	0.00		562.10	
Fund Generation Fund Raising	0.00		1,956.55	
Less : Cost of Goods				
Net Fundraising		0.00		2,518.65
Lunches - Clients	620.00		38,853.00	
Lunches - Visitors	36.00		2,207.20	
Food & Catering Costs	0.00		-2,743.85	
Net Lunches		656.00		38,316.35
Interest Received		0.00		0.00
Bridge Club and Charity Games		0.00		1,264.80
Chiropody		0.00		516.00
Other Income		149.27		684.41
TOTAL INCOME		22,583.13		61,201.21
Fund raising Exps.	0.00		40.00	
Payments				
Salaries	46,304.18		48,818.27	
Furlough Grants	-41,256.05		0.00	
Employee Pension	733.35		136.22	
Rent & Rates	0.00		990.00	
Water Rates	228.92		415.41	
Insurance	532.78		523.12	
Electricity	160.30		1,184.45	
Gas (including Service)	1,242.63		2,163.78	
Telephone	838.13		819.91	
Computer charges	49.18		0.00	
Stationery, Cartridges and Postage	0.00		0.00	
Vehicle Expenses	1,675.71		2,210.00	
Repairs, Renewals and Cleaning	0.00		0.00	
Premises Expenses	0.00		356.42	
Equipment Maintenance	883.50		0.00	
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P P E Expenses	192.98		0.00	
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Flackwell Heath and Loudwater Age UK Day Centre

Registered Charity No. 1000080

General Fund


Year Ending 31st March

	2021	2021	2020	2020
Receipts	£	£	£	£
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Gas (including Service)	1,242.63		2,163.78	
Telephone	838.13		819.91	
Computer charges	49.18		0.00	
Stationery, Cartridges and Postage	0.00		0.00	
Vehicle Expenses	1,675.71		2,210.00	
Repairs, Renewals and Cleaning	0.00		0.00	
Premises Expenses	0.00		356.42	
Equipment Maintenance	883.50		0.00	
Training Courses	0.00		202.80	
P P E Expenses	192.98		0.00	
Professional Fees			0.00	
Total Sundry Expenses	35.00		425.53	
		11,620.61		58,285.91
Net Surplus / Deficit this year		10,962.52		2,915.30
General Fund				
Balance brought forward at 1st. April 2020		13,255.23		10,339.93
Balance carried forward at 31st. March 2021		24,217.75		13,255.23
Minibus Fund				
Balance brought forward at 1st. April 2020		20,366.00		15,000.00
Donations for Minibus		0.00		5,366.00
Balance carried forward at 31st March 2021		20,366.00		20,366.00
Total Funds		44,583.75		33,621.23

Flackwell Heath and Loudwater Age UK Day Centre
Registered Charity No. 1000080

Statement of Assets and Liabilities as at 31st. March

	2021	2020
	£	£
General Fund (see page 1)	24,217.75	13,255.23
Minibus Fund	20,366.00	20,366.00
	<u><u>44,583.75</u></u>	<u><u>33,621.23</u></u>
Held as Below		
Barclays Bank - Community Account	44,583.75	33,621.23
Cash on Hand	0.00	0.00
	<u><u>44,583.75</u></u>	<u><u>33,621.23</u></u>

Signed..... 

Date..... 24TH APRIL 2021

Richard Mozley Honary Treasurer

Independent Examiner's Report to the Trustees

I report on the accounts of the Trust for the year ended 31st. March 2021 which are set out on pages 1 and 2. As the charity's trustees, you are responsible for the preparation of the accounts; you consider that the audit requirement of section 43 (2) of the Charities Act 1993 (the Act) does not apply. It is my responsibility to state, on the basis of procedures specified in the General Directions given by the Charity Commissioners under section 43 (7) (b) of the Act, whether particular matters have come to my attention.

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide evidence that would be required in an audit and consequently I do not express an audit opinion on the view given by the accounts

in connection with my examination, no matter has come to my attention:-

- (a) which gives me reasonable cause to believe that in any material respect the requirements
 - to keep accounting records in accordance with section 41 of the Act: and
 - to prepare accounts which accord with the accounting records and to comply with the accounting requirements have not been met; or
- (b) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached

Signed..... 

Julia Elizabeth Burley

Date..... 27-MAY-21

Independent Examiner